Mak, Chanda (ATG)

From: Cindy Kisska <boxofmoonlight@live.com>

Sent: Thursday, April 15, 2021 11:18 PM

To: Burdet, Kevin (ATG)

Subject: FW: PSE Colstrip Case Closed CRM:0006696/ My emails and the responses I received

Follow Up Flag: Follow up Flag Status: Completed

[EXTERNAL]

Hi Kevin, I hope you received the Faxed copies of my 3 emails and the hand written notes I sent this afternoon. The notes are a little hard to read, so I want to type them up and send them to you as soon as I can.

So I decided I wanted to send you the following emails which contain Andrew Roberts responses to my emails. The first email from him dated Jan. 5, 2021 is in response to a phone call I had with him. My first email dated Oct. 19, 2020 that I sent in, I never received a reply from anyone. I waited a few months and then decided to call UTC. Someone suggested I speak to Andrew Roberts at UTC. So I called him and spoke to him about what I had written in my first email. He was able to access it and had it in front of him as we spoke on the phone. He told me I had raised some good points. So then he emailed me Jan. 5, 2021 and I replied the same day. He then sent me another email the next day, and I responded a few hours later. I never heard from him again.

I think it is important that you know his responses, especially if you want to send everything on to the lawyers. As I said I want to type up my hand written notes...so they will be a lot easier for everyone to read and understand.

Thank you again Kevin. It was a pleasure to speak to you today and I appreciate so much all your help and support. Cindy Kisska

From: Cindy Kisska

Sent: Wednesday, January 6, 2021 8:03 PM

To: Roberts, Andrew (UTC)

Subject: RE: PSE Colstrip Case Closed CRM:0006696

Dear Andrew Roberts,

Again, thank you for your reply. I have to say though, that again the points I raised I feel have not been answered. You mention that both the needs of the utility customers and utility companies must be balanced when setting rates. PSE is ONE Company....not two. But UTC treats PSE as if it is 2 separate entities - the PSE who services its customers and the PSE who services its shareholders....the latter are extremely wealthy, while the incomes of the major majority of its customers are most likely lower middle class and poverty level. PSE IS ONE COMPANY and about 99 % of its of money is circulating around at the top. It becomes very clear that there is a conflict of interest here. So when you talk about the NEEDS of both the customers and the company....Who do think has the greatest need? The already wealthy, becoming wealthier or the little person at the bottom just trying to keep warm in the winter and struggling to feed their families? The fact that a utility company makes millions and million of dollars IN PROFITS every year, so much so that they pay their top CEO's million of dollars in bonuses and perks, etc. AND THEN UTC ALLOWS THEM to keep on raising their rates on their customers every single year, no matter the outcry from their customers not to, is unconscionable. Is PSE such a powerful company that everyone, including UTC, is afraid to stand up to them? The original purpose of UTC being establish in the first place was to protect the rights of the people that utility companies service. Whose rights are you protecting now? The wealthy utility companies, or the people they service? Will your very first and highest priority be to the people that UTC was created in the first place to protect? These are the questions I am asking you. Sincerely, Cindy Kisska

From: Roberts, Andrew (UTC)

Sent: Wednesday, January 6, 2021 11:03 AM

Subject: RE: PSE Colstrip Case Closed CRM:0006696

Hello Cindy,

During PSE's last GRC the Commission authorized a 9.4 percent return on equity (ROE), which looks to be lower than the national average of 10.13 percent for utility companies. The ROE represents the utilities opportunity to earn a return on it's infrastructure investments, there is no guarantee of a return. The following links provide a good overview of prior case law and some of the competing interests that Commissions handle when determining utility rates (https://blog.aee.net/how-do-electric-utilities-make-

money#:~:text=As%20one%20might%20expect%2C%20utility%20companies%20%E2%80%93%20with,authority%20to% 20regulate%20utility%20operations%20as%20they%20choose, http://www.catalystcllc.com/articles/utility-rates-fair-just-and-reasonable/).

The Commission is bound by Washington State law, which states that charges for utility service must be just, fair, reasonable, and sufficient (RCW 80.28.010). Essentially the just, fair, reasonable, and sufficient standard means that the Commission must balance the needs of utility customers and utility companies when setting rates.

