

1.	<b>Company Name</b>	Matrix Telecom, LLC d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a VarTec Telecom d/b/a Excel Telecommunications d/b/a Impact Telecom d/b/a Startec d/b/a Americatel d/b/a Lingo						
2.	<b>Services Provided</b>	Telecommunications						
3.	<b>Emergency Plan (Y/N)</b>	Y						
4.	<b>Emergency Plan Filed with UTC (Y/N)</b>	N						
5.	<b>Network Operations Center (Y/N)</b>	Y						
6.	<b>Network Operations Center Location</b>	9330 LBJ Freeway Suite 944 Dallas, TX 75243						
		<u>Name</u>	<u>24 Hour Y/N</u>	<u>Title</u>	<u>Address</u>	<u>EM</u>	<u>Tel</u>	<u>Cell</u>
7.	<b>Regulatory Contact</b>	Alex Valencia	N	VP- Government Affairs and Compliance	9330 LBJ Freeway Suite 944 Dallas, TX 75243	Alex.Valencia@lingo.com	972-910-1720	
8.	<b>Primary Emergency Contact</b>	Brian Whitford	N	Director NOC and Field Operations	9330 LBJ Freeway Suite 944 Dallas, TX 75243	Brian.whitford@lingo.com	678-210-9367	470-215-7851
9.	<b>Alternate Emergency Contact</b>	Dinah Stoffregen	N	Network Operations Center Supervisor	9330 LBJ Freeway Suite 944 Dallas, TX 75243	Dinah.stoffregen@lingo.com	972-910-1839	469-888-9229
10.	<b>2<sup>nd</sup> Alternate Emergency Contact</b>	Bill Reichert	N	Network Operations Center Supervisor	9330 LBJ Freeway Suite 944 Dallas, TX 75243	Bill.reichert@lingo.com	720-279-0550	303-518-7740
11.	<b>Network Operations Center</b>	Impact Network Operations Center	N		9330 LBJ Freeway Suite 944 Dallas, TX 75243	performancemonitoring@impac telecom.com	NOC Toll Free 800-584-2044	
11.	<b>24 Hour Emergency Contact</b>	John Heathcock, Sr.	Y	Customer Service Supervisor	203 Brookwood Road, Atmore, AL 36502	John.Heathcock@lingo.com	888-411-0111	