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**PUGET SOUND ENERGY
Electric Tariff G**

**SCHEDULE 80
GENERAL RULES AND PROVISIONS**

1. **ADOPTION OF RULES OF REGULATORY AUTHORITIES** - The rules regulating electric service, prescribed by the Washington Utilities and Transportation Commission, as such rules may hereafter be amended from time to time, are hereby adopted and by this reference are made a part of this tariff.
2. **DEFINITIONS** - The following terms, when used in this tariff and in the application or agreement for electric service, shall have the meanings given below, unless otherwise clearly indicated:
 - a. **Company:** Puget Sound Energy Company
 - b. **Customer:** Any person, partnership, firm, corporation, municipality, cooperative organization, governmental agency, etc., who or which is receiving service from the Company.
 - c. **Premises:** All of the real property at a single geographic location utilized by a Customer for his business or other activity.
 - d. **Point of Delivery:** Unless otherwise specified, that location on the Customer's Premises where Company's circuit and Customer's system are interconnected.
 - e. **Energy:** Electric energy, measured in kilowatt-hours (kWh).
 - f. **Demand:** The rate of delivery of electric energy, measured in kilowatts (kW) or kilovolt amperes (kVa) occurring instantaneously or registered over a fixed time period (normally fifteen minutes unless otherwise specified).
 - g. **Electric Service:** The availability of electric energy at the Point of Delivery for use by the Customer, irrespective of whether electric energy is actually used.
 - h. **Services or Service Lines:** Facilities of the Company, excluding transformers and meters, between the Company's transmission or distribution system and the Point of Delivery to the Customer. (K)
 - i. **Month:** An interval of approximately thirty (30) days between successive designated meter reading dates. (K)

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(Continued)

- j. Secondary: Refers to service or facilities constructed to operate at less than 600 volts. (M)
- k. Primary: Refers to service or facilities constructed to operate at 600 volts or greater. (M)
- 3. TAX ADJUSTMENT - The rates named in this tariff or charge in the area to which it applies shall be increased by the amount of any tax, or any increase in the amount thereof, heretofore or hereafter levied by any federal, state, municipal or other governmental authority upon or in respect to the generation, transmission, distribution, or sale of electric energy or the right of the Company to operate or do business within the jurisdiction of the taxing body. (M)
- 4. SCHEDULES AND CONDITIONS - The schedules and conditions specified in this tariff for electric service are subject to change by order of the Washington Utilities and Transportation Commission or upon the effectiveness of a superseding schedule and in accordance with the laws of the State of Washington regulating public service companies and any amendments thereto. All schedules for electric service apply to Customers located on the established circuits of the Company.
- 5. SUPPLY AND USE OF SERVICE - The Company's rates are based upon the furnishing of electric service to a Customer at a single Point of Delivery and at a single voltage. When optional rate schedules are available, the Customer may not change from one rate schedule to another more frequently than once in any twelve-month period unless specifically authorized in the applicable rate schedule. Each Point of Delivery shall be metered and billed separately under the appropriate rate schedule. If several buildings are occupied and used by one Customer in a single business or other activity, the Company may furnish service for the entire group of buildings through one service connection at one Point of Delivery. (K)

For all overhead service at Secondary voltages and all underground service to single-family residential structures at Secondary voltages, the Point of Delivery will normally be at a point on the outside of the structure to be served which is, in the Company's reasonable judgment, most conveniently located with respect to the

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Company's distribution facilities. For other underground service at Secondary voltages, the Point of Delivery will normally be at the load side of the Secondary connectors at the transformer or secondary handhole. The Primary voltage Point of Delivery will normally be that location which is, in the Company's reasonable judgment, most conveniently located with respect to the Company's transmission or distribution facilities. For service at Primary voltages below 50,000 volts, this Point of Delivery will normally be at a point on the property line of the Premises to be serviced or, if acceptable to the Company, on the Customer's Premises adjacent to such property line, where Customer and Company facilities interconnect. For service at Primary voltages of 50,000 volts or more, this Point of Delivery will normally be at the point within a substation or on an electrical line where the Customer provided facilities and the Company facilities of 50,000 volts or more interconnect. Where such substation is not on the Customer's Premises, the Customer-provided facilities connecting to such remote substation must be Customer-provided overhead or underground dedicated feeder(s) rated at 600 amps or more. Customer shall be responsible for all operating rights necessary for such Customer provided feeder(s). The Customer may, if acceptable to the Company, provide such feeder(s) through a separate agreement with and acceptable to the Company. Any such agreement shall only be available as part of the Company's bundled retail service. Each Customer, regardless of the voltage at which distribution service is provided, shall be deemed to be connected at the Point of Delivery to the Company's distribution system facilities that are subject to the jurisdiction of the Washington Utilities and Transportation Commission. Any cost to the Company of providing Secondary or Primary service, at the request of the Customer or for the Customer's convenience, to a Point of Delivery other than the normal Point of Delivery set out above shall be paid by the Customer and shall be in addition to any other amounts which the Customer may be required to pay for said Secondary or Primary service.

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Service shall be supplied only under and pursuant to these General Rules and Provisions, and any modifications or additions thereto lawfully made, and under such applicable rate schedule or schedules as may from time to time be lawfully fixed. Service shall be supplied only to those for whom the Company is the sole source of electric power, unless otherwise provided under appropriate contract. Service shall be used by Customer only for the purposes specified in the service agreement and applicable rate schedule or schedules. Service shall not be resold unless specifically authorized in the applicable rate schedule.

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6. APPLICATION FOR SERVICE - Each prospective Customer desiring electric service may be required to sign the Company's standard form of application for electric service or other evidence of agreement before service is supplied by the Company. In the absence of a signed agreement or application for service, the delivery of electric service by the Company and the acceptance thereof by the Customer shall be deemed to constitute an agreement by the Customer for acceptance of electric service and payment therefor under the applicable rate schedules, terms, and conditions contained therein, and these General Rules and Provisions.

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For electric service in large quantity or under special conditions, the Company may require a suitable written agreement. No such agreement or any modification thereof shall be binding upon the Company until executed by its duly authorized representatives; if executed, it shall be binding upon the heirs, administrators, executors, successors, and assigns of the parties thereto.

