

1 **BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION**  
2 **COMMISSION**

3 In the Matter of the Application of

4 U S WEST, INC., and QWEST  
5 COMMUNICATIONS  
6 INTERNATIONAL, INC.

7 For an Order Disclaiming Jurisdiction, or  
8 in the Alternative, Approving the U S  
9 WEST, INC., - QWEST  
10 COMMUNICATIONS  
11 INTERNATIONAL, INC. Merger

DOCKET NO. UT-991358

DECLARATION OF MARY M.  
KIMBALL IN SUPPORT OF  
PUBLIC COUNSEL  
MEMORANDUM

I, Mary M. Kimball, declare under penalty of perjury that:

1. I am employed by the Public Counsel Section of the Washington Attorney  
General's office as a Regulatory Policy Analyst. I am the lead staff person at Public Counsel  
on issues of utility company service quality. In particular, I have extensive knowledge of and  
experience with the implementation of the Qwest Service Quality Performance Program at  
issue in this proceeding.

2. I prepared and filed with the Records Center of the Washington Utilities and  
Transportation Commission on April 14, 2004, the Memorandum of Public Counsel Regarding  
Qwest's Petition to Terminate the Service Quality Program or In the Alternative, Modify the  
Service Quality Program with accompanying Attachments.

3. The foregoing, and the Public Counsel Memorandum and Attachments are true  
and correct to the best of my knowledge.

DATED this 14<sup>th</sup> day of April, 2004.

CHRISTINE O. GREGOIRE  
Attorney General of Washington

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Mary M. Kimball  
Policy Analyst  
Public Counsel