

**EXH. MFH-2  
DOCKETS UE-22 \_\_\_/UG-22 \_\_\_  
2022 PSE GENERAL RATE CASE  
WITNESS: MARGARET F. HOPKINS**

**BEFORE THE  
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

**WASHINGTON UTILITIES AND  
TRANSPORTATION COMMISSION,**

**Complainant,**

**v.**

**PUGET SOUND ENERGY,**

**Respondent.**

**Docket UE-22 \_\_\_  
Docket UG-22 \_\_\_**

**FIRST EXHIBIT (PROFESSIONAL QUALIFICATIONS) TO THE  
PREFILED DIRECT TESTIMONY OF**

**MARGARET F. HOPKINS**

**ON BEHALF OF PUGET SOUND ENERGY**

**JANUARY 31, 2022**

1 **PUGET SOUND ENERGY**

2 **FIRST EXHIBIT (PROFESSIONAL QUALIFICATIONS) TO THE**  
3 **PREFILED DIRECT TESTIMONY OF**  
4 **MARGARET F. HOPKINS**

5 **Q. Please state your name and business address.**

6 A. My name is Margaret F. Hopkins. My business address is 355 110th Ave. NE,  
7 Bellevue, Washington 98004.

8 **Q. By whom are you employed and in what capacity?**

9 A. I am employed by Puget Sound Energy (“PSE”) as Senior Vice President of  
10 Shared Services and Chief Information Officer.

11 **Q. What are your duties as Senior Vice President of Shared Services and Chief**  
12 **Information Officer of PSE?**

13 A. In my role as Chief Information Officer for PSE, I am responsible for PSE’s  
14 technology and cyber security strategy, and for delivering technology solutions  
15 that enable PSE’s strategic plan. As Vice President of Shared Services, I oversee  
16 PSE’s Supply Chain, Corporate Shared Services and the Project Practices Center  
17 of Excellence.

18 **Q. Briefly describe your education and relevant employment experience.**

19 A. I hold a Bachelor of Science in Mathematics from The Pennsylvania State  
20 University. I began my career at Philip Morris, where I served in several technical  
21 and leadership positions. From there, I worked at The Chubb Corporation as

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Assistant Vice President, and later at Safeco Insurance as Vice President of IT Operations. In 2009, I joined PSE as Director of Infrastructure, and in 2013, I assumed my current position.

In addition to my position at PSE, I am Chairman to the Technology Advisory Council for the American Gas Association and Edison Electric Institute. I also serve on the Member Executive Committee of the Electricity Information Sharing and Analysis Center, the trusted source for Electricity Subsector Security Information for North America. I also serve as an officer on the board of directors of PSE Foundation, a non-profit organization promoting Public Safety and Preparedness in communities where PSE serves and operates.