



Performance Results
January 2012 - December 2012
CenturyLink's Performance Assurance Plans (PAPs)

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PID Description	Month	CLEC		CLEC Result	Standard Deviation	Qwest		Q Result	Modified Z	Parity
		Numerator	Denominator			Numerator	Denominator			
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	December 2012	6166775	2637905	2	0.49	1745263	550302	3	-144.92	(89.10)
	November 2012	6536383	2785188	2	0.53	2729187	618506	4	-279.71	(171.05)
	October 2012	6839974	2896821	2	0.52	3194887	687803	5	-316.08	(193.17)
	September 2012	6350051	2710842	2	0.49	2239478	587876	4	-220.59	(135.11)
	August 2012	7360486	3142671	2	0.49	2378868	638389	4	-210.04	(128.70)
	July 2012	7058162	3005176	2	0.51	2183157	649035	3	-177.58	(108.96)
	June 2012	7000615	2970190	2	0.5	2696556	655484	4	-245.42	(150.20)
	May 2012	7682620	3280533	2	0.5	2362748	682376	3	-194.03	(118.96)
	April 2012	7036373	2981563	2	0.5	2178913	624577	3	-191.91	(117.67)
	March 2012	7262664	3082250	2	0.5	2308030	640996	4	-190.92	(117.07)
	February 2012	7352619	3144494	2	0.49	2165530	635566	3	-183.64	(112.64)
	January 2012	7558061	3215928	2	0.5	2413516	713647	3	-178.02	(109.23)
	BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	December 2012	23042436	23042436	100%	0	0	0	0%	0.00
November 2012		24656038	24656044	100%	0.0005	0	0	0%	0.00	(0.16)
October 2012		27280642	27280642	100%	0	0	0	0%	0.00	(0.16)
September 2012		23122897	23123360	100%	0.0045	0	0	0%	0.00	(0.16)
August 2012		28030563	28030572	100%	0.0006	0	0	0%	0.00	(0.16)
July 2012		24803857	24803953	100%	0.002	0	0	0%	0.00	(0.16)
June 2012		26045373	26045380	100%	0.0005	0	0	0%	0.00	(0.16)
May 2012		24813950	24813952	100%	0.0003	0	0	0%	0.00	(0.16)
April 2012		24703544	24703544	100%	0	0	0	0%	0.00	(0.16)
March 2012		26260688	26260688	100%	0	0	0	0%	0.00	(0.16)
February 2012		26947888	26947889	100%	0.0002	0	0	0%	0.00	(0.16)
January 2012		27447750	27447813	100%	0.0015	0	0	0%	0.00	(0.16)
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity		December 2012	17	8	2	0.35	1745263	550302	3	-0.76
	November 2012	53	26	2	0.2	2729187	618506	4	-2.30	(2.40)
	October 2012	55	27	2	0.19	3194887	687803	5	-2.52	(2.53)
	September 2012	42	20	2	0.31	2239478	587876	4	-1.65	(2.01)
	August 2012	58	27	2	0.36	2378868	638389	4	-1.71	(2.04)
	July 2012	44	21	2	0.3	2183157	649035	3	-1.39	(1.85)
	June 2012	39	18	2	0.38	2696556	655484	4	-1.57	(1.96)
	May 2012	46	22	2	0.29	2362748	682376	3	-1.48	(1.90)
	April 2012	23	11	2	0.3	2178913	624577	3	-1.10	(1.67)
	March 2012	178338	75801	2	0.58	2308030	640996	4	-68.43	(42.60)
	February 2012	73	36	2	0.17	2165530	635566	3	-1.96	(2.19)
	January 2012	34	15	2	0.46	2413516	713647	3	-0.98	(1.59)
	BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	December 2012	6166758	2637897	2	0.49	1745263	550302	3	-144.92
November 2012		6536330	2785162	2	0.53	2729187	618506	4	-279.71	(171.05)
October 2012		6839919	2896794	2	0.52	3194887	687803	5	-316.08	(193.17)
September 2012		6350009	2710822	2	0.49	2239478	587876	4	-220.59	(135.11)
August 2012		7360428	3142644	2	0.49	2378868	638389	4	-210.04	(128.70)
July 2012		7058118	3005155	2	0.51	2183157	649035	3	-177.58	(108.96)
June 2012		7000576	2970172	2	0.5	2696556	655484	4	-245.42	(150.20)
May 2012		7682574	3280511	2	0.5	2362748	682376	3	-194.03	(118.96)
April 2012		7036350	2981552	2	0.5	2178913	624577	3	-191.91	(117.67)

	March 2012	7084326	3006449	2	0.5	2308030	640996	4	-190.49	(116.81)
	February 2012	7352546	3144458	2	0.49	2165530	635566	3	-183.64	(112.64)
	January 2012	7558027	3215913	2	0.5	2413516	713647	3	-178.02	(109.23)
BI-2 Invoices Delivered within 10 Days All Parity by Design	December 2012	1455	1455	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	1350	1350	100%	0.00%	0	0	0%	0.00	0.00
	October 2012	1493	1493	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	1410	1410	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	1542	1543	100%	2.54%	0	0	0%	0.00	0.00
	July 2012	1353	1354	100%	2.72%	0	0	0%	0.00	0.00
	June 2012	1513	1513	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	1516	1516	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	1331	1331	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	1631	1631	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	1353	1353	100%	0.00%	0	0	0%	0.00	0.00
	January 2012	1375	1375	100%	0.00%	0	0	0%	0.00	0.00
	BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	December 2012	2185803	2185803	100%	0.00%	0	0	0%	0.00
November 2012		2126671	2126678	100%	0.18%	0	0	0%	0.00	(0.06)
October 2012		2221180	2221446	100%	1.10%	0	0	0%	0.00	(0.06)
September 2012		2218008	2218874	100%	1.98%	0	0	0%	0.00	(0.06)
August 2012		2234169	2238764	100%	4.53%	0	0	0%	0.00	(0.05)
July 2012		2246396	2246620	100%	1.00%	0	0	0%	0.00	(0.06)
June 2012		2233085	2234585	100%	2.59%	0	0	0%	0.00	(0.06)
May 2012		2251186	2254258	100%	3.69%	0	0	0%	0.00	(0.06)
April 2012		2292585	2292962	100%	1.28%	0	0	0%	0.00	(0.06)
March 2012		2287784	2291312	100%	3.92%	0	0	0%	0.00	(0.06)
February 2012		2250406	2251156	100%	1.82%	0	0	0%	0.00	(0.06)
January 2012		3469377	3469730	100%	1.01%	0	0	0%	0.00	(0.06)
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95		December 2012	25729	25729	100%	0.00%	0	0	0%	0.00
	November 2012	28458	28458	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2012	26383	26383	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2012	26672	26672	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2012	24448	26378	93%	26.04%	0	0	0%	0.00	0.07
	July 2012	26293	26293	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2012	28068	28068	100%	0.00%	0	0	0%	0.00	(0.16)
	May 2012	26208	26208	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2012	26141	26141	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2012	25425	25425	100%	0.00%	0	0	0%	0.00	(0.16)
	February 2012	26800	26800	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2012	23429	23429	100%	0.00%	0	0	0%	0.00	(0.16)
	BI-4A Billing Completeness UNEs and Resale Aggregate Parity	December 2012	5074	5090	100%	5.60%	78985	79578	99%	-3.47
November 2012		6600	6616	100%	4.91%	83215	83870	99%	-4.80	(3.92)
October 2012		5604	5612	100%	3.77%	80505	81032	99%	-4.58	(3.78)
September 2012		5237	5242	100%	3.09%	83831	84281	99%	-4.23	(3.57)
August 2012		6423	6424	100%	1.25%	114136	114466	100%	-3.97	(3.41)
July 2012		5932	5939	100%	3.43%	145589	145985	100%	-2.23	(2.35)
June 2012		5208	5234	100%	7.03%	146396	146655	100%	5.42	2.30
May 2012		5589	5617	100%	7.04%	82771	82979	100%	3.59	1.19
April 2012		5693	5723	99%	7.22%	85667	85884	100%	3.96	1.41
March 2012		5502	5508	100%	3.30%	84087	84341	100%	-2.52	(2.53)
February 2012		5369	5372	100%	2.36%	88642	88952	100%	-3.53	(3.15)
January 2012		4997	4999	100%	2.00%	85175	85539	100%	-4.07	(3.47)
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95		December 2012	25729	25729	100%	0.00%	0	0	0%	0.00
	November 2012	28458	28458	100%	0.00%	0	0	0%	0.00	(0.16)

	October 2012	26383	26383	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2012	26672	26672	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2012	26378	26378	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2012	26293	26293	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2012	28068	28068	100%	0.00%	0	0	0%	0.00	(0.16)
	May 2012	26208	26208	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2012	25926	25926	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2012	25425	25425	100%	0.00%	0	0	0%	0.00	(0.16)
	February 2012	26800	26800	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2012	23419	23419	100%	0.00%	0	0	0%	0.00	(0.16)
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	December 2012	86	87	99%	10.66%	0	0	0%	0.00	(0.12)
	November 2012	110	114	96%	18.40%	0	0	0%	0.00	(0.05)
	October 2012	108	109	99%	9.53%	0	0	0%	0.00	(0.13)
	September 2012	153	153	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2012	110	110	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2012	233	233	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2012	211	212	100%	6.85%	0	0	0%	0.00	(0.14)
	May 2012	152	153	99%	8.06%	0	0	0%	0.00	(0.14)
	April 2012	158	158	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2012	200	204	98%	13.86%	0	0	0%	0.00	(0.10)
	February 2012	135	138	98%	14.58%	0	0	0%	0.00	(0.09)
	January 2012	171	173	99%	10.69%	0	0	0%	0.00	(0.12)
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	December 2012	57	57	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2012	62	63	98%	12.50%	0	0	0%	0.00	(0.11)
	October 2012	95	101	94%	23.64%	0	0	0%	0.00	0.03
	September 2012	77	79	97%	15.71%	0	0	0%	0.00	(0.08)
	August 2012	130	138	94%	23.37%	0	0	0%	0.00	0.03
	July 2012	146	156	94%	24.49%	0	0	0%	0.00	0.04
	June 2012	171	173	99%	10.69%	0	0	0%	0.00	(0.12)
	May 2012	144	145	99%	8.28%	0	0	0%	0.00	(0.14)
	April 2012	138	139	99%	8.45%	0	0	0%	0.00	(0.14)
	March 2012	111	111	100%	0.00%	0	0	0%	0.00	(0.16)
	February 2012	111	111	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2012	171	171	100%	0.00%	0	0	0%	0.00	(0.16)
CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	99	1	99	0	0	0	0	0.00	(0.53)
	September 2012	62	1	62	0	0	0	0	0.00	(1.45)
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	94	1	94	0	0	0	0	0.00	(0.65)
	June 2012	267	2	134	19.09	0	0	0	0.00	0.34
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	110	1	110	0	0	0	0	0.00	(0.25)
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	80	1	80	0	0	0	0	0.00	(1.00)
CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	118	1	118	0	0	0	0	0.00	(0.64)
	July 2012	0	0	0	0	0	0	0	0.00	0.00
June 2012	0	0	0	0	0	0	0	0.00	0.00	

	May 2012	123	1	123	0	0	0	0	0.00	(0.54)
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9	December 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0.00	0	0	0%	0.00	(0.33)
	September 2012	1	1	100%	0.00	0	0	0%	0.00	(0.33)
	August 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00	0	0	0%	0.00	(0.33)
	June 2012	1	2	50%	0.50	0	0	0%	0.00	1.33
	May 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0.00	0	0	0%	0.00	(0.33)
	February 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00	0	0	0%	0.00	(0.33)
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	December 2012	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	2	2	100%	0.00%	0	0	0%	0.00	(0.33)
	September 2012	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	August 2012	2	2	100%	0.00%	0	0	0%	0.00	(0.33)
	July 2012	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	February 2012	3	3	100%	0.00%	0	0	0%	0.00	(0.33)
	January 2012	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
CP-3 Collocation Feasibility Study Interval All Benchmark 10	December 2012	19	2	10	71.00%	0	0	0	0.00	(0.15)
	November 2012	49	5	10	45.00%	0	0	0	0.00	(0.06)
	October 2012	0	0	0	0.00%	0	0	0	0.00	0.00
	September 2012	10	1	10	0.00%	0	0	0	0.00	0.00
	August 2012	10	1	10	0.00%	0	0	0	0.00	0.00
	July 2012	64	7	9	121.00%	0	0	0	0.00	(0.26)
	June 2012	0	0	0	0.00%	0	0	0	0.00	0.00
	May 2012	0	0	0	0.00%	0	0	0	0.00	0.00
	April 2012	18	2	9	0.00%	0	0	0	0.00	(0.30)
	March 2012	7	1	7	0.00%	0	0	0	0.00	(0.90)
	February 2012	21	2	11	71.00%	0	0	0	0.00	0.15
	January 2012	0	0	0	0.00%	0	0	0	0.00	0.00
CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	December 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	November 2012	5	5	100%	0	0	0	0%	0.00	(0.33)
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	August 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	July 2012	7	7	100%	0	0	0	0%	0.00	(0.33)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	March 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	February 2012	2	3	67%	0.4714	0	0	0%	0.00	0.78
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00

DA-1 Speed of Answer - Directory Assistance Parity by Design	December 2012	0	0	0:00	0.00%	8.19	1	4:33	0.00	0.00	
	November 2012	0	0	0:00	0.00%	8.1	1	2:24	0.00	0.00	
	October 2012	0	0	0:00	0.00%	7.71	1	17:02	0.00	0.00	
	September 2012	0	0	0:00	0.00%	8	1	0:00	0.00	0.00	
	August 2012	0	0	0:00	0.00%	8.27	1	6:28	0.00	0.00	
	July 2012	0	0	0:00	0.00%	8.28	1	6:43	0.00	0.00	
	June 2012	0	0	0:00	0.00%	7.95	1	22:48	0.00	0.00	
	May 2012	0	0	0:00	0.00%	7.73	1	17:31	0.00	0.00	
	April 2012	0	0	0:00	0.00%	7.13	1	3:07	0.00	0.00	
	March 2012	0	0	0:00	0.00%	8.13	1	3:07	0.00	0.00	
	February 2012	0	0	0:00	0.00%	8.3	1	7:12	0.00	0.00	
	January 2012	0	0	0:00	0.00%	8.71	1	17:02	0.00	0.00	
	DB-1A Time to Update Databases E911 Parity by Design	December 2012	21.5354167	24409	0:01	:00	0	0	0:00	0.00	0.00
		November 2012	27.1993056	27757	0:01	:00	0	0	0:00	0.00	0.00
October 2012		0	33321	0:31	:00	0	0	0:00	0.00	0.00	
September 2012		29.3895833	27173	0:02	:00	0	0	0:00	0.00	0.00	
August 2012		37.7173611	33816	0:02	:00	0	0	0:00	0.00	0.00	
July 2012		40.3923611	36127	0:02	:00	0	0	0:00	0.00	0.00	
June 2012		39.7868056	34093	0:02	:00	0	0	0:00	0.00	0.00	
May 2012		31.3229167	32565	0:01	:00	0	0	0:00	0.00	0.00	
April 2012		32.1708333	33133	0:01	:00	0	0	0:00	0.00	0.00	
March 2012		31.1284722	32175	0:01	:00	0	0	0:00	0.00	0.00	
February 2012		34.5090278	31145	0:02	:00	0	0	0:00	0.00	0.00	
January 2012		38.09375	31733	0:02	:00	0	0	0:00	0.00	0.00	
DB-1B Time to Update Databases LIDB Parity by Design		December 2012	3132665	3006307	36	00:00	0	0	00	0.00	0.00
		November 2012	3474289	3326457	36	00:00	0	0	00	0.00	0.00
	October 2012	3300910	3176023	36	00:00	0	0	00	0.00	0.00	
	September 2012	3323852	3221119	12	00:00	0	0	00	0.00	0.00	
	August 2012	4328907	4190805	12	00:00	0	0	00	0.00	0.00	
	July 2012	4013078	3878824	12	00:00	0	0	00	0.00	0.00	
	June 2012	4912994	4764929	12	00:00	0	0	00	0.00	0.00	
	May 2012	5346375	5184562	12	00:00	0	0	00	0.00	0.00	
	April 2012	4079285	3925916	36	00:00	0	0	00	0.00	0.00	
	March 2012	4362679	4214629	36	00:00	0	0	00	0.00	0.00	
	February 2012	4732473	4585934	12	00:00	0	0	00	0.00	0.00	
	January 2012	4398254	4236134	36	00:00	0	0	00	0.00	0.00	
	DB-1C-1 Time to Update Databases Directory Listing Parity by Design	December 2012	6128.98	51287	48	:48	0	0	00	0.00	0.00
		November 2012	7805.02	61806	12	:12	0	0	00	0.00	0.00
October 2012		8685.99	72062	48	:12	0	0	00	0.00	0.00	
September 2012		6900.15	61604	24	:48	0	0	00	0.00	0.00	
August 2012		8419.28	72480	48	:48	0	0	00	0.00	0.00	
July 2012		7762.89	67954	24	:48	0	0	00	0.00	0.00	
June 2012		8150.62	70566	48	:48	0	0	00	0.00	0.00	
May 2012		8100.71	70073	48	:48	0	0	00	0.00	0.00	
April 2012		7874.84	69790	24	:48	0	0	00	0.00	0.00	
March 2012		7703.21	68536	24	:48	0	0	00	0.00	0.00	
February 2012		17807.22	87726	00	:00	0	0	00	0.00	0.00	
January 2012		34638.6	85956	00	:36	0	0	00	0.00	0.00	
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design		December 2012	50663	51231	99%	:46	0	0	0%	0.00	0.00
		November 2012	60904	61637	99%	:06	0	0	0%	0.00	0.00
	October 2012	71088	71906	99%	:38	0	0	0%	0.00	0.00	
	September 2012	60753	61509	99%	:41	0	0	0%	0.00	0.00	
	August 2012	71325	72226	99%	:50	0	0	0%	0.00	0.00	

	July 2012	66783	67741	99%	:04	0	0	0%	0.00	0.00
	June 2012	69340	70306	99%	:37	0	0	0%	0.00	0.00
	May 2012	68980	69822	99%	:15	0	0	0%	0.00	0.00
	April 2012	68453	69304	99%	:33	0	0	0%	0.00	0.00
	March 2012	67049	68026	99%	:22	0	0	0%	0.00	0.00
	February 2012	63606	64362	99%	:05	0	0	0%	0.00	0.00
	January 2012	64485	65329	99%	:35	0	0	0%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	December 2012	28440	28440	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	October 2012	30566	30600	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	28800	28800	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	29006	29340	99%	0.00%	0	0	0%	0.00	0.00
	May 2012	30516	30600	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	27385	27540	99%	0.00%	0	0	0%	0.00	0.00
	March 2012	30338	30420	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	28440	28440	100%	0.00%	0	0	0%	0.00	0.00
	January 2012	30056	30060	100%	0.00%	0	0	0%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925	December 2012	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	October 2012	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	28800	28800	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	29340	29340	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	28980	28980	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	30420	30420	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	28440	28440	100%	0.00%	0	0	0%	0.00	0.00
	January 2012	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
GA-3 Gateway Availability - EB-TA Benchmark 0.9925	December 2012	85680	85680	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	83520	83520	100%	0.00%	0	0	0%	0.00	0.00
	October 2012	86270	86400	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	82800	82800	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	43200	43200	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	42900	42900	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	41626	41700	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	43155	43200	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	41295	41460	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	43140	43140	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	40112	40320	99%	0.00%	0	0	0%	0.00	0.00
	January 2012	42900	42900	100%	0.00%	0	0	0%	0.00	0.00
GA-4 System Availability - EXACT Benchmark 0.9925	December 2012	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	October 2012	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	20700	20700	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	21060	21060	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	22500	22500	100%	0.00%	0	0	0%	0.00	0.00

	February 2012	21060	21060	100%	0.00%	0	0	0%	0.00	0.00
	January 2012	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	December 2012	83130	83130	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	81480	81480	100%	0.00%	0	0	0%	0.00	0.00
	October 2012	84140	84360	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	80250	80250	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	42180	42180	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	41820	41820	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	40485	40485	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	42135	42180	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	40380	40380	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	41843	41925	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	39300	39300	100%	0.00%	0	0	0%	0.00	0.00
	January 2012	41820	41820	100%	0.00%	0	0	0%	0.00	0.00
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	December 2012	28440	28440	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	October 2012	30566	30600	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	28800	28800	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	28962	29340	99%	0.00%	0	0	0%	0.00	0.00
	May 2012	30589	30600	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	27385	27540	99%	0.00%	0	0	0%	0.00	0.00
	March 2012	30338	30420	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	28440	28440	100%	0.00%	0	0	0%	0.00	0.00
	January 2012	30004	30060	100%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports Basic Rate ISDN Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	2	2	100%	0.00%	1	6	17%	2.74	(0.24)
	October 2012	0	1	0%	0.00%	1	8	13%	-0.36	(1.22)
	September 2012	4	5	80%	40.00%	5	6	83%	-0.15	(1.09)
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	2	50%	50.00%	3	9	33%	0.45	(1.18)
	June 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports Business Parity	December 2012	0	9	0%	0.00%	514	1681	31%	-1.99	(2.21)
	November 2012	4	8	50%	50.00%	602	1830	33%	1.03	(0.59)
	October 2012	2	11	18%	38.57%	528	1646	32%	-0.98	(1.60)

	September 2012	0	6	0%	0.00%	430	1226	35%	-1.80	(2.09)
	August 2012	0	11	0%	0.00%	532	1578	34%	-2.36	(2.43)
	July 2012	3	15	20%	40.00%	494	1489	33%	-1.08	(1.66)
	June 2012	0	8	0%	0.00%	480	1445	33%	-1.99	(2.21)
	May 2012	8	14	57%	49.49%	460	1472	31%	2.08	0.06
	April 2012	1	3	33%	47.14%	483	1432	34%	-0.01	(1.01)
	March 2012	2	5	40%	48.99%	525	1575	33%	0.32	(1.06)
	February 2012	5	10	50%	50.00%	546	1661	33%	1.15	(0.50)
	January 2012	4	11	36%	48.10%	641	2147	30%	0.47	(0.89)
MR-10 Customer and Non-CTLQ Related Trouble Reports Centrex Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	2	3	67%	47.14%	7	32	22%	1.79	(0.38)
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	2	0%	0.00%	12	38	32%	-0.94	(1.57)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports Centrex 21 Parity	December 2012	0	1	0%	0.00%	5	10	50%	-0.95	(1.58)
	November 2012	0	6	0%	0.00%	6	15	40%	-1.69	(2.03)
	October 2012	1	4	25%	43.30%	6	14	43%	-0.64	(1.39)
	September 2012	0	1	0%	0.00%	2	7	29%	-0.59	(1.36)
	August 2012	2	3	67%	47.14%	9	20	45%	0.70	(0.95)
	July 2012	0	1	0%	0.00%	2	11	18%	-0.45	(1.27)
	June 2012	1	9	11%	31.43%	0	12	0%	0.00	(0.89)
	May 2012	5	5	100%	0.00%	1	14	7%	6.92	1.00
	April 2012	0	3	0%	0.00%	4	8	50%	-1.48	(1.90)
	March 2012	1	2	50%	50.00%	3	13	23%	0.84	(0.96)
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	3	33%	47.14%	4	13	31%	0.09	(1.33)
MR-10 Customer and Non-CTLQ Related Trouble Reports DS0 Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0.00%	59	220	27%	-0.60	(1.37)
MR-10 Customer and Non-CTLQ Related Trouble Reports DS1 Parity	December 2012	3	3	100%	0.00%	37	137	27%	2.82	0.22
	November 2012	2	3	67%	47.14%	59	150	39%	0.96	(0.76)
	October 2012	2	6	33%	47.14%	47	165	28%	0.26	(1.08)
	September 2012	1	3	33%	47.14%	28	118	24%	0.39	(1.10)
	August 2012	3	6	50%	50.00%	38	145	26%	1.30	(0.49)
	July 2012	0	1	0%	0.00%	50	162	31%	-0.67	(1.40)
	June 2012	2	3	67%	47.14%	56	142	39%	0.96	(0.77)
	May 2012	2	7	29%	45.18%	45	141	32%	-0.19	(1.11)

	April 2012	0	4	0%	0.00%	30	127	24%	-1.10	(1.67)
	March 2012	3	8	38%	48.41%	35	125	28%	0.58	(0.86)
	February 2012	3	6	50%	50.00%	37	120	31%	0.99	(0.66)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports DS3 Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0.00%	3	5	60%	-1.12	(1.68)
	MR-10 Customer and Non-CTLQ Related Trouble Reports E911 Parity	December 2012	0	2	0%	0.00%	61	67	91%	-4.44
November 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2012		0	1	0%	0.00%	52	55	95%	-4.13	(3.51)
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2012		1	4	25%	43.30%	79	80	99%	-12.96	(8.88)
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		0	3	0%	0.00%	62	63	98%	-13.32	(9.10)
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2012		0	1	0%	0.00%	67	72	93%	-3.64	(3.21)
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports ISDN Primary Parity		December 2012	0	0	0%	0.00%	0	0	0%	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0.00%	32	79	41%	-0.82	(1.50)
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0.00%	40	123	33%	-0.69	(1.42)
	MR-10 Customer and Non-CTLQ Related Trouble Reports LIS Trunk Parity	December 2012	22	24	92%	27.64%	3	4	75%	0.71
November 2012		7	8	88%	33.07%	5	5	100%	0.00	0.00
October 2012		8	8	100%	0.00%	9	10	90%	0.70	(1.08)
September 2012		12	17	71%	45.56%	5	10	50%	1.03	(0.60)
August 2012		14	16	88%	33.07%	7	7	100%	0.00	0.00
July 2012		8	11	73%	44.54%	5	6	83%	-0.56	(1.34)
June 2012		2	2	100%	0.00%	3	4	75%	0.67	(1.26)
May 2012		5	5	100%	0.00%	4	7	57%	1.48	(0.39)
April 2012		6	6	100%	0.00%	2	3	67%	1.00	(0.74)
March 2012		6	8	75%	43.30%	3	3	100%	0.00	0.00
February 2012		18	20	90%	30.00%	4	5	80%	0.50	(1.01)
January 2012		12	13	92%	26.65%	2	4	50%	1.48	(0.29)
MR-10 Customer and Non-CTLQ Related		December 2012	0	1	0%	0.00%	9	25	36%	-0.74

Trouble Reports PBX Parity	November 2012	0	1	0%	0.00%	9	23	39%	-0.78	(1.48)
	October 2012	1	1	100%	0.00%	7	22	32%	1.43	(0.76)
	September 2012	1	1	100%	0.00%	7	19	37%	1.28	(0.85)
	August 2012	0	1	0%	0.00%	5	13	38%	-0.76	(1.46)
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0.00%	7	12	58%	-1.14	(1.69)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-10 Customer and Non-CTLQ Related Trouble Reports Residence Parity	December 2012	10	22	45%	49.79%	3114	10496	30%	1.62
November 2012		11	26	42%	49.40%	3819	12376	31%	1.26	(0.36)
October 2012		10	20	50%	50.00%	2835	9351	30%	1.91	(0.01)
September 2012		12	26	46%	49.85%	2166	6987	31%	1.67	(0.13)
August 2012		16	38	42%	49.37%	2537	8513	30%	1.65	(0.12)
July 2012		12	25	48%	49.96%	2667	9111	29%	2.06	0.08
June 2012		6	13	46%	49.85%	2430	8409	29%	1.37	(0.35)
May 2012		3	16	19%	39.03%	2309	8448	27%	-0.77	(1.47)
April 2012		4	12	33%	47.14%	2266	8036	28%	0.40	(0.93)
March 2012		8	19	42%	49.37%	2735	9451	29%	1.26	(0.38)
February 2012		7	15	47%	49.89%	2951	10489	28%	1.60	(0.22)
January 2012		9	17	53%	49.91%	3664	14103	26%	2.53	0.30
MR-10 Customer and Non-CTLQ Related Trouble Reports UDIT Above DS1 Level Parity		December 2012	0	0	0%	0.00%	0	0	0%	0.00
	November 2012	1	2	50%	50.00%	6	11	55%	-0.12	(1.07)
	October 2012	1	1	100%	0.00%	0	5	0%	0.00	(0.41)
	September 2012	3	3	100%	0.00%	3	4	75%	0.76	(1.11)
	August 2012	2	2	100%	0.00%	1	4	25%	2.00	(0.49)
	July 2012	3	4	75%	43.30%	1	2	50%	0.58	(1.15)
	June 2012	1	1	100%	0.00%	1	3	33%	1.22	(1.00)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	3	0%	0.00%	1	5	20%	-0.68	(1.42)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0.00%	2	4	50%	0.89	(1.15)
	January 2012	0	2	0%	0.00%	3	5	60%	-1.46	(1.89)
MR-10 Customer and Non-CTLQ Related Trouble Reports UDIT DS1 Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0.00%	59	148	40%	1.22	(0.85)
	October 2012	0	1	0%	0.00%	47	165	28%	-0.63	(1.38)
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0.00%	38	145	26%	2.36	(0.11)
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	45	141	32%	1.46	(0.72)
	April 2012	1	2	50%	50.00%	30	127	24%	0.87	(0.88)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	2	0%	0.00%	37	120	31%	-0.94	(1.57)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	December 2012	49	83	59%	49.18%	2	4	50%	0.35	(1.08)
	November 2012	55	102	54%	49.85%	1	6	17%	2.38	(0.17)
	October 2012	34	55	62%	48.58%	1	8	13%	3.94	0.38
	September 2012	62	93	67%	47.14%	5	6	83%	-1.06	(1.65)
	August 2012	64	94	68%	46.61%	10	16	63%	0.43	(0.89)
July 2012	45	74	61%	48.82%	3	9	33%	1.65	(0.26)	

	June 2012	46	75	61%	48.70%	1	1	100%	0.00	0.00
	May 2012	42	68	62%	48.60%	5	8	63%	-0.04	(1.02)
	April 2012	58	87	67%	47.14%	4	10	40%	1.63	(0.21)
	March 2012	45	73	62%	48.63%	4	13	31%	2.22	0.07
	February 2012	26	47	55%	49.72%	7	14	50%	0.35	(0.97)
	January 2012	47	75	63%	48.37%	3	10	30%	2.12	(0.01)
MR-10 Customer and Non-CTLQ Related	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports Unbundled Loop - 4 Wire	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Non-Loaded Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	30	127	24%	1.79	(0.57)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	49	224	22%	1.89	(0.54)
MR-10 Customer and Non-CTLQ Related	December 2012	7	27	26%	43.82%	2	4	50%	-0.90	(1.55)
Trouble Reports Unbundled Loop - ADSL	November 2012	15	36	42%	49.30%	1	6	17%	1.52	(0.58)
Qualified Parity	October 2012	26	42	62%	48.56%	1	8	13%	3.87	0.35
	September 2012	18	38	47%	49.93%	5	6	83%	-2.20	(2.34)
	August 2012	12	23	52%	49.95%	10	16	63%	-0.66	(1.40)
	July 2012	29	47	62%	48.61%	3	9	33%	1.65	(0.27)
	June 2012	29	41	71%	45.50%	1	1	100%	0.00	0.00
	May 2012	17	43	40%	48.89%	5	8	63%	-1.23	(1.75)
	April 2012	24	41	59%	49.27%	4	10	40%	1.07	(0.57)
	March 2012	31	58	53%	49.88%	4	13	31%	1.60	(0.29)
	February 2012	7	19	37%	48.24%	7	14	50%	-0.75	(1.45)
	January 2012	23	39	59%	49.19%	3	10	30%	1.78	(0.22)
MR-10 Customer and Non-CTLQ Related	December 2012	31	123	25%	43.42%	37	133	28%	-0.47	(1.28)
Trouble Reports Unbundled Loop - DS1	November 2012	28	115	24%	42.92%	57	145	39%	-2.45	(2.49)
Capable Parity	October 2012	32	115	28%	44.81%	47	165	28%	-0.12	(1.07)
	September 2012	33	99	33%	47.14%	28	118	24%	1.66	(0.14)
	August 2012	32	118	27%	44.46%	38	145	26%	0.17	(0.98)
	July 2012	34	125	27%	44.50%	50	162	31%	-0.67	(1.41)
	June 2012	21	101	21%	40.58%	56	142	39%	-2.93	(2.78)
	May 2012	35	109	32%	46.69%	45	141	32%	0.03	(1.06)
	April 2012	35	112	31%	46.35%	30	127	24%	1.39	(0.28)
	March 2012	28	119	24%	42.42%	35	125	28%	-0.78	(1.47)
	February 2012	39	104	38%	48.41%	37	120	31%	1.08	(0.45)
	January 2012	48	188	26%	43.60%	49	224	22%	0.89	(0.54)
MR-10 Customer and Non-CTLQ Related	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports Unbundled Loop - DS3	November 2012	0	1	0%	0.00%	4	8	50%	-0.94	(1.57)
Capable Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	1	5	20%	1.83	(0.74)
	March 2012	1	1	100%	0.00%	1	4	25%	1.55	(0.85)
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - XDSL Parity	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	2	0%	0.00%	37	137	27%	-0.85	(1.52)
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	2	4	50%	50.00%	28	118	24%	1.21	(0.60)
	August 2012	0	2	0%	0.00%	38	145	26%	-0.84	(1.51)
	July 2012	1	1	100%	0.00%	50	162	31%	1.49	(0.70)
	June 2012	0	1	0%	0.00%	56	142	39%	-0.80	(1.49)
	May 2012	1	3	33%	47.14%	45	141	32%	0.05	(1.30)
	April 2012	2	6	33%	47.14%	30	127	24%	0.55	(0.92)
	March 2012	4	8	50%	50.00%	35	125	28%	1.34	(0.43)
	February 2012	0	3	0%	0.00%	37	120	31%	-1.14	(1.69)
	January 2012	2	9	22%	41.57%	49	224	22%	0.02	(1.19)
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop Analog Parity	December 2012	130	320	41%	49.11%	3628	12177	30%	4.18	1.44
	November 2012	118	305	39%	48.70%	4421	14206	31%	2.82	0.65
	October 2012	109	266	41%	49.18%	3363	10997	31%	3.64	1.12
	September 2012	107	243	44%	49.64%	2596	8213	32%	4.11	1.39
	August 2012	132	254	52%	49.96%	3069	10091	30%	7.38	3.25
	July 2012	135	266	51%	49.99%	3161	10600	30%	7.37	3.24
	June 2012	105	241	44%	49.58%	2910	9854	30%	4.72	1.73
	May 2012	121	259	47%	49.89%	2769	9920	28%	6.66	2.81
	April 2012	153	304	50%	50.00%	2749	9468	29%	8.05	3.62
	March 2012	154	304	51%	50.00%	3260	11026	30%	7.95	3.57
	February 2012	129	276	47%	49.89%	3497	12150	29%	6.52	2.75
	January 2012	173	370	47%	49.89%	4306	16251	27%	8.73	3.83
	MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop ISDN Capable Parity	December 2012	1	3	33%	47.14%	2	4	50%	-0.44
November 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2012		0	1	0%	0.00%	1	8	13%	-0.36	(1.22)
September 2012		1	1	100%	0.00%	5	6	83%	0.41	(1.65)
August 2012		1	2	50%	50.00%	10	16	63%	-0.34	(1.21)
July 2012		1	2	50%	50.00%	3	9	33%	0.45	(1.18)
June 2012		3	3	100%	0.00%	1	1	100%	0.00	0.00
May 2012		1	1	100%	0.00%	5	8	63%	0.73	(1.26)
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2012		1	1	100%	0.00%	4	13	31%	1.45	(0.78)
February 2012		2	3	67%	47.14%	7	14	50%	0.52	(1.07)
January 2012		3	4	75%	43.30%	3	10	30%	1.66	(0.43)
MR-10 Customer and Non-CTLQ Related Trouble Reports UNE - P (POTS) Parity		December 2012	0	0	0%	0.00%	0	0	0%	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0.00%	2769	9920	28%	-0.62	(1.38)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	2	3	67%	47.14%	3260	11026	30%	1.41	(0.51)
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	December 2012	0	0	0%	0.00%	0	0	0%	0.00
November 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00

	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0.00%	676	685	99%	-0.12	(1.07)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	December 2012	4493	5333	84%	36.43%	142667	173173	82%	-3.52	(3.14)
	November 2012	5066	5595	91%	29.26%	160030	180800	89%	-4.70	(3.86)
	October 2012	6278	7321	86%	34.95%	175593	210951	83%	-5.66	(4.44)
	September 2012	6016	6912	87%	33.59%	169458	199189	85%	-4.50	(3.74)
	August 2012	6712	7766	86%	34.25%	196784	234327	84%	-5.79	(4.52)
	July 2012	6330	7591	83%	37.22%	183113	258918	71%	-23.90	(15.53)
	June 2012	6053	7443	81%	38.97%	171811	220463	78%	-6.94	(5.22)
	May 2012	6442	7496	86%	34.76%	165652	223461	74%	-22.97	(14.96)
	April 2012	6153	7081	87%	33.75%	166864	204181	82%	-11.07	(7.73)
	March 2012	6061	7341	83%	37.94%	159111	208409	76%	-12.32	(8.49)
	February 2012	6013	6878	87%	33.16%	152655	181538	84%	-7.42	(5.51)
	January 2012	6154	7128	86%	34.35%	163638	213425	77%	-18.98	(12.54)
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	2	2	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Business Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	1	0%	0.00%	151	250	60%	1.23	(0.84)
	September 2012	2	2	100%	0.00%	98	179	55%	-1.28	(1.78)
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	2	50%	50.00%	149	217	69%	0.57	(1.05)
	June 2012	1	1	100%	0.00%	202	236	86%	-0.41	(1.25)
	May 2012	2	3	67%	47.14%	189	230	82%	0.70	(0.92)
	April 2012	1	2	50%	50.00%	150	205	73%	0.74	(0.95)
	March 2012	1	2	50%	50.00%	189	256	74%	0.76	(0.94)
	February 2012	2	2	100%	0.00%	132	232	57%	-1.23	(1.75)
	January 2012	1	1	100%	0.00%	204	427	48%	-1.04	(1.63)
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0.00%	0	1	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	1	2	50%	50.00%	1	1	100%	0.00	(1.26)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2012	1	2	50%	50.00%	0	0	0%	0.00	0.00	

	March 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2012	0	1	0%	0.00%	709	1328	53%	1.07	(0.95)	
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2012	1	1	100%	0.00%	1045	1938	54%	-0.92	(1.56)	
	January 2012	1	1	100%	0.00%	1296	3465	37%	-1.29	(1.79)	
	MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2012		1	1	100%	0.00%	1066	1712	62%	-0.78	(1.47)	
June 2012		1	1	100%	0.00%	1266	1683	75%	-0.57	(1.35)	
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-3A Out of Service Cleared within 24 Hours PBX Parity		December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00	
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-3A Out of Service Cleared within 24 Hours Residence Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		November 2012	1	6	17%	37.27%	614	2026	30%	0.73	(0.87)
October 2012		2	2	100%	0.00%	857	1495	57%	-1.22	(1.74)	
September 2012		1	2	50%	50.00%	611	1149	53%	0.09	(1.35)	
August 2012		5	10	50%	50.00%	765	1310	58%	0.54	(0.86)	
July 2012		3	4	75%	43.30%	917	1495	61%	-0.56	(1.34)	
June 2012		1	1	100%	0.00%	1064	1447	74%	-0.60	(1.36)	
May 2012		3	3	100%	0.00%	1189	1565	76%	-0.97	(1.59)	
April 2012		1	1	100%	0.00%	915	1365	67%	-0.70	(1.43)	
March 2012		3	4	75%	43.30%	1088	1681	65%	-0.43	(1.26)	
February 2012		1	2	50%	50.00%	913	1706	54%	0.10	(1.34)	
January 2012		2	6	33%	47.14%	1092	3038	36%	0.13	(1.20)	
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity		December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0.00%	1277	1937	66%	-0.72	(1.44)
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours Business Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0.00%	30	34	88%	2.70	(0.35)
	August 2012	1	1	100%	0.00%	42	64	66%	-0.72	(1.44)
	July 2012	0	2	0%	0.00%	37	72	51%	1.43	(0.58)
	June 2012	0	1	0%	0.00%	35	48	73%	1.62	(0.66)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	1	0%	0.00%	43	52	83%	2.17	(0.46)
	February 2012	1	1	100%	0.00%	49	68	72%	-0.62	(1.38)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours PBX Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours Residence Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0.00%	262	510	51%	-0.97	(1.59)
	October 2012	1	1	100%	0.00%	221	374	59%	-0.83	(1.51)
	September 2012	1	1	100%	0.00%	192	292	66%	-0.72	(1.44)
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0.00%	6	6	100%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	December 2012	22	22	100%	0.00%	2	2	100%	0.00	0.00	
	November 2012	23	23	100%	0.00%	3	3	100%	0.00	0.00	
	October 2012	12	12	100%	0.00%	7	7	100%	0.00	0.00	
	September 2012	26	26	100%	0.00%	1	1	100%	0.00	0.00	
	August 2012	26	26	100%	0.00%	6	6	100%	0.00	0.00	
	July 2012	21	21	100%	0.00%	5	5	100%	0.00	0.00	
	June 2012	20	20	100%	0.00%	0	0	0%	0.00	0.00	
	May 2012	16	16	100%	0.00%	3	3	100%	0.00	0.00	
	April 2012	22	22	100%	0.00%	5	5	100%	0.00	0.00	
	March 2012	19	19	100%	0.00%	6	6	100%	0.00	0.00	
	February 2012	11	11	100%	0.00%	6	6	100%	0.00	0.00	
	January 2012	19	19	100%	0.00%	6	6	100%	0.00	0.00	
	MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	December 2012	6	6	100%	0.00%	2	2	100%	0.00	0.00
		November 2012	14	14	100%	0.00%	3	3	100%	0.00	0.00
October 2012		11	11	100%	0.00%	7	7	100%	0.00	0.00	
September 2012		14	14	100%	0.00%	1	1	100%	0.00	0.00	
August 2012		5	5	100%	0.00%	6	6	100%	0.00	0.00	
July 2012		9	9	100%	0.00%	5	5	100%	0.00	0.00	
June 2012		8	8	100%	0.00%	0	0	0%	0.00	0.00	
May 2012		12	12	100%	0.00%	3	3	100%	0.00	0.00	
April 2012		7	7	100%	0.00%	5	5	100%	0.00	0.00	
March 2012		12	13	92%	26.65%	6	6	100%	0.00	(1.29)	
February 2012		8	8	100%	0.00%	6	6	100%	0.00	0.00	
January 2012		11	11	100%	0.00%	6	6	100%	0.00	0.00	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity		December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2012	3	3	100%	0.00%	44	44	100%	0.00	0.00	
	March 2012	2	2	100%	0.00%	43	43	100%	0.00	0.00	
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-3D Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	December 2012	90	100	90%	30.00%	686	2063	33%	-11.76	(8.15)
		November 2012	59	74	80%	40.20%	763	2386	32%	-8.67	(6.27)
October 2012		89	90	99%	10.48%	1038	1779	58%	-7.61	(5.63)	
September 2012		85	89	96%	20.72%	736	1358	54%	-7.58	(5.61)	
August 2012		66	69	96%	20.39%	946	1574	60%	-5.90	(4.59)	
July 2012		67	70	96%	20.25%	1088	1735	63%	-5.60	(4.40)	
June 2012		62	66	94%	23.86%	1302	1720	76%	-3.39	(3.06)	
May 2012		74	76	97%	16.01%	1422	1840	77%	-4.10	(3.49)	
April 2012		72	73	99%	11.62%	1098	1605	68%	-5.43	(4.30)	
March 2012		65	67	97%	17.02%	1337	2001	67%	-5.16	(4.14)	
February 2012		69	80	86%	34.44%	1084	1983	55%	-5.56	(4.38)	
January 2012		72	85	85%	35.99%	1332	3530	38%	-8.83	(6.37)	

MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	December 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2012	3	3	100%	0.00%	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2012	2	2	100%	0.00%	1	1	100%	0.00	0.00	
	January 2012	2	2	100%	0.00%	1	1	100%	0.00	0.00	
	MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2012		1	1	100%	0.00%	1	1	100%	0.00	0.00	
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2012		1	1	100%	0.00%	0	0	0%	0.00	0.00	
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2012		2	2	100%	0.00%	3	3	100%	0.00	0.00	
February 2012		1	1	100%	0.00%	1	1	100%	0.00	0.00	
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity		December 2012	9	9	100%	0.00%	271	473	57%	-2.57	(2.56)
		November 2012	9	9	100%	0.00%	299	577	52%	-2.87	(2.75)
	October 2012	8	9	89%	31.43%	279	448	62%	-1.63	(1.99)	
	September 2012	6	6	100%	0.00%	227	333	68%	-1.66	(2.01)	
	August 2012	5	6	83%	37.27%	313	494	63%	-1.01	(1.61)	
	July 2012	10	10	100%	0.00%	328	636	52%	-3.04	(2.85)	
	June 2012	17	21	81%	39.27%	347	531	65%	-1.47	(1.90)	
	May 2012	16	16	100%	0.00%	364	459	79%	-2.01	(2.22)	
	April 2012	13	13	100%	0.00%	240	363	66%	-2.54	(2.54)	
	March 2012	7	8	88%	33.07%	283	355	80%	-0.54	(1.33)	
	February 2012	13	13	100%	0.00%	303	417	73%	-2.18	(2.32)	
	January 2012	20	24	83%	37.27%	286	497	58%	-2.50	(2.52)	
	MR-3E Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	December 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
		November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2012		1	1	100%	0.00%	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2012		1	1	100%	0.00%	1	1	100%	0.00	0.00	
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4A All Troubles Cleared within 48 Hours Basic Rate ISDN Parity		December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00	
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	July 2012	1	1	100%	0.00%	2	2	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Business Parity	December 2012	4	7	57%	49.49%	497	727	68%	0.64	(0.83)
	November 2012	3	3	100%	0.00%	553	806	69%	-1.17	(1.71)
	October 2012	5	5	100%	0.00%	616	683	90%	-0.73	(1.45)
	September 2012	4	4	100%	0.00%	423	496	85%	-0.83	(1.50)
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	8	8	100%	0.00%	533	584	91%	-0.87	(1.53)
	June 2012	2	2	100%	0.00%	569	599	95%	-0.32	(1.20)
	May 2012	4	5	80%	40.00%	600	618	97%	2.26	(0.35)
	April 2012	2	2	100%	0.00%	560	602	93%	-0.39	(1.24)
	March 2012	2	2	100%	0.00%	636	687	93%	-0.40	(1.24)
	February 2012	2	3	67%	47.14%	618	732	84%	0.85	(0.85)
	January 2012	4	5	80%	40.00%	726	1068	68%	-0.57	(1.35)
	MR-4A All Troubles Cleared within 48 Hours Centrex Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00
November 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2012		2	2	100%	0.00%	9	9	100%	0.00	0.00
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Centrex 21 Parity		December 2012	1	1	100%	0.00%	1	2	50%	-0.82
	November 2012	6	6	100%	0.00%	4	6	67%	-1.22	(1.74)
	October 2012	3	3	100%	0.00%	7	7	100%	0.00	0.00
	September 2012	1	1	100%	0.00%	4	4	100%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	3	4	75%	-0.52	(1.31)
	June 2012	8	8	100%	0.00%	7	7	100%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0.00%	4	4	100%	0.00	0.00
	March 2012	1	1	100%	0.00%	8	8	100%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	2	5	40%	-1.12	(1.68)
	MR-4A All Troubles Cleared within 48 Hours Line Sharing Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00
November 2012		1	1	100%	0.00%	4146	6946	60%	-0.82	(1.50)
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2012		0	1	0%	0.00%	3157	3786	83%	2.24	(0.41)
August 2012		2	2	100%	0.00%	3998	4578	87%	-0.54	(1.33)
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		1	1	100%	0.00%	4614	4850	95%	-0.23	(1.14)
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00

	February 2012	1	1	100%	0.00%	4995	6264	80%	-0.50	(1.31)
	January 2012	1	3	33%	47.14%	5587	9162	61%	0.98	(0.75)
MR-4A All Troubles Cleared within 48 Hours Line Splitting Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0.00%	4146	6946	60%	-0.82	(1.50)
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0.00%	3998	4578	87%	-0.38	(1.23)
	July 2012	1	1	100%	0.00%	4211	4766	88%	-0.36	(1.22)
	June 2012	1	1	100%	0.00%	4306	4555	95%	-0.24	(1.15)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	2	50%	50.00%	4121	4531	91%	2.02	(0.43)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0.00%	5587	9162	61%	1.25	(0.83)
MR-4A All Troubles Cleared within 48 Hours PBX Parity	December 2012	1	1	100%	0.00%	6	9	67%	-0.67	(1.41)
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0.00%	2	4	50%	-0.89	(1.54)
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Residence Parity	December 2012	4	6	67%	47.14%	3143	5192	61%	-0.31	(1.19)
	November 2012	4	8	50%	50.00%	3593	6140	59%	0.49	(0.91)
	October 2012	5	5	100%	0.00%	3956	4572	87%	-0.88	(1.54)
	September 2012	8	9	89%	31.43%	2734	3290	83%	-0.46	(1.28)
	August 2012	17	19	89%	30.69%	3442	3952	87%	-0.31	(1.19)
	July 2012	9	9	100%	0.00%	3678	4182	88%	-1.11	(1.67)
	June 2012	3	3	100%	0.00%	3737	3956	94%	-0.42	(1.25)
	May 2012	9	9	100%	0.00%	4014	4232	95%	-0.70	(1.42)
	April 2012	6	7	86%	34.99%	3561	3929	91%	0.45	(1.00)
	March 2012	6	6	100%	0.00%	4270	4735	90%	-0.81	(1.49)
	February 2012	5	6	83%	37.27%	4377	5532	79%	-0.25	(1.15)
	January 2012	4	7	57%	49.49%	4861	8094	60%	0.16	(1.12)
MR-4A All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0.00%	4906	5422	90%	-0.32	(1.20)
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Business Parity	December 2012	2	2	100%	0.00%	154	194	79%	-0.72	(1.44)
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

	September 2012	1	2	50%	50.00%	117	123	95%	2.94	(0.25)
	August 2012	9	9	100%	0.00%	167	193	87%	-1.16	(1.70)
	July 2012	3	4	75%	43.30%	161	196	82%	0.37	(1.08)
	June 2012	2	3	67%	47.14%	142	153	93%	1.74	(0.52)
	May 2012	1	1	100%	0.00%	151	161	94%	-0.26	(1.16)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0.00%	162	179	91%	-0.32	(1.20)
	February 2012	2	2	100%	0.00%	165	189	87%	-0.54	(1.33)
	January 2012	1	1	100%	0.00%	153	194	79%	-0.52	(1.31)
MR-4B All Troubles Cleared within 48 Hours PBX Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Residence Parity	December 2012	0	1	0%	0.00%	1067	1448	74%	1.67	(0.62)
	November 2012	2	3	67%	47.14%	1208	1646	73%	0.26	(1.16)
	October 2012	2	2	100%	0.00%	972	1245	78%	-0.75	(1.46)
	September 2012	3	3	100%	0.00%	735	903	81%	-0.83	(1.50)
	August 2012	1	1	100%	0.00%	960	1170	82%	-0.47	(1.28)
	July 2012	0	1	0%	0.00%	1135	1459	78%	1.87	(0.54)
	June 2012	2	2	100%	0.00%	1097	1253	88%	-0.53	(1.32)
	May 2012	4	4	100%	0.00%	1004	1094	92%	-0.60	(1.36)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0.00%	1038	1141	91%	-0.45	(1.27)
	February 2012	0	1	0%	0.00%	1062	1208	88%	2.70	(0.29)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Sub-Loop Unbundling Diagnostic	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0.00%	6	6	100%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Business Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0.00%	103	106	97%	-0.24	(1.15)
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	1	1	100%	0.00%	92	93	99%	-0.10	(1.06)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	159	169	94%	-0.25	(1.15)
	MR-4C All Troubles Cleared within 48 Hours Centrex 21 Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00
November 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2012		1	1	100%	0.00%	0	0	0%	0.00	0.00
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2012		1	1	100%	0.00%	2	2	100%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Sharing Parity		December 2012	0	0	0%	0.00%	0	0	0%	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0.00%	467	485	96%	-0.20	(1.12)
	August 2012	2	2	100%	0.00%	665	678	98%	-0.20	(1.12)
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-4C All Troubles Cleared within 48 Hours PBX Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00
November 2012		1	1	100%	0.00%	4	4	100%	0.00	0.00
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours		December 2012	3	3	100%	0.00%	449	462	97%	-0.29

Hours Residence Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0.00%	470	484	97%	-0.17	(1.10)
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0.00%	562	572	98%	-0.19	(1.11)
	July 2012	3	3	100%	0.00%	494	499	99%	-0.17	(1.11)
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	1	2	50%	50.00%	625	635	98%	5.49	0.11
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-4C All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		1	1	100%	0.00%	637	641	99%	-0.08	(1.05)
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2012		33	33	100%	0.00%	2	2	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity		November 2012	46	47	98%	14.43%	3	3	100%	0.00
	October 2012	17	17	100%	0.00%	7	7	100%	0.00	0.00
	September 2012	31	31	100%	0.00%	1	1	100%	0.00	0.00
	August 2012	29	29	100%	0.00%	6	6	100%	0.00	0.00
	July 2012	29	29	100%	0.00%	5	5	100%	0.00	0.00
	June 2012	27	27	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	25	25	100%	0.00%	3	3	100%	0.00	0.00
	April 2012	28	28	100%	0.00%	5	5	100%	0.00	0.00
	March 2012	26	26	100%	0.00%	6	6	100%	0.00	0.00
	February 2012	19	19	100%	0.00%	6	6	100%	0.00	0.00
	January 2012	26	26	100%	0.00%	6	6	100%	0.00	0.00
	December 2012	19	19	100%	0.00%	2	2	100%	0.00	0.00
	MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	November 2012	21	21	100%	0.00%	3	3	100%	0.00
October 2012		16	16	100%	0.00%	7	7	100%	0.00	0.00
September 2012		20	20	100%	0.00%	1	1	100%	0.00	0.00
August 2012		11	11	100%	0.00%	6	6	100%	0.00	0.00
July 2012		14	14	100%	0.00%	5	5	100%	0.00	0.00
June 2012		12	12	100%	0.00%	0	0	0%	0.00	0.00
May 2012		24	24	100%	0.00%	3	3	100%	0.00	0.00
April 2012		17	17	100%	0.00%	5	5	100%	0.00	0.00
March 2012		25	25	100%	0.00%	6	6	100%	0.00	0.00
February 2012		11	11	100%	0.00%	6	6	100%	0.00	0.00
January 2012		15	15	100%	0.00%	6	6	100%	0.00	0.00
December 2012		1	1	100%	0.00%	59	59	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity		November 2012	0	0	0%	0.00%	0	0	0%	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	2	2	100%	0.00%	35	35	100%	0.00	0.00
	August 2012	2	2	100%	0.00%	44	44	100%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	51	51	100%	0.00	0.00
	April 2012	4	4	100%	0.00%	44	44	100%	0.00	0.00
	March 2012	4	4	100%	0.00%	43	43	100%	0.00	0.00
	February 2012	3	3	100%	0.00%	48	48	100%	0.00	0.00
	January 2012	4	4	100%	0.00%	85	85	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	December 2012	164	174	94%	23.27%	4018	6309	64%	-8.27	(6.03)
	November 2012	164	169	97%	16.94%	4591	7404	62%	-9.28	(6.64)
	October 2012	146	146	100%	0.00%	5028	5718	88%	-4.42	(3.69)
	September 2012	124	126	98%	12.50%	3549	4192	85%	-4.22	(3.57)
	August 2012	112	113	99%	9.37%	4529	5120	88%	-3.51	(3.13)
	July 2012	115	115	100%	0.00%	4688	5248	89%	-3.67	(3.23)
	June 2012	108	109	99%	9.53%	4786	5038	95%	-1.94	(2.18)
	May 2012	119	119	100%	0.00%	5141	5378	96%	-2.32	(2.41)
	April 2012	122	122	100%	0.00%	4615	5027	92%	-3.26	(2.98)
	March 2012	136	136	100%	0.00%	5530	6057	91%	-3.56	(3.16)
	February 2012	127	131	97%	17.21%	5577	6853	81%	-4.53	(3.76)
	January 2012	158	159	99%	7.91%	6190	9850	63%	-9.46	(6.75)
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	December 2012	1	1	100%	0.00%	2	2	100%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0.00%	6	6	100%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	6	6	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	December 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	4	4	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	March 2012	2	2	100%	0.00%	3	3	100%	0.00	0.00
	February 2012	2	2	100%	0.00%	1	1	100%	0.00	0.00
	January 2012	2	2	100%	0.00%	1	1	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	December 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	4	4	100%	0.00%	1	1	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	2	2	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0.00%	3	3	100%	0.00	0.00
	February 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00

MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	January 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00	
	December 2012	1	1	100%	0.00%	41	41	100%	0.00	0.00	
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2012	1	1	100%	0.00%	43	43	100%	0.00	0.00	
	May 2012	1	1	100%	0.00%	45	45	100%	0.00	0.00	
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2012	3	3	100%	0.00%	89	90	99%	-0.18	(1.11)	
	MR-4E All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	December 2012	16	16	100%	0.00%	1391	1813	77%	-2.19	(2.33)
November 2012		18	18	100%	0.00%	1455	1942	75%	-2.44	(2.49)	
October 2012		10	11	91%	28.75%	1255	1560	80%	-0.87	(1.53)	
September 2012		10	10	100%	0.00%	927	1105	84%	-1.38	(1.84)	
August 2012		9	9	100%	0.00%	1261	1499	84%	-1.30	(1.79)	
July 2012		16	16	100%	0.00%	1405	1766	80%	-2.02	(2.23)	
June 2012		27	27	100%	0.00%	1349	1517	89%	-1.82	(2.11)	
May 2012		19	19	100%	0.00%	1265	1368	92%	-1.24	(1.75)	
April 2012		29	29	100%	0.00%	1242	1383	90%	-1.80	(2.09)	
March 2012		14	14	100%	0.00%	1307	1428	92%	-1.13	(1.69)	
February 2012		16	16	100%	0.00%	1321	1493	88%	-1.44	(1.87)	
January 2012		37	38	97%	16.01%	1456	1801	81%	-2.56	(2.56)	
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity		December 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
		November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00	
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00	
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-5A All Troubles Cleared within 4 Hours DS0 Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2012		0	1	0%	0.00%	55	96	57%	1.15	(0.90)	
MR-5A All Troubles Cleared within 4 Hours DS1 Parity		December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		November 2012	1	1	100%	0.00%	33	40	83%	-0.45	(1.28)
	October 2012	3	3	100%	0.00%	37	43	86%	-0.67	(1.41)	
	September 2012	2	2	100%	0.00%	31	35	89%	-0.49	(1.30)	

	August 2012	3	3	100%	0.00%	34	44	77%	-0.91	(1.55)
	July 2012	1	1	100%	0.00%	49	55	89%	-0.35	(1.21)
	June 2012	1	1	100%	0.00%	34	43	79%	-0.51	(1.31)
	May 2012	4	5	80%	40.00%	40	51	78%	-0.08	(1.05)
	April 2012	3	3	100%	0.00%	34	44	77%	-0.91	(1.55)
	March 2012	4	4	100%	0.00%	32	43	74%	-1.12	(1.68)
	February 2012	2	2	100%	0.00%	36	48	75%	-0.80	(1.49)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
DS3 Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	2	2	100%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	December 2012	1	1	100%	0.00%	5	5	100%	0.00	0.00
E911 Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0.00%	3	3	100%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	3	3	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	3	3	100%	0.00%	1	1	100%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS0 Capable	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Diagnostic	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	December 2012	40	53	75%	43.03%	35	53	66%	-1.03	(1.62)
Enhanced Extended Loops - DS1 Capable	November 2012	58	73	79%	40.41%	32	38	84%	0.65	(0.80)
Parity	October 2012	42	47	89%	30.83%	37	43	86%	-0.45	(1.28)
	September 2012	34	39	87%	33.43%	31	35	89%	0.19	(1.11)
	August 2012	39	44	89%	31.74%	34	44	77%	-1.27	(1.77)
	July 2012	43	50	86%	34.70%	49	55	89%	0.51	(0.89)
	June 2012	45	51	88%	32.22%	34	43	79%	-1.09	(1.66)
	May 2012	44	49	90%	30.27%	40	51	78%	-1.38	(1.84)
	April 2012	35	44	80%	40.34%	34	44	77%	-0.25	(1.15)

	March 2012	34	40	85%	35.71%	32	43	74%	-1.10	(1.67)
	February 2012	18	23	78%	41.25%	36	48	75%	-0.30	(1.18)
	January 2012	77	107	72%	44.92%	56	85	66%	-0.88	(1.54)
MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS3 Capable Parity	December 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	3	3	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	3	4	75%	43.30%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	MR-5A All Troubles Cleared within 4 Hours LIS Trunk Parity	December 2012	1	1	100%	0.00%	1	1	100%	0.00
November 2012		1	1	100%	0.00%	0	0	0%	0.00	0.00
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2012		2	2	100%	0.00%	2	2	100%	0.00	0.00
August 2012		1	1	100%	0.00%	0	0	0%	0.00	0.00
July 2012		2	2	100%	0.00%	0	0	0%	0.00	0.00
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2012		2	2	100%	0.00%	1	1	100%	0.00	0.00
January 2012		1	1	100%	0.00%	1	1	100%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity		December 2012	0	0	0%	0.00%	0	0	0%	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	3	3	100%	0.00%	3	4	75%	-0.76	(1.46)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	2	2	100%	0.00	0.00
	MR-5A All Troubles Cleared within 4 Hours UDIT DS1 Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00
November 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2012		1	1	100%	0.00%	37	43	86%	-0.40	(1.24)
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2012		1	1	100%	0.00%	34	44	77%	-0.54	(1.33)
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2012		2	2	100%	0.00%	36	48	75%	-0.80	(1.49)
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity		December 2012	61	85	72%	45.01%	37	56	66%	-0.70
	November 2012	54	77	70%	45.77%	32	38	84%	1.95	(0.13)

	October 2012	54	65	83%	37.50%	37	43	86%	0.44	(0.92)
	September 2012	47	58	81%	39.20%	31	35	89%	1.11	(0.60)
	August 2012	67	77	87%	33.62%	34	44	77%	-1.23	(1.75)
	July 2012	64	75	85%	35.38%	49	55	89%	0.68	(0.78)
	June 2012	60	73	82%	38.26%	34	43	79%	-0.40	(1.24)
	May 2012	44	60	73%	44.22%	40	51	78%	0.65	(0.76)
	April 2012	50	66	76%	42.85%	34	44	77%	0.19	(1.03)
	March 2012	68	82	83%	37.63%	32	43	74%	-1.04	(1.63)
	February 2012	44	52	85%	36.08%	36	48	75%	-1.11	(1.67)
	January 2012	86	114	75%	43.05%	56	85	66%	-1.41	(1.86)
MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - DS3 Capable Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0.00%	2	4	50%	-0.89	(1.54)
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-5B All Troubles Cleared within 4 Hours DS1 Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00
November 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2012		1	1	100%	0.00%	55	75	73%	-0.60	(1.36)
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2012		1	1	100%	0.00%	41	53	77%	-0.54	(1.33)
March 2012		1	1	100%	0.00%	37	47	79%	-0.51	(1.31)
February 2012		1	1	100%	0.00%	25	35	71%	-0.62	(1.38)
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours E911 Parity		December 2012	1	1	100%	0.00%	1	1	100%	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-5B All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	December 2012	15	18	83%	37.27%	30	41	73%	-0.81
November 2012		14	17	82%	38.12%	36	51	71%	-0.92	(1.56)
October 2012		13	18	72%	44.79%	55	75	73%	0.10	(1.10)
September 2012		7	11	64%	48.10%	43	55	78%	1.07	(0.59)
August 2012		9	15	60%	48.99%	48	63	76%	1.32	(0.42)
July 2012		13	16	81%	39.03%	41	57	72%	-0.73	(1.45)
June 2012		8	14	57%	49.49%	31	43	72%	1.08	(0.56)

	May 2012	11	15	73%	44.22%	35	45	78%	0.36	(0.98)
	April 2012	13	15	87%	33.99%	41	53	77%	-0.76	(1.46)
	March 2012	13	16	81%	39.03%	37	47	79%	-0.21	(1.13)
	February 2012	7	9	78%	41.57%	25	35	71%	-0.38	(1.23)
	January 2012	15	29	52%	49.97%	69	90	77%	2.76	0.39
MR-5B All Troubles Cleared within 4 Hours ISDN Primary Parity	December 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	19	28	68%	-0.68	(1.41)
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	31	47	66%	-0.71	(1.43)
	MR-5B All Troubles Cleared within 4 Hours LIS Trunk Parity	December 2012	0	1	0%	0.00%	0	0	0%	0.00
November 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2012		3	3	100%	0.00%	2	3	67%	-0.87	(1.53)
August 2012		1	1	100%	0.00%	0	0	0%	0.00	0.00
July 2012		1	1	100%	0.00%	1	1	100%	0.00	0.00
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2012		2	2	100%	0.00%	0	0	0%	0.00	0.00
February 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity		December 2012	0	0	0%	0.00%	0	0	0%	0.00
	November 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	MR-5B All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	December 2012	7	7	100%	0.00%	30	40	75%	-1.41
November 2012		9	10	90%	30.00%	35	50	70%	-1.26	(1.77)
October 2012		14	18	78%	41.57%	55	75	73%	-0.38	(1.23)
September 2012		8	8	100%	0.00%	43	55	78%	-1.40	(1.85)
August 2012		9	9	100%	0.00%	48	63	76%	-1.57	(1.95)
July 2012		14	16	88%	33.07%	41	57	72%	-1.22	(1.74)
June 2012		5	7	71%	45.18%	31	43	72%	0.04	(1.22)
May 2012		12	14	86%	34.99%	35	45	78%	-0.62	(1.38)
April 2012		8	11	73%	44.54%	41	53	77%	0.33	(1.01)
March 2012		7	9	78%	41.57%	37	47	79%	0.06	(1.19)
February 2012		12	13	92%	26.65%	25	35	71%	-1.42	(1.87)
January 2012		14	26	54%	49.85%	69	90	77%	2.42	0.21

MR-6A Mean Time to Restore Basic Rate ISDN Parity	December 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	September 2012	0.33819444	1	8:07	0.00%	0.1111111111	1	2:40	0.00	0.00
	August 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	July 2012	0.11527778	1	2:46	0.00%	0.238888889	2	2:52	-0.25	(1.15)
	June 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	February 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	January 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	MR-6A Mean Time to Restore Business Parity	December 2012	16.0145833	7	6:54	232.71%	0	726	16:38	1.16
November 2012		0.72430556	3	5:48	8.06%	0	806	16:20	-1.97	(2.19)
October 2012		3.97847222	5	19:06	36.88%	0	683	0:06	-0.58	(1.35)
September 2012		2.06736111	4	12:24	43.26%	0	495	4:18	-1.10	(1.67)
August 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
July 2012		4.19930556	8	12:36	46.74%	0	584	0:13	-1.24	(1.75)
June 2012		1.14375	2	13:43	53.47%	0	598	18:35	-0.41	(1.25)
May 2012		5.25972222	5	1:15	112.29%	0	618	17:06	1.14	(0.26)
April 2012		2.16736111	2	2:00	30.97%	0	602	20:51	0.42	(0.53)
March 2012		1.975	2	23:42	25.83%	0	685	21:45	0.14	(0.72)
February 2012		3.21875	3	1:45	87.57%	0	732	6:33	-0.24	(1.14)
January 2012		7.10694444	5	10:07	85.00%	0	1067	19:25	-0.50	(1.31)
MR-6A Mean Time to Restore Centrex Parity		December 2012	0	0	0:00	0.00%	0	0	0:00	0.00
	November 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	April 2012	0.24166667	2	2:54	1.74%	7.315972222	9	19:31	-1.61	(1.98)
	March 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	February 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	January 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	MR-6A Mean Time to Restore Centrex 21 Parity	December 2012	1.22083333	1	5:18	0.00%	3.183333333	2	14:12	-0.14
November 2012		1.09861111	6	4:24	3.06%	11.83819444	6	23:21	-2.48	(2.51)
October 2012		2.94722222	3	23:35	24.24%	5.153472222	7	17:40	0.91	(0.41)
September 2012		0.90902778	1	21:49	0.00%	2.435416667	4	14:37	0.56	(1.19)
August 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
July 2012		0.86736111	1	20:49	0.00%	4.802083333	4	4:49	-0.24	(1.15)
June 2012		8.07638889	8	0:14	8.26%	2.826388889	7	9:41	2.82	0.67
May 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
April 2012		1.3125	2	15:45	63.82%	3.675	4	22:03	-1.40	(1.85)
March 2012		0.9625	1	23:06	0.00%	6.275694444	8	18:50	0.39	(1.01)
February 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
January 2012		0.99930556	1	23:59	0.00%	13.28611111	5	15:46	-0.65	(1.39)
MR-6A Mean Time to Restore Line Sharing Parity		December 2012	0	0	0:00	0.00%	0	0	0:00	0.00
	November 2012	1.63402778	1	15:13	0.00%	0	6942	0:38	-0.04	(1.02)
	October 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	September 2012	2.44513889	1	10:41	0.00%	0	3784	6:55	0.88	(0.24)
	August 2012	1.05069444	2	12:36	23.06%	0	4576	4:05	-0.87	(1.53)

	July 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	May 2012	0.29375	1	7:03	0.00%	0	4848	20:19	-0.60	(1.37)
	April 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	February 2012	0.63958333	1	15:21	0.00%	0	6264	12:49	-0.54	(1.33)
	January 2012	6.34305556	3	2:45	162.92%	0	9160	1:55	0.03	(0.88)
MR-6A Mean Time to Restore Line Splitting Parity	December 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	November 2012	1.97083333	1	23:18	0.00%	0	6942	0:38	-0.01	(1.00)
	October 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	August 2012	0.16319444	1	3:55	0.00%	0	4576	4:05	-0.96	(1.58)
	July 2012	0.95833333	1	23:00	0.00%	0	4766	3:43	-0.13	(1.08)
	June 2012	0.24583333	1	5:54	0.00%	0	4554	21:02	-0.79	(1.48)
	May 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	April 2012	3.62361111	2	19:29	179.93%	0	4530	0:37	0.90	(0.18)
	March 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	February 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	January 2012	2.11319444	1	2:43	0.00%	0	9160	1:55	0.02	(0.76)
	MR-6A Mean Time to Restore PBX Parity	December 2012	0.88263889	1	21:11	0.00%	12.08055556	9	8:13	-0.37
November 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
October 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
September 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
August 2012		0.84375	1	20:15	0.00%	10.99305556	4	17:57	-0.63	(1.38)
July 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
June 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
May 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
April 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
March 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
February 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
January 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
MR-6A Mean Time to Restore Residence Parity		December 2012	11.3652778	6	21:28	87.71%	0	5192	21:57	-0.03
	November 2012	18.7395833	8	8:13	153.33%	0	6136	1:43	0.07	(0.43)
	October 2012	2.47777778	5	11:54	49.79%	0	4571	4:10	-1.37	(1.83)
	September 2012	9.46805556	9	1:15	81.11%	0	3289	7:19	-0.57	(1.34)
	August 2012	17.7173611	19	22:23	67.01%	0	3950	4:18	-1.01	(1.61)
	July 2012	8.55	9	22:48	52.57%	0	4182	4:12	-0.42	(1.25)
	June 2012	3.14305556	3	1:09	54.03%	0	3956	21:24	0.33	(0.60)
	May 2012	7.32291667	9	19:32	41.25%	0	4230	20:48	-0.17	(1.10)
	April 2012	9.71458333	7	9:18	85.42%	0	3928	1:12	0.69	(0.25)
	March 2012	5.84305556	6	23:22	43.68%	0	4734	2:25	-0.24	(1.14)
	February 2012	8.49305556	6	9:58	88.33%	0	5532	13:39	-0.22	(1.14)
	January 2012	19.5368056	7	18:59	248.54%	0	8093	2:47	0.95	(0.42)
	MR-6A Mean Time to Restore UNE - P (POTS) Parity	December 2012	0	0	0:00	0.00%	0	0	0:00	0.00
November 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
October 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
September 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
August 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
July 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
June 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
May 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
April 2012		0	0	0:00	0.00%	0	0	0:00	0.00	0.00
March 2012		0.90763889	1	21:47	0.00%	0	5419	1:50	-0.13	(1.08)

	February 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	January 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
MR-6B Mean Time to Restore Business Parity	December 2012	0.11805556	1	2:50	0.00%	245.8180556	194	6:25	-0.73	(1.44)
	November 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	September 2012	4.80555556	2	9:40	215.49%	88.75277778	123	17:19	3.15	0.20
	August 2012	7.28333333	9	19:25	46.74%	241.1506944	192	6:09	-0.29	(1.18)
	July 2012	4.28541667	4	1:43	125.97%	210.2673611	196	1:45	0.00	(1.00)
	June 2012	4.57013889	3	12:34	71.88%	133.5173611	153	20:57	1.58	(0.18)
	May 2012	0.10694444	1	2:34	0.00%	120.0979167	161	17:54	-0.62	(1.38)
	April 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	March 2012	1.07847222	1	1:53	0.00%	181.8881944	179	0:23	0.05	(0.51)
	February 2012	1.50138889	2	18:01	3.26%	180.2416667	189	22:53	-0.26	(1.16)
	January 2012	0.14097222	1	3:23	0.00%	261.0131944	194	8:17	-0.88	(1.54)
MR-6B Mean Time to Restore PBX Parity	December 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	May 2012	0.07777778	1	1:52	0.00%	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	February 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	January 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
MR-6B Mean Time to Restore Residence Parity	December 2012	3.19375	1	4:39	0.00%	0	1446	12:39	0.86	(0.25)
	November 2012	3.125	3	1:00	95.63%	0	1646	11:58	-0.55	(1.34)
	October 2012	1.91597222	2	22:59	11.46%	0	1245	8:42	-0.45	(1.27)
	September 2012	3.57569444	3	4:36	62.08%	0	903	7:44	-0.10	(1.06)
	August 2012	0.92777778	1	22:16	0.00%	0	1168	5:21	-0.18	(1.11)
	July 2012	3.99097222	1	23:47	0.00%	0	1459	8:40	1.99	0.14
	June 2012	1.67708333	2	20:07	5.42%	0	1252	1:16	-0.34	(1.21)
	May 2012	1.90902778	4	11:27	36.74%	0	1092	21:11	-0.75	(1.46)
	April 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	March 2012	1.17777778	2	14:08	57.08%	0	1138	22:08	-0.60	(1.36)
	February 2012	2.03472222	1	0:50	0.00%	0	1207	1:38	0.90	(0.18)
	January 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
MR-6B Mean Time to Restore Sub-Loop Unbundling Diagnostic	December 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	February 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	January 2012	1.98055556	1	23:32	0.00%	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore Basic Rate ISDN Parity	December 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	October 2012	0.1	1	2:24	0.00%	0.1125	1	2:42	0.00	0.00

	September 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	February 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
	January 2012	0	0	0:00	0.00%	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore Business Parity	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0.94722222	2	11:22	0.595138889	24.63194444	77	7:41	0.27	(0.46)
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2012	0.15208333	1	3:39	0	69.64444444	123	13:35	-0.37	(1.22)
	MR-6C Mean Time to Restore Centrex 21 Parity	December 2012	0	0	0:00	0	0	0	0:00	0.00
November 2012		0	0	0:00	0	0	0	0:00	0.00	0.00
October 2012		0	0	0:00	0	0	0	0:00	0.00	0.00
September 2012		0	0	0:00	0	0	0	0:00	0.00	0.00
August 2012		0	0	0:00	0	0	0	0:00	0.00	0.00
July 2012		0	0	0:00	0	0	0	0:00	0.00	0.00
June 2012		0	0	0:00	0	0	0	0:00	0.00	0.00
May 2012		0	0	0:00	0	0	0	0:00	0.00	0.00
April 2012		1.36736111	1	8:49	0	0	0	0:00	0.00	0.00
March 2012		0	0	0:00	0	0	0	0:00	0.00	0.00
February 2012		0	0	0:00	0	0	0	0:00	0.00	0.00
January 2012		0.07430556	1	1:47	0	0.292361111	1	7:01	0.00	0.00
MR-6C Mean Time to Restore Line Sharing Parity		December 2012	0	0	0:00	0	0	0	0:00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0.96041667	1	23:03	0	148.4666667	318	11:12	0.55	(0.31)
	August 2012	1.34791667	2	16:10	0.329166667	168.0854167	433	9:19	0.67	(0.40)
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	MR-6C Mean Time to Restore PBX Parity	December 2012	0	0	0:00	0	0	0	0:00	0.00
November 2012		0.00416667	1	0:06	0	0.408333333	3	3:16	-2.14	(2.30)
October 2012		0	0	0:00	0	0	0	0:00	0.00	0.00
September 2012		0	0	0:00	0	0	0	0:00	0.00	0.00
August 2012		0	0	0:00	0	0	0	0:00	0.00	0.00
July 2012		0	0	0:00	0	0	0	0:00	0.00	0.00
June 2012		0	0	0:00	0	0	0	0:00	0.00	0.00
May 2012		0	0	0:00	0	0	0	0:00	0.00	0.00

	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore Residence Parity	December 2012	1.89097222	3	15:08	1.044444444	160.9833333	318	12:09	0.33	(0.71)
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0.45347222	1	10:53	0	121.9222222	292	10:01	0.05	(0.70)
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0.75833333	2	9:06	0.528472222	96.93333333	266	8:45	0.04	(0.84)
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	2.94722222	1	22:44	0	153.9409722	369	10:01	4.18	0.34
	February 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6C Mean Time to Restore UNE - P (POTS) Parity	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0.20555556	1	4:56	0	105.9243056	347	7:20	-0.19	(1.12)
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore Dark Fiber - IOF Parity	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0.18125	1	4:21	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore Dark Fiber - Loop Parity	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0.38680556	1	9:17	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore DS0 Parity	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00

	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2012	0.26875	1	6:27	0	41.07847222	91	10:50	-0.18	(1.11)
MR-6D Mean Time to Restore DS1 Parity	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0.10625	1	2:33	0	4.141666667	33	3:01	-0.21	(1.13)
	October 2012	0.05277778	2	0:38	0.022916667	4.761805556	35	3:16	-1.05	(1.64)
	September 2012	0.1125	2	1:21	0.019444444	3.526388889	29	2:55	-1.11	(1.68)
	August 2012	0.32569444	3	2:36	0.030555556	5.095833333	35	3:30	-0.60	(1.37)
	July 2012	0.10972222	1	2:38	0	5.195833333	44	2:50	-0.08	(1.05)
	June 2012	0.00486111	1	0:07	0	5.0375	35	3:27	-1.10	(1.67)
	May 2012	0.70486111	5	3:23	0.111111111	5.647222222	44	3:05	0.23	(0.82)
	April 2012	0.14097222	3	1:08	0.028472222	5.175694444	40	3:06	-1.31	(1.80)
	March 2012	0.47430556	4	2:51	0.038194444	5.54375	40	3:20	-0.25	(1.15)
	February 2012	0.08055556	2	0:58	0	5.672222222	38	3:35	-1.31	(1.79)
	January 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore DS3 Parity	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2012	0.05069444	1	1:13	0	0.134722222	2	1:37	-0.22	(1.13)
MR-6D Mean Time to Restore E911 Parity	December 2012	0.04930556	1	1:11	0	0.215277778	4	1:18	-0.05	(1.03)
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0.00277778	1	0:04	0	0.020833333	1	0:30	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0.05972222	3	0:29	0.001388889	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0.00208333	3	0:01	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00

	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0.02152778	1	0:31	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2012	0.12013889	1	2:53	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	December 2012	7.44791667	52	3:26	0.109027778	7.452777778	46	3:53	-0.79	(1.48)
	November 2012	10.6798611	72	3:34	0.157638889	3.966666667	32	2:59	1.23	(0.54)
	October 2012	4.825	46	2:31	0.061111111	4.761805556	35	3:16	-0.96	(1.59)
	September 2012	4.62569444	38	2:55	0.156944444	3.526388889	29	2:55	0.01	(1.00)
	August 2012	5.26944444	42	3:01	0.173611111	5.095833333	35	3:30	-0.86	(1.53)
	July 2012	6.17569444	49	3:01	0.122916667	5.195833333	44	2:50	0.36	(0.79)
	June 2012	5.77222222	51	2:43	0.098611111	5.0375	35	3:27	-1.13	(1.69)
	May 2012	5.63055556	49	2:45	0.120833333	5.647222222	44	3:05	-0.57	(1.35)
	April 2012	5.18888889	44	2:50	0.100694444	5.175694444	40	3:06	-0.50	(1.30)
	March 2012	4.72430556	40	2:50	0.125	5.54375	40	3:20	-0.59	(1.36)
	February 2012	2.92430556	23	3:03	0.071527778	5.672222222	38	3:35	-0.73	(1.44)
	January 2012	18.8625	107	4:14	0.233333333	13.63611111	76	4:18	-0.10	(1.06)
MR-6D Mean Time to Restore Enhanced Extended Loops - DS3 Capable Diagnostic	December 2012	0.16111111	1	3:52	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0.56666667	1	13:36	0	0	0	0:00	0.00	0.00
	August 2012	0.34583333	3	2:46	0.058333333	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0.44513889	4	2:40	0.053472222	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2012	0.11180556	1	2:41	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore LIS Trunk Parity	December 2012	0.07361111	1	1:46	0	0.001388889	1	0:02	0.00	0.00
	November 2012	0.00625	1	0:09	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0.00694444	2	0:05	0.000694444	0.077777778	2	0:56	-2.25	(2.37)
	August 2012	0.00416667	1	0:06	0	0	0	0:00	0.00	0.00
	July 2012	0.01180556	2	0:08	0.002777778	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2012	0.05	2	0:36	0.004166667	0.067361111	1	1:37	0.00	0.00
	January 2012	0.07222222	1	1:44	0	0.127083333	1	3:03	0.00	0.00
MR-6D Mean Time to Restore UDIT Above DS1 Level Parity	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0.07916667	1	1:54	0	0.000694444	1	0:01	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0.22986111	3	1:50	0.054166667	0.313888889	3	2:31	-0.41	(1.25)
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2012	0	0	0:00	0	0	0	0:00	0.00	0.00

MR-6D Mean Time to Restore UDIT DS1 Parity	January 2012	0.00069444	1	0:01	0	0.134722222	2	1:37	-0.87	(1.53)
	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0.06805556	1	1:38	0	4.761805556	35	3:16	-0.46	(1.28)
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0.01180556	1	0:17	0	5.175694444	40	3:06	-1.11	(1.67)
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2012	0.11458333	2	1:22	0.013194444	5.672222222	38	3:35	-1.10	(1.67)
	January 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	December 2012	4.42916667	33	3:13	0.104166667	0.9	2	10:48	-1.01	(1.62)
	November 2012	10.5618056	47	5:24	0.363888889	0.349305556	3	2:48	4.02	(0.79)
	October 2012	2.38819444	17	3:22	0.071527778	0.315972222	2	3:47	-0.36	(1.22)
	September 2012	4.57013889	31	3:32	0.116666667	0.111111111	1	2:40	0.00	0.00
	August 2012	3.99652778	29	3:18	0.065277778	0.121527778	2	1:28	1.90	(0.27)
	July 2012	4.17222222	29	3:27	0.09375	0.533333333	5	2:34	2.64	0.09
	June 2012	3.35833333	27	2:59	0.104861111	0	0	0:00	0.00	0.00
	May 2012	3.44930556	25	3:19	0.079166667	0.202083333	2	2:25	0.71	(0.74)
	April 2012	5.12708333	28	4:24	0.115277778	0.682638889	5	3:17	1.41	(0.52)
	March 2012	3.87361111	26	3:35	0.102083333	0.980555556	5	4:42	-0.63	(1.38)
	February 2012	1.94305556	19	2:27	0.038194444	0.820833333	6	3:17	-1.11	(1.67)
	January 2012	6.35347222	26	5:52	0.226388889	0.572916667	4	3:26	1.64	(0.61)
	MR-6D Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	December 2012	4.74583333	19	6:00	0.239583333	0.9	2	10:48	-0.63
November 2012		3.94236111	21	4:30	0.143055556	0.349305556	3	2:48	2.56	(0.64)
October 2012		2.3375	16	3:30	0.077083333	0.315972222	2	3:47	-0.25	(1.15)
September 2012		2.32916667	20	2:48	0.056944444	0.111111111	1	2:40	0.00	0.00
August 2012		1.70555556	11	3:43	0.068055556	0.121527778	2	1:28	2.21	(0.32)
July 2012		2.57013889	14	4:24	0.122916667	0.533333333	5	2:34	5.07	(0.05)
June 2012		1.73125	12	3:28	0.081944444	0	0	0:00	0.00	0.00
May 2012		4.59166667	24	4:35	0.164583333	0.202083333	2	2:25	1.72	(0.98)
April 2012		2.76180556	17	3:54	0.1	0.682638889	5	3:17	0.75	(0.79)
March 2012		4.92013889	25	4:43	0.24375	0.980555556	5	4:42	0.01	(1.27)
February 2012		1.61597222	11	3:32	0.065972222	0.820833333	6	3:17	0.30	(0.81)
January 2012		2.53194444	15	4:03	0.088194444	0.572916667	4	3:26	0.39	(0.80)
MR-6D Mean Time to Restore Unbundled Loop - DS1 Capable Parity		December 2012	14.6013889	84	4:10	0.194444444	7.822222222	47	4:00	0.35
	November 2012	11.3979167	76	3:36	0.115277778	3.966666667	32	2:59	1.33	(0.33)
	October 2012	8.3	65	3:04	0.086111111	4.761805556	35	3:16	-0.28	(1.17)
	September 2012	7.36527778	57	3:06	0.138888889	3.526388889	29	2:55	0.42	(0.82)
	August 2012	8.38472222	76	2:39	0.086805556	5.095833333	35	3:30	-1.70	(2.03)
	July 2012	8.9625	74	2:54	0.103472222	5.195833333	44	2:50	0.15	(0.95)
	June 2012	9.85347222	73	3:14	0.153472222	5.0375	35	3:27	-0.35	(1.21)
	May 2012	9.0125	60	3:36	0.123611111	5.647222222	44	3:05	0.97	(0.44)
	April 2012	9.87847222	66	3:36	0.149305556	5.175694444	40	3:06	0.97	(0.53)
	March 2012	9.02916667	81	2:41	0.083333333	5.54375	40	3:20	-0.91	(1.55)
	February 2012	5.92361111	52	2:44	0.094444444	5.672222222	38	3:35	-1.44	(1.88)
	January 2012	16.0020833	113	3:24	0.132638889	13.63611111	76	4:18	-1.25	(1.76)
	MR-6D Mean Time to Restore Unbundled Loop - DS3 Capable Parity	December 2012	0	0	0:00	0	0	0	0:00	0.00
November 2012		0.14097222	1	3:23	0	0.474305556	3	3:48	-0.33	(1.20)
October 2012		0	0	0:00	0	0	0	0:00	0.00	0.00
September 2012		0	0	0:00	0	0	0	0:00	0.00	0.00

