

| | | CLEC | CLEC | | Standard | Qwest | Qwest | | | |
|--|--|--|--|--------------------------------------|-------------------------|--------------------|------------------|----------------|----------------------|----------------------------|
| PID Description | Month | Numerator | Denominator | CLEC Result | Deviation | Numerator | Denominator | Q Result | Modified Z | Parity |
| BI-1A Time to Provide Usage Records | March 2012 | 7262664 | 3082250 | 2 | 0.5 | 2308030 | 640996 | 4 | -190.92 | (117.07) |
| UNEs and Resale Aggregate Parity | February 2012 | 7352619 | 3144494 | 2 | 0.49 | | 635566 713647 | 3 | -183.64 -178.02 | (112.64) |
| | January 2012 December 2011 | 7558061 7446641 | 3215928 3374480 | 2 | 0.58 | | 715196 | 4 | -178.02 | (109.23) (124.67) |
| | November 2011 | 7054768 | 3171551 | 2 | 0.61 | 2005332 | 660660 | 3 | -148.85 | (91.50) |
| | October 2011 | 7903977 | 3289477 | 2 | 0.52 | | 696866 | 3 | -180.31 | (110.62) |
| | September 2011 | 7986577 | 3335247 | 2 | 0.57 | | 736019 | 4 | -202.61 | (124.18) |
| | August 2011 | 8530259 | 3564113 | 2 | 0.5 | | 806818 | 3 | -170.79 | (104.83) |
| | July 2011 | 8128856 9690252 | 3409935 3911361 | 2 | 0.51 0.58 | 2399442 2738530 | 749780 | 3 | -165.27 | (101.48) |
| | June 2011 May 2011 | 8564201 | 3574954 | 2 | 0.50 | 2662731 | 868536 807085 | 3 | -148.77 -179.13 | (91.44) (109.90) |
| | April 2011 | 8518554 | 3558823 | 2 | 0.51 | | 817006 | 3 | -175.00 | (107.39) |
| BI-1B Time to Provide Usage Records | March 2012 | 26260688 | 26260688 | 100% | 0 | | 0 | 0% | 0.00 | (0.16) |
| Jointly-provided Switched Access | February 2012 | 26947888 | 26947889 | | 0.0002 | | | 0% | 0.00 | (0.16) |
| Benchmark 0.95 | January 2012 | 27447750 | 27447813 | 100% | 0.0015 | | 0 | 0% | 0.00 | (0.16) |
| | December 2011 November 2011 | 26917423 | 26917423 | 100% 100% | 0 | | | 0% 0% | 0.00 0.00 | (0.16) |
| | October 2011 | 25705965 23602106 | 25705965 23603593 | 100% | 0.0079 | | 0 | 0% | 0.00 | (0.16) (0.16) |
| | September 2011 | 28604734 | 28605579 | 100% | 0.0073 | 0 | | 0% | 0.00 | (0.16) |
| | August 2011 | 32535370 | 32535373 | 100% | 0.0003 | 0 | | 0% | 0.00 | (0.16) |
| | July 2011 | 27486221 | 27486526 | 100% | 0.0033 | 0 | 0 | 0% | 0.00 | (0.16) |
| | June 2011 | 28949201 | 28949393 | 100% | 0.0026 | | 0 | 0% | 0.00 | (0.16) |
| | May 2011 | 25726113 | 25726301 | 100% | 0.0027 | 0 | | 0% | 0.00 | (0.16) |
| BI-1C-1 Time to Provide Usage Records | April 2011 March 2012 | 26995289 178338 | 26995350 75801 | 100% | 0.0015 0.58 | | 0 640996 | 0% | 0.00 -68.43 | (0.16) |
| [CAT11] UNEs and Resale Aggregate Parity | | 73 | 75801 | | 0.58 | | 640996 | 3 | -68.43 -1.96 | (42.60) (2.19) |
| [O. 1. 1.] ONES and Resale Aggregate Falls | January 2012 | 34 | 15 | | 0.17 | | 713647 | 3 | -0.98 | (1.59) |
| | December 2011 | 26 | 12 | | 0.39 | | 715196 | 4 | -0.94 | (1.57) |
| | November 2011 | 26 | 13 | 2 | 0.71 | 2005332 | 660660 | 3 | -0.93 | (1.56) |
| | October 2011 | 29 | 14 | | 0.27 | 2382369 | 696866 | 3 | -1.18 | (1.72) |
| | September 2011 | 41 | 17 | | 0.51 | 2626692 | 736019 | 4 | -1.06 | (1.64) |
| | August 2011 July 2011 | 39 37 | 18 15 | | 0.38 | | 806818 749780 | 3 | -1.14 -0.73 | (1.69) |
| | June 2011 | 45 | 20 | | 0.52 0.55 | | 868536 | 3 | -0.73 -1.05 | (1.45) (1.64) |
| | May 2011 | 37 | 17 | | 0.39 | | 807085 | 3 | -1.13 | (1.69) |
| | April 2011 | 738 | 316 | | 0.64 | | 817006 | 3 | -4.08 | (3.48) |
| BI-1C-2 Time to Provide Usage Records | March 2012 | 7084326 | 3006449 | 2 | 0.5 | 2308030 | 640996 | 4 | -190.49 | (116.81) |
| [CAT10] UNEs and Resale Aggregate Parity | | 7352546 | 3144458 | | 0.49 | | 635566 | 3 | -183.64 | (112.64) |
| | January 2012 | 7558027 | 3215913 | 2 | 0.5 | | 713647 | 3 | -178.02 | (109.23) |
| | December 2011 | 7446615 7054742 | 3374468 3171538 | 2 | 0.58 0.61 | 2900602 2005332 | 715196 660660 | 3 | -203.41 | (124.67) |
| | November 2011 October 2011 | 7903948 | 3289463 | 2 | 0.61 | | 696866 | 3 | -148.85 -180.31 | (91.50) (110.62) |
| | September 2011 | 7986536 | 3335230 | 2 | 0.57 | 2626692 | 736019 | 4 | -202.61 | (124.18) |
| | August 2011 | 8530220 | 3564095 | 2 | 0.5 | | 806818 | 3 | -170.79 | (104.83) |
| | July 2011 | 8128819 | 3409920 | 2 | 0.51 | 2399442 | 749780 | 3 | -165.27 | (101.48) |
| | June 2011 | 9690207 | 3911341 | 2 | 0.58 | | 868536 | 3 | -148.77 | (91.44) |
| | May 2011 | 8564164 | 3574937 | 2 | 0.51 | 2662731 | 807085 | 3 | -179.13 | (109.90) |
| BI-2 Invoices Delivered within 10 Days All | _April 2011 | 8517816 | 3558507 | 100% | 0.52 | | 817006 | 3 | -175.00 | (107.39) 0.00 |
| Parity by Design | March 2012 February 2012 | 1631 1353 | 1631 1353 | 100% | 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 | 0.00 |
| l any by besign | January 2012 | 1375 | 1375 | 100% | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| | December 2011 | 1525 | 1525 | 100% | 0.00% | . 0 | | 0% | 0.00 | 0.00 |
| | November 2011 | 1411 | 1411 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2011 | 1398 | 1398 | 100% | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| | September 2011 | 1491 | 1491 | 100% | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| | August 2011 | 1456 1513 | 1456 1513 | 100% 100% | 0.00% | 0 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2011 June 2011 | 1458 | 1459 | | 2.62% | 0 | | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| | May 2011 | 1262 | 1262 | 100% | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| | April 2011 | 1435 | 1435 | | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| BI-3A Billing Accuracy - Adjustments for | March 2012 | 2287784 | 2291312 | 100% | 3.92% | 0 | 0 | 0% | 0.00 | (0.06) |
| Errors UNEs and Resale Aggregate | February 2012 | 2250406 | 2251156 | | 1.82% | 0 | | 0% | 0.00 | (0.06) |
| Benchmark 0.98 | January 2012 | 3469377 | 3469730 | | 1.01% | | | 0% | 0.00 | (0.06) |
| | December 2011 | 972601 2226055 | 972615 2226058 | | 0.38% 0.10% | 0 | | 0% | 0.00 | (0.06) |
| | November 2011 October 2011 | 2214412 | 2226058 | 100% | 3.06% | 0 | | 0% 0% | 0.00 0.00 | (0.06) (0.06) |
| | September 2011 | 2189356 | 2198078 | | 6.29% | 0 | | 0% | 0.00 | (0.05) |
| | August 2011 | 2219543 | 2219669 | 100% | 0.75% | 0 | | 0% | 0.00 | (0.06) |
| | August 2011 | | | 100% | 2.48% | 0 | | 0% | 0.00 | (0.06) |
| | July 2011 | 2190797 | 2192144 | .0070 | | | | | | (0.00) |
| | July 2011 June 2011 | 2213789 | 2215258 | 100% | 2.57% | 0 | | 0% | 0.00 | |
| | July 2011 June 2011 May 2011 | 2213789 2219306 | 2215258 2220698 | 100% 100% | 2.50% | 0 | 0 | 0% | 0.00 | (0.06) (0.06) |
| | July 2011 June 2011 May 2011 April 2011 | 2213789 2219306 2186733 | 2215258 2220698 2192956 | 100% 100% 100% | 2.50% 5.32% | 0 0 | 0 | 0% 0% | 0.00 0.00 | (0.06) (0.05) |
| BI-3B Billing Accuracy - Adjustments for | July 2011 June 2011 May 2011 April 2011 March 2012 | 2213789 2219306 2186733 25425 | 2215258 2220698 2192956 25425 | 100% 100% 100% 100% | 2.50% 5.32% 0.00% | 0 0 | 0 0 | 0% 0% 0% | 0.00 0.00 0.00 | (0.06) (0.05) (0.16) |
| BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95 | July 2011 June 2011 May 2011 April 2011 | 2213789 2219306 2186733 | 2215258 2220698 2192956 | 100% 100% 100% 100% 100% | 2.50% 5.32% | 0 0 | 0 0 0 | 0% 0% | 0.00 0.00 | (0.06) (0.05) |

| | October 2011 September 2011 | 26003 25522 | 26003 25522 | 100% 100% | 0.00% | 0 | 0 | 0% 0% | 0.00 |
|--|--------------------------------|----------------|----------------|--------------|------------------|----------------|----------------|-------------|----------------------|
| | | | 25522 | 100% | U UU% | ΛI | ΛI | 00/ | |
| | | | 05500 | | | | 0 | | 0.00 |
| | August 2011 July 2011 | 25500 24571 | 25500 24571 | 100% 100% | 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 |
| | June 2011 | 25316 | 25316 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| | May 2011 | 25812 | 25812 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| | April 2011 | 28308 | 28308 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| I-4A Billing Completeness UNEs and | March 2012 | 5502 | 5508 | 100% | 3.30% | 84087 | 84341 | 100% | -2.52 |
| esale Aggregate Parity | February 2012 | 5369 | 5372 | 100% | 2.36% | 88642 | 88952 | 100% | -3.53 |
| | January 2012 | 4997 | 4999 | 100% | 2.00% | 85175 | 85539 | 100% | -4.07 |
| | December 2011 | 4882 | 4885 | 100% | 2.48% | 83491 | 83867 | 100% | -3.93 |
| | November 2011 October 2011 | 7623 6285 | 7631 6291 | 100% 100% | 3.24% 3.09% | 93299 96999 | 93816 97439 | 99% 100% | -5.06 |
| | September 2011 | 5713 | 5716 | 100% | 2.29% | 97972 | 98199 | 100% | -4.08 -2.73 |
| | August 2011 | 5714 | 5716 | 100% | 1.87% | 95752 | 96091 | 100% | -3.94 |
| | July 2011 | 7895 | 7907 | 100% | 3.89% | 98777 | 99076 | 100% | -2.34 |
| | June 2011 | 6126 | 6134 | 100% | 3.61% | 130351 | 130629 | 100% | -1.37 |
| | May 2011 | 5835 | 5866 | 99% | 7.25% | 138133 | 138782 | 100% | 0.67 |
| | April 2011 | 5836 | 5841 | 100% | 2.92% | 132274 | 132822 | 100% | -3.82 |
| -4B Billing Completeness Reciprocal | March 2012 | 25425 | 25425 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| ompensation Benchmark 0.95 | February 2012 | 26800 | 26800 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| | January 2012 | 23419 23897 | 23419 23897 | 100% 100% | 0.00% | 0 | 0 | 0% 0% | 0.00 |
| | December 2011 November 2011 | 25092 | 25092 | 100% | 0.00% | 0 | 0 | 0% | 0.00 0.00 |
| | October 2011 | 26003 | 26003 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| | September 2011 | 25522 | 25522 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| | August 2011 | 25500 | 25500 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| | July 2011 | 24571 | 24571 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| | June 2011 | 25316 | 25316 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| | May 2011 | 25812 | 25812 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| FA Dilling Aggress 9 Cl. in D | April 2011 | 28308 | 28308 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| -5A Billing Accuracy & Claims Processing | _ | 200 135 | 204 138 | 98% 98% | 13.86% 14.58% | 0 | 0 | 0% 0% | 0.00 0.00 |
| Acknowledgment All Benchmark 0.95 | February 2012 January 2012 | 171 | 173 | 98% | 10.69% | 0 | 0 | 0% | 0.00 |
| | December 2011 | 147 | 151 | 99% | 16.06% | 0 | 0 | 0% | 0.00 |
| | November 2011 | 80 | 85 | 94% | 23.53% | 0 | 0 | 0% | 0.00 |
| | October 2011 | 110 | 116 | 95% | 22.15% | 0 | 0 | 0% | 0.00 |
| | September 2011 | 157 | 163 | 96% | 18.83% | 0 | 0 | 0% | 0.00 |
| | August 2011 | 303 | 303 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| | July 2011 | 179 | 179 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| | June 2011 | 157 | 157 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| | May 2011 | 112 | 112 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| -5B Billing Accuracy & Claims Processing | _ April 2011 | 212 111 | 212 111 | 100% 100% | 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 |
| Resolution All Benchmark 0.95 | February 2012 | 111 | 111 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| resolution All Benefittary 0.35 | January 2012 | 171 | 171 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| | December 2011 | 139 | 144 | 97% | 18.31% | 0 | 0 | 0% | 0.00 |
| | November 2011 | 47 | 47 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| | October 2011 | 101 | 101 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| | September 2011 | 197 | 197 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| | August 2011 | 245 | 245 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| | July 2011 | 200 | 203 | 99% | 12.07% | 0 | 0 | 0% | 0.00 |
| | June 2011 | 109 | 114 | 96% | 20.48% | 0 | 0 | 0% | 0.00 |
| | May 2011 April 2011 | 143 182 | 143 182 | 100% 100% | 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 |
| P-1A Scheduled Interval 90 Calender | _ April 2011 March 2012 | 0 | 0 | 0 | 0.00% | 0 | 0 | 0% | 0.00 |
| ays or Less All Benchmark 90 | February 2012 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| | January 2012 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| | December 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| | November 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| | October 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| | September 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| | August 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| | July 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 0.00 |
| | June 2011 May 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| | April 2011 | 71 | 1 | 71 | 0 | 0 | 0 | 0 | 0.00 |
| P-1B Scheduled Interval 91 to 120 | March 2012 | 110 | 1 | 110 | 0 | 0 | 0 | 0 | 0.00 |
| alendar Days All Benchmark 120 | February 2012 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| | January 2012 | 80 | 1 | 80 | 0 | 0 | 0 | 0 | 0.00 |
| | December 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| | November 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| | October 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| | September 2011 | 299 | 3 | 100 | 5.51 | 0 | 0 | 0 | 0.00 |
| | August 2011 July 2011 | 336 98 | 4 1 | 84 98 | 23.42 | 0 | 0 | 0 | 0.00 0.00 |
| | July 2011 June 2011 | 98 | 0 | 98 | 0 | 0 | 0 | 0 | 0.00 |
| | May 2011 | 114 | 1 | 114 | 0 | 0 | 0 | 0 | 0.00 |
| | April 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| | | | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 |
| P-1C Scheduled Interval 121 to 150 | March 2012 | 0 | U | U | | | | | |
| | March 2012 February 2012 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 |
| P-1C Scheduled Interval 121 to 150 alendar Days All Benchmark 150 | | | | | | | | | 0.00 0.00 0.00 |

| September 2011 0 0 0 0 0 0 0 0 0 | | | | | | | | | , | | |
|--|---|----------------|---------|---------|------|-------|------|---|-----|------|------------------|
| August 2011 | | October 2011 | 104 | 1 | 104 | 0.00 | | 0 | | 0.00 | (0.92) |
| Sub-2011 | | | | | | | | | _ | | 0.00 |
| June 2011 | | | | | | | | | _ | | (0.58) 0.00 |
| May 2011 | | | | | | | | | _ | | 0.00 |
| CP-28 Non-Processed & Laire Forested Mean 2015 0 0 0 0 0 0 0 0 0 | | | | | | | | | | | (0.73) |
| Circulations Associated Association Section 2012 1 1 100% 0.00% 0 1 0.00% | | | | | | | | | | | 0.00 |
| January 2012 1 1 100% 0.00% 0 0 0.00% | CP-2B Non-Forcasted & Late Forecasted | | | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) |
| December 2011 0 0 0% 0,00% 0 0 0% 0 0% 0 0% 0 0 | Collocations All Benchmark 0.9 | February 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2011 0 | | January 2012 | | | | | | | | | (0.33) |
| Combined 2011 August 2012 | | | | | | | | | | | 0.00 |
| September 2011 | | | | | | | | | | | 0.00 |
| August 2011 | | | | | | | | | | | 0.00 |
| July 2011 | | | | | | | | | | | (0.33) |
| Section Company Comp | | • | | | | | | | | | (0.33) |
| May 2011 | | • | | | | | | | | | (0.33) 0.00 |
| CP-2C Collocations with Intervals Longer March 2012 1 1 1 1000% 0.00% 0 0 0 0 0 0 0 0 0 | | | | | | | | | | | (0.33) |
| CP-2C Collocations with Intervals Lorger Mark 2012 1 1 1 1000% 0.00% 0 0 0 0 0 0 0 0 0 | | • | | 1 | | | | | | | (0.33) |
| Bana 120 Days All Benchmark 0.9 February 2012 1 1 1 1000% 0.00% 0 0 0 0 0 0 0 0 0 | CP-2C Collocations with Intervals Longer | | | | | | | | | | (0.33) |
| January 2012 1 1 10076 0.078 0 0 0 0 0 0 0 0 0 | | | 3 | 3 | | | | 0 | | | (0.33) |
| November 2011 3 3 100% 0.00% 0 0 0 0 0 0 0 0 0 | Í | • | | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) |
| October 2011 3 3 100% 0.00% 0 0 0 0 0 0 0 0 0 | | December 2011 | 2 | 2 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) |
| September 2011 | | November 2011 | | | | 0.00% | | 0 | 0% | 0.00 | (0.33) |
| August 2011 July 2011 July 2011 July 2011 Jun 2012 Jun 2011 Jun 20 | | | | | | | | | | | (0.33) |
| July 2011 | | | | | | | | | | | (0.33) |
| June 2011 | | • | | | | | | | | | (0.33) |
| CP-3 Collocation Feasability Study Interval American Study Interval Inter | | | | | | | | | | | (0.33) |
| CP-3 Collocation Feasibility Study Interval March 2012 | | | | | | | | | | | (0.33) |
| CP-3 Collocation Feasibility Study Interval | | | | | | | | | | | (0.33) |
| All Benchmark 10 February 2012 January 2012 December 2011 August 2012 December 2011 November 2011 Rovember 2011 Rovember 2011 August 2011 | CP-3 Collocation Feasibility Study Interval | | | | | | | | | | (0.33) (0.90) |
| January 2012 December 2011 September 2011 Septemb | | | | | | | | | _ | | 0.15 |
| December 2011 8 1 8 0 0 0 0 0 0 0 0 0 | 7 III Donomiant 10 | • | | | | | | | | | 0.00 |
| October 2011 19 | | • | | | | | | | | | (0.60) |
| September 2011 | | | | 3 | | | | 0 | | | (0.20) |
| August 2011 | | October 2011 | 19 | 2 | 10 | 0.71 | 0 | 0 | 0 | 0.00 | (0.15) |
| July 2011 | | September 2011 | 7 | | | | 0 | 0 | 0 | 0.00 | (0.90) |
| Date | | August 2011 | | | | 1.37 | | 0 | 0 | 0.00 | (0.50) |
| May 2011 | | | | | | | | | _ | | (0.45) |
| CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9 February 2012 January 2012 December 2011 1 1 100% 0.00% 0.00% 0.00 0.0 | | | | | | | | | _ | | (0.30) |
| CP-4 Collocation Feasibility Study March 2012 February 2012 2 3 3 67% 47.14% 0 0 0 0 % 0 0 0 0 0 | | • | | | | | | | _ | | (0.45) |
| Commitments Met All Benchmark 0.9 | CD 4 Callagation Familiation Charles | | | | | | | | | | (0.20) |
| January 2012 | 1 | | | | | | | | | | (0.33) 0.78 |
| December 2011 | Commitments Met All Benchmark 0.9 | | | | | | | | | | 0.78 |
| November 2011 | | | | | | | | | | | (0.33) |
| October 2011 2 2 100% 0.00% 0 0 0 0 0 0 0 0 0 | | | | | | | | | | | (0.33) |
| September 2011 | | | | | | | | | | | (0.33) |
| Duit 2011 | | | | | | | | 0 | | | (0.33) |
| June 2011 | | August 2011 | 6 | 6 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) |
| May 2011 | | July 2011 | | | | | 0 | 0 | 0% | 0.00 | (0.33) |
| DA-1 Speed of Answer - Directory March 2012 0 0 0 0 0 0 0 0 0 | | | | | | | | | | | (0.33) |
| DA-1 Speed of Answer - Directory Assistance Parity by Design February 2012 0 0 0 000 000 8.13 1 100 0.00 0.00 0.00 8.71 1 1 124 0.00 0. | | • | | | | | | 0 | | | (0.33) |
| Assistance Parity by Design February 2012 January 2012 December 2011 November 2011 October 2011 September 2011 July 2011 Parity by Design DB-1A Time to Update Databases E911 Parity by Design February 2012 January 2012 December 2011 August 2011 Parity by Design February 2012 December 2011 August 2011 Parity by Design February 2012 January 2012 December 2011 August 2011 Parity by Design February 2012 January 2012 December 2011 August 2011 Parity by Design February 2012 January 2012 December 2011 August 2011 August 2011 Parity by Design February 2012 January 2012 Ja | | _ ' | | | | | | 0 | | | (0.33) |
| January 2012 December 2011 O O O O O O O O O | | | | | | | | 1 | | | 0.00 |
| December 2011 | Assistance Parity by Design | | | | | | | | | | 0.00 |
| November 2011 | | | | | | | | 1 | | | 0.00 0.00 |
| October 2011 September 2011 O O CO CO CO CO CO CO | | | | | | | | 1 | | | 0.00 |
| September 2011 August 2011 0 0 0 :00 :00 :00 7.92 1 :48 0.00 | | | | | | | | 1 | | | 0.00 |
| August 2011 July 2011 June 2011 O O O O O O O O O O O O O O O O O O | | | | | | | | 1 | | | 0.00 |
| July 2011 | | | | | | | | 1 | | | 0.00 |
| May 2011 | | | | | | | | 1 | | | 0.00 |
| April 2011 O O CO CO CO T.81 T C24 O.00 | | | | | :00 | :00 | 8.59 | 1 | :36 | 0.00 | 0.00 |
| DB-1A Time to Update Databases E911 | | | | | | | | 1 | | | 0.00 |
| Parity by Design February 2012 34.5090278 31145 00:02 00:00 0 0 00:00 0.00 | | | | | | | | | | | 0.00 |
| January 2012 38.09375 31733 00:02 00:00 0 0 00:00 0.00 0.00 0.00 0. | | | | | | | | | | | 0.00 |
| December 2011 32.2180556 31971 00:01 00:00 0 0 00:00 0.00 0 | Parity by Design | | | | | | | | | | 0.00 |
| November 2011 97.3090278 27365 00:05 00:00 0 0 00:00 0.00 | | • | | | | | | | | | 0.00 |
| October 2011 125.842361 37866 00:05 00:00 0 00:00 0.00 September 2011 53.2041667 39199 00:02 00:00 0 0 00:00 0.00 August 2011 54.5611111 40480 00:02 00:00 0 0 00:00 0.00 July 2011 49.1805556 44627 00:02 00:00 0 0 00:00 0.00 June 2011 74.5083333 53918 00:02 00:00 0 0 00:00 0.00 May 2011 60:3291667 39942 00:02 00:00 0 0 00:00 0.00 April 2011 38.9861111 36369 00:02 00:00 0 0 00:00 0.00 | | | | | | | | | | | 0.00 |
| September 2011 53.2041667 39199 00:02 00:00 0 00:00 0.00 August 2011 54.5611111 40480 00:02 00:00 0 0 00:00 0.00 July 2011 49.1805556 44627 00:02 00:00 0 0 00:00 0.00 June 2011 74.5083333 53918 00:02 00:00 0 0 00:00 0.00 May 2011 60:3291667 39942 00:02 00:00 0 0 00:00 0.00 April 2011 38.9861111 36369 00:02 00:00 0 0 00:00 0.00 | | | | | | | | | | | 0.00 0.00 |
| August 2011 54.5611111 40480 00:02 00:00 0 0 00:00 0.00 July 2011 49.1805556 44627 00:02 00:00 0 0 00:00 0.00 June 2011 74.5083333 53918 00:02 00:00 0 0 00:00 0.00 May 2011 60.3291667 39942 00:02 00:00 0 0 00:00 0.00 April 2011 38.9861111 36369 00:02 00:00 0 0 00:00 0.00 | | | | | | | | | | | 0.00 |
| July 2011 49.1805556 44627 00:02 00:00 0 0 00:00 0.00 June 2011 74.5083333 53918 00:02 00:00 0 0 00:00 0.00 May 2011 60.3291667 39942 00:02 00:00 0 0 00:00 0.00 April 2011 38.9861111 36369 00:02 00:00 0 0 00:00 0.00 | | | | | | | | | | | 0.00 |
| June 2011 74.5083333 53918 00:02 00:00 0 00:00 0.00 May 2011 60.3291667 39942 00:02 00:00 0 0 00:00 0.00 April 2011 38.9861111 36369 00:02 00:00 0 0 00:00 0.00 | | | | | | | | | | | 0.00 |
| May 2011 60.3291667 39942 00:02 00:00 0 0 00:00 0.00 April 2011 38.9861111 36369 00:02 00:00 0 0 00:00 0.00 | | | | | | | | | | | 0.00 |
| April 2011 38.9861111 36369 00:02 00:00 0 0 00:00 0.00 | | | | | | | | | | | 0.00 |
| | | | | | | | | | | | 0.00 |
| | DB-1B Time to Update Databases LIDB | March 2012 | 4362679 | 4214629 | :36 | :00 | 0 | 0 | :00 | 0.00 | 0.00 |
| Parity by Design February 2012 4732473 4585934 :12 :00 0 0 :00 0.00 | | February 2012 | 4732473 | 4585934 | :12 | :00 | 0 | | :00 | 0.00 | 0.00 |
| January 2012 4398254 4236134 :36 :00 0 0 :00 0.00 | | | | | | | | | | | 0.00 |
| December 2011 4965898 4791304 :36 :00 0 0 :00 0.00 | | | | | | | | | | | 0.00 |
| November 2011 5102564 4946636 :12 :00 0 0 :00 0.00 | | | | | | | | | | | 0.00 |
| October 2011 8921652 8449144 :24 :00 0 0 :00 0.00 | 1 | October 2011 | 8921652 | 8449144 | :24 | :00 | 1 0 | 0 | :00 | 0.00 | 0.00 |

| | September 2011 August 2011 | 9551910 10705144 | 8945820 10237527 | :48 :00 | :00 | 0 | 0 :00 | 0.00 0.00 | 0. 0. |
|---|--------------------------------|----------------------|---------------------|--------------|------------------|---|-------|--------------|----------|
| | July 2011 | 8680460 | 8337198 | :36 | :00 | 0 | 0 :00 | 0.00 | 0. |
| | June 2011 | 6684406 | 6498207 | :12 | :00 | 0 | 0 :00 | 0.00 | 0. |
| | May 2011 | 9089086 | 8786124 | :12 | :00 | 0 | 0 :00 | 0.00 | 0. |
| | April 2011 | 12196154 | 11883946 | :12 | :00 | 0 | 0 :00 | 0.00 | 0. |
| DB-1C-1 Time to Update Databases Directory Listing Parity by Design | March 2012 February 2012 | 7703.21 17807.22 | 68536 87726 | :24 | :48 :00 | 0 | 0 :00 | 0.00 0.00 | 0. 0. |
| Directory Listing Fairty by Design | January 2012 | 34638.6 | 85956 | :00 | :36 | 0 | 0 :00 | 0.00 | 0. |
| | December 2011 | 30180.58 | 87997 | :36 | :48 | 0 | 0 :00 | 0.00 | 0. |
| | November 2011 | 54213.13 | 137704 | :36 | :36 | 0 | 0 :00 | 0.00 | 0. |
| | October 2011 | 69359.5 | 161036 | :12 | :00 | 0 | 0 :00 | 0.00 | 0. |
| | September 2011 | 54792.44 | 161270 | :36 | :48 | 0 | 0 :00 | 0.00 | 0. |
| | August 2011 | 63948.82 72832.12 | 172597 186659 | :48 :36 | :12 :36 | 0 | 0 :00 | 0.00 0.00 | 0. 0. |
| | July 2011 June 2011 | 75682.34 | 201446 | :12 | :12 | 0 | 0 :00 | 0.00 | 0. |
| | May 2011 | 70092.63 | 160200 | :36 | :00 | 0 | 0 :00 | 0.00 | 0. |
| | _April 2011 | 47478.84 | 144616 | :12 | :48 | 0 | 0 :00 | 0.00 | 0. |
| DB-2C-1 Accurate Database Updates | March 2012 | 67049 | 68026 | 99% | 11.90% | 0 | 0 0% | 0.00 | 0. |
| Directory Listing Parity by Design | February 2012 | 63606 | 64362 | 99% | 10.77% | 0 | 0 0% | 0.00 | 0 |
| | January 2012 December 2011 | 64485 63689 | 65329 64904 | 99% 98% | 11.29% 13.55% | 0 | 0 0% | 0.00 0.00 | 0 |
| | November 2011 | 102405 | 104327 | 98% | 13.45% | 0 | 0 0% | 0.00 | 0 |
| | October 2011 | 120628 | 122779 | 98% | 13.12% | 0 | 0 0% | 0.00 | 0. |
| | September 2011 | 121982 | 123936 | 98% | 12.46% | 0 | 0 0% | 0.00 | 0. |
| | August 2011 | 132984 | 135110 | 98% | 12.44% | 0 | 0 0% | 0.00 | 0. |
| | July 2011 | 135223 | 137662 | 98% | 13.19% | 0 | 0 0% | 0.00 | 0. |
| | June 2011 May 2011 | 156642 126079 | 158808 128095 | 99% 98% | 11.60% 12.45% | 0 | 0 0% | 0.00 0.00 | 0. 0. |
| | April 2011 | 109030 | 110955 | 98% | 13.06% | 0 | 0 0% | 0.00 | 0. |
| GA-1 Gateway Availability - IMA-GUI All | March 2012 | 30338 | 30420 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0. |
| Benchmark 0.9925 | February 2012 | 28440 | 28440 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0. |
| | January 2012 | 30056 | 30060 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0. |
| | December 2011 | 30420 | 30420 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0. |
| | November 2011 October 2011 | 29520 28382 | 29520 28440 | 100% 100% | 0.00% 0.00% | 0 | 0 0% | 0.00 0.00 | 0. 0. |
| | September 2011 | 29458 | 29520 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0. |
| | August 2011 | 30600 | 30600 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0. |
| | July 2011 | 29880 | 29880 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0. |
| | June 2011 | 29381 | 29520 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0. |
| | May 2011 | 30008 | 30060 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0. |
| GA-1 Gateway Availability - IMA-GUI SIA | _ April 2011 March 2012 | 27900 30420 | 27900 30420 | 100% 100% | 0.00% 0.00% | 0 | 0 0% | 0.00 0.00 | 0. 0. |
| Benchmark 0.9925 | February 2012 | 28440 | 28440 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0. |
| | January 2012 | 30060 | 30060 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0. |
| | December 2011 | 30420 | 30420 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0. |
| | November 2011 | 29520 | 29520 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0. |
| | October 2011 September 2011 | 29880 29520 | 29880 29520 | 100% 100% | 0.00% 0.00% | 0 | 0 0% | 0.00 0.00 | 0 |
| | August 2011 | 30600 | 30600 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0 |
| | July 2011 | 29880 | 29880 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0 |
| | June 2011 | 29520 | 29520 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0 |
| | May 2011 | 30060 | 30060 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0 |
| 2A 2 Cotourou Avoilability ED TA | _ April 2011 March 2012 | 29340 43140 | 29340 43140 | 100% 100% | 0.00% | 0 | 0 0% | 0.00 0.00 | 0 |
| GA-3 Gateway Availability - EB-TA Benchmark 0.9925 | February 2012 | 40112 | 40320 | 99% | 0.00% | 0 | 0 0% | 0.00 | 0 |
| 50.10.11.11.11.11.11.11.11.11.11.11.11.11 | January 2012 | 42900 | 42900 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0 |
| | December 2011 | 43140 | 43140 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0 |
| | November 2011 | 41760 | 41760 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0 |
| | October 2011 | 42593 41726 | 42840 41760 | 99% 100% | 0.00% 0.00% | 0 | 0 0% | 0.00 0.00 | 0 |
| | September 2011 August 2011 | 41726 | 43200 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0 |
| | July 2011 | 42840 | 42840 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0 |
| | June 2011 | 41272 | 41760 | 99% | 0.00% | 0 | 0 0% | 0.00 | 0 |
| | May 2011 | 42900 | 42900 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0 |
| | April 2011 | 41637 | 41700 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0 |
| GA-4 System Availability - EXACT | March 2012 February 2012 | 22500 21060 | 22500 21060 | 100% 100% | 0.00% 0.00% | 0 | 0 0% | 0.00 0.00 | 0 |
| Benchmark 0.9925 | January 2012 | 21960 | 21960 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0 |
| | December 2011 | 22500 | 22500 | 100% | 0.00% | 0 | 0 0% | 0.00 | (|
| | November 2011 | 21960 | 21960 | 100% | 0.00% | 0 | 0 0% | 0.00 | C |
| | October 2011 | 21600 | 21600 | 100% | 0.00% | 0 | 0 0% | 0.00 | C |
| | September 2011 | 21960 | 21960 | 100% | 0.00% | 0 | 0 0% | 0.00 | (|
| | August 2011 July 2011 | 22860 21600 | 22860 21600 | 100% 100% | 0.00% 0.00% | 0 | 0 0% | 0.00 0.00 | C |
| | June 2011 | 21960 | 21960 | 100% | 0.00% | 0 | 0 0% | 0.00 | C |
| | May 2011 | 21960 | 21960 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0 |
| | April 2011 | 21600 | 21600 | 100% | 0.00% | 0 | 0 0% | 0.00 | C |
| GA-6 Gateway Availability - GUI - Repair | March 2012 | 41843 | 41925 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0 |
| Benchmark 0.9925 | February 2012 | 39300 | 39300 | 100% | 0.00% | 0 | 0 0% | 0.00 | 0 |
| | January 2012 | 41820 41925 | 41820 41925 | 100% 100% | 0.00% 0.00% | 0 | 0 0% | 0.00 | 0 |
| | December 2011 November 2011 | 41925 | 41925 | 100% | 0.00% | 0 | 0 0% | 0.00 0.00 | 0 |
| | | | | | | | | | 0. |
| | October 2011 | 41452 | 41565 | 100% | 0.00% | 0 | 0 0% | 0.00 | O. |

| | August 2011 | 42180 | 42180 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
|--|--|----------------|----------------|----------------|-------------------------|------------|--------------|------------|---------------|
| | July 2011 | 41565 | 41565 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| | June 2011 | 40515 | 40740 | 99% | 0.00% | 0 | 0 | 0% 0% | 0.00 |
| | May 2011 April 2011 | 41820 40422 | 41820 40485 | 100% 100% | 0.00% | 0 | 0 | 0% | 0.00 0.00 |
| -7 Timely Outage Resolution following | March 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| ftware Releases GA-7 XML Reporting | February 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 |
| nchmark 0.95 | January 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | November 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 |
| | October 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | August 2011 | 0 | 0 | 0% 0% | 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 |
| | July 2011 June 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | April 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 |
| 8 Gateway Availability - IMA-XML GA-8 | | 30338 | 30420 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| Reporting Benchmark 0.9925 | February 2012 | 28440 | 28440 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| | January 2012 | 30004 | 30060 | 100% | 0.00% | 0 | 0 | | 0.00 |
| | December 2011 | 30420 | 30420 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| | November 2011 | 29520 | 29520 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| | October 2011 | 28375 | 28440 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| | September 2011 August 2011 | 29520 30600 | 29520 30600 | 100% 100% | 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 |
| | July 2011 | 29750 | 29880 | 100% | 0.00% | 0 | 0 | | 0.00 |
| | June 2011 | 29381 | 29520 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| | May 2011 | 30008 | 30060 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| <u></u> | _April 2011 | 27900 | 27900 | 100% | 0.00% | 0 | 0 | | 0.00 |
| 10 Customer and Non-CTLQ Related | March 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| uble Reports Basic Rate ISDN Parity | February 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | January 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 |
| | December 2011 November 2011 | 0 | 1 | 0% 100% | 0.00% | 1 4 | 6 6 | 17% 67% | -0.41 0.65 |
| | October 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | May 2011 | 1 | 2 | 50% | 50.00% | 5 | 15 | 33% | 0.47 |
| | _April 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| -10 Customer and Non-CTLQ Related | March 2012 | 2 | 5 | 40% | 48.99% | 525 | 1575 | 33% | 0.32 |
| uble Reports Business Parity | February 2012 | 5 | 10 | 50% 36% | 50.00% 48.10% | 546 641 | 1661 2147 | 33% | 1.15 0.47 |
| | January 2012 December 2011 | 4 | 11 8 | 13% | 48.10% 33.07% | 563 | 1551 | 30% 36% | 0.47 -1.40 |
| | November 2011 | 1 | 12 | 8% | 27.64% | 602 | 1651 | 36% | -2.02 |
| | October 2011 | 2 | 7 | 29% | 45.18% | 604 | 1821 | 33% | -0.26 |
| | September 2011 | 2 | 2 | 100% | 0.00% | 587 | 1613 | 36% | 1.87 |
| | August 2011 | 12 | 20 | 60% | 48.99% | 627 | 1856 | 34% | 2.47 |
| | July 2011 | 4 | 8 | 50% | 50.00% | 600 | 1654 | 36% | 0.81 |
| | June 2011 | 5 | 16 | 31% | 46.35% | 602 | 1739 | 35% | -0.28 |
| | May 2011 | 5 | 13 | 38% | 48.65% | 595 | 1779 | 33% | 0.38 |
| 40. O standard INC. OTI O Date I | _April 2011 | 4 | 9 | 44% | 49.69% | 635 | 1738 | 37% | 0.49 |
| 10 Customer and Non-CTLQ Related | March 2012 | 0 | 0 | 0% 0% | 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 |
| ble Reports Centrex Parity | February 2012 January 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 |
| | November 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 |
| | October 2011 | 0 | 1 | 0% | 0.00% | 15 | 43 | 35% | -0.72 |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% 0% | 0.00 |
| 10 Customer and Non-CTLQ Related | _April 2011 March 2012 | 1 | 2 | 0% 50% | 50.00% | 3 | 13 | 23% | 0.00 0.84 |
| uble Reports Centrex 21 Parity | February 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 23% | 0.84 |
| ropono comon z r ramy | January 2012 | 1 | 3 | 33% | 47.14% | 4 | 13 | 31% | 0.09 |
| | December 2011 | 1 | 2 | 50% | 50.00% | 7 | 21 | 33% | 0.48 |
| | November 2011 | 2 | 3 | 67% | 47.14% | 6 | 20 | 30% | 1.29 |
| | October 2011 | 1 | 2 | 50% | 50.00% | 11 | 21 | 52% | -0.06 |
| | September 2011 | 2 | 2 | 100% | 0.00% | 6 | 25 | 24% | 2.42 |
| | August 2011 | 1 | 2 | 50% | 50.00% | 1 | 18 | 6% | 2.60 |
| | July 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | June 2011 | 3 | 4 | 75% | 43.30% | 2 | 18 | 11% | 3.68 |
| | May 2011 | 2 | 2 | 100% | 0.00% | 3 | 18 23 | 17% 22% | 3.00 |
| | April 2011 | 1 | 0 | 50% 0% | 50.00% 0.00% | 5 0 | 23 | 0% | 0.93 0.00 |
| 10. Customer and Non-CTI O Polated | _April 2011 _March 2012 | Λ | UI. | U70 | | 0 | 0 | 0% | 0.00 |
| | March 2012 | 0 | | በ% | (111119/21 | | | | |
| | March 2012 February 2012 | 0 | 0 | 0% 0% | 0.00% | | • | | |
| | March 2012 February 2012 January 2012 | | 0 | 0% 0% 0% | 0.00% 0.00% 0.00% | 59 0 | 220 0 | 27% 0% | -0.60 |
| | March 2012 February 2012 | 0 | 0 | 0% | 0.00% | 59 | 220 | 27% | |
| r-10 Customer and Non-CTLQ Related uble Reports DS0 Parity | March 2012 February 2012 January 2012 December 2011 | 0 | 0 1 0 | 0% 0% | 0.00% 0.00% | 59 0 | 220 | 27% 0% | -0.60 0.00 |

| | luly 2011 | | I 4 | 1000/ | 0.000/ | F2 | 454 | 240/ | 1.40 | (0.75) |
|---|--|--|---|--|---|---|---|--|--|--|
| | July 2011 June 2011 | 1 2 | 2 | 100% | 0.00% | 52 | 154 182 | 34% 26% | 1.40 2.38 | (0.75) (0.10) |
| | May 2011 | 0 | | | 0.00% | 61 | 202 | 30% | -0.66 | (1.40) |
| | April 2011 | 0 | | | 0.00% | 46 | 145 | 32% | -0.68 | (1.41) |
| MR-10 Customer and Non-CTLQ Related | March 2012 | 3 | | | 48.41% | 35 | 125 | 28% | 0.58 | (0.86) |
| Trouble Reports DS1 Parity | February 2012 | 3 | 6 | 50% | 50.00% | 37 | 120 | 31% | 0.99 | (0.66) |
| | January 2012 | 0 | | | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| | December 2011 | 1 | 6 | | 37.27% | 71 | 195 | 36% | -0.99 | (1.60) |
| | November 2011 | 1 | 4 | | 43.30% | 53 | 161 | 33% | -0.33 | (1.20) |
| | October 2011 | 0 | | | 0.00% | 75 | 166 | 45% | -0.91 | (1.55) |
| | September 2011 | 0 | | | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | | | 47.14% 0.00% | 55 | 195 170 | 38% 32% | -0.23 -0.97 | (1.14) |
| | July 2011 June 2011 | 0 | | | 0.00% | 0 | | 32% 0% | 0.00 | (1.59) 0.00 |
| | May 2011 | 1 | | | 0.00% | 63 | 152 | 41% | 1.18 | (0.87) |
| | April 2011 | 2 | 3 | | 47.14% | 60 | 173 | 35% | 1.15 | (0.65) |
| MR-10 Customer and Non-CTLQ Related | March 2012 | 0 | | | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| Trouble Reports DS3 Parity | February 2012 | 0 | | | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| | January 2012 | 0 | 1 | 0% | 0.00% | 3 | 5 | 60% | -1.12 | (1.68) |
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2011 | 0 | | | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | | | 0.00% | 0 | - | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | | | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | | | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | | | 0.00% | 0 | - | 0% | 0.00 | 0.00 |
| MD 40 Overtones and No. OTLO D. C. C. | April 2011 | 0 | | | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| MR-10 Customer and Non-CTLQ Related | March 2012 | 0 | | | 0.00% | 0 67 | | 0% | 0.00 | 0.00 |
| Trouble Reports E911 Parity | February 2012 | 0 | | | 0.00% | 67 | 72 0 | 93% 0% | -3.64 0.00 | (3.21) 0.00 |
| | January 2012 December 2011 | 0 | | | 0.00% | 0 | - | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | | | 0.00% | 66 | 69 | 96% | -4.66 | (3.83) |
| | October 2011 | 0 | | | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| | September 2011 | 0 | | | 0.00% | 0 | - | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | | | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-10 Customer and Non-CTLQ Related | March 2012 | 0 | | | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| Trouble Reports Frame Relay Parity | February 2012 | 0 | | | 0.00% | 0 | - | 0% | 0.00 | 0.00 |
| | January 2012 | 0 | | | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | | | 0.00% | 0 0 | | 0% | 0.00 | 0.00 |
| | November 2011 October 2011 | 0 | | | 0.00% | 0 | - | 0% 0% | 0.00 0.00 | 0.00 |
| | September 2011 | 0 | | | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| | August 2011 | 1 | 1 | 100% | 0.00% | 1 | 13 | 8% | 3.34 | (0.35) |
| | July 2011 | 0 | 0 | | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | | | 0.00% | 1 | 13 | 8% | -0.28 | (1.17) |
| | May 2011 | 0 | | | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| | April 2011 | 0 | | | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-10 Customer and Non-CTLQ Related | March 2012 | 0 | 0 | 0% | 0.00% | . 0 | 0 | 0% | 0.00 | 0.00 |
| Trouble Reports ISDN Primary Parity | February 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2012 | 0 | 1 | 0% | 0.00% | 40 | 123 | 33% | -0.69 | (1.42) |
| | December 2011 | 0 | | | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | | | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | | | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| | September 2011 | 0 | | | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | | | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| | July 2011 June 2011 | 0 | | | 0.00% | 0 0 | | 0% 0% | 0.00 0.00 | 0.00 |
| | May 2011 | 0 | | | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| | April 2011 | 0 | | | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| MR-10 Customer and Non-CTLQ Related | March 2012 | 6 | | | 43.30% | 3 | | 100% | 0.00 | 0.00 |
| Trouble Reports LIS Trunk Parity | February 2012 | 18 | | | 30.00% | 4 | 5 | 80% | 0.50 | (1.01) |
| Trouble Hoperto Ele Truim Tum, | January 2012 | 12 | | | 26.65% | 2 | | 50% | 1.48 | (0.29) |
| | December 2011 | 10 | | | 42.13% | 2 | | 33% | 1.87 | (0.20) |
| | November 2011 | 6 | 8 | 75% | 43.30% | 4 | 5 | 80% | -0.22 | (1.13) |
| | October 2011 | 5 | | | 0.00% | 1 | 4 | 25% | 2.58 | 0.01 |
| | September 2011 | 13 | | | 33.99% | 1 | | 50% | 0.97 | (0.73) |
| | | | 8 | | 43.30% | 1 | 2 | 50% | 0.63 | (1.05) |
| | August 2011 | 6 | | | 0.00% | 6 | 7 | 86% | 0.79 | (0.95) |
| | August 2011 July 2011 | 8 | | | | | | | | (0.60) |
| | August 2011 July 2011 June 2011 | 8 11 | 11 | 100% | 0.00% | 3 | | 75% | 0.99 | |
| | August 2011 July 2011 June 2011 May 2011 | 8 11 7 | 11 7 | 100% 100% | 0.00% 0.00% | 3 | 3 | 100% | 0.00 | 0.00 |
| MD 40. Contract Visit OT C. C. C. C. | August 2011 July 2011 June 2011 May 2011 April 2011 | 8 11 7 7 | 11 7 9 | 100% 100% 78% | 0.00% 0.00% 41.57% | 3 3 12 | 3 12 | 100% 100% | 0.00 0.00 | 0.00 0.00 |
| | August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 | 8 11 7 7 0 | 11 7 9 | 100% 100% 78% 0% | 0.00% 0.00% 41.57% 0.00% | 3 3 12 0 | 3 12 0 | 100% 100% 0% | 0.00 0.00 0.00 | 0.00 0.00 0.00 |
| | August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 | 8 11 7 7 0 0 | 11 7 9 0 | 100% 100% 78% 0% | 0.00% 0.00% 41.57% 0.00% 0.00% | 3 3 12 0 0 | 3 12 0 0 | 100% 100% 0% 0% | 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 0.00 |
| | August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 | 8 11 7 7 0 0 | 11 7 9 0 0 | 100% 100% 78% 0% 0% | 0.00% 0.00% 41.57% 0.00% 0.00% | 3 3 12 0 0 0 | 3 12 0 0 | 100% 100% 0% 0% 0% | 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 0.00 0.00 |
| | August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 | 8 11 7 7 0 0 0 | 11 7 9 0 0 0 | 100% 100% 78% 0% 0% 0% | 0.00% 0.00% 41.57% 0.00% 0.00% 0.00% | 3 3 12 0 0 0 0 0 | 3 12 0 0 0 | 100% 100% 0% 0% 0% 0% | 0.00 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 0.00 0.00 |
| | August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 | 8 11 7 7 0 0 0 0 0 3 | 11 7 9 0 0 0 0 0 4 | 100% 100% 78% 0% 0% 0% 0% 75% | 0.00% 0.00% 41.57% 0.00% 0.00% 0.00% 0.00% 43.30% | 3 3 12 0 0 0 0 0 0 5 | 3 12 0 0 0 0 0 | 100% 100% 0% 0% 0% 0% 0% 31% | 0.00 0.00 0.00 0.00 0.00 0.00 1.69 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 (0.38) |
| MR-10 Customer and Non-CTLQ Related Trouble Reports PBX Parity | August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 October 2011 | 8 111 7 7 0 0 0 0 3 6 | 11 7 9 0 0 0 0 4 6 | 100% 100% 78% 0% 0% 0% 0% 75% | 0.00% 0.00% 41.57% 0.00% 0.00% 0.00% 0.00% 43.30% 0.00% | 3 3 122 0 0 0 0 0 5 10 | 3 12 0 0 0 0 0 16 | 100% 100% 0% 0% 0% 0% 31% 53% | 0.00 0.00 0.00 0.00 0.00 0.00 1.69 2.03 | 0.00 0.00 0.00 0.00 0.00 0.00 (0.38) 0.03 |
| | August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 | 8 11 7 7 0 0 0 0 0 3 | 11 77 9 0 0 0 0 0 4 6 6 | 100% 100% 78% 0% 0% 0% 0% 75% 100% | 0.00% 0.00% 41.57% 0.00% 0.00% 0.00% 0.00% 43.30% | 3 3 12 0 0 0 0 0 5 5 | 3 12 0 0 0 0 16 19 20 | 100% 100% 0% 0% 0% 0% 0% 31% | 0.00 0.00 0.00 0.00 0.00 0.00 1.69 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 (0.38) |

| May 2011 Well To Castamer and Non-CTLQ Record Frontal Regards Relations Party Frontal Regards Re | | 1 0044 | | • | 1 00/ | 0.000/ | _ | | 050/ | | (4.00) |
|--|--------------------------------------|------------------------|----------|----|-------|--------|------|-------|------|----------------|------------------|
| April 11 | | June 2011 | 0 | 2 | 0% | 0.00% | 7 | 20 | | -0.99 -1.91 | (1.60) (2.16) |
| March 2012 9 19 42% 43.31% 27% 5401 27% 1400 27% | | • | | 0 | | | | | | | 0.00 |
| Trouble Reports Residence Planty February 2012 Final Reports Residence Planty February 2012 Final Reports Residence Planty Reports Residence Planty Reports Residence Planty Reports Reports Residence Planty Reports Reports URIT DSI Planty Reports Reports URIT | MR-10 Customer and Non-CTLQ Related | | | | | | | · | | | (0.38) |
| January 2012 9 77 575 69215 3964 14153 255 | | | 7 | | | | | | | | (0.22) |
| Name | • | January 2012 | 9 | 17 | 53% | 49.91% | 3664 | 14103 | 26% | 2.53 | 0.30 |
| Coacher 2011 Appendent 2011 | | | | | | | | | | | (0.79) |
| Segenter 2011 3 7 45% 68.49% 2849 2860 373 07 07 140 07 14 | | | | | | | | | | | (1.36) |
| Agign 2011 | | | <u> </u> | | | | | | | | (1.33) |
| August 2011 A B 50% 50,00% 7697 5991 5991 311 1.18 August 2011 A B 50% 50,00% 7691 5992 7991 1.18 August 2011 A B 50% 50,00% 2011 50% 7991 1.18 August 2011 A B 50% 50,00% 2011 50% | | • | | | | | | | | | (0.81) |
| Julie 2011 0 S 0% 0.00% 2515 5828 2915 1-42 | | | | | | | | | | | 0.41 |
| May 2011 1 2 50% 50.00% 2000 5968 30% 0.02 | | | | | | | | | | | (0.51) (1.86) |
| April 2011 0 1 0 0 0 0 0 0 0 | | | 1 | | | | | | | | (1.00 |
| Minch 2012 0 0 0 0 0 0 0 0 0 | | | 0 | | | | | | | | (1.42 |
| Penilsy | MR-10 Customer and Non-CTLQ Related | | 0 | 0 | | | | | | | 0.00 |
| Describer 2011 | Trouble Reports UDIT Above DS1 Level | February 2012 | 1 | 1 | 100% | 0.00% | 2 | 4 | 50% | 0.89 | (1.15 |
| November 2011 2 2 100% 0.00% 2 0 33% 173 | Parity | • | | | | | | | | | (1.89 |
| October 2011 0 1 0% 0,00% 3 3 1,00% 1,37 | | | | | | | | | | | 0.00 |
| September 2011 3 4 75% 43.30% 2 6 30% 33% 37 | | | | | | | | | | | (0.52 |
| August 2011 July | | | | | | | | | | | 0.00 |
| July 2011 | | • | 3 | | | | | 6 | | | (0.61 |
| June 2011 MR-10 Customer and Nen CTLO Relater Trouble Reports LOHT DST Partly MR-10 Customer and Nen CTLO Relater Trouble Reports LOHT DST Partly MR-10 Customer and Nen CTLO Relater Trouble Reports LOHT DST Partly MR-10 Customer and Nen CTLO Relater Trouble Reports LOHT DST Partly Norman DST Partly MR-10 Customer and Nen CTLO Relater MR-10 Customer and Nen CTLO Relater MR-10 Customer and Nen CTLO Relater MR-10 Customer and Non CTLO Relater Normal DST Partly Norman DST Partly | | | 1 | 2 | | | | 1 | | | 0.00 |
| Mile | | • | 0 | 1 | | | | | | | (1.26 0.00 |
| MR-10 Customer and Non-CTLO Related Macrin 2012 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | | | 1 | 1 | | | | | | | (1.11 |
| MR-10 Customer and Non-CTLO Related Trouble Reports UDIT DS1 Parity February 2012 Described 2017 Described 2017 August 2011 July 2011 Jul | | | 1 | 2 | | | | | | | (1.11 |
| Trouble Reports UDIT DS1 Panily | MR-10 Customer and Non-CTLQ Related | _ ' | 0 | | | | | | | | 0.00 |
| January 2012 0 0 0 0 0 0 0 0 0 | | | | | | | | | | | (1.57 |
| December 2011 | , | • | 0 | 0 | | | | | | | 0.00 |
| October 2011 September 2011 August 2011 July 2011 O 0 0 0% 0 00% 0 0 0 0% 0 0 0 0% 0 0 0 0 | | December 2011 | | | | | | 0 | | 0.00 | 0.00 |
| September 2011 | | | | | | | | | | | 0.00 |
| August 2011 July | | | | | | | | · | | | 0.00 |
| July 2011 June 2012 June 2013 June 2014 June 2 | | • | | | | | | | | | (0.75 |
| June 2011 May 2011 April 2011 May 2011 April 2011 Mine 2011 Mine 2012 December 2011 Mine 2012 Mine 2014 Mine 2012 Mine 2014 Mi | | | | | | | | | | | 0.00 |
| MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity March 2012 45 73 62% 48.83% 4 13 37% 0.45 6 1 1 1 5 0 1 1 1 5 0 1 1 1 5 0 1 1 1 1 1 | | | | | | | | | | | 0.00 |
| MR-10 Customer and Non-CTLQ Related February 2012 MR-10 Customer and Non-CTLQ Related February 2012 December 2011 August 2011 MR-10 Customer and Non-CTLQ Related February 2012 December 2011 August 2011 MR-10 Customer and Non-CTLQ Related February 2012 December 2011 August 2011 MR-10 Customer and Non-CTLQ Related February 2012 December 2011 August 2011 MR-10 Customer and Non-CTLQ Related February 2012 December 2011 August 2011 MR-10 Customer and Non-CTLQ Related February 2012 December 2011 August 2011 MR-10 Customer and Non-CTLQ Related February 2012 December 2011 August 2011 MR-10 Customer and Non-CTLQ Related February 2012 December 2011 August 2011 | | | | | | | | | | | 0.00 (1.51 |
| MR-10 Customer and Non-CTLQ Related Trouble Reports Unburndled Loop - 2 Wire Non-Loaded Parity MR-10 Customer and Non-CTLQ Related Trouble Reports Unburndled Loop - 4 Wire Non-Loaded Parity MR-10 Customer and Non-CTLQ Related Trouble Reports Unburndled Loop - 4 Wire Non-Loaded Parity MR-10 Customer and Non-CTLQ Related Trouble Reports Unburndled Loop - 4 Wire Non-Loaded Parity MR-10 Customer and Non-CTLQ Related Trouble Reports Unburndled Loop - 4 Wire Non-Loaded Parity MR-10 Customer and Non-CTLQ Related Trouble Reports Unburndled Loop - 4 Wire Non-Loaded Parity MR-10 Customer and Non-CTLQ Related Trouble Reports Unburndled Loop - 4 Wire Non-Loaded Parity MR-10 Customer and Non-CTLQ Related Trouble Reports Unburndled Loop - 4 Wire Non-Loaded Parity MR-10 Customer and Non-CTLQ Related Trouble Reports Unburndled Loop - 4 Wire Non-Loaded Parity MR-10 Customer and Non-CTLQ Related Trouble Reports Unburndled Loop - 4 Wire Non-Loaded Parity MR-10 Customer and Non-CTLQ Related Trouble Reports Unburndled Loop - 4 Wire Non-Loaded Parity MR-10 Customer and Non-CTLQ Related Trouble Reports Unburndled Loop - 4 Wire Non-Loaded Parity MR-10 Customer and Non-CTLQ Related Trouble Reports Unburndled Loop - 4 Wire Non-Loaded Parity MR-10 Customer and Non-CTLQ Related Trouble Reports Unburndled Loop - 4 Wire Non-Wire Non-Loaded Parity MR-10 Customer and Non-CTLQ Related Trouble Reports Unburndled Loop - 4 Wire Non-Wire Non- | | | 1 | | | | | | | | (1.31 |
| Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity Pebruary 2012 26 47 55% 48.72% 7 14 50% 30% 2.12 | MR-10 Customer and Non-CTLO Related | | 45 | | | | | | | | 0.07 |
| Non-Loaded Parity December 2011 S2 63% 48.37% 3 10 30% 2.12 December 2011 S2 62 63% 48.17% 1 6 17% 2.97 November 2011 39 73 55% 48.88% 4 6 6.67% -0.66 Clother 2011 39 73 55% 48.88% 5 16 31% 2.07 September 2011 30 61 54% 48.83% 5 16 31% 2.07 August 2011 46 80 56% 49.83% 2 5 40% 0.62 August 2011 46 113 57% 49.50% 4 9 44% 0.73 July 2011 66 121 57% 49.50% 4 9 44% 0.73 May 2011 66 113 66% 47.73% 6 12 50% 0.97 April 2011 46 113 57% 49.50% 5 15 33% 1.80 MR-10 Customer and Non-CTLQ Related March 2012 0 0 0 0 0 0 0 0 0 | | | | | | | | | | | (0.97 |
| December 2011 52 82 63% 48.17% 1 6 17% 2.97 | | • | | | | | | | | | (0.01 |
| October 2011 46 80 55% 49.43% 5 16 31% 2.07 | , | December 2011 | 52 | 82 | 63% | 48.17% | 1 | 6 | 17% | 2.97 | 0.10 |
| September 2011 | | November 2011 | | | | | | 6 | 67% | -0.66 | (1.40 |
| August 2011 69 121 57% 49.50% 4 9 44% 0.73 July 2011 69 113 61% 48.75% 6 12 50% 0.97 June 2011 69 113 61% 48.75% 4 9 44% 0.97 May 2011 April 2011 49 100 49% 49.59% 5 15 33% 18.0 MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity 49 100 49% 49.99% 5 24 22% 18.8 0.00 December 2011 0 0 0 0 0 0 0 0 0 | | | | | | | | | | | 0.00 |
| July 2011 | | • | | | | | | | | | (0.91 |
| June 2011 69 | | | | | | | | | | | (0.76 |
| MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - A Wire Non-Loaded Parity MR-10 Customer and Non-CTLQ Related March 2012 February 2012 December 2011 O 0 0 0% 0.00% 0 0 0 0% 0.00% 0 0 0 0% 0.00 0 0 0% 0.00 0 0 0 | | | | | | | | | | | (0.57 |
| MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity | | | | | | | | | | | (0.61 (0.13 |
| MR-10 Customer and Non-CTLQ Related Parity March 2012 December 2011 Non-Loaded Parity March 2012 December 2011 Nowember 2011 August 2011 June 2011 Qualified Parity MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - ADSL Qualified Parity MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - ADSL Qualified Parity MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - ADSL Qualified Parity MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - ADSL Qualified Parity MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - ADSL Qualified Parity MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - ADSL Qualified Parity MR-10 Customer and Non-CTLQ Related August 2011 Augu | | | | | | | | | | | 0.41 |
| Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity | MR-10 Customer and Non-CTLO Related | _ ' | | | | | | | | | 0.00 |
| Non-Loaded Parity Non-Loaded Parity December 2011 Decem | | | 0 | | | | | | | | 0.00 |
| November 2011 October 2011 Octo | Non-Loaded Parity | January 2012 | 1 | 1 | 100% | 0.00% | 49 | 224 | 22% | 1.89 | (0.54 |
| October 2011 September 2011 O O O O O O O O O | | | 0 | | | | | | 0% | 0.00 | 0.00 |
| September 2011 | | | | | | | | | | | 0.00 |
| August 2011 10 0 0 0 0 0 0 0 0 | | | | | | | | | | | 0.00 |
| July 2011 | | | | | | | | | | | 0.00 |
| June 2011 | | | | | | | | | | | 0.00 |
| May 2011 | | | | | | | | | | | 0.00 |
| MR-10 Customer and Non-CTLQ Related March 2012 | | | | | | | | | | | 0.00 |
| MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - ADSL Qualified Parity March 2012 April 2013 March 2012 February 2012 December 2011 November 2011 September 2011 July 2011 July 2011 MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - DS1 Capable Parity March 2012 31 58 53% 49.88% 4 133 31% 50% -0.75 (0.00 cm) To 19 37% 48.24% 7 144 50% -0.75 (0.00 cm) 36 56% 49.69% 1 6 17% (0.31% -0.67 (0.00 cm) 10 0ctober 2011 20 36 56% 49.69% 1 6 6 77% -0.67 (0.00 cm) 10 0ctober 2011 20 36 56% 49.69% 1 6 6 77% -0.67 (0.00 cm) 10 0ctober 2011 32 59% 49.11% 5 16 31% -0.59 (0.00 cm) 10 0ctober 2011 21 38 55% 49.72% 4 9 9 44% -0.59 (0.00 cm) 10 0ctober 2011 21 38 55% 49.72% 4 9 9 44% -0.59 (0.00 cm) 10 0ctober 2011 21 43 49% 49.69% 6 12 50% (0.70 (0.00 cm) 10 0ctober 2011 22 5 5 40% (0.00 cm) 10 0ctober 2011 38 6 61 62% 48.69% 5 12 25 5 40% (0.00 cm) 10 0ctober 2011 10 0ctober 2012 10 0ctober 2012 10 0ctober 2013 10 0ctober 2014 10 0ctober 2014 10 0ctober 2014 10 0ctober 2011 10 0ctober 2 | | | | | | | | | | | 0.00 |
| Trouble Reports Unbundled Loop - ADSL Qualified Parity Qualified Parity Per parity December 2011 20 36 56% 49.69% 1 6 6 17% 2.37 | MR-10 Customer and Non-CTLQ Related | | | | | | | | | | (0.29 |
| Qualified Parity January 2012 December 2011 20 36 56% 49.19% 3 10 30% 1.78 | | | | | | | | | | | (1.45 |
| November 2011 | Qualified Parity | January 2012 | 23 | | | 49.19% | 3 | 10 | 30% | 1.78 | (0.22 |
| October 2011 | | December 2011 | | | | | 1 | 6 | 17% | 2.37 | (0.19 |
| September 2011 34 44 77% 41.91% 2 5 40% 1.61 (1.61 | | | | | | | | | | | (1.41 |
| August 2011 21 38 55% 49.72% 4 9 44% 0.59 (0.59) Here 2011 27 444 61% 48.69% 6 12 50% 0.70 (0.20) Hay 2011 24 43 56% 49.66% 4 9 9 44% 0.62 (0.20) Hay 2011 38 61 62% 48.46% 5 15 33% 1.10 (0.20) April 2011 38 61 62% 48.46% 5 24 21% 4.24 (0.20) HRR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - DS1 February 2012 39 104 38% 48.41% 37 120 31% (0.20) Capable Parity January 2012 48 188 26% 43.60% 49 224 22% 0.89 (0.20) December 2011 November 2011 (0.20) November 2011 50 142 35% 47.76% 53 161 33% 0.42 (0.20) Capable Parity 50 142 35% 47.76% 53 161 33% 0.42 (0.20) April 2011 48 160 30% 45.83% 75 166 45% -2.75 (0.20) April 2011 36 111 32% 46.81% 74 195 38% -0.96 (0.20) April 2011 24 117 21% 40.38% 55 170 32% -2.11 (0.20) | | | | | | | | | | | (0.07 |
| July 2011 | | | | | | | | | | | (0.25 |
| June 2011 | | | | | | | | | | | (0.87 (0.76 |
| May 2011 | | | | | | | | | | | (0.76 |
| April 2011 38 61 62% 48.46% 5 24 21% 4.24 MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - DS1 February 2012 39 104 38% 48.41% 37 120 31% 1.08 (Capable Parity January 2012 48 188 26% 43.60% 49 224 22% 0.89 (December 2011 36 130 28% 44.75% 71 195 36% -1.60 (November 2011 October 2011 48 160 30% 45.83% 75 166 45% -2.75 (September 2011 48 160 30% 45.83% 75 166 45% -2.75 (Agust 2011 48) 40.36% 46.81% 74 195 38% -0.96 (January 2011 24 117 21% 40.38% 55 170 32% -2.11 | | | | | | | | | | | (0.64 |
| MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - DS1 Capable Parity A | | | | | | | | | | | 0.98 |
| Trouble Reports Unbundled Loop - DS1 February 2012 39 104 38% 48.41% 37 120 31% 1.08 (Capable Parity January 2012 48 188 26% 43.60% 49 224 22% 0.89 (December 2011 36 130 28% 44.75% 71 195 36% -1.60 (November 2011 50 142 35% 47.76% 53 161 33% 0.42 (October 2011 51 124 41% 49.21% 45 134 34% 1.28 (August 2011 48 111 32% 46.81% 74 195 38% -0.96 (July 2011 24 117 21% 40.38% 55 170 32% -2.11 | MR-10 Customer and Non-CTLQ Related | | | | | | | | | | (1.47 |
| Capable Parity January 2012 48 188 26% 43.60% 49 224 22% 0.89 0.89 December 2011 36 130 28% 44.75% 71 195 36% -1.60 0 November 2011 50 142 35% 47.76% 53 161 33% 0.42 0 October 2011 48 160 30% 45.83% 75 166 45% -2.75 0 September 2011 51 124 41% 49.21% 45 134 34% 1.28 1.28 August 2011 36 111 32% 46.81% 74 195 38% -0.96 | | | | | | | | | | | (0.45 |
| December 2011 36 130 28% 44.75% 71 195 36% -1.60 (November 2011 50 142 35% 47.76% 53 161 33% 0.42 (October 2011 48 160 30% 45.83% 75 166 45% -2.75 (September 2011 51 124 41% 49.21% 45 134 34% 1.28 (August 2011 36 111 32% 46.81% 74 195 38% -0.96 (July 2011 24 117 21% 40.38% 55 170 32% -2.11 (| | • | 48 | | | | 49 | | | | (0.54 |
| October 2011 48 160 30% 45.83% 75 166 45% -2.75 (September 2011 51 124 41% 49.21% 45 134 34% 1.28 (August 2011 36 111 32% 46.81% 74 195 38% -0.96 (July 2011 24 117 21% 40.38% 55 170 32% -2.11 (| | | | | | | | | | | (1.97 |
| September 2011 51 124 41% 49.21% 45 134 34% 1.28 (August 2011 36 111 32% 46.81% 74 195 38% -0.96 (July 2011 24 117 21% 40.38% 55 170 32% -2.11 (| | | | | | | | | | | (0.82 |
| August 2011 36 111 32% 46.81% 74 195 38% -0.96 (July 2011 24 117 21% 40.38% 55 170 32% -2.11 (| | | | | | | | | | | (2.67 |
| July 2011 24 117 21% 40.38% 55 170 32% -2.11 (| | | | | | | | | | | (0.32 |
| | | | | | | | | | | | (1.58) |
| June 2011 39 124 31% 46.43% 48 176 27% 0.80 (| | July 2011 June 2011 | 39 | | | | | | | | (2.28) |

| | May 2011 | 28 | 112 | 25% | 43.30% | 63 | 152 | 41% | -2.68 | (2.62) |
|--|--------------------------------|--------------|----------------|-------------|------------------|------------------|------------------|------------|------------------|------------------|
| | April 2011 | 40 | 110 | 36% | 48.10% | 60 | 173 | 35% | -2.66 0.29 | (2.63) (0.90) |
| MR-10 Customer and Non-CTLQ Related | March 2012 | 1 | 1 | 100% | 0.00% | 1 | 4 | 25% | 1.55 | (0.85) |
| Trouble Reports Unbundled Loop - XDSLi | February 2012 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| Parity | January 2012 December 2011 | 0 | 0 | 0% 0% | 0.00% | 0 | | | 0.00 0.00 | 0.00 0.00 |
| | November 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | July 2011 June 2011 | 0 | 0 | 0% 0% | 0.00% | 0 | 0 | | 0.00 0.00 | 0.00 0.00 |
| | May 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| MR-10 Customer and Non-CTLQ Related | March 2012 | 4 | 8 | 50% | 50.00% | 35 | 125 | 28% | 1.34 | (0.43 |
| Trouble Reports Unbundled Loop Analog | February 2012 | 0 | 3 | 0% | 0.00% | 37 | 120 | | -1.14 | (1.69 |
| Parity | January 2012 December 2011 | 2 | 9 | 22% 100% | 41.57% 0.00% | 49 71 | 224 195 | 22% 36% | 0.02 1.86 | (1.19 (0.33 |
| | November 2011 | 2 | 3 | 67% | 47.14% | 53 | 161 | 33% | 1.23 | (0.61 |
| | October 2011 | 0 | 2 | 0% | 0.00% | 75 | 166 | 45% | -1.28 | (1.78 |
| | September 2011 | 0 | 1 | 0% | 0.00% | 44 | 132 | 33% | -0.70 | (1.43 |
| | August 2011 | 0 | 3 | 0% | 0.00% | 74 | 195 | 38% | -1.34 | (1.82 |
| | July 2011 June 2011 | 1 | <u>3</u> | 33% 100% | 47.14% 0.00% | 55 48 | 170 176 | 32% 27% | 0.04 1.63 | (1.31 (0.64 |
| | May 2011 | 1 | 2 | 50% | 50.00% | 63 | 152 | 41% | 0.24 | (1.25 |
| | April 2011 | 3 | 6 | 50% | 50.00% | 60 | 173 | 35% | 0.78 | (0.77 |
| MR-10 Customer and Non-CTLQ Related | March 2012 | 154 | 304 | 51% | 50.00% | 3260 | 11026 | 30% | 7.95 | 3.57 |
| Trouble Reports Unbundled Loop ISDN | February 2012 | 129 | 276 | 47% | 49.89% | 3497 | 12150 | 29% | 6.52 | 2.75 |
| Capable Parity | January 2012 December 2011 | 173 | 370 278 | 47% 49% | 49.89% 49.98% | 4306 3590 | 16251 11491 | 27% 31% | 8.73 6.16 | 3.83 2.57 |
| | November 2011 | 135 202 | 322 | 49% 63% | 49.98% 48.35% | 3590 | 11491 12191 | 31% | 6.16 11.63 | 2.57 3.83 |
| | October 2011 | 146 | 293 | 50% | 50.00% | 3840 | 12153 | | 6.63 | 2.85 |
| | September 2011 | 158 | 313 | 50% | 50.00% | 3433 | 10753 | 32% | 6.94 | 3.03 |
| | August 2011 | 125 | 311 | 40% | 49.03% | 3527 | 11756 | 30% | 3.87 | 1.26 |
| | July 2011 | 129 | 284 306 | 45% 44% | 49.79% 49.61% | 3491 | 11045 11568 | 32% 30% | 4.94 | 1.88 |
| | June 2011 May 2011 | 134 136 | 306 | 44% | 49.61% | 3417 3495 | 11462 | 30% | 5.39 5.42 | 2.13 2.15 |
| | April 2011 | 162 | 307 | 53% | 49.92% | 3681 | 11109 | | 7.21 | 3.20 |
| MR-11B LNP Trouble Reports Cleared | March 2012 | 1 | 1 | 100% | 0.00% | 4 | 13 | | 1.45 | (0.78 |
| within 48 Hours - All Volumes LNP Parity | February 2012 | 2 | 3 | 67% | 47.14% | 7 | 14 | | 0.52 | (1.07 |
| 0.95 | January 2012 | 3 | 4 | 75% | 43.30% | 3 | 10 | | 1.66 | (0.43 |
| | December 2011 November 2011 | 0 | 1 2 | 0% 50% | 0.00% 50.00% | 1 4 | 6 | | -0.41 -0.43 | (1.25 (1.26 |
| | October 2011 | 0 | 1 | 0% | 0.00% | 5 | 16 | | -0.43 | (1.40 |
| | September 2011 | 1 | 2 | 50% | 50.00% | 2 | 5 | | 0.24 | (1.34 |
| | August 2011 | 2 | 4 | 50% | 50.00% | 4 | 9 | | 0.19 | (1.25 |
| | July 2011 | 3 | 6 | 50% | 50.00% | 6 | 12 | | 0.00 | (1.00 |
| | June 2011 May 2011 | 3 | <u>4</u> | 75% 33% | 43.30% 47.14% | 5 | 9 15 | | 1.02 0.00 | (0.75 (1.00 |
| | April 2011 | 2 | 3 | 67% | 47.14% | 5 | 24 | 21% | 1.84 | (0.38 |
| MR-2 Calls Answered within 20 seconds - | March 2012 | 2 | 3 | 67% | 47.14% | 3260 | 11026 | 30% | 1.41 | (0.51 |
| Interconnect Repair Center All Parity | February 2012 | 0 | 0 | 0% | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | December 2011 November 2011 | 0 | 0 | 0% 0% | 0.00% | 0 | | 0% 0% | 0.00 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | June 2011 May 2011 | 0 | 0 | 0% 0% | 0.00% | 0 | | | 0.00 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| MR-3A Out of Service Cleared within 24 | March 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| Hours Basic Rate ISDN Parity | February 2012 | 1 | 1 | 100% | 0.00% | 676 | 685 | 99% | -0.12 | (1.07 |
| | January 2012 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | November 2011 October 2011 | 0 | 0 | 0% 0% | 0.00% | 0 | | | 0.00 0.00 | 0.00 0.00 |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | May 2011 April 2011 | 0 | 0 | 0% 0% | 0.00% | 0 | 0 | | 0.00 0.00 | 0.00 0.00 |
| MR-3A Out of Service Cleared within 24 | _ April 2011 March 2012 | 6061 | 7341 | 83% | 37.94% | 159111 | 208409 | 76% | -12.32 | (8.49 |
| Hours Business Parity | February 2012 | 6013 | 6878 | 87% | 33.16% | 152655 | 181538 | | -7.42 | (5.51 |
| • | January 2012 | 6154 | 7128 | 86% | 34.35% | 163638 | 213425 | 77% | -18.98 | (12.54 |
| | December 2011 | 7129 | 8342 | 85% | 35.25% | 146468 | 211961 | 69% | -31.71 | (20.28 |
| | November 2011 | 6503 | 7886 | 82% | 38.03% | 163123 | 223579 | | -18.67 | (12.35 |
| | October 2011 September 2011 | 8700 8589 | 10055 10236 | 87% 84% | 34.15% 36.74% | 184823 184172 | 237839 246968 | | -20.80 -21.26 | (13.65 (13.92 |
| | August 2011 | 10738 | 11621 | 92% | 26.50% | 223185 | 282452 | | -34.73 | (22.11 |
| | July 2011 | 10308 | 12277 | 84% | 36.70% | 206428 | 290479 | 71% | -30.87 | (19.77 |
| | June 2011 | 10014 | 11475 | 87% | 33.33% | 213671 | 252729 | | -7.89 | (5.80 |
| | May 2011 | 9363 | 10454 | 90% | 30.57% | 198810 | 236734 | 84% | -15.23 | (10.26) |

| | April 2011 | 8469 9413 | 90% | 30.04% | 201452 | 236745 | 85% | -13.03 | (8.92) |
|--|--------------------------------|------------|------|-------------------------|--------------|--------------|------------|-----------------------|------------------|
| MR-3A Out of Service Cleared within 24 | March 2012 | 0 0 | | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| Hours Centrex 21 Parity | February 2012 | 0 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | January 2012 | 0 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | December 2011 November 2011 | 0 0 | | 0.00% | 2 | 2 | | 0.00 0.00 | 0.00 0.00 |
| | October 2011 | 0 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | September 2011 | 0 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | August 2011 | 0 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | July 2011 | 0 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | June 2011 | 0 0 | | 0.00% | 0 4 | 0 | | 0.00 | 0.00 |
| | May 2011 April 2011 | 0 0 | | 0.00% | 0 | 0 | | 0.00 0.00 | 0.00 0.00 |
| MR-3A Out of Service Cleared within 24 | March 2012 | 1 2 | | 50.00% | 189 | 256 | | 0.76 | (0.94) |
| Hours Line Sharing Parity | February 2012 | 2 2 | | 0.00% | 132 | 232 | 57% | -1.23 | (1.75) |
| | January 2012 | 1 1 | | 0.00% | 204 | 427 | 48% | -1.04 | (1.63) |
| | December 2011 | 2 3 | | 47.14% | 178 | 257 | 69% | 0.10 | (1.27) |
| | November 2011 | 3 3 | + | 0.00% | 169 | 248 | | -1.18 | (1.72) |
| | October 2011 | 0 1 | | 0.00% | 168 0 | 270 0 | | 1.28 0.00 | (0.81) 0.00 |
| | September 2011 August 2011 | 2 2 | | 0.00% | 195 | 269 | 72% | -0.87 | (1.53) |
| | July 2011 | 1 2 | | 50.00% | 367 | 475 | | 0.92 | (0.85) |
| | June 2011 | 5 6 | | 37.27% | 398 | 471 | 85% | 0.08 | (1.22) |
| | May 2011 | 3 3 | 100% | 0.00% | 516 | 607 | 85% | -0.73 | (1.44) |
| | April 2011 | 2 2 | + | 0.00% | 419 | 607 | 69% | -0.95 | (1.57) |
| MR-3A Out of Service Cleared within 24 | March 2012 | 1 1 | | 0.00% | 0 | | | 0.00 | 0.00 |
| Hours Line Splitting Parity | February 2012 | 0 0 | | 0.00% | 0 | 0 | | 0.00 0.00 | 0.00 0.00 |
| | January 2012 December 2011 | 1 1 | | 0.00% | 2 | 3 | | -0.61 | (1.37) |
| | November 2011 | 0 0 | | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | October 2011 | 0 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | September 2011 | 0 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | August 2011 | 0 0 | | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | July 2011 | 0 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | June 2011 May 2011 | 0 0 | | 0.00% | 0 | 0 | | 0.00 0.00 | 0.00 0.00 |
| | April 2011 | 1 1 | | 0.00% | 6 | 11 | | -0.87 | (1.53) |
| MR-3A Out of Service Cleared within 24 | March 2012 | 0 0 | | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| Hours PBX Parity | February 2012 | 1 1 | 100% | 0.00% | 1045 | 1938 | 54% | -0.92 | (1.56) |
| | January 2012 | 1 1 | | 0.00% | 1296 | 3465 | 37% | -1.29 | (1.79) |
| | December 2011 | 0 0 | | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | November 2011 | 0 1 | | 0.00% | 1269 | 2136 | | 1.21 | (0.86) |
| | October 2011 September 2011 | 0 0 | | 0.00% | 0 1261 | 0 1905 | | 0.00 -0.71 | 0.00 (1.43) |
| | August 2011 | 0 0 | | 0.00% | 0 | 1903 | 0% | 0.00 | 0.00 |
| | July 2011 | 3 3 | | 0.00% | 2671 | 3628 | | -1.04 | (1.63) |
| | June 2011 | 0 0 | | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | May 2011 | 0 0 | | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2011 | 0 3 | | 0.00% | 2810 | 3992 | 70% | 2.67 | 0.18 |
| MR-3A Out of Service Cleared within 24 | March 2012 | 0 0 | | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| Hours Residence Parity | February 2012 January 2012 | 0 0 | | 0.00% | 0 | 0 | | 0.00 0.00 | 0.00 0.00 |
| | December 2011 | 0 0 | | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | November 2011 | 0 1 | | 0.00% | 1269 | 2136 | | 1.21 | (0.86) |
| | October 2011 | 1 1 | 100% | 0.00% | 1229 | 2051 | | -0.82 | (1.50) |
| | September 2011 | 0 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | August 2011 | 0 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | July 2011 | 0 0 | | 0.00% | 2001 | | | 0.00 | 0.00 |
| | June 2011 May 2011 | 2 2 | | 0.00% 50.00% | 3001 3313 | 3667 4157 | 82% 80% | -0.67 1.04 | (1.40) (0.79) |
| | April 2011 | 1 1 | | 0.00% | 2810 | 3992 | 70% | -0.65 | (1.39) |
| MR-3B Out of Service Cleared within 24 | March 2012 | 0 0 | | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| Hours Business Parity | February 2012 | 0 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2012 | 0 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | December 2011 | 0 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | November 2011 October 2011 | 1 1 | | 0.00% | 3 | | | 0.00 | 0.00 |
| | September 2011 | 0 0 | | 0.00% | 0 | | | 0.00 0.00 | 0.00 0.00 |
| | August 2011 | 0 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | July 2011 | 1 1 | | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| | June 2011 | 0 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | May 2011 | 0 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| MD 2D Out of Camina Classes I Mile 24 | April 2011 | 0 0 | | 0.00% | 1000 | | | 0.00 | 0.00 |
| MR-3B Out of Service Cleared within 24 | March 2012 | 3 4 | | 43.30% 50.00% | 1088 913 | 1681 1706 | 65% 54% | -0.43 0.10 | (1.26) |
| Hours Line Sharing Parity | February 2012 January 2012 | 2 6 | | 50.00% 47.14% | 1092 | 3038 | | 0.10 | (1.34) (1.20) |
| | December 2011 | 0 1 | | 0.00% | 1271 | 1889 | | 1.43 | (0.73) |
| | November 2011 | 1 2 | | 50.00% | 1100 | 1888 | | 0.24 | (1.25) |
| | October 2011 | 2 5 | 40% | 48.99% | 1061 | 1781 | 60% | 0.89 | (0.73) |
| | September 2011 | 0 0 | | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | August 2011 | 0 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | • | | | | | | | | (1.64) |
| | July 2011 | 3 3 | | 0.00% | 2304 | 3153 | | -1.05 | |
| | • | 3 3 0 0 | 0% | 0.00% 0.00% 0.00% | 2304 0 | 0 | 0% | -1.05 0.00 0.00 | 0.00 |

| MR-3B Out of Service Cleared within 24 | March 2012 | 1 | 1 100% | 0.00% | 1277 | 1937 | 66% | -0.72 | (1.44) |
|--|---|------------------|------------------------------|-------------------------|-------------|-------------|----------------|----------------------|------------------------------|
| ours PBX Parity | February 2012 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2012 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2011 September 2011 | 0 | 0 0% | 0.00% 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 | 0.00 |
| | August 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| R-3B Out of Service Cleared within 24 | March 2012 | 0 | 1 0% | 0.00% | 43 | 52 | 83% | 2.17 | (0.46 |
| ours Residence Parity | February 2012 | 1 | 1 100% | 0.00% | 49 | 68 | 72% | -0.62 | (1.38 |
| | January 2012 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2011 August 2011 | 0 | 0 0% | 0.00% 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 | 0.00 |
| | July 2011 | 1 | 1 100% | 0.00% | 98 | 140 | 70% | -0.65 | (1.40 |
| | June 2011 | 2 | 2 100% | 0.00% | 101 | 123 | 82% | -0.65 | (1.40 |
| | May 2011 | 1 | 2 50% | 50.00% | 111 | 148 | 75% | 0.81 | (0.91 |
| | April 2011 | 1 | 1 100% | 0.00% | 107 | 129 | 83% | -0.45 | (1.27 |
| R-3C Out of Service Cleared within 24 | March 2012 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| ours Business Parity | February 2012 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| - | January 2012 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 0% | 0.00% 0.00% | 767 | 0 1012 | 0% 76% | 0.00 | 0.00 |
| | June 2011 May 2011 | 0 | 0 0% | 0.00% | 0 | 1012 | 76% 0% | 1.77 0.00 | (0.58 0.00 |
| | May 2011 April 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| R-3C Out of Service Cleared within 24 | March 2012 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| ours Line Sharing Parity | February 2012 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| and and and | January 2012 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2011 | 1 | 1 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 3 | 3 100% | 0.00% | 4 | 6 | 67% | -1.00 | (1.61 |
| | June 2011 | 2 | 2 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| R-3C Out of Service Cleared within 24 | April 2011 March 2012 | 0 | 0 0% | 0.00% 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 | 0.00 |
| ours Line Splitting Parity | February 2012 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| sale and opining rainy | January 2012 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 1 0% | 0.00% | 230 | 328 | 70% | 1.53 | (0.68) |
| | November 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2011 | 1 | 1 100% | 0.00% | 666 | 889 | 75% | -0.58 | (1.35) |
| | May 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% 75% | 0.00 | 0.00 |
| R-3C Out of Service Cleared within 24 | April 2011 March 2012 | 0 | 1 0% | 0.00% 0.00% | 717 0 | 954 0 | 75% 0% | 1.74 0.00 | (0.59) 0.00 |
| ours PBX Parity | February 2012 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| alo i DA Tallity | January 2012 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 1 | 1 100% | 0.00% | 36 | 38 | 95% | -0.23 | (1.14 |
| 100 04-40-10-01-11-11-51 | April 2011 | 1 | 1 100% | 0.00% | 44 | 50 | 88% | -0.37 | (1.22 |
| R-3D Out of Service Cleared within 24 | March 2012 | 0 | 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | • | 0 | 0 0% | 0.00% 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| urs Unbundled Loop - 2 Wire Non-Loaded | January 2012 | 0 | 0 0% | 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 | 0.00 |
| urs Unbundled Loop - 2 Wire Non-Loaded | December 2011 | ı | | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| urs Unbundled Loop - 2 Wire Non-Loaded | December 2011 | Λl | | | | 0 | 0% | 0.00 | 0.00 |
| ours Unbundled Loop - 2 Wire Non-Loaded | November 2011 | 0 | 0 0% | U UU0/ | (): | | | | 0.00 |
| ours Unbundled Loop - 2 Wire Non-Loaded | November 2011 October 2011 | 0 | 0 0% | 0.00% | 0 | | | | 0.00 |
| ours Unbundled Loop - 2 Wire Non-Loaded arity | November 2011 October 2011 September 2011 | 0 | 0 0% 0 0% | 0.00% | 0 | 0 | 0% | 0.00 | |
| ours Unbundled Loop - 2 Wire Non-Loaded | November 2011 October 2011 September 2011 August 2011 | 0 0 0 | 0 0% 0 0% 0 0% | 0.00% 0.00% | | 0 | 0% 0% | 0.00 0.00 | 0.00 |
| ours Unbundled Loop - 2 Wire Non-Loaded | November 2011 October 2011 September 2011 August 2011 July 2011 | 0 | 0 0% 0 0% 0 0% | 0.00% | 0 | 0 | 0% | 0.00 0.00 0.00 | 0.00 0.00 0.00 0.00 |
| ours Unbundled Loop - 2 Wire Non-Loaded | November 2011 October 2011 September 2011 August 2011 | 0 0 0 0 | 0 0% 0 0% 0 0% 0 0% | 0.00% 0.00% 0.00% | 0 0 0 | 0 0 0 | 0% 0% 0% | 0.00 0.00 | 0.00 |

