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STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION



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Mark S. Reynolds
Senior Director – Regulatory
Policy and Law

May 26, 2004

Ms. Carole Washburn
Executive Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive SW
PO Box 47250
Olympia, WA 98504-7250

Dear Ms. Washburn:

Attached are the May payments for the Performance Assurance Plan ("PAP") based upon March 2004 performance. In addition to the March Performance, Qwest re-ran the PAP for October 2003 - March 2004 for the following reason,

- Qwest determined that some system programming did not update the lines in service from a resale line to a UNE_P_POTS line. This programming issue was fixed in early February 2004 so new conversion orders would correctly update the lines in service. Also, in early February 2004 the lines in service were converted from resale to UNE_P_POTS as they should have been according to the earlier monthly conversion orders.

Though until the lines were converted in early February, they were shown in resale accounts and as a result, any maintenance and repair ("M&R") tickets taken on those lines counted in the resale bucket. When February lines were corrected, the February results had contained the correct line counts, however, M&R tickets received prior to the line conversion were still included in the resale buckets for February.MR8 results.

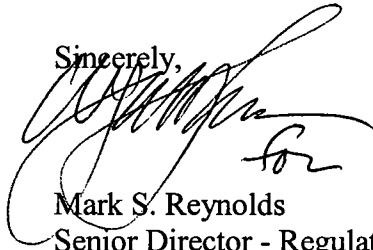
In March, the M&R tickets were moved from Resale to UNE_P_POTS per the February line conversions. In addition, the MR data (both tickets and lines in service) were rerun back to October 2003 to provide 6 months of fixed UNE_P_POTS data. The rerun process used the UNE_P_POTS conversion orders to determine when the line should have converted, and changed the line and any tickets to UNE_P_POTS after the conversion order completed, just as the process was supposed to work originally

- Summary of Changes for Washington (for detailed information see page 3 of attached spreadsheet).
 - CLECs in Washington were overpaid in previous months by \$21,934 in Tier 1 Payments
 - The State of Washington was overpaid in previous months by \$17,500 in Tier II Payments
 - CLECs in Washington will receive \$23 in interest payments and the State of Washington will receive \$2 in interest payments
 - All payments, March performance results and the rerun results are summarized in pages 1 & 2 of the attached spreadsheet

An electronic copy has also been sent to the Commission and Public Counsel.

Please contact Wayne Johnson on 515 286 2462 if you have any questions regarding this report.

Sincerely,

A handwritten signature in black ink, appearing to read 'Mark S. Reynolds', is written over the word 'Sincerely,'. The signature is fluid and cursive.

Mark S. Reynolds
Senior Director - Regulatory

Attachments

Qwest PAP State Supplemental Payment Report

Month: Mar 2004

State: WA

	Washington Tier II Fund
Gross Tier 2 Payment from Summary	(10,700.00)
Plus or Minus Adjustments*	(1,117.44)
Interest (if Applicable)	2.00
Net Tier 2 Payment	<u>(11,815.44)</u>

* WA portion of LTPA Colloborative billing from Kern & Associates invoice dated 4/8/04 for \$1,117.44.

Note, Negative Net Tier 2 Payment amounts will be used to offset future Net Tier 2 Payment amounts.

Qwest PAP State Summary Payment Report
Month: Mar 2004
State: WA

PID	Measure Description	Gross Tier 1 Payment	Gross Tier 2 Payment	Total Gross Tier 1 & 2 Payments
GA-1	Gateway Avail - IMA-GUI	-	-	-
GA-2	Gateway Avail - IMA-EDI	-	-	-
GA-3	Gateway Avail - EB-TA	-	-	-
GA-4	Gateway Avail - EXACT	-	-	-
GA-6	Gateway Avail - GUI Repair	-	-	-
GA-7	Timely Outage Resolution	-	-	-
PO-1	Pre-Order/Order Response	-	-	-
PO-2	Electronic Flow Through	21,594	2,500	24,094
PO-3	LSR Rejection Notice Interv:	-	-	-
PO-5	Firm Order Commit (FOCs)	43	-	43
PO-6	Wrk Compltn Notification Tir	-	-	-
PO-7	Billing Compl Notification Tir	-	-	-
PO-8	Jeopardy Notice Interval	-	-	-
PO-9	Timely Jeopardy Notice	-	-	-
PO-16	Release Notifications on Tin	-	-	-
PO-20	Manual Service Order Accu	-	-	-
OP-2	Calls Ans w/in 20 Sec - Prov	-	-	-
OP-3	Install Commit Met	432	600	1,032
OP-4	Installation Interval	1,262	-	1,262
OP-5	New Service Installation	7	-	7
OP-6	Delayed Days	11	-	11
OP-8	Number Portability Timeline:	-	-	-
OP-13	Coordinated Cuts on Time	-	-	-
OP-17	Timelines of Disconnects - L	-	-	-
MR-2	Calls Ans w/in 20 Sec - Rep	-	-	-
MR-3	Out of Svc Cleared w/in 24 h	(174)	-	(174)
MR-5	Troubles Cleared w/in 4 Hou	3,139	-	3,139
MR-6	Mean Time to Restore	(15)	-	(15)
MR-7	Repair Repeat Reports	(12,596)	300	(12,296)
MR-8	Trouble Rate	(3,438)	(14,100)	(17,538)
MR-11	LNP Trouble Cleared w/in 2:	-	-	-
BI-1	Time to Provide Usage Rec:	5,000	-	5,000
BI-3	Billing Accuracy - Adj for Err	-	-	-
BI-4	Billing Completeness	-	-	-
NI-1	Trunking Blocking	-	-	-
NP-1	NXX Code Activation	-	-	-
CP-1	Collocation Completion Inter	-	-	-
CP-3	Collocation Feasibility Study	-	-	-
Total		15,265	(10,700)	4,565

PIDs by State	Tier 1 Payment	Tier 2 Payment	Special Fund	Total w/o		Inc T1 Pmt Int	Inc T2 Pmt Int	Inc SF Pmt Int	Interest by PID
				Interest by PID	Interest by PID				
OP-3	57	0	0	0	57	1	0	0	1
OP-4	344	0	0	0	344	4	0	0	4
OP-5	7	0	0	0	7	0	0	0	0
MR-3	-296	0	0	0	-296	0	0	0	0
MR-5	40	0	0	0	40	1	0	0	1
MR-6	-83	0	0	0	-83	0	0	0	0
MR-7	-13,532	-600	0	0	-14,132	7	2	0	9
MR-8	-8,471	-16,800	0	0	-25,271	10	0	0	10
Total	-21,934	-17,400	0	0	-39,334	23	2	0	25

WA