



**Performance Results**  
**August 2011 - July 2012**  
**CenturyLink's Performance Assurance Plans (PAPs)**

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PID Description	Month	CLEC		CLEC Result	Standard Deviation	Qwest		Q Result	Modified Z	Parity
		Numerator	Denominator			Numerator	Denominator			
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	July 2012	7058162	3005176	2	0.51	2183157	649035	3	-177.58	(108.96)
	June 2012	7000615	2970190	2	0.5	2696556	655484	4	-245.42	(150.20)
	May 2012	7682620	3280533	2	0.5	2362748	682376	3	-194.03	(118.96)
	April 2012	7036373	2981563	2	0.5	2178913	624577	3	-191.91	(117.67)
	March 2012	7262664	3082250	2	0.5	2308030	640996	4	-190.92	(117.07)
	February 2012	7352619	3144494	2	0.49	2165530	635566	3	-183.64	(112.64)
	January 2012	7558061	3215928	2	0.5	2413516	713647	3	-178.02	(109.23)
	December 2011	7446641	3374480	2	0.58	2900602	715196	4	-203.41	(124.67)
	November 2011	7054768	3171551	2	0.61	2005332	660660	3	-148.85	(91.50)
	October 2011	7903977	3289477	2	0.52	2382369	696866	3	-180.31	(110.62)
	September 2011	7986577	3335247	2	0.57	2626692	736019	4	-202.61	(124.18)
	August 2011	8530259	3564113	2	0.5	2596603	806818	3	-170.79	(104.83)
	BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	July 2012	24803857	24803953	100%	0.002	0	0	0%	0.00
June 2012		26045373	26045380	100%	0.0005	0	0	0%	0.00	(0.16)
May 2012		24813950	24813952	100%	0.0003	0	0	0%	0.00	(0.16)
April 2012		24703544	24703544	100%	0	0	0	0%	0.00	(0.16)
March 2012		26260688	26260688	100%	0	0	0	0%	0.00	(0.16)
February 2012		26947888	26947889	100%	0.0002	0	0	0%	0.00	(0.16)
January 2012		27447750	27447813	100%	0.0015	0	0	0%	0.00	(0.16)
December 2011		26917423	26917423	100%	0	0	0	0%	0.00	(0.16)
November 2011		25705965	25705965	100%	0	0	0	0%	0.00	(0.16)
October 2011		23602106	23603593	100%	0.0079	0	0	0%	0.00	(0.16)
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity	September 2011	28604734	28605579	100%	0.0054	0	0	0%	0.00	(0.16)
	August 2011	32535370	32535373	100%	0.0003	0	0	0%	0.00	(0.16)
	July 2012	44	21	2	0.3	2183157	649035	3	-1.39	(1.85)
	June 2012	39	18	2	0.38	2696556	655484	4	-1.57	(1.96)
	May 2012	46	22	2	0.29	2362748	682376	3	-1.48	(1.90)
	April 2012	23	11	2	0.3	2178913	624577	3	-1.10	(1.67)
	March 2012	178338	75801	2	0.58	2308030	640996	4	-68.43	(42.60)
	February 2012	73	36	2	0.17	2165530	635566	3	-1.96	(2.19)
	January 2012	34	15	2	0.46	2413516	713647	3	-0.98	(1.59)
	December 2011	26	12	2	0.39	2900602	715196	4	-0.94	(1.57)
BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	November 2011	26	13	2	0.71	2005332	660660	3	-0.93	(1.56)
	October 2011	29	14	2	0.27	2382369	696866	3	-1.18	(1.72)
	September 2011	41	17	2	0.51	2626692	736019	4	-1.06	(1.64)
	August 2011	39	18	2	0.38	2596603	806818	3	-1.14	(1.69)
	July 2012	7058118	3005155	2	0.51	2183157	649035	3	-177.58	(108.96)
	June 2012	7000576	2970172	2	0.5	2696556	655484	4	-245.42	(150.20)
	May 2012	7682574	3280511	2	0.5	2362748	682376	3	-194.03	(118.96)
	April 2012	7036350	2981552	2	0.5	2178913	624577	3	-191.91	(117.67)
	March 2012	7084326	3006449	2	0.5	2308030	640996	4	-190.49	(116.81)
	February 2012	7352546	3144458	2	0.49	2165530	635566	3	-183.64	(112.64)
January 2012	7558027	3215913	2	0.5	2413516	713647	3	-178.02	(109.23)	
December 2011	7446615	3374468	2	0.58	2900602	715196	4	-203.41	(124.67)	
November 2011	7054742	3171538	2	0.61	2005332	660660	3	-148.85	(91.50)	

	October 2011	7903948	3289463	2	0.52	2382369	696866	3	-180.31	(110.62)
	September 2011	7986536	3335230	2	0.57	2626692	736019	4	-202.61	(124.18)
	August 2011	8530220	3564095	2	0.5	2596603	806818	3	-170.79	(104.83)
BI-2 Invoices Delivered within 10 Days All Parity by Design	July 2012	1353	1354	100%	2.72%	0	0	0%	0.00	0.00
	June 2012	1513	1513	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	1516	1516	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	1331	1331	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	1631	1631	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	1353	1353	100%	0.00%	0	0	0%	0.00	0.00
	January 2012	1375	1375	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	1525	1525	100%	0.00%	0	0	0%	0.00	0.00
	November 2011	1411	1411	100%	0.00%	0	0	0%	0.00	0.00
	October 2011	1398	1398	100%	0.00%	0	0	0%	0.00	0.00
	September 2011	1491	1491	100%	0.00%	0	0	0%	0.00	0.00
	August 2011	1456	1456	100%	0.00%	0	0	0%	0.00	0.00
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	July 2012	2246396	2246620	100%	1.00%	0	0	0%	0.00	(0.06)
	June 2012	2233085	2234585	100%	2.59%	0	0	0%	0.00	(0.06)
	May 2012	2251186	2254258	100%	3.69%	0	0	0%	0.00	(0.06)
	April 2012	2292585	2292962	100%	1.28%	0	0	0%	0.00	(0.06)
	March 2012	2287784	2291312	100%	3.92%	0	0	0%	0.00	(0.06)
	February 2012	2250406	2251156	100%	1.82%	0	0	0%	0.00	(0.06)
	January 2012	3469377	3469730	100%	1.01%	0	0	0%	0.00	(0.06)
	December 2011	972601	972615	100%	0.38%	0	0	0%	0.00	(0.06)
	November 2011	2226055	2226058	100%	0.10%	0	0	0%	0.00	(0.06)
	October 2011	2214412	2216484	100%	3.06%	0	0	0%	0.00	(0.06)
	September 2011	2189356	2198078	100%	6.29%	0	0	0%	0.00	(0.05)
	August 2011	2219543	2219669	100%	0.75%	0	0	0%	0.00	(0.06)
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	July 2012	26293	26293	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2012	28068	28068	100%	0.00%	0	0	0%	0.00	(0.16)
	May 2012	26208	26208	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2012	26141	26141	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2012	25425	25425	100%	0.00%	0	0	0%	0.00	(0.16)
	February 2012	26800	26800	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2012	23429	23429	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2011	23897	23897	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2011	25092	25092	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2011	26003	26003	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2011	25522	25522	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2011	25500	25500	100%	0.00%	0	0	0%	0.00	(0.16)
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	July 2012	5932	5939	100%	3.43%	145589	145985	100%	-2.23	(2.35)
	June 2012	5208	5234	100%	7.03%	146396	146655	100%	5.42	2.30
	May 2012	5589	5617	100%	7.04%	82771	82979	100%	3.59	1.19
	April 2012	5693	5723	99%	7.22%	85667	85884	100%	3.96	1.41
	March 2012	5502	5508	100%	3.30%	84087	84341	100%	-2.52	(2.53)
	February 2012	5369	5372	100%	2.36%	88642	88952	100%	-3.53	(3.15)
	January 2012	4997	4999	100%	2.00%	85175	85539	100%	-4.07	(3.47)
	December 2011	4882	4885	100%	2.48%	83491	83867	100%	-3.93	(3.39)
	November 2011	7623	7631	100%	3.24%	93299	93816	99%	-5.06	(4.08)
	October 2011	6285	6291	100%	3.09%	96999	97439	100%	-4.08	(3.48)
	September 2011	5713	5716	100%	2.29%	97972	98199	100%	-2.73	(2.66)
	August 2011	5714	5716	100%	1.87%	95752	96091	100%	-3.94	(3.39)
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	July 2012	26293	26293	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2012	28068	28068	100%	0.00%	0	0	0%	0.00	(0.16)

	May 2012	26208	26208	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2012	25926	25926	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2012	25425	25425	100%	0.00%	0	0	0%	0.00	(0.16)
	February 2012	26800	26800	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2012	23419	23419	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2011	23897	23897	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2011	25092	25092	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2011	26003	26003	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2011	25522	25522	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2011	25500	25500	100%	0.00%	0	0	0%	0.00	(0.16)
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	July 2012	233	233	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2012	211	212	100%	6.85%	0	0	0%	0.00	(0.14)
	May 2012	152	153	99%	8.06%	0	0	0%	0.00	(0.14)
	April 2012	158	158	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2012	200	204	98%	13.86%	0	0	0%	0.00	(0.10)
	February 2012	135	138	98%	14.58%	0	0	0%	0.00	(0.09)
	January 2012	171	173	99%	10.69%	0	0	0%	0.00	(0.12)
	December 2011	147	151	97%	16.06%	0	0	0%	0.00	(0.07)
	November 2011	80	85	94%	23.53%	0	0	0%	0.00	0.03
	October 2011	110	116	95%	22.15%	0	0	0%	0.00	0.01
	September 2011	157	163	96%	18.83%	0	0	0%	0.00	(0.04)
	August 2011	303	303	100%	0.00%	0	0	0%	0.00	(0.16)
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	July 2012	146	156	94%	24.49%	0	0	0%	0.00	0.04
	June 2012	171	173	99%	10.69%	0	0	0%	0.00	(0.12)
	May 2012	144	145	99%	8.28%	0	0	0%	0.00	(0.14)
	April 2012	138	139	99%	8.45%	0	0	0%	0.00	(0.14)
	March 2012	111	111	100%	0.00%	0	0	0%	0.00	(0.16)
	February 2012	111	111	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2012	171	171	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2011	139	144	97%	18.31%	0	0	0%	0.00	(0.05)
	November 2011	47	47	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2011	101	101	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2011	197	197	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2011	245	245	100%	0.00%	0	0	0%	0.00	(0.16)
CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	July 2012	94	1	94	0	0	0	0	0.00	(0.65)
	June 2012	267	2	134	19.09	0	0	0	0.00	0.34
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	110	1	110	0	0	0	0	0.00	(0.25)
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	80	1	80	0	0	0	0	0.00	(1.00)
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	299	3	100	5.51	0	0	0	0.00	(0.51)
	August 2011	336	4	84	23.42	0	0	0	0.00	(0.90)
CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	123	1	123	0	0	0	0	0.00	(0.54)
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
January 2012	0	0	0	0	0	0	0	0.00	0.00	

	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
	October 2011	104	1	104	0	0	0	0	0	0.00	(0.92)
	September 2011	0	0	0	0	0	0	0	0	0.00	0.00
	August 2011	121	1	121	0	0	0	0	0	0.00	(0.58)
CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9	July 2012	1	1	100%	0.00	0	0	0	0%	0.00	(0.33)
	June 2012	1	2	50%	0.50	0	0	0	0%	0.00	1.33
	May 2012	0	0	0%	0.00	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00	0	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0.00	0	0	0	0%	0.00	(0.33)
	February 2012	0	0	0%	0.00	0	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00	0	0	0	0%	0.00	(0.33)
	December 2011	0	0	0%	0.00	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00	0	0	0	0%	0.00	0.00
	September 2011	3	3	100%	0.00	0	0	0	0%	0.00	(0.33)
	August 2011	4	4	100%	0.00	0	0	0	0%	0.00	(0.33)
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	July 2012	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
	June 2012	0	0	0%	0.00%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
	April 2012	0	0	0%	0.00%	0	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
	February 2012	3	3	100%	0.00%	0	0	0	0%	0.00	(0.33)
	January 2012	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
	December 2011	2	2	100%	0.00%	0	0	0	0%	0.00	(0.33)
	November 2011	3	3	100%	0.00%	0	0	0	0%	0.00	(0.33)
	October 2011	3	3	100%	0.00%	0	0	0	0%	0.00	(0.33)
	September 2011	3	3	100%	0.00%	0	0	0	0%	0.00	(0.33)
	August 2011	3	3	100%	0.00%	0	0	0	0%	0.00	(0.33)
CP-3 Collocation Feasibility Study Interval All Benchmark 10	July 2012	64	7	9	121.00%	0	0	0	0	0.00	(0.26)
	June 2012	0	0	0	0.00%	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0.00%	0	0	0	0	0.00	0.00
	April 2012	18	2	9	0.00%	0	0	0	0	0.00	(0.30)
	March 2012	7	1	7	0.00%	0	0	0	0	0.00	(0.90)
	February 2012	21	2	11	71.00%	0	0	0	0	0.00	0.15
	January 2012	0	0	0	0.00%	0	0	0	0	0.00	0.00
	December 2011	8	1	8	0.00%	0	0	0	0	0.00	(0.60)
	November 2011	28	3	9	115.00%	0	0	0	0	0.00	(0.20)
	October 2011	19	2	10	71.00%	0	0	0	0	0.00	(0.15)
	September 2011	7	1	7	0.00%	0	0	0	0	0.00	(0.90)
	August 2011	50	6	8	137.00%	0	0	0	0	0.00	(0.50)
CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	July 2012	7	7	100%	0	0	0	0	0%	0.00	(0.33)
	June 2012	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	0	0	0	0%	0.00	(0.33)
	March 2012	1	1	100%	0	0	0	0	0%	0.00	(0.33)
	February 2012	2	3	67%	0.4714	0	0	0	0%	0.00	0.78
	January 2012	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0	0	0	0	0%	0.00	(0.33)
	November 2011	3	3	100%	0	0	0	0	0%	0.00	(0.33)
	October 2011	2	2	100%	0	0	0	0	0%	0.00	(0.33)
	September 2011	1	1	100%	0	0	0	0	0%	0.00	(0.33)
	August 2011	6	6	100%	0	0	0	0	0%	0.00	(0.33)

DA-1 Speed of Answer - Directory Assistance Parity by Design	July 2012	0	0	:00	0.00%	8.28	1	:12	0.00	0.00	
	June 2012	0	0	:00	0.00%	7.95	1	:00	0.00	0.00	
	May 2012	0	0	:00	0.00%	7.73	1	:12	0.00	0.00	
	April 2012	0	0	:00	0.00%	7.13	1	:12	0.00	0.00	
	March 2012	0	0	:00	0.00%	8.13	1	:12	0.00	0.00	
	February 2012	0	0	:00	0.00%	8.3	1	:00	0.00	0.00	
	January 2012	0	0	:00	0.00%	8.71	1	:24	0.00	0.00	
	December 2011	0	0	:00	0.00%	8.7	1	:00	0.00	0.00	
	November 2011	0	0	:00	0.00%	7.9	1	:00	0.00	0.00	
	October 2011	0	0	:00	0.00%	8.28	1	:12	0.00	0.00	
	September 2011	0	0	:00	0.00%	7.92	1	:48	0.00	0.00	
	August 2011	0	0	:00	0.00%	8.12	1	:48	0.00	0.00	
	DB-1A Time to Update Databases E911 Parity by Design	July 2012	0	0	:00	:00	0	0	:00	0.00	0.00
		June 2012	39.7868056	34093	:00	:00	0	0	:00	0.00	0.00
May 2012		31.3229167	32565	:00	:00	0	0	:00	0.00	0.00	
April 2012		32.1708333	33133	:00	:00	0	0	:00	0.00	0.00	
March 2012		31.1284722	32175	:00	:00	0	0	:00	0.00	0.00	
February 2012		34.5090278	31145	:00	:00	0	0	:00	0.00	0.00	
January 2012		38.09375	31733	:00	:00	0	0	:00	0.00	0.00	
December 2011		32.2180556	31971	:00	:00	0	0	:00	0.00	0.00	
November 2011		97.3090278	27365	:00	:00	0	0	:00	0.00	0.00	
October 2011		125.842361	37866	:00	:00	0	0	:00	0.00	0.00	
September 2011		53.2041667	39199	:00	:00	0	0	:00	0.00	0.00	
August 2011		54.5611111	40480	:00	:00	0	0	:00	0.00	0.00	
DB-1B Time to Update Databases LIDB Parity by Design		July 2012	0	0	:00	00:00	0	0	:00	0.00	0.00
		June 2012	4912994	4764929	:12	00:00	0	0	:00	0.00	0.00
	May 2012	5346375	5184562	:12	00:00	0	0	:00	0.00	0.00	
	April 2012	4079285	3925916	:36	00:00	0	0	:00	0.00	0.00	
	March 2012	4362679	4214629	:36	00:00	0	0	:00	0.00	0.00	
	February 2012	4732473	4585934	:12	00:00	0	0	:00	0.00	0.00	
	January 2012	4398254	4236134	:36	00:00	0	0	:00	0.00	0.00	
	December 2011	4965898	4791304	:36	00:00	0	0	:00	0.00	0.00	
	November 2011	5102564	4946636	:12	00:00	0	0	:00	0.00	0.00	
	October 2011	8921652	8449144	:24	00:00	0	0	:00	0.00	0.00	
	September 2011	9551910	8945820	:48	00:00	0	0	:00	0.00	0.00	
	August 2011	10705144	10237527	:00	00:00	0	0	:00	0.00	0.00	
	DB-1C-1 Time to Update Databases Directory Listing Parity by Design	July 2012	0	0	:00	:00	0	0	:00	0.00	0.00
		June 2012	8150.62	70566	:48	:48	0	0	:00	0.00	0.00
May 2012		8100.71	70073	:48	:48	0	0	:00	0.00	0.00	
April 2012		7874.84	69790	:24	:48	0	0	:00	0.00	0.00	
March 2012		7703.21	68536	:24	:48	0	0	:00	0.00	0.00	
February 2012		17807.22	87726	:00	:00	0	0	:00	0.00	0.00	
January 2012		34638.6	85956	:00	:36	0	0	:00	0.00	0.00	
December 2011		30180.58	87997	:36	:48	0	0	:00	0.00	0.00	
November 2011		54213.13	137704	:36	:36	0	0	:00	0.00	0.00	
October 2011		69359.5	161036	:12	:00	0	0	:00	0.00	0.00	
September 2011		54792.44	161270	:36	:48	0	0	:00	0.00	0.00	
August 2011		63948.82	172597	:48	:12	0	0	:00	0.00	0.00	
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design		July 2012	0	0	0%	:00	0	0	0%	0.00	0.00
		June 2012	69340	70306	99%	:37	0	0	0%	0.00	0.00
	May 2012	68980	69822	99%	:15	0	0	0%	0.00	0.00	
	April 2012	68453	69304	99%	:33	0	0	0%	0.00	0.00	
	March 2012	67049	68026	99%	:22	0	0	0%	0.00	0.00	

	February 2012	63606	64362	99%	:05	0	0	0%	0.00	0.00
	January 2012	64485	65329	99%	:35	0	0	0%	0.00	0.00
	December 2011	63689	64904	98%	:07	0	0	0%	0.00	0.00
	November 2011	102405	104327	98%	:41	0	0	0%	0.00	0.00
	October 2011	120628	122779	98%	:56	0	0	0%	0.00	0.00
	September 2011	121982	123936	98%	:25	0	0	0%	0.00	0.00
	August 2011	132984	135110	98%	:08	0	0	0%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	July 2012	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	29006	29340	99%	0.00%	0	0	0%	0.00	0.00
	May 2012	30516	30600	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	27385	27540	99%	0.00%	0	0	0%	0.00	0.00
	March 2012	30338	30420	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	28440	28440	100%	0.00%	0	0	0%	0.00	0.00
	January 2012	30056	30060	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	30420	30420	100%	0.00%	0	0	0%	0.00	0.00
	November 2011	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	October 2011	28382	28440	100%	0.00%	0	0	0%	0.00	0.00
	September 2011	29458	29520	100%	0.00%	0	0	0%	0.00	0.00
	August 2011	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925	July 2012	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	29340	29340	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	28980	28980	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	30420	30420	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	28440	28440	100%	0.00%	0	0	0%	0.00	0.00
	January 2012	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	30420	30420	100%	0.00%	0	0	0%	0.00	0.00
	November 2011	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	October 2011	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	September 2011	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	August 2011	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
GA-3 Gateway Availability - EB-TA Benchmark 0.9925	July 2012	42900	42900	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	41626	41700	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	43155	43200	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	41295	41460	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	43140	43140	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	40112	40320	99%	0.00%	0	0	0%	0.00	0.00
	January 2012	42900	42900	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	43140	43140	100%	0.00%	0	0	0%	0.00	0.00
	November 2011	41760	41760	100%	0.00%	0	0	0%	0.00	0.00
	October 2011	42593	42840	99%	0.00%	0	0	0%	0.00	0.00
	September 2011	41726	41760	100%	0.00%	0	0	0%	0.00	0.00
	August 2011	43200	43200	100%	0.00%	0	0	0%	0.00	0.00
GA-4 System Availability - EXACT Benchmark 0.9925	July 2012	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	21060	21060	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	22500	22500	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	21060	21060	100%	0.00%	0	0	0%	0.00	0.00
	January 2012	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	22500	22500	100%	0.00%	0	0	0%	0.00	0.00
	November 2011	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	October 2011	21600	21600	100%	0.00%	0	0	0%	0.00	0.00

	September 2011	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	August 2011	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	July 2012	41820	41820	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	40485	40485	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	42135	42180	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	40380	40380	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	41843	41925	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	39300	39300	100%	0.00%	0	0	0%	0.00	0.00
	January 2012	41820	41820	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	41925	41925	100%	0.00%	0	0	0%	0.00	0.00
	November 2011	40740	40740	100%	0.00%	0	0	0%	0.00	0.00
	October 2011	41452	41565	100%	0.00%	0	0	0%	0.00	0.00
	September 2011	40740	40740	100%	0.00%	0	0	0%	0.00	0.00
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	August 2011	42180	42180	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
	June 2012	28962	29340	99%	0.00%	0	0	0%	0.00	0.00
	May 2012	30589	30600	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	27385	27540	99%	0.00%	0	0	0%	0.00	0.00
	March 2012	30338	30420	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	28440	28440	100%	0.00%	0	0	0%	0.00	0.00
	January 2012	30004	30060	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	30420	30420	100%	0.00%	0	0	0%	0.00	0.00
	November 2011	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports Basic Rate ISDN Parity	October 2011	28375	28440	100%	0.00%	0	0	0%	0.00	0.00
	September 2011	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	August 2011	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	2	50%	50.00%	3	9	33%	0.45	(1.18)
	June 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	1	0%	0.00%	1	6	17%	-0.41	(1.25)
MR-10 Customer and Non-CTLQ Related Trouble Reports Business Parity	November 2011	1	1	100%	0.00%	4	6	67%	0.65	(1.34)
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	3	15	20%	40.00%	494	1489	33%	-1.08	(1.66)
June 2012	0	8	0%	0.00%	480	1445	33%	-1.99	(2.21)	
May 2012	8	14	57%	49.49%	460	1472	31%	2.08	0.06	

	April 2012	1	3	33%	47.14%	483	1432	34%	-0.01	(1.01)
	March 2012	2	5	40%	48.99%	525	1575	33%	0.32	(1.06)
	February 2012	5	10	50%	50.00%	546	1661	33%	1.15	(0.50)
	January 2012	4	11	36%	48.10%	641	2147	30%	0.47	(0.89)
	December 2011	1	8	13%	33.07%	563	1551	36%	-1.40	(1.85)
	November 2011	1	12	8%	27.64%	602	1651	36%	-2.02	(2.23)
	October 2011	2	7	29%	45.18%	604	1821	33%	-0.26	(1.16)
	September 2011	2	2	100%	0.00%	587	1613	36%	1.87	(0.32)
	August 2011	12	20	60%	48.99%	627	1856	34%	2.47	0.32
MR-10 Customer and Non-CTLQ Related Trouble Reports Centrex Parity	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	2	0%	0.00%	12	38	32%	-0.94	(1.57)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	1	0%	0.00%	15	43	35%	-0.72	(1.44)
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-10 Customer and Non-CTLQ Related Trouble Reports Centrex 21 Parity	July 2012	0	1	0%	0.00%	2	11	18%	-0.45
June 2012		1	9	11%	31.43%	0	12	0%	0.00	(0.89)
May 2012		5	5	100%	0.00%	1	14	7%	6.92	1.00
April 2012		0	3	0%	0.00%	4	8	50%	-1.48	(1.90)
March 2012		1	2	50%	50.00%	3	13	23%	0.84	(0.96)
February 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2012		1	3	33%	47.14%	4	13	31%	0.09	(1.33)
December 2011		1	2	50%	50.00%	7	21	33%	0.48	(1.13)
November 2011		2	3	67%	47.14%	6	20	30%	1.29	(0.63)
October 2011		1	2	50%	50.00%	11	21	52%	-0.06	(1.04)
September 2011		2	2	100%	0.00%	6	25	24%	2.42	(0.14)
August 2011		1	2	50%	50.00%	1	18	6%	2.60	(0.48)
MR-10 Customer and Non-CTLQ Related Trouble Reports DS0 Parity		July 2012	0	0	0%	0.00%	0	0	0%	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0.00%	59	220	27%	-0.60	(1.37)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	1	100%	0.00%	38	131	29%	1.56	(0.67)
	October 2011	4	4	100%	0.00%	42	139	30%	3.00	0.42
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0.00%	63	190	33%	1.42	(0.74)
	MR-10 Customer and Non-CTLQ Related Trouble Reports DS1 Parity	July 2012	0	1	0%	0.00%	50	162	31%	-0.67
June 2012		2	3	67%	47.14%	56	142	39%	0.96	(0.77)
May 2012		2	7	29%	45.18%	45	141	32%	-0.19	(1.11)
April 2012		0	4	0%	0.00%	30	127	24%	-1.10	(1.67)
March 2012		3	8	38%	48.41%	35	125	28%	0.58	(0.86)
February 2012		3	6	50%	50.00%	37	120	31%	0.99	(0.66)
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2011		1	6	17%	37.27%	71	195	36%	-0.99	(1.60)



	November 2011	1	4	25%	43.30%	53	161	33%	-0.33	(1.20)
	October 2011	0	1	0%	0.00%	75	166	45%	-0.91	(1.55)
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	2	6	33%	47.14%	74	195	38%	-0.23	(1.14)
MR-10 Customer and Non-CTLQ Related Trouble Reports DS3 Parity	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0.00%	3	5	60%	-1.12	(1.68)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-10 Customer and Non-CTLQ Related Trouble Reports E911 Parity	July 2012	1	4	25%	43.30%	79	80	99%	-12.96
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		0	3	0%	0.00%	62	63	98%	-13.32	(9.10)
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2012		0	1	0%	0.00%	67	72	93%	-3.64	(3.21)
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2011		0	1	0%	0.00%	66	69	96%	-4.66	(3.83)
October 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports Frame Relay Parity		July 2012	0	0	0%	0.00%	0	0	0%	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0.00%	1	13	8%	3.34	(0.35)
	MR-10 Customer and Non-CTLQ Related Trouble Reports ISDN Primary Parity	July 2012	0	1	0%	0.00%	32	79	41%	-0.82
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2012		0	1	0%	0.00%	40	123	33%	-0.69	(1.42)
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related		July 2012	8	11	73%	44.54%	5	6	83%	-0.56

Trouble Reports LIS Trunk Parity	June 2012	2	2	100%	0.00%	3	4	75%	0.67	(1.26)	
	May 2012	5	5	100%	0.00%	4	7	57%	1.48	(0.39)	
	April 2012	6	6	100%	0.00%	2	3	67%	1.00	(0.74)	
	March 2012	6	8	75%	43.30%	3	3	100%	0.00	0.00	
	February 2012	18	20	90%	30.00%	4	5	80%	0.50	(1.01)	
	January 2012	12	13	92%	26.65%	2	4	50%	1.48	(0.29)	
	December 2011	10	13	77%	42.13%	2	6	33%	1.87	(0.20)	
	November 2011	6	8	75%	43.30%	4	5	80%	-0.22	(1.13)	
	October 2011	5	5	100%	0.00%	1	4	25%	2.58	0.01	
	September 2011	13	15	87%	33.99%	1	2	50%	0.97	(0.73)	
	August 2011	6	8	75%	43.30%	1	2	50%	0.63	(1.05)	
	MR-10 Customer and Non-CTLQ Related	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	Trouble Reports PBX Parity	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		0	1	0%	0.00%	7	12	58%	-1.14	(1.69)	
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2011		3	4	75%	43.30%	5	16	31%	1.69	(0.38)	
October 2011		6	6	100%	0.00%	10	19	53%	2.03	0.03	
September 2011		0	1	0%	0.00%	7	20	35%	-0.72	(1.44)	
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-10 Customer and Non-CTLQ Related		July 2012	12	25	48%	49.96%	2667	9111	29%	2.06	0.08
Trouble Reports Residence Parity		June 2012	6	13	46%	49.85%	2430	8409	29%	1.37	(0.35)
	May 2012	3	16	19%	39.03%	2309	8448	27%	-0.77	(1.47)	
	April 2012	4	12	33%	47.14%	2266	8036	28%	0.40	(0.93)	
	March 2012	8	19	42%	49.37%	2735	9451	29%	1.26	(0.38)	
	February 2012	7	15	47%	49.89%	2951	10489	28%	1.60	(0.22)	
	January 2012	9	17	53%	49.91%	3664	14103	26%	2.53	0.30	
	December 2011	3	7	43%	49.49%	3027	9940	30%	0.71	(0.79)	
	November 2011	2	9	22%	41.57%	3310	10540	31%	-0.59	(1.36)	
	October 2011	4	16	25%	43.30%	3236	10332	31%	-0.54	(1.33)	
	September 2011	3	7	43%	49.49%	2846	9140	31%	0.67	(0.81)	
	August 2011	6	8	75%	43.30%	2899	9899	29%	2.84	0.41	
	MR-10 Customer and Non-CTLQ Related	July 2012	3	4	75%	43.30%	1	2	50%	0.58	(1.15)
	Trouble Reports UDIT Above DS1 Level Parity	June 2012	1	1	100%	0.00%	1	3	33%	1.22	(1.00)
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2012		0	3	0%	0.00%	1	5	20%	-0.68	(1.42)	
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2012		1	1	100%	0.00%	2	4	50%	0.89	(1.15)	
January 2012		0	2	0%	0.00%	3	5	60%	-1.46	(1.89)	
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2011		2	2	100%	0.00%	2	6	33%	1.73	(0.52)	
October 2011		0	1	0%	0.00%	3	3	100%	0.00	0.00	
September 2011		3	4	75%	43.30%	2	6	33%	1.37	(0.61)	
August 2011		1	2	50%	50.00%	1	1	100%	0.00	0.00	
MR-10 Customer and Non-CTLQ Related		July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports UDIT DS1 Parity		June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	45	141	32%	1.46	(0.72)	
	April 2012	1	2	50%	50.00%	30	127	24%	0.87	(0.88)	
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2012	0	2	0%	0.00%	37	120	31%	-0.94	(1.57)	

	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0.00%	44	132	33%	1.41	(0.75)
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	July 2012	45	74	61%	48.82%	3	9	33%	1.65	(0.26)
	June 2012	46	75	61%	48.70%	1	1	100%	0.00	0.00
	May 2012	42	68	62%	48.60%	5	8	63%	-0.04	(1.02)
	April 2012	58	87	67%	47.14%	4	10	40%	1.63	(0.21)
	March 2012	45	73	62%	48.63%	4	13	31%	2.22	0.07
	February 2012	26	47	55%	49.72%	7	14	50%	0.35	(0.97)
	January 2012	47	75	63%	48.37%	3	10	30%	2.12	(0.01)
	December 2011	52	82	63%	48.17%	1	6	17%	2.97	0.10
	November 2011	39	73	53%	49.88%	4	6	67%	-0.66	(1.40)
	October 2011	46	80	58%	49.43%	5	16	31%	2.07	0.00
	September 2011	33	61	54%	49.83%	2	5	40%	0.62	(0.91)
	August 2011	69	121	57%	49.50%	4	9	44%	0.73	(0.76)
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	30	127	24%	1.79	(0.57)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	49	224	22%	1.89	(0.54)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - ADSL Qualified Parity	July 2012	29	47	62%	48.61%	3	9	33%	1.65	(0.27)
	June 2012	29	41	71%	45.50%	1	1	100%	0.00	0.00
	May 2012	17	43	40%	48.89%	5	8	63%	-1.23	(1.75)
	April 2012	24	41	59%	49.27%	4	10	40%	1.07	(0.57)
	March 2012	31	58	53%	49.88%	4	13	31%	1.60	(0.29)
	February 2012	7	19	37%	48.24%	7	14	50%	-0.75	(1.45)
	January 2012	23	39	59%	49.19%	3	10	30%	1.78	(0.22)
	December 2011	20	36	56%	49.69%	1	6	17%	2.37	(0.19)
	November 2011	26	49	53%	49.91%	4	6	67%	-0.67	(1.41)
	October 2011	19	32	59%	49.11%	5	16	31%	1.98	(0.07)
	September 2011	34	44	77%	41.91%	2	5	40%	1.61	(0.25)
	August 2011	21	38	55%	49.72%	4	9	44%	0.59	(0.87)
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - DS1 Capable Parity	July 2012	34	125	27%	44.50%	50	162	31%	-0.67	(1.41)
	June 2012	21	101	21%	40.58%	56	142	39%	-2.93	(2.78)
	May 2012	35	109	32%	46.69%	45	141	32%	0.03	(1.06)
	April 2012	35	112	31%	46.35%	30	127	24%	1.39	(0.28)
	March 2012	28	119	24%	42.42%	35	125	28%	-0.78	(1.47)
	February 2012	39	104	38%	48.41%	37	120	31%	1.08	(0.45)
	January 2012	48	188	26%	43.60%	49	224	22%	0.89	(0.54)
	December 2011	36	130	28%	44.75%	71	195	36%	-1.60	(1.97)
	November 2011	50	142	35%	47.76%	53	161	33%	0.42	(0.82)
	October 2011	48	160	30%	45.83%	75	166	45%	-2.75	(2.67)
	September 2011	51	124	41%	49.21%	45	134	34%	1.28	(0.32)

MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - DS3 Capable Parity	August 2011	36	111	32%	46.81%	74	195	38%	-0.96	(1.58)
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	1	5	20%	1.83	(0.74)
	March 2012	1	1	100%	0.00%	1	4	25%	1.55	(0.85)
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - XDSL Parity	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	1	1	100%	0.00%	50	162	31%	1.49	(0.70)
	June 2012	0	1	0%	0.00%	56	142	39%	-0.80	(1.49)
	May 2012	1	3	33%	47.14%	45	141	32%	0.05	(1.30)
	April 2012	2	6	33%	47.14%	30	127	24%	0.55	(0.92)
	March 2012	4	8	50%	50.00%	35	125	28%	1.34	(0.43)
	February 2012	0	3	0%	0.00%	37	120	31%	-1.14	(1.69)
	January 2012	2	9	22%	41.57%	49	224	22%	0.02	(1.19)
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop Analog Parity	December 2011	2	2	100%	0.00%	71	195	36%	1.86	(0.33)
	November 2011	2	3	67%	47.14%	53	161	33%	1.23	(0.61)
	October 2011	0	2	0%	0.00%	75	166	45%	-1.28	(1.78)
	September 2011	0	1	0%	0.00%	44	132	33%	-0.70	(1.43)
	August 2011	0	3	0%	0.00%	74	195	38%	-1.34	(1.82)
	July 2012	135	266	51%	49.99%	3161	10600	30%	7.37	3.24
	June 2012	105	241	44%	49.58%	2910	9854	30%	4.72	1.73
	May 2012	121	259	47%	49.89%	2769	9920	28%	6.66	2.81
	April 2012	153	304	50%	50.00%	2749	9468	29%	8.05	3.62
	March 2012	154	304	51%	50.00%	3260	11026	30%	7.95	3.57
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop ISDN Capable Parity	February 2012	129	276	47%	49.89%	3497	12150	29%	6.52	2.75
	January 2012	173	370	47%	49.89%	4306	16251	27%	8.73	3.83
	December 2011	135	278	49%	49.98%	3590	11491	31%	6.16	2.57
	November 2011	202	322	63%	48.35%	3912	12191	32%	11.63	3.83
	October 2011	146	293	50%	50.00%	3840	12153	32%	6.63	2.85
	September 2011	158	313	50%	50.00%	3433	10753	32%	6.94	3.03
	August 2011	125	311	40%	49.03%	3527	11756	30%	3.87	1.26
	July 2012	1	2	50%	50.00%	3	9	33%	0.45	(1.18)
	June 2012	3	3	100%	0.00%	1	1	100%	0.00	0.00
	May 2012	1	1	100%	0.00%	5	8	63%	0.73	(1.26)
MR-10 Customer and Non-CTLQ Related Trouble Reports UNE - P (POTS) Parity	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0.00%	4	13	31%	1.45	(0.78)
	February 2012	2	3	67%	47.14%	7	14	50%	0.52	(1.07)
	January 2012	3	4	75%	43.30%	3	10	30%	1.66	(0.43)
	December 2011	0	1	0%	0.00%	1	6	17%	-0.41	(1.25)
	November 2011	1	2	50%	50.00%	4	6	67%	-0.43	(1.26)
	October 2011	0	1	0%	0.00%	5	16	31%	-0.65	(1.40)
	September 2011	1	2	50%	50.00%	2	5	40%	0.24	(1.34)
	August 2011	2	4	50%	50.00%	4	9	44%	0.19	(1.25)
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports UNE - P (POTS) Parity	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0.00%	2769	9920	28%	-0.62	(1.38)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

	March 2012	2	3	67%	47.14%	3260	11026	30%	1.41	(0.51)
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0.00%	676	685	99%	-0.12	(1.07)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	July 2012	6330	7591	83%	37.22%	183113	258918	71%	-23.90
June 2012		6053	7443	81%	38.97%	171811	220463	78%	-6.94	(5.22)
May 2012		6442	7496	86%	34.76%	165652	223461	74%	-22.97	(14.96)
April 2012		6153	7081	87%	33.75%	166864	204181	82%	-11.07	(7.73)
March 2012		6061	7341	83%	37.94%	159111	208409	76%	-12.32	(8.49)
February 2012		6013	6878	87%	33.16%	152655	181538	84%	-7.42	(5.51)
January 2012		6154	7128	86%	34.35%	163638	213425	77%	-18.98	(12.54)
December 2011		7129	8342	85%	35.25%	146468	211961	69%	-31.71	(20.28)
November 2011		6503	7886	82%	38.03%	163123	223579	73%	-18.67	(12.35)
October 2011		8700	10055	87%	34.15%	184823	237839	78%	-20.80	(13.65)
September 2011		8589	10236	84%	36.74%	184172	246968	75%	-21.26	(13.92)
August 2011		10738	11621	92%	26.50%	223185	282452	79%	-34.73	(22.11)
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity		July 2012	1	1	100%	0.00%	2	2	100%	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-3A Out of Service Cleared within 24 Hours Business Parity	July 2012	1	2	50%	50.00%	149	217	69%	0.57
June 2012		1	1	100%	0.00%	202	236	86%	-0.41	(1.25)
May 2012		2	3	67%	47.14%	189	230	82%	0.70	(0.92)
April 2012		1	2	50%	50.00%	150	205	73%	0.74	(0.95)
March 2012		1	2	50%	50.00%	189	256	74%	0.76	(0.94)
February 2012		2	2	100%	0.00%	132	232	57%	-1.23	(1.75)
January 2012		1	1	100%	0.00%	204	427	48%	-1.04	(1.63)
December 2011		2	3	67%	47.14%	178	257	69%	0.10	(1.27)
November 2011		3	3	100%	0.00%	169	248	68%	-1.18	(1.72)

	October 2011	0	1	0%	0.00%	168	270	62%	1.28	(0.81)
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	2	2	100%	0.00%	195	269	72%	-0.87	(1.53)
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	1	2	50%	50.00%	1	1	100%	0.00	(1.26)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	2	50%	50.00%	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0.00%	2	3	67%	-0.61	(1.37)
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0.00%	1045	1938	54%	-0.92	(1.56)
	January 2012	1	1	100%	0.00%	1296	3465	37%	-1.29	(1.79)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	1	0%	0.00%	1269	2136	59%	1.21	(0.86)
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0.00%	1261	1905	66%	-0.71	(1.43)
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	July 2012	1	1	100%	0.00%	1066	1712	62%	-0.78	(1.47)
	June 2012	1	1	100%	0.00%	1266	1683	75%	-0.57	(1.35)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	1	0%	0.00%	1269	2136	59%	1.21	(0.86)
	October 2011	1	1	100%	0.00%	1229	2051	60%	-0.82	(1.50)
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours PBX Parity	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	1	100%	0.00%	3	3	100%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Residence Parity	July 2012	3	4	75%	43.30%	917	1495	61%	-0.56	(1.34)
	June 2012	1	1	100%	0.00%	1064	1447	74%	-0.60	(1.36)

	May 2012	3	3	100%	0.00%	1189	1565	76%	-0.97	(1.59)
	April 2012	1	1	100%	0.00%	915	1365	67%	-0.70	(1.43)
	March 2012	3	4	75%	43.30%	1088	1681	65%	-0.43	(1.26)
	February 2012	1	2	50%	50.00%	913	1706	54%	0.10	(1.34)
	January 2012	2	6	33%	47.14%	1092	3038	36%	0.13	(1.20)
	December 2011	0	1	0%	0.00%	1271	1889	67%	1.43	(0.73)
	November 2011	1	2	50%	50.00%	1100	1888	58%	0.24	(1.25)
	October 2011	2	5	40%	48.99%	1061	1781	60%	0.89	(0.73)
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0.00%	1277	1937	66%	-0.72	(1.44)
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours Business Parity	July 2012	0	2	0%	0.00%	37	72	51%	1.43	(0.58)
	June 2012	0	1	0%	0.00%	35	48	73%	1.62	(0.66)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	1	0%	0.00%	43	52	83%	2.17	(0.46)
	February 2012	1	1	100%	0.00%	49	68	72%	-0.62	(1.38)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours PBX Parity	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours Residence Parity	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	December 2011	0	1	0%	0.00%	230	328	70%	1.53	(0.68)
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	July 2012	21	21	100%	0.00%	5	5	100%	0.00	0.00
	June 2012	20	20	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	16	16	100%	0.00%	3	3	100%	0.00	0.00
	April 2012	22	22	100%	0.00%	5	5	100%	0.00	0.00
	March 2012	19	19	100%	0.00%	6	6	100%	0.00	0.00
	February 2012	11	11	100%	0.00%	6	6	100%	0.00	0.00
	January 2012	19	19	100%	0.00%	6	6	100%	0.00	0.00
	December 2011	13	13	100%	0.00%	5	5	100%	0.00	0.00
	November 2011	20	20	100%	0.00%	1	1	100%	0.00	0.00
	October 2011	22	22	100%	0.00%	11	11	100%	0.00	0.00
	September 2011	12	12	100%	0.00%	2	2	100%	0.00	0.00
	August 2011	37	37	100%	0.00%	4	4	100%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	July 2012	9	9	100%	0.00%	5	5	100%	0.00	0.00
	June 2012	8	8	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	12	12	100%	0.00%	3	3	100%	0.00	0.00
	April 2012	7	7	100%	0.00%	5	5	100%	0.00	0.00
	March 2012	12	13	92%	26.65%	6	6	100%	0.00	(1.29)
	February 2012	8	8	100%	0.00%	6	6	100%	0.00	0.00
	January 2012	11	11	100%	0.00%	6	6	100%	0.00	0.00
	December 2011	12	12	100%	0.00%	5	5	100%	0.00	0.00
	November 2011	15	15	100%	0.00%	1	1	100%	0.00	0.00
	October 2011	8	9	89%	31.43%	11	11	100%	0.00	(0.92)
	September 2011	9	9	100%	0.00%	2	2	100%	0.00	0.00
	August 2011	14	14	100%	0.00%	4	4	100%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	3	3	100%	0.00%	44	44	100%	0.00	0.00
	March 2012	2	2	100%	0.00%	43	43	100%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0.00%	40	40	100%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	July 2012	67	70	96%	20.25%	1088	1735	63%	-5.60	(4.40)
	June 2012	62	66	94%	23.86%	1302	1720	76%	-3.39	(3.06)
	May 2012	74	76	97%	16.01%	1422	1840	77%	-4.10	(3.49)
	April 2012	72	73	99%	11.62%	1098	1605	68%	-5.43	(4.30)
	March 2012	65	67	97%	17.02%	1337	2001	67%	-5.16	(4.14)
	February 2012	69	80	86%	34.44%	1084	1983	55%	-5.56	(4.38)
	January 2012	72	85	85%	35.99%	1332	3530	38%	-8.83	(6.37)
	December 2011	91	93	98%	14.51%	1493	2199	68%	-6.06	(4.68)
	November 2011	69	71	97%	16.55%	1315	2187	60%	-6.28	(4.82)
	October 2011	87	90	97%	17.95%	1274	2100	61%	-6.85	(5.16)
	September 2011	107	109	98%	13.42%	1316	1966	67%	-6.75	(5.10)
	August 2011	110	110	100%	0.00%	1412	1943	73%	-6.26	(4.80)



