

5-11-2024

To: Commission on Cascadia Water's Requested Rate Change
From: Karen and Marvin Klein
1841 West Beach Road
Oak Harbor, WA. 98277

Connie and Jeff Spring
1849 West Beach Road
Oak Harbor, WA. 98277

Michelle and Richard Polver
1861 West Beach Road
Oak Harbor, WA. 98277

RE: Cascadia Water, LLC Request for Rate Hike

Dear Commission on Cascadia Waters Rate Hike Request,

The above parties have carefully examined what information was provided to us. We then met to discuss our judgements on the matter. The conclusions we reached are as follows:

- 1) The information provided was highly general. There are no budgetary details to enable one to assess actual costs for improvements to our Island/Seaview water system. Items for repair and replacement are identified without accompanying fiscal detail to base a fair judgement on. Operational budget costs and capital budget outlays are not available for review. Yet a 107% increase is requested. In short, documentation provided to customers is nearly totally inadequate for us to make fair judgements.
- 2) There are no breakout costs for the different water systems involved. They are all lumped together. One must assume that costs for necessary improvements are equivalent across all of the water systems. That is a projection we find difficult to accept. And, why should any one system be required to cover additional costs required by a different water system? May we, Island/Seaview system water customers, assume the proposed rate increase of 107% is necessary to address all needed upgrades on our system only?
- 3) With only the information we are provided, we would assume cost increases are in order. We need to maintain an adequate system infrastructure. But, an increase of 107% more than doubles our average basic charge. It is difficult to believe that such an increase is necessary.

Sincerely,
The Kleins, the Springs, and the Polvers

CC: Springs and Polvers