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7. **SERVICE ENTRANCES AND CONNECTIONS** - The Customer shall provide a suitable service entrance to the Premises to be served at the point specified by the Company. Such entrance facilities, including conduit and trenching on Customer property, shall meet the requirements of the authority enforcing the local electrical code or ordinance. The Customer shall provide a structurally sound point of attachment for the Company's overhead service conductors which will permit the clearances required by law for safety. All necessary wiring, transformers, switches, cut-outs, conduit and protection equipment beyond the Point of Delivery shall be provided, installed, and maintained by the Customer and shall be of types and characteristics acceptable to the Company.

The Customer shall make provisions for the connection of metering equipment at a point convenient of access to the Company's distribution systems, readily accessible without risk of bodily harm to Company employees, free from vibration, corrosive atmosphere, and abnormal temperatures. All meter locations and provisions for connecting metering equipment are subject to approval by the Company.

Unless otherwise agreed or otherwise stated in the applicable rate schedule, all meters, facilities and equipment furnished and installed by the Company upon the Customer's Premises shall be, and remain, the personal property of the Company, regardless of whether the Customer may have contributed to the cost thereof, and may be removed by the Company upon discontinuance of service. The Customer shall exercise proper care to protect the Company's property on his Premises; and in the event of loss or damage to the Company's property arising from neglect, carelessness, or misuse by the Customer, the cost of necessary repairs or replacement shall be paid by the Customer.

8. **ACCESS TO PREMISES** - The Company, its agents and employees shall have the right of ingress to or egress from the Premises of the Customer at all reasonable hours as may be necessary for meter reading, performance of necessary maintenance, testing, installation, or removal of its property. In the event the Customer is not the owner of the Premises occupied, he shall obtain all such permissions from the owner thereof.

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SCHEDULE 80
GENERAL RULES AND PROVISIONS
(Continued)

9. REFUSAL OF SERVICE - The Company may refuse to connect an applicant for service or may refuse to render additional service to a Customer when such service will adversely affect service being rendered to other Customers or where the applicant or Customer has not complied with state, county, or municipal codes or regulations concerning the rendition of such service.

The Company may refuse to serve an applicant or a Customer if, in its judgment, said applicant's or Customer's installation of wiring or electrical equipment is hazardous, or of such character that satisfactory service cannot be provided.

The installation of proper protective devices on the applicant's or Customer's premises at the applicant's or Customer's expense may be required whenever the Company deems such installation necessary to protect its property or that of its other Customers.

The Company shall not be required to connect with or render service to an applicant unless and until it has all necessary operating rights, including rights-of-way, easements, franchises, and permits.

The Company may refuse to connect service to a master meter in any new building with permanent occupants when: there is more than one dwelling unit in the building or property; the occupant of each unit has control over a significant portion of electric energy consumed in each unit; and the long-run benefits of a separate meter for each customer exceed the cost of providing separate meters.

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The Company shall not be required to provide service if to do so would be economically unfeasible.

10. CUSTOMER'S LOAD AND OPERATIONS - For single and three phase service, the Customer shall provide adequate protection for equipment, data, operations, work and property under his control from (a) high and low voltage, (b) surges, harmonics, and transients in voltage, and (c) overcurrent. For unidirectional and three-phase equipment, the Customer shall provide adequate protection from "single phasing conditions," reversal of phase rotation, and phase unbalance.

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(Continued)

If equipment is installed by the Customer which will cause frequent or extreme fluctuations in the use of electric current which may interfere with normal service, the Company may require the Customer to provide at his own expense equipment that will limit such fluctuation. The Company reserves the right to refuse to supply service to loads of a character which may seriously impair service to any Customer and shall have the right to discontinue service to any Customer who shall continue to use appliances or apparatus detrimental to the service after being notified thereof by the Company.

When additional capacity must be provided for installations such as welding equipment, X-ray machines, elevator motors, or other equipment having highly fluctuating or intermittent demands which would otherwise seriously affect the voltage regulations of other Customers, the Company may require the Customer to contract for and pay additional charges.

Nothing in these General Rules and Provisions shall be construed as placing upon the Company any responsibility for the condition or maintenance of the Customer's wiring, energy-consuming devices, or other equipment and the Company shall not be held liable for any loss or injury resulting from defects in the Customer's installation and shall not be held liable for damage to persons or property arising from the use of the service on the Premises of the Customer.

- 11. INCREASED USE - In order to prevent damage to the Company's equipment and impairment of its service, the Customer shall give the Company notice before making any additions to his connected load so that the Company, at its option, may provide such facilities as may be necessary for furnishing the increased service.
- 12. CONTINUITY OF SERVICE - Electric service is inherently subject to disruption, including interruption, suspension, curtailment and fluctuation. Neither the Company nor any other person or entity shall have any liability to any Customer or any other person or entity for any disruption in service or for any loss or damage caused thereby if such disruption is attributable to the causes, work or actions from any of the following:
 - (T)
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 - (T)
 - (T)

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(Continued)

- a. Causes beyond the Company's reasonable control including, but not limited to, fire, flood, drought, winds, acts of the elements, court orders, insurrections or riots, generation failures, lack of sufficient generating capacity, breakdowns of or damage to facilities of the Company or of third parties, acts of God or public enemy, strikes or other labor disputes, civil, military, or governmental authority, electrical disturbances originating on or transmitted through electrical systems with which the Company's system is interconnected, and acts or omissions of third parties.
- b. Repair, maintenance, improvement, renewal or replacement work on the Company's electrical system, which work in the sole judgment of the Company is necessary or prudent. To the extent practicable, work shall be done at such time as will minimize inconvenience to the Customer provided that, when practicable, such disruption shall be during working hours regularly maintained by the Company. The Customer shall be given notice of such work in accordance with the Rules of the Washington Utilities and Transportation Commission.
- c. Actions taken by the Company which in its sole judgment are necessary or prudent to protect the performance, integrity, reliability or stability of the Company's electrical system or any electrical system with which it is interconnected, which actions may occur automatically or manually.

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In the event of such disruption in service, the Company shall make reasonable efforts to re-establish service with a minimum of delay and without any liability to any Customer or any other person or entity for any loss or damage from causes beyond its control or through ordinary negligence of employees, servants or agents.

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Automatic actions that would occur through the operation of automatic equipment installed in the Company's electrical system, including, without limitation, such equipment as automatic relays, generator controls, circuit breakers, and switches. This equipment is preset to operate under certain prescribed conditions which, in the sole judgment of the Company, would threaten system performance, integrity, reliability, or stability.

