



UT-072149

151 Southhall Lane, Ste 450  
Maitland, FL 32751  
P.O. Drawer 200  
Winter Park, FL 32790-0200  
www.inteserra.com

December 22, 2021  
**Via Email**  
records@utc.wa.gov

Utilities and Transportation Commission (Email)  
Washington Utilities & Transportation Comm.  
Records@utc.wa.gov,

RE: Call One Inc  
WA Emergency Operations Information Request  
RE: UT-072149

Received  
Records Management  
12/20/21 10:48  
State Of WASH.  
UTIL. AND TRANSP.  
COMMISSION

Dear Sir or Madam:

Enclosed please find the WA Emergency Operations Information Request, filed on behalf of Call One Inc.  
No check is enclosed as there are no remittance fees due.

This report has been emailed to Records@utc.wa.gov in PDF and Word format.

Questions regarding this filing should be directed to Ruth Betsy's attention at 407-740-3007;  
rbetsy@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

Inteserra Compliance

cc: John Servatius - Call One Inc  
file: Call One Inc - Reporting - Washington

CF/rh

1.	<b>Company Name</b>	Call One Inc.						
2.	<b>Services Provided</b>	Telecommunications						
3.	<b>Emergency Plan (Y/N)</b>							
4.	<b>Emergency Plan Filed with UTC (Y/N)</b>							
5.	<b>Network Operations Center (Y/N)</b>							
6.	<b>Network Operations Center Location</b>							
		<b>Name</b>	<b>24 Hour Y/N</b>	<b>Title</b>	<b>Address</b>	<b>EM</b>	<b>Tel</b>	<b>Cell</b>
7.	<b>Regulatory Contact</b>	Helene Donahue		President & CFO	225 W. Wacker Drive, 8th floor, Chicago, IL 60606	hdonahue@callone.com	312-681-8300	
8.	<b>Primary Emergency Contact</b>	George Pitsoulakis		Director of Operations & Product Management	225 W. Wacker Drive, 8th floor, Chicago, IL 60606	gpitsoulakis@callone.com	312-681-8300	
9.	<b>Alternate Emergency Contact</b>	Steven Ochoa		Customer Service Supervisor	225 W. Wacker Drive, 8th floor, Chicago, IL 60606	sochoa@callone.com	312-506-5039	
10.	<b>Network Operations Center</b>							
11.	<b>24 Hour Emergency Contact</b>	Steven Ochoa		Customer Service Supervisor	225 W. Wacker Drive, 8th floor, Chicago, IL 60606	sochoa@callone.com		