



Performance Results
December 2011 - November 2012
CenturyLink's Performance Assurance Plans (PAPs)

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PID Description	Month	CLEC		CLEC Result	Standard Deviation	Qwest		Q Result	Modified Z	Parity
		Numerator	Denominator			Numerator	Denominator			
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	November 2012	6536383	2785188	2	0.53	2729187	618506	4	-279.71	(171.05)
	October 2012	6839974	2896821	2	0.52	3194887	687803	5	-316.08	(193.17)
	September 2012	6350051	2710842	2	0.49	2239478	587876	4	-220.59	(135.11)
	August 2012	7360486	3142671	2	0.49	2378868	638389	4	-210.04	(128.70)
	July 2012	7058162	3005176	2	0.51	2183157	649035	3	-177.58	(108.96)
	June 2012	7000615	2970190	2	0.5	2696556	655484	4	-245.42	(150.20)
	May 2012	7682620	3280533	2	0.5	2362748	682376	3	-194.03	(118.96)
	April 2012	7036373	2981563	2	0.5	2178913	624577	3	-191.91	(117.67)
	March 2012	7262664	3082250	2	0.5	2308030	640996	4	-190.92	(117.07)
	February 2012	7352619	3144494	2	0.49	2165530	635566	3	-183.64	(112.64)
	January 2012	7558061	3215928	2	0.5	2413516	713647	3	-178.02	(109.23)
	December 2011	7446641	3374480	2	0.58	2900602	715196	4	-203.41	(124.67)
	BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	November 2012	24656038	24656044	100%	0.0005	0	0	0%	0.00
October 2012		27280642	27280642	100%	0	0	0	0%	0.00	(0.16)
September 2012		23122897	23123360	100%	0.0045	0	0	0%	0.00	(0.16)
August 2012		28030563	28030572	100%	0.0006	0	0	0%	0.00	(0.16)
July 2012		24803857	24803953	100%	0.002	0	0	0%	0.00	(0.16)
June 2012		26045373	26045380	100%	0.0005	0	0	0%	0.00	(0.16)
May 2012		24813950	24813952	100%	0.0003	0	0	0%	0.00	(0.16)
April 2012		24703544	24703544	100%	0	0	0	0%	0.00	(0.16)
March 2012		26260688	26260688	100%	0	0	0	0%	0.00	(0.16)
February 2012		26947888	26947889	100%	0.0002	0	0	0%	0.00	(0.16)
January 2012		27447750	27447813	100%	0.0015	0	0	0%	0.00	(0.16)
December 2011		26917423	26917423	100%	0	0	0	0%	0.00	(0.16)
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity		November 2012	53	26	2	0.2	2729187	618506	4	-2.30
	October 2012	55	27	2	0.19	3194887	687803	5	-2.52	(2.53)
	September 2012	42	20	2	0.31	2239478	587876	4	-1.65	(2.01)
	August 2012	58	27	2	0.36	2378868	638389	4	-1.71	(2.04)
	July 2012	44	21	2	0.3	2183157	649035	3	-1.39	(1.85)
	June 2012	39	18	2	0.38	2696556	655484	4	-1.57	(1.96)
	May 2012	46	22	2	0.29	2362748	682376	3	-1.48	(1.90)
	April 2012	23	11	2	0.3	2178913	624577	3	-1.10	(1.67)
	March 2012	178338	75801	2	0.58	2308030	640996	4	-68.43	(42.60)
	February 2012	73	36	2	0.17	2165530	635566	3	-1.96	(2.19)
	January 2012	34	15	2	0.46	2413516	713647	3	-0.98	(1.59)
	December 2011	26	12	2	0.39	2900602	715196	4	-0.94	(1.57)
	BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	November 2012	6536330	2785162	2	0.53	2729187	618506	4	-279.71
October 2012		6839919	2896794	2	0.52	3194887	687803	5	-316.08	(193.17)
September 2012		6350009	2710822	2	0.49	2239478	587876	4	-220.59	(135.11)
August 2012		7360428	3142644	2	0.49	2378868	638389	4	-210.04	(128.70)
July 2012		7058118	3005155	2	0.51	2183157	649035	3	-177.58	(108.96)
June 2012		7000576	2970172	2	0.5	2696556	655484	4	-245.42	(150.20)
May 2012		7682574	3280511	2	0.5	2362748	682376	3	-194.03	(118.96)
April 2012		7036350	2981552	2	0.5	2178913	624577	3	-191.91	(117.67)
March 2012	7084326	3006449	2	0.5	2308030	640996	4	-190.49	(116.81)	

	February 2012	7352546	3144458	2	0.49	2165530	635566	3	-183.64	(112.64)
	January 2012	7558027	3215913	2	0.5	2413516	713647	3	-178.02	(109.23)
	December 2011	7446615	3374468	2	0.58	2900602	715196	4	-203.41	(124.67)
BI-2 Invoices Delivered within 10 Days All Parity by Design	November 2012	1350	1350	100%	0.00%	0	0	0%	0.00	0.00
	October 2012	1493	1493	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	1410	1410	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	1542	1543	100%	2.54%	0	0	0%	0.00	0.00
	July 2012	1353	1354	100%	2.72%	0	0	0%	0.00	0.00
	June 2012	1513	1513	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	1516	1516	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	1331	1331	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	1631	1631	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	1353	1353	100%	0.00%	0	0	0%	0.00	0.00
	January 2012	1375	1375	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	1525	1525	100%	0.00%	0	0	0%	0.00	0.00
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	November 2012	2126671	2126678	100%	0.18%	0	0	0%	0.00	(0.06)
	October 2012	2221180	2221446	100%	1.10%	0	0	0%	0.00	(0.06)
	September 2012	2218008	2218874	100%	1.98%	0	0	0%	0.00	(0.06)
	August 2012	2234169	2238764	100%	4.53%	0	0	0%	0.00	(0.05)
	July 2012	2246396	2246620	100%	1.00%	0	0	0%	0.00	(0.06)
	June 2012	2233085	2234585	100%	2.59%	0	0	0%	0.00	(0.06)
	May 2012	2251186	2254258	100%	3.69%	0	0	0%	0.00	(0.06)
	April 2012	2292585	2292962	100%	1.28%	0	0	0%	0.00	(0.06)
	March 2012	2287784	2291312	100%	3.92%	0	0	0%	0.00	(0.06)
	February 2012	2250406	2251156	100%	1.82%	0	0	0%	0.00	(0.06)
	January 2012	3469377	3469730	100%	1.01%	0	0	0%	0.00	(0.06)
	December 2011	972601	972615	100%	0.38%	0	0	0%	0.00	(0.06)
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	November 2012	28458	28458	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2012	26383	26383	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2012	26672	26672	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2012	24448	26378	93%	26.04%	0	0	0%	0.00	0.07
	July 2012	26293	26293	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2012	28068	28068	100%	0.00%	0	0	0%	0.00	(0.16)
	May 2012	26208	26208	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2012	26141	26141	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2012	25425	25425	100%	0.00%	0	0	0%	0.00	(0.16)
	February 2012	26800	26800	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2012	23429	23429	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2011	23897	23897	100%	0.00%	0	0	0%	0.00	(0.16)
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	November 2012	6600	6616	100%	4.91%	83215	83870	99%	-4.80	(3.92)
	October 2012	5604	5612	100%	3.77%	80505	81032	99%	-4.58	(3.78)
	September 2012	5237	5242	100%	3.09%	83831	84281	99%	-4.23	(3.57)
	August 2012	6423	6424	100%	1.25%	114136	114466	100%	-3.97	(3.41)
	July 2012	5932	5939	100%	3.43%	145589	145985	100%	-2.23	(2.35)
	June 2012	5208	5234	100%	7.03%	146396	146655	100%	5.42	2.30
	May 2012	5589	5617	100%	7.04%	82771	82979	100%	3.59	1.19
	April 2012	5693	5723	99%	7.22%	85667	85884	100%	3.96	1.41
	March 2012	5502	5508	100%	3.30%	84087	84341	100%	-2.52	(2.53)
	February 2012	5369	5372	100%	2.36%	88642	88952	100%	-3.53	(3.15)
	January 2012	4997	4999	100%	2.00%	85175	85539	100%	-4.07	(3.47)
	December 2011	4882	4885	100%	2.48%	83491	83867	100%	-3.93	(3.39)
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	November 2012	28458	28458	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2012	26383	26383	100%	0.00%	0	0	0%	0.00	(0.16)

	September 2012	26672	26672	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2012	26378	26378	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2012	26293	26293	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2012	28068	28068	100%	0.00%	0	0	0%	0.00	(0.16)
	May 2012	26208	26208	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2012	25926	25926	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2012	25425	25425	100%	0.00%	0	0	0%	0.00	(0.16)
	February 2012	26800	26800	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2012	23419	23419	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2011	23897	23897	100%	0.00%	0	0	0%	0.00	(0.16)
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	November 2012	110	114	96%	18.40%	0	0	0%	0.00	(0.05)
	October 2012	108	109	99%	9.53%	0	0	0%	0.00	(0.13)
	September 2012	153	153	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2012	110	110	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2012	233	233	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2012	211	212	100%	6.85%	0	0	0%	0.00	(0.14)
	May 2012	152	153	99%	8.06%	0	0	0%	0.00	(0.14)
	April 2012	158	158	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2012	200	204	98%	13.86%	0	0	0%	0.00	(0.10)
	February 2012	135	138	98%	14.58%	0	0	0%	0.00	(0.09)
	January 2012	171	173	99%	10.69%	0	0	0%	0.00	(0.12)
	December 2011	147	151	97%	16.06%	0	0	0%	0.00	(0.07)
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	November 2012	62	63	98%	12.50%	0	0	0%	0.00	(0.11)
	October 2012	95	101	94%	23.64%	0	0	0%	0.00	0.03
	September 2012	77	79	97%	15.71%	0	0	0%	0.00	(0.08)
	August 2012	130	138	94%	23.37%	0	0	0%	0.00	0.03
	July 2012	146	156	94%	24.49%	0	0	0%	0.00	0.04
	June 2012	171	173	99%	10.69%	0	0	0%	0.00	(0.12)
	May 2012	144	145	99%	8.28%	0	0	0%	0.00	(0.14)
	April 2012	138	139	99%	8.45%	0	0	0%	0.00	(0.14)
	March 2012	111	111	100%	0.00%	0	0	0%	0.00	(0.16)
	February 2012	111	111	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2012	171	171	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2011	139	144	97%	18.31%	0	0	0%	0.00	(0.05)
CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	99	1	99	0	0	0	0	0.00	(0.53)
	September 2012	62	1	62	0	0	0	0	0.00	(1.45)
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	94	1	94	0	0	0	0	0.00	(0.65)
	June 2012	267	2	134	19.09	0	0	0	0.00	0.34
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	110	1	110	0	0	0	0	0.00	(0.25)
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	80	1	80	0	0	0	0	0.00	(1.00)
	December 2011	0	0	0	0	0	0	0	0.00	0.00
CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	118	1	118	0	0	0	0	0.00	(0.64)
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	123	1	123	0	0	0	0	0.00	(0.54)

	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9	November 2012	0	0	0%	0.00	0	0	0%	0.00	0.00	0.00
	October 2012	1	1	100%	0.00	0	0	0%	0.00	0.00	(0.33)
	September 2012	1	1	100%	0.00	0	0	0%	0.00	0.00	(0.33)
	August 2012	0	0	0%	0.00	0	0	0%	0.00	0.00	0.00
	July 2012	1	1	100%	0.00	0	0	0%	0.00	0.00	(0.33)
	June 2012	1	2	50%	0.50	0	0	0%	0.00	0.00	1.33
	May 2012	0	0	0%	0.00	0	0	0%	0.00	0.00	0.00
	April 2012	0	0	0%	0.00	0	0	0%	0.00	0.00	0.00
	March 2012	1	1	100%	0.00	0	0	0%	0.00	0.00	(0.33)
	February 2012	0	0	0%	0.00	0	0	0%	0.00	0.00	0.00
	January 2012	1	1	100%	0.00	0	0	0%	0.00	0.00	(0.33)
	December 2011	0	0	0%	0.00	0	0	0%	0.00	0.00	0.00
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	0.00
	October 2012	2	2	100%	0.00%	0	0	0%	0.00	0.00	(0.33)
	September 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00	(0.33)
	August 2012	2	2	100%	0.00%	0	0	0%	0.00	0.00	(0.33)
	July 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00	(0.33)
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	0.00
	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00	(0.33)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	0.00
	March 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00	(0.33)
	February 2012	3	3	100%	0.00%	0	0	0%	0.00	0.00	(0.33)
	January 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00	(0.33)
	December 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00	(0.33)
CP-3 Collocation Feasibility Study Interval All Benchmark 10	November 2012	49	5	10	45.00%	0	0	0	0.00	0.00	(0.06)
	October 2012	0	0	0	0.00%	0	0	0	0.00	0.00	0.00
	September 2012	10	1	10	0.00%	0	0	0	0.00	0.00	0.00
	August 2012	10	1	10	0.00%	0	0	0	0.00	0.00	0.00
	July 2012	64	7	9	121.00%	0	0	0	0.00	0.00	(0.26)
	June 2012	0	0	0	0.00%	0	0	0	0.00	0.00	0.00
	May 2012	0	0	0	0.00%	0	0	0	0.00	0.00	0.00
	April 2012	18	2	9	0.00%	0	0	0	0.00	0.00	(0.30)
	March 2012	7	1	7	0.00%	0	0	0	0.00	0.00	(0.90)
	February 2012	21	2	11	71.00%	0	0	0	0.00	0.00	0.15
	January 2012	0	0	0	0.00%	0	0	0	0.00	0.00	0.00
	December 2011	8	1	8	0.00%	0	0	0	0.00	0.00	(0.60)
CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	November 2012	5	5	100%	0	0	0	0%	0.00	0.00	(0.33)
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	September 2012	1	1	100%	0	0	0	0%	0.00	0.00	(0.33)
	August 2012	1	1	100%	0	0	0	0%	0.00	0.00	(0.33)
	July 2012	7	7	100%	0	0	0	0%	0.00	0.00	(0.33)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	April 2012	2	2	100%	0	0	0	0%	0.00	0.00	(0.33)
	March 2012	1	1	100%	0	0	0	0%	0.00	0.00	(0.33)
	February 2012	2	3	67%	0.4714	0	0	0%	0.00	0.00	0.78
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	December 2011	1	1	100%	0	0	0	0%	0.00	0.00	(0.33)

DA-1 Speed of Answer - Directory Assistance Parity by Design	November 2012	0	0	:00	0.00%	8.1	1	:00	0.00	0.00
	October 2012	0	0	:00	0.00%	7.71	1	:24	0.00	0.00
	September 2012	0	0	:00	0.00%	8	1	:00	0.00	0.00
	August 2012	0	0	:00	0.00%	8.27	1	:48	0.00	0.00
	July 2012	0	0	:00	0.00%	8.28	1	:12	0.00	0.00
	June 2012	0	0	:00	0.00%	7.95	1	:00	0.00	0.00
	May 2012	0	0	:00	0.00%	7.73	1	:12	0.00	0.00
	April 2012	0	0	:00	0.00%	7.13	1	:12	0.00	0.00
	March 2012	0	0	:00	0.00%	8.13	1	:12	0.00	0.00
	February 2012	0	0	:00	0.00%	8.3	1	:00	0.00	0.00
	January 2012	0	0	:00	0.00%	8.71	1	:24	0.00	0.00
	December 2011	0	0	:00	0.00%	8.7	1	:00	0.00	0.00
DB-1A Time to Update Databases E911 Parity by Design	November 2012	27.1993056	27757	00:01	:00	0	0	00:00	0.00	0.00
	October 2012	0	33321	00:31	:00	0	0	00:00	0.00	0.00
	September 2012	29.3895833	27173	00:02	:00	0	0	00:00	0.00	0.00
	August 2012	37.7173611	33816	00:02	:00	0	0	00:00	0.00	0.00
	July 2012	40.3923611	36127	00:02	:00	0	0	00:00	0.00	0.00
	June 2012	39.7868056	34093	00:02	:00	0	0	00:00	0.00	0.00
	May 2012	31.3229167	32565	00:01	:00	0	0	00:00	0.00	0.00
	April 2012	32.1708333	33133	00:01	:00	0	0	00:00	0.00	0.00
	March 2012	31.1284722	32175	00:01	:00	0	0	00:00	0.00	0.00
	February 2012	34.5090278	31145	00:02	:00	0	0	00:00	0.00	0.00
	January 2012	38.09375	31733	00:02	:00	0	0	00:00	0.00	0.00
	December 2011	32.2180556	31971	00:01	:00	0	0	00:00	0.00	0.00
DB-1B Time to Update Databases LIDB Parity by Design	November 2012	3474289	3326457	:36	00:00	0	0	:00	0.00	0.00
	October 2012	3300910	3176023	:36	00:00	0	0	:00	0.00	0.00
	September 2012	3323852	3221119	:12	00:00	0	0	:00	0.00	0.00
	August 2012	4328907	4190805	:12	00:00	0	0	:00	0.00	0.00
	July 2012	4013078	3878824	:12	00:00	0	0	:00	0.00	0.00
	June 2012	4912994	4764929	:12	00:00	0	0	:00	0.00	0.00
	May 2012	5346375	5184562	:12	00:00	0	0	:00	0.00	0.00
	April 2012	4079285	3925916	:36	00:00	0	0	:00	0.00	0.00
	March 2012	4362679	4214629	:36	00:00	0	0	:00	0.00	0.00
	February 2012	4732473	4585934	:12	00:00	0	0	:00	0.00	0.00
	January 2012	4398254	4236134	:36	00:00	0	0	:00	0.00	0.00
	December 2011	4965898	4791304	:36	00:00	0	0	:00	0.00	0.00
DB-1C-1 Time to Update Databases Directory Listing Parity by Design	November 2012	7805.02	61806	:12	:12	0	0	:00	0.00	0.00
	October 2012	8685.99	72062	:48	:12	0	0	:00	0.00	0.00
	September 2012	6900.15	61604	:24	:48	0	0	:00	0.00	0.00
	August 2012	8419.28	72480	:48	:48	0	0	:00	0.00	0.00
	July 2012	7762.89	67954	:24	:48	0	0	:00	0.00	0.00
	June 2012	8150.62	70566	:48	:48	0	0	:00	0.00	0.00
	May 2012	8100.71	70073	:48	:48	0	0	:00	0.00	0.00
	April 2012	7874.84	69790	:24	:48	0	0	:00	0.00	0.00
	March 2012	7703.21	68536	:24	:48	0	0	:00	0.00	0.00
	February 2012	17807.22	87726	:00	:00	0	0	:00	0.00	0.00
	January 2012	34638.6	85956	:00	:36	0	0	:00	0.00	0.00
	December 2011	30180.58	87997	:36	:48	0	0	:00	0.00	0.00
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design	November 2012	60904	61637	99%	:06	0	0	0%	0.00	0.00
	October 2012	71088	71906	99%	:38	0	0	0%	0.00	0.00
	September 2012	60753	61509	99%	:41	0	0	0%	0.00	0.00
	August 2012	71325	72226	99%	:50	0	0	0%	0.00	0.00
	July 2012	66783	67741	99%	:04	0	0	0%	0.00	0.00

	June 2012	69340	70306	99%	:37	0	0	0%	0.00	0.00
	May 2012	68980	69822	99%	:15	0	0	0%	0.00	0.00
	April 2012	68453	69304	99%	:33	0	0	0%	0.00	0.00
	March 2012	67049	68026	99%	:22	0	0	0%	0.00	0.00
	February 2012	63606	64362	99%	:05	0	0	0%	0.00	0.00
	January 2012	64485	65329	99%	:35	0	0	0%	0.00	0.00
	December 2011	63689	64904	98%	:07	0	0	0%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	November 2012	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	October 2012	30566	30600	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	28800	28800	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	29006	29340	99%	0.00%	0	0	0%	0.00	0.00
	May 2012	30516	30600	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	27385	27540	99%	0.00%	0	0	0%	0.00	0.00
	March 2012	30338	30420	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	28440	28440	100%	0.00%	0	0	0%	0.00	0.00
	January 2012	30056	30060	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	30420	30420	100%	0.00%	0	0	0%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925	November 2012	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	October 2012	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	28800	28800	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	29340	29340	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	28980	28980	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	30420	30420	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	28440	28440	100%	0.00%	0	0	0%	0.00	0.00
	January 2012	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	30420	30420	100%	0.00%	0	0	0%	0.00	0.00
GA-3 Gateway Availability - EB-TA Benchmark 0.9925	November 2012	83520	83520	100%	0.00%	0	0	0%	0.00	0.00
	October 2012	86270	86400	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	82800	82800	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	43200	43200	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	42900	42900	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	41626	41700	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	43155	43200	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	41295	41460	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	43140	43140	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	40112	40320	99%	0.00%	0	0	0%	0.00	0.00
	January 2012	42900	42900	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	43140	43140	100%	0.00%	0	0	0%	0.00	0.00
GA-4 System Availability - EXACT Benchmark 0.9925	November 2012	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	October 2012	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	20700	20700	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	21060	21060	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	22500	22500	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	21060	21060	100%	0.00%	0	0	0%	0.00	0.00

	January 2012	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	22500	22500	100%	0.00%	0	0	0%	0.00	0.00
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	November 2012	81480	81480	100%	0.00%	0	0	0%	0.00	0.00
	October 2012	84140	84360	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	80250	80250	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	42180	42180	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	41820	41820	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	40485	40485	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	42135	42180	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	40380	40380	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	41843	41925	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	39300	39300	100%	0.00%	0	0	0%	0.00	0.00
	January 2012	41820	41820	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	41925	41925	100%	0.00%	0	0	0%	0.00	0.00
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	November 2012	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	October 2012	30566	30600	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	28800	28800	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	28962	29340	99%	0.00%	0	0	0%	0.00	0.00
	May 2012	30589	30600	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	27385	27540	99%	0.00%	0	0	0%	0.00	0.00
	March 2012	30338	30420	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	28440	28440	100%	0.00%	0	0	0%	0.00	0.00
	January 2012	30004	30060	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	30420	30420	100%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports Basic Rate ISDN Parity	November 2012	2	2	100%	0.00%	1	6	17%	2.74	(0.24)
	October 2012	0	1	0%	0.00%	1	8	13%	-0.36	(1.22)
	September 2012	4	5	80%	40.00%	5	6	83%	-0.15	(1.09)
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	2	50%	50.00%	3	9	33%	0.45	(1.18)
	June 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	1	0%	0.00%	1	6	17%	-0.41	(1.25)
MR-10 Customer and Non-CTLQ Related Trouble Reports Business Parity	November 2012	4	8	50%	50.00%	602	1830	33%	1.03	(0.59)
	October 2012	2	11	18%	38.57%	528	1646	32%	-0.98	(1.60)
	September 2012	0	6	0%	0.00%	430	1226	35%	-1.80	(2.09)

	August 2012	0	11	0%	0.00%	532	1578	34%	-2.36	(2.43)	
	July 2012	3	15	20%	40.00%	494	1489	33%	-1.08	(1.66)	
	June 2012	0	8	0%	0.00%	480	1445	33%	-1.99	(2.21)	
	May 2012	8	14	57%	49.49%	460	1472	31%	2.08	0.06	
	April 2012	1	3	33%	47.14%	483	1432	34%	-0.01	(1.01)	
	March 2012	2	5	40%	48.99%	525	1575	33%	0.32	(1.06)	
	February 2012	5	10	50%	50.00%	546	1661	33%	1.15	(0.50)	
	January 2012	4	11	36%	48.10%	641	2147	30%	0.47	(0.89)	
	December 2011	1	8	13%	33.07%	563	1551	36%	-1.40	(1.85)	
MR-10 Customer and Non-CTLQ Related Trouble Reports Centrex Parity	November 2012	2	3	67%	47.14%	7	32	22%	1.79	(0.38)	
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2012	0	2	0%	0.00%	12	38	32%	-0.94	(1.57)	
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2012	0	6	0%	0.00%	6	15	40%	-1.69	(2.03)	
MR-10 Customer and Non-CTLQ Related Trouble Reports Centrex 21 Parity	October 2012	1	4	25%	43.30%	6	14	43%	-0.64	(1.39)	
	September 2012	0	1	0%	0.00%	2	7	29%	-0.59	(1.36)	
	August 2012	2	3	67%	47.14%	9	20	45%	0.70	(0.95)	
	July 2012	0	1	0%	0.00%	2	11	18%	-0.45	(1.27)	
	June 2012	1	9	11%	31.43%	0	12	0%	0.00	(0.89)	
	May 2012	5	5	100%	0.00%	1	14	7%	6.92	1.00	
	April 2012	0	3	0%	0.00%	4	8	50%	-1.48	(1.90)	
	March 2012	1	2	50%	50.00%	3	13	23%	0.84	(0.96)	
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2012	1	3	33%	47.14%	4	13	31%	0.09	(1.33)	
	December 2011	1	2	50%	50.00%	7	21	33%	0.48	(1.13)	
	MR-10 Customer and Non-CTLQ Related Trouble Reports DS0 Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2012		0	1	0%	0.00%	59	220	27%	-0.60	(1.37)	
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-10 Customer and Non-CTLQ Related Trouble Reports DS1 Parity		November 2012	2	3	67%	47.14%	59	150	39%	0.96	(0.76)
	October 2012	2	6	33%	47.14%	47	165	28%	0.26	(1.08)	
	September 2012	1	3	33%	47.14%	28	118	24%	0.39	(1.10)	
	August 2012	3	6	50%	50.00%	38	145	26%	1.30	(0.49)	
	July 2012	0	1	0%	0.00%	50	162	31%	-0.67	(1.40)	
	June 2012	2	3	67%	47.14%	56	142	39%	0.96	(0.77)	
	May 2012	2	7	29%	45.18%	45	141	32%	-0.19	(1.11)	
	April 2012	0	4	0%	0.00%	30	127	24%	-1.10	(1.67)	

	March 2012	3	8	38%	48.41%	35	125	28%	0.58	(0.86)
	February 2012	3	6	50%	50.00%	37	120	31%	0.99	(0.66)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	1	6	17%	37.27%	71	195	36%	-0.99	(1.60)
MR-10 Customer and Non-CTLQ Related Trouble Reports DS3 Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0.00%	3	5	60%	-1.12	(1.68)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-10 Customer and Non-CTLQ Related Trouble Reports E911 Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2012		0	1	0%	0.00%	52	55	95%	-4.13	(3.51)
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2012		1	4	25%	43.30%	79	80	99%	-12.96	(8.88)
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		0	3	0%	0.00%	62	63	98%	-13.32	(9.10)
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2012		0	1	0%	0.00%	67	72	93%	-3.64	(3.21)
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports ISDN Primary Parity		November 2012	0	0	0%	0.00%	0	0	0%	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0.00%	32	79	41%	-0.82	(1.50)
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0.00%	40	123	33%	-0.69	(1.42)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-10 Customer and Non-CTLQ Related Trouble Reports LIS Trunk Parity	November 2012	7	8	88%	33.07%	5	5	100%	0.00
October 2012		8	8	100%	0.00%	9	10	90%	0.70	(1.08)
September 2012		12	17	71%	45.56%	5	10	50%	1.03	(0.60)
August 2012		14	16	88%	33.07%	7	7	100%	0.00	0.00
July 2012		8	11	73%	44.54%	5	6	83%	-0.56	(1.34)
June 2012		2	2	100%	0.00%	3	4	75%	0.67	(1.26)
May 2012		5	5	100%	0.00%	4	7	57%	1.48	(0.39)
April 2012		6	6	100%	0.00%	2	3	67%	1.00	(0.74)
March 2012		6	8	75%	43.30%	3	3	100%	0.00	0.00
February 2012		18	20	90%	30.00%	4	5	80%	0.50	(1.01)
January 2012		12	13	92%	26.65%	2	4	50%	1.48	(0.29)
December 2011		10	13	77%	42.13%	2	6	33%	1.87	(0.20)
MR-10 Customer and Non-CTLQ Related		November 2012	0	1	0%	0.00%	9	23	39%	-0.78

Trouble Reports PBX Parity	October 2012	1	1	100%	0.00%	7	22	32%	1.43	(0.76)
	September 2012	1	1	100%	0.00%	7	19	37%	1.28	(0.85)
	August 2012	0	1	0%	0.00%	5	13	38%	-0.76	(1.46)
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0.00%	7	12	58%	-1.14	(1.69)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-10 Customer and Non-CTLQ Related Trouble Reports Residence Parity	November 2012	11	26	42%	49.40%	3819	12376	31%	1.26
October 2012		10	20	50%	50.00%	2835	9351	30%	1.91	(0.01)
September 2012		12	26	46%	49.85%	2166	6987	31%	1.67	(0.13)
August 2012		16	38	42%	49.37%	2537	8513	30%	1.65	(0.12)
July 2012		12	25	48%	49.96%	2667	9111	29%	2.06	0.08
June 2012		6	13	46%	49.85%	2430	8409	29%	1.37	(0.35)
May 2012		3	16	19%	39.03%	2309	8448	27%	-0.77	(1.47)
April 2012		4	12	33%	47.14%	2266	8036	28%	0.40	(0.93)
March 2012		8	19	42%	49.37%	2735	9451	29%	1.26	(0.38)
February 2012		7	15	47%	49.89%	2951	10489	28%	1.60	(0.22)
January 2012		9	17	53%	49.91%	3664	14103	26%	2.53	0.30
December 2011		3	7	43%	49.49%	3027	9940	30%	0.71	(0.79)
MR-10 Customer and Non-CTLQ Related Trouble Reports UDIT Above DS1 Level Parity	November 2012	1	2	50%	50.00%	6	11	55%	-0.12	(1.07)
	October 2012	1	1	100%	0.00%	0	5	0%	0.00	(0.41)
	September 2012	3	3	100%	0.00%	3	4	75%	0.76	(1.11)
	August 2012	2	2	100%	0.00%	1	4	25%	2.00	(0.49)
	July 2012	3	4	75%	43.30%	1	2	50%	0.58	(1.15)
	June 2012	1	1	100%	0.00%	1	3	33%	1.22	(1.00)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	3	0%	0.00%	1	5	20%	-0.68	(1.42)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0.00%	2	4	50%	0.89	(1.15)
	January 2012	0	2	0%	0.00%	3	5	60%	-1.46	(1.89)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports UDIT DS1 Parity	November 2012	1	1	100%	0.00%	59	148	40%	1.22	(0.85)
	October 2012	0	1	0%	0.00%	47	165	28%	-0.63	(1.38)
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0.00%	38	145	26%	2.36	(0.11)
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	45	141	32%	1.46	(0.72)
	April 2012	1	2	50%	50.00%	30	127	24%	0.87	(0.88)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	2	0%	0.00%	37	120	31%	-0.94	(1.57)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	November 2012	55	102	54%	49.85%	1	6	17%	2.38	(0.17)
	October 2012	34	55	62%	48.58%	1	8	13%	3.94	0.38
	September 2012	62	93	67%	47.14%	5	6	83%	-1.06	(1.65)
	August 2012	64	94	68%	46.61%	10	16	63%	0.43	(0.89)
	July 2012	45	74	61%	48.82%	3	9	33%	1.65	(0.26)
June 2012	46	75	61%	48.70%	1	1	100%	0.00	0.00	

	May 2012	42	68	62%	48.60%	5	8	63%	-0.04	(1.02)
	April 2012	58	87	67%	47.14%	4	10	40%	1.63	(0.21)
	March 2012	45	73	62%	48.63%	4	13	31%	2.22	0.07
	February 2012	26	47	55%	49.72%	7	14	50%	0.35	(0.97)
	January 2012	47	75	63%	48.37%	3	10	30%	2.12	(0.01)
	December 2011	52	82	63%	48.17%	1	6	17%	2.97	0.10
MR-10 Customer and Non-CTLQ Related	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports Unbundled Loop - 4 Wire	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Non-Loaded Parity	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	30	127	24%	1.79	(0.57)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	49	224	22%	1.89	(0.54)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related	November 2012	15	36	42%	49.30%	1	6	17%	1.52	(0.58)
Trouble Reports Unbundled Loop - ADSL	October 2012	26	42	62%	48.56%	1	8	13%	3.87	0.35
Qualified Parity	September 2012	18	38	47%	49.93%	5	6	83%	-2.20	(2.34)
	August 2012	12	23	52%	49.95%	10	16	63%	-0.66	(1.40)
	July 2012	29	47	62%	48.61%	3	9	33%	1.65	(0.27)
	June 2012	29	41	71%	45.50%	1	1	100%	0.00	0.00
	May 2012	17	43	40%	48.89%	5	8	63%	-1.23	(1.75)
	April 2012	24	41	59%	49.27%	4	10	40%	1.07	(0.57)
	March 2012	31	58	53%	49.88%	4	13	31%	1.60	(0.29)
	February 2012	7	19	37%	48.24%	7	14	50%	-0.75	(1.45)
	January 2012	23	39	59%	49.19%	3	10	30%	1.78	(0.22)
	December 2011	20	36	56%	49.69%	1	6	17%	2.37	(0.19)
MR-10 Customer and Non-CTLQ Related	November 2012	28	115	24%	42.92%	57	145	39%	-2.45	(2.49)
Trouble Reports Unbundled Loop - DS1	October 2012	32	115	28%	44.81%	47	165	28%	-0.12	(1.07)
Capable Parity	September 2012	33	99	33%	47.14%	28	118	24%	1.66	(0.14)
	August 2012	32	118	27%	44.46%	38	145	26%	0.17	(0.98)
	July 2012	34	125	27%	44.50%	50	162	31%	-0.67	(1.41)
	June 2012	21	101	21%	40.58%	56	142	39%	-2.93	(2.78)
	May 2012	35	109	32%	46.69%	45	141	32%	0.03	(1.06)
	April 2012	35	112	31%	46.35%	30	127	24%	1.39	(0.28)
	March 2012	28	119	24%	42.42%	35	125	28%	-0.78	(1.47)
	February 2012	39	104	38%	48.41%	37	120	31%	1.08	(0.45)
	January 2012	48	188	26%	43.60%	49	224	22%	0.89	(0.54)
	December 2011	36	130	28%	44.75%	71	195	36%	-1.60	(1.97)
MR-10 Customer and Non-CTLQ Related	November 2012	0	1	0%	0.00%	4	8	50%	-0.94	(1.57)
Trouble Reports Unbundled Loop - DS3	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Capable Parity	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	1	5	20%	1.83	(0.74)
	March 2012	1	1	100%	0.00%	1	4	25%	1.55	(0.85)
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - XDSL Parity	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	2	4	50%	50.00%	28	118	24%	1.21	(0.60)
	August 2012	0	2	0%	0.00%	38	145	26%	-0.84	(1.51)
	July 2012	1	1	100%	0.00%	50	162	31%	1.49	(0.70)
	June 2012	0	1	0%	0.00%	56	142	39%	-0.80	(1.49)
	May 2012	1	3	33%	47.14%	45	141	32%	0.05	(1.30)
	April 2012	2	6	33%	47.14%	30	127	24%	0.55	(0.92)
	March 2012	4	8	50%	50.00%	35	125	28%	1.34	(0.43)
	February 2012	0	3	0%	0.00%	37	120	31%	-1.14	(1.69)
	January 2012	2	9	22%	41.57%	49	224	22%	0.02	(1.19)
	December 2011	2	2	100%	0.00%	71	195	36%	1.86	(0.33)
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop Analog Parity	November 2012	118	305	39%	48.70%	4421	14206	31%	2.82	0.65
	October 2012	109	266	41%	49.18%	3363	10997	31%	3.64	1.12
	September 2012	107	243	44%	49.64%	2596	8213	32%	4.11	1.39
	August 2012	132	254	52%	49.96%	3069	10091	30%	7.38	3.25
	July 2012	135	266	51%	49.99%	3161	10600	30%	7.37	3.24
	June 2012	105	241	44%	49.58%	2910	9854	30%	4.72	1.73
	May 2012	121	259	47%	49.89%	2769	9920	28%	6.66	2.81
	April 2012	153	304	50%	50.00%	2749	9468	29%	8.05	3.62
	March 2012	154	304	51%	50.00%	3260	11026	30%	7.95	3.57
	February 2012	129	276	47%	49.89%	3497	12150	29%	6.52	2.75
	January 2012	173	370	47%	49.89%	4306	16251	27%	8.73	3.83
	December 2011	135	278	49%	49.98%	3590	11491	31%	6.16	2.57
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop ISDN Capable Parity	October 2012	0	1	0%	0.00%	1	8	13%	-0.36	(1.22)
	September 2012	1	1	100%	0.00%	5	6	83%	0.41	(1.65)
	August 2012	1	2	50%	50.00%	10	16	63%	-0.34	(1.21)
	July 2012	1	2	50%	50.00%	3	9	33%	0.45	(1.18)
	June 2012	3	3	100%	0.00%	1	1	100%	0.00	0.00
	May 2012	1	1	100%	0.00%	5	8	63%	0.73	(1.26)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0.00%	4	13	31%	1.45	(0.78)
	February 2012	2	3	67%	47.14%	7	14	50%	0.52	(1.07)
	January 2012	3	4	75%	43.30%	3	10	30%	1.66	(0.43)
	December 2011	0	1	0%	0.00%	1	6	17%	-0.41	(1.25)
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-10 Customer and Non-CTLQ Related Trouble Reports UNE - P (POTS) Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		0	1	0%	0.00%	2769	9920	28%	-0.62	(1.38)
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2012		2	3	67%	47.14%	3260	11026	30%	1.41	(0.51)
February 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95		October 2012	0	0	0%	0.00%	0	0	0%	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0.00%	676	685	99%	-0.12	(1.07)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	November 2012	5066	5595	91%	29.26%	160030	180800	89%	-4.70	(3.86)
	October 2012	6278	7321	86%	34.95%	175593	210951	83%	-5.66	(4.44)
	September 2012	6016	6912	87%	33.59%	169458	199189	85%	-4.50	(3.74)
	August 2012	6712	7766	86%	34.25%	196784	234327	84%	-5.79	(4.52)
	July 2012	6330	7591	83%	37.22%	183113	258918	71%	-23.90	(15.53)
	June 2012	6053	7443	81%	38.97%	171811	220463	78%	-6.94	(5.22)
	May 2012	6442	7496	86%	34.76%	165652	223461	74%	-22.97	(14.96)
	April 2012	6153	7081	87%	33.75%	166864	204181	82%	-11.07	(7.73)
	March 2012	6061	7341	83%	37.94%	159111	208409	76%	-12.32	(8.49)
	February 2012	6013	6878	87%	33.16%	152655	181538	84%	-7.42	(5.51)
	January 2012	6154	7128	86%	34.35%	163638	213425	77%	-18.98	(12.54)
	December 2011	7129	8342	85%	35.25%	146468	211961	69%	-31.71	(20.28)
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	2	2	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Business Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	1	0%	0.00%	151	250	60%	1.23	(0.84)
	September 2012	2	2	100%	0.00%	98	179	55%	-1.28	(1.78)
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	2	50%	50.00%	149	217	69%	0.57	(1.05)
	June 2012	1	1	100%	0.00%	202	236	86%	-0.41	(1.25)
	May 2012	2	3	67%	47.14%	189	230	82%	0.70	(0.92)
	April 2012	1	2	50%	50.00%	150	205	73%	0.74	(0.95)
	March 2012	1	2	50%	50.00%	189	256	74%	0.76	(0.94)
	February 2012	2	2	100%	0.00%	132	232	57%	-1.23	(1.75)
	January 2012	1	1	100%	0.00%	204	427	48%	-1.04	(1.63)
	December 2011	2	3	67%	47.14%	178	257	69%	0.10	(1.27)
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	November 2012	1	1	100%	0.00%	0	1	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	1	2	50%	50.00%	1	1	100%	0.00	(1.26)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	2	50%	50.00%	0	0	0%	0.00	0.00
March 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00	

