



Qwest Corporation
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Holly Dean
Manager - Regulatory
Public Policy

July 28, 2005

Carole Washburn, Secretary
Washington Utilities and
Transportation Commission
1300 S. Evergreen Park Dr. SW
Olympia, Washington 98504-7250

Attention: Kristen Russell, Bob Williamson
Re: Docket Nos. UT-921192, UT-950200, UT-991358

Dear Ms. Washburn:

Enclosed are the June 2005 service quality performance reports required of Qwest Corporation in accordance with Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704 and WAC 480-120-438 – 480-120-440.

The following reports are enclosed:

- 1) Installation Commitments Met/Held Orders,
- 2) Repair Commitments Met,
- 3) Trouble Report,
- 4) Abnormal Trouble Conditions Report,
- 5) Answer Time Performance,
- 6) Out of Service Report – 48 hours/Cleared Greater than 72 hours,
- 7) Trunk Blocking Reports,
- 8) Dial Tone Report,
- 9) Customer Complaint Report,
- 10) Customer Service Guarantee Report

The Service Order Interval Missed Commitment Report enclosed includes all orders completed in July 2005. Information is provided for each exchange and includes orders for primary service, orders held beyond five business days and orders not completed within 90 days. The order count used for this report includes primary and additional line orders. This report includes large business orders and excludes orders where the customer requested a due date greater than five business days, orders where Qwest was ready to install service but the customer was not ready, all orders for company official services and orders for service that were for five or more lines 5 Day Greater than 10% and 90 Day Greater than 1% columns.

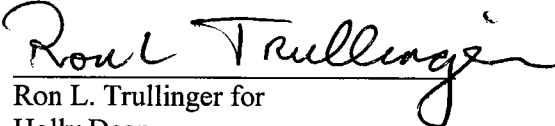
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SECRETARY

Enclosed is the Pending Order Report as of June 30, 2005, based on data generated for the OP-15A diagnostic measure, as ordered by the Commission in Docket UT-030704.

Pursuant to WAC 480-07-160(3), Qwest requests that the portions of these reports submitted on yellow paper be held confidential, as these documents contain valuable commercial information, the release of which would be detrimental to Qwest Corporation.

Please call me on (360) 754-3241 if you have questions or need additional information.

Very truly yours,

By 
Ron L. Trullinger for
Holly Dean

Enclosures

INSTALLATION APPOINTMENTS MET

The Installation Appointments Met report measures the percentage of appointments for the connection of service met on the commitment date. Beginning with May 1993, report each month's results, adding subsequent months' data until 12 months of data is reported. After that point, add the current month data and delete the 13 month old data in order to always report percentages for 12 months.

COMPANY NAME: Qwest Corporation

- Calculations are based on 2004/2005 orders reflected in the Service Interval Missed Commitment Report 1, Commitments Met-Company Missed.

MONTH/YEAR	7/04	8/04	9/04	10/04	11/04	12/04	01/05	02/05	03/05	04/05	05/05	06/05
PERCENTAGE	99.6	99.6	99.6	99.6	99.6	99.7	99.7	99.7	99.8	99.7	99.6	99.5

Month reflects calculation based on residence, small business and large business orders.

HELD ORDERS

The Held Orders report lists the number of requests for primary exchange service that is not filled on or before the commitment date. State the number of held orders expressed as a ratio per one hundred new or reestablished lines ordered. Begin reporting with May 1993, ratios. After ratios for 12 months have been reported, subsequent reports should add the current month's data and delete the 13 month's data in order to continue reporting the most current 12 month of results. Beginning with January 1996 a new method of determining this statistic is used, making it not comparable to prior months.

COMPANY NAME: Qwest Corporation

- Calculations are based on 2004/2005 orders reflected in the Service Interval Missed Commitment Report 2, 5 Day Greater than 10%.

MONTH/YEAR	7/04	8/04	9/04	10/04	11/04	12/04	01/04	02/05	03/05	04/05	05/05	06/05
RATIOS	0.85	0.89	0.96	0.80	0.92	0.81	0.77	0.70	0.69	0.78	1.55	1.90

Month reflects calculation based on residence, small business and large business orders.

Qwest Corporation
Reconciliation of the Service Order Interval Missed Commitment and Aging Reports
June 2005

The Year-to-date Aging Report reflects the progress made when an order is held due to the lack of company facilities. As of June 30, 2005, Qwest had [REDACTED] pending held orders over 30 days old due to a lack of company facilities, all of which were for additional lines.

The Qwest Service Order Interval Missed Commitment Summary Report for June 2005 indicates that we have completed 38,661 (98.1%) orders year to date within 5 business days (new, transfer or change orders with at least one inward line). 735 (1.90%) orders were not completed within 5 business days due to company reasons.

The June Year-to-Date Aging Report indicates that [REDACTED] total orders through June have been completed that were originally held due to a lack of facilities. By working with the June Service Order Interval Missed Commitment Summary and the June Year-to-Date Report the following conclusions can be drawn:

- 38,661 orders for lines were completed in June 2005.
- 161,779 total orders were completed in June 2005.
- Qwest missed the commitment/appointment for 852 orders (0.5%) of the total orders completed in June .
- 735 orders (1.90%) were not completed in 5 business days (735/38,661). These were all held orders. Information on the Aging Report indicates that [REDACTED] orders were held in June due to a lack of facilities (982 that have completed + 8 that are still pending). Therefore, you can conclude that the June orders that were not completed within 5 business days were held due to a lack of facilities. In other words, the technicians completed all orders within 5 business days unless they were unable to do so because there were no available facilities.
- Year-to-date, [REDACTED] orders (99.9%) have been completed that were originally held due to a lack of facilities, some of these orders may have been taken in 2003. [REDACTED]
- Of the [REDACTED] total orders held due to a lack of facilities to date, [REDACTED] were completed in less than 30 days (97%).

<i>VIEW 1</i>	03/05 SOT=NTC Inward R, SB, LB	Not Compl w/i 90 days	Orders Still Open > 60 days (from 06/05 facilities aging report)	Total orders not compl w/i 90 days	90 days (greater than 1%)
State Total	37,092	1	[REDACTED]	3	0.003%

Completed Order Detail, (Report 1)

Column #

- 1] EXCHANGE: Exchange/wire center name.
- 2] WC: Wire center number.
- 3]. AREA CODE: NPA for the exchange or wire center.
- 4] SOT=NTC; (IF>00): Total of all completed New, Transfer and Changed service orders for month reported; residence, small business, large business.
- 5] SOT=NTC; (IF>00): Total of all completed New, Transfer and Changed service orders for month reported; residence, small business.
- 6] COMPANY MISSED: Number of service orders in column 4 that the installation appointment was missed due to company reasons.
- 7] SUBSCRIBER MISSED: Number of service orders in column 4 that the installation appointment was missed due to subscriber reasons.
- 8] COMBINED MISSED: Number of service orders in columns 6 and 7 that the installation appointment was missed due to company and subscriber reasons.
- 9] COMMITMENTS SUBSCRIBER MISSED: Percentage of installation appointments met by the company but missed due to customer reasons (column 4 less column 7 divided by column 4).
- 10] COMMITMENTS MET COMPANY MISSED: Percentage of installation appointments met by the company (column 4 less column 6 divided by column 4).
- 11] COMMITMENTS MET COMBINED MISSED: Percentage of installations met by the company excluding appointments missed because of company or customer reasons (column 4 less column 8 divided by column 4).

Missed Commitment Information (Report 2)

- 12] SOT=NTC (R, SB, LB): Total completed New, Transfer and Change service orders with at least one inward line, residence, small business, large business.
- 13] SOT=NTC (R, SB): Total completed New, Transfer and Change service orders with at least one inward line, residence and small business.
- 14] TOTAL NOT COMPLETED WITHIN 5 DAYS: The number of orders in column 12 that were not completed due to company reasons within 5 business days. The amounts in this column are the counts by wire center of all orders that were held at some time during the month, some of these orders were completed within 5 business days and some counts may include orders held for customer reasons.
- 15] PERCENT NOT MET IN 5 DAYS GREATER THAN 10%: Percentage of orders that were not completed within 5 business days (column 14 divided by column 12).
- 16] TOTAL NUMBER OF ORDERS WITH DUE DATES GREATER THAN 5 BUSINESS DAYS because the customer requested.

17] TOTAL NUMBER OF ORDERS WITH A DUE DATE GREATER THAN 5 BUSINESS DAYS because of customer reasons, with 5 lines or less, appointment missed for company reasons.

18] PERCENTAGE MET: Sum of orders with due dates greater than 5 business days for customer reasons (column 16) less orders with due dates greater than 5 business days for customer reasons (column 17) divided by the total number of orders with due dates greater than 5 business days because of customer reasons (divided by column 16).

19] PERCENTAGE MISSED: Total number of orders not completed in 5 days (column 14) plus the total number of orders with due dates greater than 5 Days, for customer reasons, missed for company reasons (column 17) divided by the number by the current month's total inward line orders (column 12).

20] 03/05 SOT=NTC Inward (R, SB, LB): Total of all completed New, Transfer and Changed service orders for March 2005 with at least one inward line, residential, small business, large business.

21] TOTAL NOT COMPLETED IN 90 DAYS: The number of open held orders that are more than 90 days old at the end of the month.

22] PERCENT NOT MET IN 90 DAYS: Percentage of orders that were not completed within 90 calendar days (column 21 divided by column 20).

WASHINGTON SERVICE ORDER INTERVAL MISSED COMMITMENTS SUMMARY
 JUNE 2005

MONTH	TOTAL SOT=NTC	COMPANY MISSED	SUBSCRIBER MISSES	COMMITMENTS MET CO MSSD	Current MO (INWARD) SOT=NTC	TOTAL NOT COMPLETED WITHIN 5 BUSINESS DAYS	5 DAY (Greater than 10%)	90 DAYS NTC (INWARD)	TOTAL NOT COMPLETED WITHIN 90 DAYS	90 DAY (Greater than 1%)
JANUARY	162,115	442	660	99.73%	31,132	240	0.77%	42,000	6	0.01%
FEBRUARY	145,622	433	605	99.70%	31,203	219	0.70%	35,170	9	0.03%
MARCH	167,213	402	572	99.76%	37,092	255	0.69%	36,044	8	0.02%
APRIL	160,267	510	576	99.68%	37,015	288	0.78%	31,132	6	0.02%
MAY	145,965	573	2,148	99.61%	33,509	518	1.55%	31,203	2	0.01%
JUNE	161,779	852	2,343	99.47%	38,661	735	1.90%	37,092	1	0.00%
JULY										
AUGUST										
SEPTEMBER										
OCTOBER										
NOVEMBER										
DECEMBER										
YTD	942,961	3,212	6,904	99.66%	208,612	2,255	1.08%	212,641	32	0.02%
NOTES:										
1) The "Orders, Appointments and Held Orders / Percent Orders Not Met In 5 Business Days" results in the number of total orders handled during the month and the disposition of such.										
2) The "Held Orders / Percent not Met in 90 Days" is a cumulative result; in other words, the result includes held orders from Prior months not yet completed.										

Washington Service Order Interval Missed Commitment Report
Based on 2003 and 2004 Orders (Report 1, Completed Orders)
June 2005

1	2	3	4	5	6	7	8	9	10	11
EXCHANGES	WC	AREA CODE	6/05 TOTAL ORDERS SOT= NTC R,SB,LB	6/05 TOTAL ORDERS SOT=NTC R,SB	Company Misses R,SB,LB	Subscriber Misses R,SB,LB	Combined Misses R,SB,LB	COMMITTS Subscriber Missed R,SB,LB	COMMITTS Company Missed R,SB,LB	COMMITTS MET (Combined Missed) R,SB,LB
ABERDEEN-HOQUIAM	532	360	1497	1489	2	12	14	99.20%	99.87%	99.06%
AUBURN	833	253	3340	3314	13	45	58	98.65%	99.61%	98.26%
BAINBRIDGE ISLAND	842	206	1032	1021	2	21	23	97.96%	99.80%	97.77%
BATTLEGROUND	687	360	999	995	17	18	35	98.17%	98.27%	96.50%
BELFAIR	275	360	565	563	6	14	20	97.50%	98.91%	96.46%
BELLEVUE			4132	4130	23	76	99	98.18%	99.45%	97.63%
GLENCOURT	453	425	1386	1362	11	29	40	97.89%	99.19%	97.11%
SHERWOOD	641	425	2796	2768	12	47	59	98.31%	99.56%	97.89%
BELLINGHAM			3507	3475	13	63	76	98.20%	99.63%	97.83%
LUMMI	758	360	179	177	0	1	1	99.44%	100.00%	99.44%
REGENT	671	360	3328	3298	13	62	75	98.13%	99.60%	97.75%
BLACK DIAMOND	886	360	299	296	5	6	11	97.96%	98.29%	96.32%
BREMERTON			3045	2904	18	33	51	98.92%	99.41%	98.33%
CROSBY	373	360	266	265	5	0	5	100.00%	98.12%	98.12%
BREM ESSEX	830	360	2708	2568	13	33	46	98.78%	99.51%	98.30%
SUNNYSLOPE	674	360	71	71	0	0	0	100.00%	100.00%	100.00%
BUCKLEY	829	360	283	282	1	6	7	97.87%	99.64%	97.53%
CASTLE ROCK	274	360	366	365	1	3	4	99.18%	99.72%	98.91%
CENTRALIA	736	360	1018	1001	4	9	13	99.11%	99.60%	98.72%
CHEHALIS			795	777	4	20	24	97.48%	99.50%	96.98%
CHEHALIS	748	360	618	600	3	18	21	97.07%	99.50%	96.60%
NAPAVINE	262	360	177	177	1	2	3	98.86%	99.43%	98.31%
CLE-ELUM	674	509	274	274	1	5	6	98.17%	99.63%	97.81%
COLFAX	397	509	169	169	0	0	0	100.00%	100.00%	100.00%
COLVILLE	684	509	506	503	9	9	18	98.19%	98.19%	96.44%
COPALIS										
(OCEAN SHORES)	289	360	306	306	1	7	8	97.70%	99.67%	97.39%
COULEE DAM	633	509	162	161	2	2	4	98.75%	98.75%	97.53%
CRYSTAL MTN.	663	360	34	34	0	2	2	94.12%	100.00%	94.12%
DAYTON	382	509	142	141	0	1	1	99.30%	100.00%	99.30%
DEER PARK	276	509	571	568	12	15	27	97.32%	97.84%	95.27%
DES MOINES			4107	4078	10	38	48	99.07%	99.76%	98.83%
DES MOINES	824	206	1511	1501	7	16	23	98.94%	99.53%	98.48%
FEDERAL WAY	839	253	2596	2577	3	22	25	99.15%	99.88%	99.04%
EASTON	666	509	50	50	0	5	5	90.00%	100.00%	90.00%
ELK	292	509	185	185	2	9	11	95.08%	98.86%	94.05%
ENUMCLAW	825	360	747	744	3	8	11	98.92%	99.59%	98.53%
EPHRATA	754	509	289	286	3	4	7	98.60%	98.95%	97.58%
GRAHAM	847	253	2259	2253	23	34	57	98.48%	98.97%	97.48%
GREEN BLUFF	238	509	178	178	2	6	8	96.59%	98.84%	95.51%
HOODSPORT	877	360	241	241	1	8	9	96.67%	99.57%	96.27%
ISSAQUAH	392	425	1857	1840	49	44	93	97.57%	97.30%	94.99%
KENT			5458	5423	24	68	92	98.75%	99.56%	98.31%

