



**Performance Results**  
**October 2011 - September 2012**  
**CenturyLink's Performance Assurance Plans (PAPs)**

[Click Here for Public Document on the Web](#)

PID Description	Month	CLEC		CLEC Result	Standard Deviation	Qwest		Q Result	Modified Z	Parity
		Numerator	Denominator			Numerator	Denominator			
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	October 2012	6839974	2896821	2	0.52	3194887	687803	5	-316.08	(193.17)
	September 2012	6350051	2710842	2	0.49	2239478	587876	4	-220.59	(135.11)
	August 2012	7360486	3142671	2	0.49	2378868	638389	4	-210.04	(128.70)
	July 2012	7058162	3005176	2	0.51	2183157	649035	3	-177.58	(108.96)
	June 2012	7000615	2970190	2	0.5	2696556	655484	4	-245.42	(150.20)
	May 2012	7682620	3280533	2	0.5	2362748	682376	3	-194.03	(118.96)
	April 2012	7036373	2981563	2	0.5	2178913	624577	3	-191.91	(117.67)
	March 2012	7262664	3082250	2	0.5	2308030	640996	4	-190.92	(117.07)
	February 2012	7352619	3144494	2	0.49	2165530	635566	3	-183.64	(112.64)
	January 2012	7558061	3215928	2	0.5	2413516	713647	3	-178.02	(109.23)
	December 2011	7446641	3374480	2	0.58	2900602	715196	4	-203.41	(124.67)
	November 2011	7054768	3171551	2	0.61	2005332	660660	3	-148.85	(91.50)
BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	October 2012	27280642	27280642	100%	0	0	0	0%	0.00	(0.16)
	September 2012	23122897	23123360	100%	0.0045	0	0	0%	0.00	(0.16)
	August 2012	28030563	28030572	100%	0.0006	0	0	0%	0.00	(0.16)
	July 2012	24803857	24803953	100%	0.002	0	0	0%	0.00	(0.16)
	June 2012	26045373	26045380	100%	0.0005	0	0	0%	0.00	(0.16)
	May 2012	24813950	24813952	100%	0.0003	0	0	0%	0.00	(0.16)
	April 2012	24703544	24703544	100%	0	0	0	0%	0.00	(0.16)
	March 2012	26260688	26260688	100%	0	0	0	0%	0.00	(0.16)
	February 2012	26947888	26947889	100%	0.0002	0	0	0%	0.00	(0.16)
	January 2012	27447750	27447813	100%	0.0015	0	0	0%	0.00	(0.16)
	December 2011	26917423	26917423	100%	0	0	0	0%	0.00	(0.16)
	November 2011	25705965	25705965	100%	0	0	0	0%	0.00	(0.16)
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity	October 2012	55	27	2	0.19	3194887	687803	5	-2.52	(2.53)
	September 2012	42	20	2	0.31	2239478	587876	4	-1.65	(2.01)
	August 2012	58	27	2	0.36	2378868	638389	4	-1.71	(2.04)
	July 2012	44	21	2	0.3	2183157	649035	3	-1.39	(1.85)
	June 2012	39	18	2	0.38	2696556	655484	4	-1.57	(1.96)
	May 2012	46	22	2	0.29	2362748	682376	3	-1.48	(1.90)
	April 2012	23	11	2	0.3	2178913	624577	3	-1.10	(1.67)
	March 2012	178338	75801	2	0.58	2308030	640996	4	-68.43	(42.60)
	February 2012	73	36	2	0.17	2165530	635566	3	-1.96	(2.19)
	January 2012	34	15	2	0.46	2413516	713647	3	-0.98	(1.59)
	December 2011	26	12	2	0.39	2900602	715196	4	-0.94	(1.57)
	November 2011	26	13	2	0.71	2005332	660660	3	-0.93	(1.56)
BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	October 2012	6839919	2896794	2	0.52	3194887	687803	5	-316.08	(193.17)
	September 2012	6350009	2710822	2	0.49	2239478	587876	4	-220.59	(135.11)
	August 2012	7360428	3142644	2	0.49	2378868	638389	4	-210.04	(128.70)
	July 2012	7058118	3005155	2	0.51	2183157	649035	3	-177.58	(108.96)
	June 2012	7000576	2970172	2	0.5	2696556	655484	4	-245.42	(150.20)
	May 2012	7682574	3280511	2	0.5	2362748	682376	3	-194.03	(118.96)
	April 2012	7036350	2981552	2	0.5	2178913	624577	3	-191.91	(117.67)
	March 2012	7084326	3006449	2	0.5	2308030	640996	4	-190.49	(116.81)
	February 2012	7352546	3144458	2	0.49	2165530	635566	3	-183.64	(112.64)

	January 2012	7558027	3215913	2	0.5	2413516	713647	3	-178.02	(109.23)
	December 2011	7446615	3374468	2	0.58	2900602	715196	4	-203.41	(124.67)
	November 2011	7054742	3171538	2	0.61	2005332	660660	3	-148.85	(91.50)
BI-2 Invoices Delivered within 10 Days All Parity by Design	October 2012	1493	1493	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	1410	1410	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	1542	1543	100%	2.54%	0	0	0%	0.00	0.00
	July 2012	1353	1354	100%	2.72%	0	0	0%	0.00	0.00
	June 2012	1513	1513	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	1516	1516	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	1331	1331	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	1631	1631	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	1353	1353	100%	0.00%	0	0	0%	0.00	0.00
	January 2012	1375	1375	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	1525	1525	100%	0.00%	0	0	0%	0.00	0.00
	November 2011	1411	1411	100%	0.00%	0	0	0%	0.00	0.00
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	October 2012	2221180	2221446	100%	1.10%	0	0	0%	0.00	(0.06)
	September 2012	2218008	2218874	100%	1.98%	0	0	0%	0.00	(0.06)
	August 2012	2234169	2238764	100%	4.53%	0	0	0%	0.00	(0.05)
	July 2012	2246396	2246620	100%	1.00%	0	0	0%	0.00	(0.06)
	June 2012	2233085	2234585	100%	2.59%	0	0	0%	0.00	(0.06)
	May 2012	2251186	2254258	100%	3.69%	0	0	0%	0.00	(0.06)
	April 2012	2292585	2292962	100%	1.28%	0	0	0%	0.00	(0.06)
	March 2012	2287784	2291312	100%	3.92%	0	0	0%	0.00	(0.06)
	February 2012	2250406	2251156	100%	1.82%	0	0	0%	0.00	(0.06)
	January 2012	3469377	3469730	100%	1.01%	0	0	0%	0.00	(0.06)
	December 2011	972601	972615	100%	0.38%	0	0	0%	0.00	(0.06)
	November 2011	2226055	2226058	100%	0.10%	0	0	0%	0.00	(0.06)
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	October 2012	26383	26383	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2012	26672	26672	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2012	24448	26378	93%	26.04%	0	0	0%	0.00	0.07
	July 2012	26293	26293	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2012	28068	28068	100%	0.00%	0	0	0%	0.00	(0.16)
	May 2012	26208	26208	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2012	26141	26141	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2012	25425	25425	100%	0.00%	0	0	0%	0.00	(0.16)
	February 2012	26800	26800	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2012	23429	23429	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2011	23897	23897	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2011	25092	25092	100%	0.00%	0	0	0%	0.00	(0.16)
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	October 2012	5604	5612	100%	3.77%	80505	81032	99%	-4.58	(3.78)
	September 2012	5237	5242	100%	3.09%	83831	84281	99%	-4.23	(3.57)
	August 2012	6423	6424	100%	1.25%	114136	114466	100%	-3.97	(3.41)
	July 2012	5932	5939	100%	3.43%	145589	145985	100%	-2.23	(2.35)
	June 2012	5208	5234	100%	7.03%	146396	146655	100%	5.42	2.30
	May 2012	5589	5617	100%	7.04%	82771	82979	100%	3.59	1.19
	April 2012	5693	5723	99%	7.22%	85667	85884	100%	3.96	1.41
	March 2012	5502	5508	100%	3.30%	84087	84341	100%	-2.52	(2.53)
	February 2012	5369	5372	100%	2.36%	88642	88952	100%	-3.53	(3.15)
	January 2012	4997	4999	100%	2.00%	85175	85539	100%	-4.07	(3.47)
	December 2011	4882	4885	100%	2.48%	83491	83867	100%	-3.93	(3.39)
	November 2011	7623	7631	100%	3.24%	93299	93816	99%	-5.06	(4.08)
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	October 2012	26383	26383	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2012	26672	26672	100%	0.00%	0	0	0%	0.00	(0.16)

	August 2012	26378	26378	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2012	26293	26293	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2012	28068	28068	100%	0.00%	0	0	0%	0.00	(0.16)
	May 2012	26208	26208	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2012	25926	25926	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2012	25425	25425	100%	0.00%	0	0	0%	0.00	(0.16)
	February 2012	26800	26800	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2012	23419	23419	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2011	23897	23897	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2011	25092	25092	100%	0.00%	0	0	0%	0.00	(0.16)
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	October 2012	108	109	99%	9.53%	0	0	0%	0.00	(0.13)
	September 2012	153	153	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2012	110	110	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2012	233	233	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2012	211	212	100%	6.85%	0	0	0%	0.00	(0.14)
	May 2012	152	153	99%	8.06%	0	0	0%	0.00	(0.14)
	April 2012	158	158	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2012	200	204	98%	13.86%	0	0	0%	0.00	(0.10)
	February 2012	135	138	98%	14.58%	0	0	0%	0.00	(0.09)
	January 2012	171	173	99%	10.69%	0	0	0%	0.00	(0.12)
	December 2011	147	151	97%	16.06%	0	0	0%	0.00	(0.07)
	November 2011	80	85	94%	23.53%	0	0	0%	0.00	0.03
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	October 2012	95	101	94%	23.64%	0	0	0%	0.00	0.03
	September 2012	77	79	97%	15.71%	0	0	0%	0.00	(0.08)
	August 2012	130	138	94%	23.37%	0	0	0%	0.00	0.03
	July 2012	146	156	94%	24.49%	0	0	0%	0.00	0.04
	June 2012	171	173	99%	10.69%	0	0	0%	0.00	(0.12)
	May 2012	144	145	99%	8.28%	0	0	0%	0.00	(0.14)
	April 2012	138	139	99%	8.45%	0	0	0%	0.00	(0.14)
	March 2012	111	111	100%	0.00%	0	0	0%	0.00	(0.16)
	February 2012	111	111	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2012	171	171	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2011	139	144	97%	18.31%	0	0	0%	0.00	(0.05)
	November 2011	47	47	100%	0.00%	0	0	0%	0.00	(0.16)
CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	October 2012	99	1	99	0	0	0	0	0.00	(0.53)
	September 2012	62	1	62	0	0	0	0	0.00	(1.45)
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	94	1	94	0	0	0	0	0.00	(0.65)
	June 2012	267	2	134	19.09	0	0	0	0.00	0.34
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	110	1	110	0	0	0	0	0.00	(0.25)
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	80	1	80	0	0	0	0	0.00	(1.00)
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	118	1	118	0	0	0	0	0.00	(0.64)
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	123	1	123	0	0	0	0	0.00	(0.54)
	April 2012	0	0	0	0	0	0	0	0.00	0.00

	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9	October 2012	1	1	100%	0.00	0	0	0%	0.00	0.00	(0.33)
	September 2012	1	1	100%	0.00	0	0	0%	0.00	0.00	(0.33)
	August 2012	0	0	0%	0.00	0	0	0%	0.00	0.00	0.00
	July 2012	1	1	100%	0.00	0	0	0%	0.00	0.00	(0.33)
	June 2012	1	2	50%	0.50	0	0	0%	0.00	0.00	1.33
	May 2012	0	0	0%	0.00	0	0	0%	0.00	0.00	0.00
	April 2012	0	0	0%	0.00	0	0	0%	0.00	0.00	0.00
	March 2012	1	1	100%	0.00	0	0	0%	0.00	0.00	(0.33)
	February 2012	0	0	0%	0.00	0	0	0%	0.00	0.00	0.00
	January 2012	1	1	100%	0.00	0	0	0%	0.00	0.00	(0.33)
	December 2011	0	0	0%	0.00	0	0	0%	0.00	0.00	0.00
	November 2011	0	0	0%	0.00	0	0	0%	0.00	0.00	0.00
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	October 2012	2	2	100%	0.00%	0	0	0%	0.00	0.00	(0.33)
	September 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00	(0.33)
	August 2012	2	2	100%	0.00%	0	0	0%	0.00	0.00	(0.33)
	July 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00	(0.33)
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	0.00
	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00	(0.33)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	0.00
	March 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00	(0.33)
	February 2012	3	3	100%	0.00%	0	0	0%	0.00	0.00	(0.33)
	January 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00	(0.33)
	December 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00	(0.33)
	November 2011	3	3	100%	0.00%	0	0	0%	0.00	0.00	(0.33)
CP-3 Collocation Feasibility Study Interval All Benchmark 10	October 2012	0	0	0	0.00%	0	0	0	0.00	0.00	0.00
	September 2012	10	1	10	0.00%	0	0	0	0.00	0.00	0.00
	August 2012	10	1	10	0.00%	0	0	0	0.00	0.00	0.00
	July 2012	64	7	9	121.00%	0	0	0	0.00	0.00	(0.26)
	June 2012	0	0	0	0.00%	0	0	0	0.00	0.00	0.00
	May 2012	0	0	0	0.00%	0	0	0	0.00	0.00	0.00
	April 2012	18	2	9	0.00%	0	0	0	0.00	0.00	(0.30)
	March 2012	7	1	7	0.00%	0	0	0	0.00	0.00	(0.90)
	February 2012	21	2	11	71.00%	0	0	0	0.00	0.00	0.15
	January 2012	0	0	0	0.00%	0	0	0	0.00	0.00	0.00
	December 2011	8	1	8	0.00%	0	0	0	0.00	0.00	(0.60)
	November 2011	28	3	9	115.00%	0	0	0	0.00	0.00	(0.20)
CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	September 2012	1	1	100%	0	0	0	0%	0.00	0.00	(0.33)
	August 2012	1	1	100%	0	0	0	0%	0.00	0.00	(0.33)
	July 2012	7	7	100%	0	0	0	0%	0.00	0.00	(0.33)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	April 2012	2	2	100%	0	0	0	0%	0.00	0.00	(0.33)
	March 2012	1	1	100%	0	0	0	0%	0.00	0.00	(0.33)
	February 2012	2	3	67%	0.4714	0	0	0%	0.00	0.00	0.78
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	December 2011	1	1	100%	0	0	0	0%	0.00	0.00	(0.33)
	November 2011	3	3	100%	0	0	0	0%	0.00	0.00	(0.33)

DA-1 Speed of Answer - Directory Assistance Parity by Design	October 2012	0	0	:00	0.00%	7.71	1	:24	0.00	0.00
	September 2012	0	0	:00	0.00%	8	1	:00	0.00	0.00
	August 2012	0	0	:00	0.00%	8.27	1	:48	0.00	0.00
	July 2012	0	0	:00	0.00%	8.28	1	:12	0.00	0.00
	June 2012	0	0	:00	0.00%	7.95	1	:00	0.00	0.00
	May 2012	0	0	:00	0.00%	7.73	1	:12	0.00	0.00
	April 2012	0	0	:00	0.00%	7.13	1	:12	0.00	0.00
	March 2012	0	0	:00	0.00%	8.13	1	:12	0.00	0.00
	February 2012	0	0	:00	0.00%	8.3	1	:00	0.00	0.00
	January 2012	0	0	:00	0.00%	8.71	1	:24	0.00	0.00
	December 2011	0	0	:00	0.00%	8.7	1	:00	0.00	0.00
	November 2011	0	0	:00	0.00%	7.9	1	:00	0.00	0.00
	DB-1A Time to Update Databases E911 Parity by Design	October 2012	0	33321	00:31	:00	0	0	00:00	0.00
September 2012		29.3895833	27173	00:02	:00	0	0	00:00	0.00	0.00
August 2012		37.7173611	33816	00:02	:00	0	0	00:00	0.00	0.00
July 2012		40.3923611	36127	00:02	:00	0	0	00:00	0.00	0.00
June 2012		39.7868056	34093	00:02	:00	0	0	00:00	0.00	0.00
May 2012		31.3229167	32565	00:01	:00	0	0	00:00	0.00	0.00
April 2012		32.1708333	33133	00:01	:00	0	0	00:00	0.00	0.00
March 2012		31.1284722	32175	00:01	:00	0	0	00:00	0.00	0.00
February 2012		34.5090278	31145	00:02	:00	0	0	00:00	0.00	0.00
January 2012		38.09375	31733	00:02	:00	0	0	00:00	0.00	0.00
December 2011		32.2180556	31971	00:01	:00	0	0	00:00	0.00	0.00
November 2011		97.3090278	27365	00:05	:00	0	0	00:00	0.00	0.00
DB-1B Time to Update Databases LIDB Parity by Design		October 2012	3300910	3176023	:36	00:00	0	0	:00	0.00
	September 2012	3323852	3221119	:12	00:00	0	0	:00	0.00	0.00
	August 2012	4328907	4190805	:12	00:00	0	0	:00	0.00	0.00
	July 2012	4013078	3878824	:12	00:00	0	0	:00	0.00	0.00
	June 2012	4912994	4764929	:12	00:00	0	0	:00	0.00	0.00
	May 2012	5346375	5184562	:12	00:00	0	0	:00	0.00	0.00
	April 2012	4079285	3925916	:36	00:00	0	0	:00	0.00	0.00
	March 2012	4362679	4214629	:36	00:00	0	0	:00	0.00	0.00
	February 2012	4732473	4585934	:12	00:00	0	0	:00	0.00	0.00
	January 2012	4398254	4236134	:36	00:00	0	0	:00	0.00	0.00
	December 2011	4965898	4791304	:36	00:00	0	0	:00	0.00	0.00
	November 2011	5102564	4946636	:12	00:00	0	0	:00	0.00	0.00
	DB-1C-1 Time to Update Databases Directory Listing Parity by Design	October 2012	8685.99	72062	:48	:12	0	0	:00	0.00
September 2012		6900.15	61604	:24	:48	0	0	:00	0.00	0.00
August 2012		8419.28	72480	:48	:48	0	0	:00	0.00	0.00
July 2012		7762.89	67954	:24	:48	0	0	:00	0.00	0.00
June 2012		8150.62	70566	:48	:48	0	0	:00	0.00	0.00
May 2012		8100.71	70073	:48	:48	0	0	:00	0.00	0.00
April 2012		7874.84	69790	:24	:48	0	0	:00	0.00	0.00
March 2012		7703.21	68536	:24	:48	0	0	:00	0.00	0.00
February 2012		17807.22	87726	:00	:00	0	0	:00	0.00	0.00
January 2012		34638.6	85956	:00	:36	0	0	:00	0.00	0.00
December 2011		30180.58	87997	:36	:48	0	0	:00	0.00	0.00
November 2011		54213.13	137704	:36	:36	0	0	:00	0.00	0.00
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design		October 2012	71088	71906	99%	:38	0	0	0%	0.00
	September 2012	60753	61509	99%	:41	0	0	0%	0.00	0.00
	August 2012	71325	72226	99%	:50	0	0	0%	0.00	0.00
	July 2012	66783	67741	99%	:04	0	0	0%	0.00	0.00
	June 2012	69340	70306	99%	:37	0	0	0%	0.00	0.00

	May 2012	68980	69822	99%	:15	0	0	0%	0.00	0.00
	April 2012	68453	69304	99%	:33	0	0	0%	0.00	0.00
	March 2012	67049	68026	99%	:22	0	0	0%	0.00	0.00
	February 2012	63606	64362	99%	:05	0	0	0%	0.00	0.00
	January 2012	64485	65329	99%	:35	0	0	0%	0.00	0.00
	December 2011	63689	64904	98%	:07	0	0	0%	0.00	0.00
	November 2011	102405	104327	98%	:41	0	0	0%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	October 2012	30566	30600	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	28800	28800	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	29006	29340	99%	0.00%	0	0	0%	0.00	0.00
	May 2012	30516	30600	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	27385	27540	99%	0.00%	0	0	0%	0.00	0.00
	March 2012	30338	30420	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	28440	28440	100%	0.00%	0	0	0%	0.00	0.00
	January 2012	30056	30060	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	30420	30420	100%	0.00%	0	0	0%	0.00	0.00
	November 2011	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925	October 2012	30600	30600	100%	0.00%	0	0	0%	0.00
September 2012		28800	28800	100%	0.00%	0	0	0%	0.00	0.00
August 2012		30600	30600	100%	0.00%	0	0	0%	0.00	0.00
July 2012		30060	30060	100%	0.00%	0	0	0%	0.00	0.00
June 2012		29340	29340	100%	0.00%	0	0	0%	0.00	0.00
May 2012		30600	30600	100%	0.00%	0	0	0%	0.00	0.00
April 2012		28980	28980	100%	0.00%	0	0	0%	0.00	0.00
March 2012		30420	30420	100%	0.00%	0	0	0%	0.00	0.00
February 2012		28440	28440	100%	0.00%	0	0	0%	0.00	0.00
January 2012		30060	30060	100%	0.00%	0	0	0%	0.00	0.00
December 2011		30420	30420	100%	0.00%	0	0	0%	0.00	0.00
November 2011		29520	29520	100%	0.00%	0	0	0%	0.00	0.00
GA-3 Gateway Availability - EB-TA Benchmark 0.9925		October 2012	86270	86400	100%	0.00%	0	0	0%	0.00
	September 2012	82800	82800	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	43200	43200	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	42900	42900	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	41626	41700	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	43155	43200	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	41295	41460	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	43140	43140	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	40112	40320	99%	0.00%	0	0	0%	0.00	0.00
	January 2012	42900	42900	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	43140	43140	100%	0.00%	0	0	0%	0.00	0.00
	November 2011	41760	41760	100%	0.00%	0	0	0%	0.00	0.00
	GA-4 System Availability - EXACT Benchmark 0.9925	October 2012	22860	22860	100%	0.00%	0	0	0%	0.00
September 2012		20700	20700	100%	0.00%	0	0	0%	0.00	0.00
August 2012		22860	22860	100%	0.00%	0	0	0%	0.00	0.00
July 2012		21960	21960	100%	0.00%	0	0	0%	0.00	0.00
June 2012		21600	21600	100%	0.00%	0	0	0%	0.00	0.00
May 2012		22860	22860	100%	0.00%	0	0	0%	0.00	0.00
April 2012		21060	21060	100%	0.00%	0	0	0%	0.00	0.00
March 2012		22500	22500	100%	0.00%	0	0	0%	0.00	0.00
February 2012		21060	21060	100%	0.00%	0	0	0%	0.00	0.00
January 2012		21960	21960	100%	0.00%	0	0	0%	0.00	0.00

	December 2011	22500	22500	100%	0.00%	0	0	0%	0.00	0.00
	November 2011	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	October 2012	84140	84360	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	80250	80250	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	42180	42180	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	41820	41820	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	40485	40485	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	42135	42180	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	40380	40380	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	41843	41925	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	39300	39300	100%	0.00%	0	0	0%	0.00	0.00
	January 2012	41820	41820	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	41925	41925	100%	0.00%	0	0	0%	0.00	0.00
November 2011	40740	40740	100%	0.00%	0	0	0%	0.00	0.00	
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	October 2012	30566	30600	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	28800	28800	100%	0.00%	0	0	0%	0.00	0.00
	August 2012	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	28962	29340	99%	0.00%	0	0	0%	0.00	0.00
	May 2012	30589	30600	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	27385	27540	99%	0.00%	0	0	0%	0.00	0.00
	March 2012	30338	30420	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	28440	28440	100%	0.00%	0	0	0%	0.00	0.00
	January 2012	30004	30060	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	30420	30420	100%	0.00%	0	0	0%	0.00	0.00
November 2011	29520	29520	100%	0.00%	0	0	0%	0.00	0.00	
MR-10 Customer and Non-CTLQ Related Trouble Reports Basic Rate ISDN Parity	October 2012	0	1	0%	0.00%	1	8	13%	-0.36	(1.22)
	September 2012	4	5	80%	40.00%	5	6	83%	-0.15	(1.09)
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	2	50%	50.00%	3	9	33%	0.45	(1.18)
	June 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	1	0%	0.00%	1	6	17%	-0.41	(1.25)
November 2011	1	1	100%	0.00%	4	6	67%	0.65	(1.34)	
MR-10 Customer and Non-CTLQ Related Trouble Reports Business Parity	October 2012	2	11	18%	38.57%	528	1646	32%	-0.98	(1.60)
	September 2012	0	6	0%	0.00%	430	1226	35%	-1.80	(2.09)
	August 2012	0	11	0%	0.00%	532	1578	34%	-2.36	(2.43)

	July 2012	3	15	20%	40.00%	494	1489	33%	-1.08	(1.66)
	June 2012	0	8	0%	0.00%	480	1445	33%	-1.99	(2.21)
	May 2012	8	14	57%	49.49%	460	1472	31%	2.08	0.06
	April 2012	1	3	33%	47.14%	483	1432	34%	-0.01	(1.01)
	March 2012	2	5	40%	48.99%	525	1575	33%	0.32	(1.06)
	February 2012	5	10	50%	50.00%	546	1661	33%	1.15	(0.50)
	January 2012	4	11	36%	48.10%	641	2147	30%	0.47	(0.89)
	December 2011	1	8	13%	33.07%	563	1551	36%	-1.40	(1.85)
	November 2011	1	12	8%	27.64%	602	1651	36%	-2.02	(2.23)
MR-10 Customer and Non-CTLQ Related Trouble Reports Centrex Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	2	0%	0.00%	12	38	32%	-0.94	(1.57)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports Centrex 21 Parity	October 2012	1	4	25%	43.30%	6	14	43%	-0.64	(1.39)
	September 2012	0	1	0%	0.00%	2	7	29%	-0.59	(1.36)
	August 2012	2	3	67%	47.14%	9	20	45%	0.70	(0.95)
	July 2012	0	1	0%	0.00%	2	11	18%	-0.45	(1.27)
	June 2012	1	9	11%	31.43%	0	12	0%	0.00	(0.89)
	May 2012	5	5	100%	0.00%	1	14	7%	6.92	1.00
	April 2012	0	3	0%	0.00%	4	8	50%	-1.48	(1.90)
	March 2012	1	2	50%	50.00%	3	13	23%	0.84	(0.96)
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	3	33%	47.14%	4	13	31%	0.09	(1.33)
	December 2011	1	2	50%	50.00%	7	21	33%	0.48	(1.13)
	November 2011	2	3	67%	47.14%	6	20	30%	1.29	(0.63)
MR-10 Customer and Non-CTLQ Related Trouble Reports DS0 Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0.00%	59	220	27%	-0.60	(1.37)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	1	100%	0.00%	38	131	29%	1.56	(0.67)
MR-10 Customer and Non-CTLQ Related Trouble Reports DS1 Parity	October 2012	2	6	33%	47.14%	47	165	28%	0.26	(1.08)
	September 2012	1	3	33%	47.14%	28	118	24%	0.39	(1.10)
	August 2012	3	6	50%	50.00%	38	145	26%	1.30	(0.49)
	July 2012	0	1	0%	0.00%	50	162	31%	-0.67	(1.40)
	June 2012	2	3	67%	47.14%	56	142	39%	0.96	(0.77)
	May 2012	2	7	29%	45.18%	45	141	32%	-0.19	(1.11)
	April 2012	0	4	0%	0.00%	30	127	24%	-1.10	(1.67)
March 2012	3	8	38%	48.41%	35	125	28%	0.58	(0.86)	



	February 2012	3	6	50%	50.00%	37	120	31%	0.99	(0.66)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	1	6	17%	37.27%	71	195	36%	-0.99	(1.60)
	November 2011	1	4	25%	43.30%	53	161	33%	-0.33	(1.20)
MR-10 Customer and Non-CTLQ Related Trouble Reports DS3 Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0.00%	3	5	60%	-1.12	(1.68)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-10 Customer and Non-CTLQ Related Trouble Reports E911 Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00
September 2012		0	1	0%	0.00%	52	55	95%	-4.13	(3.51)
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2012		1	4	25%	43.30%	79	80	99%	-12.96	(8.88)
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		0	3	0%	0.00%	62	63	98%	-13.32	(9.10)
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2012		0	1	0%	0.00%	67	72	93%	-3.64	(3.21)
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2011		0	1	0%	0.00%	66	69	96%	-4.66	(3.83)
MR-10 Customer and Non-CTLQ Related Trouble Reports ISDN Primary Parity		October 2012	0	0	0%	0.00%	0	0	0%	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0.00%	32	79	41%	-0.82	(1.50)
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0.00%	40	123	33%	-0.69	(1.42)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-10 Customer and Non-CTLQ Related Trouble Reports LIS Trunk Parity	October 2012	8	8	100%	0.00%	9	10	90%	0.70
September 2012		12	17	71%	45.56%	5	10	50%	1.03	(0.60)
August 2012		14	16	88%	33.07%	7	7	100%	0.00	0.00
July 2012		8	11	73%	44.54%	5	6	83%	-0.56	(1.34)
June 2012		2	2	100%	0.00%	3	4	75%	0.67	(1.26)
May 2012		5	5	100%	0.00%	4	7	57%	1.48	(0.39)
April 2012		6	6	100%	0.00%	2	3	67%	1.00	(0.74)
March 2012		6	8	75%	43.30%	3	3	100%	0.00	0.00
February 2012		18	20	90%	30.00%	4	5	80%	0.50	(1.01)
January 2012		12	13	92%	26.65%	2	4	50%	1.48	(0.29)
December 2011		10	13	77%	42.13%	2	6	33%	1.87	(0.20)
November 2011		6	8	75%	43.30%	4	5	80%	-0.22	(1.13)
MR-10 Customer and Non-CTLQ Related		October 2012	1	1	100%	0.00%	7	22	32%	1.43

Trouble Reports PBX Parity	September 2012	1	1	100%	0.00%	7	19	37%	1.28	(0.85)
	August 2012	0	1	0%	0.00%	5	13	38%	-0.76	(1.46)
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0.00%	7	12	58%	-1.14	(1.69)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	3	4	75%	43.30%	5	16	31%	1.69	(0.38)
	MR-10 Customer and Non-CTLQ Related Trouble Reports Residence Parity	October 2012	10	20	50%	50.00%	2835	9351	30%	1.91
September 2012		12	26	46%	49.85%	2166	6987	31%	1.67	(0.13)
August 2012		16	38	42%	49.37%	2537	8513	30%	1.65	(0.12)
July 2012		12	25	48%	49.96%	2667	9111	29%	2.06	0.08
June 2012		6	13	46%	49.85%	2430	8409	29%	1.37	(0.35)
May 2012		3	16	19%	39.03%	2309	8448	27%	-0.77	(1.47)
April 2012		4	12	33%	47.14%	2266	8036	28%	0.40	(0.93)
March 2012		8	19	42%	49.37%	2735	9451	29%	1.26	(0.38)
February 2012		7	15	47%	49.89%	2951	10489	28%	1.60	(0.22)
January 2012		9	17	53%	49.91%	3664	14103	26%	2.53	0.30
December 2011		3	7	43%	49.49%	3027	9940	30%	0.71	(0.79)
November 2011		2	9	22%	41.57%	3310	10540	31%	-0.59	(1.36)
MR-10 Customer and Non-CTLQ Related Trouble Reports UDIT Above DS1 Level Parity	October 2012	1	1	100%	0.00%	0	5	0%	0.00	(0.41)
	September 2012	3	3	100%	0.00%	3	4	75%	0.76	(1.11)
	August 2012	2	2	100%	0.00%	1	4	25%	2.00	(0.49)
	July 2012	3	4	75%	43.30%	1	2	50%	0.58	(1.15)
	June 2012	1	1	100%	0.00%	1	3	33%	1.22	(1.00)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	3	0%	0.00%	1	5	20%	-0.68	(1.42)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0.00%	2	4	50%	0.89	(1.15)
	January 2012	0	2	0%	0.00%	3	5	60%	-1.46	(1.89)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	2	2	100%	0.00%	2	6	33%	1.73	(0.52)
MR-10 Customer and Non-CTLQ Related Trouble Reports UDIT DS1 Parity	October 2012	0	1	0%	0.00%	47	165	28%	-0.63	(1.38)
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0.00%	38	145	26%	2.36	(0.11)
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	45	141	32%	1.46	(0.72)
	April 2012	1	2	50%	50.00%	30	127	24%	0.87	(0.88)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	2	0%	0.00%	37	120	31%	-0.94	(1.57)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	October 2012	34	55	62%	48.58%	1	8	13%	3.94	0.38
	September 2012	62	93	67%	47.14%	5	6	83%	-1.06	(1.65)
	August 2012	64	94	68%	46.61%	10	16	63%	0.43	(0.89)
	July 2012	45	74	61%	48.82%	3	9	33%	1.65	(0.26)
	June 2012	46	75	61%	48.70%	1	1	100%	0.00	0.00
	May 2012	42	68	62%	48.60%	5	8	63%	-0.04	(1.02)

	April 2012	58	87	67%	47.14%	4	10	40%	1.63	(0.21)
	March 2012	45	73	62%	48.63%	4	13	31%	2.22	0.07
	February 2012	26	47	55%	49.72%	7	14	50%	0.35	(0.97)
	January 2012	47	75	63%	48.37%	3	10	30%	2.12	(0.01)
	December 2011	52	82	63%	48.17%	1	6	17%	2.97	0.10
	November 2011	39	73	53%	49.88%	4	6	67%	-0.66	(1.40)
MR-10 Customer and Non-CTLQ Related	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports Unbundled Loop - 4 Wire	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Non-Loaded Parity	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	30	127	24%	1.79	(0.57)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	49	224	22%	1.89	(0.54)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related	October 2012	26	42	62%	48.56%	1	8	13%	3.87	0.35
Trouble Reports Unbundled Loop - ADSL	September 2012	18	38	47%	49.93%	5	6	83%	-2.20	(2.34)
Qualified Parity	August 2012	12	23	52%	49.95%	10	16	63%	-0.66	(1.40)
	July 2012	29	47	62%	48.61%	3	9	33%	1.65	(0.27)
	June 2012	29	41	71%	45.50%	1	1	100%	0.00	0.00
	May 2012	17	43	40%	48.89%	5	8	63%	-1.23	(1.75)
	April 2012	24	41	59%	49.27%	4	10	40%	1.07	(0.57)
	March 2012	31	58	53%	49.88%	4	13	31%	1.60	(0.29)
	February 2012	7	19	37%	48.24%	7	14	50%	-0.75	(1.45)
	January 2012	23	39	59%	49.19%	3	10	30%	1.78	(0.22)
	December 2011	20	36	56%	49.69%	1	6	17%	2.37	(0.19)
	November 2011	26	49	53%	49.91%	4	6	67%	-0.67	(1.41)
MR-10 Customer and Non-CTLQ Related	October 2012	32	115	28%	44.81%	47	165	28%	-0.12	(1.07)
Trouble Reports Unbundled Loop - DS1	September 2012	33	99	33%	47.14%	28	118	24%	1.66	(0.14)
Capable Parity	August 2012	32	118	27%	44.46%	38	145	26%	0.17	(0.98)
	July 2012	34	125	27%	44.50%	50	162	31%	-0.67	(1.41)
	June 2012	21	101	21%	40.58%	56	142	39%	-2.93	(2.78)
	May 2012	35	109	32%	46.69%	45	141	32%	0.03	(1.06)
	April 2012	35	112	31%	46.35%	30	127	24%	1.39	(0.28)
	March 2012	28	119	24%	42.42%	35	125	28%	-0.78	(1.47)
	February 2012	39	104	38%	48.41%	37	120	31%	1.08	(0.45)
	January 2012	48	188	26%	43.60%	49	224	22%	0.89	(0.54)
	December 2011	36	130	28%	44.75%	71	195	36%	-1.60	(1.97)
	November 2011	50	142	35%	47.76%	53	161	33%	0.42	(0.82)
MR-10 Customer and Non-CTLQ Related	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports Unbundled Loop - DS3	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Capable Parity	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	1	5	20%	1.83	(0.74)
	March 2012	1	1	100%	0.00%	1	4	25%	1.55	(0.85)
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00

MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - XDSL Parity	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	2	4	50%	50.00%	28	118	24%	1.21	(1.60)
	August 2012	0	2	0%	0.00%	38	145	26%	-0.84	(1.51)
	July 2012	1	1	100%	0.00%	50	162	31%	1.49	(0.70)
	June 2012	0	1	0%	0.00%	56	142	39%	-0.80	(1.49)
	May 2012	1	3	33%	47.14%	45	141	32%	0.05	(1.30)
	April 2012	2	6	33%	47.14%	30	127	24%	0.55	(0.92)
	March 2012	4	8	50%	50.00%	35	125	28%	1.34	(0.43)
	February 2012	0	3	0%	0.00%	37	120	31%	-1.14	(1.69)
	January 2012	2	9	22%	41.57%	49	224	22%	0.02	(1.19)
	December 2011	2	2	100%	0.00%	71	195	36%	1.86	(0.33)
November 2011	2	3	67%	47.14%	53	161	33%	1.23	(0.61)	
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop Analog Parity	October 2012	109	266	41%	49.18%	3363	10997	31%	3.64	1.12
	September 2012	107	243	44%	49.64%	2596	8213	32%	4.11	1.39
	August 2012	132	254	52%	49.96%	3069	10091	30%	7.38	3.25
	July 2012	135	266	51%	49.99%	3161	10600	30%	7.37	3.24
	June 2012	105	241	44%	49.58%	2910	9854	30%	4.72	1.73
	May 2012	121	259	47%	49.89%	2769	9920	28%	6.66	2.81
	April 2012	153	304	50%	50.00%	2749	9468	29%	8.05	3.62
	March 2012	154	304	51%	50.00%	3260	11026	30%	7.95	3.57
	February 2012	129	276	47%	49.89%	3497	12150	29%	6.52	2.75
	January 2012	173	370	47%	49.89%	4306	16251	27%	8.73	3.83
	December 2011	135	278	49%	49.98%	3590	11491	31%	6.16	2.57
	November 2011	202	322	63%	48.35%	3912	12191	32%	11.63	3.83
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop ISDN Capable Parity	October 2012	0	1	0%	0.00%	1	8	13%	-0.36	(1.22)
	September 2012	1	1	100%	0.00%	5	6	83%	0.41	(1.65)
	August 2012	1	2	50%	50.00%	10	16	63%	-0.34	(1.21)
	July 2012	1	2	50%	50.00%	3	9	33%	0.45	(1.18)
	June 2012	3	3	100%	0.00%	1	1	100%	0.00	0.00
	May 2012	1	1	100%	0.00%	5	8	63%	0.73	(1.26)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0.00%	4	13	31%	1.45	(0.78)
	February 2012	2	3	67%	47.14%	7	14	50%	0.52	(1.07)
	January 2012	3	4	75%	43.30%	3	10	30%	1.66	(0.43)
	December 2011	0	1	0%	0.00%	1	6	17%	-0.41	(1.25)
	November 2011	1	2	50%	50.00%	4	6	67%	-0.43	(1.26)
MR-10 Customer and Non-CTLQ Related Trouble Reports UNE - P (POTS) Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0.00%	2769	9920	28%	-0.62	(1.38)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	2	3	67%	47.14%	3260	11026	30%	1.41	(0.51)
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0.00%	676	685	99%	-0.12	(1.07)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	October 2012	6278	7321	86%	34.95%	175593	210951	83%	-5.66	(4.44)
	September 2012	6016	6912	87%	33.59%	169458	199189	85%	-4.50	(3.74)
	August 2012	6712	7766	86%	34.25%	196784	234327	84%	-5.79	(4.52)
	July 2012	6330	7591	83%	37.22%	183113	258918	71%	-23.90	(15.53)
	June 2012	6053	7443	81%	38.97%	171811	220463	78%	-6.94	(5.22)
	May 2012	6442	7496	86%	34.76%	165652	223461	74%	-22.97	(14.96)
	April 2012	6153	7081	87%	33.75%	166864	204181	82%	-11.07	(7.73)
	March 2012	6061	7341	83%	37.94%	159111	208409	76%	-12.32	(8.49)
	February 2012	6013	6878	87%	33.16%	152655	181538	84%	-7.42	(5.51)
	January 2012	6154	7128	86%	34.35%	163638	213425	77%	-18.98	(12.54)
	December 2011	7129	8342	85%	35.25%	146468	211961	69%	-31.71	(20.28)
	November 2011	6503	7886	82%	38.03%	163123	223579	73%	-18.67	(12.35)
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	2	2	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Business Parity	October 2012	0	1	0%	0.00%	151	250	60%	1.23	(0.84)
	September 2012	2	2	100%	0.00%	98	179	55%	-1.28	(1.78)
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	2	50%	50.00%	149	217	69%	0.57	(1.05)
	June 2012	1	1	100%	0.00%	202	236	86%	-0.41	(1.25)
	May 2012	2	3	67%	47.14%	189	230	82%	0.70	(0.92)
	April 2012	1	2	50%	50.00%	150	205	73%	0.74	(0.95)
	March 2012	1	2	50%	50.00%	189	256	74%	0.76	(0.94)
	February 2012	2	2	100%	0.00%	132	232	57%	-1.23	(1.75)
	January 2012	1	1	100%	0.00%	204	427	48%	-1.04	(1.63)
	December 2011	2	3	67%	47.14%	178	257	69%	0.10	(1.27)
	November 2011	3	3	100%	0.00%	169	248	68%	-1.18	(1.72)
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	1	2	50%	50.00%	1	1	100%	0.00	(1.26)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	2	50%	50.00%	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0.00%	2	3	67%	-0.61	(1.37)
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0.00%	709	1328	53%	1.07	(0.95)
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0.00%	1045	1938	54%	-0.92	(1.56)
	January 2012	1	1	100%	0.00%	1296	3465	37%	-1.29	(1.79)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	1	0%	0.00%	1269	2136	59%	1.21	(0.86)
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	1066	1712	62%	-0.78	(1.47)
	June 2012	1	1	100%	0.00%	1266	1683	75%	-0.57	(1.35)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	1	0%	0.00%	1269	2136	59%	1.21	(0.86)
MR-3A Out of Service Cleared within 24 Hours PBX Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	1	100%	0.00%	3	3	100%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Residence Parity	October 2012	2	2	100%	0.00%	857	1495	57%	-1.22	(1.74)
	September 2012	1	2	50%	50.00%	611	1149	53%	0.09	(1.35)
	August 2012	5	10	50%	50.00%	765	1310	58%	0.54	(0.86)
	July 2012	3	4	75%	43.30%	917	1495	61%	-0.56	(1.34)
	June 2012	1	1	100%	0.00%	1064	1447	74%	-0.60	(1.36)
	May 2012	3	3	100%	0.00%	1189	1565	76%	-0.97	(1.59)
	April 2012	1	1	100%	0.00%	915	1365	67%	-0.70	(1.43)
	March 2012	3	4	75%	43.30%	1088	1681	65%	-0.43	(1.26)
	February 2012	1	2	50%	50.00%	913	1706	54%	0.10	(1.34)
	January 2012	2	6	33%	47.14%	1092	3038	36%	0.13	(1.20)
	December 2011	0	1	0%	0.00%	1271	1889	67%	1.43	(0.73)
	November 2011	1	2	50%	50.00%	1100	1888	58%	0.24	(1.25)
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0.00%	1277	1937	66%	-0.72	(1.44)
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours Business Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0.00%	30	34	88%	2.70	(0.35)
	August 2012	1	1	100%	0.00%	42	64	66%	-0.72	(1.44)
	July 2012	0	2	0%	0.00%	37	72	51%	1.43	(0.58)
	June 2012	0	1	0%	0.00%	35	48	73%	1.62	(0.66)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	1	0%	0.00%	43	52	83%	2.17	(0.46)
	February 2012	1	1	100%	0.00%	49	68	72%	-0.62	(1.38)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours PBX Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours Residence Parity	October 2012	1	1	100%	0.00%	221	374	59%	-0.83	(1.51)
	September 2012	1	1	100%	0.00%	192	292	66%	-0.72	(1.44)
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	1	0%	0.00%	230	328	70%	1.53	(0.68)
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	October 2012	1	1	100%	0.00%	6	6	100%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	October 2012	12	12	100%	0.00%	7	7	100%	0.00	0.00	
	September 2012	26	26	100%	0.00%	1	1	100%	0.00	0.00	
	August 2012	26	26	100%	0.00%	6	6	100%	0.00	0.00	
	July 2012	21	21	100%	0.00%	5	5	100%	0.00	0.00	
	June 2012	20	20	100%	0.00%	0	0	0%	0.00	0.00	
	May 2012	16	16	100%	0.00%	3	3	100%	0.00	0.00	
	April 2012	22	22	100%	0.00%	5	5	100%	0.00	0.00	
	March 2012	19	19	100%	0.00%	6	6	100%	0.00	0.00	
	February 2012	11	11	100%	0.00%	6	6	100%	0.00	0.00	
	January 2012	19	19	100%	0.00%	6	6	100%	0.00	0.00	
	December 2011	13	13	100%	0.00%	5	5	100%	0.00	0.00	
	November 2011	20	20	100%	0.00%	1	1	100%	0.00	0.00	
	MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	October 2012	11	11	100%	0.00%	7	7	100%	0.00	0.00
		September 2012	14	14	100%	0.00%	1	1	100%	0.00	0.00
August 2012		5	5	100%	0.00%	6	6	100%	0.00	0.00	
July 2012		9	9	100%	0.00%	5	5	100%	0.00	0.00	
June 2012		8	8	100%	0.00%	0	0	0%	0.00	0.00	
May 2012		12	12	100%	0.00%	3	3	100%	0.00	0.00	
April 2012		7	7	100%	0.00%	5	5	100%	0.00	0.00	
March 2012		12	13	92%	26.65%	6	6	100%	0.00	(1.29)	
February 2012		8	8	100%	0.00%	6	6	100%	0.00	0.00	
January 2012		11	11	100%	0.00%	6	6	100%	0.00	0.00	
December 2011		12	12	100%	0.00%	5	5	100%	0.00	0.00	
November 2011		15	15	100%	0.00%	1	1	100%	0.00	0.00	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity		October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2012	3	3	100%	0.00%	44	44	100%	0.00	0.00	
	March 2012	2	2	100%	0.00%	43	43	100%	0.00	0.00	
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-3D Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	October 2012	89	90	99%	10.48%	1038	1779	58%	-7.61	(5.63)
		September 2012	85	89	96%	20.72%	736	1358	54%	-7.58	(5.61)
August 2012		66	69	96%	20.39%	946	1574	60%	-5.90	(4.59)	
July 2012		67	70	96%	20.25%	1088	1735	63%	-5.60	(4.40)	
June 2012		62	66	94%	23.86%	1302	1720	76%	-3.39	(3.06)	
May 2012		74	76	97%	16.01%	1422	1840	77%	-4.10	(3.49)	
April 2012		72	73	99%	11.62%	1098	1605	68%	-5.43	(4.30)	
March 2012		65	67	97%	17.02%	1337	2001	67%	-5.16	(4.14)	
February 2012		69	80	86%	34.44%	1084	1983	55%	-5.56	(4.38)	
January 2012		72	85	85%	35.99%	1332	3530	38%	-8.83	(6.37)	
December 2011		91	93	98%	14.51%	1493	2199	68%	-6.06	(4.68)	
November 2011	69	71	97%	16.55%	1315	2187	60%	-6.28	(4.82)		



MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	October 2012	3	3	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	2	2	100%	0.00%	1	1	100%	0.00	0.00
	January 2012	2	2	100%	0.00%	1	1	100%	0.00	0.00
	December 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2012		1	1	100%	0.00%	1	1	100%	0.00	0.00
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		1	1	100%	0.00%	0	0	0%	0.00	0.00
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2012		2	2	100%	0.00%	3	3	100%	0.00	0.00
February 2012		1	1	100%	0.00%	1	1	100%	0.00	0.00
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2011		1	1	100%	0.00%	0	0	0%	0.00	0.00
November 2011		1	1	100%	0.00%	1	1	100%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity		October 2012	8	9	89%	31.43%	279	448	62%	-1.63
	September 2012	6	6	100%	0.00%	227	333	68%	-1.66	(2.01)
	August 2012	5	6	83%	37.27%	313	494	63%	-1.01	(1.61)
	July 2012	10	10	100%	0.00%	328	636	52%	-3.04	(2.85)
	June 2012	17	21	81%	39.27%	347	531	65%	-1.47	(1.90)
	May 2012	16	16	100%	0.00%	364	459	79%	-2.01	(2.22)
	April 2012	13	13	100%	0.00%	240	363	66%	-2.54	(2.54)
	March 2012	7	8	88%	33.07%	283	355	80%	-0.54	(1.33)
	February 2012	13	13	100%	0.00%	303	417	73%	-2.18	(2.32)
	January 2012	20	24	83%	37.27%	286	497	58%	-2.50	(2.52)
	December 2011	9	9	100%	0.00%	272	385	71%	-1.91	(2.16)
	November 2011	3	4	75%	43.30%	278	437	64%	-0.47	(1.29)
	MR-3E Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	October 2012	1	1	100%	0.00%	0	0	0%	0.00
September 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2012		1	1	100%	0.00%	1	1	100%	0.00	0.00
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2011		1	1	100%	0.00%	1	1	100%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Basic Rate ISDN Parity		October 2012	0	0	0%	0.00%	0	0	0%	0.00
	September 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	2	2	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00	
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4A All Troubles Cleared within 48 Hours Business Parity	October 2012	5	5	100%	0.00%	616	683	90%	-0.73	(1.45)	
	September 2012	4	4	100%	0.00%	423	496	85%	-0.83	(1.50)	
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2012	8	8	100%	0.00%	533	584	91%	-0.87	(1.53)	
	June 2012	2	2	100%	0.00%	569	599	95%	-0.32	(1.20)	
	May 2012	4	5	80%	40.00%	600	618	97%	2.26	(0.35)	
	April 2012	2	2	100%	0.00%	560	602	93%	-0.39	(1.24)	
	March 2012	2	2	100%	0.00%	636	687	93%	-0.40	(1.24)	
	February 2012	2	3	67%	47.14%	618	732	84%	0.85	(0.85)	
	January 2012	4	5	80%	40.00%	726	1068	68%	-0.57	(1.35)	
	December 2011	6	6	100%	0.00%	611	648	94%	-0.60	(1.36)	
	November 2011	7	7	100%	0.00%	607	668	91%	-0.83	(1.51)	
	MR-4A All Troubles Cleared within 48 Hours Centrex Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2012		2	2	100%	0.00%	9	9	100%	0.00	0.00	
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4A All Troubles Cleared within 48 Hours Centrex 21 Parity		October 2012	3	3	100%	0.00%	7	7	100%	0.00	0.00
		September 2012	1	1	100%	0.00%	4	4	100%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2012	1	1	100%	0.00%	3	4	75%	-0.52	(1.31)	
	June 2012	8	8	100%	0.00%	7	7	100%	0.00	0.00	
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2012	2	2	100%	0.00%	4	4	100%	0.00	0.00	
	March 2012	1	1	100%	0.00%	8	8	100%	0.00	0.00	
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2012	1	1	100%	0.00%	2	5	40%	-1.12	(1.68)	
	December 2011	1	1	100%	0.00%	7	8	88%	-0.36	(1.22)	
	November 2011	1	1	100%	0.00%	9	10	90%	-0.32	(1.19)	
	MR-4A All Troubles Cleared within 48 Hours Line Sharing Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		September 2012	0	1	0%	0.00%	3157	3786	83%	2.24	(0.41)
August 2012		2	2	100%	0.00%	3998	4578	87%	-0.54	(1.33)	
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2012		1	1	100%	0.00%	4614	4850	95%	-0.23	(1.14)	
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2012		1	1	100%	0.00%	4995	6264	80%	-0.50	(1.31)	
January 2012		1	3	33%	47.14%	5587	9162	61%	0.98	(0.75)	

	December 2011	1	1	100%	0.00%	5239	5679	92%	-0.29	(1.18)
	November 2011	1	1	100%	0.00%	4994	5876	85%	-0.42	(1.26)
MR-4A All Troubles Cleared within 48 Hours Line Splitting Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0.00%	3998	4578	87%	-0.38	(1.23)
	July 2012	1	1	100%	0.00%	4211	4766	88%	-0.36	(1.22)
	June 2012	1	1	100%	0.00%	4306	4555	95%	-0.24	(1.15)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	2	50%	50.00%	4121	4531	91%	2.02	(0.43)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0.00%	5587	9162	61%	1.25	(0.83)
	December 2011	1	1	100%	0.00%	5239	5679	92%	-0.29	(1.18)
	November 2011	1	1	100%	0.00%	4994	5876	85%	-0.42	(1.26)
MR-4A All Troubles Cleared within 48 Hours PBX Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0.00%	2	4	50%	-0.89	(1.54)
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	1	100%	0.00%	6	7	86%	-0.38	(1.23)
MR-4A All Troubles Cleared within 48 Hours Residence Parity	October 2012	5	5	100%	0.00%	3956	4572	87%	-0.88	(1.54)
	September 2012	8	9	89%	31.43%	2734	3290	83%	-0.46	(1.28)
	August 2012	17	19	89%	30.69%	3442	3952	87%	-0.31	(1.19)
	July 2012	9	9	100%	0.00%	3678	4182	88%	-1.11	(1.67)
	June 2012	3	3	100%	0.00%	3737	3956	94%	-0.42	(1.25)
	May 2012	9	9	100%	0.00%	4014	4232	95%	-0.70	(1.42)
	April 2012	6	7	86%	34.99%	3561	3929	91%	0.45	(1.00)
	March 2012	6	6	100%	0.00%	4270	4735	90%	-0.81	(1.49)
	February 2012	5	6	83%	37.27%	4377	5532	79%	-0.25	(1.15)
	January 2012	4	7	57%	49.49%	4861	8094	60%	0.16	(1.12)
	December 2011	1	2	50%	50.00%	4628	5031	92%	2.19	(0.38)
	November 2011	3	4	75%	43.30%	4387	5208	84%	0.51	(1.00)
MR-4A All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0.00%	4906	5422	90%	-0.32	(1.20)
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Business Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	1	2	50%	50.00%	117	123	95%	2.94	(0.25)
	August 2012	9	9	100%	0.00%	167	193	87%	-1.16	(1.70)

	July 2012	3	4	75%	43.30%	161	196	82%	0.37	(1.08)
	June 2012	2	3	67%	47.14%	142	153	93%	1.74	(0.52)
	May 2012	1	1	100%	0.00%	151	161	94%	-0.26	(1.16)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0.00%	162	179	91%	-0.32	(1.20)
	February 2012	2	2	100%	0.00%	165	189	87%	-0.54	(1.33)
	January 2012	1	1	100%	0.00%	153	194	79%	-0.52	(1.31)
	December 2011	1	1	100%	0.00%	133	145	92%	-0.30	(1.18)
	November 2011	1	1	100%	0.00%	151	175	86%	-0.40	(1.24)
MR-4B All Troubles Cleared within 48 Hours PBX Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Residence Parity	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	2	2	100%	0.00%	972	1245	78%	-0.75	(1.46)
	September 2012	3	3	100%	0.00%	735	903	81%	-0.83	(1.50)
	August 2012	1	1	100%	0.00%	960	1170	82%	-0.47	(1.28)
	July 2012	0	1	0%	0.00%	1135	1459	78%	1.87	(0.54)
	June 2012	2	2	100%	0.00%	1097	1253	88%	-0.53	(1.32)
	May 2012	4	4	100%	0.00%	1004	1094	92%	-0.60	(1.36)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0.00%	1038	1141	91%	-0.45	(1.27)
	February 2012	0	1	0%	0.00%	1062	1208	88%	2.70	(0.29)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Sub-Loop Unbundling Diagnostic	December 2011	2	2	100%	0.00%	954	1054	91%	-0.46	(1.28)
	November 2011	1	1	100%	0.00%	957	1172	82%	-0.47	(1.29)
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	January 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	1	1	100%	0.00%	6	6	100%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4C All Troubles Cleared within 48 Hours Business Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2012	2	2	100%	0.00%	103	106	97%	-0.24	(1.15)	
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2012	1	1	100%	0.00%	92	93	99%	-0.10	(1.06)	
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2012	1	1	100%	0.00%	159	169	94%	-0.25	(1.15)	
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2011	3	3	100%	0.00%	138	138	100%	0.00	0.00	
	MR-4C All Troubles Cleared within 48 Hours Centrex 21 Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2012		1	1	100%	0.00%	0	0	0%	0.00	0.00	
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2012		1	1	100%	0.00%	2	2	100%	0.00	0.00	
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4C All Troubles Cleared within 48 Hours Line Sharing Parity		October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		September 2012	1	1	100%	0.00%	467	485	96%	-0.20	(1.12)
	August 2012	2	2	100%	0.00%	665	678	98%	-0.20	(1.12)	
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2011	1	1	100%	0.00%	757	764	99%	-0.10	(1.06)	
	MR-4C All Troubles Cleared within 48 Hours Residence Parity	October 2012	1	1	100%	0.00%	470	484	97%	-0.17	(1.10)
		September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2012		2	2	100%	0.00%	562	572	98%	-0.19	(1.11)	
July 2012		3	3	100%	0.00%	494	499	99%	-0.17	(1.11)	
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2012		1	2	50%	50.00%	625	635	98%	5.49	0.11	
February 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2011		2	2	100%	0.00%	619	626	99%	-0.15	(1.09)	
MR-4C All Troubles Cleared within 48		October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

Hours UNE - P (POTS) Parity	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	637	641	99%	-0.08	(1.05)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-4D All Troubles Cleared within 48	October 2012	17	17	100%	0.00%	7	7	100%	0.00
Hours Unbundled Loop - 2 Wire Non-Loaded Parity	September 2012	31	31	100%	0.00%	1	1	100%	0.00	0.00
	August 2012	29	29	100%	0.00%	6	6	100%	0.00	0.00
	July 2012	29	29	100%	0.00%	5	5	100%	0.00	0.00
	June 2012	27	27	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	25	25	100%	0.00%	3	3	100%	0.00	0.00
	April 2012	28	28	100%	0.00%	5	5	100%	0.00	0.00
	March 2012	26	26	100%	0.00%	6	6	100%	0.00	0.00
	February 2012	19	19	100%	0.00%	6	6	100%	0.00	0.00
	January 2012	26	26	100%	0.00%	6	6	100%	0.00	0.00
	December 2011	27	27	100%	0.00%	5	5	100%	0.00	0.00
	November 2011	31	31	100%	0.00%	1	1	100%	0.00	0.00
	MR-4D All Troubles Cleared within 48	October 2012	16	16	100%	0.00%	7	7	100%	0.00
Hours Unbundled Loop - ADSL Qualified Parity	September 2012	20	20	100%	0.00%	1	1	100%	0.00	0.00
	August 2012	11	11	100%	0.00%	6	6	100%	0.00	0.00
	July 2012	14	14	100%	0.00%	5	5	100%	0.00	0.00
	June 2012	12	12	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	24	24	100%	0.00%	3	3	100%	0.00	0.00
	April 2012	17	17	100%	0.00%	5	5	100%	0.00	0.00
	March 2012	25	25	100%	0.00%	6	6	100%	0.00	0.00
	February 2012	11	11	100%	0.00%	6	6	100%	0.00	0.00
	January 2012	15	15	100%	0.00%	6	6	100%	0.00	0.00
	December 2011	15	15	100%	0.00%	5	5	100%	0.00	0.00
	November 2011	22	22	100%	0.00%	1	1	100%	0.00	0.00
	MR-4D All Troubles Cleared within 48	October 2012	0	0	0%	0.00%	0	0	0%	0.00
Hours Unbundled Loop - XDSLi Parity	September 2012	2	2	100%	0.00%	35	35	100%	0.00	0.00
	August 2012	2	2	100%	0.00%	44	44	100%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	51	51	100%	0.00	0.00
	April 2012	4	4	100%	0.00%	44	44	100%	0.00	0.00
	March 2012	4	4	100%	0.00%	43	43	100%	0.00	0.00
	February 2012	3	3	100%	0.00%	48	48	100%	0.00	0.00
	January 2012	4	4	100%	0.00%	85	85	100%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	1	100%	0.00%	58	58	100%	0.00	0.00
	MR-4D All Troubles Cleared within 48	October 2012	146	146	100%	0.00%	5028	5718	88%	-4.42
Hours Unbundled Loop Analog Parity	September 2012	124	126	98%	12.50%	3549	4192	85%	-4.22	(3.57)
	August 2012	112	113	99%	9.37%	4529	5120	88%	-3.51	(3.13)
	July 2012	115	115	100%	0.00%	4688	5248	89%	-3.67	(3.23)
	June 2012	108	109	99%	9.53%	4786	5038	95%	-1.94	(2.18)
	May 2012	119	119	100%	0.00%	5141	5378	96%	-2.32	(2.41)

	April 2012	122	122	100%	0.00%	4615	5027	92%	-3.26	(2.98)
	March 2012	136	136	100%	0.00%	5530	6057	91%	-3.56	(3.16)
	February 2012	127	131	97%	17.21%	5577	6853	81%	-4.53	(3.76)
	January 2012	158	159	99%	7.91%	6190	9850	63%	-9.46	(6.75)
	December 2011	128	128	100%	0.00%	5877	6328	93%	-3.10	(2.89)
	November 2011	114	114	100%	0.00%	5645	6531	86%	-4.19	(3.55)
MR-4D All Troubles Cleared within 48	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Hours Unbundled Loop ISDN Capable Parity	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0.00%	6	6	100%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	6	6	100%	0.00	0.00
	December 2011	1	1	100%	0.00%	5	5	100%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4E All Troubles Cleared within 48	October 2012	4	4	100%	0.00%	0	0	0%	0.00	0.00
Hours Unbundled Loop - 2 Wire Non-Loaded Parity	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	March 2012	2	2	100%	0.00%	3	3	100%	0.00	0.00
	February 2012	2	2	100%	0.00%	1	1	100%	0.00	0.00
	January 2012	2	2	100%	0.00%	1	1	100%	0.00	0.00
	December 2011	3	3	100%	0.00%	0	0	0%	0.00	0.00
	November 2011	3	3	100%	0.00%	1	1	100%	0.00	0.00
MR-4E All Troubles Cleared within 48	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Hours Unbundled Loop - ADSL Qualified Parity	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	4	4	100%	0.00%	1	1	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	2	2	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0.00%	3	3	100%	0.00	0.00
	February 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	January 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	December 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
MR-4E All Troubles Cleared within 48	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Hours Unbundled Loop - XDSLi Parity	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	1	1	100%	0.00%	43	43	100%	0.00	0.00
	May 2012	1	1	100%	0.00%	45	45	100%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	3	3	100%	0.00%	89	90	99%	-0.18	(1.11)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00

	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	October 2012	10	11	91%	28.75%	1255	1560	80%	-0.87	(1.53)
	September 2012	10	10	100%	0.00%	927	1105	84%	-1.38	(1.84)
	August 2012	9	9	100%	0.00%	1261	1499	84%	-1.30	(1.79)
	July 2012	16	16	100%	0.00%	1405	1766	80%	-2.02	(2.23)
	June 2012	27	27	100%	0.00%	1349	1517	89%	-1.82	(2.11)
	May 2012	19	19	100%	0.00%	1265	1368	92%	-1.24	(1.75)
	April 2012	29	29	100%	0.00%	1242	1383	90%	-1.80	(2.09)
	March 2012	14	14	100%	0.00%	1307	1428	92%	-1.13	(1.69)
	February 2012	16	16	100%	0.00%	1321	1493	88%	-1.44	(1.87)
	January 2012	37	38	97%	16.01%	1456	1801	81%	-2.56	(2.56)
	December 2011	15	15	100%	0.00%	1197	1311	91%	-1.19	(1.72)
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	November 2011	6	6	100%	0.00%	1214	1456	83%	-1.09	(1.66)
	October 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours DS0 Parity	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours DS1 Parity	January 2012	0	1	0%	0.00%	55	96	57%	1.15	(0.90)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2012	3	3	100%	0.00%	37	43	86%	-0.67	(1.41)
	September 2012	2	2	100%	0.00%	31	35	89%	-0.49	(1.30)
	August 2012	3	3	100%	0.00%	34	44	77%	-0.91	(1.55)
	July 2012	1	1	100%	0.00%	49	55	89%	-0.35	(1.21)
	June 2012	1	1	100%	0.00%	34	43	79%	-0.51	(1.31)
	May 2012	4	5	80%	40.00%	40	51	78%	-0.08	(1.05)
	April 2012	3	3	100%	0.00%	34	44	77%	-0.91	(1.55)
	March 2012	4	4	100%	0.00%	32	43	74%	-1.12	(1.68)
MR-5A All Troubles Cleared within 4 Hours DS3 Parity	February 2012	2	2	100%	0.00%	36	48	75%	-0.80	(1.49)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	5	5	100%	0.00%	38	52	73%	-1.30	(1.79)
	November 2011	2	3	67%	47.14%	52	58	90%	1.27	(0.70)
	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00



	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	2	2	100%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours E911 Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0.00%	3	3	100%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	3	3	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	3	3	100%	0.00%	1	1	100%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	October 2012	42	47	89%	30.83%	37	43	86%	-0.45	(1.28)
	September 2012	34	39	87%	33.43%	31	35	89%	0.19	(1.11)
	August 2012	39	44	89%	31.74%	34	44	77%	-1.27	(1.77)
	July 2012	43	50	86%	34.70%	49	55	89%	0.51	(0.89)
	June 2012	45	51	88%	32.22%	34	43	79%	-1.09	(1.66)
	May 2012	44	49	90%	30.27%	40	51	78%	-1.38	(1.84)
	April 2012	35	44	80%	40.34%	34	44	77%	-0.25	(1.15)
	March 2012	34	40	85%	35.71%	32	43	74%	-1.10	(1.67)
	February 2012	18	23	78%	41.25%	36	48	75%	-0.30	(1.18)
	January 2012	77	107	72%	44.92%	56	85	66%	-0.88	(1.54)
	December 2011	35	47	74%	43.60%	38	52	73%	-0.16	(1.09)
	November 2011	38	43	88%	32.06%	52	58	90%	0.21	(1.06)
MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS3 Capable Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	3	3	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	3	4	75%	43.30%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	January 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours LIS Trunk Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	2	2	100%	0.00%	2	2	100%	0.00	0.00
	August 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	2	2	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	2	2	100%	0.00%	1	1	100%	0.00	0.00
	January 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	December 2011	2	3	67%	47.14%	2	2	100%	0.00	(1.15)
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	3	3	100%	0.00%	3	4	75%	-0.76	(1.46)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	2	2	100%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours UDIT DS1 Parity	October 2012	1	1	100%	0.00%	37	43	86%	-0.40	(1.24)
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	34	44	77%	-0.54	(1.33)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	2	2	100%	0.00%	36	48	75%	-0.80	(1.49)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	October 2012	54	65	83%	37.50%	37	43	86%	0.44	(0.92)
	September 2012	47	58	81%	39.20%	31	35	89%	1.11	(0.60)
	August 2012	67	77	87%	33.62%	34	44	77%	-1.23	(1.75)
	July 2012	64	75	85%	35.38%	49	55	89%	0.68	(0.78)
	June 2012	60	73	82%	38.26%	34	43	79%	-0.40	(1.24)
	May 2012	44	60	73%	44.22%	40	51	78%	0.65	(0.76)
	April 2012	50	66	76%	42.85%	34	44	77%	0.19	(1.03)
	March 2012	68	82	83%	37.63%	32	43	74%	-1.04	(1.63)
	February 2012	44	52	85%	36.08%	36	48	75%	-1.11	(1.67)
	January 2012	86	114	75%	43.05%	56	85	66%	-1.41	(1.86)
	December 2011	63	82	77%	42.19%	38	52	73%	-0.48	(1.29)
	November 2011	69	77	90%	30.51%	52	58	90%	0.01	(1.17)
MR-5B All Troubles Cleared within 4 Hours DS1 Parity	October 2012	1	1	100%	0.00%	55	75	73%	-0.60	(1.36)
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	41	53	77%	-0.54	(1.33)
	March 2012	1	1	100%	0.00%	37	47	79%	-0.51	(1.31)
	February 2012	1	1	100%	0.00%	25	35	71%	-0.62	(1.38)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours E911 Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	October 2012	13	18	72%	44.79%	55	75	73%	0.10	(1.10)
	September 2012	7	11	64%	48.10%	43	55	78%	1.07	(0.59)
	August 2012	9	15	60%	48.99%	48	63	76%	1.32	(0.42)
	July 2012	13	16	81%	39.03%	41	57	72%	-0.73	(1.45)
	June 2012	8	14	57%	49.49%	31	43	72%	1.08	(0.56)
	May 2012	11	15	73%	44.22%	35	45	78%	0.36	(0.98)
	April 2012	13	15	87%	33.99%	41	53	77%	-0.76	(1.46)
	March 2012	13	16	81%	39.03%	37	47	79%	-0.21	(1.13)
	February 2012	7	9	78%	41.57%	25	35	71%	-0.38	(1.23)
	January 2012	15	29	52%	49.97%	69	90	77%	2.76	0.39
	December 2011	15	19	79%	40.77%	56	72	78%	-0.11	(1.07)
	November 2011	14	17	82%	38.12%	33	50	66%	-1.23	(1.75)
MR-5B All Troubles Cleared within 4 Hours ISDN Primary Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	19	28	68%	-0.68	(1.41)
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	31	47	66%	-0.71	(1.43)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours LIS Trunk Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	3	3	100%	0.00%	2	3	67%	-0.87	(1.53)
	August 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	March 2012	2	2	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	2	50%	50.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	October 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	October 2012	14	18	78%	41.57%	55	75	73%	-0.38	(1.23)
	September 2012	8	8	100%	0.00%	43	55	78%	-1.40	(1.85)
	August 2012	9	9	100%	0.00%	48	63	76%	-1.57	(1.95)
	July 2012	14	16	88%	33.07%	41	57	72%	-1.22	(1.74)
	June 2012	5	7	71%	45.18%	31	43	72%	0.04	(1.22)
	May 2012	12	14	86%	34.99%	35	45	78%	-0.62	(1.38)
	April 2012	8	11	73%	44.54%	41	53	77%	0.33	(1.01)
	March 2012	7	9	78%	41.57%	37	47	79%	0.06	(1.19)
	February 2012	12	13	92%	26.65%	25	35	71%	-1.42	(1.87)
	January 2012	14	26	54%	49.85%	69	90	77%	2.42	0.21
	December 2011	12	12	100%	0.00%	56	72	78%	-1.71	(2.04)
	November 2011	11	15	73%	44.22%	33	50	66%	-0.53	(1.32)
MR-6A Mean Time to Restore Basic Rate ISDN Parity	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2012	0.33819444	1	08:07	0.00%	0.111111111	1	02:40	0.00	0.00
	August 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	July 2012	0.11527778	1	02:46	0.00%	0.238888889	2	02:52	-0.25	(1.15)
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	December 2011	0.27986111	1	06:43	0.00%	0.353472222	2	04:14	1.35	(0.59)
	November 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
MR-6A Mean Time to Restore Business Parity	October 2012	3.97847222	5	19:06	36.88%	0	683	00:06	-0.58	(1.35)
	September 2012	2.06736111	4	12:24	43.26%	0	495	04:18	-1.10	(1.67)
	August 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	July 2012	4.19930556	8	12:36	46.74%	0	584	00:13	-1.24	(1.75)
	June 2012	1.14375	2	13:43	53.47%	0	598	18:35	-0.41	(1.25)
	May 2012	5.25972222	5	01:15	112.29%	0	618	17:06	1.14	(0.26)
	April 2012	2.16736111	2	02:00	30.97%	0	602	20:51	0.42	(0.53)
	March 2012	1.975	2	23:42	25.83%	0	685	21:45	0.14	(0.72)
	February 2012	3.21875	3	01:45	87.57%	0	732	06:33	-0.24	(1.14)
	January 2012	7.10694444	5	10:07	85.00%	0	1067	19:25	-0.50	(1.31)
	December 2011	5.97430556	6	23:54	45.49%	0	648	21:58	0.18	(0.70)
	November 2011	3.85902778	7	13:14	40.97%	0	668	23:35	-1.15	(1.70)

MR-6A Mean Time to Restore Centrex Parity	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	April 2012	0.24166667	2	02:54	1.74%	7.315972222	9	19:31	-1.61	(1.98)
	March 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
MR-6A Mean Time to Restore Centrex 21 Parity	October 2012	2.94722222	3	23:35	24.24%	5.153472222	7	17:40	0.91	(0.41)
	September 2012	0.90902778	1	21:49	0.00%	2.435416667	4	14:37	0.56	(1.19)
	August 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	July 2012	0.86736111	1	20:49	0.00%	4.802083333	4	04:49	-0.24	(1.15)
	June 2012	8.07638889	8	00:14	8.26%	2.826388889	7	09:41	2.82	0.67
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	April 2012	1.3125	2	15:45	63.82%	3.675	4	22:03	-1.40	(1.85)
	March 2012	0.9625	1	23:06	0.00%	6.275694444	8	18:50	0.39	(1.01)
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	0.99930556	1	23:59	0.00%	13.28611111	5	15:46	-0.65	(1.39)
	December 2011	0.91736111	1	22:01	0.00%	6.931944444	8	20:48	0.05	(0.95)
	November 2011	1.10277778	1	02:28	0.00%	9.754861111	10	23:25	0.16	(0.67)
MR-6A Mean Time to Restore Line Sharing Parity	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2012	2.44513889	1	10:41	0.00%	0	3784	06:55	0.88	(0.24)
	August 2012	1.05069444	2	12:36	23.06%	0	4576	04:05	-0.87	(1.53)
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0.29375	1	07:03	0.00%	0	4848	20:19	-0.60	(1.37)
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2012	0.63958333	1	15:21	0.00%	0	6264	12:49	-0.54	(1.33)
	January 2012	6.34305556	3	02:45	162.92%	0	9160	01:55	0.03	(0.88)
	December 2011	0.75069444	1	18:01	0.00%	0	5678	23:56	-0.29	(1.18)
	November 2011	1.47708333	1	11:27	0.00%	0	5875	03:52	0.32	(0.56)
MR-6A Mean Time to Restore Line Splitting Parity	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2012	0.16319444	1	03:55	0.00%	0	4576	04:05	-0.96	(1.58)
	July 2012	0.95833333	1	23:00	0.00%	0	4766	03:43	-0.13	(1.08)
	June 2012	0.24583333	1	05:54	0.00%	0	4554	21:02	-0.79	(1.48)
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	April 2012	3.62361111	2	19:29	179.93%	0	4530	00:37	0.90	(0.18)
	March 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	2.11319444	1	02:43	0.00%	0	9160	01:55	0.02	(0.76)
	December 2011	1.22083333	1	05:18	0.00%	0	5678	23:56	0.26	(0.52)
	November 2011	1.49097222	1	11:47	0.00%	0	5875	03:52	0.33	(0.56)
MR-6A Mean Time to Restore PBX Parity	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2012	0.84375	1	20:15	0.00%	10.99305556	4	17:57	-0.63	(1.38)
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	

	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	November 2011	0.15763889	1	03:47	0.00%	7.097916667	7	00:20	-0.57	(1.35)
MR-6A Mean Time to Restore Residence Parity	October 2012	2.47777778	5	11:54	49.79%	0	4571	04:10	-1.37	(1.83)
	September 2012	9.46805556	9	01:15	81.11%	0	3289	07:19	-0.57	(1.34)
	August 2012	17.7173611	19	22:23	67.01%	0	3950	04:18	-1.01	(1.61)
	July 2012	8.55	9	22:48	52.57%	0	4182	04:12	-0.42	(1.25)
	June 2012	3.14305556	3	01:09	54.03%	0	3956	21:24	0.33	(0.60)
	May 2012	7.32291667	9	19:32	41.25%	0	4230	20:48	-0.17	(1.10)
	April 2012	9.71458333	7	09:18	85.42%	0	3928	01:12	0.69	(0.25)
	March 2012	5.84305556	6	23:22	43.68%	0	4734	02:25	-0.24	(1.14)
	February 2012	8.49305556	6	09:58	88.33%	0	5532	13:39	-0.22	(1.14)
	January 2012	19.5368056	7	18:59	248.54%	0	8093	02:47	0.95	(0.42)
	December 2011	3.95763889	2	23:29	141.74%	0	5030	00:12	1.67	0.04
	November 2011	6.05208333	4	12:19	128.89%	0	5207	04:26	0.67	(0.49)
MR-6A Mean Time to Restore UNE - P (POTS) Parity	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	0.90763889	1	21:47	0.00%	0	5419	01:50	-0.13	(1.08)
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
MR-6B Mean Time to Restore Business Parity	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2012	4.80555556	2	09:40	215.49%	88.75277778	123	17:19	3.15	0.20
	August 2012	7.28333333	9	19:25	46.74%	241.1506944	192	06:09	-0.29	(1.18)
	July 2012	4.28541667	4	01:43	125.97%	210.2673611	196	01:45	0.00	(1.00)
	June 2012	4.57013889	3	12:34	71.88%	133.5173611	153	20:57	1.58	(0.18)
	May 2012	0.10694444	1	02:34	0.00%	120.0979167	161	17:54	-0.62	(1.38)
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	1.07847222	1	01:53	0.00%	181.8881944	179	00:23	0.05	(0.51)
	February 2012	1.50138889	2	18:01	3.26%	180.2416667	189	22:53	-0.26	(1.16)
	January 2012	0.14097222	1	03:23	0.00%	261.0131944	194	08:17	-0.88	(1.54)
	December 2011	0.89791667	1	21:33	0.00%	110.4701389	145	18:17	0.14	(0.71)
	November 2011	0.875	1	21:00	0.00%	163.1055556	173	22:38	-0.07	(1.04)
MR-6B Mean Time to Restore PBX Parity	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0.07777778	1	01:52	0.00%	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00

	December 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
MR-6B Mean Time to Restore Residence Parity	October 2012	1.91597222	2	22:59	11.46%	0	1245	08:42	-0.45	(1.27)
	September 2012	3.57569444	3	04:36	62.08%	0	903	07:44	-0.10	(1.06)
	August 2012	0.92777778	1	22:16	0.00%	0	1168	05:21	-0.18	(1.11)
	July 2012	3.99097222	1	23:47	0.00%	0	1459	08:40	1.99	0.14
	June 2012	1.67708333	2	20:07	5.42%	0	1252	01:16	-0.34	(1.21)
	May 2012	1.90902778	4	11:27	36.74%	0	1092	21:11	-0.75	(1.46)
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	1.17777778	2	14:08	57.08%	0	1138	22:08	-0.60	(1.36)
	February 2012	2.03472222	1	00:50	0.00%	0	1207	01:38	0.90	(0.18)
	January 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	December 2011	2.56041667	2	06:43	40.69%	0	1054	22:28	0.53	(0.52)
	November 2011	1.21944444	1	05:16	0.00%	0	1172	05:31	-0.01	(1.00)
MR-6B Mean Time to Restore Sub-Loop Unbundling Diagnostic	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	1.98055556	1	23:32	0.00%	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Basic Rate ISDN Parity	October 2012	0.1	1	02:24	0.00%	0.1125	1	02:42	0.00	0.00
	September 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Business Parity	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2012	0.94722222	2	11:22	59.51%	24.63194444	77	07:41	0.27	(0.46)
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	0.15208333	1	03:39	0.00%	69.64444444	123	13:35	-0.37	(1.22)
	December 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	November 2011	0.13055556	1	03:08	0.00%	19.09305556	84	05:27	-0.21	(1.13)
MR-6C Mean Time to Restore Centrex 21 Parity	October 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00

	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	April 2012	1.36736111	1	08:49	0.00%	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	0.07430556	1	01:47	0.00%	0.292361111	1	07:01	0.00	0.00
	December 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Line Sharing Parity	September 2012	0.96041667	1	23:03	0	148.4666667	318	11:12	0.55	(0.31)
	August 2012	1.34791667	2	16:10	0.329166667	168.0854167	433	09:19	0.67	(0.40)
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0.20208333	1	04:51	0	146.7472222	413	08:32	-0.29	(1.18)
MR-6C Mean Time to Restore Residence Parity	October 2012	0.45347222	1	10:53	0	121.9222222	292	10:01	0.05	(0.70)
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0.75833333	2	09:06	0.528472222	96.93333333	266	08:45	0.04	(0.84)
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	2.94722222	1	22:44	0	153.9409722	369	10:01	4.18	0.34
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0.07083333	2	00:51	0.043055556	127.6541667	329	09:19	-0.93	(1.57)
MR-6C Mean Time to Restore UNE - P (POTS) Parity	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0.20555556	1	04:56	0	105.9243056	347	07:20	-0.19	(1.12)
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Dark Fiber - IOF Parity	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0.18125	1	04:21	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00



	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0.11180556	1	02:41	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore DS0 Parity	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.26875	1	06:27	0	41.07847222	91	10:50	-0.18	(1.11)
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore DS1 Parity	October 2012	0.05277778	2	00:38	0.022916667	4.761805556	35	03:16	-1.05	(1.64)
	September 2012	0.1125	2	01:21	0.019444444	3.526388889	29	02:55	-1.11	(1.68)
	August 2012	0.32569444	3	02:36	0.030555556	5.095833333	35	03:30	-0.60	(1.37)
	July 2012	0.10972222	1	02:38	0	5.195833333	44	02:50	-0.08	(1.05)
	June 2012	0.00486111	1	00:07	0	5.0375	35	03:27	-1.10	(1.67)
	May 2012	0.70486111	5	03:23	0.111111111	5.647222222	44	03:05	0.23	(0.82)
	April 2012	0.14097222	3	01:08	0.028472222	5.175694444	40	03:06	-1.31	(1.80)
	March 2012	0.47430556	4	02:51	0.038194444	5.54375	40	03:20	-0.25	(1.15)
	February 2012	0.08055556	2	00:58	0	5.672222222	38	03:35	-1.31	(1.79)
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0.46527778	5	02:14	0.028472222	5.935416667	45	03:10	-0.83	(1.50)
	November 2011	0.40486111	3	03:14	0.074305556	5.05625	51	02:23	0.83	(0.47)
MR-6D Mean Time to Restore DS3 Parity	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.05069444	1	01:13	0	0.134722222	2	01:37	-0.22	(1.13)
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore E911 Parity	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0.00277778	1	00:04	0	0.020833333	1	00:30	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0.05972222	3	00:29	0.001388889	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0.00208333	3	00:01	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00

Extended Loops - DS0 Capable Diagnostic	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0.02152778	1	00:31	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.12013889	1	02:53	0	0	0	00:00	0.00	0.00
	December 2011	0.08263889	1	01:59	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	MR-6D Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	October 2012	4.825	46	02:31	0.061111111	4.761805556	35	03:16	-0.96
September 2012	4.62569444	38	02:55	0.156944444	3.526388889	29	02:55	0.01	(1.00)	
August 2012	5.26944444	42	03:01	0.173611111	5.095833333	35	03:30	-0.86	(1.53)	
July 2012	6.17569444	49	03:01	0.122916667	5.195833333	44	02:50	0.36	(0.79)	
June 2012	5.77222222	51	02:43	0.098611111	5.0375	35	03:27	-1.13	(1.69)	
May 2012	5.63055556	49	02:45	0.120833333	5.647222222	44	03:05	-0.57	(1.35)	
April 2012	5.18888889	44	02:50	0.100694444	5.175694444	40	03:06	-0.50	(1.30)	
March 2012	4.72430556	40	02:50	0.125	5.54375	40	03:20	-0.59	(1.36)	
February 2012	2.92430556	23	03:03	0.071527778	5.672222222	38	03:35	-0.73	(1.44)	
January 2012	18.8625	107	04:14	0.233333333	13.63611111	76	04:18	-0.10	(1.06)	
December 2011	6.50833333	47	03:19	0.122222222	5.935416667	45	03:10	0.32	(0.80)	
November 2011	4.99166667	43	02:47	0.082638889	5.05625	51	02:23	1.12	(0.35)	
MR-6D Mean Time to Restore Enhanced Extended Loops - DS3 Capable Diagnostic	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
September 2012	0.56666667	1	13:36	0	0	0	00:00	0.00	0.00	
August 2012	0.34583333	3	02:46	0.058333333	0	0	00:00	0.00	0.00	
July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
May 2012	0.44513889	4	02:40	0.053472222	0	0	00:00	0.00	0.00	
April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
January 2012	0.11180556	1	02:41	0	0	0	00:00	0.00	0.00	
December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6D Mean Time to Restore LIS Trunk Parity	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
September 2012	0.00694444	2	00:05	0.000694444	0.077777778	2	00:56	-2.25	(2.37)	
August 2012	0.00416667	1	00:06	0	0	0	00:00	0.00	0.00	
July 2012	0.01180556	2	00:08	0.002777778	0	0	00:00	0.00	0.00	
June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
February 2012	0.05	2	00:36	0.004166667	0.067361111	1	01:37	0.00	0.00	
January 2012	0.07222222	1	01:44	0	0.127083333	1	03:03	0.00	0.00	
December 2011	0.2625	3	02:06	0.099305556	0.185416667	2	02:13	-0.06	(1.04)	
November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6D Mean Time to Restore UDIT Above DS1 Level Parity	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
July 2012	0.07916667	1	01:54	0	0.000694444	1	00:01	0.00	0.00	
June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	

	April 2012	0.22986111	3	01:50	0.054166667	0.313888889	3	02:31	-0.41	(1.25)
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.00069444	1	00:01	0	0.134722222	2	01:37	-0.87	(1.53)
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore UDIT DS1 Parity	October 2012	0.06805556	1	01:38	0	4.761805556	35	03:16	-0.46	(1.28)
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0.01180556	1	00:17	0	5.175694444	40	03:06	-1.11	(1.67)
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0.11458333	2	01:22	0.013194444	5.672222222	38	03:35	-1.10	(1.67)
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	October 2012	2.38819444	17	03:22	0.071527778	0.315972222	2	03:47	-0.36	(1.22)
	September 2012	4.57013889	31	03:32	0.116666667	0.111111111	1	02:40	0.00	0.00
	August 2012	3.99652778	29	03:18	0.065277778	0.121527778	2	01:28	1.90	(0.27)
	July 2012	4.17222222	29	03:27	0.09375	0.533333333	5	02:34	2.64	0.09
	June 2012	3.35833333	27	02:59	0.104861111	0	0	00:00	0.00	0.00
	May 2012	3.44930556	25	03:19	0.079166667	0.202083333	2	02:25	0.71	(0.74)
	April 2012	5.12708333	28	04:24	0.115277778	0.682638889	5	03:17	1.41	(0.52)
	March 2012	3.87361111	26	03:35	0.102083333	0.980555556	5	04:42	-0.63	(1.38)
	February 2012	1.94305556	19	02:27	0.038194444	0.820833333	6	03:17	-1.11	(1.67)
	January 2012	6.35347222	26	05:52	0.226388889	0.572916667	4	03:26	1.64	(0.61)
	December 2011	3.97361111	27	03:32	0.15625	0.353472222	2	04:14	-0.65	(1.39)
	November 2011	4.79513889	31	03:43	0.113888889	0.054861111	1	01:19	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	October 2012	2.3375	16	03:30	0.077083333	0.315972222	2	03:47	-0.25	(1.15)
	September 2012	2.32916667	20	02:48	0.056944444	0.111111111	1	02:40	0.00	0.00
	August 2012	1.70555556	11	03:43	0.068055556	0.121527778	2	01:28	2.21	(0.32)
	July 2012	2.57013889	14	04:24	0.122916667	0.533333333	5	02:34	5.07	(0.05)
	June 2012	1.73125	12	03:28	0.081944444	0	0	00:00	0.00	0.00
	May 2012	4.59166667	24	04:35	0.164583333	0.202083333	2	02:25	1.72	(0.98)
	April 2012	2.76180556	17	03:54	0.1	0.682638889	5	03:17	0.75	(0.79)
	March 2012	4.92013889	25	04:43	0.24375	0.980555556	5	04:42	0.01	(1.27)
	February 2012	1.61597222	11	03:32	0.065972222	0.820833333	6	03:17	0.30	(0.81)
	January 2012	2.53194444	15	04:03	0.088194444	0.572916667	4	03:26	0.39	(0.80)
	December 2011	1.92361111	15	03:05	0.063888889	0.353472222	2	04:14	-1.03	(1.63)
	November 2011	3.50486111	22	03:49	0.091666667	0.054861111	1	01:19	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - DS1 Capable Parity	October 2012	8.3	65	03:04	0.086111111	4.761805556	35	03:16	-0.28	(1.17)
	September 2012	7.36527778	57	03:06	0.138888889	3.526388889	29	02:55	0.42	(0.82)
	August 2012	8.38472222	76	02:39	0.086805556	5.095833333	35	03:30	-1.70	(2.03)
	July 2012	8.9625	74	02:54	0.103472222	5.195833333	44	02:50	0.15	(0.95)
	June 2012	9.85347222	73	03:14	0.153472222	5.0375	35	03:27	-0.35	(1.21)
	May 2012	9.0125	60	03:36	0.123611111	5.647222222	44	03:05	0.97	(0.44)
	April 2012	9.87847222	66	03:36	0.149305556	5.175694444	40	03:06	0.97	(0.53)
	March 2012	9.02916667	81	02:41	0.083333333	5.54375	40	03:20	-0.91	(1.55)
	February 2012	5.92361111	52	02:44	0.094444444	5.672222222	38	03:35	-1.44	(1.88)
	January 2012	16.0020833	113	03:24	0.132638889	13.63611111	76	04:18	-1.25	(1.76)
	December 2011	9.64305556	81	02:51	0.084722222	5.935416667	45	03:10	-0.69	(1.42)

MR-6D Mean Time to Restore Unbundled Loop - XDSLi Parity	November 2011	8.40833333	77	02:37	0.070833333	5.05625	51	02:23	0.77	(0.57)
	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0.23125	2	02:46	0.122916667	3.526388889	29	02:55	-0.10	(1.06)
	August 2012	0.24305556	2	02:55	0.013888889	5.095833333	35	03:30	-0.33	(1.20)
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0.09652778	1	02:19	0	5.647222222	44	03:05	-0.28	(1.17)
	April 2012	1.16180556	4	06:58	0.277083333	5.175694444	40	03:06	2.93	0.25
	March 2012	0.3	4	01:48	0.047916667	5.54375	40	03:20	-0.78	(1.48)
	February 2012	0.57708333	3	04:37	0.075	5.672222222	38	03:35	0.62	(0.61)
	January 2012	0.46041667	4	02:46	0.046527778	13.63611111	76	04:18	-0.62	(1.38)
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
November 2011	0.18194444	1	04:22	0	5.05625	51	02:23	1.13	(0.30)	
MR-6D Mean Time to Restore Unbundled Loop Analog Parity	October 2012	61.3166667	146	10:05	0.268055556	0	5531	02:42	-7.74	(5.70)
	September 2012	60.8215278	126	11:35	0.363888889	0	4044	05:37	-6.32	(4.84)
	August 2012	48.08125	113	10:13	0.34375	0	4928	02:47	-6.97	(5.24)
	July 2012	41.6256944	115	08:41	0.298611111	0	5034	02:41	-5.18	(4.15)
	June 2012	37.1020833	109	08:10	0.381944444	0	4839	20:15	-6.55	(4.98)
	May 2012	43.89375	119	08:51	0.270833333	0	5135	19:34	-5.30	(4.22)
	April 2012	47.4840278	122	09:20	0.270833333	0	4817	23:34	-5.31	(4.23)
	March 2012	61.7319444	136	10:54	0.331944444	0	5800	00:46	-5.34	(4.25)
	February 2012	65.7715278	131	12:03	0.502777778	0	6614	11:21	-6.69	(5.07)
	January 2012	90.1118056	159	13:36	0.4375	0	9624	00:50	-9.71	(6.90)
	December 2011	51.6625	128	09:41	0.263194444	0	6046	23:08	-6.98	(5.24)
	November 2011	44.2618056	114	09:19	0.290972222	0	6228	02:45	-7.83	(5.76)
MR-6D Mean Time to Restore Unbundled Loop ISDN Capable Parity	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0.075	1	01:48	0	0.121527778	2	01:28	0.21	(1.37)
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.29236111	1	07:01	0	0.572916667	4	03:26	1.16	(0.79)
	December 2011	1.125	1	03:00	0	0.353472222	2	04:14	12.42	(1.01)
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore DS1 Parity	October 2012	0.14652778	1	03:31	0	12.68958333	72	04:14	-0.13	(1.08)
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0.16527778	1	03:58	0	5.41875	47	02:46	0.57	(0.69)
	March 2012	0.04791667	1	01:09	0	5.454861111	42	03:07	-0.82	(1.50)
	February 2012	0.10208333	1	02:27	0	19.23402778	27	17:06	-0.21	(1.12)
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore E911 Parity	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00

