



**UT-110423**

151 Southhall Lane, Ste. 450  
Maitland, FL 32751  
www.inteserra.com

August 25, 2023

**Via Web Filing**

<https://efiling.utc.wa.gov/Form>

Received  
Records Management  
Aug 25, 2023

WA UTC Electronic Filing  
Washington Utilities & Transportation Comm.  
Ms. Amanda Maxwell  
<https://efiling.utc.wa.gov/Form>

RE: Yourtel America, Inc. d/b/a Terracom, Inc.  
WA ETC Quarterly Lifeline Information Report  
For the quarter ending June 30, 2023  
Docket No: UT-110423

Dear Ms. Maxwell:

Enclosed please find the WA ETC Quarterly Lifeline Information Report for the quarter ending June 30, 2023, filed on behalf of Yourtel America, Inc. d/b/a Terracom, Inc. . No check is enclosed as there are no remittance fees due.

This report was webfiled through <https://efiling.utc.wa.gov/Form>

Questions regarding this filing should be directed to Susan Cockerham's attention at 678-672-2837.  
Thank you for your assistance in this matter.

Sincerely,

Inteserra Compliance

cc: Tramell Johnson - Yourtel America, Inc. d/b/a Terracom, Inc.  
file: Yourtel America, Inc. d/b/a Terracom, Inc. - Reporting - Washington

SC/rh

Amanda Maxwell  
Executive Director and Secretary  
Washington Utilities and Transportation Commission  
621 Woodland Square Loop SE  
Lacey, WA 98503

August 25, 2023

Re: *In the Matter of the Petition of YourTel America, Inc., for an Exemption from WAC 480-123(1)(d), (f), and (g), and Designation as an Eligible Telecommunications Carrier; Compliance Filing*

**Via Electronic Filing**

WUTC Docket No. UT-110423 (corrected copy)

Dear Ms. Maxwell,

On June 16, 2011, the Washington Utilities and Transportation Commission granted YourTel America, Inc. dba Washington TerraCom ("TerraCom") Eligible Telecommunications Carrier status in the State of Washington via an order effective that day. It included language that TerraCom is to abide by the following:

*On a quarterly basis beginning with the quarter ending on September 30, 2011, YourTel shall provide the number of Lifeline customers that it enrolls each month. YourTel shall also report the number of deactivated Lifeline customers each month by service plan and the reasons for deactivation (e.g., no usage for 60 consecutive days, annual verification unsuccessful, or voluntary exit). Quarterly reports shall be filed with the Commission no later than 30 days after the end of each quarter.*

TerraCom hereby submits in compliance with the preceding their second Quarter 2023 Report. Pursuant to WAC 480-07-160, TerraCom respectfully requests that this filing be confidential. A redacted version has also been submitted for the public. TerraCom takes measures to protect this information when it is made available to non-employees and employees alike, which is done only under limited circumstances. Specifically, making the number of enrolled and deactivated subscribers available to the public, would allow a competitor access to otherwise unavailable information to benchmark TerraCom's internal operations against its own, and draw inferences about TerraCom's operations and demand for its services. A competing firm would not be able to gain this information from any publicly available sources. Therefore, YourTel America, Inc. dba Washington TerraCom respectfully requests that the information contained within this filing be accorded confidential treatment and that the information contained herein only be disclosed to the appropriate reviewing staffs of the Commission. A redacted, public version of this report has also been electronically filed today. Please let us know if there are any questions regarding this filing.

If I can be of further assistance, you can contact me by phone at 405-479-8934 or by email at [Tjohnson@terracominc.com](mailto:Tjohnson@terracominc.com)

Respectfully,

*/s/ Tramell Johnson*

Tramell Johnson  
Compliance and Audit Manager