	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0.00%	2	3	67%	-0.61	(1.37)
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0.00%	709	1328	53%	1.07	(0.95)
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0.00%	1045	1938	54%	-0.92	(1.56)
	January 2012	1	1	100%	0.00%	1296	3465	37%	-1.29	(1.79)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	1066	1712	62%	-0.78	(1.47)
	June 2012	1	1	100%	0.00%	1266	1683	75%	-0.57	(1.35)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours PBX Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Residence Parity	November 2012	1	6	17%	37.27%	614	2026	30%	0.73	(0.87)
	October 2012	2	2	100%	0.00%	857	1495	57%	-1.22	(1.74)
	September 2012	1	2	50%	50.00%	611	1149	53%	0.09	(1.35)
	August 2012	5	10	50%	50.00%	765	1310	58%	0.54	(0.86)
	July 2012	3	4	75%	43.30%	917	1495	61%	-0.56	(1.34)
	June 2012	1	1	100%	0.00%	1064	1447	74%	-0.60	(1.36)
	May 2012	3	3	100%	0.00%	1189	1565	76%	-0.97	(1.59)
	April 2012	1	1	100%	0.00%	915	1365	67%	-0.70	(1.43)
	March 2012	3	4	75%	43.30%	1088	1681	65%	-0.43	(1.26)
	February 2012	1	2	50%	50.00%	913	1706	54%	0.10	(1.34)
	January 2012	2	6	33%	47.14%	1092	3038	36%	0.13	(1.20)
	December 2011	0	1	0%	0.00%	1271	1889	67%	1.43	(0.73)
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0.00%	1277	1937	66%	-0.72	(1.44)
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours Business Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0.00%	30	34	88%	2.70	(0.35)
	August 2012	1	1	100%	0.00%	42	64	66%	-0.72	(1.44)
	July 2012	0	2	0%	0.00%	37	72	51%	1.43	(0.58)
	June 2012	0	1	0%	0.00%	35	48	73%	1.62	(0.66)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	1	0%	0.00%	43	52	83%	2.17	(0.46)
	February 2012	1	1	100%	0.00%	49	68	72%	-0.62	(1.38)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours PBX Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours Residence Parity	November 2012	1	1	100%	0.00%	262	510	51%	-0.97	(1.59)
	October 2012	1	1	100%	0.00%	221	374	59%	-0.83	(1.51)
	September 2012	1	1	100%	0.00%	192	292	66%	-0.72	(1.44)
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	1	0%	0.00%	230	328	70%	1.53	(0.68)
MR-3C Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0.00%	6	6	100%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	November 2012	23	23	100%	0.00%	3	3	100%	0.00	0.00
	October 2012	12	12	100%	0.00%	7	7	100%	0.00	0.00
	September 2012	26	26	100%	0.00%	1	1	100%	0.00	0.00
	August 2012	26	26	100%	0.00%	6	6	100%	0.00	0.00
	July 2012	21	21	100%	0.00%	5	5	100%	0.00	0.00
	June 2012	20	20	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	16	16	100%	0.00%	3	3	100%	0.00	0.00
	April 2012	22	22	100%	0.00%	5	5	100%	0.00	0.00
	March 2012	19	19	100%	0.00%	6	6	100%	0.00	0.00
	February 2012	11	11	100%	0.00%	6	6	100%	0.00	0.00
	January 2012	19	19	100%	0.00%	6	6	100%	0.00	0.00
	December 2011	13	13	100%	0.00%	5	5	100%	0.00	0.00
	MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	November 2012	14	14	100%	0.00%	3	3	100%	0.00
October 2012		11	11	100%	0.00%	7	7	100%	0.00	0.00
September 2012		14	14	100%	0.00%	1	1	100%	0.00	0.00
August 2012		5	5	100%	0.00%	6	6	100%	0.00	0.00
July 2012		9	9	100%	0.00%	5	5	100%	0.00	0.00
June 2012		8	8	100%	0.00%	0	0	0%	0.00	0.00
May 2012		12	12	100%	0.00%	3	3	100%	0.00	0.00
April 2012		7	7	100%	0.00%	5	5	100%	0.00	0.00
March 2012		12	13	92%	26.65%	6	6	100%	0.00	(1.29)
February 2012		8	8	100%	0.00%	6	6	100%	0.00	0.00
January 2012		11	11	100%	0.00%	6	6	100%	0.00	0.00
December 2011		12	12	100%	0.00%	5	5	100%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity		November 2012	0	0	0%	0.00%	0	0	0%	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	3	3	100%	0.00%	44	44	100%	0.00	0.00
	March 2012	2	2	100%	0.00%	43	43	100%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-3D Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	November 2012	59	74	80%	40.20%	763	2386	32%	-8.67
October 2012		89	90	99%	10.48%	1038	1779	58%	-7.61	(5.63)
September 2012		85	89	96%	20.72%	736	1358	54%	-7.58	(5.61)
August 2012		66	69	96%	20.39%	946	1574	60%	-5.90	(4.59)
July 2012		67	70	96%	20.25%	1088	1735	63%	-5.60	(4.40)
June 2012		62	66	94%	23.86%	1302	1720	76%	-3.39	(3.06)
May 2012		74	76	97%	16.01%	1422	1840	77%	-4.10	(3.49)
April 2012		72	73	99%	11.62%	1098	1605	68%	-5.43	(4.30)
March 2012		65	67	97%	17.02%	1337	2001	67%	-5.16	(4.14)
February 2012		69	80	86%	34.44%	1084	1983	55%	-5.56	(4.38)
January 2012		72	85	85%	35.99%	1332	3530	38%	-8.83	(6.37)
December 2011		91	93	98%	14.51%	1493	2199	68%	-6.06	(4.68)

MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	3	3	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	2	2	100%	0.00%	1	1	100%	0.00	0.00
	January 2012	2	2	100%	0.00%	1	1	100%	0.00	0.00
	December 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2012		1	1	100%	0.00%	1	1	100%	0.00	0.00
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		1	1	100%	0.00%	0	0	0%	0.00	0.00
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2012		2	2	100%	0.00%	3	3	100%	0.00	0.00
February 2012		1	1	100%	0.00%	1	1	100%	0.00	0.00
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2011		1	1	100%	0.00%	0	0	0%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity		November 2012	9	9	100%	0.00%	299	577	52%	-2.87
	October 2012	8	9	89%	31.43%	279	448	62%	-1.63	(1.99)
	September 2012	6	6	100%	0.00%	227	333	68%	-1.66	(2.01)
	August 2012	5	6	83%	37.27%	313	494	63%	-1.01	(1.61)
	July 2012	10	10	100%	0.00%	328	636	52%	-3.04	(2.85)
	June 2012	17	21	81%	39.27%	347	531	65%	-1.47	(1.90)
	May 2012	16	16	100%	0.00%	364	459	79%	-2.01	(2.22)
	April 2012	13	13	100%	0.00%	240	363	66%	-2.54	(2.54)
	March 2012	7	8	88%	33.07%	283	355	80%	-0.54	(1.33)
	February 2012	13	13	100%	0.00%	303	417	73%	-2.18	(2.32)
	January 2012	20	24	83%	37.27%	286	497	58%	-2.50	(2.52)
	December 2011	9	9	100%	0.00%	272	385	71%	-1.91	(2.16)
	MR-3E Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00
October 2012		1	1	100%	0.00%	0	0	0%	0.00	0.00
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2012		1	1	100%	0.00%	1	1	100%	0.00	0.00
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Basic Rate ISDN Parity		November 2012	0	0	0%	0.00%	0	0	0%	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	2	2	100%	0.00	0.00

	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Business Parity	November 2012	3	3	100%	0.00%	553	806	69%	-1.17	(1.71)
	October 2012	5	5	100%	0.00%	616	683	90%	-0.73	(1.45)
	September 2012	4	4	100%	0.00%	423	496	85%	-0.83	(1.50)
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	8	8	100%	0.00%	533	584	91%	-0.87	(1.53)
	June 2012	2	2	100%	0.00%	569	599	95%	-0.32	(1.20)
	May 2012	4	5	80%	40.00%	600	618	97%	2.26	(0.35)
	April 2012	2	2	100%	0.00%	560	602	93%	-0.39	(1.24)
	March 2012	2	2	100%	0.00%	636	687	93%	-0.40	(1.24)
	February 2012	2	3	67%	47.14%	618	732	84%	0.85	(0.85)
	January 2012	4	5	80%	40.00%	726	1068	68%	-0.57	(1.35)
	December 2011	6	6	100%	0.00%	611	648	94%	-0.60	(1.36)
MR-4A All Troubles Cleared within 48 Hours Centrex Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0.00%	9	9	100%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Centrex 21 Parity	November 2012	6	6	100%	0.00%	4	6	67%	-1.22	(1.74)
	October 2012	3	3	100%	0.00%	7	7	100%	0.00	0.00
	September 2012	1	1	100%	0.00%	4	4	100%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	3	4	75%	-0.52	(1.31)
	June 2012	8	8	100%	0.00%	7	7	100%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0.00%	4	4	100%	0.00	0.00
	March 2012	1	1	100%	0.00%	8	8	100%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	2	5	40%	-1.12	(1.68)
	December 2011	1	1	100%	0.00%	7	8	88%	-0.36	(1.22)
MR-4A All Troubles Cleared within 48 Hours Line Sharing Parity	November 2012	1	1	100%	0.00%	4146	6946	60%	-0.82	(1.50)
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0.00%	3157	3786	83%	2.24	(0.41)
	August 2012	2	2	100%	0.00%	3998	4578	87%	-0.54	(1.33)
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	4614	4850	95%	-0.23	(1.14)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0.00%	4995	6264	80%	-0.50	(1.31)

	January 2012	1	3	33%	47.14%	5587	9162	61%	0.98	(0.75)	
	December 2011	1	1	100%	0.00%	5239	5679	92%	-0.29	(1.18)	
MR-4A All Troubles Cleared within 48 Hours Line Splitting Parity	November 2012	1	1	100%	0.00%	4146	6946	60%	-0.82	(1.50)	
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2012	1	1	100%	0.00%	3998	4578	87%	-0.38	(1.23)	
	July 2012	1	1	100%	0.00%	4211	4766	88%	-0.36	(1.22)	
	June 2012	1	1	100%	0.00%	4306	4555	95%	-0.24	(1.15)	
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2012	1	2	50%	50.00%	4121	4531	91%	2.02	(0.43)	
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2012	0	1	0%	0.00%	5587	9162	61%	1.25	(0.83)	
	December 2011	1	1	100%	0.00%	5239	5679	92%	-0.29	(1.18)	
	MR-4A All Troubles Cleared within 48 Hours PBX Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2012		1	1	100%	0.00%	2	4	50%	-0.89	(1.54)	
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4A All Troubles Cleared within 48 Hours Residence Parity		November 2012	4	8	50%	50.00%	3593	6140	59%	0.49	(0.91)
		October 2012	5	5	100%	0.00%	3956	4572	87%	-0.88	(1.54)
	September 2012	8	9	89%	31.43%	2734	3290	83%	-0.46	(1.28)	
	August 2012	17	19	89%	30.69%	3442	3952	87%	-0.31	(1.19)	
	July 2012	9	9	100%	0.00%	3678	4182	88%	-1.11	(1.67)	
	June 2012	3	3	100%	0.00%	3737	3956	94%	-0.42	(1.25)	
	May 2012	9	9	100%	0.00%	4014	4232	95%	-0.70	(1.42)	
	April 2012	6	7	86%	34.99%	3561	3929	91%	0.45	(1.00)	
	March 2012	6	6	100%	0.00%	4270	4735	90%	-0.81	(1.49)	
	February 2012	5	6	83%	37.27%	4377	5532	79%	-0.25	(1.15)	
	January 2012	4	7	57%	49.49%	4861	8094	60%	0.16	(1.12)	
	December 2011	1	2	50%	50.00%	4628	5031	92%	2.19	(0.38)	
	MR-4A All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2012		1	1	100%	0.00%	4906	5422	90%	-0.32	(1.20)	
February 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4B All Troubles Cleared within 48 Hours Business Parity		November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	1	2	50%	50.00%	117	123	95%	2.94	(0.25)	

	August 2012	9	9	100%	0.00%	167	193	87%	-1.16	(1.70)
	July 2012	3	4	75%	43.30%	161	196	82%	0.37	(1.08)
	June 2012	2	3	67%	47.14%	142	153	93%	1.74	(0.52)
	May 2012	1	1	100%	0.00%	151	161	94%	-0.26	(1.16)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0.00%	162	179	91%	-0.32	(1.20)
	February 2012	2	2	100%	0.00%	165	189	87%	-0.54	(1.33)
	January 2012	1	1	100%	0.00%	153	194	79%	-0.52	(1.31)
	December 2011	1	1	100%	0.00%	133	145	92%	-0.30	(1.18)
MR-4B All Troubles Cleared within 48 Hours PBX Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Residence Parity	November 2012	2	3	67%	47.14%	1208	1646	73%	0.26	(1.16)
	October 2012	2	2	100%	0.00%	972	1245	78%	-0.75	(1.46)
	September 2012	3	3	100%	0.00%	735	903	81%	-0.83	(1.50)
	August 2012	1	1	100%	0.00%	960	1170	82%	-0.47	(1.28)
	July 2012	0	1	0%	0.00%	1135	1459	78%	1.87	(0.54)
	June 2012	2	2	100%	0.00%	1097	1253	88%	-0.53	(1.32)
	May 2012	4	4	100%	0.00%	1004	1094	92%	-0.60	(1.36)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0.00%	1038	1141	91%	-0.45	(1.27)
	February 2012	0	1	0%	0.00%	1062	1208	88%	2.70	(0.29)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	2	2	100%	0.00%	954	1054	91%	-0.46	(1.28)
MR-4B All Troubles Cleared within 48 Hours Sub-Loop Unbundling Diagnostic	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0.00%	6	6	100%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Business Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0.00%	103	106	97%	-0.24	(1.15)
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	1	1	100%	0.00%	92	93	99%	-0.10	(1.06)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	159	169	94%	-0.25	(1.15)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-4C All Troubles Cleared within 48 Hours Centrex 21 Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2012		1	1	100%	0.00%	0	0	0%	0.00	0.00
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2012		1	1	100%	0.00%	2	2	100%	0.00	0.00
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Sharing Parity		November 2012	0	0	0%	0.00%	0	0	0%	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0.00%	467	485	96%	-0.20	(1.12)
	August 2012	2	2	100%	0.00%	665	678	98%	-0.20	(1.12)
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-4C All Troubles Cleared within 48 Hours PBX Parity	November 2012	1	1	100%	0.00%	4	4	100%	0.00
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours		November 2012	0	0	0%	0.00%	0	0	0%	0.00

Hours Residence Parity	October 2012	1	1	100%	0.00%	470	484	97%	-0.17	(1.10)
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0.00%	562	572	98%	-0.19	(1.11)
	July 2012	3	3	100%	0.00%	494	499	99%	-0.17	(1.11)
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	1	2	50%	50.00%	625	635	98%	5.49	0.11
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-4C All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00
September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2012	1	1	100%	0.00%	637	641	99%	-0.08	(1.05)	
April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	November 2012	46	47	98%	14.43%	3	3	100%	0.00	(1.95)
October 2012	17	17	100%	0.00%	7	7	100%	0.00	0.00	
September 2012	31	31	100%	0.00%	1	1	100%	0.00	0.00	
August 2012	29	29	100%	0.00%	6	6	100%	0.00	0.00	
July 2012	29	29	100%	0.00%	5	5	100%	0.00	0.00	
June 2012	27	27	100%	0.00%	0	0	0%	0.00	0.00	
May 2012	25	25	100%	0.00%	3	3	100%	0.00	0.00	
April 2012	28	28	100%	0.00%	5	5	100%	0.00	0.00	
March 2012	26	26	100%	0.00%	6	6	100%	0.00	0.00	
February 2012	19	19	100%	0.00%	6	6	100%	0.00	0.00	
January 2012	26	26	100%	0.00%	6	6	100%	0.00	0.00	
December 2011	27	27	100%	0.00%	5	5	100%	0.00	0.00	
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	November 2012	21	21	100%	0.00%	3	3	100%	0.00	0.00
October 2012	16	16	100%	0.00%	7	7	100%	0.00	0.00	
September 2012	20	20	100%	0.00%	1	1	100%	0.00	0.00	
August 2012	11	11	100%	0.00%	6	6	100%	0.00	0.00	
July 2012	14	14	100%	0.00%	5	5	100%	0.00	0.00	
June 2012	12	12	100%	0.00%	0	0	0%	0.00	0.00	
May 2012	24	24	100%	0.00%	3	3	100%	0.00	0.00	
April 2012	17	17	100%	0.00%	5	5	100%	0.00	0.00	
March 2012	25	25	100%	0.00%	6	6	100%	0.00	0.00	
February 2012	11	11	100%	0.00%	6	6	100%	0.00	0.00	
January 2012	15	15	100%	0.00%	6	6	100%	0.00	0.00	
December 2011	15	15	100%	0.00%	5	5	100%	0.00	0.00	
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2012	2	2	100%	0.00%	35	35	100%	0.00	0.00	
August 2012	2	2	100%	0.00%	44	44	100%	0.00	0.00	
July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	May 2012	1	1	100%	0.00%	51	51	100%	0.00	0.00
	April 2012	4	4	100%	0.00%	44	44	100%	0.00	0.00
	March 2012	4	4	100%	0.00%	43	43	100%	0.00	0.00
	February 2012	3	3	100%	0.00%	48	48	100%	0.00	0.00
	January 2012	4	4	100%	0.00%	85	85	100%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	November 2012	164	169	97%	16.94%	4591	7404	62%	-9.28	(6.64)
	October 2012	146	146	100%	0.00%	5028	5718	88%	-4.42	(3.69)
	September 2012	124	126	98%	12.50%	3549	4192	85%	-4.22	(3.57)
	August 2012	112	113	99%	9.37%	4529	5120	88%	-3.51	(3.13)
	July 2012	115	115	100%	0.00%	4688	5248	89%	-3.67	(3.23)
	June 2012	108	109	99%	9.53%	4786	5038	95%	-1.94	(2.18)
	May 2012	119	119	100%	0.00%	5141	5378	96%	-2.32	(2.41)
	April 2012	122	122	100%	0.00%	4615	5027	92%	-3.26	(2.98)
	March 2012	136	136	100%	0.00%	5530	6057	91%	-3.56	(3.16)
	February 2012	127	131	97%	17.21%	5577	6853	81%	-4.53	(3.76)
	January 2012	158	159	99%	7.91%	6190	9850	63%	-9.46	(6.75)
	December 2011	128	128	100%	0.00%	5877	6328	93%	-3.10	(2.89)
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0.00%	6	6	100%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	6	6	100%	0.00	0.00
	December 2011	1	1	100%	0.00%	5	5	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	4	4	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	March 2012	2	2	100%	0.00%	3	3	100%	0.00	0.00
	February 2012	2	2	100%	0.00%	1	1	100%	0.00	0.00
	January 2012	2	2	100%	0.00%	1	1	100%	0.00	0.00
	December 2011	3	3	100%	0.00%	0	0	0%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	4	4	100%	0.00%	1	1	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	2	2	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0.00%	3	3	100%	0.00	0.00
	February 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	January 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00

MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	December 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	1	1	100%	0.00%	43	43	100%	0.00	0.00
	May 2012	1	1	100%	0.00%	45	45	100%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	3	3	100%	0.00%	89	90	99%	-0.18	(1.11)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	November 2012	18	18	100%	0.00%	1455	1942	75%	-2.44	(2.49)
	October 2012	10	11	91%	28.75%	1255	1560	80%	-0.87	(1.53)
	September 2012	10	10	100%	0.00%	927	1105	84%	-1.38	(1.84)
	August 2012	9	9	100%	0.00%	1261	1499	84%	-1.30	(1.79)
	July 2012	16	16	100%	0.00%	1405	1766	80%	-2.02	(2.23)
	June 2012	27	27	100%	0.00%	1349	1517	89%	-1.82	(2.11)
	May 2012	19	19	100%	0.00%	1265	1368	92%	-1.24	(1.75)
	April 2012	29	29	100%	0.00%	1242	1383	90%	-1.80	(2.09)
	March 2012	14	14	100%	0.00%	1307	1428	92%	-1.13	(1.69)
	February 2012	16	16	100%	0.00%	1321	1493	88%	-1.44	(1.87)
	January 2012	37	38	97%	16.01%	1456	1801	81%	-2.56	(2.56)
	December 2011	15	15	100%	0.00%	1197	1311	91%	-1.19	(1.72)
	MR-4E All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00
October 2012		1	1	100%	0.00%	0	0	0%	0.00	0.00
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2012		1	1	100%	0.00%	1	1	100%	0.00	0.00
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2012		1	1	100%	0.00%	1	1	100%	0.00	0.00
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours DS0 Parity		November 2012	0	0	0%	0.00%	0	0	0%	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0.00%	55	96	57%	1.15	(0.90)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-5A All Troubles Cleared within 4 Hours DS1 Parity	November 2012	1	1	100%	0.00%	33	40	83%	-0.45
October 2012		3	3	100%	0.00%	37	43	86%	-0.67	(1.41)
September 2012		2	2	100%	0.00%	31	35	89%	-0.49	(1.30)
August 2012		3	3	100%	0.00%	34	44	77%	-0.91	(1.55)

	July 2012	1	1	100%	0.00%	49	55	89%	-0.35	(1.21)
	June 2012	1	1	100%	0.00%	34	43	79%	-0.51	(1.31)
	May 2012	4	5	80%	40.00%	40	51	78%	-0.08	(1.05)
	April 2012	3	3	100%	0.00%	34	44	77%	-0.91	(1.55)
	March 2012	4	4	100%	0.00%	32	43	74%	-1.12	(1.68)
	February 2012	2	2	100%	0.00%	36	48	75%	-0.80	(1.49)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	5	5	100%	0.00%	38	52	73%	-1.30	(1.79)
MR-5A All Troubles Cleared within 4 Hours	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
DS3 Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	2	2	100%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
E911 Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0.00%	3	3	100%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	3	3	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	3	3	100%	0.00%	1	1	100%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS0 Capable	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Diagnostic	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	November 2012	58	73	79%	40.41%	32	38	84%	0.65	(0.80)
Enhanced Extended Loops - DS1 Capable	October 2012	42	47	89%	30.83%	37	43	86%	-0.45	(1.28)
Parity	September 2012	34	39	87%	33.43%	31	35	89%	0.19	(1.11)
	August 2012	39	44	89%	31.74%	34	44	77%	-1.27	(1.77)
	July 2012	43	50	86%	34.70%	49	55	89%	0.51	(0.89)
	June 2012	45	51	88%	32.22%	34	43	79%	-1.09	(1.66)
	May 2012	44	49	90%	30.27%	40	51	78%	-1.38	(1.84)
	April 2012	35	44	80%	40.34%	34	44	77%	-0.25	(1.15)
	March 2012	34	40	85%	35.71%	32	43	74%	-1.10	(1.67)

	February 2012	18	23	78%	41.25%	36	48	75%	-0.30	(1.18)
	January 2012	77	107	72%	44.92%	56	85	66%	-0.88	(1.54)
	December 2011	35	47	74%	43.60%	38	52	73%	-0.16	(1.09)
MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS3 Capable Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	3	3	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	3	4	75%	43.30%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours LIS Trunk Parity	November 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	2	2	100%	0.00%	2	2	100%	0.00	0.00
	August 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	2	2	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	2	2	100%	0.00%	1	1	100%	0.00	0.00
	January 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	December 2011	2	3	67%	47.14%	2	2	100%	0.00	(1.15)
MR-5A All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	3	3	100%	0.00%	3	4	75%	-0.76	(1.46)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	2	2	100%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours UDIT DS1 Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0.00%	37	43	86%	-0.40	(1.24)
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	34	44	77%	-0.54	(1.33)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	2	2	100%	0.00%	36	48	75%	-0.80	(1.49)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	November 2012	54	77	70%	45.77%	32	38	84%	1.95	(0.13)
	October 2012	54	65	83%	37.50%	37	43	86%	0.44	(0.92)

	September 2012	47	58	81%	39.20%	31	35	89%	1.11	(0.60)
	August 2012	67	77	87%	33.62%	34	44	77%	-1.23	(1.75)
	July 2012	64	75	85%	35.38%	49	55	89%	0.68	(0.78)
	June 2012	60	73	82%	38.26%	34	43	79%	-0.40	(1.24)
	May 2012	44	60	73%	44.22%	40	51	78%	0.65	(0.76)
	April 2012	50	66	76%	42.85%	34	44	77%	0.19	(1.03)
	March 2012	68	82	83%	37.63%	32	43	74%	-1.04	(1.63)
	February 2012	44	52	85%	36.08%	36	48	75%	-1.11	(1.67)
	January 2012	86	114	75%	43.05%	56	85	66%	-1.41	(1.86)
	December 2011	63	82	77%	42.19%	38	52	73%	-0.48	(1.29)
MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - DS3 Capable Parity	November 2012	1	1	100%	0.00%	2	4	50%	-0.89	(1.54)
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours DS1 Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0.00%	55	75	73%	-0.60	(1.36)
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	41	53	77%	-0.54	(1.33)
	March 2012	1	1	100%	0.00%	37	47	79%	-0.51	(1.31)
	February 2012	1	1	100%	0.00%	25	35	71%	-0.62	(1.38)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours E911 Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	November 2012	14	17	82%	38.12%	36	51	71%	-0.92	(1.56)
	October 2012	13	18	72%	44.79%	55	75	73%	0.10	(1.10)
	September 2012	7	11	64%	48.10%	43	55	78%	1.07	(0.59)
	August 2012	9	15	60%	48.99%	48	63	76%	1.32	(0.42)
	July 2012	13	16	81%	39.03%	41	57	72%	-0.73	(1.45)
	June 2012	8	14	57%	49.49%	31	43	72%	1.08	(0.56)
	May 2012	11	15	73%	44.22%	35	45	78%	0.36	(0.98)

	April 2012	13	15	87%	33.99%	41	53	77%	-0.76	(1.46)
	March 2012	13	16	81%	39.03%	37	47	79%	-0.21	(1.13)
	February 2012	7	9	78%	41.57%	25	35	71%	-0.38	(1.23)
	January 2012	15	29	52%	49.97%	69	90	77%	2.76	0.39
	December 2011	15	19	79%	40.77%	56	72	78%	-0.11	(1.07)
MR-5B All Troubles Cleared within 4 Hours ISDN Primary Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	19	28	68%	-0.68	(1.41)
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	31	47	66%	-0.71	(1.43)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-5B All Troubles Cleared within 4 Hours LIS Trunk Parity	November 2012	0	0	0%	0.00%	0	0	0%	0.00
October 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2012		3	3	100%	0.00%	2	3	67%	-0.87	(1.53)
August 2012		1	1	100%	0.00%	0	0	0%	0.00	0.00
July 2012		1	1	100%	0.00%	1	1	100%	0.00	0.00
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2012		2	2	100%	0.00%	0	0	0%	0.00	0.00
February 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity		November 2012	1	1	100%	0.00%	1	1	100%	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-5B All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	November 2012	9	10	90%	30.00%	35	50	70%	-1.26
October 2012		14	18	78%	41.57%	55	75	73%	-0.38	(1.23)
September 2012		8	8	100%	0.00%	43	55	78%	-1.40	(1.85)
August 2012		9	9	100%	0.00%	48	63	76%	-1.57	(1.95)
July 2012		14	16	88%	33.07%	41	57	72%	-1.22	(1.74)
June 2012		5	7	71%	45.18%	31	43	72%	0.04	(1.22)
May 2012		12	14	86%	34.99%	35	45	78%	-0.62	(1.38)
April 2012		8	11	73%	44.54%	41	53	77%	0.33	(1.01)
March 2012		7	9	78%	41.57%	37	47	79%	0.06	(1.19)
February 2012		12	13	92%	26.65%	25	35	71%	-1.42	(1.87)
January 2012		14	26	54%	49.85%	69	90	77%	2.42	0.21
December 2011		12	12	100%	0.00%	56	72	78%	-1.71	(2.04)

MR-6A Mean Time to Restore Basic Rate ISDN Parity	November 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2012	0.33819444	1	08:07	0.00%	0.111111111	1	02:40	0.00	0.00
	August 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	July 2012	0.11527778	1	02:46	0.00%	0.238888889	2	02:52	-0.25	(1.15)
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	December 2011	0.27986111	1	06:43	0.00%	0.353472222	2	04:14	1.35	(0.59)
	MR-6A Mean Time to Restore Business Parity	November 2012	0.72430556	3	05:48	8.06%	0	806	16:20	-1.97
October 2012		3.97847222	5	19:06	36.88%	0	683	00:06	-0.58	(1.35)
September 2012		2.06736111	4	12:24	43.26%	0	495	04:18	-1.10	(1.67)
August 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00
July 2012		4.19930556	8	12:36	46.74%	0	584	00:13	-1.24	(1.75)
June 2012		1.14375	2	13:43	53.47%	0	598	18:35	-0.41	(1.25)
May 2012		5.25972222	5	01:15	112.29%	0	618	17:06	1.14	(0.26)
April 2012		2.16736111	2	02:00	30.97%	0	602	20:51	0.42	(0.53)
March 2012		1.975	2	23:42	25.83%	0	685	21:45	0.14	(0.72)
February 2012		3.21875	3	01:45	87.57%	0	732	06:33	-0.24	(1.14)
January 2012		7.10694444	5	10:07	85.00%	0	1067	19:25	-0.50	(1.31)
December 2011		5.97430556	6	23:54	45.49%	0	648	21:58	0.18	(0.70)
MR-6A Mean Time to Restore Centrex Parity		November 2012	0	0	00:00	0.00%	0	0	00:00	0.00
	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	April 2012	0.24166667	2	02:54	1.74%	7.315972222	9	19:31	-1.61	(1.98)
	March 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	MR-6A Mean Time to Restore Centrex 21 Parity	November 2012	1.09861111	6	04:24	3.06%	11.83819444	6	23:21	-2.48
October 2012		2.94722222	3	23:35	24.24%	5.153472222	7	17:40	0.91	(0.41)
September 2012		0.90902778	1	21:49	0.00%	2.435416667	4	14:37	0.56	(1.19)
August 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00
July 2012		0.86736111	1	20:49	0.00%	4.802083333	4	04:49	-0.24	(1.15)
June 2012		8.07638889	8	00:14	8.26%	2.826388889	7	09:41	2.82	0.67
May 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00
April 2012		1.3125	2	15:45	63.82%	3.675	4	22:03	-1.40	(1.85)
March 2012		0.9625	1	23:06	0.00%	6.275694444	8	18:50	0.39	(1.01)
February 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00
January 2012		0.99930556	1	23:59	0.00%	13.28611111	5	15:46	-0.65	(1.39)
December 2011		0.91736111	1	22:01	0.00%	6.931944444	8	20:48	0.05	(0.95)
MR-6A Mean Time to Restore Line Sharing Parity		November 2012	1.63402778	1	15:13	0.00%	0	6942	00:38	-0.04
	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2012	2.44513889	1	10:41	0.00%	0	3784	06:55	0.88	(0.24)
	August 2012	1.05069444	2	12:36	23.06%	0	4576	04:05	-0.87	(1.53)
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00

	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0.29375	1	07:03	0.00%	0	4848	20:19	-0.60	(1.37)
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2012	0.63958333	1	15:21	0.00%	0	6264	12:49	-0.54	(1.33)
	January 2012	6.34305556	3	02:45	162.92%	0	9160	01:55	0.03	(0.88)
	December 2011	0.75069444	1	18:01	0.00%	0	5678	23:56	-0.29	(1.18)
MR-6A Mean Time to Restore Line Splitting Parity	November 2012	1.97083333	1	23:18	0.00%	0	6942	00:38	-0.01	(1.00)
	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2012	0.16319444	1	03:55	0.00%	0	4576	04:05	-0.96	(1.58)
	July 2012	0.95833333	1	23:00	0.00%	0	4766	03:43	-0.13	(1.08)
	June 2012	0.24583333	1	05:54	0.00%	0	4554	21:02	-0.79	(1.48)
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	April 2012	3.62361111	2	19:29	179.93%	0	4530	00:37	0.90	(0.18)
	March 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	2.11319444	1	02:43	0.00%	0	9160	01:55	0.02	(0.76)
	December 2011	1.22083333	1	05:18	0.00%	0	5678	23:56	0.26	(0.52)
MR-6A Mean Time to Restore PBX Parity	November 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2012	0.84375	1	20:15	0.00%	10.99305556	4	17:57	-0.63	(1.38)
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
MR-6A Mean Time to Restore Residence Parity	November 2012	18.7395833	8	08:13	153.33%	0	6136	01:43	0.07	(0.43)
	October 2012	2.47777778	5	11:54	49.79%	0	4571	04:10	-1.37	(1.83)
	September 2012	9.46805556	9	01:15	81.11%	0	3289	07:19	-0.57	(1.34)
	August 2012	17.7173611	19	22:23	67.01%	0	3950	04:18	-1.01	(1.61)
	July 2012	8.55	9	22:48	52.57%	0	4182	04:12	-0.42	(1.25)
	June 2012	3.14305556	3	01:09	54.03%	0	3956	21:24	0.33	(0.60)
	May 2012	7.32291667	9	19:32	41.25%	0	4230	20:48	-0.17	(1.10)
	April 2012	9.71458333	7	09:18	85.42%	0	3928	01:12	0.69	(0.25)
	March 2012	5.84305556	6	23:22	43.68%	0	4734	02:25	-0.24	(1.14)
	February 2012	8.49305556	6	09:58	88.33%	0	5532	13:39	-0.22	(1.14)
	January 2012	19.5368056	7	18:59	248.54%	0	8093	02:47	0.95	(0.42)
	December 2011	3.95763889	2	23:29	141.74%	0	5030	00:12	1.67	0.04
MR-6A Mean Time to Restore UNE - P (POTS) Parity	November 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	0.90763889	1	21:47	0.00%	0	5419	01:50	-0.13	(1.08)
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00

	January 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
MR-6B Mean Time to Restore Business Parity	November 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2012	4.80555556	2	09:40	215.49%	88.75277778	123	17:19	3.15	0.20
	August 2012	7.28333333	9	19:25	46.74%	241.1506944	192	06:09	-0.29	(1.18)
	July 2012	4.28541667	4	01:43	125.97%	210.2673611	196	01:45	0.00	(1.00)
	June 2012	4.57013889	3	12:34	71.88%	133.5173611	153	20:57	1.58	(0.18)
	May 2012	0.10694444	1	02:34	0.00%	120.0979167	161	17:54	-0.62	(1.38)
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	1.07847222	1	01:53	0.00%	181.8881944	179	00:23	0.05	(0.51)
	February 2012	1.50138889	2	18:01	3.26%	180.2416667	189	22:53	-0.26	(1.16)
	January 2012	0.14097222	1	03:23	0.00%	261.0131944	194	08:17	-0.88	(1.54)
	December 2011	0.89791667	1	21:33	0.00%	110.4701389	145	18:17	0.14	(0.71)
MR-6B Mean Time to Restore PBX Parity	November 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0.07777778	1	01:52	0.00%	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
MR-6B Mean Time to Restore Residence Parity	November 2012	3.125	3	01:00	95.63%	0	1646	11:58	-0.55	(1.34)
	October 2012	1.91597222	2	22:59	11.46%	0	1245	08:42	-0.45	(1.27)
	September 2012	3.57569444	3	04:36	62.08%	0	903	07:44	-0.10	(1.06)
	August 2012	0.92777778	1	22:16	0.00%	0	1168	05:21	-0.18	(1.11)
	July 2012	3.99097222	1	23:47	0.00%	0	1459	08:40	1.99	0.14
	June 2012	1.67708333	2	20:07	5.42%	0	1252	01:16	-0.34	(1.21)
	May 2012	1.90902778	4	11:27	36.74%	0	1092	21:11	-0.75	(1.46)
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	1.17777778	2	14:08	57.08%	0	1138	22:08	-0.60	(1.36)
	February 2012	2.03472222	1	00:50	0.00%	0	1207	01:38	0.90	(0.18)
	January 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	December 2011	2.56041667	2	06:43	40.69%	0	1054	22:28	0.53	(0.52)
MR-6B Mean Time to Restore Sub-Loop Unbundling Diagnostic	November 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	1.98055556	1	23:32	0.00%	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Basic Rate ISDN Parity	November 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	October 2012	0.1	1	02:24	0.00%	0.1125	1	02:42	0.00	0.00
	September 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00

	August 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Business Parity	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0.94722222	2	11:22	0.595138889	24.63194444	77	07:41	0.27	(0.46)
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.15208333	1	03:39	0	69.64444444	123	13:35	-0.37	(1.22)
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Centrex 21 Parity	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	1.36736111	1	08:49	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.07430556	1	01:47	0	0.292361111	1	07:01	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Line Sharing Parity	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0.96041667	1	23:03	0	148.4666667	318	11:12	0.55	(0.31)
	August 2012	1.34791667	2	16:10	0.329166667	168.0854167	433	09:19	0.67	(0.40)
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore PBX Parity	November 2012	0.00416667	1	00:06	0	0.408333333	3	03:16	-2.14	(2.30)
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00

	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Residence Parity	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0.45347222	1	10:53	0	121.9222222	292	10:01	0.05	(0.70)
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0.75833333	2	09:06	0.528472222	96.93333333	266	08:45	0.04	(0.84)
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	2.94722222	1	22:44	0	153.9409722	369	10:01	4.18	0.34
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore UNE - P (POTS) Parity	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0.20555556	1	04:56	0	105.9243056	347	07:20	-0.19	(1.12)
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Dark Fiber - IOF Parity	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0.18125	1	04:21	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Dark Fiber - Loop Parity	November 2012	0.38680556	1	09:17	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore DS0 Parity	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00

	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.26875	1	06:27	0	41.07847222	91	10:50	-0.18	(1.11)
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore DS1 Parity	November 2012	0.10625	1	02:33	0	4.141666667	33	03:01	-0.21	(1.13)
	October 2012	0.05277778	2	00:38	0.022916667	4.761805556	35	03:16	-1.05	(1.64)
	September 2012	0.1125	2	01:21	0.019444444	3.526388889	29	02:55	-1.11	(1.68)
	August 2012	0.32569444	3	02:36	0.030555556	5.095833333	35	03:30	-0.60	(1.37)
	July 2012	0.10972222	1	02:38	0	5.195833333	44	02:50	-0.08	(1.05)
	June 2012	0.00486111	1	00:07	0	5.0375	35	03:27	-1.10	(1.67)
	May 2012	0.70486111	5	03:23	0.111111111	5.647222222	44	03:05	0.23	(0.82)
	April 2012	0.14097222	3	01:08	0.028472222	5.175694444	40	03:06	-1.31	(1.80)
	March 2012	0.47430556	4	02:51	0.038194444	5.54375	40	03:20	-0.25	(1.15)
	February 2012	0.08055556	2	00:58	0	5.672222222	38	03:35	-1.31	(1.79)
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0.46527778	5	02:14	0.028472222	5.935416667	45	03:10	-0.83	(1.50)
MR-6D Mean Time to Restore DS3 Parity	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.05069444	1	01:13	0	0.134722222	2	01:37	-0.22	(1.13)
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore E911 Parity	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0.00277778	1	00:04	0	0.020833333	1	00:30	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0.05972222	3	00:29	0.001388889	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0.00208333	3	00:01	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00

	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0.02152778	1	00:31	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.12013889	1	02:53	0	0	0	00:00	0.00	0.00
	December 2011	0.08263889	1	01:59	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	November 2012	10.6798611	72	03:34	0.157638889	3.966666667	32	02:59	1.23	(0.54)
	October 2012	4.825	46	02:31	0.061111111	4.761805556	35	03:16	-0.96	(1.59)
	September 2012	4.62569444	38	02:55	0.156944444	3.526388889	29	02:55	0.01	(1.00)
	August 2012	5.26944444	42	03:01	0.173611111	5.095833333	35	03:30	-0.86	(1.53)
	July 2012	6.17569444	49	03:01	0.122916667	5.195833333	44	02:50	0.36	(0.79)
	June 2012	5.77222222	51	02:43	0.098611111	5.0375	35	03:27	-1.13	(1.69)
	May 2012	5.63055556	49	02:45	0.120833333	5.647222222	44	03:05	-0.57	(1.35)
	April 2012	5.18888889	44	02:50	0.100694444	5.175694444	40	03:06	-0.50	(1.30)
	March 2012	4.72430556	40	02:50	0.125	5.54375	40	03:20	-0.59	(1.36)
	February 2012	2.92430556	23	03:03	0.071527778	5.672222222	38	03:35	-0.73	(1.44)
	January 2012	18.8625	107	04:14	0.233333333	13.63611111	76	04:18	-0.10	(1.06)
	December 2011	6.50833333	47	03:19	0.122222222	5.935416667	45	03:10	0.32	(0.80)
MR-6D Mean Time to Restore Enhanced Extended Loops - DS3 Capable Diagnostic	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0.56666667	1	13:36	0	0	0	00:00	0.00	0.00
	August 2012	0.34583333	3	02:46	0.058333333	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0.44513889	4	02:40	0.053472222	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.11180556	1	02:41	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore LIS Trunk Parity	November 2012	0.00625	1	00:09	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0.00694444	2	00:05	0.000694444	0.077777778	2	00:56	-2.25	(2.37)
	August 2012	0.00416667	1	00:06	0	0	0	00:00	0.00	0.00
	July 2012	0.01180556	2	00:08	0.002777778	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0.05	2	00:36	0.004166667	0.067361111	1	01:37	0.00	0.00
	January 2012	0.07222222	1	01:44	0	0.127083333	1	03:03	0.00	0.00
	December 2011	0.2625	3	02:06	0.099305556	0.185416667	2	02:13	-0.06	(1.04)
MR-6D Mean Time to Restore UDIT Above DS1 Level Parity	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0.07916667	1	01:54	0	0.000694444	1	00:01	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0.22986111	3	01:50	0.054166667	0.313888889	3	02:31	-0.41	(1.25)
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.00069444	1	00:01	0	0.134722222	2	01:37	-0.87	(1.53)