| Hours Unbundled Loop - ADSL Qualified | February 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
|--|--------------------------------|------------|------------|--------------|-----------------|--------------|--------------|--------------|----------------|----------------------|
| Parity | January 2012 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | July 2011 | 1 0 | 1 | 100% 0% | 0.00% | 286 0 | 313 0 | 91% 0% | -0.31 0.00 | (1.19 |
| | June 2011 May 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| MR-3D Out of Service Cleared within 24 | March 2012 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| Hours Unbundled Loop - XDSLi Parity | February 2012 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| , | January 2012 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | July 2011 | 1 | 1 | 100% | 0.00% | 1 | 1 | ,. | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| AD OD Out of Coming Classed within O4 | _April 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| MR-3D Out of Service Cleared within 24 | March 2012 | 19 11 | 19 11 | 100% 100% | 0.00% | 6 | | | 0.00 | 0.00 |
| lours Unbundled Loop Analog Parity | February 2012 January 2012 | 11 | 11 | 100% | 0.00% | 6 | | | 0.00 0.00 | 0.00 |
| | December 2011 | 13 | 13 | 100% | 0.00% | 5 | | | 0.00 | 0.00 |
| | November 2011 | 20 | 20 | 100% | 0.00% | 1 | 1 | | 0.00 | 0.00 |
| | October 2011 | 22 | 22 | 100% | 0.00% | 11 | 11 | 100% | 0.00 | 0.00 |
| | September 2011 | 12 | 12 | 100% | 0.00% | 2 | 2 | | 0.00 | 0.00 |
| | August 2011 | 37 | 37 | 100% | 0.00% | 4 | | | 0.00 | 0.00 |
| | July 2011 | 19 | 20 | 95% | 21.79% | 6 | | | 0.00 | (1.45 |
| | June 2011 | 33 | 33 | 100% | 0.00% | 5 | | | 0.00 | 0.00 |
| | May 2011 | 34 | 34 | 100% | 0.00% | 9 | | | 0.00 | 0.00 |
| | _April 2011 | 32 | 32 | 100% | 0.00% | 15 | | | 0.00 | 0.00 |
| MR-3D Out of Service Cleared within 24 | March 2012 | 12 | 13 | 92% | 26.65% | 6 | 6 | | 0.00 | (1.29 |
| lours Unbundled Loop ISDN Capable Parity | | 8 | 8 | 100% | 0.00% | 6 | | | 0.00 | 0.00 |
| | January 2012 | 11 | 11 12 | 100% | 0.00% | 5 | | | 0.00 | 0.00 |
| | December 2011 November 2011 | 15 | 15 | 100% 100% | 0.00% | 1 | 5 | | 0.00 0.00 | 0.00 0.00 |
| | October 2011 | 8 | 9 | 89% | 31.43% | 11 | 11 | 100% | 0.00 | (0.92 |
| | September 2011 | 9 | 9 | 100% | 0.00% | 2 | 2 | | 0.00 | 0.00 |
| | August 2011 | 14 | 14 | 100% | 0.00% | 4 | | | 0.00 | 0.00 |
| | July 2011 | 14 | 14 | 100% | 0.00% | 6 | | | 0.00 | 0.00 |
| | June 2011 | 18 | 18 | 100% | 0.00% | 5 | 5 | 100% | 0.00 | 0.00 |
| | May 2011 | 14 | 14 | 100% | 0.00% | 9 | 9 | 100% | 0.00 | 0.00 |
| | April 2011 | 22 | 22 | 100% | 0.00% | 15 | 15 | 100% | 0.00 | 0.00 |
| MR-3E Out of Service Cleared within 24 | March 2012 | 2 | 2 | 100% | 0.00% | 43 | | 100% | 0.00 | 0.00 |
| lours Unbundled Loop - 2 Wire Non-Loaded | February 2012 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| Parity | January 2012 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0% 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | October 2011 September 2011 | 0 | 0 | 100% | 0.00% | 40 | | | 0.00 0.00 | 0.00 0.00 |
| | August 2011 | 0 | 0 | 0% | 0.00% | | | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| MR-3E Out of Service Cleared within 24 | March 2012 | 65 | 67 | 97% | 17.02% | 1337 | 2001 | 67% | -5.16 | (4.14 |
| lours Unbundled Loop - ADSL Qualified | February 2012 | 69 | 80 | 86% | 34.44% | 1084 | 1983 | 55% | -5.56 | (4.38 |
| Parity | January 2012 | 72 | 85 | 85% | 35.99% | 1332 | 3530 | 38% | -8.83 | (6.37 |
| | December 2011 | 91 | 93 | 98% | 14.51% | 1493 | 2199 | | -6.06 | (4.68 |
| | November 2011 | 69 | 71 | 97% | 16.55% | 1315 | 2187 | 60% | -6.28 | (4.82 |
| | October 2011 | 87 | 90 | 97% | 17.95% | 1274 | 2100 | | -6.85 | (5.16 |
| | September 2011 August 2011 | 107 110 | 109 110 | 98% 100% | 13.42% 0.00% | 1316 1412 | 1966 1943 | 67% 73% | -6.75 6.26 | (5.10 |
| | July 2011 | 79 | 110 82 | 96% | 18.77% | 2853 | 3833 | 73% | -6.26 -4.50 | (4.80 (3.74 |
| | July 2011 June 2011 | 109 | 111 | 98% | 13.30% | 3192 | 3833 | | -4.50 -4.32 | (3.62 |
| | May 2011 | 109 | 107 | 99% | 9.62% | 3533 | 4394 | 80% | -4.80 | (3.92 |
| | April 2011 | 94 | 94 | 100% | 0.00% | 3007 | 4207 | | -6.06 | (4.6 |
| IR-3E Out of Service Cleared within 24 | March 2012 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.0 |
| ours Unbundled Loop - XDSLi Parity | February 2012 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.0 |
| | January 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.0 |
| | November 2011 | 0 | 0 | 0% | 0.00% | | | | 0.00 | 0.0 |
| | October 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.0 |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.0 |
| | August 2011 | 1 | 1 | 100% | 0.00% | 4 | | | 0.00 | 0.0 |
| | July 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.0 |
| | | | | | | | | 0% | 0.00 | 0.0 |
| | June 2011 | 0 | 0 | 0% | 0.00% | 0 | | | | |
| | June 2011 May 2011 | 1 | 1 | 100% | 0.00% | 9 | 9 | 100% | 0.00 | 0.00 |
| MR-3E Out of Service Cleared within 24 | June 2011 | | | | | | 9 15 | 100% 100% | | 0.00 0.00 0.00 |

| | January 2012 | 2 | 2 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
|--|--------------------------------|----------|----------|--------------|------------------|------------|---------------|------------|----------------|------------------------|
| | December 2011 November 2011 | 2 | 2 1 | 100% 100% | 0.00% | 0 | 0 1 | 0% 100% | 0.00 0.00 | 0.00 0.00 |
| | October 2011 | 0 | 0 | | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2011 | 1 | 1 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| | August 2011 | 1 | 1 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| | July 2011 | 2 | 2 | 100% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | June 2011 May 2011 | 2 | 1 2 | 100% 100% | 0.00% | 0 | <u>0</u> 1 | 0% 100% | 0.00 0.00 | 0.00 0.00 |
| | April 2011 | 2 | 2 | 100% | 0.00% | 3 | 4 | 75% | -0.67 | (1.41) |
| MR-3E Out of Service Cleared within 24 | March 2012 | 2 | 2 | 100% | 0.00% | 3 | 3 | 100% | 0.00 | 0.00 |
| Hours Unbundled Loop ISDN Capable Par | ity February 2012 | 1 | 1 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 October 2011 | 0 | 1 0 | 100% 0% | 0.00% | 0 | 1 0 | 100% 0% | 0.00 0.00 | 0.00 0.00 |
| | September 2011 | 0 | 0 | | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | July 2011 | 2 | 2 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 2 | 2 | | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| MR-4A All Troubles Cleared within 48 | April 2011 March 2012 | 0 | 0 | 0% 0% | 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| Hours Basic Rate ISDN Parity | February 2012 | 0 | 0 | | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2011 August 2011 | 0 | 0 | | 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| | July 2011 | 1 | 1 | 100% | 0.00% | 62 | 63 | 98% | -0.13 | (1.08) |
| | June 2011 | 0 | 0 | | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-4A All Troubles Cleared within 48 | March 2012 | 7 13 | 8 13 | 88% 100% | 33.07% 0.00% | 283 303 | 355 417 | 80% 73% | -0.54 | (1.33) |
| Hours Business Parity | February 2012 January 2012 | 20 | 24 | 83% | 37.27% | 286 | 417 | 73% 58% | -2.18 -2.50 | (2.32) (2.52) |
| | December 2011 | 9 | 9 | | 0.00% | 272 | 385 | 71% | -1.91 | (2.16) |
| | November 2011 | 3 | 4 | 75% | 43.30% | 278 | 437 | 64% | -0.47 | (1.29) |
| | October 2011 | 4 | 4 | | 0.00% | 311 | 443 | 70% | -1.30 | (1.79) |
| | September 2011 | 10 | 10 | 100% | 0.00% | 328 | 422 | 78% | -1.67 | (2.02) |
| | August 2011 July 2011 | 11 16 | 12 17 | 92% 94% | 27.64% 23.53% | 390 878 | 527 1190 | 74% 74% | -1.38 -1.89 | (1.84) (2.15) |
| | June 2011 | 8 | 8 | | 0.00% | 872 | 1125 | 78% | -1.52 | (1.92) |
| | May 2011 | 25 | 27 | 93% | 26.19% | 852 | 1163 | 73% | -2.24 | (2.36) |
| | April 2011 | 15 | 15 | 100% | 0.00% | 861 | 1125 | 77% | -2.13 | (2.30) |
| MR-4A All Troubles Cleared within 48 | March 2012 | 0 | 0 | | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| Hours Centrex Parity | February 2012 | 0 | 0 | | 0.00% | 0 | 0 | 0% 0% | 0.00 | 0.00 |
| | January 2012 December 2011 | 0 | 0 | | 0.00% | 0 | 0 | 0% | 0.00 0.00 | 0.00 0.00 |
| | November 2011 | 1 | 1 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| | October 2011 | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2011 | 1 | 1 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| | July 2011 June 2011 | 0 | 0 | 100% 0% | 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 | 0.00 |
| | May 2011 | 2 | 2 | | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 0.00 |
| | April 2011 | 0 | 0 | | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| MR-4A All Troubles Cleared within 48 | March 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| Hours Centrex 21 Parity | February 2012 | 0 | 0 | | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 November 2011 | 0 | 1 0 | 100% 0% | 0.00% | 2 | <u>2</u> | 100% 0% | 0.00 0.00 | 0.00 0.00 |
| | October 2011 | 0 | 0 | | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | June 2011 May 2011 | 0 | 0 1 | 0% 100% | 0.00% | 0 4 | <u>0</u> | 0% 100% | 0.00 0.00 | 0.00 0.00 |
| | April 2011 | 0 | 0 | | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-4A All Troubles Cleared within 48 | March 2012 | 2 | 2 | | 0.00% | 636 | 687 | 93% | -0.40 | (1.24) |
| Hours Line Sharing Parity | February 2012 | 2 | 3 | | 47.14% | 618 | 732 | 84% | 0.85 | (0.85) |
| | January 2012 | 4 | 5 | 80% | 40.00% | 726 | 1068 | 68% | -0.57 | (1.35) |
| | December 2011 | 6 | 6 | | 0.00% | 611 | 648 | 94% | -0.60 | (1.36) |
| | November 2011 October 2011 | 7 | | 100% 100% | 0.00% | 607 699 | 668 747 | 91% 94% | -0.83 -0.26 | (1.51) |
| | September 2011 | 0 | 0 | | 0.00% | 0 | 0 | 94% | -0.26 0.00 | (1.16) 0.00 |
| | August 2011 | 5 | 5 | | 0.00% | 675 | 706 | 96% | -0.48 | (1.29) |
| | July 2011 | 3 | 3 | 100% | 0.00% | 582 | 601 | 97% | -0.31 | (1.19) |
| J | June 2011 | 6 | 7 | 86% | 34.99% | 647 | 669 | 97% | 1.62 | (0.52) |
| | | | | | 0.000/ | 707 | 727 | 97% | -0.34 | (1.20) |
| | May 2011 | 4 | 4 | 100% | 0.00% | | | | | 2i |
| MP-4A All Troubles Cleared within 49 | May 2011 April 2011 | 2 | 2 | 100% | 0.00% | 653 | 700 | 93% | -0.38 | (1.23) |
| MR-4A All Troubles Cleared within 48 Hours Line Splitting Parity | May 2011 | | | 100% 0% | | | | 93% 0% | | (1.23) 0.00 0.00 |

| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
|--|--------------------------------|-----|---|--------------|-----------------|--------------|--------------|------------|----------------|
| | November 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | October 2011 | 1 | 1 | 100% | 0.00% | 18 | 19 | 95% | -0.23 |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | August 2011 July 2011 | 0 | 0 | 0% 0% | 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 |
| | June 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | April 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| R-4A All Troubles Cleared within 48 | March 2012 | 1 | 1 | 100% | 0.00% | 8 | 8 | 100% | 0.00 |
| ours PBX Parity | February 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | January 2012 December 2011 | 1 | 1 | 100% 100% | 0.00% | 7 | 5 8 | 40% 88% | -1.12 -0.36 |
| | November 2011 | 1 | 1 | 100% | 0.00% | 9 | 10 | 90% | -0.32 |
| | October 2011 | 1 | 1 | 100% | 0.00% | 5 | 5 | 100% | 0.00 |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | August 2011 | 1 | 1 | 100% | 0.00% | 9 | 10 | 90% | -0.32 |
| | July 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | June 2011 May 2011 | 0 | 0 | 0% 0% | 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 |
| | April 2011 | 1 | 1 | 100% | 0.00% | 11 | 12 | 92% | -0.29 |
| 1-4A All Troubles Cleared within 48 | March 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| urs Residence Parity | February 2012 | 1 | 1 | 100% | 0.00% | 4995 | 6264 | 80% | -0.50 |
| • | January 2012 | 1 | 3 | 33% | 47.14% | 5587 | 9162 | 61% | 0.98 |
| | December 2011 | 1 | 1 | 100% | 0.00% | 5239 | 5679 | 92% | -0.29 |
| | November 2011 | 1 | 1 | 100% | 0.00% | 4994 | 5876 | 85% | -0.42 |
| | October 2011 September 2011 | 4 | 1 | 100% 100% | 0.00% | 5299 4581 | 5779 4908 | 92% 93% | -0.60 -0.27 |
| | August 2011 | 0 | 0 | 0% | 0.00% | 0 | 7308 | 0% | 0.00 |
| | July 2011 | 3 | 3 | 100% | 0.00% | 4714 | 4905 | 96% | -0.35 |
| | June 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| 10 All To 11 Ol | April 2011 | 3 | 3 | 100% | 0.00% | 4663 | 4939 | 94% | -0.42 |
| R-4B All Troubles Cleared within 48 | March 2012 | 0 | 0 | 0% 0% | 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 |
| ours Business Parity | February 2012 January 2012 | 0 | 1 | 0% | 0.00% | 5587 | 9162 | 61% | 0.00 1.25 |
| | December 2011 | 1 | 1 | 100% | 0.00% | 5239 | 5679 | 92% | -0.29 |
| | November 2011 | 1 | 1 | 100% | 0.00% | 4994 | 5876 | 85% | -0.42 |
| | October 2011 | 1 | 1 | 100% | 0.00% | 5299 | 5779 | 92% | -0.30 |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | July 2011 June 2011 | 0 2 | 2 | 0% 100% | 0.00% | 0 5224 | 0 5426 | 0% 96% | 0.00 -0.28 |
| | May 2011 | 2 | 2 | 100% | 0.00% | 4991 | 5232 | 95% | -0.26 |
| | April 2011 | 1 | 1 | 100% | 0.00% | 4663 | 4939 | 94% | -0.24 |
| -4B All Troubles Cleared within 48 | March 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| urs Line Sharing Parity | February 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | January 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | November 2011 October 2011 | 0 | 0 | 100% 0% | 0.00% | 6 | 0 | 86% 0% | -0.38 0.00 |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | July 2011 | 1 | 1 | 100% | 0.00% | 1 | 1 | 100% | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| R-4B All Troubles Cleared within 48 | April 2011 | 0 | 6 | 100% | 0.00% | 0 4270 | 0 4735 | 0% 90% | 0.00 |
| r-4B All Froubles Cleared Within 48 urs PBX Parity | March 2012 February 2012 | 5 | 6 | 100% 83% | 0.00% 37.27% | 4270 | 5532 | 90% 79% | -0.81 -0.25 |
| alo i DA i ality | January 2012 | 4 | 7 | 57% | 49.49% | 4861 | 8094 | 60% | 0.16 |
| | December 2011 | 1 | 2 | 50% | 50.00% | 4628 | 5031 | 92% | 2.19 |
| | November 2011 | 3 | 4 | 75% | 43.30% | 4387 | 5208 | 84% | 0.51 |
| | October 2011 | 8 | 8 | 100% | 0.00% | 4600 | 5032 | 91% | -0.87 |
| | September 2011 | 4 | 4 | 100% | 0.00% | 3984 | 4271 | 93% | -0.54 |
| | August 2011 July 2011 | 3 | 3 | 100% 100% | 0.00% | 4342 4132 | 4584 4304 | 95% 96% | -0.24 -0.35 |
| | July 2011 June 2011 | 2 | 2 | 100% | 0.00% | 4132 | 4304 4757 | 96% | -0.35 -0.28 |
| | May 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| <u></u> | April 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| -4B All Troubles Cleared within 48 | March 2012 | 1 | 1 | 100% | 0.00% | 4906 | 5422 | 90% | -0.32 |
| rs Residence Parity | February 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | January 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | December 2011 November 2011 | 0 | 0 | 0% 0% | 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 |
| | October 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| IR-4B All Troubles Cleared within 48 | April 2011 March 2012 | 0 | 0 | 0% 100% | 0.00% | 0 162 | 0 179 | 0% 91% | 0.00 -0.32 |
| ours Sub-Loop Unbundling Diagnostic | February 2012 | 2 | 2 | 100% | 0.00% | 162 | 179 | 91% 87% | -0.32 -0.54 |
| | January 2012 | 1 | 1 | 100% | 0.00% | 153 | 194 | 79% | -0.52 |
| | December 2011 | 1 | 1 | 100% | 0.00% | 133 | 145 | | -0.30 |

| | November 2011 | 1 | 1 | 100% | 0.00% | 151 | 175 | 86% | -0.40 | (1.24 |
|---|--------------------------------|-----|---|--------------|----------------|------------|------------|------------|----------------|----------------|
| | October 2011 | 3 | 3 | 100% | 0.00% | 175 | 187 | 94% | -0.45 | (1.24 |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2011 | 1 | 1 | 100% | 0.00% | 200 | 221 | 91% | -0.32 | (1.20 |
| | July 2011 | 1 | 1 | 100% | 0.00% | 171 | 182 | 94% | -0.25 | (1.15 |
| | June 2011 | 2 | 2 | 100% | 0.00% | 164 | 171 | 96% | -0.29 | (1.18 |
| | May 2011 April 2011 | 2 | 2 | 100% 100% | 0.00% | 166 139 | 174 146 | 95% 95% | -0.31 -0.22 | (1.19 (1.14 |
| IR-4C All Troubles Cleared within 48 | March 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| lours Business Parity | February 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| • | January 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2011 July 2011 | 0 | 0 | 0% 0% | 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| | June 2011 | 1 | 1 | 100% | 0.00% | 1339 | 1456 | 92% | -0.30 | (1.18 |
| | May 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| R-4C All Troubles Cleared within 48 | March 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| ours Centrex 21 Parity | February 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 October 2011 | 0 | 0 | 0% 0% | 0.00% 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| | September 2011 | 1 | 1 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 3 | 3 | 100% | 0.00% | 6 | 6 | 100% | 0.00 | 0.00 |
| | June 2011 | 2 | 2 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| R-4C All Troubles Cleared within 48 | March 2012 | 2 | 2 | 100% | 0.00% | 1038 | 1141 | 91% | -0.45 | (1.27 |
| ours Line Sharing Parity | February 2012 January 2012 | 0 | 1 | 0% 0% | 0.00% | 1062 0 | 1208 0 | 88% 0% | 2.70 | (0.29 |
| | December 2011 | 0 | 2 | 100% | 0.00% | 954 | 1054 | 91% | 0.00 -0.46 | 0.00 (1.28 |
| | November 2011 | 1 | 1 | 100% | 0.00% | 957 | 1172 | 82% | -0.47 | (1.28 |
| | October 2011 | 0 | 1 | 0% | 0.00% | 1096 | 1237 | 89% | 2.79 | (0.27 |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2011 | 1 | 1 | 100% | 0.00% | 1175 | 1285 | 91% | -0.31 | (1.19 |
| | May 2011 | 0 | 0 | 0% | 0.00% | 1077 | 0 | 0% | 0.00 | 0.00 |
| R-4C All Troubles Cleared within 48 | April 2011 March 2012 | 1 0 | 0 | 100% 0% | 0.00% | 1077 0 | 1171 0 | 92% 0% | -0.30 0.00 | (1.18 0.00 |
| ours Line Splitting Parity | February 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| Spinning Fairly | January 2012 | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2011 June 2011 | 0 | 0 | 0% 0% | 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| R-4C All Troubles Cleared within 48 | March 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| ours PBX Parity | February 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2012 | 1 | 1 | 100% | 0.00% | 159 | 169 | 94% | -0.25 | (1.15 |
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 3 | 3 | 100% | 0.00% | 138 | 138 | 100% | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2011 August 2011 | 0 | 2 | 0% 100% | 0.00% | 0 190 | 0 193 | 0% 98% | 0.00 -0.18 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 98% 0% | 0.00 | (1.11 0.00 |
| | June 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 2 | 2 | 100% | 0.00% | 142 | 145 | 98% | -0.20 | (1.12 |
| | April 2011 | 1 | 1 | 100% | 0.00% | 146 | 147 | 99% | -0.08 | (1.05 |
| R-4C All Troubles Cleared within 48 | March 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| ours Residence Parity | February 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2012 | 1 | 1 | 100% | 0.00% | 2 | 2 | 100% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0% 0% | 0.00% | 0 | 0 | 0% 0% | 0.00 | 0.00 |
| | October 2011 September 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2011 | 1 | 1 | 100% | 0.00% | 2 | 2 | 100% | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| IR-4D All Troubles Cleared within 48 | March 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| ours Unbundled Loop - 2 Wire Non-Loaded | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| arity | January 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |

| | October 2011 | | 0 | 00/ | 0.009/ | 0 | 0 | 00/ | 0.00 | 0.00 |
|--|--------------------------------|------------|------------|--------------|-----------------|--------------|--------------|--------------|----------------|------------------|
| | October 2011 September 2011 | 0 | 1 | 0% 100% | 0.00% | 781 | 798 | 0% 98% | 0.00 -0.15 | 0.00 (1.09) |
| | August 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | May 2011 | 1 | 2 1 | 100% 100% | 0.00% | 876 799 | 889 808 | 99% 99% | -0.17 -0.11 | (1.10) |
| MR-4D All Troubles Cleared within 48 | April 2011 March 2012 | 0 | 0 | 0% | 0.00% | 799 | 0 | 0% | 0.00 | (1.06) 0.00 |
| Hours Unbundled Loop - ADSL Qualified | February 2012 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| Parity | January 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | October 2011 September 2011 | 0 2 | 0 | 0% 100% | 0.00% | 781 | 798 | 0% 98% | 0.00 -0.21 | 0.00 (1.13) |
| | August 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | July 2011 | 1 | 1 | 100% | 0.00% | 822 | 833 | 99% | -0.12 | (1.07) |
| | June 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| MD 4D All To the Obere Living 40 | April 2011 | 1 | 1 | 100% | 0.00% | 799 | 808 | 99% | -0.11 | (1.06) |
| MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity | March 2012 February 2012 | 0 | 0 | 0% 0% | 0.00% | 0 | 0 | | 0.00 0.00 | 0.00 |
| Hours offburialed Loop - ADSLI Failty | January 2012 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | August 2011 July 2011 | 0 | 0 | 0% 100% | 0.00% | 0 2 | 0 | 0% 100% | 0.00 0.00 | 0.00 0.00 |
| | June 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-4D All Troubles Cleared within 48 | March 2012 | 1 | 2 | 50% | 50.00% | 625 | 635 | 98% | 5.49 | 0.11 |
| Hours Unbundled Loop Analog Parity | February 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | January 2012 December 2011 | 0 | 0 | 0% 0% | 0.00% | 0 | 0 | | 0.00 0.00 | 0.00 0.00 |
| | November 2011 | 2 | 2 | 100% | 0.00% | 619 | 626 | 99% | -0.15 | (1.09) |
| | October 2011 | 3 | 3 | 100% | 0.00% | 615 | 621 | 99% | -0.17 | (1.10) |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | June 2011 | 0 | 1 | 100% 0% | 0.00% | 698 0 | 712 0 | 98% 0% | -0.14 0.00 | (1.09) 0.00 |
| | May 2011 April 2011 | 0 | 0 | 0% | 0.00% | 0 | | | 0.00 | 0.00 |
| MR-4D All Troubles Cleared within 48 | March 2012 | 26 | 26 | 100% | 0.00% | 6 | 6 | | 0.00 | 0.00 |
| Hours Unbundled Loop ISDN Capable Parity | February 2012 | 19 | 19 | 100% | 0.00% | 6 | | | 0.00 | 0.00 |
| | January 2012 | 26 | 26 | 100% | 0.00% | 6 | 6 | | 0.00 | 0.00 |
| | December 2011 | 27 | 27 | 100% | 0.00% | 5 | 5 | | 0.00 | 0.00 |
| | November 2011 October 2011 | 31 34 | 31 34 | 100% 100% | 0.00% | 1 11 | 11 | 100% 100% | 0.00 0.00 | 0.00 0.00 |
| | September 2011 | 25 | 25 | 100% | 0.00% | 2 | 2 | 100% | 0.00 | 0.00 |
| | August 2011 | 49 | 49 | 100% | 0.00% | 4 | 4 | 100% | 0.00 | 0.00 |
| | July 2011 | 29 | 29 | 100% | 0.00% | 6 | 6 | | 0.00 | 0.00 |
| | June 2011 | 43 | 43 | 100% | 0.00% | 5 | | | 0.00 | 0.00 |
| | May 2011 April 2011 | 46 49 | 46 49 | 100% 100% | 0.00% | 9 | 9 | 100% 100% | 0.00 0.00 | 0.00 0.00 |
| MR-4E All Troubles Cleared within 48 | March 2012 | 25 | 25 | 100% | 0.00% | 15 6 | 6 | | 0.00 | 0.00 |
| Hours Unbundled Loop - 2 Wire Non-Loaded | | 11 | 11 | 100% | 0.00% | 6 | | | 0.00 | 0.00 |
| Parity | January 2012 | 15 | 15 | 100% | 0.00% | 6 | | | 0.00 | 0.00 |
| | December 2011 | 15 | 15 | 100% | 0.00% | 5 | | | 0.00 | 0.00 |
| | November 2011 | 22 | 22 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| | October 2011 September 2011 | 12 | 13 9 | 92% 100% | 26.65% 0.00% | 11 | 11 2 | 100% 100% | 0.00 0.00 | (1.06) 0.00 |
| | August 2011 | 17 | 17 | 100% | 0.00% | 4 | | | 0.00 | 0.00 |
| | July 2011 | 15 | 15 | 100% | 0.00% | 6 | | | 0.00 | 0.00 |
| | June 2011 | 19 | 19 | 100% | 0.00% | 5 | | | 0.00 | 0.00 |
| | May 2011 | 20 | 20 | 100% | 0.00% | 9 | | | 0.00 | 0.00 |
| MR-4E All Troubles Cleared within 48 | April 2011 March 2012 | 23 | 23 4 | 100% 100% | 0.00% | 15 43 | 15 43 | | 0.00 0.00 | 0.00 |
| Hours Unbundled Loop - ADSL Qualified | February 2012 | 3 | 3 | 100% | 0.00% | 43 | 43 | | 0.00 | 0.00 |
| Parity | January 2012 | 4 | 4 | 100% | 0.00% | 85 | | | 0.00 | 0.00 |
| • | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | November 2011 | 1 | 1 | 100% | 0.00% | 58 | 58 | | 0.00 | 0.00 |
| | October 2011 | 2 | 2 | 100% | 0.00% | 47 | 47 | 100% | 0.00 | 0.00 |
| | September 2011 | 1 2 | 1 2 | 100% 100% | 0.00% | 40 | 40 46 | | 0.00 | 0.00 |
| | August 2011 July 2011 | 0 | 0 | 100% | 0.00% | 46 0 | 0 | | 0.00 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | May 2011 | 1 | 1 | 100% | 0.00% | 46 | 46 | | 0.00 | 0.00 |
| | April 2011 | 1 | 1 | 100% | 0.00% | 53 | 53 | 100% | 0.00 | 0.00 |
| MR-4E All Troubles Cleared within 48 | March 2012 | 136 | 136 | 100% | 0.00% | 5530 | 6057 | 91% | -3.56 | (3.16) |
| Hours Unbundled Loop - XDSLi Parity | February 2012 | 127 | 131 | 97% | 17.21% | 5577 | 6853 | 81% | -4.53 | (3.76) |
| | January 2012 December 2011 | 158 128 | 159 128 | 99% 100% | 7.91% 0.00% | 6190 5877 | 9850 6328 | 63% 93% | -9.46 -3.10 | (6.75) (2.89) |
| | | | 114 | | 0.00% | 5645 | 6531 | 86% | -4.19 | (3.55) |
| | November 2011 | 114 | 1141 | 100% | 0.00% | 304.7 | 00.11 | 00 701 | | |

| | September 2011 | 140 | 141 | 99% | 8.39% | 5248 | 5586 | 94% | -2.63 | (2.0 |
|---|--------------------------------|---------|----------|--------------|----------------|--------------|--------------|------------|----------------|-------------|
| | August 2011 | 172 | 172 | 100% | 0.00% | 5830 | 6110 | 95% | -2.83 | (2. |
| | July 2011 | 126 | 126 | 100% | 0.00% | 5316 | 5516 | 96% | -2.15 | (2.3 |
| | June 2011 | 157 | 158 | 99% | 7.93% | 5871 | 6083 | 97% | -1.93 | (2. |
| | May 2011 | 138 | 138 | 100% | 0.00% | 5734 | 5983 | 96% | -2.42 | (2.4 |
| IR-4E All Troubles Cleared within 48 | April 2011 March 2012 | 125 | 125 0 | 100% 0% | 0.00% 0.00% | 5315 0 | 5595 0 | 95% 0% | -2.54 0.00 | (2.9 0.0 |
| lours Unbundled Loop Analog Parity | February 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.0 |
| ours oribunated Loop Analog Tanty | January 2012 | 1 | 1 | 100% | 0.00% | 6 | 6 | | 0.00 | 0.0 |
| | December 2011 | 1 | 1 | 100% | 0.00% | 5 | 5 | | 0.00 | 0.0 |
| | November 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.0 |
| | October 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.0 |
| | September 2011 | 1 | 1 | 100% | 0.00% | 2 | 2 | | 0.00 | 0.0 |
| | August 2011 | 1 | 1 | 100% | 0.00% | 4 | 4 | 100% | 0.00 | 0.0 |
| | July 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0. |
| | June 2011 | 2 | 0 2 | 0% 100% | 0.00% 0.00% | 0 9 | 9 | | 0.00 0.00 | 0. |
| | May 2011 April 2011 | 1 | 1 | 100% | 0.00% | 15 | 15 | | 0.00 | 0. 0. |
| R-4E All Troubles Cleared within 48 | March 2012 | 2 | 2 | 100% | 0.00% | 3 | 3 | | 0.00 | 0. |
| ours Unbundled Loop ISDN Capable Par | | 2 | 2 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0. |
| | January 2012 | 2 | 2 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0. |
| | December 2011 | 3 | 3 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0. |
| | November 2011 | 3 | 3 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0. |
| | October 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0. |
| | September 2011 | 3 | 3 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0. |
| | August 2011 July 2011 | 3 4 | 3 | 100% 100% | 0.00% 0.00% | 1 0 | <u>1</u> | 100% 0% | 0.00 0.00 | 0 |
| | July 2011 June 2011 | 1 | 1 | 100% | 0.00% | 0 | 0 | | 0.00 | 0 |
| | May 2011 | 3 | 3 | 100% | 0.00% | 1 | 1 | | 0.00 | C |
| | April 2011 | 2 | 2 | 100% | 0.00% | 4 | 4 | 100% | 0.00 | C |
| R-5A All Troubles Cleared within 4 Hour | | 2 | 2 | 100% | 0.00% | 3 | 3 | | 0.00 | Ċ |
| S0 Parity | February 2012 | 1 | 1 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0 |
| | January 2012 | 1 | 1 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0 |
| | December 2011 | 1 | 1 | 100% | 0.00% | 0 | 0 | | 0.00 | 0 |
| | November 2011 | 1 | 1 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0 |
| | October 2011 | 0 | 0 | 0% 100% | 0.00% | 0 | 0 | 0% 100% | 0.00 | 0 |
| | September 2011 August 2011 | 0 | 0 | 100% | 0.00% 0.00% | 0 | 0 | | 0.00 0.00 | 0 |
| | July 2011 | 2 | 2 | 100% | 0.00% | 0 | 0 | | 0.00 | 0 |
| | June 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | C |
| | May 2011 | 2 | 2 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | C |
| | April 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | C |
| R-5A All Troubles Cleared within 4 Hour | March 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | C |
| S1 Parity | February 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | C |
| | January 2012 | 3 | 3 | 100% | 0.00% | 89 | 90 | | -0.18 | (1 |
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0 |
| | November 2011 October 2011 | 0 | 0 | 0% 0% | 0.00% 0.00% | 0 | 0 | | 0.00 | 0 |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 0.00 | 0 |
| | August 2011 | 1 | 1 | 100% | 0.00% | 75 | 75 | | 0.00 | 0 |
| | July 2011 | 2 | 2 | 100% | 0.00% | 62 | 63 | | -0.18 | (1 |
| | June 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | `c |
| | May 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | C |
| | April 2011 | 2 | 2 | 100% | 0.00% | 59 | 60 | | -0.18 | (1 |
| R-5A All Troubles Cleared within 4 Hour | | 14 | 14 | 100% | 0.00% | 1307 | 1428 | 92% | -1.13 | (1 |
| 33 Parity | February 2012 | 16 | 16 | 100% | 0.00% | 1321 | 1493 | 88% | -1.44 | (1 |
| | January 2012 | 37 | 38 | 97% 100% | 16.01% | 1456 | 1801 | 81% | -2.56 | (2 |
| | December 2011 November 2011 | 15 6 | 15 6 | 100% | 0.00% 0.00% | 1197 1214 | 1311 1456 | 91% 83% | -1.19 -1.09 | (<i>*</i> |
| | October 2011 | 7 | 7 | 100% | 0.00% | 1402 | 1559 | 90% | -0.88 | · · |
| | September 2011 | 14 | 14 | 100% | 0.00% | 1288 | 1429 | | -1.23 | · (· |
| | August 2011 | 14 | 14 | 100% | 0.00% | 1590 | 1761 | 90% | -1.22 | (1 |
| | July 2011 | 29 | 29 | 100% | 0.00% | 1553 | 1690 | 92% | -1.59 | (1 |
| | June 2011 | 14 | 14 | 100% | 0.00% | 1541 | 1665 | 93% | -1.06 | (1 |
| | May 2011 | 27 | 28 | 96% | 18.56% | 1449 | 1581 | 92% | -0.91 | (* |
| | April 2011 | 20 | 20 | 100% | 0.00% | 1363 | 1469 | 93% | -1.24 | (1 |
| R-5A All Troubles Cleared within 4 Hour | | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | (|
| 11 Parity | February 2012 January 2012 | 0 | 0 | 100% 0% | 0.00% 0.00% | 0 | 0 | 100% 0% | 0.00 0.00 | (|
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | (|
| | November 2011 | 1 | 1 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | (|
| | October 2011 | 1 | 1 | 100% | 0.00% | 0 | 0 | | 0.00 | Ċ |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | (|
| | August 2011 | 1 | 1 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | (|
| | July 2011 | 3 | 3 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (|
| | June 2011 | 1 | 1 | 100% | 0.00% | 0 | 0 | | 0.00 | (|
| | May 2011 | 2 | 2 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | (|
| | April 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | (|
| R-5A All Troubles Cleared within 4 Hour | | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | (|
| hanced Extended Loops - DS0 Capable | February 2012 | 0 | 0 | 0% | 0.00% | 0 55 | 0 | | 0.00 | ((|
| agnostic | January 2012 | 0 | 1 | 0% | 0.00% | 55 | 96 | | 1.15 | (0 |
| | December 2011 November 2011 | 0 | 0 | 0% 0% | 0.00% 0.00% | 0 | 0 | | 0.00 0.00 | 0 |
| | October 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | (|
| | J01020. 2011 | | 0 | 0% | 0.00% | | 0 | | 0.00 | (|

| 1 | 1 0044 | | 2 | 00/ | 0.000/ | | | 00/ | 0.00 | 0.00 |
|--|--|--|--|---|--|---|--|--|---|--|
| | August 2011 July 2011 | 0 | 0 | | 0.00% | 0 | 0 | | 0.00 0.00 | 0.00 0.00 |
| | June 2011 | 0 | 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| MR-5A All Troubles Cleared within 4 Hours | | 4 | 4 | | 0.00% | 32 | 43 | 74% | -1.12 | (1.68) |
| Enhanced Extended Loops - DS1 Capable Parity | February 2012 January 2012 | 0 | 0 | | 0.00% | 36 | 48 | | -0.80 0.00 | (1.49) 0.00 |
| I ally | December 2011 | 5 | 5 | | 0.00% | 38 | 52 | 73% | -1.30 | (1.79) |
| | November 2011 | 2 | 3 | | 47.14% | 52 | 58 | 90% | 1.27 | (0.70) |
| | October 2011 | 1 | 1 | 100% | 0.00% | 33 | 47 | 70% | -0.64 | (1.39) |
| | September 2011 | 0 | 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | August 2011 | 1 | 4 | | 43.30% | 38 | 46 | | 2.92 | 0.15 |
| | July 2011 June 2011 | 0 | 1 0 | 100% 0% | 0.00% | 45 | 52 0 | 87% 0% | -0.39 0.00 | (1.24) 0.00 |
| | May 2011 | 0 | 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | April 2011 | 0 | 1 | 0% | 0.00% | 38 | 53 | 72% | 1.58 | (0.67) |
| MR-5A All Troubles Cleared within 4 Hours | | 0 | 0 | 0% | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| Enhanced Extended Loops - DS3 Capable | February 2012 | 0 | 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| Parity | January 2012 | 1 | 1 | 100% | 0.00% | 2 | 2 | 100% | 0.00 | 0.00 |
| | December 2011 November 2011 | 0 | 0 | | 0.00% | 0 | | | 0.00 0.00 | 0.00 0.00 |
| | October 2011 | 0 | 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| MR-5A All Troubles Cleared within 4 Hours | April 2011 March 2012 | 0 | 0 | | 0.00% | 0 | | | 0.00 0.00 | 0.00 0.00 |
| Frame Relay Parity | February 2012 | 0 | 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| Traine Holay Tally | January 2012 | 1 | 1 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | December 2011 | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | October 2011 | 0 | 1 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | September 2011 August 2011 | 0 | 2 | 100% | 0.00% | 0 | | | 0.00 0.00 | 0.00 0.00 |
| | July 2011 | 1 | 1 | | 0.00% | 0 | | 0,10 | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| MR-5A All Troubles Cleared within 4 Hours | | 34 | 40 | 85% | 35.71% | 32 | 43 | 74% | -1.10 | (1.67) |
| LIS Trunk Parity | February 2012 January 2012 | 18 77 | 23 107 | 78% 72% | 41.25% 44.92% | 36 56 | 48 85 | 75% 66% | -0.30 -0.88 | (1.18) (1.54) |
| | December 2011 | 35 | 47 | 74% | 43.60% | 38 | 52 | 73% | -0.16 | (1.09) |
| | November 2011 | 38 | 43 | | 32.06% | 52 | 58 | 90% | 0.21 | (1.06) |
| | October 2011 | 39 | 43 | 91% | 29.05% | 33 | 47 | 70% | -2.12 | (2.29) |
| | September 2011 | 35 | 41 | 85% | 35.34% | 33 | 40 | 83% | -0.34 | (1.21) |
| | August 2011 | 35 | 42 | | 37.27% | 38 | 46 | 83% | -0.09 | (1.05) |
| | July 2011 June 2011 | 37 38 | 47 47 | 79% 81% | 40.93% 39.35% | 45 | 52 65 | 87% 86% | 1.14 0.80 | (0.54) (0.70) |
| | May 2011 | 34 | 42 | | 39.27% | 35 | 46 | 76% | -0.53 | (1.32) |
| | April 2011 | 50 | 60 | 83% | 37.27% | 38 | 53 | 72% | -1.37 | (1.83) |
| MR-5A All Troubles Cleared within 4 Hours | March 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| UDIT Above DS1 Level Parity | February 2012 | 0 | 0 | | 0.00% | 0 | | 0% | 0.00 | 0.00 |
| | January 2012 | 1 | 1 | 100% | 0.00% | 0 | | | 0.00 | 0.00 |
| | December 2011 November 2011 | 0 | 0 | | 0.00% | 0 | | | 0.00 0.00 | 0.00 0.00 |
| | October 2011 | 0 | 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | August 2011 | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | June 2011 | 1 | 1 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | May 2011 April 2011 | 0 | 0 | 0% 100% | 0.00% | 0 | | | 0.00 0.00 | 0.00 0.00 |
| MR-5A All Troubles Cleared within 4 Hours | - ' | 0 | 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| UDIT DS1 Parity | February 2012 | 0 | 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| , | January 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | October 2011 September 2011 | 0 | 0 | | 0.00% | 0 | | | 0.00 | 0.00 |
| | GGDGHIDELZU I | | 0 | | 0.00% | 0 | | | 0.00 0.00 | 0.00 0.00 |
| | | 0 | | 0 70 | | 0 | | | 0.00 | 0.00 |
| | August 2011 July 2011 | 0 | 0 | 0% | 0.00% | ' 0 | | | | |
| | August 2011 | 0 | 0 | 100% | 0.00% | 5 | 8 | | -0.73 | (1.44) |
| | August 2011 July 2011 June 2011 May 2011 | 0 1 0 | 0 1 0 | 100% 0% | 0.00% 0.00% | 5 0 | 8 | 0% | -0.73 0.00 | 0.00 |
| AND SA ANT TO LLE COLLEGE OF THE COL | August 2011 July 2011 June 2011 May 2011 April 2011 | 0 1 0 | 0 1 0 0 | 100% 0% 0% | 0.00% 0.00% 0.00% | 5 0 | 8 0 0 | 0% 0% | -0.73 0.00 0.00 | 0.00 0.00 |
| MR-5A All Troubles Cleared within 4 Hours | August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 | 0 1 0 0 | 0 1 0 0 | 100% 0% 0% 0% | 0.00% 0.00% 0.00% 0.00% | 5 0 0 | 8 0 0 | 0% 0% 0% | -0.73 0.00 0.00 0.00 | 0.00 0.00 0.00 |
| MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity | August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 | 0 1 0 0 0 2 | 0 1 0 0 0 | 100% 0% 0% 0% 100% | 0.00% 0.00% 0.00% 0.00% 0.00% | 5 0 0 0 | 8 0 0 | 0% 0% 0% 100% | -0.73 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 0.00 |
| | August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 | 0 1 0 0 0 2 | 0 1 0 0 | 100% 0% 0% 0% 100% | 0.00% 0.00% 0.00% 0.00% | 5 0 0 | 8 0 0 0 1 1 | 0% 0% 0% 100% 100% | -0.73 0.00 0.00 0.00 | 0.00 0.00 0.00 0.00 0.00 |
| | August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 | 0 1 0 0 0 2 2 1 2 | 0 11 0 0 0 0 2 1 1 3 0 | 100% 0% 0% 0% 100% 100% 67% 0% | 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 47.14% 0.00% | 5 0 0 0 1 1 | 8 0 0 0 1 1 1 2 | 0% 0% 0% 100% 100% 100% | -0.73 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 0.00 |
| | August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 | 0 11 0 0 0 2 11 2 0 0 | 0 1 0 0 0 2 2 1 3 3 0 0 | 100% 0% 0% 0% 100% 100% 67% 0% | 0.00% 0.00% 0.00% 0.00% 0.00% 0.00% 47.14% 0.00% 0.00% | 5 0 0 0 1 1 2 2 0 | 8 0 0 0 1 1 1 2 0 0 | 0% 0% 0% 100% 100% 100% 0% 0% | -0.73 0.00 0.00 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 0.00 0.00 (1.15) 0.00 0.00 |
| | August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 | 0 1 0 0 0 2 2 1 2 | 0 11 0 0 0 0 2 1 1 3 0 | 100% 0% 0% 0% 100% 100% 67% 0% 0% | 0.00% 0.00% 0.00% 0.00% 0.00% 47.14% 0.00% 0.00% | 5 0 0 0 1 1 1 2 0 0 0 | 8 0 0 0 1 1 1 2 2 0 0 0 | 0% 0% 0% 100% 100% 100% 0% 0% 100% | -0.73 0.00 0.00 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 0.00 0.00 0.00 (1.15) |

| | 1.1.0044 | | | 201 | 0.000/ | | | 00/ | 0.00 | 0.0 |
|---|--|---|---|--|--|--|--|--|---|---|
| | July 2011 June 2011 | 0 | 0 | 0% 0% | 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 | 0.0 |
| | May 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| | April 2011 | 1 | 2 | 50% | 50.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| MR-5B All Troubles Cleared within 4 Hours | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| DS0 Parity | February 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| | January 2012 | 1 | 1 | 100% | 0.00% | 2 | 2 | 100% | 0.00 | 0.0 |
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| | November 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| | October 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| | September 2011 | 1 | 1 | 100% | 0.00% | 2 | 3 | 67% | -0.61 | (1.3 |
| | August 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| | July 2011 | 0 | 1 | 0% 100% | 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 | 0.0 |
| | June 2011 May 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| | April 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| MR-5B All Troubles Cleared within 4 Hours | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| OS1 Parity | February 2012 | 2 | 2 | 100% | 0.00% | 36 | 48 | 75% | -0.80 | (1.4 |
| | January 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| | November 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| | October 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| | August 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| | July 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| | June 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| | May 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| ID CD All Translation Observed 1997 | _April 2011 | 1 | 1 | 100% | 0.00% | 38 | 53 | 72% | -0.62 | (1.3 |
| IR-5B All Troubles Cleared within 4 Hours | | 68 | 82 | 83% | 37.63% | 32 | 43 | 74% | -1.04 | (1.6 |
| 911 Parity | February 2012 | 44 86 | 52 114 | 85% 75% | 36.08% 43.05% | 36 56 | 48 85 | 75% 66% | -1.11 -1.41 | (1.6 |
| | January 2012 December 2011 | 63 | 82 | 75% | 43.05% | 38 | 52 | 73% | -1.41 -0.48 | (1.8 (1.2 |
| | November 2011 | 69 | 77 | 90% | 30.51% | 52 | 58 | 90% | -0.48 0.01 | (1.2 |
| | October 2011 | 82 | 100 | 82% | 38.42% | 33 | 47 | 70% | -1.46 | (1.8 |
| | September 2011 | 52 | 62 | 84% | 36.78% | 34 | 41 | 83% | -0.12 | (1.0 |
| | August 2011 | 45 | 60 | 75% | 43.30% | 38 | 46 | 83% | 1.02 | (0.5 |
| | July 2011 | 64 | 78 | 82% | 38.38% | 45 | 52 | 87% | 0.73 | (0.7 |
| | June 2011 | 55 | 69 | 80% | 40.22% | 56 | 65 | 86% | 1.08 | (0.5 |
| | May 2011 | 57 | 72 | 79% | 40.61% | 35 | 46 | 76% | -0.38 | (1.: |
| | April 2011 | 52 | 58 | 90% | 30.45% | 38 | 53 | 72% | -2.10 | (2.2 |
| R-5B All Troubles Cleared within 4 Hours | March 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| nhanced Extended Loops - DS1 Capable | February 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| arity | January 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| | November 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| | October 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| | August 2011 July 2011 | 0 | 0 | 0% 0% | 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 | 0.0 0.0 |
| | June 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| | May 2011 | 0 | 1 | 0% | 0.00% | 52 | 72 | 72% | 1.60 | (0.6 |
| | April 2011 | 1 | 1 | 100% | 0.00% | 48 | 65 | 74% | -0.59 | (1.3 |
| R-5B All Troubles Cleared within 4 Hours | | 1 | 1 | 100% | 0.00% | 37 | 47 | 79% | -0.51 | (1. |
| SDN Primary Parity | February 2012 | 1 | 1 | 100% | 0.00% | 25 | 35 | 71% | -0.62 | (1.: |
| ., ., | January 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| | November 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0. |
| | October 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0. |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0. |
| | August 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| | July 2011 | 1 | 1 | 100% | 0.00% | 45 | 63 | 71% | -0.63 | (1.3 |
| | June 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0. |
| | May 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0. |
| D. F.D. All Troubles Classed within A.L. | _April 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0. |
| R-5B All Troubles Cleared within 4 Hours | | 0 | 0 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.0 |
| S Trunk Parity | February 2012 January 2012 | 0 | 0 | 100% 0% | 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 | 0. 0. |
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0. 0. |
| | November 2011 | 1 | 1 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0. |
| | October 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0. |
| | OCIODEI ZUII | | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0. |
| | September 2011 | 0 | UI | | 0.00% | 0 | 0 | 0% | 0.00 | 0. |
| | | 0 | 0 | 0% | 0.0070 | 0 | | | | 0. |
| | September 2011 | | | 0% 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0. |
| | September 2011 August 2011 | 0 | 0 | | | | | | 0.00 0.00 | 0. |
| | September 2011 August 2011 July 2011 | 0 0 0 | 0 0 0 | 0% 0% 0% | 0.00% 0.00% 0.00% | 0 0 0 | 0 0 0 | 0% | | |
| | September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 | 0 0 0 0 | 0 0 0 0 | 0% 0% 0% 0% | 0.00% 0.00% 0.00% 0.00% | 0 0 0 | 0 0 0 | 0% 0% 0% 0% | 0.00 0.00 0.00 | 0. |
| | September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 | 0 0 0 0 0 0 | 0 0 0 0 0 | 0% 0% 0% 0% 81% | 0.00% 0.00% 0.00% 0.00% 39.03% | 0 0 0 0 37 | 0 0 0 0 0 47 | 0% 0% 0% 0% 79% | 0.00 0.00 0.00 -0.21 | 0. 0. |
| | September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 | 0 0 0 0 0 0 13 | 0 0 0 0 0 0 | 0% 0% 0% 0% 81% 78% | 0.00% 0.00% 0.00% 0.00% 39.03% 41.57% | 0 0 0 0 0 37 25 | 0 0 0 0 47 35 | 0% 0% 0% 0% 79% 71% | 0.00 0.00 0.00 -0.21 -0.38 | 0 0 (1 (1 |
| | September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 | 0 0 0 0 0 0 13 7 | 0 0 0 0 0 0 16 9 | 0% 0% 0% 0% 81% 78% 52% | 0.00% 0.00% 0.00% 0.00% 39.03% 41.57% 49.97% | 0 0 0 0 37 25 69 | 0 0 0 0 47 35 | 0% 0% 0% 0% 79% 71% | 0.00 0.00 0.00 -0.21 -0.38 2.76 | 0. 0. (1. (1. |
| | September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 | 0 0 0 0 0 0 13 7 15 | 0 0 0 0 0 0 16 9 29 | 0% 0% 0% 0% 81% 78% 52% | 0.00% 0.00% 0.00% 0.00% 39.03% 41.57% 49.97% 40.77% | 0 0 0 0 0 37 25 69 | 0 0 0 0 47 35 90 | 0% 0% 0% 0% 79% 71% 77% | 0.00 0.00 0.00 -0.21 -0.38 2.76 -0.11 | 0. 0. (1. (1. 0. |
| | September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 | 0 0 0 0 0 0 13 7 15 15 | 0 0 0 0 0 0 16 9 29 19 | 0% 0% 0% 0% 81% 78% 52% 79% 82% | 0.00% 0.00% 0.00% 0.00% 39.03% 41.57% 49.97% 40.77% 38.12% | 0 0 0 0 37 25 69 56 | 0 0 0 0 47 35 90 72 50 | 0% 0% 0% 0% 79% 71% 77% 78% 66% | 0.00 0.00 0.00 -0.21 -0.38 2.76 -0.11 -1.23 | 0.0 (1.1 (1.2 0.3 (1.1 (1.3 |
| IR-5B All Troubles Cleared within 4 Hours DIT Above DS1 Level Parity | September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 | 0 0 0 0 0 0 13 7 15 15 | 0 0 0 0 0 0 16 9 29 19 17 | 0% 0% 0% 0% 81% 78% 52% 79% 82% 91% | 0.00% 0.00% 0.00% 0.00% 39.03% 41.57% 49.97% 40.77% 38.12% 28.18% | 0 0 0 0 37 25 69 56 33 37 | 0 0 0 0 47 35 90 72 50 | 0% 0% 0% 0% 79% 71% 77% 78% 66% 84% | 0.00 0.00 0.00 -0.21 -0.38 2.76 -0.11 -1.23 -0.77 | 0.0 0.0 (1.2 0.3 (1.0 (1.7 (1.4 |
| | September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 | 0 0 0 0 0 0 13 7 15 15 | 0 0 0 0 0 0 16 9 29 19 | 0% 0% 0% 0% 81% 78% 52% 79% 82% | 0.00% 0.00% 0.00% 0.00% 39.03% 41.57% 49.97% 40.77% 38.12% | 0 0 0 0 37 25 69 56 | 0 0 0 0 47 35 90 72 50 | 0% 0% 0% 0% 79% 71% 77% 78% 66% | 0.00 0.00 0.00 -0.21 -0.38 2.76 -0.11 -1.23 | 0.0 0.1 (1.2 0.3 (1.4 (1.7 |

| | | | | | | | | | | (0.45) |
|---|--------------------------------|------------|---------------|----------------|------------------|-------------|----------|----------------|----------------|------------------|
| | June 2011 May 2011 | 18 | 19 17 | 95% 65% | 22.33% 47.79% | 41 28 | 63 43 | 65% 65% | -2.38 0.03 | (2.45) (1.16) |
| | April 2011 | 19 | 23 | 83% | 37.90% | 41 | 60 | 68% | -1.25 | (1.76) |
| MR-5B All Troubles Cleared within 4 Hours | March 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| UDIT DS1 Parity | February 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2012 | 1 | 1 | 100% | 0.00% | 31 | 47 | 66% | -0.71 | (1.43) |
| | December 2011 November 2011 | 0 | 0 | 0% 0% | 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| | October 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | May 2011 April 2011 | 0 | 0 | 0% 0% | 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| MR-5B All Troubles Cleared within 4 Hours | | 2 | 2 | 100% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| Unbundled Loop - DS1 Capable Parity | February 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 1 | 2 | 50% | 50.00% | 0 | 0 | | 0.00 | 0.00 |
| | October 2011 September 2011 | 0 | 0 | 0% 100% | 0.00% | 0 | 0 | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| | August 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| MD 6A Moon Time to Doot Design | April 2011 | 0 | 0 | 0% 00:00 | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-6A Mean Time to Restore Basic Rate ISDN Parity | March 2012 February 2012 | 0 | 0 | 00:00 | 0.00% | 0 | 0 | 00:00 | 0.00 0.00 | 0.00 0.00 |
| TODIA Fally | January 2012 | 1 | 1 | 00:00 | 0.00% | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 00:00 | 0.00% | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 00:00 | | 0 | 0 | | 0.00 | 0.00 |
| | October 2011 | 1 | 1 | 00:00 | | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | September 2011 | 0 | 0 1 | 00:00 | 0.00% | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | August 2011 July 2011 | 0 | 0 | 00:00 | 0.00% | 0 | 0 | 00:00 | 0.00 0.00 | 0.00 0.00 |
| | June 2011 | 0 | 0 | 00:00 | 0.00% | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 00:00 | | 0 | 0 | | 0.00 | 0.00 |
| | April 2011 | 1 | 1 | 00:00 | | 2 | 2 | 00:00 | 0.00 | 0.00 |
| MR-6A Mean Time to Restore Business | March 2012 | 0 | 0 | 00:00 | 0.00% | 0 | 0 | 00:00 | 0.00 | 0.00 |
| Parity | February 2012 | 0 | 0 | 00:00 | | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | January 2012 December 2011 | 0 | 0 | 00:00 | 0.00% | 0 | 0 | 00:00 | 0.00 0.00 | 0.00 0.00 |
| | November 2011 | 0 | 0 | 00:00 | 0.00% | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 00:00 | 0.00% | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 00:00 | 0.00% | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 00:00 | 0.00% | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 00:00 | 0.00% | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | June 2011 May 2011 | 0 | 0 | 00:00 | 0.00% | 28 | 43 | 00:00 15:37 | 0.00 -0.72 | 0.00 (1.44 |
| | April 2011 | 0 | 0 | 00:00 | 0.00% | 0 | 0 | 00:00 | 0.00 | 0.00 |
| MR-6A Mean Time to Restore Centrex | March 2012 | 7 | 9 | 18:40 | 41.57% | 37 | 47 | 18:53 | 0.06 | (1.19 |
| Parity | February 2012 | 12 | 13 | 22:09 | 26.65% | 25 | 35 | 17:08 | -1.42 | (1.87 |
| | January 2012 | 14 | 26 | 12:55 | 49.85% | 69 | 90 | 18:24 | 2.42 | 0.21 |
| | December 2011 November 2011 | 12 11 | 12 15 | 00:00 17:35 | | 56 33 | 72 50 | 18:40 15:50 | -1.71 -0.53 | (2.04 |
| | October 2011 | 12 | 12 | 00:00 | | 37 | 44 | | -1.34 | (1.32 (1.81 |
| | September 2011 | 9 | 11 | 19:38 | | 40 | 48 | | 0.12 | (1.16 |
| | August 2011 | 11 | 15 | 17:35 | | 59 | 75 | | 0.46 | (0.91 |
| | July 2011 | 12 | 15 | 19:12 | | 45 | 63 | 17:08 | -0.66 | (1.40 |
| | June 2011 | 11 | 16 12 | 16:30 | | 41 | 63 | 15:37 | -0.28 1.71 | (1.17 |
| | May 2011 April 2011 | 11 | 12 | 22:00 19:59 | | 28 41 | 43 60 | 15:37 16:23 | -1.71 -1.02 | (2.04) (1.62) |
| MR-6A Mean Time to Restore Centrex 21 | March 2012 | 0 | 0 | 00:00 | | 0 | 0 | | 0.00 | 0.00 |
| Parity | February 2012 | 0 | 0 | 00:00 | | 0 | 0 | | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | 00:00 | | 0 | 0 | | 0.00 | 0.00 |
| | December 2011 | 0.27986111 | 1 | 06:43 | 0.00% | 0.353472222 | 2 | 04:14 | 1.35 | (0.59) |
| | November 2011 October 2011 | 0 | 0 | 00:00 | 0.00% | 0 | 0 | 00:00 | 0.00 0.00 | 0.00 0.00 |
| | September 2011 | 0 | 0 | 00:00 | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 00:00 | | 0 | 0 | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 00:00 | 0.00% | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 00:00 | | 0 | 0 | | 0.00 | 0.00 |
| | May 2011 | 0.07638889 | 1 | 01:50 | | 0.550694444 | 4 | 03:18 | -0.61 | (1.37 |
| MR-6A Mean Time to Restore Line Sharing | April 2011 March 2012 | 1.975 | 0 2 | 00:00 23:42 | 0.00% 25.83% | 0 | 0 685 | 00:00 21:45 | 0.00 0.14 | 0.00 (0.72 |
| Parity | February 2012 | 3.21875 | 3 | 01:45 | | 0 | 732 | 06:33 | -0.24 | (1.14 |
| - | January 2012 | 7.10694444 | 5 | 10:07 | 85.00% | 0 | 1067 | 19:25 | -0.50 | (1.31 |
| | December 2011 | 5.97430556 | 6 | 23:54 | | 0 | 648 | 21:58 | 0.18 | (0.70 |
| | November 2011 | 3.85902778 | 7 | 13:14 | | 0 | 668 | 23:35 | -1.15 | (1.70 |
| | October 2011 | 1.07986111 | 1 | 01:55 | | 0 | 746 | 23:33 | 0.12 | (0.68) |
| | September 2011 August 2011 | 2.2222222 | <u>0</u> 5 | 00:00 10:40 | | 0 | 706 | 00:00 20:35 | 0.00 -1.21 | 0.00 (1.74) |
| | uguul ZUII | | 3 | 10.40 | | | | | | |
| | July 2011 | 2.79722222 | 3 | 22:23 | 9.72% | 0 | 600 | 17:16 | 0.64 | (0.53) |

| l | | May 2011 | A 205 A1667 | 1 | 02:10 | 4E 2E9/ | 0 | 727 | 14:00 | 1.60 | (0.04) |
|----------|-------------------------------------|------------------------|--------------------------|---|----------------|------------------|-------------|------|-------|---------------|------------------|
| | | May 2011 April 2011 | 4.38541667 1.01527778 | 2 | 02:19 12:11 | 45.35% 62.64% | 0 | 727 | | 1.68 -0.58 | (0.04) (1.35) |
| MR-6A | Mean Time to Restore Line Splitting | • | 0 | | | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| Parity | | February 2012 | 0 | | 00:00 | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| Í | | January 2012 | 0 | 0 | 00:00 | 0.00% | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | | December 2011 | 0 | | 00:00 | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | | November 2011 | 0 | | 00:00 | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | | October 2011 | 1.31111111 | 1 | 07:28 | 0.00% | 17.27569444 | 19 | | 0.61 | (0.38) |
| | | September 2011 | 0 | | 00:00 | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | | August 2011 | 0 | | 00:00 | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | | July 2011 | 0 | | 00:00 | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | | June 2011 May 2011 | 0 | | 00:00 | 0.00% | 0 | 0 | | 0.00 0.00 | 0.00 0.00 |
| | | April 2011 | 0 | | 00:00 | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| MR-6A | Mean Time to Restore PBX Parity | March 2012 | 0.9625 | 1 | 23:06 | 0.00% | 6.275694444 | 8 | | 0.39 | (1.01) |
| WIIX-OA | Mean Time to Nestole 1 DX Tanty | February 2012 | 0.9023 | 0 | 00:00 | 0.00% | 0.273034444 | 0 | | 0.00 | 0.00 |
| | | January 2012 | 0.99930556 | 1 | 23:59 | 0.00% | 13.28611111 | 5 | | -0.65 | (1.39) |
| | | December 2011 | 0.91736111 | 1 | 22:01 | 0.00% | 6.931944444 | 8 | | 0.05 | (0.95) |
| | | November 2011 | 1.10277778 | 1 | 02:28 | 0.00% | 9.754861111 | 10 | | 0.16 | (0.67) |
| | | October 2011 | 0.89097222 | 1 | 21:23 | 0.00% | 4.532638889 | 5 | | -0.23 | (1.14) |
| | | September 2011 | 0 | 0 | 00:00 | 0.00% | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | | August 2011 | 0.11388889 | 1 | 02:44 | 0.00% | 10.82638889 | 10 | 01:59 | -1.33 | (1.81) |
| | | July 2011 | 0 | 0 | 00:00 | 0.00% | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | | June 2011 | 0 | | 00:00 | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | | May 2011 | 0 | 0 | 00:00 | 0.00% | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | | April 2011 | 0.91458333 | 1 | 21:57 | 0.00% | 10.76666667 | 12 | | 0.02 | (0.93) |
| MR-6A | Mean Time to Restore Residence | March 2012 | 0 | 0 | 00:00 | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| Parity | | February 2012 | 0.63958333 | 1 | 15:21 | 0.00% | 0 | 6264 | | -0.54 | (1.33) |
| | | January 2012 | 6.34305556 | 3 | | 162.92% | 0 | 9160 | | 0.03 | (0.88) |
| | | December 2011 | 0.75069444 | 1 | 18:01 | 0.00% | 0 | 5678 | | -0.29 | (1.18) |
| | | November 2011 | 1.47708333 | 1 | 11:27 | 0.00% | 0 | 5875 | | 0.32 | (0.56) |
| | | October 2011 | 4.55277778 | 4 | 03:19 | 53.33% | 0 | 5772 | 01:49 | 0.09 | (0.79) |
| | | September 2011 | 0.93819444 | 1 | 22:31 | 0.00% | 0 | 4906 | | -0.07 | (1.05) |
| | | August 2011 | 0 | 0 | 00:00 | 0.00% | 0 | 0 | | 0.00 | 0.00 |
| | | July 2011 | 2.27708333 | 3 | 18:13 | 31.39% | 0 | 4903 | | -0.19 | (1.12) |
| | | June 2011 | 0 | 0 | 00:00 | 0.00% | | 0 | 00:00 | 0.00 | 0.00 |
| | | May 2011 April 2011 | 4.41111111 | 3 | 11:17 | 0.00% 39.72% | 0 | 4936 | | 0.00 1.04 | 0.00 |
| MR-6B | Mean Time to Restore Business | March 2012 | 0 | 0 | 00:00 | 39.72% | 0 | 4930 | | 0.00 | (0.12) 0.00 |
| Parity | Mean Time to Restore Business | February 2012 | 0 | | 00:00 | 0 | | 0 | | 0.00 | 0.00 |
| anty | | January 2012 | 2.11319444 | 1 | 02:43 | 0 | | 9160 | | 0.02 | (0.76) |
| | | December 2011 | 1.22083333 | 1 | 05:18 | 0 | | 5678 | | 0.26 | (0.70) |
| | | November 2011 | 1.49097222 | 1 | 11:47 | 0 | | 5875 | | 0.33 | (0.56) |
| | | October 2011 | 0.23888889 | 1 | 05:44 | 0 | | 5772 | | -0.64 | (1.39) |
| | | September 2011 | 0 | 0 | 00:00 | 0 | | 0 | | 0.00 | 0.00 |
| | | August 2011 | 0 | | 00:00 | 0 | 0 | 0 | | 0.00 | 0.00 |
| | | July 2011 | 0 | | | 0 | | 0 | | 0.00 | 0.00 |
| | | June 2011 | 1.05625 | 2 | 12:40 | 0.463194444 | 0 | 5418 | 18:24 | -0.29 | (1.18) |
| | | May 2011 | 1.96666667 | 2 | 23:36 | 0.039583333 | 0 | 5231 | 18:48 | 0.11 | (0.50) |
| | | April 2011 | 0.29166667 | 1 | 07:00 | 0 | 0 | 4936 | 21:20 | -0.62 | (1.37) |
| MR-6B | Mean Time to Restore Line Sharing | March 2012 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| Parity | | February 2012 | 0 | | 00:00 | 0 | | 0 | | 0.00 | 0.00 |
| | | January 2012 | 0 | | | 0 | | 0 | | 0.00 | 0.00 |
| | | December 2011 | 0 | | | 0 | | 0 | | 0.00 | 0.00 |
| | | November 2011 | 0.15763889 | | 03:47 | 0 | | 7 | | -0.57 | (1.35) |
| | | October 2011 | 0 | | | 0 | | | | 0.00 | 0.00 |
| | | September 2011 | 0 | | | 0 | | 0 | | 0.00 | 0.00 |
| | | August 2011 | 0.04593333 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| | | July 2011 | 0.94583333 | | 22:42 00:00 | 0 | | 1 | | 0.00 | 0.00 |
| | | June 2011 May 2011 | 0 | | | 0 | | 0 | | 0.00 0.00 | 0.00 0.00 |
| | | April 2011 | 0 | | 00:00 | 0 | | 0 | | 0.00 | 0.00 |
| MR-6B | Mean Time to Restore PBX Parity | March 2012 | 5.84305556 | 6 | 23:22 | · | | 4734 | | -0.24 | (1.14) |
| םט-ייייי | can rime to restore r bx r allty | February 2012 | 8.49305556 | 6 | | | 0 | 5532 | | -0.22 | (1.14) |
| | | January 2012 | 19.5368056 | 7 | 18:59 | | 0 | 8093 | 02:47 | 0.95 | (0.42) |
| | | December 2011 | 3.95763889 | 2 | 23:29 | | 0 | 5030 | | 1.67 | 0.04 |
| | | November 2011 | 6.05208333 | 4 | 12:19 | | | 5207 | | 0.67 | (0.49) |
| | | October 2011 | 8.6125 | 8 | | | | | 02:09 | -0.03 | (1.02) |
| | | September 2011 | 2.55069444 | 4 | 15:18 | | | 4270 | | -0.82 | (1.50) |
| | | August 2011 | 0.86597222 | 1 | 20:47 | 0 | | 4584 | | -0.09 | (1.05) |
| | | July 2011 | 1.925 | 3 | | 0.217361111 | | 4303 | | -0.45 | (1.28) |
| | | June 2011 | 2.00694444 | 2 | 00:05 | 0.114583333 | | 4750 | 18:54 | 0.25 | (0.42) |
| | | May 2011 | 0 | | 00:00 | 0 | 0 | 0 | | 0.00 | 0.00 |
| | | April 2011 | 0 | 0 | 00:00 | 0 | | 0 | | 0.00 | 0.00 |
| | Mean Time to Restore Residence | March 2012 | 0.90763889 | 1 | 21:47 | 0 | | 5419 | | -0.13 | (1.08) |
| Parity | | February 2012 | 0 | | | 0 | | 0 | | 0.00 | 0.00 |
| | | January 2012 | 0 | | | 0 | | 0 | | 0.00 | 0.00 |
| | | December 2011 | 0 | | | 0 | | 0 | | 0.00 | 0.00 |
| | | November 2011 | 0 | | | 0 | | 0 | | 0.00 | 0.00 |
| | | October 2011 | 0 | | 00:00 | 0 | | 0 | | 0.00 | 0.00 |
| | | September 2011 | 0 | | 00:00 | 0 | | 0 | | 0.00 | 0.00 |
| ł | | August 2011 | 0 | | | 0 | | 0 | | 0.00 | 0.00 |
| i | | July 2011 | 0 | | | 0 | | 0 | | 0.00 | 0.00 |
| | | June 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | | 0.00 | 0.00 |
| | | May 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |

| | April 2011 | 0 | 0 | 00:00 | (| 0 | 0 | 00:00 | 0.00 | 0.00 |
|---|-------------------------------|--------------------------|---------------|----------------|-------------|-------------|------------|----------------|----------------|------------------|
| MR-6B Mean Time to Restore Sub-Loop | April 2011 March 2012 | 1.07847222 | 1 | | (| | 179 | 00:00 | 0.00 | (0.51) |
| Unbundling Diagnostic | February 2012 | 1.50138889 | 2 | | 0.032638889 | | 189 | 22:53 | -0.26 | (1.16) |
| 0 0 | January 2012 | 0.14097222 | 1 | 03:23 | C | 261.0131944 | 194 | 08:17 | -0.88 | (1.54) |
| | December 2011 | 0.89791667 | 1 | | C | | 145 | 18:17 | 0.14 | (0.71) |
| | November 2011 | 0.875 | 1 | | C | | 173 | 22:38 | -0.07 | (1.04) |
| | October 2011 | 2.52291667 | 3 | | 0.082638889 | | 187 | 18:47 | 0.15 | (0.75) |
| | September 2011 | 0 | 0 | | C | | 0 | 00:00 | 0.00 | 0.00 |
| | August 2011 | 0.10069444 0.34097222 | <u>1</u> | 02:25 08:11 | 0 | | 221 182 | 22:07 19:43 | -0.78 -0.66 | (1.47) |
| | July 2011 June 2011 | 1.06875 | 2 | | | | 171 | 18:52 | -0.20 | (1.40) (1.12) |
| | May 2011 | 2.03680556 | 2 | | | | 174 | 18:47 | 0.40 | (0.51) |
| | April 2011 | 0.22777778 | 1 | 05:28 | 0.12222222 | | 146 | 15:29 | -0.63 | (1.38) |
| MR-6C Mean Time to Restore Business | March 2012 | 0 | 0 | | Č | | 0 | 00:00 | 0.00 | 0.00 |
| Parity | February 2012 | 0 | 0 | | ď | | 0 | 00:00 | 0.00 | 0.00 |
| , | January 2012 | 0 | 0 | 00:00 | C | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 00:00 | C | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | | C | | 0 | 00:00 | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | | C | | 0 | 00:00 | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | | С | | 0 | 00:00 | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | | C | | 0 | 00:00 | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | | C | | 0 | 00:00 | 0.00 | 0.00 |
| | June 2011 | 1.07847222 | <u>1</u> | 01:53 | (| | 1455 | 20:34 | 0.22 | (0.49) |
| | May 2011 | 0 | 0 | | (| | 0 | 00:00 | 0.00 0.00 | 0.00 |
| MR-6C Mean Time to Restore Centrex 21 | _ April 2011 March 2012 | 0 | 0 | | (| | 0 | 00:00 | 0.00 | 0.00 0.00 |
| Parity | February 2012 | 0 | 0 | | (| | 0 | 00:00 | 0.00 | 0.00 |
| . any | January 2012 | 0 | 0 | | | | 0 | 00:00 | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | | C | | 0 | 00:00 | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | | Č | | 0 | 00:00 | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | | C | | 0 | 00:00 | 0.00 | 0.00 |
| | September 2011 | 0.30833333 | 1 | 07:24 | C | 0.04444444 | 1 | 01:04 | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | | (| 0 | 0 | 00:00 | 0.00 | 0.00 |
| | July 2011 | 1.14513889 | 3 | | | | 6 | 17:34 | -1.18 | (1.72) |
| | June 2011 | 0.75277778 | 2 | | 0.28888888 | | 0 | 00:00 | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | | C | 0 | 0 | 00:00 | 0.00 | 0.00 |
| M2 00 M Ti + 2 + 11 OI + | _April 2011 | 0 | 0 | | 0.57000000 | | 0 | 00:00 | 0.00 | 0.00 |
| MR-6C Mean Time to Restore Line Sharing | • | 1.17777778 | <u>2</u> 1 | | | | 1138 | 22:08 | -0.60 | (1.36) |
| Parity | February 2012 | 2.03472222 | 0 | | (| · | 1207 | 01:38 | 0.90 | (0.18) |
| | January 2012 December 2011 | 2.56041667 | 2 | | | | 0 1054 | 00:00 22:28 | 0.00 0.53 | 0.00 (0.52) |
| | November 2011 | 1.21944444 | 1 | 05:16 | 0.40094444 | | 1172 | 05:31 | -0.01 | (1.00) |
| | October 2011 | 2.11944444 | 1 | | | | 1237 | 00:52 | 1.24 | (0.21) |
| | September 2011 | 0 | 0 | | Č | | 0 | 00:00 | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | | Ċ | | 0 | 00:00 | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 00:00 | C | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | June 2011 | 0.29305556 | 1 | 07:02 | C | 0 | 1284 | 20:47 | -0.69 | (1.42) |
| | May 2011 | 0 | 0 | 00:00 | (| 0 | 0 | 00:00 | 0.00 | 0.00 |
| | _April 2011 | 1.15416667 | 1 | | C | | 1171 | 20:30 | 0.34 | (0.47) |
| MR-6C Mean Time to Restore Line Splitting | • | 0 | 0 | | C | | 0 | 00:00 | 0.00 | 0.00 |
| Parity | February 2012 | 0 | 0 | | C | | 0 | 00:00 | 0.00 | 0.00 |
| | January 2012 | 1.98055556 | 1 | | С | | 0 | 00:00 | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | | C | | 0 | 00:00 | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | | | | 0 | 00:00 | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | | | | 0 | 00:00 | 0.00 | 0.00 |
| | September 2011 August 2011 | 0 | 0 | | (| | 0 | 00:00 | 0.00 0.00 | 0.00 0.00 |
| | July 2011 | 0 | 0 | | | | 0 | 00:00 | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | | | | 0 | 00:00 | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | | | | 0 | 00:00 | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | | | | 0 | 00:00 | 0.00 | 0.00 |
| MR-6C Mean Time to Restore Residence | March 2012 | 0 | 0 | | C | | 0 | 00:00 | 0.00 | 0.00 |
| Parity | February 2012 | 0 | 0 | | (| | 0 | 00:00 | 0.00 | 0.00 |
| | January 2012 | 0.15208333 | 1 | | C | | 123 | 13:35 | -0.37 | (1.22) |
| | December 2011 | 0 | 0 | | | | 0 | 00:00 | 0.00 | 0.00 |
| | November 2011 | 0.13055556 | 1 | | | | 84 | 05:27 | -0.21 | (1.13) |
| | October 2011 | 0 | 0 | | | | 0 | 00:00 | 0.00 | 0.00 |
| | September 2011 | 0 000004444 | 0 | | | | 0 | 00:00 | 0.00 | 0.00 |
| | August 2011 | 0.29861111 | 0 | | | | 123 | 08:06 | -0.50 | (1.30) |
| | July 2011 June 2011 | 0 | 0 | | | | 0 | 00:00 | 0.00 0.00 | 0.00 |
| | May 2011 | 0.04583333 | 1 | | | | 75 | 06:10 | -0.40 | (1.24) |
| | April 2011 | 0.04363333 | <u></u> | 01:53 | | | 91 | 07:38 | -0.48 | (1.24) |
| MR-6D Mean Time to Restore Dark Fiber | | 0.07047222 | 0 | | | | 0 | 00:00 | 0.00 | 0.00 |
| IOF Parity | February 2012 | 0 | 0 | | | | 0 | 00:00 | 0.00 | 0.00 |
| • | January 2012 | 0.07430556 | 1 | 01:47 | C | | 1 | 07:01 | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 00:00 | C | | 0 | 00:00 | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | | | | 0 | 00:00 | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | | | | 0 | 00:00 | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | | | | 0 | 00:00 | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | | | | 0 | 00:00 | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | | | | 0 | 00:00 | 0.00 | 0.00 |
| | June 2011 | 0.00069444 | 1 | | C | | 0 | 00:00 | 0.00 | 0.00 |
| | May 2011 April 2011 | 0 | 0 | | | | 0 | 00:00 | 0.00 0.00 | 0.00 0.00 |
| | | | | | . (| () | () | (10:00) | (1 (10) | (1 (1() |

| MD 6D. Maan Time to Bestere DC0 Perity | Moreh 2012 | 0 | 0 | 00.00 | 0 | 1 0 | 0 | 00:00 | 0.00 | 0.00 |
|---|--------------------------------|------------|-----|----------------|-------------|------------------|----------|----------------|----------------|------------------|
| MR-6D Mean Time to Restore DS0 Parity | March 2012 February 2012 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 0.00 | 0.00 0.00 |
| | January 2012 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 00:00 | 0 | | • | 00:00 | 0.00 | 0.00 |
| | November 2011 | 0.20208333 | 1 | 04:51 | 0 | 146.7472222 | 413 | 08:32 | -0.29 | (1.18) |
| | October 2011 | 0.05416667 | 0 | 00:00 01:18 | 0 | 230.2944444 | 0 467 | 00:00 11:50 | 0.00 | 0.00 |
| | September 2011 August 2011 | 0.05416667 | 0 | 00:00 | 0 | | 467 | 00:00 | -0.63 0.00 | (1.38) 0.00 |
| | July 2011 | 0 | 0 | 00:00 | 0 | | 0 | 00:00 | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 00:00 | 0 | | 0 | 00:00 | 0.00 | 0.00 |
| | May 2011 | 0.03263889 | 1 | 00:47 | 0 | | 437 | 10:01 | -0.66 | (1.40) |
| 40.00 M Ti + 0 + 004.00 H | _April 2011 | 0.07847222 | 1 | 01:53 | 0 | 170.3472222 | 412 | 09:55 | -0.60 | (1.36) |
| MR-6D Mean Time to Restore DS1 Parity | March 2012 | 0 | 0 | 00:00 | 0 | | 0 | 00:00 | 0.00 0.00 | 0.00 0.00 |
| | February 2012 January 2012 | 0 | 0 | 00:00 | 0 | | - | 00:00 | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 00:00 | 0 | | 0 | 00:00 | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 00:00 | 0 | | 0 | 00:00 | 0.00 | 0.00 |
| | September 2011 | 0.10486111 | 1 | 02:31 | 0 | | 467 | 11:50 | -0.55 | (1.34) |
| | August 2011 | 0 00701667 | 0 | 00:00 02:21 | 0 | | 0 497 | 00:00 | 0.00 | 0.00 |
| | July 2011 June 2011 | 0.09791667 | 0 | 00:00 | 0 | 227.8020833 | 497 | 11:00 00:00 | -0.62 0.00 | (1.38) 0.00 |
| | May 2011 | 0 | 0 | 00:00 | 0 | · | 0 | 00:00 | 0.00 | 0.00 |
| | April 2011 | 0.70902778 | 1 | 17:01 | 0 | | 412 | 09:55 | 0.53 | (0.60) |
| MR-6D Mean Time to Restore DS3 Parity | March 2012 | 2.94722222 | 1 | 22:44 | 0 | 153.9409722 | 369 | 10:01 | 4.18 | 0.34 |
| | February 2012 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | 00:00 | 0 | | 0 | 00:00 | 0.00 | 0.00 |
| | December 2011 November 2011 | 0.07083333 | 0 | 00:00 00:51 | 0.043055556 | 0 127.6541667 | 0 329 | 00:00 09:19 | 0.00 -0.93 | 0.00 (1.57) |
| | October 2011 | 0.07083333 | 3 | 00:51 | | 150.2229167 | 329 | 10:13 | -0.93 -1.22 | (1.57) (1.74) |
| | September 2011 | 0.11730111 | 0 | 00:00 | 0.023001111 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 00:00 | 0 | | 0 | 00:00 | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 00:00 | 0 | | 0 | 00:00 | 0.00 | 0.00 |
| | June 2011 | 0.00416667 | 1 | 00:06 | 0 | | 450 | 11:31 | -0.78 | (1.47) |
| | May 2011 | 0 | 0 | 00:00 | 0 | | 0 | 00:00 | 0.00 | 0.00 |
| MR-6D Mean Time to Restore E911 Parity | _April 2011 | 0 | 0 | 00:00 | 0 | | - | 00:00 | 0.00 0.00 | 0.00 0.00 |
| IN-6D Weath Time to Restore E911 Fairty | February 2012 | 0 | 0 | 00:00 | 0 | | 0 | 00:00 | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | 00:00 | 0 | | | 00:00 | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2011 | 0.11180556 | 1 | 02:41 | 0 | | 0 | 00:00 | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 00:00 | 0 | | 0 | 00:00 | 0.00 | 0.00 |
| | September 2011 | 0 00625 | 3 | 00:00 | 0 | | 0 | 00:00 | 0.00 | 0.00 |
| | August 2011 July 2011 | 0.00625 | 0 | 00:03 00:00 | 0 | | 0 | 00:00 | 0.00 0.00 | 0.00 0.00 |
| | June 2011 | 0 | 0 | 00:00 | 0 | | | 00:00 | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 00:00 | 0 | | 0 | 00:00 | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| MR-6D Mean Time to Restore Enhanced | March 2012 | 0 | 0 | 00:00 | 0 | | - | 00:00 | 0.00 | 0.00 |
| Extended Loops - DS0 Capable Diagnostic | February 2012 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | January 2012 December 2011 | 0.26875 | 1 0 | 06:27 00:00 | 0 | 41.07847222 | 91 0 | 10:50 00:00 | -0.18 0.00 | (1.11) 0.00 |
| | November 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 00:00 | 0 | | - | 00:00 | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 00:00 | 0 | | 0 | 00:00 | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 00:00 | 0 | | | 00:00 | 0.00 | 0.00 |
| | June 2011 May 2011 | 0 | 0 | 00:00 | 0 | | 0 | 00:00 00:00 | 0.00 0.00 | 0.00 0.00 |
| | April 2011 | 0 | 0 | 00:00 | 0 | | 0 | 00:00 | 0.00 | 0.00 |
| MR-6D Mean Time to Restore Enhanced | March 2012 | 0.47430556 | 4 | | 0.038194444 | | 40 | 03:20 | -0.25 | (1.15) |
| Extended Loops - DS1 Capable Parity | February 2012 | 0.08055556 | 2 | 00:58 | 0 | | 38 | 03:35 | -1.31 | (1.79) |
| • | January 2012 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | December 2011 | 0.46527778 | 5 | | 0.028472222 | 5.935416667 | 45 | 03:10 | -0.83 | (1.50) |
| | November 2011 | 0.40486111 | 3 | 03:14 | | 5.05625 | 51 | 02:23 | 0.83 | (0.47) |
| | October 2011 September 2011 | 0.15694444 | 1 | 03:46 00:00 | 0 | 6.977083333 | 44 0 | 03:48 00:00 | -0.01 0.00 | (1.01) 0.00 |
| | August 2011 | 1.05972222 | 4 | | 0.245833333 | | 39 | 03:55 | 0.94 | (0.47) |
| | July 2011 | 0.11041667 | 1 | 02:39 | | 4.938888889 | 47 | 02:31 | 0.06 | (0.94) |
| | June 2011 | 0 | 0 | 00:00 | 0 | | 0 | 00:00 | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 00:00 | | | | 00:00 | 0.00 | 0.00 |
| 10 00 M T | _April 2011 | 0.18680556 | 1 | 04:29 | 0 | 7.259027778 | 45 | 03:52 | 0.16 | (0.78) |
| MR-6D Mean Time to Restore Enhanced | March 2012 | 0 | 0 | 00:00 | 0 | | 0 | 00:00 | 0.00 | 0.00 |
| xtended Loops - DS3 Capable Diagnostic | February 2012 January 2012 | 0.05069444 | 0 | 00:00 01:13 | 0 | 0.134722222 | 0 2 | 00:00 01:37 | 0.00 -0.22 | 0.00 |
| | December 2011 | 0.05069444 | 0 | 00:00 | 0 | 0.134722222 | 0 | 00:00 | -0.22 0.00 | (1.13) 0.00 |
| | November 2011 | 0 | 0 | 00:00 | 0 | | 0 | 00:00 | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 00:00 | 0 | | | 00:00 | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 00:00 | 0 | | | 00:00 | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 00:00 | 0 | | | 00:00 | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 00:00 | 0 | | | 00:00 | 0.00 | 0.00 |
| | June 2011 May 2011 | 0 | 0 | 00:00 | 0 | | | 00:00 | 0.00 0.00 | 0.00 0.00 |
| | April 2011 | 0 | 0 | 00:00 | 0 | | | 00:00 | 0.00 | 0.00 |
| | | | | | | | | | | |