	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0.05902778	1	01:25	0	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0.04236111	1	01:01	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Enhanced	October 2012	2.86458333	18	03:49	0.14027778	12.68958333	72	04:14	-0.28	(1.17)
Extended Loops - DS1 Capable Parity	September 2012	1.54097222	11	03:22	0.113194444	8.123611111	44	04:26	-0.57	(1.35)
	August 2012	2.58194444	14	04:26	0.150694444	8.972222222	55	03:55	0.33	(0.64)
	July 2012	2.02361111	15	03:14	0.1375	7.771527778	47	03:58	-0.59	(1.36)
	June 2012	2.28472222	14	03:55	0.109722222	5.285416667	35	03:37	0.36	(0.79)
	May 2012	2.40486111	15	03:51	0.13125	5.407638889	39	03:20	0.64	(0.62)
	April 2012	1.70277778	15	02:43	0.096527778	5.41875	47	02:46	-0.07	(1.04)
	March 2012	2.06458333	16	03:06	0.090277778	5.454861111	42	03:07	-0.03	(1.02)
	February 2012	1.22986111	9	03:17	0.072222222	19.23402778	27	17:06	-0.51	(1.31)
	January 2012	7.511111111	29	06:13	0.435416667	19.09791667	81	05:40	0.23	(0.83)
	December 2011	2.7875	19	03:31	0.102777778	12.30902778	57	05:11	-0.55	(1.33)
	November 2011	2.10763889	17	02:59	0.079166667	8.766666667	42	05:01	-0.77	(1.47)
MR-6E Mean Time to Restore ISDN	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
Primary Parity	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0.04027778	1	00:58	0	4.011111111	27	03:34	-1.30	(1.79)
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.15763889	1	03:47	0	8.502083333	44	04:38	-0.12	(1.07)
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore LIS Trunk	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
Parity	September 2012	0.37847222	3	03:02	0.034027778	0.228472222	3	01:50	0.73	(0.79)
	August 2012	0.09236111	1	02:13	0	0	0	00:00	0.00	0.00
	July 2012	0.07291667	1	01:45	0	0.028472222	1	00:41	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0.14236111	2	01:43	0.076388889	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0.31875	2	03:49	0.100694444	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore UDIT Above	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
DS1 Level Parity	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00

	January 2012	0.00069444	1	00:01	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	October 2012	0.34583333	4	02:04	0.052083333	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0.10138889	1	02:26	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0.80972222	2	09:43	0.424305556	0	0	00:00	0.00	0.00
	May 2012	0.04583333	1	01:06	0	0	0	00:00	0.00	0.00
	April 2012	0.11388889	1	02:44	0	0.079861111	1	01:55	0.00	0.00
	March 2012	0.47152778	2	05:39	0.198611111	0.478472222	3	03:50	0.67	(0.61)
	February 2012	0.17291667	2	02:04	0.116666667	0.084027778	1	02:01	0.00	0.00
	January 2012	0.42916667	2	05:09	0.111111111	0.395138889	1	09:29	0.00	0.00
	December 2011	0.56875	3	04:33	0.143055556	0	0	00:00	0.00	0.00
	November 2011	0.36388889	3	02:55	0.077083333	0.065277778	1	01:34	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0.46388889	4	02:47	0.0375	0.068055556	1	01:38	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0.47222222	2	05:40	0.213194444	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0.27638889	2	03:19	0.040277778	0.478472222	3	03:50	-0.19	(1.11)
	February 2012	0.28819444	1	06:55	0	0.084027778	1	02:01	0.00	0.00
	January 2012	0.09444444	1	02:16	0	0.395138889	1	09:29	0.00	0.00
	December 2011	0.20277778	1	04:52	0	0	0	00:00	0.00	0.00
	November 2011	0.22222222	1	05:20	0	0.065277778	1	01:34	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - DS1 Capable Parity	October 2012	2.80625	18	03:44	0.191666667	12.68958333	72	04:14	-0.34	(1.21)
	September 2012	0.5125	7	01:45	0.032638889	8.123611111	44	04:26	-1.18	(1.72)
	August 2012	0.70208333	9	01:52	0.020138889	8.972222222	55	03:55	-1.09	(1.66)
	July 2012	1.85138889	16	02:47	0.081944444	7.771527778	47	03:58	-0.98	(1.59)
	June 2012	0.90902778	7	03:07	0.058333333	5.285416667	35	03:37	-0.47	(1.29)
	May 2012	1.37083333	14	02:21	0.089583333	5.407638889	39	03:20	-1.18	(1.72)
	April 2012	4.25347222	11	09:17	0.863888889	5.41875	47	02:46	9.29	(0.04)
	March 2012	1.19097222	9	03:11	0.104166667	5.454861111	42	03:07	0.07	(0.94)
	February 2012	1.32777778	13	02:27	0.068055556	19.23402778	27	17:06	-0.62	(1.38)
	January 2012	6.06666667	26	05:36	0.227083333	19.09791667	81	05:40	-0.02	(1.01)
	December 2011	0.91736111	12	01:50	0.042361111	12.30902778	57	05:11	-0.92	(1.56)
	November 2011	3.58194444	15	05:44	0.390972222	8.766666667	42	05:01	0.26	(0.89)
MR-6E Mean Time to Restore Unbundled Loop - XDSL Parity	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0.20138889	1	04:50	0	5.285416667	35	03:37	0.46	(0.62)
	May 2012	0.0875	1	02:06	0	5.407638889	39	03:20	-0.46	(1.28)
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	1.12083333	3	08:58	0.143055556	19.09791667	81	05:40	0.50	(0.36)
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop Analog Parity	October 2012	6.24583333	11	13:38	0.583333333	0	1522	06:58	-1.59	(1.97)
	September 2012	4.07638889	10	09:47	0.203472222	0	1084	05:07	-1.19	(1.72)

	August 2012	5.43055556	9	14:29	0.538194444	0	1441	04:12	-0.78	(1.47)
	July 2012	6.08680556	16	09:08	0.183333333	0	1713	07:10	-2.85	(2.73)
	June 2012	13.0104167	27	11:34	0.324305556	0	1470	00:11	-3.09	(2.88)
	May 2012	5.52986111	19	06:59	0.1875	0	1313	20:17	-2.24	(2.36)
	April 2012	9.57708333	29	07:56	0.240972222	0	1328	23:02	-3.61	(3.19)
	March 2012	7.85	14	13:27	0.30625	0	1375	21:46	-1.47	(1.90)
	February 2012	7.80347222	16	11:42	0.279861111	0	1451	00:41	-2.00	(2.21)
	January 2012	21.8020833	38	13:46	0.513194444	0	1743	06:11	-3.37	(3.05)
	December 2011	5.56736111	15	08:54	0.180555556	0	1251	21:32	-2.19	(2.33)
	November 2011	2.09027778	6	08:22	0.5	0	1405	03:53	-1.22	(1.74)
MR-6E Mean Time to Restore Unbundled Loop ISDN Capable Parity	October 2012	0.22152778	1	05:19	0	0	0	00:00	0.00	0.00
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2012	0.11319444	1	02:43	0	0.068055556	1	01:38	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0.17291667	1	04:09	0	0.084027778	1	02:01	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0.19375	1	04:39	0	0.065277778	1	01:34	0.00	0.00
	MR-7A Repair Repeat Report Rate Basic Rate ISDN Parity	October 2012	0	0	0%	0	0	0	0%	0.00
September 2012		0	1	0%	0	0	1	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	1	0%	0	1	2	50%	-0.82	(1.50)
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	1	0%	0	0	2	0%	0.00	0.00
November 2011		0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Business Parity		October 2012	0	0	0%	0	0	0	0%	0.00
	September 2012	0	4	0%	0	41	564	7%	-0.56	(1.34)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	8	0%	0	63	678	9%	-0.90	(1.55)
	June 2012	0	2	0%	0	64	691	9%	-0.45	(1.27)
	May 2012	0	5	0%	0	62	720	9%	-0.68	(1.42)
	April 2012	0	2	0%	0	64	679	9%	-0.46	(1.28)
	March 2012	0	2	0%	0	75	749	10%	-0.47	(1.29)
	February 2012	0	3	0%	0	54	801	7%	-0.46	(1.28)
	January 2012	1	5	20%	0.4	109	1125	10%	0.78	(0.85)
	December 2011	1	6	17%	0.3727	48	699	7%	0.95	(0.77)
	November 2011	1	7	14%	0.3499	53	723	7%	0.70	(0.87)
	MR-7A Repair Repeat Report Rate Centrex Parity	October 2012	0	0	0%	0	0	0	0%	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		1	2	50%	0.5	2	10	20%	0.97	(0.93)

	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Centrex 21 Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0	0	4	0%	0.00	0.00
	August 2012	0	1	0%	0	1	5	20%	-0.46	(1.28)
	July 2012	0	1	0%	0	0	6	0%	0.00	0.00
	June 2012	0	8	0%	0	1	8	13%	-0.76	(1.46)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	2	0%	0	0	4	0%	0.00	0.00
	March 2012	0	1	0%	0	0	8	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	1	5	20%	-0.46	(1.28)
	December 2011	0	1	0%	0	1	10	10%	-0.32	(1.19)
	November 2011	0	1	0%	0	1	10	10%	-0.32	(1.19)
MR-7A Repair Repeat Report Rate Line Sharing Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0	363	4045	9%	-0.31	(1.19)
	August 2012	1	2	50%	0.5	478	4907	10%	1.92	(0.46)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	493	5173	10%	-0.32	(1.20)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	1	0%	0	639	6530	10%	-0.33	(1.20)
	January 2012	1	4	25%	0.433	1013	9401	11%	0.92	(0.79)
	December 2011	0	1	0%	0	575	5892	10%	-0.33	(1.20)
	November 2011	1	1	100%	0	591	6120	10%	3.06	(0.21)
MR-7A Repair Repeat Report Rate Line Splitting Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	478	4907	10%	-0.33	(1.20)
	July 2012	0	1	0%	0	484	5095	10%	-0.32	(1.20)
	June 2012	0	1	0%	0	457	4870	9%	-0.32	(1.20)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	2	0%	0	470	4780	10%	-0.47	(1.28)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	1013	9401	11%	-0.35	(1.21)
	December 2011	0	1	0%	0	575	5892	10%	-0.33	(1.20)
	November 2011	0	1	0%	0	591	6120	10%	-0.33	(1.20)
MR-7A Repair Repeat Report Rate PBX Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	0	4	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	1	0%	0	0	7	0%	0.00	0.00



MR-7A Repair Repeat Report Rate Residence Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	11	9%	0.2875	322	3481	9%	-0.02	(1.01)
	August 2012	2	19	11%	0.3069	428	4192	10%	0.05	(1.14)
	July 2012	0	9	0%	0	421	4417	10%	-0.97	(1.59)
	June 2012	0	5	0%	0	393	4179	9%	-0.72	(1.44)
	May 2012	0	9	0%	0	431	4453	10%	-0.98	(1.60)
	April 2012	1	8	13%	0.3307	406	4101	10%	0.25	(1.10)
	March 2012	0	6	0%	0	462	4910	9%	-0.79	(1.48)
	February 2012	1	7	14%	0.3499	585	5729	10%	0.36	(1.05)
	January 2012	1	7	14%	0.3499	904	8276	11%	0.29	(1.08)
	December 2011	0	2	0%	0	527	5193	10%	-0.48	(1.29)
	November 2011	0	4	0%	0	538	5397	10%	-0.67	(1.40)
	MR-7A Repair Repeat Report Rate UNE - P (POTS) Parity	October 2012	0	0	0%	0	0	0	0%	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		1	1	100%	0	537	5659	9%	3.09	(0.20)
February 2012		1	3	33%	0.4714	639	6530	10%	1.37	(0.62)
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00
November 2011		0	0	0%	0	0	0	0%	0.00	0.00
MR-7B Repair Repeat Report Rate Business Parity		October 2012	0	0	0%	0	0	0	0%	0.00
	September 2012	1	2	50%	0.5	10	137	7%	2.30	(0.38)
	August 2012	1	9	11%	0.3143	25	218	11%	-0.03	(1.02)
	July 2012	1	4	25%	0.433	21	218	10%	1.03	(0.75)
	June 2012	1	4	25%	0.433	11	175	6%	1.52	(0.58)
	May 2012	0	1	0%	0	16	181	9%	-0.31	(1.19)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	1	0%	0	16	187	9%	-0.31	(1.19)
	February 2012	0	2	0%	0	20	198	10%	-0.47	(1.29)
	January 2012	0	1	0%	0	17	209	8%	-0.30	(1.18)
	December 2011	0	1	0%	0	11	158	7%	-0.27	(1.17)
	November 2011	0	1	0%	0	13	188	7%	-0.27	(1.17)
	MR-7B Repair Repeat Report Rate PBX Parity	October 2012	0	0	0%	0	0	0	0%	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	1	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00
November 2011		0	0	0%	0	0	0	0%	0.00	0.00
MR-7B Repair Repeat Report Rate Residence Parity		October 2012	0	0	0%	0	0	0	0%	0.00
	September 2012	0	3	0%	0	97	930	10%	-0.59	(1.36)
	August 2012	0	1	0%	0	114	1187	10%	-0.33	(1.20)
	July 2012	0	1	0%	0	146	1509	10%	-0.33	(1.20)
	June 2012	0	2	0%	0	151	1283	12%	-0.52	(1.31)

	May 2012	0	4	0%	0	117	1140	10%	-0.68	(1.41)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	3	0%	0	103	1169	9%	-0.54	(1.33)
	February 2012	0	1	0%	0	130	1236	11%	-0.34	(1.21)
	January 2012	0	1	0%	0	146	1515	10%	-0.33	(1.20)
	December 2011	0	2	0%	0	111	1088	10%	-0.48	(1.29)
	November 2011	0	1	0%	0	129	1205	11%	-0.35	(1.21)
MR-7B Repair Repeat Report Rate Sub-Loop Unbundling Diagnostic	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Business Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	2	0%	0	7	113	6%	-0.36	(1.22)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	1	2	50%	0.5	16	99	16%	1.29	(0.70)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	20	172	12%	-0.36	(1.22)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	3	3	100%	0	13	138	9%	5.31	0.84
MR-7C Repair Repeat Report Rate Centrex 21 Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	2	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Line Sharing Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0	58	505	11%	-0.36	(1.22)
	August 2012	0	2	0%	0	89	710	13%	-0.53	(1.33)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00

	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	1	0%	0	99	766	13%	-0.39	(1.23)
MR-7C Repair Repeat Report Rate Residence Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	1	2	50%	0.5	82	597	14%	1.49	(0.61)
	July 2012	0	3	0%	0	77	518	15%	-0.72	(1.44)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	85	637	13%	-0.55	(1.34)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	2	0%	0	86	628	14%	-0.56	(1.34)
MR-7C Repair Repeat Report Rate UNE - P (POTS) Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	81	657	12%	-0.37	(1.23)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Dark Fiber - IOF Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	1	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate DS0 Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	10	94	11%	-0.34	(1.21)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate DS1 Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	2	50%	0.5	1	35	3%	3.89	(0.24)
	August 2012	0	3	0%	0	5	44	11%	-0.60	(1.36)

	July 2012	0	1	0%	0	6	55	11%	-0.35	(1.21)
	June 2012	1	1	100%	0	13	43	30%	1.50	(0.71)
	May 2012	1	5	20%	0.4	7	51	14%	0.39	(1.08)
	April 2012	0	3	0%	0	11	44	25%	-0.97	(1.59)
	March 2012	0	4	0%	0	12	43	28%	-1.19	(1.72)
	February 2012	0	3	0%	0	8	48	17%	-0.75	(1.46)
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	5	0%	0	8	52	15%	-0.91	(1.55)
	November 2011	1	3	33%	0.4714	12	58	21%	0.53	(1.03)
MR-7D Repair Repeat Report Rate DS3 Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	2	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate E911 Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	1	0%	0	0	3	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	3	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	3	0%	0	0	1	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	1	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	5	39	13%	0.3343	1	35	3%	2.57	(0.30)
	August 2012	9	44	20%	0.4034	5	44	11%	1.34	(0.47)
	July 2012	16	50	32%	0.4665	6	55	11%	3.46	0.48
	June 2012	4	51	8%	0.2688	13	43	30%	-2.35	(2.43)
	May 2012	12	49	24%	0.43	7	51	14%	1.56	(0.32)
	April 2012	11	44	25%	0.433	11	44	25%	0.00	(1.00)
March 2012	11	40	28%	0.4465	12	43	28%	-0.04	(1.03)	

	February 2012	12	46	26%	0.4391	8	48	17%	1.23	(0.48)
	January 2012	30	106	28%	0.4505	15	84	18%	1.87	(0.08)
	December 2011	11	47	23%	0.4234	8	52	15%	1.10	(0.54)
	November 2011	10	43	23%	0.4225	12	58	21%	0.31	(0.96)
MR-7D Repair Repeat Report Rate	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS3 Capable	September 2012	0	1	0%	0	0	0	0%	0.00	0.00
Diagnostic	August 2012	2	3	67%	0.4714	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	2	4	50%	0.5	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate LIS	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Trunk Parity	September 2012	1	2	50%	0.5	0	2	0%	0.00	(1.00)
	August 2012	0	1	0%	0	0	0	0%	0.00	0.00
	July 2012	0	2	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	2	0%	0	0	1	0%	0.00	0.00
	January 2012	0	1	0%	0	0	1	0%	0.00	0.00
	December 2011	0	3	0%	0	0	2	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate UDIT	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Above DS1 Level Parity	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0	0	1	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	3	33%	0.4714	0	4	0%	0.00	(0.89)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	2	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate UDIT	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
DS1 Parity	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	1	0%	0	11	44	25%	-0.57	(1.35)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	2	0%	0	8	48	17%	-0.62	(1.38)
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	October 2012	0	0	0%	0	0	0	0%	0.00	0.00

Unbundled Loop - 2 Wire Non-Loaded Parity	September 2012	1	31	3%	0.1767	0	1	0%	0.00	(2.13)
	August 2012	1	29	3%	0.1825	0	6	0%	0.00	(1.58)
	July 2012	3	29	10%	0.3045	1	5	20%	-0.50	(1.30)
	June 2012	0	27	0%	0	0	0	0%	0.00	0.00
	May 2012	0	25	0%	0	0	3	0%	0.00	0.00
	April 2012	0	28	0%	0	1	5	20%	-1.03	(1.63)
	March 2012	0	26	0%	0	1	6	17%	-0.99	(1.60)
	February 2012	0	31	0%	0	1	6	17%	-1.00	(1.61)
	January 2012	3	26	12%	0.3195	0	6	0%	0.00	(1.04)
	December 2011	0	26	0%	0	0	5	0%	0.00	0.00
	November 2011	1	31	3%	0.1767	1	1	100%	0.00	0.00
	MR-7D Repair Repeat Report Rate	October 2012	0	0	0%	0	0	0	0%	0.00
Unbundled Loop - ADSL Qualified Parity	September 2012	2	20	10%	0.3	0	1	0%	0.00	(1.80)
	August 2012	0	11	0%	0	0	6	0%	0.00	0.00
	July 2012	0	14	0%	0	1	5	20%	-0.96	(1.58)
	June 2012	0	12	0%	0	0	0	0%	0.00	0.00
	May 2012	1	24	4%	0.1998	0	3	0%	0.00	(1.74)
	April 2012	3	17	18%	0.3812	1	5	20%	-0.12	(1.07)
	March 2012	1	25	4%	0.196	1	6	17%	-0.75	(1.45)
	February 2012	1	18	6%	0.2291	1	6	17%	-0.63	(1.38)
	January 2012	0	15	0%	0	0	6	0%	0.00	0.00
	December 2011	1	15	7%	0.2494	0	5	0%	0.00	(1.41)
	November 2011	1	22	5%	0.2083	1	1	100%	0.00	0.00
	MR-7D Repair Repeat Report Rate	October 2012	0	0	0%	0	0	0	0%	0.00
Unbundled Loop - DS1 Capable Parity	September 2012	8	58	14%	0.3448	1	35	3%	3.07	(0.15)
	August 2012	15	77	19%	0.3961	5	44	11%	1.35	(0.45)
	July 2012	9	75	12%	0.325	6	55	11%	0.20	(1.06)
	June 2012	14	73	19%	0.3937	13	43	30%	-1.25	(1.76)
	May 2012	10	60	17%	0.3727	7	51	14%	0.45	(0.90)
	April 2012	8	66	12%	0.3264	11	44	25%	-1.53	(1.93)
	March 2012	11	82	13%	0.3408	12	43	28%	-1.72	(2.04)
	February 2012	14	85	16%	0.3709	8	48	17%	-0.03	(1.02)
	January 2012	9	111	8%	0.273	15	84	18%	-1.76	(2.07)
	December 2011	11	81	14%	0.3426	8	52	15%	-0.28	(1.17)
	November 2011	9	76	12%	0.3231	12	58	21%	-1.25	(1.76)
	MR-7D Repair Repeat Report Rate	October 2012	0	0	0%	0	0	0	0%	0.00
Unbundled Loop - XDSLi Parity	September 2012	0	2	0%	0	1	35	3%	-0.24	(1.14)
	August 2012	0	2	0%	0	5	44	11%	-0.50	(1.30)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	7	51	14%	-0.40	(1.24)
	April 2012	0	4	0%	0	11	44	25%	-1.11	(1.67)
	March 2012	1	4	25%	0.433	12	43	28%	-0.12	(1.08)
	February 2012	0	3	0%	0	8	48	17%	-0.75	(1.46)
	January 2012	0	4	0%	0	15	84	18%	-0.91	(1.55)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	1	0%	0	12	58	21%	-0.51	(1.31)
	MR-7D Repair Repeat Report Rate	October 2012	0	0	0%	0	0	0	0%	0.00
Unbundled Loop Analog Parity	September 2012	3	126	2%	0.1525	412	4471	9%	-2.62	(2.59)
	August 2012	5	113	4%	0.2056	553	5475	10%	-1.98	(2.20)
	July 2012	6	115	5%	0.2224	549	5594	10%	-1.64	(2.00)
	June 2012	12	109	11%	0.313	528	5370	10%	0.41	(0.83)
	May 2012	8	119	7%	0.2504	562	5716	10%	-1.13	(1.69)

	April 2012	8	122	7%	0.2475	521	5284	10%	-1.21	(1.74)
	March 2012	8	136	6%	0.2353	617	6299	10%	-1.52	(1.92)
	February 2012	12	166	7%	0.259	737	7123	10%	-1.30	(1.79)
	January 2012	10	160	6%	0.2421	1094	10095	11%	-1.85	(2.13)
	December 2011	6	128	5%	0.2114	660	6543	10%	-2.01	(2.22)
	November 2011	7	114	6%	0.2401	674	6776	10%	-1.35	(1.82)
MR-7D Repair Repeat Report Rate	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	0	6	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	6	0%	0.00	0.00
	December 2011	0	1	0%	0	0	5	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate DS0	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Parity	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	1	0%	0	9	47	19%	-0.48	(1.29)
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate DS1	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Parity	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	1	0%	0	9	53	17%	-0.45	(1.27)
	March 2012	0	1	0%	0	10	47	21%	-0.51	(1.31)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate E911	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Parity	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	1	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00

	November 2011	0	1	0%	0	0	1	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS1 Capable Parity	September 2012	0	11	0%	0	12	55	22%	-1.60	(1.97)
	August 2012	0	15	0%	0	9	63	14%	-1.42	(1.86)
	July 2012	6	16	38%	0.4841	12	57	21%	1.43	(0.38)
	June 2012	3	14	21%	0.4103	7	43	16%	0.45	(0.95)
	May 2012	1	15	7%	0.2494	5	45	11%	-0.47	(1.29)
	April 2012	4	15	27%	0.4422	9	53	17%	0.88	(0.69)
	March 2012	4	16	25%	0.433	10	47	21%	0.31	(1.00)
	February 2012	6	19	32%	0.4648	6	40	15%	1.67	(0.31)
	January 2012	4	28	14%	0.3499	10	91	11%	0.49	(0.89)
	December 2011	6	19	32%	0.4648	15	72	21%	1.03	(0.57)
	November 2011	2	17	12%	0.3222	10	50	20%	-0.73	(1.45)
MR-7E Repair Repeat Report Rate ISDN Primary Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0	2	28	7%	-0.27	(1.17)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	4	47	9%	-0.30	(1.18)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate LIS Trunk Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	3	0%	0	0	3	0%	0.00	0.00
	August 2012	0	1	0%	0	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0	0	1	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	2	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT Above DS1 Level Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00



	June 2012	0	2	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	0	0	0%	0.00	0.00
	April 2012	0	1	0%	0	0	1	0%	0.00	0.00
	March 2012	0	2	0%	0	1	3	33%	-0.77	(1.47)
	February 2012	0	2	0%	0	0	1	0%	0.00	0.00
	January 2012	0	2	0%	0	1	1	100%	0.00	0.00
	December 2011	0	3	0%	0	0	0	0%	0.00	0.00
	November 2011	0	3	0%	0	0	1	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	4	0%	0	0	1	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	2	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	1	3	33%	-0.77	(1.47)
	February 2012	0	2	0%	0	0	1	0%	0.00	0.00
	January 2012	0	1	0%	0	1	1	100%	0.00	0.00
	December 2011	0	1	0%	0	0	0	0%	0.00	0.00
	November 2011	0	1	0%	0	0	1	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	September 2012	0	8	0%	0	12	55	22%	-1.40	(1.85)
	August 2012	1	9	11%	0.3143	9	63	14%	-0.25	(1.15)
	July 2012	5	16	31%	0.4635	12	57	21%	0.88	(0.67)
	June 2012	1	7	14%	0.3499	7	43	16%	-0.13	(1.08)
	May 2012	3	14	21%	0.4103	5	45	11%	1.07	(0.65)
	April 2012	1	11	9%	0.2875	9	53	17%	-0.63	(1.39)
	March 2012	2	9	22%	0.4157	10	47	21%	0.06	(1.19)
	February 2012	0	16	0%	0	6	40	15%	-1.42	(1.86)
	January 2012	4	26	15%	0.3608	10	91	11%	0.63	(0.81)
	December 2011	0	12	0%	0	15	72	21%	-1.65	(2.00)
	November 2011	1	15	7%	0.2494	10	50	20%	-1.13	(1.69)
MR-7E Repair Repeat Report Rate	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Parity	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	1	0%	0	7	43	16%	-0.44	(1.27)
	May 2012	0	1	0%	0	5	45	11%	-0.35	(1.21)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	3	0%	0	10	91	11%	-0.60	(1.36)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Parity	September 2012	0	10	0%	0	116	1146	10%	-1.06	(1.64)
	August 2012	0	9	0%	0	153	1547	10%	-0.99	(1.60)
	July 2012	0	16	0%	0	189	1845	10%	-1.35	(1.82)
	June 2012	1	27	4%	0.1889	175	1570	11%	-1.22	(1.74)
	May 2012	0	19	0%	0	145	1435	10%	-1.45	(1.88)
	April 2012	0	30	0%	0	157	1435	11%	-1.90	(2.16)
	March 2012	1	14	7%	0.2575	132	1467	9%	-0.24	(1.15)
	February 2012	0	17	0%	0	159	1530	10%	-1.40	(1.85)

	January 2012	2	38	5%	0.2233	179	1850	10%	-0.91	(1.55)
	December 2011	2	15	13%	0.3399	132	1358	10%	0.47	(0.91)
	November 2011	0	6	0%	0	158	1503	11%	-0.84	(1.51)
MR-7E Repair Repeat Report Rate	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0	0	1	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	1	0%	0	0	1	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	1	0%	0	0	1	0%	0.00	0.00
MR-8 Trouble Rate Basic Rate ISDN Parity	October 2012	1	105	1%	0.0971	7	2054	0%	1.05	(0.73)
	September 2012	1	105	1%	0.0971	1	2073	0%	4.12	(0.20)
	August 2012	0	104	0%	0	6	2094	0%	-0.53	(1.32)
	July 2012	1	101	1%	0.099	6	2148	0%	1.32	(0.64)
	June 2012	0	97	0%	0	0	2152	0%	0.00	0.00
	May 2012	0	95	0%	0	3	2183	0%	-0.35	(1.22)
	April 2012	0	94	0%	0	6	2222	0%	-0.49	(1.30)
	March 2012	0	94	0%	0	9	2223	0%	-0.61	(1.37)
	February 2012	0	100	0%	0	7	2858	0%	-0.49	(1.30)
	January 2012	0	94	0%	0	7	2338	0%	-0.52	(1.32)
	December 2011	1	97	1%	0.101	5	2376	0%	1.73	(0.52)
	November 2011	0	97	0%	0	2	2411	0%	-0.28	(1.17)
MR-8 Trouble Rate Business Parity	October 2012	9	1943	0%	0.0679	1118	221236	1%	-0.26	(1.16)
	September 2012	6	1975	0%	0.055	796	222667	0%	-0.40	(1.24)
	August 2012	11	1998	1%	0.074	1046	224615	0%	0.55	(0.66)
	July 2012	12	2005	1%	0.0771	995	226416	0%	1.07	(0.35)
	June 2012	8	2012	0%	0.0629	965	228280	0%	-0.17	(1.11)
	May 2012	6	2018	0%	0.0544	1012	229965	0%	-0.96	(1.59)
	April 2012	2	2014	0%	0.0315	949	232116	0%	-2.17	(2.32)
	March 2012	3	2005	0%	0.0387	1050	234105	0%	-1.99	(2.21)
	February 2012	5	2038	0%	0.0495	1115	235903	0%	-1.49	(1.91)
	January 2012	7	2039	0%	0.0585	1506	237728	1%	-1.64	(2.00)
	December 2011	7	2054	0%	0.0583	988	239450	0%	-0.51	(1.31)
	November 2011	11	2058	1%	0.0729	1049	241148	0%	0.68	(0.58)
MR-8 Trouble Rate Centrex Parity	October 2012	0	226	0%	0	26	32275	0%	-0.43	(1.26)
	September 2012	0	229	0%	0	23	32343	0%	-0.40	(1.24)
	August 2012	0	229	0%	0	20	32506	0%	-0.37	(1.23)
	July 2012	0	230	0%	0	45	32684	0%	-0.56	(1.34)
	June 2012	0	230	0%	0	32	32900	0%	-0.47	(1.29)
	May 2012	0	230	0%	0	33	33238	0%	-0.48	(1.29)
	April 2012	2	230	1%	0.0928	26	33475	0%	4.30	0.31
	March 2012	0	230	0%	0	58	33509	0%	-0.63	(1.38)
	February 2012	0	230	0%	0	39	33946	0%	-0.51	(1.31)
	January 2012	0	230	0%	0	40	33760	0%	-0.52	(1.32)
	December 2011	0	230	0%	0	32	33849	0%	-0.46	(1.28)
	November 2011	0	235	0%	0	47	33974	0%	-0.57	(1.35)
MR-8 Trouble Rate Centrex 21 Parity	October 2012	3	504	1%	0.0769	8	4340	0%	2.04	0.24
	September 2012	1	509	0%	0.0443	5	4399	0%	0.52	(0.68)

	August 2012	1	515	0%	0.044	11	4491	0%	-0.22	(1.13)
	July 2012	1	514	0%	0.0441	9	4558	0%	-0.01	(1.01)
	June 2012	8	514	2%	0.1238	12	4656	0%	5.51	2.35
	May 2012	0	519	0%	0	13	4733	0%	-1.13	(1.69)
	April 2012	3	517	1%	0.076	4	4828	0%	3.74	1.27
	March 2012	1	522	0%	0.0437	10	4879	0%	-0.06	(1.04)
	February 2012	0	545	0%	0	21	4942	0%	-1.45	(1.88)
	January 2012	2	545	0%	0.0605	9	5032	0%	0.99	(0.40)
	December 2011	1	547	0%	0.0427	14	5117	0%	-0.39	(1.23)
	November 2011	1	550	0%	0.0426	14	5182	0%	-0.38	(1.23)
MR-8 Trouble Rate Dark Fiber - IOF Diagnostic	October 2012	0	107	0%	0	0	0	0%	0.00	0.00
	September 2012	0	110	0%	0	0	0	0%	0.00	0.00
	August 2012	1	110	1%	0.0949	0	0	0%	0.00	0.00
	July 2012	0	109	0%	0	0	0	0%	0.00	0.00
	June 2012	0	108	0%	0	0	0	0%	0.00	0.00
	May 2012	0	107	0%	0	0	0	0%	0.00	0.00
	April 2012	0	103	0%	0	0	0	0%	0.00	0.00
	March 2012	0	103	0%	0	0	0	0%	0.00	0.00
	February 2012	0	73	0%	0	0	0	0%	0.00	0.00
	January 2012	0	98	0%	0	0	0	0%	0.00	0.00
	December 2011	0	93	0%	0	0	0	0%	0.00	0.00
	November 2011	1	89	1%	0.1054	0	0	0%	0.00	0.00
	MR-8 Trouble Rate Dark Fiber - Loop Diagnostic	October 2012	0	21	0%	0	0	0	0%	0.00
September 2012		0	21	0%	0	0	0	0%	0.00	0.00
August 2012		0	21	0%	0	0	0	0%	0.00	0.00
July 2012		0	21	0%	0	0	0	0%	0.00	0.00
June 2012		0	21	0%	0	0	0	0%	0.00	0.00
May 2012		0	21	0%	0	0	0	0%	0.00	0.00
April 2012		0	21	0%	0	0	0	0%	0.00	0.00
March 2012		0	21	0%	0	0	0	0%	0.00	0.00
February 2012		0	19	0%	0	0	0	0%	0.00	0.00
January 2012		0	20	0%	0	0	0	0%	0.00	0.00
December 2011		0	19	0%	0	0	0	0%	0.00	0.00
November 2011		0	19	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate DS0 Parity		October 2012	0	365	0%	0	116	20886	1%	-1.42
	September 2012	0	362	0%	0	67	21036	0%	-1.07	(1.65)
	August 2012	0	359	0%	0	134	21250	1%	-1.50	(1.91)
	July 2012	0	359	0%	0	121	21528	1%	-1.41	(1.86)
	June 2012	0	359	0%	0	92	21723	0%	-1.23	(1.75)
	May 2012	0	347	0%	0	98	22052	0%	-1.23	(1.75)
	April 2012	0	348	0%	0	84	22164	0%	-1.14	(1.69)
	March 2012	0	348	0%	0	91	22169	0%	-1.19	(1.72)
	February 2012	0	352	0%	0	104	25914	0%	-1.18	(1.72)
	January 2012	1	301	0%	0.0575	161	22494	1%	-0.78	(1.48)
	December 2011	0	301	0%	0	95	22697	0%	-1.12	(1.68)
	November 2011	0	301	0%	0	93	22797	0%	-1.10	(1.67)
	MR-8 Trouble Rate DS1 Parity	October 2012	4	23	17%	0.379	118	5996	2%	5.32
September 2012		2	25	8%	0.2713	90	6004	2%	2.67	(0.03)
August 2012		3	25	12%	0.325	107	6073	2%	3.88	0.42
July 2012		1	24	4%	0.1998	112	6289	2%	0.88	(0.77)
June 2012		1	28	4%	0.1856	86	6635	1%	1.06	(0.70)
May 2012		5	28	18%	0.383	96	7002	1%	7.49	1.39
April 2012		4	35	11%	0.3182	97	7089	1%	5.11	0.81

	March 2012	5	29	17%	0.3777	90	7086	1%	7.66	1.42
	February 2012	3	119	3%	0.1568	83	8291	1%	1.65	(0.29)
	January 2012	0	23	0%	0	175	7290	2%	-0.75	(1.46)
	December 2011	5	23	22%	0.4125	124	7368	2%	7.47	1.40
	November 2011	3	25	12%	0.325	108	7489	1%	4.42	0.54
MR-8 Trouble Rate DS3 Parity	October 2012	0	3	0%	0	5	1245	0%	-0.11	(1.07)
	September 2012	0	2	0%	0	1	1204	0%	-0.04	(1.02)
	August 2012	0	2	0%	0	3	1208	0%	-0.07	(1.04)
	July 2012	0	3	0%	0	1	1207	0%	-0.05	(1.03)
	June 2012	0	3	0%	0	2	1212	0%	-0.07	(1.04)
	May 2012	0	3	0%	0	0	1257	0%	0.00	0.00
	April 2012	0	3	0%	0	4	1209	0%	-0.10	(1.06)
	March 2012	0	3	0%	0	3	1209	0%	-0.09	(1.05)
	February 2012	0	9	0%	0	2	1318	0%	-0.12	(1.07)
	January 2012	1	3	33%	0.4714	2	1231	0%	14.25	0.49
	December 2011	0	3	0%	0	1	1240	0%	-0.05	(1.03)
	November 2011	0	3	0%	0	4	1243	0%	-0.10	(1.06)
	MR-8 Trouble Rate E911 Parity	October 2012	0	944	0%	0	6	3000	0%	-1.20
September 2012		1	938	0%	0.0326	3	2980	0%	0.05	(0.97)
August 2012		0	936	0%	0	7	2978	0%	-1.30	(1.79)
July 2012		3	990	0%	0.055	1	2978	0%	4.01	1.44
June 2012		0	986	0%	0	3	2990	0%	-0.86	(1.52)
May 2012		3	974	0%	0.0554	1	2990	0%	4.07	1.47
April 2012		0	964	0%	0	2	2994	0%	-0.70	(1.42)
March 2012		0	964	0%	0	4	2985	0%	-0.99	(1.60)
February 2012		1	1000	0%	0.0316	5	3306	0%	-0.37	(1.22)
January 2012		0	960	0%	0	4	2972	0%	-0.99	(1.60)
December 2011		0	960	0%	0	2	2970	0%	-0.70	(1.43)
November 2011		1	960	0%	0.0323	3	2974	0%	0.03	(0.98)
MR-8 Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic		October 2012	0	62	0%	0	0	0	0%	0.00
	September 2012	0	62	0%	0	0	0	0%	0.00	0.00
	August 2012	0	62	0%	0	0	0	0%	0.00	0.00
	July 2012	0	62	0%	0	0	0	0%	0.00	0.00
	June 2012	0	62	0%	0	0	0	0%	0.00	0.00
	May 2012	0	62	0%	0	0	0	0%	0.00	0.00
	April 2012	1	62	2%	0.126	0	0	0%	0.00	0.00
	March 2012	0	62	0%	0	0	0	0%	0.00	0.00
	February 2012	0	45	0%	0	0	0	0%	0.00	0.00
	January 2012	1	62	2%	0.126	0	0	0%	0.00	0.00
	December 2011	1	62	2%	0.126	0	0	0%	0.00	0.00
	November 2011	0	60	0%	0	0	0	0%	0.00	0.00
	MR-8 Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	October 2012	65	3209	2%	0.1409	118	5997	2%	0.19
September 2012		50	3206	2%	0.1239	90	6005	2%	0.23	(0.86)
August 2012		59	3214	2%	0.1342	107	6074	2%	0.26	(0.84)
July 2012		66	3209	2%	0.1419	112	6290	2%	0.96	(0.41)
June 2012		65	3220	2%	0.1406	86	6636	1%	2.98	0.81
May 2012		64	3258	2%	0.1388	96	7003	1%	2.41	0.46
April 2012		59	3249	2%	0.1335	97	7090	1%	1.82	0.11
March 2012		56	3237	2%	0.1304	90	7087	1%	1.94	0.18
February 2012		32	2582	1%	0.1106	83	8292	1%	1.06	(0.35)
January 2012		136	3108	4%	0.2046	175	7291	2%	6.03	2.66
December 2011		66	3072	2%	0.145	124	7369	2%	1.69	0.02
November 2011		60	3016	2%	0.1396	108	7489	1%	2.13	0.29

MR-8 Trouble Rate Enhanced Extended Loops - DS3 Capable Diagnostic	October 2012	0	58	0%	0	0	0	0%	0.00	0.00
	September 2012	1	58	2%	0.1302	0	0	0%	0.00	0.00
	August 2012	3	58	5%	0.2215	0	0	0%	0.00	0.00
	July 2012	0	58	0%	0	0	0	0%	0.00	0.00
	June 2012	0	57	0%	0	0	0	0%	0.00	0.00
	May 2012	4	57	7%	0.2554	0	0	0%	0.00	0.00
	April 2012	0	55	0%	0	0	0	0%	0.00	0.00
	March 2012	0	55	0%	0	0	0	0%	0.00	0.00
	February 2012	0	22	0%	0	0	0	0%	0.00	0.00
	January 2012	1	52	2%	0.1373	0	0	0%	0.00	0.00
	December 2011	0	49	0%	0	0	0	0%	0.00	0.00
	November 2011	0	48	0%	0	0	0	0%	0.00	0.00
	MR-8 Trouble Rate Frame Relay Parity	October 2012	0	0	0%	0	0	0	0%	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	4	0%	0	15	868	2%	-0.26	(1.16)
November 2011		0	4	0%	0	4	882	0%	-0.13	(1.08)
MR-8 Trouble Rate ISDN Primary Parity		October 2012	0	76	0%	0	77	94973	0%	-0.25
	September 2012	0	76	0%	0	58	94468	0%	-0.22	(1.13)
	August 2012	0	76	0%	0	52	94440	0%	-0.20	(1.12)
	July 2012	1	76	1%	0.114	47	94809	0%	4.96	0.08
	June 2012	0	76	0%	0	55	95081	0%	-0.21	(1.13)
	May 2012	0	76	0%	0	47	94670	0%	-0.19	(1.12)
	April 2012	0	76	0%	0	60	94327	0%	-0.22	(1.13)
	March 2012	0	76	0%	0	46	94306	0%	-0.19	(1.12)
	February 2012	0	51	0%	0	34	94678	0%	-0.14	(1.08)
	January 2012	1	76	1%	0.114	83	94437	0%	3.61	(0.08)
	December 2011	0	76	0%	0	40	95025	0%	-0.18	(1.11)
	November 2011	0	76	0%	0	44	95363	0%	-0.19	(1.11)
	MR-8 Trouble Rate Line Sharing Parity	October 2012	0	699	0%	0	7634	791887	1%	-2.61
September 2012		2	714	0%	0.0529	5617	799058	1%	-1.35	(1.82)
August 2012		4	724	1%	0.0741	7022	808085	1%	-0.92	(1.56)
July 2012		0	731	0%	0	7439	815815	1%	-2.59	(2.58)
June 2012		0	747	0%	0	6944	824133	1%	-2.52	(2.53)
May 2012		1	769	0%	0.036	7151	831931	1%	-2.19	(2.33)
April 2012		0	787	0%	0	6719	839856	1%	-2.52	(2.53)
March 2012		0	803	0%	0	7766	847107	1%	-2.72	(2.66)
February 2012		1	817	0%	0.035	8653	854227	1%	-2.54	(2.54)
January 2012		4	847	0%	0.0686	11945	861932	1%	-2.27	(2.38)
December 2011		1	861	0%	0.0341	7901	870009	1%	-2.45	(2.49)
November 2011		2	879	0%	0.0476	8279	878277	1%	-2.19	(2.33)
MR-8 Trouble Rate Line Splitting Parity		October 2012	0	61	0%	0	7634	791887	1%	-0.77
	September 2012	0	63	0%	0	5617	799058	1%	-0.67	(1.41)
	August 2012	1	64	2%	0.124	7022	808085	1%	0.60	(0.89)
	July 2012	1	67	1%	0.1213	7439	815815	1%	0.50	(0.94)
	June 2012	1	68	1%	0.1204	6944	824133	1%	0.57	(0.90)

	May 2012	0	70	0%	0	7151	831931	1%	-0.78	(1.47)
	April 2012	2	79	3%	0.1571	6719	839856	1%	1.73	(0.32)
	March 2012	0	81	0%	0	7766	847107	1%	-0.87	(1.53)
	February 2012	0	83	0%	0	8653	854227	1%	-0.92	(1.56)
	January 2012	1	87	1%	0.1066	11945	861932	1%	-0.19	(1.11)
	December 2011	1	90	1%	0.1048	7901	870009	1%	0.20	(1.09)
	November 2011	1	94	1%	0.1026	8279	878277	1%	0.12	(1.14)
MR-8 Trouble Rate LIS Trunk Parity	October 2012	0	100963	0%	0	1	93157	0%	-0.72	(1.44)
	September 2012	5	104034	0%	0.0069	5	93657	0%	-0.16	(1.10)
	August 2012	2	104755	0%	0.0044	0	93513	0%	0.00	0.00
	July 2012	3	108070	0%	0.0053	1	93892	0%	1.18	(0.29)
	June 2012	0	107830	0%	0	1	93149	0%	-0.73	(1.45)
	May 2012	0	107374	0%	0	3	95333	0%	-1.26	(1.77)
	April 2012	0	106798	0%	0	1	95957	0%	-0.73	(1.44)
	March 2012	2	106798	0%	0.0043	0	95957	0%	0.00	0.00
	February 2012	2	112344	0%	0.0042	1	106381	0%	0.64	(0.61)
	January 2012	1	106762	0%	0.0031	2	97046	0%	-0.56	(1.34)
	December 2011	3	105946	0%	0.0053	4	99110	0%	-0.43	(1.26)
	November 2011	2	105826	0%	0.0043	1	99806	0%	0.64	(0.61)
MR-8 Trouble Rate PBX Parity	October 2012	0	596	0%	0	15	21958	0%	-0.63	(1.38)
	September 2012	0	615	0%	0	12	22180	0%	-0.57	(1.35)
	August 2012	1	559	0%	0.0423	8	22623	0%	1.78	0.08
	July 2012	0	556	0%	0	8	22762	0%	-0.44	(1.27)
	June 2012	0	558	0%	0	10	23118	0%	-0.49	(1.30)
	May 2012	1	544	0%	0.0428	5	23357	0%	2.56	0.56
	April 2012	0	543	0%	0	14	23561	0%	-0.56	(1.34)
	March 2012	0	544	0%	0	9	23806	0%	-0.45	(1.27)
	February 2012	0	469	0%	0	10	26067	0%	-0.42	(1.26)
	January 2012	0	448	0%	0	22	24417	0%	-0.63	(1.38)
	December 2011	0	441	0%	0	11	24501	0%	-0.44	(1.27)
	November 2011	1	449	0%	0.0471	11	25074	0%	1.79	(0.47)
MR-8 Trouble Rate Residence Parity	October 2012	10	819	1%	0.1098	6516	570651	1%	0.21	(0.87)
	September 2012	14	920	2%	0.1224	4821	576391	1%	2.28	0.39
	August 2012	22	852	3%	0.1586	5976	583470	1%	4.51	1.74
	July 2012	13	729	2%	0.1323	6444	589399	1%	1.79	0.09
	June 2012	7	638	1%	0.1042	5979	595853	1%	0.24	(0.86)
	May 2012	13	597	2%	0.1459	6139	601966	1%	2.81	0.71
	April 2012	8	535	2%	0.1214	5770	607740	1%	1.30	(0.21)
	March 2012	11	473	2%	0.1507	6716	613002	1%	2.57	0.29
	February 2012	8	420	2%	0.1367	7538	618324	1%	1.28	(0.36)
	January 2012	8	369	2%	0.1456	10439	624204	2%	0.74	(0.64)
	December 2011	4	336	1%	0.1085	6913	630559	1%	0.17	(1.01)
	November 2011	7	304	2%	0.15	7230	637129	1%	1.92	(0.06)
MR-8 Trouble Rate Sub-Loop Unbundling Diagnostic	October 2012	0	38	0%	0	0	0	0%	0.00	0.00
	September 2012	0	37	0%	0	0	0	0%	0.00	0.00
	August 2012	0	34	0%	0	0	0	0%	0.00	0.00
	July 2012	0	31	0%	0	0	0	0%	0.00	0.00
	June 2012	0	30	0%	0	0	0	0%	0.00	0.00
	May 2012	0	28	0%	0	0	0	0%	0.00	0.00
	April 2012	0	21	0%	0	0	0	0%	0.00	0.00
	March 2012	0	12	0%	0	0	0	0%	0.00	0.00
	February 2012	0	10	0%	0	0	0	0%	0.00	0.00
	January 2012	1	11	9%	0.2875	0	0	0%	0.00	0.00