	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - XDSLi Parity	December 2012	0.12430556	1	2:59	0	8.909027778	49	4:22	-0.34	(1.21)
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0.23125	2	2:46	0.122916667	3.526388889	29	2:55	-0.10	(1.06)
	August 2012	0.24305556	2	2:55	0.013888889	5.095833333	35	3:30	-0.33	(1.20)
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0.09652778	1	2:19	0	5.647222222	44	3:05	-0.28	(1.17)
	April 2012	1.16180556	4	6:58	0.277083333	5.175694444	40	3:06	2.93	0.25
	March 2012	0.3	4	1:48	0.047916667	5.54375	40	3:20	-0.78	(1.48)
	February 2012	0.57708333	3	4:37	0.075	5.672222222	38	3:35	0.62	(0.61)
	January 2012	0.46041667	4	2:46	0.046527778	13.63611111	76	4:18	-0.62	(1.38)
MR-6D Mean Time to Restore Unbundled Loop Analog Parity	December 2012	96.4055556	174	13:18	0.745833333	0	6175	19:56	-11.08	(7.73)
	November 2012	101.739583	169	14:27	0.473611111	0	7228	23:11	-1.69	(2.03)
	October 2012	61.3166667	146	10:05	0.268055556	0	5531	2:42	-7.74	(5.70)
	September 2012	60.8215278	126	11:35	0.363888889	0	4044	5:37	-6.32	(4.84)
	August 2012	48.08125	113	10:13	0.34375	0	4928	2:47	-6.97	(5.24)
	July 2012	41.6256944	115	8:41	0.298611111	0	5034	2:41	-5.18	(4.15)
	June 2012	37.1020833	109	8:10	0.381944444	0	4839	20:15	-6.55	(4.98)
	May 2012	43.89375	119	8:51	0.270833333	0	5135	19:34	-5.30	(4.22)
	April 2012	47.4840278	122	9:20	0.270833333	0	4817	23:34	-5.31	(4.23)
	March 2012	61.7319444	136	10:54	0.331944444	0	5800	0:46	-5.34	(4.25)
	February 2012	65.7715278	131	12:03	0.502777778	0	6614	11:21	-6.69	(5.07)
	January 2012	90.1118056	159	13:36	0.4375	0	9624	0:50	-9.71	(6.90)
MR-6D Mean Time to Restore Unbundled Loop ISDN Capable Parity	December 2012	0.37708333	1	9:03	0	0.9	2	10:48	-0.14	(1.08)
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0.075	1	1:48	0	0.121527778	2	1:28	0.21	(1.37)
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2012	0.29236111	1	7:01	0	0.572916667	4	3:26	1.16	(0.79)
MR-6E Mean Time to Restore DS1 Parity	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0.14652778	1	3:31	0	12.68958333	72	4:14	-0.13	(1.08)
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0.16527778	1	3:58	0	5.41875	47	2:46	0.57	(0.69)

	March 2012	0.04791667	1	1:09	0	5.454861111	42	3:07	-0.82	(1.50)
	February 2012	0.10208333	1	2:27	0	19.23402778	27	17:06	-0.21	(1.12)
	January 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore E911 Parity	December 2012	0.01666667	1	0:24	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2012	0.05902778	1	1:25	0	0	0	0:00	0.00	0.00
	January 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	December 2012	2.28819444	18	3:03	0.099305556	5.204861111	36	3:28	-0.68	(1.41)
	November 2012	1.89722222	16	2:51	0.069444444	7.984027778	43	4:27	-0.90	(1.55)
	October 2012	2.86458333	18	3:49	0.140277778	12.68958333	72	4:14	-0.28	(1.17)
	September 2012	1.54097222	11	3:22	0.113194444	8.123611111	44	4:26	-0.57	(1.35)
	August 2012	2.58194444	14	4:26	0.150694444	8.972222222	55	3:55	0.33	(0.64)
	July 2012	2.02361111	15	3:14	0.1375	7.771527778	47	3:58	-0.59	(1.36)
	June 2012	2.28472222	14	3:55	0.109722222	5.285416667	35	3:37	0.36	(0.79)
	May 2012	2.40486111	15	3:51	0.13125	5.407638889	39	3:20	0.64	(0.62)
	April 2012	1.70277778	15	2:43	0.096527778	5.41875	47	2:46	-0.07	(1.04)
	March 2012	2.06458333	16	3:06	0.090277778	5.454861111	42	3:07	-0.03	(1.02)
	February 2012	1.22986111	9	3:17	0.072222222	19.23402778	27	17:06	-0.51	(1.31)
	January 2012	7.51111111	29	6:13	0.435416667	19.09791667	81	5:40	0.23	(0.83)
MR-6E Mean Time to Restore ISDN Primary Parity	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0.04027778	1	0:58	0	4.011111111	27	3:34	-1.30	(1.79)
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2012	0.15763889	1	3:47	0	8.502083333	44	4:38	-0.12	(1.07)
MR-6E Mean Time to Restore LIS Trunk Parity	December 2012	0.21041667	1	5:03	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0.37847222	3	3:02	0.034027778	0.228472222	3	1:50	0.73	(0.79)
	August 2012	0.09236111	1	2:13	0	0	0	0:00	0.00	0.00
	July 2012	0.07291667	1	1:45	0	0.028472222	1	0:41	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0.14236111	2	1:43	0.076388889	0	0	0:00	0.00	0.00
	February 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore UDIT Above DS1 Level Parity	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2012	0.02013889	1	0:29	0	0	0	0:00	0.00	0.00

	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2012	0.00069444	1	0:01	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	December 2012	0.31875	1	7:39	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0.34583333	4	2:04	0.052083333	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0.10138889	1	2:26	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0.80972222	2	9:43	0.424305556	0	0	0:00	0.00	0.00
	May 2012	0.04583333	1	1:06	0	0	0	0:00	0.00	0.00
	April 2012	0.11388889	1	2:44	0	0.079861111	1	1:55	0.00	0.00
	March 2012	0.47152778	2	5:39	0.198611111	0.478472222	3	3:50	0.67	(0.61)
	February 2012	0.17291667	2	2:04	0.116666667	0.084027778	1	2:01	0.00	0.00
	January 2012	0.42916667	2	5:09	0.111111111	0.395138889	1	9:29	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	December 2012	0.03819444	1	0:55	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0.46388889	4	2:47	0.0375	0.068055556	1	1:38	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0.47222222	2	5:40	0.213194444	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0.27638889	2	3:19	0.040277778	0.478472222	3	3:50	-0.19	(1.11)
	February 2012	0.28819444	1	6:55	0	0.084027778	1	2:01	0.00	0.00
	January 2012	0.09444444	1	2:16	0	0.395138889	1	9:29	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - DS1 Capable Parity	December 2012	0.81527778	7	2:48	0.033333333	4.865972222	35	3:20	-0.65	(1.40)
	November 2012	1.07152778	10	2:34	0.059027778	7.927083333	42	4:32	-0.90	(1.55)
	October 2012	2.80625	18	3:44	0.191666667	12.689583333	72	4:14	-0.34	(1.21)
	September 2012	0.5125	7	1:45	0.032638889	8.123611111	44	4:26	-1.18	(1.72)
	August 2012	0.70208333	9	1:52	0.020138889	8.972222222	55	3:55	-1.09	(1.66)
	July 2012	1.85138889	16	2:47	0.081944444	7.771527778	47	3:58	-0.98	(1.59)
	June 2012	0.90902778	7	3:07	0.058333333	5.285416667	35	3:37	-0.47	(1.29)
	May 2012	1.37083333	14	2:21	0.089583333	5.407638889	39	3:20	-1.18	(1.72)
	April 2012	4.25347222	11	9:17	0.863888889	5.41875	47	2:46	9.29	(0.04)
	March 2012	1.19097222	9	3:11	0.104166667	5.454861111	42	3:07	0.07	(0.94)
	February 2012	1.32777778	13	2:27	0.068055556	19.23402778	27	17:06	-0.62	(1.38)
	January 2012	6.06666667	26	5:36	0.227083333	19.09791667	81	5:40	-0.02	(1.01)
MR-6E Mean Time to Restore Unbundled Loop - XDSL Parity	December 2012	0.52083333	1	12:30	0	5.204861111	36	3:28	4.17	0.13
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
June 2012	0.20138889	1	4:50	0	5.285416667	35	3:37	0.46	(0.62)	

	May 2012	0.0875	1	2:06	0	5.407638889	39	3:20	-0.46	(1.28)
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2012	1.12083333	3	8:58	0.143055556	19.09791667	81	5:40	0.50	(0.36)
MR-6E Mean Time to Restore Unbundled Loop Analog Parity	December 2012	8.66875	16	13:00	0.320833333	0	1781	9:42	-1.86	(2.13)
	November 2012	7.69861111	18	10:16	0.221527778	0	1900	11:09	-3.07	(2.87)
	October 2012	6.24583333	11	13:38	0.583333333	0	1522	6:58	-1.59	(1.97)
	September 2012	4.07638889	10	9:47	0.203472222	0	1084	5:07	-1.19	(1.72)
	August 2012	5.43055556	9	14:29	0.538194444	0	1441	4:12	-0.78	(1.47)
	July 2012	6.08680556	16	9:08	0.183333333	0	1713	7:10	-2.85	(2.73)
	June 2012	13.0104167	27	11:34	0.324305556	0	1470	0:11	-3.09	(2.88)
	May 2012	5.52986111	19	6:59	0.1875	0	1313	20:17	-2.24	(2.36)
	April 2012	9.57708333	29	7:56	0.240972222	0	1328	23:02	-3.61	(3.19)
	March 2012	7.85	14	13:27	0.30625	0	1375	21:46	-1.47	(1.90)
	February 2012	7.80347222	16	11:42	0.279861111	0	1451	0:41	-2.00	(2.21)
	January 2012	21.8020833	38	13:46	0.513194444	0	1743	6:11	-3.37	(3.05)
MR-6E Mean Time to Restore Unbundled Loop ISDN Capable Parity	December 2012	0.17777778	1	4:16	0	0	0	0:00	0.00	0.00
	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2012	0.22152778	1	5:19	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0.11319444	1	2:43	0	0.068055556	1	1:38	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2012	0.17291667	1	4:09	0	0.084027778	1	2:01	0.00	0.00
	January 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-7A Repair Repeat Report Rate Basic Rate ISDN Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0	0	1	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0	1	2	50%	-0.82	(1.50)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Business Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	3	0%	0	92	919	10%	-0.58	(1.35)
	October 2012	1	9	11%	0.3143	83	800	10%	0.07	(1.20)
	September 2012	0	4	0%	0	41	564	7%	-0.56	(1.34)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	8	0%	0	63	678	9%	-0.90	(1.55)
	June 2012	0	2	0%	0	64	691	9%	-0.45	(1.27)
	May 2012	0	5	0%	0	62	720	9%	-0.68	(1.42)
	April 2012	0	2	0%	0	64	679	9%	-0.46	(1.28)
	March 2012	0	2	0%	0	75	749	10%	-0.47	(1.29)
	February 2012	0	3	0%	0	54	801	7%	-0.46	(1.28)
	January 2012	1	5	20%	0.4	109	1125	10%	0.78	(0.85)

MR-7A Repair Repeat Report Rate Centrex Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	1	0%	0	1	16	6%	-0.25	(1.15)
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	2	50%	0.5	2	10	20%	0.97	(0.93)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7A Repair Repeat Report Rate Centrex 21 Parity	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		0	6	0%	0	0	8	0%	0.00	0.00
October 2012		1	3	33%	0.4714	2	7	29%	0.15	(1.33)
September 2012		0	1	0%	0	0	4	0%	0.00	0.00
August 2012		0	1	0%	0	1	5	20%	-0.46	(1.28)
July 2012		0	1	0%	0	0	6	0%	0.00	0.00
June 2012		0	8	0%	0	1	8	13%	-0.76	(1.46)
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	2	0%	0	0	4	0%	0.00	0.00
March 2012		0	1	0%	0	0	8	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	1	0%	0	1	5	20%	-0.46	(1.28)
MR-7A Repair Repeat Report Rate Line Sharing Parity		December 2012	0	0	0%	0	0	0	0%	0.00
	November 2012	0	1	0%	0	853	7285	12%	-0.36	(1.22)
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0	363	4045	9%	-0.31	(1.19)
	August 2012	1	2	50%	0.5	478	4907	10%	1.92	(0.46)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	493	5173	10%	-0.32	(1.20)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	1	0%	0	639	6530	10%	-0.33	(1.20)
	January 2012	1	4	25%	0.433	1013	9401	11%	0.92	(0.79)
	MR-7A Repair Repeat Report Rate Line Splitting Parity	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		0	1	0%	0	853	7285	12%	-0.36	(1.22)
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	1	0%	0	478	4907	10%	-0.33	(1.20)
July 2012		0	1	0%	0	484	5095	10%	-0.32	(1.20)
June 2012		0	1	0%	0	457	4870	9%	-0.32	(1.20)
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	2	0%	0	470	4780	10%	-0.47	(1.28)
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	1	0%	0	1013	9401	11%	-0.35	(1.21)
MR-7A Repair Repeat Report Rate PBX Parity		December 2012	0	0	0%	0	0	0	0%	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	0	4	0%	0.00	0.00

	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Residence Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	2	11	18%	0.3857	761	6366	12%	0.64	(0.82)
	October 2012	1	7	14%	0.3499	535	4757	11%	0.25	(1.10)
	September 2012	1	11	9%	0.2875	322	3481	9%	-0.02	(1.01)
	August 2012	2	19	11%	0.3069	428	4192	10%	0.05	(1.14)
	July 2012	0	9	0%	0	421	4417	10%	-0.97	(1.59)
	June 2012	0	5	0%	0	393	4179	9%	-0.72	(1.44)
	May 2012	0	9	0%	0	431	4453	10%	-0.98	(1.60)
	April 2012	1	8	13%	0.3307	406	4101	10%	0.25	(1.10)
	March 2012	0	6	0%	0	462	4910	9%	-0.79	(1.48)
	February 2012	1	7	14%	0.3499	585	5729	10%	0.36	(1.05)
	January 2012	1	7	14%	0.3499	904	8276	11%	0.29	(1.08)
	MR-7A Repair Repeat Report Rate UNE - P (POTS) Parity	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		0	0	0%	0	0	0	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		1	1	100%	0	537	5659	9%	3.09	(0.20)
February 2012		1	3	33%	0.4714	639	6530	10%	1.37	(0.62)
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
MR-7B Repair Repeat Report Rate Business Parity		December 2012	0	0	0%	0	0	0	0%	0.00
	November 2012	0	1	0%	0	27	227	12%	-0.37	(1.22)
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	2	50%	0.5	10	137	7%	2.30	(0.38)
	August 2012	1	9	11%	0.3143	25	218	11%	-0.03	(1.02)
	July 2012	1	4	25%	0.433	21	218	10%	1.03	(0.75)
	June 2012	1	4	25%	0.433	11	175	6%	1.52	(0.58)
	May 2012	0	1	0%	0	16	181	9%	-0.31	(1.19)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	1	0%	0	16	187	9%	-0.31	(1.19)
	February 2012	0	2	0%	0	20	198	10%	-0.47	(1.29)
	January 2012	0	1	0%	0	17	209	8%	-0.30	(1.18)
	MR-7B Repair Repeat Report Rate PBX Parity	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		0	0	0%	0	0	0	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	1	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00

	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7B Repair Repeat Report Rate	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Residence Parity	November 2012	1	4	25%	0.433	221	1713	13%	0.72	(0.89)
	October 2012	0	2	0%	0	162	1271	13%	-0.54	(1.33)
	September 2012	0	3	0%	0	97	930	10%	-0.59	(1.36)
	August 2012	0	1	0%	0	114	1187	10%	-0.33	(1.20)
	July 2012	0	1	0%	0	146	1509	10%	-0.33	(1.20)
	June 2012	0	2	0%	0	151	1283	12%	-0.52	(1.31)
	May 2012	0	4	0%	0	117	1140	10%	-0.68	(1.41)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	3	0%	0	103	1169	9%	-0.54	(1.33)
	February 2012	0	1	0%	0	130	1236	11%	-0.34	(1.21)
	January 2012	0	1	0%	0	146	1515	10%	-0.33	(1.20)
MR-7B Repair Repeat Report Rate Sub-Loop Unbundling Diagnostic	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Basic Rate ISDN Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	1	0%	0	0	6	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Business Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	2	0%	0	7	113	6%	-0.36	(1.22)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	1	2	50%	0.5	16	99	16%	1.29	(0.70)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	20	172	12%	-0.36	(1.22)
MR-7C Repair Repeat Report Rate Centrex 21 Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00

	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	2	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Line Sharing Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0	58	505	11%	-0.36	(1.22)
	August 2012	0	2	0%	0	89	710	13%	-0.53	(1.33)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7C Repair Repeat Report Rate PBX Parity	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		0	1	0%	0	0	4	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Residence Parity		December 2012	0	0	0%	0	0	0	0%	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	1	0%	0	70	488	14%	-0.41	(1.25)
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	1	2	50%	0.5	82	597	14%	1.49	(0.61)
	July 2012	0	3	0%	0	77	518	15%	-0.72	(1.44)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	85	637	13%	-0.55	(1.34)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7C Repair Repeat Report Rate UNE - P (POTS) Parity	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		0	0	0%	0	0	0	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	1	0%	0	81	657	12%	-0.37	(1.23)

	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Dark Fiber - IOF Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7D Repair Repeat Report Rate DS0 Parity	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		0	0	0%	0	0	0	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	1	0%	0	10	94	11%	-0.34	(1.21)
MR-7D Repair Repeat Report Rate DS1 Parity		December 2012	0	0	0%	0	0	0	0%	0.00
	November 2012	1	1	100%	0	7	40	18%	2.14	(0.48)
	October 2012	0	3	0%	0	3	43	7%	-0.46	(1.28)
	September 2012	1	2	50%	0.5	1	35	3%	3.89	(0.24)
	August 2012	0	3	0%	0	5	44	11%	-0.60	(1.36)
	July 2012	0	1	0%	0	6	55	11%	-0.35	(1.21)
	June 2012	1	1	100%	0	13	43	30%	1.50	(0.71)
	May 2012	1	5	20%	0.4	7	51	14%	0.39	(1.08)
	April 2012	0	3	0%	0	11	44	25%	-0.97	(1.59)
	March 2012	0	4	0%	0	12	43	28%	-1.19	(1.72)
	February 2012	0	3	0%	0	8	48	17%	-0.75	(1.46)
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7D Repair Repeat Report Rate DS3 Parity	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		0	0	0%	0	0	0	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	1	0%	0	0	2	0%	0.00	0.00
MR-7D Repair Repeat Report Rate E911		December 2012	0	0	0%	0	0	0	0%	0.00

Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0	0	3	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	3	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	3	0%	0	0	1	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7D Repair Repeat Report Rate	December 2012	0	0	0%	0	0	0	0%	0.00
Enhanced Extended Loops - DS0 Capable Diagnostic	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	1	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	0	0%	0.00	0.00
	MR-7D Repair Repeat Report Rate	December 2012	0	0	0%	0	0	0	0%	0.00
Enhanced Extended Loops - DS1 Capable Parity	November 2012	8	73	11%	0.3124	7	40	18%	-0.88	(1.53)
	October 2012	9	46	20%	0.3967	3	43	7%	2.33	(0.13)
	September 2012	5	39	13%	0.3343	1	35	3%	2.57	(0.30)
	August 2012	9	44	20%	0.4034	5	44	11%	1.34	(0.47)
	July 2012	16	50	32%	0.4665	6	55	11%	3.46	0.48
	June 2012	4	51	8%	0.2688	13	43	30%	-2.35	(2.43)
	May 2012	12	49	24%	0.43	7	51	14%	1.56	(0.32)
	April 2012	11	44	25%	0.433	11	44	25%	0.00	(1.00)
	March 2012	11	40	28%	0.4465	12	43	28%	-0.04	(1.03)
	February 2012	12	46	26%	0.4391	8	48	17%	1.23	(0.48)
	January 2012	30	106	28%	0.4505	15	84	18%	1.87	(0.08)
	MR-7D Repair Repeat Report Rate	December 2012	0	0	0%	0	0	0	0%	0.00
Enhanced Extended Loops - DS3 Capable Diagnostic	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0	0	0	0%	0.00	0.00
	August 2012	2	3	67%	0.4714	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	2	4	50%	0.5	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	0	0%	0.00	0.00
	MR-7D Repair Repeat Report Rate LIS	December 2012	0	0	0%	0	0	0	0%	0.00
Trunk Parity	November 2012	0	1	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	2	50%	0.5	0	2	0%	0.00	(1.00)
	August 2012	0	1	0%	0	0	0	0%	0.00	0.00
	July 2012	0	2	0%	0	0	0	0%	0.00	0.00

	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	2	0%	0	0	1	0%	0.00	0.00
	January 2012	0	1	0%	0	0	1	0%	0.00	0.00
MR-7D Repair Repeat Report Rate UDIT Above DS1 Level Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0	0	1	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	3	33%	0.4714	0	4	0%	0.00	(0.89)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	2	0%	0.00	0.00
MR-7D Repair Repeat Report Rate UDIT DS1 Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	1	0%	0	3	43	7%	-0.27	(1.16)
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	1	0%	0	11	44	25%	-0.57	(1.35)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	2	0%	0	8	48	17%	-0.62	(1.38)
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	5	47	11%	0.3083	2	3	67%	-2.00	(2.21)
	October 2012	1	17	6%	0.2353	0	7	0%	0.00	(1.33)
	September 2012	1	31	3%	0.1767	0	1	0%	0.00	(2.13)
	August 2012	1	29	3%	0.1825	0	6	0%	0.00	(1.58)
	July 2012	3	29	10%	0.3045	1	5	20%	-0.50	(1.30)
	June 2012	0	27	0%	0	0	0	0%	0.00	0.00
	May 2012	0	25	0%	0	0	3	0%	0.00	0.00
	April 2012	0	28	0%	0	1	5	20%	-1.03	(1.63)
	March 2012	0	26	0%	0	1	6	17%	-0.99	(1.60)
	February 2012	0	31	0%	0	1	6	17%	-1.00	(1.61)
	January 2012	3	26	12%	0.3195	0	6	0%	0.00	(1.04)
MR-7D Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	2	21	10%	0.2935	2	3	67%	-1.96	(2.19)
	October 2012	1	16	6%	0.2421	0	7	0%	0.00	(1.31)
	September 2012	2	20	10%	0.3	0	1	0%	0.00	(1.80)
	August 2012	0	11	0%	0	0	6	0%	0.00	0.00
	July 2012	0	14	0%	0	1	5	20%	-0.96	(1.58)
	June 2012	0	12	0%	0	0	0	0%	0.00	0.00
	May 2012	1	24	4%	0.1998	0	3	0%	0.00	(1.74)
	April 2012	3	17	18%	0.3812	1	5	20%	-0.12	(1.07)
	March 2012	1	25	4%	0.196	1	6	17%	-0.75	(1.45)
	February 2012	1	18	6%	0.2291	1	6	17%	-0.63	(1.38)

MR-7D Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity	January 2012	0	15	0%	0	0	6	0%	0.00	0.00
	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	6	77	8%	0.268	7	40	18%	-1.31	(1.80)
	October 2012	5	65	8%	0.2665	3	43	7%	0.14	(1.16)
	September 2012	8	58	14%	0.3448	1	35	3%	3.07	(0.15)
	August 2012	15	77	19%	0.3961	5	44	11%	1.35	(0.45)
	July 2012	9	75	12%	0.325	6	55	11%	0.20	(1.06)
	June 2012	14	73	19%	0.3937	13	43	30%	-1.25	(1.76)
	May 2012	10	60	17%	0.3727	7	51	14%	0.45	(0.90)
	April 2012	8	66	12%	0.3264	11	44	25%	-1.53	(1.93)
	March 2012	11	82	13%	0.3408	12	43	28%	-1.72	(2.04)
	February 2012	14	85	16%	0.3709	8	48	17%	-0.03	(1.02)
	January 2012	9	111	8%	0.273	15	84	18%	-1.76	(2.07)
MR-7D Repair Repeat Report Rate Unbundled Loop - DS3 Capable Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	1	0%	0	0	4	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7D Repair Repeat Report Rate Unbundled Loop - XDSLi Parity	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		0	0	0%	0	0	0	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	2	0%	0	1	35	3%	-0.24	(1.14)
August 2012		0	2	0%	0	5	44	11%	-0.50	(1.30)
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	1	0%	0	7	51	14%	-0.40	(1.24)
April 2012		0	4	0%	0	11	44	25%	-1.11	(1.67)
March 2012		1	4	25%	0.433	12	43	28%	-0.12	(1.08)
February 2012		0	3	0%	0	8	48	17%	-0.75	(1.46)
January 2012		0	4	0%	0	15	84	18%	-0.91	(1.55)
MR-7D Repair Repeat Report Rate Unbundled Loop Analog Parity		December 2012	0	0	0%	0	0	0	0%	0.00
	November 2012	9	169	5%	0.2245	916	7745	12%	-2.59	(2.57)
	October 2012	6	146	4%	0.1985	681	6027	11%	-2.71	(2.65)
	September 2012	3	126	2%	0.1525	412	4471	9%	-2.62	(2.59)
	August 2012	5	113	4%	0.2056	553	5475	10%	-1.98	(2.20)
	July 2012	6	115	5%	0.2224	549	5594	10%	-1.64	(2.00)
	June 2012	12	109	11%	0.313	528	5370	10%	0.41	(0.83)
	May 2012	8	119	7%	0.2504	562	5716	10%	-1.13	(1.69)
	April 2012	8	122	7%	0.2475	521	5284	10%	-1.21	(1.74)
	March 2012	8	136	6%	0.2353	617	6299	10%	-1.52	(1.92)
	February 2012	12	166	7%	0.259	737	7123	10%	-1.30	(1.79)
	January 2012	10	160	6%	0.2421	1094	10095	11%	-1.85	(2.13)
	MR-7D Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		0	0	0%	0	0	0	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00

	August 2012	0	1	0%	0	0	6	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	6	0%	0.00	0.00
MR-7E Repair Repeat Report Rate DS0 Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	1	0%	0	9	47	19%	-0.48	(1.29)
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate DS1 Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	1	0%	0	14	75	19%	-0.48	(1.29)
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	1	0%	0	9	53	17%	-0.45	(1.27)
	March 2012	0	1	0%	0	10	47	21%	-0.51	(1.31)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate E911 Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	1	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	17	0%	0	8	51	16%	-1.54	(1.94)
	October 2012	2	18	11%	0.3143	14	75	19%	-0.74	(1.45)
	September 2012	0	11	0%	0	12	55	22%	-1.60	(1.97)
	August 2012	0	15	0%	0	9	63	14%	-1.42	(1.86)
	July 2012	6	16	38%	0.4841	12	57	21%	1.43	(0.38)
	June 2012	3	14	21%	0.4103	7	43	16%	0.45	(0.95)
	May 2012	1	15	7%	0.2494	5	45	11%	-0.47	(1.29)
	April 2012	4	15	27%	0.4422	9	53	17%	0.88	(0.69)

	March 2012	4	16	25%	0.433	10	47	21%	0.31	(1.00)
	February 2012	6	19	32%	0.4648	6	40	15%	1.67	(0.31)
	January 2012	4	28	14%	0.3499	10	91	11%	0.49	(0.89)
MR-7E Repair Repeat Report Rate ISDN Primary Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0	2	28	7%	-0.27	(1.17)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	4	47	9%	-0.30	(1.18)
MR-7E Repair Repeat Report Rate LIS Trunk Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	3	0%	0	0	3	0%	0.00	0.00
	August 2012	0	1	0%	0	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0	0	1	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT Above DS1 Level Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	1	0%	0	0	1	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	1	4	25%	0.433	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	2	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	0	0	0%	0.00	0.00
	April 2012	0	1	0%	0	0	1	0%	0.00	0.00
	March 2012	0	2	0%	0	1	3	33%	-0.77	(1.47)
	February 2012	0	2	0%	0	0	1	0%	0.00	0.00
	January 2012	0	2	0%	0	1	1	100%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00

	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	4	0%	0	0	1	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	2	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	1	3	33%	-0.77	(1.47)
	February 2012	0	2	0%	0	0	1	0%	0.00	0.00
	January 2012	0	1	0%	0	1	1	100%	0.00	0.00
MR-7E Repair Repeat Report Rate	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	November 2012	0	10	0%	0	8	51	16%	-1.25	(1.76)
	October 2012	3	18	17%	0.3727	14	75	19%	-0.20	(1.12)
	September 2012	0	8	0%	0	12	55	22%	-1.40	(1.85)
	August 2012	1	9	11%	0.3143	9	63	14%	-0.25	(1.15)
	July 2012	5	16	31%	0.4635	12	57	21%	0.88	(0.67)
	June 2012	1	7	14%	0.3499	7	43	16%	-0.13	(1.08)
	May 2012	3	14	21%	0.4103	5	45	11%	1.07	(0.65)
	April 2012	1	11	9%	0.2875	9	53	17%	-0.63	(1.39)
	March 2012	2	9	22%	0.4157	10	47	21%	0.06	(1.19)
	February 2012	0	16	0%	0	6	40	15%	-1.42	(1.86)
	January 2012	4	26	15%	0.3608	10	91	11%	0.63	(0.81)
MR-7E Repair Repeat Report Rate	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	1	0%	0	7	43	16%	-0.44	(1.27)
	May 2012	0	1	0%	0	5	45	11%	-0.35	(1.21)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	3	0%	0	10	91	11%	-0.60	(1.36)
MR-7E Repair Repeat Report Rate	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Parity	November 2012	0	18	0%	0	270	2040	13%	-1.65	(2.00)
	October 2012	1	11	9%	0.2875	208	1607	13%	-0.38	(1.23)
	September 2012	0	10	0%	0	116	1146	10%	-1.06	(1.64)
	August 2012	0	9	0%	0	153	1547	10%	-0.99	(1.60)
	July 2012	0	16	0%	0	189	1845	10%	-1.35	(1.82)
	June 2012	1	27	4%	0.1889	175	1570	11%	-1.22	(1.74)
	May 2012	0	19	0%	0	145	1435	10%	-1.45	(1.88)
	April 2012	0	30	0%	0	157	1435	11%	-1.90	(2.16)
	March 2012	1	14	7%	0.2575	132	1467	9%	-0.24	(1.15)
	February 2012	0	17	0%	0	159	1530	10%	-1.40	(1.85)
	January 2012	2	38	5%	0.2233	179	1850	10%	-0.91	(1.55)
MR-7E Repair Repeat Report Rate	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	1	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0	0	1	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00

	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	1	0%	0	0	1	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Basic Rate ISDN Parity	December 2012	0	106	0%	0	2	1993	0%	-0.32	(1.19)
	November 2012	0	106	0%	0	5	2019	0%	-0.50	(1.30)
	October 2012	1	105	1%	0.0971	7	2054	0%	1.05	(0.73)
	September 2012	1	105	1%	0.0971	1	2073	0%	4.12	(0.20)
	August 2012	0	104	0%	0	6	2094	0%	-0.53	(1.32)
	July 2012	1	101	1%	0.099	6	2148	0%	1.32	(0.64)
	June 2012	0	97	0%	0	0	2152	0%	0.00	0.00
	May 2012	0	95	0%	0	3	2183	0%	-0.35	(1.22)
	April 2012	0	94	0%	0	6	2222	0%	-0.49	(1.30)
	March 2012	0	94	0%	0	9	2223	0%	-0.61	(1.37)
	February 2012	0	100	0%	0	7	2858	0%	-0.49	(1.30)
	January 2012	0	94	0%	0	7	2338	0%	-0.52	(1.32)
MR-8 Trouble Rate Business Parity	December 2012	9	1942	0%	0.0679	1167	218402	1%	-0.43	(1.26)
	November 2012	4	1941	0%	0.0453	1228	219819	1%	-2.07	(2.26)
	October 2012	9	1943	0%	0.0679	1118	221236	1%	-0.26	(1.16)
	September 2012	6	1975	0%	0.055	796	222667	0%	-0.40	(1.24)
	August 2012	11	1998	1%	0.074	1046	224615	0%	0.55	(0.66)
	July 2012	12	2005	1%	0.0771	995	226416	0%	1.07	(0.35)
	June 2012	8	2012	0%	0.0629	965	228280	0%	-0.17	(1.11)
	May 2012	6	2018	0%	0.0544	1012	229965	0%	-0.96	(1.59)
	April 2012	2	2014	0%	0.0315	949	232116	0%	-2.17	(2.32)
	March 2012	3	2005	0%	0.0387	1050	234105	0%	-1.99	(2.21)
	February 2012	5	2038	0%	0.0495	1115	235903	0%	-1.49	(1.91)
	January 2012	7	2039	0%	0.0585	1506	237728	1%	-1.64	(2.00)
MR-8 Trouble Rate Centrex Parity	December 2012	0	226	0%	0	33	31925	0%	-0.48	(1.29)
	November 2012	1	226	0%	0.0664	25	32162	0%	1.96	(0.41)
	October 2012	0	226	0%	0	26	32275	0%	-0.43	(1.26)
	September 2012	0	229	0%	0	23	32343	0%	-0.40	(1.24)
	August 2012	0	229	0%	0	20	32506	0%	-0.37	(1.23)
	July 2012	0	230	0%	0	45	32684	0%	-0.56	(1.34)
	June 2012	0	230	0%	0	32	32900	0%	-0.47	(1.29)
	May 2012	0	230	0%	0	33	33238	0%	-0.48	(1.29)
	April 2012	2	230	1%	0.0928	26	33475	0%	4.30	0.31
	March 2012	0	230	0%	0	58	33509	0%	-0.63	(1.38)
	February 2012	0	230	0%	0	39	33946	0%	-0.51	(1.31)
	January 2012	0	230	0%	0	40	33760	0%	-0.52	(1.32)
MR-8 Trouble Rate Centrex 21 Parity	December 2012	1	487	0%	0.0453	5	4145	0%	0.51	(0.98)
	November 2012	6	490	1%	0.11	9	4211	0%	4.59	0.69
	October 2012	3	504	1%	0.0769	8	4340	0%	2.04	0.24
	September 2012	1	509	0%	0.0443	5	4399	0%	0.52	(0.68)
	August 2012	1	515	0%	0.044	11	4491	0%	-0.22	(1.13)
	July 2012	1	514	0%	0.0441	9	4558	0%	-0.01	(1.01)
	June 2012	8	514	2%	0.1238	12	4656	0%	5.51	2.35
	May 2012	0	519	0%	0	13	4733	0%	-1.13	(1.69)
	April 2012	3	517	1%	0.076	4	4828	0%	3.74	1.27
	March 2012	1	522	0%	0.0437	10	4879	0%	-0.06	(1.04)
	February 2012	0	545	0%	0	21	4942	0%	-1.45	(1.88)
	January 2012	2	545	0%	0.0605	9	5032	0%	0.99	(0.40)

MR-8 Trouble Rate Dark Fiber - IOF Diagnostic	December 2012	0	77	0%	0	0	0	0%	0.00	0.00
	November 2012	0	77	0%	0	0	0	0%	0.00	0.00
	October 2012	0	107	0%	0	0	0	0%	0.00	0.00
	September 2012	0	110	0%	0	0	0	0%	0.00	0.00
	August 2012	1	110	1%	0.0949	0	0	0%	0.00	0.00
	July 2012	0	109	0%	0	0	0	0%	0.00	0.00
	June 2012	0	108	0%	0	0	0	0%	0.00	0.00
	May 2012	0	107	0%	0	0	0	0%	0.00	0.00
	April 2012	0	103	0%	0	0	0	0%	0.00	0.00
	March 2012	0	103	0%	0	0	0	0%	0.00	0.00
	February 2012	0	73	0%	0	0	0	0%	0.00	0.00
	January 2012	0	98	0%	0	0	0	0%	0.00	0.00
	MR-8 Trouble Rate Dark Fiber - Loop Diagnostic	December 2012	0	21	0%	0	0	0	0%	0.00
November 2012		1	21	5%	0.213	0	0	0%	0.00	0.00
October 2012		0	21	0%	0	0	0	0%	0.00	0.00
September 2012		0	21	0%	0	0	0	0%	0.00	0.00
August 2012		0	21	0%	0	0	0	0%	0.00	0.00
July 2012		0	21	0%	0	0	0	0%	0.00	0.00
June 2012		0	21	0%	0	0	0	0%	0.00	0.00
May 2012		0	21	0%	0	0	0	0%	0.00	0.00
April 2012		0	21	0%	0	0	0	0%	0.00	0.00
March 2012		0	21	0%	0	0	0	0%	0.00	0.00
February 2012		0	19	0%	0	0	0	0%	0.00	0.00
January 2012		0	20	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate DS0 Parity		December 2012	0	373	0%	0	107	20669	1%	-1.38
	November 2012	0	365	0%	0	135	20731	1%	-1.53	(1.93)
	October 2012	0	365	0%	0	116	20886	1%	-1.42	(1.86)
	September 2012	0	362	0%	0	67	21036	0%	-1.07	(1.65)
	August 2012	0	359	0%	0	134	21250	1%	-1.50	(1.91)
	July 2012	0	359	0%	0	121	21528	1%	-1.41	(1.86)
	June 2012	0	359	0%	0	92	21723	0%	-1.23	(1.75)
	May 2012	0	347	0%	0	98	22052	0%	-1.23	(1.75)
	April 2012	0	348	0%	0	84	22164	0%	-1.14	(1.69)
	March 2012	0	348	0%	0	91	22169	0%	-1.19	(1.72)
	February 2012	0	352	0%	0	104	25914	0%	-1.18	(1.72)
	January 2012	1	301	0%	0.0575	161	22494	1%	-0.78	(1.48)
	MR-8 Trouble Rate DS1 Parity	December 2012	0	22	0%	0	100	5851	2%	-0.62
November 2012		1	25	4%	0.196	91	5909	2%	1.00	(0.72)
October 2012		4	23	17%	0.379	118	5996	2%	5.32	0.87
September 2012		2	25	8%	0.2713	90	6004	2%	2.67	(0.03)
August 2012		3	25	12%	0.325	107	6073	2%	3.88	0.42
July 2012		1	24	4%	0.1998	112	6289	2%	0.88	(0.77)
June 2012		1	28	4%	0.1856	86	6635	1%	1.06	(0.70)
May 2012		5	28	18%	0.383	96	7002	1%	7.49	1.39
April 2012		4	35	11%	0.3182	97	7089	1%	5.11	0.81
March 2012		5	29	17%	0.3777	90	7086	1%	7.66	1.42
February 2012		3	119	3%	0.1568	83	8291	1%	1.65	(0.29)
January 2012		0	23	0%	0	175	7290	2%	-0.75	(1.46)
MR-8 Trouble Rate DS3 Parity		December 2012	0	2	0%	0	5	1254	0%	-0.09
	November 2012	0	2	0%	0	5	1255	0%	-0.09	(1.05)
	October 2012	0	3	0%	0	5	1245	0%	-0.11	(1.07)
	September 2012	0	2	0%	0	1	1204	0%	-0.04	(1.02)
	August 2012	0	2	0%	0	3	1208	0%	-0.07	(1.04)

	July 2012	0	3	0%	0	1	1207	0%	-0.05	(1.03)
	June 2012	0	3	0%	0	2	1212	0%	-0.07	(1.04)
	May 2012	0	3	0%	0	0	1257	0%	0.00	0.00
	April 2012	0	3	0%	0	4	1209	0%	-0.10	(1.06)
	March 2012	0	3	0%	0	3	1209	0%	-0.09	(1.05)
	February 2012	0	9	0%	0	2	1318	0%	-0.12	(1.07)
	January 2012	1	3	33%	0.4714	2	1231	0%	14.25	0.49
MR-8 Trouble Rate E911 Parity	December 2012	2	944	0%	0.046	6	3059	0%	0.10	(0.94)
	November 2012	0	940	0%	0	4	3032	0%	-0.97	(1.59)
	October 2012	0	944	0%	0	6	3000	0%	-1.20	(1.73)
	September 2012	1	938	0%	0.0326	3	2980	0%	0.05	(0.97)
	August 2012	0	936	0%	0	7	2978	0%	-1.30	(1.79)
	July 2012	3	990	0%	0.055	1	2978	0%	4.01	1.44
	June 2012	0	986	0%	0	3	2990	0%	-0.86	(1.52)
	May 2012	3	974	0%	0.0554	1	2990	0%	4.07	1.47
	April 2012	0	964	0%	0	2	2994	0%	-0.70	(1.42)
	March 2012	0	964	0%	0	4	2985	0%	-0.99	(1.60)
	February 2012	1	1000	0%	0.0316	5	3306	0%	-0.37	(1.22)
	January 2012	0	960	0%	0	4	2972	0%	-0.99	(1.60)
MR-8 Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	December 2012	0	61	0%	0	0	0	0%	0.00	0.00
	November 2012	0	62	0%	0	0	0	0%	0.00	0.00
	October 2012	0	62	0%	0	0	0	0%	0.00	0.00
	September 2012	0	62	0%	0	0	0	0%	0.00	0.00
	August 2012	0	62	0%	0	0	0	0%	0.00	0.00
	July 2012	0	62	0%	0	0	0	0%	0.00	0.00
	June 2012	0	62	0%	0	0	0	0%	0.00	0.00
	May 2012	0	62	0%	0	0	0	0%	0.00	0.00
	April 2012	1	62	2%	0.126	0	0	0%	0.00	0.00
	March 2012	0	62	0%	0	0	0	0%	0.00	0.00
	February 2012	0	45	0%	0	0	0	0%	0.00	0.00
	January 2012	1	62	2%	0.126	0	0	0%	0.00	0.00
MR-8 Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	December 2012	71	3031	2%	0.1512	94	5455	2%	2.10	0.28
	November 2012	90	3041	3%	0.1695	89	5511	2%	4.72	1.87
	October 2012	65	3209	2%	0.1409	118	5997	2%	0.19	(0.88)
	September 2012	50	3206	2%	0.1239	90	6005	2%	0.23	(0.86)
	August 2012	59	3214	2%	0.1342	107	6074	2%	0.26	(0.84)
	July 2012	66	3209	2%	0.1419	112	6290	2%	0.96	(0.41)
	June 2012	65	3220	2%	0.1406	86	6636	1%	2.98	0.81
	May 2012	64	3258	2%	0.1388	96	7003	1%	2.41	0.46
	April 2012	59	3249	2%	0.1335	97	7090	1%	1.82	0.11
	March 2012	56	3237	2%	0.1304	90	7087	1%	1.94	0.18
	February 2012	32	2582	1%	0.1106	83	8292	1%	1.06	(0.35)
	January 2012	136	3108	4%	0.2046	175	7291	2%	6.03	2.66
MR-8 Trouble Rate Enhanced Extended Loops - DS3 Capable Diagnostic	December 2012	1	60	2%	0.128	0	0	0%	0.00	0.00
	November 2012	0	60	0%	0	0	0	0%	0.00	0.00
	October 2012	0	58	0%	0	0	0	0%	0.00	0.00
	September 2012	1	58	2%	0.1302	0	0	0%	0.00	0.00
	August 2012	3	58	5%	0.2215	0	0	0%	0.00	0.00
	July 2012	0	58	0%	0	0	0	0%	0.00	0.00
	June 2012	0	57	0%	0	0	0	0%	0.00	0.00
	May 2012	4	57	7%	0.2554	0	0	0%	0.00	0.00
	April 2012	0	55	0%	0	0	0	0%	0.00	0.00
	March 2012	0	55	0%	0	0	0	0%	0.00	0.00