| D. A | F.1. 6-1- | | | | | ı | 1 | | | |
|--|--------------------------------|--------------------------|---------|----------------|-------------|-------------|----|----------------|----------------|------------------|
| Parity | February 2012 January 2012 | 0.12013889 | 0 1 | 00:00 02:53 | 0 | 0 | | | 0.00 0.00 | 0.00 0.00 |
| | December 2011 | 0.12013669 | 1 | 02.53 | 0 | | | | 0.00 | 0.00 |
| | November 2011 | 0.00200000 | 0 | 00:00 | 0 | | - | | 0.00 | 0.00 |
| | October 2011 | 0.30902778 | 1 | 07:25 | 0 | | | | 0.00 | 0.00 |
| | September 2011 | 0.23541667 | 2 | 02:49 | 0.061111111 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | August 2011 | 6.25277778 | 1 | 06:04 | 0 | | | | 0.00 | 0.00 |
| | July 2011 | 0.09513889 | 1 | 02:17 | 0 | | | | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 00:00 | 0 | | - | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 00:00 | 0 | 0 | | | 0.00 | 0.00 |
| MR-6D Mean Time to Restore LIS Trunk | _April 2011 March 2012 | 4.72430556 | 0 40 | 00:00 02:50 | 0.125 | 5.54375 | - | 00:00 03:20 | 0.00 -0.59 | 0.00 |
| Parity | February 2012 | 2.92430556 | 23 | 03:03 | | | 38 | 03:20 | -0.59 -0.73 | (1.36) (1.44) |
| ranty | January 2012 | 18.8625 | 107 | 04:14 | 0.233333333 | 13.63611111 | | | -0.10 | (1.06) |
| | December 2011 | 6.50833333 | 47 | 03:19 | 0.12222222 | 5.935416667 | 45 | 03:10 | 0.32 | (0.80) |
| | November 2011 | 4.99166667 | 43 | 02:47 | 0.082638889 | 5.05625 | 51 | 02:23 | 1.12 | (0.35) |
| | October 2011 | 4.84861111 | 43 | 02:42 | 0.074305556 | 6.977083333 | | 03:48 | -1.19 | (1.72) |
| | September 2011 | 4.09375 | 41 | 02:24 | 0.073611111 | 4.722916667 | 37 | 03:04 | -1.42 | (1.86) |
| | August 2011 | 5.4125 | 42 | 03:06 | 0.097222222 | 6.357638889 | | 03:55 | -0.74 | (1.45) |
| | July 2011 | 6.28194444 | 46 | 03:17 | 0.120833333 | 4.93888888 | | 02:31 | 1.60 | (0.32) |
| | June 2011 | 6.30625 | 46 | 03:17 | 0.131944444 | 6.607638889 | | 02:36 | 1.57 | (0.17) |
| | May 2011 | 5.97847222 | 41 | 03:30 | 0.11875 | 6.759027778 | | 03:52 | -0.52 | (1.32) |
| MD OD M. T D | _April 2011 | 7.50486111 | 60 | 03:00 | 0.113194444 | 7.259027778 | | 03:52 | -1.17 | (1.71) |
| MR-6D Mean Time to Restore UDIT Above | | 0 | 0 | 00:00 | 0 | 0 | | | 0.00 | 0.00 |
| DS1 Level Parity | February 2012 January 2012 | 0.11180556 | 0 | 00:00 02:41 | 0 | | | | 0.00 0.00 | 0.00 0.00 |
| | December 2011 | 0.11160556 | 0 | 00:00 | 0 | | | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 00:00 | 0 | | | | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 00:00 | 0 | | | | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 00:00 | 0 | | - | | 0.00 | 0.00 |
| | August 2011 | 0.02013889 | 1 | 00:29 | 0 | | | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 00:00 | 0 | | | | 0.00 | 0.00 |
| | June 2011 | 0.11180556 | 1 | 02:41 | 0 | | | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 00:00 | 0 | | - | | 0.00 | 0.00 |
| | _April 2011 | 0.04652778 | 1 | 01:07 | 0 | | | | 0.00 | 0.00 |
| MR-6D Mean Time to Restore UDIT DS1 | March 2012 | 0 | 0 | 00:00 | 0 | | | | 0.00 | 0.00 |
| Parity | February 2012 | 0 | 0 | 00:00 | 0 | | | | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | 00:00 | 0 | | | | 0.00 | 0.00 |
| | December 2011 November 2011 | 0 | 0 | 00:00 | 0 | | | | 0.00 0.00 | 0.00 0.00 |
| | October 2011 | 0 | 0 | 00:00 | 0 | | | | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 00:00 | 0 | | | | 0.00 | 0.00 |
| | August 2011 | 0 | | 00:00 | 0 | | - | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 00:00 | 0 | | | | 0.00 | 0.00 |
| | June 2011 | 0.00069444 | 1 | 00:01 | 0 | 1.710416667 | 8 | 05:08 | -1.13 | (1.69) |
| | May 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | _April 2011 | 0 | 0 | 00:00 | 0 | 0 | - | | 0.00 | 0.00 |
| MR-6D Mean Time to Restore Unbundled | March 2012 | 0 | 0 | 00:00 | 0 | 0 | | | 0.00 | 0.00 |
| Loop - 2 Wire Non-Loaded Parity | February 2012 | 0.05 | 2 | 00:36 | 0.004166667 | 0.067361111 | | 01:37 | 0.00 | 0.00 |
| | January 2012 | 0.07222222 | 1 | 01:44 | 0 | 0.127083333 | | 03:03 | 0.00 | 0.00 |
| | December 2011 | 0.2625 | 3 0 | 02:06 00:00 | 0.099305556 | | 2 | 02:13 00:00 | -0.06 0.00 | (1.04) 0.00 |
| | November 2011 October 2011 | 0 | 0 | 00:00 | 0 | 0 | | | 0.00 | 0.00 |
| | September 2011 | 0.00625 | 1 | 00:00 | 0 | | | 00:00 | 0.00 | 0.00 |
| | August 2011 | 0.94652778 | 2 | | 0.620138889 | | | | 0.00 | 0.00 |
| | July 2011 | 0.04002770 | | 00:00 | 0.020100000 | | - | | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 00:00 | 0 | | | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 00:00 | 0 | | | | 0.00 | 0.00 |
| | _ April 2011 | 0.23888889 | 2 | 02:52 | 0.106944444 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| MR-6D Mean Time to Restore Unbundled | March 2012 | 0 | 0 | 00:00 | 0 | | | | 0.00 | 0.00 |
| Loop - ADSL Qualified Parity | February 2012 | 0 | 0 | 00:00 | 0 | | | | 0.00 | 0.00 |
| | January 2012 | 0.00069444 | 1 | 00:01 | 0 | | | 01:37 | -0.87 | (1.53) |
| | December 2011 | 0 | 0 | 00:00 | 0 | 0 | | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 00:00 | 0 | | | | 0.00 | 0.00 |
| | October 2011 September 2011 | 0.09930556 | 0 | 00:00 | 0 | | - | | 0.00 -0.51 | 0.00 |
| | August 2011 | 0.09930556 | 0 | 00:00 | 0 | | | | 0.00 | (1.31) 0.00 |
| | July 2011 | 0 | | 00:00 | 0 | | | | 0.00 | 0.00 |
| | June 2011 | 0.14305556 | 1 | 03:26 | 0 | | | | 0.00 | 0.00 |
| | May 2011 | 0.1400000 | 0 | 00:00 | 0 | | | | 0.00 | 0.00 |
| | April 2011 | 0 | | 00:00 | 0 | | | | 0.00 | 0.00 |
| MR-6D Mean Time to Restore Unbundled | March 2012 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| Loop - DS1 Capable Parity | February 2012 | 0.11458333 | 2 | 01:22 | 0.013194444 | | | | -1.10 | (1.67) |
| | January 2012 | 0 | 0 | 00:00 | 0 | 0 | | | 0.00 | 0.00 |
| | December 2011 | 0 | | 00:00 | 0 | | | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 00:00 | 0 | | | | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 00:00 | 0 | | | | 0.00 | 0.00 |
| | September 2011 | 0 | | 00:00 | 0 | | | | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 00:00 | 0 | | | | 0.00 | 0.00 |
| | July 2011 June 2011 | 0 | 0 | 00:00 | 0 | | | | 0.00 0.00 | 0.00 0.00 |
| | May 2011 | 0 | 0 | 00:00 | 0 | | | | 0.00 | 0.00 |
| | April 2011 | 0.05138889 | 1 | 01:14 | 0 | 7.259027778 | | | -0.69 | (1.42) |
| | | 2.00.0000 | | 01.17 | U | | | | | |
| MR-6D Mean Time to Restore Unbundled | March 2012 | 3.87361111 | 26 | 03:35 | 0.102083333 | 0.98055556 | 5 | 04:42 | -0.63 | (1.38) |
| MR-6D Mean Time to Restore Unbundled Loop - XDSLi Parity | _ ' | 3.87361111 1.94305556 | | | | 0.980555556 | | | -0.63 -1.11 | (1.38) |

| | January 2012 | 6.35347222 | 26 | 05:52 | 0.226388889 | | 4 | 03:26 | 1.64 | (0.61) |
|--|--|---|--|---|--|---|---|--|---|--|
| | December 2011 | 3.97361111 | 27 | 03:32 | 0.15625 | | 2 | 04:14 | -0.65 | (1.39) |
| | November 2011 | 4.79513889 | 31 | 03:43 | 0.113888889 | | 1 | 01:19 | 0.00 | 0.00 |
| | October 2011 | 4.44722222 | 34 | 03:08 | 0.165972222 | 1.029166667 | 8 | | 0.06 | (1.28) |
| | September 2011 | 3.21805556 | 25 | 03:05 | 0.08055556 | | 2 | 04:04 | -0.86 | (1.52) |
| | August 2011 | 6.675 | 49 | 03:16 | 0.124305556 | | 3 | 01:22 | 5.71 | 0.07 |
| | July 2011 | 5.2555556 | 29 | 04:21 | 0.22222222 | | 5 | | 9.02 | 0.21 |
| | June 2011 | 5.62708333 | 43 | 03:08 | 0.082638889 | | 3 | 07:29 | -0.84 | (1.51) |
| | May 2011 | 5.61527778 | 46 | 02:56 | 0.049305556 | | 5 | 02:57 | -0.02 | (1.02) |
| MD OD Mary Time to Destruction and | April 2011 | 7.275 | 49 | 03:34 | 0.097222222 | | 12 | | 1.54 | (0.25) |
| MR-6D Mean Time to Restore Unbundled | March 2012 | 4.92013889 | 25 | 04:43 | 0.24375 | | 5 | 04:42 | 0.01 | (1.27) |
| Loop Analog Parity | February 2012 | 1.61597222 | 11 | 03:32 | 0.065972222 | 0.820833333 | 6 | 03:17 | 0.30 | (0.81) |
| | January 2012 | 2.53194444 | 15 | 04:03 | 0.088194444 | + | 4 | 03:26 04:14 | 0.39 | (0.80) |
| | December 2011 | 1.92361111 | 15 22 | 03:05 | 0.063888889 0.091666667 | | 2 | 04:14 | -1.03 | (1.63) |
| | November 2011 | 3.50486111 | | 03:49 | 0.091000007 | 0.054861111 | 8 | | 0.00 | 0.00 |
| | October 2011 September 2011 | 4.60555556 | 13 9 | 08:30 02:35 | 0.040277778 | | 2 | | 5.55 -1.22 | (0.43) |
| | August 2011 | 0.96736111 3.06736111 | 17 | 04:20 | 0.040277778 | | 3 | 01:22 | 8.44 | (1.74) (0.19) |
| | July 2011 | 2.95138889 | 15 | 04:43 | 0.203722222 | | 5 | 01:33 | 9.58 | 0.37 |
| | June 2011 | 2.61736111 | 19 | 03:18 | 0.086805556 | | 3 | | -0.78 | (1.47) |
| | May 2011 | 3.62986111 | 20 | 04:21 | 0.181944444 | | 5 | 02:57 | 1.38 | (0.88) |
| | April 2011 | 3.03125 | 23 | 03:10 | 0.059027778 | | 12 | 02:49 | 0.65 | (0.66) |
| MR-6D Mean Time to Restore Unbundled | March 2012 | 9.02916667 | 81 | 02:41 | 0.083333333 | 5.54375 | 40 | 03:20 | -0.91 | (1.55) |
| Loop ISDN Capable Parity | February 2012 | 5.92361111 | 52 | 02:44 | 0.094444444 | | 38 | 03:35 | -1.44 | (1.88) |
| 200p 10214 Oupuble 1 unity | January 2012 | 16.0020833 | 113 | 03:24 | 0.132638889 | | 76 | 04:18 | -1.25 | (1.76) |
| | December 2011 | 9.64305556 | 81 | 02:51 | 0.084722222 | 5.935416667 | 45 | 03:10 | -0.69 | (1.70) |
| | November 2011 | 8.40833333 | 77 | 02:37 | 0.070833333 | 5.05625 | 51 | 02:23 | 0.77 | (0.57) |
| | October 2011 | 13.3201389 | 100 | 03:12 | 0.141666667 | | 44 | 03:48 | -0.78 | (1.47) |
| | September 2011 | 7.52083333 | 62 | 02:55 | 0.156944444 | | 38 | 03:00 | -0.22 | (1.13) |
| | August 2011 | 8.96805556 | 60 | 03:35 | 0.145833333 | | 39 | 03:55 | -0.32 | (1.19) |
| | July 2011 | 9.55486111 | 78 | 02:56 | 0.093055556 | | 47 | 02:31 | 1.00 | (0.48) |
| | June 2011 | 8.97916667 | 68 | 03:10 | 0.118055556 | + | 61 | 02:36 | 1.43 | (0.28) |
| | May 2011 | 9.275 | 72 | 03:06 | 0.096527778 | | 42 | 03:52 | -1.26 | (1.76) |
| | April 2011 | 6.10555556 | 57 | 02:34 | 0.071527778 | | 45 | 03:52 | -1.72 | (2.05) |
| MR-6E Mean Time to Restore Dark Fiber - | March 2012 | 0.3 | 4 | 01:48 | 0.047916667 | 5.54375 | 40 | 03:20 | -0.78 | (1.48) |
| Loop Parity | February 2012 | 0.57708333 | 3 | 04:37 | 0.075 | 5.672222222 | 38 | 03:35 | 0.62 | (0.61) |
| | January 2012 | 0.46041667 | 4 | 02:46 | 0.046527778 | 13.63611111 | 76 | 04:18 | -0.62 | (1.38) |
| | December 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2011 | 0.18194444 | 1 | 04:22 | 0 | 5.05625 | 51 | 02:23 | 1.13 | (0.30) |
| | October 2011 | 0.44513889 | 2 | 05:20 | 0.174305556 | 6.977083333 | 44 | 03:48 | 0.49 | (0.37) |
| | September 2011 | 0.10902778 | 1 | 02:37 | 0 | 4.722916667 | 37 | 03:04 | -0.21 | (1.13) |
| | August 2011 | 0.13055556 | 2 | 01:34 | 0.028472222 | 6.357638889 | 39 | 03:55 | -0.65 | (1.40) |
| | July 2011 | 0 | 0 | 00:00 | 0 | | 0 | | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 00:00 | 0 | | 0 | 00:00 | 0.00 | 0.00 |
| | May 2011 | 0.2875 | 1 | 06:54 | 0 | | 42 | 03:52 | 0.95 | (0.35) |
| | April 2011 | 0.02569444 | 1 | 00:37 | 0 | | 45 | 03:52 | -0.85 | (1.52) |
| MR-6E Mean Time to Restore DS0 Parity | March 2012 | 61.7319444 | 136 | 10:54 | 0.331944444 | 0 | 5800 | 00:46 | -5.34 | (4.25) |
| | February 2012 | 65.7715278 | 131 | 12:03 | 0.502777778 | 0 | 6614 | 11:21 | -6.69 | (5.07) |
| | January 2012 | 90.1118056 | 159 | 13:36 | 0.4375 | 0 | 9624 | 00:50 | -9.71 | (6.90) |
| | December 2011 | 51.6625 | 128 | 09:41 | 0.263194444 | . 0 | 6046 | 23:08 | -6.98 | (5.24) |
| | November 2011 | 44.2618056 | 114 | 09:19 | 0.290972222 | 0 | 6228 | 02:45 | -7.83 | (5.76) |
| | October 2011 | 52.5944444 | 140 | 09:01 | 0.273611111 | 0 | 6147 | 00:49 | -5.96 | (4.62) |
| | September 2011 | 54.2881944 | 141 | 09:14 | 0.331944444 | 0 | 5314 | 23:06 | -7.62 | (5.63) |
| | August 2011 | 59.125 | 172 | 08:15 | 0.250694444 | 0 | 5810 | 20:56 | -9.02 | (6.48) |
| | July 2011 | 45.1395833 | 126 | 08:36 | 0.26875 | | 5248 | | -6.16 | (4.75) |
| | June 2011 | 51.6868056 | 158 | 07:51 | 0.309027778 | | 5805 | 17:53 | -4.58 | (3.79) |
| | May 2011 | 39.9895833 | 138 | 06:57 | 0.207638889 | | 5598 | 18:12 | -2.22 | (2.35) |
| MD 6E Moon Time to Doot DC4 D. " | April 2011 | 43.9347222 | 125 | 08:26 00:00 | 0.171527778 | 0 | 5278 | 20:35 00:00 | -5.87 0.00 | (4.57) |
| MR-6E Mean Time to Restore DS1 Parity | March 2012 | 0 | 0 | 00:00 | 0 | | 0 | | 0.00 | 0.00 |
| | February 2012 January 2012 | 0.29236111 | <u>0</u> 1 | 00:00 07:01 | 0 | | 4 | 00:00 | 0.00 1.16 | 0.00 (0.79) |
| | December 2011 | 1.125 | 1 | 07:01 | 0 | | 2 | 03:26 | 1.16 12.42 | (0.79) |
| | November 2011 | 1.125 | 0 | 00:00 | 0 | | 0 | | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| | | | | 00.00 | . 0 | ı U | U | | -1.52 | (1.93) |
| | | | 1 | 01:00 | ۸ | 0.330583333 | 3 | | | |
| | September 2011 | 0.04791667 | 1 | 01:09 | 0 | | 2 | | | |
| | September 2011 August 2011 | 0.04791667 0.40277778 | 1 | 09:40 | 0 | 0.170833333 | 3 | 01:22 | 12.82 | (0.74) |
| | September 2011 August 2011 July 2011 | 0.04791667 0.40277778 0 | 1 1 0 | 09:40 00:00 | 0 | 0.170833333 0 | 3 0 | 01:22 00:00 | 12.82 0.00 | 0.00 |
| | September 2011 August 2011 July 2011 June 2011 | 0.04791667 0.40277778 0 | 1 0 0 | 09:40 00:00 00:00 | 0 0 0 | 0.170833333 0 0 | 3 0 0 | 01:22 00:00 00:00 | 12.82 0.00 0.00 | 0.00 0.00 |
| | September 2011 August 2011 July 2011 June 2011 May 2011 | 0.04791667 0.40277778 0 0 0 0.37638889 | 1 1 0 0 | 09:40 00:00 00:00 04:31 | 0 0 0 0.040972222 | 0.170833333 0 0 0 0.615277778 | 3 0 0 5 | 01:22 00:00 00:00 02:57 | 12.82 0.00 0.00 0.92 | 0.00 0.00 (0.65) |
| MR-6E Mean Time to Restore F911 Parity | September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 | 0.04791667 0.40277778 0 0 0.37638889 0.18611111 | 1 1 0 0 2 1 | 09:40 00:00 00:00 04:31 04:28 | 0 0 0 0.040972222 | 0.170833333 0 0 0 0.615277778 1.405555556 | 3 0 0 5 12 | 01:22 00:00 00:00 02:57 02:49 | 12.82 0.00 0.00 0.92 1.05 | 0.00 0.00 (0.65) (0.66) |
| MR-6E Mean Time to Restore E911 Parity | September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 | 0.04791667 0.40277778 0 0 0.37638889 0.18611111 | 1 1 0 0 2 2 1 | 09:40 00:00 00:00 04:31 04:28 00:00 | 0 0 0 0.040972222 0 | 0.170833333 0 0 0.615277778 1.405555556 | 3 0 0 5 12 | 01:22 00:00 00:00 02:57 02:49 00:00 | 12.82 0.00 0.00 0.92 1.05 0.00 | 0.00 0.00 (0.65) (0.66) 0.00 |
| MR-6E Mean Time to Restore E911 Parity | September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 | 0.04791667 0.40277778 0 0 0.37638889 0.18611111 0 0 | 1 1 0 0 0 2 2 1 1 | 09:40 00:00 00:00 04:31 04:28 00:00 00:00 | 0 0 0 0.040972222 0 0 | 0.170833333 0 0 0.615277778 1.405555556 0 | 3 0 0 5 12 0 | 01:22 00:00 00:00 02:57 02:49 00:00 00:00 | 12.82 0.00 0.00 0.92 1.05 0.00 | 0.00 0.00 (0.65) (0.66) 0.00 |
| MR-6E Mean Time to Restore E911 Parity | September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 | 0.04791667 0.40277778 0 0.37638889 0.18611111 0 0 | 1 1 0 0 2 2 1 1 0 0 0 | 09:40 00:00 00:00 04:31 04:28 00:00 00:00 | 0 0 0 0.040972222 0 0 0 0 | 0.170833333 0 0 0.615277778 1.405555556 0 0 | 3 0 0 5 12 0 0 | 01:22 00:00 00:00 02:57 02:49 00:00 00:00 | 12.82 0.00 0.00 0.92 1.05 0.00 0.00 | 0.00 0.00 (0.65) (0.66) 0.00 0.00 |
| MR-6E Mean Time to Restore E911 Parity | September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 | 0.04791667 0.40277778 0 0 0.37638889 0.18611111 0 0 0 0 | 1 1 0 0 2 2 1 1 0 0 0 0 | 09:40 00:00 00:00 04:31 04:28 00:00 00:00 00:00 | 0 0 0 0.040972222 0 0 0 0 0 | 0.170833333 0 0 0.615277778 1.405555556 0 0 0 | 3 0 0 5 12 0 0 | 01:22 00:00 00:00 02:57 02:49 00:00 00:00 00:00 00:00 | 12.82 0.00 0.00 0.92 1.05 0.00 0.00 0.00 | 0.00 0.00 (0.65) (0.66) 0.00 0.00 0.00 |
| MR-6E Mean Time to Restore E911 Parity | September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 | 0.04791667 0.40277778 0 0.37638889 0.18611111 0 0 0 0 | 1 1 0 0 2 2 1 1 0 0 0 0 0 0 0 0 0 0 0 0 | 09:40 00:00 00:00 04:31 04:28 00:00 00:00 00:00 00:00 00:00 | 0 0 0.040972222 0 0 0 0 0 0 | 0.170833333 0 0 0.615277778 1.405555556 0 0 0 0 | 3 0 0 5 5 12 0 0 0 | 01:22 00:00 00:00 02:57 02:49 00:00 00:00 00:00 00:00 | 12.82 0.00 0.00 0.92 1.05 0.00 0.00 0.00 | 0.00 0.00 (0.65) (0.66) 0.00 0.00 0.00 0.00 0.00 |
| MR-6E Mean Time to Restore E911 Parity | September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 | 0.04791667 0.40277778 0 0 0.37638889 0.18611111 0 0 0 | 1 1 0 0 2 2 1 0 0 0 0 0 0 0 0 0 0 0 0 0 | 09:40 00:00 00:00 04:31 04:28 00:00 00:00 00:00 00:00 | 0 0 0.040972222 0 0 0 0 0 0 | 0.170833333 0 0.615277778 1.405555556 0 0 0 0 | 3 0 0 5 5 12 0 0 0 0 | 01:22 00:00 00:00 02:57 02:49 00:00 00:00 00:00 00:00 00:00 00:00 | 12.82 0.00 0.00 0.92 1.05 0.00 0.00 0.00 0.00 | 0.00 0.00 (0.65) (0.66) 0.00 0.00 0.00 0.00 0.00 |
| MR-6E Mean Time to Restore E911 Parity | September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 September 2011 | 0.04791667 0.40277778 0 0.37638889 0.18611111 0 0 0 0 | 1 1 0 0 0 2 1 1 0 0 0 0 0 0 0 0 0 0 0 0 | 09:40 00:00 00:00 04:31 04:28 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0 0 0.040972222 0 0 0 0 0 0 | 0.170833333 0 0.615277778 1.405555556 0 0 0 0 0 | 3 0 0 5 12 0 0 0 0 0 | 01:22 00:00 00:00 02:57 02:49 00:00 00:00 00:00 00:00 00:00 00:00 | 12.82 0.00 0.00 0.92 1.05 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 (0.65) (0.66) 0.00 0.00 0.00 0.00 0.00 0.00 0.00 |
| MR-6E Mean Time to Restore E911 Parity | September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 September 2011 August 2011 | 0.04791667 0.40277778 0 0.37638889 0.18611111 0 0 0 0 0 0 0 0 | 1 1 0 0 2 1 1 1 0 0 0 0 0 0 0 0 0 0 0 0 | 09:40 00:00 00:00 04:31 04:28 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0 0 0.040972222 0 0 0 0 0 0 0 0 0 | 0.170833333 0 0.615277778 1.405555556 0 0 0 0 0 0 0 | 3 0 0 5 12 0 0 0 0 0 | 01:22 00:00 00:00 02:57 02:49 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 12.82 0.00 0.00 0.92 1.05 0.00 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 (0.65) (0.66) 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 |
| MR-6E Mean Time to Restore E911 Parity | September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 | 0.04791667 0.40277778 0 0.37638889 0.18611111 0 0 0 0 0 0 0 0 0 0 | 1 1 0 0 2 2 1 1 0 0 0 0 0 0 0 0 0 0 0 0 | 09:40 00:00 00:00 04:31 04:28 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0 0 0.040972222 0 0 0 0 0 0 0 0 0 0 | 0.170833333 0 0 0.615277778 1.40555556 0 0 0 0 0 0 0 0 0 | 3 0 0 5 12 0 0 0 0 0 0 0 0 | 01:22 00:00 00:00 02:57 02:49 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 12.82 0.00 0.00 0.92 1.05 0.00 0.00 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 (0.65) (0.66) 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 |
| MR-6E Mean Time to Restore E911 Parity | September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 January 2012 December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 | 0.04791667 0.40277778 0 0 0.37638889 0.18611111 0 0 0 0 0 0 0 0 0 0 0 | 1 1 0 0 2 2 1 1 0 0 0 0 0 0 0 0 0 0 0 0 | 09:40 00:00 00:00 04:31 04:28 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0 0 0.040972222 0 0 0 0 0 0 0 0 0 0 0 0 | 0.170833333 0 0.615277778 1.405555556 0 0 0 0 0 0 0 0 0 0 0 | 3 0 0 0 5 5 12 0 0 0 0 0 0 0 0 0 0 | 01:22 00:00 00:00 02:57 02:49 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 12.82 0.00 0.00 0.92 1.05 0.00 0.00 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 (0.65) (0.66) 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 |
| MR-6E Mean Time to Restore E911 Parity | September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 January 2012 December 2011 November 2011 September 2011 August 2011 July 2011 June 2011 May 2011 | 0.04791667 0.40277778 0 0.37638889 0.186111111 0 0 0 0 0 0 0 0 0 0 0 0 0 | 1 1 0 0 0 2 2 1 1 0 0 0 0 0 0 0 0 0 0 0 | 09:40 00:00 00:00 04:31 04:28 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 10:41 | 0 0 0.040972222 0 0 0 0 0 0 0 0 0 0 0 0 | 0.170833333 0 0.615277778 1.405555556 0 0 0 0 0 0 0 0 0 0 0 0 0 | 3 0 0 5 5 12 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 01:22 00:00 00:00 02:57 02:49 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 12.82 0.00 0.00 0.92 1.05 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 (0.65) (0.66) 0.00 0.00 0.00 0.00 0.00 0.00 0.00 |
| MR-6E Mean Time to Restore E911 Parity MR-6E Mean Time to Restore Enhanced | September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 October 2011 September 2011 August 2011 June 2011 May 2011 May 2011 April 2011 | 0.04791667 0.40277778 0 0.37638889 0.18611111 0 0 0 0 0 0 0 0 0 0 0 0 0 | 1 1 0 0 0 2 2 1 1 0 0 0 0 0 0 0 0 0 0 0 | 09:40 00:00 00:00 04:31 04:28 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 10:41 | 0 0 0.040972222 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0.170833333 0 0.615277778 1.405555556 0 0 0 0 0 0 0 0 0 0 0 0 0 | 3 0 0 5 5 12 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 01:22 00:00 00:00 02:57 02:49 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 12.82 0.00 0.00 0.92 1.05 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 (0.65) (0.66) 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 |
| MR-6E Mean Time to Restore E911 Parity MR-6E Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity | September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 January 2012 December 2011 November 2011 September 2011 August 2011 July 2011 June 2011 May 2011 | 0.04791667 0.40277778 0 0.37638889 0.186111111 0 0 0 0 0 0 0 0 0 0 0 0 0 | 1 1 0 0 0 2 2 1 1 0 0 0 0 0 0 0 0 0 0 0 | 09:40 00:00 00:00 04:31 04:28 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0 0 0.040972222 0 0 0 0 0 0 0 0 0 0 0 0 | 0.170833333 0 0 0.615277778 1.40555556 0 0 0 0 0 0 0 0 0 0 0 0 0 | 3 0 0 5 5 12 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 01:22 00:00 00:00 02:57 02:49 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 12.82 0.00 0.00 0.92 1.05 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 (0.65) (0.66) 0.00 0.00 0.00 0.00 0.00 0.00 0.00 |

| | | | T | | | | | | | |
|--|---|---|--|---|--|---|---|---|--|--|
| | December 2011 | 0 | | | | | 0 | | 0.00 | 0.00 |
| | November 2011 | 0 | | | 0 | | _ | | 0.00 | 0.00 |
| | October 2011 September 2011 | 0 | | | 0 | | 0 | | 0.00 0.00 | 0.00 0.00 |
| | August 2011 | 0 | | | 0 | | | | 0.00 | 0.00 |
| | July 2011 | 0 | | | | | _ | | 0.00 | 0.00 |
| | June 2011 | 0 | | | | | 0 | | 0.00 | 0.00 |
| | May 2011 | 0.20208333 | 1 | 04:51 | 0 | 11.07708333 | 60 | 04:26 | 0.08 | (0.67) |
| | April 2011 | 0.05138889 | 1 | 01:14 | 0 | 9.004166667 | 51 | 04:14 | -0.61 | (1.37) |
| MR-6E Mean Time to Restore ISDN | March 2012 | 0.04791667 | 1 | 01:09 | 0 | 5.454861111 | 42 | 03:07 | -0.82 | (1.50) |
| Primary Parity | February 2012 | 0.10208333 | 1 | 02:27 | 0 | 19.23402778 | 27 | | -0.21 | (1.12) |
| | January 2012 | 0 | | | 0 | | 0 | | 0.00 | 0.00 |
| | December 2011 | 0 | | | 0 | | _ | | 0.00 | 0.00 |
| | November 2011 | 0 | | | 0 | | _ | | 0.00 | 0.00 |
| | October 2011 | 0 | | | 0 | | _ | | 0.00 | 0.00 |
| | September 2011 | 0 | | | 0 | | | | 0.00 | 0.00 |
| | August 2011 | 0.12361111 | 0 | | 0 | | 49 | | 0.00 | 0.00 |
| | July 2011 June 2011 | 0.12361111 | 0 | 02:58 00:00 | 0 | | 49 | | -0.24 0.00 | (1.15) 0.00 |
| | May 2011 | 0 | | | 0 | | | | 0.00 | 0.00 |
| | April 2011 | 0 | | | 0 | | | | 0.00 | 0.00 |
| MR-6E Mean Time to Restore LIS Trunk | March 2012 | 0 | | | 0 | | 0 | | 0.00 | 0.00 |
| Parity | February 2012 | 0.05902778 | | 01:25 | 0 | | | | 0.00 | 0.00 |
| · ay | January 2012 | 0 | | | | | 0 | | 0.00 | 0.00 |
| | December 2011 | 0 | | | 0 | | 0 | | 0.00 | 0.00 |
| | November 2011 | 0.04236111 | 1 | 01:01 | 0 | | | | 0.00 | 0.00 |
| | October 2011 | 0 | | | 0 | | 0 | | 0.00 | 0.00 |
| | September 2011 | 0 | | | | | 0 | | 0.00 | 0.00 |
| | August 2011 | 0 | | | 0 | | | | 0.00 | 0.00 |
| | July 2011 | 0 | | | 0 | | | | 0.00 | 0.00 |
| | June 2011 | 0 | | | | | _ | | 0.00 | 0.00 |
| | May 2011 | 0 | | | 0 | | _ | | 0.00 | 0.00 |
| MD CE Moon Time to Destar LIDIT At a second | April 2011 | 2.06458333 | 0 16 | | | | 42 | | 0.00 -0.03 | 0.00 |
| MR-6E Mean Time to Restore UDIT Above | | | 9 | | 0.090277778 | | 27 | | | (1.02) |
| DS1 Level Parity | February 2012 January 2012 | 1.22986111 7.51111111 | 29 | | | | 81 | | -0.51 0.23 | (1.31) (0.83) |
| | December 2011 | 2.7875 | 19 | | 0.433410007 | | 57 | | -0.55 | (1.33) |
| | November 2011 | 2.10763889 | 17 | 02:59 | | 8.766666667 | 42 | | -0.33 | (1.47) |
| | October 2011 | 3.41319444 | 23 | 03:34 | | | 42 | | 0.88 | (0.72) |
| | September 2011 | 1.55625 | 16 | | | | 37 | | -0.90 | (1.55) |
| | August 2011 | 4.65138889 | 31 | 03:36 | | | 64 | | 0.31 | (0.83) |
| | July 2011 | 1.56944444 | 14 | 02:41 | 0.113888889 | | 49 | | -0.87 | (1.53) |
| | June 2011 | 1.92708333 | 19 | 02:26 | 0.04375 | 8.10625 | 51 | 03:49 | -1.80 | (2.09) |
| | May 2011 | 2.82847222 | 17 | 04:00 | 0.138888889 | 6.754861111 | 37 | 04:23 | -0.40 | (1.25) |
| | April 2011 | 3.74652778 | 23 | 03:55 | 0.165277778 | 12.06319444 | 49 | 05:55 | -0.74 | (1.45) |
| MR-6E Mean Time to Restore UDIT DS1 | March 2012 | 0 | | | | | 0 | | 0.00 | 0.00 |
| Parity | February 2012 | 0 | | | 0 | | 0 | | 0.00 | 0.00 |
| | January 2012 | 0.15763889 | 1 | 03:47 | 0 | | 44 | | -0.12 | (1.07) |
| | December 2011 | 0 | | | 0 | | | | 0.00 | 0.00 |
| | November 2011 | 0 | | | 0 | | 0 | | 0.00 | 0.00 |
| | October 2011 September 2011 | 0 | | | 0 | | _ | | 0.00 0.00 | 0.00 |
| | August 2011 | 0 | | | 0 | | _ | | 0.00 | 0.00 |
| | July 2011 | 0 | | | | | _ | | 0.00 | 0.00 |
| | June 2011 | 0 | | 00:00 | | | 0 | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | | | 0 | 0 | | 0.00 | 0.00 |
| | April 2011 | 0 | | | | | _ | | 0.00 | 0.00 |
| MR-6E Mean Time to Restore Unbundled | March 2012 | 0.14236111 | 2 | | | | | | 0.00 | 0.00 |
| Loop - 2 Wire Non-Loaded Parity | February 2012 | 0 | | | | | 0 | | 0.00 | 0.00 |
| • | | | | 00.00 | | | | 00.00 | | 0.00 |
| | January 2012 | 0 | 0 | 00:00 | 0 | 0 | | 00:00 | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 00:00 00:00 | 0 | 0 | 0 | 00:00 00:00 | 0.00 0.00 | 0.00 |
| | December 2011 November 2011 | 0 0 0.31875 | 0 0 2 | 00:00 00:00 03:49 | 0 0 0.100694444 | 0 0 | 0 0 | 00:00 00:00 00:00 | 0.00 0.00 0.00 | 0.00 0.00 |
| | December 2011 November 2011 October 2011 | 0 0 0.31875 0 | 0 0 2 0 | 00:00 00:00 03:49 00:00 | 0 0.100694444 0 | 0 0 0 | 0 0 0 | 00:00 00:00 00:00 00:00 | 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 |
| | December 2011 November 2011 October 2011 September 2011 | 0 0.31875 0 0.02777778 | 0 0 2 0 1 | 00:00 00:00 03:49 00:00 00:40 | 0 0.100694444 0 0 | 0 0 0 0 | 0 0 0 0 | 00:00 00:00 00:00 00:00 00:00 | 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 0.00 |
| | December 2011 November 2011 October 2011 September 2011 August 2011 | 0 0.31875 0 0.02777778 | 0 0 2 0 1 | 00:00 00:00 03:49 00:00 00:40 | 0.100694444 0.00694444 | 0 0 0 0 0 | 0 0 0 0 0 | 00:00 00:00 00:00 00:00 00:00 | 0.00 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 0.00 0.00 |
| | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 | 0 0.31875 0 0.02777778 0 | 0 0 2 0 1 1 0 0 | 00:00 00:00 03:49 00:00 00:40 00:00 | 0 0.100694444 0 0 0 0 | 0 0 0 0 0 0 | 0 0 0 0 0 0 0 | 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 0.00 0.00 0.00 |
| | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 | 0 0.31875 0 0.02777778 0 0 0 | 0 0 2 0 1 1 0 0 0 | 00:00 00:00 03:49 00:00 00:40 00:00 00:00 | 0.100694444 0.00694444 0.006946444 | 0 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 0 | 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 |
| | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 May 2011 | 0 0.31875 0 0.02777778 0 0 0 0 | 0 0 2 0 1 1 0 0 0 | 00:00 00:00 03:49 00:00 00:40 00:00 00:00 00:00 | 0 0.100694444 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 0 | 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 |
| MR-6F Mean Time to Restore Unbundled | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 | 0 0.31875 0 0.02777778 0 0 0 0 0 | 0 0 2 0 1 1 0 0 0 0 | 00:00 00:00 03:49 00:00 00:40 00:00 00:00 00:00 00:00 | 0 0.100694444 0 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 0 | 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 |
| | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 | 0 0.31875 0 0.02777778 0 0 0 0 | 0 0 2 0 1 1 0 0 0 0 0 0 0 0 0 | 00:00 00:00 03:49 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0.100694444 00 0.0.00694444 00 00 00 00 00 00 | 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 0 0 0 0 | 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 |
| | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 | 0 0.31875 0 0.02777778 0 0 0 0 0 0 0 | 0 0 2 0 1 1 1 0 0 0 0 0 0 0 0 0 0 | 00:00 00:00 03:49 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0.100694444 00 0.0.00694444 00 00 00 00 00 00 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 000000000000000000000000000000000000000 | 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 |
| | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 | 0 0.31875 0 0.027777778 0 0 0 0 0 0 0 | 0 0 0 2 0 1 1 1 0 0 0 0 0 0 0 0 0 0 0 0 | 00:00 00:00 03:49 00:00 00:40 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0.100694444 0.00694444 0.0069466 0.00696666666666666666666666666666666 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 |
| MR-6E Mean Time to Restore Unbundled Loop - ADSL Qualified Parity | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 | 0 0.31875 0.02777778 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 00:00 00:00 00:00 00:40 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0.100694444 00 0.100694444 00 00 00 00 00 00 00 00 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 |
| | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 | 0 0.31875 0.02777778 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 00:00 00:00 00:40 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0.100694444 0.00000000000000000000000000000000 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 |
| | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 Jecember 2011 November 2011 Cotober 2011 September 2011 | 0 0.31875 0 0.027777778 0 0 0 0 0 0 0.00069444 0 0 0.04652778 | 0 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 00:00 00:00 00:40 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0.100694444 00 0.100694444 00 00 00 00 00 00 00 00 00 00 00 00 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 |
| | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 September 2011 August 2011 | 0 0.31875 0 0.027777778 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 00:00 00:00 00:00 00:40 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0.100694444 00 0.100694444 00 00 00 00 00 00 00 00 00 00 00 00 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 |
| | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 January 2012 December 2011 November 2011 September 2011 September 2011 July 2011 | 0.31875 0.02777778 0.02777778 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 00:00 | 0 0.100694444 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 |
| | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 July 2011 June 2011 | 0.01875 0.002777778 0.002777778 0.00069444 0.00069444 0.00069452778 0.005833333 0.005833333 | 0 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 00:00 00:00 00:40 00:00 | 0 0.100694444 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 |
| | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 May 2011 | 0 0.31875 0 0.02777778 0 0 0 0 0 0 0.00069444 0 0 0.04652778 0 0.05833333 0 0 | 0 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 00:00 | 0.100694444 0000000000000000000000000000000 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 |
| Loop - ADSL Qualified Parity | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 January 2012 December 2011 November 2011 Cotober 2011 September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 April 2011 | 0 0.31875 0.02777778 0 0 0 0 0 0 0.00069444 0 0 0.04652778 0 0.05833333 0 0 0.02152778 | 0 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 00:00 00:00 00:40 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 00:00 01:07 00:00 01:24 00:00 00:00 00:00 00:00 00:00 | 0.100694444 0000000000000000000000000000000 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 00:00 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 |
| MR-6E Mean Time to Restore Unbundled | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 | 0 0.31875 0.02777778 0 0 0 0 0 0 0 0 0.00069444 0 0 0.04652778 0 0 0.05833333 0 0 0 0.02152778 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 00:00 | 0 0.100694444 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 00:00 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 | 0.00 |
| Loop - ADSL Qualified Parity | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 January 2012 December 2011 November 2011 Cotober 2011 September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 April 2011 | 0 0.31875 0.02777778 0 0 0 0 0 0 0.00069444 0 0 0.04652778 0 0.05833333 0 0 0.02152778 | 0 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 00:00 00:00 00:40 00:00 | 0 0.100694444 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 00:00 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 |

| | November 2011 | 0 | 0 | 00:00 | 0 | - | | | 0.00 | 0.00 |
|--|--------------------------------|------------|----|----------------|--------------|-------------|---------|----------|---------------|----------------|
| | October 2011 | 0 | 0 | 00:00 | 0 | | | | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 00:00 | 0 | - | - | | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 00:00 | 0 | - | - | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 00:00 00:00 | 0 | - | 0 | | 0.00 0.00 | 0.00 0.00 |
| | June 2011 | | 1 | 03:38 | | - | 37 | | | |
| | May 2011 April 2011 | 0.15138889 | 0 | 00:00 | 0 | | | | -0.22 0.00 | (1.14) 0.00 |
| MR-6E Mean Time to Restore Unbundled | March 2012 | 0.47152778 | 2 | 05:39 | 0.198611111 | | 3 | | 0.67 | (0.61) |
| Loop - XDSLi Parity | February 2012 | 0.17291667 | 2 | 02:04 | 0.116666667 | | | | 0.00 | 0.00 |
| 200p - ABOLI Tanty | January 2012 | 0.42916667 | 2 | 05:09 | 0.1111111111 | | 1 | | 0.00 | 0.00 |
| | December 2011 | 0.56875 | 3 | 04:33 | 0.143055556 | | 0 | | 0.00 | 0.00 |
| | November 2011 | 0.36388889 | 3 | 02:55 | 0.077083333 | | | | 0.00 | 0.00 |
| | October 2011 | 0.00000000 | 0 | 00:00 | 0.077.00000 | | 0 | 01.01 | 0.00 | 0.00 |
| | September 2011 | 0.65763889 | 3 | 05:16 | 0.234722222 | 0.067361111 | 1 | 01:37 | 0.00 | 0.00 |
| | August 2011 | 0.37430556 | 3 | 03:00 | 0.059027778 | | 1 | | 0.00 | 0.00 |
| | July 2011 | 0.38125 | 4 | 02:17 | 0.054166667 | 7 0 | 0 | | 0.00 | 0.00 |
| | June 2011 | 0.10833333 | 1 | 02:36 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | May 2011 | 0.61666667 | 3 | 04:56 | 0.254166667 | 0.35555556 | 1 | 08:32 | 0.00 | 0.00 |
| | April 2011 | 0.39513889 | 2 | 04:44 | 0.032638889 | 1.959027778 | 4 | 11:45 | -0.53 | (1.32) |
| MR-6E Mean Time to Restore Unbundled | March 2012 | 0.27638889 | 2 | 03:19 | 0.040277778 | 0.478472222 | 3 | 03:50 | -0.19 | (1.11) |
| Loop Analog Parity | February 2012 | 0.28819444 | 1 | 06:55 | 0 | 0.084027778 | 1 | 02:01 | 0.00 | 0.00 |
| | January 2012 | 0.09444444 | 1 | 02:16 | 0 | 0.395138889 | 1 | 09:29 | 0.00 | 0.00 |
| | December 2011 | 0.20277778 | 1 | 04:52 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2011 | 0.2222222 | 1 | 05:20 | 0 | | | 01:34 | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 00:00 | 0 | | 0 | | 0.00 | 0.00 |
| | September 2011 | 0.13055556 | 1 | 03:08 | 0 | | 1 | 01:37 | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 00:00 | 0 | | 0 | | 0.00 | 0.00 |
| | July 2011 | 0.25 | 2 | 03:00 | 0.004166667 | | | | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 00:00 | 0 | · · | | | 0.00 | 0.00 |
| | May 2011 | 0.18402778 | 2 | 02:13 | 0.049305556 | _ | | 00.02 | 0.00 | 0.00 |
| | _April 2011 | 0 | 0 | 00:00 | 0 | · · | | | 0.00 | 0.00 |
| MR-6E Mean Time to Restore Unbundled | March 2012 | 1.19097222 | 9 | 03:11 | 0.104166667 | | 42 | | 0.07 | (0.94) |
| Loop ISDN Capable Parity | February 2012 | 1.32777778 | 13 | 02:27 | 0.068055556 | | 27 | | -0.62 | (1.38) |
| | January 2012 | 6.06666667 | 26 | 05:36 | 0.227083333 | | 81 | | -0.02 | (1.01) |
| | December 2011 | 0.91736111 | 12 | 01:50 | 0.042361111 | | 57 | | -0.92 | (1.56) |
| | November 2011 | 3.58194444 | 15 | 05:44 | 0.390972222 | | 42 | | 0.26 | (0.89) |
| | October 2011 | 1.27638889 | 12 | 02:33 | 0.041666667 | 5.352083333 | 42 | | -0.70 | (1.43) |
| | September 2011 | 1.60138889 | 11 | 03:30 | 0.109722222 | 5.888888889 | 37 | | -0.17 | (1.10) |
| | August 2011 | 3.55416667 | 15 | 05:41 | 0.251388889 | | 64 | | 2.43 | 0.11 |
| | July 2011 | 2.33819444 | 15 | 03:44 | 0.163888889 | | 49 | | -0.64 | (1.39) |
| | June 2011 | 2.43819444 | 16 | 03:39 | 0.085416667 | 8.10625 | 51 | 03:49 | -0.19 | (1.12) |
| | May 2011 | 1.14583333 | 12 | 02:17 | 0.0375 | | 37 | | -1.92 | (2.17) |
| MD 74 Day i Day i Day i Day i Day | _ April 2011 | 1.62708333 | 12 | 03:15 | 0.092361111 | _ | 49 | | -0.77 | (1.47) |
| MR-7A Repair Repeat Report Rate Basic | March 2012 | 0 | 0 | 0% | 0 | - | - | | 0.00 | 0.00 |
| Rate ISDN Parity | February 2012 | 0 | 0 | 0% 37% | | | 0 81 | | 0.00 | 0.00 |
| | January 2012 | 1.12083333 | 3 | | 0.143055556 | | | | 0.50 | (0.36) |
| | December 2011 November 2011 | 0 | 0 | 0% 0% | 0 | | - | | 0.00 0.00 | 0.00 0.00 |
| | October 2011 | 0 | 0 | 0% | 0 | | - | | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | August 2011 | 0.15833333 | 1 | 16% | 0 | | 64 | | 0.13 | (0.74) |
| | July 2011 | 0.13633333 | 2 | 34% | 0.078472222 | 13.02361111 | 49 | | 0.13 | |
| | June 2011 | 0.6722222 | 0 | 0% | 0.078472222 | _ | | | 0.00 | (0.42) 0.00 |
| | May 2011 | 0 | 0 | 0% | 0 | - | - | | 0.00 | 0.00 |
| | April 2011 | 0.5 | 2 | 25% | 0.222916667 | | U | | 0.01 | (0.45) |
| MR-7A Repair Repeat Report Rate | March 2012 | 7.85 | 14 | 56% | 0.30625 | | | | -1.47 | (1.90) |
| Business Parity | February 2012 | 7.80347222 | 16 | 49% | 0.30023 | | | 103% | -2.00 | (2.21) |
| | January 2012 | 21.8020833 | 38 | 57% | 0.513194444 | | | | -3.37 | (3.05) |
| | December 2011 | 5.56736111 | 15 | 37% | 0.180555556 | | | | -2.19 | (2.33) |
| | November 2011 | 2.09027778 | 6 | 35% | 0.5 | | | | -1.22 | (1.74) |
| | October 2011 | 1.74097222 | 7 | 25% | 0.126388889 | | | | -2.22 | (2.35) |
| | September 2011 | 4.80694444 | 14 | 34% | 0.270833333 | | | | -2.58 | (2.57) |
| | August 2011 | 5.55833333 | 14 | 40% | 0.35 | _ | | | -2.36 | (2.43) |
| | July 2011 | 13.8298611 | 29 | 48% | 0.393055556 | | | | -1.75 | (2.07) |
| | June 2011 | 4.16666667 | 14 | 30% | 0.211111111 | | | | -2.00 | (2.22) |
| | May 2011 | 10.7381944 | 28 | 38% | 0.588888888 | | | | -2.52 | (2.53) |
| | April 2011 | 7.70277778 | 20 | 39% | 0.226388889 | | | | -2.17 | (2.32) |
| MR-7A Repair Repeat Report Rate Centre | | 0 | 0 | 0% | 0 | 0 | | | 0.00 | 0.00 |
| Parity | February 2012 | 0.17291667 | 1 | 17% | 0 | 0.084027778 | 1 | | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0.19375 | 1 | 19% | 0 | 0.065277778 | 1 | 7% | 0.00 | 0.00 |
| | October 2011 | 0.67777778 | 1 | 68% | 0 | 0 | | | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | August 2011 | 0.10625 | 1 | 11% | 0 | 0.060416667 | 1 | | 0.00 | 0.00 |
| | July 2011 | 1.02569444 | 3 | 34% | 0.278472222 | 2 0 | | | 0.00 | 0.00 |
| | June 2011 | 0.30694444 | 1 | 31% | 0 | 0 | | | 0.00 | 0.00 |
| | May 2011 | 0.34236111 | 2 | 17% | 0.131944444 | 0.35555556 | | | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | March 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-7A Repair Repeat Report Rate Centre | | | | | | | - | 00/ | 0.00 | 0.00 |
| MR-7A Repair Repeat Report Rate Centre. 21 Parity | February 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | February 2012 | | | 0% 0% | | 0 | 0 2 | 0% 0% | | |

| | October 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
|---------------------------------------|--|-----|-----|-----------|---------|----------|------------|----------|---------------|------------------|
| | September 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| | August 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| | July 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| | June 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| | May 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| | April 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| MR-7A Repair Repeat Report Rate Line | March 2012 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| Sharing Parity | February 2012 | 0 | | 0% | 0 | | | 7% | -0.46 | (1.28) |
| | January 2012 | 1 | 5 | 20% | 0.4 | 109 | | 10% | 0.78 | (0.85) |
| | December 2011 | 1 | 6 | 17% | 0.3727 | 48 | | 7% | 0.95 | (0.77) |
| | November 2011 | 1 | 7 | 14% | 0.3499 | 53 | | 7% | 0.70 | (0.87) |
| | October 2011 | 0 | | 0% | 0 | 68 | | 8% | -0.29 | (1.18) |
| | September 2011 | 0 | | 0% | 0 | 0 | | 0% | 0.00 | 0.00 |
| | August 2011 | 1 | 5 | 20% | 0.4 | 72 | | 9% | 0.84 | (0.82) |
| | July 2011 | 0 | | 0% 22% | 0.4157 | 62 | | 9% | -0.54 | (1.33) |
| | June 2011 May 2011 | 0 | | 0% | 0.4157 | 61 80 | 780 847 | 8% 9% | 1.60 -0.64 | (0.39) (1.39) |
| | • | 1 | 3 | 33% | 0.4714 | 77 | | 10% | 1.37 | |
| AD 7A Denois Denost Denost Date Line | April 2011 March 2012 | 0 | | 0% | 0.47 14 | | | | 0.00 | (0.62) 0.00 |
| MR-7A Repair Repeat Report Rate Line | | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| plitting Parity | February 2012 January 2012 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | • | 0 | | 0% | 0 | | | | | |
| | December 2011 November 2011 | 0 | | 0% | 0 | | | | 0.00 0.00 | 0.00 0.00 |
| | October 2011 | 0 | 1 | 0% | 0 | | | | -0.30 | (1.18) |
| | September 2011 | 0 | | 0% | 0 | | | | -0.30 0.00 | 0.00 |
| | August 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | July 2011 June 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| | May 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| | April 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| MR-7A Repair Repeat Report Rate PBX | April 2011 March 2012 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| Parity | February 2012 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| any | January 2012 | 0 | | 0% | 0 | | | | -0.46 | (1.28) |
| | December 2011 | 0 | | 0% | 0 | | 10 | | -0.32 | (1.19) |
| | November 2011 | 0 | | 0% | 0 | | | | -0.32 | (1.19) |
| | October 2011 | 0 | | 0% | 0 | | | | -0.32 | (1.15) |
| | September 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| | August 2011 | 0 | | 0% | 0 | | | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| | • | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| | June 2011 May 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| | April 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| IR-7A Repair Repeat Report Rate | March 2012 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| | February 2012 | 0 | | 0% | 0 | | | 10% | -0.33 | (1.20) |
| Residence Parity | January 2012 | 1 | 4 | 25% | 0.433 | 1013 | | 11% | 0.92 | (0.79) |
| | December 2011 | 0 | | 0% | 0.433 | | | 10% | -0.33 | (1.20) |
| | November 2011 | 1 | 1 | 100% | 0 | | 6120 | 10% | 3.06 | (0.21) |
| | October 2011 | 1 | 5 | 20% | 0.4 | 632 | 6261 | 10% | 0.73 | (0.21) |
| | September 2011 | 0 | | 0% | 0.4 | | 5540 | 9% | -0.32 | (1.19) |
| | August 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| | July 2011 | 1 | 3 | 33% | 0.4714 | 494 | | 10% | 1.41 | (0.61 |
| | June 2011 | 0 | | 0% | 0.4714 | 521 | 5769 | 9% | -0.32 | (1.19 |
| | May 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| | | | | | | | | | | |
| IR-7B Repair Repeat Report Rate | April 2011 March 2012 | 0 | | 0% 0% | 0 | | | 8% 0% | -0.52 0.00 | (1.31) |
| usiness Parity | February 2012 | 0 | | 0% | 0 | | | 0% | 0.00 | 0.00 |
| donnood i dirty | January 2012 | 0 | | 0% | 0 | | | 11% | -0.35 | (1.21 |
| | December 2011 | 0 | | 0% | 0 | | | 10% | -0.33 | (1.21) |
| | November 2011 | 0 | | 0% | 0 | | 6120 | 10% | -0.33 | (1.20 |
| | October 2011 | 0 | | 0% | 0 | | 6261 | 10% | -0.34 | (1.20 |
| | September 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| | August 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| | July 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| | June 2011 | 0 | | 0% | 0 | | 5769 | 9% | -0.45 | (1.27 |
| | May 2011 | 2 | | 67% | 0.4714 | 561 | 5564 | 10% | 3.25 | 0.16 |
| | April 2011 | 0 | | 0% | 0.47 14 | | | 8% | -0.30 | (1.18 |
| IR-7B Repair Repeat Report Rate Line | April 2011 March 2012 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| haring Parity | February 2012 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| namy ramy | January 2012 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| | December 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| | November 2011 | 0 | | 0% | 0 | | | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| | | 0 | | 0% 0% | 0 | | | | 0.00 | 0.00 |
| | September 2011 | 0 | | | 0 | | | | | |
| | August 2011 | | | 0% | | | | | 0.00 | 0.00 |
| | July 2011 | 0 | | 0% 0% | 0 | | | 0% 0% | 0.00 | 0.00 |
| | June 2011 | | | | | | | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| ID 7D. Donois Desert Desert Date 1224 | April 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.00 |
| IR-7B Repair Repeat Report Rate PBX | March 2012 | 0 | 0 | 0% | 0 3400 | | | | 0.00 | 0.00 |
| arity | February 2012 | 1 | 7 | 14% | 0.3499 | 585 | | 10% | 0.36 | (1.05) |
| | January 2012 | 1 0 | 7 2 | 14% | 0.3499 | 904 | 8276 | | 0.29 | (1.08) |
| | | | . 2 | 0% | 0 | 527 | 5193 | 10% | -0.48 | (1.29) |
| | December 2011 | | | | | | | | | |
| | December 2011 November 2011 October 2011 | 0 | 4 | 0% | 0 | 538 | 5397 | 10% | -0.67 0.19 | (1.40 (1.13 |

| | September 2011 | 0 | | 0% 0% | 0 | | 4793 4792 | | -0.64 | (1.3 |
|---------------------------------------|--------------------------------|--------|---|----------|--------|-----|--------------|-----|----------------|--------------|
| | August 2011 July 2011 | 1 | 4 | 25% | 0.433 | 432 | | | -0.33 1.05 | (1.2 (0.7 |
| | June 2011 | 1 | | 33% | 0.4714 | 460 | | | 1.44 | (0.7 |
| | May 2011 | 0 | | 0% | 00 | | | | 0.00 | 0.0 |
| | April 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| R-7B Repair Repeat Report Rate | March 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.0 |
| esidence Parity | February 2012 | 1 | 3 | 33% | 0.4714 | 639 | 6530 | 10% | 1.37 | (0.6 |
| · | January 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.0 |
| | December 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.0 |
| | November 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.0 |
| | October 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.0 |
| | September 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | August 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | July 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | June 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | May 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | April 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| R-7B Repair Repeat Report Rate Sub- | March 2012 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| op Unbundling Diagnostic | February 2012 | 0 | | 0% | 0 | | | | -0.47 | (1.2 |
| | January 2012 | 0 | | 0% | 0 | | | | -0.30 | (1.1 |
| | December 2011 | 0 | | 0% | 0 | | | | -0.27 | (1.1 |
| | November 2011 | 0 | | 0% | 0 | | | | -0.27 | (1.1 |
| | October 2011 | 0 | | 0% | 0 | | | | -0.67 | (1.4 |
| | September 2011 August 2011 | 0 | | 0% 0% | 0 | | | | 0.00 -0.38 | 0.0 (1.2 |
| | July 2011 | 0 | | 0% | 0 | | | | -0.38 -0.34 | (1.2 |
| | June 2011 | 0 | | 0% | 0 | | | | -0.34 -0.48 | (1.2 |
| | May 2011 | 0 | | 0% | 0 | | | | -0.48 | (1.2 |
| | April 2011 | 0 | | 0% | 0 | | | 6% | -0.46 | (1.2 |
| R-7C Repair Repeat Report Rate | March 2012 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| isiness Parity | February 2012 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| iomedo i anty | January 2012 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | December 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | November 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | October 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | September 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | August 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | July 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | June 2011 | 0 | | 0% | 0 | | 1511 | | -0.33 | (1.2 |
| | May 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.0 |
| | April 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.0 |
| R-7C Repair Repeat Report Rate Centre | x March 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.0 |
| Parity | February 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.0 |
| | January 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.0 |
| | December 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.0 |
| | November 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.0 |
| | October 2011 | 0 | | 0% | 0 | | | 0% | 0.00 | 0.0 |
| | September 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | August 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | July 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | June 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | May 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | April 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| R-7C Repair Repeat Report Rate Line | March 2012 | 0 | · | 0% | 0 | v | | | 0.00 | 0.0 |
| naring Parity | February 2012 | 0 | 1 | 0% | 0 | | | | -0.34 | (1.2 |
| | January 2012 | 0 | | 0% | 0 | | | | -0.33 | (1.2 |
| | December 2011 | 0 | | 0% | 0 | | | | -0.48 | (1.2 |
| | November 2011 | 0 | | 0% | 0 | | | | -0.35 | (1.2 |
| | October 2011 | 0 | | 0% | 0 | | | | -0.33 | (1.2 |
| | September 2011 | 0 | | | 0 | | | | 0.00 | 0.0 |
| | August 2011 | 0 | | 0% | 0 | | | | -0.36 | (1.2 |
| | July 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | June 2011 | 0 | | 0% | 0 | | | | -0.33 | (1.2 |
| | May 2011 | 0 | | 0% | 0 | | | | -0.38 | (1.2 |
| R-7C Repair Repeat Report Rate Line | April 2011 March 2012 | 1 0 | | 100% | 0 | | | | 2.88 | (0.2 |
| | March 2012 February 2012 | 0 | | 0% 0% | 0 | | | | 0.00 0.00 | 0.0 0.0 |
| litting Parity | • | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | January 2012 December 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | November 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | October 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | September 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | August 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | July 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | June 2011 May 2011 | 0 | | 0% | 0 | | | | | 0.0 |
| | May 2011 | | | | 0 | | | | 0.00 | |
| 7C Papair Papart Pan-+ D-+- PDV | April 2011 March 2012 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| R-7C Repair Repeat Report Rate PBX | March 2012 | | | 0% | | | | | 0.00 | 0.0 |
| rity | February 2012 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | January 2012 | 0 | | 0% 0% | 0 | | | | -0.36 0.00 | (1.2 |
| | December 2011 November 2011 | 3 | | | 0 | | | | 5.31 | 0.0 3.0 |
| | October 2011 | 0 | | | 0 | | | | 0.00 | 0.0 |
| | | | | | | | | | | |

| | August 2011 | 0 | 2 | 0% | 0 | 15 | 196 | 8% | -0.41 | (1.25) |
|--|--------------------------------|---|---|----------|-----|---------|----------|-----------|---------------|----------------|
| | July 2011 June 2011 | 0 | 0 | 0% 0% | 0 | 0 | 0 | 0% 0% | 0.00 0.00 | 0.00 |
| | May 2011 | 2 | 2 | 100% | 0 | 12 | 148 | 8% | 4.73 | 0.00 |
| | April 2011 | 0 | 1 | 0% | 0 | 15 | 149 | 10% | -0.33 | (1.20) |
| MR-7C Repair Repeat Report Rate | March 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Residence Parity | February 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| , | January 2012 | 0 | 1 | 0% | 0 | 0 | 2 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 1 | 0% | 0 | 1 | 2 | 50% | -0.82 | (1.50) |
| | May 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | _April 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-7D Repair Repeat Report Rate Dark | March 2012 | 0 | 0 | 0% 0% | 0 | 0 | 0 | 0% 0% | 0.00 0.00 | 0.00 |
| Fiber - IOF Parity | February 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2012 December 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 1 | 0% | 0 | 99 | 766 | 13% | -0.39 | (1.23) |
| | October 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2011 | 0 | 1 | 0% | 0 | 88 | 802 | 11% | -0.35 | (1.21) |
| | August 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 1 | 2 | 50% | 0.5 | 123 | 895 | 14% | 1.49 | (0.60) |
| | April 2011 | 0 | 1 | 0% | 0 | 109 | 812 | 13% | -0.39 | (1.24) |
| MR-7D Repair Repeat Report Rate DS0 | March 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Parity | February 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 2 | 0% 0% | 0 | 0 88 | 0 802 | 0% | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 11% 0% | -0.50 | (1.30) |
| | August 2011 July 2011 | 0 | 1 | 0% | 0 | 91 | 836 | 11% | 0.00 -0.35 | 0.00 (1.21) |
| | June 2011 | 0 | 0 | 0% | 0 | 0 | 0.00 | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2011 | 0 | 1 | 0% | 0 | 109 | 812 | 13% | -0.39 | (1.24) |
| MR-7D Repair Repeat Report Rate DS1 | March 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Parity | February 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| • | January 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 1 | 0% | 0 | 0 | 2 | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% 0% | 0 | 0 | 0 | 0% 0% | 0.00 | 0.00 |
| MD 7D Danair Danast Danast Data DC2 | _April 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 0.00 | 0.00 |
| MR-7D Repair Repeat Report Rate DS3 Parity | March 2012 February 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| ranty | January 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 2 | 0% | 0 | 86 | 628 | 14% | -0.56 | (1.34) |
| | October 2011 | 0 | 3 | 0% | 0 | 77 | 635 | 12% | -0.64 | (1.39) |
| | September 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 1 | 0% | 0 | 92 | 714 | 13% | -0.38 | (1.23) |
| | May 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-7D Repair Repeat Report Rate E911 | March 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Parity | February 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0% 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2011 September 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 0.00 | 0.00 |
| | August 2011 | 0 | 3 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-7D Repair Repeat Report Rate | March 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Enhanced Extended Loops - DS0 Capable | February 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Diagnostic | January 2012 | 0 | 1 | 0% | 0 | 10 | 94 | 11% | -0.34 | (1.21) |
| • | December 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | U | 0 761 | 01 | | | | | |
| | November 2011 October 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | | | | | | | | | 0.00 0.00 |

| | July 2011 | 0 | 0 | 0% 0% | 0 | | 0 | 0% 0% | 0.00 | 0.00 |
|--|--------------------------------|----|-----------|-------------|------------------|-----|----------|------------|---------------|------------------|
| | June 2011 May 2011 | 0 | 0 | 0% | 0 | | 0 | | 0.00 0.00 | 0.00 0.00 |
| | April 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| MR-7D Repair Repeat Report Rate | March 2012 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| Enhanced Extended Loops - DS1 Capable | February 2012 | 0 | 3 | 0% | 0 | | 48 | 17% | -0.75 | (1.46) |
| Parity | January 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 5 | 0% | 0 | | 52 | 15% | -0.91 | (1.55) |
| | November 2011 | 1 | 3 | 33% | 0.4714 | | 58 | 21% | 0.53 | (1.03) |
| | October 2011 | 0 | 1 | 0% | 0 | | 55 | 16% | -0.44 | (1.27) |
| | September 2011 | 0 | 0 | 0% | 0 422 | | | 0% | 0.00 | 0.00 |
| | August 2011 July 2011 | 1 | 1 | 25% 100% | 0.433 | 7 | 46 52 | 15% 13% | 0.52 2.51 | (1.02) (0.37) |
| | June 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | April 2011 | 0 | 1 | 0% | 0 | | 53 | 15% | -0.42 | (1.25) |
| MR-7D Repair Repeat Report Rate | March 2012 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| Enhanced Extended Loops - DS3 Capable | February 2012 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| Diagnostic | January 2012 | 0 | 1 | 0% | 0 | | 2 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0% 0% | 0 | | 0 | 0% 0% | 0.00 | 0.00 |
| | October 2011 September 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0 | | 0 | | 0.00 | 0.00 |
| | _April 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| MR-7D Repair Repeat Report Rate Frame | March 2012 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| Relay Parity | February 2012 | 0 | 0 | 0% | 0 | | 0 | | 0.00 | 0.00 |
| | January 2012 | 0 | 1 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | December 2011 November 2011 | 0 | 1 0 | 100% 0% | 0 | | 0 | | 0.00 0.00 | 0.00 0.00 |
| | October 2011 | 0 | 1 | 0% | 0 | | 0 | | 0.00 | 0.00 |
| | September 2011 | 0 | 2 | 0% | 0 | | 0 | | 0.00 | 0.00 |
| | August 2011 | 0 | 1 | 0% | 0 | | 0 | | 0.00 | 0.00 |
| | July 2011 | 0 | 1 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | _April 2011 | 0 | 0 | 0% | 0 | · | 0 | 0% | 0.00 | 0.00 |
| MR-7D Repair Repeat Report Rate LIS | March 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Trunk Parity | February 2012 | 12 | 46 106 | 26% | 0.4391 | 8 | 48 | 17% 18% | 1.23 | (0.48) |
| | January 2012 December 2011 | 30 | 47 | 28% 23% | 0.4505 0.4234 | | 84 52 | 15% | 1.87 1.10 | (0.08) (0.54) |
| | November 2011 | 10 | 43 | 23% | 0.4225 | 12 | 58 | 21% | 0.31 | (0.96) |
| | October 2011 | 10 | 48 | 21% | 0.4061 | 9 | 55 | 16% | 0.61 | (0.80) |
| | September 2011 | 9 | 42 | 21% | 0.4103 | | 44 | 25% | -0.38 | (1.23) |
| | August 2011 | 14 | 42 | 33% | 0.4714 | . 7 | 46 | 15% | 2.36 | 0.06 |
| | July 2011 | 13 | 47 | 28% | 0.4473 | | 52 | 13% | 2.07 | (0.08) |
| | June 2011 | 13 | 47 | 28% | 0.4473 | 14 | 65 | 22% | 0.78 | (0.68) |
| | May 2011 | 9 | 42 | 21% | 0.4103 | 6 | 46 | 13% | 1.17 | (0.54) |
| MR-7D Repair Repeat Report Rate UDIT | _ April 2011 | 10 | 60 | 17% | 0.3727 | 8 | 53 | 15% | 0.23 | (1.02) |
| Above DS1 Level Parity | March 2012 February 2012 | 0 | 0 | 0% 0% | 0 | | 0 | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| Above DST Level Parity | January 2012 | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0 | · | 0 | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0% | 0 | | 0 | | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0% | 0 | | 0 | | 0.00 | 0.00 |
| | August 2011 | 0 | 1 | 0% | 0 | | 0 | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | June 2011 | 0 | 1 | 0% | 0 | · | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% 0% | 0 | | 0 | 0% 0% | 0.00 | 0.00 |
| MR-7D Repair Repeat Report Rate UDIT | _April 2011 March 2012 | 0 | 0 | 0% 0% | 0 | | 0 | | 0.00 0.00 | 0.00 |
| DS1 Parity | February 2012 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| , | January 2012 | 0 | 0 | 0% | 0 | | 0 | | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0 | | 0 | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0% | 0 | | 0 | | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0% | 0 | | 0 | | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0 | · | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | June 2011 May 2011 | 0 | 1 | 0% 0% | 0 | | 8 | 50% 0% | -0.94 0.00 | (1.57) |
| | May 2011 April 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 0.00 | 0.00 |
| MR-7D Repair Repeat Report Rate | March 2012 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| Unbundled Loop - 2 Wire Non-Loaded Parit | | 0 | 2 | 0% | 0 | | 1 | 0% | 0.00 | 0.00 |
| | January 2012 | 0 | 1 | 0% | 0 | | 1 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 3 | 0% | 0 | | 2 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | September 2011 | 0 | 1 | 0% | 0 | 0 | 1 | 0% | 0.00 | 0.00 |
| | | | | | | | | | | |
| | August 2011 July 2011 | 0 | 2 | 0% 0% | 0 | | 0 | | 0.00 0.00 | 0.00 |

| | | | | | _1 | | | | | |
|--|-------------------------------|--------|------------|-----------|------------------|-------------|---------------|------------|----------------|----------------|
| | June 2011 May 2011 | 0 | 0 | 0% 0% | 0 | 0 | 0 | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| | April 2011 | 0 | 2 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-7D Repair Repeat Report Rate | March 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Unbundled Loop - ADSL Qualified Parity | February 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2012 | 0 | 1 | 0% | 0 | 0 | 2 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 October 2011 | 0 | 0 | 0% 0% | 0 | 0 | 0 | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| | September 2011 | 0 | 1 | 0% | 0 | 0 | 3 | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-7D Repair Repeat Report Rate | March 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Unbundled Loop - DS1 Capable Parity | February 2012 | 0 | 2 | 0% | 0 | 8 | 48 | 17% | -0.62 | (1.38 |
| | January 2012 December 2011 | 0 | 0 | 0% 0% | 0 | 0 | 0 | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| | November 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MD 7D Donois Dono-t Dono-t Dot | April 2011 | 0 | 1 | 0% | 0 | 8 | 53 | 15% | -0.42 | (1.25 |
| MR-7D Repair Repeat Report Rate | March 2012 February 2012 | 0 | 0 31 | 0% 0% | 0 | 0 | 6 | 0% 17% | 0.00 -1.00 | 0.00 |
| Unbundled Loop - XDSLi Parity | January 2012 | 3 | 26 | 12% | 0.3195 | 0 | 6 | 0% | 0.00 | (1.61 (1.04 |
| | December 2011 | 0 | 26 | 0% | 0.3193 | 0 | 5 | 0% | 0.00 | 0.00 |
| | November 2011 | 1 | 31 | 3% | 0.1767 | 1 | 1 | 100% | 0.00 | 0.00 |
| | October 2011 | 2 | 35 | 6% | 0.2321 | 0 | 11 | 0% | 0.00 | (1.11 |
| | September 2011 | 2 | 26 | 8% | 0.2665 | 0 | 2 | 0% | 0.00 | (1.66 |
| | August 2011 | 3 | 49 | 6% | 0.2397 | 1 | 4 | 25% | -0.84 | (1.51 |
| | July 2011 | 0 | 29 | 0% | 0 | 0 | 6 | 0% | 0.00 | 0.00 |
| | June 2011 | 1 | 43 | 2% | 0.1507 | 0 | 5 | 0% | 0.00 | (1.76 |
| | May 2011 | 3 | 46 49 | 7% 8% | 0.2469 0.2738 | 0 1 | 9 15 | 0% 7% | 0.00 0.20 | (1.12 |
| MR-7D Repair Repeat Report Rate | April 2011 March 2012 | 0 | 0 | 0% | 0.2736 | 0 | 0 | 0% | 0.20 | (1.26 0.00 |
| Unbundled Loop Analog Parity | February 2012 | 1 | 18 | 6% | 0.2291 | 1 | 6 | 17% | -0.63 | (1.38 |
| chibanaida 200p / maiog ir amy | January 2012 | 0 | 15 | 0% | 0.2201 | 0 | 6 | 0% | 0.00 | 0.00 |
| | December 2011 | 1 | 15 | 7% | 0.2494 | 0 | 5 | 0% | 0.00 | (1.41 |
| | November 2011 | 1 | 22 | 5% | 0.2083 | 1 | 1 | 100% | 0.00 | 0.00 |
| | October 2011 | 0 | 13 | 0% | 0 | 0 | 11 | 0% | 0.00 | 0.00 |
| | September 2011 | 1 | 11 | 9% | 0.2875 | 0 | 2 | 0% | 0.00 | (1.62 |
| | August 2011 | 1 | 17 | 6% | 0.2353 | 1 | 4 | 25% | -0.79 | (1.48 |
| | July 2011 June 2011 | 0 | 15 19 | 0% 0% | 0 | 0 | <u>6</u> | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| | May 2011 | 2 | 20 | 10% | 0.3 | 0 | 9 | 0% | 0.00 | (0.95 |
| | April 2011 | 3 | 23 | 13% | 0.3368 | 1 | 15 | 7% | 0.77 | (0.97 |
| MR-7D Repair Repeat Report Rate | March 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Unbundled Loop ISDN Capable Parity | February 2012 | 14 | 85 | 16% | 0.3709 | 8 | 48 | 17% | -0.03 | (1.02 |
| | January 2012 | 9 | 111 | 8% | 0.273 | 15 | 84 | 18% | -1.76 | (2.07 |
| | December 2011 | 11 | 81 | 14% | 0.3426 | 8 | 52 | 15% | -0.28 | (1.17 |
| | November 2011 | 9 | 76 | 12% | 0.3231 | 12 | 58 | 21% | -1.25 | (1.76 |
| | October 2011 | 17 | 103 | 17% | 0.3712 | 9 | 55 | 16% | 0.02 | (1.13 |
| | September 2011 August 2011 | 7 | 84 60 | 8% 15% | 0.2764 0.3571 | 11 7 | 45 46 | 24% 15% | -2.03 -0.03 | (2.23 (1.02 |
| | July 2011 | 16 | 78 | 21% | 0.4038 | 7 | 52 | 13% | 1.15 | (0.52 |
| | June 2011 | 8 | 69 | 12% | 0.3202 | 14 | 65 | 22% | -1.40 | (1.85 |
| | May 2011 | 8 | 72 | 11% | 0.3143 | 6 | 46 | 13% | -0.30 | (1.18 |
| <u> </u> | April 2011 | 13 | 58 | 22% | 0.417 | 8 | 53 | 15% | 1.08 | (0.55 |
| MR-7E Repair Repeat Report Rate Dark | March 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Fiber - Loop Parity | February 2012 | 0 | 3 | 0% | 0 | 8 | 48 | 17% | -0.75 | (1.46 |
| | January 2012 | 0 | 4 | 0% | 0 | 15 | 84 | 18% | -0.91 | (1.55 |
| | December 2011 | 0 | 0 | 0% 0% | 0 | 0 12 | 0 58 | 0% | 0.00 | 0.00 |
| | November 2011 October 2011 | 0 | 2 | 0% | 0 | 9 | 55 | 21% 16% | -0.51 -0.61 | (1.31 (1.37 |
| | September 2011 | 0 | 1 | 0% | 0 | 11 | 44 | 25% | -0.57 | (1.37 |
| | August 2011 | 0 | 2 | 0% | 0 | 7 | 46 | 15% | -0.59 | (1.36 |
| | July 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 1 | 0% | 0 | 6 | 46 | 13% | -0.38 | (1.23 |
| M8 = | April 2011 | 0 | 1 | 0% | 0 | 8 | 53 | 15% | -0.42 | (1.25 |
| MR-7E Repair Repeat Report Rate DS0 | March 2012 | 0 | 0 | 0% | 0.050 | 0 | 0 | 0% | 0.00 | 0.00 |
| Parity | February 2012 | 12 | 166 | 7% 6% | 0.259 | 737 | 7123 | 10% | -1.30 -1.85 | (1.79 |
| | January 2012 December 2011 | 10 | 160 128 | 6% 5% | 0.2421 0.2114 | 1094 660 | 10095 6543 | 11% 10% | -1.85 -2.01 | (2.13 (2.22 |
| | November 2011 | 7 | 114 | 6% | 0.2401 | 674 | 6776 | 10% | -1.35 | (1.82 |
| | October 2011 | 10 | 148 | 7% | 0.2401 | 708 | 6927 | 10% | -1.38 | (1.84 |
| | September 2011 | 12 | 158 | 8% | 0.2649 | 581 | 6222 | 9% | -0.74 | (1.45 |
| | August 2011 | 8 | 172 | 5% | 0.2106 | 650 | 6408 | 10% | -2.35 | (2.43 |
| | | | | | | | | | | |
| | July 2011 June 2011 | 5 5 | 126 158 | 4% 3% | 0.1952 0.1751 | 566 609 | 5807 6431 | 10% 9% | -2.16 -2.67 | (2.32 (2.63 |

| 1 | May 2011 | 2 | 138 | 1% | 0.1195 | 670 | 6321 | 11% | -3.45 | (3.1 |
|---|--|---|----------|----------------|------------------|-----|------|----------|---------------|--------------------------|
| | April 2011 | 7 | 125 | 6% | 0.2299 | 521 | 5898 | 9% | -1.26 | (1.7 |
| MR-7E Repair Repeat Report Rate DS1 | March 2012 | 0 | - | | 0 | | - | 0% | 0.00 | 0.0 |
| Parity | February 2012 January 2012 | 0 | | 0% | 0 | | | | 0.00 0.00 | 0.0 |
| | December 2011 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| | November 2011 | 0 | | | 0 | | | | 0.00 | 0.0 |
| | October 2011 September 2011 | 0 | | 0% | 0 | | | | 0.00 0.00 | 0.0 0.0 |
| | August 2011 | 0 | | | 0 | | | | -0.52 | (1.3 |
| | July 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.0 |
| | June 2011 | 0 | | | 0 | | | | 0.00 | 0.0 |
| | May 2011 | 0 | 2 | 100% | 0 | | 9 | | 0.00 3.62 | 0.0 |
| MR-7E Repair Repeat Report Rate E911 | April 2011 March 2012 | 0 | | | 0 | | | | 0.00 | (0.3 0.0 |
| Parity | February 2012 | 0 | | | 0 | | | | 0.00 | 0.0 |
| | January 2012 | 0 | | | 0 | | | | 0.00 | 0.0 |
| | December 2011 November 2011 | 0 | | | 0 | | | | 0.00 0.00 | 0.0 0.0 |
| | October 2011 | 0 | | | 0 | | | | 0.00 | 0.0 |
| | September 2011 | 0 | 0 | | 0 | | | - | 0.00 | 0.0 |
| | August 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.0 |
| | July 2011 | 0 | | | 0 | | | | 0.00 | 0.0 |
| | June 2011 May 2011 | 0 | | 0% | 0 | | | | 0.00 0.00 | 0.0 0.0 |
| | April 2011 | 0 | | | 0 | | | - | 0.00 | 0.0 |
| MR-7E Repair Repeat Report Rate | March 2012 | 0 | | 0% | 0 | 0 | | | 0.00 | 0.0 |
| Enhanced Extended Loops - DS1 Capable | February 2012 | 0 | | 0% | 0 | | | 19% | -0.48 | (1.2 |
| Parity | January 2012 December 2011 | 0 | | | 0 | | | | 0.00 0.00 | 0.0 0.0 |
| | November 2011 | 0 | | | 0 | | | | 0.00 | 0.0 |
| | October 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.0 |
| | September 2011 | 0 | | | 0 | | | | 0.00 | 0.0 |
| | August 2011 July 2011 | 0 | - | | 0 | | | | 0.00 0.00 | 0.0 0.0 |
| | June 2011 | 0 | | | 0 | | | | 0.00 | 0.0 |
| | May 2011 | 0 | | 0% | 0 | 15 | 72 | | -0.51 | (1.3 |
| | April 2011 | 0 | | 0% | 0 | | | | -0.42 | (1.2 |
| MR-7E Repair Repeat Report Rate ISDN Primary Parity | March 2012 | 0 | 0 | | 0 | | | | 0.00 0.00 | 0.0 0.0 |
| Filliary Failty | February 2012 January 2012 | 0 | | | 0 | | | | 0.00 | 0.0 |
| | December 2011 | 0 | | | 0 | | | | 0.00 | 0.0 |
| | November 2011 | 0 | | | 0 | | | | 0.00 | 0.0 |
| | October 2011 | 0 | | | 0 | | | | 0.00 | 0.0 |
| | September 2011 August 2011 | 0 | | | 0 | | | | 0.00 0.00 | 0.0 0.0 |
| | July 2011 | 0 | | 0% | 0 | | | | -0.29 | (1.1 |
| | June 2011 | 0 | | | 0 | | | | 0.00 | 0.0 |
| | May 2011 | 0 | - | | 0 | | | | 0.00 | 0.0 |
| MR-7E Repair Repeat Report Rate LIS | April 2011 March 2012 | 0 | | | 0 | | | | 0.00 0.00 | 0.0 0.0 |
| Trunk Parity | February 2012 | 0 | | 0% | 0 | | | | 0.00 | 0.0 |
| · | January 2012 | 0 | | | 0 | | - | | 0.00 | 0.0 |
| | December 2011 | 0 | - | | 0 | | | | 0.00 | 0.0 |
| | November 2011 October 2011 | 0 | | 0% | | | | 0% | 0.00 0.00 | 0.0 0.0 |
| | September 2011 | 0 | | | 0 | | | | 0.00 | 0.0 |
| | August 2011 | 0 | | | 0 | | | | 0.00 | 0.0 |
| | July 2011 | 0 | | | 0 | | | | 0.00 | 0.0 |
| | June 2011 May 2011 | 0 | | | 0 | | | | 0.00 0.00 | 0.0 0.0 |
| | April 2011 | 0 | | | 0 | | | | 0.00 | 0.0 |
| MR-7E Repair Repeat Report Rate UDIT | March 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.0 |
| Above DS1 Level Parity | February 2012 | 6 | | | 0.4648 | | | | 1.67 | (0.3 |
| | January 2012 December 2011 | 6 | | | 0.3499 0.4648 | | | | 0.49 1.03 | (0.8 (0.5 |
| | November 2011 | 2 | | | 0.4648 | | | | -0.73 | (0.5 |
| | October 2011 | 5 | 30 | 17% | 0.3727 | 5 | 64 | 8% | 1.49 | (0.4 |
| | September 2011 | 3 | | | 0.3812 | | | | 2.48 | (0.2 |
| | August 2011 July 2011 | 4 | 31 14 | | 0.3352 0.2575 | | | | 0.13 -0.10 | (1.1 (1.0 |
| | July 2011 June 2011 | 4 | 19 | | 0.2575 | | | | -0.10 2.92 | 0.0 |
| | May 2011 | 9 | | | 0.4991 | 5 | | | 4.50 | 0.8 |
| | April 2011 | 2 | | | 0.2818 | 5 | 60 | | 0.05 | (1.2 |
| MR-7E Repair Repeat Report Rate UDIT | March 2012 | 0 | | | 0 | | | | 0.00 | 0.0 |
| DS1 Parity | February 2012 January 2012 | 0 | | 0% | 0 | | | | 0.00 -0.30 | 0.0 (1.1 |
| | December 2011 | 0 | | | 0 | | | | 0.00 | 0.0 |
| | November 2011 | 0 | | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.0 |
| | October 2011 | 0 | | | 0 | | | | 0.00 | 0.0 |
| | | | | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.0 |
| | September 2011 | | | | | | ^ | O0/ | 0.00 | |
| | September 2011 August 2011 July 2011 | 0 | 0 | 0% | 0 | 0 | | | 0.00 0.00 | |
| | August 2011 | 0 | 0 0 | 0% 0% 0% | 0 0 0 | 0 0 | 0 | 0% 0% | 0.00 0.00 | 0.0 0.0 0.0 0.0 |

