



CliftonLarsonAllen LLP
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December 19, 2023

Kathy Hunter, Acting Executive Director and Secretary
Washington Utilities and Transportation Commission
621 Woodland Square Loop SE
Lacey, WA 98503

Received
Records Management
Dec 19, 2023

RE: Docket UT-220749

To Whom It May Concern:

Enclosed, please find the Annual Emergency and Non-Emergency contact information update on behalf of First Communications, LLC in compliance with Washington Administrative Code 480-120-414.

Should you have any questions concerning this submission on behalf of First Communications, LLC, please address said questions directly to me.

Sincerely,

CliftonLarsonAllen LLP

A handwritten signature in cursive script that reads "Laura Sanders".

Laura Sanders
Senior
678-786-1472
laura.sanders@claconnect.com

1	Company Name	First Communications, LLC
2	Services Provided	Local, Long Distance
3	Emergency plan (Y/N)	Y
4	Emergency plan filed with the UTC (Y/N)	Y
5	Company network operations center (Y/N)	Y
6	Network operation center location	3340 W Market St, Akron, OH 44333

		Name	Title	24-hour (Y/N)	Address	E-mail	Telephone	Cell	Change from 2022 submission (Y/N)
7	Regulatory contact	Laura Sanders	Attorney-in-Fact	N	3575 Piedmont Rd NE, Bldg 15, Ste 1550, Atlanta, GA 30305	atlantaregulatory@ticket.clconnect.com	678-786-1472		N
8	Primary emergency contact	Don Smith	Controller	N	3340 W Market St, Akron, OH 44333	dsmith@firstcomm.com	330-835-2466		N
9	Alternate emergency contact	Madison Wolbert	Paralegal, Legal/Regulatory	N	3340 W Market St, Akron, OH 44333	mwolbert@firstcomm.com	330-835-2459		N
10	Network operations center	Customer Care	Customer Care	Y	3340 W Market St, Akron, OH 44333	businesscare@firstcomm.com	800-274-1015		N
11	24-hour emergency contact	Customer Care	Customer Care	Y	3340 W Market St, Akron, OH 44333	businesscare@firstcomm.com	800-274-1015		N