

Qwest Corporation (Qwest or CTL-Q) Performance Results

Washington August 2015 - August 2016

Statistical parameters used to calculate whether PAP standards have been met or missed, and any applicable PAP payments, are sometimes required to be different than those used to calculate performance in this report. See the Reading Reports link on CenturyLink's Wholesale Website for details.

September 9, 2016

CenturyLink QC Performance Results - Current 271 PID

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
August 2016	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
August 2016	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
August 2016	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
August 2016	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
August 2016	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
August 2016	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
August 2016	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
August 2016	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
August 2016	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
August 2016	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
August 2016	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
August 2016	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
August 2016	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
August 2016	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
August 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
August 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
August 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
August 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
August 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
August 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
August 2016	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
August 2016	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	SUB-LOOP UNBUNDLING	Parity	N/A
August 2016	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	SUB-LOOP UNBUNDLING	Parity	N/A
August 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
August 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
August 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
August 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
August 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
August 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
August 2016	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2016	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
August 2016	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
August 2016	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
August 2016	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
August 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
August 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
August 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
August 2016	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
August 2016	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
August 2016	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
August 2016	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
August 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A
August 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
August 2016	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2016	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
August 2016	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A
August 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
August 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
August 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
August 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
August 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
August 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
August 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
August 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
August 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
August 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
August 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
August 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
August 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
August 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
August 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
August 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
August 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
August 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
August 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
August 2016	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
August 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
August 2016	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
August 2016	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
August 2016	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
August 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
August 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
August 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
August 2016	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
August 2016	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
August 2016	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
August 2016	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
August 2016	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
August 2016	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
August 2016	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
August 2016	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
August 2016	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
August 2016	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
August 2016	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
July 2016	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
July 2016	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
July 2016	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
July 2016	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
July 2016	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
July 2016	Collocation	CP-2B	Non-Forecasted and Late Forecasted Collocations	All	Diagnostic	N/A
July 2016	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
July 2016	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
July 2016	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
July 2016	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
July 2016	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
July 2016	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
July 2016	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
July 2016	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
July 2016	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
July 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
July 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
July 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
July 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
July 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - XDSLi	Diagnostic	N/A
July 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
July 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
July 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
July 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
July 2016	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
July 2016	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	SUB-LOOP UNBUNDLING	Parity	N/A
July 2016	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A
July 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
July 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
July 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
July 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - XDSLi	Parity	N/A
July 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
July 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
July 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
July 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
July 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
July 2016	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A
July 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
July 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
July 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
July 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - XDSLi	Parity	N/A
July 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
July 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
July 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
July 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
July 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
July 2016	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
July 2016	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
July 2016	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
July 2016	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
July 2016	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
July 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
July 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
July 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
July 2016	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
July 2016	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
July 2016	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
July 2016	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
July 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A
July 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
July 2016	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2016	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A
July 2016	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	90.00%
July 2016	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A
July 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
July 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
July 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
July 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
July 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
July 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
July 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
July 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
July 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
July 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
July 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
July 2016	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	6.00
July 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
July 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
July 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
July 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
July 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
July 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
July 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
July 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
July 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
July 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
July 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
July 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
July 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	SUB-LOOP UNBUNDLING	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
July 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
July 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
July 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
July 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
July 2016	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
July 2016	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
July 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
July 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
July 2016	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
July 2016	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
July 2016	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
July 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
July 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
July 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
July 2016	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
July 2016	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
July 2016	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
July 2016	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
July 2016	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
July 2016	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
July 2016	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
July 2016	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
July 2016	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
July 2016	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
July 2016	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
June 2016	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
June 2016	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
June 2016	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
June 2016	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
June 2016	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
June 2016	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Diagnostic	N/A
June 2016	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
June 2016	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
June 2016	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
June 2016	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
June 2016	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
June 2016	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
June 2016	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
June 2016	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
June 2016	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
June 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
June 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
June 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
June 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
June 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
June 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A
June 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
June 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
June 2016	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
June 2016	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Residence	Parity	N/A
June 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
June 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
June 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
June 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
June 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
June 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A
June 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
June 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
June 2016	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Residence	Parity	N/A
June 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
June 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
June 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
June 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
June 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
June 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A
June 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
June 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
June 2016	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
June 2016	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
June 2016	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
June 2016	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
June 2016	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
June 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A

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June 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
lune 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
June 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
June 2016	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA	Residence	Parity	N/A
June 2016	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
June 2016	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
June 2016	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
June 2016	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
June 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	LIS Trunk	Parity	N/A
June 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A
June 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
June 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
June 2016	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	LIS Trunk	Parity	N/A
June 2016	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2016	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A
June 2016	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
June 2016	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A
June 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
June 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
June 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
June 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
June 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
June 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
June 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
June 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
June 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
June 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
June 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
June 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
June 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
June 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
June 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
June 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
June 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
June 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
June 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A

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June 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
June 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
June 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
June 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
June 2016	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
June 2016	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A

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June 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
June 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
June 2016	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
June 2016	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
June 2016	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
June 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
June 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
June 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
June 2016	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
June 2016	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
June 2016	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
June 2016	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
June 2016	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
June 2016	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
June 2016	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
June 2016	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
June 2016	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
June 2016	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
June 2016	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
May 2016	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
May 2016	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
May 2016	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
May 2016	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
May 2016	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
May 2016	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
May 2016	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
May 2016	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
May 2016	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
May 2016	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
May 2016	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	ЕВТА	Diagnostic	N/A
May 2016	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
May 2016	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
May 2016	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
May 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
May 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
May 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
May 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
May 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
May 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
May 2016	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
May 2016	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	SUB-LOOP UNBUNDLING	Parity	N/A
May 2016	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Residence	Parity	N/A
May 2016	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A
May 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
May 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
May 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
May 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
May 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
May 2016	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Residence	Parity	N/A
May 2016	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A
May 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
May 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
May 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
May 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
May 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
May 2016	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
May 2016	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
May 2016	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
May 2016	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
May 2016	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
May 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
May 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
May 2016	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA	Residence	Parity	N/A
May 2016	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
May 2016	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
May 2016	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
May 2016	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
May 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A
May 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
May 2016	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2016	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
May 2016	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	90.00%
May 2016	Ordering and Provisioning	OP-3B	Dispatches outside MSAs	Residence	Parity	N/A
May 2016	Ordering and Provisioning	OP-3B	Dispatches outside MSAs	Sub-Loop Unbundling	Benchmark	90.00%
May 2016	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A
May 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
May 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
May 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
May 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
May 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
May 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
May 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
May 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
May 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
May 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
May 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
May 2016	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	6.00
May 2016	Ordering and Provisioning	OP-4B	Dispatches outside MSAs	Residence	Parity	N/A
May 2016	Ordering and Provisioning	OP-4B	Dispatches outside MSAs	Sub-Loop Unbundling	Benchmark	6.00
May 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
May 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
May 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
May 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
May 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
May 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
May 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
May 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
May 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
May 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
May 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	SUB-LOOP UNBUNDLING	Parity	N/A
May 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
May 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
May 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
May 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
May 2016	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
May 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
May 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
May 2016	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
May 2016	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
May 2016	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
May 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
May 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
May 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
May 2016	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
May 2016	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
May 2016	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
May 2016	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
May 2016	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
May 2016	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
May 2016	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
May 2016	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
May 2016	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
May 2016	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
May 2016	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
April 2016	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
April 2016	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
April 2016	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
April 2016	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
April 2016	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
April 2016	Collocation	CP-2B	Non-Forecasted and Late Forecasted Collocations	All	Diagnostic	N/A
April 2016	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Diagnostic	N/A
April 2016	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
April 2016	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
April 2016	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
April 2016	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
April 2016	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
April 2016	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
April 2016	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
April 2016	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
April 2016	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
April 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
April 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
April 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
April 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
April 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
April 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A
April 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
April 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
April 2016	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
April 2016	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	SUB-LOOP UNBUNDLING	Parity	N/A
April 2016	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	SUB-LOOP UNBUNDLING	Parity	N/A
April 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
April 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
April 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
April 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
April 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
April 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
April 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A
April 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
April 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
April 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
April 2016	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	SUB-LOOP UNBUNDLING	Parity	N/A
April 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
April 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
April 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
April 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
April 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
April 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
April 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A
April 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
April 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
April 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
April 2016	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
April 2016	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
April 2016	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
April 2016	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
April 2016	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
April 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
April 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
April 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
April 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
April 2016	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
April 2016	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
April 2016	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
April 2016	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
April 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A
April 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
April 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
April 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
April 2016	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
April 2016	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A
April 2016	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
April 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
April 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
April 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
April 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
April 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
April 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
April 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
April 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
April 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
April 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
April 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
April 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
April 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
April 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
April 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
April 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
April 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
April 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
April 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
April 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
April 2016	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
April 2016	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
April 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
April 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
April 2016	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
April 2016	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
April 2016	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
April 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
April 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
April 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
April 2016	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
April 2016	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
April 2016	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
April 2016	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
April 2016	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
April 2016	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
April 2016	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
April 2016	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
April 2016	Pre-Ordering	PO-5C-(a)	FOCs on Time for manual LSRs via Facsimile	Resale Aggregate	Benchmark	90.00%
April 2016	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
April 2016	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
April 2016	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
April 2016	Pre-Ordering	PO-9C	LIS Trunks	LIS Trunk	Parity	N/A
March 2016	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
March 2016	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
March 2016	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
March 2016	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
March 2016	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
March 2016	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Diagnostic	N/A
March 2016	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
March 2016	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
March 2016	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
March 2016	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
March 2016	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
March 2016	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
March 2016	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
March 2016	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
March 2016	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmarl
March 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
March 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
March 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
March 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
March 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
March 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
March 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A
March 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
March 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
March 2016	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
March 2016	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Residence	Parity	N/A
March 2016	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	Residence	Parity	N/A
March 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
March 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
March 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
March 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
March 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
March 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
March 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
March 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A
March 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
March 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
March 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
March 2016	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Residence	Parity	N/A
March 2016	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	Residence	Parity	N/A
March 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
March 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
March 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
March 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
March 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
March 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
March 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
March 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A
March 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
March 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
March 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
March 2016	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
March 2016	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
March 2016	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
March 2016	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
March 2016	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
March 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
March 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
March 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
March 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
March 2016	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA	Residence	Parity	N/A
March 2016	Maintenance and Repair	MR-9B	Repair Appointments Met-Disp out MSA	Residence	Parity	N/A
March 2016	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
March 2016	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
March 2016	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
March 2016	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
March 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A
March 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
March 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
March 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
March 2016	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
March 2016	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A
March 2016	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
March 2016	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	90.00%
March 2016	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A
March 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
March 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
March 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
March 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
March 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
March 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
March 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
March 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
March 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
March 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
March 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
March 2016	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	6.00
March 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
March 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00

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March 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
March 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
March 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
March 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
March 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
March 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
March 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
March 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
March 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
March 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	SUB-LOOP UNBUNDLING	Parity	N/A
March 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
March 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
March 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
March 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
March 2016	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
March 2016	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-IMA GUI	1 (),	TOTAL	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmarl
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
March 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
March 2016	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
March 2016	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
March 2016	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
March 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
March 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
March 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
March 2016	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
March 2016	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
March 2016	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
March 2016	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
March 2016	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
March 2016	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
March 2016	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
March 2016	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
March 2016	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
March 2016	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
March 2016	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
February 2016	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
February 2016	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
February 2016	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
February 2016	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
February 2016	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
February 2016	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Diagnostic	N/A
February 2016	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
February 2016	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
February 2016	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
February 2016	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
February 2016	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
February 2016	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
February 2016	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
February 2016	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
February 2016	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
February 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
February 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
February 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
February 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
February 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
February 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
February 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A
February 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
February 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
February 2016	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
February 2016	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	SUB-LOOP UNBUNDLING	Parity	N/A
February 2016	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Residence	Parity	N/A
February 2016	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A
February 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
February 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
February 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
February 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
February 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
February 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
February 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
February 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A
February 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
February 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
February 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
February 2016	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Residence	Parity	N/A
February 2016	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A
February 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
February 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
February 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
February 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
February 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
February 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
February 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
February 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A
February 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
February 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
February 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
February 2016	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
February 2016	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
February 2016	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
February 2016	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
February 2016	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
February 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
February 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
February 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
February 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
February 2016	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA	Residence	Parity	N/A
February 2016	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
February 2016	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
February 2016	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
February 2016	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
February 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Residence	Parity	N/A
February 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A
February 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
February 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
February 2016	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Residence	Parity	N/A
February 2016	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
February 2016	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
February 2016	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A
February 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
February 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
February 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
February 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
February 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
February 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
February 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
February 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
February 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
February 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
February 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
February 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
February 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
February 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
February 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
February 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
February 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
February 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
February 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
February 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
February 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
February 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
February 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
February 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
February 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
February 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
February 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
February 2016	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
February 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
February 2016	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
February 2016	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
February 2016	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
February 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
February 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
February 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
February 2016	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
February 2016	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
February 2016	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
February 2016	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
February 2016	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
February 2016	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
February 2016	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
February 2016	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
February 2016	Pre-Ordering	PO-5C-(a)	FOCs on Time for manual LSRs via Facsimile	Resale Aggregate	Benchmark	90.00%

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
February 2016	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
February 2016	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
February 2016	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
February 2016	Pre-Ordering	PO-9C	LIS Trunks	LIS Trunk	Parity	N/A
January 2016	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
January 2016	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
January 2016	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
January 2016	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
January 2016	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
January 2016	Collocation	CP-2B	Non-Forecasted and Late Forecasted Collocations	All	Diagnostic	N/A
January 2016	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Diagnostic	N/A
January 2016	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
January 2016	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
January 2016	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
January 2016	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
January 2016	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
January 2016	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
January 2016	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
January 2016	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
January 2016	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
January 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
January 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
January 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
January 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
January 2016	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
January 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
January 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	LIS Trunk	Parity	N/A
January 2016	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
January 2016	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
January 2016	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	SUB-LOOP UNBUNDLING	Parity	N/A
January 2016	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Residence	Parity	N/A
January 2016	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A
January 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
January 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
January 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
January 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
January 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
January 2016	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
January 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
January 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A
January 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
January 2016	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
January 2016	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Residence	Parity	N/A
January 2016	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A
January 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
January 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
January 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
January 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
January 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
January 2016	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
January 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
January 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A
January 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
January 2016	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
January 2016	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
January 2016	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
January 2016	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
January 2016	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
January 2016	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
January 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
January 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
January 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
January 2016	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
January 2016	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA	Residence	Parity	N/A
January 2016	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
January 2016	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
January 2016	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
January 2016	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
January 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A
January 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
January 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
January 2016	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
January 2016	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
January 2016	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
January 2016	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
January 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
January 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
January 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
January 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
January 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
January 2016	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
January 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
January 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
January 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
January 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
January 2016	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
January 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
January 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
January 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
January 2016	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
January 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
January 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
January 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
January 2016	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
January 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
January 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
January 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
January 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
January 2016	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
January 2016	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
January 2016	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
January 2016	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
January 2016	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
January 2016	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
January 2016	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
January 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
January 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
January 2016	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
January 2016	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
January 2016	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
January 2016	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
January 2016	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
January 2016	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmarl
January 2016	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
January 2016	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
January 2016	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
January 2016	Pre-Ordering	PO-5C-(a)	FOCs on Time for manual LSRs via Facsimile	Resale Aggregate	Benchmark	90.00%
January 2016	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
January 2016	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
January 2016	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
December 2015	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
December 2015	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
December 2015	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
December 2015	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
December 2015	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
December 2015	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Diagnostic	N/A
December 2015	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
December 2015	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
December 2015	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
December 2015	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
December 2015	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
December 2015	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
December 2015	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
December 2015	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
December 2015	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
December 2015	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2015	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
December 2015	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
December 2015	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
December 2015	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
December 2015	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2015	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
December 2015	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
December 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
December 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
December 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
December 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
December 2015	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
December 2015	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
December 2015	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
December 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
December 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
December 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
December 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
December 2015	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2015	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
December 2015	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
December 2015	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
December 2015	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
December 2015	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
December 2015	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
December 2015	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
December 2015	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2015	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
December 2015	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
December 2015	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
December 2015	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
December 2015	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
December 2015	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
December 2015	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
December 2015	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A
December 2015	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2015	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
December 2015	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
December 2015	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2015	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A
December 2015	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
December 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
December 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
December 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
December 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
December 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
December 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
December 2015	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
December 2015	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
December 2015	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
December 2015	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
December 2015	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
December 2015	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
December 2015	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
December 2015	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
December 2015	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
December 2015	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
December 2015	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
December 2015	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
December 2015	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
December 2015	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
December 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
December 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
December 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
December 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
December 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
December 2015	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
December 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
December 2015	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
December 2015	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
December 2015	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
December 2015	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
December 2015	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
December 2015	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
December 2015	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
December 2015	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
December 2015	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
December 2015	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
December 2015	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
December 2015	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
December 2015	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
December 2015	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
December 2015	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
December 2015	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
December 2015	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
December 2015	Pre-Ordering	PO-9C	LIS Trunks	LIS Trunk	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
November 2015	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
November 2015	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
November 2015	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
November 2015	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
November 2015	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
November 2015	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Diagnostic	N/A
November 2015	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
November 2015	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
November 2015	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
November 2015	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
November 2015	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
November 2015	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
November 2015	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
November 2015	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
November 2015	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
November 2015	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2015	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
November 2015	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
November 2015	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
November 2015	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2015	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
November 2015	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
November 2015	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
November 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
November 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
November 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
November 2015	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2015	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2015	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
November 2015	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
November 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
November 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
November 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A

