



**UT-220749**  
Received  
Records Management  
Dec 19, 2023

December 18, 2023

Ms. Kathy Hunter,  
Acting Executive Director and Secretary  
WA Utilities and Transportation Commission  
621 Woodland Square Loop S.E.  
Lacey, WA 98503

Re: Comcast Phone of Washington, LLC  
One Comcast Center  
1701 John F. Kennedy Blvd.  
Philadelphia, PA 19103

Docket UT-220749

Dear Ms. Hunter:

In compliance with WAC 480-120-414, the following serves to provide the Commission with current emergency and non-emergency contact information for Comcast Phone of Washington, LLC.

1	Company name	Comcast Phone of Washington, LLC
2	Service provided	Telecommunications
3	Emergency plan – Y/N	Y
4	Emergency plan filed with UTC Y/N	N
5	Company network operations center Y/N	Y
6	Network operation center location	8000 E. Iliff Avenue Denver, CO 80231
7	Regulatory contact	Rhonda Weaver, VP Gov't & Regulatory Affairs 440 Yauger Way SW - Olympia, WA 98502 Office: (360) 357-1215 Mobile: (360) 481-1377 Email: rhonda_weaver@cable.comcast.com
8	Primary emergency contact	Lou Di Serafino Executive Director, Business Continuity 11951 Freedom Dr. - Suite 900 - Reston, VA 20190 Office: (215) 286-4888 Mobile: (267) 455-5981 Email: lou_diserafino@comcast.com

Ms. Kathy Hunter  
WA Utilities and Transportation Commission  
December 18, 2023  
Page 2

9	Alternate emergency contact	Nicholas Covolus, Sr. Dr. Business Continuity 1800 Arch St. Philadelphia, PA 19103 Office: (267) 260-3522 Mobile: (267)408-7052 Email: <a href="mailto:nicholas_covolus@comcast.com">nicholas_covolus@comcast.com</a>
10	Network operations center contact	Bill Munro, VP, West Division XOC 8000 E. Iliff Avenue, Denver, CO 80231 Mobile: (720) 338-0307 Email: <a href="mailto:William_munro@comcast.com">William_munro@comcast.com</a>
11	24-hour emergency contact	(855) 537-6296

Please feel free to contact me should you have any questions or require additional information, please feel free to contact me.

Sincerely,



Shannon M. VanSach  
Senior Manager  
Government & Regulatory Affairs  
Phone: 248-866-9759  
Email: [Shannon\\_vansach@comcast.com](mailto:Shannon_vansach@comcast.com)