MR-3D Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0.00%	4	4	100%	0.00	0.00
	MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	July 2012	0	0	0%	0.00%	0	0	0%	0.00
June 2012		1	1	100%	0.00%	0	0	0%	0.00	0.00
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2012		2	2	100%	0.00%	1	1	100%	0.00	0.00
January 2012		2	2	100%	0.00%	1	1	100%	0.00	0.00
December 2011		2	2	100%	0.00%	0	0	0%	0.00	0.00
November 2011		1	1	100%	0.00%	1	1	100%	0.00	0.00
October 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2011		1	1	100%	0.00%	1	1	100%	0.00	0.00
August 2011		1	1	100%	0.00%	1	1	100%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity		July 2012	1	1	100%	0.00%	1	1	100%	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0.00%	3	3	100%	0.00	0.00
	February 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-3E Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	July 2012	10	10	100%	0.00%	328	636	52%	-3.04
June 2012		17	21	81%	39.27%	347	531	65%	-1.47	(1.90)
May 2012		16	16	100%	0.00%	364	459	79%	-2.01	(2.22)
April 2012		13	13	100%	0.00%	240	363	66%	-2.54	(2.54)
March 2012		7	8	88%	33.07%	283	355	80%	-0.54	(1.33)
February 2012		13	13	100%	0.00%	303	417	73%	-2.18	(2.32)
January 2012		20	24	83%	37.27%	286	497	58%	-2.50	(2.52)
December 2011		9	9	100%	0.00%	272	385	71%	-1.91	(2.16)
November 2011		3	4	75%	43.30%	278	437	64%	-0.47	(1.29)
October 2011		4	4	100%	0.00%	311	443	70%	-1.30	(1.79)
September 2011		10	10	100%	0.00%	328	422	78%	-1.67	(2.02)
August 2011		11	12	92%	27.64%	390	527	74%	-1.38	(1.84)
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity		July 2012	1	1	100%	0.00%	1	1	100%	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	October 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	July 2012	1	1	100%	0.00%	2	2	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Business Parity	July 2012	8	8	100%	0.00%	533	584	91%	-0.87	(1.53)
	June 2012	2	2	100%	0.00%	569	599	95%	-0.32	(1.20)
	May 2012	4	5	80%	40.00%	600	618	97%	2.26	(0.35)
	April 2012	2	2	100%	0.00%	560	602	93%	-0.39	(1.24)
	March 2012	2	2	100%	0.00%	636	687	93%	-0.40	(1.24)
	February 2012	2	3	67%	47.14%	618	732	84%	0.85	(0.85)
	January 2012	4	5	80%	40.00%	726	1068	68%	-0.57	(1.35)
	December 2011	6	6	100%	0.00%	611	648	94%	-0.60	(1.36)
	November 2011	7	7	100%	0.00%	607	668	91%	-0.83	(1.51)
	October 2011	1	1	100%	0.00%	699	747	94%	-0.26	(1.16)
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	5	5	100%	0.00%	675	706	96%	-0.48	(1.29)
MR-4A All Troubles Cleared within 48 Hours Centrex Parity	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0.00%	9	9	100%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	1	1	100%	0.00%	18	19	95%	-0.23	(1.14)
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Centrex 21 Parity	July 2012	1	1	100%	0.00%	3	4	75%	-0.52	(1.31)
	June 2012	8	8	100%	0.00%	7	7	100%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0.00%	4	4	100%	0.00	0.00
	March 2012	1	1	100%	0.00%	8	8	100%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	2	5	40%	-1.12	(1.68)
	December 2011	1	1	100%	0.00%	7	8	88%	-0.36	(1.22)
	November 2011	1	1	100%	0.00%	9	10	90%	-0.32	(1.19)
	October 2011	1	1	100%	0.00%	5	5	100%	0.00	0.00

	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0.00%	9	10	90%	-0.32	(1.19)
MR-4A All Troubles Cleared within 48 Hours Line Sharing Parity	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	4614	4850	95%	-0.23	(1.14)
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0.00%	4995	6264	80%	-0.50	(1.31)
	January 2012	1	3	33%	47.14%	5587	9162	61%	0.98	(0.75)
	December 2011	1	1	100%	0.00%	5239	5679	92%	-0.29	(1.18)
	November 2011	1	1	100%	0.00%	4994	5876	85%	-0.42	(1.26)
	October 2011	4	4	100%	0.00%	5299	5779	92%	-0.60	(1.37)
	September 2011	1	1	100%	0.00%	4581	4908	93%	-0.27	(1.16)
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Line Splitting Parity	July 2012	1	1	100%	0.00%	4211	4766	88%	-0.36	(1.22)
	June 2012	1	1	100%	0.00%	4306	4555	95%	-0.24	(1.15)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	2	50%	50.00%	4121	4531	91%	2.02	(0.43)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0.00%	5587	9162	61%	1.25	(0.83)
	December 2011	1	1	100%	0.00%	5239	5679	92%	-0.29	(1.18)
	November 2011	1	1	100%	0.00%	4994	5876	85%	-0.42	(1.26)
	October 2011	1	1	100%	0.00%	5299	5779	92%	-0.30	(1.18)
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours PBX Parity	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	1	100%	0.00%	6	7	86%	-0.38	(1.23)
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Residence Parity	July 2012	9	9	100%	0.00%	3678	4182	88%	-1.11	(1.67)
	June 2012	3	3	100%	0.00%	3737	3956	94%	-0.42	(1.25)
	May 2012	9	9	100%	0.00%	4014	4232	95%	-0.70	(1.42)
	April 2012	6	7	86%	34.99%	3561	3929	91%	0.45	(1.00)
	March 2012	6	6	100%	0.00%	4270	4735	90%	-0.81	(1.49)
	February 2012	5	6	83%	37.27%	4377	5532	79%	-0.25	(1.15)
	January 2012	4	7	57%	49.49%	4861	8094	60%	0.16	(1.12)
	December 2011	1	2	50%	50.00%	4628	5031	92%	2.19	(0.38)
	November 2011	3	4	75%	43.30%	4387	5208	84%	0.51	(1.00)
	October 2011	8	8	100%	0.00%	4600	5032	91%	-0.87	(1.53)
	September 2011	4	4	100%	0.00%	3984	4271	93%	-0.54	(1.33)
	August 2011	1	1	100%	0.00%	4342	4584	95%	-0.24	(1.14)
MR-4A All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2012	1	1	100%	0.00%	4906	5422	90%	-0.32	(1.20)	
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4B All Troubles Cleared within 48 Hours Business Parity	July 2012	3	4	75%	43.30%	161	196	82%	0.37	(1.08)	
	June 2012	2	3	67%	47.14%	142	153	93%	1.74	(0.52)	
	May 2012	1	1	100%	0.00%	151	161	94%	-0.26	(1.16)	
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2012	1	1	100%	0.00%	162	179	91%	-0.32	(1.20)	
	February 2012	2	2	100%	0.00%	165	189	87%	-0.54	(1.33)	
	January 2012	1	1	100%	0.00%	153	194	79%	-0.52	(1.31)	
	December 2011	1	1	100%	0.00%	133	145	92%	-0.30	(1.18)	
	November 2011	1	1	100%	0.00%	151	175	86%	-0.40	(1.24)	
	October 2011	3	3	100%	0.00%	175	187	94%	-0.45	(1.27)	
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2011	1	1	100%	0.00%	200	221	91%	-0.32	(1.20)	
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4B All Troubles Cleared within 48 Hours PBX Parity	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00	
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-4B All Troubles Cleared within 48 Hours Residence Parity	July 2012	0	1	0%	0.00%	1135	1459	78%	1.87	(0.54)
		June 2012	2	2	100%	0.00%	1097	1253	88%	-0.53	(1.32)
May 2012		4	4	100%	0.00%	1004	1094	92%	-0.60	(1.36)	
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2012		2	2	100%	0.00%	1038	1141	91%	-0.45	(1.27)	
February 2012		0	1	0%	0.00%	1062	1208	88%	2.70	(0.29)	
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2011		2	2	100%	0.00%	954	1054	91%	-0.46	(1.28)	
November 2011		1	1	100%	0.00%	957	1172	82%	-0.47	(1.29)	
October 2011		0	1	0%	0.00%	1096	1237	89%	2.79	(0.27)	
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4B All Troubles Cleared within 48 Hours Sub-Loop Unbundling Diagnostic	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Business Parity	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	1	1	100%	0.00%	92	93	99%	-0.10	(1.06)
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	159	169	94%	-0.25	(1.15)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	3	3	100%	0.00%	138	138	100%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	2	2	100%	0.00%	190	193	98%	-0.18	(1.11)
MR-4C All Troubles Cleared within 48 Hours Centrex 21 Parity	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	2	2	100%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Sharing Parity	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	1	100%	0.00%	757	764	99%	-0.10	(1.06)
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0.00%	781	798	98%	-0.15	(1.09)
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Splitting Parity	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	2	2	100%	0.00%	781	798	98%	-0.21	(1.13)
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours	July 2012	3	3	100%	0.00%	494	499	99%	-0.17	(1.11)

Hours Residence Parity	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	1	2	50%	50.00%	625	635	98%	5.49	0.11
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	2	2	100%	0.00%	619	626	99%	-0.15	(1.09)
	October 2011	3	3	100%	0.00%	615	621	99%	-0.17	(1.10)
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-4C All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	June 2012	0	0	0%	0.00%	0	0	0%	0.00
May 2012	1	1	100%	0.00%	637	641	99%	-0.08	(1.05)	
April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	July 2012	29	29	100%	0.00%	5	5	100%	0.00	0.00
June 2012	27	27	100%	0.00%	0	0	0%	0.00	0.00	
May 2012	25	25	100%	0.00%	3	3	100%	0.00	0.00	
April 2012	28	28	100%	0.00%	5	5	100%	0.00	0.00	
March 2012	26	26	100%	0.00%	6	6	100%	0.00	0.00	
February 2012	19	19	100%	0.00%	6	6	100%	0.00	0.00	
January 2012	26	26	100%	0.00%	6	6	100%	0.00	0.00	
December 2011	27	27	100%	0.00%	5	5	100%	0.00	0.00	
November 2011	31	31	100%	0.00%	1	1	100%	0.00	0.00	
October 2011	34	34	100%	0.00%	11	11	100%	0.00	0.00	
September 2011	25	25	100%	0.00%	2	2	100%	0.00	0.00	
August 2011	49	49	100%	0.00%	4	4	100%	0.00	0.00	
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	July 2012	14	14	100%	0.00%	5	5	100%	0.00	0.00
June 2012	12	12	100%	0.00%	0	0	0%	0.00	0.00	
May 2012	24	24	100%	0.00%	3	3	100%	0.00	0.00	
April 2012	17	17	100%	0.00%	5	5	100%	0.00	0.00	
March 2012	25	25	100%	0.00%	6	6	100%	0.00	0.00	
February 2012	11	11	100%	0.00%	6	6	100%	0.00	0.00	
January 2012	15	15	100%	0.00%	6	6	100%	0.00	0.00	
December 2011	15	15	100%	0.00%	5	5	100%	0.00	0.00	
November 2011	22	22	100%	0.00%	1	1	100%	0.00	0.00	
October 2011	12	13	92%	26.65%	11	11	100%	0.00	(1.06)	
September 2011	9	9	100%	0.00%	2	2	100%	0.00	0.00	
August 2011	17	17	100%	0.00%	4	4	100%	0.00	0.00	
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2012	1	1	100%	0.00%	51	51	100%	0.00	0.00	
April 2012	4	4	100%	0.00%	44	44	100%	0.00	0.00	
March 2012	4	4	100%	0.00%	43	43	100%	0.00	0.00	
February 2012	3	3	100%	0.00%	48	48	100%	0.00	0.00	

	January 2012	4	4	100%	0.00%	85	85	100%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	1	100%	0.00%	58	58	100%	0.00	0.00
	October 2011	2	2	100%	0.00%	47	47	100%	0.00	0.00
	September 2011	1	1	100%	0.00%	40	40	100%	0.00	0.00
	August 2011	2	2	100%	0.00%	46	46	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	July 2012	115	115	100%	0.00%	4688	5248	89%	-3.67	(3.23)
	June 2012	108	109	99%	9.53%	4786	5038	95%	-1.94	(2.18)
	May 2012	119	119	100%	0.00%	5141	5378	96%	-2.32	(2.41)
	April 2012	122	122	100%	0.00%	4615	5027	92%	-3.26	(2.98)
	March 2012	136	136	100%	0.00%	5530	6057	91%	-3.56	(3.16)
	February 2012	127	131	97%	17.21%	5577	6853	81%	-4.53	(3.76)
	January 2012	158	159	99%	7.91%	6190	9850	63%	-9.46	(6.75)
	December 2011	128	128	100%	0.00%	5877	6328	93%	-3.10	(2.89)
	November 2011	114	114	100%	0.00%	5645	6531	86%	-4.19	(3.55)
	October 2011	140	140	100%	0.00%	5959	6443	92%	-3.34	(3.03)
	September 2011	140	141	99%	8.39%	5248	5586	94%	-2.63	(2.60)
	August 2011	172	172	100%	0.00%	5830	6110	95%	-2.83	(2.72)
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	6	6	100%	0.00	0.00
	December 2011	1	1	100%	0.00%	5	5	100%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	August 2011	1	1	100%	0.00%	4	4	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0.00%	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	March 2012	2	2	100%	0.00%	3	3	100%	0.00	0.00
	February 2012	2	2	100%	0.00%	1	1	100%	0.00	0.00
	January 2012	2	2	100%	0.00%	1	1	100%	0.00	0.00
	December 2011	3	3	100%	0.00%	0	0	0%	0.00	0.00
	November 2011	3	3	100%	0.00%	1	1	100%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	3	3	100%	0.00%	1	1	100%	0.00	0.00
	August 2011	3	3	100%	0.00%	1	1	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	July 2012	4	4	100%	0.00%	1	1	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	2	2	100%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0.00%	3	3	100%	0.00	0.00
	February 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	January 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	December 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00

MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	1	1	100%	0.00%	43	43	100%	0.00	0.00
	May 2012	1	1	100%	0.00%	45	45	100%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	3	3	100%	0.00%	89	90	99%	-0.18	(1.11)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0.00%	75	75	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	July 2012	16	16	100%	0.00%	1405	1766	80%	-2.02	(2.23)
	June 2012	27	27	100%	0.00%	1349	1517	89%	-1.82	(2.11)
	May 2012	19	19	100%	0.00%	1265	1368	92%	-1.24	(1.75)
	April 2012	29	29	100%	0.00%	1242	1383	90%	-1.80	(2.09)
	March 2012	14	14	100%	0.00%	1307	1428	92%	-1.13	(1.69)
	February 2012	16	16	100%	0.00%	1321	1493	88%	-1.44	(1.87)
	January 2012	37	38	97%	16.01%	1456	1801	81%	-2.56	(2.56)
	December 2011	15	15	100%	0.00%	1197	1311	91%	-1.19	(1.72)
	November 2011	6	6	100%	0.00%	1214	1456	83%	-1.09	(1.66)
	October 2011	7	7	100%	0.00%	1402	1559	90%	-0.88	(1.54)
	September 2011	14	14	100%	0.00%	1288	1429	90%	-1.23	(1.75)
	August 2011	14	14	100%	0.00%	1590	1761	90%	-1.22	(1.74)
	MR-4E All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	July 2012	1	1	100%	0.00%	1	1	100%	0.00
June 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2012		1	1	100%	0.00%	1	1	100%	0.00	0.00
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2011		1	1	100%	0.00%	1	1	100%	0.00	0.00
October 2011		1	1	100%	0.00%	0	0	0%	0.00	0.00
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2011		1	1	100%	0.00%	1	1	100%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours DS0 Parity		July 2012	0	0	0%	0.00%	0	0	0%	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0.00%	55	96	57%	1.15	(0.90)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-5A All Troubles Cleared within 4 Hours DS1 Parity	July 2012	1	1	100%	0.00%	49	55	89%	-0.35
June 2012		1	1	100%	0.00%	34	43	79%	-0.51	(1.31)
May 2012		4	5	80%	40.00%	40	51	78%	-0.08	(1.05)
April 2012		3	3	100%	0.00%	34	44	77%	-0.91	(1.55)



	March 2012	4	4	100%	0.00%	32	43	74%	-1.12	(1.68)
	February 2012	2	2	100%	0.00%	36	48	75%	-0.80	(1.49)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	5	5	100%	0.00%	38	52	73%	-1.30	(1.79)
	November 2011	2	3	67%	47.14%	52	58	90%	1.27	(0.70)
	October 2011	1	1	100%	0.00%	33	47	70%	-0.64	(1.39)
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	1	4	25%	43.30%	38	46	83%	2.92	0.15
MR-5A All Troubles Cleared within 4 Hours	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
DS3 Parity	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	2	2	100%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	July 2012	3	3	100%	0.00%	0	0	0%	0.00	0.00
E911 Parity	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	3	3	100%	0.00%	1	1	100%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS0 Capable	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Diagnostic	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	1	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	1	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	July 2012	43	50	86%	34.70%	49	55	89%	0.51	(0.89)
Enhanced Extended Loops - DS1 Capable	June 2012	45	51	88%	32.22%	34	43	79%	-1.09	(1.66)
Parity	May 2012	44	49	90%	30.27%	40	51	78%	-1.38	(1.84)
	April 2012	35	44	80%	40.34%	34	44	77%	-0.25	(1.15)
	March 2012	34	40	85%	35.71%	32	43	74%	-1.10	(1.67)
	February 2012	18	23	78%	41.25%	36	48	75%	-0.30	(1.18)
	January 2012	77	107	72%	44.92%	56	85	66%	-0.88	(1.54)
	December 2011	35	47	74%	43.60%	38	52	73%	-0.16	(1.09)
	November 2011	38	43	88%	32.06%	52	58	90%	0.21	(1.06)

	October 2011	39	43	91%	29.05%	33	47	70%	-2.12	(2.29)
	September 2011	35	41	85%	35.34%	33	40	83%	-0.34	(1.21)
	August 2011	35	42	83%	37.27%	38	46	83%	-0.09	(1.05)
MR-5A All Troubles Cleared within 4 Hours	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS3 Capable	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
Parity	May 2012	3	4	75%	43.30%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	July 2012	2	2	100%	0.00%	0	0	0%	0.00	0.00
LIS Trunk Parity	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	2	2	100%	0.00%	1	1	100%	0.00	0.00
	January 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	December 2011	2	3	67%	47.14%	2	2	100%	0.00	(1.15)
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	August 2011	1	2	50%	50.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	July 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
UDIT Above DS1 Level Parity	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	3	3	100%	0.00%	3	4	75%	-0.76	(1.46)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	2	2	100%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0.00%	2	3	67%	-0.61	(1.37)
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
UDIT DS1 Parity	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	34	44	77%	-0.54	(1.33)
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	2	2	100%	0.00%	36	48	75%	-0.80	(1.49)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	July 2012	64	75	85%	35.38%	49	55	89%	0.68	(0.78)
Unbundled Loop - DS1 Capable Parity	June 2012	60	73	82%	38.26%	34	43	79%	-0.40	(1.24)

	May 2012	44	60	73%	44.22%	40	51	78%	0.65	(0.76)
	April 2012	50	66	76%	42.85%	34	44	77%	0.19	(1.03)
	March 2012	68	82	83%	37.63%	32	43	74%	-1.04	(1.63)
	February 2012	44	52	85%	36.08%	36	48	75%	-1.11	(1.67)
	January 2012	86	114	75%	43.05%	56	85	66%	-1.41	(1.86)
	December 2011	63	82	77%	42.19%	38	52	73%	-0.48	(1.29)
	November 2011	69	77	90%	30.51%	52	58	90%	0.01	(1.17)
	October 2011	82	100	82%	38.42%	33	47	70%	-1.46	(1.89)
	September 2011	52	62	84%	36.78%	34	41	83%	-0.12	(1.08)
	August 2011	45	60	75%	43.30%	38	46	83%	1.02	(0.57)
MR-5B All Troubles Cleared within 4 Hours	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
DS1 Parity	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0.00%	41	53	77%	-0.54	(1.33)
	March 2012	1	1	100%	0.00%	37	47	79%	-0.51	(1.31)
	February 2012	1	1	100%	0.00%	25	35	71%	-0.62	(1.38)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
E911 Parity	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	July 2012	13	16	81%	39.03%	41	57	72%	-0.73	(1.45)
Enhanced Extended Loops - DS1 Capable	June 2012	8	14	57%	49.49%	31	43	72%	1.08	(0.56)
Parity	May 2012	11	15	73%	44.22%	35	45	78%	0.36	(0.98)
	April 2012	13	15	87%	33.99%	41	53	77%	-0.76	(1.46)
	March 2012	13	16	81%	39.03%	37	47	79%	-0.21	(1.13)
	February 2012	7	9	78%	41.57%	25	35	71%	-0.38	(1.23)
	January 2012	15	29	52%	49.97%	69	90	77%	2.76	0.39
	December 2011	15	19	79%	40.77%	56	72	78%	-0.11	(1.07)
	November 2011	14	17	82%	38.12%	33	50	66%	-1.23	(1.75)
	October 2011	21	23	91%	28.18%	37	44	84%	-0.77	(1.47)
	September 2011	15	16	94%	24.21%	40	48	83%	-0.97	(1.59)
	August 2011	25	31	81%	39.51%	59	75	79%	-0.23	(1.14)
MR-5B All Troubles Cleared within 4 Hours	July 2012	1	1	100%	0.00%	19	28	68%	-0.68	(1.41)
ISDN Primary Parity	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	31	47	66%	-0.71	(1.43)

	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours LIS Trunk Parity	July 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	2	50%	50.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	July 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	July 2012	14	16	88%	33.07%	41	57	72%	-1.22	(1.74)
	June 2012	5	7	71%	45.18%	31	43	72%	0.04	(1.22)
	May 2012	12	14	86%	34.99%	35	45	78%	-0.62	(1.38)
	April 2012	8	11	73%	44.54%	41	53	77%	0.33	(1.01)
	March 2012	7	9	78%	41.57%	37	47	79%	0.06	(1.19)
	February 2012	12	13	92%	26.65%	25	35	71%	-1.42	(1.87)
	January 2012	14	26	54%	49.85%	69	90	77%	2.42	0.21
	December 2011	12	12	100%	0.00%	56	72	78%	-1.71	(2.04)
	November 2011	11	15	73%	44.22%	33	50	66%	-0.53	(1.32)
	October 2011	12	12	100%	0.00%	37	44	84%	-1.34	(1.81)
	September 2011	9	11	82%	38.57%	40	48	83%	0.12	(1.16)
	August 2011	11	15	73%	44.22%	59	75	79%	0.46	(0.91)
MR-6A Mean Time to Restore Basic Rate ISDN Parity	July 2012	0.11527778	1	02:46	0.00%	0.238888889	2	02:52	-0.25	(1.15)
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	December 2011	0.27986111	1	06:43	0.00%	0.353472222	2	04:14	1.35	(0.59)
	November 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00

MR-6A Mean Time to Restore Business Parity	July 2012	4.19930556	8	12:36	46.74%	0	584	00:13	-1.24	(1.75)	
	June 2012	1.14375	2	13:43	53.47%	0	598	18:35	-0.41	(1.25)	
	May 2012	5.25972222	5	01:15	112.29%	0	618	17:06	1.14	(0.26)	
	April 2012	2.16736111	2	02:00	30.97%	0	602	20:51	0.42	(0.53)	
	March 2012	1.975	2	23:42	25.83%	0	685	21:45	0.14	(0.72)	
	February 2012	3.21875	3	01:45	87.57%	0	732	06:33	-0.24	(1.14)	
	January 2012	7.10694444	5	10:07	85.00%	0	1067	19:25	-0.50	(1.31)	
	December 2011	5.97430556	6	23:54	45.49%	0	648	21:58	0.18	(0.70)	
	November 2011	3.85902778	7	13:14	40.97%	0	668	23:35	-1.15	(1.70)	
	October 2011	1.07986111	1	01:55	0.00%	0	746	23:33	0.12	(0.68)	
	September 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	August 2011	2.22222222	5	10:40	51.32%	0	706	20:35	-1.21	(1.74)	
	MR-6A Mean Time to Restore Centrex Parity	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
		June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
		May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
April 2012		0.24166667	2	02:54	1.74%	7.315972222	9	19:31	-1.61	(1.98)	
March 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
February 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
January 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
December 2011		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
November 2011		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
October 2011		1.31111111	1	07:28	0.00%	17.27569444	19	21:49	0.61	(0.38)	
September 2011		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
August 2011		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
MR-6A Mean Time to Restore Centrex 21 Parity		July 2012	0.86736111	1	20:49	0.00%	4.802083333	4	04:49	-0.24	(1.15)
		June 2012	8.07638889	8	00:14	8.26%	2.826388889	7	09:41	2.82	0.67
		May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	April 2012	1.3125	2	15:45	63.82%	3.675	4	22:03	-1.40	(1.85)	
	March 2012	0.9625	1	23:06	0.00%	6.275694444	8	18:50	0.39	(1.01)	
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	January 2012	0.99930556	1	23:59	0.00%	13.28611111	5	15:46	-0.65	(1.39)	
	December 2011	0.91736111	1	22:01	0.00%	6.931944444	8	20:48	0.05	(0.95)	
	November 2011	1.10277778	1	02:28	0.00%	9.754861111	10	23:25	0.16	(0.67)	
	October 2011	0.89097222	1	21:23	0.00%	4.532638889	5	21:45	-0.23	(1.14)	
	September 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	August 2011	0.11388889	1	02:44	0.00%	10.82638889	10	01:59	-1.33	(1.81)	
	MR-6A Mean Time to Restore Line Sharing Parity	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
		June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
		May 2012	0.29375	1	07:03	0.00%	0	4848	20:19	-0.60	(1.37)
April 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
March 2012		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
February 2012		0.63958333	1	15:21	0.00%	0	6264	12:49	-0.54	(1.33)	
January 2012		6.34305556	3	02:45	162.92%	0	9160	01:55	0.03	(0.88)	
December 2011		0.75069444	1	18:01	0.00%	0	5678	23:56	-0.29	(1.18)	
November 2011		1.47708333	1	11:27	0.00%	0	5875	03:52	0.32	(0.56)	
October 2011		4.55277778	4	03:19	53.33%	0	5772	01:49	0.09	(0.79)	
September 2011		0.93819444	1	22:31	0.00%	0	4906	00:06	-0.07	(1.05)	
August 2011		0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
MR-6A Mean Time to Restore Line Splitting Parity		July 2012	0.95833333	1	23:00	0.00%	0	4766	03:43	-0.13	(1.08)
		June 2012	0.24583333	1	05:54	0.00%	0	4554	21:02	-0.79	(1.48)
		May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	April 2012	3.62361111	2	19:29	179.93%	0	4530	00:37	0.90	(0.18)	
	March 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	

	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	2.11319444	1	02:43	0.00%	0	9160	01:55	0.02	(0.76)
	December 2011	1.22083333	1	05:18	0.00%	0	5678	23:56	0.26	(0.52)
	November 2011	1.49097222	1	11:47	0.00%	0	5875	03:52	0.33	(0.56)
	October 2011	0.23888889	1	05:44	0.00%	0	5772	01:49	-0.64	(1.39)
	September 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
MR-6A	Mean Time to Restore PBX Parity									
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	November 2011	0.15763889	1	03:47	0.00%	7.097916667	7	00:20	-0.57	(1.35)
	October 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
MR-6A	Mean Time to Restore Residence Parity									
	July 2012	8.55	9	22:48	52.57%	0	4182	04:12	-0.42	(1.25)
	June 2012	3.14305556	3	01:09	54.03%	0	3956	21:24	0.33	(0.60)
	May 2012	7.32291667	9	19:32	41.25%	0	4230	20:48	-0.17	(1.10)
	April 2012	9.71458333	7	09:18	85.42%	0	3928	01:12	0.69	(0.25)
	March 2012	5.84305556	6	23:22	43.68%	0	4734	02:25	-0.24	(1.14)
	February 2012	8.49305556	6	09:58	88.33%	0	5532	13:39	-0.22	(1.14)
	January 2012	19.5368056	7	18:59	248.54%	0	8093	02:47	0.95	(0.42)
	December 2011	3.95763889	2	23:29	141.74%	0	5030	00:12	1.67	0.04
	November 2011	6.05208333	4	12:19	128.89%	0	5207	04:26	0.67	(0.49)
	October 2011	8.6125	8	01:50	48.61%	0	5026	02:09	-0.03	(1.02)
	September 2011	2.55069444	4	15:18	41.39%	0	4270	00:18	-0.82	(1.50)
	August 2011	0.86597222	1	20:47	0.00%	0	4584	22:21	-0.09	(1.05)
MR-6A	Mean Time to Restore UNE - P (POTS) Parity									
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	0.90763889	1	21:47	0.00%	0	5419	01:50	-0.13	(1.08)
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
MR-6B	Mean Time to Restore Business Parity									
	July 2012	4.28541667	4	01:43	125.97%	210.2673611	196	01:45	0.00	(1.00)
	June 2012	4.57013889	3	12:34	71.88%	133.5173611	153	20:57	1.58	(0.18)
	May 2012	0.10694444	1	02:34	0.00%	120.0979167	161	17:54	-0.62	(1.38)
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	1.07847222	1	01:53	0.00%	181.8881944	179	00:23	0.05	(0.51)
	February 2012	1.50138889	2	18:01	3.26%	180.2416667	189	22:53	-0.26	(1.16)
	January 2012	0.14097222	1	03:23	0.00%	261.0131944	194	08:17	-0.88	(1.54)
	December 2011	0.89791667	1	21:33	0.00%	110.4701389	145	18:17	0.14	(0.71)
	November 2011	0.875	1	21:00	0.00%	163.1055556	173	22:38	-0.07	(1.04)
	October 2011	2.52291667	3	20:11	8.26%	146.3875	187	18:47	0.15	(0.75)

	September 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2011	0.10069444	1	02:25	0.00%	203.6659722	221	22:07	-0.78	(1.47)
MR-6B	Mean Time to Restore PBX Parity	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0.07777778	1	01:52	0.00%	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2011	0.30833333	1	07:24	0.00%	0.044444444	1	01:04	0.00	0.00
	August 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
MR-6B	Mean Time to Restore Residence Parity	3.99097222	1	23:47	0.00%	0	1459	08:40	1.99	0.14
	July 2012	1.67708333	2	20:07	5.42%	0	1252	01:16	-0.34	(1.21)
	June 2012	1.90902778	4	11:27	36.74%	0	1092	21:11	-0.75	(1.46)
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	April 2012	1.17777778	2	14:08	57.08%	0	1138	22:08	-0.60	(1.36)
	March 2012	2.03472222	1	00:50	0.00%	0	1207	01:38	0.90	(0.18)
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	2.56041667	2	06:43	40.69%	0	1054	22:28	0.53	(0.52)
	December 2011	1.21944444	1	05:16	0.00%	0	1172	05:31	-0.01	(1.00)
	November 2011	2.11944444	1	02:52	0.00%	0	1237	00:52	1.24	(0.21)
	October 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
MR-6B	Mean Time to Restore Sub-Loop Unbundling Diagnostic	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	1.98055556	1	23:32	0.00%	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
MR-6C	Mean Time to Restore Business Parity	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	January 2012	0.15208333	1	03:39	0.00%	69.64444444	123	13:35	-0.37	(1.22)
	December 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	November 2011	0.13055556	1	03:08	0.00%	19.09305556	84	05:27	-0.21	(1.13)
	October 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2011	0.29861111	2	03:35	14.65%	41.525	123	08:06	-0.50	(1.30)
MR-6C	Mean Time to Restore Centrex 21 Parity	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	July 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00

	April 2012	1.36736111	1	08:49	0.00%	0	0	00:00	0.00	0.00	
	March 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	January 2012	0.07430556	1	01:47	0.00%	0.292361111	1	07:01	0.00	0.00	
	December 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	November 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	October 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	September 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
	August 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00	
MR-6C Mean Time to Restore Line Sharing Parity	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2011	0.20208333	1	04:51	0	146.7472222	413	08:32	-0.29	(1.18)	
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2011	0.05416667	1	01:18	0	230.2944444	467	11:50	-0.63	(1.38)	
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-6C Mean Time to Restore Line Splitting Parity	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
		June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
May 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
April 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
March 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
February 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
January 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
December 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
November 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
October 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
September 2011		0.10486111	1	02:31	0	230.2944444	467	11:50	-0.55	(1.34)	
August 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6C Mean Time to Restore Residence Parity		July 2012	0.75833333	2	09:06	0.528472222	96.93333333	266	08:45	0.04	(0.84)
		June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2012	2.94722222	1	22:44	0	153.9409722	369	10:01	4.18	0.34	
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2011	0.07083333	2	00:51	0.043055556	127.6541667	329	09:19	-0.93	(1.57)	
	October 2011	0.11736111	3	00:56	0.029861111	150.2229167	353	10:13	-1.22	(1.74)	
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-6C Mean Time to Restore UNE - P (POTS) Parity	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
		June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
May 2012		0.20555556	1	04:56	0	105.9243056	347	07:20	-0.19	(1.12)	
April 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
March 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
February 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
January 2012		0	0	00:00	0	0	0	00:00	0.00	0.00	
December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00		



	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Dark Fiber - IOF Parity	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0.11180556	1	02:41	0	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0.00625	3	00:03	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore DS0 Parity	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.26875	1	06:27	0	41.07847222	91	10:50	-0.18	(1.11)
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore DS1 Parity	July 2012	0.10972222	1	02:38	0	5.195833333	44	02:50	-0.08	(1.05)
	June 2012	0.00486111	1	00:07	0	5.0375	35	03:27	-1.10	(1.67)
	May 2012	0.70486111	5	03:23	0.111111111	5.647222222	44	03:05	0.23	(0.82)
	April 2012	0.14097222	3	01:08	0.028472222	5.175694444	40	03:06	-1.31	(1.80)
	March 2012	0.47430556	4	02:51	0.038194444	5.54375	40	03:20	-0.25	(1.15)
	February 2012	0.08055556	2	00:58	0	5.672222222	38	03:35	-1.31	(1.79)
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0.46527778	5	02:14	0.028472222	5.935416667	45	03:10	-0.83	(1.50)
	November 2011	0.40486111	3	03:14	0.074305556	5.05625	51	02:23	0.83	(0.47)
	October 2011	0.15694444	1	03:46	0	6.977083333	44	03:48	-0.01	(1.01)
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	1.05972222	4	06:21	0.245833333	6.357638889	39	03:55	0.94	(0.47)
MR-6D Mean Time to Restore DS3 Parity	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.05069444	1	01:13	0	0.134722222	2	01:37	-0.22	(1.13)
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore E911 Parity	July 2012	0.05972222	3	00:29	0.001388889	0	0	00:00	0.00	0.00

	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0.00208333	3	00:01	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0.02152778	1	00:31	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.12013889	1	02:53	0	0	0	00:00	0.00	0.00
	December 2011	0.08263889	1	01:59	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2011	0.30902778	1	07:25	0	0	0	00:00	0.00	0.00
	September 2011	0.23541667	2	02:49	0.061111111	0	0	00:00	0.00	0.00
	August 2011	6.25277778	1	06:04	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	July 2012	6.17569444	49	03:01	0.122916667	5.195833333	44	02:50	0.36	(0.79)
	June 2012	5.77222222	51	02:43	0.098611111	5.0375	35	03:27	-1.13	(1.69)
	May 2012	5.63055556	49	02:45	0.120833333	5.647222222	44	03:05	-0.57	(1.35)
	April 2012	5.18888889	44	02:50	0.100694444	5.175694444	40	03:06	-0.50	(1.30)
	March 2012	4.72430556	40	02:50	0.125	5.54375	40	03:20	-0.59	(1.36)
	February 2012	2.92430556	23	03:03	0.071527778	5.672222222	38	03:35	-0.73	(1.44)
	January 2012	18.8625	107	04:14	0.233333333	13.63611111	76	04:18	-0.10	(1.06)
	December 2011	6.50833333	47	03:19	0.122222222	5.935416667	45	03:10	0.32	(0.80)
	November 2011	4.99166667	43	02:47	0.082638889	5.05625	51	02:23	1.12	(0.35)
	October 2011	4.84861111	43	02:42	0.074305556	6.977083333	44	03:48	-1.19	(1.72)
	September 2011	4.09375	41	02:24	0.073611111	4.722916667	37	03:04	-1.42	(1.86)
	August 2011	5.4125	42	03:06	0.097222222	6.357638889	39	03:55	-0.74	(1.45)
MR-6D Mean Time to Restore Enhanced Extended Loops - DS3 Capable Diagnostic	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0.44513889	4	02:40	0.053472222	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.11180556	1	02:41	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0.02013889	1	00:29	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore LIS Trunk Parity	July 2012	0.01180556	2	00:08	0.002777778	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0.05	2	00:36	0.004166667	0.067361111	1	01:37	0.00	0.00

	January 2012	0.07222222	1	01:44	0	0.127083333	1	03:03	0.00	0.00
	December 2011	0.2625	3	02:06	0.099305556	0.185416667	2	02:13	-0.06	(1.04)
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0.00625	1	00:09	0	0.019444444	1	00:28	0.00	0.00
	August 2011	0.94652778	2	11:21	0.620138889	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore UDIT Above DS1 Level Parity	July 2012	0.07916667	1	01:54	0	0.000694444	1	00:01	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0.22986111	3	01:50	0.054166667	0.313888889	3	02:31	-0.41	(1.25)
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.00069444	1	00:01	0	0.134722222	2	01:37	-0.87	(1.53)
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0.09930556	1	02:23	0	0.4625	3	03:42	-0.51	(1.31)
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore UDIT DS1 Parity	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0.01180556	1	00:17	0	5.175694444	40	03:06	-1.11	(1.67)
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0.11458333	2	01:22	0.013194444	5.672222222	38	03:35	-1.10	(1.67)
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	July 2012	4.17222222	29	03:27	0.09375	0.533333333	5	02:34	2.64	0.09
	June 2012	3.35833333	27	02:59	0.104861111	0	0	00:00	0.00	0.00
	May 2012	3.44930556	25	03:19	0.079166667	0.202083333	2	02:25	0.71	(0.74)
	April 2012	5.12708333	28	04:24	0.115277778	0.682638889	5	03:17	1.41	(0.52)
	March 2012	3.87361111	26	03:35	0.102083333	0.980555556	5	04:42	-0.63	(1.38)
	February 2012	1.94305556	19	02:27	0.038194444	0.820833333	6	03:17	-1.11	(1.67)
	January 2012	6.35347222	26	05:52	0.226388889	0.572916667	4	03:26	1.64	(0.61)
	December 2011	3.97361111	27	03:32	0.15625	0.353472222	2	04:14	-0.65	(1.39)
	November 2011	4.79513889	31	03:43	0.113888889	0.054861111	1	01:19	0.00	0.00
	October 2011	4.44722222	34	03:08	0.165972222	1.029166667	8	03:05	0.06	(1.28)
	September 2011	3.21805556	25	03:05	0.080555556	0.339583333	2	04:04	-0.86	(1.52)
	August 2011	6.675	49	03:16	0.124305556	0.170833333	3	01:22	5.71	0.07
MR-6D Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	July 2012	2.57013889	14	04:24	0.122916667	0.533333333	5	02:34	5.07	(0.05)
	June 2012	1.73125	12	03:28	0.081944444	0	0	00:00	0.00	0.00
	May 2012	4.59166667	24	04:35	0.164583333	0.202083333	2	02:25	1.72	(0.98)
	April 2012	2.76180556	17	03:54	0.1	0.682638889	5	03:17	0.75	(0.79)
	March 2012	4.92013889	25	04:43	0.24375	0.980555556	5	04:42	0.01	(1.27)
	February 2012	1.61597222	11	03:32	0.065972222	0.820833333	6	03:17	0.30	(0.81)
	January 2012	2.53194444	15	04:03	0.088194444	0.572916667	4	03:26	0.39	(0.80)
	December 2011	1.92361111	15	03:05	0.063888889	0.353472222	2	04:14	-1.03	(1.63)
	November 2011	3.50486111	22	03:49	0.091666667	0.054861111	1	01:19	0.00	0.00
	October 2011	4.60555556	13	08:30	0.572222222	1.029166667	8	03:05	5.55	(0.43)
	September 2011	0.96736111	9	02:35	0.040277778	0.339583333	2	04:04	-1.22	(1.74)

MR-6D Mean Time to Restore Unbundled Loop - DS1 Capable Parity	August 2011	3.06736111	17	04:20	0.209722222	0.170833333	3	01:22	8.44	(0.19)
	July 2012	8.9625	74	02:54	0.103472222	5.195833333	44	02:50	0.15	(0.95)
	June 2012	9.85347222	73	03:14	0.153472222	5.0375	35	03:27	-0.35	(1.21)
	May 2012	9.0125	60	03:36	0.123611111	5.647222222	44	03:05	0.97	(0.44)
	April 2012	9.87847222	66	03:36	0.149305556	5.175694444	40	03:06	0.97	(0.53)
	March 2012	9.02916667	81	02:41	0.083333333	5.54375	40	03:20	-0.91	(1.55)
	February 2012	5.92361111	52	02:44	0.094444444	5.672222222	38	03:35	-1.44	(1.88)
	January 2012	16.0020833	113	03:24	0.132638889	13.63611111	76	04:18	-1.25	(1.76)
	December 2011	9.64305556	81	02:51	0.084722222	5.935416667	45	03:10	-0.69	(1.42)
	November 2011	8.40833333	77	02:37	0.070833333	5.05625	51	02:23	0.77	(0.57)
	October 2011	13.3201389	100	03:12	0.141666667	6.977083333	44	03:48	-0.78	(1.47)
	September 2011	7.52083333	62	02:55	0.156944444	4.757638889	38	03:00	-0.22	(1.13)
	August 2011	8.96805556	60	03:35	0.145833333	6.357638889	39	03:55	-0.32	(1.19)
MR-6D Mean Time to Restore Unbundled Loop - XDSL Parity	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0.09652778	1	02:19	0	5.647222222	44	03:05	-0.28	(1.17)
	April 2012	1.16180556	4	06:58	0.277083333	5.175694444	40	03:06	2.93	0.25
	March 2012	0.3	4	01:48	0.047916667	5.54375	40	03:20	-0.78	(1.48)
	February 2012	0.57708333	3	04:37	0.075	5.672222222	38	03:35	0.62	(0.61)
	January 2012	0.46041667	4	02:46	0.046527778	13.63611111	76	04:18	-0.62	(1.38)
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0.18194444	1	04:22	0	5.05625	51	02:23	1.13	(0.30)
	October 2011	0.44513889	2	05:20	0.174305556	6.977083333	44	03:48	0.49	(0.37)
	September 2011	0.10902778	1	02:37	0	4.722916667	37	03:04	-0.21	(1.13)
	August 2011	0.13055556	2	01:34	0.028472222	6.357638889	39	03:55	-0.65	(1.40)
	MR-6D Mean Time to Restore Unbundled Loop Analog Parity	July 2012	41.6256944	115	08:41	0.298611111	0	5034	02:41	-5.18
June 2012		37.1020833	109	08:10	0.381944444	0	4839	20:15	-6.55	(4.98)
May 2012		43.89375	119	08:51	0.270833333	0	5135	19:34	-5.30	(4.22)
April 2012		47.4840278	122	09:20	0.270833333	0	4817	23:34	-5.31	(4.23)
March 2012		61.7319444	136	10:54	0.331944444	0	5800	00:46	-5.34	(4.25)
February 2012		65.7715278	131	12:03	0.502777778	0	6614	11:21	-6.69	(5.07)
January 2012		90.1118056	159	13:36	0.4375	0	9624	00:50	-9.71	(6.90)
December 2011		51.6625	128	09:41	0.263194444	0	6046	23:08	-6.98	(5.24)
November 2011		44.2618056	114	09:19	0.290972222	0	6228	02:45	-7.83	(5.76)
October 2011		52.5944444	140	09:01	0.273611111	0	6147	00:49	-5.96	(4.62)
September 2011		54.2881944	141	09:14	0.331944444	0	5314	23:06	-7.62	(5.63)
August 2011		59.125	172	08:15	0.250694444	0	5810	20:56	-9.02	(6.48)
MR-6D Mean Time to Restore Unbundled Loop ISDN Capable Parity		July 2012	0	0	00:00	0	0	0	00:00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.29236111	1	07:01	0	0.572916667	4	03:26	1.16	(0.79)
	December 2011	1.125	1	03:00	0	0.353472222	2	04:14	12.42	(1.01)
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0.04791667	1	01:09	0	0.339583333	2	04:04	-1.52	(1.93)
	August 2011	0.40277778	1	09:40	0	0.170833333	3	01:22	12.82	(0.74)
	MR-6E Mean Time to Restore DS1 Parity	July 2012	0	0	00:00	0	0	0	00:00	0.00
June 2012		0	0	00:00	0	0	0	00:00	0.00	0.00
May 2012		0	0	00:00	0	0	0	00:00	0.00	0.00
April 2012		0.16527778	1	03:58	0	5.41875	47	02:46	0.57	(0.69)

	March 2012	0.04791667	1	01:09	0	5.454861111	42	03:07	-0.82	(1.50)
	February 2012	0.10208333	1	02:27	0	19.23402778	27	17:06	-0.21	(1.12)
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore E911 Parity	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0.05902778	1	01:25	0	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0.04236111	1	01:01	0	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	July 2012	2.02361111	15	03:14	0.1375	7.771527778	47	03:58	-0.59	(1.36)
	June 2012	2.28472222	14	03:55	0.109722222	5.285416667	35	03:37	0.36	(0.79)
	May 2012	2.40486111	15	03:51	0.13125	5.407638889	39	03:20	0.64	(0.62)
	April 2012	1.70277778	15	02:43	0.096527778	5.41875	47	02:46	-0.07	(1.04)
	March 2012	2.06458333	16	03:06	0.090277778	5.454861111	42	03:07	-0.03	(1.02)
	February 2012	1.22986111	9	03:17	0.072222222	19.23402778	27	17:06	-0.51	(1.31)
	January 2012	7.51111111	29	06:13	0.435416667	19.09791667	81	05:40	0.23	(0.83)
	December 2011	2.7875	19	03:31	0.102777778	12.30902778	57	05:11	-0.55	(1.33)
	November 2011	2.10763889	17	02:59	0.079166667	8.766666667	42	05:01	-0.77	(1.47)
	October 2011	3.41319444	23	03:34	0.233333333	5.352083333	42	03:03	0.88	(0.72)
	September 2011	1.55625	16	02:20	0.056944444	5.888888889	37	03:49	-0.90	(1.55)
	August 2011	4.65138889	31	03:36	0.188194444	9.001388889	64	03:23	0.31	(0.83)
MR-6E Mean Time to Restore ISDN Primary Parity	July 2012	0.04027778	1	00:58	0	4.011111111	27	03:34	-1.30	(1.79)
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.15763889	1	03:47	0	8.502083333	44	04:38	-0.12	(1.07)
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore LIS Trunk Parity	July 2012	0.07291667	1	01:45	0	0.028472222	1	00:41	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0.14236111	2	01:43	0.076388889	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0.31875	2	03:49	0.100694444	0	0	00:00	0.00	0.00

