

# EXHIBIT LIST

Docket UT-081393

STAFF CROSS-EXAMINATION EXHIBITS				
	John M. Felz			Embarq's Broadband and Carrier of Last Resort Support Solution to the FCC (Sept. 19, 2008) (8 pgs)
	John M. Felz			Embarq's June 9, 2009 Certification as to Compliance with RCW 80.36.332 for Bundled Services (2 pgs)
	John M. Felz			Local Terms of Service: Business Feature Package and Bundle Services (10 pgs)
	John M. Felz			United's Bundle and Package Price List (1 pg)
	John M. Felz			Comcast Washington Pricing List, effective July 1, 2009 (5 pgs)



*September 19, 2008*

## **A BROADBAND AND CARRIER-OF-LAST-RESORT SUPPORT (BCS) SOLUTION**

### *Term Sheet*

#### **I. EXECUTIVE SUMMARY**

This proposal—the Broadband and Carrier-of-Last-Resort Support (BCS) solution — would substantially increase broadband deployment without increasing overall Universal Service Fund (USF) expenditures. In addition, it would materially improve the foundation for carrier-of-last-resort service that is mandated by statute to preserve the availability of basic telecommunications services at comparable and affordable rates throughout our nation.

- In a nutshell, the BCS would replace the current Non-Rural High-Cost Support mechanism (and current High-Cost Loop Support in price cap study areas) with a new mechanism that supports wire centers with household densities lower than a national benchmark.
- No new USF would be used to create the BCS. Rather, funding for the new BCS would come from adding access replacement funds received by wireless carriers to the amount in the current Non-Rural High-Cost Support mechanism and the amount of High-Cost Loop support distributed in price-cap study areas.
- This would promote broadband deployment without increasing overall USF and solve two main problems with federal USF today—reducing support where it is not needed, and providing additional support where it is needed.
- BCS support recipients in price-cap areas would make three commitments:
  - to make available broadband of at least 1.5 Mbps downstream to at least 85% of the customers in each wire center receiving support;
  - to provide supported local service at rates that meet the statutory requirements of affordability and comparability; and
  - to build-out and serve the entire wire center using only their own facilities within five years.
- Once the funding level is established, each wire center would receive the same support for five years. Support levels would be revisited thereafter at five-year intervals.
- Consistent with the economics of the carrier-of-last-resort obligation, support levels would not vary with changes in the number of lines served.
- The BCS can be implemented relatively simply and quickly using current information.
- Rate-of-return carriers would be largely unaffected by this reform proposal and, in nearly all cases, they would draw USF support in the same way they do today.
- This proposal does not take away the access replacement support received by wireless ETCs, as the Commission tentatively concluded it should do in the Identical Support NPRM. Rather, competitive ETCs would be eligible for support under the BCS and, in the aggregate, they could receive most of the support they receive today.
- The proposal would rationalize high-cost support in the majority of high-cost areas, promote broadband deployment, facilitate other important USF reforms, and indirectly, but definitively, resolve the outstanding questions posed by the 10<sup>th</sup> Circuit Remand.

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**II. THE PLAN FACILITATES BROADBAND AND PROVIDES SUPPORT TO WIRELESS ELIGIBLE TELECOMMUNICATIONS CARRIERS**

**A. Includes a Broadband Commitment**

- Each recipient will commit that 85% of the customers in each supported wire center will be capable within five years of receiving 1.5 Mbps service downstream.
- Any greater broadband commitment would require greater support at current levels of network deployment and technology.
- There will be no broadband commitment in wire centers that do not receive support.

**B. Includes a Rate Affordability and Comparability Commitment**

- BCS support recipients in price-cap areas would also commit to provide supported local service at rates that meet the statutory requirements of affordability and comparability.
- This commitment would be put into practice through a Commission-designated benchmark range, specifically the range identified by the list of urban rates in the FCC's Reference Book of Rates, Price Indices, and Household Expenditures, Table 1.3.
  - To the extent a recipient's local rate is below the national benchmark range in a particular wire center, that recipient would forfeit support for the difference between its rate and the lowest benchmark rate.
  - To the extent a recipient's local rate is above the national benchmark range, the carrier would not be eligible for support in that wire center.
- The use of range rather than a specific rate is consistent with the long-standing Commission practice of approving rates within a zone of reasonableness, and it should mitigate concerns about intruding on state rate setting.

**C. Includes a Build-Out Requirement**

- A support recipient must serve the entire wire center using its own facilities (which may include those leased at market rates from other providers) within five years (it can use a mix of facilities and resale during the five-year build-out period).

**D. Competitive ETCs Are Eligible for Support**

- The BCS would provide support to a CETC in each wire center.
- No more than one CETC would receive support in any given wire center.
- Where there is a single CETC that can meet the broadband and build-out commitments, it will be designated as the supported CETC for that wire center.
- Where more than one CETC seeks to be designated in a wire center, the designating authority (i.e., state commission or FCC) will select a single

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CETC in the wire center, for example through an RFP process or auction to award the designation for a defined period of time (such as an initial 10-year term, with five-year renewals thereafter).

### **III. THE MECHANICS OF THE PROPOSAL ARE RELATIVELY SIMPLE**

#### **A. Price Cap Wire Centers**

- Price cap study areas would be grouped in one mechanism for loop support—the BCS.
- Rather than support the entire cost of local service, BCS support will be calculated only based on forward-looking loop costs.
- The loop is the primary factor causing costs to be high in a low-density area (and low in a high-density area). Ideally, support would be distributed on the basis of household density.
- The Commission can use the current loop output from the Hybrid Cost Proxy Model (HCPM) as a proxy for household density. This is sensible because the primary factor that model uses to determine the cost of providing a loop is line density, and line density is highly correlated with household density on a static basis.
- Support would be frozen for a five-year period without regard to changes in the number of lines served, and then reassessed every five years thereafter.

#### **B. Rate-of-Return (ROR) Study Areas**

- The existing rural high cost loop support mechanism would remain unchanged for the ROR carriers that remain in the fund. Similarly, support to rate of return carriers would be unaffected by the creation of the BCS.
- Non-rural ROR carrier study areas would be moved to the rural high-cost loop support mechanism, which would be renamed the Rate-of-Return Support mechanism.
- If a ROR carrier converts to price-cap, the overall size of support to rate-of-return study areas would be reduced by the amount of support distributed to (now) price cap study areas that are moved out of the fund to the BCS. This would not affect support to the remaining carriers.
- If additional study areas are converted to price cap regulation in the future, they would be moved to the BCS from the rural high-cost loop fund, and the amount of support available for the rural high cost loop fund would be reduced commensurately. Once again, this would not affect support to the remaining carriers.

#### **C. Support for Access Replacement, Switching, etc.**

- With the exception of wireless access replacement dollars moved to the BCS, the current access replacement mechanisms (IAS and ICLS), and support for local switching (LSS) would remain subject to the current rules (including the recent CETC Cap decision to the extent it still applies).

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#### **IV. HOW SUPPORT IS CALCULATED**

##### **A. The BCS Would Initially Distribute Approximately \$1 Billion**

- As explained below, this total would come from current USF mechanisms; no new money would be added to overall USF as shown in Table 1.
- Even as overall USF does not grow, the BCS portion of overall USF could increase, but only if additional study areas are moved from the rate-of-return high-cost loop mechanism to the new BCS.
- Otherwise, BCS support would be capped (so that there would be no increase in support due to increasing costs for current providers unless implemented through Commission action).