In regards to CEO pay, I don't have the actual figures in front of me, but the amount of CEO compensation directly paid by rate payers is much lower, more like \$200,000 annually. Utility CEO's tend to make much more than that in other incentives. In the case of regulated utilities these incentives are paid for out of returns the shareholders in the company receive. To my knowledge the commission has no regulatory authority to restrict or influence the amount of incentives utility boards of directors or shareholders decide to pass back to the senior management of the utility company.

Thank you,

Andrew Roberts

Regulatory Analyst, Consumer Protection (360) 664-1101 andrew.roberts@utc.wa.gov www.utc.wa.gov



This email/letter states the informal opinions of commission staff, offered as technical assistance, and are not intended as legal advice. We reserve the right to amend these opinions should circumstances change or additional information be brought to our attention. Staff's opinions are not binding on the commission.

From: Cindy Kisska <boxofmoonlight@live.com>

Sent: Tuesday, January 5, 2021 4:05 PM

To: Roberts, Andrew (UTC) <andrew.roberts@utc.wa.gov> **Subject:** RE: PSE Colstrip Case Closed CRM:0006696

This message has originated from an External Source. Please use caution when opening attachments, clicking links, or responding to this email. Contact your desktop support or IT security staff for assistance and to report suspicious messages.

Dear Andrew Roberts,

Thank you for your reply. I raised numerous points of contention in my email that you have not addressed at all. You said in your email, "It is the commission's responsibility to ensure.....service to customers at reasonable rates, while allowing the company an opportunity to earn a FAIR return." What is a FAIR return, when PSE is paying its CEOs MILLIONS AND MILLIONS OF DOLLARS EVERY YEAR IN BONUSES, ETC. WHILE RAISING ITS RATES EVERY YEAR ON ITS CUSTOMERS? I live in Birch Bay, WA where almost 20% of its population lives at the poverty level or below poverty level. That is one in 5 people. That was BEFORE the corona virus hit. People back then were struggling to either pay their Birch Bay Water & Sewer bill OR their Puget Sound Energy bill, because they could not afford to pay both, and still be able to put food on their tables. It is unconscious able that PSE is allowed to raise its rates every year. Most people I know, wear their winter coats in their houses, in order to keep the cost of their heating bills down during winter. Tell that to the CEO'S who are getting millions in bonuses very year. What sense does it make? NONE! I am just remembering now that I believe I called you and spoke to you on the phone. You said then that I had raised some good points. If you or anyone else truly had a heart for those who are poor and are sick and suffering because they cannot afford financially to keep their houses adequately heated....you would stand up and give them a voice and do everything you could to turn this situation around. As I said on the phone, PSE originally started out simply as a utility company, but has turned into a profit churning machine.....It has joined the ranks of what I call Corporate America – "profits at all costs." Why should PSE be allowed to become a company that can earn a "fair return"...generating million and millions of dollars in profits? It has become a BIG Business. It's main loyalty should be to its customers, not to its shareholders. How is it that UTC goes along with this and even approves of it?

I'd really appreciate it if your would respond to what I have said here. Thank you. Sincerely, Sandra (Cindy) Kisska

From: Roberts, Andrew (UTC)

Sent: Tuesday, January 5, 2021 1:58 PM

To: boxofmoonlight@live.com

Subject: PSE Colstrip Case Closed CRM:0006696

January 5, 2021

Case Number: 200115

Dear Interested Person:

Thank you for your interest in the proposed sale of Puget Sound Energy (PSE) Colstrip assets.

On Feb. 19, 2020, PSE filed an application with the commission for an order authorizing the sale of their interests in Colstrip Unit 4 and some interests in the Colstrip transmission system.

Commission staff filed testimony concluding they were unable to confirm that the sale would be the lowest reasonable cost option for PSE to meet Washington's Clean Energy Transformation Act (CETA) decarbonization goals. Commission staff expressed concern that PSE's proposal to sell the assets at their depreciated value would harm customers. Commission staff also believe it is premature to conclude that the Colstrip transmission system is unneeded when it may provide access to renewable resources in Montana.

On Oct. 29, 2020, PSE filed a motion to withdraw its applications.

On Nov. 2, 2020, the Commission issued an order granting PSE's motion to withdraw the applications and closed the docket.

It is the commission's responsibility to ensure regulated companies provide safe and reliable service to customers at reasonable rates, while allowing the company an opportunity to earn a fair return.