| 1 | April 0044 | ٥١ | - 1 | 00/1 | | _ | | 00/ | 0.00 | 0.00 |
|---|--------------------------------|----|----------|----------|--------|--------|----------|------------|----------------|------------------|
| MR-7E Repair Repeat Report Rate | April 2011 March 2012 | 0 | 0 | 0% 0% | 0 | | 0 | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| Unbundled Loop - 2 Wire Non-Loaded Pari | | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 2 | 0% | 0 | | | | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0% 0% | 0 | | | | 0.00 | 0.00 |
| | August 2011 July 2011 | 0 | 0 | 0% | 0 | | | | 0.00 0.00 | 0.00 0.00 |
| | June 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| MR-7E Repair Repeat Report Rate | March 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Unbundled Loop - ADSL Qualified Parity | February 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2012 | 0 | 1 | 0% | 0 | | | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0% 0% | 0 | | | 0% 0% | 0.00 | 0.00 |
| | October 2011 September 2011 | 0 | 0 | 0% | 0 | | | | 0.00 0.00 | 0.00 0.00 |
| | August 2011 | 0 | 1 | 0% | 0 | | | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0 | | | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2011 | 0 | 1 | 0% | 0 | - | 2 | 0% | 0.00 | 0.00 |
| MR-7E Repair Repeat Report Rate | March 2012 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| Unbundled Loop - DS1 Capable Parity | February 2012 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | 0% | 0 | | 0 | | 0.00 | 0.00 |
| | December 2011 November 2011 | 0 | 0 | 0% 0% | 0 | | | | 0.00 0.00 | 0.00 0.00 |
| | October 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | May 2011 | 0 | 1 | 0% | 0 | | | 12% | -0.36 | (1.22) |
| 110 = 5 0 10 10 10 10 10 10 10 10 10 10 10 10 1 | April 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| MR-7E Repair Repeat Report Rate | March 2012 | 0 | 0 | 0% | 0 | | 0 | | 0.00 | 0.00 |
| Unbundled Loop - XDSLi Parity | February 2012 January 2012 | 0 | 2 | 0% 0% | 0 | | 1 | 0% 100% | 0.00 0.00 | 0.00 0.00 |
| | December 2011 | 0 | 3 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 3 | 0% | 0 | | | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | September 2011 | 0 | 3 | 0% | 0 | 0 | 1 | 0% | 0.00 | 0.00 |
| | August 2011 | 1 | 3 | 33% | 0.4714 | | | 0% | 0.00 | (1.41) |
| | July 2011 | 1 | 4 | 25% | 0.433 | 0 | | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 3 | 0% | 0 | | 1 | 0% | 0.00 | 0.00 |
| MR-7E Repair Repeat Report Rate | April 2011 March 2012 | 0 | 2 | 0% 0% | 0 | | 4 0 | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| Unbundled Loop Analog Parity | February 2012 | 0 | 2 | 0% | 0 | | 1 | 0% | 0.00 | 0.00 |
| Cribanalea 200p / Maiog T anty | January 2012 | 0 | 1 | 0% | 0 | | 1 | 100% | 0.00 | 0.00 |
| | December 2011 | 0 | 1 | 0% | 0 | 0 | 0 | | 0.00 | 0.00 |
| | November 2011 | 0 | 1 | 0% | 0 | 0 | 1 | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0% | 0 | · | 0 | 0% | 0.00 | 0.00 |
| | September 2011 | 0 | 1 | 0% | 0 | | | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | July 2011 | 1 | 2 | 50% | 0.5 | | | | 0.00 | 0.00 |
| | June 2011 May 2011 | 0 | 0 2 | 0% 0% | 0 | | | 0% 0% | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0% | 0 | | | | 0.00 0.00 | 0.00 0.00 |
| MR-7E Repair Repeat Report Rate | March 2012 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| Unbundled Loop ISDN Capable Parity | February 2012 | 0 | 16 | 0% | 0 | | | 15% | -1.42 | (1.86) |
| , | January 2012 | 4 | 26 | 15% | 0.3608 | 10 | 91 | 11% | 0.63 | (0.81) |
| | December 2011 | 0 | 12 | 0% | 0 | 15 | | 21% | -1.65 | (2.00) |
| | November 2011 | 1 | 15 | 7% | 0.2494 | | 50 | 20% | -1.13 | (1.69) |
| | October 2011 | 1 | 12 | 8% | 0.2764 | | | 8% | 0.06 | (1.25) |
| | September 2011 | 0 | 11 | 0% | 0 | | | | -0.61 | (1.37) |
| | August 2011 July 2011 | 0 | 15 15 | 0% 7% | 0.2494 | 9 5 | 75 63 | 12% 8% | -1.31 -0.16 | (1.79) (1.10) |
| | June 2011 | 5 | 16 | 31% | 0.2494 | 3 | | 5% | 4.44 | 0.49 |
| | May 2011 | 3 | 12 | 25% | 0.4033 | 5 | | 12% | 1.28 | (0.56) |
| | April 2011 | 1 | 12 | 8% | 0.2764 | | | 8% | 0.00 | (1.00) |
| MR-8 Trouble Rate Basic Rate ISDN | March 2012 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| Parity | February 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2012 | 0 | 3 | 0% | 0 | | | 11% | -0.60 | (1.36) |
| | December 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | August 2011 July 2011 | 0 | 2 | 0% 0% | 0 | | | 12% 8% | -0.37 -0.41 | (1.22) (1.25) |
| | | | Z1 | U76 | U | 1 5 | 50 | 070 | -U.4 I | |
| | | | | | n | Λ | n | 0% | 0.00 | 0.00 |
| | June 2011 May 2011 | 0 | 0 | 0% 0% | 0 | | | | 0.00 0.00 | 0.00 0.00 |

| MR-8 Trouble Rate Business Parity | March 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
|--|---|--|---|--|---|---|---|--|---|---|
| | February 2012 | 0 | 17 | 0% | 0 | | 1530 | 10% | -1.40 | (1.85) |
| | January 2012 | 2 | 38 | 5% | 0.2233 | 179 | 1850 | 10% | -0.91 | (1.55) |
| | December 2011 | 2 | 15 | 13% | 0.3399 | 132 | 1358 | 10% | 0.47 | (0.91) |
| | November 2011 | 0 | 6 | 0% | 0 | 158 | 1503 | 11% | -0.84 | (1.51) |
| | October 2011 | 0 | 8 | 0% | 0 | | 1672 | 10% | -0.94 | (1.57) |
| | September 2011 | 0 | 14 | 0% | 0 | | 1562 | 10% | -1.23 | (1.75) |
| | August 2011 | 1 | 14 | 7% | 0.2575 | 219 | 1821 | 12% | -0.56 | (1.34) |
| | July 2011 | 0 | 29 | 0% | 0 | 195 | 1747 | 11% | -1.89 | (2.15) |
| | June 2011 | 1 | 14 | 7% | 0.2575 | 166 | 1720 | 10% | -0.32 | (1.19) |
| | May 2011 | 6 | 28 | 21% | 0.4103 | 199 | 1646 | 12% | 1.50 | (0.28) |
| UD O To the Date October Do N | April 2011 | 4 | 20 | 20% | 0.4 | 158 | 1530 | 10% | 1.41 | (0.37) |
| MR-8 Trouble Rate Centrex Parity | March 2012 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | February 2012 | 0 | 0 | 0% 0% | 0 | | 1 | 0% 0% | 0.00 0.00 | 0.00 |
| | January 2012 December 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 0.00 |
| | November 2011 | 0 | 1 | 0% | 0 | | 1 | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 1 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | 1 | 0% | 0 | | 1 | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 3 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 1 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 2 | 0% | 0 | | 1 | 0% | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| MR-8 Trouble Rate Centrex 21 Parity | March 2012 | 0 | 94 | 0% | 0 | | 2223 | 0% | -0.61 | (1.37) |
| 2. | February 2012 | 0 | 100 | 0% | 0 | | 2858 | 0% | -0.49 | (1.30) |
| | January 2012 | 0 | 94 | 0% | 0 | 7 | 2338 | 0% | -0.52 | (1.32) |
| | December 2011 | 1 | 97 | 1% | 0.101 | 5 | 2376 | 0% | 1.73 | (0.52) |
| | November 2011 | 0 | 97 | 0% | 0 | | 2411 | 0% | -0.28 | (1.17) |
| | October 2011 | 0 | 95 | 0% | 0 | | 2457 | 0% | -0.64 | (1.39) |
| | September 2011 | 0 | 96 | 0% | 0 | | 2501 | 0% | -0.33 | (1.20) |
| | August 2011 | 0 | 96 | 0% | 0 | | 2531 | 0% | -0.43 | (1.26) |
| | July 2011 | 0 | 98 | 0% | 0 | 6 | 2570 | 0% | -0.47 | (1.29) |
| | June 2011 | 0 | 97 | 0% | 0 | 5 | 2624 | 0% | -0.42 | (1.26) |
| | May 2011 | 1 | 97 | 1% | 0.101 | 10 | 2660 | 0% | 1.04 | (0.73) |
| | April 2011 | 0 | 100 | 0% | 0 | 19 | 2713 | 1% | -0.82 | (1.50) |
| MR-8 Trouble Rate Dark Fiber - IOF | March 2012 | 3 | 2005 | 0% | 0.0387 | 1050 | 234105 | 0% | -1.99 | (2.21) |
| Diagnostic | February 2012 | 5 | 2038 | 0% | 0.0495 | 1115 | 235903 | 0% | -1.49 | (1.91) |
| | January 2012 | 7 | 2039 | 0% | 0.0585 | 1506 | 237728 | 1% | -1.64 | (2.00) |
| | December 2011 | 7 | 2054 | 0% | 0.0583 | 988 | 239450 | 0% | -0.51 | (1.31) |
| | November 2011 | 11 | 2058 | 1% | 0.0729 | 1049 | 241148 | 0% | 0.68 | (0.58) |
| | October 2011 | 5 | 2093 | 0% | 0.0488 | 1217 | 243047 | 1% | -1.69 | (2.03) |
| | September 2011 | 0 | 2099 | 0% | 0 | 1026 | 244755 | 0% | -2.96 | (2.80) |
| | August 2011 | 8 | 2115 | 0% | 0.0614 | 1229 | 246850 | 1% | -0.78 | (1.47) |
| | July 2011 | 4 | 2084 | 0% | 0.0438 | 1054 | 248762 | 0% | -1.62 | (1.99) |
| | June 2011 | 11 | 2094 | 1% | 0.0723 | 1137 | 251079 | 0% | 0.49 | (0.70) |
| | May 2011 | 8 | 2058 | 0% | 0.0622 | 1184 | 253224 | 0% | -0.52 | (1.32) |
| MD 0 Travible Date Dark Fiber 1 and | April 2011 | 5 | 2060 | 0% 0% | 0.0492 | 1103 | 255486 | 0% | -1.30 | (1.79) |
| MR-8 Trouble Rate Dark Fiber - Loop | March 2012 | 0 | 230 230 | 0% | 0 | 58 39 | 33509 33946 | 0% 0% | -0.63 -0.51 | (1.38) |
| Diagnostic | February 2012 January 2012 | 0 | 230 | 0% | 0 | | 33760 | 0% | -0.51 -0.52 | (1.31) (1.32) |
| | December 2011 | 0 | 230 | 0% | 0 | | 33849 | 0% | -0.46 | (1.28) |
| | November 2011 | 0 | 235 | 0% | 0 | | 33974 | 0% | -0.57 | (1.35) |
| | October 2011 | 1 | 235 | 0% | 0.0651 | 28 | 34113 | 0% | 1.83 | (0.44) |
| | September 2011 | 0 | 235 | 0% | 0.0001 | | 34359 | 0% | -0.52 | (1.31) |
| | August 2011 | 0 | 235 | 0% | 0 | | 34557 | 0% | -0.45 | (1.27) |
| | July 2011 | 0 | 235 | 0% | 0 | | 34722 | 0% | -0.47 | (1.29) |
| | June 2011 | 0 | 235 | 0% | 0 | | 34942 | 0% | -0.38 | (1.23) |
| | May 2011 | 0 | 235 | 0% | 0 | | 35264 | 0% | -0.45 | (1.28) |
| | April 2011 | 0 | 237 | 0% | 0 | | 35659 | 0% | -0.51 | (1.31) |
| MR-8 Trouble Rate DS0 Parity | March 2012 | 1 | 522 | 0% | 0.0437 | 10 | 4879 | 0% | -0.06 | (1.04) |
| | February 2012 | 0 | 545 | 0% | 0 | 21 | 4942 | 0% | -1.45 | (1.88) |
| | January 2012 | 2 | 545 | 0% | 0.0605 | 9 | 5032 | 0% | 0.99 | (0.40) |
| | December 2011 | 1 | 547 | 0% | 0.0427 | 14 | 5117 | 0% | -0.39 | (1.23) |
| | November 2011 | 1 | 550 | 0% | 0.0426 | 14 | 5182 | 0% | -0.38 | (1.23) |
| | October 2011 | 1 | 555 | 0% | 0.0424 | 10 | 5261 | 0% | -0.05 | (1.03) |
| | September 2011 | 0 | 553 | 0% | 0 | 19 | 5312 | 0% | -1.34 | (1.82) |
| | August 2011 | 1 | 556 | 0% | 0.0424 | 17 | 5477 | 0% | -0.53 | (1.32) |
| | July 2011 | 0 | 573 | 0% | 0 | 16 | 5614 | 0% | -1.22 | (1.74) |
| | | | 573 | 0% | 0.0417 | 16 | 5784 | 0% | -0.44 | (1.27) |
| | June 2011 | 1 | | | 0 | 15 | 5999 | 0% | -1.15 | (1.70) |
| | June 2011 May 2011 | 0 | 573 | 0% | V | | | | | (4.20) |
| | June 2011 May 2011 April 2011 | 0 | 573 577 | 0% | 0.0416 | 18 | 6293 | 0% | -0.49 | (1.30) |
| MR-8 Trouble Rate DS1 Parity | June 2011 May 2011 April 2011 March 2012 | 0 1 0 | 573 577 103 | 0% 0% | 0.0416 0 | 18 0 | 6293 0 | 0% 0% | 0.00 | 0.00 |
| MR-8 Trouble Rate DS1 Parity | June 2011 May 2011 April 2011 March 2012 February 2012 | 0 1 0 0 | 573 577 103 73 | 0% 0% 0% | 0.0416 0 0 | 18 0 0 | 6293 0 0 | 0% 0% 0% | 0.00 0.00 | 0.00 0.00 |
| MR-8 Trouble Rate DS1 Parity | June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 | 0 1 0 0 | 573 577 103 73 98 | 0% 0% 0% 0% | 0.0416 0 0 0 | 18 0 0 | 6293 0 0 | 0% 0% 0% 0% | 0.00 0.00 0.00 | 0.00 0.00 0.00 |
| MR-8 Trouble Rate DS1 Parity | June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 | 0 1 0 0 0 | 573 577 103 73 98 93 | 0% 0% 0% 0% 0% | 0.0416 0 0 0 | 18 0 0 0 | 6293 0 0 0 0 | 0% 0% 0% 0% 0% | 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 0.00 |
| MR-8 Trouble Rate DS1 Parity | June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 | 0 1 0 0 0 0 | 573 577 103 73 98 93 89 | 0% 0% 0% 0% 0% 0% | 0.0416 0 0 0 0 0 0 0.1054 | 18 0 0 0 0 | 6293 0 0 0 0 | 0% 0% 0% 0% 0% | 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 0.00 0.00 |
| /IR-8 Trouble Rate DS1 Parity | June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 October 2011 | 0 1 0 0 0 0 0 1 | 573 577 103 73 98 93 89 | 0% 0% 0% 0% 0% 0% 1% 0% | 0.0416 0 0 0 0 0 0.1054 | 18 0 0 0 0 0 | 6293 0 0 0 0 0 | 0% 0% 0% 0% 0% 0% 0% | 0.00 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 0.00 0.00 0.00 |
| /IR-8 Trouble Rate DS1 Parity | June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 September 2011 | 0 1 0 0 0 0 0 1 1 | 573 577 103 73 98 93 89 87 85 | 0% 0% 0% 0% 0% 0% 1% 0% | 0.0416 0 0 0 0 0 0.1054 0 | 18 0 0 0 0 0 0 0 | 6293 0 0 0 0 0 0 0 | 0% 0% 0% 0% 0% 0% 0% 0% | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 |
| /IR-8 Trouble Rate DS1 Parity | June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 October 2011 September 2011 August 2011 | 0 1 0 0 0 0 0 1 1 0 0 | 573 577 103 73 98 93 89 87 85 | 0% 0% 0% 0% 0% 1% 0% 4% | 0.0416 0 0 0 0 0 0.1054 0 0.19 | 18 0 0 0 0 0 0 0 | 6293 0 0 0 0 0 0 0 0 | 0% 0% 0% 0% 0% 0% 0% 0% | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 |
| MR-8 Trouble Rate DS1 Parity | June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 | 0 1 0 0 0 0 0 1 1 0 0 0 3 0 0 | 573 577 103 73 98 93 89 87 85 80 | 0% 0% 0% 0% 0% 1% 0% 4% | 0.0416 0 0 0 0 0 0.1054 0 0.19 | 18 0 0 0 0 0 0 0 0 0 | 6293 0 0 0 0 0 0 0 0 0 0 | 0% 0% 0% 0% 0% 0% 0% 0% | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 |
| vIR-8 Trouble Rate DS1 Parity | June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 | 0 1 0 0 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 | 573 577 103 73 98 93 89 87 85 80 80 | 0% 0% 0% 0% 0% 1% 0% 0% 4% 0% | 0.0416 0 0 0 0 0 0.1054 0 0 0.19 | 18 0 0 0 0 0 0 0 0 0 0 0 | 6293 0 0 0 0 0 0 0 0 0 0 0 | 0% 0% 0% 0% 0% 0% 0% 0% 0% | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 |
| MR-8 Trouble Rate DS1 Parity | June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 | 0 1 0 0 0 0 0 1 1 0 0 0 3 0 0 | 573 577 103 73 98 93 89 87 85 80 | 0% 0% 0% 0% 0% 1% 0% 4% | 0.0416 0 0 0 0 0 0.1054 0 0.19 | 18 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 6293 0 0 0 0 0 0 0 0 0 0 | 0% 0% 0% 0% 0% 0% 0% 0% | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 |

| | | | _ | • | 1 | 1 | 1 | 1 | 1 | |
|--|-------------------------------|----------|--------|-------|------------------|------------|----------------|----------|----------------|----------|
| | February 2012 January 2012 | 0 | | | 0 | 0 | 0 | 0% 0% | 0.00 0.00 | 0. 0. |
| | December 2011 | 0 | | | 0 | | | | 0.00 | 0. |
| | November 2011 | 0 | | | 0 | | | 0% | 0.00 | 0. |
| | October 2011 | 0 | 19 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0. |
| | September 2011 | 0 | | | 0 | | | 0% | 0.00 | 0. |
| | August 2011 | 0 | | | 0 | | | | 0.00 | 0. |
| | July 2011 | 0 | | | 0 | 0 | 0 | 0% | 0.00 | 0. |
| | June 2011 May 2011 | 1 | | | 0.2233 | 0 | | 0% 0% | 0.00 0.00 | 0. 0. |
| | April 2011 | 0 | | | 0.2233 | 0 | 0 | 0% | 0.00 | 0. |
| MR-8 Trouble Rate E911 Parity | March 2012 | 0 | | | 0 | 91 | 22169 | 0% | -1.19 | (1. |
| o made nate zem namy | February 2012 | 0 | | | 0 | 104 | 25914 | 0% | -1.18 | (1. |
| | January 2012 | 1 | 301 | | 0.0575 | 161 | 22494 | 1% | -0.78 | (1. |
| | December 2011 | 0 | 301 | 0% | 0 | 95 | 22697 | 0% | -1.12 | (1. |
| | November 2011 | 0 | | | 0 | | 22797 | 0% | -1.10 | (1. |
| | October 2011 | 0 | | | 0 | | 23129 | 0% | -1.12 | (1 |
| | September 2011 | 0 | | | 0 | | 23428 | 0% | -1.19 | (1 |
| | August 2011 | 0 | | | 0 | 127 102 | 23627 24952 | 1% 0% | -1.32 -1.17 | (1 (1 |
| | July 2011 June 2011 | 0 | | | 0 | 135 | 25139 | 1% | -1.17 | (1 |
| | May 2011 | 1 | | | 0.0537 | 141 | 25375 | 1% | -0.66 | (1 |
| | April 2011 | 1 | 346 | | 0.0537 | 99 | 25658 | 0% | -0.29 | (1 |
| IR-8 Trouble Rate Enhanced Extended | March 2012 | 5 | | | 0.3777 | 90 | 7086 | 1% | 7.66 | `1 |
| oops - DS0 Capable Diagnostic | February 2012 | 3 | 119 | 3% | 0.1568 | 83 | 8291 | 1% | 1.65 | (0 |
| | January 2012 | 0 | | | 0 | 175 | | 2% | -0.75 | (1 |
| | December 2011 | 5 | | | 0.4125 | 124 | 7368 | 2% | 7.47 | 1 |
| | November 2011 | 3 | | | 0.325 | 108 | 7489 | 1% | 4.42 | 0 |
| | October 2011 | 1 0 | 25 | | 0.196 | 91 88 | 7572 7643 | 1% | 1.28 -0.54 | (0 |
| | September 2011 August 2011 | 4 | | | 0.3666 | 121 | 7643 | 1% 2% | -0.54 5.81 | (1 0 |
| | July 2011 | 2 | | | 0.3666 | 115 | 7874 | 1% | 2.50 | (0 |
| | June 2011 | 0 | | | 0.2070 | 128 | 7958 | 2% | -0.70 | (1 |
| | May 2011 | 0 | | | 0 | 89 | 8047 | 1% | -0.56 | (1 |
| | April 2011 | 1 | 25 | 4% | 0.196 | 113 | 8125 | 1% | 1.11 | (C |
| R-8 Trouble Rate Enhanced Extended | March 2012 | 0 | | | 0 | 3 | 1209 | 0% | -0.09 | (1 |
| oops - DS1 Capable Parity | February 2012 | 0 | | | 0 | 2 | 1318 | 0% | -0.12 | (1 |
| | January 2012 | 1 | 3 | | 0.4714 | 2 | 1231 | 0% | 14.25 | (|
| | December 2011 | 0 | | | 0 | 1 | 1240 | 0% | -0.05 | (1 |
| | November 2011 October 2011 | 0 | | | 0 | | | 0% 0% | -0.10 0.00 | (1 |
| | September 2011 | 0 | | | 0 | | 1264 | 0% | -0.10 | (1 |
| | August 2011 | 0 | | | 0 | | | 0% | 0.00 | () |
| | July 2011 | 0 | | | 0 | | 1292 | 0% | -0.07 | (1 |
| | June 2011 | 0 | 3 | 0% | 0 | 0 | 1298 | 0% | 0.00 | Ô |
| | May 2011 | 0 | | | 0 | | | 0% | -0.10 | (1 |
| | April 2011 | 0 | | | 0 | | | 0% | -0.10 | (1 |
| IR-8 Trouble Rate Enhanced Extended | March 2012 | 0 | | | 0 | 4 | 2985 | 0% | -0.99 | (1 |
| oops - DS3 Capable Diagnostic | February 2012 | 1 0 | | | 0.0316 | 5 | 3306 2972 | 0% | -0.37 | (1 |
| | January 2012 December 2011 | 0 | | | 0 | 2 | 2972 | 0% 0% | -0.99 -0.70 | (1 (1 |
| | November 2011 | 1 | | | 0.0323 | 3 | 2974 | 0% | 0.03 | (0 |
| | October 2011 | 0 | | | 0 | 6 | | 0% | -1.19 | (1 |
| | September 2011 | 0 | 956 | 0% | 0 | 6 | 3148 | 0% | -1.18 | (1 |
| | August 2011 | 0 | | | | 9 | 3150 | 0% | -1.45 | (1 |
| | July 2011 | 0 | | | 0 | 4 | | 0% | -0.96 | (1 |
| | June 2011 | 0 | | | 0 | | | 0% | -1.66 | (2 |
| | May 2011 | 0 | | | 0 | | 3324 | 0% | -1.08 | (1 |
| R-8 Trouble Rate Frame Relay Parity | April 2011 March 2012 | 0 | | | 0 | | 3529 0 | 0% 0% | -1.25 0.00 | (1 |
| int-o Housie Nate Flattie Relay Parity | February 2012 | 0 | | | 0 | 0 | | 0% | 0.00 | (|
| | January 2012 | 1 | | | 0.126 | 0 | | 0% | 0.00 | (|
| | December 2011 | 1 | 62 | | 0.126 | 0 | | 0% | 0.00 | (|
| | November 2011 | 0 | | | 0 | 0 | | 0% | 0.00 | Ò |
| | October 2011 | 1 | | | 0.127 | 0 | | | 0.00 | (|
| | September 2011 | 2 | | | 0.1781 | 0 | | | 0.00 | (|
| | August 2011 | 1 | 58 | | 0.1302 | 0 | | | 0.00 | (|
| | July 2011 | 1 | | | 0.1324 | 0 | | | 0.00 | (|
| | June 2011 | 0 | | | 0 | 0 | | | 0.00 | (|
| | May 2011 April 2011 | 0 | | | 0 | | | 0% | 0.00 0.00 | (|
| R-8 Trouble Rate ISDN Primary Parity | April 2011 March 2012 | 56 | | | 0.1304 | 90 | | 1% | 1.94 | |
| | February 2012 | 32 | | | 0.1106 | 83 | | 1% | 1.06 | (|
| | January 2012 | 136 | | | 0.2046 | 175 | 7291 | 2% | 6.03 | (|
| | December 2011 | 66 | | | 0.145 | 124 | | 2% | 1.69 | |
| | November 2011 | 60 | 3016 | 2% | 0.1396 | 108 | 7489 | 1% | 2.13 | |
| | October 2011 | 66 | | | 0.1483 | 91 | 7573 | 1% | 4.43 | |
| | September 2011 | 57 | | | 0.1394 | 88 | 7644 | 1% | 3.56 | |
| | August 2011 | 73 | | | 0.1587 | 121 | 7737 | 2% | 3.75 | , |
| | July 2011 | 61 | | | 0.129 | 115 | | 1% | 0.97 | (|
| | June 2011 | 66 | | | 0.1344 | 128 | 7959 | 2% | 0.91 | (|
| | May 2011 April 2011 | 59 83 | | | 0.1282 0.1511 | 89 113 | | 1% 1% | 2.68 4.03 | (|
| | | | . 3340 | . 470 | | . 113 | . 0120 | 1 70 | 4.03 | |
| IR-8 Trouble Rate Line Sharing Parity | March 2012 | 0 | | | 0 | | | | 0.00 | (|

| | I 2040 | | 50 | 00/ | 0.4070 | | 0 | 00/ | | 0.00 |
|---|--------------------------------|----|-------------------|----------------|----------------------------|---------------|------------------|----------|----------------|----------------|
| | January 2012 December 2011 | 1 | 52 49 | 2% 0% | 0.1373 | 0 | 0 | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| | November 2011 | 0 | 48 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 45 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | September 2011 | 0 | 45 | 0% | 0 1 1 7 1 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2011 July 2011 | 0 | 45 59 | 2% 0% | 0.1474 | | 0 | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| | June 2011 | 1 | 49 | 2% | 0.1414 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 43 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | _April 2011 | 1 | 45 | 2% | 0.1474 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-8 Trouble Rate Line Splitting Parity | March 2012 February 2012 | 0 | 0 | 0% 0% | 0 | 0 | 0 | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| | January 2012 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 4 | 0% | 0 | 15 | 868 | 2% | -0.26 | (1.16 |
| | November 2011 | 0 | 4 | 0% | 0 | | 882 | 0% | -0.13 | (1.08 |
| | October 2011 September 2011 | 0 | 4 | 0% 0% | 0 | | 909 921 | 0% 1% | -0.11 -0.24 | (1.07 (1.15 |
| | August 2011 | 0 | 4 | 0% | 0 | | 948 | 1% | -0.23 | (1.13 |
| | July 2011 | 0 | 4 | 0% | 0 | | 960 | 1% | -0.23 | (1.14 |
| | June 2011 | 1 | 4 | 25% | 0.433 | 12 | 977 | 1% | 4.31 | (0.01 |
| | May 2011 | 0 | 4 | 0% 0% | 0 | | 992 1007 | 1% 1% | -0.17 -0.14 | (1.10 |
| MR-8 Trouble Rate LIS Trunk Parity | _April 2011 March 2012 | 0 | 76 | 0% | 0 | | 94306 | 0% | -0.14 -0.19 | (1.09 (1.12 |
| mix o mousio nate sie maint i amy | February 2012 | 0 | 51 | 0% | 0 | | 94678 | 0% | -0.14 | (1.08 |
| | January 2012 | 1 | 76 | 1% | 0.114 | 83 | 94437 | 0% | 3.61 | (0.08 |
| | December 2011 | 0 | 76 | 0% | 0 | | 95025 | 0% | -0.18 | (1.11 |
| | November 2011 October 2011 | 0 | 76 76 | 0% 0% | 0 | | 95363 95401 | 0% 0% | -0.19 -0.21 | (1.11 (1.13 |
| | September 2011 | 0 | 76 | 0% | 0 | | 95753 | 0% | -0.18 | (1.13 |
| | August 2011 | 0 | 76 | 0% | 0 | | 95630 | 0% | -0.22 | (1.13 |
| | July 2011 | 0 | 51 | 0% | 0 | | 95917 | 0% | -0.17 | (1.11 |
| | June 2011 | 0 | 51 51 | 0% 0% | 0 | | 95993 95869 | 0% 0% | -0.17 -0.17 | (1.11 (1.10 |
| | May 2011 April 2011 | 0 | 51 | 0% | 0 | | 95800 | 0% | -0.17 | (1.10 |
| MR-8 Trouble Rate PBX Parity | March 2012 | 0 | 803 | 0% | 0 | | 847107 | 1% | -2.72 | (2.66 |
| | February 2012 | 1 | 817 | 0% | 0.035 | 8653 | 854227 | 1% | -2.54 | (2.54 |
| | January 2012 December 2011 | 4 | 847 861 | 0% 0% | 0.0686 0.0341 | 11945 7901 | 861932 870009 | 1% 1% | -2.27 -2.45 | (2.38 (2.49 |
| | November 2011 | 2 | 879 | 0% | 0.0341 | 8279 | 878277 | 1% | -2.45 -2.19 | (2.49 |
| | October 2011 | 5 | 911 | 1% | 0.0739 | 8313 | 887048 | 1% | -1.22 | (1.74 |
| | September 2011 | 2 | 938 | 0% | 0.0461 | 7320 | 895912 | 1% | -2.05 | (2.25 |
| | August 2011 | 0 | 967 986 | 0% 0% | 0.0554 | 8229 | 906500 | 1% | -2.97 | (2.81 |
| | July 2011 June 2011 | 3 | 1014 | 0% | 0.0551 0.0444 | 7554 8151 | 916140 927583 | 1% 1% | -1.81 -2.32 | (2.10 (2.41 |
| | May 2011 | 2 | 1033 | 0% | 0.044 | 7967 | 937865 | 1% | -2.30 | (2.40 |
| | _April 2011 | 4 | 1051 | 0% | 0.0616 | 7428 | 947071 | 1% | -1.48 | (1.90 |
| MR-8 Trouble Rate Residence Parity | March 2012 | 0 | 81 | 0% | 0 | | 847107 | 1% | -0.87 | (1.53 |
| | February 2012 January 2012 | 0 | 83 87 | 0% 1% | 0.1066 | 8653 11945 | 854227 861932 | 1% 1% | -0.92 -0.19 | (1.56 (1.11 |
| | December 2011 | 1 | 90 | 1% | 0.1048 | 7901 | 870009 | 1% | 0.20 | (1.09 |
| | November 2011 | 1 | 94 | 1% | 0.1026 | | 878277 | 1% | 0.12 | (1.14 |
| | October 2011 | 1 | 97 | 1% | 0.101 | 8313 | 887048 | 1% | 0.10 | (1.15 |
| | September 2011 August 2011 | 2 | 100 101 | 2% 0% | 0.14 | 7320 8229 | 895912 906500 | 1% 1% | 1.31 -0.96 | (0.48 (1.58 |
| | July 2011 | 1 | 106 | 1% | 0.0967 | 7554 | 916140 | 1% | 0.14 | (1.13 |
| | June 2011 | 2 | 106 | 2% | 0.1361 | 8151 | 927583 | 1% | 1.11 | (0.57 |
| | May 2011 | 3 | 106 | 3% | 0.1658 | | 937865 | 1% | 2.22 | (0.07 |
| MR-8 Trouble Rate Sub-Loop Unbundling | _April 2011 March 2012 | 2 | 111 106798 | 2% 0% | 0.133 0.0043 | 7428 0 | 947071 95957 | 1% 0% | 1.22 0.00 | (0.52 0.00 |
| Diagnostic | February 2012 | 2 | 112344 | 0% | 0.0043 | 1 | 106381 | 0% | 0.64 | (0.61 |
| · | January 2012 | 1 | 106762 | 0% | 0.0031 | 2 | 97046 | 0% | -0.56 | (1.34 |
| | December 2011 | 3 | 105946 | 0% | 0.0053 | 4 | 99110 | 0% | -0.43 | (1.26 |
| | November 2011 October 2011 | 0 | 105826 107074 | 0% 0% | 0.0043 | 3 | 99806 100814 | 0% 0% | 0.64 -1.24 | (0.61 (1.76 |
| | September 2011 | 2 | 107602 | 0% | 0.0043 | | 101725 | 0% | 0.64 | (0.61 |
| | August 2011 | 2 | 108526 | 0% | 0.0043 | 1 | 101461 | 0% | 0.63 | (0.62 |
| | July 2011 | 0 | 107974 | 0% | 0 | | 102971 | 0% | -0.72 | (1.43 |
| | June 2011 | 0 | 111238 | 0% | 0 | | 103259 | 0% | -0.72 | (1.44 |
| | May 2011 April 2011 | 2 | 112488 112911 | 0% 0% | 0.0042 | 0 | 103895 104295 | 0% 0% | 0.00 0.00 | 0.00 |
| MR-8 Trouble Rate UDIT Above DS1 Leve | | 0 | 544 | 0% | 0 | | 23806 | 0% | -0.45 | (1.27 |
| Parity | February 2012 | 0 | 469 | 0% | 0 | 10 | 26067 | 0% | -0.42 | (1.26 |
| | January 2012 | 0 | 448 | 0% | 0 | | 24417 | 0% | -0.63 | (1.38 |
| | December 2011 November 2011 | 0 | 441 449 | 0% 0% | 0.0471 | 11 11 | 24501 25074 | 0% 0% | -0.44 1.79 | (1.27 (0.47 |
| | October 2011 | 0 | 453 | 0% | 0.0471 | 9 | 25398 | 0% | -0.40 | (1.24 |
| | September 2011 | 1 | 456 | 0% | 0.0468 | 13 | 25717 | 0% | 1.59 | (0.53 |
| | August 2011 | 0 | 458 | 0% | 0 | 16 | 26033 | 0% | -0.53 | (1.32 |
| | July 2011 June 2011 | 5 | 451 445 | 1% 0% | 0.1047 0.0669 | 9 | 26329 26719 | 0% 0% | 12.24 3.80 | 1.78 0.20 |
| | May 2011 | 1 | 445 | 0% | 0.0669 | 2 | 26863 | 0% | 5.09 | (0.01 |
| | April 2011 | 0 | 471 | 0% | 0 | | 27265 | 0% | -0.57 | (1.35 |
| | | | | | | | | | | |
| MR-8 Trouble Rate UDIT DS1 Parity | March 2012 | 11 | 473 | 2% | 0.1507 | 6716 | 613002 | 1% | 2.57 | 0.29 |
| MR-8 Trouble Rate UDIT DS1 Parity | | | 473 420 369 | 2% 2% 2% | 0.1507 0.1367 0.1456 | 7538 | 618324 | 1% | 1.28 | (0.36 (0.64 |

| 1 | | | | | | | | | | |
|--|--------------------------------|----------|----------------|----------|------------------|--------------|------------------|----------|----------------|------------------|
| | December 2011 November 2011 | 7 | 336 304 | 1% 2% | 0.1085 0.15 | | 630559 637129 | 1% 1% | 0.17 1.92 | (1.01) (0.06) |
| | October 2011 | 12 | 307 | 4% | 0.1938 | | 644001 | 1% | 4.71 | 1.16 |
| | September 2011 | 4 | 382 | 1% | 0.1018 | | 651157 | 1% | 0.16 | (1.01) |
| | August 2011 | 2 | 341 | 1% | 0.0764 | 7000 | 659650 | 1% | -0.86 | (1.52) |
| | July 2011 | 4 | 312 | 1% | 0.1125 | | 667378 | 1% | 0.55 | (0.78) |
| | June 2011 May 2011 | 5 | 272 255 | 2% 0% | 0.1343 0.0625 | 7014 6783 | 676504 684641 | 1% 1% | 1.30 -0.96 | (0.38) (1.59) |
| | April 2011 | 1 | 252 | 0% | 0.0629 | 6325 | 691585 | 1% | -0.86 | (1.52) |
| MR-8 Trouble Rate Unbundled Loop - 2 | March 2012 | 0 | 12 | 0% | 0 | | 0 | | 0.00 | 0.00 |
| Wire Non-Loaded Parity | February 2012 | 0 | 10 | 0% | 0 | · | 0 | 0% | 0.00 | 0.00 |
| | January 2012 | 1 | 11 | 9% | 0.2875 | | 0 | | 0.00 | 0.00 |
| | December 2011 | 0 | 5 | 0% | 0 | 0 | 0 | | 0.00 | 0.00 |
| | November 2011 October 2011 | 0 | 3 | 0% 0% | 0 | | 0 | | 0.00 0.00 | 0.00 0.00 |
| | September 2011 | 0 | 3 | 0% | 0 | | 0 | | 0.00 | 0.00 |
| | August 2011 | 0 | 3 | 0% | 0 | | 0 | | 0.00 | 0.00 |
| | July 2011 | 0 | 3 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 3 | 0% | 0 | • | 0 | | 0.00 | 0.00 |
| | May 2011 | 0 | 3 | 0% | 0 | | 0 | | 0.00 | 0.00 |
| MR-8 Trouble Rate Unbundled Loop - 4 | _April 2011 March 2012 | 0 | 3 99 | 0% 0% | 0 | 3 | 0 1209 | 0% 0% | 0.00 -0.48 | 0.00 (1.29) |
| Wire Non-Loaded Parity | February 2012 | 0 | 108 | 0% | 0 | 2 | 1318 | 0% | -0.39 | (1.24) |
| , | January 2012 | 2 | 99 | 2% | 0.1407 | 2 | 1231 | 0% | 4.42 | 0.15 |
| | December 2011 | 0 | 99 | 0% | 0 | 1 | 1240 | 0% | -0.27 | (1.17) |
| | November 2011 | 0 | 102 | 0% | 0 | 4 | 1243 | 0% | -0.55 | (1.34) |
| | October 2011 | 1 | 104 105 | 1% 1% | 0.0976 0.0971 | 0 4 | 1251 1264 | 0% 0% | 0.00 | (0.13) |
| | September 2011 August 2011 | 1 | 105 | 1% 1% | 0.0971 | | 1264 1271 | 0% | 1.11 0.00 | (0.73) (0.12) |
| | July 2011 | 0 | 99 | 0% | 0.033 | 2 | 1292 | 0% | -0.38 | (1.23) |
| | June 2011 | 1 | 102 | 1% | 0.0985 | 0 | 1298 | 0% | 0.00 | (0.12) |
| | May 2011 | 0 | 109 | 0% | 0 | 3 | 1307 | 0% | -0.48 | (1.29) |
| MD 0. Teachle Date Hall a " 11 | April 2011 | 1 | 108 | 1% | 0.0958 | | 1309 | | 1.12 | (0.73) |
| MR-8 Trouble Rate Unbundled Loop - ADSL Qualified Parity | March 2012 February 2012 | 2 | 107 113 | 0% 2% | 0.1319 | 90 | 7086 8291 | 1% 1% | -1.16 0.82 | (1.71) (0.71) |
| ADSL Qualified Failty | January 2012 | 0 | 113 | 0% | 0.1318 | | 7290 | 2% | -1.65 | (2.01) |
| | December 2011 | 0 | 113 | 0% | 0 | | 7368 | 2% | -1.38 | (1.84) |
| | November 2011 | 0 | 113 | 0% | 0 | 108 | 7489 | 1% | -1.28 | (1.78) |
| | October 2011 | 0 | 113 | 0% | 0 | | 7572 | 1% | -1.16 | (1.71) |
| | September 2011 | 0 | 113 | 0% | 0 | - 00 | 7643 | 1% | -1.14 | (1.69) |
| | August 2011 July 2011 | 0 | 113 114 | 0% 0% | 0 | 121 115 | 7736 7874 | 2% 1% | -1.33 -1.29 | (1.81) (1.78) |
| | June 2011 | 0 | 114 | 0% | 0 | 128 | 7958 | 2% | -1.36 | (1.82) |
| | May 2011 | 1 | 114 | 1% | 0.0932 | 89 | 8047 | 1% | -0.23 | (1.14) |
| | _April 2011 | 1 | 114 | 1% | 0.0932 | 113 | 8125 | 1% | -0.46 | (1.28) |
| MR-8 Trouble Rate Unbundled Loop - DS1 | | 28 | 13034 | 0% | 0.0463 | 9 | 2212 | 0% | -1.31 | (1.80) |
| Capable Parity | February 2012 | 21 | 11807 | 0% | 0.0421 | 7 | 2847 | 0% | -0.66 | (1.40) |
| | January 2012 December 2011 | 28 30 | 12850 12757 | 0% 0% | 0.0466 0.0484 | 5 7 | 2326 2364 | 0% 0% | -0.67 0.23 | (1.41) (0.86) |
| | November 2011 | 34 | 12709 | 0% | 0.0517 | 2 | 2399 | 0% | 2.87 | 0.74 |
| | October 2011 | 34 | 12614 | 0% | 0.0518 | 11 | 2445 | 0% | -1.22 | (1.74) |
| | September 2011 | 28 | 12568 | 0% | 0.0471 | 3 | 2489 | 0% | 1.34 | (0.18) |
| | August 2011 | 52 | 12451 | 0% | 0.0645 | | 2519 | 0% | 2.25 | 0.37 |
| | July 2011 June 2011 | 33 44 | 12338 12174 | 0% 0% | 0.0516 | | 2558 2612 | 0% 0% | 0.31 1.80 | (0.81) 0.10 |
| | May 2011 | 49 | 12110 | 0% | 0.0635 | 10 | 2647 | 0% | 0.20 | (0.88) |
| | April 2011 | 51 | 12002 | 0% | 0.065 | | 2700 | | -1.57 | (1.95) |
| MR-8 Trouble Rate Unbundled Loop - DS3 | | 0 | 53 | 0% | 0 | - 00 | 7086 | | -0.82 | (1.50) |
| Capable Parity | February 2012 | 0 | 76 | 0% | 0 | | 8291 | 1% | -0.87 | (1.53) |
| | January 2012 December 2011 | 0 | 55 56 | 0% 0% | 0 | | 7290 7368 | 2% 2% | -1.16 -0.98 | (1.70) (1.59) |
| | November 2011 | 0 | 56 | 0% | 0 | | 7489 | | -0.90 | (1.55) |
| | October 2011 | 0 | 58 | 0% | 0 | | 7572 | 1% | -0.84 | (1.51) |
| | September 2011 | 0 | 60 | 0% | 0 | 88 | 7643 | 1% | -0.83 | (1.51) |
| | August 2011 | 0 | 60 | 0% | 0 | | 7736 | | -0.97 | (1.59) |
| | July 2011 | 0 | 61 | 0% | 0 | | 7874 | 1% | -0.95 | (1.58) |
| | June 2011 May 2011 | 0 | 61 63 | 0% 0% | 0 | | 7958 8047 | 2% 1% | -0.99 -0.84 | (1.60) (1.51) |
| | April 2011 | 0 | 68 | 0% | 0 | | 8125 | 1% | -0.98 | (1.51) |
| MR-8 Trouble Rate Unbundled Loop - | March 2012 | 27 | 5198 | 1% | 0.0719 | | 2212 | 0% | 0.70 | (0.58) |
| XDSLi Parity | February 2012 | 12 | 4187 | 0% | 0.0535 | | 2847 | 0% | 0.34 | (0.79) |
| | January 2012 | 16 | 5128 | 0% | 0.0558 | | 2326 | 0% | 0.08 | (0.95) |
| | December 2011 November 2011 | 16 23 | 5054 4993 | 0% 0% | 0.0562 0.0677 | 5 2 | 2364 2399 | 0% 0% | 0.92 5.26 | (0.44) 2.20 |
| | October 2011 | 13 | 4993 4950 | 0% | 0.0677 | | 2399 | 0% | -1.13 | (1.69) |
| | September 2011 | 10 | 4855 | 0% | 0.0453 | 3 | 2489 | 0% | 1.00 | (0.39) |
| | August 2011 | 17 | 4775 | 0% | 0.0596 | 5 | 2519 | 0% | 1.44 | (0.13) |
| | July 2011 | 17 | 4715 | 0% | 0.0599 | | 2558 | 0% | 1.06 | (0.36) |
| | June 2011 | 19 | 4671 | 0% | 0.0636 | | 2612 | 0% | 2.02 | 0.23 |
| | May 2011 | 22 | 4536 4399 | 0% 1% | 0.0695 0.0721 | | 2647 2700 | 0% 1% | 0.71 -0.88 | (0.57) (1.54) |
| | | | +000 | 1 70 | 0.0721 | | | | | |
| MR-8 Trouble Rate Unbundled Loop Apalo | _ April 2011 a March 2012 | | 6843 | 1% | 0 1145 | 90 | 7087 | 1% | 0.32 | יוסטו |
| • | | 91 65 | 6843 6999 | 1% 1% | 0.1145 0.0959 | 83 | 7087 8292 | 1% 1% | 0.32 -0.45 | (0.81) (1.27) |
| MR-8 Trouble Rate Unbundled Loop Analo Parity | g March 2012 | 91 | | | 0.0959 0.1418 | 83 175 | | 1% 2% | | |

| | | | | | | | | , | | |
|---|--------------------------------|------------|----------------|-------------|------------------|--------------|------------------|------------|------------------|-------------------|
| | November 2011 | 92 112 | 6823 6766 | 1% 2% | 0.1153 0.1276 | | 7490 7573 | | -0.47 2.49 | (1.29) 0.51 |
| | October 2011 September 2011 | 73 | 6818 | 1% | 0.1276 | | 7644 | | -0.52 | (1.32) |
| | August 2011 | 75 | 6836 | 1% | 0.1042 | | 7737 | | -2.27 | (2.38) |
| | July 2011 | 93 | 6843 | 1% | 0.1158 | | 7875 | | -0.51 | (1.31) |
| | June 2011 | 85 | 6882 | 1% | 0.1104 | | 7959 | | -1.80 | (2.10) |
| | May 2011 | 70 | 6920 6953 | 1% 1% | 0.1095 0.0998 | | 8048 8126 | | 0.63 | (0.62) |
| MR-8 Trouble Rate Unbundled Loop ISDN | April 2011 March 2012 | 0 | 4 | 0% | 0.0996 | | 1209 | | -2.01 -0.10 | (2.22) (1.06) |
| Capable Parity | February 2012 | 0 | 4 | 0% | 0 | | | | -0.08 | (1.05) |
| , | January 2012 | 0 | 4 | 0% | 0 | 2 | 1231 | 0% | -0.08 | (1.05) |
| | December 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | October 2011 September 2011 | 0 | 0 | 0% 0% | 0 | | | | 0.00 0.00 | 0.00 0.00 |
| | August 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| MR-8 Trouble Rate UNE - P (POTS) Parity | April 2011 | 0 4 | 0 184 | 0% 2% | 0.1458 | | 7077 | 0% 1% | 0.00 1.08 | 0.00 (0.52) |
| WIN-0 Trouble Nate ONE - 1 (FOTS) Fally | February 2012 | 3 | 231 | 1% | 0.1430 | | 8280 | | 0.45 | (0.32) |
| | January 2012 | 7 | 192 | 4% | 0.1874 | 175 | 7281 | 2% | 1.11 | (0.46) |
| | December 2011 | 0 | 194 | 0% | 0 | | 7353 | | -1.80 | (2.09) |
| | November 2011 | 1 | 198 | 1% | 0.0709 | | 7474 | | -1.09 | (1.67) |
| | October 2011 September 2011 | 2 | 204 206 | 1% 0% | 0.0985 0.0695 | 91 88 | 7557 7628 | 1% 1% | -0.29 -0.89 | (1.18) (1.54) |
| | August 2011 | 3 | 210 | 1% | 0.0695 | | 7721 | | -0.69 -0.16 | (1.54) |
| | July 2011 | 2 | 214 | 1% | 0.0962 | 115 | | | -0.64 | (1.39) |
| | June 2011 | 0 | 216 | 0% | 0 | 128 | 7947 | 2% | -1.86 | (2.13) |
| | May 2011 | 1 | 219 | 0% | 0.0674 | | 8036 | | -0.91 | (1.55) |
| MR-8 Trouble Rate UNE P (Centrex) Parity | April 2011 | 150 | 225 49344 | 1% 0% | 0.1147 0.0551 | 113 7766 | 8114 847115 | | -0.07 -13.88 | (1.05) (9.44) |
| WINT-O TTOUDIE NAIE ONE F (Centrex) Fami | February 2012 | 147 | 54567 | 0% | 0.0518 | | 854235 | | -16.82 | (11.22) |
| | January 2012 | 197 | 50195 | 0% | 0.0625 | | 861940 | | -18.51 | (12.25) |
| | December 2011 | 143 | 50603 | 0% | 0.0531 | 7901 | 870017 | 1% | -14.42 | (9.77) |
| | November 2011 | 120 | 51114 | 0% | 0.0484 | 8279 | 878285 | | -16.10 | (10.79) |
| | October 2011 September 2011 | 147 155 | 51629 52155 | 0% 0% | 0.0533 0.0544 | 8313 7320 | 887056 895920 | 1% 1% | -14.96 -12.82 | (10.09) (8.79) |
| | August 2011 | 186 | 52537 | 0% | 0.0594 | 8229 | 906508 | | -13.01 | (8.91) |
| | July 2011 | 155 | 53185 | 0% | 0.0539 | 7554 | 916148 | | -13.22 | (9.04) |
| | June 2011 | 172 | 53510 | 0% | 0.0566 | | 927591 | 1% | -13.43 | (9.17) |
| | May 2011 April 2011 | 166 145 | 53736 54053 | 0% 0% | 0.0555 0.0517 | 7967 7428 | 937873 947079 | | -13.28 -13.23 | (9.07) |
| MR-9A Repair Appointments Met Business | - ' | 0 | 245 | 0% | 0.0517 | | | | -13.23 -0.95 | (9.04) (1.58) |
| Parity | February 2012 | 1 | 360 | 0% | 0.0526 | | 2847 | 0% | 0.12 | (1.18) |
| · | January 2012 | 1 | 271 | 0% | 0.0606 | | 2326 | | 0.19 | (1.13) |
| | December 2011 | 1 | 288 | 0% | 0.0588 | | | | 0.47 | (1.00) |
| | November 2011 October 2011 | 1 | 294 300 | 0% 0% | 0.0582 0.0576 | | 2399 2445 | | 1.44 -0.28 | (0.67) |
| | September 2011 | 1 | 313 | 0% | 0.0576 | | | | 0.96 | (1.17) (0.81) |
| | August 2011 | 2 | 322 | 1% | 0.0786 | | | | 1.60 | (0.45) |
| | July 2011 | 3 | 325 | 1% | 0.0956 | 6 | 2558 | 0% | 2.42 | (0.11) |
| | June 2011 | 1 | 331 | 0% | 0.0549 | | | | 0.43 | (1.02) |
| | May 2011 | 4 | 340 346 | 1% 0% | 0.1078 0.0537 | | 2647 2700 | | 2.26 | (0.08) |
| MR-9A Repair Appointments Met Centrex | April 2011 March 2012 | 1 | 24 | 4% | 0.0537 | | 847107 | | -0.87 1.67 | (1.53) (0.48) |
| Parity | February 2012 | 0 | 23 | 0% | 0.1000 | | 854227 | 1% | -0.49 | (1.29) |
| • | January 2012 | 0 | 13 | 0% | 0 | 11945 | 861932 | | -0.43 | (1.26) |
| | December 2011 | 0 | 13 | 0% | 0 | | 870009 | | -0.35 | (1.21) |
| | November 2011 | 0 | 13 | 0% | 0 | | 878277 | 1% | -0.35 | (1.21) |
| | October 2011 September 2011 | 0 | 13 13 | 0% 0% | 0 | | 887048 895912 | | -0.35 -0.33 | (1.21) (1.20) |
| | August 2011 | 0 | 14 | 0% | 0 | | 906500 | | -0.36 | (1.22) |
| | July 2011 | 0 | 14 | 0% | 0 | | 916140 | | -0.34 | (1.21) |
| | June 2011 | 0 | 14 | 0% | 0 | | 927583 | | -0.35 | (1.21) |
| | May 2011 | 0 | 14 | 0% | 0 | | 937865 | | -0.35 | (1.21) |
| MR-9A Repair Appointments Met Centrex | April 2011 March 2012 | 0 | 14 | 0% 0% | 0 | | 947071 0 | | -0.33 0.00 | (1.20) 0.00 |
| 21 Parity | February 2012 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| • | January 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | October 2011 September 2011 | 0 | 0 | 0% 0% | 0 | | | | 0.00 -0.03 | 0.00 (1.02) |
| | August 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | April 2011 March 2012 | 2 | 0 | 0% 100% | 0 | | 749 | | 0.00 -0.54 | 0.00 (1.33) |
| MR-9A Renair Annointments Met PRY | | | 2 | 100 76 | U | | | | | |
| | | 3 | 3 | 100% | 0 | 691 | 801 | 86% | -0.69 | (1.42) |
| | February 2012 January 2012 | 3 4 | 3 5 | 100% 80% | 0.4 | 958 | 801 1126 | | -0.69 0.32 | (1.42) (1.08) |
| MR-9A Repair Appointments Met PBX Parity | February 2012 | 3 | | | | 958 592 | 1126 700 | 85% 85% | | |

| | October 2011 | 1 | 1 100% | C | | 832 | 90% | -0.33 | (1.20) |
|---|---|------------------|----------------------|---------------------------------------|-------|--------------|----------------------|----------------------|------------------|
| | September 2011 | 0 | 0 0% | 0 | - | 0 | 0% | 0.00 | 0.00 |
| | August 2011 July 2011 | 3 | 5 80% 3 100% | 0.4 | | 791 687 | 91% 90% | 0.91 -0.59 | (0.79) (1.36) |
| | June 2011 | 4 | 9 44% | 0.4969 | | 780 | 88% | 4.02 | 0.73 |
| | May 2011 | 3 | 4 75% | 0.433 | 735 | 847 | 87% | 0.69 | (0.90) |
| | April 2011 | 3 | 3 100% | 0 | | 787 | 87% | -0.68 | (1.41) |
| | March 2012 | 0 | 0 0% | C | | 0 | 0% | 0.00 | 0.00 |
| Residence Parity | February 2012 January 2012 | 0 | 0 0% | , C | | | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| | December 2011 | 0 | 0 0% | 0 | | | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 0 0% | 0 | | | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 1 0% | C | 21 | 23 | 91% | 3.17 | (0.30) |
| | September 2011 | 0 | 0 0% | 0 | | | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | 0 0% | C | - | | | 0.00 | 0.00 |
| | July 2011 June 2011 | 0 | 0 0% | , C | - | | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| | May 2011 | 0 | 0 0% | | | | | 0.00 | 0.00 |
| | April 2011 | 0 | 0 0% | C | | | 0% | 0.00 | 0.00 |
| MR-9B Repair Appointments Met Business | | 0 | 1 0% | C |) 4 | 8 | 50% | 0.94 | (1.08) |
| Parity | February 2012 | 0 | 0 0% | C | | | 0% | 0.00 | 0.00 |
| | January 2012 | 0 | 1 0% | 0 | - | | 100% | 0.00 | (0.41) |
| | December 2011 | 1 | 1 100% 1 100% | 0 | | | 90% | -0.32 | (1.19) |
| | November 2011 October 2011 | 1 | 1 100% | 0 | | | 60% 83% | -0.78 -0.41 | (1.47) |
| | September 2011 | 0 | 0 0% | 0 | | | 03% | 0.00 | (1.25) 0.00 |
| | August 2011 | 1 | 1 100% | C | | 11 | 100% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 0% | C | - | | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 0 0% | C | - | | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 0 0% | C | | | 0% | 0.00 | 0.00 |
| MR-9B Repair Appointments Met PBX | April 2011 March 2012 | 0 | 1 100% 0 0% | 0 | | | 69% 0% | -0.64 0.00 | (1.39) 0.00 |
| Parity | February 2012 | 0 | 0 0% | , . | | | 0% | 0.00 | 0.00 |
| . unty | January 2012 | 0 | 0 0% | i c | | | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 0% | C | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 0 0% | 0 | | | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 0 0% | C | - | | 0% | 0.00 | 0.00 |
| | September 2011 | 0 | 0 0% | 0 | | | 0% 0% | 0.00 0.00 | 0.00 |
| | August 2011 July 2011 | 1 | 1 100% | , 0 | | | 100% | 0.00 | 0.00 0.00 |
| | June 2011 | 0 | 0 0% | , c | | | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 0 0% | C | | | 0% | 0.00 | 0.00 |
| | April 2011 | 0 | 0 0% | C | - | | 0% | 0.00 | 0.00 |
| | March 2012 | 6 | 6 100% | 0 | | 4910 | 89% | -0.86 | (1.52) |
| Residence Parity | February 2012 | 6 | 7 86% | 0.3499 | | 5729 | 91% | 0.46 | (0.99) |
| | January 2012 December 2011 | 7 | 7 100% 2 50% | 0.5 | | 8276 5193 | 91% 89% | -0.85 1.82 | (1.51) (0.49) |
| | November 2011 | 4 | 4 100% | 0.5 | | 5397 | 91% | -0.64 | (1.39) |
| | October 2011 | 8 | 8 100% | C | | 5204 | 92% | -0.82 | (1.50) |
| | September 2011 | 3 | 4 75% | 0.433 | 4156 | 4454 | 93% | 1.46 | (0.58) |
| | August 2011 | 1 | 1 100% | 0 | | 4792 | 95% | -0.24 | (1.14) |
| | July 2011 | 4 | 4 100% | 0 | | 4506 | 94% | -0.48 | (1.29) |
| | June 2011 May 2011 | 3 | 3 100% 0 0% | , C | | 4989 0 | 92% 0% | -0.50 0.00 | (1.30) 0.00 |
| | April 2011 | 0 | 0 0% | | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-9C Repair Appointments Met Business | | 1 | 1 100% | | 5026 | 5659 | 89% | -0.35 | (1.22) |
| | February 2012 | 0 | 0 0% | | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2012 | 0 | 0 0% | 0 | | | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 0% | | - | | | 0.00 | 0.00 |
| | November 2011 October 2011 | 0 | 0 0% | , C | | | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| | September 2011 | 0 | 0 0% | 0 | | | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | 0 0% | | | | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 0% | | | | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 0 0% | | | | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 0% | | | | 0% | 0.00 | 0.00 |
| MR-9C Repair Appointments Met Centrex | April 2011 March 2012 | 0 | 0 0% | | | 0 187 | 0% 81% | 0.00 2.04 | 0.00 (0.48) |
| | February 2012 | 2 | 2 100% | 0 | + | | 84% | -0.62 | (1.38) |
| , | January 2012 | 1 | 1 100% | C | | 208 | 83% | -0.46 | (1.28) |
| | December 2011 | 1 | 1 100% | C | | 157 | 89% | -0.35 | (1.21) |
| | November 2011 | 1 | 1 100% | 0 | | 188 | 83% | -0.45 | (1.27) |
| | October 2011 | 4 | 4 100% | C | | | 86% | -0.78 | (1.48) |
| | September 2011 | 0 | 0 0% | , C | | | 0% 87% | 0.00 | (1.24) |
| | August 2011 July 2011 | 0 | 1 100% | | + | 193 | 87% 88% | -0.39 2.65 | (1.24) (0.31) |
| | June 2011 | 1 | 2 50% | 0.5 | | 200 | 87% | 1.50 | (0.61) |
| | | 1 | 2 50% | 0.5 | + | 189 | 85% | 1.39 | (0.65) |
| | May 2011 | <u> </u> | | | | 407 | 86% | -0.41 | (1.25) |
| | April 2011 | 1 | 1 100% | 0 | | 167 | | | |
| MR-9C Repair Appointments Met | April 2011 March 2012 | 1 0 | 0 0% | C | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-9C Repair Appointments Met | April 2011 March 2012 February 2012 | 1 0 0 | 0 0% 0 0% | C C | 0 0 | 0 | 0% 0% | 0.00 0.00 | 0.00 |
| MR-9C Repair Appointments Met Residence Parity | April 2011 March 2012 February 2012 January 2012 | 1 0 0 0 | 0 0% 0 0% 0 0% | C C | 0 0 | 0 0 0 | 0% 0% 0% | 0.00 0.00 0.00 | 0.00 0.00 |
| MR-9C Repair Appointments Met Residence Parity | April 2011 March 2012 February 2012 | 1 0 0 | 0 0% 0 0% | C C C C C C C C C C C C C C C C C C C | 0 0 0 | 0 0 0 | 0% 0% 0% 0% | 0.00 0.00 | 0.00 |

| | September 2011 | 1 | 1 | 100% | 0 | | 1 | 100% | 0.00 | 0.00 |
|--|--|-----------------------------|----------------------------------|----------------------------|---|------------------|------------------|----------------------------|------------------------------|------------------------------|
| | August 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | July 2011 | 1 | 1 | | 0 | | | | 0.00 | 0.00 |
| | June 2011 May 2011 | 0 | 0 1 | | 0 | | 0 | 0% 100% | 0.00 0.00 | 0.00 0.00 |
| | April 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| NI-1A Trunk Blockage to CTL-Q Tandem | March 2012 | 3 | 3 | | 0 | | 1169 | 93% | -0.48 | (1.29) |
| Offices LIS Trunk Parity 0.01 | February 2012 | 1 | 1 | | 0 | | 1236 | 91% | -0.32 | (1.19) |
| , | January 2012 | 1 | 1 | 100% | 0 | 1381 | 1515 | 91% | -0.31 | (1.19) |
| | December 2011 | 1 | 2 | | 0.5 | | 1088 | 90% | 1.91 | (0.46) |
| | November 2011 | 0 | 1 | | 0 | | 1205 | 91% | 3.14 | (0.20) |
| | October 2011 | 1 | 1 | | 0 | | 1269 | 92% | -0.29 | (1.18) |
| | September 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| | August 2011 July 2011 | 1 0 | <u>1</u> 0 | | 0 | | 1412 0 | 95% 0% | -0.23 0.00 | (1.14) 0.00 |
| | June 2011 | 1 | 1 | | 0 | | 1311 | 93% | -0.27 | (1.17) |
| | May 2011 | 1 | 1 | | 0 | | 1319 | 93% | -0.27 | (1.17) |
| | April 2011 | 1 | 1 | | 0 | | 1211 | 92% | -0.30 | (1.18) |
| NI-1B Trunk Blockage to CTL-Q End | March 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Offices LIS Trunk Parity 0.01 | February 2012 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| | January 2012 | 1 | 1 | | 0 | | 172 | 98% | -0.15 | (1.09) |
| | December 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| | November 2011 | 3 | 3 | | 0 | | 138 0 | | -0.26 0.00 | (1.16) 0.00 |
| | October 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| | September 2011 August 2011 | 2 | 2 | | 0 | | 196 | 96% | -0.29 | (1.18) |
| | July 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| | May 2011 | 2 | 2 | | 0 | 145 | 148 | 98% | -0.20 | (1.12) |
| | April 2011 | 1 | 1 | | 0 | | 149 | 99% | -0.12 | (1.07) |
| NI-1C Trunk Blockage to CTL-Q Tandem | March 2012 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| Offices LIS Trunk Diagnostic | February 2012 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | January 2012 | 1 0 | <u>1</u> 0 | | 0 | | 2 | 50% 0% | -0.82 | (1.50) |
| | December 2011 November 2011 | 0 | 0 | | 0 | | | | 0.00 0.00 | 0.00 0.00 |
| | October 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2011 | 1 | 1 | 100% | 0 | 2 | 2 | 100% | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| NI-1D Trunk Blockage to CTL-Q End | March 2012 | 2 | 2 | | 0 | | 637 | 98% | -0.20 | (1.12) |
| Offices LIS Trunk Diagnostic | February 2012 January 2012 | 0 | 0 | | 0 | | 0 | | 0.00 0.00 | 0.00 0.00 |
| | December 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| | November 2011 | 2 | 2 | | 0 | | 628 | 99% | -0.17 | (1.10) |
| | October 2011 | 3 | 3 | | 0 | | 623 | 99% | -0.20 | (1.12) |
| | September 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | | 0 | | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| | June 2011 | 1 | 1 | | 0 | | 714 | 97% | -0.18 | (1.11) |
| | May 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| OP-13A Coordinated Cuts Completed on | April 2011 March 2012 | 12 | 43582 | | 0.0018 | | 0 | 0% 0% | 0.00 0.00 | 0.00 (2.92) |
| Time Unbundled Loop - Analog Benchmark | | 22 | 43342 | | 0.0018 | | 0 | | 0.00 | (2.85) |
| 0.95 | January 2012 | 30 | 41902 | | 0.003 | | | | 0.00 | (2.79) |
| | December 2011 | 6 | 42910 | | 0.0009 | | | | 0.00 | (2.96) |
| | November 2011 | 5 | 28008 | 0% | 0.0008 | | | | 0.00 | (2.95) |
| | October 2011 | 3 | 27744 | | 0.0007 | | | 0% | -24.52 | (15.91) |
| | September 2011 | 5 | 27960 | | 0.0009 | | 16097 | 0% | 4.92 | 1.99 |
| | August 2011 | 2 | 27864 | | 0.0004 | | 16097 | 0% | -18.53 | (12.27) |
| | July 2011 | 3 | 27216 | | 0.0006 | | 16097 | 0% | 15.57 | 8.47 |
| | June 2011 | 5 | 27600 | | 0.0009 0.0012 | | 16097 16097 | 0% | -34.67 | (22.08) |
| | May 2011 April 2011 | 5 | 28632 28848 | | 0.0012 | | | 0% 0% | 45.52 -15.76 | 26.67 (10.58) |
| OP-13A Coordinated Cuts Completed on | March 2012 | 1 | 16195 | | 0.0007 | | 0 | | 0.00 | (2.99) |
| Time Unbundled Loop Other Benchmark | February 2012 | 1 | 16243 | | 0.0006 | | | | 0.00 | (2.97) |
| 0.95 | January 2012 | 1 | 16279 | | 0.0004 | | | | 0.00 | (2.99) |
| | December 2011 | 0 | 16303 | | 0.0002 | | | 0% | 0.00 | (3.00) |
| | November 2011 | 0 | 1956 | | 0 | | | | 0.00 | (3.00) |
| | October 2011 | 0 | 1956 | | 0.0004 | | 14347 | 0% | -1.58 | (1.96) |
| | September 2011 | 0 | 1956 | | 0.0002 | | | 0% | 4.37 | 1.66 |
| | August 2011 | 1 | 1836 | | 0.001 | 1 | 14347 | 0% | 12.48 | 6.58 |
| | July 2011 June 2011 | 0 | 1836 1908 | | 0 | | 14347 14347 | 0% 0% | -3.63 -6.37 | (3.21) |
| 1 | May 2011 | 0 | 1908 | | 0 | | 14347 | 0% | -6.37 -7.02 | (4.87) (5.27) |
| | IVICIY ZUII | 0 | 1956 | | 0 | | | 0% | -3.73 | (3.27) |
| | | | | | | | 14041 | | | |
| OP-13B Coordinated Cuts Started Without | April 2011 | 49 | 44374 | 0% | 0.0107 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog | April 2011 | | 44374 44134 | | 0.0107 0.017 | | | | 0.00 0.00 | 0.00 |
| | April 2011 March 2012 | 49 | | 0% | | 0 | 0 | 0% | | |
| CLEC Approval Unbundled Loop - Analog | April 2011 March 2012 February 2012 January 2012 December 2011 | 49 79 134 54 | 44134 44158 44038 | 0% 0% 0% | 0.017 0.0174 0.0132 | 0 0 | 0 0 0 | 0% 0% 0% | 0.00 0.00 0.00 | 0.00 0.00 0.00 |
| CLEC Approval Unbundled Loop - Analog | April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 | 49 79 134 54 55 | 44134 44158 44038 28560 | 0% 0% 0% 0% | 0.017 0.0174 0.0132 0.0173 | 0 0 0 0 | 0 0 0 | 0% 0% 0% 0% | 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 0.00 |
| CLEC Approval Unbundled Loop - Analog | April 2011 March 2012 February 2012 January 2012 December 2011 | 49 79 134 54 | 44134 44158 44038 | 0% 0% 0% 0% 0% | 0.017 0.0174 0.0132 0.0173 0.0178 | 0 0 0 0 | 0 0 0 0 | 0% 0% 0% 0% 0% | 0.00 0.00 0.00 | 0.00 0.00 0.00 |

| | | | | 1 | | | T | | | |
|--|--------------------------|----------|----------------|----------|------------------|-----|----|----|----------------------|----------------------|
| | August 2011 | 45 | 28824 | 0% | 0.0162 | | 0 | | 0.00 | 0.00 |
| | July 2011 June 2011 | 46 89 | 28272 28560 | 0% 0% | 0.0166 0.019 | | | | 0.00 0.00 | 0.00 0.00 |
| | May 2011 | 41 | 29256 | 0% | 0.019 | 0 | | | 0.00 | 0.00 |
| | April 2011 | 33 | 29496 | 0% | 0.0074 | | | | 0.00 | 0.00 |
| OP-13B Coordinated Cuts Started Without | March 2012 | 1 | 16195 | 0% | 0.0007 | 0 | | | 0.00 | 0.00 |
| CLEC Approval Unbundled Loop Other | February 2012 | 1 | 16243 | 0% | 0.0006 | 0 | 0 | 0% | 0.00 | 0.00 |
| Diagnostic | January 2012 | 1 | 16303 | 0% | 0.001 | 0 | | | 0.00 | 0.00 |
| | December 2011 | 0 | 16303 | 0% | 0.0002 | | | | 0.00 | 0.00 |
| | November 2011 | 0 | 1956 | 0% | 0 | | | | 0.00 | 0.00 |
| | October 2011 | 0 | 1956 | 0% | 0.0004 | | | | 0.00 | 0.00 |
| | September 2011 | 0 4 | 1956 1932 | 0% 0% | 0.0002 0.0081 | 0 0 | | | 0.00 0.00 | 0.00 0.00 |
| | August 2011 July 2011 | 4 | 1932 | 0% | 0.0081 | | | | 0.00 | 0.00 |
| | June 2011 | 8 | 2004 | 0% | 0.0004 | | | | 0.00 | 0.00 |
| | May 2011 | 2 | 2052 | 0% | 0.0051 | 0 | | | 0.00 | 0.00 |
| | April 2011 | 7 | 2052 | 0% | 0.0144 | | | | 0.00 | 0.00 |
| OP-15A Interval for Pending Orders | March 2012 | 45 | 46 | 1 | 0.1458 | 0 | 0 | 0 | 0.00 | (0.09) |
| Delayed Past Due Date Business Parity | February 2012 | 34 | 35 | 1 | 0.1666 | 0 | | | 0.00 | (0.07) |
| | January 2012 | 43 | 45 | 1 | 0.2061 | 0 | | | 0.00 | (0.02) |
| | December 2011 | 41 | 41 | 1 | 0 | | | | 0.00 | (0.16) |
| | November 2011 | 48 | 49 | 1 | 0.1414 | | | | 0.00 | (0.09) |
| | October 2011 | 49 91 | 51 | 1 | 0.1941 | 0 | | | 0.00 | (0.03) |
| | September 2011 | 63 | 95 63 | 1 | 0.2008 | 0 | | | 0.00 0.00 | (0.02) |
| | August 2011 July 2011 | 46 | 47 | 1 | 0.1443 | | | | 0.00 | (0.16) (0.09) |
| | June 2011 | 170 | 172 | 1 | 0.1443 | . 0 | | | 0.00 | (0.09) |
| | May 2011 | 112 | 114 | 1 | 0.1313 | | | | 0.00 | (0.10) |
| | April 2011 | 130 | 133 | 1 | 0.1485 | 0 | | | 0.00 | (0.09) |
| OP-15A Interval for Pending Orders | March 2012 | 0 | 0 | | | | | | 0.00 | 0.00 |
| Delayed Past Due Date Enhanced Extended | February 2012 | 0 | 0 | | | | | | 0.00 | 0.00 |
| Loops (EELs) Diagnostic | January 2012 | 0 | 0 | | | | | | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0 | | | | | 0.00 | 0.00 |
| | August 2011 July 2011 | 0 | 0 | 0 | 0 | | | | 0.00 0.00 | (0.16) 0.00 |
| | June 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| OP-15A Interval for Pending Orders | March 2012 | 0 | 46 | | | | | | 0.00 | 0.00 |
| Delayed Past Due Date LIS Trunk Parity | February 2012 | 0 | 35 | 0 | 0 | | | 0 | 0.00 | 0.00 |
| , | January 2012 | 0 | 45 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2011 | 0 | 41 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2011 | 0 | 50 | 0 | | | | | 0.00 | 0.00 |
| | October 2011 | 0 | 51 | 0 | | | | | 0.00 | 0.00 |
| | September 2011 | 0 | 95 | 0 | | | | | 0.00 | 0.00 |
| | August 2011 | 0 | 63 | 0 | | | | | 0.00 | 0.00 |
| | July 2011 | 0 | 47 | 0 | | | | | 0.00 | 0.00 |
| | June 2011 | 0 | 176 115 | 0 | | | | | 0.00 0.00 | 0.00 0.00 |
| | May 2011 April 2011 | 1 | 134 | 0 | | 0 | | | 0.00 | 0.00 |
| OP-15A Interval for Pending Orders | March 2012 | 0 | 0 | | | | | | 0.00 | 0.00 |
| Delayed Past Due Date Residence Parity | February 2012 | 1 | 11 | 0 | | | 0 | 0 | 0.00 | 0.00 |
| ,, | January 2012 | 0 | 6 | 0 | | | 0 | 0 | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2011 | 0 | 33 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2011 | 0 | 2 | | | | | | 0.00 | 0.00 |
| | September 2011 | 0 | 15 | | | | | | 0.00 | 0.00 |
| | August 2011 | 0 | 1 | | | | | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| | June 2011 | 0 | 30 | | | | | | 0.00 0.00 | 0.00 |
| | May 2011 April 2011 | 0 | 17 | 0 | | | | | 0.00 | 0.00 0.00 |
| OP-15A Interval for Pending Orders | March 2012 | 0 | 0 | | | | | | 0.00 | 0.00 |
| Delayed Past Due Date Unbundled Loop - 2 | | 7 | 1 | | 0 | | 70 | | -1.17 | (1.71) |
| Wire Non-Loaded Parity | January 2012 | 0 | 0 | | | | | | 0.00 | 0.00 |
| , | December 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | | | 0 | | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| OP-15A Interval for Pending Orders | April 2011 March 2012 | 808 | 5 | | 144.35 | | | | 0.00 0.00 | 0.00 |
| Delayed Past Due Date Unbundled Loop - | February 2012 | 720 | 4 | | 130 | | | | 0.00 | 0.00 0.00 |
| ADSL Qualified Parity | January 2012 | 636 | 4 | | 130 | | | | 0.00 | 0.00 |
| | December 2011 | 548 | 4 | | 130 | | | | 0.00 | 0.00 |
| i e | November 2011 | 466 | 5 | | | | | | 0.00 | 0.00 |
| | | | | | | | | | | |
| | October 2011 | 384 | 4 | | | | 0 | 0 | 0.00 | 0.00 |
| | | | | 75 | 130 | 0 | 0 | 0 | 0.00 0.00 0.00 | 0.00 0.00 0.00 |

| | | | 1 | 1 | | | | | | |
|---|--------------------------------|----------------|----------|------------|------------------|----------------|------------|----------|----------------|------------------|
| | July 2011 June 2011 | 226 206 | 1 | 226 206 | 0 | 0 | 0 | 0 | 0.00 0.00 | 0.00 0.00 |
| | May 2011 | 184 | 1 | 184 | 0 | | 0 | 0 | 0.00 | 0.00 |
| | April 2011 | 165 | 2 | 83 | 113.84 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-15A Interval for Pending Orders | March 2012 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| Delayed Past Due Date Unbundled Loop - | February 2012 | 0 | 0 | 0 | 0 | | 0 | 0 | 0.00 | 0.00 |
| DS1 Capable Parity | January 2012 December 2011 | 0 | 0 | 0 | 0 | | 0 | 0 | 0.00 -1.35 | 0.00 |
| | November 2011 | 0 | 0 | 0 | 0 | | 0 | 0 | 0.00 | (1.82) 0.00 |
| | October 2011 | 0 | 0 | 0 | 0 | | 0 | 0 | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0 | 0 | | 0 | 0 | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0 | 0 | | 0 | 0 | 0.00 | 0.00 |
| | June 2011 | 43 | 1 | 43 21 | 0 | | 0 | 0 | 0.00 | 0.00 |
| | May 2011 April 2011 | 21 0 | 1 | 0 | 0 | | 0 | 0 | 0.00 0.00 | 0.00 0.00 |
| OP-15A Interval for Pending Orders | March 2012 | 447 | 3 | 149 | 16.46 | 38355 | 310 | 124 | 0.65 | (0.76) |
| Delayed Past Due Date Unbundled Loop | February 2012 | 376 | 3 | 125 | 13.58 | 34319 | 331 | 104 | 0.63 | (0.71) |
| Analog Parity | January 2012 | 318 | 4 | 80 | 47.89 | 28234 | 327 | 86 | -0.27 | (1.16) |
| | December 2011 | 239 | 3 | 80 | 8.96 | 25727 | 370 | 70 | 0.42 | (0.77) |
| | November 2011 | 176 | 5 | 35 | 30.16 | 19717 | 355 | 56 | -1.23 | (1.75) |
| | October 2011 September 2011 | 107 39 | 3 | 36 13 | 3.79 | 16876 11321 | 395 408 | 43 28 | -0.33 -0.61 | (1.20) (1.37) |
| | August 2011 | 0 | 1 | 0 | 0 | | 159 | 46 | -0.81 | (1.49) |
| | July 2011 | 22 | 1 | 22 | 0 | | 136 | 41 | -0.38 | (1.23) |
| | June 2011 | 48 | 5 | 10 | 8.2 | 4466 | 114 | 39 | -1.42 | (1.86) |
| | May 2011 | 0 | 0 | 0 | 0 | | 0 | 0 | 0.00 | 0.00 |
| OD AED Count of Dec 110 October 5 | April 2011 | 0 | 0 | 0 | 0 657.77 | | 0 | 0 | 0.00 | 0.00 |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons Business Diagnostic | March 2012 February 2012 | 26532 25722 | 38 48 | 698 536 | 657.77 645.78 | 0 | 0 | 0 | 0.00 0.00 | 0.00 0.00 |
| TOT I ACHINES INCASONS DUSINESS DIAGNOSTIC | January 2012 | 23494 | 24 | 979 | 631.84 | 9 | 1 | 9 | 0.00 | 0.00 |
| | December 2011 | 23888 | 28 | 853 | 645.26 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2011 | 23364 | 30 | 779 | 654.81 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2011 | 22812 | 26 | 877 | 622.65 | 78 | 3 | 26 | 0.00 | 0.00 |
| | September 2011 | 22266 | 26 | 856 | 622.65 | 15 | 3 | 5 | 0.00 | 0.00 |
| | August 2011 July 2011 | 21749 20940 | 24 21 | 906 997 | 594.45 544.29 | 0 | 0 | 0 | 0.00 0.00 | 0.00 0.00 |
| | June 2011 | 20520 | 21 | 977 | 544.29 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2011 | 20058 | 21 | 955 | 544.29 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2011 | 20009 | 25 | 800 | 587.16 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-15B Count of Pending Orders Delayed | March 2012 | 20456 | 42 | 487 | 485.07 | 0 | 0 | 0 | 0.00 | 0.00 |
| for Facilities Reasons Enhanced Extended | February 2012 | 20422 | 38 | 537 | 474.01 | 0 | 0 | 0 | 0.00 | 0.00 |
| Loops (EELs) Diagnostic | January 2012 December 2011 | 18418 17782 | 25 24 | 737 741 | 444.26 433.64 | 9 | 1 | 9 | 0.00 0.00 | 0.00 0.00 |
| | November 2011 | 17278 | 24 | 741 | 433.64 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2011 | 17901 | 25 | 716 | 465.14 | 78 | 3 | 26 | 0.00 | 0.00 |
| | September 2011 | 17376 | 25 | 695 | 465.14 | 15 | 3 | 5 | 0.00 | 0.00 |
| | August 2011 | 16869 | 23 | 733 | 435.8 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2011 | 16647 | 24 | 694 | 431.43 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2011 May 2011 | 16167 15171 | 24 20 | 674 759 | 431.43 391.76 | 0 | 0 | 0 | 0.00 0.00 | 0.00 0.00 |
| | April 2011 | 14778 | 21 | 704 | 412.1 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-15B Count of Pending Orders Delayed | March 2012 | 601 | 7 | 86 | 75.84 | 175 | 3 | 58 | 0.51 | (0.94) |
| for Facilities Reasons LIS Trunk Diagnostic | February 2012 | 496 | 4 | 124 | 15.36 | 126 | 1 | 126 | 0.00 | 0.00 |
| | January 2012 | 364 | 4 | 91 | 32.19 | 581 | 7 | 83 | 0.18 | (0.83) |
| | December 2011 | 172 | 3 | 57 | 27.15 | 479 | 8 | 60 | -0.06 | (1.04) |
| | November 2011 October 2011 | 109 89 | 3 | 36 30 | 27.15 4.16 | 339 331 | 4 10 | 85 33 | -0.99 -0.11 | (1.60) (1.07) |
| | September 2011 | 28 | 4 | 7 | 4.16 | 355 | 6 | 59 | -0.11 -1.62 | (1.07) |
| | August 2011 | 0 | 0 | 0 | 0 | | 0 | 0 | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0 | 0 | | 0 | 0 | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0 | 0 | | 0 | 0 | 0.00 | 0.00 |
| | May 2011 | 0 45 | 1 | 0 | 0 | | 10 11 | 18 7 | -1.20 | (1.73) |
| OP-15B Count of Pending Orders Delayed | April 2011 March 2012 | 3201 | 32 | 45 100 | 61.1 | 73 7019 | 81 | | 6.47 1.03 | 0.04 (0.35) |
| for Facilities Reasons Residence Diagnostic | | 2591 | 29 | 89 | 52.68 | 6276 | 95 | 66 | 2.10 | 0.20 |
| Ziagnotic | January 2012 | 4960 | 99 | 50 | 49.43 | 5221 | 96 | 54 | -0.70 | (1.42) |
| | December 2011 | 3544 | 76 | 47 | 43.23 | 4039 | 96 | 42 | 0.88 | (0.53) |
| | November 2011 | 3144 | 60 | 52 | 28 | 3186 | 80 | 40 | 2.86 | 0.53 |
| | October 2011 | 1941 | 54 | 36 | 26.12 | 2925 | 99 | 30 | 1.47 | (0.23) |
| | September 2011 August 2011 | 1187 593 | 51 14 | 23 42 | 30.08 33.02 | 1826 1246 | 109 47 | 17 27 | 1.77 1.42 | (0.01) (0.23) |
| | July 2011 | 464 | 18 | 26 | 21.95 | 1063 | 46 | 23 | 0.32 | (0.23) |
| | June 2011 | 307 | 27 | 11 | 11.86 | 700 | 35 | 20 | -1.28 | (1.78) |
| | May 2011 | 141 | 21 | 7 | 4.76 | 789 | 35 | 23 | -2.30 | (2.40) |
| | April 2011 | 8 | 6 | 1 | 2.8 | 734 | 32 | 23 | -1.42 | (1.86) |
| OP-15B Count of Pending Orders Delayed | March 2012 | 0 | 0 | 0 | 0 | | 0 | 0 | 0.00 | 0.00 |
| for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic | February 2012 January 2012 | 1 0 | 0 | 1 | 0 | | 0 | 0 | 0.00 0.00 | 0.00 0.00 |
| THE MON-LOADED DIAGNOSTIC | December 2011 | 0 | 0 | 0 | 0 | | 0 | 0 | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0 | 0 | | 0 | 0 | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0 | 0 | | 0 | 0 | 0.00 | 0.00 |
| | | 0.1 | 0.1 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2011 July 2011 | 0 | 0 | 0 | 0 | | 0 | 0 | 0.00 | 0.00 |

| | luno 2011 | 01 | ما | ام | | ol ol | 0 0 | 1 0.00 |
|--|--------------------------------|----------|----------|------------|------------------|-------|------|--------------|
| | June 2011 May 2011 | 0 | 0 | 0 | 0 | 0 | 0 0 | |
| | April 2011 | 0 | 0 | 0 | 0 | 0 | 0 0 | |
| OP-15B Count of Pending Orders Delayed | March 2012 | 1 | 5 | 0 | 0.4 | 0 | 0 0 | 0.00 |
| for Facilities Reasons Unbundled Loop - | February 2012 | 1 | 4 | 0 | 0.433 | 0 | 0 0 | |
| ADSL Qualified Diagnostic | January 2012 | 1 | 4 | 0 | 0.433 | 0 | 0 0 | |
| | December 2011 | 1 | 4 | 0 | 0.433 0.4899 | 0 | 0 0 | |
| | November 2011 October 2011 | 2 | 5 | 0 | 0.4699 | 0 | 0 0 | |
| | September 2011 | 1 | 4 | 0 | 0.433 | 0 | 0 0 | |
| | August 2011 | 1 | 3 | 0 | 0.4714 | 0 | 0 0 | |
| | July 2011 | 1 | 1 | 1 | 0 | 0 | 0 0 | |
| | June 2011 | 1 | 1 | 1 | 0 | 0 | 0 0 | 0.00 |
| | May 2011 | 1 | 1 | 1 | 0 | 0 | 0 0 | |
| | April 2011 | 2 | 2 | 1 | 0 | | 0 0 | |
| | March 2012 | 0 | 0 | 0 | 0 | | 0 0 | |
| or Facilities Reasons Unbundled Loop - DS1 | • | 0 | 0 | 0 | 0 | | 0 0 | |
| Capable Diagnostic | January 2012 December 2011 | 0 | 0 | 0 | 0 | 0 | 0 0 | |
| | November 2011 | 0 | 0 | 0 | 0 | 0 | 0 0 | |
| | October 2011 | 0 | 0 | 0 | 0 | 0 | 0 0 | |
| | September 2011 | 0 | 0 | 0 | 0 | 0 | 0 0 | |
| | August 2011 | 0 | 0 | 0 | 0 | 0 | 0 0 | |
| | July 2011 | 0 | 0 | 0 | 0 | 0 | 0 0 | 0.00 |
| | June 2011 | 0 | 1 | 0 | 0 | 0 | 0 0 | 0.00 |
| | May 2011 | 0 | 1 | 0 | 0 | 0 | 0 0 | |
| | April 2011 | 0 | 1 | 0 | 0 | 0 | 0 0 | |
| • | March 2012 | 0 | 3 | 0 | 0 | | 0 0 | |
| or Facilities Reasons Unbundled Loop | February 2012 | 0 | 3 | 0 | 0 | | 0 0 | |
| analog Diagnostic | January 2012 | 0 | 3 | 0 | 0 | 0 | 0 0 | |
| | December 2011 November 2011 | 1 | 5 | 0 | 0.4 | 0 | 0 0 | |
| | October 2011 | 0 | 3 | 0 | 0.4 | | 0 0 | |
| | September 2011 | 0 | 3 | 0 | 0 | 0 | 0 0 | |
| | August 2011 | 1 | 1 | 1 | 0 | 0 | 0 0 | 0.00 |
| | July 2011 | 0 | 1 | 0 | 0 | 0 | 0 0 | 0.00 |
| | June 2011 | 0 | 5 | 0 | 0 | 0 | 0 0 | 0.00 |
| | May 2011 | 0 | 0 | 0 | 0 | 0 | 0 0 | |
| | April 2011 | 0 | 0 | 0 | 0 | 0 | 0 0 | |
| P-17A Timeliness of Disconnects | March 2012 | 24 | 38 | 63% | 0.4824 | 0 | 0 0% | 0.00 |
| ssociated with LNP Orders LNP | February 2012 | 34 | 48 24 | 71% 83% | 0.4545 0.3727 | 0 | 0 0% | 0.00 |
| enchmark 0.9825 | January 2012 December 2011 | 20 | 28 | 79% | 0.3727 | 0 | 0 0% | 0.00 0.00 |
| | November 2011 | 22 | 30 | 73% | 0.4103 | 0 | 0 0% | 0.00 |
| | October 2011 | 22 | 26 | 85% | 0.3608 | 0 | 0 0% | 0.00 |
| | September 2011 | 22 | 26 | 85% | 0.3608 | 0 | 0 0% | 0.00 |
| | August 2011 | 22 | 24 | 92% | 0.2764 | 0 | 0 0% | 0.00 |
| | July 2011 | 20 | 21 | 95% | 0.213 | 0 | 0 0% | 0.00 |
| | June 2011 | 20 | 21 | 95% | 0.213 | 0 | 0 0% | 0.00 |
| | May 2011 | 20 | 21 | 95% | 0.213 | 0 | 0 0% | 0.00 |
| D 47D T' - 1' - (D' | April 2011 | 24 | 25 | 96% | 0.196 | 0 | 0 0% | 0.00 |
| DP-17B Timeliness of Disconnects | March 2012 | 33 29 | 42 38 | 79% 76% | 0.4103 0.4251 | 0 | 0 0% | 0.00 |
| ssociated with LNP Orders LNP Diagnostic | January 2012 | 23 | 25 | 92% | 0.4251 | 0 | 0 0% | 0.00 0.00 |
| | December 2011 | 22 | 24 | 92% | 0.2713 | 0 | 0 0% | 0.00 |
| | November 2011 | 22 | 24 | 92% | 0.2764 | 0 | 0 0% | 0.00 |
| | October 2011 | 23 | 25 | 92% | 0.2713 | 0 | 0 0% | 0.00 |
| | September 2011 | 23 | 25 | 92% | 0.2713 | 0 | 0 0% | 0.00 |
| | August 2011 | 23 | 23 | 100% | 0 | 0 | 0 0% | 0.00 |
| | July 2011 | 22 | 24 | 92% | 0.2764 | 0 | 0 0% | 0.00 |
| | June 2011 | 24 | 24 | 100% | 0 | 0 | 0 0% | 0.00 |
| | May 2011 | 19 | 20 | 95% | 0.2179 | 0 | 0 0% | 0.00 |
| D.2. Collo Appurated within Towns. | April 2011 | 21 | 21 | 100% | 0 4040 | 0 | 0 0% | 0.00 |
| P-2 Calls Answered within Twenty econds - Interconnect Provisioning Center | March 2012 February 2012 | 3 | 7 | 43% 50% | 0.4949 | 0 | 0 0% | 0.00 0.00 |
| econds - Interconnect Provisioning Center arity | January 2012 | 1 | 4 | 25% | 0.433 | 0 | 0 0% | 0.00 |
| any | December 2011 | 0 | 3 | 0% | 0.433 | 0 | 0 0% | 0.00 |
| | November 2011 | 0 | 3 | 0% | 0 | | 0 0% | 0.00 |
| | October 2011 | 0 | 3 | 0% | 0 | 0 | 0 0% | 0.00 |
| | September 2011 | 1 | 4 | 25% | 0.433 | 0 | 0 0% | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0 | 0 | 0 0% | 0.00 |
| | July 2011 | 0 | 0 | 0% | 0 | 0 | 0 0% | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0 | 0 | 0 0% | 0.00 |
| | May 2011 | 0 | 1 | 0% | 0 | 0 | 0 0% | 0.00 |
| P-3A Installation Commitments Met | April 2011 March 2012 | 9 | 32 | 0% 28% | 0.4496 | 0 | 0 0% | 0.00 |
| | March 2012 February 2012 | 8 | 29 | 28% | 0.4496 | 0 | 0 0% | 0.00 0.00 |
| usiness Parity | January 2012 | 42 | 99 | 42% | 0.4469 | 0 | 0 0% | 0.00 |
| | December 2011 | 21 | 76 | 28% | 0.4942 | 0 | 0 0% | 0.00 |
| | November 2011 | 13 | 60 | 22% | 0.412 | 0 | 0 0% | 0.00 |
| | October 2011 | 11 | 54 | 20% | 0.4028 | 0 | 0 0% | 0.00 |
| | September 2011 | 13 | 51 | 25% | 0.4358 | 0 | 0 0% | 0.00 |
| | August 2011 | 8 | 14 | 57% | 0.4949 | 0 | 0 0% | 0.00 |
| | July 2011 | 10 | 18 | 56% | 0.4969 | 0 | 0 0% | |
| | June 2011 | 11 | 27 | 41% | 0.4914 | 0 | 0 0% | 0.00 |