##### **B. Support Would Be Calculated on a Wire Center Basis**

- The Commission would calculate and distribute support on a wire center basis.
- Where population densities are low, as is the case in areas needing USF support, wire centers are competitively neutral in practice. All telecommunications networks are built around population centers, so they share common characteristics in low-density areas with few town centers.
- Moreover, most telecommunications (wireless and wireline) and cable networks have similar or even common transport networks in lower density areas.

##### **C. A Proxy for Wire Center Density Would Be Used to Distribute Support**

- The need for support under the BCS would be determined initially by comparing a proxy for household density in a wire center to a benchmark density, and distributing support to the wire centers with densities below the benchmark.
- The Commission currently has output showing estimated wire center loop costs in the Hybrid Cost Proxy Model, which could be used as a reasonable one-time proxy for household density.
- Estimated loop costs in the HCPM are highly dependent on the reported loop densities which, in turn, are highly correlated with household density.
- Accordingly, to facilitate implementation, the BCS would use the loop cost estimates in the Hybrid Cost Proxy Model currently used by the Commission as a proxy for household density.
- This calculation is currently produced by the HCPM; no adjustments to the model are needed.
- Because the total amount to be distributed through the BCS would be capped (initially at approximately \$1 billion and increased when additional study areas are added), the HCPM would be used only to estimate *relative* support and not actual support. This should reduce the concerns with using a model.

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- Future support level assessments could be done (every five years) using a superior model (e.g., CostQuest's model) or some other mechanism.

**D. Each Wire Center Would Receive Support Based on the Difference Between Its Density and a Benchmark Density.**

- A benchmark would be calculated to produce an approximately \$ 1 billion dollar fund when paying out 75% of the difference between the calculated wire-center loop cost and the benchmark, multiplied by the number of lines in the wire center.
- Each wire center would then receive the same amount of support going forward for a five-year period. Support would neither increase nor decrease with changes in the number of lines served. This is consistent with the underlying network costs associated with carrier-of-last resort service, which are borne equally without regard to whether customers switch providers.
- Support levels would be re-evaluated every five years.
- After implementation of the wire-center methodology, the Commission could investigate the possibility of calculating support on an even more granular basis to achieve greater precision.

**E. Competitive ETC Support Would Be a Share of the Wire Center Total**

- Where there is one CETC that meets all the requirements, the BCS support for the wire center will be divided equally between the ILEC and the CETC.
- Where there is more than one CETC that meets all the requirements, the BCS support for the wire center will be the amount set by the designating authority (i.e., state commission or FCC) through the selection process, such as an RFP review or an auction.
- In any event the CETC will receive no more than one-half of the support available to the wire center.
- Rather, competitive ETCs would be eligible for support under the new BCS mechanism and, in the aggregate, they could receive most of the support they receive today in addition to continuing to receive their capped amount of support through the rural high-cost loop support mechanism (or its successor).

**V. WHERE THE MONEY COMES FROM**

The approximately \$1 billion would be funded by adding (1) access replacement funding currently received by wireless carriers to (2) the current Non-Rural Mechanism and (3) High-Cost Loop (Rural) Support funding in price cap study areas. This is shown on Table 1, which provides estimates based on Embarq's analysis of year-end 2007 receipts and distributions.

*Broadband and Carrier-of-Last-Resort Support (BCS) Solution*  
*WC Docket No. 05-337; CC Docket No. 96-45*

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**TABLE 1: ESTIMATED AMOUNTS FROM EACH FUNDING SOURCE**

Source	Current Amount (approx)
High-Cost Model (Non-Rural) (incl. CETCs)	\$346,000,000
High-Cost Loop (Rural) (incl. CETCs)	\$101,000,000
Interstate Common Line Support to Wireless	\$406,000,000
Interstate Access Support to Wireless	\$141,000,000
Total	\$994,000,000

**Notes for Tables 1-3:**

- All figures in these tables are estimates and are presented for illustrative purposes only. If the BCS were implemented, USAC would use actual figures.
- All estimates are based on year-end 2007 figures from the Universal Service Monitoring Report.
- All figures are rounded and, accordingly the components may not add up to the total due to rounding errors.
- Embarq does not provide an estimate for the price cap wire centers in Puerto Rico in this filing although they would qualify for support under the BCS. Should the Commission adopt the BCS, Puerto Rico Telephone (PRT) should submit its line counts by wire center and the HCPM should be adjusted to measure wire center loop costs appropriately. Any wire centers that qualify for support will be included among the recipients of support from the BCS, and other recipients will see their totals adjusted accordingly.



*Broadband and Carrier-of-Last-Resort Support (BCS) Solution*  
*WC Docket No. 05-337; CC Docket No. 96-45*

*September 19, 2008*

**TABLE 2: ESTIMATED DISTRIBUTION BY WIRE CENTER**

Wire Centers Grouped by the Serving Price-Cap Regulated Carrier	Approximate Support Available to ILEC and CETC (if any) Serving the Wire Center
Verizon	\$ 227,000,000
AT&T	\$ 216,000,000
Windstream	\$ 148,000,000
Frontier (excluding Rate of Return areas)	\$ 107,000,000
Embarq	\$ 101,000,000
Qwest	\$ 78,000,000
Century (excluding Rate of Return areas)	\$ 58,000,000
Iowa Tel	\$ 27,000,000
Fairpoint	\$ 27,000,000
Consolidated	\$ 5,000,000
Cincinnati	\$ 500,000
Hawaiian Tel	\$ 300,000
	<hr/>
	\$ 994,000,000

