WUTC v. Cascadia Water, LLC

Docket No. UW-240151 - Vol. III

January 14, 2025



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Docket No. UW-240151 - Vol. III - 1/14/2025

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BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION WASHINGTON UTILITIES AND) TRANSPORTATION COMMISSION,) Complainant,) Vs.)DOCKET NO. UW-240151) CASCADIA WATER, LLC,) Respondent.)PAGES 120 - 167) PUBLIC COMMENT HEARING VIA ZOOM - VOL III COMMISSIONER ANN RENDAHL PRESIDING Washington Utilities and Transportation Commission 621 Woodland Square Loop SE Lacey, Washington 98504 TRANSCRIBED BY: ELIZABETH PATTERSON HARVEY, FAPR, RPR, WA CCR 2731	1 INDEX 2 INDEX 3 COMMENTS BY 4 COMMENTS BY PAGE 5 TIM BONE 133 6 GLEN PIPER 135 7 JEFF BAKEMAN 137 8 SUSAN GILMAN 140 9 RICHARD TAMLER 142 10 DAVE BENNETT 144 11 LEN ZEEOLI 147 12 CAROLYN RICE 151 13 JEFF ATKINSON 151 14 LILY TODD 154 15 DAVID JORGENSON 156 16 COURTNEY KEITH: 158 17 CRAIG TURRENTINE 162 18 19 20 21 22 23 23 24 25
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1 A P P E A R A N C E S: 3 FOR THE COMMISSION: 4 JUDGE HARRY FUKANO 5 COMMISSIONER ANN RENDAHL COMMISSIONER MILT DOUMIT 6 7 FOR PUBLIC COUNSEL: 8 Tad Robinson O'Neill Tad.ONeill@atg.wa.gov 9 Office of the Attorney General Public Counsel Unit 10 800 Fifth Avenue, Suite 2000 Seattle, Washington 98104 206.464.6595 11 206.464.6595 12 ALSO PRESENT 13 Melissa Castaneda-Kerson - Public 14 Involvement Specialist 15 16 17 18 19 20 20 21 21 23 23 24	1 January 13, 2025 6:00 p.m. 3 -o0o- 4 0 5 COMMISSIONER RENDAHL: Good afternoon, 6 everyone. Today is Tuesday, January the 14th, 2025. And 7 this is a public comment hearing of the Washington 8 Utilities and Transportation Commission in Docket 9 UW-240151, which is Cascadia Water, LLC's general rate 10 case. 11 I'm Ann Rendahl. I'm a commissioner here at 12 the commission. I'm joined by my colleague, Commissioner 13 Milt Doumit. Commissioner Doumit and I are both sitting 14 as judges this afternoon, as is the administrative law 15 judge in this case, Judge Fukano. And as in a court of 16 law, we're not able to answer questions or engage in 17 dialogue today, but we are here to listen to your 18 comments, which will become part of the record in this 19 case. 20 I appreciate you joining us for this public 21 comment hearing today. I'm going to provide an overview 22 of the case and the process for the hearing, and then 23 turn it over to Meliss

1 (Pages 120 to 123)

1 for those who wish to speak. 1 Advocates of Washington are parties to the proceeding ar have not agreed to the settlement. 2 We have scheduled two public comment hearings for this proceeding. We held one yesterday evening, and will review the holding this hearing this atternoon. The commission will hold a formal hearing on the settlement. 3 To ensure that everyone who wishes to speak will have an opportunity to do so, if you spoke at the hearing last night, please allow others to speak first today before you ask to speak again. The settlement on February 11, and will review the record, including all the public comments and testimony from this hearing after the settlement thearing, and will make a decision based on that record. The hearing was originally scheduled for February 4, but has been moved to February 11. 10 this is from the information that is in the commission's docket on the website. Cascadia Water filed, with the commission proposed tariffs on February 29, 2024. The commission set the filing requested a total revenue increase of 1.67 million. This increase is split across its island, mainland, peninsula, and Pelican Point tystems. 10 This increase is split across its island, mainland, peninsula, and Pelican Point tystems. 11 In its case, Cascadia requests these 12 Spercent. This increase is split acros its last general systemwide investment. Since its last general system. 12 There are four parties participating in this case, cascadia water; commission staff, who looks to case: Cascadia Water; commission staff, who looks to case: Cascadia Water; commission s	Э,
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6 Advocates of Washington, a consumer advocacy group. 6 I'll discuss that later this afternoon.	
8 mediation before an administrative law judge assigned by 8 afternoon will be made part of the formal record in the	
9 the commission, but that mediation was not successful. 9 case. And so for that reason, we're recording the	
10 However, on December 20, 2024, the company 10 hearing today.	
11 and commission staff let the commission know that they 11 The commissioners and the administrative law	
12 had agreed to a settlement of the issues in the case. 12 judge are here to listen to your comments.	
13And on Friday, January the 10th, they filed the13By statute, the office of public counsel	
settlement stipulation with the commission in the docket 14 represents the interests of Cascadia's residential and	
15 in this case. 15 small commercial customers, and I see that Tad Robinse	วท
16So the settlement is posted on the16O'Neill, representing public counsel, is attending the	
17commission's website under the docket number, and it is17hearing today.	
18publicly available. We will provide you a link to the18If you have questions about this case, you	
19 commission's website in this docket in the chat later in 19 can contact the commission's public involvement staff.	
this meeting, and you can always ask commission staff 20 That's Melissa Castaneda-Kerson, who is assigned to the	S
21 questions. 21 case.	
22 The supporting testimony and documents were 22 And you can also reach out to the office of	
23 filed with the commission yesterday. 23 public counsel. 24 The Public Counsel Unit of the Weshington 24	
24The Public Counsel Unit of the Washington24And when Melissa provides logistics for the25Attorney General's Office and the Water Consumer25hearing today, she'll repeat she'll give you the	
25 Attorney General's Office and the Water Consumer 25 hearing today, she'll repeat she'll give you the	

