



Performance Results
February 2012 - January 2013
CenturyLink's Performance Assurance Plans (PAPs)

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PID Description	Month	CLEC		CLEC Result	Standard Deviation	Qwest		Q Result	Modified Z	Parity	
		Numerator	Denominator			Numerator	Denominator				
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	January 2013	6446302	2772364	2	0.49	2049575	573345	4	-183.46	(112.53)	
	December 2012	6166775	2637905	2	0.49	1745263	550302	3	-144.92	(89.10)	
	November 2012	6536383	2785188	2	0.53	2729187	618506	4	-279.71	(171.05)	
	October 2012	6839974	2896821	2	0.52	3194887	687803	5	-316.08	(193.17)	
	September 2012	6350051	2710842	2	0.49	2239478	587876	4	-220.59	(135.11)	
	August 2012	7360486	3142671	2	0.49	2378868	638389	4	-210.04	(128.70)	
	July 2012	7058162	3005176	2	0.51	2183157	649035	3	-177.58	(108.96)	
	June 2012	7000615	2970190	2	0.5	2696556	655484	4	-245.42	(150.20)	
	May 2012	7682620	3280533	2	0.5	2362748	682376	3	-194.03	(118.96)	
	April 2012	7036373	2981563	2	0.5	2178913	624577	3	-191.91	(117.67)	
	March 2012	7262664	3082250	2	0.5	2308030	640996	4	-190.92	(117.07)	
		0	7352619	3144494	2	0.49	2165530	635566	3	-183.64	(112.64)
	BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	January 2013	25511190	25511190	100%	0	0	0	0%	0.00	(0.16)
December 2012		23042436	23042436	100%	0	0	0	0%	0.00	(0.16)	
November 2012		24656038	24656044	100%	0.0005	0	0	0%	0.00	(0.16)	
October 2012		27280642	27280642	100%	0	0	0	0%	0.00	(0.16)	
September 2012		23122897	23123360	100%	0.0045	0	0	0%	0.00	(0.16)	
August 2012		28030563	28030572	100%	0.0006	0	0	0%	0.00	(0.16)	
July 2012		24803857	24803953	100%	0.002	0	0	0%	0.00	(0.16)	
June 2012		26045373	26045380	100%	0.0005	0	0	0%	0.00	(0.16)	
May 2012		24813950	24813952	100%	0.0003	0	0	0%	0.00	(0.16)	
April 2012		24703544	24703544	100%	0	0	0	0%	0.00	(0.16)	
March 2012		26260688	26260688	100%	0	0	0	0%	0.00	(0.16)	
		0	26947888	26947889	100%	0.0002	0	0	0%	0.00	(0.16)
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity		January 2013	16	8	2	0	2049575	573345	4	-0.95	(1.58)
	December 2012	17	8	2	0.35	1745263	550302	3	-0.76	(1.46)	
	November 2012	53	26	2	0.2	2729187	618506	4	-2.30	(2.40)	
	October 2012	55	27	2	0.19	3194887	687803	5	-2.52	(2.53)	
	September 2012	42	20	2	0.31	2239478	587876	4	-1.65	(2.01)	
	August 2012	58	27	2	0.36	2378868	638389	4	-1.71	(2.04)	
	July 2012	44	21	2	0.3	2183157	649035	3	-1.39	(1.85)	
	June 2012	39	18	2	0.38	2696556	655484	4	-1.57	(1.96)	
	May 2012	46	22	2	0.29	2362748	682376	3	-1.48	(1.90)	
	April 2012	23	11	2	0.3	2178913	624577	3	-1.10	(1.67)	
	March 2012	178338	75801	2	0.58	2308030	640996	4	-68.43	(42.60)	
		0	73	36	2	0.17	2165530	635566	3	-1.96	(2.19)
	BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	January 2013	6446286	2772356	2	0.49	2049575	573345	4	-183.46	(112.53)
December 2012		6166758	2637897	2	0.49	1745263	550302	3	-144.92	(89.10)	
November 2012		6536330	2785162	2	0.53	2729187	618506	4	-279.71	(171.05)	
October 2012		6839919	2896794	2	0.52	3194887	687803	5	-316.08	(193.17)	
September 2012		6350009	2710822	2	0.49	2239478	587876	4	-220.59	(135.11)	
August 2012		7360428	3142644	2	0.49	2378868	638389	4	-210.04	(128.70)	
July 2012		7058118	3005155	2	0.51	2183157	649035	3	-177.58	(108.96)	
June 2012		7000576	2970172	2	0.5	2696556	655484	4	-245.42	(150.20)	
May 2012		7682574	3280511	2	0.5	2362748	682376	3	-194.03	(118.96)	

	April 2012	7036350	2981552	2	0.5	2178913	624577	3	-191.91	(117.67)
	March 2012	7084326	3006449	2	0.5	2308030	640996	4	-190.49	(116.81)
	0	7352546	3144458	2	0.49	2165530	635566	3	-183.64	(112.64)
BI-2 Invoices Delivered within 10 Days All Parity by Design	January 2013	1550	1552	100%	3.59%	0	0	0%	0.00	0.00
	December 2012	1455	1455	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	1350	1350	100%	0.00%	0	0	0%	0.00	0.00
	October 2012	1493	1493	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	1410	1410	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	1542	1543	100%	2.54%	0	0	0%	0.00	0.00
	July 2012	1353	1354	100%	2.72%	0	0	0%	0.00	0.00
	June 2012	1513	1513	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	1516	1516	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	1331	1331	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	1631	1631	100%	0.00%	0	0	0%	0.00	0.00
	0	1353	1353	100%	0.00%	0	0	0%	0.00	0.00
	BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	January 2013	2145137	2145137	100%	0.00%	0	0	0%	0.00
December 2012		2185803	2185803	100%	0.00%	0	0	0%	0.00	(0.06)
November 2012		2126671	2126678	100%	0.18%	0	0	0%	0.00	(0.06)
October 2012		2221180	2221446	100%	1.10%	0	0	0%	0.00	(0.06)
September 2012		2218008	2218874	100%	1.98%	0	0	0%	0.00	(0.06)
August 2012		2234169	2238764	100%	4.53%	0	0	0%	0.00	(0.05)
July 2012		2246396	2246620	100%	1.00%	0	0	0%	0.00	(0.06)
June 2012		2233085	2234585	100%	2.59%	0	0	0%	0.00	(0.06)
May 2012		2251186	2254258	100%	3.69%	0	0	0%	0.00	(0.06)
April 2012		2292585	2292962	100%	1.28%	0	0	0%	0.00	(0.06)
March 2012		2287784	2291312	100%	3.92%	0	0	0%	0.00	(0.06)
0		2250406	2251156	100%	1.82%	0	0	0%	0.00	(0.06)
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95		January 2013	24869	24869	100%	0.00%	0	0	0%	0.00
	December 2012	25729	25729	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2012	28458	28458	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2012	26383	26383	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2012	26672	26672	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2012	24448	26378	93%	26.04%	0	0	0%	0.00	0.07
	July 2012	26293	26293	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2012	28068	28068	100%	0.00%	0	0	0%	0.00	(0.16)
	May 2012	26208	26208	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2012	26141	26141	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2012	25425	25425	100%	0.00%	0	0	0%	0.00	(0.16)
	0	26800	26800	100%	0.00%	0	0	0%	0.00	(0.16)
	BI-4A Billing Completeness UNEs and Resale Aggregate Parity	January 2013	5187	5207	100%	6.19%	69928	70698	99%	-4.73
December 2012		5074	5090	100%	5.60%	78985	79578	99%	-3.47	(3.11)
November 2012		6600	6616	100%	4.91%	83215	83870	99%	-4.80	(3.92)
October 2012		5604	5612	100%	3.77%	80505	81032	99%	-4.58	(3.78)
September 2012		5237	5242	100%	3.09%	83831	84281	99%	-4.23	(3.57)
August 2012		6423	6424	100%	1.25%	114136	114466	100%	-3.97	(3.41)
July 2012		5932	5939	100%	3.43%	145589	145985	100%	-2.23	(2.35)
June 2012		5208	5234	100%	7.03%	146396	146655	100%	5.42	2.30
May 2012		5589	5617	100%	7.04%	82771	82979	100%	3.59	1.19
April 2012		5693	5723	99%	7.22%	85667	85884	100%	3.96	1.41
March 2012		5502	5508	100%	3.30%	84087	84341	100%	-2.52	(2.53)
0		5369	5372	100%	2.36%	88642	88952	100%	-3.53	(3.15)
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95		January 2013	24869	24869	100%	0.00%	0	0	0%	0.00
	December 2012	25729	25729	100%	0.00%	0	0	0%	0.00	(0.16)

	November 2012	28458	28458	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2012	26383	26383	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2012	26672	26672	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2012	26378	26378	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2012	26293	26293	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2012	28068	28068	100%	0.00%	0	0	0%	0.00	(0.16)
	May 2012	26208	26208	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2012	25926	25926	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2012	25425	25425	100%	0.00%	0	0	0%	0.00	(0.16)
	0	26800	26800	100%	0.00%	0	0	0%	0.00	(0.16)
BI-5A Billing Accuracy & Claims Processing	January 2013	88	91	97%	17.86%	0	0	0%	0.00	(0.05)
- Acknowledgment All Benchmark 0.95	December 2012	86	87	99%	10.66%	0	0	0%	0.00	(0.12)
	November 2012	110	114	96%	18.40%	0	0	0%	0.00	(0.05)
	October 2012	108	109	99%	9.53%	0	0	0%	0.00	(0.13)
	September 2012	153	153	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2012	110	110	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2012	233	233	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2012	211	212	100%	6.85%	0	0	0%	0.00	(0.14)
	May 2012	152	153	99%	8.06%	0	0	0%	0.00	(0.14)
	April 2012	158	158	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2012	200	204	98%	13.86%	0	0	0%	0.00	(0.10)
	0	135	138	98%	14.58%	0	0	0%	0.00	(0.09)
BI-5B Billing Accuracy & Claims Processing	January 2013	58	59	98%	12.91%	0	0	0%	0.00	(0.10)
- Resolution All Benchmark 0.95	December 2012	57	57	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2012	62	63	98%	12.50%	0	0	0%	0.00	(0.11)
	October 2012	95	101	94%	23.64%	0	0	0%	0.00	0.03
	September 2012	77	79	97%	15.71%	0	0	0%	0.00	(0.08)
	August 2012	130	138	94%	23.37%	0	0	0%	0.00	0.03
	July 2012	146	156	94%	24.49%	0	0	0%	0.00	0.04
	June 2012	171	173	99%	10.69%	0	0	0%	0.00	(0.12)
	May 2012	144	145	99%	8.28%	0	0	0%	0.00	(0.14)
	April 2012	138	139	99%	8.45%	0	0	0%	0.00	(0.14)
	March 2012	111	111	100%	0.00%	0	0	0%	0.00	(0.16)
	0	111	111	100%	0.00%	0	0	0%	0.00	(0.16)
CP-1B Scheduled Interval 91 to 120	January 2013	202	2	101	33.94	0	0	0	0.00	(0.48)
Calendar Days All Benchmark 120	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	99	1	99	0	0	0	0	0.00	(0.53)
	September 2012	62	1	62	0	0	0	0	0.00	(1.45)
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	94	1	94	0	0	0	0	0.00	(0.65)
	June 2012	267	2	134	19.09	0	0	0	0.00	0.34
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	110	1	110	0	0	0	0	0.00	(0.25)
	0	0	0	0	0	0	0	0	0.00	0.00
CP-1C Scheduled Interval 121 to 150	January 2013	0	0	0	0	0	0	0	0.00	0.00
Calendar Days All Benchmark 150	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	118	1	118	0	0	0	0	0.00	(0.64)
	July 2012	0	0	0	0	0	0	0	0.00	0.00

	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	123	1	123	0	0	0	0	0.00	(0.54)
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	0	0	0	0	0	0	0	0	0.00	0.00
CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9	January 2013	1	2	50%	0.50	0	0	0%	0.00	1.33
	December 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0.00	0	0	0%	0.00	(0.33)
	September 2012	1	1	100%	0.00	0	0	0%	0.00	(0.33)
	August 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00	0	0	0%	0.00	(0.33)
	June 2012	1	2	50%	0.50	0	0	0%	0.00	1.33
	May 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0.00	0	0	0%	0.00	(0.33)
	0	0	0	0%	0.00	0	0	0%	0.00	0.00
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	2	2	100%	0.00%	0	0	0%	0.00	(0.33)
	September 2012	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	August 2012	2	2	100%	0.00%	0	0	0%	0.00	(0.33)
	July 2012	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	0	3	3	100%	0.00%	0	0	0%	0.00	(0.33)
CP-3 Collocation Feasibility Study Interval All Benchmark 10	January 2013	17	2	9	71.00%	0	0	0	0.00	(0.45)
	December 2012	19	2	10	71.00%	0	0	0	0.00	(0.15)
	November 2012	49	5	10	45.00%	0	0	0	0.00	(0.06)
	October 2012	0	0	0	0.00%	0	0	0	0.00	0.00
	September 2012	10	1	10	0.00%	0	0	0	0.00	0.00
	August 2012	10	1	10	0.00%	0	0	0	0.00	0.00
	July 2012	64	7	9	121.00%	0	0	0	0.00	(0.26)
	June 2012	0	0	0	0.00%	0	0	0	0.00	0.00
	May 2012	0	0	0	0.00%	0	0	0	0.00	0.00
	April 2012	18	2	9	0.00%	0	0	0	0.00	(0.30)
	March 2012	7	1	7	0.00%	0	0	0	0.00	(0.90)
	0	21	2	11	71.00%	0	0	0	0.00	0.15
CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	January 2013	2	2	100%	0	0	0	0%	0.00	(0.33)
	December 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	November 2012	5	5	100%	0	0	0	0%	0.00	(0.33)
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	August 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	July 2012	7	7	100%	0	0	0	0%	0.00	(0.33)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	March 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	0	2	3	67%	0.4714	0	0	0%	0.00	0.78

DA-1 Speed of Answer - Directory Assistance Parity by Design	January 2013	0	0	0:00	0.00%	8.17	1	4:04	0.00	0.00
	December 2012	0	0	0:00	0.00%	8.19	1	4:33	0.00	0.00
	November 2012	0	0	0:00	0.00%	8.1	1	2:24	0.00	0.00
	October 2012	0	0	0:00	0.00%	7.71	1	17:02	0.00	0.00
	September 2012	0	0	0:00	0.00%	8	1	0:00	0.00	0.00
	August 2012	0	0	0:00	0.00%	8.27	1	6:28	0.00	0.00
	July 2012	0	0	0:00	0.00%	8.28	1	6:43	0.00	0.00
	June 2012	0	0	0:00	0.00%	7.95	1	22:48	0.00	0.00
	May 2012	0	0	0:00	0.00%	7.73	1	17:31	0.00	0.00
	April 2012	0	0	0:00	0.00%	7.13	1	3:07	0.00	0.00
	March 2012	0	0	0:00	0.00%	8.13	1	3:07	0.00	0.00
	0	0	0	0:00	0.00%	8.3	1	7:12	0.00	0.00
	DB-1A Time to Update Databases E911 Parity by Design	January 2013	25.1902778	28798	0:01	:00	0	0	0:00	0.00
December 2012		21.5354167	24409	0:01	:00	0	0	0:00	0.00	0.00
November 2012		27.1993056	27757	0:01	:00	0	0	0:00	0.00	0.00
October 2012		0	33321	0:31	:00	0	0	0:00	0.00	0.00
September 2012		29.3895833	27173	0:02	:00	0	0	0:00	0.00	0.00
August 2012		37.7173611	33816	0:02	:00	0	0	0:00	0.00	0.00
July 2012		40.3923611	36127	0:02	:00	0	0	0:00	0.00	0.00
June 2012		39.7868056	34093	0:02	:00	0	0	0:00	0.00	0.00
May 2012		31.3229167	32565	0:01	:00	0	0	0:00	0.00	0.00
April 2012		32.1708333	33133	0:01	:00	0	0	0:00	0.00	0.00
March 2012		31.1284722	32175	0:01	:00	0	0	0:00	0.00	0.00
0		34.5090278	31145	0:02	:00	0	0	0:00	0.00	0.00
DB-1B Time to Update Databases LIDB Parity by Design		January 2013	3738248	3624673	12	00:00	0	0	00	0.00
	December 2012	3132665	3006307	36	00:00	0	0	00	0.00	0.00
	November 2012	3474289	3326457	36	00:00	0	0	00	0.00	0.00
	October 2012	3300910	3176023	36	00:00	0	0	00	0.00	0.00
	September 2012	3323852	3221119	12	00:00	0	0	00	0.00	0.00
	August 2012	4328907	4190805	12	00:00	0	0	00	0.00	0.00
	July 2012	4013078	3878824	12	00:00	0	0	00	0.00	0.00
	June 2012	4912994	4764929	12	00:00	0	0	00	0.00	0.00
	May 2012	5346375	5184562	12	00:00	0	0	00	0.00	0.00
	April 2012	4079285	3925916	36	00:00	0	0	00	0.00	0.00
	March 2012	4362679	4214629	36	00:00	0	0	00	0.00	0.00
	0	4732473	4585934	12	00:00	0	0	00	0.00	0.00
	DB-1C-1 Time to Update Databases Directory Listing Parity by Design	January 2013	9495.12	61232	24	:24	0	0	00	0.00
December 2012		6128.98	51287	48	:48	0	0	00	0.00	0.00
November 2012		7805.02	61806	12	:12	0	0	00	0.00	0.00
October 2012		8685.99	72062	48	:12	0	0	00	0.00	0.00
September 2012		6900.15	61604	24	:48	0	0	00	0.00	0.00
August 2012		8419.28	72480	48	:48	0	0	00	0.00	0.00
July 2012		7762.89	67954	24	:48	0	0	00	0.00	0.00
June 2012		8150.62	70566	48	:48	0	0	00	0.00	0.00
May 2012		8100.71	70073	48	:48	0	0	00	0.00	0.00
April 2012		7874.84	69790	24	:48	0	0	00	0.00	0.00
March 2012		7703.21	68536	24	:48	0	0	00	0.00	0.00
0		17807.22	87726	00	:00	0	0	00	0.00	0.00
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design		January 2013	60453	61157	99%	:39	0	0	0%	0.00
	December 2012	50663	51231	99%	:46	0	0	0%	0.00	0.00
	November 2012	60904	61637	99%	:06	0	0	0%	0.00	0.00
	October 2012	71088	71906	99%	:38	0	0	0%	0.00	0.00
	September 2012	60753	61509	99%	:41	0	0	0%	0.00	0.00

	August 2012	71325	72226	99%	:50	0	0	0%	0.00	0.00	
	July 2012	66783	67741	99%	:04	0	0	0%	0.00	0.00	
	June 2012	69340	70306	99%	:37	0	0	0%	0.00	0.00	
	May 2012	68980	69822	99%	:15	0	0	0%	0.00	0.00	
	April 2012	68453	69304	99%	:33	0	0	0%	0.00	0.00	
	March 2012	67049	68026	99%	:22	0	0	0%	0.00	0.00	
	0	63606	64362	99%	:05	0	0	0%	0.00	0.00	
GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	January 2013	30600	30600	100%	0.00%	0	0	0%	0.00	0.00	
	December 2012	28440	28440	100%	0.00%	0	0	0%	0.00	0.00	
	November 2012	29520	29520	100%	0.00%	0	0	0%	0.00	0.00	
	October 2012	30566	30600	100%	0.00%	0	0	0%	0.00	0.00	
	September 2012	28800	28800	100%	0.00%	0	0	0%	0.00	0.00	
	August 2012	30600	30600	100%	0.00%	0	0	0%	0.00	0.00	
	July 2012	30060	30060	100%	0.00%	0	0	0%	0.00	0.00	
	June 2012	29006	29340	99%	0.00%	0	0	0%	0.00	0.00	
	May 2012	30516	30600	100%	0.00%	0	0	0%	0.00	0.00	
	April 2012	27385	27540	99%	0.00%	0	0	0%	0.00	0.00	
	March 2012	30338	30420	100%	0.00%	0	0	0%	0.00	0.00	
	0		28440	28440	100%	0.00%	0	0	0%	0.00	0.00
	GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925	January 2013	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
December 2012		29880	29880	100%	0.00%	0	0	0%	0.00	0.00	
November 2012		29520	29520	100%	0.00%	0	0	0%	0.00	0.00	
October 2012		30600	30600	100%	0.00%	0	0	0%	0.00	0.00	
September 2012		28800	28800	100%	0.00%	0	0	0%	0.00	0.00	
August 2012		30600	30600	100%	0.00%	0	0	0%	0.00	0.00	
July 2012		30060	30060	100%	0.00%	0	0	0%	0.00	0.00	
June 2012		29340	29340	100%	0.00%	0	0	0%	0.00	0.00	
May 2012		30600	30600	100%	0.00%	0	0	0%	0.00	0.00	
April 2012		28980	28980	100%	0.00%	0	0	0%	0.00	0.00	
March 2012		30420	30420	100%	0.00%	0	0	0%	0.00	0.00	
0			28440	28440	100%	0.00%	0	0	0%	0.00	0.00
GA-3 Gateway Availability - EB-TA Benchmark 0.9925		January 2013	86400	86400	100%	0.00%	0	0	0%	0.00	0.00
	December 2012	85680	85680	100%	0.00%	0	0	0%	0.00	0.00	
	November 2012	83520	83520	100%	0.00%	0	0	0%	0.00	0.00	
	October 2012	86270	86400	100%	0.00%	0	0	0%	0.00	0.00	
	September 2012	82800	82800	100%	0.00%	0	0	0%	0.00	0.00	
	August 2012	43200	43200	100%	0.00%	0	0	0%	0.00	0.00	
	July 2012	42900	42900	100%	0.00%	0	0	0%	0.00	0.00	
	June 2012	41626	41700	100%	0.00%	0	0	0%	0.00	0.00	
	May 2012	43155	43200	100%	0.00%	0	0	0%	0.00	0.00	
	April 2012	41295	41460	100%	0.00%	0	0	0%	0.00	0.00	
	March 2012	43140	43140	100%	0.00%	0	0	0%	0.00	0.00	
	0		40112	40320	99%	0.00%	0	0	0%	0.00	0.00
	GA-4 System Availability - EXACT Benchmark 0.9925	January 2013	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
December 2012		21600	21600	100%	0.00%	0	0	0%	0.00	0.00	
November 2012		21960	21960	100%	0.00%	0	0	0%	0.00	0.00	
October 2012		22860	22860	100%	0.00%	0	0	0%	0.00	0.00	
September 2012		20700	20700	100%	0.00%	0	0	0%	0.00	0.00	
August 2012		22860	22860	100%	0.00%	0	0	0%	0.00	0.00	
July 2012		21960	21960	100%	0.00%	0	0	0%	0.00	0.00	
June 2012		21600	21600	100%	0.00%	0	0	0%	0.00	0.00	
May 2012		22860	22860	100%	0.00%	0	0	0%	0.00	0.00	
April 2012		21060	21060	100%	0.00%	0	0	0%	0.00	0.00	

	March 2012	22500	22500	100%	0.00%	0	0	0%	0.00	0.00
	0	21060	21060	100%	0.00%	0	0	0%	0.00	0.00
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	January 2013	84360	84360	100%	0.00%	0	0	0%	0.00	0.00
	December 2012	83130	83130	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	81480	81480	100%	0.00%	0	0	0%	0.00	0.00
	October 2012	84140	84360	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	80250	80250	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	42180	42180	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	41820	41820	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	40485	40485	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	42135	42180	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	40380	40380	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	41843	41925	100%	0.00%	0	0	0%	0.00	0.00
	0	39300	39300	100%	0.00%	0	0	0%	0.00	0.00
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	January 2013	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	December 2012	28440	28440	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	October 2012	30566	30600	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	28800	28800	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	28962	29340	99%	0.00%	0	0	0%	0.00	0.00
	May 2012	30589	30600	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	27385	27540	99%	0.00%	0	0	0%	0.00	0.00
	March 2012	30338	30420	100%	0.00%	0	0	0%	0.00	0.00
	0	28440	28440	100%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports Basic Rate ISDN Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	2	2	100%	0.00%	1	6	17%	2.74	(0.24)
	October 2012	0	1	0%	0.00%	1	8	13%	-0.36	(1.22)
	September 2012	4	5	80%	40.00%	5	6	83%	-0.15	(1.09)
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	2	50%	50.00%	3	9	33%	0.45	(1.18)
	June 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports Business Parity	January 2013	6	13	46%	49.85%	531	1752	30%	1.24	(0.43)
	December 2012	0	9	0%	0.00%	514	1681	31%	-1.99	(2.21)
	November 2012	4	8	50%	50.00%	602	1830	33%	1.03	(0.59)

	October 2012	2	11	18%	38.57%	528	1646	32%	-0.98	(1.60)
	September 2012	0	6	0%	0.00%	430	1226	35%	-1.80	(2.09)
	August 2012	0	11	0%	0.00%	532	1578	34%	-2.36	(2.43)
	July 2012	3	15	20%	40.00%	494	1489	33%	-1.08	(1.66)
	June 2012	0	8	0%	0.00%	480	1445	33%	-1.99	(2.21)
	May 2012	8	14	57%	49.49%	460	1472	31%	2.08	0.06
	April 2012	1	3	33%	47.14%	483	1432	34%	-0.01	(1.01)
	March 2012	2	5	40%	48.99%	525	1575	33%	0.32	(1.06)
	0	5	10	50%	50.00%	546	1661	33%	1.15	(0.50)
MR-10 Customer and Non-CTLQ Related Trouble Reports Centrex Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	2	3	67%	47.14%	7	32	22%	1.79	(0.38)
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	2	0%	0.00%	12	38	32%	-0.94	(1.57)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports Centrex 21 Parity	January 2013	4	7	57%	49.49%	5	12	42%	0.66	(0.89)
	December 2012	0	1	0%	0.00%	5	10	50%	-0.95	(1.58)
	November 2012	0	6	0%	0.00%	6	15	40%	-1.69	(2.03)
	October 2012	1	4	25%	43.30%	6	14	43%	-0.64	(1.39)
	September 2012	0	1	0%	0.00%	2	7	29%	-0.59	(1.36)
	August 2012	2	3	67%	47.14%	9	20	45%	0.70	(0.95)
	July 2012	0	1	0%	0.00%	2	11	18%	-0.45	(1.27)
	June 2012	1	9	11%	31.43%	0	12	0%	0.00	(0.89)
	May 2012	5	5	100%	0.00%	1	14	7%	6.92	1.00
	April 2012	0	3	0%	0.00%	4	8	50%	-1.48	(1.90)
	March 2012	1	2	50%	50.00%	3	13	23%	0.84	(0.96)
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports DS1 Parity	January 2013	2	2	100%	0.00%	32	123	26%	2.37	(0.11)
	December 2012	3	3	100%	0.00%	37	137	27%	2.82	0.22
	November 2012	2	3	67%	47.14%	59	150	39%	0.96	(0.76)
	October 2012	2	6	33%	47.14%	47	165	28%	0.26	(1.08)
	September 2012	1	3	33%	47.14%	28	118	24%	0.39	(1.10)
	August 2012	3	6	50%	50.00%	38	145	26%	1.30	(0.49)
	July 2012	0	1	0%	0.00%	50	162	31%	-0.67	(1.40)
	June 2012	2	3	67%	47.14%	56	142	39%	0.96	(0.77)
	May 2012	2	7	29%	45.18%	45	141	32%	-0.19	(1.11)
	April 2012	0	4	0%	0.00%	30	127	24%	-1.10	(1.67)
	March 2012	3	8	38%	48.41%	35	125	28%	0.58	(0.86)
	0	3	6	50%	50.00%	37	120	31%	0.99	(0.66)
MR-10 Customer and Non-CTLQ Related Trouble Reports E911 Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	2	0%	0.00%	61	67	91%	-4.44	(3.70)
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0.00%	52	55	95%	-4.13	(3.51)
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	4	25%	43.30%	79	80	99%	-12.96	(8.88)
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

	May 2012	0	3	0%	0.00%	62	63	98%	-13.32	(9.10)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	0	1	0%	0.00%	67	72	93%	-3.64	(3.21)
MR-10 Customer and Non-CTLQ Related	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports ISDN Primary Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0.00%	32	79	41%	-0.82	(1.50)
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related	January 2013	9	11	82%	38.57%	2	2	100%	0.00	0.00
Trouble Reports LIS Trunk Parity	December 2012	22	24	92%	27.64%	3	4	75%	0.71	(0.82)
	November 2012	7	8	88%	33.07%	5	5	100%	0.00	0.00
	October 2012	8	8	100%	0.00%	9	10	90%	0.70	(1.08)
	September 2012	13	18	72%	44.79%	5	10	50%	1.13	(0.53)
	August 2012	14	16	88%	33.07%	7	7	100%	0.00	0.00
	July 2012	8	11	73%	44.54%	5	6	83%	-0.56	(1.34)
	June 2012	2	2	100%	0.00%	3	4	75%	0.67	(1.26)
	May 2012	5	5	100%	0.00%	4	7	57%	1.48	(0.39)
	April 2012	6	6	100%	0.00%	2	3	67%	1.00	(0.74)
	March 2012	6	8	75%	43.30%	3	3	100%	0.00	0.00
	0	18	20	90%	30.00%	4	5	80%	0.50	(1.01)
MR-10 Customer and Non-CTLQ Related	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports PBX Parity	December 2012	0	1	0%	0.00%	9	25	36%	-0.74	(1.45)
	November 2012	0	1	0%	0.00%	9	23	39%	-0.78	(1.48)
	October 2012	1	1	100%	0.00%	7	22	32%	1.43	(0.76)
	September 2012	1	1	100%	0.00%	7	19	37%	1.28	(0.85)
	August 2012	0	1	0%	0.00%	5	13	38%	-0.76	(1.46)
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0.00%	7	12	58%	-1.14	(1.69)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related	January 2013	5	21	24%	42.59%	2369	9401	25%	-0.15	(1.09)
Trouble Reports Residence Parity	December 2012	10	22	45%	49.79%	3114	10496	30%	1.62	(0.17)
	November 2012	11	26	42%	49.40%	3819	12376	31%	1.26	(0.36)
	October 2012	10	20	50%	50.00%	2835	9351	30%	1.91	(0.01)
	September 2012	12	26	46%	49.85%	2166	6987	31%	1.67	(0.13)
	August 2012	16	38	42%	49.37%	2537	8513	30%	1.65	(0.12)
	July 2012	12	25	48%	49.96%	2667	9111	29%	2.06	0.08
	June 2012	6	13	46%	49.85%	2430	8409	29%	1.37	(0.35)
	May 2012	3	16	19%	39.03%	2309	8448	27%	-0.77	(1.47)
	April 2012	4	12	33%	47.14%	2266	8036	28%	0.40	(0.93)
	March 2012	8	19	42%	49.37%	2735	9451	29%	1.26	(0.38)
	0	7	15	47%	49.89%	2951	10489	28%	1.60	(0.22)
MR-10 Customer and Non-CTLQ Related	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00

Trouble Reports UDIT Above DS1 Level Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2012	1	2	50%	50.00%	6	11	55%	-0.12	(1.07)	
	October 2012	1	1	100%	0.00%	0	5	0%	0.00	(0.41)	
	September 2012	3	3	100%	0.00%	3	3	100%	0.00	0.00	
	August 2012	1	1	100%	0.00%	1	4	25%	1.55	(0.85)	
	July 2012	3	4	75%	43.30%	1	2	50%	0.58	(1.15)	
	June 2012	1	1	100%	0.00%	1	3	33%	1.22	(1.00)	
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2012	0	3	0%	0.00%	1	5	20%	-0.68	(1.42)	
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	0	1	1	100%	0.00%	2	4	50%	0.89	(1.15)	
	MR-10 Customer and Non-CTLQ Related Trouble Reports UDIT DS1 Parity	January 2013	0	3	0%	0.00%	32	121	26%	-1.03	(1.62)
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2012	1	1	100%	0.00%	59	148	40%	1.22	(0.85)		
October 2012	0	1	0%	0.00%	45	161	28%	-0.62	(1.38)		
September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00		
August 2012	2	2	100%	0.00%	37	139	27%	2.33	(0.13)		
July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00		
June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00		
May 2012	1	1	100%	0.00%	45	141	32%	1.46	(0.72)		
April 2012	1	2	50%	50.00%	30	127	24%	0.87	(0.88)		
March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00		
0	0	2	0%	0.00%	37	120	31%	-0.94	(1.57)		
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	January 2013	33	70	47%	49.92%	3	5	60%	-0.57	(1.34)	
December 2012	49	83	59%	49.18%	2	4	50%	0.35	(1.08)		
November 2012	55	102	54%	49.85%	1	6	17%	2.38	(0.17)		
October 2012	34	55	62%	48.58%	1	8	13%	3.94	0.38		
September 2012	64	95	67%	46.89%	5	6	83%	-1.02	(1.62)		
August 2012	64	94	68%	46.61%	10	16	63%	0.43	(0.89)		
July 2012	45	74	61%	48.82%	3	9	33%	1.65	(0.26)		
June 2012	46	75	61%	48.70%	1	1	100%	0.00	0.00		
May 2012	42	68	62%	48.60%	5	8	63%	-0.04	(1.02)		
April 2012	58	87	67%	47.14%	4	10	40%	1.63	(0.21)		
March 2012	45	73	62%	48.63%	4	13	31%	2.22	0.07		
0	26	47	55%	49.72%	7	14	50%	0.35	(0.97)		
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00		
November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00		
October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00		
September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00		
August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00		
July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00		
June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00		
May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00		
April 2012	1	1	100%	0.00%	30	127	24%	1.79	(0.57)		
March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00		
0	0	0	0%	0.00%	0	0	0%	0.00	0.00		
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - ADSL Qualified Parity	January 2013	16	34	47%	49.91%	3	5	60%	-0.55	(1.34)	
December 2012	7	27	26%	43.82%	2	4	50%	-0.90	(1.55)		
November 2012	15	36	42%	49.30%	1	6	17%	1.52	(0.58)		
October 2012	26	42	62%	48.56%	1	8	13%	3.87	0.35		
September 2012	18	40	45%	49.75%	5	6	83%	-2.35	(2.43)		
August 2012	12	23	52%	49.95%	10	16	63%	-0.66	(1.40)		

	July 2012	29	47	62%	48.61%	3	9	33%	1.65	(0.27)
	June 2012	29	41	71%	45.50%	1	1	100%	0.00	0.00
	May 2012	17	43	40%	48.89%	5	8	63%	-1.23	(1.75)
	April 2012	24	41	59%	49.27%	4	10	40%	1.07	(0.57)
	March 2012	31	58	53%	49.88%	4	13	31%	1.60	(0.29)
	0	7	19	37%	48.24%	7	14	50%	-0.75	(1.45)
MR-10 Customer and Non-CTLQ Related	January 2013	15	110	14%	34.32%	30	118	25%	-2.04	(2.24)
Trouble Reports Unbundled Loop - DS1	December 2012	31	123	25%	43.42%	37	133	28%	-0.47	(1.28)
Capable Parity	November 2012	28	115	24%	42.92%	57	145	39%	-2.45	(2.49)
	October 2012	32	115	28%	44.81%	44	154	29%	-0.13	(1.08)
	September 2012	33	99	33%	47.14%	28	112	25%	1.40	(0.28)
	August 2012	32	118	27%	44.46%	34	139	24%	0.49	(0.79)
	July 2012	34	125	27%	44.50%	50	162	31%	-0.67	(1.41)
	June 2012	21	101	21%	40.58%	56	142	39%	-2.93	(2.78)
	May 2012	35	109	32%	46.69%	45	141	32%	0.03	(1.06)
	April 2012	35	112	31%	46.35%	30	127	24%	1.39	(0.28)
	March 2012	28	119	24%	42.42%	35	125	28%	-0.78	(1.47)
	0	39	104	38%	48.41%	37	120	31%	1.08	(0.45)
MR-10 Customer and Non-CTLQ Related	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports Unbundled Loop - DS3	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Capable Parity	November 2012	0	1	0%	0.00%	4	8	50%	-0.94	(1.57)
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	1	5	20%	1.83	(0.74)
	March 2012	1	1	100%	0.00%	1	4	25%	1.55	(0.85)
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related	January 2013	0	2	0%	0.00%	32	123	26%	-0.83	(1.51)
Trouble Reports Unbundled Loop - XDSLi	December 2012	0	2	0%	0.00%	37	137	27%	-0.85	(1.52)
Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	2	4	50%	50.00%	28	118	24%	1.21	(0.60)
	August 2012	0	2	0%	0.00%	38	145	26%	-0.84	(1.51)
	July 2012	1	1	100%	0.00%	50	162	31%	1.49	(0.70)
	June 2012	0	1	0%	0.00%	56	142	39%	-0.80	(1.49)
	May 2012	1	3	33%	47.14%	45	141	32%	0.05	(1.30)
	April 2012	2	6	33%	47.14%	30	127	24%	0.55	(0.92)
	March 2012	4	8	50%	50.00%	35	125	28%	1.34	(0.43)
	0	0	3	0%	0.00%	37	120	31%	-1.14	(1.69)
MR-10 Customer and Non-CTLQ Related	January 2013	112	266	42%	49.37%	2900	11154	26%	5.92	2.38
Trouble Reports Unbundled Loop Analog	December 2012	130	320	41%	49.11%	3628	12177	30%	4.18	1.44
Parity	November 2012	118	305	39%	48.70%	4421	14206	31%	2.82	0.65
	October 2012	109	266	41%	49.18%	3363	10997	31%	3.64	1.12
	September 2012	107	243	44%	49.64%	2596	8213	32%	4.11	1.39
	August 2012	134	256	52%	49.95%	3069	10091	30%	7.53	3.34
	July 2012	135	266	51%	49.99%	3161	10600	30%	7.37	3.24
	June 2012	105	241	44%	49.58%	2910	9854	30%	4.72	1.73
	May 2012	121	259	47%	49.89%	2769	9920	28%	6.66	2.81
	April 2012	153	304	50%	50.00%	2749	9468	29%	8.05	3.62
	March 2012	154	304	51%	50.00%	3260	11026	30%	7.95	3.57

	0	129	276	47%	49.89%	3497	12150	29%	6.52	2.75
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop ISDN Capable Parity	January 2013	2	2	100%	0.00%	3	5	60%	0.98	(0.96)
	December 2012	1	3	33%	47.14%	2	4	50%	-0.44	(1.27)
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	1	0%	0.00%	1	8	13%	-0.36	(1.22)
	September 2012	1	1	100%	0.00%	5	6	83%	0.41	(1.65)
	August 2012	1	2	50%	50.00%	10	16	63%	-0.34	(1.21)
	July 2012	1	2	50%	50.00%	3	9	33%	0.45	(1.18)
	June 2012	3	3	100%	0.00%	1	1	100%	0.00	0.00
	May 2012	1	1	100%	0.00%	5	8	63%	0.73	(1.26)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0.00%	4	13	31%	1.45	(0.78)
	0	2	3	67%	47.14%	7	14	50%	0.52	(1.07)
MR-10 Customer and Non-CTLQ Related Trouble Reports UNE - P (POTS) Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0.00%	2769	9920	28%	-0.62	(1.38)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	2	3	67%	47.14%	3260	11026	30%	1.41	(0.51)
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	1	1	100%	0.00%	676	685	99%	-0.12	(1.07)
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	January 2013	4930	5693	87%	34.07%	160496	201974	79%	-13.14	(8.99)
	December 2012	4493	5333	84%	36.43%	142667	173173	82%	-3.52	(3.14)
	November 2012	5066	5595	91%	29.26%	160030	180800	89%	-4.70	(3.86)
	October 2012	6278	7321	86%	34.95%	175593	210951	83%	-5.66	(4.44)
	September 2012	6016	6912	87%	33.59%	169458	199189	85%	-4.50	(3.74)
	August 2012	6712	7766	86%	34.25%	196784	234327	84%	-5.79	(4.52)
	July 2012	6330	7591	83%	37.22%	183113	258918	71%	-23.90	(15.53)
	June 2012	6053	7443	81%	38.97%	171811	220463	78%	-6.94	(5.22)
	May 2012	6442	7496	86%	34.76%	165652	223461	74%	-22.97	(14.96)
	April 2012	6153	7081	87%	33.75%	166864	204181	82%	-11.07	(7.73)
	March 2012	6061	7341	83%	37.94%	159111	208409	76%	-12.32	(8.49)
	0	6013	6878	87%	33.16%	152655	181538	84%	-7.42	(5.51)
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

	September 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	2	2	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Business Parity	January 2013	1	3	33%	47.14%	154	292	53%	0.67	(0.94)
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	1	0%	0.00%	151	250	60%	1.23	(0.84)
	September 2012	2	2	100%	0.00%	98	179	55%	-1.28	(1.78)
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	2	50%	50.00%	149	217	69%	0.57	(1.05)
	June 2012	1	1	100%	0.00%	202	236	86%	-0.41	(1.25)
	May 2012	2	3	67%	47.14%	189	230	82%	0.70	(0.92)
	April 2012	1	2	50%	50.00%	150	205	73%	0.74	(0.95)
	March 2012	1	2	50%	50.00%	189	256	74%	0.76	(0.94)
	0	2	2	100%	0.00%	132	232	57%	-1.23	(1.75)
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0.00%	0	1	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	1	2	50%	50.00%	1	1	100%	0.00	(1.26)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	2	50%	50.00%	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0.00%	709	1328	53%	1.07	(0.95)
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	1	1	100%	0.00%	1045	1938	54%	-0.92	(1.56)
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	1066	1712	62%	-0.78	(1.47)
	June 2012	1	1	100%	0.00%	1266	1683	75%	-0.57	(1.35)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours PBX Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Residence Parity	January 2013	2	3	67%	47.14%	805	1703	47%	-0.67	(1.41)
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	1	6	17%	37.27%	614	2026	30%	0.73	(0.87)
	October 2012	2	2	100%	0.00%	857	1495	57%	-1.22	(1.74)
	September 2012	1	2	50%	50.00%	611	1149	53%	0.09	(1.35)
	August 2012	5	10	50%	50.00%	765	1310	58%	0.54	(0.86)
	July 2012	3	4	75%	43.30%	917	1495	61%	-0.56	(1.34)
	June 2012	1	1	100%	0.00%	1064	1447	74%	-0.60	(1.36)
	May 2012	3	3	100%	0.00%	1189	1565	76%	-0.97	(1.59)
	April 2012	1	1	100%	0.00%	915	1365	67%	-0.70	(1.43)
	March 2012	3	4	75%	43.30%	1088	1681	65%	-0.43	(1.26)
		0	1	50%	50.00%	913	1706	54%	0.10	(1.34)
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0.00%	1277	1937	66%	-0.72	(1.44)
		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours Business Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0.00%	30	34	88%	2.70	(0.35)
	August 2012	1	1	100%	0.00%	42	64	66%	-0.72	(1.44)
	July 2012	0	2	0%	0.00%	37	72	51%	1.43	(0.58)
	June 2012	0	1	0%	0.00%	35	48	73%	1.62	(0.66)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	1	0%	0.00%	43	52	83%	2.17	(0.46)
		0	1	100%	0.00%	49	68	72%	-0.62	(1.38)
MR-3B Out of Service Cleared within 24 Hours PBX Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours Residence Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0.00%	262	510	51%	-0.97	(1.59)
	October 2012	1	1	100%	0.00%	221	374	59%	-0.83	(1.51)
	September 2012	1	1	100%	0.00%	192	292	66%	-0.72	(1.44)
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0.00%	6	6	100%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	January 2013	23	23	100%	0.00%	2	2	100%	0.00	0.00
	December 2012	22	22	100%	0.00%	2	2	100%	0.00	0.00
	November 2012	23	23	100%	0.00%	3	3	100%	0.00	0.00
	October 2012	12	12	100%	0.00%	7	7	100%	0.00	0.00
	September 2012	26	26	100%	0.00%	1	1	100%	0.00	0.00
	August 2012	26	26	100%	0.00%	6	6	100%	0.00	0.00
	July 2012	21	21	100%	0.00%	5	5	100%	0.00	0.00
	June 2012	20	20	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	16	16	100%	0.00%	3	3	100%	0.00	0.00
	April 2012	22	22	100%	0.00%	5	5	100%	0.00	0.00
	March 2012	19	19	100%	0.00%	6	6	100%	0.00	0.00
	0	11	11	100%	0.00%	6	6	100%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	January 2013	7	7	100%	0.00%	2	2	100%	0.00	0.00
	December 2012	6	6	100%	0.00%	2	2	100%	0.00	0.00
	November 2012	14	14	100%	0.00%	3	3	100%	0.00	0.00
	October 2012	11	11	100%	0.00%	7	7	100%	0.00	0.00
	September 2012	16	16	100%	0.00%	1	1	100%	0.00	0.00
	August 2012	5	5	100%	0.00%	6	6	100%	0.00	0.00
	July 2012	9	9	100%	0.00%	5	5	100%	0.00	0.00

	June 2012	8	8	100%	0.00%	0	0	0%	0.00	0.00	
	May 2012	12	12	100%	0.00%	3	3	100%	0.00	0.00	
	April 2012	7	7	100%	0.00%	5	5	100%	0.00	0.00	
	March 2012	12	13	92%	26.65%	6	6	100%	0.00	(1.29)	
	0	8	8	100%	0.00%	6	6	100%	0.00	0.00	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2012	3	3	100%	0.00%	44	44	100%	0.00	0.00	
	March 2012	2	2	100%	0.00%	43	43	100%	0.00	0.00	
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-3D Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	January 2013	68	74	92%	27.30%	977	2015	48%	-7.34	(5.46)
		December 2012	90	100	90%	30.00%	686	2063	33%	-11.76	(8.15)
November 2012		59	74	80%	40.20%	763	2386	32%	-8.67	(6.27)	
October 2012		89	90	99%	10.48%	1038	1779	58%	-7.61	(5.63)	
September 2012		85	89	96%	20.72%	736	1358	54%	-7.58	(5.61)	
August 2012		66	69	96%	20.39%	946	1574	60%	-5.90	(4.59)	
July 2012		67	70	96%	20.25%	1088	1735	63%	-5.60	(4.40)	
June 2012		62	66	94%	23.86%	1302	1720	76%	-3.39	(3.06)	
May 2012		74	76	97%	16.01%	1422	1840	77%	-4.10	(3.49)	
April 2012		72	73	99%	11.62%	1098	1605	68%	-5.43	(4.30)	
March 2012		65	67	97%	17.02%	1337	2001	67%	-5.16	(4.14)	
0		69	80	86%	34.44%	1084	1983	55%	-5.56	(4.38)	
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity		January 2013	0	1	0%	0.00%	0	0	0%	0.00	0.00
		December 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2012	3	3	100%	0.00%	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
0	2	2	100%	0.00%	1	1	100%	0.00	0.00		
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	January 2013	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00	
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2012	2	2	100%	0.00%	3	3	100%	0.00	0.00	
0	1	1	100%	0.00%	1	1	100%	0.00	0.00		