MR-6D Mean Time to Restore UDIT DS1 Parity	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0.06805556	1	01:38	0	4.761805556	35	03:16	-0.46	(1.28)
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0.01180556	1	00:17	0	5.175694444	40	03:06	-1.11	(1.67)
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0.11458333	2	01:22	0.013194444	5.672222222	38	03:35	-1.10	(1.67)
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6D Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	November 2012	10.5618056	47	05:24	0.363888889	0.349305556	3	02:48	4.02	(0.79)
	October 2012	2.38819444	17	03:22	0.071527778	0.315972222	2	03:47	-0.36	(1.22)
	September 2012	4.57013889	31	03:32	0.116666667	0.111111111	1	02:40	0.00	0.00
	August 2012	3.99652778	29	03:18	0.065277778	0.121527778	2	01:28	1.90	(0.27)
	July 2012	4.17222222	29	03:27	0.09375	0.533333333	5	02:34	2.64	0.09
	June 2012	3.35833333	27	02:59	0.104861111	0	0	00:00	0.00	0.00
	May 2012	3.44930556	25	03:19	0.079166667	0.202083333	2	02:25	0.71	(0.74)
	April 2012	5.12708333	28	04:24	0.115277778	0.682638889	5	03:17	1.41	(0.52)
	March 2012	3.87361111	26	03:35	0.102083333	0.980555556	5	04:42	-0.63	(1.38)
	February 2012	1.94305556	19	02:27	0.038194444	0.820833333	6	03:17	-1.11	(1.67)
	January 2012	6.35347222	26	05:52	0.226388889	0.572916667	4	03:26	1.64	(0.61)
	December 2011	3.97361111	27	03:32	0.15625	0.353472222	2	04:14	-0.65	(1.39)
MR-6D Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	November 2012	3.94236111	21	04:30	0.143055556	0.349305556	3	02:48	2.56	(0.64)
	October 2012	2.3375	16	03:30	0.077083333	0.315972222	2	03:47	-0.25	(1.15)
	September 2012	2.32916667	20	02:48	0.056944444	0.111111111	1	02:40	0.00	0.00
	August 2012	1.70555556	11	03:43	0.068055556	0.121527778	2	01:28	2.21	(0.32)
	July 2012	2.57013889	14	04:24	0.122916667	0.533333333	5	02:34	5.07	(0.05)
	June 2012	1.73125	12	03:28	0.081944444	0	0	00:00	0.00	0.00
	May 2012	4.59166667	24	04:35	0.164583333	0.202083333	2	02:25	1.72	(0.98)
	April 2012	2.76180556	17	03:54	0.1	0.682638889	5	03:17	0.75	(0.79)
	March 2012	4.92013889	25	04:43	0.24375	0.980555556	5	04:42	0.01	(1.27)
	February 2012	1.61597222	11	03:32	0.065972222	0.820833333	6	03:17	0.30	(0.81)
	January 2012	2.53194444	15	04:03	0.088194444	0.572916667	4	03:26	0.39	(0.80)
	December 2011	1.92361111	15	03:05	0.063888889	0.353472222	2	04:14	-1.03	(1.63)
MR-6D Mean Time to Restore Unbundled Loop - DS1 Capable Parity	November 2012	11.3979167	76	03:36	0.115277778	3.966666667	32	02:59	1.33	(0.33)
	October 2012	8.3	65	03:04	0.086111111	4.761805556	35	03:16	-0.28	(1.17)
	September 2012	7.36527778	57	03:06	0.138888889	3.526388889	29	02:55	0.42	(0.82)
	August 2012	8.38472222	76	02:39	0.086805556	5.095833333	35	03:30	-1.70	(2.03)
	July 2012	8.9625	74	02:54	0.103472222	5.195833333	44	02:50	0.15	(0.95)
	June 2012	9.85347222	73	03:14	0.153472222	5.0375	35	03:27	-0.35	(1.21)
	May 2012	9.0125	60	03:36	0.123611111	5.647222222	44	03:05	0.97	(0.44)
	April 2012	9.87847222	66	03:36	0.149305556	5.175694444	40	03:06	0.97	(0.53)
	March 2012	9.02916667	81	02:41	0.083333333	5.54375	40	03:20	-0.91	(1.55)
	February 2012	5.92361111	52	02:44	0.094444444	5.672222222	38	03:35	-1.44	(1.88)
	January 2012	16.0020833	113	03:24	0.132638889	13.63611111	76	04:18	-1.25	(1.76)
	December 2011	9.64305556	81	02:51	0.084722222	5.935416667	45	03:10	-0.69	(1.42)
MR-6D Mean Time to Restore Unbundled Loop - DS3 Capable Parity	November 2012	0.14097222	1	03:23	0	0.474305556	3	03:48	-0.33	(1.20)
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00

	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - XDSL Parity	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0.23125	2	02:46	0.122916667	3.526388889	29	02:55	-0.10	(1.06)
	August 2012	0.24305556	2	02:55	0.013888889	5.095833333	35	03:30	-0.33	(1.20)
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0.09652778	1	02:19	0	5.647222222	44	03:05	-0.28	(1.17)
	April 2012	1.16180556	4	06:58	0.277083333	5.175694444	40	03:06	2.93	0.25
	March 2012	0.3	4	01:48	0.047916667	5.54375	40	03:20	-0.78	(1.48)
	February 2012	0.57708333	3	04:37	0.075	5.672222222	38	03:35	0.62	(0.61)
	January 2012	0.46041667	4	02:46	0.046527778	13.63611111	76	04:18	-0.62	(1.38)
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop Analog Parity	November 2012	101.739583	169	14:27	0.473611111	0	7228	23:11	-1.69	(2.03)
	October 2012	61.3166667	146	10:05	0.268055556	0	5531	02:42	-7.74	(5.70)
	September 2012	60.8215278	126	11:35	0.363888889	0	4044	05:37	-6.32	(4.84)
	August 2012	48.08125	113	10:13	0.34375	0	4928	02:47	-6.97	(5.24)
	July 2012	41.6256944	115	08:41	0.298611111	0	5034	02:41	-5.18	(4.15)
	June 2012	37.1020833	109	08:10	0.381944444	0	4839	20:15	-6.55	(4.98)
	May 2012	43.89375	119	08:51	0.270833333	0	5135	19:34	-5.30	(4.22)
	April 2012	47.4840278	122	09:20	0.270833333	0	4817	23:34	-5.31	(4.23)
	March 2012	61.7319444	136	10:54	0.331944444	0	5800	00:46	-5.34	(4.25)
	February 2012	65.7715278	131	12:03	0.502777778	0	6614	11:21	-6.69	(5.07)
	January 2012	90.1118056	159	13:36	0.4375	0	9624	00:50	-9.71	(6.90)
	December 2011	51.6625	128	09:41	0.263194444	0	6046	23:08	-6.98	(5.24)
MR-6D Mean Time to Restore Unbundled Loop ISDN Capable Parity	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0.075	1	01:48	0	0.121527778	2	01:28	0.21	(1.37)
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.29236111	1	07:01	0	0.572916667	4	03:26	1.16	(0.79)
	December 2011	1.125	1	03:00	0	0.353472222	2	04:14	12.42	(1.01)
MR-6E Mean Time to Restore DS1 Parity	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0.14652778	1	03:31	0	12.68958333	72	04:14	-0.13	(1.08)
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0.16527778	1	03:58	0	5.41875	47	02:46	0.57	(0.69)
	March 2012	0.04791667	1	01:09	0	5.454861111	42	03:07	-0.82	(1.50)

	February 2012	0.10208333	1	02:27	0	19.23402778	27	17:06	-0.21	(1.12)
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore E911 Parity	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0.05902778	1	01:25	0	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	November 2012	1.89722222	16	02:51	0.069444444	7.984027778	43	04:27	-0.90	(1.55)
	October 2012	2.86458333	18	03:49	0.140277778	12.68958333	72	04:14	-0.28	(1.17)
	September 2012	1.54097222	11	03:22	0.113194444	8.123611111	44	04:26	-0.57	(1.35)
	August 2012	2.58194444	14	04:26	0.150694444	8.972222222	55	03:55	0.33	(0.64)
	July 2012	2.02361111	15	03:14	0.1375	7.771527778	47	03:58	-0.59	(1.36)
	June 2012	2.28472222	14	03:55	0.109722222	5.285416667	35	03:37	0.36	(0.79)
	May 2012	2.40486111	15	03:51	0.13125	5.407638889	39	03:20	0.64	(0.62)
	April 2012	1.70277778	15	02:43	0.096527778	5.41875	47	02:46	-0.07	(1.04)
	March 2012	2.06458333	16	03:06	0.090277778	5.454861111	42	03:07	-0.03	(1.02)
	February 2012	1.22986111	9	03:17	0.072222222	19.23402778	27	17:06	-0.51	(1.31)
	January 2012	7.51111111	29	06:13	0.435416667	19.09791667	81	05:40	0.23	(0.83)
	December 2011	2.7875	19	03:31	0.102777778	12.30902778	57	05:11	-0.55	(1.33)
MR-6E Mean Time to Restore ISDN Primary Parity	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0.04027778	1	00:58	0	4.011111111	27	03:34	-1.30	(1.79)
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.15763889	1	03:47	0	8.502083333	44	04:38	-0.12	(1.07)
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore LIS Trunk Parity	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0.37847222	3	03:02	0.034027778	0.228472222	3	01:50	0.73	(0.79)
	August 2012	0.09236111	1	02:13	0	0	0	00:00	0.00	0.00
	July 2012	0.07291667	1	01:45	0	0.028472222	1	00:41	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0.14236111	2	01:43	0.076388889	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore UDIT Above DS1 Level Parity	November 2012	0.02013889	1	00:29	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00

	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.00069444	1	00:01	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0.34583333	4	02:04	0.052083333	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0.10138889	1	02:26	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0.80972222	2	09:43	0.424305556	0	0	00:00	0.00	0.00
	May 2012	0.04583333	1	01:06	0	0	0	00:00	0.00	0.00
	April 2012	0.11388889	1	02:44	0	0.079861111	1	01:55	0.00	0.00
	March 2012	0.47152778	2	05:39	0.198611111	0.478472222	3	03:50	0.67	(0.61)
	February 2012	0.17291667	2	02:04	0.116666667	0.084027778	1	02:01	0.00	0.00
	January 2012	0.42916667	2	05:09	0.111111111	0.395138889	1	09:29	0.00	0.00
	December 2011	0.568875	3	04:33	0.143055556	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0.46388889	4	02:47	0.0375	0.068055556	1	01:38	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0.47222222	2	05:40	0.213194444	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0.27638889	2	03:19	0.040277778	0.478472222	3	03:50	-0.19	(1.11)
	February 2012	0.28819444	1	06:55	0	0.084027778	1	02:01	0.00	0.00
	January 2012	0.09444444	1	02:16	0	0.395138889	1	09:29	0.00	0.00
	December 2011	0.20277778	1	04:52	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - DS1 Capable Parity	November 2012	1.07152778	10	02:34	0.059027778	7.927083333	42	04:32	-0.90	(1.55)
	October 2012	2.80625	18	03:44	0.191666667	12.68958333	72	04:14	-0.34	(1.21)
	September 2012	0.5125	7	01:45	0.032638889	8.123611111	44	04:26	-1.18	(1.72)
	August 2012	0.70208333	9	01:52	0.020138889	8.972222222	55	03:55	-1.09	(1.66)
	July 2012	1.85138889	16	02:47	0.081944444	7.771527778	47	03:58	-0.98	(1.59)
	June 2012	0.90902778	7	03:07	0.058333333	5.285416667	35	03:37	-0.47	(1.29)
	May 2012	1.37083333	14	02:21	0.089583333	5.407638889	39	03:20	-1.18	(1.72)
	April 2012	4.25347222	11	09:17	0.863888889	5.41875	47	02:46	9.29	(0.04)
	March 2012	1.19097222	9	03:11	0.104166667	5.454861111	42	03:07	0.07	(0.94)
	February 2012	1.32777778	13	02:27	0.068055556	19.23402778	27	17:06	-0.62	(1.38)
	January 2012	6.06666667	26	05:36	0.227083333	19.09791667	81	05:40	-0.02	(1.01)
	December 2011	0.91736111	12	01:50	0.042361111	12.30902778	57	05:11	-0.92	(1.56)
MR-6E Mean Time to Restore Unbundled Loop - XDSL Parity	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0.20138889	1	04:50	0	5.285416667	35	03:37	0.46	(0.62)
May 2012	0.0875	1	02:06	0	5.407638889	39	03:20	-0.46	(1.28)	

	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	1.12083333	3	08:58	0.143055556	19.09791667	81	05:40	0.50	(0.36)
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop Analog Parity	November 2012	7.69861111	18	10:16	0.221527778	0	1900	11:09	-3.07	(2.87)
	October 2012	6.24583333	11	13:38	0.583333333	0	1522	06:58	-1.59	(1.97)
	September 2012	4.07638889	10	09:47	0.203472222	0	1084	05:07	-1.19	(1.72)
	August 2012	5.43055556	9	14:29	0.538194444	0	1441	04:12	-0.78	(1.47)
	July 2012	6.08680556	16	09:08	0.183333333	0	1713	07:10	-2.85	(2.73)
	June 2012	13.0104167	27	11:34	0.324305556	0	1470	00:11	-3.09	(2.88)
	May 2012	5.52986111	19	06:59	0.1875	0	1313	20:17	-2.24	(2.36)
	April 2012	9.57708333	29	07:56	0.240972222	0	1328	23:02	-3.61	(3.19)
	March 2012	7.85	14	13:27	0.30625	0	1375	21:46	-1.47	(1.90)
	February 2012	7.80347222	16	11:42	0.279861111	0	1451	00:41	-2.00	(2.21)
	January 2012	21.8020833	38	13:46	0.513194444	0	1743	06:11	-3.37	(3.05)
	December 2011	5.56736111	15	08:54	0.180555556	0	1251	21:32	-2.19	(2.33)
MR-6E Mean Time to Restore Unbundled Loop ISDN Capable Parity	November 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2012	0.22152778	1	05:19	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0.11319444	1	02:43	0	0.068055556	1	01:38	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0.17291667	1	04:09	0	0.084027778	1	02:01	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-7A Repair Repeat Report Rate Basic Rate ISDN Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0	0	1	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0	1	2	50%	-0.82	(1.50)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	1	0%	0	0	2	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Business Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	1	9	11%	0.3143	83	800	10%	0.07	(1.20)
	September 2012	0	4	0%	0	41	564	7%	-0.56	(1.34)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	8	0%	0	63	678	9%	-0.90	(1.55)
	June 2012	0	2	0%	0	64	691	9%	-0.45	(1.27)
	May 2012	0	5	0%	0	62	720	9%	-0.68	(1.42)
	April 2012	0	2	0%	0	64	679	9%	-0.46	(1.28)
	March 2012	0	2	0%	0	75	749	10%	-0.47	(1.29)
	February 2012	0	3	0%	0	54	801	7%	-0.46	(1.28)
	January 2012	1	5	20%	0.4	109	1125	10%	0.78	(0.85)
	December 2011	1	6	17%	0.3727	48	699	7%	0.95	(0.77)

MR-7A Repair Repeat Report Rate Centrex Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	2	50%	0.5	2	10	20%	0.97	(0.93)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7A Repair Repeat Report Rate Centrex 21 Parity	November 2012	0	0	0%	0	0	0	0%	0.00
October 2012		1	3	33%	0.4714	2	7	29%	0.15	(1.33)
September 2012		0	1	0%	0	0	4	0%	0.00	0.00
August 2012		0	1	0%	0	1	5	20%	-0.46	(1.28)
July 2012		0	1	0%	0	0	6	0%	0.00	0.00
June 2012		0	8	0%	0	1	8	13%	-0.76	(1.46)
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	2	0%	0	0	4	0%	0.00	0.00
March 2012		0	1	0%	0	0	8	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	1	0%	0	1	5	20%	-0.46	(1.28)
December 2011		0	1	0%	0	1	10	10%	-0.32	(1.19)
MR-7A Repair Repeat Report Rate Line Sharing Parity		November 2012	0	0	0%	0	0	0	0%	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0	363	4045	9%	-0.31	(1.19)
	August 2012	1	2	50%	0.5	478	4907	10%	1.92	(0.46)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	493	5173	10%	-0.32	(1.20)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	1	0%	0	639	6530	10%	-0.33	(1.20)
	January 2012	1	4	25%	0.433	1013	9401	11%	0.92	(0.79)
	December 2011	0	1	0%	0	575	5892	10%	-0.33	(1.20)
	MR-7A Repair Repeat Report Rate Line Splitting Parity	November 2012	0	0	0%	0	0	0	0%	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	1	0%	0	478	4907	10%	-0.33	(1.20)
July 2012		0	1	0%	0	484	5095	10%	-0.32	(1.20)
June 2012		0	1	0%	0	457	4870	9%	-0.32	(1.20)
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	2	0%	0	470	4780	10%	-0.47	(1.28)
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	1	0%	0	1013	9401	11%	-0.35	(1.21)
December 2011		0	1	0%	0	575	5892	10%	-0.33	(1.20)
MR-7A Repair Repeat Report Rate PBX Parity		November 2012	0	0	0%	0	0	0	0%	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	0	4	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00

	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Residence Parity	October 2012	1	7	14%	0.3499	535	4757	11%	0.25	(1.10)
	September 2012	1	11	9%	0.2875	322	3481	9%	-0.02	(1.01)
	August 2012	2	19	11%	0.3069	428	4192	10%	0.05	(1.14)
	July 2012	0	9	0%	0	421	4417	10%	-0.97	(1.59)
	June 2012	0	5	0%	0	393	4179	9%	-0.72	(1.44)
	May 2012	0	9	0%	0	431	4453	10%	-0.98	(1.60)
	April 2012	1	8	13%	0.3307	406	4101	10%	0.25	(1.10)
	March 2012	0	6	0%	0	462	4910	9%	-0.79	(1.48)
	February 2012	1	7	14%	0.3499	585	5729	10%	0.36	(1.05)
	January 2012	1	7	14%	0.3499	904	8276	11%	0.29	(1.08)
	December 2011	0	2	0%	0	527	5193	10%	-0.48	(1.29)
MR-7A Repair Repeat Report Rate UNE - P	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
(POTS) Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0	537	5659	9%	3.09	(0.20)
	February 2012	1	3	33%	0.4714	639	6530	10%	1.37	(0.62)
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7B Repair Repeat Report Rate	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Business Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	2	50%	0.5	10	137	7%	2.30	(0.38)
	August 2012	1	9	11%	0.3143	25	218	11%	-0.03	(1.02)
	July 2012	1	4	25%	0.433	21	218	10%	1.03	(0.75)
	June 2012	1	4	25%	0.433	11	175	6%	1.52	(0.58)
	May 2012	0	1	0%	0	16	181	9%	-0.31	(1.19)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	1	0%	0	16	187	9%	-0.31	(1.19)
	February 2012	0	2	0%	0	20	198	10%	-0.47	(1.29)
	January 2012	0	1	0%	0	17	209	8%	-0.30	(1.18)
	December 2011	0	1	0%	0	11	158	7%	-0.27	(1.17)
MR-7B Repair Repeat Report Rate PBX	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00

	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7B Repair Repeat Report Rate	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Residence Parity	October 2012	0	2	0%	0	162	1271	13%	-0.54	(1.33)
	September 2012	0	3	0%	0	97	930	10%	-0.59	(1.36)
	August 2012	0	1	0%	0	114	1187	10%	-0.33	(1.20)
	July 2012	0	1	0%	0	146	1509	10%	-0.33	(1.20)
	June 2012	0	2	0%	0	151	1283	12%	-0.52	(1.31)
	May 2012	0	4	0%	0	117	1140	10%	-0.68	(1.41)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	3	0%	0	103	1169	9%	-0.54	(1.33)
	February 2012	0	1	0%	0	130	1236	11%	-0.34	(1.21)
	January 2012	0	1	0%	0	146	1515	10%	-0.33	(1.20)
	December 2011	0	2	0%	0	111	1088	10%	-0.48	(1.29)
MR-7B Repair Repeat Report Rate Sub-Loop Unbundling Diagnostic	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Basic Rate ISDN Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	1	0%	0	0	6	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Business Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	2	0%	0	7	113	6%	-0.36	(1.22)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	1	2	50%	0.5	16	99	16%	1.29	(0.70)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	20	172	12%	-0.36	(1.22)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Centrex 21 Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00

	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	2	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Line Sharing Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0	58	505	11%	-0.36	(1.22)
	August 2012	0	2	0%	0	89	710	13%	-0.53	(1.33)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Residence Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	1	0%	0	70	488	14%	-0.41	(1.25)
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	1	2	50%	0.5	82	597	14%	1.49	(0.61)
	July 2012	0	3	0%	0	77	518	15%	-0.72	(1.44)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	85	637	13%	-0.55	(1.34)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate UNE - P (POTS) Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	81	657	12%	-0.37	(1.23)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Dark Fiber - IOF Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
April 2012	0	0	0%	0	0	0	0%	0.00	0.00	

	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate DS0 Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	10	94	11%	-0.34	(1.21)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate DS1 Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	3	0%	0	3	43	7%	-0.46	(1.28)
	September 2012	1	2	50%	0.5	1	35	3%	3.89	(0.24)
	August 2012	0	3	0%	0	5	44	11%	-0.60	(1.36)
	July 2012	0	1	0%	0	6	55	11%	-0.35	(1.21)
	June 2012	1	1	100%	0	13	43	30%	1.50	(0.71)
	May 2012	1	5	20%	0.4	7	51	14%	0.39	(1.08)
	April 2012	0	3	0%	0	11	44	25%	-0.97	(1.59)
	March 2012	0	4	0%	0	12	43	28%	-1.19	(1.72)
	February 2012	0	3	0%	0	8	48	17%	-0.75	(1.46)
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	5	0%	0	8	52	15%	-0.91	(1.55)
MR-7D Repair Repeat Report Rate DS3 Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	2	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate E911 Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0	0	3	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	3	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	3	0%	0	0	1	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	November 2012	0	0	0%	0	0	0	0%	0.00	0.00

Enhanced Extended Loops - DS0 Capable Diagnostic	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2012	0	1	0%	0	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2012	0	1	0%	0	0	0	0%	0.00	0.00	
	December 2011	1	1	100%	0	0	0	0%	0.00	0.00	
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-7D Repair Repeat Report Rate	October 2012	9	46	20%	0.3967	3	43	7%	2.33	(0.13)
Enhanced Extended Loops - DS1 Capable Parity	September 2012	5	39	13%	0.3343	1	35	3%	2.57	(0.30)	
	August 2012	9	44	20%	0.4034	5	44	11%	1.34	(0.47)	
	July 2012	16	50	32%	0.4665	6	55	11%	3.46	0.48	
	June 2012	4	51	8%	0.2688	13	43	30%	-2.35	(2.43)	
	May 2012	12	49	24%	0.43	7	51	14%	1.56	(0.32)	
	April 2012	11	44	25%	0.433	11	44	25%	0.00	(1.00)	
	March 2012	11	40	28%	0.4465	12	43	28%	-0.04	(1.03)	
	February 2012	12	46	26%	0.4391	8	48	17%	1.23	(0.48)	
	January 2012	30	106	28%	0.4505	15	84	18%	1.87	(0.08)	
	December 2011	11	47	23%	0.4234	8	52	15%	1.10	(0.54)	
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-7D Repair Repeat Report Rate	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	Enhanced Extended Loops - DS3 Capable Diagnostic	September 2012	0	1	0%	0	0	0	0%	0.00	0.00
August 2012		2	3	67%	0.4714	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0	0	0	0%	0.00	0.00	
May 2012		2	4	50%	0.5	0	0	0%	0.00	0.00	
April 2012		0	0	0%	0	0	0	0%	0.00	0.00	
March 2012		0	0	0%	0	0	0	0%	0.00	0.00	
February 2012		0	0	0%	0	0	0	0%	0.00	0.00	
January 2012		0	1	0%	0	0	0	0%	0.00	0.00	
December 2011		0	0	0%	0	0	0	0%	0.00	0.00	
November 2012		0	0	0%	0	0	0	0%	0.00	0.00	
October 2012		0	0	0%	0	0	0	0%	0.00	0.00	
MR-7D Repair Repeat Report Rate LIS		September 2012	1	2	50%	0.5	0	2	0%	0.00	(1.00)
Trunk Parity	August 2012	0	1	0%	0	0	0	0%	0.00	0.00	
	July 2012	0	2	0%	0	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2012	0	2	0%	0	0	1	0%	0.00	0.00	
	January 2012	0	1	0%	0	0	1	0%	0.00	0.00	
	December 2011	0	3	0%	0	0	2	0%	0.00	0.00	
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
July 2012	0	1	0%	0	0	1	0%	0.00	0.00		
June 2012	0	0	0%	0	0	0	0%	0.00	0.00		
MR-7D Repair Repeat Report Rate UDIT	November 2012	0	0	0%	0	0	0	0%	0.00	0.00	
Above DS1 Level Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2012	0	1	0%	0	0	1	0%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	

	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	3	33%	0.4714	0	4	0%	0.00	(0.89)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	2	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate UDIT	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
DS1 Parity	October 2012	0	1	0%	0	3	43	7%	-0.27	(1.16)
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	1	0%	0	11	44	25%	-0.57	(1.35)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	2	0%	0	8	48	17%	-0.62	(1.38)
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	October 2012	1	17	6%	0.2353	0	7	0%	0.00	(1.33)
	September 2012	1	31	3%	0.1767	0	1	0%	0.00	(2.13)
	August 2012	1	29	3%	0.1825	0	6	0%	0.00	(1.58)
	July 2012	3	29	10%	0.3045	1	5	20%	-0.50	(1.30)
	June 2012	0	27	0%	0	0	0	0%	0.00	0.00
	May 2012	0	25	0%	0	0	3	0%	0.00	0.00
	April 2012	0	28	0%	0	1	5	20%	-1.03	(1.63)
	March 2012	0	26	0%	0	1	6	17%	-0.99	(1.60)
	February 2012	0	31	0%	0	1	6	17%	-1.00	(1.61)
	January 2012	3	26	12%	0.3195	0	6	0%	0.00	(1.04)
	December 2011	0	26	0%	0	0	5	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	October 2012	1	16	6%	0.2421	0	7	0%	0.00	(1.31)
	September 2012	2	20	10%	0.3	0	1	0%	0.00	(1.80)
	August 2012	0	11	0%	0	0	6	0%	0.00	0.00
	July 2012	0	14	0%	0	1	5	20%	-0.96	(1.58)
	June 2012	0	12	0%	0	0	0	0%	0.00	0.00
	May 2012	1	24	4%	0.1998	0	3	0%	0.00	(1.74)
	April 2012	3	17	18%	0.3812	1	5	20%	-0.12	(1.07)
	March 2012	1	25	4%	0.196	1	6	17%	-0.75	(1.45)
	February 2012	1	18	6%	0.2291	1	6	17%	-0.63	(1.38)
	January 2012	0	15	0%	0	0	6	0%	0.00	0.00
	December 2011	1	15	7%	0.2494	0	5	0%	0.00	(1.41)
MR-7D Repair Repeat Report Rate	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	October 2012	5	65	8%	0.2665	3	43	7%	0.14	(1.16)
	September 2012	8	58	14%	0.3448	1	35	3%	3.07	(0.15)
	August 2012	15	77	19%	0.3961	5	44	11%	1.35	(0.45)
	July 2012	9	75	12%	0.325	6	55	11%	0.20	(1.06)
	June 2012	14	73	19%	0.3937	13	43	30%	-1.25	(1.76)
	May 2012	10	60	17%	0.3727	7	51	14%	0.45	(0.90)
	April 2012	8	66	12%	0.3264	11	44	25%	-1.53	(1.93)
	March 2012	11	82	13%	0.3408	12	43	28%	-1.72	(2.04)
	February 2012	14	85	16%	0.3709	8	48	17%	-0.03	(1.02)
	January 2012	9	111	8%	0.273	15	84	18%	-1.76	(2.07)

MR-7D Repair Repeat Report Rate Unbundled Loop - XDSLi Parity	December 2011	11	81	14%	0.3426	8	52	15%	-0.28	(1.17)
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	2	0%	0	1	35	3%	-0.24	(1.14)
	August 2012	0	2	0%	0	5	44	11%	-0.50	(1.30)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	7	51	14%	-0.40	(1.24)
	April 2012	0	4	0%	0	11	44	25%	-1.11	(1.67)
	March 2012	1	4	25%	0.433	12	43	28%	-0.12	(1.08)
	February 2012	0	3	0%	0	8	48	17%	-0.75	(1.46)
	January 2012	0	4	0%	0	15	84	18%	-0.91	(1.55)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Unbundled Loop Analog Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	6	146	4%	0.1985	681	6027	11%	-2.71	(2.65)
	September 2012	3	126	2%	0.1525	412	4471	9%	-2.62	(2.59)
	August 2012	5	113	4%	0.2056	553	5475	10%	-1.98	(2.20)
	July 2012	6	115	5%	0.2224	549	5594	10%	-1.64	(2.00)
	June 2012	12	109	11%	0.313	528	5370	10%	0.41	(0.83)
	May 2012	8	119	7%	0.2504	562	5716	10%	-1.13	(1.69)
	April 2012	8	122	7%	0.2475	521	5284	10%	-1.21	(1.74)
	March 2012	8	136	6%	0.2353	617	6299	10%	-1.52	(1.92)
	February 2012	12	166	7%	0.259	737	7123	10%	-1.30	(1.79)
	January 2012	10	160	6%	0.2421	1094	10095	11%	-1.85	(2.13)
	December 2011	6	128	5%	0.2114	660	6543	10%	-2.01	(2.22)
	MR-7D Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity	November 2012	0	0	0%	0	0	0	0%	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	1	0%	0	0	6	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	1	0%	0	0	6	0%	0.00	0.00
December 2011		0	1	0%	0	0	5	0%	0.00	0.00
MR-7E Repair Repeat Report Rate DS0 Parity		November 2012	0	0	0%	0	0	0	0%	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	1	0%	0	9	47	19%	-0.48	(1.29)
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7E Repair Repeat Report Rate DS1 Parity	November 2012	0	0	0%	0	0	0	0%	0.00
October 2012		0	1	0%	0	14	75	19%	-0.48	(1.29)
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00

	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	1	0%	0	9	53	17%	-0.45	(1.27)
	March 2012	0	1	0%	0	10	47	21%	-0.51	(1.31)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate E911 Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	1	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	2	18	11%	0.3143	14	75	19%	-0.74	(1.45)
	September 2012	0	11	0%	0	12	55	22%	-1.60	(1.97)
	August 2012	0	15	0%	0	9	63	14%	-1.42	(1.86)
	July 2012	6	16	38%	0.4841	12	57	21%	1.43	(0.38)
	June 2012	3	14	21%	0.4103	7	43	16%	0.45	(0.95)
	May 2012	1	15	7%	0.2494	5	45	11%	-0.47	(1.29)
	April 2012	4	15	27%	0.4422	9	53	17%	0.88	(0.69)
	March 2012	4	16	25%	0.433	10	47	21%	0.31	(1.00)
	February 2012	6	19	32%	0.4648	6	40	15%	1.67	(0.31)
	January 2012	4	28	14%	0.3499	10	91	11%	0.49	(0.89)
	December 2011	6	19	32%	0.4648	15	72	21%	1.03	(0.57)
MR-7E Repair Repeat Report Rate ISDN Primary Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0	2	28	7%	-0.27	(1.17)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	4	47	9%	-0.30	(1.18)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate LIS Trunk Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	3	0%	0	0	3	0%	0.00	0.00
	August 2012	0	1	0%	0	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0	0	1	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	0	0	0%	0.00	0.00

	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Above DS1 Level Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	1	4	25%	0.433	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	2	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	0	0	0%	0.00	0.00
	April 2012	0	1	0%	0	0	1	0%	0.00	0.00
	March 2012	0	2	0%	0	1	3	33%	-0.77	(1.47)
	February 2012	0	2	0%	0	0	1	0%	0.00	0.00
	January 2012	0	2	0%	0	1	1	100%	0.00	0.00
	December 2011	0	3	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	4	0%	0	0	1	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	2	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	1	3	33%	-0.77	(1.47)
	February 2012	0	2	0%	0	0	1	0%	0.00	0.00
	January 2012	0	1	0%	0	1	1	100%	0.00	0.00
	December 2011	0	1	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	3	18	17%	0.3727	14	75	19%	-0.20	(1.12)
	September 2012	0	8	0%	0	12	55	22%	-1.40	(1.85)
	August 2012	1	9	11%	0.3143	9	63	14%	-0.25	(1.15)
	July 2012	5	16	31%	0.4635	12	57	21%	0.88	(0.67)
	June 2012	1	7	14%	0.3499	7	43	16%	-0.13	(1.08)
	May 2012	3	14	21%	0.4103	5	45	11%	1.07	(0.65)
	April 2012	1	11	9%	0.2875	9	53	17%	-0.63	(1.39)
	March 2012	2	9	22%	0.4157	10	47	21%	0.06	(1.19)
	February 2012	0	16	0%	0	6	40	15%	-1.42	(1.86)
	January 2012	4	26	15%	0.3608	10	91	11%	0.63	(0.81)
	December 2011	0	12	0%	0	15	72	21%	-1.65	(2.00)
MR-7E Repair Repeat Report Rate Unbundled Loop - XDSLi Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00

	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	1	0%	0	7	43	16%	-0.44	(1.27)
	May 2012	0	1	0%	0	5	45	11%	-0.35	(1.21)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	3	0%	0	10	91	11%	-0.60	(1.36)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Parity	October 2012	1	11	9%	0.2875	208	1607	13%	-0.38	(1.23)
	September 2012	0	10	0%	0	116	1146	10%	-1.06	(1.64)
	August 2012	0	9	0%	0	153	1547	10%	-0.99	(1.60)
	July 2012	0	16	0%	0	189	1845	10%	-1.35	(1.82)
	June 2012	1	27	4%	0.1889	175	1570	11%	-1.22	(1.74)
	May 2012	0	19	0%	0	145	1435	10%	-1.45	(1.88)
	April 2012	0	30	0%	0	157	1435	11%	-1.90	(2.16)
	March 2012	1	14	7%	0.2575	132	1467	9%	-0.24	(1.15)
	February 2012	0	17	0%	0	159	1530	10%	-1.40	(1.85)
	January 2012	2	38	5%	0.2233	179	1850	10%	-0.91	(1.55)
	December 2011	2	15	13%	0.3399	132	1358	10%	0.47	(0.91)
MR-7E Repair Repeat Report Rate	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	October 2012	0	1	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0	0	1	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	1	0%	0	0	1	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Basic Rate ISDN Parity	November 2012	0	106	0%	0	5	2019	0%	-0.50	(1.30)
	October 2012	1	105	1%	0.0971	7	2054	0%	1.05	(0.73)
	September 2012	1	105	1%	0.0971	1	2073	0%	4.12	(0.20)
	August 2012	0	104	0%	0	6	2094	0%	-0.53	(1.32)
	July 2012	1	101	1%	0.099	6	2148	0%	1.32	(0.64)
	June 2012	0	97	0%	0	0	2152	0%	0.00	0.00
	May 2012	0	95	0%	0	3	2183	0%	-0.35	(1.22)
	April 2012	0	94	0%	0	6	2222	0%	-0.49	(1.30)
	March 2012	0	94	0%	0	9	2223	0%	-0.61	(1.37)
	February 2012	0	100	0%	0	7	2858	0%	-0.49	(1.30)
	January 2012	0	94	0%	0	7	2338	0%	-0.52	(1.32)
	December 2011	1	97	1%	0.101	5	2376	0%	1.73	(0.52)
MR-8 Trouble Rate Business Parity	November 2012	4	1941	0%	0.0453	1228	219819	1%	-2.07	(2.26)
	October 2012	9	1943	0%	0.0679	1118	221236	1%	-0.26	(1.16)
	September 2012	6	1975	0%	0.055	796	222667	0%	-0.40	(1.24)
	August 2012	11	1998	1%	0.074	1046	224615	0%	0.55	(0.66)
	July 2012	12	2005	1%	0.0771	995	226416	0%	1.07	(0.35)
	June 2012	8	2012	0%	0.0629	965	228280	0%	-0.17	(1.11)
	May 2012	6	2018	0%	0.0544	1012	229965	0%	-0.96	(1.59)

	April 2012	2	2014	0%	0.0315	949	232116	0%	-2.17	(2.32)
	March 2012	3	2005	0%	0.0387	1050	234105	0%	-1.99	(2.21)
	February 2012	5	2038	0%	0.0495	1115	235903	0%	-1.49	(1.91)
	January 2012	7	2039	0%	0.0585	1506	237728	1%	-1.64	(2.00)
	December 2011	7	2054	0%	0.0583	988	239450	0%	-0.51	(1.31)
MR-8 Trouble Rate Centrex Parity	November 2012	1	226	0%	0.0664	25	32162	0%	1.96	(0.41)
	October 2012	0	226	0%	0	26	32275	0%	-0.43	(1.26)
	September 2012	0	229	0%	0	23	32343	0%	-0.40	(1.24)
	August 2012	0	229	0%	0	20	32506	0%	-0.37	(1.23)
	July 2012	0	230	0%	0	45	32684	0%	-0.56	(1.34)
	June 2012	0	230	0%	0	32	32900	0%	-0.47	(1.29)
	May 2012	0	230	0%	0	33	33238	0%	-0.48	(1.29)
	April 2012	2	230	1%	0.0928	26	33475	0%	4.30	0.31
	March 2012	0	230	0%	0	58	33509	0%	-0.63	(1.38)
	February 2012	0	230	0%	0	39	33946	0%	-0.51	(1.31)
	January 2012	0	230	0%	0	40	33760	0%	-0.52	(1.32)
	December 2011	0	230	0%	0	32	33849	0%	-0.46	(1.28)
MR-8 Trouble Rate Centrex 21 Parity	November 2012	6	490	1%	0.11	9	4211	0%	4.59	0.69
	October 2012	3	504	1%	0.0769	8	4340	0%	2.04	0.24
	September 2012	1	509	0%	0.0443	5	4399	0%	0.52	(0.68)
	August 2012	1	515	0%	0.044	11	4491	0%	-0.22	(1.13)
	July 2012	1	514	0%	0.0441	9	4558	0%	-0.01	(1.01)
	June 2012	8	514	2%	0.1238	12	4656	0%	5.51	2.35
	May 2012	0	519	0%	0	13	4733	0%	-1.13	(1.69)
	April 2012	3	517	1%	0.076	4	4828	0%	3.74	1.27
	March 2012	1	522	0%	0.0437	10	4879	0%	-0.06	(1.04)
	February 2012	0	545	0%	0	21	4942	0%	-1.45	(1.88)
	January 2012	2	545	0%	0.0605	9	5032	0%	0.99	(0.40)
	December 2011	1	547	0%	0.0427	14	5117	0%	-0.39	(1.23)
MR-8 Trouble Rate Dark Fiber - IOF Diagnostic	November 2012	0	77	0%	0	0	0	0%	0.00	0.00
	October 2012	0	107	0%	0	0	0	0%	0.00	0.00
	September 2012	0	110	0%	0	0	0	0%	0.00	0.00
	August 2012	1	110	1%	0.0949	0	0	0%	0.00	0.00
	July 2012	0	109	0%	0	0	0	0%	0.00	0.00
	June 2012	0	108	0%	0	0	0	0%	0.00	0.00
	May 2012	0	107	0%	0	0	0	0%	0.00	0.00
	April 2012	0	103	0%	0	0	0	0%	0.00	0.00
	March 2012	0	103	0%	0	0	0	0%	0.00	0.00
	February 2012	0	73	0%	0	0	0	0%	0.00	0.00
	January 2012	0	98	0%	0	0	0	0%	0.00	0.00
	December 2011	0	93	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Dark Fiber - Loop Diagnostic	November 2012	1	21	5%	0.213	0	0	0%	0.00	0.00
	October 2012	0	21	0%	0	0	0	0%	0.00	0.00
	September 2012	0	21	0%	0	0	0	0%	0.00	0.00
	August 2012	0	21	0%	0	0	0	0%	0.00	0.00
	July 2012	0	21	0%	0	0	0	0%	0.00	0.00
	June 2012	0	21	0%	0	0	0	0%	0.00	0.00
	May 2012	0	21	0%	0	0	0	0%	0.00	0.00
	April 2012	0	21	0%	0	0	0	0%	0.00	0.00
	March 2012	0	21	0%	0	0	0	0%	0.00	0.00
	February 2012	0	19	0%	0	0	0	0%	0.00	0.00
	January 2012	0	20	0%	0	0	0	0%	0.00	0.00
	December 2011	0	19	0%	0	0	0	0%	0.00	0.00