	February 2012	0	22	0%	0	0	0	0%	0.00	0.00
	January 2012	1	52	2%	0.1373	0	0	0%	0.00	0.00
MR-8 Trouble Rate ISDN Primary Parity	December 2012	0	76	0%	0	63	94974	0%	-0.22	(1.14)
	November 2012	0	76	0%	0	68	94853	0%	-0.23	(1.14)
	October 2012	0	76	0%	0	77	94973	0%	-0.25	(1.15)
	September 2012	0	76	0%	0	58	94468	0%	-0.22	(1.13)
	August 2012	0	76	0%	0	52	94440	0%	-0.20	(1.12)
	July 2012	1	76	1%	0.114	47	94809	0%	4.96	0.08
	June 2012	0	76	0%	0	55	95081	0%	-0.21	(1.13)
	May 2012	0	76	0%	0	47	94670	0%	-0.19	(1.12)
	April 2012	0	76	0%	0	60	94327	0%	-0.22	(1.13)
	March 2012	0	76	0%	0	46	94306	0%	-0.19	(1.12)
	February 2012	0	51	0%	0	34	94678	0%	-0.14	(1.08)
	January 2012	1	76	1%	0.114	83	94437	0%	3.61	(0.08)
MR-8 Trouble Rate Line Sharing Parity	December 2012	0	671	0%	0	8549	777008	1%	-2.73	(2.66)
	November 2012	1	687	0%	0.0381	9785	784275	1%	-2.60	(2.58)
	October 2012	0	699	0%	0	7634	791887	1%	-2.61	(2.59)
	September 2012	2	714	0%	0.0529	5617	799058	1%	-1.35	(1.82)
	August 2012	4	724	1%	0.0741	7022	808085	1%	-0.92	(1.56)
	July 2012	0	731	0%	0	7439	815815	1%	-2.59	(2.58)
	June 2012	0	747	0%	0	6944	824133	1%	-2.52	(2.53)
	May 2012	1	769	0%	0.036	7151	831931	1%	-2.19	(2.33)
	April 2012	0	787	0%	0	6719	839856	1%	-2.52	(2.53)
	March 2012	0	803	0%	0	7766	847107	1%	-2.72	(2.66)
	February 2012	1	817	0%	0.035	8653	854227	1%	-2.54	(2.54)
	January 2012	4	847	0%	0.0686	11945	861932	1%	-2.27	(2.38)
MR-8 Trouble Rate Line Splitting Parity	December 2012	0	55	0%	0	8549	777008	1%	-0.78	(1.48)
	November 2012	1	58	2%	0.1302	9785	784275	1%	0.33	(1.03)
	October 2012	0	61	0%	0	7634	791887	1%	-0.77	(1.47)
	September 2012	0	63	0%	0	5617	799058	1%	-0.67	(1.41)
	August 2012	1	64	2%	0.124	7022	808085	1%	0.60	(0.89)
	July 2012	1	67	1%	0.1213	7439	815815	1%	0.50	(0.94)
	June 2012	1	68	1%	0.1204	6944	824133	1%	0.57	(0.90)
	May 2012	0	70	0%	0	7151	831931	1%	-0.78	(1.47)
	April 2012	2	79	3%	0.1571	6719	839856	1%	1.73	(0.32)
	March 2012	0	81	0%	0	7766	847107	1%	-0.87	(1.53)
	February 2012	0	83	0%	0	8653	854227	1%	-0.92	(1.56)
	January 2012	1	87	1%	0.1066	11945	861932	1%	-0.19	(1.11)
MR-8 Trouble Rate LIS Trunk Parity	December 2012	2	98179	0%	0.0045	1	92053	0%	0.63	(0.62)
	November 2012	1	98635	0%	0.0032	0	93949	0%	0.00	0.00
	October 2012	0	100963	0%	0	1	93157	0%	-0.72	(1.44)
	September 2012	5	104034	0%	0.0069	5	93657	0%	-0.16	(1.10)
	August 2012	2	104755	0%	0.0044	0	93513	0%	0.00	0.00
	July 2012	3	108070	0%	0.0053	1	93892	0%	1.18	(0.29)
	June 2012	0	107830	0%	0	1	93149	0%	-0.73	(1.45)
	May 2012	0	107374	0%	0	3	95333	0%	-1.26	(1.77)
	April 2012	0	106798	0%	0	1	95957	0%	-0.73	(1.44)
	March 2012	2	106798	0%	0.0043	0	95957	0%	0.00	0.00
	February 2012	2	112344	0%	0.0042	1	106381	0%	0.64	(0.61)
	January 2012	1	106762	0%	0.0031	2	97046	0%	-0.56	(1.34)
MR-8 Trouble Rate PBX Parity	December 2012	1	609	0%	0.0405	16	21470	0%	0.80	(0.51)
	November 2012	1	598	0%	0.0409	14	21737	0%	0.98	(0.41)
	October 2012	0	596	0%	0	15	21958	0%	-0.63	(1.38)

	September 2012	0	615	0%	0	12	22180	0%	-0.57	(1.35)
	August 2012	1	559	0%	0.0423	8	22623	0%	1.78	0.08
	July 2012	0	556	0%	0	8	22762	0%	-0.44	(1.27)
	June 2012	0	558	0%	0	10	23118	0%	-0.49	(1.30)
	May 2012	1	544	0%	0.0428	5	23357	0%	2.56	0.56
	April 2012	0	543	0%	0	14	23561	0%	-0.56	(1.34)
	March 2012	0	544	0%	0	9	23806	0%	-0.45	(1.27)
	February 2012	0	469	0%	0	10	26067	0%	-0.42	(1.26)
	January 2012	0	448	0%	0	22	24417	0%	-0.63	(1.38)
MR-8 Trouble Rate Residence Parity	December 2012	12	515	2%	0.1509	7382	558606	1%	2.00	0.22
	November 2012	15	422	4%	0.1852	8557	564456	2%	3.43	0.72
	October 2012	10	819	1%	0.1098	6516	570651	1%	0.21	(0.87)
	September 2012	14	920	2%	0.1224	4821	576391	1%	2.28	0.39
	August 2012	22	852	3%	0.1586	5976	583470	1%	4.51	1.74
	July 2012	13	729	2%	0.1323	6444	589399	1%	1.79	0.09
	June 2012	7	638	1%	0.1042	5979	595853	1%	0.24	(0.86)
	May 2012	13	597	2%	0.1459	6139	601966	1%	2.81	0.71
	April 2012	8	535	2%	0.1214	5770	607740	1%	1.30	(0.21)
	March 2012	11	473	2%	0.1507	6716	613002	1%	2.57	0.29
	February 2012	8	420	2%	0.1367	7538	618324	1%	1.28	(0.36)
	January 2012	8	369	2%	0.1456	10439	624204	2%	0.74	(0.64)
MR-8 Trouble Rate Sub-Loop Unbundling Diagnostic	December 2012	0	42	0%	0	0	0	0%	0.00	0.00
	November 2012	0	40	0%	0	0	0	0%	0.00	0.00
	October 2012	0	38	0%	0	0	0	0%	0.00	0.00
	September 2012	0	37	0%	0	0	0	0%	0.00	0.00
	August 2012	0	34	0%	0	0	0	0%	0.00	0.00
	July 2012	0	31	0%	0	0	0	0%	0.00	0.00
	June 2012	0	30	0%	0	0	0	0%	0.00	0.00
	May 2012	0	28	0%	0	0	0	0%	0.00	0.00
	April 2012	0	21	0%	0	0	0	0%	0.00	0.00
	March 2012	0	12	0%	0	0	0	0%	0.00	0.00
	February 2012	0	10	0%	0	0	0	0%	0.00	0.00
	January 2012	1	11	9%	0.2875	0	0	0%	0.00	0.00
MR-8 Trouble Rate UDIT Above DS1 Level Parity	December 2012	0	74	0%	0	5	1134	0%	-0.55	(1.34)
	November 2012	1	74	1%	0.1155	5	1135	0%	1.15	(0.71)
	October 2012	0	81	0%	0	5	1245	0%	-0.55	(1.34)
	September 2012	0	88	0%	0	1	1204	0%	-0.26	(1.16)
	August 2012	0	93	0%	0	3	1208	0%	-0.46	(1.28)
	July 2012	1	95	1%	0.1021	1	1207	0%	3.16	(0.35)
	June 2012	0	95	0%	0	2	1212	0%	-0.38	(1.23)
	May 2012	0	97	0%	0	0	1257	0%	0.00	0.00
	April 2012	3	99	3%	0.1714	4	1209	0%	4.50	0.38
	March 2012	0	99	0%	0	3	1209	0%	-0.48	(1.29)
	February 2012	0	108	0%	0	2	1318	0%	-0.39	(1.24)
	January 2012	2	99	2%	0.1407	2	1231	0%	4.42	0.15
MR-8 Trouble Rate UDIT DS1 Parity	December 2012	0	102	0%	0	94	5454	2%	-1.33	(1.81)
	November 2012	0	103	0%	0	89	5510	2%	-1.29	(1.78)
	October 2012	1	104	1%	0.0976	118	5996	2%	-0.73	(1.45)
	September 2012	0	104	0%	0	90	6004	2%	-1.25	(1.76)
	August 2012	0	105	0%	0	107	6073	2%	-1.36	(1.83)
	July 2012	0	108	0%	0	112	6289	2%	-1.39	(1.84)
	June 2012	0	110	0%	0	86	6635	1%	-1.19	(1.72)
	May 2012	0	107	0%	0	96	7002	1%	-1.21	(1.74)

	April 2012	1	107	1%	0.0962	97	7089	1%	-0.38	(1.23)
	March 2012	0	107	0%	0	90	7086	1%	-1.16	(1.71)
	February 2012	2	113	2%	0.1319	83	8291	1%	0.82	(0.71)
	January 2012	0	113	0%	0	175	7290	2%	-1.65	(2.01)
MR-8 Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity	December 2012	34	13469	0%	0.0502	2	1983	0%	1.99	0.21
	November 2012	47	13462	0%	0.059	5	2009	0%	0.84	(0.49)
	October 2012	21	13415	0%	0.0395	7	2044	0%	-1.34	(1.81)
	September 2012	31	13316	0%	0.0482	1	2063	0%	3.54	1.15
	August 2012	30	13331	0%	0.0474	6	2084	0%	-0.50	(1.30)
	July 2012	29	13344	0%	0.0466	6	2138	0%	-0.51	(1.31)
	June 2012	29	13266	0%	0.0467	0	2142	0%	0.00	0.00
	May 2012	26	13064	0%	0.0446	3	2173	0%	0.71	(0.57)
	April 2012	29	13034	0%	0.0471	6	2212	0%	-0.41	(1.25)
	March 2012	28	13034	0%	0.0463	9	2212	0%	-1.31	(1.80)
	February 2012	21	11807	0%	0.0421	7	2847	0%	-0.66	(1.40)
	January 2012	28	12850	0%	0.0466	7	2326	0%	-0.67	(1.41)
	MR-8 Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity	December 2012	0	51	0%	0	100	5851	2%	-0.94
November 2012		0	51	0%	0	91	5909	2%	-0.89	(1.54)
October 2012		0	51	0%	0	118	5996	2%	-1.01	(1.61)
September 2012		0	52	0%	0	90	6004	2%	-0.89	(1.54)
August 2012		0	52	0%	0	107	6073	2%	-0.96	(1.58)
July 2012		0	52	0%	0	112	6289	2%	-0.97	(1.59)
June 2012		0	52	0%	0	86	6635	1%	-0.82	(1.50)
May 2012		0	52	0%	0	96	7002	1%	-0.85	(1.51)
April 2012		0	53	0%	0	97	7089	1%	-0.85	(1.52)
March 2012		0	53	0%	0	90	7086	1%	-0.82	(1.50)
February 2012		0	76	0%	0	83	8291	1%	-0.87	(1.53)
January 2012		0	55	0%	0	175	7290	2%	-1.16	(1.70)
MR-8 Trouble Rate Unbundled Loop - ADSL Qualified Parity		December 2012	20	5308	0%	0.0613	2	1983	0%	3.30
	November 2012	21	5320	0%	0.0627	5	2009	0%	1.12	(0.32)
	October 2012	16	5309	0%	0.0548	7	2044	0%	-0.27	(1.16)
	September 2012	20	5302	0%	0.0613	1	2063	0%	5.76	2.50
	August 2012	11	5317	0%	0.0454	6	2084	0%	-0.59	(1.36)
	July 2012	18	5299	0%	0.0582	6	2138	0%	0.44	(0.74)
	June 2012	12	5287	0%	0.0476	0	2142	0%	0.00	0.00
	May 2012	26	5241	1%	0.0703	3	2173	0%	3.78	1.30
	April 2012	17	5198	0%	0.0571	6	2212	0%	0.42	(0.74)
	March 2012	27	5198	1%	0.0719	9	2212	0%	0.70	(0.58)
	February 2012	12	4187	0%	0.0535	7	2847	0%	0.34	(0.79)
	January 2012	16	5128	0%	0.0558	7	2326	0%	0.08	(0.95)
	MR-8 Trouble Rate Unbundled Loop - DS1 Capable Parity	December 2012	92	6529	1%	0.1179	96	5361	2%	-1.56
November 2012		87	6563	1%	0.1144	88	5415	2%	-1.29	(1.78)
October 2012		83	6621	1%	0.1113	118	5997	2%	-2.88	(2.75)
September 2012		66	6683	1%	0.0989	90	6005	2%	-2.37	(2.44)
August 2012		86	6712	1%	0.1125	107	6074	2%	-2.06	(2.25)
July 2012		91	6742	1%	0.1154	112	6290	2%	-1.86	(2.13)
June 2012		80	6779	1%	0.108	86	6636	1%	-0.59	(1.36)
May 2012		74	6892	1%	0.1031	96	7003	1%	-1.51	(1.92)
April 2012		77	6878	1%	0.1052	97	7090	1%	-1.26	(1.77)
March 2012		91	6843	1%	0.1145	90	7087	1%	0.32	(0.81)
February 2012		65	6999	1%	0.0959	83	8292	1%	-0.45	(1.27)
January 2012		140	6818	2%	0.1418	175	7291	2%	-1.35	(1.82)
MR-8 Trouble Rate Unbundled Loop - DS3		December 2012	0	4	0%	0	4	1045	0%	-0.12

Capable Parity	November 2012	1	4	25%	0.433	4	1045	0%	7.96	0.26
	October 2012	0	4	0%	0	5	1245	0%	-0.13	(1.08)
	September 2012	0	4	0%	0	1	1204	0%	-0.06	(1.03)
	August 2012	0	4	0%	0	3	1208	0%	-0.10	(1.06)
	July 2012	0	4	0%	0	1	1207	0%	-0.06	(1.03)
	June 2012	0	4	0%	0	2	1212	0%	-0.08	(1.05)
	May 2012	0	4	0%	0	0	1257	0%	0.00	0.00
	April 2012	0	4	0%	0	4	1209	0%	-0.12	(1.07)
	March 2012	0	4	0%	0	3	1209	0%	-0.10	(1.06)
	February 2012	0	4	0%	0	2	1318	0%	-0.08	(1.05)
	January 2012	0	4	0%	0	2	1231	0%	-0.08	(1.05)
	MR-8 Trouble Rate Unbundled Loop - XDSL Parity	December 2012	2	131	2%	0.1226	100	5842	2%	-0.16
November 2012		0	139	0%	0	91	5900	2%	-1.46	(1.89)
October 2012		0	146	0%	0	117	5987	2%	-1.69	(2.02)
September 2012		2	156	1%	0.1125	90	5995	2%	-0.22	(1.14)
August 2012		2	163	1%	0.1101	107	6064	2%	-0.51	(1.31)
July 2012		0	164	0%	0	112	6280	2%	-1.70	(2.04)
June 2012		1	173	1%	0.0758	86	6626	1%	-0.83	(1.50)
May 2012		2	179	1%	0.1051	96	6993	1%	-0.29	(1.18)
April 2012		4	184	2%	0.1458	97	7080	1%	0.93	(0.60)
March 2012		4	184	2%	0.1458	90	7077	1%	1.08	(0.52)
February 2012		3	231	1%	0.1132	83	8280	1%	0.45	(0.87)
January 2012		7	192	4%	0.1874	175	7281	2%	1.11	(0.46)
MR-8 Trouble Rate Unbundled Loop Analog Parity	December 2012	190	44797	0%	0.065	8549	777015	1%	-13.34	(9.11)
	November 2012	187	45293	0%	0.0641	9785	784282	1%	-15.56	(10.46)
	October 2012	157	45739	0%	0.0585	7634	791895	1%	-13.21	(9.03)
	September 2012	136	46211	0%	0.0542	5617	799066	1%	-10.22	(7.22)
	August 2012	122	46731	0%	0.051	7022	808093	1%	-13.77	(9.37)
	July 2012	131	47331	0%	0.0525	7439	815823	1%	-14.13	(9.59)
	June 2012	136	47795	0%	0.0533	6944	824141	1%	-12.98	(8.89)
	May 2012	138	48964	0%	0.053	7151	831939	1%	-13.46	(9.18)
	April 2012	151	49344	0%	0.0552	6719	839864	1%	-11.97	(8.28)
	March 2012	150	49344	0%	0.0551	7766	847115	1%	-13.88	(9.44)
	February 2012	147	54567	0%	0.0518	8653	854235	1%	-16.82	(11.22)
	January 2012	197	50195	0%	0.0625	11945	861940	1%	-18.51	(12.25)
MR-8 Trouble Rate Unbundled Loop ISDN Capable Parity	December 2012	2	183	1%	0.104	2	1983	0%	4.05	0.08
	November 2012	0	185	0%	0	5	2009	0%	-0.65	(1.40)
	October 2012	1	189	1%	0.0725	7	2044	0%	0.42	(1.01)
	September 2012	0	195	0%	0	1	2063	0%	-0.29	(1.18)
	August 2012	1	198	1%	0.0709	6	2084	0%	0.54	(0.96)
	July 2012	1	209	0%	0.069	6	2138	0%	0.52	(0.97)
	June 2012	0	212	0%	0	0	2142	0%	0.00	0.00
	May 2012	0	240	0%	0	3	2173	0%	-0.55	(1.33)
	April 2012	0	245	0%	0	6	2212	0%	-0.77	(1.47)
	March 2012	0	245	0%	0	9	2212	0%	-0.95	(1.58)
	February 2012	1	360	0%	0.0526	7	2847	0%	0.12	(1.18)
	January 2012	1	271	0%	0.0606	7	2326	0%	0.19	(1.13)
MR-8 Trouble Rate UNE - P (POTS) Parity	December 2012	0	17	0%	0	8549	777008	1%	-0.43	(1.26)
	November 2012	0	19	0%	0	9785	784275	1%	-0.49	(1.30)
	October 2012	0	20	0%	0	7634	791887	1%	-0.44	(1.27)
	September 2012	0	21	0%	0	5617	799058	1%	-0.39	(1.23)
	August 2012	0	21	0%	0	7022	808085	1%	-0.43	(1.26)
	July 2012	0	22	0%	0	7439	815815	1%	-0.45	(1.27)

	June 2012	0	22	0%	0	6944	824133	1%	-0.43	(1.26)
	May 2012	1	23	4%	0.2039	7151	831931	1%	1.81	(0.44)
	April 2012	0	23	0%	0	6719	839856	1%	-0.43	(1.26)
	March 2012	1	24	4%	0.1998	7766	847107	1%	1.67	(0.48)
	February 2012	0	23	0%	0	8653	854227	1%	-0.49	(1.29)
	January 2012	0	13	0%	0	11945	861932	1%	-0.43	(1.26)
MR-9A Repair Appointments Met Business Parity	December 2012	5	7	71%	0.4518	704	846	83%	0.83	(0.74)
	November 2012	2	3	67%	0.4714	771	919	84%	0.81	(0.86)
	October 2012	9	9	100%	0	684	800	86%	-1.23	(1.75)
	September 2012	4	4	100%	0	502	564	89%	-0.70	(1.43)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	7	8	88%	0.3307	572	678	84%	-0.24	(1.15)
	June 2012	2	2	100%	0	604	691	87%	-0.54	(1.33)
	May 2012	5	5	100%	0	624	720	87%	-0.87	(1.53)
	April 2012	1	2	50%	0.5	583	679	86%	1.45	(0.62)
	March 2012	2	2	100%	0	654	749	87%	-0.54	(1.33)
	February 2012	3	3	100%	0	691	801	86%	-0.69	(1.42)
	January 2012	4	5	80%	0.4	958	1126	85%	0.32	(1.08)
MR-9A Repair Appointments Met Centrex Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	1	0%	0	14	15	93%	3.62	(0.30)
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	8	10	80%	-0.65	(1.39)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-9A Repair Appointments Met Centrex 21 Parity	December 2012	1	1	100%	0	2	3	67%	-0.61	(1.37)
	November 2012	3	6	50%	0.5	6	8	75%	1.07	(0.75)
	October 2012	2	3	67%	0.4714	7	7	100%	0.00	(0.68)
	September 2012	1	1	100%	0	4	4	100%	0.00	0.00
	August 2012	1	1	100%	0	3	5	60%	-0.75	(1.45)
	July 2012	1	1	100%	0	6	6	100%	0.00	0.00
	June 2012	7	8	88%	0.3307	8	8	100%	0.00	(1.00)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	3	4	75%	-0.67	(1.41)
	March 2012	0	1	0%	0	4	8	50%	0.94	(1.08)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	5	5	100%	0.00	(0.41)
MR-9A Repair Appointments Met PBX Parity	December 2012	1	1	100%	0	4	6	67%	-0.65	(1.40)
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0	3	4	75%	-0.52	(1.31)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00

	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-9A Repair Appointments Met Residence Parity	December 2012	5	8	63%	0.4841	4726	5414	87%	2.10	(0.11)
	November 2012	11	11	100%	0	5534	6366	87%	-1.28	(1.78)
	October 2012	7	7	100%	0	4297	4757	90%	-0.87	(1.53)
	September 2012	11	11	100%	0	3254	3481	93%	-0.87	(1.53)
	August 2012	18	19	95%	0.2233	3870	4169	93%	-0.32	(1.20)
	July 2012	9	9	100%	0	4076	4417	92%	-0.87	(1.53)
	June 2012	5	5	100%	0	3819	4179	91%	-0.69	(1.42)
	May 2012	8	9	89%	0.3143	4088	4453	92%	0.32	(1.06)
	April 2012	8	8	100%	0	3762	4101	92%	-0.85	(1.52)
	March 2012	6	6	100%	0	4372	4910	89%	-0.86	(1.52)
	February 2012	6	7	86%	0.3499	5197	5729	91%	0.46	(0.99)
	January 2012	7	7	100%	0	7507	8276	91%	-0.85	(1.51)
	MR-9A Repair Appointments Met UNE - P (POTS) Parity	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		0	0	0%	0	0	0	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		1	1	100%	0	5026	5659	89%	-0.35	(1.22)
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
MR-9B Repair Appointments Met Business Parity		December 2012	2	2	100%	0	166	218	76%	-0.79
	November 2012	1	1	100%	0	163	227	72%	-0.63	(1.38)
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	2	2	100%	0	122	137	89%	-0.49	(1.30)
	August 2012	7	9	78%	0.4157	191	224	85%	0.62	(0.85)
	July 2012	4	4	100%	0	189	218	87%	-0.78	(1.47)
	June 2012	4	4	100%	0	149	175	85%	-0.83	(1.50)
	May 2012	1	1	100%	0	160	181	88%	-0.36	(1.22)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	1	0%	0	151	187	81%	2.04	(0.48)
	February 2012	2	2	100%	0	166	198	84%	-0.62	(1.38)
	January 2012	1	1	100%	0	172	208	83%	-0.46	(1.28)
	MR-9B Repair Appointments Met Residence Parity	December 2012	0	1	0%	0	1254	1501	84%	2.25
November 2012		3	4	75%	0.433	1492	1713	87%	0.72	(0.89)
October 2012		2	2	100%	0	1120	1271	88%	-0.52	(1.32)
September 2012		3	3	100%	0	851	930	92%	-0.53	(1.32)
August 2012		1	1	100%	0	1098	1210	91%	-0.32	(1.19)
July 2012		1	1	100%	0	1364	1509	90%	-0.33	(1.20)
June 2012		2	2	100%	0	1158	1286	90%	-0.47	(1.29)
May 2012		4	4	100%	0	1032	1140	91%	-0.65	(1.39)
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		3	3	100%	0	1085	1169	93%	-0.48	(1.29)
February 2012		1	1	100%	0	1121	1236	91%	-0.32	(1.19)
January 2012		1	1	100%	0	1381	1515	91%	-0.31	(1.19)
MR-9C Repair Appointments Met Business Parity		December 2012	0	0	0%	0	0	0	0%	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00

	August 2012	1	2	50%	0.5	105	113	93%	2.35	(0.37)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0	92	99	93%	-0.39	(1.23)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0	168	172	98%	-0.15	(1.09)
MR-9C Repair Appointments Met Centrex 21 Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0	1	2	50%	-0.82	(1.50)
MR-9C Repair Appointments Met PBX Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0	2	2	100%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C Repair Appointments Met Residence Parity	December 2012	3	3	100%	0	456	467	98%	-0.27	(1.16)
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0	480	488	98%	-0.13	(1.08)
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0	573	597	96%	-0.29	(1.18)
	July 2012	3	3	100%	0	494	518	95%	-0.38	(1.23)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0	625	637	98%	-0.20	(1.12)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C Repair Appointments Met UNE - P (POTS) Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	629	657	96%	-0.21	(1.13)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00

	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
NI-1A Trunk Blockage to CTL-Q Tandem Offices LIS Trunk Parity 0.01	December 2012	12	42862	0%	0.0016	0	0	0%	0.00	(2.91)
	November 2012	16	42310	0%	0.0022	0	0	0%	0.00	(2.89)
	October 2012	71	42886	0%	0.0058	0	0	0%	0.00	(2.50)
	September 2012	24	43462	0%	0.0026	0	0	0%	0.00	(2.83)
	August 2012	13	42814	0%	0.0035	0	0	0%	0.00	(2.91)
	July 2012	36	44494	0%	0.0041	0	0	0%	0.00	(2.75)
	June 2012	83	44782	0%	0.0084	0	0	0%	0.00	(2.44)
	May 2012	22	44566	0%	0.0026	0	0	0%	0.00	(2.85)
	April 2012	11	44518	0%	0.0014	0	0	0%	0.00	(2.92)
	March 2012	12	43582	0%	0.0018	0	0	0%	0.00	(2.92)
	February 2012	22	43342	0%	0.0029	0	0	0%	0.00	(2.85)
	January 2012	30	41902	0%	0.003	0	0	0%	0.00	(2.79)
	NI-1B Trunk Blockage to CTL-Q End Offices LIS Trunk Parity 0.01	December 2012	1	15931	0%	0.0006	0	0	0%	0.00
November 2012		0	15931	0%	0.0003	0	0	0%	0.00	(2.99)
October 2012		6	15931	0%	0.0031	0	0	0%	0.00	(2.88)
September 2012		1	15931	0%	0.0003	0	0	0%	0.00	(2.99)
August 2012		1	16099	0%	0.0004	0	0	0%	0.00	(2.97)
July 2012		5	16147	0%	0.0032	0	0	0%	0.00	(2.90)
June 2012		4	16147	0%	0.0015	0	0	0%	0.00	(2.93)
May 2012		0	16147	0%	0.0002	0	0	0%	0.00	(3.00)
April 2012		5	16147	0%	0.0035	0	0	0%	0.00	(2.91)
March 2012		1	16195	0%	0.0007	0	0	0%	0.00	(2.99)
February 2012		1	16243	0%	0.0006	0	0	0%	0.00	(2.97)
January 2012		1	16279	0%	0.0004	0	0	0%	0.00	(2.99)
NI-1C Trunk Blockage to CTL-Q Tandem Offices LIS Trunk Diagnostic		December 2012	14	42934	0%	0.0017	0	0	0%	0.00
	November 2012	43	42742	0%	0.0078	0	0	0%	0.00	0.00
	October 2012	145	43534	0%	0.0158	0	0	0%	0.00	0.00
	September 2012	90	43918	0%	0.0159	0	0	0%	0.00	0.00
	August 2012	89	43942	0%	0.0149	0	0	0%	0.00	0.00
	July 2012	94	45454	0%	0.0113	0	0	0%	0.00	0.00
	June 2012	106	45118	0%	0.0115	0	0	0%	0.00	0.00
	May 2012	51	45094	0%	0.0085	0	0	0%	0.00	0.00
	April 2012	30	44782	0%	0.0077	0	0	0%	0.00	0.00
	March 2012	49	44374	0%	0.0107	0	0	0%	0.00	0.00
	February 2012	79	44134	0%	0.017	0	0	0%	0.00	0.00
	January 2012	134	44158	0%	0.0174	0	0	0%	0.00	0.00
	NI-1D Trunk Blockage to CTL-Q End Offices LIS Trunk Diagnostic	December 2012	3	15955	0%	0.0038	0	0	0%	0.00
November 2012		3	15955	0%	0.0042	0	0	0%	0.00	0.00
October 2012		8	15955	0%	0.0046	0	0	0%	0.00	0.00
September 2012		3	15955	0%	0.0041	0	0	0%	0.00	0.00
August 2012		4	16123	0%	0.0044	0	0	0%	0.00	0.00
July 2012		6	16171	0%	0.0038	0	0	0%	0.00	0.00
June 2012		6	16171	0%	0.0043	0	0	0%	0.00	0.00
May 2012		6	16171	0%	0.0089	0	0	0%	0.00	0.00
April 2012		7	16171	0%	0.0042	0	0	0%	0.00	0.00
March 2012		1	16195	0%	0.0007	0	0	0%	0.00	0.00
February 2012		1	16243	0%	0.0006	0	0	0%	0.00	0.00
January 2012		1	16303	0%	0.001	0	0	0%	0.00	0.00
OP-13A Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark		December 2012	26	29	90%	0.3045	0	0	0%	0.00
	November 2012	24	25	96%	0.196	0	0	0%	0.00	(0.03)

0.95	October 2012	40	42	95%	0.213	0	0	0%	0.00	(0.01)	
	September 2012	19	20	95%	0.2179	0	0	0%	0.00	0.00	
	August 2012	34	34	100%	0	0	0	0%	0.00	(0.16)	
	July 2012	40	43	93%	0.2548	0	0	0%	0.00	0.06	
	June 2012	24	24	100%	0	0	0	0%	0.00	(0.16)	
	May 2012	51	51	100%	0	0	0	0%	0.00	(0.16)	
	April 2012	66	68	97%	0.169	0	0	0%	0.00	(0.07)	
	March 2012	45	46	98%	0.1458	0	0	0%	0.00	(0.09)	
	February 2012	34	35	97%	0.1666	0	0	0%	0.00	(0.07)	
	January 2012	43	45	96%	0.2061	0	0	0%	0.00	(0.02)	
	OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog Diagnostic	December 2012	0	29	0%	0	0	0	0%	0.00	0.00
		November 2012	0	25	0%	0	0	0	0%	0.00	0.00
		October 2012	0	42	0%	0	0	0	0%	0.00	0.00
September 2012		0	20	0%	0	0	0	0%	0.00	0.00	
August 2012		0	34	0%	0	0	0	0%	0.00	0.00	
July 2012		0	43	0%	0	0	0	0%	0.00	0.00	
June 2012		0	24	0%	0	0	0	0%	0.00	0.00	
May 2012		0	51	0%	0	0	0	0%	0.00	0.00	
April 2012		0	68	0%	0	0	0	0%	0.00	0.00	
March 2012		0	46	0%	0	0	0	0%	0.00	0.00	
February 2012		0	35	0%	0	0	0	0%	0.00	0.00	
January 2012		0	45	0%	0	0	0	0%	0.00	0.00	
OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other Diagnostic		December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	10	0%	0	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2012	1	11	9%	0.2875	0	0	0%	0.00	0.00	
	January 2012	0	6	0%	0	0	0	0%	0.00	0.00	
	OP-15A Interval for Pending Orders Delayed Past Due Date Business Parity	December 2012	0	0	0	0	0	0	0	0.00	0.00
November 2012		0	0	0	0	0	0	0	0.00	0.00	
October 2012		0	0	0	0	0	0	0	0.00	0.00	
September 2012		0	0	0	0	0	0	0	0.00	0.00	
August 2012		0	0	0	0	0	0	0	0.00	0.00	
July 2012		0	0	0	0	0	0	0	0.00	0.00	
June 2012		0	0	0	0	0	0	0	0.00	0.00	
May 2012		0	0	0	0	0	0	0	0.00	0.00	
April 2012		0	0	0	0	0	0	0	0.00	0.00	
March 2012		0	0	0	0	0	0	0	0.00	0.00	
February 2012		7	1	7	0	4941	70	71	-1.17	(1.71)	
January 2012		0	0	0	0	0	0	0	0.00	0.00	
OP-15A Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs) Diagnostic		December 2012	588	1	588	0	0	0	0	0.00	0.00
	November 2012	568	1	568	0	0	0	0	0.00	0.00	
	October 2012	547	1	547	0	0	0	0	0.00	0.00	
	September 2012	524	1	524	0	0	0	0	0.00	0.00	
	August 2012	505	1	505	0	0	0	0	0.00	0.00	
	July 2012	482	1	482	0	0	0	0	0.00	0.00	
	June 2012	462	2	231	325.27	0	0	0	0.00	0.00	

	May 2012	440	1	440	0	0	0	0	0.00	0.00
	April 2012	418	1	418	0	0	0	0	0.00	0.00
	March 2012	808	5	162	144.35	0	0	0	0.00	0.00
	February 2012	720	4	180	130	0	0	0	0.00	0.00
	January 2012	636	4	159	130	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	December 2012	35	3	12	14.36	5321	157	34	-0.68	(1.41)
Delayed Past Due Date Residence Parity	November 2012	13	3	4	3.51	4923	125	39	-0.87	(1.53)
	October 2012	11	3	4	2.52	5548	132	42	-1.04	(1.63)
	September 2012	31	2	16	17.68	4369	111	39	-0.55	(1.33)
	August 2012	9	1	9	0	4787	133	36	-0.48	(1.29)
	July 2012	10	1	10	0	3879	137	28	-0.37	(1.22)
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	447	3	149	16.46	38355	310	124	0.65	(0.76)
	February 2012	376	3	125	13.58	34319	331	104	0.63	(0.71)
	January 2012	318	4	80	47.89	28234	327	86	-0.27	(1.16)
OP-15A Interval for Pending Orders	December 2012	71	2	36	48.79	0	0	0	0.00	0.00
Delayed Past Due Date Sub-Loop	November 2012	50	1	50	0	0	0	0	0.00	0.00
Unbundling Diagnostic	October 2012	29	1	29	0	0	0	0	0.00	0.00
	September 2012	6	1	6	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	December 2012	25243	36	701	780.61	21	2	11	122.23	0.01
Delayed Past Due Date Unbundled Loop - 2	November 2012	26564	34	781	736.31	0	0	0	0.00	0.00
Wire Non-Loaded Parity	October 2012	26202	52	504	691.02	0	0	0	0.00	0.00
	September 2012	25332	37	685	727.05	0	0	0	0.00	0.00
	August 2012	26269	34	773	705.47	0	0	0	0.00	0.00
	July 2012	25628	33	777	698.76	0	0	0	0.00	0.00
	June 2012	26802	35	766	709.34	0	0	0	0.00	0.00
	May 2012	26162	32	818	698.65	0	0	0	0.00	0.00
	April 2012	25606	29	883	675.43	0	0	0	0.00	0.00
	March 2012	26532	38	698	657.77	0	0	0	0.00	0.00
	February 2012	25722	48	536	645.78	0	0	0	0.00	0.00
	January 2012	23494	24	979	631.84	9	1	9	0.00	0.00
OP-15A Interval for Pending Orders	December 2012	14589	21	695	583.46	21	2	11	118.87	0.18
Delayed Past Due Date Unbundled Loop -	November 2012	15155	27	561	565.78	0	0	0	0.00	0.00
ADSL Qualified Parity	October 2012	14723	20	736	531.35	0	0	0	0.00	0.00
	September 2012	18509	24	771	505.06	0	0	0	0.00	0.00
	August 2012	17918	24	747	512.24	0	0	0	0.00	0.00
	July 2012	17440	30	581	540.21	0	0	0	0.00	0.00
	June 2012	16829	23	732	502.67	0	0	0	0.00	0.00
	May 2012	17471	27	647	512.95	0	0	0	0.00	0.00
	April 2012	17607	28	629	491.29	0	0	0	0.00	0.00
	March 2012	20456	42	487	485.07	0	0	0	0.00	0.00
	February 2012	20422	38	537	474.01	0	0	0	0.00	0.00
	January 2012	18418	25	737	444.26	9	1	9	0.00	0.00

OP-15A Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable Parity	December 2012	1467	7	210	187.62	934	20	47	4.96	0.75
	November 2012	1360	4	340	0	571	7	82	3.72	0.75
	October 2012	1281	5	256	140.43	741	28	26	8.31	1.26
	September 2012	1184	4	296	0	543	15	36	6.78	1.26
	August 2012	1108	4	277	0	392	10	39	5.20	0.88
	July 2012	1391	7	199	68.95	339	11	31	5.07	0.75
	June 2012	1394	9	155	77.97	256	6	43	2.55	(0.05)
	May 2012	954	7	136	94.63	219	6	37	2.37	0.22
	April 2012	308	10	31	56.19	204	4	51	-0.43	(1.26)
	March 2012	601	7	86	75.84	175	3	58	0.51	(0.94)
	February 2012	496	4	124	15.36	126	1	126	0.00	0.00
	January 2012	364	4	91	32.19	581	7	83	0.18	(0.83)
	OP-15A Interval for Pending Orders Delayed Past Due Date Unbundled Loop Analog Parity	December 2012	600	14	43	48.66	2017	59	34	0.50
November 2012		1558	17	92	108.3	1785	53	34	3.36	0.53
October 2012		1323	12	110	106.8	1835	60	31	4.73	0.88
September 2012		1130	6	188	23.68	1388	44	32	6.53	1.26
August 2012		1107	19	58	78.52	1433	39	37	1.36	(0.24)
July 2012		794	7	113	72.7	1232	45	27	4.54	1.26
June 2012		721	9	80	65.31	1066	44	24	3.53	0.75
May 2012		903	16	56	58.3	835	32	26	2.00	0.09
April 2012		1203	16	75	72.47	908	35	26	3.66	0.61
March 2012		3201	32	100	61.1	7019	81	87	1.03	(0.35)
February 2012		2591	29	89	52.68	6276	95	66	2.10	0.20
January 2012		4960	99	50	49.43	5221	96	54	-0.70	(1.42)
OP-15B Count of Pending Orders Delayed for Facilities Reasons Business Diagnostic		December 2012	0	0	0	0	0	0	0	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	1	1	1	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) Diagnostic	December 2012	1	1	1	0	0	0	0	0.00
November 2012		1	1	1	0	0	0	0	0.00	0.00
October 2012		1	1	1	0	0	0	0	0.00	0.00
September 2012		1	1	1	0	0	0	0	0.00	0.00
August 2012		1	1	1	0	0	0	0	0.00	0.00
July 2012		1	1	1	0	0	0	0	0.00	0.00
June 2012		2	2	1	0	0	0	0	0.00	0.00
May 2012		1	1	1	0	0	0	0	0.00	0.00
April 2012		1	1	1	0	0	0	0	0.00	0.00
March 2012		1	5	0	0.4	0	0	0	0.00	0.00
February 2012		1	4	0	0.433	0	0	0	0.00	0.00
January 2012		1	4	0	0.433	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic		December 2012	1	3	0	0.4714	0	0	0	0.00
	November 2012	2	3	1	0.4714	0	0	0	0.00	0.00
	October 2012	1	3	0	0.4714	0	0	0	0.00	0.00
	September 2012	1	2	1	0.5	0	0	0	0.00	0.00
	August 2012	0	1	0	0	0	0	0	0.00	0.00

	July 2012	0	1	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	3	0	0	0	0	0	0.00	0.00
	February 2012	0	3	0	0	0	0	0	0.00	0.00
	January 2012	0	4	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Sub-Loop Unbundling Diagnostic	December 2012	2	2	1	0	0	0	0	0.00	0.00
	November 2012	1	1	1	0	0	0	0	0.00	0.00
	October 2012	1	1	1	0	0	0	0	0.00	0.00
	September 2012	1	1	1	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic	December 2012	35	36	1	0.1643	0	0	0	0.00
November 2012		26	34	1	0.4242	0	0	0	0.00	0.00
October 2012		36	52	1	0.4615	0	0	0	0.00	0.00
September 2012		21	37	1	0.4954	0	0	0	0.00	0.00
August 2012		27	34	1	0.4043	0	0	0	0.00	0.00
July 2012		20	33	1	0.4886	0	0	0	0.00	0.00
June 2012		27	35	1	0.4199	0	0	0	0.00	0.00
May 2012		25	32	1	0.4134	0	0	0	0.00	0.00
April 2012		22	29	1	0.4279	0	0	0	0.00	0.00
March 2012		24	38	1	0.4824	0	0	0	0.00	0.00
February 2012		34	48	1	0.4545	0	0	0	0.00	0.00
January 2012		20	24	1	0.3727	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic		December 2012	18	21	1	0.3499	0	0	0	0.00
	November 2012	21	27	1	0.4157	0	0	0	0.00	0.00
	October 2012	20	20	1	0	0	0	0	0.00	0.00
	September 2012	20	24	1	0.3727	0	0	0	0.00	0.00
	August 2012	24	24	1	0	0	0	0	0.00	0.00
	July 2012	26	30	1	0.3399	0	0	0	0.00	0.00
	June 2012	21	23	1	0.2818	0	0	0	0.00	0.00
	May 2012	26	27	1	0.1889	0	0	0	0.00	0.00
	April 2012	26	28	1	0.2575	0	0	0	0.00	0.00
	March 2012	33	42	1	0.4103	0	0	0	0.00	0.00
	February 2012	29	38	1	0.4251	0	0	0	0.00	0.00
	January 2012	23	25	1	0.2713	0	0	0	0.00	0.00
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic	December 2012	7	7	1	0	0	0	0	0.00
November 2012		4	4	1	0	0	0	0	0.00	0.00
October 2012		5	5	1	0	0	0	0	0.00	0.00
September 2012		4	4	1	0	0	0	0	0.00	0.00
August 2012		4	4	1	0	0	0	0	0.00	0.00
July 2012		4	7	1	0.4949	0	0	0	0.00	0.00
June 2012		5	9	1	0.4969	0	0	0	0.00	0.00
May 2012		5	7	1	0.4518	0	0	0	0.00	0.00
April 2012		1	10	0	0.3	0	0	0	0.00	0.00
March 2012		3	7	0	0.4949	0	0	0	0.00	0.00