Washington Service Order Interval Missed Commitment Report
 Based on 2003 and 2004 Orders (Report 1, Completed Orders)
 June 2005

1	2	3	4	5	6	7	8	9	10	11
EXCHANGES	WC	AREA CODE	6/05 TOTAL ORDERS SOT=NTC R,SB,LB	6/05 TOTAL ORDERS SOT=NTC R,SB	Company Misses R,SB,LB	Subscriber Misses R,SB,LB	Combined Misses R,SB,LB	COMMITTS MET Subscriber Missed R,SB,LB	COMMITTS MET Company Missed R,SB,LB	COMMITTS MET (Combined Missed) R,SB,LB
MERIDIAN	253	360	1830	1825	13	20	33	98.90%	99.28%	98.20%
O'BRIEN	851	206	297	279	2	15	17	94.92%	99.29%	94.28%
ULRICH	253	360	3331	3319	9	33	42	99.01%	99.73%	98.74%
LIBERTY LAKE	255	509	82	82	1	1	2	98.77%	98.77%	97.56%
LONGVIEW-KELSO	423	360	3251	3241	24	41	65	98.73%	99.25%	98.00%
LOON LAKE	233	509	106	105	0	5	5	95.28%	100.00%	95.28%
MAPLE VALLEY	432	425	930	927	7	11	18	98.81%	99.24%	98.06%
MOSES LAKE			1394	1379	16	21	37	98.49%	98.85%	97.35%
MOSES LAKE(AFB)	762	509	292	282	2	2	4	99.31%	99.31%	98.63%
MOSES LAKE	765	509	1102	1097	14	19	33	98.25%	98.71%	97.01%
NEWMAN LAKE	226	509	157	157	0	0	0	100.00%	100.00%	100.00%
NORTHPORT	732	509	114	113	5	3	8	97.25%	95.50%	92.98%
OLYMPIA			7649	7176	17	79	96	98.97%	99.78%	98.74%
EVERGREEN	866	360	611	611	0	10	10	98.36%	100.00%	98.36%
LACEY	456	360	3660	3606	7	30	37	99.18%	99.81%	98.99%
WHITEHALL	352	360	3378	2959	10	39	49	98.84%	99.70%	98.55%
OMAK-OKANOGAN	826	509	622	616	2	3	5	99.52%	99.68%	99.20%
OROVILLE	476	509	138	137	1	2	3	98.54%	99.26%	97.83%
OTHELLO	488	509	431	430	1	2	3	99.53%	99.77%	99.30%
PASCO	545	509	2284	2271	16	32	48	98.59%	99.29%	97.90%
PATEROS	923	509	55	55	1	1	2	98.15%	98.15%	96.36%
POMEROY	843	509	65	62	1	0	1	100.00%	98.46%	98.46%
PT. ANGELES			1503	1488	6	24	30	98.40%	99.60%	98.00%
JOYCE	928	360	79	79	1	2	3	97.44%	98.70%	96.20%
PT. ANGELES	452	360	1424	1409	5	22	27	98.45%	99.64%	98.10%
PT. LUDLOW	437	360	163	162	3	4	7	97.50%	98.11%	95.71%
PT. ORCHARD			2149	2141	8	32	40	98.51%	99.63%	98.14%
COLBY	871	360	821	820	3	10	13	98.78%	99.63%	98.42%
PT. ORCHARD	876	360	1328	1321	5	22	27	98.34%	99.62%	97.97%
PT. TOWNSEND	385	360	928	914	7	23	30	97.50%	99.23%	96.77%
PUYALLAP	841	253	3894	3876	13	51	64	98.69%	99.66%	98.36%
RENTON	226	425	5280	5262	20	62	82	98.82%	99.62%	98.45%
RIDGEFIELD	887	360	253	251	6	15	21	93.93%	97.48%	91.70%
ROCHESTER	273	360	653	652	5	7	12	98.92%	99.23%	98.16%
ROY	842	253	244	244	3	1	4	99.59%	98.77%	98.36%
SEATTLE			29710	29339	163	484	647	98.37%	99.45%	97.82%
ATWATER	281	206	2148	2131	11	29	40	98.64%	99.48%	98.14%
CAMPUS	543	206	1059	1051	5	17	22	98.39%	99.52%	97.92%
CHERRY	241	206	4204	4163	19	81	100	98.06%	99.54%	97.62%
DUWAMISH	762	206	1536	1530	16	19	35	98.75%	98.95%	97.72%
EAST	322	206	4019	4004	19	63	82	98.43%	99.52%	97.96%
ELLIOT	441	206	932	927	8	17	25	98.16%	99.13%	97.32%
EMERSON	361	206	3310	3280	14	55	69	98.33%	99.57%	97.92%
LAKEVIEW	522	206	2322	2311	14	45	59	98.05%	99.39%	97.46%

Washington Service Order Interval Missed Commitment Report
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June 2005

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MAIN	223	206	2183	1886	11	38	49	98.25%	99.49%	97.76%
MERCER ISLAND (Adams)	232	206	748	744	2	14	16	98.12%	99.73%	97.86%
PARKWAY	721	206	2681	2671	18	34	52	98.72%	99.32%	98.06%
SUNSET	782	206	2356	2341	6	37	43	98.43%	99.74%	98.17%
WEST	932	206	2212	2200	20	35	55	98.40%	99.08%	97.51%
SEQUIM	683	360	1093	1059	10	17	27	98.39%	99.04%	97.46%
SHELTON	426	360	1526	1518	11	29	40	98.09%	99.27%	97.38%
SILVERDALE	692	360	1493	1479	5	16	21	98.92%	99.66%	98.59%
SPOKANE			14899	14789	81	220	301	98.52%	99.46%	97.98%
CHESTNUT	244	509	455	454	4	4	8	99.11%	99.11%	98.24%
FAIRFAX	325	509	2215	2193	11	25	36	98.87%	99.50%	98.37%
HUDSON	482	509	2177	2168	11	21	32	99.03%	99.49%	98.53%
KEYSTONE	534	509	1591	1580	9	28	37	98.23%	99.42%	97.67%
MORAN	441	509	NUMBERS ADDED TO RIVERSIDE							
RIVERSIDE	455	509	2658	2622	12	46	58	98.27%	99.55%	97.82%
WALNUT	922	509	3721	3700	12	54	66	98.54%	99.67%	98.23%
WHITWORTH	466	509	2082	2072	22	42	64	97.96%	98.92%	96.93%
SPRINGDALE	258	509	196	192	1	6	7	96.92%	99.47%	96.43%
SUMNER (BonneyLake)	863	253	1969	1954	21	39	60	98.00%	98.91%	96.95%
TACOMA			21191	21021	66	270	336	98.73%	99.69%	98.41%
FORT LEWIS	964	253	1072	1067	8	12	20	98.87%	99.25%	98.13%
GREENFIELD	472	253	3074	3056	11	30	41	99.02%	99.64%	98.67%
JUNIPER	583	253	3373	3351	5	30	35	99.11%	99.85%	98.96%
LENNOX	531	253	4212	4196	8	54	62	98.72%	99.81%	98.53%
LOGAN	564	253	1733	1719	3	23	26	98.67%	99.82%	98.50%
MARKET (Fawcett)	272	253	2171	2130	11	43	54	98.01%	99.48%	97.51%
SKYLINE	752	253	1420	1402	3	25	28	98.24%	99.78%	98.03%
WAVERLY-2	922	253	738	729	3	15	18	97.96%	99.59%	97.56%
WAVERLY-7	927	253	3398	3371	14	38	52	98.88%	99.58%	98.47%
TOUCHET	394	509	NUMBERS ADDED TO WALLA WALLA							
VANCOUVER			10805	10747	59	159	218	98.53%	99.45%	97.98%
ORCHARDS	253	360	5679	5656	34	76	110	98.65%	99.39%	98.06%
OXFORD	693	360	3156	3131	13	46	59	98.54%	99.58%	98.13%
SALMON CREEK (VANCVR NO)	573	360	1970	1960	12	37	49	98.11%	99.38%	97.51%
WAITSBURG	337	509	60	60	0	0	0	100.00%	100.00%	100.00%
WALLA WALLA	522	509	1643	1634	6	19	25	98.84%	99.63%	98.48%
WARDEN	349	509	125	125	0	0	0	100.00%	100.00%	100.00%
WINLOCK	785	360	207	205	1	5	6	97.57%	99.50%	97.10%
YAKIMA			5397	5352	11	55	66	98.98%	99.80%	98.78%
CHESTNUT	244	509	4039	3997	5	34	39	99.16%	99.88%	99.03%
WEST	965	509	1358	1355	6	21	27	98.45%	99.55%	98.01%

Washington Service Order Interval Missed Commitment Report
 Based on 2003 and 2004 Orders (Report 1, Completed Orders)

June 2005

1	2	3	4	5	6	7	8	9	10	11
EXCHANGES	WC	AREA CODE	6/05 TOTAL ORDERS SOT= NTC R,SB,LB	6/05 TOTAL ORDERS SOT=NTC R,SB	Company Misses R,SB,LB	Subscriber Misses R,SB,LB	Combined Misses R,SB,LB	COMMITTS MET Subscriber Missed R,SB,LB	COMMITTS MET Company Missed R,SB,LB	COMMITTS MET (Combined Missed) R,SB,LB
Washington Customers Served by Exchanges in Neighboring States										
Clarkston	751	509	687	686	3	13	16	98.10%	99.55%	97.67%
WC TOTAL			161779	159847	852	2343	3195	98.55%	99.47%	98.03%

Washington Service Order Interval Missed Commitment Report
 Based on 2003 and 2004 Orders (Report 2, Missed Commitments)
 June 2005

1	2	3	12	13	14	15	16	17	18	19	12	21	22
EXCHANGES	WC	AREA CODE	6/05 SOT=NTC INWARD R,SB,LB	6/05 SOT=NTC INWARD R,SB	NOT COMPL W/I 5 DAYS	5 DAY (Greater than 10%)	SUM OF ORDERS W/IDD > 5 days; Customer Reasons	SUM OF ORDERS W/IDD > 5 DAYS; CR: 5 Lines or Less Missed Appt. Company Reasons	% MET	% Missed	3/05 SOT=NTC INWARD R,SB,LB	NOT COMPL W/I 90 DAYS	90 DAYS (GRTR THAN 1%)
ABERDEEN-HOQUIAM	532	360	308	306	2	0.65%	25	0	100.00%	0.00%	355	0	0.00%
AUBURN	833	253	747	737	13	1.74%	128	3	97.66%	2.34%	766	0	0.00%
BAINBRIDGE ISLAND	842	206	215	210	0	0.00%	47	0	100.00%	0.00%	192	0	0.00%
BATTLEGROUND	687	360	225	224	6	2.67%	50	1	98.00%	2.00%	230	0	0.00%
BELFAIR	275	360	135	135	4	2.96%	26	0	100.00%	0.00%	139	0	0.00%
BELLEVUE			1046	1027	12	1.15%	215	1	99.53%	0.47%	1026	0	0.00%
GLENCOURT	453	425	348	340	4	1.15%	74	0	100.00%	0.00%	355	0	0.00%
SHERWOOD	641	425	698	687	8	1.15%	141	1	99.29%	0.71%	671	0	0.00%
BELLINGHAM			1029	1018	14	1.36%	191	4	97.91%	2.09%	807	0	0.00%
LUMMI	758	360	32	32	0	0.00%	4	0	100.00%	0.00%	29	0	0.00%
REGENT	671	360	997	986	14	1.40%	187	4	97.86%	2.14%	778	0	0.00%
BLACK DIAMOND	886	360	52	50	5	9.62%	9	0	100.00%	0.00%	63	0	0.00%
BREMERTON			690	662	10	1.45%	81	2	97.53%	2.47%	749	0	0.00%
CROSBY	373	360	40	40	0	0.00%	9	0	100.00%	0.00%	51	0	0.00%
BREM ESSEX	830	360	634	606	10	1.58%	71	2	97.18%	2.82%	689	0	0.00%
SUNNYSLOPE	674	360	16	16	0	0.00%	1	0	100.00%	0.00%	9	0	0.00%
BUCKLEY	829	360	57	56	0	0.00%	12	0	100.00%	0.00%	54	0	0.00%
CASTLE ROCK	274	360	79	79	1	1.27%	13	0	100.00%	0.00%	73	0	0.00%
CENTRALIA	736	360	258	255	4	1.55%	28	0	100.00%	0.00%	236	0	0.00%
CHEHALIS			173	170	3	1.73%	22	0	100.00%	0.00%	197	0	0.00%
CHEHALIS	748	360	139	136	2	1.44%	20	0	100.00%	0.00%	146	0	0.00%
NAPAVINE	262	360	34	34	1	2.94%	2	0	100.00%	0.00%	51	0	0.00%
CLE-ELUM	674	509	58	58	1	1.72%	10	0	100.00%	0.00%	60	0	0.00%
COLFAX	397	509	43	43	0	0.00%	4	0	100.00%	0.00%	33	0	0.00%
COLVILLE	684	509	129	128	9	6.98%	19	1	94.74%	5.26%	118	0	0.00%
COPALIS													
(OCEAN SHORES)	289	360	82	82	1	1.22%	18	0	100.00%	0.00%	86	0	0.00%
COULEE DAM	633	509	48	48	2	4.17%	8	0	100.00%	0.00%	37	0	0.00%
CRYSTAL MTN.	663	360	10	10	0	0.00%	2	0	100.00%	0.00%	4	0	0.00%
DAYTON	382	509	29	29	0	0.00%	0	0	100.00%	0.00%	35	0	0.00%
DEER PARK	276	509	148	145	10	6.76%	28	4	85.71%	14.29%	113	0	0.00%
DES MOINES			890	883	7	0.79%	141	3	97.87%	2.13%	852	0	0.00%
DES MOINES	824	206	344	340	5	1.45%	61	3	95.08%	4.92%	317	0	0.00%
FEDERAL WAY	839	253	546	543	2	0.37%	80	0	100.00%	0.00%	535	0	0.00%
EASTON	656	509	14	14	0	0.00%	2	0	100.00%	0.00%	8	0	0.00%
ELK	292	509	44	44	2	4.55%	11	1	90.91%	9.09%	38	0	0.00%
ENUMCLAW	825	360	165	164	2	1.21%	18	0	100.00%	0.00%	132	0	0.00%
EPHRATA	754	509	76	76	2	2.63%	16	1	93.75%	6.25%	84	0	0.00%
GRAHAM	847	253	427	424	20	4.68%	76	3	96.05%	3.95%	372	0	0.00%
GREEN BLUFF	238	509	50	50	2	4.00%	7	0	100.00%	0.00%	23	0	0.00%
HOODSPORT	877	360	63	63	1	1.59%	10	0	100.00%	0.00%	48	0	0.00%
HOOSQUAH	392	425	676	671	47	6.95%	235	42	82.13%	17.87%	462	0	0.00%
KENT			1201	1192	20	1.67%	179	7	96.09%	3.91%	1198	0	0.00%
MERIDIAN	253	360	340	337	9	2.65%	65	4	93.85%	6.15%	314	0	0.00%
OBRIEN	251	206	82	79	2	2.44%	9	1	88.89%	11.11%	79	0	0.00%
ULRICH	852	253	779	776	9	1.16%	105	2	98.10%	1.90%	805	0	0.00%
LIBERTY LAKE	255	509	30	30	1	3.33%	7	0	100.00%	0.00%	17	0	0.00%

Washington Service Order Interval Missed Commitment Report
 Based on 2003 and 2004 Orders (Report 2, Missed Commitments)
 June 2005

