Mark S. Reynolds
Director, State Regulatory Affairs 1600 7th Avenue, Room 1506 Seattle, Washington 98191 (206) 345-1568

Facsimile (206) 343-4040

May 18, 2012
Mr. David Banner
Secretary \& Executive Director
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive SW
Olympia, WA 98504-7250
RE: Quest PAP Report
Dear Mr. Banner:
Attached are the May payments for the Washington Performance Assurance Plan (PAP) based on March 2012 performance.

Please let me know if you have any questions about this information.
Sincerely,


For Mark S. Reynolds
Attachment

| State | Reporting Period | PID | PID Description | Product | Current <br> Month <br> Tier 1 <br> Payment | Current <br> Month <br> Tier 2 <br> Payment | Current <br> Month <br> Special Fund Payment | Current <br> Month <br> Total Payment | Incremental <br> Rerun <br> Tier 1 Payment | Incremental <br> Rerun <br> Tier 2 <br> Payment | Incremental <br> Rerun <br> Special <br> Fund <br> Payment | Incremental Rerun Total Payment | Tier 1 Interest | Tier 2 Interest | Total Interest |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| WA | 03/01/2012 | Total Payments |  |  | 6199 | 5100 | 0 | 11299 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| WA | 03/01/2012 | BI-3A | Billing Accuracy - Adjustments for Error | UNE_RESAGG | 235 | 0 | 0 | 235 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| WA | 03/01/2012 | MR-6C | Mean Time to Restore | RES | 163 | 0 | 0 | 163 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| WA | 03/01/2012 | MR-7D | Repair Repeat Report Rate | EEL_DS1 | 402 | 0 | 0 | 402 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| WA | 03/01/2012 | MR-8 | Trouble Rate | DS1 | 526 | 1200 | 0 | 1726 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| WA | 03/01/2012 | MR-8 | Trouble Rate | EEL_DS1 | 1278 | 600 | 0 | 1878 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| WA | 03/01/2012 | MR-8 | Trouble Rate | LIS | 0 | 300 | 0 | 300 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| WA | 03/01/2012 | MR-8 | Trouble Rate | RES | 2015 | 600 | 0 | 2615 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| WA | 03/01/2012 | MR-8 | Trouble Rate | UBL ADSL2 | 94 | 0 | 0 | 94 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| WA | 03/01/2012 | MR-8 | Trouble Rate | UBL_DS1 | 6 | 0 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| WA | 03/01/2012 | OP-3D | Installation Commitments Met | UBL_COND | 1050 | 2100 | 0 | 3150 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| WA | 03/01/2012 | OP-4D | Installation Interval | UBL_COND | 150 | 300 | 0 | 450 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| WA | 03/01/2012 | OP-4E | Installation Interval | UBL_COND | 280 | 0 | 0 | 280 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| WA | 03/01/2012 | PO-2B-X | PO-2BX Percent Electronic Flow-through ( | LNP | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