MR-8 Trouble Rate DS0 Parity	November 2012	0	365	0%	0	135	20731	1%	-1.53	(1.93)	
	October 2012	0	365	0%	0	116	20886	1%	-1.42	(1.86)	
	September 2012	0	362	0%	0	67	21036	0%	-1.07	(1.65)	
	August 2012	0	359	0%	0	134	21250	1%	-1.50	(1.91)	
	July 2012	0	359	0%	0	121	21528	1%	-1.41	(1.86)	
	June 2012	0	359	0%	0	92	21723	0%	-1.23	(1.75)	
	May 2012	0	347	0%	0	98	22052	0%	-1.23	(1.75)	
	April 2012	0	348	0%	0	84	22164	0%	-1.14	(1.69)	
	March 2012	0	348	0%	0	91	22169	0%	-1.19	(1.72)	
	February 2012	0	352	0%	0	104	25914	0%	-1.18	(1.72)	
	January 2012	1	301	0%	0.0575	161	22494	1%	-0.78	(1.48)	
	December 2011	0	301	0%	0	95	22697	0%	-1.12	(1.68)	
	MR-8 Trouble Rate DS1 Parity	November 2012	1	25	4%	0.196	91	5909	2%	1.00	(0.72)
		October 2012	4	23	17%	0.379	118	5996	2%	5.32	0.87
September 2012		2	25	8%	0.2713	90	6004	2%	2.67	(0.03)	
August 2012		3	25	12%	0.325	107	6073	2%	3.88	0.42	
July 2012		1	24	4%	0.1998	112	6289	2%	0.88	(0.77)	
June 2012		1	28	4%	0.1856	86	6635	1%	1.06	(0.70)	
May 2012		5	28	18%	0.383	96	7002	1%	7.49	1.39	
April 2012		4	35	11%	0.3182	97	7089	1%	5.11	0.81	
March 2012		5	29	17%	0.3777	90	7086	1%	7.66	1.42	
February 2012		3	119	3%	0.1568	83	8291	1%	1.65	(0.29)	
January 2012		0	23	0%	0	175	7290	2%	-0.75	(1.46)	
December 2011		5	23	22%	0.4125	124	7368	2%	7.47	1.40	
MR-8 Trouble Rate DS3 Parity		November 2012	0	2	0%	0	5	1255	0%	-0.09	(1.05)
		October 2012	0	3	0%	0	5	1245	0%	-0.11	(1.07)
	September 2012	0	2	0%	0	1	1204	0%	-0.04	(1.02)	
	August 2012	0	2	0%	0	3	1208	0%	-0.07	(1.04)	
	July 2012	0	3	0%	0	1	1207	0%	-0.05	(1.03)	
	June 2012	0	3	0%	0	2	1212	0%	-0.07	(1.04)	
	May 2012	0	3	0%	0	0	1257	0%	0.00	0.00	
	April 2012	0	3	0%	0	4	1209	0%	-0.10	(1.06)	
	March 2012	0	3	0%	0	3	1209	0%	-0.09	(1.05)	
	February 2012	0	9	0%	0	2	1318	0%	-0.12	(1.07)	
	January 2012	1	3	33%	0.4714	2	1231	0%	14.25	0.49	
	December 2011	0	3	0%	0	1	1240	0%	-0.05	(1.03)	
	MR-8 Trouble Rate E911 Parity	November 2012	0	940	0%	0	4	3032	0%	-0.97	(1.59)
		October 2012	0	944	0%	0	6	3000	0%	-1.20	(1.73)
September 2012		1	938	0%	0.0326	3	2980	0%	0.05	(0.97)	
August 2012		0	936	0%	0	7	2978	0%	-1.30	(1.79)	
July 2012		3	990	0%	0.055	1	2978	0%	4.01	1.44	
June 2012		0	986	0%	0	3	2990	0%	-0.86	(1.52)	
May 2012		3	974	0%	0.0554	1	2990	0%	4.07	1.47	
April 2012		0	964	0%	0	2	2994	0%	-0.70	(1.42)	
March 2012		0	964	0%	0	4	2985	0%	-0.99	(1.60)	
February 2012		1	1000	0%	0.0316	5	3306	0%	-0.37	(1.22)	
January 2012		0	960	0%	0	4	2972	0%	-0.99	(1.60)	
December 2011		0	960	0%	0	2	2970	0%	-0.70	(1.43)	
MR-8 Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic		November 2012	0	62	0%	0	0	0	0%	0.00	0.00
		October 2012	0	62	0%	0	0	0	0%	0.00	0.00
	September 2012	0	62	0%	0	0	0	0%	0.00	0.00	
	August 2012	0	62	0%	0	0	0	0%	0.00	0.00	
	July 2012	0	62	0%	0	0	0	0%	0.00	0.00	

	June 2012	0	62	0%	0	0	0	0%	0.00	0.00
	May 2012	0	62	0%	0	0	0	0%	0.00	0.00
	April 2012	1	62	2%	0.126	0	0	0%	0.00	0.00
	March 2012	0	62	0%	0	0	0	0%	0.00	0.00
	February 2012	0	45	0%	0	0	0	0%	0.00	0.00
	January 2012	1	62	2%	0.126	0	0	0%	0.00	0.00
	December 2011	1	62	2%	0.126	0	0	0%	0.00	0.00
MR-8 Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	November 2012	90	3041	3%	0.1695	89	5511	2%	4.72	1.87
	October 2012	65	3209	2%	0.1409	118	5997	2%	0.19	(0.88)
	September 2012	50	3206	2%	0.1239	90	6005	2%	0.23	(0.86)
	August 2012	59	3214	2%	0.1342	107	6074	2%	0.26	(0.84)
	July 2012	66	3209	2%	0.1419	112	6290	2%	0.96	(0.41)
	June 2012	65	3220	2%	0.1406	86	6636	1%	2.98	0.81
	May 2012	64	3258	2%	0.1388	96	7003	1%	2.41	0.46
	April 2012	59	3249	2%	0.1335	97	7090	1%	1.82	0.11
	March 2012	56	3237	2%	0.1304	90	7087	1%	1.94	0.18
	February 2012	32	2582	1%	0.1106	83	8292	1%	1.06	(0.35)
	January 2012	136	3108	4%	0.2046	175	7291	2%	6.03	2.66
	December 2011	66	3072	2%	0.145	124	7369	2%	1.69	0.02
MR-8 Trouble Rate Enhanced Extended Loops - DS3 Capable Diagnostic	November 2012	0	60	0%	0	0	0	0%	0.00	0.00
	October 2012	0	58	0%	0	0	0	0%	0.00	0.00
	September 2012	1	58	2%	0.1302	0	0	0%	0.00	0.00
	August 2012	3	58	5%	0.2215	0	0	0%	0.00	0.00
	July 2012	0	58	0%	0	0	0	0%	0.00	0.00
	June 2012	0	57	0%	0	0	0	0%	0.00	0.00
	May 2012	4	57	7%	0.2554	0	0	0%	0.00	0.00
	April 2012	0	55	0%	0	0	0	0%	0.00	0.00
	March 2012	0	55	0%	0	0	0	0%	0.00	0.00
	February 2012	0	22	0%	0	0	0	0%	0.00	0.00
	January 2012	1	52	2%	0.1373	0	0	0%	0.00	0.00
	December 2011	0	49	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Frame Relay Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	4	0%	0	15	868	2%	-0.26	(1.16)
MR-8 Trouble Rate ISDN Primary Parity	November 2012	0	76	0%	0	68	94853	0%	-0.23	(1.14)
	October 2012	0	76	0%	0	77	94973	0%	-0.25	(1.15)
	September 2012	0	76	0%	0	58	94468	0%	-0.22	(1.13)
	August 2012	0	76	0%	0	52	94440	0%	-0.20	(1.12)
	July 2012	1	76	1%	0.114	47	94809	0%	4.96	0.08
	June 2012	0	76	0%	0	55	95081	0%	-0.21	(1.13)
	May 2012	0	76	0%	0	47	94670	0%	-0.19	(1.12)
	April 2012	0	76	0%	0	60	94327	0%	-0.22	(1.13)
	March 2012	0	76	0%	0	46	94306	0%	-0.19	(1.12)
	February 2012	0	51	0%	0	34	94678	0%	-0.14	(1.08)

	January 2012	1	76	1%	0.114	83	94437	0%	3.61	(0.08)
	December 2011	0	76	0%	0	40	95025	0%	-0.18	(1.11)
MR-8 Trouble Rate Line Sharing Parity	November 2012	1	687	0%	0.0381	9785	784275	1%	-2.60	(2.58)
	October 2012	0	699	0%	0	7634	791887	1%	-2.61	(2.59)
	September 2012	2	714	0%	0.0529	5617	799058	1%	-1.35	(1.82)
	August 2012	4	724	1%	0.0741	7022	808085	1%	-0.92	(1.56)
	July 2012	0	731	0%	0	7439	815815	1%	-2.59	(2.58)
	June 2012	0	747	0%	0	6944	824133	1%	-2.52	(2.53)
	May 2012	1	769	0%	0.036	7151	831931	1%	-2.19	(2.33)
	April 2012	0	787	0%	0	6719	839856	1%	-2.52	(2.53)
	March 2012	0	803	0%	0	7766	847107	1%	-2.72	(2.66)
	February 2012	1	817	0%	0.035	8653	854227	1%	-2.54	(2.54)
	January 2012	4	847	0%	0.0686	11945	861932	1%	-2.27	(2.38)
	December 2011	1	861	0%	0.0341	7901	870009	1%	-2.45	(2.49)
MR-8 Trouble Rate Line Splitting Parity	November 2012	1	58	2%	0.1302	9785	784275	1%	0.33	(1.03)
	October 2012	0	61	0%	0	7634	791887	1%	-0.77	(1.47)
	September 2012	0	63	0%	0	5617	799058	1%	-0.67	(1.41)
	August 2012	1	64	2%	0.124	7022	808085	1%	0.60	(0.89)
	July 2012	1	67	1%	0.1213	7439	815815	1%	0.50	(0.94)
	June 2012	1	68	1%	0.1204	6944	824133	1%	0.57	(0.90)
	May 2012	0	70	0%	0	7151	831931	1%	-0.78	(1.47)
	April 2012	2	79	3%	0.1571	6719	839856	1%	1.73	(0.32)
	March 2012	0	81	0%	0	7766	847107	1%	-0.87	(1.53)
	February 2012	0	83	0%	0	8653	854227	1%	-0.92	(1.56)
	January 2012	1	87	1%	0.1066	11945	861932	1%	-0.19	(1.11)
	December 2011	1	90	1%	0.1048	7901	870009	1%	0.20	(1.09)
MR-8 Trouble Rate LIS Trunk Parity	November 2012	1	98635	0%	0.0032	0	93949	0%	0.00	0.00
	October 2012	0	100963	0%	0	1	93157	0%	-0.72	(1.44)
	September 2012	5	104034	0%	0.0069	5	93657	0%	-0.16	(1.10)
	August 2012	2	104755	0%	0.0044	0	93513	0%	0.00	0.00
	July 2012	3	108070	0%	0.0053	1	93892	0%	1.18	(0.29)
	June 2012	0	107830	0%	0	1	93149	0%	-0.73	(1.45)
	May 2012	0	107374	0%	0	3	95333	0%	-1.26	(1.77)
	April 2012	0	106798	0%	0	1	95957	0%	-0.73	(1.44)
	March 2012	2	106798	0%	0.0043	0	95957	0%	0.00	0.00
	February 2012	2	112344	0%	0.0042	1	106381	0%	0.64	(0.61)
	January 2012	1	106762	0%	0.0031	2	97046	0%	-0.56	(1.34)
	December 2011	3	105946	0%	0.0053	4	99110	0%	-0.43	(1.26)
MR-8 Trouble Rate PBX Parity	November 2012	1	598	0%	0.0409	14	21737	0%	0.98	(0.41)
	October 2012	0	596	0%	0	15	21958	0%	-0.63	(1.38)
	September 2012	0	615	0%	0	12	22180	0%	-0.57	(1.35)
	August 2012	1	559	0%	0.0423	8	22623	0%	1.78	0.08
	July 2012	0	556	0%	0	8	22762	0%	-0.44	(1.27)
	June 2012	0	558	0%	0	10	23118	0%	-0.49	(1.30)
	May 2012	1	544	0%	0.0428	5	23357	0%	2.56	0.56
	April 2012	0	543	0%	0	14	23561	0%	-0.56	(1.34)
	March 2012	0	544	0%	0	9	23806	0%	-0.45	(1.27)
	February 2012	0	469	0%	0	10	26067	0%	-0.42	(1.26)
	January 2012	0	448	0%	0	22	24417	0%	-0.63	(1.38)
	December 2011	0	441	0%	0	11	24501	0%	-0.44	(1.27)
MR-8 Trouble Rate Residence Parity	November 2012	15	422	4%	0.1852	8557	564456	2%	3.43	0.72
	October 2012	10	819	1%	0.1098	6516	570651	1%	0.21	(0.87)
	September 2012	14	920	2%	0.1224	4821	576391	1%	2.28	0.39

	August 2012	22	852	3%	0.1586	5976	583470	1%	4.51	1.74
	July 2012	13	729	2%	0.1323	6444	589399	1%	1.79	0.09
	June 2012	7	638	1%	0.1042	5979	595853	1%	0.24	(0.86)
	May 2012	13	597	2%	0.1459	6139	601966	1%	2.81	0.71
	April 2012	8	535	2%	0.1214	5770	607740	1%	1.30	(0.21)
	March 2012	11	473	2%	0.1507	6716	613002	1%	2.57	0.29
	February 2012	8	420	2%	0.1367	7538	618324	1%	1.28	(0.36)
	January 2012	8	369	2%	0.1456	10439	624204	2%	0.74	(0.64)
	December 2011	4	336	1%	0.1085	6913	630559	1%	0.17	(1.01)
MR-8 Trouble Rate Sub-Loop Unbundling Diagnostic	November 2012	0	40	0%	0	0	0	0%	0.00	0.00
	October 2012	0	38	0%	0	0	0	0%	0.00	0.00
	September 2012	0	37	0%	0	0	0	0%	0.00	0.00
	August 2012	0	34	0%	0	0	0	0%	0.00	0.00
	July 2012	0	31	0%	0	0	0	0%	0.00	0.00
	June 2012	0	30	0%	0	0	0	0%	0.00	0.00
	May 2012	0	28	0%	0	0	0	0%	0.00	0.00
	April 2012	0	21	0%	0	0	0	0%	0.00	0.00
	March 2012	0	12	0%	0	0	0	0%	0.00	0.00
	February 2012	0	10	0%	0	0	0	0%	0.00	0.00
	January 2012	1	11	9%	0.2875	0	0	0%	0.00	0.00
	December 2011	0	5	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate UDIT Above DS1 Level Parity	November 2012	1	74	1%	0.1155	5	1135	0%	1.15	(0.71)
	October 2012	0	81	0%	0	5	1245	0%	-0.55	(1.34)
	September 2012	0	88	0%	0	1	1204	0%	-0.26	(1.16)
	August 2012	0	93	0%	0	3	1208	0%	-0.46	(1.28)
	July 2012	1	95	1%	0.1021	1	1207	0%	3.16	(0.35)
	June 2012	0	95	0%	0	2	1212	0%	-0.38	(1.23)
	May 2012	0	97	0%	0	0	1257	0%	0.00	0.00
	April 2012	3	99	3%	0.1714	4	1209	0%	4.50	0.38
	March 2012	0	99	0%	0	3	1209	0%	-0.48	(1.29)
	February 2012	0	108	0%	0	2	1318	0%	-0.39	(1.24)
	January 2012	2	99	2%	0.1407	2	1231	0%	4.42	0.15
	December 2011	0	99	0%	0	1	1240	0%	-0.27	(1.17)
MR-8 Trouble Rate UDIT DS1 Parity	November 2012	0	103	0%	0	89	5510	2%	-1.29	(1.78)
	October 2012	1	104	1%	0.0976	118	5996	2%	-0.73	(1.45)
	September 2012	0	104	0%	0	90	6004	2%	-1.25	(1.76)
	August 2012	0	105	0%	0	107	6073	2%	-1.36	(1.83)
	July 2012	0	108	0%	0	112	6289	2%	-1.39	(1.84)
	June 2012	0	110	0%	0	86	6635	1%	-1.19	(1.72)
	May 2012	0	107	0%	0	96	7002	1%	-1.21	(1.74)
	April 2012	1	107	1%	0.0962	97	7089	1%	-0.38	(1.23)
	March 2012	0	107	0%	0	90	7086	1%	-1.16	(1.71)
	February 2012	2	113	2%	0.1319	83	8291	1%	0.82	(0.71)
	January 2012	0	113	0%	0	175	7290	2%	-1.65	(2.01)
	December 2011	0	113	0%	0	124	7368	2%	-1.38	(1.84)
MR-8 Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity	November 2012	47	13462	0%	0.059	5	2009	0%	0.84	(0.49)
	October 2012	21	13415	0%	0.0395	7	2044	0%	-1.34	(1.81)
	September 2012	31	13316	0%	0.0482	1	2063	0%	3.54	1.15
	August 2012	30	13331	0%	0.0474	6	2084	0%	-0.50	(1.30)
	July 2012	29	13344	0%	0.0466	6	2138	0%	-0.51	(1.31)
	June 2012	29	13266	0%	0.0467	0	2142	0%	0.00	0.00
	May 2012	26	13064	0%	0.0446	3	2173	0%	0.71	(0.57)
April 2012	29	13034	0%	0.0471	6	2212	0%	-0.41	(1.25)	

	March 2012	28	13034	0%	0.0463	9	2212	0%	-1.31	(1.80)
	February 2012	21	11807	0%	0.0421	7	2847	0%	-0.66	(1.40)
	January 2012	28	12850	0%	0.0466	7	2326	0%	-0.67	(1.41)
	December 2011	30	12757	0%	0.0484	5	2364	0%	0.23	(0.86)
MR-8 Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity	November 2012	0	51	0%	0	91	5909	2%	-0.89	(1.54)
	October 2012	0	51	0%	0	118	5996	2%	-1.01	(1.61)
	September 2012	0	52	0%	0	90	6004	2%	-0.89	(1.54)
	August 2012	0	52	0%	0	107	6073	2%	-0.96	(1.58)
	July 2012	0	52	0%	0	112	6289	2%	-0.97	(1.59)
	June 2012	0	52	0%	0	86	6635	1%	-0.82	(1.50)
	May 2012	0	52	0%	0	96	7002	1%	-0.85	(1.51)
	April 2012	0	53	0%	0	97	7089	1%	-0.85	(1.52)
	March 2012	0	53	0%	0	90	7086	1%	-0.82	(1.50)
	February 2012	0	76	0%	0	83	8291	1%	-0.87	(1.53)
	January 2012	0	55	0%	0	175	7290	2%	-1.16	(1.70)
	December 2011	0	56	0%	0	124	7368	2%	-0.98	(1.59)
	MR-8 Trouble Rate Unbundled Loop - ADSL Qualified Parity	November 2012	21	5320	0%	0.0627	5	2009	0%	1.12
October 2012		16	5309	0%	0.0548	7	2044	0%	-0.27	(1.16)
September 2012		20	5302	0%	0.0613	1	2063	0%	5.76	2.50
August 2012		11	5317	0%	0.0454	6	2084	0%	-0.59	(1.36)
July 2012		18	5299	0%	0.0582	6	2138	0%	0.44	(0.74)
June 2012		12	5287	0%	0.0476	0	2142	0%	0.00	0.00
May 2012		26	5241	1%	0.0703	3	2173	0%	3.78	1.30
April 2012		17	5198	0%	0.0571	6	2212	0%	0.42	(0.74)
March 2012		27	5198	1%	0.0719	9	2212	0%	0.70	(0.58)
February 2012		12	4187	0%	0.0535	7	2847	0%	0.34	(0.79)
January 2012		16	5128	0%	0.0558	7	2326	0%	0.08	(0.95)
December 2011		16	5054	0%	0.0562	5	2364	0%	0.92	(0.44)
MR-8 Trouble Rate Unbundled Loop - DS1 Capable Parity		November 2012	87	6563	1%	0.1144	88	5415	2%	-1.29
	October 2012	83	6621	1%	0.1113	118	5997	2%	-2.88	(2.75)
	September 2012	66	6683	1%	0.0989	90	6005	2%	-2.37	(2.44)
	August 2012	86	6712	1%	0.1125	107	6074	2%	-2.06	(2.25)
	July 2012	91	6742	1%	0.1154	112	6290	2%	-1.86	(2.13)
	June 2012	80	6779	1%	0.108	86	6636	1%	-0.59	(1.36)
	May 2012	74	6892	1%	0.1031	96	7003	1%	-1.51	(1.92)
	April 2012	77	6878	1%	0.1052	97	7090	1%	-1.26	(1.77)
	March 2012	91	6843	1%	0.1145	90	7087	1%	0.32	(0.81)
	February 2012	65	6999	1%	0.0959	83	8292	1%	-0.45	(1.27)
	January 2012	140	6818	2%	0.1418	175	7291	2%	-1.35	(1.82)
	December 2011	94	6818	1%	0.1166	124	7369	2%	-1.41	(1.86)
	MR-8 Trouble Rate Unbundled Loop - DS3 Capable Parity	November 2012	1	4	25%	0.433	4	1045	0%	7.96
October 2012		0	4	0%	0	5	1245	0%	-0.13	(1.08)
September 2012		0	4	0%	0	1	1204	0%	-0.06	(1.03)
August 2012		0	4	0%	0	3	1208	0%	-0.10	(1.06)
July 2012		0	4	0%	0	1	1207	0%	-0.06	(1.03)
June 2012		0	4	0%	0	2	1212	0%	-0.08	(1.05)
May 2012		0	4	0%	0	0	1257	0%	0.00	0.00
April 2012		0	4	0%	0	4	1209	0%	-0.12	(1.07)
March 2012		0	4	0%	0	3	1209	0%	-0.10	(1.06)
February 2012		0	4	0%	0	2	1318	0%	-0.08	(1.05)
January 2012		0	4	0%	0	2	1231	0%	-0.08	(1.05)
December 2011		0	0	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Unbundled Loop -		November 2012	0	139	0%	0	91	5900	2%	-1.46

XDSLi Parity	October 2012	0	146	0%	0	117	5987	2%	-1.69	(2.02)
	September 2012	2	156	1%	0.1125	90	5995	2%	-0.22	(1.14)
	August 2012	2	163	1%	0.1101	107	6064	2%	-0.51	(1.31)
	July 2012	0	164	0%	0	112	6280	2%	-1.70	(2.04)
	June 2012	1	173	1%	0.0758	86	6626	1%	-0.83	(1.50)
	May 2012	2	179	1%	0.1051	96	6993	1%	-0.29	(1.18)
	April 2012	4	184	2%	0.1458	97	7080	1%	0.93	(0.60)
	March 2012	4	184	2%	0.1458	90	7077	1%	1.08	(0.52)
	February 2012	3	231	1%	0.1132	83	8280	1%	0.45	(0.87)
	January 2012	7	192	4%	0.1874	175	7281	2%	1.11	(0.46)
	December 2011	0	194	0%	0	124	7353	2%	-1.80	(2.09)
	MR-8 Trouble Rate Unbundled Loop Analog Parity	November 2012	187	45293	0%	0.0641	9785	784282	1%	-15.56
October 2012		157	45739	0%	0.0585	7634	791895	1%	-13.21	(9.03)
September 2012		136	46211	0%	0.0542	5617	799066	1%	-10.22	(7.22)
August 2012		122	46731	0%	0.051	7022	808093	1%	-13.77	(9.37)
July 2012		131	47331	0%	0.0525	7439	815823	1%	-14.13	(9.59)
June 2012		136	47795	0%	0.0533	6944	824141	1%	-12.98	(8.89)
May 2012		138	48964	0%	0.053	7151	831939	1%	-13.46	(9.18)
April 2012		151	49344	0%	0.0552	6719	839864	1%	-11.97	(8.28)
March 2012		150	49344	0%	0.0551	7766	847115	1%	-13.88	(9.44)
February 2012		147	54567	0%	0.0518	8653	854235	1%	-16.82	(11.22)
January 2012		197	50195	0%	0.0625	11945	861940	1%	-18.51	(12.25)
December 2011		143	50603	0%	0.0531	7901	870017	1%	-14.42	(9.77)
MR-8 Trouble Rate Unbundled Loop ISDN Capable Parity	November 2012	0	185	0%	0	5	2009	0%	-0.65	(1.40)
	October 2012	1	189	1%	0.0725	7	2044	0%	0.42	(1.01)
	September 2012	0	195	0%	0	1	2063	0%	-0.29	(1.18)
	August 2012	1	198	1%	0.0709	6	2084	0%	0.54	(0.96)
	July 2012	1	209	0%	0.069	6	2138	0%	0.52	(0.97)
	June 2012	0	212	0%	0	0	2142	0%	0.00	0.00
	May 2012	0	240	0%	0	3	2173	0%	-0.55	(1.33)
	April 2012	0	245	0%	0	6	2212	0%	-0.77	(1.47)
	March 2012	0	245	0%	0	9	2212	0%	-0.95	(1.58)
	February 2012	1	360	0%	0.0526	7	2847	0%	0.12	(1.18)
	January 2012	1	271	0%	0.0606	7	2326	0%	0.19	(1.13)
	December 2011	1	288	0%	0.0588	5	2364	0%	0.47	(1.00)
MR-8 Trouble Rate UNE - P (POTS) Parity	November 2012	0	19	0%	0	9785	784275	1%	-0.49	(1.30)
	October 2012	0	20	0%	0	7634	791887	1%	-0.44	(1.27)
	September 2012	0	21	0%	0	5617	799058	1%	-0.39	(1.23)
	August 2012	0	21	0%	0	7022	808085	1%	-0.43	(1.26)
	July 2012	0	22	0%	0	7439	815815	1%	-0.45	(1.27)
	June 2012	0	22	0%	0	6944	824133	1%	-0.43	(1.26)
	May 2012	1	23	4%	0.2039	7151	831931	1%	1.81	(0.44)
	April 2012	0	23	0%	0	6719	839856	1%	-0.43	(1.26)
	March 2012	1	24	4%	0.1998	7766	847107	1%	1.67	(0.48)
	February 2012	0	23	0%	0	8653	854227	1%	-0.49	(1.29)
	January 2012	0	13	0%	0	11945	861932	1%	-0.43	(1.26)
	December 2011	0	13	0%	0	7901	870009	1%	-0.35	(1.21)
MR-9A Repair Appointments Met Business Parity	November 2012	2	3	67%	0.4714	771	919	84%	0.81	(0.86)
	October 2012	9	9	100%	0	684	800	86%	-1.23	(1.75)
	September 2012	4	4	100%	0	502	564	89%	-0.70	(1.43)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	7	8	88%	0.3307	572	678	84%	-0.24	(1.15)
June 2012	2	2	100%	0	604	691	87%	-0.54	(1.33)	

	May 2012	5	5	100%	0	624	720	87%	-0.87	(1.53)
	April 2012	1	2	50%	0.5	583	679	86%	1.45	(0.62)
	March 2012	2	2	100%	0	654	749	87%	-0.54	(1.33)
	February 2012	3	3	100%	0	691	801	86%	-0.69	(1.42)
	January 2012	4	5	80%	0.4	958	1126	85%	0.32	(1.08)
	December 2011	5	6	83%	0.3727	592	700	85%	0.08	(1.21)
MR-9A Repair Appointments Met Centrex Parity	November 2012	0	1	0%	0	14	15	93%	3.62	(0.30)
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	8	10	80%	-0.65	(1.39)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-9A Repair Appointments Met Centrex 21 Parity	November 2012	3	6	50%	0.5	6	8	75%	1.07	(0.75)
	October 2012	2	3	67%	0.4714	7	7	100%	0.00	(0.68)
	September 2012	1	1	100%	0	4	4	100%	0.00	0.00
	August 2012	1	1	100%	0	3	5	60%	-0.75	(1.45)
	July 2012	1	1	100%	0	6	6	100%	0.00	0.00
	June 2012	7	8	88%	0.3307	8	8	100%	0.00	(1.00)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	3	4	75%	-0.67	(1.41)
	March 2012	0	1	0%	0	4	8	50%	0.94	(1.08)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	5	5	100%	0.00	(0.41)
	December 2011	1	1	100%	0	9	10	90%	-0.32	(1.19)
MR-9A Repair Appointments Met PBX Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0	3	4	75%	-0.52	(1.31)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-9A Repair Appointments Met Residence Parity	November 2012	11	11	100%	0	5534	6366	87%	-1.28	(1.78)
	October 2012	7	7	100%	0	4297	4757	90%	-0.87	(1.53)
	September 2012	11	11	100%	0	3254	3481	93%	-0.87	(1.53)
	August 2012	18	19	95%	0.2233	3870	4169	93%	-0.32	(1.20)
	July 2012	9	9	100%	0	4076	4417	92%	-0.87	(1.53)
	June 2012	5	5	100%	0	3819	4179	91%	-0.69	(1.42)
	May 2012	8	9	89%	0.3143	4088	4453	92%	0.32	(1.06)
	April 2012	8	8	100%	0	3762	4101	92%	-0.85	(1.52)
	March 2012	6	6	100%	0	4372	4910	89%	-0.86	(1.52)
	February 2012	6	7	86%	0.3499	5197	5729	91%	0.46	(0.99)
	January 2012	7	7	100%	0	7507	8276	91%	-0.85	(1.51)

MR-9A Repair Appointments Met UNE - P (POTS) Parity	December 2011	1	2	50%	0.5	4645	5193	89%	1.82	(0.49)
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0	5026	5659	89%	-0.35	(1.22)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-9B Repair Appointments Met Business Parity	November 2012	1	1	100%	0	163	227	72%	-0.63	(1.38)
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	2	2	100%	0	122	137	89%	-0.49	(1.30)
	August 2012	7	9	78%	0.4157	191	224	85%	0.62	(0.85)
	July 2012	4	4	100%	0	189	218	87%	-0.78	(1.47)
	June 2012	4	4	100%	0	149	175	85%	-0.83	(1.50)
	May 2012	1	1	100%	0	160	181	88%	-0.36	(1.22)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	1	0%	0	151	187	81%	2.04	(0.48)
	February 2012	2	2	100%	0	166	198	84%	-0.62	(1.38)
	January 2012	1	1	100%	0	172	208	83%	-0.46	(1.28)
	December 2011	1	1	100%	0	140	157	89%	-0.35	(1.21)
	MR-9B Repair Appointments Met Residence Parity	November 2012	3	4	75%	0.433	1492	1713	87%	0.72
October 2012		2	2	100%	0	1120	1271	88%	-0.52	(1.32)
September 2012		3	3	100%	0	851	930	92%	-0.53	(1.32)
August 2012		1	1	100%	0	1098	1210	91%	-0.32	(1.19)
July 2012		1	1	100%	0	1364	1509	90%	-0.33	(1.20)
June 2012		2	2	100%	0	1158	1286	90%	-0.47	(1.29)
May 2012		4	4	100%	0	1032	1140	91%	-0.65	(1.39)
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		3	3	100%	0	1085	1169	93%	-0.48	(1.29)
February 2012		1	1	100%	0	1121	1236	91%	-0.32	(1.19)
January 2012		1	1	100%	0	1381	1515	91%	-0.31	(1.19)
December 2011		1	2	50%	0.5	981	1088	90%	1.91	(0.46)
MR-9C Repair Appointments Met Business Parity		November 2012	0	0	0%	0	0	0	0%	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	1	2	50%	0.5	105	113	93%	2.35	(0.37)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0	92	99	93%	-0.39	(1.23)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0	168	172	98%	-0.15	(1.09)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	MR-9C Repair Appointments Met Centrex 21 Parity	November 2012	0	0	0%	0	0	0	0%	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00

	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0	1	2	50%	-0.82	(1.50)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C Repair Appointments Met PBX Parity	November 2012	1	1	100%	0	2	2	100%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C Repair Appointments Met Residence Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0	480	488	98%	-0.13	(1.08)
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0	573	597	96%	-0.29	(1.18)
	July 2012	3	3	100%	0	494	518	95%	-0.38	(1.23)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0	625	637	98%	-0.20	(1.12)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C Repair Appointments Met UNE - P (POTS) Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	629	657	96%	-0.21	(1.13)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
NI-1A Trunk Blockage to CTL-Q Tandem Offices LIS Trunk Parity 0.01	November 2012	16	42310	0%	0.0022	0	0	0%	0.00	(2.89)
	October 2012	71	42886	0%	0.0058	0	0	0%	0.00	(2.50)
	September 2012	24	43462	0%	0.0026	0	0	0%	0.00	(2.83)
	August 2012	13	42814	0%	0.0035	0	0	0%	0.00	(2.91)
	July 2012	36	44494	0%	0.0041	0	0	0%	0.00	(2.75)
	June 2012	83	44782	0%	0.0084	0	0	0%	0.00	(2.44)
	May 2012	22	44566	0%	0.0026	0	0	0%	0.00	(2.85)
	April 2012	11	44518	0%	0.0014	0	0	0%	0.00	(2.92)
	March 2012	12	43582	0%	0.0018	0	0	0%	0.00	(2.92)

	February 2012	22	43342	0%	0.0029	0	0	0%	0.00	(2.85)
	January 2012	30	41902	0%	0.003	0	0	0%	0.00	(2.79)
	December 2011	6	42910	0%	0.0009	0	0	0%	0.00	(2.96)
NI-1B Trunk Blockage to CTL-Q End Offices LIS Trunk Parity 0.01	November 2012	0	15931	0%	0.0003	0	0	0%	0.00	(2.99)
	October 2012	6	15931	0%	0.0031	0	0	0%	0.00	(2.88)
	September 2012	1	15931	0%	0.0003	0	0	0%	0.00	(2.99)
	August 2012	1	16099	0%	0.0004	0	0	0%	0.00	(2.97)
	July 2012	5	16147	0%	0.0032	0	0	0%	0.00	(2.90)
	June 2012	4	16147	0%	0.0015	0	0	0%	0.00	(2.93)
	May 2012	0	16147	0%	0.0002	0	0	0%	0.00	(3.00)
	April 2012	5	16147	0%	0.0035	0	0	0%	0.00	(2.91)
	March 2012	1	16195	0%	0.0007	0	0	0%	0.00	(2.99)
	February 2012	1	16243	0%	0.0006	0	0	0%	0.00	(2.97)
	January 2012	1	16279	0%	0.0004	0	0	0%	0.00	(2.99)
	December 2011	0	16303	0%	0.0002	0	0	0%	0.00	(3.00)
NI-1C Trunk Blockage to CTL-Q Tandem Offices LIS Trunk Diagnostic	November 2012	43	42742	0%	0.0078	0	0	0%	0.00	0.00
	October 2012	145	43534	0%	0.0158	0	0	0%	0.00	0.00
	September 2012	90	43918	0%	0.0159	0	0	0%	0.00	0.00
	August 2012	89	43942	0%	0.0149	0	0	0%	0.00	0.00
	July 2012	94	45454	0%	0.0113	0	0	0%	0.00	0.00
	June 2012	106	45118	0%	0.0115	0	0	0%	0.00	0.00
	May 2012	51	45094	0%	0.0085	0	0	0%	0.00	0.00
	April 2012	30	44782	0%	0.0077	0	0	0%	0.00	0.00
	March 2012	49	44374	0%	0.0107	0	0	0%	0.00	0.00
	February 2012	79	44134	0%	0.017	0	0	0%	0.00	0.00
	January 2012	134	44158	0%	0.0174	0	0	0%	0.00	0.00
	December 2011	54	44038	0%	0.0132	0	0	0%	0.00	0.00
NI-1D Trunk Blockage to CTL-Q End Offices LIS Trunk Diagnostic	November 2012	3	15955	0%	0.0042	0	0	0%	0.00	0.00
	October 2012	8	15955	0%	0.0046	0	0	0%	0.00	0.00
	September 2012	3	15955	0%	0.0041	0	0	0%	0.00	0.00
	August 2012	4	16123	0%	0.0044	0	0	0%	0.00	0.00
	July 2012	6	16171	0%	0.0038	0	0	0%	0.00	0.00
	June 2012	6	16171	0%	0.0043	0	0	0%	0.00	0.00
	May 2012	6	16171	0%	0.0089	0	0	0%	0.00	0.00
	April 2012	7	16171	0%	0.0042	0	0	0%	0.00	0.00
	March 2012	1	16195	0%	0.0007	0	0	0%	0.00	0.00
	February 2012	1	16243	0%	0.0006	0	0	0%	0.00	0.00
	January 2012	1	16303	0%	0.001	0	0	0%	0.00	0.00
	December 2011	0	16303	0%	0.0002	0	0	0%	0.00	0.00
OP-13A Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark 0.95	November 2012	24	25	96%	0.196	0	0	0%	0.00	(0.03)
	October 2012	40	42	95%	0.213	0	0	0%	0.00	(0.01)
	September 2012	19	20	95%	0.2179	0	0	0%	0.00	0.00
	August 2012	34	34	100%	0	0	0	0%	0.00	(0.16)
	July 2012	40	43	93%	0.2548	0	0	0%	0.00	0.06
	June 2012	24	24	100%	0	0	0	0%	0.00	(0.16)
	May 2012	51	51	100%	0	0	0	0%	0.00	(0.16)
	April 2012	66	68	97%	0.169	0	0	0%	0.00	(0.07)
	March 2012	45	46	98%	0.1458	0	0	0%	0.00	(0.09)
	February 2012	34	35	97%	0.1666	0	0	0%	0.00	(0.07)
	January 2012	43	45	96%	0.2061	0	0	0%	0.00	(0.02)
	December 2011	41	41	100%	0	0	0	0%	0.00	(0.16)
OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog	November 2012	0	25	0%	0	0	0	0%	0.00	0.00
	October 2012	0	42	0%	0	0	0	0%	0.00	0.00

Diagnostic	September 2012	0	20	0%	0	0	0	0%	0.00	0.00
	August 2012	0	34	0%	0	0	0	0%	0.00	0.00
	July 2012	0	43	0%	0	0	0	0%	0.00	0.00
	June 2012	0	24	0%	0	0	0	0%	0.00	0.00
	May 2012	0	51	0%	0	0	0	0%	0.00	0.00
	April 2012	0	68	0%	0	0	0	0%	0.00	0.00
	March 2012	0	46	0%	0	0	0	0%	0.00	0.00
	February 2012	0	35	0%	0	0	0	0%	0.00	0.00
	January 2012	0	45	0%	0	0	0	0%	0.00	0.00
	December 2011	0	41	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other Diagnostic	October 2012	0	0	0%	0	0	0	0%	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	10	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		1	11	9%	0.2875	0	0	0%	0.00	0.00
January 2012		0	6	0%	0	0	0	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00
OP-15A Interval for Pending Orders Delayed Past Due Date Business Parity		November 2012	0	0	0	0	0	0	0	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	7	1	7	0	4941	70	71	-1.17	(1.71)
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs) Diagnostic	November 2012	568	1	568	0	0	0	0	0.00	0.00
	October 2012	547	1	547	0	0	0	0	0.00	0.00
	September 2012	524	1	524	0	0	0	0	0.00	0.00
	August 2012	505	1	505	0	0	0	0	0.00	0.00
	July 2012	482	1	482	0	0	0	0	0.00	0.00
	June 2012	462	2	231	325.27	0	0	0	0.00	0.00
	May 2012	440	1	440	0	0	0	0	0.00	0.00
	April 2012	418	1	418	0	0	0	0	0.00	0.00
	March 2012	808	5	162	144.35	0	0	0	0.00	0.00
	February 2012	720	4	180	130	0	0	0	0.00	0.00
	January 2012	636	4	159	130	0	0	0	0.00	0.00
	December 2011	548	4	137	130	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders Delayed Past Due Date LIS Trunk Parity	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00