Please visit our Web site at <u>www.utc.wa.gov</u>, and enter docket number 200115 to view documents related to this filing, including the final order. Thank you again for your interest in this proceeding.

Sincerely,

Andrew Roberts
Public Involvement Coordinator

Click to unsubscribe.

MAIL BOXES

1685 H St. Blaine, WA 98230

Phone: 360-332-7678 Fax: 360-332-7677 www.mbistore.com mbistore@hotmail.com

Fax

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ound Energy to Raise Ots Rates 1



From: Cindy Kisska

Sent: Monday, October 19, 2020 4:33 PM

To: comments@utc.wa.gov

Subject: Docket UE - 200115 and PSE raising customer rates every year.

My name is Sandra "Cindy" Kisska. I live in Birch Bay, WA. I have been an electric PSE customer for more than 16 years. PSE raises its rates every year. With so-o many people falling through the cracks financially, I am hard pressed to see why PSE wants to raise its rates again. Especially when in 2018, it paid out over a 3 years period (2016, 2017, and 2018) almost \$40 million dollars (\$38,874,406) to its top FIVE employees – in salaries, bonuses, compensations, and "Long Term Incentive", etc. PSE is a Utility Company, not a Fortune 500 Company.

In 2018 Kimberely J. Harris, President and Chief Executive Officer, was paid \$13, 743, 495. - Almost 14 million dollars in that one year alone. This total included her being paid:

\$ 939,823 "Base Salary"

\$ 6, 593, 310 for "Non-Equity Incentive Compensation"

\$ 5, 688, 911 for "Long Term Incentive"

\$ 45,220 Bonus

\$ 455,343 for "Change in Pension Value and Non-Qualified Deferred Compensation Earnings"

\$ 20,000 for "All Other Compensations"

for a Grand Total of \$ 13, 743, 495.

Daniel A. Doyle, Steve R. Secrist, Marla D. Mellies, and Booga K. Gilbertson were the other 4 employees receiving large payouts from PSE in 2018, although not as much as Kimberely Harris. As I mentioned for the period of 2016 to 2018, PSE paid them altogether almost \$40 million. And now it is 2020....Imagine how much PSE pays them all now.

PSE states, "The Company seeks to focus Executives on actions that will improve the company ANDand ENHANCE INVESTOR VALUE."

"The Company has "Pay for Performance" philosophy. The Company maintains an incentive compensation program that supports the Company's business strategy AND ALIGNS EXECUTIVE INTERESTS WITH THOSE OF INVESTORS and customers." (Thank God they remembered to put the word "customer" in there)

My feeling is PSE has become a BIG MONEY MAKING BUSINESS, out to make as much profits as it possibly can...and seems to have lost sight of us little people at the bottom who are struggling just to pay our heating bills and put food on our tables just so we can survive.

Several years ago, I heard that PSE was paying money to shareholders around the world. So when we pay our electric bill, are we also having to cover the costs of paying dividends to these already very wealthy people? Is that partly why PSE keeps on raising our rates?

FROM THE 2018 CORPORATION GOALS:

1) FINANCIAL: "Being our customer's energy partner of choice takes us to our Financial Objective of INCREASING OUR FINANCIAL STRENGTH, allowing us to sustain further improvement."



2) PEOPLE: "When we're safe, we can achieve our People Objective of being a great place to work, with engaged employees who live our values, embrace an ownership culture and are motivated TO DRIVE RESULTS FOR OUR COMPANY and customers."

To me, to "Drive Results" for Customers should mean IT WOULD BE A TOP PRIORITY TO DRIVE CUSTOMER UTILITY COSTS DOWN!! So we don't have to pay for an overly "top-heavy" utility company.....with way too much money floating around at the top.

Please let me know if what I have written here will make any difference or have any influence on PSE being able to raise our electric rates. I'd like to know if it is possible to lower them instead.