Manual actions which occur when switches, circuit breakers, relays, voltage regulators or other equipment are manually operated or when the Company directs a Customer to curtail load. If manual actions are undertaken, then to the extent permitted by the operating characteristics of the electrical system, the Company will perform such manual actions so that interruption, suspension, curtailment, or

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(Continued)

fluctuation of service to Customer will be accomplished in the following sequence (K)
unless it is necessary in the sole judgment of the Company to vary said sequence (K)
in order to protect system performance, integrity, reliability, or stability.

- (1) Large industrial and commercial Customers to the extent that this can be done after considering the Customer's load and system conditions and then, if necessary,
- (2) Selected distribution feeders throughout the service area for short periods of time, alternating among circuits and avoiding, if practicable, interruptions at facilities which are essential to the public welfare, such as hospitals, other health facilities, airports, police stations, fire stations, communication facilities, domestic pumping stations, defense installations, civil defense centers, sewage disposal plants and others and then, if necessary,
- (3) Selected distribution feeders throughout the service area for longer periods of time with less alteration among circuits while continuing to avoid, if practicable, interruptions at facilities which are essential to the public welfare and then, if necessary,
- (4) Customers whose functions are essential to the public welfare beginning with those Customers whose service is least essential and continuing to those whose functions are progressively more essential.


To the extent permitted by the operating characteristics of the system, the Company will restore service to Customers whose service has been manually interrupted, suspended, curtailed, or fluctuated hereunder (or whose service has been automatically interrupted, suspended, curtailed, or fluctuated hereunder if such service is not automatically restored) by manually restoring service in reverse sequence to that set out above unless it is necessary in the sole judgment of the Company to vary said sequence in order to protect system performance, integrity, reliability, or stability.

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GENERAL RULES AND PROVISIONS
(Continued)

d. Actions taken to conserve energy at times of anticipated deficiency of resources. (K)
Such actions are expected to be taken only when a regional deficiency exists.
Actions by the Company will be integrated with actions of other utility systems in
the region taken to meet regional deficiencies. Where governmental action has
designated authority to proclaim power emergencies, such actions would be (K)
implemented by the Company in accordance with proclamation of such authority.
The Company shall make determinations of load curtailment requirements in the
absence of such authority, and the Company may, in the absence of proclamation
by such authority, if the Company deems it essential to maintaining the integrity of
its system or its ability to provide a power supply, implement the actions enumer-
ated hereinafter. Action by civil authorities and by the Company to obtain load
curtailment by Customers other than Major Use Customers are intended to effect
appropriate approximate equality of curtailment amongst all Customers. If cur-
tailment actions are undertaken, then to the extent permitted by the operating
characteristics of the electrical system, such actions will be accomplished in the
following sequence unless it is necessary in the sole judgment of the Company to
vary said sequence in order to protect system performance, integrity, reliability, or
stability. The enumerated actions may also be taken simultaneously, or within a
short period, as the situation may require.

(1) Curtailment by voluntary curtailment of nonessential uses.

(a) Initiate curtailment of all nonessential Company use.

(b) Request to public news media that all Customers voluntarily curtail all
nonessential uses.

(c) Request curtailment of nonessential use by governmental agencies (M)
and institutions at all levels.

(d) Request voluntary curtailment of nonessential use in all large buildings.

(e) Direct specific requests to Major Use Customers for voluntary curtail- (M)
ment of nonessential use.

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(Continued)**

- (2) If additional curtailment is required: intensify request to the public, including request to curtail less essential uses, and with notice that if curtailment does not occur, mandatory curtailment would be required. If possible, action under this sub-section would be implemented in advance of the time it is predicted that involuntary curtailment may be needed. (K)
- (3) In the event it appears that the above actions will not provide the required load curtailment, the Company will take the following actions, after given notice to the Commission: (K)
 - (a) Implement nonvoluntary curtailment in accordance with governmental directives or, in absence thereof, implement nonvoluntary curtailment of all Major Use Customers by a percentage of Base Period load, which percentage shall be identical for all such Customers.
 - (b) Provide on request Base Period load and current consumption figures to civil authorities.
 - (c) Inform all Customers other than Major Use Customers of the recommended means of achieving comparable load curtailment.
 - (d) In addition to the foregoing, the Company may utilize operational procedures, including voltage reduction and interruption of service, as necessary to maintain integrity of service. Public notice will be given through news media before such operational procedures are implemented.
- (4) As used in this rule: (M)
 - (a) "Major Use Customer" is a customer who used 75,000 kWh in any monthly billing cycle in the Base Period or who would use 75,000 kWh (without curtailment) in any monthly billing cycle in the 12-month period beginning the previous August 1. (M)

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GENERAL RULES AND PROVISIONS
(Continued)

- (b) "Base Period" is the corresponding monthly billing cycle in a 12-month period ending the previous July 31. (K)
- (5) The Base Period loads of Major Use Customers will be adjusted to take into account installed increase in normal load. Customers becoming Major Use Customers in the period after August 1 of the curtailment year by reason of increased usage shall have a Base Period load determined by the Company on the basis of the projected usage before curtailment. (K)
- (6) The Base Period loads of customers other than Major Use Customers may be modified where additional load requirements have occurred and where such additional load cannot be avoided during the curtailment period. A customer desiring such modification shall notify the Company with description of reasons therefor.
- (7) Prior to implementing action set forth in subsection (3)(a), the Company will establish the Base Period load for Major Use Customers in consultation with such customers, where required.
- (8) In the event a customer and the Company cannot agree on the Base Period load, the matter may be submitted by the customer to the Commission and, pending final decision by the Commission, the Base Period load shall be that determined by the Company.
- (9) The percentage specified for mandatory curtailment under subsection (3)(a) may be increased or decreased as system conditions require.
- (10) If competent public authority determines that differing percentage curtailment should apply to different uses of power, the percentages provided for under §(3)(a) will be modified accordingly. (M)
- (11) Any customer who considers that curtailment in accordance with the provisions of this rate schedule shall impose an unusual and excessive hardship upon him may present his reasons therefor, and a statement of the facts supporting such reasons, to the Commission. (M)

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(Continued)

(12) Customers may schedule load curtailment in any period and in any manner to minimize economic costs, hardship, or inconvenience, provided that the required load curtailment (if determined on other than a daily basis) shall be assured within each period, such period not to be longer than one month.

