

EXHIBIT A

charge

them it's ok. They can add an "administrative fee" but this has to be a separate line item and can not be included in the electric charge. If they are

reselling, then we will need to send them a letter advising them to stop.

If

they don't then they would be subject to regulation by the WUTC as are IOUs in

accordance with RCW 80.01.040. I have a letter that we send out. Have you

seen the bill from Salmon Shores? - Molly

*** 04/02/2008 01:23 PM Email: Cupp, John (UTC) >> 'Bork, Molly R' (Document link: Links to an Activity or Reminder document.)

Yes, I did see the bill, but I didn't get a copy. The bill said 16 cents

per

kilowatt hour. I can get a copy, or have the consumer call you. Let me know

which you prefer.

*** 04/02/2008 01:40 PM Email: Cupp, John (UTC) << Bork, Molly R (Document link: Links to an Activity or Reminder document.)

Please fax me copy of bill and I will need name and address of Salmon Shores

and I will mail them a no-no letter. - Molly

*** 04/03/2008 11:55 AM Email: Cupp, John (UTC) >> 'Bork, Molly R' (Document link: Links to an Activity or Reminder document.)

Hey Molly, The customer is worried about retaliation and did not want to identify himself

to Salmon Shores as the whistle blower.

Will you please let me know what becomes of this issue?

<<BILL COPIES SAVED AS ATTACHMENT>>

*** 04/04/2008 10:53 AM Email: Cupp, John (UTC) << Bork, Molly R (Document link: Links to an Activity or Reminder document.)

Letter to Salmon Shores RV Park, from PSE:

April 4, 2008 Mr. Steve Young
Salmon Shores RV Park
5446 Black Lake Blvd SW
Olympia, WA 98512

RE: Electric Service Provided to Salmon Shores RV Park

Dear Mr. Young:

The Consumer Affairs Section of the Washington Utilities and Transportation

Commission has referred inquires from tenants of Salmon Shores RV Park to my

office for follow-up. Puget Sound Energy provides service to this park through a single meter. My understanding is that this service is

subsequently

sub-metered with meters owned by Salmon Shores RV Park. The cause of these

inquiries is the reselling of electric service.

Washington Utilities and Transportation Commission rules prohibit the

reselling
of electric service unless specifically authorized in the utility's
tariff.
The reselling of electric service has been interpreted to mean the
reselling of
electric service at a price per KWh that is greater than what the serving
utility charges.

Puget Sound Energy's tariff expressly prohibits the reselling of
electricity
purchased under our tariff.

If you are marking up the price per KWh, then in effect, you are acting
like a
utility and would be subject to regulation by the Washington Utilities and
Transportation Commission.

PSE's tariff does not prohibit the pro-rata distribution of its monthly
billing
amount to your tenants so long as PSE's billing has not been increased in
any
fashion; this does not constitute resale, but merely recovery of your
out-of-pocket costs for electricity supplied by PSE. However, charging
your
tenants for your office use, common facilities use or administrative costs
on
the basis of the number of kilowatt hours taken would constitutes a mark-up
of
our billing and thus represents resale in violation of our tariff and the
Commission's rules reflected in the Washington Administrative Code (WAC
480-100-108).

Page Two

April 4, 2008

If you include a separate amount in your rental charges for your costs of
making electric service available and do not in any way relate the level of
such charges to the amount of kilowatt hours taken, then you would not be
in
violation of our tariff and the Commission rules.

You are billed under Puget Sound Energy's filed tariff, Schedule 24E-C and
the
current monthly rate that you can charge your tenants per kilowatt hour is
\$0.079347 cents.

If you have any questions, please do not hesitate to contact me at
360-786-5950.
Sincerely,

Molly Bork, Supervisor
Customer Services

*** 04/04/2008 11:10 AM Email: Cupp, John (UTC) >> 'Bork, Molly R'
(Document link: [Links to an Activity or Reminder document.](#))
Thank you, Molly.

What if they continue to mark up kwh charges? What is the next step?

*** 04/04/2008 11:11 AM Email: Cupp, John (UTC) << Bork, Molly R
(Document link: [Links to an Activity or Reminder document.](#))
We petition the Commission to disconnect.

*** 04/04/2008 11:19 AM Email: John Cupp >> Customer
(Document link: [Links to an Activity or Reminder document.](#))
Ken,

PSE sent me a copy of its letter to Salmons Shores RV Park. A copy for you is at the bottom of this message.

After reading the letter, I asked PSE what the next step will be if the RV park continues to mark up the price of electricity. The company said it will then petition the commission to allow the company to disconnect service to the RV park. I'm not sure if the commission would allow such an action, as it may not be in the best interest of the tenants.

Regarding the high power bill, I recommend you contact the Attorney General's office. Their toll-free number is 1-800-551-4636.

Please let me know if you have questions.

Thank you,

*** 04/10/2008 12:53 PM Voice Mail: John Cupp << Molly Bork
(Document link: [Links to an Activity or Reminder document.](#))
Ms Bork said she has been in contact with Salmon Shores, and everything is fine, the RV park is not billing improperly. Ms Bork said to contact her if I had questions.

*** 04/11/2008 03:26 PM Email: John Cupp >> Molly Bork
(Document link: [Links to an Activity or Reminder document.](#))
Hi Molly,

Thank you for getting back to me about this issue. I will need to explain to the consumer how the bills are proper. Will you please explain to me so I can pass it on?

Thank you,
John

*** 05/02/2008 11:33 AM Email: Cupp, John (UTC) << Bork, Molly R
(Document link: [Links to an Activity or Reminder document.](#))
I've having Lynn Logen review again. When I reviewed I thought they were billing properly but now it may appear they aren't. Will get back to you when I hear back from Lynn.

*** 05/09/2008 09:15 AM Email: Cupp, John (UTC) << Logen, Lynn

(Document link: [Links to an Activity or Reminder document.](#))

I talked to Salmon Shores a couple of days ago and I will be sending a letter to them to explain how they must do their billing. I believe what they are doing today is not correct.

*** 06/20/2008 03:10 PM Email: Cupp, John (UTC) >> 'Logen, Lynn'

(Document link: [Links to an Activity or Reminder document.](#))

Hi Lynn,

I don't think I ever heard what happened with this issue. Will you please send me an update?

Thanks,

John Cupp

*** 06/20/2008 05:19 PM Email: Cupp, John (UTC) << Logen, Lynn'

(Document link: [Links to an Activity or Reminder document.](#))

I talked to the manager a couple of weeks ago and she promised to send me an email detailing how they will be billing in the future. I think that they were leaning toward a flat rate billing to each tenant, not based on kWh. If that is the case we no longer have a problem. I will send her a reminder email.
Lynn

*** 06/23/2008 07:13 AM Email: John Cupp >> Consumer

(Document link: [Links to an Activity or Reminder document.](#))

Ken,

Sorry it's been so long since I've provided an update. I hadn't heard from PSE, so I asked for an update. I got a response Friday evening. PSE is working with Salmon Shores to get the RV park to change its billing. At this point, it looks like the RV park will switch to flat-rate billing.

My PSE contact is going to follow up and try to get another update.

Thanks,
John Cupp

*** 06/23/2008 07:19 AM Email: Cupp, John (UTC) >> 'Logen, Lynn'

(Document link: [Links to an Activity or Reminder document.](#))

Lynn,

Will there be a limit to what the flat rate can be?

Thanks,

John Cupp

*** 06/23/2008 09:48 AM Email: Cupp, John (UTC) << Logen, Lynn'

(Document link: [Links to an Activity or Reminder document.](#))

No, there would not be a limit.

This interpretation is based on a 1986 - 1987 complaint where Pat Dutton (Manager WUTC Consumer Affairs at the time) was involved. We had a marina (Liberty Bay Marina in Poulsbo) that was marking up the price of electricity on

a per kWh basis and one of the moorage customers complained to the WUTC.

In

that complaint, on October 2, 1986, Puget notified the secretary of the Commission that we were working with Commission staff to explore areas of enforcement of the Puget tariff which prohibited (and PSE's still prohibits)

the resale of electric service (unless specifically authorized in the applicable rate schedule). On March 16, 1987 Puget sent a letter to the marina

which in part states:

"Puget's tariff does not prohibit the pro rata distribution of its monthly billing amount to your tenants so long as Puget's billing has not been increased in any fashion, because this does not constitute resale, but merely

recovery of your out-of-pocket costs for electricity supplied by Puget. However, charging your tenants for your system and administrative costs

on the basis of the number of kilowatt hours taken would constitute a mark-up

of our billing and thus represent resale in violation of our tariff."

"If you include a separate amount in your rental charges for your costs of making electric service available and do not in any way relate the level of

such charges to the amount of kilowatt hours taken, then you would not be in

violation of our tariff."

Based on this letter and discussions about this complaint at the time (a complaint that I handled) my understanding of what constitutes resale (as used

in the WAC rules and the PSE tariff) is the marking-up of kWhs or therms on a

per kWh or per therm basis. A landlord is free to recover their costs of billing, collection, system installation and maintenance and etc. from tenants

as long as that is not on a per kWh or per therm basis. Thus, if they remove

or ignore the meters and just charge for electricity on, for example, the length of the boat, RV, or mobile home or simply for the hook-up, they are

free to make any charge (including energy and their costs) the market will bear

since tenants will compare to a location where all utilities are included in

rent, vs. one where there is an extra charge for electricity or gas. The total

cost to tenants may be the same in both cases, but in the second case the total

is broken down into two amounts, one for rent and another for electricity.

*** 06/23/2008 11:47 AM Email: Cupp, John (UTC) << Ken Binkley (Document link: Links to an Activity or Reminder document.)

