



Performance Results
March 2011 - February 2012
 CenturyLink's Performance Assurance Plans (PAPs)

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PID Description	Month	CLEC			Standard Deviation	Qwest		Q Result	Modified Z	Parity	
		Numerator	Denominator	CLEC Result		Numerator	Denominator				
BI-1A Time to Provide Usage Records Jointly-provided Switched Access UNEs and Resale Aggregate Parity	February 2012	7352619	3144494	2	0.49	2165530	635566	3	-183.64	(112.64)	
	January 2012	7558061	3215928	2	0.5	2413516	713647	3	-178.02	(109.23)	
	December 2011	7446641	3374480	2	0.58	2900602	715196	4	-203.41	(124.67)	
	November 2011	7054768	3171551	2	0.61	2005332	660660	3	-148.85	(91.50)	
	October 2011	7903977	3289477	2	0.52	2382369	696866	3	-180.31	(110.62)	
	September 2011	7986577	3335247	2	0.57	2626692	736019	4	-202.61	(124.18)	
	August 2011	8530259	3564113	2	0.5	2596603	806818	3	-170.79	(104.83)	
	July 2011	8128856	3409335	2	0.51	2399442	749780	3	-165.27	(101.48)	
	June 2011	9690252	3911361	2	0.58	2738530	868536	3	-148.77	(91.44)	
	May 2011	8564201	3574954	2	0.51	2662731	807085	3	-179.13	(109.90)	
	April 2011	8518554	3558823	2	0.52	2646092	817006	3	-175.00	(107.39)	
	March 2011	9657513	4054979	2	0.5	2978027	962537	3	-164.16	(100.81)	
	BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	February 2012	26947888	26947889	100%	0.0002	0	0	0%	0.00	(0.16)
		January 2012	27447750	27447813	100%	0.0015	0	0	0%	0.00	(0.16)
		December 2011	26917423	26917423	100%	0	0	0	0%	0.00	(0.16)
November 2011		25705965	25705965	100%	0	0	0	0%	0.00	(0.16)	
October 2011		23602106	23603593	100%	0.0079	0	0	0%	0.00	(0.16)	
September 2011		28604734	28605579	100%	0.0054	0	0	0%	0.00	(0.16)	
August 2011		32535370	32535373	100%	0.0003	0	0	0%	0.00	(0.16)	
July 2011		27486221	27486526	100%	0.0033	0	0	0%	0.00	(0.16)	
June 2011		28949201	28949393	100%	0.0026	0	0	0%	0.00	(0.16)	
May 2011		25726113	25726301	100%	0.0027	0	0	0%	0.00	(0.16)	
April 2011		26995289	26995350	100%	0.0015	0	0	0%	0.00	(0.16)	
March 2011		30318340	30318340	100%	0	0	0	0%	0.00	(0.16)	
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity		February 2012	73	36	2	0.17	2165530	635566	3	-1.96	(2.19)
		January 2012	34	15	2	0.46	2413516	713647	3	-0.98	(1.59)
		December 2011	26	12	2	0.39	2900602	715196	4	-0.94	(1.57)
	November 2011	26	13	2	0.71	2005332	660660	3	-0.93	(1.56)	
	October 2011	29	14	2	0.27	2382369	696866	3	-1.18	(1.72)	
	September 2011	41	17	2	0.51	2626692	736019	4	-1.06	(1.64)	
	August 2011	39	18	2	0.38	2596603	806818	3	-1.14	(1.69)	
	July 2011	37	15	2	0.52	2399442	749780	3	-0.73	(1.45)	
	June 2011	45	20	2	0.55	2738530	868536	3	-1.05	(1.64)	
	May 2011	37	17	2	0.39	2662731	807085	3	-1.13	(1.69)	
	April 2011	738	316	2	0.64	2646092	817006	3	-4.08	(3.48)	
	March 2011	1653	722	2	0.49	2978027	962537	3	-5.65	(4.43)	
	BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	February 2012	7352546	3144458	2	0.49	2165530	635566	3	-183.64	(112.64)
		January 2012	7558027	3215913	2	0.5	2413516	713647	3	-178.02	(109.23)
		December 2011	7446615	3374468	2	0.58	2900602	715196	4	-203.41	(124.67)
November 2011		7054742	3171538	2	0.61	2005332	660660	3	-148.85	(91.50)	
October 2011		7903948	3289463	2	0.52	2382369	696866	3	-180.31	(110.62)	
September 2011		7986536	3335230	2	0.57	2626692	736019	4	-202.61	(124.18)	
August 2011		8530220	3564095	2	0.5	2596603	806818	3	-170.79	(104.83)	
July 2011		8128819	3409920	2	0.51	2399442	749780	3	-165.27	(101.48)	
June 2011		9690207	3911341	2	0.58	2738530	868536	3	-148.77	(91.44)	
May 2011		8564164	3574937	2	0.51	2662731	807085	3	-179.13	(109.90)	
April 2011		8517816	3558507	2	0.52	2646092	817006	3	-175.00	(107.39)	
March 2011		9655860	4054257	2	0.5	2978027	962537	3	-164.16	(100.80)	
BI-2 Invoices Delivered within 10 Days All Parity by Design		February 2012	1353	1353	100%	0.00%	0	0	0%	0.00	0.00
		January 2012	1375	1375	100%	0.00%	0	0	0%	0.00	0.00
		December 2011	1525	1525	100%	0.00%	0	0	0%	0.00	0.00
	November 2011	1411	1411	100%	0.00%	0	0	0%	0.00	0.00	
	October 2011	1398	1398	100%	0.00%	0	0	0%	0.00	0.00	
	September 2011	1491	1491	100%	0.00%	0	0	0%	0.00	0.00	
	August 2011	1456	1456	100%	0.00%	0	0	0%	0.00	0.00	
	July 2011	1513	1513	100%	0.00%	0	0	0%	0.00	0.00	
	June 2011	1458	1459	100%	2.62%	0	0	0%	0.00	0.00	
	May 2011	1262	1262	100%	0.00%	0	0	0%	0.00	0.00	
	April 2011	1435	1435	100%	0.00%	0	0	0%	0.00	0.00	
	March 2011	1499	1499	100%	0.00%	0	0	0%	0.00	0.00	
	BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	February 2012	2250406	2251156	100%	1.82%	0	0	0%	0.00	(0.06)
		January 2012	3469377	3469730	100%	1.01%	0	0	0%	0.00	(0.06)
		December 2011	972601	972615	100%	0.38%	0	0	0%	0.00	(0.06)
November 2011		2226055	2226058	100%	0.10%	0	0	0%	0.00	(0.06)	
October 2011		2214412	2216484	100%	3.06%	0	0	0%	0.00	(0.06)	
September 2011		2189356	2198078	100%	6.29%	0	0	0%	0.00	(0.05)	
August 2011		2219543	2219669	100%	0.75%	0	0	0%	0.00	(0.06)	
July 2011		2190797	2192144	100%	2.48%	0	0	0%	0.00	(0.06)	
June 2011		2213789	2215258	100%	2.57%	0	0	0%	0.00	(0.06)	
May 2011		2219306	2220698	100%	2.50%	0	0	0%	0.00	(0.06)	
April 2011		2186733	2192956	100%	5.32%	0	0	0%	0.00	(0.05)	
March 2011		2279741	2281441	100%	2.73%	0	0	0%	0.00	(0.06)	
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95		February 2012	26800	26800	100%	0.00%	0	0	0%	0.00	(0.16)
		January 2012	23429	23429	100%	0.00%	0	0	0%	0.00	(0.16)
		December 2011	23897	23897	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2011	25092	25092	100%	0.00%	0	0	0%	0.00	(0.16)	
	October 2011	26003	26003	100%	0.00%	0	0	0%	0.00	(0.16)	
	September 2011	25522	25522	100%	0.00%	0	0	0%	0.00	(0.16)	
	August 2011	25500	25500	100%	0.00%	0	0	0%	0.00	(0.16)	
	July 2011	24571	24571	100%	0.00%	0	0	0%	0.00	(0.16)	
	June 2011	25316	25316	100%	0.00%	0	0	0%	0.00	(0.16)	
	May 2011	25812	25812	100%	0.00%	0	0	0%	0.00	(0.16)	
	April 2011	28308	28308	100%	0.00%	0	0	0%	0.00	(0.16)	
	March 2011	21533	26505	81%	39.04%	0	0	0%	0.00	0.43	
	BI-4A Billing Completeness UNEs and Resale Aggregate Parity	February 2012	5369	5372	100%	2.36%	88642	88952	100%	-3.53	(3.15)
		January 2012	4997	4999	100%	2.00%	85175	85539	100%	-4.07	(3.47)
		December 2011	4882	4885	100%	2.48%	83491	83867	100%	-3.93	(3.39)
November 2011		7623	7631	100%	3.24%	93299	93816	99%	-5.06	(4.08)	
October 2011		6285	6291	100%	3.09%	96999	97439	100%	-4.08	(3.48)	

	September 2011	5713	5716	100%	2.29%	97972	98199	100%	-2.73	(2.66)
	August 2011	5714	5716	100%	1.87%	95752	96091	100%	-3.94	(3.39)
	July 2011	7895	7907	100%	3.89%	98777	99076	100%	-2.34	(2.42)
	June 2011	6126	6134	100%	3.61%	130351	130629	100%	-1.37	(1.83)
	May 2011	5835	5866	99%	7.25%	138133	138782	100%	0.67	(0.59)
	April 2011	5836	5841	100%	2.92%	132274	132822	100%	-3.82	(3.32)
	March 2011	8973	8988	100%	4.08%	114246	115202	99%	-6.67	(5.06)
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	February 2012	26800	26800	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2012	23419	23419	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2011	23897	23897	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2011	25092	25092	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2011	26003	26003	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2011	25522	25522	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2011	25500	25500	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2011	24571	24571	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2011	25316	25316	100%	0.00%	0	0	0%	0.00	(0.16)
	May 2011	25812	25812	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2011	28308	28308	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2011	26505	26505	100%	0.00%	0	0	0%	0.00	(0.16)
	BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	February 2012	135	138	98%	14.58%	0	0	0%	0.00
January 2012		171	173	99%	10.69%	0	0	0%	0.00	(0.12)
December 2011		147	151	97%	16.06%	0	0	0%	0.00	(0.07)
November 2011		80	85	94%	23.53%	0	0	0%	0.00	0.03
October 2011		110	116	95%	22.15%	0	0	0%	0.00	0.01
September 2011		157	163	96%	18.83%	0	0	0%	0.00	(0.04)
August 2011		303	303	100%	0.00%	0	0	0%	0.00	(0.16)
July 2011		179	179	100%	0.00%	0	0	0%	0.00	(0.16)
June 2011		157	157	100%	0.00%	0	0	0%	0.00	(0.16)
May 2011		112	112	100%	0.00%	0	0	0%	0.00	(0.16)
April 2011		212	212	100%	0.00%	0	0	0%	0.00	(0.16)
March 2011		206	206	100%	0.00%	0	0	0%	0.00	(0.16)
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95		February 2012	111	111	100%	0.00%	0	0	0%	0.00
	January 2012	171	171	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2011	139	144	97%	18.31%	0	0	0%	0.00	(0.05)
	November 2011	47	47	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2011	101	101	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2011	197	197	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2011	245	245	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2011	200	203	99%	12.07%	0	0	0%	0.00	(0.11)
	June 2011	109	114	96%	20.48%	0	0	0%	0.00	(0.02)
	May 2011	143	143	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2011	182	182	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2011	191	198	96%	18.47%	0	0	0%	0.00	(0.05)
	CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90	February 2012	0	0	0	0	0	0	0%	0.00
January 2012		0	0	0	0	0	0	0%	0.00	0.00
December 2011		0	0	0	0	0	0	0%	0.00	0.00
November 2011		0	0	0	0	0	0	0%	0.00	0.00
October 2011		0	0	0	0	0	0	0%	0.00	0.00
September 2011		0	0	0	0	0	0	0%	0.00	0.00
August 2011		0	0	0	0	0	0	0%	0.00	0.00
July 2011		0	0	0	0	0	0	0%	0.00	0.00
June 2011		0	0	0	0	0	0	0%	0.00	0.00
May 2011		0	0	0	0	0	0	0%	0.00	0.00
April 2011		71	1	71	0	0	0	0%	0.00	(0.63)
March 2011		0	0	0	0	0	0	0%	0.00	0.00
CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120		February 2012	0	0	0	0	0	0	0%	0.00
	January 2012	80	1	80	0	0	0	0%	0.00	(1.00)
	December 2011	0	0	0	0	0	0	0%	0.00	0.00
	November 2011	0	0	0	0	0	0	0%	0.00	0.00
	October 2011	0	0	0	0	0	0	0%	0.00	0.00
	September 2011	299	3	100	5.51	0	0	0%	0.00	(0.51)
	August 2011	336	4	84	23.42	0	0	0%	0.00	(0.90)
	July 2011	98	1	98	0	0	0	0%	0.00	(0.55)
	June 2011	0	0	0	0	0	0	0%	0.00	0.00
	May 2011	114	1	114	0	0	0	0%	0.00	(0.15)
	April 2011	0	0	0	0	0	0	0%	0.00	0.00
	March 2011	0	0	0	0	0	0	0%	0.00	0.00
	CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	February 2012	0	0	0	0.00	0	0	0%	0.00
January 2012		0	0	0	0.00	0	0	0%	0.00	0.00
December 2011		0	0	0	0.00	0	0	0%	0.00	0.00
November 2011		0	0	0	0.00	0	0	0%	0.00	0.00
October 2011		104	1	104	0.00	0	0	0%	0.00	(0.92)
September 2011		0	0	0	0.00	0	0	0%	0.00	0.00
August 2011		121	1	121	0.00	0	0	0%	0.00	(0.58)
July 2011		0	0	0	0.00	0	0	0%	0.00	0.00
June 2011		0	0	0	0.00	0	0	0%	0.00	0.00
May 2011		568	5	114	19.50	0	0	0%	0.00	(0.73)
April 2011		0	0	0	0.00	0	0	0%	0.00	0.00
March 2011		0	0	0	0.00	0	0	0%	0.00	0.00
CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9		February 2012	0	0	0%	0.00%	0	0	0%	0.00
	January 2012	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	3	3	100%	0.00%	0	0	0%	0.00	(0.33)
	August 2011	4	4	100%	0.00%	0	0	0%	0.00	(0.33)
	July 2011	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	April 2011	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	February 2012	3	3	100%	0.00%	0	0	0%	0.00
January 2012		1	1	100%	0.00%	0	0	0%	0.00	(0.33)
December 2011		2	2	100%	0.00%	0	0	0%	0.00	(0.33)
November 2011		3	3	100%	0.00%	0	0	0%	0.00	(0.33)
October 2011		3	3	100%	0.00%	0	0	0%	0.00	(0.33)
September 2011		3	3	100%	0.00%	0	0	0%	0.00	(0.33)
August 2011	3	3	100%	0.00%	0	0	0%	0.00	(0.33)	

	July 2011	2	2	100%	0.00%	0	0	0%	0.00	(0.33)	
	June 2011	1	1	100%	0.00%	0	0	0%	0.00	(0.33)	
	May 2011	6	6	100%	0.00%	0	0	0%	0.00	(0.33)	
	April 2011	1	1	100%	0.00%	0	0	0%	0.00	(0.33)	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
CP-3 Collocation Feasibility Study Interval All Benchmark 10	February 2012	21	2	11	0.71	0	0	0	0.00	0.15	
	January 2012	0	0	0	0	0	0	0	0.00	0.00	
	December 2011	8	1	8	0	0	0	0	0.00	(0.60)	
	November 2011	28	3	9	1.15	0	0	0	0.00	(0.20)	
	October 2011	19	2	10	0.71	0	0	0	0.00	(0.15)	
	September 2011	7	1	7	0	0	0	0	0.00	(0.90)	
	August 2011	50	6	8	1.37	0	0	0	0.00	(0.50)	
	July 2011	17	2	9	0.71	0	0	0	0.00	(0.45)	
	June 2011	45	5	9	0	0	0	0	0.00	(0.30)	
	May 2011	68	8	9	0.53	0	0	0	0.00	(0.45)	
	April 2011	28	3	9	0.58	0	0	0	0.00	(0.20)	
	March 2011	16	2	8	0	0	0	0	0.00	(0.60)	
	CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	February 2012	2	3	67%	47.14%	0	0	0%	0.00	0.78
		January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2011		1	1	100%	0.00%	0	0	0%	0.00	(0.33)	
November 2011		3	3	100%	0.00%	0	0	0%	0.00	(0.33)	
October 2011		2	2	100%	0.00%	0	0	0%	0.00	(0.33)	
September 2011		1	1	100%	0.00%	0	0	0%	0.00	(0.33)	
August 2011		6	6	100%	0.00%	0	0	0%	0.00	(0.33)	
July 2011		2	2	100%	0.00%	0	0	0%	0.00	(0.33)	
June 2011		5	5	100%	0.00%	0	0	0%	0.00	(0.33)	
May 2011		8	8	100%	0.00%	0	0	0%	0.00	(0.33)	
April 2011		3	3	100%	0.00%	0	0	0%	0.00	(0.33)	
March 2011		2	2	100%	0.00%	0	0	0%	0.00	(0.33)	
DA-1 Speed of Answer - Directory Assistance Parity by Design		February 2012	0	0	:00	:00	8.3	1	:00	0.00	0.00
		January 2012	0	0	:00	:00	8.71	1	:24	0.00	0.00
	December 2011	0	0	:00	:00	8.7	1	:00	0.00	0.00	
	November 2011	0	0	:00	:00	7.9	1	:00	0.00	0.00	
	October 2011	0	0	:00	:00	8.28	1	:12	0.00	0.00	
	September 2011	0	0	:00	:00	7.92	1	:48	0.00	0.00	
	August 2011	0	0	:00	:00	8.12	1	:48	0.00	0.00	
	July 2011	0	0	:00	:00	8.03	1	:12	0.00	0.00	
	June 2011	0	0	:00	:00	8.59	1	:36	0.00	0.00	
	May 2011	0	0	:00	:00	7.64	1	:36	0.00	0.00	
	April 2011	0	0	:00	:00	7.81	1	:24	0.00	0.00	
	March 2011	0	0	:00	:00	7.38	1	:12	0.00	0.00	
	DB-1A Time to Update Databases E911 Parity by Design	February 2012	34.5090278	31145	00:02	00:00	0	0	00:00	0.00	0.00
		January 2012	38.09375	31733	00:02	00:00	0	0	00:00	0.00	0.00
December 2011		32.2180556	31971	00:01	00:00	0	0	00:00	0.00	0.00	
November 2011		97.3090278	27365	00:05	00:00	0	0	00:00	0.00	0.00	
October 2011		125.842361	37866	00:05	00:00	0	0	00:00	0.00	0.00	
September 2011		53.2041667	39199	00:02	00:00	0	0	00:00	0.00	0.00	
August 2011		54.5611111	40480	00:02	00:00	0	0	00:00	0.00	0.00	
July 2011		49.1805556	44627	00:02	00:00	0	0	00:00	0.00	0.00	
June 2011		74.5083333	53918	00:02	00:00	0	0	00:00	0.00	0.00	
May 2011		60.3291667	39942	00:02	00:00	0	0	00:00	0.00	0.00	
April 2011		38.9861111	36369	00:02	00:00	0	0	00:00	0.00	0.00	
March 2011		55.5701389	47984	00:02	00:00	0	0	00:00	0.00	0.00	
DB-1B Time to Update Databases LIDB Parity by Design		February 2012	4732473	4585934	:12	:00	0	0	:00	0.00	0.00
		January 2012	4398254	4236134	:36	:00	0	0	:00	0.00	0.00
	December 2011	4965898	4791304	:36	:00	0	0	:00	0.00	0.00	
	November 2011	5102564	4946636	:12	:00	0	0	:00	0.00	0.00	
	October 2011	8921652	8449144	:24	:00	0	0	:00	0.00	0.00	
	September 2011	9551910	8945820	:48	:00	0	0	:00	0.00	0.00	
	August 2011	10705144	10237527	:00	:00	0	0	:00	0.00	0.00	
	July 2011	8680460	8337198	:36	:00	0	0	:00	0.00	0.00	
	June 2011	6684406	6498207	:12	:00	0	0	:00	0.00	0.00	
	May 2011	9089086	8786124	:12	:00	0	0	:00	0.00	0.00	
	April 2011	12196154	11883946	:12	:00	0	0	:00	0.00	0.00	
	March 2011	14941664	14661233	:48	:00	0	0	:00	0.00	0.00	
	DB-1C-1 Time to Update Databases Directory Listing Parity by Design	February 2012	17807.22	87726	:00	:00	0	0	:00	0.00	0.00
		January 2012	34638.6	85956	:00	:36	0	0	:00	0.00	0.00
December 2011		30180.58	87997	:36	:48	0	0	:00	0.00	0.00	
November 2011		54213.13	137704	:36	:36	0	0	:00	0.00	0.00	
October 2011		69359.5	161036	:12	:00	0	0	:00	0.00	0.00	
September 2011		54792.44	161270	:36	:48	0	0	:00	0.00	0.00	
August 2011		63948.82	172597	:48	:12	0	0	:00	0.00	0.00	
July 2011		72832.12	186659	:36	:36	0	0	:00	0.00	0.00	
June 2011		75682.34	201446	:12	:12	0	0	:00	0.00	0.00	
May 2011		70092.63	160200	:36	:00	0	0	:00	0.00	0.00	
April 2011		47478.84	144616	:12	:48	0	0	:00	0.00	0.00	
March 2011		99517.24	188229	:12	:00	0	0	:00	0.00	0.00	
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design		February 2012	63606	64362	99%	10.77%	0	0	0%	0.00	0.00
		January 2012	64485	65329	99%	11.29%	0	0	0%	0.00	0.00
	December 2011	63689	64904	98%	13.55%	0	0	0%	0.00	0.00	
	November 2011	102405	104327	98%	13.45%	0	0	0%	0.00	0.00	
	October 2011	120628	122779	98%	13.12%	0	0	0%	0.00	0.00	
	September 2011	121982	123936	98%	12.46%	0	0	0%	0.00	0.00	
	August 2011	132984	135110	98%	12.44%	0	0	0%	0.00	0.00	
	July 2011	135223	137662	98%	13.19%	0	0	0%	0.00	0.00	
	June 2011	156642	158808	99%	11.60%	0	0	0%	0.00	0.00	
	May 2011	126079	128095	98%	12.45%	0	0	0%	0.00	0.00	
	April 2011	109030	110955	98%	13.06%	0	0	0%	0.00	0.00	
	March 2011	146076	149530	98%	15.02%	0	0	0%	0.00	0.00	
	GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	February 2012	28440	28440	100%	0.00%	0	0	0%	0.00	0.00
		January 2012	30056	30060	100%	0.00%	0	0	0%	0.00	0.00
December 2011		30420	30420	100%	0.00%	0	0	0%	0.00	0.00	
November 2011		29520	29520	100%	0.00%	0	0	0%	0.00	0.00	
October 2011		28382	28440	100%	0.00%	0	0	0%	0.00	0.00	
September 2011		29458	29520	100%	0.00%	0	0	0%	0.00	0.00	
August 2011		30600	30600	100%	0.00%	0	0	0%	0.00	0.00	
July 2011	29880	29880	100%	0.00%	0	0	0%	0.00	0.00		
June 2011	29381	29520	100%	0.00%	0	0	0%	0.00	0.00		

	May 2011	30008	30060	100%	0.00%	0	0	0%	0.00	0.00	
	April 2011	27900	27900	100%	0.00%	0	0	0%	0.00	0.00	
	March 2011	30600	30600	100%	0.00%	0	0	0%	0.00	0.00	
GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925	February 2012	28440	28440	100%	0.00%	0	0	0%	0.00	0.00	
	January 2012	30060	30060	100%	0.00%	0	0	0%	0.00	0.00	
	December 2011	30420	30420	100%	0.00%	0	0	0%	0.00	0.00	
	November 2011	29520	29520	100%	0.00%	0	0	0%	0.00	0.00	
	October 2011	29880	29880	100%	0.00%	0	0	0%	0.00	0.00	
	September 2011	29520	29520	100%	0.00%	0	0	0%	0.00	0.00	
	August 2011	30600	30600	100%	0.00%	0	0	0%	0.00	0.00	
	July 2011	29880	29880	100%	0.00%	0	0	0%	0.00	0.00	
	June 2011	29520	29520	100%	0.00%	0	0	0%	0.00	0.00	
	May 2011	30060	30060	100%	0.00%	0	0	0%	0.00	0.00	
	April 2011	29340	29340	100%	0.00%	0	0	0%	0.00	0.00	
	March 2011	30600	30600	100%	0.00%	0	0	0%	0.00	0.00	
	GA-3 Gateway Availability - EB-TA Benchmark 0.9925	February 2012	40112	40320	99%	0.00%	0	0	0%	0.00	0.00
		January 2012	42900	42900	100%	0.00%	0	0	0%	0.00	0.00
December 2011		43140	43140	100%	0.00%	0	0	0%	0.00	0.00	
November 2011		41760	41760	100%	0.00%	0	0	0%	0.00	0.00	
October 2011		42593	42840	99%	0.00%	0	0	0%	0.00	0.00	
September 2011		41726	41760	100%	0.00%	0	0	0%	0.00	0.00	
August 2011		43200	43200	100%	0.00%	0	0	0%	0.00	0.00	
July 2011		42840	42840	100%	0.00%	0	0	0%	0.00	0.00	
June 2011		41272	41760	99%	0.00%	0	0	0%	0.00	0.00	
May 2011		42900	42900	100%	0.00%	0	0	0%	0.00	0.00	
April 2011		41637	41700	100%	0.00%	0	0	0%	0.00	0.00	
March 2011		42878	43200	99%	0.00%	0	0	0%	0.00	0.00	
GA-4 System Availability - EXACT Benchmark 0.9925		February 2012	21060	21060	100%	0.00%	0	0	0%	0.00	0.00
		January 2012	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	22500	22500	100%	0.00%	0	0	0%	0.00	0.00	
	November 2011	21960	21960	100%	0.00%	0	0	0%	0.00	0.00	
	October 2011	21600	21600	100%	0.00%	0	0	0%	0.00	0.00	
	September 2011	21960	21960	100%	0.00%	0	0	0%	0.00	0.00	
	August 2011	22860	22860	100%	0.00%	0	0	0%	0.00	0.00	
	July 2011	21600	21600	100%	0.00%	0	0	0%	0.00	0.00	
	June 2011	21960	21960	100%	0.00%	0	0	0%	0.00	0.00	
	May 2011	21960	21960	100%	0.00%	0	0	0%	0.00	0.00	
	April 2011	21600	21600	100%	0.00%	0	0	0%	0.00	0.00	
	March 2011	22860	22860	100%	0.00%	0	0	0%	0.00	0.00	
	GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	February 2012	39300	39300	100%	0.00%	0	0	0%	0.00	0.00
		January 2012	41820	41820	100%	0.00%	0	0	0%	0.00	0.00
December 2011		41925	41925	100%	0.00%	0	0	0%	0.00	0.00	
November 2011		40740	40740	100%	0.00%	0	0	0%	0.00	0.00	
October 2011		41452	41565	100%	0.00%	0	0	0%	0.00	0.00	
September 2011		40740	40740	100%	0.00%	0	0	0%	0.00	0.00	
August 2011		42180	42180	100%	0.00%	0	0	0%	0.00	0.00	
July 2011		41565	41565	100%	0.00%	0	0	0%	0.00	0.00	
June 2011		40515	40740	99%	0.00%	0	0	0%	0.00	0.00	
May 2011		41820	41820	100%	0.00%	0	0	0%	0.00	0.00	
April 2011		40422	40485	100%	0.00%	0	0	0%	0.00	0.00	
March 2011		42004	42180	100%	0.00%	0	0	0%	0.00	0.00	
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95		February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	February 2012	28440	28440	100%	0.00%	0	0	0%	0.00	0.00
		January 2012	30004	30060	100%	0.00%	0	0	0%	0.00	0.00
December 2011		30420	30420	100%	0.00%	0	0	0%	0.00	0.00	
November 2011		29520	29520	100%	0.00%	0	0	0%	0.00	0.00	
October 2011		28375	28440	100%	0.00%	0	0	0%	0.00	0.00	
September 2011		29520	29520	100%	0.00%	0	0	0%	0.00	0.00	
August 2011		30600	30600	100%	0.00%	0	0	0%	0.00	0.00	
July 2011		29750	29880	100%	0.00%	0	0	0%	0.00	0.00	
June 2011		29381	29520	100%	0.00%	0	0	0%	0.00	0.00	
May 2011		30008	30060	100%	0.00%	0	0	0%	0.00	0.00	
April 2011		27900	27900	100%	0.00%	0	0	0%	0.00	0.00	
March 2011		30600	30600	100%	0.00%	0	0	0%	0.00	0.00	
MR-10 Customer and Non-CTLQ Related Trouble Reports Basic Rate ISDN Parity		February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	1	0%	0.00%	1	6	17%	-0.41	(1.25)	
	November 2011	1	1	100%	0.00%	4	6	67%	0.65	(1.34)	
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	1	2	50%	50.00%	5	15	33%	0.47	(1.15)	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-10 Customer and Non-CTLQ Related Trouble Reports Business Parity	February 2012	5	10	50%	50.00%	546	1661	33%	1.15	(0.50)
		January 2012	4	11	36%	48.10%	641	2147	30%	0.47	(0.89)
December 2011		1	8	13%	33.07%	563	1551	36%	-1.40	(1.85)	
November 2011		1	12	8%	27.64%	602	1651	36%	-2.02	(2.23)	
October 2011		2	7	29%	45.18%	604	1821	33%	-0.26	(1.16)	
September 2011		2	2	100%	0.00%	587	1613	36%	1.87	(0.32)	
August 2011		12	20	60%	48.99%	627	1856	34%	2.47	0.32	
July 2011		4	8	50%	50.00%	600	1654	36%	0.81	(0.72)	
June 2011		5	16	31%	46.35%	602	1739	35%	-0.28	(1.17)	
May 2011		5	13	38%	48.65%	595	1779	33%	0.38	(0.93)	
April 2011	4	9	44%	49.69%	635	1738	37%	0.49	(0.89)		

MR-10 Customer and Non-CTLQ Related Trouble Reports Centrex Parity	March 2011	6	14	43%	49.49%	691	2021	34%	0.68	(0.74)
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	1	0%	0.00%	15	43	35%	-0.72	(1.44)
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports Centrex 21 Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	3	33%	47.14%	4	13	31%	0.09	(1.33)
	December 2011	1	2	50%	50.00%	7	21	33%	0.48	(1.13)
	November 2011	2	3	67%	47.14%	6	20	30%	1.29	(0.63)
	October 2011	1	2	50%	50.00%	11	21	52%	-0.06	(1.04)
	September 2011	2	2	100%	0.00%	6	25	24%	2.42	(0.14)
	August 2011	1	2	50%	50.00%	1	18	6%	2.60	(0.48)
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	3	4	75%	43.30%	2	18	11%	3.68	0.20
	May 2011	2	2	100%	0.00%	3	18	17%	3.00	(0.02)
	April 2011	1	2	50%	50.00%	5	23	22%	0.93	(0.89)
	March 2011	2	4	50%	50.00%	8	37	22%	1.31	(0.58)
	MR-10 Customer and Non-CTLQ Related Trouble Reports DS0 Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00
January 2012		0	1	0%	0.00%	59	220	27%	-0.60	(1.37)
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2011		1	1	100%	0.00%	38	131	29%	1.56	(0.67)
October 2011		4	4	100%	0.00%	42	139	30%	3.00	0.42
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2011		1	1	100%	0.00%	63	190	33%	1.42	(0.74)
July 2011		1	1	100%	0.00%	52	154	34%	1.40	(0.75)
June 2011		2	2	100%	0.00%	47	182	26%	2.38	(0.10)
May 2011		0	1	0%	0.00%	61	202	30%	-0.66	(1.40)
April 2011		0	1	0%	0.00%	46	145	32%	-0.68	(1.41)
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports DS1 Parity		February 2012	3	6	50%	50.00%	37	120	31%	0.99
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	1	6	17%	37.27%	71	195	36%	-0.99	(1.60)
	November 2011	1	4	25%	43.30%	53	161	33%	-0.33	(1.20)
	October 2011	0	1	0%	0.00%	75	166	45%	-0.91	(1.55)
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	2	6	33%	47.14%	74	195	38%	-0.23	(1.14)
	July 2011	0	2	0%	0.00%	55	170	32%	-0.97	(1.59)
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0.00%	63	152	41%	1.18	(0.87)
	April 2011	2	3	67%	47.14%	60	173	35%	1.15	(0.65)
	March 2011	1	1	100%	0.00%	64	175	37%	1.31	(0.80)
	MR-10 Customer and Non-CTLQ Related Trouble Reports DS3 Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00
January 2012		0	1	0%	0.00%	3	5	60%	-1.12	(1.68)
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-CTLQ Related Trouble Reports E911 Parity		February 2012	0	1	0%	0.00%	67	72	93%	-3.64
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	1	0%	0.00%	66	69	96%	-4.66	(3.83)
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	2	0%	0.00%	117	119	98%	-10.73	(7.52)
	MR-10 Customer and Non-CTLQ Related Trouble Reports Frame Relay Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2011		1	1	100%	0.00%	1	13	8%	3.34	(0.35)
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2011		0	1	0%	0.00%	1	13	8%	-0.28	(1.17)
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2011		1	1	100%	0.00%	5	11	45%	1.05	(1.00)
MR-10 Customer and Non-CTLQ Related Trouble Reports ISDN Primary Parity		February 2012	0	0	0%	0.00%	0	0	0%	0.00
	January 2012	0	1	0%	0.00%	40	123	33%	-0.69	(1.42)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-10 Customer and Non-CTLQ Related	February 2012	17	19	89%	30.69%	4	5	80%	0.47

Trouble Reports LIS Trunk Parity	January 2012	12	13	92%	26.65%	2	4	50%	1.48	(0.29)	
	December 2011	10	13	77%	42.13%	2	6	33%	1.87	(0.20)	
	November 2011	6	8	75%	43.30%	4	5	80%	-0.22	(1.13)	
	October 2011	5	5	100%	0.00%	1	4	25%	2.58	0.01	
	September 2011	13	15	87%	33.99%	1	2	50%	0.97	(0.73)	
	August 2011	6	8	75%	43.30%	1	2	50%	0.63	(1.05)	
	July 2011	8	8	100%	0.00%	6	7	86%	0.79	(0.95)	
	June 2011	11	11	100%	0.00%	3	4	75%	0.99	(0.62)	
	May 2011	7	7	100%	0.00%	3	3	100%	0.00	0.00	
	April 2011	7	9	78%	41.57%	12	12	100%	0.00	0.00	
	March 2011	8	10	80%	40.00%	2	2	100%	0.00	0.00	
	MR-10 Customer and Non-CTLQ Related Trouble Reports PBX Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
		November 2011	3	4	75%	43.30%	5	16	31%	1.69	(0.38)
		October 2011	6	6	100%	0.00%	10	19	53%	2.03	0.03
		September 2011	0	1	0%	0.00%	7	20	35%	-0.72	(1.44)
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2011		1	6	17%	37.27%	5	14	36%	-0.81	(1.50)	
June 2011		0	2	0%	0.00%	7	20	35%	-0.99	(1.60)	
May 2011		0	1	0%	0.00%	8	10	80%	-1.91	(2.16)	
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2011		0	1	0%	0.00%	12	28	43%	-0.85	(1.52)	
MR-10 Customer and Non-CTLQ Related Trouble Reports Residence Parity		February 2012	7	15	47%	49.89%	2951	10489	28%	1.60	(0.22)
		January 2012	9	17	53%	49.91%	3664	14103	26%	2.53	0.30
		December 2011	3	7	43%	49.49%	3027	9940	30%	0.71	(0.79)
		November 2011	2	9	22%	41.57%	3310	10540	31%	-0.59	(1.36)
		October 2011	4	16	25%	43.30%	3236	10332	31%	-0.54	(1.33)
	September 2011	3	7	43%	49.49%	2846	9140	31%	0.67	(0.81)	
	August 2011	6	8	75%	43.30%	2899	9899	29%	2.84	0.41	
	July 2011	4	8	50%	50.00%	2891	9391	31%	1.18	(0.51)	
	June 2011	0	5	0%	0.00%	2815	9829	29%	-1.42	(1.86)	
	May 2011	1	2	50%	50.00%	2900	9683	30%	0.62	(1.01)	
	April 2011	0	1	0%	0.00%	3046	9371	33%	-0.69	(1.42)	
	March 2011	1	7	14%	34.99%	3863	11605	33%	-1.07	(1.65)	
	MR-10 Customer and Non-CTLQ Related Trouble Reports UDIT Above DS1 Level Parity	February 2012	1	1	100%	0.00%	2	4	50%	0.89	(1.15)
		January 2012	0	2	0%	0.00%	3	5	60%	-1.46	(1.89)
		December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
		November 2011	2	2	100%	0.00%	2	6	33%	1.73	(0.52)
		October 2011	0	1	0%	0.00%	3	3	100%	0.00	0.00
September 2011		3	4	75%	43.30%	2	6	33%	1.37	(0.61)	
August 2011		1	2	50%	50.00%	1	1	100%	0.00	0.00	
July 2011		1	1	100%	0.00%	3	5	60%	0.75	(1.26)	
June 2011		0	1	0%	0.00%	3	3	100%	0.00	0.00	
May 2011		1	1	100%	0.00%	3	6	50%	0.93	(1.11)	
April 2011		1	2	50%	50.00%	2	6	33%	0.43	(1.22)	
March 2011		0	2	0%	0.00%	1	6	17%	-0.55	(1.33)	
MR-10 Customer and Non-CTLQ Related Trouble Reports UDIT DS1 Parity		February 2012	0	2	0%	0.00%	37	120	31%	-0.94	(1.57)
		January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
		November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
		October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0.00%	44	132	33%	1.41	(0.75)	
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	1	0%	0.00%	63	152	41%	-0.84	(1.51)	
	April 2011	1	2	50%	50.00%	60	173	35%	0.45	(1.12)	
	March 2011	1	1	100%	0.00%	64	175	37%	1.31	(0.80)	
	MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	February 2012	26	47	55%	49.72%	7	14	50%	0.35	(0.97)
		January 2012	47	75	63%	48.37%	3	10	30%	2.12	(0.01)
		December 2011	52	82	63%	48.17%	1	6	17%	2.97	0.10
		November 2011	39	73	53%	49.88%	4	6	67%	-0.66	(1.40)
		October 2011	46	80	58%	49.43%	5	16	31%	2.07	0.00
September 2011		33	61	54%	49.83%	2	5	40%	0.62	(0.91)	
August 2011		69	121	57%	49.50%	4	9	44%	0.73	(0.76)	
July 2011		61	94	65%	47.73%	6	12	50%	0.97	(0.57)	
June 2011		69	113	61%	48.76%	4	9	44%	0.97	(0.61)	
May 2011		64	113	57%	49.56%	5	15	33%	1.80	(0.13)	
April 2011		49	100	49%	49.99%	5	24	21%	3.05	0.41	
March 2011		85	128	66%	47.23%	4	12	33%	2.32	0.17	
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity		February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		January 2012	1	1	100%	0.00%	49	225	22%	1.89	(0.53)
		December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
		November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
		October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - ADSL Qualified Parity	February 2012	7	19	37%	48.24%	7	14	50%	-0.75	(1.45)
		January 2012	17	33	52%	49.98%	3	10	30%	1.30	(0.50)
		December 2011	20	36	56%	49.69%	1	6	17%	2.37	(0.19)
		November 2011	26	49	53%	49.91%	4	6	67%	-0.67	(1.41)
		October 2011	19	32	59%	49.11%	5	16	31%	1.98	(0.07)
September 2011		34	44	77%	41.91%	2	5	40%	1.61	(0.25)	
August 2011		21	38	55%	49.72%	4	9	44%	0.59	(0.87)	
July 2011		27	44	61%	48.69%	6	12	50%	0.70	(0.76)	
June 2011		24	43	56%	49.66%	4	9	44%	0.62	(0.84)	
May 2011		21	43	49%	49.99%	5	15	33%	1.10	(0.55)	
April 2011		38	61	62%	48.46%	5	24	21%	4.24	0.98	
March 2011		29	52	56%	49.67%	4	12	33%	1.49	(0.34)	
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - DS1 Capable Parity		February 2012	39	104	38%	48.41%	37	120	31%	1.08	(0.45)
		January 2012	48	187	26%	43.68%	49	225	22%	0.95	(0.51)
		December 2011	36	130	28%	44.75%	71	195	36%	-1.60	(1.97)

	November 2011	50	142	35%	47.76%	53	161	33%	0.42	(0.82)	
	October 2011	48	160	30%	45.83%	75	166	45%	-2.75	(2.67)	
	September 2011	51	124	41%	49.21%	45	134	34%	1.28	(0.32)	
	August 2011	36	111	32%	46.81%	74	195	38%	-0.96	(1.58)	
	July 2011	24	117	21%	40.38%	55	170	32%	-2.11	(2.28)	
	June 2011	39	124	31%	46.43%	48	176	27%	0.80	(0.60)	
	May 2011	28	112	25%	43.30%	63	152	41%	-2.68	(2.63)	
	April 2011	40	110	36%	48.10%	60	173	35%	0.29	(0.90)	
	March 2011	38	146	26%	43.88%	64	175	37%	-1.95	(2.19)	
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop - XDSL Parity	February 2012	0	3	0%	0.00%	37	120	31%	-1.14	(1.69)	
	January 2012	2	9	22%	41.57%	49	225	22%	0.03	(1.19)	
	December 2011	2	2	100%	0.00%	71	195	36%	1.86	(0.33)	
	November 2011	2	3	67%	47.14%	53	161	33%	1.23	(0.61)	
	October 2011	0	2	0%	0.00%	75	166	45%	-1.28	(1.78)	
	September 2011	0	1	0%	0.00%	44	132	33%	-0.70	(1.43)	
	August 2011	0	3	0%	0.00%	74	195	38%	-1.34	(1.82)	
	July 2011	1	3	33%	47.14%	55	170	32%	0.04	(1.31)	
	June 2011	1	1	100%	0.00%	48	176	27%	1.63	(0.64)	
	May 2011	1	2	50%	50.00%	63	152	41%	0.24	(1.25)	
	April 2011	3	6	50%	50.00%	60	173	35%	0.78	(0.77)	
	March 2011	2	2	100%	0.00%	64	175	37%	1.85	(0.34)	
	MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop Analog Parity	February 2012	129	276	47%	49.89%	3497	12150	29%	6.52	2.75
		January 2012	171	368	46%	49.88%	4306	16251	27%	8.58	3.83
December 2011		135	278	49%	49.98%	3590	11491	31%	6.16	2.57	
November 2011		202	322	63%	48.35%	3912	12191	32%	11.63	3.83	
October 2011		146	293	50%	50.00%	3840	12153	32%	6.63	2.85	
September 2011		158	313	50%	50.00%	3433	10753	32%	6.94	3.03	
August 2011		125	311	40%	49.03%	3527	11756	30%	3.87	1.26	
July 2011		129	284	45%	49.79%	3491	11045	32%	4.94	1.88	
June 2011		134	306	44%	49.61%	3417	11568	30%	5.39	2.13	
May 2011		136	302	45%	49.75%	3495	11462	30%	5.42	2.15	
April 2011		162	307	53%	49.92%	3681	11109	33%	7.21	3.20	
March 2011		182	416	44%	49.61%	4554	13626	33%	4.40	1.59	
MR-10 Customer and Non-CTLQ Related Trouble Reports Unbundled Loop ISDN Capable Parity		February 2012	2	3	67%	47.14%	7	14	50%	0.52	(1.07)
		January 2012	3	4	75%	43.30%	3	10	30%	1.66	(0.43)
	December 2011	0	1	0%	0.00%	1	6	17%	-0.41	(1.25)	
	November 2011	1	2	50%	50.00%	4	6	67%	-0.43	(1.26)	
	October 2011	0	1	0%	0.00%	5	16	31%	-0.65	(1.40)	
	September 2011	1	2	50%	50.00%	2	5	40%	0.24	(1.34)	
	August 2011	2	4	50%	50.00%	4	9	44%	0.19	(1.25)	
	July 2011	3	6	50%	50.00%	6	12	50%	0.00	(1.00)	
	June 2011	3	4	75%	43.30%	4	9	44%	1.02	(0.75)	
	May 2011	2	6	33%	47.14%	5	15	33%	0.00	(1.00)	
	April 2011	2	3	67%	47.14%	5	24	21%	1.84	(0.38)	
	March 2011	4	5	80%	40.00%	4	12	33%	1.86	(0.26)	
	MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	February 2012	1	1	100%	0.00%	676	685	99%	-0.12	(1.07)
		January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity		February 2012	6013	6878	87%	33.16%	152655	181538	84%	-7.42	(5.51)
		January 2012	6154	7128	86%	34.35%	163638	213425	77%	-18.98	(12.54)
	December 2011	7129	8342	85%	35.25%	146468	211961	69%	-31.71	(20.28)	
	November 2011	6503	7886	82%	38.03%	163123	223579	73%	-18.67	(12.35)	
	October 2011	8700	10055	87%	34.15%	184823	237839	78%	-20.80	(13.65)	
	September 2011	8589	10236	84%	36.74%	184172	246968	75%	-21.26	(13.92)	
	August 2011	10738	11621	92%	26.50%	223185	282452	79%	-34.73	(22.11)	
	July 2011	10308	12277	84%	36.70%	206428	290479	71%	-30.87	(19.77)	
	June 2011	10014	11475	87%	33.33%	213671	252729	85%	-7.89	(5.80)	
	May 2011	9363	10454	90%	30.57%	198810	236734	84%	-15.23	(10.26)	
	April 2011	8469	9413	90%	30.04%	201452	236745	85%	-13.03	(8.92)	
	March 2011	9304	10328	90%	29.89%	213333	252190	85%	-15.16	(10.21)	
	MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2011		1	1	100%	0.00%	2	2	100%	0.00	0.00	
November 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2011		1	1	100%	0.00%	4	4	100%	0.00	0.00	
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-3A Out of Service Cleared within 24 Hours Business Parity		February 2012	2	2	100%	0.00%	132	232	57%	-1.23	(1.75)
		January 2012	1	1	100%	0.00%	204	427	48%	-1.04	(1.63)
	December 2011	2	3	67%	47.14%	178	257	69%	0.10	(1.27)	
	November 2011	3	3	100%	0.00%	169	248	68%	-1.18	(1.72)	
	October 2011	0	1	0%	0.00%	168	270	62%	1.28	(0.81)	
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2011	2	2	100%	0.00%	195	269	72%	-0.87	(1.53)	
	July 2011	1	2	50%	50.00%	367	475	77%	0.92	(0.85)	
	June 2011	5	6	83%	37.27%	398	471	85%	0.08	(1.22)	
	May 2011	3	3	100%	0.00%	516	607	85%	-0.73	(1.44)	
	April 2011	2	2	100%	0.00%	419	607	69%	-0.95	(1.57)	
	March 2011	4	5	80%	40.00%	513	776	66%	-0.65	(1.40)	
	MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2011		1	1	100%	0.00%	2	3	67%	-0.61	(1.37)	
November 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	