MR-3E Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	January 2013	5	6	83%	37.27%	237	426	56%	-1.36	(1.82)
	December 2012	9	9	100%	0.00%	271	473	57%	-2.57	(2.56)
	November 2012	9	9	100%	0.00%	299	577	52%	-2.87	(2.75)
	October 2012	8	9	89%	31.43%	279	448	62%	-1.63	(1.99)
	September 2012	6	6	100%	0.00%	227	333	68%	-1.66	(2.01)
	August 2012	5	6	83%	37.27%	313	494	63%	-1.01	(1.61)
	July 2012	10	10	100%	0.00%	328	636	52%	-3.04	(2.85)
	June 2012	17	21	81%	39.27%	347	531	65%	-1.47	(1.90)
	May 2012	16	16	100%	0.00%	364	459	79%	-2.01	(2.22)
	April 2012	13	13	100%	0.00%	240	363	66%	-2.54	(2.54)
	March 2012	7	8	88%	33.07%	283	355	80%	-0.54	(1.33)
	0	13	13	100%	0.00%	303	417	73%	-2.18	(2.32)
	MR-3E Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00
December 2012		1	1	100%	0.00%	0	0	0%	0.00	0.00
November 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2012		1	1	100%	0.00%	0	0	0%	0.00	0.00
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2012		1	1	100%	0.00%	1	1	100%	0.00	0.00
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
0		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Basic Rate ISDN Parity		January 2013	0	0	0%	0.00%	0	0	0%	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	2	2	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-4A All Troubles Cleared within 48 Hours Business Parity	January 2013	6	6	100%	0.00%	645	772	84%	-1.08
December 2012		4	7	57%	49.49%	497	727	68%	0.64	(0.83)
November 2012		3	3	100%	0.00%	553	806	69%	-1.17	(1.71)
October 2012		5	5	100%	0.00%	616	683	90%	-0.73	(1.45)
September 2012		4	4	100%	0.00%	423	496	85%	-0.83	(1.50)
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2012		8	8	100%	0.00%	533	584	91%	-0.87	(1.53)
June 2012		2	2	100%	0.00%	569	599	95%	-0.32	(1.20)
May 2012		4	5	80%	40.00%	600	618	97%	2.26	(0.35)
April 2012		2	2	100%	0.00%	560	602	93%	-0.39	(1.24)
March 2012		2	2	100%	0.00%	636	687	93%	-0.40	(1.24)
0		2	3	67%	47.14%	618	732	84%	0.85	(0.85)
MR-4A All Troubles Cleared within 48 Hours Centrex Parity		January 2013	0	0	0%	0.00%	0	0	0%	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0.00%	9	9	100%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Centrex 21 Parity	January 2013	3	3	100%	0.00%	5	5	100%	0.00	0.00
	December 2012	1	1	100%	0.00%	1	2	50%	-0.82	(1.50)
	November 2012	6	6	100%	0.00%	4	6	67%	-1.22	(1.74)
	October 2012	3	3	100%	0.00%	7	7	100%	0.00	0.00
	September 2012	1	1	100%	0.00%	4	4	100%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	3	4	75%	-0.52	(1.31)
	June 2012	8	8	100%	0.00%	7	7	100%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0.00%	4	4	100%	0.00	0.00
	March 2012	1	1	100%	0.00%	8	8	100%	0.00	0.00
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Line Sharing Parity	January 2013	1	1	100%	0.00%	4527	5801	78%	-0.53	(1.32)
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0.00%	4146	6946	60%	-0.82	(1.50)
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0.00%	3157	3786	83%	2.24	(0.41)
	August 2012	2	2	100%	0.00%	3998	4578	87%	-0.54	(1.33)
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	4614	4850	95%	-0.23	(1.14)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	1	1	100%	0.00%	4995	6264	80%	-0.50	(1.31)
MR-4A All Troubles Cleared within 48 Hours Line Splitting Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0.00%	4146	6946	60%	-0.82	(1.50)
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0.00%	3998	4578	87%	-0.38	(1.23)
	July 2012	1	1	100%	0.00%	4211	4766	88%	-0.36	(1.22)
	June 2012	1	1	100%	0.00%	4306	4555	95%	-0.24	(1.15)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	2	50%	50.00%	4121	4531	91%	2.02	(0.43)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours PBX Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	1	1	100%	0.00%	6	9	67%	-0.67	(1.41)
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0.00%	2	4	50%	-0.89	(1.54)
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Residence Parity	January 2013	7	8	88%	33.07%	3882	5029	77%	-0.69	(1.42)
	December 2012	4	6	67%	47.14%	3143	5192	61%	-0.31	(1.19)
	November 2012	4	8	50%	50.00%	3593	6140	59%	0.49	(0.91)
	October 2012	5	5	100%	0.00%	3956	4572	87%	-0.88	(1.54)
	September 2012	8	9	89%	31.43%	2734	3290	83%	-0.46	(1.28)
	August 2012	17	19	89%	30.69%	3442	3952	87%	-0.31	(1.19)
	July 2012	9	9	100%	0.00%	3678	4182	88%	-1.11	(1.67)
	June 2012	3	3	100%	0.00%	3737	3956	94%	-0.42	(1.25)
	May 2012	9	9	100%	0.00%	4014	4232	95%	-0.70	(1.42)
	April 2012	6	7	86%	34.99%	3561	3929	91%	0.45	(1.00)
	March 2012	6	6	100%	0.00%	4270	4735	90%	-0.81	(1.49)
		0	5	83%	37.27%	4377	5532	79%	-0.25	(1.15)
MR-4A All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0.00%	4906	5422	90%	-0.32	(1.20)
		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Business Parity	January 2013	0	1	0%	0.00%	151	191	79%	1.94	(0.52)
	December 2012	2	2	100%	0.00%	154	194	79%	-0.72	(1.44)
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	1	2	50%	50.00%	117	123	95%	2.94	(0.25)
	August 2012	9	9	100%	0.00%	167	193	87%	-1.16	(1.70)
	July 2012	3	4	75%	43.30%	161	196	82%	0.37	(1.08)
	June 2012	2	3	67%	47.14%	142	153	93%	1.74	(0.52)
	May 2012	1	1	100%	0.00%	151	161	94%	-0.26	(1.16)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0.00%	162	179	91%	-0.32	(1.20)
		0	2	100%	0.00%	165	189	87%	-0.54	(1.33)
MR-4B All Troubles Cleared within 48 Hours PBX Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Residence Parity	January 2013	3	3	100%	0.00%	908	1230	74%	-1.03	(1.63)
	December 2012	0	1	0%	0.00%	1067	1448	74%	1.67	(0.62)
	November 2012	2	3	67%	47.14%	1208	1646	73%	0.26	(1.16)

	October 2012	2	2	100%	0.00%	972	1245	78%	-0.75	(1.46)	
	September 2012	3	3	100%	0.00%	735	903	81%	-0.83	(1.50)	
	August 2012	1	1	100%	0.00%	960	1170	82%	-0.47	(1.28)	
	July 2012	0	1	0%	0.00%	1135	1459	78%	1.87	(0.54)	
	June 2012	2	2	100%	0.00%	1097	1253	88%	-0.53	(1.32)	
	May 2012	4	4	100%	0.00%	1004	1094	92%	-0.60	(1.36)	
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2012	2	2	100%	0.00%	1038	1141	91%	-0.45	(1.27)	
	0	0	1	0%	0.00%	1062	1208	88%	2.70	(0.29)	
MR-4C All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2012	1	1	100%	0.00%	6	6	100%	0.00	0.00	
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	0	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-4C All Troubles Cleared within 48 Hours Business Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2012		2	2	100%	0.00%	103	106	97%	-0.24	(1.15)	
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2012		1	1	100%	0.00%	92	93	99%	-0.10	(1.06)	
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
0		0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Centrex 21 Parity		January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	0	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-4C All Troubles Cleared within 48 Hours Line Sharing Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2012		1	1	100%	0.00%	467	485	96%	-0.20	(1.12)	
August 2012		2	2	100%	0.00%	665	678	98%	-0.20	(1.12)	
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00		

	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours PBX Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0.00%	4	4	100%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Residence Parity	January 2013	2	2	100%	0.00%	427	435	98%	-0.19	(1.12)
	December 2012	3	3	100%	0.00%	449	462	97%	-0.29	(1.18)
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0.00%	470	484	97%	-0.17	(1.10)
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0.00%	562	572	98%	-0.19	(1.11)
	July 2012	3	3	100%	0.00%	494	499	99%	-0.17	(1.11)
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	1	2	50%	50.00%	625	635	98%	5.49	0.11
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	637	641	99%	-0.08	(1.05)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	January 2013	35	35	100%	0.00%	2	2	100%	0.00	0.00
	December 2012	33	33	100%	0.00%	2	2	100%	0.00	0.00
	November 2012	46	47	98%	14.43%	3	3	100%	0.00	(1.95)
	October 2012	17	17	100%	0.00%	7	7	100%	0.00	0.00
	September 2012	31	31	100%	0.00%	1	1	100%	0.00	0.00
	August 2012	29	29	100%	0.00%	6	6	100%	0.00	0.00
	July 2012	29	29	100%	0.00%	5	5	100%	0.00	0.00
	June 2012	27	27	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	25	25	100%	0.00%	3	3	100%	0.00	0.00
	April 2012	28	28	100%	0.00%	5	5	100%	0.00	0.00
	March 2012	26	26	100%	0.00%	6	6	100%	0.00	0.00
	0	19	19	100%	0.00%	6	6	100%	0.00	0.00
MR-4D All Troubles Cleared within 48	January 2013	16	16	100%	0.00%	2	2	100%	0.00	0.00

Hours Unbundled Loop - ADSL Qualified Parity	December 2012	19	19	100%	0.00%	2	2	100%	0.00	0.00	
	November 2012	21	21	100%	0.00%	3	3	100%	0.00	0.00	
	October 2012	16	16	100%	0.00%	7	7	100%	0.00	0.00	
	September 2012	22	22	100%	0.00%	1	1	100%	0.00	0.00	
	August 2012	11	11	100%	0.00%	6	6	100%	0.00	0.00	
	July 2012	14	14	100%	0.00%	5	5	100%	0.00	0.00	
	June 2012	12	12	100%	0.00%	0	0	0%	0.00	0.00	
	May 2012	24	24	100%	0.00%	3	3	100%	0.00	0.00	
	April 2012	17	17	100%	0.00%	5	5	100%	0.00	0.00	
	March 2012	25	25	100%	0.00%	6	6	100%	0.00	0.00	
	0	11	11	100%	0.00%	6	6	100%	0.00	0.00	
	MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	January 2013	1	1	100%	0.00%	56	56	100%	0.00	0.00
		December 2012	1	1	100%	0.00%	59	59	100%	0.00	0.00
November 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2012		2	2	100%	0.00%	35	35	100%	0.00	0.00	
August 2012		2	2	100%	0.00%	44	44	100%	0.00	0.00	
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2012		1	1	100%	0.00%	51	51	100%	0.00	0.00	
April 2012		4	4	100%	0.00%	44	44	100%	0.00	0.00	
March 2012		4	4	100%	0.00%	43	43	100%	0.00	0.00	
0		3	3	100%	0.00%	48	48	100%	0.00	0.00	
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity		January 2013	136	137	99%	8.51%	4956	6240	79%	-5.68	(4.46)
	December 2012	164	174	94%	23.27%	4018	6309	64%	-8.27	(6.03)	
	November 2012	164	169	97%	16.94%	4591	7404	62%	-9.28	(6.64)	
	October 2012	146	146	100%	0.00%	5028	5718	88%	-4.42	(3.69)	
	September 2012	124	126	98%	12.50%	3549	4192	85%	-4.22	(3.57)	
	August 2012	112	113	99%	9.37%	4529	5120	88%	-3.51	(3.13)	
	July 2012	115	115	100%	0.00%	4688	5248	89%	-3.67	(3.23)	
	June 2012	108	109	99%	9.53%	4786	5038	95%	-1.94	(2.18)	
	May 2012	119	119	100%	0.00%	5141	5378	96%	-2.32	(2.41)	
	April 2012	122	122	100%	0.00%	4615	5027	92%	-3.26	(2.98)	
	March 2012	136	136	100%	0.00%	5530	6057	91%	-3.56	(3.16)	
	0	127	131	97%	17.21%	5577	6853	81%	-4.53	(3.76)	
	MR-4D All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2012		1	1	100%	0.00%	2	2	100%	0.00	0.00	
November 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2012		1	1	100%	0.00%	6	6	100%	0.00	0.00	
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
0		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity		January 2013	2	2	100%	0.00%	0	0	0%	0.00	0.00
	December 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2012	4	4	100%	0.00%	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00	

	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	March 2012	2	2	100%	0.00%	3	3	100%	0.00	0.00
	0	2	2	100%	0.00%	1	1	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	January 2013	2	2	100%	0.00%	0	0	0%	0.00	0.00
	December 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	4	4	100%	0.00%	1	1	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	2	2	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0.00%	3	3	100%	0.00	0.00
	0	1	1	100%	0.00%	1	1	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	January 2013	1	1	100%	0.00%	35	35	100%	0.00	0.00
	December 2012	1	1	100%	0.00%	41	41	100%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	1	1	100%	0.00%	43	43	100%	0.00	0.00
	May 2012	1	1	100%	0.00%	45	45	100%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	January 2013	17	17	100%	0.00%	1140	1503	76%	-2.31	(2.41)
	December 2012	16	16	100%	0.00%	1391	1813	77%	-2.19	(2.33)
	November 2012	18	18	100%	0.00%	1455	1942	75%	-2.44	(2.49)
	October 2012	10	11	91%	28.75%	1255	1560	80%	-0.87	(1.53)
	September 2012	10	10	100%	0.00%	927	1105	84%	-1.38	(1.84)
	August 2012	9	9	100%	0.00%	1261	1499	84%	-1.30	(1.79)
	July 2012	16	16	100%	0.00%	1405	1766	80%	-2.02	(2.23)
	June 2012	27	27	100%	0.00%	1349	1517	89%	-1.82	(2.11)
	May 2012	19	19	100%	0.00%	1265	1368	92%	-1.24	(1.75)
	April 2012	29	29	100%	0.00%	1242	1383	90%	-1.80	(2.09)
	March 2012	14	14	100%	0.00%	1307	1428	92%	-1.13	(1.69)
	0	16	16	100%	0.00%	1321	1493	88%	-1.44	(1.87)
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

	0	1	1	100%	0.00%	1	1	100%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
DS1 Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0.00%	33	40	83%	-0.45	(1.28)
	October 2012	3	3	100%	0.00%	37	43	86%	-0.67	(1.41)
	September 2012	2	2	100%	0.00%	31	35	89%	-0.49	(1.30)
	August 2012	3	3	100%	0.00%	34	44	77%	-0.91	(1.55)
	July 2012	1	1	100%	0.00%	49	55	89%	-0.35	(1.21)
	June 2012	1	1	100%	0.00%	34	43	79%	-0.51	(1.31)
	May 2012	4	5	80%	40.00%	40	51	78%	-0.08	(1.05)
	April 2012	3	3	100%	0.00%	34	44	77%	-0.91	(1.55)
	March 2012	4	4	100%	0.00%	32	43	74%	-1.12	(1.68)
	0	2	2	100%	0.00%	36	48	75%	-0.80	(1.49)
MR-5A All Troubles Cleared within 4 Hours	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
E911 Parity	December 2012	1	1	100%	0.00%	5	5	100%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0.00%	3	3	100%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	3	3	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	3	3	100%	0.00%	1	1	100%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS0 Capable	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Diagnostic	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	January 2013	32	42	76%	42.59%	44	54	81%	0.66	(0.77)
Enhanced Extended Loops - DS1 Capable	December 2012	40	53	75%	43.03%	35	53	66%	-1.03	(1.62)
Parity	November 2012	58	73	79%	40.41%	32	38	84%	0.65	(0.80)
	October 2012	41	46	89%	31.13%	35	41	85%	-0.50	(1.30)
	September 2012	34	39	87%	33.43%	26	30	87%	-0.06	(1.04)
	August 2012	38	43	88%	32.06%	30	39	77%	-1.23	(1.75)
	July 2012	43	50	86%	34.70%	49	55	89%	0.51	(0.89)
	June 2012	45	51	88%	32.22%	34	43	79%	-1.09	(1.66)
	May 2012	44	49	90%	30.27%	40	51	78%	-1.38	(1.84)
	April 2012	35	44	80%	40.34%	34	44	77%	-0.25	(1.15)
	March 2012	34	40	85%	35.71%	32	43	74%	-1.10	(1.67)
	0	18	23	78%	41.25%	36	48	75%	-0.30	(1.18)
MR-5A All Troubles Cleared within 4 Hours	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS3 Capable	December 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

	September 2012	0	1	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	3	3	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	3	4	75%	43.30%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours LIS Trunk Parity	January 2013	1	1	100%	0.00%	0	0	0%	0.00	0.00
	December 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	November 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	2	2	100%	0.00%	2	2	100%	0.00	0.00
	August 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	2	2	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	2	2	100%	0.00%	1	1	100%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	3	3	100%	0.00%	3	4	75%	-0.76	(1.46)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours UDIT DS1 Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0.00%	35	41	85%	-0.41	(1.25)
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	34	44	77%	-0.54	(1.33)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	2	2	100%	0.00%	36	48	75%	-0.80	(1.49)
MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	January 2013	70	83	84%	36.34%	43	53	81%	-0.47	(1.28)
	December 2012	61	85	72%	45.01%	37	56	66%	-0.70	(1.42)
	November 2012	54	77	70%	45.77%	32	38	84%	1.95	(0.13)
	October 2012	54	65	83%	37.50%	30	36	83%	0.03	(1.16)
	September 2012	47	58	81%	39.20%	25	29	86%	0.66	(0.83)
	August 2012	67	77	87%	33.62%	32	42	76%	-1.32	(1.81)
	July 2012	64	75	85%	35.38%	49	55	89%	0.68	(0.78)
	June 2012	60	73	82%	38.26%	34	43	79%	-0.40	(1.24)
	May 2012	44	60	73%	44.22%	40	51	78%	0.65	(0.76)

	April 2012	50	66	76%	42.85%	34	44	77%	0.19	(1.03)
	March 2012	68	82	83%	37.63%	32	43	74%	-1.04	(1.63)
	0	44	52	85%	36.08%	36	48	75%	-1.11	(1.67)
MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - DS3 Capable Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0.00%	2	4	50%	-0.89	(1.54)
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours DS1 Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0.00%	55	75	73%	-0.60	(1.36)
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	41	53	77%	-0.54	(1.33)
	March 2012	1	1	100%	0.00%	37	47	79%	-0.51	(1.31)
	0	1	1	100%	0.00%	25	35	71%	-0.62	(1.38)
MR-5B All Troubles Cleared within 4 Hours E911 Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	0	1	1	100%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	January 2013	10	13	77%	42.13%	29	35	83%	0.48	(0.94)
	December 2012	15	18	83%	37.27%	30	41	73%	-0.81	(1.49)
	November 2012	14	17	82%	38.12%	36	51	71%	-0.92	(1.56)
	October 2012	13	18	72%	44.79%	55	75	73%	0.10	(1.10)
	September 2012	7	11	64%	48.10%	43	55	78%	1.07	(0.59)
	August 2012	9	15	60%	48.99%	48	63	76%	1.32	(0.42)
	July 2012	13	16	81%	39.03%	41	57	72%	-0.73	(1.45)
	June 2012	8	14	57%	49.49%	31	43	72%	1.08	(0.56)
	May 2012	11	15	73%	44.22%	35	45	78%	0.36	(0.98)
	April 2012	13	15	87%	33.99%	41	53	77%	-0.76	(1.46)
	March 2012	13	16	81%	39.03%	37	47	79%	-0.21	(1.13)
	0	7	9	78%	41.57%	25	35	71%	-0.38	(1.23)
MR-5B All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS3 Capable	January 2013	1	1	100%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		0	0	0%	0.00%	0	0	0%	0.00	0.00
		0	0	0%	0.00%	0	0	0%	0.00	0.00
		0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-5B All Troubles Cleared within 4 Hours ISDN Primary Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00
December 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2012		1	1	100%	0.00%	19	28	68%	-0.68	(1.41)
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
		0	0	0%	0.00%	0	0	0%	0.00	0.00
		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours LIS Trunk Parity	January 2013	1	1	100%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	1	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	3	3	100%	0.00%	2	3	67%	-0.87	(1.53)
	August 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0.00%	0	0	0%	0.00	0.00
		0	0	0%	0.00%	0	0	0%	0.00	0.00
		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		0	0	0%	0.00%	0	0	0%	0.00	0.00
		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours UDIT DS1 Parity	January 2013	0	3	0%	0.00%	29	35	83%	3.65	0.42
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		0	0	0%	0.00%	0	0	0%	0.00	0.00

	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	0	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-5B All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	January 2013	11	12	92%	27.64%	29	35	83%	-0.70	(1.42)	
	December 2012	7	7	100%	0.00%	30	40	75%	-1.41	(1.86)	
	November 2012	9	10	90%	30.00%	35	50	70%	-1.26	(1.77)	
	October 2012	14	18	78%	41.57%	54	74	73%	-0.41	(1.25)	
	September 2012	8	8	100%	0.00%	43	55	78%	-1.40	(1.85)	
	August 2012	9	9	100%	0.00%	48	63	76%	-1.57	(1.95)	
	July 2012	14	16	88%	33.07%	41	57	72%	-1.22	(1.74)	
	June 2012	5	7	71%	45.18%	31	43	72%	0.04	(1.22)	
	May 2012	12	14	86%	34.99%	35	45	78%	-0.62	(1.38)	
	April 2012	8	11	73%	44.54%	41	53	77%	0.33	(1.01)	
	March 2012	7	9	78%	41.57%	37	47	79%	0.06	(1.19)	
	0	12	13	92%	26.65%	25	35	71%	-1.42	(1.87)	
	MR-6A Mean Time to Restore Basic Rate ISDN Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
		December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2012		0.33819444	1	34%	0.00%	0.111111111	1	11%	0.00	0.00	
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2012		0.11527778	1	12%	0.00%	0.238888889	2	12%	-0.25	(1.15)	
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
0		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-6A Mean Time to Restore Business Parity		January 2013	5.13888889	6	86%	40.69%	0	772	126%	-0.84	(1.51)
		December 2012	16.0145833	7	229%	232.71%	0	726	169%	1.16	(0.22)
	November 2012	0.72430556	3	24%	8.06%	0	806	168%	-1.97	(2.19)	
	October 2012	3.97847222	5	80%	36.88%	0	683	100%	-0.58	(1.35)	
	September 2012	2.06736111	4	52%	43.26%	0	495	118%	-1.10	(1.67)	
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2012	4.19930556	8	53%	46.74%	0	584	101%	-1.24	(1.75)	
	June 2012	1.14375	2	57%	53.47%	0	598	77%	-0.41	(1.25)	
	May 2012	5.25972222	5	105%	112.29%	0	618	71%	1.14	(0.26)	
	April 2012	2.16736111	2	108%	30.97%	0	602	87%	0.42	(0.53)	
	March 2012	1.975	2	99%	25.83%	0	685	91%	0.14	(0.72)	
	0	3.21875	3	107%	87.57%	0	732	127%	-0.24	(1.14)	
	MR-6A Mean Time to Restore Centrex Parity	January 2013	0	0	0%	0.00%	0	0	0%	0.00	0.00
		December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2012		0.24166667	2	12%	1.74%	7.315972222	9	81%	-1.61	(1.98)	
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
0	0	0	0%	0.00%	0	0	0%	0.00	0.00		

MR-6A Mean Time to Restore Centrex 21 Parity	January 2013	4.07013889	3	8:34	102.85%	4.178472222	5	20:03	0.98	(0.41)
	December 2012	1.22083333	1	5:18	0.00%	3.183333333	2	14:12	-0.14	(1.09)
	November 2012	1.09861111	6	4:24	3.06%	11.83819444	6	23:21	-2.48	(2.51)
	October 2012	2.94722222	3	23:35	24.24%	5.153472222	7	17:40	0.91	(0.41)
	September 2012	0.90902778	1	21:49	0.00%	2.435416667	4	14:37	0.56	(1.18)
	August 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	July 2012	0.86736111	1	20:49	0.00%	4.802083333	4	4:49	-0.24	(1.15)
	June 2012	8.07638889	8	0:14	8.26%	2.826388889	7	9:41	2.82	0.67
	May 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	April 2012	1.3125	2	15:45	63.82%	3.675	4	22:03	-1.40	(1.85)
	March 2012	0.9625	1	23:06	0.00%	6.275694444	8	18:50	0.39	(1.01)
	0	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	MR-6A Mean Time to Restore Line Sharing Parity	January 2013	0.45694444	1	10:58	0.00%	0	5801	11:29	-0.55
December 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
November 2012		1.63402778	1	15:13	0.00%	0	6942	0:38	-0.04	(1.02)
October 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
September 2012		2.44513889	1	10:41	0.00%	0	3784	6:55	0.88	(0.26)
August 2012		1.05069444	2	12:36	23.06%	0	4576	4:05	-0.87	(1.53)
July 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
June 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
May 2012		0.29375	1	7:03	0.00%	0	4848	20:19	-0.60	(1.37)
April 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
March 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
0		0.63958333	1	15:21	0.00%	0	6264	12:49	-0.54	(1.33)
MR-6A Mean Time to Restore Line Splitting Parity		January 2013	0	0	0:00	0.00%	0	0	0:00	0.00
	December 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	November 2012	1.97083333	1	23:18	0.00%	0	6942	0:38	-0.01	(1.00)
	October 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	August 2012	0.16319444	1	3:55	0.00%	0	4576	4:05	-0.96	(1.58)
	July 2012	0.95833333	1	23:00	0.00%	0	4766	3:43	-0.13	(1.08)
	June 2012	0.24583333	1	5:54	0.00%	0	4554	21:02	-0.79	(1.48)
	May 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	April 2012	3.62361111	2	19:29	179.93%	0	4530	0:37	0.90	(0.18)
	March 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	0	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	MR-6A Mean Time to Restore PBX Parity	January 2013	0	0	0:00	0.00%	0	0	0:00	0.00
December 2012		0.88263889	1	21:11	0.00%	12.08055556	9	8:13	-0.37	(1.23)
November 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
October 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
September 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
August 2012		0.84375	1	20:15	0.00%	10.99305556	4	17:57	-0.63	(1.38)
July 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
June 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
May 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
April 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
March 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
0		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
MR-6A Mean Time to Restore Residence Parity		January 2013	11.1909722	8	9:34	89.65%	0	5029	12:18	-0.16
	December 2012	11.3652778	6	21:28	87.71%	0	5192	21:57	-0.03	(1.02)
	November 2012	18.7395833	8	8:13	153.33%	0	6136	1:43	0.07	(0.43)
	October 2012	2.4777778	5	11:54	49.79%	0	4571	4:10	-1.37	(1.83)
	September 2012	9.46805556	9	1:15	81.11%	0	3289	7:19	-0.57	(1.34)

	August 2012	17.7173611	19	22:23	67.01%	0	3950	4:18	-1.01	(1.61)
	July 2012	8.55	9	22:48	52.57%	0	4182	4:12	-0.42	(1.25)
	June 2012	3.14305556	3	1:09	54.03%	0	3956	21:24	0.33	(0.60)
	May 2012	7.32291667	9	19:32	41.25%	0	4230	20:48	-0.17	(1.10)
	April 2012	9.71458333	7	9:18	85.42%	0	3928	1:12	0.69	(0.25)
	March 2012	5.84305556	6	23:22	43.68%	0	4734	2:25	-0.24	(1.14)
	0	8.49305556	6	9:58	88.33%	0	5532	13:39	-0.22	(1.14)
MR-6A Mean Time to Restore UNE - P (POTS) Parity	January 2013	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	December 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	March 2012	0.90763889	1	21:47	0.00%	0	5419	1:50	-0.13	(1.08)
	0	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
MR-6B Mean Time to Restore Business Parity	January 2013	3.79375	1	19:03	0.00%	244.2972222	191	6:42	1.91	(0.20)
	December 2012	0.11805556	1	2:50	0.00%	245.8180556	194	6:25	-0.73	(1.44)
	November 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	September 2012	4.80555556	2	9:40	215.49%	88.75277778	123	17:19	3.15	0.37
	August 2012	7.28333333	9	19:25	46.74%	241.1506944	192	6:09	-0.29	(1.18)
	July 2012	4.28541667	4	1:43	125.97%	210.2673611	196	1:45	0.00	(1.00)
	June 2012	4.57013889	3	12:34	71.88%	133.5173611	153	20:57	1.58	(0.18)
	May 2012	0.10694444	1	2:34	0.00%	120.0979167	161	17:54	-0.62	(1.38)
	April 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	March 2012	1.07847222	1	1:53	0.00%	181.8881944	179	0:23	0.05	(0.51)
	0	1.50138889	2	18:01	3.26%	180.2416667	189	22:53	-0.26	(1.16)
MR-6B Mean Time to Restore PBX Parity	January 2013	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	December 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	May 2012	0.07777778	1	1:52	0.00%	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	0	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
MR-6B Mean Time to Restore Residence Parity	January 2013	3.81875	3	6:33	51.60%	0	1230	16:33	-0.30	(1.18)
	December 2012	3.19375	1	4:39	0.00%	0	1446	12:39	0.86	(0.25)
	November 2012	3.125	3	1:00	95.63%	0	1646	11:58	-0.55	(1.34)
	October 2012	1.91597222	2	22:59	11.46%	0	1245	8:42	-0.45	(1.27)
	September 2012	3.57569444	3	4:36	62.08%	0	903	7:44	-0.10	(1.06)
	August 2012	0.92777778	1	22:16	0.00%	0	1168	5:21	-0.18	(1.11)
	July 2012	3.99097222	1	23:47	0.00%	0	1459	8:40	1.99	0.14
	June 2012	1.67708333	2	20:07	5.42%	0	1252	1:16	-0.34	(1.21)
	May 2012	1.90902778	4	11:27	36.74%	0	1092	21:11	-0.75	(1.46)
	April 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00

	March 2012	1.1777778	2	14:08	57.08%	0	1138	22:08	-0.60	(1.36)
	0	2.03472222	1	0:50	0.00%	0	1207	1:38	0.90	(0.18)
MR-6C Mean Time to Restore Basic Rate ISDN Parity	January 2013	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	December 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	October 2012	0.1	1	2:24	0.00%	0.1125	1	2:42	0.00	0.00
	September 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	0	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	MR-6C Mean Time to Restore Business Parity	January 2013	0	0	0:00	0.00%	0	0	0:00	0.00
December 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
November 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
October 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
September 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
August 2012		0.94722222	2	11:22	59.51%	24.63194444	77	7:41	0.27	(0.43)
July 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
June 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
May 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
April 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
March 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
0		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore Centrex 21 Parity		January 2013	0	0	0:00	0.00%	0	0	0:00	0.00
	December 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	April 2012	1.36736111	1	8:49	0.00%	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	0	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	MR-6C Mean Time to Restore Line Sharing Parity	January 2013	0	0	0:00	0.00%	0	0	0:00	0.00
December 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
November 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
October 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
September 2012		0.96041667	1	23:03	0.00%	148.4666667	318	11:12	0.55	(0.26)
August 2012		1.34791667	2	16:10	32.92%	168.0854167	433	9:19	0.67	(0.45)
July 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
June 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
May 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
April 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
March 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
0		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore PBX Parity		January 2013	0	0	0:00	0.00%	0	0	0:00	0.00
	December 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	November 2012	0.00416667	1	0:06	0.00%	0.408333333	3	3:16	-2.14	(2.30)

	October 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	0	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore Residence Parity	January 2013	0.05347222	2	0:38	0.029861111	127.1652778	293	10:25	-0.80	(1.49)
	December 2012	1.89097222	3	15:08	1.044444444	160.9833333	318	12:09	0.33	(0.71)
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0.45347222	1	10:53	0	121.9222222	292	10:01	0.05	(0.66)
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0.75833333	2	9:06	0.528472222	96.93333333	266	8:45	0.04	(0.84)
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	2.94722222	1	22:44	0	153.9409722	369	10:01	4.18	0.34
	0	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore UNE - P (POTS) Parity	January 2013	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0.20555556	1	4:56	0	105.9243056	347	7:20	-0.19	(1.12)
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	0	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore Dark Fiber - IOF Parity	January 2013	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0.18125	1	4:21	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	0	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore Dark Fiber - Loop Parity	January 2013	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0.38680556	1	9:17	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00

	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	0	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore DS1 Parity	January 2013	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0.10625	1	2:33	0	4.141666667	33	3:01	-0.21	(1.13)
	October 2012	0.05277778	2	0:38	0.022916667	4.761805556	35	3:16	-1.05	(1.64)
	September 2012	0.1125	2	1:21	0.019444444	3.526388889	29	2:55	-1.11	(1.68)
	August 2012	0.32569444	3	2:36	0.030555556	5.095833333	35	3:30	-0.60	(1.37)
	July 2012	0.10972222	1	2:38	0	5.195833333	44	2:50	-0.08	(1.05)
	June 2012	0.00486111	1	0:07	0	5.0375	35	3:27	-1.10	(1.67)
	May 2012	0.70486111	5	3:23	0.111111111	5.647222222	44	3:05	0.23	(0.82)
	April 2012	0.14097222	3	1:08	0.028472222	5.175694444	40	3:06	-1.31	(1.80)
	March 2012	0.47430556	4	2:51	0.038194444	5.54375	40	3:20	-0.25	(1.15)
	0	0.08055556	2	0:58	0	5.672222222	38	3:35	-1.31	(1.79)
	MR-6D Mean Time to Restore E911 Parity	January 2013	0	0	0:00	0	0	0	0:00	0.00
December 2012		0.04930556	1	1:11	0	0.215277778	4	1:18	-0.05	(1.03)
November 2012		0	0	0:00	0	0	0	0:00	0.00	0.00
October 2012		0	0	0:00	0	0	0	0:00	0.00	0.00
September 2012		0.00277778	1	0:04	0	0.020833333	1	0:30	0.00	0.00
August 2012		0	0	0:00	0	0	0	0:00	0.00	0.00
July 2012		0.05972222	3	0:29	0.001388889	0	0	0:00	0.00	0.00
June 2012		0	0	0:00	0	0	0	0:00	0.00	0.00
May 2012		0.00208333	3	0:01	0	0	0	0:00	0.00	0.00
April 2012		0	0	0:00	0	0	0	0:00	0.00	0.00
March 2012		0	0	0:00	0	0	0	0:00	0.00	0.00
0		0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic		January 2013	0	0	0:00	0	0	0	0:00	0.00
	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0.02152778	1	0:31	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	0	0	0	0:00	0	0	0	0:00	0.00	0.00
	MR-6D Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	January 2013	6.11319444	41	3:35	0.120138889	6.259722222	47	3:12	0.68
December 2012		7.44791667	52	3:26	0.109027778	7.452777778	46	3:53	-0.79	(1.48)
November 2012		10.6798611	72	3:34	0.157638889	3.966666667	32	2:59	1.23	(0.54)
October 2012		4.76944444	45	2:33	0.061111111	4.594444444	33	3:20	-0.98	(1.60)
September 2012		4.62569444	38	2:55	0.156944444	3.238194444	25	3:07	-0.37	(1.23)
August 2012		5.26041667	41	3:05	0.175	4.540277778	31	3:31	-0.73	(1.44)
July 2012		6.17569444	49	3:01	0.122916667	5.195833333	44	2:50	0.36	(0.79)
June 2012		5.77222222	51	2:43	0.098611111	5.0375	35	3:27	-1.13	(1.69)
May 2012		5.63055556	49	2:45	0.120833333	5.647222222	44	3:05	-0.57	(1.35)
April 2012		5.18888889	44	2:50	0.100694444	5.175694444	40	3:06	-0.50	(1.30)
March 2012		4.72430556	40	2:50	0.125	5.54375	40	3:20	-0.59	(1.36)
0		2.92430556	23	3:03	0.071527778	5.672222222	38	3:35	-0.73	(1.44)
MR-6D Mean Time to Restore Enhanced		January 2013	0	0	0:00	0	0	0	0:00	0.00

Extended Loops - DS3 Capable Diagnostic	December 2012	0.16111111	1	3:52	0	0	0	0:00	0.00	0.00	
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00	
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00	
	September 2012	0.56666667	1	13:36	0	0	0	0:00	0.00	0.00	
	August 2012	0.34583333	3	2:46	0.05833333	0	0	0:00	0.00	0.00	
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00	
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00	
	May 2012	0.44513889	4	2:40	0.05347222	0	0	0:00	0.00	0.00	
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00	
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00	
		0	0	0:00	0	0	0	0:00	0.00	0.00	
		0	0	0:00	0	0	0	0:00	0.00	0.00	
	MR-6D Mean Time to Restore LIS Trunk Parity	January 2013	0.07916667	1	1:54	0	0	0	0:00	0.00	0.00
December 2012		0.07361111	1	1:46	0	0.001388889	1	0:02	0.00	0.00	
November 2012		0.00625	1	0:09	0	0	0	0:00	0.00	0.00	
October 2012		0	0	0:00	0	0	0	0:00	0.00	0.00	
September 2012		0.00694444	2	0:05	0.000694444	0.07777778	2	0:56	-2.25	(2.37)	
August 2012		0.00416667	1	0:06	0	0	0	0:00	0.00	0.00	
July 2012		0.01180556	2	0:08	0.00277778	0	0	0:00	0.00	0.00	
June 2012		0	0	0:00	0	0	0	0:00	0.00	0.00	
May 2012		0	0	0:00	0	0	0	0:00	0.00	0.00	
April 2012		0	0	0:00	0	0	0	0:00	0.00	0.00	
March 2012		0	0	0:00	0	0	0	0:00	0.00	0.00	
		0	0.05	2	0:36	0.004166667	0.067361111	1	1:37	0.00	0.00
MR-6D Mean Time to Restore UDIT Above DS1 Level Parity		January 2013	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00	
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00	
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00	
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00	
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00	
	July 2012	0.07916667	1	1:54	0	0.000694444	1	0:01	0.00	0.00	
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00	
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00	
	April 2012	0.22986111	3	1:50	0.054166667	0.313888889	3	2:31	-0.41	(1.25)	
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00	
		0	0	0:00	0	0	0	0:00	0.00	0.00	
	MR-6D Mean Time to Restore UDIT DS1 Parity	January 2013	0	0	0:00	0	0	0	0:00	0.00	0.00
December 2012		0	0	0:00	0	0	0	0:00	0.00	0.00	
November 2012		0	0	0:00	0	0	0	0:00	0.00	0.00	
October 2012		0.06805556	1	1:38	0	4.594444444	33	3:20	-0.48	(1.29)	
September 2012		0	0	0:00	0	0	0	0:00	0.00	0.00	
August 2012		0	0	0:00	0	0	0	0:00	0.00	0.00	
July 2012		0	0	0:00	0	0	0	0:00	0.00	0.00	
June 2012		0	0	0:00	0	0	0	0:00	0.00	0.00	
May 2012		0	0	0:00	0	0	0	0:00	0.00	0.00	
April 2012		0.01180556	1	0:17	0	5.175694444	40	3:06	-1.11	(1.67)	
March 2012		0	0	0:00	0	0	0	0:00	0.00	0.00	
		0	0.11458333	2	1:22	0.013194444	5.672222222	38	3:35	-1.10	(1.67)
MR-6D Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity		January 2013	7.01041667	35	4:48	0.125694444	0.145138889	2	1:45	7.02	(0.25)
	December 2012	4.42916667	33	3:13	0.104166667	0.9	2	10:48	-1.01	(1.62)	
	November 2012	10.5618056	47	5:24	0.363888889	0.349305556	3	2:48	4.02	(0.79)	
	October 2012	2.38819444	17	3:22	0.071527778	0.315972222	2	3:47	-0.36	(1.22)	
	September 2012	4.57013889	31	3:32	0.116666667	0.111111111	1	2:40	0.00	0.00	
	August 2012	3.99652778	29	3:18	0.065277778	0.121527778	2	1:28	1.90	(0.27)	

	July 2012	4.17222222	29	3:27	0.09375	0.53333333	5	2:34	2.64	0.09
	June 2012	3.35833333	27	2:59	0.104861111	0	0	0:00	0.00	0.00
	May 2012	3.44930556	25	3:19	0.079166667	0.202083333	2	2:25	0.71	(0.74)
	April 2012	5.12708333	28	4:24	0.115277778	0.682638889	5	3:17	1.41	(0.52)
	March 2012	3.87361111	26	3:35	0.102083333	0.980555556	5	4:42	-0.63	(1.38)
	0	1.94305556	19	2:27	0.038194444	0.820833333	6	3:17	-1.11	(1.67)
MR-6D Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	January 2013	2.20625	16	3:19	0.064583333	0.145138889	2	1:45	3.48	(0.39)
	December 2012	4.74583333	19	6:00	0.239583333	0.9	2	10:48	-0.63	(1.38)
	November 2012	3.94236111	21	4:30	0.143055556	0.349305556	3	2:48	2.56	(0.64)
	October 2012	2.3375	16	3:30	0.077083333	0.315972222	2	3:47	-0.25	(1.15)
	September 2012	2.37777778	22	2:36	0.060416667	0.111111111	1	2:40	0.00	0.00
	August 2012	1.70555556	11	3:43	0.068055556	0.121527778	2	1:28	2.21	(0.37)
	July 2012	2.57013889	14	4:24	0.122916667	0.533333333	5	2:34	5.07	(0.05)
	June 2012	1.73125	12	3:28	0.081944444	0	0	0:00	0.00	0.00
	May 2012	4.59166667	24	4:35	0.164583333	0.202083333	2	2:25	1.72	(0.98)
	April 2012	2.76180556	17	3:54	0.1	0.682638889	5	3:17	0.75	(0.79)
	March 2012	4.92013889	25	4:43	0.24375	0.980555556	5	4:42	0.01	(1.27)
	0	1.61597222	11	3:32	0.065972222	0.820833333	6	3:17	0.30	(0.81)
MR-6D Mean Time to Restore Unbundled Loop - DS1 Capable Parity	January 2013	11.4666667	80	3:26	0.170138889	6.036805556	46	3:09	0.59	(0.78)
	December 2012	14.6013889	84	4:10	0.194444444	7.822222222	47	4:00	0.35	(0.86)
	November 2012	11.3979167	76	3:36	0.115277778	3.966666667	32	2:59	1.33	(0.33)
	October 2012	8.3	65	3:04	0.086111111	4.516666667	30	3:37	-0.69	(1.42)
	September 2012	7.36527778	57	3:06	0.138888889	3.300694444	25	3:10	-0.14	(1.09)
	August 2012	8.38472222	76	2:39	0.086805556	4.960416667	34	3:30	-1.67	(2.01)
	July 2012	8.9625	74	2:54	0.103472222	5.195833333	44	2:50	0.15	(0.95)
	June 2012	9.85347222	73	3:14	0.153472222	5.0375	35	3:27	-0.35	(1.21)
	May 2012	9.0125	60	3:36	0.123611111	5.647222222	44	3:05	0.97	(0.44)
	April 2012	9.87847222	66	3:36	0.149305556	5.175694444	40	3:06	0.97	(0.53)
	March 2012	9.02916667	81	2:41	0.083333333	5.54375	40	3:20	-0.91	(1.55)
	0	5.92361111	52	2:44	0.094444444	5.672222222	38	3:35	-1.44	(1.88)
MR-6D Mean Time to Restore Unbundled Loop - DS3 Capable Parity	January 2013	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0.14097222	1	3:23	0	0.474305556	3	3:48	-0.33	(1.20)
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	0	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - XDSLi Parity	January 2013	0.16736111	1	4:01	0	6.271527778	48	3:08	0.33	(0.55)
	December 2012	0.12430556	1	2:59	0	8.909027778	49	4:22	-0.34	(1.21)
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0.23125	2	2:46	0.122916667	3.526388889	29	2:55	-0.10	(1.06)
	August 2012	0.24305556	2	2:55	0.013888889	5.095833333	35	3:30	-0.33	(1.20)
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0.09652778	1	2:19	0	5.647222222	44	3:05	-0.28	(1.17)
	April 2012	1.16180556	4	6:58	0.277083333	5.175694444	40	3:06	2.93	0.25
	March 2012	0.3	4	1:48	0.047916667	5.54375	40	3:20	-0.78	(1.48)

	0	0.57708333	3	4:37	0.075	5.67222222	38	3:35	0.62	(0.61)
MR-6D Mean Time to Restore Unbundled Loop Analog Parity	January 2013	55.0375	137	9:38	0.352777778	0	6102	10:15	-6.46	(4.93)
	December 2012	96.4055556	174	13:18	0.745833333	0	6175	19:56	-11.08	(7.73)
	November 2012	101.739583	169	14:27	0.473611111	0	7228	23:11	-1.69	(2.03)
	October 2012	61.3166667	146	10:05	0.268055556	0	5531	2:42	-7.74	(5.70)
	September 2012	60.8215278	126	11:35	0.363888889	0	4044	5:37	-6.32	(4.84)
	August 2012	48.08125	113	10:13	0.34375	0	4928	2:47	-6.97	(5.24)
	July 2012	41.6256944	115	8:41	0.298611111	0	5034	2:41	-5.18	(4.15)
	June 2012	37.1020833	109	8:10	0.381944444	0	4839	20:15	-6.55	(4.98)
	May 2012	43.89375	119	8:51	0.270833333	0	5135	19:34	-5.30	(4.22)
	April 2012	47.4840278	122	9:20	0.270833333	0	4817	23:34	-5.31	(4.23)
	March 2012	61.7319444	136	10:54	0.331944444	0	5800	0:46	-5.34	(4.25)
	0	65.7715278	131	12:03	0.502777778	0	6614	11:21	-6.69	(5.07)
MR-6D Mean Time to Restore Unbundled Loop ISDN Capable Parity	January 2013	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2012	0.37708333	1	9:03	0	0.9	2	10:48	-0.14	(1.08)
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0.075	1	1:48	0	0.121527778	2	1:28	0.21	(1.40)
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	0	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore DS1 Parity	January 2013	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0.14652778	1	3:31	0	12.68958333	72	4:14	-0.13	(1.08)
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0.16527778	1	3:58	0	5.41875	47	2:46	0.57	(0.69)
	March 2012	0.04791667	1	1:09	0	5.454861111	42	3:07	-0.82	(1.50)
	0	0.10208333	1	2:27	0	19.23402778	27	17:06	-0.21	(1.12)
MR-6E Mean Time to Restore E911 Parity	January 2013	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2012	0.01666667	1	0:24	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	0	0.05902778	1	1:25	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	January 2013	1.27916667	13	2:22	0.063888889	4.150694444	31	3:13	-0.88	(1.54)
	December 2012	2.28819444	18	3:03	0.099305556	5.204861111	36	3:28	-0.68	(1.41)
	November 2012	1.89722222	16	2:51	0.069444444	7.984027778	43	4:27	-0.90	(1.55)
	October 2012	2.86458333	18	3:49	0.140277778	12.68958333	72	4:14	-0.28	(1.17)