	December 2011	0	5	0%	0	0	0	0%	0.00	0.00
	November 2011	0	3	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate UDIT Above DS1 Level Parity	October 2012	0	81	0%	0	5	1245	0%	-0.55	(1.34)
	September 2012	0	88	0%	0	1	1204	0%	-0.26	(1.16)
	August 2012	0	93	0%	0	3	1208	0%	-0.46	(1.28)
	July 2012	1	95	1%	0.1021	1	1207	0%	3.16	(0.35)
	June 2012	0	95	0%	0	2	1212	0%	-0.38	(1.23)
	May 2012	0	97	0%	0	0	1257	0%	0.00	0.00
	April 2012	3	99	3%	0.1714	4	1209	0%	4.50	0.38
	March 2012	0	99	0%	0	3	1209	0%	-0.48	(1.29)
	February 2012	0	108	0%	0	2	1318	0%	-0.39	(1.24)
	January 2012	2	99	2%	0.1407	2	1231	0%	4.42	0.15
December 2011	0	99	0%	0	1	1240	0%	-0.27	(1.17)	
November 2011	0	102	0%	0	4	1243	0%	-0.55	(1.34)	
MR-8 Trouble Rate UDIT DS1 Parity	October 2012	1	104	1%	0.0976	118	5996	2%	-0.73	(1.45)
	September 2012	0	104	0%	0	90	6004	2%	-1.25	(1.76)
	August 2012	0	105	0%	0	107	6073	2%	-1.36	(1.83)
	July 2012	0	108	0%	0	112	6289	2%	-1.39	(1.84)
	June 2012	0	110	0%	0	86	6635	1%	-1.19	(1.72)
	May 2012	0	107	0%	0	96	7002	1%	-1.21	(1.74)
	April 2012	1	107	1%	0.0962	97	7089	1%	-0.38	(1.23)
	March 2012	0	107	0%	0	90	7086	1%	-1.16	(1.71)
	February 2012	2	113	2%	0.1319	83	8291	1%	0.82	(0.71)
	January 2012	0	113	0%	0	175	7290	2%	-1.65	(2.01)
	December 2011	0	113	0%	0	124	7368	2%	-1.38	(1.84)
	November 2011	0	113	0%	0	108	7489	1%	-1.28	(1.78)
	MR-8 Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity	October 2012	21	13415	0%	0.0395	7	2044	0%	-1.34
September 2012		31	13316	0%	0.0482	1	2063	0%	3.54	1.15
August 2012		30	13331	0%	0.0474	6	2084	0%	-0.50	(1.30)
July 2012		29	13344	0%	0.0466	6	2138	0%	-0.51	(1.31)
June 2012		29	13266	0%	0.0467	0	2142	0%	0.00	0.00
May 2012		26	13064	0%	0.0446	3	2173	0%	0.71	(0.57)
April 2012		29	13034	0%	0.0471	6	2212	0%	-0.41	(1.25)
March 2012		28	13034	0%	0.0463	9	2212	0%	-1.31	(1.80)
February 2012		21	11807	0%	0.0421	7	2847	0%	-0.66	(1.40)
January 2012		28	12850	0%	0.0466	7	2326	0%	-0.67	(1.41)
December 2011		30	12757	0%	0.0484	5	2364	0%	0.23	(0.86)
November 2011		34	12709	0%	0.0517	2	2399	0%	2.87	0.74
MR-8 Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity		October 2012	0	51	0%	0	118	5996	2%	-1.01
	September 2012	0	52	0%	0	90	6004	2%	-0.89	(1.54)
	August 2012	0	52	0%	0	107	6073	2%	-0.96	(1.58)
	July 2012	0	52	0%	0	112	6289	2%	-0.97	(1.59)
	June 2012	0	52	0%	0	86	6635	1%	-0.82	(1.50)
	May 2012	0	52	0%	0	96	7002	1%	-0.85	(1.51)
	April 2012	0	53	0%	0	97	7089	1%	-0.85	(1.52)
	March 2012	0	53	0%	0	90	7086	1%	-0.82	(1.50)
	February 2012	0	76	0%	0	83	8291	1%	-0.87	(1.53)
	January 2012	0	55	0%	0	175	7290	2%	-1.16	(1.70)
	December 2011	0	56	0%	0	124	7368	2%	-0.98	(1.59)
	November 2011	0	56	0%	0	108	7489	1%	-0.90	(1.55)
	MR-8 Trouble Rate Unbundled Loop - ADSL Qualified Parity	October 2012	16	5309	0%	0.0548	7	2044	0%	-0.27
September 2012		20	5302	0%	0.0613	1	2063	0%	5.76	2.50
August 2012		11	5317	0%	0.0454	6	2084	0%	-0.59	(1.36)

	July 2012	18	5299	0%	0.0582	6	2138	0%	0.44	(0.74)
	June 2012	12	5287	0%	0.0476	0	2142	0%	0.00	0.00
	May 2012	26	5241	1%	0.0703	3	2173	0%	3.78	1.30
	April 2012	17	5198	0%	0.0571	6	2212	0%	0.42	(0.74)
	March 2012	27	5198	1%	0.0719	9	2212	0%	0.70	(0.58)
	February 2012	12	4187	0%	0.0535	7	2847	0%	0.34	(0.79)
	January 2012	16	5128	0%	0.0558	7	2326	0%	0.08	(0.95)
	December 2011	16	5054	0%	0.0562	5	2364	0%	0.92	(0.44)
	November 2011	23	4993	0%	0.0677	2	2399	0%	5.26	2.20
MR-8 Trouble Rate Unbundled Loop - DS1 Capable Parity	October 2012	83	6621	1%	0.1113	118	5997	2%	-2.88	(2.75)
	September 2012	66	6683	1%	0.0989	90	6005	2%	-2.37	(2.44)
	August 2012	86	6712	1%	0.1125	107	6074	2%	-2.06	(2.25)
	July 2012	91	6742	1%	0.1154	112	6290	2%	-1.86	(2.13)
	June 2012	80	6779	1%	0.108	86	6636	1%	-0.59	(1.36)
	May 2012	74	6892	1%	0.1031	96	7003	1%	-1.51	(1.92)
	April 2012	77	6878	1%	0.1052	97	7090	1%	-1.26	(1.77)
	March 2012	91	6843	1%	0.1145	90	7087	1%	0.32	(0.81)
	February 2012	65	6999	1%	0.0959	83	8292	1%	-0.45	(1.27)
	January 2012	140	6818	2%	0.1418	175	7291	2%	-1.35	(1.82)
	December 2011	94	6818	1%	0.1166	124	7369	2%	-1.41	(1.86)
	November 2011	92	6823	1%	0.1153	108	7490	1%	-0.47	(1.29)
MR-8 Trouble Rate Unbundled Loop - DS3 Capable Parity	October 2012	0	4	0%	0	5	1245	0%	-0.13	(1.08)
	September 2012	0	4	0%	0	1	1204	0%	-0.06	(1.03)
	August 2012	0	4	0%	0	3	1208	0%	-0.10	(1.06)
	July 2012	0	4	0%	0	1	1207	0%	-0.06	(1.03)
	June 2012	0	4	0%	0	2	1212	0%	-0.08	(1.05)
	May 2012	0	4	0%	0	0	1257	0%	0.00	0.00
	April 2012	0	4	0%	0	4	1209	0%	-0.12	(1.07)
	March 2012	0	4	0%	0	3	1209	0%	-0.10	(1.06)
	February 2012	0	4	0%	0	2	1318	0%	-0.08	(1.05)
	January 2012	0	4	0%	0	2	1231	0%	-0.08	(1.05)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Unbundled Loop - XDSLi Parity	October 2012	0	146	0%	0	117	5987	2%	-1.69	(2.02)
	September 2012	2	156	1%	0.1125	90	5995	2%	-0.22	(1.14)
	August 2012	2	163	1%	0.1101	107	6064	2%	-0.51	(1.31)
	July 2012	0	164	0%	0	112	6280	2%	-1.70	(2.04)
	June 2012	1	173	1%	0.0758	86	6626	1%	-0.83	(1.50)
	May 2012	2	179	1%	0.1051	96	6993	1%	-0.29	(1.18)
	April 2012	4	184	2%	0.1458	97	7080	1%	0.93	(0.60)
	March 2012	4	184	2%	0.1458	90	7077	1%	1.08	(0.52)
	February 2012	3	231	1%	0.1132	83	8280	1%	0.45	(0.87)
	January 2012	7	192	4%	0.1874	175	7281	2%	1.11	(0.46)
	December 2011	0	194	0%	0	124	7353	2%	-1.80	(2.09)
	November 2011	1	198	1%	0.0709	108	7474	1%	-1.09	(1.67)
MR-8 Trouble Rate Unbundled Loop Analog Parity	October 2012	157	45739	0%	0.0585	7634	791895	1%	-13.21	(9.03)
	September 2012	136	46211	0%	0.0542	5617	799066	1%	-10.22	(7.22)
	August 2012	122	46731	0%	0.051	7022	808093	1%	-13.77	(9.37)
	July 2012	131	47331	0%	0.0525	7439	815823	1%	-14.13	(9.59)
	June 2012	136	47795	0%	0.0533	6944	824141	1%	-12.98	(8.89)
	May 2012	138	48964	0%	0.053	7151	831939	1%	-13.46	(9.18)
	April 2012	151	49344	0%	0.0552	6719	839864	1%	-11.97	(8.28)
	March 2012	150	49344	0%	0.0551	7766	847115	1%	-13.88	(9.44)



	February 2012	147	54567	0%	0.0518	8653	854235	1%	-16.82	(11.22)
	January 2012	197	50195	0%	0.0625	11945	861940	1%	-18.51	(12.25)
	December 2011	143	50603	0%	0.0531	7901	870017	1%	-14.42	(9.77)
	November 2011	120	51114	0%	0.0484	8279	878285	1%	-16.10	(10.79)
MR-8 Trouble Rate Unbundled Loop ISDN Capable Parity	October 2012	1	189	1%	0.0725	7	2044	0%	0.42	(1.01)
	September 2012	0	195	0%	0	1	2063	0%	-0.29	(1.18)
	August 2012	1	198	1%	0.0709	6	2084	0%	0.54	(0.96)
	July 2012	1	209	0%	0.069	6	2138	0%	0.52	(0.97)
	June 2012	0	212	0%	0	0	2142	0%	0.00	0.00
	May 2012	0	240	0%	0	3	2173	0%	-0.55	(1.33)
	April 2012	0	245	0%	0	6	2212	0%	-0.77	(1.47)
	March 2012	0	245	0%	0	9	2212	0%	-0.95	(1.58)
	February 2012	1	360	0%	0.0526	7	2847	0%	0.12	(1.18)
	January 2012	1	271	0%	0.0606	7	2326	0%	0.19	(1.13)
	December 2011	1	288	0%	0.0588	5	2364	0%	0.47	(1.00)
	November 2011	1	294	0%	0.0582	2	2399	0%	1.44	(0.67)
MR-8 Trouble Rate UNE - P (POTS) Parity	October 2012	0	20	0%	0	7634	791887	1%	-0.44	(1.27)
	September 2012	0	21	0%	0	5617	799058	1%	-0.39	(1.23)
	August 2012	0	21	0%	0	7022	808085	1%	-0.43	(1.26)
	July 2012	0	22	0%	0	7439	815815	1%	-0.45	(1.27)
	June 2012	0	22	0%	0	6944	824133	1%	-0.43	(1.26)
	May 2012	1	23	4%	0.2039	7151	831931	1%	1.81	(0.44)
	April 2012	0	23	0%	0	6719	839856	1%	-0.43	(1.26)
	March 2012	1	24	4%	0.1998	7766	847107	1%	1.67	(0.48)
	February 2012	0	23	0%	0	8653	854227	1%	-0.49	(1.29)
	January 2012	0	13	0%	0	11945	861932	1%	-0.43	(1.26)
	December 2011	0	13	0%	0	7901	870009	1%	-0.35	(1.21)
	November 2011	0	13	0%	0	8279	878277	1%	-0.35	(1.21)
MR-9A Repair Appointments Met Business Parity	October 2012	9	9	100%	0	684	800	86%	-1.23	(1.75)
	September 2012	4	4	100%	0	502	564	89%	-0.70	(1.43)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	7	8	88%	0.3307	572	678	84%	-0.24	(1.15)
	June 2012	2	2	100%	0	604	691	87%	-0.54	(1.33)
	May 2012	5	5	100%	0	624	720	87%	-0.87	(1.53)
	April 2012	1	2	50%	0.5	583	679	86%	1.45	(0.62)
	March 2012	2	2	100%	0	654	749	87%	-0.54	(1.33)
	February 2012	3	3	100%	0	691	801	86%	-0.69	(1.42)
	January 2012	4	5	80%	0.4	958	1126	85%	0.32	(1.08)
	December 2011	5	6	83%	0.3727	592	700	85%	0.08	(1.21)
	November 2011	7	7	100%	0	631	723	87%	-1.01	(1.61)
MR-9A Repair Appointments Met Centrex Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	8	10	80%	-0.65	(1.39)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-9A Repair Appointments Met Centrex	October 2012	2	3	67%	0.4714	7	7	100%	0.00	(0.68)

21 Parity	September 2012	1	1	100%	0	4	4	100%	0.00	0.00
	August 2012	1	1	100%	0	3	5	60%	-0.75	(1.45)
	July 2012	1	1	100%	0	6	6	100%	0.00	0.00
	June 2012	7	8	88%	0.3307	8	8	100%	0.00	(1.00)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	3	4	75%	-0.67	(1.41)
	March 2012	0	1	0%	0	4	8	50%	0.94	(1.08)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	5	5	100%	0.00	(0.41)
	December 2011	1	1	100%	0	9	10	90%	-0.32	(1.19)
	November 2011	1	1	100%	0	6	10	60%	-0.78	(1.47)
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	MR-9A Repair Appointments Met PBX Parity	September 2012	0	0	0%	0	0	0	0%	0.00
August 2012	1	1	100%	0	3	4	75%	-0.52	(1.31)	
July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
March 2012	0	0	0%	0	0	0	0%	0.00	0.00	
February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
MR-9A Repair Appointments Met Residence Parity	October 2012	7	7	100%	0	4297	4757	90%	-0.87	(1.53)
September 2012	11	11	100%	0	3254	3481	93%	-0.87	(1.53)	
August 2012	18	19	95%	0.2233	3870	4169	93%	-0.32	(1.20)	
July 2012	9	9	100%	0	4076	4417	92%	-0.87	(1.53)	
June 2012	5	5	100%	0	3819	4179	91%	-0.69	(1.42)	
May 2012	8	9	89%	0.3143	4088	4453	92%	0.32	(1.06)	
April 2012	8	8	100%	0	3762	4101	92%	-0.85	(1.52)	
March 2012	6	6	100%	0	4372	4910	89%	-0.86	(1.52)	
February 2012	6	7	86%	0.3499	5197	5729	91%	0.46	(0.99)	
January 2012	7	7	100%	0	7507	8276	91%	-0.85	(1.51)	
December 2011	1	2	50%	0.5	4645	5193	89%	1.82	(0.49)	
November 2011	4	4	100%	0	4894	5397	91%	-0.64	(1.39)	
MR-9A Repair Appointments Met UNE - P (POTS) Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
March 2012	1	1	100%	0	5026	5659	89%	-0.35	(1.22)	
February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
MR-9B Repair Appointments Met Business Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
September 2012	2	2	100%	0	122	137	89%	-0.49	(1.30)	
August 2012	7	9	78%	0.4157	191	224	85%	0.62	(0.85)	
July 2012	4	4	100%	0	189	218	87%	-0.78	(1.47)	
June 2012	4	4	100%	0	149	175	85%	-0.83	(1.50)	
May 2012	1	1	100%	0	160	181	88%	-0.36	(1.22)	

	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	1	0%	0	151	187	81%	2.04	(0.48)
	February 2012	2	2	100%	0	166	198	84%	-0.62	(1.38)
	January 2012	1	1	100%	0	172	208	83%	-0.46	(1.28)
	December 2011	1	1	100%	0	140	157	89%	-0.35	(1.21)
	November 2011	1	1	100%	0	156	188	83%	-0.45	(1.27)
MR-9B Repair Appointments Met	October 2012	2	2	100%	0	1120	1271	88%	-0.52	(1.32)
Residence Parity	September 2012	3	3	100%	0	851	930	92%	-0.53	(1.32)
	August 2012	1	1	100%	0	1098	1210	91%	-0.32	(1.19)
	July 2012	1	1	100%	0	1364	1509	90%	-0.33	(1.20)
	June 2012	2	2	100%	0	1158	1286	90%	-0.47	(1.29)
	May 2012	4	4	100%	0	1032	1140	91%	-0.65	(1.39)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	3	3	100%	0	1085	1169	93%	-0.48	(1.29)
	February 2012	1	1	100%	0	1121	1236	91%	-0.32	(1.19)
	January 2012	1	1	100%	0	1381	1515	91%	-0.31	(1.19)
	December 2011	1	2	50%	0.5	981	1088	90%	1.91	(0.46)
	November 2011	0	1	0%	0	1094	1205	91%	3.14	(0.20)
MR-9C Repair Appointments Met Business	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Parity	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	1	2	50%	0.5	105	113	93%	2.35	(0.37)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0	92	99	93%	-0.39	(1.23)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0	168	172	98%	-0.15	(1.09)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	3	3	100%	0	135	138	98%	-0.26	(1.16)
MR-9C Repair Appointments Met Centrex	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
21 Parity	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0	1	2	50%	-0.82	(1.50)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C Repair Appointments Met	October 2012	1	1	100%	0	480	488	98%	-0.13	(1.08)
Residence Parity	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0	573	597	96%	-0.29	(1.18)
	July 2012	3	3	100%	0	494	518	95%	-0.38	(1.23)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0	625	637	98%	-0.20	(1.12)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00

MR-9C Repair Appointments Met UNE - P (POTS) Parity	November 2011	2	2	100%	0	619	628	99%	-0.17	(1.10)	
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	1	1	100%	0	629	657	96%	-0.21	(1.13)	
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
NI-1A Trunk Blockage to CTL-Q Tandem Offices LIS Trunk Parity 0.01	October 2012	71	42886	0%	0.0058	0	0	0%	0.00	(2.50)	
	September 2012	24	43462	0%	0.0026	0	0	0%	0.00	(2.83)	
	August 2012	13	42814	0%	0.0035	0	0	0%	0.00	(2.91)	
	July 2012	36	44494	0%	0.0041	0	0	0%	0.00	(2.75)	
	June 2012	83	44782	0%	0.0084	0	0	0%	0.00	(2.44)	
	May 2012	22	44566	0%	0.0026	0	0	0%	0.00	(2.85)	
	April 2012	11	44518	0%	0.0014	0	0	0%	0.00	(2.92)	
	March 2012	12	43582	0%	0.0018	0	0	0%	0.00	(2.92)	
	February 2012	22	43342	0%	0.0029	0	0	0%	0.00	(2.85)	
	January 2012	30	41902	0%	0.003	0	0	0%	0.00	(2.79)	
	December 2011	6	42910	0%	0.0009	0	0	0%	0.00	(2.96)	
	November 2011	5	28008	0%	0.0008	0	0	0%	0.00	(2.95)	
	October 2012	6	15931	0%	0.0031	0	0	0%	0.00	(2.88)	
NI-1B Trunk Blockage to CTL-Q End Offices LIS Trunk Parity 0.01	September 2012	1	15931	0%	0.0003	0	0	0%	0.00	(2.99)	
	August 2012	1	16099	0%	0.0004	0	0	0%	0.00	(2.97)	
	July 2012	5	16147	0%	0.0032	0	0	0%	0.00	(2.90)	
	June 2012	4	16147	0%	0.0015	0	0	0%	0.00	(2.93)	
	May 2012	0	16147	0%	0.0002	0	0	0%	0.00	(3.00)	
	April 2012	5	16147	0%	0.0035	0	0	0%	0.00	(2.91)	
	March 2012	1	16195	0%	0.0007	0	0	0%	0.00	(2.99)	
	February 2012	1	16243	0%	0.0006	0	0	0%	0.00	(2.97)	
	January 2012	1	16279	0%	0.0004	0	0	0%	0.00	(2.99)	
	December 2011	0	16303	0%	0.0002	0	0	0%	0.00	(3.00)	
	November 2011	0	1956	0%	0	0	0	0%	0.00	(3.00)	
	NI-1C Trunk Blockage to CTL-Q Tandem Offices LIS Trunk Diagnostic	October 2012	145	43534	0%	0.0158	0	0	0%	0.00	0.00
		September 2012	90	43918	0%	0.0159	0	0	0%	0.00	0.00
August 2012		89	43942	0%	0.0149	0	0	0%	0.00	0.00	
July 2012		94	45454	0%	0.0113	0	0	0%	0.00	0.00	
June 2012		106	45118	0%	0.0115	0	0	0%	0.00	0.00	
May 2012		51	45094	0%	0.0085	0	0	0%	0.00	0.00	
April 2012		30	44782	0%	0.0077	0	0	0%	0.00	0.00	
March 2012		49	44374	0%	0.0107	0	0	0%	0.00	0.00	
February 2012		79	44134	0%	0.017	0	0	0%	0.00	0.00	
January 2012		134	44158	0%	0.0174	0	0	0%	0.00	0.00	
December 2011		54	44038	0%	0.0132	0	0	0%	0.00	0.00	
November 2011		55	28560	0%	0.0173	0	0	0%	0.00	0.00	
NI-1D Trunk Blockage to CTL-Q End Offices LIS Trunk Diagnostic		October 2012	8	15955	0%	0.0046	0	0	0%	0.00	0.00
	September 2012	3	15955	0%	0.0041	0	0	0%	0.00	0.00	
	August 2012	4	16123	0%	0.0044	0	0	0%	0.00	0.00	
	July 2012	6	16171	0%	0.0038	0	0	0%	0.00	0.00	

	June 2012	6	16171	0%	0.0043	0	0	0%	0.00	0.00
	May 2012	6	16171	0%	0.0089	0	0	0%	0.00	0.00
	April 2012	7	16171	0%	0.0042	0	0	0%	0.00	0.00
	March 2012	1	16195	0%	0.0007	0	0	0%	0.00	0.00
	February 2012	1	16243	0%	0.0006	0	0	0%	0.00	0.00
	January 2012	1	16303	0%	0.001	0	0	0%	0.00	0.00
	December 2011	0	16303	0%	0.0002	0	0	0%	0.00	0.00
	November 2011	0	1956	0%	0	0	0	0%	0.00	0.00
OP-13A Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark 0.95	October 2012	40	42	95%	0.213	0	0	0%	0.00	(0.01)
	September 2012	19	20	95%	0.2179	0	0	0%	0.00	0.00
	August 2012	34	34	100%	0	0	0	0%	0.00	(0.16)
	July 2012	40	43	93%	0.2548	0	0	0%	0.00	0.06
	June 2012	24	24	100%	0	0	0	0%	0.00	(0.16)
	May 2012	51	51	100%	0	0	0	0%	0.00	(0.16)
	April 2012	66	68	97%	0.169	0	0	0%	0.00	(0.07)
	March 2012	45	46	98%	0.1458	0	0	0%	0.00	(0.09)
	February 2012	34	35	97%	0.1666	0	0	0%	0.00	(0.07)
	January 2012	43	45	96%	0.2061	0	0	0%	0.00	(0.02)
	December 2011	41	41	100%	0	0	0	0%	0.00	(0.16)
	November 2011	48	49	98%	0.1414	0	0	0%	0.00	(0.09)
	OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog Diagnostic	October 2012	0	42	0%	0	0	0	0%	0.00
September 2012		0	20	0%	0	0	0	0%	0.00	0.00
August 2012		0	34	0%	0	0	0	0%	0.00	0.00
July 2012		0	43	0%	0	0	0	0%	0.00	0.00
June 2012		0	24	0%	0	0	0	0%	0.00	0.00
May 2012		0	51	0%	0	0	0	0%	0.00	0.00
April 2012		0	68	0%	0	0	0	0%	0.00	0.00
March 2012		0	46	0%	0	0	0	0%	0.00	0.00
February 2012		0	35	0%	0	0	0	0%	0.00	0.00
January 2012		0	45	0%	0	0	0	0%	0.00	0.00
December 2011		0	41	0%	0	0	0	0%	0.00	0.00
November 2011		0	50	0%	0	0	0	0%	0.00	0.00
OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other Diagnostic		October 2012	0	0	0%	0	0	0	0%	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	10	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	1	11	9%	0.2875	0	0	0%	0.00	0.00
	January 2012	0	6	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	33	0%	0	0	0	0%	0.00	0.00
	OP-15A Interval for Pending Orders Delayed Past Due Date Business Parity	October 2012	0	0	0%	0	0	0	0%	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012	7	1	700%	0	4941	70	7059%	-1.17	(1.71)	

	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-15A Interval for Pending Orders	October 2012	547	1	54700%	0	0	0	0%	0.00	0.00
Delayed Past Due Date Enhanced Extended Loops (EELs) Diagnostic	September 2012	524	1	52400%	0	0	0	0%	0.00	0.00
	August 2012	505	1	50500%	0	0	0	0%	0.00	0.00
	July 2012	482	1	48200%	0	0	0	0%	0.00	0.00
	June 2012	462	2	23100%	325.27	0	0	0%	0.00	0.00
	May 2012	440	1	44000%	0	0	0	0%	0.00	0.00
	April 2012	418	1	41800%	0	0	0	0%	0.00	0.00
	March 2012	808	5	16160%	144.35	0	0	0%	0.00	0.00
	February 2012	720	4	18000%	130	0	0	0%	0.00	0.00
	January 2012	636	4	15900%	130	0	0	0%	0.00	0.00
	December 2011	548	4	13700%	130	0	0	0%	0.00	0.00
	November 2011	466	5	9320%	123.59	0	0	0%	0.00	0.00
OP-15A Interval for Pending Orders	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Delayed Past Due Date LIS Trunk Parity	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	1	0%	0	14	2	700%	-1.35	(1.82)
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-15A Interval for Pending Orders	October 2012	11	3	367%	2.52	5548	132	4203%	-1.04	(1.63)
Delayed Past Due Date Residence Parity	September 2012	31	2	1550%	17.68	4369	111	3936%	-0.55	(1.33)
	August 2012	9	1	900%	0	4787	133	3599%	-0.48	(1.29)
	July 2012	10	1	1000%	0	3879	137	2831%	-0.37	(1.22)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	447	3	14900%	16.46	38355	310	12373%	0.65	(0.76)
	February 2012	376	3	12533%	13.58	34319	331	10368%	0.63	(0.71)
	January 2012	318	4	7950%	47.89	28234	327	8634%	-0.27	(1.16)
	December 2011	239	3	7967%	8.96	25727	370	6953%	0.42	(0.77)
	November 2011	176	5	3520%	30.16	19717	355	5554%	-1.23	(1.75)
OP-15A Interval for Pending Orders	October 2012	29	1	2900%	0	0	0	0%	0.00	0.00
Delayed Past Due Date Sub-Loop Unbundling Diagnostic	September 2012	6	1	600%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-15A Interval for Pending Orders	October 2012	26202	52	50388%	691.02	0	0	0%	0.00	0.00
Delayed Past Due Date Unbundled Loop - 2	September 2012	25332	37	68465%	727.05	0	0	0%	0.00	0.00

Wire Non-Loaded Parity	August 2012	26269	34	77262%	705.47	0	0	0%	0.00	0.00
	July 2012	25628	33	77661%	698.76	0	0	0%	0.00	0.00
	June 2012	26802	35	76577%	709.34	0	0	0%	0.00	0.00
	May 2012	26162	32	81756%	698.65	0	0	0%	0.00	0.00
	April 2012	25606	29	88297%	675.43	0	0	0%	0.00	0.00
	March 2012	26532	38	69821%	657.77	0	0	0%	0.00	0.00
	February 2012	25722	48	53588%	645.78	0	0	0%	0.00	0.00
	January 2012	23494	24	97892%	631.84	9	1	900%	0.00	0.00
	December 2011	23888	28	85314%	645.26	0	0	0%	0.00	0.00
	November 2011	23364	30	77880%	654.81	0	0	0%	0.00	0.00
	OP-15A Interval for Pending Orders	October 2012	14723	20	73615%	531.35	0	0	0%	0.00
Delayed Past Due Date Unbundled Loop - ADSL Qualified Parity	September 2012	18509	24	77121%	505.06	0	0	0%	0.00	0.00
	August 2012	17918	24	74658%	512.24	0	0	0%	0.00	0.00
	July 2012	17440	30	58133%	540.21	0	0	0%	0.00	0.00
	June 2012	16829	23	73170%	502.67	0	0	0%	0.00	0.00
	May 2012	17471	27	64707%	512.95	0	0	0%	0.00	0.00
	April 2012	17607	28	62882%	491.29	0	0	0%	0.00	0.00
	March 2012	20456	42	48705%	485.07	0	0	0%	0.00	0.00
	February 2012	20422	38	53742%	474.01	0	0	0%	0.00	0.00
	January 2012	18418	25	73672%	444.26	9	1	900%	0.00	0.00
	December 2011	17782	24	74092%	433.64	0	0	0%	0.00	0.00
	November 2011	17278	24	71992%	433.64	0	0	0%	0.00	0.00
OP-15A Interval for Pending Orders	October 2012	1281	5	25620%	140.43	741	28	2646%	8.31	1.26
Delayed Past Due Date Unbundled Loop - DS1 Capable Parity	September 2012	1184	4	29600%	0	543	15	3620%	6.78	1.26
	August 2012	1108	4	27700%	0	392	10	3920%	5.20	0.88
	July 2012	1391	7	19871%	68.95	339	11	3082%	5.07	0.75
	June 2012	1394	9	15489%	77.97	256	6	4267%	2.55	(0.05)
	May 2012	954	7	13629%	94.63	219	6	3650%	2.37	0.22
	April 2012	308	10	3080%	56.19	204	4	5100%	-0.43	(1.26)
	March 2012	601	7	8586%	75.84	175	3	5833%	0.51	(0.94)
	February 2012	496	4	12400%	15.36	126	1	12600%	0.00	0.00
	January 2012	364	4	9100%	32.19	581	7	8300%	0.18	(0.83)
	December 2011	172	3	5733%	27.15	479	8	5988%	-0.06	(1.04)
	November 2011	109	3	3633%	27.15	339	4	8475%	-0.99	(1.60)
OP-15A Interval for Pending Orders	October 2012	1323	12	11025%	106.8	1835	60	3058%	4.73	0.88
Delayed Past Due Date Unbundled Loop Analog Parity	September 2012	1130	6	18833%	23.68	1388	44	3155%	6.53	1.26
	August 2012	1107	19	5826%	78.52	1433	39	3674%	1.36	(0.24)
	July 2012	794	7	11343%	72.7	1232	45	2738%	4.54	1.26
	June 2012	721	9	8011%	65.31	1066	44	2423%	3.53	0.75
	May 2012	903	16	5644%	58.3	835	32	2609%	2.00	0.09
	April 2012	1203	16	7519%	72.47	908	35	2594%	3.66	0.61
	March 2012	3201	32	10003%	61.1	7019	81	8665%	1.03	(0.35)
	February 2012	2591	29	8934%	52.68	6276	95	6606%	2.10	0.20
	January 2012	4960	99	5010%	49.43	5221	96	5439%	-0.70	(1.42)
	December 2011	3544	76	4663%	43.23	4039	96	4207%	0.88	(0.53)
	November 2011	3144	60	5240%	28	3186	80	3983%	2.86	0.53
OP-15B Count of Pending Orders Delayed for Facilities Reasons Business Diagnostic	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00

	March 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2012	1	1	100%	0	0	0	0%	0.00	0.00	
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
OP-15B Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) Diagnostic	October 2012	1	1	100%	0	0	0	0%	0.00	0.00	
	September 2012	1	1	100%	0	0	0	0%	0.00	0.00	
	August 2012	1	1	100%	0	0	0	0%	0.00	0.00	
	July 2012	1	1	100%	0	0	0	0%	0.00	0.00	
	June 2012	2	2	100%	0	0	0	0%	0.00	0.00	
	May 2012	1	1	100%	0	0	0	0%	0.00	0.00	
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00	
	March 2012	1	5	20%	0.4	0	0	0%	0.00	0.00	
	February 2012	1	4	25%	0.433	0	0	0%	0.00	0.00	
	January 2012	1	4	25%	0.433	0	0	0%	0.00	0.00	
	December 2011	1	4	25%	0.433	0	0	0%	0.00	0.00	
	November 2011	2	5	40%	0.4899	0	0	0%	0.00	0.00	
	OP-15B Count of Pending Orders Delayed for Facilities Reasons LIS Trunk Diagnostic	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
		September 2012	0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0	0	0	0%	0.00	0.00	
May 2012		0	0	0%	0	0	0	0%	0.00	0.00	
April 2012		0	0	0%	0	0	0	0%	0.00	0.00	
March 2012		0	0	0%	0	0	0	0%	0.00	0.00	
February 2012		0	0	0%	0	0	0	0%	0.00	0.00	
January 2012		0	0	0%	0	0	0	0%	0.00	0.00	
December 2011		0	1	0%	0	0	0	0%	0.00	0.00	
November 2011		0	0	0%	0	0	0	0%	0.00	0.00	
OP-15B Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic		October 2012	1	3	33%	0.4714	0	0	0%	0.00	0.00
		September 2012	1	2	50%	0.5	0	0	0%	0.00	0.00
	August 2012	0	1	0%	0	0	0	0%	0.00	0.00	
	July 2012	0	1	0%	0	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2012	0	3	0%	0	0	0	0%	0.00	0.00	
	February 2012	0	3	0%	0	0	0	0%	0.00	0.00	
	January 2012	0	4	0%	0	0	0	0%	0.00	0.00	
	December 2011	0	3	0%	0	0	0	0%	0.00	0.00	
	November 2011	1	5	20%	0.4	0	0	0%	0.00	0.00	
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Sub-Loop Unbundling Diagnostic	October 2012	1	1	100%	0	0	0	0%	0.00	0.00
		September 2012	1	1	100%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0	0	0	0%	0.00	0.00	
June 2012		0	0	0%	0	0	0	0%	0.00	0.00	
May 2012		0	0	0%	0	0	0	0%	0.00	0.00	
April 2012		0	0	0%	0	0	0	0%	0.00	0.00	
March 2012		0	0	0%	0	0	0	0%	0.00	0.00	
February 2012		0	0	0%	0	0	0	0%	0.00	0.00	
January 2012		0	0	0%	0	0	0	0%	0.00	0.00	
December 2011		0	0	0%	0	0	0	0%	0.00	0.00	
November 2011		0	0	0%	0	0	0	0%	0.00	0.00	



OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic	October 2012	36	52	69%	0.4615	0	0	0%	0.00	0.00
	September 2012	21	37	57%	0.4954	0	0	0%	0.00	0.00
	August 2012	27	34	79%	0.4043	0	0	0%	0.00	0.00
	July 2012	20	33	61%	0.4886	0	0	0%	0.00	0.00
	June 2012	27	35	77%	0.4199	0	0	0%	0.00	0.00
	May 2012	25	32	78%	0.4134	0	0	0%	0.00	0.00
	April 2012	22	29	76%	0.4279	0	0	0%	0.00	0.00
	March 2012	24	38	63%	0.4824	0	0	0%	0.00	0.00
	February 2012	34	48	71%	0.4545	0	0	0%	0.00	0.00
	January 2012	20	24	83%	0.3727	0	0	0%	0.00	0.00
	December 2011	22	28	79%	0.4103	0	0	0%	0.00	0.00
	November 2011	22	30	73%	0.4422	0	0	0%	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic	October 2012	20	20	100%	0	0	0	0%	0.00	0.00
	September 2012	20	24	83%	0.3727	0	0	0%	0.00	0.00
	August 2012	24	24	100%	0	0	0	0%	0.00	0.00
	July 2012	26	30	87%	0.3399	0	0	0%	0.00	0.00
	June 2012	21	23	91%	0.2818	0	0	0%	0.00	0.00
	May 2012	26	27	96%	0.1889	0	0	0%	0.00	0.00
	April 2012	26	28	93%	0.2575	0	0	0%	0.00	0.00
	March 2012	33	42	79%	0.4103	0	0	0%	0.00	0.00
	February 2012	29	38	76%	0.4251	0	0	0%	0.00	0.00
	January 2012	23	25	92%	0.2713	0	0	0%	0.00	0.00
	December 2011	22	24	92%	0.2764	0	0	0%	0.00	0.00
	November 2011	22	24	92%	0.2764	0	0	0%	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic	October 2012	5	5	100%	0	0	0	0%	0.00	0.00
	September 2012	4	4	100%	0	0	0	0%	0.00	0.00
	August 2012	4	4	100%	0	0	0	0%	0.00	0.00
	July 2012	4	7	57%	0.4949	0	0	0%	0.00	0.00
	June 2012	5	9	56%	0.4969	0	0	0%	0.00	0.00
	May 2012	5	7	71%	0.4518	0	0	0%	0.00	0.00
	April 2012	1	10	10%	0.3	0	0	0%	0.00	0.00
	March 2012	3	7	43%	0.4949	0	0	0%	0.00	0.00
	February 2012	2	4	50%	0.5	0	0	0%	0.00	0.00
	January 2012	1	4	25%	0.433	0	0	0%	0.00	0.00
	December 2011	0	3	0%	0	0	0	0%	0.00	0.00
	November 2011	0	3	0%	0	0	0	0%	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog Diagnostic	October 2012	9	12	75%	0.433	0	0	0%	0.00	0.00
	September 2012	5	6	83%	0.3727	0	0	0%	0.00	0.00
	August 2012	18	19	95%	0.2233	0	0	0%	0.00	0.00
	July 2012	5	7	71%	0.4518	0	0	0%	0.00	0.00
	June 2012	7	9	78%	0.4157	0	0	0%	0.00	0.00
	May 2012	13	16	81%	0.3903	0	0	0%	0.00	0.00
	April 2012	11	16	69%	0.4635	0	0	0%	0.00	0.00
	March 2012	9	32	28%	0.4496	0	0	0%	0.00	0.00
	February 2012	8	29	28%	0.4469	0	0	0%	0.00	0.00
	January 2012	42	99	42%	0.4942	0	0	0%	0.00	0.00
	December 2011	21	76	28%	0.4472	0	0	0%	0.00	0.00
	November 2011	13	60	22%	0.412	0	0	0%	0.00	0.00
OP-17A Timeliness of Disconnects associated with LNP Orders LNP Benchmark 0.9825	October 2012	7188	7188	100%	0	0	0	0%	0.00	(0.05)
	September 2012	3944	3944	100%	0	0	0	0%	0.00	(0.05)
	August 2012	5411	5411	100%	0	0	0	0%	0.00	(0.05)
	July 2012	4439	4439	100%	0	0	0	0%	0.00	(0.05)
	June 2012	7923	7923	100%	0	0	0	0%	0.00	(0.05)

	May 2012	4794	4794	100%	0	0	0	0%	0.00	(0.05)
	April 2012	5081	5081	100%	0	0	0	0%	0.00	(0.05)
	March 2012	5624	5624	100%	0	0	0	0%	0.00	(0.05)
	February 2012	5007	5007	100%	0	0	0	0%	0.00	(0.05)
	January 2012	5112	5112	100%	0	0	0	0%	0.00	(0.05)
	December 2011	12854	12854	100%	0	0	0	0%	0.00	(0.05)
	November 2011	4922	4922	100%	0	0	0	0%	0.00	(0.05)
OP-17B Timeliness of Disconnects associated with LNP Orders LNP Diagnostic	October 2012	7188	7188	100%	0	0	0	0%	0.00	0.00
	September 2012	3944	3944	100%	0	0	0	0%	0.00	0.00
	August 2012	5411	5411	100%	0	0	0	0%	0.00	0.00
	July 2012	4439	4439	100%	0	0	0	0%	0.00	0.00
	June 2012	7923	7923	100%	0	0	0	0%	0.00	0.00
	May 2012	4794	4794	100%	0	0	0	0%	0.00	0.00
	April 2012	5081	5081	100%	0	0	0	0%	0.00	0.00
	March 2012	5624	5624	100%	0	0	0	0%	0.00	0.00
	February 2012	5007	5007	100%	0	0	0	0%	0.00	0.00
	January 2012	5112	5112	100%	0	0	0	0%	0.00	0.00
	December 2011	12854	12854	100%	0	0	0	0%	0.00	0.00
	November 2011	4922	4922	100%	0	0	0	0%	0.00	0.00
	OP-2 Calls Answered within Twenty Seconds - Interconnect Provisioning Center Parity	October 2012	4466	4848	92%	0.2694	981402	1221545	80%	0.00
September 2012		4006	4258	94%	0.236	639621	1037404	62%	0.00	0.00
August 2012		4638	4922	94%	0.2332	757507	1246674	61%	0.00	0.00
July 2012		4420	4799	92%	0.2697	907588	1114658	81%	0.00	0.00
June 2012		4516	4768	95%	0.2237	900972	1010657	89%	0.00	0.00
May 2012		4144	4226	98%	0.1379	898927	995842	90%	0.00	0.00
April 2012		3812	3954	96%	0.1861	644119	784187	82%	0.00	0.00
March 2012		4084	4277	95%	0.2076	720559	917691	79%	0.00	0.00
February 2012		3942	4085	97%	0.1838	605443	841128	72%	0.00	0.00
January 2012		4481	4563	98%	0.1328	579099	858741	67%	0.00	0.00
December 2011		4530	4668	97%	0.1694	748381	801778	93%	0.00	0.00
November 2011		5017	5192	97%	0.1805	729223	942222	77%	0.00	0.00
OP-3A Installation Commitments Met Business Parity		October 2012	2	2	100%	0	807	848	95%	-0.32
	September 2012	2	2	100%	0	742	764	97%	-0.24	(1.15)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	3	3	100%	0	778	807	96%	-0.33	(1.20)
	May 2012	2	2	100%	0	828	868	95%	-0.31	(1.19)
	April 2012	1	1	100%	0	742	763	97%	-0.17	(1.10)
	March 2012	1	1	100%	0	821	845	97%	-0.17	(1.10)
	February 2012	5	5	100%	0	755	782	97%	-0.42	(1.26)
	January 2012	4	4	100%	0	655	685	96%	-0.43	(1.26)
	December 2011	1	1	100%	0	743	764	97%	-0.17	(1.10)
	November 2011	3	3	100%	0	779	809	96%	-0.34	(1.21)
	October 2012	32	32	100%	0	1912	1991	96%	-1.14	(1.69)
OP-3A Installation Commitments Met Residence Parity	September 2012	15	15	100%	0	1662	1741	95%	-0.84	(1.51)
	August 2012	18	21	86%	0.3499	2260	2352	96%	2.44	0.01
	July 2012	34	35	97%	0.1666	1998	2075	96%	-0.26	(1.16)
	June 2012	13	14	93%	0.2575	1760	1820	97%	0.80	(0.81)
	May 2012	12	13	92%	0.2665	1851	1907	97%	1.01	(0.72)
	April 2012	10	10	100%	0	1617	1683	96%	-0.64	(1.39)
	March 2012	8	8	100%	0	1768	1843	96%	-0.58	(1.35)
	February 2012	2	3	67%	0.4714	1577	1689	93%	1.86	(0.46)
	January 2012	8	8	100%	0	1695	1759	96%	-0.55	(1.33)