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(13) The Company shall have the right to inspect the customer's facilities and operating schedules to determine whether the customer has complied with load curtailment required under §(3)(a) through §(3)(c). If a customer has not so complied and continues to fail to comply after receiving notice of non-compliance from the Company and adequate time to cure, the Company may discontinue service to such customer until it is assured that the customer will comply with directed load curtailment.

(K)

13. BILLING - The provisions of this Schedule are applicable, with the exceptions noted below, to all Customers served under rate schedules for electric service filed in this tariff.

a. Bi-Monthly Billing - The Company generally reads meters and issues billings to its customers on a bi-monthly basis. The following procedure is used in applying monthly rate schedules on a bi-monthly basis:

(1) The rates per kWh in the monthly rate schedules remain in effect; the kWh blocks to which these rates apply are multiplied by two (2) for computing the bi-monthly kWh charges.

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(2) The rates for fixed KW Demand in the monthly rate schedules are multiplied by two (2) for computing the bi-monthly Demand charges.

(3) The basic or minimum charges in the monthly rate schedules, whether fixed or based on maximum KW Demand or connected load, are multiplied by two (2) for computing the bi-monthly basic or minimum charges.

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SCHEDULE 80
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(Continued)

b. Other than Bi-Monthly Billing

- (1) Monthly Billing - Indicating and recording Demand meters used for billing purposes will be read and billings issued on a monthly basis. The Company may, at its option, read meters and issue billings on a monthly basis to certain customers who would customarily be billed on a bi-monthly basis under 13.a. above.
- (2) Each special meter reading, with or without a special billing, made at the request of the Customer, shall be subject to a charge of five dollars (\$5.00) per reading per meter.

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c. Proration of Electric Service Bills

- (1) Method of Proration: Demand (KW) and Energy (kWh) blocking for prorated billing periods, where applicable, will be determined by dividing each block in the tariff schedule by the number of days in the regular billing period (or by 30 for monthly or by 60 for bi-monthly billing if there is no complete billing period), and multiplying the result by the actual number of days service was used under the applicable tariff. Where proration applies to basic charges, minimum charges, rental rates, and street light rates, the monthly charge shall be divided by the number of days in the regular billing period (or by 30 for monthly or by 60 for bi-monthly billing if there is no complete billing period) and multiplying the result by the actual number of days service was used under the applicable tariff.

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Where proration applies, kilowatt-hours shall be assumed to have been used by the customer on a uniform kilowatt-hour-per-day basis.

- (2) Applicability of Proration: Bills shall be prorated to reflect changes in meter reading dates, schedule changes, or changes in general or surcharge rates. Proration for these purposes shall apply to all schedules, and to all components of rates, including basic charges, minimum charges, rental rates, street light rates, and demand and energy block rates.

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GENERAL RULES AND PROVISIONS
(Continued)

Opening and Closing Bills - There shall be no proration of the following to reflect service for less than a complete billing period as a result of beginning or discontinuing service: basic charge under any schedule, or energy blocks under residential Schedule 7. All other components of rates under all schedules shall be prorated to reflect service for less than a complete billing period as a result of beginning or discontinuing service.

- 14. PAYMENT OF BILLS - Bills are due and payable on the date rendered and become past due after fifteen (15) days unless specified otherwise on the bill. All bills are payable at an office or authorized pay station of the Company or to an authorized Company employee. When Company employees are outside of a Company office to reconnect a Customer's service, they may only accept payment in the form of checks or money orders. Bills shall be deemed received upon personal delivery to Customers or three (3) days following the deposit of the bill in the United States Mail or following electronic billing to the Customer's last known address. Failure to receive a bill will not relieve the Customer of the obligation to pay for service provided or affect the date the bill becomes past due. Customers may elect to receive bills and pay for electric service electronically, whereupon the following provisions shall apply:
 - a. ELECTRONIC BILLING AND PAYMENT LARGE NON-RESIDENTIAL - Any large non-residential Customer, upon approval by the Company, may elect to receive bills and pay for electric service electronically. Any non-residential Customer electing this option shall execute an agreement acceptable to the Company which incorporates by reference and is consistent with these General Rules and Provisions ("Agreement"). The Agreement shall establish the rates, terms and conditions governing the receipt and payment of bills for electric service electronically, subject to the following:
 - (1) Each party, at its own expense, shall provide and maintain the equipment, software, services and testing necessary to effectively and reliably transmit and receive bills and payments electronically.

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Electric Tariff G

SCHEDULE 80
GENERAL RULES AND PROVISIONS
(Continued)

- (2) Bills and payments may be transmitted electronically between the parties either directly or through any third party service provider with which either party may contract. Either party may modify its election to use, not use or change a third party service provider upon a minimum of thirty (30) days' prior written notice. Each party shall be liable for acts or omissions of its third party service provider while transmitting, receiving, storing or handling bills or payments, or performing related activities, for such party; provided, that if both parties use the same third party service provider to effect billing and payment, the originating party shall be liable for the acts or omissions of such third party service provider as to such bill or payment. (M)
- (3) Each party shall bear the fees and other charges assessed by its designated banks and third party service provider.
- (4) Each party shall properly use such security procedures as are reasonably necessary to ensue that all transmissions of bills and payments are authorized and to protect its business records and data from improper access.
- (5) Each party shall adopt as its signature an electronic identification consisting of symbols or codes which are to be affixed to or contained in each approved bill or payment transmitted by such party. Any such signature of a party affixed or contained in any bill or payment shall be deemed sufficient to verify such party originated such item. Neither party shall disclose to any unauthorized person the signature of the other party.
- (6) If any properly transmitted bill or payment is received in an unintelligible or garbled form, the receiving party shall promptly notify the originating party (if identifiable from the received item) in a reasonable manner. In the absence of such notice, the originating party's records of the contents of such item shall control.
- (7) A bill by means of an electronic transfer shall be deemed received upon transmission to Customer or the Customer's third party service provider by the Company. (K)

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(K) Transferred to Sheet No. 80-m.2

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Electric Tariff G

SCHEDULE 80
GENERAL RULES AND PROVISIONS
(Continued)

(8) A payment by means of an electronic transfer shall be deemed received when Customer's bank has credited the Company's account. Electronic payment from Customer shall be considered timely if the transfer is completed no later than the due date indicated on the bill. (M)

(9) Each party may change its designation of an account or bank by written notice to the other party. Any such change shall be effective no sooner than thirty (30) days after notice of such change from the party entitled to make the original designation is received by the other party or such earlier time as the party receiving notice may agree in writing.

