



WASHINGTON WATER SERVICE

14519 Peacock Hill Avenue • P.O. Box 336
Gig Harbor, WA 98335 Tel: (877) 408-4060 toll-free

February 19, 2020

Name
Address1
Address2
City,State Zip

Re: {Service Address}

Dear {NAME}:

Washington Water Service recently entered into an agreement with Rainier View Water Company to purchase its water utility assets and provide water service to its customers. We are in the process of asking the Washington Utilities & Transportation Commission (Commission) for authorization to transfer ownership and operation of Rainier View Water. We expect this transfer, which is contingent upon approval by the Commission, to be completed later in 2020.

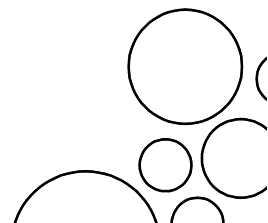
Washington Water currently provides regulated water utility service to about 46,500 people in nearly 200 systems in Clallam, Jefferson, Kitsap, Mason, Pierce, King, San Juan, and Thurston counties, along with wastewater service on Orcas Island. Since we began operating here in 1999, we have been dedicated to being part of – and supporting – the communities we serve. Our employees, some of whom have more than 30 years of experience in the water industry, are committed to providing safe, high-quality water and excellent service to every one of our customers. We will continue to invest in the local infrastructure so that it remains reliable for our customers' everyday and emergency needs, and we have a rigorous water quality assurance program that ensures the water we provide to customers meets all applicable water quality standards.

We do not expect your water rates to change in the near term as a result of this transaction, and we plan for the same employees who have been serving you and your community to continue providing service to you. While operations will remain local, please know that the staff will have the support of a larger team to assist with any needs that arise.

If you have any questions about this transaction and how it will affect you, please call our Customer Center toll-free at (877) 408-4060. We will keep you informed of the progress of this application; however, until the process is completed, Rainier View Water will continue to be your water provider.

Commission staff will make a recommendation to the Commissioners at an open meeting, which is scheduled for 9:30 a.m. on March 26, 2020, at 621 Woodland Square Loop SE in Lacey. If you would like to provide feedback, you will have an opportunity to comment in person at this meeting. The

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Commission is committed to providing reasonable accommodations to participants with disabilities. If you need reasonable accommodation, please contact the commission at (360) 664-1132 or humanresources@utc.wa.gov.

If you are unable to attend the open meeting but would still like to participate, the Commission has a bridge line that enables you to participate or listen by telephone. Call (360) 664-1234 for instructions the day before the open meeting. You should also call this number if you plan to attend the open meeting in person to make sure this case hasn't been rescheduled. You can also comment by using the "Public Comment" feature on the Commission's web site at utc.wa.gov or by using the contact information below.

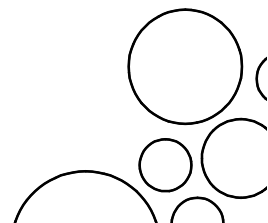
Washington Utilities and Transportation Commission
P.O. Box 47250
Olympia, WA 98504-7250
E-mail: comments@utc.wa.gov
Telephone: (888) 333-WUTC (9882)

Thank you, and we look forward to serving you.

Sincerely,

A handwritten signature in cursive script that reads "Matt Brown".

Matt Brown, P.E.
General Manager





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██████████
22211 42ND AVE E
SPANAWAY, WA 98387-6889

Re: 22211 42ND AVE E

Dear ██████████

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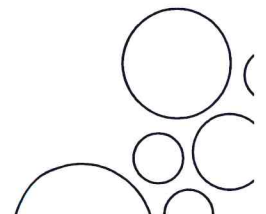
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