	December 2011	3	5	60%	0.4899	1892	1958	97%	4.53	0.39
	November 2011	25	25	100%	0	2169	2240	97%	-0.90	(1.55)
OP-3B Installation Commitments Met	October 2012	2	2	100%	0	109	111	98%	-0.19	(1.12)
Business Parity	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	120	123	98%	-0.16	(1.10)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0	102	105	97%	-0.17	(1.10)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3B Installation Commitments Met	October 2012	3	3	100%	0	429	438	98%	-0.25	(1.15)
Residence Parity	September 2012	3	3	100%	0	272	279	97%	-0.28	(1.17)
	August 2012	5	5	100%	0	355	374	95%	-0.51	(1.31)
	July 2012	4	5	80%	0.4	64	72	89%	0.61	(0.96)
	June 2012	1	1	100%	0	309	321	96%	-0.20	(1.12)
	May 2012	5	6	83%	0.3727	341	355	96%	1.59	(0.54)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0	444	461	96%	-0.20	(1.12)
	January 2012	5	5	100%	0	460	473	97%	-0.37	(1.23)
	December 2011	2	2	100%	0	447	455	98%	-0.19	(1.11)
	November 2011	7	7	100%	0	521	533	98%	-0.40	(1.24)
OP-3C Installation Commitments Met	October 2012	5	5	100%	0	246	246	100%	0.00	0.00
Business Parity	September 2012	1	1	100%	0	152	154	99%	-0.11	(1.07)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	189	191	99%	-0.10	(1.06)
	June 2012	5	5	100%	0	235	235	100%	0.00	0.00
	May 2012	4	4	100%	0	342	344	99%	-0.15	(1.09)
	April 2012	3	3	100%	0	227	228	100%	-0.11	(1.07)
	March 2012	1	1	100%	0	226	226	100%	0.00	0.00
	February 2012	10	10	100%	0	222	222	100%	0.00	0.00
	January 2012	6	6	100%	0	210	211	100%	-0.17	(1.10)
	December 2011	3	3	100%	0	197	201	98%	-0.24	(1.15)
	November 2011	11	11	100%	0	259	259	100%	0.00	0.00
OP-3C Installation Commitments Met	October 2012	1	1	100%	0	1	1	100%	0.00	0.00
Centrex 21 Parity	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3C Installation Commitments Met Line	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Splitting Benchmark 0.95	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00

	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	0	0	0%	0.00	(0.16)
	April 2012	2	2	100%	0	0	0	0%	0.00	(0.16)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3C Installation Commitments Met Residence Parity	October 2012	27	27	100%	0	3535	3541	100%	-0.21	(1.13)
	September 2012	12	13	92%	0.2665	2945	2954	100%	4.82	0.04
	August 2012	27	27	100%	0	3565	3573	100%	-0.25	(1.15)
	July 2012	14	14	100%	0	3323	3327	100%	-0.13	(1.08)
	June 2012	16	16	100%	0	3474	3477	100%	-0.12	(1.07)
	May 2012	12	12	100%	0	3801	3803	100%	-0.08	(1.05)
	April 2012	17	17	100%	0	3515	3517	100%	-0.10	(1.06)
	March 2012	7	7	100%	0	3714	3721	100%	-0.11	(1.07)
	February 2012	18	19	95%	0.2233	3629	3637	100%	4.68	0.03
	January 2012	23	23	100%	0	3428	3433	100%	-0.18	(1.11)
	December 2011	17	17	100%	0	3586	3589	100%	-0.12	(1.07)
	November 2011	22	22	100%	0	4029	4037	100%	-0.21	(1.13)
OP-3C Installation Commitments Met UNE - P (POTS) Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0	3940	3947	100%	-0.06	(1.04)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Basic Rate ISDN Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0	6	9	67%	-0.67	(1.41)
	July 2012	1	1	100%	0	7	7	100%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	2	2	100%	0	6	7	86%	-0.51	(1.31)
OP-3D Installation Commitments Met Dark Fiber - IOF Diagnostic	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
March 2012	1	1	100%	0	0	0	0%	0.00	0.00	

	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	5	5	100%	0	0	0	0%	0.00	(0.33)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	2	2	100%	0	0	0	0%	0.00	(0.33)
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3D Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	October 2012	16	16	100%	0	0	0	0%	0.00
September 2012		2	2	100%	0	0	0	0%	0.00	(0.33)
August 2012		9	10	90%	0.3	0	0	0%	0.00	0.00
July 2012		6	6	100%	0	0	0	0%	0.00	(0.33)
June 2012		14	14	100%	0	0	0	0%	0.00	(0.33)
May 2012		15	15	100%	0	0	0	0%	0.00	(0.33)
April 2012		32	32	100%	0	0	0	0%	0.00	(0.33)
March 2012		44	44	100%	0	0	0	0%	0.00	(0.33)
February 2012		16	16	100%	0	0	0	0%	0.00	(0.33)
January 2012		8	8	100%	0	0	0	0%	0.00	(0.33)
December 2011		22	22	100%	0	0	0	0%	0.00	(0.33)
November 2011		43	43	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9		October 2012	1	1	100%	0	0	0	0%	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	2	50%	0.5	0	0	0%	0.00	1.33
	March 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	February 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	January 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	3	3	100%	0	0	0	0%	0.00	(0.33)
	OP-3D Installation Commitments Met LIS Trunk Parity	October 2012	15	16	94%	0.2421	4	4	100%	0.00
September 2012		10	11	91%	0.2875	4	4	100%	0.00	(1.38)
August 2012		4	4	100%	0	11	11	100%	0.00	0.00
July 2012		7	7	100%	0	2	2	100%	0.00	0.00
June 2012		8	9	89%	0.3143	5	5	100%	0.00	(1.22)
May 2012		6	6	100%	0	18	19	95%	-0.50	(1.31)
April 2012		4	4	100%	0	10	10	100%	0.00	0.00
March 2012		17	17	100%	0	1	1	100%	0.00	0.00
February 2012		17	17	100%	0	4	4	100%	0.00	0.00
January 2012		6	6	100%	0	0	0	0%	0.00	0.00
December 2011		7	7	100%	0	1	1	100%	0.00	0.00
November 2011		8	8	100%	0	3	3	100%	0.00	0.00
OP-3D Installation Commitments Met PBX		October 2012	0	0	0%	0	0	0	0%	0.00

Parity	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3D Installation Commitments Met UDIT Above DS1 Level Parity	October 2012	0	0	0%	0	0	0	0%	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		2	2	100%	0	0	0	0%	0.00	0.00
May 2012		1	1	100%	0	2	2	100%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00
November 2011		0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	October 2012	402	411	98%	0.1463	0	0	0%	0.00	(0.26)
	September 2012	249	250	100%	0.0631	0	0	0%	0.00	(0.32)
	August 2012	306	308	99%	0.0803	0	0	0%	0.00	(0.31)
	July 2012	359	374	96%	0.1962	0	0	0%	0.00	(0.20)
	June 2012	393	395	99%	0.071	0	0	0%	0.00	(0.32)
	May 2012	308	323	95%	0.2104	0	0	0%	0.00	(0.18)
	April 2012	340	340	100%	0	0	0	0%	0.00	(0.33)
	March 2012	328	328	100%	0	0	0	0%	0.00	(0.33)
	February 2012	328	348	94%	0.2327	0	0	0%	0.00	(0.14)
	January 2012	115	115	100%	0	0	0	0%	0.00	(0.33)
	December 2011	144	144	100%	0	0	0	0%	0.00	(0.33)
	November 2011	173	173	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	October 2012	112	117	96%	0.2023	0	0	0%	0.00	(0.19)
	September 2012	90	93	97%	0.1767	0	0	0%	0.00	(0.23)
	August 2012	118	123	96%	0.1975	0	0	0%	0.00	(0.20)
	July 2012	94	98	96%	0.1979	0	0	0%	0.00	(0.20)
	June 2012	116	118	98%	0.1291	0	0	0%	0.00	(0.28)
	May 2012	92	92	100%	0	0	0	0%	0.00	(0.33)
	April 2012	110	112	98%	0.1324	0	0	0%	0.00	(0.27)
	March 2012	126	136	93%	0.261	0	0	0%	0.00	(0.09)
	February 2012	117	122	96%	0.1983	0	0	0%	0.00	(0.20)
	January 2012	17	21	81%	0.3927	0	0	0%	0.00	0.30
	December 2011	31	31	100%	0	0	0	0%	0.00	(0.33)
	November 2011	19	20	95%	0.2179	0	0	0%	0.00	(0.17)
OP-3D Installation Commitments Met Unbundled Loop - DS1 Capable Parity	October 2012	89	90	99%	0.1048	29	32	91%	-1.38	(1.84)
	September 2012	102	102	100%	0	12	15	80%	-1.81	(2.10)
	August 2012	109	128	85%	0.3555	10	12	83%	-0.16	(1.10)
	July 2012	127	134	95%	0.2225	10	10	100%	0.00	(1.15)
	June 2012	91	98	93%	0.2575	18	20	90%	-0.39	(1.24)
	May 2012	118	130	91%	0.2895	8	8	100%	0.00	(0.96)

	April 2012	132	137	96%	0.1875	62	63	98%	1.08	(0.82)
	March 2012	155	158	98%	0.1365	13	14	93%	-0.73	(1.44)
	February 2012	149	155	96%	0.1929	22	23	96%	-0.10	(1.06)
	January 2012	134	142	94%	0.2306	6	7	86%	-0.64	(1.39)
	December 2011	134	145	92%	0.2648	15	17	88%	-0.51	(1.31)
	November 2011	163	164	99%	0.0778	16	17	94%	-0.88	(1.53)
OP-3D Installation Commitments Met	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSL Benchmark 0.9	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met	October 2012	276	289	96%	0.2073	0	0	0%	0.00	(0.18)
Unbundled Loop Analog Benchmark 0.9	September 2012	194	208	93%	0.2506	0	0	0%	0.00	(0.11)
	August 2012	390	408	96%	0.2054	0	0	0%	0.00	(0.19)
	July 2012	317	324	98%	0.1454	0	0	0%	0.00	(0.26)
	June 2012	315	322	98%	0.1458	0	0	0%	0.00	(0.26)
	May 2012	326	336	97%	0.1699	0	0	0%	0.00	(0.23)
	April 2012	391	403	97%	0.17	0	0	0%	0.00	(0.23)
	March 2012	420	431	97%	0.1577	0	0	0%	0.00	(0.25)
	February 2012	341	367	93%	0.2566	0	0	0%	0.00	(0.10)
	January 2012	651	692	94%	0.2361	0	0	0%	0.00	(0.14)
	December 2011	650	662	98%	0.1334	0	0	0%	0.00	(0.27)
	November 2011	588	604	97%	0.1606	0	0	0%	0.00	(0.25)
OP-3D Installation Commitments Met	October 2012	2	2	100%	0.00	0	0	0%	0.00	(0.33)
Unbundled Loop Conditioned Benchmark 0.9	September 2012	3	5	60%	0.49	0	0	0%	0.00	1.00
	August 2012	18	22	82%	0.39	0	0	0%	0.00	0.27
	July 2012	10	10	100%	0.00	0	0	0%	0.00	(0.33)
	June 2012	5	13	38%	0.49	0	0	0%	0.00	1.72
	May 2012	17	21	81%	0.39	0	0	0%	0.00	0.30
	April 2012	0	2	0%	0.00	0	0	0%	0.00	3.00
	March 2012	6	14	43%	0.49	0	0	0%	0.00	1.57
	February 2012	0	2	0%	0.00	0	0	0%	0.00	3.00
	January 2012	15	18	83%	0.37	0	0	0%	0.00	0.22
	December 2011	3	5	60%	0.49	0	0	0%	0.00	1.00
	November 2011	12	15	80%	0.4	0	0	0%	0.00	0.33
OP-3D Installation Commitments Met	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	5	5	100%	0	3	3	100%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00

	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Basic Rate ISDN Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0	3	3	100%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3E Installation Commitments Met DS1 Parity	October 2012	0	0	0%	0	0	0	0%	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		1	1	100%	0	22	31	71%	-0.63	(1.38)
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00
November 2011		0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met E911 Parity		October 2012	2	2	100%	0	0	0	0%	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	2	2	100%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	2	2	100%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	0	2	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3E Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	October 2012	37	37	100%	0	0	0	0%	0.00
September 2012		38	38	100%	0	0	0	0%	0.00	(0.33)
August 2012		38	38	100%	0	0	0	0%	0.00	(0.33)
July 2012		19	20	95%	0.2179	0	0	0%	0.00	(0.17)
June 2012		25	25	100%	0	0	0	0%	0.00	(0.33)
May 2012		24	25	96%	0.196	0	0	0%	0.00	(0.20)
April 2012		27	29	93%	0.2534	0	0	0%	0.00	(0.10)
March 2012		86	86	100%	0	0	0	0%	0.00	(0.33)
February 2012		43	44	98%	0.149	0	0	0%	0.00	(0.26)
January 2012		44	47	94%	0.2444	0	0	0%	0.00	(0.12)
December 2011		54	56	96%	0.1856	0	0	0%	0.00	(0.21)
November 2011		51	51	100%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9		October 2012	0	0	0%	0	0	0	0%	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00



	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2012	1	1	100%	0	0	0	0%	0.00	(0.33)	
	December 2011	1	1	100%	0	0	0	0%	0.00	(0.33)	
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
OP-3E Installation Commitments Met LIS Trunk Parity	October 2012	12	12	100%	0	19	19	100%	0.00	0.00	
	September 2012	4	4	100%	0	3	3	100%	0.00	0.00	
	August 2012	2	2	100%	0	10	11	91%	-0.41	(1.25)	
	July 2012	1	1	100%	0	15	15	100%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	8	8	100%	0	5	5	100%	0.00	0.00	
	April 2012	3	3	100%	0	10	10	100%	0.00	0.00	
	March 2012	9	10	90%	0.3	5	5	100%	0.00	(1.26)	
	February 2012	10	11	91%	0.2875	13	13	100%	0.00	(0.94)	
	January 2012	2	2	100%	0	7	7	100%	0.00	0.00	
	December 2011	1	1	100%	0	3	3	100%	0.00	0.00	
	November 2011	4	4	100%	0	11	11	100%	0.00	0.00	
	OP-3E Installation Commitments Met PBX Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
		September 2012	0	0	0%	0	0	0	0%	0.00	0.00
		August 2012	0	0	0%	0	0	0	0%	0.00	0.00
		July 2012	0	0	0%	0	0	0	0%	0.00	0.00
		June 2012	0	0	0%	0	0	0	0%	0.00	0.00
May 2012		1	1	100%	0	4	4	100%	0.00	0.00	
April 2012		1	1	100%	0	0	0	0%	0.00	0.00	
March 2012		0	0	0%	0	0	0	0%	0.00	0.00	
February 2012		3	3	100%	0	1	1	100%	0.00	0.00	
January 2012		0	0	0%	0	0	0	0%	0.00	0.00	
December 2011		0	0	0%	0	0	0	0%	0.00	0.00	
November 2011		0	0	0%	0	0	0	0%	0.00	0.00	
OP-3E Installation Commitments Met UDIT DS1 Parity		October 2012	0	0	0%	0	0	0	0%	0.00	0.00
		September 2012	0	0	0%	0	0	0	0%	0.00	0.00
		August 2012	0	0	0%	0	0	0	0%	0.00	0.00
		July 2012	0	0	0%	0	0	0	0%	0.00	0.00
		June 2012	2	2	100%	0	22	24	92%	-0.41	(1.25)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	October 2012	9	17	53%	0.4991	0	0	0%	0.00	1.24
		September 2012	1	3	33%	0.4714	0	0	0%	0.00	1.89
		August 2012	5	5	100%	0	0	0	0%	0.00	(0.33)
		July 2012	14	14	100%	0	0	0	0%	0.00	(0.33)
		June 2012	44	44	100%	0	0	0	0%	0.00	(0.33)
May 2012		3	3	100%	0	0	0	0%	0.00	(0.33)	
April 2012		7	7	100%	0	0	0	0%	0.00	(0.33)	
March 2012		25	25	100%	0	0	0	0%	0.00	(0.33)	
February 2012		2	2	100%	0	0	0	0%	0.00	(0.33)	

	January 2012	4	4	100%	0	0	0	0%	0.00	(0.33)
	December 2011	4	4	100%	0	0	0	0%	0.00	(0.33)
	November 2011	12	14	86%	0.3499	0	0	0%	0.00	0.14
OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	October 2012	4	4	100%	0	0	0	0%	0.00	(0.33)
	September 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	August 2012	11	11	100%	0	0	0	0%	0.00	(0.33)
	July 2012	4	4	100%	0	0	0	0%	0.00	(0.33)
	June 2012	20	20	100%	0	0	0	0%	0.00	(0.33)
	May 2012	10	10	100%	0	0	0	0%	0.00	(0.33)
	April 2012	27	27	100%	0	0	0	0%	0.00	(0.33)
	March 2012	9	9	100%	0	0	0	0%	0.00	(0.33)
	February 2012	13	15	87%	0.3399	0	0	0%	0.00	0.11
	January 2012	3	3	100%	0	0	0	0%	0.00	(0.33)
	December 2011	5	5	100%	0	0	0	0%	0.00	(0.33)
	November 2011	2	2	100%	0	0	0	0%	0.00	(0.33)
	OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity	October 2012	14	15	93%	0.2494	18	26	69%	-1.61
September 2012		9	9	100%	0	26	32	81%	-1.27	(1.77)
August 2012		7	8	88%	0.3307	3	6	50%	-1.39	(1.84)
July 2012		18	18	100%	0	8	14	57%	-2.43	(2.48)
June 2012		13	13	100%	0	22	24	92%	-0.88	(1.53)
May 2012		11	11	100%	0	15	20	75%	-1.54	(1.94)
April 2012		12	19	63%	0.4824	22	31	71%	0.59	(0.84)
March 2012		22	22	100%	0	18	24	75%	-1.96	(2.19)
February 2012		11	11	100%	0	6	11	55%	-2.14	(2.30)
January 2012		23	23	100%	0	10	12	83%	-1.26	(1.76)
December 2011		22	22	100%	0	6	9	67%	-1.79	(2.09)
November 2011		17	17	100%	0	11	22	50%	-3.10	(2.88)
OP-3E Installation Commitments Met Unbundled Loop Analog Benchmark 0.9		October 2012	34	36	94%	0.2291	0	0	0%	0.00
	September 2012	20	20	100%	0	0	0	0%	0.00	(0.33)
	August 2012	18	18	100%	0	0	0	0%	0.00	(0.33)
	July 2012	22	22	100%	0	0	0	0%	0.00	(0.33)
	June 2012	27	27	100%	0	0	0	0%	0.00	(0.33)
	May 2012	52	60	87%	0.3399	0	0	0%	0.00	0.11
	April 2012	76	77	99%	0.1132	0	0	0%	0.00	(0.29)
	March 2012	47	48	98%	0.1428	0	0	0%	0.00	(0.26)
	February 2012	30	30	100%	0	0	0	0%	0.00	(0.33)
	January 2012	75	78	96%	0.1923	0	0	0%	0.00	(0.21)
	December 2011	64	64	100%	0	0	0	0%	0.00	(0.33)
	November 2011	28	28	100%	0	0	0	0%	0.00	(0.33)
	OP-3E Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	October 2012	0	0	0%	0	0	0	0%	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		1	1	100%	0	0	0	0%	0.00	(0.33)
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	1	0%	0	0	0	0%	0.00	3.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	1	0%	0	0	0	0%	0.00	3.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00
November 2011		7	7	100%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met Unbundled Loop ISDN Capable Parity		October 2012	0	0	0%	0	0	0	0%	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00

	August 2012	0	0	0%	0	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
OP-4A Installation Interval Business Parity	October 2012	4	2	2	1.41	2594	604	4	-0.43	(1.26)	
	September 2012	3	2	2	0.71	3984	739	5	-0.96	(1.58)	
	August 2012	0	0	0	0	0	0	0	0.00	0.00	
	July 2012	0	0	0	0	0	0	0	0.00	0.00	
	June 2012	10	3	3	1.53	4112	790	5	-0.65	(1.39)	
	May 2012	6	2	3	0	4973	841	6	-0.61	(1.37)	
	April 2012	4	1	4	0	4225	730	6	-0.20	(1.12)	
	March 2012	2	1	2	0	4772	826	6	-0.55	(1.34)	
	February 2012	13	5	3	0.55	4246	762	6	-1.17	(1.71)	
	January 2012	14	4	4	1.73	3379	642	5	-0.71	(1.43)	
	December 2011	3	1	3	0	3796	729	5	-0.47	(1.28)	
	November 2011	12	3	4	2.65	3960	778	5	-0.38	(1.23)	
	OP-4A Installation Interval Residence Parity	October 2012	39	18	2	0.79	4765	1784	3	-0.78	(1.47)
September 2012		41	14	3	0.27	4494	1638	3	0.27	(0.57)	
August 2012		76	21	4	2.44	6587	2259	3	1.21	(0.26)	
July 2012		123	34	4	1.92	5167	1981	3	3.12	0.34	
June 2012		35	14	3	0.94	5098	1735	3	-0.57	(1.34)	
May 2012		42	9	5	1.87	5807	1797	3	1.34	(0.17)	
April 2012		26	10	3	0.52	4666	1604	3	-0.40	(1.25)	
March 2012		24	8	3	1.41	5360	1735	3	-0.09	(1.05)	
February 2012		33	3	11	14.73	4736	1609	3	6.25	0.88	
January 2012		18	5	4	1.52	5794	1692	3	0.15	(0.70)	
December 2011		27	5	5	3.36	5721	1870	3	2.04	(0.02)	
November 2011		75	21	4	1.12	6901	2162	3	0.57	(0.47)	
OP-4B Installation Interval Business Parity		October 2012	2	1	2	0	301	78	4	-0.28	(1.17)
	September 2012	0	0	0	0	0	0	0	0.00	0.00	
	August 2012	0	0	0	0	0	0	0	0.00	0.00	
	July 2012	0	0	0	0	0	0	0	0.00	0.00	
	June 2012	0	0	0	0	0	0	0	0.00	0.00	
	May 2012	3	1	3	0	598	122	5	-0.51	(1.31)	
	April 2012	0	0	0	0	0	0	0	0.00	0.00	
	March 2012	0	0	0	0	0	0	0	0.00	0.00	
	February 2012	0	0	0	0	0	0	0	0.00	0.00	
	January 2012	1	1	1	0	556	105	5	-0.74	(1.45)	
	December 2011	0	0	0	0	0	0	0	0.00	0.00	
	November 2011	0	0	0	0	0	0	0	0.00	0.00	
	OP-4B Installation Interval Residence Parity	October 2012	0	0	0	0	0	0	0	0.00	0.00
September 2012		8	3	3	0.58	586	265	2	0.58	(0.51)	
August 2012		15	5	3	2.24	1128	361	3	-0.08	(1.05)	
July 2012		16	5	3	1.1	245	59	4	-0.46	(1.28)	
June 2012		3	1	3	0	970	304	3	-0.02	(1.01)	
May 2012		16	5	3	2.49	1147	329	3	-0.09	(1.06)	
April 2012	0	0	0	0	0	0	0	0.00	0.00		

	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	2	1	2	0	1871	450	4	-0.66	(1.40)
	January 2012	26	4	7	1.29	1837	463	4	1.78	(0.08)
	December 2011	16	2	8	1.41	1673	438	4	1.66	(0.01)
	November 2011	36	7	5	2.12	1921	516	4	1.35	(0.29)
OP-4C Installation Interval Business Parity	October 2012	3	3	1	0	205	125	2	-1.05	(1.64)
	September 2012	1	1	1	0	127	77	2	-0.59	(1.36)
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	1	1	1	0	148	101	1	-0.38	(1.23)
	June 2012	2	2	1	0	159	112	1	-0.58	(1.35)
	May 2012	3	4	1	0.5	297	169	2	-1.21	(1.74)
	April 2012	1	1	1	0	184	117	2	-0.39	(1.24)
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	6	6	1	0	198	117	2	-0.98	(1.60)
	January 2012	2	2	1	0	180	111	2	-0.83	(1.51)
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	1	1	1	0	195	138	1	-0.31	(1.19)
OP-4C Installation Interval Line Splitting Benchmark 3.3	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	2	0	0	0	0	0	0.00	(3.00)
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
OP-4C Installation Interval Residence Parity	October 2012	1	1	1	0	1644	1385	1	-0.35	(1.21)
	September 2012	0	1	0	0	1368	1162	1	-2.32	(2.41)
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	1	0	0	1842	1623	1	-2.09	(2.27)
	April 2012	1	1	1	0	1810	1457	1	-0.10	(1.06)
	March 2012	1	1	1	0	1851	1604	1	-0.24	(1.15)
	February 2012	1	2	1	0.71	1852	1618	1	-1.95	(2.18)
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	1	0	0	2142	1986	1	-2.01	(2.22)
OP-4D Installation Interval Basic Rate ISDN Parity	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	4	1	4	0	73	6	12	-0.55	(1.34)
	July 2012	5	1	5	0	5	1	5	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	3	1	3	0	18	4	5	-1.34	(1.82)

OP-4D Installation Interval Dark Fiber - IOF Diagnostic	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	20	1	20	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
	OP-4D Installation Interval E911 Parity	October 2012	24	2	12	0	0	0	0	0	0.00
September 2012		0	0	0	0	0	0	0	0	0.00	0.00
August 2012		0	0	0	0	0	0	0	0	0.00	0.00
July 2012		0	0	0	0	0	0	0	0	0.00	0.00
June 2012		24	2	12	0	0	0	0	0	0.00	0.00
May 2012		0	0	0	0	0	0	0	0	0.00	0.00
April 2012		0	0	0	0	0	0	0	0	0.00	0.00
March 2012		0	0	0	0	0	0	0	0	0.00	0.00
February 2012		0	0	0	0	0	0	0	0	0.00	0.00
January 2012		0	0	0	0	0	0	0	0	0.00	0.00
December 2011		0	0	0	0	0	0	0	0	0.00	0.00
November 2011		0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic		October 2012	0	0	0	0	0	0	0	0	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	25	5	5	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	8	2	4	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
	OP-4D Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	October 2012	46	11	4	1.47	0	0	0	0	0.00
September 2012		0	0	0	0	0	0	0	0	0.00	0.00
August 2012		30	5	6	4.58	0	0	0	0	0.00	0.00
July 2012		20	4	5	0	0	0	0	0	0.00	(0.50)
June 2012		57	12	5	0.62	0	0	0	0	0.00	(0.63)
May 2012		34	7	5	0.38	0	0	0	0	0.00	(0.57)
April 2012		30	7	4	0.95	0	0	0	0	0.00	(0.86)
March 2012		46	10	5	0.97	0	0	0	0	0.00	(0.70)
February 2012		60	13	5	0.87	0	0	0	0	0.00	(0.69)
January 2012		36	8	5	0.93	0	0	0	0	0.00	(0.75)
December 2011		64	14	5	0.94	0	0	0	0	0.00	(0.71)
November 2011		187	44	4	1.14	0	0	0	0	0.00	(0.88)
OP-4D Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic		October 2012	5	1	5	0	0	0	0	0	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00

	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval PBX Parity	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	5	1	5	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval UDIT Above DS1 Level Parity	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	7	1	7	0	23	2	12		-0.74	(1.45)
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	October 2012	811	286	3	1	0	0	0	0	0.00	(1.58)
	September 2012	435	160	3	0.57	0	0	0	0	0.00	(1.64)
	August 2012	427	162	3	0.9	0	0	0	0	0.00	(1.68)
	July 2012	668	215	3	1.73	0	0	0	0	0.00	(1.45)
	June 2012	778	267	3	0.78	0	0	0	0	0.00	(1.54)
	May 2012	696	233	3	1.09	0	0	0	0	0.00	(1.51)
	April 2012	630	244	3	0.61	0	0	0	0	0.00	(1.71)
	March 2012	707	268	3	0.54	0	0	0	0	0.00	(1.68)
	February 2012	818	238	3	5.16	0	0	0	0	0.00	(1.28)
	January 2012	183	67	3	0.71	0	0	0	0	0.00	(1.63)
	December 2011	244	102	2	0.55	0	0	0	0	0.00	(1.80)
	November 2011	254	103	2	0.62	0	0	0	0	0.00	(1.77)
OP-4D Installation Interval Unbundled Loop ADSL Qualified Benchmark 6	October 2012	298	89	3	2.59	0	0	0	0	0.00	(1.33)
	September 2012	255	73	3	4.22	0	0	0	0	0.00	(1.25)
	August 2012	264	88	3	0.4	0	0	0	0	0.00	(1.50)
	July 2012	192	64	3	0.31	0	0	0	0	0.00	(1.50)
	June 2012	286	95	3	0.54	0	0	0	0	0.00	(1.49)
	May 2012	244	83	3	0.24	0	0	0	0	0.00	(1.53)
	April 2012	299	94	3	1.14	0	0	0	0	0.00	(1.41)
	March 2012	348	113	3	0.61	0	0	0	0	0.00	(1.46)
	February 2012	363	117	3	1.53	0	0	0	0	0.00	(1.45)
	January 2012	58	19	3	0.62	0	0	0	0	0.00	(1.47)

	December 2011	58	21	3	0.44	0	0	0	0.00	(1.62)
	November 2011	56	19	3	0.78	0	0	0	0.00	(1.53)
OP-4D Installation Interval Unbundled Loop DS1 Capable Benchmark 5.5	October 2012	296	69	4	1.07	0	0	0	0.00	(0.66)
	September 2012	382	88	4	1.06	0	0	0	0.00	(0.63)
	August 2012	557	114	5	2.33	0	0	0	0.00	(0.33)
	July 2012	579	118	5	3.26	0	0	0	0.00	(0.32)
	June 2012	366	79	5	3.38	0	0	0	0.00	(0.47)
	May 2012	544	104	5	4.16	0	0	0	0.00	(0.15)
	April 2012	392	92	4	2.31	0	0	0	0.00	(0.68)
	March 2012	582	134	4	1.36	0	0	0	0.00	(0.63)
	February 2012	527	111	5	2.42	0	0	0	0.00	(0.41)
	January 2012	427	105	4	1.46	0	0	0	0.00	(0.78)
	December 2011	502	118	4	1.23	0	0	0	0.00	(0.68)
November 2011	489	127	4	1.39	0	0	0	0.00	(0.90)	
OP-4D Installation Interval Unbundled Loop XDSLi Benchmark 6	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	6	2	3	0	0	0	0	0.00	(1.50)
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
November 2011	0	0	0	0	0	0	0	0.00	0.00	
OP-4D Installation Interval Unbundled Loop Analog Benchmark 6	October 2012	1156	236	5	1.03	0	0	0	0.00	(0.55)
	September 2012	1040	177	6	4.37	0	0	0	0.00	(0.06)
	August 2012	1381	278	5	0.89	0	0	0	0.00	(0.52)
	July 2012	1303	265	5	0.63	0	0	0	0.00	(0.54)
	June 2012	1390	286	5	0.83	0	0	0	0.00	(0.57)
	May 2012	1273	260	5	0.9	0	0	0	0.00	(0.55)
	April 2012	1527	307	5	0.9	0	0	0	0.00	(0.51)
	March 2012	1768	367	5	1.04	0	0	0	0.00	(0.59)
	February 2012	1381	287	5	2.8	0	0	0	0.00	(0.59)
	January 2012	2433	612	4	1.39	0	0	0	0.00	(1.01)
	December 2011	2626	605	4	3.92	0	0	0	0.00	(0.83)
November 2011	2472	574	4	2.6	0	0	0	0.00	(0.85)	
OP-4D Installation Interval Unbundled Loop Conditioned Benchmark 15	October 2012	30	2	15	0	0	0	0	0.00	0.00
	September 2012	94	4	24	9.81	0	0	0	0.00	1.70
	August 2012	341	21	16	1.61	0	0	0	0.00	0.25
	July 2012	85	5	17	2.74	0	0	0	0.00	0.40
	June 2012	103	9	11	3.88	0	0	0	0.00	(0.71)
	May 2012	299	17	18	5.18	0	0	0	0.00	0.52
	April 2012	34	2	17	0	0	0	0	0.00	0.40
	March 2012	195	12	16	4.27	0	0	0	0.00	0.25
	February 2012	42	2	21	0	0	0	0	0.00	1.20
	January 2012	264	18	15	3.55	0	0	0	0.00	(0.07)
	December 2011	57	5	11	7.77	0	0	0	0.00	(0.72)
November 2011	242	15	16	15.78	0	0	0	0.00	0.23	
OP-4D Installation Interval Unbundled Loop ISDN Capable Parity	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00

	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	15	5	3	0	5	1	5	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval DS1 Parity	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	9	1	9	0	219	18	12	-0.45	(1.27)
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval E911 Parity	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	40	4	10	2.31	12	1	12	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	24	2	12	0	12	1	12	0.00	0.00
	June 2012	24	2	12	0	0	0	0	0.00	0.00
	May 2012	24	2	12	0	0	0	0	0.00	0.00
	April 2012	24	2	12	0	64	3	21	-1.26	(1.77)
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	October 2012	116	27	4	1.03	0	0	0	0.00	(0.85)
	September 2012	62	17	4	1.58	0	0	0	0.00	(1.18)
	August 2012	133	30	4	0.77	0	0	0	0.00	(0.78)
	July 2012	42	10	4	1.14	0	0	0	0.00	(0.90)
	June 2012	66	16	4	1.15	0	0	0	0.00	(0.94)
	May 2012	98	22	4	1.44	0	0	0	0.00	(0.77)
	April 2012	84	18	5	1.19	0	0	0	0.00	(0.67)
	March 2012	219	51	4	1.1	0	0	0	0.00	(0.85)
	February 2012	183	39	5	0.86	0	0	0	0.00	(0.65)
	January 2012	179	37	5	1.17	0	0	0	0.00	(0.58)
	December 2011	208	46	5	1.11	0	0	0	0.00	(0.74)
	November 2011	177	41	4	0.99	0	0	0	0.00	(0.84)
OP-4E Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00



	February 2012	0	0	0	0	0	0	0	0	0.00	0.00	
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00	
	December 2011	7	1	7	0	0	0	0	0	0.00	0.00	
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00	
OP-4E Installation Interval PBX Parity	October 2012	0	0	0	0	0	0	0	0	0.00	0.00	
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00	
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00	
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00	
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00	
	May 2012	3	1	3	0	24	4	6		-0.59	(1.36)	
	April 2012	9	1	9	0	0	0	0		0.00	0.00	
	March 2012	0	0	0	0	0	0	0		0.00	0.00	
	February 2012	15	3	5	0	1	1	1		0.00	0.00	
	January 2012	0	0	0	0	0	0	0		0.00	0.00	
	December 2011	0	0	0	0	0	0	0		0.00	0.00	
	November 2011	0	0	0	0	0	0	0		0.00	0.00	
	OP-4E Installation Interval UDIT DS1 Parity	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
		September 2012	0	0	0	0	0	0	0	0	0.00	0.00
August 2012		0	0	0	0	0	0	0	0	0.00	0.00	
July 2012		0	0	0	0	0	0	0	0	0.00	0.00	
June 2012		10	2	5	0	49	6	8		-1.36	(1.83)	
May 2012		0	0	0	0	0	0	0		0.00	0.00	
April 2012		0	0	0	0	0	0	0		0.00	0.00	
March 2012		0	0	0	0	0	0	0		0.00	0.00	
February 2012		0	0	0	0	0	0	0		0.00	0.00	
January 2012		0	0	0	0	0	0	0		0.00	0.00	
December 2011		0	0	0	0	0	0	0		0.00	0.00	
November 2011		0	0	0	0	0	0	0		0.00	0.00	
OP-4E Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6		October 2012	6	2	3	0	0	0	0		0.00	(1.50)
		September 2012	3	1	3	0	0	0	0		0.00	(1.50)
	August 2012	12	4	3	0	0	0	0		0.00	(1.50)	
	July 2012	15	5	3	0	0	0	0		0.00	(1.50)	
	June 2012	71	29	2	0.91	0	0	0		0.00	(1.78)	
	May 2012	3	1	3	0	0	0	0		0.00	(1.50)	
	April 2012	5	2	3	0.71	0	0	0		0.00	(1.75)	
	March 2012	20	7	3	0.38	0	0	0		0.00	(1.57)	
	February 2012	6	2	3	0	0	0	0		0.00	(1.50)	
	January 2012	8	3	3	0.58	0	0	0		0.00	(1.67)	
	December 2011	3	1	3	0	0	0	0		0.00	(1.50)	
	November 2011	31	9	3	1.51	0	0	0		0.00	(1.28)	
	OP-4E Installation Interval Unbundled Loop ADSL Qualified Benchmark 6	October 2012	9	3	3	0	0	0	0		0.00	(1.50)
		September 2012	6	2	3	0	0	0	0		0.00	(1.50)
August 2012		33	11	3	0	0	0	0		0.00	(1.50)	
July 2012		10	4	3	0.58	0	0	0		0.00	(1.75)	
June 2012		40	14	3	0.36	0	0	0		0.00	(1.57)	
May 2012		28	10	3	0.42	0	0	0		0.00	(1.60)	
April 2012		79	27	3	0.27	0	0	0		0.00	(1.54)	
March 2012		27	9	3	0	0	0	0		0.00	(1.50)	
February 2012		65	14	5	4.83	0	0	0		0.00	(0.68)	
January 2012		6	2	3	0	0	0	0		0.00	(1.50)	
December 2011		12	4	3	0	0	0	0		0.00	(1.50)	
November 2011	0	0	0	0	0	0	0		0.00	0.00		
OP-4E Installation Interval Unbundled Loop	October 2012	73	14	5	1.48	0	0	0		0.00	(0.16)	

DS1 Capable Benchmark 5.5	September 2012	42	9	5	0.71	0	0	0	0.00	(0.45)
	August 2012	36	6	6	5.02	0	0	0	0.00	0.27
	July 2012	68	18	4	0.94	0	0	0	0.00	(0.94)
	June 2012	37	9	4	1.27	0	0	0	0.00	(0.76)
	May 2012	41	9	5	0.53	0	0	0	0.00	(0.52)
	April 2012	76	16	5	1.53	0	0	0	0.00	(0.41)
	March 2012	82	19	4	1.16	0	0	0	0.00	(0.65)
	February 2012	41	9	5	1.01	0	0	0	0.00	(0.52)
	January 2012	70	19	4	0.89	0	0	0	0.00	(0.99)
	December 2011	50	13	4	1.57	0	0	0	0.00	(0.90)
	November 2011	72	17	4	1.15	0	0	0	0.00	(0.69)
	OP-4E Installation Interval Unbundled Loop Analog Benchmark 6	October 2012	183	36	5	0.87	0	0	0	0.00
September 2012		78	16	5	0.5	0	0	0	0.00	(0.56)
August 2012		78	16	5	0.5	0	0	0	0.00	(0.56)
July 2012		86	18	5	0.43	0	0	0	0.00	(0.61)
June 2012		103	22	5	0.84	0	0	0	0.00	(0.66)
May 2012		213	45	5	0.99	0	0	0	0.00	(0.63)
April 2012		247	49	5	0.82	0	0	0	0.00	(0.48)
March 2012		177	42	4	1.62	0	0	0	0.00	(0.89)
February 2012		120	26	5	0.8	0	0	0	0.00	(0.69)
January 2012		284	60	5	1.65	0	0	0	0.00	(0.63)
December 2011		226	55	4	0.88	0	0	0	0.00	(0.95)
November 2011		92	23	4	1.13	0	0	0	0.00	(1.00)
OP-4E Installation Interval Unbundled Loop Conditioned Benchmark 15	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	15	1	15	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	21	1	21	0	0	0	0	0.00	1.20
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	88	4	22	0	0	0	0	0.00	1.40
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	95	7	14	3.78	0	0	0	0.00	(0.29)
OP-4E Installation Interval Unbundled Loop ISDN Capable Parity	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	6	2	3	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Basic Rate ISDN Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0	14	15	93%	-0.26	(1.16)
	August 2012	1	1	100%	0	12	12	100%	0.00	0.00
	July 2012	1	1	100%	0	9	9	100%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00

	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	2	2	100%	0	9	9	100%	0.00	0.00
OP-5A New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Business Parity	September 2012	2	3	67%	0.4714	945	1003	94%	2.04	(0.41)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	994	1074	93%	-0.28	(1.17)
	June 2012	8	8	100%	0	1110	1168	95%	-0.64	(1.39)
	May 2012	6	7	86%	0.3499	1259	1339	94%	0.93	(0.77)
	April 2012	4	4	100%	0	1035	1106	94%	-0.52	(1.32)
	March 2012	1	2	50%	0.5	1112	1192	93%	2.44	(0.32)
	February 2012	15	15	100%	0	1032	1111	93%	-1.06	(1.65)
	January 2012	11	11	100%	0	941	1007	93%	-0.87	(1.53)
	December 2011	4	4	100%	0	1004	1066	94%	-0.50	(1.30)
	November 2011	14	14	100%	0	1099	1181	93%	-1.02	(1.62)
OP-5A New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Dark Fiber - IOF	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
Diagnostic	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair DS1 Parity	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	95	95	100%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair E911 Parity	September 2012	4	4	100%	0	1	1	100%	0.00	0.00
	August 2012	1	1	100%	0	0	0	0%	0.00	0.00
	July 2012	2	2	100%	0	1	1	100%	0.00	0.00
	June 2012	4	4	100%	0	0	0	0%	0.00	0.00
	May 2012	2	2	100%	0	16	16	100%	0.00	0.00
	April 2012	4	4	100%	0	3	3	100%	0.00	0.00
	March 2012	2	2	100%	0	2	2	100%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00

	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Enhanced Extended	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
Loops - DS0 Capable Diagnostic	August 2012	5	5	100%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	1	2	50%	0.5	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Enhanced Extended	September 2012	38	40	95%	0.2179	47	48	98%	0.95	(0.89)
Loops - DS1 Capable Parity	August 2012	44	48	92%	0.2764	17	19	89%	-0.26	(1.16)
	July 2012	26	27	96%	0.1889	24	25	96%	-0.05	(1.03)
	June 2012	37	39	95%	0.2206	41	44	93%	-0.30	(1.19)
	May 2012	36	40	90%	0.3	31	31	100%	0.00	(0.20)
	April 2012	60	62	97%	0.1767	95	95	100%	0.00	(0.38)
	March 2012	130	132	98%	0.1222	40	42	95%	-0.86	(1.52)
	February 2012	60	62	97%	0.1767	33	35	94%	-0.51	(1.31)
	January 2012	54	56	96%	0.1856	30	30	100%	0.00	(0.88)
	December 2011	73	81	90%	0.2983	27	28	96%	1.55	(0.63)
	November 2011	95	97	98%	0.1421	34	39	87%	-1.70	(2.03)
OP-5A New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Enhanced Extended	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
Loops - DS3 Capable Diagnostic	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0	0	0	0%	0.00	0.00
	February 2012	2	2	100%	0	0	0	0%	0.00	0.00
	January 2012	3	3	100%	0	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0	0	0	0%	0.00	0.00
	November 2011	3	3	100%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Line Splitting Parity	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	6666	7406	90%	-0.33	(1.20)
	April 2012	2	2	100%	0	6056	6737	90%	-0.47	(1.29)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair LIS Trunk Parity	September 2012	15	15	100%	0	8	8	100%	0.00	0.00
	August 2012	6	6	100%	0	22	22	100%	0.00	0.00
	July 2012	8	8	100%	0	17	17	100%	0.00	0.00

	June 2012	12	12	100%	0	13	13	100%	0.00	0.00
	May 2012	14	14	100%	0	24	24	100%	0.00	0.00
	April 2012	11	11	100%	0	22	22	100%	0.00	0.00
	March 2012	27	27	100%	0	7	7	100%	0.00	0.00
	February 2012	28	28	100%	0	17	17	100%	0.00	0.00
	January 2012	8	8	100%	0	9	9	100%	0.00	0.00
	December 2011	8	8	100%	0	4	4	100%	0.00	0.00
	November 2011	12	12	100%	0	15	15	100%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair PBX Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	7	7	100%	0.00	0.00
	April 2012	1	1	100%	0	1	1	100%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	4	4	100%	0	2	2	100%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair Residence Parity	October 2012	0	0	0%	0	0	0	0%	0.00
September 2012		28	31	90%	0.2957	4448	4980	89%	-0.18	(1.11)
August 2012		49	53	92%	0.2642	5670	6301	90%	-0.60	(1.36)
July 2012		52	54	96%	0.1889	4859	5478	89%	-1.75	(2.07)
June 2012		28	31	90%	0.2957	4995	5625	89%	-0.27	(1.16)
May 2012		30	31	97%	0.1767	5407	6067	89%	-1.36	(1.83)
April 2012		24	27	89%	0.3143	5021	5631	89%	0.05	(1.11)
March 2012		15	15	100%	0	5431	6078	89%	-1.34	(1.81)
February 2012		19	23	83%	0.379	5133	5792	89%	0.91	(0.61)
January 2012		31	36	86%	0.3458	5016	5670	88%	0.44	(0.85)
December 2011		23	24	96%	0.1998	5300	6011	88%	-1.16	(1.71)
November 2011		48	54	89%	0.3143	6040	6816	89%	-0.06	(1.04)
OP-5A New Service Installation Quality Reported to Repair UDIT Above DS1 Level Parity		October 2012	0	0	0%	0	0	0	0%	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0	1	1	100%	0.00	0.00
	May 2012	1	1	100%	0	4	4	100%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair UDIT DS1 Parity	October 2012	0	0	0%	0	0	0	0%	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		2	2	100%	0	41	44	93%	-0.37	(1.23)
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012	0	0	0%	0	0	0	0%	0.00	0.00	