	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0.00%	6	11	55%	-0.87	(1.53)
	March 2011	0	1	0%	0.00%	11	19	58%	1.14	(0.92)
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	February 2012	1	1	100%	0.00%	1045	1938	54%	-0.92	(1.56)
	January 2012	1	1	100%	0.00%	1296	3465	37%	-1.29	(1.79)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	1	0%	0.00%	1269	2136	59%	1.21	(0.86)
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0.00%	1261	1905	66%	-0.71	(1.43)
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	3	3	100%	0.00%	2671	3628	74%	-1.04	(1.63)
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	3	0%	0.00%	2810	3992	70%	2.67	0.18
	March 2011	1	2	50%	50.00%	3532	5195	68%	0.55	(1.06)
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	1	0%	0.00%	1269	2136	59%	1.21	(0.86)
	October 2011	1	1	100%	0.00%	1229	2051	60%	-0.82	(1.50)
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	2	2	100%	0.00%	3001	3667	82%	-0.67	(1.40)
	May 2011	1	2	50%	50.00%	3313	4157	80%	1.04	(0.79)
	April 2011	1	1	100%	0.00%	2810	3992	70%	-0.65	(1.39)
	March 2011	1	1	100%	0.00%	3532	5195	68%	-0.69	(1.42)
MR-3A Out of Service Cleared within 24 Hours PBX Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	1	100%	0.00%	3	3	100%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0.00%	7	8	88%	-0.36	(1.22)
MR-3A Out of Service Cleared within 24 Hours Residence Parity	February 2012	1	2	50%	50.00%	913	1706	54%	0.10	(1.34)
	January 2012	2	6	33%	47.14%	1092	3038	36%	0.13	(1.20)
	December 2011	0	1	0%	0.00%	1271	1889	67%	1.43	(0.73)
	November 2011	1	2	50%	50.00%	1100	1888	58%	0.24	(1.25)
	October 2011	2	5	40%	48.99%	1061	1781	60%	0.89	(0.73)
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	3	3	100%	0.00%	2304	3153	73%	-1.05	(1.64)
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	2	0%	0.00%	3019	4419	68%	2.08	(0.22)
MR-3B Out of Service Cleared within 24 Hours Business Parity	February 2012	1	1	100%	0.00%	49	68	72%	-0.62	(1.38)
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0.00%	98	140	70%	-0.65	(1.40)
	June 2011	2	2	100%	0.00%	101	123	82%	-0.65	(1.40)
	May 2011	1	2	50%	50.00%	111	148	75%	0.81	(0.91)
	April 2011	1	1	100%	0.00%	107	129	83%	-0.45	(1.27)
	March 2011	2	2	100%	0.00%	130	164	79%	-0.72	(1.44)
MR-3B Out of Service Cleared within 24 Hours Line Sharing Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	1	0%	0.00%	767	1012	76%	1.77	(0.58)
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours PBX Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	3	3	100%	0.00%	4	6	67%	-1.00	(1.61)
	June 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours Residence Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	1	0%	0.00%	230	328	70%	1.53	(0.68)
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00

	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0.00%	666	889	75%	-0.58	(1.35)
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0.00%	717	954	75%	1.74	(0.59)
	March 2011	0	1	0%	0.00%	710	1024	69%	1.50	(0.69)
MR-3C Out of Service Cleared within 24 Hours Business Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0.00%	36	38	95%	-0.23	(1.14)
	April 2011	1	1	100%	0.00%	44	50	88%	-0.37	(1.22)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0.00%	257	283	91%	-0.45	(1.27)
	April 2011	1	1	100%	0.00%	234	257	91%	-0.31	(1.19)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Line Splitting Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0.00%	286	313	91%	-0.31	(1.19)
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours PBX Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	February 2012	11	11	100%	0.00%	6	6	100%	0.00	0.00
	January 2012	19	19	100%	0.00%	6	6	100%	0.00	0.00
	December 2011	13	13	100%	0.00%	5	5	100%	0.00	0.00
	November 2011	20	20	100%	0.00%	1	1	100%	0.00	0.00
	October 2011	22	22	100%	0.00%	11	11	100%	0.00	0.00
	September 2011	12	12	100%	0.00%	2	2	100%	0.00	0.00
	August 2011	37	37	100%	0.00%	4	4	100%	0.00	0.00
	July 2011	19	20	95%	21.79%	6	6	100%	0.00	(1.45)
	June 2011	33	33	100%	0.00%	5	5	100%	0.00	0.00
	May 2011	34	34	100%	0.00%	9	9	100%	0.00	0.00
	April 2011	32	32	100%	0.00%	15	15	100%	0.00	0.00
	March 2011	26	26	100%	0.00%	7	7	100%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	February 2012	8	8	100%	0.00%	6	6	100%	0.00	0.00
	January 2012	11	11	100%	0.00%	6	6	100%	0.00	0.00
	December 2011	12	12	100%	0.00%	5	5	100%	0.00	0.00
	November 2011	15	15	100%	0.00%	1	1	100%	0.00	0.00
	October 2011	8	9	89%	31.43%	11	11	100%	0.00	(0.92)
	September 2011	9	9	100%	0.00%	2	2	100%	0.00	0.00
	August 2011	14	14	100%	0.00%	4	4	100%	0.00	0.00
	July 2011	14	14	100%	0.00%	6	6	100%	0.00	0.00
	June 2011	18	18	100%	0.00%	5	5	100%	0.00	0.00
	May 2011	14	14	100%	0.00%	9	9	100%	0.00	0.00
	April 2011	22	22	100%	0.00%	15	15	100%	0.00	0.00
	March 2011	16	17	94%	23.53%	7	7	100%	0.00	(1.33)
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0.00%	40	40	100%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	February 2012	69	80	86%	34.44%	1084	1983	55%	-5.56	(4.38)
	January 2012	72	85	85%	35.99%	1332	3530	38%	-8.83	(6.37)
	December 2011	91	93	98%	14.51%	1493	2199	68%	-6.06	(4.68)
	November 2011	69	71	97%	16.55%	1315	2187	60%	-6.28	(4.82)
	October 2011	87	90	97%	17.95%	1274	2100	61%	-6.85	(5.16)
	September 2011	107	109	98%	13.42%	1316	1966	67%	-6.75	(5.10)
	August 2011	110	110	100%	0.00%	1412	1943	73%	-6.26	(4.80)
	July 2011	79	82	96%	18.77%	2853	3833	74%	-4.50	(3.74)
June 2011	109	111	98%	13.30%	3192	3876	82%	-4.32	(3.62)	

	May 2011	106	107	99%	9.62%	3533	4394	80%	-4.80	(3.92)
	April 2011	94	94	100%	0.00%	3007	4207	71%	-6.06	(4.68)
	March 2011	163	168	97%	16.99%	3753	5426	69%	-7.70	(5.68)
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0.00%	4	4	100%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0.00%	9	9	100%	0.00	0.00
	April 2011	1	1	100%	0.00%	15	15	100%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	February 2012	2	2	100%	0.00%	1	1	100%	0.00	0.00
	January 2012	2	2	100%	0.00%	1	1	100%	0.00	0.00
	December 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	August 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	July 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	April 2011	2	2	100%	0.00%	3	4	75%	-0.67	(1.41)
	March 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	February 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - XDSL Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0.00%	62	63	98%	-0.13	(1.08)
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	February 2012	13	13	100%	0.00%	303	417	73%	-2.18	(2.32)
	January 2012	20	24	83%	37.27%	286	497	58%	-2.50	(2.52)
	December 2011	9	9	100%	0.00%	272	385	71%	-1.91	(2.16)
	November 2011	3	4	75%	43.30%	278	437	64%	-0.47	(1.29)
	October 2011	4	4	100%	0.00%	311	443	70%	-1.30	(1.79)
	September 2011	10	10	100%	0.00%	328	422	78%	-1.67	(2.02)
	August 2011	11	12	92%	27.64%	390	527	74%	-1.38	(1.84)
	July 2011	16	17	94%	23.53%	878	1190	74%	-1.89	(2.15)
	June 2011	8	8	100%	0.00%	872	1125	78%	-1.52	(1.92)
	May 2011	25	27	93%	26.19%	852	1163	73%	-2.24	(2.36)
	April 2011	15	15	100%	0.00%	861	1125	77%	-2.13	(2.30)
	March 2011	8	8	100%	0.00%	885	1235	72%	-1.77	(2.08)
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	October 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	July 2011	3	3	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0.00%	4	4	100%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Business Parity	February 2012	2	3	67%	47.14%	618	732	84%	0.85	(0.85)
	January 2012	4	5	80%	40.00%	726	1067	68%	-0.57	(1.35)
	December 2011	6	6	100%	0.00%	611	648	94%	-0.60	(1.36)
	November 2011	7	7	100%	0.00%	607	668	91%	-0.83	(1.51)
	October 2011	1	1	100%	0.00%	699	747	94%	-0.26	(1.16)
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	5	5	100%	0.00%	675	706	96%	-0.48	(1.29)
	July 2011	3	3	100%	0.00%	582	601	97%	-0.31	(1.19)
	June 2011	6	7	86%	34.99%	647	669	97%	1.62	(0.52)
	May 2011	4	4	100%	0.00%	707	727	97%	-0.34	(1.20)
	April 2011	2	2	100%	0.00%	653	700	93%	-0.38	(1.23)

MR-4A All Troubles Cleared within 48 Hours Centrex Parity	March 2011	5	5	100%	0.00%	824	869	95%	-0.52	(1.32)
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	1	1	100%	0.00%	18	19	95%	-0.23	(1.14)
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Centrex 21 Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	2	5	40%	-1.12	(1.68)
	December 2011	1	1	100%	0.00%	7	8	88%	-0.36	(1.22)
	November 2011	1	1	100%	0.00%	9	10	90%	-0.32	(1.19)
	October 2011	1	1	100%	0.00%	5	5	100%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0.00%	9	10	90%	-0.32	(1.19)
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0.00%	11	12	92%	-0.29	(1.18)
	March 2011	2	2	100%	0.00%	17	20	85%	-0.57	(1.34)
	MR-4A All Troubles Cleared within 48 Hours Line Sharing Parity	February 2012	1	1	100%	0.00%	4995	6264	80%	-0.50
January 2012		1	3	33%	47.14%	5587	9161	61%	0.98	(0.75)
December 2011		1	1	100%	0.00%	5239	5679	92%	-0.29	(1.18)
November 2011		1	1	100%	0.00%	4994	5876	85%	-0.42	(1.26)
October 2011		4	4	100%	0.00%	5299	5779	92%	-0.60	(1.37)
September 2011		1	1	100%	0.00%	4581	4908	93%	-0.27	(1.16)
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2011		3	3	100%	0.00%	4714	4905	96%	-0.35	(1.21)
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2011		3	3	100%	0.00%	4663	4939	94%	-0.42	(1.26)
March 2011		2	2	100%	0.00%	5893	6249	94%	-0.35	(1.21)
MR-4A All Troubles Cleared within 48 Hours Line Splitting Parity		February 2012	0	0	0%	0.00%	0	0	0%	0.00
	January 2012	0	1	0%	0.00%	5587	9161	61%	1.25	(0.83)
	December 2011	1	1	100%	0.00%	5239	5679	92%	-0.29	(1.18)
	November 2011	1	1	100%	0.00%	4994	5876	85%	-0.42	(1.26)
	October 2011	1	1	100%	0.00%	5299	5779	92%	-0.30	(1.18)
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	2	2	100%	0.00%	5224	5426	96%	-0.28	(1.17)
	May 2011	2	2	100%	0.00%	4991	5232	95%	-0.31	(1.19)
	April 2011	1	1	100%	0.00%	4663	4939	94%	-0.24	(1.15)
	March 2011	2	2	100%	0.00%	5893	6249	94%	-0.35	(1.21)
	MR-4A All Troubles Cleared within 48 Hours PBX Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00
January 2012		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2011		1	1	100%	0.00%	6	7	86%	-0.38	(1.23)
October 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2011		1	1	100%	0.00%	1	1	100%	0.00	0.00
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2011		1	1	100%	0.00%	7	8	88%	-0.36	(1.22)
MR-4A All Troubles Cleared within 48 Hours Residence Parity		February 2012	5	6	83%	37.27%	4377	5532	79%	-0.25
	January 2012	4	7	57%	49.49%	4861	8094	60%	0.16	(1.12)
	December 2011	1	2	50%	50.00%	4628	5031	92%	2.19	(0.38)
	November 2011	3	4	75%	43.30%	4387	5208	84%	0.51	(1.00)
	October 2011	8	8	100%	0.00%	4600	5032	91%	-0.87	(1.53)
	September 2011	4	4	100%	0.00%	3984	4271	93%	-0.54	(1.33)
	August 2011	1	1	100%	0.00%	4342	4584	95%	-0.24	(1.14)
	July 2011	3	3	100%	0.00%	4132	4304	96%	-0.35	(1.21)
	June 2011	2	2	100%	0.00%	4577	4757	96%	-0.28	(1.17)
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	4	4	100%	0.00%	5069	5380	94%	-0.50	(1.30)
	MR-4B All Troubles Cleared within 48 Hours Business Parity	February 2012	2	2	100%	0.00%	165	189	87%	-0.54
January 2012		1	1	100%	0.00%	153	195	78%	-0.52	(1.32)
December 2011		1	1	100%	0.00%	133	145	92%	-0.30	(1.18)
November 2011		1	1	100%	0.00%	151	175	86%	-0.40	(1.24)
October 2011		3	3	100%	0.00%	175	187	94%	-0.45	(1.27)
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2011		1	1	100%	0.00%	200	221	91%	-0.32	(1.20)
July 2011		1	1	100%	0.00%	171	182	94%	-0.25	(1.15)
June 2011		2	2	100%	0.00%	164	171	96%	-0.29	(1.18)
May 2011		2	2	100%	0.00%	166	174	95%	-0.31	(1.19)
April 2011		1	1	100%	0.00%	139	146	95%	-0.22	(1.14)
March 2011		3	3	100%	0.00%	181	189	96%	-0.36	(1.22)
MR-4B All Troubles Cleared within 48 Hours Line Sharing Parity		February 2012	0	0	0%	0.00%	0	0	0%	0.00
	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0.00%	1339	1456	92%	-0.30	(1.18)
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4B All Troubles Cleared within 48	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00

Hours PBX Parity	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00	
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2011	3	3	100%	0.00%	6	6	100%	0.00	0.00	
	June 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-4B All Troubles Cleared within 48 Hours Residence Parity	February 2012	0	1	0%	0.00%	1062	1208	88%	2.70	(0.29)
		January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		December 2011	2	2	100%	0.00%	954	1054	91%	-0.46	(1.28)
		November 2011	1	1	100%	0.00%	957	1172	82%	-0.47	(1.29)
October 2011		0	1	0%	0.00%	1096	1237	89%	2.79	(0.27)	
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2011		1	1	100%	0.00%	1175	1285	91%	-0.31	(1.19)	
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2011		1	1	100%	0.00%	1077	1171	92%	-0.30	(1.18)	
March 2011		1	1	100%	0.00%	1201	1330	90%	-0.33	(1.20)	
MR-4B All Troubles Cleared within 48 Hours Sub-Loop Unbundling Diagnostic		February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		January 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
		December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-4C All Troubles Cleared within 48 Hours Business Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		January 2012	1	1	100%	0.00%	159	169	94%	-0.25	(1.15)
		December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2011		3	3	100%	0.00%	138	138	100%	0.00	0.00	
October 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2011		2	2	100%	0.00%	190	193	98%	-0.18	(1.11)	
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2011		2	2	100%	0.00%	142	145	98%	-0.20	(1.12)	
April 2011		1	1	100%	0.00%	146	147	99%	-0.08	(1.05)	
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4C All Troubles Cleared within 48 Hours Centrex 21 Parity		February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		January 2012	1	1	100%	0.00%	2	2	100%	0.00	0.00
		December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-4C All Troubles Cleared within 48 Hours Line Sharing Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2011		1	1	100%	0.00%	757	764	99%	-0.10	(1.06)	
October 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2011		1	1	100%	0.00%	781	798	98%	-0.15	(1.09)	
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2011		2	2	100%	0.00%	876	889	99%	-0.17	(1.10)	
April 2011		1	1	100%	0.00%	799	808	99%	-0.11	(1.06)	
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4C All Troubles Cleared within 48 Hours Line Splitting Parity		February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2011	2	2	100%	0.00%	781	798	98%	-0.21	(1.13)	
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2011	1	1	100%	0.00%	822	833	99%	-0.12	(1.07)	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	1	1	100%	0.00%	799	808	99%	-0.11	(1.06)	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-4C All Troubles Cleared within 48 Hours PBX Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2011		1	1	100%	0.00%	2	2	100%	0.00	0.00	
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4C All Troubles Cleared within 48 Hours Residence Parity		February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00

	November 2011	2	2	100%	0.00%	619	626	99%	-0.15	(1.09)
	October 2011	3	3	100%	0.00%	615	621	99%	-0.17	(1.10)
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0.00%	698	712	98%	-0.14	(1.09)
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	February 2012	19	19	100%	0.00%	6	6	100%	0.00	0.00
	January 2012	26	26	100%	0.00%	6	6	100%	0.00	0.00
	December 2011	27	27	100%	0.00%	5	5	100%	0.00	0.00
	November 2011	31	31	100%	0.00%	1	1	100%	0.00	0.00
	October 2011	34	34	100%	0.00%	11	11	100%	0.00	0.00
	September 2011	25	25	100%	0.00%	2	2	100%	0.00	0.00
	August 2011	49	49	100%	0.00%	4	4	100%	0.00	0.00
	July 2011	29	29	100%	0.00%	6	6	100%	0.00	0.00
	June 2011	43	43	100%	0.00%	5	5	100%	0.00	0.00
	May 2011	46	46	100%	0.00%	9	9	100%	0.00	0.00
	April 2011	49	49	100%	0.00%	15	15	100%	0.00	0.00
	March 2011	42	42	100%	0.00%	7	7	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	February 2012	11	11	100%	0.00%	6	6	100%	0.00	0.00
	January 2012	15	15	100%	0.00%	6	6	100%	0.00	0.00
	December 2011	15	15	100%	0.00%	5	5	100%	0.00	0.00
	November 2011	22	22	100%	0.00%	1	1	100%	0.00	0.00
	October 2011	12	13	92%	26.65%	11	11	100%	0.00	(1.06)
	September 2011	9	9	100%	0.00%	2	2	100%	0.00	0.00
	August 2011	17	17	100%	0.00%	4	4	100%	0.00	0.00
	July 2011	15	15	100%	0.00%	6	6	100%	0.00	0.00
	June 2011	19	19	100%	0.00%	5	5	100%	0.00	0.00
	May 2011	20	20	100%	0.00%	9	9	100%	0.00	0.00
	April 2011	23	23	100%	0.00%	15	15	100%	0.00	0.00
	March 2011	21	21	100%	0.00%	7	7	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - XDSL Parity	February 2012	3	3	100%	0.00%	48	48	100%	0.00	0.00
	January 2012	4	4	100%	0.00%	85	85	100%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	1	100%	0.00%	58	58	100%	0.00	0.00
	October 2011	2	2	100%	0.00%	47	47	100%	0.00	0.00
	September 2011	1	1	100%	0.00%	40	40	100%	0.00	0.00
	August 2011	2	2	100%	0.00%	46	46	100%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0.00%	46	46	100%	0.00	0.00
	April 2011	1	1	100%	0.00%	53	53	100%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	February 2012	127	131	97%	17.21%	5577	6853	81%	-4.53	(3.76)
	January 2012	158	159	99%	7.91%	6190	9849	63%	-9.45	(6.75)
	December 2011	128	128	100%	0.00%	5877	6328	93%	-3.10	(2.89)
	November 2011	114	114	100%	0.00%	5645	6531	86%	-4.19	(3.55)
	October 2011	140	140	100%	0.00%	5959	6443	92%	-3.34	(3.03)
	September 2011	140	141	99%	8.39%	5248	5586	94%	-2.63	(2.60)
	August 2011	172	172	100%	0.00%	5830	6110	95%	-2.83	(2.72)
	July 2011	126	126	100%	0.00%	5316	5516	96%	-2.15	(2.31)
	June 2011	157	158	99%	7.93%	5871	6083	97%	-1.93	(2.17)
	May 2011	138	138	100%	0.00%	5734	5983	96%	-2.42	(2.47)
	April 2011	125	125	100%	0.00%	5315	5595	95%	-2.54	(2.54)
	March 2011	224	224	100%	0.00%	6632	6992	95%	-3.43	(3.09)
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	1	1	100%	0.00%	6	6	100%	0.00	0.00
	December 2011	1	1	100%	0.00%	5	5	100%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	August 2011	1	1	100%	0.00%	4	4	100%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0.00%	9	9	100%	0.00	0.00
	April 2011	1	1	100%	0.00%	15	15	100%	0.00	0.00
	March 2011	1	1	100%	0.00%	7	7	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	February 2012	2	2	100%	0.00%	1	1	100%	0.00	0.00
	January 2012	2	2	100%	0.00%	1	1	100%	0.00	0.00
	December 2011	3	3	100%	0.00%	0	0	0%	0.00	0.00
	November 2011	3	3	100%	0.00%	1	1	100%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	3	3	100%	0.00%	1	1	100%	0.00	0.00
	August 2011	3	3	100%	0.00%	1	1	100%	0.00	0.00
	July 2011	4	4	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	May 2011	3	3	100%	0.00%	1	1	100%	0.00	0.00
	April 2011	2	2	100%	0.00%	4	4	100%	0.00	0.00
	March 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	February 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	January 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	December 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - XDSL Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2012	3	3	100%	0.00%	90	91	99%	-0.18	(1.11)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00

	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2011	1	1	100%	0.00%	75	75	100%	0.00	0.00	
	July 2011	2	2	100%	0.00%	62	63	98%	-0.18	(1.11)	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	2	2	100%	0.00%	59	60	98%	-0.18	(1.11)	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	February 2012	16	16	100%	0.00%	1321	1493	88%	-1.44	(1.87)	
	January 2012	37	38	97%	16.01%	1456	1802	81%	-2.57	(2.56)	
	December 2011	15	15	100%	0.00%	1197	1311	91%	-1.19	(1.72)	
	November 2011	6	6	100%	0.00%	1214	1456	83%	-1.09	(1.66)	
	October 2011	7	7	100%	0.00%	1402	1559	90%	-0.88	(1.54)	
	September 2011	14	14	100%	0.00%	1288	1429	90%	-1.23	(1.75)	
	August 2011	14	14	100%	0.00%	1590	1761	90%	-1.22	(1.74)	
	July 2011	29	29	100%	0.00%	1553	1690	92%	-1.59	(1.96)	
	June 2011	14	14	100%	0.00%	1541	1665	93%	-1.06	(1.64)	
	May 2011	27	28	96%	18.56%	1449	1581	92%	-0.91	(1.55)	
	April 2011	20	20	100%	0.00%	1363	1469	93%	-1.24	(1.75)	
	March 2011	10	10	100%	0.00%	1516	1654	92%	-0.95	(1.58)	
	MR-4E All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	February 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
		January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2011		1	1	100%	0.00%	1	1	100%	0.00	0.00	
October 2011		1	1	100%	0.00%	0	0	0%	0.00	0.00	
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2011		1	1	100%	0.00%	1	1	100%	0.00	0.00	
July 2011		3	3	100%	0.00%	0	0	0%	0.00	0.00	
June 2011		1	1	100%	0.00%	0	0	0%	0.00	0.00	
May 2011		2	2	100%	0.00%	1	1	100%	0.00	0.00	
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-5A All Troubles Cleared within 4 Hours DSO Parity		February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		January 2012	0	1	0%	0.00%	55	96	57%	1.15	(0.90)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-5A All Troubles Cleared within 4 Hours DS1 Parity	February 2012	2	2	100%	0.00%	36	48	75%	-0.80	(1.49)
		January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2011		5	5	100%	0.00%	38	52	73%	-1.30	(1.79)	
November 2011		2	3	67%	47.14%	52	58	90%	1.27	(0.70)	
October 2011		1	1	100%	0.00%	33	47	70%	-0.64	(1.39)	
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2011		1	4	25%	43.30%	38	46	83%	2.92	0.15	
July 2011		1	1	100%	0.00%	45	52	87%	-0.39	(1.24)	
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2011		0	1	0%	0.00%	38	53	72%	1.58	(0.67)	
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-5A All Troubles Cleared within 4 Hours DS3 Parity		February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		January 2012	1	1	100%	0.00%	2	2	100%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-5A All Troubles Cleared within 4 Hours E911 Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2011		1	1	100%	0.00%	2	2	100%	0.00	0.00	
MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DSO Capable Diagnostic		February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		January 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2011	0	1	0%	0.00%	0	0	0%	0.00	0.00	
	September 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00	
	August 2011	0	1	0%	0.00%	0	0	0%	0.00	0.00	
	July 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	February 2012	18	23	78%	41.25%	36	48	75%	-0.30	(1.18)
		January 2012	77	107	72%	44.92%	56	85	66%	-0.88	(1.54)
December 2011		35	47	74%	43.60%	38	52	73%	-0.16	(1.09)	
November 2011		38	43	88%	32.06%	52	58	90%	0.21	(1.06)	
October 2011		39	43	91%	29.05%	33	47	70%	-2.12	(2.29)	
September 2011		35	41	85%	35.34%	33	40	83%	-0.34	(1.21)	
August 2011		35	42	83%	37.27%	38	46	83%	-0.09	(1.05)	

	July 2011	37	47	79%	40.93%	45	52	87%	1.14	(0.54)	
	June 2011	38	47	81%	39.35%	56	65	86%	0.80	(0.70)	
	May 2011	34	42	81%	39.27%	35	46	76%	-0.53	(1.32)	
	April 2011	50	60	83%	37.27%	38	53	72%	-1.37	(1.83)	
	March 2011	32	44	73%	44.54%	42	59	71%	-0.17	(1.10)	
MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS3 Capable Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	March 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	MR-5A All Troubles Cleared within 4 Hours Frame Relay Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2011		1	1	100%	0.00%	5	8	63%	-0.73	(1.44)	
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-5A All Troubles Cleared within 4 Hours LIS Trunk Parity		February 2012	2	2	100%	0.00%	1	1	100%	0.00	0.00
		January 2012	1	1	100%	0.00%	1	1	100%	0.00	0.00
	December 2011	2	3	67%	47.14%	2	2	100%	0.00	(1.15)	
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00	
	August 2011	1	2	50%	50.00%	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	1	2	50%	50.00%	0	0	0%	0.00	0.00	
	March 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00	
	MR-5A All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		January 2012	1	1	100%	0.00%	2	2	100%	0.00	0.00
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2011		1	1	100%	0.00%	2	3	67%	-0.61	(1.37)	
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2011		1	1	100%	0.00%	0	0	0%	0.00	0.00	
May 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2011		2	2	100%	0.00%	2	2	100%	0.00	0.00	
MR-5A All Troubles Cleared within 4 Hours UDIT DS1 Parity		February 2012	2	2	100%	0.00%	36	48	75%	-0.80	(1.49)
		January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2011	1	1	100%	0.00%	38	53	72%	-0.62	(1.38)	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	February 2012	44	52	85%	36.08%	36	48	75%	-1.11	(1.67)
		January 2012	85	113	75%	43.17%	56	85	66%	-1.37	(1.83)
December 2011		63	82	77%	42.19%	38	52	73%	-0.48	(1.29)	
November 2011		69	77	90%	30.51%	62	58	90%	0.01	(1.17)	
October 2011		82	100	82%	38.42%	33	47	70%	-1.46	(1.89)	
September 2011		52	62	84%	36.78%	34	41	83%	-0.12	(1.08)	
August 2011		45	60	75%	43.30%	38	46	83%	1.02	(0.57)	
July 2011		64	78	82%	38.38%	45	52	87%	0.73	(0.74)	
June 2011		55	69	80%	40.22%	56	65	86%	1.08	(0.54)	
May 2011		57	72	79%	40.61%	35	46	76%	-0.38	(1.23)	
April 2011		52	58	90%	30.45%	38	53	72%	-2.10	(2.28)	
March 2011		77	94	82%	38.49%	42	59	71%	-1.43	(1.87)	
MR-5B All Troubles Cleared within 4 Hours DS0 Parity		February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2011	0	1	0%	0.00%	52	72	72%	1.60	(0.66)	
	April 2011	1	1	100%	0.00%	48	65	74%	-0.59	(1.36)	
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-5B All Troubles Cleared within 4 Hours DS1 Parity	February 2012	1	1	100%	0.00%	25	35	71%	-0.62	(1.38)
		January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2011		1	1	100%	0.00%	45	63	71%	-0.63	(1.38)	
June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00		

	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	February 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
E911 Parity	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	February 2012	7	9	78%	41.57%	25	35	71%	-0.38	(1.23)
Enhanced Extended Loops - DS1 Capable	January 2012	15	29	52%	49.97%	69	91	76%	2.64	0.33
Parity	December 2011	15	19	79%	40.77%	56	72	78%	-0.11	(1.07)
	November 2011	14	17	82%	38.12%	33	50	66%	-1.23	(1.75)
	October 2011	21	23	91%	28.18%	37	44	84%	-0.77	(1.47)
	September 2011	15	16	94%	24.21%	40	48	83%	-0.97	(1.59)
	August 2011	25	31	81%	39.51%	59	75	79%	-0.23	(1.14)
	July 2011	13	14	93%	25.75%	45	63	71%	-1.61	(1.98)
	June 2011	18	19	95%	22.33%	41	63	65%	-2.38	(2.45)
	May 2011	11	17	65%	47.79%	28	43	65%	0.03	(1.16)
	April 2011	19	23	83%	37.90%	41	60	68%	-1.25	(1.76)
	March 2011	9	16	56%	49.61%	38	52	73%	1.33	(0.41)
MR-5B All Troubles Cleared within 4 Hours	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
ISDN Primary Parity	January 2012	1	1	100%	0.00%	31	47	66%	-0.71	(1.43)
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
LIS Trunk Parity	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	1	2	50%	50.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
UDIT Above DS1 Level Parity	January 2012	1	1	100%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	February 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
UDIT DS1 Parity	January 2012	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0.00%	28	43	65%	-0.72	(1.44)
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	February 2012	12	13	92%	26.65%	25	35	71%	-1.42	(1.87)
Unbundled Loop - DS1 Capable Parity	January 2012	14	26	54%	49.85%	69	91	76%	2.31	0.15
	December 2011	12	12	100%	0.00%	56	72	78%	-1.71	(2.04)
	November 2011	11	15	73%	44.22%	33	50	66%	-0.53	(1.32)
	October 2011	12	12	100%	0.00%	37	44	84%	-1.34	(1.81)
	September 2011	9	11	82%	38.57%	40	48	83%	0.12	(1.16)
	August 2011	11	15	73%	44.22%	59	75	79%	0.46	(0.91)
	July 2011	12	15	80%	40.00%	45	63	71%	-0.66	(1.40)
	June 2011	11	16	69%	46.35%	41	63	65%	-0.28	(1.17)
	May 2011	11	12	92%	27.64%	28	43	65%	-1.71	(2.04)
	April 2011	10	12	83%	37.27%	41	60	68%	-1.02	(1.62)
	March 2011	12	14	86%	34.99%	38	52	73%	-0.95	(1.58)
MR-6A Mean Time to Restore Basic Rate	February 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
ISDN Parity	January 2012	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	December 2011	0.27986111	1	06:43	0.00%	0.353472222	2	04:14	1.35	(0.59)
	November 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00
	May 2011	0.07638889	1	01:50	0.00%	0.550694444	4	03:18	-0.61	(1.37)
	April 2011	0	0	00:00	0.00%	0	0	00:00	0.00	0.00

	March 2011		0	0	00:00	0.00%	0	0	00:00	0.00	0.00
MR-6A Mean Time to Restore Business Parity	February 2012	3.21875	3	01:45	87.57%		0	732	06:33	-0.24	(1.14)
	January 2012	7.10694444	5	10:07	85.00%		0	1066	19:25	-0.50	(1.31)
	December 2011	5.97430556	6	23:54	45.49%		0	648	21:58	0.18	(0.70)
	November 2011	3.85902778	7	13:14	40.97%		0	668	23:35	-1.15	(1.70)
	October 2011	1.07986111	1	01:55	0.00%		0	746	23:33	0.12	(0.68)
	September 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	August 2011	2.22222222	5	10:40	51.32%		0	706	20:35	-1.21	(1.74)
	July 2011	2.79722222	3	22:23	9.72%		0	600	17:16	0.64	(0.53)
	June 2011	7.85347222	7	02:56	72.15%	410.8375		668	14:46	2.08	0.12
	May 2011	4.38541667	4	02:19	45.35%		0	727	14:09	1.68	(0.04)
	April 2011	1.01527778	2	12:11	62.64%		0	700	19:48	-0.58	(1.35)
	March 2011	2.86666667	5	13:46	45.49%		0	867	20:35	-0.74	(1.45)
MR-6A Mean Time to Restore Centrex Parity	February 2012		0	00:00	0.00%		0	0	00:00	0.00	0.00
	January 2012		0	00:00	0.00%		0	0	00:00	0.00	0.00
	December 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	November 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	October 2011	1.31111111	1	07:28	0.00%	17.27569444		19	21:49	0.61	(0.38)
	September 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	August 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	July 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	June 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	May 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	April 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	March 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
MR-6A Mean Time to Restore Centrex 21 Parity	February 2012		0	00:00	0.00%		0	0	00:00	0.00	0.00
	January 2012	0.99930556	1	23:59	0.00%	13.28611111		5	15:46	-0.65	(1.39)
	December 2011	0.91736111	1	22:01	0.00%	6.93194444		8	20:48	0.05	(0.95)
	November 2011	1.10277778	1	02:28	0.00%	9.75486111		10	23:25	0.16	(0.67)
	October 2011	0.89097222	1	21:23	0.00%	4.532638889		5	21:45	-0.23	(1.14)
	September 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	August 2011	0.11388889	1	02:44	0.00%	10.82638889		10	01:59	-1.33	(1.81)
	July 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	June 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	May 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	April 2011	0.91458333	1	21:57	0.00%	10.76666667		12	21:32	0.02	(0.93)
	March 2011	2.36388889	2	04:22	5.69%	23.35972222		20	04:02	0.02	(0.64)
MR-6A Mean Time to Restore Line Sharing Parity	February 2012	0.63958333	1	15:21	0.00%		0	6264	12:49	-0.54	(1.33)
	January 2012	6.34305556	3	02:45	162.92%		0	9159	01:55	0.03	(0.91)
	December 2011	0.75069444	1	18:01	0.00%		0	5678	23:56	-0.29	(1.18)
	November 2011	1.47708333	1	11:27	0.00%		0	5875	03:52	0.32	(0.56)
	October 2011	4.55277778	4	03:19	53.33%		0	5772	01:49	0.09	(0.79)
	September 2011	0.93819444	1	22:31	0.00%		0	4906	00:06	-0.07	(1.05)
	August 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	July 2011	2.27708333	3	18:13	31.39%		0	4903	20:31	-0.19	(1.12)
	June 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	May 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	April 2011	4.41111111	3	11:17	39.72%		0	4936	21:20	1.04	(0.12)
	March 2011	2.25416667	2	03:03	34.58%		0	6244	21:47	0.41	(0.55)
MR-6A Mean Time to Restore Line Splitting Parity	February 2012		0	00:00	0.00%		0	0	00:00	0.00	0.00
	January 2012	2.11319444	1	02:43	0.00%		0	9159	01:55	0.02	(0.77)
	December 2011	1.22083333	1	05:18	0.00%		0	5678	23:56	0.26	(0.52)
	November 2011	1.49097222	1	11:47	0.00%		0	5875	03:52	0.33	(0.56)
	October 2011	0.23888889	1	05:44	0.00%		0	5772	01:49	-0.64	(1.39)
	September 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	August 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	July 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	June 2011	1.05625	2	12:40	46.32%		0	5418	18:24	-0.29	(1.18)
	May 2011	1.96666667	2	23:36	3.96%		0	5231	18:48	0.11	(0.50)
	April 2011	0.29166667	1	07:00	0.00%		0	4936	21:20	-0.62	(1.37)
	March 2011	1.51041667	2	18:07	13.68%		0	6244	21:47	-0.28	(1.17)
MR-6A Mean Time to Restore PBX Parity	February 2012		0	00:00	0.00%		0	0	00:00	0.00	0.00
	January 2012		0	00:00	0.00%		0	0	00:00	0.00	0.00
	December 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	November 2011	0.15763889	1	03:47	0.00%	7.097916667		7	00:20	-0.57	(1.35)
	October 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	September 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	August 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	July 2011	0.94583333	1	22:42	0.00%	0.934027778		1	22:25	0.00	0.00
	June 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	May 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	April 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	March 2011	0.06180556	1	01:29	0.00%	2.773611111		7	09:31	-0.42	(1.26)
MR-6A Mean Time to Restore Residence Parity	February 2012	8.49305556	6	09:58	88.33%		0	5532	13:39	-0.22	(1.14)
	January 2012	19.5368056	7	18:59	248.54%		0	8093	02:47	0.95	(0.40)
	December 2011	3.95763889	2	23:29	141.74%		0	5030	00:12	1.67	0.04
	November 2011	6.05208333	4	12:19	128.89%		0	5207	04:26	0.67	(0.49)
	October 2011	8.6125	8	01:50	48.61%		0	5026	02:09	-0.03	(1.02)
	September 2011	2.55069444	4	15:18	41.39%		0	4270	00:18	-0.82	(1.50)
	August 2011	0.86597222	1	20:47	0.00%		0	4584	22:21	-0.09	(1.05)
	July 2011	1.925	3	15:24	21.74%		0	4303	20:58	-0.45	(1.28)
	June 2011	2.00694444	2	00:05	11.46%		0	4750	18:54	0.25	(0.42)
	May 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	April 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	March 2011	4.67361111	4	04:02	15.14%		0	5377	21:58	0.68	(0.45)
MR-6B Mean Time to Restore Business Parity	February 2012	1.50138889	2	18:01	0.032638889	180.2416667		189	22:53	-0.26	(1.16)
	January 2012	0.14097222	1	03:23	0	263.1354167		195	08:23	-0.88	(1.54)
	December 2011	0.89791667	1	21:33	0	110.4701389		145	18:17	0.14	(0.71)
	November 2011	0.875	1	21:00	0	163.1055556		173	22:38	-0.07	(1.04)
	October 2011	2.52291667	3	20:11	0.082638889	146.3875		187	18:47	0.15	(0.75)
	September 2011		0	00:00	0.00%		0	0	00:00	0.00	0.00
	August 2011	0.10069444	1	02:25	0	203.6659722		221	22:07	-0.78	(1.47)
	July 2011	0.34097222	1	08:11	0	149.5583333		182	19:43	-0.66	(1.40)
	June 2011	1.06875	2	12:49	0.211805556	134.4805556		171	18:52	-0.20	(1.12)
	May 2011	2.03680556	2	00:26	0.122222222	136.1194444		174	18:47	0.40	(0.51)
	April 2011	0.22777778	1	05:28	0	94.15208333		146	15:29	-0.63	(1.38)
	March 2011	2.04097222	3	16:20	0.54375	135.8034722		189	17:15	-0.09	(1.06)
MR-6B Mean Time to Restore Line Sharing	February 2012		0	00:00			0	0	00:00	0.00	0.00

Parity	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2011	1.07847222	1	01:53	0	0	1455	20:34	0.22	(0.49)	
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-6B Mean Time to Restore PBX Parity	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
		January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
		December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
October 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
September 2011		0.30833333	1	07:24	0	0.044444444	1	01:04	0.00	0.00	
August 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
July 2011		1.14513889	3	09:10	0.441666667	4.393055556	6	17:34	-1.18	(1.72)	
June 2011		0.75277778	2	09:02	0.288888889	0	0	00:00	0.00	0.00	
May 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
April 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
March 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6B Mean Time to Restore Residence Parity		February 2012	2.03472222	1	00:50	0	0	1207	01:38	0.90	(0.28)
		January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
		December 2011	2.56041667	2	06:43	0.406944444	0	1054	22:28	0.53	(0.52)
	November 2011	1.21944444	1	05:16	0	0	1172	05:31	-0.01	(1.00)	
	October 2011	2.11944444	1	02:52	0	0	1237	00:52	1.24	(0.21)	
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2011	0.29305556	1	07:02	0	0	1284	20:47	-0.69	(1.42)	
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2011	1.15416667	1	03:42	0	0	1171	20:30	0.34	(0.47)	
	March 2011	1.93541667	1	22:27	0	0	1330	22:37	1.18	(0.23)	
	MR-6B Mean Time to Restore Sub-Loop Unbundling Diagnostic	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
		January 2012	1.98055556	1	23:32	0	0	0	00:00	0.00	0.00
		December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
November 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
October 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
September 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
August 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
July 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
June 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
May 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
April 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
March 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6C Mean Time to Restore Business Parity		February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
		January 2012	0.15208333	1	03:39	0	69.64444444	123	13:35	-0.37	(1.22)
		December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0.13055556	1	03:08	0	19.09305556	84	05:27	-0.21	(1.13)	
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2011	0.29861111	2	03:35	0.146527778	41.525	123	08:06	-0.50	(1.30)	
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2011	0.04583333	1	01:06	0	19.25625	75	06:10	-0.40	(1.24)	
	April 2011	0.07847222	1	01:53	0	28.96875	91	07:38	-0.48	(1.29)	
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-6C Mean Time to Restore Centrex 21 Parity	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
		January 2012	0.07430556	1	01:47	0	0.292361111	1	07:01	0.00	0.00
		December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
November 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
October 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
September 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
August 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
July 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
June 2011		0.00069444	1	00:01	0	0	0	00:00	0.00	0.00	
May 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
April 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
March 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6C Mean Time to Restore Line Sharing Parity		February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
		January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
		December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0.20208333	1	04:51	0	146.7472222	413	08:32	-0.29	(1.18)	
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2011	0.05416667	1	01:18	0	230.2944444	467	11:50	-0.63	(1.38)	
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2011	0.03263889	1	00:47	0	182.4145833	437	10:01	-0.66	(1.40)	
	April 2011	0.07847222	1	01:53	0	170.3472222	412	09:55	-0.60	(1.36)	
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-6C Mean Time to Restore Line Splitting Parity	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
		January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
		December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
November 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
October 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
September 2011		0.10486111	1	02:31	0	230.2944444	467	11:50	-0.55	(1.34)	
August 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
July 2011		0.09791667	1	02:21	0	227.8020833	497	11:00	-0.62	(1.38)	
June 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
May 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
April 2011		0.70902778	1	17:01	0	170.3472222	412	09:55	0.53	(0.60)	
March 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6C Mean Time to Restore Residence Parity		February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
		January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
		December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00