	September 2012	1.54097222	11	3:22	0.113194444	8.123611111	44	4:26	-0.57	(1.35)
	August 2012	2.58194444	14	4:26	0.150694444	8.972222222	55	3:55	0.33	(0.66)
	July 2012	2.02361111	15	3:14	0.1375	7.771527778	47	3:58	-0.59	(1.36)
	June 2012	2.28472222	14	3:55	0.109722222	5.285416667	35	3:37	0.36	(0.79)
	May 2012	2.40486111	15	3:51	0.13125	5.407638889	39	3:20	0.64	(0.62)
	April 2012	1.70277778	15	2:43	0.096527778	5.41875	47	2:46	-0.07	(1.04)
	March 2012	2.06458333	16	3:06	0.090277778	5.454861111	42	3:07	-0.03	(1.02)
	0	1.22986111	9	3:17	0.072222222	19.23402778	27	17:06	-0.51	(1.31)
MR-6E Mean Time to Restore ISDN Primary Parity	January 2013	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0.04027778	1	0:58	0	4.011111111	27	3:34	-1.30	(1.79)
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	0	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore LIS Trunk Parity	January 2013	0.01666667	1	0:24	0	0	0	0:00	0.00	0.00
	December 2012	0.21041667	1	5:03	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0.37847222	3	3:02	0.034027778	0.228472222	3	1:50	0.73	(0.79)
	August 2012	0.09236111	1	2:13	0	0	0	0:00	0.00	0.00
	July 2012	0.07291667	1	1:45	0	0.028472222	1	0:41	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0.14236111	2	1:43	0.076388889	0	0	0:00	0.00	0.00
	0	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore UDIT Above DS1 Level Parity	January 2013	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0.02013889	1	0:29	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	0	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore UDIT DS1 Parity	January 2013	0.5625	3	4:30	0.001388889	4.150694444	31	3:13	0.73	(0.49)
	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00

	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	0	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	January 2013	2.17916667	2	2:09	1.161805556	0	0	0:00	0.00	0.00
	December 2012	0.31875	1	7:39	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0.34583333	4	2:04	0.052083333	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0.10138889	1	2:26	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0.80972222	2	9:43	0.424305556	0	0	0:00	0.00	0.00
	May 2012	0.04583333	1	1:06	0	0	0	0:00	0.00	0.00
	April 2012	0.11388889	1	2:44	0	0.079861111	1	1:55	0.00	0.00
	March 2012	0.47152778	2	5:39	0.198611111	0.478472222	3	3:50	0.67	(0.61)
	0	0.17291667	2	2:04	0.116666667	0.084027778	1	2:01	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	January 2013	0.41041667	2	4:55	0.068055556	0	0	0:00	0.00	0.00
	December 2012	0.03819444	1	0:55	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0.46388889	4	2:47	0.0375	0.068055556	1	1:38	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0.47222222	2	5:40	0.213194444	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0.27638889	2	3:19	0.040277778	0.478472222	3	3:50	-0.19	(1.11)
	0	0.28819444	1	6:55	0	0.084027778	1	2:01	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - DS1 Capable Parity	January 2013	1.02986111	12	2:04	0.059722222	4.150694444	31	3:13	-1.16	(1.71)
	December 2012	0.81527778	7	2:48	0.033333333	4.865972222	35	3:20	-0.65	(1.40)
	November 2012	1.07152778	10	2:34	0.059027778	7.927083333	42	4:32	-0.90	(1.55)
	October 2012	2.80625	18	3:44	0.191666667	12.594444444	71	4:15	-0.35	(1.22)
	September 2012	0.5125	7	1:45	0.032638889	8.123611111	44	4:26	-1.18	(1.72)
	August 2012	0.70208333	9	1:52	0.020138889	8.972222222	55	3:55	-1.09	(1.66)
	July 2012	1.85138889	16	2:47	0.081944444	7.771527778	47	3:58	-0.98	(1.59)
	June 2012	0.90902778	7	3:07	0.058333333	5.285416667	35	3:37	-0.47	(1.29)
	May 2012	1.37083333	14	2:21	0.089583333	5.407638889	39	3:20	-1.18	(1.72)
	April 2012	4.25347222	11	9:17	0.863888889	5.41875	47	2:46	9.29	(0.04)
	March 2012	1.19097222	9	3:11	0.104166667	5.454861111	42	3:07	0.07	(0.94)
	0	1.32777778	13	2:27	0.068055556	19.23402778	27	17:06	-0.62	(1.38)
MR-6E Mean Time to Restore Unbundled Loop - XDSL Parity	January 2013	0.14166667	1	3:24	0	4.150694444	31	3:13	0.06	(0.80)
	December 2012	0.52083333	1	12:30	0	5.204861111	36	3:28	4.17	0.13
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0.20138889	1	4:50	0	5.285416667	35	3:37	0.46	(0.62)
	May 2012	0.0875	1	2:06	0	5.407638889	39	3:20	-0.46	(1.28)
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	0	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop Analog Parity	January 2013	7.01527778	17	9:54	0.384722222	0	1477	14:01	-2.11	(2.28)
	December 2012	8.66875	16	13:00	0.320833333	0	1781	9:42	-1.86	(2.13)

	November 2012	7.69861111	18	10:16	0.221527778	0	1900	11:09	-3.07	(2.87)
	October 2012	6.24583333	11	13:38	0.583333333	0	1522	6:58	-1.59	(1.97)
	September 2012	4.07638889	10	9:47	0.203472222	0	1084	5:07	-1.19	(1.72)
	August 2012	5.43055556	9	14:29	0.538194444	0	1441	4:12	-0.78	(1.47)
	July 2012	6.08680556	16	9:08	0.183333333	0	1713	7:10	-2.85	(2.73)
	June 2012	13.0104167	27	11:34	0.324305556	0	1470	0:11	-3.09	(2.88)
	May 2012	5.52986111	19	6:59	0.1875	0	1313	20:17	-2.24	(2.36)
	April 2012	9.57708333	29	7:56	0.240972222	0	1328	23:02	-3.61	(3.19)
	March 2012	7.85	14	13:27	0.30625	0	1375	21:46	-1.47	(1.90)
	0	7.80347222	16	11:42	0.279861111	0	1451	0:41	-2.00	(2.21)
MR-6E Mean Time to Restore Unbundled Loop ISDN Capable Parity	January 2013	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2012	0.17777778	1	4:16	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0.22152778	1	5:19	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0.11319444	1	2:43	0	0.068055556	1	1:38	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	0	0.17291667	1	4:09	0	0.084027778	1	2:01	0.00	0.00
MR-7A Repair Repeat Report Rate Basic Rate ISDN Parity	January 2013	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	1	0:00	0	0	1	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	1	0:00	0	1	2	12:00	-0.82	(1.50)
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	0	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-7A Repair Repeat Report Rate Business Parity	January 2013	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2012	3	7	10:17	0.4949	95	850	2:41	2.65	0.09
	November 2012	0	3	0:00	0	92	919	2:24	-0.58	(1.35)
	October 2012	1	9	2:39	0.3143	83	800	2:29	0.07	(1.20)
	September 2012	0	4	0:00	0	41	564	1:44	-0.56	(1.34)
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	8	0:00	0	63	678	2:13	-0.90	(1.55)
	June 2012	0	2	0:00	0	64	691	2:13	-0.45	(1.27)
	May 2012	0	5	0:00	0	62	720	2:03	-0.68	(1.42)
	April 2012	0	2	0:00	0	64	679	2:15	-0.46	(1.28)
	March 2012	0	2	0:00	0	75	749	2:24	-0.47	(1.29)
	0	0	3	0:00	0	54	801	1:37	-0.46	(1.28)
MR-7A Repair Repeat Report Rate Centrex Parity	January 2013	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0	1	0:00	0	1	16	1:30	-0.25	(1.15)
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00

	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	1	2	12:00	0.5	2	10	4:48	0.97	(0.93)
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	0	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-7A Repair Repeat Report Rate Centrex 21 Parity	January 2013	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2012	0	1	0:00	0	0	3	0:00	0.00	0.00
	November 2012	0	6	0:00	0	0	8	0:00	0.00	0.00
	October 2012	1	3	7:59	0.4714	2	7	6:51	0.15	(1.33)
	September 2012	0	1	0:00	0	0	4	0:00	0.00	0.00
	August 2012	0	1	0:00	0	1	5	4:48	-0.46	(1.28)
	July 2012	0	1	0:00	0	0	6	0:00	0.00	0.00
	June 2012	0	8	0:00	0	1	8	3:00	-0.76	(1.46)
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	2	0:00	0	0	4	0:00	0.00	0.00
	March 2012	0	1	0:00	0	0	8	0:00	0.00	0.00
	0	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-7A Repair Repeat Report Rate Line Sharing Parity	January 2013	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0	1	0:00	0	853	7285	2:48	-0.36	(1.22)
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	1	0:00	0	363	4045	2:09	-0.31	(1.19)
	August 2012	1	2	12:00	0.5	478	4907	2:20	1.92	(0.46)
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	1	0:00	0	493	5173	2:17	-0.32	(1.20)
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	0	0	1	0:00	0	639	6530	2:20	-0.33	(1.20)
MR-7A Repair Repeat Report Rate Line Splitting Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	1	0%	0	853	7285	12%	-0.36	(1.22)
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	478	4907	10%	-0.33	(1.20)
	July 2012	0	1	0%	0	484	5095	10%	-0.32	(1.20)
	June 2012	0	1	0%	0	457	4870	9%	-0.32	(1.20)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	2	0%	0	470	4780	10%	-0.47	(1.28)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate PBX Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	1	0%	0	0	9	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	0	4	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00

MR-7A Repair Repeat Report Rate Residence Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2012	0	8	0%	0	579	5423	11%	-0.98	(1.59)	
	November 2012	2	11	18%	0.3857	761	6366	12%	0.64	(0.82)	
	October 2012	1	7	14%	0.3499	535	4757	11%	0.25	(1.10)	
	September 2012	1	11	9%	0.2875	322	3481	9%	-0.02	(1.01)	
	August 2012	2	19	11%	0.3069	428	4192	10%	0.05	(1.14)	
	July 2012	0	9	0%	0	421	4417	10%	-0.97	(1.59)	
	June 2012	0	5	0%	0	393	4179	9%	-0.72	(1.44)	
	May 2012	0	9	0%	0	431	4453	10%	-0.98	(1.60)	
	April 2012	1	8	13%	0.3307	406	4101	10%	0.25	(1.10)	
	March 2012	0	6	0%	0	462	4910	9%	-0.79	(1.48)	
	0	1	7	14%	0.3499	585	5729	10%	0.36	(1.05)	
	MR-7A Repair Repeat Report Rate UNE - P (POTS) Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
		December 2012	0	0	0%	0	0	0	0%	0.00	0.00
November 2012		0	0	0%	0	0	0	0%	0.00	0.00	
October 2012		0	0	0%	0	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0	0	0	0%	0.00	0.00	
May 2012		0	0	0%	0	0	0	0%	0.00	0.00	
April 2012		0	0	0%	0	0	0	0%	0.00	0.00	
March 2012		1	1	100%	0	537	5659	9%	3.09	(0.20)	
0		1	3	33%	0.4714	639	6530	10%	1.37	(0.62)	
MR-7B Repair Repeat Report Rate Business Parity		January 2013	0	0	0%	0	0	0	0%	0.00	0.00
		December 2012	0	2	0%	0	20	218	9%	-0.45	(1.27)
	November 2012	0	1	0%	0	27	227	12%	-0.37	(1.22)	
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2012	1	2	50%	0.5	10	137	7%	2.30	(0.38)	
	August 2012	1	9	11%	0.3143	25	218	11%	-0.03	(1.02)	
	July 2012	1	4	25%	0.433	21	218	10%	1.03	(0.75)	
	June 2012	1	4	25%	0.433	11	175	6%	1.52	(0.58)	
	May 2012	0	1	0%	0	16	181	9%	-0.31	(1.19)	
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2012	0	1	0%	0	16	187	9%	-0.31	(1.19)	
	0	0	2	0%	0	20	198	10%	-0.47	(1.29)	
	MR-7B Repair Repeat Report Rate PBX Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
		December 2012	0	0	0%	0	0	0	0%	0.00	0.00
November 2012		0	0	0%	0	0	0	0%	0.00	0.00	
October 2012		0	0	0%	0	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0	0	0	0%	0.00	0.00	
May 2012		0	1	0%	0	0	0	0%	0.00	0.00	
April 2012		0	0	0%	0	0	0	0%	0.00	0.00	
March 2012		0	0	0%	0	0	0	0%	0.00	0.00	
0		0	0	0%	0	0	0	0%	0.00	0.00	
MR-7B Repair Repeat Report Rate Residence Parity		January 2013	0	0	0%	0	0	0	0%	0.00	0.00
		December 2012	0	1	0%	0	158	1505	11%	-0.34	(1.21)
	November 2012	1	4	25%	0.433	221	1713	13%	0.72	(0.89)	
	October 2012	0	2	0%	0	162	1271	13%	-0.54	(1.33)	
	September 2012	0	3	0%	0	97	930	10%	-0.59	(1.36)	

	August 2012	0	1	0%	0	114	1187	10%	-0.33	(1.20)
	July 2012	0	1	0%	0	146	1509	10%	-0.33	(1.20)
	June 2012	0	2	0%	0	151	1283	12%	-0.52	(1.31)
	May 2012	0	4	0%	0	117	1140	10%	-0.68	(1.41)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	3	0%	0	103	1169	9%	-0.54	(1.33)
	0	0	1	0%	0	130	1236	11%	-0.34	(1.21)
MR-7C Repair Repeat Report Rate Basic Rate ISDN Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	1	0%	0	0	6	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Business Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	2	0%	0	7	113	6%	-0.36	(1.22)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	1	2	50%	0.5	16	99	16%	1.29	(0.70)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Centrex 21 Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Line Sharing Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0	58	505	11%	-0.36	(1.22)
	August 2012	0	2	0%	0	89	710	13%	-0.53	(1.33)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00

	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
		0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate PBX Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	1	0%	0	0	4	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
		0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Residence Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	3	0%	0	68	468	15%	-0.71	(1.43)
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	1	0%	0	70	488	14%	-0.41	(1.25)
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	1	2	50%	0.5	82	597	14%	1.49	(0.61)
	July 2012	0	3	0%	0	77	518	15%	-0.72	(1.44)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	85	637	13%	-0.55	(1.34)
		0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate UNE - P (POTS) Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	81	657	12%	-0.37	(1.23)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
		0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Dark Fiber - IOF Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
		0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate DS1 Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0	7	40	18%	2.14	(0.48)

	October 2012	0	3	0%	0	3	43	7%	-0.46	(1.28)
	September 2012	1	2	50%	0.5	1	35	3%	3.89	(0.24)
	August 2012	0	3	0%	0	5	44	11%	-0.60	(1.36)
	July 2012	0	1	0%	0	6	55	11%	-0.35	(1.21)
	June 2012	1	1	100%	0	13	43	30%	1.50	(0.71)
	May 2012	1	5	20%	0.4	7	51	14%	0.39	(1.08)
	April 2012	0	3	0%	0	11	44	25%	-0.97	(1.59)
	March 2012	0	4	0%	0	12	43	28%	-1.19	(1.72)
	0	0	3	0%	0	8	48	17%	-0.75	(1.46)
MR-7D Repair Repeat Report Rate E911 Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	1	0%	0	1	5	20%	-0.46	(1.28)
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0	0	3	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	3	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	3	0%	0	0	1	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	1	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	11	53	21%	0.4056	12	59	20%	0.05	(1.11)
	November 2012	8	73	11%	0.3124	7	40	18%	-0.88	(1.53)
	October 2012	9	46	20%	0.3967	3	43	7%	2.33	(0.13)
	September 2012	5	39	13%	0.3343	1	35	3%	2.57	(0.30)
	August 2012	9	44	20%	0.4034	5	44	11%	1.34	(0.47)
	July 2012	16	50	32%	0.4665	6	55	11%	3.46	0.48
	June 2012	4	51	8%	0.2688	13	43	30%	-2.35	(2.43)
	May 2012	12	49	24%	0.43	7	51	14%	1.56	(0.32)
	April 2012	11	44	25%	0.433	11	44	25%	0.00	(1.00)
	March 2012	11	40	28%	0.4465	12	43	28%	-0.04	(1.03)
	0	12	46	26%	0.4391	8	48	17%	1.23	(0.48)
MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS3 Capable Diagnostic	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	1	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0	0	0	0%	0.00	0.00
	August 2012	2	3	67%	0.4714	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00

	May 2012	2	4	50%	0.5	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate LIS	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Trunk Parity	December 2012	0	1	0%	0	0	1	0%	0.00	0.00
	November 2012	0	1	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	2	50%	0.5	0	2	0%	0.00	(1.00)
	August 2012	0	1	0%	0	0	0	0%	0.00	0.00
	July 2012	0	2	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	2	0%	0	0	1	0%	0.00	0.00
MR-7D Repair Repeat Report Rate UDIT	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Above DS1 Level Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0	0	1	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	3	33%	0.4714	0	4	0%	0.00	(0.89)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate UDIT	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
DS1 Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	1	0%	0	3	43	7%	-0.27	(1.16)
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	1	0%	0	11	44	25%	-0.57	(1.35)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	2	0%	0	8	48	17%	-0.62	(1.38)
MR-7D Repair Repeat Report Rate	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	December 2012	5	33	15%	0.3586	0	2	0%	0.00	(1.37)
	November 2012	5	47	11%	0.3083	2	3	67%	-2.00	(2.21)
	October 2012	1	17	6%	0.2353	0	7	0%	0.00	(1.33)
	September 2012	1	31	3%	0.1767	0	1	0%	0.00	(2.13)
	August 2012	1	29	3%	0.1825	0	6	0%	0.00	(1.58)
	July 2012	3	29	10%	0.3045	1	5	20%	-0.50	(1.30)
	June 2012	0	27	0%	0	0	0	0%	0.00	0.00
	May 2012	0	25	0%	0	0	3	0%	0.00	0.00
	April 2012	0	28	0%	0	1	5	20%	-1.03	(1.63)
	March 2012	0	26	0%	0	1	6	17%	-0.99	(1.60)
	0	0	31	0%	0	1	6	17%	-1.00	(1.61)
MR-7D Repair Repeat Report Rate	January 2013	0	0	0%	0	0	0	0%	0.00	0.00

Unbundled Loop - ADSL Qualified Parity	December 2012	1	19	5%	0.2233	0	2	0%	0.00	(1.80)	
	November 2012	2	21	10%	0.2935	2	3	67%	-1.96	(2.19)	
	October 2012	1	16	6%	0.2421	0	7	0%	0.00	(1.31)	
	September 2012	2	20	10%	0.3	0	1	0%	0.00	(1.80)	
	August 2012	0	11	0%	0	0	6	0%	0.00	0.00	
	July 2012	0	14	0%	0	1	5	20%	-0.96	(1.58)	
	June 2012	0	12	0%	0	0	0	0%	0.00	0.00	
	May 2012	1	24	4%	0.1998	0	3	0%	0.00	(1.74)	
	April 2012	3	17	18%	0.3812	1	5	20%	-0.12	(1.07)	
	March 2012	1	25	4%	0.196	1	6	17%	-0.75	(1.45)	
	0	1	18	6%	0.2291	1	6	17%	-0.63	(1.38)	
	MR-7D Repair Repeat Report Rate	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	Unbundled Loop - DS1 Capable Parity	December 2012	10	85	12%	0.3222	12	59	20%	-1.26	(1.76)
November 2012		6	77	8%	0.268	7	40	18%	-1.31	(1.80)	
October 2012		5	65	8%	0.2665	3	43	7%	0.14	(1.16)	
September 2012		8	58	14%	0.3448	1	35	3%	3.07	(0.15)	
August 2012		15	77	19%	0.3961	5	44	11%	1.35	(0.45)	
July 2012		9	75	12%	0.325	6	55	11%	0.20	(1.06)	
June 2012		14	73	19%	0.3937	13	43	30%	-1.25	(1.76)	
May 2012		10	60	17%	0.3727	7	51	14%	0.45	(0.90)	
April 2012		8	66	12%	0.3264	11	44	25%	-1.53	(1.93)	
March 2012		11	82	13%	0.3408	12	43	28%	-1.72	(2.04)	
0		14	85	16%	0.3709	8	48	17%	-0.03	(1.02)	
MR-7D Repair Repeat Report Rate		January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS3 Capable Parity		December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	1	0%	0	0	4	0%	0.00	0.00	
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	0	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-7D Repair Repeat Report Rate	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	Unbundled Loop - XDSLi Parity	December 2012	0	1	0%	0	12	59	20%	-0.50	(1.30)
November 2012		0	0	0%	0	0	0	0%	0.00	0.00	
October 2012		0	0	0%	0	0	0	0%	0.00	0.00	
September 2012		0	2	0%	0	1	35	3%	-0.24	(1.14)	
August 2012		0	2	0%	0	5	44	11%	-0.50	(1.30)	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0	0	0	0%	0.00	0.00	
May 2012		0	1	0%	0	7	51	14%	-0.40	(1.24)	
April 2012		0	4	0%	0	11	44	25%	-1.11	(1.67)	
March 2012		1	4	25%	0.433	12	43	28%	-0.12	(1.08)	
0		0	3	0%	0	8	48	17%	-0.75	(1.46)	
MR-7D Repair Repeat Report Rate		January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Parity		December 2012	1	174	1%	0.0756	736	6673	11%	-4.35	(3.64)
	November 2012	9	169	5%	0.2245	916	7745	12%	-2.59	(2.57)	
	October 2012	6	146	4%	0.1985	681	6027	11%	-2.71	(2.65)	
	September 2012	3	126	2%	0.1525	412	4471	9%	-2.62	(2.59)	
	August 2012	5	113	4%	0.2056	553	5475	10%	-1.98	(2.20)	

	July 2012	6	115	5%	0.2224	549	5594	10%	-1.64	(2.00)
	June 2012	12	109	11%	0.313	528	5370	10%	0.41	(0.83)
	May 2012	8	119	7%	0.2504	562	5716	10%	-1.13	(1.69)
	April 2012	8	122	7%	0.2475	521	5284	10%	-1.21	(1.74)
	March 2012	8	136	6%	0.2353	617	6299	10%	-1.52	(1.92)
		0	12	7%	0.259	737	7123	10%	-1.30	(1.79)
MR-7D Repair Repeat Report Rate	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	December 2012	0	1	0%	0	0	2	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	0	6	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
		0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate DS0	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
		0	0	1	0%	9	47	19%	-0.48	(1.29)
MR-7E Repair Repeat Report Rate DS1	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	1	0%	0	14	75	19%	-0.48	(1.29)
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	1	0%	0	9	53	17%	-0.45	(1.27)
	March 2012	0	1	0%	0	10	47	21%	-0.51	(1.31)
		0	0	0	0%	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate E911	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Parity	December 2012	0	1	0%	0	0	1	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00

	0	0	1	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS1 Capable Parity	December 2012	3	18	17%	0.3727	5	41	12%	0.48	(0.95)
	November 2012	0	17	0%	0	8	51	16%	-1.54	(1.94)
	October 2012	2	18	11%	0.3143	14	75	19%	-0.74	(1.45)
	September 2012	0	11	0%	0	12	55	22%	-1.60	(1.97)
	August 2012	0	15	0%	0	9	63	14%	-1.42	(1.86)
	July 2012	6	16	38%	0.4841	12	57	21%	1.43	(0.38)
	June 2012	3	14	21%	0.4103	7	43	16%	0.45	(0.95)
	May 2012	1	15	7%	0.2494	5	45	11%	-0.47	(1.29)
	April 2012	4	15	27%	0.4422	9	53	17%	0.88	(0.69)
	March 2012	4	16	25%	0.433	10	47	21%	0.31	(1.00)
	0	6	19	32%	0.4648	6	40	15%	1.67	(0.31)
MR-7E Repair Repeat Report Rate ISDN Primary Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
December 2012	0	0	0%	0	0	0	0%	0.00	0.00	
November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
July 2012	0	1	0%	0	2	28	7%	-0.27	(1.17)	
June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
March 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	0	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate LIS Trunk Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
December 2012	0	1	0%	0	0	0	0%	0.00	0.00	
November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
September 2012	0	3	0%	0	0	3	0%	0.00	0.00	
August 2012	0	1	0%	0	0	0	0%	0.00	0.00	
July 2012	0	1	0%	0	0	1	0%	0.00	0.00	
June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
March 2012	0	2	0%	0	0	0	0%	0.00	0.00	
	0	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT Above DS1 Level Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
December 2012	0	0	0%	0	0	0	0%	0.00	0.00	
November 2012	0	1	0%	0	0	1	0%	0.00	0.00	
October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
March 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	0	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
December 2012	0	1	0%	0	0	0	0%	0.00	0.00	
November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
October 2012	1	4	25%	0.433	0	0	0%	0.00	0.00	

	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	2	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	0	0	0%	0.00	0.00
	April 2012	0	1	0%	0	0	1	0%	0.00	0.00
	March 2012	0	2	0%	0	1	3	33%	-0.77	(1.47)
	0	0	2	0%	0	0	1	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	December 2012	0	1	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	4	0%	0	0	1	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	2	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	1	3	33%	-0.77	(1.47)
	0	0	2	0%	0	0	1	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	December 2012	0	7	0%	0	5	41	12%	-0.91	(1.55)
	November 2012	0	10	0%	0	8	51	16%	-1.25	(1.76)
	October 2012	3	18	17%	0.3727	14	75	19%	-0.20	(1.12)
	September 2012	0	8	0%	0	12	55	22%	-1.40	(1.85)
	August 2012	1	9	11%	0.3143	9	63	14%	-0.25	(1.15)
	July 2012	5	16	31%	0.4635	12	57	21%	0.88	(0.67)
	June 2012	1	7	14%	0.3499	7	43	16%	-0.13	(1.08)
	May 2012	3	14	21%	0.4103	5	45	11%	1.07	(0.65)
	April 2012	1	11	9%	0.2875	9	53	17%	-0.63	(1.39)
	March 2012	2	9	22%	0.4157	10	47	21%	0.06	(1.19)
	0	0	16	0%	0	6	40	15%	-1.42	(1.86)
MR-7E Repair Repeat Report Rate	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Parity	December 2012	0	1	0%	0	5	41	12%	-0.37	(1.22)
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	1	0%	0	7	43	16%	-0.44	(1.27)
	May 2012	0	1	0%	0	5	45	11%	-0.35	(1.21)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Parity	December 2012	0	16	0%	0	202	1894	11%	-1.38	(1.84)
	November 2012	0	18	0%	0	270	2040	13%	-1.65	(2.00)
	October 2012	1	11	9%	0.2875	208	1607	13%	-0.38	(1.23)
	September 2012	0	10	0%	0	116	1146	10%	-1.06	(1.64)
	August 2012	0	9	0%	0	153	1547	10%	-0.99	(1.60)
	July 2012	0	16	0%	0	189	1845	10%	-1.35	(1.82)
	June 2012	1	27	4%	0.1889	175	1570	11%	-1.22	(1.74)
	May 2012	0	19	0%	0	145	1435	10%	-1.45	(1.88)

	April 2012	0	30	0%	0	157	1435	11%	-1.90	(2.16)	
	March 2012	1	14	7%	0.2575	132	1467	9%	-0.24	(1.15)	
		0	0	17%	0	159	1530	10%	-1.40	(1.85)	
MR-7E Repair Repeat Report Rate	January 2013	0	0	0%	0	0	0	0%	0.00	0.00	
Unbundled Loop ISDN Capable Parity	December 2012	0	1	0%	0	0	0	0%	0.00	0.00	
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2012	0	1	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2012	0	1	0%	0	0	1	0%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00	
		0	0	1%	0	0	1	0%	0.00	0.00	
MR-8 Trouble Rate Basic Rate ISDN Parity	January 2013	0	109	0%	0	2	1967	0%	-0.32	(1.20)	
	December 2012	0	106	0%	0	2	1993	0%	-0.32	(1.19)	
	November 2012	0	106	0%	0	5	2019	0%	-0.50	(1.30)	
	October 2012	1	105	1%	0.0971	7	2054	0%	1.05	(0.73)	
	September 2012	1	105	1%	0.0971	1	2073	0%	4.12	(0.20)	
	August 2012	0	104	0%	0	6	2094	0%	-0.53	(1.32)	
	July 2012	1	101	1%	0.099	6	2148	0%	1.32	(0.64)	
	June 2012	0	97	0%	0	0	2152	0%	0.00	0.00	
	May 2012	0	95	0%	0	3	2183	0%	-0.35	(1.22)	
	April 2012	0	94	0%	0	6	2222	0%	-0.49	(1.30)	
	March 2012	0	94	0%	0	9	2223	0%	-0.61	(1.37)	
		0	0	100%	0	7	2858	0%	-0.49	(1.30)	
MR-8 Trouble Rate Business Parity	January 2013	7	1953	0%	0.0598	1221	217097	1%	-1.20	(1.73)	
	December 2012	9	1942	0%	0.0679	1167	218402	1%	-0.43	(1.26)	
	November 2012	4	1941	0%	0.0453	1228	219819	1%	-2.07	(2.26)	
	October 2012	9	1943	0%	0.0679	1118	221236	1%	-0.26	(1.16)	
	September 2012	6	1975	0%	0.055	796	222667	0%	-0.40	(1.24)	
	August 2012	11	1998	1%	0.074	1046	224615	0%	0.55	(0.66)	
	July 2012	12	2005	1%	0.0771	995	226416	0%	1.07	(0.35)	
	June 2012	8	2012	0%	0.0629	965	228280	0%	-0.17	(1.11)	
	May 2012	6	2018	0%	0.0544	1012	229965	0%	-0.96	(1.59)	
	April 2012	2	2014	0%	0.0315	949	232116	0%	-2.17	(2.32)	
	March 2012	3	2005	0%	0.0387	1050	234105	0%	-1.99	(2.21)	
		0	5	2038%	0	0.0495	1115	235903	0%	-1.49	(1.91)
MR-8 Trouble Rate Centrex Parity	January 2013	0	226	0%	0	45	31843	0%	-0.56	(1.34)	
	December 2012	0	226	0%	0	33	31925	0%	-0.48	(1.29)	
	November 2012	1	226	0%	0.0664	25	32162	0%	1.96	(0.41)	
	October 2012	0	226	0%	0	26	32275	0%	-0.43	(1.26)	
	September 2012	0	229	0%	0	23	32343	0%	-0.40	(1.24)	
	August 2012	0	229	0%	0	20	32506	0%	-0.37	(1.23)	
	July 2012	0	230	0%	0	45	32684	0%	-0.56	(1.34)	
	June 2012	0	230	0%	0	32	32900	0%	-0.47	(1.29)	
	May 2012	0	230	0%	0	33	33238	0%	-0.48	(1.29)	
	April 2012	2	230	1%	0.0928	26	33475	0%	4.30	0.31	
	March 2012	0	230	0%	0	58	33509	0%	-0.63	(1.38)	
		0	0	230%	0	39	33946	0%	-0.51	(1.31)	
MR-8 Trouble Rate Centrex 21 Parity	January 2013	3	484	1%	0.0785	7	4088	0%	2.26	(0.15)	
	December 2012	1	487	0%	0.0453	5	4145	0%	0.51	(0.98)	

	November 2012	6	490	1%	0.11	9	4211	0%	4.59	0.69
	October 2012	3	504	1%	0.0769	8	4340	0%	2.04	0.24
	September 2012	1	509	0%	0.0443	5	4399	0%	0.52	(0.68)
	August 2012	1	515	0%	0.044	11	4491	0%	-0.22	(1.13)
	July 2012	1	514	0%	0.0441	9	4558	0%	-0.01	(1.01)
	June 2012	8	514	2%	0.1238	12	4656	0%	5.51	2.35
	May 2012	0	519	0%	0	13	4733	0%	-1.13	(1.69)
	April 2012	3	517	1%	0.076	4	4828	0%	3.74	1.27
	March 2012	1	522	0%	0.0437	10	4879	0%	-0.06	(1.04)
		0	545	0%	0	21	4942	0%	-1.45	(1.88)
MR-8 Trouble Rate Dark Fiber - IOF Diagnostic	January 2013	0	64	0%	0	0	0	0%	0.00	0.00
	December 2012	0	77	0%	0	0	0	0%	0.00	0.00
	November 2012	0	77	0%	0	0	0	0%	0.00	0.00
	October 2012	0	78	0%	0	0	0	0%	0.00	0.00
	September 2012	0	78	0%	0	0	0	0%	0.00	0.00
	August 2012	1	78	1%	0.1125	0	0	0%	0.00	0.00
	July 2012	0	109	0%	0	0	0	0%	0.00	0.00
	June 2012	0	108	0%	0	0	0	0%	0.00	0.00
	May 2012	0	107	0%	0	0	0	0%	0.00	0.00
	April 2012	0	103	0%	0	0	0	0%	0.00	0.00
	March 2012	0	103	0%	0	0	0	0%	0.00	0.00
		0	73	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Dark Fiber - Loop Diagnostic	January 2013	0	9	0%	0	0	0	0%	0.00	0.00
	December 2012	0	21	0%	0	0	0	0%	0.00	0.00
	November 2012	1	21	5%	0.213	0	0	0%	0.00	0.00
	October 2012	0	21	0%	0	0	0	0%	0.00	0.00
	September 2012	0	21	0%	0	0	0	0%	0.00	0.00
	August 2012	0	21	0%	0	0	0	0%	0.00	0.00
	July 2012	0	21	0%	0	0	0	0%	0.00	0.00
	June 2012	0	21	0%	0	0	0	0%	0.00	0.00
	May 2012	0	21	0%	0	0	0	0%	0.00	0.00
	April 2012	0	21	0%	0	0	0	0%	0.00	0.00
	March 2012	0	21	0%	0	0	0	0%	0.00	0.00
		0	19	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate DS0 Parity	January 2013	0	373	0%	0	108	20507	1%	-1.39	(1.85)
	December 2012	0	373	0%	0	107	20669	1%	-1.38	(1.84)
	November 2012	0	365	0%	0	135	20731	1%	-1.53	(1.93)
	October 2012	0	365	0%	0	116	20886	1%	-1.42	(1.86)
	September 2012	0	362	0%	0	67	21036	0%	-1.07	(1.65)
	August 2012	0	359	0%	0	135	21250	1%	-1.50	(1.91)
	July 2012	0	359	0%	0	121	21528	1%	-1.41	(1.86)
	June 2012	0	359	0%	0	92	21723	0%	-1.23	(1.75)
	May 2012	0	347	0%	0	98	22052	0%	-1.23	(1.75)
	April 2012	0	348	0%	0	84	22164	0%	-1.14	(1.69)
	March 2012	0	348	0%	0	91	22169	0%	-1.19	(1.72)
		0	352	0%	0	104	25914	0%	-1.18	(1.72)
MR-8 Trouble Rate DS1 Parity	January 2013	0	23	0%	0	91	5764	2%	-0.61	(1.37)
	December 2012	0	22	0%	0	100	5851	2%	-0.62	(1.38)
	November 2012	1	25	4%	0.196	91	5909	2%	1.00	(0.72)
	October 2012	4	23	17%	0.379	118	5996	2%	5.32	0.87
	September 2012	2	25	8%	0.2713	90	6004	2%	2.67	(0.03)
	August 2012	3	25	12%	0.325	107	6073	2%	3.88	0.42
	July 2012	1	24	4%	0.1998	112	6289	2%	0.88	(0.77)

	June 2012	1	28	4%	0.1856	86	6635	1%	1.06	(0.70)
	May 2012	5	28	18%	0.383	96	7002	1%	7.49	1.39
	April 2012	4	35	11%	0.3182	97	7089	1%	5.11	0.81
	March 2012	5	29	17%	0.3777	90	7086	1%	7.66	1.42
	0	3	119	3%	0.1568	83	8291	1%	1.65	(0.29)
MR-8 Trouble Rate DS3 Parity	January 2013	0	2	0%	0	3	1243	0%	-0.07	(1.04)
	December 2012	0	2	0%	0	5	1254	0%	-0.09	(1.05)
	November 2012	0	2	0%	0	5	1255	0%	-0.09	(1.05)
	October 2012	0	3	0%	0	5	1245	0%	-0.11	(1.07)
	September 2012	0	2	0%	0	1	1204	0%	-0.04	(1.02)
	August 2012	0	2	0%	0	3	1208	0%	-0.07	(1.04)
	July 2012	0	3	0%	0	1	1207	0%	-0.05	(1.03)
	June 2012	0	3	0%	0	2	1212	0%	-0.07	(1.04)
	May 2012	0	3	0%	0	0	1257	0%	0.00	0.00
	April 2012	0	3	0%	0	4	1209	0%	-0.10	(1.06)
	March 2012	0	3	0%	0	3	1209	0%	-0.09	(1.05)
	0	0	9	0%	0	2	1318	0%	-0.12	(1.07)
MR-8 Trouble Rate E911 Parity	January 2013	0	944	0%	0	5	3092	0%	-1.08	(1.66)
	December 2012	2	944	0%	0.046	6	3059	0%	0.10	(0.94)
	November 2012	0	940	0%	0	4	3032	0%	-0.97	(1.59)
	October 2012	0	944	0%	0	6	3000	0%	-1.20	(1.73)
	September 2012	1	938	0%	0.0326	3	2980	0%	0.05	(0.97)
	August 2012	0	936	0%	0	7	2978	0%	-1.30	(1.79)
	July 2012	3	990	0%	0.055	1	2978	0%	4.01	1.44
	June 2012	0	986	0%	0	3	2990	0%	-0.86	(1.52)
	May 2012	3	974	0%	0.0554	1	2990	0%	4.07	1.47
	April 2012	0	964	0%	0	2	2994	0%	-0.70	(1.42)
	March 2012	0	964	0%	0	4	2985	0%	-0.99	(1.60)
	0	1	1000	0%	0.0316	5	3306	0%	-0.37	(1.22)
MR-8 Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	January 2013	0	59	0%	0	0	0	0%	0.00	0.00
	December 2012	0	61	0%	0	0	0	0%	0.00	0.00
	November 2012	0	62	0%	0	0	0	0%	0.00	0.00
	October 2012	0	62	0%	0	0	0	0%	0.00	0.00
	September 2012	0	62	0%	0	0	0	0%	0.00	0.00
	August 2012	0	62	0%	0	0	0	0%	0.00	0.00
	July 2012	0	62	0%	0	0	0	0%	0.00	0.00
	June 2012	0	62	0%	0	0	0	0%	0.00	0.00
	May 2012	0	62	0%	0	0	0	0%	0.00	0.00
	April 2012	1	62	2%	0.126	0	0	0%	0.00	0.00
	March 2012	0	62	0%	0	0	0	0%	0.00	0.00
	0	0	45	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	January 2013	55	2983	2%	0.1345	89	5373	2%	0.64	(0.61)
	December 2012	71	3031	2%	0.1512	94	5455	2%	2.10	0.28
	November 2012	90	3041	3%	0.1695	89	5511	2%	4.72	1.87
	October 2012	64	3045	2%	0.1434	116	5598	2%	0.09	(0.94)
	September 2012	50	3038	2%	0.1272	85	5598	2%	0.46	(0.72)
	August 2012	58	3042	2%	0.1368	102	5660	2%	0.35	(0.79)
	July 2012	66	3209	2%	0.1419	112	6290	2%	0.96	(0.41)
	June 2012	65	3220	2%	0.1406	86	6636	1%	2.98	0.81
	May 2012	64	3258	2%	0.1388	96	7003	1%	2.41	0.46
	April 2012	59	3249	2%	0.1335	97	7090	1%	1.82	0.11
	March 2012	56	3237	2%	0.1304	90	7087	1%	1.94	0.18
	0	32	2582	1%	0.1106	83	8292	1%	1.06	(0.35)

MR-8 Trouble Rate Enhanced Extended Loops - DS3 Capable Diagnostic	January 2013	1	60	2%	0.128	0	0	0%	0.00	0.00
	December 2012	1	60	2%	0.128	0	0	0%	0.00	0.00
	November 2012	0	60	0%	0	0	0	0%	0.00	0.00
	October 2012	0	58	0%	0	0	0	0%	0.00	0.00
	September 2012	1	58	2%	0.1302	0	0	0%	0.00	0.00
	August 2012	3	58	5%	0.2215	0	0	0%	0.00	0.00
	July 2012	0	58	0%	0	0	0	0%	0.00	0.00
	June 2012	0	57	0%	0	0	0	0%	0.00	0.00
	May 2012	4	57	7%	0.2554	0	0	0%	0.00	0.00
	April 2012	0	55	0%	0	0	0	0%	0.00	0.00
	March 2012	0	55	0%	0	0	0	0%	0.00	0.00
	0	0	22	0%	0	0	0	0%	0.00	0.00
	MR-8 Trouble Rate ISDN Primary Parity	January 2013	0	76	0%	0	68	94657	0%	-0.23
December 2012		0	76	0%	0	63	94974	0%	-0.22	(1.14)
November 2012		0	76	0%	0	68	94853	0%	-0.23	(1.14)
October 2012		0	76	0%	0	77	94973	0%	-0.25	(1.15)
September 2012		0	76	0%	0	58	94468	0%	-0.22	(1.13)
August 2012		0	76	0%	0	52	94440	0%	-0.20	(1.12)
July 2012		1	76	1%	0.114	47	94809	0%	4.96	0.08
June 2012		0	76	0%	0	55	95081	0%	-0.21	(1.13)
May 2012		0	76	0%	0	47	94670	0%	-0.19	(1.12)
April 2012		0	76	0%	0	60	94327	0%	-0.22	(1.13)
March 2012		0	76	0%	0	46	94306	0%	-0.19	(1.12)
0		0	51	0%	0	34	94678	0%	-0.14	(1.08)
MR-8 Trouble Rate Line Sharing Parity		January 2013	1	656	0%	0.039	8253	770084	1%	-2.29
	December 2012	0	671	0%	0	8549	777008	1%	-2.73	(2.66)
	November 2012	1	687	0%	0.0381	9785	784275	1%	-2.60	(2.58)
	October 2012	0	699	0%	0	7634	791887	1%	-2.61	(2.59)
	September 2012	2	714	0%	0.0529	5617	799058	1%	-1.35	(1.82)
	August 2012	4	724	1%	0.0741	7022	808085	1%	-0.92	(1.56)
	July 2012	0	731	0%	0	7439	815815	1%	-2.59	(2.58)
	June 2012	0	747	0%	0	6944	824133	1%	-2.52	(2.53)
	May 2012	1	769	0%	0.036	7151	831931	1%	-2.19	(2.33)
	April 2012	0	787	0%	0	6719	839856	1%	-2.52	(2.53)
	March 2012	0	803	0%	0	7766	847107	1%	-2.72	(2.66)
	0	1	817	0%	0.035	8653	854227	1%	-2.54	(2.54)
	MR-8 Trouble Rate Line Splitting Parity	January 2013	0	52	0%	0	8253	770084	1%	-0.75
December 2012		0	55	0%	0	8549	777008	1%	-0.78	(1.48)
November 2012		1	58	2%	0.1302	9785	784275	1%	0.33	(1.03)
October 2012		0	61	0%	0	7634	791887	1%	-0.77	(1.47)
September 2012		0	63	0%	0	5617	799058	1%	-0.67	(1.41)
August 2012		1	64	2%	0.124	7022	808085	1%	0.60	(0.89)
July 2012		1	67	1%	0.1213	7439	815815	1%	0.50	(0.94)
June 2012		1	68	1%	0.1204	6944	824133	1%	0.57	(0.90)
May 2012		0	70	0%	0	7151	831931	1%	-0.78	(1.47)
April 2012		2	79	3%	0.1571	6719	839856	1%	1.73	(0.32)
March 2012		0	81	0%	0	7766	847107	1%	-0.87	(1.53)
0		0	83	0%	0	8653	854227	1%	-0.92	(1.56)
MR-8 Trouble Rate LIS Trunk Parity		January 2013	2	97363	0%	0.0045	0	91957	0%	0.00
	December 2012	2	98179	0%	0.0045	1	92053	0%	0.63	(0.62)
	November 2012	1	98635	0%	0.0032	0	93949	0%	0.00	0.00
	October 2012	0	100963	0%	0	1	93157	0%	-0.72	(1.44)
	September 2012	5	104034	0%	0.0069	5	93657	0%	-0.16	(1.10)