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November 2015	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2015	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2015	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
November 2015	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
November 2015	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
November 2015	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
November 2015	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
November 2015	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
November 2015	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
November 2015	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2015	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
November 2015	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
November 2015	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
November 2015	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
November 2015	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
November 2015	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
November 2015	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
November 2015	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	LIS Trunk	Parity	N/A
November 2015	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A
November 2015	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2015	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
November 2015	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	LIS Trunk	Parity	N/A
November 2015	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2015	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A
November 2015	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Residence	Parity	N/A
November 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
November 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
November 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
November 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
November 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
November 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
November 2015	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
November 2015	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
November 2015	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
November 2015	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
November 2015	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Residence	Parity	N/A
November 2015	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00

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November 2015	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
November 2015	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
November 2015	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
November 2015	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
November 2015	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
November 2015	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
November 2015	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
November 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
November 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
November 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
November 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
November 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
November 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
November 2015	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmarl
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
November 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
November 2015	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
November 2015	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
November 2015	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
November 2015	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
November 2015	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
November 2015	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
November 2015	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
November 2015	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
November 2015	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
November 2015	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
November 2015	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
November 2015	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
November 2015	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
November 2015	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
November 2015	Pre-Ordering	PO-5C-(a)	FOCs on Time for manual LSRs via Facsimile	Resale Aggregate	Benchmark	90.00%
November 2015	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
November 2015	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
November 2015	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
October 2015	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
October 2015	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
October 2015	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
October 2015	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
October 2015	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
October 2015	Collocation	CP-2B	Non-Forecasted and Late Forecasted Collocations	All	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmarl
October 2015	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Diagnostic	N/A
October 2015	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
October 2015	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
October 2015	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
October 2015	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
October 2015	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
October 2015	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
October 2015	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
October 2015	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
October 2015	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
October 2015	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
October 2015	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
October 2015	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
October 2015	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
October 2015	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
October 2015	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
October 2015	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
October 2015	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
October 2015	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
October 2015	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	SUB-LOOP UNBUNDLING	Parity	N/A
October 2015	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A
October 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
October 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
October 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
October 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
October 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
October 2015	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
October 2015	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2015	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
October 2015	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
October 2015	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A
October 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
October 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
October 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
October 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
October 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
October 2015	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
October 2015	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2015	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
October 2015	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
October 2015	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
October 2015	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
October 2015	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
October 2015	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
October 2015	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
October 2015	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2015	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
October 2015	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
October 2015	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
October 2015	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
October 2015	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
October 2015	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
October 2015	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
October 2015	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A
October 2015	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2015	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2015	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Residence	Parity	N/A
October 2015	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A
October 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
October 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
October 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
October 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
October 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
October 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
October 2015	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
October 2015	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
October 2015	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
October 2015	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
October 2015	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
October 2015	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
October 2015	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Residence	Parity	N/A
October 2015	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
October 2015	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
October 2015	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
October 2015	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
October 2015	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
October 2015	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
October 2015	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
October 2015	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
October 2015	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
October 2015	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
October 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
October 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
October 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
October 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
October 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
October 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
October 2015	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
October 2015	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
October 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
October 2015	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
October 2015	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
October 2015	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
October 2015	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
October 2015	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
October 2015	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
October 2015	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
October 2015	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
October 2015	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
October 2015	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
October 2015	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
October 2015	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
October 2015	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
October 2015	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
October 2015	Pre-Ordering	PO-5C-(a)	FOCs on Time for manual LSRs via Facsimile	Resale Aggregate	Benchmark	90.00%
October 2015	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
October 2015	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
October 2015	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
September 2015	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A
September 2015	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
September 2015	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
September 2015	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
September 2015	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
September 2015	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Diagnostic	N/A
September 2015	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
September 2015	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
September 2015	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
September 2015	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
September 2015	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
September 2015	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
September 2015	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
September 2015	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
September 2015	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
September 2015	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2015	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	LIS Trunk	Parity	N/A
September 2015	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
September 2015	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
September 2015	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
September 2015	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2015	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
September 2015	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
September 2015	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
September 2015	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	SUB-LOOP UNBUNDLING	Parity	N/A
September 2015	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A
September 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A
September 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
September 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
September 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
September 2015	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2015	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2015	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
September 2015	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A
September 2015	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A
September 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A
September 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A

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September 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
September 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
September 2015	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2015	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2015	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
September 2015	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
September 2015	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
September 2015	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
September 2015	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
September 2015	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
September 2015	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
September 2015	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2015	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
September 2015	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
September 2015	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
September 2015	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
September 2015	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
September 2015	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
September 2015	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
September 2015	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A
September 2015	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2015	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
September 2015	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
September 2015	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2015	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A
September 2015	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
September 2015	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A
September 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
September 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A
September 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
September 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
September 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
September 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
September 2015	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
September 2015	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
September 2015	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%

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September 2015	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
September 2015	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
September 2015	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
September 2015	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
September 2015	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
September 2015	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
September 2015	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
September 2015	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
September 2015	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
September 2015	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
September 2015	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
September 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
September 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
September 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
September 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
September 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
September 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
September 2015	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
September 2015	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A

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September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
September 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
September 2015	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
September 2015	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
September 2015	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
September 2015	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
September 2015	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
September 2015	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
September 2015	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
September 2015	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
September 2015	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
September 2015	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
September 2015	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%
September 2015	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
September 2015	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
September 2015	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
September 2015	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
September 2015	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
September 2015	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
September 2015	Pre-Ordering	PO-9C	LIS Trunks	LIS Trunk	Parity	N/A
August 2015	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by Design	N/A

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August 2015	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A
August 2015	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A
August 2015	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A
August 2015	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A
August 2015	Collocation	CP-2C	Collocations with Intervals Longer than 120 Days	All	Diagnostic	N/A
August 2015	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A
August 2015	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A
August 2015	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	IMAGUI	Diagnostic	N/A
August 2015	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	SIA	Diagnostic	N/A
August 2015	Electronic Gateway Availability	GA-1	Gateway Availability - LSR	XML	Diagnostic	N/A
August 2015	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	EBTA	Diagnostic	N/A
August 2015	Electronic Gateway Availability	GA-3	Gateway Availability - Repair	RepairGUI	Diagnostic	N/A
August 2015	Electronic Gateway Availability	GA-4	System Availability - ASR	EXACT	Diagnostic	N/A
August 2015	Electronic Gateway Availability	GA-7	Timely Outage Resolution after Software Releases	ALL	Diagnostic	N/A
August 2015	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2015	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
August 2015	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
August 2015	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
August 2015	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2015	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A
August 2015	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A
August 2015	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
August 2015	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	Business	Parity	N/A
August 2015	Maintenance and Repair	MR-5X	Out of Service cleared w/i 24 hours	SUB-LOOP UNBUNDLING	Parity	N/A
August 2015	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	Residence	Parity	N/A
August 2015	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/i MSA	SUB-LOOP UNBUNDLING	Parity	N/A
August 2015	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A
August 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
August 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
August 2015	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A
August 2015	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2015	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
August 2015	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2015	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
August 2015	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A

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August 2015	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	Residence	Parity	N/A
August 2015	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/I MSA	SUB-LOOP UNBUNDLING	Parity	N/A
August 2015	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	SUB-LOOP UNBUNDLING	Parity	N/A
August 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
August 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A
August 2015	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A
August 2015	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2015	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
August 2015	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2015	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A
August 2015	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A
August 2015	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A
August 2015	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A
August 2015	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A
August 2015	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A
August 2015	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
August 2015	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2015	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A
August 2015	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSLi	Parity	N/A
August 2015	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A
August 2015	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/I MSA	Residence	Parity	N/A
August 2015	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR excl	LIS Trunk	Parity	N/A
August 2015	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR excl	LIS Trunk	Parity	N/A
August 2015	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
August 2015	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR excl	LIS Trunk	Diagnostic	N/A
August 2015	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Sub-Loop Unbundling	Diagnostic	N/A
August 2015	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2015	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop - DS1 Capable	Parity	N/A
August 2015	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due Date	Unbundled Loop Analog	Parity	N/A
August 2015	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2015	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A
August 2015	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A
August 2015	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A
August 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
August 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
August 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%
August 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
August 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
August 2015	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%
August 2015	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%
August 2015	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A
August 2015	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%
August 2015	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A
August 2015	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%
August 2015	Ordering and Provisioning	OP-4C	No dispatches	Residence	Parity	N/A
August 2015	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
August 2015	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00
August 2015	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
August 2015	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
August 2015	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00
August 2015	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00
August 2015	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00
August 2015	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50
August 2015	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00
August 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A
August 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A
August 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A
August 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A
August 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A
August 2015	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A
August 2015	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%
August 2015	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	REQUEST	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	RESPONSE	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Address Validation)	TOTAL	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	REQUEST	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Appt. Scheduler)	TOTAL	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	REQUEST	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	RESPONSE	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Assignment)	TOTAL	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	REQUEST	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	RESPONSE	Diagnostic	N/A

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Facility Check)	TOTAL	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	REQUEST	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	RESPONSE	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Get CSR)	TOTAL	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	REQUEST	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	RESPONSE	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Meet Point Inquiry)	TOTAL	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	REQUEST	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	RESPONSE	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (Service Availability)	TOTAL	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	ACCEPT	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	REQUEST	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	RESPONSE	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times (TN Reservation)	TOTAL	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	REQUEST	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	RESPONSE	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-IMA GUI	Pre-Order Response Times(Loop Qual Tools)	TOTAL	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Address Validation XML)	XML Request/Response	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Appt. Scheduler XML)	XML Request/Response	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Facility Check XML)	XML Request/Response	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Get CSR XML)	XML Request/Response	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Loop Qual Tools XML)	XML Request/Response	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Meet Point Inquiry XML)	XML Request/Response	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (Service Avail XML)	XML Request/Response	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times (TN Reservation XML)	XML Request/Response	Diagnostic	N/A
August 2015	Pre-Ordering	PO-1-XML	Pre-Order Response Times(Connecting Fac Assgn XML)	XML Request/Response	Diagnostic	N/A
August 2015	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A
August 2015	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
August 2015	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
August 2015	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A
August 2015	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A
August 2015	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A
August 2015	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A
August 2015	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A
August 2015	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%
August 2015	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELs	Benchmark	95.00%
August 2015	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%

Month	PID Category	PID	PID Title	Product Category	Standard	Benchmark
August 2015	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%
August 2015	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELs	Benchmark	90.00%
August 2015	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%
August 2015	Pre-Ordering	PO-5C-(a)	FOCs on Time for manual LSRs via Facsimile	Resale Aggregate	Benchmark	90.00%
August 2015	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%
August 2015	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks.	LIS Trunk	Benchmark	85.00%
August 2015	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A
August 2015	Pre-Ordering	PO-9C	LIS Trunks	LIS Trunk	Parity	N/A

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
1,691	1,694	99.82%							
1,339,171	1,341,910	99.80%							
14,214	14,214	100.00%							
4,296	4,299	99.93%	2.64%	63,900	64,536	99.01%	9.88%	-5.885216	-4.57795
14,214	14,214	100.00%							
3,278,833	3,123,237	1.05							
5951.98	37,984	0.16							
30,600	30,600	100.00%							
30,600	30,600	100.00%							
30,600	30,600	100.00%							
43,200	43,200	100.00%							
42,180	42,180	100.00%							
22,860	22,860	100.00%							
0	0								
7	10	70.00%	45.83%	8	11	72.73%	44.54%	-0.338972	-1.2060
3	5	60.00%							
14	21	66.67%							
24	37	64.86%	47.74%	9	12	75.00%	43.30%	0.274423	-0.83316
1	5	20.00%	40.00%	9	15	60.00%	48.99%	1.029158	-0.37431
1	1	100.00%							
0	2	0.00%							
3	6	50.00%	50.00%	9	15	60.00%	48.99%	-0.058236	-1.03540
5	11	45.45%	49.79%	310	610	50.82%	49.99%	0.049574	-0.96986
1	1	100.00%	0.00%	1,916	4,112	46.60%	49.88%	-1.070448	-1.65078
19:04	1	19:04	0:00	111554:51	2,943	37:54	36:57	-0.509825	-1.30995
30:53	10	3:05	3:03	29:07	9	3:14	2:49	-0.113153	-1.06879
63:35	5	12:43	19:13	2:50	1	2:50	0:00		
114:45	21	5:28	6:54	2:50	1	2:50	0:00		
147:29	37	3:59	5:32	29:07	9	3:14	2:49	0.077784	-0.95271
601:33	61	9:52	9:28	114773:54	3,201	35:51	36:23	-5.526638	-4.35995
33:12	5	6:38	3:52	73:10	12	6:06	5:18	0.181468	-0.88967
3:32	1	3:32	0:00						
16:19	2	8:10	0:22						
28:49	6	4:48	2:57	73:10	12	6:06	5:18	-0.487926	-1.29663
20:36	5	4:07	2:01	34903:52	871	40:04	38:49	-2.064831	-2.25532
15	1,568	0.96%	9.73%	26	2,550	1.02%	10.05%	-0.195334	-1.11875
0	73,274	0.00%		3	58,298	0.01%	0.72%	-1.292603	-1.78584

