# BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

WASHINGTON UTILITIES AND	)	
TRANSPORTATION COMMISSION,	)	DOCKET NO. UT-010334
	)	
Complainant,	)	
	)	
vs.	)	COMMISSION ORDER
	)	ACCEPTING SETTLEMENT
INTELLICALL OPERATOR SERVICES,	)	
INC.	)	
	)	
Respondent.	)	

### **SUMMARY**

- PROCEEDINGS: The Washington Utilities and Transportation Commission, proceeding on its own motion, filed a Complaint on October 10, 2001. The Commission alleged in its Complaint that the operating practices of Intellicall Operator Services, Inc. violated WAC 480-120-141.
- PARTIES: Jonathan Thompson, Assistant Attorney General, Olympia, Washington, represents Commission Staff (Staff). B. Reid Presson Jr., Regulatory Consultant, represents Intellicall Operator Services, Inc. (Intellicall).
- 3 **SETTLEMENT AGREEMENT:** On October 10, 2001 Staff and Intellicall (the Parties) filed a Settlement Agreement to resolve all issues raised in the Complaint.
- 4 **COMMISSION:** The Commission accepts the Parties' settlement as filed.

## **MEMORANDUM**

- On October 10, 2001, the Commission issued a Complaint alleging violations of WAC 480-120-141(2)(b). The Parties have reached agreement on the resolution of the issues raised by the Complaint and have voluntarily entered into the attached Settlement Agreement. The Settlement Agreement reflects the Parties' proposal to the Commission for resolution of all outstanding issues and constitutes a Settlement Agreement within the meaning of WAC 480-09-466.
- In summary, the Settlement Agreement provides for the following actions to be taken by Intellicall to resolve the outstanding Complaint:

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• Intellical agrees to full compliance with the Commission's verbal disclosure rules;

- Intellical agrees to pay \$14,000.00 in penalties for rule violations; and,
- Intellical agrees to pay \$3,457.01 for reimbursement of cost of the investigation.
- 7 The Commission finds that the Settlement Agreement fairly and equitably resolves all of the issues raised by the Complaint and is therefore in the public interest.

#### FINDINGS OF FACT

- The Washington Utilities and Transportation Commission is an agency of the State of Washington, vested by statute with authority to regulate rates, practices, accounts, and other matters pertinent to the operation of public service companies, including telecommunications companies.
- 9 Intellical engages in the business of providing operator services within Washington State as a telecommunications company.
- On October 10, 2001, the Commission issued a Complaint in which it alleged that Intellicall had violated a Commission rule.
- On October 10, 2001, Staff and Intellicall filed a Settlement Agreement to resolve all violations to date, which are known to Staff, of the rules cited in the Commission's Complaint.

## **CONCLUSIONS OF LAW**

- The Washington Utilities and Transportation Commission has jurisdiction over the subject matter and the parties. Chapters 80.04 and 80.36 RCW.
- Intellical Operator Services, Inc. violated WAC 480-120-141(2)(b).
- The Settlement Agreement, which is attached to this Order as Appendix A, is consistent with the public interest.
- The Settlement Agreement fully and fairly resolves the issues pending in Docket No. UT-010334 and is in the public interest. The terms of the Settlement Agreement should be approved and adopted as set out therein.
- The Commission retains jurisdiction to effectuate the provisions of this order.

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## **ORDER**

THE COMMISSION ORDERS that the terms of the Settlement Agreement, as signed by representatives for the Parties, are hereby approved and adopted by the Commission.

DATED at Olympia, Washington, and effective this th day of October 2001.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

MARILYN SHOWALTER, Chairwoman

RICHARD HEMSTAD, Commissioner

PATRICK J. OSHIE, Commissioner