



151 Southhall Lane, Ste. 450  
Maitland, FL 32751  
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December 15, 2023

**Via Email**

(records@utc.wa.gov)

Received

Records Management

Dec 15, 2023

Kathy Hunter, Acting Executive Director and Secretary  
Washington Utilities and Transportation Commission  
Attention Records Center  
P.O. Box 47250  
Olympia, WA 98504

**RE: HyperCube Networks, LLC (fka Intrado Communications, LLC)  
Annual Compliance Emergency Operation Contact Information; WAC 480-120-414  
Docket UT-220749**

Dear Ms. Maxwell:

Pursuant to WAC 480-120-414, this letter is submitted on behalf of HyperCube Networks, LLC fka Intrado Communications, LLC ("Company"). Included please find the Company's current emergency and non-emergency contact information.

Any questions you may have regarding this filing should be directed to my attention at 470-672-3926 or via email to Sthomas@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/Sharon Thomas

Sharon Thomas  
Consultant

cc:  
tms: WAx2302

Enclosures  
ST/kb

**Washington Utilities and Transportation Commission  
Annual Compliance Emergency Operation Contact Information; WAC 480-120-414  
Docket UT-220749**

1	Company name	HyperCube Networks, LLC f/k/a Intrado Communications
2	Services provided	Telecommunications
3	Emergency plan (Y/N)	Y
4	Emergency plan filed with the UTC (Y/N)	N
5	Company network operations center (Y/N)	Y
6	Network operation center location	3200 W Pleasant Run Rd, Suite 300 Lancaster, TX 75146

		Name	Title	24-hour (Y/N)	Address	Email	Tel	Cell	Change from 2022 submission (Y/N)
7	<b>Regulatory Contact</b>	Claude Harrington	VP and General Manager	N	3200 W Pleasant Run Rd, Ste 300 Lancaster, TX 75146	<a href="mailto:charrington@west.com">charrington@west.com</a>	469-727-1510	317-319-8011	Y
8	<b>Primary Emergency Contact</b>	NOC	NOC	Y	3200 W Pleasant Run Rd, Ste 300 Lancaster, TX 75146	TelecomNOC@west.com	866-905-1735 866-905-1736	n/a	Y
9	<b>Alternate Emergency Contact</b>	NOC	NOC	Y	3200 W Pleasant Run Rd, Ste 300 Lancaster, TX 75146	TelecomNOC@west.com	866-905-1735 866-905-1736	n/a	Y
10	<b>Network Operations Center</b>	NOC	NOC	Y	3200 W Pleasant Run Rd, Ste 300 Lancaster, TX 75146	TelecomNOC@west.com	866-905-1735 866-905-1736	n/a	Y
11	<b>24-hour Emergency Contact</b>	NOC	NOC	Y	3200 W Pleasant Run Rd, Ste 300 Lancaster, TX 75146	TelecomNOC@west.com	866-905-1735 866-905-1736	n/a	Y