**TABLE 3: ESTIMATED DISTRIBUTION BY STATE**

State	Loop/Model Support	Wireless Access Replacement	Current Total Affected Support	Proposed BCS Support
Alaska	\$ -	\$ 30,000,000	\$ 30,000,000	\$ -
Alabama	\$ 47,000,000	\$ 8,000,000	\$ 54,000,000	\$ 34,000,000
Arkansas	\$ 800,000	\$ 12,000,000	\$ 12,000,000	\$ 26,000,000
Arizona	\$ 6,000,000	\$ 5,000,000	\$ 12,000,000	\$ 15,000,000
California	\$ 10,000,000	\$ 900,000	\$ 11,000,000	\$ 48,000,000
Colorado	\$ 1,000,000	\$ 3,000,000	\$ 5,000,000	\$ 8,000,000
Connecticut	\$ -	\$ -	\$ -	\$ 400,000
DC	\$ -	\$ -	\$ -	\$ -
Delaware	\$ -	\$ -	\$ -	\$ 200,000
Florida	\$ 200,000	\$ 16,000,000	\$ 16,000,000	\$ 13,000,000
Georgia	\$ 7,000,000	\$ 7,000,000	\$ 13,000,000	\$ 27,000,000
Hawaii	\$ -	\$ 11,000,000	\$ 11,000,000	\$ -
Iowa	\$ -	\$ 24,000,000	\$ 24,000,000	\$ 32,000,000
Idaho	\$ 4,000,000	\$ 1,000,000	\$ 6,000,000	\$ 18,000,000
Illinois	\$ 3,000,000	\$ 1,000,000	\$ 4,000,000	\$ 41,000,000
Indiana	\$ -	\$ 5,000,000	\$ 5,000,000	\$ 24,000,000
Kansas	\$ 9,000,000	\$ 26,000,000	\$ 35,000,000	\$ 22,000,000
Kentucky	\$ 17,000,000	\$ 12,000,000	\$ 29,000,000	\$ 29,000,000
Louisiana	\$ -	\$ 21,000,000	\$ 21,000,000	\$ 19,000,000
Massachusetts	\$ -	\$ -	\$ -	\$ 2,000,000
Maryland	\$ -	\$ -	\$ -	\$ 2,000,000
Maine	\$ 5,000,000	\$ 6,000,000	\$ 11,000,000	\$ 13,000,000
Michigan	\$ -	\$ 9,000,000	\$ 9,000,000	\$ 23,000,000
Minnesota	\$ 100,000	\$ 20,000,000	\$ 20,000,000	\$ 18,000,000
Missouri	\$ 10,000,000	\$ 3,000,000	\$ 13,000,000	\$ 72,000,000
Mississippi	\$ 198,000,000	\$ 20,000,000	\$ 218,000,000	\$ 41,000,000
Montana	\$ 21,000,000	\$ 3,000,000	\$ 23,000,000	\$ 10,000,000
North Carolina	\$ -	\$ 9,000,000	\$ 9,000,000	\$ 22,000,000
North Dakota	\$ -	\$ 17,000,000	\$ 17,000,000	\$ 4,000,000
Nebraska	\$ 11,000,000	\$ 20,000,000	\$ 31,000,000	\$ 14,000,000
New Hampshire	\$ -	\$ 200,000	\$ 200,000	\$ 5,000,000
New Jersey	\$ -	\$ -	\$ -	\$ -
New Mexico	\$ 600,000	\$ 6,000,000	\$ 6,000,000	\$ 17,000,000
Nevada	\$ 700,000	\$ 4,000,000	\$ 5,000,000	\$ 15,000,000
New York	\$ 2,000,000	\$ 5,000,000	\$ 7,000,000	\$ 31,000,000
Ohio	\$ 200,000	\$ -	\$ 200,000	\$ 26,000,000
Oklahoma	\$ 5,000,000	\$ 9,000,000	\$ 15,000,000	\$ 22,000,000
Oregon	\$ 200,000	\$ 11,000,000	\$ 11,000,000	\$ 12,000,000
Pennsylvania	\$ 300,000	\$ 1,000,000	\$ 2,000,000	\$ 37,000,000
Rhode Island	\$ -	\$ -	\$ -	\$ -
South Carolina	\$ -	\$ -	\$ -	\$ 9,000,000
South Dakota	\$ 2,000,000	\$ 13,000,000	\$ 16,000,000	\$ 4,000,000
Tennessee	\$ -	\$ 500,000	\$ 500,000	\$ 14,000,000
Texas	\$ 24,000,000	\$ 18,000,000	\$ 42,000,000	\$ 90,000,000
Utah	\$ 900,000	\$ 300,000	\$ 1,000,000	\$ 8,000,000
Virginia	\$ 600,000	\$ 16,000,000	\$ 17,000,000	\$ 40,000,000
Vermont	\$ 11,000,000	\$ 2,000,000	\$ 13,000,000	\$ 9,000,000
Washington	\$ 2,000,000	\$ 25,000,000	\$ 26,000,000	\$ 16,000,000
Wisconsin	\$ 500,000	\$ 28,000,000	\$ 29,000,000	\$ 18,000,000
West Virginia	\$ 34,000,000	\$ 4,000,000	\$ 38,000,000	\$ 36,000,000
Wyoming	\$ 14,000,000	\$ 7,000,000	\$ 21,000,000	\$ 5,000,000
Puerto Rico	\$ -	\$ 102,000,000	\$ 102,000,000	\$ -
Total				\$ 994,000,000



Voice | Data | Internet | Wireless | Entertainment



**EMBARQ**<sup>TM</sup>

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June 9, 2009

Records Center  
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TRANSPORTATION

To whom it may concern:

Enclosed please find a revised Page 3 "Section V - Certification as to Bundled Services" of the 2008 Annual Report for United Telephone Company of the Northwest -Washington Operations. Per the commission's request, we are resubmitting a revised page with the officer's signature and date and is be submitted for inclusion in the annual report file.

If you have questions, please contact me at (913) 323-4606 or at the address above.

Sincerely,

Nikki N. Buck

Enclosures

### Online Annual Report Certification

I acknowledge that the foregoing Annual Report has been submitted electronically; that, to the best of my knowledge, information and belief, all statements of fact contained in all attached schedules are true and said report is a correct statement of the business and affairs of the abovenamed respondent in respect to each and every matter set forth therein during the period from January 1, 2008, to December 31, 2008, inclusive. I agree that my name typed in lieu of my handwritten signature shall be sufficient to deem the report complete.

Authorized By:

Please Type Full Name Here

Authorized Date:

Please Type Full Date Here

### SECTION V -- OPTIONAL

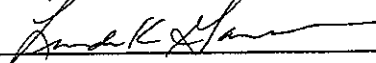
Companies that have been granted minimal regulation of their bundled telecommunications services under RCW 80.36.332 may use this section to certify compliance ifso required by Commission order.

### CERTIFICATION AS TO BUNDLED SERVICES

I am an officer of or attorney for United Telephone Company of the Northwest (the "Company") and hereby certify (or declare) under penalty of perjury under the laws of the State of Washington that as of the date of execution of this document, the Company's packages or bundles of telecommunications services that are offered on a minimally regulated basis comply with RCW 80.36.332 and with UTC Order# 01 in Docket UT- 071575.

The foregoing is true and correct:

Name (Printed) Linda K. Gardner Title VP Regulatory Analysis

Signature  Date 6/8/09



**Embarq has the ability to raise rates on certain bundles on a Term Discount Plan.  
See Sections 2.3.E, 4.3.B, 5.3.B, and 6.3.B for applicable terms and conditions.**

## **LOCAL TERMS OF SERVICE: BUSINESS FEATURE PACKAGE AND BUNDLE SERVICES**

The applicable Embarq cover agreement, if any, and the applicable Local Terms of Service, which include the Embarq Standard Terms and Conditions for Communications Service and these terms (collectively, the "Agreement"), govern the Embarq business feature packages and bundle services described below. These feature packages and bundle services are provided by the United Telephone Company of the Northwest.