	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	1	0	0	14	2	7	-1.35	(1.82)
OP-15A Interval for Pending Orders	November 2012	13	3	4	3.51	4923	125	39	-0.87	(1.53)
Delayed Past Due Date Residence Parity	October 2012	11	3	4	2.52	5548	132	42	-1.04	(1.63)
	September 2012	31	2	16	17.68	4369	111	39	-0.55	(1.33)
	August 2012	9	1	9	0	4787	133	36	-0.48	(1.29)
	July 2012	10	1	10	0	3879	137	28	-0.37	(1.22)
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	447	3	149	16.46	38355	310	124	0.65	(0.76)
	February 2012	376	3	125	13.58	34319	331	104	0.63	(0.71)
	January 2012	318	4	80	47.89	28234	327	86	-0.27	(1.16)
	December 2011	239	3	80	8.96	25727	370	70	0.42	(0.77)
OP-15A Interval for Pending Orders	November 2012	50	1	50	0	0	0	0	0.00	0.00
Delayed Past Due Date Sub-Loop	October 2012	29	1	29	0	0	0	0	0.00	0.00
Unbundling Diagnostic	September 2012	6	1	6	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	November 2012	26564	34	781	736.31	0	0	0	0.00	0.00
Delayed Past Due Date Unbundled Loop - 2	October 2012	26202	52	504	691.02	0	0	0	0.00	0.00
Wire Non-Loaded Parity	September 2012	25332	37	685	727.05	0	0	0	0.00	0.00
	August 2012	26269	34	773	705.47	0	0	0	0.00	0.00
	July 2012	25628	33	777	698.76	0	0	0	0.00	0.00
	June 2012	26802	35	766	709.34	0	0	0	0.00	0.00
	May 2012	26162	32	818	698.65	0	0	0	0.00	0.00
	April 2012	25606	29	883	675.43	0	0	0	0.00	0.00
	March 2012	26532	38	698	657.77	0	0	0	0.00	0.00
	February 2012	25722	48	536	645.78	0	0	0	0.00	0.00
	January 2012	23494	24	979	631.84	9	1	9	0.00	0.00
	December 2011	23888	28	853	645.26	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	November 2012	15155	27	561	565.78	0	0	0	0.00	0.00
Delayed Past Due Date Unbundled Loop -	October 2012	14723	20	736	531.35	0	0	0	0.00	0.00
ADSL Qualified Parity	September 2012	18509	24	771	505.06	0	0	0	0.00	0.00
	August 2012	17918	24	747	512.24	0	0	0	0.00	0.00
	July 2012	17440	30	581	540.21	0	0	0	0.00	0.00
	June 2012	16829	23	732	502.67	0	0	0	0.00	0.00
	May 2012	17471	27	647	512.95	0	0	0	0.00	0.00
	April 2012	17607	28	629	491.29	0	0	0	0.00	0.00
	March 2012	20456	42	487	485.07	0	0	0	0.00	0.00
	February 2012	20422	38	537	474.01	0	0	0	0.00	0.00
	January 2012	18418	25	737	444.26	9	1	9	0.00	0.00
	December 2011	17782	24	741	433.64	0	0	0	0.00	0.00

OP-15A Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable Parity	November 2012	1360	4	340	0	571	7	82	3.72	0.75
	October 2012	1281	5	256	140.43	741	28	26	8.31	1.26
	September 2012	1184	4	296	0	543	15	36	6.78	1.26
	August 2012	1108	4	277	0	392	10	39	5.20	0.88
	July 2012	1391	7	199	68.95	339	11	31	5.07	0.75
	June 2012	1394	9	155	77.97	256	6	43	2.55	(0.05)
	May 2012	954	7	136	94.63	219	6	37	2.37	0.22
	April 2012	308	10	31	56.19	204	4	51	-0.43	(1.26)
	March 2012	601	7	86	75.84	175	3	58	0.51	(0.94)
	February 2012	496	4	124	15.36	126	1	126	0.00	0.00
	January 2012	364	4	91	32.19	581	7	83	0.18	(0.83)
	December 2011	172	3	57	27.15	479	8	60	-0.06	(1.04)
	OP-15A Interval for Pending Orders Delayed Past Due Date Unbundled Loop Analog Parity	November 2012	1558	17	92	108.3	1785	53	34	3.36
October 2012		1323	12	110	106.8	1835	60	31	4.73	0.88
September 2012		1130	6	188	23.68	1388	44	32	6.53	1.26
August 2012		1107	19	58	78.52	1433	39	37	1.36	(0.24)
July 2012		794	7	113	72.7	1232	45	27	4.54	1.26
June 2012		721	9	80	65.31	1066	44	24	3.53	0.75
May 2012		903	16	56	58.3	835	32	26	2.00	0.09
April 2012		1203	16	75	72.47	908	35	26	3.66	0.61
March 2012		3201	32	100	61.1	7019	81	87	1.03	(0.35)
February 2012		2591	29	89	52.68	6276	95	66	2.10	0.20
January 2012		4960	99	50	49.43	5221	96	54	-0.70	(1.42)
December 2011		3544	76	47	43.23	4039	96	42	0.88	(0.53)
OP-15B Count of Pending Orders Delayed for Facilities Reasons Business Diagnostic		November 2012	0	0	0	0	0	0	0	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	1	1	1	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) Diagnostic	November 2012	1	1	1	0	0	0	0	0.00
October 2012		1	1	1	0	0	0	0	0.00	0.00
September 2012		1	1	1	0	0	0	0	0.00	0.00
August 2012		1	1	1	0	0	0	0	0.00	0.00
July 2012		1	1	1	0	0	0	0	0.00	0.00
June 2012		2	2	1	0	0	0	0	0.00	0.00
May 2012		1	1	1	0	0	0	0	0.00	0.00
April 2012		1	1	1	0	0	0	0	0.00	0.00
March 2012		1	5	0	0.4	0	0	0	0.00	0.00
February 2012		1	4	0	0.433	0	0	0	0.00	0.00
January 2012		1	4	0	0.433	0	0	0	0.00	0.00
December 2011		1	4	0	0.433	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons LIS Trunk Diagnostic		November 2012	0	0	0	0	0	0	0	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00

	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	1	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic	November 2012	2	3	1	0.4714	0	0	0	0	0.00	0.00
	October 2012	1	3	0	0.4714	0	0	0	0	0.00	0.00
	September 2012	1	2	1	0.5	0	0	0	0	0.00	0.00
	August 2012	0	1	0	0	0	0	0	0	0.00	0.00
	July 2012	0	1	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	3	0	0	0	0	0	0	0.00	0.00
	February 2012	0	3	0	0	0	0	0	0	0.00	0.00
	January 2012	0	4	0	0	0	0	0	0	0.00	0.00
	December 2011	0	3	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Sub-Loop Unbundling Diagnostic	November 2012	1	1	1	0	0	0	0	0	0.00	0.00
	October 2012	1	1	1	0	0	0	0	0	0.00	0.00
	September 2012	1	1	1	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic	November 2012	26	34	1	0.4242	0	0	0	0	0.00	0.00
	October 2012	36	52	1	0.4615	0	0	0	0	0.00	0.00
	September 2012	21	37	1	0.4954	0	0	0	0	0.00	0.00
	August 2012	27	34	1	0.4043	0	0	0	0	0.00	0.00
	July 2012	20	33	1	0.4886	0	0	0	0	0.00	0.00
	June 2012	27	35	1	0.4199	0	0	0	0	0.00	0.00
	May 2012	25	32	1	0.4134	0	0	0	0	0.00	0.00
	April 2012	22	29	1	0.4279	0	0	0	0	0.00	0.00
	March 2012	24	38	1	0.4824	0	0	0	0	0.00	0.00
	February 2012	34	48	1	0.4545	0	0	0	0	0.00	0.00
	January 2012	20	24	1	0.3727	0	0	0	0	0.00	0.00
	December 2011	22	28	1	0.4103	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic	November 2012	21	27	1	0.4157	0	0	0	0	0.00	0.00
	October 2012	20	20	1	0	0	0	0	0	0.00	0.00
	September 2012	20	24	1	0.3727	0	0	0	0	0.00	0.00
	August 2012	24	24	1	0	0	0	0	0	0.00	0.00
	July 2012	26	30	1	0.3399	0	0	0	0	0.00	0.00
	June 2012	21	23	1	0.2818	0	0	0	0	0.00	0.00
	May 2012	26	27	1	0.1889	0	0	0	0	0.00	0.00
	April 2012	26	28	1	0.2575	0	0	0	0	0.00	0.00
	March 2012	33	42	1	0.4103	0	0	0	0	0.00	0.00
	February 2012	29	38	1	0.4251	0	0	0	0	0.00	0.00

	January 2012	23	25	1	0.2713	0	0	0	0.00	0.00
	December 2011	22	24	1	0.2764	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic	November 2012	4	4	1	0	0	0	0	0.00	0.00
	October 2012	5	5	1	0	0	0	0	0.00	0.00
	September 2012	4	4	1	0	0	0	0	0.00	0.00
	August 2012	4	4	1	0	0	0	0	0.00	0.00
	July 2012	4	7	1	0.4949	0	0	0	0.00	0.00
	June 2012	5	9	1	0.4969	0	0	0	0.00	0.00
	May 2012	5	7	1	0.4518	0	0	0	0.00	0.00
	April 2012	1	10	0	0.3	0	0	0	0.00	0.00
	March 2012	3	7	0	0.4949	0	0	0	0.00	0.00
	February 2012	2	4	1	0.5	0	0	0	0.00	0.00
	January 2012	1	4	0	0.433	0	0	0	0.00	0.00
	December 2011	0	3	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog Diagnostic	November 2012	8	17	0	0.4991	0	0	0	0.00	0.00
	October 2012	9	12	1	0.433	0	0	0	0.00	0.00
	September 2012	5	6	1	0.3727	0	0	0	0.00	0.00
	August 2012	18	19	1	0.2233	0	0	0	0.00	0.00
	July 2012	5	7	1	0.4518	0	0	0	0.00	0.00
	June 2012	7	9	1	0.4157	0	0	0	0.00	0.00
	May 2012	13	16	1	0.3903	0	0	0	0.00	0.00
	April 2012	11	16	1	0.4635	0	0	0	0.00	0.00
	March 2012	9	32	0	0.4496	0	0	0	0.00	0.00
	February 2012	8	29	0	0.4469	0	0	0	0.00	0.00
	January 2012	42	99	0	0.4942	0	0	0	0.00	0.00
	December 2011	21	76	0	0.4472	0	0	0	0.00	0.00
OP-17A Timeliness of Disconnects associated with LNP Orders LNP Benchmark 0.9825	November 2012	5189	5189	100%	0	0	0	0%	0.00	(0.05)
	October 2012	7188	7188	100%	0	0	0	0%	0.00	(0.05)
	September 2012	3944	3944	100%	0	0	0	0%	0.00	(0.05)
	August 2012	5411	5411	100%	0	0	0	0%	0.00	(0.05)
	July 2012	4439	4439	100%	0	0	0	0%	0.00	(0.05)
	June 2012	7923	7923	100%	0	0	0	0%	0.00	(0.05)
	May 2012	4794	4794	100%	0	0	0	0%	0.00	(0.05)
	April 2012	5081	5081	100%	0	0	0	0%	0.00	(0.05)
	March 2012	5624	5624	100%	0	0	0	0%	0.00	(0.05)
	February 2012	5007	5007	100%	0	0	0	0%	0.00	(0.05)
	January 2012	5112	5112	100%	0	0	0	0%	0.00	(0.05)
	December 2011	12854	12854	100%	0	0	0	0%	0.00	(0.05)
OP-17B Timeliness of Disconnects associated with LNP Orders LNP Diagnostic	November 2012	5189	5189	100%	0	0	0	0%	0.00	0.00
	October 2012	7188	7188	100%	0	0	0	0%	0.00	0.00
	September 2012	3944	3944	100%	0	0	0	0%	0.00	0.00
	August 2012	5411	5411	100%	0	0	0	0%	0.00	0.00
	July 2012	4439	4439	100%	0	0	0	0%	0.00	0.00
	June 2012	7923	7923	100%	0	0	0	0%	0.00	0.00
	May 2012	4794	4794	100%	0	0	0	0%	0.00	0.00
	April 2012	5081	5081	100%	0	0	0	0%	0.00	0.00
	March 2012	5624	5624	100%	0	0	0	0%	0.00	0.00
	February 2012	5007	5007	100%	0	0	0	0%	0.00	0.00
	January 2012	5112	5112	100%	0	0	0	0%	0.00	0.00
	December 2011	12854	12854	100%	0	0	0	0%	0.00	0.00
OP-2 Calls Answered within Twenty Seconds - Interconnect Provisioning Center Parity	November 2012	3909	4232	92%	0.2655	822864	1089824	76%	0.00	0.00
	October 2012	4466	4848	92%	0.2694	981402	1221545	80%	0.00	0.00
	September 2012	4006	4258	94%	0.236	639621	1037404	62%	0.00	0.00

	August 2012	4638	4922	94%	0.2332	757507	1246674	61%	0.00	0.00
	July 2012	4420	4799	92%	0.2697	907588	1114658	81%	0.00	0.00
	June 2012	4516	4768	95%	0.2237	900972	1010657	89%	0.00	0.00
	May 2012	4144	4226	98%	0.1379	898927	995842	90%	0.00	0.00
	April 2012	3812	3954	96%	0.1861	644119	784187	82%	0.00	0.00
	March 2012	4084	4277	95%	0.2076	720559	917691	79%	0.00	0.00
	February 2012	3942	4085	97%	0.1838	605443	841128	72%	0.00	0.00
	January 2012	4481	4563	98%	0.1328	579099	858741	67%	0.00	0.00
	December 2011	4530	4668	97%	0.1694	748381	801778	93%	0.00	0.00
OP-3A Installation Commitments Met Business Parity	November 2012	3	3	100%	0	704	736	96%	-0.37	(1.22)
	October 2012	2	2	100%	0	807	848	95%	-0.32	(1.19)
	September 2012	2	2	100%	0	742	764	97%	-0.24	(1.15)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	3	3	100%	0	778	807	96%	-0.33	(1.20)
	May 2012	2	2	100%	0	828	868	95%	-0.31	(1.19)
	April 2012	1	1	100%	0	742	763	97%	-0.17	(1.10)
	March 2012	1	1	100%	0	821	845	97%	-0.17	(1.10)
	February 2012	5	5	100%	0	755	782	97%	-0.42	(1.26)
	January 2012	4	4	100%	0	655	685	96%	-0.43	(1.26)
	December 2011	1	1	100%	0	743	764	97%	-0.17	(1.10)
OP-3A Installation Commitments Met Residence Parity	November 2012	86	93	92%	0.2638	2768	2850	97%	2.64	0.24
	October 2012	32	32	100%	0	1912	1991	96%	-1.14	(1.69)
	September 2012	15	15	100%	0	1662	1741	95%	-0.84	(1.51)
	August 2012	18	21	86%	0.3499	2260	2352	96%	2.44	0.01
	July 2012	34	35	97%	0.1666	1998	2075	96%	-0.26	(1.16)
	June 2012	13	14	93%	0.2575	1760	1820	97%	0.80	(0.81)
	May 2012	12	13	92%	0.2665	1851	1907	97%	1.01	(0.72)
	April 2012	10	10	100%	0	1617	1683	96%	-0.64	(1.39)
	March 2012	8	8	100%	0	1768	1843	96%	-0.58	(1.35)
	February 2012	2	3	67%	0.4714	1577	1689	93%	1.86	(0.46)
	January 2012	8	8	100%	0	1695	1759	96%	-0.55	(1.33)
	December 2011	3	5	60%	0.4899	1892	1958	97%	4.53	0.39
OP-3B Installation Commitments Met Business Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	2	2	100%	0	109	111	98%	-0.19	(1.12)
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	120	123	98%	-0.16	(1.10)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0	102	105	97%	-0.17	(1.10)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3B Installation Commitments Met Residence Parity	November 2012	19	19	100%	0	423	437	97%	-0.78	(1.47)
	October 2012	3	3	100%	0	429	438	98%	-0.25	(1.15)
	September 2012	3	3	100%	0	272	279	97%	-0.28	(1.17)
	August 2012	5	5	100%	0	355	374	95%	-0.51	(1.31)
	July 2012	4	5	80%	0.4	64	72	89%	0.61	(0.96)
	June 2012	1	1	100%	0	309	321	96%	-0.20	(1.12)
	May 2012	5	6	83%	0.3727	341	355	96%	1.59	(0.54)
April 2012	0	0	0%	0	0	0	0%	0.00	0.00	

	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0	444	461	96%	-0.20	(1.12)
	January 2012	5	5	100%	0	460	473	97%	-0.37	(1.23)
	December 2011	2	2	100%	0	447	455	98%	-0.19	(1.11)
OP-3C Installation Commitments Met Business Parity	November 2012	7	7	100%	0	198	199	100%	-0.18	(1.11)
	October 2012	5	5	100%	0	246	246	100%	0.00	0.00
	September 2012	1	1	100%	0	152	154	99%	-0.11	(1.07)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	189	191	99%	-0.10	(1.06)
	June 2012	5	5	100%	0	235	235	100%	0.00	0.00
	May 2012	4	4	100%	0	342	344	99%	-0.15	(1.09)
	April 2012	3	3	100%	0	227	228	100%	-0.11	(1.07)
	March 2012	1	1	100%	0	226	226	100%	0.00	0.00
	February 2012	10	10	100%	0	222	222	100%	0.00	0.00
	January 2012	6	6	100%	0	210	211	100%	-0.17	(1.10)
	December 2011	3	3	100%	0	197	201	98%	-0.24	(1.15)
	OP-3C Installation Commitments Met Centrex 21 Parity	November 2012	0	0	0%	0	0	0	0%	0.00
October 2012		1	1	100%	0	1	1	100%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00
OP-3C Installation Commitments Met Line Splitting Benchmark 0.95		November 2012	0	0	0%	0	0	0	0%	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	0	0	0%	0.00	(0.16)
	April 2012	2	2	100%	0	0	0	0%	0.00	(0.16)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3C Installation Commitments Met Residence Parity	November 2012	21	21	100%	0	3034	3041	100%	-0.22
October 2012		27	27	100%	0	3535	3541	100%	-0.21	(1.13)
September 2012		12	13	92%	0.2665	2945	2954	100%	4.82	0.04
August 2012		27	27	100%	0	3565	3573	100%	-0.25	(1.15)
July 2012		14	14	100%	0	3323	3327	100%	-0.13	(1.08)
June 2012		16	16	100%	0	3474	3477	100%	-0.12	(1.07)
May 2012		12	12	100%	0	3801	3803	100%	-0.08	(1.05)
April 2012		17	17	100%	0	3515	3517	100%	-0.10	(1.06)
March 2012		7	7	100%	0	3714	3721	100%	-0.11	(1.07)
February 2012		18	19	95%	0.2233	3629	3637	100%	4.68	0.03
January 2012		23	23	100%	0	3428	3433	100%	-0.18	(1.11)
December 2011		17	17	100%	0	3586	3589	100%	-0.12	(1.07)
OP-3C Installation Commitments Met UNE - November 2012		0	0	0%	0	0	0	0%	0.00	0.00

P (POTS) Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0	3940	3947	100%	-0.06	(1.04)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3D Installation Commitments Met Basic Rate ISDN Parity	November 2012	0	0	0%	0	0	0	0%	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		1	1	100%	0	6	9	67%	-0.67	(1.41)
July 2012		1	1	100%	0	7	7	100%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Dark Fiber - IOF Diagnostic	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met E911 Parity	November 2012	0	1	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	5	5	100%	0	0	0	0%	0.00	(0.33)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00

	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	2	2	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met	November 2012	16	16	100%	0	0	0	0%	0.00	(0.33)
Enhanced Extended Loops - DS1 Capable	October 2012	16	16	100%	0	0	0	0%	0.00	(0.33)
Benchmark 0.9	September 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	August 2012	9	10	90%	0.3	0	0	0%	0.00	0.00
	July 2012	6	6	100%	0	0	0	0%	0.00	(0.33)
	June 2012	14	14	100%	0	0	0	0%	0.00	(0.33)
	May 2012	15	15	100%	0	0	0	0%	0.00	(0.33)
	April 2012	32	32	100%	0	0	0	0%	0.00	(0.33)
	March 2012	44	44	100%	0	0	0	0%	0.00	(0.33)
	February 2012	16	16	100%	0	0	0	0%	0.00	(0.33)
	January 2012	8	8	100%	0	0	0	0%	0.00	(0.33)
	December 2011	22	22	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met	November 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
Enhanced Extended Loops - DS3 Capable	October 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
Benchmark 0.9	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	2	50%	0.5	0	0	0%	0.00	1.33
	March 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	February 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	January 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met LIS	November 2012	5	5	100%	0.00	13	14	93%	-0.53	(1.32)
Trunk Parity	October 2012	15	16	94%	0.24	4	4	100%	0.00	(1.51)
	September 2012	10	11	91%	0.29	4	4	100%	0.00	(1.38)
	August 2012	4	4	100%	0.00	11	11	100%	0.00	0.00
	July 2012	7	7	100%	0.00	2	2	100%	0.00	0.00
	June 2012	8	9	89%	0.31	5	5	100%	0.00	(1.22)
	May 2012	6	6	100%	0.00	18	19	95%	-0.50	(1.31)
	April 2012	4	4	100%	0.00	10	10	100%	0.00	0.00
	March 2012	17	17	100%	0.00	1	1	100%	0.00	0.00
	February 2012	17	17	100%	0.00	4	4	100%	0.00	0.00
	January 2012	6	6	100%	0.00	0	0	0%	0.00	0.00
	December 2011	7	7	100%	0	1	1	100%	0.00	0.00
OP-3D Installation Commitments Met PBX	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00

OP-3D Installation Commitments Met UDIT Above DS1 Level Parity	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	2	2	100%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	November 2012	307	308	100%	0.0569	0	0	0%	0.00	(0.32)
	October 2012	402	411	98%	0.1463	0	0	0%	0.00	(0.26)
	September 2012	249	250	100%	0.0631	0	0	0%	0.00	(0.32)
	August 2012	306	308	99%	0.0803	0	0	0%	0.00	(0.31)
	July 2012	359	374	96%	0.1962	0	0	0%	0.00	(0.20)
	June 2012	393	395	99%	0.071	0	0	0%	0.00	(0.32)
	May 2012	308	323	95%	0.2104	0	0	0%	0.00	(0.18)
	April 2012	340	340	100%	0	0	0	0%	0.00	(0.33)
	March 2012	328	328	100%	0	0	0	0%	0.00	(0.33)
	February 2012	328	348	94%	0.2327	0	0	0%	0.00	(0.14)
	January 2012	115	115	100%	0	0	0	0%	0.00	(0.33)
	December 2011	144	144	100%	0	0	0	0%	0.00	(0.33)
	OP-3D Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	November 2012	84	86	98%	0.1507	0	0	0%	0.00
October 2012		112	117	96%	0.2023	0	0	0%	0.00	(0.19)
September 2012		90	93	97%	0.1767	0	0	0%	0.00	(0.23)
August 2012		118	123	96%	0.1975	0	0	0%	0.00	(0.20)
July 2012		94	98	96%	0.1979	0	0	0%	0.00	(0.20)
June 2012		116	118	98%	0.1291	0	0	0%	0.00	(0.28)
May 2012		92	92	100%	0	0	0	0%	0.00	(0.33)
April 2012		110	112	98%	0.1324	0	0	0%	0.00	(0.27)
March 2012		126	136	93%	0.261	0	0	0%	0.00	(0.09)
February 2012		117	122	96%	0.1983	0	0	0%	0.00	(0.20)
January 2012		17	21	81%	0.3927	0	0	0%	0.00	0.30
December 2011		31	31	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met Unbundled Loop - DS1 Capable Parity		November 2012	95	102	93%	0.2528	18	25	72%	-2.11
	October 2012	89	90	99%	0.1048	29	32	91%	-1.38	(1.84)
	September 2012	102	102	100%	0	12	15	80%	-1.81	(2.10)
	August 2012	109	128	85%	0.3555	10	12	83%	-0.16	(1.10)
	July 2012	127	134	95%	0.2225	10	10	100%	0.00	(1.15)
	June 2012	91	98	93%	0.2575	18	20	90%	-0.39	(1.24)
	May 2012	118	130	91%	0.2895	8	8	100%	0.00	(0.96)
	April 2012	132	137	96%	0.1875	62	63	98%	1.08	(0.82)
	March 2012	155	158	98%	0.1365	13	14	93%	-0.73	(1.44)
	February 2012	149	155	96%	0.1929	22	23	96%	-0.10	(1.06)
	January 2012	134	142	94%	0.2306	6	7	86%	-0.64	(1.39)
	December 2011	134	145	92%	0.2648	15	17	88%	-0.51	(1.31)
	OP-3D Installation Commitments Met Unbundled Loop - XDSL Benchmark 0.9	November 2012	0	0	0%	0	0	0	0%	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		2	2	100%	0	0	0	0%	0.00	(0.33)

	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	November 2012	205	217	94%	0.2286	0	0	0%	0.00	(0.15)
	October 2012	276	289	96%	0.2073	0	0	0%	0.00	(0.18)
	September 2012	194	208	93%	0.2506	0	0	0%	0.00	(0.11)
	August 2012	390	408	96%	0.2054	0	0	0%	0.00	(0.19)
	July 2012	317	324	98%	0.1454	0	0	0%	0.00	(0.26)
	June 2012	315	322	98%	0.1458	0	0	0%	0.00	(0.26)
	May 2012	326	336	97%	0.1699	0	0	0%	0.00	(0.23)
	April 2012	391	403	97%	0.17	0	0	0%	0.00	(0.23)
	March 2012	420	431	97%	0.1577	0	0	0%	0.00	(0.25)
	February 2012	341	367	93%	0.2566	0	0	0%	0.00	(0.10)
	January 2012	651	692	94%	0.2361	0	0	0%	0.00	(0.14)
	December 2011	650	662	98%	0.1334	0	0	0%	0.00	(0.27)
OP-3D Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	November 2012	17	19	89%	0.3069	0	0	0%	0.00	0.02
	October 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	September 2012	3	5	60%	0.4899	0	0	0%	0.00	1.00
	August 2012	18	22	82%	0.3857	0	0	0%	0.00	0.27
	July 2012	10	10	100%	0	0	0	0%	0.00	(0.33)
	June 2012	5	13	38%	0.4865	0	0	0%	0.00	1.72
	May 2012	17	21	81%	0.3927	0	0	0%	0.00	0.30
	April 2012	0	2	0%	0	0	0	0%	0.00	3.00
	March 2012	6	14	43%	0.4949	0	0	0%	0.00	1.57
	February 2012	0	2	0%	0	0	0	0%	0.00	3.00
	January 2012	15	18	83%	0.3727	0	0	0%	0.00	0.22
	December 2011	3	5	60%	0.4899	0	0	0%	0.00	1.00
OP-3D Installation Commitments Met Unbundled Loop ISDN Capable Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	5	5	100%	0	3	3	100%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Basic Rate ISDN Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0	3	3	100%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
March 2012	0	0	0%	0	0	0	0%	0.00	0.00	

	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met DS1 Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	22	31	71%	-0.63	(1.38)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met E911 Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	2	2	100%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	2	2	100%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	2	2	100%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	0	2	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	November 2012	39	39	100%	0	0	0	0%	0.00	(0.33)
	October 2012	37	37	100%	0	0	0	0%	0.00	(0.33)
	September 2012	38	38	100%	0	0	0	0%	0.00	(0.33)
	August 2012	38	38	100%	0	0	0	0%	0.00	(0.33)
	July 2012	19	20	95%	0.2179	0	0	0%	0.00	(0.17)
	June 2012	25	25	100%	0	0	0	0%	0.00	(0.33)
	May 2012	24	25	96%	0.196	0	0	0%	0.00	(0.20)
	April 2012	27	29	93%	0.2534	0	0	0%	0.00	(0.10)
	March 2012	86	86	100%	0	0	0	0%	0.00	(0.33)
	February 2012	43	44	98%	0.149	0	0	0%	0.00	(0.26)
	January 2012	44	47	94%	0.2444	0	0	0%	0.00	(0.12)
	December 2011	54	56	96%	0.1856	0	0	0%	0.00	(0.21)
OP-3E Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	December 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met LIS Trunk Parity	November 2012	2	2	100%	0	17	17	100%	0.00	0.00
	October 2012	12	12	100%	0	19	19	100%	0.00	0.00

	September 2012	4	4	100%	0	3	3	100%	0.00	0.00
	August 2012	2	2	100%	0	10	11	91%	-0.41	(1.25)
	July 2012	1	1	100%	0	15	15	100%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	8	8	100%	0	5	5	100%	0.00	0.00
	April 2012	3	3	100%	0	10	10	100%	0.00	0.00
	March 2012	9	10	90%	0.3	5	5	100%	0.00	(1.26)
	February 2012	10	11	91%	0.2875	13	13	100%	0.00	(0.94)
	January 2012	2	2	100%	0	7	7	100%	0.00	0.00
	December 2011	1	1	100%	0	3	3	100%	0.00	0.00
OP-3E Installation Commitments Met PBX Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	4	4	100%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	3	3	100%	0	1	1	100%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met UDIT Above DS1 Level Parity	November 2012	1	1	100%	0	2	2	100%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met UDIT DS1 Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0	22	24	92%	-0.41	(1.25)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	November 2012	13	13	100%	0	0	0	0%	0.00	(0.33)
	October 2012	9	17	53%	0.4991	0	0	0%	0.00	1.24
	September 2012	1	3	33%	0.4714	0	0	0%	0.00	1.89
	August 2012	5	5	100%	0	0	0	0%	0.00	(0.33)
	July 2012	14	14	100%	0	0	0	0%	0.00	(0.33)
	June 2012	44	44	100%	0	0	0	0%	0.00	(0.33)
	May 2012	3	3	100%	0	0	0	0%	0.00	(0.33)

	April 2012	7	7	100%	0	0	0	0%	0.00	(0.33)
	March 2012	25	25	100%	0	0	0	0%	0.00	(0.33)
	February 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	January 2012	4	4	100%	0	0	0	0%	0.00	(0.33)
	December 2011	4	4	100%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	November 2012	7	7	100%	0	0	0	0%	0.00	(0.33)
	October 2012	4	4	100%	0	0	0	0%	0.00	(0.33)
	September 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	August 2012	11	11	100%	0	0	0	0%	0.00	(0.33)
	July 2012	4	4	100%	0	0	0	0%	0.00	(0.33)
	June 2012	20	20	100%	0	0	0	0%	0.00	(0.33)
	May 2012	10	10	100%	0	0	0	0%	0.00	(0.33)
	April 2012	27	27	100%	0	0	0	0%	0.00	(0.33)
	March 2012	9	9	100%	0	0	0	0%	0.00	(0.33)
	February 2012	13	15	87%	0.3399	0	0	0%	0.00	0.11
	January 2012	3	3	100%	0	0	0	0%	0.00	(0.33)
	December 2011	5	5	100%	0	0	0	0%	0.00	(0.33)
	OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity	November 2012	9	10	90%	0.3	26	34	76%	-0.89
October 2012		14	15	93%	0.2494	18	26	69%	-1.61	(1.98)
September 2012		9	9	100%	0	26	32	81%	-1.27	(1.77)
August 2012		7	8	88%	0.3307	3	6	50%	-1.39	(1.84)
July 2012		18	18	100%	0	8	14	57%	-2.43	(2.48)
June 2012		13	13	100%	0	22	24	92%	-0.88	(1.53)
May 2012		11	11	100%	0	15	20	75%	-1.54	(1.94)
April 2012		12	19	63%	0.4824	22	31	71%	0.59	(0.84)
March 2012		22	22	100%	0	18	24	75%	-1.96	(2.19)
February 2012		11	11	100%	0	6	11	55%	-2.14	(2.30)
January 2012		23	23	100%	0	10	12	83%	-1.26	(1.76)
December 2011		22	22	100%	0	6	9	67%	-1.79	(2.09)
OP-3E Installation Commitments Met Unbundled Loop Analog Benchmark 0.9		November 2012	15	15	100%	0	0	0	0%	0.00
	October 2012	34	36	94%	0.2291	0	0	0%	0.00	(0.15)
	September 2012	20	20	100%	0	0	0	0%	0.00	(0.33)
	August 2012	18	18	100%	0	0	0	0%	0.00	(0.33)
	July 2012	22	22	100%	0	0	0	0%	0.00	(0.33)
	June 2012	27	27	100%	0	0	0	0%	0.00	(0.33)
	May 2012	52	60	87%	0.3399	0	0	0%	0.00	0.11
	April 2012	76	77	99%	0.1132	0	0	0%	0.00	(0.29)
	March 2012	47	48	98%	0.1428	0	0	0%	0.00	(0.26)
	February 2012	30	30	100%	0	0	0	0%	0.00	(0.33)
	January 2012	75	78	96%	0.1923	0	0	0%	0.00	(0.21)
	December 2011	64	64	100%	0	0	0	0%	0.00	(0.33)
	OP-3E Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	November 2012	0	7	0%	0	0	0	0%	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		1	1	100%	0	0	0	0%	0.00	(0.33)
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	1	0%	0	0	0	0%	0.00	3.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	1	0%	0	0	0	0%	0.00	3.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00

OP-3E Installation Commitments Met Unbundled Loop ISDN Capable Parity	November 2012	0	0	0%	0	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
OP-4A Installation Interval Business Parity	November 2012	6	3	2	1	2158	508	4		-0.72	(1.44)
	October 2012	4	2	2	1.41	2594	604	4		-0.43	(1.26)
	September 2012	3	2	2	0.71	3984	739	5		-0.96	(1.58)
	August 2012	0	0	0	0	0	0	0		0.00	0.00
	July 2012	0	0	0	0	0	0	0		0.00	0.00
	June 2012	10	3	3	1.53	4112	790	5		-0.65	(1.39)
	May 2012	6	2	3	0	4973	841	6		-0.61	(1.37)
	April 2012	4	1	4	0	4225	730	6		-0.20	(1.12)
	March 2012	2	1	2	0	4772	826	6		-0.55	(1.34)
	February 2012	13	5	3	0.55	4246	762	6		-1.17	(1.71)
	January 2012	14	4	4	1.73	3379	642	5		-0.71	(1.43)
	December 2011	3	1	3	0	3796	729	5		-0.47	(1.28)
OP-4A Installation Interval Residence Parity	November 2012	60	20	3	1.69	7270	2183	3		-0.42	(1.25)
	October 2012	39	18	2	0.79	4765	1784	3		-0.78	(1.47)
	September 2012	41	14	3	0.27	4494	1638	3		0.27	(0.57)
	August 2012	76	21	4	2.44	6587	2259	3		1.21	(0.26)
	July 2012	123	34	4	1.92	5167	1981	3		3.12	0.34
	June 2012	35	14	3	0.94	5098	1735	3		-0.57	(1.34)
	May 2012	42	9	5	1.87	5807	1797	3		1.34	(0.17)
	April 2012	26	10	3	0.52	4666	1604	3		-0.40	(1.25)
	March 2012	24	8	3	1.41	5360	1735	3		-0.09	(1.05)
	February 2012	33	3	11	14.73	4736	1609	3		6.25	0.88
	January 2012	18	5	4	1.52	5794	1692	3		0.15	(0.70)
	December 2011	27	5	5	3.36	5721	1870	3		2.04	(0.02)
OP-4B Installation Interval Business Parity	November 2012	0	0	0	0	0	0	0		0.00	0.00
	October 2012	2	1	2	0	301	78	4		-0.28	(1.17)
	September 2012	0	0	0	0	0	0	0		0.00	0.00
	August 2012	0	0	0	0	0	0	0		0.00	0.00
	July 2012	0	0	0	0	0	0	0		0.00	0.00
	June 2012	0	0	0	0	0	0	0		0.00	0.00
	May 2012	3	1	3	0	598	122	5		-0.51	(1.31)
	April 2012	0	0	0	0	0	0	0		0.00	0.00
	March 2012	0	0	0	0	0	0	0		0.00	0.00
	February 2012	0	0	0	0	0	0	0		0.00	0.00
	January 2012	1	1	1	0	556	105	5		-0.74	(1.45)
	December 2011	0	0	0	0	0	0	0		0.00	0.00
OP-4B Installation Interval Residence Parity	November 2012	9	4	2	0.5	1029	340	3		-0.60	(1.37)
	October 2012	0	0	0	0	0	0	0		0.00	0.00
	September 2012	8	3	3	0.58	586	265	2		0.58	(0.51)
	August 2012	15	5	3	2.24	1128	361	3		-0.08	(1.05)
	July 2012	16	5	3	1.1	245	59	4		-0.46	(1.28)

	June 2012	3	1	3	0	970	304	3	-0.02	(1.01)
	May 2012	16	5	3	2.49	1147	329	3	-0.09	(1.06)
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	2	1	2	0	1871	450	4	-0.66	(1.40)
	January 2012	26	4	7	1.29	1837	463	4	1.78	(0.08)
	December 2011	16	2	8	1.41	1673	438	4	1.66	(0.01)
OP-4C Installation Interval Business Parity	November 2012	1	1	1	0	134	93	1	-0.42	(1.25)
	October 2012	3	3	1	0	205	125	2	-1.05	(1.64)
	September 2012	1	1	1	0	127	77	2	-0.59	(1.36)
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	1	1	1	0	148	101	1	-0.38	(1.23)
	June 2012	2	2	1	0	159	112	1	-0.58	(1.35)
	May 2012	3	4	1	0.5	297	169	2	-1.21	(1.74)
	April 2012	1	1	1	0	184	117	2	-0.39	(1.24)
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	6	6	1	0	198	117	2	-0.98	(1.60)
	January 2012	2	2	1	0	180	111	2	-0.83	(1.51)
	December 2011	0	0	0	0	0	0	0	0.00	0.00
OP-4C Installation Interval Line Splitting Benchmark 3.3	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	2	0	0	0	0	0	0.00	(3.00)
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
OP-4C Installation Interval Residence Parity	November 2012	1	1	1	0	1355	1197	1	-0.32	(1.20)
	October 2012	1	1	1	0	1644	1385	1	-0.35	(1.21)
	September 2012	0	1	0	0	1368	1162	1	-2.32	(2.41)
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	1	0	0	1842	1623	1	-2.09	(2.27)
	April 2012	1	1	1	0	1810	1457	1	-0.10	(1.06)
	March 2012	1	1	1	0	1851	1604	1	-0.24	(1.15)
	February 2012	1	2	1	0.71	1852	1618	1	-1.95	(2.18)
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Basic Rate ISDN Parity	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	4	1	4	0	73	6	12	-0.55	(1.34)
	July 2012	5	1	5	0	5	1	5	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00

	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Dark Fiber - IOF Diagnostic	November 2012	0	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	20	1	20	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval E911 Parity	November 2012	0	0	0	0	0	0	0	0	0.00	0.00
	October 2012	24	2	12	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	24	2	12	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	November 2012	0	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	25	5	5	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	8	2	4	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	November 2012	36	8	5	0.93	0	0	0	0	0.00	(0.75)
	October 2012	46	11	4	1.47	0	0	0	0	0.00	(0.91)
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	30	5	6	4.58	0	0	0	0	0.00	0.00
	July 2012	20	4	5	0	0	0	0	0	0.00	(0.50)
	June 2012	57	12	5	0.62	0	0	0	0	0.00	(0.63)
	May 2012	34	7	5	0.38	0	0	0	0	0.00	(0.57)
	April 2012	30	7	4	0.95	0	0	0	0	0.00	(0.86)
	March 2012	46	10	5	0.97	0	0	0	0	0.00	(0.70)
	February 2012	60	13	5	0.87	0	0	0	0	0.00	(0.69)
	January 2012	36	8	5	0.93	0	0	0	0	0.00	(0.75)
	December 2011	64	14	5	0.94	0	0	0	0	0.00	(0.71)
OP-4D Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic	November 2012	5	1	5	0	0	0	0	0	0.00	0.00
	October 2012	5	1	5	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00

	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval PBX Parity	November 2012	0	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	5	1	5	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval UDIT Above DS1 Level Parity	November 2012	0	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	7	1	7	0	23	2	12		-0.74	(1.45)
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	November 2012	520	184	3	1	0	0	0	0	0.00	(1.59)
	October 2012	811	286	3	1	0	0	0	0	0.00	(1.58)
	September 2012	435	160	3	0.57	0	0	0	0	0.00	(1.64)
	August 2012	427	162	3	0.9	0	0	0	0	0.00	(1.68)
	July 2012	668	215	3	1.73	0	0	0	0	0.00	(1.45)
	June 2012	778	267	3	0.78	0	0	0	0	0.00	(1.54)
	May 2012	696	233	3	1.09	0	0	0	0	0.00	(1.51)
	April 2012	630	244	3	0.61	0	0	0	0	0.00	(1.71)
	March 2012	707	268	3	0.54	0	0	0	0	0.00	(1.68)
	February 2012	818	238	3	5.16	0	0	0	0	0.00	(1.28)
	January 2012	183	67	3	0.71	0	0	0	0	0.00	(1.63)
	December 2011	244	102	2	0.55	0	0	0	0	0.00	(1.80)
OP-4D Installation Interval Unbundled Loop ADSL Qualified Benchmark 6	November 2012	228	74	3	0.7	0	0	0	0	0.00	(1.46)
	October 2012	298	89	3	2.59	0	0	0	0	0.00	(1.33)
	September 2012	255	73	3	4.22	0	0	0	0	0.00	(1.25)
	August 2012	264	88	3	0.4	0	0	0	0	0.00	(1.50)
	July 2012	192	64	3	0.31	0	0	0	0	0.00	(1.50)
	June 2012	286	95	3	0.54	0	0	0	0	0.00	(1.49)
	May 2012	244	83	3	0.24	0	0	0	0	0.00	(1.53)
April 2012	299	94	3	1.14	0	0	0	0	0.00	(1.41)	