	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity	September 2012	251	253	99%	0.0886	14	15	93%	-0.89	(1.54)
	August 2012	324	335	97%	0.1782	12	12	100%	0.00	(1.28)
	July 2012	378	391	97%	0.1793	9	9	100%	0.00	(1.39)
	June 2012	437	443	99%	0.1156	7	8	88%	-0.94	(1.57)
	May 2012	325	339	96%	0.199	4	4	100%	0.00	(1.62)
	April 2012	333	349	95%	0.2091	5	5	100%	0.00	(1.50)
	March 2012	359	366	98%	0.137	7	7	100%	0.00	(1.70)
	February 2012	357	359	99%	0.0744	10	10	100%	0.00	(1.98)
	January 2012	119	119	100%	0	4	4	100%	0.00	0.00
	December 2011	147	150	98%	0.14	6	6	100%	0.00	(1.74)
	November 2011	182	187	97%	0.1613	9	9	100%	0.00	(1.49)
OP-5A New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - ADSL Qualified Parity	September 2012	97	100	97%	0.1706	14	15	93%	-0.53	(1.32)
	August 2012	134	141	95%	0.2172	12	12	100%	0.00	(1.09)
	July 2012	103	109	95%	0.2281	9	9	100%	0.00	(1.18)
	June 2012	143	147	97%	0.1627	7	8	88%	-0.81	(1.50)
	May 2012	107	111	96%	0.1864	4	4	100%	0.00	(1.67)
	April 2012	136	143	95%	0.2158	5	5	100%	0.00	(1.47)
	March 2012	142	150	95%	0.2247	7	7	100%	0.00	(1.30)
	February 2012	133	140	95%	0.2179	10	10	100%	0.00	(1.17)
	January 2012	25	25	100%	0	4	4	100%	0.00	0.00
	December 2011	37	38	97%	0.1601	6	6	100%	0.00	(1.67)
	November 2011	22	23	96%	0.2039	9	9	100%	0.00	(1.35)
OP-5A New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - DS1 Capable Parity	September 2012	105	112	94%	0.2421	47	48	98%	1.69	(0.59)
	August 2012	129	136	95%	0.221	17	19	89%	-0.72	(1.44)
	July 2012	146	152	96%	0.1947	24	25	96%	-0.01	(1.01)
	June 2012	109	111	98%	0.133	41	44	93%	-1.12	(1.68)
	May 2012	136	141	96%	0.1849	31	31	100%	0.00	(0.79)
	April 2012	147	158	93%	0.2545	95	95	100%	0.00	0.57
	March 2012	170	180	94%	0.2291	40	42	95%	0.22	(1.15)
	February 2012	163	166	98%	0.1332	33	35	94%	-0.90	(1.55)
	January 2012	163	167	98%	0.1529	30	30	100%	0.00	(1.02)
	December 2011	155	168	92%	0.2672	27	28	96%	1.10	(0.81)
	November 2011	174	181	96%	0.1928	34	39	87%	-1.52	(1.92)
OP-5A New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - XDSL Parity	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0	17	19	89%	-0.46	(1.28)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop Analog	September 2012	215	228	94%	0.2319	2679	2874	93%	-0.63	(1.38)

Parity	August 2012	415	426	97%	0.1586	3359	3595	93%	-3.14	(2.91)	
	July 2012	333	348	96%	0.2031	2791	3032	92%	-2.38	(2.44)	
	June 2012	332	349	95%	0.2153	2874	3081	93%	-1.31	(1.79)	
	May 2012	380	396	96%	0.1969	3022	3258	93%	-2.32	(2.41)	
	April 2012	459	484	95%	0.2213	2801	2991	94%	-0.99	(1.60)	
	March 2012	465	485	96%	0.1988	3067	3317	92%	-2.66	(2.62)	
	February 2012	395	397	100%	0.0708	2823	3042	93%	-4.85	(3.95)	
	January 2012	767	788	97%	0.1611	2798	3031	92%	-4.71	(3.87)	
	December 2011	708	731	97%	0.1746	3045	3287	93%	-3.95	(3.40)	
	November 2011	638	659	97%	0.1756	3428	3700	93%	-3.77	(3.29)	
	OP-5A New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00	
August 2012	0	0	0%	0	0	0	0%	0.00	0.00		
July 2012	0	0	0%	0	0	0	0%	0.00	0.00		
June 2012	0	0	0%	0	0	0	0%	0.00	0.00		
May 2012	5	5	100%	0	4	4	100%	0.00	0.00		
April 2012	2	2	100%	0	5	5	100%	0.00	0.00		
March 2012	0	0	0%	0	0	0	0%	0.00	0.00		
February 2012	0	0	0%	0	0	0	0%	0.00	0.00		
January 2012	0	0	0%	0	0	0	0%	0.00	0.00		
December 2011	0	0	0%	0	0	0	0%	0.00	0.00		
November 2011	0	0	0%	0	0	0	0%	0.00	0.00		
OP-5A New Service Installation Quality Reported to Repair UNE - P (POTS) Parity	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
September 2012	0	0	0%	0	0	0	0%	0.00	0.00		
August 2012	0	0	0%	0	0	0	0%	0.00	0.00		
July 2012	0	0	0%	0	0	0	0%	0.00	0.00		
June 2012	0	0	0%	0	0	0	0%	0.00	0.00		
May 2012	0	0	0%	0	0	0	0%	0.00	0.00		
April 2012	0	0	0%	0	0	0	0%	0.00	0.00		
March 2012	2	2	100%	0	6543	7270	90%	-0.47	(1.29)		
February 2012	0	0	0%	0	0	0	0%	0.00	0.00		
January 2012	0	0	0%	0	0	0	0%	0.00	0.00		
December 2011	0	0	0%	0	0	0	0%	0.00	0.00		
November 2011	0	0	0%	0	0	0	0%	0.00	0.00		
OP-5B New Service Provisioning Quality Basic Rate ISDN Benchmark 0.965	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
September 2012	1	1	100%	0	0	0	0%	0.00	(0.11)		
August 2012	1	1	100%	0	0	0	0%	0.00	(0.11)		
July 2012	1	1	100%	0	0	0	0%	0.00	(0.11)		
June 2012	0	0	0%	0	0	0	0%	0.00	0.00		
May 2012	0	0	0%	0	0	0	0%	0.00	0.00		
April 2012	0	0	0%	0	0	0	0%	0.00	0.00		
March 2012	0	0	0%	0	0	0	0%	0.00	0.00		
February 2012	0	0	0%	0	0	0	0%	0.00	0.00		
January 2012	0	0	0%	0	0	0	0%	0.00	0.00		
December 2011	0	0	0%	0	0	0	0%	0.00	0.00		
November 2011	2	2	100%	0	0	0	0%	0.00	(0.11)		
OP-5B New Service Provisioning Quality Business Benchmark 0.965	October 2012	0	0	0%	0	0	0	0%	0.00	0.00	
September 2012	3	3	100%	0	0	0	0%	0.00	(0.11)		
August 2012	0	0	0%	0	0	0	0%	0.00	0.00		
July 2012	1	1	100%	0	0	0	0%	0.00	(0.11)		
June 2012	8	8	100%	0	0	0	0%	0.00	(0.11)		
May 2012	7	7	100%	0	0	0	0%	0.00	(0.11)		
April 2012	4	4	100%	0	0	0	0%	0.00	(0.11)		

	March 2012	1	2	50%	0.5	0	0	0%	0.00	1.45
	February 2012	15	15	100%	0	0	0	0%	0.00	(0.11)
	January 2012	11	11	100%	0	0	0	0%	0.00	(0.11)
	December 2011	4	4	100%	0	0	0	0%	0.00	(0.11)
	November 2011	14	14	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality DS1 Benchmark 0.965	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable Benchmark 0.965	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	5	5	100%	0	0	0	0%	0.00	(0.11)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable Benchmark 0.965	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	40	40	100%	0	0	0	0%	0.00	(0.11)
	August 2012	48	48	100%	0	0	0	0%	0.00	(0.11)
	July 2012	27	27	100%	0	0	0	0%	0.00	(0.11)
	June 2012	39	39	100%	0	0	0	0%	0.00	(0.11)
	May 2012	40	40	100%	0	0	0	0%	0.00	(0.11)
	April 2012	62	62	100%	0	0	0	0%	0.00	(0.11)
	March 2012	132	132	100%	0	0	0	0%	0.00	(0.11)
	February 2012	62	62	100%	0	0	0	0%	0.00	(0.11)
	January 2012	56	56	100%	0	0	0	0%	0.00	(0.11)
	December 2011	81	81	100%	0	0	0	0%	0.00	(0.11)
	November 2011	97	97	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable Benchmark 0.965	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	March 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	February 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	January 2012	3	3	100%	0	0	0	0%	0.00	(0.11)
	December 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	November 2011	3	3	100%	0	0	0	0%	0.00	(0.11)



OP-5B New Service Provisioning Quality Line Splitting Benchmark 0.965	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5B New Service Provisioning Quality PBX Benchmark 0.965	October 2012	0	0	0%	0	0	0	0%	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		1	1	100%	0	0	0	0%	0.00	(0.11)
April 2012		1	1	100%	0	0	0	0%	0.00	(0.11)
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		4	4	100%	0	0	0	0%	0.00	(0.11)
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00
November 2011		0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Residence Benchmark 0.965		October 2012	0	0	0%	0	0	0	0%	0.00
	September 2012	31	31	100%	0	0	0	0%	0.00	(0.11)
	August 2012	53	53	100%	0	0	0	0%	0.00	(0.11)
	July 2012	54	54	100%	0	0	0	0%	0.00	(0.11)
	June 2012	31	31	100%	0	0	0	0%	0.00	(0.11)
	May 2012	31	31	100%	0	0	0	0%	0.00	(0.11)
	April 2012	27	27	100%	0	0	0	0%	0.00	(0.11)
	March 2012	15	15	100%	0	0	0	0%	0.00	(0.11)
	February 2012	23	23	100%	0	0	0	0%	0.00	(0.11)
	January 2012	36	36	100%	0	0	0	0%	0.00	(0.11)
	December 2011	24	24	100%	0	0	0	0%	0.00	(0.11)
	November 2011	54	54	100%	0	0	0	0%	0.00	(0.11)
	OP-5B New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.965	October 2012	0	0	0%	0	0	0	0%	0.00
September 2012		253	253	100%	0	0	0	0%	0.00	(0.11)
August 2012		335	335	100%	0	0	0	0%	0.00	(0.11)
July 2012		391	391	100%	0	0	0	0%	0.00	(0.11)
June 2012		443	443	100%	0	0	0	0%	0.00	(0.11)
May 2012		339	339	100%	0	0	0	0%	0.00	(0.11)
April 2012		349	349	100%	0	0	0	0%	0.00	(0.11)
March 2012		366	366	100%	0	0	0	0%	0.00	(0.11)
February 2012		359	359	100%	0	0	0	0%	0.00	(0.11)
January 2012		119	119	100%	0	0	0	0%	0.00	(0.11)
December 2011		150	150	100%	0	0	0	0%	0.00	(0.11)
November 2011		187	187	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Unbundled Loop - ADSL Qualified Benchmark 0.965		October 2012	0	0	0%	0	0	0	0%	0.00
	September 2012	100	100	100%	0	0	0	0%	0.00	(0.11)
	August 2012	141	141	100%	0	0	0	0%	0.00	(0.11)
	July 2012	109	109	100%	0	0	0	0%	0.00	(0.11)
	June 2012	147	147	100%	0	0	0	0%	0.00	(0.11)

	May 2012	111	111	100%	0	0	0	0%	0.00	(0.11)
	April 2012	143	143	100%	0	0	0	0%	0.00	(0.11)
	March 2012	150	150	100%	0	0	0	0%	0.00	(0.11)
	February 2012	140	140	100%	0	0	0	0%	0.00	(0.11)
	January 2012	25	25	100%	0	0	0	0%	0.00	(0.11)
	December 2011	38	38	100%	0	0	0	0%	0.00	(0.11)
	November 2011	23	23	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Benchmark 0.965	September 2012	112	112	100%	0	0	0	0%	0.00	(0.11)
	August 2012	136	136	100%	0	0	0	0%	0.00	(0.11)
	July 2012	152	152	100%	0	0	0	0%	0.00	(0.11)
	June 2012	111	111	100%	0	0	0	0%	0.00	(0.11)
	May 2012	141	141	100%	0	0	0	0%	0.00	(0.11)
	April 2012	158	158	100%	0	0	0	0%	0.00	(0.11)
	March 2012	180	180	100%	0	0	0	0%	0.00	(0.11)
	February 2012	166	166	100%	0	0	0	0%	0.00	(0.11)
	January 2012	167	167	100%	0	0	0	0%	0.00	(0.11)
	December 2011	168	168	100%	0	0	0	0%	0.00	(0.11)
	November 2011	181	181	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Benchmark 0.965	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Benchmark 0.965	September 2012	228	228	100%	0	0	0	0%	0.00	(0.11)
	August 2012	426	426	100%	0	0	0	0%	0.00	(0.11)
	July 2012	348	348	100%	0	0	0	0%	0.00	(0.11)
	June 2012	349	349	100%	0	0	0	0%	0.00	(0.11)
	May 2012	396	396	100%	0	0	0	0%	0.00	(0.11)
	April 2012	484	484	100%	0	0	0	0%	0.00	(0.11)
	March 2012	481	485	99%	0.0904	0	0	0%	0.00	(0.08)
	February 2012	397	397	100%	0	0	0	0%	0.00	(0.11)
	January 2012	788	788	100%	0	0	0	0%	0.00	(0.11)
	December 2011	730	731	100%	0.037	0	0	0%	0.00	(0.10)
	November 2011	659	659	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Benchmark 0.965	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	5	5	100%	0	0	0	0%	0.00	(0.11)
	April 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00

	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality UNE - P (POTS) Benchmark 0.965	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report Rate Business Diagnostic	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	1	2	50%	0.5	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report Rate Enhanced Extended Loops - DSO Capable Diagnostic	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	1	2	50%	0.5	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable Diagnostic	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	2	0%	0	0	0	0%	0.00	0.00
	August 2012	0	4	0%	0	0	0	0%	0.00	0.00
	July 2012	0	1	0%	0	0	0	0%	0.00	0.00
	June 2012	0	2	0%	0	0	0	0%	0.00	0.00
	May 2012	1	5	20%	0.4	0	0	0%	0.00	0.00
	April 2012	1	3	33%	0.4714	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	0	0	0%	0.00	0.00
	February 2012	0	2	0%	0	0	0	0%	0.00	0.00
	January 2012	0	2	0%	0	0	0	0%	0.00	0.00
	December 2011	0	7	0%	0	0	0	0%	0.00	0.00
	November 2011	0	2	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report Rate Residence Diagnostic	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	3	0%	0	0	0	0%	0.00	0.00
	August 2012	0	4	0%	0	0	0	0%	0.00	0.00

	July 2012	0	2	0%	0	0	0	0%	0.00	0.00
	June 2012	0	3	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	0	0	0%	0.00	0.00
	April 2012	0	4	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	4	0%	0	0	0	0%	0.00	0.00
	January 2012	0	5	0%	0	0	0	0%	0.00	0.00
	December 2011	0	1	0%	0	0	0	0%	0.00	0.00
	November 2011	0	6	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop - 2 Wire Non-Loaded	September 2012	0	2	0%	0	0	0	0%	0.00	0.00
Diagnostic	August 2012	0	11	0%	0	0	0	0%	0.00	0.00
	July 2012	1	13	8%	0.2665	0	0	0%	0.00	0.00
	June 2012	0	6	0%	0	0	0	0%	0.00	0.00
	May 2012	0	14	0%	0	0	0	0%	0.00	0.00
	April 2012	0	16	0%	0	0	0	0%	0.00	0.00
	March 2012	0	7	0%	0	0	0	0%	0.00	0.00
	February 2012	0	2	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	3	0%	0	0	0	0%	0.00	0.00
	November 2011	0	5	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop - DS1 Capable	September 2012	0	7	0%	0	0	0	0%	0.00	0.00
Diagnostic	August 2012	0	7	0%	0	0	0	0%	0.00	0.00
	July 2012	0	6	0%	0	0	0	0%	0.00	0.00
	June 2012	1	3	33%	0.4714	0	0	0%	0.00	0.00
	May 2012	1	6	17%	0.3727	0	0	0%	0.00	0.00
	April 2012	0	11	0%	0	0	0	0%	0.00	0.00
	March 2012	0	10	0%	0	0	0	0%	0.00	0.00
	February 2012	0	3	0%	0	0	0	0%	0.00	0.00
	January 2012	0	4	0%	0	0	0	0%	0.00	0.00
	December 2011	0	13	0%	0	0	0	0%	0.00	0.00
	November 2011	0	7	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop Analog Diagnostic	September 2012	0	13	0%	0	0	0	0%	0.00	0.00
	August 2012	0	11	0%	0	0	0	0%	0.00	0.00
	July 2012	1	16	6%	0.2421	0	0	0%	0.00	0.00
	June 2012	1	18	6%	0.2291	0	0	0%	0.00	0.00
	May 2012	0	15	0%	0	0	0	0%	0.00	0.00
	April 2012	1	24	4%	0.1998	0	0	0%	0.00	0.00
	March 2012	0	21	0%	0	0	0	0%	0.00	0.00
	February 2012	1	3	33%	0.4714	0	0	0%	0.00	0.00
	January 2012	0	21	0%	0	0	0	0%	0.00	0.00
	December 2011	0	24	0%	0	0	0	0%	0.00	0.00
	November 2011	1	22	5%	0.2083	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Basic Rate ISDN Diagnostic	September 2012	1	1	100%	0	0	0	0%	0.00	0.00
	August 2012	1	1	100%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00

	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	2	2	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Business Diagnostic	September 2012	2	3	67%	0.4714	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	0.00
	June 2012	8	8	100%	0	0	0	0%	0.00	0.00
	May 2012	6	7	86%	0.3499	0	0	0%	0.00	0.00
	April 2012	4	4	100%	0	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	0	0	0%	0.00	0.00
	February 2012	15	15	100%	0	0	0	0%	0.00	0.00
	January 2012	11	11	100%	0	0	0	0%	0.00	0.00
	December 2011	4	4	100%	0	0	0	0%	0.00	0.00
	November 2011	14	14	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total DS1 Diagnostic	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS0 Capable Diagnostic	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	5	5	100%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	1	2	50%	0.5	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS1 Capable Diagnostic	September 2012	38	40	95%	0.2179	0	0	0%	0.00	0.00
	August 2012	44	48	92%	0.2764	0	0	0%	0.00	0.00
	July 2012	26	27	96%	0.1889	0	0	0%	0.00	0.00
	June 2012	37	39	95%	0.2206	0	0	0%	0.00	0.00
	May 2012	36	40	90%	0.3	0	0	0%	0.00	0.00
	April 2012	60	62	97%	0.1767	0	0	0%	0.00	0.00
	March 2012	130	132	98%	0.1222	0	0	0%	0.00	0.00
	February 2012	60	62	97%	0.1767	0	0	0%	0.00	0.00
	January 2012	54	56	96%	0.1856	0	0	0%	0.00	0.00
	December 2011	73	81	90%	0.2983	0	0	0%	0.00	0.00
	November 2011	95	97	98%	0.1421	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00

Total Enhanced Extended Loops - DS3 Capable Diagnostic	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0	0	0	0%	0.00	0.00
	February 2012	2	2	100%	0	0	0	0%	0.00	0.00
	January 2012	3	3	100%	0	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0	0	0	0%	0.00	0.00
	November 2011	3	3	100%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5T New Service Installation Quality Total Line Splitting Diagnostic	September 2012	0	0	0%	0	0	0	0%	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		1	1	100%	0	0	0	0%	0.00	0.00
April 2012		2	2	100%	0	0	0	0%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00
November 2011		0	0	0%	0	0	0	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality Total PBX Diagnostic		September 2012	0	0	0%	0	0	0	0%	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	4	4	100%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5T New Service Installation Quality Total Residence Diagnostic	September 2012	28	31	90%	0.2957	0	0	0%	0.00
August 2012		49	53	92%	0.2642	0	0	0%	0.00	0.00
July 2012		52	54	96%	0.1889	0	0	0%	0.00	0.00
June 2012		28	31	90%	0.2957	0	0	0%	0.00	0.00
May 2012		30	31	97%	0.1767	0	0	0%	0.00	0.00
April 2012		24	27	89%	0.3143	0	0	0%	0.00	0.00
March 2012		15	15	100%	0	0	0	0%	0.00	0.00
February 2012		19	23	83%	0.379	0	0	0%	0.00	0.00
January 2012		31	36	86%	0.3458	0	0	0%	0.00	0.00
December 2011		23	24	96%	0.1998	0	0	0%	0.00	0.00
November 2011		48	54	89%	0.3143	0	0	0%	0.00	0.00
October 2012		0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic		September 2012	251	253	99%	0.0886	0	0	0%	0.00
	August 2012	324	335	97%	0.1782	0	0	0%	0.00	0.00
	July 2012	378	391	97%	0.1793	0	0	0%	0.00	0.00
	June 2012	437	443	99%	0.1156	0	0	0%	0.00	0.00
	May 2012	325	339	96%	0.199	0	0	0%	0.00	0.00

	April 2012	333	349	95%	0.2091	0	0	0%	0.00	0.00
	March 2012	359	366	98%	0.137	0	0	0%	0.00	0.00
	February 2012	357	359	99%	0.0744	0	0	0%	0.00	0.00
	January 2012	119	119	100%	0	0	0	0%	0.00	0.00
	December 2011	147	150	98%	0.14	0	0	0%	0.00	0.00
	November 2011	182	187	97%	0.1613	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - ADSL Qualified Diagnostic	September 2012	97	100	97%	0.1706	0	0	0%	0.00	0.00
	August 2012	134	141	95%	0.2172	0	0	0%	0.00	0.00
	July 2012	103	109	95%	0.2281	0	0	0%	0.00	0.00
	June 2012	143	147	97%	0.1627	0	0	0%	0.00	0.00
	May 2012	107	111	96%	0.1864	0	0	0%	0.00	0.00
	April 2012	136	143	95%	0.2158	0	0	0%	0.00	0.00
	March 2012	142	150	95%	0.2247	0	0	0%	0.00	0.00
	February 2012	133	140	95%	0.2179	0	0	0%	0.00	0.00
	January 2012	25	25	100%	0	0	0	0%	0.00	0.00
	December 2011	37	38	97%	0.1601	0	0	0%	0.00	0.00
	November 2011	22	23	96%	0.2039	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - DS1 Capable Diagnostic	September 2012	105	112	94%	0.2421	0	0	0%	0.00	0.00
	August 2012	129	136	95%	0.221	0	0	0%	0.00	0.00
	July 2012	146	152	96%	0.1947	0	0	0%	0.00	0.00
	June 2012	109	111	98%	0.133	0	0	0%	0.00	0.00
	May 2012	136	141	96%	0.1849	0	0	0%	0.00	0.00
	April 2012	147	158	93%	0.2545	0	0	0%	0.00	0.00
	March 2012	170	180	94%	0.2291	0	0	0%	0.00	0.00
	February 2012	163	166	98%	0.1332	0	0	0%	0.00	0.00
	January 2012	163	167	98%	0.1529	0	0	0%	0.00	0.00
	December 2011	155	168	92%	0.2672	0	0	0%	0.00	0.00
	November 2011	174	181	96%	0.1928	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - XDSL Diagnostic	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	2	2	100%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop Analog Diagnostic	September 2012	215	228	94%	0.2319	0	0	0%	0.00	0.00
	August 2012	415	426	97%	0.1586	0	0	0%	0.00	0.00
	July 2012	333	348	96%	0.2031	0	0	0%	0.00	0.00
	June 2012	332	349	95%	0.2153	0	0	0%	0.00	0.00
	May 2012	380	396	96%	0.1969	0	0	0%	0.00	0.00
	April 2012	459	484	95%	0.2213	0	0	0%	0.00	0.00
	March 2012	462	485	95%	0.2125	0	0	0%	0.00	0.00
	February 2012	395	397	100%	0.0708	0	0	0%	0.00	0.00
	January 2012	767	788	97%	0.1611	0	0	0%	0.00	0.00
	December 2011	707	731	97%	0.1782	0	0	0%	0.00	0.00

	November 2011	638	659	97%	0.1756	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop ISDN Capable Diagnostic	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	5	5	100%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total UNE - P (POTS) Diagnostic	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons Residence Parity	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	2	2	1	0	122	54	2	-0.53	(1.32)
	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	1	1	1	0	67	27	2	-0.37	(1.22)
	May 2012	2	1	2	0	80	27	3	-0.21	(1.13)
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	18	1	18	0	82	60	1	19.12	0.37
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	5	1	5	0	77	38	2	1.54	(0.42)
	November 2011	0	0	0	0	0	0	0	0.00	0.00
OP-6A-2 Delayed Days for Non-Facility Reasons Residence Parity	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	2	1	2	0	17	6	3	-0.40	(1.24)
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	1	1	1	0	42	10	4	-0.61	(1.37)
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
OP-6A-3 Delayed Days for Non-Facility Reasons Residence Parity	October 2012	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0.00	0.00



	June 2012	0	0	0	0	0	0	0	0	0.00	0.00	
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00	
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00	
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00	
	February 2012	2	1	2	0	15	8	2		0.08	(0.78)	
	January 2012	0	0	0	0	0	0	0		0.00	0.00	
	December 2011	0	0	0	0	0	0	0		0.00	0.00	
	November 2011	0	0	0	0	0	0	0		0.00	0.00	
OP-6A-4 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS3 Capable Diagnostic	October 2012	0	0	0	0	0	0	0		0.00	0.00	
	September 2012	0	0	0	0	0	0	0		0.00	0.00	
	August 2012	0	0	0	0	0	0	0		0.00	0.00	
	July 2012	0	0	0	0	0	0	0		0.00	0.00	
	June 2012	0	0	0	0	0	0	0		0.00	0.00	
	May 2012	0	0	0	0	0	0	0		0.00	0.00	
	April 2012	2	1	2	0	0	0	0		0.00	0.00	
	March 2012	0	0	0	0	0	0	0		0.00	0.00	
	February 2012	0	0	0	0	0	0	0		0.00	0.00	
	January 2012	0	0	0	0	0	0	0		0.00	0.00	
	December 2011	0	0	0	0	0	0	0		0.00	0.00	
	November 2011	0	0	0	0	0	0	0		0.00	0.00	
	OP-6A-4 Delayed Days for Non-Facility Reasons LIS Trunk Parity	October 2012	5	1	5	0	0	0	0		0.00	0.00
		September 2012	1	1	1	0	0	0	0		0.00	0.00
August 2012		0	0	0	0	0	0	0		0.00	0.00	
July 2012		0	0	0	0	0	0	0		0.00	0.00	
June 2012		5	1	5	0	0	0	0		0.00	0.00	
May 2012		0	0	0	0	0	0	0		0.00	0.00	
April 2012		0	0	0	0	0	0	0		0.00	0.00	
March 2012		0	0	0	0	0	0	0		0.00	0.00	
February 2012		0	0	0	0	0	0	0		0.00	0.00	
January 2012		0	0	0	0	0	0	0		0.00	0.00	
December 2011		0	0	0	0	0	0	0		0.00	0.00	
November 2011		0	0	0	0	0	0	0		0.00	0.00	
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non- Loaded Parity		October 2012	0	0	0	0	0	0	0		0.00	0.00
		September 2012	3	1	3	0	0	0	0		0.00	0.00
	August 2012	1	1	1	0	3	3	1		0.00	0.00	
	July 2012	1	1	1	0	0	0	0		0.00	0.00	
	June 2012	5	2	3	2.12	0	0	0		0.00	0.00	
	May 2012	22	10	2	2.53	0	0	0		0.00	0.00	
	April 2012	0	0	0	0	0	0	0		0.00	0.00	
	March 2012	0	0	0	0	0	0	0		0.00	0.00	
	February 2012	267	11	24	8.88	0	0	0		0.00	0.00	
	January 2012	0	0	0	0	0	0	0		0.00	0.00	
	December 2011	0	0	0	0	0	0	0		0.00	0.00	
	November 2011	0	0	0	0	0	0	0		0.00	0.00	
	OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity	October 2012	1	1	1	0	0	0	0		0.00	0.00
		September 2012	2	2	1	0	0	0	0		0.00	0.00
August 2012		5	5	1	0	3	3	1		0.00	0.00	
July 2012		4	4	1	0	0	0	0		0.00	0.00	
June 2012		2	2	1	0	0	0	0		0.00	0.00	
May 2012		0	0	0	0	0	0	0		0.00	0.00	
April 2012		0	0	0	0	0	0	0		0.00	0.00	
March 2012		8	8	1	0	0	0	0		0.00	0.00	
February 2012	2	2	1	0	0	0	0		0.00	0.00		

	January 2012	4	4	1	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
	November 2011	1	1	1	0	2	1	2	2	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	1	1	1	0	0	0	0	0	0.00	0.00
	August 2012	12	6	2	0	4	1	4	4	0.00	0.00
	July 2012	10	5	2	0	0	0	0	0	0.00	0.00
	June 2012	84	3	28	9.54	10	1	10	10	0.00	0.00
	May 2012	94	7	13	7.81	0	0	0	0	0.00	0.00
	April 2012	12	1	12	0	8	1	8	8	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	1	1	1	0	10	1	10	10	0.00	0.00
	January 2012	11	4	3	1.5	0	0	0	0	0.00	0.00
	December 2011	14	7	2	1.29	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	October 2012	14	11	1	0.9	344	80	4	4	-0.86	(1.53)
	September 2012	1	1	1	0	178	77	2	2	-0.38	(1.23)
	August 2012	18	17	1	0.24	210	74	3	3	-1.49	(1.91)
	July 2012	7	7	1	0	165	76	2	2	-0.86	(1.53)
	June 2012	7	7	1	0	304	44	7	7	-0.48	(1.29)
	May 2012	5	5	1	0	173	47	4	4	-1.02	(1.62)
	April 2012	23	10	2	1.49	383	47	8	8	-0.60	(1.37)
	March 2012	9	5	2	1.79	99	47	2	2	-0.20	(1.12)
	February 2012	9	9	1	0	161	74	2	2	-0.66	(1.40)
	January 2012	44	36	1	0.42	226	62	4	4	-2.09	(2.27)
	December 2011	6	6	1	0	96	48	2	2	-1.14	(1.69)
	November 2011	34	10	3	3.69	145	53	3	3	0.45	(0.64)
OP-6A-5 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	1	1	1	0	74	5	15	15	-0.72	(1.44)
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons LIS Trunk Parity	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	2	1	2	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-	October 2012	8	8	1	0	0	0	0	0	0.00	0.00
	September 2012	2	2	1	0	0	0	0	0	0.00	0.00

Loaded Parity	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	28	4	7	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
	November 2011	4	2	2	1.41	0	0	0	0	0.00	0.00
	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	11	1	11	0	18	1	18	0.00	0.00	
	July 2012	0	0	0	0	0	0	0	0.00	0.00	
	June 2012	0	0	0	0	0	0	0	0.00	0.00	
	May 2012	0	0	0	0	0	0	0	0.00	0.00	
	April 2012	7	7	1	0	79	9	9	-2.99	(2.82)	
	March 2012	0	0	0	0	0	0	0	0.00	0.00	
	February 2012	0	0	0	0	0	0	0	0.00	0.00	
	January 2012	0	0	0	0	0	0	0	0.00	0.00	
	December 2011	0	0	0	0	0	0	0	0.00	0.00	
	November 2011	0	0	0	0	0	0	0	0.00	0.00	
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	October 2012	2	2	1	0	11	6	2	-1.04	(1.63)	
	September 2012	0	0	0	0	0	0	0	0.00	0.00	
	August 2012	0	0	0	0	0	0	0	0.00	0.00	
	July 2012	0	0	0	0	0	0	0	0.00	0.00	
	June 2012	0	0	0	0	0	0	0	0.00	0.00	
	May 2012	8	8	1	0	44	11	4	-1.35	(1.82)	
	April 2012	1	1	1	0	16	8	2	-0.44	(1.27)	
	March 2012	1	1	1	0	11	9	1	-0.48	(1.29)	
	February 2012	0	0	0	0	0	0	0	0.00	0.00	
	January 2012	19	3	6	4.62	54	9	6	0.05	(1.09)	
	December 2011	0	0	0	0	0	0	0	0.00	0.00	
November 2011	0	0	0	0	0	0	0	0.00	0.00		
OP-6B-1 Delayed Days for Facility Reasons Residence Parity	October 2012	0	0	0	0	0	0	0	0.00	0.00	
	September 2012	0	0	0	0	0	0	0	0.00	0.00	
	August 2012	5	1	5	0	333	37	9	-0.40	(1.24)	
	July 2012	0	0	0	0	0	0	0	0.00	0.00	
	June 2012	0	0	0	0	0	0	0	0.00	0.00	
	May 2012	0	0	0	0	0	0	0	0.00	0.00	
	April 2012	0	0	0	0	0	0	0	0.00	0.00	
	March 2012	0	0	0	0	0	0	0	0.00	0.00	
	February 2012	0	0	0	0	0	0	0	0.00	0.00	
	January 2012	0	0	0	0	0	0	0	0.00	0.00	
	December 2011	5	1	5	0	176	29	6	-0.14	(1.09)	
November 2011	0	0	0	0	0	0	0	0.00	0.00		
OP-6B-3 Delayed Days for Facility Reasons Residence Parity	October 2012	0	0	0	0	0	0	0	0.00	0.00	
	September 2012	1	1	1	0	6	1	6	0.00	0.00	
	August 2012	0	0	0	0	0	0	0	0.00	0.00	
	July 2012	0	0	0	0	0	0	0	0.00	0.00	
	June 2012	0	0	0	0	0	0	0	0.00	0.00	
	April 2012	0	0	0	0	0	0	0	0.00	0.00	

	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	October 2012	111	9	12	7.38	0	0	0	0	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	7	1	7	0	0	0	0	0	0.00	0.00
	July 2012	160	14	11	5.4	0	0	0	0	0.00	0.00
	June 2012	16	4	4	0	0	0	0	0	0.00	0.00
	May 2012	71	7	10	9.53	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	60	8	8	2.27	0	0	0	0	0.00	0.00
	February 2012	63	9	7	3.81	31	2	16		-2.20	(2.34)
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	October 2012	30	4	8	11	0	0	0	0	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	September 2012	94	3	31	4.04	0	0	0	0	0.00	0.00
	August 2012	64	4	16	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	23	4	6	6.18	0	0	0	0	0.00	0.00
	May 2012	46	2	23	0	0	0	0	0	0.00	0.00
	April 2012	18	4	5	2.89	0	0	0	0	0.00	0.00
	March 2012	7	2	4	0.71	0	0	0	0	0.00	0.00
	February 2012	38	5	8	2.51	31	2	16		-1.91	(2.16)
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	October 2012	1	1	1	0	8	2	4		-0.58	(1.35)
Unbundled Loop - DS1 Capable Parity	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	45	13	3	4.33	6	1	6		0.00	0.00
	July 2012	38	2	19	19.8	0	0	0	0	0.00	0.00
	June 2012	20	4	5	6.68	11	1	11		0.00	0.00
	May 2012	6	5	1	0.45	0	0	0	0	0.00	0.00
	April 2012	18	4	5	4.43	0	0	0	0	0.00	0.00
	March 2012	12	3	4	3	4	1	4		0.00	0.00
	February 2012	37	5	7	6.19	11	1	11		0.00	0.00
	January 2012	9	5	2	0.45	34	1	34		0.00	0.00
	December 2011	6	4	2	1	12	2	6		0.00	0.00
	November 2011	1	1	1	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	October 2012	2	2	1	0	489	41	12		-0.71	(1.43)
Unbundled Loop Analog Parity	September 2012	195	13	15	0	218	24	9		1.61	(0.22)
	August 2012	4	1	4	0	528	56	9		-0.55	(1.33)
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	9	5	2	1.1	687	50	14		-1.54	(1.93)
	April 2012	6	2	3	0	300	42	7		-0.60	(1.36)
	March 2012	16	6	3	0.52	532	53	10		-1.01	(1.61)
	February 2012	99	17	6	8.54	361	63	6		0.04	(0.91)
	January 2012	31	8	4	0.35	203	35	6		-0.57	(1.35)
	December 2011	206	9	23	21.03	295	42	7		5.73	1.26
	November 2011	145	9	16	21.12	451	50	9		1.63	(0.12)

OP-6B-5 Delayed Days for Facility Reasons Enhanced Extended Loops - DS1 Capable Diagnostic	October 2012	0	0	0	0	0	0	0	0	0.00	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	7	1	7	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	4	1	4	0	0	0	0	0	0.00	0.00
	April 2012	5	2	3	0.71	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	2	1	2	0	0	0	0	0	0.00	0.00
	January 2012	14	3	5	1.53	0	0	0	0	0.00	0.00
	December 2011	3	1	3	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
	OP-6B-5 Delayed Days for Facility Reasons LIS Trunk Parity	October 2012	0	0	0	0	0	0	0	0	0.00
September 2012		0	0	0	0	0	0	0	0	0.00	0.00
August 2012		0	0	0	0	0	0	0	0	0.00	0.00
July 2012		0	0	0	0	0	0	0	0	0.00	0.00
June 2012		0	0	0	0	0	0	0	0	0.00	0.00
May 2012		0	0	0	0	0	0	0	0	0.00	0.00
April 2012		0	0	0	0	0	0	0	0	0.00	0.00
March 2012		0	0	0	0	0	0	0	0	0.00	0.00
February 2012		2	1	2	0	0	0	0	0	0.00	0.00
January 2012		0	0	0	0	0	0	0	0	0.00	0.00
December 2011		0	0	0	0	0	0	0	0	0.00	0.00
November 2011		0	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified Parity		October 2012	0	0	0	0	0	0	0	0	0.00
	September 2012	0	0	0	0	0	0	0	0	0.00	0.00
	August 2012	0	0	0	0	0	0	0	0	0.00	0.00
	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	6	1	6	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	34	3	11	2.89	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
	OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable Parity	October 2012	5	1	5	0	2	2	1	0	0.00
September 2012		0	0	0	0	0	0	0	0	0.00	0.00
August 2012		0	0	0	0	0	0	0	0	0.00	0.00
July 2012		0	0	0	0	0	0	0	0	0.00	0.00
June 2012		0	0	0	0	0	0	0	0	0.00	0.00
May 2012		0	0	0	0	0	0	0	0	0.00	0.00
April 2012		0	0	0	0	0	0	0	0	0.00	0.00
March 2012		0	0	0	0	0	0	0	0	0.00	0.00
February 2012		0	0	0	0	0	0	0	0	0.00	0.00
January 2012		0	0	0	0	0	0	0	0	0.00	0.00
December 2011		0	0	0	0	0	0	0	0	0.00	0.00
November 2011		0	0	0	0	0	0	0	0	0.00	0.00
OP-7 OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop - Analog Diagnostic		October 2012	0.17986111	81	00:03	0.002777778	0	0	00:00	0.00	0.00
	September 2012	0.08472222	40	00:03	0.002777778	0	0	00:00	0.00	0.00	
	August 2012	0.17986111	133	00:02	0.001388889	0	0	00:00	0.00	0.00	
	July 2012	0.27569444	99	00:04	0.00625	0	0	00:00	0.00	0.00	
	June 2012	0.11458333	64	00:03	0.002083333	0	0	00:00	0.00	0.00	

	May 2012	0.29930556	109	00:04	0.002777778	0	0	00:00	0.00	0.00	
	April 2012	0.36458333	173	00:03	0.003472222	0	0	00:00	0.00	0.00	
	March 2012	0.20902778	132	00:02	0.001388889	0	0	00:00	0.00	0.00	
	February 2012	0.3875	107	00:05	0.006944444	0	0	00:00	0.00	0.00	
	January 2012	0.38888889	105	00:05	0.008333333	0	0	00:00	0.00	0.00	
	December 2011	0.24236111	90	00:04	0.006944444	0	0	00:00	0.00	0.00	
	November 2011	0.65277778	101	00:09	0.023611111	0	0	00:00	0.00	0.00	
OP-7 OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other Diagnostic	October 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2012	0.375	10	00:54	0	0	0	00:00	0.00	0.00	
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2012	0.3	10	00:43	0.013888889	0	0	00:00	0.00	0.00	
	January 2012	0.23333333	6	00:56	0	0	0	00:00	0.00	0.00	
	December 2011	0.00277778	2	00:02	0	0	0	00:00	0.00	0.00	
	November 2011	0.85069444	33	00:37	0.009027778	0	0	00:00	0.00	0.00	
	OP-8B Number Portability Timeliness LNP Benchmark 0.95	October 2012	68	68	100%	0	0	0	0%	0.00	(0.16)
		September 2012	32	32	100%	0	0	0	0%	0.00	(0.16)
August 2012		107	107	100%	0	0	0	0%	0.00	(0.16)	
July 2012		98	98	100%	0	0	0	0%	0.00	(0.16)	
June 2012		50	50	100%	0	0	0	0%	0.00	(0.16)	
May 2012		84	84	100%	0	0	0	0%	0.00	(0.16)	
April 2012		152	152	100%	0	0	0	0%	0.00	(0.16)	
March 2012		111	112	99%	0.0941	0	0	0%	0.00	(0.13)	
February 2012		92	92	100%	0	0	0	0%	0.00	(0.16)	
January 2012		100	100	100%	0	0	0	0%	0.00	(0.16)	
December 2011		77	77	100%	0	0	0	0%	0.00	(0.16)	
November 2011		97	97	100%	0	0	0	0%	0.00	(0.16)	
OP-8C Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark 0.95		October 2012	7114	7119	100%	0.0265	0	0	0%	0.00	(0.16)
		September 2012	3911	3911	100%	0	0	0	0%	0.00	(0.16)
	August 2012	5276	5284	100%	0.0389	0	0	0%	0.00	(0.15)	
	July 2012	4333	4346	100%	0.0546	0	0	0%	0.00	(0.15)	
	June 2012	7845	7846	100%	0.0113	0	0	0%	0.00	(0.16)	
	May 2012	4704	4709	100%	0.0326	0	0	0%	0.00	(0.15)	
	April 2012	4929	4929	100%	0	0	0	0%	0.00	(0.16)	
	March 2012	5504	5507	100%	0.0233	0	0	0%	0.00	(0.16)	
	February 2012	4912	4913	100%	0.0143	0	0	0%	0.00	(0.16)	
	January 2012	5010	5011	100%	0.0141	0	0	0%	0.00	(0.16)	
	December 2011	12766	12770	100%	0.0177	0	0	0%	0.00	(0.16)	
November 2011	4823	4824	100%	0.0144	0	0	0%	0.00	(0.16)		
OS-1 Speed of Answer - Operator Services Parity by Design	October 2012	0	0	:00	0	7.69	1	:36	0.00	0.00	
	September 2012	0	0	:00	0	7.62	1	:48	0.00	0.00	
	August 2012	0	0	:00	0	7.52	1	:48	0.00	0.00	
	July 2012	0	0	:00	0	7.64	1	:36	0.00	0.00	
	June 2012	0	0	:00	0	7.2	1	:00	0.00	0.00	
	May 2012	0	0	:00	0	7.45	1	:00	0.00	0.00	
	April 2012	0	0	:00	0	6.92	1	:48	0.00	0.00	
	March 2012	0	0	:00	0	7.5	1	:00	0.00	0.00	
	February 2012	0	0	:00	0	7.91	1	:24	0.00	0.00	
	January 2012	0	0	:00	0	7.25	1	:00	0.00	0.00	

	December 2011	0	0	:00	0	7.39	1	:36	0.00	0.00
	November 2011	0	0	:00	0	7.54	1	:36	0.00	0.00
PO-15 Number of Due Date Changes per Order All Parity	October 2012	135	1723	0	0.28	447	20985	0	14.81	8.01
	September 2012	77	1246	0	0.24	314	19060	0	11.27	5.85
	August 2012	138	1612	0	0.29	345	20939	0	19.61	10.92
	July 2012	92	1574	0	0.23	272	18943	0	13.14	6.99
	June 2012	104	1554	0	0.26	286	20024	0	14.87	8.04
	May 2012	122	1420	0	0.32	245	19859	0	22.09	12.43
	April 2012	123	1598	0	0.27	248	19030	0	20.66	11.56
	March 2012	173	1791	0	0.31	304	20269	0	25.58	14.55
	February 2012	138	1535	0	0.29	298	19860	0	21.50	12.07
	January 2012	88	1490	0	0.24	292	19108	0	11.52	6.00
	December 2011	84	1490	0	0.24	275	19311	0	11.72	6.13
	November 2011	131	1558	0	0.28	253	20588	0	23.27	13.15
PO-16 Timely Release Notifications Benchmark 0.925	October 2012	1	1	100%	0	0	0	0%	0.00	0.00
	September 2012	1	1	100%	0	0	0	0%	0.00	0.00
	August 2012	0	0	100%	0	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0	0	0	0%	0.00	0.00
	May 2012	0	0	100%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0	0	0	0%	0.00	0.00
	November 2011	2	2	100%	0	0	0	0%	0.00	0.00
PO-19B Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark 0.95	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	180	182	99%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 30.0 Benchmark 0.95	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	940	940	100%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 31.0 Benchmark 0.95	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00

	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	354	354	100%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 32.0 Diagnostic	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	354	354	100%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
PO-1A-1 Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark 10	October 2012	7596.47	2933	:36	0	0	0	:00	0.00	0.00
	September 2012	8997.04	2743	:12	0	0	0	:00	0.00	0.00
	August 2012	13826.52	3474	:12	0	0	0	:00	0.00	0.00
	July 2012	9465.94	2531	:36	0	0	0	:00	0.00	0.00
	June 2012	5873.28	1748	:24	0	0	0	:00	0.00	0.00
	May 2012	10501.75	2975	:12	0	0	0	:00	0.00	0.00
	April 2012	10212.48	3152	:36	0	0	0	:00	0.00	0.00
	March 2012	5697.18	3063	:24	0	0	0	:00	0.00	0.00
	February 2012	5873.28	1748	:24	0	0	0	:00	0.00	0.00
	January 2012	5565.75	2631	:48	0	0	0	:00	0.00	0.00
	December 2011	5376.98	2786	:12	0	0	0	:00	0.00	0.00
	November 2011	5400.78	3234	:48	0	0	0	:00	0.00	0.00
PO-1A-1(a) Pre-Order Response Times (Appt. Scheduler) IMA Request Diagnostic	October 2012	351.96	2933	:48	0.18	0	0	:00	0.00	0.00
	September 2012	356.59	2743	:12	0.27	0	0	:00	0.00	0.00
	August 2012	416.88	3474	:48	0.09	0	0	:00	0.00	0.00
	July 2012	329.03	2531	:12	0.12	0	0	:00	0.00	0.00
	June 2012	192.28	1748	:24	0.1	0	0	:00	0.00	0.00
	May 2012	357	2975	:48	0.06	0	0	:00	0.00	0.00
	April 2012	409.76	3152	:12	0.08	0	0	:00	0.00	0.00
	March 2012	336.93	3063	:24	0.01	0	0	:00	0.00	0.00
	February 2012	192.28	1748	:24	0.1	0	0	:00	0.00	0.00
	January 2012	271.5	2631	:00	0.01	0	0	:00	0.00	0.00
	December 2011	278.6	2786	:00	0.01	0	0	:00	0.00	0.00
	November 2011	388.08	3234	:48	0.15	0	0	:00	0.00	0.00
PO-1A-1(b,c) Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept Diagnostic	October 2012	7244.51	2933	:48	1.22	0	0	:00	0.00	0.00
	September 2012	8640.45	2743	:00	4.19	0	0	:00	0.00	0.00
	August 2012	13409.64	3474	:24	3.61	0	0	:00	0.00	0.00
	July 2012	9136.91	2531	:24	5.15	0	0	:00	0.00	0.00
	June 2012	5681	1748	:00	2.96	0	0	:00	0.00	0.00
	May 2012	10144.75	2975	:24	3.16	0	0	:00	0.00	0.00
	April 2012	9802.72	3152	:24	1.75	0	0	:00	0.00	0.00
March 2012	5360.25	3063	:00	0.5	0	0	:00	0.00	0.00	