(10) Neither party will initiate any electronic transaction for the purpose of debiting a bank account of the other party.

b. ELECTRONIC BILLING PRESENTMENT AND PAYMENT - Any Customer, upon approval of the Company, and where the Company has the ability and the interface facilities exist (including but not limited to software), may elect to receive bills and pay for electric service through an electronic billing presentment and payment (EBPP) system in which the Company participates. Participation in EBPP systems will be at the discretion of the Company. Payment due dates and all other conditions of service shall be the same as for Customers not choosing an EBPP system. Any and all fees charged to the Customer by the EBPP service will be the responsibility of the Customer. (N)

In the event the Customer makes a payment of less than the total amount of bill rendered which amount includes any previous balance owing, the Company shall apply said payment first to the previous billing charges and the remainder, if any, to the current billing charges unless otherwise agreed to by the Company. (K)

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**SCHEDULE 80
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(Continued)**

- 15. BUDGET PAYMENT PLAN - A plan of equalized payments is available to all residential customers and is offered as an alternative plan to customers who qualify for the moratorium on termination of service as set forth in WAC 480-100-072, Payment Arrangements and Responsibilities. Customers may join the plan at any time if their account carries a balance owing for no greater than the prior two (2) months billing, and if the customer has not been removed from the plan for non-payment within the previous six months. At the Company's discretion, a customer may be allowed on the Budget Payment Plan with greater than the prior two (2) months billing or may be reinstated on the plan even though removal from the plan has occurred within the previous six months. At the Company's option, the plan may be offered to nonresidential customers.

(M)

A customer electing to utilize the plan shall agree to make monthly payments based on the Company's estimate of the customer's electric charges for the period through the next June 30 plus the outstanding account balance. Future electric charges shall be based on previous or estimated kilowatt-hour usage multiplied by the present average residential rate (based on consumption) plus other authorized tariff charges. The monthly payment amount shall be determined by dividing the estimated charges plus the outstanding balance by the number of months until the next June 30.

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GENERAL RULES AND PROVISIONS
(Continued)

The Company does not guarantee that the total actual charges may not exceed or be less than its estimate. The Company will review the account on a quarterly basis and may revise its estimate in response to changing rates or variations in the amount of service used. The Company may require that customers pay a revised monthly amount as a condition to continuing participation in the plan.

This plan shall remain in effect from year to year, subject to review of the monthly payment amount, and shall terminate when: (1) the Customer notifies the Company to terminate participation in the plan; (2) the Company notifies the Customer of the termination of its budget payment plan; (3) the Customer no longer takes service at the premises; or (4) the Customer is delinquent in the amount of two or more monthly payments. However, if the Customer eliminates the delinquency, removal from the plan will not occur. Upon termination of either electrical service or participation in the budget payment plan, any amount owed by the Customer for actual charges shall immediately become due or any amount due the Customer shall be refunded as soon as possible.

- 16. DEPOSITS - Under the circumstances described in WAC 480-100-113 (1) or (2) and WAC 480-100-118 (1), as amended hereafter from time to time, including failure to establish a satisfactory credit history, the Company may require a guarantee deposit equal to two-twelfths of the annual billings estimated by the Company for monthly billed accounts or three-twelfths of the annual billings estimated by the Company for bi-monthly billed accounts plus such additional amounts as conditions warrant in accordance with WAC 480-100-113 (7) or WAC 480-100-118 (4). (C)(N)
(N)

Interest on deposits held will be accrued from the date of deposit to the date of refund of deposit, application of deposit to delinquent account, or termination of service, whichever first occurs, at a rate based upon the one-year Treasury Constant Maturity calculated by the U.S. Treasury, as published in the Federal Reserve's Statistical Release H.15 on January 15 of each year. Deposits would earn that interest rate beginning January 15 through January 14 of the subsequent year. Interest shall be computed from the day the deposit is made to the day of refund or when applied to the Customer's account. Interest on deposits shall be payable annually by check or by crediting the account of the Customer or compounded annually, at the Company's option. At the time the deposit is refunded or applied to the Customer's account, interest accrued shall be similarly refunded or applied.

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(C)
(K)
(K)

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GENERAL RULES AND PROVISIONS
(Continued)

Deposits plus accrued interest shall be refunded when the Customer has for twelve consecutive months paid for services when due in a prompt and satisfactory manner. (M)
(M)

Deposits (including the transfer of deposits, the extended payment of deposits, alternative to deposits, and method of refund of deposits) shall be subject to applicable provision of WAC 480-100-113 or WAC 480-100-118, as amended hereafter from time to time. Upon termination of service, for any cause whatsoever, the Company shall refund to the Customer the amount then on deposit plus accrued interest less any amount as then shall be due the Company by the Customer. (C)(N)

17. DISCONTINUANCE OF SERVICE

- a. By Customer - When a discontinuance of service occurs at Premises served by the Company, notice of such discontinuance must be given at the office of the Company prior to the date of such change, and such notice shall be effective to terminate any obligation of the Company to render service to that Customer after the date of such change. The outgoing Customer shall be held responsible for all service supplied at that Premises until such notice has been received by the Company, except that service which is the responsibility of a subsequent Customer.

A Customer may designate a third party to receive notice of termination or other matters affecting the provision of service. When the Company discovers that a Customer appears to be unable to comprehend the impact of a termination of service, the Company shall consider an appropriate social agency to be the third party. In either case, the Company will not effect termination of service until five business days after provision of notice to the third party.

- b. By Company - Service may be discontinued by the Company for any of the following reasons, as described in WAC 480-100-128, as hereafter amended from time to time: (C)
- (1) For non-payment of bills or any proper charges including deposit, as provided in the tariff of the Company.
 - (2) For the use of energy for purposes or properties other than that specified in the application.

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**PUGET SOUND ENERGY
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**SCHEDULE 80
GENERAL RULES AND PROVISIONS
(Continued)**

- (3) For willful waste of energy through improper or imperfect wiring, equipment, or otherwise. (K)
- (4) When Customer's wiring or equipment does not meet the Company's standards or fails to comply with applicable codes and regulations.
- (5) For tampering with the Company's property.
- (6) In case of vacation of Premises by Customer.
- (7) For refusal of reasonable access to Premises by the agents or employees of the Company for the purpose of reading meters, performance of necessary maintenance, testing, installation, or removal of its facilities.
- (8) For violation of the rules of the Washington Utilities and Transportation Commission or the Company's service agreements or filed tariffs.
- (9) For use of equipment which adversely affects the Company's service to its other Customers. (K) (M)
- (10) For fraudulent obtaining or use of service
- (11) For placement, construction, or maintenance of any structure, vegetation, or other object upon the Customer's premises which, in the Company's judgment unreasonably endangers the safe and reliable operation or maintenance of the Company's overhead or underground electrical facilities.