### **1. CUSTOM CALLING/EXPRESSTOUCH SERVICE FEATURE PACKAGES.**

#### **1.1. Introduction.**

- A. No substitutions in package features will be allowed. Requests for disconnect of an individual feature will result in the loss of the package, and Customer will be required to subscribe to each remaining feature at that feature's individual rates. Each feature component of this bundle is governed by the terms and conditions in the applicable sections of the Embarq General Exchange Tariff WN-3, incorporated by reference into this document.
- B. Nonrecurring charges will not apply when installing these Feature Packages.
- C. Custom Calling/ExpressTouch Feature Packages:
  - (1) Advantage
    - Call Waiting
    - Caller ID Name and Number
    - Three-Way Calling
    - Call Forward Busy - Fixed
    - Call Forward No Answer - Fixed
    - This Feature Package is limited to existing customers at existing locations as of April 27, 2000.
  - (2) Call Manager
    - Call Forwarding
    - Call Waiting
    - Three-Way Calling
    - Repeat Dial
    - Return Call
    - Call Forward Busy - Fixed
    - Call Forward No Answer - Fixed
  - (3) Essentials
    - Call Forwarding
    - Call Waiting
    - Caller ID Name and Number
    - Three-Way Calling
    - Repeat Dial
    - Return Call
    - Call Forward Busy - Fixed
    - Call Forward No Answer - Fixed
    - Talking Call Waiting can be added at a reduced rate if Customer subscribes to Essentials at the monthly rate shown in the Embarq General Exchange Tariff WN-3, Schedule AE-4.
  - (4) In Touch With Call Forward
    - Call Forwarding
    - Call Waiting
    - Three-Way Calling
    - Call Forward Busy - Fixed
    - Call Forward No Answer - Fixed
  - (5) Elite

Anonymous Call Rejection  
 Call Forwarding  
 Call Waiting  
 Call Waiting with Options  
 Caller ID Name and Number  
 Repeat Dial  
 Return Call  
 Three-Way Calling  
 Call Forward Busy - Fixed  
 Call Forward No Answer - Fixed

- This Feature Package is limited to existing customers at existing locations as of March 30, 2006.
- Talking Call Waiting is available as an add-on to this package at a reduced rate. Talking Call Waiting is described in the Embarq General Exchange Tariff WN-3, Schedule AE-4.

- (6) Classics Calling Package  
 Anonymous Call Rejection  
 Call Forwarding  
 Caller ID Name and Number  
 Three-Way Calling  
 Return Call  
 Call Forward Busy - Fixed  
 Call Forward No Answer - Fixed
- (7) Priority Package  
 Call Forwarding  
 Call Waiting  
 Caller ID Name and Number  
 Call Forward Busy - Fixed  
 Call Forward No Answer - Fixed

## 2. SOLUTIONS BUNDLES – BUSINESS.

### 2.1. Introduction.

- A. Solutions is an optional business service enrollment plan with features and services for a flat monthly rate.
- B. Solutions includes Flat Rate Local Exchange Service and one or more of the following features and services:
- (1) A 60 minute block of time for Message Telecommunications Service (Local Toll), with Business Sense Local Toll rates applicable for each additional minute; or the option of subscribing to Embarq Communications, Inc. Long Distance plans, described in applicable Embarq Schedules, incorporated by reference into this document; or
  - (2) A Custom Calling/ExpressTouch Service Feature Package, an individual feature or a group of Custom Calling/ExpressTouch features. Individual Custom Calling/ExpressTouch Service Features are described in the Embarq General Exchange Tariff WN-3; or
  - (3) One or more of Embarq's deregulated services: Voicemail, Integrated Calling Features, EMBARQ™ Business-Class High Speed Internet, LineGuard/Data LineGuard, EMBARQ™ Centurion Maintenance, each described in the applicable Product and Service-specific Annexes posted to [www.embarq.com/ratesandconditions](http://www.embarq.com/ratesandconditions), and incorporated by reference into this document.

### 2.2. Bundle Description.

- A. Customer may terminate Solutions at any time with notice to Embarq. Otherwise, Customer will remain enrolled in Solutions, with any applicable changes in rate, for as long as Embarq offers Solutions.
- B. Solutions is not available with Business ISDN-BRI Service lines, in conjunction with Pay Telephone Service, to Customer if it is or becomes toll restricted. Rotary Hunt Service is not available in



conjunction with Solutions unless Rotary Line Service is included in a specific Solutions Bundle. Solutions cannot terminate to a Key System, PBX, or any other line trunking device.

- C. No more than nine business lines can be enrolled with Solutions for each Customer location.
- D. Service Charges, as described in the Embarq General Exchange Tariff WN-3, Schedule AE-12, apply to requests for new and additional Solutions lines, and moves of existing lines.
- E. Solutions may not be combined with promotional offerings associated with the Custom Calling Services, unless specifically provided for in a promotional offering.
- F. Solutions may not be combined with any other Business optional toll calling plan service.
- G. Customer, if it becomes subject to Embarq-initiated toll restrictions, will have all existing Solutions lines converted to the applicable list rates. Service Charges will not apply for those existing lines converted, in-place, due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable list rates. Customer will not be permitted to re-enroll in Solutions until such time as all associated unpaid balances are satisfactorily paid in full.

### 2.3. Term Discount Plan.

- A. A Term Discount Plan (TDP) provides business Solutions-Business customers who have two or more bundles at the same location with discounted rates for the second and each additional bundles (up to a maximum of eight discounted bundles at the same location) when Customer also subscribes to any Embarq Communications, Inc. long distance plan.
- B. Only those Solutions business bundles as specified in Section 2.5 below are eligible for discounts under this TDP. No discount applies on the initial business bundle subscribed to under this TDP.
- C. Customer may subscribe to the same or different business bundles under this TDP. However, the discount applies only on those additional bundles for which the monthly rate is equal to or less than the monthly rate of the initial business bundle.
- D. Customer must subscribe to a two-year TDP commitment period to receive the discount. At the end of the TDP commitment period, Customer may renew the TDP for another two-year TDP commitment period. If Customer does not specify renewal terms in writing 90 days prior to the TDP's expiration, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months. Customer can terminate service at the end of the commitment period with no penalty or obligation to continue the service.
- E. Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If an Embarq initiated rate increase causes the services under the TDP to increase by 10% or more annually, then Customer may cancel the TDP without incurring termination liability charges provided Customer notifies Embarq within 30 days after the effective date of the rate increase.

### 2.4. Termination Liability Charges.

- A. If Customer disconnects any or all of the business bundles subscribed to under the TDP, a one-time termination liability charge of \$50.00 per business bundle disconnected will apply.
- B. If Customer retains the access line associated with Solutions, but discontinues any or all of remaining features and services that are required to receive the TDP, no termination liability charges will apply. But all discounts for which Customer was eligible under the TDP will cease as of the date the required service(s) and/or feature(s) is discontinued, and the monthly rate for the remaining access lines will default to the applicable list monthly rate for business individual line service.

### 2.5. Solutions Bundles.

- A. With the purchase of up to eight of the following bundles at the same Customer location, Customer will receive a 10% discount off the list monthly rate for each bundle. Measured/message ECS/EAS charges, if applicable, apply per each bundle. Each local feature component of this bundle is governed by the terms and conditions in the applicable sections of the Embarq General Exchange Tariff WN-3.

#### (1) Sure Solution II

- (a) Local Exchange Service

- (b) Call Forwarding
- (c) Call Waiting
- (d) Caller ID Name and Number
- (e) Three-Way Calling
- (f) Repeat Dial
- (g) Return Call
- (h) Call Forward Busy - Fixed
- (i) Call Forward No Answer - Fixed

- Talking Call Waiting can be added to this bundle. Customer must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan, governed by terms and conditions in the Embarq Schedules.

**(2) Priority Solution**

- (a) Local Exchange Service
- (b) Call Forwarding
- (c) Call Forward Busy-Fixed
- (d) Call Forward No Answer-Fixed
- (e) Call Waiting
- (f) Caller ID with Name
- (g) Anonymous Call Rejection

- Customer must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan, governed by terms and conditions in the Embarq Schedules.