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
0	63	0.00%		3,706	340,742	1.09%	10.37%	-0.832233	-1.505961
1	209	0.48%	6.90%	28	2,897	0.97%	9.78%	-0.696488	-1.423435
6	2,471	0.24%	4.92%	1	1,006	0.10%	3.15%	1.216849	-0.260208
23	15,572	0.15%	3.84%	1	1,007	0.10%	3.15%	0.472551	-0.712709
43	5,024	0.86%	9.21%	27	2,583	1.05%	10.17%	-0.769188	-1.467633
0		0.00%		28	2,893	0.97%	9.79%	-0.482312	-1.293225
66		0.26%		4,457	504,679	0.88%	9.36%	-10.347957	-7.291111
7	,	0.02%							-2.942954
0		0.00%							-2.991843
7		0.02%							
0		0.00%							
82									
968	10	96.80							
169	17	9.94			452	155.15	211.91	-2.773758	-2.686325
10	10								
4	17	23.53%	42.42%	171	452	37.83%	48.50%	-1.193726	-1.725734
1	1	100.00%	0.00%	1,333	1,336	99.78%	4.73%	-0.047422	-1.028831
2		100.00%							
2		100.00%	0.00%	2	2	100.00%	0.00%		
224		97.82%							
57	63	90.48%	29.35%	1	1	100.00%	0.00%	-1.318011	-1.801294
57	58	98.28%							
1	1	100.00%							
1		100.00%	0.00%	5	5	100.00%	0.00%		
3	3	100.00%							
3	3	100.00%	0.00%	3	4	75.00%	43.30%	-0.755929	-1.459572
4	4	100.00%							
10									
44		22.00	0.00						
400		2.86							
292		6.21							
269	66								
5	1	5.00							
6	2	3.00							
15									
18	4	4.50							
5,875	5,876	99.98%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
6614.36	19,454	0.34							
15586.80	12,989	1.20							
22201.16	19,454	1.14							
3232.46	4,198	0.77							
3698.18	4,198	0.88							
747.18	1,779	0.42							
1251.60	1,192	1.05							
1998.78		1.12							
3310.75	3,895	0.85							
8013.78		2.11							
11324.53	3,895	2.91							
8153.25	7,765	1.05							
6722.20	5,795	1.16							
14875.45	7,765	1.92							
2308.68	1,089	2.12							
669.20	1,195	0.56							
2977.88	1,089	2.73							
3713.60	6,752	0.55							
7574.22	13,059	0.58							
11287.82	6,752	1.67							
263.76	1,099	0.24							
812.21	1,981	0.41							
1265.92	989	1.28							
2341.89	1,981	1.18							
2571.06	3,522	0.73							
52558.95		19.05							
55130.01	3,522	15.65							
8418.64	4,478	1.88							
7903.40	4,595	1.72							
68191.55	6,923	9.85							
26466.99	6,347	4.17							
47039.63	3,487	13.49							
3937.00		5.08							
15141.08	4,822	3.14							
3775.20	3,146	1.20							
5605.20	1,620	3.46							
2,654	3,251	81.64%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
36	70	51.43%							
524	660	79.39%							
2,654	2,666	99.55%							
36	37	97.30%							
524	525	99.81%							
21:15	2	10:38							
254:46	204	1:15							
22	22	100.00%							
491	491	100.00%							
2,423	2,423	100.00%							
12	12	100.00%							
223	227	98.24%							
560	560	100.00%							
2	2	100.00%							
21	21	100.00%							
28	64	43.75%	49.61%	5	103	4.85%	21.49%	-11.370783	-7.91294
1,753	1,754	99.94%							
1,327,448	1,346,228	98.61%							
13,138	13,138	100.00%							
2,760	2,767	99.75%	5.02%	59,927	60,587	98.91%	10.38%	-4.14474	-3.51982
13,138	13,138	100.00%							
1	1	100.00%							
3,148,839	2,993,806	1.05							
5746.52	37,606	0.15							
29,880	29,880	100.00%							
29,880	29,880	100.00%							
29,880	29,880	100.00%							
42,840	42,840	100.00%							
41,565	41,565	100.00%							
21,600	21,600	100.00%							
0	0								
4	11	36.36%	48.10%	7	10	70.00%	45.83%	1.103463	-0.32914
4	6	66.67%							
8	19	42.11%							
24	42	57.14%	49.49%	8	11	72.73%	44.54%	0.582034	-0.64614
0	1	0.00%							
5	9	55.56%	49.69%	14	17	82.35%	38.12%	1.000524	-0.39172

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
1	1	100.00%							
0	1	0.00%							
2	3	66.67%	47.14%	14	17	82.35%	38.12%	-0.02199	-1.01336
0	3	0.00%	0.00%	223	495	45.05%	49.75%	0.96384	-0.41402
1	3	33.33%	47.14%	1,502	3,694	40.66%	49.12%	-0.35468	-1.2156
137:48	3	45:56	25:38	34424:37	701	49:06	53:31	-0.102532	-1.06233
49:01	11	4:27	1:40	22:18	5	4:28	3:06	-0.002358	-1.00143
24:27	6	4:04	3:12						
113:56	19	6:00	5:09						
198:42	42	4:44	4:24	25:52	6	4:19	2:48	0.062707	-0.96187
7:00	1	7:00	0:00	27:09	7	3:53	2:48	0.609791	-0.62927
500:17	53	9:26	11:03	120598:15	2,924	41:15	77:18	-2.968658	-2.80481
35:29	9	3:57	2:52	154:25	13	11:53	33:52	-0.540332	-1.32849
1:47	1	1:47	0:00						
8:38	1	8:38	0:00						
13:37	3	4:32	5:12	154:25	13	11:53	33:52	-0.338319	-1.20568
26:03	8	3:15	0:47	34774:37	729	47:42	53:05	-2.355403	-2.43198
0	3	0.00%	0.00%	2	4	50.00%	50.00%	-1.309307	-1.79600
4	11	36.36%	48.10%	3	12	25.00%	43.30%	0.139635	-0.91510
1	6	16.67%	37.27%	0	1	0.00%	0.00%	-1.067571	-1.64903
1	19	5.26%	22.33%	0	1	0.00%	0.00%	-1.644854	-
6	42	14.29%	34.99%	3	12	25.00%	43.30%	-0.755929	-1.45957
0	1	0.00%	0.00%	3	12	25.00%	43.30%	-0.5547	-1.33723
3	53	5.66%	23.11%	361	3,237	11.15%	31.48%	-1.259884	-1.76595
3	9	33.33%	47.14%	3	17	17.65%	38.12%	0.433851	-0.73623
0	1	0.00%	0.00%						
0	1	0.00%	0.00%						
0	3	0.00%	0.00%	3	17	17.65%	38.12%	-0.739208	-1.44940
0	8	0.00%	0.00%	93	773	12.03%	32.53%	-1.04063	-1.63265
20	1,585	1.26%	11.16%	27	2,572	1.05%	10.19%	0.651583	-0.60386
0	74,042	0.00%		1	59,878	0.00%	0.41%	-0.743567	-1.45205
0	61	0.00%		3,391	343,859	0.99%	9.88%	-0.779385	-1.47383
3	206	1.46%	11.98%	29	2,919	0.99%	9.92%	0.374805	-0.77213
7	2,516	0.28%	5.27%	1	1,019	0.10%	3.13%	1.548899	-0.05833
20	15,604	0.13%	3.58%	1	1,020	0.10%	3.13%	0.297925	-0.81887
45	5,054	0.89%	9.39%	28	2,600	1.08%	10.32%	-0.74884	-1.45526
1	24	4.17%	19.98%	29	2,915	0.99%	9.92%	0.775486	-0.52853

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviatior	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
61	25,649	0.24%	4.87%	4,010	508,504	0.79%	8.85%	-9.729879	-6.915347
7	34,512	0.02%	0.18%						-2.941168
0	13,063	0.00%	0.03%						-2.990685
11	34,680	0.03%							
0	13,063	0.00%							
45	1	45.00							
1,178	15		46.03						
125		31.25	11.50	162	2	81.00	24.04	-2.389453	-2.452684
15	15	100.00%	0.00%						
4	4	100.00%	0.00%	1	2	50.00%	50.00%	3.719016	1.261001
1	1	100.00%							
1	1	100.00%	0.00%	1,173	1,176	99.74%	5.04%	-0.050551	-1.030733
2	2	100.00%							
4	4	100.00%	0.00%	5	5	100.00%	0.00%		
1	1	100.00%							
187	212	88.21%							
27	36	75.00%	43.30%	1	1	100.00%	0.00%	-0.695908	-1.423082
62	69	89.86%							
4	5	80.00%							
1	1	100.00%	0.00%	3	3	100.00%	0.00%		
7	8	87.50%							
1	1	100.00%	0.00%	2	2	100.00%	0.00%		
1	1	100.00%							
4	1	4.00							
10	2	5.00							
22		22.00	0.00						
2	1	2.00							
586	175	3.35							
175	34	5.15							
606	66	9.18							
22		4.40							
21	7	3.00							
5	1	5.00							
5	1	5.00							
6	6	100.00%	0.00%	10	10				
1	1	100.00%	0.00%	2,970	3,267	90.91%	28.75%	-0.316179	-1.192223
1	1	100.00%	0.00%	4	4	100.00%	0.00%		

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
1	1	100.00%	0.00%	1	1	100.00%	0.00%		
233	238	97.90%	14.34%	1	1	100.00%	0.00%	-2.035098	-2.237252
37	38	97.37%	16.01%	4	4	100.00%	0.00%	-1.309172	-1.79592
66	70	94.29%	23.21%	2,364	2,537	93.18%	25.21%	-0.361737	-1.21992
4	4	100.00%							
2,665	2,665	100.00%							
6405.96	19,412	0.33							
15570.00									
21975.96	19,412	1.13							
3288.48	4,216	0.78							
3876.63	4,216	0.92							
701.51	1,711	0.41							
1320.90	1,295	1.02							
2022.41	1,711	1.18							
3120.92	3,806	0.82							
8219.67	3,859	2.13							
11340.59	3,806	2.98							
8049.60	7,740	1.04							
6893.64	5,892	1.17							
14943.24	7,740	1.93							
2305.80	1,098	2.10							
630.18	1,167	0.54							
2935.98	1,098	2.67							
3619.62	6,703	0.54							
7515.64	12,958	0.58							
11135.26	6,703	1.66							
240.46	1,093	0.22							
794.00	1,985	0.40							
1214.12	956	1.27							
2248.58	1,985	1.13							
2336.29	3,487	0.67							
52296.51	2,751	19.01							
54632.80	3,487	15.67							
8584.20	4,518	1.90							
7801.30	4,589	1.70							
67213.80	6,915	9.72							
26312.00	6,325	4.16							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
46948.20	3,380	13.89							
3907.80	780	5.01							
15284.88	4,899	3.12							
3862.80	3,219	1.20							
5632.88	1,628	3.46							
2,305	2,788	82.68%							
58	103	56.31%							
475	564	84.22%							
2,305	2,309	99.83%							
58	59	98.31%							
475	475	100.00%							
23:54	3	7:58							
234:40	161	1:27							
31	31	100.00%							
432	432	100.00%							
2,136	2,136	100.00%							
25	25	100.00%							
180	181	99.45%							
441	441	100.00%							
3	3	100.00%							
8	8	100.00%							
37	87	42.53%	49.44%	4	97	4.12%	19.88%	-13.080516	-8.95238
1,718	1,720	99.88%							
1,348,684	1,351,852	99.77%							
14,883	14,883	100.00%							
2,976	2,981	99.83%	4.09%	59,664	60,272	98.99%	9.99%	-4.485574	-3.72703
14,883	14,883	100.00%							
1	1	100.00%							
3,210,363	3,071,398	1.05							
6000.61	39,909	0.15							
29,520	29,520	100.00%							
29,520	29,520	100.00%							
29,480	29,520	99.86%							
41,760	41,760	100.00%							
40,740	40,740	100.00%							
21,960	21,960	100.00%							
0	0								

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
8	13	61.54%	48.65%	10	14	71.43%	45.18%	0.137136	-0.91662
1	4	25.00%							
13	16	81.25%							
23	35	65.71%	47.47%	11	15	73.33%	44.22%	0.181574	-0.88961
3	4	75.00%	43.30%	15	26	57.69%	49.40%	-0.652269	-1.39655
1	1	100.00%	0.00%						
2	2	100.00%							
8	11	72.73%	44.54%	16	28	57.14%	49.49%	-0.884995	-1.53803
8	11	72.73%	44.54%	339	582	58.25%	49.32%	-0.964749	-1.58652
28:34	1	28:34	0:00	88141:44	2,518	35:00	30:20	-0.212252	-1.1290
90:39	13	6:58	8:59	33:51	11	3:05	2:00	1.490853	-0.09362
39:21	4	9:50	9:45						
42:37	16	2:40	1:46						
126:58	35	3:38	2:02	39:55	12	3:20	2:12	0.369171	-0.7755
445:48	53	8:25	5:20	102248:24	3,092	33:04	29:35	-6.017199	-4.65819
13:02	4	3:15	2:04	102:49	20	5:08	4:51	-0.707839	-1.43033
0:55	1	0:55	0:00						
2:27	2	1:13	1:43						
42:35	11	3:52	2:47	111:17	22	5:03	4:38	-0.693939	-1.42188
57:26	5	11:29	7:47	32393:09	959	33:47	43:20	-1.147317	-1.69751
0	1	0.00%	0.00%	298	2,659	11.21%	31.55%	-0.355205	-1.21594
2	13	15.38%	36.08%	2	16	12.50%	33.07%	-0.29724	-1.18070
0	4	0.00%	0.00%						
1	16	6.25%	24.21%						
2	35	5.71%	23.21%	2	16	12.50%	33.07%	-0.679901	-1.4133
3	53	5.66%	23.11%	360	3,371	10.68%	30.89%	-1.173857	-1.71365
0	4	0.00%	0.00%	7	28	25.00%	43.30%	-1.080123	-1.65666
0	1	0.00%	0.00%						
0	2	0.00%	0.00%						
0	11	0.00%	0.00%	7	28	25.00%	43.30%	-1.622491	-1.98640
1	5	20.00%	40.00%	96	1,029	9.33%	29.08%	0.280525	-0.82945
17	1,621	1.05%	10.19%	40	2,636	1.52%	12.22%	-1.214744	-1.73851
1	75,770	0.00%	0.36%	0	59,662	0.00%			
1	63	1.59%	12.50%	3,698	347,786	1.06%	10.26%	0.024761	-0.98494
0	207	0.00%		44	2,990	1.47%	12.04%	-1.700433	-2.0337
4	2,593	0.15%	3.92%	0	1,023	0.00%			
18	15,699	0.11%	3.38%	0	1,024	0.00%			

		CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
46	5,101	0.90%	9.45%	43	2,666	1.61%	12.60%	-2.362111	-2.436062
0	24	0.00%		44	2,986	1.47%	12.05%	-0.596722	-1.362781
58	26,000	0.22%	4.72%	4,400	513,686	0.86%	9.22%	-10.814007	-7.57445
1	1	100.00%	0.00%	2,307	2,659	86.76%	33.89%	-0.39054	-1.237432
7	34,608	0.02%	0.18%						-2.940936
1	13,015	0.01%							-2.979974
8	34,680	0.02%							
1	13,015	0.01%							
5		5.00							
25	1	25.00							
1,106		42.54							
52	4	13.00	8.00	122	2	61.00	24.04	-2.305402	-2.401585
0	1	0.00	0.00	59,119	374	158.07	203.78	-0.774667	-1.470964
0	1	0.00%	0.00%						
21	26	80.77%	39.41%						
4	4	100.00%	0.00%	2	2	100.00%	0.00%		
0	1	0.00%	0.00%	138	374	36.90%	48.25%	-0.763666	-1.464276
1	1	100.00%	0.00%	1,325	1,329	99.70%	5.48%	-0.054924	-1.033391
1	1	100.00%							
1	1	100.00%	0.00%	6	6	100.00%	0.00%		
199	214	92.99%							
46	47	97.87%	14.43%	1	2	50.00%	50.00%	-1.326113	-1.806219
80	92	86.96%							
1	1	100.00%							
4	4	100.00%	0.00%	1	1	100.00%	0.00%		
11	14	78.57%							
8	9	88.89%	31.43%						
8	9	88.89%							
5	1	5.00							
582	195	2.98							
222	39	5.69							
474	100	4.74							
35	7	5.00							
13	4	3.25							
49	9	5.44							
42	9	4.67							
6	6	100.00%	0.00%	7	7	100.00%	0.00%		