1	2	3	12	13	14	15	16	17	18	19	12	21	22
	WC	AREA CODE	6/05 SOT=NTC INWARD R,SB,LB	6/05 SOT=NTC INWARD R,SB	NOT COMPL W/1 5 DAYS	5 DAY (Greater than 10%)	SUM OF ORDERS W/IDD > 5 days; Customer Reasons	SUM OF ORDERS W/IDD > 5 DAYS; CR: 5 Lines or Less Missed Appt. Company Reasons	% MET	% Missed	3/05 SOT=NTC INWARD R,SB,LB	NOT COMPL W/1 90 DAYS	90 DAYS (GRTR THAN 1%)
EXCHANGES													
LONGVIEW-KELSO	423	360	715	713	19	2.66%	89	3	96.63%	3.37%	823	0	0.00%
LOON LAKE	233	509	55	54	0	0.00%	9	0	100.00%	0.00%	22	0	0.00%
MAPLE VALLEY	432	425	221	220	8	3.62%	50	2	96.00%	4.00%	194	0	0.00%
MOSES LAKE			367	363	13	3.54%	50	2	96.00%	4.00%	339	0	0.00%
MOSES LAKE(AFB)	762	509	71	70	2	2.82%	7	1	85.71%	14.29%	65	0	0.00%
MOSES LAKE	765	509	296	293	11	3.72%	43	1	97.67%	2.33%	274	0	0.00%
NEWMAN LAKE	226	509	43	43	0	0.00%	6	0	100.00%	0.00%	29	0	0.00%
NORTHPORT	732	509	33	33	5	15.15%	8	0	100.00%	0.00%	18	0	0.00%
OLYMPIA			1974	1930	17	0.86%	363	3	99.17%	0.83%	1801	0	0.00%
EVERGREEN	866	360	188	188	0	0.00%	31	0	100.00%	0.00%	136	0	0.00%
LACEY	456	360	913	900	6	0.66%	168	2	98.81%	1.19%	919	0	0.00%
WHITEHALL	352	360	873	842	11	1.26%	164	1	99.39%	0.61%	746	0	0.00%
OMAK-OKANOGAN	826	509	172	169	1	0.58%	19	0	100.00%	0.00%	139	0	0.00%
OROVILLE	476	509	33	33	1	3.03%	3	0	100.00%	0.00%	58	0	0.00%
OTHELLO	488	509	113	112	1	0.88%	3	0	100.00%	0.00%	129	0	0.00%
PASCO	545	509	537	535	12	2.23%	61	0	100.00%	0.00%	581	0	0.00%
PATEROS	923	509	20	20	1	5.00%	3	1	66.67%	33.33%	15	0	0.00%
POMEROY	843	509	14	12	1	7.14%	3	0	100.00%	0.00%	17	0	0.00%
PT. ANGELES			341	337	6	1.76%	61	2	96.72%	3.28%	185	0	0.00%
JOYCE	928	360	17	17	1	5.88%	5	1	80.00%	20.00%	175	0	0.00%
PT. ANGELES	452	360	324	320	5	1.54%	56	1	98.21%	1.79%	10	0	0.00%
PT. LUDLOW	437	360	45	44	3	6.67%	12	1	91.67%	8.33%	323	0	0.00%
PT. ORCHARD			450	447	7	1.56%	93	1	98.92%	1.08%	322	0	0.00%
COLBY	871	360	164	163	4	2.44%	33	1	96.97%	3.03%	38	0	0.00%
PT. ORCHARD	876	360	286	284	3	1.05%	60	0	100.00%	0.00%	284	0	0.00%
PT. TOWNSEND	385	360	267	265	6	2.25%	54	1	98.15%	1.85%	216	0	0.00%
PUYALLAP	841	253	881	874	11	1.25%	155	1	99.35%	0.65%	863	0	0.00%
RENTON	226	425	1250	1241	22	1.76%	221	7	96.83%	3.17%	1221	0	0.00%
RIDGEFIELD	887	360	72	70	3	4.17%	17	0	100.00%	0.00%	61	0	0.00%
ROCHESTER	273	360	129	129	1	0.78%	18	0	100.00%	0.00%	463	0	0.00%
ROY	842	253	53	53	3	5.66%	5	0	100.00%	0.00%	124	0	0.00%
SEATTLE			7151	7003	149	2.08%	1135	25	97.80%	2.20%	6558	1	0.02%
ATWATER	281	206	579	578	8	1.38%	113	0	100.00%	0.00%	42	0	0.00%
CAMPUS	543	206	301	299	4	1.33%	46	0	100.00%	0.00%	525	0	0.00%
CHERRY	241	206	943	931	15	1.59%	123	4	96.75%	3.25%	272	0	0.00%
DUWAMISH	762	206	338	336	11	3.25%	37	4	89.19%	10.81%	957	0	0.00%
EAST	322	206	1013	1009	17	1.68%	149	4	97.32%	2.68%	297	0	0.00%
ELLIOT	441	206	257	255	5	1.95%	44	1	97.73%	2.27%	950	0	0.00%
EMERSON	361	206	789	779	12	1.52%	112	3	97.32%	2.68%	277	0	0.00%
LAKEVIEW	522	206	602	599	11	1.83%	113	4	96.46%	3.54%	793	0	0.00%
MAIN	223	206	613	512	25	4.08%	93	1	98.92%	1.08%	565	0	0.00%
MERCER ISLAND (Adams)													
	232	206	165	164	2	1.21%	36	0	100.00%	0.00%	696	0	0.00%
PARKWAY	721	206	493	489	17	3.45%	60	1	98.33%	1.67%	141	0	0.00%
SUNSET	782	206	521	521	5	0.96%	111	1	99.10%	0.90%	532	1	0.20%
WEST	932	206	537	531	17	3.17%	98	2	97.96%	2.04%	511	0	0.00%
SEQUIM	683	360	336	335	9	2.68%	130	3	97.69%	2.31%	512	0	0.00%

Washington Service Order Interval Missed Commitment Report
 Based on 2003 and 2004 Orders (Report 2, Missed Commitments)
 June 2005

1	2	3	12	13	14	15	16	17	18	19	12	21	22
EXCHANGES	WC CODE	AREA CODE	6/05 SOT=NTC INWARD R,SB,LB	6/05 SOT=NTC INWARD R,SB	NOT COMPL W/I 5 DAYS	5 DAY (Greater than 10%)	SUM OF ORDERS W/DD > 5 days; Customer Reasons	SUM OF ORDERS W/DD > 5 DAYS; CR: 5 Lines or Less Missed Appt. Company Reasons	% MET	% Missed	3/05 SOT=NTC INWARD R,SB,LB	NOT COMPL W/I 90 DAYS	90 DAYS (GRTR THAN 1%)
SHELTON	426	360	352	349	10	2.84%	69	1	98.55%	1.45%	233	0	0.00%
SILVERDALE	692	360	365	362	5	1.37%	57	4	92.98%	7.02%	302	0	0.00%
SPOKANE			3769	3731	66	1.75%	656	12	98.17%	1.83%	3435	0	0.00%
CHESTNUT	244	509	113	113	4	3.54%	14	0	100.00%	0.00%	105	0	0.00%
FAIRFAX	325	509	506	496	4	0.79%	72	0	100.00%	0.00%	531	0	0.00%
HUDSON	482	509	523	520	12	2.29%	57	1	98.25%	1.75%	505	0	0.00%
KEYSTONE	534	509	364	360	8	2.20%	56	2	96.43%	3.57%	396	0	0.00%
MORAN	441	509	NUMBERS ADDED TO RIVERSIDE										
RIVERSIDE	455	509	711	704	11	1.55%	150	4	97.33%	2.67%	618	0	0.00%
WALNUT	922	509	978	970	9	0.92%	166	1	99.40%	0.60%	869	0	0.00%
WHITWORTH	466	509	574	568	18	3.14%	141	4	97.16%	2.84%	411	0	0.00%
SPRINGDALE	258	509	49	48	0	0.00%	8	0	100.00%	0.00%	29	0	0.00%
SUMNER (BonneyLake)	863	253	436	429	17	3.90%	81	4	95.06%	4.94%	393	0	0.00%
TACOMA			4644	4592	60	1.29%	649	11	98.31%	1.69%	4666	0	0.00%
FORT LEWIS	964	253	334	331	8	2.40%	59	1	98.31%	1.69%	237	0	0.00%
GREENFIELD	472	253	624	617	10	1.60%	61	0	100.00%	0.00%	701	0	0.00%
JUNIPER	582	253	741	734	6	0.81%	76	2	97.37%	2.63%	798	0	0.00%
LENOX	531	253	805	800	5	0.62%	102	0	100.00%	0.00%	770	0	0.00%
LOGAN	564	253	422	416	3	0.71%	75	0	100.00%	0.00%	432	0	0.00%
MARKET (Fawcett)	272	253	482	474	8	1.66%	55	2	96.36%	3.64%	555	0	0.00%
SKYLINE	752	253	330	328	2	0.61%	58	1	98.28%	1.72%	291	0	0.00%
WAVERLY-2	922	253	191	188	4	2.09%	43	2	95.35%	4.65%	138	0	0.00%
WAVERLY-7	927	253	715	704	14	1.96%	120	3	97.50%	2.50%	744	0	0.00%
TOUCHET	394	509	NUMBERS ADDED TO WALLA WALLA										
VANCOUVER			2641	2619	57	2.16%	472	8	98.31%	1.69%	2567	0	0.00%
ORCHARDS	253	360	1360	1355	30	2.21%	257	5	98.05%	1.95%	1359	0	0.00%
OXFORD	693	360	797	785	16	2.01%	103	2	98.06%	1.94%	788	0	0.00%
SALMON CREEK (VANCVR NO)	573	360	484	479	11	2.27%	112	1	99.11%	0.89%	420	0	0.00%
WAITSBURG	337	509	13	13	0	0.00%	3	0	100.00%	0.00%	14	0	0.00%
WALLA WALLA	522	509	459	458	5	1.09%	47	0	100.00%	0.00%	372	0	0.00%
WARDEN	349	509	27	27	0	0.00%	1	0	100.00%	0.00%	55	0	0.00%
WINLOCK	785	360	51	51	0	0.00%	7	0	100.00%	0.00%	40	0	0.00%
YAKIMA			1203	1192	12	1.00%	124	2	98.39%	1.61%	1318	0	0.00%
CHESTNUT	244	509	909	898	6	0.66%	86	0	100.00%	0.00%	992	0	0.00%
WEST	965	509	294	294	6	2.04%	38	2	94.74%	5.26%	326	0	0.00%
Washington Customers Served by Exchanges in Neighboring States													
Clarkston	751	509	183	182	3	1.64%	14	0	100.00%	0.00%	188	0	0.00%
WC TOTAL			38661	38171	735	1.90%	6394	167	97.39%	2.61%	37252	1	0.00%

WASHINGTON REPAIR COMMITMENTS MET
JUNE 2005

Measurement Period 2005	# of Repair Tickets	Repair Commitments Met	Repair Commitments Missed	% Met	Force Majeure Exclusions	Physically Obstructed Exclusions
January	18,241	17,147	1094	94.00%	51	105
February	13,348	12,805	543	95.93%	29	62
March	17,068	16,465	603	96.47%	48	55
April	15,158	14,513	645	95.74%	35	56
May	17,226	16,138	1,088	93.68%	112	63
June	17,810	17,010	800	95.51%	78	60
July						
August						
September						
October						
November						
December						
YTD Total	98,851	94,078	4,773	95.17%	353	401
Baseline (WAC 480-120-439(3)): The missed repair appointment report must state the number of appointments						
missed; made and the number of allowed appointments exclusions.						

WASHINGTON TROUBLE REPORT
JUNE 2005

EXCHANGE	#	WC	ALINES	#Rpts	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE
			Jun-05	Jun-05	Jun-05	May-05	Apr-05	Mar-05	Feb-05	Jan-05	Dec-04	Nov-04	Oct-04	Sep-04	Aug-04	Jul-04				
Report Rate > 4.00					0	0	0	0	0	0	0	0	0	1	1	1	0			
ABERDEEN	0	532	16530	118	0.71	0.82	0.70	1.09	0.62	1.01	1.46	1.32	0.90	0.86	1.11	0.87				
AUBURN	0	833	33309	351	1.05	1.05	1.06	1.02	1.01	1.21	1.17	0.78	1.04	1.07	1.12	0.99				
BAINBRIDGE	0	842	13995	137	0.98	1.18	0.96	1.77	1.11	1.38	1.39	1.07	1.13	1.48	1.52	1.24				
BATTLE GROUND	0	687	11594	172	1.48	1.34	1.84	1.02	0.82	2.13	2.88	1.66	1.39	2.12	2.12	1.56				
BELFAIR	0	275	8198	136	1.66	1.60	1.27	1.05	1.32	2.14	2.36	1.40	1.45	2.33	1.51	1.36				
BELLEVUE	0		70083	444	0.63	0.69	0.63	0.69	1.11	1.11	0.85	0.69	0.68	0.79	2.44	0.69				
GLENCOURT	0	453	27198	123	0.45	0.56	0.48	0.53	0.48	0.61	0.58	0.69	0.60	0.63	0.65	0.56				
SHERWOOD	0	641	42885	321	0.75	0.78	0.73	0.79	1.05	1.43	1.03	0.69	0.73	0.90	3.57	0.78				
BELLINGHAM	0		42568	367	0.86	0.50	0.56	0.63	0.66	0.66	0.76	0.92	0.77	0.69	0.88	0.65				
LUMMI	0	758	1526	17	1.11	1.30	1.18	0.98	1.18	1.17	0.39	1.03	1.80	1.35	1.09	1.49				
REGENT	0	671	41042	350	0.85	0.47	0.54	0.62	0.54	0.64	0.77	0.92	0.74	0.67	0.87	0.62				
BLACK DIAMOND	0	886	3508	48	1.37	1.14	1.35	1.34	2.57	1.48	1.79	0.91	2.05	1.14	0.88	1.26				
BREMERTON	0		39324	235	0.60	0.55	0.52	0.65	0.84	0.84	0.76	0.76	0.68	0.72	0.74	0.66				
BREMERTON ESX	0	373	34985	181	0.52	0.53	0.49	0.62	1.22	0.77	0.69	0.71	0.59	0.66	0.62	0.59				
CROSBY	0	830	3508	47	1.34	0.85	0.80	1.08	0.45	1.44	1.45	1.33	1.57	1.26	1.80	1.18				
SUNNYSLOPE	0	674	831	7	0.84	0.53	0.72	0.48	0.83	1.67	0.72	0.60	0.97	0.84	1.08	1.57				
BONNEY LAKE																				
Numbers added to Summter																				
BUCKLEY	0	829	3310	28	0.85	1.30	0.87	1.65	1.68	1.29	1.49	0.84	1.38	1.14	1.29	1.37				
CASTLEROCK	1	274	4924	98	1.99	2.90	3.55	1.46	1.59	1.74	2.25	2.24	3.71	2.12	4.26	2.01				
CENTRALIA	0	736	10146	104	1.03	1.04	0.74	0.88	0.68	1.21	1.24	1.14	1.03	1.28	1.08	1.37				
CHEHALIS	0		10660	102	0.96	1.11	0.71	0.99	1.02	1.02	1.05	1.21	0.96	0.89	1.28	1.16				
CHEHALIS	0	748	8040	71	0.88	1.28	0.66	0.99	0.78	0.85	0.95	1.14	0.88	0.85	1.22	1.10				
NAPAVINE	0	262	2620	31	1.18	0.57	0.88	0.99	0.84	1.53	1.38	1.42	1.22	1.00	1.47	1.35				
CLE-ELUM	0	674	3347	25	0.75	0.57	1.02	0.90	0.60	0.93	0.69	0.96	1.42	1.11	2.68	1.05				
COLFAX	0	397	2493	49	1.97	0.56	0.64	0.91	0.59	0.79	0.83	1.37	1.22	2.38	1.23	1.35				
COLVILLE	0	684	7120	111	1.56	0.83	0.66	1.07	0.80	0.72	0.86	0.70	1.04	1.15	2.56	1.21				
COPALIS(OCEAN SHORES)	0	289	4176	63	1.51	1.70	0.82	1.01	1.22	1.90	1.91	2.21	1.57	1.62	1.33	1.24				
COULEE DAM	0	633	2292	28	1.22	1.04	0.91	1.35	0.43	0.78	1.07	0.56	0.94	0.90	1.23	1.32				
CRYSTAL MTN.	0	663	674	9	1.34	2.84	0.89	1.47	1.57	0.85	3.76	0.58	0.88	1.63	1.18	1.04				
DAYTON	0	382	1905	30	1.57	1.23	1.60	1.51	0.78	1.04	1.51	1.26	1.74	2.80	2.36	2.35				
DEER PARK	0	276	6430	130	2.02	0.84	1.11	0.94	1.15	0.73	1.08	1.04	1.06	1.00	1.81	1.27				
DES MOINES	0		34833	286	0.82	0.73	0.77	0.74	0.93	0.93	0.82	0.75	0.83	0.92	0.85	0.72				
DES MOINES	0	824	13550	106	0.78	0.68	0.83	0.81	0.70	1.09	0.87	0.81	0.90	0.94	0.84	0.71				
FEDERAL WAY	0	839	21283	180	0.85	0.77	0.74	0.69	0.62	0.84	0.80	0.72	0.79	0.91	0.86	0.72				
EASTON	0	656	723	2	0.28	0.70	0.28	0.14	0.42	0.97	0.69	0.70	0.98	1.23	1.92	0.28				
ELK	0	292	2877	34	1.18	0.97	0.91	0.70	0.66	0.94	0.80	1.04	0.90	1.53	1.01	1.01				
ENUMCLAW	0	825	9414	76	0.81	1.06	0.94	0.87	0.65	1.26	1.26	0.80	1.26	1.38	1.19	0.94				
EPHRATA	0	754	3566	55	1.54	1.39	0.91	1.57	0.99	1.23	0.87	1.10	1.26	0.93	0.61	0.84				
GRAHAM	0	847	19843	219	1.10	1.21	0.87	0.92	1.12	1.26	1.08	1.12	0.96	1.01	1.10	1.21				

