

UG-230739

250 SW Taylor Street Portland, OR 97204 503-226-4211 nwnatural.com

June 27, 2024

VIA ELECTRONIC FILING

Jeff Killip, Executive Director & Secretary Washington Utilities and Transportation Commission 621 Woodland Square Loop S.E. Lacey, Washington 98503

Re: UG-230739—NW Natural Status on Arrearage Management Program ("AMP") – Compliance with Order 01

In compliance with Order 01 in UG-230739, Northwest Natural Gas Company, dba NW Natural ("NW Natural" or "Company"), provides the following updates on progress toward developing an AMP. Order 01 directed the Company to provide monthly updates. The work on an AMP for the month of June 2024 includes:

- 1. Reviewed and discussed written feedback and input on NW Natural's design concept received from non-Company members of the GREAT Advisory Group at multiple internal meetings.
- 2. NW Natural team members continued to draft the processes for the AMP and will check in with the GREAT Advisory Group for updates and as needed for input.

Please contact me at (503) 610-7546 if you have questions.

Sincerely,

/s/ Amy Schulties

Amy Schulties Regulatory Consultant, Regulatory Affairs NW Natural 250 SW Taylor Street Portland, OR 97204 (503) 610-7546 amy.schulties@nwnatural.com Received Records Management Jun 27, 2024