Thank you. Sincerely, Sandra "Cindy" Kisska

Page 2

04/15/2021 2:58PM FAX 3603327679

From: Cindy Kisska <boxofmoonlight@live.com>

Sent: Tuesday, January 5, 2021 4:05 PM

To: Roberts, Andrew (UTC) <andrew.roberts@utc.wa.gov>

Subject: RE: PSE Colstrip Case Closed CRM:0006696

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From: Cindy Kisska

Sent: Wednesday, January 6, 2021 8:03 PM

To: Roberts, Andrew (UTC)

Subject: RE: PSE Colstrip Case Closed CRM:0006696

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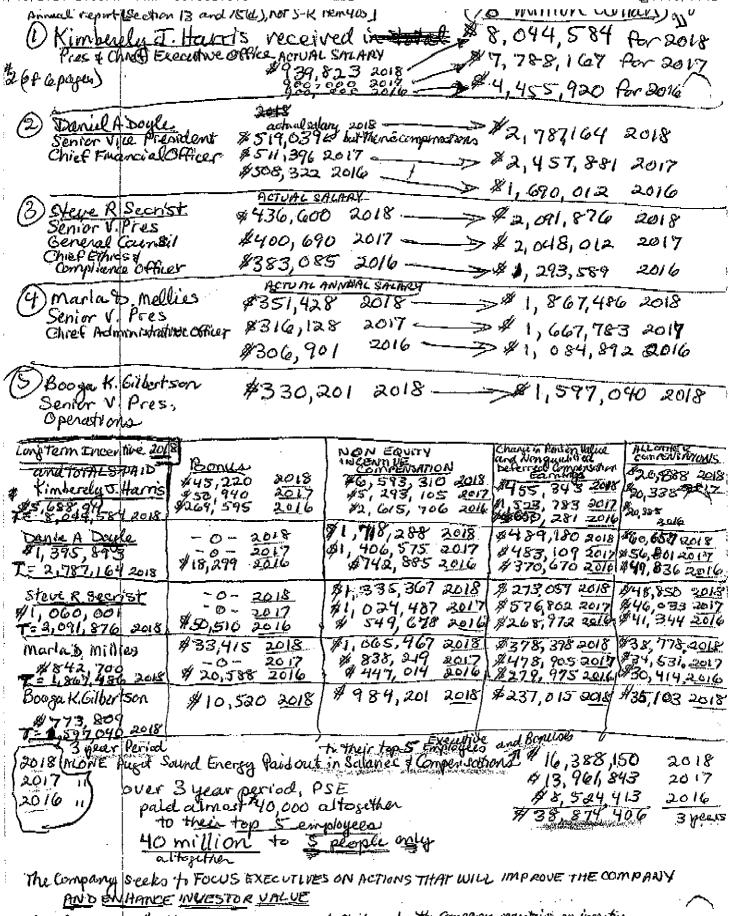
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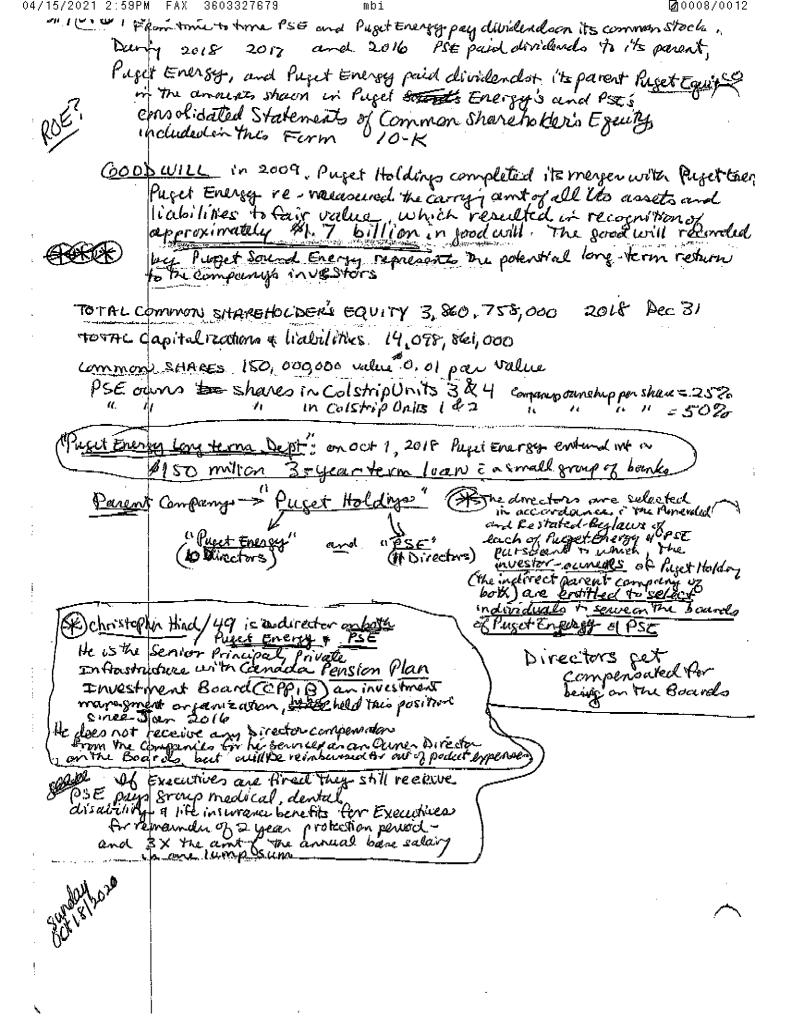
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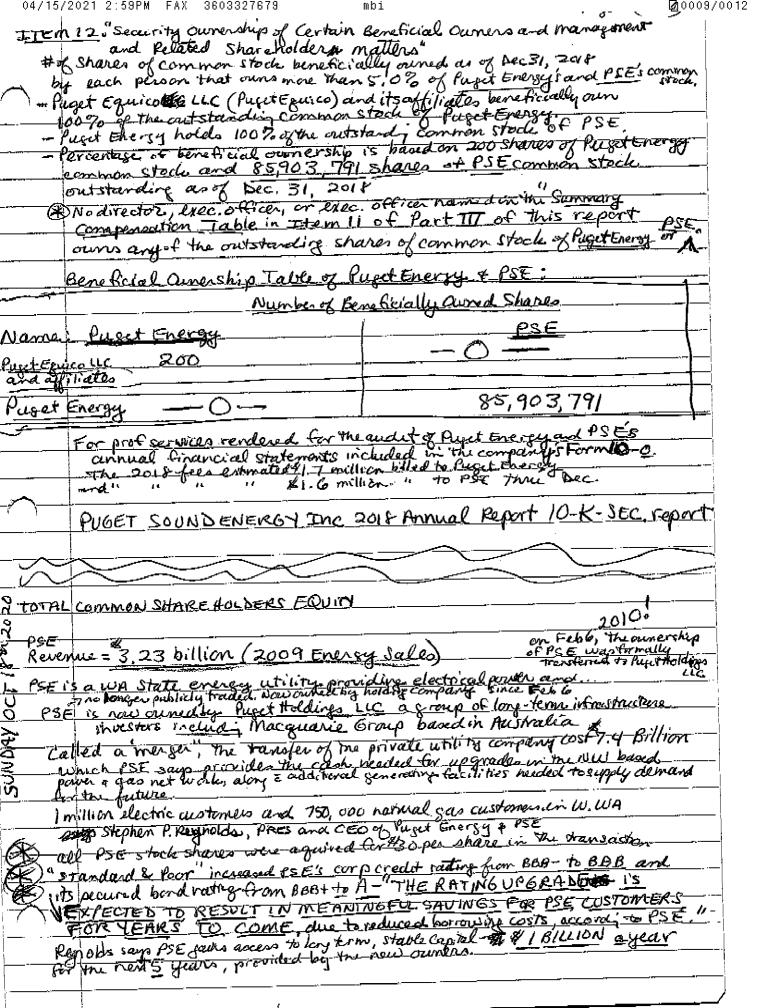
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04/15/2021 2:59PM FAX 3603327679