	February 2012	2	4	1	0.5	0	0	0	0.00	0.00
	January 2012	1	4	0	0.433	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog Diagnostic	December 2012	5	14	0	0.4792	0	0	0	0.00	0.00
	November 2012	8	17	0	0.4991	0	0	0	0.00	0.00
	October 2012	9	12	1	0.433	0	0	0	0.00	0.00
	September 2012	5	6	1	0.3727	0	0	0	0.00	0.00
	August 2012	18	19	1	0.2233	0	0	0	0.00	0.00
	July 2012	5	7	1	0.4518	0	0	0	0.00	0.00
	June 2012	7	9	1	0.4157	0	0	0	0.00	0.00
	May 2012	13	16	1	0.3903	0	0	0	0.00	0.00
	April 2012	11	16	1	0.4635	0	0	0	0.00	0.00
	March 2012	9	32	0	0.4496	0	0	0	0.00	0.00
	February 2012	8	29	0	0.4469	0	0	0	0.00	0.00
January 2012	42	99	0	0.4942	0	0	0	0.00	0.00	
OP-17A Timeliness of Disconnects associated with LNP Orders LNP Benchmark 0.9825	December 2012	3957	3957	100%	0	0	0	0%	0.00	(0.05)
	November 2012	5189	5189	100%	0	0	0	0%	0.00	(0.05)
	October 2012	7188	7188	100%	0	0	0	0%	0.00	(0.05)
	September 2012	3944	3944	100%	0	0	0	0%	0.00	(0.05)
	August 2012	5411	5411	100%	0	0	0	0%	0.00	(0.05)
	July 2012	4439	4439	100%	0	0	0	0%	0.00	(0.05)
	June 2012	7923	7923	100%	0	0	0	0%	0.00	(0.05)
	May 2012	4794	4794	100%	0	0	0	0%	0.00	(0.05)
	April 2012	5081	5081	100%	0	0	0	0%	0.00	(0.05)
	March 2012	5624	5624	100%	0	0	0	0%	0.00	(0.05)
	February 2012	5007	5007	100%	0	0	0	0%	0.00	(0.05)
January 2012	5112	5112	100%	0	0	0	0%	0.00	(0.05)	
OP-17B Timeliness of Disconnects associated with LNP Orders LNP Diagnostic	December 2012	3957	3957	100%	0	0	0	0%	0.00	0.00
	November 2012	5189	5189	100%	0	0	0	0%	0.00	0.00
	October 2012	7188	7188	100%	0	0	0	0%	0.00	0.00
	September 2012	3944	3944	100%	0	0	0	0%	0.00	0.00
	August 2012	5411	5411	100%	0	0	0	0%	0.00	0.00
	July 2012	4439	4439	100%	0	0	0	0%	0.00	0.00
	June 2012	7923	7923	100%	0	0	0	0%	0.00	0.00
	May 2012	4794	4794	100%	0	0	0	0%	0.00	0.00
	April 2012	5081	5081	100%	0	0	0	0%	0.00	0.00
	March 2012	5624	5624	100%	0	0	0	0%	0.00	0.00
	February 2012	5007	5007	100%	0	0	0	0%	0.00	0.00
January 2012	5112	5112	100%	0	0	0	0%	0.00	0.00	
OP-2 Calls Answered within Twenty Seconds - Interconnect Provisioning Center Parity	December 2012	3842	4183	92%	0.2736	533293	1037765	51%	0.00	0.00
	November 2012	3909	4232	92%	0.2655	822864	1089824	76%	0.00	0.00
	October 2012	4466	4848	92%	0.2694	981402	1221545	80%	0.00	0.00
	September 2012	4006	4258	94%	0.236	639621	1037404	62%	0.00	0.00
	August 2012	4638	4922	94%	0.2332	757507	1246674	61%	0.00	0.00
	July 2012	4420	4799	92%	0.2697	907588	1114658	81%	0.00	0.00
	June 2012	4516	4768	95%	0.2237	900972	1010657	89%	0.00	0.00
	May 2012	4144	4226	98%	0.1379	898927	995842	90%	0.00	0.00
	April 2012	3812	3954	96%	0.1861	644119	784187	82%	0.00	0.00
	March 2012	4084	4277	95%	0.2076	720559	917691	79%	0.00	0.00
	February 2012	3942	4085	97%	0.1838	605443	841128	72%	0.00	0.00
January 2012	4481	4563	98%	0.1328	579099	858741	67%	0.00	0.00	
OP-3A Installation Commitments Met Business Parity	December 2012	2	2	100%	0	591	623	95%	-0.33	(1.20)
	November 2012	3	3	100%	0	704	736	96%	-0.37	(1.22)
	October 2012	2	2	100%	0	807	848	95%	-0.32	(1.19)

	September 2012	2	2	100%	0	742	764	97%	-0.24	(1.15)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	3	3	100%	0	778	807	96%	-0.33	(1.20)
	May 2012	2	2	100%	0	828	868	95%	-0.31	(1.19)
	April 2012	1	1	100%	0	742	763	97%	-0.17	(1.10)
	March 2012	1	1	100%	0	821	845	97%	-0.17	(1.10)
	February 2012	5	5	100%	0	755	782	97%	-0.42	(1.26)
	January 2012	4	4	100%	0	655	685	96%	-0.43	(1.26)
OP-3A Installation Commitments Met Residence Parity	December 2012	73	74	99%	0.1155	2302	2378	97%	-0.89	(1.54)
	November 2012	86	93	92%	0.2638	2768	2850	97%	2.64	0.24
	October 2012	32	32	100%	0	1912	1991	96%	-1.14	(1.69)
	September 2012	15	15	100%	0	1662	1741	95%	-0.84	(1.51)
	August 2012	18	21	86%	0.3499	2260	2352	96%	2.44	0.01
	July 2012	34	35	97%	0.1666	1998	2075	96%	-0.26	(1.16)
	June 2012	13	14	93%	0.2575	1760	1820	97%	0.80	(0.81)
	May 2012	12	13	92%	0.2665	1851	1907	97%	1.01	(0.72)
	April 2012	10	10	100%	0	1617	1683	96%	-0.64	(1.39)
	March 2012	8	8	100%	0	1768	1843	96%	-0.58	(1.35)
	February 2012	2	3	67%	0.4714	1577	1689	93%	1.86	(0.46)
	January 2012	8	8	100%	0	1695	1759	96%	-0.55	(1.33)
	OP-3B Installation Commitments Met Business Parity	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		0	0	0%	0	0	0	0%	0.00	0.00
October 2012		2	2	100%	0	109	111	98%	-0.19	(1.12)
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		1	1	100%	0	120	123	98%	-0.16	(1.10)
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		1	1	100%	0	102	105	97%	-0.17	(1.10)
OP-3B Installation Commitments Met Residence Parity		December 2012	16	17	94%	0.2353	307	324	95%	0.11
	November 2012	19	19	100%	0	423	437	97%	-0.78	(1.47)
	October 2012	3	3	100%	0	429	438	98%	-0.25	(1.15)
	September 2012	3	3	100%	0	272	279	97%	-0.28	(1.17)
	August 2012	5	5	100%	0	355	374	95%	-0.51	(1.31)
	July 2012	4	5	80%	0.4	64	72	89%	0.61	(0.96)
	June 2012	1	1	100%	0	309	321	96%	-0.20	(1.12)
	May 2012	5	6	83%	0.3727	341	355	96%	1.59	(0.54)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0	444	461	96%	-0.20	(1.12)
	January 2012	5	5	100%	0	460	473	97%	-0.37	(1.23)
	OP-3C Installation Commitments Met Business Parity	December 2012	6	6	100%	0	179	180	99%	-0.18
November 2012		7	7	100%	0	198	199	100%	-0.18	(1.11)
October 2012		5	5	100%	0	246	246	100%	0.00	0.00
September 2012		1	1	100%	0	152	154	99%	-0.11	(1.07)
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		1	1	100%	0	189	191	99%	-0.10	(1.06)
June 2012		5	5	100%	0	235	235	100%	0.00	0.00
May 2012		4	4	100%	0	342	344	99%	-0.15	(1.09)

	April 2012	3	3	100%	0	227	228	100%	-0.11	(1.07)
	March 2012	1	1	100%	0	226	226	100%	0.00	0.00
	February 2012	10	10	100%	0	222	222	100%	0.00	0.00
	January 2012	6	6	100%	0	210	211	100%	-0.17	(1.10)
OP-3C Installation Commitments Met Centrex 21 Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0	1	1	100%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-3C Installation Commitments Met Line Splitting Benchmark 0.95	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	0	0	0%	0.00	(0.16)
	April 2012	2	2	100%	0	0	0	0%	0.00	(0.16)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-3C Installation Commitments Met Residence Parity	December 2012	28	28	100%	0	2420	2434	99%	-0.40	(1.24)
	November 2012	21	21	100%	0	3034	3041	100%	-0.22	(1.13)
	October 2012	27	27	100%	0	3535	3541	100%	-0.21	(1.13)
	September 2012	12	13	92%	0.2665	2945	2954	100%	4.82	0.04
	August 2012	27	27	100%	0	3565	3573	100%	-0.25	(1.15)
	July 2012	14	14	100%	0	3323	3327	100%	-0.13	(1.08)
	June 2012	16	16	100%	0	3474	3477	100%	-0.12	(1.07)
	May 2012	12	12	100%	0	3801	3803	100%	-0.08	(1.05)
	April 2012	17	17	100%	0	3515	3517	100%	-0.10	(1.06)
	March 2012	7	7	100%	0	3714	3721	100%	-0.11	(1.07)
	February 2012	18	19	95%	0.2233	3629	3637	100%	4.68	0.03
	January 2012	23	23	100%	0	3428	3433	100%	-0.18	(1.11)
OP-3C Installation Commitments Met UNE - P (POTS) Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0	3940	3947	100%	-0.06	(1.04)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Basic	December 2012	2	2	100%	0	2	2	100%	0.00	0.00

Rate ISDN Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0	6	9	67%	-0.67	(1.41)
	July 2012	1	1	100%	0	7	7	100%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3D Installation Commitments Met Dark Fiber - IOF Diagnostic	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		0	0	0%	0	0	0	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		1	1	100%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met E911 Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	1	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	5	5	100%	0	0	0	0%	0.00	(0.33)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	December 2012	28	28	100%	0	0	0	0%	0.00	(0.33)
	November 2012	16	16	100%	0	0	0	0%	0.00	(0.33)
	October 2012	16	16	100%	0	0	0	0%	0.00	(0.33)
	September 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	August 2012	9	10	90%	0.3	0	0	0%	0.00	0.00
	July 2012	6	6	100%	0	0	0	0%	0.00	(0.33)

	June 2012	14	14	100%	0	0	0	0%	0.00	(0.33)
	May 2012	15	15	100%	0	0	0	0%	0.00	(0.33)
	April 2012	32	32	100%	0	0	0	0%	0.00	(0.33)
	March 2012	44	44	100%	0	0	0	0%	0.00	(0.33)
	February 2012	16	16	100%	0	0	0	0%	0.00	(0.33)
	January 2012	8	8	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS3 Capable	November 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
Benchmark 0.9	October 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	2	50%	0.5	0	0	0%	0.00	1.33
	March 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	February 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	January 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met LIS	December 2012	3	3	100%	0	8	8	100%	0.00	0.00
Trunk Parity	November 2012	5	5	100%	0	13	14	93%	-0.53	(1.32)
	October 2012	15	16	94%	0.2421	4	4	100%	0.00	(1.51)
	September 2012	10	11	91%	0.2875	4	4	100%	0.00	(1.38)
	August 2012	4	4	100%	0	11	11	100%	0.00	0.00
	July 2012	7	7	100%	0	2	2	100%	0.00	0.00
	June 2012	8	9	89%	0.3143	5	5	100%	0.00	(1.22)
	May 2012	6	6	100%	0	18	19	95%	-0.50	(1.31)
	April 2012	4	4	100%	0	10	10	100%	0.00	0.00
	March 2012	17	17	100%	0	1	1	100%	0.00	0.00
	February 2012	17	17	100%	0	4	4	100%	0.00	0.00
	January 2012	6	6	100%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met PBX	December 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
Parity	November 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0.00	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met UDIT	December 2012	1	1	100%	0	0	0	0%	0.00	0.00
Above DS1 Level Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	2	2	100%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00

	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
OP-3D Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	December 2012	275	277	99%	0.0847	0	0	0%	0.00	(0.31)	
	November 2012	307	308	100%	0.0569	0	0	0%	0.00	(0.32)	
	October 2012	402	411	98%	0.1463	0	0	0%	0.00	(0.26)	
	September 2012	249	250	100%	0.0631	0	0	0%	0.00	(0.32)	
	August 2012	306	308	99%	0.0803	0	0	0%	0.00	(0.31)	
	July 2012	359	374	96%	0.1962	0	0	0%	0.00	(0.20)	
	June 2012	393	395	99%	0.071	0	0	0%	0.00	(0.32)	
	May 2012	308	323	95%	0.2104	0	0	0%	0.00	(0.18)	
	April 2012	340	340	100%	0	0	0	0%	0.00	(0.33)	
	March 2012	328	328	100%	0	0	0	0%	0.00	(0.33)	
	February 2012	328	348	94%	0.2327	0	0	0%	0.00	(0.14)	
	January 2012	115	115	100%	0	0	0	0%	0.00	(0.33)	
	OP-3D Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	December 2012	74	75	99%	0.1147	0	0	0%	0.00	(0.29)
		November 2012	84	86	98%	0.1507	0	0	0%	0.00	(0.26)
October 2012		112	117	96%	0.2023	0	0	0%	0.00	(0.19)	
September 2012		90	93	97%	0.1767	0	0	0%	0.00	(0.23)	
August 2012		118	123	96%	0.1975	0	0	0%	0.00	(0.20)	
July 2012		94	98	96%	0.1979	0	0	0%	0.00	(0.20)	
June 2012		116	118	98%	0.1291	0	0	0%	0.00	(0.28)	
May 2012		92	92	100%	0	0	0	0%	0.00	(0.33)	
April 2012		110	112	98%	0.1324	0	0	0%	0.00	(0.27)	
March 2012		126	136	93%	0.261	0	0	0%	0.00	(0.09)	
February 2012		117	122	96%	0.1983	0	0	0%	0.00	(0.20)	
January 2012		17	21	81%	0.3927	0	0	0%	0.00	0.30	
OP-3D Installation Commitments Met Unbundled Loop - DS1 Capable Parity		December 2012	77	77	100%	0	8	11	73%	-1.90	(2.16)
		November 2012	95	102	93%	0.2528	18	25	72%	-2.11	(2.28)
	October 2012	89	90	99%	0.1048	29	32	91%	-1.38	(1.84)	
	September 2012	102	102	100%	0	12	15	80%	-1.81	(2.10)	
	August 2012	109	128	85%	0.3555	10	12	83%	-0.16	(1.10)	
	July 2012	127	134	95%	0.2225	10	10	100%	0.00	(1.15)	
	June 2012	91	98	93%	0.2575	18	20	90%	-0.39	(1.24)	
	May 2012	118	130	91%	0.2895	8	8	100%	0.00	(0.96)	
	April 2012	132	137	96%	0.1875	62	63	98%	1.08	(0.82)	
	March 2012	155	158	98%	0.1365	13	14	93%	-0.73	(1.44)	
	February 2012	149	155	96%	0.1929	22	23	96%	-0.10	(1.06)	
	January 2012	134	142	94%	0.2306	6	7	86%	-0.64	(1.39)	
	OP-3D Installation Commitments Met Unbundled Loop - XDSL Benchmark 0.9	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
		November 2012	0	0	0%	0	0	0	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00	
September 2012		0	0	0%	0	0	0	0%	0.00	0.00	
August 2012		2	2	100%	0	0	0	0%	0.00	(0.33)	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0	0	0	0%	0.00	0.00	
May 2012		0	0	0%	0	0	0	0%	0.00	0.00	
April 2012		0	0	0%	0	0	0	0%	0.00	0.00	
March 2012		0	0	0%	0	0	0	0%	0.00	0.00	
February 2012		0	0	0%	0	0	0	0%	0.00	0.00	
January 2012		0	0	0%	0	0	0	0%	0.00	0.00	
OP-3D Installation Commitments Met Unbundled Loop Analog Benchmark 0.9		December 2012	224	229	98%	0.1461	0	0	0%	0.00	(0.26)
		November 2012	205	217	94%	0.2286	0	0	0%	0.00	(0.15)
	October 2012	276	289	96%	0.2073	0	0	0%	0.00	(0.18)	
	September 2012	194	208	93%	0.2506	0	0	0%	0.00	(0.11)	

	August 2012	390	408	96%	0.2054	0	0	0%	0.00	(0.19)
	July 2012	317	324	98%	0.1454	0	0	0%	0.00	(0.26)
	June 2012	315	322	98%	0.1458	0	0	0%	0.00	(0.26)
	May 2012	326	336	97%	0.1699	0	0	0%	0.00	(0.23)
	April 2012	391	403	97%	0.17	0	0	0%	0.00	(0.23)
	March 2012	420	431	97%	0.1577	0	0	0%	0.00	(0.25)
	February 2012	341	367	93%	0.2566	0	0	0%	0.00	(0.10)
	January 2012	651	692	94%	0.2361	0	0	0%	0.00	(0.14)
OP-3D Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	17	19	89%	0.3069	0	0	0%	0.00	0.02
	October 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	September 2012	3	5	60%	0.4899	0	0	0%	0.00	1.00
	August 2012	18	22	82%	0.3857	0	0	0%	0.00	0.27
	July 2012	10	10	100%	0	0	0	0%	0.00	(0.33)
	June 2012	5	13	38%	0.4865	0	0	0%	0.00	1.72
	May 2012	17	21	81%	0.3927	0	0	0%	0.00	0.30
	April 2012	0	2	0%	0	0	0	0%	0.00	3.00
	March 2012	6	14	43%	0.4949	0	0	0%	0.00	1.57
	February 2012	0	2	0%	0	0	0	0%	0.00	3.00
	January 2012	15	18	83%	0.3727	0	0	0%	0.00	0.22
	OP-3D Installation Commitments Met Unbundled Loop ISDN Capable Parity	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		0	0	0%	0	0	0	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		5	5	100%	0	3	3	100%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Basic Rate ISDN Parity		December 2012	0	0	0%	0	0	0	0%	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0	3	3	100%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3E Installation Commitments Met DS1 Parity	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		0	0	0%	0	0	0	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		1	1	100%	0	22	31	71%	-0.63	(1.38)

	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met E911 Parity	December 2012	1	1	100%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	2	2	100%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	2	2	100%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	2	2	100%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	0	2	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3E Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	December 2012	25	25	100%	0	0	0	0%	0.00
November 2012		39	39	100%	0	0	0	0%	0.00	(0.33)
October 2012		37	37	100%	0	0	0	0%	0.00	(0.33)
September 2012		38	38	100%	0	0	0	0%	0.00	(0.33)
August 2012		38	38	100%	0	0	0	0%	0.00	(0.33)
July 2012		19	20	95%	0.2179	0	0	0%	0.00	(0.17)
June 2012		25	25	100%	0	0	0	0%	0.00	(0.33)
May 2012		24	25	96%	0.196	0	0	0%	0.00	(0.20)
April 2012		27	29	93%	0.2534	0	0	0%	0.00	(0.10)
March 2012		86	86	100%	0	0	0	0%	0.00	(0.33)
February 2012		43	44	98%	0.149	0	0	0%	0.00	(0.26)
January 2012		44	47	94%	0.2444	0	0	0%	0.00	(0.12)
OP-3E Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9		December 2012	0	0	0%	0	0	0	0%	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	OP-3E Installation Commitments Met LIS Trunk Parity	December 2012	5	5	100%	0	5	5	100%	0.00
November 2012		2	2	100%	0	17	17	100%	0.00	0.00
October 2012		12	12	100%	0	19	19	100%	0.00	0.00
September 2012		4	4	100%	0	3	3	100%	0.00	0.00
August 2012		2	2	100%	0	10	11	91%	-0.41	(1.25)
July 2012		1	1	100%	0	15	15	100%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		8	8	100%	0	5	5	100%	0.00	0.00
April 2012		3	3	100%	0	10	10	100%	0.00	0.00
March 2012		9	10	90%	0.3	5	5	100%	0.00	(1.26)
February 2012		10	11	91%	0.2875	13	13	100%	0.00	(0.94)
January 2012		2	2	100%	0	7	7	100%	0.00	0.00
OP-3E Installation Commitments Met PBX Parity		December 2012	0	0	0%	0	0	0	0%	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00

	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	4	4	100%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	3	3	100%	0	1	1	100%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met UDIT Above DS1 Level Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0	2	2	100%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met UDIT DS1 Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0	22	24	92%	-0.41	(1.25)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	December 2012	2	3	67%	0.4714	0	0	0%	0.00	0.78
	November 2012	13	13	100%	0	0	0	0%	0.00	(0.33)
	October 2012	9	17	53%	0.4991	0	0	0%	0.00	1.24
	September 2012	1	3	33%	0.4714	0	0	0%	0.00	1.89
	August 2012	5	5	100%	0	0	0	0%	0.00	(0.33)
	July 2012	14	14	100%	0	0	0	0%	0.00	(0.33)
	June 2012	44	44	100%	0	0	0	0%	0.00	(0.33)
	May 2012	3	3	100%	0	0	0	0%	0.00	(0.33)
	April 2012	7	7	100%	0	0	0	0%	0.00	(0.33)
	March 2012	25	25	100%	0	0	0	0%	0.00	(0.33)
	February 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	January 2012	4	4	100%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	December 2012	8	9	89%	0.3143	0	0	0%	0.00	0.04
	November 2012	7	7	100%	0	0	0	0%	0.00	(0.33)
	October 2012	4	4	100%	0	0	0	0%	0.00	(0.33)
	September 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	August 2012	11	11	100%	0	0	0	0%	0.00	(0.33)
	July 2012	4	4	100%	0	0	0	0%	0.00	(0.33)
June 2012	20	20	100%	0	0	0	0%	0.00	(0.33)	

	May 2012	10	10	100%	0	0	0	0%	0.00	(0.33)	
	April 2012	27	27	100%	0	0	0	0%	0.00	(0.33)	
	March 2012	9	9	100%	0	0	0	0%	0.00	(0.33)	
	February 2012	13	15	87%	0.3399	0	0	0%	0.00	0.11	
	January 2012	3	3	100%	0	0	0	0%	0.00	(0.33)	
OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity	December 2012	7	7	100%	0	2	3	67%	-1.02	(1.62)	
	November 2012	9	10	90%	0.3	26	34	76%	-0.89	(1.54)	
	October 2012	14	15	93%	0.2494	18	26	69%	-1.61	(1.98)	
	September 2012	9	9	100%	0	26	32	81%	-1.27	(1.77)	
	August 2012	7	8	88%	0.3307	3	6	50%	-1.39	(1.84)	
	July 2012	18	18	100%	0	8	14	57%	-2.43	(2.48)	
	June 2012	13	13	100%	0	22	24	92%	-0.88	(1.53)	
	May 2012	11	11	100%	0	15	20	75%	-1.54	(1.94)	
	April 2012	12	19	63%	0.4824	22	31	71%	0.59	(0.84)	
	March 2012	22	22	100%	0	18	24	75%	-1.96	(2.19)	
	February 2012	11	11	100%	0	6	11	55%	-2.14	(2.30)	
	January 2012	23	23	100%	0	10	12	83%	-1.26	(1.76)	
	OP-3E Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	December 2012	17	17	100%	0	0	0	0%	0.00	(0.33)
		November 2012	15	15	100%	0	0	0	0%	0.00	(0.33)
		October 2012	34	36	94%	0.2291	0	0	0%	0.00	(0.15)
September 2012		20	20	100%	0	0	0	0%	0.00	(0.33)	
August 2012		18	18	100%	0	0	0	0%	0.00	(0.33)	
July 2012		22	22	100%	0	0	0	0%	0.00	(0.33)	
June 2012		27	27	100%	0	0	0	0%	0.00	(0.33)	
May 2012		52	60	87%	0.3399	0	0	0%	0.00	0.11	
April 2012		76	77	99%	0.1132	0	0	0%	0.00	(0.29)	
March 2012		47	48	98%	0.1428	0	0	0%	0.00	(0.26)	
February 2012		30	30	100%	0	0	0	0%	0.00	(0.33)	
January 2012		75	78	96%	0.1923	0	0	0%	0.00	(0.21)	
OP-3E Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9		December 2012	0	0	0%	0	0	0	0%	0.00	0.00
		November 2012	0	7	0%	0	0	0	0%	0.00	3.00
		October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	1	1	100%	0	0	0	0%	0.00	(0.33)	
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	1	0%	0	0	0	0%	0.00	3.00	
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2012	0	1	0%	0	0	0	0%	0.00	3.00	
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-3E Installation Commitments Met Unbundled Loop ISDN Capable Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
		November 2012	0	0	0%	0	0	0	0%	0.00	0.00
		October 2012	0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0	0	0	0%	0.00	0.00	
May 2012		0	0	0%	0	0	0	0%	0.00	0.00	
April 2012		2	2	100%	0	0	0	0%	0.00	0.00	
March 2012		0	0	0%	0	0	0	0%	0.00	0.00	
February 2012		0	0	0%	0	0	0	0%	0.00	0.00	
January 2012		0	0	0%	0	0	0	0%	0.00	0.00	

OP-4A Installation Interval Business Parity	December 2012	1	1	1	0	1789	427	4	-0.55	(1.33)	
	November 2012	6	3	2	1	2158	508	4	-0.72	(1.44)	
	October 2012	4	2	2	1.41	2594	604	4	-0.43	(1.26)	
	September 2012	3	2	2	0.71	3984	739	5	-0.96	(1.58)	
	August 2012	0	0	0	0	0	0	0	0.00	0.00	
	July 2012	0	0	0	0	0	0	0	0.00	0.00	
	June 2012	10	3	3	1.53	4112	790	5	-0.65	(1.39)	
	May 2012	6	2	3	0	4973	841	6	-0.61	(1.37)	
	April 2012	4	1	4	0	4225	730	6	-0.20	(1.12)	
	March 2012	2	1	2	0	4772	826	6	-0.55	(1.34)	
	February 2012	13	5	3	0.55	4246	762	6	-1.17	(1.71)	
	January 2012	14	4	4	1.73	3379	642	5	-0.71	(1.43)	
	OP-4A Installation Interval Residence Parity	December 2012	48	14	3	1.55	6401	1843	3	-0.06	(1.03)
		November 2012	60	20	3	1.69	7270	2183	3	-0.42	(1.25)
October 2012		39	18	2	0.79	4765	1784	3	-0.78	(1.47)	
September 2012		41	14	3	0.27	4494	1638	3	0.27	(0.57)	
August 2012		76	21	4	2.44	6587	2259	3	1.21	(0.26)	
July 2012		123	34	4	1.92	5167	1981	3	3.12	0.34	
June 2012		35	14	3	0.94	5098	1735	3	-0.57	(1.34)	
May 2012		42	9	5	1.87	5807	1797	3	1.34	(0.17)	
April 2012		26	10	3	0.52	4666	1604	3	-0.40	(1.25)	
March 2012		24	8	3	1.41	5360	1735	3	-0.09	(1.05)	
February 2012		33	3	11	14.73	4736	1609	3	6.25	0.88	
January 2012		18	5	4	1.52	5794	1692	3	0.15	(0.70)	
OP-4B Installation Interval Business Parity		December 2012	0	0	0	0	0	0	0	0.00	0.00
		November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	2	1	2	0	301	78	4	-0.28	(1.17)	
	September 2012	0	0	0	0	0	0	0	0.00	0.00	
	August 2012	0	0	0	0	0	0	0	0.00	0.00	
	July 2012	0	0	0	0	0	0	0	0.00	0.00	
	June 2012	0	0	0	0	0	0	0	0.00	0.00	
	May 2012	3	1	3	0	598	122	5	-0.51	(1.31)	
	April 2012	0	0	0	0	0	0	0	0.00	0.00	
	March 2012	0	0	0	0	0	0	0	0.00	0.00	
	February 2012	0	0	0	0	0	0	0	0.00	0.00	
	January 2012	1	1	1	0	556	105	5	-0.74	(1.45)	
	OP-4B Installation Interval Residence Parity	December 2012	20	6	3	1.21	723	257	3	0.53	(0.49)
		November 2012	9	4	2	0.5	1029	340	3	-0.60	(1.37)
October 2012		0	0	0	0	0	0	0	0.00	0.00	
September 2012		8	3	3	0.58	586	265	2	0.58	(0.51)	
August 2012		15	5	3	2.24	1128	361	3	-0.08	(1.05)	
July 2012		16	5	3	1.1	245	59	4	-0.46	(1.28)	
June 2012		3	1	3	0	970	304	3	-0.02	(1.01)	
May 2012		16	5	3	2.49	1147	329	3	-0.09	(1.06)	
April 2012		0	0	0	0	0	0	0	0.00	0.00	
March 2012		0	0	0	0	0	0	0	0.00	0.00	
February 2012		2	1	2	0	1871	450	4	-0.66	(1.40)	
January 2012		26	4	7	1.29	1837	463	4	1.78	(0.08)	
OP-4C Installation Interval Business Parity		December 2012	1	1	1	0	144	87	2	-0.64	(1.39)
		November 2012	1	1	1	0	134	93	1	-0.42	(1.25)
	October 2012	3	3	1	0	205	125	2	-1.05	(1.64)	
	September 2012	1	1	1	0	127	77	2	-0.59	(1.36)	
	August 2012	0	0	0	0	0	0	0	0.00	0.00	

	July 2012	1	1	1	0	148	101	1	-0.38	(1.23)
	June 2012	2	2	1	0	159	112	1	-0.58	(1.35)
	May 2012	3	4	1	0.5	297	169	2	-1.21	(1.74)
	April 2012	1	1	1	0	184	117	2	-0.39	(1.24)
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	6	6	1	0	198	117	2	-0.98	(1.60)
	January 2012	2	2	1	0	180	111	2	-0.83	(1.51)
OP-4C Installation Interval Line Splitting Benchmark 3.3	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	2	0	0	0	0	0	0.00	(3.00)
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	OP-4C Installation Interval Residence Parity	December 2012	0	0	0	0	0	0	0	0.00
November 2012		1	1	1	0	1355	1197	1	-0.32	(1.20)
October 2012		1	1	1	0	1644	1385	1	-0.35	(1.21)
September 2012		0	1	0	0	1368	1162	1	-2.32	(2.41)
August 2012		0	0	0	0	0	0	0	0.00	0.00
July 2012		0	0	0	0	0	0	0	0.00	0.00
June 2012		0	0	0	0	0	0	0	0.00	0.00
May 2012		0	1	0	0	1842	1623	1	-2.09	(2.27)
April 2012		1	1	1	0	1810	1457	1	-0.10	(1.06)
March 2012		1	1	1	0	1851	1604	1	-0.24	(1.15)
February 2012		1	2	1	0.71	1852	1618	1	-1.95	(2.18)
January 2012	0	0	0	0	0	0	0	0.00	0.00	
OP-4D Installation Interval Basic Rate ISDN Parity	December 2012	4	1	4	0	5	1	5	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	4	1	4	0	73	6	12	-0.55	(1.34)
	July 2012	5	1	5	0	5	1	5	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
January 2012	0	0	0	0	0	0	0	0.00	0.00	
OP-4D Installation Interval Dark Fiber - IOF Diagnostic	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	20	1	20	0	0	0	0	0.00	0.00

	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval E911 Parity	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	24	2	12	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	24	2	12	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Enhanced	December 2012	0	0	0	0	0	0	0	0.00	0.00
Extended Loops - DS0 Capable Diagnostic	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	25	5	5	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Enhanced	December 2012	5	1	5	0	0	0	0	0.00	(0.50)
Extended Loops - DS1 Capable Benchmark	November 2012	36	8	5	0.93	0	0	0	0.00	(0.75)
6	October 2012	46	11	4	1.47	0	0	0	0.00	(0.91)
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	30	5	6	4.58	0	0	0	0.00	0.00
	July 2012	20	4	5	0	0	0	0	0.00	(0.50)
	June 2012	57	12	5	0.62	0	0	0	0.00	(0.63)
	May 2012	34	7	5	0.38	0	0	0	0.00	(0.57)
	April 2012	30	7	4	0.95	0	0	0	0.00	(0.86)
	March 2012	46	10	5	0.97	0	0	0	0.00	(0.70)
	February 2012	60	13	5	0.87	0	0	0	0.00	(0.69)
	January 2012	36	8	5	0.93	0	0	0	0.00	(0.75)
OP-4D Installation Interval Enhanced	December 2012	0	0	0	0	0	0	0	0.00	0.00
Extended Loops - DS3 Capable Diagnostic	November 2012	5	1	5	0	0	0	0	0.00	0.00
	October 2012	5	1	5	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval PBX Parity	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00

	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	5	1	5	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval UDIT Above DS1 Level Parity	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	7	1	7	0	23	2	12	-0.74	(1.45)
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	December 2012	536	183	3	0.62	0	0	0	0.00	(1.54)
	November 2012	520	184	3	1	0	0	0	0.00	(1.59)
	October 2012	811	286	3	1	0	0	0	0.00	(1.58)
	September 2012	435	160	3	0.57	0	0	0	0.00	(1.64)
	August 2012	427	162	3	0.9	0	0	0	0.00	(1.68)
	July 2012	668	215	3	1.73	0	0	0	0.00	(1.45)
	June 2012	778	267	3	0.78	0	0	0	0.00	(1.54)
	May 2012	696	233	3	1.09	0	0	0	0.00	(1.51)
	April 2012	630	244	3	0.61	0	0	0	0.00	(1.71)
	March 2012	707	268	3	0.54	0	0	0	0.00	(1.68)
	February 2012	818	238	3	5.16	0	0	0	0.00	(1.28)
	January 2012	183	67	3	0.71	0	0	0	0.00	(1.63)
OP-4D Installation Interval Unbundled Loop ADSL Qualified Benchmark 6	December 2012	180	60	3	0.9	0	0	0	0.00	(1.50)
	November 2012	228	74	3	0.7	0	0	0	0.00	(1.46)
	October 2012	298	89	3	2.59	0	0	0	0.00	(1.33)
	September 2012	255	73	3	4.22	0	0	0	0.00	(1.25)
	August 2012	264	88	3	0.4	0	0	0	0.00	(1.50)
	July 2012	192	64	3	0.31	0	0	0	0.00	(1.50)
	June 2012	286	95	3	0.54	0	0	0	0.00	(1.49)
	May 2012	244	83	3	0.24	0	0	0	0.00	(1.53)
	April 2012	299	94	3	1.14	0	0	0	0.00	(1.41)
	March 2012	348	113	3	0.61	0	0	0	0.00	(1.46)
	February 2012	363	117	3	1.53	0	0	0	0.00	(1.45)
	January 2012	58	19	3	0.62	0	0	0	0.00	(1.47)
OP-4D Installation Interval Unbundled Loop DS1 Capable Benchmark 5.5	December 2012	270	64	4	1.12	0	0	0	0.00	(0.70)
	November 2012	343	78	4	2.19	0	0	0	0.00	(0.60)
	October 2012	296	69	4	1.07	0	0	0	0.00	(0.66)
	September 2012	382	88	4	1.06	0	0	0	0.00	(0.63)
	August 2012	557	114	5	2.33	0	0	0	0.00	(0.33)
	July 2012	579	118	5	3.26	0	0	0	0.00	(0.32)
	June 2012	366	79	5	3.38	0	0	0	0.00	(0.47)
	May 2012	544	104	5	4.16	0	0	0	0.00	(0.15)

	April 2012	392	92	4	2.31	0	0	0	0.00	(0.68)
	March 2012	582	134	4	1.36	0	0	0	0.00	(0.63)
	February 2012	527	111	5	2.42	0	0	0	0.00	(0.41)
	January 2012	427	105	4	1.46	0	0	0	0.00	(0.78)
OP-4D Installation Interval Unbundled Loop	December 2012	0	0	0	0	0	0	0	0.00	0.00
XDSLi Benchmark 6	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	6	2	3	0	0	0	0	0.00	(1.50)
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop	December 2012	786	171	5	1.14	0	0	0	0.00	(0.70)
Analog Benchmark 6	November 2012	926	186	5	0.7	0	0	0	0.00	(0.51)
	October 2012	1156	236	5	1.03	0	0	0	0.00	(0.55)
	September 2012	1040	177	6	4.37	0	0	0	0.00	(0.06)
	August 2012	1381	278	5	0.89	0	0	0	0.00	(0.52)
	July 2012	1303	265	5	0.63	0	0	0	0.00	(0.54)
	June 2012	1390	286	5	0.83	0	0	0	0.00	(0.57)
	May 2012	1273	260	5	0.9	0	0	0	0.00	(0.55)
	April 2012	1527	307	5	0.9	0	0	0	0.00	(0.51)
	March 2012	1768	367	5	1.04	0	0	0	0.00	(0.59)
	February 2012	1381	287	5	2.8	0	0	0	0.00	(0.59)
	January 2012	2433	612	4	1.39	0	0	0	0.00	(1.01)
OP-4D Installation Interval Unbundled Loop	December 2012	0	0	0	0	0	0	0	0.00	0.00
Conditioned Benchmark 15	November 2012	190	14	14	5.02	0	0	0	0.00	(0.29)
	October 2012	30	2	15	0	0	0	0	0.00	0.00
	September 2012	94	4	24	9.81	0	0	0	0.00	1.70
	August 2012	341	21	16	1.61	0	0	0	0.00	0.25
	July 2012	85	5	17	2.74	0	0	0	0.00	0.40
	June 2012	103	9	11	3.88	0	0	0	0.00	(0.71)
	May 2012	299	17	18	5.18	0	0	0	0.00	0.52
	April 2012	34	2	17	0	0	0	0	0.00	0.40
	March 2012	195	12	16	4.27	0	0	0	0.00	0.25
	February 2012	42	2	21	0	0	0	0	0.00	1.20
	January 2012	264	18	15	3.55	0	0	0	0.00	(0.07)
OP-4D Installation Interval Unbundled Loop	December 2012	0	0	0	0	0	0	0	0.00	0.00
ISDN Capable Parity	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	15	5	3	0	5	1	5	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval DS1 Parity	December 2012	0	0	0	0	0	0	0	0.00	0.00

	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	9	1	9	0	219	18	12	-0.45	(1.27)
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval E911 Parity	December 2012	24	2	12	0	12	1	12	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	40	4	10	2.31	12	1	12	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	24	2	12	0	12	1	12	0.00	0.00
	June 2012	24	2	12	0	0	0	0	0.00	0.00
	May 2012	24	2	12	0	0	0	0	0.00	0.00
	April 2012	24	2	12	0	64	3	21	-1.26	(1.77)
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Enhanced	December 2012	48	13	4	0.85	0	0	0	0.00	(1.15)
Extended Loops - DS1 Capable Benchmark	November 2012	127	28	5	0.84	0	0	0	0.00	(0.73)
6	October 2012	116	27	4	1.03	0	0	0	0.00	(0.85)
	September 2012	62	17	4	1.58	0	0	0	0.00	(1.18)
	August 2012	133	30	4	0.77	0	0	0	0.00	(0.78)
	July 2012	42	10	4	1.14	0	0	0	0.00	(0.90)
	June 2012	66	16	4	1.15	0	0	0	0.00	(0.94)
	May 2012	98	22	4	1.44	0	0	0	0.00	(0.77)
	April 2012	84	18	5	1.19	0	0	0	0.00	(0.67)
	March 2012	219	51	4	1.1	0	0	0	0.00	(0.85)
	February 2012	183	39	5	0.86	0	0	0	0.00	(0.65)
	January 2012	179	37	5	1.17	0	0	0	0.00	(0.58)
OP-4E Installation Interval PBX Parity	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	3	1	3	0	24	4	6	-0.59	(1.36)
	April 2012	9	1	9	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	15	3	5	0	1	1	1	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval UDIT DS1 Parity	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00

	June 2012	10	2	5	0	49	6	8	-1.36	(1.83)
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Unbundled Loop	December 2012	0	0	0	0	0	0	0	0.00	0.00
2 Wire Non-Loaded Benchmark 6	November 2012	27	9	3	0	0	0	0	0.00	(1.50)
	October 2012	6	2	3	0	0	0	0	0.00	(1.50)
	September 2012	3	1	3	0	0	0	0	0.00	(1.50)
	August 2012	12	4	3	0	0	0	0	0.00	(1.50)
	July 2012	15	5	3	0	0	0	0	0.00	(1.50)
	June 2012	71	29	2	0.91	0	0	0	0.00	(1.78)
	May 2012	3	1	3	0	0	0	0	0.00	(1.50)
	April 2012	5	2	3	0.71	0	0	0	0.00	(1.75)
	March 2012	20	7	3	0.38	0	0	0	0.00	(1.57)
	February 2012	6	2	3	0	0	0	0	0.00	(1.50)
	January 2012	8	3	3	0.58	0	0	0	0.00	(1.67)
OP-4E Installation Interval Unbundled Loop	December 2012	24	8	3	0	0	0	0	0.00	(1.50)
ADSL Qualified Benchmark 6	November 2012	9	3	3	0	0	0	0	0.00	(1.50)
	October 2012	9	3	3	0	0	0	0	0.00	(1.50)
	September 2012	6	2	3	0	0	0	0	0.00	(1.50)
	August 2012	33	11	3	0	0	0	0	0.00	(1.50)
	July 2012	10	4	3	0.58	0	0	0	0.00	(1.75)
	June 2012	40	14	3	0.36	0	0	0	0.00	(1.57)
	May 2012	28	10	3	0.42	0	0	0	0.00	(1.60)
	April 2012	79	27	3	0.27	0	0	0	0.00	(1.54)
	March 2012	27	9	3	0	0	0	0	0.00	(1.50)
	February 2012	65	14	5	4.83	0	0	0	0.00	(0.68)
	January 2012	6	2	3	0	0	0	0	0.00	(1.50)
OP-4E Installation Interval Unbundled Loop	December 2012	14	4	4	1	0	0	0	0.00	(1.09)
DS1 Capable Benchmark 5.5	November 2012	45	10	5	2.64	0	0	0	0.00	(0.55)
	October 2012	73	14	5	1.48	0	0	0	0.00	(0.16)
	September 2012	42	9	5	0.71	0	0	0	0.00	(0.45)
	August 2012	36	6	6	5.02	0	0	0	0.00	0.27
	July 2012	68	18	4	0.94	0	0	0	0.00	(0.94)
	June 2012	37	9	4	1.27	0	0	0	0.00	(0.76)
	May 2012	41	9	5	0.53	0	0	0	0.00	(0.52)
	April 2012	76	16	5	1.53	0	0	0	0.00	(0.41)
	March 2012	82	19	4	1.16	0	0	0	0.00	(0.65)
	February 2012	41	9	5	1.01	0	0	0	0.00	(0.52)
	January 2012	70	19	4	0.89	0	0	0	0.00	(0.99)
OP-4E Installation Interval Unbundled Loop	December 2012	25	5	5	0	0	0	0	0.00	(0.50)
Analog Benchmark 6	November 2012	75	15	5	0	0	0	0	0.00	(0.50)
	October 2012	183	36	5	0.87	0	0	0	0.00	(0.46)
	September 2012	78	16	5	0.5	0	0	0	0.00	(0.56)
	August 2012	78	16	5	0.5	0	0	0	0.00	(0.56)
	July 2012	86	18	5	0.43	0	0	0	0.00	(0.61)
	June 2012	103	22	5	0.84	0	0	0	0.00	(0.66)
	May 2012	213	45	5	0.99	0	0	0	0.00	(0.63)
	April 2012	247	49	5	0.82	0	0	0	0.00	(0.48)
	March 2012	177	42	4	1.62	0	0	0	0.00	(0.89)
	February 2012	120	26	5	0.8	0	0	0	0.00	(0.69)

	January 2012	284	60	5	1.65	0	0	0	0.00	(0.63)
OP-4E Installation Interval Unbundled Loop Conditioned Benchmark 15	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	105	7	15	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	15	1	15	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	21	1	21	0	0	0	0	0.00	1.20
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	88	4	22	0	0	0	0	0.00	1.40
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Unbundled Loop ISDN Capable Parity	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	6	2	3	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Basic Rate ISDN Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0	14	15	93%	-0.26	(1.16)
	August 2012	1	1	100%	0	12	12	100%	0.00	0.00
	July 2012	1	1	100%	0	9	9	100%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Business Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	10	10	100%	0	964	1014	95%	-0.72	(1.44)
	October 2012	9	9	100%	0	1139	1211	94%	-0.75	(1.46)
	September 2012	2	3	67%	0.4714	945	1003	94%	2.04	(0.41)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	994	1074	93%	-0.28	(1.17)
	June 2012	8	8	100%	0	1110	1168	95%	-0.64	(1.39)
	May 2012	6	7	86%	0.3499	1259	1339	94%	0.93	(0.77)
	April 2012	4	4	100%	0	1035	1106	94%	-0.52	(1.32)
	March 2012	1	2	50%	0.5	1112	1192	93%	2.44	(0.32)
	February 2012	15	15	100%	0	1032	1111	93%	-1.06	(1.65)
	January 2012	11	11	100%	0	941	1007	93%	-0.87	(1.53)
OP-5A New Service Installation Quality Reported to Repair Centrex 21 Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0	1	1	100%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00

	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Dark Fiber - IOF Diagnostic	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair DS1 Parity	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		0	0	0%	0	0	0	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		1	1	100%	0	95	95	100%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair E911 Parity		December 2012	0	0	0%	0	0	0	0%	0.00
	November 2012	1	1	100%	0	19	19	100%	0.00	0.00
	October 2012	4	4	100%	0	15	15	100%	0.00	0.00
	September 2012	4	4	100%	0	1	1	100%	0.00	0.00
	August 2012	1	1	100%	0	0	0	0%	0.00	0.00
	July 2012	2	2	100%	0	1	1	100%	0.00	0.00
	June 2012	4	4	100%	0	0	0	0%	0.00	0.00
	May 2012	2	2	100%	0	16	16	100%	0.00	0.00
	April 2012	4	4	100%	0	3	3	100%	0.00	0.00
	March 2012	2	2	100%	0	2	2	100%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		0	0	0%	0	0	0	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		5	5	100%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00