The right to discontinue service for any of the above reasons may be exercised whenever and as other as such default shall occur, and neither delay or omission on the part of the Company to enforce these rules at any one or more times shall be deemed a waiver of its right to enforce the same at any time, except as provided below, so long as default continues. (M)

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(Continued)**

Discontinuance of service shall be subject to applicable provisions of WAC 480-100-071, as hereafter amended from time to time. Such conditions include a requirement that, except in the case of danger to life or property, fraudulent use, impairment of service or violation of law, in which case the Company may discontinue service without notice, (1) the Company make certain efforts to reach the Customer in person or by telephone to advise the Customer of the pending disconnection and the reasons therefor and (2) written notice of disconnection be served on the Customer. Such written notice shall be served on the Customer by mail (in which case the notice shall be deemed received three (3) calendar days after deposit of the notice in the mail to the Customer's last known address) or at the Company's option by personal delivery. Such personal delivery shall be deemed served on the Customer upon handing of the notice to a person of apparent competence in the residence or, if a business account, to a person employed at the Customer's place of business. If no person is present to receive such written notice, such personal delivery shall be deemed served on the Customer upon attachment of the notice to the primary door of the residence unit or business office at which service is provided. Service shall not be disconnected, in the case of notice by mail, prior to the eighth business day following deposit of the notice in the mail or, in the case of notice by personal delivery, prior to 5:00 p.m. of the first business day following delivery or service of such written notice.

(K)
(K) (M)

Where telephone contact is elected, at least two attempts to reach the Customer will be made during the Company's regular business hours. Where the Customer does not have a telephone or the Company has been unable to reach the Customer by telephone, a written notice will be mailed a minimum of three business days prior to the intended date of disconnection.

If service is not disconnected within ten (10) working days of the first day on which disconnection may be effected and in the absence of other mutually acceptable arrangements, that disconnection notice shall become void and a new notice shall be required prior to disconnection of service.

If the Company initiates discontinuance of service and the service address is different from the billing address, the Company shall also provide prior notice of such discontinuance to the service address unless the Company determines the Customer of record and the service user are the same party. Discontinuance of service shall not occur earlier than five business days after provision of notice to the service address.

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Electric Tariff G**

**SCHEDULE 80
GENERAL RULES AND PROVISIONS (Continued)**

If a Customer of record initiates discontinuance of service where the service address is different from the billing address and the Company discovers that the service user has no prior notice of discontinuance, the Company shall delay discontinuance at least one complete business day following notice to the actual service user.

The Company will postpone termination of service for thirty days, or will reinstate service for thirty days if already terminated, upon receipt by the Company of a certificate by a licensed physician which states that termination of service will aggravate an existing medical condition or will create a medical emergency for a permanent occupant of the premises affected. The certificate of medical emergency must be in writing and show clearly the name of the person affected and the nature of the medical emergency.

The Company shall restore service where the causes for discontinuance have been removed and payment has been made of all proper charges due including proper deposit and including the reconnection charge. The Company shall not be required to provide service and may interrupt or discontinue service if all or any portion of its facilities or operating rights necessary to provide service are taken through the exercise of the power of eminent domain or are taken under threat thereof or are otherwise lost, terminated, or canceled.

- 18. CONNECTION AND RECONNECTION CHARGES - The Company shall collect a charge for reconnection of service whenever (1) service has been discontinued for failure of a Customer to comply with these Rules or the Washington Administrative Code, or (2) service has been discontinued for one year or less due to vacancy or any other reason (including seasonal service), and the former Customer or a former tenant (who was a tenant at the time of disconnection) requests reconnection. The Company shall collect a charge for connection of service whenever service is connected at the request of a Customer that is new to the location. The connection or reconnection charge does not apply to connection of new service lines constructed under the provisions of Schedule 85. If satisfactory arrangements for payment of all proper charges are made with the Company during normal service hours (7:00 a.m. through 7:00 p.m. Monday through Friday, except holidays), the charge for connection shall be \$24.00 and for reconnection shall be \$37.00. If such payment arrangements are made with the Company other than during normal service hours and the Company agrees that service will be connected or reconnected other than during normal service hours due to Customer request, the charge shall be \$61.00 for connection and \$74.00 for reconnection, except if service is to be connected or reconnected during normal service hours, the charge for connection shall be \$24.00 and for reconnection shall be \$37.00. In addition, if such arrangements for payment are made between the hours of 7:00 p.m. and 7:00 a.m. (the following day), the connection or reconnection shall be completed during normal service hours except where the Company determines that conditions warrant otherwise. If such payment arrangements include an employee picking up payment at the Customer's premise, such payment shall be in the form of a check or money order unless the Company determines that conditions warrant otherwise. Conditions that warrant Company review include medical emergencies and a Customer disconnected in error. The amounts charged for connection or reconnection shall also apply to non-safety-related service calls for the Customer's convenience such as (1) when the Customer does not provide access, or (2) fails to cancel a service call, or (3) when the Customer's equipment beyond the Point of Delivery is the cause of the service call.

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Electric Tariff G

SCHEDULE 80
GENERAL RULES AND PROVISIONS
(Continued)

19. **VOLTAGE, FREQUENCY, AND PHASE** - Electric service furnished under this tariff will be alternating current, 60 hertz, single- or three-phase at one of the nominal standard secondary voltages given below: (K)

- Single Phase- 120/208 3 wire (c)
- 120/240 3 wire (d)
- Three Phase- 120/240 4 wire (a)
- 120/208 4 wire
- 277/480 4 wire
- 240 3-wire or 480 3-wire (b)

- (a) Available only at the option of the Company's engineer
- (b) At the option of the Company, these voltages shall be available only at locations receiving this service prior to April 4, 1977.
- (c) Available only if 120/208 secondary is existing at location at the time of application for service.
- (d) Available for loads up to a maximum demand of 100 kW. Larger loads may be served if determined feasible by the Company's engineer.

