



PO Box 13006  
Oklahoma City, OK 73113

Monday, April 11, 2022

**VIA E-FILE**

David S. Danner  
Secretary and Executive Director  
c/o Washington Utilities and Transportation Commission  
Records Department  
1300 S. Evergreen Park Drive S. W.  
Olympia, WA 98504-7250

Received  
Records Management  
04/11/22 15:24:42  
State Of WASH.  
UTIL. AND TRANSP.  
COMMISSION

Re: *In the matter of the Petition of YourTel America, Inc. for an Exemption from WAC 480-123(1)(d),(f) and (g), and Designation as an Eligible Telecommunications Carrier; Compliance Filing*

WUTC Docket No. UT-110423

Dear Mr. Danner,

On June 16, 2011, the Washington Utilities and Transportation Commission granted YourTel America, Inc. d/b/a TerraCom Wireless ETC status in the State of Washington via an Order effective that day. It included language that YourTel is to abide by the following:

*YourTel shall file with the Commission, by March 31 of each year, a report on the number of complaints, categorized by the different nature of complaints that it received from Washington Lifeline customers during the prior calendar year (e.g., billing disputes and service quality complaints). This report shall include complaints filed with YourTel, the Commission's Consumer Protection and Communications Section, the Washington State Office of the Attorney General, and the Federal Communications Commission (FCC).*

YourTel America hereby submits in compliance with the preceding its 2021 Report.

Please let us know if you have any questions regarding this matter.

Respectfully,

/s/ Heather Thompson

Heather Thompson  
Compliance and Audit Manager

YourTel America, Inc. d/b/a TerraCom Wireless

***Number and Nature of Complaints during 2021***

<b>Description</b>	<b>Recipient</b>	<b>QTY</b>
None	None	0