CLEC Numerator	CLEC Denominator			CTL-Q Numerator			CTL-Q Standard Deviation	Modified Z Score	Parity Score
1	1	100.00%	0.00%	3,357	3,632	92.43%	26.45%	-0.286174	-1.173982
235		98.74%				100.00%			-2.006115
58	61	95.08%	21.62%	2	2	100.00%	0.00%	-1.318298	-1.801468
106	110	96.36%	18.72%	2,663	2,820	94.43%	22.93%	-0.866534	-1.526816
1	1	100.00%							
5,870	5,871	99.98%							
6593.28	19,392	0.34							
15621.10	12,910	1.21							
22214.38		1.15							
3135.35	4,295	0.73							
3601.79		0.84							
748.86	1,783	0.42							
1313.96	1,228	1.07							
2062.82	1,783	1.16							
3190.32	3,798	0.84							
8066.60	3,805	2.12							
11256.92	3,798	2.96							
8027.76	7,719	1.04							
6672.32	5,752	1.16							
14700.08	7,719	1.90							
2298.24	1,026	2.24							
658.90	1,198	0.55							
2957.14	1,026	2.88							
3543.05	6,685	0.53							
7339.92	13,107	0.56							
10882.97	6,685	1.63							
258.00	1,075	0.24							
785.97	1,917	0.41							
1256.96	982	1.28							
2300.93	1,917	1.20							
2349.40	3,455	0.68							
49617.00	2,682	18.50							
51966.40	3,455	15.04							
8349.54	4,489	1.86							
7779.07	4,603	1.69							
67803.20	6,835	9.92							
26258.49	6,297	4.17							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
47863.92	3,588	13.34							
3858.20	764	5.05							
15693.30	4,982	3.15							
3789.60	3,158	1.20							
5580.51	1,599	3.49							
2,492	3,050	81.70%							
25	64	39.06%							
539	668	80.69%							
2,492	2,500	99.68%							
25	25	100.00%							
539	541	99.63%							
66:11	2	33:05							
267:01	151	1:46							
12	12	100.00%							
501	501	100.00%							
2,297	2,297	100.00%							
7	7	100.00%							
225	233	96.57%							
515	516	99.81%							
3	3	100.00%							
60	60	100.00%							
46	86	53.49%	49.88%	4	66	6.06%	23.86%	-12.146472	-8.38453
1,617	1,618	99.94%							
1,393,265	1,393,406	99.99%							
13,618	13,618	100.00%							
4,280	4,282	99.95%	2.16%	57,871	58,460	98.99%	9.99%	-6.076954	-4.69452
13,618	13,618	100.00%							
4,083,576	3,933,065	1.04							
6227.13	42,786	0.15							
30,060	30,060	100.00%							
30,060	30,060	100.00%							
30,060	30,060	100.00%							
42,900	42,900	100.00%							
41,820	41,820	100.00%							
21,960	21,960	100.00%							
0	0								
8	13	61.54%	48.65%	20	23	86.96%	33.68%	1.334524	-0.18866

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
0	1	0.00%	0.00%						
3	6	50.00%							
20	29	68.97%							
22	46	47.83%	49.95%	19	22	86.36%	34.32%	2.872058	0.74608
5	6	83.33%	37.27%	8	12	66.67%	47.14%	-0.707107	-1.4298
2	3	66.67%	47.14%	10	15	66.67%	47.14%	0	-
7	14	50.00%	50.00%	348	553	62.93%	48.30%	0.717299	-0.56391
0	1	0.00%	0.00%	2,129	3,791	56.16%	49.62%	0.154634	-0.90598
4:27	1	4:27	0:00	74511:40	2,463	30:15	40:06	-0.643411	-1.39116
65:40	1	65:40	0:00	26514:14	692	38:19	33:18	0.712751	-0.56667
44:12	13	3:24	2:11	47:25	17	2:47	1:40	0.830953	-0.49481
20:30	1	20:30	0:00						
55:06	6	9:11	9:18						
124:08	29	4:17	2:34						
194:58	46	4:14	3:07	43:27	16	2:43	1:46	1.959964	0.19157
752:32	63	11:57	18:56	86876:48	3,026	28:43	37:28	-3.514957	-3.13694
18:41	6	3:07	1:32	46:28	10	4:39	4:11	-0.710279	-1.43181
6:31	3	2:10	2:02	52:46	11	4:48	4:00	-1.008525	-1.6131
12:32	3	4:11	2:55	27446:49	731	37:33	33:32	-1.719798	-2.04556
0	1	0.00%	0.00%	268	2,592	10.34%	30.45%	-0.33952	-1.20641
0	1	0.00%	0.00%	1	5	20.00%	40.00%	-0.456435	-1.27749
2	13	15.38%	36.08%	2	24	8.33%	27.64%	0.149158	-0.90931
0	1	0.00%	0.00%						
2	6	33.33%	47.14%						
0	29	0.00%	0.00%						
8	47	17.02%	37.58%	2	24	8.33%	27.64%	0.612796	-0.62744
4	63	6.35%	24.38%	338	3,284	10.29%	30.39%	-1.020264	-1.62027
2	6	33.33%	47.14%	5	15	33.33%	47.14%	0	-
0	3	0.00%	0.00%	5	15	33.33%	47.14%	-1.118034	-1.67971
0	3	0.00%	0.00%	73	782	9.34%	29.09%	-0.554712	-1.33724
19	1,637	1.16%	10.71%	35	2,683	1.30%	11.35%	-0.404232	-1.24575
1	75,914	0.00%	0.36%	0	59,590	0.00%			
1	62	1.61%	12.60%	3,401	351,415	0.97%	9.79%	0.118394	-0.92802
1	204	0.49%	6.98%	39	3,050	1.28%	11.24%	-0.970434	-1.58998
6	2,676	0.22%	4.73%	0	1,030	0.00%			
29	15,773	0.18%	4.28%	0	1,031	0.00%			
49	5,124	0.96%	9.73%	37	2,711	1.36%	11.60%	-1.482577	-1.90134

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator			CTL-Q Standard Deviation	Modified Z Score	Parity Score
0	25	0.00%		39	3,046	1.28%	11.24%	-0.567101	-1.344773
66	26,259	0.25%	5.01%	4,066	518,626	0.78%	8.82%	-9.54795	-6.804742
1	1	100.00%	0.00%	2,205	2,592	85.07%	35.64%	-0.418859	-1.254648
10	34,776	0.03%	0.30%						-2.915797
1	13,567	0.01%	0.05%						-2.98461
10									
2	13,615								
197									
722									
76		19.00			475	131.79	177.10	-1.268404	-1.771135
19	23								
0	4	0.00%	0.00%	166	475	34.95%	47.68%	-1.459768	-1.887476
2	3	66.67%							
1	1	100.00%	0.00%	273	281	97.15%	16.63%	-0.17088	-1.103888
2	2								
1	1			1,266	1,271	99.61%	6.26%	-0.06282	-1.038192
1	1	100.00%							
11				3	3	100.00%	0.00%		
62									
183									
52				1	4	25.00%	43.30%	-2.635448	-2.602238
44									
2									
11	11	100.00%	0.00%	1	1	100.00%	0.00%		
1		100.00%							
15									
18	21								
8	3								
7	1			850	223	3.81	5.12	1.589268	-0.033794
7									
367									
582									
258									
234									
10									
3									
42	14	3.00							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
103	21	4.90							
23	23	100.00%	0.00%	5	5	100.00%	0.00%		
2	2	100.00%	0.00%	3,153	3,411	92.44%	26.44%	-0.404423	-1.24587
5	5	100.00%	0.00%	12	13	92.31%	26.65%	-0.548567	-1.33350
63	63	100.00%	0.00%	1	1	100.00%	0.00%		
242	247	97.98%	14.08%	1	1	100.00%	0.00%	-2.050429	-2.24657
66	68	97.06%	16.90%	12	13	92.31%	26.65%	-0.589025	-1.35810
75	77	97.40%	15.91%	2,469	2,612	94.53%	22.75%	-1.093883	-1.66503
4,000	4,001	99.98%							
6467.34	19,598	0.33							
15878.30	13,015	1.22							
22345.64	19,598	1.14							
3260.25	4,347	0.75							
3691.67	4,347	0.85							
740.46	1,806	0.41							
1257.90	1,198	1.05							
1998.36	1,806	1.11							
3136.50	3,825	0.82							
7568.40	3,710	2.04							
10704.90	3,825	2.80							
8076.60	7,692	1.05							
6657.35	5,789	1.15							
14733.95	7,692	1.92							
2308.68	1,089	2.12							
629.10	1,165	0.54							
2937.78	1,089	2.70							
3631.50	6,725	0.54							
7329.84	13,089	0.56							
10961.34	6,725	1.63							
223.02	1,062	0.21							
792.54	1,887	0.42							
1216.66	958	1.27							
2232.22	1,887	1.18							
2231.46	3,381	0.66							
49381.20	2,610	18.92							
51612.66	3,381	15.27							
8567.10	4,509	1.90							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
7620.48	4,536	1.68							
66802.70	6,782	9.85							
26520.00	6,375	4.16							
46393.52	3,512	13.21							
3912.81	781	5.01							
15612.25	4,925	3.17							
3764.40	3,137	1.20							
5565.12		3.52							
2,476		81.53%							
36		42.35%							
449	567	79.19%							
2,476		99.76%							
36		100.00%							
449	450	99.78%							
55:57	3								
223:09	179	1:15							
29		100.00%							
380	380	100.00%							
2,271	2,272	99.96%							
16		100.00%							
232		95.87%							
516									
5		100.00%							
23		100.00%							
45		51.72%	49.97%	14	80	17.50%	38.00%	-5.814775	-4.535132
1,446		99.86%							
1,398,566		100.00%							
13,874		100.00%							
2,964	2,974	99.66%	5.79%	59,900	60,527	98.96%	10.13%	-3.679086	-3.236726
13,874	13,874	100.00%							
0									
4	4	100.00%							
3,748,347	3,614,490	1.04							
5752.94	34,960	0.16							
28,956		98.69%							
29,340		100.00%							
29,340	29,340	100.00%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
40,857	41,700	97.98%							
39,601	40,485	97.82%							
21,600	21,600	100.00%							
0	0								
7	11	63.64%	48.10%	16	19	84.21%	36.46%	0.840359	-0.489098
1	9	11.11%							
21	32	65.63%							
14	23	60.87%	48.80%	17	21	80.95%	39.27%	1.128493	-0.313925
3	6	50.00%	50.00%	18	24	75.00%	43.30%	0.714975	-0.565326
1	1	100.00%	0.00%						
1	1	100.00%							
4	6	66.67%	47.14%	18	24	75.00%	43.30%	-0.049	-1.02979
6	7	85.71%	34.99%	363	663	54.75%	49.77%	-1.637243	-1.995373
0	1	0.00%	0.00%	2,000	4,053	49.35%	50.00%	-0.016695	-1.01015
74:19	1	74:19	0:00	108929:48	3,097	35:10	41:54	1.378659	-0.161835
67:39	11	6:09	8:23	38:14	14	2:44	2:27	1.589268	-0.033794
63:54	9	7:06	2:51	16:16	2	8:08	0:34	-2.336703	-2.420614
152:39	32	4:46	5:26	16:16	2	8:08	0:34	-8.156517	-5.9588′
90:29	23	3:56	3:29	64:22	16	4:01	5:52	-0.046587	-1.028323
838:39	61	13:45	25:36	112480:53	3,284	34:15	41:22	-3.836087	-3.332175
23:34	6	3:56	1:40	131:55	17	7:46	18:20	-0.440227	-1.267639
0:20	1	0:20	0:00						
2:12	1	2:12	0:00						
17:26	6	2:54	2:04	131:55	17	7:46	18:20	-0.557661	-1.339034
64:08	7	9:10	8:39	25976:02	725	35:50	34:28	-2.036761	-2.238263
0	1	0.00%	0.00%	3	4	75.00%	43.30%	-1.549193	-1.941843
1	11	9.09%	28.75%	9	22	40.91%	49.17%	-1.752491	-2.065439
0	9	0.00%	0.00%	0	2	0.00%	0.00%		
1	32	3.13%	17.40%	0	2	0.00%	0.00%	-1.564726	-1.951286
3	23	13.04%	33.68%	9	22	40.91%	49.17%	-1.900498	-2.155421
6	61	9.84%	29.78%	378	3,627	10.42%	30.55%	-0.14849	-1.090276
1	6	16.67%	37.27%	7	24	29.17%	45.45%	-0.602516	-1.366304
0	1	0.00%	0.00%						
0	1	0.00%	0.00%						
1	6	16.67%	37.27%	7	24	29.17%	45.45%	-0.602516	-1.366304
0	7	0.00%	0.00%	75	767	9.78%	29.70%	-0.867069	-1.52714′
17	1,682	1.01%	10.00%	43	2,703	1.59%	12.51%	-1.492941	-1.907644

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
1	76,442	0.00%	0.36%	3	59,806	0.01%	0.71%	-0.959048	-1.583059
0	62	0.00%		3,583	354,787	1.01%	10.00%	-0.795246	-1.483475
1	205	0.49%	6.97%	46	3,068	1.50%	12.15%	-1.153839	-1.701484
9	2,744	0.33%	5.72%	2	1,055	0.19%	4.35%	0.878395	-0.465974
33	15,834	0.21%	4.56%	2	1,056	0.19%	4.35%	0.13763	-0.916327
29	5,142	0.56%	7.49%	45	2,727	1.65%	12.74%	-3.599159	-3.188133
0	26	0.00%		46	3,065	1.50%	12.16%	-0.626758	-1.381042
68	26,604				523,656	0.84%	9.12%	-10.178319	-7.187978
7	34,416								-2.939833
1	,		0.05%						-2.984875
7	34,416								
5	13,543	0.04%							
173	1	173.00							
472		59.00	16.66						
10					2	18.00	24.04	-0.668279	-1.406285
145	6	24.17	11.84	58,897	425	138.58	174.45	-1.595333	-1.969893
8	8	100.00%	0.00%						
3	3	100.00%	0.00%	2	2	100.00%	0.00%		
5	6	83.33%	37.27%	184	425	43.29%	49.55%	2.457263	0.49391
2	2	100.00%	0.00%	6	6	100.00%	0.00%		
297	347	85.59%							
50		78.13%	41.34%	3	4	75.00%	43.30%	-0.140028	-1.085131
79	82	96.34%							
7	8	87.50%							
0	1	0.00%	0.00%	2	3	66.67%	47.14%	0	-1
29	29	100.00%							
15	18	83.33%	37.27%	3	4	75.00%	43.30%	-0.348155	-1.211663
6	6	100.00%							
1,152		4.13							
300	57	5.26							
248	73	3.40							
20									
60	20	3.00							
103		5.72							
28	6								
4	4	100.00%	0.00%	10	10	100.00%	0.00%		
384	394	97.46%	15.73%	6	6	100.00%	0.00%	-1.072423	-1.651987