2 (Pages 124 to 127)

	Page 128		Page 130
1	information about how to reach out to staff and to public	1	provide your comments.
2	counsel, and it will be included on the slide for you to	2	Closed captioning is available via the
3	see.	3	toolbar at the bottom of the Zoom application.
4	For those who do not wish to speak today, the	4	When you are called on to speak, you will
5	commission will continue to accept written comments in	5	have two minutes to provide your comment. If you
6	this case until about a week after the hearing. Last	6	attended the January 13 Cascadia Water public comment
7	night, we decided that the deadline for receiving	7	hearing and provided your comment, please refrain from
8	comments in this case would be February 18, a week after	8	commenting again. We want to make sure that all
9	the hearing. And Melissa will provide information about	9	customers have had an opportunity to speak.
10	how you can submit those comments to the commission or to	10	If you do not wish to speak this afternoon
11	public counsel.	11	and want to provide your comments in writing, you can
12	So now I'm going to turn to Melissa	12	submit written comments in the following ways. You can
13	Castaneda-Kerson from our public involvement staff to go	13	e-mail at Comments@utc.wa.gov. You can call toll free at
14	over the logistics for this meeting. Melissa?	14	1-888-333-9882, or you can write us at P.O. Box 47250,
15	MELISSA CASTANEDA-KERSON: Thank you,	15	Olympia, Washington, 98504.
16	Commissioner Rendahl.	16	The commissioners and judges in formal
17	Good afternoon. My name is Melissa	17	filings like this cannot answer questions. However, if
18	Castaneda-Kerson, and I am a public involvement	18	you do have questions, you can e-mail
19	representative with the Utilities and Transportation	19	Comments@utc.wa.gov. That's Comments@utc.wa.gov, or call
20	Commission. I will be the moderator for the comment	20	(888) 333-9882 and ask to speak to Melissa
21	hearing this afternoon.	21	Castaneda-Kerson. Or you can contact public counsel by
22	If you did not sign up in advance to provide	22	emailing Utility@atg.wa.gov or calling (206) 464-7744.
23	your comment at this afternoon's hearing and you wish to	23	Before I turn the time over to Commissioner
24	do so, please put your first and last name into the chat.	24	Rendahl, if you wish to speak this afternoon and haven't
25	If you're calling in, please press Star 9 to raise your	25	provided your name yet, please put your first and last
	Page 129		Page 131
1	Page 129 hand and we will call on you for your name in a few	1	name into the chat if you're using the Zoom application.
1 2		1 2	name into the chat if you're using the Zoom application. If you're calling in, please press Star 9 to
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2	hand and we will call on you for your name in a few minutes. If you have already provided your name to us,	2	name into the chat if you're using the Zoom application. If you're calling in, please press Star 9 to
2 3	hand and we will call on you for your name in a few minutes. If you have already provided your name to us, there is no need to provide it again. Now for some meeting logistics: Please mute your connections unless you are called on to speak. If	2 3	name into the chat if you're using the Zoom application. If you're calling in, please press Star 9 to raise your hand, and we will call on you to provide your name. I will now turn the time over to Commissioner
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3 (Pages 128 to 131)

	Page 132		Page 134
1	that we have everybody. So thank you. If you go back on	1	And I look at the settlement from information
2	mute, I will call on you shortly.	2	I got, like, on Sunday, I think. And so I recalculated
3	JEFF BAKEMAN: That's what I'm doing.	3	our bill, the last bill I got from Cascadia based on
4	Bye-bye.	4	that, and it went up 111 percent. So it actually went up
5	COMMISSIONER RENDAHL: And you can lower your	5	from their thing.
6	hand by pressing Star 9. Okay. Thank you very much.	6	So I guess my question is what kind of
7	Again, thank you all for being here today and	7	business model is this? This isn't a business like you
8	being willing to speak to the commission. We'll take	8	see on Shark Tank.
9	your comments in the order in which we received your	9	You've got to it's a public service,
10	interest in speaking. Some of you provided your name in	10	basically, a trust. And yes, there's probably and I'm
11	advance of the hearing and others provided your names	11	sure there needs to be some upgrades to the water system.
12	later today.	12	That's fine. But shouldn't that go be spread out over
13	So if I call your name and you're not present	13	20 to 30 years?
14	or do not respond, I will move on to the next name, but I	14	I don't know if they got didn't anticipate
15	will come back to your name at the end of and ask if	15	this at the time they started the business or got in over
16	there's anyone who wishes to speak who hasn't yet spoken.	16	their heads, or whatever, and realized we have to combine
17	In other words, anybody who wants to speak will be given	17	a bunch of small systems and jack up the rates to make it
18	an opportunity to do so today.	18	work for us.
19	If you have requested to speak, if you could	19	So 97 percent seems like a lot. And it
20	please raise your right hand and respond to the following	20	doesn't seem like a business model for a utility, to me,
21	oath: Do you swear or affirm that the statement you	21	that's fair and just and reasonable. And like I said,
22	provide tonight is the truth and nothing but the truth?	22	everybody out there, who's listening to this, did you
23	And I'm hoping the answer is yes.	23	ever get a bill saying 97 percent?
24	Okay. With that, we'll go to our first	24	So that's what I've got to say. And I guess
25	witness I mean our first person who wants to speak.	25	that's it, but I appreciate you listening.
	Page 133		Page 135
1	And that would be Tim Bone. Tim, are you there?	1	COMMISSIONER RENDAHL: Okay. Thank you so
2	TIM BONE: Yes, can you hear me?	2	much. Thank you for your comments.
3	COMMISSIONER RENDAHL: I can. Please go	3	Okay. The next person on the list is Glen
4	ahead.	4	Piper. Glen, are you there?
5		5	GLEN PIPER: Yes, I am. Can you hear me?
6	COMMENTS BY TIM BONE	6	COMMISSIONER RENDAHL: We can hear you.
7	TIM BONE: Great. Okay. I'm a customer of	7	Please go ahead.
8	Cascadia. I live out, I guess what's called The Estates,	8	
9	west of Sequim, near Carlsborg Road, near the golf course	9	COMMENTS BY GLEN PIPER
10	out there.	10	GLEN PIPER: Thank you.
11	So yeah. Back in March or something I got	11	I'm from the Silver Lake water system that's
12	this thing from mail from Cascadia Water saying that	12	been assumed by the current water company, Whidbey
13	they wanted to increase my bill by 97 percent. And I	13	Island.
14	thought, wow; seemed like an awful lot.	14	I did send in a written response, so I'm
15	And so I did some I've done a little, just	15	going to keep this short. But I'll echo what the
16	research. I went across Washington state various places	16	previous gentleman just said. A utility is basically a
17	and looked, and asked how much is the water rates going	17	monopoly that we are all forced to utilize. Aid,
18	up where you are? Kennewick, 5 percent; Snoqualmie, 3;	18	consistency, safety, et cetera, et cetera.
19 20	Toppenish, 3; Spokane, 4.9; Longview, 11.5; Chelan, 4	19	And I think that should be a strong
20	percent. So I got a bunch of those.	20	consideration, that A), the owners of a monopoly
21 22	So my question is for everyone who's	21 22	shouldn't be looking at this as a cash cow.
22	listening on this call now, have you ever gotten a statement from your water company saying they were going	22	I do agree that we need safe and reliable water. And there's no problem with that. However,
23 24	to raise your rate 97 percent? Probably not. Must be a	23	having moved here from the original owner, which was
24	reason for that.	24	unmetered, he changed the system over to metered under