Ms. Phillips:

Thank you for your calls this morning. Attached are the following documents:

1) Jody Pierpoint Memo, dated May 13, 2008, concerning the Electric

Overbilling

issues. Please note: At the end of Paragraph 3, she claims to be "following the standards set by the landlord/tenant act". In Paragraph 4, she claims that I "threatened and harassed" her and was "throwing things in" her "face". Etc., etc., all lies... In Paragraph 6, she claims that PSE will review my "bill" and provide me with a "billing synopsis" that will confirm her compliance with WUTC tariff regulations. Also note her statement: "if it is found that your bill would have been less if they were billing you directly, I will adjust your bill accordingly." and see below.

2) Jody Pierpoint Formal Complaint Against Ken Binkley, dated May 13, 2008.

This is payback for blowing the whistle on the electrical overbilling. Please note the statement: "I understand that using video surveillance to ensure the safety of yourself and your property is necessary in this day and age and we are not asking you to discontinue this practice." This is the only reason I have my home security camera system and it is how I have documented the retaliation, harassment and attacks against me and my home for blowing the whistle on the stealing that Ms. Pierpoint has been doing to the tenants by overbilling the electric rates. I am preparing a summary video of the events since May 10th. Would you like a copy?

3) Business Card of Thurston County Deputy Ryan Hoover. I have called 911 three times since May 11th, the first time the Cops didn't bother to show up or call. I complained about that to a Deputy Larson, who encouraged me to call again the next time, which was May 14th. Deputy Hoover did come by about two hours later and saw some video, talked to Jody's Crew and filed Report # 08-03706. Last week, June 16th, Jody's Crew came to my home again and threatened and harassed me some more and went home and called 911 on me for

Jody's alleged "Video Voyeurism" crime. Deputy Kempke (1P27) talked to them and myself and suggested that I file for an Anti-harassment Order against these people. Feel free to contact the Thurston County Sheriff to verify.

4) My latest Statement/Receipt from Jody. Please note that the \$70.69 she has overbilled me for electricity the past two months is now being claimed to be "rent" that I have not paid. So much for the bill adjustment Jody claimed I would get if PSE determined that I was being "overbilled". Nothing has

been mentioned about credit for the \$125.00 or so that I did overpay for electricity in previous months.

In conclusion, I am deeply concerned for my safety and well being over this matter. Ms. Pierpoint and her Crew are laughing at the Cops and the DOL, WUTC, and the AG's office as they get away with stealing and harassing those who would stand up to them.

I might be a homeless Disabled Vietnam Veteran living in a RV, but I own the "home" that others consider "less" and am paying my rent here at Salmon Shore (aka, Slum 'n Whores), and I should have same rights to the protections that the laws provide the rest of you. What a sad, sick society we live in.....

Wanna see the videos? Late night visitors with Air pistols? Pictures of the shot-out security light? A numb chuck dance? The Idiot's Parade? I am definitely not a "Happy Camper".

Thank you for whatever help you are allowed to do...

Ken Binkley, WISHA Whistle Blower

*** 02/18/2009 12:03 PM Email: Cupp, John (UTC) << Lynn Logen (Document link: [Links to an Activity or Reminder document.](#))
Hello Lynn,

It's been a while. I hope things are well with you.

Last April, we worked on an inquiry in which Salmon Shores RV Park was marking up electricity, and reselling it for \$.16 per kwh. In your message below, you said the RV park could charge what it paid for electricity, and charge a fee to recover administrative costs which would not be based on usage.

Attached is a copy of the customer's Feb 1 bill, and a letter threatening to disconnect his service. Based on the information we provided last year, he has only paid the RV park PSE's tariffed per kwh rate for his electric usage.

I think the RV park is still in violation of PSE's tariff.

Will you please see that someone from PSE takes action right away to get the RV park into compliance? Or, if I'm misinterpreting the given information, please explain.

Thank you,

3/11/2010

John

John Cupp
UTC Consumer Protection
(360) 664-1113

<<<<forwarded copy of e-mail from Lynn Logen to staff, dated June 23, 2008,

9:48 am>>>>

<<ATTACHED ARE COPIES OF 2/1/09 BILL AND DISCONNECT LETTER>>

*** 02/18/2009 04:17 PM Email: Cupp, John (UTC) >> 'bink@wolfenet.com'
(Document link: Links to an Activity or Reminder document.)
Ken, Here is a copy of PSE's HYPERLINK
"http://www.pse.com/SiteCollectionDocuments/rates/elec_sch_024.pdf"current
tariff Schedule 24, effective November 1, 2008. Attached is a copy of the
previous Schedule 24.

I'll let you know what PSE says about the RV park still not billing you at
a
flat rate, and still billing at a rate per kwh that is higher than PSE is
charging. Also that any administrative fee the company is factoring in
actually
varies with the amount of usage. I also told them about the pending
disconnect
threat and asked them to hurry. I also sent copies of the bill and
disconnect
letter from Salmon Shores RV Park.

Thanks,

John Cupp
Utilities and Transportation Commission
(360) 664-1113

*** 02/18/2009 08:21 PM Email: Cupp, John (UTC) << Logen, Lynn
(Document link: Links to an Activity or Reminder document.)
I am out of the office this week but I will ask someone to follow up.

Lynn

*** 02/19/2009 11:06 AM Email: Cupp, John (UTC) << 'Waltari, Julie'
(Document link: Links to an Activity or Reminder document.)
Hi John -

Your email was forwarded to me since Lynn Logen is out this week. Would
you
mind sending me the attached bill and letter? I didn't get them in the
forwarding of the email.

Thanks and I'll start working on this, likely with a letter to the
customer.

- Julie Waltari
PSE
425 456-2945

*** 02/19/2009 11:55 AM Email: Cupp, John (UTC) >> 'Waltari, Julie'
(Document link: Links to an Activity or Reminder document.)
Hi Julie,

3/11/2010

Thank you for checking into this. The customer is very upset over this. More importantly, it appears that he is correct in his assessment that the RV park is not billing properly.

John Cupp
Utilities and Transportation Commission
(360) 664-1113

(sent copy of letter and bill)

*** 02/19/2009 02:10 PM Email: Cupp, John (UTC) << Waltari, Julie (Document link: Links to an Activity or Reminder document.) <<summ_elec_prices_2009_01_01.url>>
John -

I checked to see what rate the marina is on, Schedule 25, and the rate per kWh up to 20,000 kWh. The rate is \$0.0901 which matches what the marina is charging. It sounds like the customer has been paying based on last year's rates.

I've attached a link to our online rate summary for rates that were in effect in January.

- Julie Waltari
PSE

*** 02/19/2009 02:35 PM Email: Cupp, John (UTC) >> 'Waltari, Julie' (Document link: Links to an Activity or Reminder document.)
Julie,

I couldn't get the link to work.

I'm not sure what you're telling me. Is the RV park billing properly?

Thanks,

John Cupp
Utilities and Transportation Commission
(360) 664-1113

*** 02/19/2009 02:38 PM Email: Cupp, John (UTC) << Waltari, Julie (Document link: Links to an Activity or Reminder document.)
The rate the marina is charging is not marked up but matches PSE's rate. I believe they are charging appropriately.

*** 02/19/2009 02:40 PM Email: Cupp, John (UTC) << Waltari, Julie (Document link: Links to an Activity or Reminder document.)
From here click on historical electric rate summary to confirm the Schedule 25 rate.

<http://www.pse.com/insidePSE/ratereginformation/Pages/RatesSummaries.aspx>

*** 02/19/2009 03:04 PM Email: Cupp, John (UTC) >> 'Waltari, Julie'

(Document link: Links to an Activity or Reminder document.)

Hi Julie,

This link also produced an error message. I looked at Schedule 25.

I was partly confused because you refer to a marina. You are referring to the RV park, correct?

My other confusion is that last April, Molly sent a message to the RV park that said it was billed under Schedule 24.

Sorry to be a pain, but the consumer is very committed to this issue, and comes in the office here making demands that PSE or the commission or someone make sure the RV park is not charging one penny more than it is allowed to charge. I don't see charges that equal \$.901/kwh in either Sch 24 or 25. He said the company started charging this rate before the current rate became effective, on 11/1/08.

John Cupp
Utilities and Transportation Commission
(360) 664-1113

*** 02/20/2009 03:24 PM Email: Cupp, John (UTC) << Waltari, Julie
(Document link: Links to an Activity or Reminder document.)
Hi John -

Thanks for the corrections, as I mistakenly referred to the RV Park as a marina. Also they have a Schedule 25 meter here however, we are referring to their Schedule 24 account.

In reviewing the background information you sent, the RV Park has made revisions to their invoicing which more closely match what is required. Most significantly they removed kilowatt hours from the bill.

However, despite this change the bill is calculated on meter readings which infers kilowatt hours. It is in violation to in any way relate the level of charges to the amount of energy used.

Let me know if you plan to contact the RV Park or whether you would like us to send another letter which is more specific as to the requirements.

- Julie Waltari
PSE
425 456-2945

*** 02/22/2009 11:44 AM Email: Cupp, John (UTC) >> 'Waltari, Julie'
(Document link: Links to an Activity or Reminder document.)
Hi Julie,

Thanks for giving this issue your attention.

3/11/2010

I don't agree that they removed kilowatt hours from the bill, they just renamed them. The units on the bill match the kilowatt hours on the customer's meter.

I'm not sure what to do regarding contacting the RV park. I think PSE should send an e-mail right away to manager@salmonshores.us, telling them in no uncertain terms what they are allowed to charge per kilowatt hour now, and what they were authorized to charge before November 1, 2008. It is okay to put my name, e-mail address and phone number in the message and ask them to call me if they have questions. I will probably contact them on Tuesday when I return to the office.