	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0.02777778	1	00:40	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore UDIT Above DS1 Level Parity	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.00069444	1	00:01	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2011	0.04652778	1	01:07	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0.05833333	1	01:24	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0.80972222	2	09:43	0.424305556	0	0	00:00	0.00	0.00
	May 2012	0.04583333	1	01:06	0	0	0	00:00	0.00	0.00
	April 2012	0.11388889	1	02:44	0	0.079861111	1	01:55	0.00	0.00
	March 2012	0.47152778	2	05:39	0.198611111	0.478472222	3	03:50	0.67	(0.61)
	February 2012	0.17291667	2	02:04	0.116666667	0.084027778	1	02:01	0.00	0.00
	January 2012	0.42916667	2	05:09	0.111111111	0.395138889	1	09:29	0.00	0.00
	December 2011	0.56875	3	04:33	0.143055556	0	0	00:00	0.00	0.00
	November 2011	0.36388889	3	02:55	0.077083333	0.065277778	1	01:34	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0.65763889	3	05:16	0.234722222	0.067361111	1	01:37	0.00	0.00
	August 2011	0.37430556	3	03:00	0.059027778	0.060416667	1	01:27	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	July 2012	0.46388889	4	02:47	0.0375	0.068055556	1	01:38	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0.47222222	2	05:40	0.213194444	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0.27638889	2	03:19	0.040277778	0.478472222	3	03:50	-0.19	(1.11)
	February 2012	0.28819444	1	06:55	0	0.084027778	1	02:01	0.00	0.00
	January 2012	0.09444444	1	02:16	0	0.395138889	1	09:29	0.00	0.00
	December 2011	0.20277778	1	04:52	0	0	0	00:00	0.00	0.00
	November 2011	0.22222222	1	05:20	0	0.065277778	1	01:34	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0.13055556	1	03:08	0	0.067361111	1	01:37	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - DS1 Capable Parity	July 2012	1.85138889	16	02:47	0.081944444	7.771527778	47	03:58	-0.98	(1.59)
	June 2012	0.90902778	7	03:07	0.058333333	5.285416667	35	03:37	-0.47	(1.29)
	May 2012	1.37083333	14	02:21	0.089583333	5.407638889	39	03:20	-1.18	(1.72)
	April 2012	4.25347222	11	09:17	0.863888889	5.41875	47	02:46	9.29	(0.04)
	March 2012	1.19097222	9	03:11	0.104166667	5.454861111	42	03:07	0.07	(0.94)
	February 2012	1.32777778	13	02:27	0.068055556	19.23402778	27	17:06	-0.62	(1.38)
	January 2012	6.06666667	26	05:36	0.227083333	19.09791667	81	05:40	-0.02	(1.01)
	December 2011	0.91736111	12	01:50	0.042361111	12.30902778	57	05:11	-0.92	(1.56)
	November 2011	3.58194444	15	05:44	0.390972222	8.766666667	42	05:01	0.26	(0.89)
	October 2011	1.27638889	12	02:33	0.041666667	5.352083333	42	03:03	-0.70	(1.43)
	September 2011	1.60138889	11	03:30	0.109722222	5.888888889	37	03:49	-0.17	(1.10)
	August 2011	3.55416667	15	05:41	0.251388889	9.001388889	64	03:23	2.43	0.11
MR-6E Mean Time to Restore Unbundled Loop - XDSL Parity	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0.20138889	1	04:50	0	5.285416667	35	03:37	0.46	(0.62)

	May 2012	0.0875	1	02:06	0	5.407638889	39	03:20	-0.46	(1.28)
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	1.12083333	3	08:58	0.143055556	19.09791667	81	05:40	0.50	(0.36)
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0.15833333	1	03:48	0	9.001388889	64	03:23	0.13	(0.74)
MR-6E Mean Time to Restore Unbundled Loop Analog Parity	July 2012	6.08680556	16	09:08	0.183333333	0	1713	07:10	-2.85	(2.73)
	June 2012	13.0104167	27	11:34	0.324305556	0	1470	00:11	-3.09	(2.88)
	May 2012	5.52986111	19	06:59	0.1875	0	1313	20:17	-2.24	(2.36)
	April 2012	9.57708333	29	07:56	0.240972222	0	1328	23:02	-3.61	(3.19)
	March 2012	7.85	14	13:27	0.30625	0	1375	21:46	-1.47	(1.90)
	February 2012	7.80347222	16	11:42	0.279861111	0	1451	00:41	-2.00	(2.21)
	January 2012	21.8020833	38	13:46	0.513194444	0	1743	06:11	-3.37	(3.05)
	December 2011	5.56736111	15	08:54	0.180555556	0	1251	21:32	-2.19	(2.33)
	November 2011	2.09027778	6	08:22	0.5	0	1405	03:53	-1.22	(1.74)
	October 2011	1.74097222	7	05:58	0.126388889	0	1505	23:16	-2.22	(2.35)
	September 2011	4.80694444	14	08:14	0.270833333	0	1368	23:52	-2.58	(2.57)
	August 2011	5.55833333	14	09:32	0.35	0	1689	22:27	-2.36	(2.43)
MR-6E Mean Time to Restore Unbundled Loop ISDN Capable Parity	July 2012	0.11319444	1	02:43	0	0.068055556	1	01:38	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0.17291667	1	04:09	0	0.084027778	1	02:01	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0.19375	1	04:39	0	0.065277778	1	01:34	0.00	0.00
	October 2011	0.67777778	1	16:16	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0.10625	1	02:33	0	0.060416667	1	01:27	0.00	0.00
MR-7A Repair Repeat Report Rate Basic Rate ISDN Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	1	0%	0	0	2	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Business Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	2	0%	0	64	691	9%	-0.45	(1.27)
	May 2012	0	5	0%	0	62	720	9%	-0.68	(1.42)
	April 2012	0	2	0%	0	64	679	9%	-0.46	(1.28)
	March 2012	0	2	0%	0	75	749	10%	-0.47	(1.29)
	February 2012	0	3	0%	0	54	801	7%	-0.46	(1.28)
	January 2012	1	5	20%	0.4	109	1125	10%	0.78	(0.85)

	December 2011	1	6	17%	0.3727	48	699	7%	0.95	(0.77)
	November 2011	1	7	14%	0.3499	53	723	7%	0.70	(0.87)
	October 2011	0	1	0%	0	68	857	8%	-0.29	(1.18)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	5	20%	0.4	72	791	9%	0.84	(0.82)
MR-7A Repair Repeat Report Rate Centrex Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	2	50%	0.5	2	10	20%	0.97	(0.93)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	1	0%	0	2	23	9%	-0.30	(1.18)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Centrex 21 Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	8	0%	0	1	8	13%	-0.76	(1.46)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	2	0%	0	0	4	0%	0.00	0.00
	March 2012	0	1	0%	0	0	8	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	1	5	20%	-0.46	(1.28)
	December 2011	0	1	0%	0	1	10	10%	-0.32	(1.19)
	November 2011	0	1	0%	0	1	10	10%	-0.32	(1.19)
	October 2011	0	1	0%	0	1	6	17%	-0.41	(1.25)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	1	0%	0	0	11	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Line Sharing Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	493	5173	10%	-0.32	(1.20)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	1	0%	0	639	6530	10%	-0.33	(1.20)
	January 2012	1	4	25%	0.433	1013	9401	11%	0.92	(0.79)
	December 2011	0	1	0%	0	575	5892	10%	-0.33	(1.20)
	November 2011	1	1	100%	0	591	6120	10%	3.06	(0.21)
	October 2011	1	5	20%	0.4	632	6261	10%	0.73	(0.87)
	September 2011	0	1	0%	0	511	5540	9%	-0.32	(1.19)
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Line Splitting Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	1	0%	0	457	4870	9%	-0.32	(1.20)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	2	0%	0	470	4780	10%	-0.47	(1.28)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	1013	9401	11%	-0.35	(1.21)
	December 2011	0	1	0%	0	575	5892	10%	-0.33	(1.20)
	November 2011	0	1	0%	0	591	6120	10%	-0.33	(1.20)
	October 2011	0	1	0%	0	632	6261	10%	-0.34	(1.20)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00



MR-7A Repair Repeat Report Rate PBX Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	1	0%	0	0	7	0%	0.00	0.00	
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-7A Repair Repeat Report Rate Residence Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
		June 2012	0	5	0%	0	393	4179	9%	-0.72	(1.44)
May 2012		0	9	0%	0	431	4453	10%	-0.98	(1.60)	
April 2012		1	8	13%	0.3307	406	4101	10%	0.25	(1.10)	
March 2012		0	6	0%	0	462	4910	9%	-0.79	(1.48)	
February 2012		1	7	14%	0.3499	585	5729	10%	0.36	(1.05)	
January 2012		1	7	14%	0.3499	904	8276	11%	0.29	(1.08)	
December 2011		0	2	0%	0	527	5193	10%	-0.48	(1.29)	
November 2011		0	4	0%	0	538	5397	10%	-0.67	(1.40)	
October 2011		1	8	13%	0.3307	564	5404	10%	0.19	(1.13)	
September 2011		0	4	0%	0	443	4793	9%	-0.64	(1.39)	
August 2011		0	1	0%	0	479	4792	10%	-0.33	(1.20)	
MR-7A Repair Repeat Report Rate UNE - P (POTS) Parity		July 2012	0	0	0%	0	0	0	0%	0.00	0.00
		June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2012	1	1	100%	0	537	5659	9%	3.09	(0.20)	
	February 2012	1	3	33%	0.4714	639	6530	10%	1.37	(0.62)	
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-7B Repair Repeat Report Rate Business Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
		June 2012	1	4	25%	0.433	11	175	6%	1.52	(0.58)
May 2012		0	1	0%	0	16	181	9%	-0.31	(1.19)	
April 2012		0	0	0%	0	0	0	0%	0.00	0.00	
March 2012		0	1	0%	0	16	187	9%	-0.31	(1.19)	
February 2012		0	2	0%	0	20	198	10%	-0.47	(1.29)	
January 2012		0	1	0%	0	17	209	8%	-0.30	(1.18)	
December 2011		0	1	0%	0	11	158	7%	-0.27	(1.17)	
November 2011		0	1	0%	0	13	188	7%	-0.27	(1.17)	
October 2011		0	4	0%	0	22	214	10%	-0.67	(1.41)	
September 2011		0	0	0%	0	0	0	0%	0.00	0.00	
August 2011		0	1	0%	0	31	242	13%	-0.38	(1.23)	
MR-7B Repair Repeat Report Rate PBX Parity		July 2012	0	0	0%	0	0	0	0%	0.00	0.00
		June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	0	0	0%	0.00	0.00	
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00	

	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	1	0%	0	0	1	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7B Repair Repeat Report Rate	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Residence Parity	June 2012	0	2	0%	0	151	1283	12%	-0.52	(1.31)
	May 2012	0	4	0%	0	117	1140	10%	-0.68	(1.41)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	3	0%	0	103	1169	9%	-0.54	(1.33)
	February 2012	0	1	0%	0	130	1236	11%	-0.34	(1.21)
	January 2012	0	1	0%	0	146	1515	10%	-0.33	(1.20)
	December 2011	0	2	0%	0	111	1088	10%	-0.48	(1.29)
	November 2011	0	1	0%	0	129	1205	11%	-0.35	(1.21)
	October 2011	0	1	0%	0	128	1298	10%	-0.33	(1.20)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	1	0%	0	161	1412	11%	-0.36	(1.22)
MR-7B Repair Repeat Report Rate Sub-Loop Unbundling Diagnostic	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Business Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	1	2	50%	0.5	16	99	16%	1.29	(0.70)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	20	172	12%	-0.36	(1.22)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	3	3	100%	0	13	138	9%	5.31	0.84
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	2	0%	0	15	196	8%	-0.41	(1.25)
MR-7C Repair Repeat Report Rate Centrex 21 Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	2	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00

	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Line	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Sharing Parity	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	1	0%	0	99	766	13%	-0.39	(1.23)
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	1	0%	0	88	802	11%	-0.35	(1.21)
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Line	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Splitting Parity	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	2	0%	0	88	802	11%	-0.50	(1.30)
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Residence Parity	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	85	637	13%	-0.55	(1.34)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	2	0%	0	86	628	14%	-0.56	(1.34)
	October 2011	0	3	0%	0	77	635	12%	-0.64	(1.39)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate UNE - P	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
(POTS) Parity	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	81	657	12%	-0.37	(1.23)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Dark	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Fiber - IOF Parity	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00

	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	1	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	3	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate DS0 Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	10	94	11%	-0.34	(1.21)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate DS1 Parity	June 2012	1	1	100%	0	13	43	30%	1.50	(0.71)
	May 2012	1	5	20%	0.4	7	51	14%	0.39	(1.08)
	April 2012	0	3	0%	0	11	44	25%	-0.97	(1.59)
	March 2012	0	4	0%	0	12	43	28%	-1.19	(1.72)
	February 2012	0	3	0%	0	8	48	17%	-0.75	(1.46)
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	5	0%	0	8	52	15%	-0.91	(1.55)
	November 2011	1	3	33%	0.4714	12	58	21%	0.53	(1.03)
	October 2011	0	1	0%	0	9	55	16%	-0.44	(1.27)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	4	25%	0.433	7	46	15%	0.52	(1.02)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7D Repair Repeat Report Rate DS3 Parity	June 2012	0	0	0%	0	0	0	0%	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	1	0%	0	0	2	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00
November 2011		0	0	0%	0	0	0	0%	0.00	0.00
October 2011		0	0	0%	0	0	0	0%	0.00	0.00
September 2011		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate E911 Parity		June 2012	0	0	0%	0	0	0	0%	0.00
	May 2012	0	3	0%	0	0	1	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00

	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS0 Capable	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
Diagnostic	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	1	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	1	0%	0	0	0	0%	0.00	0.00
	September 2011	0	2	0%	0	0	0	0%	0.00	0.00
	August 2011	0	1	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS1 Capable	June 2012	4	51	8%	0.2688	13	43	30%	-2.35	(2.43)
Parity	May 2012	12	49	24%	0.43	7	51	14%	1.56	(0.32)
	April 2012	11	44	25%	0.433	11	44	25%	0.00	(1.00)
	March 2012	11	40	28%	0.4465	12	43	28%	-0.04	(1.03)
	February 2012	12	46	26%	0.4391	8	48	17%	1.23	(0.48)
	January 2012	30	106	28%	0.4505	15	84	18%	1.87	(0.08)
	December 2011	11	47	23%	0.4234	8	52	15%	1.10	(0.54)
	November 2011	10	43	23%	0.4225	12	58	21%	0.31	(0.96)
	October 2011	10	48	21%	0.4061	9	55	16%	0.61	(0.80)
	September 2011	9	42	21%	0.4103	11	44	25%	-0.38	(1.23)
	August 2011	14	42	33%	0.4714	7	46	15%	2.36	0.06
MR-7D Repair Repeat Report Rate	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS3 Capable	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
Diagnostic	May 2012	2	4	50%	0.5	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	1	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate LIS	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Trunk Parity	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	2	0%	0	0	1	0%	0.00	0.00
	January 2012	0	1	0%	0	0	1	0%	0.00	0.00
	December 2011	0	3	0%	0	0	2	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	1	0%	0	0	1	0%	0.00	0.00
	August 2011	0	2	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate UDIT	July 2012	0	0	0%	0	0	0	0%	0.00	0.00

Above DS1 Level Parity	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	3	33%	0.4714	0	4	0%	0.00	(0.89)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	2	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	1	0%	0	0	3	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7D Repair Repeat Report Rate UDIT DS1 Parity	June 2012	0	0	0%	0	0	0	0%	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		0	1	0%	0	11	44	25%	-0.57	(1.35)
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	2	0%	0	8	48	17%	-0.62	(1.38)
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00
November 2011		0	0	0%	0	0	0	0%	0.00	0.00
October 2011		0	0	0%	0	0	0	0%	0.00	0.00
September 2011		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity		June 2012	0	27	0%	0	0	0	0%	0.00
	May 2012	0	25	0%	0	0	3	0%	0.00	0.00
	April 2012	0	28	0%	0	1	5	20%	-1.03	(1.63)
	March 2012	0	26	0%	0	1	6	17%	-0.99	(1.60)
	February 2012	0	31	0%	0	1	6	17%	-1.00	(1.61)
	January 2012	3	26	12%	0.3195	0	6	0%	0.00	(1.04)
	December 2011	0	26	0%	0	0	5	0%	0.00	0.00
	November 2011	1	31	3%	0.1767	1	1	100%	0.00	0.00
	October 2011	2	35	6%	0.2321	0	11	0%	0.00	(1.11)
	September 2011	2	26	8%	0.2665	0	2	0%	0.00	(1.66)
	August 2011	3	49	6%	0.2397	1	4	25%	-0.84	(1.51)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7D Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	June 2012	0	12	0%	0	0	0	0%	0.00
May 2012		1	24	4%	0.1998	0	3	0%	0.00	(1.74)
April 2012		3	17	18%	0.3812	1	5	20%	-0.12	(1.07)
March 2012		1	25	4%	0.196	1	6	17%	-0.75	(1.45)
February 2012		1	18	6%	0.2291	1	6	17%	-0.63	(1.38)
January 2012		0	15	0%	0	0	6	0%	0.00	0.00
December 2011		1	15	7%	0.2494	0	5	0%	0.00	(1.41)
November 2011		1	22	5%	0.2083	1	1	100%	0.00	0.00
October 2011		0	13	0%	0	0	11	0%	0.00	0.00
September 2011		1	11	9%	0.2875	0	2	0%	0.00	(1.62)
August 2011		1	17	6%	0.2353	1	4	25%	-0.79	(1.48)
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity		June 2012	14	73	19%	0.3937	13	43	30%	-1.25
	May 2012	10	60	17%	0.3727	7	51	14%	0.45	(0.90)
	April 2012	8	66	12%	0.3264	11	44	25%	-1.53	(1.93)
	March 2012	11	82	13%	0.3408	12	43	28%	-1.72	(2.04)
	February 2012	14	85	16%	0.3709	8	48	17%	-0.03	(1.02)

	January 2012	9	111	8%	0.273	15	84	18%	-1.76	(2.07)
	December 2011	11	81	14%	0.3426	8	52	15%	-0.28	(1.17)
	November 2011	9	76	12%	0.3231	12	58	21%	-1.25	(1.76)
	October 2011	17	103	17%	0.3712	9	55	16%	0.02	(1.13)
	September 2011	7	84	8%	0.2764	11	45	24%	-2.03	(2.23)
	August 2011	9	60	15%	0.3571	7	46	15%	-0.03	(1.02)
MR-7D Repair Repeat Report Rate	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Parity	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	7	51	14%	-0.40	(1.24)
	April 2012	0	4	0%	0	11	44	25%	-1.11	(1.67)
	March 2012	1	4	25%	0.433	12	43	28%	-0.12	(1.08)
	February 2012	0	3	0%	0	8	48	17%	-0.75	(1.46)
	January 2012	0	4	0%	0	15	84	18%	-0.91	(1.55)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	1	0%	0	12	58	21%	-0.51	(1.31)
	October 2011	0	2	0%	0	9	55	16%	-0.61	(1.37)
	September 2011	0	1	0%	0	11	44	25%	-0.57	(1.35)
	August 2011	0	2	0%	0	7	46	15%	-0.59	(1.36)
MR-7D Repair Repeat Report Rate	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Parity	June 2012	12	109	11%	0.313	528	5370	10%	0.41	(0.83)
	May 2012	8	119	7%	0.2504	562	5716	10%	-1.13	(1.69)
	April 2012	8	122	7%	0.2475	521	5284	10%	-1.21	(1.74)
	March 2012	8	136	6%	0.2353	617	6299	10%	-1.52	(1.92)
	February 2012	12	166	7%	0.259	737	7123	10%	-1.30	(1.79)
	January 2012	10	160	6%	0.2421	1094	10095	11%	-1.85	(2.13)
	December 2011	6	128	5%	0.2114	660	6543	10%	-2.01	(2.22)
	November 2011	7	114	6%	0.2401	674	6776	10%	-1.35	(1.82)
	October 2011	10	148	7%	0.251	708	6927	10%	-1.38	(1.84)
	September 2011	12	158	8%	0.2649	581	6222	9%	-0.74	(1.45)
	August 2011	8	172	5%	0.2106	650	6408	10%	-2.35	(2.43)
MR-7D Repair Repeat Report Rate	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	6	0%	0.00	0.00
	December 2011	0	1	0%	0	0	5	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	1	0%	0	0	2	0%	0.00	0.00
	August 2011	0	1	0%	0	1	4	25%	-0.52	(1.31)
MR-7E Repair Repeat Report Rate DSO	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Parity	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	1	0%	0	9	47	19%	-0.48	(1.29)
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00

MR-7E Repair Repeat Report Rate DS1 Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	1	0%	0	9	53	17%	-0.45	(1.27)
	March 2012	0	1	0%	0	10	47	21%	-0.51	(1.31)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate E911 Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	1	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	1	0%	0	0	1	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	June 2012	3	14	21%	0.4103	7	43	16%	0.45	(0.95)
	May 2012	1	15	7%	0.2494	5	45	11%	-0.47	(1.29)
	April 2012	4	15	27%	0.4422	9	53	17%	0.88	(0.69)
	March 2012	4	16	25%	0.433	10	47	21%	0.31	(1.00)
	February 2012	6	19	32%	0.4648	6	40	15%	1.67	(0.31)
	January 2012	4	28	14%	0.3499	10	91	11%	0.49	(0.89)
	December 2011	6	19	32%	0.4648	15	72	21%	1.03	(0.57)
	November 2011	2	17	12%	0.3222	10	50	20%	-0.73	(1.45)
	October 2011	5	30	17%	0.3727	5	64	8%	1.49	(0.43)
	September 2011	3	17	18%	0.3812	2	50	4%	2.48	(0.22)
	August 2011	4	31	13%	0.3352	9	75	12%	0.13	(1.10)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate ISDN Primary Parity	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	4	47	9%	-0.30	(1.18)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7E Repair Repeat Report Rate LIS Trunk Parity	May 2012	0	0	0%	0	0	0	0%	0.00
April 2012		0	0	0%	0	0	0	0%	0.00	0.00



	March 2012	0	2	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	2	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	1	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT Above DS1 Level Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	2	0%	0	0	2	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	1	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	2	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	0	0	0%	0.00	0.00
	April 2012	0	1	0%	0	0	1	0%	0.00	0.00
	March 2012	0	2	0%	0	1	3	33%	-0.77	(1.47)
	February 2012	0	2	0%	0	0	1	0%	0.00	0.00
	January 2012	0	2	0%	0	1	1	100%	0.00	0.00
	December 2011	0	3	0%	0	0	0	0%	0.00	0.00
	November 2011	0	3	0%	0	0	1	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	3	0%	0	0	1	0%	0.00	0.00
	August 2011	1	3	33%	0.4714	0	1	0%	0.00	(1.41)
MR-7E Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	2	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	1	3	33%	-0.77	(1.47)
	February 2012	0	2	0%	0	0	1	0%	0.00	0.00
	January 2012	0	1	0%	0	1	1	100%	0.00	0.00
	December 2011	0	1	0%	0	0	0	0%	0.00	0.00
	November 2011	0	1	0%	0	0	1	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	1	0%	0	0	1	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	1	7	14%	0.3499	7	43	16%	-0.13	(1.08)
	May 2012	3	14	21%	0.4103	5	45	11%	1.07	(0.65)
	April 2012	1	11	9%	0.2875	9	53	17%	-0.63	(1.39)
	March 2012	2	9	22%	0.4157	10	47	21%	0.06	(1.19)
	February 2012	0	16	0%	0	6	40	15%	-1.42	(1.86)
	January 2012	4	26	15%	0.3608	10	91	11%	0.63	(0.81)
	December 2011	0	12	0%	0	15	72	21%	-1.65	(2.00)
	November 2011	1	15	7%	0.2494	10	50	20%	-1.13	(1.69)

	October 2011	1	12	8%	0.2764	5	64	8%	0.06	(1.25)
	September 2011	0	11	0%	0	2	50	4%	-0.61	(1.37)
	August 2011	0	15	0%	0	9	75	12%	-1.31	(1.79)
MR-7E Repair Repeat Report Rate	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Parity	June 2012	0	1	0%	0	7	43	16%	-0.44	(1.27)
	May 2012	0	1	0%	0	5	45	11%	-0.35	(1.21)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	3	0%	0	10	91	11%	-0.60	(1.36)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	1	0%	0	9	75	12%	-0.37	(1.22)
MR-7E Repair Repeat Report Rate	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Parity	June 2012	1	27	4%	0.1889	175	1570	11%	-1.22	(1.74)
	May 2012	0	19	0%	0	145	1435	10%	-1.45	(1.88)
	April 2012	0	30	0%	0	157	1435	11%	-1.90	(2.16)
	March 2012	1	14	7%	0.2575	132	1467	9%	-0.24	(1.15)
	February 2012	0	17	0%	0	159	1530	10%	-1.40	(1.85)
	January 2012	2	38	5%	0.2233	179	1850	10%	-0.91	(1.55)
	December 2011	2	15	13%	0.3399	132	1358	10%	0.47	(0.91)
	November 2011	0	6	0%	0	158	1503	11%	-0.84	(1.51)
	October 2011	0	8	0%	0	168	1672	10%	-0.94	(1.57)
	September 2011	0	14	0%	0	153	1562	10%	-1.23	(1.75)
	August 2011	1	14	7%	0.2575	219	1821	12%	-0.56	(1.34)
MR-7E Repair Repeat Report Rate	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	1	0%	0	0	1	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	1	0%	0	0	1	0%	0.00	0.00
	October 2011	0	1	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	1	0%	0	0	1	0%	0.00	0.00
MR-8 Trouble Rate Basic Rate ISDN Parity	July 2012	1	101	1%	0.099	6	2148	0%	1.32	(0.64)
	June 2012	0	97	0%	0	0	2152	0%	0.00	0.00
	May 2012	0	95	0%	0	3	2183	0%	-0.35	(1.22)
	April 2012	0	94	0%	0	6	2222	0%	-0.49	(1.30)
	March 2012	0	94	0%	0	9	2223	0%	-0.61	(1.37)
	February 2012	0	100	0%	0	7	2858	0%	-0.49	(1.30)
	January 2012	0	94	0%	0	7	2338	0%	-0.52	(1.32)
	December 2011	1	97	1%	0.101	5	2376	0%	1.73	(0.52)
	November 2011	0	97	0%	0	2	2411	0%	-0.28	(1.17)
	October 2011	0	95	0%	0	11	2457	0%	-0.64	(1.39)
	September 2011	0	96	0%	0	3	2501	0%	-0.33	(1.20)
	August 2011	0	96	0%	0	5	2531	0%	-0.43	(1.26)
MR-8 Trouble Rate Business Parity	July 2012	12	2005	1%	0.0771	995	226416	0%	1.07	(0.35)
	June 2012	8	2012	0%	0.0629	965	228280	0%	-0.17	(1.11)

	May 2012	6	2018	0%	0.0544	1012	229965	0%	-0.96	(1.59)
	April 2012	2	2014	0%	0.0315	949	232116	0%	-2.17	(2.32)
	March 2012	3	2005	0%	0.0387	1050	234105	0%	-1.99	(2.21)
	February 2012	5	2038	0%	0.0495	1115	235903	0%	-1.49	(1.91)
	January 2012	7	2039	0%	0.0585	1506	237728	1%	-1.64	(2.00)
	December 2011	7	2054	0%	0.0583	988	239450	0%	-0.51	(1.31)
	November 2011	11	2058	1%	0.0729	1049	241148	0%	0.68	(0.58)
	October 2011	5	2093	0%	0.0488	1217	243047	1%	-1.69	(2.03)
	September 2011	0	2099	0%	0	1026	244755	0%	-2.96	(2.80)
	August 2011	8	2115	0%	0.0614	1229	246850	1%	-0.78	(1.47)
MR-8 Trouble Rate Centrex Parity	July 2012	0	230	0%	0	45	32684	0%	-0.56	(1.34)
	June 2012	0	230	0%	0	32	32900	0%	-0.47	(1.29)
	May 2012	0	230	0%	0	33	33238	0%	-0.48	(1.29)
	April 2012	2	230	1%	0.0928	26	33475	0%	4.30	0.31
	March 2012	0	230	0%	0	58	33509	0%	-0.63	(1.38)
	February 2012	0	230	0%	0	39	33946	0%	-0.51	(1.31)
	January 2012	0	230	0%	0	40	33760	0%	-0.52	(1.32)
	December 2011	0	230	0%	0	32	33849	0%	-0.46	(1.28)
	November 2011	0	235	0%	0	47	33974	0%	-0.57	(1.35)
	October 2011	1	235	0%	0.0651	28	34113	0%	1.83	(0.44)
	September 2011	0	235	0%	0	39	34359	0%	-0.52	(1.31)
	August 2011	0	235	0%	0	30	34557	0%	-0.45	(1.27)
MR-8 Trouble Rate Centrex 21 Parity	July 2012	1	514	0%	0.0441	9	4558	0%	-0.01	(1.01)
	June 2012	8	514	2%	0.1238	12	4656	0%	5.51	2.35
	May 2012	0	519	0%	0	13	4733	0%	-1.13	(1.69)
	April 2012	3	517	1%	0.076	4	4828	0%	3.74	1.27
	March 2012	1	522	0%	0.0437	10	4879	0%	-0.06	(1.04)
	February 2012	0	545	0%	0	21	4942	0%	-1.45	(1.88)
	January 2012	2	545	0%	0.0605	9	5032	0%	0.99	(0.40)
	December 2011	1	547	0%	0.0427	14	5117	0%	-0.39	(1.23)
	November 2011	1	550	0%	0.0426	14	5182	0%	-0.38	(1.23)
	October 2011	1	555	0%	0.0424	10	5261	0%	-0.05	(1.03)
	September 2011	0	553	0%	0	19	5312	0%	-1.34	(1.82)
	August 2011	1	556	0%	0.0424	17	5477	0%	-0.53	(1.32)
MR-8 Trouble Rate Dark Fiber - IOF Diagnostic	July 2012	0	109	0%	0	0	0	0%	0.00	0.00
	June 2012	0	108	0%	0	0	0	0%	0.00	0.00
	May 2012	0	107	0%	0	0	0	0%	0.00	0.00
	April 2012	0	103	0%	0	0	0	0%	0.00	0.00
	March 2012	0	103	0%	0	0	0	0%	0.00	0.00
	February 2012	0	73	0%	0	0	0	0%	0.00	0.00
	January 2012	0	98	0%	0	0	0	0%	0.00	0.00
	December 2011	0	93	0%	0	0	0	0%	0.00	0.00
	November 2011	1	89	1%	0.1054	0	0	0%	0.00	0.00
	October 2011	0	87	0%	0	0	0	0%	0.00	0.00
	September 2011	0	85	0%	0	0	0	0%	0.00	0.00
	August 2011	3	80	4%	0.19	0	0	0%	0.00	0.00
MR-8 Trouble Rate Dark Fiber - Loop Diagnostic	July 2012	0	21	0%	0	0	0	0%	0.00	0.00
	June 2012	0	21	0%	0	0	0	0%	0.00	0.00
	May 2012	0	21	0%	0	0	0	0%	0.00	0.00
	April 2012	0	21	0%	0	0	0	0%	0.00	0.00
	March 2012	0	21	0%	0	0	0	0%	0.00	0.00
	February 2012	0	19	0%	0	0	0	0%	0.00	0.00
	January 2012	0	20	0%	0	0	0	0%	0.00	0.00

	December 2011	0	19	0%	0	0	0	0%	0.00	0.00
	November 2011	0	19	0%	0	0	0	0%	0.00	0.00
	October 2011	0	19	0%	0	0	0	0%	0.00	0.00
	September 2011	0	19	0%	0	0	0	0%	0.00	0.00
	August 2011	0	19	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate DS0 Parity	July 2012	0	359	0%	0	121	21528	1%	-1.41	(1.86)
	June 2012	0	359	0%	0	92	21723	0%	-1.23	(1.75)
	May 2012	0	347	0%	0	98	22052	0%	-1.23	(1.75)
	April 2012	0	348	0%	0	84	22164	0%	-1.14	(1.69)
	March 2012	0	348	0%	0	91	22169	0%	-1.19	(1.72)
	February 2012	0	352	0%	0	104	25914	0%	-1.18	(1.72)
	January 2012	1	301	0%	0.0575	161	22494	1%	-0.78	(1.48)
	December 2011	0	301	0%	0	95	22697	0%	-1.12	(1.68)
	November 2011	0	301	0%	0	93	22797	0%	-1.10	(1.67)
	October 2011	0	302	0%	0	97	23129	0%	-1.12	(1.68)
	September 2011	0	326	0%	0	103	23428	0%	-1.19	(1.72)
	August 2011	0	326	0%	0	127	23627	1%	-1.32	(1.80)
MR-8 Trouble Rate DS1 Parity	July 2012	1	24	4%	0.1998	112	6289	2%	0.88	(0.77)
	June 2012	1	28	4%	0.1856	86	6635	1%	1.06	(0.70)
	May 2012	5	28	18%	0.383	96	7002	1%	7.49	1.39
	April 2012	4	35	11%	0.3182	97	7089	1%	5.11	0.81
	March 2012	5	29	17%	0.3777	90	7086	1%	7.66	1.42
	February 2012	3	119	3%	0.1568	83	8291	1%	1.65	(0.29)
	January 2012	0	23	0%	0	175	7290	2%	-0.75	(1.46)
	December 2011	5	23	22%	0.4125	124	7368	2%	7.47	1.40
	November 2011	3	25	12%	0.325	108	7489	1%	4.42	0.54
	October 2011	1	25	4%	0.196	91	7572	1%	1.28	(0.61)
	September 2011	0	25	0%	0	88	7643	1%	-0.54	(1.33)
	August 2011	4	25	16%	0.3666	121	7736	2%	5.81	0.96
MR-8 Trouble Rate DS3 Parity	July 2012	0	3	0%	0	1	1207	0%	-0.05	(1.03)
	June 2012	0	3	0%	0	2	1212	0%	-0.07	(1.04)
	May 2012	0	3	0%	0	0	1257	0%	0.00	0.00
	April 2012	0	3	0%	0	4	1209	0%	-0.10	(1.06)
	March 2012	0	3	0%	0	3	1209	0%	-0.09	(1.05)
	February 2012	0	9	0%	0	2	1318	0%	-0.12	(1.07)
	January 2012	1	3	33%	0.4714	2	1231	0%	14.25	0.49
	December 2011	0	3	0%	0	1	1240	0%	-0.05	(1.03)
	November 2011	0	3	0%	0	4	1243	0%	-0.10	(1.06)
	October 2011	0	3	0%	0	0	1251	0%	0.00	0.00
	September 2011	0	3	0%	0	4	1264	0%	-0.10	(1.06)
	August 2011	0	3	0%	0	0	1271	0%	0.00	0.00
MR-8 Trouble Rate E911 Parity	July 2012	3	990	0%	0.055	1	2978	0%	4.01	1.44
	June 2012	0	986	0%	0	3	2990	0%	-0.86	(1.52)
	May 2012	3	974	0%	0.0554	1	2990	0%	4.07	1.47
	April 2012	0	964	0%	0	2	2994	0%	-0.70	(1.42)
	March 2012	0	964	0%	0	4	2985	0%	-0.99	(1.60)
	February 2012	1	1000	0%	0.0316	5	3306	0%	-0.37	(1.22)
	January 2012	0	960	0%	0	4	2972	0%	-0.99	(1.60)
	December 2011	0	960	0%	0	2	2970	0%	-0.70	(1.43)
	November 2011	1	960	0%	0.0323	3	2974	0%	0.03	(0.98)
	October 2011	0	960	0%	0	6	3109	0%	-1.19	(1.72)
	September 2011	0	956	0%	0	6	3148	0%	-1.18	(1.72)
	August 2011	0	958	0%	0	9	3150	0%	-1.45	(1.88)

MR-8 Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	July 2012	0	62	0%	0	0	0	0%	0.00	0.00	
	June 2012	0	62	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	62	0%	0	0	0	0%	0.00	0.00	
	April 2012	1	62	2%	0.126	0	0	0%	0.00	0.00	
	March 2012	0	62	0%	0	0	0	0%	0.00	0.00	
	February 2012	0	45	0%	0	0	0	0%	0.00	0.00	
	January 2012	1	62	2%	0.126	0	0	0%	0.00	0.00	
	December 2011	1	62	2%	0.126	0	0	0%	0.00	0.00	
	November 2011	0	60	0%	0	0	0	0%	0.00	0.00	
	October 2011	1	61	2%	0.127	0	0	0%	0.00	0.00	
	September 2011	2	61	3%	0.1781	0	0	0%	0.00	0.00	
	August 2011	1	58	2%	0.1302	0	0	0%	0.00	0.00	
	MR-8 Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	July 2012	66	3209	2%	0.1419	112	6290	2%	0.96	(0.41)
		June 2012	65	3220	2%	0.1406	86	6636	1%	2.98	0.81
May 2012		64	3258	2%	0.1388	96	7003	1%	2.41	0.46	
April 2012		59	3249	2%	0.1335	97	7090	1%	1.82	0.11	
March 2012		56	3237	2%	0.1304	90	7087	1%	1.94	0.18	
February 2012		32	2582	1%	0.1106	83	8292	1%	1.06	(0.35)	
January 2012		136	3108	4%	0.2046	175	7291	2%	6.03	2.66	
December 2011		66	3072	2%	0.145	124	7369	2%	1.69	0.02	
November 2011		60	3016	2%	0.1396	108	7489	1%	2.13	0.29	
October 2011		66	2933	2%	0.1483	91	7573	1%	4.43	1.69	
September 2011		57	2877	2%	0.1394	88	7644	1%	3.56	1.16	
August 2011		73	2823	3%	0.1587	121	7737	2%	3.75	1.28	
MR-8 Trouble Rate Enhanced Extended Loops - DS3 Capable Diagnostic		July 2012	0	58	0%	0	0	0	0%	0.00	0.00
		June 2012	0	57	0%	0	0	0	0%	0.00	0.00
	May 2012	4	57	7%	0.2554	0	0	0%	0.00	0.00	
	April 2012	0	55	0%	0	0	0	0%	0.00	0.00	
	March 2012	0	55	0%	0	0	0	0%	0.00	0.00	
	February 2012	0	22	0%	0	0	0	0%	0.00	0.00	
	January 2012	1	52	2%	0.1373	0	0	0%	0.00	0.00	
	December 2011	0	49	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	48	0%	0	0	0	0%	0.00	0.00	
	October 2011	0	45	0%	0	0	0	0%	0.00	0.00	
	September 2011	0	45	0%	0	0	0	0%	0.00	0.00	
	August 2011	1	45	2%	0.1474	0	0	0%	0.00	0.00	
	MR-8 Trouble Rate Frame Relay Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
		June 2012	0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00	
April 2012		0	0	0%	0	0	0	0%	0.00	0.00	
March 2012		0	0	0%	0	0	0	0%	0.00	0.00	
February 2012		0	0	0%	0	0	0	0%	0.00	0.00	
January 2012		0	0	0%	0	0	0	0%	0.00	0.00	
December 2011		0	4	0%	0	15	868	2%	-0.26	(1.16)	
November 2011		0	4	0%	0	4	882	0%	-0.13	(1.08)	
October 2011		0	4	0%	0	3	909	0%	-0.11	(1.07)	
September 2011		0	4	0%	0	13	921	1%	-0.24	(1.15)	
August 2011		0	4	0%	0	12	948	1%	-0.23	(1.14)	
MR-8 Trouble Rate ISDN Primary Parity		July 2012	1	76	1%	0.114	47	94809	0%	4.96	0.08
		June 2012	0	76	0%	0	55	95081	0%	-0.21	(1.13)
	May 2012	0	76	0%	0	47	94670	0%	-0.19	(1.12)	
	April 2012	0	76	0%	0	60	94327	0%	-0.22	(1.13)	
	March 2012	0	76	0%	0	46	94306	0%	-0.19	(1.12)	

	February 2012	0	51	0%	0	34	94678	0%	-0.14	(1.08)
	January 2012	1	76	1%	0.114	83	94437	0%	3.61	(0.08)
	December 2011	0	76	0%	0	40	95025	0%	-0.18	(1.11)
	November 2011	0	76	0%	0	44	95363	0%	-0.19	(1.11)
	October 2011	0	76	0%	0	58	95401	0%	-0.21	(1.13)
	September 2011	0	76	0%	0	43	95753	0%	-0.18	(1.11)
	August 2011	0	76	0%	0	61	95630	0%	-0.22	(1.13)
MR-8 Trouble Rate Line Sharing Parity	July 2012	0	731	0%	0	7439	815815	1%	-2.59	(2.58)
	June 2012	0	747	0%	0	6944	824133	1%	-2.52	(2.53)
	May 2012	1	769	0%	0.036	7151	831931	1%	-2.19	(2.33)
	April 2012	0	787	0%	0	6719	839856	1%	-2.52	(2.53)
	March 2012	0	803	0%	0	7766	847107	1%	-2.72	(2.66)
	February 2012	1	817	0%	0.035	8653	854227	1%	-2.54	(2.54)
	January 2012	4	847	0%	0.0686	11945	861932	1%	-2.27	(2.38)
	December 2011	1	861	0%	0.0341	7901	870009	1%	-2.45	(2.49)
	November 2011	2	879	0%	0.0476	8279	878277	1%	-2.19	(2.33)
	October 2011	5	911	1%	0.0739	8313	887048	1%	-1.22	(1.74)
	September 2011	2	938	0%	0.0461	7320	895912	1%	-2.05	(2.25)
	August 2011	0	967	0%	0	8229	906500	1%	-2.97	(2.81)
MR-8 Trouble Rate Line Splitting Parity	July 2012	1	67	1%	0.1213	7439	815815	1%	0.50	(0.94)
	June 2012	1	68	1%	0.1204	6944	824133	1%	0.57	(0.90)
	May 2012	0	70	0%	0	7151	831931	1%	-0.78	(1.47)
	April 2012	2	79	3%	0.1571	6719	839856	1%	1.73	(0.32)
	March 2012	0	81	0%	0	7766	847107	1%	-0.87	(1.53)
	February 2012	0	83	0%	0	8653	854227	1%	-0.92	(1.56)
	January 2012	1	87	1%	0.1066	11945	861932	1%	-0.19	(1.11)
	December 2011	1	90	1%	0.1048	7901	870009	1%	0.20	(1.09)
	November 2011	1	94	1%	0.1026	8279	878277	1%	0.12	(1.14)
	October 2011	1	97	1%	0.101	8313	887048	1%	0.10	(1.15)
	September 2011	2	100	2%	0.14	7320	895912	1%	1.31	(0.48)
	August 2011	0	101	0%	0	8229	906500	1%	-0.96	(1.58)
MR-8 Trouble Rate LIS Trunk Parity	July 2012	3	108070	0%	0.0053	1	93892	0%	1.18	(0.29)
	June 2012	0	107830	0%	0	1	93149	0%	-0.73	(1.45)
	May 2012	0	107374	0%	0	3	95333	0%	-1.26	(1.77)
	April 2012	0	106798	0%	0	1	95957	0%	-0.73	(1.44)
	March 2012	2	106798	0%	0.0043	0	95957	0%	0.00	0.00
	February 2012	2	112344	0%	0.0042	1	106381	0%	0.64	(0.61)
	January 2012	1	106762	0%	0.0031	2	97046	0%	-0.56	(1.34)
	December 2011	3	105946	0%	0.0053	4	99110	0%	-0.43	(1.26)
	November 2011	2	105826	0%	0.0043	1	99806	0%	0.64	(0.61)
	October 2011	0	107074	0%	0	3	100814	0%	-1.24	(1.76)
	September 2011	2	107602	0%	0.0043	1	101725	0%	0.64	(0.61)
	August 2011	2	108526	0%	0.0043	1	101461	0%	0.63	(0.62)
MR-8 Trouble Rate PBX Parity	July 2012	0	556	0%	0	8	22762	0%	-0.44	(1.27)
	June 2012	0	558	0%	0	10	23118	0%	-0.49	(1.30)
	May 2012	1	544	0%	0.0428	5	23357	0%	2.56	0.56
	April 2012	0	543	0%	0	14	23561	0%	-0.56	(1.34)
	March 2012	0	544	0%	0	9	23806	0%	-0.45	(1.27)
	February 2012	0	469	0%	0	10	26067	0%	-0.42	(1.26)
	January 2012	0	448	0%	0	22	24417	0%	-0.63	(1.38)
	December 2011	0	441	0%	0	11	24501	0%	-0.44	(1.27)
	November 2011	1	449	0%	0.0471	11	25074	0%	1.79	(0.47)
	October 2011	0	453	0%	0	9	25398	0%	-0.40	(1.24)