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	Page 136		Page 138
1	the requirements of being able to account for water	1	looks like a punt. It looks like we're really not going
2	usage, judge it, et cetera, et cetera. We just started		to raise the rates too much. We'll raise the water usage
3	paying more for that water without a raise in the base	3	rate, but we won't raise the base. And then the next
4	rate.	4	year, we'll kick in all the rest and it will be pretty
5	The second people to buy the system from them	5	much what we tried to get in the first place, very close.
6	raised the rates a little bit, but also were very up	6	If that's the case, that's a stinky settlement and a
7	front with the modifications to install a filtration	7	sneaky settlement.
8	system to basically remove manganese and iron from the	8	Secondarily, on the settlement forget
9	water, and proposed not a rate raise, but a single	9	that. That's it for the settlement.
10	payment to account for the system, which was reasonable.	10	The other one, we talked about costs. If the
11	They were up front about it, explained the costs, the	11	purchase price of the system somebody bought this
12	system requirements and stuff like that and the rates	12	thing recently. That's what's going on. The purchase
13	were reasonable.	13	price may have been very high, considering the condition
14	The latest company apparently says they made	14	of the system. If that's the case, we also have all
15	a bunch of changes and they want to raise it, you know,	15	these upcoming expenses to upgrade parts of the system,
16	more than 100 percent.	16	which are part of the language in the settlement, part of
17	I did the calculations, and my rates are	17	the language in the rest of it. It seems like we're
18	going to be going well above 100 percent. And I just	18	paying twice. So I'd like that to be looked into because
19	feel that as a public utility, again, I don't know the	19	that might have something to do with the cost.
20	reason why. I have not seen their business model.	20	Number 3, did I hear you say they purchased
21	But it seems excessive, and I think	21	16 additional water systems recently? I'm not really
22	inappropriate, because for instance, they ever not been	22	sure that I heard that right. But if I heard that right,
23	up front as far as what the exact changes are to benefit	23	it just seems like these are business people, not water
24	us. They require that information or that money,	24	people, that are rolling up a bunch of businesses,
25	expenditure, and again, why it can't be done overall.	25	figuring out how to upgrade the cost of them, and then
	Page 137		Page 139
1	Thank you very much. I'm done.	1	they're going to turn that over as well.
2	COMMISSIONER RENDAHL: Thank you very much,	2	So I'm worried in all those regards. And
3	Glen. I appreciate your comments. And thank you for	3	that's the end of my comments. Thank you.
4	also submitting written comments. Much appreciated.	4	COMMISSIONER RENDAHL: Well, Jeff, thank you
5			
	The next person who signed up to speak is	5	very much for participating today. Appreciate your
б	The next person who signed up to speak is Jeff Bakeman. Jeff, you can go ahead and unmute your	5	
6 7			very much for participating today. Appreciate your
	Jeff Bakeman. Jeff, you can go ahead and unmute your line by pressing Star 6. And you can go ahead and speak. JEFF BAKEMAN: I think I'm unmuted.	6	very much for participating today. Appreciate your comments. Thank you very much.
7 8 9	Jeff Bakeman. Jeff, you can go ahead and unmute your line by pressing Star 6. And you can go ahead and speak.	6 7	very much for participating today. Appreciate your comments. Thank you very much. JEFF BAKEMAN: I'm muting. Thank you.
7 8	Jeff Bakeman. Jeff, you can go ahead and unmute your line by pressing Star 6. And you can go ahead and speak. JEFF BAKEMAN: I think I'm unmuted.	6 7 8	very much for participating today. Appreciate your comments. Thank you very much. JEFF BAKEMAN: I'm muting. Thank you. COMMISSIONER RENDAHL: And if you do have
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7 8 9 10 11 12 13 14 15 16 17 18 19 20	Jeff Bakeman. Jeff, you can go ahead and unmute your line by pressing Star 6. And you can go ahead and speak. JEFF BAKEMAN: I think I'm unmuted. COMMISSIONER RENDAH: Yes, you are. Please go ahead. COMMENTS BY JEFF BAKEMAN JEFF BAKEMAN: First, I wanted to say thanks to the commissioners for the work that they do and the judge, you know. You do this every day. I can't believe it. But I wanted to first say thanks. And I really have three points that are just questions that I hope the staff would look into or already has. Obviously, you don't answer the questions. Yeah. Percentage of increase is huge. I'll probably be from 50 or \$60 to \$120 plus dollars, according to the charts that I've looked at and according	6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	very much for participating today. Appreciate your comments. Thank you very much. JEFF BAKEMAN: I'm muting. Thank you. COMMISSIONER RENDAHL: And if you do have questions, I'll repeat what Melissa stated earlier. If you do have questions, obviously the commissioners and the judge can't answer them. But the commission staff, the public involvement staff, Melissa Castaneda-Kerson, and others in her group, as well as folks at public counsel, are available to anticipate your questions if you reach out to them with the contact information that Melissa provided. And we'll provide it again at the end of the hearing. If you do have questions, I encourage you to reach out to them. All right. The next person on the list is Susan Gilman. Susan, are you there? SUSAN GILMAN: Yes. Can you hear me?
7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	Jeff Bakeman. Jeff, you can go ahead and unmute your line by pressing Star 6. And you can go ahead and speak. JEFF BAKEMAN: I think I'm unmuted. COMMISSIONER RENDAH: Yes, you are. Please go ahead. COMMENTS BY JEFF BAKEMAN JEFF BAKEMAN: First, I wanted to say thanks to the commissioners for the work that they do and the judge, you know. You do this every day. I can't believe it. But I wanted to first say thanks. And I really have three points that are just questions that I hope the staff would look into or already has. Obviously, you don't answer the questions. Yeah. Percentage of increase is huge. I'll probably be from 50 or \$60 to \$120 plus dollars,	6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	very much for participating today. Appreciate your comments. Thank you very much. JEFF BAKEMAN: I'm muting. Thank you. COMMISSIONER RENDAHL: And if you do have questions, I'll repeat what Melissa stated earlier. If you do have questions, obviously the commissioners and the judge can't answer them. But the commission staff, the public involvement staff, Melissa Castaneda-Kerson, and others in her group, as well as folks at public counsel, are available to anticipate your questions if you reach out to them with the contact information that Melissa provided. And we'll provide it again at the end of the hearing. If you do have questions, I encourage you to reach out to them. All right. The next person on the list is Susan Gilman. Susan, are you there? SUSAN GILMAN: Yes. Can you hear me? COMMISSIONER RENDAHL: I can hear you, yes.
7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	Jeff Bakeman. Jeff, you can go ahead and unmute your line by pressing Star 6. And you can go ahead and speak. JEFF BAKEMAN: I think I'm unmuted. COMMISSIONER RENDAH: Yes, you are. Please go ahead. COMMENTS BY JEFF BAKEMAN JEFF BAKEMAN: First, I wanted to say thanks to the commissioners for the work that they do and the judge, you know. You do this every day. I can't believe it. But I wanted to first say thanks. And I really have three points that are just questions that I hope the staff would look into or already has. Obviously, you don't answer the questions. Yeah. Percentage of increase is huge. I'll probably be from 50 or \$60 to \$120 plus dollars, according to the charts that I've looked at and according to the settlement.	6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	very much for participating today. Appreciate your comments. Thank you very much. JEFF BAKEMAN: I'm muting. Thank you. COMMISSIONER RENDAHL: And if you do have questions, I'll repeat what Melissa stated earlier. If you do have questions, obviously the commissioners and the judge can't answer them. But the commission staff, the public involvement staff, Melissa Castaneda-Kerson, and others in her group, as well as folks at public counsel, are available to anticipate your questions if you reach out to them with the contact information that Melissa provided. And we'll provide it again at the end of the hearing. If you do have questions, I encourage you to reach out to them. All right. The next person on the list is Susan Gilman. Susan, are you there? SUSAN GILMAN: Yes. Can you hear me?