WASHINGTON TROUBLE REPORT
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EXCHANGE	#	WC	ALINES	#Rpts	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE
			Jun-05	Jun-05	May-05	Apr-05	Mar-05	Feb-05	Jan-05	Dec-04	Nov-04	Oct-04	Sep-04	Aug-04	Jul-04			
Report Rate > 4.00					0	0	0	0	0	0	0	1	1	1	1	0		
GREEN BLUFF	0	238	3035	19	0.63	1.12	0.93	0.83	0.99	0.69	0.86	0.59	1.59	1.52	1.40			
HOODSPORT	0	877	2609	32	1.23	1.20	1.17	0.82	0.94	0.67	1.06	1.41	0.62	1.52	0.82			
ISSAQUAH	0	392	26419	208	0.79	0.87	0.61	0.47	1.00	1.05	0.90	0.98	0.88	1.23	0.88			
KENT	0		61189	482	0.79	0.79	0.62	0.60	0.83	0.80	0.79	0.79	0.76	0.93	0.82			
KENT MERIDIAN	0	630	22284	203	0.91	0.95	0.79	0.71	0.88	1.01	1.03	0.94	1.04	1.27	1.31			
KENT OBRIEN	0	251	10778	39	0.36	0.25	0.22	0.15	0.35	0.30	0.37	0.27	0.32	0.31	0.40			
KENT ULRICH	0	852	28127	240	0.85	0.86	0.65	0.68	0.80	0.82	0.75	0.88	0.72	0.90	0.60			
LIBERTY LAKE	0	255	1603	13	0.81	0.56	0.44	0.50	0.31	0.25	0.55	0.37	0.61	0.49	0.55			
LONGVIEW-KELSO	0	423	31964	434	1.36	1.23	1.29	1.34	1.01	1.16	1.09	1.23	1.25	1.48	1.05			
LOON LAKE	0	233	1493	35	2.34	2.06	1.18	0.98	1.32	1.24	0.83	0.82	0.87	1.78	1.25			
MAPLE VALLEY	0	432	13303	113	0.85	0.78	0.96	0.77	0.66	0.85	0.95	0.70	2.19	0.79	0.81			
MOSES LAKE	0		14329	204	1.42	1.43	1.18	1.16	1.08	1.22	0.96	0.95	1.09	1.63	1.17			
MOSES LAKE AFB	0	762	2424	24	0.99	1.26	0.68	0.72	0.50	0.88	1.11	1.17	0.75	0.94	1.05			
MOSES LAKE	0	765	11905	180	1.51	1.46	1.28	1.25	0.96	1.12	1.25	0.90	1.16	1.78	1.20			
NEWMAN LAKE	0	226	2576	29	1.13	1.01	0.93	0.78	0.50	0.74	0.62	0.70	0.96	0.93	1.46			
NORTHPORT	0	732	1036	33	3.19	1.56	1.08	1.38	0.78	0.69	1.76	1.08	1.36	2.35	1.86			
OLYMPIA	0		94362	823	0.87	0.67	0.73	0.89	0.98	0.85	0.79	0.83	0.85	0.83	0.87			
EVERGREEN	0	866	7306	67	0.92	0.51	0.90	0.75	0.80	1.15	1.24	0.96	1.59	1.00	1.29			
LACEY	0	456	41864	355	0.85	0.70	0.66	0.84	0.65	0.97	0.88	0.77	0.77	0.73	0.85			
WHITEHALL	0	352	45192	401	0.89	0.67	0.76	0.95	0.80	0.96	0.76	0.88	0.82	0.90	0.82			
OMAK-OKANOGAN	0	826	7454	91	1.22	0.95	0.88	1.08	0.79	1.28	0.95	0.97	1.08	1.54	0.83			
OROVILLE	0	476	1857	23	1.24	1.29	0.96	1.55	0.65	0.91	0.86	1.50	1.71	1.55	1.22			
OTHELLO	0	488	4624	101	2.18	1.66	1.36	2.66	1.66	2.15	1.53	1.22	1.20	2.83	1.97			
PASCO	0	545	20642	239	1.16	0.88	0.90	0.88	0.78	1.13	0.93	1.70	1.29	1.73	1.78			
PATEROS	0	923	835	9	1.08	1.20	0.36	0.96	0.36	0.60	0.84	0.12	0.60	1.54	0.71			
POMEROY	0	843	1366	36	2.64	1.83	1.54	1.61	0.74	1.04	0.83	1.41	2.01	2.06	1.85			
PT. ANGELES	0		19308	200	1.04	0.86	0.75	0.81	1.67	1.67	1.06	1.00	1.13	1.20	0.82			
JOYCE	1	928	1279	23	1.80	1.33	0.79	1.59	2.46	5.98	2.07	1.34	1.87	1.95	2.73			
PT. ANGELES	0	452	18029	177	0.98	0.85	0.75	0.75	0.86	1.37	0.99	0.84	1.08	1.15	0.69			
PT. LUDLOW	0	437	2900	35	1.21	0.42	0.83	0.52	0.73	0.83	0.93	1.57	1.04	1.21	1.18			
PT. ORCHARD	0		23559	255	1.06	0.96	0.86	1.07	1.14	1.10	1.07	1.02	1.07	1.02	0.98			
COLBY	0	871	9049	85	0.94	1.00	0.77	1.32	1.07	1.37	1.20	1.01	0.94	1.09	1.06			
PT. ORCHARD	0	876	14510	170	1.17	0.93	0.92	0.91	0.80	1.00	1.03	1.03	1.15	0.98	0.93			
PT. TOWNSEND	0	385	11982	117	0.98	1.58	0.88	0.93	0.64	0.96	0.99	0.87	1.03	1.47	0.94			
PUYALLUP	0	841	39916	382	0.96	0.78	0.69	0.73	0.71	0.93	1.04	2.00	0.96	1.08	0.87			
RENTON	0	226	56708	441	0.78	0.90	0.62	0.76	0.64	1.03	1.01	0.84	0.78	0.89	0.76			
RIDGEFIELD	2	887	3886	58	1.49	2.04	1.35	1.66	2.92	1.95	2.91	4.18	6.65	2.45	1.83			
ROCHESTER	0	273	6274	91	1.45	1.42	1.77	0.94	0.93	1.74	1.17	1.72	1.86	1.82	1.31			
ROY	0	843	2775	29	1.05	0.97	2.05	1.16	0.90	1.12	1.59	1.67	1.45	1.60	1.31			
SEATTLE	0		403350	2606	0.65	0.65	0.60	0.66	0.71	0.71	0.68	0.68	0.73	0.78	0.68			

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EXCHANGE	#	WC	ALINES	#Rpts	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE
			Jun-05	Jun-05	May-05	Apr-05	Mar-05	Feb-05	Jan-05	Dec-04	Nov-04	Oct-04	Sep-04	Aug-04	Jul-04				
Report Rate >	4.00				0	0	0	0	0	0	0	1	1	1	0				
ATWATER	0	281	31816	156	0.49	0.54	0.44	0.54	0.45	0.54	0.62	0.51	0.63	0.82	0.75				
CAMPUS	0	543	14752	78	0.53	0.48	0.65	0.39	0.35	0.48	0.44	0.51	0.63	0.76	0.63				
CHERRY	0	241	43822	332	0.76	0.90	0.78	0.83	0.58	1.18	0.87	0.73	0.78	0.79	1.04				
DUWAMISH	0	655	17176	128	0.75	0.81	0.76	0.73	0.56	0.82	0.69	0.81	0.84	0.90	0.92				
EAST	0	322	44012	309	0.70	0.76	0.76	0.81	0.59	0.74	0.82	1.03	0.93	0.88	0.82				
ELLIOT	0	441	11283	25	0.22	0.26	0.31	0.28	0.26	0.24	0.30	0.39	0.28	0.24	0.33				
EMERSON	0	417	43687	291	0.67	0.52	0.60	0.68	0.56	0.83	0.69	0.61	0.68	0.79	0.95				
LAKEVIEW	0	522	37536	255	0.68	0.77	0.62	0.88	0.56	0.93	0.72	0.72	0.77	0.85	0.68				
MAIN	0	223	60261	94	0.16	0.19	0.19	0.20	0.16	0.18	0.20	0.17	0.20	0.21	0.24				
MERCER ISLAND (ADAMS)	0	232	12559	101	0.80	0.71	0.70	0.81	0.70	0.97	0.88	0.76	1.20	0.99	1.03				
PARKWAY	0	723	23968	308	1.29	1.49	1.09	1.24	0.76	1.15	1.07	0.84	1.03	1.04	0.95				
SUNSET	0	782	33349	208	0.62	0.61	0.48	0.50	0.40	0.56	0.69	0.67	0.74	0.65	0.55				
WEST	0	932	29129	321	1.10	0.66	0.73	0.78	0.59	0.75	0.94	0.97	0.99	1.11	0.98				
SEQUIM	0	683	14924	155	1.04	0.87	0.64	0.73	0.79	1.07	1.04	1.49	1.59	1.07	1.26				
SHELTON	0	427	16959	388	2.29	0.89	0.91	1.01	0.86	1.27	1.05	1.01	1.29	1.14	1.06				
SILVERDALE	0	692	17613	120	0.68	0.62	0.60	0.59	0.63	0.67	0.88	0.76	0.66	0.87	0.69				
SPOKANE	0		175932	1470	0.84	0.78	0.71	0.73	0.63	0.63	0.74	0.74	0.95	0.99	0.90				
CHESTNUT	0	244	3591	32	0.89	0.83	1.06	0.93	0.95	0.76	0.87	1.26	1.12	2.09	0.91				
FAIRFAX	0	325	25488	173	0.68	0.85	0.63	0.98	0.68	0.68	0.69	0.67	0.85	1.11	0.77				
HUDSON	0	482	19636	162	0.83	0.73	0.50	0.73	0.36	0.58	0.62	0.67	0.57	0.68	0.75				
KEYSTONE	0	534	17194	147	0.85	1.06	1.08	0.62	0.44	0.71	0.59	0.76	0.76	0.98	0.87				
MORAN			Numbers added to Riverside																
RIVERSIDE	0	455	36541	264	0.72	0.83	0.70	0.63	0.00	0.62	0.84	0.73	0.89	0.88	0.75				
WALNUT	0	922	47522	489	1.03	0.59	0.67	0.68	0.46	0.58	0.69	0.67	0.89	0.99	0.90				
WHITWORTH	0	466	25960	203	0.78	0.88	0.74	0.78	0.51	0.66	0.89	1.01	1.54	1.14	1.37				
SPRINGDALE	0	258	1705	57	3.34	1.17	0.71	1.06	0.58	0.99	2.33	2.48	1.59	1.41	3.38				
SUMNER	0	863	23059	238	1.03	0.98	1.28	0.90	0.76	1.02	1.01	1.64	1.01	1.02	0.86				
TACOMA	0		191929	1687	0.88	0.83	0.78	0.95	0.97	0.97	0.84	0.91	1.00	1.02	0.85				
FORT LEWIS	0	964	5526	40	0.72	0.45	0.71	0.51	0.58	0.89	1.09	0.74	0.55	0.54	0.64				
GREENFIELD	0	472	24830	238	0.96	1.14	1.03	1.96	0.95	1.20	1.06	1.09	0.96	1.31	0.91				
JUNIPER	0	581	28217	257	0.91	0.85	0.70	0.93	0.80	0.97	0.86	1.03	1.22	1.22	1.06				
LENNOX	0	531	32597	368	1.13	1.12	0.92	1.13	0.85	1.18	1.09	1.19	1.09	1.28	1.12				
LOGAN	0	564	18639	123	0.66	0.77	0.67	0.81	0.55	1.12	0.71	0.84	0.86	0.95	0.71				
MARKET/FAWCETT	0	272	20999	125	0.60	0.45	0.67	0.64	0.51	0.61	0.56	0.57	0.66	0.68	0.58				
SKYLINE	0	752	17260	121	0.70	0.72	0.62	0.82	0.56	0.81	0.74	0.73	0.83	0.93	0.74				
WAVERLY-2	0	922	8638	65	0.75	0.71	1.26	0.89	0.89	1.07	0.90	0.93	1.05	0.76	0.62				
WAVERLY-7	0	927	35223	350	0.99	0.70	0.63	0.52	0.54	0.83	0.68	0.67	1.06	0.85	0.76				
TOUCHET			Numbers added to Walla Walla																
VANCOUVER	0		110031	1160	1.05	1.31	0.85	1.04	1.05	1.05	1.07	1.00	0.94	1.21	1.00				

