

# 1731

Dennis  
comment  
entered  
10-18-06

October 15, 2006

Washington Utilities & Transportation Commission  
Attn: Secretary  
PO Box 47250  
Olympia, WA 98504-7250

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CONSUMER AFFAIRS

Gentlemen:

Enclosed is a copy of a letter I received from Waste Connections, Inc. informing me they have applied to your commission for a rate adjustment. I have also enclosed photos of the condition in which they leave subscribers' driveways.

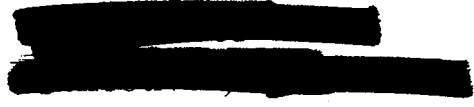
Please note the bins are left in the driveway in such a position that it is almost impossible to see them when backing out of my garage. Also note, how they never put the bins back in the carrier and somehow manage to leave the bins and garbage can in front of the mail box preventing mail delivery without the postman having to get out of his vehicle.

I have picked up garbage and papers many times that belong to the neighbors and when such items are spilled in the process of transferring them to their truck, they just leave them where they fall. Neighbors are dissatisfied also.

If, after viewing this evidence, you feel they are entitled to an increase in their rates and in view of much lower fuel costs, so be it, but I feel their service should improve exponentially.

Respectfully yours,

Bill Hughes



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