Does that sound fair?

Thanks,

John Cupp
Utilities and Transportation Commission
(360) 664-1113

*** 02/23/2009 08:34 AM Voice Mail: John Cupp << Rich La Monica - AG's Office
(Document link: [Links to an Activity or Reminder document.](#))
Mr asked me to call him.

*** 02/24/2009 08:42 AM Phone: John Cupp >> Rich La Monica - Atty Gen Office
(Document link: [Links to an Activity or Reminder document.](#))
Mr La Monica said he is working with the consumer in a landlord/tenant mediator capacity. He said the AG's Office and the RV park have reached a "settlement in lieu of prosecution." In the settlement, the RV park was required to credit the customer's account for February and March 2008 service. At that time the RV park billed Mr at 16 cents per kwh. The credit amount is \$121. Since the March bill, Mr has only paid what he determined were proper PSE-tariffed rates.

Mr La Monica said Salmon Shores RV Park will not follow through on its disconnect threat letter of Feb 14. He also said he was going to call the RV park owner today, and asked if I wanted the owner to call me. I said yes, please have the owner call me.

*** 02/24/2009 12:26 PM Email: Cupp, John (UTC) >> 'bink@wolfenet.com'
(Document link: [Links to an Activity or Reminder document.](#))
Ken,

I've been working with PSE again on your billing issue. PSE is supposed to have gotten back in touch with the RV park about its billing practices.

3/11/2010

I spoke this morning with Rich La Monica of the AG's office. He said the RV park does not intend to discontinue your service according to its February 14 letter. Mr. La Monica said the RV park credited \$121 for overcharges that you paid for the months of February and March 2008.

I asked PSE to provide me with the exact amounts it charged SS RV Park from April to current. Mr. La Monica said he would tell the RV park owner to call me. I will ask the RV park to credit any amounts above those that PSE provides. I don't know if this will result in the RV park you a credit, or if it will just mean you owe less than you have been billed. I also intend to address with the RV park what it can bill its tenants going forward.

Once this is accomplished, I will consider the matter resolved and closed. I will let you know what happens.

Thanks,
John Cupp

*** 02/24/2009 05:19 PM Email: Cupp, John (UTC) << Logen, Lynn (to Salmon Shores RV Park, cc to staff)
(Document link: Links to an Activity or Reminder document.)
<<OPEN THIS ACTIVITY TO VIEW IT IN ITS ENTIRETY>>

Good afternoon.
On May 15, 2008, I sent a letter to Salmon Shores RV Park, LLC. (the "Park" or "Salmon Shores") explaining the amount that Salmon Shores could charge tenants for electricity. I also explained that by charging more Salmon Shores was acting as a utility and was in violation of PSE's tariff. Violations of PSE's tariff can result in disconnection of service. In that letter I indicated that if you had any questions to contact me. I have reviewed a current bill to one of your tenants and I see that you have renamed kWh to "units". This is in violation of our tariff as explained in my May 15, 2008 letter and subsequent telephone conversations. In that letter I said that the Park cannot charge more, on a per kWh basis, than PSE charges the Park. Charging on a per "unit" basis when the units are kWhs is the same as "on a per kWh basis". Below is a summary of the Park's bills for January. The overall average is \$0.087172 per kWh on the January bills. This is the maximum rate that the Park can charge tenants on a per kWh or any unit related to kWhs basis for this bill period. The maximum rate will change over time and you will need to recalculate it each and every month.

3/11/2010

*** 02/25/2009 10:51 AM Email: Cupp, John (UTC) >> La Monica, Rich (ATG)
(Document link: Links to an Activity or Reminder document.)
Rich, I just wanted to give you a heads up that PSE sent the following message to Salmon Shores RV Park yesterday evening.

I haven't heard anything from the RV park owner. Should I still expect a call? Thank you,
John

John Cupp
Utilities and Transportation Commission
(360) 664-1113

(sent copy of PSE's 2/24/09 message to Salmon Shores RV Park)

*** 02/25/2009 11:27 AM Email: Cupp, John (UTC) << La Monica, Rich (ATG)
(Document link: Links to an Activity or Reminder document.)
FYI,

Thanks

From: La Monica, Rich (ATG)
Sent: Wednesday, February 25, 2009 11:27 AM
To: 'lynn.logen@pse.com'
Cc: Harper, Mary (ATG); Bernstein, Jake (ATG); Philips, Amanda (ATG)
Subject: Salmon Shores Matter Number 316894

Dear Lynn,

As per our conversation and the on-going matter this Office is investigating I request the following:

The Office of Attorney General of Washington is investigating a matter [Ref No. as above] relating to the Salmon Shores RV Park in Olympia Washington. One of the allegations relates to over-charging utilities to tenants. As per our previous conversations can you confirm whether or not Salmon Shores is in compliance with the tariff requirements and or UTC requirements relating to the billing of utilities, specifically electricity, to tenants of said park. If not in compliance, can you advise the time frame that said park was or has not been in compliance. Can you advise whether or not PSE has advised Salmon Shores and the UTC of any non-compliance matters relative to this matter.

Lynn, thank you for your time and assistance in this matter. I am aware that there may be restrictions regarding the forwarding of any client specific information and have thus not requested these details. The information as requested above would suffice for our investigative purposes. If you are able

3/11/2010

to provide this Office with the information requested you may send it to me

electronically via e-mail at: [HYPERLINK "mailto:richl@atg.wa.gov"](mailto:richl@atg.wa.gov)
richl@atg.wa.gov

Thank you for your time and assistance.

Regards,

Richard La MONICA
Office of Attorney general of Washington
Investigations – Seattle
(206) 389-3831
[HYPERLINK "mailto:richl@atg.wa.gov"](mailto:richl@atg.wa.gov) richl@atg.wa.gov

*** 03/05/2009 02:59 PM Email: John Cupp >> Customer
(Document link: [Links to an Activity or Reminder document.](#))
Ken,

Anything new between you and the RV park? Did you get the \$121 credit?

John Cupp

*** 04/02/2009 08:31 AM Email: Cupp, John (UTC) << La Monica, Rich
(ATG)
(Document link: [Links to an Activity or Reminder document.](#))
Hello Lynn and John,

As you are aware the Office of Attorney General of Washington has been investigating the allegations made against SALMON SHORES regarding over charging of utilities. The applicable RCW in this matter is RCW 59.20.070 (6). The initial investigation had identified that SALMON SHORES had in fact and pursuant to documentation provided, over charged tenants for utilities during February to April 2008.

As per this Offices' mandate for the Unit the jurisdiction of this investigation falls under, a Dispute Resolution [DR] protocol has been established. Following this process, this Office had initiated the DR process with opposing counsel. The DR outcome included the reimbursement of the over-charged utilities to the complainant for the months of February and March which he had paid to SALMON SHORES.

At this point however there has been an additional matter that requires finalization and your assistance. The complainant has made on-going allegations that the processes SALMON SHORES has implemented regarding billing of tenants at said park are still not compliant with the RCW.

Opposing counsel provided a copy of an e-mail from Lynn dated March 18, 2009 which they allege places his client in compliance with the PSE tariff and thus also compliant with UTC requirements.

In order to obtain a definitive outcome in this matter I would request a

3/11/2010

meeting with all of us [John, Lynn and myself]. This could take the form of a physical meeting or a three-way telephone conference. The objective of this meeting would be as follows:

1. To obtain definitive evidence in the form of confirmation from both PSE and UTC that SALMON SHORES is or is not in compliance
2. To obtain definitive evidence in the form of confirmation that the

billing rate SALMON SHORES charges its' tenants is or is not over-charged pursuant to the utility bills incurred by SALMON SHORES from PSE

Finally, in an attempt to obtain closure for the complainant he has advised

that if and when a definitive outcome has been made, he would like to deal with

John direct and hear it from him. Although this may be unique in that the complainant wants to hear direct from the UTC, I believe that in failing to do so, he will be under the impression that SALMON SHORES will and has been non-compliant and will continue to pay what he has calculated to be the proper utility rate. If SALMON SHORES is not compliant this will have bearing on the investigation. However, if they are compliant, in that they may be billing

inappropriately but the result is an under-charge as opposed to an over-charge, there would not be a violation of the aforementioned RCW. I have set aside all day Tuesday-Thursday 7-9 April with a view to accommodate a meeting. Please advise the following:

1. Would each of you be willing to meet with me?
2. Would you prefer a physical meeting?
3. Please advise best date and time within the stated time frame if possible and contact number

I am aware that your time is valuable in that you both have plenty of other

duties and tasks on your table. However, I also believe that if this matter is not resolved the complaint will re-surface continually and ultimately task our schedules. I appreciate your time, consideration and assistance in this matter.

Regards,

Richard La MONICA
Office of Attorney General of Washington
Investigations – Seattle
(206) 389-3831

*** 04/03/2009 09:56 AM Email: Cupp, John (UTC) << La Monica, Rich (ATG)
(Document link: Links to an Activity or Reminder document.)
Hello John and Lynn,

First of all much appreciated that both of you are able to provide additional

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assistance with a view to help us resolve this matter. After review of both your e-mails it appears that Wednesday the 8th of April is the best date. I will arrange a teleconference with both of you starting at say 10:00 AM Wednesday morning.