	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	53	56	95%	0.2252	73	75	97%	0.95	(0.79)
	October 2012	52	54	96%	0.1889	58	58	100%	0.00	(0.55)
	September 2012	38	40	95%	0.2179	47	48	98%	0.95	(0.89)
	August 2012	44	48	92%	0.2764	17	19	89%	-0.26	(1.16)
	July 2012	26	27	96%	0.1889	24	25	96%	-0.05	(1.03)
	June 2012	37	39	95%	0.2206	41	44	93%	-0.30	(1.19)
	May 2012	36	40	90%	0.3	31	31	100%	0.00	(0.20)
	April 2012	60	62	97%	0.1767	95	95	100%	0.00	(0.38)
	March 2012	130	132	98%	0.1222	40	42	95%	-0.86	(1.52)
	February 2012	60	62	97%	0.1767	33	35	94%	-0.51	(1.31)
	January 2012	54	56	96%	0.1856	30	30	100%	0.00	(0.88)
	OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		1	1	100%	0	0	0	0%	0.00	0.00
October 2012		1	1	100%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		1	1	100%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		2	2	100%	0	0	0	0%	0.00	0.00
March 2012		1	1	100%	0	0	0	0%	0.00	0.00
February 2012		2	2	100%	0	0	0	0%	0.00	0.00
January 2012		3	3	100%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Line Splitting Parity		December 2012	0	0	0%	0	0	0	0%	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	6666	7406	90%	-0.33	(1.20)
	April 2012	2	2	100%	0	6056	6737	90%	-0.47	(1.29)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair LIS Trunk Parity	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		9	9	100%	0	32	32	100%	0.00	0.00
October 2012		29	29	100%	0	24	24	100%	0.00	0.00
September 2012		15	15	100%	0	8	8	100%	0.00	0.00
August 2012		6	6	100%	0	22	22	100%	0.00	0.00
July 2012		8	8	100%	0	17	17	100%	0.00	0.00
June 2012		12	12	100%	0	13	13	100%	0.00	0.00
May 2012		14	14	100%	0	24	24	100%	0.00	0.00
April 2012		11	11	100%	0	22	22	100%	0.00	0.00
March 2012		27	27	100%	0	7	7	100%	0.00	0.00
February 2012		28	28	100%	0	17	17	100%	0.00	0.00
January 2012		8	8	100%	0	9	9	100%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair PBX Parity		December 2012	0	0	0%	0	0	0	0%	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00

	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	7	7	100%	0.00	0.00
	April 2012	1	1	100%	0	1	1	100%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	4	4	100%	0	2	2	100%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Residence Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	122	133	92%	0.2754	5670	6335	90%	-0.83	(1.50)
	October 2012	57	62	92%	0.2723	5321	5972	89%	-0.71	(1.43)
	September 2012	28	31	90%	0.2957	4448	4980	89%	-0.18	(1.11)
	August 2012	49	53	92%	0.2642	5670	6301	90%	-0.60	(1.36)
	July 2012	52	54	96%	0.1889	4859	5478	89%	-1.75	(2.07)
	June 2012	28	31	90%	0.2957	4995	5625	89%	-0.27	(1.16)
	May 2012	30	31	97%	0.1767	5407	6067	89%	-1.36	(1.83)
	April 2012	24	27	89%	0.3143	5021	5631	89%	0.05	(1.11)
	March 2012	15	15	100%	0	5431	6078	89%	-1.34	(1.81)
	February 2012	19	23	83%	0.379	5133	5792	89%	0.91	(0.61)
	January 2012	31	36	86%	0.3458	5016	5670	88%	0.44	(0.85)
OP-5A New Service Installation Quality Reported to Repair UDIT Above DS1 Level Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	1	1	100%	0	5	5	100%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0	1	1	100%	0.00	0.00
	May 2012	1	1	100%	0	4	4	100%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair UDIT DS1 Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0	41	44	93%	-0.37	(1.23)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	322	340	95%	0.2239	5	5	100%	0.00	(1.44)
	October 2012	419	428	98%	0.1435	8	8	100%	0.00	(1.62)
	September 2012	251	253	99%	0.0886	14	15	93%	-0.89	(1.54)
	August 2012	324	335	97%	0.1782	12	12	100%	0.00	(1.28)
	July 2012	378	391	97%	0.1793	9	9	100%	0.00	(1.39)
June 2012	437	443	99%	0.1156	7	8	88%	-0.94	(1.57)	

	May 2012	325	339	96%	0.199	4	4	100%	0.00	(1.62)
	April 2012	333	349	95%	0.2091	5	5	100%	0.00	(1.50)
	March 2012	359	366	98%	0.137	7	7	100%	0.00	(1.70)
	February 2012	357	359	99%	0.0744	10	10	100%	0.00	(1.98)
	January 2012	119	119	100%	0	4	4	100%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	98	101	97%	0.1698	5	5	100%	0.00	(1.67)
	October 2012	116	123	94%	0.2317	8	8	100%	0.00	(1.21)
	September 2012	97	100	97%	0.1706	14	15	93%	-0.53	(1.32)
	August 2012	134	141	95%	0.2172	12	12	100%	0.00	(1.09)
	July 2012	103	109	95%	0.2281	9	9	100%	0.00	(1.18)
	June 2012	143	147	97%	0.1627	7	8	88%	-0.81	(1.50)
	May 2012	107	111	96%	0.1864	4	4	100%	0.00	(1.67)
	April 2012	136	143	95%	0.2158	5	5	100%	0.00	(1.47)
	March 2012	142	150	95%	0.2247	7	7	100%	0.00	(1.30)
	February 2012	133	140	95%	0.2179	10	10	100%	0.00	(1.17)
	January 2012	25	25	100%	0	4	4	100%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable Parity	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		106	112	95%	0.2252	57	59	97%	0.68	(0.90)
October 2012		99	104	95%	0.2139	40	41	98%	0.83	(0.93)
September 2012		105	112	94%	0.2421	47	48	98%	1.69	(0.59)
August 2012		129	136	95%	0.221	17	19	89%	-0.72	(1.44)
July 2012		146	152	96%	0.1947	24	25	96%	-0.01	(1.01)
June 2012		109	111	98%	0.133	41	44	93%	-1.12	(1.68)
May 2012		136	141	96%	0.1849	31	31	100%	0.00	(0.79)
April 2012		147	158	93%	0.2545	95	95	100%	0.00	0.57
March 2012		170	180	94%	0.2291	40	42	95%	0.22	(1.15)
February 2012		163	166	98%	0.1332	33	35	94%	-0.90	(1.55)
January 2012		163	167	98%	0.1529	30	30	100%	0.00	(1.02)
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - XDSL Parity		December 2012	0	0	0%	0	0	0	0%	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0	17	19	89%	-0.46	(1.28)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair Unbundled Loop Analog Parity	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		223	232	96%	0.1931	3797	4105	93%	-2.04	(2.24)
October 2012		306	326	94%	0.24	3127	3396	92%	-1.14	(1.69)
September 2012		215	228	94%	0.2319	2679	2874	93%	-0.63	(1.38)
August 2012		415	426	97%	0.1586	3359	3595	93%	-3.14	(2.91)
July 2012		333	348	96%	0.2031	2791	3032	92%	-2.38	(2.44)
June 2012		332	349	95%	0.2153	2874	3081	93%	-1.31	(1.79)
May 2012		380	396	96%	0.1969	3022	3258	93%	-2.32	(2.41)
April 2012		459	484	95%	0.2213	2801	2991	94%	-0.99	(1.60)
March 2012		465	485	96%	0.1988	3067	3317	92%	-2.66	(2.62)
February 2012		395	397	100%	0.0708	2823	3042	93%	-4.85	(3.95)
January 2012		767	788	97%	0.1611	2798	3031	92%	-4.71	(3.87)

OP-5A New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable Parity	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	5	5	100%	0	4	4	100%	0.00	0.00
	April 2012	2	2	100%	0	5	5	100%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair UNE - P (POTS) Parity	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		0	0	0%	0	0	0	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		2	2	100%	0	6543	7270	90%	-0.47	(1.29)
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Basic Rate ISDN Benchmark 0.965		December 2012	0	0	0%	0	0	0	0%	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	August 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	July 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5B New Service Provisioning Quality Business Benchmark 0.965	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		10	10	100%	0	0	0	0%	0.00	(0.11)
October 2012		9	9	100%	0	0	0	0%	0.00	(0.11)
September 2012		3	3	100%	0	0	0	0%	0.00	(0.11)
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		1	1	100%	0	0	0	0%	0.00	(0.11)
June 2012		8	8	100%	0	0	0	0%	0.00	(0.11)
May 2012		7	7	100%	0	0	0	0%	0.00	(0.11)
April 2012		4	4	100%	0	0	0	0%	0.00	(0.11)
March 2012		1	2	50%	0.5	0	0	0%	0.00	1.45
February 2012		15	15	100%	0	0	0	0%	0.00	(0.11)
January 2012		11	11	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Centrex 21 Benchmark 0.965		December 2012	0	0	0%	0	0	0	0%	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00

	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality DS1 Benchmark 0.965	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable Benchmark 0.965	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		0	0	0%	0	0	0	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		5	5	100%	0	0	0	0%	0.00	(0.11)
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable Benchmark 0.965		December 2012	0	0	0%	0	0	0	0%	0.00
	November 2012	56	56	100%	0	0	0	0%	0.00	(0.11)
	October 2012	54	54	100%	0	0	0	0%	0.00	(0.11)
	September 2012	40	40	100%	0	0	0	0%	0.00	(0.11)
	August 2012	48	48	100%	0	0	0	0%	0.00	(0.11)
	July 2012	27	27	100%	0	0	0	0%	0.00	(0.11)
	June 2012	39	39	100%	0	0	0	0%	0.00	(0.11)
	May 2012	40	40	100%	0	0	0	0%	0.00	(0.11)
	April 2012	62	62	100%	0	0	0	0%	0.00	(0.11)
	March 2012	132	132	100%	0	0	0	0%	0.00	(0.11)
	February 2012	62	62	100%	0	0	0	0%	0.00	(0.11)
	January 2012	56	56	100%	0	0	0	0%	0.00	(0.11)
	OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable Benchmark 0.965	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		1	1	100%	0	0	0	0%	0.00	(0.11)
October 2012		1	1	100%	0	0	0	0%	0.00	(0.11)
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		1	1	100%	0	0	0	0%	0.00	(0.11)
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		2	2	100%	0	0	0	0%	0.00	(0.11)
March 2012		1	1	100%	0	0	0	0%	0.00	(0.11)

	February 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	January 2012	3	3	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Line Splitting Benchmark 0.965	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality PBX Benchmark 0.965	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	4	4	100%	0	0	0	0%	0.00	(0.11)
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Residence Benchmark 0.965	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	133	133	100%	0	0	0	0%	0.00	(0.11)
	October 2012	62	62	100%	0	0	0	0%	0.00	(0.11)
	September 2012	31	31	100%	0	0	0	0%	0.00	(0.11)
	August 2012	53	53	100%	0	0	0	0%	0.00	(0.11)
	July 2012	54	54	100%	0	0	0	0%	0.00	(0.11)
	June 2012	31	31	100%	0	0	0	0%	0.00	(0.11)
	May 2012	31	31	100%	0	0	0	0%	0.00	(0.11)
	April 2012	27	27	100%	0	0	0	0%	0.00	(0.11)
	March 2012	15	15	100%	0	0	0	0%	0.00	(0.11)
	February 2012	23	23	100%	0	0	0	0%	0.00	(0.11)
	January 2012	36	36	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.965	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	340	340	100%	0	0	0	0%	0.00	(0.11)
	October 2012	428	428	100%	0	0	0	0%	0.00	(0.11)
	September 2012	253	253	100%	0	0	0	0%	0.00	(0.11)
	August 2012	335	335	100%	0	0	0	0%	0.00	(0.11)
	July 2012	391	391	100%	0	0	0	0%	0.00	(0.11)
	June 2012	443	443	100%	0	0	0	0%	0.00	(0.11)
	May 2012	339	339	100%	0	0	0	0%	0.00	(0.11)
	April 2012	349	349	100%	0	0	0	0%	0.00	(0.11)
	March 2012	366	366	100%	0	0	0	0%	0.00	(0.11)
	February 2012	359	359	100%	0	0	0	0%	0.00	(0.11)
	January 2012	119	119	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Unbundled Loop - ADSL Qualified Benchmark 0.965	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	101	101	100%	0	0	0	0%	0.00	(0.11)
	October 2012	123	123	100%	0	0	0	0%	0.00	(0.11)

	September 2012	100	100	100%	0	0	0	0%	0.00	(0.11)
	August 2012	141	141	100%	0	0	0	0%	0.00	(0.11)
	July 2012	109	109	100%	0	0	0	0%	0.00	(0.11)
	June 2012	147	147	100%	0	0	0	0%	0.00	(0.11)
	May 2012	111	111	100%	0	0	0	0%	0.00	(0.11)
	April 2012	143	143	100%	0	0	0	0%	0.00	(0.11)
	March 2012	150	150	100%	0	0	0	0%	0.00	(0.11)
	February 2012	140	140	100%	0	0	0	0%	0.00	(0.11)
	January 2012	25	25	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Benchmark 0.965	November 2012	112	112	100%	0	0	0	0%	0.00	(0.11)
	October 2012	104	104	100%	0	0	0	0%	0.00	(0.11)
	September 2012	112	112	100%	0	0	0	0%	0.00	(0.11)
	August 2012	136	136	100%	0	0	0	0%	0.00	(0.11)
	July 2012	152	152	100%	0	0	0	0%	0.00	(0.11)
	June 2012	111	111	100%	0	0	0	0%	0.00	(0.11)
	May 2012	141	141	100%	0	0	0	0%	0.00	(0.11)
	April 2012	158	158	100%	0	0	0	0%	0.00	(0.11)
	March 2012	180	180	100%	0	0	0	0%	0.00	(0.11)
	February 2012	166	166	100%	0	0	0	0%	0.00	(0.11)
	January 2012	167	167	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSL Benchmark 0.965	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Benchmark 0.965	November 2012	232	232	100%	0	0	0	0%	0.00	(0.11)
	October 2012	326	326	100%	0	0	0	0%	0.00	(0.11)
	September 2012	228	228	100%	0	0	0	0%	0.00	(0.11)
	August 2012	426	426	100%	0	0	0	0%	0.00	(0.11)
	July 2012	348	348	100%	0	0	0	0%	0.00	(0.11)
	June 2012	349	349	100%	0	0	0	0%	0.00	(0.11)
	May 2012	396	396	100%	0	0	0	0%	0.00	(0.11)
	April 2012	484	484	100%	0	0	0	0%	0.00	(0.11)
	March 2012	481	485	99%	0.0904	0	0	0%	0.00	(0.08)
	February 2012	397	397	100%	0	0	0	0%	0.00	(0.11)
	January 2012	788	788	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Benchmark 0.965	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	5	5	100%	0	0	0	0%	0.00	(0.11)

	April 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality UNE - P (POTS) Benchmark 0.965	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report Rate Business Diagnostic	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	2	50%	0.5	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable Diagnostic	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	3	0%	0	0	0	0%	0.00	0.00
	October 2012	0	2	0%	0	0	0	0%	0.00	0.00
	September 2012	0	2	0%	0	0	0	0%	0.00	0.00
	August 2012	0	4	0%	0	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0	0	0	0%	0.00	0.00
	June 2012	0	2	0%	0	0	0	0%	0.00	0.00
	May 2012	1	5	20%	0.4	0	0	0%	0.00	0.00
	April 2012	1	3	33%	0.4714	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	0	0	0%	0.00	0.00
	February 2012	0	2	0%	0	0	0	0%	0.00	0.00
	January 2012	0	2	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report Rate Residence Diagnostic	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	2	12	17%	0.3727	0	0	0%	0.00	0.00
	October 2012	1	6	17%	0.3727	0	0	0%	0.00	0.00
	September 2012	0	3	0%	0	0	0	0%	0.00	0.00
	August 2012	0	4	0%	0	0	0	0%	0.00	0.00
	July 2012	0	2	0%	0	0	0	0%	0.00	0.00
	June 2012	0	3	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	0	0	0%	0.00	0.00
	April 2012	0	4	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	4	0%	0	0	0	0%	0.00	0.00
	January 2012	0	5	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	December 2012	0	0	0%	0	0	0	0%	0.00	0.00

Rate Unbundled Loop - 2 Wire Non-Loaded Diagnostic	November 2012	4	22	18%	0.3857	0	0	0%	0.00	0.00	
	October 2012	0	9	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	2	0%	0	0	0	0%	0.00	0.00	
	August 2012	0	11	0%	0	0	0	0%	0.00	0.00	
	July 2012	1	13	8%	0.2665	0	0	0%	0.00	0.00	
	June 2012	0	6	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	14	0%	0	0	0	0%	0.00	0.00	
	April 2012	0	16	0%	0	0	0	0%	0.00	0.00	
	March 2012	0	7	0%	0	0	0	0%	0.00	0.00	
	February 2012	0	2	0%	0	0	0	0%	0.00	0.00	
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-5R New Service Quality Multiple Report	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	Rate Unbundled Loop - DS1 Capable Diagnostic	November 2012	0	6	0%	0	0	0	0%	0.00	0.00
October 2012		0	5	0%	0	0	0	0%	0.00	0.00	
September 2012		0	7	0%	0	0	0	0%	0.00	0.00	
August 2012		0	7	0%	0	0	0	0%	0.00	0.00	
July 2012		0	6	0%	0	0	0	0%	0.00	0.00	
June 2012		1	3	33%	0.4714	0	0	0%	0.00	0.00	
May 2012		1	6	17%	0.3727	0	0	0%	0.00	0.00	
April 2012		0	11	0%	0	0	0	0%	0.00	0.00	
March 2012		0	10	0%	0	0	0	0%	0.00	0.00	
February 2012		0	3	0%	0	0	0	0%	0.00	0.00	
January 2012		0	4	0%	0	0	0	0%	0.00	0.00	
OP-5R New Service Quality Multiple Report		December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop Analog Diagnostic		November 2012	1	10	10%	0.3	0	0	0%	0.00	0.00
	October 2012	0	20	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	13	0%	0	0	0	0%	0.00	0.00	
	August 2012	0	11	0%	0	0	0	0%	0.00	0.00	
	July 2012	1	16	6%	0.2421	0	0	0%	0.00	0.00	
	June 2012	1	18	6%	0.2291	0	0	0%	0.00	0.00	
	May 2012	0	15	0%	0	0	0	0%	0.00	0.00	
	April 2012	1	24	4%	0.1998	0	0	0%	0.00	0.00	
	March 2012	0	21	0%	0	0	0	0%	0.00	0.00	
	February 2012	1	3	33%	0.4714	0	0	0%	0.00	0.00	
	January 2012	0	21	0%	0	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	Total Basic Rate ISDN Diagnostic	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00	
September 2012		1	1	100%	0	0	0	0%	0.00	0.00	
August 2012		1	1	100%	0	0	0	0%	0.00	0.00	
July 2012		1	1	100%	0	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0	0	0	0%	0.00	0.00	
May 2012		0	0	0%	0	0	0	0%	0.00	0.00	
April 2012		0	0	0%	0	0	0	0%	0.00	0.00	
March 2012		0	0	0%	0	0	0	0%	0.00	0.00	
February 2012		0	0	0%	0	0	0	0%	0.00	0.00	
January 2012		0	0	0%	0	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality		December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Business Diagnostic		November 2012	10	10	100%	0	0	0	0%	0.00	0.00
	October 2012	9	9	100%	0	0	0	0%	0.00	0.00	
	September 2012	2	3	67%	0.4714	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2012	1	1	100%	0	0	0	0%	0.00	0.00	

	June 2012	8	8	100%	0	0	0	0%	0.00	0.00
	May 2012	6	7	86%	0.3499	0	0	0%	0.00	0.00
	April 2012	4	4	100%	0	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	0	0	0%	0.00	0.00
	February 2012	15	15	100%	0	0	0	0%	0.00	0.00
	January 2012	11	11	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Centrex 21 Diagnostic	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total DS1 Diagnostic	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS0 Capable Diagnostic	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	5	5	100%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS1 Capable Diagnostic	November 2012	53	56	95%	0.2252	0	0	0%	0.00	0.00
	October 2012	52	54	96%	0.1889	0	0	0%	0.00	0.00
	September 2012	38	40	95%	0.2179	0	0	0%	0.00	0.00
	August 2012	44	48	92%	0.2764	0	0	0%	0.00	0.00
	July 2012	26	27	96%	0.1889	0	0	0%	0.00	0.00
	June 2012	37	39	95%	0.2206	0	0	0%	0.00	0.00
	May 2012	36	40	90%	0.3	0	0	0%	0.00	0.00
	April 2012	60	62	97%	0.1767	0	0	0%	0.00	0.00
	March 2012	130	132	98%	0.1222	0	0	0%	0.00	0.00
	February 2012	60	62	97%	0.1767	0	0	0%	0.00	0.00

	January 2012	54	56	96%	0.1856	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS3 Capable Diagnostic	November 2012	1	1	100%	0	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0	0	0	0%	0.00	0.00
	February 2012	2	2	100%	0	0	0	0%	0.00	0.00
	January 2012	3	3	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Line Splitting Diagnostic	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total PBX Diagnostic	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	4	4	100%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Residence Diagnostic	November 2012	122	133	92%	0.2754	0	0	0%	0.00	0.00
	October 2012	57	62	92%	0.2723	0	0	0%	0.00	0.00
	September 2012	28	31	90%	0.2957	0	0	0%	0.00	0.00
	August 2012	49	53	92%	0.2642	0	0	0%	0.00	0.00
	July 2012	52	54	96%	0.1889	0	0	0%	0.00	0.00
	June 2012	28	31	90%	0.2957	0	0	0%	0.00	0.00
	May 2012	30	31	97%	0.1767	0	0	0%	0.00	0.00
	April 2012	24	27	89%	0.3143	0	0	0%	0.00	0.00
	March 2012	15	15	100%	0	0	0	0%	0.00	0.00
	February 2012	19	23	83%	0.379	0	0	0%	0.00	0.00
	January 2012	31	36	86%	0.3458	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic	November 2012	322	340	95%	0.2239	0	0	0%	0.00	0.00
	October 2012	419	428	98%	0.1435	0	0	0%	0.00	0.00
	September 2012	251	253	99%	0.0886	0	0	0%	0.00	0.00

	August 2012	324	335	97%	0.1782	0	0	0%	0.00	0.00
	July 2012	378	391	97%	0.1793	0	0	0%	0.00	0.00
	June 2012	437	443	99%	0.1156	0	0	0%	0.00	0.00
	May 2012	325	339	96%	0.199	0	0	0%	0.00	0.00
	April 2012	333	349	95%	0.2091	0	0	0%	0.00	0.00
	March 2012	359	366	98%	0.137	0	0	0%	0.00	0.00
	February 2012	357	359	99%	0.0744	0	0	0%	0.00	0.00
	January 2012	119	119	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - ADSL Qualified	November 2012	98	101	97%	0.1698	0	0	0%	0.00	0.00
Diagnostic	October 2012	116	123	94%	0.2317	0	0	0%	0.00	0.00
	September 2012	97	100	97%	0.1706	0	0	0%	0.00	0.00
	August 2012	134	141	95%	0.2172	0	0	0%	0.00	0.00
	July 2012	103	109	95%	0.2281	0	0	0%	0.00	0.00
	June 2012	143	147	97%	0.1627	0	0	0%	0.00	0.00
	May 2012	107	111	96%	0.1864	0	0	0%	0.00	0.00
	April 2012	136	143	95%	0.2158	0	0	0%	0.00	0.00
	March 2012	142	150	95%	0.2247	0	0	0%	0.00	0.00
	February 2012	133	140	95%	0.2179	0	0	0%	0.00	0.00
	January 2012	25	25	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - DS1 Capable	November 2012	106	112	95%	0.2252	0	0	0%	0.00	0.00
Diagnostic	October 2012	99	104	95%	0.2139	0	0	0%	0.00	0.00
	September 2012	105	112	94%	0.2421	0	0	0%	0.00	0.00
	August 2012	129	136	95%	0.221	0	0	0%	0.00	0.00
	July 2012	146	152	96%	0.1947	0	0	0%	0.00	0.00
	June 2012	109	111	98%	0.133	0	0	0%	0.00	0.00
	May 2012	136	141	96%	0.1849	0	0	0%	0.00	0.00
	April 2012	147	158	93%	0.2545	0	0	0%	0.00	0.00
	March 2012	170	180	94%	0.2291	0	0	0%	0.00	0.00
	February 2012	163	166	98%	0.1332	0	0	0%	0.00	0.00
	January 2012	163	167	98%	0.1529	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - XDSLi Diagnostic	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop Analog Diagnostic	November 2012	223	232	96%	0.1931	0	0	0%	0.00	0.00
	October 2012	306	326	94%	0.24	0	0	0%	0.00	0.00
	September 2012	215	228	94%	0.2319	0	0	0%	0.00	0.00
	August 2012	415	426	97%	0.1586	0	0	0%	0.00	0.00
	July 2012	333	348	96%	0.2031	0	0	0%	0.00	0.00
	June 2012	332	349	95%	0.2153	0	0	0%	0.00	0.00
	May 2012	380	396	96%	0.1969	0	0	0%	0.00	0.00
	April 2012	459	484	95%	0.2213	0	0	0%	0.00	0.00

	March 2012	462	485	95%	0.2125	0	0	0%	0.00	0.00
	February 2012	395	397	100%	0.0708	0	0	0%	0.00	0.00
	January 2012	767	788	97%	0.1611	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop ISDN Capable Diagnostic	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	5	5	100%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total UNE - P (POTS) Diagnostic	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons Residence Parity	December 2012	1	1	1	0	128	42	3	-0.41	(1.25)
	November 2012	6	6	1	0	311	49	6	-0.89	(1.54)
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	2	2	1	0	122	54	2	-0.53	(1.32)
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	1	1	1	0	67	27	2	-0.37	(1.22)
	May 2012	2	1	2	0	80	27	3	-0.21	(1.13)
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	18	1	18	0	82	60	1	19.12	0.37
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-6A-2 Delayed Days for Non-Facility Reasons Residence Parity	December 2012	2	1	2	0	55	13	4	-0.32	(1.20)
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	2	1	2	0	17	6	3	-0.40	(1.24)
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	1	1	1	0	42	10	4	-0.61	(1.37)
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-6A-3 Delayed Days for Non-Facility Reasons Residence Parity	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00

	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	2	1	2	0	15	8	2	0.08	(0.78)
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons E911 Parity	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	24	1	24	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS3 Capable Diagnostic	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	2	1	2	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons LIS Trunk Parity	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	5	1	5	0	0	0	0	0.00	0.00
	September 2012	1	1	1	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	5	1	5	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	December 2012	14	2	7	0	0	0	0	0.00	0.00
	November 2012	12	1	12	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	3	1	3	0	0	0	0	0.00	0.00
	August 2012	1	1	1	0	3	3	1	0.00	0.00
	July 2012	1	1	1	0	0	0	0	0.00	0.00
June 2012	5	2	3	2.12	0	0	0	0.00	0.00	

	May 2012	22	10	2	2.53	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	267	11	24	8.88	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity	December 2012	6	1	6	0	0	0	0	0.00	0.00
	November 2012	18	2	9	11.31	0	0	0	0.00	0.00
	October 2012	1	1	1	0	0	0	0	0.00	0.00
	September 2012	2	2	1	0	0	0	0	0.00	0.00
	August 2012	5	5	1	0	3	3	1	0.00	0.00
	July 2012	4	4	1	0	0	0	0	0.00	0.00
	June 2012	2	2	1	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	8	8	1	0	0	0	0	0.00	0.00
	February 2012	2	2	1	0	0	0	0	0.00	0.00
	January 2012	4	4	1	0	0	0	0	0.00	0.00
	OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	December 2012	0	0	0	0	0	0	0	0.00
November 2012		3	2	2	0.71	225	3	75	0.00	0.00
October 2012		0	0	0	0	0	0	0	0.00	0.00
September 2012		1	1	1	0	0	0	0	0.00	0.00
August 2012		12	6	2	0	4	1	4	0.00	0.00
July 2012		10	5	2	0	0	0	0	0.00	0.00
June 2012		84	3	28	9.54	10	1	10	0.00	0.00
May 2012		94	7	13	7.81	0	0	0	0.00	0.00
April 2012		12	1	12	0	8	1	8	0.00	0.00
March 2012		0	0	0	0	0	0	0	0.00	0.00
February 2012		1	1	1	0	10	1	10	0.00	0.00
January 2012		11	4	3	1.5	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity		December 2012	9	5	2	1.79	146	55	3	-0.41
	November 2012	8	8	1	0	410	66	6	-1.08	(1.66)
	October 2012	14	11	1	0.9	344	80	4	-0.86	(1.53)
	September 2012	1	1	1	0	178	77	2	-0.38	(1.23)
	August 2012	18	17	1	0.24	210	74	3	-1.49	(1.91)
	July 2012	7	7	1	0	165	76	2	-0.86	(1.53)
	June 2012	7	7	1	0	304	44	7	-0.48	(1.29)
	May 2012	5	5	1	0	173	47	4	-1.02	(1.62)
	April 2012	23	10	2	1.49	383	47	8	-0.60	(1.37)
	March 2012	9	5	2	1.79	99	47	2	-0.20	(1.12)
	February 2012	9	9	1	0	161	74	2	-0.66	(1.40)
	January 2012	44	36	1	0.42	226	62	4	-2.09	(2.27)
	OP-6A-5 Delayed Days for Non-Facility Reasons LIS Trunk Parity	December 2012	0	0	0	0	0	0	0	0.00
November 2012		0	0	0	0	0	0	0	0.00	0.00
October 2012		0	0	0	0	0	0	0	0.00	0.00
September 2012		0	0	0	0	0	0	0	0.00	0.00
August 2012		0	0	0	0	0	0	0	0.00	0.00
July 2012		0	0	0	0	0	0	0	0.00	0.00
June 2012		0	0	0	0	0	0	0	0.00	0.00
May 2012		0	0	0	0	0	0	0	0.00	0.00
April 2012		0	0	0	0	0	0	0	0.00	0.00
March 2012		2	1	2	0	0	0	0	0.00	0.00
February 2012		0	0	0	0	0	0	0	0.00	0.00
January 2012		0	0	0	0	0	0	0	0.00	0.00

OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	December 2012	2	1	2	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	8	8	1	0	0	0	0	0.00	0.00
	September 2012	2	2	1	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	28	4	7	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity	December 2012	1	1	1	0	0	0	0	0.00
November 2012		0	0	0	0	0	0	0	0.00	0.00
October 2012		0	0	0	0	0	0	0	0.00	0.00
September 2012		0	0	0	0	0	0	0	0.00	0.00
August 2012		0	0	0	0	0	0	0	0.00	0.00
July 2012		0	0	0	0	0	0	0	0.00	0.00
June 2012		0	0	0	0	0	0	0	0.00	0.00
May 2012		0	0	0	0	0	0	0	0.00	0.00
April 2012		0	0	0	0	0	0	0	0.00	0.00
March 2012		0	0	0	0	0	0	0	0.00	0.00
February 2012		0	0	0	0	0	0	0	0.00	0.00
January 2012		0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity		December 2012	0	0	0	0	0	0	0	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	11	1	11	0	18	1	18	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	7	7	1	0	79	9	9	-2.99	(2.82)
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	December 2012	0	0	0	0	0	0	0	0.00
November 2012		0	0	0	0	0	0	0	0.00	0.00
October 2012		2	2	1	0	11	6	2	-1.04	(1.63)
September 2012		0	0	0	0	0	0	0	0.00	0.00
August 2012		0	0	0	0	0	0	0	0.00	0.00
July 2012		0	0	0	0	0	0	0	0.00	0.00
June 2012		0	0	0	0	0	0	0	0.00	0.00
May 2012		8	8	1	0	44	11	4	-1.35	(1.82)
April 2012		1	1	1	0	16	8	2	-0.44	(1.27)
March 2012		1	1	1	0	11	9	1	-0.48	(1.29)
February 2012		0	0	0	0	0	0	0	0.00	0.00
January 2012		19	3	6	4.62	54	9	6	0.05	(1.09)
OP-6B-1 Delayed Days for Facility Reasons Residence Parity		December 2012	0	0	0	0	0	0	0	0.00
	November 2012	1	1	1	0	295	36	8	-0.48	(1.29)
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	5	1	5	0	333	37	9	-0.40	(1.24)

	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-6B-3 Delayed Days for Facility Reasons Residence Parity	December 2012	0	0	0	0	0	0	0	0.00	0.00
	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	1	1	1	0	6	1	6	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	December 2012	0	0	0	0	0	0	0	0.00
November 2012		0	0	0	0	0	0	0	0.00	0.00
October 2012		111	9	12	7.38	0	0	0	0.00	0.00
September 2012		0	0	0	0	0	0	0	0.00	0.00
August 2012		7	1	7	0	0	0	0	0.00	0.00
July 2012		160	14	11	5.4	0	0	0	0.00	0.00
June 2012		16	4	4	0	0	0	0	0.00	0.00
May 2012		71	7	10	9.53	0	0	0	0.00	0.00
April 2012		0	0	0	0	0	0	0	0.00	0.00
March 2012		60	8	8	2.27	0	0	0	0.00	0.00
February 2012		63	9	7	3.81	31	2	16	-2.20	(2.34)
January 2012		0	0	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified Parity		December 2012	0	0	0	0	0	0	0	0.00
	November 2012	12	3	4	1.73	0	0	0	0.00	0.00
	October 2012	30	4	8	11	0	0	0	0.00	0.00
	September 2012	94	3	31	4.04	0	0	0	0.00	0.00
	August 2012	64	4	16	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	23	4	6	6.18	0	0	0	0.00	0.00
	May 2012	46	2	23	0	0	0	0	0.00	0.00
	April 2012	18	4	5	2.89	0	0	0	0.00	0.00
	March 2012	7	2	4	0.71	0	0	0	0.00	0.00
	February 2012	38	5	8	2.51	31	2	16	-1.91	(2.16)
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable Parity	December 2012	0	0	0	0	0	0	0	0.00
November 2012		33	5	7	2.61	162	4	41	-1.42	(1.86)
October 2012		1	1	1	0	8	2	4	-0.58	(1.35)
September 2012		0	0	0	0	0	0	0	0.00	0.00
August 2012		45	13	3	4.33	6	1	6	0.00	0.00
July 2012		38	2	19	19.8	0	0	0	0.00	0.00
June 2012		20	4	5	6.68	11	1	11	0.00	0.00
May 2012		6	5	1	0.45	0	0	0	0.00	0.00
April 2012		18	4	5	4.43	0	0	0	0.00	0.00
March 2012		12	3	4	3	4	1	4	0.00	0.00

	February 2012	37	5	7	6.19	11	1	11	0.00	0.00
	January 2012	9	5	2	0.45	34	1	34	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	December 2012	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop Analog Parity	November 2012	8	4	2	0.82	565	54	10	-1.09	(1.66)
	October 2012	2	2	1	0	489	41	12	-0.71	(1.43)
	September 2012	195	13	15	0	218	24	9	1.61	(0.22)
	August 2012	4	1	4	0	528	56	9	-0.55	(1.33)
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	9	5	2	1.1	687	50	14	-1.54	(1.93)
	April 2012	6	2	3	0	300	42	7	-0.60	(1.36)
	March 2012	16	6	3	0.52	532	53	10	-1.01	(1.61)
	February 2012	99	17	6	8.54	361	63	6	0.04	(0.91)
	January 2012	31	8	4	0.35	203	35	6	-0.57	(1.35)
OP-6B-5 Delayed Days for Facility Reasons	December 2012	0	0	0	0	0	0	0	0.00	0.00
Enhanced Extended Loops - DS1 Capable	November 2012	0	0	0	0	0	0	0	0.00	0.00
Diagnostic	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	7	1	7	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	4	1	4	0	0	0	0	0.00	0.00
	April 2012	5	2	3	0.71	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	2	1	2	0	0	0	0	0.00	0.00
	January 2012	14	3	5	1.53	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	December 2012	0	0	0	0	0	0	0	0.00	0.00
LIS Trunk Parity	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	2	1	2	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	December 2012	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	November 2012	84	7	12	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	December 2012	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00

	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	6	1	6	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	34	3	11	2.89	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	December 2012	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - DS1 Capable Parity	November 2012	6	1	6	0	30	2	15	-0.37	(1.23)
	October 2012	5	1	5	0	2	2	1	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
OP-7 OP-7 - Coordinated Hot Cut" Interval -	December 2012	0.09652778	55	0:03	0.000694444	0	0	0:00	0.00	0.00
Unbundled Loops" Unbundled Loop - Analog	November 2012	0.17083333	64	0:04	0.003472222	0	0	0:00	0.00	0.00
Diagnostic	October 2012	0.17986111	81	0:03	0.002777778	0	0	0:00	0.00	0.00
	September 2012	0.08472222	40	0:03	0.002777778	0	0	0:00	0.00	0.00
	August 2012	0.17986111	133	0:02	0.001388889	0	0	0:00	0.00	0.00
	July 2012	0.27569444	99	0:04	0.00625	0	0	0:00	0.00	0.00
	June 2012	0.11458333	64	0:03	0.002083333	0	0	0:00	0.00	0.00
	May 2012	0.29930556	109	0:04	0.002777778	0	0	0:00	0.00	0.00
	April 2012	0.36458333	173	0:03	0.003472222	0	0	0:00	0.00	0.00
	March 2012	0.20902778	132	0:02	0.001388889	0	0	0:00	0.00	0.00
	February 2012	0.3875	107	0:05	0.006944444	0	0	0:00	0.00	0.00
	January 2012	0.38888889	105	0:05	0.008333333	0	0	0:00	0.00	0.00
OP-7 OP-7 - Coordinated Hot Cut" Interval -	December 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
Unbundled Loops" Unbundled Loop Other	November 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
Diagnostic	October 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2012	0.375	10	0:54	0	0	0	0:00	0.00	0.00
	April 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2012	0	0	0:00	0	0	0	0:00	0.00	0.00
	February 2012	0.3	10	0:43	0.013888889	0	0	0:00	0.00	0.00
	January 2012	0.23333333	6	0:56	0	0	0	0:00	0.00	0.00
OP-8B Number Portability Timeliness LNP	December 2012	53	53	100%	0	0	0	0%	0.00	(0.16)
Benchmark 0.95	November 2012	59	59	100%	0	0	0	0%	0.00	(0.16)
	October 2012	68	68	100%	0	0	0	0%	0.00	(0.16)
	September 2012	32	32	100%	0	0	0	0%	0.00	(0.16)
	August 2012	107	107	100%	0	0	0	0%	0.00	(0.16)
	July 2012	98	98	100%	0	0	0	0%	0.00	(0.16)
	June 2012	50	50	100%	0	0	0	0%	0.00	(0.16)
	May 2012	84	84	100%	0	0	0	0%	0.00	(0.16)

	April 2012	152	152	100%	0	0	0	0%	0.00	(0.16)
	March 2012	111	112	99%	0.0941	0	0	0%	0.00	(0.13)
	February 2012	92	92	100%	0	0	0	0%	0.00	(0.16)
	January 2012	100	100	100%	0	0	0	0%	0.00	(0.16)
OP-8C Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark 0.95	December 2012	3902	3902	100%	0	0	0	0%	0.00	(0.16)
	November 2012	5114	5125	100%	0.0463	0	0	0%	0.00	(0.15)
	October 2012	7114	7119	100%	0.0265	0	0	0%	0.00	(0.16)
	September 2012	3911	3911	100%	0	0	0	0%	0.00	(0.16)
	August 2012	5276	5284	100%	0.0389	0	0	0%	0.00	(0.15)
	July 2012	4333	4346	100%	0.0546	0	0	0%	0.00	(0.15)
	June 2012	7845	7846	100%	0.0113	0	0	0%	0.00	(0.16)
	May 2012	4704	4709	100%	0.0326	0	0	0%	0.00	(0.15)
	April 2012	4929	4929	100%	0	0	0	0%	0.00	(0.16)
	March 2012	5504	5507	100%	0.0233	0	0	0%	0.00	(0.16)
	February 2012	4912	4913	100%	0.0143	0	0	0%	0.00	(0.16)
	January 2012	5010	5011	100%	0.0141	0	0	0%	0.00	(0.16)
OS-1 Speed of Answer - Operator Services Parity by Design	December 2012	0	0	00	0	8.27	1	48	0.00	0.00
	November 2012	0	0	00	0	6.97	1	48	0.00	0.00
	October 2012	0	0	00	0	7.69	1	36	0.00	0.00
	September 2012	0	0	00	0	7.62	1	48	0.00	0.00
	August 2012	0	0	00	0	7.52	1	48	0.00	0.00
	July 2012	0	0	00	0	7.64	1	36	0.00	0.00
	June 2012	0	0	00	0	7.2	1	00	0.00	0.00
	May 2012	0	0	00	0	7.45	1	00	0.00	0.00
	April 2012	0	0	00	0	6.92	1	48	0.00	0.00
	March 2012	0	0	00	0	7.5	1	00	0.00	0.00
	February 2012	0	0	00	0	7.91	1	24	0.00	0.00
	January 2012	0	0	00	0	7.25	1	00	0.00	0.00
PO-15 Number of Due Date Changes per Order All Parity	December 2012	79	1376	0	0.24	381	16162	0	7.04	3.28
	November 2012	56	1385	0	0.2	450	18136	0	3.14	0.91
	October 2012	135	1723	0	0.28	447	20985	0	14.81	8.01
	September 2012	77	1246	0	0.24	314	19060	0	11.27	5.85
	August 2012	138	1612	0	0.29	345	20939	0	19.61	10.92
	July 2012	92	1574	0	0.23	272	18943	0	13.14	6.99
	June 2012	104	1554	0	0.26	286	20024	0	14.87	8.04
	May 2012	122	1420	0	0.32	245	19859	0	22.09	12.43
	April 2012	123	1598	0	0.27	248	19030	0	20.66	11.56
	March 2012	173	1791	0	0.31	304	20269	0	25.58	14.55
	February 2012	138	1535	0	0.29	298	19860	0	21.50	12.07
	January 2012	88	1490	0	0.24	292	19108	0	11.52	6.00
PO-16 Timely Release Notifications Benchmark 0.925	December 2012	0	0	100%	0	0	0	0%	0.00	0.00
	November 2012	2	2	100%	0	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0	0	0	0%	0.00	0.00
	August 2012	0	0	100%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0	0	0	0%	0.00	0.00
	May 2012	0	0	100%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0	0	0	0%	0.00	0.00
February 2012	1	1	100%	0	0	0	0%	0.00	0.00	
January 2012	1	1	100%	0	0	0	0%	0.00	0.00	
PO-19B Stand-Alone Test Environment	December 2012	0	0	0%	0	0	0	0%	0.00	0.00

(SATE) Accuracy IMA_SATE_XML Benchmark 0.95	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	180	182	99%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 30.0 Benchmark 0.95	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		0	0	0%	0	0	0	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		940	940	100%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 31.0 Benchmark 0.95	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	354	354	100%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 32.0 Diagnostic	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	348	348	100%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	354	354	100%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 33.0 Diagnostic	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	347	348	100%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00