| | May 2011 | 8 | 21 | 38% | 0.4856 | 0 | 0 | 0% | 0.00 | 0.00 |
|--|--------------------------------|--------------|--------------|--------------|------------------|------------------|--------------------|------------|----------------|----------------------|
| | _April 2011 | 3 | | 50% | 0.5 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-3A Installation Commitments Met Line | March 2012 | 5624 5007 | 5624 5007 | 100% 100% | 0 | | | | 0.00 | (0.05 |
| Splitting Benchmark 0.95 | February 2012 January 2012 | 5112 | 5112 | 100% | 0 | | 0 | | 0.00 0.00 | (0.05 (0.05 |
| | December 2011 | 12854 | 12854 | 100% | 0 | | | | 0.00 | (0.05 |
| | November 2011 | 4922 | 4922 | 100% | 0 | | | | 0.00 | (0.05 |
| | October 2011 | 6946 | 6946 | 100% | 0 | | 0 | 0% | 0.00 | (0.05 |
| | September 2011 | 5890 6051 | 5890 6051 | 100% 100% | 0 | | | 0% | 0.00 0.00 | (0.05 (0.05 |
| | August 2011 July 2011 | 6739 | 6739 | 100% | 0 | | 0 | 0% | 0.00 | (0.05 |
| | June 2011 | 7347 | 7347 | 100% | 0 | | · | | 0.00 | (0.05 |
| | May 2011 | 5266 | 5266 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.05 |
| | _April 2011 | 5095 | 5095 | 100% | 0 | | 0 | 0% | 0.00 | (0.05 |
| OP-3A Installation Commitments Met | March 2012 | 5624 | 5624 | 100% | 0 | | | | 0.00 | 0.00 |
| Residence Parity | February 2012 January 2012 | 5007 5112 | 5007 5112 | 100% 100% | 0 | | | 0% | 0.00 0.00 | 0.00 |
| | December 2011 | 12854 | 12854 | 100% | 0 | | | | 0.00 | 0.00 |
| | November 2011 | 4922 | 4922 | 100% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | October 2011 | 6946 | 6946 | 100% | 0 | | | 0% | 0.00 | 0.00 |
| | September 2011 | 5890 | 5890 | 100% | 0 | | | | 0.00 | 0.00 |
| | August 2011 | 6051 6739 | 6051 6739 | 100% 100% | 0 | | | | 0.00 0.00 | 0.00 |
| | July 2011 June 2011 | 7347 | 7347 | 100% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 5266 | 5266 | 100% | 0 | | | | 0.00 | 0.00 |
| | _April 2011 | 5095 | 5095 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-3B Installation Commitments Met | March 2012 | 4084 | 4277 | 95% | 0.2076 | 720559 | 917691 | 79% | 0.00 | 0.00 |
| Business Parity | February 2012 | 3942 | 4085 | 97% | 0.1838 | 605443 | 841128 | 72% | 0.00 | 0.00 |
| | January 2012 December 2011 | 4481 4530 | 4563 4668 | 98% 97% | 0.1328 0.1694 | 579099 748381 | 858741 801778 | 67% 93% | 0.00 0.00 | 0.00 0.00 |
| | November 2011 | 5017 | 5192 | 97% | 0.1694 | 748381 | 942222 | 93% | 0.00 | 0.00 |
| | October 2011 | 4945 | 5466 | 90% | 0.2937 | 633807 | 972047 | 65% | 0.00 | 0.00 |
| | September 2011 | 5017 | 5192 | 97% | 0.1805 | 651393 | 1014498 | 64% | 0.00 | 0.00 |
| | August 2011 | 5396 | 5731 | 94% | 0.2346 | 823860 | 1249573 | 66% | 0.00 | 0.00 |
| | July 2011 | 4688 | 4889 | 96% | 0.1986 | 786550 | 1036343 | 76% | 0.00 | 0.00 |
| | June 2011 May 2011 | 5180 4944 | 5325 5019 | 97% 99% | 0.1628 0.1213 | 852202 805694 | 1102221 1046270 | 77% 77% | 0.00 0.00 | 0.00 0.00 |
| | April 2011 | 4530 | 4936 | 92% | 0.1213 | 836027 | 1019406 | 82% | 0.00 | 0.00 |
| OP-3B Installation Commitments Met | March 2012 | 1 | 1 | 100% | 0.2 | 821 | 845 | 97% | -0.17 | (1.10 |
| Residence Parity | February 2012 | 5 | 5 | 100% | 0 | 755 | 782 | 97% | -0.42 | (1.26 |
| | January 2012 | 4 | 4 | 100% | 0 | | 685 | 96% | -0.43 | (1.26 |
| | December 2011 | 1 | 1 | 100% | 0 | | 764 | 97% | -0.17 | (1.10 |
| | November 2011 October 2011 | 3 2 | 3 2 | | 0 | | 809 885 | 96% 96% | -0.34 -0.28 | (1.21 (1.17 |
| | September 2011 | 0 | 0 | | 0 | | 000 | 0% | 0.00 | 0.00 |
| | August 2011 | 1 | 1 | 100% | 0 | | 898 | 97% | -0.17 | (1.10 |
| | July 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2011 | 1 | 1 | 100% | 0 | | 1024 | 96% | -0.20 | (1.12 |
| | May 2011 | 2 | | 100% | 0 | | 920 | 98% | -0.20 | (1.12 |
| OP-3C Installation Commitments Met | _ April 2011 March 2012 | 1 0 | 1 0 | 100% 0% | 0 | | 920 | 98% | -0.16 0.00 | (1.10 0.00 |
| Business Parity | February 2012 | 0 | | | 0 | | 0 | | 0.00 | 0.00 |
| , | January 2012 | 0 | | | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | | | 0 | | | | 0.00 | 0.00 |
| | November 2011 | 0 | | | 0 | | | * 7 * | 0.00 | 0.00 |
| | October 2011 September 2011 | 0 | | | 0 | | | | 0.00 0.00 | 0.00 0.00 |
| | August 2011 | 0 | | | 0 | | | | 0.00 | 0.00 |
| | July 2011 | 0 | | | 0 | | | | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 1 | 1 | 100% | 0 | | 0 | 0% | 0.00 | (0.16 |
| OD 2C Installation Committee to the state of | _April 2011 | 1 | 1 | 100% | 0 | | 0 | *,* | 0.00 | (0.16 |
| OP-3C Installation Commitments Met Line Splitting Benchmark 0.95 | March 2012 February 2012 | 8 2 | 8 | | 0.4714 | | 1843 1689 | 96% | -0.58 1.86 | (1.35 (0.46 |
| Spiriting Bonominant 0.00 | January 2012 | 8 | | | 0.47.14 | 1695 | 1759 | 96% | -0.55 | (1.33 |
| | December 2011 | 3 | 5 | 60% | 0.4899 | | 1958 | 97% | 4.53 | 0.39 |
| | November 2011 | 25 | 25 | | 0 | 2169 | 2240 | 97% | -0.90 | (1.55 |
| | October 2011 | 13 | | | 0 | 3569 | 3653 | 98% | -0.55 | (1.34 |
| | September 2011 | 24 34 | 26 34 | | 0.2665 | 3300 3662 | 3377 3743 | 98% | 1.84 -0.86 | (0.29 (1.52 |
| | August 2011 July 2011 | 26 | | | 0 | | 3292 | 98% | -0.86 | (1.52 |
| | June 2011 | 30 | | | 0.1767 | 3435 | 3484 | 99% | 0.86 | (0.78 |
| | May 2011 | 15 | 15 | 100% | 0 | 2986 | 3035 | 98% | -0.49 | (1.30 |
| | _April 2011 | 11 | 11 | | 0 | | 3239 | | -0.42 | (1.26 |
| OP-3C Installation Commitments Met | March 2012 | 0 | | | 0 | | | | 0.00 | 0.00 |
| Residence Parity | February 2012 January 2012 | 0 | 0 | 0% 100% | 0 | | 105 | *,* | 0.00 -0.17 | 0.00 (1.10 |
| | December 2011 | 0 | | | 0 | | | | 0.00 | 0.0 |
| | November 2011 | 0 | | | 0 | | | | 0.00 | 0.0 |
| | | 0 | | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2011 | | | | | | | 20/ | 0.00 | 0.00 |
| | September 2011 | 0 | | | 0 | | | | | |
| | September 2011 August 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0% 0% | | 0 | 0 | 0% 0% | | 0.00 0.00 0.00 |

| CP-2D Institution Commitments Met IURE Method 2012 2 0 05 0.50 4.0 0.3 35 0.0 | | April 2011 | - 1 | 1 | 1000/ | 0 | 140 | 111 | 070/ | 0.17 | (4.40) |
|--|--|----------------------------|-----|----|-------|------|------|------|------|---------------|------------------|
| PROTSS, Parting Commitments Mail Base March 2012 1 1 1 1000 30.00 444 447 1865 4-0.2 1-0.2 1-0.2 1 1 1 1000 30.00 450 470 170 1-0.2 1-0.2 1 1 1 1000 30.00 450 470 170 1-0.2 1 1000 1000 450 170 170 170 170 170 170 170 170 170 17 | OP-3C Installation Commitments Met LINE | _April 2011 -March 2012 | 1 | • | 100% | 0.00 | | 144 | 97% | -0.17 0.00 | (1.10) 0.00 |
| Juniary 2012 3 3 3000 460 473 675 475 | | | | | | | | | | | (1.12) |
| November 2711 7 | ` , | | 5 | 5 | 100% | 0.00 | 460 | 473 | 97% | -0.37 | (1.23) |
| October 2011 O. O. O. O. O. O. O. | | | | | | | | | | | (1.11) |
| September 2011 Agriculture 1 | | | | | | | | | | | (1.24) |
| August 2011 Augus | | | | | | | | | | | 0.00 |
| July 2011 | | | | | | | | | | | (1.13) |
| June 2011 6 | | | | | | | | | | | 0.00 |
| May 2011 1 1 1 1 1 1 1 1 1 | | • | | | | | | | | | (1.17) (1.21) |
| April 2011 | | | | | | | | | | | (1.08) |
| CP-30 Initialisation Commitments Met East Mach 2012 1 1 190% 5 226 228 100% 0.00 | | | | | | | | | | | 0.00 |
| Jesus Jesu | OP-3D Installation Commitments Met Basic | | 1 | 1 | 100% | 0 | 226 | 226 | 100% | 0.00 | 0.00 |
| Described 2011 3 3 100% 0 197 201 98% 0-24 | Rate ISDN Parity | February 2012 | 10 | 10 | 100% | 0 | 222 | 222 | 100% | 0.00 | 0.00 |
| November 2011 11 1 100% 0 258 298 100% 0.00 0 | | • | | | | | | | | | (1.10) |
| October 2011 | | | | | | | | | | | (1.15) |
| September 2011 August 2011 Aug | | | | | | | | | | | 0.00 |
| Appet 2011 July | | | | | | | | | | | (1.09) (1.10) |
| July 2011 | | | | | | | | | | | (1.10) |
| June 2011 3 3 100% 0 588 398 998 0.13 May 2011 4 4 100% 0 352 354 599 0.15 April 2011 4 4 100% 0 352 354 599 0.15 April 2011 4 4 4 100% 0 352 354 599 0.15 April 2011 4 4 4 4 4 4 4 4 4 | | • | | | | | | | | | (1.17) |
| May 2011 | | • | | | | | | | | | (1.08) |
| OP-30 Installation Commitments Mel Dark March 2012 Fiber - I/OF Diagnosis Fiber - I/OF D | | | | | 100% | 0 | | | 99% | | (1.09) |
| Fiber - IOF Diagnospic February 2012 | | | | | | | | | | | 0.00 |
| January 2012 0 0 0 0 0 0 0 0 0 | | | | | | | | | | | 0.00 |
| December 2011 O O O O O O O O O O O O O O O O O O | Fiber - IOF Diagnostic | • | | | | | | | | | 0.00 |
| November 2011 0 0 0 0 0 0 0 0 0 | | | | | | | | | | | 0.00 |
| October 2011 September 2011 2 2 100% 0 0 0 0 0 0 0 0 0 | | | | | | | | | | | 0.00 |
| September 2011 | | | | | | | | | | | 0.00 0.00 |
| August 2011 | | | | | | | | | | | (0.16) |
| July 2011 June 2011 May 2011 April 2 | | | | | | | | | | | 0.00 |
| May 2011 | | • | | | | 0 | | 0 | | | (0.16) |
| OP-3D Installation Commitments Met Pebruary 2012 February 2013 February 2013 February 2013 February 2014 Februar | | June 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-3D Installation Commitments Met Enhanced Extended Loops - DSC Capable Enhanced Extended Loops - DST Capable Enhance | | • | | | | | | | | | 0.00 |
| Enhanced Extended Loops - DSO Capable Renchmark 0.9 | | | | | | | | | | | (0.16) |
| Benchmark 0.9 January 2012 December 2011 November 2011 17 17 100% 0 3428 3433 100% -0.18 November 2011 17 17 100% 0 3686 3689 100% -0.21 100% 0 4460 4464 100% -0.21 100% -0.21 100% -0.21 100% -0.21 100% -0.21 100% -0.21 100% -0.21 100% -0.21 100% -0.21 100% -0.21 100% -0.21 100% -0.22 100% -0. | | | | | | | | | | | (1.07) |
| December 2011 17 17 100% 0 3588 3589 100% -0.12 | | | | | | | | | | | 0.03 |
| November 2011 22 22 100% 0 4028 4037 100% 0.019 September 2011 30 30 30 100% 0 4460 4460 100% 0.019 September 2011 32 32 100% 0 4016 4022 100% 0.24 July 2011 13 13 100% 0 4066 4105 100% 0.04 July 2011 13 13 100% 0 4066 4105 100% 0.04 May 2011 1 1 1 100% 0 4262 4291 100% 0.04 April 2011 3 3 3 100% 0 4461 4405 100% 0.04 April 2011 3 3 3 100% 0 4262 4291 100% 0.05 April 2011 3 3 3 100% 0 4262 4291 100% 0.05 April 2011 3 3 3 100% 0 4262 4291 100% 0.05 April 2011 3 3 3 100% 0 4262 4291 100% 0.05 Benchmark 0.9 February 2012 0 0 0 0 0 0 0 0 0 Benchmark 0.9 February 2012 0 0 0 0 0 0 0 0 0 | Benchmark 0.9 | • | | | | | | | | | (1.11) (1.07) |
| October 2011 40 | | | | | | | | | | | (1.07) |
| September 2011 32 32 100% 0 4016 4022 100% 0.24 | | | | | | | | | | | (1.11) |
| July 2011 13 13 100% 0 4406 4105 100% -0.04 | | | | | | 0 | | | | | (1.13) |
| Direct 2011 2 2 100% 0 4401 4405 100% -0.04 -0.05 | | August 2011 | 23 | 23 | 100% | 0 | 4547 | 4558 | 100% | -0.24 | (1.14) |
| May 2011 | | July 2011 | | | | 0 | | | | -0.17 | (1.10) |
| April 2011 3 3 100% 0 4577 4579 100% -0.04 | | | | | | | | | | | (1.03) |
| OP-3D Installation Commitments Met Enhanced Extended Loops - DS1 Capable February 2012 2 2 100% 0 3940 3947 100% 0.00 Enhanced Extended Loops - DS1 Capable February 2012 0 0 0 0 0 0 0 0 0 | | , | | • | | | | | | | (1.03) |
| Enhanced Extended Loops - DS1 Capable Benchmark 0.9 | OD OD The Helician Committee of Mark | | | | | | | | | | (1.02) |
| Denchmark 0.9 January 2012 December 2011 | | | | | | | | | | | (1.04) 0.00 |
| December 2011 | | | | | | | | | | | 0.00 |
| November 2011 | Deliciliar 0.9 | • | | | | | | | | | 0.00 |
| October 2011 September 2011 O O O O O O O O O | | | | | | | | | | | 0.00 |
| August 2011 | | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2011 | | September 2011 | | | | | | | | | 0.00 |
| June 2011 | | | | | | | | | | | 0.00 |
| May 2011 | | | | | | | | | | | 0.00 |
| April 2011 | | | | | | | | | | | 0.00 |
| OP-3D Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9 March 2012 | | | | | | | | | | | 0.00 |
| Enhanced Extended Loops - DS3 Capable Benchmark 0.9 February 2012 | OP-3D Installation Commitments Met | | | | | | | | | | 0.00 0.00 |
| Benchmark 0.9 January 2012 December 2011 November 2011 O | | | | | | | | | | | 0.00 |
| December 2011 November 2011 2 2 100% 0 0 0 0 0 0 0 0 0 | | • | | | | | | | | | 0.00 |
| November 2011 | | | | | | | | | | | 0.00 |
| October 2011 September 2011 O O O O O O O O O O O O O O O O O O | | | 2 | 2 | 100% | | 6 | | | | (1.31) |
| August 2011 July 2011 D 0 0 0 0% 0 0 0 0 0% D 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | | | 0 | 0 | 0% | | 0 | | | | 0.00 |
| July 2011 | | | | | | | | | | | 0.00 |
| June 2011 | | | | | | | | | | | 0.00 |
| May 2011 | | | | | | | | | | | 0.00 |
| April 2011 0 0 0 0% 0 0 0 0 0% 0.00 OP-3D Installation Commitments Met LIS Trunk Parity February 2012 0 0 0 0% 0 0 0 0 0% 0.00 Pebruary 2012 0 0 0 0% 0 0 0 0 0% 0.00 December 2011 0 0 0 0% 0 0 0 0 0% 0.00 November 2011 0 0 0 0% 0 0 0 0 0% 0.00 October 2011 0 0 0 0% 0 0 0 0 0% 0.00 September 2011 0 0 0 0% 0 0 0 0 0% 0.00 September 2011 0 0 0 0% 0 0 0 0 0% 0.00 July 2011 0 0 0 0% 0 0 0 0 0 0% 0.00 July 2011 0 0 0 0% 0 0 0 0 0 0% 0.00 July 2011 0 0 0 0% 0 0 0 0 0 0% 0.00 May 2011 0 0 0 0% 0 0 0 0 0% 0.00 May 2011 0 0 0 0% 0 0 0 0 0% 0.00 | | | | | | | | | | | 0.00 0.00 |
| OP-3D Installation Commitments Met LIS Trunk Parity March 2012 February 2012 January 2012 December 2011 November 2011 October 2011 August 2011 July 2011 June 2011 June 2011 May 2011 1 1 100% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | | • | | | | | | | | | 0.00 |
| Trunk Parity February 2012 January 2012 December 2011 November 2011 October 2011 August 2011 August 2011 June 2011 May 2011 O 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | OP-3D Installation Commitments Met LIS | | | | | | | | | | 0.00 |
| January 2012 0 0 0% 0 0 0% 0.00 December 2011 0 0 0% 0 0 0% 0.00 November 2011 0 0 0% 0 0 0 0% 0.00 October 2011 0 0 0% 0 0 0 0% 0.00 September 2011 0 0 0% 0 0 0 0% 0.00 August 2011 0 0 0% 0 0 0 0% 0.00 July 2011 0 0 0% 0 0 0 0% 0.00 May 2011 0 0 0% 0 0 0 0% 0.00 | | | | | | | | | | | 0.00 |
| December 2011 0 0 0% 0 0 0 0% 0.00 | • | | | | | | | | | | 0.00 |
| October 2011 0 0 0% 0 0 0% 0.00 September 2011 0 0 0% 0 0 0% 0.00 August 2011 0 0 0% 0 0 0 0% 0.00 July 2011 0 0 0% 0 0 0% 0.00 June 2011 0 0 0% 0 0 0% 0.00 May 2011 0 0 0% 0 0 0 0% 0.00 | | | 0 | | | | | | 0% | | 0.00 |
| September 2011 0 0 0% 0 0 0% 0.00 August 2011 0 0 0% 0 0 0% 0.00 July 2011 0 0 0% 0 0 0 0% 0.00 June 2011 0 0 0% 0 0 0% 0.00 May 2011 0 0 0% 0 0 0 0% 0.00 | | | | | | | | | | | 0.00 |
| August 2011 0 0 0% 0 0 0% 0.00 July 2011 0 0 0% 0 0 0 0% 0.00 June 2011 0 0 0% 0 0 0 0% 0.00 May 2011 0 0 0% 0 0 0 0% 0.00 | | | | | | | | | | | 0.00 |
| July 2011 0 0 0% 0 0 0% 0.00 June 2011 0 0 0% 0 0 0 0% 0.00 May 2011 0 0 0% 0 0 0 0% 0.00 | | | | | | | | | | | 0.00 |
| June 2011 0 0 0% 0 0 0% 0.00 May 2011 0 0 0% 0 0 0 0% 0.00 | | • | | | | | | | | | 0.00 |
| May 2011 0 0 0% 0 0 0 0% 0.00 | | | | | | | | | | | 0.00 |
| | | | | | | | | | | | 0.00 0.00 |
| April 2011 2 2 100% 0 0 0 0 0 00 00 0.00 | | April 2011 | 2 | 2 | | | | | | 0.00 | 0.00 |

| OD OD Jackstonian Committee No. 227 | | - 1 | | 221 | _ | | | 001 | 0.00 | 0.00 |
|--|---|----------------------------|-----------------------|---|---|----------------------------|----------------------------|----------------------------------|--------------------------------------|--------------------------------------|
| OP-3D Installation Commitments Met PBX Parity | March 2012 February 2012 | 0 | 0 | | 0 | | | | 0.00 0.00 | 0.00 0.00 |
| Parity | January 2012 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | December 2011 | 2 | 2 | | 0 | | | | 0.00 | (0.33) |
| | November 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | September 2011 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | August 2011 | 3 | 3 | | 0 | | | | 0.00 | (0.33) |
| | July 2011 | 8 | 10 | | 0.4 | | | | 0.00 | 0.33 |
| | June 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | May 2011 | 1 | 1 | 100% 100% | 0 | | | | 0.00 | (0.33) |
| OP-3D Installation Commitments Met UDIT | _April 2011 | 44 | 44 | | 0 | | | | 0.00 0.00 | (0.33) |
| Above DS1 Level Parity | February 2012 | 16 | 16 | | 0 | | | | 0.00 | (0.33) |
| Abore 50. Level 1 amy | January 2012 | 8 | 8 | | 0 | | | | 0.00 | (0.33) |
| | December 2011 | 22 | 22 | | 0 | | | | 0.00 | (0.33) |
| | November 2011 | 43 | 43 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | October 2011 | 12 | 12 | | 0 | | | | 0.00 | (0.33) |
| | September 2011 | 6 | 6 | | 0 | | | | 0.00 | (0.33) |
| | August 2011 | 18 | 18 | | 0 | | | | 0.00 | (0.33) |
| | July 2011 June 2011 | 6 | 3 | | 0 | | | | 0.00 0.00 | (0.33) (0.33) |
| | May 2011 | 9 | 10 | | 0.3 | | | | 0.00 | 0.00 |
| | April 2011 | 16 | 16 | | 0.5 | | | | 0.00 | (0.33) |
| OP-3D Installation Commitments Met UDIT | | 1 | 1 | | 0 | | | | 0.00 | (0.33) |
| DS1 Parity | February 2012 | 2 | 2 | 100% | 0 | | | | 0.00 | (0.33) |
| | January 2012 | 2 | 2 | | 0 | | | | 0.00 | (0.33) |
| | December 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | November 2011 | 3 | 3 | | 0 | | | | 0.00 | (0.33) |
| | October 2011 | 1 | <u>1</u> | | 0 | | | | 0.00 | (0.33) |
| | September 2011 August 2011 | 0 | <u>0</u> 1 | | 0 | | | | 0.00 0.00 | 0.00 3.00 |
| | July 2011 | 10 | 10 | | 0 | | | | 0.00 | (0.33) |
| | June 2011 | 4 | 4 | | 0 | | | | 0.00 | (0.33) |
| | May 2011 | 1 | 1 | | 0 | | | | 0.00 | (0.33) |
| | _April 2011 | 0 | 0 | | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-3D Installation Commitments Met | March 2012 | 17 | 17 | | 0 | | 1 | 100% | 0.00 | 0.00 |
| Unbundled Loop - 2 Wire Non-Loaded | February 2012 | 17 | 17 | | 0 | | | 100% | 0.00 | 0.00 |
| Benchmark 0.9 | January 2012 | 6 | 6 | | 0 | | | | 0.00 | 0.00 |
| | December 2011 | 7 | 7 | 100% | 0 | | | 100% | 0.00 | 0.00 |
| | November 2011 October 2011 | 8 | <u>8</u> | | 0 | | | | 0.00 0.00 | 0.00 0.00 |
| | September 2011 | 12 | 14 | | 0.3499 | | | 100% | 0.00 | (1.43) |
| | August 2011 | 13 | 15 | | 0.3399 | | | | 0.00 | (1.30) |
| | July 2011 | 20 | 21 | | 0.213 | | | | 0.00 | (1.83) |
| | June 2011 | 38 | 38 | 100% | 0 | 7 | 8 | 88% | -0.97 | (1.59) |
| | May 2011 | 9 | 9 | 100% | 0 | | | 0% | 0.00 | 0.00 |
| | _April 2011 | 18 | 18 | | 0 | | | | 0.00 | 0.00 |
| OP-3D Installation Commitments Met | March 2012 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| Unbundled Loop - ADSL Qualified | February 2012 | 1 | 1 | | 0 | | | | 0.00 | 0.00 |
| Benchmark 0.9 | January 2012 December 2011 | 0 | 0 | | 0 | | | | 0.00 0.00 | 0.00 |
| | November 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | October 2011 | 1 | 1 | | 0 | | | | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | | 0 | | 0 | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | | 0 | | | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| OD 2D Installation Committee and Adv | _April 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| OP-3D Installation Commitments Met Unbundled Loop - DS1 Capable Parity | March 2012 February 2012 | 0 | 0 | | 0 | | | | 0.00 0.00 | 0.00 0.00 |
| Onbundied Loop - DOT Capable Parity | January 2012 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | October 2011 | 3 | 3 | | 0 | | | | -0.63 | (1.38) |
| | September 2011 | 4 | 4 | 100% | 0 | 1 | 1 | 100% | 0.00 | 0.00 |
| | August 2011 | 2 | 2 | | 0 | | | | -0.38 | (1.23) |
| | July 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | June 2011 | 1 | 1 | | 0 | | | | -0.39 | (1.24) |
| | May 2011 | 0 | 2 | | 0 | | | | 0.00 | 0.00 |
| OP-3D Installation Commitments Met | April 2011 March 2012 | 0 | 0 | | 0 | | | | -0.37 0.00 | (1.22) 0.00 |
| | February 2012 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| Unbundled Loop - XDSLi Benchmark 0.9 | 2012 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| Unbundled Loop - XDSLi Benchmark 0.9 | January 2012 | ()) | 0 | | 0 | | | | 0.00 | 0.00 |
| Unbundled Loop - XDSLi Benchmark 0.9 | January 2012 December 2011 | 0 | 0 | 0% | | | | | | 0.00 |
| Unbundled Loop - XDSLi Benchmark 0.9 | | | 0 | | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Unbundled Loop - XDSLi Benchmark 0.9 | December 2011 November 2011 October 2011 | 0 0 0 | 0 | 0% 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Unbundled Loop - XDSLi Benchmark 0.9 | December 2011 November 2011 October 2011 September 2011 | 0 0 0 | 0 0 0 | 0% 0% 0% | 0 0 | 0 | 0 | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| Unbundled Loop - XDSLi Benchmark 0.9 | December 2011 November 2011 October 2011 September 2011 August 2011 | 0 0 0 0 | 0 0 0 | 0% 0% 0% 0% | 0 0 0 | 0 0 | 0 0 0 | 0% 0% 0% | 0.00 0.00 0.00 | 0.00 0.00 0.00 |
| Unbundled Loop - XDSLi Benchmark 0.9 | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 | 0 0 0 0 0 | 0 0 0 0 | 0% 0% 0% 0% | 000000000000000000000000000000000000000 | 0 0 0 | 0 0 0 | 0% 0% 0% 0% | 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 0.00 |
| Unbundled Loop - XDSLi Benchmark 0.9 | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 | 0 0 0 0 0 0 | 0 0 0 0 0 | 0% 0% 0% 0% 0% | 0 0 0 0 0 | 0 0 0 0 | 0 0 0 0 | 0% 0% 0% 0% 0% | 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 0.00 0.00 |
| Unbundled Loop - XDSLi Benchmark 0.9 | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 | 0 0 0 0 0 | 0 0 0 0 | 0% 0% 0% 0% 0% 0% 0% 50% | 000000000000000000000000000000000000000 | 0 0 0 0 0 0 | 0 0 0 0 0 0 | 0% 0% 0% 0% 0% 0% | 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 0.00 |

| Habitada I ana Aralan Barabaradi 0.0 | F-h 2010 | 200 | 240 | 0.40/ | 0.0007 | 1 0 | 1 0 | 00/ | 1 000 | (0.4 |
|--|--|--|--|--|---|--|---|---|---|--|
| Unbundled Loop Analog Benchmark 0.9 | February 2012 January 2012 | 328 115 | 348 115 | 94% 100% | 0.2327 | 0 | 0 | 0% 0% | 0.00 0.00 | (0.1 (0.3 |
| | December 2011 | 144 | 144 | 100% | 0 | | 0 | 0% | 0.00 | (0.3 |
| | November 2011 | 173 | 173 | 100% | 0 | | | 0% | 0.00 | (0.3 |
| | October 2011 | 171 | 173 | 99% | 0.1069 | | | 0% | 0.00 | (0.2 |
| | September 2011 | 148 182 | 148 183 | 100% 99% | 0.0737 | 0 | | 0% 0% | 0.00 | (0.3 |
| | August 2011 July 2011 | 170 | 170 | 100% | 0.0737 | | | 0% | 0.00 0.00 | (0.3 (0.3 |
| | June 2011 | 124 | 125 | 99% | 0.0891 | 0 | | 0% | 0.00 | (0.3 |
| | May 2011 | 149 | 153 | 97% | 0.1596 | 0 | 0 | 0% | 0.00 | (0.2 |
| | _April 2011 | 259 | 260 | 100% | 0.0619 | | | 0% | 0.00 | (0.3 |
| OP-3D Installation Commitments Met | March 2012 | 126 | 136 | 93% | 0.261 | 0 | | 0% | 0.00 | (0.0 |
| Unbundled Loop Conditioned Benchmark 0.9 | February 2012 | 117 | 122 21 | 96% 81% | 0.1983 0.3927 | 0 | 0 | 0% 0% | 0.00 0.00 | (0.2 |
| J.9 | January 2012 December 2011 | 31 | 31 | 100% | 0.3927 | 0 | | 0% | 0.00 | 0.3 (0.3 |
| | November 2011 | 19 | 20 | 95% | 0.2179 | | 0 | 0% | 0.00 | (0.1 |
| | October 2011 | 42 | 42 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.3 |
| | September 2011 | 16 | 17 | 94% | 0.2353 | | | 0% | 0.00 | (0.1 |
| | August 2011 | 12 | 12 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.3 |
| | July 2011 | 25 | 25 | 100% 79% | 0.4051 | 0 | | 0% 0% | 0.00 | (0.3 |
| | June 2011 May 2011 | 23 17 | 29 19 | 89% | 0.3069 | | 0 | 0% | 0.00 0.00 | 0.0 |
| | April 2011 | 127 | 135 | 94% | 0.2361 | 0 | 0 | 0% | 0.00 | (0. |
| OP-3D Installation Commitments Met | March 2012 | 155 | 158 | 98% | 0.1365 | 13 | | 93% | -0.73 | (1.4 |
| Jnbundled Loop ISDN Capable Parity | February 2012 | 149 | 155 | 96% | 0.1929 | 22 | 23 | 96% | -0.10 | (1.0 |
| | January 2012 | 134 | 142 | 94% | 0.2306 | 6 | | 86% | -0.64 | (1.3 |
| | December 2011 | 134 | 145 | 92% | 0.2648 | | | 88% | -0.51 | (1.3 |
| | November 2011 October 2011 | 163 87 | 164 87 | 99% 100% | 0.0778 | 16 13 | 17 14 | 94% 93% | -0.88 -0.96 | (1.5 (1.5 |
| | September 2011 | 106 | 112 | 95% | 0.2252 | 19 | | 86% | -1.03 | (1.6 |
| | August 2011 | 130 | 134 | 97% | 0.1702 | 37 | 39 | 95% | -0.53 | (1.3 |
| | July 2011 | 107 | 116 | 92% | 0.2675 | 17 | 20 | 85% | -0.84 | (1.5 |
| | June 2011 | 132 | 136 | 97% | 0.169 | | | 96% | -0.31 | (1.1 |
| | May 2011 | 165 | 171 | 96% | 0.184 | | | 95% | -0.32 | (1.2 |
| OP-3E Installation Commitments Met Basic | April 2011 | 139 | 141 0 | 99% 0% | 0.1183 | | 39 | 95% 0% | -0.93 0.00 | (1.5 0.0 |
| Rate ISDN Parity | February 2012 | 0 | 0 | 0% | 0 | | | 0% | 0.00 | 0.0 |
| tato 10211 i anty | January 2012 | 0 | 0 | 0% | 0 | | | 0% | 0.00 | 0.0 |
| | December 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.0 |
| | November 2011 | 0 | 0 | 0% | 0 | | | 0% | 0.00 | 0.0 |
| | October 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.0 |
| | September 2011 | 0 | 0 | 0% 100% | 0 | | | 0% 0% | 0.00 0.00 | 0.0 |
| | August 2011 July 2011 | 1 | 1 | 100% | 0 | | 0 | 0% | 0.00 | (0.3 (0.3 |
| | June 2011 | 1 | 1 | 100% | 0 | | | 0% | 0.00 | (0.3 |
| | May 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.0 |
| | _April 2011 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.3 |
| OP-3E Installation Commitments Met E911 | | 420 | 431 | 97% | 0.1577 | 0 | 0 | 0% | 0.00 | (0.2 |
| Parity | February 2012 January 2012 | 341 651 | 367 692 | 93% 94% | 0.2566 0.2361 | 0 | 0 | 0% 0% | 0.00 0.00 | (0. <i>′</i> (0. <i>′</i> |
| | December 2011 | 650 | 662 | 98% | 0.1334 | 0 | 0 | 0% | 0.00 | (0.2 |
| | November 2011 | 588 | 604 | 97% | 0.1606 | | | 0% | 0.00 | (0.2 |
| | October 2011 | 583 | 604 | 97% | 0.1832 | 0 | 0 | 0% | 0.00 | (0.2 |
| | September 2011 | 753 | 775 | 97% | 0.1661 | 0 | | 0% | 0.00 | (0.2 |
| | August 2011 | 771 831 | 793 | 97% | 0.1642 | | | 0% | 0.00 | (0.2 |
| | July 2011 June 2011 | 1080 | 858 1112 | 97% 97% | 0.1746 0.1672 | | | 0% 0% | 0.00 0.00 | (0.2 (0.2 |
| | May 2011 | 1055 | 1069 | 99% | 0.1072 | | | 0% | 0.00 | (0.2 |
| | April 2011 | 836 | 862 | 97% | 0.171 | | | 0% | 0.00 | (0.2 |
| OP-3E Installation Commitments Met | March 2012 | 6 | 14 | 43% | 0.4949 | | | 0% | 0.00 | 1.5 |
| Enhanced Extended Loops - DS1 Capable | February 2012 | 0 | 2 | 0% | 0 | | | 0% | 0.00 | 3.0 |
| Benchmark 0.9 | January 2012 | 15 | 18 | 83% | 0.3727 | 0 | | 0% | 0.00 | 0.2 |
| | December 2011 November 2011 | 3 12 | 5 15 | 60% 80% | 0.4899 0.4 | | | 0% 0% | 0.00 0.00 | 1.0 0.3 |
| | October 2011 | 9 | 10 | 90% | 0.4 | | | 0% | 0.00 | 0.0 |
| | September 2011 | 2 | 8 | 25% | 0.433 | 0 | 0 | 0% | 0.00 | 2.1 |
| | August 2011 | 10 | 15 | 67% | 0.4714 | | | 0% | 0.00 | 0.7 |
| | July 2011 | 9 | 20 | 45% | 0.4975 | | | 0% | 0.00 | 1.5 |
| | June 2011 | 13 | 21 | 62% | 0.4856 | | 0 | 0% | 0.00 | 0.9 |
| | May 2044 | | 6 | 83% | 0.3727 | 0 | | 0% 0% | 0.00 0.00 | 0.2 (0.3 |
| | May 2011 | 5 | | 1000/ | | ı | | 0% | 0.00 | 0.0 |
| DP-3E Installation Commitments Met | _April 2011 | 6 | 6 | 100% 0% | | Λ | 0 | | 0.00 | |
| | • | | | 100% 0% 0% | 0 | | | 0% | 0.00 | 0.0 |
| Enhanced Extended Loops - DS3 Capable | April 2011 March 2012 | 6 | 6 0 | 0% | 0 0 0 | 0 | 0 | | 0.00 0.00 | |
| Enhanced Extended Loops - DS3 Capable | April 2011 March 2012 February 2012 January 2012 December 2011 | 6 0 0 0 | 6 0 0 0 | 0% 0% 0% 0% | 0 0 0 | 0 0 0 | 0 0 0 | 0% 0% 0% | 0.00 0.00 | 0.0 |
| Enhanced Extended Loops - DS3 Capable | April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 | 0 0 0 0 0 | 6 0 0 0 0 | 0% 0% 0% 0% 0% | 0 0 0 0 | 0 0 0 | 0 0 0 | 0% 0% 0% 0% | 0.00 0.00 0.00 | 0.0 0.0 0.0 |
| Enhanced Extended Loops - DS3 Capable | April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 October 2011 | 6 0 0 0 0 0 0 | 6 0 0 0 0 0 0 | 0% 0% 0% 0% 0% 100% | 0 0 0 0 0 | 0 0 0 0 10 | 0 0 0 0 | 0% 0% 0% 0% 100% | 0.00 0.00 0.00 0.00 | 0.0 0.0 0.0 |
| Enhanced Extended Loops - DS3 Capable | April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 October 2011 September 2011 | 6 0 0 0 0 0 0 1 1 | 6 0 0 0 0 0 0 1 | 0% 0% 0% 0% 0% 100% | 0 0 0 0 0 | 0 0 0 0 10 | 0 0 0 0 10 | 0% 0% 0% 0% 100% | 0.00 0.00 0.00 0.00 0.00 | 0.0 0.0 0.0 0.0 |
| Enhanced Extended Loops - DS3 Capable | April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 October 2011 September 2011 August 2011 | 6 0 0 0 0 0 0 1 1 | 6 0 0 0 0 0 1 1 | 0% 0% 0% 0% 0% 100% 0% | 0 0 0 0 0 0 0 0 | 0 0 0 0 10 0 0 | 0 0 0 0 10 0 0 | 0% 0% 0% 0% 100% 0% | 0.00 0.00 0.00 0.00 0.00 0.00 | 0.0 0.0 0.0 0.0 0.0 |
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| Enhanced Extended Loops - DS3 Capable | April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 May 2011 | 6 0 0 0 0 0 1 1 0 0 0 0 1 1 0 0 0 1 0 | 6 0 0 0 0 0 1 1 0 0 0 1 | 0% 0% 0% 0% 0% 0% 100% 0% 100% 0% 0% | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 10 0 0 0 0 0 9 | 0 0 0 10 0 0 0 0 0 0 0 0 | 0% 0% 0% 0% 100% 0% 0% 90% | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 -0.32 0.00 | 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 (1.1 |
| Enhanced Extended Loops - DS3 Capable | April 2011 March 2012 February 2012 January 2012 December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 | 6 0 0 0 0 0 1 1 0 0 0 0 0 0 0 | 6 0 0 0 0 0 1 1 0 0 0 | 0% 0% 0% 0% 0% 100% 0% 0% 100% | 0 0 0 0 0 0 0 0 0 | 0 0 0 10 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 10 0 0 0 0 0 10 0 0 0 0 0 0 0 0 | 0% 0% 0% 0% 100% 0% 0% 0% | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 -0.32 | 0.0 0.0 0.0 0.0 0.0 0.0 0.0 (1.1 |

| Decen Novem Octobe Septer Augus July 20 April 2 March Parity OP-3E Installation Commitments Met UDIT Above DS1 Level Parity OP-3E Installation Commitments Met UDIT Above DS1 Level Parity OP-3E Installation Commitments Met UDIT Above DS1 Level Parity OP-3E Installation Commitments Met UDIT Above DS1 Level Parity OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Pebrus July 20 June 2 May 21 June 2 May 22 June 2 May 20 April 2 May 20 Apri | bruary 2012 nuary 2012 scember 2011 scember 2011 stober 2011 ptember 2011 gust 2011 by 2011 ne 2011 | 0 0 0 0 0 0 1 1 1 0 0 0 0 86 43 44 54 51 52 61 52 61 69 68 0 0 0 0 1 1 1 1 1 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 0 1 1 1 0 0 0 86 44 47 56 51 60 53 63 63 72 0 0 | 0% 0% 0% 0% 100% 100% 0% 0% 0% 0% 100% 98% 99% 99% 100% 99% 95% 100% 95% | 0 0 0 0 0 0 0 0 0 0 0 0.1494 0.1856 0 0.1795 0.1361 0.1753 | 0 0 0 0 6 2 2 | 0 0 0 0 0 0 6 3 3 0 0 0 0 0 0 0 0 0 0 0 | 0% 0% 0% 0% 100% 67% 0% 0% 0% 0% 0% 0% 0% 0% | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 0.00 0.00 0.00 (1.37) 0.00 0.00 (0.33) (0.26) (0.12) (0.21) (0.33) |
|--|--|--|---|--|--|--|--|---|--|--|
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| OP-3E Installation Commitments Met UDIT Above DS1 Level Parity OP-3E Installation Commitments Met UDIT Above DS1 Level Parity OP-3E Installation Commitments Met UDIT Above DS1 Level Parity OP-3E Installation Commitments Met UDIT Above DS1 Level Parity OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity June 2 May 2 April 2 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity June 2 May 2 April 2 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity June 2 May 2 April 2 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity June 2 May 2 April 2 April 2 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity June 2 May 2 April 2 April 2 April 2 April 2 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity June 2 May 2 April 2 Apr | tober 2011 ptember 2011 gust 2011 ly 2011 ne 2011 ay 2011 ril 2011 arch 2012 bruary 2012 bruary 2012 bruary 2012 bruary 2011 tober 2011 ptember 2011 gust 2011 ly 2011 ne 2011 ay 2011 arch 2012 bruary 2012 bruary 2011 comber 2011 gust 2011 ly 2011 arch 2012 bruary 2012 bruary 2012 bruary 2012 bruary 2011 arch 2012 bruary 2011 bruary 2012 bruary 2011 gust 2011 ly 2011 | 0 0 0 1 1 1 0 0 0 86 43 44 54 51 58 52 61 69 68 0 0 0 | 0 0 0 1 1 0 0 0 866 444 477 566 511 600 533 633 536 697 72 | 0% 0% 100% 100% 0% 0% 0% 0% 100% 98% 98% 94% 96% 100% 98% 95% 100% 98% | 0 0 0 0 0 0 0 0 0.1494 0.1856 0 0.1795 0.1361 0.1753 | 0 0 6 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 0 6 3 0 0 0 0 0 0 0 | 0% 0% 100% 67% 0% 0% 0% 0% 0% 0% 0% 0% 0% | 0.00 0.00 0.00 -0.61 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 (1.37) 0.00 0.00 0.00 (0.33) (0.26) (0.12) |
| Septer Augus July 20 April 2 A | ptember 2011 gust 2011 ly 2011 ne 2011 ay 2011 ril 2011 ril 2011 ril 2011 bruary 2012 bruary 2012 bruary 2012 bruary 2011 ly 2011 ly 2011 ly 2011 ly 2011 ay 2011 ay 2011 ay 2011 bruary 2012 bruary 2012 bruary 2012 bruary 2011 ly 2011 | 0 1 1 0 0 0 0 86 43 44 54 51 58 52 61 69 68 0 0 0 | 0 1 1 0 0 0 86 44 47 56 51 60 53 63 53 69 72 | 0% 100% 100% 0% 0% 100% 98% 94% 96% 100% 97% 98% 95% 100% | 0 0 0 0 0 0 0 0.1494 0.1856 0 0.1795 0.1361 0.1753 | 0 6 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 6 3 0 0 0 0 0 0 0 0 | 0% 100% 67% 0% 0% 0% 0% 0% 0% 0% 0% 0% | 0.00 0.00 -0.61 0.00 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 (1.37) 0.00 0.00 (0.33) (0.26) (0.12) (0.21) |
| OP-3E Installation Commitments Met PBX Parity | gust 2011 ly 2011 ne 2011 ne 2011 ne 2011 ril 2011 ril 2011 rir 2012 bruary 2012 bruary 2012 bruary 2011 rivember 2011 gust 2011 ly 2011 ne 2011 rir 2011 rivember 2011 gust 2011 rivember 2011 gust 2011 rivember 2011 rivember 2011 rivember 2011 rivember 2011 rivember 2011 rivember 2011 gust 2011 rivember 2011 gust 2011 rivember 2011 | 1 1 0 0 0 86 43 44 54 51 58 52 61 52 81 69 68 0 0 | 1 0 0 0 86 44 47 56 51 60 53 63 53 85 69 72 0 | 100% 100% 0% 0% 0% 100% 98% 94% 96% 100% 97% 98% 95% 100% | 0 0 0 0 0 0 0.149 0.2444 0.1856 0 0.1795 0.1361 0.1753 | 6 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 6 3 0 0 0 0 0 0 0 0 0 | 100% 67% 0% 0% 0% 0% 0% 0% 0% | 0.00 -0.61 0.00 0.00 0.00 0.00 0.00 0.00 0.00 | 0.00 (1.37) 0.00 0.00 (0.33) (0.26) (0.12) (0.21) |
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| OP-3E Installation Commitments Met UDIT Above DS1 Level Parity OP-3E Installation Commitments Met UDIT Above DS1 Level Parity OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met March Augus July 20 June 2 April 2 Apri | y 2011 ne 2011 ay 2011 ril 2011 ril 2011 rirl 2012 bruary 2012 bruary 2012 nuary 2012 nuary 2011 tober 2011 ptember 2011 gust 2011 by 2011 ne 2011 ay 2011 | 52 81 69 68 0 0 1 1 1 0 0 | 53 85 69 72 0 0 | 98% 95% 100% 94% | 0.1361 0.2118 | | | 0% | 0.00 | (0.27) |
| OP-3E Installation Commitments Met UDIT Above DS1 Level Parity OP-3E Installation Commitments Met UDIT Above DS1 Level Parity OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met March Agy 20 April 2 | ne 2011 ay 2011 rif 2011 arch 2012 bruary 2012 bruary 2012 coember 2011 tober 2011 ptember 2011 gust 2011 by 2011 ne 2011 ay 2011 | 81 69 68 0 0 1 1 1 0 0 | 85 69 72 0 0 | 95% 100% 94% | 0.2118 | ^ | 0 | 0% | 0.00 | (0.23) |
| OP-3E Installation Commitments Met UDIT Above DS1 Level Parity Janual Decen Novem Octobe Septer Augus July 20 June 2 April 2 OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity Janual Decen Novem Octobe Septer Augus July 20 June 2 May 2 April 2 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity June 2 May 2 April 2 April 2 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity June 2 May 2 April 2 April 2 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity June 2 May 2 April | ay 2011 ril 2011 arch 2012 bruary 2012 bruary 2012 ccember 2011 vember 2011 ptember 2011 gust 2011 by 2011 ay 2011 | 69 68 0 0 1 1 1 0 0 | 69 72 0 0 | 100% 94% | | | 0 | | 0.00 | (0.27) |
| OP-3E Installation Commitments Met UDIT Above DS1 Level Parity Pebrua Janual Decem Novem Octobe Septer Augus July 20 June 2 May 21 April 2 OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Octobe Septer Augus July 20 June 2 May 21 April 2 OP-3E Installation Commitments Met Octobe Septer Augus July 20 June 2 May 21 June 2 May 21 June 2 May 21 April 2 OP-3E Installation Commitments Met OCTOBE O | ril 2011 arch 2012 bruary 2012 bruary 2012 ccember 2011 evember 2011 ptember 2011 gust 2011 by 2011 ay 2011 ay 2011 ay 2011 | 68 0 0 1 1 1 0 0 | 72 0 0 | 94% | | 0 | 0 | | 0.00 | (0.18) |
| OP-3E Installation Commitments Met UDIT Above DS1 Level Parity Above DS1 Level Parity Februa Janual Decem Novem Octobe Septer Augus July 20 June 2 May 2: April 2 April 2 Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Augus July 20 June 2 May 21 April 2 Apr | arch 2012 bruary 2012 nuary 2012 ocember 2011 ovember 2011 otober 2011 ptember 2011 gust 2011 by 2011 ay 2011 | 0 0 1 1 1 0 0 | 0 0 1 | | 0 | 0 | 0 | | 0.00 | (0.33) |
| Above DS1 Level Parity Februa Janual Decen Novem Octobe Septer Augus July 20 June 2 May 21 April 2 March Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Warch Voven Octobe Septer Augus July 20 June 2 May 21 Agril 2 OP-3E Installation Commitments Met March March March | bruary 2012 nuary 2012 scember 2011 scember 2011 stober 2011 ptember 2011 gust 2011 by 2011 ne 2011 | 0 1 1 0 0 | 0 1 | | 0.2291 | 0 | 0 | | 0.00 | (0.15) |
| Janual Decen Noven Octobe Septer Augus July 20 June 2 May 21 April 2 June 2 May 20 April 2 May 20 | nuary 2012 seember 2011 svember 2011 stober 2011 ptember 2011 gust 2011 by 2011 ne 2011 | 1 1 0 0 | 1 | | 0 | | 0 | | 0.00 0.00 | 0.00 0.00 |
| Decen Novem Octobe Septer Augus July 20 June 2 May 21 April 2 Decen Novem Octobe Septer Augus July 20 June 2 May 21 April 2 June 2 May 21 June 2 May 21 June 2 May 21 June 2 May 22 June 2 May 22 June 2 May 22 June 2 May 22 June 2 May 21 June 2 May 22 June 2 May 21 June | ecember 2011 evember 2011 etober 2011 eptember 2011 gust 2011 by 2011 exemple 2011 | 1 0 0 | | 100% | 0 | | 0 | | 0.00 | (0.33) |
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| OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met OP-3E Installation Commitments Met March OP-3E Installation Commitments Met March | tober 2011 ptember 2011 gust 2011 ly 2011 ne 2011 ay 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
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| OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met OP-3E Installation Commitments Met March Ma | ly 2011 ne 2011 ay 2011 | 2 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met OP-3E Installation Commitments Met March March OP-3E Installation Commitments Met March March March March OP-3E Installation Commitments Met March Mar | ne 2011 ay 2011 | | 2 | | 0 | | 0 | 0% | 0.00 | (0.33) |
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| OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity Janual Decen Noven Octobe Septer Augus July 20 June 2 May 21 April 2 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Octobe Septer Augus July 20 June 2 April 2 April 2 April 2 | • | 4 | 0 | | 0 | | 0 | 0% 0% | 0.00 | (0.33) |
| OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Octobe Septer Augus July 20 June 2 May 21 April 2 March | | 1 | 1 | 100% | 0 | | 0 | | 0.00 0.00 | 0.00 (0.33) |
| Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 Decem Novem Octobe Septer Augus July 20 April 2 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Decem Novem Octobe Septer Augus July 20 June 2 April 2 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Octobe Septer Augus July 20 June 2 April 2 | arch 2012 | 9 | 10 | | 0.3 | 5 | 5 | 100% | 0.00 | (1.26) |
| Benchmark 0.9 Janual Decem Novem Octobe Septer Augus July 20 April 2 March Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Septer Augus July 20 June 2 May 21 April 2 March Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Augus July 20 June 2 May 21 April 2 OP-3E Installation Commitments Met March | bruary 2012 | 10 | 11 | | 0.2875 | 13 | 13 | 100% | 0.00 | (0.94) |
| Novem Octobic Septer Augus July 20 June 2 May 2: April 2 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - BSI Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DSI Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DSI Capable Parity Februa Janual Decen Novem Octobic Septer Augus July 20 June 2 Augus April 2 OP-3E Installation Commitments Met March | nuary 2012 | 2 | 2 | 100% | 0 | 7 | 7 | 100% | 0.00 | 0.00 |
| Octobe Septer Augus July 20 June 2 May 21 April 2 Morch Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Octobe Septer Augus July 20 June 2 April 2 | cember 2011 | 1 | 1 | 100% | 0 | 3 | 3 | 100% | 0.00 | 0.00 |
| Septer Augus July 20 | vember 2011 | 4 | 4 | | 0 | | 11 | 100% | 0.00 | 0.00 |
| Augus July 20 June 2 April 2 March Unbundled Loop - ADSL Qualified Benchmark 0.9 Decen Noven Octobe Septer Augus July 20 June 2 May 21 April 2 April 2 April 2 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity Decen Noven Octobe Septer Augus July 20 June 2 April 2 June 2 April 2 April 2 OP-3E Installation Commitments Met Octobe Septer Augus July 20 June 2 April 2 OP-3E Installation Commitments Met March | tober 2011 | 5 | 5 | | 0 | | 17 | 100% | 0.00 | 0.00 |
| OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Octobroscopic Septere Augus July 20 June 2 May 21 April 2 | ptember 2011 | 3 | 3 | | 0 | | 3 | 100% | 0.00 | 0.00 |
| OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Octobe Septer Augus July 20 June 2 Augus April 2 | gust 2011 | 9 | 9 | | 0 | | 5 5 | 100% 80% | 0.00 -0.79 | 0.00 |
| May 20 April 2 | | 14 | 14 | | 0 | | 4 | 100% | 0.00 | (1.48) 0.00 |
| April 2 | | 14 | 1 | 100% | 0 | | 5 | 80% | -0.46 | (1.28) |
| OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 Janual Decem Novem Octobe Septer Augus July 22 June 2 May 2! April 2 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity Decem Novem Octobe Septer Augus July 20 Janual Decem Novem Octobe Septer Februa Janual Decem Novem Octobe Septer Augus July 20 June 2 May 21 April 2 OP-3E Installation Commitments Met OP-3E Installation Commitments Met March | ril 2011 | 4 | 6 | | 0.4714 | 6 | 6 | | 0.00 | (0.55) |
| December | arch 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Decent | bruary 2012 | 3 | 3 | 100% | 0 | 1 | 1 | 100% | 0.00 | 0.00 |
| OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity Janual Decen Novem Octobe Septer Augus July 20 June 2 May 21 April 2 OP-3E Installation Commitments Met March | nuary 2012 | 0 | 0 | | 0 | | 0 | 0% | 0.00 | 0.00 |
| Octobe Septer Augus July 20 June 2 May 21 April 2 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity Unbundled Loop - DS1 Capable Parity Janual Decen Novem Octobe Septer Augus July 20 June 2 May 21 April 2 OP-3E Installation Commitments Met March | cember 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| Septer | vember 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| Augus July 20 June 2 May 21 April 2 Augus July 20 June 2 May 20 April 2 April | tober 2011 | 0 | 0 | | 0 | | 0 | | 0.00 0.00 | 0.00 |
| July 20 | ptember 2011 gust 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity Februa Janual Decen Novem Octobe Septer Augus July 20 June 2 May 21 April 2 OP-3E Installation Commitments Met March | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| May 20 April 2 OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity Decen Noven Octobe Septer Augus July 20 June 2 May 21 April 2 OP-3E Installation Commitments Met March | ne 2011 | 0 | 1 | 0% | 0 | | 3 | | 0.00 | (0.59) |
| April 2 | ay 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| Unbundled Loop - DS1 Capable Parity Janual Decen Noven Octobe Septer Augus July 20 June 2 May 20 April 2 OP-3E Installation Commitments Met Februa Janual Decen Noven Octobe Septer Augus July 20 June 2 May 20 April 2 March | ril 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| Janual Decem Novem Octobe Septer Augus July 20 June 2 May 21 April 2 OP-3E Installation Commitments Met March | arch 2012 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| Decen Novem Octobe Septer Augus July 20 June 2 May 20 April 2 OP-3E Installation Commitments Met March March March March March November Nove | bruary 2012 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| Noven | nuary 2012 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| Octobe Septer Augus July 20 June 2 May 21 April 2 OP-3E Installation Commitments Met March | cember 2011 vember 2011 | 0 | 0 | | 0 | | 0 | | 0.00 0.00 | 0.00 0.00 |
| Septer | tober 2011 | 1 | 1 | | 0 | | 7 | 100% | 0.00 | 0.00 |
| Augus | ptember 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| July 20 June 2 May 20 April 2 OP-3E Installation Commitments Met March | gust 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| June 2 May 2 April 2 | ly 2011 | 0 | 0 | 0% | 0 | 0 | 0 | | 0.00 | 0.00 |
| OP-3E Installation Commitments Met April 2 | ne 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| OP-3E Installation Commitments Met March | ay 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| | | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| LIBBURGIAG LOOP ANGLOG POSCHMORK A A CAPPUR | ril 2011 | 25 | 25 | | 0 | | 0 | | 0.00 | (0.33) |
| | ril 2011 arch 2012 | 2 | <u>2</u> 4 | | 0 | | 0 | | 0.00 | (0.33) |
| | ril 2011 arch 2012 bruary 2012 | 4 | 4 | | 0 | | 0 | | 0.00 0.00 | (0.33) (0.33) |
| | ril 2011 arch 2012 bruary 2012 nuary 2012 | 12 | 14 | | 0.3499 | 0 | 0 | | 0.00 | 0.33) |
| | ril 2011 arch 2012 bruary 2012 nuary 2012 cember 2011 | 1 | 2 | 50% | 0.5433 | 0 | 0 | | 0.00 | 1.33 |
| | ril 2011 arch 2012 bruary 2012 nuary 2012 ccember 2011 ovember 2011 | 3 | 3 | | 0.0 | | 0 | | 0.00 | (0.33) |
| | ril 2011 arch 2012 bruary 2012 nuary 2012 cember 2011 | | 3 | | 0 | | 0 | | 0.00 | (0.33) |
| | ril 2011 arch 2012 bruary 2012 nuary 2012 ccember 2011 ovember 2011 ctober 2011 | 3 | 2 | 100% | 0 | 0 | 0 | | 0.00 | (0.33) |
| | ril 2011 arch 2012 bruary 2012 nuary 2012 cember 2011 stober 2011 ptember 2011 gust 2011 ly 2011 | 3 2 | 3 | | 0 | | 0 | | 0.00 | (0.33) |
| | ril 2011 arch 2012 bruary 2012 bruary 2012 bruary 2011 bruary 2011 bruary 2011 bruary 2011 bruary 2011 gust 2011 bruary 2011 bruary 2011 bruary 2011 bruary 2011 bruary 2011 bruary 2011 | 3 2 3 | 2 | | 0 | | 0 | | 0.00 | (0.33) |
| | ril 2011 arch 2012 bruary 2012 bruary 2012 ccember 2011 evember 2011 ptember 2011 gust 2011 by 2011 ay 2011 ay 2011 | 3 2 3 2 | | 100% | 0 | 0 | 0 | | 0.00 | (0.33) |
| | ril 2011 arch 2012 bruary 2012 bruary 2012 scember 2011 voember 2011 ptember 2011 gust 2011 by 2011 ne 2011 ay 2011 | 3 2 3 2 10 | 10 | | ^ | | ^ | | 0.00 | (0.33) |
| 0.9 Januar | ril 2011 arch 2012 bruary 2012 bruary 2012 ccember 2011 evember 2011 ptember 2011 gust 2011 by 2011 ay 2011 ay 2011 | 3 2 3 2 | | 100% | 0.3399 | | 0 | | 0.00 | 0.11 |

| | December 2011 | 5 | 5 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
|---|--------------------------------|-----------|-----------|--------------|---------|-----------|----------|------------|----------------|------------------|
| | November 2011 | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | October 2011 September 2011 | 3 | 3 | 100% 100% | 0 | 0 | 0 | 0% 0% | 0.00 0.00 | (0.33) (0.33) |
| | August 2011 | 1 | 1 | 100% | 0 | 0 | | 0% | 0.00 | (0.33) |
| | July 2011 | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | June 2011 | 4 | 4 | 100% | 0 | 0 | | 0% | 0.00 | (0.33) |
| | May 2011 | 8 | 8 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | _April 2011 | 7 | 7 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| OP-3E Installation Commitments Met | March 2012 | 22 | 22 | 100% | 0 | 18 | 24 | 75% | -1.96 | (2.19) |
| Unbundled Loop ISDN Capable Parity | February 2012 | 11 | 11 | 100% | 0 | 6 | 11 | 55% | -2.14 | (2.30) |
| | January 2012 | 23 | 23 22 | 100% 100% | 0 | 10 6 | 12 9 | 83% 67% | -1.26 -1.79 | (1.76) |
| | December 2011 November 2011 | 17 | 17 | 100% | 0 | 11 | 22 | 50% | -3.10 | (2.09) (2.88) |
| | October 2011 | 6 | 7 | 86% | 0.3499 | 13 | 16 | 81% | -0.25 | (1.15) |
| | September 2011 | 8 | 9 | 89% | 0.3143 | 21 | 28 | 75% | -0.84 | (1.51) |
| | August 2011 | 17 | 17 | 100% | 0 | 34 | 37 | 92% | -1.01 | (1.62) |
| | July 2011 | 10 | 10 | 100% | 0 | 14 | 16 | 88% | -0.94 | (1.57) |
| | June 2011 | 12 | 12 | 100% | 0 | 26 | 35 | 74% | -1.76 | (2.07) |
| | May 2011 | 11 | 13 | 85% | 0.3608 | 24 | 34 | 71% | -0.94 | (1.57) |
| OD 44 Localistic Land I Decision Decision | _April 2011 | 16 | 16 | 100% | 0 4 400 | 37 | 45 | 82% | -1.60 | (1.97) |
| OP-4A Installation Interval Business Parity | | 47 30 | 48 30 | 1 | 0.1428 | 0 | 0 | 0 | 0.00 | (0.26) |
| | February 2012 January 2012 | 75 | 78 | 1 | 0.1923 | 0 | 0 | 0 | 0.00 0.00 | (0.33) (0.21) |
| | December 2011 | 64 | 64 | 1 | 0.1923 | 0 | 0 | 0 | 0.00 | (0.21) |
| | November 2011 | 28 | 28 | 1 | 0 | 0 | 0 | 0 | 0.00 | (0.33) |
| | October 2011 | 35 | 37 | 1 | 0.2261 | 0 | 0 | 0 | 0.00 | (0.15) |
| | September 2011 | 71 | 79 | 1 | 0.3017 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2011 | 72 | 72 | 1 | 0 | 0 | | 0 | 0.00 | (0.33) |
| | July 2011 | 63 | 63 | 1 | 0 | 0 | | 0 | 0.00 | (0.33) |
| | June 2011 | 118 | 118 | 1 | 0 | 0 | 0 | 0 | 0.00 | (0.33) |
| | May 2011 April 2011 | 121 81 | 121 83 | 1 | 0.1533 | 0 | | 0 | 0.00 0.00 | (0.33) (0.25) |
| OP-4A Installation Interval Line Splitting | _ April 2011 March 2012 | 0 | 0 | 0 | 0.1533 | 0 | 0 | 0 | 0.00 | 0.00 |
| Benchmark 3.3 | February 2012 | 0 | 1 | 0 | 0 | 0 | | 0 | 0.00 | 3.00 |
| Bolloffmank 6.6 | January 2012 | 0 | 0 | 0 | 0 | 0 | | 0 | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2011 | 7 | 7 | 1 | 0 | 0 | 0 | 0 | 0.00 | (0.33) |
| | October 2011 | 0 | 0 | 0 | 0 | 0 | | 0 | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0 | 0 | 0 | | 0 | 0.00 | 0.00 |
| | August 2011 | 1 | 2 | 1 | 0.5 | 0 | 0 | 0 | 0.00 | 1.33 |
| | July 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2011 May 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 0.00 | 0.00 0.00 |
| | April 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-4A Installation Interval Residence | March 2012 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| Parity | February 2012 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| • | January 2012 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0 | 0 | 0 | | 0 | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0 | 0 | 0 | | 0 | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 0.00 | 0.00 |
| | August 2011 July 2011 | 1 | 1 | 1 | 0 | 2 | | 1 | -0.61 | 0.00 (1.37) |
| | June 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0 | 0 | 0 | | 0 | 0.00 | 0.00 |
| OP-4B Installation Interval Business Parity | March 2012 | 2 | 1 | 2 | 0 | 4772 | 826 | 6 | -0.55 | (1.34) |
| | February 2012 | 13 | 5 | 3 | 0.55 | 4246 | 762 | 6 | -1.17 | (1.71) |
| | January 2012 | 14 | 4 | 4 | 1.73 | 3379 | 642 | 5 | -0.71 | (1.43) |
| | December 2011 | 3 | 1 | 3 | 0 | 3796 | 729 | 5 | -0.47 | (1.28) |
| | November 2011 | 12 | 3 | 4 | 2.65 | 3960 | 778 | 5 | -0.38 0.77 | (1.23) |
| | October 2011 September 2011 | 5 | 0 | 3 0 | 0.71 | 4364 0 | 860 0 | 5 0 | -0.77 0.00 | (1.47) 0.00 |
| | August 2011 | 2 | 1 | 2 | 0 | 2435 | 573 | 4 | -0.41 | (1.25) |
| | July 2011 | 0 | 0 | 0 | 0 | 2433 0 | 0 | <u>4</u> | 0.00 | 0.00 |
| | June 2011 | 3 | 1 | 3 | 0 | 1977 | 560 | 4 | -0.12 | (1.07) |
| | May 2011 | 4 | 2 | 2 | 0 | 1828 | 509 | 4 | -0.39 | (1.24) |
| | _April 2011 | 3 | 1 | 3 | 0 | 1778 | 488 | 4 | -0.13 | (1.08) |
| OP-4B Installation Interval Residence | March 2012 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| Parity | February 2012 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0 | 0 | 0 | | 0 | 0.00 | 0.00 |
| | November 2011 October 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 0.00 | 0.00 0.00 |
| | September 2011 | 0 | 0 | 0 | 0 | 0 | | 0 | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0 | 0 | 0 | | 0 | 0.00 | 0.00 |
| | May 2011 | 3 | 1 | 3 | 0 | 0 | 0 | 0 | 0.00 | (0.27) |
| | April 2011 | 3 | 1 | 3 | 0 | 0 | 0 | 0 | 0.00 | (0.27) |
| OP-4C Installation Interval Business Parity | | 24 | 8 | 3 | 1.41 | 5360 | 1735 | 3 | -0.09 | (1.05) |
| | February 2012 | 33 | 3 | 11 | 14.73 | 4736 | 1609 | 3 | 6.25 | 0.88 |
| | January 2012 | 18 | 5 | 4 | 1.52 | 5794 | 1692 | 3 | 0.15 | (0.70) |
| | December 2011 | 27 | 5 | 5 | 3.36 | 5721 | 1870 | 3 | 2.04 | (0.02 |

| | Na | 75 | 04 | 1 | 1 4 40 | 0004 | 04.00 | 1 0 | 0.57 | |
|---|-------------------------------|----------|----------------|-----|--------|---------------|--------------|-----|-------|--|
| | November 2011 October 2011 | 75 42 | <u>21</u> 8 | | | 6901 15961 | 2162 3556 | 3 | | |
| | September 2011 | 126 | 23 | | | 15628 | 3268 | 5 | | |
| | August 2011 | 93 | 19 | | | 9925 | 2679 | 3 | 1.81 | |
| | July 2011 | 19 | 6 | | + | 7020 | 2230 | 3 | 0.02 | |
| | June 2011 | 61 | 16 | | | 7442 | 2275 | 3 | | |
| | May 2011 | 52 | 11 | | + | 6236 | 1886 | | | |
| | April 2011 | 9 | 3 | | | 7074 | 2110 | | -0.22 | |
| PP-4C Installation Interval Line Splitting | March 2012 | 0 | 0 | | - | | 0 | | | |
| enchmark 3.3 | February 2012 | 0 | 0 | | | | 0 | | | |
| Cholinary 5.5 | January 2012 | 1 | 1 | 1 | 0 | 556 | 105 | 5 | -0.74 | |
| | December 2011 | 0 | 0 | i d | | | 0 | 0 | - | |
| | November 2011 | 0 | 0 | | | | 0 | | | |
| | October 2011 | 0 | 0 | | | | 0 | | | |
| | September 2011 | 0 | 0 | | | | | | | |
| | August 2011 | 0 | 0 | | | | | | - | |
| | July 2011 | 0 | 0 | | | | 0 | | | |
| | June 2011 | 0 | 0 | | | | | | | |
| | May 2011 | 0 | 0 | | | | 0 | | | |
| | April 2011 | 2 | 1 | 2 | | | 77 | | | |
| P-4C Installation Interval Residence | | 0 | | | | | 0 | | | |
| | March 2012 | | 0 | | | | | | | |
| arity | February 2012 | 2 | 1 | 2 | | | 450 | 4 | 0.00 | |
| | January 2012 | 26 | 4 | | 1.29 | 1837 | 463 | 4 | 1.78 | |
| | December 2011 | 16 | 2 | | | 1673 | 438 | | 1.66 | |
| | November 2011 | 36 | | | | 1921 | 516 | | | |
| | October 2011 | 0 | 0 | | | 0 | 522 | 0 | 0.00 | |
| | September 2011 | 13 | 2 | | | 2305 | 523 | | 00 | |
| | August 2011 | 0 | 0 | | 0 0 | 1227 | 0 | 0 | | |
| | July 2011 | 6 | 2 | | · | 1237 | 423 | 3 | 0.05 | |
| | June 2011 | 8 | 2 | | | 1364 | 418 | | 0.49 | |
| | May 2011 | 0 | | | | 0 | 0 | | | |
| P-4C Installation Interval UNE - P (POTS) | April 2011 | 0 | 0 | | | | 0 | | | |
| , | | | | | | | | 0 | | |
| arity | February 2012 | 6 | 6 | | | | 117 | 2 | -0.98 | |
| | January 2012 | 2 | 2 | | 0 | | 111 | 2 | -0.83 | |
| | December 2011 | 0 | 0 | | | | 0 | | 0.00 | |
| | November 2011 | 1 | 1 | 1 | , , | | 138 | | -0.31 | |
| | October 2011 | 1 | 1 | 1 | 0 | | 186 | | -0.33 | |
| | September 2011 | 2 | 2 | | 0 | | 144 | | -0.52 | |
| | August 2011 | 2 | 2 | | - | | 135 | | -0.70 | |
| | July 2011 | 4 | 4 | | 0 | | 133 | | -0.71 | |
| | June 2011 | 3 | 3 | | 0 | | 132 | 1 | -0.69 | |
| | May 2011 | 2 | 3 | | | 191 | 122 | 2 | -0.86 | |
| | April 2011 | 0 | 0 | | | | | | | |
| P-4D Installation Interval Basic Rate | March 2012 | 0 | 0 | | | | 0 | | | |
| DN Parity | February 2012 | 0 | 0 | | | | 0 | | | |
| | January 2012 | 0 | 0 | | | | 0 | | | |
| | December 2011 | 0 | 0 | | | | 0 | | 0.00 | |
| | November 2011 | 0 | 0 | | | | | | | |
| | October 2011 | 0 | 0 | | | | 0 | | | |
| | September 2011 | 5 | 2 | | | 0 | 0 | | 0.00 | |
| | August 2011 | 0 | 0 | | | 0 | | | 0.00 | |
| | July 2011 | 6 | 2 | | | | 0 | | | |
| | June 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | |
| | May 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | |
| | April 2011 | 3 | 1 | 3 | | | | | | |
| P-4D Installation Interval Dark Fiber - IOF | | 1 | 1 | | | | 1604 | | -0.24 | |
| agnostic | February 2012 | 1 | 2 | | 0.71 | 1852 | 1618 | | -1.95 | |
| | January 2012 | 0 | 0 | | | 0 | 0 | | | |
| | December 2011 | 0 | 0 | | | | 0 | | 0.00 | |
| | November 2011 | 0 | 1 | C | | | 1986 | | -2.01 | |
| | October 2011 | 0 | 0 | | | | 0 | 0 | | |
| | September 2011 | 0 | 0 | | | | | | | |
| | August 2011 | 0 | 0 | | | | 0 | | | |
| | July 2011 | 0 | 0 | | | | | | | |
| | June 2011 | 0 | 0 | | | | | | | |
| | May 2011 | 0 | 0 | | | | 0 | | | |
| | April 2011 | 0 | 0 | | | | | | | |
| P-4D Installation Interval E911 Parity | March 2012 | 0 | 0 | | | | | | | |
| | February 2012 | 0 | 0 | | | | 0 | | | |
| | January 2012 | 0 | 0 | | | | | | | |
| | December 2011 | 0 | 0 | | | | 0 | | | |
| | November 2011 | 3 | 1 | 3 | | | 4 | | | |
| | October 2011 | 0 | 0 | | | | | | 0.00 | |
| | September 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | |
| | August 2011 | 0 | 0 |) C | | | 0 | | 0.00 | |
| | July 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | |
| | June 2011 | 0 | 0 | C | 0 | 0 | 0 | 0 | | |
| | May 2011 | 0 | 0 | | | | 0 | | | |
| | April 2011 | 0 | 0 | | | | 0 | 0 | | |
| P-4D Installation Interval Enhanced | March 2012 | 20 | 1 | | | | | | | |
| xtended Loops - DS0 Capable Diagnostic | | 0 | 0 | | + | | | | - | |
| | January 2012 | 0 | 0 | | | | | | | |
| | December 2011 | 0 | 0 | | | | | | | |
| | | | | | | | | | | |

| | | | | | | | | | _ | |
|--|-------------------------------|------------|-----------|-----|------|----|-----|---|--------------|------------------|
| | October 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | | | | - | 0 | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | May 2011 | | 0 | - | | · | | 0 | 0.00 | 0.00 |
| OP-4D Installation Interval Enhanced | April 2011 March 2012 | 38 | 0 | | | | | | 0.00 0.00 | 0.00 0.00 |
| Extended Loops - DS1 Capable Benchmark | | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| 6 | January 2012 | 0 | 0 | | | | - | | 0.00 | 0.00 |
| o a constant of the constant o | December 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | | | | | 0 | | 0.00 |
| | October 2011 | 12 | 1 | | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | | | 0 | | 0 | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | | | | - | 0 | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | | | 0 | | 0 | 0.00 | 0.00 |
| OP-4D Installation Interval LIS Trunk Parity | | 0 | 0 | | | | - | 0 | 0.00 | 0.00 |
| | February 2012 January 2012 | 0 | 0 | | | | | 0 | 0.00 0.00 | 0.00 0.00 |
| | December 2011 | 8 | 2 | | | | | 0 | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | September 2011 | 5 | 1 | | | | | 0 | 0.00 | 0.00 |
| | August 2011 | 15 | 3 | 5 | 0 | | 0 | 0 | 0.00 | 0.00 |
| | July 2011 | 22 | 4 | | | 0 | | 0 | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| OR 4D Lovelled to 1500 E | April 2011 | 5 | 1 | | | | - | 0 | 0.00 | 0.00 |
| OP-4D Installation Interval PBX Parity | March 2012 | 46 | 10 | | | 0 | | | 0.00 | (0.70) |
| | February 2012 | 60 36 | 13 8 | | | 0 | | 0 | 0.00 0.00 | (0.69) |
| | January 2012 December 2011 | 64 | o | | | | - | | 0.00 | (0.75) (0.71) |
| | November 2011 | 187 | 44 | | | | | | | (0.71) |
| | October 2011 | 52 | 11 | | | | - | 0 | 0.00 | (0.64) |
| | September 2011 | 28 | 6 | | | 0 | | 0 | 0.00 | (0.67) |
| | August 2011 | 80 | 17 | | | | | 0 | 0.00 | (0.65) |
| | July 2011 | 31 | 6 | | | 0 | 0 | 0 | 0.00 | (0.42) |
| | June 2011 | 10 | 2 | 5 | 0 | 0 | 0 | 0 | 0.00 | (0.50) |
| | May 2011 | 49 | 10 | | | | 0 | 0 | 0.00 | (0.55) |
| | April 2011 | 32 | 7 | 5 | | | | 0 | 0.00 | (0.71) |
| OP-4D Installation Interval UDIT DS1 | March 2012 | 0 | 0 | | | 0 | | 0 | 0.00 | 0.00 |
| Parity | February 2012 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | January 2012 December 2011 | 0 | 0 | | | | | 0 | 0.00 0.00 | 0.00 0.00 |
| | November 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2011 | 21 | 1 | | | 0 | | 0 | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0 | | 0 | v | 0 | 0.00 | 0.00 |
| OP-4D Installation Interval Unbundled Loop | | 0 | 0 | | | | | 0 | | 0.00 |
| - 2 Wire Non-Loaded Benchmark 6 | February 2012 | 5 0 | 1 | | | | | | | 0.00 |
| | January 2012 December 2011 | 0 | 0 | | | | | 0 | | 0.00 0.00 |
| | November 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| | October 2011 | 1 | 1 | | | | | 8 | | 0.00 |
| | September 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | | | · | | | 0.00 | 0.00 |
| OR 4D Law Hall A control of the | April 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| OP-4D Installation Interval Unbundled Loop | | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| - ADSL Qualified Benchmark 6 | February 2012 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | January 2012 December 2011 | 0 | 0 | | | | | 0 | 0.00 0.00 | 0.00 0.00 |
| | November 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | | | | | 0 | | 0.00 |
| | August 2011 | 0 | 0 | | | 0 | | 0 | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | | | | | 0 | | 0.00 |
| | May 2011 | 28 | 4 | | | 88 | 12 | 7 | -0.22 | (1.13) |
| OD 4D Township to 100 miles | April 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| OP-4D Installation Interval Unbundled Loop | | 707 | 268 | | | | | | 4 | (1.68) |
| - DS1 Capable Benchmark 5.5 | February 2012 | 818 | 238 | | | | | 0 | 0.00 | (1.28) |
| | January 2012 December 2011 | 183 244 | 67 102 | 3 2 | | | | | 0.00 0.00 | (1.63) (1.80) |
| | November 2011 | 254 | 102 | | | | | | 4 | (1.60) |
| | October 2011 | 320 | | | | | | | | (1.71) |
| 1 | =011 | 020 | 127 | | 0.01 | | . " | U | 3.00 | (1) |

| | September 2011 | 177 | 61 | 3 | 0.3 | 0 | 0 | 0 | 0.00 | (1.55) |
|--|--------------------------------|------------|----------|----------|-------------|----|------|---|--------------|------------------|
| | August 2011 | 394 | 145 | 3 | 0.66 | 0 | 0 | 0 | 0.00 | (1.64) |
| | July 2011 | 308 | 123 | 3 | 0.58 | 0 | 0 | 0 | 0.00 | (1.75) |
| | June 2011 | 234 182 | 87 66 | 3 | | 0 | 0 | 0 | 0.00 | (1.66) |
| | May 2011 April 2011 | 349 | 139 | 3 | 1.1 0.66 | 0 | 0 | 0 | 0.00 0.00 | (1.62) (1.74) |
| OP-4D Installation Interval Unbundled Loop | | 348 | 113 | 3 | | 0 | 0 | 0 | 0.00 | (1.74) |
| - XDSLi Benchmark 6 | February 2012 | 363 | 117 | 3 | | 0 | 0 | 0 | 0.00 | (1.45) |
| | January 2012 | 58 | 19 | 3 | 0.62 | 0 | 0 | 0 | 0.00 | (1.47) |
| | December 2011 | 58 | 21 | 3 | 0.44 | 0 | 0 | 0 | 0.00 | (1.62) |
| | November 2011 | 56 | 19 | 3 | 0.78 | 0 | 0 | 0 | 0.00 | (1.53) |
| | October 2011 | 80 | 27 | 3 | 0.19 | 0 | 0 | 0 | 0.00 | (1.52) |
| | September 2011 | 26 | 9 | 3 | | 0 | 0 | 0 | 0.00 | (1.56) |
| | August 2011 | 17 | 6 | 3 | | 0 | 0 | 0 | 0.00 | (1.58) |
| | July 2011 | 27 | 11 | 2 | 0.69 | 0 | 0 | 0 | 0.00 | (1.77) |
| | June 2011 | 83 | 14 | 6 5 | | 0 | 0 | 0 | 0.00 | (0.04) |
| | May 2011 April 2011 | 76 199 | 16 67 | 3 | 5.6 0.63 | 0 | 0 | 0 | 0.00 0.00 | (0.63) (1.51) |
| OP-4D Installation Interval Unbundled Loop | | 582 | 134 | 4 | 1.36 | 0 | 0 | 0 | 0.00 | (0.63) |
| Analog Benchmark 6 | February 2012 | 527 | 111 | 5 | 2.42 | 0 | 0 | 0 | 0.00 | (0.41) |
| Thailey Denominant C | January 2012 | 427 | 105 | 4 | 1.46 | 0 | 0 | 0 | 0.00 | (0.78) |
| | December 2011 | 502 | 118 | 4 | 1.23 | 0 | 0 | 0 | 0.00 | (0.68) |
| | November 2011 | 489 | 127 | 4 | 1.39 | 0 | 0 | 0 | 0.00 | (0.90) |
| | October 2011 | 243 | 67 | 4 | 1.34 | 0 | 0 | 0 | 0.00 | (1.02) |
| | September 2011 | 366 | 77 | 5 | 0.91 | 0 | 0 | 0 | 0.00 | (0.41) |
| | August 2011 | 399 | 85 | 5 | | 0 | 0 | 0 | 0.00 | (0.44) |
| | July 2011 | 455 | 101 | 5 | 1.22 | 0 | 0 | 0 | 0.00 | (0.54) |
| | June 2011 | 415 | 96 | 4 | 1.18 | 0 | 0 | 0 | 0.00 | (0.64) |
| | May 2011 | 428 | 104 | 4 | 1.52 | 0 | 0 | 0 | 0.00 | (0.76) |
| OP-4D Installation Interval Unbundled Loop | April 2011 | 387 | 88 | 4 0 | 0.94 | 0 | 0 | 0 | 0.00 0.00 | (0.60) 0.00 |
| Conditioned Benchmark 15 | February 2012 | 0 | 0 | 0 | | | 0 | 0 | 0.00 | 0.00 |
| Conditioned Benchmark 13 | January 2012 | 0 | 0 | 0 | | | 0 | 0 | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0 | | | 0 | 0 | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0 | 0 | | 0 | 0 | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2011 | 2 | 1 | 2 | | | 0 | 0 | 0.00 | (2.00) |
| | July 2011 | 5 | 1 | 5 | | | 0 | 0 | 0.00 | (0.50) |
| | June 2011 | 4 | 1 | 4 | 0 | | 0 | 0 | 0.00 | (1.00) |
| | May 2011 | 0 | 0 | 0 | 0 | | 0 | 0 | 0.00 | 0.00 |
| OR 4R Later Control of the Control o | April 2011 | 1768 | 1 367 | 4 | 0 | | 0 | 0 | 0.00 | (1.00) |
| OP-4D Installation Interval Unbundled Loop ISDN Capable Parity | February 2012 | 1381 | 287 | 5 5 | 1.04 2.8 | 0 | 0 | 0 | 0.00 0.00 | (0.59) (0.59) |
| ISDN Capable Parity | January 2012 | 2433 | 612 | 4 | 1.39 | 0 | 0 | 0 | 0.00 | (0.59) |
| | December 2011 | 2626 | 605 | 4 | 3.92 | 0 | 0 | 0 | 0.00 | (0.83) |
| | November 2011 | 2472 | 574 | 4 | 2.6 | 0 | 0 | 0 | 0.00 | (0.85) |
| | October 2011 | 2003 | 497 | 4 | 1.3 | 0 | 0 | 0 | 0.00 | (0.98) |
| | September 2011 | 2710 | 620 | 4 | 1.36 | 0 | 0 | 0 | 0.00 | (0.81) |
| | August 2011 | 2710 | 632 | 4 | 1.34 | 0 | 0 | 0 | 0.00 | (0.86) |
| | July 2011 | 2840 | 679 | 4 | 1.43 | 0 | 0 | 0 | 0.00 | (0.91) |
| | June 2011 | 3466 | 799 | 4 | 1.42 | 0 | 0 | 0 | 0.00 | (0.83) |
| | May 2011 | 3460 | 812 | 4 | 1.41 | 0 | 0 | 0 | 0.00 | (0.87) |
| 00.45 | April 2011 | 2734 | 633 | 4 | 1.36 | 0 | 0 | 0 | 0.00 | (0.84) |
| OP-4E Installation Interval Basic Rate ISDN Parity | | 195 42 | 12 | 16 21 | 4.27 | 0 | 0 | 0 | 0.00 | 0.25 |
| Failty | February 2012 January 2012 | 264 | 18 | 15 | 3.55 | 0 | 0 | 0 | 0.00 0.00 | 1.20 (0.07) |
| | December 2011 | 57 | 5 | 11 | 7.77 | 0 | 0 | 0 | 0.00 | (0.07) |
| | November 2011 | 242 | 15 | 16 | | 0 | 0 | 0 | 0.00 | 0.23 |
| | October 2011 | 128 | 10 | 13 | 4.05 | 0 | 0 | 0 | 0.00 | (0.44) |
| | September 2011 | 105 | 8 | 13 | 3.56 | 0 | 0 | 0 | 0.00 | (0.38) |
| | August 2011 | 221 | 13 | 17 | 3.19 | 0 | 0 | 0 | 0.00 | 0.40 |
| | July 2011 | 301 | 20 | 15 | 3.65 | 0 | 0 | 0 | 0.00 | 0.01 |
| | June 2011 | 146 | 15 | 10 | 3.97 | 0 | 0 | 0 | 0.00 | (1.05) |
| | May 2011 | 41 | 4 | 10 | | 0 | 0 | 0 | 0.00 | (0.95) |
| | April 2011 | 34 | 6 | 6 | | 0 | 0 | 0 | 0.00 | (1.87) |
| OP-4E Installation Interval Enhanced | March 2012 | 0 | 0 | 0 | | | 0 | 0 | 0.00 | 0.00 |
| Extended Loops - DS1 Capable Benchmark | January 2012 | 0 | 0 | 0 | | | 0 | 0 | 0.00 | 0.00 |
| 0 | December 2011 | 0 | 0 | 0 | | | 0 | 0 | 0.00 0.00 | 0.00 0.00 |
| | November 2011 | 0 | 0 | 0 | | | 0 | 0 | 0.00 | 0.00 |
| | October 2011 | 3 | 1 | 3 | | | 6 | 7 | -0.54 | (1.33) |
| | September 2011 | 0 | 0 | 0 | | | 0 | 0 | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0 | | | 0 | 0 | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2011 | 5 | 1 | 5 | 0 | 38 | 9 | 4 | 0.33 | (0.86) |
| | May 2011 | 0 | 0 | 0 | | | 0 | 0 | 0.00 | 0.00 |
| | April 2011 | 3 | 1 | 3 | | | 4 | 4 | -0.54 | (1.33) |
| OP-4E Installation Interval Enhanced | March 2012 | 0 | 0 | 0 | | | 0 | 0 | 0.00 | 0.00 |
| Extended Loops - DS3 Capable Diagnostic | | 0 | 0 | 0 | | | 0 | 0 | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | 0 | | | 0 | 0 | 0.00 | 0.00 |
| | December 2011 November 2011 | 0 | 0 | 0 | | | 0 | 0 | 0.00 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0 | | | 0 | 0 | 0.00 | 0.00 0.00 |
| | September 2011 | 0 | 0 | 0 | | | | 0 | 0.00 | 0.00 |
| 1 | 20p.0111001 2011 | . " | ٧I | ۰Į | U | | · "I | ી | 0.00 | 0.00 |