If this is OK please confirm and advise which telephone number that I should call. Thanks and regards,

Richard La MONICA
Office of Attorney General of Washington
Investigations – Seattle
(206) 389-3831

*** 04/03/2009 10:03 AM Email: Cupp, John (UTC) << Logen, Lynn (Document link: Links to an Activity or Reminder document.) I have continued to work with the manager at Salmon Shores (they had email problems for a few days and then the manager was ill for a few days) and I got a fax yesterday. Attached is a copy of the fax and my email back to the manager. From my standpoint I think the violation of our tariff is very close, if not fully, resolved.
10:00 on 4/8 works for me so we can discuss then.
Lynn

<<COPY OF FAX TO RV PARK AND METER READING DATA SAVED AS ATTACHMENTS (2)>>

*** 04/07/2009 06:43 AM Email: Cupp, John (UTC) << Ken Binkley (Document link: Links to an Activity or Reminder document.) Mr. La Monica:

I have not heard from you for a while and I am wondering what is the latest status of this complaint against Salmon Shores. My latest billing statement from SS is attached.

It would appear that Ms. Pierpoint is still trying to scam her way out of this situation. She is apparently charging a kwh rate that is close to what Mr Cupp told me is the correct rate. However, the problem is her new "Electric Availability Charge" (EAC). As you can see, it is \$21.86, which amounts to

close to a 25% surcharge for making the electricity "available" to me. I believe this is way off. Attached also is a copy of my neighbor's billing statement. Her EAC is \$2.71, which apparently is calculated by using her kwh usage at the rate of \$0.00293. If Ms. Pierpoint had used the same method to figure my EAC, my charge would be \$2.71. I have also talked to a number of

other neighbors who tell me that their EAC charges are \$21.86, or about \$13.00, or about \$29.00. If Ms. Pierpoint thinks that this scheme is the correct way of billing us for electricity, I beg to differ.

Also attached is a copy of my latest statement. Ms. Pierpoint is still trying to collect the illegal debt of \$158.40 from me.

Can you please let me know what is currently going on with this situation. My bills are due on the tenth of the month. Unless I see something to the contrary, I will pay my electric bill at the \$0.08717 rate and probably use the \$0.00293 per kwh rate for the EAC (or \$2.71 not \$21.86), even though I don't believe it is correct.

Thank you.

Ken Binkley

<<COPY OF BINKLEY APRIL 09 BILL; ANOTHER TENANT'S APRIL 09 BILL; BINKLEY BILLING STATEMENT WITH BALANCES CARRIED FORWARD - SAVED AS ATTACHMENTS(3)>>

*** 04/07/2009 06:43 AM Email: Cupp, John (UTC) << Ken Binkley to AG, cc to staff (Document link: Links to an Activity or Reminder document.) Mr. Bernstein:

Thank you for sending me the copy of your letter to Salmon Shores' attorney. I am surprised that I actually received it since you mailed it to me at the Salmon Shores address. As I have asked your office several times now, I would prefer that you to use my P.O. Box address instead. I don't have the gas to check my mail each day, but I do at least check it at least once a week. If it is an time sensitive matter, please let me know via email that I have something in my P.O. Box and I will make a special trip downtown.

Also, Ms. Pierpoint has announced a new Salmon Shores U.S. Mail policy. I am now certain that any future mailings to me at Salmon Shores will not make it. The new Mail Policy brings up some issues that I have written to your office before, which have yet to be addressed. So, I am planning to bring up this matter as a separate complaint in the near future.

Thank you.

Ken Binkley
P.O. Box 2213
Olympia, WA 98507-2213

*** 04/07/2009 09:35 AM Email: Cupp, John (UTC) << La Monica, Rich (ATG) to customer, cc to staff (Document link: Links to an Activity or Reminder document.) Hello Ken,

As you are aware this matter has involved a number of agencies, the Office of Attorney General, the UTC and PSE. The primary issue with respect to determining how the billing rate has been implemented by SALMON SHORES is a

matter that requires both UTC and PSE to assess, evaluate and comment. I have scheduled a tele-conference with these parties with a view to obtain definitive clarification with respect to the aforementioned.

Once I have this information this office will take appropriate finalization steps. I am also aware that pursuant to your last e-mail that you have established a working relationship with Mr. John CUPP of the UTC. Further that it would be a consideration of yours to be able to meet / discuss with him information relating to the billing process both previous and future to ensure that SALMON SHORES is billing appropriately.

I have discussed this with Mr. CUPP and Mr. LOGAN. Once we have evaluated all the information, inclusive of your last e-mail [04/07/09] I will arrange for you to meet with / discuss the findings with any and or all of the parties [CUPP, LOGAN, AGO].

As these matters with regard to billing are complex and require the expert analysis of both PSE and UTC I am confident that the steps taken will address the issues of concern identified in this investigation.

I sincerely appreciate your patience and diligence in providing this Office with information relating to the utility billing process at SALMON SHORES.

I will endeavor to contact you by the end of the week when I am in a better position to address some of your concerns. If you have any other questions or concerns please let me know.

Regards,

Richard La MONICA
Office of Attorney General of Washington Investigations - Seattle
(206) 389-3831
richl[atg.wa.gov

*** 04/08/2009 07:52 AM Email: Cupp, John (UTC) << La Monica, Rich (ATG)
(Document link: Links to an Activity or Reminder document.)
Good morning John and Lynn,

Attached you will find an agenda and one letter we received from SALMON SHORES counsel. I have made reference in the agenda to the e-mails sent by BINKLEY, John was cc-ed by BINKLEY and I forwarded a copy to Lynn.

Have a look at these and I will get us connected at 10 AM.

Thanks again John and Lynn

3/11/2010

Regards,

Rich

<<COPY OF LETTER FROM RV PARK'S ATTORNEY TO AG'S OFFICE AND COPY OF AGENDA FOR TODAY'S TELECONFERENCE SAVED AS ATTACHMENTS (2)>>

*** 04/08/2009 10:00 AM Phone: John Cupp >> Conference call with Rich La Monica, AG; Lynn Logen, PSE
(Document link: Links to an Activity or Reminder document.)
Mr La Monica organized this call to make sure the company, the AG and the UTC were on the same page in terms of the RV park's compliance with PSE's tariff.

We agreed that the RV park was getting closer, but was not entirely accurate in its current bills to its customers. We agreed that figuring out the proper per KWh rate is complex because the RV park has seven or eight meters, and some are billed by PSE at different rates than others. We did determine that the RV park was not applying the Electric Availability Charge (EAC) appropriately. Lynn

Logen said he will continue to work with the company on this issue.

I pointed out to the other parties that Mr Binkley was charged \$21.86 for the EAC in April, and another customer (based on a bill copy Mr B provided as an attachment to his 4/7 e-mail) was charged \$2.71. I also pointed out that the \$2.71 was based on the customer's usage, which is inappropriate according to what I have learned in the course of this dispute.

Another issue I asked the AG to look at is the \$158.40 balance on Mr B's account that has been carried forward. I told him that I thought the RV park had agreed to credit this balance. Mr La Monica said the RV park agreed to credit \$121.11 for overcharges last February and March. He said that he will encourage the RV park to credit the remainder of the balance forward since the EAC has not been calculated correctly.

Mr La Monica said he will send detailed notes from our conversation for Mr Logen and I to review. He will then put together a letter to the RV park and one to Mr B.

Mr La Monica wanted to identify each of our roles in this issue. He said that Mr B told him the only one he trusts in this issue is John Cupp from UTC. I made it clear to the group that the UTC regulates PSE, but not the RV park. I explained that I have made this clear to Mr B. I said that I don't mind dealing

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with Mr B, but I want it to be clear that I do not intend to be the lead in his complaint against the RV park. Both parties agreed that this is appropriate. I explained that my office is not far from Salmon Shores RV Park and I don't want Mr B to start using the UTC as his office for this matter.

*** 04/09/2009 08:15 AM Email: Cupp, John (UTC) << La Monica, Rich (ATG)
(Document link: Links to an Activity or Reminder document.)
Hello John and Lynn,

First of all let me thank you for the time and assistance you both have provided to this Office in regards to the above referenced matter. It is always a pleasure to work with individuals who not only possess expert knowledge in their respective fields but are able to communicate it to laymen such as myself in a professional manner.

To this end I have completed what we would call a follow-up investigative report. This report which is attached to this e-mail, will accompany my original investigative report. In an effort to ensure that I have articulated the information that was provided / agreed upon during our tele-conference, I am submitting it to both of you with a view to obtain any comment / corrections that either of you feel should be included. I have not included all the attachments, but I believe the content of the report should suffice. However, if you require the attachments let me know and I will arrange for them to be included in a pdf file attached to the report.

When you have reviewed the document please feel free to send me any comments / corrections electronically.

I hope you both have a great week-end and look forward to meeting you both one day soon.

Regards,

Richard La MONICA
Office of Attorney General of Washington
Investigations – Seattle
(206) 389-3831
HYPERLINK "<mailto:richl@atg.wa.gov>" richl@atg.wa.gov

*** 04/09/2009 11:26 AM Email: Cupp, John (UTC) >> La Monica, Rich (ATG); 'Logen, Lynn'
(Document link: Links to an Activity or Reminder document.)
Rich, it looks to me like you took good notes.

Thanks,

John Cupp
Utilities and Transportation Commission

3/11/2010

(360) 664-1113

*** 04/09/2009 01:28 PM Email: Cupp, John (UTC) << Logen, Lynn (Document link: Links to an Activity or Reminder document.)
I have made some suggested changes to the attached document using the "Track Changes" tool in Word. If you cannot see the changes let me know and I will format the changes differently. I also inserted a couple of comments to explain a couple of changes.
Please let me know if you have any questions.
Thanks.
Lynn

<<SEE ATTACHMENT>>

*** 07/06/2009 04:08 AM Email: Cupp, John (UTC) << Ken Binkley (Document link: Links to an Activity or Reminder document.)
Mr. La Monica:

It has been too long since I have heard from your office concerning this complaint. What is the status?