	August 2012	2	104755	0%	0.0044	0	93513	0%	0.00	0.00
	July 2012	3	108070	0%	0.0053	1	93892	0%	1.18	(0.29)
	June 2012	0	107830	0%	0	1	93149	0%	-0.73	(1.45)
	May 2012	0	107374	0%	0	3	95333	0%	-1.26	(1.77)
	April 2012	0	106798	0%	0	1	95957	0%	-0.73	(1.44)
	March 2012	2	106798	0%	0.0043	0	95957	0%	0.00	0.00
	0	2	112344	0%	0.0042	1	106381	0%	0.64	(0.61)
MR-8 Trouble Rate PBX Parity	January 2013	0	608	0%	0	15	21378	0%	-0.64	(1.39)
	December 2012	1	609	0%	0.0405	16	21470	0%	0.80	(0.51)
	November 2012	1	598	0%	0.0409	14	21737	0%	0.98	(0.41)
	October 2012	0	596	0%	0	15	21958	0%	-0.63	(1.38)
	September 2012	0	615	0%	0	12	22180	0%	-0.57	(1.35)
	August 2012	1	559	0%	0.0423	8	22623	0%	1.78	0.08
	July 2012	0	556	0%	0	8	22762	0%	-0.44	(1.27)
	June 2012	0	558	0%	0	10	23118	0%	-0.49	(1.30)
	May 2012	1	544	0%	0.0428	5	23357	0%	2.56	0.56
	April 2012	0	543	0%	0	14	23561	0%	-0.56	(1.34)
	March 2012	0	544	0%	0	9	23806	0%	-0.45	(1.27)
	0	0	469	0%	0	10	26067	0%	-0.42	(1.26)
MR-8 Trouble Rate Residence Parity	January 2013	16	625	3%	0.1579	7032	552987	1%	2.87	0.75
	December 2012	12	515	2%	0.1509	7382	558606	1%	2.00	0.22
	November 2012	15	422	4%	0.1852	8557	564456	2%	3.43	0.72
	October 2012	10	819	1%	0.1098	6516	570651	1%	0.21	(0.87)
	September 2012	14	920	2%	0.1224	4821	576391	1%	2.28	0.39
	August 2012	22	852	3%	0.1586	5976	583470	1%	4.51	1.74
	July 2012	13	729	2%	0.1323	6444	589399	1%	1.79	0.09
	June 2012	7	638	1%	0.1042	5979	595853	1%	0.24	(0.86)
	May 2012	13	597	2%	0.1459	6139	601966	1%	2.81	0.71
	April 2012	8	535	2%	0.1214	5770	607740	1%	1.30	(0.21)
	March 2012	11	473	2%	0.1507	6716	613002	1%	2.57	0.29
	0	8	420	2%	0.1367	7538	618324	1%	1.28	(0.36)
MR-8 Trouble Rate Sub-Loop Unbundling Diagnostic	January 2013	0	48	0%	0	0	0	0%	0.00	0.00
	December 2012	0	42	0%	0	0	0	0%	0.00	0.00
	November 2012	0	40	0%	0	0	0	0%	0.00	0.00
	October 2012	0	38	0%	0	0	0	0%	0.00	0.00
	September 2012	0	37	0%	0	0	0	0%	0.00	0.00
	August 2012	0	34	0%	0	0	0	0%	0.00	0.00
	July 2012	0	31	0%	0	0	0	0%	0.00	0.00
	June 2012	0	30	0%	0	0	0	0%	0.00	0.00
	May 2012	0	28	0%	0	0	0	0%	0.00	0.00
	April 2012	0	21	0%	0	0	0	0%	0.00	0.00
	March 2012	0	12	0%	0	0	0	0%	0.00	0.00
	0	0	10	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate UDIT Above DS1 Level Parity	January 2013	0	74	0%	0	3	1124	0%	-0.43	(1.26)
	December 2012	0	74	0%	0	5	1134	0%	-0.55	(1.34)
	November 2012	1	74	1%	0.1155	5	1135	0%	1.15	(0.71)
	October 2012	0	73	0%	0	5	1125	0%	-0.55	(1.34)
	September 2012	0	80	0%	0	0	1078	0%	0.00	0.00
	August 2012	0	85	0%	0	3	1081	0%	-0.47	(1.28)
	July 2012	1	95	1%	0.1021	1	1207	0%	3.16	(0.35)
	June 2012	0	95	0%	0	2	1212	0%	-0.38	(1.23)
	May 2012	0	97	0%	0	0	1257	0%	0.00	0.00
	April 2012	3	99	3%	0.1714	4	1209	0%	4.50	0.38

	March 2012	0	99	0%	0	3	1209	0%	-0.48	(1.29)
		0	108	0%	0	2	1318	0%	-0.39	(1.24)
MR-8 Trouble Rate UDIT DS1 Parity	January 2013	3	99	3%	0.1714	89	5372	2%	1.06	(0.55)
	December 2012	0	102	0%	0	94	5454	2%	-1.33	(1.81)
	November 2012	0	103	0%	0	89	5510	2%	-1.29	(1.78)
	October 2012	1	103	1%	0.0981	116	5597	2%	-0.78	(1.47)
	September 2012	0	103	0%	0	85	5597	2%	-1.25	(1.76)
	August 2012	0	104	0%	0	102	5659	2%	-1.37	(1.83)
	July 2012	0	108	0%	0	112	6289	2%	-1.39	(1.84)
	June 2012	0	110	0%	0	86	6635	1%	-1.19	(1.72)
	May 2012	0	107	0%	0	96	7002	1%	-1.21	(1.74)
	April 2012	1	107	1%	0.0962	97	7089	1%	-0.38	(1.23)
	March 2012	0	107	0%	0	90	7086	1%	-1.16	(1.71)
		0	113	2%	0.1319	83	8291	1%	0.82	(0.71)
MR-8 Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity	January 2013	37	13476	0%	0.0523	2	1957	0%	2.23	0.36
	December 2012	34	13469	0%	0.0502	2	1983	0%	1.99	0.21
	November 2012	47	13462	0%	0.059	5	2009	0%	0.84	(0.49)
	October 2012	21	13415	0%	0.0395	7	2044	0%	-1.34	(1.81)
	September 2012	31	13316	0%	0.0482	1	2063	0%	3.54	1.15
	August 2012	30	13331	0%	0.0474	6	2084	0%	-0.50	(1.30)
	July 2012	29	13344	0%	0.0466	6	2138	0%	-0.51	(1.31)
	June 2012	29	13266	0%	0.0467	0	2142	0%	0.00	0.00
	May 2012	26	13064	0%	0.0446	3	2173	0%	0.71	(0.57)
	April 2012	29	13034	0%	0.0471	6	2212	0%	-0.41	(1.25)
	March 2012	28	13034	0%	0.0463	9	2212	0%	-1.31	(1.80)
		0	11807	0%	0.0421	7	2847	0%	-0.66	(1.40)
MR-8 Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity	January 2013	0	50	0%	0	91	5764	2%	-0.89	(1.54)
	December 2012	0	51	0%	0	100	5851	2%	-0.94	(1.57)
	November 2012	0	51	0%	0	91	5909	2%	-0.89	(1.54)
	October 2012	0	51	0%	0	118	5996	2%	-1.01	(1.61)
	September 2012	0	52	0%	0	90	6004	2%	-0.89	(1.54)
	August 2012	0	52	0%	0	107	6073	2%	-0.96	(1.58)
	July 2012	0	52	0%	0	112	6289	2%	-0.97	(1.59)
	June 2012	0	52	0%	0	86	6635	1%	-0.82	(1.50)
	May 2012	0	52	0%	0	96	7002	1%	-0.85	(1.51)
	April 2012	0	53	0%	0	97	7089	1%	-0.85	(1.52)
	March 2012	0	53	0%	0	90	7086	1%	-0.82	(1.50)
		0	76	0%	0	83	8291	1%	-0.87	(1.53)
MR-8 Trouble Rate Unbundled Loop - ADSL Qualified Parity	January 2013	18	5255	0%	0.0584	2	1957	0%	2.84	0.73
	December 2012	20	5308	0%	0.0613	2	1983	0%	3.30	1.01
	November 2012	21	5320	0%	0.0627	5	2009	0%	1.12	(0.32)
	October 2012	16	5309	0%	0.0548	7	2044	0%	-0.27	(1.16)
	September 2012	22	5302	0%	0.0643	1	2063	0%	6.42	2.90
	August 2012	11	5317	0%	0.0454	6	2084	0%	-0.59	(1.36)
	July 2012	18	5299	0%	0.0582	6	2138	0%	0.44	(0.74)
	June 2012	12	5287	0%	0.0476	0	2142	0%	0.00	0.00
	May 2012	26	5241	1%	0.0703	3	2173	0%	3.78	1.30
	April 2012	17	5198	0%	0.0571	6	2212	0%	0.42	(0.74)
	March 2012	27	5198	1%	0.0719	9	2212	0%	0.70	(0.58)
		0	4187	0%	0.0535	7	2847	0%	0.34	(0.79)
MR-8 Trouble Rate Unbundled Loop - DS1 Capable Parity	January 2013	95	6471	1%	0.1203	88	5280	2%	-0.84	(1.51)
	December 2012	92	6529	1%	0.1179	96	5361	2%	-1.56	(1.95)
	November 2012	87	6563	1%	0.1144	88	5415	2%	-1.29	(1.78)

	October 2012	83	6595	1%	0.1115	110	5500	2%	-2.90	(2.76)
	September 2012	66	6653	1%	0.0991	84	5538	2%	-2.36	(2.44)
	August 2012	86	6681	1%	0.1127	105	5602	2%	-2.39	(2.45)
	July 2012	91	6742	1%	0.1154	112	6290	2%	-1.86	(2.13)
	June 2012	80	6779	1%	0.108	86	6636	1%	-0.59	(1.36)
	May 2012	74	6892	1%	0.1031	96	7003	1%	-1.51	(1.92)
	April 2012	77	6878	1%	0.1052	97	7090	1%	-1.26	(1.77)
	March 2012	91	6843	1%	0.1145	90	7087	1%	0.32	(0.81)
	0	65	6999	1%	0.0959	83	8292	1%	-0.45	(1.27)
MR-8 Trouble Rate Unbundled Loop - DS3 Capable Parity	January 2013	0	4	0%	0	2	1037	0%	-0.09	(1.05)
	December 2012	0	4	0%	0	4	1045	0%	-0.12	(1.08)
	November 2012	1	4	25%	0.433	4	1045	0%	7.96	0.26
	October 2012	0	4	0%	0	5	1037	0%	-0.14	(1.08)
	September 2012	0	4	0%	0	1	1010	0%	-0.06	(1.04)
	August 2012	0	4	0%	0	3	1012	0%	-0.11	(1.07)
	July 2012	0	4	0%	0	1	1207	0%	-0.06	(1.03)
	June 2012	0	4	0%	0	2	1212	0%	-0.08	(1.05)
	May 2012	0	4	0%	0	0	1257	0%	0.00	0.00
	April 2012	0	4	0%	0	4	1209	0%	-0.12	(1.07)
	March 2012	0	4	0%	0	3	1209	0%	-0.10	(1.06)
	0	0	4	0%	0	2	1318	0%	-0.08	(1.05)
MR-8 Trouble Rate Unbundled Loop - XDSLi Parity	January 2013	2	121	2%	0.1275	91	5755	2%	0.06	(1.12)
	December 2012	2	131	2%	0.1226	100	5842	2%	-0.16	(1.10)
	November 2012	0	139	0%	0	91	5900	2%	-1.46	(1.89)
	October 2012	0	146	0%	0	117	5987	2%	-1.69	(2.02)
	September 2012	2	156	1%	0.1125	90	5995	2%	-0.22	(1.14)
	August 2012	2	163	1%	0.1101	107	6064	2%	-0.51	(1.31)
	July 2012	0	164	0%	0	112	6280	2%	-1.70	(2.04)
	June 2012	1	173	1%	0.0758	86	6626	1%	-0.83	(1.50)
	May 2012	2	179	1%	0.1051	96	6993	1%	-0.29	(1.18)
	April 2012	4	184	2%	0.1458	97	7080	1%	0.93	(0.60)
	March 2012	4	184	2%	0.1458	90	7077	1%	1.08	(0.52)
	0	3	231	1%	0.1132	83	8280	1%	0.45	(0.87)
MR-8 Trouble Rate Unbundled Loop Analog Parity	January 2013	154	43942	0%	0.0591	8254	770090	1%	-14.28	(9.68)
	December 2012	190	44797	0%	0.065	8549	777015	1%	-13.34	(9.11)
	November 2012	187	45293	0%	0.0641	9785	784282	1%	-15.56	(10.46)
	October 2012	157	45739	0%	0.0585	7634	791895	1%	-13.21	(9.03)
	September 2012	136	46211	0%	0.0542	5617	799066	1%	-10.22	(7.22)
	August 2012	122	46731	0%	0.051	7022	808093	1%	-13.77	(9.37)
	July 2012	131	47331	0%	0.0525	7439	815823	1%	-14.13	(9.59)
	June 2012	136	47795	0%	0.0533	6944	824141	1%	-12.98	(8.89)
	May 2012	138	48964	0%	0.053	7151	831939	1%	-13.46	(9.18)
	April 2012	151	49344	0%	0.0552	6719	839864	1%	-11.97	(8.28)
	March 2012	150	49344	0%	0.0551	7766	847115	1%	-13.88	(9.44)
	0	147	54567	0%	0.0518	8653	854235	1%	-16.82	(11.22)
MR-8 Trouble Rate Unbundled Loop ISDN Capable Parity	January 2013	0	176	0%	0	2	1957	0%	-0.41	(1.25)
	December 2012	2	183	1%	0.104	2	1983	0%	4.05	0.08
	November 2012	0	185	0%	0	5	2009	0%	-0.65	(1.40)
	October 2012	1	189	1%	0.0725	7	2044	0%	0.42	(1.01)
	September 2012	0	195	0%	0	1	2063	0%	-0.29	(1.18)
	August 2012	1	198	1%	0.0709	6	2084	0%	0.54	(0.96)
	July 2012	1	209	0%	0.069	6	2138	0%	0.52	(0.97)
	June 2012	0	212	0%	0	0	2142	0%	0.00	0.00

	May 2012	0	240	0%	0	3	2173	0%	-0.55	(1.33)
	April 2012	0	245	0%	0	6	2212	0%	-0.77	(1.47)
	March 2012	0	245	0%	0	9	2212	0%	-0.95	(1.58)
	0	1	360	0%	0.0526	7	2847	0%	0.12	(1.18)
MR-8 Trouble Rate UNE - P (POTS) Parity	January 2013	0	17	0%	0	8253	770084	1%	-0.43	(1.26)
	December 2012	0	17	0%	0	8549	777008	1%	-0.43	(1.26)
	November 2012	0	19	0%	0	9785	784275	1%	-0.49	(1.30)
	October 2012	0	20	0%	0	7634	791887	1%	-0.44	(1.27)
	September 2012	0	21	0%	0	5617	799058	1%	-0.39	(1.23)
	August 2012	0	21	0%	0	7022	808085	1%	-0.43	(1.26)
	July 2012	0	22	0%	0	7439	815815	1%	-0.45	(1.27)
	June 2012	0	22	0%	0	6944	824133	1%	-0.43	(1.26)
	May 2012	1	23	4%	0.2039	7151	831931	1%	1.81	(0.44)
	April 2012	0	23	0%	0	6719	839856	1%	-0.43	(1.26)
	March 2012	1	24	4%	0.1998	7766	847107	1%	1.67	(0.48)
	0	0	23	0%	0	8653	854227	1%	-0.49	(1.29)
MR-9A Repair Appointments Met Business Parity	January 2013	4	6	67%	0.4714	743	917	81%	0.89	(0.72)
	December 2012	5	7	71%	0.4518	704	846	83%	0.83	(0.74)
	November 2012	2	3	67%	0.4714	771	919	84%	0.81	(0.86)
	October 2012	9	9	100%	0	684	800	86%	-1.23	(1.75)
	September 2012	4	4	100%	0	502	564	89%	-0.70	(1.43)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	7	8	88%	0.3307	572	678	84%	-0.24	(1.15)
	June 2012	2	2	100%	0	604	691	87%	-0.54	(1.33)
	May 2012	5	5	100%	0	624	720	87%	-0.87	(1.53)
	April 2012	1	2	50%	0.5	583	679	86%	1.45	(0.62)
	March 2012	2	2	100%	0	654	749	87%	-0.54	(1.33)
	0	3	3	100%	0	691	801	86%	-0.69	(1.42)
MR-9A Repair Appointments Met Centrex Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	1	0%	0	14	15	93%	3.62	(0.30)
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	8	10	80%	-0.65	(1.39)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
MR-9A Repair Appointments Met Centrex 21 Parity	January 2013	3	3	100%	0	6	6	100%	0.00	0.00
	December 2012	1	1	100%	0	2	3	67%	-0.61	(1.37)
	November 2012	3	6	50%	0.5	6	8	75%	1.07	(0.75)
	October 2012	2	3	67%	0.4714	7	7	100%	0.00	(0.68)
	September 2012	1	1	100%	0	4	4	100%	0.00	0.00
	August 2012	1	1	100%	0	3	5	60%	-0.75	(1.45)
	July 2012	1	1	100%	0	6	6	100%	0.00	0.00
	June 2012	7	8	88%	0.3307	8	8	100%	0.00	(1.00)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	3	4	75%	-0.67	(1.41)
	March 2012	0	1	0%	0	4	8	50%	0.94	(1.08)
	0	0	0	0%	0	0	0	0%	0.00	0.00
MR-9A Repair Appointments Met PBX	January 2013	0	0	0%	0	0	0	0%	0.00	0.00

Parity	December 2012	1	1	100%	0	4	6	67%	-0.65	(1.40)	
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	1	1	100%	0	3	4	75%	-0.52	(1.31)	
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	0	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-9A Repair Appointments Met Residence Parity	January 2013	11	11	100%	0	4623	5316	87%	-1.28	(1.78)
	December 2012	5	8	63%	0.4841	4726	5414	87%	2.10	(0.11)	
November 2012	11	11	100%	0	5534	6366	87%	-1.28	(1.78)		
October 2012	7	7	100%	0	4297	4757	90%	-0.87	(1.53)		
September 2012	11	11	100%	0	3254	3481	93%	-0.87	(1.53)		
August 2012	18	19	95%	0.2233	3870	4169	93%	-0.32	(1.20)		
July 2012	9	9	100%	0	4076	4417	92%	-0.87	(1.53)		
June 2012	5	5	100%	0	3819	4179	91%	-0.69	(1.42)		
May 2012	8	9	89%	0.3143	4088	4453	92%	0.32	(1.06)		
April 2012	8	8	100%	0	3762	4101	92%	-0.85	(1.52)		
March 2012	6	6	100%	0	4372	4910	89%	-0.86	(1.52)		
0	6	7	86%	0.3499	5197	5729	91%	0.46	(0.99)		
MR-9A Repair Appointments Met UNE - P (POTS) Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00	
December 2012	0	0	0%	0	0	0	0	0%	0.00	0.00	
November 2012	0	0	0%	0	0	0	0	0%	0.00	0.00	
October 2012	0	0	0%	0	0	0	0	0%	0.00	0.00	
September 2012	0	0	0%	0	0	0	0	0%	0.00	0.00	
August 2012	0	0	0%	0	0	0	0	0%	0.00	0.00	
July 2012	0	0	0%	0	0	0	0	0%	0.00	0.00	
June 2012	0	0	0%	0	0	0	0	0%	0.00	0.00	
May 2012	0	0	0%	0	0	0	0	0%	0.00	0.00	
April 2012	0	0	0%	0	0	0	0	0%	0.00	0.00	
March 2012	1	1	100%	0	5026	5659	89%	-0.35	(1.22)		
0	0	0	0%	0	0	0	0%	0.00	0.00		
MR-9B Repair Appointments Met Business Parity	January 2013	1	1	100%	0	187	219	85%	-0.41	(1.25)	
December 2012	2	2	100%	0	166	218	76%	-0.79	(1.48)		
November 2012	1	1	100%	0	163	227	72%	-0.63	(1.38)		
October 2012	0	0	0%	0	0	0	0%	0.00	0.00		
September 2012	2	2	100%	0	122	137	89%	-0.49	(1.30)		
August 2012	7	9	78%	0.4157	191	224	85%	0.62	(0.85)		
July 2012	4	4	100%	0	189	218	87%	-0.78	(1.47)		
June 2012	4	4	100%	0	149	175	85%	-0.83	(1.50)		
May 2012	1	1	100%	0	160	181	88%	-0.36	(1.22)		
April 2012	0	0	0%	0	0	0	0%	0.00	0.00		
March 2012	0	1	0%	0	151	187	81%	2.04	(0.48)		
0	2	2	100%	0	166	198	84%	-0.62	(1.38)		
MR-9B Repair Appointments Met Residence Parity	January 2013	3	3	100%	0	1097	1274	86%	-0.69	(1.42)	
December 2012	0	1	0%	0	1254	1501	84%	2.25	(0.41)		
November 2012	3	4	75%	0.433	1492	1713	87%	0.72	(0.89)		
October 2012	2	2	100%	0	1120	1271	88%	-0.52	(1.32)		
September 2012	3	3	100%	0	851	930	92%	-0.53	(1.32)		
August 2012	1	1	100%	0	1098	1210	91%	-0.32	(1.19)		

	July 2012	1	1	100%	0	1364	1509	90%	-0.33	(1.20)
	June 2012	2	2	100%	0	1158	1286	90%	-0.47	(1.29)
	May 2012	4	4	100%	0	1032	1140	91%	-0.65	(1.39)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	3	3	100%	0	1085	1169	93%	-0.48	(1.29)
	0	1	1	100%	0	1121	1236	91%	-0.32	(1.19)
MR-9C Repair Appointments Met Business Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	1	2	50%	0.5	105	113	93%	2.35	(0.37)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0	92	99	93%	-0.39	(1.23)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C Repair Appointments Met Centrex 21 Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C Repair Appointments Met PBX Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0	2	2	100%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C Repair Appointments Met Residence Parity	January 2013	2	2	100%	0	429	442	97%	-0.25	(1.15)
	December 2012	3	3	100%	0	456	467	98%	-0.27	(1.16)
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0	480	488	98%	-0.13	(1.08)
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0	573	597	96%	-0.29	(1.18)
	July 2012	3	3	100%	0	494	518	95%	-0.38	(1.23)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0	625	637	98%	-0.20	(1.12)

	0	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C Repair Appointments Met UNE - P (POTS) Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	629	657	96%	-0.21	(1.13)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
NI-1A Trunk Blockage to CTL-Q Tandem Offices LIS Trunk Parity 0.01	January 2013	22	42190	0%	0.0028	0	0	0%	0.00	(2.84)
	December 2012	12	42862	0%	0.0016	0	0	0%	0.00	(2.91)
	November 2012	16	42310	0%	0.0022	0	0	0%	0.00	(2.89)
	October 2012	71	42886	0%	0.0058	0	0	0%	0.00	(2.50)
	September 2012	24	43462	0%	0.0026	0	0	0%	0.00	(2.83)
	August 2012	13	42814	0%	0.0035	0	0	0%	0.00	(2.91)
	July 2012	36	44494	0%	0.0041	0	0	0%	0.00	(2.75)
	June 2012	83	44782	0%	0.0084	0	0	0%	0.00	(2.44)
	May 2012	22	44566	0%	0.0026	0	0	0%	0.00	(2.85)
	April 2012	11	44518	0%	0.0014	0	0	0%	0.00	(2.92)
	March 2012	12	43582	0%	0.0018	0	0	0%	0.00	(2.92)
	0	22	43342	0%	0.0029	0	0	0%	0.00	(2.85)
NI-1B Trunk Blockage to CTL-Q End Offices LIS Trunk Parity 0.01	January 2013	0	15835	0%	0.0002	0	0	0%	0.00	(2.99)
	December 2012	1	15931	0%	0.0006	0	0	0%	0.00	(2.99)
	November 2012	0	15931	0%	0.0003	0	0	0%	0.00	(2.99)
	October 2012	6	15931	0%	0.0031	0	0	0%	0.00	(2.88)
	September 2012	1	15931	0%	0.0003	0	0	0%	0.00	(2.99)
	August 2012	1	16099	0%	0.0004	0	0	0%	0.00	(2.97)
	July 2012	5	16147	0%	0.0032	0	0	0%	0.00	(2.90)
	June 2012	4	16147	0%	0.0015	0	0	0%	0.00	(2.93)
	May 2012	0	16147	0%	0.0002	0	0	0%	0.00	(3.00)
	April 2012	5	16147	0%	0.0035	0	0	0%	0.00	(2.91)
	March 2012	1	16195	0%	0.0007	0	0	0%	0.00	(2.99)
	0	1	16243	0%	0.0006	0	0	0%	0.00	(2.97)
NI-1C Trunk Blockage to CTL-Q Tandem Offices LIS Trunk Diagnostic	January 2013	37	42598	0%	0.0049	0	0	0%	0.00	0.00
	December 2012	14	42934	0%	0.0017	0	0	0%	0.00	0.00
	November 2012	43	42742	0%	0.0078	0	0	0%	0.00	0.00
	October 2012	145	43534	0%	0.0158	0	0	0%	0.00	0.00
	September 2012	90	43918	0%	0.0159	0	0	0%	0.00	0.00
	August 2012	89	43942	0%	0.0149	0	0	0%	0.00	0.00
	July 2012	94	45454	0%	0.0113	0	0	0%	0.00	0.00
	June 2012	106	45118	0%	0.0115	0	0	0%	0.00	0.00
	May 2012	51	45094	0%	0.0085	0	0	0%	0.00	0.00
	April 2012	30	44782	0%	0.0077	0	0	0%	0.00	0.00
	March 2012	49	44374	0%	0.0107	0	0	0%	0.00	0.00
	0	79	44134	0%	0.017	0	0	0%	0.00	0.00
NI-1D Trunk Blockage to CTL-Q End Offices LIS Trunk Diagnostic	January 2013	2	15859	0%	0.0033	0	0	0%	0.00	0.00
	December 2012	3	15955	0%	0.0038	0	0	0%	0.00	0.00
	November 2012	3	15955	0%	0.0042	0	0	0%	0.00	0.00
	October 2012	8	15955	0%	0.0046	0	0	0%	0.00	0.00

	September 2012	3	15955	0%	0.0041	0	0	0%	0.00	0.00
	August 2012	4	16123	0%	0.0044	0	0	0%	0.00	0.00
	July 2012	6	16171	0%	0.0038	0	0	0%	0.00	0.00
	June 2012	6	16171	0%	0.0043	0	0	0%	0.00	0.00
	May 2012	6	16171	0%	0.0089	0	0	0%	0.00	0.00
	April 2012	7	16171	0%	0.0042	0	0	0%	0.00	0.00
	March 2012	1	16195	0%	0.0007	0	0	0%	0.00	0.00
	0	1	16243	0%	0.0006	0	0	0%	0.00	0.00
OP-13A Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark 0.95	January 2013	14	14	100%	0	0	0	0%	0.00	(0.16)
	December 2012	26	29	90%	0.3045	0	0	0%	0.00	0.17
	November 2012	24	25	96%	0.196	0	0	0%	0.00	(0.03)
	October 2012	40	42	95%	0.213	0	0	0%	0.00	(0.01)
	September 2012	19	20	95%	0.2179	0	0	0%	0.00	0.00
	August 2012	34	34	100%	0	0	0	0%	0.00	(0.16)
	July 2012	40	43	93%	0.2548	0	0	0%	0.00	0.06
	June 2012	24	24	100%	0	0	0	0%	0.00	(0.16)
	May 2012	51	51	100%	0	0	0	0%	0.00	(0.16)
	April 2012	66	68	97%	0.169	0	0	0%	0.00	(0.07)
	March 2012	45	46	98%	0.1458	0	0	0%	0.00	(0.09)
	0	34	35	97%	0.1666	0	0	0%	0.00	(0.07)
OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog Diagnostic	January 2013	0	14	0%	0	0	0	0%	0.00	0.00
	December 2012	0	29	0%	0	0	0	0%	0.00	0.00
	November 2012	0	25	0%	0	0	0	0%	0.00	0.00
	October 2012	0	42	0%	0	0	0	0%	0.00	0.00
	September 2012	0	20	0%	0	0	0	0%	0.00	0.00
	August 2012	0	34	0%	0	0	0	0%	0.00	0.00
	July 2012	0	43	0%	0	0	0	0%	0.00	0.00
	June 2012	0	24	0%	0	0	0	0%	0.00	0.00
	May 2012	0	51	0%	0	0	0	0%	0.00	0.00
	April 2012	0	68	0%	0	0	0	0%	0.00	0.00
	March 2012	0	46	0%	0	0	0	0%	0.00	0.00
	0	0	35	0%	0	0	0	0%	0.00	0.00
OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other Diagnostic	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	10	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	1	11	9%	0.2875	0	0	0%	0.00	0.00
OP-15A Interval for Pending Orders Delayed Past Due Date Business Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00

	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	7	1	700%	0	4941	70	7059%	-1.17	(1.71)
OP-15A Interval for Pending Orders	January 2013	610	1	61000%	0	0	0	0%	0.00	0.00
Delayed Past Due Date Enhanced Extended Loops (EELs) Diagnostic	December 2012	588	1	58800%	0	0	0	0%	0.00	0.00
	November 2012	568	1	56800%	0	0	0	0%	0.00	0.00
	October 2012	547	1	54700%	0	0	0	0%	0.00	0.00
	September 2012	524	1	52400%	0	0	0	0%	0.00	0.00
	August 2012	505	1	50500%	0	0	0	0%	0.00	0.00
	July 2012	482	1	48200%	0	0	0	0%	0.00	0.00
	June 2012	462	2	23100%	325.27	0	0	0%	0.00	0.00
	May 2012	440	1	44000%	0	0	0	0%	0.00	0.00
	April 2012	418	1	41800%	0	0	0	0%	0.00	0.00
	March 2012	808	5	16160%	144.35	0	0	0%	0.00	0.00
	0	720	4	18000%	130	0	0	0%	0.00	0.00
OP-15A Interval for Pending Orders	January 2013	2	2	100%	1.41	6860	160	4288%	-0.97	(1.59)
Delayed Past Due Date Residence Parity	December 2012	35	3	1167%	14.36	5321	157	3389%	-0.68	(1.41)
	November 2012	13	3	433%	3.51	4923	125	3938%	-0.87	(1.53)
	October 2012	11	3	367%	2.52	5548	132	4203%	-1.04	(1.63)
	September 2012	31	2	1550%	17.68	4369	111	3936%	-0.55	(1.33)
	August 2012	9	1	900%	0	4787	133	3599%	-0.48	(1.29)
	July 2012	10	1	1000%	0	3879	137	2831%	-0.37	(1.22)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	447	3	14900%	16.46	38355	310	12373%	0.65	(0.76)
	0	376	3	12533%	13.58	34319	331	10368%	0.63	(0.71)
OP-15A Interval for Pending Orders	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Delayed Past Due Date Sub-Loop Unbundling Diagnostic	December 2012	71	2	3550%	48.79	0	0	0%	0.00	0.00
	November 2012	50	1	5000%	0	0	0	0%	0.00	0.00
	October 2012	29	1	2900%	0	0	0	0%	0.00	0.00
	September 2012	6	1	600%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-15A Interval for Pending Orders	January 2013	11990	18	66611%	722.23	0	0	0%	0.00	0.00
Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded Parity	December 2012	25243	36	70119%	780.61	21	2	1050%	122.23	0.01
	November 2012	26564	34	78129%	736.31	0	0	0%	0.00	0.00
	October 2012	26202	52	50388%	691.02	0	0	0%	0.00	0.00
	September 2012	25332	37	68465%	727.05	0	0	0%	0.00	0.00
	August 2012	26269	34	77262%	705.47	0	0	0%	0.00	0.00
	July 2012	25628	33	77661%	698.76	0	0	0%	0.00	0.00
	June 2012	26802	35	76577%	709.34	0	0	0%	0.00	0.00
	May 2012	26162	32	81756%	698.65	0	0	0%	0.00	0.00
	April 2012	25606	29	88297%	675.43	0	0	0%	0.00	0.00
	March 2012	26532	38	69821%	657.77	0	0	0%	0.00	0.00
	0	25722	48	53588%	645.78	0	0	0%	0.00	0.00
OP-15A Interval for Pending Orders	January 2013	9636	12	80300%	622.41	0	0	0%	0.00	0.00
Delayed Past Due Date Unbundled Loop -	December 2012	14589	21	69471%	583.46	21	2	1050%	118.87	0.18

ADSL Qualified Parity	November 2012	15155	27	56130%	565.78	0	0	0%	0.00	0.00
	October 2012	14723	20	73615%	531.35	0	0	0%	0.00	0.00
	September 2012	18509	24	77121%	505.06	0	0	0%	0.00	0.00
	August 2012	17918	24	74658%	512.24	0	0	0%	0.00	0.00
	July 2012	17440	30	58133%	540.21	0	0	0%	0.00	0.00
	June 2012	16829	23	73170%	502.67	0	0	0%	0.00	0.00
	May 2012	17471	27	64707%	512.95	0	0	0%	0.00	0.00
	April 2012	17607	28	62882%	491.29	0	0	0%	0.00	0.00
	March 2012	20456	42	48705%	485.07	0	0	0%	0.00	0.00
	0	20422	38	53742%	474.01	0	0	0%	0.00	0.00
	OP-15A Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable Parity	January 2013	1530	5	30600%	169.94	462	4	11550%	1.71
December 2012	1467	7	20957%	187.62	934	20	4670%	4.96	0.75	
November 2012	1360	4	34000%	0	571	7	8157%	3.72	0.75	
October 2012	1281	5	25620%	140.43	741	28	2646%	8.31	1.26	
September 2012	1184	4	29600%	0	543	15	3620%	6.78	1.26	
August 2012	1108	4	27700%	0	392	10	3920%	5.20	0.88	
July 2012	1391	7	19871%	68.95	339	11	3082%	5.07	0.75	
June 2012	1394	9	15489%	77.97	256	6	4267%	2.55	(0.05)	
May 2012	954	7	13629%	94.63	219	6	3650%	2.37	0.22	
April 2012	308	10	3080%	56.19	204	4	5100%	-0.43	(1.26)	
March 2012	601	7	8586%	75.84	175	3	5833%	0.51	(0.94)	
0	496	4	12400%	15.36	126	1	12600%	0.00	0.00	
OP-15A Interval for Pending Orders Delayed Past Due Date Unbundled Loop Analog Parity	January 2013	590	19	3105%	54.31	2020	47	4298%	-0.67	(1.40)
December 2012	600	14	4286%	48.66	2017	59	3419%	0.50	(0.57)	
November 2012	1558	17	9165%	108.3	1785	53	3368%	3.36	0.53	
October 2012	1323	12	11025%	106.8	1835	60	3058%	4.73	0.88	
September 2012	1130	6	18833%	23.68	1388	44	3155%	6.53	1.26	
August 2012	1107	19	5826%	78.52	1433	39	3674%	1.36	(0.24)	
July 2012	794	7	11343%	72.7	1232	45	2738%	4.54	1.26	
June 2012	721	9	8011%	65.31	1066	44	2423%	3.53	0.75	
May 2012	903	16	5644%	58.3	835	32	2609%	2.00	0.09	
April 2012	1203	16	7519%	72.47	908	35	2594%	3.66	0.61	
March 2012	3201	32	10003%	61.1	7019	81	8665%	1.03	(0.35)	
0	2591	29	8934%	52.68	6276	95	6606%	2.10	0.20	
OP-15B Count of Pending Orders Delayed for Facilities Reasons Business Diagnostic	January 2013	0	0	0	0	0	0	0	0.00	0.00
December 2012	0	0	0	0	0	0	0	0	0.00	0.00
November 2012	0	0	0	0	0	0	0	0	0.00	0.00
October 2012	0	0	0	0	0	0	0	0	0.00	0.00
September 2012	0	0	0	0	0	0	0	0	0.00	0.00
August 2012	0	0	0	0	0	0	0	0	0.00	0.00
July 2012	0	0	0	0	0	0	0	0	0.00	0.00
June 2012	0	0	0	0	0	0	0	0	0.00	0.00
May 2012	0	0	0	0	0	0	0	0	0.00	0.00
April 2012	0	0	0	0	0	0	0	0	0.00	0.00
March 2012	0	0	0	0	0	0	0	0	0.00	0.00
0	1	1	1	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) Diagnostic	January 2013	1	1	1	0	0	0	0	0.00	0.00
December 2012	1	1	1	0	0	0	0	0	0.00	0.00
November 2012	1	1	1	0	0	0	0	0	0.00	0.00
October 2012	1	1	1	0	0	0	0	0	0.00	0.00
September 2012	1	1	1	0	0	0	0	0	0.00	0.00
August 2012	1	1	1	0	0	0	0	0	0.00	0.00
July 2012	1	1	1	0	0	0	0	0	0.00	0.00

	June 2012	2	2	1	0	0	0	0	0.00	0.00	
	May 2012	1	1	1	0	0	0	0	0.00	0.00	
	April 2012	1	1	1	0	0	0	0	0.00	0.00	
	March 2012	1	5	0	0.4	0	0	0	0.00	0.00	
		0	1	4	0	0.433	0	0	0.00	0.00	
OP-15B Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic	January 2013	1	2	1	0.5	0	0	0	0.00	0.00	
	December 2012	1	3	0	0.4714	0	0	0	0.00	0.00	
	November 2012	2	3	1	0.4714	0	0	0	0.00	0.00	
	October 2012	1	3	0	0.4714	0	0	0	0.00	0.00	
	September 2012	1	2	1	0.5	0	0	0	0.00	0.00	
	August 2012	0	1	0	0	0	0	0	0.00	0.00	
	July 2012	0	1	0	0	0	0	0	0.00	0.00	
	June 2012	0	0	0	0	0	0	0	0.00	0.00	
	May 2012	0	0	0	0	0	0	0	0.00	0.00	
	April 2012	0	0	0	0	0	0	0	0.00	0.00	
	March 2012	0	3	0	0	0	0	0	0.00	0.00	
		0	0	3	0	0	0	0	0	0.00	0.00
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Sub-Loop Unbundling Diagnostic	January 2013	0	0	0	0	0	0	0	0.00	0.00
December 2012		2	2	1	0	0	0	0	0.00	0.00	
November 2012		1	1	1	0	0	0	0	0.00	0.00	
October 2012		1	1	1	0	0	0	0	0.00	0.00	
September 2012		1	1	1	0	0	0	0	0.00	0.00	
August 2012		0	0	0	0	0	0	0	0.00	0.00	
July 2012		0	0	0	0	0	0	0	0.00	0.00	
June 2012		0	0	0	0	0	0	0	0.00	0.00	
May 2012		0	0	0	0	0	0	0	0.00	0.00	
April 2012		0	0	0	0	0	0	0	0.00	0.00	
March 2012		0	0	0	0	0	0	0	0.00	0.00	
		0	0	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic		January 2013	10	18	1	0.4969	0	0	0	0.00	0.00
	December 2012	35	36	1	0.1643	0	0	0	0.00	0.00	
	November 2012	26	34	1	0.4242	0	0	0	0.00	0.00	
	October 2012	36	52	1	0.4615	0	0	0	0.00	0.00	
	September 2012	21	37	1	0.4954	0	0	0	0.00	0.00	
	August 2012	27	34	1	0.4043	0	0	0	0.00	0.00	
	July 2012	20	33	1	0.4886	0	0	0	0.00	0.00	
	June 2012	27	35	1	0.4199	0	0	0	0.00	0.00	
	May 2012	25	32	1	0.4134	0	0	0	0.00	0.00	
	April 2012	22	29	1	0.4279	0	0	0	0.00	0.00	
	March 2012	24	38	1	0.4824	0	0	0	0.00	0.00	
		0	34	48	1	0.4545	0	0	0	0.00	0.00
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic	January 2013	9	12	1	0.433	0	0	0	0.00	0.00
December 2012		18	21	1	0.3499	0	0	0	0.00	0.00	
November 2012		21	27	1	0.4157	0	0	0	0.00	0.00	
October 2012		20	20	1	0	0	0	0	0.00	0.00	
September 2012		20	24	1	0.3727	0	0	0	0.00	0.00	
August 2012		24	24	1	0	0	0	0	0.00	0.00	
July 2012		26	30	1	0.3399	0	0	0	0.00	0.00	
June 2012		21	23	1	0.2818	0	0	0	0.00	0.00	
May 2012		26	27	1	0.1889	0	0	0	0.00	0.00	
April 2012		26	28	1	0.2575	0	0	0	0.00	0.00	
March 2012		33	42	1	0.4103	0	0	0	0.00	0.00	
		0	29	38	1	0.4251	0	0	0	0.00	0.00

OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic	January 2013	5	5	1	0	0	0	0	0.00	0.00
	December 2012	7	7	1	0	0	0	0	0.00	0.00
	November 2012	4	4	1	0	0	0	0	0.00	0.00
	October 2012	5	5	1	0	0	0	0	0.00	0.00
	September 2012	4	4	1	0	0	0	0	0.00	0.00
	August 2012	4	4	1	0	0	0	0	0.00	0.00
	July 2012	4	7	1	0.4949	0	0	0	0.00	0.00
	June 2012	5	9	1	0.4969	0	0	0	0.00	0.00
	May 2012	5	7	1	0.4518	0	0	0	0.00	0.00
	April 2012	1	10	0	0.3	0	0	0	0.00	0.00
	March 2012	3	7	0	0.4949	0	0	0	0.00	0.00
	0	2	4	1	0.5	0	0	0	0.00	0.00
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog Diagnostic	January 2013	17	19	1	0.3069	0	0	0	0.00
December 2012		5	14	0	0.4792	0	0	0	0.00	0.00
November 2012		8	17	0	0.4991	0	0	0	0.00	0.00
October 2012		9	12	1	0.433	0	0	0	0.00	0.00
September 2012		5	6	1	0.3727	0	0	0	0.00	0.00
August 2012		18	19	1	0.2233	0	0	0	0.00	0.00
July 2012		5	7	1	0.4518	0	0	0	0.00	0.00
June 2012		7	9	1	0.4157	0	0	0	0.00	0.00
May 2012		13	16	1	0.3903	0	0	0	0.00	0.00
April 2012		11	16	1	0.4635	0	0	0	0.00	0.00
March 2012		9	32	0	0.4496	0	0	0	0.00	0.00
0		8	29	0	0.4469	0	0	0	0.00	0.00
OP-17A Timeliness of Disconnects associated with LNP Orders LNP Benchmark 0.9825		January 2013	6616	6616	1	0	0	0	0	0.00
	December 2012	3957	3957	1	0	0	0	0	0.00	(0.05)
	November 2012	5189	5189	1	0	0	0	0	0.00	(0.05)
	October 2012	7188	7188	1	0	0	0	0	0.00	(0.05)
	September 2012	3944	3944	1	0	0	0	0	0.00	(0.05)
	August 2012	5411	5411	1	0	0	0	0	0.00	(0.05)
	July 2012	4439	4439	1	0	0	0	0	0.00	(0.05)
	June 2012	7923	7923	1	0	0	0	0	0.00	(0.05)
	May 2012	4794	4794	1	0	0	0	0	0.00	(0.05)
	April 2012	5081	5081	1	0	0	0	0	0.00	(0.05)
	March 2012	5624	5624	1	0	0	0	0	0.00	(0.05)
	0	5007	5007	1	0	0	0	0	0.00	(0.05)
	OP-17B Timeliness of Disconnects associated with LNP Orders LNP Diagnostic	January 2013	6616	6616	1	0	0	0	0	0.00
December 2012		3957	3957	1	0	0	0	0	0.00	0.00
November 2012		5189	5189	1	0	0	0	0	0.00	0.00
October 2012		7188	7188	1	0	0	0	0	0.00	0.00
September 2012		3944	3944	1	0	0	0	0	0.00	0.00
August 2012		5411	5411	1	0	0	0	0	0.00	0.00
July 2012		4439	4439	1	0	0	0	0	0.00	0.00
June 2012		7923	7923	1	0	0	0	0	0.00	0.00
May 2012		4794	4794	1	0	0	0	0	0.00	0.00
April 2012		5081	5081	1	0	0	0	0	0.00	0.00
March 2012		5624	5624	1	0	0	0	0	0.00	0.00
0		5007	5007	1	0	0	0	0	0.00	0.00
OP-2 Calls Answered within Twenty Seconds - Interconnect Provisioning Center Parity		January 2013	4346	4960	1	0.3293	756871	1268037	1	0.00
	December 2012	3842	4183	1	0.2736	533293	1037765	1	0.00	0.00
	November 2012	3909	4232	1	0.2655	822864	1089824	1	0.00	0.00
	October 2012	4466	4848	1	0.2694	981402	1221545	1	0.00	0.00
	September 2012	4006	4258	1	0.236	639621	1037404	1	0.00	0.00

	August 2012	4638	4922	1	0.2332	757507	1246674	1	0.00	0.00
	July 2012	4420	4799	1	0.2697	907588	1114658	1	0.00	0.00
	June 2012	4516	4768	1	0.2237	900972	1010657	1	0.00	0.00
	May 2012	4144	4226	1	0.1379	898927	995842	1	0.00	0.00
	April 2012	3812	3954	1	0.1861	644119	784187	1	0.00	0.00
	March 2012	4084	4277	1	0.2076	720559	917691	1	0.00	0.00
	0	3942	4085	1	0.1838	605443	841128	1	0.00	0.00
OP-3A Installation Commitments Met	January 2013	2	2	1	0	688	714	1	-0.27	(1.17)
Business Parity	December 2012	2	2	1	0	591	623	1	-0.33	(1.20)
	November 2012	3	3	1	0	704	736	1	-0.37	(1.22)
	October 2012	2	2	1	0	807	848	1	-0.32	(1.19)
	September 2012	2	2	1	0	742	764	1	-0.24	(1.15)
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	3	3	1	0	778	807	1	-0.33	(1.20)
	May 2012	2	2	1	0	828	868	1	-0.31	(1.19)
	April 2012	1	1	1	0	742	763	1	-0.17	(1.10)
	March 2012	1	1	1	0	821	845	1	-0.17	(1.10)
	0	5	5	1	0	755	782	1	-0.42	(1.26)
OP-3A Installation Commitments Met	January 2013	75	79	1	0.2192	2514	2598	1	0.91	(0.61)
Residence Parity	December 2012	73	74	1	0.1155	2302	2378	1	-0.89	(1.54)
	November 2012	86	93	1	0.2638	2768	2850	1	2.64	0.24
	October 2012	32	32	1	0	1912	1991	1	-1.14	(1.69)
	September 2012	15	15	1	0	1662	1741	1	-0.84	(1.51)
	August 2012	18	21	1	0.3499	2260	2352	1	2.44	0.01
	July 2012	34	35	1	0.1666	1998	2075	1	-0.26	(1.16)
	June 2012	13	14	1	0.2575	1760	1820	1	0.80	(0.81)
	May 2012	12	13	1	0.2665	1851	1907	1	1.01	(0.72)
	April 2012	10	10	1	0	1617	1683	1	-0.64	(1.39)
	March 2012	8	8	1	0	1768	1843	1	-0.58	(1.35)
	0	2	3	1	0.4714	1577	1689	1	1.86	(0.46)
OP-3B Installation Commitments Met	January 2013	2	2	1	0	85	88	1	-0.26	(1.16)
Business Parity	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	2	2	1	0	109	111	1	-0.19	(1.12)
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	1	1	1	0	120	123	1	-0.16	(1.10)
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	0	0	0	0	0	0	0	0	0.00	0.00
OP-3B Installation Commitments Met	January 2013	12	12	1	0	337	349	1	-0.64	(1.39)
Residence Parity	December 2012	16	17	1	0.2353	307	324	1	0.11	(1.17)
	November 2012	19	19	1	0	423	437	1	-0.78	(1.47)
	October 2012	3	3	1	0	429	438	1	-0.25	(1.15)
	September 2012	3	3	1	0	272	279	1	-0.28	(1.17)
	August 2012	5	5	1	0	355	374	1	-0.51	(1.31)
	July 2012	4	5	1	0.4	64	72	1	0.61	(0.96)
	June 2012	1	1	1	0	309	321	1	-0.20	(1.12)
	May 2012	5	6	1	0.3727	341	355	1	1.59	(0.54)
	April 2012	0	0	0	0	0	0	0	0.00	0.00