If the Customer requires any other than the above-listed nominal standard secondary voltages and it is necessary to provide special transformers or auto-transformers, such equipment shall be supplied at the Customer's expense. Special voltage arrangements are subject to review and approval by the Company's engineers. (K)

At its option, the Company may supply service to a Customer at a phase other than specified in the rate schedule subject to payment by the Customer for actual additional costs of providing such service.

Delivery at Primary voltage shall be made only when specified in rate schedules or by special contract. Insofar as practicable the Company shall maintain standard voltage on its distribution systems, subject to variations within reasonable limits. The Company does not guarantee against loss or reversal of one or more phases in a three-phase service, and shall not be held responsible for damages caused by any of the above conditions where occasioned by circumstances beyond its reasonable control. (M)

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(Continued)

The Company shall test for excessive voltage fluctuations at its own expense where there is reasonable indication of a need therefor, but requests for voltage checks by the Customer shall be subject to payment for the cost thereof if they are more frequent than once in any twelve-month period, unless excessive voltage fluctuation is found to exist.

(K)

20. METERING -

- a. The Company shall furnish, own, and maintain all meters, instrument transformers, phase shifting transformers, test switches, and connecting circuitry necessary for measuring electricity used by the Customer. The Company shall make no charge for furnishing and installing meters.

(M)

The Company, at its option, may meter delivery to Primary delivery Customers at Secondary voltage, and apply an adjustment factor to compensate for losses.

An accurate record shall be kept by the Company of all meter readings and such record shall be the basis for determination of all bills rendered for service. Should any meter fail to register correctly the amount of electricity used by the Customer, the amount of such use will be estimated by the Company from the best available information.

The Company, at its expense, shall initiate a test of the accuracy of a meter within ten (10) working days after receipt of the request from the Customer, provided the Customer does not make a request for a test more frequently than once in any twelve-month period. If, at the Customer's request, the meter is tested more frequently than once in twelve months and the results of the test show the meter to be either slow or registering within the allowable limits as reported by the Company, then the Customer shall pay a \$50.00 charge for the meter test. If the meter is found to be fast beyond the allowable limit, the Company shall assume the cost of the test.

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**SCHEDULE 80
GENERAL RULES AND PROVISIONS
(Continued)**

b. Statement of Meter Test Procedures:

- (1) Purpose: To provide a statement describing the test method employed and equipment used to determine the accuracy of meters in compliance with WAC 480-100-176 and WAC 480-100-201.
- (2) Description of Meter Testing Equipment: The Company utilizes precision solid-state watt-hour reference standards that are traceable to the national watt-hour standard maintained by the National Institute of Standards and Technology (NIST, formerly National Bureau of Standards). Test boards are used for bulk testing and calibration of kilowatt-hour meters in the meter shop and field test boxes are used in testing meters installed on customer premises.
- (3) Accuracy of Test Equipment: Every 24 months the Company shall intercompare its meter laboratory standards with an NIST standard in accordance with NIST's published Measurement Assurance Program for Electric Meters (NBS Technical Note 930). Annually, the Company meter laboratory calibrates each test board and field test box.
- (4) Method:
 - (a) General: For the purposes of verifying accuracy, meters are categorized into three test groups: new meters not previously installed, in-service meters that are tested periodically, and in-service meters that are sample tested. Testing procedures as outlined in American National Standards Institute (ANSI) C12.1 are applied to these meters.
 - (b) New Meters: All new meters shall be 100% tested by the manufacturer or by the Company upon receipt. The manufacturer shall forward the certified final production test results to the Company for each new meter. The Company shall then enter this information onto the meter

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PUGET SOUND ENERGY
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SCHEDULE 80
GENERAL RULES AND PROVISIONS
(Continued)

history record system for storage. In addition, the Company shall verify the manufacturer's test results by testing a selected group of meters and perform an analysis/comparison of the Company's test results with the results provided by the manufacturer.

(K)

In the event the "as found" accuracy of one or more meters in the verification tests exceeds the limits 99.5% to 100.5% at full load or light load, further investigation shall be done to determine the source of in-accuracy. The rejection of the entire order may occur, depending upon the results of the investigation, or the meters may be re-calibrated to within the above accuracy limits at the manufacturer's expense.

(M)

- (c) In-Service Periodic: All meters installed on accounts billed under Schedule 46 and Schedule 49 shall be tested at least every 24 months. Any meter found with percentage error greater than defined by WAC 480-100-141 ($\pm 2\%$ from 100%) shall be calibrated or replaced as appropriate.
- (d) In-Service Sample: All in-service meters not serving Schedule 46 and Schedule 49 accounts shall be stratified by manufacturer and design type. The number of meters classified for testing shall be selected according to the most recent revision of ANSI/ASQC-Z1.9 for inspection level GII. Each year the Company shall randomly select a statistical sample of meters from each stratification from the master file of meters. For each meter that is tested, the test results shall be retained by the meter history records system in accordance with WAC 480-100-181 and WAC 480-100-211. If a meter is unable to be tested, a replacement meter shall be randomly selected.

(K)

- (1) The testing performed shall be in accordance with latest revision of ANSI C12.1, Standards for In-Service Performance.
- (2) The mathematical analysis used shall be based upon the latest revision of ANSI/ASQC-Z1.9, Section B, Part II.

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(Continued)

- (3) The acceptable quality level (AQL) used for analysis shall be 2.5%, which is the selected inspection level. AQL is defined as the maximum percentage of meters that are allowed to be outside the accuracy limits set by WAC 480-100-141. (K)
- (4) A meter with a percentage error of greater than 5% in the "as found" test with a failure attributable to its environment shall be considered uniquely defective. This meter may be repaired in the field, if practical, or returned to the Company's Meter Department. In either case, the disposition and definition of failure shall be noted on the meter history record. The definition of failure shall be included in the annual meter analysis report by meter number. (M)
- (5) For analysis, the test results for uniquely defective meters shall not be included in the numerical analysis. A replacement meter shall be selected for each uniquely defective meter.
- (6) The calculation of weighted average percent registration shall be in accordance with approved methods identified in the latest revision of ANSI C12.1, Standards for In-Service Performance.
- (7) The maximum acceptable weighted average percent registration is defined by WAC 480-100-141 as 2% from 100%.
- (8) If the weighted average percent registration of a group of meters does not meet the acceptability criteria, the Company shall develop a retirement plan.
- (9) Meters removed from service may be retired without tests or may be returned to service without being tested if they are covered by this in-service test plan. Each year the meter test results of the previous year shall be prepared and analyzed. These results and analyses shall be available for inspection by the WUTC. (K)

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By



Ronald E. Davis

Vice President, Regulation & Utility Planning

PUGET SOUND ENERGY
Electric Tariff G

SCHEDULE 80
GENERAL RULES AND PROVISIONS
(Continued)

- (e) Other Meters: Meters installed solely for the convenience of the Customer shall not be subject to in-service periodic or sample testing except at the expense of the Customer.
- (f) Sources:
ANSI C12.1, Test Methods
ANSI C12.1, Standards for In-service Performance
ANSI/ASQC-Z1.9, Sample Procedures and Tables for Inspection by Variables for Percent Non-conforming

21. DEMANDS - Demand meters may be installed on any account when the nature of the Customer's equipment and operation indicates that a demand meter is required for correct application of the rate schedule.