Ken Binkley

*** 07/06/2009 07:30 AM Email: Cupp, John (UTC) << Ken Binkley (Document link: Links to an Activity or Reminder document.)
(Consumer to AG, cc to UTC)

Ms. Caldwell:

I got a auto-reply to my email for Rich La Monica saying he was "overseas".

Who is Tim Schindele and if Mr. La Monica has left why have I not been contacted about the status of my Salmon Shores complaint? It has been over

fourteen months since I started this complaint and I think that your office has failed to act on this complaint in a responsible manner. I understand that

recent complaints from my fellow tenants against Salmon Shores over the same subject matter have been blown off.

Please let me know what is going on.

Thank you.

Ken Binkley, WISHA Whistle blower

*** 07/06/2009 09:01 AM Email: Cupp, John (UTC) << Caldwell, Cathie (ATG) (Document link: Links to an Activity or Reminder document.)
We have proposed a settlement agreement with the opposing parties' attorney who is checking with the landlord. My hope is that we will hear from him this week and we'll let you know as soon as we hear. My apologies for not notifying you. The investigation is done so Mr. LaMonica's departure doesn't affect

3/11/2010

your case. Tim Schindele is the Investigations manager. I'll be back in touch with you later this week. Thank you.

CATHIE CALDWELL PROGRAM MANAGER
MANUFACTURED HOUSING DISPUTE RESOLUTION PROGRAM
206-389-2106 (w) | 206-587-5636 (f) | cathiec@atg.wa.gov 800 Fifth Avenue
Suite 2000, Seattle, WA 98104-3188 www.atg.wa.gov/MHDR.aspx

WA State Attorney General's Office, Consumer Protection

*** 07/07/2009 09:46 AM Voice Mail: John Cupp >> Customer
(Document link: Links to an Activity or Reminder document.)
Mr said he wants to talk to me about an agreement between the AG's office and the RV park. Mr asked me to call him to discuss.

*** 07/08/2009 08:08 AM Email: Cupp, John (UTC) << Ken Binkley
(Document link: Links to an Activity or Reminder document.)
Mr. Cupp:

Attached is the pdf of the "settlement agreement". Talk to you soon.

Thank you.

Ken Binkley, WISHA Whistle blower Pro Se

*** 07/09/2009 08:34 AM Email: Cupp, John (UTC) >> 'bink@wolfenet.com'
(Document link: Links to an Activity or Reminder document.)
Ken,

As you know, I'm not an attorney and cannot give you legal advice. Have you ever contacted an attorney about this (other than the AG's office)? You may be familiar with the Northwest Justice Project. Just in case, here's the URL: <http://www.nwjustice.org/>

I think the settlement agreement is in line with the discussions I had with the AG and PSE regarding your dispute.

The allowable charge for electricity is not real straightforward, and if you have questions in the future you can e-mail me a copy of your invoice. I'll have PSE look at it to make sure the RV park is charging what it's allowed to charge.

Thanks,

John Cupp
Utilities and Transportation Commission
(360) 664-1113

*** 07/10/2009 10:27 AM Email: Cupp, John (UTC) << Ken Binkley
(Document link: Links to an Activity or Reminder document.)

3/11/2010

Mr. Cupp:

Thanks for the email dated July 9, 2009. I am having some computer issues that I need to fix before I respond to the AGO's proposed Settlement Agreement with Salmon Shores. Those issues are also getting in the way of my scanning in my latest invoices concerning the EAC surcharges now being demanded by Salmon Shores for providing tenants with electricity. I first brought this new surcharge issue up with Mr. La Monica in a email dated April 7, 2009. I cc'ed a copy to you that date but only got an auto-response email stating that you were out of the office until... April 7th. The next time you emailed me was yesterday. Did you get this email?

During our telephone conversation on July 7th, you stated that you would be out of the office for the next two weeks. Please check your email when you return. I will get my computer issues resolved and scan in my EAC invoices and email you with that stuff and some other stuff that I need to do concerning

this situation. There will be no settlement agreement between myself and Salmon Shores until I am convinced that the EAC charges added to my monthly electrical bill are legal according to the UTC.

I have attached a pdf version of Mr. La Monica's April 7, 2009 response to my email. Until this past Monday, this was the last communication from the State concerning my complaints against Salmon Shores. Thanks.

Have a good trip,

Ken Binkley, WISHA Whistle Blower & Tenant ProSe

<<COPY OF E-MAIL FROM CONSUMER TO AG SAVED AS ATTACHMENT>>

*** 08/20/2009 10:52 AM Phone: John Cupp << Customer (Document link: Links to an Activity or Reminder document.) Mr asked me to call him.

*** 08/20/2009 03:38 PM Phone: John Cupp >> Customer (Document link: Links to an Activity or Reminder document.) Mr said he is still fighting this battle, and he doesn't think anyone is willing to try to help him. I told him I thought the AG ws helping him because his issue is not jurisdictional to the UTC as long as the RV park charges what it pays PSE for electricity. He said there is an "EAC," which is an Electric

Access Charge. He and his neighbor have both protested the charge and the AGO has ignored him. He said PSE says the charge is proper. Mr said the charge vaires from \$12 to \$26 per customer per month.

Mr said Jody at the RV park explained that after the RV park charges each

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tenant, and after the store's usage is calculated, the rest is split up among tenants. This is for street lights, the laundry, sewage pumps, etc. Mr said

there are no real street lights to speak of, people pay to use the laundry, and there are monthly charges for sewage, so by charging this power to tenants the RV park is double dipping.

Mr said the RV park is also charging PSE's winter rates, its highest rates, to calculate the EAC.

Mr also said that the AG and PSE came up with the settlement that said the EAC was proper, and he was not consulted at all in this settlement. He said he was pressured to sign the settlement, but never did.

Mr said he intends to file a formal complaint at the UTC because he thinks PSE's Tariff Schedule 24 is being misused by the RV park. He also said that

Schedule 7 is mentioned in Schedule 24(?).

Mr. Binkley said he intends to file a formal complaint, he wants proof that the EAC is legal.

*** 08/22/2009 08:00 AM Email: Cupp, John (UTC) << Ken Binkley to AG, cc to UTC and PSE
(Document link: Links to an Activity or Reminder document.)
Ms. Caldwell:

Once again Salmon Shores is threatening to cut off my power.

Your office needs to remind Salmon Shores that such a power cut off is a clear violation of RCW 59.20.130(6)- Protection and maintenance of utilities.

Your office needs to remind Salmon Shores that this complaint is not resolved until it is resolved.

Thank you.

Ken Binkley, WISHA Whistle Blower, Pro Se

*** 08/24/2009 10:09 AM Email: Cupp, John (UTC) << Logen, Lynn - PSE
(Document link: Links to an Activity or Reminder document.)
FYI, I had a long telephone conversation with Mr. Binkley last Thursday. He told me that the additional flat rate charge was varying a great deal and he thinks that Salmon Shores is not properly calculating that. He is going to

send me more information and I will check into that allegation. Mr. Binkley also argued that there was more than one way to re-sell power and that even though a portion of the power was being charged at the proper rates the

3/11/2010

additional flat rate charge was also re-sale of power. This is not how we have interpreted our tariff in the past and I see no reason to change that interpretation. I will encourage park owners to include the amounts that they do not collect in some other way, perhaps by increasing rents rather than just apportioning to tenants on a flat rate.

Mr. Binkley also said that if he were to use the pay washers and dryers in the park he would be paying twice for the power they use since he is already being charge for the usage in the flat rate charge. He also wondered if the park was properly subtracting the usage by the store. Finally he said that water service was supposed to be included in the rent, but thinks he may be paying the bill for electric service to the water system through the flat rate charge and feels that inappropriate. My notes also indicate that he says there is no accountability to anyone if the park is subtracting the correct amount for the store or calculating the flat rate charge correctly.

I will let you know when I get further information.

Lynn

*** 08/24/2009 02:50 PM Email: Cupp, John (UTC) << Ken Binkley/AG, cc to UTC and PSE

(Document link: [Links to an Activity or Reminder document.](#))

Caldwell, Cathie (ATG) wrote:

> We will make contact with the management. Forgive my assumption but I would assume that your refusal to pay the EAC charge is why they are threatening to turn off your electricity?

>

Ms. Caldwell:

Personally, I do not believe that it is your job to make assumptions, so I have no forgiveness to offer you.

> As I mentioned in my email to you on Wednesday, August 19, "I spoke with Mr.

Bernstein, our Assistant Attorney General, about your difficulties regarding the EAC charge. He informed me that after careful review of the complaints

brought by other Salmon Shores tenants in April and June of this year, this office has declined to open a formal investigation regarding the EAC charge

because the Puget Sound Energy Tariff Specialist reported that no law had been broken. I understand that you disagree with this but unless you provide written documentation to the contrary we will not move this matter forward."

3/11/2010

>

I am working on it and hope to have something for you by the end of the week, unless, of course, Salmon Shores cuts off my power. Mr. Cupp is again out of the office until August 25th.

But perhaps you could help, considering that I raised the EAC issue over four months ago and heard no response from your office until your email last week.

Please have your Assistant Attorney General Jake Bernstein write to me and explain your legal reasoning.

> You do need to remain current on your bill and pay the EAC charge. Is this the reason for the threat of turning off your electricity?

>

No. The reason is the same has last February's Threat to Cut Off my electricity. I am current on my bills, both rent and electricity, other than the disputed over charging of electricity that Salmon Shores continues to engage in.