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1		1	into his pocket.
2	COMMENTS BY SUSAN GILMAN:	2	And I wanted to make sure that Cascadia paid
3	SUSAN GILMAN: Good. Thank you so much.	3	off these loans before they purchased all these rights,
4	My name is Susan Gilman. I live out on	4	because technically, two of the excuse me; two of the
5	Diamond Point in Sequim.	5	wells that service us out here are on state parks
6	And I just have some comments which have been	6	property. So they have a lease and they have to pay for
7	some said before, but Cascadia Water serves more than	7	that water. And there's nothing that shows anywhere that
8	8,000 people through 3,800 connections. Primary	8	that was paid off before the sale.
9	operations are located on Whidbey Island. How many of	9	Thank you very much.
10	those 8,000 people even heard of the buyout before it was	10	COMMISSIONER RENDAHL: Okay. Thank you very
11	finalized?	11	much, Susan. I appreciate your comments.
12	Where is the UTC in all of this?	12	I see your hand up, sir, but I'm going to
13	How much time was spent by Cascadia with each	13	unless it's a technical question, I'm going to just keep
14	community to talk about the needs and the problems of	14	going down the list, and we'll get to you when you signed
15	their water systems before going and purchasing 15 more,	15	up.
16	and then turning around and saying they can't they	16	Gail Miller? Gail, are you there? Gail
17	don't have enough money to fix everything, so they have	17	Miller? Okay. We will come back to Gail.
18	to raise the rates.	18	Richard Tamler? Richard, are you there?
19	Cascadia closed the deal with Discovery Bay,	19	RICHARD TAMLER: Yes, I'm here.
20	Port Townsend, Jefferson, which is just next to us. They	20	COMMISSIONER RENDAHL: Okay. Thank you. Why
21	then combined the peninsula group together.	21	don't you please go ahead with your comments.
22	Discovery Bay Village has two wells that	22	
23	serve Worldmark time share, owned by individuals, and	23	COMMENTS BY RICHARD TAMLER
24	Wyndham Hotel chain. They're commercial profit making,	24	RICHARD TAMLER: Thank you. My name is
25	charging \$4- to \$600 a night. Owners pay maintenance	25	Richard Tamler. I live on Whidbey Island. I'm a
	Page 141		Page 143
1	fees that include repairs, maintenance, and utilities.	1	customer of Cascadia Water, and a member of Water
2	Before Cascadia purchased in 2021, it appears	2	Consumer Advocates of Washington.
3	this system was included maintained by the Port	3	So I appreciate that capital improvements to
4	Townsend Community Service, and shows Steve Bauge	4	our water system are necessary from time to time, and the
5	(phonetic) as the operator/owner.	5	ratepayers need to foot the bill. This seems fair.
6	There are four other wells serving an	6	However, doubling customer's water rates to
7	unincorporated area of Jefferson County. Prior to	7	pay for the improvements is like taking out a loan from
8	Cascadia buying it, was considered the TNC system,	8	the bank and being asked to pay interest forever, even
9	transient system, serving 25 or more different people for	9	after the principal has been paid in full. This does not
10	60 days or so at a time, very much like a restaurant or	10	seem fair.
11	RV spaces.	11	An assessment spread over a number of years
12	There's not a filed UTC transfer of property	12	would be fair. Or a schedule to roll back rates once the
13	that approves this sale, nor anything that disclosed to	13	improvements have been paid for would be fair.
14	the UTC Cascadia's plans for the system.	14	I'm retired and on fixed income. Digging my
15	Why should residents foot the bill for	15	own well is out of the question. I'm being asked in a
16	improvements to a strictly commercial concern? This	16	single stroke to pay double for one of life's necessities
17	needs to be a separate system.	17	for as long as I remain a customer of Cascadia. This
18	I do have one more thing to say because	18	does not seem fair.
19	Aquarius has this \$10.10 on every single person's bill.	19	I trust that the Utilities and Transportation
20	And those are from loans that he took out, supposedly, to	20	Commission will seriously consider the impact of these
21	fix and repair things out on Diamond Point in this area.	21	rate increases on consumers and protect consumers from
22	He actually purchased five fire hydrants, and then placed	22	corporate monopolies like Cascadia Water. Thank you.
23	them around Diamond Point and led people to believe they	23	COMMISSIONER RENDAHL: Thank you very much.
24	were active hydrants, when in fact they are not hooked up	24	Appreciate your comments, Richard.
25	to any water supply at all. That money went directly	25	We'll go back to Gail. Gail, are you