**(3) Economy Solution**

- (a) Local Exchange Service
- (b) Two of the following:
  - i. Call Forwarding Features (CFBNA-Fixed)
  - ii. Enhanced Call Waiting
  - iii. Caller ID with Name
  - iv. Signal Ring

- Customer must also subscribe to an Embarq Communications, Inc. long distance plan, governed by terms and conditions in the Embarq Schedules.

**(4) Rotary Classic Solution**

- (a) Local Exchange Service
- (b) Two of the following:
  - i. Call Forwarding Features (CFBNA-Fixed)
  - ii. Enhanced Call Waiting
  - iii. Caller ID with Name
  - iv. Signal Ring

- Customers who subscribe to this service after July 30, 2005 must also purchase Embarq Communications, Inc. Small Business Unlimited Solutions II Long Distance Plan. Customers who subscribed to this service prior to July 30, 2005 must continue subscribing to the grandfathered Small Business Unlimited Long Distance Plan or Small Business Unlimited Solutions II Long Distance Plan, governed by terms and conditions in the Embarq Schedules.

(5) **Economy Solution II A**

- (a) Local Exchange Service
- (b) Three of the following:
  - i. Call Forwarding Features (CFBNA-Fixed)
  - ii. Enhanced Call Waiting
  - iii. Caller ID with Name
  - iv. Three-Way Calling
  - v. Return Call
- o Customer must also subscribe to an Embarq Communications, Inc. long distance plan, governed by terms and conditions in the Embarq Schedules.

(6) **Ideal Solution**

- (a) Local Exchange Service
  - (b) Call Forwarding
  - (c) Call Waiting
  - (d) Caller ID Name and Number
  - (e) Three-Way Calling
  - (f) Repeat Dial
  - (g) Return Call
  - (h) Call Forward Busy - Fixed
  - (i) Call Forward No Answer - Fixed
  - (j) 60 minutes of Local Toll
- Effective July 30, 2005, this service will no longer be available for new installations.

(7) **Choice Solution**

- (a) Local Exchange Service
  - (b) Call Forwarding
  - (c) Call Waiting
  - (d) Three-Way Calling
  - (e) Call Forward Busy - Fixed
  - (f) Call Forward No Answer - Fixed
  - (g) 60 minutes of Local Toll
- Effective July 30, 2005, this service will no longer be available for new installations.

(8) **Standard Solution I**

- (a) Local Exchange Service
  - (b) Call Waiting
  - (c) 60 minutes of Local Toll
- Effective July 30, 2005, this service will no longer be available for new installations.

(9) **Standard Solution II**

- (a) Local Exchange Service
- (b) Call Waiting
- (c) Call Forwarding

- (d) Three-Way Calling
- (e) Call Forward Busy - Fixed
- (f) Call Forward No Answer – Fixed

- Effective July 30, 2005, this service will no longer be available for new installations.

**(10) Basic Solution**

- (a) Local Exchange Service
- (b) Anonymous Call Rejection
- (c) Call Forwarding
- (d) Caller ID Name and Number
- (e) Three-Way Calling
- (f) Return Call
- (g) Call Forward Busy - Fixed
- (h) Call Forward No Answer – Fixed
- (i) 60 minutes of Local Toll

- Effective July 30, 2005, this service will no longer be available for new installations.

**(11) Classic Solution**

- (a) Local Exchange Service
- (b) Anonymous Call Rejection
- (c) Call Forwarding
- (d) Caller ID Name and Number
- (e) Three-Way Calling
- (f) Return Call
- (g) Call Forward Busy - Fixed
- (h) Call Forward No Answer – Fixed

- Effective July 30, 2005, this service will no longer be available for new installations.

**(10) Economy Solution II**

- (a) Local Exchange Service
- (b) Three of the following:
  - i. Call Forwarding (includes CFBNA - Fixed)
  - ii. Call Waiting
  - iii. Caller Identification Name and Number
  - iv. Three-Way Calling
  - v. Repeat Dial

- o Customers must also purchase any Embarq Communications, Inc. Long Distance Plan, governed by terms and conditions in the Embarq Schedules. Effective May 26, 2005, Economy Solution II will no longer be available for new installations.

**3. PRIMARY RATE INTERFACE (PRI) BUNDLE- BUSINESS.**

**3.1. Introduction.**

- A. PRI Bundle is an optional business service enrollment plan with features and services for a flat monthly rate for each bundle provided. PRI Bundle includes the following features and services:

- (1) Primary Rate Access Line

- (2) Primary Rate Interface (Two-Way)
- (3) Primary Rate Channels (24 Channels)
- (4) Up to 100 Direct Inward Dial (DID) Numbers (in blocks of 20) -Optional
- (5) Unlimited Extended Area Service (EAS) and Unlimited Extended Calling Scope (ECS) calls.
- (6) ISDN-PRI II Standard Features
- (7) Incoming Call Identification (Caller ID Name and Number)

### 3.2. Bundle Description.

- A. In addition to the terms in this section, each local feature component of the PRI Bundle, including the ISDN-PRI service, is governed by the terms and conditions in the applicable sections of the Embarq General Exchange Tariff WN-3.
- B. Service Charges, described in the Embarq General Exchange Tariff WN-3, Schedule AE-12, do not apply when PRI Bundle replaces existing Local Exchange Service.
- C. Customer may activate all 100 DID numbers included in the bundle rate concurrent with installation of service or may activate the numbers in blocks of 20. When Customer activates fewer than 100 numbers concurrent with establishment of service, Service Charges do not apply for the initial or subsequent activations of 20-number blocks (up to 100 numbers). Customer may order additional DID numbers, in excess of 100 for an individual PRI Bundle, subject to availability. Nonrecurring and Installation Charges apply for subsequent activation of DID numbers above 100 numbers.
- D. The Optional Features available for ISDN-PRI Service are available with PRI Bundle.
- E. Customer may not use Unlimited EAS/ECS for continuous connection to the Internet or full-time data connections.
- F. PRI Bundle is available under the term commitments of 2 years, 3 years, and 5 years. Termination Liability Charges apply for PRI Bundle.
- G. Unless properly terminated by Customer or Embarq, Customer will remain enrolled in the PRI Bundle, as amended from time to time, with any applicable changes in rate, for as long as Embarq offers the PRI Bundle. If any PRI Bundle features or services are discontinued by Customer, the remaining features and services will be charged the normal list rate or charge.
- H. If Customer becomes subject to Embarq initiated toll restriction, Customer will have all existing PRI Bundle lines converted to the applicable list rates. Service Charges will not apply for those existing lines converted, in-place, due to termination procedures. In addition any optional services not affected by the termination procedures will convert to their applicable list rates. Embarq will not permit Customer to subscribe to PRI Bundle until such time as all associated unpaid balances are satisfactorily paid in full.