	September 2011	1	456	0%	0.0468	13	25717	0%	1.59	(0.53)
	August 2011	0	458	0%	0	16	26033	0%	-0.53	(1.32)
MR-8 Trouble Rate Residence Parity	July 2012	13	729	2%	0.1323	6444	589399	1%	1.79	0.09
	June 2012	7	638	1%	0.1042	5979	595853	1%	0.24	(0.86)
	May 2012	13	597	2%	0.1459	6139	601966	1%	2.81	0.71
	April 2012	8	535	2%	0.1214	5770	607740	1%	1.30	(0.21)
	March 2012	11	473	2%	0.1507	6716	613002	1%	2.57	0.29
	February 2012	8	420	2%	0.1367	7538	618324	1%	1.28	(0.36)
	January 2012	8	369	2%	0.1456	10439	624204	2%	0.74	(0.64)
	December 2011	4	336	1%	0.1085	6913	630559	1%	0.17	(1.01)
	November 2011	7	304	2%	0.15	7230	637129	1%	1.92	(0.06)
	October 2011	12	307	4%	0.1938	7096	644001	1%	4.71	1.16
	September 2011	4	382	1%	0.1018	6294	651157	1%	0.16	(1.01)
	August 2011	2	341	1%	0.0764	7000	659650	1%	-0.86	(1.52)
MR-8 Trouble Rate Sub-Loop Unbundling Diagnostic	July 2012	0	31	0%	0	0	0	0%	0.00	0.00
	June 2012	0	30	0%	0	0	0	0%	0.00	0.00
	May 2012	0	28	0%	0	0	0	0%	0.00	0.00
	April 2012	0	21	0%	0	0	0	0%	0.00	0.00
	March 2012	0	12	0%	0	0	0	0%	0.00	0.00
	February 2012	0	10	0%	0	0	0	0%	0.00	0.00
	January 2012	1	11	9%	0.2875	0	0	0%	0.00	0.00
	December 2011	0	5	0%	0	0	0	0%	0.00	0.00
	November 2011	0	3	0%	0	0	0	0%	0.00	0.00
	October 2011	0	3	0%	0	0	0	0%	0.00	0.00
	September 2011	0	3	0%	0	0	0	0%	0.00	0.00
	August 2011	0	3	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate UDIT Above DS1 Level Parity	July 2012	1	95	1%	0.1021	1	1207	0%	3.16	(0.35)
	June 2012	0	95	0%	0	2	1212	0%	-0.38	(1.23)
	May 2012	0	97	0%	0	0	1257	0%	0.00	0.00
	April 2012	3	99	3%	0.1714	4	1209	0%	4.50	0.38
	March 2012	0	99	0%	0	3	1209	0%	-0.48	(1.29)
	February 2012	0	108	0%	0	2	1318	0%	-0.39	(1.24)
	January 2012	2	99	2%	0.1407	2	1231	0%	4.42	0.15
	December 2011	0	99	0%	0	1	1240	0%	-0.27	(1.17)
	November 2011	0	102	0%	0	4	1243	0%	-0.55	(1.34)
	October 2011	1	104	1%	0.0976	0	1251	0%	0.00	(0.13)
	September 2011	1	105	1%	0.0971	4	1264	0%	1.11	(0.73)
	August 2011	1	101	1%	0.099	0	1271	0%	0.00	(0.12)
MR-8 Trouble Rate UDIT DS1 Parity	July 2012	0	108	0%	0	112	6289	2%	-1.39	(1.84)
	June 2012	0	110	0%	0	86	6635	1%	-1.19	(1.72)
	May 2012	0	107	0%	0	96	7002	1%	-1.21	(1.74)
	April 2012	1	107	1%	0.0962	97	7089	1%	-0.38	(1.23)
	March 2012	0	107	0%	0	90	7086	1%	-1.16	(1.71)
	February 2012	2	113	2%	0.1319	83	8291	1%	0.82	(0.71)
	January 2012	0	113	0%	0	175	7290	2%	-1.65	(2.01)
	December 2011	0	113	0%	0	124	7368	2%	-1.38	(1.84)
	November 2011	0	113	0%	0	108	7489	1%	-1.28	(1.78)
	October 2011	0	113	0%	0	91	7572	1%	-1.16	(1.71)
	September 2011	0	113	0%	0	88	7643	1%	-1.14	(1.69)
	August 2011	0	113	0%	0	121	7736	2%	-1.33	(1.81)
MR-8 Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity	July 2012	29	13344	0%	0.0466	6	2138	0%	-0.51	(1.31)
	June 2012	29	13266	0%	0.0467	0	2142	0%	0.00	0.00
	May 2012	26	13064	0%	0.0446	3	2173	0%	0.71	(0.57)

	April 2012	29	13034	0%	0.0471	6	2212	0%	-0.41	(1.25)
	March 2012	28	13034	0%	0.0463	9	2212	0%	-1.31	(1.80)
	February 2012	21	11807	0%	0.0421	7	2847	0%	-0.66	(1.40)
	January 2012	28	12850	0%	0.0466	7	2326	0%	-0.67	(1.41)
	December 2011	30	12757	0%	0.0484	5	2364	0%	0.23	(0.86)
	November 2011	34	12709	0%	0.0517	2	2399	0%	2.87	0.74
	October 2011	34	12614	0%	0.0518	11	2445	0%	-1.22	(1.74)
	September 2011	28	12568	0%	0.0471	3	2489	0%	1.34	(0.18)
	August 2011	52	12451	0%	0.0645	5	2519	0%	2.25	0.37
MR-8 Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity	July 2012	0	52	0%	0	112	6289	2%	-0.97	(1.59)
	June 2012	0	52	0%	0	86	6635	1%	-0.82	(1.50)
	May 2012	0	52	0%	0	96	7002	1%	-0.85	(1.51)
	April 2012	0	53	0%	0	97	7089	1%	-0.85	(1.52)
	March 2012	0	53	0%	0	90	7086	1%	-0.82	(1.50)
	February 2012	0	76	0%	0	83	8291	1%	-0.87	(1.53)
	January 2012	0	55	0%	0	175	7290	2%	-1.16	(1.70)
	December 2011	0	56	0%	0	124	7368	2%	-0.98	(1.59)
	November 2011	0	56	0%	0	108	7489	1%	-0.90	(1.55)
	October 2011	0	58	0%	0	91	7572	1%	-0.84	(1.51)
	September 2011	0	60	0%	0	88	7643	1%	-0.83	(1.51)
	August 2011	0	60	0%	0	121	7736	2%	-0.97	(1.59)
	MR-8 Trouble Rate Unbundled Loop - ADSL Qualified Parity	July 2012	18	5299	0%	0.0582	6	2138	0%	0.44
June 2012		12	5287	0%	0.0476	0	2142	0%	0.00	0.00
May 2012		26	5241	1%	0.0703	3	2173	0%	3.78	1.30
April 2012		17	5198	0%	0.0571	6	2212	0%	0.42	(0.74)
March 2012		27	5198	1%	0.0719	9	2212	0%	0.70	(0.58)
February 2012		12	4187	0%	0.0535	7	2847	0%	0.34	(0.79)
January 2012		16	5128	0%	0.0558	7	2326	0%	0.08	(0.95)
December 2011		16	5054	0%	0.0562	5	2364	0%	0.92	(0.44)
November 2011		23	4993	0%	0.0677	2	2399	0%	5.26	2.20
October 2011		13	4950	0%	0.0512	11	2445	0%	-1.13	(1.69)
September 2011		10	4855	0%	0.0453	3	2489	0%	1.00	(0.39)
August 2011		17	4775	0%	0.0596	5	2519	0%	1.44	(0.13)
MR-8 Trouble Rate Unbundled Loop - DS1 Capable Parity		July 2012	91	6742	1%	0.1154	112	6290	2%	-1.86
	June 2012	80	6779	1%	0.108	86	6636	1%	-0.59	(1.36)
	May 2012	74	6892	1%	0.1031	96	7003	1%	-1.51	(1.92)
	April 2012	77	6878	1%	0.1052	97	7090	1%	-1.26	(1.77)
	March 2012	91	6843	1%	0.1145	90	7087	1%	0.32	(0.81)
	February 2012	65	6999	1%	0.0959	83	8292	1%	-0.45	(1.27)
	January 2012	140	6818	2%	0.1418	175	7291	2%	-1.35	(1.82)
	December 2011	94	6818	1%	0.1166	124	7369	2%	-1.41	(1.86)
	November 2011	92	6823	1%	0.1153	108	7490	1%	-0.47	(1.29)
	October 2011	112	6766	2%	0.1276	91	7573	1%	2.49	0.51
	September 2011	73	6818	1%	0.1029	89	7644	1%	-0.52	(1.32)
	August 2011	75	6836	1%	0.1042	121	7737	2%	-2.27	(2.38)
	MR-8 Trouble Rate Unbundled Loop - DS3 Capable Parity	July 2012	0	4	0%	0	1	1207	0%	-0.06
June 2012		0	4	0%	0	2	1212	0%	-0.08	(1.05)
May 2012		0	4	0%	0	0	1257	0%	0.00	0.00
April 2012		0	4	0%	0	4	1209	0%	-0.12	(1.07)
March 2012		0	4	0%	0	3	1209	0%	-0.10	(1.06)
February 2012		0	4	0%	0	2	1318	0%	-0.08	(1.05)
January 2012		0	4	0%	0	2	1231	0%	-0.08	(1.05)
December 2011		0	0	0%	0	0	0	0%	0.00	0.00



	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00	
MR-8 Trouble Rate Unbundled Loop - XDSL Parity	July 2012	0	164	0%	0	112	6280	2%	-1.70	(2.04)	
	June 2012	1	173	1%	0.0758	86	6626	1%	-0.83	(1.50)	
	May 2012	2	179	1%	0.1051	96	6993	1%	-0.29	(1.18)	
	April 2012	4	184	2%	0.1458	97	7080	1%	0.93	(0.60)	
	March 2012	4	184	2%	0.1458	90	7077	1%	1.08	(0.52)	
	February 2012	3	231	1%	0.1132	83	8280	1%	0.45	(0.87)	
	January 2012	7	192	4%	0.1874	175	7281	2%	1.11	(0.46)	
	December 2011	0	194	0%	0	124	7353	2%	-1.80	(2.09)	
	November 2011	1	198	1%	0.0709	108	7474	1%	-1.09	(1.67)	
	October 2011	2	204	1%	0.0985	91	7557	1%	-0.29	(1.18)	
	September 2011	1	206	0%	0.0695	88	7628	1%	-0.89	(1.54)	
	August 2011	3	210	1%	0.1187	121	7721	2%	-0.16	(1.10)	
	MR-8 Trouble Rate Unbundled Loop Analog Parity	July 2012	131	47331	0%	0.0525	7439	815823	1%	-14.13	(9.59)
		June 2012	136	47795	0%	0.0533	6944	824141	1%	-12.98	(8.89)
May 2012		138	48964	0%	0.053	7151	831939	1%	-13.46	(9.18)	
April 2012		151	49344	0%	0.0552	6719	839864	1%	-11.97	(8.28)	
March 2012		150	49344	0%	0.0551	7766	847115	1%	-13.88	(9.44)	
February 2012		147	54567	0%	0.0518	8653	854235	1%	-16.82	(11.22)	
January 2012		197	50195	0%	0.0625	11945	861940	1%	-18.51	(12.25)	
December 2011		143	50603	0%	0.0531	7901	870017	1%	-14.42	(9.77)	
November 2011		120	51114	0%	0.0484	8279	878285	1%	-16.10	(10.79)	
October 2011		147	51629	0%	0.0533	8313	887056	1%	-14.96	(10.09)	
September 2011		155	52155	0%	0.0544	7320	895920	1%	-12.82	(8.79)	
August 2011		186	52537	0%	0.0594	8229	906508	1%	-13.01	(8.91)	
MR-8 Trouble Rate Unbundled Loop ISDN Capable Parity		July 2012	1	209	0%	0.069	6	2138	0%	0.52	(0.97)
		June 2012	0	212	0%	0	0	2142	0%	0.00	0.00
	May 2012	0	240	0%	0	3	2173	0%	-0.55	(1.33)	
	April 2012	0	245	0%	0	6	2212	0%	-0.77	(1.47)	
	March 2012	0	245	0%	0	9	2212	0%	-0.95	(1.58)	
	February 2012	1	360	0%	0.0526	7	2847	0%	0.12	(1.18)	
	January 2012	1	271	0%	0.0606	7	2326	0%	0.19	(1.13)	
	December 2011	1	288	0%	0.0588	5	2364	0%	0.47	(1.00)	
	November 2011	1	294	0%	0.0582	2	2399	0%	1.44	(0.67)	
	October 2011	1	300	0%	0.0576	11	2445	0%	-0.28	(1.17)	
	September 2011	1	313	0%	0.0564	3	2489	0%	0.96	(0.81)	
	August 2011	2	322	1%	0.0786	5	2519	0%	1.60	(0.45)	
	MR-8 Trouble Rate UNE - P (POTS) Parity	July 2012	0	22	0%	0	7439	815815	1%	-0.45	(1.27)
		June 2012	0	22	0%	0	6944	824133	1%	-0.43	(1.26)
May 2012		1	23	4%	0.2039	7151	831931	1%	1.81	(0.44)	
April 2012		0	23	0%	0	6719	839856	1%	-0.43	(1.26)	
March 2012		1	24	4%	0.1998	7766	847107	1%	1.67	(0.48)	
February 2012		0	23	0%	0	8653	854227	1%	-0.49	(1.29)	
January 2012		0	13	0%	0	11945	861932	1%	-0.43	(1.26)	
December 2011		0	13	0%	0	7901	870009	1%	-0.35	(1.21)	
November 2011		0	13	0%	0	8279	878277	1%	-0.35	(1.21)	
October 2011		0	13	0%	0	8313	887048	1%	-0.35	(1.21)	
September 2011		0	13	0%	0	7320	895912	1%	-0.33	(1.20)	
August 2011		0	14	0%	0	8229	906500	1%	-0.36	(1.22)	
MR-8 Trouble Rate UNE P (Centrex) Parity		July 2012	0	0	0%	0	0	0	0%	0.00	0.00

	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	1	0%	0	39	34359	0%	-0.03	(1.02)
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-9A Repair Appointments Met Business Parity	July 2012	7	8	88%	0.3307	572	678	84%	-0.24	(1.15)
	June 2012	2	2	100%	0	604	691	87%	-0.54	(1.33)
	May 2012	5	5	100%	0	624	720	87%	-0.87	(1.53)
	April 2012	1	2	50%	0.5	583	679	86%	1.45	(0.62)
	March 2012	2	2	100%	0	654	749	87%	-0.54	(1.33)
	February 2012	3	3	100%	0	691	801	86%	-0.69	(1.42)
	January 2012	4	5	80%	0.4	958	1126	85%	0.32	(1.08)
	December 2011	5	6	83%	0.3727	592	700	85%	0.08	(1.21)
	November 2011	7	7	100%	0	631	723	87%	-1.01	(1.61)
	October 2011	1	1	100%	0	749	832	90%	-0.33	(1.20)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	4	5	80%	0.4	723	791	91%	0.91	(0.79)
MR-9A Repair Appointments Met Centrex Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	8	10	80%	-0.65	(1.39)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	1	0%	0	21	23	91%	3.17	(0.30)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-9A Repair Appointments Met Centrex 21 Parity	July 2012	1	1	100%	0	6	6	100%	0.00	0.00
	June 2012	7	8	88%	0.3307	8	8	100%	0.00	(1.00)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	3	4	75%	-0.67	(1.41)
	March 2012	0	1	0%	0	4	8	50%	0.94	(1.08)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	5	5	100%	0.00	(0.41)
	December 2011	1	1	100%	0	9	10	90%	-0.32	(1.19)
	November 2011	1	1	100%	0	6	10	60%	-0.78	(1.47)
	October 2011	1	1	100%	0	5	6	83%	-0.41	(1.25)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0	11	11	100%	0.00	0.00
MR-9A Repair Appointments Met Residence Parity	July 2012	9	9	100%	0	4076	4417	92%	-0.87	(1.53)
	June 2012	5	5	100%	0	3819	4179	91%	-0.69	(1.42)
	May 2012	8	9	89%	0.3143	4088	4453	92%	0.32	(1.06)
	April 2012	8	8	100%	0	3762	4101	92%	-0.85	(1.52)
	March 2012	6	6	100%	0	4372	4910	89%	-0.86	(1.52)
	February 2012	6	7	86%	0.3499	5197	5729	91%	0.46	(0.99)

	January 2012	7	7	100%	0	7507	8276	91%	-0.85	(1.51)
	December 2011	1	2	50%	0.5	4645	5193	89%	1.82	(0.49)
	November 2011	4	4	100%	0	4894	5397	91%	-0.64	(1.39)
	October 2011	8	8	100%	0	4798	5204	92%	-0.82	(1.50)
	September 2011	3	4	75%	0.433	4156	4454	93%	1.46	(0.58)
	August 2011	1	1	100%	0	4539	4792	95%	-0.24	(1.14)
MR-9A Repair Appointments Met UNE - P (POTS) Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0	5026	5659	89%	-0.35	(1.22)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-9B Repair Appointments Met Business Parity	July 2012	4	4	100%	0	189	218	87%	-0.78	(1.47)
	June 2012	4	4	100%	0	149	175	85%	-0.83	(1.50)
	May 2012	1	1	100%	0	160	181	88%	-0.36	(1.22)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	1	0%	0	151	187	81%	2.04	(0.48)
	February 2012	2	2	100%	0	166	198	84%	-0.62	(1.38)
	January 2012	1	1	100%	0	172	208	83%	-0.46	(1.28)
	December 2011	1	1	100%	0	140	157	89%	-0.35	(1.21)
	November 2011	1	1	100%	0	156	188	83%	-0.45	(1.27)
	October 2011	4	4	100%	0	179	207	86%	-0.78	(1.48)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0	210	242	87%	-0.39	(1.24)
MR-9B Repair Appointments Met PBX Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0	1	1	100%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-9B Repair Appointments Met Residence Parity	July 2012	1	1	100%	0	1364	1509	90%	-0.33	(1.20)
	June 2012	2	2	100%	0	1158	1286	90%	-0.47	(1.29)
	May 2012	4	4	100%	0	1032	1140	91%	-0.65	(1.39)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	3	3	100%	0	1085	1169	93%	-0.48	(1.29)
	February 2012	1	1	100%	0	1121	1236	91%	-0.32	(1.19)
	January 2012	1	1	100%	0	1381	1515	91%	-0.31	(1.19)
	December 2011	1	2	50%	0.5	981	1088	90%	1.91	(0.46)
	November 2011	0	1	0%	0	1094	1205	91%	3.14	(0.20)
	October 2011	1	1	100%	0	1170	1269	92%	-0.29	(1.18)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00

MR-9C Repair Appointments Met Business Parity	August 2011	1	1	100%	0	1343	1412	95%	-0.23	(1.14)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0	92	99	93%	-0.39	(1.23)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0	168	172	98%	-0.15	(1.09)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	3	3	100%	0	135	138	98%	-0.26	(1.16)
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	2	2	100%	0	188	196	96%	-0.29	(1.18)
MR-9C Repair Appointments Met Centrex 21 Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0	1	2	50%	-0.82	(1.50)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	3	3	100%	0	494	518	95%	-0.38	(1.23)
MR-9C Repair Appointments Met Residence Parity	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0	625	637	98%	-0.20	(1.12)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	2	2	100%	0	619	628	99%	-0.17	(1.10)
	October 2011	3	3	100%	0	615	623	99%	-0.20	(1.12)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	MR-9C Repair Appointments Met UNE - P (POTS) Parity	June 2012	0	0	0%	0	0	0	0%	0.00
May 2012		1	1	100%	0	629	657	96%	-0.21	(1.13)
April 2012		0	0	0%	0	0	0	0%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00
November 2011		0	0	0%	0	0	0	0%	0.00	0.00
October 2011		0	0	0%	0	0	0	0%	0.00	0.00
September 2011		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		0	0	0%	0	0	0	0%	0.00	0.00
July 2012		36	44494	0%	0.0041	0	0	0%	0.00	(2.75)
NI-1A Trunk Blockage to CTL-Q Tandem Offices LIS Trunk Parity 0.01		June 2012	83	44782	0%	0.0084	0	0	0%	0.00
	May 2012	22	44566	0%	0.0026	0	0	0%	0.00	(2.85)
	April 2012	11	44518	0%	0.0014	0	0	0%	0.00	(2.92)

	March 2012	12	43582	0%	0.0018	0	0	0%	0.00	(2.92)
	February 2012	22	43342	0%	0.0029	0	0	0%	0.00	(2.85)
	January 2012	30	41902	0%	0.003	0	0	0%	0.00	(2.79)
	December 2011	6	42910	0%	0.0009	0	0	0%	0.00	(2.96)
	November 2011	5	28008	0%	0.0008	0	0	0%	0.00	(2.95)
	October 2011	3	27744	0%	0.0007	8	16097	0%	-24.52	(15.91)
	September 2011	5	27960	0%	0.0009	2	16097	0%	4.92	1.99
	August 2011	2	27864	0%	0.0004	3	16097	0%	-18.53	(12.27)
NI-1B Trunk Blockage to CTL-Q End Offices LIS Trunk Parity 0.01	July 2012	5	16147	0%	0.0032	0	0	0%	0.00	(2.90)
	June 2012	4	16147	0%	0.0015	0	0	0%	0.00	(2.93)
	May 2012	0	16147	0%	0.0002	0	0	0%	0.00	(3.00)
	April 2012	5	16147	0%	0.0035	0	0	0%	0.00	(2.91)
	March 2012	1	16195	0%	0.0007	0	0	0%	0.00	(2.99)
	February 2012	1	16243	0%	0.0006	0	0	0%	0.00	(2.97)
	January 2012	1	16279	0%	0.0004	0	0	0%	0.00	(2.99)
	December 2011	0	16303	0%	0.0002	0	0	0%	0.00	(3.00)
	November 2011	0	1956	0%	0	0	0	0%	0.00	(3.00)
	October 2011	0	1956	0%	0.0004	1	14347	0%	-1.58	(1.96)
	September 2011	0	1956	0%	0.0002	0	14347	0%	4.37	1.66
	August 2011	1	1836	0%	0.001	1	14347	0%	12.48	6.58
NI-1C Trunk Blockage to CTL-Q Tandem Offices LIS Trunk Diagnostic	July 2012	94	45454	0%	0.0113	0	0	0%	0.00	0.00
	June 2012	106	45118	0%	0.0115	0	0	0%	0.00	0.00
	May 2012	51	45094	0%	0.0085	0	0	0%	0.00	0.00
	April 2012	30	44782	0%	0.0077	0	0	0%	0.00	0.00
	March 2012	49	44374	0%	0.0107	0	0	0%	0.00	0.00
	February 2012	79	44134	0%	0.017	0	0	0%	0.00	0.00
	January 2012	134	44158	0%	0.0174	0	0	0%	0.00	0.00
	December 2011	54	44038	0%	0.0132	0	0	0%	0.00	0.00
	November 2011	55	28560	0%	0.0173	0	0	0%	0.00	0.00
	October 2011	62	28536	0%	0.0178	0	0	0%	0.00	0.00
	September 2011	38	28464	0%	0.0142	0	0	0%	0.00	0.00
	August 2011	45	28824	0%	0.0162	0	0	0%	0.00	0.00
NI-1D Trunk Blockage to CTL-Q End Offices LIS Trunk Diagnostic	July 2012	6	16171	0%	0.0038	0	0	0%	0.00	0.00
	June 2012	6	16171	0%	0.0043	0	0	0%	0.00	0.00
	May 2012	6	16171	0%	0.0089	0	0	0%	0.00	0.00
	April 2012	7	16171	0%	0.0042	0	0	0%	0.00	0.00
	March 2012	1	16195	0%	0.0007	0	0	0%	0.00	0.00
	February 2012	1	16243	0%	0.0006	0	0	0%	0.00	0.00
	January 2012	1	16303	0%	0.001	0	0	0%	0.00	0.00
	December 2011	0	16303	0%	0.0002	0	0	0%	0.00	0.00
	November 2011	0	1956	0%	0	0	0	0%	0.00	0.00
	October 2011	0	1956	0%	0.0004	0	0	0%	0.00	0.00
	September 2011	0	1956	0%	0.0002	0	0	0%	0.00	0.00
	August 2011	4	1932	0%	0.0081	0	0	0%	0.00	0.00
OP-13A Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark 0.95	July 2012	40	43	93%	0.2548	0	0	0%	0.00	0.06
	June 2012	24	24	100%	0	0	0	0%	0.00	(0.16)
	May 2012	51	51	100%	0	0	0	0%	0.00	(0.16)
	April 2012	66	68	97%	0.169	0	0	0%	0.00	(0.07)
	March 2012	45	46	98%	0.1458	0	0	0%	0.00	(0.09)
	February 2012	34	35	97%	0.1666	0	0	0%	0.00	(0.07)
	January 2012	43	45	96%	0.2061	0	0	0%	0.00	(0.02)
	December 2011	41	41	100%	0	0	0	0%	0.00	(0.16)
	November 2011	48	49	98%	0.1414	0	0	0%	0.00	(0.09)

	October 2011	49	51	96%	0.1941	0	0	0%	0.00	(0.03)
	September 2011	91	95	96%	0.2008	0	0	0%	0.00	(0.02)
	August 2011	63	63	100%	0	0	0	0%	0.00	(0.16)
OP-13A Coordinated Cuts Completed on Time Unbundled Loop Other Benchmark 0.95	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0	0	0	0%	0.00	(0.16)
OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog Diagnostic	July 2012	0	43	0%	0	0	0	0%	0.00	0.00
	June 2012	0	24	0%	0	0	0	0%	0.00	0.00
	May 2012	0	51	0%	0	0	0	0%	0.00	0.00
	April 2012	0	68	0%	0	0	0	0%	0.00	0.00
	March 2012	0	46	0%	0	0	0	0%	0.00	0.00
	February 2012	0	35	0%	0	0	0	0%	0.00	0.00
	January 2012	0	45	0%	0	0	0	0%	0.00	0.00
	December 2011	0	41	0%	0	0	0	0%	0.00	0.00
	November 2011	0	50	0%	0	0	0	0%	0.00	0.00
	October 2011	0	51	0%	0	0	0	0%	0.00	0.00
	September 2011	0	95	0%	0	0	0	0%	0.00	0.00
	August 2011	0	63	0%	0	0	0	0%	0.00	0.00
OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other Diagnostic	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	10	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	1	11	9%	0.2875	0	0	0%	0.00	0.00
	January 2012	0	6	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	33	0%	0	0	0	0%	0.00	0.00
	October 2011	0	2	0%	0	0	0	0%	0.00	0.00
	September 2011	0	15	0%	0	0	0	0%	0.00	0.00
	August 2011	0	1	0%	0	0	0	0%	0.00	0.00
OP-15A Interval for Pending Orders Delayed Past Due Date Business Parity	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	7	1	7	0	4941	70	71	-1.17	(1.71)
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders Delayed Past Due Date Enhanced Extended	July 2012	482	1	482	0	0	0	0	0.00	0.00
	June 2012	462	2	231	325.27	0	0	0	0.00	0.00

Loops (EELs) Diagnostic	May 2012	440	1	440	0	0	0	0	0.00	0.00	
	April 2012	418	1	418	0	0	0	0	0.00	0.00	
	March 2012	808	5	162	144.35	0	0	0	0.00	0.00	
	February 2012	720	4	180	130	0	0	0	0.00	0.00	
	January 2012	636	4	159	130	0	0	0	0.00	0.00	
	December 2011	548	4	137	130	0	0	0	0.00	0.00	
	November 2011	466	5	93	123.59	0	0	0	0.00	0.00	
	October 2011	384	4	96	130	0	0	0	0.00	0.00	
	September 2011	300	4	75	130	0	0	0	0.00	0.00	
	August 2011	249	3	83	143.76	0	0	0	0.00	0.00	
	OP-15A Interval for Pending Orders Delayed Past Due Date LIS Trunk Parity	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
May 2012	0	0	0	0	0	0	0	0	0.00	0.00	
April 2012	0	0	0	0	0	0	0	0	0.00	0.00	
March 2012	0	0	0	0	0	0	0	0	0.00	0.00	
February 2012	0	0	0	0	0	0	0	0	0.00	0.00	
January 2012	0	0	0	0	0	0	0	0	0.00	0.00	
December 2011	0	1	0	0	14	2	7	-1.35	(1.82)		
November 2011	0	0	0	0	0	0	0	0.00	0.00		
October 2011	0	0	0	0	0	0	0	0.00	0.00		
September 2011	0	0	0	0	0	0	0	0.00	0.00		
August 2011	0	0	0	0	0	0	0	0.00	0.00		
OP-15A Interval for Pending Orders Delayed Past Due Date Residence Parity	July 2012	10	1	10	0	3879	137	28	-0.37	(1.22)	
June 2012	0	0	0	0	0	0	0	0.00	0.00		
May 2012	0	0	0	0	0	0	0	0.00	0.00		
April 2012	0	0	0	0	0	0	0	0.00	0.00		
March 2012	447	3	149	16.46	38355	310	124	0.65	(0.76)		
February 2012	376	3	125	13.58	34319	331	104	0.63	(0.71)		
January 2012	318	4	80	47.89	28234	327	86	-0.27	(1.16)		
December 2011	239	3	80	8.96	25727	370	70	0.42	(0.77)		
November 2011	176	5	35	30.16	19717	355	56	-1.23	(1.75)		
October 2011	107	3	36	3.79	16876	395	43	-0.33	(1.20)		
September 2011	39	3	13	1	11321	408	28	-0.61	(1.37)		
August 2011	0	1	0	0	7252	159	46	-0.81	(1.49)		
OP-15A Interval for Pending Orders Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded Parity	July 2012	25628	33	777	698.76	0	0	0	0.00	0.00	
June 2012	26802	35	766	709.34	0	0	0	0.00	0.00		
May 2012	26162	32	818	698.65	0	0	0	0.00	0.00		
April 2012	25606	29	883	675.43	0	0	0	0.00	0.00		
March 2012	26532	38	698	657.77	0	0	0	0.00	0.00		
February 2012	25722	48	536	645.78	0	0	0	0.00	0.00		
January 2012	23494	24	979	631.84	9	1	9	0.00	0.00		
December 2011	23888	28	853	645.26	0	0	0	0.00	0.00		
November 2011	23364	30	779	654.81	0	0	0	0.00	0.00		
October 2011	22812	26	877	622.65	78	3	26	0.00	0.00		
September 2011	22266	26	856	622.65	15	3	5	0.00	0.00		
August 2011	21749	24	906	594.45	0	0	0	0.00	0.00		
OP-15A Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified Parity	July 2012	17440	30	581	540.21	0	0	0	0.00	0.00	
June 2012	16829	23	732	502.67	0	0	0	0.00	0.00		
May 2012	17471	27	647	512.95	0	0	0	0.00	0.00		
April 2012	17607	28	629	491.29	0	0	0	0.00	0.00		
March 2012	20456	42	487	485.07	0	0	0	0.00	0.00		
February 2012	20422	38	537	474.01	0	0	0	0.00	0.00		
January 2012	18418	25	737	444.26	9	1	9	0.00	0.00		

	December 2011	17782	24	741	433.64	0	0	0	0.00	0.00
	November 2011	17278	24	720	433.64	0	0	0	0.00	0.00
	October 2011	17901	25	716	465.14	78	3	26	0.00	0.00
	September 2011	17376	25	695	465.14	15	3	5	0.00	0.00
	August 2011	16869	23	733	435.8	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	July 2012	1391	7	199	68.95	339	11	31	5.07	0.75
Delayed Past Due Date Unbundled Loop -	June 2012	1394	9	155	77.97	256	6	43	2.55	(0.05)
DS1 Capable Parity	May 2012	954	7	136	94.63	219	6	37	2.37	0.22
	April 2012	308	10	31	56.19	204	4	51	-0.43	(1.26)
	March 2012	601	7	86	75.84	175	3	58	0.51	(0.94)
	February 2012	496	4	124	15.36	126	1	126	0.00	0.00
	January 2012	364	4	91	32.19	581	7	83	0.18	(0.83)
	December 2011	172	3	57	27.15	479	8	60	-0.06	(1.04)
	November 2011	109	3	36	27.15	339	4	85	-0.99	(1.60)
	October 2011	89	3	30	4.16	331	10	33	-0.11	(1.07)
	September 2011	28	4	7	4.76	355	6	59	-1.62	(1.98)
	August 2011	0	0	0	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	July 2012	794	7	113	72.7	1232	45	27	4.54	1.26
Delayed Past Due Date Unbundled Loop	June 2012	721	9	80	65.31	1066	44	24	3.53	0.75
Analog Parity	May 2012	903	16	56	58.3	835	32	26	2.00	0.09
	April 2012	1203	16	75	72.47	908	35	26	3.66	0.61
	March 2012	3201	32	100	61.1	7019	81	87	1.03	(0.35)
	February 2012	2591	29	89	52.68	6276	95	66	2.10	0.20
	January 2012	4960	99	50	49.43	5221	96	54	-0.70	(1.42)
	December 2011	3544	76	47	43.23	4039	96	42	0.88	(0.53)
	November 2011	3144	60	52	28	3186	80	40	2.86	0.53
	October 2011	1941	54	36	26.12	2925	99	30	1.47	(0.23)
	September 2011	1187	51	23	30.08	1826	109	17	1.77	(0.01)
	August 2011	593	14	42	33.02	1246	47	27	1.42	(0.23)
OP-15B Count of Pending Orders Delayed	July 2012	0	0	0	0	0	0	0	0.00	0.00
for Facilities Reasons Business Diagnostic	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	1	1	1	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed	July 2012	1	1	1	0	0	0	0	0.00	0.00
for Facilities Reasons Enhanced Extended	June 2012	2	2	1	0	0	0	0	0.00	0.00
Loops (EELs) Diagnostic	May 2012	1	1	1	0	0	0	0	0.00	0.00
	April 2012	1	1	1	0	0	0	0	0.00	0.00
	March 2012	1	5	0	0.4	0	0	0	0.00	0.00
	February 2012	1	4	0	0.433	0	0	0	0.00	0.00
	January 2012	1	4	0	0.433	0	0	0	0.00	0.00
	December 2011	1	4	0	0.433	0	0	0	0.00	0.00
	November 2011	2	5	0	0.4899	0	0	0	0.00	0.00
	October 2011	1	4	0	0.433	0	0	0	0.00	0.00
	September 2011	1	4	0	0.433	0	0	0	0.00	0.00
	August 2011	1	3	0	0.4714	0	0	0	0.00	0.00



OP-15B Count of Pending Orders Delayed for Facilities Reasons LIS Trunk Diagnostic	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	1	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0	0.00	0.00
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic	July 2012	0	1	0	0	0	0	0	0	0.00
June 2012		0	0	0	0	0	0	0	0	0.00	0.00
May 2012		0	0	0	0	0	0	0	0	0.00	0.00
April 2012		0	0	0	0	0	0	0	0	0.00	0.00
March 2012		0	3	0	0	0	0	0	0	0.00	0.00
February 2012		0	3	0	0	0	0	0	0	0.00	0.00
January 2012		0	4	0	0	0	0	0	0	0.00	0.00
December 2011		0	3	0	0	0	0	0	0	0.00	0.00
November 2011		1	5	0	0.4	0	0	0	0	0.00	0.00
October 2011		0	3	0	0	0	0	0	0	0.00	0.00
September 2011		0	3	0	0	0	0	0	0	0.00	0.00
August 2011		1	1	1	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic		July 2012	20	33	1	0.4886	0	0	0	0	0.00
	June 2012	27	35	1	0.4199	0	0	0	0	0.00	0.00
	May 2012	25	32	1	0.4134	0	0	0	0	0.00	0.00
	April 2012	22	29	1	0.4279	0	0	0	0	0.00	0.00
	March 2012	24	38	1	0.4824	0	0	0	0	0.00	0.00
	February 2012	34	48	1	0.4545	0	0	0	0	0.00	0.00
	January 2012	20	24	1	0.3727	0	0	0	0	0.00	0.00
	December 2011	22	28	1	0.4103	0	0	0	0	0.00	0.00
	November 2011	22	30	1	0.4422	0	0	0	0	0.00	0.00
	October 2011	22	26	1	0.3608	0	0	0	0	0.00	0.00
	September 2011	22	26	1	0.3608	0	0	0	0	0.00	0.00
	August 2011	22	24	1	0.2764	0	0	0	0	0.00	0.00
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic	July 2012	26	30	1	0.3399	0	0	0	0	0.00
June 2012		21	23	1	0.2818	0	0	0	0	0.00	0.00
May 2012		26	27	1	0.1889	0	0	0	0	0.00	0.00
April 2012		26	28	1	0.2575	0	0	0	0	0.00	0.00
March 2012		33	42	1	0.4103	0	0	0	0	0.00	0.00
February 2012		29	38	1	0.4251	0	0	0	0	0.00	0.00
January 2012		23	25	1	0.2713	0	0	0	0	0.00	0.00
December 2011		22	24	1	0.2764	0	0	0	0	0.00	0.00
November 2011		22	24	1	0.2764	0	0	0	0	0.00	0.00
October 2011		23	25	1	0.2713	0	0	0	0	0.00	0.00
September 2011		23	25	1	0.2713	0	0	0	0	0.00	0.00
August 2011		23	23	1	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic		July 2012	4	7	1	0.4949	0	0	0	0	0.00
	June 2012	5	9	1	0.4969	0	0	0	0	0.00	0.00
	May 2012	5	7	1	0.4518	0	0	0	0	0.00	0.00
	April 2012	1	10	0	0.3	0	0	0	0	0.00	0.00
	March 2012	3	7	0	0.4949	0	0	0	0	0.00	0.00

	February 2012	2	4	1	0.5	0	0	0	0.00	0.00
	January 2012	1	4	0	0.433	0	0	0	0.00	0.00
	December 2011	0	3	0	0	0	0	0	0.00	0.00
	November 2011	0	3	0	0	0	0	0	0.00	0.00
	October 2011	0	3	0	0	0	0	0	0.00	0.00
	September 2011	1	4	0	0.433	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog Diagnostic	July 2012	5	7	1	0.4518	0	0	0	0.00	0.00
	June 2012	7	9	1	0.4157	0	0	0	0.00	0.00
	May 2012	13	16	1	0.3903	0	0	0	0.00	0.00
	April 2012	11	16	1	0.4635	0	0	0	0.00	0.00
	March 2012	9	32	0	0.4496	0	0	0	0.00	0.00
	February 2012	8	29	0	0.4469	0	0	0	0.00	0.00
	January 2012	42	99	0	0.4942	0	0	0	0.00	0.00
	December 2011	21	76	0	0.4472	0	0	0	0.00	0.00
	November 2011	13	60	0	0.412	0	0	0	0.00	0.00
	October 2011	11	54	0	0.4028	0	0	0	0.00	0.00
	September 2011	13	51	0	0.4358	0	0	0	0.00	0.00
	August 2011	8	14	1	0.4949	0	0	0	0.00	0.00
OP-17A Timeliness of Disconnects associated with LNP Orders LNP Benchmark 0.9825	July 2012	4439	4439	100%	0	0	0	0%	0.00	(0.05)
	June 2012	7923	7923	100%	0	0	0	0%	0.00	(0.05)
	May 2012	4794	4794	100%	0	0	0	0%	0.00	(0.05)
	April 2012	5081	5081	100%	0	0	0	0%	0.00	(0.05)
	March 2012	5624	5624	100%	0	0	0	0%	0.00	(0.05)
	February 2012	5007	5007	100%	0	0	0	0%	0.00	(0.05)
	January 2012	5112	5112	100%	0	0	0	0%	0.00	(0.05)
	December 2011	12854	12854	100%	0	0	0	0%	0.00	(0.05)
	November 2011	4922	4922	100%	0	0	0	0%	0.00	(0.05)
	October 2011	6946	6946	100%	0	0	0	0%	0.00	(0.05)
	September 2011	5890	5890	100%	0	0	0	0%	0.00	(0.05)
	August 2011	6051	6051	100%	0	0	0	0%	0.00	(0.05)
OP-17B Timeliness of Disconnects associated with LNP Orders LNP Diagnostic	July 2012	4439	4439	100%	0	0	0	0%	0.00	0.00
	June 2012	7923	7923	100%	0	0	0	0%	0.00	0.00
	May 2012	4794	4794	100%	0	0	0	0%	0.00	0.00
	April 2012	5081	5081	100%	0	0	0	0%	0.00	0.00
	March 2012	5624	5624	100%	0	0	0	0%	0.00	0.00
	February 2012	5007	5007	100%	0	0	0	0%	0.00	0.00
	January 2012	5112	5112	100%	0	0	0	0%	0.00	0.00
	December 2011	12854	12854	100%	0	0	0	0%	0.00	0.00
	November 2011	4922	4922	100%	0	0	0	0%	0.00	0.00
	October 2011	6946	6946	100%	0	0	0	0%	0.00	0.00
	September 2011	5890	5890	100%	0	0	0	0%	0.00	0.00
	August 2011	6051	6051	100%	0	0	0	0%	0.00	0.00
OP-2 Calls Answered within Twenty Seconds - Interconnect Provisioning Center Parity	July 2012	4420	4799	92%	0.2697	907588	1114658	81%	0.00	0.00
	June 2012	4516	4768	95%	0.2237	900972	1010657	89%	0.00	0.00
	May 2012	4144	4226	98%	0.1379	898927	995842	90%	0.00	0.00
	April 2012	3812	3954	96%	0.1861	644119	784187	82%	0.00	0.00
	March 2012	4084	4277	95%	0.2076	720559	917691	79%	0.00	0.00
	February 2012	3942	4085	97%	0.1838	605443	841128	72%	0.00	0.00
	January 2012	4481	4563	98%	0.1328	579099	858741	67%	0.00	0.00
	December 2011	4530	4668	97%	0.1694	748381	801778	93%	0.00	0.00
	November 2011	5017	5192	97%	0.1805	729223	942222	77%	0.00	0.00
	October 2011	4945	5466	90%	0.2937	633807	972047	65%	0.00	0.00

	September 2011	5017	5192	97%	0.1805	651393	1014498	64%	0.00	0.00
	August 2011	5396	5731	94%	0.2346	823860	1249573	66%	0.00	0.00
OP-3A Installation Commitments Met	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Business Parity	June 2012	3	3	100%	0	778	807	96%	-0.33	(1.20)
	May 2012	2	2	100%	0	828	868	95%	-0.31	(1.19)
	April 2012	1	1	100%	0	742	763	97%	-0.17	(1.10)
	March 2012	1	1	100%	0	821	845	97%	-0.17	(1.10)
	February 2012	5	5	100%	0	755	782	97%	-0.42	(1.26)
	January 2012	4	4	100%	0	655	685	96%	-0.43	(1.26)
	December 2011	1	1	100%	0	743	764	97%	-0.17	(1.10)
	November 2011	3	3	100%	0	779	809	96%	-0.34	(1.21)
	October 2011	2	2	100%	0	852	885	96%	-0.28	(1.17)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0	872	898	97%	-0.17	(1.10)
OP-3A Installation Commitments Met	July 2012	34	35	97%	0.1666	1998	2075	96%	-0.26	(1.16)
Residence Parity	June 2012	13	14	93%	0.2575	1760	1820	97%	0.80	(0.81)
	May 2012	12	13	92%	0.2665	1851	1907	97%	1.01	(0.72)
	April 2012	10	10	100%	0	1617	1683	96%	-0.64	(1.39)
	March 2012	8	8	100%	0	1768	1843	96%	-0.58	(1.35)
	February 2012	2	3	67%	0.4714	1577	1689	93%	1.86	(0.46)
	January 2012	8	8	100%	0	1695	1759	96%	-0.55	(1.33)
	December 2011	3	5	60%	0.4899	1892	1958	97%	4.53	0.39
	November 2011	25	25	100%	0	2169	2240	97%	-0.90	(1.55)
	October 2011	13	13	100%	0	3569	3653	98%	-0.55	(1.34)
	September 2011	24	26	92%	0.2665	3300	3377	98%	1.84	(0.29)
	August 2011	34	34	100%	0	3662	3743	98%	-0.86	(1.52)
OP-3B Installation Commitments Met	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Business Parity	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	120	123	98%	-0.16	(1.10)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0	102	105	97%	-0.17	(1.10)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3B Installation Commitments Met	July 2012	4	5	80%	0.4	64	72	89%	0.61	(0.96)
Residence Parity	June 2012	1	1	100%	0	309	321	96%	-0.20	(1.12)
	May 2012	5	6	83%	0.3727	341	355	96%	1.59	(0.54)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0	444	461	96%	-0.20	(1.12)
	January 2012	5	5	100%	0	460	473	97%	-0.37	(1.23)
	December 2011	2	2	100%	0	447	455	98%	-0.19	(1.11)
	November 2011	7	7	100%	0	521	533	98%	-0.40	(1.24)
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	3	3	100%	0	544	552	99%	-0.21	(1.13)
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3C Installation Commitments Met	July 2012	1	1	100%	0	189	191	99%	-0.10	(1.06)
Business Parity	June 2012	5	5	100%	0	235	235	100%	0.00	0.00
	May 2012	4	4	100%	0	342	344	99%	-0.15	(1.09)

	April 2012	3	3	100%	0	227	228	100%	-0.11	(1.07)
	March 2012	1	1	100%	0	226	226	100%	0.00	0.00
	February 2012	10	10	100%	0	222	222	100%	0.00	0.00
	January 2012	6	6	100%	0	210	211	100%	-0.17	(1.10)
	December 2011	3	3	100%	0	197	201	98%	-0.24	(1.15)
	November 2011	11	11	100%	0	259	259	100%	0.00	0.00
	October 2011	4	4	100%	0	404	406	100%	-0.14	(1.09)
	September 2011	4	4	100%	0	310	312	99%	-0.16	(1.10)
	August 2011	8	8	100%	0	310	311	100%	-0.16	(1.10)
OP-3C Installation Commitments Met Line Splitting Benchmark 0.95	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	0	0	0%	0.00	(0.16)
	April 2012	2	2	100%	0	0	0	0%	0.00	(0.16)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	2	2	100%	0	0	0	0%	0.00	(0.16)
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3C Installation Commitments Met Residence Parity	July 2012	14	14	100%	0	3323	3327	100%	-0.13	(1.08)
	June 2012	16	16	100%	0	3474	3477	100%	-0.12	(1.07)
	May 2012	12	12	100%	0	3801	3803	100%	-0.08	(1.05)
	April 2012	17	17	100%	0	3515	3517	100%	-0.10	(1.06)
	March 2012	7	7	100%	0	3714	3721	100%	-0.11	(1.07)
	February 2012	18	19	95%	0.2233	3629	3637	100%	4.68	0.03
	January 2012	23	23	100%	0	3428	3433	100%	-0.18	(1.11)
	December 2011	17	17	100%	0	3586	3589	100%	-0.12	(1.07)
	November 2011	22	22	100%	0	4029	4037	100%	-0.21	(1.13)
	October 2011	40	40	100%	0	4460	4464	100%	-0.19	(1.11)
	September 2011	32	32	100%	0	4016	4022	100%	-0.22	(1.13)
	August 2011	23	23	100%	0	4547	4558	100%	-0.24	(1.14)
OP-3C Installation Commitments Met UNE - P (POTS) Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0	3940	3947	100%	-0.06	(1.04)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Basic Rate ISDN Parity	July 2012	1	1	100%	0	7	7	100%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00