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation		Parity Score
86	89	96.63%	18.05%	8	8	100.00%	0.00%	-0.739633	-1.44966
89	91	97.80%	14.66%	2,422	2,571	94.20%	23.37%	-1.443456	-1.87755
5	5	100.00%							
3,682	3,691	99.76%							
6216.32	19,426	0.32							
15578.40	12,982	1.20							
21794.72	19,426	1.12							
3043.44	4,227	0.72							
3510.60	4,227	0.83							
706.84	1,724	0.41							
1283.66	1,211	1.06							
1990.50	1,724	1.15							
3183.05	3,835	0.83							
8051.76	3,798	2.12							
11234.81	3,835	2.93							
8041.28	7,732	1.04							
6741.92	5,812	1.16							
14783.20	7,732	1.91							
2264.12	1,058	2.14							
649.23	1,139	0.57							
2913.35	1,058	2.75							
3671.25	6,675	0.55							
7478.97	13,121	0.57							
11150.22	6,675	1.67							
223.30	1,015	0.22							
731.60	1,829	0.40							
1137.08	917	1.24							
2091.98	1,829	1.14							
2229.76	3,328	0.67							
49589.32	2,621	18.92							
51819.08	3,328	15.57							
8401.91	4,493	1.87							
7648.30	4,499	1.70							
66438.90	6,711	9.90							
26959.80	6,419	4.20							
46383.18	3,477	13.34							
3848.10	762	5.05							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
15255.62	4,874	3.13							
3568.32	3,186	1.12							
5520.36	1,542	3.58							
2,382	2,948	80.80%							
21	50	42.00%							
599	744	80.51%							
2,382	2,395	99.46%							
21	21	100.00%							
599	603	99.34%							
79:16	5	15:51							
427:20	189	2:16							
20	20	100.00%							
544	544	100.00%							
2,208	2,210	99.91%							
9	9	100.00%							
235	246	95.53%							
514	514	100.00%							
9	9	100.00%							
5	5	100.00%							
34	34	100.00%							
71	118	60.17%	48.95%	12	67	17.91%	38.34%	-7.204686	-5.38013
0	1	0.00%	0.00%	0	1	0.00%	0.00%		
1,756	1,760	99.77%							
1,453,610	1,453,610	100.00%							
13,839	13,839	100.00%							
3,007	3,050	98.59%	11.79%	58,015	58,776	98.71%	11.30%	0.5482	-0.66671
13,839	13,839	100.00%							
1	1	100.00%							
2,905,313	2,774,316	1.05							
5683.57	38,734	0.15							
30,600	30,600	100.00%							
30,600	30,600	100.00%							
30,600	30,600	100.00%							
43,200	43,200	100.00%							
42,180	42,180	100.00%							
22,860	22,860	100.00%							
0	0								

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
7	18	38.89%	48.75%	7	15	46.67%	49.89%	0.097813	-0.94053
1	1	100.00%	0.00%						
3	6	50.00%							
17	31	54.84%							
21	36	58.33%	49.30%	8	18	44.44%	49.69%	-0.968246	-1.58865
16	22	72.73%	44.54%	14	17	82.35%	38.12%	0.313713	-0.80927
2	2	100.00%	0.00%						
2	3	66.67%							
8	10	80.00%	40.00%	14	17	82.35%	38.12%	-0.327988	-1.19940
3	7	42.86%	49.49%	430	791	54.36%	49.81%	0.234942	-0.85716
24:44	1	24:44	0:00	133759:16	3,384	39:32	36:12	-0.408568	-1.24839
2:50	1	2:50	0:00	42056:29	745	56:27	48:49	-1.097612	-1.667
95:19	18	5:18	3:49	57:00	12	4:45	2:46	0.366489	-0.7771
2:21	1	2:21	0:00						
27:48	6	4:38	2:12	35:33	1	35:33	0:00		
143:47	31	4:38	4:46	35:33	1	35:33	0:00		
185:23	36	5:09	4:48	69:33	15	4:38	2:30	0.487365	-0.70370
1130:10	90	12:33	14:18	153440:26	4,168	36:49	35:30	-6.412911	-4.89877
69:40	22	3:10	2:39	31:28	10	3:09	2:36	-0.00752	-1.00457
5:00	2	2:30	1:15						
7:50	3	2:37	1:53						
21:27	10	2:09	1:20	31:28	10	3:09	2:36	-0.860604	-1.5232
277:40	33	8:25	6:44	49189:43	922	53:21	47:44	-5.313084	-4.23012
0	1	0.00%	0.00%	432	3,582	12.06%	32.57%	-0.370276	-1.22511
0	1	0.00%	0.00%	73	775	9.42%	29.21%	-0.322265	-1.19592
1	18	5.56%	22.91%	3	21	14.29%	34.99%	-0.776709	-1.47220
0	1	0.00%	0.00%						
1	6	16.67%	37.27%	0	1	0.00%	0.00%	-1.067571	-1.64903
3	31	9.68%	29.57%	0	1	0.00%	0.00%	-1.318011	-1.80129
10	36	27.78%	44.79%	3	21	14.29%	34.99%	0.836999	-0.49114
7	90	7.78%	26.78%	551	4,585	12.02%	32.52%	-1.224977	-1.74473
4	22	18.18%	38.57%	1	17	5.88%	23.53%	0.638042	-0.61209
0	2	0.00%	0.00%						
0	3	0.00%	0.00%						
2	10	20.00%	40.00%	1	17	5.88%	23.53%	0.51704	-0.68566
12	33	36.36%	48.10%	88	971	9.06%	28.71%	4.012585	1.43947
40	1,717	2.33%	15.08%	32	2,736	1.17%	10.75%	3.504555	1.13061

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
3	76,898	0.00%	0.62%	0	60,118	0.00%			
2	63	3.17%	17.53%	4,579	358,607	1.28%	11.23%	0.869037	-0.471663
0	207	0.00%		38	3,103	1.22%	11.00%	-1.551096	-1.942999
6	2,816	0.21%	4.61%	1	1,071	0.09%	3.05%	1.091658	-0.336319
34	15,864	0.21%	4.62%	1	1,072	0.09%	3.05%	1.256379	-0.236176
46	5,195	0.89%	9.37%	35	2,761	1.27%	11.19%	-1.450532	-1.881861
0	26	0.00%		38	3,101	1.23%	11.00%	-0.565577	-1.343847
123	26,984	0.46%		5,556	528,887	1.05%		-9.346008	-6.681969
0	1	0.00%	0.00%	2,944	3,582	82.19%	38.26%	0.921701	-0.439645
1	1	100.00%		666	775	85.94%	34.77%	-0.404293	-1.245793
2		0.01%							-2.982382
0	13,519	0.00%	0.00%						-2.998828
2	34,656	0.01%							
4	13,543	0.03%							
152		152.00							
699	29	24.10	17.00						
14	6			297	4	74.25	84.62	-1.316591	-1.80043
82	7	11.71	7.85	56,471	392	144.06	172.53	-2.011645	-2.222994
20	29	68.97%	46.26%						
4	6	66.67%	47.14%	3	4	75.00%	43.30%	-0.298142	-1.181258
6	7	85.71%	34.99%	209	392	53.32%	49.89%	2.408916	0.464517
1	1	100.00%							
1	1	100.00%	0.00%	1,261	1,269	99.37%	7.91%	-0.079619	-1.048405
2									
11	12	91.67%	27.64%	13	13	100.00%	0.00%	0.050154	-0.969509
4	4	100.00%							
261	289	90.31%							
39	45	86.67%							
77		92.77%							
8		100.00%							
9		100.00%	0.00%	1	1	100.00%	0.00%		
36		83.72%							
17	17	100.00%	0.00%	0	2	0.00%	0.00%		
8									
2		2.00							
9									
11	3	3.67							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
627	199	3.15							
148	32	4.63							
306	76	4.03							
29	6	4.83							
102	34	3.00							
80	17	4.71							
34	8	4.25							
21	21	100.00%		16	16				
1	1	100.00%	0.00%	3,134	3,426	91.48%	27.92%	-0.305196	-1.18554
1	1	100.00%	0.00%	2	2	100.00%	0.00%		
6	6	100.00%	0.00%	5	5	100.00%	0.00%		
351	359	97.77%	14.76%	5	5	100.00%	0.00%	-1.249606	-1.75970
62	62	100.00%	0.00%	2	2	100.00%	0.00%		
88	91	96.70%	17.86%	2,546	2,707	94.05%	23.65%	-1.051649	-1.63935
6	6	100.00%							
2,841	2,841	100.00%							
6571.18	19,327	0.34							
15505.20	12,921	1.20							
22076.38	19,327	1.14							
3128.78	4,286	0.73							
3510.28	4,286	0.82							
728.98	1,778	0.41							
1344.60	1,245	1.08							
2073.58	1,778	1.17							
3369.54	3,786	0.89							
8183.70	3,897	2.10							
11553.24	3,786	3.05							
8010.45	7,629	1.05							
6576.85	5,719	1.15							
14587.30	7,629	1.91							
2360.25	1,049	2.25							
655.60	1,192	0.55							
3015.85	1,049	2.88							
3614.22	6,693	0.54							
7303.52	13,042	0.56							
10917.74	6,693	1.63							
230.34	1,047	0.22							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
768.80	1,922	0.40							
1047.96	852	1.23							
2047.10	1,922	1.07							
2360.28	3,471	0.68							
48861.27	2,573	18.99							
51221.55	3,471	14.76							
8597.50	4,525	1.90							
7770.96	4,518	1.72							
67674.24	6,822	9.92							
26163.00	6,156	4.25							
46934.31	3,379	13.89							
3774.44	743	5.08							
15412.95	4,893	3.15							
3931.20	3,276	1.20							
5301.12	1,506	3.52							
2,833	3,389	83.59%							
50	112	44.64%							
618	800	77.25%							
2,833	2,844	99.61%							
50	50	100.00%							
618	622	99.36%							
18:09	1	18:09							
365:57	158	2:19							
41	41	100.00%							
522	522	100.00%							
2,609	2,610	99.96%							
35	35	100.00%							
357	377	94.69%							
519	519	100.00%							
7	7	100.00%							
18	18	100.00%							
74	112	66.07%	47.35%	10	85	11.76%	32.22%	-11.717292	-8.12360
1,473	1,475	99.86%							
1,458,305	1,459,323	99.93%							
16,080	16,080	100.00%							
3,794	3,797	99.92%	2.81%	63,814	64,459	99.00%	9.95%	-5.544881	-4.37104
16,080	16,080	100.00%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
1		100.00%							
2,876,270	2,676,972	1.07							
5330.11	37,929	0.14							
26,460	26,460	100.00%							
28,440	28,440	100.00%							
26,460	26,460	100.00%							
40,320	40,320	100.00%							
39,180	39,180	100.00%							
21,060	21,060	100.00%							
0	0								
8	11	72.73%	44.54%	9	12	75.00%	43.30%	-0.344721	-1.209570
7	7	100.00%	0.00%	1	1	100.00%	0.00%		
2	7	28.57%							
16	28	57.14%							
19	35	54.29%	49.82%	10	14	71.43%	45.18%	0.776067	-0.52818
6	8	75.00%	43.30%	17	31	54.84%	49.77%	-1.02161	-1.62109
1	1	100.00%	0.00%						
2	4	50.00%							
7	8	87.50%	33.07%	17	28	60.71%	48.84%	-1.368085	-1.83173
0	4	0.00%	0.00%	334	784	42.60%	49.45%	1.228839	-0.25291
2	2	100.00%	0.00%	1,921	5,789	33.18%	47.09%	-2.006409	-2.2198
148:08	2	74:04	35:13	318865:13	3,926	81:13	141:51	-0.071289	-1.0433
26:42	2	13:21	10:25	87022:54	1,019	85:24	109:56	-0.926027	-1.56298
27:38	11	2:31	2:09	42:40	9	4:44	5:02	-0.984909	-1.59878
9:52	7	1:25	0:44	2:06	1	2:06	0:00		
47:16	7	6:45	4:11	62:11	4	15:33	11:02	-1.27234	-1.77352
107:03	28	3:49	2:56	62:11	4	15:33	11:02	-1.988931	-2.20918
164:25	35	4:42	4:04	46:55	10	4:41	4:45	-0.047644	-1.02896
496:33	49	10:08	15:48	361274:28	4,696	76:56	143:37	-3.238982	-2.96916
22:27	8	2:48	2:17	137:23	25	5:30	3:51	-1.722979	-2.04749
1:01	1	1:01	0:00						
31:33	4	7:53	7:05						
24:18	8	3:02	1:17	120:54	22	5:30	4:06	-1.45358	-1.88371
115:22	10	11:32	5:57	88182:35	1,048	84:09	108:53	-2.098781	-2.27596
0	2	0.00%	0.00%	500	4,180	11.96%	32.45%	-0.521161	-1.31684
0	3	0.00%	0.00%	4	12	33.33%	47.14%	-1.095445	-1.66598
1	11	9.09%	28.75%	6	15	40.00%	48.99%	-1.58941	-1.96629

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
0	7	0.00%	0.00%	0	1				
1	7	14.29%	34.99%	1	4	25.00%	43.30%	-0.394771	-1.240004
0	28	0.00%	0.00%	1	4	25.00%	43.30%	-1.080123	-1.656668
7	35	20.00%	40.00%	6	15	40.00%	48.99%	-1.322876	-1.804251
1	49	2.04%	14.14%	615	5,158	11.92%	32.41%	-2.124615	-2.291674
2	8	25.00%	43.30%	7	31	22.58%	41.81%	-0.271665	-1.165161
0	1	0.00%	0.00%						
0	4	0.00%	0.00%						
0	8	0.00%	0.00%	7	31	22.58%	41.81%	-1.361874	-1.827961
2	10	20.00%	40.00%	101	1,117	9.04%	28.68%	0.737344	-0.551727
19	1,724	1.10%	10.44%	43	2,757	1.56%	12.39%	-1.202714	-1.731198
8	78,074	0.01%	1.01%	1	60,934	0.00%	0.41%	3.929852	1.38918
2	63	3.17%	17.53%	5,292	362,202	1.46%	12.00%	0.722937	-0.560486
3	208	1.44%	11.92%	46	3,130	1.47%	12.03%	-0.031731	-1.019291
7	2,887	0.24%	4.92%	4	1,094	0.37%	6.04%	-0.574772	-1.349437
32	15,786	0.20%	4.50%	4	1,095	0.37%	6.03%	-0.862378	-1.524289
43	5,252	0.82%	9.01%	42	2,788	1.51%	12.18%	-2.409409	-2.464817
0	26	0.00%		46	3,128	1.47%	12.04%	-0.620371	-1.377159
59	27,262	0.22%	4.65%	6,275	533,991	1.18%	10.78%	-14.327614	-9.710571
0	2	0.00%	0.00%	3,181	4,180	76.10%	42.65%	1.578292	-0.040467
22	35,016	0.06%	0.36%						-2.809657
1	13,447	0.00%	0.03%						-2.98822
22	35,016	0.06%							
1	13,447	0.00%							
2	1	2.00	0.00	46,662	430	108.52	148.55	-0.716195	-1.435416
252	3	84.00							
407	38	10.71	9.91	0	1	0.00	0.00		
7	4	1.75	3.50	61,942	542	114.28	152.92	-1.466421	-1.891521
0	1	0.00%	0.00%	178	430	41.40%	49.25%	-0.83947	-1.510362
23	38	60.53%	48.88%	0	1	0.00%	0.00%		
1	4	25.00%	43.30%	221	542	40.77%	49.14%	-0.639662	-1.388887
1	1	100.00%	0.00%	1,180	1,182	99.83%	4.11%	-0.041152	-1.025019
5	5	100.00%							
7	8	87.50%	33.07%	11	11	100.00%	0.00%	0.199201	-0.878894
2	2	100.00%							
248	283	87.63%							
51	55	92.73%	25.97%	4	8	50.00%	50.00%	-2.25835	-2.372979