	November 2011	0.07083333	2	00:51	0.043055556	127.6541667	329	09:19	-0.93	(1.57)
	October 2011	0.11736111	3	00:56	0.029861111	150.2229167	353	10:13	-1.22	(1.74)
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0.00416667	1	00:06	0	215.95	450	11:31	-0.78	(1.47)
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Dark Fiber - IOF Parity	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0.11180556	1	02:41	0	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0.00625	3	00:03	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore DS0 Parity	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.26875	1	06:27	0	41.07847222	91	10:50	-0.18	(1.11)
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore DS1 Parity	February 2012	0.08055556	2	00:58	0	5.672222222	38	03:35	-1.31	(1.79)
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0.46527778	5	02:14	0.028472222	5.935416667	45	03:10	-0.83	(1.50)
	November 2011	0.40486111	3	03:14	0.074305556	5.05625	51	02:23	0.83	(0.47)
	October 2011	0.15694444	1	03:46	0	6.977083333	44	03:48	-0.01	(1.01)
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	1.05972222	4	06:21	0.245833333	6.357638889	39	03:55	0.94	(0.47)
	July 2011	0.11041667	1	02:39	0	4.938888889	47	02:31	0.06	(0.94)
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0.18680556	1	04:29	0	7.259027778	45	03:52	0.16	(0.78)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore DS3 Parity	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.05069444	1	01:13	0	0.134722222	2	01:37	-0.22	(1.13)
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore E911 Parity	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0.02083333	1	00:30	0	0.003472222	1	00:05	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.12013889	1	02:53	0	0	0	00:00	0.00	0.00
	December 2011	0.08263889	1	01:59	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2011	0.30902778	1	07:25	0	0	0	00:00	0.00	0.00
	September 2011	0.23541667	2	02:49	0.061111111	0	0	00:00	0.00	0.00
	August 2011	6.25277778	1	06:04	0	0	0	00:00	0.00	0.00
	July 2011	0.09513889	1	02:17	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	February 2012	2.92430556	23	03:03	0.071527778	5.672222222	38	03:35	-0.73	(1.44)
	January 2012	18.8625	107	04:14	0.233333333	13.63611111	76	04:18	-0.10	(1.06)
	December 2011	6.50833333	47	03:19	0.122222222	5.935416667	45	03:10	0.32	(0.80)
	November 2011	4.99166667	43	02:47	0.082638889	5.05625	51	02:23	1.12	(0.35)
	October 2011	4.84861111	43	02:42	0.074305556	6.977083333	44	03:48	-1.19	(1.72)
	September 2011	4.09375	41	02:24	0.073611111	4.722916667	37	03:04	-1.42	(1.86)
	August 2011	5.4125	42	03:06	0.097222222	6.357638889	39	03:55	-0.74	(1.45)
	July 2011	6.28194444	46	03:17	0.120833333	4.938888889	47	02:31	1.60	(0.32)
	June 2011	6.30625	46	03:17	0.131944444	6.607638889	61	02:36	1.57	(0.17)
	May 2011	5.97847222	41	03:30	0.11875	6.759027778	42	03:52	-0.52	(1.32)
	April 2011	7.50486111	60	03:00	0.113194444	7.259027778	45	03:52	-1.17	(1.71)
	March 2011	6.95833333	44	03:48	0.142361111	11.68125	53	05:17	-0.99	(1.60)
MR-6D Mean Time to Restore Enhanced Extended Loops - DS3 Capable Diagnostic	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0.11180556	1	02:41	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	

		September 2011	0	0	00:00	0	0	0	0	00:00	0.00	0.00
		August 2011	0.02013889	1	00:29	0	0	0	0	00:00	0.00	0.00
		July 2011	0	0	00:00	0	0	0	0	00:00	0.00	0.00
		June 2011	0.11180556	1	02:41	0	0	0	0	00:00	0.00	0.00
		May 2011	0	0	00:00	0	0	0	0	00:00	0.00	0.00
		April 2011	0.04652778	1	01:07	0	0	0	0	00:00	0.00	0.00
		March 2011	0.025	1	00:36	0	0	0	0	00:00	0.00	0.00
MR-6D	Mean Time to Restore Frame Relay Parity	February 2012	0	0	00:00	0	0	0	0	00:00	0.00	0.00
		January 2012	0	0	00:00	0	0	0	0	00:00	0.00	0.00
		December 2011	0	0	00:00	0	0	0	0	00:00	0.00	0.00
		November 2011	0	0	00:00	0	0	0	0	00:00	0.00	0.00
		October 2011	0	0	00:00	0	0	0	0	00:00	0.00	0.00
		September 2011	0	0	00:00	0	0	0	0	00:00	0.00	0.00
		August 2011	0	0	00:00	0	0	0	0	00:00	0.00	0.00
		July 2011	0	0	00:00	0	0	0	0	00:00	0.00	0.00
		June 2011	0.00069444	1	00:01	0	1.710416667	8	05:08	-1.13	(1.69)	
		May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
		April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
		March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6D	Mean Time to Restore LIS Trunk Parity	February 2012	0.05	2	00:36	0.004166667	0.067361111	1	01:37	0.00	0.00	
		January 2012	0.07222222	1	01:44	0	0.127083333	1	03:03	0.00	0.00	
		December 2011	0.2625	3	02:06	0.099305556	0.185416667	2	02:13	-0.06	(1.04)	
		November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
		October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
		September 2011	0.00625	1	00:09	0	0.019444444	1	00:28	0.00	0.00	
		August 2011	0.94652778	2	11:21	0.620138889	0	0	00:00	0.00	0.00	
		July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
		June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
		May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
		April 2011	0.23888889	2	02:52	0.106944444	0	0	00:00	0.00	0.00	
		March 2011	0.05208333	2	00:37	0.022916667	0	0	00:00	0.00	0.00	
MR-6D	Mean Time to Restore UDIT Above DS1 Level Parity	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
		January 2012	0.00069444	1	00:01	0	0.134722222	2	01:37	-0.87	(1.53)	
		December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
		November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
		October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
		September 2011	0.09930556	1	02:23	0	0.4625	3	03:42	-0.51	(1.31)	
		August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
		July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
		June 2011	0.14305556	1	03:26	0	0	0	00:00	0.00	0.00	
		May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
		April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
		March 2011	0.06458333	2	00:46	0.015277778	0	0	00:00	0.00	0.00	
MR-6D	Mean Time to Restore UDIT DS1 Parity	February 2012	0.11458333	2	01:22	0.013194444	5.672222222	38	03:35	-1.10	(1.67)	
		January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00	
		December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
		November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
		October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
		September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
		August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
		July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
		June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
		May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
		April 2011	0.05138889	1	01:14	0	7.259027778	45	03:52	-0.69	(1.42)	
		March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6D	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	February 2012	1.94305556	19	02:27	0.038194444	0.820833333	6	03:17	-1.11	(1.67)	
		January 2012	6.35347222	26	05:52	0.226388889	0.572916667	4	03:26	1.64	(0.58)	
		December 2011	3.97361111	27	03:32	0.15625	0.353472222	2	04:14	-0.65	(1.39)	
		November 2011	4.79513889	31	03:43	0.113888889	0.054861111	1	01:19	0.00	0.00	
		October 2011	4.44722222	34	03:08	0.165972222	1.029166667	8	03:05	0.06	(1.28)	
		September 2011	3.21805556	25	03:05	0.080555556	0.339583333	2	04:04	-0.86	(1.52)	
		August 2011	6.675	49	03:16	0.124305556	0.170833333	3	01:22	5.71	0.07	
		July 2011	5.25555556	29	04:21	0.222222222	0.324305556	5	01:33	9.02	0.21	
		June 2011	5.62708333	43	03:08	0.082638889	0.936111111	3	07:29	-0.84	(1.51)	
		May 2011	5.61527778	46	02:56	0.049305556	0.615277778	5	02:57	-0.02	(1.02)	
		April 2011	7.275	49	03:34	0.097222222	1.405555556	12	02:49	1.54	(0.25)	
		March 2011	5.90972222	42	03:23	0.118055556	0.788194444	5	03:47	-0.24	(1.14)	
MR-6D	Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	February 2012	1.61597222	11	03:32	0.065972222	0.820833333	6	03:17	0.30	(0.78)	
		January 2012	2.53194444	15	04:03	0.088194444	0.572916667	4	03:26	0.39	(0.84)	
		December 2011	1.92361111	15	03:05	0.063888889	0.353472222	2	04:14	-1.03	(1.63)	
		November 2011	3.50486111	22	03:49	0.091666667	0.054861111	1	01:19	0.00	0.00	
		October 2011	4.60555556	13	08:30	0.572222222	1.029166667	8	03:05	5.55	(0.43)	
		September 2011	0.96736111	9	02:35	0.040277778	0.339583333	2	04:04	-1.22	(1.74)	
		August 2011	3.06736111	17	04:20	0.209722222	0.170833333	3	01:22	8.44	(0.19)	
		July 2011	2.95138889	15	04:43	0.170138889	0.324305556	5	01:33	9.58	0.37	
		June 2011	2.61736111	19	03:18	0.086805556	0.936111111	3	07:29	-0.78	(1.47)	
		May 2011	3.62986111	20	04:21	0.181944444	0.615277778	5	02:57	1.38	(0.88)	
		April 2011	3.03125	23	03:10	0.059027778	1.405555556	12	02:49	0.65	(0.66)	
		March 2011	4.76180556	21	05:27	0.279166667	0.788194444	5	03:47	0.92	(0.83)	
MR-6D	Mean Time to Restore Unbundled Loop - DS1 Capable Parity	February 2012	5.92361111	52	02:44	0.094444444	5.672222222	38	03:35	-1.44	(1.88)	
		January 2012	15.94791667	112	03:25	0.132638889	13.636111111	76	04:18	-1.23	(1.75)	
		December 2011	9.64305556	81	02:51	0.084722222	5.935416667	45	03:10	-0.69	(1.42)	
		November 2011	8.40833333	77	02:37	0.070833333	5.05625	51	02:23	0.77	(0.57)	
		October 2011	13.3201389	100	03:12	0.141666667	6.977083333	44	03:48	-0.78	(1.47)	
		September 2011	7.52083333	62	02:55	0.156944444	4.757638889	38	03:00	-0.22	(1.13)	
		August 2011	8.96805556	60	03:35	0.145833333	6.357638889	39	03:55	-0.32	(1.19)	
		July 2011	9.55486111	78	02:56	0.093055556	4.938888889	47	02:31	1.00	(0.48)	
		June 2011	8.97916667	68	03:10	0.118055556	6.607638889	61	02:36	1.43	(0.28)	
		May 2011	9.275	72	03:06	0.096527778	6.759027778	42	03:52	-1.26	(1.76)	
		April 2011	6.10555556	57	02:34	0.071527778	7.259027778	45	03:52	-1.72	(2.05)	
		March 2011	11.8152778	90	03:09	0.125	11.68125	53	05:17	-1.68	(2.02)	
MR-6D	Mean Time to Restore Unbundled Loop - XDSL Parity	February 2012	0.57708333	3	04:37	0.075	5.672222222	38	03:35	0.62	(0.59)	
		January 2012	0.46041667	4	02:46	0.046527778	13.636111111	76	04:18	-0.62	(1.38)	
		December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
		November 2011	0.18194444	1	04:22	0	5.05625	51	02:23	1.13	(0.30)	
		October 2011	0.44513889	2	05:20	0.174305556	6.977083333	44	03:48	0.49	(0.37)	
		September 2011	0.10902778	1	02:37	0	4.722916667	37	03:04	-0.21	(1.13)	
		August 2011	0.13055556	2	01:34	0.028472222	6.357638889	39	03:55	-0.65	(1.40)	

	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.2875	1	06:54	0	6.759027778	42	03:52	0.95	(0.35)
	April 2011	0.02569444	1	00:37	0	7.259027778	45	03:52	-0.85	(1.52)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop Analog Parity	February 2012	65.7715278	131	12:03	0.502777778	0	6614	11:21	-6.69	(5.07)
	January 2012	90.1118056	159	13:36	0.4375	0	9623	00:50	-9.71	(6.90)
	December 2011	51.6625	128	09:41	0.263194444	0	6046	23:08	-6.98	(5.24)
	November 2011	44.2618056	114	09:19	0.290972222	0	6228	02:45	-7.83	(5.76)
	October 2011	52.5944444	140	09:01	0.273611111	0	6147	00:49	-5.96	(4.62)
	September 2011	54.2881944	141	09:14	0.331944444	0	5314	23:06	-7.62	(5.63)
	August 2011	59.125	172	08:15	0.250694444	0	5810	20:56	-9.02	(6.48)
	July 2011	45.1395833	126	08:36	0.26875	0	5248	19:55	-6.16	(4.75)
	June 2011	51.6868056	158	07:51	0.309027778	0	5805	17:53	-4.58	(3.79)
	May 2011	39.9895833	138	06:57	0.207638889	0	5598	18:12	-2.22	(2.35)
	April 2011	43.9347222	125	08:26	0.171527778	0	5278	20:35	-5.87	(4.57)
	March 2011	88.6840278	224	09:30	0.261805556	0	6602	21:01	-9.31	(6.66)
	MR-6D Mean Time to Restore Unbundled Loop ISDN Capable Parity	February 2012	0	0	00:00	0	0	0	00:00	0.00
January 2012		0.29236111	1	07:01	0	0.572916667	4	03:26	1.16	(0.82)
December 2011		1.125	1	03:00	0	0.353472222	2	04:14	12.42	(1.01)
November 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
October 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
September 2011		0.04791667	1	01:09	0	0.339583333	2	04:04	-1.52	(1.93)
August 2011		0.40277778	1	09:40	0	0.170833333	3	01:22	12.82	(0.74)
July 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
June 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
May 2011		0.37638889	2	04:31	0.040972222	0.615277778	5	02:57	0.92	(0.65)
April 2011		0.18611111	1	04:28	0	1.405555556	12	02:49	1.05	(0.66)
March 2011		0.04930556	1	01:11	0	0.788194444	5	03:47	-0.66	(1.40)
MR-6E Mean Time to Restore Dark Fiber - Loop Parity		February 2012	0	0	00:00	0	0	0	00:00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.44513889	1	10:41	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	MR-6E Mean Time to Restore DS0 Parity	February 2012	0	0	00:00	0	0	0	00:00	0.00
January 2012		0	0	00:00	0	0	0	00:00	0.00	0.00
December 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
November 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
October 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
September 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
August 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
July 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
June 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
May 2011		0.20208333	1	04:51	0	11.07708333	60	04:26	0.08	(0.67)
April 2011		0.05138889	1	01:14	0	9.004166667	51	04:14	-0.61	(1.37)
March 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore DS1 Parity		February 2012	0.10208333	1	02:27	0	19.23402778	27	17:06	-0.21
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0.12361111	1	02:58	0	13.02361111	49	06:23	-0.24	(1.15)
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	MR-6E Mean Time to Restore E911 Parity	February 2012	0.05902778	1	01:25	0	0	0	00:00	0.00
January 2012		0	0	00:00	0	0	0	00:00	0.00	0.00
December 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
November 2011		0.04236111	1	01:01	0	0	0	00:00	0.00	0.00
October 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
September 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
August 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
July 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
June 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
May 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
April 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
March 2011		0.23611111	1	05:40	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity		February 2012	1.22986111	9	03:17	0.072222222	19.23402778	27	17:06	-0.51
	January 2012	7.51111111	29	06:13	0.435416667	19.28680556	82	05:39	0.24	(0.85)
	December 2011	2.7875	19	03:31	0.102777778	12.30902778	57	05:11	-0.55	(1.33)
	November 2011	2.10763889	17	02:59	0.079166667	8.766666667	42	05:01	-0.77	(1.47)
	October 2011	3.41319444	23	03:34	0.233333333	5.352083333	42	03:03	0.88	(0.72)
	September 2011	1.55625	16	02:20	0.056944444	5.888888889	37	03:49	-0.90	(1.55)
	August 2011	4.65138889	31	03:36	0.188194444	9.001388889	64	03:23	0.31	(0.83)
	July 2011	1.56944444	14	02:41	0.113888889	13.02361111	49	06:23	-0.87	(1.53)
	June 2011	1.92708333	19	02:26	0.04375	8.10625	51	03:49	-1.80	(2.09)
	May 2011	2.82847222	17	04:00	0.138888889	6.754861111	37	04:23	-0.40	(1.25)
	April 2011	3.74652778	23	03:55	0.165277778	12.06319444	49	05:55	-0.74	(1.45)
	March 2011	3.98402778	16	05:59	0.299305556	6.938194444	41	04:04	2.07	(0.22)
	MR-6E Mean Time to Restore ISDN Primary Parity	February 2012	0	0	00:00	0	0	0	00:00	0.00
January 2012		0.15763889	1	03:47	0	8.502083333	44	04:38	-0.12	(1.07)
December 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
November 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
October 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
September 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
August 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	

	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore LIS Trunk Parity	February 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0.31875	2	03:49	0.100694444	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0.02777778	1	00:40	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	MR-6E Mean Time to Restore UDIT Above DS1 Level Parity	February 2012	0	0	00:00	0	0	0	00:00	0.00
January 2012		0.00069444	1	00:01	0	0	0	00:00	0.00	0.00
December 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
November 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
October 2011		0.04652778	1	01:07	0	0	0	00:00	0.00	0.00
September 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
August 2011		0.05833333	1	01:24	0	0	0	00:00	0.00	0.00
July 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
June 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
May 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
April 2011		0.02152778	1	00:31	0	0	0	00:00	0.00	0.00
March 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore UDIT DS1 Parity		February 2012	0	0	00:00	0	0	0	00:00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.15138889	1	03:38	0	6.754861111	37	04:23	-0.22	(1.14)
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	MR-6E Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	February 2012	0.17291667	2	02:04	0.116666667	0.084027778	1	02:01	0.00
January 2012		0.42916667	2	05:09	0.111111111	0.395138889	1	09:29	0.00	0.00
December 2011		0.56875	3	04:33	0.143055556	0	0	00:00	0.00	0.00
November 2011		0.36388889	3	02:55	0.077083333	0.065277778	1	01:34	0.00	0.00
October 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
September 2011		0.65763889	3	05:16	0.234722222	0.067361111	1	01:37	0.00	0.00
August 2011		0.37430556	3	03:00	0.059027778	0.060416667	1	01:27	0.00	0.00
July 2011		0.38125	4	02:17	0.054166667	0	0	00:00	0.00	0.00
June 2011		0.10833333	1	02:36	0	0	0	00:00	0.00	0.00
May 2011		0.61666667	3	04:56	0.254166667	0.355555556	1	08:32	0.00	0.00
April 2011		0.39513889	2	04:44	0.032638889	1.959027778	4	11:45	-0.53	(1.32)
March 2011		0.02847222	1	00:41	0	0.945833333	1	22:42	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - ADSL Qualified Parity		February 2012	0.28819444	1	06:55	0	0.084027778	1	02:01	0.00
	January 2012	0.09444444	1	02:16	0	0.395138889	1	09:29	0.00	0.00
	December 2011	0.20277778	1	04:52	0	0	0	00:00	0.00	0.00
	November 2011	0.22222222	1	05:20	0	0.065277778	1	01:34	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0.13055556	1	03:08	0	0.067361111	1	01:37	0.00	0.00
	August 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2011	0.25	2	03:00	0.004166667	0	0	00:00	0.00	0.00
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0.18402778	2	02:13	0.049305556	0.355555556	1	08:32	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0.05208333	2	00:37	0.029861111	0.945833333	1	22:42	0.00	0.00
	MR-6E Mean Time to Restore Unbundled Loop - DS1 Capable Parity	February 2012	1.32777778	13	02:27	0.068055556	19.23402778	27	17:06	-0.62
January 2012		6.06666667	26	05:36	0.227083333	19.28680556	82	05:39	-0.02	(1.01)
December 2011		0.91736111	12	01:50	0.042361111	12.30902778	57	05:11	-0.92	(1.56)
November 2011		3.58194444	15	05:44	0.390972222	8.766666667	42	05:01	0.26	(0.89)
October 2011		1.27638889	12	02:33	0.041666667	5.352083333	42	03:03	-0.70	(1.43)
September 2011		1.60138889	11	03:30	0.109722222	5.888888889	37	03:49	-0.17	(1.10)
August 2011		3.55416667	15	05:41	0.251388889	9.001388889	64	03:23	2.43	0.31
July 2011		2.33819444	15	03:44	0.163888889	13.02361111	49	06:23	-0.64	(1.39)
June 2011		2.43819444	16	03:39	0.085416667	8.10625	51	03:49	-0.19	(1.12)
May 2011		1.14583333	12	02:17	0.0375	6.754861111	37	04:23	-1.92	(2.17)
April 2011		1.62708333	12	03:15	0.092361111	12.06319444	49	05:55	-0.77	(1.47)
March 2011		1.44305556	14	02:28	0.067361111	6.938194444	41	04:04	-1.63	(1.99)
MR-6E Mean Time to Restore Unbundled Loop - XDSL Parity		February 2012	0	0	00:00	0	0	0	00:00	0.00
	January 2012	1.12083333	3	08:58	0.143055556	19.28680556	82	05:39	0.51	(0.43)
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0.15833333	1	03:48	0	9.001388889	64	03:23	0.13	(0.74)
	July 2011	0.67222222	2	08:04	0.078472222	13.02361111	49	06:23	0.17	(0.42)
	June 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0.5	2	06:00	0.222916667	12.06319444	49	05:55	0.01	(0.45)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	MR-6E Mean Time to Restore Unbundled Loop Analog Parity	February 2012	7.80347222	16	11:42	0.279861111	0	1451	00:41	-2.00
January 2012		21.8020833	38	13:46	0.513194444	0	1744	06:12	-3.37	(3.05)
December 2011		5.56736111	15	08:54	0.180555556	0	1251	21:32	-2.19	(2.33)
November 2011		2.09027778	6	08:22	0.5	0	1405	03:53	-1.22	(1.74)
October 2011		1.74097222	7	05:58	0.126388889	0	1505	23:16	-2.22	(2.35)
September 2011		4.80694444	14	08:14	0.270833333	0	1368	23:52	-2.58	(2.57)
August 2011		5.55833333	14	09:32	0.35	0	1689	22:27	-2.36	(2.43)
July 2011		13.8298611	29	11:27	0.393055556	0	1618	21:45	-1.75	(2.07)
June 2011		4.16666667	14	07:09	0.211111111	0	1616	19:37	-2.00	(2.22)
May 2011		10.7381944	28	09:12	0.588888889	0	1512	21:32	-2.52	(2.53)
April 2011		7.70277778	20	09:15	0.226388889	0	1387	19:27	-2.17	(2.32)

	March 2011	3.42777778	10	08:14	0.21111111	0	1586	21:18	-2.07	(2.26)
MR-6E Mean Time to Restore Unbundled Loop ISDN Capable Parity	February 2012	0.17291667	1	04:09	0	0.084027778	1	02:01	0.00	0.00
	January 2012	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2011	0.19375	1	04:39	0	0.065277778	1	01:34	0.00	0.00
	October 2011	0.67777778	1	16:16	0	0	0	00:00	0.00	0.00
	September 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2011	0.10625	1	02:33	0	0.060416667	1	01:27	0.00	0.00
	July 2011	1.02569444	3	08:12	0.278472222	0	0	00:00	0.00	0.00
	June 2011	0.30694444	1	07:22	0	0	0	00:00	0.00	0.00
	May 2011	0.34236111	2	04:07	0.131944444	0.355555556	1	08:32	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7A Repair Repeat Report Rate Basic Rate ISDN Parity	January 2012	0	0	0%	0	0	0	0%	0.00
December 2011		0	1	0%	0	0	2	0%	0.00	0.00
November 2011		0	0	0%	0	0	0	0%	0.00	0.00
October 2011		0	0	0%	0	0	0	0%	0.00	0.00
September 2011		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		0	0	0%	0	0	0	0%	0.00	0.00
July 2011		0	0	0%	0	0	0	0%	0.00	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		0	1	0%	0	0	4	0%	0.00	0.00
April 2011		0	0	0%	0	0	0	0%	0.00	0.00
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		1	5	20%	0.4	109	1125	10%	0.78	(0.85)
MR-7A Repair Repeat Report Rate Business Parity		December 2011	1	6	17%	0.3727	48	699	7%	0.95
	November 2011	1	7	14%	0.3499	53	723	7%	0.70	(0.87)
	October 2011	0	1	0%	0	68	857	8%	-0.29	(1.18)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	5	20%	0.4	72	791	9%	0.84	(0.82)
	July 2011	0	3	0%	0	62	687	9%	-0.54	(1.33)
	June 2011	2	9	22%	0.4157	61	780	8%	1.60	(0.39)
	May 2011	0	4	0%	0	80	847	9%	-0.64	(1.39)
	April 2011	1	3	33%	0.4714	77	787	10%	1.37	(0.62)
	March 2011	0	5	0%	0	71	948	7%	-0.63	(1.39)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7A Repair Repeat Report Rate Centrex Parity	November 2011	0	0	0%	0	0	0	0%	0.00
October 2011		0	1	0%	0	2	23	9%	-0.30	(1.18)
September 2011		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		0	0	0%	0	0	0	0%	0.00	0.00
July 2011		0	0	0%	0	0	0	0%	0.00	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		0	0	0%	0	0	0	0%	0.00	0.00
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2012		0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	1	0%	0	1	5	20%	-0.46	(1.28)
December 2011		0	1	0%	0	1	10	10%	-0.32	(1.19)
November 2011		0	1	0%	0	1	10	10%	-0.32	(1.19)
MR-7A Repair Repeat Report Rate Centrex 21 Parity		October 2011	0	1	0%	0	1	6	17%	-0.41
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	1	0%	0	0	11	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	0	13	0%	0.00	0.00
	March 2011	0	2	0%	0	5	23	22%	-0.71	(1.43)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	1	4	25%	0.433	1013	9401	11%	0.92	(0.79)
	December 2011	0	1	0%	0	575	5892	10%	-0.33	(1.20)
	November 2011	1	1	100%	0	591	6120	10%	3.06	(0.21)
	October 2011	1	5	20%	0.4	632	6261	10%	0.73	(0.87)
	September 2011	0	1	0%	0	511	5540	9%	-0.32	(1.19)
MR-7A Repair Repeat Report Rate Line Sharing Parity	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	1	3	33%	0.4714	494	5193	10%	1.41	(0.61)
	June 2011	0	1	0%	0	521	5769	9%	-0.32	(1.19)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	3	0%	0	430	5238	8%	-0.52	(1.31)
	March 2011	1	2	50%	0.5	590	6594	9%	2.03	(0.42)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	1013	9401	11%	-0.35	(1.21)
	December 2011	0	1	0%	0	575	5892	10%	-0.33	(1.20)
	November 2011	0	1	0%	0	591	6120	10%	-0.33	(1.20)
	October 2011	0	1	0%	0	632	6261	10%	-0.34	(1.20)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
June 2011	0	2	0%	0	521	5769	9%	-0.45	(1.27)	
May 2011	2	3	67%	0.4714	561	5564	10%	3.25	0.16	
April 2011	0	1	0%	0	430	5238	8%	-0.30	(1.18)	
March 2011	0	2	0%	0	590	6594	9%	-0.44	(1.27)	
MR-7A Repair Repeat Report Rate Line Splitting Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	1	0%	0	0	7	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	1	0%	0	0	1	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	1	8	13%	-0.36	(1.22)
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7A Repair Repeat Report Rate Parity	February 2012	0	0	0%	0	0	0	0%	0.00

Residence Parity	January 2012	1	7	14%	0.3499	904	8276	11%	0.29	(1.08)	
	December 2011	0	2	0%	0	527	5193	10%	-0.48	(1.29)	
	November 2011	0	4	0%	0	538	5397	10%	-0.67	(1.40)	
	October 2011	1	8	13%	0.3307	564	5404	10%	0.19	(1.13)	
	September 2011	0	4	0%	0	443	4793	9%	-0.64	(1.39)	
	August 2011	0	1	0%	0	479	4792	10%	-0.33	(1.20)	
	July 2011	1	4	25%	0.433	432	4506	10%	1.05	(0.74)	
	June 2011	1	3	33%	0.4714	460	4989	9%	1.44	(0.59)	
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	3	5	60%	0.4899	519	5646	9%	3.93	0.50	
	MR-7B Repair Repeat Report Rate Business Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	17	209	8%	-0.30	(1.18)	
	December 2011	0	1	0%	0	11	158	7%	-0.27	(1.17)	
	November 2011	0	1	0%	0	13	188	7%	-0.27	(1.17)	
	October 2011	0	4	0%	0	22	214	10%	-0.67	(1.41)	
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
August 2011	0	1	0%	0	31	242	13%	-0.38	(1.23)		
July 2011	0	1	0%	0	20	193	10%	-0.34	(1.21)		
June 2011	0	2	0%	0	21	200	11%	-0.48	(1.29)		
May 2011	0	2	0%	0	20	189	11%	-0.48	(1.29)		
April 2011	0	1	0%	0	10	167	6%	-0.25	(1.15)		
March 2011	1	3	33%	0.4714	16	219	7%	1.72	(0.52)		
MR-7B Repair Repeat Report Rate Line Sharing Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
January 2012	0	0	0%	0	0	0	0%	0.00	0.00		
December 2011	0	0	0%	0	0	0	0%	0.00	0.00		
November 2011	0	0	0%	0	0	0	0%	0.00	0.00		
October 2011	0	0	0%	0	0	0	0%	0.00	0.00		
September 2011	0	0	0%	0	0	0	0%	0.00	0.00		
August 2011	0	0	0%	0	0	0	0%	0.00	0.00		
July 2011	0	0	0%	0	0	0	0%	0.00	0.00		
June 2011	0	1	0%	0	148	1511	10%	-0.33	(1.20)		
May 2011	0	0	0%	0	0	0	0%	0.00	0.00		
April 2011	0	0	0%	0	0	0	0%	0.00	0.00		
March 2011	0	0	0%	0	0	0	0%	0.00	0.00		
MR-7B Repair Repeat Report Rate PBX Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
January 2012	0	0	0%	0	0	0	0%	0.00	0.00		
December 2011	0	0	0%	0	0	0	0%	0.00	0.00		
November 2011	0	0	0%	0	0	0	0%	0.00	0.00		
October 2011	0	0	0%	0	0	0	0%	0.00	0.00		
September 2011	0	1	0%	0	0	1	0%	0.00	0.00		
August 2011	0	0	0%	0	0	0	0%	0.00	0.00		
July 2011	0	3	0%	0	0	6	0%	0.00	0.00		
June 2011	0	2	0%	0	0	0	0%	0.00	0.00		
May 2011	0	1	0%	0	0	2	0%	0.00	0.00		
April 2011	0	0	0%	0	0	0	0%	0.00	0.00		
March 2011	0	0	0%	0	0	0	0%	0.00	0.00		
MR-7B Repair Repeat Report Rate Residence Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
January 2012	0	1	0%	0	146	1515	10%	-0.33	(1.20)		
December 2011	0	2	0%	0	111	1088	10%	-0.48	(1.29)		
November 2011	0	1	0%	0	129	1205	11%	-0.35	(1.21)		
October 2011	0	1	0%	0	128	1298	10%	-0.33	(1.20)		
September 2011	0	0	0%	0	0	0	0%	0.00	0.00		
August 2011	0	1	0%	0	161	1412	11%	-0.36	(1.22)		
July 2011	0	0	0%	0	0	0	0%	0.00	0.00		
June 2011	0	1	0%	0	127	1311	10%	-0.33	(1.20)		
May 2011	0	1	0%	0	165	1319	13%	-0.38	(1.23)		
April 2011	1	1	100%	0	130	1211	11%	2.88	(0.25)		
March 2011	0	1	0%	0	132	1374	10%	-0.33	(1.20)		
MR-7B Repair Repeat Report Rate Sub-Loop Unbundling Diagnostic	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
January 2012	0	1	0%	0	0	0	0%	0.00	0.00		
December 2011	0	0	0%	0	0	0	0%	0.00	0.00		
November 2011	0	0	0%	0	0	0	0%	0.00	0.00		
October 2011	0	0	0%	0	0	0	0%	0.00	0.00		
September 2011	0	0	0%	0	0	0	0%	0.00	0.00		
August 2011	0	0	0%	0	0	0	0%	0.00	0.00		
July 2011	0	0	0%	0	0	0	0%	0.00	0.00		
June 2011	0	0	0%	0	0	0	0%	0.00	0.00		
May 2011	0	0	0%	0	0	0	0%	0.00	0.00		
April 2011	0	0	0%	0	0	0	0%	0.00	0.00		
March 2011	0	0	0%	0	0	0	0%	0.00	0.00		
MR-7C Repair Repeat Report Rate Business Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
January 2012	0	1	0%	0	20	172	12%	-0.36	(1.22)		
December 2011	0	0	0%	0	0	0	0%	0.00	0.00		
November 2011	3	3	100%	0	13	138	9%	5.31	0.84		
October 2011	0	0	0%	0	0	0	0%	0.00	0.00		
September 2011	0	0	0%	0	0	0	0%	0.00	0.00		
August 2011	0	2	0%	0	15	196	8%	-0.41	(1.25)		
July 2011	0	0	0%	0	0	0	0%	0.00	0.00		
June 2011	0	0	0%	0	0	0	0%	0.00	0.00		
May 2011	2	2	100%	0	12	148	8%	4.73	0.46		
April 2011	0	1	0%	0	15	149	10%	-0.33	(1.20)		
March 2011	0	0	0%	0	0	0	0%	0.00	0.00		
MR-7C Repair Repeat Report Rate Centrex 21 Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
January 2012	0	1	0%	0	0	2	0%	0.00	0.00		
December 2011	0	0	0%	0	0	0	0%	0.00	0.00		
November 2011	0	0	0%	0	0	0	0%	0.00	0.00		
October 2011	0	0	0%	0	0	0	0%	0.00	0.00		
September 2011	0	0	0%	0	0	0	0%	0.00	0.00		
August 2011	0	0	0%	0	0	0	0%	0.00	0.00		
July 2011	0	0	0%	0	0	0	0%	0.00	0.00		
June 2011	0	1	0%	0	1	2	50%	-0.82	(1.50)		
May 2011	0	0	0%	0	0	0	0%	0.00	0.00		
April 2011	0	0	0%	0	0	0	0%	0.00	0.00		
March 2011	0	0	0%	0	0	0	0%	0.00	0.00		
MR-7C Repair Repeat Report Rate Line Sharing Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
January 2012	0	0	0%	0	0	0	0%	0.00	0.00		
December 2011	0	0	0%	0	0	0	0%	0.00	0.00		

	November 2011	0	1	0%	0	99	766	13%	-0.39	(1.23)
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	1	0%	0	88	802	11%	-0.35	(1.21)
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	2	50%	0.5	123	895	14%	1.49	(0.60)
	April 2011	0	1	0%	0	109	812	13%	-0.39	(1.24)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Line Splitting Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	2	0%	0	88	802	11%	-0.50	(1.30)
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	1	0%	0	91	836	11%	-0.35	(1.21)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	109	812	13%	-0.39	(1.24)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate PBX Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	1	0%	0	0	2	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Residence Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	2	0%	0	86	628	14%	-0.56	(1.34)
	October 2011	0	3	0%	0	77	635	12%	-0.64	(1.39)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	1	0%	0	92	714	13%	-0.38	(1.23)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Dark Fiber - IOF Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	1	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	3	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate DS0 Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	10	94	11%	-0.34	(1.21)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate DS1 Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	5	0%	0	8	52	15%	-0.91	(1.55)
	November 2011	1	3	33%	0.4714	12	58	21%	0.53	(1.03)
	October 2011	0	1	0%	0	9	55	16%	-0.44	(1.27)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	4	25%	0.433	7	46	15%	0.52	(1.02)
	July 2011	1	1	100%	0	7	52	13%	2.51	(0.37)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	8	53	15%	-0.42	(1.25)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate DS3 Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	2	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate E911 Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00

	September 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	0	2	0%	0.00	0.00	
MR-7D Repair Repeat Report Rate	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
Enhanced Extended Loops - DS0 Capable	January 2012	0	1	0%	0	0	0	0%	0.00	0.00	
Diagnostic	December 2011	1	1	100%	0	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2011	0	1	0%	0	0	0	0%	0.00	0.00	
	September 2011	0	2	0%	0	0	0	0%	0.00	0.00	
	August 2011	0	1	0%	0	0	0	0%	0.00	0.00	
	July 2011	0	1	0%	0	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
MR-7D Repair Repeat Report Rate	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
Enhanced Extended Loops - DS1 Capable	January 2012	30	106	28%	0.4505	15	84	18%	1.87	(0.08)	
Parity	December 2011	11	47	23%	0.4234	8	52	15%	1.10	(0.54)	
	November 2011	10	43	23%	0.4225	12	58	21%	0.31	(0.96)	
	October 2011	10	48	21%	0.4061	9	55	16%	0.61	(0.80)	
	September 2011	9	42	21%	0.4103	11	44	25%	-0.38	(1.23)	
	August 2011	14	42	33%	0.4714	7	46	15%	2.36	0.06	
	July 2011	13	47	28%	0.4473	7	52	13%	2.07	(0.08)	
	June 2011	13	47	28%	0.4473	14	65	22%	0.78	(0.68)	
	May 2011	9	42	21%	0.4103	6	46	13%	1.17	(0.54)	
	April 2011	10	60	17%	0.3727	8	53	15%	0.23	(1.02)	
	March 2011	2	44	5%	0.2083	10	59	17%	-1.66	(2.01)	
MR-7D Repair Repeat Report Rate	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
Enhanced Extended Loops - DS3 Capable	January 2012	0	1	0%	0	0	0	0%	0.00	0.00	
Diagnostic	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2011	0	1	0%	0	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2011	0	1	0%	0	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	0	1	0%	0	0	0	0%	0.00	0.00	
	March 2011	1	1	100%	0	0	0	0%	0.00	0.00	
MR-7D Repair Repeat Report Rate Frame	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
Relay Parity	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2011	0	1	0%	0	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0	4	8	50%	-0.94	(1.57)	
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
MR-7D Repair Repeat Report Rate LIS	February 2012	0	0	0%	0	0	1	0%	0.00	0.00	
Trunk Parity	January 2012	0	1	0%	0	0	1	0%	0.00	0.00	
	December 2011	0	3	0%	0	0	2	0%	0.00	0.00	
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2011	0	1	0%	0	0	1	0%	0.00	0.00	
	August 2011	0	2	0%	0	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	0	2	0%	0	0	0	0%	0.00	0.00	
	March 2011	0	2	0%	0	0	0	0%	0.00	0.00	
MR-7D Repair Repeat Report Rate UDIT	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
Above DS1 Level Parity	January 2012	0	1	0%	0	0	2	0%	0.00	0.00	
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2011	0	1	0%	0	0	3	0%	0.00	0.00	
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2011	0	1	0%	0	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	0	2	0%	0	0	2	0%	0.00	0.00	
MR-7D Repair Repeat Report Rate UDIT	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
DS1 Parity	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	0	1	0%	1.25	8	53	15%	-0.42	(1.25)	
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
MR-7D Repair Repeat Report Rate	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
Unbundled Loop - 2 Wire Non-Loaded	January 2012	3	26	12%	0.3195	0	6	0%	0.00	(1.04)	
Parity	December 2011	0	26	0%	0	0	5	0%	0.00	0.00	
	November 2011	1	31	3%	0.1767	1	1	100%	0.00	0.00	
	October 2011	2	35	6%	0.2321	0	11	0%	0.00	(1.11)	
	September 2011	2	26	8%	0.2665	0	2	0%	0.00	(1.66)	
	August 2011	3	49	6%	0.2397	1	4	25%	-0.84	(1.51)	

	July 2011	0	29	0%	0	0	6	0%	0.00	0.00
	June 2011	1	43	2%	0.1507	0	5	0%	0.00	(1.76)
	May 2011	3	46	7%	0.2469	0	9	0%	0.00	(1.12)
	April 2011	4	49	8%	0.2738	1	15	7%	0.20	(1.26)
	March 2011	1	42	2%	0.1525	1	7	14%	-0.83	(1.51)
MR-7D Repair Repeat Report Rate	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	January 2012	0	15	0%	0	0	6	0%	0.00	0.00
	December 2011	1	15	7%	0.2494	0	5	0%	0.00	(1.41)
	November 2011	1	22	5%	0.2083	1	1	100%	0.00	0.00
	October 2011	0	13	0%	0	0	11	0%	0.00	0.00
	September 2011	1	11	9%	0.2875	0	2	0%	0.00	(1.62)
	August 2011	1	17	6%	0.2353	1	4	25%	-0.79	(1.48)
	July 2011	0	15	0%	0	0	6	0%	0.00	0.00
	June 2011	0	19	0%	0	0	5	0%	0.00	0.00
	May 2011	2	20	10%	0.3	0	9	0%	0.00	(0.95)
	April 2011	3	23	13%	0.3368	1	15	7%	0.77	(0.97)
	March 2011	1	21	5%	0.213	1	7	14%	-0.62	(1.38)
MR-7D Repair Repeat Report Rate	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	January 2012	9	111	8%	0.273	15	84	18%	-1.76	(2.07)
	December 2011	11	81	14%	0.3426	8	52	15%	-0.28	(1.17)
	November 2011	9	76	12%	0.3231	12	58	21%	-1.25	(1.76)
	October 2011	17	103	17%	0.3712	9	55	16%	0.02	(1.13)
	September 2011	7	84	8%	0.2764	11	45	24%	-2.03	(2.23)
	August 2011	9	60	15%	0.3571	7	46	15%	-0.03	(1.02)
	July 2011	16	78	21%	0.4038	7	52	13%	1.15	(0.52)
	June 2011	8	69	12%	0.3202	14	65	22%	-1.40	(1.85)
	May 2011	8	72	11%	0.3143	6	46	13%	-0.30	(1.18)
	April 2011	13	58	22%	0.417	8	53	15%	1.08	(0.55)
	March 2011	17	94	18%	0.3849	10	59	17%	0.18	(1.03)
MR-7D Repair Repeat Report Rate	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Parity	January 2012	0	4	0%	0	15	84	18%	-0.91	(1.55)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	1	0%	0	12	58	21%	-0.51	(1.31)
	October 2011	0	2	0%	0	9	55	16%	-0.61	(1.37)
	September 2011	0	1	0%	0	11	44	25%	-0.57	(1.35)
	August 2011	0	2	0%	0	7	46	15%	-0.59	(1.36)
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	1	0%	0	6	46	13%	-0.38	(1.23)
	April 2011	0	1	0%	0	8	53	15%	-0.42	(1.25)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Parity	January 2012	10	160	6%	0.2421	1094	10095	11%	-1.85	(2.13)
	December 2011	6	128	5%	0.2114	660	6543	10%	-2.01	(2.22)
	November 2011	7	114	6%	0.2401	674	6776	10%	-1.35	(1.82)
	October 2011	10	148	7%	0.251	708	6927	10%	-1.38	(1.84)
	September 2011	12	158	8%	0.2649	581	6222	9%	-0.74	(1.45)
	August 2011	8	172	5%	0.2106	650	6408	10%	-2.35	(2.43)
	July 2011	5	126	4%	0.1952	566	5807	10%	-2.16	(2.32)
	June 2011	5	158	3%	0.1751	609	6431	9%	-2.67	(2.63)
	May 2011	2	138	1%	0.1195	670	6321	11%	-3.45	(3.10)
	April 2011	7	125	6%	0.2299	521	5898	9%	-1.26	(1.77)
	March 2011	13	224	6%	0.2338	680	7343	9%	-1.76	(2.07)
MR-7D Repair Repeat Report Rate	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	January 2012	0	1	0%	0	0	6	0%	0.00	0.00
	December 2011	0	1	0%	0	0	5	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	1	0%	0	0	2	0%	0.00	0.00
	August 2011	0	1	0%	0	1	4	25%	-0.52	(1.31)
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	2	0%	0	0	9	0%	0.00	0.00
	April 2011	1	1	100%	0	1	15	7%	3.62	(0.30)
	March 2011	0	1	0%	0	1	7	14%	-0.38	(1.23)
MR-7E Repair Repeat Report Rate Dark	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
Fiber - Loop Parity	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	1	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate DS0	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
Parity	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	1	0%	0	15	72	21%	-0.51	(1.31)
	April 2011	0	1	0%	0	10	65	15%	-0.42	(1.26)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate DS1	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
Parity	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	1	0%	0	5	63	8%	-0.29	(1.18)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00

	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate E911 Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	1	0%	0	0	1	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	4	28	14%	0.3499	10	91	11%	0.49	(0.89)
	December 2011	6	19	32%	0.4648	15	72	21%	1.03	(0.57)
	November 2011	2	17	12%	0.3222	10	50	20%	-0.73	(1.45)
	October 2011	5	30	17%	0.3727	5	64	8%	1.49	(0.43)
	September 2011	3	17	18%	0.3812	2	50	4%	2.48	(0.22)
	August 2011	4	31	13%	0.3352	9	75	12%	0.13	(1.10)
	July 2011	1	14	7%	0.2575	5	63	8%	-0.10	(1.06)
	June 2011	4	19	21%	0.4077	3	63	5%	2.92	0.02
	May 2011	9	17	53%	0.4991	5	43	12%	4.50	0.80
	April 2011	2	23	9%	0.2818	5	60	8%	0.05	(1.20)
	March 2011	4	16	25%	0.433	7	52	13%	1.18	(0.56)
MR-7E Repair Repeat Report Rate ISDN Primary Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	4	47	9%	-0.30	(1.18)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate LIS Trunk Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	2	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	1	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT Above DS1 Level Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	2	0%	0	0	2	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	1	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	0	2	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT DS1 Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	1	0%	0	5	43	12%	-0.36	(1.22)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	2	0%	0	1	1	100%	0.00	0.00
	December 2011	0	3	0%	0	0	0	0%	0.00	0.00
	November 2011	0	3	0%	0	0	1	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	3	0%	0	0	1	0%	0.00	0.00
	August 2011	1	3	33%	0.4714	0	1	0%	3.00	(1.41)
	July 2011	1	4	25%	0.433	0	0	0%	0.00	0.00
	June 2011	0	1	0%	0	0	0	0%	0.00	0.00
	May 2011	0	3	0%	0	0	1	0%	0.00	0.00
	April 2011	0	2	0%	0	0	4	0%	0.00	0.00
	March 2011	0	1	0%	0	0	1	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	1	0%	0	1	1	100%	0.00	0.00
	December 2011	0	1	0%	0	0	0	0%	0.00	0.00
	November 2011	0	1	0%	0	0	1	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	1	0%	0	0	1	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	1	2	50%	0.5	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	1	0%	0.00	0.00
	May 2011	0	2	0%	0	0	1	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00