	March 2012	0	0	0	0	0	0	0	0.00	0.00
		1	1	1	0	444	461	1	-0.20	(1.12)
OP-3C Installation Commitments Met	January 2013	24	24	1	0	203	205	1	-0.46	(1.28)
Business Parity	December 2012	6	6	1	0	179	180	1	-0.18	(1.11)
	November 2012	7	7	1	0	198	199	1	-0.18	(1.11)
	October 2012	5	5	1	0	246	246	1	0.00	0.00
	September 2012	1	1	1	0	152	154	1	-0.11	(1.07)
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	1	1	1	0	189	191	1	-0.10	(1.06)
	June 2012	5	5	1	0	235	235	1	0.00	0.00
	May 2012	4	4	1	0	342	344	1	-0.15	(1.09)
	April 2012	3	3	1	0	227	228	1	-0.11	(1.07)
	March 2012	1	1	1	0	226	226	1	0.00	0.00
		10	10	1	0	222	222	1	0.00	0.00
OP-3C Installation Commitments Met	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Centrex 21 Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0	1	1	100%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
		0	0	0%	0	0	0	0%	0.00	0.00
OP-3C Installation Commitments Met Line	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Splitting Benchmark 0.95	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	0	0	0%	0.00	(0.16)
	April 2012	2	2	100%	0	0	0	0%	0.00	(0.16)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
		0	0	0%	0	0	0	0%	0.00	0.00
OP-3C Installation Commitments Met	January 2013	45	45	100%	0	2832	2849	99%	-0.52	(1.31)
Residence Parity	December 2012	28	28	100%	0	2420	2434	99%	-0.40	(1.24)
	November 2012	21	21	100%	0	3034	3041	100%	-0.22	(1.13)
	October 2012	27	27	100%	0	3535	3541	100%	-0.21	(1.13)
	September 2012	12	13	92%	0.2665	2945	2954	100%	4.82	0.04
	August 2012	27	27	100%	0	3565	3573	100%	-0.25	(1.15)
	July 2012	14	14	100%	0	3323	3327	100%	-0.13	(1.08)
	June 2012	16	16	100%	0	3474	3477	100%	-0.12	(1.07)
	May 2012	12	12	100%	0	3801	3803	100%	-0.08	(1.05)
	April 2012	17	17	100%	0	3515	3517	100%	-0.10	(1.06)
	March 2012	7	7	100%	0	3714	3721	100%	-0.11	(1.07)
		18	19	95%	0.2233	3629	3637	100%	4.68	0.03
OP-3C Installation Commitments Met UNE -	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
P (POTS) Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00

	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2012	2	2	100%	0	3940	3947	100%	-0.06	(1.04)	
	0	0	0	0%	0	0	0	0%	0.00	0.00	
OP-3D Installation Commitments Met Basic Rate ISDN Parity	January 2013	1	1	100%	0	8	8	100%	0.00	0.00	
	December 2012	2	2	100%	0	2	2	100%	0.00	0.00	
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	1	1	100%	0	6	9	67%	-0.67	(1.41)	
	July 2012	1	1	100%	0	7	7	100%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	0	0	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3D Installation Commitments Met Dark Fiber - IOF Diagnostic	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
December 2012		0	0	0%	0	0	0	0%	0.00	0.00	
November 2012		0	0	0%	0	0	0	0%	0.00	0.00	
October 2012		0	0	0%	0	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0	0	0	0%	0.00	0.00	
May 2012		0	0	0%	0	0	0	0%	0.00	0.00	
April 2012		0	0	0%	0	0	0	0%	0.00	0.00	
March 2012		1	1	100%	0	0	0	0%	0.00	0.00	
0		0	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met E911 Parity		January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2012	0	1	0%	0	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	0	0	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3D Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
December 2012		0	0	0%	0	0	0	0%	0.00	0.00	
November 2012		0	0	0%	0	0	0	0%	0.00	0.00	
October 2012		0	0	0%	0	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0	0	0	0%	0.00	0.00	
August 2012		5	5	100%	0	0	0	0%	0.00	(0.33)	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012	0	0	0%	0	0	0	0%	0.00	0.00		

	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met	January 2013	12	12	100%	0	0	0	0%	0.00	(0.33)
Enhanced Extended Loops - DS1 Capable	December 2012	28	28	100%	0	0	0	0%	0.00	(0.33)
Benchmark 0.9	November 2012	16	16	100%	0	0	0	0%	0.00	(0.33)
	October 2012	16	16	100%	0	0	0	0%	0.00	(0.33)
	September 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	August 2012	9	10	90%	0.3	0	0	0%	0.00	0.00
	July 2012	6	6	100%	0	0	0	0%	0.00	(0.33)
	June 2012	14	14	100%	0	0	0	0%	0.00	(0.33)
	May 2012	15	15	100%	0	0	0	0%	0.00	(0.33)
	April 2012	32	32	100%	0	0	0	0%	0.00	(0.33)
	March 2012	44	44	100%	0	0	0	0%	0.00	(0.33)
	0	16	16	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS3 Capable	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Benchmark 0.9	November 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	October 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	2	50%	0.5	0	0	0%	0.00	1.33
	March 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	0	2	2	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met LIS	January 2013	9	10	90%	0.3	3	3	100%	0.00	(1.45)
Trunk Parity	December 2012	3	3	100%	0	8	8	100%	0.00	0.00
	November 2012	5	5	100%	0	13	14	93%	-0.53	(1.32)
	October 2012	15	16	94%	0.2421	4	4	100%	0.00	(1.51)
	September 2012	10	11	91%	0.2875	4	4	100%	0.00	(1.38)
	August 2012	4	4	100%	0	11	11	100%	0.00	0.00
	July 2012	7	7	100%	0	2	2	100%	0.00	0.00
	June 2012	8	9	89%	0.3143	5	5	100%	0.00	(1.22)
	May 2012	6	6	100%	0	18	19	95%	-0.50	(1.31)
	April 2012	4	4	100%	0	10	10	100%	0.00	0.00
	March 2012	17	17	100%	0	1	1	100%	0.00	0.00
	0	17	17	100%	0	4	4	100%	0.00	0.00
OP-3D Installation Commitments Met PBX	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	1	1	100%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met UDIT	January 2013	0	0	0%	0	0	0	0%	0.00	0.00

Above DS1 Level Parity	December 2012	1	1	100%	0	0	0	0%	0.00	0.00	
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2012	2	2	100%	0	0	0	0%	0.00	0.00	
	May 2012	1	1	100%	0	2	2	100%	0.00	0.00	
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	0	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-3D Installation Commitments Met	January 2013	305	316	97%	0.1833	0	0	0%	0.00	(0.22)
	Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	December 2012	275	277	99%	0.0847	0	0	0%	0.00	(0.31)
November 2012		307	308	100%	0.0569	0	0	0%	0.00	(0.32)	
October 2012		402	411	98%	0.1463	0	0	0%	0.00	(0.26)	
September 2012		249	250	100%	0.0631	0	0	0%	0.00	(0.32)	
August 2012		306	308	99%	0.0803	0	0	0%	0.00	(0.31)	
July 2012		359	374	96%	0.1962	0	0	0%	0.00	(0.20)	
June 2012		393	395	99%	0.071	0	0	0%	0.00	(0.32)	
May 2012		308	323	95%	0.2104	0	0	0%	0.00	(0.18)	
April 2012		340	340	100%	0	0	0	0%	0.00	(0.33)	
March 2012		328	328	100%	0	0	0	0%	0.00	(0.33)	
0		328	348	94%	0.2327	0	0	0%	0.00	(0.14)	
OP-3D Installation Commitments Met		January 2013	50	51	98%	0.1386	0	0	0%	0.00	(0.27)
Unbundled Loop - ADSL Qualified Benchmark 0.9		December 2012	74	75	99%	0.1147	0	0	0%	0.00	(0.29)
	November 2012	84	86	98%	0.1507	0	0	0%	0.00	(0.26)	
	October 2012	112	117	96%	0.2023	0	0	0%	0.00	(0.19)	
	September 2012	90	93	97%	0.1767	0	0	0%	0.00	(0.23)	
	August 2012	118	123	96%	0.1975	0	0	0%	0.00	(0.20)	
	July 2012	94	98	96%	0.1979	0	0	0%	0.00	(0.20)	
	June 2012	116	118	98%	0.1291	0	0	0%	0.00	(0.28)	
	May 2012	92	92	100%	0	0	0	0%	0.00	(0.33)	
	April 2012	110	112	98%	0.1324	0	0	0%	0.00	(0.27)	
	March 2012	126	136	93%	0.261	0	0	0%	0.00	(0.09)	
	0	117	122	96%	0.1983	0	0	0%	0.00	(0.20)	
	OP-3D Installation Commitments Met	January 2013	98	107	92%	0.2776	6	7	86%	-0.43	(1.26)
	Unbundled Loop - DS1 Capable Parity	December 2012	77	77	100%	0	8	11	73%	-1.90	(2.16)
November 2012		95	102	93%	0.2528	18	25	72%	-2.11	(2.28)	
October 2012		89	90	99%	0.1048	29	32	91%	-1.38	(1.84)	
September 2012		102	102	100%	0	12	15	80%	-1.81	(2.10)	
August 2012		109	128	85%	0.3555	10	12	83%	-0.16	(1.10)	
July 2012		127	134	95%	0.2225	10	10	100%	0.00	(1.15)	
June 2012		91	98	93%	0.2575	18	20	90%	-0.39	(1.24)	
May 2012		118	130	91%	0.2895	8	8	100%	0.00	(0.96)	
April 2012		132	137	96%	0.1875	62	63	98%	1.08	(0.82)	
March 2012		155	158	98%	0.1365	13	14	93%	-0.73	(1.44)	
0		149	155	96%	0.1929	22	23	96%	-0.10	(1.06)	
OP-3D Installation Commitments Met		January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSL Benchmark 0.9		December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	2	2	100%	0	0	0	0%	0.00	(0.33)	

	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met	January 2013	190	194	98%	0.1421	0	0	0%	0.00	(0.26)
Unbundled Loop Analog Benchmark 0.9	December 2012	224	229	98%	0.1461	0	0	0%	0.00	(0.26)
	November 2012	205	217	94%	0.2286	0	0	0%	0.00	(0.15)
	October 2012	276	289	96%	0.2073	0	0	0%	0.00	(0.18)
	September 2012	194	208	93%	0.2506	0	0	0%	0.00	(0.11)
	August 2012	390	408	96%	0.2054	0	0	0%	0.00	(0.19)
	July 2012	317	324	98%	0.1454	0	0	0%	0.00	(0.26)
	June 2012	315	322	98%	0.1458	0	0	0%	0.00	(0.26)
	May 2012	326	336	97%	0.1699	0	0	0%	0.00	(0.23)
	April 2012	391	403	97%	0.17	0	0	0%	0.00	(0.23)
	March 2012	420	431	97%	0.1577	0	0	0%	0.00	(0.25)
	0	341	367	93%	0.2566	0	0	0%	0.00	(0.10)
OP-3D Installation Commitments Met	January 2013	2	11	18%	0.3857	0	0	0%	0.00	2.39
Unbundled Loop Conditioned Benchmark 0.9	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	17	19	89%	0.3069	0	0	0%	0.00	0.02
	October 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	September 2012	3	5	60%	0.4899	0	0	0%	0.00	1.00
	August 2012	18	22	82%	0.3857	0	0	0%	0.00	0.27
	July 2012	10	10	100%	0	0	0	0%	0.00	(0.33)
	June 2012	5	13	38%	0.4865	0	0	0%	0.00	1.72
	May 2012	17	21	81%	0.3927	0	0	0%	0.00	0.30
	April 2012	0	2	0%	0	0	0	0%	0.00	3.00
	March 2012	6	14	43%	0.4949	0	0	0%	0.00	1.57
	0	0	2	0%	0	0	0	0%	0.00	3.00
OP-3D Installation Commitments Met	January 2013	0	0	0%	0.00	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	December 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	May 2012	5	5	100%	0.00	3	3	100%	0.00	0.00
	April 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Basic	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Rate ISDN Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0	3	3	100%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00

	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met DS1 Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	22	31	71%	-0.63	(1.38)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met E911 Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	1	1	100%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	2	2	100%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	2	2	100%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	2	2	100%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	0	2	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	January 2013	33	33	100%	0	0	0	0%	0.00	(0.33)
	December 2012	25	25	100%	0	0	0	0%	0.00	(0.33)
	November 2012	39	39	100%	0	0	0	0%	0.00	(0.33)
	October 2012	37	37	100%	0	0	0	0%	0.00	(0.33)
	September 2012	38	38	100%	0	0	0	0%	0.00	(0.33)
	August 2012	38	38	100%	0	0	0	0%	0.00	(0.33)
	July 2012	19	20	95%	0.2179	0	0	0%	0.00	(0.17)
	June 2012	25	25	100%	0	0	0	0%	0.00	(0.33)
	May 2012	24	25	96%	0.196	0	0	0%	0.00	(0.20)
	April 2012	27	29	93%	0.2534	0	0	0%	0.00	(0.10)
	March 2012	86	86	100%	0	0	0	0%	0.00	(0.33)
	0	43	44	98%	0.149	0	0	0%	0.00	(0.26)
OP-3E Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9	January 2013	1	1	100%	0	0	0	0%	0.00	(0.33)
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met LIS Trunk Parity	January 2013	6	6	100%	0	1	1	100%	0.00	0.00
	December 2012	5	5	100%	0	5	5	100%	0.00	0.00
	November 2012	2	2	100%	0	17	17	100%	0.00	0.00
	October 2012	12	12	100%	0	19	19	100%	0.00	0.00

	September 2012	4	4	100%	0	3	3	100%	0.00	0.00
	August 2012	2	2	100%	0	10	11	91%	-0.41	(1.25)
	July 2012	1	1	100%	0	15	15	100%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	8	8	100%	0	5	5	100%	0.00	0.00
	April 2012	3	3	100%	0	10	10	100%	0.00	0.00
	March 2012	9	10	90%	0.3	5	5	100%	0.00	(1.26)
	0	10	11	91%	0.2875	13	13	100%	0.00	(0.94)
OP-3E Installation Commitments Met PBX Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	4	4	100%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	3	3	100%	0	1	1	100%	0.00	0.00
OP-3E Installation Commitments Met UDIT Above DS1 Level Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0	2	2	100%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met UDIT DS1 Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0	22	24	92%	-0.41	(1.25)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	January 2013	12	14	86%	0.3499	0	0	0%	0.00	0.14
	December 2012	2	3	67%	0.4714	0	0	0%	0.00	0.78
	November 2012	13	13	100%	0	0	0	0%	0.00	(0.33)
	October 2012	9	17	53%	0.4991	0	0	0%	0.00	1.24
	September 2012	1	3	33%	0.4714	0	0	0%	0.00	1.89
	August 2012	5	5	100%	0	0	0	0%	0.00	(0.33)
	July 2012	14	14	100%	0	0	0	0%	0.00	(0.33)
	June 2012	44	44	100%	0	0	0	0%	0.00	(0.33)
	May 2012	3	3	100%	0	0	0	0%	0.00	(0.33)

	April 2012	7	7	100%	0	0	0	0%	0.00	(0.33)
	March 2012	25	25	100%	0	0	0	0%	0.00	(0.33)
	0	2	2	100%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met	January 2013	3	3	100%	0	0	0	0%	0.00	(0.33)
Unbundled Loop - ADSL Qualified	December 2012	8	9	89%	0.3143	0	0	0%	0.00	0.04
Benchmark 0.9	November 2012	7	7	100%	0	0	0	0%	0.00	(0.33)
	October 2012	4	4	100%	0	0	0	0%	0.00	(0.33)
	September 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	August 2012	11	11	100%	0	0	0	0%	0.00	(0.33)
	July 2012	4	4	100%	0	0	0	0%	0.00	(0.33)
	June 2012	20	20	100%	0	0	0	0%	0.00	(0.33)
	May 2012	10	10	100%	0	0	0	0%	0.00	(0.33)
	April 2012	27	27	100%	0	0	0	0%	0.00	(0.33)
	March 2012	9	9	100%	0	0	0	0%	0.00	(0.33)
	0	13	15	87%	0.3399	0	0	0%	0.00	0.11
OP-3E Installation Commitments Met	January 2013	13	14	93%	0.2575	14	31	45%	-2.98	(2.81)
Unbundled Loop - DS1 Capable Parity	December 2012	7	7	100%	0	2	3	67%	-1.02	(1.62)
	November 2012	9	10	90%	0.3	26	34	76%	-0.89	(1.54)
	October 2012	14	15	93%	0.2494	18	26	69%	-1.61	(1.98)
	September 2012	9	9	100%	0	26	32	81%	-1.27	(1.77)
	August 2012	7	8	88%	0.3307	3	6	50%	-1.39	(1.84)
	July 2012	18	18	100%	0	8	14	57%	-2.43	(2.48)
	June 2012	13	13	100%	0	22	24	92%	-0.88	(1.53)
	May 2012	11	11	100%	0	15	20	75%	-1.54	(1.94)
	April 2012	12	19	63%	0.4824	22	31	71%	0.59	(0.84)
	March 2012	22	22	100%	0	18	24	75%	-1.96	(2.19)
	0	11	11	100%	0	6	11	55%	-2.14	(2.30)
OP-3E Installation Commitments Met	January 2013	30	30	100%	0	0	0	0%	0.00	(0.33)
Unbundled Loop Analog Benchmark 0.9	December 2012	17	17	100%	0	0	0	0%	0.00	(0.33)
	November 2012	15	15	100%	0	0	0	0%	0.00	(0.33)
	October 2012	34	36	94%	0.2291	0	0	0%	0.00	(0.15)
	September 2012	20	20	100%	0	0	0	0%	0.00	(0.33)
	August 2012	18	18	100%	0	0	0	0%	0.00	(0.33)
	July 2012	22	22	100%	0	0	0	0%	0.00	(0.33)
	June 2012	27	27	100%	0	0	0	0%	0.00	(0.33)
	May 2012	52	60	87%	0.3399	0	0	0%	0.00	0.11
	April 2012	76	77	99%	0.1132	0	0	0%	0.00	(0.29)
	March 2012	47	48	98%	0.1428	0	0	0%	0.00	(0.26)
	0	30	30	100%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met	January 2013	2	2	100%	0	0	0	0%	0.00	(0.33)
Unbundled Loop Conditioned Benchmark 0.9	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	7	0%	0	0	0	0%	0.00	3.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	0	0	0%	0.00	3.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	1	0%	0	0	0	0%	0.00	3.00
OP-3E Installation Commitments Met	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00

	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-4A Installation Interval Business Parity	January 2013	3	2	150%	0.71	1826	512	357%	-0.73	(1.44)
	December 2012	1	1	100%	0	1789	427	419%	-0.55	(1.33)
	November 2012	6	3	200%	1	2158	508	425%	-0.72	(1.44)
	October 2012	4	2	200%	1.41	2594	604	429%	-0.43	(1.26)
	September 2012	3	2	150%	0.71	3984	739	539%	-0.96	(1.58)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	10	3	333%	1.53	4112	790	521%	-0.65	(1.39)
	May 2012	6	2	300%	0	4973	841	591%	-0.61	(1.37)
	April 2012	4	1	400%	0	4225	730	579%	-0.20	(1.12)
	March 2012	2	1	200%	0	4772	826	578%	-0.55	(1.34)
	0	13	5	260%	0.55	4246	762	557%	-1.17	(1.71)
OP-4A Installation Interval Residence Parity	January 2013	40	13	308%	2.18	6732	2060	327%	-0.25	(1.15)
	December 2012	48	14	343%	1.55	6401	1843	347%	-0.06	(1.03)
	November 2012	60	20	300%	1.69	7270	2183	333%	-0.42	(1.25)
	October 2012	39	18	217%	0.79	4765	1784	267%	-0.78	(1.47)
	September 2012	41	14	293%	0.27	4494	1638	274%	0.27	(0.57)
	August 2012	76	21	362%	2.44	6587	2259	292%	1.21	(0.26)
	July 2012	123	34	362%	1.92	5167	1981	261%	3.12	0.34
	June 2012	35	14	250%	0.94	5098	1735	294%	-0.57	(1.34)
	May 2012	42	9	467%	1.87	5807	1797	323%	1.34	(0.17)
	April 2012	26	10	260%	0.52	4666	1604	291%	-0.40	(1.25)
	March 2012	24	8	300%	1.41	5360	1735	309%	-0.09	(1.05)
	0	33	3	1100%	14.73	4736	1609	294%	6.25	0.88
OP-4B Installation Interval Business Parity	January 2013	4	2	200%	0	254	67	379%	-0.52	(1.31)
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	2	1	200%	0	301	78	386%	-0.28	(1.17)
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	3	1	300%	0	598	122	490%	-0.51	(1.31)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-4B Installation Interval Residence Parity	January 2013	2	1	200%	0	802	281	285%	-0.39	(1.24)
	December 2012	20	6	333%	1.21	723	257	281%	0.53	(0.49)
	November 2012	9	4	225%	0.5	1029	340	303%	-0.60	(1.37)
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	8	3	267%	0.58	586	265	221%	0.58	(0.51)
	August 2012	15	5	300%	2.24	1128	361	312%	-0.08	(1.05)
	July 2012	16	5	320%	1.1	245	59	415%	-0.46	(1.28)

	June 2012	3	1	300%	0	970	304	319%	-0.02	(1.01)
	May 2012	16	5	320%	2.49	1147	329	349%	-0.09	(1.06)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	2	1	200%	0	1871	450	416%	-0.66	(1.40)
OP-4C Installation Interval Business Parity	January 2013	1	1	100%	0	188	105	179%	-0.47	(1.28)
	December 2012	1	1	100%	0	144	87	166%	-0.64	(1.39)
	November 2012	1	1	100%	0	134	93	144%	-0.42	(1.25)
	October 2012	3	3	100%	0	205	125	164%	-1.05	(1.64)
	September 2012	1	1	100%	0	127	77	165%	-0.59	(1.36)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	148	101	147%	-0.38	(1.23)
	June 2012	2	2	100%	0	159	112	142%	-0.58	(1.35)
	May 2012	3	4	75%	0.5	297	169	176%	-1.21	(1.74)
	April 2012	1	1	100%	0	184	117	157%	-0.39	(1.24)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	6	6	100%	0	198	117	169%	-0.98	(1.60)
OP-4C Installation Interval Line Splitting Benchmark 3.3	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	2	0%	0	0	0	0%	0.00	(3.00)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-4C Installation Interval Residence Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0	1355	1197	113%	-0.32	(1.20)
	October 2012	1	1	100%	0	1644	1385	119%	-0.35	(1.21)
	September 2012	0	1	0%	0	1368	1162	118%	-2.32	(2.41)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	1842	1623	113%	-2.09	(2.27)
	April 2012	1	1	100%	0	1810	1457	124%	-0.10	(1.06)
	March 2012	1	1	100%	0	1851	1604	115%	-0.24	(1.15)
	0	1	2	50%	0.71	1852	1618	114%	-1.95	(2.18)
OP-4D Installation Interval Basic Rate ISDN Parity	January 2013	3	1	300%	0	17	3	567%	-4.00	(3.43)
	December 2012	4	1	400%	0	5	1	500%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	4	1	400%	0	73	6	1217%	-0.55	(1.34)
	July 2012	5	1	500%	0	5	1	500%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00

OP-4D Installation Interval Dark Fiber - IOF Diagnostic	January 2013	0	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	20	1	20	0	0	0	0	0	0.00	0.00
	0	0	0	0	0	0	0	0	0	0.00	0.00
	OP-4D Installation Interval E911 Parity	January 2013	0	0	0	0	0	0	0	0	0.00
December 2012		0	0	0	0	0	0	0	0	0.00	0.00
November 2012		0	0	0	0	0	0	0	0	0.00	0.00
October 2012		24	2	12	0	0	0	0	0	0.00	0.00
September 2012		0	0	0	0	0	0	0	0	0.00	0.00
August 2012		0	0	0	0	0	0	0	0	0.00	0.00
July 2012		0	0	0	0	0	0	0	0	0.00	0.00
June 2012		24	2	12	0	0	0	0	0	0.00	0.00
May 2012		0	0	0	0	0	0	0	0	0.00	0.00
April 2012		0	0	0	0	0	0	0	0	0.00	0.00
March 2012		0	0	0	0	0	0	0	0	0.00	0.00
0		0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic		January 2013	0	0	0	0	0	0	0	0	0.00
	December 2012	0	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	25	5	5	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	0	0	0	0	0	0	0	0	0	0.00	0.00
	OP-4D Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	January 2013	15	3	5	0	0	0	0	0	0.00
December 2012		5	1	5	0	0	0	0	0	0.00	(0.50)
November 2012		36	8	5	0.93	0	0	0	0	0.00	(0.75)
October 2012		46	11	4	1.47	0	0	0	0	0.00	(0.91)
September 2012		0	0	0	0	0	0	0	0	0.00	0.00
August 2012		30	5	6	4.58	0	0	0	0	0.00	0.00
July 2012		20	4	5	0	0	0	0	0	0.00	(0.50)
June 2012		57	12	5	0.62	0	0	0	0	0.00	(0.63)
May 2012		34	7	5	0.38	0	0	0	0	0.00	(0.57)
April 2012		30	7	4	0.95	0	0	0	0	0.00	(0.86)
March 2012		46	10	5	0.97	0	0	0	0	0.00	(0.70)
0		60	13	5	0.87	0	0	0	0	0.00	(0.69)
OP-4D Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic		January 2013	0	0	0	0	0	0	0	0	0.00
	December 2012	0	0	0	0	0	0	0	0	0.00	0.00
	November 2012	5	1	5	0	0	0	0	0	0.00	0.00
	October 2012	5	1	5	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00

	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	0	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval PBX Parity	January 2013	0	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	0	5	1	5	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval UDIT Above DS1 Level Parity	January 2013	0	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	7	1	7	0	23	2	12	-0.74	0.00	(1.45)
	April 2012	0	0	0	0	0	0	0	0.00	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00	0.00
	0	0	0	0	0	0	0	0	0.00	0.00	0.00
OP-4D Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	January 2013	590	205	3	1.08	0	0	0	0.00	0.00	(1.56)
	December 2012	536	183	3	0.62	0	0	0	0.00	0.00	(1.54)
	November 2012	520	184	3	1	0	0	0	0.00	0.00	(1.59)
	October 2012	811	286	3	1	0	0	0	0.00	0.00	(1.58)
	September 2012	435	160	3	0.57	0	0	0	0.00	0.00	(1.64)
	August 2012	427	162	3	0.9	0	0	0	0.00	0.00	(1.68)
	July 2012	668	215	3	1.73	0	0	0	0.00	0.00	(1.45)
	June 2012	778	267	3	0.78	0	0	0	0.00	0.00	(1.54)
	May 2012	696	233	3	1.09	0	0	0	0.00	0.00	(1.51)
	April 2012	630	244	3	0.61	0	0	0	0.00	0.00	(1.71)
	March 2012	707	268	3	0.54	0	0	0	0.00	0.00	(1.68)
	0	818	238	3	5.16	0	0	0	0.00	0.00	(1.28)
OP-4D Installation Interval Unbundled Loop ADSL Qualified Benchmark 6	January 2013	122	39	3	1.66	0	0	0	0.00	0.00	(1.44)
	December 2012	180	60	3	0.9	0	0	0	0.00	0.00	(1.50)
	November 2012	228	74	3	0.7	0	0	0	0.00	0.00	(1.46)
	October 2012	298	89	3	2.59	0	0	0	0.00	0.00	(1.33)
	September 2012	255	73	3	4.22	0	0	0	0.00	0.00	(1.25)
	August 2012	264	88	3	0.4	0	0	0	0.00	0.00	(1.50)
	July 2012	192	64	3	0.31	0	0	0	0.00	0.00	(1.50)
	June 2012	286	95	3	0.54	0	0	0	0.00	0.00	(1.49)
	May 2012	244	83	3	0.24	0	0	0	0.00	0.00	(1.53)
	April 2012	299	94	3	1.14	0	0	0	0.00	0.00	(1.41)

	March 2012	348	113	3	0.61	0	0	0	0.00	(1.46)
	0	363	117	3	1.53	0	0	0	0.00	(1.45)
OP-4D Installation Interval Unbundled Loop	January 2013	490	92	5	5.11	0	0	0	0.00	(0.09)
DS1 Capable Benchmark 5.5	December 2012	270	64	4	1.12	0	0	0	0.00	(0.70)
	November 2012	343	78	4	2.19	0	0	0	0.00	(0.60)
	October 2012	296	69	4	1.07	0	0	0	0.00	(0.66)
	September 2012	382	88	4	1.06	0	0	0	0.00	(0.63)
	August 2012	557	114	5	2.33	0	0	0	0.00	(0.33)
	July 2012	579	118	5	3.26	0	0	0	0.00	(0.32)
	June 2012	366	79	5	3.38	0	0	0	0.00	(0.47)
	May 2012	544	104	5	4.16	0	0	0	0.00	(0.15)
	April 2012	392	92	4	2.31	0	0	0	0.00	(0.68)
	March 2012	582	134	4	1.36	0	0	0	0.00	(0.63)
	0	527	111	5	2.42	0	0	0	0.00	(0.41)
OP-4D Installation Interval Unbundled Loop	January 2013	0	0	0	0	0	0	0	0.00	0.00
XDSLi Benchmark 6	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	6	2	3	0	0	0	0	0.00	(1.50)
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop	January 2013	764	167	5	0.94	0	0	0	0.00	(0.71)
Analog Benchmark 6	December 2012	786	171	5	1.14	0	0	0	0.00	(0.70)
	November 2012	926	186	5	0.7	0	0	0	0.00	(0.51)
	October 2012	1156	236	5	1.03	0	0	0	0.00	(0.55)
	September 2012	1040	177	6	4.37	0	0	0	0.00	(0.06)
	August 2012	1381	278	5	0.89	0	0	0	0.00	(0.52)
	July 2012	1303	265	5	0.63	0	0	0	0.00	(0.54)
	June 2012	1390	286	5	0.83	0	0	0	0.00	(0.57)
	May 2012	1273	260	5	0.9	0	0	0	0.00	(0.55)
	April 2012	1527	307	5	0.9	0	0	0	0.00	(0.51)
	March 2012	1768	367	5	1.04	0	0	0	0.00	(0.59)
	0	1381	287	5	2.8	0	0	0	0.00	(0.59)
OP-4D Installation Interval Unbundled Loop	January 2013	67	5	13	6.66	0	0	0	0.00	(0.32)
Conditioned Benchmark 15	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	190	14	14	5.02	0	0	0	0.00	(0.29)
	October 2012	30	2	15	0	0	0	0	0.00	0.00
	September 2012	94	4	24	9.81	0	0	0	0.00	1.70
	August 2012	341	21	16	1.61	0	0	0	0.00	0.25
	July 2012	85	5	17	2.74	0	0	0	0.00	0.40
	June 2012	103	9	11	3.88	0	0	0	0.00	(0.71)
	May 2012	299	17	18	5.18	0	0	0	0.00	0.52
	April 2012	34	2	17	0	0	0	0	0.00	0.40
	March 2012	195	12	16	4.27	0	0	0	0.00	0.25
	0	42	2	21	0	0	0	0	0.00	1.20
OP-4D Installation Interval Unbundled Loop	January 2013	0	0	0	0	0	0	0	0.00	0.00
ISDN Capable Parity	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00

	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	15	5	3	0	5	1	5	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	0	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval DS1 Parity	January 2013	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	9	1	9	0	219	18	12	-0.45	(1.27)
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	0	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval E911 Parity	January 2013	0	0	0	0	0	0	0	0.00	0.00
	December 2012	24	2	12	0	12	1	12	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	40	4	10	2.31	12	1	12	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	24	2	12	0	12	1	12	0.00	0.00
	June 2012	24	2	12	0	0	0	0	0.00	0.00
	May 2012	24	2	12	0	0	0	0	0.00	0.00
	April 2012	24	2	12	0	64	3	21	-1.26	(1.77)
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	0	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	January 2013	80	18	4	0.86	0	0	0	0.00	(0.78)
	December 2012	48	13	4	0.85	0	0	0	0.00	(1.15)
	November 2012	127	28	5	0.84	0	0	0	0.00	(0.73)
	October 2012	116	27	4	1.03	0	0	0	0.00	(0.85)
	September 2012	62	17	4	1.58	0	0	0	0.00	(1.18)
	August 2012	133	30	4	0.77	0	0	0	0.00	(0.78)
	July 2012	42	10	4	1.14	0	0	0	0.00	(0.90)
	June 2012	66	16	4	1.15	0	0	0	0.00	(0.94)
	May 2012	98	22	4	1.44	0	0	0	0.00	(0.77)
	April 2012	84	18	5	1.19	0	0	0	0.00	(0.67)
	March 2012	219	51	4	1.1	0	0	0	0.00	(0.85)
	0	183	39	5	0.86	0	0	0	0.00	(0.65)
OP-4E Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic	January 2013	4	1	4	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00

	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	0	0	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval PBX Parity	January 2013	0	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	3	1	3	0	24	4	6	-0.59	0.00	(1.36)
	April 2012	9	1	9	0	0	0	0	0.00	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00	0.00
	0	15	3	5	0	1	1	1	0.00	0.00	0.00
OP-4E Installation Interval UDIT DS1 Parity	January 2013	0	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	10	2	5	0	49	6	8	-1.36	0.00	(1.83)
	May 2012	0	0	0	0	0	0	0	0.00	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00	0.00
	0	0	0	0	0	0	0	0	0.00	0.00	0.00
OP-4E Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	January 2013	23	12	2	1.44	0	0	0	0.00	0.00	(2.04)
	December 2012	0	0	0	0	0	0	0	0.00	0.00	0.00
	November 2012	27	9	3	0	0	0	0	0.00	0.00	(1.50)
	October 2012	6	2	3	0	0	0	0	0.00	0.00	(1.50)
	September 2012	3	1	3	0	0	0	0	0.00	0.00	(1.50)
	August 2012	12	4	3	0	0	0	0	0.00	0.00	(1.50)
	July 2012	15	5	3	0	0	0	0	0.00	0.00	(1.50)
	June 2012	71	29	2	0.91	0	0	0	0.00	0.00	(1.78)
	May 2012	3	1	3	0	0	0	0	0.00	0.00	(1.50)
	April 2012	5	2	3	0.71	0	0	0	0.00	0.00	(1.75)
	March 2012	20	7	3	0.38	0	0	0	0.00	0.00	(1.57)
	0	6	2	3	0	0	0	0	0.00	0.00	(1.50)
OP-4E Installation Interval Unbundled Loop ADSL Qualified Benchmark 6	January 2013	9	3	3	0	0	0	0	0.00	0.00	(1.50)
	December 2012	24	8	3	0	0	0	0	0.00	0.00	(1.50)
	November 2012	9	3	3	0	0	0	0	0.00	0.00	(1.50)
	October 2012	9	3	3	0	0	0	0	0.00	0.00	(1.50)
	September 2012	6	2	3	0	0	0	0	0.00	0.00	(1.50)
	August 2012	33	11	3	0	0	0	0	0.00	0.00	(1.50)
	July 2012	10	4	3	0.58	0	0	0	0.00	0.00	(1.75)
	June 2012	40	14	3	0.36	0	0	0	0.00	0.00	(1.57)
	May 2012	28	10	3	0.42	0	0	0	0.00	0.00	(1.60)
	April 2012	79	27	3	0.27	0	0	0	0.00	0.00	(1.54)
	March 2012	27	9	3	0	0	0	0	0.00	0.00	(1.50)
	0	65	14	5	4.83	0	0	0	0.00	0.00	(0.68)
OP-4E Installation Interval Unbundled Loop	January 2013	44	8	6	2.27	0	0	0	0.00	0.00	0.00

DS1 Capable Benchmark 5.5	December 2012	14	4	4	1	0	0	0	0.00	(1.09)	
	November 2012	45	10	5	2.64	0	0	0	0.00	(0.55)	
	October 2012	73	14	5	1.48	0	0	0	0.00	(0.16)	
	September 2012	42	9	5	0.71	0	0	0	0.00	(0.45)	
	August 2012	36	6	6	5.02	0	0	0	0.00	0.27	
	July 2012	68	18	4	0.94	0	0	0	0.00	(0.94)	
	June 2012	37	9	4	1.27	0	0	0	0.00	(0.76)	
	May 2012	41	9	5	0.53	0	0	0	0.00	(0.52)	
	April 2012	76	16	5	1.53	0	0	0	0.00	(0.41)	
	March 2012	82	19	4	1.16	0	0	0	0.00	(0.65)	
	0	41	9	5	1.01	0	0	0	0.00	(0.52)	
	OP-4E Installation Interval Unbundled Loop Analog Benchmark 6	January 2013	65	17	4	1.01	0	0	0	0.00	(1.09)
	December 2012	25	5	5	0	0	0	0	0.00	(0.50)	
November 2012	75	15	5	0	0	0	0	0.00	(0.50)		
October 2012	183	36	5	0.87	0	0	0	0.00	(0.46)		
September 2012	78	16	5	0.5	0	0	0	0.00	(0.56)		
August 2012	78	16	5	0.5	0	0	0	0.00	(0.56)		
July 2012	86	18	5	0.43	0	0	0	0.00	(0.61)		
June 2012	103	22	5	0.84	0	0	0	0.00	(0.66)		
May 2012	213	45	5	0.99	0	0	0	0.00	(0.63)		
April 2012	247	49	5	0.82	0	0	0	0.00	(0.48)		
March 2012	177	42	4	1.62	0	0	0	0.00	(0.89)		
0	120	26	5	0.8	0	0	0	0.00	(0.69)		
OP-4E Installation Interval Unbundled Loop Conditioned Benchmark 15	January 2013	30	2	15	0	0	0	0	0.00	0.00	
December 2012	0	0	0	0	0	0	0	0	0.00	0.00	
November 2012	105	7	15	0	0	0	0	0	0.00	0.00	
October 2012	0	0	0	0	0	0	0	0	0.00	0.00	
September 2012	0	0	0	0	0	0	0	0	0.00	0.00	
August 2012	15	1	15	0	0	0	0	0	0.00	0.00	
July 2012	0	0	0	0	0	0	0	0	0.00	0.00	
June 2012	0	0	0	0	0	0	0	0	0.00	0.00	
May 2012	21	1	21	0	0	0	0	0	0.00	1.20	
April 2012	0	0	0	0	0	0	0	0	0.00	0.00	
March 2012	88	4	22	0	0	0	0	0	0.00	1.40	
0	0	0	0	0	0	0	0	0	0.00	0.00	
OP-4E Installation Interval Unbundled Loop ISDN Capable Parity	January 2013	0	0	0	0	0	0	0	0.00	0.00	
December 2012	0	0	0	0	0	0	0	0	0.00	0.00	
November 2012	0	0	0	0	0	0	0	0	0.00	0.00	
October 2012	0	0	0	0	0	0	0	0	0.00	0.00	
September 2012	0	0	0	0	0	0	0	0	0.00	0.00	
August 2012	0	0	0	0	0	0	0	0	0.00	0.00	
July 2012	0	0	0	0	0	0	0	0	0.00	0.00	
June 2012	0	0	0	0	0	0	0	0	0.00	0.00	
May 2012	0	0	0	0	0	0	0	0	0.00	0.00	
April 2012	6	2	3	0	0	0	0	0	0.00	0.00	
March 2012	0	0	0	0	0	0	0	0	0.00	0.00	
0	0	0	0	0	0	0	0	0	0.00	0.00	
OP-5A New Service Installation Quality Reported to Repair Basic Rate ISDN Parity	January 2013	0	0	0	0	0	0	0	0.00	0.00	
December 2012	2	2	1	0	3	3	1	0.00	0.00	0.00	
November 2012	0	0	0	0	0	0	0	0.00	0.00	0.00	
October 2012	0	0	0	0	0	0	0	0.00	0.00	0.00	
September 2012	1	1	1	0	14	15	1	-0.26	0.00	(1.16)	
August 2012	1	1	1	0	12	12	1	0.00	0.00	0.00	

	July 2012	1	1	1	0	9	9	1	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	0	0	0	0	0	0	0	0	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Business Parity	January 2013	0	0	0	0	0	0	0	0.00	0.00
	December 2012	8	8	1	0	832	881	1	-0.68	(1.42)
	November 2012	10	10	1	0	964	1014	1	-0.72	(1.44)
	October 2012	9	9	1	0	1139	1211	1	-0.75	(1.46)
	September 2012	2	3	1	0.4714	945	1003	1	2.04	(0.41)
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	1	1	1	0	994	1074	1	-0.28	(1.17)
	June 2012	8	8	1	0	1110	1168	1	-0.64	(1.39)
	May 2012	6	7	1	0.3499	1259	1339	1	0.93	(0.77)
	April 2012	4	4	1	0	1035	1106	1	-0.52	(1.32)
	March 2012	1	2	1	0.5	1112	1192	1	2.44	(0.32)
	0	15	15	1	0	1032	1111	1	-1.06	(1.65)
OP-5A New Service Installation Quality Reported to Repair Centrex 21 Parity	January 2013	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	1	1	1	0	1	1	1	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	0	0	0	0	0	0	0	0	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Dark Fiber - IOF Diagnostic	January 2013	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	1	1	1	0	0	0	0	0.00	0.00
	0	0	0	0	0	0	0	0	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair DS1 Parity	January 2013	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	1	1	1	0	95	95	1	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00

		0	0	0	0	0	0	0	0	0.00	0.00
OP-5A New Service Installation Quality	January 2013	0	0	0	0	0	0	0	0	0.00	0.00
Reported to Repair E911 Parity	December 2012	2	2	1	0	15	15	1	1	0.00	0.00
	November 2012	1	1	1	0	19	19	1	1	0.00	0.00
	October 2012	4	4	1	0	15	15	1	1	0.00	0.00
	September 2012	4	4	1	0	1	1	1	1	0.00	0.00
	August 2012	1	1	1	0	0	0	0	0	0.00	0.00
	July 2012	2	2	1	0	1	1	1	1	0.00	0.00
	June 2012	4	4	1	0	0	0	0	0	0.00	0.00
	May 2012	2	2	1	0	16	16	1	1	0.00	0.00
	April 2012	4	4	1	0	3	3	1	1	0.00	0.00
	March 2012	2	2	1	0	2	2	1	1	0.00	0.00
	0	0	0	0	0	0	0	0	0	0.00	0.00
OP-5A New Service Installation Quality	January 2013	0	0	0	0	0	0	0	0	0.00	0.00
Reported to Repair Enhanced Extended	December 2012	0	0	0	0	0	0	0	0	0.00	0.00
Loops - DS0 Capable Diagnostic	November 2012	0	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	5	5	1	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	0	0	0	0	0	0	0	0	0	0.00	0.00
OP-5A New Service Installation Quality	January 2013	0	0	0%	0	0	0	0%	0%	0.00	0.00
Reported to Repair Enhanced Extended	December 2012	53	53	100%	0	15	15	100%	100%	0.00	0.00
Loops - DS1 Capable Parity	November 2012	53	56	95%	0.2252	73	75	97%	97%	0.95	(0.79)
	October 2012	52	54	96%	0.1889	58	58	100%	100%	0.00	(0.55)
	September 2012	38	40	95%	0.2179	47	48	98%	98%	0.95	(0.89)
	August 2012	44	48	92%	0.2764	17	19	89%	89%	-0.26	(1.16)
	July 2012	26	27	96%	0.1889	24	25	96%	96%	-0.05	(1.03)
	June 2012	37	39	95%	0.2206	41	44	93%	93%	-0.30	(1.19)
	May 2012	36	40	90%	0.3	31	31	100%	100%	0.00	(0.20)
	April 2012	60	62	97%	0.1767	95	95	100%	100%	0.00	(0.38)
	March 2012	130	132	98%	0.1222	40	42	95%	95%	-0.86	(1.52)
	0	60	62	97%	0.1767	33	35	94%	94%	-0.51	(1.31)
OP-5A New Service Installation Quality	January 2013	0	0	0%	0	0	0	0%	0%	0.00	0.00
Reported to Repair Enhanced Extended	December 2012	0	0	0%	0	0	0	0%	0%	0.00	0.00
Loops - DS3 Capable Diagnostic	November 2012	1	1	100%	0	0	0	0%	0%	0.00	0.00
	October 2012	1	1	100%	0	0	0	0%	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0%	0.00	0.00
	April 2012	2	2	100%	0	0	0	0%	0%	0.00	0.00
	March 2012	1	1	100%	0	0	0	0%	0%	0.00	0.00
	0	2	2	100%	0	0	0	0%	0%	0.00	0.00
OP-5A New Service Installation Quality	January 2013	0	0	0%	0	0	0	0%	0%	0.00	0.00
Reported to Repair Line Splitting Parity	December 2012	0	0	0%	0	0	0	0%	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0%	0.00	0.00

	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	6666	7406	90%	-0.33	(1.20)
	April 2012	2	2	100%	0	6056	6737	90%	-0.47	(1.29)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair LIS Trunk Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	8	8	100%	0	13	13	100%	0.00	0.00
	November 2012	9	9	100%	0	32	32	100%	0.00	0.00
	October 2012	29	29	100%	0	24	24	100%	0.00	0.00
	September 2012	15	15	100%	0	8	8	100%	0.00	0.00
	August 2012	6	6	100%	0	22	22	100%	0.00	0.00
	July 2012	8	8	100%	0	17	17	100%	0.00	0.00
	June 2012	12	12	100%	0	13	13	100%	0.00	0.00
	May 2012	14	14	100%	0	24	24	100%	0.00	0.00
	April 2012	11	11	100%	0	22	22	100%	0.00	0.00
	March 2012	27	27	100%	0	7	7	100%	0.00	0.00
	0	28	28	100%	0	17	17	100%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair PBX Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	7	7	100%	0.00	0.00
	April 2012	1	1	100%	0	1	1	100%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	4	4	100%	0	2	2	100%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Residence Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	110	119	92%	0.2644	4639	5140	90%	-0.79	(1.48)
	November 2012	122	133	92%	0.2754	5670	6335	90%	-0.83	(1.50)
	October 2012	57	62	92%	0.2723	5321	5972	89%	-0.71	(1.43)
	September 2012	28	31	90%	0.2957	4448	4980	89%	-0.18	(1.11)
	August 2012	49	53	92%	0.2642	5670	6301	90%	-0.60	(1.36)
	July 2012	52	54	96%	0.1889	4859	5478	89%	-1.75	(2.07)
	June 2012	28	31	90%	0.2957	4995	5625	89%	-0.27	(1.16)
	May 2012	30	31	97%	0.1767	5407	6067	89%	-1.36	(1.83)
	April 2012	24	27	89%	0.3143	5021	5631	89%	0.05	(1.11)
	March 2012	15	15	100%	0	5431	6078	89%	-1.34	(1.81)
	0	19	23	83%	0.379	5133	5792	89%	0.91	(0.61)
OP-5A New Service Installation Quality Reported to Repair UDIT Above DS1 Level Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	1	1	100%	0	0	1	0%	0.00	0.00
	November 2012	1	1	100%	0	5	5	100%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0	1	1	100%	0.00	0.00
	May 2012	1	1	100%	0	4	4	100%	0.00	0.00