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	Page 144		Page 146
1	there? Gail Miller?	1	they spend, the more they make.
2	Okay. The next person on the list is Lily	2	And of course the answer to this is we have
3	Todd. And Lily, you spoke last night, so I'm going to go	3	been inquiring to get more information, and they shoot
4	through some other folks and then come back to you.	4	back by proceeding to hide their costs. Now in this
5	How about Len Zeeoli? Len, are you	5	latest agreement is a black box agreement where we don't
6	there? Len Zeeoli? I see you on the screen. But I	6	have access to what the spending is or what it is.
7	can't hear you. You might be double muted somehow. I'm	7	So anyway, the process is broken, and I would
8	sorry. I can't hear you.	8	ask that we could possibly fix this. Thank you.
9	If you keep looking at it technically, if you	9	COMMISSIONER RENDAHL: Thank you.
10	give us your phone number, one of the staff will reach	10	Thank you, Len, for putting your phone number
11	out to you. If you can put it in the chat, our staff can	11	in the chat. If someone from the staff can reach out to
12	try to help you out with the technology here. So it's	12	Len and help him fix the audio, that would be very much
13	Len Zeeoli. And one of our staff will help you work	13	appreciated.
14	through that.	14	Okay. Well, thank you, Dave. I appreciate
15	Thank you, Len. I know Zoom is not always	15	your comments.
16	easy to use.	16	And I'm going to go back up and see if Gail
17	Dave Bennett?	17	Miller is available. All right. I'm not hearing from
18	DAVE BENNETT: Good afternoon. This is Dave.	18	Gail. We'll go back to the list.
19	Can you hear me?	19	The next person is Courtney Keith. Courtney,
20	COMMISSIONER RENDAHL: I can hear you, yes.	20	are you available?
21		21	COURTNEY KEITH: It's Courtney Keith. Can
22 23		22 23	you hear me?
23 24	DAVE BENNETT: Great. My name is Dave Bennett. I'm a resident of Whidbey Island, and I'm a	23	COMMISSIONER RENDAHL: I can hear, you, yes. COURTNEY KEITH: I am not going to comment at
24	member of the Water Consumer Advocates of Washington.	25	this time. Thank you.
23			
	Page 145		Page 147
1	I just want to remind some of the comments	1	COMMISSIONER RENDAHL: Okay. Thank you for
2	people have made before is that yes, we are facing	2	signing up and for being here.
3	greater than 100 percent, more than doubling of our rates	3	And I am looking at Okay. Ryan said he
4	now. We faced around a 50 percent increase a couple	4	tried to call you, Len. He will try and call you again.
5	years ago.	5	LEN ZEEOLI: Thank you.
6	And in three years, we get to do this yet	6	COMMISSIONER RENDAHL: Oh, we can hear you.
7	again, when Cascadia is promising to spend \$3- to \$4	7	LEN ZEEOLI: You can?
8	million a year on further upgrades that they haven't	8	COMMISSIONER RENDAHL: Yes. Now we can hear
9	really disclosed what they are.	9	you.
10	And there's no doubt that Cascadia spent \$1.7	10	LEN ZEEOLI: Oh, all right. Wonderful.
11 12	million in this last go around, but there is very little confidence or data to support that the spending was	11 12	COMMISSIONER RENDAHL: So Len, go ahead. So whatever you did worked. So thank you.
13	needed or necessary.	13	LEN ZEEOLI: I don't know what I did. Thank
14	There's also another thing that's concerning,	14	
15	is that the agreement that was worked out between	15	you. COMMISSIONER RENDAHL: Okay.
16	Cascadia and the UTC staff, there's very little	16	COMMICCIONER REINDAILE. ORay.
17	information about what was involved in that agreement	17	COMMENTS BY LEN ZEEOLI:
18	other than testimonies presented by the UTC staff. But	18	LEN ZEEOLI: So I have a written comment. I
19	they failed to consider the other expert testimonies that	19	am concerned about the big picture here, not so much the
20	had been submitted by the attorney general's office and	20	little details.
21	four expert witnesses that are also part of WCAW.	21	I'm writing this as a homeowner, taxpayer,
22	Cascadia has no incentive at all to keep their	22	and customer of the Cascadia Water system in Dungeness
23	costs down in a normal business model because it's not	23	Plat, Clallam County, to express my concerns regarding
24	there. The only incentive they have is to spend more.	24	the rate setting process and the lack of transparency and
25	And there's no bounds on their spending, because the more	25	fairness I see in the UTC's handling of this matter.