MR-7E Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity	March 2011	0	2	0%	0	0	1	0%	0.00	0.00	
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2012	4	26	15%	0.3608	10	91	11%	0.63	(0.81)	
	December 2011	0	12	0%	0	15	72	21%	-1.65	(2.00)	
	November 2011	1	15	7%	0.2494	10	50	20%	-1.13	(1.69)	
	October 2011	1	12	8%	0.2764	5	64	8%	0.06	(1.25)	
	September 2011	0	11	0%	0	2	50	4%	-0.61	(1.37)	
	August 2011	0	15	0%	0	9	75	12%	-1.31	(1.79)	
	July 2011	1	15	7%	0.2494	5	63	8%	-0.16	(1.10)	
	June 2011	5	16	31%	0.4635	3	63	5%	4.44	0.49	
	May 2011	3	12	25%	0.433	5	43	12%	1.28	(0.56)	
	April 2011	1	12	8%	0.2764	5	60	8%	0.00	(1.00)	
	March 2011	2	14	14%	0.3499	7	52	13%	0.08	(1.18)	
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-7E Repair Repeat Report Rate Unbundled Loop - XDSLi Parity	January 2012	0	3	0%	0	10	91	11%	-0.60	(1.36)
December 2011		0	0	0%	0	0	0	0%	0.00	0.00	
November 2011		0	0	0%	0	0	0	0%	0.00	0.00	
October 2011		0	0	0%	0	0	0	0%	0.00	0.00	
September 2011		0	0	0%	0	0	0	0%	0.00	0.00	
August 2011		0	1	0%	0	9	75	12%	-0.37	(1.22)	
July 2011		0	2	0%	0	5	63	8%	-0.41	(1.25)	
June 2011		0	0	0%	0	0	0	0%	0.00	0.00	
May 2011		0	0	0%	0	0	0	0%	0.00	0.00	
April 2011		0	2	0%	0	5	60	8%	-0.42	(1.26)	
March 2011		0	0	0%	0	0	0	0%	0.00	0.00	
February 2012		0	0	0%	0	0	0	0%	0.00	0.00	
MR-7E Repair Repeat Report Rate Unbundled Loop Analog Parity		January 2012	2	38	5%	0.2233	179	1850	10%	-0.91	(1.55)
		December 2011	2	15	13%	0.3399	132	1358	10%	0.47	(0.91)
		November 2011	0	6	0%	0	158	1503	11%	-0.84	(1.51)
	October 2011	0	8	0%	0	168	1672	10%	-0.94	(1.57)	
	September 2011	0	14	0%	0	153	1562	10%	-1.23	(1.75)	
	August 2011	1	14	7%	0.2575	219	1821	12%	-0.56	(1.34)	
	July 2011	0	29	0%	0	195	1747	11%	-1.89	(2.15)	
	June 2011	1	14	7%	0.2575	166	1720	10%	-0.32	(1.19)	
	May 2011	6	28	21%	0.4103	199	1646	12%	1.50	(0.28)	
	April 2011	4	20	20%	0.4	158	1530	10%	1.41	(0.37)	
	March 2011	0	10	0%	0	166	1729	10%	-1.03	(1.62)	
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-7E Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
		December 2011	0	0	0%	0	0	0	0%	0.00	0.00
		November 2011	0	1	0%	0	0	1	0%	0.00	0.00
October 2011		0	1	0%	0	0	0	0%	0.00	0.00	
September 2011		0	0	0%	0	0	0	0%	0.00	0.00	
August 2011		0	1	0%	0	0	1	0%	0.00	0.00	
July 2011		0	3	0%	0	0	0	0%	0.00	0.00	
June 2011		0	1	0%	0	0	0	0%	0.00	0.00	
May 2011		0	2	0%	0	0	1	0%	0.00	0.00	
April 2011		0	0	0%	0	0	0	0%	0.00	0.00	
March 2011		0	0	0%	0	0	0	0%	0.00	0.00	
February 2012		0	0	0%	0	0	0	0%	0.00	0.00	
MR-8 Trouble Rate Basic Rate ISDN Parity		January 2012	0	100	0%	0	7	2858	0%	-0.49	(1.30)
		December 2011	0	94	0%	0	7	2338	0%	-0.52	(1.32)
		November 2011	1	97	1%	0.101	5	2376	0%	1.73	(0.52)
	October 2011	0	97	0%	0	2	2411	0%	-0.28	(1.17)	
	September 2011	0	95	0%	0	11	2457	0%	-0.64	(1.39)	
	August 2011	0	96	0%	0	3	2501	0%	-0.33	(1.20)	
	July 2011	0	96	0%	0	5	2531	0%	-0.43	(1.26)	
	June 2011	0	98	0%	0	6	2570	0%	-0.47	(1.29)	
	May 2011	0	97	0%	0	5	2624	0%	-0.42	(1.26)	
	April 2011	1	97	1%	0.101	10	2660	0%	1.04	(0.73)	
	March 2011	0	100	0%	0	19	2713	1%	-0.82	(1.50)	
	February 2012	0	114	0%	0	8	3123	0%	-0.53	(1.32)	
	MR-8 Trouble Rate Business Parity	January 2012	5	2038	0%	0.0495	1115	235903	0%	-1.49	(1.91)
		December 2011	7	2039	0%	0.0585	1506	237728	1%	-1.64	(2.00)
		November 2011	7	2054	0%	0.0583	988	239450	0%	-0.51	(1.31)
October 2011		11	2058	1%	0.0729	1049	241148	0%	0.68	(0.58)	
September 2011		5	2093	0%	0.0488	1217	243047	1%	-1.69	(2.03)	
August 2011		0	2099	0%	0	1026	244755	0%	-2.96	(2.80)	
July 2011		8	2115	0%	0.0614	1229	246850	1%	-0.78	(1.47)	
June 2011		4	2084	0%	0.0438	1054	248762	0%	-1.62	(1.99)	
May 2011		11	2094	1%	0.0723	1137	251079	0%	0.49	(0.70)	
April 2011		8	2058	0%	0.0622	1184	253224	0%	-0.52	(1.32)	
March 2011		5	2060	0%	0.0492	1103	255486	0%	-1.30	(1.79)	
February 2012		8	2072	0%	0.062	1330	257694	1%	-0.82	(1.50)	
MR-8 Trouble Rate Centrex Parity		January 2012	0	230	0%	0	39	33946	0%	-0.51	(1.31)
		December 2011	0	230	0%	0	40	33760	0%	-0.52	(1.32)
		November 2011	0	230	0%	0	32	33849	0%	-0.46	(1.28)
	October 2011	0	235	0%	0	47	33974	0%	-0.57	(1.35)	
	September 2011	1	235	0%	0.0651	28	34113	0%	1.83	(0.44)	
	August 2011	0	235	0%	0	39	34359	0%	-0.52	(1.31)	
	July 2011	0	235	0%	0	30	34557	0%	-0.45	(1.27)	
	June 2011	0	235	0%	0	33	34722	0%	-0.47	(1.29)	
	May 2011	0	235	0%	0	22	34942	0%	-0.38	(1.23)	
	April 2011	0	235	0%	0	31	35264	0%	-0.45	(1.28)	
	March 2011	0	237	0%	0	39	35659	0%	-0.51	(1.31)	
	February 2012	0	237	0%	0	37	36254	0%	-0.49	(1.30)	
	MR-8 Trouble Rate Centrex 21 Parity	January 2012	0	545	0%	0	21	4942	0%	-1.45	(1.88)
		December 2011	2	545	0%	0.0605	9	5032	0%	0.99	(0.40)
		November 2011	1	547	0%	0.0427	14	5117	0%	-0.39	(1.23)
October 2011		1	550	0%	0.0426	14	5182	0%	-0.38	(1.23)	
September 2011		0	553	0%	0	19	5312	0%	-0.05	(1.03)	
August 2011		1	556	0%	0.0424	17	5477	0%	-1.34	(1.82)	
July 2011		0	573	0%	0	16	5614	0%	-0.53	(1.32)	
June 2011		1	573	0%	0.0417	16	5784	0%	-1.22	(1.74)	
May 2011		0	573	0%	0	15	5999	0%	-0.44	(1.27)	
April 2011		1	577	0%	0.0416	18	6293	0%	-1.15	(1.70)	
March 2011		1	577	0%	0.0416	18	6293	0%	-0.49	(1.30)	
February 2012		2	581	0%	0.0586	29	6429	0%	-0.37	(1.22)	
MR-8 Trouble Rate Dark Fiber - IOF		February 2012	0	73	0%	0	0	0	0%	0.00	0.00

Diagnostic	January 2012	0	98	0%	0	0	0	0%	0.00	0.00
	December 2011	0	93	0%	0	0	0	0%	0.00	0.00
	November 2011	1	89	1%	0.1054	0	0	0%	0.00	0.00
	October 2011	0	87	0%	0	0	0	0%	0.00	0.00
	September 2011	0	85	0%	0	0	0	0%	0.00	0.00
	August 2011	3	80	4%	0.19	0	0	0%	0.00	0.00
	July 2011	0	80	0%	0	0	0	0%	0.00	0.00
	June 2011	0	76	0%	0	0	0	0%	0.00	0.00
	May 2011	0	76	0%	0	0	0	0%	0.00	0.00
	April 2011	0	77	0%	0	0	0	0%	0.00	0.00
	March 2011	0	92	0%	0	0	0	0%	0.00	0.00
	February 2012	0	19	0%	0	0	0	0%	0.00	0.00
	January 2012	0	20	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Dark Fiber - Loop Diagnostic	December 2011	0	19	0%	0	0	0	0%	0.00	0.00
	November 2011	0	19	0%	0	0	0	0%	0.00	0.00
	October 2011	0	19	0%	0	0	0	0%	0.00	0.00
	September 2011	0	19	0%	0	0	0	0%	0.00	0.00
	August 2011	0	19	0%	0	0	0	0%	0.00	0.00
	July 2011	0	19	0%	0	0	0	0%	0.00	0.00
	June 2011	0	19	0%	0	0	0	0%	0.00	0.00
	May 2011	1	19	5%	0.2233	0	0	0%	0.00	0.00
	April 2011	0	19	0%	0	0	0	0%	0.00	0.00
	March 2011	0	25	0%	0	0	0	0%	0.00	0.00
	February 2012	0	352	0%	0	104	25914	0%	-1.18	(1.72)
	January 2012	1	301	0%	0.0575	161	22494	1%	-0.78	(1.48)
	December 2011	0	301	0%	0	95	22697	0%	-1.12	(1.68)
November 2011	0	301	0%	0	93	22797	0%	-1.10	(1.67)	
October 2011	0	302	0%	0	97	23129	0%	-1.12	(1.68)	
September 2011	0	326	0%	0	103	23428	0%	-1.19	(1.72)	
August 2011	0	326	0%	0	127	23627	1%	-1.32	(1.80)	
July 2011	0	336	0%	0	102	24952	0%	-1.17	(1.71)	
June 2011	0	336	0%	0	135	25139	1%	-1.34	(1.81)	
May 2011	1	346	0%	0.0537	141	25375	1%	-0.66	(1.40)	
April 2011	1	346	0%	0.0537	99	25658	0%	-0.29	(1.18)	
March 2011	0	532	0%	0	125	27893	0%	-1.53	(1.93)	
MR-8 Trouble Rate DS0 Parity	February 2012	3	119	3%	0.1568	83	8291	1%	1.65	(0.29)
	January 2012	0	23	0%	0	176	7290	2%	-0.75	(1.46)
	December 2011	5	23	22%	0.4125	124	7368	2%	7.47	1.40
	November 2011	3	25	12%	0.325	108	7489	1%	4.42	0.54
	October 2011	1	25	4%	0.196	91	7572	1%	1.28	(0.61)
	September 2011	0	25	0%	0	88	7643	1%	-0.54	(1.33)
	August 2011	4	25	16%	0.3666	121	7736	2%	5.81	0.96
	July 2011	2	28	7%	0.2575	115	7874	1%	2.50	(0.07)
	June 2011	0	30	0%	0	128	7958	2%	-0.70	(1.42)
	May 2011	0	28	0%	0	89	8047	1%	-0.56	(1.34)
	April 2011	1	25	4%	0.196	113	8125	1%	1.11	(0.68)
	March 2011	0	32	0%	0	111	8834	1%	-0.64	(1.39)
	February 2012	0	9	0%	0	2	1318	0%	-0.12	(1.07)
MR-8 Trouble Rate DS3 Parity	January 2012	1	3	33%	0.4714	2	1231	0%	14.25	0.49
	December 2011	0	3	0%	0	1	1240	0%	-0.05	(1.03)
	November 2011	0	3	0%	0	4	1243	0%	-0.10	(1.06)
	October 2011	0	3	0%	0	0	1251	0%	0.00	0.00
	September 2011	0	3	0%	0	4	1264	0%	-0.10	(1.06)
	August 2011	0	3	0%	0	0	1271	0%	0.00	0.00
	July 2011	0	3	0%	0	2	1292	0%	-0.07	(1.04)
	June 2011	0	3	0%	0	0	1298	0%	0.00	0.00
	May 2011	0	4	0%	0	3	1307	0%	-0.10	(1.06)
	April 2011	0	3	0%	0	4	1309	0%	-0.10	(1.06)
	March 2011	0	4	0%	0	5	1664	0%	-0.11	(1.07)
	February 2012	1	1000	0%	0.0316	5	3306	0%	-0.37	(1.22)
	January 2012	0	960	0%	0	4	2972	0%	-0.99	(1.60)
December 2011	0	960	0%	0	2	2970	0%	-0.70	(1.43)	
November 2011	1	960	0%	0.0323	3	2974	0%	0.03	(0.98)	
October 2011	0	960	0%	0	6	3109	0%	-1.19	(1.72)	
September 2011	0	956	0%	0	6	3148	0%	-1.18	(1.72)	
August 2011	0	958	0%	0	9	3150	0%	-1.45	(1.88)	
July 2011	0	958	0%	0	4	3184	0%	-0.96	(1.59)	
June 2011	0	958	0%	0	12	3212	0%	-1.66	(2.01)	
May 2011	0	1006	0%	0	5	3324	0%	-1.08	(1.66)	
April 2011	0	1002	0%	0	7	3529	0%	-1.25	(1.76)	
March 2011	2	1218	0%	0.0405	2	3886	0%	1.51	(0.08)	
MR-8 Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	February 2012	0	45	0%	0	0	0	0%	0.00	0.00
	January 2012	1	62	2%	0.126	0	0	0%	0.00	0.00
	December 2011	1	62	2%	0.126	0	0	0%	0.00	0.00
	November 2011	0	60	0%	0	0	0	0%	0.00	0.00
	October 2011	1	61	2%	0.127	0	0	0%	0.00	0.00
	September 2011	2	61	3%	0.1781	0	0	0%	0.00	0.00
	August 2011	1	58	2%	0.1302	0	0	0%	0.00	0.00
	July 2011	1	56	2%	0.1324	0	0	0%	0.00	0.00
	June 2011	0	46	0%	0	0	0	0%	0.00	0.00
	May 2011	0	48	0%	0	0	0	0%	0.00	0.00
	April 2011	0	47	0%	0	0	0	0%	0.00	0.00
	March 2011	0	50	0%	0	0	0	0%	0.00	0.00
	February 2012	32	2582	1%	0.1106	83	8292	1%	1.06	(0.35)
MR-8 Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	January 2012	136	3108	4%	0.2046	176	7291	2%	5.97	2.63
	December 2011	66	3072	2%	0.145	124	7369	2%	1.69	0.02
	November 2011	60	3016	2%	0.1396	108	7489	1%	2.13	0.29
	October 2011	66	2933	2%	0.1483	91	7573	1%	4.43	1.69
	September 2011	57	2877	2%	0.1394	88	7644	1%	3.56	1.16
	August 2011	73	2823	3%	0.1587	121	7737	2%	3.75	1.28
	July 2011	61	3601	2%	0.129	115	7875	1%	0.97	(0.41)
	June 2011	66	3589	2%	0.1344	128	7959	2%	0.91	(0.45)
	May 2011	59	3531	2%	0.1282	89	8048	1%	2.68	0.63
	April 2011	83	3548	2%	0.1511	113	8126	1%	4.03	1.45
	March 2011	60	3419	2%	0.1313	111	8835	1%	2.22	0.35
	February 2012	0	22	0%	0	0	0	0%	0.00	0.00
	January 2012	1	52	2%	0.1373	0	0	0%	0.00	0.00
December 2011	0	49	0%	0	0	0	0%	0.00	0.00	

	November 2011	0	48	0%	0	0	0	0%	0.00	0.00	
	October 2011	0	45	0%	0	0	0	0%	0.00	0.00	
	September 2011	0	45	0%	0	0	0	0%	0.00	0.00	
	August 2011	1	45	2%	0.1474	0	0	0%	0.00	0.00	
	July 2011	0	59	0%	0	0	0	0%	0.00	0.00	
	June 2011	1	49	2%	0.1414	0	0	0%	0.00	0.00	
	May 2011	0	43	0%	0	0	0	0%	0.00	0.00	
	April 2011	1	45	2%	0.1474	0	0	0%	0.00	0.00	
	March 2011	1	41	2%	0.1543	0	0	0%	0.00	0.00	
MR-8	Trouble Rate Frame Relay Parity	February 2012	0	0	0%	0	0	0%	0.00	0.00	
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2011	0	4	0%	0	15	868	2%	-0.26	(1.16)	
	November 2011	0	4	0%	0	4	882	0%	-0.13	(1.08)	
	October 2011	0	4	0%	0	3	909	0%	-0.11	(1.07)	
	September 2011	0	4	0%	0	13	921	1%	-0.24	(1.15)	
	August 2011	0	4	0%	0	12	948	1%	-0.23	(1.14)	
	July 2011	0	4	0%	0	13	960	1%	-0.23	(1.14)	
	June 2011	1	4	25%	0.433	12	977	1%	4.31	(0.01)	
	May 2011	0	4	0%	0	7	992	1%	-0.17	(1.10)	
	April 2011	0	4	0%	0	5	1007	1%	-0.14	(1.09)	
	March 2011	0	4	0%	0	6	1129	1%	-0.15	(1.09)	
MR-8	Trouble Rate ISDN Primary Parity	February 2012	0	51	0%	0	34	94678	0%	-0.14	(1.08)
	January 2012	1	76	1%	0.114	83	94437	0%	3.61	(0.08)	
	December 2011	0	76	0%	0	40	95025	0%	-0.18	(1.11)	
	November 2011	0	76	0%	0	44	95363	0%	-0.19	(1.11)	
	October 2011	0	76	0%	0	58	95401	0%	-0.21	(1.13)	
	September 2011	0	76	0%	0	43	95753	0%	-0.18	(1.11)	
	August 2011	0	76	0%	0	61	95630	0%	-0.22	(1.13)	
	July 2011	0	51	0%	0	57	95917	0%	-0.17	(1.11)	
	June 2011	0	51	0%	0	57	95993	0%	-0.17	(1.11)	
	May 2011	0	51	0%	0	53	95869	0%	-0.17	(1.10)	
	April 2011	0	51	0%	0	44	95800	0%	-0.15	(1.09)	
	March 2011	0	51	0%	0	59	104583	0%	-0.17	(1.10)	
MR-8	Trouble Rate Line Sharing Parity	February 2012	1	817	0%	0.035	8653	854227	1%	-2.54	(2.54)
	January 2012	4	847	0%	0.0686	11945	861932	1%	-2.27	(2.38)	
	December 2011	1	861	0%	0.0341	7901	870009	1%	-2.45	(2.49)	
	November 2011	2	879	0%	0.0476	8279	878277	1%	-2.19	(2.33)	
	October 2011	5	911	1%	0.0739	8313	887048	1%	-1.22	(1.74)	
	September 2011	2	938	0%	0.0461	7320	895912	1%	-2.05	(2.25)	
	August 2011	0	967	0%	0	8229	906500	1%	-2.97	(2.81)	
	July 2011	3	986	0%	0.0551	7554	916140	1%	-1.81	(2.10)	
	June 2011	2	1014	0%	0.0444	8151	927583	1%	-2.32	(2.41)	
	May 2011	2	1033	0%	0.044	7967	937865	1%	-2.30	(2.40)	
	April 2011	4	1051	0%	0.0616	7428	947071	1%	-1.48	(1.90)	
	March 2011	2	1083	0%	0.0429	9072	957443	1%	-2.59	(2.57)	
MR-8	Trouble Rate Line Splitting Parity	February 2012	0	83	0%	0	8653	854227	1%	-0.92	(1.56)
	January 2012	1	87	1%	0.1066	11945	861932	1%	-0.19	(1.11)	
	December 2011	1	90	1%	0.1048	7901	870009	1%	0.20	(1.09)	
	November 2011	1	94	1%	0.1026	8279	878277	1%	0.12	(1.14)	
	October 2011	1	97	1%	0.101	8313	887048	1%	0.10	(1.15)	
	September 2011	2	100	2%	0.14	7320	895912	1%	1.31	(0.48)	
	August 2011	0	101	0%	0	8229	906500	1%	-0.96	(1.58)	
	July 2011	1	106	1%	0.0967	7554	916140	1%	0.14	(1.13)	
	June 2011	2	106	2%	0.1361	8151	927583	1%	1.11	(0.57)	
	May 2011	3	106	3%	0.1658	7967	937865	1%	2.22	(0.07)	
	April 2011	2	111	2%	0.133	7428	947071	1%	1.22	(0.52)	
	March 2011	2	116	2%	0.1302	9072	957443	1%	0.86	(0.88)	
MR-8	Trouble Rate LIS Trunk Parity	February 2012	2	112344	0%	0.0042	1	106381	0%	0.64	(0.61)
	January 2012	1	106762	0%	0.0031	2	97046	0%	-0.56	(1.34)	
	December 2011	3	105946	0%	0.0053	4	99110	0%	-0.43	(1.26)	
	November 2011	2	105826	0%	0.0043	1	99806	0%	0.64	(0.61)	
	October 2011	0	107074	0%	0	3	100814	0%	-1.24	(1.76)	
	September 2011	2	107602	0%	0.0043	1	101725	0%	0.64	(0.61)	
	August 2011	2	108526	0%	0.0043	1	101461	0%	0.63	(0.62)	
	July 2011	0	107974	0%	0	1	102971	0%	-0.72	(1.43)	
	June 2011	0	111238	0%	0	1	103259	0%	-0.72	(1.44)	
	May 2011	0	112488	0%	0	0	103895	0%	0.00	0.00	
	April 2011	2	112911	0%	0.0042	0	104295	0%	0.00	0.00	
	March 2011	2	114857	0%	0.0042	0	113749	0%	0.00	0.00	
MR-8	Trouble Rate PBX Parity	February 2012	0	469	0%	0	10	26067	0%	-0.42	(1.26)
	January 2012	0	448	0%	0	22	24417	0%	-0.63	(1.38)	
	December 2011	0	441	0%	0	11	24501	0%	-0.44	(1.27)	
	November 2011	1	449	0%	0.0471	11	25074	0%	1.79	(0.47)	
	October 2011	0	453	0%	0	9	25398	0%	-0.40	(1.24)	
	September 2011	1	456	0%	0.0468	13	25717	0%	1.59	(0.53)	
	August 2011	0	458	0%	0	16	26033	0%	-0.53	(1.32)	
	July 2011	5	451	1%	0.1047	9	26329	0%	12.24	1.78	
	June 2011	2	445	0%	0.0669	13	26719	0%	3.80	0.20	
	May 2011	1	474	0%	0.0459	2	26863	0%	-5.09	(0.01)	
	April 2011	0	471	0%	0	19	27265	0%	-0.57	(1.35)	
	March 2011	1	494	0%	0.0449	16	28533	0%	1.36	(0.60)	
MR-8	Trouble Rate Residence Parity	February 2012	8	420	2%	0.1367	7538	618324	1%	1.28	(0.36)
	January 2012	8	369	2%	0.1456	10439	624204	2%	0.74	(0.64)	
	December 2011	4	336	1%	0.1085	6913	630559	1%	0.17	(1.01)	
	November 2011	7	304	2%	0.15	7230	637129	1%	1.92	(0.06)	
	October 2011	12	307	4%	0.1938	7096	644001	1%	4.71	1.16	
	September 2011	4	382	1%	0.1018	6294	651157	1%	0.16	(1.01)	
	August 2011	2	341	1%	0.0764	7000	659650	1%	-0.86	(1.52)	
	July 2011	4	312	1%	0.1125	6500	667378	1%	-0.55	(0.78)	
	June 2011	5	272	2%	0.1343	7014	676504	1%	1.30	(0.38)	
	May 2011	1	255	0%	0.0625	6783	684641	1%	-0.96	(1.59)	
	April 2011	1	252	0%	0.0629	6325	691585	1%	-0.86	(1.52)	
	March 2011	6	241	2%	0.1558	7742	699749	1%	2.05	(0.02)	
MR-8	Trouble Rate Sub-Loop Unbundling Diagnostic	February 2012	0	10	0%	0	0	0%	0.00	0.00	
	January 2012	1	11	9%	0.2875	0	0	0%	0.00	0.00	
	December 2011	0	5	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	3	0%	0	0	0	0%	0.00	0.00	
	October 2011	0	3	0%	0	0	0	0%	0.00	0.00	

	September 2011	0	3	0%	0	0	0	0%	0.00	0.00
	August 2011	0	3	0%	0	0	0	0%	0.00	0.00
	July 2011	0	3	0%	0	0	0	0%	0.00	0.00
	June 2011	0	3	0%	0	0	0	0%	0.00	0.00
	May 2011	0	3	0%	0	0	0	0%	0.00	0.00
	April 2011	0	3	0%	0	0	0	0%	0.00	0.00
	March 2011	0	9	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate UDIT Above DS1 Level Parity	February 2012	0	108	0%	0	2	1318	0%	-0.39	(1.24)
	January 2012	2	99	2%	0.1407	2	1231	0%	4.42	0.15
	December 2011	0	99	0%	0	1	1240	0%	-0.27	(1.17)
	November 2011	0	102	0%	0	4	1243	0%	-0.55	(1.34)
	October 2011	1	104	1%	0.0976	0	1251	0%	0.00	(0.13)
	September 2011	1	105	1%	0.0971	4	1264	0%	1.11	(0.73)
	August 2011	1	101	1%	0.099	0	1271	0%	0.00	(0.12)
	July 2011	0	99	0%	0	2	1292	0%	-0.38	(1.23)
	June 2011	1	102	1%	0.0985	0	1298	0%	0.00	(0.12)
	May 2011	0	109	0%	0	3	1307	0%	-0.48	(1.29)
	April 2011	1	108	1%	0.0958	4	1309	0%	1.12	(0.73)
	March 2011	2	122	2%	0.127	5	1664	0%	2.61	(0.14)
MR-8 Trouble Rate UDIT DS1 Parity	February 2012	2	113	2%	0.1319	83	8291	1%	0.82	(0.71)
	January 2012	0	113	0%	0	176	7290	2%	-1.66	(2.01)
	December 2011	0	113	0%	0	124	7368	2%	-1.38	(1.84)
	November 2011	0	113	0%	0	108	7489	1%	-1.28	(1.78)
	October 2011	0	113	0%	0	91	7572	1%	-1.16	(1.71)
	September 2011	0	113	0%	0	88	7643	1%	-1.14	(1.69)
	August 2011	0	113	0%	0	121	7736	2%	-1.33	(1.81)
	July 2011	0	114	0%	0	115	7874	1%	-1.29	(1.78)
	June 2011	0	114	0%	0	128	7958	2%	-1.36	(1.82)
	May 2011	1	114	1%	0.0932	89	8047	1%	-0.23	(1.14)
	April 2011	1	114	1%	0.0932	113	8125	1%	-0.46	(1.28)
	March 2011	0	120	0%	0	111	8834	1%	-1.23	(1.75)
MR-8 Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity	February 2012	21	11807	0%	0.0421	7	2847	0%	-0.66	(1.40)
	January 2012	28	12850	0%	0.0466	7	2326	0%	-0.67	(1.41)
	December 2011	30	12757	0%	0.0484	5	2364	0%	0.23	(0.86)
	November 2011	34	12709	0%	0.0517	2	2399	0%	2.87	0.74
	October 2011	34	12614	0%	0.0518	11	2445	0%	-1.22	(1.74)
	September 2011	28	12568	0%	0.0471	3	2489	0%	1.34	(0.18)
	August 2011	52	12451	0%	0.0645	5	2519	0%	2.25	0.37
	July 2011	33	12338	0%	0.0516	6	2558	0%	0.31	(0.81)
	June 2011	44	12174	0%	0.06	5	2612	0%	1.80	0.10
	May 2011	49	12110	0%	0.0635	10	2647	0%	0.20	(0.88)
	April 2011	51	12002	0%	0.065	19	2700	1%	-1.57	(1.95)
	March 2011	43	14738	0%	0.0539	8	3110	0%	0.35	(0.79)
MR-8 Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity	February 2012	0	76	0%	0	83	8291	1%	-0.87	(1.53)
	January 2012	0	55	0%	0	176	7290	2%	-1.16	(1.71)
	December 2011	0	56	0%	0	124	7368	2%	-0.98	(1.59)
	November 2011	0	56	0%	0	108	7489	1%	-0.90	(1.55)
	October 2011	0	58	0%	0	91	7572	1%	-0.84	(1.51)
	September 2011	0	60	0%	0	88	7643	1%	-0.83	(1.51)
	August 2011	0	60	0%	0	121	7736	2%	-0.97	(1.59)
	July 2011	0	61	0%	0	115	7874	1%	-0.95	(1.58)
	June 2011	0	61	0%	0	128	7958	2%	-0.99	(1.60)
	May 2011	0	63	0%	0	89	8047	1%	-0.84	(1.51)
	April 2011	0	68	0%	0	113	8125	1%	-0.98	(1.59)
	March 2011	0	85	0%	0	111	8834	1%	-1.04	(1.63)
MR-8 Trouble Rate Unbundled Loop - ADSL Qualified Parity	February 2012	12	4187	0%	0.0535	7	2847	0%	0.34	(0.79)
	January 2012	16	5128	0%	0.0558	7	2326	0%	0.08	(0.95)
	December 2011	16	5054	0%	0.0582	5	2364	0%	0.92	(0.44)
	November 2011	23	4993	0%	0.0677	2	2399	0%	5.26	2.20
	October 2011	13	4950	0%	0.0512	11	2445	0%	-1.13	(1.69)
	September 2011	10	4855	0%	0.0453	3	2489	0%	1.00	(0.39)
	August 2011	17	4775	0%	0.0596	5	2519	0%	1.44	(0.13)
	July 2011	17	4715	0%	0.0599	6	2558	0%	1.06	(0.36)
	June 2011	19	4671	0%	0.0636	5	2612	0%	2.02	0.23
	May 2011	22	4536	0%	0.0695	10	2647	0%	0.71	(0.57)
	April 2011	23	4399	1%	0.0721	19	2700	1%	-0.88	(1.54)
	March 2011	23	4274	1%	0.0732	8	3110	0%	2.35	0.43
MR-8 Trouble Rate Unbundled Loop - DS1 Capable Parity	February 2012	65	6999	1%	0.0959	83	8292	1%	-0.45	(1.27)
	January 2012	139	6818	2%	0.1413	176	7291	2%	-1.45	(1.88)
	December 2011	94	6818	1%	0.1166	124	7369	2%	-1.41	(1.86)
	November 2011	92	6823	1%	0.1153	108	7490	1%	-0.47	(1.29)
	October 2011	112	6766	2%	0.1276	91	7573	1%	2.49	0.51
	September 2011	73	6818	1%	0.1029	89	7644	1%	-0.52	(1.32)
	August 2011	75	6836	1%	0.1042	121	7737	2%	-2.27	(2.38)
	July 2011	93	6843	1%	0.1158	115	7875	2%	-0.51	(1.31)
	June 2011	85	6882	1%	0.1104	128	7959	2%	-1.80	(2.10)
	May 2011	84	6920	1%	0.1095	89	8048	1%	0.63	(0.62)
	April 2011	70	6953	1%	0.0998	113	8126	1%	-2.01	(2.22)
	March 2011	108	6845	2%	0.1246	111	8835	1%	1.79	0.09
MR-8 Trouble Rate Unbundled Loop - DS3 Capable Parity	February 2012	0	4	0%	0	2	1318	0%	-0.08	(1.05)
	January 2012	0	4	0%	0	2	1231	0%	-0.08	(1.05)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Unbundled Loop - XDSL Parity	February 2012	3	231	1%	0.1132	83	8280	1%	0.45	(0.87)
	January 2012	7	192	4%	0.1874	176	7281	2%	1.09	(0.47)
	December 2011	0	194	0%	0	124	7353	2%	-1.80	(2.09)
	November 2011	1	198	1%	0.0709	108	7474	1%	-1.09	(1.67)
	October 2011	2	204	1%	0.0985	91	7557	1%	-0.29	(1.18)
	September 2011	1	206	0%	0.0695	88	7628	1%	-0.89	(1.54)
	August 2011	3	210	1%	0.1187	121	7721	2%	-0.16	(1.10)

	July 2011	2	214	1%	0.0962	115	7859	1%	-0.64	(1.39)	
	June 2011	0	216	0%	0	128	7947	2%	-1.86	(2.13)	
	May 2011	1	219	0%	0.0674	89	8036	1%	-0.91	(1.55)	
	April 2011	3	225	1%	0.1147	113	8114	1%	-0.07	(1.05)	
	March 2011	0	234	0%	0	111	8821	1%	-1.70	(2.04)	
MR-8 Trouble Rate Unbundled Loop Analog Parity	February 2012	147	54567	0%	0.0518	8653	854235	1%	-16.82	(11.22)	
	January 2012	197	50195	0%	0.0625	11945	861940	1%	-18.51	(12.25)	
	December 2011	143	50603	0%	0.0531	7901	870017	1%	-14.42	(9.77)	
	November 2011	120	51114	0%	0.0484	8279	878285	1%	-16.10	(10.79)	
	October 2011	147	51629	0%	0.0533	8313	887056	1%	-14.96	(10.09)	
	September 2011	155	52155	0%	0.0544	7320	895920	1%	-12.82	(8.79)	
	August 2011	186	52537	0%	0.0594	8229	906508	1%	-13.01	(8.91)	
	July 2011	155	53185	0%	0.0539	7554	916148	1%	-13.22	(9.04)	
	June 2011	172	53510	0%	0.0566	8151	927591	1%	-13.43	(9.17)	
	May 2011	166	53736	0%	0.0555	7967	937873	1%	-13.28	(9.07)	
	April 2011	145	54053	0%	0.0517	7428	947079	1%	-13.23	(9.04)	
	March 2011	234	61013	0%	0.0618	9072	957451	1%	-13.94	(9.48)	
	MR-8 Trouble Rate Unbundled Loop ISDN Capable Parity	February 2012	1	360	0%	0.0526	7	2847	0%	0.12	(1.18)
		January 2012	1	271	0%	0.0606	7	2326	0%	0.19	(1.13)
		December 2011	1	288	0%	0.0588	5	2364	0%	0.47	(1.00)
November 2011		1	294	0%	0.0582	2	2399	0%	1.44	(0.67)	
October 2011		1	300	0%	0.0576	11	2445	0%	-0.28	(1.17)	
September 2011		1	313	0%	0.0564	3	2489	0%	0.96	(0.81)	
August 2011		2	322	1%	0.0786	5	2519	0%	1.60	(0.45)	
July 2011		3	325	1%	0.0956	6	2558	0%	2.42	(0.11)	
June 2011		1	331	0%	0.0549	5	2612	0%	0.43	(1.02)	
May 2011		4	340	1%	0.1078	10	2647	0%	2.26	(0.08)	
April 2011		1	346	0%	0.0537	19	2700	1%	-0.87	(1.53)	
March 2011		1	362	0%	0.0525	8	3110	0%	0.07	(1.20)	
MR-8 Trouble Rate UNE - P (POTS) Parity		February 2012	0	23	0%	0	8653	854227	1%	-0.49	(1.29)
		January 2012	0	13	0%	0	11945	861932	1%	-0.43	(1.26)
		December 2011	0	13	0%	0	7901	870009	1%	-0.35	(1.21)
	November 2011	0	13	0%	0	8279	878277	1%	-0.35	(1.21)	
	October 2011	0	13	0%	0	8313	887048	1%	-0.35	(1.21)	
	September 2011	0	13	0%	0	7320	895912	1%	-0.33	(1.20)	
	August 2011	0	14	0%	0	8229	906500	1%	-0.36	(1.22)	
	July 2011	0	14	0%	0	7554	916140	1%	-0.34	(1.21)	
	June 2011	0	14	0%	0	8151	927583	1%	-0.35	(1.21)	
	May 2011	0	14	0%	0	7967	937865	1%	-0.35	(1.21)	
	April 2011	0	14	0%	0	7428	947071	1%	-0.33	(1.20)	
	March 2011	0	21	0%	0	9072	957443	1%	-0.45	(1.27)	
	MR-8 Trouble Rate UNE P (Centrex) Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0	0	0	0%	0.00	0.00
		December 2011	0	0	0%	0	0	0	0%	0.00	0.00
November 2011		0	0	0%	0	0	0	0%	0.00	0.00	
October 2011		0	0	0%	0	0	0	0%	0.00	0.00	
September 2011		0	1	0%	0	39	34359	0%	-0.03	(1.02)	
August 2011		0	0	0%	0	0	0	0%	0.00	0.00	
July 2011		0	0	0%	0	0	0	0%	0.00	0.00	
June 2011		0	0	0%	0	0	0	0%	0.00	0.00	
May 2011		0	0	0%	0	0	0	0%	0.00	0.00	
April 2011		0	0	0%	0	0	0	0%	0.00	0.00	
March 2011		0	0	0%	0	0	0	0%	0.00	0.00	
MR-9A Repair Appointments Met Business Parity		February 2012	3	3	100%	0	691	801	86%	-0.69	(1.42)
		January 2012	4	5	80%	0.4	957	1125	85%	0.32	(1.09)
		December 2011	5	6	83%	0.3727	592	700	85%	0.08	(1.21)
	November 2011	7	7	100%	0	631	723	87%	-1.01	(1.61)	
	October 2011	1	1	100%	0	749	832	90%	-0.33	(1.20)	
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2011	4	5	80%	0.4	723	791	91%	0.91	(0.79)	
	July 2011	3	3	100%	0	616	687	90%	-0.59	(1.36)	
	June 2011	4	9	44%	0.4969	687	780	88%	4.02	0.73	
	May 2011	3	4	75%	0.433	735	847	87%	0.69	(0.90)	
	April 2011	3	3	100%	0	682	787	87%	-0.68	(1.41)	
	March 2011	5	5	100%	0	847	948	89%	-0.77	(1.47)	
	MR-9A Repair Appointments Met Centrex Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0	0	0	0%	0.00	0.00
		December 2011	0	0	0%	0	0	0	0%	0.00	0.00
November 2011		0	0	0%	0	0	0	0%	0.00	0.00	
October 2011		0	1	0%	0	21	23	91%	3.17	(0.30)	
September 2011		0	0	0%	0	0	0	0%	0.00	0.00	
August 2011		0	0	0%	0	0	0	0%	0.00	0.00	
July 2011		0	0	0%	0	0	0	0%	0.00	0.00	
June 2011		0	0	0%	0	0	0	0%	0.00	0.00	
May 2011		0	0	0%	0	0	0	0%	0.00	0.00	
April 2011		0	0	0%	0	0	0	0%	0.00	0.00	
March 2011		0	0	0%	0	0	0	0%	0.00	0.00	
MR-9A Repair Appointments Met Centrex 21 Parity		February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	0	1	0%	0	5	5	100%	0.00	(0.41)
		December 2011	1	1	100%	0	9	10	90%	-0.32	(1.19)
	November 2011	1	1	100%	0	6	10	60%	-0.78	(1.47)	
	October 2011	1	1	100%	0	5	6	83%	-0.41	(1.25)	
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2011	1	1	100%	0	11	11	100%	0.00	0.00	
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	1	1	100%	0	9	13	69%	-0.64	(1.39)	
	March 2011	2	2	100%	0	20	23	87%	-0.53	(1.32)	
	MR-9A Repair Appointments Met PBX Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0	0	0	0%	0.00	0.00
		December 2011	0	0	0%	0	0	0	0%	0.00	0.00
November 2011		0	0	0%	0	0	0	0%	0.00	0.00	
October 2011		0	0	0%	0	0	0	0%	0.00	0.00	
September 2011		0	0	0%	0	0	0	0%	0.00	0.00	
August 2011		0	0	0%	0	0	0	0%	0.00	0.00	
July 2011		1	1	100%	0	1	1	100%	0.00	0.00	
June 2011		0	0	0%	0	0	0	0%	0.00	0.00	

	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-9A Repair Appointments Met Residence Parity	February 2012	6	7	86%	0.3499	5197	5729	91%	0.46	(0.99)
	January 2012	7	7	100%	0	7507	8276	91%	-0.85	(1.51)
	December 2011	1	2	50%	0.5	4645	5193	89%	1.82	(0.49)
	November 2011	4	4	100%	0	4894	5397	91%	-0.64	(1.39)
	October 2011	8	8	100%	0	4798	5204	92%	-0.82	(1.50)
	September 2011	3	4	75%	0.433	4156	4454	93%	1.46	(0.58)
	August 2011	1	1	100%	0	4539	4792	95%	-0.24	(1.14)
	July 2011	4	4	100%	0	4257	4506	94%	-0.48	(1.29)
	June 2011	3	3	100%	0	4604	4989	92%	-0.50	(1.30)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	5	5	100%	0	5098	5646	90%	-0.73	(1.45)
	MR-9B Repair Appointments Met Business Parity	February 2012	2	2	100%	0	166	198	84%	-0.62
January 2012		1	1	100%	0	173	209	83%	-0.46	(1.28)
December 2011		1	1	100%	0	140	157	89%	-0.35	(1.21)
November 2011		1	1	100%	0	156	188	83%	-0.45	(1.27)
October 2011		4	4	100%	0	179	207	86%	-0.78	(1.48)
September 2011		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		1	1	100%	0	210	242	87%	-0.39	(1.24)
July 2011		0	1	0%	0	169	193	88%	2.65	(0.31)
June 2011		1	2	50%	0.5	173	200	87%	1.50	(0.61)
May 2011		1	2	50%	0.5	161	189	85%	1.39	(0.65)
April 2011		1	1	100%	0	143	167	86%	-0.41	(1.25)
March 2011		2	3	67%	0.4714	194	219	89%	1.19	(0.70)
MR-9B Repair Appointments Met PBX Parity		February 2012	0	0	0%	0	0	0	0%	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0	1	1	100%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0	3	3	100%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	1	1	100%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	MR-9B Repair Appointments Met Residence Parity	February 2012	1	1	100%	0	1121	1236	91%	-0.32
January 2012		1	1	100%	0	1381	1515	91%	-0.31	(1.19)
December 2011		1	2	50%	0.5	981	1088	90%	1.91	(0.46)
November 2011		0	1	0%	0	1094	1205	91%	3.14	(0.20)
October 2011		1	1	100%	0	1170	1269	92%	-0.29	(1.18)
September 2011		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		1	1	100%	0	1343	1412	95%	-0.23	(1.14)
July 2011		0	0	0%	0	0	0	0%	0.00	0.00
June 2011		1	1	100%	0	1219	1311	93%	-0.27	(1.17)
May 2011		1	1	100%	0	1228	1319	93%	-0.27	(1.17)
April 2011		1	1	100%	0	1109	1211	92%	-0.30	(1.18)
March 2011		1	1	100%	0	1255	1374	91%	-0.31	(1.19)
MR-9C Repair Appointments Met Business Parity		February 2012	0	0	0%	0	0	0	0%	0.00
	January 2012	1	1	100%	0	168	172	98%	-0.15	(1.09)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	3	3	100%	0	135	138	98%	-0.26	(1.16)
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	2	2	100%	0	188	196	96%	-0.29	(1.18)
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	2	2	100%	0	145	148	98%	-0.20	(1.12)
	April 2011	1	1	100%	0	147	149	99%	-0.12	(1.07)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	MR-9C Repair Appointments Met Centrex 21 Parity	February 2012	0	0	0%	0	0	0	0%	0.00
January 2012		1	1	100%	0	1	2	50%	-0.82	(1.50)
December 2011		0	0	0%	0	0	0	0%	0.00	0.00
November 2011		0	0	0%	0	0	0	0%	0.00	0.00
October 2011		0	0	0%	0	0	0	0%	0.00	0.00
September 2011		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		0	0	0%	0	0	0	0%	0.00	0.00
July 2011		0	0	0%	0	0	0	0%	0.00	0.00
June 2011		1	1	100%	0	2	2	100%	0.00	0.00
May 2011		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		0	0	0%	0	0	0	0%	0.00	0.00
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
MR-9C Repair Appointments Met Residence Parity		February 2012	0	0	0%	0	0	0	0%	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	2	2	100%	0	619	628	99%	-0.17	(1.10)
	October 2011	3	3	100%	0	615	623	99%	-0.20	(1.12)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	691	714	97%	-0.18	(1.11)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	NI-1A Trunk Blockage to CTL-Q Tandem Offices LIS Trunk Parity 0.01	February 2012	22	43342	0%	0.0029	0	0	0%	0.00
January 2012		30	41902	0%	0.003	0	0	0%	0.00	(2.79)
December 2011		6	42910	0%	0.0009	0	0	0%	0.00	(2.96)
November 2011		5	28008	0%	0.0008	0	0	0%	0.00	(2.95)
October 2011		3	27744	0%	0.0007	8	16097	0%	-24.52	(15.91)
September 2011		5	27960	0%	0.0009	2	16097	0%	4.92	1.99
August 2011		2	27864	0%	0.0004	3	16097	0%	-18.53	(12.27)
July 2011		3	27216	0%	0.0006	1	16097	0%	15.57	8.47
June 2011		5	27600	0%	0.0009	33	16097	0%	-34.67	(22.08)
May 2011		5	28632	0%	0.0012	1	16097	0%	45.52	26.67
April 2011		3	28848	0%	0.0006	8	16097	0%	-15.76	(10.58)