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
78	81	96.30%							
5	6	83.33%							
2	2	100.00%	0.00%						
80	80	100.00%							
21	30	70.00%							
3	3	100.00%	0.00%	3	4	75.00%	43.30%	-0.755929	-1.45957
9	10								
6	2	3.00							
664		3.30							
211									
369									
47									
506	80	6.33							
304	37	8.22							
16	3	5.33							
41	10	4.10							
13	13	100.00%	0.00%	11	11	100.00%	0.00%		
1	1	100.00%	0.00%	2,871	3,124	91.90%	27.28%	-0.296807	-1.18044
83	84	98.81%	10.85%	1	1	100.00%	0.00%	-2.264727	-2.37685
329	334	98.50%	12.14%	1	1	100.00%	0.00%	-2.172065	-2.32052
59	59	100.00%	0.00%	11	12	91.67%	27.64%	-0.952119	-1.57884
90	92	97.83%	14.58%	2,356	2,511	93.83%	24.07%	-1.565369	-1.95167
3,785	3,786	99.97%							
6738.90	19,254	0.35							
15890.50		1.22							
22629.40		1.18							
3254.52	4,398	0.74							
3707.64	4,398	0.84							
813.56	1,892	0.43							
1249.50	1,190	1.05							
2063.06	1,892	1.09							
3240.75	3,725	0.87							
8138.73	3,821	2.13							
11379.48	3,725	3.05							
8024.73	7,791	1.03							
6721.04	5,794	1.16							
14745.77	7,791	1.89							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
2268.84	1,022	2.22							
630.18	1,167	0.54							
2899.02	1,022	2.84							
3489.72	6,711	0.52							
7757.40	12,929	0.60							
11247.12	6,711	1.68							
201.20	1,006	0.20							
737.18									
1112.50	890	1.25							
2050.88	1,798	1.14							
2547.30	3,639	0.70							
51291.24	2,684	19.11							
53838.54	3,639	14.79							
8364.51	4,473	1.87							
7468.20	4,610	1.62							
67222.33	6,923	9.71							
26283.87	6,273	4.19							
48639.22	3,682	13.21							
3991.25	775	5.15							
15656.04	4,986	3.14							
3532.10	3,211	1.10							
5557.56	1,597	3.48							
2,671	3,236	82.54%							
32	82	39.02%							
523	735	71.16%							
2,671	2,683	99.55%							
32	33	96.97%							
523	526	99.43%							
113:28	6	18:55							
1158:17	288	4:01							
26	26	100.00%							
460	460	100.00%							
2,466	2,466	100.00%							
23	23	100.00%							
320	334	95.81%							
509	509	100.00%							
1	1	100.00%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
9	9	100.00%							
56	56	100.00%							
68	134	50.75%	49.99%	13	99	13.13%	33.77%	-8.403629	-6.109044
0	1	0.00%	0.00%						
1,702	1,704	99.88%							
1,368,056	1,368,056	100.00%							
15,955	15,955	100.00%							
2,676	2,687	99.59%	6.39%	60,260	60,899	98.95%	10.19%	-3.185777	-2.93681
15,955	15,955	100.00%							
1	1	100.00%							
2	2	100.00%							
3,167,093	2,957,005	1.07							
5530.01	35,486	0.16							
29,880	29,880	100.00%							
29,880	29,880	100.00%							
29,880	29,880	100.00%							
42,840	42,840	100.00%							
41,565	41,565	100.00%							
21,600	21,600	100.00%							
0	0								
8	16	50.00%	50.00%	14	24	58.33%	49.30%	0.196233	-0.88069
0	1	0.00%	0.00%						
6	14	42.86%							
20	29	68.97%							
28	62	45.16%	49.77%	14	24	58.33%	49.30%	0.855281	-0.48002
3	8	37.50%	48.41%	12	24	50.00%	50.00%	0.198644	-0.87923
2	3	66.67%	47.14%						
4	5	80.00%	40.00%	13	25	52.00%	49.96%	-1.144011	-1.69550
3	8	37.50%	48.41%	305	1,021	29.87%	45.77%	-0.469507	-1.2854
1	1	100.00%	0.00%	1,139	7,531	15.12%	35.83%	-2.368796	-2.44012
98:31	1	98:31	0:00	1108207:59	5,298	209:10	229:21	-0.482426	-1.29329
17:51	1	17:51	0:00	136362:45	1,172	116:21	132:38	-0.742302	-1.45128
82:56	16	5:11	3:30	121:58	20	6:06	5:11	-0.525754	-1.31963
12:44	1	12:44	0:00						
119:25	14	8:32	11:19	1:00	2	0:30	0:41	1.580467	-0.03914
122:11	29	4:13	2:53	1:00	2	0:30	0:41	1.398377	-0.149847
355:29	62	5:44	4:02	116:20	18	6:28	5:21	-0.509114	-1.309519

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
1122:53	81	13:52	15:27	1177667:14	6,277	187:37	222:07	-6.995614	-5.253031
39:39	8	4:57	4:33	86:47	20	4:20	2:40	0.442676	-0.730872
47:27	3	15:49	23:35						
17:51	5	3:34	2:31	90:15	21	4:18	2:37	-0.559584	-1.340203
157:40	18	8:46	3:38	137876:04	1,201	114:48	132:15	-3.376593	-3.052823
0	1	0.00%	0.00%	777	5,543	14.02%	34.72%	-0.403733	-1.245452
0	1	0.00%	0.00%	2	9	22.22%	41.57%	-0.507093	-1.30829
2	16	12.50%	33.07%	1	27	3.70%	18.89%	0.501764	-0.694949
0	1	0.00%	0.00%						
0	14	0.00%	0.00%	0	2	0.00%	0.00%		
2	29	6.90%	25.34%	0	2	0.00%	0.00%	-1.141256	-1.693834
12	62	19.35%	39.51%	1	27	3.70%	18.89%	1.670692	0.015709
7	81	8.64%	28.10%	923	6,738	13.70%	34.38%	-1.315676	-1.799874
0	8	0.00%	0.00%	7	25	28.00%	44.90%	-1.535221	-1.933348
0	3	0.00%	0.00%						
1	5	20.00%	40.00%	7	25	28.00%	44.90%	-0.363696	-1.221112
0	18	0.00%	0.00%	161	1,276	12.62%	33.20%	-1.600921	-1.973291
24	1,754	1.37%	11.62%	48	2,765	1.74%	13.06%	-0.922245	-1.560685
4	78,080	0.01%	0.72%	0	60,859	0.00%			
1	65	1.54%	12.31%	6,796	366,186	1.86%	13.50%	-0.189606	-1.115272
1	207	0.48%	6.93%	52	3,135	1.66%	12.77%	-1.282654	-1.779798
14	2,939	0.48%	6.89%	2	1,107	0.18%	4.25%	1.974422	0.200363
29	15,806	0.18%	4.28%	2	1,108	0.18%	4.24%	0.022508	-0.986316
67	5,343	1.25%	11.13%	49	2,792	1.76%	13.13%	-1.633977	-1.993387
0	27	0.00%		52	3,133	1.66%	12.78%	-0.672163	-1.408646
99	27,589	0.36%	5.98%	8,014	539,421	1.49%	12.10%	-15.089813	-10.173955
1	1	100.00%	0.00%	4,468	5,543	80.61%	39.54%	-0.490466	-1.298182
16	35,568	0.04%	0.41%						-2.869089
2	13,471	0.01%	0.11%						-2.963709
16	35,568	0.04%							
2	13,471	0.01%							
204	2	102.00							
338	15	22.53	21.84						
9	3	3.00	0.00	473	5	94.60	67.76	-1.850992	-2.125323
81	5	16.20	9.55	57,217	518	110.46	148.54	-1.412119	-1.858507
14	15	93.33%	24.94%						
3	3	100.00%	0.00%	4	5	80.00%	40.00%	3.719016	1.261001

CLEC Numerator	CLEC Denominator				CTL-Q Denominator		CTL-Q Standard Deviation	Modified Z Score	Parity Score
4	5	80.00%	40.00%	226	518	43.63%	49.59%	2.408916	0.464517
3	4	75.00%							
3	3	100.00%	0.00%	3	3	100.00%	0.00%		
0	2	0.00%							
301	337	89.32%							
33	42	78.57%	41.03%	3	4	75.00%	43.30%	-0.157622	-1.095827
68	80	85.00%							
5	5	100.00%							
4	4	100.00%	0.00%						
20	32	62.50%							
3	3	100.00%	0.00%	5	5	100.00%	0.00%		
5	5	100.00%							
34	4	8.50							
1,203	293	4.11							
323	41	7.88							
348	78	4.46							
34	5	6.80							
48	16	3.00							
11	3	3.67							
20	4	5.00							
8	8	100.00%	0.00%	4	4	100.00%	0.00%		
2	2	100.00%	0.00%	2	2	100.00%	0.00%		
354	373	94.91%	21.99%	2	2	100.00%	0.00%	-1.287874	-1.782972
51	52	98.08%	13.73%	10	10	100.00%	0.00%	-0.989169	-1.601372
83	86	96.51%	18.35%	2,124	2,274	93.40%	24.82%	-1.139798	-1.692948
7	7	100.00%							
1,904	1,904	100.00%							
6445.56	19,532	0.33							
15857.05	13,105	1.21							
22302.61	19,532	1.14							
3234.00	4,312	0.75							
3664.65	4,312	0.85							
762.30	1,815	0.42							
1322.94	1,297	1.02							
2085.24	1,815	1.15							
3126.66	3,813	0.82							
7969.08	3,759	2.12							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
11095.74	3,813	2.91							
8474.40	7,704	1.10							
6486.00	5,640	1.15							
14960.40	7,704	1.94							
2207.10	1,051	2.10							
660.24	1,179	0.56							
2867.34	1,051	2.73							
3441.48		0.51							
7741.98	13,122	0.59							
11183.46		1.66							
284.18	1,093	0.26							
792.80	1,982	0.40							
1267.20	990	1.28							
2344.18	1,982	1.18							
2570.33		0.73							
52619.68		19.01							
55190.01	3,521	15.67							
8006.44		1.78							
7944.16		1.73							
66891.35		9.85							
26328.64		4.16							
46562.79		13.01							
3907.80	780	5.01							
15620.16		3.18							
3750.00	3,125	1.20							
5619.04	1,624								
2,888		83.35%							
27	67	40.30%							
602		79.63%							
2,888		99.72%							
27									
602		99.67%							
208:21	10								
441:58		1:51							
24									
534		100.00%							
2,647	2,647	100.00%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
10	10	100.00%							
304	315	96.51%							
506	506	100.00%							
3	3	100.00%							
9	9	100.00%							
24	24	100.00%							
51	122	41.80%	49.32%	11	82	13.41%	34.08%	-5.833172	-4.54631
1,652	1,654	99.88%							
1,423,782	1,424,813	99.93%							
16,375	16,375	100.00%							
2,951	2,973	99.26%	8.57%	59,016	59,728	98.81%	10.85%	-2.216742	-2.34768
16,375	16,375	100.00%							
2	2	100.00%							
3,250,795	3,117,693	1.04							
10955.88	38,931	0.28							
30,600	30,600	100.00%							
30,600	30,600	100.00%							
30,600	30,600	100.00%							
43,200	43,200	100.00%							
42,180	42,180	100.00%							
22,860	22,860	100.00%							
0	0								
0	7	0.00%	0.00%	2	18	11.11%	31.43%	-0.025069	-1.01524
1	1	100.00%	0.00%	2	2	100.00%	0.00%		
2	6	33.33%							
3	8	37.50%							
39	51	76.47%	42.42%	3	19	15.79%	36.46%	-6.19155	-4.76419
9	13	69.23%	46.15%	19	30	63.33%	48.19%	-0.368561	-1.22406
5	5	100.00%	0.00%	19	30	63.33%	48.19%	-1.575183	-1.95764
1	18	5.56%	22.91%	210	1,031	20.37%	40.27%	1.309591	-0.20382
50:21	7	7:12	2:16	144:34	16	9:02	3:25	-1.189988	-1.72346
1:33	1	1:33	0:00	3:40	2	1:50	1:53	-0.122688	-1.07458
46:20	6	7:43	4:23						
57:47	8	7:13	7:00						
164:09	51	3:13	2:26	144:34	16	9:02	3:25	-5.941098	-4.61193
888:48	50	17:47		665716:48	4,949	134:31	136:02	-6.037573	-4.67058
55:54	13	4:18	2:57	156:54	25	6:17	6:59	-0.827249	-1.50293

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
11:49					25	6:17	6:59	-1.143317	-1.695087
83:59	9	9:20	9:39	104197:26	1,109	93:57	83:58	-3.011242	-2.830705
2	7	28.57%	45.18%	7	20	35.00%	47.70%	-0.306906	-1.186586
0	1	0.00%	0.00%	0	2	0.00%	0.00%		
0	6	0.00%	0.00%						
0	8	0.00%	0.00%						
17	51	33.33%	47.14%	7	20	35.00%	47.70%	-0.132443	-1.08052
2						12.65%		-1.831353	-2.113383
2	13	15.38%	36.08%	5	30	16.67%	37.27%	-0.103602	-1.062986
1	5	20.00%	40.00%	5	30	16.67%	37.27%	-0.34296	-1.208505
0	9	0.00%	0.00%	148	1,192	12.42%	32.98%	-1.1253	-1.684134
20	1,765	1.13%	10.58%	48	2,792	1.72%	13.00%	-1.482622	-1.90137
1	78,684	0.00%	0.36%	2	61,675	0.00%	0.57%	-0.643886	-1.391455
0	65	0.00%		5,624	370,639	1.52%	12.22%	-1.000659	-1.608357
0	206	0.00%		50	3,168	1.58%	12.46%	-1.761167	-2.070714
6	3,020	0.20%	4.45%	0	1,124	0.00%			
8	15,693	0.05%	2.26%		,	0.00%			
56	5,404	1.04%	10.13%	49	2,822	1.74%	13.06%	-2.307695	-2.402979
0	28	0.00%		50	3,166	1.58%	12.47%	-0.667349	-1.40572
59	27,985	0.21%	4.59%	6,838	545,082	1.25%	11.13%	-15.298851	-10.301041
13	35,376	0.04%	0.26%						-2.888507
2		0.02%	0.17%						-2.950774
13	35,376	0.04%							
2	13,471	0.02%							
164	2	82.00							
210	11	19.09	11.61	2	1	2.00	0.00		
11	1	11.00	0.00	441	7	63.00	59.40	-0.818846	-1.497823
9	3	3.00	0.00	68,777	546	125.97	150.94	-1.407203	-1.855518
8	11	72.73%	44.54%	1	1	100.00%	0.00%		
1	1	100.00%	0.00%	4	7	57.14%	49.49%	3.719016	1.261001
3	3	100.00%	0.00%	227	546	41.58%	49.29%	3.719016	1.261001
9	9	100.00%							
13	21	61.90%	48.56%	3	3	100.00%	0.00%	0.592733	-0.639644
3	3	100.00%							
213		92.21%							
40	48	83.33%	37.27%						
73	78	93.59%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
10	12	83.33%							
10	10	100.00%	0.00%	6	6	100.00%	0.00%		
8	8	100.00%							
1	3	33.33%	47.14%	8	10	80.00%	40.00%	0.831671	-0.4943
11	12	91.67%							
34	9	3.78							
9	3	3.00							
520									
211									
299									
70									
24									
24									
61	14	4.36							
36	36	100.00%		9	9	100.00%	0.00%		
3	3	100.00%	0.00%	2	2	100.00%	0.00%		
267		98.89%		2	2				-2.22474
51		100.00%		11	11				
92				2,421	2,571	94.17%	23.44%	-1.92355	-2.16943
2,469	2,473	99.84%							
6495.02	19,103	0.34							
15571.20	12,976	1.20							
22066.22	19,103	1.16							
3034.80	4,215	0.72							
3462.92	4,215	0.82							
701.51		0.41							
1367.30		1.13							
2068.81	1,711	1.21							
3229.53	3,891	0.83							
7566.36	3,709	2.04							
10795.89	3,891	2.77							
8081.85	7,697	1.05							
6893.64	5,892	1.17							
14975.49	7,697	1.95							
2301.60	1,096	2.10							
663.16	1,124	0.59							
2964.76	1,096	2.71							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
3675.10	6,682	0.55							
7465.18	12,871	0.58							
11140.28	6,682	1.67							
222.18	1,058	0.21							
795.48	1,894	0.42							
1214.12	956	1.27							
2231.78	1,894	1.18							
2263.93	3,379	0.67							
49147.09	2,599	18.91							
51411.02	3,379	15.21							
8857.49	4,451	1.99							
7576.27	4,483	1.69							
67834.80	6,852	9.90							
26211.68	6,182	4.24							
45113.46	3,227	13.98							
3858.20	764	5.05							
15150.72	4,856	3.12							
3411.52	3,046	1.12							
5611.98	1,546	3.63							
2,771	3,343	82.89%							
48	125	38.40%							
499	622	80.23%							
2,771	2,779	99.71%							
48	48	100.00%							
499	499	100.00%							
55:11	4	13:48							
565:24	219	2:35							
41	41	100.00%							
466	466	100.00%							
2,575	2,575	100.00%							
18	20	90.00%							
242	262	92.37%							
550	550	100.00%							
3	3	100.00%							
20	20	100.00%							
26	80	32.50%	46.84%	3	100	3.00%	17.06%	-11.528804	-8.00901
0		0.00%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
1,506	1,507	99.93%							
1,475,617	1,475,687	100.00%							
17,597	17,597	100.00%							
3,536	3,542	99.83%	4.11%	70,085	70,904	98.84%	10.69%	-5.357896	-4.2573
17,597	17,597	100.00%							
1	1	100.00%							
3,666,637	3,533,912	1.04							
5556.06	37,524	0.15							
28,980	28,980	100.00%							
28,980	28,980	100.00%							
28,980	28,980	100.00%							
41,460	41,460	100.00%							
40,380	40,380	100.00%							
21,060	21,060	100.00%							
0	0								
13	20	65.00%	47.70%	14	24	58.33%	49.30%	-0.446632	-1.27153
4	7	57.14%							
13	26	50.00%							
33	61	54.10%	49.83%	13	24	54.17%	49.83%	-0.238413	-1.14494
9	16	56.25%	49.61%	14	33	42.42%	49.42%	-0.918292	-1.55828
3	3	100.00%							
4	4	100.00%	0.00%	15	33	45.45%	49.79%	-2.069077	-2.2579
0	3	0.00%	0.00%	191	721	26.49%	44.13%	0.257491	-0.84345
72:17	20	3:37	2:47	107:14	20	5:22	4:22	-1.267899	-1.77082
30:44	7	4:23	2:13						
109:31	26	4:13	2:51						
382:55	61	6:17	7:54	118:22	21	5:38	4:26	0.329206	-0.79985
748:38	59	12:41	10:46	385392:41	3,781	101:56	78:52	-8.625048	-6.24365
93:16	16	5:50	6:57	186:48	27	6:55	7:24	-0.466512	-1.28361
5:51	3	1:57	0:23						
11:47	4	2:57	0:38	182:19	27	6:45	7:27	-0.9547	-1.58041
86:54	12	7:14	3:25	54093:03	921	58:44	52:15	-3.391752	-3.06203
2	20	10.00%	30.00%	4	25	16.00%	36.66%	-0.545545	-1.331668
0	7	0.00%	0.00%						
1	26	3.85%	19.23%						
9	61	14.75%	35.46%	4	25	16.00%	36.66%	-0.14311	-1.08700
3	59	5.08%	21.97%	619	4,889	12.66%	33.25%	-1.739566	-2.05758