All metered Demands or Connected Loads used for billing purposes shall be determined to the nearest whole kW, kVa, or HP. Generally, demand meters shall not be installed on loads with an estimated Maximum Demand less than six (6) kW or eight (8) HP. Demands of such lesser loads shall be determined by a load check.

22. TEMPORARY SERVICE - Temporary service is electric service which, in the Company's opinion, is of an indefinite duration at the same location, and therefore may involve the retirement of Company investment before it can be amortized. Examples include, but are not limited to: service to contractors engaged in residential, commercial, or industrial construction; service to temporary, commercial enterprises such as gravel pits or Christmas tree lots; and service to occasional entertainment enterprises such as fairs and carnivals.

A Customer requesting temporary service shall be required to pay costs of installation and removal of Company's facilities, including administrative overhead, and with credit allowed for material salvage value. In addition, the Customer shall pay the regular charge for electric service under the applicable rate schedule.

23. SEASONAL SERVICE - Refer to paragraph 28, BILLING INITIATION CHARGE.

(D)
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(D)

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Christy A. Omohundro

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PUGET SOUND ENERGY
Electric Tariff G

SCHEDULE 80
GENERAL RULES AND PROVISIONS
(Continued)

- 24. STANDBY SERVICE - Emergency, breakdown, or other stand-by service shall be supplied by the Company only under special contract specifying the rates, terms, and conditions governing such service. (M) (K)
- 25. CONFLICT - In case of conflict between any provision of any rate schedule and these General Rules and Provisions, the provisions of the rate schedule shall apply.
- 26. REACTIVE POWER CHARGE - There shall be billed, as indicated in the applicable rate schedule, a charge per kilovolt ampere reactive hour (KVARH). However, the reactive power charge shall apply to only those electric loads with a monthly maximum Demand of 100 kW or higher. The meter used for the measurement of KVARH shall be ratcheted to prevent reverse registration. Customers may pay the Company at the following rates to reduce for a period of 30 years, the KVARH registered on a specific meter location: Schedule 11, 25, and 29 customers \$53.50 per KVAR; Schedule 12 and 26 customers \$27.62 per KVAR; Schedule 10, 31, and 35 customers \$17.37 per KVAR; and Schedule 43 customers \$47.24 per KVAR. After payment the following formula will be used to reduce the monthly metered KVARH: Purchased KVAR * 730 = Monthly KVARH credit. The KVARH credit is not transferable, except to a new customer at the same meter with a similar power factor. Customers shall be eligible for a prorated refund of amounts paid if necessary as a result of future changes in the method of billing.
- 27. SPECIAL CONTRACTS - If the rates under any contract which the Company has with any of its Customers are not prescribed in any of the schedules specified in this tariff, such rate shall be changed:
 - a. By specific order of the Washington Utilities and Transportation Commission; or
 - b. upon the effectiveness of a change in the rates specified by the schedule for the most similar class of service under similar conditions;

in which cases the rates under such contract shall be deemed to be adjusted ratably on the same date. Thereafter, the Customer under the Contract shall pay for service at the adjusted rate. (M)

(K) Transferred to Sheet No. 80-x (M) Transferred from Sheet No. 80-z

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**PUGET SOUND ENERGY
Electric Tariff G**

**SCHEDULE 80
GENERAL RULES AND PROVISIONS
(Continued)**

- 28. BILLING INITIATION CHARGE - A service charge of \$6.10 shall be made for each new service location established, change of responsibility at a service location, or request for or restoration of seasonal service at a given service location. Where separate new connections or changes are required for service billed on different statements at the same address, the Billing Initiation Charge shall be applied to each statement, unless service has been separated for the Company's convenience. Billing Initiation Charges shall not apply to the following: (I)
 - a. When an additional service or meter is added at the same service location and billed on an existing statement. (D)
 - b. When an owner or agent has agreed through written application to the Company to assume temporary responsibility for service to vacated Premises. (D)
 Where a Customer premises receives electric and natural gas service from the Company the Billing Initiation Charge shall be \$7.50 for coincidentally establishing service for both electricity and natural gas. (D)(I)
- 29. RETURNED CHECK CHARGE - A service charge of \$16.00 will be made and collected by the Company for each check returned by a bank to the Company for reason of nonpayment. Where a Customer receives electric and natural gas service from the Company and pays with one check, only one service charge will be applied. Upon adequate justification the Company may waive or reverse a returned check charge. (I)
- 30. DISCONNECTION VISIT CHARGE - A service fee of \$13.00 will be charged for each visit to a service address by a Company representative to disconnect service due to nonpayment of past-due amounts where such visit does not result in disconnection of service due to collection of payment from the Customer, representation regarding payment by the Customer, or upon agreement regarding payment arrangements, satisfactory to the Company, with the Customer. Where a Customer premises receives both natural gas and electric service, only one charge will be made for each disconnection visit. (I)
- 31. LATE PAYMENT FEE - A late payment fee of 1% per month will be assessed on all balances which remain unpaid more than 30 days after the bill mailing date and will be added to the customer's billing statement at the next subsequent billing date. Imposition of the late payment fee will be delayed 30 days for Customers with delinquent balances who have demonstrated that they have made application to an agency for financial aid. Customers who participate in the Budget Payment Plan will be exempt from the late payment fee as long as they remain on the Budget Payment Plan.

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Karl R. Karzmar

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Electric Tariff G

SCHEDULE 80
GENERAL RULES AND PROVISIONS
(Continued)

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