| İ | 1 | 45 | 41 | 4.5 | | 0 | | | 1 000 | 0.00 |
|---|--------------------------------|------------|----------|---------------|--------------|---------|--------|---------|---------------|----------------|
| | August 2011 July 2011 | 15 10 | 1 | 15 10 | 0 | 3 23 | 1 2 | 3 12 | 0.00 -0.19 | 0.00 (1.12 |
| | June 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | _April 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-4E Installation Interval LIS Trunk Paris | y March 2012 February 2012 | 219 183 | 51 | 4 | 1.1 0.86 | 0 | 0 | 0 | 0.00 | (0.85 |
| | January 2012 | 179 | 39 37 | 5 5 | 1.17 | 0 | 0 | 0 | 0.00 0.00 | (0.65 (0.58 |
| | December 2011 | 208 | 46 | 5 | 1.11 | 0 | 0 | 0 | 0.00 | (0.74 |
| | November 2011 | 177 | 41 | 4 | 0.99 | 0 | 0 | 0 | 0.00 | (0.84 |
| | October 2011 | 228 | 50 | 5 | 1.98 | 0 | 0 | 0 | 0.00 | (0.72 |
| | September 2011 | 213 | 47 | 5 | 0.93 | 0 | 0 | 0 | 0.00 | (0.73 |
| | August 2011 | 285 | 60 | 5 | 1.2 | 0 | 0 | 0 | 0.00 | (0.63 |
| | July 2011 June 2011 | 155 346 | 35 79 | 4 | 0.88 1.6 | 0 | 0 | 0 | 0.00 0.00 | (0.79 (0.81 |
| | May 2011 | 225 | 51 | 4 | 0.85 | 0 | 0 | 0 | 0.00 | (0.79 |
| | April 2011 | 264 | 56 | 5 | 1.49 | 0 | 0 | 0 | 0.00 | (0.64 |
| OP-4E Installation Interval PBX Parity | March 2012 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | February 2012 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2011 November 2011 | 7 | 0 | 7 0 | 0 | 0 | 0 | 0 | 0.00 0.00 | 0.00 0.00 |
| | October 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2011 April 2011 | 7 | 0 | 0 7 | 0 | 0 | 0 | 0 | 0.00 0.00 | 0.00 0.00 |
| OP-4E Installation Interval Unbundled Loo | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| 2 Wire Non-Loaded Benchmark 6 | February 2012 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2011 September 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 0.00 | 0.00 0.00 |
| | August 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2011 | 7 | 1 | 7 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-4E Installation Interval Unbundled Loo | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| ADSL Qualified Benchmark 6 | February 2012 January 2012 | 15 0 | 3 | 5 0 | 0 | 0 | 0 | 0 | 0.00 0.00 | 0.00 0.00 |
| | December 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2011 June 2011 | 6 | 1 | 6 | 0 | 15 | 2 | 8 | 0.00 -0.35 | 0.00 (1.21 |
| | May 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-4E Installation Interval Unbundled Loo | March 2012 | 20 | 7 | 3 | 0.38 | 0 | 0 | 0 | 0.00 | (1.57 |
| DS1 Capable Benchmark 5.5 | February 2012 | 6 | 2 | 3 | 0 | 0 | 0 | 0 | 0.00 | (1.50 |
| | January 2012 | 8 | 3 | 3 | 0.58 | 0 | 0 | 0 | 0.00 | (1.67 |
| | December 2011 November 2011 | 31 | 9 | 3 | 0 1.51 | 0 | 0 | 0 | 0.00 0.00 | (1.50 (1.28 |
| | October 2011 | 2 | 1 | 2 | 0 | 0 | 0 | 0 | 0.00 | (2.00 |
| | September 2011 | 7 | 3 | 2 | 0.58 | 0 | 0 | 0 | 0.00 | (1.83 |
| | August 2011 | 9 | 3 | 3 | 0 | 0 | 0 | 0 | 0.00 | (1.50 |
| | July 2011 | 6 | 2 | 3 | 0 | 0 | 0 | 0 | 0.00 | (1.50 |
| | June 2011 | 9 | 3 | 3 | 0 | 0 | 0 | 0 | 0.00 | (1.50 |
| | May 2011 April 2011 | 24 | 2 8 | 2 | 1.41 | 0 | 0 | 0 | 0.00 0.00 | (2.00 (1.50 |
| OP-4E Installation Interval Unbundled Loo | | 27 | 9 | 3 | 0 | 0 | 0 | 0 | 0.00 | (1.50 |
| Analog Benchmark 6 | February 2012 | 65 | 14 | 5 | 4.83 | 0 | 0 | 0 | 0.00 | (0.68 |
| - | January 2012 | 6 | 2 | 3 | 0 | 0 | 0 | 0 | 0.00 | (1.50 |
| | December 2011 | 12 | 4 | 3 | 0 | 0 | 0 | 0 | 0.00 | (1.50 |
| | November 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2011 September 2011 | 5 | 2 | 3 | 0.71 | 0 | 0 | 0 | 0.00 0.00 | (1.50 (1.75 |
| | August 2011 | 0 | 0 | 0 | 0.71 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2011 | 12 | 4 | 3 | 0 | 0 | 0 | 0 | 0.00 | (1.50 |
| | May 2011 | 20 | 8 | 3 | 0.53 | 0 | 0 | 0 | 0.00 | (1.75 |
| OR 45 Lovelled at 1 to 1 to 1 to 1 | _April 2011 | 10 | 4 | 3 | 0.58 | 0 | 0 | 0 | 0.00 | (1.75 |
| OP-4E Installation Interval Unbundled Loo | | 82 41 | 19 9 | <u>4</u> 5 | 1.16 1.01 | 0 | 0 | 0 | 0.00 0.00 | (0.6 |
| Conditioned Benchmark 15 | February 2012 January 2012 | 70 | 19 | 4 | 0.89 | 0 | 0 | 0 | 0.00 | (0.52 (0.99 |
| | December 2011 | 50 | 13 | 4 | 1.57 | 0 | 0 | 0 | 0.00 | (0.90 |
| | November 2011 | 72 | 17 | 4 | 1.15 | 0 | 0 | | 0.00 | (0.69 |
| | October 2011 | 17 | 4 | 4 | 1.5 | 0 | 0 | 0 | 0.00 | (0.68 |
| | September 2011 | 40 74 | 8 16 | 5 5 | 0.53 0.62 | 0 | 0 | 0 | | (0.27 |
| Į. | August 2011 | | | | | | | | | (0.48 |

| 1 | | | | | | 1 | | 1 -1 | | |
|--|--------------------------------|------------|----------|--------------|-------------|------|--------------|------------|----------------|----------------------|
| | July 2011 June 2011 | 38 40 | 9 11 | 4 | 1.3 1.43 | | 0 | | 0.00 0.00 | (0.70) (1.02) |
| | May 2011 | 51 | 12 | | 1.43 | | | | 0.00 | (0.68) |
| | April 2011 | 67 | 14 | | | | | | 0.00 | (0.39) |
| OP-4E Installation Interval Unbundled Loop | | 177 | 42 | 4 | | 0 | | | 0.00 | (0.89) |
| ISDN Capable Parity | February 2012 | 120 | 26 | | | | | | 0.00 | (0.69) |
| | January 2012 December 2011 | 284 226 | 60 55 | 5 4 | | | | | 0.00 0.00 | (0.63) (0.95) |
| | November 2011 | 92 | 23 | 4 | 1.13 | | | | 0.00 | (1.00) |
| | October 2011 | 112 | 26 | | | | | | 0.00 | (0.85) |
| | September 2011 | 222 | 52 | 4 | 0.74 | 0 | 0 | 0 | 0.00 | (0.87) |
| | August 2011 | 240 | 51 | 5 | 0.7 | 0 | | | 0.00 | (0.65) |
| | July 2011 | 217 | 49 | | | | | | 0.00 | (0.79) |
| | June 2011 May 2011 | 165 435 | 37 91 | 5 | | | | | 0.00 0.00 | (0.77) (0.61) |
| | April 2011 | 209 | 44 | 5 | | | | | 0.00 | (0.63) |
| OP-5A New Service Installation Quality | March 2012 | 88 | 4 | | 0 | | | | 0.00 | 1.40 |
| Reported to Repair Basic Rate ISDN Parity | February 2012 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | December 2011 | 95 | 7 | 0% 1357% | 3.78 | | | | 0.00 | 0.00 |
| | November 2011 October 2011 | 0 | 0 | | 3.76 | 0 | | | 0.00 0.00 | (0.29) 0.00 |
| | September 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | August 2011 | 7 | 2 | | 0.71 | 0 | | | 0.00 | (2.30) |
| | July 2011 | 0 | 0 | | 0 | 0 | | | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| OP-5A New Service Installation Quality | _April 2011 March 2012 | 0 | 0 | | 0 | | | | 0.00 0.00 | 0.00 0.00 |
| Reported to Repair Business Parity | February 2012 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | October 2011 September 2011 | 0 | 0 | | 0 | | | | 0.00 0.00 | 0.00 0.00 |
| | August 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | July 2011 | 3 | 1 | 300% | 0 | | | | -1.09 | (1.66) |
| | June 2011 | 0 | 0 | | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| OD 54 No O CONTROL O CONTROL | _April 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| OP-5A New Service Installation Quality Reported to Repair Dark Fiber - IOF | March 2012 February 2012 | 0 | 0 | | 0 | | | | 0.00 0.00 | 0.00 0.00 |
| Diagnostic | January 2012 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| J. agr. co. c | December 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | November 2011 | 2 | 2 | | 0 | 9 | 9 | 100% | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| | August 2011 July 2011 | 1 | <u>1</u> | 100% 100% | 0 | | | | -0.39 -0.30 | (1.24) (1.18) |
| | June 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | _April 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| OP-5A New Service Installation Quality | March 2012 | 0 | 0 | | 0 | | 0 | | 0.00 | 0.00 |
| Reported to Repair E911 Parity | February 2012 January 2012 | 15 11 | 15 11 | 100% 100% | 0 | | 1111 1007 | 93% 93% | -1.06 -0.87 | (1.65) (1.53) |
| | December 2011 | 4 | 4 | | 0 | | 1066 | | -0.50 | (1.30) |
| | November 2011 | 14 | 14 | | 0 | | 1181 | 93% | -1.02 | (1.62) |
| | October 2011 | 6 | 6 | | 0 | | 1416 | | -0.65 | (1.40) |
| | September 2011 | 4 | 4 | | 0 | | | | -0.55 | (1.33) |
| | August 2011 July 2011 | 9 | 9 12 | | 0 | | | 93% 94% | -0.82 -0.84 | (1.50) (1.51) |
| | June 2011 | 4 | 4 | | 0 | | | | -0.64 | (1.31) |
| | May 2011 | 6 | 6 | | 0 | | 1427 | 93% | -0.69 | (1.42) |
| | April 2011 | 2 | 2 | 100% | 0 | 1334 | 1425 | 94% | -0.37 | (1.22) |
| OP-5A New Service Installation Quality | March 2012 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| Reported to Repair Enhanced Extended | February 2012 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| Loops - DS0 Capable Diagnostic | January 2012 December 2011 | 0 | 0 | | 0 | | | | 0.00 0.00 | 0.00 0.00 |
| | November 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | July 2011 June 2011 | 0 | 0 | | 0 | | | | 0.00 0.00 | 0.00 0.00 |
| | May 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | _April 2011 | 2 | 2 | | 0 | | | | 0.00 | 0.00 |
| OP-5A New Service Installation Quality | March 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Reported to Repair Enhanced Extended | February 2012 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| Loops - DS1 Capable Parity | January 2012 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | December 2011 November 2011 | 0 | 0 | | 0 | | | | 0.00 0.00 | 0.00 |
| | | | | | 0 | | | | 0.00 | 0.00 |
| | October 2011 | 11 | 11 | 100.7 | | | | | | |
| | October 2011 September 2011 | 1 0 | 1 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | | | 0 | 0% 0% | 0 | 0 | 0 | 0% 0% | | 0.00 0.00 0.00 |

| 1 | | | Ι | 1 | 1 | .1 | | 1 | l | |
|---|--------------------------------|----------|----------|--------------|--------|--------------|--------------|--------------|----------------|------------------|
| | June 2011 May 2011 | 2 | 2 | | (| · | 0 | | 0.00 0.00 | 0.00 0.00 |
| | April 2011 | 1 | 1 | 100% | | | | | 0.00 | 0.00 |
| OP-5A New Service Installation Quality | March 2012 | 0 | 0 | | Č | | | | 0.00 | 0.00 |
| Reported to Repair Enhanced Extended | February 2012 | 0 | | | (| | | | 0.00 | 0.00 |
| Loops - DS3 Capable Diagnostic | January 2012 | 0 | | | C | - | | | 0.00 | 0.00 |
| | December 2011 November 2011 | 0 | 2 | | 0.5 | | | | 0.00 0.00 | 0.00 0.00 |
| | October 2011 | 0 | | | | | | | 0.00 | 0.00 |
| | September 2011 | 1 | 1 | | C | | | | 0.00 | 0.00 |
| | August 2011 | 3 | 3 | 100% | C | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 8 | | | 0.4 | | | 0,10 | 0.00 | 0.00 |
| | June 2011 | 0 | | | C | - | | | 0.00 | 0.00 |
| | May 2011 April 2011 | 1 | 1 | 100% 100% | (| | | | 0.00 0.00 | 0.00 0.00 |
| OP-5A New Service Installation Quality | _ April 2011 March 2012 | 0 | | | | 0 | | | 0.00 | 0.00 |
| Reported to Repair Line Splitting Parity | February 2012 | 60 | 62 | | 0.1767 | | 35 | 94% | -0.51 | (1.31) |
| | January 2012 | 54 | 56 | 96% | 0.1856 | | | 100% | 0.00 | (0.88) |
| | December 2011 | 73 | | | 0.2983 | 3 27 | 28 | 96% | 1.55 | (0.63) |
| | November 2011 | 95 | 97 | | 0.1421 | 34 | 39 | 87% | -1.70 | (2.03) |
| | October 2011 September 2011 | 68 57 | 73 62 | | 0.2526 | | 30 51 | 93% 90% | 0.03 -0.31 | (1.27) (1.19) |
| | August 2011 | 69 | 82 | | 0.2723 | 2 76 | 76 | 100% | 0.00 | 1.23 |
| | July 2011 | 57 | 60 | | 0.2179 | | 37 | 92% | -0.54 | (1.33) |
| | June 2011 | 83 | 94 | 88% | 0.3214 | | 89 | 93% | 1.34 | (0.45) |
| | May 2011 | 80 | | 99% | 0.1104 | | 53 | 96% | -0.75 | (1.46) |
| | _April 2011 | 85 | 89 | | 0.2072 | | 81 | 90% | -1.17 | (1.71) |
| OP-5A New Service Installation Quality Reported to Repair LIS Trunk Parity | March 2012 February 2012 | 2 | | | (| 0 0 | | | 0.00 0.00 | 0.00 0.00 |
| Reported to Repair LIS Trunk Parity | January 2012 | 3 | | | | | | | 0.00 | 0.00 |
| | December 2011 | 1 | 1 | 100% | 0 | | | | 0.00 | 0.00 |
| | November 2011 | 3 | 3 | 100% | C | 0 | 0 | | 0.00 | 0.00 |
| | October 2011 | 1 | 1 | | C | | | | 0.00 | 0.00 |
| | September 2011 | 0 | | | C | - | | | 0.00 | 0.00 |
| | August 2011 | 3 | | | C | | | | 0.00 | 0.00 |
| | July 2011 June 2011 | 10 | | | (| | | | 0.00 0.00 | 0.00 0.00 |
| | May 2011 | 1 | 1 | | | | | 0,10 | 0.00 | 0.00 |
| | April 2011 | 1 | 1 | | d | | | | 0.00 | 0.00 |
| OP-5A New Service Installation Quality | March 2012 | 0 | 0 | 0% | (| 0 | 0 | 0% | 0.00 | 0.00 |
| Reported to Repair PBX Parity | February 2012 | 0 | | | (| · | | | 0.00 | 0.00 |
| | January 2012 | 0 | | | C | | | | 0.00 | 0.00 |
| | December 2011 November 2011 | 0 | | | (| | | 0,10 | 0.00 0.00 | 0.00 0.00 |
| | October 2011 | 0 | | | | | | 0,10 | 0.00 | 0.00 |
| | September 2011 | 1 | 2 | | 0.5 | | 9209 | 90% | 1.83 | (0.48) |
| | August 2011 | 0 | | | C | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 1 | 2 | | 0.5 | | 9255 | 90% | 1.85 | (0.48) |
| | June 2011 | 0 | 0 | | C | | 0 | 0,10 | 0.00 | 0.00 |
| | May 2011 April 2011 | 1 | 2 | 100% 50% | 0.5 | 8438 8898 | 9344 9806 | 90% 91% | -0.33 1.99 | (1.20) (0.44) |
| OP-5A New Service Installation Quality | March 2012 | 0 | | | 0.0 | | | | 0.00 | 0.00 |
| Reported to Repair Residence Parity | February 2012 | 28 | 28 | 100% | C | 17 | 17 | 100% | 0.00 | 0.00 |
| | January 2012 | 8 | | | C | 9 | 9 | | 0.00 | 0.00 |
| | December 2011 | 8 | | | C | 4 | 4 | 100% | 0.00 | 0.00 |
| | November 2011 | 12 | | | (| | 15 22 | 100% 100% | 0.00 | 0.00 |
| | October 2011 September 2011 | 7 18 | | | (| | | | 0.00 0.00 | 0.00 0.00 |
| | August 2011 | 25 | | | 0.1923 | | | | 0.00 | (1.44) |
| | July 2011 | 26 | | 96% | 0.1889 | 8 | 8 | 100% | 0.00 | (1.45) |
| | June 2011 | 52 | | | C | | | | 0.00 | 0.00 |
| | May 2011 | 10 | | | (| | | | 0.00 | 0.00 |
| OP-5A New Service Installation Quality | _April 2011 March 2012 | 25 0 | | | (| | | | 0.00 0.00 | 0.00 0.00 |
| Reported to Repair UDIT Above DS1 Level | February 2012 | 4 | | | | | | | 0.00 | 0.00 |
| Parity | January 2012 | 0 | | | C | | | | 0.00 | 0.00 |
| , | December 2011 | 0 | | 0% | C | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | | | | | | | 0.00 | 0.00 |
| | October 2011 | 1 | 1 | | C | | | | 0.00 | 0.00 |
| | September 2011 August 2011 | 0 | | | (| | | | 0.00 0.00 | 0.00 0.00 |
| | July 2011 | 0 | | | (| | | | 0.00 | 0.00 |
| | June 2011 | 1 | 1 | | (| | | | -0.48 | (1.29) |
| | May 2011 | 0 | 0 | 0% | (| 0 | 0 | 0% | 0.00 | 0.00 |
| | _April 2011 | 0 | | | C | 0 | | | 0.00 | 0.00 |
| OP-5A New Service Installation Quality | March 2012 | 0 | | | | , 0 | | | 0.00 | 0.00 |
| Reported to Repair UDIT DS1 Parity | February 2012 | 19 | 23 36 | | 0.379 | | 5792 | 89% | 0.91 | (0.61) |
| | January 2012 December 2011 | 23 23 | | | 0.3458 | | 5670 6011 | 88% 88% | 0.44 -1.16 | (0.85) (1.71) |
| | November 2011 | 48 | | | 0.3143 | | | | -0.06 | (1.04) |
| | October 2011 | 44 | 53 | | 0.3755 | | 8653 | 90% | 1.73 | (0.12) |
| | September 2011 | 59 | | | | | 7959 | | -1.91 | (2.16) |
| | August 2011 | 54 | | | | | 8918 | | -1.35 | (1.82) |
| | July 2011 | 42 37 | | | 0.1507 | | 7974 8471 | 89% 90% | -1.81 -1.00 | (2.10) |
| I | June 2011 | 1 3/ | 39 | 1 95% | 0.2206 | 7585 | 84/1 | 90% | -1.09 | (1.66) |

| | May 2011 | 16 | 17 | 94% | 0.2353 | 7115 | 7917 | 90% | -0.58 |
|--|--------------------------------|------------|--------------|--------------|------------------|---------------|--------------|--------------|--------------|
| DEA New Condendation Control | April 2011 | 12 | 14 0 | 86% | 0.3499 | 7564 | 8381 | 90% | 0.57 |
| P-5A New Service Installation Quality ported to Repair Unbundled Loop - 2 Wire | March 2012 February 2012 | 0 | 0 | 0% 0% | 0 | 0 | 0 | 0% 0% | 0.00 |
| n-Loaded Parity | January 2012 | 0 | 0 | 0% | 0 | 0 | 0 | | 0.0 |
| • | December 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.0 |
| | November 2011 | 0 | 0 | 0% | 0 | 0 | 0 | | 0.0 |
| | October 2011 | 4 | 4 | 100% | 0 | _ | 13 | 100% | 0.0 |
| | September 2011 August 2011 | 2 | 2 | 100% 100% | 0 | 3 17 | 3 17 | 100% 100% | 0.0 0.0 |
| | July 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.0 |
| | June 2011 | 1 | 1 | 100% | 0 | 15 | 15 | 100% | 0.0 |
| | May 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.0 |
| | April 2011 | 2 | 2 | 100% | 0 | 15 | 16 | 94% | -0.3 |
| -5A New Service Installation Quality | March 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.0 |
| ported to Repair Unbundled Loop - ADSL | • | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.0 |
| alified Parity | January 2012 December 2011 | 0 | 0 | 0% 0% | 0 | 0 | 0 | | 0.0 0.0 |
| | November 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.0 |
| | October 2011 | 0 | 0 | 0% | 0 | 0 | 0 | | 0.0 |
| | September 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.0 |
| | August 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.0 |
| | July 2011 | 0 | 0 | 0% | 0 | 0 | 0 | | 0.0 |
| | June 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.0 |
| | May 2011 April 2011 | 4 | 4 | 100% 0% | 0 | 51 0 | 53 0 | 96% 0% | -0.3 0.0 |
| 5A New Service Installation Quality | March 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.0 |
| orted to Repair Unbundled Loop - DS1 | February 2012 | 357 | 359 | 99% | 0.0744 | 10 | 10 | 100% | 0.0 |
| pable Parity | January 2012 | 119 | 119 | 100% | 0 | 4 | 4 | | 0.0 |
| • | December 2011 | 147 | 150 | 98% | 0.14 | 6 | 6 | 100% | 0.0 |
| | November 2011 | 182 | 187 | 97% | 0.1613 | 9 | 9 | 100% | 0.0 |
| | October 2011 | 168 | 179 | 94% | 0.2402 | 10 | 10 | 100% | 0.0 |
| | September 2011 August 2011 | 156 187 | 156 194 | 100% 96% | 0.1865 | 20 12 | 20 14 | 100% 86% | 0.0 -1.1 |
| | July 2011 | 170 | 173 | 98% | 0.1305 | 10 | 11 | 91% | -0.8 |
| | June 2011 | 124 | 128 | 97% | 0.174 | 12 | 13 | 92% | -0.5 |
| | May 2011 | 153 | 156 | 98% | 0.1373 | 11 | 12 | 92% | -0.7 |
| | April 2011 | 267 | 276 | 97% | 0.1776 | 7 | 8 | 88% | -0.7 |
| 5A New Service Installation Quality | March 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.0 |
| oorted to Repair Unbundled Loop - XDSLi | | 133 | 140 | 95% | 0.2179 | 10 | 10 | 100% | 0.0 |
| ity | January 2012 | 25 | 25 | 100% 97% | 0.1601 | 4 | <u>4</u> | 100% 100% | 0.0 |
| | December 2011 November 2011 | 37 22 | 38 23 | 96% | 0.1601 | <u>6</u> 9 | 9 | 100% | 0.0 0.0 |
| | October 2011 | 45 | 46 | 98% | 0.1458 | 10 | 10 | 100% | 0.0 |
| | September 2011 | 19 | 20 | 95% | 0.2179 | 20 | 20 | 100% | 0.0 |
| | August 2011 | 12 | 13 | 92% | 0.2665 | 12 | 14 | 86% | -0.4 |
| | July 2011 | 27 | 27 | 100% | 0 | 10 | 11 | 91% | -0.8 |
| | June 2011 | 34 | 34 | 100% | 0 | 12 | 13 | 92% | -0.8 |
| | May 2011 | 24 | 27 | 89% | 0.3143 | 11 | 12 | 92% | 0.2 |
| 5A New Service Installation Quality | April 2011 March 2012 | 131 | 143 | 92% 0% | 0.2773 | 7 0 | 8 | 88% 0% | -0.3 0.0 |
| ported to Repair Unbundled Loop Analog | February 2012 | 163 | 166 | 98% | 0.1332 | 33 | 35 | 94% | -0.9 |
| ty | January 2012 | 163 | 167 | 98% | 0.1529 | 30 | 30 | 100% | 0.0 |
| - | December 2011 | 155 | 168 | 92% | 0.2672 | 27 | 28 | 96% | 1.1 |
| | November 2011 | 174 | 181 | 96% | 0.1928 | 34 | 39 | 87% | -1.5 |
| | October 2011 | 87 | 94 | 93% | 0.2625 | 28 | 30 | 93% | 0.1 |
| | September 2011 | 118 | 123 | 96% | 0.1975 | 46 | 51 | 90% | -1.1 |
| | August 2011 July 2011 | 146 120 | 151 126 | 97% 95% | 0.1789 0.213 | 76 34 | 76 37 | 100% 92% | 0.0 -0.6 |
| | June 2011 | 139 | 148 | 94% | 0.213 | 83 | 89 | 93% | -0.2 |
| | May 2011 | 177 | 184 | 96% | 0.1913 | 51 | 53 | 96% | 0.0 |
| | April 2011 | 151 | 158 | 96% | 0.2058 | 73 | 81 | 90% | -1.3 |
| 5A New Service Installation Quality | March 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.0 |
| orted to Repair Unbundled Loop ISDN | February 2012 | 0 | 0 | 0% | 0 | | 0 | | 0.0 |
| able Parity | January 2012 December 2011 | 0 | 0 | 0% | 0 | | 0 | | 0.0 |
| | November 2011 | 0 | 0 | 0% 0% | 0 | 0 | 0 | 0% 0% | 0.0 |
| | October 2011 | 0 | 0 | 0% | 0 | | 0 | | 0.0 |
| | September 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.0 |
| | August 2011 | 1 | 1 | 100% | 0 | 76 | 76 | 100% | 0.0 |
| | July 2011 | 1 | 1 | 100% | 0 | | 37 | 92% | -0.2 |
| | June 2011 | 1 | 1 | 100% | 0 | 83 | 89 | 93% | -0.2 |
| | May 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.0 |
| A New Service Installation Quality | April 2011 | 0 | 0 | 100% 0% | 0 | 73 0 | 81 | 90% 0% | -0.3 |
| orted to Repair UNE - P (POTS) Parity | March 2012 February 2012 | 395 | 397 | 100% | 0.0708 | 2823 | 3042 | 93% | 0.0 -4.8 |
| once to repair one - 1 (1 O10) 1-dilly | January 2012 | 767 | 788 | 97% | 0.0708 | 2798 | 3031 | 92% | -4.0 -4.7 |
| | December 2011 | 708 | 731 | 97% | 0.1746 | 3045 | 3287 | 93% | -3.9 |
| | November 2011 | 638 | 659 | 97% | 0.1756 | 3428 | 3700 | 93% | -3.7 |
| | October 2011 | 633 | 652 | 97% | 0.1682 | 4847 | 5198 | 93% | -3.6 |
| | September 2011 | 837 | 862 | 97% | 0.1678 | 4508 | 4875 | 92% | -4.7 |
| | August 2011 | 855 | 883 | 97% | 0.1752 | 4984 | 5384 | 93% | -4.4 |
| | July 2011 | 916 | 946 | 97% | 0.1752 | 4495 4860 | 4833 | 93% | -4.2 -4.0 |
| | June 2011 | 1213 | 1253 1195 | 97% 96% | 0.1758 0.1883 | 4869 4371 | 5245 4698 | 93% 93% | -4.9 -3.9 |

| | April 2011 | 911 | 950 | 96% | 0.1984 | 4551 | 4869 | 93% | -2.77 | (2.68 |
|---|--------------------------------|----------|----------|--------------|--------|------|------|-----|--------------|----------------|
| OP-5B New Service Provisioning Quality | March 2012 | 0 | 0 | 0% | C | 0 | 0 | 0% | 0.00 | 0.00 |
| Basic Rate ISDN Benchmark 0.965 | February 2012 | 0 | | | C | | | | 0.00 | 0.00 |
| | January 2012 December 2011 | 0 | 0 | | C | | | | 0.00 0.00 | 0.00 0.00 |
| | November 2011 | 0 | | | C | | | | 0.00 | 0.00 |
| | October 2011 | 1 | 1 | 100% | C | | | | 0.00 | 0.00 |
| | September 2011 | 0 | | | C | | | | 0.00 | 0.00 |
| | August 2011 July 2011 | 0 | | 0% 0% | C | | | | 0.00 3.03 | 0.00 (0.41 |
| | June 2011 | 1 | 1 | 100% | 0 | | | | -0.28 | (1.17 |
| | May 2011 | 0 | 0 | | C | | | | 0.00 | 0.00 |
| | April 2011 | 1 | 1 | 100% | C | | 8 | | -0.36 | (1.22 |
| OP-5B New Service Provisioning Quality | March 2012 | 0 | - | | C | | | | 0.00 | 0.00 |
| Business Benchmark 0.965 | February 2012 January 2012 | 0 | | | C | | | | 0.00 0.00 | 0.00 0.00 |
| | December 2011 | 0 | | | C | | | | 0.00 | 0.00 |
| | November 2011 | 2 | 2 | 100% | C | 0 | 0 | 0% | 0.00 | (0.1 |
| | October 2011 | 0 | | | C | | | | 0.00 | 0.00 |
| | September 2011 August 2011 | 0 | 0 | 0% 100% | C | | | | 0.00 0.00 | 0.00 (0.1 |
| | July 2011 | 1 | 1 | 100% | C | | | | 0.00 | (0.1 |
| | June 2011 | 0 | | | C | | | | 0.00 | 0.00 |
| | May 2011 | 0 | - | | C | | | | 0.00 | 0.00 |
| OD FD. New Condes D. Malack Co. W. | April 2011 | 0 | | | 0 | | | | 0.00 | 0.00 |
| OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable | March 2012 February 2012 | 15 | | | C | | | | 0.00 0.00 | 0.00 (0.11 |
| Benchmark 0.965 | January 2012 | 11 | 11 | | 0 | | | | 0.00 | (0.1 |
| | December 2011 | 4 | 4 | 100% | C | 0 | 0 | 0% | 0.00 | (0.11 |
| | November 2011 | 14 | 14 | | 0 | | | | 0.00 | (0.11 |
| | October 2011 | 6 | | | C | | | | 0.00 | (0.11 |
| | September 2011 August 2011 | 9 | 9 | | C | | | | 0.00 0.00 | (0.11 (0.11 |
| | July 2011 | 12 | 12 | | C | | | | 0.00 | (0.11 |
| | June 2011 | 4 | 4 | | C | | | | 0.00 | (0.11 |
| | May 2011 | 6 | | | C | | | | 0.00 | (0.11 |
| OP-5B New Service Provisioning Quality | April 2011 March 2012 | 0 | | | C | | | | 0.00 0.00 | (0.11 0.00 |
| Enhanced Extended Loops - DS1 Capable | | 0 | | | C | | | | 0.00 | 0.00 |
| Benchmark 0.965 | January 2012 | 0 | | | C | | | | 0.00 | 0.00 |
| | December 2011 | 2 | | | C | | | | 0.00 | (0.11 |
| | November 2011 | 0 | - | | C | | | | 0.00 | 0.00 |
| | October 2011 September 2011 | 1 | 0 | 100% | 0 | | | | 0.00 0.00 | 0.00 (0.11 |
| | August 2011 | 3 | 3 | | C | | | | 0.00 | (0.11 |
| | July 2011 | 10 | | | C | | | | 0.00 | (0.11 |
| | June 2011 | 0 | 0 | | C | | | | 0.00 | 0.00 |
| | May 2011 April 2011 | 1 | 1 | 100% 100% | C | | | | 0.00 0.00 | (0.11 (0.11 |
| OP-5B New Service Provisioning Quality | March 2012 | 0 | 0 | | C | | | | 0.00 | 0.00 |
| Enhanced Extended Loops - DS3 Capable | | 62 | 62 | | C | 0 | 0 | + | 0.00 | (0.11 |
| Benchmark 0.965 | January 2012 | 56 | 56 | | C | | | | 0.00 | (0.11 |
| | December 2011 November 2011 | 81 97 | 81 97 | 100% 100% | C | | | | 0.00 0.00 | (0.11 (0.11 |
| | October 2011 | 73 | | | | | | | 0.00 | (0.1 |
| | September 2011 | 62 | 62 | | | | | | | (0.11 |
| | August 2011 | 81 | 82 | | | | | | 0.00 | (0.07 |
| | July 2011 | 60 | 60 | | C | | | | 0.00 | (0.11 |
| | June 2011 May 2011 | 94 81 | 94 81 | | C | | | | 0.00 0.00 | (0.1° (0.1° |
| | April 2011 | 89 | 89 | | C | | | | 0.00 | (0.1 |
| OP-5B New Service Provisioning Quality | March 2012 | 0 | 0 | 0% | C | 0 | 0 | 0% | 0.00 | 0.00 |
| Line Splitting Benchmark 0.965 | February 2012 | 2 | | | | | | | 0.00 | (0.1 |
| | January 2012 December 2011 | 3 | 3 | | C | | | | 0.00 0.00 | (0.1 |
| | November 2011 | 3 | | | | | | | 0.00 | (0.1° (0.1° |
| | October 2011 | 1 | 1 | 100% | C | | | | 0.00 | (0.1 |
| | September 2011 | 0 | | | C | | | | 0.00 | 0.00 |
| | August 2011 | 3 | | | | | | | 0.00 | (0.1 |
| | July 2011 June 2011 | 10 | | | | | | | 0.00 0.00 | (0.1° (0.1° |
| | May 2011 | 1 | 1 | 100% | | | | | 0.00 | (0.1 |
| | April 2011 | 1 | 1 | 100% | C | 0 | 0 | 0% | 0.00 | (0.1 |
| OP-5B New Service Provisioning Quality | March 2012 | 0 | - | | | | | | 0.00 | 0.0 |
| PBX Benchmark 0.965 | February 2012 January 2012 | 0 | | | | | | | 0.00 0.00 | 0.00 |
| | December 2011 | 0 | | | | | | | 0.00 | 0.0 |
| | November 2011 | 0 | | 0% | | | | | 0.00 | 0.0 |
| | October 2011 | 0 | | | C | | | | 0.00 | 0.0 |
| | September 2011 | 2 | | | 0 | | | | 0.00 | (0.1 |
| | August 2011 July 2011 | 2 | | | C | | | | 0.00 0.00 | 0.00 (0.1 |
| | June 2011 | 0 | | | C | | | | 0.00 | 0.00 |
| | May 2011 | 1 | 1 | 100% | C | 0 | 0 | 0% | 0.00 | (0.11 |
| | April 2011 | 2 | 2 | 100% | C | 0 | 0 | 0% | 0.00 | (0.11 |

| OP-5B New Service Provisioning Quality | 14 | | -1 | 1 | - | | | | | |
|--|--------------------------------|-------------|-------------|--------------|--------|---|---|----------|--------------|----------------|
| Residence Benchmark 0.965 | March 2012 February 2012 | 0 4 | 0 4 | 0% 100% | 0 | 0 | 0 | 0% 0% | 0.00 0.00 | 0.00 (0.11 |
| | January 2012 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0 | | 0 | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2011 | 1 | 1 | 100% | 0 | | 0 | 0% | 0.00 | (0.11 |
| | September 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0% 0% | 0 | | 0 | 0% 0% | 0.00 | 0.00 |
| | July 2011 June 2011 | 0 | 1 | 100% | 0 | | 0 | | 0.00 0.00 | 0.00 (0.11 |
| | May 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | February 2012 | 23 | 23 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11 |
| | January 2012 | 36 | 36 | 100% | 0 | | 0 | 0% | 0.00 | (0.11 |
| | December 2011 | 24 | 24 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11 |
| | November 2011 | 54 | 54 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11 |
| | October 2011 September 2011 | 53 61 | 53 61 | 100% 100% | 0 | 0 | 0 | 0% 0% | 0.00 0.00 | (0.11 (0.11 |
| | August 2011 | 56 | 57 | 98% | 0.1313 | 0 | 0 | 0% | 0.00 | (0.11 |
| | July 2011 | 42 | 43 | 98% | 0.1513 | 0 | 0 | 0% | 0.00 | (0.04 |
| | June 2011 | 39 | 39 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11 |
| | May 2011 | 17 | 17 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11 |
| | April 2011 | 14 | 14 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11 |
| 0 , | March 2012 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | February 2012 | 359 | 359 | 100% | 0 | | 0 | 0% | 0.00 | (0.11 |
| | January 2012 | 119 | 119 | 100% | 0 | | 0 | 0% | 0.00 | (0.11 |
| | December 2011 | 150 187 | 150 187 | 100% 100% | 0 | | 0 | 0% 0% | 0.00 | (0.11 |
| | November 2011 October 2011 | 187 | 187 | 100% | 0 | 0 | 0 | 0% | 0.00 0.00 | (0.11 (0.11 |
| | September 2011 | 156 | 156 | 100% | 0 | | 0 | 0% | 0.00 | (0.11 |
| | August 2011 | 194 | 194 | 100% | 0 | | 0 | | 0.00 | (0.11 |
| | July 2011 | 173 | 173 | 100% | 0 | | 0 | 0% | 0.00 | (0.11 |
| | June 2011 | 128 | 128 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11 |
| | May 2011 | 156 | 156 | 100% | 0 | | 0 | | 0.00 | (0.11 |
| | April 2011 | 276 | 276 | 100% | 0 | | 0 | 0% | 0.00 | (0.11 |
| | March 2012 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| Jnbundled Loop - DS1 Capable Benchmark 0.965 | January 2012 | 140 25 | 140 25 | 100% 100% | 0 | 0 | 0 | 0% 0% | 0.00 0.00 | (0.11 |
| | December 2011 | 38 | 38 | 100% | 0 | | 0 | 0% | 0.00 | (0.11 (0.11 |
| | November 2011 | 23 | 23 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11 |
| | October 2011 | 46 | 46 | 100% | 0 | | 0 | 0% | 0.00 | (0.11 |
| | September 2011 | 20 | 20 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11 |
| | August 2011 | 13 | 13 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11 |
| | July 2011 | 27 | 27 | 100% | 0 | | 0 | 0% | 0.00 | (0.11 |
| | June 2011 | 34 | 34 | 100% | 0 | | 0 | 0% | 0.00 | (0.11 |
| | May 2011 | 27 | 27 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11 |
| | April 2011 March 2012 | 143 | 143 | 100% 0% | 0 | 0 | 0 | 0% 0% | 0.00 0.00 | (0.11 0.00 |
| Jnbundled Loop - XDSLi Benchmark 0.965 | | 166 | 166 | 100% | 0 | | 0 | 0% | 0.00 | (0.11 |
| • | January 2012 | 167 | 167 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11 |
| | December 2011 | 168 | 168 | 100% | 0 | | 0 | 0% | 0.00 | (0.11 |
| | November 2011 | 181 | 181 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11 |
| | October 2011 | 94 | 94 | 100% | 0 | | 0 | | 0.00 | (0.11 |
| | September 2011 | 123 | 123 | 100% | 0 | | 0 | 0% | 0.00 | (0.11 |
| | August 2011 | 151 | 151 | 100% | 0 | 0 | 0 | | 0.00 | (0.11 |
| | July 2011 June 2011 | 126 148 | 126 148 | 100% 100% | 0 | | 0 | | 0.00 0.00 | (0.11 (0.11 |
| | May 2011 | 184 | 184 | 100% | 0 | | 0 | 0% | 0.00 | (0.11 |
| | April 2011 | 158 | 158 | 100% | 0 | | 0 | | 0.00 | (0.11 |
| | March 2012 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| Jnbundled Loop Analog Benchmark 0.965 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | 0% | 0 | | 0 | | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | 0 | | 0 | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0% | 0 | | 0 | | 0.00 | 0.00 |
| | September 2011 August 2011 | 0 | 0 | 0% 100% | 0 | | 0 | 0% 0% | 0.00 0.00 | 0.00 (0.11 |
| | July 2011 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11 |
| | June 2011 | 1 | 1 | 100% | 0 | | 0 | | 0.00 | (0.11 |
| | May 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | April 2011 | 1 | 1 | 100% | 0 | | 0 | 0% | 0.00 | (0.11 |
| DP-5B New Service Provisioning Quality | March 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Jnbundled Loop ISDN Capable Benchmark | | 397 | 397 | 100% | 0 | | 0 | 0% | 0.00 | (0.11 |
| | January 2012 | 788 | 788 | 100% | 0 | | 0 | 0% | 0.00 | (0.11 |
| | December 2011 | 730 | 731 | 100% | 0.037 | 0 | 0 | 0% | 0.00 | (0.10 |
| | November 2011 | 659 | 659 | 100% | 0 | 0 | 0 | 0% 0% | 0.00 | (0.11 |
| | October 2011 September 2011 | 652 862 | 652 862 | 100% 100% | 0 | | 0 | | 0.00 0.00 | (0.11 (0.11 |
| | August 2011 | 883 | 883 | 100% | 0 | | 0 | 0% | 0.00 | (0.11 |
| | ,guot <u>~</u> UII | | | | | | 0 | 0% | 0.00 | (0.11 |
| | July 2011 | 946 | 946 | 100% | 0 | | U | U 20 | | |
| | July 2011 June 2011 | 946 1253 | 946 1253 | 100% | 0 | | 0 | | 0.00 | |
| | | | | | | 0 | | 0% 0% | | (0.11 (0.11 |

| UNE - P (POTS) Benchmark 0.965 | February 2012 | 0 | 0 | 0% | (| 0 | 0 | 0% | 0.00 | 0.00 |
|--|--------------------------------|---|---------|-----------|--------|-----|---|----------|--------------|--------|
| UNE - P (POTS) Benchmark 0.905 | January 2012 | 0 | 0 | 0% | (| | | | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% | C | | | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0% | C | | | 0% | 0.00 | 0.00 |
| | October 2011 | 1 | 1 | 100% | (| | | 0% | 0.00 | (0.11) |
| | September 2011 August 2011 | 0 | 0 | 0% 0% | (| | | 0% 0% | 0.00 0.00 | 0.00 |
| | July 2011 | 1 | 1 | 100% | | | | 0% | 0.00 | (0.11) |
| | June 2011 | 1 | 1 | 100% | C | | | 0% | 0.00 | (0.11) |
| | May 2011 | 0 | 0 | 0% | (| | | 0% | 0.00 | 0.00 |
| OD FD. No. O. C. C. C. P. M. Bisto D. C. | April 2011 | 1 | 1 | 100% | 0 | | | 0% | 0.00 | (0.11) |
| OP-5R New Service Quality Multiple Repo Rate Enhanced Extended Loops - DS0 | rt March 2012 February 2012 | 0 | 0 | 0% 0% | (| | | 0% 0% | 0.00 0.00 | 0.00 |
| Capable Diagnostic | January 2012 | 0 | 0 | 0% | (| | | 0% | 0.00 | 0.00 |
| Capable Blaghostic | December 2011 | 1 | 2 | 50% | 0.5 | | | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0% | C | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0% | C | | | 0% | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0% | C | | | | 0.00 | 0.00 |
| | August 2011 July 2011 | 0 | 0 2 | 0% 0% | (| | | 0% 0% | 0.00 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0% | | | | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% | | | | | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0% | C | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-5R New Service Quality Multiple Repo | | 0 | 0 | 0% | C | | | 0% | 0.00 | 0.00 |
| Rate Enhanced Extended Loops - DS1 | February 2012 | 0 | 2 | 0% | (| | | 0% | 0.00 | 0.00 |
| Capable Diagnostic | January 2012 December 2011 | 0 | 7 | 0% 0% | (| | | 0% 0% | 0.00 0.00 | 0.00 |
| | November 2011 | 0 | 2 | 0% | (| | | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 5 | 0% | (| | | 0% | 0.00 | 0.00 |
| | September 2011 | 1 | 6 | 17% | 0.3727 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2011 | 9 | 22 | 41% | 0.4917 | | | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 3 | 0% | 0.3600 | | | 0% | 0.00 | 0.00 |
| | June 2011 May 2011 | 0 | 13 1 | 15% 0% | 0.3608 | | | 0% 0% | 0.00 0.00 | 0.00 |
| | April 2011 | 0 | 4 | 0% | | | | 0% | 0.00 | 0.00 |
| OP-5R New Service Quality Multiple Repo | | 0 | 0 | 0% | C | | | 0% | 0.00 | 0.00 |
| Rate LIS Trunk Diagnostic | February 2012 | 0 | 0 | 0% | C | | | 0% | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | 0% | C | | | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0% 0% | C | | | 0% | 0.00 | 0.00 |
| | November 2011 October 2011 | 0 | 0 | 0% | (| | | | 0.00 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0% | | | | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | 1 | 0% | C | | | | 0.00 | 0.00 |
| | July 2011 | 0 | 1 | 0% | C | | | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0% | (| | | 0% | 0.00 | 0.00 |
| | May 2011 April 2011 | 0 | 0 | 0% 0% | (| | | | 0.00 0.00 | 0.00 |
| OP-5R New Service Quality Multiple Repo | | 0 | 0 | 0% | (| | | 0% | 0.00 | 0.00 |
| Rate Residence Diagnostic | February 2012 | 0 | 4 | 0% | | | | 0% | 0.00 | 0.00 |
| G | January 2012 | 0 | 5 | 0% | C | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | 1 | 0% | C | | | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 6 | 0% | C | | | 0% | 0.00 | 0.00 |
| | October 2011 September 2011 | 0 | 9 | 0% 0% | (| | | 0% 0% | 0.00 0.00 | 0.00 |
| | August 2011 | 0 | 4 | 0% | | | | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 2 | 0% | Č | | | | 0.00 | 0.00 |
| | June 2011 | 0 | 2 | 0% | (| 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 1 | 0% | (| , 0 | | | 0.00 | 0.00 |
| OD 5D Now Comics Ovality Multiple D | April 2011 | 1 | 3 | 33% | 0.4714 | | | 0% | 0.00 | 0.00 |
| OP-5R New Service Quality Multiple Repo Rate Unbundled Loop - 2 Wire Non-Loaded | | 0 | 0 2 | 0% 0% | (| | | 0% 0% | 0.00 0.00 | 0.00 |
| Diagnostic | January 2012 | 0 | 0 | 0% | (| | | 0% | 0.00 | 0.00 |
| G | December 2011 | 0 | 3 | 0% | C | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 5 | 0% | C | | | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 11 | 0% | | | | | 0.00 | 0.00 |
| | September 2011 | 2 | 9 | 0% 22% | 0.4157 | | | 0% 0% | 0.00 0.00 | 0.00 |
| | August 2011 July 2011 | 0 | 3 | 0% | 0.4157 | | | | 0.00 | 0.00 |
| | June 2011 | 0 | 4 | 0% | (| | | | 0.00 | 0.00 |
| | May 2011 | 0 | 3 | 0% | (| 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2011 | 0 | 9 | 0% | (| | | | 0.00 | 0.00 |
| OP-5R New Service Quality Multiple Repo | | 0 | 0 | 0% | (| | | | 0.00 | 0.00 |
| Rate Unbundled Loop - DS1 Capable Diagnostic | February 2012 January 2012 | 0 | 3 4 | 0% 0% | (| | | 0% 0% | 0.00 0.00 | 0.00 |
| Diagnostio | December 2011 | 0 | 13 | 0% | | | | | 0.00 | 0.00 |
| | November 2011 | 0 | 7 | 0% | (| | | 0% | 0.00 | 0.00 |
| | October 2011 | 0 | 7 | 0% | (| 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2011 | 1 | 6 | 17% | 0.3727 | | | | 0.00 | 0.00 |
| | August 2011 | 0 | 5 | 0% | (| | | | 0.00 | 0.00 |
| | July 2011 June 2011 | 0 | 6 10 | 0% 10% | 0.3 | 0 0 | | 0% 0% | 0.00 0.00 | 0.00 |
| | May 2011 | 1 | 8 | 13% | 0.3307 | 7 0 | | 0% | 0.00 | 0.00 |
| | April 2011 | 1 | 8 | 13% | 0.3307 | | | | 0.00 | 0.00 |
| OP-5R New Service Quality Multiple Repo | | 0 | 0 | 0% | (| | | | 0.00 | 0.00 |
| Rate Unbundled Loop Analog Diagnostic | February 2012 | 1 | 3 | 33% | 0.4714 | 1 0 | 0 | 0% | 0.00 | 0.00 |

| | January 2012 | 0 | 21 | 0% | 0 | | 0 0% | 0.00 | 0.0 |
|--|--------------------------------|----------|----------|------------|------------------|-----|------|--------------|------------|
| | December 2011 November 2011 | 0 | 24 | 0% | 0.0000 | 0 | 0 0% | 0.00 | 0.0 |
| | October 2011 | 0 | 22 19 | 5% 0% | 0.2083 | | 0 0% | 0.00 0.00 | 0.0 0.0 |
| | September 2011 | 0 | 25 | 0% | 0 | | 0 0% | 0.00 | 0.0 |
| | August 2011 | 0 | 28 | 0% | 0 | - 1 | 0 0% | 0.00 | 0.0 |
| | July 2011 | 0 | 30 | 0% | 0 | | 0 0% | 0.00 | 0.0 |
| | June 2011 | 1 | 41 | 2% | 0.1543 | 0 | 0 0% | 0.00 | 0.0 |
| | May 2011 | 1 | 45 | 2% | 0.1474 | 0 | 0 0% | 0.00 | 0.0 |
| | _April 2011 | 2 | 41 | 5% | 0.2154 | 0 | 0 0% | 0.00 | 0.0 |
| OP-5R New Service Quality Multiple Repor | March 2012 | 0 | 0 | 0% | 0 | | 0 0% | 0.00 | 0.0 |
| Rate Unbundled Loop ISDN Capable | February 2012 | 0 | 0 | 0% | 0 | | 0 0% | 0.00 | 0.0 |
| Diagnostic | January 2012 | 0 | 0 | 0% | 0 | | 0 0% | 0.00 | 0.0 |
| | December 2011 | 0 | 0 | 0% | 0 | | 0 0% | 0.00 | 0.0 |
| | November 2011 | 0 | 0 | 0% | 0 | | 0 0% | 0.00 | 0.0 |
| | October 2011 | 0 | 0 | 0% | 0 | | 0 0% | 0.00 | 0.0 |
| | September 2011 | 0 | 0 | 0% 0% | 0 | | 0 0% | 0.00 | 0.0 0.0 |
| | August 2011 July 2011 | 0 | 1 | 0% | 0 | | 0 0% | 0.00 0.00 | 0.0 |
| | June 2011 | 0 | 0 | 0% | 0 | | 0 0% | 0.00 | 0.0 |
| | May 2011 | 0 | 0 | 0% | 0 | | 0 0% | 0.00 | 0.0 |
| | April 2011 | 0 | 0 | 0% | 0 | | 0 0% | 0.00 | 0.0 |
| OP-5T New Service Installation Quality | March 2012 | 0 | 0 | 0% | 0 | | 0 0% | 0.00 | 0.0 |
| Total Basic Rate ISDN Diagnostic | February 2012 | 0 | 0 | 0% | 0 | | 0 0% | 0.00 | 0.0 |
| | January 2012 | 0 | 0 | 0% | 0 | | 0 0% | 0.00 | 0.0 |
| | December 2011 | 0 | 0 | 0% | 0 | | 0 0% | 0.00 | 0.0 |
| | November 2011 | 2 | 2 | 100% | 0 | | 0 0% | 0.00 | 0.0 |
| | October 2011 | 0 | 0 | 0% | 0 | - 1 | 0 0% | 0.00 | 0.0 |
| | September 2011 | 0 | 0 | | 0 | | 0 0% | 0.00 | 0.0 |
| | August 2011 | 1 | 1 | 100% | 0 | | 0 0% | 0.00 | 0.0 |
| | July 2011 | 1 | 1 | 100% | 0 | | 0 0% | 0.00 | 0.0 |
| | June 2011 | 0 | 0 | 0% | 0 | | 0 0% | 0.00 | 0.0 |
| | May 2011 | 0 | 0 | 0% | 0 | | 0 0% | 0.00 | 0.0 |
| OD ST. New Coming Installation Overlity | _April 2011 | 0 | 0 | 0% | 0 | | 0 0% | 0.00 | 0.0 |
| OP-5T New Service Installation Quality | March 2012 | 0 15 | 0 15 | 0% 100% | 0 | | 0 0% | 0.00 0.00 | 0.0 0.0 |
| Total Business Diagnostic | February 2012 January 2012 | 11 | 11 | 100% | 0 | | 0 0% | 0.00 | 0.0 |
| | December 2011 | 4 | 4 | 100% | 0 | | 0 0% | 0.00 | 0.0 |
| | November 2011 | 14 | 14 | 100% | 0 | | 0 0% | 0.00 | 0.0 |
| | October 2011 | 6 | 6 | 100% | 0 | | 0 0% | 0.00 | 0.0 |
| | September 2011 | 4 | 4 | 100% | 0 | | 0 0% | 0.00 | 0.0 |
| | August 2011 | 9 | 9 | 100% | 0 | | 0 0% | 0.00 | 0.0 |
| | July 2011 | 12 | 12 | 100% | 0 | 0 | 0 0% | 0.00 | 0.0 |
| | June 2011 | 4 | 4 | 100% | 0 | 0 | 0 0% | 0.00 | 0.0 |
| | May 2011 | 6 | 6 | 100% | 0 | 0 | 0 0% | 0.00 | 0.0 |
| | _April 2011 | 2 | 2 | 100% | 0 | | 0 0% | 0.00 | 0.0 |
| OP-5T New Service Installation Quality | March 2012 | 0 | 0 | 0% | 0 | | 0 0% | 0.00 | 0.0 |
| Total Enhanced Extended Loops - DS0 | February 2012 | 0 | 0 | 0% | 0 | | 0 0% | 0.00 | 0.0 |
| Capable Diagnostic | January 2012 | 0 | 0 | 0% | 0 | | 0 0% | 0.00 | 0.0 |
| | December 2011 | 1 | 2 | 50% | 0.5 | | 0 0% | 0.00 | 0.0 |
| | November 2011 October 2011 | 0 | 0 | 0% 0% | 0 | | 0 0% | 0.00 0.00 | 0.0 0.0 |
| | September 2011 | 1 | 1 | 100% | 0 | | 0 0% | 0.00 | 0.0 |
| | August 2011 | 3 | 3 | 100% | 0 | - 1 | 0 0% | 0.00 | 0.0 |
| | July 2011 | 8 | 10 | 80% | 0.4 | | 0 0% | 0.00 | 0.0 |
| | June 2011 | 0 | 0 | 0% | 0 | - 1 | 0 0% | 0.00 | 0.0 |
| | May 2011 | 1 | 1 | 100% | 0 | | 0 0% | 0.00 | 0.0 |
| | April 2011 | 1 | 1 | 100% | 0 | | 0 0% | 0.00 | 0.0 |
| OP-5T New Service Installation Quality | March 2012 | 0 | 0 | 0% | 0 | | 0 0% | 0.00 | 0.0 |
| Total Enhanced Extended Loops - DS1 | February 2012 | 60 | 62 | 97% | 0.1767 | | 0 0% | 0.00 | 0.0 |
| Capable Diagnostic | January 2012 | 54 | 56 | 96% | 0.1856 | 0 | 0 0% | 0.00 | 0.0 |
| | December 2011 | 73 | 81 | 90% | 0.2983 | 0 | 0 0% | 0.00 | 0.0 |
| | November 2011 | 95 | 97 | 98% | 0.1421 | 0 | 0 0% | 0.00 | 0.0 |
| | October 2011 | 68 | 73 | 93% | 0.2526 | 0 | 0 0% | 0.00 | 0.0 |
| | September 2011 | 57 | 62 | 92% | 0.2723 | 0 | 0 0% | 0.00 | 0.0 |
| | August 2011 | 69 | 82 | 84% | 0.3652 | 0 | 0 0% | 0.00 | 0.0 |
| | July 2011 June 2011 | 57 83 | 60 94 | 95% 88% | 0.2179 0.3214 | | 0 0% | 0.00 0.00 | 0.0 0.0 |
| | May 2011 | 80 | 81 | 99% | 0.3214 | 0 | 0 0% | 0.00 | 0.0 |
| | April 2011 | 85 | 89 | 96% | 0.1104 | 0 | 0 0% | 0.00 | 0.0 |
| OP-5T New Service Installation Quality | March 2012 | 0 | 0 | 0% | 0.2072 | | 0 0% | 0.00 | 0.0 |
| Total Enhanced Extended Loops - DS3 | February 2012 | 2 | 2 | 100% | 0 | | 0 0% | 0.00 | 0.0 |
| Capable Diagnostic | January 2012 | 3 | 3 | 100% | 0 | | 0 0% | 0.00 | 0.0 |
| - | December 2011 | 1 | 1 | 100% | 0 | | 0 0% | 0.00 | 0.0 |
| | November 2011 | 3 | 3 | 100% | 0 | 0 | 0 0% | 0.00 | 0.0 |
| | October 2011 | 1 | 1 | 100% | 0 | | 0 0% | 0.00 | 0.0 |
| | September 2011 | 0 | 0 | 0% | 0 | | 0 0% | 0.00 | 0.0 |
| | August 2011 | 3 | 3 | 100% | 0 | | 0 0% | 0.00 | 0.0 |
| | July 2011 | 10 | 10 | 100% | 0 | | 0 0% | 0.00 | 0.0 |
| | June 2011 | 8 | 8 | 100% | 0 | | 0 0% | 0.00 | 0.0 |
| | May 2011 | 1 | 1 | 100% | 0 | | 0 0% | 0.00 | 0.0 |
| OD ST. Name Condens Love Horse Co. 17 | _April 2011 | 1 | 1 | 100% | 0 | | 0 0% | 0.00 | 0.0 |
| OP-5T New Service Installation Quality | March 2012 | 0 | 0 | | 0 | | 0 0% | 0.00 | 0.0 |
| Total Line Splitting Diagnostic | February 2012 January 2012 | 0 | 0 | | | | 0 0% | 0.00 0.00 | 0.0 0.0 |
| | Janualy ZUIZ | U | U | υ% | . 0 | ı V | U% | 0.00 | 0.1 |

| Novembra 2015 | 1 | | | | T | | , | , | | |
|--|---|----------------|------------|-----|------|---------|---|------|------|--------------|
| October 2011 | | December 2011 | 0 | | | | | 0 0% | 0.00 | 0.00 |
| Segretobo 2015 1 | | | | | | | | | | 0.00 |
| August 2011 0 | | | 1 | | | | | | | 0.00 |
| April 2011 | | • | 0 | | | | | | | 0.00 |
| May 2011 1 1 100% 0 0 0 0 0 0 0 0 0 | | | 1 | 2 | | 0.5 | 0 | | | 0.00 |
| April 2011 Flori FRX Diagnesse Marca 2012 April 2011 April 2011 April 2012 April 2013 April 2014 April 201 | | June 2011 | 0 | 0 | 0% | 0 | 0 | 0 0% | 0.00 | 0.00 |
| GP-51 New Service Installation Country March 2012 0 0 0 0 0 0 0 0 0 | | • | 1 | 1 | | | | | | 0.00 |
| February 2012 | | | | | | | | | | 0.00 |
| January 2012 0 0 0 0 0 0 0 0 0 | • | | | | | | | | | 0.00 |
| December 2015 | Total PBX Diagnostic | • | | | | | | | | 0.00 |
| November 2011 1 1 100% 0 0 0 0 0 0 0 0 0 | | | | | | | | | | 0.00 |
| Colonia 2011 | | | | | | | | | | 0.00 |
| September 2011 Agriculture 1 | | | | | | | | | | 0.00 |
| Dept. Dept | | | 0 | 0 | | | | | | 0.0 |
| June 2011 | | August 2011 | 0 | 0 | 0% | 0 | 0 | 0 0% | 0.00 | 0.0 |
| May 2011 | | July 2011 | 0 | 0 | | | | | 0.00 | 0.0 |
| De-5T New Service Installation Quality February 2012 19 22 23 23 23 23 23 23 2 | | | | | | | | | | 0.0 |
| CP-5T New Service Installation Cuality February 2012 19 22 837. 3.379 0 0 0 0 0 0 0 0 0 | | | | | | | | | | 0.0 |
| Total Readence Diagnostic | OD ST. No. O. C. Landella Co. C. | | | | | | | | | 0.0 |
| January 2012 31 38 88% 0.3458 0 0 0 0 05 0.00 | | | | | | | | | | 0.0 |
| Decomber 2011 23 24 6905 0.1698 0 0 0.00 | Total Residence Diagnostic | | | | | | | | | 0.0 |
| November 2011 48 54 89% 0.3145 0 0 0.75 0.00 | | • | | | | | | | | 0.0 |
| Cockee 2011 September 2011 Septemb | | | | | | | | | | 0.0 |
| August 2011 July 2011 August 2011 July 2011 Ju | | | | | 83% | | | 0 0% | 0.00 | 0.0 |
| July 2011 June 2 | | September 2011 | | | | | | | | 0.0 |
| June 2011 | | | | | | | | | | 0.0 |
| May 2011 | | • | | | | | | | | 0.0 |
| P-5T New Service Installation Quality March 2012 0 0 0 0 0 0 0 0 0 | | | | | | | | | | 0.0 |
| OP-5T New Service Installation Quality Total Unburndled Loop - 2 Wire Non-Loaded February 2012 367 359 995% 0.0744 0 0 0 0 0 0 0 0 0 | | | | | | | | | | 0.0 |
| Total Unbundied Loop - 2 Wire Non-Loaded February 2012 Diagnostic | OP-5T New Service Installation Quality | | | | | | | | | 0.00 |
| Diagnostic January 2012 119 119 100% 0 0 0 0 0 0 0 0 0 | | | | | | - | | | | 0.00 |
| December 2011 147 150 99% 0.14 0 0 0 % 0.00 | · | | | | | 0.07-14 | | | | 0.00 |
| October 2011 September 2011 168 179 94% 0.2402 0 0 0.05 0.00 0.0 | g | • | | | | 0.14 | 0 | | | 0.0 |
| September 2011 | | November 2011 | 182 | 187 | 97% | 0.1613 | 0 | 0 0% | 0.00 | 0.0 |
| August 2011 197 194 96% 0.1885 0 0 0% 0.00 0% | | | | | | | | | | 0.0 |
| July 2011 June | | • | | | | | | | | 0.0 |
| June 2011 | | | | | | | | | | 0.0 |
| May 2011 | | | | | | | | | | 0.00 |
| April 2011 267 276 97% 0.1776 0 0 0 0 0 0 0 0 0 | | | | | | | | | | 0.0 |
| OP-5T New Service Installation Quality Total Unbundled Loop - ADSL Qualified Diagnostic | | • | | | | | | | | 0.0 |
| Total Unbundled Loop - ADSL Qualified Pebruary 2012 133 140 55% 0.2179 0 0 0 0 0 0 0 0 0 | OP-5T New Service Installation Quality | | | | | | | | | 0.0 |
| December 2011 37 38 97% 0.1601 0 0 0 0 0 0 0 0 0 | • | February 2012 | 133 | 140 | 95% | 0.2179 | 0 | 0 0% | 0.00 | 0.0 |
| November 2011 22 23 96% 0.2039 0 0 0 % 0.00 | Diagnostic | January 2012 | 25 | 25 | 100% | 0 | 0 | 0 0% | 0.00 | 0.0 |
| Cotober 2011 45 46 88% 0.1458 0 0 0 0 0 0 0 0 0 | | | | | | | | | | 0.0 |
| September 2011 | | | | | | | | | | 0.0 |
| August 2011 | | | | | | | | | | 0.0 |
| July 2011 July | | • | | | | | | | | 0.0 |
| June 2011 | | | | | | | | | | 0.0 |
| May 2011 | | | | | | | | | | 0.0 |
| April 2011 | | | | | | | | | | 0.0 |
| OP-5T New Service Installation Quality March 2012 0 0 % 0 0 0 % 0.00 Total Unbundled Loop - DS1 Capable February 2012 163 166 98% 0.1332 0 0 0% 0.00 Diagnostic January 2012 163 166 98% 0.1529 0 0 0% 0.00 Locember 2011 155 168 92% 0.2672 0 0 0% 0.00 Locember 2011 174 181 98% 0.1928 0 0 0% 0.00 Locember 2011 187 94 93% 0.2625 0 0 0% 0.00 Locember 2011 188 123 96% 0.1975 0 0 0% 0.00 Locember 2011 148 151 1976 0 0 0% 0.00 0 0% 0.00 0 0 0 0 0 0 0 0 0 0 | | | | | | | | | | 0.0 |
| Diagnostic Diagnostic Diag | OP-5T New Service Installation Quality | March 2012 | 0 | 0 | 0% | 0 | 0 | 0 0% | 0.00 | 0.0 |
| December 2011 | | | | | | | | | | 0.0 |
| November 2011 | Diagnostic | , | | | | | | | | 0.0 |
| October 2011 September 2011 118 123 96% 0.1975 0 0 0 0 0 0 0 0 0 | | | | | | | | | | 0.0 |
| September 2011 August 2011 146 151 97% 0.1788 0 0 0 0 0 0 0 0 0 | | | | | | | | | | 0.0 |
| August 2011 | | | | | | | | | | 0.0 0.0 |
| July 2011 120 126 95% 0.213 0 0 0 0 0 0 0 0 0 | | | | | | | | | | 0.0 |
| June 2011 May 2011 139 148 94% 0.239 0 0 0 0 0 0 0 0 0 | | | | | | | | | | 0.0 |
| May 2011 | | | | | | | | | | 0.0 |
| April 2011 | | | | | | | | | | 0.0 |
| Total Unbundled Loop - XDSLi Diagnostic February 2012 January 2012 January 2012 December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 July 2011 June 2011 May 2011 April 2011 OP-5T New Service Installation Quality Total Unbundled Loop Analog Diagnostic February 2012 January 2012 O 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | | _April 2011 | | 158 | | | 0 | | 0.00 | 0.0 |
| January 2012 December 2011 November 2011 O | , | | | | | | | | | 0.0 |
| December 2011 November 2011 O O O O O O O O O | Total Unbundled Loop - XDSLi Diagnostic | | | | | | | | | 0.0 |
| November 2011 October 2011 Oct | | | | | | | | | | 0.0 |
| October 2011 September 2011 August 2011 July 2011 June 2011 May 2011 O 0 0 0% O 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | | | | | | | | | | 0.0 |
| September 2011 August 2011 1 1 1 1 1 1 1 1 1 | | | | | | | | | | 0.0 0.0 |
| August 2011 | | | | | | | | | | 0.0 |
| September July 2011 1 1 100% 0 0 0 0 0 0 0 0 0 | | | 1 | | | | | | | 0.0 |
| June 2011 | | • | 1 | · | | | | | | 0.0 |
| May 2011 0 0 0 0 0 0 0 0 0 | | | 1 | | | | | | | 0.0 |
| OP-5T New Service Installation Quality March 2012 0 | | | 0 | 0 | 0% | | | | | 0.0 |
| Total Unbundled Loop Analog Diagnostic February 2012 395 397 100% 0.0708 0 0 0% 0.00 0.00 0.00 0.00 0.00 0.00 | | | | | | | | | | 0.0 |
| January 2012 767 788 97% 0.1611 0 0 0% 0.00 | | | | | | | | | | 0.0 |
| | Total Unbundled Loop Analog Diagnostic | | | | | | | | | 0.0 |
| December 2011 707 731 97% 0.1782 0 0 0% 0.00 | | • | 767 707 | | | | | 0 0% | | 0.00 0.00 |

| I | November 2011 | 638 | 659 | 97% | 0.1756 | 0 | 0 | 0% | 0.00 | 0.00 |
|--|--------------------------------|------------|---------------|------------|------------------|-----|----|------------|--------------|----------------|
| | October 2011 | 633 | 652 | 97% | 0.1730 | : 0 | | 0% | 0.00 | 0.00 |
| | September 2011 | 837 | 862 | 97% | 0.1678 | | | 0% | 0.00 | 0.00 |
| | August 2011 | 855 916 | 883 946 | 97% 97% | 0.1752 | 0 | | 0% 0% | 0.00 | 0.00 |
| | July 2011 June 2011 | 1213 | 1253 | 97% | 0.1752 0.1758 | | | 0% | 0.00 0.00 | 0.00 0.00 |
| | May 2011 | 1151 | 1195 | 96% | 0.1883 | 0 | | 0% | 0.00 | 0.00 |
| | _April 2011 | 911 | 950 | 96% | 0.1984 | | | | 0.00 | 0.00 |
| OP-5T New Service Installation Quality Total Unbundled Loop ISDN Capable | March 2012 February 2012 | 0 | 0 | | 0 | 0 | | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| Diagnostic | January 2012 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| 3 | December 2011 | 0 | 0 | | C | | | 0% | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | | C | | | 0% | 0.00 | 0.00 |
| | October 2011 September 2011 | 0 | <u>1</u> | 100% | C | | | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| | August 2011 | 0 | 0 | | C | | | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 1 | 0% | C | | | 0% | 0.00 | 0.00 |
| | June 2011 | 1 | 1 | 100% | 0 | | | 0% | 0.00 | 0.00 |
| | May 2011 April 2011 | 0 | <u>0</u> 1 | 0% 100% | 0 | | | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| OP-5T New Service Installation Quality | March 2012 | 0 | 0 | | C | | | 0% | 0.00 | 0.00 |
| Total UNE - P (POTS) Diagnostic | February 2012 | 18 | 1 | 1800% | C | | 60 | 137% | 19.12 | 0.37 |
| | January 2012 | 0 | <u>0</u> | | C | | | 0% | 0.00 | 0.00 |
| | December 2011 November 2011 | 5 0 | 0 | 500% 0% | 0 | | 38 | 203% 0% | 1.54 0.00 | (0.42) 0.00 |
| | October 2011 | 0 | 0 | | Č | | | 0% | 0.00 | 0.00 |
| | September 2011 | 1 | 1 | 100% | 0 | | | 208% | -0.40 | (1.25) |
| | August 2011 | 0 | 0 | | C | | | 0% | 0.00 | 0.00 |
| | July 2011 June 2011 | 0 | 0 | | C | | | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| | May 2011 | 0 | 0 | | C | | | 0% | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | | C | | | | 0.00 | 0.00 |
| OP-6A-1 Delayed Days for Non-Facility Reasons Residence Parity | March 2012 | 0 2 | <u>0</u> 1 | 0 2 | | | | 0 | 0.00 0.08 | 0.00 |
| Reasons Residence Parity | February 2012 January 2012 | 0 | 0 | | | | | 0 | 0.00 | (0.78) 0.00 |
| | December 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| | September 2011 August 2011 | 0 | 0 | | | | | 0 | 0.00 0.00 | 0.00 0.00 |
| | July 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | May 2011 April 2011 | 0 | 0 | | | | | 0 | 0.00 0.00 | 0.00 0.00 |
| OP-6A-3 Delayed Days for Non-Facility | March 2012 | 0 | 0 | | | · | | 0 | 0.00 | 0.00 |
| Reasons Residence Parity | February 2012 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | December 2011 November 2011 | 0 | 0 | | | | | 0 | 0.00 0.00 | 0.00 0.00 |
| | October 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | August 2011 | 0 4 | 2 | | | | | 0 | 0.00 0.00 | 0.00 0.00 |
| | July 2011 June 2011 | 0 | 0 | | | | | Ū | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0 | C | 0 | 0 | 0 | 0.00 | 0.00 |
| | _April 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| OP-6A-4 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS0 | March 2012 February 2012 | 0 | 0 | | | | | | 0.00 0.00 | 0.00 0.00 |
| Capable Diagnostic | January 2012 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| | November 2011 October 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | | | | | 0 | 0.00 0.00 | 0.00 0.00 |
| | August 2011 | 12 | 1 | | | | | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | June 2011 May 2011 | 0 | 0 | | | · | | 0 | 0.00 0.00 | 0.00 0.00 |
| | April 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| OP-6A-4 Delayed Days for Non-Facility | March 2012 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| Reasons Enhanced Extended Loops - DS3 | February 2012 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| Capable Diagnostic | January 2012 December 2011 | 0 | 0 | | | | | 0 | 0.00 0.00 | 0.00 0.00 |
| | November 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | 0 | C | 0 | 0 | | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | | | 0 | | 0 | 0.00 | 0.00 |
| | August 2011 July 2011 | 19 13 | 2 1 | 10 13 | | | | 0 | 0.00 0.00 | 0.00 0.00 |
| | June 2011 | 0 | 0 | | | | | 0 | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0 | C | | | | 0.00 | 0.00 |
| OP-6A-4 Delayed Days for Non-Facility | April 2011 March 2012 | 0 | 0 | | | | | 0 | 0.00 0.00 | 0.00 0.00 |
| Reasons LIS Trunk Parity | February 2012 | 267 | 11 | | | | | | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | 0 | C | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| I | November 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |

| | | | | | | | | | - | |
|--|--------------------------------|----|----------|---|------|-----------|----------|----|----------------|------------|
| | October 2011 | 0 | 0 | | | | 0 | _ | | 0. |
| | September 2011 | 0 | 0 | | | | | | | 0. |
| | August 2011 July 2011 | 0 | 0 | | | | 0 | _ | | 0. 0. |
| | June 2011 | 0 | 0 | | | 0 | 0 | _ | 0.00 | 0. |
| | May 2011 | 12 | 4 | | | 0 | 0 | _ | | 0. |
| | April 2011 | 1 | 1 | 1 | 0 | | | _ | | 0. |
| OP-6A-4 Delayed Days for Non-Facility | March 2012 | 8 | 8 | 1 | 0 | | 0 | 0 | 0.00 | 0. |
| Reasons Unbundled Loop - 2 Wire Non- | February 2012 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0. |
| Loaded Parity | January 2012 | 4 | 4 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0. |
| | December 2011 | 0 | 0 | C | 0 | 0 | 0 | 0 | 0.00 | 0. |
| | November 2011 | 1 | 1 | 1 | 0 | | 1 | 2 | 0.00 | 0. |
| | October 2011 | 0 | 0 | | | | 0 | | | 0. |
| | September 2011 | 0 | 0 | | | | 0 | _ | | 0. |
| | August 2011 | 0 | | | | | | _ | | 0. |
| | July 2011 | 0 | <u>0</u> | | | | 0 | 0 | | 0. |
| | June 2011 May 2011 | 43 | 0 | | | 0 | 0 | 0 | 0.00 | 0 |
| | April 2011 | 8 | 8 | | | | | | | 0 |
| DP-6A-4 Delayed Days for Non-Facility | March 2012 | 0 | 0 | | | | 0 | | | 0 |
| Reasons Unbundled Loop - ADSL Qualified | | 1 | 1 | 1 | | | | 10 | | 0 |
| Parity | January 2012 | 11 | 4 | | | | 0 | | | 0 |
| , | December 2011 | 14 | 7 | 2 | | 0 | 0 | 0 | | 0 |
| | November 2011 | 0 | 0 | | | | | | | 0 |
| | October 2011 | 0 | 0 | C | | | 0 | | | 0 |
| | September 2011 | 7 | 6 | | 0.41 | 20 | 2 | | | 0. |
| | August 2011 | 1 | 1 | 1 | 0 | | | _ | | 0. |
| | July 2011 | 6 | 5 | | | 0 | 0 | | | 0 |
| | June 2011 | 2 | 2 | 1 | 0 | | 2 | 12 | | (2 |
| | May 2011 | 2 | 2 | | 0 | | 0 | | | 0 |
| OB 64.4. Doloved Dave for Nov. Toolin | _ April 2011 March 2012 | 9 | 0 | | | | 0 | | | 0. |
| OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable | March 2012 February 2012 | 9 | 5 9 | | 1.79 | 99 161 | 47 74 | 2 | -0.20 -0.66 | (1. (1. |
| Parity | January 2012 | 44 | 36 | | | 226 | 62 | | | (2 |
| y | December 2011 | 6 | 6 | | 0.42 | 96 | 48 | | -1.14 | (1 |
| | November 2011 | 34 | 10 | | | 145 | 53 | | 0.45 | (0 |
| | October 2011 | 26 | 21 | | 1.09 | 176 | 55 | | -1.08 | (1 |
| | September 2011 | 14 | 14 | | 0 | 119 | 58 | | -1.49 | (1 |
| | August 2011 | 26 | 18 | 1 | 0.7 | 178 | 55 | 3 | -1.12 | (1 |
| | July 2011 | 40 | 22 | 2 | 2.65 | 101 | 46 | 2 | -0.38 | (1 |
| | June 2011 | 60 | 27 | | | 181 | 60 | | -0.70 | (1 |
| | May 2011 | 32 | 11 | | | 153 | 42 | 4 | 0.02 | (1 |
| | _April 2011 | 32 | 22 | | | 109 | 41 | 3 | -1.02 | (1 |
| OP-6A-4 Delayed Days for Non-Facility | March 2012 | 0 | 0 | | | | | | | 0 |
| Reasons Unbundled Loop Analog Parity | February 2012 | 0 | 0 | | | | 0 | _ | | 0 |
| | January 2012 | 0 | 0 | | 0 | | 0 | _ | | 0 |
| | December 2011 November 2011 | 0 | 1 0 | 1 | | | 5 | | - | (1 0 |
| | October 2011 | 4 | 1 | 4 | | | 2 | _ | 0.00 | C |
| | September 2011 | 0 | 0 | | | | | | | C |
| | August 2011 | 1 | 1 | 1 | 0 | | 2 | | | (1 |
| | July 2011 | 0 | 0 | C | | | | | | , |
| | June 2011 | 2 | 2 | 1 | 0 | 53 | 3 | 18 | | (1 |
| | May 2011 | 0 | 0 | C | 0 | 0 | 0 | 0 | 0.00 | Ċ |
| | April 2011 | 3 | 2 | 2 | 0.71 | 58 | 8 | 7 | -1.05 | (1 |
| OP-6A-5 Delayed Days for Non-Facility | March 2012 | 2 | 1 | 2 | | | | 0 | 0.00 | C |
| Reasons Enhanced Extended Loops - DS1 | February 2012 | 0 | | | | | | _ | | C |
| Capable Parity | January 2012 | 0 | 0 | | | | 0 | _ | 0.00 | C |
| | December 2011 | 0 | 0 | | | | | | | C |
| | November 2011 | 0 | 0 | | | | | _ | 0.00 | C |
| | October 2011 | 0 | 0 | | | | 0 | | 0.00 | C |
| | September 2011 August 2011 | 0 | 0 | | | | | | 0.00 0.00 | (|
| | July 2011 | 0 | 0 | | | | 0 | | | (|
| | June 2011 | 0 | | | | | | _ | | (|
| | May 2011 | 0 | | | | | | | | (|
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| DP-6A-5 Delayed Days for Non-Facility | March 2012 | 0 | 0 | | | | | _ | | Č |
| Reasons LIS Trunk Parity | February 2012 | 0 | | | | | | | | Ċ |
| • | January 2012 | 0 | 0 | | | | 0 | _ | | (|
| | December 2011 | 0 | 0 | | | | | | | (|
| | November 2011 | 0 | | | | | 0 | | | C |
| | October 2011 | 0 | 0 | | | | 0 | _ | 0.00 | (|
| | September 2011 | 0 | 0 | | | | | | | C |
| | August 2011 | 0 | | | | | | | 0.00 | C |
| | July 2011 | 0 | 0 | C | | | 0 | _ | | (|
| | June 2011 | 1 | 1 | 1 | 0 | | | | | (|
| | May 2011 | 0 | 0 | | | | 0 | _ | | (|
| DD 6A F. Doloved Dove for Nov. Tooliy | _ April 2011 March 2012 | 0 | 0 | | | | 0 | _ | 0.00 | (|
| DP-6A-5 Delayed Days for Non-Facility Reasons PBX Parity | March 2012 | 28 | 0 | | 0 | | | _ | 0.00 0.00 | (|
| COSUIS FOR FAIRY | February 2012 January 2012 | 0 | 0 | | | | | | | 0 |
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| | November 2011 | 4 | 2 | | | 0 | | | | 0 |
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| | October 2011 | 1 | 1 | 1 | 0 | 0 | U | | | |

| | September 2011 | 0 | 0 | 0 0 | | | | 0.00 |
|---|--------------------------------|----|--------|------------------|----|---|--------------|--------|
| | August 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | July 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | June 2011 | 0 | 0 | 0 0 | | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0 0 | | | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| P-6A-5 Delayed Days for Non-Facility | March 2012 | 0 | 0 | 0 0 | | | | 0.00 |
| easons Unbundled Loop - 2 Wire Non- | February 2012 | 0 | 0 | 0 0 | | | | 0.00 |
| paded Parity | January 2012 | 0 | 0 | 0 0 | | | | 0.00 |
| | December 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | November 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | October 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | September 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | August 2011 | 0 | 0 | 0 0 | | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0 0 | | | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | May 2011 | 2 | 2 | 1 0 | | | | (2.03) |
| 2015 21 12 (11 5 11) | April 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| P-6A-5 Delayed Days for Non-Facility | March 2012 | 1 | 1 | 1 0 | | | -0.48 | (1.29) |
| easons Unbundled Loop - DS1 Capable | February 2012 | 0 | 0 | 0 0 | | | | 0.00 |
| arity | January 2012 | 19 | 3 | 6 4.62 | | | 0.05 | (1.09) |
| | December 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | November 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | October 2011 | 2 | 2 | 1 0 | | | -0.67 | (1.41) |
| | September 2011 | 8 | 8 | 1 0 | | | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | July 2011 | 0 | 0 | 0 0 | | | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | May 2011 | 0 | 0 | 0 0 | | | 0.00 | 0.00 |
| D.CA.E. Doloved David for No. 5 - 10 | April 2011 | 12 | 2 | 6 0 | | 8 | | (1.14) |
| P-6A-5 Delayed Days for Non-Facility | March 2012 | 0 | 0 | 0 0 | | | | 0.00 |
| easons Unbundled Loop Analog Parity | February 2012 | 0 | 0 | 0 0 | | | | 0.00 |
| | January 2012 | 0 | 0 | 0 0 | | | | 0.00 |
| | December 2011 | 5 | 1 | 5 0 | | | | (1.09) |
| | November 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | October 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | September 2011 | 3 | 1 | 3 0 | | | | (1.28) |
| | August 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | July 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | June 2011 | 3 | 1 | 3 0 | | 7 | -0.52 | (1.32) |
| | May 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | April 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| P-6B-1 Delayed Days for Facility Reason | | 0 | 0 | 0 0 | | | 0.00 | 0.00 |
| esidence Parity | February 2012 | 0 | 0 | 0 0 | | | | 0.00 |
| | January 2012 | 0 | 0 | 0 0 | | | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | 0 0 | | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | October 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | September 2011 | 2 | 2 | - 1 | | | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0 0 | | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | June 2011 | 0 | 0 | 0 0 | | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0 0 | | | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0 0 | | | 0.00 | 0.00 |
| P-6B-4 Delayed Days for Facility Reason | | 0 | 0 | 0 0 | | | | 0.00 |
| S Trunk Parity | February 2012 | 0 | 0 | 0 0 | | | | 0.00 |
| | January 2012 | 0 | 0 | 0 0 | | | | 0.00 |
| | December 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | November 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | October 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | September 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | August 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | July 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | June 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | May 2011 | 8 | 2 | 0 0 | | | | 0.00 |
| P. 6P. 4. Doloved Davis for Escility December | April 2011 | 0 | 0 | | | | | 0.00 |
| P-6B-4 Delayed Days for Facility Reasor DIT DS1 Parity | | 60 | 8 9 | 8 2.27 7 3.81 | 31 | | | 0.00 |
| DIT DOT FAIRY | February 2012 | 0 | 0 | 0 0 | | | | 0.00 |
| | January 2012 December 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | November 2011 | 0 | 0 | 0 0 | | | 0.00 | 0.00 |
| | October 2011 | 8 | 2 | 4 0 | | | | 0.00 |
| | September 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | | 5 | 1 | 5 0 | | | | 0.00 |
| | August 2011 | 0 | 0 | 0 0 | | | | |
| | July 2011 | 1 | 1 | 1 0 | | | | 0.00 |
| | June 2011 May 2011 | 0 | 0 | 0 0 | | | 0.00 0.00 | 0.00 |
| | April 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| P-6B-4 Delayed Days for Facility Reasor | | 7 | 2 | 4 0.71 | 0 | | | 0.00 |
| | | 38 | 5 | | 31 | | | |
| nbundled Loop - 2 Wire Non-Loaded Pari | | 0 | 0 | 8 2.51 0 0 | | | | (2.16) |
| | January 2012 | | | | | | | 0.00 |
| | December 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | November 2011 | 0 | 0 | 0 0 | | | | 0.00 |
| | | | | | | | . 0.00 | 0.00 |
| | October 2011 September 2011 | 4 | 1 | 4 0 | | | | 0.00 |