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
5	16	31.25%	46.35%	7	34	20.59%	40.43%	0.4845	-0.705445
0	3	0.00%	0.00%						
1	4	25.00%	43.30%	7	34	20.59%	40.43%	-0.328502	-1.199715
1	12	8.33%	27.64%	118	1,014	11.64%	32.07%	-0.354802	-1.215704
36	1,785	2.02%	14.06%	57	2,838	2.01%	14.03%	0.019703	-0.988022
0	76,692	0.00%		3	,	0.00%	0.70%	-1.288074	-1.783093
0	68	0.00%		5,021	374,643	1.34%	11.50%	-0.961017	-1.584257
0	207	0.00%		59	3,217	1.83%		-1.906179	-2.158875
7				0	1,143	0.00%			
29	15,637	0.19%	4.30%	0	1,144	0.00%			
65	· · · · · ·			57	2,863	1.99%		-2.485609	-2.511143
0				59	3,215	1.84%		-0.74542	-1.453183
71	28,436	0.25%	4.99%	5,903	549,887	1.07%	10.31%	-13.144882	-8.991521
58	35,112	0.16%	0.53%						-2.507102
1	- , -								-2.98363
58		0.16%							
1	13,327	0.01%							
0			0.00						
150									
88		4.63							
0					13	51.92	91.01	-0.997776	-1.606605
0		0.00%							
13									
4	4	100.00%	0.00%	5		38.46%	48.65%	3.719016	1.261001
1			0.00%	1,690	1,796	94.10%	23.57%	-0.250374	-1.152216
2		100.00%							
11		100.00%		4	5	80.00%	40.00%	-0.927025	-1.563591
1		100.00%							
179									
31		100.00%		2	4	50.00%	50.00%	-1.882248	-2.144325
109									
1		100.00%							
3				2	2	100.00%	0.00%		
25									
15									
9				7,806	1,388	5.62	6.07	0.86325	-0.475181
10	2	5.00							

CLEC Numerator	CLEC Denominator			CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
3	1	3.00							
410	146	2.81							
95	21	4.52							
475	107	4.44							
5	1	5.00							
33		3.00							
73	15	4.87							
19	19	100.00%		7					
1	1	100.00%		3,119	3,382	92.22%		-0.290339	-1.17651
1	1	100.00%	0.00%	2		100.00%	0.00%		
228		96.61%		2	2	100.00%	0.00%	-1.50444	-1.91463
31	31	100.00%	0.00%	4	4	100.00%	0.00%		
122	129	94.57%	22.65%	2,451	2,605	94.09%	23.58%	-0.228156	-1.13870
4,590	4,590	100.00%							
6368.64	19,902	0.32							
15829.38	13,302	1.19							
22198.02	19,902	1.12							
2934.40	4,192	0.70							
3409.96	4,192	0.81							
713.60	1,784	0.40							
1284.02	1,178	1.09							
1997.62	1,784	1.12							
3014.01	3,721	0.81							
7963.20	3,792	2.10							
10977.21	3,721	2.95							
8260.02	7,578	1.09							
6180.16	5,518	1.12							
14440.18	7,578	1.91							
2507.92	1,081	2.32							
621.04	1,109	0.56							
3128.96	1,081	2.89							
3952.12	6,814	0.58							
8112.00	13,520	0.60							
12064.12	6,814	1.77							
204.20	1,021	0.20							
781.05	1,905	0.41							
1186.36	892	1.33							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
2171.61	1,905	1.14							
2433.88	3,428	0.71							
49592.32	2,672	18.56							
52026.20	3,428	15.18							
8231.86	4,523	1.82							
7665.30	4,509	1.70							
69023.36	6,958	9.92							
26760.21	6,511	4.11							
41835.68	2,984	14.02							
3775.04	752	5.02							
16185.00	4,980	3.25							
3604.51	3,029	1.19							
6038.38	1,682	3.59							
2,733	3,419	79.94%							
55	187	29.41%							
606	758	79.95%							
2,733	2,786	98.10%							
55	56	98.21%							
606	609	99.51%							
106:46	5	21:21							
611:55	197	3:06							
43	43	100.00%							
522	525	99.43%							
2,517	2,522	99.80%							
32	32	100.00%							
251	265	94.72%							
644	646	99.69%							
1	1	100.00%							
4	4	100.00%							
75	75	100.00%							
19	52	36.54%	48.15%	5	99	5.05%	21.90%	-8.395789	-6.10427
1,775	1,775	100.00%							
1,479,570	1,483,997	99.70%							
15,376	15,376	100.00%							
3,383	3,401	99.47%	7.26%	70,975	71,678	99.02%	9.85%	-2.61077	-2.58723
15,376	15,376	100.00%							
0	1	0.00%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
1	1	100.00%							
4,890,030	4,670,222	1.05							
8003.82	59,688	0.13							
28,980	28,980	100.00%							
30,420	30,420	100.00%							
28,980	28,980	100.00%							
43,140	43,140	100.00%							
41,925	41,925	100.00%							
22,500	22,500	100.00%							
0	0								
4	8	50.00%	50.00%	9	13	69.23%	46.15%	0.423642	-0.74244
1	2	50.00%	50.00%						
8	14	57.14%							
17	34	50.00%							
40	62	64.52%	47.85%	11	14	78.57%	41.03%	0.681143	-0.58589
8	9	88.89%	31.43%	19	25	76.00%	42.71%	-0.776345	-1.47198
0	1	0.00%							
4	5	80.00%	40.00%	19	25	76.00%	42.71%	-0.19118	-1.11622
4	9	44.44%	49.69%	231	675	34.22%	47.45%	-0.642091	-1.39036
0	1	0.00%	0.00%	1,274	4,346	29.31%	45.52%	-0.544422	-1.33098
67:31	1	67:31	0:00	33407:46	732	45:38	60:59	0.693493	-0.57838
59:51	8	7:29	6:37	38:58	11	3:33	3:38	1.598193	-0.02836
38:10	2	19:05	26:28						
76:56	14	5:30	4:37	4:34	1	4:34	0:00		
250:14	34	7:22	8:00	4:34	1	4:34	0:00		
264:01	62	4:15	2:58	34:53	11	3:10	3:27	0.742144	-0.54880
534:14	70	7:38	6:14	252522:29	3,518	71:47	60:19	-8.811214	-6.35683
26:29	9	2:57	1:54	72:21	22	3:17	2:03	-0.425285	-1.25855
4:03	1	4:03	0:00						
12:41	5	2:32	1:17	73:09	22	3:20	2:02	-0.784141	-1.47672
136:27	14	9:45	7:17	34424:59	778	44:15	60:19	-2.121433	-2.2897
0	1	0.00%	0.00%	1	8	12.50%	33.07%	-0.356348	-1.21664
1	8	12.50%	33.07%	2	15	13.33%	33.99%	-0.055995	-1.03404
0	2	0.00%	0.00%						
0	14	0.00%	0.00%	0	1	0.00%	0.00%		
2	34	5.88%	23.53%	0	1	0.00%	0.00%	-1.57922	-1.96009
13	62	20.97%	40.71%	2	15	13.33%	33.99%	0.260371	-0.84170

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
2	70	2.86%	16.66%	422	3,776	11.18%		-2.188821	-2.330709
4	9	44.44%	49.69%	5	26	19.23%	39.41%	1.047971	-0.362879
0	1	0.00%	0.00%						
0	5	0.00%	0.00%	5	26	19.23%	39.41%	-0.999232	-1.60749
1	14	7.14%	25.75%	99	831	11.91%	32.39%	-0.546422	-1.332201
17	1,816	0.94%	9.63%	38	2,866	1.33%	11.44%	-1.136134	-1.69072
2	78,756	0.00%	0.50%	0	62,251	0.00%			
0				3,833	378,678	1.01%		-0.815198	-1.495605
1	204	0.49%	6.98%	41	3,254	1.26%	11.15%	-0.956213	-1.581336
14		0.43%		1	1,229	0.08%	2.85%	3.637263	1.211299
35	15,641	0.22%	4.73%	1	1,230	0.08%	2.85%	1.687979	0.026219
67			10.92%	39	2,896	1.35%	11.53%	-0.530399	-1.32246
0	30	0.00%		41	3,252	1.26%	11.16%	-0.616082	-1.374551
84	28,851	0.29%	5.39%	4,607	555,211	0.83%	9.07%	-9.833194	-6.978157
11	35,208	0.03%	0.24%						-2.908078
1	13,351	0.01%	0.13%						-2.97179
11	35,208	0.03%							
1		0.01%							
93	3	31.00							
3	2	1.50	0.71	6	1	6.00	0.00		
1	2	50.00%	50.00%	0	1	0.00%	0.00%		
1	1	100.00%	0.00%	2,250	2,355	95.54%	20.64%	-0.215979	-1.131306
2	2	100.00%	0.00%	1,601	1,604	99.81%	4.32%	-0.06118	-1.03719
1	1	100.00%							
2	2	100.00%	0.00%	8	8	100.00%	0.00%		
5	5	100.00%							
227	247	91.90%							
70	81	86.42%	34.26%	3	6	50.00%	50.00%	-1.721573	-2.046642
91	92	98.91%							
7	7	100.00%							
1		100.00%	0.00%	4	4	100.00%	0.00%		
2	10	20.00%							
9		90.00%							
2	5	40.00%	48.99%	1	3	33.33%	47.14%	-0.193649	-1.11773
9	11								
4	1	4.00	0.00	9,924	1,758	5.65	5.76	-0.285461	-1.173548
0	1	0.00							

CLEC Numerator	CLEC Denominator			CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
9	4	2.25							
548	181	3.03							
398	70	5.69							
335	76	4.41							
19	4	4.75							
6	2	3.00							
49	9	5.44							
26	5	5.20							
54	11	4.91							
4	4	100.00%	0.00%	12	12	100.00%	0.00%		
3		100.00%		3,949	4,279	92.29%	26.68%	-0.50052	-1.30429
17		100.00%		5	6			-0.941784	-1.57256
249	258	96.51%	18.35%	5	6	83.33%	37.27%	-0.856267	-1.52057
86	86	100.00%	0.00%	10	10	100.00%	0.00%		
92	103	89.32%	30.89%	3,120	3,336	93.53%	24.61%	1.441794	-0.12345
17	17	100.00%							
3,681	3,681	100.00%							
6261.44	18,416	0.34							
15497.68	12,808	1.21							
21759.12	18,416	1.18							
2754.48	3,992	0.69							
3173.91	3,992	0.80							
632.58	1,622	0.39							
1383.88	1,193	1.16							
2016.46	1,622	1.24							
3242.40	3,860	0.84							
7278.21	3,621	2.01							
10520.61	3,860	2.73							
8186.44	7,948	1.03							
6486.00	5,640	1.15							
14672.44	7,948	1.85							
2018.04	1,004	2.01							
594.54	1,101	0.54							
2612.58	1,004	2.60							
3330.30	6,530	0.51							
7104.78	12,042	0.59							
10435.08		1.60							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
187.34	986	0.19							
753.54	1,983	0.38							
1255.17	973	1.29							
2196.05	1,983	1.11							
2083.25	3,205	0.65							
49147.25	2,693	18.25							
51230.50	3,205	15.98							
8593.14		1.97							
7344.96	4,372	1.68							
66510.25	6,725	9.89							
27439.23	6,279	4.37							
46204.90	3,101	14.90							
3675.24	738	4.98							
14058.98		2.99							
2927.26	2,987	0.98							
5531.64	1,487	3.72							
2,983		83.28%							
66									
751	917	81.90%							
2,983	2,994	99.63%							
66	67	98.51%							
751	752	99.87%							
24:44	3	8:15							
499:26	196	2:33							
30									
665	665	100.00%							
2,757		100.00%							
45									
289	307	94.14%							
518	519	99.81%							
4	4	100.00%							
13	13	100.00%							
71	71	100.00%							
28	105	26.67%	44.22%	12	100	12.00%	32.50%	-3.230109	-2.96376
1,563	1,564	99.94%							
1,497,616	1,505,707	99.46%							
15,428	15,428	100.00%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
3,674	3,676	99.95%	2.33%	68,416	69,002	99.15%	9.18%	-5.117206	-4.11104
15,428	15,428	100.00%							
3	3	100.00%							
4,419,212	4,252,689	1.04							
6578.01	42,989	0.15							
29,520	29,520	100.00%							
29,520	29,520	100.00%							
29,520	29,520	100.00%							
41,760	41,760	100.00%							
40,740	40,740	100.00%							
21,960	21,960	100.00%							
0	0								
10	16	62.50%	48.41%	14	17	82.35%	38.12%	0.887129	-0.460664
2	2	100.00%	0.00%						
1	6	16.67%							
23	40	57.50%							
29	47	61.70%	48.61%	17	20	85.00%	35.71%	1.626119	-0.01139
5	6	83.33%	37.27%	19	28	67.86%	46.70%	-0.736613	-1.447829
0	4	0.00%							
5	6	83.33%	37.27%	19	28	67.86%	46.70%	-0.736613	-1.447829
1	7	14.29%	34.99%	221	733	30.15%	45.89%	0.444704	-0.729639
1	1	100.00%	0.00%	1,218	4,748	25.65%	43.67%	-1.702229	-2.034882
14:54	1	14:54	0:00	54375:53	898	60:33	74:27	-0.612817	-1.372566
85:48	16	5:22	5:05	31:57	10	3:12	1:35	1.365806	-0.169649
1:57	2	0:58	0:59						
80:16	6	13:23	17:57	10:12	1	10:12	0:00		
161:07	40	4:02	3:20	10:12	1	10:12	0:00		
236:31	47	5:02	5:08	37:46	12	3:09	1:30	1.385172	-0.157875
497:36	40	12:26	14:03	294631:50	3,762	78:19	84:23	-4.911312	-3.985866
18:32	6	3:05	2:17	106:34	23	4:38	6:09	-0.547932	-1.333119
31:10	4	7:48	0:29						
19:18	6	3:13	1:26	106:34	23	4:38	6:09	-0.5026	-1.305559
167:16	17	9:50	5:39	55733:21	932	59:48	73:40	-2.770926	-2.684603
0	1	0.00%	0.00%	1	12	8.33%	27.64%	-0.289683	-1.176115
4	16	25.00%	43.30%	4	20	20.00%	40.00%	-0.035663	-1.021682
1	2	50.00%	50.00%						
0	6	0.00%	0.00%	0	1	0.00%	0.00%		