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EXCHANGE	#	WC	ALINES	#Rpts	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE
			Jun-05	Jun-05	Jun-05	May-05	Apr-05	Mar-05	Feb-05	Jan-05	Dec-04	Nov-04	Oct-04	Sep-04	Aug-04	Jul-04		
Report Rate > 4.00					0	0	0	0	0	0	0	0	1	1	1	0		
ORCHARDS	0	253	56807	671	1.18	1.61	0.82	1.03	1.02	1.07	1.05	1.05	0.97	0.95	1.20	0.91		
OXFORD	0	693	30556	277	0.91	1.04	0.93	1.14	0.74	1.04	1.09	1.02	1.09	0.92	1.11	1.12		
SALMON CREEK (VANCOUVER NORTH)	0	573	22668	212	0.94	0.93	0.81	0.94	0.79	1.01	1.11	0.96	0.98	0.95	1.37	1.06		
WAITSBURG	0	337	757	5	0.66	1.32	1.96	0.66	0.65	0.39	1.45	1.70	1.17	1.96	3.00	1.82		
WALLA WALLA																		
TOUCHET	0	522	21617	178	0.82	0.98	0.72	0.92	0.67	0.80	0.73	0.77	1.02	0.67	1.00	0.73		
WARDEN	0	349	1377	17	1.23	0.94	1.17	1.08	0.94	1.23	1.08	0.50	2.20	1.20	3.05	1.98		
WINLOCK	0	785	2314	23	0.99	1.17	1.30	1.00	1.39	2.01	1.48	1.65	1.97	1.80	1.14	0.57		
YAKIMA	0	53249	392	392	0.74	1.10	0.77	0.70	0.70	0.70	0.65	0.84	0.74	0.70	0.97	1.05		
CHESTNUT	0	248	35987	257	0.71	1.26	0.79	0.78	0.53	0.69	0.68	0.97	0.79	0.68	0.98	1.17		
WEST	0	965	17262	135	0.78	0.77	0.73	0.52	0.35	0.71	0.60	0.55	0.64	0.73	0.95	0.78		
Washington Customers Served by Exchanges in Neighboring States																		
CLARKSTON	0	751	8304	129	1.55	1.38	1.11	1.05	0.71	0.89								
TOTALS			1868966	16614	0.89	0.85	0.76	0.63	0.68	0.92	0.90	0.85	0.91	0.94	1.09	0.88		

WASHINGTON ANCR REPORT
JUNE 2005

WASHINGTON ANCR - JUNE 2005
ANCR Red Orange Yellow Report

Ticket ID	Escalation Code	Failure Category	Incident Dat	Restore Date	Total No. of Hours OOS	Geography Affected	Failure Description
WA.05061	YELLOW	INTERCONNECT	17JUN2005:14:27:00	21JUN2005:12:15:00	93:48:00		PSAP 165 SUMNER PD HAS WIRELESS TRUNKS DOWN REROUTES HAVE BEEN PUT IN AND TRANSFERRED TO LAND LINES.PER 911 GROUP REROUTES WILL REMAIN THIS WAY UNTIL MONDAY WHEN THE VENDOR WILL BE ABLE TO COME TO PSAP. PSAP RESTORED/TRUNK WAS ROLLED AT PSAP/TEST CALLS COMPLETED

WASHINGTON AVERAGE TIME IN QUEUE IN SECONDS
 FOR REPAIR AND RES/BUS OFFICE ACCESS
 JUNE 2005

	RES			BUS			RES/BUS COMBINED TOTALS			REPAIR		
	Volume	Time in Queue	Average	Volume	Time in Queue	Average	Volume	Time in Queue	Average	Volume	Time in Queue	Average
January		28,894,011	14		3,379,035	15		32,273,046	14		8,768,809	20
February		43,301,914	23		2,490,920	12		45,792,834	22		10,994,954	30
March		38,303,010	19		978,176	4		39,281,186	17		9,669,312	25
April		31,820,332	17		2,161,476	11		33,981,808	17		9,807,011	25
May		47,922,655	26		1,872,602	9		49,795,257	24		9,276,181	23
June		44,329,286	22		2,411,784	11		46,741,070	21		9,361,793	20
JULY												
AUGUST												
SEPTEMBER												
OCTOBER												
NOVEMBER												
DECEMBER												

Benchmark: 480-120-133 (2)(c). Each month the average time until a live representative answers a call must not exceed 60 seconds from the time the caller selects the appropriate option to speak to a live representative.

WASHINGTON OUT OF SERVICE SUMMARY
JUNE 2005

Measurement Period 2005	Total # of Out Of Service Tickets	Out of Service Cleared 48 Hours	% Out Of Service <= 48 Hours	Out of Service Not Cleared in 48 Hours	# Of Exemptions
January	13,081	12,876	98.43%	205	199
February	9,545	9,473	99.25%	72	112
March	12,453	12,382	99.43%	71	107
April	10,816	10,737	99.27%	79	129
May	12,571	12,225	97.25%	346	222
June	12,951	12,819	98.98%	132	214
July					
August					
September					
October					
November					
December					
	71,417	70,512	98.73%	905	983

Baseline(WAC 480-120-439(9)/480-120-440(1)): A company must repair all out-of-service interruptions within 48 hours, excluding Sundays and holidays, unless physically obstructed from doing so or due to interruptions caused by extraordinary or abnormal conditions of operation.

Measurement Period 2005	All Other Repair Tickets	All Other Repairs Cleared LT <=72 Hours	All Other Repairs Cleared GTR > 72 Hours	% All Other Repairs Cleared <= 72 Hours	Force Majeure All Other Troubles Cleared GTR > 72 Hours	Non Force Majeure All Troubles Cleared GTR > 72 Hours
January	5,075	5,040	35	99.31%	2	40
February	3,748	3,731	17	99.55%	2	32
March	4,576	4,563	13	99.72%	0	35
April	4,263	4,243	20	99.53%	2	39
May	4,564	4,529	35	99.23%	3	41
June	4,738	4,708	30	99.37%	2	43
July						
August						
September						
October						
November						
December						
YTD TOTAL	26,964	26,814	150	99.44%	11	230

Baseline: (WAC 480-120-439 (9)/480-120-440(2)): All "other" regulated service interruptions must be repaired within seventy-two hours unless the company is unable to make the repair because it is physically obstructed from doing so or because of force majeure, in which case the repair must be made as soon as practicable.

WASHINGTON E911, LOCAL AND TOLL TRUNK BLOCKING
JUNE 2005

Trunks Blccking > 1% for the month of June 2005

E911

Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for June 05	Explanantion/Details of Action Taken, Trunk Servicing Response	
AP089478	3			one way	E911	1.59%		
AP088626	2			one way	E911	1.67%	blocked hours 9-10 week of 6/13/05 cap issued 6/23/05	
AP088386	1			one way	E911	4.04%		
AP088805	3			one way	E911	5.89%		
AP064827	2			one way	E911	13.20%	nom035410 disconnecting 9/30/05 cap issued 6/2/05	
		Percent of trunks meeting standard:					96.83%	
		Total number of trunk groups:					158	
		Number of trunk groups out of compliance for the month:					5	

Trunks Blocking > 1% for the month of June 2005

LOCAL

Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for June 05	Explanantion/Details of Action Taken, Trunk Servicing Response	
AP062018	502			two way	LOCAL	1.05%		
AP062024	144			two way	LOCAL	2.27%		
AP051949	96			two way	LOCAL	2.44%		
AP062020	382			two way	LOCAL	3.55%		
AP062023	140			two way	LOCAL	4.37%		
		Percent of trunks meeting standard:					98.49%	
		Total number of trunk groups:					333	
		Number of trunk groups out of compliance for the month:					5	

Trunks Blocking > .5% for the month of June 2005

TOLL

Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for June 05	Explanantion/Details of Action Taken, Trunk Servicing Response	
AP077383	144			two way	GOS	0.56%	blocked hour 18-19 week of 6/11/05 sa issued 6/2/05 trks mb cleared 6/28/05 @8:00 issued mb tgsr 6/28/05	
AP081502	216			two way	GOS	0.79%	blocked hour 20 week of 6/6/05 sa issued 6/2/05 and 7/1/05	
AP077430	116			two way	GOS	0.83%		
AP081503	264			two way	GOS	0.84%	blocked hour 20 week of 6/6/05 sa issued 6/2/05 and 7/1/05	
AP077405	108			two way	GOS	2.32%	blocked hors 9,14,18,20 week of 6/6/05 sa issued 6/2/05	
AP077425	131			two way	GOS	2.81%		
AP077426	264			two way	GOS	3.69%	blocked hours 10,15,16,19-21 week of 6/6/05 nom035260 +24 completed 6/14/05 nom035652 +24 completed 7/1/05	
AP081624	168			two way	GOS	7.26%		
AP081645	120			two way	GOS	8.40%		
AP074227	268			two way	GOS	9.17%		
AP077417	144			two way	GOS	29.20%		
		Percent of trunks meeting standard:					97.17%	
		Total number of trunk groups:					390	
		Number of trunk groups out of compliance for the month:					11	

Key=

GOS: Grad of Service

Toll-DDD: Direct Distance Dial

TGSR: Trunk Group Service Request Form

DIAL TONE
NETWORK CONGESTION MONTHLY REPORT 2005

Measurement Period	# ACCESS LINES	DIAL TONE SPEED TESTS	DIAL TONE DELAYS	PERCENT (Greater than 10%)
January	1,902,908	38,021,739	6,083	0.02%
February	1,897,897	34,096,954	5,089	0.01%
March	1,888,657	38,446,090	5,470	0.01%
April	1,884,267	37,808,219	3,532	0.01%
May	1,915,474	38,275,579	3,755	0.01%
June	1,868,966	36,957,670	2,682	0.01%
July				
August				
September				
October				
November				
December				
YTD Total		223,606,251	26,611	0.01%
Baseline: Sufficient dial central office capacity and equipment shall be provided to meet the requirement of dial tone within three seconds on at least 98% of calls placed. Credits do not apply during periods of emergency or catastrophe, extraordinary or abnormal conditions of operations, such as those resulting from work stoppage, holidays, civil unrest, force majeure or disruptions of service caused by persons or entities other than Qwest.				

WASHINGTON DIAL TONE REPORT
JUNE 2005

EXCHANGES	WC	AREA CODE	DIAL TONE SPEED TESTS	DIAL TONE DELAYS > 3 SECS	PERCENT
ABERDEEN-HOQUIAM	532	360	433157	3	0.00%
ATWATER	281	206	589702	4	0.00%
AUBURN	833	253	727123	63	0.01%
BLACK DIAMOND	REMOTE OF AUBURN				
BAINBRIDGE ISLAND	842	206	348098	28	0.01%
BATTLEGROUND	687	360	206527	49	0.02%
BELFAIR	275	360	143825	0	0.00%
BONNEY LAKE	862	253	244815	1	0.00%
BREMERTON ESSEX	373	360	655476	0	0.00%
BUCKLEY	829	360	56552	0	0.00%
CAMPUS	543	206	313631	2	0.00%
CASTLE ROCK	274	360	105276	72	0.07%
CENTRALIA	736	360	207517	0	0.00%
CHEHALIS	748	360	152312	0	0.00%
CHERRY	241	206	880756	138	0.02%
CLE-ELUM	674	509	49063	0	0.00%
COLBY	871	360	155105	23	0.01%
COLFAX	397	509	36872	0	0.00%
COLVILLE	684	509	121369	2	0.00%
NORTHPORT	REMOTE OF COLVILLE				
COULEE DAM	633	509	36804	0	0.00%
CROSBY	830	360	62910	0	0.00%
CRYSTAL MTN.	663	360	4250	0	0.00%
DAYTON	382	509	31720	0	0.00%
DEER PARK	276	509	130202	0	0.00%
DES MOINES	824	206	302397	32	0.01%
DUWAMISH	762	206	482398	0	0.00%
EAST	322	206	683125	45	0.01%
EASTON	656	509	7433	0	0.00%
ELK	292	509	57794	0	0.00%
ELLIOT	441	206	214722	0	0.00%
EMERSON	361	206	738948	0	0.00%
ENUMCLAW	825	360	155578	0	0.00%
EPHRATA	754	509	60018	0	0.00%
FAIRFAX	325	509	561431	92	0.02%
CHESTNUT	REMOTE OF FAIRFAX				
FEDERAL WAY	839	253	473111	154	0.03%
FORT LEWIS	964	253	124164	4	0.00%
GLENCOURT	453	425	630089	11	0.00%
GRAHAM	847	253	446382	65	0.01%
GREEN BLUFF	238	509	54099	0	0.00%
GREENFIELD	472	253	686307	59	0.01%
HUDSON	482	509	430731	0	0.00%
ISSAQUAH	392	425	540545	15	0.00%
JOYCE	928	360	18872	0	0.00%
JUNIPER	582	253	590763	87	0.01%
KENT MERIDIAN	630	253	389244	153	0.04%
KENT OBRIEN	251	206	305125	10	0.00%
KENT ULRICH	852	253	525266	53	0.01%
KEYSTONE	534	509	460623	0	0.00%
LACEY	456	360	660344	68	0.01%
LAKEVIEW	522	206	477874	9	0.00%
LENNOX	531	253	762154	7	0.00%
LIBERTY LAKE	255	509	25032	0	0.00%
LOGAN	564	253	352042	48	0.01%
LONGVIEW-KELSO	423	360	709178	0	0.00%
LOON LAKE	233	509	20609	0	0.00%
Main (Seattle)	223	206	1386029	66	0.00%
MAPLE VALLEY	432	425	193848	68	0.04%
MARKET (Fawcett)	272	253	597072	4	0.00%
MERCER ISLAND (Adams)	232	206	297222	15	0.01%
MOSES LAKE	762	509	306503	2	0.00%
MOSES LAKE(AFB)	765	509	58953	0	0.00%
NAPAVINE	262	360	58918	0	0.00%

WASHINGTON DIAL TONE REPORT
JUNE 2005

EXCHANGES	WC	AREA CODE	DIAL TONE SPEED TESTS	DIAL TONE DELAYS > 3 SECS	PERCENT
NEWMAN LAKE	226	509	47256	0	0.00%
OCEAN SHORES	289	360	81614	0	0.00%
OMAK-OKANOGAN	826	509	133736	0	0.00%
ORCHARDS	253	360	970580	54	0.01%
OROVILLE	476	509	33920	0	0.00%
OTHELLO	488	509	126444	0	0.00%
PARKWAY	721	206	607579	183	0.03%
PASCO	545	509	448823	4	0.00%
PATEROS	923	509	12860	0	0.00%
POMEROY	843	509	24261	0	0.00%
PT. ANGELES	452	360	278396	2	0.00%
PT. LUDLOW	437	360	48690	0	0.00%
PT. ORCHARD	876	360	286832	76	0.03%
SUNNYSLOPE	REMOTE OF PT. ORCHARD				
PT. TOWNSEND	385	360	279338	6	0.00%
PUYALLAP	841	253	732379	3	0.00%
REGENT	671	360	1031056	116	0.01%
LUMMI	REMOTE OF REGENT				
RENTON	226	425	1009283	132	0.01%
RIDGEFIELD	887	360	60764	0	0.00%
RIVERSIDE	455	509	592247	9	0.00%
MORAN	REMOTE OF RIVERSIDE				
ROCHESTER	273	360	137549	0	0.00%
ROY	843	253	57082	0	0.00%
SEQUIM	683	360	187785	5	0.00%
SHELTON	426	360	342949	104	0.03%
HOODSPORT	REMOTE OF SHELTON				
SHERWOOD	641	425	610771	34	0.01%
SILVERDALE	692	360	301147	44	0.01%
SKYLINE	752	253	313724	0	0.00%
SPRINGDALE	258	509	37056	0	0.00%
SUMNER	863	253	237850	4	0.00%
BONNEY LAKE	REMOTE OF SUMNER				
SUNSET	782	206	442062	83	0.02%
VANCOUVER NO. SALMON CRK(NO)	573	360	363027	29	0.01%
VANCOUVER OXFORD	693	360	825477	37	0.00%
WAITSBURG	337	509	14355	0	0.00%
WALLA WALLA (incl Touchet)	522	509	651603	165	0.03%
TOUCHET	REMOTE OF WALLA WALLA				
WALNUT	922	509	872304	0	0.00%
WARDEN	349	509	33508	0	0.00%
WAVERLY-2	922	253	252698	25	0.01%
WAVERLY-7	927	253	621863	24	0.00%
WEST	965	509	497709	0	0.00%
WHITEHALL	352	360	1103025	25	0.00%
EVERGREEN	REMOTE OF WHITEHALL				
WHITWORTH	466	509	462920	62	0.01%
WINLOCK	785	360	42090	0	0.00%
YAKIMA CHESTNUT	244	509	798289	1	0.00%
YAKIMA WEST	965	509	406764	3	0.00%
TOTAL			36957670	2682	0.01%

Washington Commission Complaint Report
June 2005

Date Complaint Opened	Date of Violation	Violation Cited*	# of Occurrences	Commission Complaint Number	Type of Complaint	Disputes/Comments
<i>Nothing to report</i>						
Total for month						
0						
Baseline: Provide a complete and detailed response to the Commission. Consumer Affairs staff						
in accordance with the WAC 480-120-166, within two business days of receipt of a commission inquiry for service affecting complaints and within						
five business days for non-service affecting complaints.						
Note: This report only reflects Washington customer complaints for the period reported, where						
the WUTC assessed a violation in 2004 based on non-compliance with WAC 480-120-166 or the merger agreement commitment						
(UT-991358) to provide a complete and detailed response within two business days for service affecting complaints and within five business days for						
non-service affecting complaints. Qwest can only report violations by the WUTC staff, which are forwarded to Qwest, as the complaint						
is being worked or once the complaint is closed by the WUTC.						