	February 2012	5681	1748	:00	2.96	0	0	:00	0.00	0.00
	January 2012	5294.25	2631	:24	0.27	0	0	:00	0.00	0.00
	December 2011	5098.38	2786	:12	0.61	0	0	:00	0.00	0.00
	November 2011	5012.7	3234	:00	3.64	0	0	:00	0.00	0.00
PO-1A-10 Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark 30	October 2012	7919.4	1340	:24	0	0	0	:00	0.00	0.00
	September 2012	7742.1	1310	:24	0	0	0	:00	0.00	0.00
	August 2012	9963.36	1683	:48	0	0	0	:00	0.00	0.00
	July 2012	5023.2	840	:12	0	0	0	:00	0.00	0.00
	June 2012	2593.76	436	:00	0	0	0	:00	0.00	0.00
	May 2012	4231.38	654	:48	0	0	0	:00	0.00	0.00
	April 2012	4156.14	678	:12	0	0	0	:00	0.00	0.00
	March 2012	2382.07	641	:48	0	0	0	:00	0.00	0.00
	February 2012	2593.76	436	:00	0	0	0	:00	0.00	0.00
	January 2012	1817.78	595	:24	0	0	0	:00	0.00	0.00
	December 2011	2381.04	630	:12	0	0	0	:00	0.00	0.00
	November 2011	5724.26	1322	:12	0	0	0	:00	0.00	0.00
	PO-1A-10(a) Pre-Order Response Times (Meet Point Inquiry) IMA Request Diagnostic	October 2012	160.8	1340	:48	0.01	0	0	:00	0.00
September 2012		157.2	1310	:48	0.01	0	0	:00	0.00	0.00
August 2012		201.96	1683	:48	0.01	0	0	:00	0.00	0.00
July 2012		100.8	840	:48	0.01	0	0	:00	0.00	0.00
June 2012		44.47	436	:00	0.01	0	0	:00	0.00	0.00
May 2012		78.48	654	:48	0.03	0	0	:00	0.00	0.00
April 2012		94.92	678	:36	0.11	0	0	:00	0.00	0.00
March 2012		65.16	641	:00	0.01	0	0	:00	0.00	0.00
February 2012		44.47	436	:00	0.01	0	0	:00	0.00	0.00
January 2012		59.69	595	:00	0	0	0	:00	0.00	0.00
December 2011		64.94	630	:00	0.01	0	0	:00	0.00	0.00
November 2011		171.86	1322	:12	0.99	0	0	:00	0.00	0.00
PO-1A-10(b) Pre-Order Response Times (Meet Point Inquiry) IMA Response Diagnostic		October 2012	7758.6	1340	:36	1.83	0	0	:00	0.00
	September 2012	7584.9	1310	:36	1.83	0	0	:00	0.00	0.00
	August 2012	9761.4	1683	:00	1.97	0	0	:00	0.00	0.00
	July 2012	4922.4	840	:24	1.82	0	0	:00	0.00	0.00
	June 2012	2549.29	436	:00	0.63	0	0	:00	0.00	0.00
	May 2012	4152.9	654	:00	1.68	0	0	:00	0.00	0.00
	April 2012	4061.22	678	:36	1.32	0	0	:00	0.00	0.00
	March 2012	2316.91	641	:24	0.79	0	0	:00	0.00	0.00
	February 2012	2549.29	436	:00	0.63	0	0	:00	0.00	0.00
	January 2012	1758.09	595	:00	0.57	0	0	:00	0.00	0.00
	December 2011	2316.1	630	:12	0.74	0	0	:00	0.00	0.00
	November 2011	5552.4	1322	:00	1.7	0	0	:00	0.00	0.00
	PO-1A-2 Total Pre-Order Response Times (Service Availability) IMA Aggregate Benchmark 25	October 2012	9124.8	5703	:00	0	0	0	:00	0.00
September 2012		8245.86	4062	:12	0	0	0	:00	0.00	0.00
August 2012		8089.62	5253	:36	0	0	0	:00	0.00	0.00
July 2012		11458.16	4424	:36	0	0	0	:00	0.00	0.00
June 2012		7180.92	3660	:24	0	0	0	:00	0.00	0.00
May 2012		13720.04	4831	:36	0	0	0	:00	0.00	0.00
April 2012		13970.66	5522	:12	0	0	0	:00	0.00	0.00
March 2012		35958.52	5414	:36	0	0	0	:00	0.00	0.00
February 2012		7180.92	3660	:24	0	0	0	:00	0.00	0.00
January 2012		28973.95	5094	:36	0	0	0	:00	0.00	0.00
December 2011		24448.69	4917	:48	0	0	0	:00	0.00	0.00
November 2011		18297.75	2361	:00	0	0	0	:00	0.00	0.00
PO-1A-2(a) Pre-Order Response Times		October 2012	627.33	5703	:24	0.03	0	0	:00	0.00

(Service Availability) IMA Request Diagnostic	September 2012	487.44	4062	:48	0.01	0	0	:00	0.00	0.00
	August 2012	630.36	5253	:48	0.02	0	0	:00	0.00	0.00
	July 2012	530.88	4424	:48	0.06	0	0	:00	0.00	0.00
	June 2012	402.6	3660	:24	0.01	0	0	:00	0.00	0.00
	May 2012	531.41	4831	:24	0.02	0	0	:00	0.00	0.00
	April 2012	662.64	5522	:48	0.02	0	0	:00	0.00	0.00
	March 2012	878.77	5414	:24	0.03	0	0	:00	0.00	0.00
	February 2012	402.6	3660	:24	0.01	0	0	:00	0.00	0.00
	January 2012	518.64	5094	:00	0	0	0	:00	0.00	0.00
	December 2011	767.25	4917	:24	0.02	0	0	:00	0.00	0.00
	November 2011	519.42	2361	:48	0.03	0	0	:00	0.00	0.00
	October 2012	8497.47	5703	:36	3.11	0	0	:00	0.00	0.00
	(Service Availability) IMA Response Diagnostic	September 2012	7758.42	4062	:24	3.08	0	0	:00	0.00
August 2012		7459.26	5253	:48	3	0	0	:00	0.00	0.00
July 2012		10927.28	4424	:48	3	0	0	:00	0.00	0.00
June 2012		6778.32	3660	:00	3.96	0	0	:00	0.00	0.00
May 2012		13188.63	4831	:12	4.79	0	0	:00	0.00	0.00
April 2012		13308.02	5522	:24	4.36	0	0	:00	0.00	0.00
March 2012		35079.75	5414	:12	3.62	0	0	:00	0.00	0.00
February 2012		6778.32	3660	:00	3.96	0	0	:00	0.00	0.00
January 2012		28455.31	5094	:36	5.95	0	0	:00	0.00	0.00
December 2011		23681.44	4917	:48	3.6	0	0	:00	0.00	0.00
November 2011		17778.33	2361	:00	0.12	0	0	:00	0.00	0.00
October 2012		50841.83	3797	:36	0	0	0	:00	0.00	0.00
PO-1A-3 Total (Facility Check) IMA Aggregate Benchmark 25		September 2012	37355.78	2674	:48	0	0	0	:00	0.00
	August 2012	28345.83	2467	:36	0	0	0	:00	0.00	0.00
	July 2012	22358.46	1951	:24	0	0	0	:00	0.00	0.00
	June 2012	8736.05	927	:48	0	0	0	:00	0.00	0.00
	May 2012	11303.81	1127	:12	0	0	0	:00	0.00	0.00
	April 2012	10045.08	1278	:24	0	0	0	:00	0.00	0.00
	March 2012	5493.18	1218	:24	0	0	0	:00	0.00	0.00
	February 2012	8736.05	927	:48	0	0	0	:00	0.00	0.00
	January 2012	5233.92	1257	:24	0	0	0	:00	0.00	0.00
	December 2011	4930.38	1118	:24	0	0	0	:00	0.00	0.00
	November 2011	2451.39	1993	:12	0	0	0	:00	0.00	0.00
	October 2012	455.64	3797	:48	0.09	0	0	:00	0.00	0.00
	PO-1A-3(a) (Facility Check) IMA Request Diagnostic	September 2012	320.88	2674	:48	0.01	0	0	:00	0.00
August 2012		296.04	2467	:48	0.01	0	0	:00	0.00	0.00
July 2012		234.12	1951	:48	0.02	0	0	:00	0.00	0.00
June 2012		101.04	927	:24	0.08	0	0	:00	0.00	0.00
May 2012		135.24	1127	:48	0.16	0	0	:00	0.00	0.00
April 2012		153.36	1278	:48	0.01	0	0	:00	0.00	0.00
March 2012		121.8	1218	:00	0.01	0	0	:00	0.00	0.00
February 2012		101.04	927	:24	0.08	0	0	:00	0.00	0.00
January 2012		112.8	1257	:36	0	0	0	:00	0.00	0.00
December 2011		111.8	1118	:00	0.01	0	0	:00	0.00	0.00
November 2011		239.16	1993	:48	0.1	0	0	:00	0.00	0.00
October 2012		50386.19	3797	:48	5.28	0	0	:00	0.00	0.00
PO-1A-3(b) (Facility Check) IMA Response Diagnostic		September 2012	37034.9	2674	:00	6.36	0	0	:00	0.00
	August 2012	28049.79	2467	:48	5.24	0	0	:00	0.00	0.00
	July 2012	22124.34	1951	:36	5.27	0	0	:00	0.00	0.00
	June 2012	8635.01	927	:48	3.11	0	0	:00	0.00	0.00
	May 2012	11168.57	1127	:24	4.52	0	0	:00	0.00	0.00

	April 2012	9891.72	1278	:36	4.58	0	0	:00	0.00	0.00
	March 2012	5371.38	1218	:24	2.17	0	0	:00	0.00	0.00
	February 2012	8635.01	927	:48	3.11	0	0	:00	0.00	0.00
	January 2012	5121.12	1257	:48	1.37	0	0	:00	0.00	0.00
	December 2011	4818.58	1118	:24	1.73	0	0	:00	0.00	0.00
	November 2011	2212.23	1993	:24	4.25	0	0	:00	0.00	0.00
PO-1A-4 Total	October 2012	16634.5	8755	:00	0	0	0	:00	0.00	0.00
Pre-Order Response Times	September 2012	11901.12	6072	:24	0	0	0	:00	0.00	0.00
(Address Validation) IMA Aggregate	August 2012	14497.56	7322	:12	0	0	0	:00	0.00	0.00
Benchmark 10	July 2012	14029.33	6911	:12	0	0	0	:00	0.00	0.00
	June 2012	18563.63	7655	:12	0	0	0	:00	0.00	0.00
	May 2012	24639.36	7512	:12	0	0	0	:00	0.00	0.00
	April 2012	19369.7	7906	:00	0	0	0	:00	0.00	0.00
	March 2012	27023.79	8308	:00	0	0	0	:00	0.00	0.00
	February 2012	18563.63	7655	:12	0	0	0	:00	0.00	0.00
	January 2012	28197.62	7044	:00	0	0	0	:00	0.00	0.00
	December 2011	20153.24	7282	:48	0	0	0	:00	0.00	0.00
	November 2011	5310.3	2855	:24	0	0	0	:00	0.00	0.00
PO-1A-4(a)	October 2012	1050.6	8755	:48	0.1	0	0	:00	0.00	0.00
Pre-Order Response Times	September 2012	728.64	6072	:48	0.07	0	0	:00	0.00	0.00
(Address Validation) IMA Request	August 2012	878.64	7322	:48	0.09	0	0	:00	0.00	0.00
Diagnostic	July 2012	898.43	6911	:12	0.12	0	0	:00	0.00	0.00
	June 2012	1102.58	7655	:36	0.97	0	0	:00	0.00	0.00
	May 2012	976.56	7512	:12	0.06	0	0	:00	0.00	0.00
	April 2012	1106.84	7906	:36	0.1	0	0	:00	0.00	0.00
	March 2012	1842.25	8308	:48	0.11	0	0	:00	0.00	0.00
	February 2012	1102.58	7655	:36	0.96	0	0	:00	0.00	0.00
	January 2012	1769.39	7044	:00	0.02	0	0	:00	0.00	0.00
	December 2011	1441.07	7282	:00	0.04	0	0	:00	0.00	0.00
	November 2011	342.6	2855	:48	0.04	0	0	:00	0.00	0.00
PO-1A-4(b)	October 2012	15583.9	8755	:12	1.35	0	0	:00	0.00	0.00
Pre-Order Response Times	September 2012	11172.48	6072	:36	1.35	0	0	:00	0.00	0.00
(Address Validation) IMA Response	August 2012	13618.92	7322	:24	1.5	0	0	:00	0.00	0.00
Diagnostic	July 2012	13130.9	6911	:00	1.88	0	0	:00	0.00	0.00
	June 2012	17461.06	7655	:12	0.14	0	0	:00	0.00	0.00
	May 2012	23662.8	7512	:00	1.07	0	0	:00	0.00	0.00
	April 2012	18262.86	7906	:24	1.8	0	0	:00	0.00	0.00
	March 2012	25181.54	8308	:12	0.9	0	0	:00	0.00	0.00
	February 2012	17461.06	7655	:12	0.14	0	0	:00	0.00	0.00
	January 2012	26428.23	7044	:00	0.9	0	0	:00	0.00	0.00
	December 2011	18712.17	7282	:48	1.39	0	0	:00	0.00	0.00
	November 2011	4967.7	2855	:36	1.96	0	0	:00	0.00	0.00
PO-1A-5 Total	October 2012	9628.16	7522	:12	0	0	0	:00	0.00	0.00
Pre-Order Response Times	September 2012	8583.58	5266	:12	0	0	0	:00	0.00	0.00
(Get CSR) IMA Aggregate	August 2012	4637.1	3567	:00	0	0	0	:00	0.00	0.00
Benchmark 12.5	July 2012	3469.32	2514	:12	0	0	0	:00	0.00	0.00
	June 2012	3727.82	2837	:24	0	0	0	:00	0.00	0.00
	May 2012	2944.5	1963	:00	0	0	0	:00	0.00	0.00
	April 2012	1721.61	1221	:24	0	0	0	:00	0.00	0.00
	March 2012	3398.8	1135	:36	0	0	0	:00	0.00	0.00
	February 2012	3727.82	2837	:24	0	0	0	:00	0.00	0.00
	January 2012	4405.2	1142	:24	0	0	0	:00	0.00	0.00
	December 2011	1186.62	359	:24	0	0	0	:00	0.00	0.00

PO-1A-5(a) Pre-Order Response Times (Get CSR) IMA Request Diagnostic	November 2011	22368.17	4729	:12	0	0	0	:00	0.00	0.00
	October 2012	902.64	7522	:48	0.02	0	0	:00	0.00	0.00
	September 2012	631.92	5266	:48	0.02	0	0	:00	0.00	0.00
	August 2012	428.04	3567	:48	0.06	0	0	:00	0.00	0.00
	July 2012	301.68	2514	:48	0.02	0	0	:00	0.00	0.00
	June 2012	306.4	2837	:24	0.01	0	0	:00	0.00	0.00
	May 2012	235.56	1963	:48	0.06	0	0	:00	0.00	0.00
	April 2012	146.52	1221	:48	0.01	0	0	:00	0.00	0.00
	March 2012	109.45	1135	:00	0.05	0	0	:00	0.00	0.00
	February 2012	306.4	2837	:24	0.01	0	0	:00	0.00	0.00
	January 2012	119.31	1142	:00	0.01	0	0	:00	0.00	0.00
	December 2011	33.46	359	:36	0.01	0	0	:00	0.00	0.00
	November 2011	945.8	4729	:00	0.1	0	0	:00	0.00	0.00
PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Response Diagnostic	October 2012	8725.52	7522	:24	2.04	0	0	:00	0.00	0.00
	September 2012	7951.66	5266	:24	3.08	0	0	:00	0.00	0.00
	August 2012	4209.06	3567	:12	2.08	0	0	:00	0.00	0.00
	July 2012	3167.64	2514	:24	2.5	0	0	:00	0.00	0.00
	June 2012	3421.42	2837	:24	2.02	0	0	:00	0.00	0.00
	May 2012	2708.94	1963	:12	2.41	0	0	:00	0.00	0.00
	April 2012	1575.09	1221	:36	2.19	0	0	:00	0.00	0.00
	March 2012	3289.35	1135	:00	6.61	0	0	:00	0.00	0.00
	February 2012	3421.42	2837	:24	2.02	0	0	:00	0.00	0.00
	January 2012	4285.89	1142	:00	6.11	0	0	:00	0.00	0.00
	December 2011	1153.16	359	:24	6.51	0	0	:00	0.00	0.00
	November 2011	21422.37	4729	:12	2.86	0	0	:00	0.00	0.00
	PO-1A-6 Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark 10	October 2012	6350.14	1658	:12	0	0	0	:00	0.00
September 2012		8009.89	2159	:24	0	0	0	:00	0.00	0.00
August 2012		10046.4	2760	:36	0	0	0	:00	0.00	0.00
July 2012		8132.18	2003	:24	0	0	0	:00	0.00	0.00
June 2012		7281.57	1830	:12	0	0	0	:00	0.00	0.00
May 2012		10017	1855	:00	0	0	0	:00	0.00	0.00
April 2012		6598.66	1798	:48	0	0	0	:00	0.00	0.00
March 2012		5979.42	1869	:00	0	0	0	:00	0.00	0.00
February 2012		7281.57	1830	:12	0	0	0	:00	0.00	0.00
January 2012		5229.76	1857	:48	0	0	0	:00	0.00	0.00
December 2011		6210.16	1825	:00	0	0	0	:00	0.00	0.00
November 2011		6556.62	1407	:24	0	0	0	:00	0.00	0.00
PO-1A-6(a) Pre-Order Response Times (TN Reservation) IMA Request Diagnostic		October 2012	198.96	1658	:48	0.06	0	0	:00	0.00
	September 2012	259.08	2159	:48	0.01	0	0	:00	0.00	0.00
	August 2012	331.2	2760	:48	0.1	0	0	:00	0.00	0.00
	July 2012	240.36	2003	:48	0.01	0	0	:00	0.00	0.00
	June 2012	206.79	1830	:24	0.3	0	0	:00	0.00	0.00
	May 2012	222.6	1855	:48	0.16	0	0	:00	0.00	0.00
	April 2012	215.76	1798	:48	0.02	0	0	:00	0.00	0.00
	March 2012	193.66	1869	:00	0.01	0	0	:00	0.00	0.00
	February 2012	206.79	1830	:24	0.3	0	0	:00	0.00	0.00
	January 2012	178.67	1857	:00	0	0	0	:00	0.00	0.00
	December 2011	191.15	1825	:00	0.01	0	0	:00	0.00	0.00
	November 2011	422.1	1407	:00	0.1	0	0	:00	0.00	0.00
	PO-1A-6(b) Pre-Order Response Times (TN Reservation) IMA Response Diagnostic	October 2012	5222.7	1658	:00	1.76	0	0	:00	0.00
September 2012		6498.59	2159	:24	1.6	0	0	:00	0.00	0.00
August 2012		8059.2	2760	:48	1.74	0	0	:00	0.00	0.00
July 2012		6609.9	2003	:00	2.5	0	0	:00	0.00	0.00

	June 2012	6161.61	1830	:48	1.94	0	0	:00	0.00	0.00
	May 2012	7809.55	1855	:24	1.68	0	0	:00	0.00	0.00
	April 2012	5088.34	1798	:12	1.43	0	0	:00	0.00	0.00
	March 2012	4959.36	1869	:00	0.74	0	0	:00	0.00	0.00
	February 2012	6161.61	1830	:48	1.94	0	0	:00	0.00	0.00
	January 2012	3997.27	1857	:00	0.61	0	0	:00	0.00	0.00
	December 2011	5109	1825	:00	0.84	0	0	:00	0.00	0.00
	November 2011	5346.6	1407	:00	1.25	0	0	:00	0.00	0.00
PO-1A-6(c) Pre-Order Response Times (TN Reservation) IMA Accept Diagnostic	October 2012	928.48	1658	:24	0.42	0	0	:00	0.00	0.00
	September 2012	1252.22	2159	:12	1.59	0	0	:00	0.00	0.00
	August 2012	1656	2760	:00	0.73	0	0	:00	0.00	0.00
	July 2012	1281.92	2003	:36	1.84	0	0	:00	0.00	0.00
	June 2012	913.17	1830	:00	0.83	0	0	:00	0.00	0.00
	May 2012	1984.85	1855	:48	0.33	0	0	:00	0.00	0.00
	April 2012	1294.56	1798	:48	0.43	0	0	:00	0.00	0.00
	March 2012	826.4	1869	:36	0.44	0	0	:00	0.00	0.00
	February 2012	913.17	1830	:00	0.83	0	0	:00	0.00	0.00
	January 2012	1053.82	1857	:48	0.07	0	0	:00	0.00	0.00
	December 2011	910.01	1825	:00	0.24	0	0	:00	0.00	0.00
	November 2011	787.92	1407	:24	0.49	0	0	:00	0.00	0.00
PO-1A-7 Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark 20	October 2012	13446.4	1910	:36	0	0	0	:00	0.00	0.00
	September 2012	12819.84	1821	:36	0	0	0	:00	0.00	0.00
	August 2012	14469.62	1958	:36	0	0	0	:00	0.00	0.00
	July 2012	11991.5	1654	:00	0	0	0	:00	0.00	0.00
	June 2012	11986.15	925	:24	0	0	0	:00	0.00	0.00
	May 2012	12229.78	1486	:12	0	0	0	:00	0.00	0.00
	April 2012	12623.48	1574	:48	0	0	0	:00	0.00	0.00
	March 2012	12301.03	1548	:00	0	0	0	:00	0.00	0.00
	February 2012	11986.15	925	:24	0	0	0	:00	0.00	0.00
	January 2012	54642.4	6895	:48	0	0	0	:00	0.00	0.00
	December 2011	12333.61	1437	:12	0	0	0	:00	0.00	0.00
	November 2011	8155.02	1366	:48	0	0	0	:00	0.00	0.00
PO-1A-7(a) Pre-Order Response Times (Loop Qualification Tools) IMA Request Diagnostic	October 2012	229.2	1910	:48	0.02	0	0	:00	0.00	0.00
	September 2012	218.52	1821	:48	0.02	0	0	:00	0.00	0.00
	August 2012	234.96	1958	:48	0.03	0	0	:00	0.00	0.00
	July 2012	215.02	1654	:12	0.02	0	0	:00	0.00	0.00
	June 2012	99.9	925	:24	0.06	0	0	:00	0.00	0.00
	May 2012	193.18	1486	:12	0.01	0	0	:00	0.00	0.00
	April 2012	188.88	1574	:48	0.01	0	0	:00	0.00	0.00
	March 2012	228.7	1548	:00	0.1	0	0	:00	0.00	0.00
	February 2012	99.9	925	:24	0.06	0	0	:00	0.00	0.00
	January 2012	1092.65	6895	:24	0.05	0	0	:00	0.00	0.00
	December 2011	184.52	1437	:12	0.06	0	0	:00	0.00	0.00
	November 2011	177.58	1366	:12	0.08	0	0	:00	0.00	0.00
PO-1A-7(b) Pre-Order Response Times (Loop Qualification Tools) IMA Response Diagnostic	October 2012	13217.2	1910	:48	3.98	0	0	:00	0.00	0.00
	September 2012	12601.32	1821	:48	3.98	0	0	:00	0.00	0.00
	August 2012	14234.66	1958	:48	3.98	0	0	:00	0.00	0.00
	July 2012	11776.48	1654	:48	4.16	0	0	:00	0.00	0.00
	June 2012	11886.25	925	:00	5.13	0	0	:00	0.00	0.00
	May 2012	12036.6	1486	:00	3.57	0	0	:00	0.00	0.00
	April 2012	12434.6	1574	:00	3.66	0	0	:00	0.00	0.00
	March 2012	12072.33	1548	:00	6.21	0	0	:00	0.00	0.00
February 2012	11886.25	925	:00	5.13	0	0	:00	0.00	0.00	

	January 2012	53549.75	6895	:48	4.81	0	0	:00	0.00	0.00
	December 2011	12149.09	1437	:00	5.11	0	0	:00	0.00	0.00
	November 2011	7977.44	1366	:36	2.18	0	0	:00	0.00	0.00
PO-1A-9 Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark 25	October 2012	7653.18	1671	:12	0	0	0	:00	0.00	0.00
	September 2012	6030.1	1283	:00	0	0	0	:00	0.00	0.00
	August 2012	10416.8	2245	:36	0	0	0	:00	0.00	0.00
	July 2012	5081.13	1107	:36	0	0	0	:00	0.00	0.00
	June 2012	4853.25	675	:36	0	0	0	:00	0.00	0.00
	May 2012	3598.56	756	:24	0	0	0	:00	0.00	0.00
	April 2012	4374.81	891	:24	0	0	0	:00	0.00	0.00
	March 2012	5592.08	867	:00	0	0	0	:00	0.00	0.00
	February 2012	4853.25	675	:36	0	0	0	:00	0.00	0.00
	January 2012	4642.72	836	:00	0	0	0	:00	0.00	0.00
	December 2011	5391.11	830	:00	0	0	0	:00	0.00	0.00
	November 2011	6312.41	823	:48	0	0	0	:00	0.00	0.00
PO-1A-9(a) Pre-Order Response Times (Connecting Facility Assignment) IMA Request Diagnostic	October 2012	200.52	1671	:48	0.02	0	0	:00	0.00	0.00
	September 2012	153.96	1283	:48	0.01	0	0	:00	0.00	0.00
	August 2012	291.85	2245	:12	0.31	0	0	:00	0.00	0.00
	July 2012	132.84	1107	:48	0.03	0	0	:00	0.00	0.00
	June 2012	67.5	675	:00	0.1	0	0	:00	0.00	0.00
	May 2012	90.72	756	:48	0.01	0	0	:00	0.00	0.00
	April 2012	124.74	891	:36	0.15	0	0	:00	0.00	0.00
	March 2012	88.82	867	:00	0.01	0	0	:00	0.00	0.00
	February 2012	67.5	675	:00	0.1	0	0	:00	0.00	0.00
	January 2012	83.16	836	:00	0	0	0	:00	0.00	0.00
	December 2011	85.45	830	:00	0.01	0	0	:00	0.00	0.00
	November 2011	82.3	823	:00	0.12	0	0	:00	0.00	0.00
PO-1A-9(b) Pre-Order Response Times (Connecting Facility Assignment) IMA Response Diagnostic	October 2012	7452.66	1671	:24	1.8	0	0	:00	0.00	0.00
	September 2012	5876.14	1283	:12	2.97	0	0	:00	0.00	0.00
	August 2012	10124.95	2245	:24	2.7	0	0	:00	0.00	0.00
	July 2012	4948.29	1107	:48	2.4	0	0	:00	0.00	0.00
	June 2012	4785.75	675	:36	5.62	0	0	:00	0.00	0.00
	May 2012	3507.84	756	:36	1.54	0	0	:00	0.00	0.00
	April 2012	4250.07	891	:48	2.65	0	0	:00	0.00	0.00
	March 2012	5503.26	867	:00	4.41	0	0	:00	0.00	0.00
	February 2012	4785.75	675	:36	5.62	0	0	:00	0.00	0.00
	January 2012	4559.56	836	:00	5.9	0	0	:00	0.00	0.00
	December 2011	5305.66	830	:36	3.36	0	0	:00	0.00	0.00
	November 2011	6230.11	823	:48	3.2	0	0	:00	0.00	0.00
PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark 10	October 2012	1095.82	4981	:48	0.01	0	0	:00	0.00	0.00
	September 2012	1102.42	5011	:48	0.01	0	0	:00	0.00	0.00
	August 2012	1144.22	5201	:48	0.01	0	0	:00	0.00	0.00
	July 2012	4386.8	4985	:12	0.01	0	0	:00	0.00	0.00
	June 2012	4685.72	5121	:48	0.34	0	0	:00	0.00	0.00
	May 2012	6329.36	5188	:48	0.01	0	0	:00	0.00	0.00
	April 2012	10172.04	4582	:48	3.11	0	0	:00	0.00	0.00
	March 2012	15316.2	4572	:00	4.21	0	0	:00	0.00	0.00
	February 2012	4685.72	5121	:48	0.34	0	0	:00	0.00	0.00
	January 2012	17772.73	3865	:00	3.08	0	0	:00	0.00	0.00
	December 2011	5905.03	1609	:48	1.19	0	0	:00	0.00	0.00
	November 2011	4041.09	4989	:24	0.39	0	0	:00	0.00	0.00
PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML	October 2012	4916.34	858	:12	4.01	0	0	:00	0.00	0.00
	September 2012	5022.4	860	:36	2.91	0	0	:00	0.00	0.00

Request/Response Benchmark 30	August 2012	4845.48	894	:48	1.98	0	0	:00	0.00	0.00
	July 2012	5501.79	861	:36	6.27	0	0	:00	0.00	0.00
	June 2012	2954.7	735	:48	4.12	0	0	:00	0.00	0.00
	May 2012	4799.34	879	:24	1.65	0	0	:00	0.00	0.00
	April 2012	4313.25	793	:12	3.03	0	0	:00	0.00	0.00
	March 2012	3570.92	894	:36	4.12	0	0	:00	0.00	0.00
	February 2012	2954.7	735	:48	4.12	0	0	:00	0.00	0.00
	January 2012	2653.24	747	:00	2.22	0	0	:00	0.00	0.00
	December 2011	1385.51	316	:12	5.83	0	0	:00	0.00	0.00
	November 2011	3509.01	921	:24	3.11	0	0	:00	0.00	0.00
	PO-1X-2 Pre-Order Response Times (Service Availability XML) XML	October 2012	23376	5844	:00	6.34	0	0	:00	0.00
September 2012		22959.52	5872	:24	4.73	0	0	:00	0.00	0.00
Request/Response Benchmark 25	August 2012	22891.68	6056	:12	3.72	0	0	:00	0.00	0.00
	July 2012	25310.88	5859	:48	6.03	0	0	:00	0.00	0.00
	June 2012	5765.35	6186	:12	0.27	0	0	:00	0.00	0.00
	May 2012	25356.83	6023	:24	4.09	0	0	:00	0.00	0.00
	April 2012	24706.41	5392	:12	6.06	0	0	:00	0.00	0.00
	March 2012	43989.27	5443	:12	5.12	0	0	:00	0.00	0.00
	February 2012	5765.35	6186	:12	0.27	0	0	:00	0.00	0.00
	January 2012	35513.92	4814	:12	7.18	0	0	:00	0.00	0.00
	December 2011	9306.64	1931	:48	3.73	0	0	:00	0.00	0.00
	November 2011	13428.25	5225	:48	0.36	0	0	:00	0.00	0.00
	PO-1X-3 Pre-Order Response Times (Facility Check XML) XML	October 2012	116175.96	7871	:24	14.44	0	0	:00	0.00
September 2012		75159.15	4961	:00	14.77	0	0	:00	0.00	0.00
Request/Response Benchmark 25	August 2012	55077.36	4953	:48	14.01	0	0	:00	0.00	0.00
	July 2012	29589.06	2953	:48	14.1	0	0	:00	0.00	0.00
	June 2012	6504.21	7124	:24	1.51	0	0	:00	0.00	0.00
	May 2012	18989.36	1922	:12	8.51	0	0	:00	0.00	0.00
	April 2012	12594.99	1401	:36	8.51	0	0	:00	0.00	0.00
	March 2012	7535.42	1258	:36	8.25	0	0	:00	0.00	0.00
	February 2012	6504.21	7124	:24	1.51	0	0	:00	0.00	0.00
	January 2012	3238.5	735	:24	5.24	0	0	:00	0.00	0.00
	December 2011	2967.58	451	:12	8.71	0	0	:00	0.00	0.00
	November 2011	8113.08	7954	:48	0.12	0	0	:00	0.00	0.00
	PO-1X-4 Pre-Order Response Times (Address Validation XML) XML	October 2012	11078.76	7194	:36	2.36	0	0	:00	0.00
September 2012		10881	7254	:00	3.36	0	0	:00	0.00	0.00
Request/Response Benchmark 10	August 2012	11108.88	7506	:12	0.8	0	0	:00	0.00	0.00
	July 2012	13902.72	7241	:48	4.45	0	0	:00	0.00	0.00
	June 2012	13152.8	8020	:36	0.21	0	0	:00	0.00	0.00
	May 2012	10958.76	7506	:24	0.97	0	0	:00	0.00	0.00
	April 2012	12567.4	6666	:36	5.08	0	0	:00	0.00	0.00
	March 2012	17936.2	7825	:36	3.51	0	0	:00	0.00	0.00
	February 2012	13152.8	8020	:36	0.21	0	0	:00	0.00	0.00
	January 2012	21608.29	6121	:12	6.62	0	0	:00	0.00	0.00
	December 2011	6154.73	2753	:36	2.29	0	0	:00	0.00	0.00
	November 2011	11462.64	6823	:12	0.41	0	0	:00	0.00	0.00
	PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5	October 2012	4509.68	8053	:24	0.57	0	0	:00	0.00
September 2012		4463.8	8116	:00	2.19	0	0	:00	0.00	0.00
August 2012		3527.7	6414	:00	0.16	0	0	:00	0.00	0.00
July 2012		4394.49	4107	:48	4.45	0	0	:00	0.00	0.00
June 2012		7076.58	8134	:48	0.22	0	0	:00	0.00	0.00
May 2012		1492.02	2763	:36	0.1	0	0	:00	0.00	0.00
April 2012	3570	2100	:00	4.93	0	0	:00	0.00	0.00	

	March 2012	4805.56	1780	:00	5.21	0	0	:00	0.00	0.00
	February 2012	7076.58	8134	:48	0.23	0	0	:00	0.00	0.00
	January 2012	5420.92	1255	:48	5.41	0	0	:00	0.00	0.00
	December 2011	2987.11	1766	:36	3.26	0	0	:00	0.00	0.00
	November 2011	7487.57	8413	:36	0.33	0	0	:00	0.00	0.00
PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10	October 2012	11740.12	3646	:48	2.04	0	0	:00	0.00	0.00
	September 2012	10932.57	3681	:48	3.87	0	0	:00	0.00	0.00
	August 2012	11434.2	3876	:00	1.88	0	0	:00	0.00	0.00
	July 2012	14566.72	3716	:48	5.39	0	0	:00	0.00	0.00
	June 2012	3380.01	3694	:48	0.34	0	0	:00	0.00	0.00
	May 2012	10955.7	3885	:48	2.34	0	0	:00	0.00	0.00
	April 2012	10913.44	3417	:36	4.04	0	0	:00	0.00	0.00
	March 2012	10552.19	3742	:48	3.08	0	0	:00	0.00	0.00
	February 2012	3380.01	3694	:48	0.34	0	0	:00	0.00	0.00
	January 2012	7956.96	3208	:12	5.33	0	0	:00	0.00	0.00
	December 2011	3823.4	1307	:12	1.25	0	0	:00	0.00	0.00
	November 2011	2997.26	3794	:36	0.33	0	0	:00	0.00	0.00
PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark 20	October 2012	42023.55	4215	:48	7.86	0	0	:00	0.00	0.00
	September 2012	41116.28	4124	:48	7.86	0	0	:00	0.00	0.00
	August 2012	46652.55	4245	:36	7.98	0	0	:00	0.00	0.00
	July 2012	45199.04	4124	:24	7.95	0	0	:00	0.00	0.00
	June 2012	4644.48	5664	:48	0.35	0	0	:00	0.00	0.00
	May 2012	39769.6	3824	:00	7.11	0	0	:00	0.00	0.00
	April 2012	39217.5	3735	:00	6.78	0	0	:00	0.00	0.00
	March 2012	41328.29	3825	:00	6.61	0	0	:00	0.00	0.00
	February 2012	4644.48	5664	:48	0.35	0	0	:00	0.00	0.00
	January 2012	19115	1893	:00	8.52	0	0	:00	0.00	0.00
	December 2011	17431.25	1355	:24	6.03	0	0	:00	0.00	0.00
	November 2011	5572.84	6124	:24	0.34	0	0	:00	0.00	0.00
PO-1X-9 Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark 25	October 2012	8461.3	1910	:12	3.16	0	0	:00	0.00	0.00
	September 2012	8524.8	1920	:36	4.51	0	0	:00	0.00	0.00
	August 2012	8439.17	1949	:12	2.21	0	0	:00	0.00	0.00
	July 2012	8854.56	1892	:12	7.67	0	0	:00	0.00	0.00
	June 2012	1771.22	1940	:24	0.23	0	0	:00	0.00	0.00
	May 2012	7050.24	1536	:36	4.31	0	0	:00	0.00	0.00
	April 2012	7551.82	1727	:48	2.47	0	0	:00	0.00	0.00
	March 2012	4619.14	1092	:12	2.98	0	0	:00	0.00	0.00
	February 2012	1771.22	1940	:24	0.23	0	0	:00	0.00	0.00
	January 2012	3544.78	894	:48	4.84	0	0	:00	0.00	0.00
	December 2011	2185.2	390	:00	1.41	0	0	:00	0.00	0.00
	November 2011	2327.16	1892	:12	0.36	0	0	:00	0.00	0.00
PO-20 Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark 0.95	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	182	182	100%	0	0	0	0%	0.00	(0.16)
	August 2012	207	210	99%	0.1187	0	0	0%	0.00	(0.11)
	July 2012	192	193	99%	0.0718	0	0	0%	0.00	(0.14)
	June 2012	202	205	99%	0.1201	0	0	0%	0.00	(0.11)
	May 2012	197	197	100%	0	0	0	0%	0.00	(0.16)
	April 2012	191	191	100%	0	0	0	0%	0.00	(0.16)
	March 2012	122	123	99%	0.0898	0	0	0%	0.00	(0.13)
	February 2012	134	134	100%	0	0	0	0%	0.00	(0.16)
	January 2012	155	156	99%	0.0798	0	0	0%	0.00	(0.14)
December 2011	52	52	100%	0	0	0	0%	0.00	(0.16)	
November 2011	60	62	97%	0.1767	0	0	0%	0.00	(0.06)	



PO-20 Manual Service Order Accuracy Unbundled Loops Benchmark 0.95	October 2012	0	0	0%	0	0	0	0%	0.00	0.00
	September 2012	234	237	99%	0.1118	0	0	0%	0.00	(0.12)
	August 2012	436	442	99%	0.1157	0	0	0%	0.00	(0.12)
	July 2012	338	338	100%	0	0	0	0%	0.00	(0.16)
	June 2012	357	372	96%	0.1967	0	0	0%	0.00	(0.03)
	May 2012	374	381	98%	0.1343	0	0	0%	0.00	(0.10)
	April 2012	374	380	98%	0.1247	0	0	0%	0.00	(0.11)
	March 2012	420	421	100%	0.0487	0	0	0%	0.00	(0.15)
	February 2012	470	474	99%	0.0915	0	0	0%	0.00	(0.13)
	January 2012	390	390	100%	0	0	0	0%	0.00	(0.16)
	December 2011	410	412	100%	0.0695	0	0	0%	0.00	(0.14)
	November 2011	362	367	99%	0.1159	0	0	0%	0.00	(0.11)
	PO-2A Electronic Flow-through for LSRs received via IMA LNP Diagnostic	October 2012	5091	5857	87%	0.3372	0	0	0%	0.00
September 2012		5126	5772	89%	0.3153	0	0	0%	0.00	0.00
August 2012		5368	6065	89%	0.3189	0	0	0%	0.00	0.00
July 2012		5295	6076	87%	0.3347	0	0	0%	0.00	0.00
June 2012		5364	6147	87%	0.3334	0	0	0%	0.00	0.00
May 2012		5182	6035	86%	0.3484	0	0	0%	0.00	0.00
April 2012		4962	5753	86%	0.3444	0	0	0%	0.00	0.00
March 2012		5423	6283	86%	0.3437	0	0	0%	0.00	0.00
February 2012		5100	5944	86%	0.349	0	0	0%	0.00	0.00
January 2012		5768	6530	88%	0.3211	0	0	0%	0.00	0.00
December 2011		5496	6248	88%	0.3254	0	0	0%	0.00	0.00
November 2011		4934	5557	89%	0.3155	0	0	0%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic		October 2012	677	1139	59%	0.491	0	0	0%	0.00
	September 2012	659	1033	64%	0.4806	0	0	0%	0.00	0.00
	August 2012	660	1048	63%	0.4829	0	0	0%	0.00	0.00
	July 2012	644	1045	62%	0.4863	0	0	0%	0.00	0.00
	June 2012	594	980	61%	0.4886	0	0	0%	0.00	0.00
	May 2012	430	742	58%	0.4936	0	0	0%	0.00	0.00
	April 2012	326	585	56%	0.4967	0	0	0%	0.00	0.00
	March 2012	384	623	62%	0.4863	0	0	0%	0.00	0.00
	February 2012	355	575	62%	0.486	0	0	0%	0.00	0.00
	January 2012	358	672	53%	0.4989	0	0	0%	0.00	0.00
	December 2011	284	416	68%	0.4654	0	0	0%	0.00	0.00
	November 2011	309	428	72%	0.448	0	0	0%	0.00	0.00
	PO-2A Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic	October 2012	948	1286	74%	0.4402	0	0	0%	0.00
September 2012		916	1198	76%	0.4242	0	0	0%	0.00	0.00
August 2012		1078	1440	75%	0.4338	0	0	0%	0.00	0.00
July 2012		936	1269	74%	0.4399	0	0	0%	0.00	0.00
June 2012		1014	1357	75%	0.4346	0	0	0%	0.00	0.00
May 2012		1042	1398	75%	0.4357	0	0	0%	0.00	0.00
April 2012		1085	1400	78%	0.4176	0	0	0%	0.00	0.00
March 2012		1187	1633	73%	0.4456	0	0	0%	0.00	0.00
February 2012		908	1314	69%	0.4621	0	0	0%	0.00	0.00
January 2012		1003	1389	72%	0.448	0	0	0%	0.00	0.00
December 2011		1017	1431	71%	0.4534	0	0	0%	0.00	0.00
November 2011		815	1167	70%	0.459	0	0	0%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic		October 2012	0	0	0%	0	0	0	0%	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00

	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	4	9	44%	0.4969	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95	October 2012	5091	5167	99%	0.1204	0	0	0%	0.00	(0.11)
	September 2012	5126	5194	99%	0.1137	0	0	0%	0.00	(0.12)
	August 2012	5368	5459	98%	0.128	0	0	0%	0.00	(0.11)
	July 2012	5295	5384	98%	0.1275	0	0	0%	0.00	(0.11)
	June 2012	5364	5447	98%	0.1225	0	0	0%	0.00	(0.11)
	May 2012	5182	5262	98%	0.1224	0	0	0%	0.00	(0.11)
	April 2012	4962	5042	98%	0.125	0	0	0%	0.00	(0.11)
	March 2012	5423	5489	99%	0.109	0	0	0%	0.00	(0.12)
	February 2012	5100	5173	99%	0.118	0	0	0%	0.00	(0.11)
	January 2012	5768	5837	99%	0.1081	0	0	0%	0.00	(0.12)
	December 2011	5496	5569	99%	0.1137	0	0	0%	0.00	(0.12)
	November 2011	4934	4995	99%	0.1098	0	0	0%	0.00	(0.12)
	PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Benchmark 0.95	October 2012	677	693	98%	0.1502	0	0	0%	0.00
September 2012		659	674	98%	0.1475	0	0	0%	0.00	(0.09)
August 2012		660	673	98%	0.1376	0	0	0%	0.00	(0.10)
July 2012		644	652	99%	0.1101	0	0	0%	0.00	(0.12)
June 2012		594	602	99%	0.1145	0	0	0%	0.00	(0.12)
May 2012		430	440	98%	0.149	0	0	0%	0.00	(0.09)
April 2012		326	332	98%	0.1332	0	0	0%	0.00	(0.10)
March 2012		384	390	98%	0.1231	0	0	0%	0.00	(0.11)
February 2012		355	358	99%	0.0912	0	0	0%	0.00	(0.13)
January 2012		358	361	99%	0.0908	0	0	0%	0.00	(0.13)
December 2011		284	301	94%	0.2308	0	0	0%	0.00	0.02
November 2011		309	326	95%	0.2223	0	0	0%	0.00	0.01
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.85		October 2012	948	1036	92%	0.2788	0	0	0%	0.00
	September 2012	916	986	93%	0.2568	0	0	0%	0.00	(0.28)
	August 2012	1078	1145	94%	0.2347	0	0	0%	0.00	(0.32)
	July 2012	936	1017	92%	0.2707	0	0	0%	0.00	(0.25)
	June 2012	1014	1117	91%	0.2893	0	0	0%	0.00	(0.20)
	May 2012	1042	1119	93%	0.2531	0	0	0%	0.00	(0.29)
	April 2012	1085	1147	95%	0.2261	0	0	0%	0.00	(0.34)
	March 2012	1187	1275	93%	0.2535	0	0	0%	0.00	(0.29)
	February 2012	908	990	92%	0.2756	0	0	0%	0.00	(0.24)
	January 2012	1003	1072	94%	0.2454	0	0	0%	0.00	(0.30)
	December 2011	1017	1107	92%	0.2733	0	0	0%	0.00	(0.24)
	November 2011	815	886	92%	0.2715	0	0	0%	0.00	(0.25)
	PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95	October 2012	0	0	0%	0	0	0	0%	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		4	5	80%	0.4	0	0	0%	0.00	0.47
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00