## 4. CONNECTION CENTRAL BUNDLE.

### 4.1. Introduction.

- A. Connection Central Bundle is an optional business service enrollment plan with features and services for a flat monthly rate. Connection Central Bundle includes the following features and services:
  - (1) Local Exchange Service
  - (2) Rotary Hunt Service (optional)
  - (3) Three-Way Calling with Transfer
  - (4) Caller ID with Name
  - (5) Anonymous Call Rejection
  - (6) Enhanced Call Waiting (optional)
  - (7) Call Waiting ID (optional)
  - (8) Unlimited expanded local calling option and measured/message ECS/EAS

### 4.2. Bundle Description.

- A. In addition to the terms in this section, each local feature component of the Connection Central Bundle is governed by the terms and conditions in the applicable sections of the Embarq General Exchange Tariff WN-3, including all related service connection charges.
- B. Connection Central Bundle is not available with Business Flat Rate Service, Centrex, ISDN Service lines, Pay Telephone Service lines, or PBX Trunks.
- C. Connection Central Bundle is not available if Customer is or becomes toll restricted. Service Connection Charges will not apply for those existing lines converted, in-place, to business exchange service due to Embarq-initiated toll restrictions. Embarq will not permit Customer to re-enroll in the Connection Central Bundle until such time as all associated unpaid balances are satisfactorily paid in full.
- D. Customer may subscribe to a maximum of two Connection Central Bundles per Customer location which must be billed under a single bill. Customer may additionally subscribe to up to nine Solutions-Business Bundles as described elsewhere in this section, except that Customer may only subscribe to a combination of three Solutions-Business Bundles and Connection Central Bundles that include the unlimited expanded local calling option and measured/message ECS/EAS.
- E. Service Charges, described in the Embarq General Exchange Tariff WN-3, Schedule AE12, do not apply when:
  - (1) Connection Central Bundle replaces existing Local Exchange Service; or
  - (2) Customer requests a change from a Connection Central Bundle back to regulated Local Exchange Service; or
  - (3) New and additional Connection Central Bundle lines are added.

#### 4.3. Term Discount Plan.

- A. Connection Central Bundle is available under a Term Discount Plan (TDP) for term commitments of one or two years. At the end of the TDP commitment period, Customer may renew the TDP for another one or two year TDP commitment period. If Customer does not specify renewal terms in writing 90 days prior to the TDP's expiration, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months. Customer can terminate service at the end of the commitment period with no penalty or obligation to continue the service.
- B. Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If an Embarq initiated rate increase causes the services under the TDP to increase by 10% or more annually, then Customer may cancel the TDP without incurring termination liability charges provided Customer notifies Embarq within 30 days after the effective date of the rate increase.
- C. If Customer disconnects one or both of the access lines associated with Connection Central Bundle prior to the expiration of the TDP, a termination liability charge will apply for the disconnected line(s). The termination liability charge will be a one-time charge equal to the sum of 50% of the payments that would apply for the remainder of the TDP. If Customer retains the access line(s) associated with Connection Central Bundle, but discontinues any or all of the associated features and services, no termination liability charges will apply. But all discounts for which Customer was eligible under this TDP will cease as of the date the service(s) and/or feature(s) are discontinued, and the monthly rate for the access lines(s) will default to the applicable list monthly rates.

#### 4.4. Qualifying Service.

- A. Initial bundle. Customer must also subscribe to up to 3.0 or 1.5 Mbps High-speed Internet under a two year term commitment (offered under the terms of the EMBARQ™ Business-Class High-Speed Internet Services Annex), DSL Secure, Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan, and must purchase Embarq's non-regulated Connection Central CPE.
- B. Second bundle. Customer must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan, governed by terms and conditions in the Embarq Schedules.

### 5. MULTILINE BUNDLE.

#### 5.1. Introduction.

- A. MultiLine Bundle is an optional business service enrollment plan with Local Exchange Service and additional features and services for a flat monthly rate. Each MultiLine Bundle includes one Key Line or Business Flat Rate Service. But Customer must subscribe to at least two MultiLine Bundles per location, which must be billed under a single invoice. Each MultiLine Bundle includes the following:
- (1) Key Line or Business Flat Rate Service
  - (2) Rotary Service (optional)
  - (3) Three-Way Calling with Transfer (optional)
  - (4) Caller ID with Name (optional)
  - (5) Anonymous Call Rejection (optional)
- B. Customer must also subscribe to an Embarq Communications, Inc. long distance plan at the rates applicable for that service and governed by terms and conditions in the Embarq Schedules.

### 5.2. Bundle Description.

- A. In addition to the terms in this section, each local feature component of the MultiLine Bundle is governed by the terms and conditions in the applicable sections of the Embarq General Exchange Tariff WN-3.
- B. MultiLine Bundle is not available with Centrex, ISDN Service lines, Pay Telephone Service lines, or PBX Trunks.
- C. MultiLine Bundle is not available if Customer is or becomes toll restricted. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to Embarq-initiated toll restrictions. Customer will not be permitted to re-enroll in MultiLine Bundle until such time as all associated unpaid balances are satisfactorily paid in full.
- D. Service Charges, described in the Embarq General Exchange Tariff WN-3, Schedule AE12, apply for new and additional MultiLine Bundles and moves of existing MultiLine Bundles.
- E. Service Charges do not apply when a MultiLine Bundle replaces existing Local Exchange Service.
- F. MultiLine Bundle is not available to Customer at the same location where Customer also subscribes to a Solution Business Bundle.

### 5.3. Term Discount Plan (TDP).

- A. MultiLine Bundle is available under a Term Discount Plan (TDP) for term commitments of two or three years. At the end of the TDP commitment period, Customer may renew the TDP for another two or three year TDP commitment period. If Customer does not specify renewal terms in writing 90 days prior to the TDP's expiration, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months.
- B. Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If an Embarq initiated rate increase causes MultiLine Bundle under the TDP to increase by 10% or more annually, then Customer may cancel the TDP without incurring termination liability charges provided Customer notifies Embarq within 30 days after the effective date of the rate increase.
- C. If Customer disconnects any of the access lines associated with MultiLine Bundle prior to the expiration of the TDP, a one-time, termination liability charge of \$100.00 per each disconnected access line will apply.
- D. Customer must retain a minimum of two MultiLine Bundles. If disconnection of any access line associated MultiLine Bundle(s) prior to the end of the TDP results in only one remaining MultiLine Bundle, the remaining bundle will default to the applicable list rates for the Local Exchange Service access line or key trunk, including Rotary Service if the line or trunk is so equipped, plus the list rates for the individual features.
- E. If Customer retains the access line(s) associated with MultiLine Bundle, but discontinues any or all of the required services prior to the expiration of the TDP, Embarq will charge Customer a one-time, termination liability charge of \$100.00 for each MultiLine Bundle where the required services were discontinued. The associated access line(s) will default to the applicable list rates for the Local

Exchange Service access line or key trunk, including Rotary Service if the line or trunk is so equipped, plus the list rates for the individual features.

**5.4. Qualifying Service.**

- A. In addition to subscribing to an Embarq Communications, Inc. long distance plan, Customer must also subscribe to one of the following qualifying services per MultiLine Bundle location:
- (1) Embarq Business-Class High-Speed Internet at a minimum download speed of up to 1.5 Mbps (where available), offered under the terms of the EMBARQ™ Business-Class High-Speed Internet Services Annex (in locations where up to 1.5 Mbps is not available, Customer may alternative subscribe to Embarq's up to 768 Kbps service or Satellite Broadband Service); or
  - (2) Embarq's Dedicated Internet Access Service, offered under the terms of the EMBARQ™ Dedicated Internet Access and EMBARQ C.I. Dedicated Internet Access Service Annex.
- B. The qualifying service must be billed on the same invoice as the MultiLine Bundles, but may be provisioned on access lines or trunks other than the MultiLine Bundle that are billed under the same invoice.