	November 2011	2	2	100%	0	6	7	86%	-0.51	(1.31)
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Dark Fiber - IOF Diagnostic	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	1	1	100%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	2	2	100%	0	0	0	0%	0.00	(0.33)
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	August 2011	3	3	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	July 2012	6	6	100%	0	0	0	0%	0.00	(0.33)
	June 2012	14	14	100%	0	0	0	0%	0.00	(0.33)
	May 2012	15	15	100%	0	0	0	0%	0.00	(0.33)
	April 2012	32	32	100%	0	0	0	0%	0.00	(0.33)
	March 2012	44	44	100%	0	0	0	0%	0.00	(0.33)
	February 2012	16	16	100%	0	0	0	0%	0.00	(0.33)
	January 2012	8	8	100%	0	0	0	0%	0.00	(0.33)
	December 2011	22	22	100%	0	0	0	0%	0.00	(0.33)
	November 2011	43	43	100%	0	0	0	0%	0.00	(0.33)
	October 2011	12	12	100%	0	0	0	0%	0.00	(0.33)
	September 2011	6	6	100%	0	0	0	0%	0.00	(0.33)
	August 2011	18	18	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9	July 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	2	50%	0.5	0	0	0%	0.00	1.33
	March 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	February 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	January 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	3	3	100%	0	0	0	0%	0.00	(0.33)
	October 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	1	0%	0	0	0	0%	0.00	3.00
OP-3D Installation Commitments Met LIS	July 2012	7	7	100%	0	2	2	100%	0.00	0.00

Trunk Parity	June 2012	8	9	89%	0.3143	5	5	100%	0.00	(1.22)	
	May 2012	6	6	100%	0	18	19	95%	-0.50	(1.31)	
	April 2012	4	4	100%	0	10	10	100%	0.00	0.00	
	March 2012	17	17	100%	0	1	1	100%	0.00	0.00	
	February 2012	17	17	100%	0	4	4	100%	0.00	0.00	
	January 2012	6	6	100%	0	0	0	0%	0.00	0.00	
	December 2011	7	7	100%	0	1	1	100%	0.00	0.00	
	November 2011	8	8	100%	0	3	3	100%	0.00	0.00	
	October 2011	2	2	100%	0	3	3	100%	0.00	0.00	
	September 2011	12	14	86%	0.3499	2	2	100%	0.00	(1.43)	
	August 2011	13	15	87%	0.3399	3	3	100%	0.00	(1.30)	
	OP-3D Installation Commitments Met PBX Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
		June 2012	0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00	
April 2012		0	0	0%	0	0	0	0%	0.00	0.00	
March 2012		0	0	0%	0	0	0	0%	0.00	0.00	
February 2012		1	1	100%	0	0	0	0%	0.00	0.00	
January 2012		0	0	0%	0	0	0	0%	0.00	0.00	
December 2011		0	0	0%	0	0	0	0%	0.00	0.00	
November 2011		0	0	0%	0	0	0	0%	0.00	0.00	
October 2011		1	1	100%	0	3	3	100%	0.00	0.00	
September 2011		0	0	0%	0	0	0	0%	0.00	0.00	
August 2011		0	0	0%	0	0	0	0%	0.00	0.00	
OP-3D Installation Commitments Met UDIT Above DS1 Level Parity		July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0	0	0	0%	0.00	0.00	
	May 2012	1	1	100%	0	2	2	100%	0.00	0.00	
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2011	3	3	100%	0	5	6	83%	-0.63	(1.38)	
	September 2011	4	4	100%	0	1	1	100%	0.00	0.00	
	August 2011	2	2	100%	0	12	13	92%	-0.38	(1.23)	
	OP-3D Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	July 2012	359	374	96%	0.1962	0	0	0%	0.00	(0.20)
June 2012		393	395	99%	0.071	0	0	0%	0.00	(0.32)	
May 2012		308	323	95%	0.2104	0	0	0%	0.00	(0.18)	
April 2012		340	340	100%	0	0	0	0%	0.00	(0.33)	
March 2012		328	328	100%	0	0	0	0%	0.00	(0.33)	
February 2012		328	348	94%	0.2327	0	0	0%	0.00	(0.14)	
January 2012		115	115	100%	0	0	0	0%	0.00	(0.33)	
December 2011		144	144	100%	0	0	0	0%	0.00	(0.33)	
November 2011		173	173	100%	0	0	0	0%	0.00	(0.33)	
October 2011		171	173	99%	0.1069	0	0	0%	0.00	(0.29)	
September 2011		148	148	100%	0	0	0	0%	0.00	(0.33)	
August 2011		182	183	99%	0.0737	0	0	0%	0.00	(0.32)	
OP-3D Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9		July 2012	94	98	96%	0.1979	0	0	0%	0.00	(0.20)
	June 2012	116	118	98%	0.1291	0	0	0%	0.00	(0.28)	
	May 2012	92	92	100%	0	0	0	0%	0.00	(0.33)	
	April 2012	110	112	98%	0.1324	0	0	0%	0.00	(0.27)	
	March 2012	126	136	93%	0.261	0	0	0%	0.00	(0.09)	
	February 2012	117	122	96%	0.1983	0	0	0%	0.00	(0.20)	

	January 2012	17	21	81%	0.3927	0	0	0%	0.00	0.30
	December 2011	31	31	100%	0	0	0	0%	0.00	(0.33)
	November 2011	19	20	95%	0.2179	0	0	0%	0.00	(0.17)
	October 2011	42	42	100%	0	0	0	0%	0.00	(0.33)
	September 2011	16	17	94%	0.2353	0	0	0%	0.00	(0.14)
	August 2011	12	12	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met	July 2012	127	134	95%	0.2225	10	10	100%	0.00	(1.15)
Unbundled Loop - DS1 Capable Parity	June 2012	91	98	93%	0.2575	18	20	90%	-0.39	(1.24)
	May 2012	118	130	91%	0.2895	8	8	100%	0.00	(0.96)
	April 2012	132	137	96%	0.1875	62	63	98%	1.08	(0.82)
	March 2012	155	158	98%	0.1365	13	14	93%	-0.73	(1.44)
	February 2012	149	155	96%	0.1929	22	23	96%	-0.10	(1.06)
	January 2012	134	142	94%	0.2306	6	7	86%	-0.64	(1.39)
	December 2011	134	145	92%	0.2648	15	17	88%	-0.51	(1.31)
	November 2011	163	164	99%	0.0778	16	17	94%	-0.88	(1.53)
	October 2011	87	87	100%	0	13	14	93%	-0.96	(1.59)
	September 2011	106	112	95%	0.2252	19	22	86%	-1.03	(1.63)
	August 2011	130	134	97%	0.1702	37	39	95%	-0.53	(1.32)
OP-3D Installation Commitments Met	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSL Benchmark 0.9	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met	July 2012	317	324	98%	0.15	0	0	0%	0.00	(0.26)
Unbundled Loop Analog Benchmark 0.9	June 2012	315	322	98%	0.15	0	0	0%	0.00	(0.26)
	May 2012	326	336	97%	0.17	0	0	0%	0.00	(0.23)
	April 2012	391	403	97%	0.17	0	0	0%	0.00	(0.23)
	March 2012	420	431	97%	0.16	0	0	0%	0.00	(0.25)
	February 2012	341	367	93%	0.26	0	0	0%	0.00	(0.10)
	January 2012	651	692	94%	0.24	0	0	0%	0.00	(0.14)
	December 2011	650	662	98%	0.13	0	0	0%	0.00	(0.27)
	November 2011	588	604	97%	0.16	0	0	0%	0.00	(0.25)
	October 2011	583	604	97%	0.18	0	0	0%	0.00	(0.22)
	September 2011	753	775	97%	0.17	0	0	0%	0.00	(0.24)
	August 2011	771	793	97%	0.1642	0	0	0%	0.00	(0.24)
OP-3D Installation Commitments Met	July 2012	10	10	100%	0	0	0	0%	0.00	(0.33)
Unbundled Loop Conditioned Benchmark 0.9	June 2012	5	13	38%	0.4865	0	0	0%	0.00	1.72
	May 2012	17	21	81%	0.3927	0	0	0%	0.00	0.30
	April 2012	0	2	0%	0	0	0	0%	0.00	3.00
	March 2012	6	14	43%	0.4949	0	0	0%	0.00	1.57
	February 2012	0	2	0%	0	0	0	0%	0.00	3.00
	January 2012	15	18	83%	0.3727	0	0	0%	0.00	0.22
	December 2011	3	5	60%	0.4899	0	0	0%	0.00	1.00
	November 2011	12	15	80%	0.4	0	0	0%	0.00	0.33
	October 2011	9	10	90%	0.3	0	0	0%	0.00	0.00
	September 2011	2	8	25%	0.433	0	0	0%	0.00	2.17

OP-3D Installation Commitments Met Unbundled Loop ISDN Capable Parity	August 2011	10	15	67%	0.4714	0	0	0%	0.00	0.78
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	5	5	100%	0	3	3	100%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Basic Rate ISDN Parity	October 2011	1	1	100%	0	10	10	100%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met DS1 Parity	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0	6	6	100%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	22	31	71%	-0.63	(1.38)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met E911 Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	2	2	100%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	2	2	100%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	April 2012	2	2	100%	0	0	2	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	19	20	95%	0.2179	0	0	0%	0.00	(0.17)
June 2012	25	25	100%	0	0	0	0%	0.00	(0.33)	
May 2012	24	25	96%	0.196	0	0	0%	0.00	(0.20)	
April 2012	27	29	93%	0.2534	0	0	0%	0.00	(0.10)	



	March 2012	86	86	100%	0	0	0	0%	0.00	(0.33)
	February 2012	43	44	98%	0.149	0	0	0%	0.00	(0.26)
	January 2012	44	47	94%	0.2444	0	0	0%	0.00	(0.12)
	December 2011	54	56	96%	0.1856	0	0	0%	0.00	(0.21)
	November 2011	51	51	100%	0	0	0	0%	0.00	(0.33)
	October 2011	58	60	97%	0.1795	0	0	0%	0.00	(0.22)
	September 2011	52	53	98%	0.1361	0	0	0%	0.00	(0.27)
	August 2011	61	63	97%	0.1753	0	0	0%	0.00	(0.23)
OP-3E Installation Commitments Met	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS3 Capable	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
Benchmark 0.9	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	December 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	2	2	100%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met LIS	July 2012	1	1	100%	0	15	15	100%	0.00	0.00
Trunk Parity	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	8	8	100%	0	5	5	100%	0.00	0.00
	April 2012	3	3	100%	0	10	10	100%	0.00	0.00
	March 2012	9	10	90%	0.3	5	5	100%	0.00	(1.26)
	February 2012	10	11	91%	0.2875	13	13	100%	0.00	(0.94)
	January 2012	2	2	100%	0	7	7	100%	0.00	0.00
	December 2011	1	1	100%	0	3	3	100%	0.00	0.00
	November 2011	4	4	100%	0	11	11	100%	0.00	0.00
	October 2011	5	5	100%	0	17	17	100%	0.00	0.00
	September 2011	3	3	100%	0	3	3	100%	0.00	0.00
	August 2011	9	9	100%	0	5	5	100%	0.00	0.00
OP-3E Installation Commitments Met PBX	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Parity	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	4	4	100%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	3	3	100%	0	1	1	100%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met UDIT	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Above DS1 Level Parity	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00

	October 2011	1	1	100%	0	7	7	100%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met UDIT DS1 Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	2	2	100%	0	22	24	92%	-0.41	(1.25)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	July 2012	14	14	100%	0	0	0	0%	0.00	(0.33)
	June 2012	44	44	100%	0	0	0	0%	0.00	(0.33)
	May 2012	3	3	100%	0	0	0	0%	0.00	(0.33)
	April 2012	7	7	100%	0	0	0	0%	0.00	(0.33)
	March 2012	25	25	100%	0	0	0	0%	0.00	(0.33)
	February 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
	January 2012	4	4	100%	0	0	0	0%	0.00	(0.33)
	December 2011	4	4	100%	0	0	0	0%	0.00	(0.33)
	November 2011	12	14	86%	0.3499	0	0	0%	0.00	0.14
	October 2011	1	2	50%	0.5	0	0	0%	0.00	1.33
	September 2011	3	3	100%	0	0	0	0%	0.00	(0.33)
	August 2011	3	3	100%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	July 2012	4	4	100%	0	0	0	0%	0.00	(0.33)
	June 2012	20	20	100%	0	0	0	0%	0.00	(0.33)
	May 2012	10	10	100%	0	0	0	0%	0.00	(0.33)
	April 2012	27	27	100%	0	0	0	0%	0.00	(0.33)
	March 2012	9	9	100%	0	0	0	0%	0.00	(0.33)
	February 2012	13	15	87%	0.3399	0	0	0%	0.00	0.11
	January 2012	3	3	100%	0	0	0	0%	0.00	(0.33)
	December 2011	5	5	100%	0	0	0	0%	0.00	(0.33)
	November 2011	2	2	100%	0	0	0	0%	0.00	(0.33)
	October 2011	4	4	100%	0	0	0	0%	0.00	(0.33)
	September 2011	3	3	100%	0	0	0	0%	0.00	(0.33)
	August 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity	July 2012	18	18	100%	0	8	14	57%	-2.43	(2.48)
	June 2012	13	13	100%	0	22	24	92%	-0.88	(1.53)
	May 2012	11	11	100%	0	15	20	75%	-1.54	(1.94)
	April 2012	12	19	63%	0.4824	22	31	71%	0.59	(0.84)
	March 2012	22	22	100%	0	18	24	75%	-1.96	(2.19)
	February 2012	11	11	100%	0	6	11	55%	-2.14	(2.30)
	January 2012	23	23	100%	0	10	12	83%	-1.26	(1.76)
	December 2011	22	22	100%	0	6	9	67%	-1.79	(2.09)
	November 2011	17	17	100%	0	11	22	50%	-3.10	(2.88)
	October 2011	6	7	86%	0.3499	13	16	81%	-0.25	(1.15)
	September 2011	8	9	89%	0.3143	21	28	75%	-0.84	(1.51)
	August 2011	17	17	100%	0	34	37	92%	-1.01	(1.62)
OP-3E Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	July 2012	22	22	100%	0	0	0	0%	0.00	(0.33)
	June 2012	27	27	100%	0	0	0	0%	0.00	(0.33)

	May 2012	52	60	87%	0.3399	0	0	0%	0.00	0.11
	April 2012	76	77	99%	0.1132	0	0	0%	0.00	(0.29)
	March 2012	47	48	98%	0.1428	0	0	0%	0.00	(0.26)
	February 2012	30	30	100%	0	0	0	0%	0.00	(0.33)
	January 2012	75	78	96%	0.1923	0	0	0%	0.00	(0.21)
	December 2011	64	64	100%	0	0	0	0%	0.00	(0.33)
	November 2011	28	28	100%	0	0	0	0%	0.00	(0.33)
	October 2011	35	37	95%	0.2261	0	0	0%	0.00	(0.15)
	September 2011	71	79	90%	0.3017	0	0	0%	0.00	0.00
	August 2011	72	72	100%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	0	0	0%	0.00	3.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	1	0%	0	0	0	0%	0.00	3.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	7	7	100%	0	0	0	0%	0.00	(0.33)
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	2	50%	0.5	0	0	0%	0.00	1.33
	OP-3E Installation Commitments Met Unbundled Loop ISDN Capable Parity	July 2012	0	0	0%	0	0	0	0%	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		2	2	100%	0	0	0	0%	0.00	0.00
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00
November 2011		0	0	0%	0	0	0	0%	0.00	0.00
October 2011		0	0	0%	0	0	0	0%	0.00	0.00
September 2011		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		0	0	0%	0	0	0	0%	0.00	0.00
OP-4A Installation Interval Business Parity		July 2012	0	0	0	0	0	0	0	0.00
	June 2012	10	3	3	1.53	4112	790	5	-0.65	(1.39)
	May 2012	6	2	3	0	4973	841	6	-0.61	(1.37)
	April 2012	4	1	4	0	4225	730	6	-0.20	(1.12)
	March 2012	2	1	2	0	4772	826	6	-0.55	(1.34)
	February 2012	13	5	3	0.55	4246	762	6	-1.17	(1.71)
	January 2012	14	4	4	1.73	3379	642	5	-0.71	(1.43)
	December 2011	3	1	3	0	3796	729	5	-0.47	(1.28)
	November 2011	12	3	4	2.65	3960	778	5	-0.38	(1.23)
	October 2011	5	2	3	0.71	4364	860	5	-0.77	(1.47)
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	2	1	2	0	2435	573	4	-0.41	(1.25)
	OP-4A Installation Interval Residence Parity	July 2012	123	34	4	1.92	5167	1981	3	3.12
June 2012		35	14	3	0.94	5098	1735	3	-0.57	(1.34)
May 2012		42	9	5	1.87	5807	1797	3	1.34	(0.17)
April 2012		26	10	3	0.52	4666	1604	3	-0.40	(1.25)
March 2012		24	8	3	1.41	5360	1735	3	-0.09	(1.05)
February 2012		33	3	11	14.73	4736	1609	3	6.25	0.88
January 2012		18	5	4	1.52	5794	1692	3	0.15	(0.70)

	December 2011	27	5	5	3.36	5721	1870	3	2.04	(0.02)
	November 2011	75	21	4	1.12	6901	2162	3	0.57	(0.47)
	October 2011	42	8	5	1.67	15961	3556	4	0.65	(0.51)
	September 2011	126	23	5	1.24	15628	3268	5	0.87	(0.42)
	August 2011	93	19	5	1.59	9925	2679	4	1.81	(0.04)
OP-4B Installation Interval Business Parity	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	3	1	3	0	598	122	5	-0.51	(1.31)
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	1	1	1	0	556	105	5	-0.74	(1.45)
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
OP-4B Installation Interval Residence Parity	July 2012	16	5	3	1.1	245	59	4	-0.46	(1.28)
	June 2012	3	1	3	0	970	304	3	-0.02	(1.01)
	May 2012	16	5	3	2.49	1147	329	3	-0.09	(1.06)
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	2	1	2	0	1871	450	4	-0.66	(1.40)
	January 2012	26	4	7	1.29	1837	463	4	1.78	(0.08)
	December 2011	16	2	8	1.41	1673	438	4	1.66	(0.01)
	November 2011	36	7	5	2.12	1921	516	4	1.35	(0.29)
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	13	2	7	0.71	2305	523	4	0.78	(0.31)
	August 2011	0	0	0	0	0	0	0	0.00	0.00
OP-4C Installation Interval Business Parity	July 2012	1	1	1	0	148	101	1	-0.38	(1.23)
	June 2012	2	2	1	0	159	112	1	-0.58	(1.35)
	May 2012	3	4	1	0.5	297	169	2	-1.21	(1.74)
	April 2012	1	1	1	0	184	117	2	-0.39	(1.24)
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	6	6	1	0	198	117	2	-0.98	(1.60)
	January 2012	2	2	1	0	180	111	2	-0.83	(1.51)
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	1	1	1	0	195	138	1	-0.31	(1.19)
	October 2011	1	1	1	0	242	186	1	-0.33	(1.20)
	September 2011	2	2	1	0	219	144	2	-0.52	(1.31)
	August 2011	2	2	1	0	218	135	2	-0.70	(1.43)
OP-4C Installation Interval Line Splitting Benchmark 3.3	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	2	0	0	0	0	0	0.00	(3.00)
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	5	2	3	0.71	0	0	0	0.00	(0.73)
	August 2011	0	0	0	0	0	0	0	0.00	0.00

OP-4C Installation Interval Residence Parity	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	1	0	0	1842	1623	1	-2.09	(2.27)
	April 2012	1	1	1	0	1810	1457	1	-0.10	(1.06)
	March 2012	1	1	1	0	1851	1604	1	-0.24	(1.15)
	February 2012	1	2	1	0.71	1852	1618	1	-1.95	(2.18)
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	1	0	0	2142	1986	1	-2.01	(2.22)
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	OP-4D Installation Interval Basic Rate ISDN Parity	July 2012	5	1	5	0	5	1	5	0.00
June 2012		0	0	0	0	0	0	0	0.00	0.00
May 2012		0	0	0	0	0	0	0	0.00	0.00
April 2012		0	0	0	0	0	0	0	0.00	0.00
March 2012		0	0	0	0	0	0	0	0.00	0.00
February 2012		0	0	0	0	0	0	0	0.00	0.00
January 2012		0	0	0	0	0	0	0	0.00	0.00
December 2011		0	0	0	0	0	0	0	0.00	0.00
November 2011		3	1	3	0	18	4	5	-1.34	(1.82)
October 2011		0	0	0	0	0	0	0	0.00	0.00
September 2011		0	0	0	0	0	0	0	0.00	0.00
August 2011		0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Dark Fiber - IOF Diagnostic		July 2012	0	0	0	0	0	0	0	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	20	1	20	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	OP-4D Installation Interval E911 Parity	July 2012	0	0	0	0	0	0	0	0.00
June 2012		24	2	12	0	0	0	0	0.00	0.00
May 2012		0	0	0	0	0	0	0	0.00	0.00
April 2012		0	0	0	0	0	0	0	0.00	0.00
March 2012		0	0	0	0	0	0	0	0.00	0.00
February 2012		0	0	0	0	0	0	0	0.00	0.00
January 2012		0	0	0	0	0	0	0	0.00	0.00
December 2011		0	0	0	0	0	0	0	0.00	0.00
November 2011		0	0	0	0	0	0	0	0.00	0.00
October 2011		12	1	12	0	0	0	0	0.00	0.00
September 2011		0	0	0	0	0	0	0	0.00	0.00
August 2011		0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic		July 2012	0	0	0	0	0	0	0	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00

	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	8	2	4	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0	0.00	0.00
	September 2011	5	1	5	0	0	0	0	0	0.00	0.00
	August 2011	15	3	5	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Enhanced	July 2012	20	4	5	0	0	0	0	0	0.00	(0.50)
Extended Loops - DS1 Capable Benchmark 6	June 2012	57	12	5	0.62	0	0	0	0	0.00	(0.63)
	May 2012	34	7	5	0.38	0	0	0	0	0.00	(0.57)
	April 2012	30	7	4	0.95	0	0	0	0	0.00	(0.86)
	March 2012	46	10	5	0.97	0	0	0	0	0.00	(0.70)
	February 2012	60	13	5	0.87	0	0	0	0	0.00	(0.69)
	January 2012	36	8	5	0.93	0	0	0	0	0.00	(0.75)
	December 2011	64	14	5	0.94	0	0	0	0	0.00	(0.71)
	November 2011	187	44	4	1.14	0	0	0	0	0.00	(0.88)
	October 2011	52	11	5	0.65	0	0	0	0	0.00	(0.64)
	September 2011	28	6	5	0.52	0	0	0	0	0.00	(0.67)
	August 2011	80	17	5	0.59	0	0	0	0	0.00	(0.65)
OP-4D Installation Interval PBX Parity	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	5	1	5	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
	October 2011	1	1	1	0	8	1	8	8	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval UDIT Above DS1 Level Parity	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	7	1	7	0	23	2	12	12	-0.74	(1.45)
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	July 2012	668	215	3	1.73	0	0	0	0	0.00	(1.45)
	June 2012	778	267	3	0.78	0	0	0	0	0.00	(1.54)
	May 2012	696	233	3	1.09	0	0	0	0	0.00	(1.51)
	April 2012	630	244	3	0.61	0	0	0	0	0.00	(1.71)
	March 2012	707	268	3	0.54	0	0	0	0	0.00	(1.68)
	February 2012	818	238	3	5.16	0	0	0	0	0.00	(1.28)
	January 2012	183	67	3	0.71	0	0	0	0	0.00	(1.63)
	December 2011	244	102	2	0.55	0	0	0	0	0.00	(1.80)
	November 2011	254	103	2	0.62	0	0	0	0	0.00	(1.77)
	October 2011	320	124	3	0.61	0	0	0	0	0.00	(1.71)

	September 2011	177	61	3	0.3	0	0	0	0.00	(1.55)
	August 2011	394	145	3	0.66	0	0	0	0.00	(1.64)
OP-4D Installation Interval Unbundled Loop ADSL Qualified Benchmark 6	July 2012	192	64	3	0.31	0	0	0	0.00	(1.50)
	June 2012	286	95	3	0.54	0	0	0	0.00	(1.49)
	May 2012	244	83	3	0.24	0	0	0	0.00	(1.53)
	April 2012	299	94	3	1.14	0	0	0	0.00	(1.41)
	March 2012	348	113	3	0.61	0	0	0	0.00	(1.46)
	February 2012	363	117	3	1.53	0	0	0	0.00	(1.45)
	January 2012	58	19	3	0.62	0	0	0	0.00	(1.47)
	December 2011	58	21	3	0.44	0	0	0	0.00	(1.62)
	November 2011	56	19	3	0.78	0	0	0	0.00	(1.53)
	October 2011	80	27	3	0.19	0	0	0	0.00	(1.52)
	September 2011	26	9	3	0.33	0	0	0	0.00	(1.56)
	August 2011	17	6	3	0.41	0	0	0	0.00	(1.58)
OP-4D Installation Interval Unbundled Loop DS1 Capable Benchmark 5.5	July 2012	579	118	5	3.26	0	0	0	0.00	(0.32)
	June 2012	366	79	5	3.38	0	0	0	0.00	(0.47)
	May 2012	544	104	5	4.16	0	0	0	0.00	(0.15)
	April 2012	392	92	4	2.31	0	0	0	0.00	(0.68)
	March 2012	582	134	4	1.36	0	0	0	0.00	(0.63)
	February 2012	527	111	5	2.42	0	0	0	0.00	(0.41)
	January 2012	427	105	4	1.46	0	0	0	0.00	(0.78)
	December 2011	502	118	4	1.23	0	0	0	0.00	(0.68)
	November 2011	489	127	4	1.39	0	0	0	0.00	(0.90)
	October 2011	243	67	4	1.34	0	0	0	0.00	(1.02)
	September 2011	366	77	5	0.91	0	0	0	0.00	(0.41)
	August 2011	399	85	5	0.98	0	0	0	0.00	(0.44)
OP-4D Installation Interval Unbundled Loop XDSLi Benchmark 6	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	2	1	2	0	0	0	0	0.00	(2.00)
OP-4D Installation Interval Unbundled Loop Analog Benchmark 6	July 2012	1303	265	5	0.63	0	0	0	0.00	(0.54)
	June 2012	1390	286	5	0.83	0	0	0	0.00	(0.57)
	May 2012	1273	260	5	0.9	0	0	0	0.00	(0.55)
	April 2012	1527	307	5	0.9	0	0	0	0.00	(0.51)
	March 2012	1768	367	5	1.04	0	0	0	0.00	(0.59)
	February 2012	1381	287	5	2.8	0	0	0	0.00	(0.59)
	January 2012	2433	612	4	1.39	0	0	0	0.00	(1.01)
	December 2011	2626	605	4	3.92	0	0	0	0.00	(0.83)
	November 2011	2472	574	4	2.6	0	0	0	0.00	(0.85)
	October 2011	2003	497	4	1.3	0	0	0	0.00	(0.98)
	September 2011	2710	620	4	1.36	0	0	0	0.00	(0.81)
	August 2011	2710	632	4	1.34	0	0	0	0.00	(0.86)
OP-4D Installation Interval Unbundled Loop Conditioned Benchmark 15	July 2012	85	5	17	2.74	0	0	0	0.00	0.40
	June 2012	103	9	11	3.88	0	0	0	0.00	(0.71)
	May 2012	299	17	18	5.18	0	0	0	0.00	0.52

	April 2012	34	2	17	0	0	0	0	0.00	0.40
	March 2012	195	12	16	4.27	0	0	0	0.00	0.25
	February 2012	42	2	21	0	0	0	0	0.00	1.20
	January 2012	264	18	15	3.55	0	0	0	0.00	(0.07)
	December 2011	57	5	11	7.77	0	0	0	0.00	(0.72)
	November 2011	242	15	16	15.78	0	0	0	0.00	0.23
	October 2011	128	10	13	4.05	0	0	0	0.00	(0.44)
	September 2011	105	8	13	3.56	0	0	0	0.00	(0.38)
	August 2011	221	13	17	3.19	0	0	0	0.00	0.40
OP-4D Installation Interval Unbundled Loop ISDN Capable Parity	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	15	5	3	0	5	1	5	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	3	1	3	0	41	6	7	-0.54	(1.33)
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	OP-4E Installation Interval Basic Rate ISDN Parity	July 2012	0	0	0	0	0	0	0	0.00
June 2012		0	0	0	0	0	0	0	0.00	0.00
May 2012		0	0	0	0	0	0	0	0.00	0.00
April 2012		0	0	0	0	0	0	0	0.00	0.00
March 2012		0	0	0	0	0	0	0	0.00	0.00
February 2012		0	0	0	0	0	0	0	0.00	0.00
January 2012		0	0	0	0	0	0	0	0.00	0.00
December 2011		0	0	0	0	0	0	0	0.00	0.00
November 2011		0	0	0	0	0	0	0	0.00	0.00
October 2011		0	0	0	0	0	0	0	0.00	0.00
September 2011		0	0	0	0	0	0	0	0.00	0.00
August 2011		15	1	15	0	3	1	3	0.00	0.00
OP-4E Installation Interval DS1 Parity		July 2012	0	0	0	0	0	0	0	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	9	1	9	0	219	18	12	-0.45	(1.27)
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	OP-4E Installation Interval E911 Parity	July 2012	24	2	12	0	12	1	12	0.00
June 2012		24	2	12	0	0	0	0	0.00	0.00
May 2012		24	2	12	0	0	0	0	0.00	0.00
April 2012		24	2	12	0	64	3	21	-1.26	(1.77)
March 2012		0	0	0	0	0	0	0	0.00	0.00
February 2012		0	0	0	0	0	0	0	0.00	0.00
January 2012		0	0	0	0	0	0	0	0.00	0.00
December 2011		0	0	0	0	0	0	0	0.00	0.00



	November 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	October 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	September 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	August 2011	0	0	0	0	0	0	0	0	0.00	0.00	
OP-4E Installation Interval Enhanced	July 2012	42	10	4	1.14	0	0	0	0	0.00	(0.90)	
Extended Loops - DS1 Capable Benchmark 6	June 2012	66	16	4	1.15	0	0	0	0	0.00	(0.94)	
	May 2012	98	22	4	1.44	0	0	0	0	0.00	(0.77)	
	April 2012	84	18	5	1.19	0	0	0	0	0.00	(0.67)	
	March 2012	219	51	4	1.1	0	0	0	0	0.00	(0.85)	
	February 2012	183	39	5	0.86	0	0	0	0	0.00	(0.65)	
	January 2012	179	37	5	1.17	0	0	0	0	0.00	(0.58)	
	December 2011	208	46	5	1.11	0	0	0	0	0.00	(0.74)	
	November 2011	177	41	4	0.99	0	0	0	0	0.00	(0.84)	
	October 2011	228	50	5	1.98	0	0	0	0	0.00	(0.72)	
	September 2011	213	47	5	0.93	0	0	0	0	0.00	(0.73)	
	August 2011	285	60	5	1.2	0	0	0	0	0.00	(0.63)	
	OP-4E Installation Interval Enhanced	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	Extended Loops - DS3 Capable Diagnostic	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
		May 2012	0	0	0	0	0	0	0	0	0.00	0.00
April 2012		0	0	0	0	0	0	0	0	0.00	0.00	
March 2012		0	0	0	0	0	0	0	0	0.00	0.00	
February 2012		0	0	0	0	0	0	0	0	0.00	0.00	
January 2012		0	0	0	0	0	0	0	0	0.00	0.00	
December 2011		7	1	7	0	0	0	0	0	0.00	0.00	
November 2011		0	0	0	0	0	0	0	0	0.00	0.00	
October 2011		0	0	0	0	0	0	0	0	0.00	0.00	
September 2011		0	0	0	0	0	0	0	0	0.00	0.00	
August 2011		0	0	0	0	0	0	0	0	0.00	0.00	
OP-4E Installation Interval PBX Parity		July 2012	0	0	0	0	0	0	0	0	0.00	0.00
		June 2012	0	0	0	0	0	0	0	0	0.00	0.00
		May 2012	3	1	3	0	24	4	6	-0.59	0.00	(1.36)
	April 2012	9	1	9	0	0	0	0	0.00	0.00	0.00	
	March 2012	0	0	0	0	0	0	0	0.00	0.00	0.00	
	February 2012	15	3	5	0	1	1	1	0.00	0.00	0.00	
	January 2012	0	0	0	0	0	0	0	0.00	0.00	0.00	
	December 2011	0	0	0	0	0	0	0	0.00	0.00	0.00	
	November 2011	0	0	0	0	0	0	0	0.00	0.00	0.00	
	October 2011	0	0	0	0	0	0	0	0.00	0.00	0.00	
	September 2011	0	0	0	0	0	0	0	0.00	0.00	0.00	
	August 2011	0	0	0	0	0	0	0	0.00	0.00	0.00	
	OP-4E Installation Interval UDIT DS1 Parity	July 2012	0	0	0	0	0	0	0	0.00	0.00	
		June 2012	10	2	5	0	49	6	8	-1.36	0.00	(1.83)
		May 2012	0	0	0	0	0	0	0	0.00	0.00	0.00
April 2012		0	0	0	0	0	0	0	0.00	0.00	0.00	
March 2012		0	0	0	0	0	0	0	0.00	0.00	0.00	
February 2012		0	0	0	0	0	0	0	0.00	0.00	0.00	
January 2012		0	0	0	0	0	0	0	0.00	0.00	0.00	
December 2011		0	0	0	0	0	0	0	0.00	0.00	0.00	
November 2011		0	0	0	0	0	0	0	0.00	0.00	0.00	
October 2011		0	0	0	0	0	0	0	0.00	0.00	0.00	
September 2011		0	0	0	0	0	0	0	0.00	0.00	0.00	
August 2011		0	0	0	0	0	0	0	0.00	0.00	0.00	
OP-4E Installation Interval Unbundled Loop		July 2012	15	5	3	0	0	0	0	0.00	(1.50)	

2 Wire Non-Loaded Benchmark 6	June 2012	71	29	2	0.91	0	0	0	0.00	(1.78)
	May 2012	3	1	3	0	0	0	0	0.00	(1.50)
	April 2012	5	2	3	0.71	0	0	0	0.00	(1.75)
	March 2012	20	7	3	0.38	0	0	0	0.00	(1.57)
	February 2012	6	2	3	0	0	0	0	0.00	(1.50)
	January 2012	8	3	3	0.58	0	0	0	0.00	(1.67)
	December 2011	3	1	3	0	0	0	0	0.00	(1.50)
	November 2011	31	9	3	1.51	0	0	0	0.00	(1.28)
	October 2011	2	1	2	0	0	0	0	0.00	(2.00)
	September 2011	7	3	2	0.58	0	0	0	0.00	(1.83)
	August 2011	9	3	3	0	0	0	0	0.00	(1.50)
	OP-4E Installation Interval Unbundled Loop	July 2012	10	4	3	0.58	0	0	0	0.00
ADSL Qualified Benchmark 6	June 2012	40	14	3	0.36	0	0	0	0.00	(1.57)
	May 2012	28	10	3	0.42	0	0	0	0.00	(1.60)
	April 2012	79	27	3	0.27	0	0	0	0.00	(1.54)
	March 2012	27	9	3	0	0	0	0	0.00	(1.50)
	February 2012	65	14	5	4.83	0	0	0	0.00	(0.68)
	January 2012	6	2	3	0	0	0	0	0.00	(1.50)
	December 2011	12	4	3	0	0	0	0	0.00	(1.50)
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	3	1	3	0	0	0	0	0.00	(1.50)
	September 2011	5	2	3	0.71	0	0	0	0.00	(1.75)
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	OP-4E Installation Interval Unbundled Loop	July 2012	68	18	4	0.94	0	0	0	0.00
DS1 Capable Benchmark 5.5	June 2012	37	9	4	1.27	0	0	0	0.00	(0.76)
	May 2012	41	9	5	0.53	0	0	0	0.00	(0.52)
	April 2012	76	16	5	1.53	0	0	0	0.00	(0.41)
	March 2012	82	19	4	1.16	0	0	0	0.00	(0.65)
	February 2012	41	9	5	1.01	0	0	0	0.00	(0.52)
	January 2012	70	19	4	0.89	0	0	0	0.00	(0.99)
	December 2011	50	13	4	1.57	0	0	0	0.00	(0.90)
	November 2011	72	17	4	1.15	0	0	0	0.00	(0.69)
	October 2011	17	4	4	1.5	0	0	0	0.00	(0.68)
	September 2011	40	8	5	0.53	0	0	0	0.00	(0.27)
	August 2011	74	16	5	0.62	0	0	0	0.00	(0.48)
	OP-4E Installation Interval Unbundled Loop	July 2012	86	18	5	0.43	0	0	0	0.00
Analog Benchmark 6	June 2012	103	22	5	0.84	0	0	0	0.00	(0.66)
	May 2012	213	45	5	0.99	0	0	0	0.00	(0.63)
	April 2012	247	49	5	0.82	0	0	0	0.00	(0.48)
	March 2012	177	42	4	1.62	0	0	0	0.00	(0.89)
	February 2012	120	26	5	0.8	0	0	0	0.00	(0.69)
	January 2012	284	60	5	1.65	0	0	0	0.00	(0.63)
	December 2011	226	55	4	0.88	0	0	0	0.00	(0.95)
	November 2011	92	23	4	1.13	0	0	0	0.00	(1.00)
	October 2011	112	26	4	1.12	0	0	0	0.00	(0.85)
	September 2011	222	52	4	0.74	0	0	0	0.00	(0.87)
	August 2011	240	51	5	0.7	0	0	0	0.00	(0.65)
	OP-4E Installation Interval Unbundled Loop	July 2012	0	0	0	0	0	0	0.00	0.00
Conditioned Benchmark 15	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	21	1	21	0	0	0	0	0.00	1.20
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	88	4	22	0	0	0	0	0.00	1.40
	February 2012	0	0	0	0	0	0	0	0.00	0.00

	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
	November 2011	95	7	14	3.78	0	0	0	0	0.00	(0.29)
	October 2011	0	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0	0.00	0.00
	August 2011	7	2	4	0.71	0	0	0	0	0.00	(2.30)
OP-4E Installation Interval Unbundled Loop	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
ISDN Capable Parity	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	6	2	3	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-5A New Service Installation Quality	July 2012	0	0	0%	0	0	0	0%	0	0.00	0.00
Reported to Repair Basic Rate ISDN Parity	June 2012	0	0	0%	0	0	0	0%	0	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0	0.00	0.00
	November 2011	2	2	100%	0	9	9	100%	0	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0	0.00	0.00
	August 2011	1	1	100%	0	12	14	86%	-0.39	(1.24)	
OP-5A New Service Installation Quality	July 2012	0	0	0%	0	0	0	0%	0	0.00	0.00
Reported to Repair Business Parity	June 2012	8	8	100%	0	1110	1168	95%	-0.64	(1.39)	
	May 2012	6	7	86%	0.3499	1259	1339	94%	0.93	(0.77)	
	April 2012	4	4	100%	0	1035	1106	94%	-0.52	(1.32)	
	March 2012	1	2	50%	0.5	1112	1192	93%	2.44	(0.32)	
	February 2012	15	15	100%	0	1032	1111	93%	-1.06	(1.65)	
	January 2012	11	11	100%	0	941	1007	93%	-0.87	(1.53)	
	December 2011	4	4	100%	0	1004	1066	94%	-0.50	(1.30)	
	November 2011	14	14	100%	0	1099	1181	93%	-1.02	(1.62)	
	October 2011	6	6	100%	0	1322	1416	93%	-0.65	(1.40)	
	September 2011	4	4	100%	0	1162	1250	93%	-0.55	(1.33)	
	August 2011	9	9	100%	0	1245	1339	93%	-0.82	(1.50)	
OP-5A New Service Installation Quality	July 2012	0	0	0%	0	0	0	0%	0	0.00	0.00
Reported to Repair Dark Fiber - IOF	June 2012	0	0	0%	0	0	0	0%	0	0.00	0.00
Diagnostic	May 2012	0	0	0%	0	0	0	0%	0	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0	0.00	0.00
	March 2012	1	1	100%	0	0	0	0%	0	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0	0.00	0.00

OP-5A New Service Installation Quality Reported to Repair DS1 Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	95	95	100%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair E911 Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	4	4	100%	0	0	0	0%	0.00	0.00
	May 2012	2	2	100%	0	16	16	100%	0.00	0.00
	April 2012	4	4	100%	0	3	3	100%	0.00	0.00
	March 2012	2	2	100%	0	2	2	100%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	1	1	100%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	1	2	50%	0.5	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0	0	0	0%	0.00	0.00
	August 2011	3	3	100%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity	June 2012	37	39	95%	0.2206	41	44	93%	-0.30
May 2012		36	40	90%	0.3	31	31	100%	0.00	(0.20)
April 2012		60	62	97%	0.1767	95	95	100%	0.00	(0.38)
March 2012		130	132	98%	0.1222	40	42	95%	-0.86	(1.52)
February 2012		60	62	97%	0.1767	33	35	94%	-0.51	(1.31)
January 2012		54	56	96%	0.1856	30	30	100%	0.00	(0.88)
December 2011		73	81	90%	0.2983	27	28	96%	1.55	(0.63)
November 2011		95	97	98%	0.1421	34	39	87%	-1.70	(2.03)
October 2011		68	73	93%	0.2526	28	30	93%	0.03	(1.27)
September 2011		57	62	92%	0.2723	46	51	90%	-0.31	(1.19)
August 2011		69	82	84%	0.3652	76	76	100%	0.00	1.23
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic		June 2012	0	0	0%	0	0	0	0%	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	0	0	0%	0.00	0.00

	March 2012	1	1	100%	0	0	0	0%	0.00	0.00
	February 2012	2	2	100%	0	0	0	0%	0.00	0.00
	January 2012	3	3	100%	0	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0	0	0	0%	0.00	0.00
	November 2011	3	3	100%	0	0	0	0%	0.00	0.00
	October 2011	1	1	100%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	3	3	100%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Line Splitting Parity	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	6666	7406	90%	-0.33	(1.20)
	April 2012	2	2	100%	0	6056	6737	90%	-0.47	(1.29)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	1	2	50%	0.5	8248	9209	90%	1.83	(0.48)
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair LIS Trunk Parity	July 2012	0	0	0%	0	0	0	0%	0.00
June 2012		12	12	100%	0	13	13	100%	0.00	0.00
May 2012		14	14	100%	0	24	24	100%	0.00	0.00
April 2012		11	11	100%	0	22	22	100%	0.00	0.00
March 2012		27	27	100%	0	7	7	100%	0.00	0.00
February 2012		28	28	100%	0	17	17	100%	0.00	0.00
January 2012		8	8	100%	0	9	9	100%	0.00	0.00
December 2011		8	8	100%	0	4	4	100%	0.00	0.00
November 2011		12	12	100%	0	15	15	100%	0.00	0.00
October 2011		7	7	100%	0	22	22	100%	0.00	0.00
September 2011		18	18	100%	0	6	6	100%	0.00	0.00
August 2011		25	26	96%	0.1923	8	8	100%	0.00	(1.44)
July 2012		0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair PBX Parity	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	7	7	100%	0.00	0.00
	April 2012	1	1	100%	0	1	1	100%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	4	4	100%	0	2	2	100%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	1	1	100%	0	5	5	100%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair Residence Parity	June 2012	28	31	90%	0.2957	4995	5625	89%	-0.27
May 2012		30	31	97%	0.1767	5407	6067	89%	-1.36	(1.83)
April 2012		24	27	89%	0.3143	5021	5631	89%	0.05	(1.11)
March 2012		15	15	100%	0	5431	6078	89%	-1.34	(1.81)
February 2012		19	23	83%	0.379	5133	5792	89%	0.91	(0.61)
January 2012		31	36	86%	0.3458	5016	5670	88%	0.44	(0.85)
December 2011		23	24	96%	0.1998	5300	6011	88%	-1.16	(1.71)
November 2011		48	54	89%	0.3143	6040	6816	89%	-0.06	(1.04)