	March 2012	348	113	3	0.61	0	0	0	0.00	(1.46)
	February 2012	363	117	3	1.53	0	0	0	0.00	(1.45)
	January 2012	58	19	3	0.62	0	0	0	0.00	(1.47)
	December 2011	58	21	3	0.44	0	0	0	0.00	(1.62)
OP-4D Installation Interval Unbundled Loop DS1 Capable Benchmark 5.5	November 2012	343	78	4	2.19	0	0	0	0.00	(0.60)
	October 2012	296	69	4	1.07	0	0	0	0.00	(0.66)
	September 2012	382	88	4	1.06	0	0	0	0.00	(0.63)
	August 2012	557	114	5	2.33	0	0	0	0.00	(0.33)
	July 2012	579	118	5	3.26	0	0	0	0.00	(0.32)
	June 2012	366	79	5	3.38	0	0	0	0.00	(0.47)
	May 2012	544	104	5	4.16	0	0	0	0.00	(0.15)
	April 2012	392	92	4	2.31	0	0	0	0.00	(0.68)
	March 2012	582	134	4	1.36	0	0	0	0.00	(0.63)
	February 2012	527	111	5	2.42	0	0	0	0.00	(0.41)
	January 2012	427	105	4	1.46	0	0	0	0.00	(0.78)
	December 2011	502	118	4	1.23	0	0	0	0.00	(0.68)
	OP-4D Installation Interval Unbundled Loop XDSLi Benchmark 6	November 2012	0	0	0	0	0	0	0	0.00
October 2012		0	0	0	0	0	0	0	0.00	0.00
September 2012		0	0	0	0	0	0	0	0.00	0.00
August 2012		6	2	3	0	0	0	0	0.00	(1.50)
July 2012		0	0	0	0	0	0	0	0.00	0.00
June 2012		0	0	0	0	0	0	0	0.00	0.00
May 2012		0	0	0	0	0	0	0	0.00	0.00
April 2012		0	0	0	0	0	0	0	0.00	0.00
March 2012		0	0	0	0	0	0	0	0.00	0.00
February 2012		0	0	0	0	0	0	0	0.00	0.00
January 2012		0	0	0	0	0	0	0	0.00	0.00
December 2011		0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop Analog Benchmark 6		November 2012	926	186	5	0.7	0	0	0	0.00
	October 2012	1156	236	5	1.03	0	0	0	0.00	(0.55)
	September 2012	1040	177	6	4.37	0	0	0	0.00	(0.06)
	August 2012	1381	278	5	0.89	0	0	0	0.00	(0.52)
	July 2012	1303	265	5	0.63	0	0	0	0.00	(0.54)
	June 2012	1390	286	5	0.83	0	0	0	0.00	(0.57)
	May 2012	1273	260	5	0.9	0	0	0	0.00	(0.55)
	April 2012	1527	307	5	0.9	0	0	0	0.00	(0.51)
	March 2012	1768	367	5	1.04	0	0	0	0.00	(0.59)
	February 2012	1381	287	5	2.8	0	0	0	0.00	(0.59)
	January 2012	2433	612	4	1.39	0	0	0	0.00	(1.01)
	December 2011	2626	605	4	3.92	0	0	0	0.00	(0.83)
	OP-4D Installation Interval Unbundled Loop Conditioned Benchmark 15	November 2012	190	14	14	5.02	0	0	0	0.00
October 2012		30	2	15	0	0	0	0	0.00	0.00
September 2012		94	4	24	9.81	0	0	0	0.00	1.70
August 2012		341	21	16	1.61	0	0	0	0.00	0.25
July 2012		85	5	17	2.74	0	0	0	0.00	0.40
June 2012		103	9	11	3.88	0	0	0	0.00	(0.71)
May 2012		299	17	18	5.18	0	0	0	0.00	0.52
April 2012		34	2	17	0	0	0	0	0.00	0.40
March 2012		195	12	16	4.27	0	0	0	0.00	0.25
February 2012		42	2	21	0	0	0	0	0.00	1.20
January 2012		264	18	15	3.55	0	0	0	0.00	(0.07)
December 2011		57	5	11	7.77	0	0	0	0.00	(0.72)
OP-4D Installation Interval Unbundled Loop		November 2012	0	0	0	0	0	0	0	0.00

ISDN Capable Parity	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	15	5	3	0	5	1	5	0.00	0.00	
	April 2012	0	0	0	0	0	0	0	0.00	0.00	
	March 2012	0	0	0	0	0	0	0	0.00	0.00	
	February 2012	0	0	0	0	0	0	0	0.00	0.00	
	January 2012	0	0	0	0	0	0	0	0.00	0.00	
	December 2011	0	0	0	0	0	0	0	0.00	0.00	
	OP-4E Installation Interval DS1 Parity	November 2012	0	0	0	0	0	0	0	0.00	0.00
October 2012		0	0	0	0	0	0	0	0.00	0.00	
September 2012		0	0	0	0	0	0	0	0.00	0.00	
August 2012		0	0	0	0	0	0	0	0.00	0.00	
July 2012		0	0	0	0	0	0	0	0.00	0.00	
June 2012		0	0	0	0	0	0	0	0.00	0.00	
May 2012		0	0	0	0	0	0	0	0.00	0.00	
April 2012		9	1	9	0	219	18	12	-0.45	(1.27)	
March 2012		0	0	0	0	0	0	0	0.00	0.00	
February 2012		0	0	0	0	0	0	0	0.00	0.00	
January 2012		0	0	0	0	0	0	0	0.00	0.00	
December 2011		0	0	0	0	0	0	0	0.00	0.00	
OP-4E Installation Interval E911 Parity	November 2012	0	0	0	0	0	0	0	0.00	0.00	
	October 2012	0	0	0	0	0	0	0	0.00	0.00	
	September 2012	40	4	10	2.31	12	1	12	0.00	0.00	
	August 2012	0	0	0	0	0	0	0	0.00	0.00	
	July 2012	24	2	12	0	12	1	12	0.00	0.00	
	June 2012	24	2	12	0	0	0	0	0.00	0.00	
	May 2012	24	2	12	0	0	0	0	0.00	0.00	
	April 2012	24	2	12	0	64	3	21	-1.26	(1.77)	
	March 2012	0	0	0	0	0	0	0	0.00	0.00	
	February 2012	0	0	0	0	0	0	0	0.00	0.00	
	January 2012	0	0	0	0	0	0	0	0.00	0.00	
	December 2011	0	0	0	0	0	0	0	0.00	0.00	
OP-4E Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	November 2012	127	28	5	0.84	0	0	0	0.00	(0.73)	
	October 2012	116	27	4	1.03	0	0	0	0.00	(0.85)	
	September 2012	62	17	4	1.58	0	0	0	0.00	(1.18)	
	August 2012	133	30	4	0.77	0	0	0	0.00	(0.78)	
	July 2012	42	10	4	1.14	0	0	0	0.00	(0.90)	
	June 2012	66	16	4	1.15	0	0	0	0.00	(0.94)	
	May 2012	98	22	4	1.44	0	0	0	0.00	(0.77)	
	April 2012	84	18	5	1.19	0	0	0	0.00	(0.67)	
	March 2012	219	51	4	1.1	0	0	0	0.00	(0.85)	
	February 2012	183	39	5	0.86	0	0	0	0.00	(0.65)	
	January 2012	179	37	5	1.17	0	0	0	0.00	(0.58)	
	December 2011	208	46	5	1.11	0	0	0	0.00	(0.74)	
OP-4E Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic	November 2012	0	0	0	0	0	0	0	0.00	0.00	
	October 2012	0	0	0	0	0	0	0	0.00	0.00	
	September 2012	0	0	0	0	0	0	0	0.00	0.00	
	August 2012	0	0	0	0	0	0	0	0.00	0.00	
	July 2012	0	0	0	0	0	0	0	0.00	0.00	
	June 2012	0	0	0	0	0	0	0	0.00	0.00	

	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	7	1	7	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval PBX Parity	November 2012	0	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	3	1	3	0	24	4	6		-0.59	(1.36)
	April 2012	9	1	9	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	15	3	5	0	1	1	1		0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval UDIT DS1 Parity	November 2012	0	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	10	2	5	0	49	6	8		-1.36	(1.83)
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	November 2012	27	9	3	0	0	0	0	0	0.00	(1.50)
	October 2012	6	2	3	0	0	0	0	0	0.00	(1.50)
	September 2012	3	1	3	0	0	0	0	0	0.00	(1.50)
	August 2012	12	4	3	0	0	0	0	0	0.00	(1.50)
	July 2012	15	5	3	0	0	0	0	0	0.00	(1.50)
	June 2012	71	29	2	0.91	0	0	0	0	0.00	(1.78)
	May 2012	3	1	3	0	0	0	0	0	0.00	(1.50)
	April 2012	5	2	3	0.71	0	0	0	0	0.00	(1.75)
	March 2012	20	7	3	0.38	0	0	0	0	0.00	(1.57)
	February 2012	6	2	3	0	0	0	0	0	0.00	(1.50)
	January 2012	8	3	3	0.58	0	0	0	0	0.00	(1.67)
	December 2011	3	1	3	0	0	0	0	0	0.00	(1.50)
OP-4E Installation Interval Unbundled Loop ADSL Qualified Benchmark 6	November 2012	9	3	3	0	0	0	0	0	0.00	(1.50)
	October 2012	9	3	3	0	0	0	0	0	0.00	(1.50)
	September 2012	6	2	3	0	0	0	0	0	0.00	(1.50)
	August 2012	33	11	3	0	0	0	0	0	0.00	(1.50)
	July 2012	10	4	3	0.58	0	0	0	0	0.00	(1.75)
	June 2012	40	14	3	0.36	0	0	0	0	0.00	(1.57)
	May 2012	28	10	3	0.42	0	0	0	0	0.00	(1.60)
	April 2012	79	27	3	0.27	0	0	0	0	0.00	(1.54)
	March 2012	27	9	3	0	0	0	0	0	0.00	(1.50)
	February 2012	65	14	5	4.83	0	0	0	0	0.00	(0.68)
	January 2012	6	2	3	0	0	0	0	0	0.00	(1.50)

	December 2011	12	4	3	0	0	0	0	0.00	(1.50)
OP-4E Installation Interval Unbundled Loop	November 2012	45	10	5	2.64	0	0	0	0.00	(0.55)
DS1 Capable Benchmark 5.5	October 2012	73	14	5	1.48	0	0	0	0.00	(0.16)
	September 2012	42	9	5	0.71	0	0	0	0.00	(0.45)
	August 2012	36	6	6	5.02	0	0	0	0.00	0.27
	July 2012	68	18	4	0.94	0	0	0	0.00	(0.94)
	June 2012	37	9	4	1.27	0	0	0	0.00	(0.76)
	May 2012	41	9	5	0.53	0	0	0	0.00	(0.52)
	April 2012	76	16	5	1.53	0	0	0	0.00	(0.41)
	March 2012	82	19	4	1.16	0	0	0	0.00	(0.65)
	February 2012	41	9	5	1.01	0	0	0	0.00	(0.52)
	January 2012	70	19	4	0.89	0	0	0	0.00	(0.99)
	December 2011	50	13	4	1.57	0	0	0	0.00	(0.90)
OP-4E Installation Interval Unbundled Loop	November 2012	75	15	5	0	0	0	0	0.00	(0.50)
Analog Benchmark 6	October 2012	183	36	5	0.87	0	0	0	0.00	(0.46)
	September 2012	78	16	5	0.5	0	0	0	0.00	(0.56)
	August 2012	78	16	5	0.5	0	0	0	0.00	(0.56)
	July 2012	86	18	5	0.43	0	0	0	0.00	(0.61)
	June 2012	103	22	5	0.84	0	0	0	0.00	(0.66)
	May 2012	213	45	5	0.99	0	0	0	0.00	(0.63)
	April 2012	247	49	5	0.82	0	0	0	0.00	(0.48)
	March 2012	177	42	4	1.62	0	0	0	0.00	(0.89)
	February 2012	120	26	5	0.8	0	0	0	0.00	(0.69)
	January 2012	284	60	5	1.65	0	0	0	0.00	(0.63)
	December 2011	226	55	4	0.88	0	0	0	0.00	(0.95)
OP-4E Installation Interval Unbundled Loop	November 2012	105	7	15	0	0	0	0	0.00	0.00
Conditioned Benchmark 15	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	15	1	15	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	21	1	21	0	0	0	0	0.00	1.20
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	88	4	22	0	0	0	0	0.00	1.40
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Unbundled Loop	November 2012	0	0	0	0	0	0	0	0.00	0.00
ISDN Capable Parity	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	6	2	3	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
OP-5A New Service Installation Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Basic Rate ISDN Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0	14	15	93%	-0.26	(1.16)
	August 2012	1	1	100%	0	12	12	100%	0.00	0.00

	July 2012	1	1	100%	0	9	9	100%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Business Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	9	9	100%	0	1139	1211	94%	-0.75	(1.46)
	September 2012	2	3	67%	0.4714	945	1003	94%	2.04	(0.41)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	994	1074	93%	-0.28	(1.17)
	June 2012	8	8	100%	0	1110	1168	95%	-0.64	(1.39)
	May 2012	6	7	86%	0.3499	1259	1339	94%	0.93	(0.77)
	April 2012	4	4	100%	0	1035	1106	94%	-0.52	(1.32)
	March 2012	1	2	50%	0.5	1112	1192	93%	2.44	(0.32)
	February 2012	15	15	100%	0	1032	1111	93%	-1.06	(1.65)
January 2012	11	11	100%	0	941	1007	93%	-0.87	(1.53)	
December 2011	4	4	100%	0	1004	1066	94%	-0.50	(1.30)	
OP-5A New Service Installation Quality Reported to Repair Centrex 21 Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0	1	1	100%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Dark Fiber - IOF Diagnostic	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair DS1 Parity	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	95	95	100%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00

	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair E911 Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	4	4	100%	0	15	15	100%	0.00	0.00
	September 2012	4	4	100%	0	1	1	100%	0.00	0.00
	August 2012	1	1	100%	0	0	0	0%	0.00	0.00
	July 2012	2	2	100%	0	1	1	100%	0.00	0.00
	June 2012	4	4	100%	0	0	0	0%	0.00	0.00
	May 2012	2	2	100%	0	16	16	100%	0.00	0.00
	April 2012	4	4	100%	0	3	3	100%	0.00	0.00
	March 2012	2	2	100%	0	2	2	100%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	5	5	100%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	1	2	50%	0.5	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	52	54	96%	0.1889	58	58	100%	0.00	(0.55)
	September 2012	38	40	95%	0.2179	47	48	98%	0.95	(0.89)
	August 2012	44	48	92%	0.2764	17	19	89%	-0.26	(1.16)
	July 2012	26	27	96%	0.1889	24	25	96%	-0.05	(1.03)
	June 2012	37	39	95%	0.2206	41	44	93%	-0.30	(1.19)
	May 2012	36	40	90%	0.3	31	31	100%	0.00	(0.20)
	April 2012	60	62	97%	0.1767	95	95	100%	0.00	(0.38)
	March 2012	130	132	98%	0.1222	40	42	95%	-0.86	(1.52)
	February 2012	60	62	97%	0.1767	33	35	94%	-0.51	(1.31)
	January 2012	54	56	96%	0.1856	30	30	100%	0.00	(0.88)
	December 2011	73	81	90%	0.2983	27	28	96%	1.55	(0.63)
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0	0	0	0%	0.00	0.00
	February 2012	2	2	100%	0	0	0	0%	0.00	0.00
	January 2012	3	3	100%	0	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Line Splitting Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00

	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	6666	7406	90%	-0.33	(1.20)
	April 2012	2	2	100%	0	6056	6737	90%	-0.47	(1.29)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair LIS Trunk Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	29	29	100%	0	24	24	100%	0.00	0.00
	September 2012	15	15	100%	0	8	8	100%	0.00	0.00
	August 2012	6	6	100%	0	22	22	100%	0.00	0.00
	July 2012	8	8	100%	0	17	17	100%	0.00	0.00
	June 2012	12	12	100%	0	13	13	100%	0.00	0.00
	May 2012	14	14	100%	0	24	24	100%	0.00	0.00
	April 2012	11	11	100%	0	22	22	100%	0.00	0.00
	March 2012	27	27	100%	0	7	7	100%	0.00	0.00
	February 2012	28	28	100%	0	17	17	100%	0.00	0.00
	January 2012	8	8	100%	0	9	9	100%	0.00	0.00
	December 2011	8	8	100%	0	4	4	100%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair PBX Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	7	7	100%	0.00	0.00
	April 2012	1	1	100%	0	1	1	100%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	4	4	100%	0	2	2	100%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Residence Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	57	62	92%	0.2723	5321	5972	89%	-0.71	(1.43)
	September 2012	28	31	90%	0.2957	4448	4980	89%	-0.18	(1.11)
	August 2012	49	53	92%	0.2642	5670	6301	90%	-0.60	(1.36)
	July 2012	52	54	96%	0.1889	4859	5478	89%	-1.75	(2.07)
	June 2012	28	31	90%	0.2957	4995	5625	89%	-0.27	(1.16)
	May 2012	30	31	97%	0.1767	5407	6067	89%	-1.36	(1.83)
	April 2012	24	27	89%	0.3143	5021	5631	89%	0.05	(1.11)
	March 2012	15	15	100%	0	5431	6078	89%	-1.34	(1.81)
	February 2012	19	23	83%	0.379	5133	5792	89%	0.91	(0.61)
	January 2012	31	36	86%	0.3458	5016	5670	88%	0.44	(0.85)
	December 2011	23	24	96%	0.1998	5300	6011	88%	-1.16	(1.71)
OP-5A New Service Installation Quality Reported to Repair UDIT Above DS1 Level Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0	1	1	100%	0.00	0.00
May 2012	1	1	100%	0	4	4	100%	0.00	0.00	

	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair UDIT DS1 Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0	41	44	93%	-0.37	(1.23)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	419	428	98%	0.1435	8	8	100%	0.00	(1.62)
	September 2012	251	253	99%	0.0886	14	15	93%	-0.89	(1.54)
	August 2012	324	335	97%	0.1782	12	12	100%	0.00	(1.28)
	July 2012	378	391	97%	0.1793	9	9	100%	0.00	(1.39)
	June 2012	437	443	99%	0.1156	7	8	88%	-0.94	(1.57)
	May 2012	325	339	96%	0.199	4	4	100%	0.00	(1.62)
	April 2012	333	349	95%	0.2091	5	5	100%	0.00	(1.50)
	March 2012	359	366	98%	0.137	7	7	100%	0.00	(1.70)
	February 2012	357	359	99%	0.0744	10	10	100%	0.00	(1.98)
	January 2012	119	119	100%	0	4	4	100%	0.00	0.00
	December 2011	147	150	98%	0.14	6	6	100%	0.00	(1.74)
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	116	123	94%	0.2317	8	8	100%	0.00	(1.21)
	September 2012	97	100	97%	0.1706	14	15	93%	-0.53	(1.32)
	August 2012	134	141	95%	0.2172	12	12	100%	0.00	(1.09)
	July 2012	103	109	95%	0.2281	9	9	100%	0.00	(1.18)
	June 2012	143	147	97%	0.1627	7	8	88%	-0.81	(1.50)
	May 2012	107	111	96%	0.1864	4	4	100%	0.00	(1.67)
	April 2012	136	143	95%	0.2158	5	5	100%	0.00	(1.47)
	March 2012	142	150	95%	0.2247	7	7	100%	0.00	(1.30)
	February 2012	133	140	95%	0.2179	10	10	100%	0.00	(1.17)
	January 2012	25	25	100%	0	4	4	100%	0.00	0.00
	December 2011	37	38	97%	0.1601	6	6	100%	0.00	(1.67)
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	99	104	95%	0.2139	40	41	98%	0.83	(0.93)
	September 2012	105	112	94%	0.2421	47	48	98%	1.69	(0.59)
	August 2012	129	136	95%	0.221	17	19	89%	-0.72	(1.44)
	July 2012	146	152	96%	0.1947	24	25	96%	-0.01	(1.01)
	June 2012	109	111	98%	0.133	41	44	93%	-1.12	(1.68)
	May 2012	136	141	96%	0.1849	31	31	100%	0.00	(0.79)
	April 2012	147	158	93%	0.2545	95	95	100%	0.00	0.57
	March 2012	170	180	94%	0.2291	40	42	95%	0.22	(1.15)
	February 2012	163	166	98%	0.1332	33	35	94%	-0.90	(1.55)
	January 2012	163	167	98%	0.1529	30	30	100%	0.00	(1.02)
	December 2011	155	168	92%	0.2672	27	28	96%	1.10	(0.81)

OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - XDSL Parity	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0	17	19	89%	-0.46	(1.28)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair Unbundled Loop Analog Parity	November 2012	0	0	0%	0	0	0	0%	0.00
October 2012		306	326	94%	0.24	3127	3396	92%	-1.14	(1.69)
September 2012		215	228	94%	0.2319	2679	2874	93%	-0.63	(1.38)
August 2012		415	426	97%	0.1586	3359	3595	93%	-3.14	(2.91)
July 2012		333	348	96%	0.2031	2791	3032	92%	-2.38	(2.44)
June 2012		332	349	95%	0.2153	2874	3081	93%	-1.31	(1.79)
May 2012		380	396	96%	0.1969	3022	3258	93%	-2.32	(2.41)
April 2012		459	484	95%	0.2213	2801	2991	94%	-0.99	(1.60)
March 2012		465	485	96%	0.1988	3067	3317	92%	-2.66	(2.62)
February 2012		395	397	100%	0.0708	2823	3042	93%	-4.85	(3.95)
January 2012		767	788	97%	0.1611	2798	3031	92%	-4.71	(3.87)
December 2011		708	731	97%	0.1746	3045	3287	93%	-3.95	(3.40)
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable Parity		November 2012	0	0	0%	0	0	0	0%	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	5	5	100%	0	4	4	100%	0.00	0.00
	April 2012	2	2	100%	0	5	5	100%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair UNE - P (POTS) Parity	November 2012	0	0	0%	0	0	0	0%	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		2	2	100%	0	6543	7270	90%	-0.47	(1.29)
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Basic Rate ISDN Benchmark 0.965		November 2012	0	0	0%	0	0	0	0%	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	August 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	July 2012	1	1	100%	0	0	0	0%	0.00	(0.11)

	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Business Benchmark 0.965	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	9	9	100%	0	0	0	0%	0.00	(0.11)
	September 2012	3	3	100%	0	0	0	0%	0.00	(0.11)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	June 2012	8	8	100%	0	0	0	0%	0.00	(0.11)
	May 2012	7	7	100%	0	0	0	0%	0.00	(0.11)
	April 2012	4	4	100%	0	0	0	0%	0.00	(0.11)
	March 2012	1	2	50%	0.5	0	0	0%	0.00	1.45
	February 2012	15	15	100%	0	0	0	0%	0.00	(0.11)
	January 2012	11	11	100%	0	0	0	0%	0.00	(0.11)
	December 2011	4	4	100%	0	0	0	0%	0.00	(0.11)
	OP-5B New Service Provisioning Quality Centrex 21 Benchmark 0.965	November 2012	0	0	0%	0	0	0	0%	0.00
October 2012		1	1	100%	0	0	0	0%	0.00	(0.11)
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality DS1 Benchmark 0.965		November 2012	0	0	0%	0	0	0	0%	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable Benchmark 0.965	November 2012	0	0	0%	0	0	0	0%	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		5	5	100%	0	0	0	0%	0.00	(0.11)
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00

	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS1 Capable	October 2012	54	54	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	September 2012	40	40	100%	0	0	0	0%	0.00	(0.11)
	August 2012	48	48	100%	0	0	0	0%	0.00	(0.11)
	July 2012	27	27	100%	0	0	0	0%	0.00	(0.11)
	June 2012	39	39	100%	0	0	0	0%	0.00	(0.11)
	May 2012	40	40	100%	0	0	0	0%	0.00	(0.11)
	April 2012	62	62	100%	0	0	0	0%	0.00	(0.11)
	March 2012	132	132	100%	0	0	0	0%	0.00	(0.11)
	February 2012	62	62	100%	0	0	0	0%	0.00	(0.11)
	January 2012	56	56	100%	0	0	0	0%	0.00	(0.11)
	December 2011	81	81	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS3 Capable	October 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	March 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	February 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	January 2012	3	3	100%	0	0	0	0%	0.00	(0.11)
	December 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Line Splitting Benchmark 0.965	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
PBX Benchmark 0.965	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	4	4	100%	0	0	0	0%	0.00	(0.11)
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Residence Benchmark 0.965	October 2012	62	62	100%	0	0	0	0%	0.00	(0.11)
	September 2012	31	31	100%	0	0	0	0%	0.00	(0.11)

	August 2012	53	53	100%	0	0	0	0%	0.00	(0.11)
	July 2012	54	54	100%	0	0	0	0%	0.00	(0.11)
	June 2012	31	31	100%	0	0	0	0%	0.00	(0.11)
	May 2012	31	31	100%	0	0	0	0%	0.00	(0.11)
	April 2012	27	27	100%	0	0	0	0%	0.00	(0.11)
	March 2012	15	15	100%	0	0	0	0%	0.00	(0.11)
	February 2012	23	23	100%	0	0	0	0%	0.00	(0.11)
	January 2012	36	36	100%	0	0	0	0%	0.00	(0.11)
	December 2011	24	24	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded	October 2012	428	428	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	September 2012	253	253	100%	0	0	0	0%	0.00	(0.11)
	August 2012	335	335	100%	0	0	0	0%	0.00	(0.11)
	July 2012	391	391	100%	0	0	0	0%	0.00	(0.11)
	June 2012	443	443	100%	0	0	0	0%	0.00	(0.11)
	May 2012	339	339	100%	0	0	0	0%	0.00	(0.11)
	April 2012	349	349	100%	0	0	0	0%	0.00	(0.11)
	March 2012	366	366	100%	0	0	0	0%	0.00	(0.11)
	February 2012	359	359	100%	0	0	0	0%	0.00	(0.11)
	January 2012	119	119	100%	0	0	0	0%	0.00	(0.11)
	December 2011	150	150	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified	October 2012	123	123	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	September 2012	100	100	100%	0	0	0	0%	0.00	(0.11)
	August 2012	141	141	100%	0	0	0	0%	0.00	(0.11)
	July 2012	109	109	100%	0	0	0	0%	0.00	(0.11)
	June 2012	147	147	100%	0	0	0	0%	0.00	(0.11)
	May 2012	111	111	100%	0	0	0	0%	0.00	(0.11)
	April 2012	143	143	100%	0	0	0	0%	0.00	(0.11)
	March 2012	150	150	100%	0	0	0	0%	0.00	(0.11)
	February 2012	140	140	100%	0	0	0	0%	0.00	(0.11)
	January 2012	25	25	100%	0	0	0	0%	0.00	(0.11)
	December 2011	38	38	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable	October 2012	104	104	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	September 2012	112	112	100%	0	0	0	0%	0.00	(0.11)
	August 2012	136	136	100%	0	0	0	0%	0.00	(0.11)
	July 2012	152	152	100%	0	0	0	0%	0.00	(0.11)
	June 2012	111	111	100%	0	0	0	0%	0.00	(0.11)
	May 2012	141	141	100%	0	0	0	0%	0.00	(0.11)
	April 2012	158	158	100%	0	0	0	0%	0.00	(0.11)
	March 2012	180	180	100%	0	0	0	0%	0.00	(0.11)
	February 2012	166	166	100%	0	0	0	0%	0.00	(0.11)
	January 2012	167	167	100%	0	0	0	0%	0.00	(0.11)
	December 2011	168	168	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Benchmark 0.965	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00

	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Unbundled Loop Analog Benchmark 0.965	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	326	326	100%	0	0	0	0%	0.00	(0.11)
	September 2012	228	228	100%	0	0	0	0%	0.00	(0.11)
	August 2012	426	426	100%	0	0	0	0%	0.00	(0.11)
	July 2012	348	348	100%	0	0	0	0%	0.00	(0.11)
	June 2012	349	349	100%	0	0	0	0%	0.00	(0.11)
	May 2012	396	396	100%	0	0	0	0%	0.00	(0.11)
	April 2012	484	484	100%	0	0	0	0%	0.00	(0.11)
	March 2012	481	485	99%	0.0904	0	0	0%	0.00	(0.08)
	February 2012	397	397	100%	0	0	0	0%	0.00	(0.11)
	January 2012	788	788	100%	0	0	0	0%	0.00	(0.11)
	December 2011	730	731	100%	0.037	0	0	0%	0.00	(0.10)
	OP-5B New Service Provisioning Quality Unbundled Loop ISDN Capable Benchmark 0.965	November 2012	0	0	0%	0	0	0	0%	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		5	5	100%	0	0	0	0%	0.00	(0.11)
April 2012		2	2	100%	0	0	0	0%	0.00	(0.11)
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality UNE - P (POTS) Benchmark 0.965		November 2012	0	0	0%	0	0	0	0%	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5R New Service Quality Multiple Report Rate Business Diagnostic	November 2012	0	0	0%	0	0	0	0%	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		1	2	50%	0.5	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	1	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		0	2	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report		November 2012	0	0	0%	0	0	0	0%	0.00

Rate Enhanced Extended Loops - DS0 Capable Diagnostic	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	1	2	50%	0.5	0	0	0%	0.00	0.00
	OP-5R New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable Diagnostic	November 2012	0	0	0%	0	0	0	0%	0.00
October 2012		0	2	0%	0	0	0	0%	0.00	0.00
September 2012		0	2	0%	0	0	0	0%	0.00	0.00
August 2012		0	4	0%	0	0	0	0%	0.00	0.00
July 2012		0	1	0%	0	0	0	0%	0.00	0.00
June 2012		0	2	0%	0	0	0	0%	0.00	0.00
May 2012		1	5	20%	0.4	0	0	0%	0.00	0.00
April 2012		1	3	33%	0.4714	0	0	0%	0.00	0.00
March 2012		0	2	0%	0	0	0	0%	0.00	0.00
February 2012		0	2	0%	0	0	0	0%	0.00	0.00
January 2012		0	2	0%	0	0	0	0%	0.00	0.00
December 2011		0	7	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report Rate Residence Diagnostic	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	1	6	17%	0.3727	0	0	0%	0.00	0.00
	September 2012	0	3	0%	0	0	0	0%	0.00	0.00
	August 2012	0	4	0%	0	0	0	0%	0.00	0.00
	July 2012	0	2	0%	0	0	0	0%	0.00	0.00
	June 2012	0	3	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	0	0	0%	0.00	0.00
	April 2012	0	4	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	4	0%	0	0	0	0%	0.00	0.00
	January 2012	0	5	0%	0	0	0	0%	0.00	0.00
	December 2011	0	1	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report Rate Unbundled Loop - 2 Wire Non-Loaded Diagnostic	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	9	0%	0	0	0	0%	0.00	0.00
	September 2012	0	2	0%	0	0	0	0%	0.00	0.00
	August 2012	0	11	0%	0	0	0	0%	0.00	0.00
	July 2012	1	13	8%	0.2665	0	0	0%	0.00	0.00
	June 2012	0	6	0%	0	0	0	0%	0.00	0.00
	May 2012	0	14	0%	0	0	0	0%	0.00	0.00
	April 2012	0	16	0%	0	0	0	0%	0.00	0.00
	March 2012	0	7	0%	0	0	0	0%	0.00	0.00
	February 2012	0	2	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	3	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable Diagnostic	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	5	0%	0	0	0	0%	0.00	0.00
	September 2012	0	7	0%	0	0	0	0%	0.00	0.00
	August 2012	0	7	0%	0	0	0	0%	0.00	0.00
	July 2012	0	6	0%	0	0	0	0%	0.00	0.00
June 2012	1	3	33%	0.4714	0	0	0%	0.00	0.00	

	May 2012	1	6	17%	0.3727	0	0	0%	0.00	0.00
	April 2012	0	11	0%	0	0	0	0%	0.00	0.00
	March 2012	0	10	0%	0	0	0	0%	0.00	0.00
	February 2012	0	3	0%	0	0	0	0%	0.00	0.00
	January 2012	0	4	0%	0	0	0	0%	0.00	0.00
	December 2011	0	13	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop Analog Diagnostic	October 2012	0	20	0%	0	0	0	0%	0.00	0.00
	September 2012	0	13	0%	0	0	0	0%	0.00	0.00
	August 2012	0	11	0%	0	0	0	0%	0.00	0.00
	July 2012	1	16	6%	0.2421	0	0	0%	0.00	0.00
	June 2012	1	18	6%	0.2291	0	0	0%	0.00	0.00
	May 2012	0	15	0%	0	0	0	0%	0.00	0.00
	April 2012	1	24	4%	0.1998	0	0	0%	0.00	0.00
	March 2012	0	21	0%	0	0	0	0%	0.00	0.00
	February 2012	1	3	33%	0.4714	0	0	0%	0.00	0.00
	January 2012	0	21	0%	0	0	0	0%	0.00	0.00
	December 2011	0	24	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Basic Rate ISDN Diagnostic	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Business Diagnostic	October 2012	9	9	100%	0	0	0	0%	0.00	0.00
	September 2012	2	3	67%	0.4714	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	0.00
	June 2012	8	8	100%	0	0	0	0%	0.00	0.00
	May 2012	6	7	86%	0.3499	0	0	0%	0.00	0.00
	April 2012	4	4	100%	0	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	0	0	0%	0.00	0.00
	February 2012	15	15	100%	0	0	0	0%	0.00	0.00
	January 2012	11	11	100%	0	0	0	0%	0.00	0.00
	December 2011	4	4	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Centrex 21 Diagnostic	October 2012	1	1	100%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00

	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total DS1 Diagnostic	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS0	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Capable Diagnostic	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	5	5	100%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	1	2	50%	0.5	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS1	October 2012	52	54	96%	0.1889	0	0	0%	0.00	0.00
Capable Diagnostic	September 2012	38	40	95%	0.2179	0	0	0%	0.00	0.00
	August 2012	44	48	92%	0.2764	0	0	0%	0.00	0.00
	July 2012	26	27	96%	0.1889	0	0	0%	0.00	0.00
	June 2012	37	39	95%	0.2206	0	0	0%	0.00	0.00
	May 2012	36	40	90%	0.3	0	0	0%	0.00	0.00
	April 2012	60	62	97%	0.1767	0	0	0%	0.00	0.00
	March 2012	130	132	98%	0.1222	0	0	0%	0.00	0.00
	February 2012	60	62	97%	0.1767	0	0	0%	0.00	0.00
	January 2012	54	56	96%	0.1856	0	0	0%	0.00	0.00
	December 2011	73	81	90%	0.2983	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS3	October 2012	1	1	100%	0	0	0	0%	0.00	0.00
Capable Diagnostic	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0	0	0	0%	0.00	0.00
	February 2012	2	2	100%	0	0	0	0%	0.00	0.00
	January 2012	3	3	100%	0	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Line Splitting Diagnostic	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00

	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total PBX Diagnostic	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	4	4	100%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Residence Diagnostic	October 2012	57	62	92%	0.2723	0	0	0%	0.00	0.00
	September 2012	28	31	90%	0.2957	0	0	0%	0.00	0.00
	August 2012	49	53	92%	0.2642	0	0	0%	0.00	0.00
	July 2012	52	54	96%	0.1889	0	0	0%	0.00	0.00
	June 2012	28	31	90%	0.2957	0	0	0%	0.00	0.00
	May 2012	30	31	97%	0.1767	0	0	0%	0.00	0.00
	April 2012	24	27	89%	0.3143	0	0	0%	0.00	0.00
	March 2012	15	15	100%	0	0	0	0%	0.00	0.00
	February 2012	19	23	83%	0.379	0	0	0%	0.00	0.00
	January 2012	31	36	86%	0.3458	0	0	0%	0.00	0.00
	December 2011	23	24	96%	0.1998	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic	October 2012	419	428	98%	0.1435	0	0	0%	0.00	0.00
	September 2012	251	253	99%	0.0886	0	0	0%	0.00	0.00
	August 2012	324	335	97%	0.1782	0	0	0%	0.00	0.00
	July 2012	378	391	97%	0.1793	0	0	0%	0.00	0.00
	June 2012	437	443	99%	0.1156	0	0	0%	0.00	0.00
	May 2012	325	339	96%	0.199	0	0	0%	0.00	0.00
	April 2012	333	349	95%	0.2091	0	0	0%	0.00	0.00
	March 2012	359	366	98%	0.137	0	0	0%	0.00	0.00
	February 2012	357	359	99%	0.0744	0	0	0%	0.00	0.00
	January 2012	119	119	100%	0	0	0	0%	0.00	0.00
	December 2011	147	150	98%	0.14	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - ADSL Qualified Diagnostic	October 2012	116	123	94%	0.2317	0	0	0%	0.00	0.00
	September 2012	97	100	97%	0.1706	0	0	0%	0.00	0.00
	August 2012	134	141	95%	0.2172	0	0	0%	0.00	0.00
	July 2012	103	109	95%	0.2281	0	0	0%	0.00	0.00
	June 2012	143	147	97%	0.1627	0	0	0%	0.00	0.00
	May 2012	107	111	96%	0.1864	0	0	0%	0.00	0.00
	April 2012	136	143	95%	0.2158	0	0	0%	0.00	0.00
	March 2012	142	150	95%	0.2247	0	0	0%	0.00	0.00

	February 2012	133	140	95%	0.2179	0	0	0%	0.00	0.00
	January 2012	25	25	100%	0	0	0	0%	0.00	0.00
	December 2011	37	38	97%	0.1601	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - DS1 Capable Diagnostic	October 2012	99	104	95%	0.2139	0	0	0%	0.00	0.00
	September 2012	105	112	94%	0.2421	0	0	0%	0.00	0.00
	August 2012	129	136	95%	0.221	0	0	0%	0.00	0.00
	July 2012	146	152	96%	0.1947	0	0	0%	0.00	0.00
	June 2012	109	111	98%	0.133	0	0	0%	0.00	0.00
	May 2012	136	141	96%	0.1849	0	0	0%	0.00	0.00
	April 2012	147	158	93%	0.2545	0	0	0%	0.00	0.00
	March 2012	170	180	94%	0.2291	0	0	0%	0.00	0.00
	February 2012	163	166	98%	0.1332	0	0	0%	0.00	0.00
	January 2012	163	167	98%	0.1529	0	0	0%	0.00	0.00
	December 2011	155	168	92%	0.2672	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - XDSL Diagnostic	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop Analog Diagnostic	October 2012	306	326	94%	0.24	0	0	0%	0.00	0.00
	September 2012	215	228	94%	0.2319	0	0	0%	0.00	0.00
	August 2012	415	426	97%	0.1586	0	0	0%	0.00	0.00
	July 2012	333	348	96%	0.2031	0	0	0%	0.00	0.00
	June 2012	332	349	95%	0.2153	0	0	0%	0.00	0.00
	May 2012	380	396	96%	0.1969	0	0	0%	0.00	0.00
	April 2012	459	484	95%	0.2213	0	0	0%	0.00	0.00
	March 2012	462	485	95%	0.2125	0	0	0%	0.00	0.00
	February 2012	395	397	100%	0.0708	0	0	0%	0.00	0.00
	January 2012	767	788	97%	0.1611	0	0	0%	0.00	0.00
	December 2011	707	731	97%	0.1782	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop ISDN Capable Diagnostic	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	5	5	100%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total UNE - P (POTS) Diagnostic	October 2012	0	0	0%	0	0	0	0%	0.00	0.00

	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons Residence Parity	November 2012	6	6	1	0	311	49	6	-0.89	(1.54)
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	2	2	1	0	122	54	2	-0.53	(1.32)
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	1	1	1	0	67	27	2	-0.37	(1.22)
	May 2012	2	1	2	0	80	27	3	-0.21	(1.13)
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	18	1	18	0	82	60	1	19.12	0.37
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	5	1	5	0	77	38	2	1.54	(0.42)
OP-6A-2 Delayed Days for Non-Facility Reasons Residence Parity	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	2	1	2	0	17	6	3	-0.40	(1.24)
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	1	1	1	0	42	10	4	-0.61	(1.37)
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
OP-6A-3 Delayed Days for Non-Facility Reasons Residence Parity	November 2012	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	2	1	2	0	15	8	2	0.08	(0.78)
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons E911 Parity	November 2012	24	1	24	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
May 2012	0	0	0	0	0	0	0	0.00	0.00	

