

Term	Definition
ALICE	Asset Limited, Income Constrained, Employed
CAIDI	Customer Average Interruption Duration Index
CEIP	Clean Energy Implementation Plan
CEMI	Customer Experiencing Multiple Outages
EHD	Environmental Health Disparities
Energy Burdened	Annual energy costs meets or exceed 6% of annual income
Excess Energy Burden	Energy burden levels that exceed 6%
HER	Home Energy Reports
HES	Home Energy Savings
HIC	Highly Impacted Community
Known Low-Income	Customers who have received energy assistance during the prior two years
kWh	Kilowatt-Hour
LIBA	Low Income Bill Assistance
LIWX	Low-income Weatherization
ME	Major Events
MW	Megawatt
MWh	Megawatt-Hour
SAIDI	System Average Interruption Duration Index
SAIFI	System Average Interruption Frequency Index
VP	Vulnerable Population
WA	Washington
WDOH	Washington State Department of Health