	October 2011	44	53	83%	0.3755	7800	8653	90%	1.73	(0.12)
	September 2011	59	61	97%	0.1781	7086	7959	89%	-1.91	(2.16)
	August 2011	54	57	95%	0.2233	7951	8918	89%	-1.35	(1.82)
OP-5A New Service Installation Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair UDIT Above DS1 Level Parity	June 2012	2	2	100%	0	1	1	100%	0.00	0.00
	May 2012	1	1	100%	0	4	4	100%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	4	4	100%	0	13	13	100%	0.00	0.00
	September 2011	4	4	100%	0	3	3	100%	0.00	0.00
	August 2011	2	2	100%	0	17	17	100%	0.00	0.00
OP-5A New Service Installation Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair UDIT DS1 Parity	June 2012	2	2	100%	0	41	44	93%	-0.37	(1.23)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity	June 2012	437	443	99%	0.1156	7	8	88%	-0.94	(1.57)
	May 2012	325	339	96%	0.199	4	4	100%	0.00	(1.62)
	April 2012	333	349	95%	0.2091	5	5	100%	0.00	(1.50)
	March 2012	359	366	98%	0.137	7	7	100%	0.00	(1.70)
	February 2012	357	359	99%	0.0744	10	10	100%	0.00	(1.98)
	January 2012	119	119	100%	0	4	4	100%	0.00	0.00
	December 2011	147	150	98%	0.14	6	6	100%	0.00	(1.74)
	November 2011	182	187	97%	0.1613	9	9	100%	0.00	(1.49)
	October 2011	168	179	94%	0.2402	10	10	100%	0.00	(1.06)
	September 2011	156	156	100%	0	20	20	100%	0.00	0.00
	August 2011	187	194	96%	0.1865	12	14	86%	-1.10	(1.67)
OP-5A New Service Installation Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - ADSL Qualified Parity	June 2012	143	147	97%	0.1627	7	8	88%	-0.81	(1.50)
	May 2012	107	111	96%	0.1864	4	4	100%	0.00	(1.67)
	April 2012	136	143	95%	0.2158	5	5	100%	0.00	(1.47)
	March 2012	142	150	95%	0.2247	7	7	100%	0.00	(1.30)
	February 2012	133	140	95%	0.2179	10	10	100%	0.00	(1.17)
	January 2012	25	25	100%	0	4	4	100%	0.00	0.00
	December 2011	37	38	97%	0.1601	6	6	100%	0.00	(1.67)
	November 2011	22	23	96%	0.2039	9	9	100%	0.00	(1.35)
	October 2011	45	46	98%	0.1458	10	10	100%	0.00	(1.56)
	September 2011	19	20	95%	0.2179	20	20	100%	0.00	(1.00)
	August 2011	12	13	92%	0.2665	12	14	86%	-0.49	(1.30)
OP-5A New Service Installation Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - DS1	June 2012	109	111	98%	0.133	41	44	93%	-1.12	(1.68)

Capable Parity	May 2012	136	141	96%	0.1849	31	31	100%	0.00	(0.79)	
	April 2012	147	158	93%	0.2545	95	95	100%	0.00	0.57	
	March 2012	170	180	94%	0.2291	40	42	95%	0.22	(1.15)	
	February 2012	163	166	98%	0.1332	33	35	94%	-0.90	(1.55)	
	January 2012	163	167	98%	0.1529	30	30	100%	0.00	(1.02)	
	December 2011	155	168	92%	0.2672	27	28	96%	1.10	(0.81)	
	November 2011	174	181	96%	0.1928	34	39	87%	-1.52	(1.92)	
	October 2011	87	94	93%	0.2625	28	30	93%	0.15	(1.19)	
	September 2011	118	123	96%	0.1975	46	51	90%	-1.16	(1.70)	
	August 2011	146	151	97%	0.1789	76	76	100%	0.00	(0.31)	
	OP-5A New Service Installation Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	Reported to Repair Unbundled Loop - XDSL Parity	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00	
April 2012		0	0	0%	0	0	0	0%	0.00	0.00	
March 2012		0	0	0%	0	0	0	0%	0.00	0.00	
February 2012		0	0	0%	0	0	0	0%	0.00	0.00	
January 2012		0	0	0%	0	0	0	0%	0.00	0.00	
December 2011		0	0	0%	0	0	0	0%	0.00	0.00	
November 2011		0	0	0%	0	0	0	0%	0.00	0.00	
October 2011		0	0	0%	0	0	0	0%	0.00	0.00	
September 2011		0	0	0%	0	0	0	0%	0.00	0.00	
August 2011		1	1	100%	0	76	76	100%	0.00	0.00	
OP-5A New Service Installation Quality		July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	Reported to Repair Unbundled Loop Analog Parity	June 2012	332	349	95%	0.2153	2874	3081	93%	-1.31	(1.79)
		May 2012	380	396	96%	0.1969	3022	3258	93%	-2.32	(2.41)
		April 2012	459	484	95%	0.2213	2801	2991	94%	-0.99	(1.60)
		March 2012	465	485	96%	0.1988	3067	3317	92%	-2.66	(2.62)
		February 2012	395	397	100%	0.0708	2823	3042	93%	-4.85	(3.95)
		January 2012	767	788	97%	0.1611	2798	3031	92%	-4.71	(3.87)
		December 2011	708	731	97%	0.1746	3045	3287	93%	-3.95	(3.40)
		November 2011	638	659	97%	0.1756	3428	3700	93%	-3.77	(3.29)
		October 2011	633	652	97%	0.1682	4847	5198	93%	-3.68	(3.24)
		September 2011	837	862	97%	0.1678	4508	4875	92%	-4.75	(3.89)
		August 2011	855	883	97%	0.1752	4984	5384	93%	-4.47	(3.72)
OP-5A New Service Installation Quality		July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	Reported to Repair Unbundled Loop ISDN Capable Parity	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
		May 2012	5	5	100%	0	4	4	100%	0.00	0.00
		April 2012	2	2	100%	0	5	5	100%	0.00	0.00
		March 2012	0	0	0%	0	0	0	0%	0.00	0.00
		February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0	0	0	0%	0.00	0.00
		December 2011	0	0	0%	0	0	0	0%	0.00	0.00
		November 2011	0	0	0%	0	0	0	0%	0.00	0.00
		October 2011	1	1	100%	0	10	10	100%	0.00	0.00
		September 2011	0	0	0%	0	0	0	0%	0.00	0.00
		August 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality		July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	Reported to Repair UNE - P (POTS) Parity	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
		May 2012	0	0	0%	0	0	0	0%	0.00	0.00
		April 2012	0	0	0%	0	0	0	0%	0.00	0.00
		March 2012	2	2	100%	0	6543	7270	90%	-0.47	(1.29)
		February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0	0	0	0%	0.00	0.00

	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Basic Rate ISDN Benchmark 0.965	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Business Benchmark 0.965	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	8	8	100%	0	0	0	0%	0.00	(0.11)
	May 2012	7	7	100%	0	0	0	0%	0.00	(0.11)
	April 2012	4	4	100%	0	0	0	0%	0.00	(0.11)
	March 2012	1	2	50%	0.5	0	0	0%	0.00	1.45
	February 2012	15	15	100%	0	0	0	0%	0.00	(0.11)
	January 2012	11	11	100%	0	0	0	0%	0.00	(0.11)
	December 2011	4	4	100%	0	0	0	0%	0.00	(0.11)
	November 2011	14	14	100%	0	0	0	0%	0.00	(0.11)
	October 2011	6	6	100%	0	0	0	0%	0.00	(0.11)
	September 2011	4	4	100%	0	0	0	0%	0.00	(0.11)
	August 2011	9	9	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality DS1 Benchmark 0.965	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable Benchmark 0.965	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	August 2011	3	3	100%	0	0	0	0%	0.00	(0.11)



OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable Benchmark 0.965	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	39	39	100%	0	0	0	0%	0.00	(0.11)
	May 2012	40	40	100%	0	0	0	0%	0.00	(0.11)
	April 2012	62	62	100%	0	0	0	0%	0.00	(0.11)
	March 2012	132	132	100%	0	0	0	0%	0.00	(0.11)
	February 2012	62	62	100%	0	0	0	0%	0.00	(0.11)
	January 2012	56	56	100%	0	0	0	0%	0.00	(0.11)
	December 2011	81	81	100%	0	0	0	0%	0.00	(0.11)
	November 2011	97	97	100%	0	0	0	0%	0.00	(0.11)
	October 2011	73	73	100%	0	0	0	0%	0.00	(0.11)
	September 2011	62	62	100%	0	0	0	0%	0.00	(0.11)
	August 2011	81	82	99%	0.1098	0	0	0%	0.00	(0.07)
	OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable Benchmark 0.965	July 2012	0	0	0%	0	0	0	0%	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00
April 2012		2	2	100%	0	0	0	0%	0.00	(0.11)
March 2012		1	1	100%	0	0	0	0%	0.00	(0.11)
February 2012		2	2	100%	0	0	0	0%	0.00	(0.11)
January 2012		3	3	100%	0	0	0	0%	0.00	(0.11)
December 2011		1	1	100%	0	0	0	0%	0.00	(0.11)
November 2011		3	3	100%	0	0	0	0%	0.00	(0.11)
October 2011		1	1	100%	0	0	0	0%	0.00	(0.11)
September 2011		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		3	3	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Line Splitting Benchmark 0.965		July 2012	0	0	0%	0	0	0	0%	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5B New Service Provisioning Quality PBX Benchmark 0.965	July 2012	0	0	0%	0	0	0	0%	0.00
June 2012		0	0	0%	0	0	0	0%	0.00	0.00
May 2012		1	1	100%	0	0	0	0%	0.00	(0.11)
April 2012		1	1	100%	0	0	0	0%	0.00	(0.11)
March 2012		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		4	4	100%	0	0	0	0%	0.00	(0.11)
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00
November 2011		0	0	0%	0	0	0	0%	0.00	0.00
October 2011		1	1	100%	0	0	0	0%	0.00	(0.11)
September 2011		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Residence Benchmark 0.965		July 2012	0	0	0%	0	0	0	0%	0.00
	June 2012	31	31	100%	0	0	0	0%	0.00	(0.11)
	May 2012	31	31	100%	0	0	0	0%	0.00	(0.11)
	April 2012	27	27	100%	0	0	0	0%	0.00	(0.11)
	March 2012	15	15	100%	0	0	0	0%	0.00	(0.11)

	February 2012	23	23	100%	0	0	0	0%	0.00	(0.11)
	January 2012	36	36	100%	0	0	0	0%	0.00	(0.11)
	December 2011	24	24	100%	0	0	0	0%	0.00	(0.11)
	November 2011	54	54	100%	0	0	0	0%	0.00	(0.11)
	October 2011	53	53	100%	0	0	0	0%	0.00	(0.11)
	September 2011	61	61	100%	0	0	0	0%	0.00	(0.11)
	August 2011	56	57	98%	0.1313	0	0	0%	0.00	(0.05)
OP-5B New Service Provisioning Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded	June 2012	443	443	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	May 2012	339	339	100%	0	0	0	0%	0.00	(0.11)
	April 2012	349	349	100%	0	0	0	0%	0.00	(0.11)
	March 2012	366	366	100%	0	0	0	0%	0.00	(0.11)
	February 2012	359	359	100%	0	0	0	0%	0.00	(0.11)
	January 2012	119	119	100%	0	0	0	0%	0.00	(0.11)
	December 2011	150	150	100%	0	0	0	0%	0.00	(0.11)
	November 2011	187	187	100%	0	0	0	0%	0.00	(0.11)
	October 2011	179	179	100%	0	0	0	0%	0.00	(0.11)
	September 2011	156	156	100%	0	0	0	0%	0.00	(0.11)
	August 2011	194	194	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified	June 2012	147	147	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	May 2012	111	111	100%	0	0	0	0%	0.00	(0.11)
	April 2012	143	143	100%	0	0	0	0%	0.00	(0.11)
	March 2012	150	150	100%	0	0	0	0%	0.00	(0.11)
	February 2012	140	140	100%	0	0	0	0%	0.00	(0.11)
	January 2012	25	25	100%	0	0	0	0%	0.00	(0.11)
	December 2011	38	38	100%	0	0	0	0%	0.00	(0.11)
	November 2011	23	23	100%	0	0	0	0%	0.00	(0.11)
	October 2011	46	46	100%	0	0	0	0%	0.00	(0.11)
	September 2011	20	20	100%	0	0	0	0%	0.00	(0.11)
	August 2011	13	13	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable	June 2012	111	111	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	May 2012	141	141	100%	0	0	0	0%	0.00	(0.11)
	April 2012	158	158	100%	0	0	0	0%	0.00	(0.11)
	March 2012	180	180	100%	0	0	0	0%	0.00	(0.11)
	February 2012	166	166	100%	0	0	0	0%	0.00	(0.11)
	January 2012	167	167	100%	0	0	0	0%	0.00	(0.11)
	December 2011	168	168	100%	0	0	0	0%	0.00	(0.11)
	November 2011	181	181	100%	0	0	0	0%	0.00	(0.11)
	October 2011	94	94	100%	0	0	0	0%	0.00	(0.11)
	September 2011	123	123	100%	0	0	0	0%	0.00	(0.11)
	August 2011	151	151	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSL	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
Benchmark 0.965	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00

	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Benchmark 0.965	June 2012	349	349	100%	0	0	0	0%	0.00	(0.11)
	May 2012	396	396	100%	0	0	0	0%	0.00	(0.11)
	April 2012	484	484	100%	0	0	0	0%	0.00	(0.11)
	March 2012	481	485	99%	0.0904	0	0	0%	0.00	(0.08)
	February 2012	397	397	100%	0	0	0	0%	0.00	(0.11)
	January 2012	788	788	100%	0	0	0	0%	0.00	(0.11)
	December 2011	730	731	100%	0.037	0	0	0%	0.00	(0.10)
	November 2011	659	659	100%	0	0	0	0%	0.00	(0.11)
	October 2011	652	652	100%	0	0	0	0%	0.00	(0.11)
	September 2011	862	862	100%	0	0	0	0%	0.00	(0.11)
	August 2011	883	883	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Benchmark 0.965	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	5	5	100%	0	0	0	0%	0.00	(0.11)
	April 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
UNE - P (POTS) Benchmark 0.965	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0	0	0	0%	0.00	(0.11)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Rate Business Diagnostic	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Rate Enhanced Extended Loops - DSO	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
Capable Diagnostic	May 2012	0	0	0%	0	0	0	0%	0.00	0.00

	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	1	2	50%	0.5	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Rate Enhanced Extended Loops - DS1	June 2012	0	2	0%	0	0	0	0%	0.00	0.00
Capable Diagnostic	May 2012	1	5	20%	0.4	0	0	0%	0.00	0.00
	April 2012	1	3	33%	0.4714	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	0	0	0%	0.00	0.00
	February 2012	0	2	0%	0	0	0	0%	0.00	0.00
	January 2012	0	2	0%	0	0	0	0%	0.00	0.00
	December 2011	0	7	0%	0	0	0	0%	0.00	0.00
	November 2011	0	2	0%	0	0	0	0%	0.00	0.00
	October 2011	0	5	0%	0	0	0	0%	0.00	0.00
	September 2011	1	6	17%	0.3727	0	0	0%	0.00	0.00
	August 2011	9	22	41%	0.4917	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Rate LIS Trunk Diagnostic	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	1	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Rate Residence Diagnostic	June 2012	0	3	0%	0	0	0	0%	0.00	0.00
	May 2012	0	1	0%	0	0	0	0%	0.00	0.00
	April 2012	0	4	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	4	0%	0	0	0	0%	0.00	0.00
	January 2012	0	5	0%	0	0	0	0%	0.00	0.00
	December 2011	0	1	0%	0	0	0	0%	0.00	0.00
	November 2011	0	6	0%	0	0	0	0%	0.00	0.00
	October 2011	0	9	0%	0	0	0	0%	0.00	0.00
	September 2011	0	2	0%	0	0	0	0%	0.00	0.00
	August 2011	0	4	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop - 2 Wire Non-Loaded	June 2012	0	6	0%	0	0	0	0%	0.00	0.00
Diagnostic	May 2012	0	14	0%	0	0	0	0%	0.00	0.00
	April 2012	0	16	0%	0	0	0	0%	0.00	0.00
	March 2012	0	7	0%	0	0	0	0%	0.00	0.00
	February 2012	0	2	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	3	0%	0	0	0	0%	0.00	0.00

	November 2011	0	5	0%	0	0	0	0%	0.00	0.00
	October 2011	0	11	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	2	9	22%	0.4157	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop - DS1 Capable	June 2012	1	3	33%	0.4714	0	0	0%	0.00	0.00
Diagnostic	May 2012	1	6	17%	0.3727	0	0	0%	0.00	0.00
	April 2012	0	11	0%	0	0	0	0%	0.00	0.00
	March 2012	0	10	0%	0	0	0	0%	0.00	0.00
	February 2012	0	3	0%	0	0	0	0%	0.00	0.00
	January 2012	0	4	0%	0	0	0	0%	0.00	0.00
	December 2011	0	13	0%	0	0	0	0%	0.00	0.00
	November 2011	0	7	0%	0	0	0	0%	0.00	0.00
	October 2011	0	7	0%	0	0	0	0%	0.00	0.00
	September 2011	1	6	17%	0.3727	0	0	0%	0.00	0.00
	August 2011	0	5	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop Analog Diagnostic	June 2012	1	18	6%	0.2291	0	0	0%	0.00	0.00
	May 2012	0	15	0%	0	0	0	0%	0.00	0.00
	April 2012	1	24	4%	0.1998	0	0	0%	0.00	0.00
	March 2012	0	21	0%	0	0	0	0%	0.00	0.00
	February 2012	1	3	33%	0.4714	0	0	0%	0.00	0.00
	January 2012	0	21	0%	0	0	0	0%	0.00	0.00
	December 2011	0	24	0%	0	0	0	0%	0.00	0.00
	November 2011	1	22	5%	0.2083	0	0	0%	0.00	0.00
	October 2011	0	19	0%	0	0	0	0%	0.00	0.00
	September 2011	0	25	0%	0	0	0	0%	0.00	0.00
	August 2011	0	28	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Basic Rate ISDN Diagnostic	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	2	2	100%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Business Diagnostic	June 2012	8	8	100%	0	0	0	0%	0.00	0.00
	May 2012	6	7	86%	0.3499	0	0	0%	0.00	0.00
	April 2012	4	4	100%	0	0	0	0%	0.00	0.00
	March 2012	0	2	0%	0	0	0	0%	0.00	0.00
	February 2012	15	15	100%	0	0	0	0%	0.00	0.00
	January 2012	11	11	100%	0	0	0	0%	0.00	0.00
	December 2011	4	4	100%	0	0	0	0%	0.00	0.00
	November 2011	14	14	100%	0	0	0	0%	0.00	0.00
	October 2011	6	6	100%	0	0	0	0%	0.00	0.00
	September 2011	4	4	100%	0	0	0	0%	0.00	0.00
	August 2011	9	9	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00

Total DS1 Diagnostic	June 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	Total Enhanced Extended Loops - DS0 Capable Diagnostic	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00	
April 2012		0	0	0%	0	0	0	0%	0.00	0.00	
March 2012		0	0	0%	0	0	0	0%	0.00	0.00	
February 2012		0	0	0%	0	0	0	0%	0.00	0.00	
January 2012		0	0	0%	0	0	0	0%	0.00	0.00	
December 2011		1	2	50%	0.5	0	0	0%	0.00	0.00	
November 2011		0	0	0%	0	0	0	0%	0.00	0.00	
October 2011		0	0	0%	0	0	0	0%	0.00	0.00	
September 2011		1	1	100%	0	0	0	0%	0.00	0.00	
August 2011		3	3	100%	0	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality		July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS1 Capable Diagnostic		June 2012	37	39	95%	0.2206	0	0	0%	0.00	0.00
	May 2012	36	40	90%	0.3	0	0	0%	0.00	0.00	
	April 2012	60	62	97%	0.1767	0	0	0%	0.00	0.00	
	March 2012	130	132	98%	0.1222	0	0	0%	0.00	0.00	
	February 2012	60	62	97%	0.1767	0	0	0%	0.00	0.00	
	January 2012	54	56	96%	0.1856	0	0	0%	0.00	0.00	
	December 2011	73	81	90%	0.2983	0	0	0%	0.00	0.00	
	November 2011	95	97	98%	0.1421	0	0	0%	0.00	0.00	
	October 2011	68	73	93%	0.2526	0	0	0%	0.00	0.00	
	September 2011	57	62	92%	0.2723	0	0	0%	0.00	0.00	
	August 2011	69	82	84%	0.3652	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	Total Enhanced Extended Loops - DS3 Capable Diagnostic	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
May 2012		0	0	0%	0	0	0	0%	0.00	0.00	
April 2012		2	2	100%	0	0	0	0%	0.00	0.00	
March 2012		1	1	100%	0	0	0	0%	0.00	0.00	
February 2012		2	2	100%	0	0	0	0%	0.00	0.00	
January 2012		3	3	100%	0	0	0	0%	0.00	0.00	
December 2011		1	1	100%	0	0	0	0%	0.00	0.00	
November 2011		3	3	100%	0	0	0	0%	0.00	0.00	
October 2011		1	1	100%	0	0	0	0%	0.00	0.00	
September 2011		0	0	0%	0	0	0	0%	0.00	0.00	
August 2011		3	3	100%	0	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality		July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Line Splitting Diagnostic		June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	0	0	0%	0.00	0.00	
	April 2012	2	2	100%	0	0	0	0%	0.00	0.00	
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	

	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	1	2	50%	0.5	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total PBX Diagnostic	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	1	1	100%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	4	4	100%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	1	1	100%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Residence Diagnostic	June 2012	28	31	90%	0.2957	0	0	0%	0.00	0.00
	May 2012	30	31	97%	0.1767	0	0	0%	0.00	0.00
	April 2012	24	27	89%	0.3143	0	0	0%	0.00	0.00
	March 2012	15	15	100%	0	0	0	0%	0.00	0.00
	February 2012	19	23	83%	0.379	0	0	0%	0.00	0.00
	January 2012	31	36	86%	0.3458	0	0	0%	0.00	0.00
	December 2011	23	24	96%	0.1998	0	0	0%	0.00	0.00
	November 2011	48	54	89%	0.3143	0	0	0%	0.00	0.00
	October 2011	44	53	83%	0.3755	0	0	0%	0.00	0.00
	September 2011	59	61	97%	0.1781	0	0	0%	0.00	0.00
	August 2011	53	57	93%	0.2554	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic	June 2012	437	443	99%	0.1156	0	0	0%	0.00	0.00
	May 2012	325	339	96%	0.199	0	0	0%	0.00	0.00
	April 2012	333	349	95%	0.2091	0	0	0%	0.00	0.00
	March 2012	359	366	98%	0.137	0	0	0%	0.00	0.00
	February 2012	357	359	99%	0.0744	0	0	0%	0.00	0.00
	January 2012	119	119	100%	0	0	0	0%	0.00	0.00
	December 2011	147	150	98%	0.14	0	0	0%	0.00	0.00
	November 2011	182	187	97%	0.1613	0	0	0%	0.00	0.00
	October 2011	168	179	94%	0.2402	0	0	0%	0.00	0.00
	September 2011	156	156	100%	0	0	0	0%	0.00	0.00
	August 2011	187	194	96%	0.1865	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - ADSL Qualified Diagnostic	June 2012	143	147	97%	0.1627	0	0	0%	0.00	0.00
	May 2012	107	111	96%	0.1864	0	0	0%	0.00	0.00
	April 2012	136	143	95%	0.2158	0	0	0%	0.00	0.00
	March 2012	142	150	95%	0.2247	0	0	0%	0.00	0.00
	February 2012	133	140	95%	0.2179	0	0	0%	0.00	0.00
	January 2012	25	25	100%	0	0	0	0%	0.00	0.00
	December 2011	37	38	97%	0.1601	0	0	0%	0.00	0.00
	November 2011	22	23	96%	0.2039	0	0	0%	0.00	0.00
	October 2011	45	46	98%	0.1458	0	0	0%	0.00	0.00
	September 2011	19	20	95%	0.2179	0	0	0%	0.00	0.00

	August 2011	12	13	92%	0.2665	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - DS1 Capable	June 2012	109	111	98%	0.133	0	0	0%	0.00	0.00
Diagnostic	May 2012	136	141	96%	0.1849	0	0	0%	0.00	0.00
	April 2012	147	158	93%	0.2545	0	0	0%	0.00	0.00
	March 2012	170	180	94%	0.2291	0	0	0%	0.00	0.00
	February 2012	163	166	98%	0.1332	0	0	0%	0.00	0.00
	January 2012	163	167	98%	0.1529	0	0	0%	0.00	0.00
	December 2011	155	168	92%	0.2672	0	0	0%	0.00	0.00
	November 2011	174	181	96%	0.1928	0	0	0%	0.00	0.00
	October 2011	87	94	93%	0.2625	0	0	0%	0.00	0.00
	September 2011	118	123	96%	0.1975	0	0	0%	0.00	0.00
	August 2011	146	151	97%	0.1789	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - XDSL Diagnostic	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop Analog Diagnostic	June 2012	332	349	95%	0.2153	0	0	0%	0.00	0.00
	May 2012	380	396	96%	0.1969	0	0	0%	0.00	0.00
	April 2012	459	484	95%	0.2213	0	0	0%	0.00	0.00
	March 2012	462	485	95%	0.2125	0	0	0%	0.00	0.00
	February 2012	395	397	100%	0.0708	0	0	0%	0.00	0.00
	January 2012	767	788	97%	0.1611	0	0	0%	0.00	0.00
	December 2011	707	731	97%	0.1782	0	0	0%	0.00	0.00
	November 2011	638	659	97%	0.1756	0	0	0%	0.00	0.00
	October 2011	633	652	97%	0.1682	0	0	0%	0.00	0.00
	September 2011	837	862	97%	0.1678	0	0	0%	0.00	0.00
	August 2011	855	883	97%	0.1752	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop ISDN Capable	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
Diagnostic	May 2012	5	5	100%	0	0	0	0%	0.00	0.00
	April 2012	2	2	100%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	1	1	100%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Total UNE - P (POTS) Diagnostic	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00



	March 2012	2	2	100%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons Residence Parity	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	1	1	1	0	67	27	2.48	-0.37	(1.22)
	May 2012	2	1	2	0	80	27	2.96	-0.21	(1.13)
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	18	1	18	0	82	60	1.37	19.12	0.37
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	5	1	5	0	77	38	2.03	1.54	(0.42)
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	1	1	1	0	83	40	2.08	-0.40	(1.25)
	August 2011	0	0	0	0	0	0	0	0.00	0.00
OP-6A-2 Delayed Days for Non-Facility Reasons Residence Parity	July 2012	2	1	2	0	17	6	2.83	-0.40	(1.24)
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	1	1	1	0	42	10	4.2	-0.61	(1.37)
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
OP-6A-3 Delayed Days for Non-Facility Reasons Residence Parity	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	2	1	2	0	15	8	1.88	0.08	(0.78)
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS3 Capable Diagnostic	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	2	1	2	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
November 2011	0	0	0	0	0	0	0	0.00	0.00	

	October 2011	0	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0	0.00	0.00
	August 2011	12	1	12	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons LIS Trunk Parity	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	5	1	5	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0	0.00	0.00
August 2011	19	2	9.5	3.54	0	0	0	0	0.00	0.00	
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	July 2012	1	1	1	0	0	0	0	0	0.00	0.00
	June 2012	5	2	2.5	2.12	0	0	0	0	0.00	0.00
	May 2012	22	10	2.2	2.53	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	267	11	24.27	8.88	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0	0.00	0.00
August 2011	0	0	0	0	0	0	0	0	0.00	0.00	
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity	July 2012	4	4	1	0	0	0	0	0	0.00	0.00
	June 2012	2	2	1	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	8	8	1	0	0	0	0	0	0.00	0.00
	February 2012	2	2	1	0	0	0	0	0	0.00	0.00
	January 2012	4	4	1	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
	November 2011	1	1	1	0	2	1	2	2	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0	0.00	0.00
August 2011	0	0	0	0	0	0	0	0	0.00	0.00	
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	July 2012	10	5	2	0	0	0	0	0	0.00	0.00
	June 2012	84	3	28	9.54	10	1	10	10	0.00	0.00
	May 2012	94	7	13.43	7.81	0	0	0	0	0.00	0.00
	April 2012	12	1	12	0	8	1	8	8	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	1	1	1	0	10	1	10	10	0.00	0.00
	January 2012	11	4	2.75	1.5	0	0	0	0	0.00	0.00
	December 2011	14	7	2	1.29	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0	0.00	0.00
	September 2011	7	6	1.17	0.41	20	2	10	10	0.00	0.00
August 2011	1	1	1	0	0	0	0	0	0.00	0.00	
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	July 2012	7	7	1	0	165	76	2.17	2.17	-0.86	(1.53)
	June 2012	7	7	1	0	304	44	6.91	6.91	-0.48	(1.29)

	May 2012	5	5	1	0	173	47	3.68	-1.02	(1.62)
	April 2012	23	10	2.3	1.49	383	47	8.15	-0.60	(1.37)
	March 2012	9	5	1.8	1.79	99	47	2.11	-0.20	(1.12)
	February 2012	9	9	1	0	161	74	2.18	-0.66	(1.40)
	January 2012	44	36	1.22	0.42	226	62	3.65	-2.09	(2.27)
	December 2011	6	6	1	0	96	48	2	-1.14	(1.69)
	November 2011	34	10	3.4	3.69	145	53	2.74	0.45	(0.64)
	October 2011	26	21	1.24	1.09	176	55	3.2	-1.08	(1.66)
	September 2011	14	14	1	0	119	58	2.05	-1.49	(1.91)
	August 2011	26	18	1.44	0.7	178	55	3.24	-1.12	(1.68)
OP-6A-5 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	1	1	1	0	74	5	14.8	-0.72	(1.44)
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	4	1	4	0	2	2	1	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	1	1	1	0	18	2	9	-0.58	(1.35)
OP-6A-5 Delayed Days for Non-Facility Reasons LIS Trunk Parity	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	2	1	2	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	28	4	7	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	4	2	2	1.41	0	0	0	0.00	0.00
	October 2011	1	1	1	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	July 2012	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	7	7	1	0	79	9	8.78	-2.99	(2.82)
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00

	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	8	8	1	0	44	11	4		-1.35	(1.82)
	April 2012	1	1	1	0	16	8	2		-0.44	(1.27)
	March 2012	1	1	1	0	11	9	1.22		-0.48	(1.29)
	February 2012	0	0	0	0	0	0	0		0.00	0.00
	January 2012	19	3	6.33	4.62	54	9	6		0.05	(1.09)
	December 2011	0	0	0	0	0	0	0		0.00	0.00
	November 2011	0	0	0	0	0	0	0		0.00	0.00
	October 2011	2	2	1	0	29	13	2.23		-0.67	(1.41)
	September 2011	8	8	1	0	5	5	1		0.00	0.00
	August 2011	0	0	0	0	0	0	0		0.00	0.00
OP-6B-1 Delayed Days for Facility Reasons Residence Parity	July 2012	0	0	0	0	0	0	0		0.00	0.00
	June 2012	0	0	0	0	0	0	0		0.00	0.00
	May 2012	0	0	0	0	0	0	0		0.00	0.00
	April 2012	0	0	0	0	0	0	0		0.00	0.00
	March 2012	0	0	0	0	0	0	0		0.00	0.00
	February 2012	0	0	0	0	0	0	0		0.00	0.00
	January 2012	0	0	0	0	0	0	0		0.00	0.00
	December 2011	5	1	5	0	176	29	6.07		-0.14	(1.09)
	November 2011	0	0	0	0	0	0	0		0.00	0.00
	October 2011	0	0	0	0	0	0	0		0.00	0.00
	September 2011	3	1	3	0	425	40	10.63		-0.46	(1.28)
	August 2011	0	0	0	0	0	0	0		0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons LIS Trunk Parity	July 2012	0	0	0	0	0	0	0		0.00	0.00
	June 2012	0	0	0	0	0	0	0		0.00	0.00
	May 2012	0	0	0	0	0	0	0		0.00	0.00
	April 2012	0	0	0	0	0	0	0		0.00	0.00
	March 2012	0	0	0	0	0	0	0		0.00	0.00
	February 2012	0	0	0	0	0	0	0		0.00	0.00
	January 2012	0	0	0	0	0	0	0		0.00	0.00
	December 2011	0	0	0	0	0	0	0		0.00	0.00
	November 2011	0	0	0	0	0	0	0		0.00	0.00
	October 2011	0	0	0	0	0	0	0		0.00	0.00
	September 2011	2	2	1	0	0	0	0		0.00	0.00
	August 2011	0	0	0	0	0	0	0		0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	July 2012	160	14	11.43	5.4	0	0	0		0.00	0.00
	June 2012	16	4	4	0	0	0	0		0.00	0.00
	May 2012	71	7	10.14	9.53	0	0	0		0.00	0.00
	April 2012	0	0	0	0	0	0	0		0.00	0.00
	March 2012	60	8	7.5	2.27	0	0	0		0.00	0.00
	February 2012	63	9	7	3.81	31	2	15.5		-2.20	(2.34)
	January 2012	0	0	0	0	0	0	0		0.00	0.00
	December 2011	0	0	0	0	0	0	0		0.00	0.00
	November 2011	0	0	0	0	0	0	0		0.00	0.00
	October 2011	8	2	4	0	0	0	0		0.00	0.00
	September 2011	0	0	0	0	0	0	0		0.00	0.00
	August 2011	5	1	5	0	0	0	0		0.00	0.00

OP-6B-4 Delayed Days for Facility Reasons	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	June 2012	23	4	5.75	6.18	0	0	0	0	0.00	0.00
	May 2012	46	2	23	0	0	0	0	0	0.00	0.00
	April 2012	18	4	4.5	2.89	0	0	0	0	0.00	0.00
	March 2012	7	2	3.5	0.71	0	0	0	0	0.00	0.00
	February 2012	38	5	7.6	2.51	31	2	15.5		-1.91	(2.16)
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0	0.00	0.00
	September 2011	4	1	4	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	July 2012	38	2	19	19.8	0	0	0	0	0.00	0.00
Unbundled Loop - DS1 Capable Parity	June 2012	20	4	5	6.68	11	1	11		0.00	0.00
	May 2012	6	5	1.2	0.45	0	0	0	0	0.00	0.00
	April 2012	18	4	4.5	4.43	0	0	0	0	0.00	0.00
	March 2012	12	3	4	3	4	1	4		0.00	0.00
	February 2012	37	5	7.4	6.19	11	1	11		0.00	0.00
	January 2012	9	5	1.8	0.45	34	1	34		0.00	0.00
	December 2011	6	4	1.5	1	12	2	6		0.00	0.00
	November 2011	1	1	1	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0	0.00	0.00
	August 2011	6	3	2	0	5	2	2.5		-0.77	(1.47)
OP-6B-4 Delayed Days for Facility Reasons	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop Analog Parity	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	9	5	1.8	1.1	687	50	13.74		-1.54	(1.93)
	April 2012	6	2	3	0	300	42	7.14		-0.60	(1.36)
	March 2012	16	6	2.67	0.52	532	53	10.04		-1.01	(1.61)
	February 2012	99	17	5.82	8.54	361	63	5.73		0.04	(0.91)
	January 2012	31	8	3.88	0.35	203	35	5.8		-0.57	(1.35)
	December 2011	206	9	22.89	21.03	295	42	7.02		5.73	1.26
	November 2011	145	9	16.11	21.12	451	50	9.02		1.63	(0.12)
	October 2011	2	1	2	0	497	67	7.42		-0.75	(1.46)
	September 2011	71	14	5.07	1.49	642	53	12.11		-1.46	(1.89)
	August 2011	94	9	10.44	6.02	530	54	9.81		0.16	(0.80)
OP-6B-5 Delayed Days for Facility Reasons	July 2012	7	1	7	0	0	0	0	0	0.00	0.00
Enhanced Extended Loops - DS1 Capable Diagnostic	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	4	1	4	0	0	0	0	0	0.00	0.00
	April 2012	5	2	2.5	0.71	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00
	February 2012	2	1	2	0	0	0	0	0	0.00	0.00
	January 2012	14	3	4.67	1.53	0	0	0	0	0.00	0.00
	December 2011	3	1	3	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
	October 2011	1	1	1	0	0	0	0	0	0.00	0.00
	September 2011	1	1	1	0	0	0	0	0	0.00	0.00
	August 2011	7	1	7	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	July 2012	0	0	0	0	0	0	0	0	0.00	0.00
LIS Trunk Parity	June 2012	0	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0	0.00	0.00

	February 2012	2	1	2	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	July 2012	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	6	1	6	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	34	3	11.33	2.89	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	July 2012	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - DS1 Capable Parity	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	2	1	2	0	23	1	23	0.00	0.00
	September 2011	1	1	1	0	8	1	8	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	July 2012	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop Analog Parity	June 2012	0	0	0	0	0	0	0	0.00	0.00
	May 2012	0	0	0	0	0	0	0	0.00	0.00
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	0	0	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	1	1	1	0	128	11	11.64	-0.89	(1.54)
OP-7 OP-7 - Coordinated Hot Cut" Interval -	July 2012	0.27569444	99	00:04	0.00625	0	0	00:00	0.00	0.00
Unbundled Loops" Unbundled Loop - Analog	June 2012	0.11458333	64	00:03	0.002083333	0	0	00:00	0.00	0.00
Diagnostic	May 2012	0.29930556	109	00:04	0.002777778	0	0	00:00	0.00	0.00
	April 2012	0.36458333	173	00:03	0.003472222	0	0	00:00	0.00	0.00
	March 2012	0.20902778	132	00:02	0.001388889	0	0	00:00	0.00	0.00
	February 2012	0.3875	107	00:05	0.006944444	0	0	00:00	0.00	0.00
	January 2012	0.38888889	105	00:05	0.008333333	0	0	00:00	0.00	0.00
	December 2011	0.24236111	90	00:04	0.006944444	0	0	00:00	0.00	0.00
	November 2011	0.65277778	101	00:09	0.023611111	0	0	00:00	0.00	0.00
	October 2011	1.15902778	133	00:13	0.029166667	0	0	00:00	0.00	0.00

	September 2011	0.52569444	250	00:03	0.002083333	0	0	00:00	0.00	0.00
	August 2011	0.26041667	145	00:03	0.002777778	0	0	00:00	0.00	0.00
OP-7 OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other Diagnostic	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2012	0.375	10	00:54	0	0	0	00:00	0.00	0.00
	April 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0.3	10	00:43	0.013888889	0	0	00:00	0.00	0.00
	January 2012	0.23333333	6	00:56	0	0	0	00:00	0.00	0.00
	December 2011	0.00277778	2	00:02	0	0	0	00:00	0.00	0.00
	November 2011	0.85069444	33	00:37	0.009027778	0	0	00:00	0.00	0.00
	October 2011	0.04166667	2	00:30	0.023611111	0	0	00:00	0.00	0.00
	September 2011	0.5625	15	00:54	0	0	0	00:00	0.00	0.00
	August 2011	0.00069444	1	00:01	0	0	0	00:00	0.00	0.00
OP-8B Number Portability Timeliness LNP Benchmark 0.95	July 2012	98	98	100%	0	0	0	0%	0.00	(0.16)
	June 2012	50	50	100%	0	0	0	0%	0.00	(0.16)
	May 2012	84	84	100%	0	0	0	0%	0.00	(0.16)
	April 2012	152	152	100%	0	0	0	0%	0.00	(0.16)
	March 2012	111	112	99%	0.0941	0	0	0%	0.00	(0.13)
	February 2012	92	92	100%	0	0	0	0%	0.00	(0.16)
	January 2012	100	100	100%	0	0	0	0%	0.00	(0.16)
	December 2011	77	77	100%	0	0	0	0%	0.00	(0.16)
	November 2011	97	97	100%	0	0	0	0%	0.00	(0.16)
	October 2011	105	105	100%	0	0	0	0%	0.00	(0.16)
	September 2011	199	199	100%	0	0	0	0%	0.00	(0.16)
	August 2011	141	141	100%	0	0	0	0%	0.00	(0.16)
OP-8C Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark 0.95	July 2012	4333	4346	100%	0.0546	0	0	0%	0.00	(0.15)
	June 2012	7845	7846	100%	0.0113	0	0	0%	0.00	(0.16)
	May 2012	4704	4709	100%	0.0326	0	0	0%	0.00	(0.15)
	April 2012	4929	4929	100%	0	0	0	0%	0.00	(0.16)
	March 2012	5504	5507	100%	0.0233	0	0	0%	0.00	(0.16)
	February 2012	4912	4913	100%	0.0143	0	0	0%	0.00	(0.16)
	January 2012	5010	5011	100%	0.0141	0	0	0%	0.00	(0.16)
	December 2011	12766	12770	100%	0.0177	0	0	0%	0.00	(0.16)
	November 2011	4823	4824	100%	0.0144	0	0	0%	0.00	(0.16)
	October 2011	6800	6803	100%	0.021	0	0	0%	0.00	(0.16)
	September 2011	5680	5680	100%	0	0	0	0%	0.00	(0.16)
	August 2011	5887	5901	100%	0.0487	0	0	0%	0.00	(0.15)
OS-1 Speed of Answer - Operator Services Parity by Design	July 2012	0	0	:00	0	7.64	1	:36	0.00	0.00
	June 2012	0	0	:00	0	7.2	1	:00	0.00	0.00
	May 2012	0	0	:00	0	7.45	1	:00	0.00	0.00
	April 2012	0	0	:00	0	6.92	1	:48	0.00	0.00
	March 2012	0	0	:00	0	7.5	1	:00	0.00	0.00
	February 2012	0	0	:00	0	7.91	1	:24	0.00	0.00
	January 2012	0	0	:00	0	7.25	1	:00	0.00	0.00
	December 2011	0	0	:00	0	7.39	1	:36	0.00	0.00
	November 2011	0	0	:00	0	7.54	1	:36	0.00	0.00
	October 2011	0	0	:00	0	7.77	1	:48	0.00	0.00
	September 2011	0	0	:00	0	7.67	1	:48	0.00	0.00
	August 2011	0	0	:00	0	7.68	1	:12	0.00	0.00
PO-15 Number of Due Date Changes per Order All Parity	July 2012	92	1574	0	0.23	272	18943	0	13.14	6.99
	June 2012	104	1554	0	0.26	286	20024	0	14.87	8.04
	May 2012	122	1420	0	0.32	245	19859	0	22.09	12.43

	April 2012	123	1598	0	0.27	248	19030	0	20.66	11.56
	March 2012	173	1791	0	0.31	304	20269	0	25.58	14.55
	February 2012	138	1535	0	0.29	298	19860	0	21.50	12.07
	January 2012	88	1490	0	0.24	292	19108	0	11.52	6.00
	December 2011	84	1490	0	0.24	275	19311	0	11.72	6.13
	November 2011	131	1558	0	0.28	253	20588	0	23.27	13.15
	October 2011	99	1359	0	0.28	297	23393	0	17.25	9.49
	September 2011	104	1655	0	0.25	310	23574	0	15.60	8.48
	August 2011	121	1600	0	0.32	298	23318	0	19.62	10.93
PO-16 Timely Release Notifications	July 2012	1	1	100%	0	0	0	0%	0.00	0.00
Benchmark 0.925	June 2012	2	2	100%	0	0	0	0%	0.00	0.00
	May 2012	0	0	100%	0	0	0	0%	0.00	0.00
	April 2012	1	1	100%	0	0	0	0%	0.00	0.00
	March 2012	2	2	100%	0	0	0	0%	0.00	0.00
	February 2012	1	1	100%	0	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0	0	0	0%	0.00	0.00
	November 2011	2	2	100%	0	0	0	0%	0.00	0.00
	October 2011	0	0	100%	0	0	0	0%	0.00	0.00
	September 2011	4	4	100%	0	0	0	0%	0.00	0.00
	August 2011	2	2	100%	0	0	0	0%	0.00	0.00
PO-19B Stand-Alone Test Environment	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
(SATE) Accuracy IMA_SATE_XML	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
Benchmark 0.95	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	180	182	99%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	166	174	95%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
(SATE) Accuracy XML Rel. 29.0 Benchmark	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
0.95	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	290	293	99%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
(SATE) Accuracy XML Rel. 30.0 Benchmark	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
0.95	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	940	940	100%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00



	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	289	293	99%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 31.0 Benchmark 0.95	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	354	354	100%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	350	355	99%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 32.0 Diagnostic	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	354	354	100%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
PO-1A-1 Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark 10	July 2012	9465.94	2531	:36	0	0	0	:00	0.00	0.00
	June 2012	5873.28	1748	:24	0	0	0	:00	0.00	0.00
	May 2012	10501.75	2975	:12	0	0	0	:00	0.00	0.00
	April 2012	10212.48	3152	:36	0	0	0	:00	0.00	0.00
	March 2012	5697.18	3063	:24	0	0	0	:00	0.00	0.00
	February 2012	5873.28	1748	:24	0	0	0	:00	0.00	0.00
	January 2012	5565.75	2631	:48	0	0	0	:00	0.00	0.00
	December 2011	5376.98	2786	:12	0	0	0	:00	0.00	0.00
	November 2011	5400.78	3234	:48	0	0	0	:00	0.00	0.00
	October 2011	6987.85	2613	:48	0	0	0	:00	0.00	0.00
	September 2011	2156.33	1962	:00	0	0	0	:00	0.00	0.00
	August 2011	5865.15	3205	:12	0	0	0	:00	0.00	0.00
PO-1A-1(a) Pre-Order Response Times (Appt. Scheduler) IMA Request Diagnostic	July 2012	329.03	2531	:12	0.12	0	0	:00	0.00	0.00
	June 2012	192.28	1748	:24	0.1	0	0	:00	0.00	0.00
	May 2012	357	2975	:48	0.06	0	0	:00	0.00	0.00
	April 2012	409.76	3152	:12	0.08	0	0	:00	0.00	0.00
	March 2012	336.93	3063	:24	0.01	0	0	:00	0.00	0.00
	February 2012	192.28	1748	:24	0.1	0	0	:00	0.00	0.00
	January 2012	271.5	2631	:00	0.01	0	0	:00	0.00	0.00
	December 2011	278.6	2786	:00	0.01	0	0	:00	0.00	0.00
	November 2011	388.08	3234	:48	0.15	0	0	:00	0.00	0.00
	October 2011	366.4	2613	:36	0.14	0	0	:00	0.00	0.00
	September 2011	196.2	1962	:00	0.01	0	0	:00	0.00	0.00
	August 2011	352.55	3205	:24	0.07	0	0	:00	0.00	0.00
PO-1A-1(b,c) Pre-Order Response Times	July 2012	9136.91	2531	:24	5.15	0	0	:00	0.00	0.00

