

MEMORANDUM

August 11, 2003

TO: Gene Eckhardt, Regulatory Services Assistant Director,
Transportation and Water Section

FROM: Bonnie L. Allen, Regulatory Analyst

SUBJECT: Household Goods Carrier Permit
Application No. P-79115 Docket No. TV-030976

Out-Right Moving Services, LLC
2006 N. 145th Street
Shoreline, WA 94133

Discussion

On October 23, 2002, Out-Right Moving Services, LLC filed Application No. P-79115 requesting permanent household goods authority.

The Commission granted the company temporary authority subject to conditions pending a decision on its application for permanent authority. The company has operated under Household Goods Carrier Permit No. HG-60853 since January 27, 2003.

Application No. P-79115 appeared on the Commission's February 3, 2003, application docket subject to comment for no less than 180 days while the company conducted operations under its temporary authority. No comments were received.

Under the provisions of WAC 480-15-330 the Commission will grant or deny an application for permanent authority after conducting a complete review of the application filing, supporting statements, reports, or other information necessary to determine fitness, public interest, and current or future public convenience and necessity.

Out-Right Moving Services, LLC consists of two members:

Scott Spillman, President, with 50% interest and
David Dunnihoo, Secretary, with 50% interest

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The applicant indicates that they have 30 years of combined experience in the moving and storage industry, have not previously been denied authority based on fitness, and have not been convicted of a Class A or B felony.

Compliance staff worked with the company providing technical assistance during its temporary operations. Investigator Alan Dickson completed a Safety Compliance Review and a Household Goods Technical Assistance and Records Review Checklist. He found the company in general compliance and April 21, 2003, Investigator Dickson recommended the applicant be considered for permanent authority.

Out-Right Moving Services, LLC is registered with Secretary of State as a limited liability company doing business in the state. The company holds a UBI number with an active tax.

The company has no outstanding annual report or regulatory fees.

The Commission received three customer survey questionnaire that indicated customers were satisfied with their move, would use the company again, and would recommend the company to others.

The Commission received no consumer complaints regarding this company's service.

Recommendation:

P-79115 is an uncontested application and therefore no hearing is required. There are no outstanding issues that suggest staff should ask the Commission to set the application for hearing.

I recommend that Licensing Services Staff prepare an order to grant Application No. P-79115 without hearing and reissue Permit No. HG-60853 to Out-Right Moving Services, LLC as unrestricted permanent authority to operate as a household goods carrier in the state of Washington.