7 (Pages 144 to 147)

	Page 148		Page 150
1	I acknowledge and appreciate and thank the	witnesses on the settlement an	d make a case as well.
2	UTC's recent request for additional information, which	2 So just because there's	
3	has allowed these proceedings to go further.	does not mean that this is done	
4	The predetermination of new rates, which	work to be done in this case. S	
5	appear to disproportionately benefit Cascadia Water, is	5 understanding of the process.	
6	troubling. These decisions were made without sufficient	We are still having an e	videntiarv hearing.
7	public import, the appointment of a third commissioner,	We will discuss the settlement.	
8	or the completion of necessary court proceedings.	3 your concerns.	,
9	Furthermore, the required consultation with	I do see somebody has	put something in the
10	the Department of Health regarding the water system	chat. Gail Miller. Okay. Not g	
11	safety and compliance has not been adequately addressed.	work. Appreciate that. We will	I will encourage you
12	As a profit-driven, investor-owned utility,	2 to submit written comments in	the record, Gail, so that
13	Cascadia is not held to the same public accountability	3 we can take sure we have your	comments in the record. So
14	standards as government, yet the UTC has the legal	thank you very much. And the	information for how to do
15	authority to ensure fairness and protect risk	5 that, Melissa has just put in the	chat, the phone number
16	ratepayers from undue burdens.	and the e-mail for you to reach	out.
17	I respectfully request that the UTC take the	7 And there is a question	from Jed Kerry
18	following actions: Provide clear, transparent	3 (phonetic) about what is the na	me of the settlement.
19	information regarding the proposed rate increases,	O There are a lot of documents in	n the link you posted.
20	including a full cost-benefit analysis and a detailed	Yes. I understand. So again, I	would reach out to
21	plan for our systems. I would like to see at least a	Melissa and see if she can help	o you with that.
22	five-year plan, and possibly and hopefully a five- and	2 All right. The next perso	on on the list is
23	ten-year plan for management of our systems to justify	Carolyn Rice. Carolyn, are you	
24	these new rates.	4 CAROLYN RICE: I am	
25	We have no information about how Cascadia	5 COMMISSIONER REN	DAHL: Carolyn, thank you.
	Page 149		
			Page 151
1		Please go ahead.	Page 151
1 2	views our system or what they desire to do with it. I would like to see you involving the	Please go ahead. COMMENTS BY CA	
	views our system or what they desire to do with it.	2 COMMENTS BY CA	
2	views our system or what they desire to do with it. I would like to see you involving the	2 COMMENTS BY CA	ROLYN RICE on't really have a comment
2 3	views our system or what they desire to do with it. I would like to see you involving the Department of Health, even if you have to solicit them	2 COMMENTS BY CA 3 CAROLYN RICE: I do	ROLYN RICE on't really have a comment s is an investment company
2 3 4	views our system or what they desire to do with it. I would like to see you involving the Department of Health, even if you have to solicit them and get them on the ball.	COMMENTS BY CA CAROLYN RICE: I do other than my concern that thi	ROLYN RICE on't really have a comment s is an investment company and that their main
2 3 4 5	views our system or what they desire to do with it. I would like to see you involving the Department of Health, even if you have to solicit them and get them on the ball. I would also like to see you refrain from	COMMENTS BY CA CAROLYN RICE: I do other than my concern that thi rather than a utility company,	ROLYN RICE on't really have a comment s is an investment company and that their main stments. So I was just
2 3 4 5 6	views our system or what they desire to do with it. I would like to see you involving the Department of Health, even if you have to solicit them and get them on the ball. I would also like to see you refrain from final decision making until a third commissioner has been	COMMENTS BY CA CAROLYN RICE: I do other than my concern that thi rather than a utility company, concern is for their future inve	ROLYN RICE on't really have a comment s is an investment company and that their main estments. So I was just t, more information.
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8 (Pages 148 to 151)