**6. COMPLETE BUSINESS BUNDLE**

**6.1. Introduction**

- A. Complete Business Bundle is an optional business service enrollment plan with features and services for a flat monthly rate. Complete Business Bundle includes the following features and services:
- (1) Local Exchange Service
  - (2) Call Forwarding
  - (3) Call Waiting
  - (4) Caller ID Name and Number
  - (5) Three-Way Calling,
  - (6) Repeat Dial
  - (7) Return Call
  - (8) Call Forward Busy - Fixed
  - (9) Call Forward No Answer - Fixed.
- Talking Call Waiting can be added to this bundle at an additional charge. Customer must also subscribe to up to 5.0, 3.0 or 1.5 Mbps High-speed Internet under a two-year term commitment (offered under the terms of the EMBARQ™ Business-Class High-Speed Internet Services Annex), VoiceMail, DSL Secure, and the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan, governed by terms and conditions in the Embarq Schedules.

**6.2. Bundle Description**

- A. Complete Business Bundle is not available with Business Flat Rate Service, Centrex, ISDN Service lines, Pay Telephone Service lines, or PBX Trunks.
- B. Complete Business Bundle is not available if Customer is or becomes toll restricted. Service Connection Charges will not apply for those existing lines converted, in-place, to business exchange service due to Embarq-initiated toll restrictions. Embarq will not permit Customer to re-enroll in the Complete Business Bundle until such time as all associated unpaid balances are satisfactorily paid in full.
- C. Customer may subscribe to a maximum of two Complete Business Bundles per Customer location which must be billed under a single bill. Customer may additionally subscribe to up to nine Solutions-Business Bundles as described elsewhere in this section, except that Customer may only subscribe to a combination of three Solutions-Business Bundles and Complete Business Bundles that include the unlimited expanded local calling option and measured/message ECS/EAS.
- D. Service Charges do not apply when:
- (1) Complete Business Bundle replaces existing Local Exchange Service;



- (2) Customer requests a change from a Complete Business Bundle back to regulated Local Exchange Service; or
- (3) New and additional Complete Business Bundle lines are added.

**6.3. Term Discount Plan**

- A. Complete Business Bundle is available under a Term Discount Plan (TDP) for term commitment of two years. At the end of the TDP commitment period, Customer may renew the TDP for another two year TDP commitment period. If Customer does not specify renewal terms in writing 90 days prior to the TDP's expiration, the commitment period and the discount in effect at the time of expiration will automatically be extended for 24 months. Customer can terminate service at the end of the commitment period with no penalty or obligation to continue the service.
- B. Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If an Embarq initiated rate increase causes the services under the TDP to increase by 10% or more annually, then Customer may cancel the TDP without incurring termination liability charges provided Customer notifies Embarq within 30 days after the effective date of the rate increase.
- C. If Customer disconnects one or both of the access lines associated with Complete Business Bundle prior to the expiration of the TDP, a termination liability charge will apply for the disconnected line(s). The termination liability charge will be a one-time charge equal to the sum of 50% of the payments that would apply for the remainder of the TDP. If Customer retains the access line(s) associated with Complete Business Bundle, but discontinues any or all of the associated features and services, no termination liability charges will apply. But all discounts for which Customer was eligible under this TDP will cease as of the date the service(s) and/or feature(s) are discontinued, and the monthly rate for the access lines(s) will default to the applicable list monthly rates.



**UNITED TELEPHONE COMPANY OF THE NORTHWEST  
WASHINGTON  
BUNDLE AND PACKAGE PRICE LIST**

	<u>Business Monthly Rate</u>	<u>Residence Monthly Rate</u>	
Ideal Solution (grandfathered)	\$36.95	\$24.95	
Sure Solution I (grandfathered)	N/A	22.95	
Custom Solution I (grandfathered)	N/A	19.95	
Sure Solution II (grandfathered bus only)	32.95	21.95	
Choice Solution (grandfathered)	28.95	17.95	
Standard Solution I (grandfathered)	25.95	16.95	
Standard Solution II	22.95	14.95	
Basic Solutions (grandfathered)	34.95	22.95	
Classic Solution (grandfathered)	28.95	19.95	
Core Solution (grandfathered)	N/A	30.75	
Core Solution Plus	N/A	34.75	
Clear Solution (grandfathered)	N/A	29.75	
Personal II Solution	N/A	27.95	
Home II Solution	N/A	20.95	
Safe and Sound II	N/A	12.95	
Progressive Plan	N/A	25.45	
Simple Solution	N/A	19.99	
Essential Home Phone Plan	N/A	24.95	
<b>Pure Bundle*</b>	<b>30.00</b>	<b>13.00</b>	<b>(N)</b>
Priority Solution	27.95	N/A	
Economy Solution	25.95	N/A	
Economy Solution II (grandfathered)	25.95	N/A	
Economy Solution II A	25.95	N/A	
Rotary Classic Solution	33.00	N/A	
Complete Business Bundle	45.00	N/A	
Primary Rate Interface (PRI) Bundle (Business)			
2 Years	774.00	N/A	
3 Years	714.00	N/A	
5 Years	629.00	N/A	
Advantage	13.00	11.00	
Call Manager	10.00	10.00	
Essentials	15.00	13.00	
In Touch With Call Forward	6.00	6.00	
Elite	18.00	15.00	
Classics Calling Package	13.00	11.00	
Priority Package	11.00	N/A	

**\*Service Connection charges do not apply to this service.**



**COMCAST DIGITAL VOICE SERVICE**  
**RESIDENTIAL PRICING LIST (EFFECTIVE: JULY 01, 2009)**  
**WESTERN WASHINGTON**  
 VERSION 25

Service is for residential customers located in Comcast serviceable areas only and is subject to availability. Multi-product discounts require continuous subscription to all specified Comcast products. Pricing shown does not include federal, state or local regulatory fees, taxes or surcharges. Service is subject to the Comcast Digital Voice Residential Subscriber Agreement and other applicable terms and conditions. Prices shown are effective on the date specified and are subject to change. Other restrictions apply. For additional information, contact us at 1-888-COMCAST.