	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
		0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair UDIT DS1 Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0	41	44	93%	-0.37	(1.23)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
		0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	274	280	98%	0.1448	3	3	100%	0.00	(1.93)
	November 2012	322	340	95%	0.2239	5	5	100%	0.00	(1.44)
	October 2012	419	428	98%	0.1435	8	8	100%	0.00	(1.62)
	September 2012	251	253	99%	0.0886	14	15	93%	-0.89	(1.54)
	August 2012	324	335	97%	0.1782	12	12	100%	0.00	(1.28)
	July 2012	378	391	97%	0.1793	9	9	100%	0.00	(1.39)
	June 2012	437	443	99%	0.1156	7	8	88%	-0.94	(1.57)
	May 2012	325	339	96%	0.199	4	4	100%	0.00	(1.62)
	April 2012	333	349	95%	0.2091	5	5	100%	0.00	(1.50)
	March 2012	359	366	98%	0.137	7	7	100%	0.00	(1.70)
		0	357	99%	0.0744	10	10	100%	0.00	(1.98)
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	78	84	93%	0.2575	3	3	100%	0.00	(1.52)
	November 2012	98	101	97%	0.1698	5	5	100%	0.00	(1.67)
	October 2012	116	123	94%	0.2317	8	8	100%	0.00	(1.21)
	September 2012	97	100	97%	0.1706	14	15	93%	-0.53	(1.32)
	August 2012	134	141	95%	0.2172	12	12	100%	0.00	(1.09)
	July 2012	103	109	95%	0.2281	9	9	100%	0.00	(1.18)
	June 2012	143	147	97%	0.1627	7	8	88%	-0.81	(1.50)
	May 2012	107	111	96%	0.1864	4	4	100%	0.00	(1.67)
	April 2012	136	143	95%	0.2158	5	5	100%	0.00	(1.47)
	March 2012	142	150	95%	0.2247	7	7	100%	0.00	(1.30)
		0	133	95%	0.2179	10	10	100%	0.00	(1.17)
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	85	88	97%	0.1815	15	15	100%	0.00	(1.19)
	November 2012	106	112	95%	0.2252	57	59	97%	0.68	(0.90)
	October 2012	99	104	95%	0.2139	40	41	98%	0.83	(0.93)
	September 2012	105	112	94%	0.2421	47	48	98%	1.69	(0.59)
	August 2012	129	136	95%	0.221	17	19	89%	-0.72	(1.44)
	July 2012	146	152	96%	0.1947	24	25	96%	-0.01	(1.01)
	June 2012	109	111	98%	0.133	41	44	93%	-1.12	(1.68)
	May 2012	136	141	96%	0.1849	31	31	100%	0.00	(0.79)
	April 2012	147	158	93%	0.2545	95	95	100%	0.00	0.57
	March 2012	170	180	94%	0.2291	40	42	95%	0.22	(1.15)
		0	163	98%	0.1332	33	35	94%	-0.90	(1.55)
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - XDSL	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00

Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0	17	19	89%	-0.46	(1.28)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop Analog Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	236	247	96%	0.2063	3167	3406	93%	-1.52	(1.93)
	November 2012	223	232	96%	0.1931	3797	4105	93%	-2.04	(2.24)
	October 2012	306	326	94%	0.24	3127	3396	92%	-1.14	(1.69)
	September 2012	215	228	94%	0.2319	2679	2874	93%	-0.63	(1.38)
	August 2012	415	426	97%	0.1586	3359	3595	93%	-3.14	(2.91)
	July 2012	333	348	96%	0.2031	2791	3032	92%	-2.38	(2.44)
	June 2012	332	349	95%	0.2153	2874	3081	93%	-1.31	(1.79)
	May 2012	380	396	96%	0.1969	3022	3258	93%	-2.32	(2.41)
	April 2012	459	484	95%	0.2213	2801	2991	94%	-0.99	(1.60)
March 2012	465	485	96%	0.1988	3067	3317	92%	-2.66	(3.62)	
0	395	397	100%	0.0708	2823	3042	93%	-4.85	(3.95)	
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	5	5	100%	0	4	4	100%	0.00	0.00
	April 2012	2	2	100%	0	5	5	100%	0.00	0.00
March 2012	0	0	0%	0	0	0	0%	0.00	0.00	
0	0	0	0%	0	0	0	0%	0.00	0.00	
OP-5A New Service Installation Quality Reported to Repair UNE - P (POTS) Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
March 2012	2	2	100%	0	6543	7270	90%	-0.47	(1.29)	
0	0	0	0%	0	0	0	0%	0.00	0.00	
OP-5B New Service Provisioning Quality Basic Rate ISDN Benchmark 0.965	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	August 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
July 2012	1	1	100%	0	0	0	0%	0.00	(0.11)	

	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Business Benchmark 0.965	December 2012	8	8	100%	0	0	0	0%	0.00	(0.11)
	November 2012	10	10	100%	0	0	0	0%	0.00	(0.11)
	October 2012	9	9	100%	0	0	0	0%	0.00	(0.11)
	September 2012	3	3	100%	0	0	0	0%	0.00	(0.11)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	June 2012	8	8	100%	0	0	0	0%	0.00	(0.11)
	May 2012	7	7	100%	0	0	0	0%	0.00	(0.11)
	April 2012	4	4	100%	0	0	0	0%	0.00	(0.11)
	March 2012	1	2	50%	0.5	0	0	0%	0.00	1.45
	0	15	15	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Centrex 21 Benchmark 0.965	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
DS1 Benchmark 0.965	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS0 Capable	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Benchmark 0.965	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	5	5	100%	0	0	0	0%	0.00	(0.11)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00

OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable Benchmark 0.965	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	53	53	100%	0	0	0	0%	0.00	(0.11)
	November 2012	56	56	100%	0	0	0	0%	0.00	(0.11)
	October 2012	54	54	100%	0	0	0	0%	0.00	(0.11)
	September 2012	40	40	100%	0	0	0	0%	0.00	(0.11)
	August 2012	48	48	100%	0	0	0	0%	0.00	(0.11)
	July 2012	27	27	100%	0	0	0	0%	0.00	(0.11)
	June 2012	39	39	100%	0	0	0	0%	0.00	(0.11)
	May 2012	40	40	100%	0	0	0	0%	0.00	(0.11)
	April 2012	62	62	100%	0	0	0	0%	0.00	(0.11)
	March 2012	132	132	100%	0	0	0	0%	0.00	(0.11)
	0	62	62	100%	0	0	0	0%	0.00	(0.11)
	OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable Benchmark 0.965	January 2013	0	0	0%	0	0	0	0%	0.00
December 2012		0	0	0%	0	0	0	0%	0.00	0.00
November 2012		1	1	100%	0	0	0	0%	0.00	(0.11)
October 2012		1	1	100%	0	0	0	0%	0.00	(0.11)
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		1	1	100%	0	0	0	0%	0.00	(0.11)
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		2	2	100%	0	0	0	0%	0.00	(0.11)
March 2012		1	1	100%	0	0	0	0%	0.00	(0.11)
0		2	2	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Line Splitting Benchmark 0.965		January 2013	0	0	0%	0	0	0	0%	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5B New Service Provisioning Quality PBX Benchmark 0.965	January 2013	0	0	0%	0	0	0	0%	0.00
December 2012		0	0	0%	0	0	0	0%	0.00	0.00
November 2012		0	0	0%	0	0	0	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		1	1	100%	0	0	0	0%	0.00	(0.11)
April 2012		1	1	100%	0	0	0	0%	0.00	(0.11)
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
0		4	4	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Residence Benchmark 0.965		January 2013	0	0	0%	0	0	0	0%	0.00
	December 2012	119	119	100%	0	0	0	0%	0.00	(0.11)
	November 2012	133	133	100%	0	0	0	0%	0.00	(0.11)
	October 2012	62	62	100%	0	0	0	0%	0.00	(0.11)
	September 2012	31	31	100%	0	0	0	0%	0.00	(0.11)

	August 2012	53	53	100%	0	0	0	0%	0.00	(0.11)
	July 2012	54	54	100%	0	0	0	0%	0.00	(0.11)
	June 2012	31	31	100%	0	0	0	0%	0.00	(0.11)
	May 2012	31	31	100%	0	0	0	0%	0.00	(0.11)
	April 2012	27	27	100%	0	0	0	0%	0.00	(0.11)
	March 2012	15	15	100%	0	0	0	0%	0.00	(0.11)
	0	23	23	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded	December 2012	280	280	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	November 2012	340	340	100%	0	0	0	0%	0.00	(0.11)
	October 2012	428	428	100%	0	0	0	0%	0.00	(0.11)
	September 2012	253	253	100%	0	0	0	0%	0.00	(0.11)
	August 2012	335	335	100%	0	0	0	0%	0.00	(0.11)
	July 2012	391	391	100%	0	0	0	0%	0.00	(0.11)
	June 2012	443	443	100%	0	0	0	0%	0.00	(0.11)
	May 2012	339	339	100%	0	0	0	0%	0.00	(0.11)
	April 2012	349	349	100%	0	0	0	0%	0.00	(0.11)
	March 2012	366	366	100%	0	0	0	0%	0.00	(0.11)
	0	359	359	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified	December 2012	84	84	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	November 2012	101	101	100%	0	0	0	0%	0.00	(0.11)
	October 2012	123	123	100%	0	0	0	0%	0.00	(0.11)
	September 2012	100	100	100%	0	0	0	0%	0.00	(0.11)
	August 2012	141	141	100%	0	0	0	0%	0.00	(0.11)
	July 2012	109	109	100%	0	0	0	0%	0.00	(0.11)
	June 2012	147	147	100%	0	0	0	0%	0.00	(0.11)
	May 2012	111	111	100%	0	0	0	0%	0.00	(0.11)
	April 2012	143	143	100%	0	0	0	0%	0.00	(0.11)
	March 2012	150	150	100%	0	0	0	0%	0.00	(0.11)
	0	140	140	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable	December 2012	88	88	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	November 2012	112	112	100%	0	0	0	0%	0.00	(0.11)
	October 2012	104	104	100%	0	0	0	0%	0.00	(0.11)
	September 2012	112	112	100%	0	0	0	0%	0.00	(0.11)
	August 2012	136	136	100%	0	0	0	0%	0.00	(0.11)
	July 2012	152	152	100%	0	0	0	0%	0.00	(0.11)
	June 2012	111	111	100%	0	0	0	0%	0.00	(0.11)
	May 2012	141	141	100%	0	0	0	0%	0.00	(0.11)
	April 2012	158	158	100%	0	0	0	0%	0.00	(0.11)
	March 2012	180	180	100%	0	0	0	0%	0.00	(0.11)
	0	166	166	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSL	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Benchmark 0.965	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00

	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Unbundled Loop Analog Benchmark 0.965	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	247	247	100%	0	0	0	0%	0.00	(0.11)
	November 2012	232	232	100%	0	0	0	0%	0.00	(0.11)
	October 2012	326	326	100%	0	0	0	0%	0.00	(0.11)
	September 2012	228	228	100%	0	0	0	0%	0.00	(0.11)
	August 2012	426	426	100%	0	0	0	0%	0.00	(0.11)
	July 2012	348	348	100%	0	0	0	0%	0.00	(0.11)
	June 2012	349	349	100%	0	0	0	0%	0.00	(0.11)
	May 2012	396	396	100%	0	0	0	0%	0.00	(0.11)
	April 2012	484	484	100%	0	0	0	0%	0.00	(0.11)
	March 2012	481	485	99%	0.0904	0	0	0%	0.00	(0.08)
	0	397	397	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Unbundled Loop ISDN Capable Benchmark 0.965	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	5	5	100%	0	0	0	0%	0.00	(0.11)
	April 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality UNE - P (POTS) Benchmark 0.965	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report Rate Business Diagnostic	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	2	50%	0.5	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable Diagnostic	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	3	0%	0	0	0	0%	0.00	0.00

	October 2012	0	2	0%	0	0	0	0%	0.00	0.00
	September 2012	0	2	0%	0	0	0	0%	0.00	0.00
	August 2012	0	4	0%	0	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0	0	0	0%	0.00	0.00
	June 2012	0	2	0%	0	0	0	0%	0.00	0.00
	May 2012	1	5	20%	0.4	0	0	0%	0.00	0.00
	April 2012	1	3	33%	0.4714	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	0	0	0%	0.00	0.00
	0	0	2	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Rate Residence Diagnostic	December 2012	0	8	0%	0	0	0	0%	0.00	0.00
	November 2012	2	12	17%	0.3727	0	0	0%	0.00	0.00
	October 2012	1	6	17%	0.3727	0	0	0%	0.00	0.00
	September 2012	0	3	0%	0	0	0	0%	0.00	0.00
	August 2012	0	4	0%	0	0	0	0%	0.00	0.00
	July 2012	0	2	0%	0	0	0	0%	0.00	0.00
	June 2012	0	3	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	0	0	0%	0.00	0.00
	April 2012	0	4	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	4	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop - 2 Wire Non-Loaded Diagnostic	December 2012	1	7	14%	0.3499	0	0	0%	0.00	0.00
	November 2012	4	22	18%	0.3857	0	0	0%	0.00	0.00
	October 2012	0	9	0%	0	0	0	0%	0.00	0.00
	September 2012	0	2	0%	0	0	0	0%	0.00	0.00
	August 2012	0	11	0%	0	0	0	0%	0.00	0.00
	July 2012	1	13	8%	0.2665	0	0	0%	0.00	0.00
	June 2012	0	6	0%	0	0	0	0%	0.00	0.00
	May 2012	0	14	0%	0	0	0	0%	0.00	0.00
	April 2012	0	16	0%	0	0	0	0%	0.00	0.00
	March 2012	0	7	0%	0	0	0	0%	0.00	0.00
	0	0	2	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop - DS1 Capable Diagnostic	December 2012	0	3	0%	0	0	0	0%	0.00	0.00
	November 2012	0	6	0%	0	0	0	0%	0.00	0.00
	October 2012	0	5	0%	0	0	0	0%	0.00	0.00
	September 2012	0	7	0%	0	0	0	0%	0.00	0.00
	August 2012	0	7	0%	0	0	0	0%	0.00	0.00
	July 2012	0	6	0%	0	0	0	0%	0.00	0.00
	June 2012	1	3	33%	0.4714	0	0	0%	0.00	0.00
	May 2012	1	6	17%	0.3727	0	0	0%	0.00	0.00
	April 2012	0	11	0%	0	0	0	0%	0.00	0.00
	March 2012	0	10	0%	0	0	0	0%	0.00	0.00
	0	0	3	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop Analog Diagnostic	December 2012	0	11	0%	0	0	0	0%	0.00	0.00
	November 2012	1	10	10%	0.3	0	0	0%	0.00	0.00
	October 2012	0	20	0%	0	0	0	0%	0.00	0.00
	September 2012	0	13	0%	0	0	0	0%	0.00	0.00
	August 2012	0	11	0%	0	0	0	0%	0.00	0.00
	July 2012	1	16	6%	0.2421	0	0	0%	0.00	0.00
	June 2012	1	18	6%	0.2291	0	0	0%	0.00	0.00

	May 2012	0	15	0%	0	0	0	0%	0.00	0.00
	April 2012	1	24	4%	0.1998	0	0	0%	0.00	0.00
	March 2012	0	21	0%	0	0	0	0%	0.00	0.00
	0	1	3	33%	0.4714	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Total Basic Rate ISDN Diagnostic	December 2012	2	2	100%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Total Business Diagnostic	December 2012	8	8	100%	0	0	0	0%	0.00	0.00
	November 2012	10	10	100%	0	0	0	0%	0.00	0.00
	October 2012	9	9	100%	0	0	0	0%	0.00	0.00
	September 2012	2	3	67%	0.4714	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	0.00
	June 2012	8	8	100%	0	0	0	0%	0.00	0.00
	May 2012	6	7	86%	0.3499	0	0	0%	0.00	0.00
	April 2012	4	4	100%	0	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	0	0	0%	0.00	0.00
	0	15	15	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Total Centrex 21 Diagnostic	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Total DS1 Diagnostic	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	January 2013	0	0	0%	0	0	0	0%	0.00	0.00

Total Enhanced Extended Loops - DS0 Capable Diagnostic	December 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	5	5	100%	0	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	0	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	Total Enhanced Extended Loops - DS1 Capable Diagnostic	December 2012	53	53	100%	0	0	0	0%	0.00	0.00
November 2012		53	56	95%	0.2252	0	0	0%	0.00	0.00	
October 2012		52	54	96%	0.1889	0	0	0%	0.00	0.00	
September 2012		38	40	95%	0.2179	0	0	0%	0.00	0.00	
August 2012		44	48	92%	0.2764	0	0	0%	0.00	0.00	
July 2012		26	27	96%	0.1889	0	0	0%	0.00	0.00	
June 2012		37	39	95%	0.2206	0	0	0%	0.00	0.00	
May 2012		36	40	90%	0.3	0	0	0%	0.00	0.00	
April 2012		60	62	97%	0.1767	0	0	0%	0.00	0.00	
March 2012		130	132	98%	0.1222	0	0	0%	0.00	0.00	
0		60	62	97%	0.1767	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality Total Enhanced Extended Loops - DS3 Capable Diagnostic		January 2013	0	0	0%	0	0	0	0%	0.00	0.00
		December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0	0	0	0%	0.00	0.00	
	October 2012	1	1	100%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2012	1	1	100%	0	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2012	2	2	100%	0	0	0	0%	0.00	0.00	
	March 2012	1	1	100%	0	0	0	0%	0.00	0.00	
	0	2	2	100%	0	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality Total Line Splitting Diagnostic	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
December 2012		0	0	0%	0	0	0	0%	0.00	0.00	
November 2012		0	0	0%	0	0	0	0%	0.00	0.00	
October 2012		0	0	0%	0	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0	0	0	0%	0.00	0.00	
May 2012		1	1	100%	0	0	0	0%	0.00	0.00	
April 2012		2	2	100%	0	0	0	0%	0.00	0.00	
March 2012		0	0	0%	0	0	0	0%	0.00	0.00	
0		0	0	0%	0	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality Total PBX Diagnostic		January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00	

	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	4	4	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Total Residence Diagnostic	December 2012	110	119	92%	0.2644	0	0	0%	0.00	0.00
	November 2012	122	133	92%	0.2754	0	0	0%	0.00	0.00
	October 2012	57	62	92%	0.2723	0	0	0%	0.00	0.00
	September 2012	28	31	90%	0.2957	0	0	0%	0.00	0.00
	August 2012	49	53	92%	0.2642	0	0	0%	0.00	0.00
	July 2012	52	54	96%	0.1889	0	0	0%	0.00	0.00
	June 2012	28	31	90%	0.2957	0	0	0%	0.00	0.00
	May 2012	30	31	97%	0.1767	0	0	0%	0.00	0.00
	April 2012	24	27	89%	0.3143	0	0	0%	0.00	0.00
	March 2012	15	15	100%	0	0	0	0%	0.00	0.00
	0	19	23	83%	0.379	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic	December 2012	274	280	98%	0.1448	0	0	0%	0.00	0.00
	November 2012	322	340	95%	0.2239	0	0	0%	0.00	0.00
	October 2012	419	428	98%	0.1435	0	0	0%	0.00	0.00
	September 2012	251	253	99%	0.0886	0	0	0%	0.00	0.00
	August 2012	324	335	97%	0.1782	0	0	0%	0.00	0.00
	July 2012	378	391	97%	0.1793	0	0	0%	0.00	0.00
	June 2012	437	443	99%	0.1156	0	0	0%	0.00	0.00
	May 2012	325	339	96%	0.199	0	0	0%	0.00	0.00
	April 2012	333	349	95%	0.2091	0	0	0%	0.00	0.00
	March 2012	359	366	98%	0.137	0	0	0%	0.00	0.00
	0	357	359	99%	0.0744	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - ADSL Qualified Diagnostic	December 2012	78	84	93%	0.2575	0	0	0%	0.00	0.00
	November 2012	98	101	97%	0.1698	0	0	0%	0.00	0.00
	October 2012	116	123	94%	0.2317	0	0	0%	0.00	0.00
	September 2012	97	100	97%	0.1706	0	0	0%	0.00	0.00
	August 2012	134	141	95%	0.2172	0	0	0%	0.00	0.00
	July 2012	103	109	95%	0.2281	0	0	0%	0.00	0.00
	June 2012	143	147	97%	0.1627	0	0	0%	0.00	0.00
	May 2012	107	111	96%	0.1864	0	0	0%	0.00	0.00
	April 2012	136	143	95%	0.2158	0	0	0%	0.00	0.00
	March 2012	142	150	95%	0.2247	0	0	0%	0.00	0.00
	0	133	140	95%	0.2179	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - DS1 Capable Diagnostic	December 2012	85	88	97%	0.1815	0	0	0%	0.00	0.00
	November 2012	106	112	95%	0.2252	0	0	0%	0.00	0.00
	October 2012	99	104	95%	0.2139	0	0	0%	0.00	0.00
	September 2012	105	112	94%	0.2421	0	0	0%	0.00	0.00
	August 2012	129	136	95%	0.221	0	0	0%	0.00	0.00
	July 2012	146	152	96%	0.1947	0	0	0%	0.00	0.00
	June 2012	109	111	98%	0.133	0	0	0%	0.00	0.00
	May 2012	136	141	96%	0.1849	0	0	0%	0.00	0.00
	April 2012	147	158	93%	0.2545	0	0	0%	0.00	0.00
	March 2012	170	180	94%	0.2291	0	0	0%	0.00	0.00

	0	163	166	98%	0.1332	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - XDSL	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Diagnostic	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop Analog	December 2012	236	247	96%	0.2063	0	0	0%	0.00	0.00
Diagnostic	November 2012	223	232	96%	0.1931	0	0	0%	0.00	0.00
	October 2012	306	326	94%	0.24	0	0	0%	0.00	0.00
	September 2012	215	228	94%	0.2319	0	0	0%	0.00	0.00
	August 2012	415	426	97%	0.1586	0	0	0%	0.00	0.00
	July 2012	333	348	96%	0.2031	0	0	0%	0.00	0.00
	June 2012	332	349	95%	0.2153	0	0	0%	0.00	0.00
	May 2012	380	396	96%	0.1969	0	0	0%	0.00	0.00
	April 2012	459	484	95%	0.2213	0	0	0%	0.00	0.00
	March 2012	462	485	95%	0.2125	0	0	0%	0.00	0.00
	0	395	397	100%	0.0708	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop ISDN Capable	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Diagnostic	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	5	5	100%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
Total UNE - P (POTS)	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Diagnostic	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility	January 2013	3	3	100%	0	71	45	158%	-0.62	(1.37)
Reasons Residence Parity	December 2012	1	1	100%	0	128	42	305%	-0.41	(1.25)
	November 2012	6	6	100%	0	311	49	635%	-0.89	(1.54)
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00

	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0	122	54	226%	-0.53	(1.32)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	1	1	100%	0	67	27	248%	-0.37	(1.22)
	May 2012	2	1	200%	0	80	27	296%	-0.21	(1.13)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	18	1	1800%	0	82	60	137%	19.12	0.37
OP-6A-2 Delayed Days for Non-Facility Reasons Residence Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	2	1	200%	0	55	13	423%	-0.32	(1.20)
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	2	1	200%	0	17	6	283%	-0.40	(1.24)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	42	10	420%	-0.61	(1.37)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-6A-3 Delayed Days for Non-Facility Reasons Residence Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	2	1	200%	0	15	8	188%	0.08	(0.78)
OP-6A-4 Delayed Days for Non-Facility Reasons E911 Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	24	1	2400%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS3 Capable Diagnostic	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00

	April 2012	2	1	200%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
		0	0	0%	0	0	0	0%	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons LIS Trunk Parity	January 2013	1	1	100%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	5	1	500%	0	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	5	1	500%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
		0	0	0%	0	0	0	0%	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	January 2013	9	9	100%	0	0	0	0%	0.00	0.00
	December 2012	14	2	700%	0	0	0	0%	0.00	0.00
	November 2012	12	1	1200%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	3	1	300%	0	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0	3	3	100%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	0.00
	June 2012	5	2	250%	2.12	0	0	0%	0.00	0.00
	May 2012	22	10	220%	2.53	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
		0	267	2427%	8.88	0	0	0%	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity	January 2013	0	0	0	0	0	0	0	0.00	0.00
	December 2012	6	1	6	0	0	0	0	0.00	0.00
	November 2012	18	2	9	11.31	0	0	0	0.00	0.00
	October 2012	1	1	1	0	0	0	0	0.00	0.00
	September 2012	2	2	1	0	0	0	0	0.00	0.00
	August 2012	5	5	1	0	3	3	1	0.00	0.00
	July 2012	4	4	1	0	0	0	0	0.00	0.00
	June 2012	2	2	1	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	8	8	1	0	0	0	0	0.00	0.00
		0	2	1	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	January 2013	2	2	1	0	1	1	1	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	3	2	2	0.71	225	3	75	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	1	1	1	0	0	0	0	0.00	0.00
	August 2012	12	6	2	0	4	1	4	0.00	0.00
	July 2012	10	5	2	0	0	0	0	0.00	0.00
	June 2012	84	3	28	9.54	10	1	10	0.00	0.00
	May 2012	94	7	13	7.81	0	0	0	0.00	0.00
	April 2012	12	1	12	0	8	1	8	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
		0	1	1	0	10	1	10	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	January 2013	4	4	1	0	106	60	2	-0.69	(1.42)
	December 2012	9	5	2	1.79	146	55	3	-0.41	(1.25)

	November 2012	8	8	1	0	410	66	6	-1.08	(1.66)
	October 2012	14	11	1	0.9	344	80	4	-0.86	(1.53)
	September 2012	1	1	1	0	178	77	2	-0.38	(1.23)
	August 2012	18	17	1	0.24	210	74	3	-1.49	(1.91)
	July 2012	7	7	1	0	165	76	2	-0.86	(1.53)
	June 2012	7	7	1	0	304	44	7	-0.48	(1.29)
	May 2012	5	5	1	0	173	47	4	-1.02	(1.62)
	April 2012	23	10	2	1.49	383	47	8	-0.60	(1.37)
	March 2012	9	5	2	1.79	99	47	2	-0.20	(1.12)
	0	9	9	1	0	161	74	2	-0.66	(1.40)
OP-6A-5 Delayed Days for Non-Facility Reasons LIS Trunk Parity	January 2013	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	2	1	2	0	0	0	0	0.00	0.00
	0	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	January 2013	3	2	2	0.71	0	0	0	0.00	0.00
	December 2012	2	1	2	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	8	8	1	0	0	0	0	0.00	0.00
	September 2012	2	2	1	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	28	4	7	0	0	0	0	0.00	0.00
	0	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity	January 2013	0	0	0	0	0	0	0	0.00	0.00
	December 2012	1	1	1	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	0	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	January 2013	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	11	1	11	0	18	1	18	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00

	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	7	7	1	0	79	9	9	9	-2.99	(2.82)
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	0	0	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	January 2013	0	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0	0.00	0.00
	October 2012	2	2	1	0	11	6	2	2	-1.04	(1.63)
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	8	8	1	0	44	11	4	4	-1.35	(1.82)
	April 2012	1	1	1	0	16	8	2	2	-0.44	(1.27)
	March 2012	1	1	1	0	11	9	1	1	-0.48	(1.29)
	0	0	0	0	0	0	0	0	0	0.00	0.00
OP-6B-1 Delayed Days for Facility Reasons Residence Parity	January 2013	6	1	6	0	337	39	9	9	-0.21	(1.13)
	December 2012	0	0	0	0	0	0	0	0	0.00	0.00
	November 2012	1	1	1	0	295	36	8	8	-0.48	(1.29)
	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	5	1	5	0	333	37	9	9	-0.40	(1.24)
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	0	0	0	0	0	0	0	0	0	0.00	0.00
OP-6B-3 Delayed Days for Facility Reasons Residence Parity	January 2013	0	0	0	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	1	1	1	0	6	1	6	6	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	0	0	0	0	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	January 2013	24	2	12	0	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0	0.00	0.00
	October 2012	111	9	12	7.38	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	7	1	7	0	0	0	0	0	0.00	0.00
	July 2012	160	14	11	5.4	0	0	0	0	0.00	0.00
	June 2012	16	4	4	0	0	0	0	0	0.00	0.00
	May 2012	71	7	10	9.53	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	60	8	8	2.27	0	0	0	0	0.00	0.00
	0	63	9	7	3.81	31	2	16	16	-2.20	(2.34)

OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified Parity	January 2013	10	1	10	0	0	0	0	0.00	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	12	3	4	1.73	0	0	0	0.00	0.00
	October 2012	30	4	8	11	0	0	0	0.00	0.00
	September 2012	94	3	31	4.04	0	0	0	0.00	0.00
	August 2012	64	4	16	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	23	4	6	6.18	0	0	0	0.00	0.00
	May 2012	46	2	23	0	0	0	0	0.00	0.00
	April 2012	18	4	5	2.89	0	0	0	0.00	0.00
	March 2012	7	2	4	0.71	0	0	0	0.00	0.00
	0	38	5	8	2.51	31	2	16	-1.91	(2.16)
	OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable Parity	January 2013	105	7	15	10.1	41	1	41	0.00
December 2012		0	0	0	0	0	0	0	0.00	0.00
November 2012		33	5	7	2.61	162	4	41	-1.42	(1.86)
October 2012		1	1	1	0	8	2	4	-0.58	(1.35)
September 2012		0	0	0	0	0	0	0	0.00	0.00
August 2012		45	13	3	4.33	6	1	6	0.00	0.00
July 2012		38	2	19	19.8	0	0	0	0.00	0.00
June 2012		20	4	5	6.68	11	1	11	0.00	0.00
May 2012		6	5	1	0.45	0	0	0	0.00	0.00
April 2012		18	4	5	4.43	0	0	0	0.00	0.00
March 2012		12	3	4	3	4	1	4	0.00	0.00
0		37	5	7	6.19	11	1	11	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop Analog Parity		January 2013	0	0	0	0	0	0	0	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	8	4	2	0.82	565	54	10	-1.09	(1.66)
	October 2012	2	2	1	0	489	41	12	-0.71	(1.43)
	September 2012	195	13	15	0	218	24	9	1.61	(0.22)
	August 2012	4	1	4	0	528	56	9	-0.55	(1.33)
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	9	5	2	1.1	687	50	14	-1.54	(1.93)
	April 2012	6	2	3	0	300	42	7	-0.60	(1.36)
	March 2012	16	6	3	0.52	532	53	10	-1.01	(1.61)
	0	99	17	6	8.54	361	63	6	0.04	(0.91)
	OP-6B-5 Delayed Days for Facility Reasons Enhanced Extended Loops - DS1 Capable Diagnostic	January 2013	0	0	0	0	0	0	0	0.00
December 2012		0	0	0	0	0	0	0	0.00	0.00
November 2012		0	0	0	0	0	0	0	0.00	0.00
October 2012		0	0	0	0	0	0	0	0.00	0.00
September 2012		0	0	0	0	0	0	0	0.00	0.00
August 2012		0	0	0	0	0	0	0	0.00	0.00
July 2012		7	1	7	0	0	0	0	0.00	0.00
June 2012		0	0	0	0	0	0	0	0.00	0.00
May 2012		4	1	4	0	0	0	0	0.00	0.00
April 2012		5	2	3	0.71	0	0	0	0.00	0.00
March 2012		0	0	0	0	0	0	0	0.00	0.00
0		2	1	2	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons LIS Trunk Parity		January 2013	0	0	0	0	0	0	0	0.00
	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00

	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	0	2	1	2	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	January 2013	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	84	7	12	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	0	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	January 2013	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	6	1	6	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	0	34	3	11	2.89	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	January 2013	6	1	6	0	38	2	19	0.00	0.00
Unbundled Loop - DS1 Capable Parity	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	6	1	6	0	30	2	15	-0.37	(1.23)
	October 2012	5	1	5	0	2	2	1	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	0	0	0	0	0	0	0	0	0.00	0.00
OP-7 OP-7 - Coordinated Hot Cut" Interval -	January 2013	0.04513889	33	0	0.000694444	0	0	0	0.00	0.00
Unbundled Loops" Unbundled Loop - Analog	December 2012	0.09652778	55	0	0.000694444	0	0	0	0.00	0.00
Diagnostic	November 2012	0.17083333	64	0	0.003472222	0	0	0	0.00	0.00
	October 2012	0.17986111	81	0	0.002777778	0	0	0	0.00	0.00
	September 2012	0.08472222	40	0	0.002777778	0	0	0	0.00	0.00
	August 2012	0.17986111	133	0	0.001388889	0	0	0	0.00	0.00
	July 2012	0.27569444	99	0	0.00625	0	0	0	0.00	0.00
	June 2012	0.11458333	64	0	0.002083333	0	0	0	0.00	0.00
	May 2012	0.29930556	109	0	0.002777778	0	0	0	0.00	0.00
	April 2012	0.36458333	173	0	0.003472222	0	0	0	0.00	0.00

	March 2012	0.20902778	132	0	0.001388889	0	0	0	0.00	0.00	
		0	0.3875	107	0	0.006944444	0	0	0.00	0.00	
OP-7	OP-7 - Coordinated Hot Cut" Interval - January 2013	0	0	0	0	0	0	0	0.00	0.00	
Unbundled Loops" Unbundled Loop Other Diagnostic	December 2012	0	0	0	0	0	0	0	0.00	0.00	
	November 2012	0	0	0	0	0	0	0	0.00	0.00	
	October 2012	0	0	0	0	0	0	0	0.00	0.00	
	September 2012	0	0	0	0	0	0	0	0.00	0.00	
	August 2012	0	0	0	0	0	0	0	0.00	0.00	
	July 2012	0	0	0	0	0	0	0	0.00	0.00	
	June 2012	0	0	0	0	0	0	0	0.00	0.00	
	May 2012	0.375	10	0	0	0	0	0	0.00	0.00	
	April 2012	0	0	0	0	0	0	0	0.00	0.00	
	March 2012	0	0	0	0	0	0	0	0.00	0.00	
		0	0.3	10	0	0.013888889	0	0	0.00	0.00	
OP-8B	Number Portability Timeliness LNP Benchmark 0.95	January 2013	32	32	1	0	0	0	0.00	(0.16)	
	December 2012	53	53	1	0	0	0	0	0.00	(0.16)	
	November 2012	59	59	1	0	0	0	0	0.00	(0.16)	
	October 2012	68	68	1	0	0	0	0	0.00	(0.16)	
	September 2012	32	32	1	0	0	0	0	0.00	(0.16)	
	August 2012	107	107	1	0	0	0	0	0.00	(0.16)	
	July 2012	98	98	1	0	0	0	0	0.00	(0.16)	
	June 2012	50	50	1	0	0	0	0	0.00	(0.16)	
	May 2012	84	84	1	0	0	0	0	0.00	(0.16)	
	April 2012	152	152	1	0	0	0	0	0.00	(0.16)	
	March 2012	111	112	1	0.0941	0	0	0	0.00	(0.13)	
		0	92	92	1	0	0	0	0.00	(0.16)	
OP-8C	Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark 0.95	January 2013	6565	6565	1	0	0	0	0.00	(0.16)	
	December 2012	3902	3902	1	0	0	0	0	0.00	(0.16)	
	November 2012	5114	5125	1	0.0463	0	0	0	0.00	(0.15)	
	October 2012	7114	7119	1	0.0265	0	0	0	0.00	(0.16)	
	September 2012	3911	3911	1	0	0	0	0	0.00	(0.16)	
	August 2012	5276	5284	1	0.0389	0	0	0	0.00	(0.15)	
	July 2012	4333	4346	1	0.0546	0	0	0	0.00	(0.15)	
	June 2012	7845	7846	1	0.0113	0	0	0	0.00	(0.16)	
	May 2012	4704	4709	1	0.0326	0	0	0	0.00	(0.15)	
	April 2012	4929	4929	1	0	0	0	0	0.00	(0.16)	
	March 2012	5504	5507	1	0.0233	0	0	0	0.00	(0.16)	
		0	4912	4913	1	0.0143	0	0	0.00	(0.16)	
OS-1	Speed of Answer - Operator Services Parity by Design	January 2013	0	0	0	0	7.7	1	8	0.00	0.00
	December 2012	0	0	0	0	8.27	1	1	8	0.00	0.00
	November 2012	0	0	0	0	6.97	1	1	7	0.00	0.00
	October 2012	0	0	0	0	7.69	1	1	8	0.00	0.00
	September 2012	0	0	0	0	7.62	1	1	8	0.00	0.00
	August 2012	0	0	0	0	7.52	1	1	8	0.00	0.00
	July 2012	0	0	0	0	7.64	1	1	8	0.00	0.00
	June 2012	0	0	0	0	7.2	1	1	7	0.00	0.00
	May 2012	0	0	0	0	7.45	1	1	7	0.00	0.00
	April 2012	0	0	0	0	6.92	1	1	7	0.00	0.00
	March 2012	0	0	0	0	7.5	1	1	8	0.00	0.00
		0	0	0	0	7.91	1	1	8	0.00	0.00
PO-15	Number of Due Date Changes per Order All Parity	January 2013	98	1436	0	0.28	394	19069	0	10.76	5.54
	December 2012	79	1376	0	0.24	381	16162	0	7.04	3.28	
	November 2012	56	1385	0	0.2	450	18136	0	3.14	0.91	

	October 2012	135	1723	0	0.28	447	20985	0	14.81	8.01
	September 2012	77	1246	0	0.24	314	19060	0	11.27	5.85
	August 2012	138	1612	0	0.29	345	20939	0	19.61	10.92
	July 2012	92	1574	0	0.23	272	18943	0	13.14	6.99
	June 2012	104	1554	0	0.26	286	20024	0	14.87	8.04
	May 2012	122	1420	0	0.32	245	19859	0	22.09	12.43
	April 2012	123	1598	0	0.27	248	19030	0	20.66	11.56
	March 2012	173	1791	0	0.31	304	20269	0	25.58	14.55
	0	138	1535	0	0.29	298	19860	0	21.50	12.07
PO-16 Timely Release Notifications Benchmark 0.925	January 2013	0	0	1	0	0	0	0	0.00	0.00
	December 2012	0	0	1	0	0	0	0	0.00	0.00
	November 2012	2	2	1	0	0	0	0	0.00	0.00
	October 2012	1	1	1	0	0	0	0	0.00	0.00
	September 2012	1	1	1	0	0	0	0	0.00	0.00
	August 2012	0	0	1	0	0	0	0	0.00	0.00
	July 2012	1	1	1	0	0	0	0	0.00	0.00
	June 2012	2	2	1	0	0	0	0	0.00	0.00
	May 2012	0	0	1	0	0	0	0	0.00	0.00
	April 2012	1	1	1	0	0	0	0	0.00	0.00
	March 2012	2	2	1	0	0	0	0	0.00	0.00
	0	1	1	1	0	0	0	0	0.00	0.00
PO-19B Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark 0.95	January 2013	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	180	182	23:44	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	0	0	0	0:00	0	0	0	0:00	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 30.0 Benchmark 0.95	January 2013	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	940	940	0:00	0	0	0	0:00	0.00	0.00
	0	0	0	0:00	0	0	0	0:00	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 31.0 Benchmark 0.95	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00

	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	354	354	100%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
(SATE) Accuracy XML Rel. 32.0 Diagnostic	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	348	348	100%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	354	354	100%	0	0	0	0%	0.00	0.00
	0	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment	January 2013	0	0	00	0	0	0	00	0.00	0.00
(SATE) Accuracy XML Rel. 33.0 Diagnostic	December 2012	0	0	00	0	0	0	00	0.00	0.00
	November 2012	347	348	49	0	0	0	00	0.00	0.00
	October 2012	0	0	00	0	0	0	00	0.00	0.00
	September 2012	0	0	00	0	0	0	00	0.00	0.00
	August 2012	0	0	00	0	0	0	00	0.00	0.00
	July 2012	0	0	00	0	0	0	00	0.00	0.00
	June 2012	0	0	00	0	0	0	00	0.00	0.00
	May 2012	0	0	00	0	0	0	00	0.00	0.00
	April 2012	0	0	00	0	0	0	00	0.00	0.00
	March 2012	0	0	00	0	0	0	00	0.00	0.00
	0	0	0	00	0	0	0	00	0.00	0.00
PO-1A-1 Total Pre-Order Response Times	January 2013	8185.5	3210	3	0	0	0	0	0.00	0.00
(Appt. Scheduler) IMA Aggregate	December 2012	7637.25	2995	3	0	0	0	0	0.00	0.00
Benchmark 10	November 2012	7106.94	2889	2	0	0	0	0	0.00	0.00
	October 2012	7596.47	2933	3	0	0	0	0	0.00	0.00
	September 2012	8997.04	2743	3	0	0	0	0	0.00	0.00
	August 2012	13826.52	3474	4	0	0	0	0	0.00	0.00
	July 2012	9465.94	2531	4	0	0	0	0	0.00	0.00
	June 2012	5873.28	1748	3	0	0	0	0	0.00	0.00
	May 2012	10501.75	2975	4	0	0	0	0	0.00	0.00
	April 2012	10212.48	3152	3	0	0	0	0	0.00	0.00
	March 2012	5697.18	3063	2	0	0	0	0	0.00	0.00
	0	5873.28	1748	3	0	0	0	0	0.00	0.00
PO-1A-1(a) Pre-Order Response Times	January 2013	417.3	3210	13%	0.11	0	0	0%	0.00	0.00
(Appt. Scheduler) IMA Request Diagnostic	December 2012	389.35	2995	13%	0.11	0	0	0%	0.00	0.00
	November 2012	346.68	2889	12%	0.09	0	0	0%	0.00	0.00
	October 2012	351.96	2933	12%	0.18	0	0	0%	0.00	0.00
	September 2012	356.59	2743	13%	0.27	0	0	0%	0.00	0.00
	August 2012	416.88	3474	12%	0.09	0	0	0%	0.00	0.00
	July 2012	329.03	2531	13%	0.12	0	0	0%	0.00	0.00
	June 2012	192.28	1748	11%	0.1	0	0	0%	0.00	0.00
	May 2012	357	2975	12%	0.06	0	0	0%	0.00	0.00
	April 2012	409.76	3152	13%	0.08	0	0	0%	0.00	0.00
	March 2012	336.93	3063	11%	0.01	0	0	0%	0.00	0.00
	0	192.28	1748	11%	0.1	0	0	0%	0.00	0.00
PO-1A-1(b,c) Pre-Order Response Times	January 2013	7768.2	3210	242%	0.98	0	0	0%	0.00	0.00

(Appt. Scheduler) IMA Response/Accept Diagnostic	December 2012	7247.9	2995	242%	0.98	0	0	0%	0.00	0.00	
	November 2012	6760.26	2889	234%	0.99	0	0	0%	0.00	0.00	
	October 2012	7244.51	2933	247%	1.22	0	0	0%	0.00	0.00	
	September 2012	8640.45	2743	315%	4.19	0	0	0%	0.00	0.00	
	August 2012	13409.64	3474	386%	3.61	0	0	0%	0.00	0.00	
	July 2012	9136.91	2531	361%	5.15	0	0	0%	0.00	0.00	
	June 2012	5681	1748	325%	2.96	0	0	0%	0.00	0.00	
	May 2012	10144.75	2975	341%	3.16	0	0	0%	0.00	0.00	
	April 2012	9802.72	3152	311%	1.75	0	0	0%	0.00	0.00	
	March 2012	5360.25	3063	175%	0.5	0	0	0%	0.00	0.00	
	0	5681	1748	325%	2.96	0	0	0%	0.00	0.00	
	PO-1A-10 Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark 30	January 2013	7509.54	1532	490%	0	0	0	0%	0.00	0.00
	December 2012	8229.48	1414	582%	0	0	0	0%	0.00	0.00	
November 2012	7614.72	1322	576%	0	0	0	0%	0.00	0.00		
October 2012	7919.4	1340	591%	0	0	0	0%	0.00	0.00		
September 2012	7742.1	1310	591%	0	0	0	0%	0.00	0.00		
August 2012	9963.36	1683	592%	0	0	0	0%	0.00	0.00		
July 2012	5023.2	840	598%	0	0	0	0%	0.00	0.00		
June 2012	2593.76	436	595%	0	0	0	0%	0.00	0.00		
May 2012	4231.38	654	647%	0	0	0	0%	0.00	0.00		
April 2012	4156.14	678	613%	0	0	0	0%	0.00	0.00		
March 2012	2382.07	641	372%	0	0	0	0%	0.00	0.00		
0	2593.76	436	595%	0	0	0	0%	0.00	0.00		
PO-1A-10(a) Pre-Order Response Times (Meet Point Inquiry) IMA Request Diagnostic	January 2013	199.16	1532	13%	0.02	0	0	0%	0.00	0.00	
December 2012	183.82	1414	13%	0.01	0	0	0%	0.00	0.00		
November 2012	158.64	1322	12%	0.01	0	0	0%	0.00	0.00		
October 2012	160.8	1340	12%	0.01	0	0	0%	0.00	0.00		
September 2012	157.2	1310	12%	0.01	0	0	0%	0.00	0.00		
August 2012	201.96	1683	12%	0.01	0	0	0%	0.00	0.00		
July 2012	100.8	840	12%	0.01	0	0	0%	0.00	0.00		
June 2012	44.47	436	10%	0.01	0	0	0%	0.00	0.00		
May 2012	78.48	654	12%	0.03	0	0	0%	0.00	0.00		
April 2012	94.92	678	14%	0.11	0	0	0%	0.00	0.00		
March 2012	65.16	641	10%	0.01	0	0	0%	0.00	0.00		
0	44.47	436	10%	0.01	0	0	0%	0.00	0.00		
PO-1A-10(b) Pre-Order Response Times (Meet Point Inquiry) IMA Response Diagnostic	January 2013	7310.38	1414	517%	1.52	0	0	0%	0.00	0.00	
December 2012	8045.66	1414	569%	1.41	0	0	0%	0.00	0.00		
November 2012	7456.08	1322	564%	1.71	0	0	0%	0.00	0.00		
October 2012	7758.6	1340	579%	1.83	0	0	0%	0.00	0.00		
September 2012	7584.9	1310	579%	1.83	0	0	0%	0.00	0.00		
August 2012	9761.4	1683	580%	1.97	0	0	0%	0.00	0.00		
July 2012	4922.4	840	586%	1.82	0	0	0%	0.00	0.00		
June 2012	2549.29	436	585%	0.63	0	0	0%	0.00	0.00		
May 2012	4152.9	654	635%	1.68	0	0	0%	0.00	0.00		
April 2012	4061.22	678	599%	1.32	0	0	0%	0.00	0.00		
March 2012	2316.91	641	361%	0.79	0	0	0%	0.00	0.00		
0	2549.29	436	585%	0.63	0	0	0%	0.00	0.00		
PO-1A-2 Total Pre-Order Response Times (Service Availability) IMA Aggregate Benchmark 25	January 2013	7579.26	4797	158%	0	0	0	0%	0.00	0.00	
December 2012	7052.44	4492	157%	0	0	0	0%	0.00	0.00		
November 2012	8865.78	5757	154%	0	0	0	0%	0.00	0.00		
October 2012	9124.8	5703	160%	0	0	0	0%	0.00	0.00		
September 2012	8245.86	4062	203%	0	0	0	0%	0.00	0.00		
August 2012	8089.62	5253	154%	0	0	0	0%	0.00	0.00		