Washington Customer Service Guarantee Program Credits
June 2005

Missed Appointments/Commitments - Install Residence (New Connect/Reconnect orders)							Number of Scheduled Commitments (non-dispatched orders) missed due to Company reasons		Number of Scheduled Commitments (non-dispatched orders) missed due to customer reasons		Number Exclusions	
Measurement Period	Number of Scheduled Appointments (dispatched orders)	Number of Scheduled Appointments (dispatched orders) missed due to Company reasons	Number of Scheduled Appointments (dispatched orders) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched orders)	Number of Scheduled Commitments (non-dispatched orders) missed due to Company reasons	Number of Scheduled Commitments (non-dispatched orders) missed due to customer reasons	Number Exclusions					
January, 2005												
February, 2005												
March, 2005												
April, 2005												
May, 2005												
June, 2005												
July, 2005												
August, 2005												
September, 2005												
October, 2005												
November, 2005												
December, 2005												
YTD Total	77978	1861	3451	772722	482	1610	5061					
Missed Appointments/Commitments - Install Business (New Connect/Reconnect orders)							Number of Scheduled Commitments (non-dispatched orders) missed due to Company reasons		Number of Scheduled Commitments (non-dispatched orders) missed due to customer reasons		Number Exclusions	
Measurement Period	Number of Scheduled Appointments (dispatched orders)	Number of Scheduled Appointments (dispatched orders) missed due to Company reasons	Number of Scheduled Appointments (dispatched orders) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched orders)	Number of Scheduled Commitments (non-dispatched orders) missed due to Company reasons	Number of Scheduled Commitments (non-dispatched orders) missed due to customer reasons	Number Exclusions					
January, 2005												
February, 2005												
March, 2005												
April, 2005												
May, 2005												
June, 2005												
July, 2005												
August, 2005												
September, 2005												
October, 2005												
November, 2005												
December, 2005												
YTD Total	23710	710	1496	68551	159	347	1843					

Washington Customer Service Guarantee Program Credits
June 2005

Missed Appointments/Commitments - Repair Residence		Number of Scheduled Appointments (dispatched tickets) missed due to Company reasons.		Number of Scheduled Appointments (dispatched tickets) missed due to customer reasons.		Number of Scheduled Commitments (non-dispatched tickets)		Number of Scheduled Commitments (non-dispatched tickets) missed due to Company reasons		Number of Scheduled Commitments (non-dispatched tickets) missed due to customer reasons		Number of Scheduled Commitments (non-dispatched tickets) missed due to Exclusions	
Measurement Period	Number of Scheduled Appointments (dispatched tickets)	Number of Scheduled Appointments (dispatched tickets) missed due to Company reasons.	Number of Scheduled Appointments (dispatched tickets) missed due to customer reasons.	Number of Scheduled Commitments (non-dispatched tickets)	Number of Scheduled Commitments (non-dispatched tickets) missed due to Company reasons	Number of Scheduled Commitments (non-dispatched tickets) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched tickets) missed due to Exclusions	Number of Scheduled Appointments (dispatched tickets)	Number of Scheduled Appointments (dispatched tickets) missed due to Company reasons.	Number of Scheduled Appointments (dispatched tickets) missed due to customer reasons.	Number of Scheduled Commitments (non-dispatched tickets)	Number of Scheduled Commitments (non-dispatched tickets) missed due to Company reasons	Number of Scheduled Commitments (non-dispatched tickets) missed due to Exclusions
January, 2005													
February, 2005													
March, 2005													
April, 2005													
May, 2005													
June, 2005													
July, 2005													
August, 2005													
September, 2005													
October, 2005													
November, 2005													
December, 2005													
YTD Total	65397	3579	339	22079	459	0	637						
Missed Appointments/Commitments - Repair Business		Number of Scheduled Appointments (dispatched tickets) missed due to Company reasons.		Number of Scheduled Appointments (dispatched tickets) missed due to customer reasons.		Number of Scheduled Commitments (non-dispatched tickets)		Number of Scheduled Commitments (non-dispatched tickets) missed due to Company reasons		Number of Scheduled Commitments (non-dispatched tickets) missed due to customer reasons		Number of Scheduled Commitments (non-dispatched tickets) missed due to Exclusions	
Measurement Period	Number of Scheduled Appointments (dispatched tickets)	Number of Scheduled Appointments (dispatched tickets) missed due to Company reasons.	Number of Scheduled Appointments (dispatched tickets) missed due to customer reasons.	Number of Scheduled Commitments (non-dispatched tickets)	Number of Scheduled Commitments (non-dispatched tickets) missed due to Company reasons	Number of Scheduled Commitments (non-dispatched tickets) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched tickets) missed due to Exclusions	Number of Scheduled Appointments (dispatched tickets)	Number of Scheduled Appointments (dispatched tickets) missed due to Company reasons.	Number of Scheduled Appointments (dispatched tickets) missed due to customer reasons.	Number of Scheduled Commitments (non-dispatched tickets)	Number of Scheduled Commitments (non-dispatched tickets) missed due to Company reasons	Number of Scheduled Commitments (non-dispatched tickets) missed due to Exclusions
January, 2005													
February, 2005													
March, 2005													
April, 2005													
May, 2005													
June, 2005													
July, 2005													
August, 2005													
September, 2005													
October, 2005													
November, 2005													
December, 2005													
YTD Total	8075	662	62	3300	73	0	117						

Missed Appointment/Commitment	Credits Paid - Install	Residence/Business (New Connect/Reconnect)	Number of RESIDENCE customers receiving credits for company missed appointments/com mitments-Install	Total amount of missed appointments credits paid	Month Credit Paid Upon Credit Issued/Bill Date	Number of BUSINESS customers receiving credits for company missed appointments/com mitments-Install	Total amount of missed appointments credits paid.	Month Credit Paid Upon Credit Issued/Bill Date
Measurement Period								
January, 2005								
February, 2005								
March, 2005								
April, 2005								
May, 2005								
June, 2005								
July, 2005								
August, 2005								
September, 2005								
October, 2005								
November, 2005								
December, 2005								
YTD Total	2195	\$117,272				1098	\$60,898	
Missed Appointment/Commitment	Credits Paid - Repair		Number of RESIDENCE customers receiving credits for company missed appointments/com mitments-Repair	Total amount of missed appointments credits paid.	Month Credit Paid Upon Credit Issued/Bill Date	Number of BUSINESS customers receiving credits for company missed appointments/com mitments-Repair	Total amount of missed appointments credits paid.	Month Credit Paid Upon Credit Issued/Bill Date
Measurement Period								
January, 2005								
February, 2005								
March, 2005								
April, 2005								
May, 2005								
June, 2005								
July, 2005								
August, 2005								
September, 2005								
October, 2005								
November, 2005								
December, 2005								
YTD Total	4513	\$225,650				583	\$29,150	

Baseline: WN U-40 2.2.2.B.1.b. / WN U-40 2.2.2.B.1.c a \$50 credit will be offered if the company fails to keep a guaranteed appointment or commitment.

Washington Customer Service Guarantee Program Credits
June 2005

Delayed Primary Exchange Alternative	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD # of credits paid
Residence # of completed orders for installation of primary service													183916
# of completed orders for primary service installed w/ 5 bus. days													182298
# of credits-First Month's Charge(HO Recurring)													1241
Amount of credit-First Month's Charge(HO Recur)													\$15,386.00
# of credits-Installation (HO NonRecur)													1242
Amount of credits-Installation (Ho NonRecur)													\$38,022.00
# of \$100 Bill Credits													1241
Amount of \$100 Bill Credits													\$132,900.00
# of Voice Mail Recurring Credits													0
Amount of Voice Mail Recurring Credits													\$0.00
# of Voice Mail Nonrecurring Credits													0
Amount of Voice Mail Nonrecurring Credits													\$0.00
#Cell Loaners													0
Amount of cell vouchers*													\$263.00
*Note: Cellular vouchers are paid to Verizon, for Qwest customers located in Washington using Verizon wireless loaner telephones.													
# of Remote Call Frwding-Recurring													8
Amount of Remote Call Frwding-Recurring													\$128.00
# of Remote Call Frwding-Non-Recurring													0
Amount of Remote Call Frwding-Non-Recurring													\$0.00
YTD Total Number of Credits Paid	0	0	0	0	0	0	0	0	0	0	0	0	3732
YTD Total Amount of Credits Paid	\$36,672	\$30,179	\$27,990	\$28,008	\$27,123	\$36,727	\$0	\$0	\$0	\$0	\$0	\$0	\$186,699.00

Washington Customer Service Guarantee Program Credits
June 2005

Delayed Primary Exchange Alternative	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD # of credits paid
Business # of completed orders for installation of primary service													24696
# of completed orders for primary service installed w/ 5 bus. days													24060
# of credits-First Month's Charge(HO Recurring)													456
Amount of credit-First Month's Charge(HO Recur)													\$19,335.00
# of credits-Installation (HO NonRecur)													456
Amount of credits-Installation (Ho NonRecur)													\$34,512.00
# of \$100 Bill Credits													457
Amount of \$100 Bill Credits													\$53,235.00
# of Voice Mail Recurring Credits													0
Amount of Voice Mail Recurring Credits													\$0.00
# of Voice Mail Nonrecurring Credits													0
Amount of Voice Mail Nonrecurring Credits													\$0.00
#Cell Loaners													0
Amount of cell vouchers*													\$191.00
*Note: Cellular vouchers are paid to Verizon, for Qwest customers located in Washington using Verizon wireless loaner telephones.													
# of Remote Call Fwrding-Recurring													0
Amount of Remote Call Fwrding-Recurring													\$0.00
# of Remote Call Fwrding-Non-Recurring													0
Amount of Remote Call Fwrding-Non-Recurring													\$0.00
YTD Total Number of Credits Paid							0	0	0	0	0	0	1369
YTD Total Amount of Credits Paid	\$15,239	\$14,418	\$17,187	\$11,105	\$24,093	\$25,231	\$0	\$0	\$0	\$0	\$0	\$0	\$107,273.00

Washington Customer Service Guarantee Program Credits
June 2005

REPORT: Out of Service Customer Bill Credits		Condition not Cleared in 2 working days; # tickets missed	#Credits Paid (Actual)	Amount of Credit Paid (\$5.00 credit)	Condition lasting more than 7 Calendar Days; # tickets missed.	#Credits Paid (Actual)	Total Amount of Credit Paid (One month's recurring charge, plus associated regulated features)	Month Credit Paid Upon Credit Issued/Bill Date
Residence								
January, 2005								
February, 2005								
March, 2005								
April, 2005								
May, 2005								
June, 2005								
July, 2005								
August, 2005								
September, 2005								
October, 2005								
November, 2005								
December, 2005								
Total	860	720	\$3,596.70	33	25	\$367.62		
Business								
January, 2005								
February, 2005								
March, 2005								
April, 2005								
May, 2005								
June, 2005								
July, 2005								
August, 2005								
September, 2005								
October, 2005								
November, 2005								
December, 2005								
Total	74	57	\$284.30	2	1	\$19.08		
Total OOS								
January, 2005								
February, 2005								
March, 2005								
April, 2005								
May, 2005								
June, 2005								
July, 2005								
August, 2005								
September, 2005								
October, 2005								
November, 2005								
December, 2005								
Total	934	777	\$3,881.00	35	26	\$386.70		
Baseline: Each customer with an out-of-service condition not cleared within two working days will receive a \$5.00 credit. Each customer with an out-of-service condition lasting more than seven calendar days will receive credit of the monthly recurring charge. Credits do not apply due to emergency situations, unavoidable catastrophes, force majeure, work stoppage, inside wiring or customer premise equipment.								
**Repair tickets with a Disposition Code of 7, 8 or 9 will not be given credit; no trouble found when clearing the report Disposition Code 7 = Test OK, verify OK. Disposition Code 8 - Found OK In. Disposition Code 9 = Found OK Out.								

Washington Customer Service Guarantee Program Credits
June 2005

REPORT: Trouble Report Rate Bill Credits							
Total Trouble Report Rate		Exchange Out of Compliance	# of Customers Served	Actual Working Numbers Paid	Month Credit Paid		
Measurement Period:							
January, 2005							
February, 2005							
March, 2005							
April, 2005							
May, 2005							
June, 2004							
July, 2005							
August, 2005							
September, 2005							
October, 2005							
November, 2005							
December, 2005							
YTD Total		0	0	0	0	N/A	
Residence							
Measurement Period:							
January, 2005							
February, 2005							
March, 2005							
April, 2005							
May, 2005							
June, 2005							
July, 2005							
August, 2005							
September, 2005							
October, 2005							
November, 2005							
December, 2005							
YTD Total		0	0	0	0	NA	
Business							
January, 2005							
February, 2005							
March, 2005							
April, 2005							
May, 2005							
June, 2005							
July, 2005							
August, 2005							
September, 2005							
October, 2005							
November, 2005							
December, 2005							
YTD Total		0	0	0	0		
Baseline:	Exceeds trouble report standard of 4.0 for month and either of the preceding month or four in 12 months. Credits do not apply related to customer premise equipment, emergency situations, extraordinary or abnormal conditions or disruptions caused by persons or entities other than Qwest.						

Washington Customer Service Guarantee Program Credits
June 2005

REPORT: Dial Tone Speed Bill Credits					
Measurement Period	Wire Center Out of Compliance	# of Customers Served	Total Amount of Credit Paid (One month's recurring charge, plus associated regulated features)	Month Credit Paid	
January, 2005	0	0	0	N/A	
February, 2005	0	0	0	N/A	
March, 2005	0	0	0	N/A	
April, 2005	0	0	0	N/A	
May, 2005	0	0	0	N/A	
June, 2005	0	0	0	N/A	
July, 2005					
August, 2005					
September, 2005					
October, 2005					
November, 2005					
December, 2005					
YTD Total	0	0	0	N/A	

Baseline: All customers within a wire center will receive one month's recurring charge credit for any month in which customers within the wire center are unable to obtain dial tone within three seconds on at least 98% of calls placed during a normal busy hour. Credits do not apply due to emergency situations, unavoidable catastrophes, force majeure, work stoppage, inside wiring or customer premise equipment. Credits do not apply in any office serviced by an analog switch.

