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STATE OF WASH.
UTIL. AND TRANSP.
COMMISSION



Mark S. Reynolds
Senior Director
Public Policy

April 29, 2004

Ms. Carole Washburn
Executive Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive S.W.
P.O. Box 47250
Olympia, WA. 98504-7250

RE: Docket No. UT-030388

Dear Ms. Washburn:

Attached are the April payments for the Performance Assurance Plan ("PAP") based upon February 2004 performance. In addition to the February Performance, Qwest re-ran the PAP for October - December 2003 for the following reason,

- The programming for the Installation (OP) and Maintenance and Repair (MR) Measures was modified to ensure that special access activity was not included with the retail activity; this change was implemented with January results and was noticed in the Summary of Notes at that time. With February results, Qwest reran Oct - Dec 2003 so that special access activity was not included in the retail activity. This rerun was also noticed in the February Summary of Notes. The rerun of Oct - Dec 03 resulted in the changes shown to the OP and MR measures.
- Summary of Changes for Washington (for detailed information see page 3 of attached spreadsheet).
 - CLECs in Washington were over paid in previous months by \$4,018 in Tier 1 Payments
 - The State of Washington was over paid in previous months by \$8,100 in Tier 2 payments.
 - CLECs received \$21 in interest payments
 - All payments, February performance results and the rerun results are summarized in pages 1 & 2 of the attached spreadsheet

Please contact me if you have any questions concerning this report.

Sincerely,

A handwritten signature in black ink that reads 'Mark S. Reynolds'.

Attachment

Qwest PAP State Supplemental Payment Report

Month: Feb 2004

State: WA

	Washington Tier II Fund
Gross Tier 2 Payment from Summary	23,700
Plus or Minus Adjustments*	(1,337.50)
Interest (if Applicable)	-
Net Tier 2 Payment	<u>22,362.50</u>

* WA portion of LTPA billing from Kern and Associates (Invoice date 3/8/04) for \$587.50, plus bank fees for WA Tier II Fund at US Bank for \$750.

Qwest PAP State Summary Payment Report

Month: Feb 2004

State: WA

PID	Measure Description	Gross Tier 1 Payment	Gross Tier 2 Payment	Total Gross Tier 1 & 2 Payments
GA-1	Gateway Avail - IMA-GUI	-	-	-
GA-2	Gateway Avail - IMA-EDI	-	-	-
GA-3	Gateway Avail - EB-TA	-	-	-
GA-4	Gateway Avail - EXACT	-	-	-
GA-6	Gateway Avail - GUI Repair	-	-	-
GA-7	Timely Outage Resolution	-	-	-
PO-1	Pre-Order/Order Response Times	-	-	-
PO-2	Electronic Flow Through	10,283	-	10,283
PO-3	LSR Rejection Notice Interval	26	-	26
PO-5	Firm Order Commit (FOCs) on Time	19	-	19
PO-6	Wrk Compltn Notification Timeliness	-	-	-
PO-7	Billing Compl Notification Timeliness	-	-	-
PO-8	Jeopardy Notice Interval	-	-	-
PO-9	Timely Jeopardy Notice	-	-	-
PO-16	Release Notifications on Time	-	-	-
PO-20	Manual Service Order Accuracy	-	-	-
OP-2	Calls Ans w/in 20 Sec - Provisioning	-	-	-
OP-3	Install Commit Met	230	900	1,130
OP-4	Installation Interval	(52)	-	(52)
OP-5	New Service Installation	734	-	734
OP-6	Delayed Days	(6)	-	(6)
OP-8	Number Portability Timeliness	-	-	-
OP-13	Coordinated Cuts on Time	-	-	-
OP-17	Timelines of Disconnects - LNP	-	-	-
MR-2	Calls Ans w/in 20 Sec - Repair Cntr	-	-	-
MR-3	Out of Svc Cleared w/in 24 Hours	88	-	88
MR-5	Troubles Cleared w/in 4 Hours	1,388	-	1,388
MR-6	Mean Time to Restore	663	-	663
MR-7	Repair Repeat Reports	3,163	2,100	5,263
MR-8	Trouble Rate	6,065	20,700	26,765
MR-11	LNP Trouble Cleared w/in 24 Hours	-	-	-
BI-1	Time to Provide Usage Records	-	-	-
BI-3	Billing Accuracy - Adj for Errors	35,000	-	35,000
BI-4	Billing Completeness	-	-	-
NI-1	Trunking Blocking	-	-	-
NP-1	NXX Code Activation	-	-	-
Total		57,601	23,700	81,301

February 2004 Rerun Summary

WA	PIDs by State	Tier 1 Payment	Tier 2 Payment	Special Fund	Total w/o			Total w/					
					Tier 1 Payment	Tier 2 Payment	Special Fund	Interest by PID	Inc T1 Pmt Int	Inc T2 Pmt Int	Inc SF Pmt Int	Interest by PID	
	OP-3	-140	0	0	0	0	0	0	0	0	0	-140	
	OP-4	-52	0	0	0	0	0	0	0	0	0	-52	
	OP-6	-6	0	0	0	0	0	0	0	0	0	-6	
	MR-5	935	0	0	0	12	0	0	12	0	0	947	
	MR-7	287	0	0	0	2	0	0	2	0	0	289	
	MR-8	-5,042	-8,100	0	0	7	0	0	7	0	0	-13,135	
Total					-4,018	-8,100	0	-12,118	21	0	0	21	-12,097

Note 1:

Note 2:

The programming for the Installation (OP) and Maintenance and Repair (MR) Measure was modified to ensure that special access activity was not included with the retail activity; this change was implemented with January results and was noticed in the Summary of Notes at that time. With February results, Qwest reran Oct - Dec 2003 so that special access activity was not included in the retail activity. This rerun was also noticed in the February Summary of Notes. The rerun of Oct - Dec 03 resulted in the changes shown to the OP and MR measures.