	Page 152	Page 154
1	case for the acquisition, Cascadia no doubt considered	1 speak?
2	the state of the water systems they were buying, the	2 LILY TODD: Yes, I do.
3	necessary improvements and their desired rate of return	3 COMMISSIONER RENDAHL: Okay. Go ahead.
4	on their investment.	4
5	There's no way, I don't think, possible that	5 COMMENTS BY LILY TODD
6	in the course of developing their business plan, they	6 LILY TODD: My comments are on the unique way
7	would have given greater than tiny odds that you all	7 that the UTC operates. From what I have discovered, the
8	would improve such a dramatic rate increase. Therefore,	8 commission allows broad claims of confidentiality to the
9	we must conclude that something well short of the	9 utility districts. What constitutes confidentiality and
10	proposed rate increase will meet Cascadia's targeted	10 who decides that this information is protected?
11	returns.	11 I realize you can't answer these questions.
12	And then I would like to comment on the Gem	12 If Cascadia is hiding between a claim of
13	State's rate design. Cascadia should heavily weight the	13 confidentiality, does the commission review their
14	usage of water as the highest weightiest billing factor	14 documents?
15	instead of some sort of fixed fee.	15 If not, how can the commission decide if
16	There are many, especially in Moses Lake	16 their charges are warranted?
17	where I live, where we have made significant investment	17 Where is the oversight?
18	to purchase our irrigation water from other providers.	18Does the commission have a written policy
19	And so these people shouldn't be penalized for using less	19 covering requirements for confidential documents?
20	water on the Cascadia system.	20 Unlike regular courts, the commission does
21	The system is constrained, and therefore	21 not allow anyone questioning the rate increase to see
22	those who are causing the problem should be charged	22 many of the submitted documents until the case is closed.
23	accordingly.	23 If this is true, is the commission's decision final, or
24	Cascadia's investments should enjoy a long	24 is there an appeal process?
25	amortization. In order to minimize a rate shock to the	25 If we have an appeal process, what is
	Page 153	Page 155
1	2	
1 2	customers, Cascadia should apply the same financial	
	customers, Cascadia should apply the same financial structuring that utilities have employed forever, which	 it? Can someone e-mail that to me? Can the documents filed in the old case be
2	customers, Cascadia should apply the same financial	 it? Can someone e-mail that to me? Can the documents filed in the old case be
2 3	customers, Cascadia should apply the same financial structuring that utilities have employed forever, which is debt financing versus revenue financing.	 it? Can someone e-mail that to me? Can the documents filed in the old case be used to object to a new case, which is turning out to be
2 3 4	customers, Cascadia should apply the same financial structuring that utilities have employed forever, which is debt financing versus revenue financing. So debt financing spreads the cost of	 it? Can someone e-mail that to me? Can the documents filed in the old case be used to object to a new case, which is turning out to be every three years?
2 3 4 5	customers, Cascadia should apply the same financial structuring that utilities have employed forever, which is debt financing versus revenue financing. So debt financing spreads the cost of improvements over both current and future customers.	 it? Can someone e-mail that to me? Can the documents filed in the old case be used to object to a new case, which is turning out to be every three years? Currently the commission has been unable to
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	Page 156		Page 158
1	now turn to I saw Pat Jorgenson in the chat wanted to	1	And so I will ask now if there's anybody who wishes to
2	speak again. Pat, are you there?	2	speak who hasn't spoken, and if you can either raise your
3	DAVID JORGENSON: Yes. I'm David Jorgenson,	3	hand in the Zoom function I'm going to look here and
4	Pat's husband.	4	see if there's any hands raised or you can just come
5	COMMISSIONER RENDAHL: Right. Right. Thank	5	off mute and let us know you want to speak.
6	you.	6	COMMISSIONER DOUMIT: Commissioner Rendahl, I
7		7	see Courtney Keith has a hand raised.
8	COMMENTS BY DAVID JORGENSON	8	COMMISSIONER RENDAHL: Oh, thank you for
9	DAVID JORGENSON: I just wanted to make two	9	seeing that. Thank you, Commissioner Doumit.
10	points.	10	Courtney, please go ahead.
11	And the first one is we've been speaking with	11	
12	Clyde Shavers, our state representative, and he has given	12	COMMENTS BY COURTNEY KEITH
13	us some hope that perhaps in the near future, a public	13	COURTNEY KEITH: I don't know enough about
14	utility district may be formed for water consumers in	14	this. I don't know much about this. I just get a letter
15	this area.	15	saying well, I don't know much about this. And all I
16	I guess my question would be, is once we have	16	want to do is say thank you to all of the speakers that I
17	signed up with Cascadia, do we have any recourse as to	17	heard who had information, and just thank you very much
18	making a switch to a PUD if one ever is formed?	18	for speaking for me also.
19	Or are we stuck, once we sign the documents	19	COMMISSIONER RENDAHL: Well, thank you for
20 21	and become a part of Cascadia? COMMISSIONER RENDAHL: That's a	20 21	that additional comment.
21	DAVID JORGENSON: The second	21	Is there anyone else who would like to speak, add their comments verbally to the record today?
23	COMMISSIONER RENDAHL: I was going to say	23	All right. I am not hearing anything.
24	that's a very good question, but I can't answer it. And	24	I'm going to talk with public counsel and
25	you might need to have legal counsel discuss that with	25	staff here about our process for making sure we get the
	Page 157	1	D
	10,90 10,		Page 159
1	you.	1	vage 159 written comments into the record. This recording will go
1 2		1 2	5
	you. DAVID JORGENSON: Yeah, I was just wondering whether you could address that in your UTC meetings and	1	written comments into the record. This recording will go
2	you. DAVID JORGENSON: Yeah, I was just wondering whether you could address that in your UTC meetings and give us an idea of if this is a serious thing or not with	2	written comments into the record. This recording will go into the record. So is Tad Robinson O'Neill there? Yes. Thank you. Good to see you again.
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10 (Pages 156 to 159)