	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS3 Capable Diagnostic	November 2012	0	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	2	1	2	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons LIS Trunk Parity	November 2012	0	0	0	0	0	0	0	0	0.00	0.00
	October 2012	5	1	5	0	0	0	0	0	0.00	0.00
	September 2012	1	1	1	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	5	1	5	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	November 2012	12	1	12	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	3	1	3	0	0	0	0	0	0.00	0.00
	August 2012	1	1	1	0	3	3	1	0	0.00	0.00
	July 2012	1	1	1	0	0	0	0	0	0.00	0.00
	June 2012	5	2	3	2.12	0	0	0	0	0.00	0.00
	May 2012	22	10	2	2.53	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	267	11	24	8.88	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity	November 2012	18	2	9	11.31	0	0	0	0	0.00	0.00
	October 2012	1	1	1	0	0	0	0	0	0.00	0.00
	September 2012	2	2	1	0	0	0	0	0	0.00	0.00
	August 2012	5	5	1	0	3	3	1	0	0.00	0.00
	July 2012	4	4	1	0	0	0	0	0	0.00	0.00
	June 2012	2	2	1	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	8	8	1	0	0	0	0	0	0.00	0.00
	February 2012	2	2	1	0	0	0	0	0	0.00	0.00
	January 2012	4	4	1	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00

OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	November 2012	3	2	2	0.71	225	3	75	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	1	1	1	0	0	0	0	0.00	0.00
	August 2012	12	6	2	0	4	1	4	0.00	0.00
	July 2012	10	5	2	0	0	0	0	0.00	0.00
	June 2012	84	3	28	9.54	10	1	10	0.00	0.00
	May 2012	94	7	13	7.81	0	0	0	0.00	0.00
	April 2012	12	1	12	0	8	1	8	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	1	1	1	0	10	1	10	0.00	0.00
	January 2012	11	4	3	1.5	0	0	0	0.00	0.00
	December 2011	14	7	2	1.29	0	0	0	0.00	0.00
	OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	November 2012	8	8	1	0	410	66	6	-1.08
October 2012		14	11	1	0.9	344	80	4	-0.86	(1.53)
September 2012		1	1	1	0	178	77	2	-0.38	(1.23)
August 2012		18	17	1	0.24	210	74	3	-1.49	(1.91)
July 2012		7	7	1	0	165	76	2	-0.86	(1.53)
June 2012		7	7	1	0	304	44	7	-0.48	(1.29)
May 2012		5	5	1	0	173	47	4	-1.02	(1.62)
April 2012		23	10	2	1.49	383	47	8	-0.60	(1.37)
March 2012		9	5	2	1.79	99	47	2	-0.20	(1.12)
February 2012		9	9	1	0	161	74	2	-0.66	(1.40)
January 2012		44	36	1	0.42	226	62	4	-2.09	(2.27)
December 2011		6	6	1	0	96	48	2	-1.14	(1.69)
OP-6A-5 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity		November 2012	0	0	0	0	0	0	0	0.00
	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	1	1	1	0	74	5	15	-0.72	(1.44)
	OP-6A-5 Delayed Days for Non-Facility Reasons LIS Trunk Parity	November 2012	0	0	0	0	0	0	0	0.00
October 2012		0	0	0	0	0	0	0	0.00	0.00
September 2012		0	0	0	0	0	0	0	0.00	0.00
August 2012		0	0	0	0	0	0	0	0.00	0.00
July 2012		0	0	0	0	0	0	0	0.00	0.00
June 2012		0	0	0	0	0	0	0	0.00	0.00
May 2012		0	0	0	0	0	0	0	0.00	0.00
April 2012		0	0	0	0	0	0	0	0.00	0.00
March 2012		2	1	2	0	0	0	0	0.00	0.00
February 2012		0	0	0	0	0	0	0	0.00	0.00
January 2012		0	0	0	0	0	0	0	0.00	0.00
December 2011		0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity		November 2012	0	0	0	0	0	0	0	0.00
	October 2012	8	8	1	0	0	0	0	0.00	0.00
	September 2012	2	2	1	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00

	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	28	4	7	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	November 2012	0	0	0	0	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	11	1	11	0	18	1	18		0.00	0.00
	July 2012	0	0	0	0	0	0	0		0.00	0.00
	June 2012	0	0	0	0	0	0	0		0.00	0.00
	May 2012	0	0	0	0	0	0	0		0.00	0.00
	April 2012	7	7	1	0	79	9	9		-2.99	(2.82)
	March 2012	0	0	0	0	0	0	0		0.00	0.00
	February 2012	0	0	0	0	0	0	0		0.00	0.00
	January 2012	0	0	0	0	0	0	0		0.00	0.00
	December 2011	0	0	0	0	0	0	0		0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	November 2012	0	0	0	0	0	0	0		0.00	0.00
	October 2012	2	2	1	0	11	6	2		-1.04	(1.63)
	September 2012	0	0	0	0	0	0	0		0.00	0.00
	August 2012	0	0	0	0	0	0	0		0.00	0.00
	July 2012	0	0	0	0	0	0	0		0.00	0.00
	June 2012	0	0	0	0	0	0	0		0.00	0.00
	May 2012	8	8	1	0	44	11	4		-1.35	(1.82)
	April 2012	1	1	1	0	16	8	2		-0.44	(1.27)
	March 2012	1	1	1	0	11	9	1		-0.48	(1.29)
	February 2012	0	0	0	0	0	0	0		0.00	0.00
	January 2012	19	3	6	4.62	54	9	6		0.05	(1.09)
	December 2011	0	0	0	0	0	0	0		0.00	0.00
OP-6B-1 Delayed Days for Facility Reasons Residence Parity	November 2012	1	1	1	0	295	36	8		-0.48	(1.29)
	October 2012	0	0	0	0	0	0	0		0.00	0.00
	September 2012	0	0	0	0	0	0	0		0.00	0.00
	August 2012	5	1	5	0	333	37	9		-0.40	(1.24)
	July 2012	0	0	0	0	0	0	0		0.00	0.00
	June 2012	0	0	0	0	0	0	0		0.00	0.00
	May 2012	0	0	0	0	0	0	0		0.00	0.00
	April 2012	0	0	0	0	0	0	0		0.00	0.00
	March 2012	0	0	0	0	0	0	0		0.00	0.00
	February 2012	0	0	0	0	0	0	0		0.00	0.00
	January 2012	0	0	0	0	0	0	0		0.00	0.00
	December 2011	5	1	5	0	176	29	6		-0.14	(1.09)
OP-6B-3 Delayed Days for Facility Reasons Residence Parity	November 2012	0	0	0	0	0	0	0		0.00	0.00
	October 2012	0	0	0	0	0	0	0		0.00	0.00
	September 2012	1	1	1	0	6	1	6		0.00	0.00
	August 2012	0	0	0	0	0	0	0		0.00	0.00
	July 2012	0	0	0	0	0	0	0		0.00	0.00
	June 2012	0	0	0	0	0	0	0		0.00	0.00
	May 2012	0	0	0	0	0	0	0		0.00	0.00
	April 2012	0	0	0	0	0	0	0		0.00	0.00
	March 2012	0	0	0	0	0	0	0		0.00	0.00
	February 2012	0	0	0	0	0	0	0		0.00	0.00

	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	November 2012	0	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	October 2012	111	9	12	7.38	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	7	1	7	0	0	0	0	0	0.00	0.00
	July 2012	160	14	11	5.4	0	0	0	0	0.00	0.00
	June 2012	16	4	4	0	0	0	0	0	0.00	0.00
	May 2012	71	7	10	9.53	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	60	8	8	2.27	0	0	0	0	0.00	0.00
	February 2012	63	9	7	3.81	31	2	16		-2.20	(2.34)
	January 2012	0	0	0	0	0	0	0		0.00	0.00
	December 2011	0	0	0	0	0	0	0		0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	November 2012	12	3	4	1.73	0	0	0		0.00	0.00
Unbundled Loop - ADSL Qualified Parity	October 2012	30	4	8	11	0	0	0		0.00	0.00
	September 2012	94	3	31	4.04	0	0	0		0.00	0.00
	August 2012	64	4	16	0	0	0	0		0.00	0.00
	July 2012	0	0	0	0	0	0	0		0.00	0.00
	June 2012	23	4	6	6.18	0	0	0		0.00	0.00
	May 2012	46	2	23	0	0	0	0		0.00	0.00
	April 2012	18	4	5	2.89	0	0	0		0.00	0.00
	March 2012	7	2	4	0.71	0	0	0		0.00	0.00
	February 2012	38	5	8	2.51	31	2	16		-1.91	(2.16)
	January 2012	0	0	0	0	0	0	0		0.00	0.00
	December 2011	0	0	0	0	0	0	0		0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	November 2012	33	5	7	2.61	162	4	41		-1.42	(1.86)
Unbundled Loop - DS1 Capable Parity	October 2012	1	1	1	0	8	2	4		-0.58	(1.35)
	September 2012	0	0	0	0	0	0	0		0.00	0.00
	August 2012	45	13	3	4.33	6	1	6		0.00	0.00
	July 2012	38	2	19	19.8	0	0	0		0.00	0.00
	June 2012	20	4	5	6.68	11	1	11		0.00	0.00
	May 2012	6	5	1	0.45	0	0	0		0.00	0.00
	April 2012	18	4	5	4.43	0	0	0		0.00	0.00
	March 2012	12	3	4	3	4	1	4		0.00	0.00
	February 2012	37	5	7	6.19	11	1	11		0.00	0.00
	January 2012	9	5	2	0.45	34	1	34		0.00	0.00
	December 2011	6	4	2	1	12	2	6		0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	November 2012	8	4	2	0.82	565	54	10		-1.09	(1.66)
Unbundled Loop Analog Parity	October 2012	2	2	1	0	489	41	12		-0.71	(1.43)
	September 2012	195	13	15	0	218	24	9		1.61	(0.22)
	August 2012	4	1	4	0	528	56	9		-0.55	(1.33)
	July 2012	0	0	0	0	0	0	0		0.00	0.00
	June 2012	0	0	0	0	0	0	0		0.00	0.00
	May 2012	9	5	2	1.1	687	50	14		-1.54	(1.93)
	April 2012	6	2	3	0	300	42	7		-0.60	(1.36)
	March 2012	16	6	3	0.52	532	53	10		-1.01	(1.61)
	February 2012	99	17	6	8.54	361	63	6		0.04	(0.91)
	January 2012	31	8	4	0.35	203	35	6		-0.57	(1.35)
	December 2011	206	9	23	21.03	295	42	7		5.73	1.26
OP-6B-5 Delayed Days for Facility Reasons	November 2012	0	0	0	0	0	0	0		0.00	0.00
Enhanced Extended Loops - DS1 Capable	October 2012	0	0	0	0	0	0	0		0.00	0.00
Diagnostic	September 2012	0	0	0	0	0	0	0		0.00	0.00

	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	7	1	7	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	4	1	4	0	0	0	0	0	0.00	0.00
	April 2012	5	2	3	0.71	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	2	1	2	0	0	0	0	0	0.00	0.00
	January 2012	14	3	5	1.53	0	0	0	0	0.00	0.00
	December 2011	3	1	3	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	November 2012	0	0	0	0	0	0	0	0	0.00	0.00
LIS Trunk Parity	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	2	1	2	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	November 2012	84	7	12	0	0	0	0	0	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	November 2012	0	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	6	1	6	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	34	3	11	2.89	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	November 2012	6	1	6	0	30	2	15		-0.37	(1.23)
Unbundled Loop - DS1 Capable Parity	October 2012	5	1	5	0	2	2	1		0.00	0.00
	September 2012	0	0	0	0	0	0	0		0.00	0.00
	August 2012	0	0	0	0	0	0	0		0.00	0.00
	July 2012	0	0	0	0	0	0	0		0.00	0.00
	June 2012	0	0	0	0	0	0	0		0.00	0.00
	May 2012	0	0	0	0	0	0	0		0.00	0.00
	April 2012	0	0	0	0	0	0	0		0.00	0.00

Parity by Design	October 2012	0	0	:00	0	7.69	1	:36	0.00	0.00
	September 2012	0	0	:00	0	7.62	1	:48	0.00	0.00
	August 2012	0	0	:00	0	7.52	1	:48	0.00	0.00
	July 2012	0	0	:00	0	7.64	1	:36	0.00	0.00
	June 2012	0	0	:00	0	7.2	1	:00	0.00	0.00
	May 2012	0	0	:00	0	7.45	1	:00	0.00	0.00
	April 2012	0	0	:00	0	6.92	1	:48	0.00	0.00
	March 2012	0	0	:00	0	7.5	1	:00	0.00	0.00
	February 2012	0	0	:00	0	7.91	1	:24	0.00	0.00
	January 2012	0	0	:00	0	7.25	1	:00	0.00	0.00
	December 2011	0	0	:00	0	7.39	1	:36	0.00	0.00
	PO-15 Number of Due Date Changes per Order All Parity	November 2012	56	1385	0	0.2	450	18136	0	3.14
October 2012		135	1723	0	0.28	447	20985	0	14.81	8.01
September 2012		77	1246	0	0.24	314	19060	0	11.27	5.85
August 2012		138	1612	0	0.29	345	20939	0	19.61	10.92
July 2012		92	1574	0	0.23	272	18943	0	13.14	6.99
June 2012		104	1554	0	0.26	286	20024	0	14.87	8.04
May 2012		122	1420	0	0.32	245	19859	0	22.09	12.43
April 2012		123	1598	0	0.27	248	19030	0	20.66	11.56
March 2012		173	1791	0	0.31	304	20269	0	25.58	14.55
February 2012		138	1535	0	0.29	298	19860	0	21.50	12.07
January 2012		88	1490	0	0.24	292	19108	0	11.52	6.00
December 2011		84	1490	0	0.24	275	19311	0	11.72	6.13
PO-16 Timely Release Notifications Benchmark 0.925	November 2012	2	2	100%	0	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0	0	0	0%	0.00	0.00
	August 2012	0	0	100%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0	0	0	0%	0.00	0.00
	May 2012	0	0	100%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0	0	0	0%	0.00	0.00
PO-19B Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark 0.95	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	180	182	99%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 30.0 Benchmark 0.95	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
June 2012	0	0	0%	0	0	0	0%	0.00	0.00	

	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	940	940	100%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
(SATE) Accuracy XML Rel. 31.0 Benchmark	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
0.95	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	354	354	100%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment	November 2012	348	348	100%	0	0	0	0%	0.00	0.00
(SATE) Accuracy XML Rel. 32.0 Diagnostic	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	354	354	100%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment	November 2012	347	348	100%	0	0	0	0%	0.00	0.00
(SATE) Accuracy XML Rel. 33.0 Diagnostic	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
PO-1A-1 Total Pre-Order Response Times	November 2012	7106.94	2889	:24	0	0	0	:00	0.00	0.00
(Appt. Scheduler) IMA Aggregate	October 2012	7596.47	2933	:36	0	0	0	:00	0.00	0.00
Benchmark 10	September 2012	8997.04	2743	:12	0	0	0	:00	0.00	0.00
	August 2012	13826.52	3474	:12	0	0	0	:00	0.00	0.00
	July 2012	9465.94	2531	:36	0	0	0	:00	0.00	0.00
	June 2012	5873.28	1748	:24	0	0	0	:00	0.00	0.00
	May 2012	10501.75	2975	:12	0	0	0	:00	0.00	0.00
	April 2012	10212.48	3152	:36	0	0	0	:00	0.00	0.00
	March 2012	5697.18	3063	:24	0	0	0	:00	0.00	0.00
	February 2012	5873.28	1748	:24	0	0	0	:00	0.00	0.00
	January 2012	5565.75	2631	:48	0	0	0	:00	0.00	0.00

	December 2011	5376.98	2786	:12	0	0	0	0	:00	0.00	0.00
PO-1A-1(a) Pre-Order Response Times (Appt. Scheduler) IMA Request Diagnostic	November 2012	346.68	2889	:48	0.09	0	0	0	:00	0.00	0.00
	October 2012	351.96	2933	:48	0.18	0	0	0	:00	0.00	0.00
	September 2012	356.59	2743	:12	0.27	0	0	0	:00	0.00	0.00
	August 2012	416.88	3474	:48	0.09	0	0	0	:00	0.00	0.00
	July 2012	329.03	2531	:12	0.12	0	0	0	:00	0.00	0.00
	June 2012	192.28	1748	:24	0.1	0	0	0	:00	0.00	0.00
	May 2012	357	2975	:48	0.06	0	0	0	:00	0.00	0.00
	April 2012	409.76	3152	:12	0.08	0	0	0	:00	0.00	0.00
	March 2012	336.93	3063	:24	0.01	0	0	0	:00	0.00	0.00
	February 2012	192.28	1748	:24	0.1	0	0	0	:00	0.00	0.00
	January 2012	271.5	2631	:00	0.01	0	0	0	:00	0.00	0.00
	December 2011	278.6	2786	:00	0.01	0	0	0	:00	0.00	0.00
PO-1A-1(b,c) Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept Diagnostic	November 2012	6760.26	2889	:36	0.99	0	0	0	:00	0.00	0.00
	October 2012	7244.51	2933	:48	1.22	0	0	0	:00	0.00	0.00
	September 2012	8640.45	2743	:00	4.19	0	0	0	:00	0.00	0.00
	August 2012	13409.64	3474	:24	3.61	0	0	0	:00	0.00	0.00
	July 2012	9136.91	2531	:24	5.15	0	0	0	:00	0.00	0.00
	June 2012	5681	1748	:00	2.96	0	0	0	:00	0.00	0.00
	May 2012	10144.75	2975	:24	3.16	0	0	0	:00	0.00	0.00
	April 2012	9802.72	3152	:24	1.75	0	0	0	:00	0.00	0.00
	March 2012	5360.25	3063	:00	0.5	0	0	0	:00	0.00	0.00
	February 2012	5681	1748	:00	2.96	0	0	0	:00	0.00	0.00
	January 2012	5294.25	2631	:24	0.27	0	0	0	:00	0.00	0.00
	December 2011	5098.38	2786	:12	0.61	0	0	0	:00	0.00	0.00
PO-1A-10 Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark 30	November 2012	7614.72	1322	:24	0	0	0	0	:00	0.00	0.00
	October 2012	7919.4	1340	:24	0	0	0	0	:00	0.00	0.00
	September 2012	7742.1	1310	:24	0	0	0	0	:00	0.00	0.00
	August 2012	9963.36	1683	:48	0	0	0	0	:00	0.00	0.00
	July 2012	5023.2	840	:12	0	0	0	0	:00	0.00	0.00
	June 2012	2593.76	436	:00	0	0	0	0	:00	0.00	0.00
	May 2012	4231.38	654	:48	0	0	0	0	:00	0.00	0.00
	April 2012	4156.14	678	:12	0	0	0	0	:00	0.00	0.00
	March 2012	2382.07	641	:48	0	0	0	0	:00	0.00	0.00
	February 2012	2593.76	436	:00	0	0	0	0	:00	0.00	0.00
	January 2012	1817.78	595	:24	0	0	0	0	:00	0.00	0.00
	December 2011	2381.04	630	:12	0	0	0	0	:00	0.00	0.00
PO-1A-10(a) Pre-Order Response Times (Meet Point Inquiry) IMA Request Diagnostic	November 2012	158.64	1322	:48	0.01	0	0	0	:00	0.00	0.00
	October 2012	160.8	1340	:48	0.01	0	0	0	:00	0.00	0.00
	September 2012	157.2	1310	:48	0.01	0	0	0	:00	0.00	0.00
	August 2012	201.96	1683	:48	0.01	0	0	0	:00	0.00	0.00
	July 2012	100.8	840	:48	0.01	0	0	0	:00	0.00	0.00
	June 2012	44.47	436	:00	0.01	0	0	0	:00	0.00	0.00
	May 2012	78.48	654	:48	0.03	0	0	0	:00	0.00	0.00
	April 2012	94.92	678	:36	0.11	0	0	0	:00	0.00	0.00
	March 2012	65.16	641	:00	0.01	0	0	0	:00	0.00	0.00
	February 2012	44.47	436	:00	0.01	0	0	0	:00	0.00	0.00
	January 2012	59.69	595	:00	0	0	0	0	:00	0.00	0.00
	December 2011	64.94	630	:00	0.01	0	0	0	:00	0.00	0.00
PO-1A-10(b) Pre-Order Response Times (Meet Point Inquiry) IMA Response Diagnostic	November 2012	7456.08	1322	:36	1.71	0	0	0	:00	0.00	0.00
	October 2012	7758.6	1340	:36	1.83	0	0	0	:00	0.00	0.00
	September 2012	7584.9	1310	:36	1.83	0	0	0	:00	0.00	0.00
	August 2012	9761.4	1683	:00	1.97	0	0	0	:00	0.00	0.00

	July 2012	4922.4	840	:24	1.82	0	0	:00	0.00	0.00
	June 2012	2549.29	436	:00	0.63	0	0	:00	0.00	0.00
	May 2012	4152.9	654	:00	1.68	0	0	:00	0.00	0.00
	April 2012	4061.22	678	:36	1.32	0	0	:00	0.00	0.00
	March 2012	2316.91	641	:24	0.79	0	0	:00	0.00	0.00
	February 2012	2549.29	436	:00	0.63	0	0	:00	0.00	0.00
	January 2012	1758.09	595	:00	0.57	0	0	:00	0.00	0.00
	December 2011	2316.1	630	:12	0.74	0	0	:00	0.00	0.00
PO-1A-2 Total Pre-Order Response Times (Service Availability) IMA Aggregate Benchmark 25	November 2012	8865.78	5757	:36	0	0	0	:00	0.00	0.00
	October 2012	9124.8	5703	:00	0	0	0	:00	0.00	0.00
	September 2012	8245.86	4062	:12	0	0	0	:00	0.00	0.00
	August 2012	8089.62	5253	:36	0	0	0	:00	0.00	0.00
	July 2012	11458.16	4424	:36	0	0	0	:00	0.00	0.00
	June 2012	7180.92	3660	:24	0	0	0	:00	0.00	0.00
	May 2012	13720.04	4831	:36	0	0	0	:00	0.00	0.00
	April 2012	13970.66	5522	:12	0	0	0	:00	0.00	0.00
	March 2012	35958.52	5414	:36	0	0	0	:00	0.00	0.00
	February 2012	7180.92	3660	:24	0	0	0	:00	0.00	0.00
	January 2012	28973.95	5094	:36	0	0	0	:00	0.00	0.00
	December 2011	24448.69	4917	:48	0	0	0	:00	0.00	0.00
PO-1A-2(a) Pre-Order Response Times (Service Availability) IMA Request Diagnostic	November 2012	633.27	5757	:24	0.01	0	0	:00	0.00	0.00
	October 2012	627.33	5703	:24	0.03	0	0	:00	0.00	0.00
	September 2012	487.44	4062	:48	0.01	0	0	:00	0.00	0.00
	August 2012	630.36	5253	:48	0.02	0	0	:00	0.00	0.00
	July 2012	530.88	4424	:48	0.06	0	0	:00	0.00	0.00
	June 2012	402.6	3660	:24	0.01	0	0	:00	0.00	0.00
	May 2012	531.41	4831	:24	0.02	0	0	:00	0.00	0.00
	April 2012	662.64	5522	:48	0.02	0	0	:00	0.00	0.00
	March 2012	878.77	5414	:24	0.03	0	0	:00	0.00	0.00
	February 2012	402.6	3660	:24	0.01	0	0	:00	0.00	0.00
	January 2012	518.64	5094	:00	0	0	0	:00	0.00	0.00
	December 2011	767.25	4917	:24	0.02	0	0	:00	0.00	0.00
PO-1A-2(b) Pre-Order Response Times (Service Availability) IMA Response Diagnostic	November 2012	8232.51	5757	:12	2.98	0	0	:00	0.00	0.00
	October 2012	8497.47	5703	:36	3.11	0	0	:00	0.00	0.00
	September 2012	7758.42	4062	:24	3.08	0	0	:00	0.00	0.00
	August 2012	7459.26	5253	:48	3	0	0	:00	0.00	0.00
	July 2012	10927.28	4424	:48	3	0	0	:00	0.00	0.00
	June 2012	6778.32	3660	:00	3.96	0	0	:00	0.00	0.00
	May 2012	13188.63	4831	:12	4.79	0	0	:00	0.00	0.00
	April 2012	13308.02	5522	:24	4.36	0	0	:00	0.00	0.00
	March 2012	35079.75	5414	:12	3.62	0	0	:00	0.00	0.00
	February 2012	6778.32	3660	:00	3.96	0	0	:00	0.00	0.00
	January 2012	28455.31	5094	:36	5.95	0	0	:00	0.00	0.00
	December 2011	23681.44	4917	:48	3.6	0	0	:00	0.00	0.00
PO-1A-3 Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark 25	November 2012	49954.52	3773	:36	0	0	0	:00	0.00	0.00
	October 2012	50841.83	3797	:36	0	0	0	:00	0.00	0.00
	September 2012	37355.78	2674	:48	0	0	0	:00	0.00	0.00
	August 2012	28345.83	2467	:36	0	0	0	:00	0.00	0.00
	July 2012	22358.46	1951	:24	0	0	0	:00	0.00	0.00
	June 2012	8736.05	927	:48	0	0	0	:00	0.00	0.00
	May 2012	11303.81	1127	:12	0	0	0	:00	0.00	0.00
	April 2012	10045.08	1278	:24	0	0	0	:00	0.00	0.00
	March 2012	5493.18	1218	:24	0	0	0	:00	0.00	0.00

	February 2012	8736.05	927	:48	0	0	0	:00	0.00	0.00
	January 2012	5233.92	1257	:24	0	0	0	:00	0.00	0.00
	December 2011	4930.38	1118	:24	0	0	0	:00	0.00	0.00
PO-1A-3(a) Pre-Order Response Times (Facility Check) IMA Request Diagnostic	November 2012	452.76	3773	:48	0.01	0	0	:00	0.00	0.00
	October 2012	455.64	3797	:48	0.09	0	0	:00	0.00	0.00
	September 2012	320.88	2674	:48	0.01	0	0	:00	0.00	0.00
	August 2012	296.04	2467	:48	0.01	0	0	:00	0.00	0.00
	July 2012	234.12	1951	:48	0.02	0	0	:00	0.00	0.00
	June 2012	101.04	927	:24	0.08	0	0	:00	0.00	0.00
	May 2012	135.24	1127	:48	0.16	0	0	:00	0.00	0.00
	April 2012	153.36	1278	:48	0.01	0	0	:00	0.00	0.00
	March 2012	121.8	1218	:00	0.01	0	0	:00	0.00	0.00
	February 2012	101.04	927	:24	0.08	0	0	:00	0.00	0.00
	January 2012	112.8	1257	:36	0	0	0	:00	0.00	0.00
	December 2011	111.8	1118	:00	0.01	0	0	:00	0.00	0.00
	PO-1A-3(b) Pre-Order Response Times (Facility Check) IMA Response Diagnostic	November 2012	49501.76	3773	:48	4.97	0	0	:00	0.00
October 2012		50386.19	3797	:48	5.28	0	0	:00	0.00	0.00
September 2012		37034.9	2674	:00	6.36	0	0	:00	0.00	0.00
August 2012		28049.79	2467	:48	5.24	0	0	:00	0.00	0.00
July 2012		22124.34	1951	:36	5.27	0	0	:00	0.00	0.00
June 2012		8635.01	927	:48	3.11	0	0	:00	0.00	0.00
May 2012		11168.57	1127	:24	4.52	0	0	:00	0.00	0.00
April 2012		9891.72	1278	:36	4.58	0	0	:00	0.00	0.00
March 2012		5371.38	1218	:24	2.17	0	0	:00	0.00	0.00
February 2012		8635.01	927	:48	3.11	0	0	:00	0.00	0.00
January 2012		5121.12	1257	:48	1.37	0	0	:00	0.00	0.00
December 2011		4818.58	1118	:24	1.73	0	0	:00	0.00	0.00
PO-1A-4 Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark 10		November 2012	15798.54	8826	:36	0	0	0	:00	0.00
	October 2012	16634.5	8755	:00	0	0	0	:00	0.00	0.00
	September 2012	11901.12	6072	:24	0	0	0	:00	0.00	0.00
	August 2012	14497.56	7322	:12	0	0	0	:00	0.00	0.00
	July 2012	14029.33	6911	:12	0	0	0	:00	0.00	0.00
	June 2012	18563.63	7655	:12	0	0	0	:00	0.00	0.00
	May 2012	24639.36	7512	:12	0	0	0	:00	0.00	0.00
	April 2012	19369.7	7906	:00	0	0	0	:00	0.00	0.00
	March 2012	27023.79	8308	:00	0	0	0	:00	0.00	0.00
	February 2012	18563.63	7655	:12	0	0	0	:00	0.00	0.00
	January 2012	28197.62	7044	:00	0	0	0	:00	0.00	0.00
	December 2011	20153.24	7282	:48	0	0	0	:00	0.00	0.00
	PO-1A-4(a) Pre-Order Response Times (Address Validation) IMA Request Diagnostic	November 2012	1059.12	8826	:48	0.12	0	0	:00	0.00
October 2012		1050.6	8755	:48	0.1	0	0	:00	0.00	0.00
September 2012		728.64	6072	:48	0.07	0	0	:00	0.00	0.00
August 2012		878.64	7322	:48	0.09	0	0	:00	0.00	0.00
July 2012		898.43	6911	:12	0.12	0	0	:00	0.00	0.00
June 2012		1102.58	7655	:36	0.97	0	0	:00	0.00	0.00
May 2012		976.56	7512	:12	0.06	0	0	:00	0.00	0.00
April 2012		1106.84	7906	:36	0.1	0	0	:00	0.00	0.00
March 2012		1842.25	8308	:48	0.11	0	0	:00	0.00	0.00
February 2012		1102.58	7655	:36	0.96	0	0	:00	0.00	0.00
January 2012		1769.39	7044	:00	0.02	0	0	:00	0.00	0.00
December 2011		1441.07	7282	:00	0.04	0	0	:00	0.00	0.00
PO-1A-4(b) Pre-Order Response Times (Address Validation) IMA Response		November 2012	14739.42	8826	:48	1.35	0	0	:00	0.00
	October 2012	15583.9	8755	:12	1.35	0	0	:00	0.00	0.00

Diagnostic	September 2012	11172.48	6072	:36	1.35	0	0	:00	0.00	0.00
	August 2012	13618.92	7322	:24	1.5	0	0	:00	0.00	0.00
	July 2012	13130.9	6911	:00	1.88	0	0	:00	0.00	0.00
	June 2012	17461.06	7655	:12	0.14	0	0	:00	0.00	0.00
	May 2012	23662.8	7512	:00	1.07	0	0	:00	0.00	0.00
	April 2012	18262.86	7906	:24	1.8	0	0	:00	0.00	0.00
	March 2012	25181.54	8308	:12	0.9	0	0	:00	0.00	0.00
	February 2012	17461.06	7655	:12	0.14	0	0	:00	0.00	0.00
	January 2012	26428.23	7044	:00	0.9	0	0	:00	0.00	0.00
	December 2011	18712.17	7282	:48	1.39	0	0	:00	0.00	0.00
	November 2012	9225.6	7440	:36	0	0	0	:00	0.00	0.00
	PO-1A-5 Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark 12.5	October 2012	9628.16	7522	:12	0	0	0	:00	0.00
September 2012		8583.58	5266	:12	0	0	0	:00	0.00	0.00
August 2012		4637.1	3567	:00	0	0	0	:00	0.00	0.00
July 2012		3469.32	2514	:12	0	0	0	:00	0.00	0.00
June 2012		3727.82	2837	:24	0	0	0	:00	0.00	0.00
May 2012		2944.5	1963	:00	0	0	0	:00	0.00	0.00
April 2012		1721.61	1221	:24	0	0	0	:00	0.00	0.00
March 2012		3398.8	1135	:36	0	0	0	:00	0.00	0.00
February 2012		3727.82	2837	:24	0	0	0	:00	0.00	0.00
January 2012		4405.2	1142	:24	0	0	0	:00	0.00	0.00
December 2011		1186.62	359	:24	0	0	0	:00	0.00	0.00
PO-1A-5(a) Pre-Order Response Times (Get CSR) IMA Request Diagnostic		November 2012	892.8	7440	:48	0.06	0	0	:00	0.00
	October 2012	902.64	7522	:48	0.02	0	0	:00	0.00	0.00
	September 2012	631.92	5266	:48	0.02	0	0	:00	0.00	0.00
	August 2012	428.04	3567	:48	0.06	0	0	:00	0.00	0.00
	July 2012	301.68	2514	:48	0.02	0	0	:00	0.00	0.00
	June 2012	306.4	2837	:24	0.01	0	0	:00	0.00	0.00
	May 2012	235.56	1963	:48	0.06	0	0	:00	0.00	0.00
	April 2012	146.52	1221	:48	0.01	0	0	:00	0.00	0.00
	March 2012	109.45	1135	:00	0.05	0	0	:00	0.00	0.00
	February 2012	306.4	2837	:24	0.01	0	0	:00	0.00	0.00
	January 2012	119.31	1142	:00	0.01	0	0	:00	0.00	0.00
	December 2011	33.46	359	:36	0.01	0	0	:00	0.00	0.00
PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Response Diagnostic	November 2012	8332.8	7440	:48	1.8	0	0	:00	0.00	0.00
	October 2012	8725.52	7522	:24	2.04	0	0	:00	0.00	0.00
	September 2012	7951.66	5266	:24	3.08	0	0	:00	0.00	0.00
	August 2012	4209.06	3567	:12	2.08	0	0	:00	0.00	0.00
	July 2012	3167.64	2514	:24	2.5	0	0	:00	0.00	0.00
	June 2012	3421.42	2837	:24	2.02	0	0	:00	0.00	0.00
	May 2012	2708.94	1963	:12	2.41	0	0	:00	0.00	0.00
	April 2012	1575.09	1221	:36	2.19	0	0	:00	0.00	0.00
	March 2012	3289.35	1135	:00	6.61	0	0	:00	0.00	0.00
	February 2012	3421.42	2837	:24	2.02	0	0	:00	0.00	0.00
	January 2012	4285.89	1142	:00	6.11	0	0	:00	0.00	0.00
	December 2011	1153.16	359	:24	6.51	0	0	:00	0.00	0.00
PO-1A-6 Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark 10	November 2012	6455.8	1690	:48	0	0	0	:00	0.00	0.00
	October 2012	6350.14	1658	:12	0	0	0	:00	0.00	0.00
	September 2012	8009.89	2159	:24	0	0	0	:00	0.00	0.00
	August 2012	10046.4	2760	:36	0	0	0	:00	0.00	0.00
	July 2012	8132.18	2003	:24	0	0	0	:00	0.00	0.00
	June 2012	7281.57	1830	:12	0	0	0	:00	0.00	0.00
May 2012	10017	1855	:00	0	0	0	:00	0.00	0.00	

	April 2012	6598.66	1798	:48	0	0	0	:00	0.00	0.00
	March 2012	5979.42	1869	:00	0	0	0	:00	0.00	0.00
	February 2012	7281.57	1830	:12	0	0	0	:00	0.00	0.00
	January 2012	5229.76	1857	:48	0	0	0	:00	0.00	0.00
	December 2011	6210.16	1825	:00	0	0	0	:00	0.00	0.00
PO-1A-6(a) Pre-Order Response Times (TN Reservation) IMA Request Diagnostic	November 2012	202.8	1690	:48	0.03	0	0	:00	0.00	0.00
	October 2012	198.96	1658	:48	0.06	0	0	:00	0.00	0.00
	September 2012	259.08	2159	:48	0.01	0	0	:00	0.00	0.00
	August 2012	331.2	2760	:48	0.1	0	0	:00	0.00	0.00
	July 2012	240.36	2003	:48	0.01	0	0	:00	0.00	0.00
	June 2012	206.79	1830	:24	0.3	0	0	:00	0.00	0.00
	May 2012	222.6	1855	:48	0.16	0	0	:00	0.00	0.00
	April 2012	215.76	1798	:48	0.02	0	0	:00	0.00	0.00
	March 2012	193.66	1869	:00	0.01	0	0	:00	0.00	0.00
	February 2012	206.79	1830	:24	0.3	0	0	:00	0.00	0.00
	January 2012	178.67	1857	:00	0	0	0	:00	0.00	0.00
	December 2011	191.15	1825	:00	0.01	0	0	:00	0.00	0.00
	PO-1A-6(b) Pre-Order Response Times (TN Reservation) IMA Response Diagnostic	November 2012	5306.6	1690	:36	1.49	0	0	:00	0.00
October 2012		5222.7	1658	:00	1.76	0	0	:00	0.00	0.00
September 2012		6498.59	2159	:24	1.6	0	0	:00	0.00	0.00
August 2012		8059.2	2760	:48	1.74	0	0	:00	0.00	0.00
July 2012		6609.9	2003	:00	2.5	0	0	:00	0.00	0.00
June 2012		6161.61	1830	:48	1.94	0	0	:00	0.00	0.00
May 2012		7809.55	1855	:24	1.68	0	0	:00	0.00	0.00
April 2012		5088.34	1798	:12	1.43	0	0	:00	0.00	0.00
March 2012		4959.36	1869	:00	0.74	0	0	:00	0.00	0.00
February 2012		6161.61	1830	:48	1.94	0	0	:00	0.00	0.00
January 2012		3997.27	1857	:00	0.61	0	0	:00	0.00	0.00
December 2011		5109	1825	:00	0.84	0	0	:00	0.00	0.00
PO-1A-6(c) Pre-Order Response Times (TN Reservation) IMA Accept Diagnostic		November 2012	946.4	1690	:24	0.43	0	0	:00	0.00
	October 2012	928.48	1658	:24	0.42	0	0	:00	0.00	0.00
	September 2012	1252.22	2159	:12	1.59	0	0	:00	0.00	0.00
	August 2012	1656	2760	:00	0.73	0	0	:00	0.00	0.00
	July 2012	1281.92	2003	:36	1.84	0	0	:00	0.00	0.00
	June 2012	913.17	1830	:00	0.83	0	0	:00	0.00	0.00
	May 2012	1984.85	1855	:48	0.33	0	0	:00	0.00	0.00
	April 2012	1294.56	1798	:48	0.43	0	0	:00	0.00	0.00
	March 2012	826.4	1869	:36	0.44	0	0	:00	0.00	0.00
	February 2012	913.17	1830	:00	0.83	0	0	:00	0.00	0.00
	January 2012	1053.82	1857	:48	0.07	0	0	:00	0.00	0.00
	December 2011	910.01	1825	:00	0.24	0	0	:00	0.00	0.00
	PO-1A-7 Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark 20	November 2012	11881.65	1895	:48	0	0	0	:00	0.00
October 2012		13446.4	1910	:36	0	0	0	:00	0.00	0.00
September 2012		12819.84	1821	:36	0	0	0	:00	0.00	0.00
August 2012		14469.62	1958	:36	0	0	0	:00	0.00	0.00
July 2012		11991.5	1654	:00	0	0	0	:00	0.00	0.00
June 2012		11986.15	925	:24	0	0	0	:00	0.00	0.00
May 2012		12229.78	1486	:12	0	0	0	:00	0.00	0.00
April 2012		12623.48	1574	:48	0	0	0	:00	0.00	0.00
March 2012		12301.03	1548	:00	0	0	0	:00	0.00	0.00
February 2012		11986.15	925	:24	0	0	0	:00	0.00	0.00
January 2012		54642.4	6895	:48	0	0	0	:00	0.00	0.00
December 2011		12333.61	1437	:12	0	0	0	:00	0.00	0.00