WASHINGTON OUT OF SERVICE (LT 2 and 7 DAY)

JUNE 2005

	WC	AREA CODE	2 DAY DATA						7 DAY DATA										
			Number of Tickets Out of Service Less Than 2 Working Days	Out of Service Cleared in 2 Working Days	% Less Than 2 Working Days	# Missed (Less Than 2 Working Days) RES	# Missed (Less Than 2 Working Days) BUS	# Missed (Less Than 2 Working Days) TOT	% Missed (Less Than 2 Working Days)	Total Expts	Number of Tickets Out of Service Less Than 7 Cal Days	Out of Service Cleared in 7 Cal Days	% Out of Service <= 7 Cal Days	# Missed (Less Than 7 Days) RES	# Missed (Less Than 7 Days) BUS	# Missed (Less Than 7 Days) TOT	% Missed (Less Than 7 Days)	Total Expts	
EXCHANGE																			
ABERDEEN																			
HOQUIAM	532	360	78	76	97.44%	1	1	2	2	2.56%	0	78	78	100.00%	0	0	0	0.00%	0
AUBURN	833	253	265	265	100.00%	0	0	0	0	0.00%	0	265	265	100.00%	0	0	0	0.00%	0
BAINBRIDGE ISLAND		206	85	85	100.00%	0	0	0	0	0.00%	0	85	85	100.00%	0	0	0	0.00%	0
BATTLEGROUND	687	360	123	121	98.37%	2	2	2	2	1.63%	1	124	123	99.19%	1	0	1	0.81%	0
BELFAIR	275	360	93	93	100.00%	0	0	0	0	0.00%	2	93	93	100.00%	0	0	0	0.00%	2
BELLEVUE			333	330	99.10%	3	3	3	3	0.90%	1	334	334	100.00%	0	0	0	0.00%	0
GLENCOURT	453	425	95	95	100.00%	0	0	0	0	0.00%	1	96	96	100.00%	0	0	0	0.00%	0
SHERWOOD	641	425	238	235	98.74%	3	3	3	3	1.26%	0	238	238	100.00%	0	0	0	0.00%	0
BELLINGHAM			304	303	99.67%	1	1	1	1	0.33%	0	304	304	100.00%	0	0	0	0.00%	0
LUMMI	758	360	8	8	100.00%	0	0	0	0	0.00%	0	8	8	100.00%	0	0	0	0.00%	0
REGENT	671	360	296	295	99.66%	1	1	1	1	0.34%	0	296	296	100.00%	0	0	0	0.00%	0
BLACK DIAMOND	886	360	35	35	100.00%	0	0	0	0	0.00%	0	35	35	100.00%	0	0	0	0.00%	0
BONNEY LAKE																			
BREMERSON	830	360	160	160	100.00%	0	0	0	0	0.00%	0	160	160	100.00%	0	0	0	0.00%	0
CROSBY			29	29	100.00%	0	0	0	0	0.00%	0	29	29	100.00%	0	0	0	0.00%	0
BREMERTON																			
ESSEX	373	360	130	130	100.00%	0	0	0	0	0.00%	0	130	130	100.00%	0	0	0	0.00%	0
SUNNYSLOPE	674	360	1	1	100.00%	0	0	0	0	0.00%	0	1	1	100.00%	0	0	0	0.00%	0
BUCKLEY	829	360	21	21	100.00%	0	0	0	0	0.00%	0	21	21	100.00%	0	0	0	0.00%	0
CASTLE ROCK	274	360	75	75	100.00%	0	0	0	0	0.00%	0	75	75	100.00%	0	0	0	0.00%	0
CENTRALIA	736	360	85	84	98.82%	1	1	1	1	1.18%	0	85	85	100.00%	0	0	0	0.00%	0
CHEHALIS			165	165	100.00%	0	0	0	0	0.00%	0	165	165	100.00%	0	0	0	0.00%	0
CHEHALIS	748	360	142	142	100.00%	0	0	0	0	0.00%	0	142	142	100.00%	0	0	0	0.00%	0
NAPAVINE	262	360	23	23	100.00%	0	0	0	0	0.00%	0	23	23	100.00%	0	0	0	0.00%	0
CLARKSTON			81	79	97.53%	2	2	2	2	2.47%	1	82	82	100.00%	0	0	0	0.00%	0
CLE-ELUM	674	509	22	22	100.00%	0	0	0	0	0.00%	0	22	22	100.00%	0	0	0	0.00%	0
COLFAX	397	509	40	40	100.00%	0	0	0	0	0.00%	0	40	40	100.00%	0	0	0	0.00%	0
COLVILLE	684	509	89	87	97.75%	2	2	2	2	2.25%	0	89	89	100.00%	0	0	0	0.00%	0
COPALIS(OCEAN SHORES)	289	360	46	45	97.83%	1	1	1	1	2.17%	0	46	46	100.00%	0	0	0	0.00%	0
COULEE DAM	633	509	17	17	100.00%	0	0	0	0	0.00%	0	17	17	100.00%	0	0	0	0.00%	0
CRYSTAL MTN.	663	360	6	5	83.33%	1	1	1	1	16.67%	0	6	6	100.00%	0	0	0	0.00%	0
DAYTON	382	509	17	17	100.00%	0	0	0	0	0.00%	0	17	17	100.00%	0	0	0	0.00%	0
DEER PARK	276	509	177	177	100.00%	0	0	0	0	0.00%	0	177	177	100.00%	0	0	0	0.00%	0
DES MOINES			207	206	99.52%	1	1	1	1	0.48%	0	207	207	100.00%	0	0	0	0.00%	0
DES MOINES	824	206	71	70	98.59%	1	1	1	1	1.41%	0	71	71	100.00%	0	0	0	0.00%	0
FEDERAL WAY	839	253	136	136	100.00%	0	0	0	0	0.00%	0	136	136	100.00%	0	0	0	0.00%	0
EASTON	656	509	2	2	100.00%	0	0	0	0	0.00%	0	2	2	100.00%	0	0	0	0.00%	0
ELK	292	509	171	171	100.00%	0	0	0	0	0.00%	0	171	171	100.00%	0	0	0	0.00%	0
ENUMCLAW	825	360	48	48	100.00%	0	0	0	0	0.00%	0	48	48	100.00%	0	0	0	0.00%	0
EPHRATA	754	509	42	41	97.62%	1	1	1	1	2.38%	1	43	43	100.00%	0	0	0	0.00%	0
GRAHAM	847	253	176	175	99.43%	1	1	1	1	0.57%	0	176	176	100.00%	0	0	0	0.00%	0
GREEN BLUFF	238	509	19	19	100.00%	0	0	0	0	0.00%	0	19	19	100.00%	0	0	0	0.00%	0
HOODSPORT	877	360	30	30	100.00%	0	0	0	0	0.00%	0	30	30	100.00%	0	0	0	0.00%	0

WASHINGTON OUT OF SERVICE (LT 2 and 7 DAY)
JUNE 2005

AREA	WC CODE	2 DAY DATA					7 DAY DATA									
		Number of Tickets Out of Service Less Than 2 Working Days	Out of Service Cleared in 2 Working Days	% Less Than 2 Working Days	# Missed (Less Than 2 Wkrng Ds) RES	# Missed (Less Than 2 Wkrng Ds) BUS	# Missed (Less Than 2 Wkrng Ds) TOT	% Missed (Less Than 2 Wkrng Ds)	Total Exptrns	Number of Tickets Out of Service Less Than 7 Cal Days	Out of Service Cleared in 7 Cal Days	% Out Of Service <= 7 Cal Days	# Missed (Less Than 7 Days) RES	# Missed (Less Than 7 Days) BUS	# Missed (Less Than 7 Days) TOT	% Missed (Less Than 7 Days)
EXCHANGE	392	152	151	99.34%	1	0	1	0.66%	1	153	100.00%	0	0	0	0.00%	0
ISSAQUAH	425	357	357	100.00%	0	0	0	0.00%	0	358	100.00%	0	0	0	0.00%	0
KENT		152	152	100.00%	0	0	0	0.00%	0	152	100.00%	0	0	0	0.00%	0
MERIDIAN	630	24	24	100.00%	0	0	0	0.00%	0	25	100.00%	0	0	0	0.00%	0
OBRIEN	251	181	181	100.00%	0	0	0	0.00%	0	181	100.00%	0	0	0	0.00%	0
ULRICH	852	13	13	100.00%	0	0	0	0.00%	0	13	100.00%	0	0	0	0.00%	0
LIBERTY LAKE	255	327	326	99.69%	1	0	1	0.31%	1	327	100.00%	0	0	0	0.00%	1
LONGVIEW-	423	35	35	100.00%	0	0	0	0.00%	0	35	100.00%	0	0	0	0.00%	0
KELSO	233	83	83	100.00%	0	0	0	0.00%	0	83	100.00%	0	0	0	0.00%	0
LOON LAKE	432	199	197	98.99%	2	0	2	1.01%	0	199	100.00%	0	0	0	0.00%	0
MAPLE VALLEY	425	24	24	100.00%	0	0	0	0.00%	0	24	100.00%	0	0	0	0.00%	0
MOSES LAKE (AFB)	765	175	173	98.86%	2	0	2	1.14%	0	175	100.00%	0	0	0	0.00%	0
MOSES LAKE	762	28	28	100.00%	0	0	0	0.00%	0	28	100.00%	0	0	0	0.00%	0
NEWMAN LAKE	226	42	41	97.62%	1	0	1	2.38%	0	42	100.00%	0	0	0	0.00%	0
NORTHPORT	732	652	649	99.54%	3	0	3	0.46%	1	653	100.00%	0	0	0	0.00%	0
OLYMPIA		46	45	97.83%	1	0	1	2.17%	0	46	100.00%	0	0	0	0.00%	0
EVERGREEN	866	271	269	99.26%	2	0	2	0.74%	0	271	100.00%	0	0	0	0.00%	0
LACEY	456	335	335	100.00%	0	0	0	0.00%	1	336	100.00%	0	0	0	0.00%	0
WHITEHALL	352	69	69	100.00%	0	0	0	0.00%	0	69	100.00%	0	0	0	0.00%	0
OMAK-		20	20	100.00%	0	0	0	0.00%	0	20	100.00%	0	0	0	0.00%	0
OKANOGAN	826	78	74	94.87%	4	0	4	5.13%	0	78	100.00%	0	0	0	0.00%	0
OROVILLE	476	181	177	97.79%	4	0	4	2.21%	0	181	100.00%	0	0	0	0.00%	0
OTHELLO	488	6	6	100.00%	0	0	0	0.00%	0	6	100.00%	0	0	0	0.00%	0
PASCO	545	31	31	100.00%	0	0	0	0.00%	0	31	100.00%	0	0	0	0.00%	0
PATEROS	923	138	138	100.00%	0	0	0	0.00%	0	138	100.00%	0	0	0	0.00%	0
POMEROY	843	19	19	100.00%	0	0	0	0.00%	0	19	100.00%	0	0	0	0.00%	0
PT. ANGELES		119	119	100.00%	0	0	0	0.00%	0	119	100.00%	0	0	0	0.00%	0
JOYCE	928	23	23	100.00%	0	0	0	0.00%	0	23	100.00%	0	0	0	0.00%	0
PT. ANGELES	452	186	184	98.92%	2	0	2	1.08%	0	186	100.00%	0	0	0	0.00%	0
PT. LUDLOW	437	59	58	98.31%	1	0	1	1.69%	0	59	100.00%	0	0	0	0.00%	0
PT. ORCHARD		127	126	99.21%	1	0	1	0.79%	0	127	100.00%	0	0	0	0.00%	0
COLBY	871	135	135	100.00%	0	0	0	0.00%	0	135	100.00%	0	0	0	0.00%	0
PT. ORCHARD	876	299	297	99.33%	1	1	2	0.67%	1	300	100.00%	0	0	0	0.00%	0
PT. TOWNSEND	385	349	347	99.43%	2	0	2	0.57%	0	349	100.00%	0	0	0	0.00%	0
PUYALLAP	841	44	44	100.00%	0	0	0	0.00%	1	45	100.00%	0	0	0	0.00%	0
RENTON	226	63	63	100.00%	0	0	0	0.00%	1	64	100.00%	0	0	0	0.00%	0
RIDGEFIELD	887	28	28	100.00%	0	0	0	0.00%	0	28	100.00%	0	0	0	0.00%	0
RIDGECREST	273	1935	1898	98.09%	32	5	37	1.91%	12	1946	99.95%	1	0	1	0.004	1
ROCHESTER	843	105	103	98.10%	2	0	2	1.90%	2	107	100.00%	0	0	0	0.00%	0
ROY	253	55	54	98.18%	1	0	1	1.82%	0	55	100.00%	0	0	0	0.00%	0
SEATTLE		262	259	98.85%	2	1	3	1.15%	2	264	100.00%	0	0	0	0.00%	0
ATWATER	281	107	105	98.13%	1	1	2	1.87%	1	108	100.00%	0	0	0	0.00%	0
CAMPUS	543	245	238	97.14%	7	0	7	2.86%	2	247	99.60%	1	0	1	0.40%	0
CHERRY	241															
DUWAMISH	762															
EAST	322															

WASHINGTON OUT OF SERVICE (LT 2 and 7 DAY)

