



CenturyLink™

Mark S. Reynolds

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January 18, 2013

Mr. David Danner
Secretary & Executive Director
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive SW
Olympia, WA 98504-7250

RE: Qwest PAP Report

Dear Mr. Danner:

Attached are the January payments for the Washington Performance Assurance Plan (PAP) based on November 2012 performance.

Please let me know if you have any questions about this information.

Sincerely,

For Mark S. Reynolds
Attachment

WASHINGTON PAP SUMMARY - NOVEMBER 2012

State	Reporting Period	PID	PID Description	Product	Current Month Tier 1 Payment	Current Month Tier 2 Payment	Current Month Special Fund Payment	Current Month Total Payment	Incremental Rerun Tier 1 Payment	Incremental Rerun Tier 2 Payment	Incremental Rerun Special Fund Payment	Incremental Rerun Total Payment	Tier 1 Interest	Tier 2 Interest	Total Interest
WA	11/01/2012	Total Payments			26849	10500	0	37349	0	0	0	0	0	0	0
WA	11/01/2012	BI-4A	Billing Completeness	UNE_RESAGG	0	0	0	0	0	0	0	0	0	0	0
WA	11/01/2012	MR-5A	All Troubles Cleared within 4 Hours	UBL_DS1	878	0	0	878	0	0	0	0	0	0	0
WA	11/01/2012	MR-6D	Mean Time to Restore	EEL_DS1	753	0	0	753	0	0	0	0	0	0	0
WA	11/01/2012	MR-7D	Repair Repeat Report Rate	EEL_DS1	553	600	0	1153	0	0	0	0	0	0	0
WA	11/01/2012	MR-8	Trouble Rate	EEL_DS1	16842	8100	0	24942	0	0	0	0	0	0	0
WA	11/01/2012	MR-8	Trouble Rate	RES	4168	1200	0	5368	0	0	0	0	0	0	0
WA	11/01/2012	MR-8	Trouble Rate	UBL_ADLS2	139	0	0	139	0	0	0	0	0	0	0
WA	11/01/2012	MR-8	Trouble Rate	UBL_2W_NL	377	0	0	377	0	0	0	0	0	0	0
WA	11/01/2012	OP-3A	Installation Commitments Met	RES	114	600	0	714	0	0	0	0	0	0	0
WA	11/01/2012	OP-3D	Installation Commitments Met	UBL_COND	800	0	0	800	0	0	0	0	0	0	0
WA	11/01/2012	OP-3E	Installation Commitments Met	UBL_COND	750	0	0	750	0	0	0	0	0	0	0
WA	11/01/2012	OP-4E	Installation Interval	UBL_DS1	300	0	0	300	0	0	0	0	0	0	0
WA	11/01/2012	OP-5A	New Service Installation Quality Reporte	UBL_DS1	75	0	0	75	0	0	0	0	0	0	0
WA	11/01/2012	PO-20	Manual Service Order Accuracy	UBLANL2WNL	900	0	0	900	0	0	0	0	0	0	0
WA	11/01/2012	PO-2B-X	PO-2BX Percent Electronic Flow-through (LNP	0	0	0	0	0	0	0	0	0	0	0
WA	11/01/2012	PO-5B-(b)	FOCs On Time For Electronic/Manual LSRs	UBLAGGEELS	200	0	0	200	0	0	0	0	0	0	0