NI-1B Trunk Blockage to CTL-Q End Offices LIS Trunk Parity 0.01	March 2011	6	28080	0%	0.0011	1	16097	0%	86.04	51.31	
	February 2012	1	16243	0%	0.0006	0	0	0%	0.00	(2.97)	
	January 2012	1	16279	0%	0.0004	0	0	0%	0.00	(2.99)	
	December 2011	0	16303	0%	0.0002	0	0	0%	0.00	(3.00)	
	November 2011	0	1956	0%	0	0	0	0%	0.00	(3.00)	
	October 2011	0	1956	0%	0.0004	1	14347	0%	-1.58	(1.96)	
	September 2011	0	1956	0%	0.0002	0	14347	0%	4.37	1.66	
	August 2011	1	1836	0%	0.001	1	14347	0%	12.48	6.58	
	July 2011	0	1836	0%	0	2	14347	0%	-3.63	(3.21)	
	June 2011	0	1908	0%	0	3	14347	0%	-6.37	(4.87)	
	May 2011	0	1956	0%	0	1	14347	0%	-7.02	(5.27)	
	April 2011	0	1956	0%	0	0	14347	0%	-3.73	(3.27)	
	March 2011	0	2172	0%	0	0	14347	0%	-6.45	(4.92)	
	NI-1C Trunk Blockage to CTL-Q Tandem Offices LIS Trunk Diagnostic	February 2012	79	44134	0%	0.017	0	0	0%	0.00	0.00
January 2012		134	44158	0%	0.0174	0	0	0%	0.00	0.00	
December 2011		54	44038	0%	0.0132	0	0	0%	0.00	0.00	
November 2011		55	28560	0%	0.0173	0	0	0%	0.00	0.00	
October 2011		62	28536	0%	0.0178	0	0	0%	0.00	0.00	
September 2011		38	28464	0%	0.0142	0	0	0%	0.00	0.00	
August 2011		45	28824	0%	0.0162	0	0	0%	0.00	0.00	
July 2011		46	28272	0%	0.0166	0	0	0%	0.00	0.00	
June 2011		89	28560	0%	0.019	0	0	0%	0.00	0.00	
May 2011		41	29256	0%	0.01	0	0	0%	0.00	0.00	
April 2011		33	29496	0%	0.0074	0	0	0%	0.00	0.00	
March 2011		21	28416	0%	0.0055	0	0	0%	0.00	0.00	
NI-1D Trunk Blockage to CTL-Q End Offices LIS Trunk Diagnostic		February 2012	1	16243	0%	0.0006	0	0	0%	0.00	0.00
		January 2012	1	16303	0%	0.001	0	0	0%	0.00	0.00
	December 2011	0	16303	0%	0.0002	0	0	0%	0.00	0.00	
	November 2011	0	1956	0%	0	0	0	0%	0.00	0.00	
	October 2011	0	1956	0%	0.0004	0	0	0%	0.00	0.00	
	September 2011	0	1956	0%	0.0002	0	0	0%	0.00	0.00	
	August 2011	4	1932	0%	0.0081	0	0	0%	0.00	0.00	
	July 2011	4	1932	0%	0.0084	0	0	0%	0.00	0.00	
	June 2011	8	2004	0%	0.0177	0	0	0%	0.00	0.00	
	May 2011	2	2052	0%	0.0051	0	0	0%	0.00	0.00	
	April 2011	7	2052	0%	0.0144	0	0	0%	0.00	0.00	
	March 2011	0	2172	0%	0	0	0	0%	0.00	0.00	
	OP-13A Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark 0.95	February 2012	34	35	97%	0.1666	0	0	0%	0.00	(0.07)
		January 2012	43	45	96%	0.2061	0	0	0%	0.00	(0.02)
December 2011		41	41	100%	0	0	0	0%	0.00	(0.16)	
November 2011		48	49	98%	0.1414	0	0	0%	0.00	(0.09)	
October 2011		49	51	96%	0.1941	0	0	0%	0.00	(0.03)	
September 2011		91	95	96%	0.2008	0	0	0%	0.00	(0.02)	
August 2011		63	63	100%	0	0	0	0%	0.00	(0.16)	
July 2011		46	47	98%	0.1443	0	0	0%	0.00	(0.09)	
June 2011		170	172	99%	0.1072	0	0	0%	0.00	(0.12)	
May 2011		112	114	98%	0.1313	0	0	0%	0.00	(0.10)	
April 2011		130	133	98%	0.1485	0	0	0%	0.00	(0.09)	
March 2011		127	136	93%	0.2486	0	0	0%	0.00	0.05	
OP-13A Coordinated Cuts Completed on Time Unbundled Loop Other Benchmark 0.95		February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2011	1	1	100%	0	0	0	0%	0.00	(0.16)	
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog Diagnostic	February 2012	0	35	0%	0	0	0	0%	0.00	0.00
		January 2012	0	45	0%	0	0	0	0%	0.00	0.00
December 2011		0	41	0%	0	0	0	0%	0.00	0.00	
November 2011		0	50	0%	0	0	0	0%	0.00	0.00	
October 2011		0	51	0%	0	0	0	0%	0.00	0.00	
September 2011		0	95	0%	0	0	0	0%	0.00	0.00	
August 2011		0	63	0%	0	0	0	0%	0.00	0.00	
July 2011		0	47	0%	0	0	0	0%	0.00	0.00	
June 2011		0	176	0%	0	0	0	0%	0.00	0.00	
May 2011		0	115	0%	0	0	0	0%	0.00	0.00	
April 2011		1	134	1%	0.0861	0	0	0%	0.00	0.00	
March 2011		7	139	5%	0.2187	0	0	0%	0.00	0.00	
OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other Diagnostic		February 2012	1	11	9%	0.2875	0	0	0%	0.00	0.00
		January 2012	0	6	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	33	0%	0	0	0	0%	0.00	0.00	
	October 2011	0	2	0%	0	0	0	0%	0.00	0.00	
	September 2011	0	15	0%	0	0	0	0%	0.00	0.00	
	August 2011	0	1	0%	0	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2011	0	4	0%	0	0	0	0%	0.00	0.00	
	May 2011	0	30	0%	0	0	0	0%	0.00	0.00	
	April 2011	0	17	0%	0	0	0	0%	0.00	0.00	
	March 2011	0	1	0%	0	0	0	0%	0.00	0.00	
	OP-15A Interval for Pending Orders Delayed Past Due Date Business Parity	February 2012	7	1	7	0	4941	70	71	-1.17	(1.71)
		January 2012	0	0	0	0	0	0	0	0.00	0.00
December 2011		0	0	0	0	0	0	0	0.00	0.00	
November 2011		0	0	0	0	0	0	0	0.00	0.00	
October 2011		0	0	0	0	0	0	0	0.00	0.00	
September 2011		0	0	0	0	0	0	0	0.00	0.00	
August 2011		0	0	0	0	0	0	0	0.00	0.00	
July 2011		0	0	0	0	0	0	0	0.00	0.00	
June 2011		0	0	0	0	0	0	0	0.00	0.00	
May 2011		0	0	0	0	0	0	0	0.00	0.00	
April 2011		0	0	0	0	0	0	0	0.00	0.00	
OP-15A Interval for Pending Orders	March 2011	0	0	0	0	0	0	0	0.00	0.00	
	February 2012	720	4	180	130	0	0	0	0.00	0.00	

Delayed Past Due Date Enhanced Extended Loops (EELs) Diagnostic	January 2012	636	4	159	130	0	0	0	0.00	0.00
	December 2011	548	4	137	130	0	0	0	0.00	0.00
	November 2011	466	5	93	123.59	0	0	0	0.00	0.00
	October 2011	384	4	96	130	0	0	0	0.00	0.00
	September 2011	300	4	75	130	0	0	0	0.00	0.00
	August 2011	249	3	83	143.76	0	0	0	0.00	0.00
	July 2011	226	1	226	0	0	0	0	0.00	0.00
	June 2011	206	1	206	0	0	0	0	0.00	0.00
	May 2011	184	1	184	0	0	0	0	0.00	0.00
	April 2011	165	2	83	113.84	0	0	0	0.00	0.00
	March 2011	142	1	142	0	0	0	0	0.00	0.00
	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	1	0	0	14	2	7	-1.35	(1.82)
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
August 2011	0	0	0	0	0	0	0	0.00	0.00	
July 2011	0	0	0	0	0	0	0	0.00	0.00	
June 2011	43	1	43	0	0	0	0	0.00	0.00	
May 2011	21	1	21	0	0	0	0	0.00	0.00	
April 2011	0	1	0	0	0	0	0	0.00	0.00	
March 2011	0	0	0	0	0	0	0	0.00	0.00	
OP-15A Interval for Pending Orders Delayed Past Due Date LIS Trunk Parity	February 2012	376	3	125	13.58	34319	331	104	0.63	(0.71)
January 2012	318	4	80	47.89	28234	327	86	-0.27	(1.16)	
December 2011	239	3	80	8.96	25727	370	70	0.42	(0.77)	
November 2011	176	5	35	30.16	19717	355	56	-1.23	(1.75)	
October 2011	107	3	36	3.79	16876	395	43	-0.33	(1.20)	
September 2011	39	3	13	1	11321	408	28	-0.61	(1.37)	
August 2011	0	1	0	0	7252	159	46	-0.81	(1.49)	
July 2011	22	1	22	0	5548	136	41	-0.38	(1.23)	
June 2011	48	5	10	8.2	4466	114	39	-1.42	(1.86)	
May 2011	0	0	0	0	0	0	0	0.00	0.00	
April 2011	0	0	0	0	0	0	0	0.00	0.00	
March 2011	0	1	0	0	7192	137	53	-0.92	(1.56)	
OP-15A Interval for Pending Orders Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded Parity	February 2012	25722	48	536	645.78	0	0	0	0.00	0.00
January 2012	23494	24	979	631.84	9	1	9	0.00	0.00	
December 2011	23888	28	853	645.26	0	0	0	0.00	0.00	
November 2011	23364	30	779	654.81	0	0	0	0.00	0.00	
October 2011	22812	26	877	622.65	78	3	26	0.00	0.00	
September 2011	22266	26	856	622.65	15	3	5	0.00	0.00	
August 2011	21749	24	906	594.45	0	0	0	0.00	0.00	
July 2011	20940	21	997	544.29	0	0	0	0.00	0.00	
June 2011	20520	21	977	544.29	0	0	0	0.00	0.00	
May 2011	20058	21	955	544.29	0	0	0	0.00	0.00	
April 2011	20009	25	800	587.16	0	0	0	0.00	0.00	
March 2011	19484	25	779	587.16	0	0	0	0.00	0.00	
February 2012	20422	38	537	474.01	0	0	0	0.00	0.00	
January 2012	18418	25	737	444.26	9	1	9	0.00	0.00	
December 2011	17782	24	741	433.64	0	0	0	0.00	0.00	
November 2011	17278	24	720	433.64	0	0	0	0.00	0.00	
October 2011	17901	25	716	465.14	78	3	26	0.00	0.00	
September 2011	17376	25	695	465.14	15	3	5	0.00	0.00	
August 2011	16869	23	733	435.8	0	0	0	0.00	0.00	
July 2011	16647	24	694	431.43	0	0	0	0.00	0.00	
June 2011	16167	24	674	431.43	0	0	0	0.00	0.00	
May 2011	15171	20	759	391.76	0	0	0	0.00	0.00	
April 2011	14778	21	704	412.1	0	0	0	0.00	0.00	
March 2011	14349	24	598	447.49	0	0	0	0.00	0.00	
OP-15A Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable Parity	February 2012	496	4	124	15.36	126	1	126	0.00	0.00
January 2012	364	4	91	32.19	581	7	83	0.18	(0.83)	
December 2011	172	3	57	27.15	479	8	60	-0.06	(1.04)	
November 2011	109	3	36	27.15	339	4	85	-0.99	(1.60)	
October 2011	89	3	30	4.16	331	10	33	-0.11	(1.07)	
September 2011	28	4	7	4.76	355	6	59	-1.62	(1.98)	
August 2011	0	0	0	0	0	0	0	0.00	0.00	
July 2011	0	0	0	0	0	0	0	0.00	0.00	
June 2011	0	0	0	0	0	0	0	0.00	0.00	
May 2011	0	1	0	0	181	10	18	-1.20	(1.73)	
April 2011	45	1	45	0	73	11	7	6.47	0.04	
March 2011	24	1	24	0	4	3	1	8.50	(0.75)	
OP-15A Interval for Pending Orders Delayed Past Due Date Unbundled Loop Analog Parity	February 2012	2591	29	89	52.68	6276	95	66	2.10	0.20
January 2012	4960	99	50	49.43	5221	96	54	-0.70	(1.42)	
December 2011	3544	76	47	43.23	4039	96	42	0.88	(0.53)	
November 2011	3144	60	52	28	3186	80	40	2.86	0.53	
October 2011	1941	54	36	26.12	2925	99	30	1.47	(0.23)	
September 2011	1187	51	23	30.08	1826	109	17	1.77	(0.01)	
August 2011	593	14	42	33.02	1246	47	27	1.42	(0.23)	
July 2011	464	18	26	21.95	1063	46	23	0.32	(0.80)	
June 2011	307	27	11	11.86	700	35	20	-1.28	(1.78)	
May 2011	141	21	7	4.76	789	35	23	-2.30	(2.40)	
April 2011	8	6	1	2.8	734	32	23	-1.42	(1.86)	
March 2011	12	3	4	0	1113	38	29	-1.00	(1.61)	
OP-15B Count of Pending Orders Delayed for Facilities Reasons Business Diagnostic	February 2012	1	1	1	0	0	0	0	0.00	0.00
January 2012	0	0	0	0	0	0	0	0.00	0.00	
December 2011	0	0	0	0	0	0	0	0.00	0.00	
November 2011	0	0	0	0	0	0	0	0.00	0.00	
October 2011	0	0	0	0	0	0	0	0.00	0.00	
September 2011	0	0	0	0	0	0	0	0.00	0.00	
August 2011	0	0	0	0	0	0	0	0.00	0.00	
July 2011	0	0	0	0	0	0	0	0.00	0.00	
June 2011	0	0	0	0	0	0	0	0.00	0.00	
May 2011	0	0	0	0	0	0	0	0.00	0.00	
April 2011	0	0	0	0	0	0	0	0.00	0.00	
March 2011	0	0	0	0	0	0	0	0.00	0.00	
OP-15B Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) Diagnostic	February 2012	1	4	0	0.433	0	0	0	0.00	0.00
January 2012	1	4	0	0.433	0	0	0	0.00	0.00	
December 2011	1	4	0	0.433	0	0	0	0.00	0.00	

	November 2011	2	5	0	0.4899	0	0	0	0.00	0.00
	October 2011	1	4	0	0.433	0	0	0	0.00	0.00
	September 2011	1	4	0	0.433	0	0	0	0.00	0.00
	August 2011	1	3	0	0.4714	0	0	0	0.00	0.00
	July 2011	1	1	1	0	0	0	0	0.00	0.00
	June 2011	1	1	1	0	0	0	0	0.00	0.00
	May 2011	1	1	1	0	0	0	0	0.00	0.00
	April 2011	2	2	1	0	0	0	0	0.00	0.00
	March 2011	1	1	1	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons LIS Trunk Diagnostic	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	1	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	1	0	0	0	0	0	0.00	0.00
	May 2011	0	1	0	0	0	0	0	0.00	0.00
	April 2011	0	1	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic	February 2012	0	3	0	0	0	0	0	0.00	0.00
	January 2012	0	4	0	0	0	0	0	0.00	0.00
	December 2011	0	3	0	0	0	0	0	0.00	0.00
	November 2011	1	5	0	0.4	0	0	0	0.00	0.00
	October 2011	0	3	0	0	0	0	0	0.00	0.00
	September 2011	0	3	0	0	0	0	0	0.00	0.00
	August 2011	1	1	1	0	0	0	0	0.00	0.00
	July 2011	0	1	0	0	0	0	0	0.00	0.00
	June 2011	0	5	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	1	1	1	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic	February 2012	34	48	1	0.4545	0	0	0	0.00	0.00
	January 2012	20	24	1	0.3727	0	0	0	0.00	0.00
	December 2011	22	28	1	0.4103	0	0	0	0.00	0.00
	November 2011	22	30	1	0.4422	0	0	0	0.00	0.00
	October 2011	22	26	1	0.3608	0	0	0	0.00	0.00
	September 2011	22	26	1	0.3608	0	0	0	0.00	0.00
	August 2011	22	24	1	0.2764	0	0	0	0.00	0.00
	July 2011	20	21	1	0.213	0	0	0	0.00	0.00
	June 2011	20	21	1	0.213	0	0	0	0.00	0.00
	May 2011	20	21	1	0.213	0	0	0	0.00	0.00
	April 2011	24	25	1	0.196	0	0	0	0.00	0.00
	March 2011	24	25	1	0.196	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic	February 2012	29	38	1	0.4251	0	0	0	0.00	0.00
	January 2012	23	25	1	0.2713	0	0	0	0.00	0.00
	December 2011	22	24	1	0.2764	0	0	0	0.00	0.00
	November 2011	22	24	1	0.2764	0	0	0	0.00	0.00
	October 2011	23	25	1	0.2713	0	0	0	0.00	0.00
	September 2011	23	25	1	0.2713	0	0	0	0.00	0.00
	August 2011	23	23	1	0	0	0	0	0.00	0.00
	July 2011	22	24	1	0.2764	0	0	0	0.00	0.00
	June 2011	24	24	1	0	0	0	0	0.00	0.00
	May 2011	19	20	1	0.2179	0	0	0	0.00	0.00
	April 2011	21	21	1	0	0	0	0	0.00	0.00
	March 2011	19	24	1	0.4061	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic	February 2012	2	4	1	0.5	0	0	0	0.00	0.00
	January 2012	1	4	0	0.433	0	0	0	0.00	0.00
	December 2011	0	3	0	0	0	0	0	0.00	0.00
	November 2011	0	3	0	0	0	0	0	0.00	0.00
	October 2011	0	3	0	0	0	0	0	0.00	0.00
	September 2011	1	4	0	0.433	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	1	0	0	0	0	0	0.00	0.00
	April 2011	0	1	0	0	0	0	0	0.00	0.00
	March 2011	0	1	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog Diagnostic	February 2012	8	29	0	0.4469	0	0	0	0.00	0.00
	January 2012	42	99	0	0.4942	0	0	0	0.00	0.00
	December 2011	21	76	0	0.4472	0	0	0	0.00	0.00
	November 2011	13	60	0	0.412	0	0	0	0.00	0.00
	October 2011	11	54	0	0.4028	0	0	0	0.00	0.00
	September 2011	13	51	0	0.4358	0	0	0	0.00	0.00
	August 2011	8	14	1	0.4949	0	0	0	0.00	0.00
	July 2011	10	18	1	0.4969	0	0	0	0.00	0.00
	June 2011	11	27	0	0.4914	0	0	0	0.00	0.00
	May 2011	8	21	0	0.4856	0	0	0	0.00	0.00
	April 2011	3	6	1	0.5	0	0	0	0.00	0.00
	March 2011	0	3	0	0	0	0	0	0.00	0.00
OP-17A Timeliness of Disconnects associated with LNP Orders LNP Benchmark 0.9825	February 2012	5007	5007	100%	0	0	0	0%	0.00	(0.05)
	January 2012	5112	5112	100%	0	0	0	0%	0.00	(0.05)
	December 2011	12854	12854	100%	0	0	0	0%	0.00	(0.05)
	November 2011	4922	4922	100%	0	0	0	0%	0.00	(0.05)
	October 2011	6946	6946	100%	0	0	0	0%	0.00	(0.05)
	September 2011	5890	5890	100%	0	0	0	0%	0.00	(0.05)
	August 2011	6051	6051	100%	0	0	0	0%	0.00	(0.05)
	July 2011	6739	6739	100%	0	0	0	0%	0.00	(0.05)
	June 2011	7347	7347	100%	0	0	0	0%	0.00	(0.05)
	May 2011	5266	5266	100%	0	0	0	0%	0.00	(0.05)
	April 2011	5095	5095	100%	0	0	0	0%	0.00	(0.05)
	March 2011	6190	6190	100%	0	0	0	0%	0.00	(0.05)
OP-17B Timeliness of Disconnects associated with LNP Orders LNP Diagnostic	February 2012	5007	5007	100%	0	0	0	0%	0.00	0.00
	January 2012	5112	5112	100%	0	0	0	0%	0.00	0.00
	December 2011	12854	12854	100%	0	0	0	0%	0.00	0.00
	November 2011	4922	4922	100%	0	0	0	0%	0.00	0.00
October 2011	6946	6946	100%	0	0	0	0%	0.00	0.00	

	September 2011	5890	5890	100%	0	0	0	0	0%	0.00	0.00
	August 2011	6051	6051	100%	0	0	0	0	0%	0.00	0.00
	July 2011	6739	6739	100%	0	0	0	0	0%	0.00	0.00
	June 2011	7347	7347	100%	0	0	0	0	0%	0.00	0.00
	May 2011	5266	5266	100%	0	0	0	0	0%	0.00	0.00
	April 2011	5095	5095	100%	0	0	0	0	0%	0.00	0.00
	March 2011	6190	6190	100%	0	0	0	0	0%	0.00	0.00
OP-2 Calls Answered within Twenty Seconds - Interconnect Provisioning Center Parity	February 2012	3942	4085	97%	0.1838	605443	841128	72%	0.00	0.00	
	January 2012	4481	4563	98%	0.1328	579099	858741	67%	0.00	0.00	
	December 2011	4530	4668	97%	0.1694	748381	801778	93%	0.00	0.00	
	November 2011	5017	5192	97%	0.1805	729223	942222	77%	0.00	0.00	
	October 2011	4945	5466	90%	0.2937	633807	972047	65%	0.00	0.00	
	September 2011	5017	5192	97%	0.1805	651393	1014498	64%	0.00	0.00	
	August 2011	5396	5731	94%	0.2346	823860	1249573	66%	0.00	0.00	
	July 2011	4688	4889	96%	0.1986	786550	1036343	76%	0.00	0.00	
	June 2011	5180	5325	97%	0.1628	852202	1102221	77%	0.00	0.00	
	May 2011	4944	5019	99%	0.1213	805694	1046270	77%	0.00	0.00	
	April 2011	4530	4936	92%	0.2747	836027	1019406	82%	0.00	0.00	
	March 2011	4962	5561	89%	0.31	869559	1219602	71%	0.00	0.00	
	OP-3A Installation Commitments Met Business Parity	February 2012	5	5	100%	0	755	782	97%	-0.42	(1.26)
		January 2012	4	4	100%	0	655	685	96%	-0.43	(1.26)
December 2011		1	1	100%	0	743	764	97%	-0.17	(1.10)	
November 2011		3	3	100%	0	779	809	96%	-0.34	(1.21)	
October 2011		2	2	100%	0	852	885	96%	-0.28	(1.17)	
September 2011		0	0	0%	0	0	0	0%	0.00	0.00	
August 2011		1	1	100%	0	872	898	97%	-0.17	(1.10)	
July 2011		0	0	0%	0	0	0	0%	0.00	0.00	
June 2011		1	1	100%	0	983	1024	96%	-0.20	(1.12)	
May 2011		2	2	100%	0	902	920	98%	-0.20	(1.12)	
April 2011		1	1	100%	0	898	920	98%	-0.16	(1.10)	
March 2011		1	1	100%	0	1009	1031	98%	-0.15	(1.09)	
OP-3A Installation Commitments Met Line Splitting Benchmark 0.95		February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	1	1	100%	0	0	0	0%	0.00	(0.16)	
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.16)	
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-3A Installation Commitments Met Residence Parity	February 2012	2	3	67%	0.4714	1577	1689	93%	1.86	(0.46)
		January 2012	8	8	100%	0	1695	1759	96%	-0.55	(1.33)
December 2011		3	5	60%	0.4899	1892	1958	97%	4.53	0.39	
November 2011		25	25	100%	0	2169	2240	97%	-0.90	(1.55)	
October 2011		13	13	100%	0	3569	3653	98%	-0.55	(1.34)	
September 2011		24	26	92%	0.2665	3300	3377	98%	1.84	(0.29)	
August 2011		34	34	100%	0	3662	3743	98%	-0.86	(1.52)	
July 2011		26	26	100%	0	3241	3292	98%	-0.64	(1.39)	
June 2011		30	31	97%	0.1767	3435	3484	99%	0.86	(0.78)	
May 2011		15	15	100%	0	2986	3035	98%	-0.49	(1.30)	
April 2011		11	11	100%	0	3187	3239	98%	-0.42	(1.26)	
March 2011		14	15	93%	0.2494	3478	3536	98%	1.53	(0.54)	
OP-3B Installation Commitments Met Business Parity		February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	1	1	100%	0	102	105	97%	-0.17	(1.10)
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	1	1	100%	0	140	144	97%	-0.17	(1.10)	
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-3B Installation Commitments Met Residence Parity	February 2012	1	1	100%	0	444	461	96%	-0.20	(1.12)
		January 2012	5	5	100%	0	460	473	97%	-0.37	(1.23)
December 2011		2	2	100%	0	447	455	98%	-0.19	(1.11)	
November 2011		7	7	100%	0	521	533	98%	-0.40	(1.24)	
October 2011		0	0	0%	0	0	0	0%	0.00	0.00	
September 2011		3	3	100%	0	544	552	99%	-0.21	(1.13)	
August 2011		0	0	0%	0	0	0	0%	0.00	0.00	
July 2011		4	4	100%	0	560	571	98%	-0.28	(1.17)	
June 2011		6	6	100%	0	559	570	98%	-0.34	(1.21)	
May 2011		1	1	100%	0	574	584	98%	-0.13	(1.08)	
April 2011		0	0	0%	0	0	0	0%	0.00	0.00	
March 2011		1	1	100%	0	596	603	99%	-0.11	(1.07)	
OP-3C Installation Commitments Met Business Parity		February 2012	10	10	100%	0	222	222	100%	0.00	0.00
		January 2012	6	6	100%	0	210	211	100%	-0.17	(1.10)
	December 2011	3	3	100%	0	197	201	98%	-0.24	(1.15)	
	November 2011	11	11	100%	0	259	259	100%	0.00	0.00	
	October 2011	4	4	100%	0	404	406	100%	-0.14	(1.09)	
	September 2011	4	4	100%	0	310	312	99%	-0.16	(1.10)	
	August 2011	8	8	100%	0	310	311	100%	-0.16	(1.10)	
	July 2011	12	12	100%	0	313	315	99%	-0.27	(1.17)	
	June 2011	3	3	100%	0	354	356	99%	-0.13	(1.08)	
	May 2011	4	4	100%	0	352	354	99%	-0.15	(1.09)	
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	7	7	100%	0	404	406	100%	-0.18	(1.11)	
	OP-3C Installation Commitments Met Line Splitting Benchmark 0.95	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00	
November 2011		0	0	0%	0	0	0	0%	0.00	0.00	
October 2011		0	0	0%	0	0	0	0%	0.00	0.00	
September 2011		2	2	100%	0	0	0	0%	0.00	(0.16)	
August 2011	0	0	0%	0	0	0	0%	0.00	0.00		

	July 2011	2	2	100%	0	0	0	0	0%	0.00	(0.16)	
	June 2011	0	0	0%	0	0	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0	0	0	0	0%	0.00	0.00	
	April 2011	1	1	100%	0	0	0	0	0%	0.00	(0.16)	
	March 2011	2	2	100%	0	0	0	0	0%	0.00	(0.16)	
OP-3C Installation Commitments Met Residence Parity	February 2012	18	19	95%	0.2233	3629	3637	100%	100%	4.68	0.03	
	January 2012	23	23	100%	0	3428	3433	100%	100%	-0.18	(1.11)	
	December 2011	17	17	100%	0	3586	3589	100%	100%	-0.12	(1.07)	
	November 2011	22	22	100%	0	4029	4037	100%	100%	-0.21	(1.13)	
	October 2011	40	40	100%	0	4460	4464	100%	100%	-0.19	(1.11)	
	September 2011	32	32	100%	0	4016	4022	100%	100%	-0.22	(1.13)	
	August 2011	23	23	100%	0	4547	4558	100%	100%	-0.24	(1.14)	
	July 2011	13	13	100%	0	4096	4105	100%	100%	-0.17	(1.10)	
	June 2011	2	2	100%	0	4401	4405	100%	100%	-0.04	(1.03)	
	May 2011	1	1	100%	0	4282	4291	100%	100%	-0.05	(1.03)	
	April 2011	3	3	100%	0	4577	4579	100%	100%	-0.04	(1.02)	
	March 2011	4	4	100%	0	4906	4918	100%	100%	-0.10	(1.06)	
	OP-3C Installation Commitments Met UNE- P (POTS) Parity	February 2012	0	0	0%	0.00	0	0	0%	0%	0.00	0.00
		January 2012	0	0	0%	0.00	0	0	0%	0%	0.00	0.00
December 2011		0	0	0%	0.00	0	0	0%	0%	0.00	0.00	
November 2011		0	0	0%	0.00	0	0	0%	0%	0.00	0.00	
October 2011		0	0	0%	0.00	0	0	0%	0%	0.00	0.00	
September 2011		0	0	0%	0.00	0	0	0%	0%	0.00	0.00	
August 2011		0	0	0%	0.00	0	0	0%	0%	0.00	0.00	
July 2011		0	0	0%	0.00	0	0	0%	0%	0.00	0.00	
June 2011		0	0	0%	0.00	0	0	0%	0%	0.00	0.00	
May 2011		0	0	0%	0.00	0	0	0%	0%	0.00	0.00	
April 2011		0	0	0%	0.00	0	0	0%	0%	0.00	0.00	
March 2011		1	1	100%	0	5310	5324	100%	100%	-0.05	(1.03)	
OP-3D Installation Commitments Met Basic Rate ISDN Parity		February 2012	0	0	0%	0	0	0	0%	0%	0.00	0.00
		January 2012	0	0	0%	0	0	0	0%	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0%	0.00	0.00	
	November 2011	2	2	100%	0	6	7	86%	86%	-0.51	(1.31)	
	October 2011	0	0	0%	0	0	0	0%	0%	0.00	0.00	
	September 2011	0	0	0%	0	0	0	0%	0%	0.00	0.00	
	August 2011	0	0	0%	0	0	0	0%	0%	0.00	0.00	
	July 2011	0	0	0%	0	0	0	0%	0%	0.00	0.00	
	June 2011	0	0	0%	0	0	0	0%	0%	0.00	0.00	
	May 2011	0	0	0%	0	0	0	0%	0%	0.00	0.00	
	April 2011	0	0	0%	0	0	0	0%	0%	0.00	0.00	
	March 2011	1	1	100%	0	5	6	83%	83%	-0.41	(1.25)	
	OP-3D Installation Commitments Met Dark Fiber - IOF Diagnostic	February 2012	0	0	0%	0	0	0	0%	0%	0.00	0.00
		January 2012	0	0	0%	0	0	0	0%	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0%	0.00	0.00	
November 2011		0	0	0%	0	0	0	0%	0%	0.00	0.00	
October 2011		0	0	0%	0	0	0	0%	0%	0.00	0.00	
September 2011		0	0	0%	0	0	0	0%	0%	0.00	0.00	
August 2011		0	0	0%	0	0	0	0%	0%	0.00	0.00	
July 2011		0	0	0%	0	0	0	0%	0%	0.00	0.00	
June 2011		0	0	0%	0	0	0	0%	0%	0.00	0.00	
May 2011		0	0	0%	0	0	0	0%	0%	0.00	0.00	
April 2011		2	2	100%	0	0	0	0%	0%	0.00	0.00	
March 2011		0	0	0%	0	0	0	0%	0%	0.00	0.00	
OP-3D Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9		February 2012	0	0	0%	0	0	0	0%	0%	0.00	0.00
		January 2012	0	0	0%	0	0	0	0%	0%	0.00	0.00
	December 2011	2	2	100%	0	0	0	0%	0%	0.00	(0.33)	
	November 2011	0	0	0%	0	0	0	0%	0%	0.00	0.00	
	October 2011	0	0	0%	0	0	0	0%	0%	0.00	0.00	
	September 2011	1	1	100%	0	0	0	0%	0%	0.00	(0.33)	
	August 2011	3	3	100%	0	0	0	0%	0%	0.00	(0.33)	
	July 2011	8	10	80%	0.4	0	0	0%	0%	0.00	0.33	
	June 2011	0	0	0%	0	0	0	0%	0%	0.00	0.00	
	May 2011	1	1	100%	0	0	0	0%	0%	0.00	(0.33)	
	April 2011	1	1	100%	0	0	0	0%	0%	0.00	(0.33)	
	March 2011	0	0	0%	0	0	0	0%	0%	0.00	0.00	
	OP-3D Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	February 2012	16	16	100%	0	0	0	0%	0%	0.00	(0.33)
		January 2012	8	8	100%	0	0	0	0%	0%	0.00	(0.33)
December 2011		22	22	100%	0	0	0	0%	0%	0.00	(0.33)	
November 2011		43	43	100%	0	0	0	0%	0%	0.00	(0.33)	
October 2011		12	12	100%	0	0	0	0%	0%	0.00	(0.33)	
September 2011		6	6	100%	0	0	0	0%	0%	0.00	(0.33)	
August 2011		18	18	100%	0	0	0	0%	0%	0.00	(0.33)	
July 2011		6	6	100%	0	0	0	0%	0%	0.00	(0.33)	
June 2011		3	3	100%	0	0	0	0%	0%	0.00	(0.33)	
May 2011		9	10	90%	0.3	0	0	0%	0%	0.00	0.00	
April 2011		16	16	100%	0	0	0	0%	0%	0.00	(0.33)	
March 2011		36	37	97%	0.1622	0	0	0%	0%	0.00	(0.24)	
OP-3D Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9		February 2012	2	2	100%	0	0	0	0%	0%	0.00	(0.33)
		January 2012	2	2	100%	0	0	0	0%	0%	0.00	(0.33)
	December 2011	0	0	0%	0	0	0	0%	0%	0.00	0.00	
	November 2011	3	3	100%	0	0	0	0%	0%	0.00	(0.33)	
	October 2011	1	1	100%	0	0	0	0%	0%	0.00	(0.33)	
	September 2011	0	0	0%	0	0	0	0%	0%	0.00	0.00	
	August 2011	0	1	0%	0	0	0	0%	0%	0.00	3.00	
	July 2011	10	10	100%	0	0	0	0%	0%	0.00	(0.33)	
	June 2011	4	4	100%	0	0	0	0%	0%	0.00	(0.33)	
	May 2011	1	1	100%	0	0	0	0%	0%	0.00	(0.33)	
	April 2011	0	0	0%	0	0	0	0%	0%	0.00	0.00	
	March 2011	0	0	0%	0	0	0	0%	0%	0.00	0.00	
	OP-3D Installation Commitments Met LIS Trunk Parity	February 2012	17	17	100%	0	4	4	100%	100%	0.00	0.00
		January 2012	6	6	100%	0	0	0	0%	0%	0.00	0.00
December 2011		7	7	100%	0	1	1	100%	100%	0.00	0.00	
November 2011		8	8	100%	0	3	3	100%	100%	0.00	0.00	
October 2011		2	2	100%	0	3	3	100%	100%	0.00	0.00	
September 2011		12	14	86%	0.3499	2	2	100%	100%	0.00	(1.43)	
August 2011	13	15	87%	0.3399	3	3	100%	100%	0.00	(1.30)		
July 2011	20	21	95%	0.213	2	2	100%	100%	0.00	(1.83)		
June 2011	38	38	100%	0	7	8	88%	88%	-0.97	(1.59)		

	May 2011	9	9	100%	0	0	0	0%	0.00	0.00
	April 2011	18	18	100%	0	2	2	100%	0.00	0.00
	March 2011	11	11	100%	0	3	3	100%	0.00	0.00
OP-3D Installation Commitments Met PBX Parity	February 2012	1	1	100%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	1	1	100%	0	3	3	100%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met UDIT Above DS1 Level Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	3	3	100%	0	5	6	83%	-0.63	(1.38)
	September 2011	4	4	100%	0	1	1	100%	0.00	0.00
	August 2011	2	2	100%	0	12	13	92%	-0.38	(1.23)
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	12	14	86%	-0.39	(1.24)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	2	2	100%	0	13	14	93%	-0.37	(1.22)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met UDIT DS1 Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	2	4	50%	0.5	18	19	95%	3.64	(0.09)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	February 2012	328	348	94%	0.2327	0	0	0%	0.00	(0.14)
	January 2012	115	115	100%	0	0	0	0%	0.00	(0.33)
	December 2011	144	144	100%	0	0	0	0%	0.00	(0.33)
	November 2011	173	173	100%	0	0	0	0%	0.00	(0.33)
	October 2011	171	173	99%	0.1069	0	0	0%	0.00	(0.29)
	September 2011	148	148	100%	0	0	0	0%	0.00	(0.33)
	August 2011	182	183	99%	0.0737	0	0	0%	0.00	(0.32)
	July 2011	170	170	100%	0	0	0	0%	0.00	(0.33)
	June 2011	124	125	99%	0.0891	0	0	0%	0.00	(0.31)
	May 2011	149	153	97%	0.1596	0	0	0%	0.00	(0.25)
	April 2011	259	260	100%	0.0619	0	0	0%	0.00	(0.32)
	March 2011	346	347	100%	0.0536	0	0	0%	0.00	(0.32)
OP-3D Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	February 2012	117	122	96%	0.1983	0	0	0%	0.00	(0.20)
	January 2012	17	21	81%	0.3927	0	0	0%	0.00	0.30
	December 2011	31	31	100%	0	0	0	0%	0.00	(0.33)
	November 2011	19	20	95%	0.2179	0	0	0%	0.00	(0.17)
	October 2011	42	42	100%	0	0	0	0%	0.00	(0.33)
	September 2011	16	17	94%	0.2353	0	0	0%	0.00	(0.14)
	August 2011	12	12	100%	0	0	0	0%	0.00	(0.33)
	July 2011	25	25	100%	0	0	0	0%	0.00	(0.33)
	June 2011	23	29	79%	0.4051	0	0	0%	0.00	0.36
	May 2011	17	19	89%	0.3069	0	0	0%	0.00	0.02
	April 2011	127	135	94%	0.2361	0	0	0%	0.00	(0.14)
	March 2011	194	207	94%	0.2426	0	0	0%	0.00	(0.12)
OP-3D Installation Commitments Met Unbundled Loop - DS1 Capable Parity	February 2012	149	155	96%	0.1929	22	23	96%	-0.10	(1.06)
	January 2012	134	142	94%	0.2306	6	7	86%	-0.64	(1.39)
	December 2011	134	145	92%	0.2648	15	17	88%	-0.51	(1.31)
	November 2011	163	164	99%	0.0778	16	17	94%	-0.88	(1.53)
	October 2011	87	87	100%	0	13	14	93%	-0.96	(1.59)
	September 2011	106	112	95%	0.2252	19	22	86%	-1.03	(1.63)
	August 2011	130	134	97%	0.1702	37	39	95%	-0.53	(1.32)
	July 2011	107	116	92%	0.2675	17	20	85%	-0.84	(1.51)
	June 2011	132	136	97%	0.169	49	51	96%	-0.31	(1.19)
	May 2011	165	171	96%	0.184	18	19	95%	-0.32	(1.20)
	April 2011	139	141	99%	0.1183	37	39	95%	-0.93	(1.57)
	March 2011	151	152	99%	0.0808	27	27	100%	0.00	(1.63)
OP-3D Installation Commitments Met Unbundled Loop - XDSL Benchmark 0.9	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	July 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	June 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	March 2011	2	2	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	February 2012	341	367	93%	0.2566	0	0	0%	0.00	(0.10)
	January 2012	651	692	94%	0.2361	0	0	0%	0.00	(0.14)
	December 2011	650	662	98%	0.1334	0	0	0%	0.00	(0.27)
	November 2011	588	604	97%	0.1606	0	0	0%	0.00	(0.25)
	October 2011	583	604	97%	0.1832	0	0	0%	0.00	(0.22)
	September 2011	753	775	97%	0.1661	0	0	0%	0.00	(0.24)
	August 2011	771	793	97%	0.1642	0	0	0%	0.00	(0.24)
	July 2011	831	858	97%	0.1746	0	0	0%	0.00	(0.23)
	June 2011	1080	1112	97%	0.1672	0	0	0%	0.00	(0.24)
	May 2011	1055	1069	99%	0.1137	0	0	0%	0.00	(0.29)
	April 2011	836	862	97%	0.171	0	0	0%	0.00	(0.23)

OP-3D Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	March 2011	669	679	99%	0.1205	0	0	0%	0.00	(0.28)
	February 2012	0	2	0%	0	0	0	0%	0.00	3.00
	January 2012	15	18	83%	0.3727	0	0	0%	0.00	0.22
	December 2011	3	5	60%	0.4899	0	0	0%	0.00	1.00
	November 2011	12	15	80%	0.4	0	0	0%	0.00	0.33
	October 2011	9	10	90%	0.3	0	0	0%	0.00	0.00
	September 2011	2	8	25%	0.433	0	0	0%	0.00	2.17
	August 2011	10	15	67%	0.4714	0	0	0%	0.00	0.78
	July 2011	9	20	45%	0.4975	0	0	0%	0.00	1.50
	June 2011	13	21	62%	0.4866	0	0	0%	0.00	0.94
	May 2011	5	6	83%	0.3727	0	0	0%	0.00	0.22
	April 2011	6	6	100%	0	0	0	0%	0.00	(0.33)
	March 2011	0	3	0%	0	0	0	0%	0.00	3.00
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
October 2011	1	1	100%	0	10	10	100%	0.00	0.00	
September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
August 2011	0	0	0%	0	0	0	0%	0.00	0.00	
July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
June 2011	1	1	100%	0	9	10	90%	-0.32	(1.19)	
May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
April 2011	1	1	100%	0	5	5	100%	0.00	0.00	
March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
October 2011	0	0	0%	0	0	0	0%	0.00	0.00	
September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
August 2011	1	1	100%	0	6	6	100%	0.00	0.00	
July 2011	1	1	100%	0	2	3	67%	-0.61	(1.37)	
June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
October 2011	0	0	0%	0	0	0	0%	0.00	0.00	
September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
August 2011	0	0	0%	0	0	0	0%	0.00	0.00	
July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
March 2011	2	2	100%	0	9	9	100%	0.00	0.00	
February 2012	43	44	98%	0.149	0	0	0%	0.00	(0.26)	
January 2012	44	47	94%	0.2444	0	0	0%	0.00	(0.12)	
December 2011	54	56	96%	0.1856	0	0	0%	0.00	(0.21)	
November 2011	51	51	100%	0	0	0	0%	0.00	(0.33)	
October 2011	58	60	97%	0.1795	0	0	0%	0.00	(0.22)	
September 2011	52	53	98%	0.1361	0	0	0%	0.00	(0.27)	
August 2011	61	63	97%	0.1753	0	0	0%	0.00	(0.23)	
July 2011	52	53	98%	0.1361	0	0	0%	0.00	(0.27)	
June 2011	81	85	95%	0.2118	0	0	0%	0.00	(0.18)	
May 2011	69	69	100%	0	0	0	0%	0.00	(0.33)	
April 2011	68	72	94%	0.2291	0	0	0%	0.00	(0.15)	
March 2011	98	102	96%	0.1941	0	0	0%	0.00	(0.20)	
February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
January 2012	1	1	100%	0	0	0	0%	0.00	(0.33)	
December 2011	1	1	100%	0	0	0	0%	0.00	(0.33)	
November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
October 2011	0	0	0%	0	0	0	0%	0.00	0.00	
September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
August 2011	2	2	100%	0	0	0	0%	0.00	(0.33)	
July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
June 2011	4	4	100%	0	0	0	0%	0.00	(0.33)	
May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
April 2011	1	1	100%	0	0	0	0%	0.00	(0.33)	
March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
February 2012	10	11	91%	0.2875	13	13	100%	0.00	(0.94)	
January 2012	2	2	100%	0	7	7	100%	0.00	0.00	
December 2011	1	1	100%	0	3	3	100%	0.00	0.00	
November 2011	4	4	100%	0	11	11	100%	0.00	0.00	
October 2011	5	5	100%	0	17	17	100%	0.00	0.00	
September 2011	3	3	100%	0	3	3	100%	0.00	0.00	
August 2011	9	9	100%	0	5	5	100%	0.00	0.00	
July 2011	5	5	100%	0	4	5	80%	-0.79	(1.48)	
June 2011	14	14	100%	0	4	4	100%	0.00	0.00	
May 2011	1	1	100%	0	4	5	80%	-0.46	(1.28)	
April 2011	4	6	67%	0.4714	6	6	100%	0.00	(0.55)	
March 2011	20	20	100%	0	11	11	100%	0.00	0.00	
February 2012	3	3	100%	0	1	1	100%	0.00	0.00	
January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
October 2011	0	0	0%	0	0	0	0%	0.00	0.00	
September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
August 2011	0	0	0%	0	0	0	0%	0.00	0.00	
July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
June 2011	0	1	0%	0	3	3	100%	0.00	(0.59)	
May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
March 2011	1	1	100%	0	1	2	50%	-0.82	(1.50)	
February 2012	0	0	0%	0	0	0	0%	0.00	0.00	