### MONTHLY SERVICES

### MONTHLY CHARGE

#### **Comcast Unlimited®<sup>[1]</sup>**

- Comcast Unlimited with Comcast High-Speed Internet *and* Comcast Cable services \$39.95
- Comcast Unlimited with Comcast High-Speed Internet *or* Comcast Cable services 44.95
- Comcast Unlimited only 44.95
- Additional Premium Line (with Calling Features) 20.00
- Additional Basic Line (without Calling Features) 10.00

#### **Local with More™<sup>[2]</sup>**

- Local with More with Comcast Internet *and/or* Comcast Video Services \$24.95
- Local with More only 34.95
- Enhanced Voice Mail 3.95
- Additional Premium Line (with Calling Features and Voice Mail) 20.00
- Additional Basic Line (without Calling Features and Voice Mail) 10.00

#### **Twice the Talk™<sup>[1,3]</sup>**

- Twice the Talk with Comcast High-Speed Internet *and* Comcast Cable services \$49.95
- Twice the Talk with Comcast High-Speed Internet *or* Comcast Cable services 54.95
- Twice the Talk only 54.95
- Additional Line Calling Features 10.00

[1] Includes unlimited nationwide direct-dial calling from your home including calls to Puerto Rico, US Virgin Islands, Guam, Saipan/N. Mariana Islands, Canada, and American Samoa. The following calling features are also included: 3-way Calling, Anonymous Call Rejection, Call Forwarding Selective, Call Forwarding Variable, Call Return, Call Screening, Call Waiting, Caller ID, Caller ID Per-Call or Per-Line Blocking, Caller ID with Call Waiting, Repeat Dialing, Speed Dial 8, Enhanced Voice Mail and other enhanced features. Prices shown are for the Voice component only.

[2] Includes unlimited direct-dialed local calling from your home. (For information regarding your Local Calling Area, call 1-888-COMCAST.) The following calling features are also included: 3-way Calling, Anonymous Call Rejection, Call Forwarding Selective, Call Forwarding Variable, Call Return, Call Screening, Call Waiting, Caller ID, Caller ID Per-Call or Per-Line Blocking, Caller ID with Call Waiting, Repeat Dialing, Speed Dial 8 and other enhanced features. Prices shown are for the Voice component only. Usage charges apply for calls to (and calls forwarded to) non-local terminating numbers.

[3] Twice the Talk includes a second phone line.

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**MONTHLY SERVICES – (CONT'D)**

**MONTHLY CHARGE**

**Optional Services**

- Call Trace, per call
- Domestic Toll Restriction
- International Toll Restriction
- Prohibit Bill to Third Party
- Prohibit Collect Calls
- Speed Dial 30

No Charge  
No Charge  
No Charge  
No Charge  
No Charge  
No Charge

**Directory Listing Services**

- Standard Directory Listing
- Non-published Directory Service, per line
- Non-listed Directory Service, per line
- Computer/Fax Line Directory Exclusion, per line
- Additional Listing, per line

No Charge  
\$1.50  
0.50  
No Charge  
Note <sup>[1]</sup>

**Modem Lease Fee, up to a maximum of:**

- 2-line Modem
- 4-line Modem

\$3.50  
5.50

[1] Service is not currently available.

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**TRANSACTIONAL CHARGES**

	<b>CHARGE</b>
<b>Directory Assistance Services</b>	
• Domestic Directory Assistance <sup>[1,2]</sup>	
– Standard Directory Assistance	\$1.50/call
– Enhanced Directory Assistance	1.50/call
– Directory Assistance with Call Completion <sup>[3]</sup>	1.50/call
• International Directory Assistance <sup>[4]</sup>	4.99/call
• International Call Completion	Note <sup>[5]</sup>
<b>Domestic Operator Services</b>	
• Operator Surcharge <sup>[2,6]</sup>	\$2.49/call
• Busy Line Verify	Note <sup>[5]</sup>
• Busy Line Interrupt (includes busy line verify)	Note <sup>[5]</sup>
<b>International Operator Services</b>	
• Operator Surcharge <sup>[6]</sup>	\$4.99/call
<b>Domestic Long Distance Usage Charges</b>	
• Direct-Dialed Domestic Long Distance <sup>[7]</sup>	Included
• Local with More Direct-Dialed Domestic Long Distance (includes DA Call Completion) <sup>[8]</sup>	\$0.05/min.
• Operator-Assisted Domestic Long Distance	0.12/min.
<b>International Long Distance Usage Charges</b>	
(Rating information for direct-dialed and operator-assisted International calling is detailed in the Pricing Lists for those services.)	

[1] Limit 3 number requests per call.

[2] Registered users with qualifying disabilities may be eligible for waived or discounted charges for calls originating from their home that utilize Domestic Directory Assistance, Domestic Call Completion, or Operator Services for Domestic Station-to-Station Sent-Paid calls.

[3] Usage rates apply to non-local DA Call Completion for Local with More subscribers.

[4] Limit 1 number request per call.

[5] Service is not currently available.

[6] Usage rate applies in addition to specified surcharge.

[7] Included Domestic Long Distance applies to Comcast Unlimited and Twice the Talk service subscribers only.

[8] Domestic Long Distance includes non-local calls to 50 United States, D.C. Puerto Rico, US Virgin Islands, Guam, Saipan, N. Mariana Islands and American Samoa. Rate shown also applies to calls to Canada. Partial minutes are rounded up to the next whole minute.

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**INSTALLATION/REPAIR/CHANGE CHARGES**

**Installation**

	<b>CHARGE</b>
• Standard Service Installation <sup>[1]</sup> , per event	\$99.00
• Service Activation <sup>[2]</sup> , per event	29.95
• Reconnect Charge, per event	27.99
• Non-published Directory Service, per event	5.00
• Non-listed Directory Service, per event	5.00
• Additional Listing Directory Service, per event	Note <sup>[3]</sup>

**Repair**

• Service Charge -- per technician, per hour	No Charge
• In-Home Repair	\$49.99
• Jack Charge (for new jacks), per jack	19.95
• Jack Change Charge, per jack	19.95

**Change Charges**

• Telephone Number Change	\$5.00
• Feature Change	1.99
• Directory Listing Change	No Charge
• Change of Billing Responsibility	No Charge
• Number Referral Service, (30 days)	No Charge
– Extended Referral (additional 30 days)	Note <sup>[3]</sup>

[1] "Service Installation" includes premises-related field activities: dispatching a technical as well as time and materials for physical installation.

[2] "Service Activation" includes back-office activities associated with the establishment of an account: set-up, order processing, bill initiation, etc.

[3] Service may not be available in all areas, contact Comcast for additional information.



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**ADMINISTRATIVE/GENERAL**

	<b>CHARGE</b>
<b>Late Payment Fee</b> <sup>[1]</sup>	\$3.00
<b>Returned Check Fee</b>	\$25.00
<b>Modem Replacement Fee</b> <sup>[2]</sup>	
• 2-Line Modem (DOCSIS 2.0)	\$ 70.00
• 2-Line Modem (DOCSIS 3.0)	110.00
• 4-Line Modem	120.00
<b>Service Protection Plan</b>	Note <sup>[3]</sup>
<b>Federal Universal Service Fund (USF)</b>	
– Universal Connectivity Charge	Note <sup>[4]</sup>
<b>Regulatory Recovery Fee</b>	
The Regulatory Recovery Fee supports municipal and state programs including, without limitation, universal service, and telecom relay services for the visual/hearing impaired. This aggregated fee is not government-mandated, may vary based on your monthly usage patterns, and includes the following components:	
– State Lifeline Surcharge, per line	\$ 0.13/mo.
– State Telecom Relay Service, per line	0.11/mo.
– City Utility User's Tax, up to a maximum of	9.0%

[1] A one-time charge applied to account balances owed 48 days past the payment due date.

[2] Fee applies for unreturned or customer-damaged equipment. Replacement equipment is Comcast (and not customer) owned.

[4] Service is not currently available.

[3] In calculating the Federal USF Universal Connectivity Charge, the Company uses a percentage equal to the FCC's current USF carrier contribution percentage.