COMPANY HED "PAY FOR PERFORMANCE" Philosophy, the Company maintains an incentive compensation on program that supports the Company BUSNESS STRATEGY and AUGNS executive interests with those of investors and customers.

04/15/2021 2:59PM FAX 3603327679 mbi ارمي آهي آهي الم PSE Executive Compensation pear group made up of 16 compenies The 2017 average revenue of the executive peers was \$13.4 billion dollars, which as compet competable to PSE's annual revenues of 3.3 billion dollars at the time the person was developed to press GROUP (3) SCANA Deven i) alliant therey MDU Resources Groups ② Ameren 14) Vectren ...A.vi**s**ta WEC Energy BlackaHills Nissource ems Energy 10 CGE Energy 11) finade West Capital Wester Energy Ever Source Energy 72) Portland General Hectric CUSTOM SURVEY PEER GROUP & (19) Southwest Gas (1) Alliant Enersy 10 LLG&E and 00418 2020 Teco Energy (2) Ameren MD in Resources UGL3)Almos Energy Ni Source @ Avararid (22) UNS ENERSY (3) 06E Enersy (S) Avista Vectven (14) Oncor Enersy @ Black Hills Delivery (24) WEC Enersy 7) CMS Energy (15) Pinnacle West Wester Jest Test Capital @CPS Energy 16 PMM Resources Energy (9) Eversource therepy Poitland Bectric (18) Scana for Select positions in the Company's executive compensation for Group comprised of 16 companies (Se "Proxy Pear Group") 2018 2017 NW-640 Residential #1,017,765 PSE Customers 1,003, 984 767,045 <u>778 198 </u> Control 129, 248 55,996 127.836 56,366 Industrial 3, 343 7, 140 3,.3.7.7 7-33-7-2, 3/4 234 OTHER TOTAL 1,15.7, 496 Retail Revenue by Class Elec 1,147,260,000 1 billion? 2018 PSE and paget Energy principal exec. officer: Corporate Location 355 110th are NE Ph:(425)454-6363 Bellovie, MA 95004 www.pusctenersy.com on NOU. 7, 2018 PSE Fleden expedited rate filling (ERF) with the WACOMMISSION. on Jan 22, 2019 they reached an agreement on settlement terms, primplement vate, mood, 2019 aug 7, 2015 WA commission approved changes to the PCA mechanism took effect tan 1, 2017 WERE Share Annual Power Cost Variability over or lander (ollected by up to 17 million 700% 100% 65% over or under Callected by her ween 17 million - \$ 40 million 50% 35% Dues or under Collected beyond \$40 + million dellars (\$\$55 Save out \$40 million dellars) 10% 10%





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04/15/2021 3:00PM FAX 3603327679 Page 70 93 Puget Sound Energy **☑**10011/0012 I SENT WHEN TO WATER IS The Company seeks to foges Executives on actions that well 19 1 20.20 improve the company and enhance investor value. marder company has Pay for Performance" Philosophy. The company marnfaire compensation program that supported The Company business strategy and digns executive interests with those of investors and austoners." Annual Power Cost Variability Customer Share Share UNAER 0<u>√E</u>R. UNDER OVER over or under collected 0% 0 % 002 100% by up to \$17 million collected by petween 50% 65% 50% 35% 90% 90% beyond#40+ million 070 PSE gave out almost \$ 40 million (\$38, 374, 406.00) 20/6 to the Top 5 employees (Executives, Vice Pres etc) over 3 years 2018 This almost \$40 million dollars was paid out in Salaries, bonuses, compensations, and long term Incentive (in 2018 Kimberely J. Harns received \$5,088,911 for Long Term Incentive Bringing the total amt she was paid to \$8,044,58400 in 2018

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Page 8 of 8 pages

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19) How much money did Priget Sound Energy pay altogether an its common stock to shareholders on NOV. 15, 2007 >
A quarterly dividend of 250 per share was declared on Pulget Energy 's common stock, payable to there holders on Nov 15, 200; The dividend is the 257th consequence quarterly dividend payed by Puget Energy of its predices or companies.)

The Executives are let go (First they will receive pay their group medical, dental, disability and life incurance benefits for Executives for vernainder of 2 years protection period. And they receive 3 x the amount of their annual base salary in one lump sum.

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☑0012/0012

Compensated for seing on the Bourds uget Energy ₽SŒ II Directors (10 Director owned & Kereticially Puget Equico, LLL owns 7 Puget Equico ovore O Stara 85,903,791 owned by Auget 5may

Puget Energy owns ->-756,000 Natural Gas Customers

1 million Electric Customers - \$ 100/mo = 100 million dollars

3.23 Billian dollars! in Energy Saleo

"Standard & Poor" increased PSE Corporate credit rating from BBB-, to BBB, and its secured bend rating from

BBB+, to A- "The Rating Upgrade is expected to RESULT IN MEANINGFUL SAVINGS FOR PSE CUSTOMERS

FOR YEARS TO COME " Wouldn't that be nike! If it clue to reduced borrowing costs, were true!

Reynold says (Stephen P Reynolds, Pres & CEO of Puget Energy of PSE)

Reynold says (Stephen P Reynolds, Pres & CEO of Puget Energy of PSE)

PSE gains access to long term, Stable capital " I Billion dollars a year for the next 5 years, provided by the new owners."