| July 2011 April 2 | 1 | August 2011 | | 0 | 1 0 | (| J 0 | 0 | ٥ | 0.00 | 0.00 |
|--|---|---------------|---|-----|-----|---|-----|----|----|-------|--------|
| Section Sect | | August 2011 | 0 | 0 | | | , , | 0 | 0 | 0.00 | 0.00 |
| PERSON PROPRIES | | • | | | | | | | | | |
| OP-684 December 2011 12 3 4 7 4 7 4 1 4 0.00 0.00 | | May 2011 | | | | | | | 0 | 0.00 | 0.00 |
| Debunded Loop - AOSi, Qualified Party Footnage 2012 3 3 7 5.19 11 1 1 1 1 1 1 1 1 | | | | | | | | | | | |
| Section Sect | , , , | | | | | | | | | | |
| December 2011 0 1 2 1 1 2 2 3 0 0 0 0 0 0 0 0 0 | Onbundied Loop - ADSL Qualified Parity | • | | | | | | | | | |
| October 2011 | | | | | | | | | | | |
| September 2011 0 0 0 0 0 0 0 0 0 | | November 2011 | | | | | | | | 0.00 | 0.00 |
| Augus 2011 Augus | | | | | | | | | | | |
| July 2011 - March 2011 - Mar | | | | | | | | | 0 | | |
| July 2011 4 2 7 7 6 1 6 6 0 0 0 0 0 0 0 0 | | | | | | | | | 7 | | |
| April 2011 2 2 3 1 0 0 0 0 0 0 0 0 0 | | , | | | | | | 1 | | | |
| OP-684 Delayer Days for Facility Resources Mater) 2012 16 6 3 0.02 532 53 10 1-101 (1815) | | | | 4 | 19 | | | 1 | | | |
| Unbunded Loo - DSi Capable Farity February 2012 99 77 8 8.04 351 55 6 0.01 (0.01 1. | | | | | | C | | | | | |
| January 2012 December 2011 August 2011 Au | | | | | | | | | | | |
| December 2011 208 9 28 21.03 286 42 7 5.73 1.28 November 2011 145 0 10 21.12 451 60 0 0 1.8 0.12 1.8 0.12 1.8 0.12 1.8 0.12 1.8 0.12 1.8 0.12 1.8 0.12 1.8 0.12 1.8 0.12 1.8 0.12 1.8 0.12 1.8 0.12 1.8 0.12 1.8 0.12 1.8 0.12 0.12 1.8 0.12 0. | Unbundled Loop - DST Capable Parity | | | | | | | | - | | |
| November 2011 145 9 16 21.12 455 95 5 1.83 0.12 0.00 | | | | | | | | | 7 | | |
| October 2011 | | | | | | | | | 9 | | |
| August 2011 July 2011 September 2012 August 2012 July 2011 September 2011 August 2012 August 2012 August 2012 August 2013 August 2014 August 2014 August 2014 August 2015 Augu | | October 2011 | 2 | 1 | 2 | C | 497 | 67 | 7 | -0.75 | |
| July 2011 July 2 | | | | | | | | | | | |
| June 2011 | | | | | | | | | | | |
| May 2011 | | | | | | | | | | | |
| P-68-4 Delayed Days for Facility Reasons March 2012 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | | | | | | | | | | | |
| OP-68-5 Delayed Days to Facility Resisters March 2012 O | | | | | | | | | | | |
| January 2012 14 3 5 1.53 0 0 0 0 0 0 0 0 0 | | | 0 | 0 | 0 | C | 0 | 0 | 0 | | |
| December 2011 3 1 3 0 0 0 0 0 0 0 0 0 | Unbundled Loop Analog Parity | | | | | | | | ŭ | | |
| November 2011 | | • | | | | | | | | | |
| Cochete 2011 | | | | | | | | | | | |
| September 2011 | | | | | | | | | ŭ | | |
| July 2011 June 2011 May 2011 June | | | | | | | | | | | |
| University 1 | | August 2011 | | · · | | , | | | 0 | 0.00 | 0.00 |
| May 2011 | | | | | | | | | - | | |
| DP-68-5 Delayed Days for Facility Reasons March 2012 | | | | | | | | | | | |
| OP-6B-5 Delayed Days for Facility Reasons March 2012 Diagnostic Diagnostic Diagnostic Diagnostic Diagnostic December 2011 O | | | | | | | | | | | |
| Enhanced Extended Loops - DS1 Capable February 2012 2 1 2 0 0 0 0 0 0 0 0 0 | OP-6B-5 Delayed Days for Facility Reasons | | | | | | | | | | |
| December 2011 | | | | | | | | | 0 | | |
| November 2011 | Diagnostic | | | | | C | 0 | 0 | 0 | 0.00 | 0.00 |
| October 2011 O O O O O O O O O O O O O O O O O O | | | | | | | | | | | |
| September 2011 | | | | | | | | | | | |
| August 2011 | | | | | | | | | | | |
| July 2011 | | | | | | | | | | | |
| June 2011 | | | | | | | | | 0 | | |
| De-6B-5 Delayed Days for Facility Reasons March 2012 LIS Trunk Parity Pebruary 2012 January 2013 July 2011 Jul | | | | | | | | | 0 | | |
| OP-6B-5 Delayed Days for Facility Reasons March 2012 34 3 11 2.89 0 0 0 0 0 0 0 0 0 | | | | | | | | | | | |
| LIS Trunk Parity February 2012 34 3 11 2.89 0 0 0 0 0.00 | OD CD C. Dalawad Davis for Facility Danasas | | | | | | | | - | | |
| January 2012 December 2011 | | | | | | | | | 0 | | |
| December 2011 | Lio Trunk Tanty | | | | | | | Ŭ | 0 | | |
| October 2011 September 2011 O O O O O O O O O O O O O O O O O O | | | | 0 | 0 | C | 0 | 0 | 0 | | |
| September 2011 | | | | | | | | | | | |
| August 2011 | | | | | | | | | | | |
| July 2011 | | | | | | | | | | | |
| September 2011 April 2011 O O O O O O O O O O O O O O O O O O | | | | | | | | | | | |
| OP-6B-5 | | | | | | | | 0 | 0 | | |
| OP-6B-5 Delayed Days for Facility Reasons March 2012 Unbundled Loop - ADSL Qualified Parity February 2012 December 2011 O | | | | | | | | | | | |
| Unbundled Loop - ADSL Qualified Parity | | | | | | | | | 0 | | |
| January 2012 | | | | | | | | | 0 | | |
| December 2011 | Unbundled Loop - ADSL Qualified Parity | | | | | | | | | | |
| November 2011 | | | | | | | | | 0 | | |
| September 2011 | | | | | | | 0 | | 0 | | |
| August 2011 July | | | | | | | | | 23 | | |
| September 2011 September 2011 September 2011 September 2011 June 2011 O O O O O O O O O O O O O O O O O O | | | | | | | | | 8 | | |
| Superagraphy | | | | | | | | | | | |
| May 2011 | | | | | | | | | 0 | | |
| April 2011 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | | | | | | | | | 0 | | |
| OP-6B-5 Delayed Days for Facility Reasons March 2012 0 0 0 0 0 0 0 0.00 | | | | | | | | | | | |
| January 2012 0 0 0 0 0 0 0.00 0.00 December 2011 0 0 0 0 0 0 0 0 0 0.00 0.00 November 2011 0 0 0 0 0 0 0 0 0.00 0.00 October 2011 0 0 0 0 0 0 0 0 0.00 0.00 September 2011 0 0 0 0 0 0 0 0.00 0.00 | | March 2012 | 0 | | | | | | 0 | 0.00 | 0.00 |
| December 2011 0 0 0 0 0 0 0 0 0 | Unbundled Loop - DS1 Capable Parity | | | | | | | | | | |
| November 2011 0 0 0 0 0 0 0.00 0.00 October 2011 0 0 0 0 0 0 0 0 0.00 0.00 September 2011 0 0 0 0 0 0 0 0 0.00 0.00 | | | | | | | | | | | |
| October 2011 0 0 0 0 0 0 0 0.00 0.00 September 2011 0 0 0 0 0 0 0 0 0 0.00 0.00 | | | | | | | | | - | | |
| September 2011 0 0 0 0 0 0 0 0.00 0.00 | | | | | | | | | | | |
| | | | | | | | | | | | |
| | | | 1 | 1 | 1 | C | 128 | 11 | 12 | -0.89 | (1.54) |

| | | | | | 1 | | _ | _1 | | |
|---|--|----------------------|----------------|----------------|-------------|-------|----------------|--------------|----------------|------------------|
| | July 2011 | 0 | 0 | | | | 0 | | 0.00 0.00 | 0.00 0.00 |
| | June 2011 May 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| OP-6B-5 Delayed Days for Facility Reasons | | 0.20902778 | 132 | | | | | | 0.00 | 0.00 |
| | February 2012 | 0.3875 | 107 | 0 | | | | 0 | 0.00 | 0.00 |
| | January 2012 | 0.38888889 | 105 | 0 | 0.008333333 | 3 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2011 | 0.24236111 | 90 | | | | | | 0.00 | 0.00 |
| | November 2011 | 0.65277778 | 101 | 0 | | | | | 0.00 | 0.00 |
| | October 2011 | 1.15902778 | 133 | | | | | | 0.00 | 0.00 |
| | September 2011 | 0.52569444 | 250 | | 0.00-00000 | | | | 0.00 | 0.00 |
| | August 2011 | 0.26041667 | 145 118 | | | | | | 0.00 | 0.00 |
| | July 2011 June 2011 | 0.18263889 | 377 | 0 | | | | | 0.00 0.00 | 0.00 0.00 |
| | May 2011 | 0.4875 | 305 | | | | | | 0.00 | 0.00 |
| | April 2011 | 0.59375 | 329 | | | | | | 0.00 | 0.00 |
| OP-7 OP-7 - Coordinated Hot Cut" Interval - | | 0.00070 | 0 | | ***** | | | | 0.00 | 0.00 |
| Unbundled Loops" Unbundled Loop - Analog | February 2012 | 0.3 | 10 | | | | | | 0.00 | 0.00 |
| | January 2012 | 0.23333333 | 6 | 00:56 | C | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | December 2011 | 0.00277778 | 2 | 00:02 | C | | 0 | 00:00 | 0.00 | 0.00 |
| | November 2011 | 0.85069444 | 33 | | 0.009027778 | | | | 0.00 | 0.00 |
| | October 2011 | 0.04166667 | 2 | | 0.023611111 | | | | 0.00 | 0.00 |
| | September 2011 | 0.5625 | 15 | | C | | | | 0.00 | 0.00 |
| | August 2011 | 0.00069444 | 1 | 00:01 | C | | | | 0.00 | 0.00 |
| | July 2011 | 0.42628880 | 0 | | 0.00000 | 0 | | | 0.00 | 0.00 |
| | June 2011 | 0.12638889 1.0875 | <u>4</u> 31 | | 0.009027778 | | | | 0.00 0.00 | 0.00 0.00 |
| | May 2011 April 2011 | 1.0875 | 20 | 00:51 00:00 | 0.008021118 | 0 | | | 0.00 | 0.00 |
| OP-7 OP-7 - Coordinated Hot Cut" Interval - | | 111 | 112 | | 0.0941 | | | | 0.00 | (0.13) |
| | February 2012 | 92 | 92 | | | | | | 0.00 | (0.13) |
| · | January 2012 | 100 | 100 | | C | | | | 0.00 | (0.16) |
| • | December 2011 | 77 | 77 | | | | | | 0.00 | (0.16) |
| | November 2011 | 97 | 97 | 00:00 | | 0 | 0 | 00:00 | 0.00 | (0.16) |
| | October 2011 | 105 | 105 | 00:00 | C | 0 | 0 | 00:00 | 0.00 | (0.16) |
| | September 2011 | 199 | 199 | | | | | | 0.00 | (0.16) |
| | August 2011 | 141 | 141 | 00:00 | | | | | 0.00 | (0.16) |
| | July 2011 | 91 | 91 | 00:00 | | | | | 0.00 | (0.16) |
| | June 2011 | 329 | 330 | 23:55 | 0.055 | | | | 0.00 | (0.15) |
| | May 2011 | 257 | 257 | 00:00 | C | | | | 0.00 | (0.16) |
| | April 2011 March 2012 | 276 5504 | 276 5507 | 00:00 100% | 0.0233 | | | | 0.00 0.00 | (0.16) (0.16) |
| • | February 2012 | 4912 | 4913 | 100% | 0.0233 | | | | 0.00 | (0.16) |
| | January 2012 | 5010 | 5011 | 100% | 0.0143 | | | | 0.00 | (0.16) |
| | December 2011 | 12766 | 12770 | | 0.0177 | | | | 0.00 | (0.16) |
| | November 2011 | 4823 | 4824 | 100% | 0.0144 | | | | 0.00 | (0.16) |
| | October 2011 | 6800 | 6803 | 100% | 0.021 | 0 | 0 | 0% | 0.00 | (0.16) |
| | September 2011 | 5680 | 5680 | 100% | C | 0 | 0 | 0% | 0.00 | (0.16) |
| | August 2011 | 5887 | 5901 | 100% | 0.0487 | 7 0 | 0 | 0% | 0.00 | (0.15) |
| | July 2011 | 6647 | 6647 | 100% | C | , | | | 0.00 | (0.16) |
| | June 2011 | 7012 | 7012 | | C | 0 | | | 0.00 | (0.16) |
| | May 2011 | 5007 | 5008 | | 0.0141 | | | | 0.00 | (0.16) |
| | April 2011 | 4817 | 4819 | | 0.0204 | | | | 0.00 | (0.16) |
| 0 00 | March 2012 | 0 | 0 | | (| , | 1 | 750% | 0.00 0.00 | 0.00 0.00 |
| Prior to the Frame Due Time LNP Benchmark 0.95 | February 2012 January 2012 | 0 | 0 | | | 7.91 | | 791% 725% | 0.00 | 0.00 |
| | December 2011 | 0 | 0 | | | | 1 | 739% | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | | 0 | | 1 | 754% | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | | Ö | | 1 | 777% | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | | C | | 1 | 767% | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | | (| | 1 | 768% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | | C | - | 1 | 761% | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | | C | | 1 | 727% | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | | C | - | 1 | 707% | 0.00 | 0.00 |
| | April 2011 | 0 | 0 | | | | | 719% | 0.00 | 0.00 |
| OS-1 Speed of Answer - Operator Services | | 173 | 1791 | :00 | | | 20269 | | 25.58 | 14.55 |
| | February 2012 | 138 88 | 1535 1490 | | | | 19860 19108 | :48 :48 | 21.50 | 12.07 |
| | January 2012 December 2011 | 88 | 1490 1490 | | | | | :48 | 11.52 11.72 | 6.00 6.13 |
| | November 2011 | 131 | 1558 | | | | 20588 | :24 | 23.27 | 13.15 |
| | October 2011 | 99 | 1359 | | | | 23393 | :24 | 17.25 | 9.49 |
| | September 2011 | 104 | 1655 | | | | | | 15.60 | 8.48 |
| | August 2011 | 121 | 1600 | | | | 23318 | :24 | 19.62 | 10.93 |
| | July 2011 | 92 | 1557 | :24 | 0.25 | 237 | 20547 | :24 | 16.07 | 8.77 |
| | June 2011 | 130 | 1964 | | | | 23029 | :24 | 20.55 | 11.49 |
| | May 2011 | 91 | 1801 | :00 | | | 19747 | :24 | 14.77 | 7.98 |
| | April 2011 | 117 | 1808 | | | | | :24 | 16.85 | 9.25 |
| PO-15 Number of Due Date Changes per | March 2012 | 2 | 2 | | C | | | | 0.00 | 0.00 |
| | February 2012 | 1 | 1 | | 0 | | | | 0.00 | 0.00 |
| Order All Parity | Innuani 2040 | | 1 | 1 | C | | | | 0.00 | 0.00 |
| Order All Parity | January 2012 | 1 | | - | _ | ` · | ^ | | | |
| Order All Parity | December 2011 | 1 | 1 | | (| | | | 0.00 | |
| Order All Parity | December 2011 November 2011 | 1 2 | 2 | 1 | C | 0 | 0 | 0 | 0.00 | 0.00 |
| Order All Parity | December 2011 November 2011 October 2011 | 1 2 0 | 2 0 | 1 | (| 0 0 | 0 | 0 | 0.00 0.00 | 0.00 0.00 |
| Order All Parity | December 2011 November 2011 | 1 2 | 2 | 1 1 1 | C | 0 0 0 | 0 0 0 | 0 0 | 0.00 | 0.00 |

| | | | _ | | | | | | 1 | |
|---|--------------------------------|--------------------|--------------|--------------|------|-----|---|----------|--------------|--------------|
| | June 2011 May 2011 | 2 | 2 | 1 | 0 | | | 0 | 0.00 0.00 | 0.00 0.00 |
| | April 2011 | 0 | 0 | 1 | 0 | | | 0 | 0.00 | 0.00 |
| PO-16 Timely Release Notifications | March 2012 | 0 | | 0% | | | | - | 0.00 | 0.00 |
| Benchmark 0.925 | February 2012 | 0 | | 0% | | | | | 0.00 | 0.00 |
| | January 2012 | 0 | | 0% | | | | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | | 0% 0% | | | | | 0.00 | 0.00 |
| | November 2011 October 2011 | 166 | 174 | 95% | 0 | | | 0% | 0.00 0.00 | 0.00 |
| | September 2011 | 0 | | 0% | | | | | 0.00 | 0.00 |
| | August 2011 | 0 | | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | | | | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | | 0% | | | | | 0.00 | 0.00 |
| | May 2011 April 2011 | 160 | 0 168 | 0% 95% | 0 0 | | | | 0.00 0.00 | 0.00 |
| PO-19B Stand-Alone Test Environment | March 2012 | 0 | | 0% | | | | 0% | 0.00 | 0.00 |
| (SATE) Accuracy IMA_SATE_XML | February 2012 | 0 | | 0% | | | | | 0.00 | 0.00 |
| Benchmark 0.95 | January 2012 | 0 | | 0% | | | | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | | 0% | | | | 0% | 0.00 | 0.00 |
| | November 2011 October 2011 | 0 | | 0% 0% | 0 0 | | | | 0.00 0.00 | 0.00 |
| | September 2011 | 290 | 293 | 99% | 0 | | | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0 | | | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | | | | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0% | | | | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | | 0% | | | | 0% 0% | 0.00 | 0.00 |
| PO-19X Stand-Alone Test Environment | April 2011 March 2012 | 0 | 0 | 0% 0% | | | | 0% | 0.00 0.00 | 0.00 |
| (SATE) Accuracy XML Rel. 28.0 Benchmark | | 0 | | 0% | | | | | 0.00 | 0.00 |
| 0.95 | January 2012 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2011 | 0 | | 0% | | | | 0% | 0.00 | 0.00 |
| | November 2011 October 2011 | 0 | | 0% 0% | | | | | 0.00 0.00 | 0.00 0.00 |
| | September 2011 | 289 | 293 | 99% | | | | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | | 0% | | | | | 0.00 | 0.00 |
| | July 2011 | 0 | | 0% | | | | | 0.00 | 0.00 |
| | June 2011 | 0 | | 0% | | | | 070 | 0.00 | 0.00 |
| | May 2011 | 0 | | 0% | | | | 0,70 | 0.00 | 0.00 |
| PO-19X Stand-Alone Test Environment | April 2011 March 2012 | 0 | | 0% 0% | | | | | 0.00 0.00 | 0.00 |
| (SATE) Accuracy XML Rel. 29.0 Benchmark | | 0 | | 0% | 0 | | | 0% | 0.00 | 0.00 |
| 0.95 | January 2012 | 0 | | 0% | | | | | 0.00 | 0.00 |
| | December 2011 | 0 | | 0% | | | | 0,70 | 0.00 | 0.00 |
| | November 2011 | 0 | | 0% | 0 | | | 0% | 0.00 | 0.00 |
| | October 2011 September 2011 | 350 | 0 355 | 0% 99% | 0 0 | | | 0% 0% | 0.00 0.00 | 0.00 |
| | August 2011 | 0 | 0 | 0% | 0 | | | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | 0% | | | | | 0.00 | 0.00 |
| | June 2011 | 0 | | 0% | | | | 0% | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | 0% | 0 | | | 0% | 0.00 | 0.00 |
| PO-19X Stand-Alone Test Environment | April 2011 March 2012 | 5697.18 | 3063 | 0% 186% | 0 0 | | | 0% 0% | 0.00 0.00 | 0.00 0.00 |
| (SATE) Accuracy XML Rel. 30.0 Benchmark | | 5873.28 | 1748 | 336% | 0 | | | 0% | 0.00 | 0.00 |
| 0.95 | January 2012 | 5565.75 | 2631 | 212% | 0 | | | | 0.00 | 0.00 |
| | December 2011 | 5376.98 | | 193% | | 0 | | 0% | 0.00 | 0.00 |
| | November 2011 | 5400.78 | 3234 | 167% | | | | | 0.00 | 0.00 |
| | October 2011 September 2011 | 6987.85 2156.33 | 2613 1962 | 267% 110% | | | | | 0.00 0.00 | 0.00 0.00 |
| | August 2011 | 5865.15 | | 183% | | | | | 0.00 | 0.00 |
| | July 2011 | 6223.14 | | 198% | | | | | 0.00 | 0.00 |
| | June 2011 | 4895.1 | 2590 | 189% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 5697.18 | | 186% | | | | | 0.00 | 0.00 |
| PO-19X Stand-Alone Test Environment | April 2011 | 5565.75 336.93 | 2715 3063 | 205% | | 0 | | | 0.00 | 0.00 |
| (SATE) Accuracy XML Rel. 31.0 Benchmark | March 2012 February 2012 | 192.28 | 1748 | 11% 11% | | 0 | | | 0.00 0.00 | 0.00 0.00 |
| 0.95 | January 2012 | 271.5 | 2631 | 10% | | 0 | | | 0.00 | 0.00 |
| | December 2011 | 278.6 | 2786 | 10% | 0.01 | 0 | | 0% | 0.00 | 0.00 |
| | November 2011 | 388.08 | | 12% | | | | | 0.00 | 0.00 |
| | October 2011 | 366.4 | 2613 | 14% | | 0 | | | 0.00 | 0.00 |
| | September 2011 August 2011 | 196.2 352.55 | 1962 3205 | 10% 11% | | 0 | | | 0.00 0.00 | 0.00 0.00 |
| | July 2011 | 314.3 | 3143 | 10% | | 0 | | | 0.00 | 0.00 |
| | June 2011 | 259 | 2590 | 10% | | 0 | | | 0.00 | 0.00 |
| | May 2011 | 336.93 | 3063 | 11% | | 0 | 0 | 0% | 0.00 | 0.00 |
| DO 40V Ctond Alone Ton To | April 2011 | 271.5 | 2715 | 10% | | 0 | | 0% | 0.00 | 0.00 |
| PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI | March 2012 February 2012 | 5360.25 5681 | 3063 1748 | 175% 325% | | 0 | | | 0.00 0.00 | 0.0 |
| Diagnostic | January 2012 | 5294.25 | | 201% | | 0 | | | 0.00 | 0.00 |
| 9 | December 2011 | 5098.38 | 2786 | 183% | | 0 | | | 0.00 | 0.00 |
| | November 2011 | 5012.7 | 3234 | 155% | | 0 | | | 0.00 | 0.00 |
| | October 2011 | 6621.45 | | 253% | | 0 | | | 0.00 | 0.00 |
| | September 2011 August 2011 | 1960.13 5512.6 | | 99% 172% | | 0 | | | 0.00 0.00 | 0.00 0.00 |
| | | | 3200 | | 0.40 | . 0 | | . 0% | 0.00 | |
| | July 2011 | 5908.84 | | 188% | | | | | 0.00 | 0.00 |

| | May 2011 | E260.2E | 2062 | 1750/ | 0.5 | 0 | 0 00/ | 0.00 | 0.00 |
|---|--------------------------------|----------------------|--------------|--------------|--------------|---|-------|--------------|------------|
| | May 2011 April 2011 | 5360.25 5294.25 | 3063 2715 | 175% 195% | 0.5 0.27 | 0 | 0 0% | 0.00 0.00 | 0.0 |
| PO-1A-1 Total Pre-Order Response Times | | 2382.07 | 641 | :48 | 0.27 | 0 | 0 :00 | 0.00 | 0.00 |
| (Appt. Scheduler) IMA Aggregate | February 2012 | 2593.76 | 436 | :00 | 0 | 0 | 0 :00 | 0.00 | 0.0 |
| Benchmark 10 | January 2012 | 1817.78 | 595 | :24 | 0 | 0 | 0 :00 | 0.00 | 0.0 |
| | December 2011 | 2381.04 5724.26 | 630 1322 | :12 | 0 | 0 | 0 :00 | 0.00 | 0.0 |
| | November 2011 October 2011 | 5724.26 | 832 | :12 :12 | 0 | 0 | 0 :00 | 0.00 0.00 | 0.0 |
| | September 2011 | 3195.15 | 562 | :36 | 0 | 0 | 0 :00 | 0.00 | 0.0 |
| | August 2011 | 2171.57 | 735 | :00 | 0 | 0 | 0 :00 | 0.00 | 0.0 |
| | July 2011 | 2753.73 | 719 | :12 | 0 | 0 | 0 :00 | 0.00 | 0.0 |
| | June 2011 | 2116.33 | 562 | :48 | 0 | 0 | 00:00 | 0.00 | 0.0 |
| | May 2011 April 2011 | 2382.07 1817.78 | 641 586 | :48 :00 | 0 | 0 | 0 :00 | 0.00 0.00 | 0.0 |
| PO-1A-1(a) Pre-Order Response Times | March 2012 | 65.16 | 641 | :00 | 0.01 | 0 | 0 :00 | 0.00 | 0.0 |
| (Appt. Scheduler) IMA Request Diagnostic | February 2012 | 44.47 | 436 | :00 | 0.01 | 0 | 0 :00 | 0.00 | 0.0 |
| | January 2012 | 59.69 | 595 | :00 | 0 | 0 | 0 :00 | 0.00 | 0.0 |
| | December 2011 | 64.94 171.86 | 630 1322 | :00 | 0.01 0.99 | 0 | 0 :00 | 0.00 | 0.0 0.0 |
| | November 2011 October 2011 | 83.2 | 832 | :12 :00 | 0.99 | 0 | 0 :00 | 0.00 0.00 | 0.0 |
| | September 2011 | 56.48 | 562 | :00 | 0 | 0 | 00:00 | 0.00 | 0.0 |
| | August 2011 | 76.63 | 735 | :00 | 0.07 | 0 | 0 :00 | 0.00 | 0.0 |
| | July 2011 | 72.25 | 719 | :00 | 0 | 0 | 0 :00 | 0.00 | 0.0 |
| | June 2011 | 56.48 | 562 | :00 | 0 04 | 0 | 0 :00 | 0.00 | 0.0 |
| | May 2011 April 2011 | 65.16 59.69 | 641 586 | :00 | 0.01 | 0 | 0 :00 | 0.00 0.00 | 0.0 |
| PO-1A-1(b,c) Pre-Order Response Times | March 2012 | 2316.91 | 641 | :24 | 0.79 | 0 | 0 :00 | 0.00 | 0.0 |
| (Appt. Scheduler) IMA Response/Accept | February 2012 | 2549.29 | 436 | :00 | 0.63 | 0 | 0 :00 | 0.00 | 0.0 |
| Diagnostic | January 2012 | 1758.09 | 595 | :00 | 0.57 | 0 | 0 :00 | 0.00 | 0.0 |
| | December 2011 | 2316.1 | 630 | :12 | 0.74 | 0 | 00:00 | 0.00 | 0.0 |
| | November 2011 October 2011 | 5552.4 5516.16 | 1322 832 | :00 :12 | 1.7 1.4 | 0 | 0 :00 | 0.00 0.00 | 0.0 |
| | September 2011 | 3138.67 | 626 | :24 | 0.63 | 0 | 0 :00 | 0.00 | 0.0 |
| | August 2011 | 2094.94 | 735 | :00 | 0.69 | 0 | 0 :00 | 0.00 | 0.0 |
| | July 2011 | 2681.48 | 719 | :12 | 1.62 | 0 | 0 :00 | 0.00 | 0.0 |
| | June 2011 | 2059.85 | 562 | :48 | 0.72 | 0 | 0 :00 | 0.00 | 0.0 |
| | May 2011 April 2011 | 2316.91 1758.09 | 641 586 | :24 | 0.79 0.57 | 0 | 0 :00 | 0.00 0.00 | 0.0 |
| PO-1A-10 Total Pre-Order Response | March 2012 | 35958.52 | 5414 | :36 | 0.57 | 0 | 0 :00 | 0.00 | 0.0 |
| Times (Meet Point Inquiry) IMA Aggregate | February 2012 | 7180.92 | 3660 | :24 | 0 | 0 | 00:00 | 0.00 | 0.0 |
| Benchmark 30 | January 2012 | 28973.95 | 5094 | :36 | 0 | 0 | 0 :00 | 0.00 | 0.0 |
| | December 2011 | 24448.69 | 4917 | :48 | 0 | 0 | 0 :00 | 0.00 | 0.0 |
| | November 2011 October 2011 | 18297.75 16107.5 | 2361 3252 | :00 | 0 | 0 | 0 :00 | 0.00 0.00 | 0.0 |
| | September 2011 | 4752.35 | 3446 | :12 | 0 | 0 | 0 :00 | 0.00 | 0.0 |
| | August 2011 | 38574.15 | 5882 | :24 | 0 | 0 | 0 :00 | 0.00 | 0.0 |
| | July 2011 | 26105.25 | 5532 | :48 | 0 | 0 | 0 :00 | 0.00 | 0.0 |
| | June 2011 | 30540.95 | 4490 | :00 | 0 | 0 | 0 :00 | 0.00 | 0.0 |
| | May 2011 April 2011 | 35958.52 28973.95 | 5414 5104 | :36 :12 | 0 | 0 | 0 :00 | 0.00 0.00 | 0.0 |
| PO-1A-10(a) Pre-Order Response Times | March 2012 | 878.77 | 5414 | :24 | 0.03 | 0 | 0 :00 | 0.00 | 0.0 |
| (Meet Point Inquiry) IMA Request Diagnostic | | 402.6 | 3660 | :24 | 0.01 | 0 | 00:00 | 0.00 | 0.0 |
| | January 2012 | 518.64 | 5094 | :00 | 0 | 0 | 0 :00 | 0.00 | 0.0 |
| | December 2011 | 767.25 | 4917 | :24 | 0.02 | 0 | 0 :00 | 0.00 | 0.0 |
| | November 2011 October 2011 | 519.42 683.35 | 2361 3252 | :48 :24 | 0.03 0.02 | 0 | 0 :00 | 0.00 0.00 | 0.0 |
| | September 2011 | 366.63 | 3446 | :24 | 0.02 | 0 | 0 :00 | 0.00 | 0.0 0.0 |
| | August 2011 | 943.54 | 5882 | :24 | 0.03 | 0 | 0 :00 | 0.00 | 0.0 |
| | July 2011 | 844.09 | 5532 | :00 | 0 | 0 | 0 :00 | 0.00 | 0.0 |
| | June 2011 | 715.91 | 4490 | :24 | 0 | 0 | 0 :00 | 0.00 | 0.0 |
| | May 2011 | 878.77 | 5414 | :24 | 0.03 | 0 | 0 :00 | 0.00 | 0.0 |
| PO-1A-10(b) Pre-Order Response Times | April 2011 March 2012 | 518.64 35079.75 | 5104 5414 | :00 :12 | 3.62 | 0 | 0 :00 | 0.00 0.00 | 0.0 0.0 |
| (Meet Point Inquiry) IMA Response | February 2012 | 6778.32 | 3660 | :00 | 3.96 | 0 | 0 :00 | 0.00 | 0.0 |
| Diagnostic | January 2012 | 28455.31 | 5094 | :36 | 5.95 | 0 | 0 :00 | 0.00 | 0.0 |
| | December 2011 | 23681.44 | 4917 | :48 | 3.6 | 0 | 0 :00 | 0.00 | 0.0 |
| | November 2011 | 17778.33 | 2361 | :00 | 0.12 | 0 | 00:00 | 0.00 | 0.0 |
| | October 2011 September 2011 | 15424.15 4385.72 | 3252 3446 | :36 :12 | 3.27 2.6 | 0 | 0 :00 | 0.00 0.00 | 0.0 0.0 |
| | August 2011 | 37630.61 | 5882 | :00 | 3.7 | 0 | 0 :00 | 0.00 | 0.0 |
| | July 2011 | 25261.16 | 5532 | :48 | 3.48 | 0 | 0 :00 | 0.00 | 0.0 |
| | June 2011 | 29825.04 | 4490 | :36 | 4.15 | 0 | 0 :00 | 0.00 | 0.0 |
| | May 2011 | 35079.75 | 5414 | :12 | 3.54 | 0 | 00:00 | 0.00 | 0.0 |
| PO-1A-2 Total Pre-Order Response Times | April 2011 March 2012 | 28455.31 5493.18 | 5104 1218 | :12 | 5.95 0 | 0 | 0 :00 | 0.00 0.00 | 0.0 |
| (Service Availability) IMA Aggregate | February 2012 | 5493.18 8736.05 | 1218 927 | :24 :48 | 0 | 0 | 0 :00 | 0.00 | 0.0 0.0 |
| Benchmark 25 | January 2012 | 5233.92 | 1257 | :24 | 0 | 0 | 0 :00 | 0.00 | 0.0 |
| - | December 2011 | 4930.38 | 1118 | :24 | 0 | 0 | 0 :00 | 0.00 | 0.0 |
| | November 2011 | 2451.39 | 1993 | :12 | 0 | | 0 :00 | 0.00 | 0.0 |
| | October 2011 | 11741.86 | 1309 | :48 | 0 | | 00:00 | 0.00 | 0.0 |
| | September 2011 August 2011 | 4468.92 5910.45 | 1002 1299 | :24 | 0 | | 0 :00 | 0.00 0.00 | 0.0 0.0 |
| | July 2011 | 5705.84 | 1288 | :12 | 0 | | 0 :00 | 0.00 | 0.0 |
| | June 2011 | 4468.92 | 1002 | :24 | 0 | | 0 :00 | 0.00 | 0.0 |
| | | | | :24 | 0 | 0 | 0 :00 | | 0.0 |

| I | April 2011 | 5233.92 | 1128 | :36 | 0 | 0 | 0 :00 | 0.00 | 0.00 |
|--|--------------------------------|----------------------|--------------|------------|--------------|-----|-------|--------------|--------------|
| PO-1A-2(a) Pre-Order Response Times | March 2012 | 121.8 | 1218 | :00 | 0.01 | 0 | 0 :00 | 0.00 | 0.00 |
| (Service Availability) IMA Request | February 2012 | 101.04 | 927 | :24 | 0.08 | | 0 :00 | 0.00 | 0.00 |
| Diagnostic | January 2012 | 112.8 | 1257 | :36 | 0 | | 0 :00 | 0.00 | 0.00 |
| | December 2011 November 2011 | 111.8 239.16 | 1118 1993 | :00 | 0.01 0.1 | 0 | 0 :00 | 0.00 0.00 | 0.00 0.00 |
| | October 2011 | 340.47 | 1309 | :12 | 0.1 | 0 | 0 :00 | 0.00 | 0.00 |
| | September 2011 | 100.2 | 1002 | :00 | 0 | | 0 :00 | 0.00 | 0.00 |
| | August 2011 | 129.9 | 1299 | :00 | 0.01 | 0 | 0 :00 | 0.00 | 0.00 |
| | July 2011 | 128.8 | 1288 | :00 | 0.01 | 0 | 0 :00 | 0.00 | 0.00 |
| | June 2011 May 2011 | 100.2 121.8 | 1002 1218 | :00 | 0.01 | 0 0 | 0 :00 | 0.00 0.00 | 0.00 0.00 |
| | April 2011 | 112.8 | 1128 | :00 | 0.01 | | 0 :00 | 0.00 | 0.00 |
| PO-1A-2(b) Pre-Order Response Times | March 2012 | 5371.38 | 1218 | :24 | 2.17 | 0 | 0 :00 | 0.00 | 0.00 |
| (Service Availability) IMA Response | February 2012 | 8635.01 | 927 | :48 | 3.11 | 0 | 0 :00 | 0.00 | 0.00 |
| Diagnostic | January 2012 | 5121.12 | 1257 | :48 | 1.37 | 0 | 0 :00 | 0.00 | 0.00 |
| | December 2011 November 2011 | 4818.58 2212.23 | 1118 1993 | :24 | 1.73 4.25 | 0 | 0 :00 | 0.00 0.00 | 0.00 0.00 |
| | October 2011 | 11401.39 | 1309 | :24 | 1.75 | | 0 :00 | 0.00 | 0.00 |
| | September 2011 | 4368.72 | 1002 | :24 | 1.59 | | 0 :00 | 0.00 | 0.00 |
| | August 2011 | 5780.55 | 1299 | :00 | 1.75 | | 0 :00 | 0.00 | 0.00 |
| | July 2011 | 5577.04 | 1288 | :12 | 2.58 | | 0 :00 | 0.00 | 0.00 |
| | June 2011 May 2011 | 4368.72 5371.38 | 1002 1218 | :24 | 1.59 2.17 | 0 | 0 :00 | 0.00 0.00 | 0.00 0.00 |
| | April 2011 | 5121.12 | 1128 | :36 | 1.37 | 0 | 0 :00 | 0.00 | 0.00 |
| PO-1A-3 Total Pre-Order Response Times | | 27023.79 | 8308 | :00 | 0 | | 0 :00 | 0.00 | 0.00 |
| (Facility Check) IMA Aggregate Benchmark | February 2012 | 18563.63 | 7655 | :12 | 0 | 0 | 0 :00 | 0.00 | 0.00 |
| 25 | January 2012 | 28197.62 | 7044 | :00 | 0 | | 0 :00 | 0.00 | 0.00 |
| | December 2011 | 20153.24 | 7282 | :48 | 0 | | 0 :00 | 0.00 | 0.00 |
| | November 2011 October 2011 | 5310.3 20152.24 | 2855 3433 | :24 | 0 | | 0 :00 | 0.00 0.00 | 0.00 0.00 |
| | September 2011 | 16404.03 | 5257 | :48 | 0 | | 0 :00 | 0.00 | 0.00 |
| | August 2011 | 28706.99 | 9034 | :12 | 0 | | 0 :00 | 0.00 | 0.00 |
| | July 2011 | 23615.31 | 8132 | :00 | 0 | | 0 :00 | 0.00 | 0.00 |
| | June 2011 | 23071.16 | 6915 8308 | :36 | 0 | - 1 | 0 :00 | 0.00 | 0.00 0.00 |
| | May 2011 April 2011 | 27023.79 28197.62 | 8308 | :00 | 0 | | 0 :00 | 0.00 0.00 | 0.00 |
| PO-1A-3(a) Pre-Order Response Times | March 2012 | 1842.25 | 8308 | :48 | 0.11 | 0 | 0 :00 | 0.00 | 0.00 |
| (Facility Check) IMA Request Diagnostic | February 2012 | 1102.58 | 7655 | :36 | 0.96 | 0 | 0 :00 | 0.00 | 0.00 |
| | January 2012 | 1769.39 | 7044 | :00 | 0.02 | 0 | 0 :00 | 0.00 | 0.00 |
| | December 2011 | 1441.07 | 7282 | :00 | 0.04 | | 0 :00 | 0.00 | 0.00 |
| | November 2011 October 2011 | 342.6 446.3 | 2855 3433 | :48 | 0.04 | 0 | 0 :00 | 0.00 0.00 | 0.00 0.00 |
| | September 2011 | 685.91 | 5257 | :12 | 0.03 | 0 | 0 :00 | 0.00 | 0.00 |
| | August 2011 | 1946.48 | 9034 | :48 | 0.06 | - 1 | 0 :00 | 0.00 | 0.00 |
| | July 2011 | 1564.91 | 8132 | :36 | 0.02 | 0 | 0 :00 | 0.00 | 0.00 |
| | June 2011 | 1500.02 | 6915 | :48 | 0.02 | 0 | 0 :00 | 0.00 | 0.00 |
| | May 2011 April 2011 | 1842.25 1769.39 | 8308 8047 | :48 :48 | 0.11 0.02 | 0 | 0 :00 | 0.00 0.00 | 0.00 0.00 |
| PO-1A-3(b) Pre-Order Response Times | March 2012 | 25181.54 | 8308 | :12 | 0.02 | | 0 :00 | 0.00 | 0.00 |
| (Facility Check) IMA Response Diagnostic | February 2012 | 17461.06 | 7655 | :12 | 0.14 | 0 | 0 :00 | 0.00 | 0.00 |
| | January 2012 | 26428.23 | 7044 | :00 | 0.9 | | 0 :00 | 0.00 | 0.00 |
| | December 2011 | 18712.17 | 7282 | :48 | 1.39 | | 0 :00 | 0.00 | 0.00 |
| | November 2011 | 4967.7 19705.94 | 2855 3433 | :36 | 1.96 0.27 | | 0 :00 | 0.00 | 0.00 |
| | October 2011 September 2011 | 15718.12 | 5257 | :36 | 0.27 | | 0 :00 | 0.00 0.00 | 0.00 0.00 |
| | August 2011 | 26760.51 | 9034 | :24 | 0.98 | | 0 :00 | 0.00 | 0.00 |
| | July 2011 | 22050.4 | 8132 | :24 | 1.32 | 0 | 0 :00 | 0.00 | 0.00 |
| | June 2011 | 21571.14 | 6915 | :48 | 1.55 | | 0 :00 | 0.00 | 0.00 |
| | May 2011 | 25181.54 | 8308 | :12 | 0.87 | 0 | 0 :00 | 0.00 | 0.00 |
| PO-1A-4 Total Pre-Order Response Times | _April 2011 March 2012 | 26428.23 3398.8 | 8047 1135 | :12 | 0.9 | | 0 :00 | 0.00 0.00 | 0.00 0.00 |
| (Address Validation) IMA Aggregate | February 2012 | 3727.82 | 2837 | :24 | 0 | | 0 :00 | 0.00 | 0.00 |
| Benchmark 10 | January 2012 | 4405.2 | 1142 | :24 | 0 | 0 | 0 :00 | 0.00 | 0.00 |
| | December 2011 | 1186.62 | 359 | :24 | 0 | | 0 :00 | 0.00 | 0.00 |
| | November 2011 | 22368.17 | 4729 | :12 | 0 | | 0 :00 | 0.00 | 0.00 |
| | October 2011 September 2011 | 27912.02 4553.61 | 5685 2168 | :24 | 0 | - 1 | 0 :00 | 0.00 0.00 | 0.00 0.00 |
| | August 2011 | 3550.27 | 1312 | :24 | 0 | | 0 :00 | 0.00 | 0.00 |
| | July 2011 | 3772.22 | 1150 | :12 | 0 | | 0 :00 | 0.00 | 0.00 |
| | June 2011 | 2969.54 | 1010 | :36 | 0 | 0 | 0 :00 | 0.00 | 0.00 |
| | May 2011 | 3398.8 | 1135 | :36 | 0 | | 0 :00 | 0.00 | 0.00 |
| PO-1A-4(a) Pre-Order Response Times | _April 2011 March 2012 | 4405.2 109.45 | 1164 1135 | :12 | 0.05 | - 1 | 0 :00 | 0.00 0.00 | 0.00 0.00 |
| (Address Validation) IMA Request | February 2012 | 306.4 | 2837 | :24 | 0.05 | 0 | 0 :00 | 0.00 | 0.00 |
| Diagnostic | January 2012 | 119.31 | 1142 | :00 | 0.01 | 0 | 0 :00 | 0.00 | 0.00 |
| - | December 2011 | 33.46 | 359 | :36 | 0.01 | 0 | 0 :00 | 0.00 | 0.00 |
| | November 2011 | 945.8 | 4729 | :00 | 0.1 | 0 | 0 :00 | 0.00 | 0.00 |
| | October 2011 | 568.47 | 5685 | :00 | 0.09 | | 0 :00 | 0.00 | 0.00 |
| | September 2011 August 2011 | 195.12 121.7 | 2168 1312 | :36 :36 | 0.01 | 0 | 0 :00 | 0.00 0.00 | 0.00 0.00 |
| | July 2011 | 105.92 | 1150 | :36 | 0 | | 0 :00 | 0.00 | 0.00 |
| | June 2011 | 93.43 | 1010 | :36 | 0.01 | 0 | 0 :00 | 0.00 | 0.00 |
| | | 100.15 | 4405 | .00 | 0.05 | 0 | .00 | 0.00 | 0.00 |
| | May 2011 April 2011 | 109.45 119.31 | 1135 1164 | :00 | 0.05 0.01 | | 0 :00 | 0.00 0.00 | 0.00 |

| PO-1A-4(b) Pre-Order Response Times | March 2012 | 3289.35 | 1135 | .00 | C C1 | 0 | 0 :00 | 0.00 | 0.0 |
|---|--------------------------------|---------------------|--------------|------------|--------------|---|--------|--------------|------------|
| (Address Validation) IMA Response | February 2012 | 3289.35 | 2837 | :00 :24 | 6.61 2.02 | - | 0 :00 | 0.00 | 0.0 |
| Diagnostic | January 2012 | 4285.89 | 1142 | :00 | 6.11 | | 0 :00 | 0.00 | 0.0 |
| - | December 2011 | 1153.16 | 359 | :24 | 6.51 | | 0 :00 | 0.00 | 0.0 |
| | November 2011 | 21422.37 | 4729 | :12 | 2.86 | - | 00:00 | 0.00 | 0.0 |
| | October 2011 | 27343.55 | 5685 | :24 | 2.93 | | 00: 00 | 0.00 | 0.0 |
| | September 2011 | 4358.49 3428.57 | 2168 1312 | :24 | 1.9 5.52 | | 0 :00 | 0.00 0.00 | 0.0 0.0 |
| | August 2011 July 2011 | 3666.3 | 1150 | :24 :36 | 7.04 | - | 0 :00 | 0.00 | 0.0 |
| | June 2011 | 2876.11 | 1010 | :00 | 5.22 | | 0 :00 | 0.00 | 0.0 |
| | May 2011 | 3289.35 | 1135 | :00 | 5.59 | - | 0 :00 | 0.00 | 0.0 |
| | April 2011 | 4285.89 | 1164 | :12 | 6.11 | | 0 :00 | 0.00 | 0.0 |
| PO-1A-5 Total Pre-Order Response Times | | 5979.42 | 1869 | :00 | 0 | 0 | 0 :00 | 0.00 | 0.0 |
| (Get CSR) IMA Aggregate Benchmark 12.5 | | 7281.57 | 1830 | :12 | 0 | - | 0 :00 | 0.00 | 0.0 |
| | January 2012 | 5229.76 | 1857 | :48 | 0 | | 0 :00 | 0.00 | 0.0 |
| | December 2011 | 6210.16 | 1825 | :00 | 0 | - | 00: 00 | 0.00 | 0.0 |
| | November 2011 October 2011 | 6556.62 9388.95 | 1407 1369 | :24 :24 | 0 | - | 0 :00 | 0.00 0.00 | 0.0 0.0 |
| | September 2011 | 4879.48 | 1494 | :48 | 0 | | 00:00 | 0.00 | 0.0 |
| | August 2011 | 5977.04 | 2143 | :36 | 0 | - | 0 :00 | 0.00 | 0.0 |
| | July 2011 | 7220.45 | 2043 | :12 | 0 | | 0 :00 | 0.00 | 0.0 |
| | June 2011 | 4879.48 | 1494 | :48 | 0 | 0 | 0 :00 | 0.00 | 0.0 |
| | May 2011 | 5979.42 | 1869 | :00 | 0 | 0 | 0 :00 | 0.00 | 0.0 |
| | _April 2011 | 5229.76 | 1775 | :00 | 0 | - | 0 :00 | 0.00 | 0.0 |
| PO-1A-5(a) Pre-Order Response Times | March 2012 | 193.66 | 1869 | :00 | 0.01 | | 0 :00 | 0.00 | 0.0 |
| Get CSR) IMA Request Diagnostic | February 2012 | 206.79 | 1830 | :24 | 0.3 | - | 00: 00 | 0.00 | 0.0 |
| | January 2012 | 178.67 | 1857 | :00 | 0 01 | - | 0 :00 | 0.00 | 0.0 |
| | December 2011 November 2011 | 191.15 422.1 | 1825 1407 | :00 | 0.01 | - | 0 :00 | 0.00 0.00 | 0.0 |
| | October 2011 | 975.48 | 1369 | :00 | 0.1 | | 0 :00 | 0.00 | 0.0 |
| | September 2011 | 151.48 | 1494 | :00 | 0.01 | | 0 :00 | 0.00 | 0.0 |
| | August 2011 | 217.55 | 2143 | :00 | 0.01 | | 0 :00 | 0.00 | 0.0 |
| | July 2011 | 207.68 | 2043 | :00 | 0 | 0 | 0 :00 | 0.00 | 0.0 |
| | June 2011 | 151.48 | 1494 | :00 | 0.01 | | 0 :00 | 0.00 | 0.0 |
| | May 2011 | 193.66 | 1869 | :00 | 0.01 | | 0 :00 | 0.00 | 0.0 |
| | _April 2011 | 178.67 | 1775 | :00 | 0 | | 00:00 | 0.00 | 0.0 |
| PO-1A-5(b) Pre-Order Response Times | March 2012 | 4959.36 | 1869 | :00 | 0.74 | | 00: 00 | 0.00 | 0.0 |
| (Get CSR) IMA Response Diagnostic | February 2012 January 2012 | 6161.61 3997.27 | 1830 1857 | :48 :00 | 1.94 0.61 | - | 0 :00 | 0.00 0.00 | 0.0 0.0 |
| | December 2011 | 5109 | 1825 | :00 | 0.84 | - | 0 :00 | 0.00 | 0.0 |
| | November 2011 | 5346.6 | 1407 | :00 | 1.25 | | 0 :00 | 0.00 | 0.0 |
| | October 2011 | 7267.29 | 1369 | :12 | 2.23 | - | 0 :00 | 0.00 | 0.0 |
| | September 2011 | 4055.91 | 1494 | :24 | 0.76 | 0 | 0 :00 | 0.00 | 0.0 |
| | August 2011 | 4927.74 | 2143 | :00 | 0.68 | 0 | 0 :00 | 0.00 | 0.0 |
| | July 2011 | 6007.17 | 2043 | :36 | 0.88 | | 0 :00 | 0.00 | 0.0 |
| | June 2011 | 4055.91 | 1494 | :24 | 0.76 | | 0 :00 | 0.00 | 0.0 |
| | May 2011 | 4959.36 | 1869 | :00 | 0.74 | | 00: 00 | 0.00 | 0.0 |
| PO-1A-6 Total Pre-Order Response Times | April 2011 | 3997.27 826.4 | 1775 1869 | :00 :36 | 0.61 0.44 | - | 0 :00 | 0.00 0.00 | 0.0 0.0 |
| (TN Reservation) IMA Aggregate | March 2012 February 2012 | 913.17 | 1830 | :00 | 0.44 | - | 00:00 | 0.00 | 0.0 |
| Benchmark 10 | January 2012 | 1053.82 | 1857 | :48 | 0.03 | | 0 :00 | 0.00 | 0.0 |
| | December 2011 | 910.01 | 1825 | :00 | 0.24 | - | 0 :00 | 0.00 | 0.0 |
| | November 2011 | 787.92 | 1407 | :24 | 0.49 | | 0 :00 | 0.00 | 0.0 |
| | October 2011 | 1146.18 | 1369 | :48 | 0.26 | 0 | 0 :00 | 0.00 | 0.0 |
| | September 2011 | 672.09 | 1494 | :00 | 0.31 | - | 00:00 | 0.00 | 0.0 |
| | August 2011 | 831.75 | 2143 | :36 | 0.08 | | 0 :00 | 0.00 | 0.0 |
| | July 2011 | 1005.6 | 2043 | :36 | 0.3 | | 00: 00 | 0.00 | 0.0 |
| | June 2011 | 672.09 | 1494 | :00 | 0.31 | | 00: 00 | 0.00 | 0.0 |
| | May 2011 April 2011 | 826.4 1053.82 | 1869 1775 | :36 :36 | 0.22 | | 0 :00 | 0.00 0.00 | 0.0 0.0 |
| PO-1A-6(a) Pre-Order Response Times | _April 2011 March 2012 | 12301.03 | 1548 | :00 | 0.07 | | 00:00 | 0.00 | 0.0 |
| TN Reservation) IMA Request Diagnostic | February 2012 | 11986.15 | 925 | :24 | 0 | | 0 :00 | 0.00 | 0.0 |
| | January 2012 | 54642.4 | 6895 | :48 | 0 | | 0 :00 | 0.00 | 0.0 |
| | December 2011 | 12333.61 | 1437 | :12 | 0 | | 0 :00 | 0.00 | 0.0 |
| | November 2011 | 8155.02 | 1366 | :48 | 0 | 0 | 0 :00 | 0.00 | 0.0 |
| | October 2011 | 17810.72 | 1466 | :00 | 0 | - | 0 :00 | 0.00 | 0.0 |
| | September 2011 | 9793.71 | 1214 | :48 | 0 | | 00: 00 | 0.00 | 0.0 |
| | August 2011 | 13331.05 | 1677 | :00 | 0 | | 00: 00 | 0.00 | 0.0 |
| | July 2011 | 13390.93 | 1512 | :24 | 0 | | 0 :00 | 0.00 | 0.0 |
| | June 2011 May 2011 | 9793.71 12301.03 | 1214 1548 | :48 :00 | 0 | | 00:00 | 0.00 0.00 | 0.0 0.0 |
| | April 2011 | 54642.4 | 6893 | :12 | 0 | | 0 :00 | 0.00 | 0.0 |
| PO-1A-6(b) Pre-Order Response Times | March 2012 | 228.7 | 1548 | :00 | 0.1 | | 0 :00 | 0.00 | 0.0 |
| TN Reservation) IMA Response Diagnostic | | 99.9 | 925 | :24 | 0.06 | | 0 :00 | 0.00 | 0.0 |
| | January 2012 | 1092.65 | 6895 | :24 | 0.05 | | 0 :00 | 0.00 | 0. |
| | December 2011 | 184.52 | 1437 | :12 | 0.06 | | 00:00 | 0.00 | 0. |
| | November 2011 | 177.58 | 1366 | :12 | 0.08 | - | 00:00 | 0.00 | 0. |
| | October 2011 | 336.85 | 1466 | :24 | 0.06 | | 00: 00 | 0.00 | 0.0 |
| | September 2011 | 176.06 | 1214 | :00 | 0.06 | | 00: 00 | 0.00 | 0.0 |
| | August 2011 | 243.86 | 1677 | :00 | 0.06 | - | 00: 00 | 0.00 | 0.0 |
| | July 2011 | 188.95 176.06 | 1512 | :48 | 0.06 | | 0 :00 | 0.00 | 0.0 |
| | June 2011 | | 1214 | :00 | 0.06 | | 00:00 | 0.00 0.00 | 0.0 0.0 |
| | May 2011 | 228 7 | 15/18 | .()()1 | | | | | 0.0 |
| | May 2011 April 2011 | 228.7 1092.65 | 1548 6893 | :00 :24 | 0.1 | | 0 :00 | 0.00 | 0.0 |

| (7) | - | 44000.05 | | | | I | | | |
|--|--------------------------------|----------------------|--------------|------------|--------------|-----|-------|--------------|--------------|
| (TN Reservation) IMA Accept Diagnostic | February 2012 January 2012 | 11886.25 53549.75 | 925 6895 | :00 :48 | 5.13 4.81 | | 0 :00 | 0.00 0.00 | 0.00 |
| | December 2011 | 12149.09 | 1437 | :00 | 5.11 | | 0 :00 | 0.00 | 0.00 |
| | November 2011 | 7977.44 | 1366 | :36 | 2.18 | 0 | 0 :00 | 0.00 | 0.00 |
| | October 2011 | 17473.87 | 1466 | :00 | 18.17 | - 1 | 0 :00 | 0.00 | 0.00 |
| | September 2011 | 9617.65 | 1214 | :48 | 5.23 | | 0 :00 | 0.00 | 0.00 |
| | August 2011 July 2011 | 13087.19 13201.98 | 1677 1512 | :00 | 6.54 | | 0 :00 | 0.00 0.00 | 0.0 |
| | June 2011 | 9617.65 | 1214 | :48 | 5.23 | - 1 | 0 :00 | 0.00 | 0.00 |
| | May 2011 | 12072.33 | 1548 | :00 | 6.21 | 0 | 0 :00 | 0.00 | 0.00 |
| | _April 2011 | 53549.75 | 6893 | :48 | 4.81 | | 0 :00 | 0.00 | 0.00 |
| PO-1A-7 Total Pre-Order Response Times | | 5592.08 | 867 | :00 | 0 | | 0 :00 | 0.00 | 0.00 |
| (Loop Qualification Tools) IMA Aggregate Benchmark 20 | February 2012 January 2012 | 4853.25 4642.72 | 675 836 | :36 | 0 | - 1 | 0 :00 | 0.00 0.00 | 0.00 |
| Delicilitate 20 | December 2011 | 5391.11 | 830 | :00 | 0 | | 0 :00 | 0.00 | 0.00 |
| | November 2011 | 6312.41 | 823 | :48 | 0 | | 0 :00 | 0.00 | 0.00 |
| | October 2011 | 5569.45 | 835 | :48 | 0 | | 0 :00 | 0.00 | 0.0 |
| | September 2011 | 5950.52 | 827 | :00 | 0 | | 0 :00 | 0.00 | 0.0 |
| | August 2011 July 2011 | 5885.93 6478.18 | 960 948 | :12 | 0 | | 0 :00 | 0.00 0.00 | 0.0 |
| | June 2011 | 5950.52 | 827 | :00 | 0 | | 0 :00 | 0.00 | 0.0 |
| | May 2011 | 5592.08 | 867 | :00 | 0 | - 1 | 0 :00 | 0.00 | 0.00 |
| | _April 2011 | 4642.72 | 826 | :48 | 0 | | 00:00 | 0.00 | 0.0 |
| PO-1A-7(a) Pre-Order Response Times | March 2012 | 88.82 | 867 | :00 | 0.01 | | 0 :00 | 0.00 | 0.00 |
| (Loop Qualification Tools) IMA Request Diagnostic | February 2012 January 2012 | 67.5 83.16 | 675 836 | :00 | 0.1 | 0 | 0 :00 | 0.00 0.00 | 0.0 |
| Diagnostic | December 2011 | 85.45 | 830 | :00 | 0.01 | | 0 :00 | 0.00 | 0.00 |
| | November 2011 | 82.3 | 823 | :00 | 0.12 | | 0 :00 | 0.00 | 0.00 |
| | October 2011 | 91.85 | 835 | :24 | 0.11 | | 00:00 | 0.00 | 0.00 |
| | September 2011 | 83.34 | 827 | :00 | 0 | - 1 | 0 :00 | 0.00 | 0.0 |
| | August 2011 July 2011 | 97.13 95.58 | 960 948 | :00: | 0 | | 0 :00 | 0.00 | 0.00 |
| | June 2011 | 83.34 | 827 | :00 | 0 | - 1 | 0 :00 | 0.00 0.00 | 0.0 |
| | May 2011 | 88.82 | 867 | :00 | 0.01 | - 1 | 0 :00 | 0.00 | 0.00 |
| | April 2011 | 83.16 | 826 | :00 | 0 | - 1 | 0 :00 | 0.00 | 0.00 |
| PO-1A-7(b) Pre-Order Response Times | March 2012 | 5503.26 | 867 | :00 | 4.41 | | 0 :00 | 0.00 | 0.00 |
| (Loop Qualification Tools) IMA Response | February 2012 | 4785.75 4559.56 | 675 836 | :36 | 5.62 5.9 | - 1 | 0 :00 | 0.00 0.00 | 0.00 |
| Diagnostic | January 2012 December 2011 | 5305.66 | 830 | :36 | 3.36 | - 1 | 0 :00 | 0.00 | 0.00 |
| | November 2011 | 6230.11 | 823 | :48 | 3.2 | | 0 :00 | 0.00 | 0.00 |
| | October 2011 | 5477.6 | 835 | :24 | 3.72 | 0 | 0 :00 | 0.00 | 0.00 |
| | September 2011 | 5867.18 | 827 | :36 | 5.62 | | 0 :00 | 0.00 | 0.00 |
| | August 2011 | 5788.8 6382.6 | 960 948 | :12 | 2.43 5.29 | | 0 :00 | 0.00 0.00 | 0.00 |
| | July 2011 June 2011 | 5867.18 | 827 | :36 | 5.62 | - 1 | 0 :00 | 0.00 | 0.00 |
| | May 2011 | 5503.26 | 867 | :00 | 3.89 | | 0 :00 | 0.00 | 0.00 |
| | _April 2011 | 4559.56 | 826 | :48 | 5.9 | 0 | 0 :00 | 0.00 | 0.00 |
| PO-1A-9 Total Pre-Order Response Times | | 15316.2 | 4572 | :00 | 4.21 | | 0 :00 | 0.00 | 0.00 |
| (Connecting Facility Assignment) IMA | February 2012 | 4685.72 | 5121 | :48 | 0.34 | - 1 | 0 :00 | 0.00 | 0.00 |
| Aggregate Benchmark 25 | January 2012 December 2011 | 17772.73 5905.03 | 3865 1609 | :00 :48 | 3.08 1.19 | | 0 :00 | 0.00 0.00 | 0.00 0.00 |
| | November 2011 | 4041.09 | 4989 | :24 | 0.39 | | 0 :00 | 0.00 | 0.00 |
| | October 2011 | 4106.21 | 5233 | :36 | 0.34 | 0 | 0 :00 | 0.00 | 0.00 |
| | September 2011 | 4106.21 | 5233 | :36 | 0.34 | | 0 :00 | 0.00 | 0.00 |
| | August 2011 | 15320.02 | 4546 | :48 | | • | 0 :00 | 0.00 | 0.00 |
| | July 2011 June 2011 | 16388.35 11569.62 | 4565 3831 | :36 :48 | 1.21 0.86 | | 0 :00 | 0.00 0.00 | 0.00 |
| | May 2011 | 15316.2 | 4572 | :00 | 3.86 | | 0 :00 | 0.00 | 0.00 |
| | April 2011 | 17772.73 | 3889 | :48 | 3.08 | | 0 :00 | 0.00 | 0.00 |
| PO-1A-9(a) Pre-Order Response Times | March 2012 | 3570.92 | 894 | :36 | 4.12 | | 0 :00 | 0.00 | 0.0 |
| (Connecting Facility Assignment) IMA | February 2012 | 2954.7 | 735 | :48 | 4.12 | | 0 :00 | 0.00 | 0.00 |
| Request Diagnostic | January 2012 December 2011 | 2653.24 1385.51 | 747 316 | :00 :12 | 2.22 5.83 | | 0 :00 | 0.00 0.00 | 0.0 |
| | November 2011 | 3509.01 | 921 | :24 | 3.11 | | 0 :00 | 0.00 | 0.00 |
| | October 2011 | 2890.81 | 736 | :12 | 4.27 | | 0 :00 | 0.00 | 0.00 |
| | September 2011 | 2890.81 | 736 | :12 | 4.27 | 0 | 0 :00 | 0.00 | 0.0 |
| | August 2011 | 2722.54 | 856 | :12 | 3.79 | | 0 :00 | 0.00 | 0.0 |
| | July 2011 | 3833.95 | 874 | :36 | 4.88 | | 0 :00 | 0.00 | 0.0 |
| | June 2011 May 2011 | 2890.81 3570.92 | 736 894 | :12 :36 | 4.27 4.12 | | 0 :00 | 0.00 0.00 | 0.00 |
| | April 2011 | 2653.24 | 739 | :36 | 2.22 | | 0 :00 | 0.00 | 0.0 |
| PO-1A-9(b) Pre-Order Response Times | March 2012 | 43989.27 | 5443 | :12 | 5.12 | 0 | 0 :00 | 0.00 | 0.0 |
| (Connecting Facility Assignment) IMA | February 2012 | 5765.35 | 6186 | :12 | 0.27 | | 0 :00 | 0.00 | 0.0 |
| Response Diagnostic | January 2012 | 35513.92 | 4814 | :12 | 7.18 | | 0 :00 | 0.00 | 0.0 |
| | December 2011 November 2011 | 9306.64 13428.25 | 1931 5225 | :48 :48 | 3.73 0.36 | | 0 :00 | 0.00 0.00 | 0.0 |
| | October 2011 | 7234.43 | 5925 | :48 | 0.34 | | 0 :00 | 0.00 | 0.0 |
| | September 2011 | 4999.96 | 6087 | :48 | 0.27 | | 0 :00 | 0.00 | 0.0 |
| | August 2011 | 42828.25 | 5349 | :24 | 4.4 | | 0 :00 | 0.00 | 0.0 |
| | July 2011 | 32281.68 | 5419 | :24 | 3.5 | | 0 :00 | 0.00 | 0.0 |
| | June 2011 | 35243.19 43989.27 | 4543 5443 | :24 | 4.53 6.58 | | 0 :00 | 0.00 | 0.0 |
| | May 2011 | | 4915 | :12 | 7.18 | | 0 :00 | 0.00 0.00 | 0.00 0.00 |
| | April 2011 | 33313 42 | | | | | | | 0.00 |
| PO-1X-1 Pre-Order Response Times | _April 2011 March 2012 | 35513.92 7535.42 | 1258 | :36 | 8.25 | | 0 :00 | 0.00 | 0.00 |

| | | | | 1 | | | -1 | | | |
|---|--------------------------------|---------------------|--------------|------------|--------------|---|----|------|--------------|------------------|
| Request/Response Benchmark 10 | January 2012 December 2011 | 3238.5 2967.58 | 735 451 | :24 | 5.24 8.71 | 0 | 0 | :00 | 0.00 0.00 | 0.00 0.00 |
| | November 2011 | 8113.08 | 7954 | :48 | 0.12 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2011 | 6838.23 | 8231 | :12 | 1.05 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2011 | 6838.23 | 8231 | :12 | 1.05 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2011 | 8088.48 | 1233 | :24 | 9.83 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2011 | 8569.3 | 1279 | :00 | 8.64 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2011 | 6229.65 | 1047 | :00 | 8.41 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2011 | 7535.42 | 1258 | :36 | 8.25 | 0 | 0 | :00 | 0.00 | 0.00 |
| DO 1V 10 Dra Order Decrence Times | _April 2011 | 3238.5 17936.2 | 635 7825 | :00 | 5.24 3.51 | 0 | 0 | :00 | 0.00 0.00 | 0.00 |
| PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML | March 2012 February 2012 | 13152.8 | 8020 | :36 | 0.21 | 0 | 0 | :00 | 0.00 | 0.00 0.00 |
| Request/Response Benchmark 30 | January 2012 | 21608.29 | 6121 | :12 | 6.62 | 0 | 0 | :00 | 0.00 | 0.00 |
| requestresponde Bonorman de | December 2011 | 6154.73 | 2753 | :36 | 2.29 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2011 | 11462.64 | 6823 | :12 | 0.41 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2011 | 12538.32 | 7044 | :12 | 0.31 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2011 | 13124.72 | 8040 | :12 | 0.21 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2011 | 18365.75 | 7752 | :48 | 3.11 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2011 | 19657.64 | 7789 | :48 | 1.62 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2011 | 13708.49 | 6520 | :00 | 1.52 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2011 April 2011 | 17936.2 21608.29 | 7825 6209 | :36 :12 | 3.39 6.62 | 0 | 0 | :00 | 0.00 0.00 | 0.00 0.00 |
| PO-1X-2 Pre-Order Response Times | March 2012 | 4805.56 | 1780 | :00 | 5.21 | 0 | 0 | :00 | 0.00 | 0.00 |
| (Service Availability XML) XML | February 2012 | 7076.58 | 8134 | :48 | 0.23 | 0 | 0 | :00 | 0.00 | 0.00 |
| Request/Response Benchmark 25 | January 2012 | 5420.92 | 1255 | :48 | 5.41 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2011 | 2987.11 | 1766 | :36 | 3.26 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2011 | 7487.57 | 8413 | :36 | 0.33 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2011 | 6824.75 | 8668 | :36 | 0.24 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2011 | 6824.75 | 8668 | :36 | 0.24 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2011 | 6620.45 | 1897 | :36 | 7.3 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2011 June 2011 | 5755.94 4109.73 | 1843 1468 | :48 | 7.13 4.92 | 0 | 0 | :00 | 0.00 0.00 | 0.00 0.00 |
| | May 2011 | 4805.56 | 1780 | :00 | 4.93 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2011 | 5420.92 | 1291 | :00 | 5.41 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1X-3 Pre-Order Response Times | March 2012 | 10552.19 | 3742 | :48 | 3.08 | 0 | 0 | :00 | 0.00 | 0.00 |
| (Facility Check XML) XML | February 2012 | 3380.01 | 3694 | :48 | 0.34 | 0 | 0 | :00 | 0.00 | 0.00 |
| Request/Response Benchmark 25 | January 2012 | 7956.96 | 3208 | :12 | 5.33 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2011 | 3823.4 | 1307 | :12 | 1.25 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2011 | 2997.26 | 3794 | :36 | 0.33 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2011 | 3212.79 | 3894 | :12 | 0.34 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2011 | 3212.79 8631.48 | 3894 3779 | :12 :12 | 0.34 0.91 | 0 | 0 | :00 | 0.00 0.00 | 0.00 0.00 |
| | August 2011 July 2011 | 11437.53 | 3763 | :36 | 1.19 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2011 | 8131.91 | 3128 | :00 | 2.05 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2011 | 10552.19 | 3742 | :48 | 3.08 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2011 | 7956.96 | 3108 | :24 | 5.33 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1X-4 Pre-Order Response Times | March 2012 | 41328.29 | 3825 | :00 | 6.61 | 0 | 0 | :00 | 0.00 | 0.00 |
| (Address Validation XML) XML | February 2012 | 4644.48 | 5664 | :48 | 0.35 | 0 | 0 | :00 | 0.00 | 0.00 |
| Request/Response Benchmark 10 | January 2012 | 19115 | 1893 | :00 | 8.52 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2011 | 17431.25 | 1355 | :24 | 6.03 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2011 October 2011 | 5572.84 5281.96 | 6124 6443 | :24 :48 | 0.34 0.35 | 0 | 0 | :00 | 0.00 0.00 | 0.00 0.00 |
| | September 2011 | 5281.96 | 6443 | :48 | 0.35 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2011 | 40253.43 | 3759 | :24 | 6.17 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2011 | 52527.5 | 3777 | :24 | 6.22 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2011 | 37252.36 | 3165 | :48 | 6.42 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2011 | 41328.29 | 3825 | :00 | 6.61 | 0 | 0 | :00 | 0.00 | 0.00 |
| | _ April 2011 | 19115 | 1876 | :36 | 8.52 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1X-5 Pre-Order Response Times (Get | March 2012 | 4619.14 | 1092 | :12 | 2.98 | 0 | 0 | :00 | 0.00 | 0.00 |
| CSR XML) XML Request/Response | February 2012 | 1771.22 | 1940 | :24 | 0.23 | 0 | 0 | :00 | 0.00 | 0.00 |
| Benchmark 12.5 | January 2012 | 3544.78 2185.2 | 894 390 | :48 | 4.84 1.41 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2011 November 2011 | 2327.16 | 1892 | :00 | 0.36 | 0 | 0 | :00 | 0.00 0.00 | 0.00 0.00 |
| | October 2011 | 1561.26 | 1920 | :24 | 0.23 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2011 | 1561.26 | 1920 | :24 | 0.23 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2011 | 4336.23 | 1049 | :12 | 1.52 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2011 | 5959.91 | 1068 | :12 | 1.96 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2011 | 3803.92 | 914 | :24 | 1.17 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2011 | 4619.14 | 1092 | :12 | 2.59 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2011 | 3544.78 | 885 | :24 | 4.84 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1X-6 Pre-Order Response Times (TN | March 2012 | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| Reservation XML) XML Request/Response | February 2012 | 134 | 134 | :00 | 0 0700 | 0 | 0 | :00 | 0.00 | (0.16) |
| Benchmark 10 | January 2012 December 2011 | 155 52 | 156 52 | :47 | 0.0798 | 0 | 0 | :00 | 0.00 0.00 | (0.14) (0.16) |
| | November 2011 | 60 | 62 | :29 | 0.1767 | 0 | 0 | :00 | 0.00 | (0.16) |
| | October 2011 | 56 | 56 | :00 | 0.1767 | 0 | 0 | :00 | 0.00 | (0.06) |
| | September 2011 | 69 | 69 | :00 | 0 | 0 | 0 | :00 | 0.00 | (0.16) |
| | August 2011 | 82 | 83 | :43 | 0.1091 | 0 | 0 | :00 | 0.00 | (0.12) |
| | July 2011 | 61 | 61 | :00 | 0 | 0 | 0 | :00 | 0.00 | (0.16) |
| | June 2011 | 47 | 47 | :00 | 0 | 0 | 0 | :00 | 0.00 | (0.16) |
| | May 2011 | 26 | 26 | :00 | 0 | 0 | 0 | :00 | 0.00 | (0.16) |
| | _April 2011 | 11 | 12 | :03 | 0.2764 | 0 | 0 | :00 | 0.00 | 0.11 |
| PO-1X-7 Pre-Order Response Times (Loo | | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| Qualification Tools XML) XML | February 2012 | 470 | 474 | :54 | 0.0915 | 0 | 0 | :00: | 0.00 | (0.13) |
| Request/Response Benchmark 20 | January 2012 | 390 | 390 | :00 | 0 | 0 | 0 | :00 | 0.00 | (0.16) |

| | Dogomber 2014 | 44.0 | 440 | | 0.000 | ا | 0 :00 | 1 0.00 |
|---|--------------------------------|--------------|---------------------|-------------------|----------------------------|-----|----------------------|----------------------|
| | December 2011 November 2011 | 410 362 | 412 367 | :57 :25 | 0.0695 0.1159 | | 0 :00 | |
| | October 2011 | 229 | 229 | :00 | 0.1138 | | 0 :00 | |
| | September 2011 | 451 | 451 | :00 | 0 | 0 | 0 :00 | |
| | August 2011 | 494 | 498 | :29 | 0.0893 | | 0 :00 | 0.00 |
| | July 2011 | 589 | 592 | :39 | 0.071 | 0 | 0 :00 | |
| | June 2011 May 2011 | 602 526 | 603 527 | :33 :16 | 0.0407 0.0435 | 0 | 0 :00 | 0.00 0.00 |
| | April 2011 | 337 | 341 | :09 | 0.0433 | 0 | 0 :00 | |
| PO-1X-9 Pre-Order Response Times | March 2012 | 5423 | 6283 | :52 | 0.3437 | 0 | 0 :00 | |
| Connecting Facility Assignment XML) XML | February 2012 | 5100 | 5944 | :31 | 0.349 | | 0 :00 | 0.00 |
| Request/Response Benchmark 25 | January 2012 | 5768 | 6530 | :57 | 0.3211 | 0 | 0 :00 | 0.00 |
| | December 2011 | 5496 | 6248 | :37 | 0.3254 | | 0 :00 | |
| | November 2011 | 4934 | 5557 | :35 | 0.3155 | | 0 :00 | |
| | October 2011 | 5912 | 6746 | :01 | 0.3292 | 0 | 0 :00 | |
| | September 2011 | 6704 7535 | 7481 8368 | :23 | 0.3051 0.2994 | 0 | 0 :00 | |
| | August 2011 July 2011 | 6607 | 7437 | :43 :18 | 0.2994 | - 1 | 0 :00 | |
| | June 2011 | 7264 | 8179 | :52 | 0.3152 | | 0 :00 | |
| | May 2011 | 6090 | 6981 | :15 | 0.3337 | | 0 :00 | |
| | April 2011 | 5935 | 6877 | :43 | 0.3438 | | 0 :00 | 0.00 |
| PO-20 Manual Service Order Accuracy | March 2012 | 384 | 623 | 62% | 0.4863 | 0 | 0 0% | 0.00 |
| Resale & UNE-P (POTS) Benchmark 0.95 | February 2012 | 355 | 575 | 62% | 0.486 | | 0 0% | 0.00 |
| | January 2012 | 358 | 672 | 53% | 0.4989 | | 0 0% | 0.00 |
| | December 2011 | 284 | 416 | 68% | 0.4654 | | 0 0% | 0.00 |
| | November 2011 October 2011 | 309 246 | 428 378 | 72% 65% | 0.448 0.4767 | 0 | 0 0% | 0.00 0.00 |
| | September 2011 | 307 | 425 | 72% | 0.4767 | | 0 0% | 0.00 |
| | August 2011 | 234 | 369 | 63% | 0.4476 | 0 | 0 0% | 0.00 |
| | July 2011 | 139 | 254 | 55% | 0.4978 | | 0 0% | 0.00 |
| | June 2011 | 143 | 253 | 57% | 0.4957 | 0 | 0 0% | 0.00 |
| | May 2011 | 105 | 162 | 65% | 0.4775 | | 0 0% | 0.00 |
| | April 2011 | 86 | 139 | 62% | 0.4857 | 0 | 0 0% | 0.00 |
| PO-20 Manual Service Order Accuracy | March 2012 | 1187 | 1633 | 73% | 0.4456 | | 0 0% | 0.00 |
| Jnbundled Loops Benchmark 0.95 | February 2012 | 908 | 1314 | 69% | 0.4621 | 0 | 0 0% | 0.00 |
| | January 2012 December 2011 | 1003 1017 | 1389 1431 | 72% 71% | 0.448 0.4534 | | 0 0% | 0.00 0.00 |
| | November 2011 | 815 | 1167 | 71% | 0.4554 | | 0 0% | 0.00 |
| | October 2011 | 867 | 1185 | 73% | 0.4431 | 0 | 0 0% | 0.00 |
| | September 2011 | 990 | 1381 | 72% | 0.4505 | | 0 0% | 0.00 |
| | August 2011 | 1280 | 1739 | 74% | 0.4408 | | 0 0% | 0.00 |
| | July 2011 | 1061 | 1505 | 71% | 0.4561 | 0 | 0 0% | 0.00 |
| | June 2011 | 1310 | 1841 | 71% | 0.453 | 0 | 0 0% | 0.00 |
| | May 2011 | 1249 | 1789 | 70% | 0.4591 | 0 | 0 0% | 0.00 |
| 20.04 | April 2011 | 1261 | 1880 | 67% | 0.4699 | | 0 0% | 0.00 |
| PO-2A Electronic Flow-through for LSRs | March 2012 | 0 | 9 | | 0.4969 | | 0 0% | 0.00 0.00 |
| received via IMA LNP Diagnostic | February 2012 January 2012 | 0 | 0 | | 0 | | 0 0% | 0.00 |
| | December 2011 | 0 | 0 | | 0 | | 0 0% | 0.00 |
| | November 2011 | 0 | 0 | | 0 | | 0 0% | 0.00 |
| | October 2011 | 0 | 0 | 0% | 0 | 0 | 0 0% | 0.00 |
| | September 2011 | 0 | 0 | | 0 | | 0 0% | 0.00 |
| | August 2011 | 0 | 0 | | 0 | | 0 0% | 0.00 |
| | July 2011 | 0 | 0 | | 0 | | 0 0% | 0.00 |
| | June 2011 May 2011 | 0 | 0 | | 0 | - 1 | 0 0% | 0.00 0.00 |
| | April 2011 | 0 | 0 | | 0 | | 0 0% | 0.00 |
| PO-2A Electronic Flow-through for LSRs | March 2012 | 5423 | 5489 | 99% | 0.109 | - 1 | 0 0% | 0.00 |
| eceived via IMA Resale Aggregate W/O | February 2012 | 5100 | 5173 | 99% | 0.118 | | 0 0% | 0.00 |
| JNE-P-POTS Diagnostic | January 2012 | 5768 | 5837 | 99% | 0.1081 | | 0 0% | 0.00 |
| - - | December 2011 | 5496 | 5569 | 99% | 0.1137 | 0 | 0 0% | 0.00 |
| | November 2011 | 4934 | 4995 | 99% | 0.1098 | | 0 0% | 0.00 |
| | October 2011 | 5912 | 6011 | 98% | 0.1273 | | 0 0% | 0.00 |
| | September 2011 | 6704 | 6775 | 99% | 0.1018 | | 0 0% | 0.00 |
| | August 2011 | 7535 6607 | 7606 6683 | 99% 99% | 0.0962 0.106 | 0 | 0 0% | 0.00 |
| | July 2011 June 2011 | 7264 | 7348 | 99% | 0.106 | | 0 0% | 0.00 0.00 |
| | May 2011 | 6090 | 6151 | 99% | 0.1003 | 0 | 0 0% | 0.00 |
| | April 2011 | 5935 | 5991 | 99% | 0.0962 | | 0 0% | 0.00 |
| PO-2A Electronic Flow-through for LSRs | March 2012 | 384 | 390 | 98% | 0.1231 | | 0 0% | 0.00 |
| eceived via IMA Unbundled Loop Aggregate | February 2012 | 355 | 358 | 99% | 0.0912 | 0 | 0 0% | 0.00 |
| Diagnostic | January 2012 | 358 | 361 | 99% | 0.0908 | | 0 0% | 0.00 |
| | December 2011 | 284 | 301 | 94% | 0.2308 | | 0 0% | 0.00 |
| | November 2011 | 309 | 326 | 95% | 0.2223 | | 0 0% | 0.00 |
| | October 2011 | 246 | 269 | 91% | 0.2796 | | 0 0% | 0.00 |
| | September 2011 August 2011 | 307 234 | 316 246 | 97% 95% | 0.1663 0.2154 | | 0 0% | 0.00 0.00 |
| | July 2011 | 139 | 148 | 95% | 0.2154 | | 0 0% | 0.00 |
| | June 2011 | 143 | 158 | 91% | 0.233 | 0 | 0 0% | 0.00 |
| | May 2011 | 105 | 110 | 95% | 0.2083 | | 0 0% | 0.00 |
| | | 86 | 90 | 96% | 0.2061 | | 0 0% | 0.00 |
| | April 2011 | | | | | | | |
| PO-2A Electronic Flow-through for LSRs | March 2012 | 1187 | 1275 | 93% | 0.2535 | | 0 0% | 0.00 |
| PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic | • | | 1275 990 1072 | 93% 92% 94% | 0.2535 0.2756 0.2454 | 0 | 0 0% 0 0% 0 0% | 0.00 0.00 0.00 |

| | November 2011 | 815 | 886 | 92% | 0.2715 | | | | 0.00 | (0.25) |
|---|--------------------------------|------------------------|----------------|----------------|------------------|-----|---|----------|--------------|------------------|
| | October 2011 September 2011 | 867 990 | 919 1067 | 94% 93% | 0.231 0.2588 | | | | 0.00 0.00 | (0.33) (0.27) |
| | August 2011 | 1280 | 1372 | 93% | 0.250 | | | | 0.00 | (0.27) |
| | July 2011 | 1061 | 1160 | 91% | 0.2794 | | | | 0.00 | (0.23) |
| | June 2011 | 1310 | 1436 | 91% | 0.2829 | 0 | 0 | 0% | 0.00 | (0.22) |
| | May 2011 | 1249 | 1340 | 93% | 0.2516 | | | | 0.00 | (0.29) |
| 2000 51 1 55 11 14 | _April 2011 | 1261 | 1359 | 93% | 0.2587 | | | | 0.00 | (0.27) |
| PO-2B Electronic Flow-through for all | March 2012 | 0 | 5 0 | | 0.4 | | | | 0.00 0.00 | 0.47 0.00 |
| eligible LSRs Received via IMA LNP Benchmark 0.95 | February 2012 January 2012 | 0 | 0 | | (| | | | 0.00 | 0.00 |
| bencimar 0.95 | December 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | | | | | | 0.00 | 0.00 |
| | October 2011 | 0 | 0 | | (| | | | 0.00 | 0.00 |
| | September 2011 | 0 | 0 | 0% | (| 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | | (| | | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | | (| | | | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | | (| | | | 0.00 | 0.00 |
| | May 2011 April 2011 | 0 | 0 | | (| | | | 0.00 0.00 | 0.00 0.00 |
| PO-2B Electronic Flow-through for all | March 2012 | 3.91736111 | 6 | | 0.411805556 | | | | 0.00 | (1.04) |
| eligible LSRs Received via IMA Resale | February 2012 | 0.78055556 | 1 | 78% | 0.411000000 | | | | 0.00 | (0.66) |
| Aggregate W/O UNE-P-POTS Benchmark | January 2012 | 1.44097222 | 2 | 72% | 0.118055556 | | | | 0.00 | (0.84) |
| 0.95 | December 2011 | 0.18194444 | 1 | 18% | (| 0 | 0 | | 0.00 | (2.46) |
| | November 2011 | 1.07708333 | 2 | | | | | | 0.00 | (1.38) |
| | October 2011 | 0.89305556 | 2 | 45% | 0.560416667 | | | | 0.00 | (1.66) |
| | September 2011 | 0.85069444 | 1 | 85% | 0.000 | 0 | | | 0.00 | (0.45) |
| | August 2011 | 1.9125 0.88819444 | 4 | | 0.39375 | | | | 0.00 | (1.57) |
| | July 2011 June 2011 | 1.53611111 | 3 | | 0.41111111 | | | | 0.00 0.00 | (1.67) (1.46) |
| | May 2011 | 3.99791667 | 7 | | 0.371527778 | | | | 0.00 | (1.46) |
| | April 2011 | 1.40208333 | 4 | 35% | 0.336805556 | | | | 0.00 | (1.25) |
| PO-2B Electronic Flow-through for all | March 2012 | 13.8861111 | 358 | 4% | 0.061805556 | | | | 0.00 | (2.77) |
| eligible LSRs Received via IMA Unbundled | February 2012 | 13.1722222 | 345 | 4% | 0.06875 | 5 0 | 0 | 0% | 0.00 | (2.77) |
| Loop Aggregate Benchmark 0.85 | January 2012 | 31.8673611 | 299 | 11% | 1.295833333 | | | | 0.00 | (2.36) |
| | December 2011 | 15.4520833 | 261 | 6% | 0.122916667 | | | | 0.00 | (2.64) |
| | November 2011 | 65.9951389 | 268 | 25% | 1.281944444 | | | | 0.00 | (1.52) |
| | October 2011 September 2011 | 21.1722222 13.39375 | 294 301 | 7% 4% | 0.301388889 | | | | 0.00 0.00 | (2.57) |
| | August 2011 | 27.8993056 | 352 | 8% | 0.923611111 | | | | 0.00 | (2.73) (2.52) |
| | July 2011 | 9.71388889 | 260 | 4% | 0.058333333 | | | | 0.00 | (2.78) |
| | June 2011 | 19.8548611 | 309 | 6% | 0.245138889 | | | | 0.00 | (2.61) |
| | May 2011 | 14.8972222 | 358 | 4% | 0.057638888 | 9 0 | 0 | 0% | 0.00 | (2.75) |
| | _April 2011 | 19.0326389 | 338 | 6% | 0.082638889 | | | | 0.00 | (2.66) |
| PO-2B Electronic Flow-through for all | March 2012 | 1145 | 30323 | 4% | 0.1906 | | | | 0.00 | 0.00 |
| eligible LSRs Received via IMA UNE P | February 2012 | 884 | 27428 | 3% | 0.1766 | | | | 0.00 | 0.00 |
| (POTS AGG) Benchmark 0.95 | January 2012 December 2011 | 932 967 | 31344 29595 | 3% 3% | 0.1699 0.1778 | | | | 0.00 0.00 | 0.00 0.00 |
| | November 2011 | 728 | 26022 | 3% | 0.1776 | | | | 0.00 | 0.00 |
| | October 2011 | 1009 | 30256 | 3% | 0.1795 | | | | 0.00 | 0.00 |
| | September 2011 | 977 | 31552 | 3% | 0.1732 | _ | | | 0.00 | 0.00 |
| | August 2011 | 1106 | 36678 | 3% | 0.171 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2011 | 853 | 31109 | 3% | 0.1633 | | | | 0.00 | 0.00 |
| | June 2011 | 994 | 33139 | 3% | 0.1706 | | 0 | | 0.00 | 0.00 |
| | May 2011 | 903 | 30652 | 3% | 0.1691 | | | 0% | 0.00 | 0.00 |
| DO 2C CD Dejection Notice Interval for | _April 2011 | 921 | 33362 | 3% | 0.1638 | | | | 0.00 | 0.00 |
| PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate | March 2012 February 2012 | 12324 10614 | 30323 27428 | 09:45 09:17 | 0.4912 0.4871 | | | | 0.00 0.00 | 0.00 0.00 |
| Benchmark 1 | January 2012 | 12528 | 31344 | 09:35 | 0.4898 | | | | 0.00 | 0.00 |
| | December 2011 | 12418 | 29595 | 10:04 | 0.4935 | | | | 0.00 | 0.00 |
| | November 2011 | 12167 | 26022 | 11:13 | 0.4989 | | | | 0.00 | 0.00 |
| | October 2011 | 13567 | 30256 | 10:45 | | | | | 0.00 | 0.00 |
| | September 2011 | 12915 | 31552 | 09:49 | | | | | 0.00 | 0.00 |
| | August 2011 | 15060 | 36678 | 09:51 | 0.4919 | | | | 0.00 | 0.00 |
| | July 2011 | 13623 | 31109 | 10:30 | | | | | 0.00 | 0.00 |
| | June 2011 | 14481 13033 | 33139 30652 | 10:29 10:12 | 0.496 | | | | 0.00 0.00 | 0.00 |
| | May 2011 April 2011 | 15139 | 33362 | 10:12 | 0.4944 | | | | 0.00 | 0.00 0.00 |
| PO-3X LSR Rejection Notice Interval for | _ April 2011 March 2012 | 6 | 7 | 20:34 | 0.3499 | | | | 0.00 | 0.00 |
| IMA - Rejected Manually Product Aggregate | | 1 | 3 | | | | | | 0.00 | 0.00 |
| Benchmark 0.5 | January 2012 | 2 | 8 | | | | | | 0.00 | 0.00 |
| | December 2011 | 1 | 9 | | | | | | 0.00 | 0.00 |
| | November 2011 | 2 | 6 | | | | | | 0.00 | 0.00 |
| | October 2011 | 2 | 6 | | | | | | 0.00 | 0.00 |
| | September 2011 | 1 | 5 | | | _ | | | 0.00 | 0.00 |
| | August 2011 July 2011 | 2 | <u>5</u> | | | | | | 0.00 0.00 | 0.00 0.00 |
| | June 2011 | 3 | 9 | | 0.4714 | | | | 0.00 | 0.00 |
| | May 2011 | 7 | 15 | | | | | | 0.00 | 0.00 |
| | April 2011 | 4 | 8 | | 0.5 | _ | | | 0.00 | 0.00 |
| PO-4A-1 LSRs Rejected for IMA - Rejected | | 200 | 200 | 100% | (| | | | 0.00 | (0.16) |
| PO-4A-1 Loks Rejected for fivia - Rejected | | | | 10001 | | 0 | 0 | 0% | 0.00 | (0.16) |
| Manually Product Aggregate Diagnostic | February 2012 | 171 | 171 | 100% | (| | | | | |
| | January 2012 | 165 | 165 | 100% | (| 0 | 0 | 0% | 0.00 | (0.16) |
| | | | 165 149 | 100% 100% | (| | 0 | 0% 0% | | |