JUNE 2005

EXCHANGE	WC	AREA CODE	2 DAY DATA						7 DAY DATA											
			Number of Tickets Out of Service Less Than 2 Working Days	Out of Service Cleared in 2 Working Days	% Less Than 2 Working Days	# Missed (Less Than 2 Working Days) RES	# Missed (Less Than 2 Working Days) BUS	# Missed (Less Than 2 Working Days) TOT	% Missed (Less Than 2 Working Days)	Total Expts	Number of Tickets Out of Service Less Than 7 Cal Days	Out of Service Cleared in 7 Cal Days	% Out Of Service <= 7 Cal Days	# Missed (Less Than 7 Days) RES	# Missed (Less Than 7 Days) BUS	# Missed (Less Than 7 Days) TOT	% Missed (Less Than 7 Days)	Total Expts		
ELLIOT	441	206	17	16	94.12%	1	1	0	1	5.88%	0	0	17	17	100.00%	0	0	0	0.00%	0
EMERSON	361	206	215	213	99.07%	1	1	0	2	0.93%	0	0	215	215	100.00%	0	0	0	0.00%	0
LAKEVIEW	522	206	178	174	97.75%	3	3	0	4	2.25%	0	0	178	178	100.00%	0	0	0	0.00%	0
MAIN	223	206	57	56	98.25%	1	0	0	1	1.75%	0	0	57	57	100.00%	0	0	0	0.00%	0
MERCER ISLAND (Adams)	232	206	77	74	96.10%	3	0	0	3	3.90%	0	0	77	77	100.00%	0	0	0	0.00%	0
PARKWAY	721	206	224	220	98.21%	4	0	0	4	1.79%	2	2	226	226	100.00%	0	0	0	0.00%	0
SUNSET	782	206	152	152	100.00%	0	0	0	0	0.00%	1	1	152	152	100.00%	0	0	0	0.00%	1
WEST	932	206	241	234	97.10%	6	1	1	7	2.90%	2	2	243	243	100.00%	0	0	0	0.00%	0
SEQUIM	683	360	99	99	100.00%	0	0	0	0	0.00%	0	0	99	99	100.00%	0	0	0	0.00%	0
SHELTON	426	360	371	371	100.00%	0	0	0	0	0.00%	1	1	372	372	100.00%	0	0	0	0.00%	0
SILVERDALE	692	360	91	90	98.90%	1	0	0	1	1.10%	2	2	93	93	100.00%	0	0	0	0.00%	0
SPOKANE			1200	1168	97.33%	32	0	0	32	2.67%	36	36	1236	1236	100.00%	0	0	0	0.00%	0
CHESTNUT	244	509	20	20	100.00%	0	0	0	0	0.00%	0	0	20	20	100.00%	0	0	0	0.00%	0
FAIRFAX	325	509	141	138	97.87%	3	0	0	3	2.13%	1	1	142	142	100.00%	0	0	0	0.00%	0
HUDSON	482	509	131	127	96.95%	4	0	0	4	3.05%	0	0	131	131	100.00%	0	0	0	0.00%	0
KEYSTONE	534	509	92	91	98.91%	1	0	0	1	1.09%	0	0	92	92	100.00%	0	0	0	0.00%	0
MORAN																				
RIVERSIDE	455	509	206	202	98.06%	4	0	0	4	1.94%	1	1	207	207	100.00%	0	0	0	0.00%	0
WALNUT	922	509	442	428	96.83%	14	0	0	14	3.17%	34	34	476	476	100.00%	0	0	0	0.00%	0
WHITWORTH	466	509	168	162	96.43%	6	0	0	6	3.57%	0	0	168	168	100.00%	0	0	0	0.00%	0
SPRINGDALE	288	509	61	61	100.00%	0	0	0	0	0.00%	0	0	61	61	100.00%	0	0	0	0.00%	0
SUMNER (BonneyLake)	863	253	166	164	98.80%	2	0	0	2	1.20%	1	1	166	166	100.00%	0	0	0	0.00%	1
TACOMA			1301	1290	99.15%	10	1	1	11	0.85%	4	4	1303	1302	99.92%	1	0	1	0.0033	2
FORT LEWIS	964	253	30	30	100.00%	0	0	0	0	0.00%	0	0	30	30	100.00%	0	0	0	0.00%	0
GREENFIELD	472	253	173	170	98.27%	2	1	1	3	1.73%	2	2	174	174	100.00%	0	0	0	0.00%	1
JUNIPER	582	253	187	186	99.47%	1	0	0	1	0.53%	1	1	187	187	100.00%	0	0	0	0.00%	1
LENNOX	531	253	282	282	99.30%	2	0	0	2	0.70%	1	1	285	285	100.00%	0	0	0	0.00%	0
LOGAN	564	253	96	96	100.00%	0	0	0	0	0.00%	0	0	96	96	100.00%	0	0	0	0.00%	0
MARKET (Fawcett)	272	253	96	95	98.96%	1	0	0	1	1.04%	0	0	96	96	100.00%	0	0	0	0.00%	0
SKYLINE	752	253	83	83	100.00%	0	0	0	0	0.00%	0	0	83	83	100.00%	0	0	0	0.00%	0
WAVERLY-2	922	253	53	53	100.00%	0	0	0	0	0.00%	0	0	53	53	100.00%	0	0	0	0.00%	0
WAVERLY-7	927	253	299	295	98.66%	4	0	0	4	1.34%	0	0	299	298	99.67%	1	0	1	0.33%	0
TOUCHET																				
VANCOUVER			856	841	98.25%	13	2	15	17.5%	2	2	858	858	100.00%	0	0	0	0.00%	0	
ORCHARDS	253	360	497	485	97.59%	11	1	12	2.41%	1	1	498	498	100.00%	0	0	0	0.00%	0	
OXFORD	693	360	201	200	99.50%	0	1	1	1	0.50%	1	1	202	202	100.00%	0	0	0	0.00%	0
SALMON																				
CRK(NORTH)	573	360	158	156	98.73%	2	0	0	2	1.27%	0	0	158	158	100.00%	0	0	0	0.00%	0
WAITSBURG	337	509	4	4	100.00%	0	0	0	0	0.00%	0	0	4	4	100.00%	0	0	0	0.00%	0
WALLA WALLA (Incl Touchet)	522	509	134	134	100.00%	0	0	0	0	0.00%	0	0	134	134	100.00%	0	0	0	0.00%	0
WARDEN	349	509	12	12	100.00%	0	0	0	0	0.00%	0	0	12	12	100.00%	0	0	0	0.00%	0
WINLOCK	785	360	12	12	100.00%	0	0	0	0	0.00%	0	0	12	12	100.00%	0	0	0	0.00%	0

WASHINGTON OUT OF SERVICE (LT 2 and 7 DAY)
JUNE 2005

	WC	AREA CODE	2 DAY DATA						7 DAY DATA									
			Number of Tickets Out of Service Less Than 2 Working Days	Out of Service Cleared in 2 Working Days	% Less Than 2 Working Days	# Missed (Less Than 2 Working Days) RES	# Missed (Less Than 2 Working Days) BUS	# Missed (Less Than 2 Working Days) TOT	% Missed (Less Than 2 Working Days)	Total Expts	Number of Tickets Out of Service Less Than 7 Cal Days	Out of Service Cleared in 7 Cal Days	% Out Of Service <= 7 Cal Days	# Missed (Less Than 7 Days) RES	# Missed (Less Than 7 Days) BUS	# Missed (Less Than 7 Days) TOT	% Missed (Less Than 7 Days)	Total Expts
EXCHANGE			302	299	99.01%	3	0	3	0.99%	0	302	302	100.00%	0	0	0	0.00%	0
YAKIMA			200	198	99.00%	2	0	2	1.00%	0	200	200	100.00%	0	0	0	0.00%	0
CHESTNUT	244	509	102	101	99.02%	1	0	1	0.98%	0	102	102	100.00%	0	0	0	0.00%	0
WEST	965	509	13094	12953	98.92%	131	10	141	1.08%	71	13158	13155	99.98%	3	0	3	0.02%	7
Totals																		

WASHINGTON OUT OF SERVICE CREDITS SUMMARY (LT 2 AND 7 DAY)
 JUNE 2005

OOS Report		MOOSA Credits Paid	
OOS Tickets	141	115	TOTAL CREDITS PAID Previous Pending Paid (MOOSA only) meaning PUC metric captured the out of service in the month it occurred however, MOOSA didn't pay the credit due in that month but rather in this later month.
Disp. 7, 8, 9 Tickets**	19		2 DAY Credits Paid (Total with PUC&MOOSA in source) Matches to PUC metric - meaning customer experienced out of service in the same month that they received the credit.
ELIGIBLE 2 DAY TICKETS	119	111	7 DAY Credits Paid (Total with PUC&MOOSA in source) Matches to PUC metric - meaning customer experienced out of service in the same month that they received the credit.
ELIGIBLE 7 DAY TICKETS	3	3	Pending Credits To Be Paid (PUC only in source) Customer experienced OOS as captured by PUC metric in current month, however MOOSA will credit in a later month.
TOTAL ELIGIBLE TICKETS	122	122	

**Repair tickets with a Disposition Code of 7, 8 or 9 will not be given credit; no trouble found when clearing the report
 Disposition Code 7 = Test OK, verify OK
 Disposition Code 8 = Found OK In
 Disposition Code 9 = Found OK Out

Pending Order Report
As of June 30, 2005

Washington Pending Orders based upon OP-15A Diagnostic Measure
as of June 30, 2005

Exchange	Total Orders Completed for Month SOT = NTC R, SB, L	SOT = NTC Total Pending Inward Orders as of 30JUN2005	Percent of Orders Pending as of 30JUN2005	Average Age of Pending Inward Orders (Business days) as of 30JUN2005	Inward Orders not Completed > 90 days from Due Date as of 30JUN2005	Inward Orders not Completed > 180 days from Due Date as of 30JUN2005
ABERDEEN-HOQUIAM	1497	9	0.60%	25.67	0	0
AUBURN	3340	2	0.06%	0	0	0
BAINBRIDGE ISLAND	1032	2	0.19%	23	0	0
BATTLEGROUNDS	999	3	0.30%	53.33	0	0
BELFAIR	565	1	0.18%	0	0	0
BELLEVUE	4182	8	0.19%	19.88	0	0
BLLVWAGL	1386	2	0.14%	4	0	0
BLLVWASH	2796	6	0.21%	25.17	0	0
BELLINGHAM	3507	8	0.23%	28.13	0	0
BLHMWA01	3328	8	0.24%	28.13	0	0
BLHMWALU	179	0	0.00%	0	0	0
BLACK DIAMOND	299	1	0.33%	3	0	0
BREMERTON	3045	5	0.16%	29.4	1	0
BMTNWA01	2708	5	0.18%	29.4	1	0
CRSBWA01	266	0	0.00%	0	0	0
SNYSWA01	71	0	0.00%	0	0	0
BUCKLEY	283	0	0.00%	0	0	0
CASTLE ROCK	366	0	0.00%	0	0	0
CENTRALIA	1018	2	0.20%	24	0	0
CHEHALIS	795	4	0.50%	34.75	1	0
CHHLWA01	618	3	0.48%	46.33	1	0
NPVNWA01	177	1	0.56%	0	0	0
CLE ELUM	274	5	1.79%	24.8	0	0
COLFAX	169	0	0.00%	0	0	0
COLVILLE	506	8	1.56%	33.75	1	1
COPALIS(OCEAN SHOPS)	306	0	0.00%	0	0	0
COULEE DAM	162	3	1.82%	14.67	0	0
CRYSTAL MOUNTAIN	34	0	0.00%	0	0	0
DAYTON	142	1	0.70%	17	0	0
DEER PARK	571	4	0.70%	15.25	0	0
DES MOINES	4107	4	0.10%	9.75	0	0
DESMWA01	1511	2	0.13%	1	0	0
FDWYWA01	2596	2	0.08%	18.5	0	0
EASTON	50	0	0.00%	0	0	0
ELK	185	1	0.54%	35	0	0
ENUMCLAW	747	2	0.27%	31.5	0	0
EPHRATA	289	0	0.00%	0	0	0
GRAHAM	2259	4	0.18%	23	1	0
GREEN BLUFF	178	0	0.00%	0	0	0
HOODSPORT	241	3	1.23%	43	1	0
ISSAQUAH	1857	1	0.05%	13	0	0
KENT	5458	9	0.16%	13.78	0	0
KENTWA01	3331	7	0.21%	13.43	0	0
KENTWAME	1830	2	0.11%	15	0	0
KENTWAOB	297	0	0.00%	0	0	0
LIBERTY LAKE	82	0	0.00%	0	0	0
LONGVIEW-KELSO	3251	11	0.34%	22	0	0
LOON LAKE	106	0	0.00%	0	0	0
MAPLE VALLEY	930	4	0.43%	6.5	0	0
MOSES LAKE	1394	6	0.43%	4	0	0
MSLKWA01	1102	2	0.18%	4	0	0
MSLKWAAB	292	4	1.35%	4	0	0
NEWMAN LAKE	157	0	0.00%	0	0	0
NORTHPORT	114	1	0.87%	52	0	0
OLYMPIA	7649	16	0.21%	39.38	3	0
LACYWA01	3660	8	0.22%	33.88	1	0
OLYMWA02	3378	6	0.18%	44.83	2	0
OLYMWA03	611	2	0.33%	45	0	0
OMAK-OKANOGAN	622	0	0.00%	0	0	0
OROVILLE	138	0	0.00%	0	0	0
OTHELLO	431	2	0.46%	20	0	0

Washington Pending Orders based upon OP-15A Diagnostic Measure
as of June 30, 2005

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PASCO	2284	9	0.39%	32.67	1	0
PATEROS	55	0	0.00%	0	0	0
POMEROY	65	0	0.00%	0	0	0
PORT ANGELES	1503	0	0.00%	0	0	0
JOYCWA01	79	0	0.00%	0	0	0
PTANWA01	1424	0	0.00%	0	0	0
PORT LUDLOW	163	0	0.00%	0	0	0
PORT ORCHARD	2149	3	0.14%	20	0	0
COLBWA01	821	1	0.12%	29	0	0
PTORWAFE	1328	2	0.15%	15.5	0	0
PORT TOWNSEND	928	4	0.43%	20.25	0	0
PUYALLAP	3894	8	0.21%	21.5	0	0
RENTON	5280	12	0.23%	15.08	0	0
RIDGEFIELD	253	3	1.17%	45	0	0
ROCHESTER	653	1	0.15%	3	0	0
ROY	244	0	0.00%	0	0	0
SEATTLE	29710	25	0.08%	22.96	2	0
MRISWA01	748	1	0.13%	8	0	0
STTLWA03	4019	1	0.02%	7	0	0
STTLWA04	3310	3	0.09%	9	0	0
STTLWA05	2148	0	0.00%	0	0	0
STTLWA06	2183	4	0.18%	36.75	0	0
STTLWACA	1059	0	0.00%	0	0	0
STTLWACH	4204	3	0.07%	21.67	0	0
STTLWADU	1536	1	0.07%	9	0	0
STTLWAEI	932	0	0.00%	0	0	0
STTLWALA	2322	4	0.17%	10	0	0
STTLWAPA	2681	3	0.11%	60.33	2	0
STTLWASU	2356	2	0.08%	18.5	0	0
STTLWAVE	2212	3	0.14%	17.67	0	0
SEQUIM	1063	1	0.09%	3	0	0
SHELTON	1526	5	0.33%	30.2	0	0
SILVERDALE	1493	3	0.20%	23	0	0
SPOKANE	14899	21	0.14%	23.52	2	0
SPKNWA01	1910	3	0.16%	2.67	0	0
SPKNWACH	455	1	0.22%	0	0	0
SPKNWafa	2215	1	0.05%	43	0	0
SPKNWAHD	2177	2	0.09%	10.5	0	0
SPKNWAKY	1591	2	0.13%	3	0	0
SPKNWAMO	748	3	0.40%	40.33	1	0
SPKNWAWA	3721	6	0.16%	39	1	0
SPKNWAWH	2082	3	0.14%	20.33	0	0
SPRINGDALE	196	2	1.01%	13.5	0	0
SUMNER (BONNEYLAK)	1969	4	0.20%	25.5	0	0
TACOMA	21191	40	0.19%	38.9	6	0
TACMWafa	2171	7	0.32%	15	0	0
TACMWaFL	1072	1	0.09%	0	0	0
TACMWAGF	3074	4	0.13%	44	2	0
TACMWAJU	3373	5	0.15%	14.6	0	0
TACMWALE	4212	5	0.12%	39.6	1	0
TACMWALO	1733	3	0.17%	76.33	1	0
TACMWASY	1420	8	0.56%	62.63	0	0
TACMWAWA	738	3	0.40%	18.33	0	0
TACMWAWV	3398	4	0.12%	54.75	2	0
VANCOUVER	10805	35	0.32%	23.11	0	0
ORCHWA01	5679	11	0.19%	18.91	0	0
VANCWA01	3156	18	0.57%	24.61	0	0
VANCWANO	1970	6	0.30%	26.33	0	0
WAITSBURG	60	1	1.64%	7	0	0
WALLA WALLA (INCL T)	1643	2	0.12%	30.5	0	0
WARDEN	125	0	0.00%	0	0	0

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WINLOCK	207	0	0.00%	0	0	0
YAKIMA	5397	2	0.04%	63	1	0
YAKMWA02	4039	1	0.02%	25	0	0
YAKMWAVE	1358	1	0.07%	101	1	0
Washington Customers Served by Exchanges in Neighboring States						
CLARKSTON	687	0	0.00%	0	0	0
State Totals	161779	311	0.19%	26.01	20	1