(Appt. Scheduler) IMA Response/Accept Diagnostic	June 2012	5681	1748	:00	2.96	0	0	:00	0.00	0.00	
	May 2012	10144.75	2975	:24	3.16	0	0	:00	0.00	0.00	
	April 2012	9802.72	3152	:24	1.75	0	0	:00	0.00	0.00	
	March 2012	5360.25	3063	:00	0.5	0	0	:00	0.00	0.00	
	February 2012	5681	1748	:00	2.96	0	0	:00	0.00	0.00	
	January 2012	5294.25	2631	:24	0.27	0	0	:00	0.00	0.00	
	December 2011	5098.38	2786	:12	0.61	0	0	:00	0.00	0.00	
	November 2011	5012.7	3234	:00	3.64	0	0	:00	0.00	0.00	
	October 2011	6621.45	2613	:12	3.1	0	0	:00	0.00	0.00	
	September 2011	1960.13	1962	:36	1.94	0	0	:00	0.00	0.00	
	August 2011	5512.6	3205	:48	0.45	0	0	:00	0.00	0.00	
	PO-1A-10 Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark 30	July 2012	5023.2	840	:12	0	0	0	:00	0.00	0.00
	June 2012	2593.76	436	:00	0	0	0	:00	0.00	0.00	
May 2012	4231.38	654	:48	0	0	0	:00	0.00	0.00		
April 2012	4156.14	678	:12	0	0	0	:00	0.00	0.00		
March 2012	2382.07	641	:48	0	0	0	:00	0.00	0.00		
February 2012	2593.76	436	:00	0	0	0	:00	0.00	0.00		
January 2012	1817.78	595	:24	0	0	0	:00	0.00	0.00		
December 2011	2381.04	630	:12	0	0	0	:00	0.00	0.00		
November 2011	5724.26	1322	:12	0	0	0	:00	0.00	0.00		
October 2011	5599.36	832	:12	0	0	0	:00	0.00	0.00		
September 2011	3195.15	562	:36	0	0	0	:00	0.00	0.00		
August 2011	2171.57	735	:00	0	0	0	:00	0.00	0.00		
PO-1A-10(a) Pre-Order Response Times (Meet Point Inquiry) IMA Request Diagnostic	July 2012	100.8	840	:48	0.01	0	0	:00	0.00	0.00	
June 2012	44.47	436	:00	0.01	0	0	:00	0.00	0.00		
May 2012	78.48	654	:48	0.03	0	0	:00	0.00	0.00		
April 2012	94.92	678	:36	0.11	0	0	:00	0.00	0.00		
March 2012	65.16	641	:00	0.01	0	0	:00	0.00	0.00		
February 2012	44.47	436	:00	0.01	0	0	:00	0.00	0.00		
January 2012	59.69	595	:00	0	0	0	:00	0.00	0.00		
December 2011	64.94	630	:00	0.01	0	0	:00	0.00	0.00		
November 2011	171.86	1322	:12	0.99	0	0	:00	0.00	0.00		
October 2011	83.2	832	:00	0.1	0	0	:00	0.00	0.00		
September 2011	56.48	562	:00	0	0	0	:00	0.00	0.00		
August 2011	76.63	735	:00	0.07	0	0	:00	0.00	0.00		
PO-1A-10(b) Pre-Order Response Times (Meet Point Inquiry) IMA Response Diagnostic	July 2012	4922.4	840	:24	1.82	0	0	:00	0.00	0.00	
June 2012	2549.29	436	:00	0.63	0	0	:00	0.00	0.00		
May 2012	4152.9	654	:00	1.68	0	0	:00	0.00	0.00		
April 2012	4061.22	678	:36	1.32	0	0	:00	0.00	0.00		
March 2012	2316.91	641	:24	0.79	0	0	:00	0.00	0.00		
February 2012	2549.29	436	:00	0.63	0	0	:00	0.00	0.00		
January 2012	1758.09	595	:00	0.57	0	0	:00	0.00	0.00		
December 2011	2316.1	630	:12	0.74	0	0	:00	0.00	0.00		
November 2011	5552.4	1322	:00	1.7	0	0	:00	0.00	0.00		
October 2011	5516.16	832	:12	1.4	0	0	:00	0.00	0.00		
September 2011	3138.67	626	:24	0.63	0	0	:00	0.00	0.00		
August 2011	2094.94	735	:00	0.69	0	0	:00	0.00	0.00		
PO-1A-2 Total Pre-Order Response Times (Service Availability) IMA Aggregate Benchmark 25	July 2012	11458.16	4424	:36	0	0	0	:00	0.00	0.00	
June 2012	7180.92	3660	:24	0	0	0	:00	0.00	0.00		
May 2012	13720.04	4831	:36	0	0	0	:00	0.00	0.00		
April 2012	13970.66	5522	:12	0	0	0	:00	0.00	0.00		
March 2012	35958.52	5414	:36	0	0	0	:00	0.00	0.00		
February 2012	7180.92	3660	:24	0	0	0	:00	0.00	0.00		

	January 2012	28973.95	5094	:36	0	0	0	:00	0.00	0.00
	December 2011	24448.69	4917	:48	0	0	0	:00	0.00	0.00
	November 2011	18297.75	2361	:00	0	0	0	:00	0.00	0.00
	October 2011	16107.5	3252	:00	0	0	0	:00	0.00	0.00
	September 2011	4752.35	3446	:12	0	0	0	:00	0.00	0.00
	August 2011	38574.15	5882	:24	0	0	0	:00	0.00	0.00
PO-1A-2(a) Pre-Order Response Times	July 2012	530.88	4424	:48	0.06	0	0	:00	0.00	0.00
(Service Availability) IMA Request	June 2012	402.6	3660	:24	0.01	0	0	:00	0.00	0.00
Diagnostic	May 2012	531.41	4831	:24	0.02	0	0	:00	0.00	0.00
	April 2012	662.64	5522	:48	0.02	0	0	:00	0.00	0.00
	March 2012	878.77	5414	:24	0.03	0	0	:00	0.00	0.00
	February 2012	402.6	3660	:24	0.01	0	0	:00	0.00	0.00
	January 2012	518.64	5094	:00	0	0	0	:00	0.00	0.00
	December 2011	767.25	4917	:24	0.02	0	0	:00	0.00	0.00
	November 2011	519.42	2361	:48	0.03	0	0	:00	0.00	0.00
	October 2011	683.35	3252	:24	0.02	0	0	:00	0.00	0.00
	September 2011	366.63	3446	:24	0.01	0	0	:00	0.00	0.00
	August 2011	943.54	5882	:24	0.03	0	0	:00	0.00	0.00
PO-1A-2(b) Pre-Order Response Times	July 2012	10927.28	4424	:48	3	0	0	:00	0.00	0.00
(Service Availability) IMA Response	June 2012	6778.32	3660	:00	3.96	0	0	:00	0.00	0.00
Diagnostic	May 2012	13188.63	4831	:12	4.79	0	0	:00	0.00	0.00
	April 2012	13308.02	5522	:24	4.36	0	0	:00	0.00	0.00
	March 2012	35079.75	5414	:12	3.62	0	0	:00	0.00	0.00
	February 2012	6778.32	3660	:00	3.96	0	0	:00	0.00	0.00
	January 2012	28455.31	5094	:36	5.95	0	0	:00	0.00	0.00
	December 2011	23681.44	4917	:48	3.6	0	0	:00	0.00	0.00
	November 2011	17778.33	2361	:00	0.12	0	0	:00	0.00	0.00
	October 2011	15424.15	3252	:36	3.27	0	0	:00	0.00	0.00
	September 2011	4385.72	3446	:12	2.6	0	0	:00	0.00	0.00
	August 2011	37630.61	5882	:00	3.7	0	0	:00	0.00	0.00
PO-1A-3 Total Pre-Order Response Times	July 2012	22358.46	1951	:24	0	0	0	:00	0.00	0.00
(Facility Check) IMA Aggregate Benchmark	June 2012	8736.05	927	:48	0	0	0	:00	0.00	0.00
25	May 2012	11303.81	1127	:12	0	0	0	:00	0.00	0.00
	April 2012	10045.08	1278	:24	0	0	0	:00	0.00	0.00
	March 2012	5493.18	1218	:24	0	0	0	:00	0.00	0.00
	February 2012	8736.05	927	:48	0	0	0	:00	0.00	0.00
	January 2012	5233.92	1257	:24	0	0	0	:00	0.00	0.00
	December 2011	4930.38	1118	:24	0	0	0	:00	0.00	0.00
	November 2011	2451.39	1993	:12	0	0	0	:00	0.00	0.00
	October 2011	11741.86	1309	:48	0	0	0	:00	0.00	0.00
	September 2011	4468.92	1002	:24	0	0	0	:00	0.00	0.00
	August 2011	5910.45	1299	:00	0	0	0	:00	0.00	0.00
PO-1A-3(a) Pre-Order Response Times	July 2012	234.12	1951	:48	0.02	0	0	:00	0.00	0.00
(Facility Check) IMA Request Diagnostic	June 2012	101.04	927	:24	0.08	0	0	:00	0.00	0.00
	May 2012	135.24	1127	:48	0.16	0	0	:00	0.00	0.00
	April 2012	153.36	1278	:48	0.01	0	0	:00	0.00	0.00
	March 2012	121.8	1218	:00	0.01	0	0	:00	0.00	0.00
	February 2012	101.04	927	:24	0.08	0	0	:00	0.00	0.00
	January 2012	112.8	1257	:36	0	0	0	:00	0.00	0.00
	December 2011	111.8	1118	:00	0.01	0	0	:00	0.00	0.00
	November 2011	239.16	1993	:48	0.1	0	0	:00	0.00	0.00
	October 2011	340.47	1309	:12	0.1	0	0	:00	0.00	0.00
	September 2011	100.2	1002	:00	0	0	0	:00	0.00	0.00

	August 2011	129.9	1299	:00	0.01	0	0	:00	0.00	0.00
PO-1A-3(b) Pre-Order Response Times (Facility Check) IMA Response Diagnostic	July 2012	22124.34	1951	:36	5.27	0	0	:00	0.00	0.00
	June 2012	8635.01	927	:48	3.11	0	0	:00	0.00	0.00
	May 2012	11168.57	1127	:24	4.52	0	0	:00	0.00	0.00
	April 2012	9891.72	1278	:36	4.58	0	0	:00	0.00	0.00
	March 2012	5371.38	1218	:24	2.17	0	0	:00	0.00	0.00
	February 2012	8635.01	927	:48	3.11	0	0	:00	0.00	0.00
	January 2012	5121.12	1257	:48	1.37	0	0	:00	0.00	0.00
	December 2011	4818.58	1118	:24	1.73	0	0	:00	0.00	0.00
	November 2011	2212.23	1993	:24	4.25	0	0	:00	0.00	0.00
	October 2011	11401.39	1309	:24	1.75	0	0	:00	0.00	0.00
September 2011	4368.72	1002	:24	1.59	0	0	:00	0.00	0.00	
August 2011	5780.55	1299	:00	1.75	0	0	:00	0.00	0.00	
PO-1A-4 Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark 10	July 2012	14029.33	6911	:12	0	0	0	:00	0.00	0.00
	June 2012	18563.63	7655	:12	0	0	0	:00	0.00	0.00
	May 2012	24639.36	7512	:12	0	0	0	:00	0.00	0.00
	April 2012	19369.7	7906	:00	0	0	0	:00	0.00	0.00
	March 2012	27023.79	8308	:00	0	0	0	:00	0.00	0.00
	February 2012	18563.63	7655	:12	0	0	0	:00	0.00	0.00
	January 2012	28197.62	7044	:00	0	0	0	:00	0.00	0.00
	December 2011	20153.24	7282	:48	0	0	0	:00	0.00	0.00
	November 2011	5310.3	2855	:24	0	0	0	:00	0.00	0.00
	October 2011	20152.24	3433	:48	0	0	0	:00	0.00	0.00
September 2011	16404.03	5257	:48	0	0	0	:00	0.00	0.00	
August 2011	28706.99	9034	:12	0	0	0	:00	0.00	0.00	
PO-1A-4(a) Pre-Order Response Times (Address Validation) IMA Request Diagnostic	July 2012	898.43	6911	:12	0.12	0	0	:00	0.00	0.00
	June 2012	1102.58	7655	:36	0.97	0	0	:00	0.00	0.00
	May 2012	976.56	7512	:12	0.06	0	0	:00	0.00	0.00
	April 2012	1106.84	7906	:36	0.1	0	0	:00	0.00	0.00
	March 2012	1842.25	8308	:48	0.11	0	0	:00	0.00	0.00
	February 2012	1102.58	7655	:36	0.96	0	0	:00	0.00	0.00
	January 2012	1769.39	7044	:00	0.02	0	0	:00	0.00	0.00
	December 2011	1441.07	7282	:00	0.04	0	0	:00	0.00	0.00
	November 2011	342.6	2855	:48	0.04	0	0	:00	0.00	0.00
	October 2011	446.3	3433	:12	0.03	0	0	:00	0.00	0.00
September 2011	685.91	5257	:12	0.02	0	0	:00	0.00	0.00	
August 2011	1946.48	9034	:48	0.06	0	0	:00	0.00	0.00	
PO-1A-4(b) Pre-Order Response Times (Address Validation) IMA Response Diagnostic	July 2012	13130.9	6911	:00	1.88	0	0	:00	0.00	0.00
	June 2012	17461.06	7655	:12	0.14	0	0	:00	0.00	0.00
	May 2012	23662.8	7512	:00	1.07	0	0	:00	0.00	0.00
	April 2012	18262.86	7906	:24	1.8	0	0	:00	0.00	0.00
	March 2012	25181.54	8308	:12	0.9	0	0	:00	0.00	0.00
	February 2012	17461.06	7655	:12	0.14	0	0	:00	0.00	0.00
	January 2012	26428.23	7044	:00	0.9	0	0	:00	0.00	0.00
	December 2011	18712.17	7282	:48	1.39	0	0	:00	0.00	0.00
	November 2011	4967.7	2855	:36	1.96	0	0	:00	0.00	0.00
	October 2011	19705.94	3433	:36	0.27	0	0	:00	0.00	0.00
September 2011	15718.12	5257	:36	0.14	0	0	:00	0.00	0.00	
August 2011	26760.51	9034	:24	0.98	0	0	:00	0.00	0.00	
PO-1A-5 Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark 12.5	July 2012	3469.32	2514	:12	0	0	0	:00	0.00	0.00
	June 2012	3727.82	2837	:24	0	0	0	:00	0.00	0.00
	May 2012	2944.5	1963	:00	0	0	0	:00	0.00	0.00
	April 2012	1721.61	1221	:24	0	0	0	:00	0.00	0.00

	March 2012	3398.8	1135	:36	0	0	0	:00	0.00	0.00
	February 2012	3727.82	2837	:24	0	0	0	:00	0.00	0.00
	January 2012	4405.2	1142	:24	0	0	0	:00	0.00	0.00
	December 2011	1186.62	359	:24	0	0	0	:00	0.00	0.00
	November 2011	22368.17	4729	:12	0	0	0	:00	0.00	0.00
	October 2011	27912.02	5685	:24	0	0	0	:00	0.00	0.00
	September 2011	4553.61	2168	:00	0	0	0	:00	0.00	0.00
	August 2011	3550.27	1312	:24	0	0	0	:00	0.00	0.00
PO-1A-5(a) Pre-Order Response Times (Get CSR) IMA Request Diagnostic	July 2012	301.68	2514	:48	0.02	0	0	:00	0.00	0.00
	June 2012	306.4	2837	:24	0.01	0	0	:00	0.00	0.00
	May 2012	235.56	1963	:48	0.06	0	0	:00	0.00	0.00
	April 2012	146.52	1221	:48	0.01	0	0	:00	0.00	0.00
	March 2012	109.45	1135	:00	0.05	0	0	:00	0.00	0.00
	February 2012	306.4	2837	:24	0.01	0	0	:00	0.00	0.00
	January 2012	119.31	1142	:00	0.01	0	0	:00	0.00	0.00
	December 2011	33.46	359	:36	0.01	0	0	:00	0.00	0.00
	November 2011	945.8	4729	:00	0.1	0	0	:00	0.00	0.00
	October 2011	568.47	5685	:00	0.09	0	0	:00	0.00	0.00
	September 2011	195.12	2168	:36	0.01	0	0	:00	0.00	0.00
	August 2011	121.7	1312	:36	0	0	0	:00	0.00	0.00
	PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Response Diagnostic	July 2012	3167.64	2514	:24	2.5	0	0	:00	0.00
June 2012		3421.42	2837	:24	2.02	0	0	:00	0.00	0.00
May 2012		2708.94	1963	:12	2.41	0	0	:00	0.00	0.00
April 2012		1575.09	1221	:36	2.19	0	0	:00	0.00	0.00
March 2012		3289.35	1135	:00	6.61	0	0	:00	0.00	0.00
February 2012		3421.42	2837	:24	2.02	0	0	:00	0.00	0.00
January 2012		4285.89	1142	:00	6.11	0	0	:00	0.00	0.00
December 2011		1153.16	359	:24	6.51	0	0	:00	0.00	0.00
November 2011		21422.37	4729	:12	2.86	0	0	:00	0.00	0.00
October 2011		27343.55	5685	:24	2.93	0	0	:00	0.00	0.00
September 2011		4358.49	2168	:24	1.9	0	0	:00	0.00	0.00
August 2011		3428.57	1312	:24	5.52	0	0	:00	0.00	0.00
PO-1A-6 Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark 10		July 2012	8132.18	2003	:24	0	0	0	:00	0.00
	June 2012	7281.57	1830	:12	0	0	0	:00	0.00	0.00
	May 2012	10017	1855	:00	0	0	0	:00	0.00	0.00
	April 2012	6598.66	1798	:48	0	0	0	:00	0.00	0.00
	March 2012	5979.42	1869	:00	0	0	0	:00	0.00	0.00
	February 2012	7281.57	1830	:12	0	0	0	:00	0.00	0.00
	January 2012	5229.76	1857	:48	0	0	0	:00	0.00	0.00
	December 2011	6210.16	1825	:00	0	0	0	:00	0.00	0.00
	November 2011	6556.62	1407	:24	0	0	0	:00	0.00	0.00
	October 2011	9388.95	1369	:24	0	0	0	:00	0.00	0.00
	September 2011	4879.48	1494	:48	0	0	0	:00	0.00	0.00
	August 2011	5977.04	2143	:36	0	0	0	:00	0.00	0.00
	PO-1A-6(a) Pre-Order Response Times (TN Reservation) IMA Request Diagnostic	July 2012	240.36	2003	:48	0.01	0	0	:00	0.00
June 2012		206.79	1830	:24	0.3	0	0	:00	0.00	0.00
May 2012		222.6	1855	:48	0.16	0	0	:00	0.00	0.00
April 2012		215.76	1798	:48	0.02	0	0	:00	0.00	0.00
March 2012		193.66	1869	:00	0.01	0	0	:00	0.00	0.00
February 2012		206.79	1830	:24	0.3	0	0	:00	0.00	0.00
January 2012		178.67	1857	:00	0	0	0	:00	0.00	0.00
December 2011		191.15	1825	:00	0.01	0	0	:00	0.00	0.00
November 2011	422.1	1407	:00	0.1	0	0	:00	0.00	0.00	

	October 2011	975.48	1369	:00	0.1	0	0	:00	0.00	0.00
	September 2011	151.48	1494	:00	0.01	0	0	:00	0.00	0.00
	August 2011	217.55	2143	:00	0.01	0	0	:00	0.00	0.00
PO-1A-6(b) Pre-Order Response Times (TN Reservation) IMA Response Diagnostic	July 2012	6609.9	2003	:00	2.5	0	0	:00	0.00	0.00
	June 2012	6161.61	1830	:48	1.94	0	0	:00	0.00	0.00
	May 2012	7809.55	1855	:24	1.68	0	0	:00	0.00	0.00
	April 2012	5088.34	1798	:12	1.43	0	0	:00	0.00	0.00
	March 2012	4959.36	1869	:00	0.74	0	0	:00	0.00	0.00
	February 2012	6161.61	1830	:48	1.94	0	0	:00	0.00	0.00
	January 2012	3997.27	1857	:00	0.61	0	0	:00	0.00	0.00
	December 2011	5109	1825	:00	0.84	0	0	:00	0.00	0.00
	November 2011	5346.6	1407	:00	1.25	0	0	:00	0.00	0.00
	October 2011	7267.29	1369	:12	2.23	0	0	:00	0.00	0.00
	September 2011	4055.91	1494	:24	0.76	0	0	:00	0.00	0.00
	August 2011	4927.74	2143	:00	0.68	0	0	:00	0.00	0.00
PO-1A-6(c) Pre-Order Response Times (TN Reservation) IMA Accept Diagnostic	July 2012	1281.92	2003	:36	1.84	0	0	:00	0.00	0.00
	June 2012	913.17	1830	:00	0.83	0	0	:00	0.00	0.00
	May 2012	1984.85	1855	:48	0.33	0	0	:00	0.00	0.00
	April 2012	1294.56	1798	:48	0.43	0	0	:00	0.00	0.00
	March 2012	826.4	1869	:36	0.44	0	0	:00	0.00	0.00
	February 2012	913.17	1830	:00	0.83	0	0	:00	0.00	0.00
	January 2012	1053.82	1857	:48	0.07	0	0	:00	0.00	0.00
	December 2011	910.01	1825	:00	0.24	0	0	:00	0.00	0.00
	November 2011	787.92	1407	:24	0.49	0	0	:00	0.00	0.00
	October 2011	1146.18	1369	:48	0.26	0	0	:00	0.00	0.00
	September 2011	672.09	1494	:00	0.31	0	0	:00	0.00	0.00
	August 2011	831.75	2143	:36	0.08	0	0	:00	0.00	0.00
PO-1A-7 Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark 20	July 2012	11991.5	1654	:00	0	0	0	:00	0.00	0.00
	June 2012	11986.15	925	:24	0	0	0	:00	0.00	0.00
	May 2012	12229.78	1486	:12	0	0	0	:00	0.00	0.00
	April 2012	12623.48	1574	:48	0	0	0	:00	0.00	0.00
	March 2012	12301.03	1548	:00	0	0	0	:00	0.00	0.00
	February 2012	11986.15	925	:24	0	0	0	:00	0.00	0.00
	January 2012	54642.4	6895	:48	0	0	0	:00	0.00	0.00
	December 2011	12333.61	1437	:12	0	0	0	:00	0.00	0.00
	November 2011	8155.02	1366	:48	0	0	0	:00	0.00	0.00
	October 2011	17810.72	1466	:00	0	0	0	:00	0.00	0.00
	September 2011	9793.71	1214	:48	0	0	0	:00	0.00	0.00
	August 2011	13331.05	1677	:00	0	0	0	:00	0.00	0.00
PO-1A-7(a) Pre-Order Response Times (Loop Qualification Tools) IMA Request Diagnostic	July 2012	215.02	1654	:12	0.02	0	0	:00	0.00	0.00
	June 2012	99.9	925	:24	0.06	0	0	:00	0.00	0.00
	May 2012	193.18	1486	:12	0.01	0	0	:00	0.00	0.00
	April 2012	188.88	1574	:48	0.01	0	0	:00	0.00	0.00
	March 2012	228.7	1548	:00	0.1	0	0	:00	0.00	0.00
	February 2012	99.9	925	:24	0.06	0	0	:00	0.00	0.00
	January 2012	1092.65	6895	:24	0.05	0	0	:00	0.00	0.00
	December 2011	184.52	1437	:12	0.06	0	0	:00	0.00	0.00
	November 2011	177.58	1366	:12	0.08	0	0	:00	0.00	0.00
	October 2011	336.85	1466	:24	0.06	0	0	:00	0.00	0.00
	September 2011	176.06	1214	:00	0.06	0	0	:00	0.00	0.00
	August 2011	243.86	1677	:00	0.06	0	0	:00	0.00	0.00
PO-1A-7(b) Pre-Order Response Times (Loop Qualification Tools) IMA Response	July 2012	11776.48	1654	:48	4.16	0	0	:00	0.00	0.00
	June 2012	11886.25	925	:00	5.13	0	0	:00	0.00	0.00

Diagnostic	May 2012	12036.6	1486	:00	3.57	0	0	:00	0.00	0.00	
	April 2012	12434.6	1574	:00	3.66	0	0	:00	0.00	0.00	
	March 2012	12072.33	1548	:00	6.21	0	0	:00	0.00	0.00	
	February 2012	11886.25	925	:00	5.13	0	0	:00	0.00	0.00	
	January 2012	53549.75	6895	:48	4.81	0	0	:00	0.00	0.00	
	December 2011	12149.09	1437	:00	5.11	0	0	:00	0.00	0.00	
	November 2011	7977.44	1366	:36	2.18	0	0	:00	0.00	0.00	
	October 2011	17473.87	1466	:00	18.17	0	0	:00	0.00	0.00	
	September 2011	9617.65	1214	:48	5.23	0	0	:00	0.00	0.00	
	August 2011	13087.19	1677	:00	6.54	0	0	:00	0.00	0.00	
	PO-1A-9 Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark 25	July 2012	5081.13	1107	:36	0	0	0	:00	0.00	0.00
	June 2012	4853.25	675	:36	0	0	0	:00	0.00	0.00	
	May 2012	3598.56	756	:24	0	0	0	:00	0.00	0.00	
April 2012	4374.81	891	:24	0	0	0	:00	0.00	0.00		
March 2012	5592.08	867	:00	0	0	0	:00	0.00	0.00		
February 2012	4853.25	675	:36	0	0	0	:00	0.00	0.00		
January 2012	4642.72	836	:00	0	0	0	:00	0.00	0.00		
December 2011	5391.11	830	:00	0	0	0	:00	0.00	0.00		
November 2011	6312.41	823	:48	0	0	0	:00	0.00	0.00		
October 2011	5569.45	835	:48	0	0	0	:00	0.00	0.00		
September 2011	5950.52	827	:00	0	0	0	:00	0.00	0.00		
August 2011	5885.93	960	:12	0	0	0	:00	0.00	0.00		
PO-1A-9(a) Pre-Order Response Times (Connecting Facility Assignment) IMA Request Diagnostic	July 2012	132.84	1107	:48	0.03	0	0	:00	0.00	0.00	
June 2012	67.5	675	:00	0.1	0	0	:00	0.00	0.00		
May 2012	90.72	756	:48	0.01	0	0	:00	0.00	0.00		
April 2012	124.74	891	:36	0.15	0	0	:00	0.00	0.00		
March 2012	88.82	867	:00	0.01	0	0	:00	0.00	0.00		
February 2012	67.5	675	:00	0.1	0	0	:00	0.00	0.00		
January 2012	83.16	836	:00	0	0	0	:00	0.00	0.00		
December 2011	85.45	830	:00	0.01	0	0	:00	0.00	0.00		
November 2011	82.3	823	:00	0.12	0	0	:00	0.00	0.00		
October 2011	91.85	835	:24	0.11	0	0	:00	0.00	0.00		
September 2011	83.34	827	:00	0	0	0	:00	0.00	0.00		
August 2011	97.13	960	:00	0	0	0	:00	0.00	0.00		
PO-1A-9(b) Pre-Order Response Times (Connecting Facility Assignment) IMA Response Diagnostic	July 2012	4948.29	1107	:48	2.4	0	0	:00	0.00	0.00	
June 2012	4785.75	675	:36	5.62	0	0	:00	0.00	0.00		
May 2012	3507.84	756	:36	1.54	0	0	:00	0.00	0.00		
April 2012	4250.07	891	:48	2.65	0	0	:00	0.00	0.00		
March 2012	5503.26	867	:00	4.41	0	0	:00	0.00	0.00		
February 2012	4785.75	675	:36	5.62	0	0	:00	0.00	0.00		
January 2012	4559.56	836	:00	5.9	0	0	:00	0.00	0.00		
December 2011	5305.66	830	:36	3.36	0	0	:00	0.00	0.00		
November 2011	6230.11	823	:48	3.2	0	0	:00	0.00	0.00		
October 2011	5477.6	835	:24	3.72	0	0	:00	0.00	0.00		
September 2011	5867.18	827	:36	5.62	0	0	:00	0.00	0.00		
August 2011	5788.8	960	:12	2.43	0	0	:00	0.00	0.00		
PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark 10	July 2012	4386.8	4985	:12	0.01	0	0	:00	0.00	0.00	
June 2012	4685.72	5121	:48	0.34	0	0	:00	0.00	0.00		
May 2012	6329.36	5188	:48	0.01	0	0	:00	0.00	0.00		
April 2012	10172.04	4582	:48	3.11	0	0	:00	0.00	0.00		
March 2012	15316.2	4572	:00	4.21	0	0	:00	0.00	0.00		
February 2012	4685.72	5121	:48	0.34	0	0	:00	0.00	0.00		
January 2012	17772.73	3865	:00	3.08	0	0	:00	0.00	0.00		

	December 2011	5905.03	1609	:48	1.19	0	0	:00	0.00	0.00
	November 2011	4041.09	4989	:24	0.39	0	0	:00	0.00	0.00
	October 2011	4106.21	5233	:36	0.34	0	0	:00	0.00	0.00
	September 2011	4106.21	5233	:36	0.34	0	0	:00	0.00	0.00
	August 2011	15320.02	4546	:48	2.98	0	0	:00	0.00	0.00
PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30	July 2012	5501.79	861	:36	6.27	0	0	:00	0.00	0.00
	June 2012	2954.7	735	:48	4.12	0	0	:00	0.00	0.00
	May 2012	4799.34	879	:24	1.65	0	0	:00	0.00	0.00
	April 2012	4313.25	793	:12	3.03	0	0	:00	0.00	0.00
	March 2012	3570.92	894	:36	4.12	0	0	:00	0.00	0.00
	February 2012	2954.7	735	:48	4.12	0	0	:00	0.00	0.00
	January 2012	2653.24	747	:00	2.22	0	0	:00	0.00	0.00
	December 2011	1385.51	316	:12	5.83	0	0	:00	0.00	0.00
	November 2011	3509.01	921	:24	3.11	0	0	:00	0.00	0.00
	October 2011	2890.81	736	:12	4.27	0	0	:00	0.00	0.00
	September 2011	2890.81	736	:12	4.27	0	0	:00	0.00	0.00
	August 2011	2722.54	856	:12	3.79	0	0	:00	0.00	0.00
PO-1X-2 Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark 25	July 2012	25310.88	5859	:48	6.03	0	0	:00	0.00	0.00
	June 2012	5765.35	6186	:12	0.27	0	0	:00	0.00	0.00
	May 2012	25356.83	6023	:24	4.09	0	0	:00	0.00	0.00
	April 2012	24706.41	5392	:12	6.06	0	0	:00	0.00	0.00
	March 2012	43989.27	5443	:12	5.12	0	0	:00	0.00	0.00
	February 2012	5765.35	6186	:12	0.27	0	0	:00	0.00	0.00
	January 2012	35513.92	4814	:12	7.18	0	0	:00	0.00	0.00
	December 2011	9306.64	1931	:48	3.73	0	0	:00	0.00	0.00
	November 2011	13428.25	5225	:48	0.36	0	0	:00	0.00	0.00
	October 2011	7234.43	5925	:48	0.34	0	0	:00	0.00	0.00
	September 2011	4999.96	6087	:48	0.27	0	0	:00	0.00	0.00
	August 2011	42828.25	5349	:24	4.4	0	0	:00	0.00	0.00
PO-1X-3 Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark 25	July 2012	29589.06	2953	:48	14.1	0	0	:00	0.00	0.00
	June 2012	6504.21	7124	:24	1.51	0	0	:00	0.00	0.00
	May 2012	18989.36	1922	:12	8.51	0	0	:00	0.00	0.00
	April 2012	12594.99	1401	:36	8.51	0	0	:00	0.00	0.00
	March 2012	7535.42	1258	:36	8.25	0	0	:00	0.00	0.00
	February 2012	6504.21	7124	:24	1.51	0	0	:00	0.00	0.00
	January 2012	3238.5	735	:24	5.24	0	0	:00	0.00	0.00
	December 2011	2967.58	451	:12	8.71	0	0	:00	0.00	0.00
	November 2011	8113.08	7954	:48	0.12	0	0	:00	0.00	0.00
	October 2011	6838.23	8231	:12	1.05	0	0	:00	0.00	0.00
	September 2011	6838.23	8231	:12	1.05	0	0	:00	0.00	0.00
	August 2011	8088.48	1233	:24	9.83	0	0	:00	0.00	0.00
PO-1X-4 Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark 10	July 2012	13902.72	7241	:48	4.45	0	0	:00	0.00	0.00
	June 2012	13152.8	8020	:36	0.21	0	0	:00	0.00	0.00
	May 2012	10958.76	7506	:24	0.97	0	0	:00	0.00	0.00
	April 2012	12567.4	6666	:36	5.08	0	0	:00	0.00	0.00
	March 2012	17936.2	7825	:36	3.51	0	0	:00	0.00	0.00
	February 2012	13152.8	8020	:36	0.21	0	0	:00	0.00	0.00
	January 2012	21608.29	6121	:12	6.62	0	0	:00	0.00	0.00
	December 2011	6154.73	2753	:36	2.29	0	0	:00	0.00	0.00
	November 2011	11462.64	6823	:12	0.41	0	0	:00	0.00	0.00
	October 2011	12538.32	7044	:12	0.31	0	0	:00	0.00	0.00
	September 2011	13124.72	8040	:12	0.21	0	0	:00	0.00	0.00
	August 2011	18365.75	7752	:48	3.11	0	0	:00	0.00	0.00



PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5	July 2012	4394.49	4107	:48	4.45	0	0	:00	0.00	0.00	
	June 2012	7076.58	8134	:48	0.22	0	0	:00	0.00	0.00	
	May 2012	1492.02	2763	:36	0.1	0	0	:00	0.00	0.00	
	April 2012	3570	2100	:00	4.93	0	0	:00	0.00	0.00	
	March 2012	4805.56	1780	:00	5.21	0	0	:00	0.00	0.00	
	February 2012	7076.58	8134	:48	0.23	0	0	:00	0.00	0.00	
	January 2012	5420.92	1255	:48	5.41	0	0	:00	0.00	0.00	
	December 2011	2987.11	1766	:36	3.26	0	0	:00	0.00	0.00	
	November 2011	7487.57	8413	:36	0.33	0	0	:00	0.00	0.00	
	October 2011	6824.75	8668	:36	0.24	0	0	:00	0.00	0.00	
	September 2011	6824.75	8668	:36	0.24	0	0	:00	0.00	0.00	
	August 2011	6620.45	1897	:36	7.3	0	0	:00	0.00	0.00	
	PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10	July 2012	14566.72	3716	:48	5.39	0	0	:00	0.00	0.00
		June 2012	3380.01	3694	:48	0.34	0	0	:00	0.00	0.00
May 2012		10955.7	3885	:48	2.34	0	0	:00	0.00	0.00	
April 2012		10913.44	3417	:36	4.04	0	0	:00	0.00	0.00	
March 2012		10552.19	3742	:48	3.08	0	0	:00	0.00	0.00	
February 2012		3380.01	3694	:48	0.34	0	0	:00	0.00	0.00	
January 2012		7956.96	3208	:12	5.33	0	0	:00	0.00	0.00	
December 2011		3823.4	1307	:12	1.25	0	0	:00	0.00	0.00	
November 2011		2997.26	3794	:36	0.33	0	0	:00	0.00	0.00	
October 2011		3212.79	3894	:12	0.34	0	0	:00	0.00	0.00	
September 2011		3212.79	3894	:12	0.34	0	0	:00	0.00	0.00	
August 2011		8631.48	3779	:12	0.91	0	0	:00	0.00	0.00	
PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark 20		July 2012	45199.04	4124	:24	7.95	0	0	:00	0.00	0.00
		June 2012	4644.48	5664	:48	0.35	0	0	:00	0.00	0.00
	May 2012	39769.6	3824	:00	7.11	0	0	:00	0.00	0.00	
	April 2012	39217.5	3735	:00	6.78	0	0	:00	0.00	0.00	
	March 2012	41328.29	3825	:00	6.61	0	0	:00	0.00	0.00	
	February 2012	4644.48	5664	:48	0.35	0	0	:00	0.00	0.00	
	January 2012	19115	1893	:00	8.52	0	0	:00	0.00	0.00	
	December 2011	17431.25	1355	:24	6.03	0	0	:00	0.00	0.00	
	November 2011	5572.84	6124	:24	0.34	0	0	:00	0.00	0.00	
	October 2011	5281.96	6443	:48	0.35	0	0	:00	0.00	0.00	
	September 2011	5281.96	6443	:48	0.35	0	0	:00	0.00	0.00	
	August 2011	40253.43	3759	:24	6.17	0	0	:00	0.00	0.00	
	PO-1X-9 Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark 25	July 2012	8854.56	1892	:12	7.67	0	0	:00	0.00	0.00
		June 2012	1771.22	1940	:24	0.23	0	0	:00	0.00	0.00
May 2012		7050.24	1536	:36	4.31	0	0	:00	0.00	0.00	
April 2012		7551.82	1727	:48	2.47	0	0	:00	0.00	0.00	
March 2012		4619.14	1092	:12	2.98	0	0	:00	0.00	0.00	
February 2012		1771.22	1940	:24	0.23	0	0	:00	0.00	0.00	
January 2012		3544.78	894	:48	4.84	0	0	:00	0.00	0.00	
December 2011		2185.2	390	:00	1.41	0	0	:00	0.00	0.00	
November 2011		2327.16	1892	:12	0.36	0	0	:00	0.00	0.00	
October 2011		1561.26	1920	:24	0.23	0	0	:00	0.00	0.00	
September 2011		1561.26	1920	:24	0.23	0	0	:00	0.00	0.00	
August 2011		4336.23	1049	:12	1.52	0	0	:00	0.00	0.00	
PO-20 Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark 0.95		July 2012	0	0	0%	0	0	0	0%	0.00	0.00
		June 2012	202	205	99%	0.1201	0	0	0%	0.00	(0.11)
	May 2012	197	197	100%	0	0	0	0%	0.00	(0.16)	
	April 2012	191	191	100%	0	0	0	0%	0.00	(0.16)	
	March 2012	122	123	99%	0.0898	0	0	0%	0.00	(0.13)	

	February 2012	134	134	100%	0	0	0	0%	0.00	(0.16)
	January 2012	155	156	99%	0.0798	0	0	0%	0.00	(0.14)
	December 2011	52	52	100%	0	0	0	0%	0.00	(0.16)
	November 2011	60	62	97%	0.1767	0	0	0%	0.00	(0.06)
	October 2011	56	56	100%	0	0	0	0%	0.00	(0.16)
	September 2011	69	69	100%	0	0	0	0%	0.00	(0.16)
	August 2011	82	83	99%	0.1091	0	0	0%	0.00	(0.12)
PO-20 Manual Service Order Accuracy	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loops Benchmark 0.95	June 2012	357	372	96%	0.1967	0	0	0%	0.00	(0.03)
	May 2012	374	381	98%	0.1343	0	0	0%	0.00	(0.10)
	April 2012	374	380	98%	0.1247	0	0	0%	0.00	(0.11)
	March 2012	420	421	100%	0.0487	0	0	0%	0.00	(0.15)
	February 2012	470	474	99%	0.0915	0	0	0%	0.00	(0.13)
	January 2012	390	390	100%	0	0	0	0%	0.00	(0.16)
	December 2011	410	412	100%	0.0695	0	0	0%	0.00	(0.14)
	November 2011	362	367	99%	0.1159	0	0	0%	0.00	(0.11)
	October 2011	229	229	100%	0	0	0	0%	0.00	(0.16)
	September 2011	451	451	100%	0	0	0	0%	0.00	(0.16)
	August 2011	494	498	99%	0.0893	0	0	0%	0.00	(0.13)
PO-2A Electronic Flow-through for LSRs received via IMA LNP Diagnostic	July 2012	5295	6076	87%	0.3347	0	0	0%	0.00	0.00
	June 2012	5364	6147	87%	0.3334	0	0	0%	0.00	0.00
	May 2012	5182	6035	86%	0.3484	0	0	0%	0.00	0.00
	April 2012	4962	5753	86%	0.3444	0	0	0%	0.00	0.00
	March 2012	5423	6283	86%	0.3437	0	0	0%	0.00	0.00
	February 2012	5100	5944	86%	0.349	0	0	0%	0.00	0.00
	January 2012	5768	6530	88%	0.3211	0	0	0%	0.00	0.00
	December 2011	5496	6248	88%	0.3254	0	0	0%	0.00	0.00
	November 2011	4934	5557	89%	0.3155	0	0	0%	0.00	0.00
	October 2011	5912	6746	88%	0.3292	0	0	0%	0.00	0.00
	September 2011	6704	7481	90%	0.3051	0	0	0%	0.00	0.00
	August 2011	7535	8368	90%	0.2994	0	0	0%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic	July 2012	644	1045	62%	0.4863	0	0	0%	0.00	0.00
	June 2012	594	980	61%	0.4886	0	0	0%	0.00	0.00
	May 2012	430	742	58%	0.4936	0	0	0%	0.00	0.00
	April 2012	326	585	56%	0.4967	0	0	0%	0.00	0.00
	March 2012	384	623	62%	0.4863	0	0	0%	0.00	0.00
	February 2012	355	575	62%	0.486	0	0	0%	0.00	0.00
	January 2012	358	672	53%	0.4989	0	0	0%	0.00	0.00
	December 2011	284	416	68%	0.4654	0	0	0%	0.00	0.00
	November 2011	309	428	72%	0.448	0	0	0%	0.00	0.00
	October 2011	246	378	65%	0.4767	0	0	0%	0.00	0.00
	September 2011	307	425	72%	0.4478	0	0	0%	0.00	0.00
	August 2011	234	369	63%	0.4817	0	0	0%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic	July 2012	936	1269	74%	0.4399	0	0	0%	0.00	0.00
	June 2012	1014	1357	75%	0.4346	0	0	0%	0.00	0.00
	May 2012	1042	1398	75%	0.4357	0	0	0%	0.00	0.00
	April 2012	1085	1400	78%	0.4176	0	0	0%	0.00	0.00
	March 2012	1187	1633	73%	0.4456	0	0	0%	0.00	0.00
	February 2012	908	1314	69%	0.4621	0	0	0%	0.00	0.00
	January 2012	1003	1389	72%	0.448	0	0	0%	0.00	0.00
	December 2011	1017	1431	71%	0.4534	0	0	0%	0.00	0.00
	November 2011	815	1167	70%	0.459	0	0	0%	0.00	0.00
	October 2011	867	1185	73%	0.4431	0	0	0%	0.00	0.00

	September 2011	990	1381	72%	0.4505	0	0	0%	0.00	0.00
	August 2011	1280	1739	74%	0.4408	0	0	0%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	4	9	44%	0.4969	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95	July 2012	5295	5384	98%	0.1275	0	0	0%	0.00	(0.11)
	June 2012	5364	5447	98%	0.1225	0	0	0%	0.00	(0.11)
	May 2012	5182	5262	98%	0.1224	0	0	0%	0.00	(0.11)
	April 2012	4962	5042	98%	0.125	0	0	0%	0.00	(0.11)
	March 2012	5423	5489	99%	0.109	0	0	0%	0.00	(0.12)
	February 2012	5100	5173	99%	0.118	0	0	0%	0.00	(0.11)
	January 2012	5768	5837	99%	0.1081	0	0	0%	0.00	(0.12)
	December 2011	5496	5569	99%	0.1137	0	0	0%	0.00	(0.12)
	November 2011	4934	4995	99%	0.1098	0	0	0%	0.00	(0.12)
	October 2011	5912	6011	98%	0.1273	0	0	0%	0.00	(0.11)
	September 2011	6704	6775	99%	0.1018	0	0	0%	0.00	(0.12)
	August 2011	7535	7606	99%	0.0962	0	0	0%	0.00	(0.13)
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Benchmark 0.95	July 2012	644	652	99%	0.1101	0	0	0%	0.00	(0.12)
	June 2012	594	602	99%	0.1145	0	0	0%	0.00	(0.12)
	May 2012	430	440	98%	0.149	0	0	0%	0.00	(0.09)
	April 2012	326	332	98%	0.1332	0	0	0%	0.00	(0.10)
	March 2012	384	390	98%	0.1231	0	0	0%	0.00	(0.11)
	February 2012	355	358	99%	0.0912	0	0	0%	0.00	(0.13)
	January 2012	358	361	99%	0.0908	0	0	0%	0.00	(0.13)
	December 2011	284	301	94%	0.2308	0	0	0%	0.00	0.02
	November 2011	309	326	95%	0.2223	0	0	0%	0.00	0.01
	October 2011	246	269	91%	0.2796	0	0	0%	0.00	0.11
	September 2011	307	316	97%	0.1663	0	0	0%	0.00	(0.07)
	August 2011	234	246	95%	0.2154	0	0	0%	0.00	(0.00)
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.85	July 2012	936	1017	92%	0.2707	0	0	0%	0.00	(0.25)
	June 2012	1014	1117	91%	0.2893	0	0	0%	0.00	(0.20)
	May 2012	1042	1119	93%	0.2531	0	0	0%	0.00	(0.29)
	April 2012	1085	1147	95%	0.2261	0	0	0%	0.00	(0.34)
	March 2012	1187	1275	93%	0.2535	0	0	0%	0.00	(0.29)
	February 2012	908	990	92%	0.2756	0	0	0%	0.00	(0.24)
	January 2012	1003	1072	94%	0.2454	0	0	0%	0.00	(0.30)
	December 2011	1017	1107	92%	0.2733	0	0	0%	0.00	(0.24)
	November 2011	815	886	92%	0.2715	0	0	0%	0.00	(0.25)
	October 2011	867	919	94%	0.231	0	0	0%	0.00	(0.33)
	September 2011	990	1067	93%	0.2588	0	0	0%	0.00	(0.27)
	August 2011	1280	1372	93%	0.2501	0	0	0%	0.00	(0.29)
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00

