

UE-152253

101 South Touchet Road
Dayton, WA 99328
March 21, 2016

UTC
P.O. Box 47250
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Reference Docket Number UE-152253

I am not in favor of a Pacific Power rate increase at this time or any time soon. I exist on my Social Security check each month. Social Security tells me that since we have had no inflation this past year - my check is frozen to last year's amount. There are only a limited number of pennies in a frozen Social Security check.

"Bill Assistance Program"

Over the years I have asked Pacific Power to remove this added charge from my bill. They say - NO. The charge is authorized by the State -. I asked - them if I stop paying my electric bill, will I get assistance or will you disconnect my electricity? (Answer) – We will disconnect you from our power lines... My conclusion is that the "Bill Assistance Program" is a "cram"...the word used to describe the event when Telephone Companies added charges to your phone bill that you didn't ask for or even want. The extra charges only added to the phone companies profits. I think our regulators finally put a stop to that practice. I never heard of any of the customer victims receiving compensation for the cram scam.

Sincerely,



E. Nunnemaker

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UTIL. AND TRASP
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