	July 2012	11458.16	4424	259%	0	0	0	0%	0.00	0.00
	June 2012	7180.92	3660	196%	0	0	0	0%	0.00	0.00
	May 2012	13720.04	4831	284%	0	0	0	0%	0.00	0.00
	April 2012	13970.66	5522	253%	0	0	0	0%	0.00	0.00
	March 2012	35958.52	5414	664%	0	0	0	0%	0.00	0.00
	0	7180.92	3660	196%	0	0	0	0%	0.00	0.00
PO-1A-2(a) Pre-Order Response Times (Service Availability) IMA Request Diagnostic	January 2013	575.64	4797	48	0.01	0	0	00	0.00	0.00
	December 2012	539.04	4492	48	0.01	0	0	00	0.00	0.00
	November 2012	633.27	5757	24	0.01	0	0	00	0.00	0.00
	October 2012	627.33	5703	24	0.03	0	0	00	0.00	0.00
	September 2012	487.44	4062	48	0.01	0	0	00	0.00	0.00
	August 2012	630.36	5253	48	0.02	0	0	00	0.00	0.00
	July 2012	530.88	4424	48	0.06	0	0	00	0.00	0.00
	June 2012	402.6	3660	24	0.01	0	0	00	0.00	0.00
	May 2012	531.41	4831	24	0.02	0	0	00	0.00	0.00
	April 2012	662.64	5522	48	0.02	0	0	00	0.00	0.00
	March 2012	878.77	5414	24	0.03	0	0	00	0.00	0.00
	0	402.6	3660	24	0.01	0	0	00	0.00	0.00
	PO-1A-2(b) Pre-Order Response Times (Service Availability) IMA Response Diagnostic	January 2013	7003.62	4797	24	2.99	0	0	00	0.00
December 2012		6513.4	4492	00	3	0	0	00	0.00	0.00
November 2012		8232.51	5757	12	2.98	0	0	00	0.00	0.00
October 2012		8497.47	5703	36	3.11	0	0	00	0.00	0.00
September 2012		7758.42	4062	24	3.08	0	0	00	0.00	0.00
August 2012		7459.26	5253	48	3	0	0	00	0.00	0.00
July 2012		10927.28	4424	48	3	0	0	00	0.00	0.00
June 2012		6778.32	3660	00	3.96	0	0	00	0.00	0.00
May 2012		13188.63	4831	12	4.79	0	0	00	0.00	0.00
April 2012		13308.02	5522	24	4.36	0	0	00	0.00	0.00
March 2012		35079.75	5414	12	3.62	0	0	00	0.00	0.00
0		6778.32	3660	00	3.96	0	0	00	0.00	0.00
PO-1A-3 Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark 25		January 2013	47365.66	3854	36	0	0	0	00	0.00
	December 2012	47441.8	3605	24	0	0	0	00	0.00	0.00
	November 2012	49954.52	3773	36	0	0	0	00	0.00	0.00
	October 2012	50841.83	3797	36	0	0	0	00	0.00	0.00
	September 2012	37355.78	2674	48	0	0	0	00	0.00	0.00
	August 2012	28345.83	2467	36	0	0	0	00	0.00	0.00
	July 2012	22358.46	1951	24	0	0	0	00	0.00	0.00
	June 2012	8736.05	927	48	0	0	0	00	0.00	0.00
	May 2012	11303.81	1127	12	0	0	0	00	0.00	0.00
	April 2012	10045.08	1278	24	0	0	0	00	0.00	0.00
	March 2012	5493.18	1218	24	0	0	0	00	0.00	0.00
	0	8736.05	927	48	0	0	0	00	0.00	0.00
	PO-1A-3(a) Pre-Order Response Times (Facility Check) IMA Request Diagnostic	January 2013	462.48	3854	48	0.02	0	0	00	0.00
December 2012		432.6	3605	48	0.02	0	0	00	0.00	0.00
November 2012		452.76	3773	48	0.01	0	0	00	0.00	0.00
October 2012		455.64	3797	48	0.09	0	0	00	0.00	0.00
September 2012		320.88	2674	48	0.01	0	0	00	0.00	0.00
August 2012		296.04	2467	48	0.01	0	0	00	0.00	0.00
July 2012		234.12	1951	48	0.02	0	0	00	0.00	0.00
June 2012		101.04	927	24	0.08	0	0	00	0.00	0.00
May 2012		135.24	1127	48	0.16	0	0	00	0.00	0.00
April 2012		153.36	1278	48	0.01	0	0	00	0.00	0.00
March 2012		121.8	1218	00	0.01	0	0	00	0.00	0.00

		0	101.04	927	24	0.08	0	0	00	0.00	0.00
PO-1A-3(b) Pre-Order Response Times (Facility Check) IMA Response Diagnostic	January 2013		46903.18	3854	48	5.55	0	0	00	0.00	0.00
	December 2012		47009.2	3605	36	4.97	0	0	00	0.00	0.00
	November 2012		49501.76	3773	48	4.97	0	0	00	0.00	0.00
	October 2012		50386.19	3797	48	5.28	0	0	00	0.00	0.00
	September 2012		37034.9	2674	00	6.36	0	0	00	0.00	0.00
	August 2012		28049.79	2467	48	5.24	0	0	00	0.00	0.00
	July 2012		22124.34	1951	36	5.27	0	0	00	0.00	0.00
	June 2012		8635.01	927	48	3.11	0	0	00	0.00	0.00
	May 2012		11168.57	1127	24	4.52	0	0	00	0.00	0.00
	April 2012		9891.72	1278	36	4.58	0	0	00	0.00	0.00
	March 2012		5371.38	1218	24	2.17	0	0	00	0.00	0.00
		0	8635.01	927	48	3.11	0	0	00	0.00	0.00
PO-1A-4 Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark 10	January 2013		13937.96	7004	36	0	0	0	00	0.00	0.00
	December 2012		12201.21	6741	24	0	0	0	00	0.00	0.00
	November 2012		15798.54	8826	36	0	0	0	00	0.00	0.00
	October 2012		16634.5	8755	00	0	0	0	00	0.00	0.00
	September 2012		11901.12	6072	24	0	0	0	00	0.00	0.00
	August 2012		14497.56	7322	12	0	0	0	00	0.00	0.00
	July 2012		14029.33	6911	12	0	0	0	00	0.00	0.00
	June 2012		18563.63	7655	12	0	0	0	00	0.00	0.00
	May 2012		24639.36	7512	12	0	0	0	00	0.00	0.00
	April 2012		19369.7	7906	00	0	0	0	00	0.00	0.00
	March 2012		27023.79	8308	00	0	0	0	00	0.00	0.00
		0	18563.63	7655	12	0	0	0	00	0.00	0.00
PO-1A-4(a) Pre-Order Response Times (Address Validation) IMA Request Diagnostic	January 2013		910.52	7004	12	0.12	0	0	00	0.00	0.00
	December 2012		876.33	6741	12	0.12	0	0	00	0.00	0.00
	November 2012		1059.12	8826	48	0.12	0	0	00	0.00	0.00
	October 2012		1050.6	8755	48	0.1	0	0	00	0.00	0.00
	September 2012		728.64	6072	48	0.07	0	0	00	0.00	0.00
	August 2012		878.64	7322	48	0.09	0	0	00	0.00	0.00
	July 2012		898.43	6911	12	0.12	0	0	00	0.00	0.00
	June 2012		1102.58	7655	36	0.97	0	0	00	0.00	0.00
	May 2012		976.56	7512	12	0.06	0	0	00	0.00	0.00
	April 2012		1106.84	7906	36	0.1	0	0	00	0.00	0.00
	March 2012		1842.25	8308	48	0.11	0	0	00	0.00	0.00
		0	1102.58	7655	36	0.96	0	0	00	0.00	0.00
PO-1A-4(b) Pre-Order Response Times (Address Validation) IMA Response Diagnostic	January 2013		13027.44	7004	24	1.64	0	0	00	0.00	0.00
	December 2012		11324.88	6741	12	1.35	0	0	00	0.00	0.00
	November 2012		14739.42	8826	48	1.35	0	0	00	0.00	0.00
	October 2012		15583.9	8755	12	1.35	0	0	00	0.00	0.00
	September 2012		11172.48	6072	36	1.35	0	0	00	0.00	0.00
	August 2012		13618.92	7322	24	1.5	0	0	00	0.00	0.00
	July 2012		13130.9	6911	00	1.88	0	0	00	0.00	0.00
	June 2012		17461.06	7655	12	0.14	0	0	00	0.00	0.00
	May 2012		23662.8	7512	00	1.07	0	0	00	0.00	0.00
	April 2012		18262.86	7906	24	1.8	0	0	00	0.00	0.00
	March 2012		25181.54	8308	12	0.9	0	0	00	0.00	0.00
		0	17461.06	7655	12	0.14	0	0	00	0.00	0.00
PO-1A-5 Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark 12.5	January 2013		17188.74	6183	12	0	0	0	00	0.00	0.00
	December 2012		7223.75	5779	00	0	0	0	00	0.00	0.00
	November 2012		9225.6	7440	36	0	0	0	00	0.00	0.00
	October 2012		9628.16	7522	12	0	0	0	00	0.00	0.00

	September 2012	8583.58	5266	12	0	0	0	00	0.00	0.00
	August 2012	4637.1	3567	00	0	0	0	00	0.00	0.00
	July 2012	3469.32	2514	12	0	0	0	00	0.00	0.00
	June 2012	3727.82	2837	24	0	0	0	00	0.00	0.00
	May 2012	2944.5	1963	00	0	0	0	00	0.00	0.00
	April 2012	1721.61	1221	24	0	0	0	00	0.00	0.00
	March 2012	3398.8	1135	36	0	0	0	00	0.00	0.00
	0	3727.82	2837	24	0	0	0	00	0.00	0.00
PO-1A-5(a) Pre-Order Response Times (Get CSR) IMA Request Diagnostic	January 2013	741.96	6183	48	0.02	0	0	00	0.00	0.00
	December 2012	693.48	5779	48	0.01	0	0	00	0.00	0.00
	November 2012	892.8	7440	48	0.06	0	0	00	0.00	0.00
	October 2012	902.64	7522	48	0.02	0	0	00	0.00	0.00
	September 2012	631.92	5266	48	0.02	0	0	00	0.00	0.00
	August 2012	428.04	3567	48	0.06	0	0	00	0.00	0.00
	July 2012	301.68	2514	48	0.02	0	0	00	0.00	0.00
	June 2012	306.4	2837	24	0.01	0	0	00	0.00	0.00
	May 2012	235.56	1963	48	0.06	0	0	00	0.00	0.00
	April 2012	146.52	1221	48	0.01	0	0	00	0.00	0.00
	March 2012	109.45	1135	00	0.05	0	0	00	0.00	0.00
	0	306.4	2837	24	0.01	0	0	00	0.00	0.00
PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Response Diagnostic	January 2013	16446.78	6183	24	1.58	0	0	00	0.00	0.00
	December 2012	6530.27	5779	12	1.85	0	0	00	0.00	0.00
	November 2012	8332.8	7440	48	1.8	0	0	00	0.00	0.00
	October 2012	8725.52	7522	24	2.04	0	0	00	0.00	0.00
	September 2012	7951.66	5266	24	3.08	0	0	00	0.00	0.00
	August 2012	4209.06	3567	12	2.08	0	0	00	0.00	0.00
	July 2012	3167.64	2514	24	2.5	0	0	00	0.00	0.00
	June 2012	3421.42	2837	24	2.02	0	0	00	0.00	0.00
	May 2012	2708.94	1963	12	2.41	0	0	00	0.00	0.00
	April 2012	1575.09	1221	36	2.19	0	0	00	0.00	0.00
	March 2012	3289.35	1135	00	6.61	0	0	00	0.00	0.00
	0	3421.42	2837	24	2.02	0	0	00	0.00	0.00
PO-1A-6 Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark 10	January 2013	8424.16	2536	48	0	0	0	00	0.00	0.00
	December 2012	8838.8	2326	00	0	0	0	00	0.00	0.00
	November 2012	6455.8	1690	48	0	0	0	00	0.00	0.00
	October 2012	6350.14	1658	12	0	0	0	00	0.00	0.00
	September 2012	8009.89	2159	24	0	0	0	00	0.00	0.00
	August 2012	10046.4	2760	36	0	0	0	00	0.00	0.00
	July 2012	8132.18	2003	24	0	0	0	00	0.00	0.00
	June 2012	7281.57	1830	12	0	0	0	00	0.00	0.00
	May 2012	10017	1855	00	0	0	0	00	0.00	0.00
	April 2012	6598.66	1798	48	0	0	0	00	0.00	0.00
	March 2012	5979.42	1869	00	0	0	0	00	0.00	0.00
	0	7281.57	1830	12	0	0	0	00	0.00	0.00
PO-1A-6(a) Pre-Order Response Times (TN Reservation) IMA Request Diagnostic	January 2013	329.68	2536	12	0.02	0	0	00	0.00	0.00
	December 2012	279.12	2326	48	0.01	0	0	00	0.00	0.00
	November 2012	202.8	1690	48	0.03	0	0	00	0.00	0.00
	October 2012	198.96	1658	48	0.06	0	0	00	0.00	0.00
	September 2012	259.08	2159	48	0.01	0	0	00	0.00	0.00
	August 2012	331.2	2760	48	0.1	0	0	00	0.00	0.00
	July 2012	240.36	2003	48	0.01	0	0	00	0.00	0.00
	June 2012	206.79	1830	24	0.3	0	0	00	0.00	0.00
	May 2012	222.6	1855	48	0.16	0	0	00	0.00	0.00

	April 2012	215.76	1798	48	0.02	0	0	00	0.00	0.00
	March 2012	193.66	1869	00	0.01	0	0	00	0.00	0.00
	0	206.79	1830	24	0.3	0	0	00	0.00	0.00
PO-1A-6(b) Pre-Order Response Times (TN Reservation) IMA Response Diagnostic	January 2013	6931.48	2326	12	1.54	0	0	00	0.00	0.00
	December 2012	7257.12	2326	48	1.62	0	0	00	0.00	0.00
	November 2012	5306.6	1690	36	1.49	0	0	00	0.00	0.00
	October 2012	5222.7	1658	00	1.76	0	0	00	0.00	0.00
	September 2012	6498.59	2159	24	1.6	0	0	00	0.00	0.00
	August 2012	8059.2	2760	48	1.74	0	0	00	0.00	0.00
	July 2012	6609.9	2003	00	2.5	0	0	00	0.00	0.00
	June 2012	6161.61	1830	48	1.94	0	0	00	0.00	0.00
	May 2012	7809.55	1855	24	1.68	0	0	00	0.00	0.00
	April 2012	5088.34	1798	12	1.43	0	0	00	0.00	0.00
	March 2012	4959.36	1869	00	0.74	0	0	00	0.00	0.00
	0	6161.61	1830	48	1.94	0	0	00	0.00	0.00
PO-1A-6(c) Pre-Order Response Times (TN Reservation) IMA Accept Diagnostic	January 2013	1163	2326	00	0.34	0	0	00	0.00	0.00
	December 2012	1302.56	2326	24	0.39	0	0	00	0.00	0.00
	November 2012	946.4	1690	24	0.43	0	0	00	0.00	0.00
	October 2012	928.48	1658	24	0.42	0	0	00	0.00	0.00
	September 2012	1252.22	2159	12	1.59	0	0	00	0.00	0.00
	August 2012	1656	2760	00	0.73	0	0	00	0.00	0.00
	July 2012	1281.92	2003	36	1.84	0	0	00	0.00	0.00
	June 2012	913.17	1830	00	0.83	0	0	00	0.00	0.00
	May 2012	1984.85	1855	48	0.33	0	0	00	0.00	0.00
	April 2012	1294.56	1798	48	0.43	0	0	00	0.00	0.00
	March 2012	826.4	1869	36	0.44	0	0	00	0.00	0.00
	0	913.17	1830	00	0.83	0	0	00	0.00	0.00
PO-1A-7 Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark 20	January 2013	11521.6	1895	12	0	0	0	00	0.00	0.00
	December 2012	12134.85	1905	48	0	0	0	00	0.00	0.00
	November 2012	11881.65	1895	48	0	0	0	00	0.00	0.00
	October 2012	13446.4	1910	36	0	0	0	00	0.00	0.00
	September 2012	12819.84	1821	36	0	0	0	00	0.00	0.00
	August 2012	14469.62	1958	36	0	0	0	00	0.00	0.00
	July 2012	11991.5	1654	00	0	0	0	00	0.00	0.00
	June 2012	11986.15	925	24	0	0	0	00	0.00	0.00
	May 2012	12229.78	1486	12	0	0	0	00	0.00	0.00
	April 2012	12623.48	1574	48	0	0	0	00	0.00	0.00
	March 2012	12301.03	1548	00	0	0	0	00	0.00	0.00
	0	11986.15	925	24	0	0	0	00	0.00	0.00
PO-1A-7(a) Pre-Order Response Times (Loop Qualification Tools) IMA Request Diagnostic	January 2013	189.5	1895	00	0.02	0	0	00	0.00	0.00
	December 2012	228.6	1905	48	0.02	0	0	00	0.00	0.00
	November 2012	227.4	1895	48	0.02	0	0	00	0.00	0.00
	October 2012	229.2	1910	48	0.02	0	0	00	0.00	0.00
	September 2012	218.52	1821	48	0.02	0	0	00	0.00	0.00
	August 2012	234.96	1958	48	0.03	0	0	00	0.00	0.00
	July 2012	215.02	1654	12	0.02	0	0	00	0.00	0.00
	June 2012	99.9	925	24	0.06	0	0	00	0.00	0.00
	May 2012	193.18	1486	12	0.01	0	0	00	0.00	0.00
	April 2012	188.88	1574	48	0.01	0	0	00	0.00	0.00
	March 2012	228.7	1548	00	0.1	0	0	00	0.00	0.00
	0	99.9	925	24	0.06	0	0	00	0.00	0.00
PO-1A-7(b) Pre-Order Response Times (Loop Qualification Tools) IMA Response	January 2013	11332.1	1895	12	3.6	0	0	00	0.00	0.00
	December 2012	11906.25	1905	00	3.68	0	0	00	0.00	0.00

Diagnostic	November 2012	11654.25	1895	00	3.67	0	0	00	0.00	0.00
	October 2012	13217.2	1910	48	3.98	0	0	00	0.00	0.00
	September 2012	12601.32	1821	48	3.98	0	0	00	0.00	0.00
	August 2012	14234.66	1958	48	3.98	0	0	00	0.00	0.00
	July 2012	11776.48	1654	48	4.16	0	0	00	0.00	0.00
	June 2012	11886.25	925	00	5.13	0	0	00	0.00	0.00
	May 2012	12036.6	1486	00	3.57	0	0	00	0.00	0.00
	April 2012	12434.6	1574	00	3.66	0	0	00	0.00	0.00
	March 2012	12072.33	1548	00	6.21	0	0	00	0.00	0.00
	0	11886.25	925	00	5.13	0	0	00	0.00	0.00
PO-1A-9 Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark 25	January 2013	9601.79	2129	24	0	0	0	00	0.00	0.00
	December 2012	9244.62	2001	48	0	0	0	00	0.00	0.00
	November 2012	7924.59	1719	24	0	0	0	00	0.00	0.00
	October 2012	7653.18	1671	12	0	0	0	00	0.00	0.00
	September 2012	6030.1	1283	00	0	0	0	00	0.00	0.00
	August 2012	10416.8	2245	36	0	0	0	00	0.00	0.00
	July 2012	5081.13	1107	36	0	0	0	00	0.00	0.00
	June 2012	4853.25	675	36	0	0	0	00	0.00	0.00
	May 2012	3598.56	756	24	0	0	0	00	0.00	0.00
	April 2012	4374.81	891	24	0	0	0	00	0.00	0.00
March 2012	5592.08	867	00	0	0	0	00	0.00	0.00	
0	4853.25	675	36	0	0	0	00	0.00	0.00	
PO-1A-9(a) Pre-Order Response Times (Connecting Facility Assignment) IMA Request Diagnostic	January 2013	276.77	2129	12	0.02	0	0	00	0.00	0.00
	December 2012	240.12	2001	48	0.02	0	0	00	0.00	0.00
	November 2012	206.28	1719	48	0.01	0	0	00	0.00	0.00
	October 2012	200.52	1671	48	0.02	0	0	00	0.00	0.00
	September 2012	153.96	1283	48	0.01	0	0	00	0.00	0.00
	August 2012	291.85	2245	12	0.31	0	0	00	0.00	0.00
	July 2012	132.84	1107	48	0.03	0	0	00	0.00	0.00
	June 2012	67.5	675	00	0.1	0	0	00	0.00	0.00
	May 2012	90.72	756	48	0.01	0	0	00	0.00	0.00
	April 2012	124.74	891	36	0.15	0	0	00	0.00	0.00
March 2012	88.82	867	00	0.01	0	0	00	0.00	0.00	
0	67.5	675	00	0.1	0	0	00	0.00	0.00	
PO-1A-9(b) Pre-Order Response Times (Connecting Facility Assignment) IMA Response Diagnostic	January 2013	9325.02	2129	12	2.74	0	0	00	0.00	0.00
	December 2012	9004.5	2001	00	2.13	0	0	00	0.00	0.00
	November 2012	7718.31	1719	36	1.9	0	0	00	0.00	0.00
	October 2012	7452.66	1671	24	1.8	0	0	00	0.00	0.00
	September 2012	5876.14	1283	12	2.97	0	0	00	0.00	0.00
	August 2012	10124.95	2245	24	2.7	0	0	00	0.00	0.00
	July 2012	4948.29	1107	48	2.4	0	0	00	0.00	0.00
	June 2012	4785.75	675	36	5.62	0	0	00	0.00	0.00
	May 2012	3507.84	756	36	1.54	0	0	00	0.00	0.00
	April 2012	4250.07	891	48	2.65	0	0	00	0.00	0.00
March 2012	5503.26	867	00	4.41	0	0	00	0.00	0.00	
0	4785.75	675	36	5.62	0	0	00	0.00	0.00	
PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark 10	January 2013	1135.64	5162	48	0.01	0	0	00	0.00	0.00
	December 2012	1029.6	4680	48	0.01	0	0	00	0.00	0.00
	November 2012	1096.04	4982	48	0.01	0	0	00	0.00	0.00
	October 2012	1095.82	4981	48	0.01	0	0	00	0.00	0.00
	September 2012	1102.42	5011	48	0.01	0	0	00	0.00	0.00
	August 2012	1144.22	5201	48	0.01	0	0	00	0.00	0.00
July 2012	4386.8	4985	12	0.01	0	0	00	0.00	0.00	

	June 2012	4685.72	5121	48	0.34	0	0	00	0.00	0.00
	May 2012	6329.36	5188	48	0.01	0	0	00	0.00	0.00
	April 2012	10172.04	4582	48	3.11	0	0	00	0.00	0.00
	March 2012	15316.2	4572	00	4.21	0	0	00	0.00	0.00
	0	4685.72	5121	48	0.34	0	0	00	0.00	0.00
PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30	January 2013	4569.6	896	00	2.44	0	0	00	0.00	0.00
	December 2012	4493.6	820	12	2.51	0	0	00	0.00	0.00
	November 2012	4942.08	858	24	4.39	0	0	00	0.00	0.00
	October 2012	4916.34	858	12	4.01	0	0	00	0.00	0.00
	September 2012	5022.4	860	36	2.91	0	0	00	0.00	0.00
	August 2012	4845.48	894	48	1.98	0	0	00	0.00	0.00
	July 2012	5501.79	861	36	6.27	0	0	00	0.00	0.00
	June 2012	2954.7	735	48	4.12	0	0	00	0.00	0.00
	May 2012	4799.34	879	24	1.65	0	0	00	0.00	0.00
	April 2012	4313.25	793	12	3.03	0	0	00	0.00	0.00
	March 2012	3570.92	894	36	4.12	0	0	00	0.00	0.00
	0	2954.7	735	48	4.12	0	0	00	0.00	0.00
PO-1X-2 Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark 25	January 2013	22724.24	6076	36	3.4	0	0	00	0.00	0.00
	December 2012	20111.5	5510	00	3.39	0	0	00	0.00	0.00
	November 2012	21817.5	5818	00	3.45	0	0	00	0.00	0.00
	October 2012	23376	5844	00	6.34	0	0	00	0.00	0.00
	September 2012	22959.52	5872	24	4.73	0	0	00	0.00	0.00
	August 2012	22891.68	6056	12	3.72	0	0	00	0.00	0.00
	July 2012	25310.88	5859	48	6.03	0	0	00	0.00	0.00
	June 2012	5765.35	6186	12	0.27	0	0	00	0.00	0.00
	May 2012	25356.83	6023	24	4.09	0	0	00	0.00	0.00
	April 2012	24706.41	5392	12	6.06	0	0	00	0.00	0.00
	March 2012	43989.27	5443	12	5.12	0	0	00	0.00	0.00
	0	5765.35	6186	12	0.27	0	0	00	0.00	0.00
PO-1X-3 Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark 25	January 2013	112336.64	8164	24	14.72	0	0	00	0.00	0.00
	December 2012	108851.4	7420	48	14.7	0	0	00	0.00	0.00
	November 2012	115972.01	7927	12	14.37	0	0	00	0.00	0.00
	October 2012	116175.96	7871	24	14.44	0	0	00	0.00	0.00
	September 2012	75159.15	4961	00	14.77	0	0	00	0.00	0.00
	August 2012	55077.36	4953	48	14.01	0	0	00	0.00	0.00
	July 2012	29589.06	2953	48	14.1	0	0	00	0.00	0.00
	June 2012	6504.21	7124	24	1.51	0	0	00	0.00	0.00
	May 2012	18989.36	1922	12	8.51	0	0	00	0.00	0.00
	April 2012	12594.99	1401	36	8.51	0	0	00	0.00	0.00
	March 2012	7535.42	1258	36	8.25	0	0	00	0.00	0.00
	0	6504.21	7124	24	1.51	0	0	00	0.00	0.00
PO-1X-4 Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark 10	January 2013	11136.26	7474	36	1.23	0	0	00	0.00	0.00
	December 2012	9756	6775	36	0.92	0	0	00	0.00	0.00
	November 2012	10343.19	7233	12	1.15	0	0	00	0.00	0.00
	October 2012	11078.76	7194	36	2.36	0	0	00	0.00	0.00
	September 2012	10881	7254	00	3.36	0	0	00	0.00	0.00
	August 2012	11108.88	7506	12	0.8	0	0	00	0.00	0.00
	July 2012	13902.72	7241	48	4.45	0	0	00	0.00	0.00
	June 2012	13152.8	8020	36	0.21	0	0	00	0.00	0.00
	May 2012	10958.76	7506	24	0.97	0	0	00	0.00	0.00
	April 2012	12567.4	6666	36	5.08	0	0	00	0.00	0.00
	March 2012	17936.2	7825	36	3.51	0	0	00	0.00	0.00
	0	13152.8	8020	36	0.21	0	0	00	0.00	0.00

PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5	January 2013	13036.92	8357	24	1.84	0	0	00	0.00	0.00
	December 2012	4256	7600	24	0.47	0	0	00	0.00	0.00
	November 2012	4530.96	8091	24	0.47	0	0	00	0.00	0.00
	October 2012	4509.68	8053	24	0.57	0	0	00	0.00	0.00
	September 2012	4463.8	8116	00	2.19	0	0	00	0.00	0.00
	August 2012	3527.7	6414	00	0.16	0	0	00	0.00	0.00
	July 2012	4394.49	4107	48	4.45	0	0	00	0.00	0.00
	June 2012	7076.58	8134	48	0.22	0	0	00	0.00	0.00
	May 2012	1492.02	2763	36	0.1	0	0	00	0.00	0.00
	April 2012	3570	2100	00	4.93	0	0	00	0.00	0.00
	March 2012	4805.56	1780	00	5.21	0	0	00	0.00	0.00
	0	7076.58	8134	48	0.23	0	0	00	0.00	0.00
	PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10	January 2013	14613.12	3776	48	2.05	0	0	00	0.00
December 2012		12823.74	3438	12	1.93	0	0	00	0.00	0.00
November 2012		12886.24	3746	36	2.07	0	0	00	0.00	0.00
October 2012		11740.12	3646	48	2.04	0	0	00	0.00	0.00
September 2012		10932.57	3681	48	3.87	0	0	00	0.00	0.00
August 2012		11434.2	3876	00	1.88	0	0	00	0.00	0.00
July 2012		14566.72	3716	48	5.39	0	0	00	0.00	0.00
June 2012		3380.01	3694	48	0.34	0	0	00	0.00	0.00
May 2012		10955.7	3885	48	2.34	0	0	00	0.00	0.00
April 2012		10913.44	3417	36	4.04	0	0	00	0.00	0.00
March 2012		10552.19	3742	48	3.08	0	0	00	0.00	0.00
0		3380.01	3694	48	0.34	0	0	00	0.00	0.00
PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark 20		January 2013	36692.1	4146	00	7.5	0	0	00	0.00
	December 2012	37320.88	4156	12	7.56	0	0	00	0.00	0.00
	November 2012	37320.88	4156	12	7.56	0	0	00	0.00	0.00
	October 2012	42023.55	4215	48	7.86	0	0	00	0.00	0.00
	September 2012	41116.28	4124	48	7.86	0	0	00	0.00	0.00
	August 2012	46652.55	4245	36	7.98	0	0	00	0.00	0.00
	July 2012	45199.04	4124	24	7.95	0	0	00	0.00	0.00
	June 2012	4644.48	5664	48	0.35	0	0	00	0.00	0.00
	May 2012	39769.6	3824	00	7.11	0	0	00	0.00	0.00
	April 2012	39217.5	3735	00	6.78	0	0	00	0.00	0.00
	March 2012	41328.29	3825	00	6.61	0	0	00	0.00	0.00
	0	4644.48	5664	48	0.35	0	0	00	0.00	0.00
	PO-1X-9 Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark 25	January 2013	8453	1975	12	2.09	0	0	00	0.00
December 2012		7927.8	1810	12	2.14	0	0	00	0.00	0.00
November 2012		8245.85	1853	00	2.3	0	0	00	0.00	0.00
October 2012		8461.3	1910	12	3.16	0	0	00	0.00	0.00
September 2012		8524.8	1920	36	4.51	0	0	00	0.00	0.00
August 2012		8439.17	1949	12	2.21	0	0	00	0.00	0.00
July 2012		8854.56	1892	12	7.67	0	0	00	0.00	0.00
June 2012		1771.22	1940	24	0.23	0	0	00	0.00	0.00
May 2012		7050.24	1536	36	4.31	0	0	00	0.00	0.00
April 2012		7551.82	1727	48	2.47	0	0	00	0.00	0.00
March 2012		4619.14	1092	12	2.98	0	0	00	0.00	0.00
0		1771.22	1940	24	0.23	0	0	00	0.00	0.00
PO-20 Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark 0.95		January 2013	0	0	00	0	0	0	00	0.00
	December 2012	245	246	06	0.0636	0	0	00	0.00	(0.15)
	November 2012	218	220	54	0.0949	0	0	00	0.00	(0.13)
	October 2012	241	241	00	0	0	0	00	0.00	(0.16)
	September 2012	182	182	00	0	0	0	00	0.00	(0.16)

	August 2012	207	210	24	0.1187	0	0	00	0.00	(0.11)
	July 2012	192	193	31	0.0718	0	0	00	0.00	(0.14)
	June 2012	202	205	59	0.1201	0	0	00	0.00	(0.11)
	May 2012	197	197	00	0	0	0	00	0.00	(0.16)
	April 2012	191	191	00	0	0	0	00	0.00	(0.16)
	March 2012	122	123	20	0.0898	0	0	00	0.00	(0.13)
	0	134	134	00	0	0	0	00	0.00	(0.16)
PO-20 Manual Service Order Accuracy Unbundled Loops Benchmark 0.95	January 2013	0	0	00	0	0	0	00	0.00	0.00
	December 2012	201	206	00	0.1539	0	0	00	0.00	(0.08)
	November 2012	292	294	12	0.0822	0	0	00	0.00	(0.14)
	October 2012	386	397	07	0.1641	0	0	00	0.00	(0.07)
	September 2012	234	237	43	0.1118	0	0	00	0.00	(0.12)
	August 2012	436	442	25	0.1157	0	0	00	0.00	(0.12)
	July 2012	338	338	00	0	0	0	00	0.00	(0.16)
	June 2012	357	372	58	0.1967	0	0	00	0.00	(0.03)
	May 2012	374	381	30	0.1343	0	0	00	0.00	(0.10)
	April 2012	374	380	15	0.1247	0	0	00	0.00	(0.11)
	March 2012	420	421	33	0.0487	0	0	00	0.00	(0.15)
	0	470	474	54	0.0915	0	0	00	0.00	(0.13)
PO-2A Electronic Flow-through for LSRs received via IMA LNP Diagnostic	January 2013	5237	5955	20	0.3256	0	0	00	0.00	0.00
	December 2012	4236	4819	46	0.3261	0	0	00	0.00	0.00
	November 2012	4790	5389	52	0.3143	0	0	00	0.00	0.00
	October 2012	5091	5857	39	0.3372	0	0	00	0.00	0.00
	September 2012	5126	5772	52	0.3153	0	0	00	0.00	0.00
	August 2012	5368	6065	33	0.3189	0	0	00	0.00	0.00
	July 2012	5295	6076	58	0.3347	0	0	00	0.00	0.00
	June 2012	5364	6147	33	0.3334	0	0	00	0.00	0.00
	May 2012	5182	6035	32	0.3484	0	0	00	0.00	0.00
	April 2012	4962	5753	00	0.3444	0	0	00	0.00	0.00
	March 2012	5423	6283	52	0.3437	0	0	00	0.00	0.00
	0	5100	5944	31	0.349	0	0	00	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic	January 2013	624	1347	09	0.4986	0	0	00	0.00	0.00
	December 2012	511	1014	37	0.5	0	0	00	0.00	0.00
	November 2012	644	1042	55	0.4859	0	0	00	0.00	0.00
	October 2012	677	1139	56	0.491	0	0	00	0.00	0.00
	September 2012	659	1033	35	0.4806	0	0	00	0.00	0.00
	August 2012	660	1048	55	0.4829	0	0	00	0.00	0.00
	July 2012	644	1045	28	0.4863	0	0	00	0.00	0.00
	June 2012	594	980	47	0.4886	0	0	00	0.00	0.00
	May 2012	430	742	29	0.4936	0	0	00	0.00	0.00
	April 2012	326	585	31	0.4967	0	0	00	0.00	0.00
	March 2012	384	623	37	0.4863	0	0	00	0.00	0.00
	0	355	575	03	0.486	0	0	00	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic	January 2013	1026	1317	46	0.4149	0	0	00	0.00	0.00
	December 2012	762	994	54	0.423	0	0	00	0.00	0.00
	November 2012	903	1181	01	0.4242	0	0	00	0.00	0.00
	October 2012	948	1286	34	0.4402	0	0	00	0.00	0.00
	September 2012	916	1198	01	0.4242	0	0	00	0.00	0.00
	August 2012	1078	1440	59	0.4338	0	0	00	0.00	0.00
	July 2012	936	1269	09	0.4399	0	0	00	0.00	0.00
	June 2012	1014	1357	58	0.4346	0	0	00	0.00	0.00
	May 2012	1042	1398	23	0.4357	0	0	00	0.00	0.00
	April 2012	1085	1400	00	0.4176	0	0	00	0.00	0.00

	March 2012	1187	1633	44	0.4456	0	0	00	0.00	0.00
	0	908	1314	02	0.4621	0	0	00	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic	January 2013	0	0	00	0	0	0	00	0.00	0.00
	December 2012	0	0	00	0	0	0	00	0.00	0.00
	November 2012	0	0	00	0	0	0	00	0.00	0.00
	October 2012	0	0	00	0	0	0	00	0.00	0.00
	September 2012	0	0	00	0	0	0	00	0.00	0.00
	August 2012	0	0	00	0	0	0	00	0.00	0.00
	July 2012	0	0	00	0	0	0	00	0.00	0.00
	June 2012	0	0	00	0	0	0	00	0.00	0.00
	May 2012	0	0	00	0	0	0	00	0.00	0.00
	April 2012	0	0	00	0	0	0	00	0.00	0.00
	March 2012	4	9	56	0.4969	0	0	00	0.00	0.00
	0	0	0	00	0	0	0	00	0.00	0.00
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95	January 2013	5237	5285	54	0.0949	0	0	00	0.00	(0.13)
	December 2012	4236	4260	56	0.0748	0	0	00	0.00	(0.14)
	November 2012	4790	4830	03	0.0906	0	0	00	0.00	(0.13)
	October 2012	5091	5167	50	0.1204	0	0	00	0.00	(0.11)
	September 2012	5126	5194	08	0.1137	0	0	00	0.00	(0.12)
	August 2012	5368	5459	57	0.128	0	0	00	0.00	(0.11)
	July 2012	5295	5384	14	0.1275	0	0	00	0.00	(0.11)
	June 2012	5364	5447	07	0.1225	0	0	00	0.00	(0.11)
	May 2012	5182	5262	07	0.1224	0	0	00	0.00	(0.11)
	April 2012	4962	5042	06	0.125	0	0	00	0.00	(0.11)
	March 2012	5423	5489	43	0.109	0	0	00	0.00	(0.12)
	0	5100	5173	42	0.118	0	0	00	0.00	(0.11)
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Benchmark 0.95	January 2013	624	640	98%	0.1561	0	0	0%	0.00	(0.08)
	December 2012	511	522	98%	0.1436	0	0	0%	0.00	(0.09)
	November 2012	644	652	99%	0.1101	0	0	0%	0.00	(0.12)
	October 2012	677	693	98%	0.1502	0	0	0%	0.00	(0.08)
	September 2012	659	674	98%	0.1475	0	0	0%	0.00	(0.09)
	August 2012	660	673	98%	0.1376	0	0	0%	0.00	(0.10)
	July 2012	644	652	99%	0.1101	0	0	0%	0.00	(0.12)
	June 2012	594	602	99%	0.1145	0	0	0%	0.00	(0.12)
	May 2012	430	440	98%	0.149	0	0	0%	0.00	(0.09)
	April 2012	326	332	98%	0.1332	0	0	0%	0.00	(0.10)
	March 2012	384	390	98%	0.1231	0	0	0%	0.00	(0.11)
	0	355	358	99%	0.0912	0	0	0%	0.00	(0.13)
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.85	January 2013	1026	1076	95%	0.2105	0	0	0%	0.00	(0.37)
	December 2012	762	798	95%	0.2076	0	0	0%	0.00	(0.37)
	November 2012	903	964	94%	0.2435	0	0	0%	0.00	(0.31)
	October 2012	948	1036	92%	0.2788	0	0	0%	0.00	(0.23)
	September 2012	916	986	93%	0.2568	0	0	0%	0.00	(0.28)
	August 2012	1078	1145	94%	0.2347	0	0	0%	0.00	(0.32)
	July 2012	936	1017	92%	0.2707	0	0	0%	0.00	(0.25)
	June 2012	1014	1117	91%	0.2893	0	0	0%	0.00	(0.20)
	May 2012	1042	1119	93%	0.2531	0	0	0%	0.00	(0.29)
	April 2012	1085	1147	95%	0.2261	0	0	0%	0.00	(0.34)
	March 2012	1187	1275	93%	0.2535	0	0	0%	0.00	(0.29)
	0	908	990	92%	0.2756	0	0	0%	0.00	(0.24)
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00

	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	4	5	80%	0.4	0	0	0%	0.00	0.47
	0	0	0	0%	0	0	0	0%	0.00	0.00
PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1	January 2013	0.28680556	1	29%	0	0	0	0%	0.00	(2.14)
	December 2012	1.05	3	35%	0.402083333	0	0	0%	0.00	(1.95)
	November 2012	0.69097222	2	35%	0.444444444	0	0	0%	0.00	(1.96)
	October 2012	1.27569444	6	21%	0.260416667	0	0	0%	0.00	(2.36)
	September 2012	1.17083333	5	23%	0.333333333	0	0	0%	0.00	(2.30)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	5.57152778	4	139%	0.614583333	0	0	0%	0.00	1.18
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	4.52986111	4	113%	0.591666667	0	0	0%	0.00	0.40
	March 2012	3.91736111	6	65%	0.411805556	0	0	0%	0.00	(1.04)
	0	0.78055556	1	78%	0	0	0	0%	0.00	(0.66)
PO-3X LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark 0.5	January 2013	14.1	315	4%	0.106944444	0	0	0%	0.00	(2.73)
	December 2012	13.51111111	244	6%	0.102777778	0	0	0%	0.00	(2.67)
	November 2012	11.8076389	290	4%	0.070833333	0	0	0%	0.00	(2.76)
	October 2012	10.8805556	311	3%	0.064583333	0	0	0%	0.00	(2.79)
	September 2012	10.1798611	269	4%	0.061805556	0	0	0%	0.00	(2.77)
	August 2012	11.7840278	334	4%	0.067361111	0	0	0%	0.00	(2.79)
	July 2012	10.4402778	284	4%	0.057638889	0	0	0%	0.00	(2.78)
	June 2012	17.5868056	301	6%	0.090972222	0	0	0%	0.00	(2.65)
	May 2012	10.2020833	313	3%	0.071527778	0	0	0%	0.00	(2.80)
	April 2012	123.891667	345	36%	6.027777778	0	0	0%	0.00	(0.85)
	March 2012	13.8861111	358	4%	0.061805556	0	0	0%	0.00	(2.77)
	0	13.1722222	345	4%	0.06875	0	0	0%	0.00	(2.77)
PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic	January 2013	909	29496	3%	0.1728	0	0	0%	0.00	0.00
	December 2012	825	23536	4%	0.1839	0	0	0%	0.00	0.00
	November 2012	950	28391	3%	0.1798	0	0	0%	0.00	0.00
	October 2012	1104	34152	3%	0.1769	0	0	0%	0.00	0.00
	September 2012	859	27553	3%	0.1738	0	0	0%	0.00	0.00
	August 2012	942	32223	3%	0.1685	0	0	0%	0.00	0.00
	July 2012	976	30091	3%	0.1772	0	0	0%	0.00	0.00
	June 2012	852	29454	3%	0.1676	0	0	0%	0.00	0.00
	May 2012	941	31242	3%	0.1709	0	0	0%	0.00	0.00
	April 2012	1030	27970	4%	0.1883	0	0	0%	0.00	0.00
	March 2012	1145	30323	4%	0.1906	0	0	0%	0.00	0.00
	0	884	27428	3%	0.1766	0	0	0%	0.00	0.00
PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic	January 2013	11223	29496	38%	0.4855	0	0	0%	0.00	0.00
	December 2012	9254	23536	39%	0.4885	0	0	0%	0.00	0.00
	November 2012	11216	28391	40%	0.4889	0	0	0%	0.00	0.00
	October 2012	14541	34152	43%	0.4945	0	0	0%	0.00	0.00
	September 2012	10371	27553	38%	0.4845	0	0	0%	0.00	0.00
	August 2012	12569	32223	39%	0.4878	0	0	0%	0.00	0.00
	July 2012	12203	30091	41%	0.491	0	0	0%	0.00	0.00
June 2012	11312	29454	38%	0.4864	0	0	0%	0.00	0.00	