	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	4	5	80%	0.4	0	0	0%	0.00	0.47
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1	July 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2012	5.57152778	4	09:26	0.614583333	0	0	00:00	0.00	1.18
	May 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2012	4.52986111	4	03:11	0.591666667	0	0	00:00	0.00	0.40
	March 2012	3.91736111	6	15:40	0.411805556	0	0	00:00	0.00	(1.04)
	February 2012	0.78055556	1	18:44	0	0	0	00:00	0.00	(0.66)
	January 2012	1.44097222	2	17:17	0.118055556	0	0	00:00	0.00	(0.84)
	December 2011	0.18194444	1	04:22	0	0	0	00:00	0.00	(2.46)
	November 2011	1.07708333	2	12:55	0.650694444	0	0	00:00	0.00	(1.38)
	October 2011	0.89305556	2	10:43	0.560416667	0	0	00:00	0.00	(1.66)
	September 2011	0.85069444	1	20:25	0	0	0	00:00	0.00	(0.45)
	August 2011	1.9125	4	11:28	0.39375	0	0	00:00	0.00	(1.57)
	PO-3X LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark 0.5	July 2012	10.4402778	284	00:53	0.057638889	0	0	00:00	0.00
June 2012		17.5868056	301	01:24	0.090972222	0	0	00:00	0.00	(2.65)
May 2012		10.2020833	313	00:47	0.071527778	0	0	00:00	0.00	(2.80)
April 2012		123.891667	345	08:37	6.027777778	0	0	00:00	0.00	(0.85)
March 2012		13.8861111	358	00:56	0.061805556	0	0	00:00	0.00	(2.77)
February 2012		13.1722222	345	00:55	0.06875	0	0	00:00	0.00	(2.77)
January 2012		31.8673611	299	02:33	1.295833333	0	0	00:00	0.00	(2.36)
December 2011		15.4520833	261	01:25	0.122916667	0	0	00:00	0.00	(2.64)
November 2011		65.9951389	268	05:55	1.281944444	0	0	00:00	0.00	(1.52)
October 2011		21.1722222	294	01:44	0.301388889	0	0	00:00	0.00	(2.57)
September 2011		13.39375	301	01:04	0.31875	0	0	00:00	0.00	(2.73)
August 2011		27.8993056	352	01:54	0.923611111	0	0	00:00	0.00	(2.52)
PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic		July 2012	976	30091	3%	0.1772	0	0	0%	0.00
	June 2012	852	29454	3%	0.1676	0	0	0%	0.00	0.00
	May 2012	941	31242	3%	0.1709	0	0	0%	0.00	0.00
	April 2012	1030	27970	4%	0.1883	0	0	0%	0.00	0.00
	March 2012	1145	30323	4%	0.1906	0	0	0%	0.00	0.00
	February 2012	884	27428	3%	0.1766	0	0	0%	0.00	0.00
	January 2012	932	31344	3%	0.1699	0	0	0%	0.00	0.00
	December 2011	967	29595	3%	0.1778	0	0	0%	0.00	0.00
	November 2011	728	26022	3%	0.1649	0	0	0%	0.00	0.00
	October 2011	1009	30256	3%	0.1795	0	0	0%	0.00	0.00
	September 2011	977	31552	3%	0.1732	0	0	0%	0.00	0.00
	August 2011	1106	36678	3%	0.171	0	0	0%	0.00	0.00
	PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic	July 2012	12203	30091	41%	0.491	0	0	0%	0.00
June 2012		11312	29454	38%	0.4864	0	0	0%	0.00	0.00
May 2012		13000	31242	42%	0.4929	0	0	0%	0.00	0.00
April 2012		11620	27970	42%	0.4928	0	0	0%	0.00	0.00
March 2012		12324	30323	41%	0.4912	0	0	0%	0.00	0.00
February 2012		10614	27428	39%	0.4871	0	0	0%	0.00	0.00
January 2012		12528	31344	40%	0.4898	0	0	0%	0.00	0.00
December 2011		12418	29595	42%	0.4935	0	0	0%	0.00	0.00

	November 2011	12167	26022	47%	0.4989	0	0	0%	0.00	0.00
	October 2011	13567	30256	45%	0.4973	0	0	0%	0.00	0.00
	September 2011	12915	31552	41%	0.4917	0	0	0%	0.00	0.00
	August 2011	15060	36678	41%	0.4919	0	0	0%	0.00	0.00
PO-4C LSRs Received via Facsimile Product Aggregate Diagnostic	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	4	9	44%	0.4969	0	0	0%	0.00	0.00
	May 2012	0	3	0%	0	0	0	0%	0.00	0.00
	April 2012	4	4	100%	0	0	0	0%	0.00	0.00
	March 2012	6	7	86%	0.3499	0	0	0%	0.00	0.00
	February 2012	1	3	33%	0.4714	0	0	0%	0.00	0.00
	January 2012	2	8	25%	0.433	0	0	0%	0.00	0.00
	December 2011	1	9	11%	0.3143	0	0	0%	0.00	0.00
	November 2011	2	6	33%	0.4714	0	0	0%	0.00	0.00
	October 2011	2	6	33%	0.4714	0	0	0%	0.00	0.00
	September 2011	1	4	25%	0.433	0	0	0%	0.00	0.00
	August 2011	4	5	80%	0.4	0	0	0%	0.00	0.00
	PO-5A-(a) FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark 0.95	July 2012	307	307	100%	0	0	0	0%	0.00
June 2012		287	287	100%	0	0	0	0%	0.00	(0.16)
May 2012		224	224	100%	0	0	0	0%	0.00	(0.16)
April 2012		211	211	100%	0	0	0	0%	0.00	(0.16)
March 2012		200	200	100%	0	0	0	0%	0.00	(0.16)
February 2012		171	171	100%	0	0	0	0%	0.00	(0.16)
January 2012		165	165	100%	0	0	0	0%	0.00	(0.16)
December 2011		149	149	100%	0	0	0	0%	0.00	(0.16)
November 2011		159	159	100%	0	0	0	0%	0.00	(0.16)
October 2011		203	203	100%	0	0	0	0%	0.00	(0.16)
September 2011		283	283	100%	0	0	0	0%	0.00	(0.16)
August 2011		208	208	100%	0	0	0	0%	0.00	(0.16)
PO-5A-(b) FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate Benchmark 0.95		July 2012	671	671	100%	0	0	0	0%	0.00
	June 2012	759	762	100%	0.0626	0	0	0%	0.00	(0.15)
	May 2012	788	790	100%	0.0503	0	0	0%	0.00	(0.15)
	April 2012	802	802	100%	0	0	0	0%	0.00	(0.16)
	March 2012	896	898	100%	0.0471	0	0	0%	0.00	(0.15)
	February 2012	644	644	100%	0	0	0	0%	0.00	(0.16)
	January 2012	697	697	100%	0	0	0	0%	0.00	(0.16)
	December 2011	751	751	100%	0	0	0	0%	0.00	(0.16)
	November 2011	597	597	100%	0	0	0	0%	0.00	(0.16)
	October 2011	634	637	100%	0.0685	0	0	0%	0.00	(0.14)
	September 2011	741	741	100%	0	0	0	0%	0.00	(0.16)
	August 2011	1012	1012	100%	0	0	0	0%	0.00	(0.16)
	PO-5A-(c) FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark 0.95	July 2012	4758	4758	100%	0	0	0	0%	0.00
June 2012		4773	4791	100%	0.0612	0	0	0%	0.00	(0.15)
May 2012		4687	4695	100%	0.0412	0	0	0%	0.00	(0.15)
April 2012		4519	4519	100%	0	0	0	0%	0.00	(0.16)
March 2012		4878	4879	100%	0.0143	0	0	0%	0.00	(0.16)
February 2012		4610	4610	100%	0	0	0	0%	0.00	(0.16)
January 2012		5091	5091	100%	0	0	0	0%	0.00	(0.16)
December 2011		5054	5055	100%	0.0141	0	0	0%	0.00	(0.16)
November 2011		4402	4408	100%	0.0369	0	0	0%	0.00	(0.15)
October 2011		5327	5334	100%	0.0362	0	0	0%	0.00	(0.15)
September 2011		5955	5956	100%	0.013	0	0	0%	0.00	(0.16)
August 2011		6729	6729	100%	0	0	0	0%	0.00	(0.16)
PO-5B-(a) FOCs On Time For		July 2012	185	185	100%	0	0	0	0%	0.00

Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark 0.9	June 2012	211	211	100%	0	0	0	0%	0.00	(0.33)
	May 2012	204	204	100%	0	0	0	0%	0.00	(0.33)
	April 2012	182	182	100%	0	0	0	0%	0.00	(0.33)
	March 2012	156	156	100%	0	0	0	0%	0.00	(0.33)
	February 2012	122	122	100%	0	0	0	0%	0.00	(0.33)
	January 2012	165	165	100%	0	0	0	0%	0.00	(0.33)
	December 2011	46	46	100%	0	0	0	0%	0.00	(0.33)
	November 2011	47	47	100%	0	0	0	0%	0.00	(0.33)
	October 2011	54	54	100%	0	0	0	0%	0.00	(0.33)
	September 2011	70	70	100%	0	0	0	0%	0.00	(0.33)
August 2011	88	88	100%	0	0	0	0%	0.00	(0.33)	
PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchmark 0.9	July 2012	651	680	96%	0.2021	0	0	0%	0.00	(0.19)
	June 2012	686	717	96%	0.2034	0	0	0%	0.00	(0.19)
	May 2012	641	670	96%	0.2035	0	0	0%	0.00	(0.19)
	April 2012	736	758	97%	0.1679	0	0	0%	0.00	(0.24)
	March 2012	1100	1127	98%	0.1529	0	0	0%	0.00	(0.25)
	February 2012	889	914	97%	0.1631	0	0	0%	0.00	(0.24)
	January 2012	740	766	97%	0.1811	0	0	0%	0.00	(0.22)
	December 2011	743	777	96%	0.2046	0	0	0%	0.00	(0.19)
	November 2011	689	707	97%	0.1575	0	0	0%	0.00	(0.25)
	October 2011	691	708	98%	0.1531	0	0	0%	0.00	(0.25)
PO-5B-(c) FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark 0.9	September 2011	748	761	98%	0.1296	0	0	0%	0.00	(0.28)
	August 2011	813	835	97%	0.1602	0	0	0%	0.00	(0.25)
	July 2012	720	720	100%	0	0	0	0%	0.00	(0.33)
	June 2012	712	713	100%	0.0374	0	0	0%	0.00	(0.33)
	May 2012	769	769	100%	0	0	0	0%	0.00	(0.33)
	April 2012	756	756	100%	0	0	0	0%	0.00	(0.33)
	March 2012	815	815	100%	0	0	0	0%	0.00	(0.33)
	February 2012	778	778	100%	0	0	0	0%	0.00	(0.33)
	January 2012	710	710	100%	0	0	0	0%	0.00	(0.33)
	December 2011	680	680	100%	0	0	0	0%	0.00	(0.33)
PO-5C-(a) FOCs on Time for Manual Resale Aggregate Benchmark 0.9	November 2011	556	556	100%	0	0	0	0%	0.00	(0.33)
	October 2011	779	779	100%	0	0	0	0%	0.00	(0.33)
	September 2011	731	731	100%	0	0	0	0%	0.00	(0.33)
	August 2011	789	789	100%	0	0	0	0%	0.00	(0.33)
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	May 2012	0	0	0%	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark 0.9	January 2012	1	1	100%	0	0	0	0%	0.00	(0.33)
	December 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	2	2	100%	0	0	0	0%	0.00	(0.33)
	September 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2012	0	0	0%	0	0	0	0%	0.00	0.00
	June 2012	3	3	100%	0	0	0	0%	0.00	(0.33)
	May 2012	3	3	100%	0	0	0	0%	0.00	(0.33)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
March 2012	1	1	100%	0	0	0	0%	0.00	(0.33)	
February 2012	0	0	0%	0	0	0	0%	0.00	0.00	

	January 2012	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2011	2	2	100%	0	0	0	0	0%	0.00	(0.33)
	November 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
PO-5C-(c) FOCs on Time for Manual LNP Benchmark 0.9	July 2012	0	0	0%	0	0	0	0	0%	0.00	0.00
	June 2012	1	1	100%	0	0	0	0	0%	0.00	(0.33)
	May 2012	0	0	0%	0	0	0	0	0%	0.00	0.00
	April 2012	0	0	0%	0	0	0	0	0%	0.00	0.00
	March 2012	0	0	0%	0	0	0	0	0%	0.00	0.00
	February 2012	2	2	100%	0	0	0	0	0%	0.00	(0.33)
	January 2012	5	5	100%	0	0	0	0	0%	0.00	(0.33)
	December 2011	5	5	100%	0	0	0	0	0%	0.00	(0.33)
	November 2011	4	4	100%	0	0	0	0	0%	0.00	(0.33)
	October 2011	2	2	100%	0	0	0	0	0%	0.00	(0.33)
	September 2011	2	2	100%	0	0	0	0	0%	0.00	(0.33)
	August 2011	1	1	100%	0	0	0	0	0%	0.00	(0.33)
PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark 0.85	July 2012	32	32	100%	0	0	0	0	0%	0.00	(0.53)
	June 2012	14	14	100%	0	0	0	0	0%	0.00	(0.53)
	May 2012	43	43	100%	0	0	0	0	0%	0.00	(0.53)
	April 2012	37	37	100%	0	0	0	0	0%	0.00	(0.53)
	March 2012	48	48	100%	0	0	0	0	0%	0.00	(0.53)
	February 2012	55	55	100%	0	0	0	0	0%	0.00	(0.53)
	January 2012	39	39	100%	0	0	0	0	0%	0.00	(0.53)
	December 2011	16	16	100%	0	0	0	0	0%	0.00	(0.53)
	November 2011	16	16	100%	0	0	0	0	0%	0.00	(0.53)
	October 2011	52	52	100%	0	0	0	0	0%	0.00	(0.53)
	September 2011	29	29	100%	0	0	0	0	0%	0.00	(0.53)
	August 2011	60	60	100%	0	0	0	0	0%	0.00	(0.53)
PO-6 Work Completion Notification Timeliness All Benchmark 0.25	July 2012	27.9180556	5485	00:07	0.025694444	0	0	00:00	0.00	(2.94)	
	June 2012	24.4263889	5750	00:06	0.03125	0	0	00:00	0.00	(2.95)	
	May 2012	21.7173611	5567	00:06	0.009722222	0	0	00:00	0.00	(2.95)	
	April 2012	30.6868056	5549	00:08	0.015277778	0	0	00:00	0.00	(2.93)	
	March 2012	34.6361111	6273	00:08	0.079166667	0	0	00:00	0.00	(2.93)	
	February 2012	27.7770833	5503	00:07	0.032638889	0	0	00:00	0.00	(2.94)	
	January 2012	37.6388889	5958	00:09	0.026388889	0	0	00:00	0.00	(2.92)	
	December 2011	29.5513889	6032	00:07	0.009027778	0	0	00:00	0.00	(2.94)	
	November 2011	31.4229167	6217	00:07	0.019444444	0	0	00:00	0.00	(2.94)	
	October 2011	40.5361111	6152	00:09	0.038888889	0	0	00:00	0.00	(2.92)	
	September 2011	31.5506944	6510	00:07	0.027777778	0	0	00:00	0.00	(2.94)	
	August 2011	44.0770833	7017	00:09	0.042361111	0	0	00:00	0.00	(2.92)	
PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity	July 2012	2632	2632	100%	0	178163	178163	100%	0.00	0.00	
	June 2012	2845	2845	100%	0	210224	210224	100%	0.00	0.00	
	May 2012	2767	2767	100%	0	225163	225163	100%	0.00	0.00	
	April 2012	2908	2908	100%	0	154475	154475	100%	0.00	0.00	
	March 2012	3589	3589	100%	0	161744	161744	100%	0.00	0.00	
	February 2012	2433	2433	100%	0	159522	159522	100%	0.00	0.00	
	January 2012	2779	2780	100%	0.019	159768	159768	100%	0.00	0.00	
	December 2011	2969	2969	100%	0	168303	168303	100%	0.00	0.00	
	November 2011	2931	2931	100%	0	159101	159101	100%	0.00	0.00	
	October 2011	2942	2942	100%	0	176087	176087	100%	0.00	0.00	
	September 2011	3032	3032	100%	0	181825	181825	100%	0.00	0.00	

	August 2011	3395	3395	100%	0	180713	180713	100%	0.00	0.00
PO-8A Jeopardy Notice Interval Non-Designed Services Parity	July 2012	15	3	5	3	36	43	1	-10.14	(7.16)
	June 2012	51	6	9	6.16	33	36	1	-14.57	(9.86)
	May 2012	5	1	5	0	37	42	1	-3.25	(2.97)
	April 2012	0	0	0	0	0	0	0	0.00	0.00
	March 2012	0	1	0	0	28	31	1	1.13	(0.67)
	February 2012	6	1	6	0	40	45	1	-5.89	(4.58)
	January 2012	13	3	4	1.53	27	23	1	-3.25	(2.97)
	December 2011	6	1	6	0	24	27	1	-8.69	(6.29)
	November 2011	8	2	4	2.83	48	25	2	-0.85	(1.52)
	October 2011	6	2	3	2.83	62	43	1	-0.64	(1.39)
PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability Parity	September 2011	2	1	2	0	37	41	1	-1.18	(1.72)
	August 2011	6	1	6	0	47	45	1	-4.80	(3.92)
	July 2012	278	77	4	2.95	36	43	1	-21.18	(13.88)
	June 2012	285	93	3	2.08	33	36	1	-9.27	(6.64)
	May 2012	263	85	3	1.92	37	42	1	-9.36	(6.69)
	April 2012	320	60	5	4.75	18	20	1	-23.91	(15.53)
	March 2012	330	110	3	1.45	28	31	1	-13.06	(8.94)
	February 2012	267	115	2	1.95	40	45	1	-9.49	(6.77)
	January 2012	191	63	3	1.58	27	23	1	-4.81	(3.92)
	December 2011	252	71	4	1.8	24	27	1	-20.38	(13.39)
PO-9A Timely Jeopardy Notices Non-Designed Services Parity	November 2011	282	88	3	2.14	48	25	2	-1.70	(2.04)
	October 2011	209	77	3	1.94	62	43	1	-1.98	(2.20)
	September 2011	185	58	3	2.26	37	41	1	-12.23	(8.43)
	August 2011	385	106	4	2.28	47	45	1	-14.24	(9.66)
	July 2012	1	7	14%	0.3499	20	128	16%	0.10	(1.32)
	June 2012	2	12	17%	0.3727	11	92	12%	-0.47	(1.29)
	May 2012	0	3	0%	0	11	100	11%	0.60	(1.34)
	April 2012	0	0	0%	0	0	0	0%	0.00	0.00
	March 2012	0	5	0%	0	12	111	11%	0.76	(1.11)
	February 2012	1	2	50%	0.5	15	151	10%	-1.88	(2.14)
PO-9B Timely Jeopardy Notices Unbundled Loops and Number Portability Parity	January 2012	2	9	22%	0.4157	7	95	7%	-1.63	(1.99)
	December 2011	0	5	0%	0	9	91	10%	0.72	(1.16)
	November 2011	0	1	0%	0	7	115	6%	0.25	(1.94)
	October 2011	1	2	50%	0.5	18	123	15%	-1.40	(1.85)
	September 2011	1	3	33%	0.4714	13	119	11%	-1.23	(1.75)
	August 2011	0	2	0%	0	21	120	18%	0.65	(1.29)
	July 2012	15	53	28%	0.4505	20	128	16%	-2.14	(2.30)
	June 2012	24	41	59%	0.4927	11	92	12%	-7.65	(5.65)
	May 2012	29	71	41%	0.4915	11	100	11%	-6.15	(4.74)
	April 2012	15	40	38%	0.4841	7	90	8%	-5.84	(4.55)
PO-9C Timely Jeopardy Notices LIS Trunk Parity	March 2012	25	52	48%	0.4996	12	111	11%	-7.14	(5.34)
	February 2012	44	108	41%	0.4914	15	151	10%	-8.17	(5.97)
	January 2012	10	70	14%	0.3499	7	95	7%	-1.68	(2.02)
	December 2011	26	48	54%	0.4983	9	91	10%	-8.31	(6.05)
	November 2011	25	44	57%	0.4953	7	115	6%	-11.97	(8.28)
	October 2011	6	42	14%	0.3499	18	123	15%	0.06	(1.14)
	September 2011	14	42	33%	0.4714	13	119	11%	-4.00	(3.43)
	August 2011	30	65	46%	0.4985	21	120	18%	-4.90	(3.98)
	July 2012	0	1	0%	0	0	0	0%	0.00	0.00
	June 2012	0	0	0%	0	0	0	0%	0.00	0.00
May 2012	0	0	0%	0	0	0	0%	0.00	0.00	
April 2012	0	0	0%	0	0	0	0%	0.00	0.00	

































































Combined	Standard	Benchmark
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	Parity	
BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	Benchmark	0.95
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity	Parity	
BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	Parity	
BI-2 Invoices Delivered within 10 Days All Parity by Design	Parity by Design	
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	Benchmark	0.98
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	Parity	
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	Benchmark	0.95
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	Benchmark	0.95
CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90	Benchmark	90
CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	Benchmark	120
CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	Benchmark	150
CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9	Benchmark	0.9
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	Benchmark	0.9
CP-3 Collocation Feasibility Study Interval All Benchmark 10	Benchmark	10
CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	Benchmark	0.9
DA-1 Speed of Answer - Directory Assistance Parity by Design	Parity by Design	
DB-1A Time to Update Databases E911 Parity by Design	Parity by Design	
DB-1B Time to Update Databases LIDB Parity by Design	Parity by Design	
DB-1C-1 Time to Update Databases Directory Listing Parity by Design	Parity by Design	
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design	Parity by Design	
GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	Benchmark	0.9925
GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925	Benchmark	0.9925
GA-3 Gateway Availability - EB-TA Benchmark 0.9925	Benchmark	0.9925
GA-4 System Availability - EXACT Benchmark 0.9925	Benchmark	0.9925
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	Benchmark	0.9925
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	Benchmark	0.95
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	Benchmark	0.9925
MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS0 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports E911 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports ISDN Primary Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports LIS Trunk Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports PBX Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Residence Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSLi Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE - P (POTS) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex) Parity	Parity	
MR-11A LNP Trouble Reports Cleared within 4 Hours LNP Parity 0.95	Parity	0.95
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	Parity	0.95
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Line Splitting Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity	

MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS0 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours E911 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours ISDN Primary Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-6A	Mean Time to Restore Basic Rate ISDN Parity	Parity
MR-6A	Mean Time to Restore Business Parity	Parity
MR-6A	Mean Time to Restore Centrex Parity	Parity
MR-6A	Mean Time to Restore Centrex 21 Parity	Parity
MR-6A	Mean Time to Restore Line Sharing Parity	Parity
MR-6A	Mean Time to Restore Line Splitting Parity	Parity
MR-6A	Mean Time to Restore PBX Parity	Parity
MR-6A	Mean Time to Restore Residence Parity	Parity
MR-6A	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6A	Mean Time to Restore UNE P (Centrex 21) Parity	Parity
MR-6A	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6B	Mean Time to Restore Business Parity	Parity
MR-6B	Mean Time to Restore Centrex 21 Parity	Parity
MR-6B	Mean Time to Restore PBX Parity	Parity
MR-6B	Mean Time to Restore Residence Parity	Parity
MR-6B	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6C	Mean Time to Restore Business Parity	Parity
MR-6C	Mean Time to Restore Centrex 21 Parity	Parity
MR-6C	Mean Time to Restore Line Sharing Parity	Parity
MR-6C	Mean Time to Restore Line Splitting Parity	Parity
MR-6C	Mean Time to Restore Residence Parity	Parity
MR-6C	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex 21) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - IOF Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - Loop Parity	Parity
MR-6D	Mean Time to Restore DS0 Parity	Parity
MR-6D	Mean Time to Restore DS1 Parity	Parity

MR-6D	Mean Time to Restore Enhanced Extended Loops - DS0 Capable	Diagnostic
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS1 Capable	Parity
MR-6D	Mean Time to Restore LIS Trunk	Parity
MR-6D	Mean Time to Restore UDIT Above DS1 Level	Parity
MR-6D	Mean Time to Restore UDIT DS1	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded	Parity
MR-6D	Mean Time to Restore Unbundled Loop - ADSL Qualified	Parity
MR-6D	Mean Time to Restore Unbundled Loop - DS1 Capable	Parity
MR-6D	Mean Time to Restore Unbundled Loop - XDSLi	Parity
MR-6D	Mean Time to Restore Unbundled Loop Analog	Parity
MR-6D	Mean Time to Restore Unbundled Loop ISDN Capable	Parity
MR-6E	Mean Time to Restore Dark Fiber - IOF	Parity
MR-6E	Mean Time to Restore Dark Fiber - Loop	Parity
MR-6E	Mean Time to Restore DS1	Parity
MR-6E	Mean Time to Restore E911	Parity
MR-6E	Mean Time to Restore Enhanced Extended Loops - DS1 Capable	Parity
MR-6E	Mean Time to Restore ISDN Primary	Parity
MR-6E	Mean Time to Restore LIS Trunk	Parity
MR-6E	Mean Time to Restore UDIT Above DS1 Level	Parity
MR-6E	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-6E	Mean Time to Restore Unbundled Loop - ADSL Qualified	Parity
MR-6E	Mean Time to Restore Unbundled Loop - DS1 Capable	Parity
MR-6E	Mean Time to Restore Unbundled Loop - XDSLi	Parity
MR-6E	Mean Time to Restore Unbundled Loop Analog	Parity
MR-6E	Mean Time to Restore Unbundled Loop ISDN Capable	Parity
MR-7A	Repair Repeat Report Rate Basic Rate ISDN	Parity
MR-7A	Repair Repeat Report Rate Business	Parity
MR-7A	Repair Repeat Report Rate Centrex	Parity
MR-7A	Repair Repeat Report Rate Centrex 21	Parity
MR-7A	Repair Repeat Report Rate Line Sharing	Parity
MR-7A	Repair Repeat Report Rate Line Splitting	Parity
MR-7A	Repair Repeat Report Rate PBX	Parity
MR-7A	Repair Repeat Report Rate Residence	Parity
MR-7A	Repair Repeat Report Rate UNE - P (POTS)	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex 21)	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex)	Parity
MR-7B	Repair Repeat Report Rate Business	Parity
MR-7B	Repair Repeat Report Rate Centrex 21	Parity
MR-7B	Repair Repeat Report Rate PBX	Parity
MR-7B	Repair Repeat Report Rate Residence	Parity
MR-7B	Repair Repeat Report Rate UNE - P (POTS)	Parity
MR-7C	Repair Repeat Report Rate Business	Parity
MR-7C	Repair Repeat Report Rate Centrex 21	Parity
MR-7C	Repair Repeat Report Rate Line Sharing	Parity
MR-7C	Repair Repeat Report Rate Line Splitting	Parity
MR-7C	Repair Repeat Report Rate Residence	Parity
MR-7C	Repair Repeat Report Rate UNE - P (POTS)	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex 21)	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex)	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - IOF	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - Loop	Parity
MR-7D	Repair Repeat Report Rate DS0	Parity
MR-7D	Repair Repeat Report Rate DS1	Parity
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable	Diagnostic
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable	Parity
MR-7D	Repair Repeat Report Rate LIS Trunk	Parity
MR-7D	Repair Repeat Report Rate UDIT Above DS1 Level	Parity
MR-7D	Repair Repeat Report Rate UDIT DS1	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 4 Wire Non-Loaded	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - DS1 Capable	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - XDSLi	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop Analog	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop ISDN Capable	Parity
MR-7E	Repair Repeat Report Rate Dark Fiber - IOF	Parity
MR-7E	Repair Repeat Report Rate Dark Fiber - Loop	Parity
MR-7E	Repair Repeat Report Rate DS1	Parity
MR-7E	Repair Repeat Report Rate E911	Parity
MR-7E	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable	Parity
MR-7E	Repair Repeat Report Rate ISDN Primary	Parity
MR-7E	Repair Repeat Report Rate LIS Trunk	Parity
MR-7E	Repair Repeat Report Rate UDIT Above DS1 Level	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - DS1 Capable	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - XDSLi	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop Analog	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop ISDN Capable	Parity
MR-8	Trouble Rate Basic Rate ISDN	Parity
MR-8	Trouble Rate Business	Parity
MR-8	Trouble Rate Centrex	Parity

MR-8	Trouble Rate Centrex 21	Parity	
MR-8	Trouble Rate Dark Fiber - IOF	Diagnostic	
MR-8	Trouble Rate Dark Fiber - Loop	Diagnostic	
MR-8	Trouble Rate DS0	Parity	
MR-8	Trouble Rate DS1	Parity	
MR-8	Trouble Rate DS3	Parity	
MR-8	Trouble Rate E911	Parity	
MR-8	Trouble Rate Enhanced Extended Loops - DS0 Capable	Diagnostic	
MR-8	Trouble Rate Enhanced Extended Loops - DS1 Capable	Parity	
MR-8	Trouble Rate Enhanced Extended Loops - DS3 Capable	Diagnostic	
MR-8	Trouble Rate Frame Relay	Parity	
MR-8	Trouble Rate ISDN Primary	Parity	
MR-8	Trouble Rate Line Sharing	Parity	
MR-8	Trouble Rate Line Splitting	Parity	
MR-8	Trouble Rate LIS Trunk	Parity	
MR-8	Trouble Rate PBX	Parity	
MR-8	Trouble Rate Residence	Parity	
MR-8	Trouble Rate Sub-Loop Unbundling	Diagnostic	
MR-8	Trouble Rate UDIT Above DS1 Level	Parity	
MR-8	Trouble Rate UDIT DS1	Parity	
MR-8	Trouble Rate Unbundled Loop - 2 Wire Non-Loaded	Parity	
MR-8	Trouble Rate Unbundled Loop - 4 Wire Non-Loaded	Parity	
MR-8	Trouble Rate Unbundled Loop - ADSL Qualified	Parity	
MR-8	Trouble Rate Unbundled Loop - DS1 Capable	Parity	
MR-8	Trouble Rate Unbundled Loop - XDSLi	Parity	
MR-8	Trouble Rate Unbundled Loop Analog	Parity	
MR-8	Trouble Rate Unbundled Loop ISDN Capable	Parity	
MR-8	Trouble Rate UNE - P (POTS)	Parity	
MR-8	Trouble Rate UNE P (Centrex 21)	Parity	
MR-8	Trouble Rate UNE P (Centrex)	Parity	
MR-9A	Repair Appointments Met Business	Parity	
MR-9A	Repair Appointments Met Centrex	Parity	
MR-9A	Repair Appointments Met Centrex 21	Parity	
MR-9A	Repair Appointments Met PBX	Parity	
MR-9A	Repair Appointments Met Residence	Parity	
MR-9A	Repair Appointments Met UNE - P (POTS)	Parity	
MR-9B	Repair Appointments Met Business	Parity	
MR-9B	Repair Appointments Met Centrex 21	Parity	
MR-9B	Repair Appointments Met PBX	Parity	
MR-9B	Repair Appointments Met Residence	Parity	
MR-9B	Repair Appointments Met UNE - P (POTS)	Parity	
MR-9C	Repair Appointments Met Business	Parity	
MR-9C	Repair Appointments Met Centrex 21	Parity	
MR-9C	Repair Appointments Met Residence	Parity	
MR-9C	Repair Appointments Met UNE - P (POTS)	Parity	
NI-1A	Trunk Blockage to Qwest Tandem Offices LIS Trunk	Parity	0.01
NI-1B	Trunk Blockage to Qwest End Offices LIS Trunk	Parity	0.01
NI-1C	Trunk Blockage to Qwest Tandem Offices LIS Trunk	Diagnostic	
NI-1D	Trunk Blockage to Qwest End Offices LIS Trunk	Diagnostic	
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop - Analog	Benchmark	0.95
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop Other	Benchmark	0.95
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog	Diagnostic	
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Business	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs)	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Line Splitting	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Residence	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop Analog	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date UNE - P (POTS)	Parity	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Business	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs)	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Line Splitting	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Residence	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS)	Diagnostic	
OP-17A	Timeliness of Disconnects associated with LNP Orders LNP	Benchmark	0.9825
OP-17B	Timeliness of Disconnects associated with LNP Orders LNP	Diagnostic	
OP-2	Calls Answered within Twenty Seconds - Interconnect Provisioning Center	Parity	
OP-3A	Installation Commitments Met Business	Parity	
OP-3A	Installation Commitments Met Line Splitting	Benchmark	0.95
OP-3A	Installation Commitments Met Residence	Parity	
OP-3A	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3A	Installation Commitments Met UNE P (Centrex)	Parity	
OP-3B	Installation Commitments Met Business	Parity	
OP-3B	Installation Commitments Met Residence	Parity	
OP-3B	Installation Commitments Met Sub-Loop Unbundling	Diagnostic	
OP-3B	Installation Commitments Met UNE - P (POTS)	Parity	



OP-3C	Installation Commitments Met Business Parity	Parity	
OP-3C	Installation Commitments Met Centrex Parity	Parity	
OP-3C	Installation Commitments Met Line Splitting Benchmark 0.95	Benchmark	0.95
OP-3C	Installation Commitments Met PBX Parity	Parity	
OP-3C	Installation Commitments Met Residence Parity	Parity	
OP-3C	Installation Commitments Met UNE - P (POTS) Parity	Parity	
OP-3D	Installation Commitments Met Basic Rate ISDN Parity	Parity	
OP-3D	Installation Commitments Met Dark Fiber - IOF Diagnostic	Diagnostic	
OP-3D	Installation Commitments Met DS0 Parity	Parity	
OP-3D	Installation Commitments Met E911 Parity	Parity	
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met ISDN Primary Parity	Parity	
OP-3D	Installation Commitments Met LIS Trunk Parity	Parity	
OP-3D	Installation Commitments Met PBX Parity	Parity	
OP-3D	Installation Commitments Met UDIT Above DS1 Level Parity	Parity	
OP-3D	Installation Commitments Met UDIT DS1 Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - DS1 Capable Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - DS3 Capable Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop ISDN Capable Parity	Parity	
OP-3E	Installation Commitments Met Basic Rate ISDN Parity	Parity	
OP-3E	Installation Commitments Met E911 Parity	Parity	
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Frame Relay Parity	Parity	
OP-3E	Installation Commitments Met LIS Trunk Parity	Parity	
OP-3E	Installation Commitments Met PBX Parity	Parity	
OP-3E	Installation Commitments Met UDIT Above DS1 Level Parity	Parity	
OP-3E	Installation Commitments Met UDIT DS1 Parity	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - DS1 Capable Parity	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop ISDN Capable Parity	Parity	
OP-4A	Installation Interval Business Parity	Parity	
OP-4A	Installation Interval Line Splitting Benchmark 3.3	Benchmark	3.3
OP-4A	Installation Interval Residence Parity	Parity	
OP-4A	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4B	Installation Interval Business Parity	Parity	
OP-4B	Installation Interval Residence Parity	Parity	
OP-4B	Installation Interval Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-4B	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4C	Installation Interval Business Parity	Parity	
OP-4C	Installation Interval Centrex Parity	Parity	
OP-4C	Installation Interval Line Splitting Benchmark 3.3	Benchmark	3.3
OP-4C	Installation Interval Residence Parity	Parity	
OP-4C	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4D	Installation Interval Basic Rate ISDN Parity	Parity	
OP-4D	Installation Interval Dark Fiber - IOF Diagnostic	Diagnostic	
OP-4D	Installation Interval DS0 Parity	Parity	
OP-4D	Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-4D	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	Benchmark	6
OP-4D	Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-4D	Installation Interval ISDN Primary Parity	Parity	
OP-4D	Installation Interval LIS Trunk Parity	Parity	
OP-4D	Installation Interval PBX Parity	Parity	
OP-4D	Installation Interval UDIT Above DS1 Level Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5	Benchmark	5.5
OP-4D	Installation Interval Unbundled Loop - DS3 Capable Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - XDSLi Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Analog Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Conditioned Benchmark 15	Benchmark	15
OP-4D	Installation Interval Unbundled Loop ISDN Capable Parity	Parity	
OP-4E	Installation Interval Basic Rate ISDN Parity	Parity	
OP-4E	Installation Interval E911 Parity	Parity	
OP-4E	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	Benchmark	6
OP-4E	Installation Interval LIS Trunk Parity	Parity	
OP-4E	Installation Interval PBX Parity	Parity	
OP-4E	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5	Benchmark	5.5

OP-4E	Installation Interval Unbundled Loop - XDSLi Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Analog Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Conditioned Benchmark 15	Benchmark	15
OP-4E	Installation Interval Unbundled Loop ISDN Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Basic Rate ISDN Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Business Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Centrex Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Dark Fiber - IOF Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair DS0 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair E911 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Frame Relay Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair ISDN Primary Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Line Splitting Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair LIS Trunk Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair PBX Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Residence Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair UDIT Above DS1 Level Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair UDIT DS1 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS3 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - XDSLi Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop Analog Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE - P (POTS) Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE P (Centrex) Parity	Parity	
OP-5B	New Service Provisioning Quality Basic Rate ISDN Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Business Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Centrex Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality DS0 Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Frame Relay Diagnostic	Diagnostic	
OP-5B	New Service Provisioning Quality ISDN Primary Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Line Splitting Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality PBX Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Residence Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-5B	New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - 4 Wire Non-Loaded Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - ADSL Qualified Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS1 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS3 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - XDSLi Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop Analog Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop ISDN Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE - P (POTS) Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE P (Centrex) Benchmark 0.965	Benchmark	0.965
OP-5R	New Service Quality Multiple Report Rate Business Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Dark Fiber - IOF Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate DS0 Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Residence Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - 2 Wire Non-Loaded Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop Analog Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop ISDN Capable Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE - P (POTS) Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE P (Centrex) Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Basic Rate ISDN Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Business Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Centrex Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total DS0 Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS1 Capable Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Frame Relay Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total ISDN Primary Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Line Splitting Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total PBX Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Residence Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 4 Wire Non-Loaded Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - ADSL Qualified Diagnostic	Diagnostic	

OP-5T	New Service Installation Quality Total Unbundled Loop - DS1 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS3 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - XDSLi	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop Analog	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop ISDN Capable	Diagnostic	
OP-5T	New Service Installation Quality Total UNE - P (POTS)	Diagnostic	
OP-5T	New Service Installation Quality Total UNE P (Centrex)	Diagnostic	
OP-6A-1	Delayed Days for Non-Facility Reasons Line Splitting	Parity	
OP-6A-1	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-2	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Business	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Residence	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons LIS Trunk	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	
OP-6B-1	Delayed Days for Facility Reasons Business	Parity	
OP-6B-1	Delayed Days for Facility Reasons Residence	Parity	
OP-6B-1	Delayed Days for Facility Reasons UNE - P (POTS)	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	
OP-6B-5	Delayed Days for Facility Reasons Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-6B-5	Delayed Days for Facility Reasons UDIT Above DS1 Level	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop - Analog	Diagnostic	
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other	Diagnostic	
OP-8B	Number Portability Timeliness LNP Benchmark	0.95	0.95
OP-8C	Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark	0.95	0.95
OS-1	Speed of Answer - Operator Services	Parity by Design	
PO-15	Number of Due Date Changes per Order All	Parity	
PO-16	Timely Release Notifications Benchmark	0.925	0.925
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Benchmark	0.95	0.95
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 23.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 24.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 25.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 26.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI	Diagnostic	
PO-19B	Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark	0.95	0.95
PO-1A-1	Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate	Benchmark	10
PO-1A-1(a)	Pre-Order Response Times (Appt. Scheduler) IMA Request	Diagnostic	
PO-1A-1(b,c)	Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept	Diagnostic	
PO-1A-10	Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate	Benchmark	30
PO-1A-10(a)	Pre-Order Response Times (Meet Point Inquiry) IMA Request	Diagnostic	
PO-1A-10(b)	Pre-Order Response Times (Meet Point Inquiry) IMA Response	Diagnostic	
PO-1A-2	Total Pre-Order Response Times (Service Availability) IMA Aggregate	Benchmark	25
PO-1A-2(a)	Pre-Order Response Times (Service Availability) IMA Request	Diagnostic	
PO-1A-2(b)	Pre-Order Response Times (Service Availability) IMA Response	Diagnostic	
PO-1A-3	Total Pre-Order Response Times (Facility Check) IMA Aggregate	Benchmark	25
PO-1A-3(a)	Pre-Order Response Times (Facility Check) IMA Request	Diagnostic	
PO-1A-3(b)	Pre-Order Response Times (Facility Check) IMA Response	Diagnostic	
PO-1A-4	Total Pre-Order Response Times (Address Validation) IMA Aggregate	Benchmark	10
PO-1A-4(a)	Pre-Order Response Times (Address Validation) IMA Request	Diagnostic	
PO-1A-4(b)	Pre-Order Response Times (Address Validation) IMA Response	Diagnostic	
PO-1A-5	Total Pre-Order Response Times (Get CSR) IMA Aggregate	Benchmark	12.5
PO-1A-5(a)	Pre-Order Response Times (Get CSR) IMA Request	Diagnostic	
PO-1A-5(b)	Pre-Order Response Times (Get CSR) IMA Response	Diagnostic	
PO-1A-6	Total Pre-Order Response Times (TN Reservation) IMA Aggregate	Benchmark	10
PO-1A-6(a)	Pre-Order Response Times (TN Reservation) IMA Request	Diagnostic	
PO-1A-6(b)	Pre-Order Response Times (TN Reservation) IMA Response	Diagnostic	
PO-1A-6(c)	Pre-Order Response Times (TN Reservation) IMA Accept	Diagnostic	
PO-1A-7	Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate	Benchmark	20
PO-1A-7(a)	Pre-Order Response Times (Loop Qualification Tools) IMA Request	Diagnostic	
PO-1A-7(b)	Pre-Order Response Times (Loop Qualification Tools) IMA Response	Diagnostic	
PO-1A-9	Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate	Benchmark	25
PO-1A-9(a)	Pre-Order Response Times (Connecting Facility Assignment) IMA Request	Diagnostic	
PO-1A-9(b)	Pre-Order Response Times (Connecting Facility Assignment) IMA Response	Diagnostic	
PO-1X-1	Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response	Benchmark	10
PO-1X-10	Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response	Benchmark	30
PO-1X-2	Pre-Order Response Times (Service Availability XML) XML Request/Response	Benchmark	25
PO-1X-3	Pre-Order Response Times (Facility Check XML) XML Request/Response	Benchmark	25

PO-1X-4	Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark	10	Benchmark	10
PO-1X-5	Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark	12.5	Benchmark	12.5
PO-1X-6	Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark	10	Benchmark	10
PO-1X-7	Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark	20	Benchmark	20
PO-1X-9	Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark		Benchmark	25
PO-20	Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark	0.95	Benchmark	0.95
PO-20	Manual Service Order Accuracy Unbundled Loops Benchmark	0.95	Benchmark	0.95
PO-2A	Electronic Flow-through for LSRs received via IMA LNP Diagnostic		Diagnostic	
PO-2A	Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic		Diagnostic	
PO-2A	Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic		Diagnostic	
PO-2A	Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic		Diagnostic	
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark	0.95	Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Ben		Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark	0	Benchmark	0.85
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark	0.95	Benchmark	0.95
PO-3C	LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark	1	Benchmark	1
PO-3X	LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark	0.5	Benchmark	0.5
PO-4A-1	LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic		Diagnostic	
PO-4A-2	LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic		Diagnostic	
PO-4C	LSRs Received via Facsimile Product Aggregate Diagnostic		Diagnostic	
PO-5A-(a)	FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark	0.95	Benchmark	0.95
PO-5A-(b)	FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate Benchmark		Benchmark	0.95
PO-5A-(c)	FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark	0.95	Benchmark	0.95
PO-5B-(a)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark	0.9	Benchmark	0.9
PO-5B-(b)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchm		Benchmark	0.9
PO-5B-(c)	FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark	0.9	Benchmark	0.9
PO-5C-(a)	FOCs on Time for Manual Resale Aggregate Benchmark	0.9	Benchmark	0.9
PO-5C-(b)	FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark	0.9	Benchmark	0.9
PO-5C-(c)	FOCs on Time for Manual LNP Benchmark	0.9	Benchmark	0.9
PO-5D	Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark	0.85	Benchmark	0.85
PO-6	Work Completion Notification Timeliness All Benchmark	0.25	Benchmark	0.25
PO-7X,C	Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity		Parity	
PO-8A	Jeopardy Notice Interval Non-Designed Services Parity		Parity	
PO-8B	Jeopardy Notice Interval Unbundled Loops and Number Portability Parity		Parity	
PO-8D	Jeopardy Notice Interval UNE - P (POTS) Parity		Parity	
PO-9A	Timely Jeopardy Notices Non-Designed Services Parity		Parity	
PO-9B	Timely Jeopardy Notices Unbundled Loops and Number Portability Parity		Parity	
PO-9C	Timely Jeopardy Notices LIS Trunk Parity		Parity	
PO-9D	Timely Jeopardy Notices UNE - P (POTS) Parity		Parity	

PID	Format
BI-1A	Days
BI-1B	Percent
BI-1C-1	Days
BI-1C-2	Days
BI-2	Percent
BI-3	Percent
BI-4	Percent
BI-5	Percent
CP-1	Days
CP-2	Percent
CP-3	Days
CP-4	Percent
DA-1	Seconds
DB-1A	HrsMins
DB-1B	Seconds
DB-1C	Seconds
DB-2	Percent
GA-1	Percent
GA-2	Percent
GA-3	Percent
GA-4	Percent
GA-6	Percent
GA-7	Percent

PID	Format
MR-10	Percent
MR-11	Percent
MR-2	Percent
MR-3	Percent
MR-4	Percent
MR-5	Percent
MR-6	HrsMins
MR-7	Percent
MR-8	Percent
MR-9	Percent
NI-1	Percent
NP-1	Percent
OP-13	Percent
OP-15	Number
OP-17	Percent
OP-2	Percent
OP-3	Percent
OP-4	Days
OP-5	Percent
OP-6	Days
OP-7	HrsMins
OP-8	Percent
OS-1	Seconds

PID	Format
PO-15	Number
PO-16	Percent
PO-19	Percent
PO-1A	Seconds
PO-1X	Seconds
PO-20	Percent
PO-2	Percent
PO-3A-1	HrsMins
PO-3A-2	MinsSecs
PO-3B-1	HrsMins
PO-3B-2	MinsSecs
PO-3C	HrsMins
PO-3X	HrsMins
PO-4	Percent
PO-5	Percent
PO-6	HrsMins
PO-7	Percent
PO-8	Days
PO-9	Percent