

Company Name inContact, Inc.
Services Provided Resold Long Distance
Emergency Plan (Y/N) Not Applicable
Emergency Plan Filed with UTC (Y/N) Not Applicable
Network Operations Center No
Network Operations Center Location N/A

| | Name | Title | Address | Email | Telephone |
|--|-----------------------------|-----------------------------|---|--|----------------|
| Regulatory Contact | Kristi Thornley | Contracts Administrator | 75 West Towne Ridge Parkway, Tower 1, Sandy, UT 84070 | compliance@niceincontact.com | 801-715-5043 |
| Primary Emergency Contact | inContact Technical Support | Technical Support | 75 West Towne Ridge Parkway, Tower 1, Sandy, UT 84070 | memberservices@niceincontact.com | 800-826-8028 |
| Alternate Emergency Contact | Technical Operations Center | Technical Operations Center | 75 West Towne Ridge Parkway, Tower 1, Sandy, UT 84070 | | (877) 793 5216 |
| Network Operations Center Contact | Not Applicable | | | | |
| 24 Hour Emergency Contact | inContact Technical Support | Technical Support | 75 West Towne Ridge Parkway, Tower 1, Sandy, UT 84070 | memberservices@niceincontact.com | 800-826-8028 |

Signed: 
Date 12/15/2021

