



151 Southhall Lane, Ste 450
Maitland, FL 32751
P.O. Drawer 200
Winter Park, FL 32790-0200
www.inteserra.com

December 17, 2021
Via Email
records@utc.wa.gov

UT-072149

Utilities and Transportation Commission (Email)
Washington Utilities & Transportation Comm.
Records@utc.wa.gov,

RE: Time Warner Cable Information Services (Washington), LLC
WA Emergency Operations Information Request
RE: UT-072149

Dear Sir or Madam:

Enclosed please find the WA Emergency Operations Information Request, filed on behalf of Time Warner Cable Information Services (Washington), LLC. No check is enclosed as there are no remittance fees due.

This report has been emailed to Records@utc.wa.gov in PDF and Word format.

Questions regarding this filing should be directed to Jarrod Harper's attention at 407-659-8763. Thank you for your assistance in this matter.

Sincerely,

Inteserra Compliance

cc: Stacey Hines - Time Warner Cable Information Services (Washington), LLC
file: Time Warner Cable Information Services (Washington), LLC - Reporting - Washington

JH/rh

Received
Records Management
12/15/21 10:33
State Of WASH.
UTIL. AND TRANSP.
COMMISSION

Company Name		Time Warner Cable Information Services (Washington), LLC					
Services Provided		Telecommunications					
Emergency Plan (Y/N)		Y					
Emergency Plan Filled with UTC (Y/N)		N					
Network Operations Center (Y/N)		Y					
Network Operations Center Location		Austin, TX - Syracuse, NY - Herndon, VA					
	Name	24 Hour Y/N	Title	Address	EM	Tel	Cell
7.	Regulatory Contact	N	Regulatory Specialist	12405 Powerscourt Drive, St. Louis, MO 63131	Stacey.hines@charter.com	314-394-9854	
8.	Primary Emergency Contact	N	Director regulatory	6399 S. Fiddlers Green Circle; Greenwood Village, CO 80111	Cfl_regulatory@charter.com	720-518-2585	
9.	Alternate Emergency Contact	Y	Customer Service		Spectrum.com	855-707-7328	
10.	Network Operations Center	N	Dir. Network Eng.	941 Charter Commons Dr., Town & Country, MO 63017	Brian.riebow@charter.com	314-288-3838	
11.	24 Hour Emergency Contact	Y	NOC Supervisor	941 Charter Commons Dr., Town & Country, MO 63017	dlnoc@charter.com	866-248-7662	