| | October 2011 | 203 | 203 | 100% | C | | | 0% | 0.00 | (0.16) |
|--|--|--|---|--|---|---|--------------------------------------|--|---|--|
| | September 2011 | 283 | 283 | 100% | C | - | | 0% | 0.00 | (0.16) |
| | August 2011 July 2011 | 208 122 | 208 122 | 100% 100% | 0 | | | 0% 0% | 0.00 0.00 | (0.16) (0.16) |
| | June 2011 | 132 | 132 | 100% | 0 | | | 0% | 0.00 | (0.16) |
| | May 2011 | 84 | 84 | 100% | C | | | 0% | 0.00 | (0.16) |
| | April 2011 | 67 | 67 | 100% | C | 0 | 0 | 0% | 0.00 | (0.16) |
| PO-4A-2 LSRs Rejected for IMA - Auto- | March 2012 | 896 | 898 | 100% | 0.0471 | 0 | | 0% | 0.00 | (0.15) |
| Rejected Product Aggregate Diagnostic | February 2012 | 644 | 644 | 100% | C | 0 | | 0% | 0.00 | (0.16) |
| | January 2012 | 697 | 697 | 100% | C | | | 0% | 0.00 | (0.16) |
| | December 2011 | 751 | 751 | 100% | C | 0 | | 0% | 0.00 | (0.16) |
| | November 2011 October 2011 | 597 634 | 597 637 | 100% 100% | 0.0685 | 0 0 | | 0% 0% | 0.00 0.00 | (0.16) |
| | September 2011 | 741 | 741 | 100% | 0.0665 | 0 | | 0% | 0.00 | (0.14) (0.16) |
| | August 2011 | 1012 | 1012 | 100% | 0 | | | 0% | 0.00 | (0.16) |
| | July 2011 | 811 | 811 | 100% | 0 | | | 0% | 0.00 | (0.16) |
| | June 2011 | 957 | 958 | 100% | 0.0323 | 3 0 | | 0% | 0.00 | (0.15) |
| | May 2011 | 949 | 949 | 100% | C | 0 | 0 | 0% | 0.00 | (0.16) |
| | _April 2011 | 914 | 914 | 100% | C | | | 0% | 0.00 | (0.16) |
| PO-4C LSRs Received via Facsimile | March 2012 | 4878 | 4879 | 100% | 0.0143 | | | 0% | 0.00 | (0.16) |
| Product Aggregate Diagnostic | February 2012 | 4610 | 4610 | 100% | 0 | 0 | | 0% | 0.00 | (0.16) |
| | January 2012 December 2011 | 5091 5054 | 5091 5055 | 100% 100% | 0.0141 | 0 | | 0% 0% | 0.00 0.00 | (0.16) (0.16) |
| | November 2011 | 4402 | 4408 | 100% | 0.0369 | | | 0% | 0.00 | (0.15) |
| | October 2011 | 5327 | 5334 | 100% | 0.0362 | 2 0 | | 0% | 0.00 | (0.15) |
| | September 2011 | 5955 | 5956 | 100% | 0.0302 | | | 0% | 0.00 | (0.16) |
| | August 2011 | 6729 | 6729 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) |
| | July 2011 | 5858 | 5858 | 100% | C | 0 | | 0% | 0.00 | (0.16) |
| | June 2011 | 6470 | 6481 | 100% | 0.0412 | 0 | | 0% | 0.00 | (0.15) |
| | May 2011 | 5438 | 5438 | 100% | 0 | 0 | | 0% | 0.00 | (0.16) |
| PO-5A-(a) FOCs On Time for Fully | _April 2011 | 5338 | 5339 | 100% | 0.0137 | 0 | | 0% | 0.00 | (0.16) |
| Electronic LSRs Received Via IMA Resale | March 2012 February 2012 | 156 122 | 156 122 | 100% 100% | 0 | 0 0 | | 0% 0% | 0.00 0.00 | (0.33) (0.33) |
| Aggregate Benchmark 0.95 | January 2012 | 165 | 165 | 100% | 0 | | | 0% | 0.00 | (0.33) |
| Aggregate Benefittark 0.30 | December 2011 | 46 | 46 | 100% | 0 | | | 0% | 0.00 | (0.33) |
| | November 2011 | 47 | 47 | 100% | C | 0 | | 0% | 0.00 | (0.33) |
| | October 2011 | 54 | 54 | 100% | C | 0 | 0 | 0% | 0.00 | (0.33) |
| | September 2011 | 70 | 70 | 100% | C | | | 0% | 0.00 | (0.33) |
| | August 2011 | 88 | 88 | 100% | C | | | 0% | 0.00 | (0.33) |
| | July 2011 | 75 | 75 | 100% | C | | | 0% | 0.00 | (0.33) |
| | June 2011 | 59 | 59 | 100% | C | | | 0% | 0.00 | (0.33) |
| | May 2011 April 2011 | 30 28 | 30 28 | 100% 100% | 0 | | | 0% 0% | 0.00 0.00 | (0.33) |
| PO-5A-(b) FOCs On Time for Fully | March 2012 | 1100 | 1127 | 98% | 0.1529 | | | 0% | 0.00 | (0.33) |
| Electronic LSRs Received Via IMA | February 2012 | 889 | 914 | 97% | 0.1631 | 0 | | 0% | 0.00 | (0.24) |
| Unbundled Loop Aggregate Benchmark | January 2012 | 740 | 766 | 97% | 0.1811 | 0 | | 0% | 0.00 | (0.22) |
| 0.95 | December 2011 | 743 | 777 | 96% | 0.2046 | 0 | 0 | 0% | 0.00 | (0.19) |
| | November 2011 | 689 | 707 | 97% | 0.1575 | | | 0% | 0.00 | (0.25) |
| | October 2011 | 691 | 708 | 98% | 0.1531 | 0 | | 0% | 0.00 | (0.25) |
| | September 2011 | 748 | 761 | 98% | 0.1296 | | | 0% | 0.00 | (0.28) |
| | August 2011 | 813 779 | 835 799 | 97% | 0.1602 0.1562 | 2 0 | | 0% 0% | 0.00 | (0.25) |
| | July 2011 June 2011 | 931 | 957 | 98% 97% | 0.1562 | | | 0% | 0.00 0.00 | (0.25) (0.24) |
| | May 2011 | 919 | 945 | 97% | 0.1636 | | | 0% | 0.00 | (0.24) |
| | April 2011 | 1062 | 1071 | 99% | 0.0913 | | 0 | 0% | 0.00 | (0.31) |
| PO-5A-(c) FOCs On Time for Fully | March 2012 | 815 | 815 | 100% | 0.0010 | | | 0% | 0.00 | (0.33) |
| Electronic LSRs Received Via IMA LNP | February 2012 | 778 | 778 | 100% | C | 0 | 0 | 0% | 0.00 | (0.33) |
| Benchmark 0.95 | January 2012 | 710 | 710 | 100% | C | | | 0% | 0.00 | (0.33) |
| | December 2011 | 680 | 680 | 100% | C | | | 0% | 0.00 | (0.33) |
| | November 2011 | 556 | 556 | 100% | 0 | | | 0% | 0.00 | (0.33) |
| | October 2011 | 779 | 779 | 100% | 0 | - | | 0% | 0.00 | (0.33) |
| | September 2011 August 2011 | 731 789 | 731 789 | 100% 100% | C | | | 0% 0% | 0.00 0.00 | (0.33) (0.33) |
| | July 2011 | 789 | 789 771 | 100% | 0 | | | 0% | 0.00 | (0.33) |
| | June 2011 | 822 | 822 | 100% | 0 | | | 0% | 0.00 | (0.33) |
| | May 2011 | 801 | 801 | 100% | 0 | _ | | 0% | 0.00 | (0.33) |
| | _April 2011 | 862 | 862 | 100% | C | | | 0% | 0.00 | (0.33) |
| PO-5B-(a) FOCs On Time For | March 2012 | 0 | 0 | 0% | C | | | 0% | 0.00 | 0.00 |
| Electronic/Manual LSRs Received Via IMA | February 2012 | 0 | 0 | 0% | C | | | 0% | 0.00 | 0.00 |
| | January 2012 | 1 | 1 | 100% | C | | | 0% | 0.00 | (0.33) |
| Resale Aggregate Benchmark 0.9 | • | | 1 | 100% | 0 | | | 0% | 0.00 | (0.33) |
| Resale Aggregate Benchmark 0.9 | December 2011 | 1 | | | C | | | 0% | 0.00 | 0.00 |
| Resale Aggregate Benchmark 0.9 | December 2011 November 2011 | 0 | 0 | 0% 100% | • | ^ | | | | (0.33) |
| Resale Aggregate Benchmark 0.9 | December 2011 November 2011 October 2011 | 0 2 | 0 2 | 100% | C | | | 0% 0% | 0.00 | (U 33) |
| Resale Aggregate Benchmark 0.9 | December 2011 November 2011 October 2011 September 2011 | 0 2 1 | 0 2 1 | 100% 100% | C | 0 | 0 | 0% | 0.00 | (0.33) |
| Resale Aggregate Benchmark 0.9 | December 2011 November 2011 October 2011 | 0 2 | 0 2 | 100% | | 0 0 | 0 | | | (0.33) 0.00 0.00 |
| Resale Aggregate Benchmark 0.9 | December 2011 November 2011 October 2011 September 2011 August 2011 | 0 2 1 0 | 0 2 1 0 | 100% 100% 0% | 0 | 0 0 | 0 0 | 0% 0% | 0.00 0.00 | 0.00 |
| Resale Aggregate Benchmark 0.9 | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 | 0 2 1 0 | 0 2 1 0 0 | 100% 100% 0% 0% | 0 | 0 0 0 | 0 0 0 | 0% 0% 0% | 0.00 0.00 0.00 | 0.00 0.00 |
| | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 | 0 2 1 0 0 0 1 1 | 0 2 1 0 0 0 1 | 100% 100% 0% 0% 0% 100% | 0 0 0 0 | 0 0 0 0 0 0 0 0 0 | 0 0 0 0 0 | 0% 0% 0% 0% 0% | 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 (0.33) |
| PO-5B-(b) FOCs On Time For | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 | 0 2 1 0 0 0 1 1 | 0 2 1 0 0 0 1 1 1 | 100% 100% 0% 0% 0% 100% 100% | C C C C C C C C C C C C C C C C C C C | 0 0 0 0 0 0 0 | 0 0 0 0 0 0 | 0% 0% 0% 0% 0% 0% 0% | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 | 0.00 0.00 0.00 (0.33) (0.33) (0.33) |
| Resale Aggregate Benchmark 0.9 PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IMA | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 | 0 2 1 0 0 0 1 1 1 1 | 0 2 1 0 0 0 1 1 1 1 | 100% 100% 0% 0% 0% 100% 100% 100% | C C C C C C C C C C C C C C C C C C C | 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 | 0% 0% 0% 0% 0% 0% 0% | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 | 0.00 0.00 0.00 (0.33) (0.33) (0.33) |
| PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchmark | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 January 2012 | 0 2 1 0 0 0 1 1 1 1 0 0 | 0 2 1 0 0 0 0 1 1 1 1 0 0 | 100% 100% 0% 0% 0% 100% 100% 100% 0% | 0 C C C C C C C C C C C C C C C C C C C | 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 0 | 0% 0% 0% 0% 0% 0% 0% 0% | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 | 0.00 0.00 0.00 (0.33) (0.33) (0.33) 0.00 0.00 |
| PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IMA | December 2011 November 2011 October 2011 September 2011 August 2011 July 2011 June 2011 May 2011 April 2011 March 2012 February 2012 | 0 2 1 0 0 0 1 1 1 1 | 0 2 1 0 0 0 1 1 1 1 | 100% 100% 0% 0% 0% 100% 100% 100% | C C C C C C C C C C C C C C C C C C C | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 0 0 0 0 0 0 0 0 | 0% 0% 0% 0% 0% 0% 0% | 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0 | 0.00 0.00 0.00 (0.33) (0.33) (0.33) 0.00 |

| | | | | 1 00/ | | | | | l | |
|--|--------------------------------|--------------------------|--------------|----------------|------------------------|--------|------------------|--------------|-----------------|--|
| | September 2011 August 2011 | 0 | 0 | | 0 | | 0 | | 0.00 0.00 | |
| | July 2011 | 1 | 1 | 100% | 0 | | | | 0.00 | |
| | June 2011 | 0 | 0 | | 0 | | | | 0.00 | |
| | May 2011 | 0 | 0 | | 0 | | | 0,0 | 0.00 | |
| | _April 2011 | 0 | 0 | | 0 | | | | 0.00 | |
| O-5B-(c) FOCs On Time For | March 2012 | 0 | 0 | | 0 | | | | 0.00 | |
| lectronic/Manual LSRs Received Via IMA | February 2012 | 2 | 2 | 100% 100% | 0 | | 0 | | 0.00 | |
| NP Benchmark 0.9 | January 2012 December 2011 | 5 5 | 5 5 | | 0 | | | | 0.00 0.00 | |
| | November 2011 | 4 | 4 | 100% | 0 | | 0 | | 0.00 | |
| | October 2011 | 2 | 2 | 100% | 0 | | · | | 0.00 | |
| | September 2011 | 2 | 2 | 100% | 0 | | | | 0.00 | |
| | August 2011 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | |
| | July 2011 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | |
| | June 2011 | 5 | 5 | | 0 | | | | 0.00 | |
| | May 2011 | 6 | 6 | | 0 | | | | 0.00 | |
| O-5C-(a) FOCs on Time for Manual | _ April 2011 | 3 | 3 | | 0 | | | | 0.00 | |
| ` ' | March 2012 February 2012 | 48 55 | 48 55 | | 0 | | | | 0.00 0.00 | |
| esale Aggregate Benchmark 0.9 | January 2012 | 39 | 39 | | 0 | | | | 0.00 | |
| | December 2011 | 16 | 16 | | 0 | | | | 0.00 | |
| | November 2011 | 16 | 16 | | 0 | | 0 | | 0.00 | |
| | October 2011 | 52 | 52 | | 0 | 0 | 0 | 0% | 0.00 | |
| | September 2011 | 29 | 29 | 100% | 0 | 0 | 0 | 0% | 0.00 | |
| | August 2011 | 60 | 60 | | 0 | | 0 | | 0.00 | |
| | July 2011 | 59 | 59 | | 0 | | | | 0.00 | |
| | June 2011 | 125 | 125 | 100% | 0 | | | | 0.00 | |
| | May 2011 April 2011 | 93 34 | 93 34 | 100% 100% | 0 | | | | 0.00 0.00 | |
| O-5C-(b) FOCs on Time for Manual | _ April 2011 March 2012 | 34.6361111 | 6273 | 100% | 0.079166667 | 0 | | | 0.00 | |
| nbundled Loop AGG-EELs Benchmark | February 2012 | 27.7770833 | 5503 | 0% | 0.032638889 | 0 | | | 0.00 | |
| 9 | January 2012 | 37.6388889 | 5958 | 1% | 0.026388889 | 0 | | | 0.00 | |
| | December 2011 | 29.5513889 | 6032 | 0% | 0.009027778 | 0 | 0 | 0% | 0.00 | |
| | November 2011 | 31.4229167 | 6217 | 0% | 0.019444444 | 0 | 0 | | 0.00 | |
| | October 2011 | 40.5361111 | 6152 | 1% | 0.038888889 | 0 | 0 | | 0.00 | |
| | September 2011 | 31.5506944 | 6510 | 0% | 0.027777778 | | | | 0.00 | |
| | August 2011 | 44.0770833 | 7017 | 1% | 0.042361111 | 0 | | | 0.00 | |
| | July 2011 June 2011 | 98.3340278 46.2159722 | 6468 6838 | 2% 1% | 0.065277778 0.11875 | 0 | 0 | | 0.00 0.00 | |
| | May 2011 | 31.9597222 | 5995 | 1% | 0.038888888 | 0 | | | 0.00 | |
| | April 2011 | 26.9104167 | 5899 | 0% | 0.03000000 | 0 | 0 | | 0.00 | |
| O-5C-(c) FOCs on Time for Manual LNP | March 2012 | 3589 | 3589 | 100% | 0 | | 161744 | | 0.00 | |
| enchmark 0.9 | February 2012 | 2433 | 2433 | 100% | 0 | 159522 | 159522 | 100% | 0.00 | |
| | January 2012 | 2779 | 2780 | 100% | 0.019 | 159768 | 159768 | 100% | 0.00 | |
| | December 2011 | 2969 | 2969 | 100% | 0 | | 168303 | 100% | 0.00 | |
| | November 2011 | 2931 | 2931 | 100% | 0 | | 159101 | 100% | 0.00 | |
| | October 2011 | 2942 | 2942 | 100% | 0 | | 176087 | 100% | 0.00 | |
| | September 2011 | 3032 | 3032 | 100% | 0 | | 181825 | 100% | 0.00 | |
| | August 2011 July 2011 | 3395 3022 | 3395 3022 | 100% 100% | 0 | | 180713 177421 | 100% 100% | 0.00 0.00 | |
| | June 2011 | 3603 | 3603 | 100% | 0 | | 222217 | 100% | 0.00 | |
| | May 2011 | 3361 | 3361 | 100% | 0 | | 226217 | 100% | 0.00 | |
| | April 2011 | 3343 | 3343 | 100% | 0 | 216173 | 216173 | 100% | 0.00 | |
| O-5D Firm Order Confirmations (FOCs) | March 2012 | 0 | 1 | 0% | 0 | 28 | 31 | 90% | 1.13 | |
| n Time LIS Trunk Benchmark 0.85 | February 2012 | 6 | 1 | 600% | 0 | | | | -5.89 | |
| | January 2012 | 13 | 3 | | 1.53 | | 23 | | -3.25 | |
| | December 2011 | 6 | 1 | 600% | 0 | 24 | | | -8.69 | |
| | November 2011 October 2011 | <u>8</u> | 2 | | 2.83 2.83 | | | | -0.85 -0.64 | |
| | September 2011 | 2 | 1 | 200% | ∠.63 | 37 | 43 | 90% | -0.64 -1.18 | |
| | August 2011 | 6 | 1 | 600% | 0 | | 45 | | -4.80 | |
| | July 2011 | 0 | 0 | | 0 | | | | 0.00 | |
| | June 2011 | 0 | 1 | 0% | 0 | | | | 0.54 | |
| | May 2011 | 0 | 0 | 0% | 0 | 0 | | 0% | 0.00 | |
| | _April 2011 | 3 | 1 | 300% | 0 | | 28 | | -0.98 | |
| O-6 Work Completion Notification | March 2012 | 330 | 110 | | | | | | -13.06 | |
| neliness All Benchmark 0.25 | February 2012 | 267 | 115 | | 1.95 | | | | -9.49 | |
| | January 2012 December 2011 | 191 252 | 63 71 | 00:43 13:12 | 1.58 1.8 | | 23 27 | | -4.81 -20.38 | |
| | November 2011 | 282 | 88 | | | 48 | | | -20.38 -1.70 | |
| | October 2011 | 209 | 77 | | 1.94 | | | | -1.98 | |
| | September 2011 | 185 | 58 | | 2.26 | | 41 | | -12.23 | |
| | August 2011 | 385 | 106 | | 2.28 | | 45 | | -14.24 | |
| | July 2011 | 376 | 96 | | 1.81 | 36 | | | -23.86 | |
| | June 2011 | 609 | 95 | 09:50 | 13 | 59 | 30 | | -5.87 | |
| | May 2011 | 313 | 84 | | 2.21 | 35 | | | -2.57 | |
| | _April 2011 | 235 | 62 | 18:57 | 2.57 | 37 | 28 | | -6.46 | |
| D-7X,C Notices Made Available via IMA | | 0 | 5 | | 0 | 12 | | | 0.76 | |
| UI and XML / Billing System Posting | February 2012 | 1 | 2 | | 0.5 | | | 10% | -1.88 | |
| ompletions All Parity | January 2012 | 2 | 9 | | 0.4157 | 7 | 95 | - | -1.63 | |
| | December 2011 November 2011 | 0 | 5 | 0% 0% | 0 | | 91 115 | | 0.72 0.25 | |
| | October 2011 | 1 | 2 | | 0.5 | | | | -1.40 | |
| | | | | | | | | | | |

| 1 | | | | | | | | | | |
|--|--------------------------------|----------|------------|-----|------------------|----------|------------|-----------|-----------------|------------------|
| | August 2011 | 0 | 0 | | 0 | | 120 | 18% | 0.65 0.00 | (1.29) |
| | July 2011 June 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | April 2011 | 1 | 1 | | 0 | | 86 | 14% | -2.47 | (2.50) |
| PO-8A Jeopardy Notice Interval Non- | March 2012 | 25 | 52 | 0 | 0.4996 | 12 | 111 | 0 | -7.14 | (5.34) |
| Designed Services Parity | February 2012 | 44 | 108 | | 0.4914 | 15 | 151 | 0 | -8.17 | (5.97) |
| | January 2012 | 10 | 70 | | 0.3499 | 7 | 95 | 0 | | (2.02) |
| | December 2011 | 26 | 48 | | 0.4983 | 9 | | 0 | -8.31 | (6.05) |
| | November 2011 | 25 | 44 | | 0.4953 | 7 | | 0 | -11.97 | (8.28) |
| | October 2011 | 6 | 42 | | 0.3499 | 18 | | 0 | | (1.14) |
| | September 2011 August 2011 | 14 30 | 42 65 | | 0.4714 0.4985 | 13 21 | 119 120 | 0 | -4.00 -4.90 | (3.43) (3.98) |
| | July 2011 | 30 | 59 | | 0.4999 | 11 | 92 | 0 | -7.19 | (5.37) |
| | June 2011 | 25 | 67 | 0 | 0.4836 | 6 | | 0 | -8.28 | (6.03) |
| | May 2011 | 17 | 45 | | 0.4848 | 9 | | 0 | -5.07 | (4.08) |
| | April 2011 | 8 | 45 | 0 | 0.3823 | 12 | 86 | 0 | -0.60 | (1.36) |
| PO-8B Jeopardy Notice Interval Unbundled | March 2012 | 0 | 1 | | 0 | | | 0 | 0.00 | 0.00 |
| Loops and Number Portability Parity | February 2012 | 0 | 1 | | 0 | | | | 0.00 | 0.00 |
| | January 2012 | 0 | 0 | | 0 | | | | | 0.00 |
| | December 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | October 2011 September 2011 | 0 | 2 | | 0 | | | | 0.00 0.00 | 0.00 |
| | August 2011 | 0 | | | 0 | | | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | May 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | April 2011 | 0 | 1 | | 0 | | | | 0.00 | 0.00 |
| PO-9A Timely Jeopardy Notices Non- | March 2012 | 1 | 2 | | 0.5 | 15 | 151 | 10% | -1.88 | (2.14) |
| Designed Services Parity | February 2012 | 2 | 9 | | 0.4157 | 7 | 95 | 7% | -1.63 | (1.99) |
| | January 2012 | 0 | 5 | | 0 | | | 10% | 0.72 | |
| | December 2011 November 2011 | 0 1 | 1 2 | | 0.5 | 7 18 | 115 123 | 6% 15% | 0.25 -1.40 | (1.94) |
| | October 2011 | 1 | 3 | | 0.4714 | | 119 | 11% | -1.23 | (1.85) (1.75) |
| | September 2011 | 0 | 2 | | 0.4714 | | 120 | 18% | 0.65 | (1.73) |
| | August 2011 | 0 | 0 | | 0 | | | 0% | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | | 0 | | | 0% | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | May 2011 | 1 | 1 | | 0 | | 86 | 14% | -2.47 | (2.50) |
| | April 2011 | 0 | 1 | 0% | 0 | | 94 | 5% | 0.24 | (1.98) |
| PO-9B Timely Jeopardy Notices Unbundled | | 44 | 108 | | 0.4914 | 15 | 151 | 10% | -8.17 | (5.97) |
| Loops and Number Portability Parity | February 2012 | 10 | 70 | | 0.3499 | 7 | 95 | 7% | -1.68 | (2.02) |
| | January 2012 December 2011 | 26 25 | 48 44 | | 0.4983 0.4953 | 9 | 91 115 | 10% 6% | -8.31 -11.97 | (6.05) (8.28) |
| | November 2011 | 6 | 42 | | 0.4955 | 18 | | 15% | 0.06 | (1.14) |
| | October 2011 | 14 | 42 | | 0.4714 | 13 | 119 | 11% | -4.00 | (3.43) |
| | September 2011 | 30 | 65 | | 0.4985 | 21 | 120 | 18% | -4.90 | (3.98) |
| | August 2011 | 30 | 59 | | 0.4999 | 11 | 92 | 12% | -7.19 | (5.37) |
| | July 2011 | 25 | 67 | 37% | 0.4836 | 6 | 99 | 6% | -8.28 | (6.03) |
| | June 2011 | 17 | 45 | | 0.4848 | 9 | | 10% | -5.07 | (4.08) |
| | May 2011 | 8 | 45 | | 0.3823 | 12 | 86 | 14% | -0.60 | (1.36) |
| DO OO Tired de la National IIO Teal | April 2011 | 10 | 42 | | 0.4259 | 5 | | 5% | -4.44 | (3.70) |
| PO-9C Timely Jeopardy Notices LIS Trunk | | 0 | <u>1</u> | | 0 | | 0 | 0% 0% | 0.00 0.00 | 0.00 |
| Parity | February 2012 January 2012 | 0 | 0 | | 0 | | | | 0.00 | |
| | December 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | November 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | October 2011 | 0 | 2 | | 0 | | | | 0.00 | 0.00 |
| | September 2011 | 0 | 1 | 0% | 0 | | 0 | 0% | 0.00 | 0.00 |
| | August 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | July 2011 | 0 | 0 | | 0 | | | | 0.00 | 0.00 |
| | June 2011 | 0 | 0 | | 0 | | | | 0.00 | |
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| Combined | Standard | Benchmark |
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| BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity | Parity | |
| BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95 | Benchmark | 0.95 |
| BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity | Parity | |
| BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity BI-2 Invoices Delivered within 10 Days All Parity by Design | Parity Parity by Design | |
| BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98 | Benchmark | 0.98 |
| BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95 | Benchmark | 0.95 |
| BI-4A Billing Completeness UNEs and Resale Aggregate Parity | Parity | 0.00 |
| BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95 | Benchmark | 0.95 |
| BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95 | Benchmark | 0.95 |
| BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95 | Benchmark | 0.95 |
| CP-1A Scheduled Interval 90 Calender Days or Less All Benchmark 90 | Benchmark | 90 |
| CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120 | Benchmark | 120 |
| CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150 | Benchmark | 150 |
| CP-2B Non-Forcasted & Late Forecasted Collocations All Benchmark 0.9 | Benchmark | 0.9 |
| CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9 CP-3 Collocation Feasibility Study Interval All Benchmark 10 | Benchmark Benchmark | 0.9 10 |
| CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9 | Benchmark | 0.9 |
| DA-1 Speed of Answer - Directory Assistance Parity by Design | Parity by Design | 0.0 |
| DB-1A Time to Update Databases E911 Parity by Design | Parity by Design | |
| DB-1B Time to Update Databases LIDB Parity by Design | Parity by Design | |
| DB-1C-1 Time to Update Databases Directory Listing Parity by Design | Parity by Design | |
| DB-2C-1 Accurate Database Updates Directory Listing Parity by Design | Parity by Design | |
| GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925 | Benchmark | 0.9925 |
| GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925 | Benchmark | 0.9925 |
| GA-3 Gateway Availability - EB-TA Benchmark 0.9925 | Benchmark | 0.9925 |
| GA-4 System Availability - EXACT Benchmark 0.9925 | Benchmark | 0.9925 |
| GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925 | Benchmark | 0.9925 0.95 |
| GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95 GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925 | Benchmark Benchmark | 0.9925 |
| MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity | Parity | 0.5525 |
| MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21 Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports DS0 Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports DS1 Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports E911 Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports ISDN Primary Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports LIS Trunk Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports PBX Parity MR-10 Customer and Non-Qwest Related Trouble Reports Residence Parity | Parity Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports UDIT DS1 Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSLi Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog Parity MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports UNE - P (POTS) Parity | Parity Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21) Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex) Parity | Parity | |
| MR-11A LNP Trouble Reports Cleared within 4 Hours LNP Parity 0.95 | Parity | 0.95 |
| MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95 | Parity | 0.95 |
| MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity | Parity | |
| MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity | Parity | |
| MR-3A Out of Service Cleared within 24 Hours Business Parity | Parity | |
| MR-3A Out of Service Cleared within 24 Hours Centrex Parity | Parity | |
| MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity | Parity | |
| MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity | Parity Parity | |
| MR-3A Out of Service Cleared within 24 Hours PBX Parity | Parity | |
| MR-3A Out of Service Cleared within 24 Hours Residence Parity | Parity | |
| MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity | Parity | |
| MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity | Parity | |
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| MR-3A | Out of Service Cleared within 24 Hours UNE P (Centrex) Parity | Parity |
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| | Out of Service Cleared within 24 Hours Business Parity | Parity |
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| | Out of Service Cleared within 24 Hours PBX Parity | Parity |
| MR-3B | Out of Service Cleared within 24 Hours Residence Parity | Parity |
| MR-3B | Out of Service Cleared within 24 Hours UNE - P (POTS) Parity | Parity |
| | Out of Service Cleared within 24 Hours Business Parity | Parity |
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| MR-3C | Out of Service Cleared within 24 Hours Line Sharing Parity | Parity |
| MR-3C | Out of Service Cleared within 24 Hours Line Splitting Parity | Parity |
| | Out of Service Cleared within 24 Hours Residence Parity | Parity |
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| | Out of Service Cleared within 24 Hours UNE - P (POTS) Parity | Parity |
| MR-3C | Out of Service Cleared within 24 Hours UNE P (Centrex) Parity | Parity |
| MR-3D | Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity | Parity |
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| | Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity | Parity |
| MR-3D | Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity | Parity |
| MR-3D | Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity | Parity |
| | Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity | Parity |
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| | Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity | Parity |
| MR-3E | Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity | Parity |
| MR-3E | Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity | Parity |
| | Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity | , |
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| MR-3E | Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours Basic Rate ISDN Parity | Parity |
| | All Troubles Cleared within 48 Hours Business Parity | Parity |
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| | All Troubles Cleared within 48 Hours Centrex Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours Centrex 21 Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours Line Sharing Parity | Parity |
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| | All Troubles Cleared within 48 Hours Line Splitting Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours PBX Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours Residence Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours UNE - P (POTS) Parity | Parity |
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| | All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours UNE P (Centrex) Parity | Parity |
| MR-4B | All Troubles Cleared within 48 Hours Business Parity | Parity |
| | All Troubles Cleared within 48 Hours Centrex 21 Parity | Parity |
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| MR-4B | All Troubles Cleared within 48 Hours PBX Parity | Parity |
| MR-4B | All Troubles Cleared within 48 Hours Residence Parity | Parity |
| MR-4B | All Troubles Cleared within 48 Hours UNE - P (POTS) Parity | Parity |
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| | All Troubles Cleared within 48 Hours Business Parity | Parity |
| MR-4C | All Troubles Cleared within 48 Hours Centrex 21 Parity | Parity |
| MR-4C | All Troubles Cleared within 48 Hours Line Sharing Parity | Parity |
| | All Troubles Cleared within 48 Hours Line Splitting Parity | Parity |
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| | All Troubles Cleared within 48 Hours Residence Parity | Parity |
| MR-4C | All Troubles Cleared within 48 Hours UNE - P (POTS) Parity | Parity |
| MR-4C | All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity | Parity |
| | All Troubles Cleared within 48 Hours UNE P (Centrex) Parity | · · · · · · · · · · · · · · · · · · · |
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| | All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity | Parity |
| MR-4D | All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity | Parity |
| | All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity | Parity |
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| | All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity | Parity |
| MR-4D | All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity | Parity |
| MR-4E | All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity | Parity |
| | All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity | Parity |
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| | All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity | Parity |
| MR-4E | All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity | Parity |
| MR-4E | All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity | Parity |
| | All Troubles Cleared within 4 Hours DS0 Parity | , |
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| | All Troubles Cleared within 4 Hours DS1 Parity | Parity |
| | All Troubles Cleared within 4 Hours DS1 Parity All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic | Parity Diagnostic |
| MR-5A | All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic | Diagnostic |
| MR-5A MR-5A | All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity | Diagnostic Parity |
| MR-5A MR-5A MR-5A | All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity All Troubles Cleared within 4 Hours LIS Trunk Parity | Diagnostic Parity Parity |
| MR-5A MR-5A MR-5A | All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity | Diagnostic Parity |
| MR-5A MR-5A MR-5A MR-5A | All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity All Troubles Cleared within 4 Hours LIS Trunk Parity All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity | Diagnostic Parity Parity |
| MR-5A MR-5A MR-5A MR-5A MR-5A | All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity All Troubles Cleared within 4 Hours LIS Trunk Parity All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity All Troubles Cleared within 4 Hours UDIT DS1 Parity | Diagnostic Parity Parity Parity Parity |
| MR-5A MR-5A MR-5A MR-5A MR-5A MR-5A | All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity All Troubles Cleared within 4 Hours LIS Trunk Parity All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity All Troubles Cleared within 4 Hours UDIT DS1 Parity All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity | Diagnostic Parity Parity Parity Parity Parity |
| MR-5A MR-5A MR-5A MR-5A MR-5A MR-5A | All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity All Troubles Cleared within 4 Hours LIS Trunk Parity All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity All Troubles Cleared within 4 Hours UDIT DS1 Parity All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity | Diagnostic Parity Parity Parity Parity Parity Parity |
| MR-5A MR-5A MR-5A MR-5A MR-5A MR-5A | All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity All Troubles Cleared within 4 Hours LIS Trunk Parity All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity All Troubles Cleared within 4 Hours UDIT DS1 Parity All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity | Diagnostic Parity Parity Parity Parity Parity |
| MR-5A MR-5A MR-5A MR-5A MR-5A MR-5A MR-5B | All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity All Troubles Cleared within 4 Hours LIS Trunk Parity All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity All Troubles Cleared within 4 Hours UDIT DS1 Parity All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity | Diagnostic Parity Parity Parity Parity Parity Parity |
| MR-5A MR-5A MR-5A MR-5A MR-5A MR-5A MR-5B MR-5B | All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity All Troubles Cleared within 4 Hours LIS Trunk Parity All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity All Troubles Cleared within 4 Hours UDIT DS1 Parity All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity All Troubles Cleared within 4 Hours DS1 Parity | Diagnostic Parity Parity Parity Parity Parity Parity Parity Parity |

| MR-5B | All Troubles Cleared within 4 Hours ISDN Primary Parity | Parity |
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| MR-5B | All Troubles Cleared within 4 Hours LIS Trunk Parity | Parity |
| | All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity | Parity |
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| | All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity | Parity |
| MR-6A | Mean Time to Restore Basic Rate ISDN Parity | Parity |
| MR-6A | Mean Time to Restore Business Parity | Parity |
| | Mean Time to Restore Centrex Parity | Parity |
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| | Mean Time to Restore Centrex 21 Parity | Parity |
| MR-6A | Mean Time to Restore Line Sharing Parity | Parity |
| MR-6A | Mean Time to Restore Line Splitting Parity | Parity |
| MR-6A | Mean Time to Restore PBX Parity | Parity |
| | Mean Time to Restore Residence Parity | Parity |
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| | Mean Time to Restore UNE - P (POTS) Parity | Parity |
| MR-6A | Mean Time to Restore UNE P (Centrex 21) Parity | Parity |
| MR-6A | Mean Time to Restore UNE P (Centrex) Parity | Parity |
| MR-6B | Mean Time to Restore Business Parity | Parity |
| | Mean Time to Restore Centrex 21 Parity | Parity |
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| | Mean Time to Restore PBX Parity | Parity |
| MR-6B | Mean Time to Restore Residence Parity | Parity |
| MR-6B | Mean Time to Restore UNE - P (POTS) Parity | Parity |
| | Mean Time to Restore Business Parity | Parity |
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| | Mean Time to Restore Centrex 21 Parity | Parity |
| | Mean Time to Restore Line Sharing Parity | Parity |
| MR-6C | Mean Time to Restore Line Splitting Parity | Parity |
| MR-6C | Mean Time to Restore Residence Parity | Parity |
| | Mean Time to Restore UNE - P (POTS) Parity | Parity |
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| | Mean Time to Restore UNE P (Centrex 21) Parity | Parity |
| MR-6C | Mean Time to Restore UNE P (Centrex) Parity | Parity |
| MR-6D | Mean Time to Restore Dark Fiber - IOF Parity | Parity |
| MR-6D | Mean Time to Restore Dark Fiber - Loop Parity | Parity |
| | Mean Time to Restore DS0 Parity | Parity |
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| | Mean Time to Restore DS1 Parity | Parity |
| MR-6D | Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic | Diagnostic |
| MR-6D | Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity | Parity |
| | Mean Time to Restore LIS Trunk Parity | Parity |
| | Mean Time to Restore UDIT Above DS1 Level Parity | Parity |
| | | • |
| | Mean Time to Restore UDIT DS1 Parity | Parity |
| | Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity | Parity |
| | Mean Time to Restore Unbundled Loop - ADSL Qualified Parity | Parity |
| | Mean Time to Restore Unbundled Loop - DS1 Capable Parity | • |
| | · · · · · · · · · · · · · · · · · · · | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop - XDSLi Parity | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop Analog Parity | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop ISDN Capable Parity | Parity |
| | Mean Time to Restore Dark Fiber - IOF Parity | |
| | · | |
| IVIK-OE | | Parity |
| | Mean Time to Restore Dark Fiber - Loop Parity | Parity |
| | Mean Time to Restore DS1 Parity | Parity Parity |
| | · · · | Parity |
| MR-6E | Mean Time to Restore DS1 Parity Mean Time to Restore E911 Parity | Parity Parity Parity |
| MR-6E MR-6E | Mean Time to Restore DS1 Parity Mean Time to Restore E911 Parity Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity | Parity Parity Parity Parity |
| MR-6E MR-6E MR-6E | Mean Time to Restore DS1 Parity Mean Time to Restore E911 Parity Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity Mean Time to Restore ISDN Primary Parity | Parity Parity Parity Parity Parity |
| MR-6E MR-6E MR-6E MR-6E | Mean Time to Restore DS1 Parity Mean Time to Restore E911 Parity Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity Mean Time to Restore ISDN Primary Parity Mean Time to Restore LIS Trunk Parity | Parity Parity Parity Parity Parity Parity Parity |
| MR-6E MR-6E MR-6E MR-6E MR-6E | Mean Time to Restore DS1 Parity Mean Time to Restore E911 Parity Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity Mean Time to Restore ISDN Primary Parity Mean Time to Restore LIS Trunk Parity Mean Time to Restore UDIT Above DS1 Level Parity | Parity Parity Parity Parity Parity |
| MR-6E MR-6E MR-6E MR-6E MR-6E | Mean Time to Restore DS1 Parity Mean Time to Restore E911 Parity Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity Mean Time to Restore ISDN Primary Parity Mean Time to Restore LIS Trunk Parity | Parity Parity Parity Parity Parity Parity Parity |
| MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E | Mean Time to Restore DS1 Parity Mean Time to Restore E911 Parity Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity Mean Time to Restore ISDN Primary Parity Mean Time to Restore LIS Trunk Parity Mean Time to Restore UDIT Above DS1 Level Parity Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity | Parity Parity Parity Parity Parity Parity Parity Parity Parity |
| MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E | Mean Time to Restore DS1 Parity Mean Time to Restore E911 Parity Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity Mean Time to Restore ISDN Primary Parity Mean Time to Restore LIS Trunk Parity Mean Time to Restore UDIT Above DS1 Level Parity Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity Mean Time to Restore Unbundled Loop - ADSL Qualified Parity | Parity |
| MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E | Mean Time to Restore DS1 Parity Mean Time to Restore E911 Parity Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity Mean Time to Restore ISDN Primary Parity Mean Time to Restore LIS Trunk Parity Mean Time to Restore UDIT Above DS1 Level Parity Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity Mean Time to Restore Unbundled Loop - ADSL Qualified Parity Mean Time to Restore Unbundled Loop - DS1 Capable Parity | Parity |
| MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E | Mean Time to Restore DS1 Parity Mean Time to Restore E911 Parity Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity Mean Time to Restore ISDN Primary Parity Mean Time to Restore LIS Trunk Parity Mean Time to Restore UDIT Above DS1 Level Parity Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity Mean Time to Restore Unbundled Loop - ADSL Qualified Parity Mean Time to Restore Unbundled Loop - DS1 Capable Parity Mean Time to Restore Unbundled Loop - XDSLi Parity | Parity |
| MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E | Mean Time to Restore DS1 Parity Mean Time to Restore E911 Parity Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity Mean Time to Restore ISDN Primary Parity Mean Time to Restore LIS Trunk Parity Mean Time to Restore UDIT Above DS1 Level Parity Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity Mean Time to Restore Unbundled Loop - ADSL Qualified Parity Mean Time to Restore Unbundled Loop - DS1 Capable Parity Mean Time to Restore Unbundled Loop - XDSLi Parity Mean Time to Restore Unbundled Loop - ADSLi Parity Mean Time to Restore Unbundled Loop Analog Parity | Parity |
| MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E | Mean Time to Restore DS1 Parity Mean Time to Restore E911 Parity Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity Mean Time to Restore ISDN Primary Parity Mean Time to Restore LIS Trunk Parity Mean Time to Restore UDIT Above DS1 Level Parity Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity Mean Time to Restore Unbundled Loop - ADSL Qualified Parity Mean Time to Restore Unbundled Loop - DS1 Capable Parity Mean Time to Restore Unbundled Loop - XDSLi Parity | Parity |
| MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E | Mean Time to Restore DS1 Parity Mean Time to Restore E911 Parity Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity Mean Time to Restore ISDN Primary Parity Mean Time to Restore LIS Trunk Parity Mean Time to Restore UDIT Above DS1 Level Parity Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity Mean Time to Restore Unbundled Loop - ADSL Qualified Parity Mean Time to Restore Unbundled Loop - DS1 Capable Parity Mean Time to Restore Unbundled Loop - XDSLi Parity Mean Time to Restore Unbundled Loop Analog Parity Mean Time to Restore Unbundled Loop ISDN Capable Parity | Parity |
| MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-7A | Mean Time to Restore DS1 Parity Mean Time to Restore E911 Parity Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity Mean Time to Restore ISDN Primary Parity Mean Time to Restore LIS Trunk Parity Mean Time to Restore UDIT Above DS1 Level Parity Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity Mean Time to Restore Unbundled Loop - ADSL Qualified Parity Mean Time to Restore Unbundled Loop - DS1 Capable Parity Mean Time to Restore Unbundled Loop - XDSLi Parity Mean Time to Restore Unbundled Loop Analog Parity Mean Time to Restore Unbundled Loop ISDN Capable Parity Repair Repeat Report Rate Basic Rate ISDN Parity | Parity |
| MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-7A | Mean Time to Restore DS1 Parity Mean Time to Restore E911 Parity Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity Mean Time to Restore ISDN Primary Parity Mean Time to Restore LIS Trunk Parity Mean Time to Restore UDIT Above DS1 Level Parity Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity Mean Time to Restore Unbundled Loop - ADSL Qualified Parity Mean Time to Restore Unbundled Loop - DS1 Capable Parity Mean Time to Restore Unbundled Loop - XDSLi Parity Mean Time to Restore Unbundled Loop - XDSLi Parity Mean Time to Restore Unbundled Loop Analog Parity Mean Time to Restore Unbundled Loop ISDN Capable Parity Repair Repeat Report Rate Basic Rate ISDN Parity Repair Repeat Report Rate Business Parity | Parity |
| MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-7A MR-7A | Mean Time to Restore DS1 Parity Mean Time to Restore E911 Parity Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity Mean Time to Restore ISDN Primary Parity Mean Time to Restore LIS Trunk Parity Mean Time to Restore UDIT Above DS1 Level Parity Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity Mean Time to Restore Unbundled Loop - ADSL Qualified Parity Mean Time to Restore Unbundled Loop - DS1 Capable Parity Mean Time to Restore Unbundled Loop - XDSLi Parity Mean Time to Restore Unbundled Loop Analog Parity Mean Time to Restore Unbundled Loop Analog Parity Mean Time to Restore Unbundled Loop ISDN Capable Parity Repair Repeat Report Rate Basic Rate ISDN Parity Repair Repeat Report Rate Business Parity Repair Repeat Report Rate Centrex Parity | Parity |
| MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-7A MR-7A MR-7A | Mean Time to Restore DS1 Parity Mean Time to Restore E911 Parity Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity Mean Time to Restore ISDN Primary Parity Mean Time to Restore LIS Trunk Parity Mean Time to Restore UDIT Above DS1 Level Parity Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity Mean Time to Restore Unbundled Loop - ADSL Qualified Parity Mean Time to Restore Unbundled Loop - DS1 Capable Parity Mean Time to Restore Unbundled Loop - XDSLi Parity Mean Time to Restore Unbundled Loop Analog Parity Mean Time to Restore Unbundled Loop ISDN Capable Parity Repair Repeat Report Rate Basic Rate ISDN Parity Repair Repeat Report Rate Business Parity Repair Repeat Report Rate Centrex Parity Repair Repeat Report Rate Centrex 21 Parity | Parity |
| MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-7A MR-7A MR-7A | Mean Time to Restore DS1 Parity Mean Time to Restore E911 Parity Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity Mean Time to Restore ISDN Primary Parity Mean Time to Restore LIS Trunk Parity Mean Time to Restore UDIT Above DS1 Level Parity Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity Mean Time to Restore Unbundled Loop - ADSL Qualified Parity Mean Time to Restore Unbundled Loop - DS1 Capable Parity Mean Time to Restore Unbundled Loop - XDSLi Parity Mean Time to Restore Unbundled Loop Analog Parity Mean Time to Restore Unbundled Loop Analog Parity Mean Time to Restore Unbundled Loop ISDN Capable Parity Repair Repeat Report Rate Basic Rate ISDN Parity Repair Repeat Report Rate Business Parity Repair Repeat Report Rate Centrex Parity | Parity |
| MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-7A MR-7A MR-7A | Mean Time to Restore DS1 Parity Mean Time to Restore E911 Parity Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity Mean Time to Restore ISDN Primary Parity Mean Time to Restore LIS Trunk Parity Mean Time to Restore UDIT Above DS1 Level Parity Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity Mean Time to Restore Unbundled Loop - ADSL Qualified Parity Mean Time to Restore Unbundled Loop - DS1 Capable Parity Mean Time to Restore Unbundled Loop - XDSLi Parity Mean Time to Restore Unbundled Loop Analog Parity Mean Time to Restore Unbundled Loop ISDN Capable Parity Repair Repeat Report Rate Basic Rate ISDN Parity Repair Repeat Report Rate Business Parity Repair Repeat Report Rate Centrex Parity Repair Repeat Report Rate Centrex 21 Parity | Parity |
| MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-7A MR-7A MR-7A MR-7A MR-7A | Mean Time to Restore DS1 Parity Mean Time to Restore E911 Parity Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity Mean Time to Restore ISDN Primary Parity Mean Time to Restore LIS Trunk Parity Mean Time to Restore UDIT Above DS1 Level Parity Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity Mean Time to Restore Unbundled Loop - ADSL Qualified Parity Mean Time to Restore Unbundled Loop - DS1 Capable Parity Mean Time to Restore Unbundled Loop - XDSLi Parity Mean Time to Restore Unbundled Loop Analog Parity Mean Time to Restore Unbundled Loop ISDN Capable Parity Repair Repeat Report Rate Basic Rate ISDN Parity Repair Repeat Report Rate Business Parity Repair Repeat Report Rate Centrex Parity Repair Repeat Report Rate Centrex 21 Parity Repair Repeat Report Rate Line Sharing Parity Repair Repeat Report Rate Line Splitting Parity | Parity |
| MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-7A MR-7A MR-7A MR-7A MR-7A | Mean Time to Restore DS1 Parity Mean Time to Restore E911 Parity Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity Mean Time to Restore ISDN Primary Parity Mean Time to Restore LIS Trunk Parity Mean Time to Restore UDIT Above DS1 Level Parity Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity Mean Time to Restore Unbundled Loop - ADSL Qualified Parity Mean Time to Restore Unbundled Loop - DS1 Capable Parity Mean Time to Restore Unbundled Loop - XDSLi Parity Mean Time to Restore Unbundled Loop Analog Parity Mean Time to Restore Unbundled Loop ISDN Capable Parity Repair Repeat Report Rate Basic Rate ISDN Parity Repair Repeat Report Rate Business Parity Repair Repeat Report Rate Centrex Parity Repair Repeat Report Rate Centrex 21 Parity Repair Repeat Report Rate Line Sharing Parity Repair Repeat Report Rate Line Splitting Parity Repair Repeat Report Rate PBX Parity | Parity |
| MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-7A MR-7A MR-7A MR-7A MR-7A MR-7A | Mean Time to Restore DS1 Parity Mean Time to Restore E911 Parity Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity Mean Time to Restore ISDN Primary Parity Mean Time to Restore LIS Trunk Parity Mean Time to Restore UDIT Above DS1 Level Parity Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity Mean Time to Restore Unbundled Loop - ADSL Qualified Parity Mean Time to Restore Unbundled Loop - DS1 Capable Parity Mean Time to Restore Unbundled Loop - DS1 Capable Parity Mean Time to Restore Unbundled Loop - XDSLi Parity Mean Time to Restore Unbundled Loop Analog Parity Mean Time to Restore Unbundled Loop ISDN Capable Parity Repair Repeat Report Rate Basic Rate ISDN Parity Repair Repeat Report Rate Business Parity Repair Repeat Report Rate Centrex Parity Repair Repeat Report Rate Centrex 21 Parity Repair Repeat Report Rate Line Sharing Parity Repair Repeat Report Rate Line Splitting Parity Repair Repeat Report Rate PBX Parity Repair Repeat Report Rate Residence Parity | Parity |
| MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-6E MR-7A MR-7A MR-7A MR-7A MR-7A MR-7A | Mean Time to Restore DS1 Parity Mean Time to Restore E911 Parity Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity Mean Time to Restore ISDN Primary Parity Mean Time to Restore LIS Trunk Parity Mean Time to Restore UDIT Above DS1 Level Parity Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity Mean Time to Restore Unbundled Loop - ADSL Qualified Parity Mean Time to Restore Unbundled Loop - DS1 Capable Parity Mean Time to Restore Unbundled Loop - XDSLi Parity Mean Time to Restore Unbundled Loop Analog Parity Mean Time to Restore Unbundled Loop ISDN Capable Parity Repair Repeat Report Rate Basic Rate ISDN Parity Repair Repeat Report Rate Business Parity Repair Repeat Report Rate Centrex Parity Repair Repeat Report Rate Centrex 21 Parity Repair Repeat Report Rate Line Sharing Parity Repair Repeat Report Rate Line Splitting Parity Repair Repeat Report Rate PBX Parity | Parity |

| MR-7 | A Repair Repeat Report Rate UNE P (Centrex 21) Parity | Parity |
|-------|---|----------------------|
| MR-7. | A Repair Repeat Report Rate UNE P (Centrex) Parity | Parity |
| MR-7 | B Repair Repeat Report Rate Business Parity | Parity |
| MR-7 | B Repair Repeat Report Rate Centrex 21 Parity | Parity |
| MR-7 | B Repair Repeat Report Rate PBX Parity | Parity |
| MR-7 | B Repair Repeat Report Rate Residence Parity | Parity |
| MR-7 | B Repair Repeat Report Rate UNE - P (POTS) Parity | Parity |
| MR-7 | C Repair Repeat Report Rate Business Parity | Parity |
| MR-7 | | Parity |
| | C Repair Repeat Report Rate Line Sharing Parity | Parity |
| MR-7 | | Parity |
| MR-7 | 1 1 1 5 7 | Parity |
| | C Repair Repeat Report Rate UNE - P (POTS) Parity | Parity |
| MR-7 | | Parity |
| | C Repair Repeat Report Rate UNE P (Centrex) Parity | Parity |
| MR-7 | , , , | Parity |
| | D Repair Repeat Report Rate Dark Fiber - Loop Parity | Parity |
| MR-7 | | Parity |
| MR-7 | | • |
| | -11 | Parity |
| | D. Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic | Diagnostic |
| MR-7 | | Parity |
| MR-7 | , , , , | Parity |
| MR-7 | al an all ann all a sur an | Parity |
| MR-7 | , , , | Parity |
| MR-7 | | Parity |
| MR-7 | | Parity |
| | D Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity | Parity |
| MR-7 | | Parity |
| MR-7 | D Repair Repeat Report Rate Unbundled Loop - XDSLi Parity | Parity |
| MR-7 | D Repair Repeat Report Rate Unbundled Loop Analog Parity | Parity |
| MR-7 | D Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity | Parity |
| MR-7 | E Repair Repeat Report Rate Dark Fiber - IOF Parity | Parity |
| MR-7 | E Repair Repeat Report Rate Dark Fiber - Loop Parity | Parity |
| MR-7 | E Repair Repeat Report Rate DS1 Parity | Parity |
| MR-7 | E Repair Repeat Report Rate E911 Parity | Parity |
| MR-7 | E Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity | Parity |
| MR-7 | E Repair Repeat Report Rate ISDN Primary Parity | Parity |
| MR-7 | E Repair Repeat Report Rate LIS Trunk Parity | Parity |
| MR-7 | E Repair Repeat Report Rate UDIT Above DS1 Level Parity | Parity |
| MR-7 | E Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity | Parity |
| MR-7 | | Parity |
| MR-7 | | Parity |
| | E Repair Repeat Report Rate Unbundled Loop - XDSLi Parity | Parity |
| | E Repair Repeat Report Rate Unbundled Loop Analog Parity | Parity |
| | E Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity | Parity |
| | Trouble Rate Basic Rate ISDN Parity | Parity |
| | Trouble Rate Business Parity | Parity |
| | Trouble Rate Centrex Parity | Parity |
| | Trouble Rate Centrex 21 Parity | Parity |
| | Trouble Rate Dark Fiber - IOF Diagnostic | Diagnostic |
| | Trouble Rate Dark Fiber - Loop Diagnostic | Diagnostic |
| | Trouble Rate DS0 Parity | Parity |
| | Trouble Rate DS1 Parity | Parity |
| | Trouble Rate DS3 Parity | Parity |
| | Trouble Rate E911 Parity | , |
| | , | Parity |
| | Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic | Diagnostic |
| | Trouble Rate Enhanced Extended Loops - DS1 Capable Parity | Parity |
| | Trouble Rate Enhanced Extended Loops - DS3 Capable Diagnostic | Diagnostic Parity |
| | Trouble Rate Frame Relay Parity | Parity |
| | Trouble Rate ISDN Primary Parity | Parity |
| | Trouble Rate Line Sharing Parity | Parity |
| | Trouble Rate Line Splitting Parity | Parity |
| | Trouble Rate LIS Trunk Parity | Parity |
| | Trouble Rate PBX Parity | Parity |
| | Trouble Rate Residence Parity | Parity |
| | Trouble Rate Sub-Loop Unbundling Diagnostic | Diagnostic |
| MR-8 | Trouble Rate UDIT Above DS1 Level Parity | Parity |
| | | |

| MD 6 T U D 1 UDIT DOUB 1 | 5 | |
|--|------------|--------|
| MR-8 Trouble Rate UDIT DS1 Parity | Parity | |
| MR-8 Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity | Parity | |
| MR-8 Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity | Parity | |
| MR-8 Trouble Rate Unbundled Loop - ADSL Qualified Parity | Parity | |
| · · · · · · · · · · · · · · · · · · · | • | |
| MR-8 Trouble Rate Unbundled Loop - DS1 Capable Parity | Parity | |
| MR-8 Trouble Rate Unbundled Loop - XDSLi Parity | Parity | |
| MR-8 Trouble Rate Unbundled Loop Analog Parity | Parity | |
| MR-8 Trouble Rate Unbundled Loop ISDN Capable Parity | Parity | |
| MR-8 Trouble Rate UNE - P (POTS) Parity | Parity | |
| | • | |
| MR-8 Trouble Rate UNE P (Centrex 21) Parity | Parity | |
| MR-8 Trouble Rate UNE P (Centrex) Parity | Parity | |
| MR-9A Repair Appointments Met Business Parity | Parity | |
| MR-9A Repair Appointments Met Centrex Parity | Parity | |
| · · · · · · · · · · · · · · · · · · · | • | |
| MR-9A Repair Appointments Met Centrex 21 Parity | Parity | |
| MR-9A Repair Appointments Met PBX Parity | Parity | |
| MR-9A Repair Appointments Met Residence Parity | Parity | |
| MR-9A Repair Appointments Met UNE - P (POTS) Parity | Parity | |
| | • | |
| MR-9B Repair Appointments Met Business Parity | Parity | |
| MR-9B Repair Appointments Met Centrex 21 Parity | Parity | |
| MR-9B Repair Appointments Met PBX Parity | Parity | |
| MR-9B Repair Appointments Met Residence Parity | Parity | |
| MR-9B Repair Appointments Met UNE - P (POTS) Parity | Parity | |
| | * | |
| MR-9C Repair Appointments Met Business Parity | Parity | |
| MR-9C Repair Appointments Met Centrex 21 Parity | Parity | |
| MR-9C Repair Appointments Met Residence Parity | Parity | |
| MR-9C Repair Appointments Met UNE - P (POTS) Parity | Parity | |
| · · · · · · · · · · · · · · · · · · · | • | 0.01 |
| NI-1A Trunk Blockage to Qwest Tandem Offices LIS Trunk Parity 0.01 | Parity | 0.01 |
| NI-1B Trunk Blockage to Qwest End Offices LIS Trunk Parity 0.01 | Parity | 0.01 |
| NI-1C Trunk Blockage to Qwest Tandem Offices LIS Trunk Diagnostic | Diagnostic | |
| NI-1D Trunk Blockage to Qwest End Offices LIS Trunk Diagnostic | Diagnostic | |
| OP-13A Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark 0.95 | Benchmark | 0.95 |
| | | |
| OP-13A Coordinated Cuts Completed on Time Unbundled Loop Other Benchmark 0.95 | Benchmark | 0.95 |
| OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog Diagnostic | Diagnostic | |
| OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other Diagnostic | Diagnostic | |
| OP-15A Interval for Pending Orders Delayed Past Due Date Business Parity | Parity | |
| OP-15A Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs) Diagnostic | Diagnostic | |
| | _ | |
| OP-15A Interval for Pending Orders Delayed Past Due Date Line Splitting Parity | Parity | |
| OP-15A Interval for Pending Orders Delayed Past Due Date Residence Parity | Parity | |
| OP-15A Interval for Pending Orders Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded Parity | Parity | |
| OP-15A Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified Parity | Parity | |
| OP-15A Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable Parity | Parity | |
| | - | |
| OP-15A Interval for Pending Orders Delayed Past Due Date Unbundled Loop Analog Parity | Parity | |
| OP-15A Interval for Pending Orders Delayed Past Due Date UNE - P (POTS) Parity | Parity | |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons Business Diagnostic | Diagnostic | |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) Diagnostic | | |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons Line Splitting Diagnostic | Diagnostic | |
| | · · | |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic | Diagnostic | |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnos | Diagnostic | |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic | Diagnostic | |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic | Diagnostic | |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog Diagnostic | Diagnostic | |
| | _ | |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) Diagnostic | Diagnostic | |
| OP-17A Timeliness of Disconnects associated with LNP Orders LNP Benchmark 0.9825 | Benchmark | 0.9825 |
| OP-17B Timeliness of Disconnects associated with LNP Orders LNP Diagnostic | Diagnostic | |
| OP-2 Calls Answered within Twenty Seconds - Interconnect Provisioning Center Parity | Parity | |
| OP-3A Installation Commitments Met Business Parity | • | |
| • | Parity | |
| OP-3A Installation Commitments Met Line Splitting Benchmark 0.95 | Benchmark | 0.95 |
| OP-3A Installation Commitments Met Residence Parity | Parity | |
| OP-3A Installation Commitments Met UNE - P (POTS) Parity | Parity | |
| OP-3A Installation Commitments Met UNE P (Centrex) Parity | Parity | |
| | • | |
| OP-3B Installation Commitments Met Business Parity | Parity | |
| OP-3B Installation Commitments Met Residence Parity | Parity | |
| OP-3B Installation Commitments Met Sub-Loop Unbundling Diagnostic | Diagnostic | |
| OP-3B Installation Commitments Met UNE - P (POTS) Parity | Parity | |
| OP-3C Installation Commitments Met Business Parity | Parity | |
| | • | |
| OP-3C Installation Commitments Met Centrex Parity | Parity | |
| | | |

| OP-3C | Installation Commitments Met Line Splitting Benchmark 0.95 | Benchmark | 0.95 |
|-------|--|------------|------|
| OP-3C | Installation Commitments Met PBX Parity | Parity | |
| OP-3C | Installation Commitments Met Residence Parity | Parity | |
| OP-3C | Installation Commitments Met UNE - P (POTS) Parity | Parity | |
| OP-3D | Installation Commitments Met Basic Rate ISDN Parity | Parity | |
| OP-3D | Installation Commitments Met Dark Fiber - IOF Diagnostic | Diagnostic | |
| | Installation Commitments Met DS0 Parity | Parity | |
| | Installation Commitments Met E911 Parity | Parity | |
| | Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9 | Benchmark | 0.9 |
| | Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9 | Benchmark | 0.9 |
| | Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9 | Benchmark | 0.9 |
| | Installation Commitments Met ISDN Primary Parity | Parity | 0.9 |
| | Installation Commitments Met ISDN Filmary Fairty | Parity | |
| | • | • | |
| | Installation Commitments Met PBX Parity | Parity | |
| | Installation Commitments Met UDIT Above DS1 Level Parity | Parity | |
| | Installation Commitments Met UDIT DS1 Parity | Parity | 2.0 |
| | Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 | Benchmark | 0.9 |
| | Installation Commitments Met Unbundled Loop - 4 Wire Non-Loaded Parity | Parity | |
| | Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 | Benchmark | 0.9 |
| | Installation Commitments Met Unbundled Loop - DS1 Capable Parity | Parity | |
| OP-3D | Installation Commitments Met Unbundled Loop - DS3 Capable Parity | Parity | |
| OP-3D | Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9 | Benchmark | 0.9 |
| OP-3D | Installation Commitments Met Unbundled Loop Analog Benchmark 0.9 | Benchmark | 0.9 |
| OP-3D | Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9 | Benchmark | 0.9 |
| | Installation Commitments Met Unbundled Loop ISDN Capable Parity | Parity | |
| OP-3E | Installation Commitments Met Basic Rate ISDN Parity | Parity | |
| | Installation Commitments Met E911 Parity | Parity | |
| | Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9 | Benchmark | 0.9 |
| | Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9 | Benchmark | 0.9 |
| | Installation Commitments Met Ermaned Extended 200ps 200 Supusio Benominant 6.5 | Parity | 0.0 |
| | Installation Commitments Met LIS Trunk Parity | Parity | |
| | Installation Commitments Met PBX Parity | • | |
| | · | Parity | |
| | Installation Commitments Met UDIT Above DS1 Level Parity | Parity | |
| | Installation Commitments Met UDIT DS1 Parity | Parity | |
| | Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 | Benchmark | 0.9 |
| | Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 | Benchmark | 0.9 |
| | Installation Commitments Met Unbundled Loop - DS1 Capable Parity | Parity | |
| | Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9 | Benchmark | 0.9 |
| | Installation Commitments Met Unbundled Loop Analog Benchmark 0.9 | Benchmark | 0.9 |
| | Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9 | Benchmark | 0.9 |
| OP-3E | Installation Commitments Met Unbundled Loop ISDN Capable Parity | Parity | |
| OP-4A | Installation Interval Business Parity | Parity | |
| OP-4A | Installation Interval Line Splitting Benchmark 3.3 | Benchmark | 3.3 |
| OP-4A | Installation Interval Residence Parity | Parity | |
| OP-4A | Installation Interval UNE - P (POTS) Parity | Parity | |
| OP-4B | Installation Interval Business Parity | Parity | |
| | Installation Interval Residence Parity | Parity | |
| | Installation Interval Sub-Loop Unbundling Diagnostic | Diagnostic | |
| | Installation Interval UNE - P (POTS) Parity | Parity | |
| | Installation Interval Business Parity | Parity | |
| | Installation Interval Centrex Parity | Parity | |
| | Installation Interval Line Splitting Benchmark 3.3 | Benchmark | 3.3 |
| | Installation Interval Residence Parity | Parity | 0.0 |
| | Installation Interval UNE - P (POTS) Parity | Parity | |
| | | • | |
| | Installation Interval Basic Rate ISDN Parity | Parity | |
| | Installation Interval Dark Fiber - IOF Diagnostic | Diagnostic | |
| | Installation Interval DS0 Parity | Parity | |
| | Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic | Diagnostic | • |
| | Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6 | Benchmark | 6 |
| | Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic | Diagnostic | |
| | Installation Interval ISDN Primary Parity | Parity | |
| OP-4D | Installation Interval LIS Trunk Parity | Parity | |
| | Installation Interval PBX Parity | Parity | |
| OP-4D | Installation Interval UDIT Above DS1 Level Parity | Parity | |
| OP-4D | Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6 | Benchmark | 6 |
| OP-4D | Installation Interval Unbundled Loop - 4 Wire Non-Loaded Parity | Parity | |
| | Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6 | Benchmark | 6 |
| | · | | |

| | Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5 | Benchmark | 5.5 |
|-------|---|------------|-------|
| OP-4D | Installation Interval Unbundled Loop - DS3 Capable Parity | Parity | |
| OP-4D | Installation Interval Unbundled Loop - XDSLi Benchmark 6 | Benchmark | 6 |
| OP-4D | Installation Interval Unbundled Loop Analog Benchmark 6 | Benchmark | 6 |
| OP-4D | Installation Interval Unbundled Loop Conditioned Benchmark 15 | Benchmark | 15 |
| OP-4D | Installation Interval Unbundled Loop ISDN Capable Parity | Parity | |
| OP-4E | Installation Interval Basic Rate ISDN Parity | Parity | |
| | Installation Interval E911 Parity | Parity | |
| | Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6 | Benchmark | 6 |
| | Installation Interval LIS Trunk Parity | Parity | |
| | Installation Interval PBX Parity | Parity | |
| | • | Benchmark | 6 |
| | Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6 | Benchmark | 6 |
| | Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5 | Benchmark | 5.5 |
| | Installation Interval Unbundled Loop - XDSLi Benchmark 6 | Benchmark | 6 |
| | Installation Interval Unbundled Loop Analog Benchmark 6 | Benchmark | 6 |
| | Installation Interval Unbundled Loop Conditioned Benchmark 15 | Benchmark | 15 |
| | · | Parity | 13 |
| | Installation Interval Unbundled Loop ISDN Capable Parity New Service Installation Quality Reported to Repair Region Retails ISDN Parity | • | |
| | New Service Installation Quality Reported to Repair Basic Rate ISDN Parity | Parity | |
| | New Service Installation Quality Reported to Repair Business Parity | Parity | |
| | New Service Installation Quality Reported to Repair Centrex Parity | Parity | |
| | New Service Installation Quality Reported to Repair Dark Fiber - IOF Diagnostic | Diagnostic | |
| | New Service Installation Quality Reported to Repair DS0 Parity | Parity | |
| | New Service Installation Quality Reported to Repair E911 Parity | Parity | |
| | New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnosti | • | |
| | New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity | Parity | |
| | New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnosti | | |
| OP-5A | New Service Installation Quality Reported to Repair Frame Relay Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair ISDN Primary Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Line Splitting Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair LIS Trunk Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair PBX Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Residence Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Sub-Loop Unbundling Diagnostic | Diagnostic | |
| | New Service Installation Quality Reported to Repair UDIT Above DS1 Level Parity | Parity | |
| | New Service Installation Quality Reported to Repair UDIT DS1 Parity | Parity | |
| | New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity | Parity | |
| | New Service Installation Quality Reported to Repair Unbundled Loop - 4 Wire Non-Loaded Parity | Parity | |
| | | Parity | |
| | New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable Parity | Parity | |
| | New Service Installation Quality Reported to Repair Unbundled Loop - DS3 Capable Parity | Parity | |
| | New Service Installation Quality Reported to Repair Unbundled Loop - XDSLi Parity | Parity | |
| | New Service Installation Quality Reported to Repair Unbundled Loop Analog Parity | Parity | |
| | New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable Parity | Parity | |
| | New Service Installation Quality Reported to Repair UNE - P (POTS) Parity | Parity | |
| | New Service Installation Quality Reported to Repair UNE - F (FOTS) Failty New Service Installation Quality Reported to Repair UNE P (Centrex) Parity | Parity | |
| | | • | 0.065 |
| | New Service Provisioning Quality Basic Rate ISDN Benchmark 0.965 | Benchmark | 0.965 |
| | New Service Provisioning Quality Business Benchmark 0.965 | Benchmark | 0.965 |
| | New Service Provisioning Quality Centrex Benchmark 0.965 | Benchmark | 0.965 |
| | New Service Provisioning Quality DS0 Benchmark 0.965 | Benchmark | 0.965 |
| | New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable Benchmark 0.965 | Benchmark | 0.965 |
| | New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable Benchmark 0.965 | Benchmark | 0.965 |
| | New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable Benchmark 0.965 | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Frame Relay Diagnostic | Diagnostic | |
| | New Service Provisioning Quality ISDN Primary Benchmark 0.965 | Benchmark | 0.965 |
| | New Service Provisioning Quality Line Splitting Benchmark 0.965 | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality PBX Benchmark 0.965 | Benchmark | 0.965 |
| | New Service Provisioning Quality Residence Benchmark 0.965 | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Sub-Loop Unbundling Diagnostic | Diagnostic | |
| | New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.965 | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Unbundled Loop - 4 Wire Non-Loaded Benchmark 0.965 | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Unbundled Loop - ADSL Qualified Benchmark 0.965 | Benchmark | 0.965 |
| | New Service Provisioning Quality Unbundled Loop - DS1 Capable Benchmark 0.965 | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Unbundled Loop - DS3 Capable Benchmark 0.965 | Benchmark | 0.965 |
| | New Service Provisioning Quality Unbundled Loop - XDSLi Benchmark 0.965 | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Unbundled Loop Analog Benchmark 0.965 | Benchmark | 0.965 |
| OP-5B | | Benchmark | 0.965 |
| | 5 · · · · · · · · · · · · · · · · · · · | | |

| OP-5B New Service Provisioning Quality UNE - P (POTS) Benchmark 0.965 | Benchmark |
|--|--------------------------|
| OP-5B New Service Provisioning Quality UNE P (Centrex) Benchmark 0.965 | Benchmark |
| OP-5R New Service Quality Multiple Report Rate Business Diagnostic | Diagnostic |
| OP-5R New Service Quality Multiple Report Rate Dark Fiber - IOF Diagnostic | Diagnostic |
| OP-5R New Service Quality Multiple Report Rate DS0 Diagnostic | Diagnostic |
| OP-5R New Service Quality Multiple Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic | Diagnostic |
| OP-5R New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable Diagnostic | Diagnostic |
| OP-5R New Service Quality Multiple Report Rate Residence Diagnostic | Diagnostic |
| OP-5R New Service Quality Multiple Report Rate Unbundled Loop - 2 Wire Non-Loaded Diagnostic | Diagnostic |
| OP-5R New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable Diagnostic | Diagnostic |
| OP-5R New Service Quality Multiple Report Rate Unbundled Loop Analog Diagnostic OP-5R New Service Quality Multiple Report Rate Unbundled Loop ISDN Capable Diagnostic | Diagnostic Diagnostic |
| OP-5R New Service Quality Multiple Report Rate UNE - P (POTS) Diagnostic | Diagnostic |
| OP-5R New Service Quality Multiple Report Rate UNE P (Centrex) Diagnostic | Diagnostic |
| OP-5T New Service Installation Quality Total Basic Rate ISDN Diagnostic | Diagnostic |
| OP-5T New Service Installation Quality Total Business Diagnostic | Diagnostic |
| OP-5T New Service Installation Quality Total Centrex Diagnostic | Diagnostic |
| OP-5T New Service Installation Quality Total DS0 Diagnostic | Diagnostic |
| OP-5T New Service Installation Quality Total Enhanced Extended Loops - DS0 Capable Diagnostic | Diagnostic |
| OP-5T New Service Installation Quality Total Enhanced Extended Loops - DS1 Capable Diagnostic | Diagnostic |
| OP-5T New Service Installation Quality Total Enhanced Extended Loops - DS3 Capable Diagnostic | Diagnostic |
| OP-5T New Service Installation Quality Total Frame Relay Diagnostic | Diagnostic |
| OP-5T New Service Installation Quality Total ISDN Primary Diagnostic | Diagnostic |
| OP-5T New Service Installation Quality Total Line Splitting Diagnostic | Diagnostic |
| OP-5T New Service Installation Quality Total PBX Diagnostic OP-5T New Service Installation Quality Total Residence Diagnostic | Diagnostic |
| OP-51 New Service Installation Quality Total Sub-Loop Unbundling Diagnostic | Diagnostic Diagnostic |
| OP-5T New Service Installation Quality Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic | Diagnostic |
| OP-5T New Service Installation Quality Total Unbundled Loop - 4 Wire Non-Loaded Diagnostic | Diagnostic |
| OP-5T New Service Installation Quality Total Unbundled Loop - ADSL Qualified Diagnostic | Diagnostic |
| OP-5T New Service Installation Quality Total Unbundled Loop - DS1 Capable Diagnostic | Diagnostic |
| OP-5T New Service Installation Quality Total Unbundled Loop - DS3 Capable Diagnostic | Diagnostic |
| OP-5T New Service Installation Quality Total Unbundled Loop - XDSLi Diagnostic | Diagnostic |
| OP-5T New Service Installation Quality Total Unbundled Loop Analog Diagnostic | Diagnostic |
| OP-5T New Service Installation Quality Total Unbundled Loop ISDN Capable Diagnostic | Diagnostic |
| OP-5T New Service Installation Quality Total UNE - P (POTS) Diagnostic | Diagnostic |
| OP-5T New Service Installation Quality Total UNE P (Centrex) Diagnostic OP-6A-1 Delayed Days for Non-Facility Reasons Line Splitting Parity | Diagnostic Parity |
| OP-6A-1 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity | Parity |
| OP-6A-2 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity | Parity |
| OP-6A-3 Delayed Days for Non-Facility Reasons Business Parity | Parity |
| OP-6A-3 Delayed Days for Non-Facility Reasons Residence Parity | Parity |
| OP-6A-3 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity | Parity |
| OP-6A-4 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity | Parity |
| OP-6A-4 Delayed Days for Non-Facility Reasons LIS Trunk Parity | Parity |
| OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity | Parity |
| OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity | Parity |
| OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity | Parity |
| OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi Parity | Parity |
| OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity OP-6A-5 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity | Parity Parity |
| OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity | Parity |
| OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity | Parity |
| OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity | Parity |
| OP-6B-1 Delayed Days for Facility Reasons Business Parity | Parity |
| OP-6B-1 Delayed Days for Facility Reasons Residence Parity | Parity |
| OP-6B-1 Delayed Days for Facility Reasons UNE - P (POTS) Parity | Parity |
| OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity | Parity |
| OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified Parity | Parity |
| OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable Parity | Parity |
| OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop Analog Parity | Parity |
| OP-6B-5 Delayed Days for Facility Reasons Enhanced Extended Loops - DS1 Capable Diagnostic | Diagnostic Parity |
| OP-6B-5 Delayed Days for Facility Reasons UDIT Above DS1 Level Parity OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity | Parity Parity |
| OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop - 2 Wife Nort-Loaded Farity OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified Parity | Parity |
| OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified 1 array | Parity |
| OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop Analog Parity | Parity |
| | • |

0.965 0.965

| OP-7 OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop - Analog Diagnostic | Diagnostic | |
|---|--------------------------|-------|
| OP-7 OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other Diagnostic | Diagnostic | |
| OP-8B Number Portability Timeliness LNP Benchmark 0.95 | Benchmark | 0.95 |
| OP-8C Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark 0.95 | Benchmark | 0.95 |
| OS-1 Speed of Answer - Operator Services Parity by Design | Parity by Design | |
| PO-15 Number of Due Date Changes per Order All Parity | Parity | |
| PO-16 Timely Release Notifications Benchmark 0.925 | Benchmark | 0.925 |
| PO-19A Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Benchmark 0.95 | Benchmark | 0.95 |
| PO-19A Stand-Alone Test Environment (SATE) Accuracy XML Rel. 23.0 Diagnostic | Diagnostic | |
| PO-19A Stand-Alone Test Environment (SATE) Accuracy XML Rel. 24.0 Diagnostic | Diagnostic | |
| PO-19A Stand-Alone Test Environment (SATE) Accuracy XML Rel. 25.0 Diagnostic PO-19A Stand-Alone Test Environment (SATE) Accuracy XML Rel. 26.0 Diagnostic | Diagnostic Diagnostic | |
| PO-19A Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI Diagnostic | Diagnostic | |
| PO-19B Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark 0.95 | Benchmark | 0.95 |
| PO-1A-1 Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark 10 | Benchmark | 10 |
| PO-1A-1(a) Pre-Order Response Times (Appt. Scheduler) IMA Request Diagnostic | Diagnostic | |
| PO-1A-1(b,c) Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept Diagnostic | Diagnostic | |
| PO-1A-10 Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark 30 | Benchmark | 30 |
| PO-1A-10(a) Pre-Order Response Times (Meet Point Inquiry) IMA Request Diagnostic | Diagnostic | |
| PO-1A-10(b) Pre-Order Response Times (Meet Point Inquiry) IMA Response Diagnostic | Diagnostic | |
| PO-1A-2 Total Pre-Order Response Times (Service Availability) IMA Aggregate Benchmark 25 | Benchmark | 25 |
| PO-1A-2(a) Pre-Order Response Times (Service Availability) IMA Request Diagnostic | Diagnostic | |
| PO-1A-2(b) Pre-Order Response Times (Service Availability) IMA Response Diagnostic | Diagnostic | 25 |
| PO-1A-3 Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark 25 PO-1A-3(a) Pre-Order Response Times (Facility Check) IMA Request Diagnostic | Benchmark Diagnostic | 25 |
| PO-1A-3(a) Pre-Order Response Times (Facility Check) IMA Response Diagnostic | Diagnostic | |
| PO-1A-4 Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark 10 | Benchmark | 10 |
| PO-1A-4(a) Pre-Order Response Times (Address Validation) IMA Request Diagnostic | Diagnostic | |
| PO-1A-4(b) Pre-Order Response Times (Address Validation) IMA Response Diagnostic | Diagnostic | |
| PO-1A-5 Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark 12.5 | Benchmark | 12.5 |
| PO-1A-5(a) Pre-Order Response Times (Get CSR) IMA Request Diagnostic | Diagnostic | |
| PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Response Diagnostic | Diagnostic | |
| PO-1A-6 Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark 10 | Benchmark | 10 |
| PO-1A-6(a) Pre-Order Response Times (TN Reservation) IMA Request Diagnostic | Diagnostic | |
| PO-1A-6(b) Pre-Order Response Times (TN Reservation) IMA Response Diagnostic | Diagnostic | |
| PO-1A-6(c) Pre-Order Response Times (TN Reservation) IMA Accept Diagnostic | Diagnostic | |
| PO-1A-7 Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark 20 | Benchmark | 20 |
| PO-1A-7(a) Pre-Order Response Times (Loop Qualification Tools) IMA Request Diagnostic | Diagnostic | |
| PO-1A-7(b) Pre-Order Response Times (Loop Qualification Tools) IMA Response Diagnostic PO-1A-9 Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark 25 | Diagnostic Benchmark | 25 |
| PO-1A-9 rotal Pre-Order Response Times (Connecting Facility Assignment) IMA Request Diagnostic | Diagnostic | 23 |
| PO-1A-9(b) Pre-Order Response Times (Connecting Facility Assignment) IMA Response Diagnostic | Diagnostic | |
| PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark 10 | Benchmark | 10 |
| PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30 | Benchmark | 30 |
| PO-1X-2 Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark 25 | Benchmark | 25 |
| PO-1X-3 Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark 25 | Benchmark | 25 |
| PO-1X-4 Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark 10 | Benchmark | 10 |
| PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5 | Benchmark | 12.5 |
| PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10 | Benchmark | 10 |
| PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark 20 | Benchmark | 20 |
| PO-1X-9 Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchma | | 25 |
| PO-20 Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark 0.95 | Benchmark Benchmark | 0.95 |
| PO-20 Manual Service Order Accuracy Unbundled Loops Benchmark 0.95 PO-2A Electronic Flow-through for LSRs received via IMA LNP Diagnostic | Diagnostic | 0.95 |
| PO-2A Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic | Diagnostic | |
| PO-2A Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic | Diagnostic | |
| PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic | Diagnostic | |
| PO-2B Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95 | Benchmark | 0.95 |
| PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Be | n Benchmark | 0.95 |
| PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark |) Benchmark | 0.85 |
| PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95 | Benchmark | 0.95 |
| PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1 | Benchmark | 1 |
| PO-3X LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark 0.5 | Benchmark | 0.5 |
| PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic | Diagnostic | |
| PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic | Diagnostic | |
| PO-4C LSRs Received via Facsimile Product Aggregate Diagnostic PO-5A-(a) FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Renchmark 0.95 | Diagnostic Benchmark | 0.95 |
| PO-5A-(a) FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark 0.95 | Benchmark | 0.95 |
| | | |

| PO-5A-(b) FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate Benchmark | (Renchmark | 0.95 |
|--|--------------|------|
| PO-5A-(c) FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark 0.95 | Benchmark | 0.95 |
| PO-5B-(a) FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark 0.9 | Benchmark | 0.9 |
| PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchr | ma Benchmark | 0.9 |
| PO-5B-(c) FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark 0.9 | Benchmark | 0.9 |
| PO-5C-(a) FOCs on Time for Manual Resale Aggregate Benchmark 0.9 | Benchmark | 0.9 |
| PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark 0.9 | Benchmark | 0.9 |
| PO-5C-(c) FOCs on Time for Manual LNP Benchmark 0.9 | Benchmark | 0.9 |
| PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark 0.85 | Benchmark | 0.85 |
| PO-6 Work Completion Notification Timeliness All Benchmark 0.25 | Benchmark | 0.25 |
| PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity | Parity | |
| PO-8A Jeopardy Notice Interval Non-Designed Services Parity | Parity | |
| PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability Parity | Parity | |
| PO-8D Jeopardy Notice Interval UNE - P (POTS) Parity | Parity | |
| PO-9A Timely Jeopardy Notices Non-Designed Services Parity | Parity | |
| PO-9B Timely Jeopardy Notices Unbundled Loops and Number Portability Parity | Parity | |
| PO-9C Timely Jeopardy Notices LIS Trunk Parity | Parity | |
| PO-9D Timely Jeopardy Notices UNE - P (POTS) Parity | Parity | |

| PID | Format |
|---------|---------|
| BI-1A | Days |
| BI-1B | Percent |
| BI-1C-1 | Days |
| BI-1C-2 | Days |
| BI-2 | Percent |
| BI-3 | Percent |
| BI-4 | Percent |
| BI-5 | Percent |
| CP-1 | Days |
| CP-2 | Percent |
| CP-3 | Days |
| CP-4 | Percent |
| DA-1 | Seconds |
| DB-1A | HrsMins |
| DB-1B | Seconds |
| DB-1C | Seconds |
| DB-2 | Percent |
| GA-1 | Percent |
| GA-2 | Percent |
| GA-3 | Percent |
| GA-4 | Percent |
| GA-6 | Percent |
| GA-7 | Percent |

| PID | Format | | |
|-------|---------|--|--|
| MR-10 | Percent | | |
| MR-11 | Percent | | |
| MR-2 | Percent | | |
| MR-3 | Percent | | |
| MR-4 | Percent | | |
| MR-5 | Percent | | |
| MR-6 | HrsMins | | |
| MR-7 | Percent | | |
| MR-8 | Percent | | |
| MR-9 | Percent | | |
| NI-1 | Percent | | |
| NP-1 | Percent | | |
| OP-13 | Percent | | |
| OP-15 | Number | | |
| OP-17 | Percent | | |
| OP-2 | Percent | | |
| OP-3 | Percent | | |
| OP-4 | Days | | |
| OP-5 | Percent | | |
| OP-6 | Days | | |
| OP-7 | HrsMins | | |
| OP-8 | Percent | | |
| OS-1 | Seconds | | |
| | | | |

| PID | Format |
|---------|----------|
| PO-15 | Number |
| PO-16 | Percent |
| PO-19 | Percent |
| PO-1A | Seconds |
| PO-1X | Seconds |
| PO-20 | Percent |
| PO-2 | Percent |
| | |
| PO-3A-1 | HrsMins |
| PO-3A-2 | MinsSecs |
| PO-3B-1 | HrsMins |
| PO-3B-2 | MinsSecs |
| PO-3C | HrsMins |
| PO-3X | HrsMins |
| PO-4 | Percent |
| PO-5 | Percent |
| PO-6 | HrsMins |
| | |
| PO-7 | Percent |
| PO-8 | Days |
| PO-9 | Percent |