Above DS1 Level Parity	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2011	1	1	100%	0	7	7	100%	0.00	0.00	
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	February 2012	2	2	100%	0	0	0	0%	0.00	(0.33)
		January 2012	4	4	100%	0	0	0	0%	0.00	(0.33)
		December 2011	4	4	100%	0	0	0	0%	0.00	(0.33)
		November 2011	12	14	86%	0.3499	0	0	0%	0.00	0.14
		October 2011	1	2	50%	0.5	0	0	0%	0.00	1.33
		September 2011	3	3	100%	0	0	0	0%	0.00	(0.33)
August 2011		3	3	100%	0	0	0	0%	0.00	(0.33)	
July 2011		2	2	100%	0	0	0	0%	0.00	(0.33)	
June 2011		3	3	100%	0	0	0	0%	0.00	(0.33)	
May 2011		2	2	100%	0	0	0	0%	0.00	(0.33)	
April 2011		10	10	100%	0	0	0	0%	0.00	(0.33)	
March 2011		5	5	100%	0	0	0	0%	0.00	(0.33)	
OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9		February 2012	13	15	87%	0.3399	0	0	0%	0.00	0.11
		January 2012	3	3	100%	0	0	0	0%	0.00	(0.33)
		December 2011	5	5	100%	0	0	0	0%	0.00	(0.33)
		November 2011	2	2	100%	0	0	0	0%	0.00	(0.33)
		October 2011	4	4	100%	0	0	0	0%	0.00	(0.33)
	September 2011	3	3	100%	0	0	0	0%	0.00	(0.33)	
	August 2011	1	1	100%	0	0	0	0%	0.00	(0.33)	
	July 2011	2	2	100%	0	0	0	0%	0.00	(0.33)	
	June 2011	4	4	100%	0	0	0	0%	0.00	(0.33)	
	May 2011	8	8	100%	0	0	0	0%	0.00	(0.33)	
	April 2011	7	7	100%	0	0	0	0%	0.00	(0.33)	
	March 2011	16	16	100%	0	0	0	0%	0.00	(0.33)	
	OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity	February 2012	11	11	100%	0	6	11	55%	-2.14	(2.30)
		January 2012	23	23	100%	0	10	12	83%	-1.26	(1.76)
		December 2011	22	22	100%	0	6	9	67%	-1.79	(2.09)
		November 2011	17	17	100%	0	11	22	50%	-3.10	(2.88)
		October 2011	6	7	86%	0.3499	13	16	81%	-0.25	(1.15)
September 2011		8	9	89%	0.3143	21	28	75%	-0.84	(1.51)	
August 2011		17	17	100%	0	34	37	92%	-1.01	(1.62)	
July 2011		10	10	100%	0	14	16	88%	-0.94	(1.57)	
June 2011		12	12	100%	0	26	35	74%	-1.76	(2.07)	
May 2011		11	13	85%	0.3608	24	34	71%	-0.94	(1.57)	
April 2011		16	16	100%	0	37	45	82%	-1.60	(1.97)	
March 2011		13	13	100%	0	30	43	70%	-2.08	(2.26)	
OP-3E Installation Commitments Met Unbundled Loop Analog Benchmark 0.9		February 2012	30	30	100%	0	0	0	0%	0.00	(0.33)
		January 2012	75	78	96%	0.1923	0	0	0%	0.00	(0.21)
		December 2011	64	64	100%	0	0	0	0%	0.00	(0.33)
		November 2011	28	28	100%	0	0	0	0%	0.00	(0.33)
		October 2011	35	37	95%	0.2261	0	0	0%	0.00	(0.15)
	September 2011	71	79	90%	0.3017	0	0	0%	0.00	0.00	
	August 2011	72	72	100%	0	0	0	0%	0.00	(0.33)	
	July 2011	63	63	100%	0	0	0	0%	0.00	(0.33)	
	June 2011	118	118	100%	0	0	0	0%	0.00	(0.33)	
	May 2011	121	121	100%	0	0	0	0%	0.00	(0.33)	
	April 2011	81	83	98%	0.1533	0	0	0%	0.00	(0.25)	
	March 2011	74	75	99%	0.1147	0	0	0%	0.00	(0.29)	
	OP-3E Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	February 2012	0	1	0%	0	0	0	0%	0.00	3.00
		January 2012	0	0	0%	0	0	0	0%	0.00	0.00
		December 2011	0	0	0%	0	0	0	0%	0.00	0.00
		November 2011	7	7	100%	0	0	0	0%	0.00	(0.33)
		October 2011	0	0	0%	0	0	0	0%	0.00	0.00
September 2011		0	0	0%	0	0	0	0%	0.00	0.00	
August 2011		1	2	50%	0.5	0	0	0%	0.00	1.33	
July 2011		0	0	0%	0	0	0	0%	0.00	0.00	
June 2011		0	0	0%	0	0	0	0%	0.00	0.00	
May 2011		0	0	0%	0	0	0	0%	0.00	0.00	
April 2011		0	0	0%	0	0	0	0%	0.00	0.00	
March 2011		0	1	0%	0	0	0	0%	0.00	3.00	
OP-3E Installation Commitments Met Unbundled Loop ISDN Capable Parity		February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0	0	0	0%	0.00	0.00
		December 2011	0	0	0%	0	0	0	0%	0.00	0.00
		November 2011	0	0	0%	0	0	0	0%	0.00	0.00
		October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2011	1	1	100%	0	2	3	67%	-0.61	(1.37)	
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-4A Installation Interval Business Parity	February 2012	13	5	3	0.55	4246	762	6	-1.17	(1.71)
		January 2012	14	4	4	1.73	3379	642	5	-0.71	(1.43)
		December 2011	3	1	3	0	3796	729	5	-0.47	(1.28)
		November 2011	12	3	4	2.65	3960	778	5	-0.38	(1.23)
		October 2011	5	2	3	0.71	4364	860	5	-0.77	(1.47)
September 2011		0	0	0	0	0	0	0	0.00	0.00	
August 2011		2	1	2	0	2435	573	4	-0.41	(1.25)	
July 2011		0	0	0	0	0	0	0	0.00	0.00	
June 2011		3	1	3	0	1977	560	4	-0.12	(1.07)	
May 2011		4	2	2	0	1828	509	4	-0.39	(1.24)	
April 2011		3	1	3	0	1778	488	4	-0.13	(1.08)	
March 2011		2	1	2	0	2048	549	4	-0.55	(1.34)	
OP-4A Installation Interval Line Splitting Benchmark 3.3		February 2012	0	0	0	0	0	0	0	0.00	0.00
		January 2012	0	0	0	0	0	0	0	0.00	0.00
		December 2011	0	0	0	0	0	0	0	0.00	0.00

	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	3	1	3	0	0	0	0	0.00	(0.27)
	April 2011	3	1	3	0	0	0	0	0.00	(0.27)
	March 2011	0	0	0	0	0	0	0	0.00	0.00
OP-4A Installation Interval Residence Parity	February 2012	33	3	11	14.73	4736	1609	3	6.25	0.88
	January 2012	18	5	4	1.52	5794	1692	3	0.15	(0.70)
	December 2011	27	5	5	3.36	5721	1870	3	2.04	(0.02)
	November 2011	75	21	4	1.12	6901	2162	3	0.57	(0.47)
	October 2011	42	8	5	1.67	15961	3556	4	0.65	(0.51)
	September 2011	126	23	5	1.24	15628	3268	5	0.87	(0.42)
	August 2011	93	19	5	1.59	9925	2679	4	1.81	(0.04)
	July 2011	19	6	3	0.41	7020	2230	3	0.02	(0.86)
	June 2011	61	16	4	1.42	7442	2275	3	0.99	(0.35)
	May 2011	52	11	5	1.49	6236	1886	3	1.50	0.12
	April 2011	9	3	3	0	7074	2110	3	-0.22	(1.13)
	March 2011	47	11	4	1.56	8280	2338	4	0.90	(0.32)
	OP-4B Installation Interval Business Parity	February 2012	0	0	0	0	0	0	0	0.00
January 2012		1	1	1	0	556	105	5	-0.74	(1.45)
December 2011		0	0	0	0	0	0	0	0.00	0.00
November 2011		0	0	0	0	0	0	0	0.00	0.00
October 2011		0	0	0	0	0	0	0	0.00	0.00
September 2011		0	0	0	0	0	0	0	0.00	0.00
August 2011		0	0	0	0	0	0	0	0.00	0.00
July 2011		0	0	0	0	0	0	0	0.00	0.00
June 2011		0	0	0	0	0	0	0	0.00	0.00
May 2011		0	0	0	0	0	0	0	0.00	0.00
April 2011		2	1	2	0	271	77	4	-0.41	(1.25)
March 2011		0	0	0	0	0	0	0	0.00	0.00
OP-4B Installation Interval Residence Parity		February 2012	2	1	2	0	1871	450	4	-0.66
	January 2012	26	4	7	1.29	1837	463	4	1.78	(0.08)
	December 2011	16	2	8	1.41	1673	438	4	1.66	(0.01)
	November 2011	36	7	5	2.12	1921	516	4	1.35	(0.29)
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	13	2	7	0.71	2305	523	4	0.78	(0.31)
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	6	2	3	0	1237	423	3	0.05	(0.97)
	June 2011	8	2	4	1.41	1364	418	3	0.49	(0.40)
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	6	1	6	0	1375	451	3	1.96	0.07
	OP-4C Installation Interval Business Parity	February 2012	6	6	1	0	198	117	2	-0.98
January 2012		2	2	1	0	180	111	2	-0.83	(1.51)
December 2011		0	0	0	0	0	0	0	0.00	0.00
November 2011		1	1	1	0	195	138	1	-0.31	(1.19)
October 2011		1	1	1	0	242	186	1	-0.33	(1.20)
September 2011		2	2	1	0	219	144	2	-0.52	(1.31)
August 2011		2	2	1	0	218	135	2	-0.70	(1.43)
July 2011		4	4	1	0	186	133	1	-0.71	(1.43)
June 2011		3	3	1	0	189	132	1	-0.69	(1.42)
May 2011		2	3	1	0.58	191	122	2	-0.86	(1.52)
April 2011		0	0	0	0	0	0	0	0.00	0.00
March 2011		4	5	1	0.45	229	160	1	-1.41	(1.86)
OP-4C Installation Interval Line Splitting Benchmark 3.3		February 2012	0	0	0	0	0	0	0	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	5	2	3	0.71	0	0	0	0.00	(0.73)
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	6	2	3	0	0	0	0	0.00	(0.27)
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	3	1	3	0	0	0	0	0.00	(0.27)
	March 2011	6	2	3	0	0	0	0	0.00	(0.27)
	OP-4C Installation Interval Residence Parity	February 2012	1	2	1	0.71	1852	1618	1	-1.95
January 2012		0	0	0	0	0	0	0	0.00	0.00
December 2011		0	0	0	0	0	0	0	0.00	0.00
November 2011		0	1	0	0	2142	1986	1	-2.01	(2.22)
October 2011		0	0	0	0	0	0	0	0.00	0.00
September 2011		0	0	0	0	0	0	0	0.00	0.00
August 2011		0	0	0	0	0	0	0	0.00	0.00
July 2011		0	0	0	0	0	0	0	0.00	0.00
June 2011		0	0	0	0	0	0	0	0.00	0.00
May 2011		0	0	0	0	0	0	0	0.00	0.00
April 2011		0	0	0	0	0	0	0	0.00	0.00
March 2011		0	0	0	0	0	0	0	0.00	0.00
OP-4C Installation Interval UNE - P (POTS) Parity		February 2012	0	0	0	0	0	0	0	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	1	1	1	0	2994	2655	1	-0.24	(1.15)
	OP-4D Installation Interval Basic Rate ISDN Parity	February 2012	0	0	0	0	0	0	0	0.00
January 2012		0	0	0	0	0	0	0	0.00	0.00
December 2011		0	0	0	0	0	0	0	0.00	0.00
November 2011		3	1	3	0	18	4	5	-1.34	(1.82)
October 2011		0	0	0	0	0	0	0	0.00	0.00

	September 2011	0	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	3	1	3	0	33	5	7		-0.90	(1.55)
OP-4D Installation Interval Dark Fiber - IOF Diagnostic	February 2012	0	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	38	2	19	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	OP-4D Installation Interval E911 Parity	February 2012	0	0	0	0	0	0	0	0	0.00
January 2012		0	0	0	0	0	0	0	0	0.00	0.00
December 2011		0	0	0	0	0	0	0	0	0.00	0.00
November 2011		0	0	0	0	0	0	0	0	0.00	0.00
October 2011		12	1	12	0	0	0	0	0	0.00	0.00
September 2011		0	0	0	0	0	0	0	0	0.00	0.00
August 2011		0	0	0	0	0	0	0	0	0.00	0.00
July 2011		0	0	0	0	0	0	0	0	0.00	0.00
June 2011		0	0	0	0	0	0	0	0	0.00	0.00
May 2011		0	0	0	0	0	0	0	0	0.00	0.00
April 2011		0	0	0	0	0	0	0	0	0.00	0.00
March 2011		0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic		February 2012	0	0	0	0	0	0	0	0	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	8	2	4	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0	0.00	0.00
	September 2011	5	1	5	0	0	0	0	0	0.00	0.00
	August 2011	15	3	5	0	0	0	0	0	0.00	0.00
	July 2011	22	4	6	1	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0	0.00	0.00
	April 2011	5	1	5	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	OP-4D Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	February 2012	60	13	5	0.87	0	0	0	0	0.00
January 2012		36	8	5	0.93	0	0	0	0	0.00	(0.75)
December 2011		64	14	5	0.94	0	0	0	0	0.00	(0.71)
November 2011		187	44	4	1.14	0	0	0	0	0.00	(0.88)
October 2011		52	11	5	0.65	0	0	0	0	0.00	(0.64)
September 2011		28	6	5	0.52	0	0	0	0	0.00	(0.67)
August 2011		80	17	5	0.59	0	0	0	0	0.00	(0.65)
July 2011		31	6	5	0.41	0	0	0	0	0.00	(0.42)
June 2011		10	2	5	0	0	0	0	0	0.00	(0.50)
May 2011		49	10	5	1.29	0	0	0	0	0.00	(0.55)
April 2011		32	7	5	0.79	0	0	0	0	0.00	(0.71)
March 2011		114	24	5	0.68	0	0	0	0	0.00	(0.63)
OP-4D Installation Interval LIS Trunk Parity		February 2012	0	0	0	0	0	0	0	0	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	21	1	21	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	OP-4D Installation Interval PBX Parity	February 2012	5	1	5	0	0	0	0	0	0.00
January 2012		0	0	0	0	0	0	0	0	0.00	0.00
December 2011		0	0	0	0	0	0	0	0	0.00	0.00
November 2011		0	0	0	0	0	0	0	0	0.00	0.00
October 2011		1	1	1	0	8	1	8		0.00	0.00
September 2011		0	0	0	0	0	0	0	0	0.00	0.00
August 2011		0	0	0	0	0	0	0	0	0.00	0.00
July 2011		0	0	0	0	0	0	0	0	0.00	0.00
June 2011		0	0	0	0	0	0	0	0	0.00	0.00
May 2011		0	0	0	0	0	0	0	0	0.00	0.00
April 2011		0	0	0	0	0	0	0	0	0.00	0.00
March 2011		0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval UDIT DS1 Parity		February 2012	0	0	0	0	0	0	0	0	0.00
	January 2012	0	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0	0.00	0.00
	May 2011	28	4	7	2.31	88	12	7		-0.22	(1.13)
	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	OP-4D Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	February 2012	818	238	3	5.16	0	0	0	0	0.00
January 2012		183	67	3	0.71	0	0	0	0	0.00	(1.63)
December 2011		244	102	2	0.55	0	0	0	0	0.00	(1.80)
November 2011		254	103	2	0.62	0	0	0	0	0.00	(1.77)
October 2011		320	124	3	0.61	0	0	0	0	0.00	(1.71)
September 2011		177	61	3	0.3	0	0	0	0	0.00	(1.55)
August 2011	394	145	3	0.66	0	0	0	0	0.00	(1.64)	

	July 2011	308	123	3	0.58	0	0	0	0.00	(1.75)
	June 2011	234	87	3	0.7	0	0	0	0.00	(1.66)
	May 2011	182	66	3	1.1	0	0	0	0.00	(1.62)
	April 2011	349	139	3	0.66	0	0	0	0.00	(1.74)
	March 2011	542	214	3	0.67	0	0	0	0.00	(1.73)
OP-4D Installation Interval Unbundled Loop	February 2012	363	117	3	1.53	0	0	0	0.00	(1.45)
- ADSL Qualified Benchmark 6	January 2012	58	19	3	0.62	0	0	0	0.00	(1.47)
	December 2011	58	21	3	0.44	0	0	0	0.00	(1.62)
	November 2011	56	19	3	0.78	0	0	0	0.00	(1.53)
	October 2011	80	27	3	0.19	0	0	0	0.00	(1.52)
	September 2011	26	9	3	0.33	0	0	0	0.00	(1.56)
	August 2011	17	6	3	0.41	0	0	0	0.00	(1.58)
	July 2011	27	11	2	0.69	0	0	0	0.00	(1.77)
	June 2011	83	14	6	7.92	0	0	0	0.00	(0.04)
	May 2011	76	16	5	5.6	0	0	0	0.00	(0.63)
	April 2011	199	67	3	0.63	0	0	0	0.00	(1.51)
	March 2011	406	132	3	0.6	0	0	0	0.00	(1.46)
OP-4D Installation Interval Unbundled Loop	February 2012	527	111	5	2.42	0	0	0	0.00	(0.41)
- DS1 Capable Benchmark 5.5	January 2012	427	105	4	1.46	0	0	0	0.00	(0.78)
	December 2011	502	118	4	1.23	0	0	0	0.00	(0.68)
	November 2011	489	127	4	1.39	0	0	0	0.00	(0.90)
	October 2011	243	67	4	1.34	0	0	0	0.00	(1.02)
	September 2011	366	77	5	0.91	0	0	0	0.00	(0.41)
	August 2011	399	85	5	0.98	0	0	0	0.00	(0.44)
	July 2011	455	101	5	1.22	0	0	0	0.00	(0.54)
	June 2011	415	96	4	1.18	0	0	0	0.00	(0.64)
	May 2011	428	104	4	1.52	0	0	0	0.00	(0.76)
	April 2011	387	88	4	0.94	0	0	0	0.00	(0.60)
	March 2011	487	109	4	1.86	0	0	0	0.00	(0.56)
OP-4D Installation Interval Unbundled Loop	February 2012	0	0	0	0	0	0	0	0.00	0.00
- XDSLi Benchmark 6	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	2	1	2	0	0	0	0	0.00	(2.00)
	July 2011	5	1	5	0	0	0	0	0.00	(0.50)
	June 2011	4	1	4	0	0	0	0	0.00	(1.00)
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	4	1	4	0	0	0	0	0.00	(1.00)
	March 2011	10	2	5	0	0	0	0	0.00	(0.50)
OP-4D Installation Interval Unbundled Loop	February 2012	1381	287	5	2.8	0	0	0	0.00	(0.59)
Analog Benchmark 6	January 2012	2433	612	4	1.39	0	0	0	0.00	(1.01)
	December 2011	2626	605	4	3.92	0	0	0	0.00	(0.83)
	November 2011	2472	574	4	2.6	0	0	0	0.00	(0.85)
	October 2011	2003	497	4	1.3	0	0	0	0.00	(0.98)
	September 2011	2710	620	4	1.36	0	0	0	0.00	(0.81)
	August 2011	2710	632	4	1.34	0	0	0	0.00	(0.86)
	July 2011	2840	679	4	1.43	0	0	0	0.00	(0.91)
	June 2011	3466	799	4	1.42	0	0	0	0.00	(0.83)
	May 2011	3460	812	4	1.41	0	0	0	0.00	(0.87)
	April 2011	2734	633	4	1.36	0	0	0	0.00	(0.84)
	March 2011	2505	509	5	1	0	0	0	0.00	(0.54)
OP-4D Installation Interval Unbundled Loop	February 2012	42	2	21	0	0	0	0	0.00	1.20
Conditioned Benchmark 15	January 2012	264	18	15	3.55	0	0	0	0.00	(0.07)
	December 2011	57	5	11	7.77	0	0	0	0.00	(0.72)
	November 2011	242	15	16	15.78	0	0	0	0.00	0.23
	October 2011	128	10	13	4.05	0	0	0	0.00	(0.44)
	September 2011	105	8	13	3.56	0	0	0	0.00	(0.38)
	August 2011	221	13	17	3.19	0	0	0	0.00	0.40
	July 2011	301	20	15	3.65	0	0	0	0.00	0.01
	June 2011	146	15	10	3.97	0	0	0	0.00	(1.05)
	May 2011	41	4	10	5.5	0	0	0	0.00	(0.95)
	April 2011	34	6	6	4.59	0	0	0	0.00	(1.87)
	March 2011	22	3	7	1.15	0	0	0	0.00	(1.53)
OP-4D Installation Interval Unbundled Loop	February 2012	0	0	0	0	0	0	0	0.00	0.00
ISDN Capable Parity	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	3	1	3	0	41	6	7	-0.54	(1.33)
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	5	1	5	0	38	9	4	0.33	(0.86)
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	3	1	3	0	17	4	4	-0.54	(1.33)
	March 2011	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Basic Rate ISDN	February 2012	0	0	0	0	0	0	0	0.00	0.00
Parity	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	15	1	15	0	3	1	3	0.00	0.00
	July 2011	10	1	10	0	23	2	12	-0.19	(1.12)
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Enhanced	February 2012	183	39	5	0.86	0	0	0	0.00	(0.85)
Extended Loops - DS1 Capable Benchmark	January 2012	179	37	5	1.17	0	0	0	0.00	(0.58)
6	December 2011	208	46	5	1.11	0	0	0	0.00	(0.74)
	November 2011	177	41	4	0.99	0	0	0	0.00	(0.84)
	October 2011	228	50	5	1.98	0	0	0	0.00	(0.72)
	September 2011	213	47	5	0.93	0	0	0	0.00	(0.73)
	August 2011	285	60	5	1.2	0	0	0	0.00	(0.63)
	July 2011	155	35	4	0.88	0	0	0	0.00	(0.79)
	June 2011	346	79	4	1.6	0	0	0	0.00	(0.81)

	May 2011	225	51	4	0.85	0	0	0	0.00	(0.79)
	April 2011	264	56	5	1.49	0	0	0	0.00	(0.64)
	March 2011	355	83	4	1.32	0	0	0	0.00	(0.86)
OP-4E Installation Interval Enhanced	February 2012	0	0	0	0	0	0	0	0.00	0.00
Extended Loops - DS3 Capable Diagnostic	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	7	1	7	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	7	1	7	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval LIS Trunk Parity	February 2012	0	0	0	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	7	1	7	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval PBX Parity	February 2012	15	3	5	0	1	1	1	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	6	1	6	0	15	2	8	-0.35	(1.21)
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	5	1	5	0	17	2	9	-4.04	(3.46)
OP-4E Installation Interval Unbundled Loop	February 2012	6	2	3	0	0	0	0	0.00	(1.50)
- 2 Wire Non-Loaded Benchmark 6	January 2012	8	3	3	0.58	0	0	0	0.00	(1.67)
	December 2011	3	1	3	0	0	0	0	0.00	(1.50)
	November 2011	31	9	3	1.51	0	0	0	0.00	(1.28)
	October 2011	2	1	2	0	0	0	0	0.00	(2.00)
	September 2011	7	3	2	0.58	0	0	0	0.00	(1.83)
	August 2011	9	3	3	0	0	0	0	0.00	(1.50)
	July 2011	6	2	3	0	0	0	0	0.00	(1.50)
	June 2011	9	3	3	0	0	0	0	0.00	(1.50)
	May 2011	4	2	2	1.41	0	0	0	0.00	(2.00)
	April 2011	24	8	3	0	0	0	0	0.00	(1.50)
	March 2011	15	5	3	0	0	0	0	0.00	(1.50)
OP-4E Installation Interval Unbundled Loop	February 2012	65	14	5	4.83	0	0	0	0.00	(0.68)
- ADSL Qualified Benchmark 6	January 2012	6	2	3	0	0	0	0	0.00	(1.50)
	December 2011	12	4	3	0	0	0	0	0.00	(1.50)
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	3	1	3	0	0	0	0	0.00	(1.50)
	September 2011	5	2	3	0.71	0	0	0	0.00	(1.75)
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	12	4	3	0	0	0	0	0.00	(1.50)
	May 2011	20	8	3	0.53	0	0	0	0.00	(1.75)
	April 2011	10	4	3	0.58	0	0	0	0.00	(1.75)
	March 2011	27	10	3	0.67	0	0	0	0.00	(1.65)
OP-4E Installation Interval Unbundled Loop	February 2012	41	9	5	1.01	0	0	0	0.00	(0.52)
- DS1 Capable Benchmark 5.5	January 2012	70	19	4	0.89	0	0	0	0.00	(0.99)
	December 2011	50	13	4	1.57	0	0	0	0.00	(0.90)
	November 2011	72	17	4	1.15	0	0	0	0.00	(0.69)
	October 2011	17	4	4	1.5	0	0	0	0.00	(0.68)
	September 2011	40	8	5	0.53	0	0	0	0.00	(0.27)
	August 2011	74	16	5	0.62	0	0	0	0.00	(0.48)
	July 2011	38	9	4	1.3	0	0	0	0.00	(0.70)
	June 2011	40	11	4	1.43	0	0	0	0.00	(1.02)
	May 2011	51	12	4	1.36	0	0	0	0.00	(0.68)
	April 2011	67	14	5	0.43	0	0	0	0.00	(0.39)
	March 2011	57	13	4	0.77	0	0	0	0.00	(0.61)
OP-4E Installation Interval Unbundled Loop	February 2012	120	26	5	0.8	0	0	0	0.00	(0.69)
Analog Benchmark 6	January 2012	284	60	5	1.65	0	0	0	0.00	(0.63)
	December 2011	226	55	4	0.88	0	0	0	0.00	(0.95)
	November 2011	92	23	4	1.13	0	0	0	0.00	(1.00)
	October 2011	112	26	4	1.12	0	0	0	0.00	(0.85)
	September 2011	222	52	4	0.74	0	0	0	0.00	(0.87)
	August 2011	240	51	5	0.7	0	0	0	0.00	(0.65)
	July 2011	217	49	4	0.89	0	0	0	0.00	(0.79)
	June 2011	165	37	4	0.99	0	0	0	0.00	(0.77)
	May 2011	435	91	5	0.99	0	0	0	0.00	(0.61)
	April 2011	209	44	5	0.78	0	0	0	0.00	(0.63)
	March 2011	240	49	5	0.71	0	0	0	0.00	(0.55)
OP-4E Installation Interval Unbundled Loop	February 2012	0	0	0	0	0	0	0	0.00	0.00
Conditioned Benchmark 15	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	95	7	14	3.78	0	0	0	0.00	(0.29)
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	7	2	4	0.71	0	0	0	0.00	(2.30)
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00

OP-4E Installation Interval Unbundled Loop ISDN Capable Parity	March 2011	0	0	0	0	0	0	0	0.00	0.00	
	February 2012	0	0	0	0	0	0	0	0.00	0.00	
	January 2012	0	0	0	0	0	0	0	0.00	0.00	
	December 2011	0	0	0	0	0	0	0	0.00	0.00	
	November 2011	0	0	0	0	0	0	0	0.00	0.00	
	October 2011	0	0	0	0	0	0	0	0.00	0.00	
	September 2011	0	0	0	0	0	0	0	0.00	0.00	
	August 2011	0	0	0	0	0	0	0	0.00	0.00	
	July 2011	3	1	3	0	23	2	12	-1.09	(1.66)	
	June 2011	0	0	0	0	0	0	0	0.00	0.00	
	May 2011	0	0	0	0	0	0	0	0.00	0.00	
	April 2011	0	0	0	0	0	0	0	0.00	0.00	
	March 2011	0	0	0	0	0	0	0	0.00	0.00	
	OP-5A New Service Installation Quality Reported to Repair Basic Rate ISDN Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00	
December 2011		0	0	0%	0	0	0	0%	0.00	0.00	
November 2011		2	2	100%	0	9	9	100%	0.00	0.00	
October 2011		0	0	0%	0	0	0	0%	0.00	0.00	
September 2011		0	0	0%	0	0	0	0%	0.00	0.00	
August 2011		1	1	100%	0	12	14	86%	-0.39	(1.24)	
July 2011		1	1	100%	0	10	11	91%	-0.30	(1.18)	
June 2011		0	0	0%	0	0	0	0%	0.00	0.00	
May 2011		0	0	0%	0	0	0	0%	0.00	0.00	
April 2011		0	0	0%	0	0	0	0%	0.00	0.00	
March 2011		1	1	100%	0	7	7	100%	0.00	0.00	
OP-5A New Service Installation Quality Reported to Repair Business Parity		February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	11	11	100%	0	941	1007	93%	-0.87	(1.53)
	December 2011	4	4	100%	0	1004	1066	94%	-0.50	(1.30)	
	November 2011	14	14	100%	0	1099	1181	93%	-1.02	(1.62)	
	October 2011	6	6	100%	0	1322	1416	93%	-0.65	(1.40)	
	September 2011	4	4	100%	0	1162	1250	93%	-0.55	(1.33)	
	August 2011	9	9	100%	0	1245	1339	93%	-0.82	(1.50)	
	July 2011	12	12	100%	0	1209	1281	94%	-0.84	(1.51)	
	June 2011	4	4	100%	0	1445	1538	94%	-0.51	(1.31)	
	May 2011	6	6	100%	0	1323	1427	93%	-0.69	(1.42)	
	April 2011	2	2	100%	0	1334	1425	94%	-0.37	(1.22)	
	March 2011	8	8	100%	0	1500	1588	94%	-0.68	(1.42)	
	OP-5A New Service Installation Quality Reported to Repair Dark Fiber - IOF Diagnostic	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00	
November 2011		0	0	0%	0	0	0	0%	0.00	0.00	
October 2011		0	0	0%	0	0	0	0%	0.00	0.00	
September 2011		0	0	0%	0	0	0	0%	0.00	0.00	
August 2011		0	0	0%	0	0	0	0%	0.00	0.00	
July 2011		0	0	0%	0	0	0	0%	0.00	0.00	
June 2011		0	0	0%	0	0	0	0%	0.00	0.00	
May 2011		0	0	0%	0	0	0	0%	0.00	0.00	
April 2011		2	2	100%	0	0	0	0%	0.00	0.00	
March 2011		0	0	0%	0	0	0	0%	0.00	0.00	
OP-5A New Service Installation Quality Reported to Repair E911 Parity		February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2011	1	1	100%	0	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	2	2	100%	0	0	0	0%	0.00	0.00	
	April 2011	1	1	100%	0	3	3	100%	0.00	0.00	
	March 2011	2	2	100%	0	16	16	100%	0.00	0.00	
	OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0	0	0	0%	0.00	0.00
December 2011		1	2	50%	0.5	0	0	0%	0.00	0.00	
November 2011		0	0	0%	0	0	0	0%	0.00	0.00	
October 2011		0	0	0%	0	0	0	0%	0.00	0.00	
September 2011		1	1	100%	0	0	0	0%	0.00	0.00	
August 2011		3	3	100%	0	0	0	0%	0.00	0.00	
July 2011		8	10	80%	0.4	0	0	0%	0.00	0.00	
June 2011		0	0	0%	0	0	0	0%	0.00	0.00	
May 2011		1	1	100%	0	0	0	0%	0.00	0.00	
April 2011		1	1	100%	0	0	0	0%	0.00	0.00	
March 2011		0	0	0%	0	0	0	0%	0.00	0.00	
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity		February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	54	56	96%	0.1856	30	30	100%	0.00	(0.88)
	December 2011	73	81	90%	0.2983	27	28	96%	1.55	(0.63)	
	November 2011	95	97	98%	0.1421	34	39	87%	-1.70	(2.03)	
	October 2011	68	73	93%	0.2526	28	30	93%	0.03	(1.27)	
	September 2011	57	62	92%	0.2723	46	51	90%	-0.31	(1.19)	
	August 2011	69	82	84%	0.3652	76	76	100%	0.00	1.23	
	July 2011	57	60	95%	0.2179	34	37	92%	-0.54	(1.33)	
	June 2011	83	94	88%	0.3214	83	89	93%	1.34	(0.45)	
	May 2011	80	81	99%	0.1104	51	53	96%	-0.75	(1.46)	
	April 2011	85	89	96%	0.2072	73	81	90%	-1.17	(1.71)	
	March 2011	135	143	94%	0.2298	65	70	93%	-0.41	(1.25)	
	OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	3	3	100%	0	0	0	0%	0.00	0.00
December 2011		1	1	100%	0	0	0	0%	0.00	0.00	
November 2011		3	3	100%	0	0	0	0%	0.00	0.00	
October 2011		1	1	100%	0	0	0	0%	0.00	0.00	
September 2011		0	0	0%	0	0	0	0%	0.00	0.00	
August 2011		3	3	100%	0	0	0	0%	0.00	0.00	
July 2011		10	10	100%	0	0	0	0%	0.00	0.00	
June 2011		8	8	100%	0	0	0	0%	0.00	0.00	
May 2011		1	1	100%	0	0	0	0%	0.00	0.00	
April 2011		1	1	100%	0	0	0	0%	0.00	0.00	
March 2011		0	0	0%	0	0	0	0%	0.00	0.00	
OP-5A New Service Installation Quality		February 2012	0	0	0%	0	0	0	0%	0.00	0.00

Reported to Repair Line Splitting Parity	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2011	1	2	50%	0.5	8248	9209	90%	1.83	(0.48)	
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2011	1	2	50%	0.5	8306	9255	90%	1.85	(0.48)	
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	1	1	100%	0	8438	9344	90%	-0.33	(1.20)	
	April 2011	1	2	50%	0.5	8898	9806	91%	1.99	(0.44)	
	March 2011	1	2	50%	0.5	9607	10652	90%	1.91	(0.46)	
	OP-5A New Service Installation Quality	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	Reported to Repair LIS Trunk Parity	January 2012	8	8	100%	0	9	9	100%	0.00	0.00
	December 2011	8	8	100%	0	4	4	100%	0.00	0.00	
November 2011	12	12	100%	0	15	15	100%	0.00	0.00		
October 2011	7	7	100%	0	22	22	100%	0.00	0.00		
September 2011	18	18	100%	0	6	6	100%	0.00	0.00		
August 2011	25	26	96%	0.1923	8	8	100%	0.00	(1.44)		
July 2011	26	27	96%	0.1889	8	8	100%	0.00	(1.45)		
June 2011	52	52	100%	0	12	12	100%	0.00	0.00		
May 2011	10	10	100%	0	5	5	100%	0.00	0.00		
April 2011	25	25	100%	0	8	8	100%	0.00	0.00		
March 2011	31	31	100%	0	14	14	100%	0.00	0.00		
OP-5A New Service Installation Quality	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
Reported to Repair PBX Parity	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
December 2011	0	0	0%	0	0	0	0%	0.00	0.00		
November 2011	0	0	0%	0	0	0	0%	0.00	0.00		
October 2011	1	1	100%	0	5	5	100%	0.00	0.00		
September 2011	0	0	0%	0	0	0	0%	0.00	0.00		
August 2011	0	0	0%	0	0	0	0%	0.00	0.00		
July 2011	0	0	0%	0	0	0	0%	0.00	0.00		
June 2011	1	1	100%	0	8	10	80%	-0.48	(1.29)		
May 2011	0	0	0%	0	0	0	0%	0.00	0.00		
April 2011	0	0	0%	0	0	0	0%	0.00	0.00		
March 2011	1	1	100%	0	7	7	100%	0.00	0.00		
OP-5A New Service Installation Quality	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
Reported to Repair Residence Parity	January 2012	31	36	86%	0.3458	5016	5670	88%	0.44	(0.85)	
December 2011	23	24	96%	0.1998	5300	6011	88%	-1.16	(1.71)		
November 2011	48	54	89%	0.3143	6040	6816	89%	-0.06	(1.04)		
October 2011	44	53	83%	0.3755	7800	8653	90%	1.73	(0.12)		
September 2011	59	61	97%	0.1781	7086	7959	89%	-1.91	(2.16)		
August 2011	54	57	95%	0.2233	7951	8918	89%	-1.35	(1.82)		
July 2011	42	43	98%	0.1507	7097	7974	89%	-1.81	(2.10)		
June 2011	37	39	95%	0.2206	7585	8471	90%	-1.09	(1.66)		
May 2011	16	17	94%	0.2353	7115	7917	90%	-0.58	(1.35)		
April 2011	12	14	86%	0.3499	7564	8381	90%	0.57	(0.85)		
March 2011	19	20	95%	0.2179	8107	9064	89%	-0.81	(1.49)		
OP-5A New Service Installation Quality	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
Reported to Repair UDIT Above DS1 Level Parity	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
December 2011	0	0	0%	0	0	0	0%	0.00	0.00		
November 2011	0	0	0%	0	0	0	0%	0.00	0.00		
October 2011	4	4	100%	0	13	13	100%	0.00	0.00		
September 2011	4	4	100%	0	3	3	100%	0.00	0.00		
August 2011	2	2	100%	0	17	17	100%	0.00	0.00		
July 2011	0	0	0%	0	0	0	0%	0.00	0.00		
June 2011	1	1	100%	0	15	15	100%	0.00	0.00		
May 2011	0	0	0%	0	0	0	0%	0.00	0.00		
April 2011	2	2	100%	0	15	16	94%	-0.34	(1.21)		
March 2011	0	0	0%	0	0	0	0%	0.00	0.00		
OP-5A New Service Installation Quality	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
Reported to Repair UDIT DS1 Parity	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
December 2011	0	0	0%	0	0	0	0%	0.00	0.00		
November 2011	0	0	0%	0	0	0	0%	0.00	0.00		
October 2011	0	0	0%	0	0	0	0%	0.00	0.00		
September 2011	0	0	0%	0	0	0	0%	0.00	0.00		
August 2011	0	0	0%	0	0	0	0%	0.00	0.00		
July 2011	0	0	0%	0	0	0	0%	0.00	0.00		
June 2011	0	0	0%	0	0	0	0%	0.00	0.00		
May 2011	4	4	100%	0	51	53	96%	-0.38	(1.23)		
April 2011	0	0	0%	0	0	0	0%	0.00	0.00		
March 2011	0	0	0%	0	0	0	0%	0.00	0.00		
OP-5A New Service Installation Quality	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity	January 2012	119	119	100%	0	4	4	100%	0.00	0.00	
December 2011	147	150	98%	0.14	6	6	100%	0.00	(1.74)		
November 2011	182	187	97%	0.1613	9	9	100%	0.00	(1.49)		
October 2011	168	179	94%	0.2402	10	10	100%	0.00	(1.06)		
September 2011	156	156	100%	0	20	20	100%	0.00	0.00		
August 2011	187	194	96%	0.1865	12	14	86%	-1.10	(1.67)		
July 2011	170	173	98%	0.1305	10	11	91%	-0.82	(1.50)		
June 2011	124	128	97%	0.174	12	13	92%	-0.59	(1.36)		
May 2011	153	156	98%	0.1373	11	12	92%	-0.77	(1.47)		
April 2011	267	276	97%	0.1776	7	8	88%	-0.78	(1.47)		
March 2011	345	352	98%	0.1396	7	7	100%	0.00	(1.69)		
OP-5A New Service Installation Quality	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
Reported to Repair Unbundled Loop - ADSL Qualified Parity	January 2012	25	25	100%	0	4	4	100%	0.00	0.00	
December 2011	37	38	97%	0.1601	6	6	100%	0.00	(1.67)		
November 2011	22	23	96%	0.2039	9	9	100%	0.00	(1.35)		
October 2011	45	46	98%	0.1458	10	10	100%	0.00	(1.56)		
September 2011	19	20	95%	0.2179	20	20	100%	0.00	(1.00)		
August 2011	12	13	92%	0.2665	12	14	86%	-0.49	(1.30)		
July 2011	27	27	100%	0	10	11	91%	-0.88	(1.54)		
June 2011	34	34	100%	0	12	13	92%	-0.89	(1.54)		
May 2011	24	27	89%	0.3143	11	12	92%	0.29	(1.22)		
April 2011	131	143	92%	0.2773	7	8	88%	-0.34	(1.21)		
March 2011	220	229	96%	0.1943	7	7	100%	0.00	(1.43)		
OP-5A New Service Installation Quality	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
Reported to Repair Unbundled Loop - DS1 Capable Parity	January 2012	163	167	98%	0.1529	30	30	100%	0.00	(1.02)	
December 2011	155	168	92%	0.2672	27	28	96%	1.10	(0.81)		

	November 2011	174	181	96%	0.1928	34	39	87%	-1.52	(1.92)
	October 2011	87	94	93%	0.2625	28	30	93%	0.15	(1.19)
	September 2011	118	123	96%	0.1975	46	51	90%	-1.16	(1.70)
	August 2011	146	151	97%	0.1789	76	76	100%	0.00	(0.31)
	July 2011	120	126	95%	0.213	34	37	92%	-0.66	(1.40)
	June 2011	139	148	94%	0.239	83	89	93%	-0.20	(1.12)
	May 2011	177	184	96%	0.1913	51	53	96%	0.01	(1.28)
	April 2011	151	158	96%	0.2058	73	81	90%	-1.34	(1.81)
	March 2011	151	165	92%	0.2787	65	70	93%	0.37	(0.97)
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - XDSL Parity	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0	76	76	100%	0.00	0.00
	July 2011	1	1	100%	0	34	37	92%	-0.29	(1.18)
	June 2011	1	1	100%	0	83	89	93%	-0.27	(1.16)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	73	81	90%	-0.33	(1.20)
	March 2011	1	2	50%	0.5	65	70	93%	2.32	(0.40)
	OP-5A New Service Installation Quality Reported to Repair Unbundled Loop Analog Parity	February 2012	0	0	0%	0	0	0	0%	0.00
January 2012		767	788	97%	0.1611	2798	3031	92%	-4.71	(3.87)
December 2011		708	731	97%	0.1746	3045	3287	93%	-3.95	(3.40)
November 2011		638	659	97%	0.1756	3428	3700	93%	-3.77	(3.29)
October 2011		633	652	97%	0.1682	4847	5198	93%	-3.68	(3.24)
September 2011		837	862	97%	0.1678	4508	4875	92%	-4.75	(3.89)
August 2011		855	883	97%	0.1752	4984	5384	93%	-4.47	(3.72)
July 2011		916	946	97%	0.1752	4495	4833	93%	-4.22	(3.56)
June 2011		1213	1253	97%	0.1758	4869	5245	93%	-4.90	(3.98)
May 2011		1151	1195	96%	0.1883	4371	4698	93%	-3.98	(3.42)
April 2011		911	950	96%	0.1984	4551	4869	93%	-2.77	(2.68)
March 2011		732	755	97%	0.1719	4966	5328	93%	-3.83	(3.33)
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable Parity		February 2012	0	0	0%	0	0	0	0%	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	1	1	100%	0	10	10	100%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	1	0%	0	10	11	91%	3.03	(0.41)
	June 2011	1	1	100%	0	12	13	92%	-0.28	(1.17)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	7	8	88%	-0.36	(1.22)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair UNE - P (POTS) Parity	February 2012	0	0	0%	0	0	0	0%	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00
November 2011		0	0	0%	0	0	0	0%	0.00	0.00
October 2011		0	0	0%	0	0	0	0%	0.00	0.00
September 2011		0	0	0%	0	0	0	0%	0.00	0.00
August 2011		0	0	0%	0	0	0	0%	0.00	0.00
July 2011		0	0	0%	0	0	0	0%	0.00	0.00
June 2011		0	0	0%	0	0	0	0%	0.00	0.00
May 2011		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		0	0	0%	0	0	0	0%	0.00	0.00
March 2011		1	1	100%	0	9607	10652	90%	-0.33	(1.20)
OP-5B New Service Provisioning Quality Basic Rate ISDN Benchmark 0.965		February 2012	0	0	0%	0	0	0	0%	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	July 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	OP-5B New Service Provisioning Quality Business Benchmark 0.965	February 2012	0	0	0%	0	0	0	0%	0.00
January 2012		11	11	100%	0	0	0	0%	0.00	(0.11)
December 2011		4	4	100%	0	0	0	0%	0.00	(0.11)
November 2011		14	14	100%	0	0	0	0%	0.00	(0.11)
October 2011		6	6	100%	0	0	0	0%	0.00	(0.11)
September 2011		4	4	100%	0	0	0	0%	0.00	(0.11)
August 2011		9	9	100%	0	0	0	0%	0.00	(0.11)
July 2011		12	12	100%	0	0	0	0%	0.00	(0.11)
June 2011		4	4	100%	0	0	0	0%	0.00	(0.11)
May 2011		6	6	100%	0	0	0	0%	0.00	(0.11)
April 2011		2	2	100%	0	0	0	0%	0.00	(0.11)
March 2011		8	8	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable Benchmark 0.965		February 2012	0	0	0%	0	0	0	0%	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	August 2011	3	3	100%	0	0	0	0%	0.00	(0.11)
	July 2011	10	10	100%	0	0	0	0%	0.00	(0.11)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable Benchmark 0.965	February 2012	0	0	0%	0	0	0	0%	0.00
January 2012		56	56	100%	0	0	0	0%	0.00	(0.11)
December 2011		81	81	100%	0	0	0	0%	0.00	(0.11)
November 2011		97	97	100%	0	0	0	0%	0.00	(0.11)
October 2011		73	73	100%	0	0	0	0%	0.00	(0.11)