	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
PO-1A-1 Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark 10	December 2012	7637.25	2995	00	0	0	0	00	0.00	0.00
	November 2012	7106.94	2889	24	0	0	0	00	0.00	0.00
	October 2012	7596.47	2933	36	0	0	0	00	0.00	0.00
	September 2012	8997.04	2743	12	0	0	0	00	0.00	0.00
	August 2012	13826.52	3474	12	0	0	0	00	0.00	0.00
	July 2012	9465.94	2531	36	0	0	0	00	0.00	0.00
	June 2012	5873.28	1748	24	0	0	0	00	0.00	0.00
	May 2012	10501.75	2975	12	0	0	0	00	0.00	0.00
	April 2012	10212.48	3152	36	0	0	0	00	0.00	0.00
	March 2012	5697.18	3063	24	0	0	0	00	0.00	0.00
	February 2012	5873.28	1748	24	0	0	0	00	0.00	0.00
	January 2012	5565.75	2631	48	0	0	0	00	0.00	0.00
	PO-1A-1(a) Pre-Order Response Times (Appt. Scheduler) IMA Request Diagnostic	December 2012	389.35	2995	12	0.11	0	0	00	0.00
November 2012		346.68	2889	48	0.09	0	0	00	0.00	0.00
October 2012		351.96	2933	48	0.18	0	0	00	0.00	0.00
September 2012		356.59	2743	12	0.27	0	0	00	0.00	0.00
August 2012		416.88	3474	48	0.09	0	0	00	0.00	0.00
July 2012		329.03	2531	12	0.12	0	0	00	0.00	0.00
June 2012		192.28	1748	24	0.1	0	0	00	0.00	0.00
May 2012		357	2975	48	0.06	0	0	00	0.00	0.00
April 2012		409.76	3152	12	0.08	0	0	00	0.00	0.00
March 2012		336.93	3063	24	0.01	0	0	00	0.00	0.00
February 2012		192.28	1748	24	0.1	0	0	00	0.00	0.00
January 2012		271.5	2631	00	0.01	0	0	00	0.00	0.00
PO-1A-1(b,c) Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept Diagnostic		December 2012	7247.9	2995	48	0.98	0	0	00	0.00
	November 2012	6760.26	2889	36	0.99	0	0	00	0.00	0.00
	October 2012	7244.51	2933	48	1.22	0	0	00	0.00	0.00
	September 2012	8640.45	2743	00	4.19	0	0	00	0.00	0.00
	August 2012	13409.64	3474	24	3.61	0	0	00	0.00	0.00
	July 2012	9136.91	2531	24	5.15	0	0	00	0.00	0.00
	June 2012	5681	1748	00	2.96	0	0	00	0.00	0.00
	May 2012	10144.75	2975	24	3.16	0	0	00	0.00	0.00
	April 2012	9802.72	3152	24	1.75	0	0	00	0.00	0.00
	March 2012	5360.25	3063	00	0.5	0	0	00	0.00	0.00
	February 2012	5681	1748	00	2.96	0	0	00	0.00	0.00
	January 2012	5294.25	2631	24	0.27	0	0	00	0.00	0.00
	PO-1A-10 Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark 30	December 2012	8229.48	1414	48	0	0	0	00	0.00
November 2012		7614.72	1322	24	0	0	0	00	0.00	0.00
October 2012		7919.4	1340	24	0	0	0	00	0.00	0.00
September 2012		7742.1	1310	24	0	0	0	00	0.00	0.00
August 2012		9963.36	1683	48	0	0	0	00	0.00	0.00
July 2012		5023.2	840	12	0	0	0	00	0.00	0.00
June 2012		2593.76	436	00	0	0	0	00	0.00	0.00
May 2012		4231.38	654	48	0	0	0	00	0.00	0.00
April 2012		4156.14	678	12	0	0	0	00	0.00	0.00
March 2012		2382.07	641	48	0	0	0	00	0.00	0.00
February 2012		2593.76	436	00	0	0	0	00	0.00	0.00

	January 2012	1817.78	595	24	0	0	0	00	0.00	0.00
PO-1A-10(a) Pre-Order Response Times	December 2012	183.82	1414	12	0.01	0	0	00	0.00	0.00
(Meet Point Inquiry) IMA Request Diagnostic	November 2012	158.64	1322	48	0.01	0	0	00	0.00	0.00
	October 2012	160.8	1340	48	0.01	0	0	00	0.00	0.00
	September 2012	157.2	1310	48	0.01	0	0	00	0.00	0.00
	August 2012	201.96	1683	48	0.01	0	0	00	0.00	0.00
	July 2012	100.8	840	48	0.01	0	0	00	0.00	0.00
	June 2012	44.47	436	00	0.01	0	0	00	0.00	0.00
	May 2012	78.48	654	48	0.03	0	0	00	0.00	0.00
	April 2012	94.92	678	36	0.11	0	0	00	0.00	0.00
	March 2012	65.16	641	00	0.01	0	0	00	0.00	0.00
	February 2012	44.47	436	00	0.01	0	0	00	0.00	0.00
	January 2012	59.69	595	00	0	0	0	00	0.00	0.00
PO-1A-10(b) Pre-Order Response Times	December 2012	8045.66	1414	36	1.41	0	0	00	0.00	0.00
(Meet Point Inquiry) IMA Response Diagnostic	November 2012	7456.08	1322	36	1.71	0	0	00	0.00	0.00
	October 2012	7758.6	1340	36	1.83	0	0	00	0.00	0.00
	September 2012	7584.9	1310	36	1.83	0	0	00	0.00	0.00
	August 2012	9761.4	1683	00	1.97	0	0	00	0.00	0.00
	July 2012	4922.4	840	24	1.82	0	0	00	0.00	0.00
	June 2012	2549.29	436	00	0.63	0	0	00	0.00	0.00
	May 2012	4152.9	654	00	1.68	0	0	00	0.00	0.00
	April 2012	4061.22	678	36	1.32	0	0	00	0.00	0.00
	March 2012	2316.91	641	24	0.79	0	0	00	0.00	0.00
	February 2012	2549.29	436	00	0.63	0	0	00	0.00	0.00
	January 2012	1758.09	595	00	0.57	0	0	00	0.00	0.00
PO-1A-2 Total Pre-Order Response Times	December 2012	7052.44	4492	48	0	0	0	00	0.00	0.00
(Service Availability) IMA Aggregate Benchmark 25	November 2012	8865.78	5757	36	0	0	0	00	0.00	0.00
	October 2012	9124.8	5703	00	0	0	0	00	0.00	0.00
	September 2012	8245.86	4062	12	0	0	0	00	0.00	0.00
	August 2012	8089.62	5253	36	0	0	0	00	0.00	0.00
	July 2012	11458.16	4424	36	0	0	0	00	0.00	0.00
	June 2012	7180.92	3660	24	0	0	0	00	0.00	0.00
	May 2012	13720.04	4831	36	0	0	0	00	0.00	0.00
	April 2012	13970.66	5522	12	0	0	0	00	0.00	0.00
	March 2012	35958.52	5414	36	0	0	0	00	0.00	0.00
	February 2012	7180.92	3660	24	0	0	0	00	0.00	0.00
	January 2012	28973.95	5094	36	0	0	0	00	0.00	0.00
PO-1A-2(a) Pre-Order Response Times	December 2012	539.04	4492	48	0.01	0	0	00	0.00	0.00
(Service Availability) IMA Request Diagnostic	November 2012	633.27	5757	24	0.01	0	0	00	0.00	0.00
	October 2012	627.33	5703	24	0.03	0	0	00	0.00	0.00
	September 2012	487.44	4062	48	0.01	0	0	00	0.00	0.00
	August 2012	630.36	5253	48	0.02	0	0	00	0.00	0.00
	July 2012	530.88	4424	48	0.06	0	0	00	0.00	0.00
	June 2012	402.6	3660	24	0.01	0	0	00	0.00	0.00
	May 2012	531.41	4831	24	0.02	0	0	00	0.00	0.00
	April 2012	662.64	5522	48	0.02	0	0	00	0.00	0.00
	March 2012	878.77	5414	24	0.03	0	0	00	0.00	0.00
	February 2012	402.6	3660	24	0.01	0	0	00	0.00	0.00
	January 2012	518.64	5094	00	0	0	0	00	0.00	0.00
PO-1A-2(b) Pre-Order Response Times	December 2012	6513.4	4492	00	3	0	0	00	0.00	0.00
(Service Availability) IMA Response Diagnostic	November 2012	8232.51	5757	12	2.98	0	0	00	0.00	0.00
	October 2012	8497.47	5703	36	3.11	0	0	00	0.00	0.00
	September 2012	7758.42	4062	24	3.08	0	0	00	0.00	0.00

	August 2012	7459.26	5253	48	3	0	0	00	0.00	0.00
	July 2012	10927.28	4424	48	3	0	0	00	0.00	0.00
	June 2012	6778.32	3660	00	3.96	0	0	00	0.00	0.00
	May 2012	13188.63	4831	12	4.79	0	0	00	0.00	0.00
	April 2012	13308.02	5522	24	4.36	0	0	00	0.00	0.00
	March 2012	35079.75	5414	12	3.62	0	0	00	0.00	0.00
	February 2012	6778.32	3660	00	3.96	0	0	00	0.00	0.00
	January 2012	28455.31	5094	36	5.95	0	0	00	0.00	0.00
PO-1A-3 Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark 25	December 2012	47441.8	3605	24	0	0	0	00	0.00	0.00
	November 2012	49954.52	3773	36	0	0	0	00	0.00	0.00
	October 2012	50841.83	3797	36	0	0	0	00	0.00	0.00
	September 2012	37355.78	2674	48	0	0	0	00	0.00	0.00
	August 2012	28345.83	2467	36	0	0	0	00	0.00	0.00
	July 2012	22358.46	1951	24	0	0	0	00	0.00	0.00
	June 2012	8736.05	927	48	0	0	0	00	0.00	0.00
	May 2012	11303.81	1127	12	0	0	0	00	0.00	0.00
	April 2012	10045.08	1278	24	0	0	0	00	0.00	0.00
	March 2012	5493.18	1218	24	0	0	0	00	0.00	0.00
	February 2012	8736.05	927	48	0	0	0	00	0.00	0.00
	January 2012	5233.92	1257	24	0	0	0	00	0.00	0.00
PO-1A-3(a) Pre-Order Response Times (Facility Check) IMA Request Diagnostic	December 2012	432.6	3605	48	0.02	0	0	00	0.00	0.00
	November 2012	452.76	3773	48	0.01	0	0	00	0.00	0.00
	October 2012	455.64	3797	48	0.09	0	0	00	0.00	0.00
	September 2012	320.88	2674	48	0.01	0	0	00	0.00	0.00
	August 2012	296.04	2467	48	0.01	0	0	00	0.00	0.00
	July 2012	234.12	1951	48	0.02	0	0	00	0.00	0.00
	June 2012	101.04	927	24	0.08	0	0	00	0.00	0.00
	May 2012	135.24	1127	48	0.16	0	0	00	0.00	0.00
	April 2012	153.36	1278	48	0.01	0	0	00	0.00	0.00
	March 2012	121.8	1218	00	0.01	0	0	00	0.00	0.00
	February 2012	101.04	927	24	0.08	0	0	00	0.00	0.00
	January 2012	112.8	1257	36	0	0	0	00	0.00	0.00
PO-1A-3(b) Pre-Order Response Times (Facility Check) IMA Response Diagnostic	December 2012	47009.2	3605	36	4.97	0	0	00	0.00	0.00
	November 2012	49501.76	3773	48	4.97	0	0	00	0.00	0.00
	October 2012	50386.19	3797	48	5.28	0	0	00	0.00	0.00
	September 2012	37034.9	2674	00	6.36	0	0	00	0.00	0.00
	August 2012	28049.79	2467	48	5.24	0	0	00	0.00	0.00
	July 2012	22124.34	1951	36	5.27	0	0	00	0.00	0.00
	June 2012	8635.01	927	48	3.11	0	0	00	0.00	0.00
	May 2012	11168.57	1127	24	4.52	0	0	00	0.00	0.00
	April 2012	9891.72	1278	36	4.58	0	0	00	0.00	0.00
	March 2012	5371.38	1218	24	2.17	0	0	00	0.00	0.00
	February 2012	8635.01	927	48	3.11	0	0	00	0.00	0.00
	January 2012	5121.12	1257	48	1.37	0	0	00	0.00	0.00
PO-1A-4 Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark 10	December 2012	12201.21	6741	24	0	0	0	00	0.00	0.00
	November 2012	15798.54	8826	36	0	0	0	00	0.00	0.00
	October 2012	16634.5	8755	00	0	0	0	00	0.00	0.00
	September 2012	11901.12	6072	24	0	0	0	00	0.00	0.00
	August 2012	14497.56	7322	12	0	0	0	00	0.00	0.00
	July 2012	14029.33	6911	12	0	0	0	00	0.00	0.00
	June 2012	18563.63	7655	12	0	0	0	00	0.00	0.00
	May 2012	24639.36	7512	12	0	0	0	00	0.00	0.00
	April 2012	19369.7	7906	00	0	0	0	00	0.00	0.00

	March 2012	27023.79	8308	00	0	0	0	00	0.00	0.00
	February 2012	18563.63	7655	12	0	0	0	00	0.00	0.00
	January 2012	28197.62	7044	00	0	0	0	00	0.00	0.00
PO-1A-4(a) Pre-Order Response Times (Address Validation) IMA Request Diagnostic	December 2012	876.33	6741	12	0.12	0	0	00	0.00	0.00
	November 2012	1059.12	8826	48	0.12	0	0	00	0.00	0.00
	October 2012	1050.6	8755	48	0.1	0	0	00	0.00	0.00
	September 2012	728.64	6072	48	0.07	0	0	00	0.00	0.00
	August 2012	878.64	7322	48	0.09	0	0	00	0.00	0.00
	July 2012	898.43	6911	12	0.12	0	0	00	0.00	0.00
	June 2012	1102.58	7655	36	0.97	0	0	00	0.00	0.00
	May 2012	976.56	7512	12	0.06	0	0	00	0.00	0.00
	April 2012	1106.84	7906	36	0.1	0	0	00	0.00	0.00
	March 2012	1842.25	8308	48	0.11	0	0	00	0.00	0.00
	February 2012	1102.58	7655	36	0.96	0	0	00	0.00	0.00
	January 2012	1769.39	7044	00	0.02	0	0	00	0.00	0.00
	PO-1A-4(b) Pre-Order Response Times (Address Validation) IMA Response Diagnostic	December 2012	11324.88	6741	12	1.35	0	0	00	0.00
November 2012		14739.42	8826	48	1.35	0	0	00	0.00	0.00
October 2012		15583.9	8755	12	1.35	0	0	00	0.00	0.00
September 2012		11172.48	6072	36	1.35	0	0	00	0.00	0.00
August 2012		13618.92	7322	24	1.5	0	0	00	0.00	0.00
July 2012		13130.9	6911	00	1.88	0	0	00	0.00	0.00
June 2012		17461.06	7655	12	0.14	0	0	00	0.00	0.00
May 2012		23662.8	7512	00	1.07	0	0	00	0.00	0.00
April 2012		18262.86	7906	24	1.8	0	0	00	0.00	0.00
March 2012		25181.54	8308	12	0.9	0	0	00	0.00	0.00
February 2012		17461.06	7655	12	0.14	0	0	00	0.00	0.00
January 2012		26428.23	7044	00	0.9	0	0	00	0.00	0.00
PO-1A-5 Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark 12.5		December 2012	7223.75	5779	00	0	0	0	00	0.00
	November 2012	9225.6	7440	36	0	0	0	00	0.00	0.00
	October 2012	9628.16	7522	12	0	0	0	00	0.00	0.00
	September 2012	8583.58	5266	12	0	0	0	00	0.00	0.00
	August 2012	4637.1	3567	00	0	0	0	00	0.00	0.00
	July 2012	3469.32	2514	12	0	0	0	00	0.00	0.00
	June 2012	3727.82	2837	24	0	0	0	00	0.00	0.00
	May 2012	2944.5	1963	00	0	0	0	00	0.00	0.00
	April 2012	1721.61	1221	24	0	0	0	00	0.00	0.00
	March 2012	3398.8	1135	36	0	0	0	00	0.00	0.00
	February 2012	3727.82	2837	24	0	0	0	00	0.00	0.00
	January 2012	4405.2	1142	24	0	0	0	00	0.00	0.00
	PO-1A-5(a) Pre-Order Response Times (Get CSR) IMA Request Diagnostic	December 2012	693.48	5779	48	0.01	0	0	00	0.00
November 2012		892.8	7440	48	0.06	0	0	00	0.00	0.00
October 2012		902.64	7522	48	0.02	0	0	00	0.00	0.00
September 2012		631.92	5266	48	0.02	0	0	00	0.00	0.00
August 2012		428.04	3567	48	0.06	0	0	00	0.00	0.00
July 2012		301.68	2514	48	0.02	0	0	00	0.00	0.00
June 2012		306.4	2837	24	0.01	0	0	00	0.00	0.00
May 2012		235.56	1963	48	0.06	0	0	00	0.00	0.00
April 2012		146.52	1221	48	0.01	0	0	00	0.00	0.00
March 2012		109.45	1135	00	0.05	0	0	00	0.00	0.00
February 2012		306.4	2837	24	0.01	0	0	00	0.00	0.00
January 2012		119.31	1142	00	0.01	0	0	00	0.00	0.00
PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Response Diagnostic		December 2012	6530.27	5779	12	1.85	0	0	00	0.00
	November 2012	8332.8	7440	48	1.8	0	0	00	0.00	0.00

	October 2012	8725.52	7522	24	2.04	0	0	00	0.00	0.00
	September 2012	7951.66	5266	24	3.08	0	0	00	0.00	0.00
	August 2012	4209.06	3567	12	2.08	0	0	00	0.00	0.00
	July 2012	3167.64	2514	24	2.5	0	0	00	0.00	0.00
	June 2012	3421.42	2837	24	2.02	0	0	00	0.00	0.00
	May 2012	2708.94	1963	12	2.41	0	0	00	0.00	0.00
	April 2012	1575.09	1221	36	2.19	0	0	00	0.00	0.00
	March 2012	3289.35	1135	00	6.61	0	0	00	0.00	0.00
	February 2012	3421.42	2837	24	2.02	0	0	00	0.00	0.00
	January 2012	4285.89	1142	00	6.11	0	0	00	0.00	0.00
PO-1A-6 Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark 10	December 2012	8838.8	2326	00	0	0	0	00	0.00	0.00
	November 2012	6455.8	1690	48	0	0	0	00	0.00	0.00
	October 2012	6350.14	1658	12	0	0	0	00	0.00	0.00
	September 2012	8009.89	2159	24	0	0	0	00	0.00	0.00
	August 2012	10046.4	2760	36	0	0	0	00	0.00	0.00
	July 2012	8132.18	2003	24	0	0	0	00	0.00	0.00
	June 2012	7281.57	1830	12	0	0	0	00	0.00	0.00
	May 2012	10017	1855	00	0	0	0	00	0.00	0.00
	April 2012	6598.66	1798	48	0	0	0	00	0.00	0.00
	March 2012	5979.42	1869	00	0	0	0	00	0.00	0.00
	February 2012	7281.57	1830	12	0	0	0	00	0.00	0.00
	January 2012	5229.76	1857	48	0	0	0	00	0.00	0.00
	PO-1A-6(a) Pre-Order Response Times (TN Reservation) IMA Request Diagnostic	December 2012	279.12	2326	48	0.01	0	0	00	0.00
November 2012		202.8	1690	48	0.03	0	0	00	0.00	0.00
October 2012		198.96	1658	48	0.06	0	0	00	0.00	0.00
September 2012		259.08	2159	48	0.01	0	0	00	0.00	0.00
August 2012		331.2	2760	48	0.1	0	0	00	0.00	0.00
July 2012		240.36	2003	48	0.01	0	0	00	0.00	0.00
June 2012		206.79	1830	24	0.3	0	0	00	0.00	0.00
May 2012		222.6	1855	48	0.16	0	0	00	0.00	0.00
April 2012		215.76	1798	48	0.02	0	0	00	0.00	0.00
March 2012		193.66	1869	00	0.01	0	0	00	0.00	0.00
February 2012		206.79	1830	24	0.3	0	0	00	0.00	0.00
January 2012		178.67	1857	00	0	0	0	00	0.00	0.00
PO-1A-6(b) Pre-Order Response Times (TN Reservation) IMA Response Diagnostic		December 2012	7257.12	2326	48	1.62	0	0	00	0.00
	November 2012	5306.6	1690	36	1.49	0	0	00	0.00	0.00
	October 2012	5222.7	1658	00	1.76	0	0	00	0.00	0.00
	September 2012	6498.59	2159	24	1.6	0	0	00	0.00	0.00
	August 2012	8059.2	2760	48	1.74	0	0	00	0.00	0.00
	July 2012	6609.9	2003	00	2.5	0	0	00	0.00	0.00
	June 2012	6161.61	1830	48	1.94	0	0	00	0.00	0.00
	May 2012	7809.55	1855	24	1.68	0	0	00	0.00	0.00
	April 2012	5088.34	1798	12	1.43	0	0	00	0.00	0.00
	March 2012	4959.36	1869	00	0.74	0	0	00	0.00	0.00
	February 2012	6161.61	1830	48	1.94	0	0	00	0.00	0.00
	January 2012	3997.27	1857	00	0.61	0	0	00	0.00	0.00
	PO-1A-6(c) Pre-Order Response Times (TN Reservation) IMA Accept Diagnostic	December 2012	1302.56	2326	24	0.39	0	0	00	0.00
November 2012		946.4	1690	24	0.43	0	0	00	0.00	0.00
October 2012		928.48	1658	24	0.42	0	0	00	0.00	0.00
September 2012		1252.22	2159	12	1.59	0	0	00	0.00	0.00
August 2012		1656	2760	00	0.73	0	0	00	0.00	0.00
July 2012		1281.92	2003	36	1.84	0	0	00	0.00	0.00
June 2012		913.17	1830	00	0.83	0	0	00	0.00	0.00

	May 2012	1984.85	1855	48	0.33	0	0	00	0.00	0.00
	April 2012	1294.56	1798	48	0.43	0	0	00	0.00	0.00
	March 2012	826.4	1869	36	0.44	0	0	00	0.00	0.00
	February 2012	913.17	1830	00	0.83	0	0	00	0.00	0.00
	January 2012	1053.82	1857	48	0.07	0	0	00	0.00	0.00
PO-1A-7 Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark 20	December 2012	12134.85	1905	48	0	0	0	00	0.00	0.00
	November 2012	11881.65	1895	48	0	0	0	00	0.00	0.00
	October 2012	13446.4	1910	36	0	0	0	00	0.00	0.00
	September 2012	12819.84	1821	36	0	0	0	00	0.00	0.00
	August 2012	14469.62	1958	36	0	0	0	00	0.00	0.00
	July 2012	11991.5	1654	00	0	0	0	00	0.00	0.00
	June 2012	11986.15	925	24	0	0	0	00	0.00	0.00
	May 2012	12229.78	1486	12	0	0	0	00	0.00	0.00
	April 2012	12623.48	1574	48	0	0	0	00	0.00	0.00
	March 2012	12301.03	1548	00	0	0	0	00	0.00	0.00
	February 2012	11986.15	925	24	0	0	0	00	0.00	0.00
	January 2012	54642.4	6895	48	0	0	0	00	0.00	0.00
	PO-1A-7(a) Pre-Order Response Times (Loop Qualification Tools) IMA Request Diagnostic	December 2012	228.6	1905	48	0.02	0	0	00	0.00
November 2012		227.4	1895	48	0.02	0	0	00	0.00	0.00
October 2012		229.2	1910	48	0.02	0	0	00	0.00	0.00
September 2012		218.52	1821	48	0.02	0	0	00	0.00	0.00
August 2012		234.96	1958	48	0.03	0	0	00	0.00	0.00
July 2012		215.02	1654	12	0.02	0	0	00	0.00	0.00
June 2012		99.9	925	24	0.06	0	0	00	0.00	0.00
May 2012		193.18	1486	12	0.01	0	0	00	0.00	0.00
April 2012		188.88	1574	48	0.01	0	0	00	0.00	0.00
March 2012		228.7	1548	00	0.1	0	0	00	0.00	0.00
February 2012		99.9	925	24	0.06	0	0	00	0.00	0.00
January 2012		1092.65	6895	24	0.05	0	0	00	0.00	0.00
PO-1A-7(b) Pre-Order Response Times (Loop Qualification Tools) IMA Response Diagnostic		December 2012	11906.25	1905	00	3.68	0	0	00	0.00
	November 2012	11654.25	1895	00	3.67	0	0	00	0.00	0.00
	October 2012	13217.2	1910	48	3.98	0	0	00	0.00	0.00
	September 2012	12601.32	1821	48	3.98	0	0	00	0.00	0.00
	August 2012	14234.66	1958	48	3.98	0	0	00	0.00	0.00
	July 2012	11776.48	1654	48	4.16	0	0	00	0.00	0.00
	June 2012	11886.25	925	00	5.13	0	0	00	0.00	0.00
	May 2012	12036.6	1486	00	3.57	0	0	00	0.00	0.00
	April 2012	12434.6	1574	00	3.66	0	0	00	0.00	0.00
	March 2012	12072.33	1548	00	6.21	0	0	00	0.00	0.00
	February 2012	11886.25	925	00	5.13	0	0	00	0.00	0.00
	January 2012	53549.75	6895	48	4.81	0	0	00	0.00	0.00
	PO-1A-9 Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark 25	December 2012	9244.62	2001	48	0	0	0	00	0.00
November 2012		7924.59	1719	24	0	0	0	00	0.00	0.00
October 2012		7653.18	1671	12	0	0	0	00	0.00	0.00
September 2012		6030.1	1283	00	0	0	0	00	0.00	0.00
August 2012		10416.8	2245	36	0	0	0	00	0.00	0.00
July 2012		5081.13	1107	36	0	0	0	00	0.00	0.00
June 2012		4853.25	675	36	0	0	0	00	0.00	0.00
May 2012		3598.56	756	24	0	0	0	00	0.00	0.00
April 2012		4374.81	891	24	0	0	0	00	0.00	0.00
March 2012		5592.08	867	00	0	0	0	00	0.00	0.00
February 2012	4853.25	675	36	0	0	0	00	0.00	0.00	
January 2012	4642.72	836	00	0	0	0	00	0.00	0.00	

PO-1A-9(a) Pre-Order Response Times (Connecting Facility Assignment) IMA Request Diagnostic	December 2012	240.12	2001	48	0.02	0	0	00	0.00	0.00
	November 2012	206.28	1719	48	0.01	0	0	00	0.00	0.00
	October 2012	200.52	1671	48	0.02	0	0	00	0.00	0.00
	September 2012	153.96	1283	48	0.01	0	0	00	0.00	0.00
	August 2012	291.85	2245	12	0.31	0	0	00	0.00	0.00
	July 2012	132.84	1107	48	0.03	0	0	00	0.00	0.00
	June 2012	67.5	675	00	0.1	0	0	00	0.00	0.00
	May 2012	90.72	756	48	0.01	0	0	00	0.00	0.00
	April 2012	124.74	891	36	0.15	0	0	00	0.00	0.00
	March 2012	88.82	867	00	0.01	0	0	00	0.00	0.00
	February 2012	67.5	675	00	0.1	0	0	00	0.00	0.00
	January 2012	83.16	836	00	0	0	0	00	0.00	0.00
	PO-1A-9(b) Pre-Order Response Times (Connecting Facility Assignment) IMA Response Diagnostic	December 2012	9004.5	2001	00	2.13	0	0	00	0.00
November 2012		7718.31	1719	36	1.9	0	0	00	0.00	0.00
October 2012		7452.66	1671	24	1.8	0	0	00	0.00	0.00
September 2012		5876.14	1283	12	2.97	0	0	00	0.00	0.00
August 2012		10124.95	2245	24	2.7	0	0	00	0.00	0.00
July 2012		4948.29	1107	48	2.4	0	0	00	0.00	0.00
June 2012		4785.75	675	36	5.62	0	0	00	0.00	0.00
May 2012		3507.84	756	36	1.54	0	0	00	0.00	0.00
April 2012		4250.07	891	48	2.65	0	0	00	0.00	0.00
March 2012		5503.26	867	00	4.41	0	0	00	0.00	0.00
February 2012		4785.75	675	36	5.62	0	0	00	0.00	0.00
January 2012		4559.56	836	00	5.9	0	0	00	0.00	0.00
PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark 10		December 2012	1029.6	4680	48	0.01	0	0	00	0.00
	November 2012	1096.04	4982	48	0.01	0	0	00	0.00	0.00
	October 2012	1095.82	4981	48	0.01	0	0	00	0.00	0.00
	September 2012	1102.42	5011	48	0.01	0	0	00	0.00	0.00
	August 2012	1144.22	5201	48	0.01	0	0	00	0.00	0.00
	July 2012	4386.8	4985	12	0.01	0	0	00	0.00	0.00
	June 2012	4685.72	5121	48	0.34	0	0	00	0.00	0.00
	May 2012	6329.36	5188	48	0.01	0	0	00	0.00	0.00
	April 2012	10172.04	4582	48	3.11	0	0	00	0.00	0.00
	March 2012	15316.2	4572	00	4.21	0	0	00	0.00	0.00
	February 2012	4685.72	5121	48	0.34	0	0	00	0.00	0.00
	January 2012	17772.73	3865	00	3.08	0	0	00	0.00	0.00
	PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30	December 2012	4493.6	820	12	2.51	0	0	00	0.00
November 2012		4942.08	858	24	4.39	0	0	00	0.00	0.00
October 2012		4916.34	858	12	4.01	0	0	00	0.00	0.00
September 2012		5022.4	860	36	2.91	0	0	00	0.00	0.00
August 2012		4845.48	894	48	1.98	0	0	00	0.00	0.00
July 2012		5501.79	861	36	6.27	0	0	00	0.00	0.00
June 2012		2954.7	735	48	4.12	0	0	00	0.00	0.00
May 2012		4799.34	879	24	1.65	0	0	00	0.00	0.00
April 2012		4313.25	793	12	3.03	0	0	00	0.00	0.00
March 2012		3570.92	894	36	4.12	0	0	00	0.00	0.00
February 2012		2954.7	735	48	4.12	0	0	00	0.00	0.00
January 2012		2653.24	747	00	2.22	0	0	00	0.00	0.00
PO-1X-2 Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark 25		December 2012	20111.5	5510	00	3.39	0	0	00	0.00
	November 2012	21817.5	5818	00	3.45	0	0	00	0.00	0.00
	October 2012	23376	5844	00	6.34	0	0	00	0.00	0.00
	September 2012	22959.52	5872	24	4.73	0	0	00	0.00	0.00
	August 2012	22891.68	6056	12	3.72	0	0	00	0.00	0.00

	July 2012	25310.88	5859	48	6.03	0	0	00	0.00	0.00
	June 2012	5765.35	6186	12	0.27	0	0	00	0.00	0.00
	May 2012	25356.83	6023	24	4.09	0	0	00	0.00	0.00
	April 2012	24706.41	5392	12	6.06	0	0	00	0.00	0.00
	March 2012	43989.27	5443	12	5.12	0	0	00	0.00	0.00
	February 2012	5765.35	6186	12	0.27	0	0	00	0.00	0.00
	January 2012	35513.92	4814	12	7.18	0	0	00	0.00	0.00
PO-1X-3 Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark 25	December 2012	108851.4	7420	48	14.7	0	0	00	0.00	0.00
	November 2012	115972.01	7927	12	14.37	0	0	00	0.00	0.00
	October 2012	116175.96	7871	24	14.44	0	0	00	0.00	0.00
	September 2012	75159.15	4961	00	14.77	0	0	00	0.00	0.00
	August 2012	55077.36	4953	48	14.01	0	0	00	0.00	0.00
	July 2012	29589.06	2953	48	14.1	0	0	00	0.00	0.00
	June 2012	6504.21	7124	24	1.51	0	0	00	0.00	0.00
	May 2012	18989.36	1922	12	8.51	0	0	00	0.00	0.00
	April 2012	12594.99	1401	36	8.51	0	0	00	0.00	0.00
	March 2012	7535.42	1258	36	8.25	0	0	00	0.00	0.00
	February 2012	6504.21	7124	24	1.51	0	0	00	0.00	0.00
	January 2012	3238.5	735	24	5.24	0	0	00	0.00	0.00
	PO-1X-4 Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark 10	December 2012	9756	6775	36	0.92	0	0	00	0.00
November 2012		10343.19	7233	12	1.15	0	0	00	0.00	0.00
October 2012		11078.76	7194	36	2.36	0	0	00	0.00	0.00
September 2012		10881	7254	00	3.36	0	0	00	0.00	0.00
August 2012		11108.88	7506	12	0.8	0	0	00	0.00	0.00
July 2012		13902.72	7241	48	4.45	0	0	00	0.00	0.00
June 2012		13152.8	8020	36	0.21	0	0	00	0.00	0.00
May 2012		10958.76	7506	24	0.97	0	0	00	0.00	0.00
April 2012		12567.4	6666	36	5.08	0	0	00	0.00	0.00
March 2012		17936.2	7825	36	3.51	0	0	00	0.00	0.00
February 2012		13152.8	8020	36	0.21	0	0	00	0.00	0.00
January 2012		21608.29	6121	12	6.62	0	0	00	0.00	0.00
PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5		December 2012	4256	7600	24	0.47	0	0	00	0.00
	November 2012	4530.96	8091	24	0.47	0	0	00	0.00	0.00
	October 2012	4509.68	8053	24	0.57	0	0	00	0.00	0.00
	September 2012	4463.8	8116	00	2.19	0	0	00	0.00	0.00
	August 2012	3527.7	6414	00	0.16	0	0	00	0.00	0.00
	July 2012	4394.49	4107	48	4.45	0	0	00	0.00	0.00
	June 2012	7076.58	8134	48	0.22	0	0	00	0.00	0.00
	May 2012	1492.02	2763	36	0.1	0	0	00	0.00	0.00
	April 2012	3570	2100	00	4.93	0	0	00	0.00	0.00
	March 2012	4805.56	1780	00	5.21	0	0	00	0.00	0.00
	February 2012	7076.58	8134	48	0.23	0	0	00	0.00	0.00
	January 2012	5420.92	1255	48	5.41	0	0	00	0.00	0.00
	PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10	December 2012	12823.74	3438	12	1.93	0	0	00	0.00
November 2012		12886.24	3746	36	2.07	0	0	00	0.00	0.00
October 2012		11740.12	3646	48	2.04	0	0	00	0.00	0.00
September 2012		10932.57	3681	48	3.87	0	0	00	0.00	0.00
August 2012		11434.2	3876	00	1.88	0	0	00	0.00	0.00
July 2012		14566.72	3716	48	5.39	0	0	00	0.00	0.00
June 2012		3380.01	3694	48	0.34	0	0	00	0.00	0.00
May 2012		10955.7	3885	48	2.34	0	0	00	0.00	0.00
April 2012		10913.44	3417	36	4.04	0	0	00	0.00	0.00
March 2012		10552.19	3742	48	3.08	0	0	00	0.00	0.00

	February 2012	3380.01	3694	48	0.34	0	0	00	0.00	0.00
	January 2012	7956.96	3208	12	5.33	0	0	00	0.00	0.00
PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark 20	December 2012	37320.88	4156	12	7.56	0	0	00	0.00	0.00
	November 2012	37320.88	4156	12	7.56	0	0	00	0.00	0.00
	October 2012	42023.55	4215	48	7.86	0	0	00	0.00	0.00
	September 2012	41116.28	4124	48	7.86	0	0	00	0.00	0.00
	August 2012	46652.55	4245	36	7.98	0	0	00	0.00	0.00
	July 2012	45199.04	4124	24	7.95	0	0	00	0.00	0.00
	June 2012	4644.48	5664	48	0.35	0	0	00	0.00	0.00
	May 2012	39769.6	3824	00	7.11	0	0	00	0.00	0.00
	April 2012	39217.5	3735	00	6.78	0	0	00	0.00	0.00
	March 2012	41328.29	3825	00	6.61	0	0	00	0.00	0.00
	February 2012	4644.48	5664	48	0.35	0	0	00	0.00	0.00
	January 2012	19115	1893	00	8.52	0	0	00	0.00	0.00
	PO-1X-9 Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark 25	December 2012	7927.8	1810	12	2.14	0	0	00	0.00
November 2012		8245.85	1853	00	2.3	0	0	00	0.00	0.00
October 2012		8461.3	1910	12	3.16	0	0	00	0.00	0.00
September 2012		8524.8	1920	36	4.51	0	0	00	0.00	0.00
August 2012		8439.17	1949	12	2.21	0	0	00	0.00	0.00
July 2012		8854.56	1892	12	7.67	0	0	00	0.00	0.00
June 2012		1771.22	1940	24	0.23	0	0	00	0.00	0.00
May 2012		7050.24	1536	36	4.31	0	0	00	0.00	0.00
April 2012		7551.82	1727	48	2.47	0	0	00	0.00	0.00
March 2012		4619.14	1092	12	2.98	0	0	00	0.00	0.00
February 2012		1771.22	1940	24	0.23	0	0	00	0.00	0.00
January 2012		3544.78	894	48	4.84	0	0	00	0.00	0.00
PO-20 Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark 0.95		December 2012	0	0	0%	0	0	0	0%	0.00
	November 2012	218	220	99%	0.0949	0	0	0%	0.00	(0.13)
	October 2012	241	241	100%	0	0	0	0%	0.00	(0.16)
	September 2012	182	182	100%	0	0	0	0%	0.00	(0.16)
	August 2012	207	210	99%	0.1187	0	0	0%	0.00	(0.11)
	July 2012	192	193	99%	0.0718	0	0	0%	0.00	(0.14)
	June 2012	202	205	99%	0.1201	0	0	0%	0.00	(0.11)
	May 2012	197	197	100%	0	0	0	0%	0.00	(0.16)
	April 2012	191	191	100%	0	0	0	0%	0.00	(0.16)
	March 2012	122	123	99%	0.0898	0	0	0%	0.00	(0.13)
	February 2012	134	134	100%	0	0	0	0%	0.00	(0.16)
	January 2012	155	156	99%	0.0798	0	0	0%	0.00	(0.14)
	PO-20 Manual Service Order Accuracy Unbundled Loops Benchmark 0.95	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		292	294	99%	0.0822	0	0	0%	0.00	(0.14)
October 2012		386	397	97%	0.1641	0	0	0%	0.00	(0.07)
September 2012		234	237	99%	0.1118	0	0	0%	0.00	(0.12)
August 2012		436	442	99%	0.1157	0	0	0%	0.00	(0.12)
July 2012		338	338	100%	0	0	0	0%	0.00	(0.16)
June 2012		357	372	96%	0.1967	0	0	0%	0.00	(0.03)
May 2012		374	381	98%	0.1343	0	0	0%	0.00	(0.10)
April 2012		374	380	98%	0.1247	0	0	0%	0.00	(0.11)
March 2012		420	421	100%	0.0487	0	0	0%	0.00	(0.15)
February 2012		470	474	99%	0.0915	0	0	0%	0.00	(0.13)
January 2012		390	390	100%	0	0	0	0%	0.00	(0.16)
PO-2A Electronic Flow-through for LSRs received via IMA LNP Diagnostic		December 2012	4236	4819	88%	0.3261	0	0	0%	0.00
	November 2012	4790	5389	89%	0.3143	0	0	0%	0.00	0.00
	October 2012	5091	5857	87%	0.3372	0	0	0%	0.00	0.00

	September 2012	5126	5772	89%	0.3153	0	0	0%	0.00	0.00
	August 2012	5368	6065	89%	0.3189	0	0	0%	0.00	0.00
	July 2012	5295	6076	87%	0.3347	0	0	0%	0.00	0.00
	June 2012	5364	6147	87%	0.3334	0	0	0%	0.00	0.00
	May 2012	5182	6035	86%	0.3484	0	0	0%	0.00	0.00
	April 2012	4962	5753	86%	0.3444	0	0	0%	0.00	0.00
	March 2012	5423	6283	86%	0.3437	0	0	0%	0.00	0.00
	February 2012	5100	5944	86%	0.349	0	0	0%	0.00	0.00
	January 2012	5768	6530	88%	0.3211	0	0	0%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic	December 2012	511	1014	50%	0.5	0	0	0%	0.00	0.00
	November 2012	644	1042	62%	0.4859	0	0	0%	0.00	0.00
	October 2012	677	1139	59%	0.491	0	0	0%	0.00	0.00
	September 2012	659	1033	64%	0.4806	0	0	0%	0.00	0.00
	August 2012	660	1048	63%	0.4829	0	0	0%	0.00	0.00
	July 2012	644	1045	62%	0.4863	0	0	0%	0.00	0.00
	June 2012	594	980	61%	0.4886	0	0	0%	0.00	0.00
	May 2012	430	742	58%	0.4936	0	0	0%	0.00	0.00
	April 2012	326	585	56%	0.4967	0	0	0%	0.00	0.00
	March 2012	384	623	62%	0.4863	0	0	0%	0.00	0.00
	February 2012	355	575	62%	0.486	0	0	0%	0.00	0.00
	January 2012	358	672	53%	0.4989	0	0	0%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic	December 2012	762	994	77%	0.423	0	0	0%	0.00	0.00
	November 2012	903	1181	76%	0.4242	0	0	0%	0.00	0.00
	October 2012	948	1286	74%	0.4402	0	0	0%	0.00	0.00
	September 2012	916	1198	76%	0.4242	0	0	0%	0.00	0.00
	August 2012	1078	1440	75%	0.4338	0	0	0%	0.00	0.00
	July 2012	936	1269	74%	0.4399	0	0	0%	0.00	0.00
	June 2012	1014	1357	75%	0.4346	0	0	0%	0.00	0.00
	May 2012	1042	1398	75%	0.4357	0	0	0%	0.00	0.00
	April 2012	1085	1400	78%	0.4176	0	0	0%	0.00	0.00
	March 2012	1187	1633	73%	0.4456	0	0	0%	0.00	0.00
	February 2012	908	1314	69%	0.4621	0	0	0%	0.00	0.00
	January 2012	1003	1389	72%	0.448	0	0	0%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic	December 2012	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	4	9	44%	0.4969	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95	December 2012	4236	4260	99%	0.0748	0	0	0%	0.00	(0.14)
	November 2012	4790	4830	99%	0.0906	0	0	0%	0.00	(0.13)
	October 2012	5091	5167	99%	0.1204	0	0	0%	0.00	(0.11)
	September 2012	5126	5194	99%	0.1137	0	0	0%	0.00	(0.12)
	August 2012	5368	5459	98%	0.128	0	0	0%	0.00	(0.11)
	July 2012	5295	5384	98%	0.1275	0	0	0%	0.00	(0.11)
	June 2012	5364	5447	98%	0.1225	0	0	0%	0.00	(0.11)
	May 2012	5182	5262	98%	0.1224	0	0	0%	0.00	(0.11)