	December 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1	October 2012	1.27569444	6	05:06	0.260416667	0	0	0	00:00	0.00	(2.36)
	September 2012	1.17083333	5	05:37	0.333333333	0	0	0	00:00	0.00	(2.30)
	August 2012	0	0	00:00	0	0	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0	0	0	0	00:00	0.00	0.00
	June 2012	5.57152778	4	09:26	0.614583333	0	0	0	00:00	0.00	1.18
	May 2012	0	0	00:00	0	0	0	0	00:00	0.00	0.00
	April 2012	4.52986111	4	03:11	0.591666667	0	0	0	00:00	0.00	0.40
	March 2012	3.91736111	6	15:40	0.411805556	0	0	0	00:00	0.00	(1.04)
	February 2012	0.78055556	1	18:44	0	0	0	0	00:00	0.00	(0.66)
	January 2012	1.44097222	2	17:17	0.118055556	0	0	0	00:00	0.00	(0.84)
	December 2011	0.18194444	1	04:22	0	0	0	0	00:00	0.00	(2.46)
	November 2011	1.07708333	2	12:55	0.650694444	0	0	0	00:00	0.00	(1.38)
PO-3X LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark 0.5	October 2012	10.8805556	311	00:50	0.064583333	0	0	0	00:00	0.00	(2.79)
	September 2012	10.1798611	269	00:54	0.061805556	0	0	0	00:00	0.00	(2.77)
	August 2012	11.7840278	334	00:51	0.067361111	0	0	0	00:00	0.00	(2.79)
	July 2012	10.4402778	284	00:53	0.057638889	0	0	0	00:00	0.00	(2.78)
	June 2012	17.5868056	301	01:24	0.090972222	0	0	0	00:00	0.00	(2.65)
	May 2012	10.2020833	313	00:47	0.071527778	0	0	0	00:00	0.00	(2.80)
	April 2012	123.891667	345	08:37	6.027777778	0	0	0	00:00	0.00	(0.85)
	March 2012	13.8861111	358	00:56	0.061805556	0	0	0	00:00	0.00	(2.77)
	February 2012	13.1722222	345	00:55	0.06875	0	0	0	00:00	0.00	(2.77)
	January 2012	31.8673611	299	02:33	1.295833333	0	0	0	00:00	0.00	(2.36)
	December 2011	15.4520833	261	01:25	0.122916667	0	0	0	00:00	0.00	(2.64)
	November 2011	65.9951389	268	05:55	1.281944444	0	0	0	00:00	0.00	(1.52)
PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic	October 2012	1104	34152	3%	0.1769	0	0	0%	0.00	0.00	
	September 2012	859	27553	3%	0.1738	0	0	0%	0.00	0.00	
	August 2012	942	32223	3%	0.1685	0	0	0%	0.00	0.00	
	July 2012	976	30091	3%	0.1772	0	0	0%	0.00	0.00	
	June 2012	852	29454	3%	0.1676	0	0	0%	0.00	0.00	
	May 2012	941	31242	3%	0.1709	0	0	0%	0.00	0.00	
	April 2012	1030	27970	4%	0.1883	0	0	0%	0.00	0.00	
	March 2012	1145	30323	4%	0.1906	0	0	0%	0.00	0.00	
	February 2012	884	27428	3%	0.1766	0	0	0%	0.00	0.00	
	January 2012	932	31344	3%	0.1699	0	0	0%	0.00	0.00	
	December 2011	967	29595	3%	0.1778	0	0	0%	0.00	0.00	
	November 2011	728	26022	3%	0.1649	0	0	0%	0.00	0.00	
PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic	October 2012	14541	34152	43%	0.4945	0	0	0%	0.00	0.00	
	September 2012	10371	27553	38%	0.4845	0	0	0%	0.00	0.00	
	August 2012	12569	32223	39%	0.4878	0	0	0%	0.00	0.00	
	July 2012	12203	30091	41%	0.491	0	0	0%	0.00	0.00	
	June 2012	11312	29454	38%	0.4864	0	0	0%	0.00	0.00	
	May 2012	13000	31242	42%	0.4929	0	0	0%	0.00	0.00	
	April 2012	11620	27970	42%	0.4928	0	0	0%	0.00	0.00	
	March 2012	12324	30323	41%	0.4912	0	0	0%	0.00	0.00	
	February 2012	10614	27428	39%	0.4871	0	0	0%	0.00	0.00	
	January 2012	12528	31344	40%	0.4898	0	0	0%	0.00	0.00	
	December 2011	12418	29595	42%	0.4935	0	0	0%	0.00	0.00	
	November 2011	12167	26022	47%	0.4989	0	0	0%	0.00	0.00	
PO-4C LSRs Received via Facsimile Product Aggregate Diagnostic	October 2012	6	9	67%	0.4714	0	0	0%	0.00	0.00	
	September 2012	5	10	50%	0.5	0	0	0%	0.00	0.00	
	August 2012	0	1	0%	0	0	0	0%	0.00	0.00	

	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	4	9	44%	0.4969	0	0	0%	0.00	0.00
	May 2012	0	3	0%	0	0	0	0%	0.00	0.00
	April 2012	4	4	100%	0	0	0	0%	0.00	0.00
	March 2012	6	7	86%	0.3499	0	0	0%	0.00	0.00
	February 2012	1	3	33%	0.4714	0	0	0%	0.00	0.00
	January 2012	2	8	25%	0.433	0	0	0%	0.00	0.00
	December 2011	1	9	11%	0.3143	0	0	0%	0.00	0.00
	November 2011	2	6	33%	0.4714	0	0	0%	0.00	0.00
PO-5A-(a) FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark 0.95	October 2012	341	341	100%	0	0	0	0%	0.00	(0.16)
	September 2012	340	340	100%	0	0	0	0%	0.00	(0.16)
	August 2012	338	338	100%	0	0	0	0%	0.00	(0.16)
	July 2012	307	307	100%	0	0	0	0%	0.00	(0.16)
	June 2012	287	287	100%	0	0	0	0%	0.00	(0.16)
	May 2012	224	224	100%	0	0	0	0%	0.00	(0.16)
	April 2012	211	211	100%	0	0	0	0%	0.00	(0.16)
	March 2012	200	200	100%	0	0	0	0%	0.00	(0.16)
	February 2012	171	171	100%	0	0	0	0%	0.00	(0.16)
	January 2012	165	165	100%	0	0	0	0%	0.00	(0.16)
	December 2011	149	149	100%	0	0	0	0%	0.00	(0.16)
PO-5A-(b) FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate Benchmark 0.95	November 2011	159	159	100%	0	0	0	0%	0.00	(0.16)
	October 2012	698	698	100%	0	0	0	0%	0.00	(0.16)
	September 2012	720	722	100%	0.0526	0	0	0%	0.00	(0.15)
	August 2012	864	864	100%	0	0	0	0%	0.00	(0.16)
	July 2012	671	671	100%	0	0	0	0%	0.00	(0.16)
	June 2012	759	762	100%	0.0626	0	0	0%	0.00	(0.15)
	May 2012	788	790	100%	0.0503	0	0	0%	0.00	(0.15)
	April 2012	802	802	100%	0	0	0	0%	0.00	(0.16)
	March 2012	896	898	100%	0.0471	0	0	0%	0.00	(0.15)
	February 2012	644	644	100%	0	0	0	0%	0.00	(0.16)
	January 2012	697	697	100%	0	0	0	0%	0.00	(0.16)
PO-5A-(c) FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark 0.95	December 2011	751	751	100%	0	0	0	0%	0.00	(0.16)
	November 2011	597	597	100%	0	0	0	0%	0.00	(0.16)
	October 2012	4624	4625	100%	0.0147	0	0	0%	0.00	(0.16)
	September 2012	4640	4646	100%	0.0359	0	0	0%	0.00	(0.15)
	August 2012	4879	4879	100%	0	0	0	0%	0.00	(0.16)
	July 2012	4758	4758	100%	0	0	0	0%	0.00	(0.16)
	June 2012	4773	4791	100%	0.0612	0	0	0%	0.00	(0.15)
	May 2012	4687	4695	100%	0.0412	0	0	0%	0.00	(0.15)
	April 2012	4519	4519	100%	0	0	0	0%	0.00	(0.16)
	March 2012	4878	4879	100%	0.0143	0	0	0%	0.00	(0.16)
	February 2012	4610	4610	100%	0	0	0	0%	0.00	(0.16)
PO-5B-(a) FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark 0.9	January 2012	5091	5091	100%	0	0	0	0%	0.00	(0.16)
	December 2011	5054	5055	100%	0.0141	0	0	0%	0.00	(0.16)
	November 2011	4402	4408	100%	0.0369	0	0	0%	0.00	(0.15)
	October 2012	273	273	100%	0	0	0	0%	0.00	(0.33)
	September 2012	194	194	100%	0	0	0	0%	0.00	(0.33)
	August 2012	192	192	100%	0	0	0	0%	0.00	(0.33)
	July 2012	185	185	100%	0	0	0	0%	0.00	(0.33)
	June 2012	211	211	100%	0	0	0	0%	0.00	(0.33)
	May 2012	204	204	100%	0	0	0	0%	0.00	(0.33)
	April 2012	182	182	100%	0	0	0	0%	0.00	(0.33)
	March 2012	156	156	100%	0	0	0	0%	0.00	(0.33)

	February 2012	122	122	100%	0	0	0	0%	0.00	(0.33)
	January 2012	165	165	100%	0	0	0	0%	0.00	(0.33)
	December 2011	46	46	100%	0	0	0	0%	0.00	(0.33)
	November 2011	47	47	100%	0	0	0	0%	0.00	(0.33)
PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchmark 0.9	October 2012	696	726	96%	0.199	0	0	0%	0.00	(0.20)
	September 2012	554	579	96%	0.2033	0	0	0%	0.00	(0.19)
	August 2012	676	703	96%	0.1922	0	0	0%	0.00	(0.21)
	July 2012	651	680	96%	0.2021	0	0	0%	0.00	(0.19)
	June 2012	686	717	96%	0.2034	0	0	0%	0.00	(0.19)
	May 2012	641	670	96%	0.2035	0	0	0%	0.00	(0.19)
	April 2012	736	758	97%	0.1679	0	0	0%	0.00	(0.24)
	March 2012	1100	1127	98%	0.1529	0	0	0%	0.00	(0.25)
	February 2012	889	914	97%	0.1631	0	0	0%	0.00	(0.24)
	January 2012	740	766	97%	0.1811	0	0	0%	0.00	(0.22)
	December 2011	743	777	96%	0.2046	0	0	0%	0.00	(0.19)
	November 2011	689	707	97%	0.1575	0	0	0%	0.00	(0.25)
	PO-5B-(c) FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark 0.9	October 2012	701	701	100%	0	0	0	0%	0.00
September 2012		590	590	100%	0	0	0	0%	0.00	(0.33)
August 2012		643	643	100%	0	0	0	0%	0.00	(0.33)
July 2012		720	720	100%	0	0	0	0%	0.00	(0.33)
June 2012		712	713	100%	0.0374	0	0	0%	0.00	(0.33)
May 2012		769	769	100%	0	0	0	0%	0.00	(0.33)
April 2012		756	756	100%	0	0	0	0%	0.00	(0.33)
March 2012		815	815	100%	0	0	0	0%	0.00	(0.33)
February 2012		778	778	100%	0	0	0	0%	0.00	(0.33)
January 2012		710	710	100%	0	0	0	0%	0.00	(0.33)
December 2011		680	680	100%	0	0	0	0%	0.00	(0.33)
November 2011		556	556	100%	0	0	0	0%	0.00	(0.33)
PO-5C-(a) FOCs on Time for Manual Resale Aggregate Benchmark 0.9		October 2012	0	0	0%	0	0	0	0%	0.00
	September 2012	0	0	0%	0	0	0	0%	0.00	0.00
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	December 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark 0.9	October 2012	0	0	0%	0	0	0	0%	0.00
September 2012		0	0	0%	0	0	0	0%	0.00	0.00
August 2012		1	1	100%	0	0	0	0%	0.00	(0.33)
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
June 2012		3	3	100%	0	0	0	0%	0.00	(0.33)
May 2012		3	3	100%	0	0	0	0%	0.00	(0.33)
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		1	1	100%	0	0	0	0%	0.00	(0.33)
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
December 2011		2	2	100%	0	0	0	0%	0.00	(0.33)
November 2011		0	0	0%	0	0	0	0%	0.00	0.00
PO-5C-(c) FOCs on Time for Manual LNP		October 2012	1	1	100%	0	0	0	0%	0.00

Benchmark 0.9	September 2012	5	5	100%	0	0	0	0%	0.00	(0.33)
	August 2012	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	January 2012	5	5	100%	0	0	0	0%	0.00	(0.33)
	December 2011	5	5	100%	0	0	0	0%	0.00	(0.33)
	November 2011	4	4	100%	0	0	0	0%	0.00	(0.33)
	PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark 0.85	October 2012	39	39	100%	0	0	0	0%	0.00
September 2012		32	32	100%	0	0	0	0%	0.00	(0.53)
August 2012		70	70	100%	0	0	0	0%	0.00	(0.53)
July 2012		32	32	100%	0	0	0	0%	0.00	(0.53)
June 2012		14	14	100%	0	0	0	0%	0.00	(0.53)
May 2012		43	43	100%	0	0	0	0%	0.00	(0.53)
April 2012		37	37	100%	0	0	0	0%	0.00	(0.53)
March 2012		48	48	100%	0	0	0	0%	0.00	(0.53)
February 2012		55	55	100%	0	0	0	0%	0.00	(0.53)
January 2012		39	39	100%	0	0	0	0%	0.00	(0.53)
December 2011		16	16	100%	0	0	0	0%	0.00	(0.53)
November 2011		16	16	100%	0	0	0	0%	0.00	(0.53)
PO-6 Work Completion Notification Timeliness All Benchmark 0.25	October 2012	34.8416667	5943	00:08	0.059027778	0	0	00:00	0.00	(2.93)
	September 2012	26.1013889	5305	00:07	0.034027778	0	0	00:00	0.00	(2.94)
	August 2012	28.9125	5879	00:07	0.01875	0	0	00:00	0.00	(2.94)
	July 2012	27.9180556	5485	00:07	0.025694444	0	0	00:00	0.00	(2.94)
	June 2012	24.4263889	5750	00:06	0.03125	0	0	00:00	0.00	(2.95)
	May 2012	21.7173611	5567	00:06	0.009722222	0	0	00:00	0.00	(2.95)
	April 2012	30.6868056	5549	00:08	0.015277778	0	0	00:00	0.00	(2.93)
	March 2012	34.6361111	6273	00:08	0.079166667	0	0	00:00	0.00	(2.93)
	February 2012	27.7770833	5503	00:07	0.032638889	0	0	00:00	0.00	(2.94)
	January 2012	37.6388889	5958	00:09	0.026388889	0	0	00:00	0.00	(2.92)
	December 2011	29.5513889	6032	00:07	0.009027778	0	0	00:00	0.00	(2.94)
	November 2011	31.4229167	6217	00:07	0.019444444	0	0	00:00	0.00	(2.94)
PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity	October 2012	2760	2760	100%	0	154027	154027	100%	0.00	0.00
	September 2012	2226	2226	100%	0	137662	137662	100%	0.00	0.00
	August 2012	2931	2931	100%	0	158493	158493	100%	0.00	0.00
	July 2012	2632	2632	100%	0	178163	178163	100%	0.00	0.00
	June 2012	2845	2845	100%	0	210224	210224	100%	0.00	0.00
	May 2012	2767	2767	100%	0	225163	225163	100%	0.00	0.00
	April 2012	2908	2908	100%	0	154475	154475	100%	0.00	0.00
	March 2012	3589	3589	100%	0	161744	161744	100%	0.00	0.00
	February 2012	2433	2433	100%	0	159522	159522	100%	0.00	0.00
	January 2012	2779	2780	100%	0.019	159768	159768	100%	0.00	0.00
	December 2011	2969	2969	100%	0	168303	168303	100%	0.00	0.00
	November 2011	2931	2931	100%	0	159101	159101	100%	0.00	0.00
PO-8A Jeopardy Notice Interval Non- Designed Services Parity	October 2012	2	1	2	0	28	28	1	-1.09	(1.66)
	September 2012	14	5	3	2.59	35	24	1	-1.69	(2.03)
	August 2012	15	2	8	0.71	47	42	1	-6.46	(4.93)
	July 2012	15	3	5	3	36	43	1	-10.14	(7.16)
	June 2012	51	6	9	6.16	33	36	1	-14.57	(9.86)
	May 2012	5	1	5	0	37	42	1	-3.25	(2.97)

	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	1	0	0	28	31	1	1.13	(0.67)
	February 2012	6	1	6	0	40	45	1	-5.89	(4.58)
	January 2012	13	3	4	1.53	27	23	1	-3.25	(2.97)
	December 2011	6	1	6	0	24	27	1	-8.69	(6.29)
	November 2011	8	2	4	2.83	48	25	2	-0.85	(1.52)
PO-8B	Jeopardy Notice Interval Unbundled	271	79	3	2.04	28	28	1	-12.24	(8.44)
	Loops and Number Portability Parity	340	76	4	2.19	35	24	1	-7.98	(5.85)
		268	86	3	1.79	47	42	1	-7.77	(5.72)
		278	77	4	2.95	36	43	1	-21.18	(13.88)
		285	93	3	2.08	33	36	1	-9.27	(6.64)
		263	85	3	1.92	37	42	1	-9.36	(6.69)
		320	60	5	4.75	18	20	1	-23.91	(15.53)
		330	110	3	1.45	28	31	1	-13.06	(8.94)
		267	115	2	1.95	40	45	1	-9.49	(6.77)
		191	63	3	1.58	27	23	1	-4.81	(3.92)
		252	71	4	1.8	24	27	1	-20.38	(13.39)
		282	88	3	2.14	48	25	2	-1.70	(2.04)
PO-9A	Timely Jeopardy Notices Non-	1	8	13%	0.3307	9	113	8%	-0.46	(1.28)
	Designed Services Parity	1	8	13%	0.3307	7	106	7%	-0.65	(1.39)
		1	8	13%	0.3307	16	135	12%	-0.06	(1.03)
		1	7	14%	0.3499	20	128	16%	0.10	(1.32)
		2	12	17%	0.3727	11	92	12%	-0.47	(1.29)
		0	3	0%	0	11	100	11%	0.60	(1.34)
		0	0	0%	0	0	0	0%	0.00	0.00
		0	5	0%	0	12	111	11%	0.76	(1.11)
		1	2	50%	0.5	15	151	10%	-1.88	(2.14)
		2	9	22%	0.4157	7	95	7%	-1.63	(1.99)
		0	5	0%	0	9	91	10%	0.72	(1.16)
		0	1	0%	0	7	115	6%	0.25	(1.94)
PO-9B	Timely Jeopardy Notices Unbundled	14	56	25%	0.433	9	113	8%	-3.85	(3.34)
	Loops and Number Portability Parity	31	39	79%	0.4038	7	106	7%	-15.67	(10.53)
		33	73	45%	0.4977	16	135	12%	-7.10	(5.32)
		15	53	28%	0.4505	20	128	16%	-2.14	(2.30)
		24	41	59%	0.4927	11	92	12%	-7.65	(5.65)
		29	71	41%	0.4915	11	100	11%	-6.15	(4.74)
		15	40	38%	0.4841	7	90	8%	-5.84	(4.55)
		25	52	48%	0.4996	12	111	11%	-7.14	(5.34)
		44	108	41%	0.4914	15	151	10%	-8.17	(5.97)
		10	70	14%	0.3499	7	95	7%	-1.68	(2.02)
		26	48	54%	0.4983	9	91	10%	-8.31	(6.05)
		25	44	57%	0.4953	7	115	6%	-11.97	(8.28)
PO-9C	Timely Jeopardy Notices LIS Trunk	0	0	0%	0	0	0	0%	0.00	0.00
	Parity	0	0	0%	0	0	0	0%	0.00	0.00
		0	0	0%	0	0	0	0%	0.00	0.00
		0	1	0%	0	0	0	0%	0.00	0.00
		0	0	0%	0	0	0	0%	0.00	0.00
		0	0	0%	0	0	0	0%	0.00	0.00
		0	0	0%	0	0	0	0%	0.00	0.00
		0	1	0%	0	0	2	0%	0.00	0.00
		0	1	0%	0	0	0	0%	0.00	0.00
		0	0	0%	0	0	0	0%	0.00	0.00
		0	0	0%	0	0	0	0%	0.00	0.00



































































Combined	Standard	Benchmark
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	Parity	
BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	Benchmark	0.95
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity	Parity	
BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	Parity	
BI-2 Invoices Delivered within 10 Days All Parity by Design	Parity by Design	
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	Benchmark	0.98
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	Parity	
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	Benchmark	0.95
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	Benchmark	0.95
CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90	Benchmark	90
CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	Benchmark	120
CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	Benchmark	150
CP-2B Non-Forcasted & Late Forcasted Collocations All Benchmark 0.9	Benchmark	0.9
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	Benchmark	0.9
CP-3 Collocation Feasibility Study Interval All Benchmark 10	Benchmark	10
CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	Benchmark	0.9
DA-1 Speed of Answer - Directory Assistance Parity by Design	Parity by Design	
DB-1A Time to Update Databases E911 Parity by Design	Parity by Design	
DB-1B Time to Update Databases LIDB Parity by Design	Parity by Design	
DB-1C-1 Time to Update Databases Directory Listing Parity by Design	Parity by Design	
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design	Parity by Design	
GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	Benchmark	0.9925
GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925	Benchmark	0.9925
GA-3 Gateway Availability - EB-TA Benchmark 0.9925	Benchmark	0.9925
GA-4 System Availability - EXACT Benchmark 0.9925	Benchmark	0.9925
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	Benchmark	0.9925
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	Benchmark	0.95
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	Benchmark	0.9925
MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS0 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports E911 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports ISDN Primary Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports LIS Trunk Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports PBX Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Residence Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSLi Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE - P (POTS) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex) Parity	Parity	
MR-11A LNP Trouble Reports Cleared within 4 Hours LNP Parity 0.95	Parity	0.95
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	Parity	0.95
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Line Splitting Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity	

MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS0 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours E911 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours ISDN Primary Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-6A	Mean Time to Restore Basic Rate ISDN Parity	Parity
MR-6A	Mean Time to Restore Business Parity	Parity
MR-6A	Mean Time to Restore Centrex Parity	Parity
MR-6A	Mean Time to Restore Centrex 21 Parity	Parity
MR-6A	Mean Time to Restore Line Sharing Parity	Parity
MR-6A	Mean Time to Restore Line Splitting Parity	Parity
MR-6A	Mean Time to Restore PBX Parity	Parity
MR-6A	Mean Time to Restore Residence Parity	Parity
MR-6A	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6A	Mean Time to Restore UNE P (Centrex 21) Parity	Parity
MR-6A	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6B	Mean Time to Restore Business Parity	Parity
MR-6B	Mean Time to Restore Centrex 21 Parity	Parity
MR-6B	Mean Time to Restore PBX Parity	Parity
MR-6B	Mean Time to Restore Residence Parity	Parity
MR-6B	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6C	Mean Time to Restore Business Parity	Parity
MR-6C	Mean Time to Restore Centrex 21 Parity	Parity
MR-6C	Mean Time to Restore Line Sharing Parity	Parity
MR-6C	Mean Time to Restore Line Splitting Parity	Parity
MR-6C	Mean Time to Restore Residence Parity	Parity
MR-6C	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex 21) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - IOF Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - Loop Parity	Parity
MR-6D	Mean Time to Restore DS0 Parity	Parity
MR-6D	Mean Time to Restore DS1 Parity	Parity

MR-6D	Mean Time to Restore Enhanced Extended Loops - DS0 Capable	Diagnostic
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS1 Capable	Parity
MR-6D	Mean Time to Restore LIS Trunk	Parity
MR-6D	Mean Time to Restore UDIT Above DS1 Level	Parity
MR-6D	Mean Time to Restore UDIT DS1	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded	Parity
MR-6D	Mean Time to Restore Unbundled Loop - ADSL Qualified	Parity
MR-6D	Mean Time to Restore Unbundled Loop - DS1 Capable	Parity
MR-6D	Mean Time to Restore Unbundled Loop - XDSLi	Parity
MR-6D	Mean Time to Restore Unbundled Loop Analog	Parity
MR-6D	Mean Time to Restore Unbundled Loop ISDN Capable	Parity
MR-6E	Mean Time to Restore Dark Fiber - IOF	Parity
MR-6E	Mean Time to Restore Dark Fiber - Loop	Parity
MR-6E	Mean Time to Restore DS1	Parity
MR-6E	Mean Time to Restore E911	Parity
MR-6E	Mean Time to Restore Enhanced Extended Loops - DS1 Capable	Parity
MR-6E	Mean Time to Restore ISDN Primary	Parity
MR-6E	Mean Time to Restore LIS Trunk	Parity
MR-6E	Mean Time to Restore UDIT Above DS1 Level	Parity
MR-6E	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-6E	Mean Time to Restore Unbundled Loop - ADSL Qualified	Parity
MR-6E	Mean Time to Restore Unbundled Loop - DS1 Capable	Parity
MR-6E	Mean Time to Restore Unbundled Loop - XDSLi	Parity
MR-6E	Mean Time to Restore Unbundled Loop Analog	Parity
MR-6E	Mean Time to Restore Unbundled Loop ISDN Capable	Parity
MR-7A	Repair Repeat Report Rate Basic Rate ISDN	Parity
MR-7A	Repair Repeat Report Rate Business	Parity
MR-7A	Repair Repeat Report Rate Centrex	Parity
MR-7A	Repair Repeat Report Rate Centrex 21	Parity
MR-7A	Repair Repeat Report Rate Line Sharing	Parity
MR-7A	Repair Repeat Report Rate Line Splitting	Parity
MR-7A	Repair Repeat Report Rate PBX	Parity
MR-7A	Repair Repeat Report Rate Residence	Parity
MR-7A	Repair Repeat Report Rate UNE - P (POTS)	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex 21)	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex)	Parity
MR-7B	Repair Repeat Report Rate Business	Parity
MR-7B	Repair Repeat Report Rate Centrex 21	Parity
MR-7B	Repair Repeat Report Rate PBX	Parity
MR-7B	Repair Repeat Report Rate Residence	Parity
MR-7B	Repair Repeat Report Rate UNE - P (POTS)	Parity
MR-7C	Repair Repeat Report Rate Business	Parity
MR-7C	Repair Repeat Report Rate Centrex 21	Parity
MR-7C	Repair Repeat Report Rate Line Sharing	Parity
MR-7C	Repair Repeat Report Rate Line Splitting	Parity
MR-7C	Repair Repeat Report Rate Residence	Parity
MR-7C	Repair Repeat Report Rate UNE - P (POTS)	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex 21)	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex)	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - IOF	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - Loop	Parity
MR-7D	Repair Repeat Report Rate DS0	Parity
MR-7D	Repair Repeat Report Rate DS1	Parity
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable	Diagnostic
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable	Parity
MR-7D	Repair Repeat Report Rate LIS Trunk	Parity
MR-7D	Repair Repeat Report Rate UDIT Above DS1 Level	Parity
MR-7D	Repair Repeat Report Rate UDIT DS1	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 4 Wire Non-Loaded	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - DS1 Capable	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - XDSLi	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop Analog	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop ISDN Capable	Parity
MR-7E	Repair Repeat Report Rate Dark Fiber - IOF	Parity
MR-7E	Repair Repeat Report Rate Dark Fiber - Loop	Parity
MR-7E	Repair Repeat Report Rate DS1	Parity
MR-7E	Repair Repeat Report Rate E911	Parity
MR-7E	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable	Parity
MR-7E	Repair Repeat Report Rate ISDN Primary	Parity
MR-7E	Repair Repeat Report Rate LIS Trunk	Parity
MR-7E	Repair Repeat Report Rate UDIT Above DS1 Level	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - DS1 Capable	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - XDSLi	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop Analog	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop ISDN Capable	Parity
MR-8	Trouble Rate Basic Rate ISDN	Parity
MR-8	Trouble Rate Business	Parity
MR-8	Trouble Rate Centrex	Parity

MR-8	Trouble Rate Centrex 21 Parity	Parity	
MR-8	Trouble Rate Dark Fiber - IOF Diagnostic	Diagnostic	
MR-8	Trouble Rate Dark Fiber - Loop Diagnostic	Diagnostic	
MR-8	Trouble Rate DS0 Parity	Parity	
MR-8	Trouble Rate DS1 Parity	Parity	
MR-8	Trouble Rate DS3 Parity	Parity	
MR-8	Trouble Rate E911 Parity	Parity	
MR-8	Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
MR-8	Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	Parity	
MR-8	Trouble Rate Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
MR-8	Trouble Rate Frame Relay Parity	Parity	
MR-8	Trouble Rate ISDN Primary Parity	Parity	
MR-8	Trouble Rate Line Sharing Parity	Parity	
MR-8	Trouble Rate Line Splitting Parity	Parity	
MR-8	Trouble Rate LIS Trunk Parity	Parity	
MR-8	Trouble Rate PBX Parity	Parity	
MR-8	Trouble Rate Residence Parity	Parity	
MR-8	Trouble Rate Sub-Loop Unbundling Diagnostic	Diagnostic	
MR-8	Trouble Rate UDIT Above DS1 Level Parity	Parity	
MR-8	Trouble Rate UDIT DS1 Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - ADSL Qualified Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - DS1 Capable Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - XDSLi Parity	Parity	
MR-8	Trouble Rate Unbundled Loop Analog Parity	Parity	
MR-8	Trouble Rate Unbundled Loop ISDN Capable Parity	Parity	
MR-8	Trouble Rate UNE - P (POTS) Parity	Parity	
MR-8	Trouble Rate UNE P (Centrex 21) Parity	Parity	
MR-8	Trouble Rate UNE P (Centrex) Parity	Parity	
MR-9A	Repair Appointments Met Business Parity	Parity	
MR-9A	Repair Appointments Met Centrex Parity	Parity	
MR-9A	Repair Appointments Met Centrex 21 Parity	Parity	
MR-9A	Repair Appointments Met PBX Parity	Parity	
MR-9A	Repair Appointments Met Residence Parity	Parity	
MR-9A	Repair Appointments Met UNE - P (POTS) Parity	Parity	
MR-9B	Repair Appointments Met Business Parity	Parity	
MR-9B	Repair Appointments Met Centrex 21 Parity	Parity	
MR-9B	Repair Appointments Met PBX Parity	Parity	
MR-9B	Repair Appointments Met Residence Parity	Parity	
MR-9B	Repair Appointments Met UNE - P (POTS) Parity	Parity	
MR-9C	Repair Appointments Met Business Parity	Parity	
MR-9C	Repair Appointments Met Centrex 21 Parity	Parity	
MR-9C	Repair Appointments Met Residence Parity	Parity	
MR-9C	Repair Appointments Met UNE - P (POTS) Parity	Parity	
NI-1A	Trunk Blockage to Qwest Tandem Offices LIS Trunk Parity 0.01	Parity	0.01
NI-1B	Trunk Blockage to Qwest End Offices LIS Trunk Parity 0.01	Parity	0.01
NI-1C	Trunk Blockage to Qwest Tandem Offices LIS Trunk Diagnostic	Diagnostic	
NI-1D	Trunk Blockage to Qwest End Offices LIS Trunk Diagnostic	Diagnostic	
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark 0.95	Benchmark	0.95
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop Other Benchmark 0.95	Benchmark	0.95
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog Diagnostic	Diagnostic	
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other Diagnostic	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Business Parity	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs) Diagnostic	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Line Splitting Parity	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Residence Parity	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified Parity	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable Parity	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop Analog Parity	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date UNE - P (POTS) Parity	Parity	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Business Diagnostic	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) Diagnostic	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Line Splitting Diagnostic	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog Diagnostic	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) Diagnostic	Diagnostic	
OP-17A	Timeliness of Disconnects associated with LNP Orders LNP Benchmark 0.9825	Benchmark	0.9825
OP-17B	Timeliness of Disconnects associated with LNP Orders LNP Diagnostic	Diagnostic	
OP-2	Calls Answered within Twenty Seconds - Interconnect Provisioning Center Parity	Parity	
OP-3A	Installation Commitments Met Business Parity	Parity	
OP-3A	Installation Commitments Met Line Splitting Benchmark 0.95	Benchmark	0.95
OP-3A	Installation Commitments Met Residence Parity	Parity	
OP-3A	Installation Commitments Met UNE - P (POTS) Parity	Parity	
OP-3A	Installation Commitments Met UNE P (Centrex) Parity	Parity	
OP-3B	Installation Commitments Met Business Parity	Parity	
OP-3B	Installation Commitments Met Residence Parity	Parity	
OP-3B	Installation Commitments Met Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-3B	Installation Commitments Met UNE - P (POTS) Parity	Parity	



OP-3C	Installation Commitments Met Business Parity	Parity	
OP-3C	Installation Commitments Met Centrex Parity	Parity	
OP-3C	Installation Commitments Met Line Splitting Benchmark 0.95	Benchmark	0.95
OP-3C	Installation Commitments Met PBX Parity	Parity	
OP-3C	Installation Commitments Met Residence Parity	Parity	
OP-3C	Installation Commitments Met UNE - P (POTS) Parity	Parity	
OP-3D	Installation Commitments Met Basic Rate ISDN Parity	Parity	
OP-3D	Installation Commitments Met Dark Fiber - IOF Diagnostic	Diagnostic	
OP-3D	Installation Commitments Met DS0 Parity	Parity	
OP-3D	Installation Commitments Met E911 Parity	Parity	
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met ISDN Primary Parity	Parity	
OP-3D	Installation Commitments Met LIS Trunk Parity	Parity	
OP-3D	Installation Commitments Met PBX Parity	Parity	
OP-3D	Installation Commitments Met UDIT Above DS1 Level Parity	Parity	
OP-3D	Installation Commitments Met UDIT DS1 Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - DS1 Capable Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - DS3 Capable Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop ISDN Capable Parity	Parity	
OP-3E	Installation Commitments Met Basic Rate ISDN Parity	Parity	
OP-3E	Installation Commitments Met E911 Parity	Parity	
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Frame Relay Parity	Parity	
OP-3E	Installation Commitments Met LIS Trunk Parity	Parity	
OP-3E	Installation Commitments Met PBX Parity	Parity	
OP-3E	Installation Commitments Met UDIT Above DS1 Level Parity	Parity	
OP-3E	Installation Commitments Met UDIT DS1 Parity	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - DS1 Capable Parity	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop ISDN Capable Parity	Parity	
OP-4A	Installation Interval Business Parity	Parity	
OP-4A	Installation Interval Line Splitting Benchmark 3.3	Benchmark	3.3
OP-4A	Installation Interval Residence Parity	Parity	
OP-4A	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4B	Installation Interval Business Parity	Parity	
OP-4B	Installation Interval Residence Parity	Parity	
OP-4B	Installation Interval Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-4B	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4C	Installation Interval Business Parity	Parity	
OP-4C	Installation Interval Centrex Parity	Parity	
OP-4C	Installation Interval Line Splitting Benchmark 3.3	Benchmark	3.3
OP-4C	Installation Interval Residence Parity	Parity	
OP-4C	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4D	Installation Interval Basic Rate ISDN Parity	Parity	
OP-4D	Installation Interval Dark Fiber - IOF Diagnostic	Diagnostic	
OP-4D	Installation Interval DS0 Parity	Parity	
OP-4D	Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-4D	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	Benchmark	6
OP-4D	Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-4D	Installation Interval ISDN Primary Parity	Parity	
OP-4D	Installation Interval LIS Trunk Parity	Parity	
OP-4D	Installation Interval PBX Parity	Parity	
OP-4D	Installation Interval UDIT Above DS1 Level Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5	Benchmark	5.5
OP-4D	Installation Interval Unbundled Loop - DS3 Capable Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - XDSLi Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Analog Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Conditioned Benchmark 15	Benchmark	15
OP-4D	Installation Interval Unbundled Loop ISDN Capable Parity	Parity	
OP-4E	Installation Interval Basic Rate ISDN Parity	Parity	
OP-4E	Installation Interval E911 Parity	Parity	
OP-4E	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	Benchmark	6
OP-4E	Installation Interval LIS Trunk Parity	Parity	
OP-4E	Installation Interval PBX Parity	Parity	
OP-4E	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5	Benchmark	5.5

OP-4E	Installation Interval Unbundled Loop - XDSLi Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Analog Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Conditioned Benchmark 15	Benchmark	15
OP-4E	Installation Interval Unbundled Loop ISDN Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Basic Rate ISDN Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Business Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Centrex Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Dark Fiber - IOF Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair DS0 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair E911 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Frame Relay Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair ISDN Primary Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Line Splitting Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair LIS Trunk Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair PBX Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Residence Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair UDIT Above DS1 Level Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair UDIT DS1 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS3 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - XDSLi Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop Analog Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE - P (POTS) Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE P (Centrex) Parity	Parity	
OP-5B	New Service Provisioning Quality Basic Rate ISDN Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Business Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Centrex Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality DS0 Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Frame Relay Diagnostic	Diagnostic	
OP-5B	New Service Provisioning Quality ISDN Primary Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Line Splitting Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality PBX Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Residence Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-5B	New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - 4 Wire Non-Loaded Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - ADSL Qualified Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS1 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS3 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - XDSLi Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop Analog Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop ISDN Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE - P (POTS) Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE P (Centrex) Benchmark 0.965	Benchmark	0.965
OP-5R	New Service Quality Multiple Report Rate Business Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Dark Fiber - IOF Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate DS0 Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Residence Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - 2 Wire Non-Loaded Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop Analog Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop ISDN Capable Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE - P (POTS) Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE P (Centrex) Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Basic Rate ISDN Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Business Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Centrex Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total DS0 Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS1 Capable Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Frame Relay Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total ISDN Primary Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Line Splitting Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total PBX Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Residence Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 4 Wire Non-Loaded Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - ADSL Qualified Diagnostic	Diagnostic	

OP-5T	New Service Installation Quality Total Unbundled Loop - DS1 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS3 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - XDSLi	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop Analog	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop ISDN Capable	Diagnostic	
OP-5T	New Service Installation Quality Total UNE - P (POTS)	Diagnostic	
OP-5T	New Service Installation Quality Total UNE P (Centrex)	Diagnostic	
OP-6A-1	Delayed Days for Non-Facility Reasons Line Splitting	Parity	
OP-6A-1	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-2	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Business	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Residence	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons LIS Trunk	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	
OP-6B-1	Delayed Days for Facility Reasons Business	Parity	
OP-6B-1	Delayed Days for Facility Reasons Residence	Parity	
OP-6B-1	Delayed Days for Facility Reasons UNE - P (POTS)	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	
OP-6B-5	Delayed Days for Facility Reasons Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-6B-5	Delayed Days for Facility Reasons UDIT Above DS1 Level	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop - Analog	Diagnostic	
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other	Diagnostic	
OP-8B	Number Portability Timeliness LNP Benchmark	0.95	0.95
OP-8C	Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark	0.95	0.95
OS-1	Speed of Answer - Operator Services	Parity by Design	
PO-15	Number of Due Date Changes per Order All	Parity	
PO-16	Timely Release Notifications Benchmark	0.925	0.925
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Benchmark	0.95	0.95
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 23.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 24.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 25.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 26.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI	Diagnostic	
PO-19B	Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark	0.95	0.95
PO-1A-1	Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate	Benchmark	10
PO-1A-1(a)	Pre-Order Response Times (Appt. Scheduler) IMA Request	Diagnostic	
PO-1A-1(b,c)	Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept	Diagnostic	
PO-1A-10	Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate	Benchmark	30
PO-1A-10(a)	Pre-Order Response Times (Meet Point Inquiry) IMA Request	Diagnostic	
PO-1A-10(b)	Pre-Order Response Times (Meet Point Inquiry) IMA Response	Diagnostic	
PO-1A-2	Total Pre-Order Response Times (Service Availability) IMA Aggregate	Benchmark	25
PO-1A-2(a)	Pre-Order Response Times (Service Availability) IMA Request	Diagnostic	
PO-1A-2(b)	Pre-Order Response Times (Service Availability) IMA Response	Diagnostic	
PO-1A-3	Total Pre-Order Response Times (Facility Check) IMA Aggregate	Benchmark	25
PO-1A-3(a)	Pre-Order Response Times (Facility Check) IMA Request	Diagnostic	
PO-1A-3(b)	Pre-Order Response Times (Facility Check) IMA Response	Diagnostic	
PO-1A-4	Total Pre-Order Response Times (Address Validation) IMA Aggregate	Benchmark	10
PO-1A-4(a)	Pre-Order Response Times (Address Validation) IMA Request	Diagnostic	
PO-1A-4(b)	Pre-Order Response Times (Address Validation) IMA Response	Diagnostic	
PO-1A-5	Total Pre-Order Response Times (Get CSR) IMA Aggregate	Benchmark	12.5
PO-1A-5(a)	Pre-Order Response Times (Get CSR) IMA Request	Diagnostic	
PO-1A-5(b)	Pre-Order Response Times (Get CSR) IMA Response	Diagnostic	
PO-1A-6	Total Pre-Order Response Times (TN Reservation) IMA Aggregate	Benchmark	10
PO-1A-6(a)	Pre-Order Response Times (TN Reservation) IMA Request	Diagnostic	
PO-1A-6(b)	Pre-Order Response Times (TN Reservation) IMA Response	Diagnostic	
PO-1A-6(c)	Pre-Order Response Times (TN Reservation) IMA Accept	Diagnostic	
PO-1A-7	Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate	Benchmark	20
PO-1A-7(a)	Pre-Order Response Times (Loop Qualification Tools) IMA Request	Diagnostic	
PO-1A-7(b)	Pre-Order Response Times (Loop Qualification Tools) IMA Response	Diagnostic	
PO-1A-9	Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate	Benchmark	25
PO-1A-9(a)	Pre-Order Response Times (Connecting Facility Assignment) IMA Request	Diagnostic	
PO-1A-9(b)	Pre-Order Response Times (Connecting Facility Assignment) IMA Response	Diagnostic	
PO-1X-1	Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response	Benchmark	10
PO-1X-10	Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response	Benchmark	30
PO-1X-2	Pre-Order Response Times (Service Availability XML) XML Request/Response	Benchmark	25
PO-1X-3	Pre-Order Response Times (Facility Check XML) XML Request/Response	Benchmark	25

PO-1X-4	Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark	10	Benchmark	10
PO-1X-5	Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark	12.5	Benchmark	12.5
PO-1X-6	Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark	10	Benchmark	10
PO-1X-7	Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark	20	Benchmark	20
PO-1X-9	Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark		Benchmark	25
PO-20	Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark	0.95	Benchmark	0.95
PO-20	Manual Service Order Accuracy Unbundled Loops Benchmark	0.95	Benchmark	0.95
PO-2A	Electronic Flow-through for LSRs received via IMA LNP Diagnostic		Diagnostic	
PO-2A	Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic		Diagnostic	
PO-2A	Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic		Diagnostic	
PO-2A	Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic		Diagnostic	
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark	0.95	Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Ben		Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark	0	Benchmark	0.85
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark	0.95	Benchmark	0.95
PO-3C	LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark	1	Benchmark	1
PO-3X	LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark	0.5	Benchmark	0.5
PO-4A-1	LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic		Diagnostic	
PO-4A-2	LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic		Diagnostic	
PO-4C	LSRs Received via Facsimile Product Aggregate Diagnostic		Diagnostic	
PO-5A-(a)	FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark	0.95	Benchmark	0.95
PO-5A-(b)	FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate Benchmark		Benchmark	0.95
PO-5A-(c)	FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark	0.95	Benchmark	0.95
PO-5B-(a)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark	0.9	Benchmark	0.9
PO-5B-(b)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchm		Benchmark	0.9
PO-5B-(c)	FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark	0.9	Benchmark	0.9
PO-5C-(a)	FOCs on Time for Manual Resale Aggregate Benchmark	0.9	Benchmark	0.9
PO-5C-(b)	FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark	0.9	Benchmark	0.9
PO-5C-(c)	FOCs on Time for Manual LNP Benchmark	0.9	Benchmark	0.9
PO-5D	Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark	0.85	Benchmark	0.85
PO-6	Work Completion Notification Timeliness All Benchmark	0.25	Benchmark	0.25
PO-7X,C	Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity		Parity	
PO-8A	Jeopardy Notice Interval Non-Designed Services Parity		Parity	
PO-8B	Jeopardy Notice Interval Unbundled Loops and Number Portability Parity		Parity	
PO-8D	Jeopardy Notice Interval UNE - P (POTS) Parity		Parity	
PO-9A	Timely Jeopardy Notices Non-Designed Services Parity		Parity	
PO-9B	Timely Jeopardy Notices Unbundled Loops and Number Portability Parity		Parity	
PO-9C	Timely Jeopardy Notices LIS Trunk Parity		Parity	
PO-9D	Timely Jeopardy Notices UNE - P (POTS) Parity		Parity	

PID	Format
BI-1A	Days
BI-1B	Percent
BI-1C-1	Days
BI-1C-2	Days
BI-2	Percent
BI-3	Percent
BI-4	Percent
BI-5	Percent
CP-1	Days
CP-2	Percent
CP-3	Days
CP-4	Percent
DA-1	Seconds
DB-1A	HrsMins
DB-1B	Seconds
DB-1C	Seconds
DB-2	Percent
GA-1	Percent
GA-2	Percent
GA-3	Percent
GA-4	Percent
GA-6	Percent
GA-7	Percent

PID	Format
MR-10	Percent
MR-11	Percent
MR-2	Percent
MR-3	Percent
MR-4	Percent
MR-5	Percent
MR-6	HrsMins
MR-7	Percent
MR-8	Percent
MR-9	Percent
NI-1	Percent
NP-1	Percent
OP-13	Percent
OP-15	Number
OP-17	Percent
OP-2	Percent
OP-3	Percent
OP-4	Days
OP-5	Percent
OP-6	Days
OP-7	HrsMins
OP-8	Percent
OS-1	Seconds

PID	Format
PO-15	Number
PO-16	Percent
PO-19	Percent
PO-1A	Seconds
PO-1X	Seconds
PO-20	Percent
PO-2	Percent
PO-3A-1	HrsMins
PO-3A-2	MinsSecs
PO-3B-1	HrsMins
PO-3B-2	MinsSecs
PO-3C	HrsMins
PO-3X	HrsMins
PO-4	Percent
PO-5	Percent
PO-6	HrsMins
PO-7	Percent
PO-8	Days
PO-9	Percent