Your office needs to remind Salmon Shores that such a power off is a clear violation of the MHLTA RCW 59.20.130 (6)- Protection and maintenance of utilities.

Your office needs to remind Salmon Shores that this MHLTA complaint is not resolved until it is resolved.

Thank you.

Ken Binkley, WISHA Whistle Blower, Pro Se

*** 08/25/2009 07:56 AM Email: Cupp, John (UTC) >> 'Logen, Lynn'
(Document link: Links to an Activity or Reminder document.)
Hi Lynn,

I think Rich La Monica has left the AG's office. Ken Binkley has been working with Cathie Caldwell and Jake Bernstein.

I also had a conversation with Mr. Binkley, late Thursday afternoon. He called me about his concerns that the EAC (Electric Availability Charge?) was being charged improperly. He was kind of hard to follow, but the bottom line is that he said he wants to file a formal complaint about the EAC. He said he needs

proof that the EAC is applied legally. He also said he thinks Tariff Schedule 24 is being misused by the RV park.

I'm also confused about the statement that the flat rate charge is varying.

I'll keep you posted if I hear more from Mr. Binkley. Thank you,

John Cupp
Utilities and Transportation Commission

3/11/2010

(360) 664-1113

*** 09/18/2009 12:52 PM Letter: Roger Kouchi << consumer
(Document link: Links to an Activity or Reminder document.)
(((SEE ATTACHMENT FIELD OF THIS ACTIVITY)))
- Copy of the consumer's complaint (possible formal complaint).

*** 09/18/2009 02:01 PM Email: Roger Kouchi >> ann rendahl (utc)
(Document link: Links to an Activity or Reminder document.)
Ann - I would like to set up a meeting with you early next week to discuss
this
potential formal complaint. I believe the consumer might believe that he
has
submitted a formal complaint (see attached). However, there is a legal
interpretation as to whether or not the consumer's issue is jurisdictional.

The consumer is seeking to file a formal complaint against the Salmon
Shores RV
Park (Park) because he believes the Park's Electric Availability Charge
(EAC)
is being charged improperly. I read the informal inquiry and the
consumer's
complaint and believe we need a better understanding of the EAC charges and
how
the Park is applying PSE's rates to the Park's 7 or 8 meters (i.e., it
appears
that the RV park has 7 or 8 meters and some are billed by PSE at different
rates than others). My question would be, couldn't we (Consumer Protection

staff) continue to work this as an informal inquiry until we get a better
handle on the EAC? Here are my additional questions:

- Can I simply call the consumer and tell him what I would like to do? I
can
try to complete this process in the next 2 - 4 weeks with PSE, the Park and
the
AG's.
- If we get to a certain point and the Park refuses to work with us
further,
could I simply ask the consumer to resubmit his formal complaint at a later
date.

Here is a brief summary of what happened.

- Since April 2, 2008, John Cupp has been working with (informal inquiry)
with the consumer (Ken Binkley), PSE (Lynn Logen), and the Attorney
General's
office (Rich La Monica). The consumer was claiming that Salmon Shores RV
Park
was illegally selling electricity. During the course of the investigation,
it
was determined that Salmon Shores RV Park was illegally selling
electricity.
The Park agreed to change its billing practices and charge the same rate
per
kwh as PSE and refund \$121 back to the consumer.
- The Park instituted a new charge called the Electric Availability
Charge
(EAC). It is our understanding that the Park charges a fee for the EAC
charge
which is calculated as follows:

3/11/2010

PSE bill = \$2,243.38
Salmon Shores billed to customers (0.0872 cents/kwh) = \$1,440.78
Salmon Shores Usage = \$182.54
Difference = \$620.06 divided by total number of tenants (48) = \$12.92 EAC charge

In staff's opinion, the Park is not reselling electricity. It is only recovering the amount billed by PSE. The Park seems to have elected to charge a single rate (lower than PSE's three-tiered rates). That is why it has to charge a new charge called the Electric Availability Charge (EAC).

PSE's rate for the Park is on Schedule 24 of PSE's tariff (8.748 cents/kwh)
http://www.pse.com/SiteCollectionDocuments/rates/elec_sch_024.pdf

Thanks for your help.

*** 09/22/2009 03:28 PM Email: Roger Kouchi >> consumer
(Document link: Links to an Activity or Reminder document.)
I have requested the records center docket your formal complaint against Salmon Shores RV Park. They will be sending a notice out to all parties. I believe the parties have 6 weeks to respond. Once the responses are received, the Administrative Law Judge will convene a prehearing conference to go over scheduling process. Please feel free to contact me if you have questions. Thank you.

*** 09/23/2009 07:21 AM Email: Roger Kouchi << consumer
(Document link: Links to an Activity or Reminder document.)
Your message

To: bink@wolfenet.com
Subject: Formal Complaint against Salmon Shores RV Park
Sent: 9/22/2009 3:27 PM

was read on 9/22/2009 9:13 PM.

*** 09/25/2009 08:35 AM Email: Kouchi, Roger (UTC) << Ken Binkley
(Document link: Links to an Activity or Reminder document.)
I have a couple of issues I would like to bring up.

1) Parties

I wish to make sure that all the parties involved in this formal complaint are included. Besides myself, PSE and Salmon Shores, I believe that the AGO's Manufactured Housing Dispute Resolution Program is a party to this complaint. After all, they have investigated and determined that Salmon Shores violated state laws concerning the illegal re-sale of electricity by Salmon Shores.

However, in spite of that, they also have refused to address my concerns about the illegality of Salmon Shores' use of PSE's EAC "rule". Indeed, they have gone to the length of claiming that their "AAG" has determined the EAC to

be
 legal and have pressured me to pay the EAC charges when Salmon Shores once
 again threatened to cut off my power. (See attached pdf.)

2) Assistant Attorney Generals

I realize that I have no say in the UTC's choice of AAG who are involved in

this complaint. However, I will have serious concerns if AAG Kyle Crews
 becomes
 directly involved in this UTC complaint. I believe I mentioned to you my
 WISHA
 complaint related efforts to Decertify the City of Tacoma as a L&I Self
 Insured
 employer. Tacoma's Assistant City Attorney Kyle Crews was involved in that
 situation. I was his whistle blower and he has never forgotten it.

The only time that Mr. Crews and I were opposing "counsel" was at a Tacoma
 Hearing Examiner's preliminary hearing in 2006 where I was spokesperson for
 a
 neighborhood group opposed to a re-zoning of a property. He was so upset at

having to sit next to me that he kept his back to me throughout the
 proceeding.

Afterward, I predicted to my neighbors that Mr. Crews would retire before
 he
 had to face me at the main hearing and, sure enough, he retired and was
 replaced by Tacoma Power's Chief Assistant Attorney. Three months ago, I
 discovered that Mr. Crews had been hired by the AGO in September 2006 and
 has
 bragged about "representing thirteen different state agencies and
 divisions"
 including the UTC's Energy Site Evaluation Council (EFSEC).

Given the AGO's Manufactured Housing Dispute Resolution Program's position
 on
 the EAC and what I know about AAG Crews' past involvement with my WISHA
 complaint related situations and his personal animus towards me, I suspect
 that
 AAG Crews has been giving his corrupt style of legal advice to the MHLTA
 Dispute Resolution Program. I hope that he will not be allowed to do the
 same
 for this current Formal UTC complaint.

*** 10/15/2009 05:37 PM Email: Kouchi, Roger (UTC) << Logen, Lynn
 (Document link: [Links to an Activity or Reminder document.](#))

Good afternoon. I'm sorry it has taken me so long to get back to you after
 I
 got your telephone message. I will give you a call back, but first I
 thought I
 would send you the attached spread sheet. This is one of the spread sheets

that I sent to Salmon Shores.

Salmon Shores is served under Schedules 7, 24 and 25. The spread sheet
 totals
 up all of the kWh and dollars that PSE bills and then calculates a single
 average rate. I have found in the past that RV parks, marinas, strip
 malls,
 etc. do not have the ability to do complex billings plus there is always a

basic charge that needs to be allocated and sometimes (like under Schedule 25)

there is a demand charge and there can also be a kVarh charge as well.

Also,

some landlords get bills with city tax. As far as I know these landlords only

meter kWh, they do not have the ability to pass through demand (kw) or kVarh

charges since they do not meter these quantities.

Next is the EAC charge that Salmon Shores uses. Salmon Shores, as I understand

it, does not meter the usage for outdoor lighting or for the laundry room.

Therefore each month the total kWhs registered on the Salmon Shores' meters

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cant hagemoe erkW tanPS caresthy ndupwih

hotfl Fr

exmpn he attached spread sheet PSE billed SS (the first group on the spread sheet) 51,980 kWh for a total of \$4,650.73 or an average of \$0.089472

per kWh. If SS's meters totaled 50,000 kWh they would bill tenants a total of

\$4,473.60 resulting in \$177.13 unbilled. I advised SS that dividing this \$177.13 equally between the tenants as an EAC was OK with PSE, or they could

pass through that cost in any other way, as long as it was not on a per-kWh

basis. I even suggested that they increase their monthly rent enough to cover

the monthly shortfall. SS chose to go with an EAC charge.

I hope this is helpful. I will try to give you a call tomorrow.

*** 10/16/2009 09:58 AM Email: Kouchi, Roger (UTC) << Logen, Lynn (Document link: Links to an Activity or Reminder document.)

Take a look at Attachments #9 and #10 to the complaint. Attachment #9 shows

that there was a \$246.74 total difference between what PSE billed to Salmon

Shores and what Salmon Shores billed to Tenants on a per kWh basis. Salmon

Shores then divided the \$246.74 by 42 which is the number of billed tenants at

Salmon Shores to result in an EAC charge of \$5.87 per tenant. This \$5.87 appears on Attachment #6 as a line item below the per kWh charges.