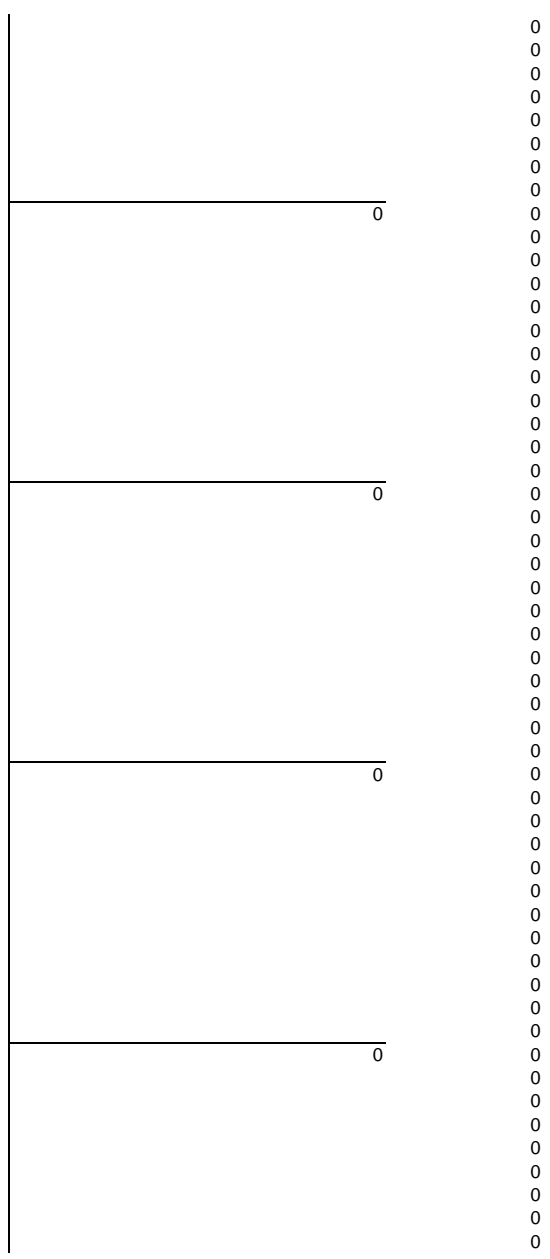
	May 2012	13000	31242	42%	0.4929	0	0	0%	0.00	0.00
	April 2012	11620	27970	42%	0.4928	0	0	0%	0.00	0.00
	March 2012	12324	30323	41%	0.4912	0	0	0%	0.00	0.00
	0	10614	27428	39%	0.4871	0	0	0%	0.00	0.00
PO-4C LSRs Received via Facsimile	January 2013	1	6	17%	0.3727	0	0	0%	0.00	0.00
Product Aggregate Diagnostic	December 2012	3	6	50%	0.5	0	0	0%	0.00	0.00
	November 2012	2	6	33%	0.4714	0	0	0%	0.00	0.00
	October 2012	6	9	67%	0.4714	0	0	0%	0.00	0.00
	September 2012	5	10	50%	0.5	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	4	9	44%	0.4969	0	0	0%	0.00	0.00
	May 2012	0	3	0%	0	0	0	0%	0.00	0.00
	April 2012	4	4	100%	0	0	0	0%	0.00	0.00
	March 2012	6	7	86%	0.3499	0	0	0%	0.00	0.00
	0	1	3	33%	0.4714	0	0	0%	0.00	0.00
PO-5A-(a) FOCs On Time for Fully	January 2013	362	362	100%	0	0	0	0%	0.00	(0.16)
Electronic LSRs Received Via IMA Resale	December 2012	275	275	100%	0	0	0	0%	0.00	(0.16)
Aggregate Benchmark 0.95	November 2012	301	301	100%	0	0	0	0%	0.00	(0.16)
	October 2012	341	341	100%	0	0	0	0%	0.00	(0.16)
	September 2012	340	340	100%	0	0	0	0%	0.00	(0.16)
	August 2012	338	338	100%	0	0	0	0%	0.00	(0.16)
	July 2012	307	307	100%	0	0	0	0%	0.00	(0.16)
	June 2012	287	287	100%	0	0	0	0%	0.00	(0.16)
	May 2012	224	224	100%	0	0	0	0%	0.00	(0.16)
	April 2012	211	211	100%	0	0	0	0%	0.00	(0.16)
	March 2012	200	200	100%	0	0	0	0%	0.00	(0.16)
	0	171	171	100%	0	0	0	0%	0.00	(0.16)
PO-5A-(b) FOCs On Time for Fully	January 2013	814	814	100%	0	0	0	0%	0.00	(0.16)
Electronic LSRs Received Via IMA	December 2012	580	583	99%	0.0715	0	0	0%	0.00	(0.14)
Unbundled Loop Aggregate Benchmark 0.95	November 2012	699	699	100%	0	0	0	0%	0.00	(0.16)
	October 2012	698	698	100%	0	0	0	0%	0.00	(0.16)
	September 2012	720	722	100%	0.0526	0	0	0%	0.00	(0.15)
	August 2012	864	864	100%	0	0	0	0%	0.00	(0.16)
	July 2012	671	671	100%	0	0	0	0%	0.00	(0.16)
	June 2012	759	762	100%	0.0626	0	0	0%	0.00	(0.15)
	May 2012	788	790	100%	0.0503	0	0	0%	0.00	(0.15)
	April 2012	802	802	100%	0	0	0	0%	0.00	(0.16)
	March 2012	896	898	100%	0.0471	0	0	0%	0.00	(0.15)
	0	644	644	100%	0	0	0	0%	0.00	(0.16)
PO-5A-(c) FOCs On Time for Fully	January 2013	4771	4771	0:00	0	0	0	0:00	0.00	(0.16)
Electronic LSRs Received Via IMA LNP	December 2012	3879	3881	23:59	0.0227	0	0	0:00	0.00	(0.16)
Benchmark 0.95	November 2012	4365	4365	0:00	0	0	0	0:00	0.00	(0.16)
	October 2012	4624	4625	23:59	0.0147	0	0	0:00	0.00	(0.16)
	September 2012	4640	4646	23:58	0.0359	0	0	0:00	0.00	(0.15)
	August 2012	4879	4879	0:00	0	0	0	0:00	0.00	(0.16)
	July 2012	4758	4758	0:00	0	0	0	0:00	0.00	(0.16)
	June 2012	4773	4791	23:54	0.0612	0	0	0:00	0.00	(0.15)
	May 2012	4687	4695	23:57	0.0412	0	0	0:00	0.00	(0.15)
	April 2012	4519	4519	0:00	0	0	0	0:00	0.00	(0.16)
	March 2012	4878	4879	23:59	0.0143	0	0	0:00	0.00	(0.16)
	0	4610	4610	0:00	0	0	0	0:00	0.00	(0.16)
PO-5B-(a) FOCs On Time For	January 2013	365	365	0:00	0	0	0	0:00	0.00	(0.33)

Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark 0.9	December 2012	234	243	23:06	0.1889	0	0	0:00	0.00	(0.21)	
	November 2012	230	233	23:41	0.1127	0	0	0:00	0.00	(0.29)	
	October 2012	273	273	0:00	0	0	0	0:00	0.00	(0.33)	
	September 2012	194	194	0:00	0	0	0	0:00	0.00	(0.33)	
	August 2012	192	192	0:00	0	0	0	0:00	0.00	(0.33)	
	July 2012	185	185	0:00	0	0	0	0:00	0.00	(0.33)	
	June 2012	211	211	0:00	0	0	0	0:00	0.00	(0.33)	
	May 2012	204	204	0:00	0	0	0	0:00	0.00	(0.33)	
	April 2012	182	182	0:00	0	0	0	0:00	0.00	(0.33)	
	March 2012	156	156	0:00	0	0	0	0:00	0.00	(0.33)	
	0	122	122	0:00	0	0	0	0:00	0.00	(0.33)	
	PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchmark 0.9	January 2013	620	641	97%	0.178	0	0	0%	0.00	(0.22)
		December 2012	500	524	95%	0.2091	0	0	0%	0.00	(0.18)
November 2012		638	667	96%	0.2039	0	0	0%	0.00	(0.19)	
October 2012		696	726	96%	0.199	0	0	0%	0.00	(0.20)	
September 2012		554	579	96%	0.2033	0	0	0%	0.00	(0.19)	
August 2012		676	703	96%	0.1922	0	0	0%	0.00	(0.21)	
July 2012		651	680	96%	0.2021	0	0	0%	0.00	(0.19)	
June 2012		686	717	96%	0.2034	0	0	0%	0.00	(0.19)	
May 2012		641	670	96%	0.2035	0	0	0%	0.00	(0.19)	
April 2012		736	758	97%	0.1679	0	0	0%	0.00	(0.24)	
March 2012		1100	1127	98%	0.1529	0	0	0%	0.00	(0.25)	
0		889	914	97%	0.1631	0	0	0%	0.00	(0.24)	
PO-5B-(c) FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark 0.9		January 2013	654	654	100%	0	0	0	0%	0.00	(0.33)
	December 2012	515	525	98%	0.1367	0	0	0%	0.00	(0.27)	
	November 2012	536	538	100%	0.0609	0	0	0%	0.00	(0.32)	
	October 2012	701	701	100%	0	0	0	0%	0.00	(0.33)	
	September 2012	590	590	100%	0	0	0	0%	0.00	(0.33)	
	August 2012	643	643	100%	0	0	0	0%	0.00	(0.33)	
	July 2012	720	720	100%	0	0	0	0%	0.00	(0.33)	
	June 2012	712	713	100%	0.0374	0	0	0%	0.00	(0.33)	
	May 2012	769	769	100%	0	0	0	0%	0.00	(0.33)	
	April 2012	756	756	100%	0	0	0	0%	0.00	(0.33)	
	March 2012	815	815	100%	0	0	0	0%	0.00	(0.33)	
	0	778	778	100%	0	0	0	0%	0.00	(0.33)	
	PO-5C-(a) FOCs on Time for Manual Resale Aggregate Benchmark 0.9	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
December 2012		1	1	100%	0	0	0	0%	0.00	(0.33)	
November 2012		1	1	100%	0	0	0	0%	0.00	(0.33)	
October 2012		0	0	0%	0	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012		1	1	100%	0	0	0	0%	0.00	(0.33)	
May 2012		0	0	0%	0	0	0	0%	0.00	0.00	
April 2012		0	0	0%	0	0	0	0%	0.00	0.00	
March 2012		0	0	0%	0	0	0	0%	0.00	0.00	
0		0	0	0%	0	0	0	0%	0.00	0.00	
PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark 0.9		January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	1	1	100%	0	0	0	0%	0.00	(0.33)	

	July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2012	3	3	100%	0	0	0	0%	0.00	(0.33)	
	May 2012	3	3	100%	0	0	0	0%	0.00	(0.33)	
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2012	1	1	100%	0	0	0	0%	0.00	(0.33)	
	0	0	0	0%	0	0	0	0%	0.00	0.00	
PO-5C-(c) FOCs on Time for Manual LNP Benchmark 0.9	January 2013	5	5	100%	0	0	0	0%	0.00	(0.33)	
	December 2012	2	2	100%	0	0	0	0%	0.00	(0.33)	
	November 2012	3	3	100%	0	0	0	0%	0.00	(0.33)	
	October 2012	1	1	100%	0	0	0	0%	0.00	(0.33)	
	September 2012	5	5	100%	0	0	0	0%	0.00	(0.33)	
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2012	1	1	100%	0	0	0	0%	0.00	(0.33)	
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	0	2	2	100%	0	0	0	0%	0.00	(0.33)	
	PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark 0.85	January 2013	54	54	100%	0	0	0	0%	0.00	(0.53)
		December 2012	37	37	100%	0	0	0	0%	0.00	(0.53)
November 2012		25	25	100%	0	0	0	0%	0.00	(0.53)	
October 2012		39	39	100%	0	0	0	0%	0.00	(0.53)	
September 2012		32	32	100%	0	0	0	0%	0.00	(0.53)	
August 2012		70	70	100%	0	0	0	0%	0.00	(0.53)	
July 2012		32	32	100%	0	0	0	0%	0.00	(0.53)	
June 2012		14	14	100%	0	0	0	0%	0.00	(0.53)	
May 2012		43	43	100%	0	0	0	0%	0.00	(0.53)	
April 2012		37	37	100%	0	0	0	0%	0.00	(0.53)	
March 2012		48	48	100%	0	0	0	0%	0.00	(0.53)	
0		55	55	100%	0	0	0	0%	0.00	(0.53)	
PO-6 Work Completion Notification Timeliness All Benchmark 0.25		January 2013	31.5291667	5915	1%	0.0375	0	0	0%	0.00	(2.94)
		December 2012	32.9583333	5192	1%	0.107638889	0	0	0%	0.00	(2.92)
	November 2012	17.8402778	5086	0%	0.026388889	0	0	0%	0.00	(2.96)	
	October 2012	34.8416667	5943	1%	0.059027778	0	0	0%	0.00	(2.93)	
	September 2012	26.1013889	5305	0%	0.034027778	0	0	0%	0.00	(2.94)	
	August 2012	28.9125	5879	0%	0.01875	0	0	0%	0.00	(2.94)	
	July 2012	27.9180556	5485	0%	0.025694444	0	0	0%	0.00	(2.94)	
	June 2012	24.4263889	5750	0%	0.03125	0	0	0%	0.00	(2.95)	
	May 2012	21.7173611	5567	0%	0.009722222	0	0	0%	0.00	(2.95)	
	April 2012	30.6868056	5549	1%	0.015277778	0	0	0%	0.00	(2.93)	
	March 2012	34.6361111	6273	1%	0.079166667	0	0	0%	0.00	(2.93)	
	0	27.7770833	5503	0%	0.032638889	0	0	0%	0.00	(2.94)	
	PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity	January 2013	2733	2733	100%	0	156066	156066	100%	0.00	0.00
		December 2012	2271	2272	100%	0.021	125341	125341	100%	0.00	0.00
November 2012		2270	2270	100%	0	144786	144786	100%	0.00	0.00	
October 2012		2760	2760	100%	0	154027	154027	100%	0.00	0.00	
September 2012		2226	2226	100%	0	137662	137662	100%	0.00	0.00	
August 2012		2931	2931	100%	0	158493	158493	100%	0.00	0.00	
July 2012		2632	2632	100%	0	178163	178163	100%	0.00	0.00	
June 2012		2845	2845	100%	0	210224	210224	100%	0.00	0.00	
May 2012		2767	2767	100%	0	225163	225163	100%	0.00	0.00	
April 2012		2908	2908	100%	0	154475	154475	100%	0.00	0.00	
March 2012		3589	3589	100%	0	161744	161744	100%	0.00	0.00	

	0	2433	2433	100%	0	159522	159522	100%	0.00	0.00
PO-8A Jeopardy Notice Interval Non-Designed Services Parity	January 2013	3	2	150%	0.71	51	59	86%	-0.96	(1.59)
	December 2012	15	3	500%	2.65	52	62	84%	-11.62	(8.06)
	November 2012	0	2	0%	0	17	25	68%	1.48	(0.40)
	October 2012	2	1	200%	0	28	28	100%	-1.09	(1.66)
	September 2012	14	5	280%	2.59	35	24	146%	-1.69	(2.03)
	August 2012	15	2	750%	0.71	47	42	112%	-6.46	(4.93)
	July 2012	15	3	500%	3	36	43	84%	-10.14	(7.16)
	June 2012	51	6	850%	6.16	33	36	92%	-14.57	(9.86)
	May 2012	5	1	500%	0	37	42	88%	-3.25	(2.97)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	1	0%	0	28	31	90%	1.13	(0.67)
	0	6	1	600%	0	40	45	89%	-5.89	(4.58)
PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability Parity	January 2013	258	87	297%	1.85	51	59	86%	-13.57	(9.25)
	December 2012	169	59	286%	1.38	52	62	84%	-18.39	(12.18)
	November 2012	163	62	263%	1.97	17	25	68%	-13.12	(8.97)
	October 2012	271	79	343%	2.04	28	28	100%	-12.24	(8.44)
	September 2012	340	76	447%	2.19	35	24	146%	-7.98	(5.85)
	August 2012	268	86	312%	1.79	47	42	112%	-7.77	(5.72)
	July 2012	278	77	361%	2.95	36	43	84%	-21.18	(13.88)
	June 2012	285	93	306%	2.08	33	36	92%	-9.27	(6.64)
	May 2012	263	85	309%	1.92	37	42	88%	-9.36	(6.69)
	April 2012	320	60	533%	4.75	18	20	90%	-23.91	(15.53)
	March 2012	330	110	300%	1.45	28	31	90%	-13.06	(8.94)
	0	267	115	232%	1.95	40	45	89%	-9.49	(6.77)
PO-9A Timely Jeopardy Notices Non-Designed Services Parity	January 2013	2	16	13%	0.3307	12	126	10%	-0.38	(1.23)
	December 2012	1	10	10%	0.3	15	131	11%	0.14	(1.29)
	November 2012	0	13	0%	0	9	122	7%	0.97	(0.83)
	October 2012	1	8	13%	0.3307	9	113	8%	-0.46	(1.28)
	September 2012	1	8	13%	0.3307	7	106	7%	-0.65	(1.39)
	August 2012	1	8	13%	0.3307	16	135	12%	-0.06	(1.03)
	July 2012	1	7	14%	0.3499	20	128	16%	0.10	(1.32)
	June 2012	2	12	17%	0.3727	11	92	12%	-0.47	(1.29)
	May 2012	0	3	0%	0	11	100	11%	0.60	(1.34)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	5	0%	0	12	111	11%	0.76	(1.11)
	0	1	2	50%	0.5	15	151	10%	-1.88	(2.14)
PO-9B Timely Jeopardy Notices Unbundled Loops and Number Portability Parity	January 2013	41	74	55%	0.4971	12	126	10%	-10.67	(7.49)
	December 2012	14	37	38%	0.485	15	131	11%	-4.45	(3.71)
	November 2012	15	45	33%	0.4714	9	122	7%	-5.69	(4.46)
	October 2012	14	56	25%	0.433	9	113	8%	-3.85	(3.34)
	September 2012	31	39	79%	0.4038	7	106	7%	-15.67	(10.53)
	August 2012	33	73	45%	0.4977	16	135	12%	-7.10	(5.32)
	July 2012	15	53	28%	0.4505	20	128	16%	-2.14	(2.30)
	June 2012	24	41	59%	0.4927	11	92	12%	-7.65	(5.65)
	May 2012	29	71	41%	0.4915	11	100	11%	-6.15	(4.74)
	April 2012	15	40	38%	0.4841	7	90	8%	-5.84	(4.55)
	March 2012	25	52	48%	0.4996	12	111	11%	-7.14	(5.34)
	0	44	108	41%	0.4914	15	151	10%	-8.17	(5.97)
PO-9C Timely Jeopardy Notices LIS Trunk Parity	January 2013	0	0	0%	0	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00

	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	1	0%	0	0	2	0%	0.00	0.00
	0	0	1	0%	0	0	0	0%	0.00	0.00
	0 January 2013	32.9583333	5192	0.09	0.107638889	0	0	0:00	0.00	(2.92)
	December 2012	17.8402778	5086	0:05	0.026388889	0	0	0:00	0.00	(2.96)
	November 2012	34.8416667	5943	0:08	0.059027778	0	0	0:00	0.00	(2.93)
	October 2012	26.1013889	5305	0:07	0.034027778	0	0	0:00	0.00	(2.94)
	September 2012	28.9125	5879	0:07	0.01875	0	0	0:00	0.00	(2.94)
	August 2012	27.9180556	5485	0:07	0.025694444	0	0	0:00	0.00	(2.94)
	July 2012	24.4263889	5750	0:06	0.03125	0	0	0:00	0.00	(2.95)
	June 2012	21.7173611	5567	0:06	0.009722222	0	0	0:00	0.00	(2.95)
	May 2012	30.6868056	5549	0:08	0.015277778	0	0	0:00	0.00	(2.93)
	April 2012	34.6361111	6273	0:08	0.079166667	0	0	0:00	0.00	(2.93)
	March 2012	27.7770833	5503	0:07	0.032638889	0	0	0:00	0.00	(2.94)
	0	37.6388889	5958	0:09	0.026388889	0	0	0:00	0.00	(2.92)
	0 January 2013	2271	2272	100%	0.021	125341	125341	100%	0.00	0.00
	December 2012	2270	2270	100%	0	144786	144786	100%	0.00	0.00
	November 2012	2760	2760	100%	0	154027	154027	100%	0.00	0.00
	October 2012	2226	2226	100%	0	137662	137662	100%	0.00	0.00
	September 2012	2931	2931	100%	0	158493	158493	100%	0.00	0.00
	August 2012	2632	2632	100%	0	178163	178163	100%	0.00	0.00
	July 2012	2845	2845	100%	0	210224	210224	100%	0.00	0.00
	June 2012	2767	2767	100%	0	225163	225163	100%	0.00	0.00
	May 2012	2908	2908	100%	0	154475	154475	100%	0.00	0.00
	April 2012	3589	3589	100%	0	161744	161744	100%	0.00	0.00
	March 2012	2433	2433	100%	0	159522	159522	100%	0.00	0.00
	0	2779	2780	100%	0.019	159768	159768	100%	0.00	0.00
	0 January 2013	15	3	5	2.65	52	62	1	-11.62	(8.06)
	December 2012	0	2	0	0	17	25	1	1.48	(0.40)
	November 2012	2	1	2	0	28	28	1	-1.09	(1.66)
	October 2012	14	5	3	2.59	35	24	1	-1.69	(2.03)
	September 2012	15	2	8	0.71	47	42	1	-6.46	(4.93)
	August 2012	15	3	5	3	36	43	1	-10.14	(7.16)
	July 2012	51	6	9	6.16	33	36	1	-14.57	(9.86)
	June 2012	5	1	5	0	37	42	1	-3.25	(2.97)
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	1	0	0	28	31	1	1.13	(0.67)
	March 2012	6	1	6	0	40	45	1	-5.89	(4.58)
	0	13	3	4	1.53	27	23	1	-3.25	(2.97)
	0 January 2013	169	59	3	1.38	52	62	1	-18.39	(12.18)
	December 2012	163	62	3	1.97	17	25	1	-13.12	(8.97)
	November 2012	271	79	3	2.04	28	28	1	-12.24	(8.44)
	October 2012	340	76	4	2.19	35	24	1	-7.98	(5.85)
	September 2012	268	86	3	1.79	47	42	1	-7.77	(5.72)
	August 2012	278	77	4	2.95	36	43	1	-21.18	(13.88)
	July 2012	285	93	3	2.08	33	36	1	-9.27	(6.64)
	June 2012	263	85	3	1.92	37	42	1	-9.36	(6.69)
	May 2012	320	60	5	4.75	18	20	1	-23.91	(15.53)



Combined	Standard	Benchmark
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	Parity	
BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	Benchmark	0.95
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity	Parity	
BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	Parity	
BI-2 Invoices Delivered within 10 Days All Parity by Design	Parity by Design	
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	Benchmark	0.98
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	Parity	
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	Benchmark	0.95
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	Benchmark	0.95
CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90	Benchmark	90
CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	Benchmark	120
CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	Benchmark	150
CP-2B Non-Forcasted & Late Forcasted Collocations All Benchmark 0.9	Benchmark	0.9
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	Benchmark	0.9
CP-3 Collocation Feasibility Study Interval All Benchmark 10	Benchmark	10
CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	Benchmark	0.9
DA-1 Speed of Answer - Directory Assistance Parity by Design	Parity by Design	
DB-1A Time to Update Databases E911 Parity by Design	Parity by Design	
DB-1B Time to Update Databases LIDB Parity by Design	Parity by Design	
DB-1C-1 Time to Update Databases Directory Listing Parity by Design	Parity by Design	
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design	Parity by Design	
GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	Benchmark	0.9925
GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925	Benchmark	0.9925
GA-3 Gateway Availability - EB-TA Benchmark 0.9925	Benchmark	0.9925
GA-4 System Availability - EXACT Benchmark 0.9925	Benchmark	0.9925
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	Benchmark	0.9925
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	Benchmark	0.95
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	Benchmark	0.9925
MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS0 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports E911 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports ISDN Primary Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports LIS Trunk Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports PBX Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Residence Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSLi Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE - P (POTS) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex) Parity	Parity	
MR-11A LNP Trouble Reports Cleared within 4 Hours LNP Parity 0.95	Parity	0.95
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	Parity	0.95
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Line Splitting Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity	

MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS0 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours E911 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours ISDN Primary Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-6A	Mean Time to Restore Basic Rate ISDN Parity	Parity
MR-6A	Mean Time to Restore Business Parity	Parity
MR-6A	Mean Time to Restore Centrex Parity	Parity
MR-6A	Mean Time to Restore Centrex 21 Parity	Parity
MR-6A	Mean Time to Restore Line Sharing Parity	Parity
MR-6A	Mean Time to Restore Line Splitting Parity	Parity
MR-6A	Mean Time to Restore PBX Parity	Parity
MR-6A	Mean Time to Restore Residence Parity	Parity
MR-6A	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6A	Mean Time to Restore UNE P (Centrex 21) Parity	Parity
MR-6A	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6B	Mean Time to Restore Business Parity	Parity
MR-6B	Mean Time to Restore Centrex 21 Parity	Parity
MR-6B	Mean Time to Restore PBX Parity	Parity
MR-6B	Mean Time to Restore Residence Parity	Parity
MR-6B	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6C	Mean Time to Restore Business Parity	Parity
MR-6C	Mean Time to Restore Centrex 21 Parity	Parity
MR-6C	Mean Time to Restore Line Sharing Parity	Parity
MR-6C	Mean Time to Restore Line Splitting Parity	Parity
MR-6C	Mean Time to Restore Residence Parity	Parity
MR-6C	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex 21) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - IOF Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - Loop Parity	Parity
MR-6D	Mean Time to Restore DS0 Parity	Parity
MR-6D	Mean Time to Restore DS1 Parity	Parity

MR-6D	Mean Time to Restore Enhanced Extended Loops - DS0 Capable	Diagnostic
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS1 Capable	Parity
MR-6D	Mean Time to Restore LIS Trunk	Parity
MR-6D	Mean Time to Restore UDIT Above DS1 Level	Parity
MR-6D	Mean Time to Restore UDIT DS1	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded	Parity
MR-6D	Mean Time to Restore Unbundled Loop - ADSL Qualified	Parity
MR-6D	Mean Time to Restore Unbundled Loop - DS1 Capable	Parity
MR-6D	Mean Time to Restore Unbundled Loop - XDSLi	Parity
MR-6D	Mean Time to Restore Unbundled Loop Analog	Parity
MR-6D	Mean Time to Restore Unbundled Loop ISDN Capable	Parity
MR-6E	Mean Time to Restore Dark Fiber - IOF	Parity
MR-6E	Mean Time to Restore Dark Fiber - Loop	Parity
MR-6E	Mean Time to Restore DS1	Parity
MR-6E	Mean Time to Restore E911	Parity
MR-6E	Mean Time to Restore Enhanced Extended Loops - DS1 Capable	Parity
MR-6E	Mean Time to Restore ISDN Primary	Parity
MR-6E	Mean Time to Restore LIS Trunk	Parity
MR-6E	Mean Time to Restore UDIT Above DS1 Level	Parity
MR-6E	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-6E	Mean Time to Restore Unbundled Loop - ADSL Qualified	Parity
MR-6E	Mean Time to Restore Unbundled Loop - DS1 Capable	Parity
MR-6E	Mean Time to Restore Unbundled Loop - XDSLi	Parity
MR-6E	Mean Time to Restore Unbundled Loop Analog	Parity
MR-6E	Mean Time to Restore Unbundled Loop ISDN Capable	Parity
MR-7A	Repair Repeat Report Rate Basic Rate ISDN	Parity
MR-7A	Repair Repeat Report Rate Business	Parity
MR-7A	Repair Repeat Report Rate Centrex	Parity
MR-7A	Repair Repeat Report Rate Centrex 21	Parity
MR-7A	Repair Repeat Report Rate Line Sharing	Parity
MR-7A	Repair Repeat Report Rate Line Splitting	Parity
MR-7A	Repair Repeat Report Rate PBX	Parity
MR-7A	Repair Repeat Report Rate Residence	Parity
MR-7A	Repair Repeat Report Rate UNE - P (POTS)	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex 21)	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex)	Parity
MR-7B	Repair Repeat Report Rate Business	Parity
MR-7B	Repair Repeat Report Rate Centrex 21	Parity
MR-7B	Repair Repeat Report Rate PBX	Parity
MR-7B	Repair Repeat Report Rate Residence	Parity
MR-7B	Repair Repeat Report Rate UNE - P (POTS)	Parity
MR-7C	Repair Repeat Report Rate Business	Parity
MR-7C	Repair Repeat Report Rate Centrex 21	Parity
MR-7C	Repair Repeat Report Rate Line Sharing	Parity
MR-7C	Repair Repeat Report Rate Line Splitting	Parity
MR-7C	Repair Repeat Report Rate Residence	Parity
MR-7C	Repair Repeat Report Rate UNE - P (POTS)	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex 21)	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex)	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - IOF	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - Loop	Parity
MR-7D	Repair Repeat Report Rate DS0	Parity
MR-7D	Repair Repeat Report Rate DS1	Parity
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable	Diagnostic
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable	Parity
MR-7D	Repair Repeat Report Rate LIS Trunk	Parity
MR-7D	Repair Repeat Report Rate UDIT Above DS1 Level	Parity
MR-7D	Repair Repeat Report Rate UDIT DS1	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 4 Wire Non-Loaded	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - DS1 Capable	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - XDSLi	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop Analog	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop ISDN Capable	Parity
MR-7E	Repair Repeat Report Rate Dark Fiber - IOF	Parity
MR-7E	Repair Repeat Report Rate Dark Fiber - Loop	Parity
MR-7E	Repair Repeat Report Rate DS1	Parity
MR-7E	Repair Repeat Report Rate E911	Parity
MR-7E	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable	Parity
MR-7E	Repair Repeat Report Rate ISDN Primary	Parity
MR-7E	Repair Repeat Report Rate LIS Trunk	Parity
MR-7E	Repair Repeat Report Rate UDIT Above DS1 Level	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - DS1 Capable	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - XDSLi	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop Analog	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop ISDN Capable	Parity
MR-8	Trouble Rate Basic Rate ISDN	Parity
MR-8	Trouble Rate Business	Parity
MR-8	Trouble Rate Centrex	Parity

MR-8	Trouble Rate Centrex 21	Parity	
MR-8	Trouble Rate Dark Fiber - IOF	Diagnostic	
MR-8	Trouble Rate Dark Fiber - Loop	Diagnostic	
MR-8	Trouble Rate DS0	Parity	
MR-8	Trouble Rate DS1	Parity	
MR-8	Trouble Rate DS3	Parity	
MR-8	Trouble Rate E911	Parity	
MR-8	Trouble Rate Enhanced Extended Loops - DS0 Capable	Diagnostic	
MR-8	Trouble Rate Enhanced Extended Loops - DS1 Capable	Parity	
MR-8	Trouble Rate Enhanced Extended Loops - DS3 Capable	Diagnostic	
MR-8	Trouble Rate Frame Relay	Parity	
MR-8	Trouble Rate ISDN Primary	Parity	
MR-8	Trouble Rate Line Sharing	Parity	
MR-8	Trouble Rate Line Splitting	Parity	
MR-8	Trouble Rate LIS Trunk	Parity	
MR-8	Trouble Rate PBX	Parity	
MR-8	Trouble Rate Residence	Parity	
MR-8	Trouble Rate Sub-Loop Unbundling	Diagnostic	
MR-8	Trouble Rate UDIT Above DS1 Level	Parity	
MR-8	Trouble Rate UDIT DS1	Parity	
MR-8	Trouble Rate Unbundled Loop - 2 Wire Non-Loaded	Parity	
MR-8	Trouble Rate Unbundled Loop - 4 Wire Non-Loaded	Parity	
MR-8	Trouble Rate Unbundled Loop - ADSL Qualified	Parity	
MR-8	Trouble Rate Unbundled Loop - DS1 Capable	Parity	
MR-8	Trouble Rate Unbundled Loop - XDSLi	Parity	
MR-8	Trouble Rate Unbundled Loop Analog	Parity	
MR-8	Trouble Rate Unbundled Loop ISDN Capable	Parity	
MR-8	Trouble Rate UNE - P (POTS)	Parity	
MR-8	Trouble Rate UNE P (Centrex 21)	Parity	
MR-8	Trouble Rate UNE P (Centrex)	Parity	
MR-9A	Repair Appointments Met Business	Parity	
MR-9A	Repair Appointments Met Centrex	Parity	
MR-9A	Repair Appointments Met Centrex 21	Parity	
MR-9A	Repair Appointments Met PBX	Parity	
MR-9A	Repair Appointments Met Residence	Parity	
MR-9A	Repair Appointments Met UNE - P (POTS)	Parity	
MR-9B	Repair Appointments Met Business	Parity	
MR-9B	Repair Appointments Met Centrex 21	Parity	
MR-9B	Repair Appointments Met PBX	Parity	
MR-9B	Repair Appointments Met Residence	Parity	
MR-9B	Repair Appointments Met UNE - P (POTS)	Parity	
MR-9C	Repair Appointments Met Business	Parity	
MR-9C	Repair Appointments Met Centrex 21	Parity	
MR-9C	Repair Appointments Met Residence	Parity	
MR-9C	Repair Appointments Met UNE - P (POTS)	Parity	
NI-1A	Trunk Blockage to Qwest Tandem Offices LIS Trunk	Parity	0.01
NI-1B	Trunk Blockage to Qwest End Offices LIS Trunk	Parity	0.01
NI-1C	Trunk Blockage to Qwest Tandem Offices LIS Trunk	Diagnostic	
NI-1D	Trunk Blockage to Qwest End Offices LIS Trunk	Diagnostic	
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop - Analog	Benchmark	0.95
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop Other	Benchmark	0.95
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog	Diagnostic	
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Business	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs)	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Line Splitting	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Residence	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop Analog	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date UNE - P (POTS)	Parity	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Business	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs)	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Line Splitting	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Residence	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS)	Diagnostic	
OP-17A	Timeliness of Disconnects associated with LNP Orders LNP	Benchmark	0.9825
OP-17B	Timeliness of Disconnects associated with LNP Orders LNP	Diagnostic	
OP-2	Calls Answered within Twenty Seconds - Interconnect Provisioning Center	Parity	
OP-3A	Installation Commitments Met Business	Parity	
OP-3A	Installation Commitments Met Line Splitting	Benchmark	0.95
OP-3A	Installation Commitments Met Residence	Parity	
OP-3A	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3A	Installation Commitments Met UNE P (Centrex)	Parity	
OP-3B	Installation Commitments Met Business	Parity	
OP-3B	Installation Commitments Met Residence	Parity	
OP-3B	Installation Commitments Met Sub-Loop Unbundling	Diagnostic	
OP-3B	Installation Commitments Met UNE - P (POTS)	Parity	

OP-3C	Installation Commitments Met Business Parity	Parity	
OP-3C	Installation Commitments Met Centrex Parity	Parity	
OP-3C	Installation Commitments Met Line Splitting Benchmark 0.95	Benchmark	0.95
OP-3C	Installation Commitments Met PBX Parity	Parity	
OP-3C	Installation Commitments Met Residence Parity	Parity	
OP-3C	Installation Commitments Met UNE - P (POTS) Parity	Parity	
OP-3D	Installation Commitments Met Basic Rate ISDN Parity	Parity	
OP-3D	Installation Commitments Met Dark Fiber - IOF Diagnostic	Diagnostic	
OP-3D	Installation Commitments Met DS0 Parity	Parity	
OP-3D	Installation Commitments Met E911 Parity	Parity	
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met ISDN Primary Parity	Parity	
OP-3D	Installation Commitments Met LIS Trunk Parity	Parity	
OP-3D	Installation Commitments Met PBX Parity	Parity	
OP-3D	Installation Commitments Met UDIT Above DS1 Level Parity	Parity	
OP-3D	Installation Commitments Met UDIT DS1 Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - DS1 Capable Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - DS3 Capable Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop ISDN Capable Parity	Parity	
OP-3E	Installation Commitments Met Basic Rate ISDN Parity	Parity	
OP-3E	Installation Commitments Met E911 Parity	Parity	
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Frame Relay Parity	Parity	
OP-3E	Installation Commitments Met LIS Trunk Parity	Parity	
OP-3E	Installation Commitments Met PBX Parity	Parity	
OP-3E	Installation Commitments Met UDIT Above DS1 Level Parity	Parity	
OP-3E	Installation Commitments Met UDIT DS1 Parity	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - DS1 Capable Parity	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop ISDN Capable Parity	Parity	
OP-4A	Installation Interval Business Parity	Parity	
OP-4A	Installation Interval Line Splitting Benchmark 3.3	Benchmark	3.3
OP-4A	Installation Interval Residence Parity	Parity	
OP-4A	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4B	Installation Interval Business Parity	Parity	
OP-4B	Installation Interval Residence Parity	Parity	
OP-4B	Installation Interval Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-4B	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4C	Installation Interval Business Parity	Parity	
OP-4C	Installation Interval Centrex Parity	Parity	
OP-4C	Installation Interval Line Splitting Benchmark 3.3	Benchmark	3.3
OP-4C	Installation Interval Residence Parity	Parity	
OP-4C	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4D	Installation Interval Basic Rate ISDN Parity	Parity	
OP-4D	Installation Interval Dark Fiber - IOF Diagnostic	Diagnostic	
OP-4D	Installation Interval DS0 Parity	Parity	
OP-4D	Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-4D	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	Benchmark	6
OP-4D	Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-4D	Installation Interval ISDN Primary Parity	Parity	
OP-4D	Installation Interval LIS Trunk Parity	Parity	
OP-4D	Installation Interval PBX Parity	Parity	
OP-4D	Installation Interval UDIT Above DS1 Level Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5	Benchmark	5.5
OP-4D	Installation Interval Unbundled Loop - DS3 Capable Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - XDSLi Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Analog Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Conditioned Benchmark 15	Benchmark	15
OP-4D	Installation Interval Unbundled Loop ISDN Capable Parity	Parity	
OP-4E	Installation Interval Basic Rate ISDN Parity	Parity	
OP-4E	Installation Interval E911 Parity	Parity	
OP-4E	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	Benchmark	6
OP-4E	Installation Interval LIS Trunk Parity	Parity	
OP-4E	Installation Interval PBX Parity	Parity	
OP-4E	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5	Benchmark	5.5

OP-4E	Installation Interval Unbundled Loop - XDSLi Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Analog Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Conditioned Benchmark 15	Benchmark	15
OP-4E	Installation Interval Unbundled Loop ISDN Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Basic Rate ISDN Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Business Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Centrex Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Dark Fiber - IOF Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair DS0 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair E911 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Frame Relay Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair ISDN Primary Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Line Splitting Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair LIS Trunk Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair PBX Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Residence Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair UDIT Above DS1 Level Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair UDIT DS1 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS3 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - XDSLi Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop Analog Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE - P (POTS) Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE P (Centrex) Parity	Parity	
OP-5B	New Service Provisioning Quality Basic Rate ISDN Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Business Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Centrex Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality DS0 Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Frame Relay Diagnostic	Diagnostic	
OP-5B	New Service Provisioning Quality ISDN Primary Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Line Splitting Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality PBX Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Residence Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-5B	New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - 4 Wire Non-Loaded Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - ADSL Qualified Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS1 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS3 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - XDSLi Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop Analog Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop ISDN Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE - P (POTS) Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE P (Centrex) Benchmark 0.965	Benchmark	0.965
OP-5R	New Service Quality Multiple Report Rate Business Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Dark Fiber - IOF Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate DS0 Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Residence Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - 2 Wire Non-Loaded Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop Analog Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop ISDN Capable Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE - P (POTS) Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE P (Centrex) Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Basic Rate ISDN Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Business Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Centrex Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total DS0 Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS1 Capable Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Frame Relay Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total ISDN Primary Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Line Splitting Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total PBX Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Residence Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 4 Wire Non-Loaded Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - ADSL Qualified Diagnostic	Diagnostic	

OP-5T	New Service Installation Quality Total Unbundled Loop - DS1 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS3 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - XDSLi	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop Analog	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop ISDN Capable	Diagnostic	
OP-5T	New Service Installation Quality Total UNE - P (POTS)	Diagnostic	
OP-5T	New Service Installation Quality Total UNE P (Centrex)	Diagnostic	
OP-6A-1	Delayed Days for Non-Facility Reasons Line Splitting	Parity	
OP-6A-1	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-2	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Business	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Residence	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons LIS Trunk	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	
OP-6B-1	Delayed Days for Facility Reasons Business	Parity	
OP-6B-1	Delayed Days for Facility Reasons Residence	Parity	
OP-6B-1	Delayed Days for Facility Reasons UNE - P (POTS)	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	
OP-6B-5	Delayed Days for Facility Reasons Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-6B-5	Delayed Days for Facility Reasons UDIT Above DS1 Level	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop - Analog	Diagnostic	
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other	Diagnostic	
OP-8B	Number Portability Timeliness LNP Benchmark	0.95	0.95
OP-8C	Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark	0.95	0.95
OS-1	Speed of Answer - Operator Services	Parity by Design	
PO-15	Number of Due Date Changes per Order All	Parity	
PO-16	Timely Release Notifications Benchmark	0.925	0.925
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Benchmark	0.95	0.95
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 23.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 24.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 25.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 26.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI	Diagnostic	
PO-19B	Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark	0.95	0.95
PO-1A-1	Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate	Benchmark	10
PO-1A-1(a)	Pre-Order Response Times (Appt. Scheduler) IMA Request	Diagnostic	
PO-1A-1(b,c)	Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept	Diagnostic	
PO-1A-10	Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate	Benchmark	30
PO-1A-10(a)	Pre-Order Response Times (Meet Point Inquiry) IMA Request	Diagnostic	
PO-1A-10(b)	Pre-Order Response Times (Meet Point Inquiry) IMA Response	Diagnostic	
PO-1A-2	Total Pre-Order Response Times (Service Availability) IMA Aggregate	Benchmark	25
PO-1A-2(a)	Pre-Order Response Times (Service Availability) IMA Request	Diagnostic	
PO-1A-2(b)	Pre-Order Response Times (Service Availability) IMA Response	Diagnostic	
PO-1A-3	Total Pre-Order Response Times (Facility Check) IMA Aggregate	Benchmark	25
PO-1A-3(a)	Pre-Order Response Times (Facility Check) IMA Request	Diagnostic	
PO-1A-3(b)	Pre-Order Response Times (Facility Check) IMA Response	Diagnostic	
PO-1A-4	Total Pre-Order Response Times (Address Validation) IMA Aggregate	Benchmark	10
PO-1A-4(a)	Pre-Order Response Times (Address Validation) IMA Request	Diagnostic	
PO-1A-4(b)	Pre-Order Response Times (Address Validation) IMA Response	Diagnostic	
PO-1A-5	Total Pre-Order Response Times (Get CSR) IMA Aggregate	Benchmark	12.5
PO-1A-5(a)	Pre-Order Response Times (Get CSR) IMA Request	Diagnostic	
PO-1A-5(b)	Pre-Order Response Times (Get CSR) IMA Response	Diagnostic	
PO-1A-6	Total Pre-Order Response Times (TN Reservation) IMA Aggregate	Benchmark	10
PO-1A-6(a)	Pre-Order Response Times (TN Reservation) IMA Request	Diagnostic	
PO-1A-6(b)	Pre-Order Response Times (TN Reservation) IMA Response	Diagnostic	
PO-1A-6(c)	Pre-Order Response Times (TN Reservation) IMA Accept	Diagnostic	
PO-1A-7	Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate	Benchmark	20
PO-1A-7(a)	Pre-Order Response Times (Loop Qualification Tools) IMA Request	Diagnostic	
PO-1A-7(b)	Pre-Order Response Times (Loop Qualification Tools) IMA Response	Diagnostic	
PO-1A-9	Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate	Benchmark	25
PO-1A-9(a)	Pre-Order Response Times (Connecting Facility Assignment) IMA Request	Diagnostic	
PO-1A-9(b)	Pre-Order Response Times (Connecting Facility Assignment) IMA Response	Diagnostic	
PO-1X-1	Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response	Benchmark	10
PO-1X-10	Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response	Benchmark	30
PO-1X-2	Pre-Order Response Times (Service Availability XML) XML Request/Response	Benchmark	25
PO-1X-3	Pre-Order Response Times (Facility Check XML) XML Request/Response	Benchmark	25

PO-1X-4	Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark	10	Benchmark	10
PO-1X-5	Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark	12.5	Benchmark	12.5
PO-1X-6	Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark	10	Benchmark	10
PO-1X-7	Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark	20	Benchmark	20
PO-1X-9	Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark	25	Benchmark	25
PO-20	Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark	0.95	Benchmark	0.95
PO-20	Manual Service Order Accuracy Unbundled Loops Benchmark	0.95	Benchmark	0.95
PO-2A	Electronic Flow-through for LSRs received via IMA LNP Diagnostic		Diagnostic	
PO-2A	Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic		Diagnostic	
PO-2A	Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic		Diagnostic	
PO-2A	Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic		Diagnostic	
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark	0.95	Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Ben		Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark	0.85	Benchmark	0.85
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark	0.95	Benchmark	0.95
PO-3C	LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark	1	Benchmark	1
PO-3X	LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark	0.5	Benchmark	0.5
PO-4A-1	LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic		Diagnostic	
PO-4A-2	LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic		Diagnostic	
PO-4C	LSRs Received via Facsimile Product Aggregate Diagnostic		Diagnostic	
PO-5A-(a)	FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark	0.95	Benchmark	0.95
PO-5A-(b)	FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate Benchmark	0.95	Benchmark	0.95
PO-5A-(c)	FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark	0.95	Benchmark	0.95
PO-5B-(a)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark	0.9	Benchmark	0.9
PO-5B-(b)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchm		Benchmark	0.9
PO-5B-(c)	FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark	0.9	Benchmark	0.9
PO-5C-(a)	FOCs on Time for Manual Resale Aggregate Benchmark	0.9	Benchmark	0.9
PO-5C-(b)	FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark	0.9	Benchmark	0.9
PO-5C-(c)	FOCs on Time for Manual LNP Benchmark	0.9	Benchmark	0.9
PO-5D	Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark	0.85	Benchmark	0.85
PO-6	Work Completion Notification Timeliness All Benchmark	0.25	Benchmark	0.25
PO-7X,C	Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity		Parity	
PO-8A	Jeopardy Notice Interval Non-Designed Services Parity		Parity	
PO-8B	Jeopardy Notice Interval Unbundled Loops and Number Portability Parity		Parity	
PO-8D	Jeopardy Notice Interval UNE - P (POTS) Parity		Parity	
PO-9A	Timely Jeopardy Notices Non-Designed Services Parity		Parity	
PO-9B	Timely Jeopardy Notices Unbundled Loops and Number Portability Parity		Parity	
PO-9C	Timely Jeopardy Notices LIS Trunk Parity		Parity	
PO-9D	Timely Jeopardy Notices UNE - P (POTS) Parity		Parity	

PID	Format
BI-1A	Days
BI-1B	Percent
BI-1C-1	Days
BI-1C-2	Days
BI-2	Percent
BI-3	Percent
BI-4	Percent
BI-5	Percent
CP-1	Days
CP-2	Percent
CP-3	Days
CP-4	Percent
DA-1	Seconds
DB-1A	HrsMins
DB-1B	Seconds
DB-1C	Seconds
DB-2	Percent
GA-1	Percent
GA-2	Percent
GA-3	Percent
GA-4	Percent
GA-6	Percent
GA-7	Percent

PID	Format
MR-10	Percent
MR-11	Percent
MR-2	Percent
MR-3	Percent
MR-4	Percent
MR-5	Percent
MR-6	HrsMins
MR-7	Percent
MR-8	Percent
MR-9	Percent
NI-1	Percent
NP-1	Percent
OP-13	Percent
OP-15	Number
OP-17	Percent
OP-2	Percent
OP-3	Percent
OP-4	Days
OP-5	Percent
OP-6	Days
OP-7	HrsMins
OP-8	Percent
OS-1	Seconds

PID	Format
PO-15	Number
PO-16	Percent
PO-19	Percent
PO-1A	Seconds
PO-1X	Seconds
PO-20	Percent
PO-2	Percent
PO-3A-1	HrsMins
PO-3A-2	MinsSecs
PO-3B-1	HrsMins
PO-3B-2	MinsSecs
PO-3C	HrsMins
PO-3X	HrsMins
PO-4	Percent
PO-5	Percent
PO-6	HrsMins
PO-7	Percent
PO-8	Days
PO-9	Percent