	September 2011	62	62	100%	0	0	0	0%	0.00	(0.11)
	August 2011	81	82	99%	0.1098	0	0	0%	0.00	(0.07)
	July 2011	60	60	100%	0	0	0	0%	0.00	(0.11)
	June 2011	94	94	100%	0	0	0	0%	0.00	(0.11)
	May 2011	81	81	100%	0	0	0	0%	0.00	(0.11)
	April 2011	89	89	100%	0	0	0	0%	0.00	(0.11)
	March 2011	143	143	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable Benchmark 0.965	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	3	3	100%	0	0	0	0%	0.00	(0.11)
	December 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	November 2011	3	3	100%	0	0	0	0%	0.00	(0.11)
	October 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	3	3	100%	0	0	0	0%	0.00	(0.11)
	July 2011	10	10	100%	0	0	0	0%	0.00	(0.11)
	June 2011	8	8	100%	0	0	0	0%	0.00	(0.11)
	May 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Line Splitting Benchmark 0.965	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
	March 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality PBX Benchmark 0.965	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Residence Benchmark 0.965	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	36	36	100%	0	0	0	0%	0.00	(0.11)
	December 2011	24	24	100%	0	0	0	0%	0.00	(0.11)
	November 2011	54	54	100%	0	0	0	0%	0.00	(0.11)
	October 2011	53	53	100%	0	0	0	0%	0.00	(0.11)
	September 2011	61	61	100%	0	0	0	0%	0.00	(0.11)
	August 2011	56	57	98%	0.1313	0	0	0%	0.00	(0.05)
	July 2011	42	43	98%	0.1507	0	0	0%	0.00	(0.04)
	June 2011	39	39	100%	0	0	0	0%	0.00	(0.11)
	May 2011	17	17	100%	0	0	0	0%	0.00	(0.11)
	April 2011	14	14	100%	0	0	0	0%	0.00	(0.11)
	March 2011	20	20	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.965	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	119	119	100%	0	0	0	0%	0.00	(0.11)
	December 2011	150	150	100%	0	0	0	0%	0.00	(0.11)
	November 2011	187	187	100%	0	0	0	0%	0.00	(0.11)
	October 2011	179	179	100%	0	0	0	0%	0.00	(0.11)
	September 2011	156	156	100%	0	0	0	0%	0.00	(0.11)
	August 2011	194	194	100%	0	0	0	0%	0.00	(0.11)
	July 2011	173	173	100%	0	0	0	0%	0.00	(0.11)
	June 2011	128	128	100%	0	0	0	0%	0.00	(0.11)
	May 2011	156	156	100%	0	0	0	0%	0.00	(0.11)
	April 2011	276	276	100%	0	0	0	0%	0.00	(0.11)
	March 2011	352	352	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Unbundled Loop - ADSL Qualified Benchmark 0.965	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	25	25	100%	0	0	0	0%	0.00	(0.11)
	December 2011	38	38	100%	0	0	0	0%	0.00	(0.11)
	November 2011	23	23	100%	0	0	0	0%	0.00	(0.11)
	October 2011	46	46	100%	0	0	0	0%	0.00	(0.11)
	September 2011	20	20	100%	0	0	0	0%	0.00	(0.11)
	August 2011	13	13	100%	0	0	0	0%	0.00	(0.11)
	July 2011	27	27	100%	0	0	0	0%	0.00	(0.11)
	June 2011	34	34	100%	0	0	0	0%	0.00	(0.11)
	May 2011	27	27	100%	0	0	0	0%	0.00	(0.11)
	April 2011	143	143	100%	0	0	0	0%	0.00	(0.11)
	March 2011	229	229	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Unbundled Loop - DS1 Capable Benchmark 0.965	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	167	167	100%	0	0	0	0%	0.00	(0.11)
	December 2011	168	168	100%	0	0	0	0%	0.00	(0.11)
	November 2011	181	181	100%	0	0	0	0%	0.00	(0.11)
	October 2011	94	94	100%	0	0	0	0%	0.00	(0.11)
	September 2011	123	123	100%	0	0	0	0%	0.00	(0.11)
	August 2011	151	151	100%	0	0	0	0%	0.00	(0.11)
	July 2011	126	126	100%	0	0	0	0%	0.00	(0.11)
	June 2011	148	148	100%	0	0	0	0%	0.00	(0.11)
	May 2011	184	184	100%	0	0	0	0%	0.00	(0.11)
	April 2011	158	158	100%	0	0	0	0%	0.00	(0.11)
	March 2011	165	165	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Unbundled Loop - XDSL Benchmark 0.965	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	1	1	100%	0	0	0	0%	0.00	(0.11)

	July 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	June 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Benchmark 0.965	January 2012	788	788	100%	0	0	0	0%	0.00	(0.11)
	December 2011	730	731	100%	0.037	0	0	0%	0.00	(0.10)
	November 2011	659	659	100%	0	0	0	0%	0.00	(0.11)
	October 2011	652	652	100%	0	0	0	0%	0.00	(0.11)
	September 2011	862	862	100%	0	0	0	0%	0.00	(0.11)
	August 2011	883	883	100%	0	0	0	0%	0.00	(0.11)
	July 2011	946	946	100%	0	0	0	0%	0.00	(0.11)
	June 2011	1253	1253	100%	0	0	0	0%	0.00	(0.11)
	May 2011	1195	1195	100%	0	0	0	0%	0.00	(0.11)
	April 2011	950	950	100%	0	0	0	0%	0.00	(0.11)
	March 2011	755	755	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Benchmark 0.965	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	June 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
UNE - P (POTS) Benchmark 0.965	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
OP-5R New Service Quality Multiple Report	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
Rate Enhanced Extended Loops - DS0	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
Capable Diagnostic	December 2011	1	2	50%	0.5	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	2	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
Rate Enhanced Extended Loops - DS1	January 2012	0	2	0%	0	0	0	0%	0.00	0.00
Capable Diagnostic	December 2011	0	7	0%	0	0	0	0%	0.00	0.00
	November 2011	0	2	0%	0	0	0	0%	0.00	0.00
	October 2011	0	5	0%	0	0	0	0%	0.00	0.00
	September 2011	1	6	17%	0.3727	0	0	0%	0.00	0.00
	August 2011	9	22	41%	0.4917	0	0	0%	0.00	0.00
	July 2011	0	3	0%	0	0	0	0%	0.00	0.00
	June 2011	2	13	15%	0.3608	0	0	0%	0.00	0.00
	May 2011	0	1	0%	0	0	0	0%	0.00	0.00
	April 2011	0	4	0%	0	0	0	0%	0.00	0.00
	March 2011	4	12	33%	0.4714	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
Rate LIS Trunk Diagnostic	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	1	0%	0	0	0	0%	0.00	0.00
	July 2011	0	1	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
Rate Residence Diagnostic	January 2012	0	5	0%	0	0	0	0%	0.00	0.00
	December 2011	0	1	0%	0	0	0	0%	0.00	0.00
	November 2011	0	6	0%	0	0	0	0%	0.00	0.00
	October 2011	0	9	0%	0	0	0	0%	0.00	0.00
	September 2011	0	2	0%	0	0	0	0%	0.00	0.00
	August 2011	0	4	0%	0	0	0	0%	0.00	0.00
	July 2011	0	2	0%	0	0	0	0%	0.00	0.00
	June 2011	0	2	0%	0	0	0	0%	0.00	0.00
	May 2011	0	1	0%	0	0	0	0%	0.00	0.00
	April 2011	1	3	33%	0.4714	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop - 2 Wire Non-Loaded	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
Diagnostic	December 2011	0	3	0%	0	0	0	0%	0.00	0.00
	November 2011	0	5	0%	0	0	0	0%	0.00	0.00
	October 2011	0	11	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	2	9	22%	0.4157	0	0	0%	0.00	0.00
	July 2011	0	3	0%	0	0	0	0%	0.00	0.00
	June 2011	0	4	0%	0	0	0	0%	0.00	0.00

	May 2011	0	3	0%	0	0	0	0%	0.00	0.00	
	April 2011	0	9	0%	0	0	0	0%	0.00	0.00	
	March 2011	1	8	13%	0.3307	0	0	0%	0.00	0.00	
OP-5R New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable Diagnostic	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2012	0	4	0%	0	0	0	0%	0.00	0.00	
	December 2011	0	13	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	7	0%	0	0	0	0%	0.00	0.00	
	October 2011	0	7	0%	0	0	0	0%	0.00	0.00	
	September 2011	1	6	17%	0.3727	0	0	0%	0.00	0.00	
	August 2011	0	5	0%	0	0	0	0%	0.00	0.00	
	July 2011	0	6	0%	0	0	0	0%	0.00	0.00	
	June 2011	1	10	10%	0.3	0	0	0%	0.00	0.00	
	May 2011	1	8	13%	0.3307	0	0	0%	0.00	0.00	
	April 2011	1	8	13%	0.3307	0	0	0%	0.00	0.00	
	March 2011	1	15	7%	0.2494	0	0	0%	0.00	0.00	
	OP-5R New Service Quality Multiple Report Rate Unbundled Loop Analog Diagnostic	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	0	21	0%	0	0	0	0%	0.00	0.00
December 2011		0	24	0%	0	0	0	0%	0.00	0.00	
November 2011		1	22	5%	0.2083	0	0	0%	0.00	0.00	
October 2011		0	19	0%	0	0	0	0%	0.00	0.00	
September 2011		0	25	0%	0	0	0	0%	0.00	0.00	
August 2011		0	28	0%	0	0	0	0%	0.00	0.00	
July 2011		0	30	0%	0	0	0	0%	0.00	0.00	
June 2011		1	41	2%	0.1543	0	0	0%	0.00	0.00	
May 2011		1	45	2%	0.1474	0	0	0%	0.00	0.00	
April 2011		2	41	5%	0.2154	0	0	0%	0.00	0.00	
March 2011		3	26	12%	0.3195	0	0	0%	0.00	0.00	
OP-5R New Service Quality Multiple Report Rate Unbundled Loop ISDN Capable Diagnostic		February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2011	0	1	0%	0	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality Total Basic Rate ISDN Diagnostic	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0	0	0	0%	0.00	0.00
December 2011		0	0	0%	0	0	0	0%	0.00	0.00	
November 2011		2	2	100%	0	0	0	0%	0.00	0.00	
October 2011		0	0	0%	0	0	0	0%	0.00	0.00	
September 2011		0	0	0%	0	0	0	0%	0.00	0.00	
August 2011		1	1	100%	0	0	0	0%	0.00	0.00	
July 2011		1	1	100%	0	0	0	0%	0.00	0.00	
June 2011		0	0	0%	0	0	0	0%	0.00	0.00	
May 2011		0	0	0%	0	0	0	0%	0.00	0.00	
April 2011		0	0	0%	0	0	0	0%	0.00	0.00	
March 2011		1	1	100%	0	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality Total Business Diagnostic		February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	11	11	100%	0	0	0	0%	0.00	0.00
	December 2011	4	4	100%	0	0	0	0%	0.00	0.00	
	November 2011	14	14	100%	0	0	0	0%	0.00	0.00	
	October 2011	6	6	100%	0	0	0	0%	0.00	0.00	
	September 2011	4	4	100%	0	0	0	0%	0.00	0.00	
	August 2011	9	9	100%	0	0	0	0%	0.00	0.00	
	July 2011	12	12	100%	0	0	0	0%	0.00	0.00	
	June 2011	4	4	100%	0	0	0	0%	0.00	0.00	
	May 2011	6	6	100%	0	0	0	0%	0.00	0.00	
	April 2011	2	2	100%	0	0	0	0%	0.00	0.00	
	March 2011	8	8	100%	0	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality Total Enhanced Extended Loops - DS0 Capable Diagnostic	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0	0	0	0%	0.00	0.00
December 2011		1	2	50%	0.5	0	0	0%	0.00	0.00	
November 2011		0	0	0%	0	0	0	0%	0.00	0.00	
October 2011		0	0	0%	0	0	0	0%	0.00	0.00	
September 2011		1	1	100%	0	0	0	0%	0.00	0.00	
August 2011		3	3	100%	0	0	0	0%	0.00	0.00	
July 2011		8	10	80%	0.4	0	0	0%	0.00	0.00	
June 2011		0	0	0%	0	0	0	0%	0.00	0.00	
May 2011		1	1	100%	0	0	0	0%	0.00	0.00	
April 2011		1	1	100%	0	0	0	0%	0.00	0.00	
March 2011		0	0	0%	0	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality Total Enhanced Extended Loops - DS1 Capable Diagnostic		February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	54	56	96%	0.1856	0	0	0%	0.00	0.00
	December 2011	73	81	90%	0.2983	0	0	0%	0.00	0.00	
	November 2011	95	97	98%	0.1421	0	0	0%	0.00	0.00	
	October 2011	68	73	93%	0.2526	0	0	0%	0.00	0.00	
	September 2011	57	62	92%	0.2723	0	0	0%	0.00	0.00	
	August 2011	69	82	84%	0.3652	0	0	0%	0.00	0.00	
	July 2011	57	60	95%	0.2179	0	0	0%	0.00	0.00	
	June 2011	83	94	88%	0.3214	0	0	0%	0.00	0.00	
	May 2011	80	81	99%	0.1104	0	0	0%	0.00	0.00	
	April 2011	85	89	96%	0.2072	0	0	0%	0.00	0.00	
	March 2011	135	143	94%	0.2298	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality Total Enhanced Extended Loops - DS3 Capable Diagnostic	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	3	3	100%	0	0	0	0%	0.00	0.00
December 2011		1	1	100%	0	0	0	0%	0.00	0.00	
November 2011		3	3	100%	0	0	0	0%	0.00	0.00	
October 2011		1	1	100%	0	0	0	0%	0.00	0.00	
September 2011		0	0	0%	0	0	0	0%	0.00	0.00	
August 2011		3	3	100%	0	0	0	0%	0.00	0.00	
July 2011		10	10	100%	0	0	0	0%	0.00	0.00	
June 2011		8	8	100%	0	0	0	0%	0.00	0.00	
May 2011		1	1	100%	0	0	0	0%	0.00	0.00	
April 2011		1	1	100%	0	0	0	0%	0.00	0.00	

OP-5T New Service Installation Quality Total Line Splitting Diagnostic	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2011	1	2	50%	0.5	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2011	1	2	50%	0.5	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	1	1	100%	0	0	0	0%	0.00	0.00	
	April 2011	1	2	50%	0.5	0	0	0%	0.00	0.00	
	March 2011	1	2	50%	0.5	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality Total PBX Diagnostic	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
January 2012		0	0	0%	0	0	0	0%	0.00	0.00	
December 2011		0	0	0%	0	0	0	0%	0.00	0.00	
November 2011		0	0	0%	0	0	0	0%	0.00	0.00	
October 2011		1	1	100%	0	0	0	0%	0.00	0.00	
September 2011		0	0	0%	0	0	0	0%	0.00	0.00	
August 2011		0	0	0%	0	0	0	0%	0.00	0.00	
July 2011		0	0	0%	0	0	0	0%	0.00	0.00	
June 2011		1	1	100%	0	0	0	0%	0.00	0.00	
May 2011		0	0	0%	0	0	0	0%	0.00	0.00	
April 2011		0	0	0%	0	0	0	0%	0.00	0.00	
March 2011		1	1	100%	0	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality Total Residence Diagnostic		February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	31	36	86%	0.3458	0	0	0%	0.00	0.00
	December 2011	23	24	96%	0.1998	0	0	0%	0.00	0.00	
	November 2011	48	54	89%	0.3143	0	0	0%	0.00	0.00	
	October 2011	44	53	83%	0.3755	0	0	0%	0.00	0.00	
	September 2011	59	61	97%	0.1781	0	0	0%	0.00	0.00	
	August 2011	53	57	93%	0.2554	0	0	0%	0.00	0.00	
	July 2011	41	43	95%	0.2106	0	0	0%	0.00	0.00	
	June 2011	37	39	95%	0.2206	0	0	0%	0.00	0.00	
	May 2011	16	17	94%	0.2353	0	0	0%	0.00	0.00	
	April 2011	12	14	86%	0.3499	0	0	0%	0.00	0.00	
	March 2011	19	20	95%	0.2179	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	119	119	100%	0	0	0	0%	0.00	0.00
December 2011		147	150	98%	0.14	0	0	0%	0.00	0.00	
November 2011		182	187	97%	0.1613	0	0	0%	0.00	0.00	
October 2011		168	179	94%	0.2402	0	0	0%	0.00	0.00	
September 2011		156	156	100%	0	0	0	0%	0.00	0.00	
August 2011		187	194	96%	0.1865	0	0	0%	0.00	0.00	
July 2011		170	173	98%	0.1305	0	0	0%	0.00	0.00	
June 2011		124	128	97%	0.174	0	0	0%	0.00	0.00	
May 2011		153	156	98%	0.1373	0	0	0%	0.00	0.00	
April 2011		267	276	97%	0.1776	0	0	0%	0.00	0.00	
March 2011		345	352	98%	0.1396	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality Total Unbundled Loop - ADSL Qualified Diagnostic		February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	25	25	100%	0	0	0	0%	0.00	0.00
	December 2011	37	38	97%	0.1601	0	0	0%	0.00	0.00	
	November 2011	22	23	96%	0.2039	0	0	0%	0.00	0.00	
	October 2011	45	46	98%	0.1458	0	0	0%	0.00	0.00	
	September 2011	19	20	95%	0.2179	0	0	0%	0.00	0.00	
	August 2011	12	13	92%	0.2665	0	0	0%	0.00	0.00	
	July 2011	27	27	100%	0	0	0	0%	0.00	0.00	
	June 2011	34	34	100%	0	0	0	0%	0.00	0.00	
	May 2011	24	27	89%	0.3143	0	0	0%	0.00	0.00	
	April 2011	131	143	92%	0.2773	0	0	0%	0.00	0.00	
	March 2011	220	229	96%	0.1943	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality Total Unbundled Loop - DS1 Capable Diagnostic	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	163	167	98%	0.1529	0	0	0%	0.00	0.00
December 2011		155	168	92%	0.2672	0	0	0%	0.00	0.00	
November 2011		174	181	96%	0.1928	0	0	0%	0.00	0.00	
October 2011		87	94	93%	0.2625	0	0	0%	0.00	0.00	
September 2011		118	123	96%	0.1975	0	0	0%	0.00	0.00	
August 2011		146	151	97%	0.1789	0	0	0%	0.00	0.00	
July 2011		120	126	95%	0.213	0	0	0%	0.00	0.00	
June 2011		139	148	94%	0.239	0	0	0%	0.00	0.00	
May 2011		177	184	96%	0.1913	0	0	0%	0.00	0.00	
April 2011		151	158	96%	0.2058	0	0	0%	0.00	0.00	
March 2011		151	165	92%	0.2787	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality Total Unbundled Loop - XDSL Diagnostic		February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2011	1	1	100%	0	0	0	0%	0.00	0.00	
	July 2011	1	1	100%	0	0	0	0%	0.00	0.00	
	June 2011	1	1	100%	0	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	1	1	100%	0	0	0	0%	0.00	0.00	
	March 2011	1	2	50%	0.5	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality Total Unbundled Loop Analog Diagnostic	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
		January 2012	767	788	97%	0.1611	0	0	0%	0.00	0.00
December 2011		707	731	97%	0.1782	0	0	0%	0.00	0.00	
November 2011		638	659	97%	0.1756	0	0	0%	0.00	0.00	
October 2011		633	652	97%	0.1682	0	0	0%	0.00	0.00	
September 2011		837	862	97%	0.1678	0	0	0%	0.00	0.00	
August 2011		855	883	97%	0.1752	0	0	0%	0.00	0.00	
July 2011		916	946	97%	0.1752	0	0	0%	0.00	0.00	
June 2011		1213	1253	97%	0.1758	0	0	0%	0.00	0.00	
May 2011		1151	1195	96%	0.1883	0	0	0%	0.00	0.00	
April 2011		911	950	96%	0.1984	0	0	0%	0.00	0.00	
March 2011		732	755	97%	0.1719	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality		February 2012	0	0	0%	0	0	0	0%	0.00	0.00

Total Unbundled Loop ISDN Capable Diagnostic	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2011	1	1	100%	0	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2011	0	1	0%	0	0	0	0%	0.00	0.00	
	June 2011	1	1	100%	0	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	1	1	100%	0	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	Total UNE - P (POTS) Diagnostic	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
		December 2011	0	0	0%	0	0	0	0%	0.00	0.00
		November 2011	0	0	0%	0	0	0	0%	0.00	0.00
		October 2011	0	0	0%	0	0	0	0%	0.00	0.00
		September 2011	0	0	0%	0	0	0	0%	0.00	0.00
August 2011		0	0	0%	0	0	0	0%	0.00	0.00	
July 2011		0	0	0%	0	0	0	0%	0.00	0.00	
June 2011		0	0	0%	0	0	0	0%	0.00	0.00	
May 2011		0	0	0%	0	0	0	0%	0.00	0.00	
April 2011		0	0	0%	0	0	0	0%	0.00	0.00	
March 2011		1	1	100%	0	0	0	0%	0.00	0.00	
OP-6A-1 Delayed Days for Non-Facility Reasons Residence Parity		February 2012	18	1	18	0	82	60	1	19.12	0.37
		January 2012	0	0	0	0	0	0	0	0.00	0.00
		December 2011	5	1	5	0	77	38	2	1.54	(0.42)
		November 2011	0	0	0	0	0	0	0	0.00	0.00
		October 2011	0	0	0	0	0	0	0	0.00	0.00
		September 2011	1	1	1	0	83	40	2	-0.40	(1.25)
	August 2011	0	0	0	0	0	0	0	0.00	0.00	
	July 2011	0	0	0	0	0	0	0	0.00	0.00	
	June 2011	0	0	0	0	0	0	0	0.00	0.00	
	May 2011	0	0	0	0	0	0	0	0.00	0.00	
	April 2011	0	0	0	0	0	0	0	0.00	0.00	
	March 2011	1	1	1	0	74	32	2	-0.41	(1.25)	
	OP-6A-3 Delayed Days for Non-Facility Reasons Residence Parity	February 2012	2	1	2	0	15	8	2	0.08	(0.78)
		January 2012	0	0	0	0	0	0	0	0.00	0.00
		December 2011	0	0	0	0	0	0	0	0.00	0.00
		November 2011	0	0	0	0	0	0	0	0.00	0.00
		October 2011	0	0	0	0	0	0	0	0.00	0.00
September 2011		0	0	0	0	0	0	0	0.00	0.00	
August 2011		0	0	0	0	0	0	0	0.00	0.00	
July 2011		0	0	0	0	0	0	0	0.00	0.00	
June 2011		0	0	0	0	0	0	0	0.00	0.00	
May 2011		0	0	0	0	0	0	0	0.00	0.00	
April 2011		0	0	0	0	0	0	0	0.00	0.00	
March 2011		0	0	0	0	0	0	0	0.00	0.00	
OP-6A-4 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS0 Capable Diagnostic		February 2012	0	0	0	0	0	0	0	0.00	0.00
		January 2012	0	0	0	0	0	0	0	0.00	0.00
		December 2011	0	0	0	0	0	0	0	0.00	0.00
		November 2011	0	0	0	0	0	0	0	0.00	0.00
		October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00	
	August 2011	0	0	0	0	0	0	0	0.00	0.00	
	July 2011	4	2	2	0	0	0	0	0.00	0.00	
	June 2011	0	0	0	0	0	0	0	0.00	0.00	
	May 2011	0	0	0	0	0	0	0	0.00	0.00	
	April 2011	0	0	0	0	0	0	0	0.00	0.00	
	March 2011	0	0	0	0	0	0	0	0.00	0.00	
	OP-6A-4 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS3 Capable Diagnostic	February 2012	0	0	0	0	0	0	0	0.00	0.00
		January 2012	0	0	0	0	0	0	0	0.00	0.00
		December 2011	0	0	0	0	0	0	0	0.00	0.00
		November 2011	0	0	0	0	0	0	0	0.00	0.00
		October 2011	0	0	0	0	0	0	0	0.00	0.00
September 2011		0	0	0	0	0	0	0	0.00	0.00	
August 2011		12	1	12	0	0	0	0	0.00	0.00	
July 2011		0	0	0	0	0	0	0	0.00	0.00	
June 2011		0	0	0	0	0	0	0	0.00	0.00	
May 2011		0	0	0	0	0	0	0	0.00	0.00	
April 2011		0	0	0	0	0	0	0	0.00	0.00	
March 2011		0	0	0	0	0	0	0	0.00	0.00	
OP-6A-4 Delayed Days for Non-Facility Reasons LIS Trunk Parity		February 2012	0	0	0	0	0	0	0	0.00	0.00
		January 2012	0	0	0	0	0	0	0	0.00	0.00
		December 2011	0	0	0	0	0	0	0	0.00	0.00
		November 2011	0	0	0	0	0	0	0	0.00	0.00
		October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00	
	August 2011	19	2	10	3.54	0	0	0	0.00	0.00	
	July 2011	13	1	13	0	0	0	0	0.00	0.00	
	June 2011	0	0	0	0	0	0	0	0.00	0.00	
	May 2011	0	0	0	0	0	0	0	0.00	0.00	
	April 2011	0	0	0	0	0	0	0	0.00	0.00	
	March 2011	0	0	0	0	0	0	0	0.00	0.00	
	OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	February 2012	267	11	24	8.88	0	0	0	0.00	0.00
		January 2012	0	0	0	0	0	0	0	0.00	0.00
		December 2011	0	0	0	0	0	0	0	0.00	0.00
		November 2011	0	0	0	0	0	0	0	0.00	0.00
		October 2011	0	0	0	0	0	0	0	0.00	0.00
September 2011		0	0	0	0	0	0	0	0.00	0.00	
August 2011		0	0	0	0	0	0	0	0.00	0.00	
July 2011		0	0	0	0	0	0	0	0.00	0.00	
June 2011		0	0	0	0	0	0	0	0.00	0.00	
May 2011		12	4	3	2.31	0	0	0	0.00	0.00	
April 2011		1	1	1	0	0	0	0	0.00	0.00	
March 2011		1	1	1	0	0	0	0	0.00	0.00	
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity		February 2012	2	2	1	0	0	0	0	0.00	0.00
		January 2012	4	4	1	0	0	0	0	0.00	0.00
December 2011		0	0	0	0	0	0	0	0.00	0.00	

	November 2011	1	1	1	0	2	1	2	0.00	0.00	
	October 2011	0	0	0	0	0	0	0	0.00	0.00	
	September 2011	0	0	0	0	0	0	0	0.00	0.00	
	August 2011	0	0	0	0	0	0	0	0.00	0.00	
	July 2011	0	0	0	0	0	0	0	0.00	0.00	
	June 2011	43	5	9	11.67	2	1	2	0.00	0.00	
	May 2011	0	0	0	0	0	0	0	0.00	0.00	
	April 2011	8	8	1	0	0	0	0	0.00	0.00	
	March 2011	11	11	1	0	0	0	0	0.00	0.00	
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	February 2012	1	1	1	0	10	1	10	0.00	0.00	
	January 2012	11	4	3	1.5	0	0	0	0.00	0.00	
	December 2011	14	7	2	1.29	0	0	0	0.00	0.00	
	November 2011	0	0	0	0	0	0	0	0.00	0.00	
	October 2011	0	0	0	0	0	0	0	0.00	0.00	
	September 2011	7	6	1	0.41	20	2	10	0.00	0.00	
	August 2011	1	1	1	0	0	0	0	0.00	0.00	
	July 2011	6	5	1	0.45	0	0	0	0.00	0.00	
	June 2011	2	2	1	0	24	2	12	-2.59	(2.58)	
	May 2011	2	2	1	0	0	0	0	0.00	0.00	
	April 2011	0	0	0	0	0	0	0	0.00	0.00	
	March 2011	0	0	0	0	0	0	0	0.00	0.00	
	OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	February 2012	9	9	1	0	161	74	2	-0.66	(1.40)
		January 2012	44	36	1	0.42	226	62	4	-2.09	(2.27)
December 2011		6	6	1	0	96	48	2	-1.14	(1.69)	
November 2011		34	10	3	3.69	145	53	3	0.45	(0.64)	
October 2011		26	21	1	1.09	176	55	3	-1.08	(1.66)	
September 2011		14	14	1	0	119	58	2	-1.49	(1.91)	
August 2011		26	18	1	0.7	178	55	3	-1.12	(1.68)	
July 2011		40	22	2	2.65	101	46	2	-0.38	(1.23)	
June 2011		60	27	2	3.52	181	60	3	-0.70	(1.43)	
May 2011		32	11	3	3.27	153	42	4	-0.52	(1.32)	
April 2011		32	22	1	1.92	109	41	3	-1.02	(1.62)	
March 2011		11	7	2	1.13	129	46	3	-0.87	(1.53)	
OP-6A-5 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity		February 2012	0	0	0	0	0	0	0	0.00	0.00
		January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	1	1	1	0	74	5	15	-0.72	(1.44)	
	November 2011	0	0	0	0	0	0	0	0.00	0.00	
	October 2011	4	1	4	0	2	2	1	0.00	0.00	
	September 2011	0	0	0	0	0	0	0	0.00	0.00	
	August 2011	1	1	1	0	18	2	9	-0.58	(1.35)	
	July 2011	0	0	0	0	0	0	0	0.00	0.00	
	June 2011	2	2	1	0	53	3	18	-1.42	(1.86)	
	May 2011	0	0	0	0	0	0	0	0.00	0.00	
	April 2011	3	2	2	0.71	58	8	7	-1.05	(1.64)	
	March 2011	2	2	1	0	120	11	11	-1.51	(1.92)	
	OP-6A-5 Delayed Days for Non-Facility Reasons LIS Trunk Parity	February 2012	0	0	0	0	0	0	0	0.00	0.00
		January 2012	0	0	0	0	0	0	0	0.00	0.00
December 2011		0	0	0	0	0	0	0	0.00	0.00	
November 2011		0	0	0	0	0	0	0	0.00	0.00	
October 2011		0	0	0	0	0	0	0	0.00	0.00	
September 2011		0	0	0	0	0	0	0	0.00	0.00	
August 2011		0	0	0	0	0	0	0	0.00	0.00	
July 2011		0	0	0	0	0	0	0	0.00	0.00	
June 2011		0	0	0	0	0	0	0	0.00	0.00	
May 2011		0	0	0	0	0	0	0	0.00	0.00	
April 2011		4	2	2	1.41	0	0	0	0.00	0.00	
March 2011		0	0	0	0	0	0	0	0.00	0.00	
OP-6A-5 Delayed Days for Non-Facility Reasons PBX Parity		February 2012	0	0	0	0	0	0	0	0.00	0.00
		January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00	
	November 2011	0	0	0	0	0	0	0	0.00	0.00	
	October 2011	0	0	0	0	0	0	0	0.00	0.00	
	September 2011	0	0	0	0	0	0	0	0.00	0.00	
	August 2011	0	0	0	0	0	0	0	0.00	0.00	
	July 2011	0	0	0	0	0	0	0	0.00	0.00	
	June 2011	1	1	1	0	0	0	0	0.00	0.00	
	May 2011	0	0	0	0	0	0	0	0.00	0.00	
	April 2011	0	0	0	0	0	0	0	0.00	0.00	
	March 2011	0	0	0	0	0	0	0	0.00	0.00	
	OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	February 2012	0	0	0	0	0	0	0	0.00	0.00
		January 2012	0	0	0	0	0	0	0	0.00	0.00
December 2011		0	0	0	0	0	0	0	0.00	0.00	
November 2011		4	2	2	1.41	0	0	0	0.00	0.00	
October 2011		1	1	1	0	0	0	0	0.00	0.00	
September 2011		0	0	0	0	0	0	0	0.00	0.00	
August 2011		0	0	0	0	0	0	0	0.00	0.00	
July 2011		0	0	0	0	0	0	0	0.00	0.00	
June 2011		0	0	0	0	0	0	0	0.00	0.00	
May 2011		0	0	0	0	0	0	0	0.00	0.00	
April 2011		0	0	0	0	0	0	0	0.00	0.00	
March 2011		0	0	0	0	0	0	0	0.00	0.00	
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity		February 2012	0	0	0	0	0	0	0	0.00	0.00
		January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00	
	November 2011	0	0	0	0	0	0	0	0.00	0.00	
	October 2011	0	0	0	0	0	0	0	0.00	0.00	
	September 2011	0	0	0	0	0	0	0	0.00	0.00	
	August 2011	0	0	0	0	0	0	0	0.00	0.00	
	July 2011	0	0	0	0	0	0	0	0.00	0.00	
	June 2011	0	0	0	0	0	0	0	0.00	0.00	
	May 2011	2	2	1	0	87	9	10	-1.70	(2.03)	
	April 2011	0	0	0	0	0	0	0	0.00	0.00	
	March 2011	0	0	0	0	0	0	0	0.00	0.00	
	OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	February 2012	0	0	0	0	0	0	0	0.00	0.00
		January 2012	19	3	6	4.62	54	9	6	0.05	(1.09)
December 2011		0	0	0	0	0	0	0	0.00	0.00	
November 2011		0	0	0	0	0	0	0	0.00	0.00	
October 2011		2	2	1	0	29	13	2	-0.67	(1.41)	

	September 2011	8	8	1	0	5	5	1	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	12	2	6	0	88	11	8	-0.22	(1.14)
	March 2011	0	0	0	0	0	0	0	0.00	0.00
OP-6B-1 Delayed Days for Facility Reasons	February 2012	0	0	0	0	0	0	0	0.00	0.00
Residence Parity	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	5	1	5	0	176	29	6	-0.14	(1.09)
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	3	1	3	0	425	40	11	-0.46	(1.28)
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	3	1	3	0	228	31	7	-0.52	(1.32)
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	February 2012	0	0	0	0	0	0	0	0.00	0.00
LIS Trunk Parity	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	2	2	1	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	February 2012	0	0	0	0	0	0	0	0.00	0.00
UDIT DS1 Parity	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	8	2	4	0	8	1	8	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	February 2012	63	9	7	3.81	31	2	16	-2.20	(2.34)
Unbundled Loop - 2 Wire Non-Loaded Parity	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	8	2	4	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	5	1	5	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	1	1	1	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	February 2012	38	5	8	2.51	31	2	16	-1.91	(2.16)
Unbundled Loop - ADSL Qualified Parity	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	4	1	4	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	5	2	3	2.12	0	0	0	0.00	0.00
	May 2011	32	2	16	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	21	5	4	0.84	6	1	6	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	February 2012	37	5	7	6.19	11	1	11	0.00	0.00
Unbundled Loop - DS1 Capable Parity	January 2012	9	5	2	0.45	34	1	34	0.00	0.00
	December 2011	6	4	2	1	12	2	6	0.00	0.00
	November 2011	1	1	1	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	6	3	2	0	5	2	3	-0.77	(1.47)
	July 2011	9	4	2	1.26	22	3	7	-1.48	(1.90)
	June 2011	4	2	2	0	54	1	54	0.00	0.00
	May 2011	74	4	19	28.38	8	1	8	0.00	0.00
	April 2011	2	2	1	0	0	0	0	0.00	0.00
	March 2011	16	1	16	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	February 2012	99	17	6	8.54	361	63	6	0.04	(0.91)
Unbundled Loop Analog Parity	January 2012	31	8	4	0.35	203	35	6	-0.57	(1.35)
	December 2011	206	9	23	21.03	295	42	7	5.73	1.26
	November 2011	145	9	16	21.12	451	50	9	1.63	(0.12)
	October 2011	2	1	2	0	497	67	7	-0.75	(1.46)
	September 2011	71	14	5	1.49	642	53	12	-1.46	(1.89)
	August 2011	94	9	10	6.02	530	54	10	0.16	(0.80)
	July 2011	69	16	4	2.98	306	36	9	-1.33	(1.81)
	June 2011	99	12	8	4.2	298	37	8	0.07	(0.85)
	May 2011	14	4	4	0.58	355	32	11	-0.64	(1.39)
	April 2011	20	4	5	0	480	37	13	-0.90	(1.55)
	March 2011	16	4	4	0	194	36	5	-0.43	(1.26)
OP-6B-5 Delayed Days for Facility Reasons	February 2012	2	1	2	0	0	0	0	0.00	0.00
Enhanced Extended Loops - DS1 Capable	January 2012	14	3	5	1.53	0	0	0	0.00	0.00
Diagnostic	December 2011	3	1	3	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	1	1	1	0	0	0	0	0.00	0.00
	September 2011	1	1	1	0	0	0	0	0.00	0.00
	August 2011	7	1	7	0	0	0	0	0.00	0.00

	July 2011	2	1	2	0	0	0	0	0.00	0.00
	June 2011	7	2	4	3.54	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	9	2	5	3.54	0	0	0	0.00	0.00
	March 2011	5	2	3	2.12	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons LIS Trunk Parity	February 2012	2	1	2	0	0	0	0	0.00	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	0	0	0	0	0	0	0	0.00	0.00
	September 2011	0	0	0	0	0	0	0	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified Parity	February 2012	34	3	11	2.89	0	0	0	0.00
January 2012		0	0	0	0	0	0	0	0.00	0.00
December 2011		0	0	0	0	0	0	0	0.00	0.00
November 2011		0	0	0	0	0	0	0	0.00	0.00
October 2011		0	0	0	0	0	0	0	0.00	0.00
September 2011		0	0	0	0	0	0	0	0.00	0.00
August 2011		0	0	0	0	0	0	0	0.00	0.00
July 2011		0	0	0	0	0	0	0	0.00	0.00
June 2011		0	0	0	0	0	0	0	0.00	0.00
May 2011		0	0	0	0	0	0	0	0.00	0.00
April 2011		0	0	0	0	0	0	0	0.00	0.00
March 2011		62	1	62	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable Parity		February 2012	0	0	0	0	0	0	0	0.00
	January 2012	0	0	0	0	0	0	0	0.00	0.00
	December 2011	0	0	0	0	0	0	0	0.00	0.00
	November 2011	0	0	0	0	0	0	0	0.00	0.00
	October 2011	2	1	2	0	23	1	23	0.00	0.00
	September 2011	1	1	1	0	8	1	8	0.00	0.00
	August 2011	0	0	0	0	0	0	0	0.00	0.00
	July 2011	0	0	0	0	0	0	0	0.00	0.00
	June 2011	0	0	0	0	0	0	0	0.00	0.00
	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop Analog Parity	February 2012	0	0	0	0	0	0	0	0.00
January 2012		0	0	0	0	0	0	0	0.00	0.00
December 2011		0	0	0	0	0	0	0	0.00	0.00
November 2011		0	0	0	0	0	0	0	0.00	0.00
October 2011		0	0	0	0	0	0	0	0.00	0.00
September 2011		0	0	0	0	0	0	0	0.00	0.00
August 2011		1	1	1	0	128	11	12	-0.89	(1.54)
July 2011		0	0	0	0	0	0	0	0.00	0.00
June 2011		0	0	0	0	0	0	0	0.00	0.00
May 2011		0	0	0	0	0	0	0	0.00	0.00
April 2011		0	0	0	0	0	0	0	0.00	0.00
March 2011		2	1	2	0	40	8	5	-0.49	(1.29)
OP-7 OP-7 - Coordinated Hot Cut* Interval - Unbundled Loops* Unbundled Loop - Analog Diagnostic		February 2012	0.3875	107	00:05	0.006944444	0	0	00:00	0.00
	January 2012	0.38888889	105	00:05	0.008333333	0	0	00:00	0.00	0.00
	December 2011	0.24236111	90	00:04	0.006944444	0	0	00:00	0.00	0.00
	November 2011	0.65277778	101	00:09	0.023611111	0	0	00:00	0.00	0.00
	October 2011	1.15902778	133	00:13	0.029166667	0	0	00:00	0.00	0.00
	September 2011	0.52569444	250	00:03	0.002083333	0	0	00:00	0.00	0.00
	August 2011	0.26041667	145	00:03	0.002777778	0	0	00:00	0.00	0.00
	July 2011	0.18263889	118	00:02	0.000694444	0	0	00:00	0.00	0.00
	June 2011	1.13333333	377	00:04	0.004166667	0	0	00:00	0.00	0.00
	May 2011	0.4875	305	00:02	0.002777778	0	0	00:00	0.00	0.00
	April 2011	0.59375	329	00:03	0.002083333	0	0	00:00	0.00	0.00
	March 2011	0.69652778	347	00:03	0.002777778	0	0	00:00	0.00	0.00
	OP-7 OP-7 - Coordinated Hot Cut* Interval - Unbundled Loops* Unbundled Loop Other Diagnostic	February 2012	0.3	10	00:43	0.013888889	0	0	00:00	0.00
January 2012		0.23333333	6	00:56	0	0	0	00:00	0.00	0.00
December 2011		0.00277778	2	00:02	0	0	0	00:00	0.00	0.00
November 2011		0.85069444	33	00:37	0.009027778	0	0	00:00	0.00	0.00
October 2011		0.04166667	2	00:30	0.023611111	0	0	00:00	0.00	0.00
September 2011		0.5625	15	00:54	0	0	0	00:00	0.00	0.00
August 2011		0.00069444	1	00:01	0	0	0	00:00	0.00	0.00
July 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
June 2011		0.12638889	4	00:45	0.009027778	0	0	00:00	0.00	0.00
May 2011		1.0875	31	00:51	0.009027778	0	0	00:00	0.00	0.00
April 2011		0	20	00:00	0	0	0	00:00	0.00	0.00
March 2011		0.00763889	1	00:11	0	0	0	00:00	0.00	0.00
OP-8B Number Portability Timeliness LNP Benchmark 0.95		February 2012	92	92	100%	0	0	0	0%	0.00
	January 2012	100	100	100%	0	0	0	0%	0.00	(0.16)
	December 2011	77	77	100%	0	0	0	0%	0.00	(0.16)
	November 2011	97	97	100%	0	0	0	0%	0.00	(0.16)
	October 2011	105	105	100%	0	0	0	0%	0.00	(0.16)
	September 2011	199	199	100%	0	0	0	0%	0.00	(0.16)
	August 2011	141	141	100%	0	0	0	0%	0.00	(0.16)
	July 2011	91	91	100%	0	0	0	0%	0.00	(0.16)
	June 2011	329	330	100%	0.055	0	0	0%	0.00	(0.15)
	May 2011	257	257	100%	0	0	0	0%	0.00	(0.16)
	April 2011	276	276	100%	0	0	0	0%	0.00	(0.16)
	March 2011	291	294	99%	0.1005	0	0	0%	0.00	(0.13)
	OP-8C Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark 0.95	February 2012	4912	4913	100%	0.0143	0	0	0%	0.00
January 2012		5010	5011	100%	0.0141	0	0	0%	0.00	(0.16)
December 2011		12766	12770	100%	0.0177	0	0	0%	0.00	(0.16)
November 2011		4823	4824	100%	0.0144	0	0	0%	0.00	(0.16)
October 2011		6800	6803	100%	0.021	0	0	0%	0.00	(0.16)
September 2011		5680	5680	100%	0	0	0	0%	0.00	(0.16)
August 2011		5887	5901	100%	0.0487	0	0	0%	0.00	(0.15)
July 2011	6647	6647	100%	0	0	0	0%	0.00	(0.16)	
June 2011	7012	7012	100%	0	0	0	0%	0.00	(0.16)	

