

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

**Dockets UE-190529 & UG-190530
Puget Sound Energy
2019 General Rate Case**

THE ENERGY PROJECT DATA REQUEST NO. 016:

If PSE is performing remote disconnection of utility service for non-payment for residential customers, please provide a detailed step-by-step description of the procedure used, including the content and timing of customer notice, and any internal written procedures or guidelines for company personnel.

Response:

Puget Sound Energy ("PSE") has not yet implemented remote connect/disconnect functionality.

Please see PSE's Responses to The Energy Project Data Request Nos. 012 and 013.