So it

looks to me that the EAC charge is on a per tenant basis.

*** 10/16/2009 10:35 AM Email: Kouchi, Roger (UTC) << Logen, Lynn (Document link: Links to an Activity or Reminder document.)

Here is an email from the Attorney General's investigator saying that he accepted the changes that I had suggested, but he did not attach the report. I

will forward my email with the report attached. _____

From: La Monica, Rich (ATG) [mailto:RichL@ATG.WA.GOV]

Sent: Thursday, April 09, 2009 2:17 PM

To: Logen, Lynn

Thanks Lynn,

I included your changes. Thanks for your help and sorry about misspelling

3/11/2010

of
your name.

From: Logen, Lynn [mailto:lynn.logen@pse.com]
Sent: Thursday, April 09, 2009 1:28 PM
To: La Monica, Rich (ATG); Cupp, John (UTC)

I have made some suggested changes to the attached document using the "Track Changes" tool in Word. If you cannot see the changes let me know and I will format the changes differently. I also inserted a couple of comments to explain a couple of changes. Please let me know if you have any questions. _____

From: La Monica, Rich (ATG) [mailto:RichL@ATG.WA.GOV]
Sent: Thursday, April 09, 2009 8:15 AM
To: Cupp, John (UTC); Logen, Lynn
Cc: Bernstein, Jake (ATG); Caldwell, Cathie (ATG); Harper, Mary (ATG); Philips, Amanda (ATG); Rodriguez, Toy (ATG)

Hello John and Lynn,

First of all let me thank you for the time and assistance you both have provided to this Office in regards to the above referenced matter. It is always a pleasure to work with individuals who not only possess expert knowledge in their respective fields but are able to communicate it to laymen such as myself in a professional manner.

To this end I have completed what we would call a follow-up investigative report. This report which is attached to this e-mail, will accompany my original investigative report. In an effort to ensure that I have articulated the information that was provided / agreed upon during our tele-conference, I am submitting it to both of you with a view to obtain any comment / corrections that either of you feel should be included. I have not included all the attachments, but I believe the content of the report should suffice. However, if you require the attachments let me know and I will arrange for them to be included in a pdf file attached to the report.

<<Follow-up investigation report.docx>>

When you have reviewed the document please feel free to send me any comments / corrections electronically.

*** 10/16/2009 10:38 AM Email: Kouchi, Roger (UTC) << Logen, Lynn (Document link: Links to an Activity or Reminder document.) Here is my email to the AG's investigator with the report attached. You should be able to see the changes that I suggested in the attached Word document. (((SEE ATTACHMENT FIELD OF THIS ACTIVITY)))

*** 10/16/2009 10:41 AM Email: Kouchi, Roger (UTC) << Logen, Lynn

(Document link: Links to an Activity or Reminder document.)
 I just noticed this email that you might like for your records. Attached to the email is a letter from the attorney for Salmon Shores and the Agenda for a tele-conference that the investigator, John Cupp and I had. _____

From: La Monica, Rich (ATG) [mailto:RichL@ATG.WA.GOV]
 Sent: Wednesday, April 08, 2009 7:53 AM
 To: Cupp, John (UTC); Logen, Lynn
 Cc: Bernstein, Jake (ATG); Caldwell, Cathie (ATG); Philips, Amanda (ATG); Harper, Mary (ATG); Rodriguez, Toy (ATG)

Good morning John and Lynn,

Attached you will find an agenda and one letter we received from SALMON SHORES counsel. I have made reference in the agenda to the e-mails sent by BINKLEY, John was cc-ed by BINKLEY and I forwarded a copy to Lynn.

<<WoodringLtrReComplaintIssues2009-03-26.pdf>> <<Tele-conf 8 April 09 UTC and PSE.docx>>
 (((SEE ATTACHMENT FIELD OF THIS ACTIVITY)))

Have a look at these and I will get us connected at 10 AM.

Thanks again John and Lynn

*** 10/16/2009 12:30 PM Email: Roger Kouchi >> Lynn Logan
 (Document link: Links to an Activity or Reminder document.)
 Lynn – Again, thanks for all the info. I briefly reviewed all the data you

provided. I have the following questions/requests.

- It appears that PSE recommended that Salmon Shores use 0.08717 cents per kwh as the basis for its bills. I believe you stated that PSE averaged the per kwh charges. Can you show me the calculation of how PSE came up with the 0.08717 cents per kwh?
- Please show me how the 3 schedules come into play (i.e., Schedule 7, 24, and 25).

I appreciate your help in understanding the final agreement. When I get back I will attempt to put together a brief summary that I can share with my boss and perhaps the UTC's Administrative Law Division (Ann Rendahl).

*** 10/16/2009 01:05 PM Email: Kouchi, Roger (UTC) << Logen, Lynn
 (Document link: Links to an Activity or Reminder document.)
 Each bill will have a different average due to (1) rate changes, (2) demand

charges, and (3) kVarh charges. The \$0.8717 per kWh was for a specific bill period and was calculated as shown below. This bill happens to be a prorated bill due to a rate change so there are twice as many lines. As I worked with

Salmon Shores I did this for several months and even emailed them this spread sheet in Excel so they could just update the dates, kWh and amounts each month.

((SEE ATTACHMENT FIELD OF THIS ACTIVITY)))

- Excel spreadsheet of the data below

Account Number	Date	kWh	Bill Amount	Average per kWh
147-393-000-4	1/26/2009	827.27	\$ 75.61	\$ 0.091397
147-393-000-4	12/31/2008	222.73	\$ 20.42	\$ 0.091681
186-829-100-4	1/26/2009	1355.15	\$ 128.27	\$ 0.094654
186-829-100-4	12/31/2008	364.85	\$ 34.60	\$ 0.094833
347-393-000-0	1/26/2009	1300	\$ 120.46	\$ 0.092662
347-393-000-0	12/31/2008	350	\$ 32.53	\$ 0.092943
347-393-000-0	1/26/2009	1906.67	\$ 178.04	\$ 0.093377
347-393-000-0	12/31/2008	513.33	\$ 48.07	\$ 0.093643
451-990-000-7	1/26/2009	25149.13	\$ 2,158.56	\$ 0.085830
451-990-000-7	12/31/2008	6770.87	\$ 582.23	\$ 0.085990
Total	38760	\$ 3,378.79	\$	0.087172

Sum of 1/26	30538.22	\$ 2,660.94	\$
0.087135			
Sum of 12/31	8221.78	\$ 717.85	\$
0.087311			
38760	\$ 3,378.79	\$	0.087172

In the spread sheet above account 147-393-000-4 is billed on Schedule 7, account 186-829-100-4 is billed on Schedule 24, account 347-393-000-0 is billed on Schedule 7, account 451-990-000-7 is billed on Schedule 25. After I did

this spread sheet Salmon Shores told me about two other bills that they get for service to the RV park. Account 447-393-000 is billed on Schedule 24 and account 481-248-100 is billed on Schedule 7. I sent Salmon Shores a revised spread sheet after I found out about the two additional meters. In summary there are 3 meters billed on Schedule 7, 2 meters billed on Schedule 24 and 1 meter billed on Schedule 25 (the above spread sheet only included 2 meters on Schedule 7, 1 meter on Schedule 24 and 1 meter on Schedule 25). I suggested to Salmon Shores that they average all of the meters rather than bill some tenants at one average rate and other tenants at different average rates.

Lynn

*** 12/18/2009 01:14 PM Email: Kouchi, Roger (UTC) << Cupp, John (UTC)
(Document link: Links to an Activity or Reminder document.)
Fyi...

-----Original Message-----

From: Ken Binkley [mailto:bink@wolfenet.com]
Sent: Friday, December 18, 2009 1:12 PM
Subject: Eviction

Ms. Caldwell:

I am not sure it will do much good for me to write you, but I need to try.

After the AGO's blatant violation of my civil rights at the December 3, 2009 UTC hearing, I feel that it is time for your office to stop your own violations the MHLTA law and to issue your Order of Violation against Salmon Shores. While I know that the Olympia Police Department's Rent-A-Cop claims that the "complaint" did not come from your office, if your office had done the job as required by the RCW none of this continuing nightmare (aka, Montecucco's Revenge) would be happening.

It has been a year since the MHLTA Investigator Rich La Monica completed his investigation of Salmon Shores. That investigation found that Salmon Shores has violated the Landlord-Tenant laws that were enacted to protect people like my neighbors and myself from Landlords, like Mr. Young, who consider themselves above the law. The games that you have played with the "Settlement Agreement Between the Parties" have only protected Salmon Shores from the consequences of their violations of the MHLTA but have encouraged them to continue to violate the law. Let me be clear on this issue: last January, had you bothered to ask me if I was interested in entering into a "Settlement Agreement" with Salmon Shores, I would have said NO! I am saying to you now: I will not sign any "Settlement Agreement" with Salmon Shores.

With your malfeasance with the "Settlement Agreement" and the AGO's misuse of a OPD Rent-A-Cop, Steve Young has realized that he has nothing to fear from the AGO and UTC. Mr. Young_ * lied * _to a UTC Administrative Law Judge when he said that he would enter into a "/good faith/" effort at mediation with a UTC mediator, just as he did during your office's "mediation" efforts. Less than a week after the UTC Hearing, Mr. Young decided that he was "too busy" to be bothered with mediation and ordered the Salmon Shores Manager to issue a "20-Day Notice To Terminate Tenancy" against me, effective December 31,

3/11/2010

2009.

(See Attachment).

