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March 31, 2017

VIA E-FILING

Mr. Steven V. King, Executive Director and Secretary
Washington Utilities and Transportation Commission
1300 South Evergreen Park Drive SW
Olympia, WA 98504-7250

Re: UT-143787- Quarterly Status Report

Dear Mr. King:

Pursuant to ordering provisions of the Commission's Order Adopting Implementation Plan, issued on May 19, 2016 in this docket, the tri-chairs of Consumer Education and Technical Subcommittee hereby submit the third overlay implementation status report.

The Customer Education and Technical subcommittee (an industry group comprised of carriers that provide service in the 206, 253, 360 and 425 area codes) has been meeting monthly since July, 2016 as they prepared for start of permissive 10 digit dialing that began on January 28, 2017 and how prepare for start of mandatory 10 digit dialing that will begin on July 29, 2017. A copy of the minutes of the most recent meeting (March 16, 2017) is attached as Exhibit 1.

The subcommittee has established milestone dates for activities to complete customer education and technical tasks for both the start of permissive and mandatory dialing. A copy of the milestone matrix is attached as Exhibit 2.

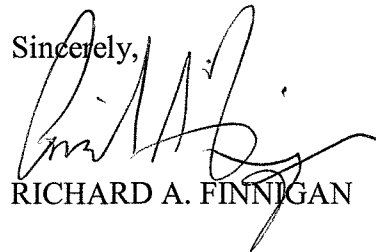
For Customer Education, language for the second customer notification has been developed and the special letters will be sent to Alarm and Safety, Directory, Pay Telephone and PSAP associations or organizations to ensure they are aware of the start of the mandatory dialing. The mandatory dialing press release will be developed for issuance prior to the start of mandatory dialing. The technical milestones, which includes 911 activity, are being reviewed monthly to ensure service providers are prepared for mandatory dialing.

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The Customer Education and Technical subcommittee will file their next implementation status report prior to July 1, 2017. The tri-chairs are Rita Schmitz of CenturyLink, Karen Riepenkroger of Sprint and the undersigned, representing WITA.

Thank you for your attention to this matter.

Sincerely,



RICHARD A. FINNIGAN

RAF/cs

cc: Client (via e-mail)
Rita Schmitz (via e-mail)
Karen Riepenkroger (via e-mail)
Rebecca Beaton (via e-mail)
Joe Cocke (via e-mail)