	April 2012	4962	5042	98%	0.125	0	0	0%	0.00	(0.11)
	March 2012	5423	5489	99%	0.109	0	0	0%	0.00	(0.12)
	February 2012	5100	5173	99%	0.118	0	0	0%	0.00	(0.11)
	January 2012	5768	5837	99%	0.1081	0	0	0%	0.00	(0.12)
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Benchmark 0.95	December 2012	511	522	98%	0.1436	0	0	0%	0.00	(0.09)
	November 2012	644	652	99%	0.1101	0	0	0%	0.00	(0.12)
	October 2012	677	693	98%	0.1502	0	0	0%	0.00	(0.08)
	September 2012	659	674	98%	0.1475	0	0	0%	0.00	(0.09)
	August 2012	660	673	98%	0.1376	0	0	0%	0.00	(0.10)
	July 2012	644	652	99%	0.1101	0	0	0%	0.00	(0.12)
	June 2012	594	602	99%	0.1145	0	0	0%	0.00	(0.12)
	May 2012	430	440	98%	0.149	0	0	0%	0.00	(0.09)
	April 2012	326	332	98%	0.1332	0	0	0%	0.00	(0.10)
	March 2012	384	390	98%	0.1231	0	0	0%	0.00	(0.11)
	February 2012	355	358	99%	0.0912	0	0	0%	0.00	(0.13)
	January 2012	358	361	99%	0.0908	0	0	0%	0.00	(0.13)
	PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.85	December 2012	762	798	95%	0.2076	0	0	0%	0.00
November 2012		903	964	94%	0.2435	0	0	0%	0.00	(0.31)
October 2012		948	1036	92%	0.2788	0	0	0%	0.00	(0.23)
September 2012		916	986	93%	0.2568	0	0	0%	0.00	(0.28)
August 2012		1078	1145	94%	0.2347	0	0	0%	0.00	(0.32)
July 2012		936	1017	92%	0.2707	0	0	0%	0.00	(0.25)
June 2012		1014	1117	91%	0.2893	0	0	0%	0.00	(0.20)
May 2012		1042	1119	93%	0.2531	0	0	0%	0.00	(0.29)
April 2012		1085	1147	95%	0.2261	0	0	0%	0.00	(0.34)
March 2012		1187	1275	93%	0.2535	0	0	0%	0.00	(0.29)
February 2012		908	990	92%	0.2756	0	0	0%	0.00	(0.24)
January 2012		1003	1072	94%	0.2454	0	0	0%	0.00	(0.30)
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95		December 2012	0	0	0%	0	0	0	0%	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	4	5	80%	0.4	0	0	0%	0.00	0.47
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1	December 2012	1.05	3	8:24	0.402083333	0	0	0:00	0.00
November 2012		0.69097222	2	8:18	0.444444444	0	0	0:00	0.00	(1.96)
October 2012		1.27569444	6	5:06	0.260416667	0	0	0:00	0.00	(2.36)
September 2012		1.17083333	5	5:37	0.333333333	0	0	0:00	0.00	(2.30)
August 2012		0	0	0:00	0	0	0	0:00	0.00	0.00
July 2012		0	0	0:00	0	0	0	0:00	0.00	0.00
June 2012		5.57152778	4	9:26	0.614583333	0	0	0:00	0.00	1.18
May 2012		0	0	0:00	0	0	0	0:00	0.00	0.00
April 2012		4.52986111	4	3:11	0.591666667	0	0	0:00	0.00	0.40
March 2012		3.91736111	6	15:40	0.411805556	0	0	0:00	0.00	(1.04)
February 2012		0.78055556	1	18:44	0	0	0	0:00	0.00	(0.66)
January 2012		1.44097222	2	17:17	0.118055556	0	0	0:00	0.00	(0.84)
PO-3X LSR Rejection Notice Interval for		December 2012	13.51111111	244	1:20	0.102777778	0	0	0:00	0.00

IMA - Rejected Manually Product Aggregate Benchmark 0.5	November 2012	11.8076389	290	0:59	0.070833333	0	0	0:00	0.00	(2.76)
	October 2012	10.8805556	311	0:50	0.064583333	0	0	0:00	0.00	(2.79)
	September 2012	10.1798611	269	0:54	0.061805556	0	0	0:00	0.00	(2.77)
	August 2012	11.7840278	334	0:51	0.067361111	0	0	0:00	0.00	(2.79)
	July 2012	10.4402778	284	0:53	0.057638889	0	0	0:00	0.00	(2.78)
	June 2012	17.5868056	301	1:24	0.090972222	0	0	0:00	0.00	(2.65)
	May 2012	10.2020833	313	0:47	0.071527778	0	0	0:00	0.00	(2.80)
	April 2012	123.891667	345	8:37	6.027777778	0	0	0:00	0.00	(0.85)
	March 2012	13.8861111	358	0:56	0.061805556	0	0	0:00	0.00	(2.77)
	February 2012	13.1722222	345	0:55	0.06875	0	0	0:00	0.00	(2.77)
	January 2012	31.8673611	299	2:33	1.295833333	0	0	0:00	0.00	(2.36)
	PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic	December 2012	825	23536	4%	0.1839	0	0	0%	0.00
November 2012		950	28391	3%	0.1798	0	0	0%	0.00	0.00
October 2012		1104	34152	3%	0.1769	0	0	0%	0.00	0.00
September 2012		859	27553	3%	0.1738	0	0	0%	0.00	0.00
August 2012		942	32223	3%	0.1685	0	0	0%	0.00	0.00
July 2012		976	30091	3%	0.1772	0	0	0%	0.00	0.00
June 2012		852	29454	3%	0.1676	0	0	0%	0.00	0.00
May 2012		941	31242	3%	0.1709	0	0	0%	0.00	0.00
April 2012		1030	27970	4%	0.1883	0	0	0%	0.00	0.00
March 2012		1145	30323	4%	0.1906	0	0	0%	0.00	0.00
February 2012		884	27428	3%	0.1766	0	0	0%	0.00	0.00
January 2012		932	31344	3%	0.1699	0	0	0%	0.00	0.00
PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic	December 2012	9254	23536	39%	0.4885	0	0	0%	0.00	0.00
	November 2012	11216	28391	40%	0.4889	0	0	0%	0.00	0.00
	October 2012	14541	34152	43%	0.4945	0	0	0%	0.00	0.00
	September 2012	10371	27553	38%	0.4845	0	0	0%	0.00	0.00
	August 2012	12569	32223	39%	0.4878	0	0	0%	0.00	0.00
	July 2012	12203	30091	41%	0.491	0	0	0%	0.00	0.00
	June 2012	11312	29454	38%	0.4864	0	0	0%	0.00	0.00
	May 2012	13000	31242	42%	0.4929	0	0	0%	0.00	0.00
	April 2012	11620	27970	42%	0.4928	0	0	0%	0.00	0.00
	March 2012	12324	30323	41%	0.4912	0	0	0%	0.00	0.00
	February 2012	10614	27428	39%	0.4871	0	0	0%	0.00	0.00
	January 2012	12528	31344	40%	0.4898	0	0	0%	0.00	0.00
PO-4C LSRs Received via Facsimile Product Aggregate Diagnostic	December 2012	3	6	50%	0.5	0	0	0%	0.00	0.00
	November 2012	2	6	33%	0.4714	0	0	0%	0.00	0.00
	October 2012	6	9	67%	0.4714	0	0	0%	0.00	0.00
	September 2012	5	10	50%	0.5	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	4	9	44%	0.4969	0	0	0%	0.00	0.00
	May 2012	0	3	0%	0	0	0	0%	0.00	0.00
	April 2012	4	4	100%	0	0	0	0%	0.00	0.00
	March 2012	6	7	86%	0.3499	0	0	0%	0.00	0.00
	February 2012	1	3	33%	0.4714	0	0	0%	0.00	0.00
	January 2012	2	8	25%	0.433	0	0	0%	0.00	0.00
PO-5A-(a) FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark 0.95	December 2012	275	275	100%	0	0	0	0%	0.00	(0.16)
	November 2012	301	301	100%	0	0	0	0%	0.00	(0.16)
	October 2012	341	341	100%	0	0	0	0%	0.00	(0.16)
	September 2012	340	340	100%	0	0	0	0%	0.00	(0.16)
	August 2012	338	338	100%	0	0	0	0%	0.00	(0.16)
	July 2012	307	307	100%	0	0	0	0%	0.00	(0.16)

	June 2012	287	287	100%	0	0	0	0%	0.00	(0.16)
	May 2012	224	224	100%	0	0	0	0%	0.00	(0.16)
	April 2012	211	211	100%	0	0	0	0%	0.00	(0.16)
	March 2012	200	200	100%	0	0	0	0%	0.00	(0.16)
	February 2012	171	171	100%	0	0	0	0%	0.00	(0.16)
	January 2012	165	165	100%	0	0	0	0%	0.00	(0.16)
PO-5A-(b) FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate Benchmark 0.95	December 2012	580	583	99%	0.0715	0	0	0%	0.00	(0.14)
	November 2012	699	699	100%	0	0	0	0%	0.00	(0.16)
	October 2012	698	698	100%	0	0	0	0%	0.00	(0.16)
	September 2012	720	722	100%	0.0526	0	0	0%	0.00	(0.15)
	August 2012	864	864	100%	0	0	0	0%	0.00	(0.16)
	July 2012	671	671	100%	0	0	0	0%	0.00	(0.16)
	June 2012	759	762	100%	0.0626	0	0	0%	0.00	(0.15)
	May 2012	788	790	100%	0.0503	0	0	0%	0.00	(0.15)
	April 2012	802	802	100%	0	0	0	0%	0.00	(0.16)
	March 2012	896	898	100%	0.0471	0	0	0%	0.00	(0.15)
	February 2012	644	644	100%	0	0	0	0%	0.00	(0.16)
	January 2012	697	697	100%	0	0	0	0%	0.00	(0.16)
PO-5A-(c) FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark 0.95	December 2012	3879	3881	100%	0.0227	0	0	0%	0.00	(0.16)
	November 2012	4365	4365	100%	0	0	0	0%	0.00	(0.16)
	October 2012	4624	4625	100%	0.0147	0	0	0%	0.00	(0.16)
	September 2012	4640	4646	100%	0.0359	0	0	0%	0.00	(0.15)
	August 2012	4879	4879	100%	0	0	0	0%	0.00	(0.16)
	July 2012	4758	4758	100%	0	0	0	0%	0.00	(0.16)
	June 2012	4773	4791	100%	0.0612	0	0	0%	0.00	(0.15)
	May 2012	4687	4695	100%	0.0412	0	0	0%	0.00	(0.15)
	April 2012	4519	4519	100%	0	0	0	0%	0.00	(0.16)
	March 2012	4878	4879	100%	0.0143	0	0	0%	0.00	(0.16)
	February 2012	4610	4610	100%	0	0	0	0%	0.00	(0.16)
	January 2012	5091	5091	100%	0	0	0	0%	0.00	(0.16)
PO-5B-(a) FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark 0.9	December 2012	234	243	96%	0.1889	0	0	0%	0.00	(0.21)
	November 2012	230	233	99%	0.1127	0	0	0%	0.00	(0.29)
	October 2012	273	273	100%	0	0	0	0%	0.00	(0.33)
	September 2012	194	194	100%	0	0	0	0%	0.00	(0.33)
	August 2012	192	192	100%	0	0	0	0%	0.00	(0.33)
	July 2012	185	185	100%	0	0	0	0%	0.00	(0.33)
	June 2012	211	211	100%	0	0	0	0%	0.00	(0.33)
	May 2012	204	204	100%	0	0	0	0%	0.00	(0.33)
	April 2012	182	182	100%	0	0	0	0%	0.00	(0.33)
	March 2012	156	156	100%	0	0	0	0%	0.00	(0.33)
	February 2012	122	122	100%	0	0	0	0%	0.00	(0.33)
	January 2012	165	165	100%	0	0	0	0%	0.00	(0.33)
PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchmark 0.9	December 2012	500	524	95%	0.2091	0	0	0%	0.00	(0.18)
	November 2012	638	667	96%	0.2039	0	0	0%	0.00	(0.19)
	October 2012	696	726	96%	0.199	0	0	0%	0.00	(0.20)
	September 2012	554	579	96%	0.2033	0	0	0%	0.00	(0.19)
	August 2012	676	703	96%	0.1922	0	0	0%	0.00	(0.21)
	July 2012	651	680	96%	0.2021	0	0	0%	0.00	(0.19)
	June 2012	686	717	96%	0.2034	0	0	0%	0.00	(0.19)
	May 2012	641	670	96%	0.2035	0	0	0%	0.00	(0.19)
	April 2012	736	758	97%	0.1679	0	0	0%	0.00	(0.24)
	March 2012	1100	1127	98%	0.1529	0	0	0%	0.00	(0.25)
	February 2012	889	914	97%	0.1631	0	0	0%	0.00	(0.24)

PO-5B-(c) FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark 0.9	January 2012	740	766	97%	0.1811	0	0	0%	0.00	(0.22)
	December 2012	515	525	98%	0.1367	0	0	0%	0.00	(0.27)
	November 2012	536	538	100%	0.0609	0	0	0%	0.00	(0.32)
	October 2012	701	701	100%	0	0	0	0%	0.00	(0.33)
	September 2012	590	590	100%	0	0	0	0%	0.00	(0.33)
	August 2012	643	643	100%	0	0	0	0%	0.00	(0.33)
	July 2012	720	720	100%	0	0	0	0%	0.00	(0.33)
	June 2012	712	713	100%	0.0374	0	0	0%	0.00	(0.33)
	May 2012	769	769	100%	0	0	0	0%	0.00	(0.33)
	April 2012	756	756	100%	0	0	0	0%	0.00	(0.33)
	March 2012	815	815	100%	0	0	0	0%	0.00	(0.33)
	February 2012	778	778	100%	0	0	0	0%	0.00	(0.33)
	January 2012	710	710	100%	0	0	0	0%	0.00	(0.33)
PO-5C-(a) FOCs on Time for Manual Resale Aggregate Benchmark 0.9	December 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	November 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark 0.9	December 2012	0	0	0%	0	0	0	0%	0.00
November 2012		0	0	0%	0	0	0	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		1	1	100%	0	0	0	0%	0.00	(0.33)
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		3	3	100%	0	0	0	0%	0.00	(0.33)
May 2012		3	3	100%	0	0	0	0%	0.00	(0.33)
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		1	1	100%	0	0	0	0%	0.00	(0.33)
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
PO-5C-(c) FOCs on Time for Manual LNP Benchmark 0.9		December 2012	2	2	100%	0	0	0	0%	0.00
	November 2012	3	3	100%	0	0	0	0%	0.00	(0.33)
	October 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	September 2012	5	5	100%	0	0	0	0%	0.00	(0.33)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	January 2012	5	5	100%	0	0	0	0%	0.00	(0.33)
	PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark 0.85	December 2012	37	37	100%	0	0	0	0%	0.00
November 2012		25	25	100%	0	0	0	0%	0.00	(0.53)
October 2012		39	39	100%	0	0	0	0%	0.00	(0.53)
September 2012		32	32	100%	0	0	0	0%	0.00	(0.53)

	August 2012	70	70	100%	0	0	0	0%	0.00	(0.53)
	July 2012	32	32	100%	0	0	0	0%	0.00	(0.53)
	June 2012	14	14	100%	0	0	0	0%	0.00	(0.53)
	May 2012	43	43	100%	0	0	0	0%	0.00	(0.53)
	April 2012	37	37	100%	0	0	0	0%	0.00	(0.53)
	March 2012	48	48	100%	0	0	0	0%	0.00	(0.53)
	February 2012	55	55	100%	0	0	0	0%	0.00	(0.53)
	January 2012	39	39	100%	0	0	0	0%	0.00	(0.53)
PO-6 Work Completion Notification Timeliness All Benchmark 0.25	December 2012	32.9583333	5192	0.09	0.107638889	0	0	0:00	0.00	(2.92)
	November 2012	17.8402778	5086	0.05	0.026388889	0	0	0:00	0.00	(2.96)
	October 2012	34.8416667	5943	0.08	0.059027778	0	0	0:00	0.00	(2.93)
	September 2012	26.1013889	5305	0.07	0.034027778	0	0	0:00	0.00	(2.94)
	August 2012	28.9125	5879	0.07	0.01875	0	0	0:00	0.00	(2.94)
	July 2012	27.9180556	5485	0.07	0.025694444	0	0	0:00	0.00	(2.94)
	June 2012	24.4263889	5750	0.06	0.03125	0	0	0:00	0.00	(2.95)
	May 2012	21.7173611	5567	0.06	0.009722222	0	0	0:00	0.00	(2.95)
	April 2012	30.6868056	5549	0.08	0.015277778	0	0	0:00	0.00	(2.93)
	March 2012	34.6361111	6273	0.08	0.079166667	0	0	0:00	0.00	(2.93)
	February 2012	27.7770833	5503	0.07	0.032638889	0	0	0:00	0.00	(2.94)
	January 2012	37.6388889	5958	0.09	0.026388889	0	0	0:00	0.00	(2.92)
PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity	December 2012	2271	2272	100%	0.021	125341	125341	100%	0.00	0.00
	November 2012	2270	2270	100%	0	144786	144786	100%	0.00	0.00
	October 2012	2760	2760	100%	0	154027	154027	100%	0.00	0.00
	September 2012	2226	2226	100%	0	137662	137662	100%	0.00	0.00
	August 2012	2931	2931	100%	0	158493	158493	100%	0.00	0.00
	July 2012	2632	2632	100%	0	178163	178163	100%	0.00	0.00
	June 2012	2845	2845	100%	0	210224	210224	100%	0.00	0.00
	May 2012	2767	2767	100%	0	225163	225163	100%	0.00	0.00
	April 2012	2908	2908	100%	0	154475	154475	100%	0.00	0.00
	March 2012	3589	3589	100%	0	161744	161744	100%	0.00	0.00
	February 2012	2433	2433	100%	0	159522	159522	100%	0.00	0.00
	January 2012	2779	2780	100%	0.019	159768	159768	100%	0.00	0.00
PO-8A Jeopardy Notice Interval Non- Designed Services Parity	December 2012	15	3	5	2.65	52	62	1	-11.62	(8.06)
	November 2012	0	2	0	0	17	25	1	1.48	(0.40)
	October 2012	2	1	2	0	28	28	1	-1.09	(1.66)
	September 2012	14	5	3	2.59	35	24	1	-1.69	(2.03)
	August 2012	15	2	8	0.71	47	42	1	-6.46	(4.93)
	July 2012	15	3	5	3	36	43	1	-10.14	(7.16)
	June 2012	51	6	9	6.16	33	36	1	-14.57	(9.86)
	May 2012	5	1	5	0	37	42	1	-3.25	(2.97)
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	1	0	0	28	31	1	1.13	(0.67)
	February 2012	6	1	6	0	40	45	1	-5.89	(4.58)
	January 2012	13	3	4	1.53	27	23	1	-3.25	(2.97)
PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability Parity	December 2012	169	59	3	1.38	52	62	1	-18.39	(12.18)
	November 2012	163	62	3	1.97	17	25	1	-13.12	(8.97)
	October 2012	271	79	3	2.04	28	28	1	-12.24	(8.44)
	September 2012	340	76	4	2.19	35	24	1	-7.98	(5.85)
	August 2012	268	86	3	1.79	47	42	1	-7.77	(5.72)
	July 2012	278	77	4	2.95	36	43	1	-21.18	(13.88)
	June 2012	285	93	3	2.08	33	36	1	-9.27	(6.64)
	May 2012	263	85	3	1.92	37	42	1	-9.36	(6.69)
	April 2012	320	60	5	4.75	18	20	1	-23.91	(15.53)

Combined	Standard	Benchmark
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	Parity	
BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	Benchmark	0.95
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity	Parity	
BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	Parity	
BI-2 Invoices Delivered within 10 Days All Parity by Design	Parity by Design	
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	Benchmark	0.98
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	Parity	
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	Benchmark	0.95
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	Benchmark	0.95
CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90	Benchmark	90
CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	Benchmark	120
CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	Benchmark	150
CP-2B Non-Forcasted & Late Forecasted Collocations All Benchmark 0.9	Benchmark	0.9
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	Benchmark	0.9
CP-3 Collocation Feasibility Study Interval All Benchmark 10	Benchmark	10
CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	Benchmark	0.9
DA-1 Speed of Answer - Directory Assistance Parity by Design	Parity by Design	
DB-1A Time to Update Databases E911 Parity by Design	Parity by Design	
DB-1B Time to Update Databases LIDB Parity by Design	Parity by Design	
DB-1C-1 Time to Update Databases Directory Listing Parity by Design	Parity by Design	
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design	Parity by Design	
GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	Benchmark	0.9925
GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925	Benchmark	0.9925
GA-3 Gateway Availability - EB-TA Benchmark 0.9925	Benchmark	0.9925
GA-4 System Availability - EXACT Benchmark 0.9925	Benchmark	0.9925
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	Benchmark	0.9925
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	Benchmark	0.95
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	Benchmark	0.9925
MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS0 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports E911 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports ISDN Primary Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports LIS Trunk Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports PBX Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Residence Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSLi Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE - P (POTS) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex) Parity	Parity	
MR-11A LNP Trouble Reports Cleared within 4 Hours LNP Parity 0.95	Parity	0.95
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	Parity	0.95
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Line Splitting Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity	

MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS0 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours E911 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours ISDN Primary Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-6A	Mean Time to Restore Basic Rate ISDN Parity	Parity
MR-6A	Mean Time to Restore Business Parity	Parity
MR-6A	Mean Time to Restore Centrex Parity	Parity
MR-6A	Mean Time to Restore Centrex 21 Parity	Parity
MR-6A	Mean Time to Restore Line Sharing Parity	Parity
MR-6A	Mean Time to Restore Line Splitting Parity	Parity
MR-6A	Mean Time to Restore PBX Parity	Parity
MR-6A	Mean Time to Restore Residence Parity	Parity
MR-6A	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6A	Mean Time to Restore UNE P (Centrex 21) Parity	Parity
MR-6A	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6B	Mean Time to Restore Business Parity	Parity
MR-6B	Mean Time to Restore Centrex 21 Parity	Parity
MR-6B	Mean Time to Restore PBX Parity	Parity
MR-6B	Mean Time to Restore Residence Parity	Parity
MR-6B	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6C	Mean Time to Restore Business Parity	Parity
MR-6C	Mean Time to Restore Centrex 21 Parity	Parity
MR-6C	Mean Time to Restore Line Sharing Parity	Parity
MR-6C	Mean Time to Restore Line Splitting Parity	Parity
MR-6C	Mean Time to Restore Residence Parity	Parity
MR-6C	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex 21) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - IOF Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - Loop Parity	Parity
MR-6D	Mean Time to Restore DS0 Parity	Parity
MR-6D	Mean Time to Restore DS1 Parity	Parity

MR-6D	Mean Time to Restore Enhanced Extended Loops - DS0 Capable	Diagnostic
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS1 Capable	Parity
MR-6D	Mean Time to Restore LIS Trunk	Parity
MR-6D	Mean Time to Restore UDIT Above DS1 Level	Parity
MR-6D	Mean Time to Restore UDIT DS1	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded	Parity
MR-6D	Mean Time to Restore Unbundled Loop - ADSL Qualified	Parity
MR-6D	Mean Time to Restore Unbundled Loop - DS1 Capable	Parity
MR-6D	Mean Time to Restore Unbundled Loop - XDSLi	Parity
MR-6D	Mean Time to Restore Unbundled Loop Analog	Parity
MR-6D	Mean Time to Restore Unbundled Loop ISDN Capable	Parity
MR-6E	Mean Time to Restore Dark Fiber - IOF	Parity
MR-6E	Mean Time to Restore Dark Fiber - Loop	Parity
MR-6E	Mean Time to Restore DS1	Parity
MR-6E	Mean Time to Restore E911	Parity
MR-6E	Mean Time to Restore Enhanced Extended Loops - DS1 Capable	Parity
MR-6E	Mean Time to Restore ISDN Primary	Parity
MR-6E	Mean Time to Restore LIS Trunk	Parity
MR-6E	Mean Time to Restore UDIT Above DS1 Level	Parity
MR-6E	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-6E	Mean Time to Restore Unbundled Loop - ADSL Qualified	Parity
MR-6E	Mean Time to Restore Unbundled Loop - DS1 Capable	Parity
MR-6E	Mean Time to Restore Unbundled Loop - XDSLi	Parity
MR-6E	Mean Time to Restore Unbundled Loop Analog	Parity
MR-6E	Mean Time to Restore Unbundled Loop ISDN Capable	Parity
MR-7A	Repair Repeat Report Rate Basic Rate ISDN	Parity
MR-7A	Repair Repeat Report Rate Business	Parity
MR-7A	Repair Repeat Report Rate Centrex	Parity
MR-7A	Repair Repeat Report Rate Centrex 21	Parity
MR-7A	Repair Repeat Report Rate Line Sharing	Parity
MR-7A	Repair Repeat Report Rate Line Splitting	Parity
MR-7A	Repair Repeat Report Rate PBX	Parity
MR-7A	Repair Repeat Report Rate Residence	Parity
MR-7A	Repair Repeat Report Rate UNE - P (POTS)	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex 21)	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex)	Parity
MR-7B	Repair Repeat Report Rate Business	Parity
MR-7B	Repair Repeat Report Rate Centrex 21	Parity
MR-7B	Repair Repeat Report Rate PBX	Parity
MR-7B	Repair Repeat Report Rate Residence	Parity
MR-7B	Repair Repeat Report Rate UNE - P (POTS)	Parity
MR-7C	Repair Repeat Report Rate Business	Parity
MR-7C	Repair Repeat Report Rate Centrex 21	Parity
MR-7C	Repair Repeat Report Rate Line Sharing	Parity
MR-7C	Repair Repeat Report Rate Line Splitting	Parity
MR-7C	Repair Repeat Report Rate Residence	Parity
MR-7C	Repair Repeat Report Rate UNE - P (POTS)	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex 21)	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex)	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - IOF	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - Loop	Parity
MR-7D	Repair Repeat Report Rate DS0	Parity
MR-7D	Repair Repeat Report Rate DS1	Parity
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable	Diagnostic
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable	Parity
MR-7D	Repair Repeat Report Rate LIS Trunk	Parity
MR-7D	Repair Repeat Report Rate UDIT Above DS1 Level	Parity
MR-7D	Repair Repeat Report Rate UDIT DS1	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 4 Wire Non-Loaded	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - DS1 Capable	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - XDSLi	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop Analog	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop ISDN Capable	Parity
MR-7E	Repair Repeat Report Rate Dark Fiber - IOF	Parity
MR-7E	Repair Repeat Report Rate Dark Fiber - Loop	Parity
MR-7E	Repair Repeat Report Rate DS1	Parity
MR-7E	Repair Repeat Report Rate E911	Parity
MR-7E	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable	Parity
MR-7E	Repair Repeat Report Rate ISDN Primary	Parity
MR-7E	Repair Repeat Report Rate LIS Trunk	Parity
MR-7E	Repair Repeat Report Rate UDIT Above DS1 Level	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - DS1 Capable	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - XDSLi	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop Analog	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop ISDN Capable	Parity
MR-8	Trouble Rate Basic Rate ISDN	Parity
MR-8	Trouble Rate Business	Parity
MR-8	Trouble Rate Centrex	Parity

MR-8	Trouble Rate Centrex 21	Parity	
MR-8	Trouble Rate Dark Fiber - IOF	Diagnostic	
MR-8	Trouble Rate Dark Fiber - Loop	Diagnostic	
MR-8	Trouble Rate DS0	Parity	
MR-8	Trouble Rate DS1	Parity	
MR-8	Trouble Rate DS3	Parity	
MR-8	Trouble Rate E911	Parity	
MR-8	Trouble Rate Enhanced Extended Loops - DS0 Capable	Diagnostic	
MR-8	Trouble Rate Enhanced Extended Loops - DS1 Capable	Parity	
MR-8	Trouble Rate Enhanced Extended Loops - DS3 Capable	Diagnostic	
MR-8	Trouble Rate Frame Relay	Parity	
MR-8	Trouble Rate ISDN Primary	Parity	
MR-8	Trouble Rate Line Sharing	Parity	
MR-8	Trouble Rate Line Splitting	Parity	
MR-8	Trouble Rate LIS Trunk	Parity	
MR-8	Trouble Rate PBX	Parity	
MR-8	Trouble Rate Residence	Parity	
MR-8	Trouble Rate Sub-Loop Unbundling	Diagnostic	
MR-8	Trouble Rate UDIT Above DS1 Level	Parity	
MR-8	Trouble Rate UDIT DS1	Parity	
MR-8	Trouble Rate Unbundled Loop - 2 Wire Non-Loaded	Parity	
MR-8	Trouble Rate Unbundled Loop - 4 Wire Non-Loaded	Parity	
MR-8	Trouble Rate Unbundled Loop - ADSL Qualified	Parity	
MR-8	Trouble Rate Unbundled Loop - DS1 Capable	Parity	
MR-8	Trouble Rate Unbundled Loop - XDSLi	Parity	
MR-8	Trouble Rate Unbundled Loop Analog	Parity	
MR-8	Trouble Rate Unbundled Loop ISDN Capable	Parity	
MR-8	Trouble Rate UNE - P (POTS)	Parity	
MR-8	Trouble Rate UNE P (Centrex 21)	Parity	
MR-8	Trouble Rate UNE P (Centrex)	Parity	
MR-9A	Repair Appointments Met Business	Parity	
MR-9A	Repair Appointments Met Centrex	Parity	
MR-9A	Repair Appointments Met Centrex 21	Parity	
MR-9A	Repair Appointments Met PBX	Parity	
MR-9A	Repair Appointments Met Residence	Parity	
MR-9A	Repair Appointments Met UNE - P (POTS)	Parity	
MR-9B	Repair Appointments Met Business	Parity	
MR-9B	Repair Appointments Met Centrex 21	Parity	
MR-9B	Repair Appointments Met PBX	Parity	
MR-9B	Repair Appointments Met Residence	Parity	
MR-9B	Repair Appointments Met UNE - P (POTS)	Parity	
MR-9C	Repair Appointments Met Business	Parity	
MR-9C	Repair Appointments Met Centrex 21	Parity	
MR-9C	Repair Appointments Met Residence	Parity	
MR-9C	Repair Appointments Met UNE - P (POTS)	Parity	
NI-1A	Trunk Blockage to Qwest Tandem Offices LIS Trunk	Parity	0.01
NI-1B	Trunk Blockage to Qwest End Offices LIS Trunk	Parity	0.01
NI-1C	Trunk Blockage to Qwest Tandem Offices LIS Trunk	Diagnostic	
NI-1D	Trunk Blockage to Qwest End Offices LIS Trunk	Diagnostic	
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop - Analog	Benchmark	0.95
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop Other	Benchmark	0.95
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog	Diagnostic	
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Business	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs)	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Line Splitting	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Residence	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop Analog	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date UNE - P (POTS)	Parity	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Business	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs)	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Line Splitting	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Residence	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS)	Diagnostic	
OP-17A	Timeliness of Disconnects associated with LNP Orders LNP	Benchmark	0.9825
OP-17B	Timeliness of Disconnects associated with LNP Orders LNP	Diagnostic	
OP-2	Calls Answered within Twenty Seconds - Interconnect Provisioning Center	Parity	
OP-3A	Installation Commitments Met Business	Parity	
OP-3A	Installation Commitments Met Line Splitting	Benchmark	0.95
OP-3A	Installation Commitments Met Residence	Parity	
OP-3A	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3A	Installation Commitments Met UNE P (Centrex)	Parity	
OP-3B	Installation Commitments Met Business	Parity	
OP-3B	Installation Commitments Met Residence	Parity	
OP-3B	Installation Commitments Met Sub-Loop Unbundling	Diagnostic	
OP-3B	Installation Commitments Met UNE - P (POTS)	Parity	

OP-3C	Installation Commitments Met Business Parity	Parity	
OP-3C	Installation Commitments Met Centrex Parity	Parity	
OP-3C	Installation Commitments Met Line Splitting Benchmark 0.95	Benchmark	0.95
OP-3C	Installation Commitments Met PBX Parity	Parity	
OP-3C	Installation Commitments Met Residence Parity	Parity	
OP-3C	Installation Commitments Met UNE - P (POTS) Parity	Parity	
OP-3D	Installation Commitments Met Basic Rate ISDN Parity	Parity	
OP-3D	Installation Commitments Met Dark Fiber - IOF Diagnostic	Diagnostic	
OP-3D	Installation Commitments Met DS0 Parity	Parity	
OP-3D	Installation Commitments Met E911 Parity	Parity	
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met ISDN Primary Parity	Parity	
OP-3D	Installation Commitments Met LIS Trunk Parity	Parity	
OP-3D	Installation Commitments Met PBX Parity	Parity	
OP-3D	Installation Commitments Met UDIT Above DS1 Level Parity	Parity	
OP-3D	Installation Commitments Met UDIT DS1 Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - DS1 Capable Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - DS3 Capable Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop ISDN Capable Parity	Parity	
OP-3E	Installation Commitments Met Basic Rate ISDN Parity	Parity	
OP-3E	Installation Commitments Met E911 Parity	Parity	
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Frame Relay Parity	Parity	
OP-3E	Installation Commitments Met LIS Trunk Parity	Parity	
OP-3E	Installation Commitments Met PBX Parity	Parity	
OP-3E	Installation Commitments Met UDIT Above DS1 Level Parity	Parity	
OP-3E	Installation Commitments Met UDIT DS1 Parity	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - DS1 Capable Parity	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop ISDN Capable Parity	Parity	
OP-4A	Installation Interval Business Parity	Parity	
OP-4A	Installation Interval Line Splitting Benchmark 3.3	Benchmark	3.3
OP-4A	Installation Interval Residence Parity	Parity	
OP-4A	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4B	Installation Interval Business Parity	Parity	
OP-4B	Installation Interval Residence Parity	Parity	
OP-4B	Installation Interval Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-4B	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4C	Installation Interval Business Parity	Parity	
OP-4C	Installation Interval Centrex Parity	Parity	
OP-4C	Installation Interval Line Splitting Benchmark 3.3	Benchmark	3.3
OP-4C	Installation Interval Residence Parity	Parity	
OP-4C	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4D	Installation Interval Basic Rate ISDN Parity	Parity	
OP-4D	Installation Interval Dark Fiber - IOF Diagnostic	Diagnostic	
OP-4D	Installation Interval DS0 Parity	Parity	
OP-4D	Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-4D	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	Benchmark	6
OP-4D	Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-4D	Installation Interval ISDN Primary Parity	Parity	
OP-4D	Installation Interval LIS Trunk Parity	Parity	
OP-4D	Installation Interval PBX Parity	Parity	
OP-4D	Installation Interval UDIT Above DS1 Level Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5	Benchmark	5.5
OP-4D	Installation Interval Unbundled Loop - DS3 Capable Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - XDSLi Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Analog Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Conditioned Benchmark 15	Benchmark	15
OP-4D	Installation Interval Unbundled Loop ISDN Capable Parity	Parity	
OP-4E	Installation Interval Basic Rate ISDN Parity	Parity	
OP-4E	Installation Interval E911 Parity	Parity	
OP-4E	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	Benchmark	6
OP-4E	Installation Interval LIS Trunk Parity	Parity	
OP-4E	Installation Interval PBX Parity	Parity	
OP-4E	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5	Benchmark	5.5

OP-4E	Installation Interval Unbundled Loop - XDSLi Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Analog Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Conditioned Benchmark 15	Benchmark	15
OP-4E	Installation Interval Unbundled Loop ISDN Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Basic Rate ISDN Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Business Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Centrex Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Dark Fiber - IOF Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair DS0 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair E911 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Frame Relay Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair ISDN Primary Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Line Splitting Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair LIS Trunk Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair PBX Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Residence Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair UDIT Above DS1 Level Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair UDIT DS1 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS3 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - XDSLi Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop Analog Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE - P (POTS) Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE P (Centrex) Parity	Parity	
OP-5B	New Service Provisioning Quality Basic Rate ISDN Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Business Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Centrex Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality DS0 Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Frame Relay Diagnostic	Diagnostic	
OP-5B	New Service Provisioning Quality ISDN Primary Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Line Splitting Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality PBX Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Residence Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-5B	New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - 4 Wire Non-Loaded Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - ADSL Qualified Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS1 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS3 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - XDSLi Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop Analog Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop ISDN Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE - P (POTS) Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE P (Centrex) Benchmark 0.965	Benchmark	0.965
OP-5R	New Service Quality Multiple Report Rate Business Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Dark Fiber - IOF Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate DS0 Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Residence Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - 2 Wire Non-Loaded Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop Analog Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop ISDN Capable Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE - P (POTS) Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE P (Centrex) Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Basic Rate ISDN Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Business Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Centrex Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total DS0 Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS1 Capable Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Frame Relay Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total ISDN Primary Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Line Splitting Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total PBX Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Residence Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 4 Wire Non-Loaded Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - ADSL Qualified Diagnostic	Diagnostic	

OP-5T	New Service Installation Quality Total Unbundled Loop - DS1 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS3 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - XDSLi	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop Analog	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop ISDN Capable	Diagnostic	
OP-5T	New Service Installation Quality Total UNE - P (POTS)	Diagnostic	
OP-5T	New Service Installation Quality Total UNE P (Centrex)	Diagnostic	
OP-6A-1	Delayed Days for Non-Facility Reasons Line Splitting	Parity	
OP-6A-1	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-2	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Business	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Residence	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons LIS Trunk	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	
OP-6B-1	Delayed Days for Facility Reasons Business	Parity	
OP-6B-1	Delayed Days for Facility Reasons Residence	Parity	
OP-6B-1	Delayed Days for Facility Reasons UNE - P (POTS)	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	
OP-6B-5	Delayed Days for Facility Reasons Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-6B-5	Delayed Days for Facility Reasons UDIT Above DS1 Level	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop - Analog	Diagnostic	
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other	Diagnostic	
OP-8B	Number Portability Timeliness LNP Benchmark	0.95	0.95
OP-8C	Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark	0.95	0.95
OS-1	Speed of Answer - Operator Services	Parity by Design	
PO-15	Number of Due Date Changes per Order All	Parity	
PO-16	Timely Release Notifications Benchmark	0.925	0.925
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Benchmark	0.95	0.95
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 23.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 24.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 25.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 26.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI	Diagnostic	
PO-19B	Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark	0.95	0.95
PO-1A-1	Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate	Benchmark	10
PO-1A-1(a)	Pre-Order Response Times (Appt. Scheduler) IMA Request	Diagnostic	
PO-1A-1(b,c)	Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept	Diagnostic	
PO-1A-10	Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate	Benchmark	30
PO-1A-10(a)	Pre-Order Response Times (Meet Point Inquiry) IMA Request	Diagnostic	
PO-1A-10(b)	Pre-Order Response Times (Meet Point Inquiry) IMA Response	Diagnostic	
PO-1A-2	Total Pre-Order Response Times (Service Availability) IMA Aggregate	Benchmark	25
PO-1A-2(a)	Pre-Order Response Times (Service Availability) IMA Request	Diagnostic	
PO-1A-2(b)	Pre-Order Response Times (Service Availability) IMA Response	Diagnostic	
PO-1A-3	Total Pre-Order Response Times (Facility Check) IMA Aggregate	Benchmark	25
PO-1A-3(a)	Pre-Order Response Times (Facility Check) IMA Request	Diagnostic	
PO-1A-3(b)	Pre-Order Response Times (Facility Check) IMA Response	Diagnostic	
PO-1A-4	Total Pre-Order Response Times (Address Validation) IMA Aggregate	Benchmark	10
PO-1A-4(a)	Pre-Order Response Times (Address Validation) IMA Request	Diagnostic	
PO-1A-4(b)	Pre-Order Response Times (Address Validation) IMA Response	Diagnostic	
PO-1A-5	Total Pre-Order Response Times (Get CSR) IMA Aggregate	Benchmark	12.5
PO-1A-5(a)	Pre-Order Response Times (Get CSR) IMA Request	Diagnostic	
PO-1A-5(b)	Pre-Order Response Times (Get CSR) IMA Response	Diagnostic	
PO-1A-6	Total Pre-Order Response Times (TN Reservation) IMA Aggregate	Benchmark	10
PO-1A-6(a)	Pre-Order Response Times (TN Reservation) IMA Request	Diagnostic	
PO-1A-6(b)	Pre-Order Response Times (TN Reservation) IMA Response	Diagnostic	
PO-1A-6(c)	Pre-Order Response Times (TN Reservation) IMA Accept	Diagnostic	
PO-1A-7	Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate	Benchmark	20
PO-1A-7(a)	Pre-Order Response Times (Loop Qualification Tools) IMA Request	Diagnostic	
PO-1A-7(b)	Pre-Order Response Times (Loop Qualification Tools) IMA Response	Diagnostic	
PO-1A-9	Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate	Benchmark	25
PO-1A-9(a)	Pre-Order Response Times (Connecting Facility Assignment) IMA Request	Diagnostic	
PO-1A-9(b)	Pre-Order Response Times (Connecting Facility Assignment) IMA Response	Diagnostic	
PO-1X-1	Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response	Benchmark	10
PO-1X-10	Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response	Benchmark	30
PO-1X-2	Pre-Order Response Times (Service Availability XML) XML Request/Response	Benchmark	25
PO-1X-3	Pre-Order Response Times (Facility Check XML) XML Request/Response	Benchmark	25

PO-1X-4	Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark	10	Benchmark	10
PO-1X-5	Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark	12.5	Benchmark	12.5
PO-1X-6	Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark	10	Benchmark	10
PO-1X-7	Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark	20	Benchmark	20
PO-1X-9	Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark		Benchmark	25
PO-20	Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark	0.95	Benchmark	0.95
PO-20	Manual Service Order Accuracy Unbundled Loops Benchmark	0.95	Benchmark	0.95
PO-2A	Electronic Flow-through for LSRs received via IMA LNP Diagnostic		Diagnostic	
PO-2A	Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic		Diagnostic	
PO-2A	Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic		Diagnostic	
PO-2A	Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic		Diagnostic	
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark	0.95	Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Ben		Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark	0	Benchmark	0.85
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark	0.95	Benchmark	0.95
PO-3C	LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark	1	Benchmark	1
PO-3X	LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark	0.5	Benchmark	0.5
PO-4A-1	LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic		Diagnostic	
PO-4A-2	LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic		Diagnostic	
PO-4C	LSRs Received via Facsimile Product Aggregate Diagnostic		Diagnostic	
PO-5A-(a)	FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark	0.95	Benchmark	0.95
PO-5A-(b)	FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate Benchmark		Benchmark	0.95
PO-5A-(c)	FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark	0.95	Benchmark	0.95
PO-5B-(a)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark	0.9	Benchmark	0.9
PO-5B-(b)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchm		Benchmark	0.9
PO-5B-(c)	FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark	0.9	Benchmark	0.9
PO-5C-(a)	FOCs on Time for Manual Resale Aggregate Benchmark	0.9	Benchmark	0.9
PO-5C-(b)	FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark	0.9	Benchmark	0.9
PO-5C-(c)	FOCs on Time for Manual LNP Benchmark	0.9	Benchmark	0.9
PO-5D	Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark	0.85	Benchmark	0.85
PO-6	Work Completion Notification Timeliness All Benchmark	0.25	Benchmark	0.25
PO-7X,C	Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity		Parity	
PO-8A	Jeopardy Notice Interval Non-Designed Services Parity		Parity	
PO-8B	Jeopardy Notice Interval Unbundled Loops and Number Portability Parity		Parity	
PO-8D	Jeopardy Notice Interval UNE - P (POTS) Parity		Parity	
PO-9A	Timely Jeopardy Notices Non-Designed Services Parity		Parity	
PO-9B	Timely Jeopardy Notices Unbundled Loops and Number Portability Parity		Parity	
PO-9C	Timely Jeopardy Notices LIS Trunk Parity		Parity	
PO-9D	Timely Jeopardy Notices UNE - P (POTS) Parity		Parity	

PID	Format
BI-1A	Days
BI-1B	Percent
BI-1C-1	Days
BI-1C-2	Days
BI-2	Percent
BI-3	Percent
BI-4	Percent
BI-5	Percent
CP-1	Days
CP-2	Percent
CP-3	Days
CP-4	Percent
DA-1	Seconds
DB-1A	HrsMins
DB-1B	Seconds
DB-1C	Seconds
DB-2	Percent
GA-1	Percent
GA-2	Percent
GA-3	Percent
GA-4	Percent
GA-6	Percent
GA-7	Percent

PID	Format
MR-10	Percent
MR-11	Percent
MR-2	Percent
MR-3	Percent
MR-4	Percent
MR-5	Percent
MR-6	HrsMins
MR-7	Percent
MR-8	Percent
MR-9	Percent
NI-1	Percent
NP-1	Percent
OP-13	Percent
OP-15	Number
OP-17	Percent
OP-2	Percent
OP-3	Percent
OP-4	Days
OP-5	Percent
OP-6	Days
OP-7	HrsMins
OP-8	Percent
OS-1	Seconds

PID	Format
PO-15	Number
PO-16	Percent
PO-19	Percent
PO-1A	Seconds
PO-1X	Seconds
PO-20	Percent
PO-2	Percent
PO-3A-1	HrsMins
PO-3A-2	MinsSecs
PO-3B-1	HrsMins
PO-3B-2	MinsSecs
PO-3C	HrsMins
PO-3X	HrsMins
PO-4	Percent
PO-5	Percent
PO-6	HrsMins
PO-7	Percent
PO-8	Days
PO-9	Percent