((SEE ATTACHMENT FIELD OF THIS ACTIVITY)))

I have no confidence that you will stop this violation of the MHLTA, but I need to ask you nonetheless. Please contact Mr. Young and tell him that it is illegal for him to evict me.

Now for some Salmon Shores News:

1) Jody Lynn Pierpoint is no longer the Manager of Salmon Shores. It would seem that while it is alright for Ms. Pierpoint to steal from Mr. Young, it not alright for Ms. Pierpoint to steal from Mr. Young. Mr. Young broke up with

her, kicked her out of his home and the word around the Park is that he filed criminal charges against her and had her arrested. (I checked the Thurston

County Jail Inmate Inventory, but she is not listed: with all the money she stole from the Tenants (the EAC scam...), she, no doubt, made bail. Now, if someone only someone would hold Mr. Young equally accountable...

2) Mr. Young has issued Electricity Ten Day Cut- Off Notices to a number of my neighbors. He has been heard to state that the electricity bills paid to PSE comes out of his "pocket". I also know that a number of my neighbors are behind in their rent and have been served long ago with Eviction notices. You should remember last February when Ms. Pierpoint saw your first "Settlement

Agreement" (the one I never saw), Salmon Shores issued a Ten Day Cut- Off Notice to me. I stated at the time I considered such a Electricity Ten Day

Cut- Notice a "Constructive Eviction". By issuing these Notices, in the middle of the Winter, Mr.

Young is trying avoid the expense of having his attorney /actually/ file Unlawful Detainer Actions against these tenants.

Also a number of these tenants had hundred of dollars over-billed to them when

Mr. Young was re-selling electricity without UTC authorization. If Mr. Young

was actually required to show his records to the UTC, I know that they would

show that a number of these tenants were over-billed much more than he now requiring them to paid in order to avoid losing their electricity now (enough,

that I believe a number of my neighbors would not now be behind in their rent). Again, if only someone would hold Mr. Young accountable...

3) Do you remember my neighbor, Ray Cross? He was the one whose complaints to your office about the Electricity Over-billing and the EAC were blown off. He

was one of the Park tenants who were here during the entire 18 months that Salmon Shores charged 16 cents per kwh (I looked at what statements and receipts he had during this period and figured that they stole from him over \$500.00 with the Electricity over-billing and EAC scams).

He is my neighbor who stopped the Pierpoint instigated attack on me with a simple "Hello, Josh". He is the WWII veteran who covered my back at the UTC hearing and whose presence there kept that OPD Rent-A-Cop from violating my

civil rights worse than he did. He is my neighbor who was trying to save on his electricity bill by using a propane heater in his home. Last Thursday, Mr. Cross was having his propane tank filled when he collapsed and was taken to St Peter's Hospital.

He died last Friday. It was a honor to have him as my neighbor and friend.

In conclusion, Ms. Caldwell, please note that I am up to date on my Rent, Public Use Fee and Electrical bill (less the protested over billings). Also, note that the EAC appears to have left with Ms. Pierpoint.

I am asking you to:

- 1) Contact Mr. Young and let him know that he cannot evict me for filing a UTC complaint, and
- 2) Please issue the Order of Violation against Salmon Shores.

I know that my neighbors who are behind in their rent have no rights under the MHLTA, but to cut off their electricity in the middle of the winter is the _wrong way_ for Mr. Young to evict them. So very wrong....

*** 01/22/2010 09:05 AM Action: Roger Kouchi
(Document link: [Links to an Activity or Reminder document.](#))
Judge Ann Rendahl convened a mediation with all parties.

AGENDA.

1. Understand the charges
 - From PSE to Salmon Shores
 - From Salmon Shores to tenants
 - EAC (Electricity Access Charge) (to include proposed additions)
 - Public Use Fee (PUF)
2. How to ensure accuracy, accountability, and transparency to Salmon Shores tenants.
3. How PSE responds to complaints about charges.
4. Past Practices.

PSE provided following information regarding the meters and the schedules the

meters were on.

Schedule 7

- 5446 Black Lake Blvd SW, #36
- 5446 Black Lake Blvd SW, #1
- 5446 Black Lake Blvd SW, #31

Schedule 24

- 5446 Black Lake Blvd SW@ (Store/Office)

Schedule 24

- 5401 Black Lake Blvd SW, #WLS (Water Well and 1 tenant)

Schedule 25

- 5446 Black Lake Blvd SW

Consumer provided the following additional info.

- Wants accurate and transparent billing.
- Wants EAC charges to be explained fully to all residents (initially there has been virtually no explanation). The EAC charges started out at \$40 - \$50 per month and later went down to below \$5 per month.

Park made the following statements.

- Willing to post note on office how EAC is calculated each month.
- Willing to make records available to anyone who wants to view them.
- Wants to charge an additional administrative fee to cover billing costs

(i.e., reading meters, preparing bills, mailing bills, collecting bills).

Parties agreed that this should appear as a separate line item on the bill.

- Park agreed to accept current charges and to waive past charges owed (i.e., in dispute) from consumer. Consumer stated that he would be moving out the end of February 2010.

((SEE ATTACHMENT FIELD OF THIS ACTIVITY)))

- Summary of effect of residential electric customer rates
- PSE Tariff Schedules used for Salmon Shores RV Park

*** 02/08/2010 03:25 PM Email: Kouchi, Roger (UTC) << consumer (Document link: Links to an Activity or Reminder document.)
Mr. Bob Matson:

Attached are some pictures. Is this situation right? The last electrical fire was a week ago: that makes it three that I have heard of in the past two years. Does someone have get homeless or hurt in order to do something about it?

Thank you.

*** 02/08/2010 03:26 PM Email: Kouchi, Roger (UTC) << Rendahl, Ann (UTC)
(Document link: Links to an Activity or Reminder document.)
Thank you for your suggestion. I will look into the availability of

3/11/2010

another room at the Thurston County Courthouse. It will provide a more reasonable means of providing security to all. This may delay our meeting scheduled for tomorrow.

-----Original Message-----

From: Ken Binkley [mailto:bink@wolfenet.com]
Sent: Monday, February 08, 2010 3:23 PM
To: Rendahl, Ann (UTC)

Judge Rendahl:

I have concerns about Security at tomorrow's meeting at UTC headquarters.

I was disappointed to find that the meeting would not be held in a secured facility like the last meeting at the Thurston County Courthouse. And unless another "Rent-A-Cop" surprise is awaiting us, I fear that things will go badly.

Much has been happening this past week, but I will try to summarize some of the issues that I feel could provoke Steve Young into "mal-behaving".

1) Identity Thief. In the past week, I have come to have reason to believe that my identity has been stolen by Steve Young and/or his ex-girl friend Jody Pierpoint by stealing US Mail addressed to me at my Salmon Shores address. My credit report is such that I fear that I am unlikely to find another landlord who will rent to me. I have had placed a Fraud Alert on my name at the Credit Reporting Agencies, and am in the process of preparing Complaints with the US Postage Inspectors and the Thurston County Sheriff's Department.

2) Electrical Fires and Disconnects. Late last week, a neighbor approached me to tell me of an electrical fire that burned up his meter box and power cable. On Saturday, Mr. Young rented a man lift and had the park "handyman", Marvin, repair the Office Street light fixture. During the repairs, Marvin instructed a tenant to turn off the power to the street light fixture. Instead, the tenant turned off my power and damaged my computer's hard drives. It took most of the rest of day for me to repair my computer. I asked the Park Manager if Marvin was a licensed electrician and was told that he was, but when I asked for Marvin's last name so I could verify his standing with L&I, she refused to tell me Marvin's last name.

My neighbor's Meter electrical fire is the third one that I have heard of in the past two years. I have seen a number of meters without breaker

switches

and what I suspect to be sub-standard electrical wiring in the Park's electrical distribution system. Now, I am in the process of filing a Complaint with L&I's E-Core program.

3) Steve Young's Bragging. Steve Young has been bragging about how my Complaints with the UTC and the AGO's MHLTA Program are not "going well" for me. I can see how he can have that perspective. What with the UTC's hiring of a off-duty Olympia Police Officer to harass and profile me for bringing a "weapon" to the December 3, 2009, Pre-hearing conference on this complaint and the UTC's AAG Trotter filing a Motion with the ALJ to dismiss

Steve Young from this complaint (and the ALJ's decision to consider such a motion at the Pre-hearing "conference"), I can see how Mr. Young would be feeling things are going "his" way. And that's not to mention the fact that during the past two weeks of the parties' providing "input" to a Mediation Agreement, all of Mr. Young's "input" seems to be coming from the UTC's AAG Trotter.

Two and a half weeks ago, I filed an appeal of the AGO's MHLTA director's decision and, to date, I have yet to receive a response. Perhaps, they sent a response to my Salmon Shores address and Mr. Young knows what happened to my US mail... I don't know, but perhaps I should be also in the process of asking the Office of Administrative Hearings to look into how both the UTC and the MHLTA Program are handling this situation. I fear that

Judge Rendahl, could you please hire another "off-duty" Olympia Police Officer to legally and properly provide a safe environment for all of us who are trying hard, in "good faith", to resolve this situation? I do not think that Mr Young will react to the above information in a responsible matter. I would prefer that proper authorities inform Mr. Young of my Complaints against him. But, I will, acting in good faith, attend tomorrow's meeting in the hope that the rest of the parties will do likewise.

Thank you.

*** 02/09/2010 07:12 AM Email: Kouchi, Roger (UTC) << Matson, Bob (LNI) (Document link: Links to an Activity or Reminder document.)

Thanks Ken,

I have spoken to Charlie Brinkmeyer, Lead Electrical Inspector for the Thurston County area. He will be contacting you shortly concerning this un-safe situation.