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
0	40	0.00%	0.00%	0	1	0.00%	0.00%		
7	47	14.89%	35.60%	4	20	20.00%	40.00%	-0.478167	-1.290705
3	40	7.50%	26.34%	410	4,039	10.15%	30.20%	-0.55245	-1.335866
0	6	0.00%	0.00%	3	28	10.71%	30.93%	-0.770027	-1.468143
0	4	0.00%	0.00%						
2	6	33.33%	47.14%	3	28	10.71%	30.93%	0.822838	-0.49975
0	17	0.00%	0.00%	84	981	8.56%	27.98%	-1.250942	-1.760519
22	1,823	1.21%			2,901	1.55%	12.36%	-0.932442	-1.566884
2		0.00%		0	62,035	0.00%			
0	64	0.00%		4,173	383,072	1.09%	10.38%	-0.839491	-1.510374
1	201	0.50%	7.04%	48	3,292	1.46%	11.99%	-1.102949	-1.670545
6	3,350	0.18%	4.23%	1	1,259	0.08%	2.82%	1.07031	-0.349298
44	15,654	0.28%	5.29%	1	1,260	0.08%	2.82%	2.446059	0.487098
53	5,617	0.94%	9.67%	48	2,933	1.64%	12.69%	-2.397551	-2.457607
0	33	0.00%		48	3,290	1.46%	11.99%	-0.695511	-1.422841
57	29,305	0.19%	4.41%	5,020	561,098	0.89%	9.42%	-12.409018	-8.544147
10	36,600	0.03%	0.25%						-2.92078
3	13,351	0.02%	0.24%						-2.938468
10	36,600	0.03%							
3	13,351	0.02%							
50	3	16.67							
267	7	38.14	58.93	1	1	1.00	0.00		
170	7	24.29	55.63	591	9	65.67	86.76	-0.946439	-1.575394
81	3	27.00	0.00	65,833	507	129.85	137.09	-1.295617	-1.787679
2	7	28.57%	45.18%	0	1	0.00%	0.00%		
6	7	85.71%	34.99%	9	9	100.00%	0.00%		
3	3	100.00%	0.00%	215	507	42.41%	49.42%	3.719016	1.261001
1	1	100.00%	0.00%	1,626	1,630	99.75%	4.95%	-0.049583	-1.030145
1	1	100.00%							
5	6	83.33%	37.27%	1	1	100.00%	0.00%	-1.067571	-1.649037
4	4	100.00%							
257	277	92.78%							
55	65	84.62%	36.08%	6	7	85.71%	34.99%	-0.555651	-1.337812
107	117	91.45%							
7	8	87.50%							
0	1	0.00%	0.00%						
16	17	94.12%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
6	6	100.00%	0.00%	6	8	75.00%	43.30%	-1.069045	-1.64993
5	9	55.56%							
5	1	5.00							
9	3	3.00							
637	211	3.02							
357	59	6.05							
471	110	4.28							
26	6	4.33							
48	15	3.20							
25	5	5.00							
37	7	5.29							
7	7	100.00%	0.00%	1	1	100.00%	0.00%		
1	1	100.00%	0.00%	3,703	4,013	92.28%	26.70%	-0.289301	-1.17588
3	4	75.00%	43.30%	9	9	100.00%	0.00%	0.502402	-0.69456
297	304	97.70%	15.00%	9	9	100.00%	0.00%	-0.891372	-1.54191
70	71	98.59%	11.78%	15	15	100.00%	0.00%	-0.936847	-1.56956
126	126	100.00%	0.00%	2,750	2,934	93.73%	24.24%	-2.843133	-2.72850
1	1	100.00%							
2,908	2,909	99.97%							
6324.00	21,080	0.30							
20157.60	16,798	1.20							
26481.60	21,080	1.26							
3322.03	4,692	0.71							
3828.19	4,692	0.82							
730.77	1,878	0.39							
1462.89	1,209	1.21							
2193.66	1,878	1.17							
3667.25	3,971	0.92							
8259.52	3,896	2.12							
11926.77	3,971	3.00							
9816.11	8,896	1.10							
6486.00	5,640	1.15							
16302.11	8,896	1.83							
2453.94	1,119	2.19							
644.15		0.58							
3098.09		2.77							
4202.21									

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
9834.63	14,884	0.66							
14036.84	7,446	1.89							
218.50	1,067	0.20							
876.22	2,011	0.44							
1409.91	1,068	1.32							
2504.63	2,011	1.25							
2855.66	3,680	0.78							
53595.00	2,700	19.85							
56450.66	3,680	15.34							
10828.18	6,523	1.66							
7703.88	4,479	1.72							
74773.92	7,176	10.42							
25880.94	7,311	3.54							
41010.96	2,568	15.97							
3991.25	775	5.15							
19800.00	5,280	3.75							
3303.30	3,146	1.05							
5958.12	1,722	3.46							
3,000	3,683	81.46%							
44	104	42.31%							
657	789	83.27%							
3,000	3,027	99.11%							
44	47	93.62%							
657	658	99.85%							
346:09	12	28:51							
358:01	191	1:52							
32	32	100.00%							
608	608	100.00%							
2,758	2,758	100.00%							
35	35	100.00%							
268	278	96.40%							
625	626	99.84%							
12	12	100.00%							
14	14	100.00%							
37	100	37.00%	48.28%	2	77	2.60%	15.91%	-14.265765	-9.67296
0	1	0.00%	0.00%	0	2	0.00%	0.00%		
1,577	1,577	100.00%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
1,509,651	1,509,656	100.00%							
17,211	17,211	100.00%							
3,452	3,456	99.88%	3.40%	75,920	76,667	99.03%	9.82%	-5.026607	-4.05596
17,211	17,211	100.00%							
3	3	100.00%							
4,324,804	4,131,912	1.05							
6801.60	41,550	0.16							
29,880	29,880	100.00%							
29,880	29,880	100.00%							
29,880	29,880	100.00%							
42,840	42,840	100.00%							
41,565	41,565	100.00%							
21,600	21,600	100.00%							
0	0								
5	13	38.46%	48.65%	13	20	65.00%	47.70%	1.137961	-0.308169
5	6	83.33%							
16	23	69.57%							
41	60	68.33%	46.52%	16	25	64.00%	48.00%	-0.379243	-1.230563
1	3	33.33%	47.14%	24	24	100.00%	0.00%	2.384679	0.449782
0	1	0.00%							
0	5	0.00%							
6	8	75.00%	43.30%	24	24	100.00%	0.00%	1.585278	-0.03622
9	11	81.82%	38.57%	242	638	37.93%	48.52%	-2.974316	-2.80825
2	3	66.67%	47.14%	1,385	4,163	33.27%	47.12%	-1.227247	-1.746113
18:16	1	18:16	0:00	148036:04	2,734	54:09	57:15	-0.626611	-1.38095
51:24	2	25:42	7:35	172038:46	3,216	53:30	56:01	-0.701576	-1.426528
22:25	1	22:25	0:00	32743:30	718	45:36	48:24	-0.478702	-1.29103
54:28	13	4:11	2:00	65:38	18	3:39	2:27	0.527279	-0.679437
17:19	6	2:53	0:51	2:35	1	2:35	0:00		
100:16	23	4:22	4:01	2:35	1	2:35	0:00		
233:44	59	3:58	3:29	78:15	21	3:44	2:32	0.1459	-0.911299
721:33	59	12:14	17:18	174805:49	3,365	51:57	55:35	-5.441576	-4.308243
10:15	3	3:25	2:26	35:08	17	2:04	0:50	1.811911	0.101563
7:04	1	7:04	0:00						
26:08	5	5:14	0:03						
20:14	8	2:32	1:22	35:08	17	2:04	0:50	1.242641	-0.244528
111:50	13	8:36	7:32	33396:54	753	44:21	48:04	-2.658701	-2.616376

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
0	1	0.00%	0.00%	281	2,863	9.81%	29.75%	-0.329837	-1.20052
0	2	0.00%	0.00%	2	11	18.18%	38.57%	-0.613244	-1.37282
0	1	0.00%	0.00%	1	8	12.50%	33.07%	-0.356348	-1.21664
1	13	7.69%	26.65%	6	25	24.00%	42.71%	-1.116683	-1.67889
0	6	0.00%	0.00%	0	1	0.00%	0.00%		
3	23	13.04%	33.68%	0	1	0.00%	0.00%	-1.150349	-1.69936
5	60	8.33%	27.64%	6	25	24.00%	42.71%	-1.540992	-1.93685
3	59	5.08%	21.97%	354	3,624	9.77%	29.69%	-1.201986	-1.73075
1	3	33.33%	47.14%	1	24	4.17%	19.98%	0.793734	-0.51744
0	1	0.00%	0.00%						
0	5	0.00%	0.00%						
2	8	25.00%	43.30%	1	24	4.17%	19.98%	1.050369	-0.36142
2	13	15.38%	36.08%	83	795	10.44%	30.58%	0.241119	-0.8534
16	2,044	0.78%	8.81%	44	3,068	1.43%	11.89%	-1.918869	-2.1665
0	82,380	0.00%		2	62,395	0.00%	0.57%	-1.066808	-1.64857
1	63	1.59%	12.50%	3,675	388,386	0.95%	9.68%	0.123945	-0.92464
3	203	1.48%	12.07%	49	3,335	1.47%	12.03%	-0.20516	-1.12472
7	3,441	0.20%	4.51%	1	1,261	0.08%	2.81%	1.339538	-0.18561
28	15,664	0.18%	4.22%	1	1,262	0.08%	2.81%	1.208627	-0.26520
68	5,661	1.20%	10.89%	49	2,971	1.65%	12.74%	-1.55295	-1.94412
0	34	0.00%		49	3,333	1.47%	12.04%	-0.70865	-1.43082
72	29,712	0.24%	4.92%	4,419	567,563	0.78%	8.79%	-10.251989	-7.23276
1	1	100.00%	0.00%	2,619	2,863	91.48%	27.92%	-0.305177	-1.18553
34	36,408	0.09%	0.44%						-2.72351
4	13,351	0.03%	0.30%						-2.90481
34	36,408	0.09%							
4	13,351	0.03%							
6	1	6.00							
216	11	19.64	43.33						
187	16	11.69	32.08	482	6	80.33	87.98	-1.629898	-1.99090
18	3	6.00	0.00	60,457	482	125.43	130.73	-1.577387	-1.95898
4	11	36.36%	48.10%						
8	16	50.00%	50.00%	6	6	100.00%	0.00%		
3	3	100.00%	0.00%	207	482	42.95%	49.50%	3.719016	1.26100
5	5	100.00%	0.00%	1,598	1,602	99.75%	4.99%	-0.111699	-1.06790
4	4	100.00%							
23	23	100.00%	0.00%	2	2	100.00%	0.00%		

CLEC Numerator	CLEC Denominator			CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
4	4	100.00%							
334	361	92.52%							
37	50	74.00%	43.86%	3	3	100.00%	0.00%	0.197409	-0.87998
110	116	94.83%							
9	12	75.00%							
14	17	82.35%	38.12%	3	3	100.00%	0.00%	-0.244275	-1.14850
22	22	100.00%							
6	8	75.00%	43.30%	5	6	83.33%	37.27%	-0.293381	-1.17836
15	16	93.75%							
2	2	1.00	0.00	545	496	1.10	0.50	-0.276184	-1.16790
11	4	2.75							
6	2	3.00							
979	268	3.65							
290	46	6.30							
497	111	4.48							
37	10	3.70							
63	21	3.00							
39	7	5.57							
75	16	4.69							
55	55	100.00%	0.00%	5	5	100.00%	0.00%		
5	5	100.00%	0.00%	3,724	4,072	91.45%	27.96%	-0.68313	-1.41531
4	4	100.00%	0.00%	3	3	100.00%	0.00%		
389	402	96.77%	17.69%	3	3	100.00%	0.00%	-1.319733	-1.80234
56	58	96.55%	18.25%	8	9	88.89%	31.43%	-0.680589	-1.41376
130	132	98.48%	12.22%	2,873	3,079	93.31%	24.99%	-2.330334	-2.41674
7	7	100.00%							
5,321	5,321	100.00%							
4000.40	20,002	0.20							
13806.90	15,341	0.90							
17807.30	20,002	0.89							
1798.77	3,527	0.51							
2130.24	3,527	0.60							
620.33	1,590	0.39							
2872.40	1,336	2.15							
3492.73	1,590	2.20							
3114.02	3,422	0.91							
15357.60									

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
18471.62	3,422	5.40							
5065.20	7,035	0.72							
6486.00	5,640	1.15							
11551.20	7,035	1.64							
1280.39	1,009	1.27							
1058.97	1,006	1.05							
2339.36	1,009	2.32							
2708.80	6,772	0.40							
7576.80	13,530	0.56							
10285.60	6,772	1.52							
211.50	953	0.22							
562.80	2,814	0.20							
1292.80	953	1.36							
2067.10	2,814	0.73							
1583.28	2,199	0.72							
42459.35	2,183	19.45							
44042.63		20.03							
11593.96		1.88							
9014.39		2.53							
48123.79	5,071	9.49							
25442.16	5,448	4.67							
29744.96		18.97							
3575.61	697	5.13							
17211.15		3.05							
2720.80	2,864	0.95							
5475.36	1,342	4.08							
3,012		82.91%							
50		36.23%							
614		80.68%							
3,012	3,053	98.66%							
50	51	98.04%							
614	622	98.71%							
86:33	3								
636:11	186	3:25							
38		100.00%							
558		100.00%							
2,748	2,756	99.71%							

CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
23	23	100.00%							
241	261	92.34%							
549	551	99.64%							
1	1	100.00%							
5	5	100.00%							
31	31	100.00%							
62	116	53.45%	49.88%	2	104	1.92%	13.73%	-27.78256	-17.890597
0	3	0.00%	0.00%	0	2	0.00%	0.00%		