Mak, Chanda (ATG)

From: Cindy Kisska <boxofmoonlight@live.com>

Sent: Thursday, April 15, 2021 11:34 PM

To: Burdet, Kevin (ATG)

Subject: FW: Docket UE - 200115 and PSE raising customer rates every year.

Follow Up Flag: Follow up Completed

[EXTERNAL]

Hi Kevin, I know I faxed this to you, but I wanted to send it to you by email. I never got a response to this email. So a few months later I called UTC and spoke to Andrew Roberts (UTC) on the phone. Our conversation about my Oct. 19, 2020 email, prompted him to send me an email on Jan. 5, 2021. I replied and then he emailed me again the next day. Again I replied and I never heard from him again.

Also I just sent you my other 2 emails along with Andrew's responses. It's important that you have all the information concerning our communications back and forth. Thank you again and take good care. Cindy Kisska

From: Cindy Kisska

Sent: Monday, October 19, 2020 4:33 PM

To: comments@utc.wa.gov

Subject: Docket UE - 200115 and PSE raising customer rates every year.

My name is Sandra "Cindy" Kisska. I live in Birch Bay, WA. I have been an electric PSE customer for more than 16 years. PSE raises its rates every year. With so-o many people falling through the cracks financially, I am hard pressed to see why PSE wants to raise its rates again. Especially when in 2018, it paid out over a 3 years period (2016, 2017, and 2018) almost \$40 million dollars (\$38,874,406) to its top FIVE employees – in salaries, bonuses, compensations, and "Long Term Incentive", etc. PSE is a Utility Company, not a Fortune 500 Company.

In 2018 Kimberely J. Harris, President and Chief Executive Officer, was paid \$13, 743, 495. – Almost 14 million dollars in that one year alone. This total included her being paid:

\$ 939,823 "Base Salary"

\$ 6, 593, 310 for "Non-Equity Incentive Compensation"

\$ 5, 688, 911 for "Long Term Incentive"

\$ 45,220 Bonus

\$ 455,343 for "Change in Pension Value and Non-Qualified Deferred Compensation Earnings"

\$ 20,000 for "All Other Compensations"

for a Grand Total of \$ 13, 743, 495.

Daniel A. Doyle, Steve R. Secrist, Marla D. Mellies, and Booga K. Gilbertson were the other 4 employees receiving large payouts from PSE in 2018, although not as much as Kimberely Harris. As I mentioned for the period of 2016 to 2018, PSE paid them altogether almost \$40 million. And now it is 2020....imagine how much PSE pays them all now.

PSE states, "The Company seeks to focus Executives on actions that will improve the company AND ENHANCE INVESTOR VALUE."and

"The Company has "Pay for Performance" philosophy. The Company maintains an incentive compensation program that supports the Company's business strategy AND ALIGNS EXECUTIVE INTERESTS WITH THOSE OF INVESTORS and customers." (Thank God they remembered to put the word "customer" in there)

My feeling is PSE has become a BIG MONEY MAKING BUSINESS, out to make as much profits as it possibly can...and seems to have lost sight of us little people at the bottom who are struggling just to pay our heating bills and put food on our tables just so we can survive.

Several years ago, I heard that PSE was paying money to shareholders around the world. So when we pay our electric bill, are we also having to cover the costs of paying dividends to these already very wealthy people? Is that partly why PSE keeps on raising our rates?

FROM THE 2018 CORPORATION GOALS:

- 1) FINANCIAL: "Being our customer's energy partner of choice takes us to our Financial Objective of INCREASING OUR FINANCIAL STRENGTH, allowing us to sustain further improvement."
- 2) PEOPLE: "When we're safe, we can achieve our People Objective of being a great place to work, with engaged employees who live our values, embrace an ownership culture and are motivated TO DRIVE RESULTS FOR OUR COMPANY and customers."

To me, to "Drive Results" for Customers should mean IT WOULD BE A TOP PRIORITY TO DRIVE CUSTOMER UTILITY COSTS DOWN!! So we don't have to pay for an overly "top-heavy" utility company.....with way too much money floating around at the top.

Please let me know if what I have written here will make any difference or have any influence on PSE being able to raise our electric rates. I'd like to know if it is possible to lower them instead.

Thank you. Sincerely, Sandra "Cindy" Kisska