

Mak, Chanda (ATG)

From: Arthur Muray <a.murray@comcast.net>
Sent: Friday, January 25, 2019 12:30 PM
To: ATG WWW E-mail Public Counsel
Subject: Re: Proposed utility Gas and Electricity Increase due Soon
Attachments: 11103248_843668679003214_4194271282040280330_babcover.jpg

Washington Attorney General,

Request that you disapprove of the proposed rate hikes requested as being unnecessary and too onerous on users. Already we have been severely impacted by unrelenting initiatives such as this instant one that imposes mounting hardships on ordinary working people who struggle to make ends meet. The list is long: politicians who bend at the slightest complaint of service providers who cannot show serious efforts to streamline their systems to economize. Instead, they are too quick to voice unrealistic claims of insufficient resources without proof of better management actions that demonstrate cost savings. Duplication of effort, poor planning, wasteful spending, better motor fleet maintenance, sloppy personnel rules, unsound business practices (IT), unnecessary travel, questionable customer service, costly contract negotiations. Have you and your staff spent sufficient time to ensure progress in all of these and other areas? If not, why not?

Do you reward individuals who devise new ways to cut costs? Why not promote solar as a big priority and pass on savings to customers? Managers who fail in helping taxpayers should be helped out the door for not doing an "Earn Your Keep" job requirement. Public service is not a welfare job! Many would love to get paid as much as they for doing a better job! We need smarter management not excuses for more rate increases. I hope you get the message.

This is just not another rant but an honest question to raise to ensure we are all doing our best to keep costs down not raise them. At 89, I am just one of many that would like you to listen to a message that doesn't seem to be heard. I hope are listening and will take action to stop the political steamroller the is smothering us with unnecessary debt.

Sincerely yours

Arthur Murray

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