

Section 5
1st Revised Sheet 5
Canceling
Original Sheet 5

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICES

LOCAL DIRECTORY ASSISTANCE SERVICE

A. General

1. In addition to providing telephone directories to all local exchange service customers, the Company furnishes Local Directory Assistance Service to provide customers with assistance in obtaining directory information.
2. The Company's directory assistance operator will provide a calling party with telephone numbers, information that a customer has a nonpublished number, or that the requested customer has no telephone listing.
3. The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same Local Access and Transport Area (LATA) as the customer making the request.

B. Conditions

1. A maximum of two telephone numbers will be provided on each call to Local Directory Assistance. The customer should advise the operator at the beginning of the call if two listings will be requested.
2. The charges for Local Directory Assistance do not apply to requests originating from:
 - a. Hotel, motel, and hospital patient lines, or
 - b. An exchange access line, which the Company has determined is used on a continuing basis by a person incapable of using the Company's directory.
 - c. Handicap customers are exempt from the Operator Service Charge on all operator assisted calls. (N)
(N)

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