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1	same person.	1 And we are happy to receive as many comments as you want
2	So it's a little bit more involved than	2 to send.
3	typical. So we were going to request two weeks from the	3 COMMISSIONER RENDAHL: Okay. Thank you very
4	18th in order to accomplish that and get all of those	4 much, Tad Robinson O'Neill. I'm glad we got that worked
5	compiled into an exhibit and filed.	5 out.
6	COMMISSIONER RENDAHL: Okay. I think that	6 I do see someone else has put their name in
7	would be fine.	7 the chat and wishes to speak. Craig Turrentine, are you
8	And I am seeing Judge Fukano. I know you are	8 available?
9	listening in. Is that feasible in the timeline for the	9 CRAIG TURRENTINE: Can you hear me okay?
10	case for those two additional two additional weeks	10 COMMISSIONER RENDAHL: I can. Please go
11	after the 18th to admit those into the record?	11 ahead.
12	Sorry to put you on the spot.	12
13	JUDGE FUKANO: Oh, that's no problem at all,	13 COMMENTS BY CRAIG TURRENTINE
14	Commissioner. Based on the current procedural schedule,	14 CRAIG TURRENTINE: Perfect. Thank you so
15	I believe two weeks from the 18th would still be before	15 much. I'm kind of late in getting into this, the
16	the submission of final briefing in this matter. So	16 meeting. I apologize.
17	that, I believe, would be reasonable.	17 COMMISSIONER RENDAHL: (Inaudible).
18	TAD ROBINSON O'NEILL: And we are that is	18 CRAIG TURRENTINE: question that I may have
19	a factor. And we would want to make sure that all of the	19 missed the answer.
20	parties have the opportunity to see the filed exhibit.	20 So the UTC, what role are you playing in
21	We'll try to beat the two weeks. It's just	21 this?
22	complicated, because the period won't close until the	22 Are you representing the us as the 23 consumer, or were you hired by Cascadia to get
23 24	18th, and if this case proceeds in the same way, we're	 23 consumer, or were you hired by Cascadia to get 24 involved?
24 25	going to get additional comments between now and then. So I think that's why we're asking for that deadline.	24 involved? 25 COMMISSIONER RENDAHL: The commission is a
20	So I think that's why we're asking for that deadline.	
	Page 161	Page 163
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1		
1 2	COMMISSIONER RENDAHL: So that would be March	1 state agency that regulates private utilities such as
	COMMISSIONER RENDAHL: So that would be March	 state agency that regulates private utilities such as Cascadia Water. The commission staff, they're part of
2	COMMISSIONER RENDAHL: So that would be March 4? TAD ROBINSON O'NEILL: That's correct.	 state agency that regulates private utilities such as Cascadia Water. The commission staff, they're part of
2 3	COMMISSIONER RENDAHL: So that would be March 4?	 state agency that regulates private utilities such as Cascadia Water. The commission staff, they're part of the commission staff is a party in this case. The commissioners can't talk to those commission staff
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11 (Pages 160 to 163)

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	Page 164		Page 166
1	know, I'm from Sequim. And so (inaudible) members	1	One last call here.
2	involved, like our mayor and our governor involved with	2	Well, I really appreciate all of you being
3	this? Do they know about this?	3	here today, and calling in and appearing on Zoom and
4	COMMISSIONER RENDAHL: I don't know. And	4	providing your comments for the commission so we can
5	that is a political process. We make the decision based	5	include it in the record.
6	on the evidence in the record, not based on politics.	6	At this point, I'm prepared to adjourn the
7	CRAIG TURRENTINE: Right. I understand.	7	hearing, as I'm not seeing anybody else who wishes to
8	Okay. Okay.	8	speak.
9	So I guess my question still stands. So the	9	So hearing nothing, I really appreciate
10	decision stops with the UTC; is that correct?	10	everyone for your time today. And this concludes the
11	COMMISSIONER RENDAHL: Yes. And then someone	11	public hearing in this case. We're adjourned. Thank
12	asked if there's an availability to appeal.	12	you.
13	CRAIG TURRENTINE: I heard that.	13	(Proceedings concluded at 3:58 p.m.)
14	COMMISSIONER RENDAHL: And I think you'd need	14	
15	to consult with an attorney.	15	
16	But there is for those parties involved in	16	
17	the case, there is the right to appeal under the State	17	
18	Administrative Procedure Act. And again, you can talk to	18	
19	our commission staff and public counsel, and they can	19	
20	provide more information on that.	20	
21	CRAIG TURRENTINE: Okay. Perfect. Thank you	21	
22	so much.	22	
23	COMMISSIONER RENDAHL: Okay. Hope that	23	
24	helps.	24	
25	CRAIG TURRENTINE: It does.	25	
	Page 165		Page 167
-			
1	COMMISSIONER RENDAHL . Is there anyone else	1	_
1 2	COMMISSIONER RENDAHL: Is there anyone else who wishes to speak or has a procedural question that I	1 2	-
1 2 3	COMMISSIONER RENDAHL: Is there anyone else who wishes to speak or has a procedural question that I can answer?		CERTIFICATE OF REPORTER)
2	who wishes to speak or has a procedural question that I can answer?	2 3	CERTIFICATE OF REPORTER) STATE OF WASHINGTON)
2 3	who wishes to speak or has a procedural question that I	2	CERTIFICATE OF REPORTER) STATE OF WASHINGTON)) ss
2 3 4	who wishes to speak or has a procedural question that I can answer? TIM BONE: This is Tim Bone again. I have a	2 3 4	CERTIFICATE OF REPORTER) STATE OF WASHINGTON)
2 3 4 5	who wishes to speak or has a procedural question that I can answer? TIM BONE: This is Tim Bone again. I have a quick question. Can you hear me?	2 3	CERTIFICATE OF REPORTER) STATE OF WASHINGTON)) ss COUNTY OF KING)
2 3 4 5 6	who wishes to speak or has a procedural question that I can answer? TIM BONE: This is Tim Bone again. I have a quick question. Can you hear me? COMMISSIONER RENDAHL: Yes. I can.	2 3 4 5	CERTIFICATE OF REPORTER) STATE OF WASHINGTON)) ss COUNTY OF KING) I, Elizabeth Patterson Harvey, a Certified Court Reporter and Registered Professional Reporter
2 3 4 5 6 7	who wishes to speak or has a procedural question that I can answer? TIM BONE: This is Tim Bone again. I have a quick question. Can you hear me? COMMISSIONER RENDAHL: Yes. I can. TIM BONE: So at the end of this whole	2 3 4 5 6 7 8	CERTIFICATE OF REPORTER) STATE OF WASHINGTON)) ss COUNTY OF KING) I, Elizabeth Patterson Harvey, a Certified Court Reporter and Registered Professional Reporter within and for the State of Washington, do hereby
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