PO-1A-7(a) Pre-Order Response Times (Loop Qualification Tools) IMA Request Diagnostic	November 2012	227.4	1895	:48	0.02	0	0	:00	0.00	0.00
	October 2012	229.2	1910	:48	0.02	0	0	:00	0.00	0.00
	September 2012	218.52	1821	:48	0.02	0	0	:00	0.00	0.00
	August 2012	234.96	1958	:48	0.03	0	0	:00	0.00	0.00
	July 2012	215.02	1654	:12	0.02	0	0	:00	0.00	0.00
	June 2012	99.9	925	:24	0.06	0	0	:00	0.00	0.00
	May 2012	193.18	1486	:12	0.01	0	0	:00	0.00	0.00
	April 2012	188.88	1574	:48	0.01	0	0	:00	0.00	0.00
	March 2012	228.7	1548	:00	0.1	0	0	:00	0.00	0.00
	February 2012	99.9	925	:24	0.06	0	0	:00	0.00	0.00
	January 2012	1092.65	6895	:24	0.05	0	0	:00	0.00	0.00
	December 2011	184.52	1437	:12	0.06	0	0	:00	0.00	0.00
	PO-1A-7(b) Pre-Order Response Times (Loop Qualification Tools) IMA Response Diagnostic	November 2012	11654.25	1895	:00	3.67	0	0	:00	0.00
October 2012		13217.2	1910	:48	3.98	0	0	:00	0.00	0.00
September 2012		12601.32	1821	:48	3.98	0	0	:00	0.00	0.00
August 2012		14234.66	1958	:48	3.98	0	0	:00	0.00	0.00
July 2012		11776.48	1654	:48	4.16	0	0	:00	0.00	0.00
June 2012		11886.25	925	:00	5.13	0	0	:00	0.00	0.00
May 2012		12036.6	1486	:00	3.57	0	0	:00	0.00	0.00
April 2012		12434.6	1574	:00	3.66	0	0	:00	0.00	0.00
March 2012		12072.33	1548	:00	6.21	0	0	:00	0.00	0.00
February 2012		11886.25	925	:00	5.13	0	0	:00	0.00	0.00
January 2012		53549.75	6895	:48	4.81	0	0	:00	0.00	0.00
December 2011		12149.09	1437	:00	5.11	0	0	:00	0.00	0.00
PO-1A-9 Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark 25		November 2012	7924.59	1719	:24	0	0	0	:00	0.00
	October 2012	7653.18	1671	:12	0	0	0	:00	0.00	0.00
	September 2012	6030.1	1283	:00	0	0	0	:00	0.00	0.00
	August 2012	10416.8	2245	:36	0	0	0	:00	0.00	0.00
	July 2012	5081.13	1107	:36	0	0	0	:00	0.00	0.00
	June 2012	4853.25	675	:36	0	0	0	:00	0.00	0.00
	May 2012	3598.56	756	:24	0	0	0	:00	0.00	0.00
	April 2012	4374.81	891	:24	0	0	0	:00	0.00	0.00
	March 2012	5592.08	867	:00	0	0	0	:00	0.00	0.00
	February 2012	4853.25	675	:36	0	0	0	:00	0.00	0.00
	January 2012	4642.72	836	:00	0	0	0	:00	0.00	0.00
	December 2011	5391.11	830	:00	0	0	0	:00	0.00	0.00
	PO-1A-9(a) Pre-Order Response Times (Connecting Facility Assignment) IMA Request Diagnostic	November 2012	206.28	1719	:48	0.01	0	0	:00	0.00
October 2012		200.52	1671	:48	0.02	0	0	:00	0.00	0.00
September 2012		153.96	1283	:48	0.01	0	0	:00	0.00	0.00
August 2012		291.85	2245	:12	0.31	0	0	:00	0.00	0.00
July 2012		132.84	1107	:48	0.03	0	0	:00	0.00	0.00
June 2012		67.5	675	:00	0.1	0	0	:00	0.00	0.00
May 2012		90.72	756	:48	0.01	0	0	:00	0.00	0.00
April 2012		124.74	891	:36	0.15	0	0	:00	0.00	0.00
March 2012		88.82	867	:00	0.01	0	0	:00	0.00	0.00
February 2012		67.5	675	:00	0.1	0	0	:00	0.00	0.00
January 2012		83.16	836	:00	0	0	0	:00	0.00	0.00
December 2011		85.45	830	:00	0.01	0	0	:00	0.00	0.00
PO-1A-9(b) Pre-Order Response Times (Connecting Facility Assignment) IMA Response Diagnostic		November 2012	7718.31	1719	:36	1.9	0	0	:00	0.00
	October 2012	7452.66	1671	:24	1.8	0	0	:00	0.00	0.00
	September 2012	5876.14	1283	:12	2.97	0	0	:00	0.00	0.00
	August 2012	10124.95	2245	:24	2.7	0	0	:00	0.00	0.00
	July 2012	4948.29	1107	:48	2.4	0	0	:00	0.00	0.00

	June 2012	4785.75	675	:36	5.62	0	0	:00	0.00	0.00
	May 2012	3507.84	756	:36	1.54	0	0	:00	0.00	0.00
	April 2012	4250.07	891	:48	2.65	0	0	:00	0.00	0.00
	March 2012	5503.26	867	:00	4.41	0	0	:00	0.00	0.00
	February 2012	4785.75	675	:36	5.62	0	0	:00	0.00	0.00
	January 2012	4559.56	836	:00	5.9	0	0	:00	0.00	0.00
	December 2011	5305.66	830	:36	3.36	0	0	:00	0.00	0.00
PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark 10	November 2012	1096.04	4982	:48	0.01	0	0	:00	0.00	0.00
	October 2012	1095.82	4981	:48	0.01	0	0	:00	0.00	0.00
	September 2012	1102.42	5011	:48	0.01	0	0	:00	0.00	0.00
	August 2012	1144.22	5201	:48	0.01	0	0	:00	0.00	0.00
	July 2012	4386.8	4985	:12	0.01	0	0	:00	0.00	0.00
	June 2012	4685.72	5121	:48	0.34	0	0	:00	0.00	0.00
	May 2012	6329.36	5188	:48	0.01	0	0	:00	0.00	0.00
	April 2012	10172.04	4582	:48	3.11	0	0	:00	0.00	0.00
	March 2012	15316.2	4572	:00	4.21	0	0	:00	0.00	0.00
	February 2012	4685.72	5121	:48	0.34	0	0	:00	0.00	0.00
	January 2012	17772.73	3865	:00	3.08	0	0	:00	0.00	0.00
	December 2011	5905.03	1609	:48	1.19	0	0	:00	0.00	0.00
	PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30	November 2012	4942.08	858	:24	4.39	0	0	:00	0.00
October 2012		4916.34	858	:12	4.01	0	0	:00	0.00	0.00
September 2012		5022.4	860	:36	2.91	0	0	:00	0.00	0.00
August 2012		4845.48	894	:48	1.98	0	0	:00	0.00	0.00
July 2012		5501.79	861	:36	6.27	0	0	:00	0.00	0.00
June 2012		2954.7	735	:48	4.12	0	0	:00	0.00	0.00
May 2012		4799.34	879	:24	1.65	0	0	:00	0.00	0.00
April 2012		4313.25	793	:12	3.03	0	0	:00	0.00	0.00
March 2012		3570.92	894	:36	4.12	0	0	:00	0.00	0.00
February 2012		2954.7	735	:48	4.12	0	0	:00	0.00	0.00
January 2012		2653.24	747	:00	2.22	0	0	:00	0.00	0.00
December 2011		1385.51	316	:12	5.83	0	0	:00	0.00	0.00
PO-1X-2 Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark 25		November 2012	21817.5	5818	:00	3.45	0	0	:00	0.00
	October 2012	23376	5844	:00	6.34	0	0	:00	0.00	0.00
	September 2012	22959.52	5872	:24	4.73	0	0	:00	0.00	0.00
	August 2012	22891.68	6056	:12	3.72	0	0	:00	0.00	0.00
	July 2012	25310.88	5859	:48	6.03	0	0	:00	0.00	0.00
	June 2012	5765.35	6186	:12	0.27	0	0	:00	0.00	0.00
	May 2012	25356.83	6023	:24	4.09	0	0	:00	0.00	0.00
	April 2012	24706.41	5392	:12	6.06	0	0	:00	0.00	0.00
	March 2012	43989.27	5443	:12	5.12	0	0	:00	0.00	0.00
	February 2012	5765.35	6186	:12	0.27	0	0	:00	0.00	0.00
	January 2012	35513.92	4814	:12	7.18	0	0	:00	0.00	0.00
	December 2011	9306.64	1931	:48	3.73	0	0	:00	0.00	0.00
	PO-1X-3 Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark 25	November 2012	115972.01	7927	:12	14.37	0	0	:00	0.00
October 2012		116175.96	7871	:24	14.44	0	0	:00	0.00	0.00
September 2012		75159.15	4961	:00	14.77	0	0	:00	0.00	0.00
August 2012		55077.36	4953	:48	14.01	0	0	:00	0.00	0.00
July 2012		29589.06	2953	:48	14.1	0	0	:00	0.00	0.00
June 2012		6504.21	7124	:24	1.51	0	0	:00	0.00	0.00
May 2012		18989.36	1922	:12	8.51	0	0	:00	0.00	0.00
April 2012		12594.99	1401	:36	8.51	0	0	:00	0.00	0.00
March 2012		7535.42	1258	:36	8.25	0	0	:00	0.00	0.00
February 2012		6504.21	7124	:24	1.51	0	0	:00	0.00	0.00

	January 2012	3238.5	735	:24	5.24	0	0	:00	0.00	0.00
	December 2011	2967.58	451	:12	8.71	0	0	:00	0.00	0.00
PO-1X-4 Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark 10	November 2012	10343.19	7233	:12	1.15	0	0	:00	0.00	0.00
	October 2012	11078.76	7194	:36	2.36	0	0	:00	0.00	0.00
	September 2012	10881	7254	:00	3.36	0	0	:00	0.00	0.00
	August 2012	11108.88	7506	:12	0.8	0	0	:00	0.00	0.00
	July 2012	13902.72	7241	:48	4.45	0	0	:00	0.00	0.00
	June 2012	13152.8	8020	:36	0.21	0	0	:00	0.00	0.00
	May 2012	10958.76	7506	:24	0.97	0	0	:00	0.00	0.00
	April 2012	12567.4	6666	:36	5.08	0	0	:00	0.00	0.00
	March 2012	17936.2	7825	:36	3.51	0	0	:00	0.00	0.00
	February 2012	13152.8	8020	:36	0.21	0	0	:00	0.00	0.00
	January 2012	21608.29	6121	:12	6.62	0	0	:00	0.00	0.00
	December 2011	6154.73	2753	:36	2.29	0	0	:00	0.00	0.00
PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5	November 2012	4530.96	8091	:24	0.47	0	0	:00	0.00	0.00
	October 2012	4509.68	8053	:24	0.57	0	0	:00	0.00	0.00
	September 2012	4463.8	8116	:00	2.19	0	0	:00	0.00	0.00
	August 2012	3527.7	6414	:00	0.16	0	0	:00	0.00	0.00
	July 2012	4394.49	4107	:48	4.45	0	0	:00	0.00	0.00
	June 2012	7076.58	8134	:48	0.22	0	0	:00	0.00	0.00
	May 2012	1492.02	2763	:36	0.1	0	0	:00	0.00	0.00
	April 2012	3570	2100	:00	4.93	0	0	:00	0.00	0.00
	March 2012	4805.56	1780	:00	5.21	0	0	:00	0.00	0.00
	February 2012	7076.58	8134	:48	0.23	0	0	:00	0.00	0.00
	January 2012	5420.92	1255	:48	5.41	0	0	:00	0.00	0.00
	December 2011	2987.11	1766	:36	3.26	0	0	:00	0.00	0.00
PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10	November 2012	12886.24	3746	:36	2.07	0	0	:00	0.00	0.00
	October 2012	11740.12	3646	:48	2.04	0	0	:00	0.00	0.00
	September 2012	10932.57	3681	:48	3.87	0	0	:00	0.00	0.00
	August 2012	11434.2	3876	:00	1.88	0	0	:00	0.00	0.00
	July 2012	14566.72	3716	:48	5.39	0	0	:00	0.00	0.00
	June 2012	3380.01	3694	:48	0.34	0	0	:00	0.00	0.00
	May 2012	10955.7	3885	:48	2.34	0	0	:00	0.00	0.00
	April 2012	10913.44	3417	:36	4.04	0	0	:00	0.00	0.00
	March 2012	10552.19	3742	:48	3.08	0	0	:00	0.00	0.00
	February 2012	3380.01	3694	:48	0.34	0	0	:00	0.00	0.00
	January 2012	7956.96	3208	:12	5.33	0	0	:00	0.00	0.00
	December 2011	3823.4	1307	:12	1.25	0	0	:00	0.00	0.00
PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark 20	November 2012	37320.88	4156	:12	7.56	0	0	:00	0.00	0.00
	October 2012	42023.55	4215	:48	7.86	0	0	:00	0.00	0.00
	September 2012	41116.28	4124	:48	7.86	0	0	:00	0.00	0.00
	August 2012	46652.55	4245	:36	7.98	0	0	:00	0.00	0.00
	July 2012	45199.04	4124	:24	7.95	0	0	:00	0.00	0.00
	June 2012	4644.48	5664	:48	0.35	0	0	:00	0.00	0.00
	May 2012	39769.6	3824	:00	7.11	0	0	:00	0.00	0.00
	April 2012	39217.5	3735	:00	6.78	0	0	:00	0.00	0.00
	March 2012	41328.29	3825	:00	6.61	0	0	:00	0.00	0.00
	February 2012	4644.48	5664	:48	0.35	0	0	:00	0.00	0.00
	January 2012	19115	1893	:00	8.52	0	0	:00	0.00	0.00
	December 2011	17431.25	1355	:24	6.03	0	0	:00	0.00	0.00
PO-1X-9 Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark 25	November 2012	8245.85	1853	:00	2.3	0	0	:00	0.00	0.00
	October 2012	8461.3	1910	:12	3.16	0	0	:00	0.00	0.00
	September 2012	8524.8	1920	:36	4.51	0	0	:00	0.00	0.00

	August 2012	8439.17	1949	:12	2.21	0	0	:00	0.00	0.00
	July 2012	8854.56	1892	:12	7.67	0	0	:00	0.00	0.00
	June 2012	1771.22	1940	:24	0.23	0	0	:00	0.00	0.00
	May 2012	7050.24	1536	:36	4.31	0	0	:00	0.00	0.00
	April 2012	7551.82	1727	:48	2.47	0	0	:00	0.00	0.00
	March 2012	4619.14	1092	:12	2.98	0	0	:00	0.00	0.00
	February 2012	1771.22	1940	:24	0.23	0	0	:00	0.00	0.00
	January 2012	3544.78	894	:48	4.84	0	0	:00	0.00	0.00
	December 2011	2185.2	390	:00	1.41	0	0	:00	0.00	0.00
PO-20 Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark 0.95	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	241	241	100%	0	0	0	0%	0.00	(0.16)
	September 2012	182	182	100%	0	0	0	0%	0.00	(0.16)
	August 2012	207	210	99%	0.1187	0	0	0%	0.00	(0.11)
	July 2012	192	193	99%	0.0718	0	0	0%	0.00	(0.14)
	June 2012	202	205	99%	0.1201	0	0	0%	0.00	(0.11)
	May 2012	197	197	100%	0	0	0	0%	0.00	(0.16)
	April 2012	191	191	100%	0	0	0	0%	0.00	(0.16)
	March 2012	122	123	99%	0.0898	0	0	0%	0.00	(0.13)
	February 2012	134	134	100%	0	0	0	0%	0.00	(0.16)
	January 2012	155	156	99%	0.0798	0	0	0%	0.00	(0.14)
	December 2011	52	52	100%	0	0	0	0%	0.00	(0.16)
	PO-20 Manual Service Order Accuracy Unbundled Loops Benchmark 0.95	November 2012	0	0	0%	0	0	0	0%	0.00
October 2012		386	397	97%	0.1641	0	0	0%	0.00	(0.07)
September 2012		234	237	99%	0.1118	0	0	0%	0.00	(0.12)
August 2012		436	442	99%	0.1157	0	0	0%	0.00	(0.12)
July 2012		338	338	100%	0	0	0	0%	0.00	(0.16)
June 2012		357	372	96%	0.1967	0	0	0%	0.00	(0.03)
May 2012		374	381	98%	0.1343	0	0	0%	0.00	(0.10)
April 2012		374	380	98%	0.1247	0	0	0%	0.00	(0.11)
March 2012		420	421	100%	0.0487	0	0	0%	0.00	(0.15)
February 2012		470	474	99%	0.0915	0	0	0%	0.00	(0.13)
January 2012		390	390	100%	0	0	0	0%	0.00	(0.16)
December 2011		410	412	100%	0.0695	0	0	0%	0.00	(0.14)
PO-2A Electronic Flow-through for LSRs received via IMA LNP Diagnostic		November 2012	4790	5389	89%	0.3143	0	0	0%	0.00
	October 2012	5091	5857	87%	0.3372	0	0	0%	0.00	0.00
	September 2012	5126	5772	89%	0.3153	0	0	0%	0.00	0.00
	August 2012	5368	6065	89%	0.3189	0	0	0%	0.00	0.00
	July 2012	5295	6076	87%	0.3347	0	0	0%	0.00	0.00
	June 2012	5364	6147	87%	0.3334	0	0	0%	0.00	0.00
	May 2012	5182	6035	86%	0.3484	0	0	0%	0.00	0.00
	April 2012	4962	5753	86%	0.3444	0	0	0%	0.00	0.00
	March 2012	5423	6283	86%	0.3437	0	0	0%	0.00	0.00
	February 2012	5100	5944	86%	0.349	0	0	0%	0.00	0.00
	January 2012	5768	6530	88%	0.3211	0	0	0%	0.00	0.00
	December 2011	5496	6248	88%	0.3254	0	0	0%	0.00	0.00
	PO-2A Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic	November 2012	644	1042	62%	0.4859	0	0	0%	0.00
October 2012		677	1139	59%	0.491	0	0	0%	0.00	0.00
September 2012		659	1033	64%	0.4806	0	0	0%	0.00	0.00
August 2012		660	1048	63%	0.4829	0	0	0%	0.00	0.00
July 2012		644	1045	62%	0.4863	0	0	0%	0.00	0.00
June 2012		594	980	61%	0.4886	0	0	0%	0.00	0.00
May 2012		430	742	58%	0.4936	0	0	0%	0.00	0.00
April 2012		326	585	56%	0.4967	0	0	0%	0.00	0.00

	March 2012	384	623	62%	0.4863	0	0	0%	0.00	0.00
	February 2012	355	575	62%	0.486	0	0	0%	0.00	0.00
	January 2012	358	672	53%	0.4989	0	0	0%	0.00	0.00
	December 2011	284	416	68%	0.4654	0	0	0%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic	November 2012	903	1181	76%	0.4242	0	0	0%	0.00	0.00
	October 2012	948	1286	74%	0.4402	0	0	0%	0.00	0.00
	September 2012	916	1198	76%	0.4242	0	0	0%	0.00	0.00
	August 2012	1078	1440	75%	0.4338	0	0	0%	0.00	0.00
	July 2012	936	1269	74%	0.4399	0	0	0%	0.00	0.00
	June 2012	1014	1357	75%	0.4346	0	0	0%	0.00	0.00
	May 2012	1042	1398	75%	0.4357	0	0	0%	0.00	0.00
	April 2012	1085	1400	78%	0.4176	0	0	0%	0.00	0.00
	March 2012	1187	1633	73%	0.4456	0	0	0%	0.00	0.00
	February 2012	908	1314	69%	0.4621	0	0	0%	0.00	0.00
	January 2012	1003	1389	72%	0.448	0	0	0%	0.00	0.00
	December 2011	1017	1431	71%	0.4534	0	0	0%	0.00	0.00
	PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic	November 2012	0	0	0%	0	0	0	0%	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		4	9	44%	0.4969	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95		November 2012	4790	4830	99%	0.0906	0	0	0%	0.00
	October 2012	5091	5167	99%	0.1204	0	0	0%	0.00	(0.11)
	September 2012	5126	5194	99%	0.1137	0	0	0%	0.00	(0.12)
	August 2012	5368	5459	98%	0.128	0	0	0%	0.00	(0.11)
	July 2012	5295	5384	98%	0.1275	0	0	0%	0.00	(0.11)
	June 2012	5364	5447	98%	0.1225	0	0	0%	0.00	(0.11)
	May 2012	5182	5262	98%	0.1224	0	0	0%	0.00	(0.11)
	April 2012	4962	5042	98%	0.125	0	0	0%	0.00	(0.11)
	March 2012	5423	5489	99%	0.109	0	0	0%	0.00	(0.12)
	February 2012	5100	5173	99%	0.118	0	0	0%	0.00	(0.11)
	January 2012	5768	5837	99%	0.1081	0	0	0%	0.00	(0.12)
	December 2011	5496	5569	99%	0.1137	0	0	0%	0.00	(0.12)
	PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Benchmark 0.95	November 2012	644	652	99%	0.1101	0	0	0%	0.00
October 2012		677	693	98%	0.1502	0	0	0%	0.00	(0.08)
September 2012		659	674	98%	0.1475	0	0	0%	0.00	(0.09)
August 2012		660	673	98%	0.1376	0	0	0%	0.00	(0.10)
July 2012		644	652	99%	0.1101	0	0	0%	0.00	(0.12)
June 2012		594	602	99%	0.1145	0	0	0%	0.00	(0.12)
May 2012		430	440	98%	0.149	0	0	0%	0.00	(0.09)
April 2012		326	332	98%	0.1332	0	0	0%	0.00	(0.10)
March 2012		384	390	98%	0.1231	0	0	0%	0.00	(0.11)
February 2012		355	358	99%	0.0912	0	0	0%	0.00	(0.13)
January 2012		358	361	99%	0.0908	0	0	0%	0.00	(0.13)
December 2011		284	301	94%	0.2308	0	0	0%	0.00	0.02
PO-2B Electronic Flow-through for all		November 2012	903	964	94%	0.2435	0	0	0%	0.00

eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.85	October 2012	948	1036	92%	0.2788	0	0	0%	0.00	(0.23)
	September 2012	916	986	93%	0.2568	0	0	0%	0.00	(0.28)
	August 2012	1078	1145	94%	0.2347	0	0	0%	0.00	(0.32)
	July 2012	936	1017	92%	0.2707	0	0	0%	0.00	(0.25)
	June 2012	1014	1117	91%	0.2893	0	0	0%	0.00	(0.20)
	May 2012	1042	1119	93%	0.2531	0	0	0%	0.00	(0.29)
	April 2012	1085	1147	95%	0.2261	0	0	0%	0.00	(0.34)
	March 2012	1187	1275	93%	0.2535	0	0	0%	0.00	(0.29)
	February 2012	908	990	92%	0.2756	0	0	0%	0.00	(0.24)
	January 2012	1003	1072	94%	0.2454	0	0	0%	0.00	(0.30)
	December 2011	1017	1107	92%	0.2733	0	0	0%	0.00	(0.24)
	PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95	November 2012	0	0	0%	0	0	0	0%	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		4	5	80%	0.4	0	0	0%	0.00	0.47
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00
PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1	November 2012	0.69097222	2	08:18	0.444444444	0	0	00:00	0.00	(1.96)
	October 2012	1.27569444	6	05:06	0.260416667	0	0	00:00	0.00	(2.36)
	September 2012	1.17083333	5	05:37	0.333333333	0	0	00:00	0.00	(2.30)
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	5.57152778	4	09:26	0.614583333	0	0	00:00	0.00	1.18
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	4.52986111	4	03:11	0.591666667	0	0	00:00	0.00	0.40
	March 2012	3.91736111	6	15:40	0.411805556	0	0	00:00	0.00	(1.04)
	February 2012	0.78055556	1	18:44	0	0	0	00:00	0.00	(0.66)
	January 2012	1.44097222	2	17:17	0.118055556	0	0	00:00	0.00	(0.84)
	December 2011	0.18194444	1	04:22	0	0	0	00:00	0.00	(2.46)
PO-3X LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark 0.5	November 2012	11.8076389	290	00:59	0.070833333	0	0	00:00	0.00	(2.76)
	October 2012	10.8805556	311	00:50	0.064583333	0	0	00:00	0.00	(2.79)
	September 2012	10.1798611	269	00:54	0.061805556	0	0	00:00	0.00	(2.77)
	August 2012	11.7840278	334	00:51	0.067361111	0	0	00:00	0.00	(2.79)
	July 2012	10.4402778	284	00:53	0.057638889	0	0	00:00	0.00	(2.78)
	June 2012	17.5868056	301	01:24	0.090972222	0	0	00:00	0.00	(2.65)
	May 2012	10.2020833	313	00:47	0.071527778	0	0	00:00	0.00	(2.80)
	April 2012	123.891667	345	08:37	6.027777778	0	0	00:00	0.00	(0.85)
	March 2012	13.8861111	358	00:56	0.061805556	0	0	00:00	0.00	(2.77)
	February 2012	13.1722222	345	00:55	0.06875	0	0	00:00	0.00	(2.77)
	January 2012	31.8673611	299	02:33	1.295833333	0	0	00:00	0.00	(2.36)
	December 2011	15.4520833	261	01:25	0.122916667	0	0	00:00	0.00	(2.64)
PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic	November 2012	950	28391	3%	0.1798	0	0	0%	0.00	0.00
	October 2012	1104	34152	3%	0.1769	0	0	0%	0.00	0.00
	September 2012	859	27553	3%	0.1738	0	0	0%	0.00	0.00
	August 2012	942	32223	3%	0.1685	0	0	0%	0.00	0.00
	July 2012	976	30091	3%	0.1772	0	0	0%	0.00	0.00
June 2012	852	29454	3%	0.1676	0	0	0%	0.00	0.00	

	May 2012	941	31242	3%	0.1709	0	0	0%	0.00	0.00
	April 2012	1030	27970	4%	0.1883	0	0	0%	0.00	0.00
	March 2012	1145	30323	4%	0.1906	0	0	0%	0.00	0.00
	February 2012	884	27428	3%	0.1766	0	0	0%	0.00	0.00
	January 2012	932	31344	3%	0.1699	0	0	0%	0.00	0.00
	December 2011	967	29595	3%	0.1778	0	0	0%	0.00	0.00
PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic	November 2012	11216	28391	40%	0.4889	0	0	0%	0.00	0.00
	October 2012	14541	34152	43%	0.4945	0	0	0%	0.00	0.00
	September 2012	10371	27553	38%	0.4845	0	0	0%	0.00	0.00
	August 2012	12569	32223	39%	0.4878	0	0	0%	0.00	0.00
	July 2012	12203	30091	41%	0.491	0	0	0%	0.00	0.00
	June 2012	11312	29454	38%	0.4864	0	0	0%	0.00	0.00
	May 2012	13000	31242	42%	0.4929	0	0	0%	0.00	0.00
	April 2012	11620	27970	42%	0.4928	0	0	0%	0.00	0.00
	March 2012	12324	30323	41%	0.4912	0	0	0%	0.00	0.00
	February 2012	10614	27428	39%	0.4871	0	0	0%	0.00	0.00
	January 2012	12528	31344	40%	0.4898	0	0	0%	0.00	0.00
	December 2011	12418	29595	42%	0.4935	0	0	0%	0.00	0.00
PO-4C LSRs Received via Facsimile Product Aggregate Diagnostic	November 2012	2	6	33%	0.4714	0	0	0%	0.00	0.00
	October 2012	6	9	67%	0.4714	0	0	0%	0.00	0.00
	September 2012	5	10	50%	0.5	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	4	9	44%	0.4969	0	0	0%	0.00	0.00
	May 2012	0	3	0%	0	0	0	0%	0.00	0.00
	April 2012	4	4	100%	0	0	0	0%	0.00	0.00
	March 2012	6	7	86%	0.3499	0	0	0%	0.00	0.00
	February 2012	1	3	33%	0.4714	0	0	0%	0.00	0.00
	January 2012	2	8	25%	0.433	0	0	0%	0.00	0.00
	December 2011	1	9	11%	0.3143	0	0	0%	0.00	0.00
PO-5A-(a) FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark 0.95	November 2012	301	301	100%	0	0	0	0%	0.00	(0.16)
	October 2012	341	341	100%	0	0	0	0%	0.00	(0.16)
	September 2012	340	340	100%	0	0	0	0%	0.00	(0.16)
	August 2012	338	338	100%	0	0	0	0%	0.00	(0.16)
	July 2012	307	307	100%	0	0	0	0%	0.00	(0.16)
	June 2012	287	287	100%	0	0	0	0%	0.00	(0.16)
	May 2012	224	224	100%	0	0	0	0%	0.00	(0.16)
	April 2012	211	211	100%	0	0	0	0%	0.00	(0.16)
	March 2012	200	200	100%	0	0	0	0%	0.00	(0.16)
	February 2012	171	171	100%	0	0	0	0%	0.00	(0.16)
	January 2012	165	165	100%	0	0	0	0%	0.00	(0.16)
	December 2011	149	149	100%	0	0	0	0%	0.00	(0.16)
PO-5A-(b) FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate Benchmark 0.95	November 2012	699	699	100%	0	0	0	0%	0.00	(0.16)
	October 2012	698	698	100%	0	0	0	0%	0.00	(0.16)
	September 2012	720	722	100%	0.0526	0	0	0%	0.00	(0.15)
	August 2012	864	864	100%	0	0	0	0%	0.00	(0.16)
	July 2012	671	671	100%	0	0	0	0%	0.00	(0.16)
	June 2012	759	762	100%	0.0626	0	0	0%	0.00	(0.15)
	May 2012	788	790	100%	0.0503	0	0	0%	0.00	(0.15)
	April 2012	802	802	100%	0	0	0	0%	0.00	(0.16)
	March 2012	896	898	100%	0.0471	0	0	0%	0.00	(0.15)
	February 2012	644	644	100%	0	0	0	0%	0.00	(0.16)
	January 2012	697	697	100%	0	0	0	0%	0.00	(0.16)

PO-5A-(c) FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark 0.95	December 2011	751	751	100%	0	0	0	0%	0.00	(0.16)
	November 2012	4365	4365	100%	0	0	0	0%	0.00	(0.16)
	October 2012	4624	4625	100%	0.0147	0	0	0%	0.00	(0.16)
	September 2012	4640	4646	100%	0.0359	0	0	0%	0.00	(0.15)
	August 2012	4879	4879	100%	0	0	0	0%	0.00	(0.16)
	July 2012	4758	4758	100%	0	0	0	0%	0.00	(0.16)
	June 2012	4773	4791	100%	0.0612	0	0	0%	0.00	(0.15)
	May 2012	4687	4695	100%	0.0412	0	0	0%	0.00	(0.15)
	April 2012	4519	4519	100%	0	0	0	0%	0.00	(0.16)
	March 2012	4878	4879	100%	0.0143	0	0	0%	0.00	(0.16)
	February 2012	4610	4610	100%	0	0	0	0%	0.00	(0.16)
	January 2012	5091	5091	100%	0	0	0	0%	0.00	(0.16)
	December 2011	5054	5055	100%	0.0141	0	0	0%	0.00	(0.16)
PO-5B-(a) FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark 0.9	November 2012	230	233	99%	0.1127	0	0	0%	0.00	(0.29)
	October 2012	273	273	100%	0	0	0	0%	0.00	(0.33)
	September 2012	194	194	100%	0	0	0	0%	0.00	(0.33)
	August 2012	192	192	100%	0	0	0	0%	0.00	(0.33)
	July 2012	185	185	100%	0	0	0	0%	0.00	(0.33)
	June 2012	211	211	100%	0	0	0	0%	0.00	(0.33)
	May 2012	204	204	100%	0	0	0	0%	0.00	(0.33)
	April 2012	182	182	100%	0	0	0	0%	0.00	(0.33)
	March 2012	156	156	100%	0	0	0	0%	0.00	(0.33)
	February 2012	122	122	100%	0	0	0	0%	0.00	(0.33)
	January 2012	165	165	100%	0	0	0	0%	0.00	(0.33)
	December 2011	46	46	100%	0	0	0	0%	0.00	(0.33)
	PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchmark 0.9	November 2012	638	667	96%	0.2039	0	0	0%	0.00
October 2012		696	726	96%	0.199	0	0	0%	0.00	(0.20)
September 2012		554	579	96%	0.2033	0	0	0%	0.00	(0.19)
August 2012		676	703	96%	0.1922	0	0	0%	0.00	(0.21)
July 2012		651	680	96%	0.2021	0	0	0%	0.00	(0.19)
June 2012		686	717	96%	0.2034	0	0	0%	0.00	(0.19)
May 2012		641	670	96%	0.2035	0	0	0%	0.00	(0.19)
April 2012		736	758	97%	0.1679	0	0	0%	0.00	(0.24)
March 2012		1100	1127	98%	0.1529	0	0	0%	0.00	(0.25)
February 2012		889	914	97%	0.1631	0	0	0%	0.00	(0.24)
January 2012		740	766	97%	0.1811	0	0	0%	0.00	(0.22)
December 2011		743	777	96%	0.2046	0	0	0%	0.00	(0.19)
PO-5B-(c) FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark 0.9		November 2012	536	538	100%	0.0609	0	0	0%	0.00
	October 2012	701	701	100%	0	0	0	0%	0.00	(0.33)
	September 2012	590	590	100%	0	0	0	0%	0.00	(0.33)
	August 2012	643	643	100%	0	0	0	0%	0.00	(0.33)
	July 2012	720	720	100%	0	0	0	0%	0.00	(0.33)
	June 2012	712	713	100%	0.0374	0	0	0%	0.00	(0.33)
	May 2012	769	769	100%	0	0	0	0%	0.00	(0.33)
	April 2012	756	756	100%	0	0	0	0%	0.00	(0.33)
	March 2012	815	815	100%	0	0	0	0%	0.00	(0.33)
	February 2012	778	778	100%	0	0	0	0%	0.00	(0.33)
	January 2012	710	710	100%	0	0	0	0%	0.00	(0.33)
	December 2011	680	680	100%	0	0	0	0%	0.00	(0.33)
	PO-5C-(a) FOCs on Time for Manual Resale Aggregate Benchmark 0.9	November 2012	1	1	100%	0	0	0	0%	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00

	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	December 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark 0.9	November 2012	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	3	3	100%	0	0	0	0%	0.00	(0.33)
	May 2012	3	3	100%	0	0	0	0%	0.00	(0.33)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	2	2	100%	0	0	0	0%	0.00	(0.33)
PO-5C-(c) FOCs on Time for Manual LNP Benchmark 0.9	November 2012	3	3	100%	0	0	0	0%	0.00	(0.33)
	October 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	September 2012	5	5	100%	0	0	0	0%	0.00	(0.33)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	January 2012	5	5	100%	0	0	0	0%	0.00	(0.33)
	December 2011	5	5	100%	0	0	0	0%	0.00	(0.33)
PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark 0.85	November 2012	25	25	100%	0	0	0	0%	0.00	(0.53)
	October 2012	39	39	100%	0	0	0	0%	0.00	(0.53)
	September 2012	32	32	100%	0	0	0	0%	0.00	(0.53)
	August 2012	70	70	100%	0	0	0	0%	0.00	(0.53)
	July 2012	32	32	100%	0	0	0	0%	0.00	(0.53)
	June 2012	14	14	100%	0	0	0	0%	0.00	(0.53)
	May 2012	43	43	100%	0	0	0	0%	0.00	(0.53)
	April 2012	37	37	100%	0	0	0	0%	0.00	(0.53)
	March 2012	48	48	100%	0	0	0	0%	0.00	(0.53)
	February 2012	55	55	100%	0	0	0	0%	0.00	(0.53)
	January 2012	39	39	100%	0	0	0	0%	0.00	(0.53)
	December 2011	16	16	100%	0	0	0	0%	0.00	(0.53)
PO-6 Work Completion Notification Timeliness All Benchmark 0.25	November 2012	17.8402778	5086	00:05	0.026388889	0	0	00:00	0.00	(2.96)
	October 2012	34.8416667	5943	00:08	0.059027778	0	0	00:00	0.00	(2.93)
	September 2012	26.1013889	5305	00:07	0.034027778	0	0	00:00	0.00	(2.94)
	August 2012	28.9125	5879	00:07	0.01875	0	0	00:00	0.00	(2.94)
	July 2012	27.9180556	5485	00:07	0.025694444	0	0	00:00	0.00	(2.94)
	June 2012	24.4263889	5750	00:06	0.03125	0	0	00:00	0.00	(2.95)
	May 2012	21.7173611	5567	00:06	0.009722222	0	0	00:00	0.00	(2.95)
	April 2012	30.6868056	5549	00:08	0.015277778	0	0	00:00	0.00	(2.93)
March 2012	34.6361111	6273	00:08	0.079166667	0	0	00:00	0.00	(2.93)	

	February 2012	27.7770833	5503	00:07	0.032638889	0	0	00:00	0.00	(2.94)
	January 2012	37.6388889	5958	00:09	0.026388889	0	0	00:00	0.00	(2.92)
	December 2011	29.5513889	6032	00:07	0.009027778	0	0	00:00	0.00	(2.94)
PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity	November 2012	2270	2270	100.00%	0	144786	144786	100.00%	0.00	0.00
	October 2012	2760	2760	100.00%	0	154027	154027	100.00%	0.00	0.00
	September 2012	2226	2226	100.00%	0	137662	137662	100.00%	0.00	0.00
	August 2012	2931	2931	100.00%	0	158493	158493	100.00%	0.00	0.00
	July 2012	2632	2632	100.00%	0	178163	178163	100.00%	0.00	0.00
	June 2012	2845	2845	100.00%	0	210224	210224	100.00%	0.00	0.00
	May 2012	2767	2767	100.00%	0	225163	225163	100.00%	0.00	0.00
	April 2012	2908	2908	100.00%	0	154475	154475	100.00%	0.00	0.00
	March 2012	3589	3589	100.00%	0	161744	161744	100.00%	0.00	0.00
	February 2012	2433	2433	100.00%	0	159522	159522	100.00%	0.00	0.00
	January 2012	2779	2780	99.96%	0.019	159768	159768	100.00%	0.00	0.00
	December 2011	2969	2969	100.00%	0	168303	168303	100.00%	0.00	0.00
PO-8A Jeopardy Notice Interval Non-Designed Services Parity	November 2012	0	2	0	0	17	25	1	1.48	(0.40)
	October 2012	2	1	2	0	28	28	1	-1.09	(1.66)
	September 2012	14	5	3	2.59	35	24	1	-1.69	(2.03)
	August 2012	15	2	8	0.71	47	42	1	-6.46	(4.93)
	July 2012	15	3	5	3	36	43	1	-10.14	(7.16)
	June 2012	51	6	9	6.16	33	36	1	-14.57	(9.86)
	May 2012	5	1	5	0	37	42	1	-3.25	(2.97)
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	1	0	0	28	31	1	1.13	(0.67)
	February 2012	6	1	6	0	40	45	1	-5.89	(4.58)
	January 2012	13	3	4	1.53	27	23	1	-3.25	(2.97)
	December 2011	6	1	6	0	24	27	1	-8.69	(6.29)
PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability Parity	November 2012	163	62	3	1.97	17	25	1	-13.12	(8.97)
	October 2012	271	79	3	2.04	28	28	1	-12.24	(8.44)
	September 2012	340	76	4	2.19	35	24	1	-7.98	(5.85)
	August 2012	268	86	3	1.79	47	42	1	-7.77	(5.72)
	July 2012	278	77	4	2.95	36	43	1	-21.18	(13.88)
	June 2012	285	93	3	2.08	33	36	1	-9.27	(6.64)
	May 2012	263	85	3	1.92	37	42	1	-9.36	(6.69)
	April 2012	320	60	5	4.75	18	20	1	-23.91	(15.53)
	March 2012	330	110	3	1.45	28	31	1	-13.06	(8.94)
	February 2012	267	115	2	1.95	40	45	1	-9.49	(6.77)
	January 2012	191	63	3	1.58	27	23	1	-4.81	(3.92)
	December 2011	252	71	4	1.8	24	27	1	-20.38	(13.39)
PO-9A Timely Jeopardy Notices Non-Designed Services Parity	November 2012	0	13	0%	0	9	122	7%	0.97	(0.83)
	October 2012	1	8	13%	0.3307	9	113	8%	-0.46	(1.28)
	September 2012	1	8	13%	0.3307	7	106	7%	-0.65	(1.39)
	August 2012	1	8	13%	0.3307	16	135	12%	-0.06	(1.03)
	July 2012	1	7	14%	0.3499	20	128	16%	0.10	(1.32)
	June 2012	2	12	17%	0.3727	11	92	12%	-0.47	(1.29)
	May 2012	0	3	0%	0	11	100	11%	0.60	(1.34)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	5	0%	0	12	111	11%	0.76	(1.11)
	February 2012	1	2	50%	0.5	15	151	10%	-1.88	(2.14)
	January 2012	2	9	22%	0.4157	7	95	7%	-1.63	(1.99)
	December 2011	0	5	0%	0	9	91	10%	0.72	(1.16)
PO-9B Timely Jeopardy Notices Unbundled Loops and Number Portability Parity	November 2012	15	45	33%	0.4714	9	122	7%	-5.69	(4.46)
	October 2012	14	56	25%	0.433	9	113	8%	-3.85	(3.34)

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