	May 2011	5007	5008	100%	0.0141	0	0	0	0%	0.00	(0.16)
	April 2011	4817	4819	100%	0.0204	0	0	0	0%	0.00	(0.16)
	March 2011	5796	5799	100%	0.0227	0	0	0	0%	0.00	(0.16)
OS-1 Speed of Answer - Operator Services Parity by Design	February 2012	0	0	:00	0	7.91	1	:24	0.00	0.00	0.00
	January 2012	0	0	:00	0	7.25	1	:00	0.00	0.00	0.00
	December 2011	0	0	:00	0	7.39	1	:36	0.00	0.00	0.00
	November 2011	0	0	:00	0	7.54	1	:36	0.00	0.00	0.00
	October 2011	0	0	:00	0	7.77	1	:48	0.00	0.00	0.00
	September 2011	0	0	:00	0	7.67	1	:48	0.00	0.00	0.00
	August 2011	0	0	:00	0	7.68	1	:12	0.00	0.00	0.00
	July 2011	0	0	:00	0	7.61	1	:24	0.00	0.00	0.00
	June 2011	0	0	:00	0	7.27	1	:48	0.00	0.00	0.00
	May 2011	0	0	:00	0	7.07	1	:48	0.00	0.00	0.00
	April 2011	0	0	:00	0	7.19	1	:36	0.00	0.00	0.00
	March 2011	0	0	:00	0	7.47	1	:48	0.00	0.00	0.00
PO-15 Number of Due Date Changes per Order All Parity	February 2012	138	1535	0	0.29	298	19860	0	21.50	12.07	0.00
	January 2012	88	1490	0	0.24	292	19108	0	11.52	6.00	0.00
	December 2011	84	1490	0	0.24	275	19311	0	11.72	6.13	0.00
	November 2011	131	1558	0	0.28	253	20588	0	23.27	13.15	0.00
	October 2011	99	1359	0	0.28	297	23393	0	17.25	9.49	0.00
	September 2011	104	1655	0	0.25	310	23574	0	15.60	8.48	0.00
	August 2011	121	1600	0	0.32	298	23318	0	19.62	10.93	0.00
	July 2011	92	1557	0	0.25	237	20547	0	16.07	8.77	0.00
	June 2011	130	1964	0	0.26	263	23029	0	20.55	11.49	0.00
	May 2011	91	1801	0	0.24	205	19747	0	14.77	7.98	0.00
	April 2011	117	1808	0	0.25	275	20329	0	16.85	9.25	0.00
	March 2011	99	2099	0	0.22	324	24344	0	11.73	6.13	0.00
PO-16 Timely Release Notifications Benchmark 0.925	February 2012	1	1	100%	0	0	0	0%	0.00	0.00	0.00
	January 2012	1	1	100%	0	0	0	0%	0.00	0.00	0.00
	December 2011	1	1	100%	0	0	0	0%	0.00	0.00	0.00
	November 2011	2	2	100%	0	0	0	0%	0.00	0.00	0.00
	October 2011	0	0	100%	0	0	0	0%	0.00	0.00	0.00
	September 2011	4	4	100%	0	0	0	0%	0.00	0.00	0.00
	August 2011	2	2	100%	0	0	0	0%	0.00	0.00	0.00
	July 2011	2	2	100%	0	0	0	0%	0.00	0.00	0.00
	June 2011	2	2	100%	0	0	0	0%	0.00	0.00	0.00
	May 2011	2	2	100%	0	0	0	0%	0.00	0.00	0.00
	April 2011	0	0	100%	0	0	0	0%	0.00	0.00	0.00
	March 2011	5	5	100%	0	0	0	0%	0.00	0.00	0.00
PO-19B Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark 0.95	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	September 2011	166	174	95%	0	0	0	0%	0.00	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	April 2011	160	168	95%	0	0	0	0%	0.00	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 28.0 Benchmark 0.95	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	March 2011	289	294	98%	0	0	0	0%	0.00	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 29.0 Benchmark 0.95	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	September 2011	290	293	99%	0	0	0	0%	0.00	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	March 2011	293	293	100%	0	0	0	0%	0.00	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 30.0 Benchmark 0.95	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	September 2011	289	293	99%	0	0	0	0%	0.00	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	March 2011	293	293	100%	0	0	0	0%	0.00	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 31.0 Benchmark 0.95	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	September 2011	350	355	99%	0	0	0	0%	0.00	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	0.00

PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI Diagnostic	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	61	61	100%	0	0	0	0%	0.00	0.00	
	PO-1A-1 Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark 10	February 2012	5873.28	1748	:24	0	0	0	:00	0.00	0.00
January 2012		5565.75	2631	:48	0	0	0	:00	0.00	0.00	
December 2011		5376.98	2786	:12	0	0	0	:00	0.00	0.00	
November 2011		5400.78	3234	:48	0	0	0	:00	0.00	0.00	
October 2011		6987.85	2613	:48	0	0	0	:00	0.00	0.00	
September 2011		2156.33	1962	:00	0	0	0	:00	0.00	0.00	
August 2011		5865.15	3205	:12	0	0	0	:00	0.00	0.00	
July 2011		6223.14	3143	:12	0	0	0	:00	0.00	0.00	
June 2011		4895.1	2590	:36	0	0	0	:00	0.00	0.00	
May 2011		5697.18	3063	:24	0	0	0	:00	0.00	0.00	
April 2011		5565.75	2715	:00	0	0	0	:00	0.00	0.00	
March 2011		5865.15	3205	:12	0	0	0	:00	0.00	0.00	
PO-1A-1(a) Pre-Order Response Times (Appt. Scheduler) IMA Request Diagnostic		February 2012	192.28	1748	:24	0.1	0	0	:00	0.00	0.00
		January 2012	271.5	2631	:00	0.01	0	0	:00	0.00	0.00
	December 2011	278.6	2786	:00	0.01	0	0	:00	0.00	0.00	
	November 2011	388.08	3234	:48	0.15	0	0	:00	0.00	0.00	
	October 2011	366.4	2613	:36	0.14	0	0	:00	0.00	0.00	
	September 2011	196.2	1962	:00	0.01	0	0	:00	0.00	0.00	
	August 2011	352.55	3205	:24	0.07	0	0	:00	0.00	0.00	
	July 2011	314.3	3143	:00	0	0	0	:00	0.00	0.00	
	June 2011	259	2590	:00	0.01	0	0	:00	0.00	0.00	
	May 2011	336.93	3063	:24	0.01	0	0	:00	0.00	0.00	
	April 2011	271.5	2715	:00	0.01	0	0	:00	0.00	0.00	
	March 2011	352.55	3205	:24	0.07	0	0	:00	0.00	0.00	
	PO-1A-1(b,c) Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept Diagnostic	February 2012	5681	1748	:00	2.96	0	0	:00	0.00	0.00
		January 2012	5294.25	2631	:24	0.27	0	0	:00	0.00	0.00
December 2011		5098.38	2786	:12	0.61	0	0	:00	0.00	0.00	
November 2011		5012.7	3234	:00	3.64	0	0	:00	0.00	0.00	
October 2011		6621.45	2613	:12	3.1	0	0	:00	0.00	0.00	
September 2011		1960.13	1962	:36	1.94	0	0	:00	0.00	0.00	
August 2011		5512.6	3205	:48	0.45	0	0	:00	0.00	0.00	
July 2011		5908.84	3143	:12	0.56	0	0	:00	0.00	0.00	
June 2011		4636.1	2590	:36	0.52	0	0	:00	0.00	0.00	
May 2011		5360.25	3063	:00	0.5	0	0	:00	0.00	0.00	
April 2011		5294.25	2715	:00	0.27	0	0	:00	0.00	0.00	
March 2011		5512.6	3205	:48	0.45	0	0	:00	0.00	0.00	
PO-1A-10 Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark 30		February 2012	2593.76	436	:00	0	0	0	:00	0.00	0.00
		January 2012	1817.78	595	:24	0	0	0	:00	0.00	0.00
	December 2011	2381.04	630	:12	0	0	0	:00	0.00	0.00	
	November 2011	5724.26	1322	:12	0	0	0	:00	0.00	0.00	
	October 2011	5599.36	832	:12	0	0	0	:00	0.00	0.00	
	September 2011	3195.15	562	:36	0	0	0	:00	0.00	0.00	
	August 2011	2171.57	735	:00	0	0	0	:00	0.00	0.00	
	July 2011	2753.73	719	:12	0	0	0	:00	0.00	0.00	
	June 2011	2116.33	562	:48	0	0	0	:00	0.00	0.00	
	May 2011	2382.07	641	:48	0	0	0	:00	0.00	0.00	
	April 2011	1817.78	586	:00	0	0	0	:00	0.00	0.00	
	March 2011	2171.57	735	:00	0	0	0	:00	0.00	0.00	
	PO-1A-10(a) Pre-Order Response Times (Meet Point Inquiry) IMA Request Diagnostic	February 2012	44.47	436	:00	0.01	0	0	:00	0.00	0.00
		January 2012	59.69	595	:00	0	0	0	:00	0.00	0.00
December 2011		64.94	630	:00	0.01	0	0	:00	0.00	0.00	
November 2011		171.86	1322	:12	0.99	0	0	:00	0.00	0.00	
October 2011		83.2	832	:00	0.1	0	0	:00	0.00	0.00	
September 2011		56.48	562	:00	0	0	0	:00	0.00	0.00	
August 2011		76.63	735	:00	0.07	0	0	:00	0.00	0.00	
July 2011		72.25	719	:00	0	0	0	:00	0.00	0.00	
June 2011		56.48	562	:00	0	0	0	:00	0.00	0.00	
May 2011		65.16	641	:00	0.01	0	0	:00	0.00	0.00	
April 2011		59.69	586	:00	0	0	0	:00	0.00	0.00	
March 2011		76.63	735	:00	0.07	0	0	:00	0.00	0.00	
PO-1A-10(b) Pre-Order Response Times (Meet Point Inquiry) IMA Response Diagnostic		February 2012	2549.29	436	:00	0.63	0	0	:00	0.00	0.00
		January 2012	1758.09	595	:00	0.57	0	0	:00	0.00	0.00
	December 2011	2316.1	630	:12	0.74	0	0	:00	0.00	0.00	
	November 2011	5552.4	1322	:00	1.7	0	0	:00	0.00	0.00	
	October 2011	5516.16	832	:12	1.4	0	0	:00	0.00	0.00	
	September 2011	3138.67	626	:24	0.63	0	0	:00	0.00	0.00	
	August 2011	2094.94	735	:00	0.69	0	0	:00	0.00	0.00	
	July 2011	2681.48	719	:12	1.62	0	0	:00	0.00	0.00	
	June 2011	2059.85	562	:48	0.72	0	0	:00	0.00	0.00	
	May 2011	2316.91	641	:24	0.79	0	0	:00	0.00	0.00	
	April 2011	1758.09	586	:00	0.57	0	0	:00	0.00	0.00	
	March 2011	2094.94	735	:00	0.69	0	0	:00	0.00	0.00	
	PO-1A-2 Total Pre-Order Response Times (Service Availability) IMA Aggregate Benchmark 25	February 2012	7180.92	3660	:24	0	0	0	:00	0.00	0.00
		January 2012	28973.95	5094	:36	0	0	0	:00	0.00	0.00
December 2011		24448.69	4917	:48	0	0	0	:00	0.00	0.00	
November 2011		18297.75	2361	:00	0	0	0	:00	0.00	0.00	
October 2011		16107.5	3252	:00	0	0	0	:00	0.00	0.00	
September 2011		4752.35	3446	:12	0	0	0	:00	0.00	0.00	
August 2011		38574.15	5882	:24	0	0	0	:00	0.00	0.00	
July 2011		26105.25	5532	:48	0	0	0	:00	0.00	0.00	
June 2011		30540.95	4490	:00	0	0	0	:00	0.00	0.00	
May 2011		35958.52	5414	:36	0	0	0	:00	0.00	0.00	
April 2011		28973.95	5104	:12	0	0	0	:00	0.00	0.00	
March 2011		38574.15	5882	:24	0	0	0	:00	0.00	0.00	
PO-1A-2(a) Pre-Order Response Times		February 2012	402.6	3660	:24	0.01	0	0	:00	0.00	0.00

(Service Availability) IMA Request Diagnostic	January 2012	518.64	5094	:00	0	0	0	:00	0.00	0.00	
	December 2011	767.25	4917	:24	0.02	0	0	:00	0.00	0.00	
	November 2011	519.42	2361	:48	0.03	0	0	:00	0.00	0.00	
	October 2011	683.35	3252	:24	0.02	0	0	:00	0.00	0.00	
	September 2011	366.63	3446	:24	0.01	0	0	:00	0.00	0.00	
	August 2011	943.54	5882	:24	0.03	0	0	:00	0.00	0.00	
	July 2011	844.09	5532	:00	0	0	0	:00	0.00	0.00	
	June 2011	715.91	4490	:24	0	0	0	:00	0.00	0.00	
	May 2011	878.77	5414	:24	0.03	0	0	:00	0.00	0.00	
	April 2011	518.64	5104	:00	0	0	0	:00	0.00	0.00	
	March 2011	943.54	5882	:24	0.03	0	0	:00	0.00	0.00	
	PO-1A-2(b) Pre-Order Response Times (Service Availability) IMA Response Diagnostic	February 2012	6778.32	3660	:00	3.96	0	0	:00	0.00	0.00
		January 2012	28455.31	5094	:36	5.95	0	0	:00	0.00	0.00
		December 2011	23681.44	4917	:48	3.6	0	0	:00	0.00	0.00
		November 2011	17778.33	2361	:00	0.12	0	0	:00	0.00	0.00
		October 2011	15424.15	3252	:36	3.27	0	0	:00	0.00	0.00
		September 2011	4385.72	3446	:12	2.6	0	0	:00	0.00	0.00
August 2011		37630.61	5882	:00	3.7	0	0	:00	0.00	0.00	
July 2011		25261.16	5532	:48	3.48	0	0	:00	0.00	0.00	
June 2011		29825.04	4490	:36	4.15	0	0	:00	0.00	0.00	
May 2011		35079.75	5414	:12	3.54	0	0	:00	0.00	0.00	
April 2011		28455.31	5104	:12	5.95	0	0	:00	0.00	0.00	
March 2011		37630.61	5882	:00	3.7	0	0	:00	0.00	0.00	
PO-1A-3 Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark 25		February 2012	8736.05	927	:48	0	0	0	:00	0.00	0.00
		January 2012	5233.92	1257	:24	0	0	0	:00	0.00	0.00
		December 2011	4930.38	1118	:24	0	0	0	:00	0.00	0.00
		November 2011	2451.39	1993	:12	0	0	0	:00	0.00	0.00
		October 2011	11741.86	1309	:48	0	0	0	:00	0.00	0.00
	September 2011	4468.92	1002	:24	0	0	0	:00	0.00	0.00	
	August 2011	5910.45	1299	:00	0	0	0	:00	0.00	0.00	
	July 2011	5705.84	1288	:12	0	0	0	:00	0.00	0.00	
	June 2011	4468.92	1002	:24	0	0	0	:00	0.00	0.00	
	May 2011	5493.18	1218	:24	0	0	0	:00	0.00	0.00	
	April 2011	5233.92	1128	:36	0	0	0	:00	0.00	0.00	
	March 2011	5910.45	1299	:00	0	0	0	:00	0.00	0.00	
	PO-1A-3(a) Pre-Order Response Times (Facility Check) IMA Request Diagnostic	February 2012	101.04	927	:24	0.08	0	0	:00	0.00	0.00
		January 2012	112.8	1257	:36	0	0	0	:00	0.00	0.00
		December 2011	111.8	1118	:00	0.01	0	0	:00	0.00	0.00
		November 2011	239.16	1993	:48	0.1	0	0	:00	0.00	0.00
		October 2011	340.47	1309	:12	0.1	0	0	:00	0.00	0.00
September 2011		100.2	1002	:00	0	0	0	:00	0.00	0.00	
August 2011		129.9	1299	:00	0.01	0	0	:00	0.00	0.00	
July 2011		128.8	1288	:00	0.01	0	0	:00	0.00	0.00	
June 2011		100.2	1002	:00	0	0	0	:00	0.00	0.00	
May 2011		121.8	1218	:00	0.01	0	0	:00	0.00	0.00	
April 2011		112.8	1128	:00	0	0	0	:00	0.00	0.00	
March 2011		129.9	1299	:00	0.01	0	0	:00	0.00	0.00	
PO-1A-3(b) Pre-Order Response Times (Facility Check) IMA Response Diagnostic		February 2012	8635.01	927	:48	3.11	0	0	:00	0.00	0.00
		January 2012	5121.12	1257	:48	1.37	0	0	:00	0.00	0.00
		December 2011	4818.58	1118	:24	1.73	0	0	:00	0.00	0.00
		November 2011	2212.23	1993	:24	4.25	0	0	:00	0.00	0.00
		October 2011	11401.39	1309	:24	1.75	0	0	:00	0.00	0.00
	September 2011	4368.72	1002	:24	1.59	0	0	:00	0.00	0.00	
	August 2011	5780.55	1299	:00	1.75	0	0	:00	0.00	0.00	
	July 2011	5577.04	1288	:12	2.58	0	0	:00	0.00	0.00	
	June 2011	4368.72	1002	:24	1.59	0	0	:00	0.00	0.00	
	May 2011	5371.38	1218	:24	2.17	0	0	:00	0.00	0.00	
	April 2011	5121.12	1128	:36	1.37	0	0	:00	0.00	0.00	
	March 2011	5780.55	1299	:00	1.75	0	0	:00	0.00	0.00	
	PO-1A-4 Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark 10	February 2012	18563.63	7655	:12	0	0	0	:00	0.00	0.00
		January 2012	28197.62	7044	:00	0	0	0	:00	0.00	0.00
		December 2011	20153.24	7282	:48	0	0	0	:00	0.00	0.00
		November 2011	5310.3	2855	:24	0	0	0	:00	0.00	0.00
		October 2011	20152.24	3433	:48	0	0	0	:00	0.00	0.00
September 2011		16404.03	5257	:48	0	0	0	:00	0.00	0.00	
August 2011		28706.99	9034	:12	0	0	0	:00	0.00	0.00	
July 2011		23615.31	8132	:00	0	0	0	:00	0.00	0.00	
June 2011		23071.16	6915	:36	0	0	0	:00	0.00	0.00	
May 2011		27023.79	8308	:00	0	0	0	:00	0.00	0.00	
April 2011		28197.62	8047	:00	0	0	0	:00	0.00	0.00	
March 2011		28706.99	9034	:12	0	0	0	:00	0.00	0.00	
PO-1A-4(a) Pre-Order Response Times (Address Validation) IMA Request Diagnostic		February 2012	1102.58	7655	:36	0.96	0	0	:00	0.00	0.00
		January 2012	1769.39	7044	:00	0.02	0	0	:00	0.00	0.00
		December 2011	1441.07	7282	:00	0.04	0	0	:00	0.00	0.00
		November 2011	342.6	2855	:48	0.04	0	0	:00	0.00	0.00
		October 2011	446.3	3433	:12	0.03	0	0	:00	0.00	0.00
	September 2011	685.91	5257	:12	0.02	0	0	:00	0.00	0.00	
	August 2011	1946.48	9034	:48	0.06	0	0	:00	0.00	0.00	
	July 2011	1564.91	8132	:36	0.02	0	0	:00	0.00	0.00	
	June 2011	1500.02	6915	:48	0.02	0	0	:00	0.00	0.00	
	May 2011	1842.25	8308	:48	0.11	0	0	:00	0.00	0.00	
	April 2011	1769.39	8047	:48	0.02	0	0	:00	0.00	0.00	
	March 2011	1946.48	9034	:48	0.06	0	0	:00	0.00	0.00	
	PO-1A-4(b) Pre-Order Response Times (Address Validation) IMA Response Diagnostic	February 2012	17461.06	7655	:12	0.14	0	0	:00	0.00	0.00
		January 2012	26428.23	7044	:00	0.9	0	0	:00	0.00	0.00
		December 2011	18712.17	7282	:48	1.39	0	0	:00	0.00	0.00
		November 2011	4967.7	2855	:36	1.96	0	0	:00	0.00	0.00
		October 2011	19705.94	3433	:36	0.27	0	0	:00	0.00	0.00
September 2011		15718.12	5257	:36	0.14	0	0	:00	0.00	0.00	
August 2011		26760.51	9034	:24	0.98	0	0	:00	0.00	0.00	
July 2011		22050.4	8132	:24	1.32	0	0	:00	0.00	0.00	
June 2011		21571.14	6915	:48	1.55	0	0	:00	0.00	0.00	
May 2011		25181.54	8308	:12	0.87	0	0	:00	0.00	0.00	
April 2011		26428.23	8047	:12	0.9	0	0	:00	0.00	0.00	
March 2011		26760.51	9034	:24	0.98	0	0	:00	0.00	0.00	
PO-1A-5 Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark 12.5		February 2012	3727.82	2837	:24	0	0	0	:00	0.00	0.00
		January 2012	4405.2	1142	:24	0	0	0	:00	0.00	0.00
		December 2011	1186.62	359	:24	0	0	0	:00	0.00	0.00

	November 2011	22368.17	4729	:12	0	0	0	:00	0.00	0.00
	October 2011	27912.02	5685	:24	0	0	0	:00	0.00	0.00
	September 2011	4553.61	2168	:00	0	0	0	:00	0.00	0.00
	August 2011	3550.27	1312	:24	0	0	0	:00	0.00	0.00
	July 2011	3772.22	1150	:12	0	0	0	:00	0.00	0.00
	June 2011	2969.54	1010	:36	0	0	0	:00	0.00	0.00
	May 2011	3398.8	1135	:36	0	0	0	:00	0.00	0.00
	April 2011	4405.2	1164	:12	0	0	0	:00	0.00	0.00
	March 2011	3550.27	1312	:24	0	0	0	:00	0.00	0.00
PO-1A-5(a) Pre-Order Response Times (Get CSR) IMA Request Diagnostic	February 2012	306.4	2837	:24	0.01	0	0	:00	0.00	0.00
	January 2012	119.31	1142	:00	0.01	0	0	:00	0.00	0.00
	December 2011	33.46	359	:36	0.01	0	0	:00	0.00	0.00
	November 2011	945.8	4729	:00	0.1	0	0	:00	0.00	0.00
	October 2011	568.47	5685	:00	0.09	0	0	:00	0.00	0.00
	September 2011	195.12	2168	:36	0.01	0	0	:00	0.00	0.00
	August 2011	121.7	1312	:36	0	0	0	:00	0.00	0.00
	July 2011	105.92	1150	:36	0	0	0	:00	0.00	0.00
	June 2011	93.43	1010	:36	0.01	0	0	:00	0.00	0.00
	May 2011	109.45	1135	:00	0.05	0	0	:00	0.00	0.00
	April 2011	119.31	1164	:00	0.01	0	0	:00	0.00	0.00
	March 2011	121.7	1312	:36	0	0	0	:00	0.00	0.00
PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Response Diagnostic	February 2012	3421.42	2837	:24	2.02	0	0	:00	0.00	0.00
	January 2012	4285.89	1142	:00	6.11	0	0	:00	0.00	0.00
	December 2011	1153.16	359	:24	6.51	0	0	:00	0.00	0.00
	November 2011	21422.37	4729	:12	2.86	0	0	:00	0.00	0.00
	October 2011	27343.55	5685	:24	2.93	0	0	:00	0.00	0.00
	September 2011	4358.49	2168	:24	1.9	0	0	:00	0.00	0.00
	August 2011	3428.57	1312	:24	5.52	0	0	:00	0.00	0.00
	July 2011	3666.3	1150	:36	7.04	0	0	:00	0.00	0.00
	June 2011	2876.11	1010	:00	5.22	0	0	:00	0.00	0.00
	May 2011	3289.35	1135	:00	5.59	0	0	:00	0.00	0.00
	April 2011	4285.89	1164	:12	6.11	0	0	:00	0.00	0.00
	March 2011	3428.57	1312	:24	5.52	0	0	:00	0.00	0.00
PO-1A-6 Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark 10	February 2012	7281.57	1830	:12	0	0	0	:00	0.00	0.00
	January 2012	5229.76	1857	:48	0	0	0	:00	0.00	0.00
	December 2011	6210.16	1825	:00	0	0	0	:00	0.00	0.00
	November 2011	6556.62	1407	:24	0	0	0	:00	0.00	0.00
	October 2011	9388.95	1369	:24	0	0	0	:00	0.00	0.00
	September 2011	4879.48	1494	:48	0	0	0	:00	0.00	0.00
	August 2011	5977.04	2143	:36	0	0	0	:00	0.00	0.00
	July 2011	7220.45	2043	:12	0	0	0	:00	0.00	0.00
	June 2011	4879.48	1494	:48	0	0	0	:00	0.00	0.00
	May 2011	5979.42	1869	:00	0	0	0	:00	0.00	0.00
	April 2011	5229.76	1775	:00	0	0	0	:00	0.00	0.00
	March 2011	5977.04	2143	:36	0	0	0	:00	0.00	0.00
PO-1A-6(a) Pre-Order Response Times (TN Reservation) IMA Request Diagnostic	February 2012	206.79	1830	:24	0.3	0	0	:00	0.00	0.00
	January 2012	178.67	1857	:00	0	0	0	:00	0.00	0.00
	December 2011	191.15	1825	:00	0.01	0	0	:00	0.00	0.00
	November 2011	422.1	1407	:00	0.1	0	0	:00	0.00	0.00
	October 2011	975.48	1369	:00	0.1	0	0	:00	0.00	0.00
	September 2011	151.48	1494	:00	0.01	0	0	:00	0.00	0.00
	August 2011	217.55	2143	:00	0.01	0	0	:00	0.00	0.00
	July 2011	207.68	2043	:00	0	0	0	:00	0.00	0.00
	June 2011	151.48	1494	:00	0.01	0	0	:00	0.00	0.00
	May 2011	193.66	1869	:00	0.01	0	0	:00	0.00	0.00
	April 2011	178.67	1775	:00	0	0	0	:00	0.00	0.00
	March 2011	217.55	2143	:00	0.01	0	0	:00	0.00	0.00
PO-1A-6(b) Pre-Order Response Times (TN Reservation) IMA Response Diagnostic	February 2012	6161.61	1830	:48	1.94	0	0	:00	0.00	0.00
	January 2012	3997.27	1857	:00	0.61	0	0	:00	0.00	0.00
	December 2011	5109	1825	:00	0.84	0	0	:00	0.00	0.00
	November 2011	5346.6	1407	:00	1.25	0	0	:00	0.00	0.00
	October 2011	7267.29	1369	:12	2.23	0	0	:00	0.00	0.00
	September 2011	4055.91	1494	:24	0.76	0	0	:00	0.00	0.00
	August 2011	4927.74	2143	:00	0.68	0	0	:00	0.00	0.00
	July 2011	6007.17	2043	:36	0.88	0	0	:00	0.00	0.00
	June 2011	4055.91	1494	:24	0.76	0	0	:00	0.00	0.00
	May 2011	4959.36	1869	:00	0.74	0	0	:00	0.00	0.00
	April 2011	3997.27	1775	:00	0.61	0	0	:00	0.00	0.00
	March 2011	4927.74	2143	:00	0.68	0	0	:00	0.00	0.00
PO-1A-6(c) Pre-Order Response Times (TN Reservation) IMA Accept Diagnostic	February 2012	913.17	1830	:00	0.83	0	0	:00	0.00	0.00
	January 2012	1053.82	1857	:48	0.07	0	0	:00	0.00	0.00
	December 2011	910.01	1825	:00	0.24	0	0	:00	0.00	0.00
	November 2011	787.92	1407	:24	0.49	0	0	:00	0.00	0.00
	October 2011	1146.18	1369	:48	0.26	0	0	:00	0.00	0.00
	September 2011	672.09	1494	:00	0.31	0	0	:00	0.00	0.00
	August 2011	831.75	2143	:36	0.08	0	0	:00	0.00	0.00
	July 2011	1005.6	2043	:36	0.3	0	0	:00	0.00	0.00
	June 2011	672.09	1494	:00	0.31	0	0	:00	0.00	0.00
	May 2011	826.4	1869	:36	0.22	0	0	:00	0.00	0.00
	April 2011	1053.82	1775	:36	0.07	0	0	:00	0.00	0.00
	March 2011	831.75	2143	:36	0.08	0	0	:00	0.00	0.00
PO-1A-7 Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark 20	February 2012	11986.15	925	:24	0	0	0	:00	0.00	0.00
	January 2012	54642.4	6895	:48	0	0	0	:00	0.00	0.00
	December 2011	12333.61	1437	:12	0	0	0	:00	0.00	0.00
	November 2011	8155.02	1366	:48	0	0	0	:00	0.00	0.00
	October 2011	17810.72	1466	:00	0	0	0	:00	0.00	0.00
	September 2011	9793.71	1214	:48	0	0	0	:00	0.00	0.00
	August 2011	13331.05	1677	:00	0	0	0	:00	0.00	0.00
	July 2011	13390.93	1512	:24	0	0	0	:00	0.00	0.00
	June 2011	9793.71	1214	:48	0	0	0	:00	0.00	0.00
	May 2011	12301.03	1548	:00	0	0	0	:00	0.00	0.00
	April 2011	54642.4	6893	:12	0	0	0	:00	0.00	0.00
	March 2011	13331.05	1677	:00	0	0	0	:00	0.00	0.00
PO-1A-7(a) Pre-Order Response Times (Loop Qualification Tools) IMA Request Diagnostic	February 2012	99.9	925	:24	0.06	0	0	:00	0.00	0.00
	January 2012	1092.65	6895	:24	0.05	0	0	:00	0.00	0.00
	December 2011	184.52	1437	:12	0.06	0	0	:00	0.00	0.00
	November 2011	177.58	1366	:12	0.08	0	0	:00	0.00	0.00
	October 2011	336.85	1466	:24	0.06	0	0	:00	0.00	0.00

	September 2011	176.06	1214	:00	0.06	0	0	:00	0.00	0.00
	August 2011	243.86	1677	:00	0.06	0	0	:00	0.00	0.00
	July 2011	188.95	1512	:48	0.06	0	0	:00	0.00	0.00
	June 2011	176.06	1214	:00	0.06	0	0	:00	0.00	0.00
	May 2011	228.7	1548	:00	0.1	0	0	:00	0.00	0.00
	April 2011	1092.65	6893	:24	0.05	0	0	:00	0.00	0.00
	March 2011	243.86	1677	:00	0.06	0	0	:00	0.00	0.00
PO-1A-7(b) Pre-Order Response Times (Loop Qualification Tools) IMA Response Diagnostic	February 2012	11886.25	925	:00	5.13	0	0	:00	0.00	0.00
	January 2012	53549.75	6895	:48	4.81	0	0	:00	0.00	0.00
	December 2011	12149.09	1437	:00	5.11	0	0	:00	0.00	0.00
	November 2011	7977.44	1366	:36	2.18	0	0	:00	0.00	0.00
	October 2011	17473.87	1466	:00	18.17	0	0	:00	0.00	0.00
	September 2011	9617.65	1214	:48	5.23	0	0	:00	0.00	0.00
	August 2011	13087.19	1677	:00	6.54	0	0	:00	0.00	0.00
	July 2011	13201.98	1512	:12	6	0	0	:00	0.00	0.00
	June 2011	9617.65	1214	:48	5.23	0	0	:00	0.00	0.00
	May 2011	12072.33	1548	:00	6.21	0	0	:00	0.00	0.00
	April 2011	53549.75	6893	:48	4.81	0	0	:00	0.00	0.00
	March 2011	13087.19	1677	:00	6.54	0	0	:00	0.00	0.00
PO-1A-9 Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark 25	February 2012	4853.25	675	:36	0	0	0	:00	0.00	0.00
	January 2012	4642.72	836	:00	0	0	0	:00	0.00	0.00
	December 2011	5391.11	830	:00	0	0	0	:00	0.00	0.00
	November 2011	6312.41	823	:48	0	0	0	:00	0.00	0.00
	October 2011	5569.45	835	:48	0	0	0	:00	0.00	0.00
	September 2011	5950.52	827	:00	0	0	0	:00	0.00	0.00
	August 2011	5885.93	960	:12	0	0	0	:00	0.00	0.00
	July 2011	6478.18	948	:12	0	0	0	:00	0.00	0.00
	June 2011	5950.52	827	:00	0	0	0	:00	0.00	0.00
	May 2011	5592.08	867	:00	0	0	0	:00	0.00	0.00
	April 2011	4642.72	826	:48	0	0	0	:00	0.00	0.00
	March 2011	5885.93	960	:12	0	0	0	:00	0.00	0.00
PO-1A-9(a) Pre-Order Response Times (Connecting Facility Assignment) IMA Request Diagnostic	February 2012	67.5	675	:00	0.1	0	0	:00	0.00	0.00
	January 2012	83.16	836	:00	0	0	0	:00	0.00	0.00
	December 2011	85.45	830	:00	0.01	0	0	:00	0.00	0.00
	November 2011	82.3	823	:00	0.12	0	0	:00	0.00	0.00
	October 2011	91.85	835	:24	0.11	0	0	:00	0.00	0.00
	September 2011	83.34	827	:00	0	0	0	:00	0.00	0.00
	August 2011	97.13	960	:00	0	0	0	:00	0.00	0.00
	July 2011	95.58	948	:00	0	0	0	:00	0.00	0.00
	June 2011	83.34	827	:00	0	0	0	:00	0.00	0.00
	May 2011	88.82	867	:00	0.01	0	0	:00	0.00	0.00
	April 2011	83.16	826	:00	0	0	0	:00	0.00	0.00
	March 2011	97.13	960	:00	0	0	0	:00	0.00	0.00
PO-1A-9(b) Pre-Order Response Times (Connecting Facility Assignment) IMA Response Diagnostic	February 2012	4785.75	675	:36	5.62	0	0	:00	0.00	0.00
	January 2012	4559.56	836	:00	5.9	0	0	:00	0.00	0.00
	December 2011	5305.66	830	:36	3.36	0	0	:00	0.00	0.00
	November 2011	6230.11	823	:48	3.2	0	0	:00	0.00	0.00
	October 2011	5477.6	835	:24	3.72	0	0	:00	0.00	0.00
	September 2011	5867.18	827	:36	5.62	0	0	:00	0.00	0.00
	August 2011	5788.8	960	:12	2.43	0	0	:00	0.00	0.00
	July 2011	6382.6	948	:12	5.29	0	0	:00	0.00	0.00
	June 2011	5867.18	827	:36	5.62	0	0	:00	0.00	0.00
	May 2011	5503.26	867	:00	3.89	0	0	:00	0.00	0.00
	April 2011	4559.56	826	:48	5.9	0	0	:00	0.00	0.00
	March 2011	5788.8	960	:12	2.43	0	0	:00	0.00	0.00
PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark 10	February 2012	4685.72	5121	:48	0.34	0	0	:00	0.00	0.00
	January 2012	17772.73	3865	:00	3.08	0	0	:00	0.00	0.00
	December 2011	5905.03	1609	:48	1.19	0	0	:00	0.00	0.00
	November 2011	4041.09	4989	:24	0.39	0	0	:00	0.00	0.00
	October 2011	4106.21	5233	:36	0.34	0	0	:00	0.00	0.00
	September 2011	4106.21	5233	:36	0.34	0	0	:00	0.00	0.00
	August 2011	15320.02	4546	:48	2.98	0	0	:00	0.00	0.00
	July 2011	16388.35	4565	:36	1.21	0	0	:00	0.00	0.00
	June 2011	11569.62	3831	:48	0.86	0	0	:00	0.00	0.00
	May 2011	15316.2	4572	:00	3.86	0	0	:00	0.00	0.00
	April 2011	17772.73	3889	:48	3.08	0	0	:00	0.00	0.00
	March 2011	15320.02	4546	:48	2.98	0	0	:00	0.00	0.00
PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30	February 2012	2954.7	735	:48	4.12	0	0	:00	0.00	0.00
	January 2012	2653.24	747	:00	2.22	0	0	:00	0.00	0.00
	December 2011	1385.51	316	:12	5.83	0	0	:00	0.00	0.00
	November 2011	3509.01	921	:24	3.11	0	0	:00	0.00	0.00
	October 2011	2890.81	736	:12	4.27	0	0	:00	0.00	0.00
	September 2011	2890.81	736	:12	4.27	0	0	:00	0.00	0.00
	August 2011	2722.54	856	:12	3.79	0	0	:00	0.00	0.00
	July 2011	3833.95	874	:36	4.88	0	0	:00	0.00	0.00
	June 2011	2890.81	736	:12	4.27	0	0	:00	0.00	0.00
	May 2011	3570.92	894	:36	4.12	0	0	:00	0.00	0.00
	April 2011	2653.24	739	:36	2.22	0	0	:00	0.00	0.00
	March 2011	2722.54	856	:12	3.79	0	0	:00	0.00	0.00
PO-1X-2 Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark 25	February 2012	5765.35	6186	:12	0.27	0	0	:00	0.00	0.00
	January 2012	35513.92	4814	:12	7.18	0	0	:00	0.00	0.00
	December 2011	9306.64	1931	:48	3.73	0	0	:00	0.00	0.00
	November 2011	13428.25	5225	:48	0.36	0	0	:00	0.00	0.00
	October 2011	7234.43	5925	:48	0.34	0	0	:00	0.00	0.00
	September 2011	4999.96	6087	:48	0.27	0	0	:00	0.00	0.00
	August 2011	42828.25	5349	:24	4.4	0	0	:00	0.00	0.00
	July 2011	32281.68	5419	:24	3.5	0	0	:00	0.00	0.00
	June 2011	35243.19	4543	:24	4.53	0	0	:00	0.00	0.00
	May 2011	43989.27	5443	:12	6.58	0	0	:00	0.00	0.00
	April 2011	35513.92	4915	:12	7.18	0	0	:00	0.00	0.00
	March 2011	42828.25	5349	:24	4.4	0	0	:00	0.00	0.00
PO-1X-3 Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark 25	February 2012	6504.21	7124	:24	1.51	0	0	:00	0.00	0.00
	January 2012	3238.5	735	:24	5.24	0	0	:00	0.00	0.00
	December 2011	2967.58	451	:12	8.71	0	0	:00	0.00	0.00
	November 2011	8113.08	7954	:48	0.12	0	0	:00	0.00	0.00
	October 2011	6838.23	8231	:12	1.05	0	0	:00	0.00	0.00
	September 2011	6838.23	8231	:12	1.05	0	0	:00	0.00	0.00
August 2011	8088.48	1233	:24	9.83	0	0	:00	0.00	0.00	

	July 2011	8569.3	1279	:00	8.64	0	0	:00	0.00	0.00
	June 2011	6229.65	1047	:00	8.41	0	0	:00	0.00	0.00
	May 2011	7535.42	1258	:36	8.25	0	0	:00	0.00	0.00
	April 2011	3238.5	635	:00	5.24	0	0	:00	0.00	0.00
	March 2011	8088.48	1233	:24	9.83	0	0	:00	0.00	0.00
PO-1X-4 Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark 10	February 2012	13152.8	8020	:36	0.21	0	0	:00	0.00	0.00
	January 2012	21608.29	6121	:12	6.62	0	0	:00	0.00	0.00
	December 2011	6154.73	2753	:36	2.29	0	0	:00	0.00	0.00
	November 2011	11462.64	6823	:12	0.41	0	0	:00	0.00	0.00
	October 2011	12538.32	7044	:12	0.31	0	0	:00	0.00	0.00
	September 2011	13124.72	8040	:12	0.21	0	0	:00	0.00	0.00
	August 2011	18365.75	7752	:48	3.11	0	0	:00	0.00	0.00
	July 2011	19657.64	7789	:48	1.62	0	0	:00	0.00	0.00
	June 2011	13708.49	6520	:00	1.52	0	0	:00	0.00	0.00
	May 2011	17936.2	7825	:36	3.39	0	0	:00	0.00	0.00
	April 2011	21608.29	6209	:12	6.62	0	0	:00	0.00	0.00
	March 2011	18365.75	7752	:48	3.11	0	0	:00	0.00	0.00
PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5	February 2012	7076.58	8134	:48	0.23	0	0	:00	0.00	0.00
	January 2012	5420.92	1255	:48	5.41	0	0	:00	0.00	0.00
	December 2011	2987.11	1766	:36	3.26	0	0	:00	0.00	0.00
	November 2011	7487.57	8413	:36	0.33	0	0	:00	0.00	0.00
	October 2011	6824.75	8668	:36	0.24	0	0	:00	0.00	0.00
	September 2011	6824.75	8668	:36	0.24	0	0	:00	0.00	0.00
	August 2011	6620.45	1897	:36	7.3	0	0	:00	0.00	0.00
	July 2011	5755.94	1843	:48	7.13	0	0	:00	0.00	0.00
	June 2011	4109.73	1468	:00	4.92	0	0	:00	0.00	0.00
	May 2011	4805.56	1780	:00	4.93	0	0	:00	0.00	0.00
	April 2011	5420.92	1291	:00	5.41	0	0	:00	0.00	0.00
	March 2011	6620.45	1897	:36	7.3	0	0	:00	0.00	0.00
PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10	February 2012	3380.01	3694	:48	0.34	0	0	:00	0.00	0.00
	January 2012	7956.96	3208	:12	5.33	0	0	:00	0.00	0.00
	December 2011	3823.4	1307	:12	1.25	0	0	:00	0.00	0.00
	November 2011	2997.26	3794	:36	0.33	0	0	:00	0.00	0.00
	October 2011	3212.79	3894	:12	0.34	0	0	:00	0.00	0.00
	September 2011	3212.79	3894	:12	0.34	0	0	:00	0.00	0.00
	August 2011	8631.48	3779	:12	0.91	0	0	:00	0.00	0.00
	July 2011	11437.53	3763	:36	1.19	0	0	:00	0.00	0.00
	June 2011	8131.91	3128	:00	2.05	0	0	:00	0.00	0.00
	May 2011	10552.19	3742	:48	3.08	0	0	:00	0.00	0.00
	April 2011	7956.96	3108	:24	5.33	0	0	:00	0.00	0.00
	March 2011	8631.48	3779	:12	0.91	0	0	:00	0.00	0.00
PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark 20	February 2012	4644.48	5664	:48	0.35	0	0	:00	0.00	0.00
	January 2012	19115	1893	:00	8.52	0	0	:00	0.00	0.00
	December 2011	17431.25	1355	:24	6.03	0	0	:00	0.00	0.00
	November 2011	5572.84	6124	:24	0.34	0	0	:00	0.00	0.00
	October 2011	5281.96	6443	:48	0.35	0	0	:00	0.00	0.00
	September 2011	5281.96	6443	:48	0.35	0	0	:00	0.00	0.00
	August 2011	40253.43	3759	:24	6.17	0	0	:00	0.00	0.00
	July 2011	52527.5	3777	:24	6.22	0	0	:00	0.00	0.00
	June 2011	37252.36	3165	:48	6.42	0	0	:00	0.00	0.00
	May 2011	41328.29	3825	:00	6.61	0	0	:00	0.00	0.00
	April 2011	19115	1876	:36	8.52	0	0	:00	0.00	0.00
	March 2011	40253.43	3759	:24	6.17	0	0	:00	0.00	0.00
PO-1X-9 Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark 25	February 2012	1771.22	1940	:24	0.23	0	0	:00	0.00	0.00
	January 2012	3544.78	894	:48	4.84	0	0	:00	0.00	0.00
	December 2011	2185.2	390	:00	1.41	0	0	:00	0.00	0.00
	November 2011	2327.16	1892	:12	0.36	0	0	:00	0.00	0.00
	October 2011	1561.26	1920	:24	0.23	0	0	:00	0.00	0.00
	September 2011	1561.26	1920	:24	0.23	0	0	:00	0.00	0.00
	August 2011	4336.23	1049	:12	1.52	0	0	:00	0.00	0.00
	July 2011	5959.91	1068	:12	1.96	0	0	:00	0.00	0.00
	June 2011	3803.92	914	:24	1.17	0	0	:00	0.00	0.00
	May 2011	4619.14	1092	:12	2.59	0	0	:00	0.00	0.00
	April 2011	3544.78	885	:24	4.84	0	0	:00	0.00	0.00
	March 2011	4336.23	1049	:12	1.52	0	0	:00	0.00	0.00
PO-20 Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark 0.95	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	155	156	99%	0.0798	0	0	0%	0.00	(0.14)
	December 2011	52	52	100%	0	0	0	0%	0.00	(0.16)
	November 2011	60	62	97%	0.1767	0	0	0%	0.00	(0.06)
	October 2011	56	56	100%	0	0	0	0%	0.00	(0.16)
	September 2011	69	69	100%	0	0	0	0%	0.00	(0.16)
	August 2011	82	83	99%	0.1091	0	0	0%	0.00	(0.12)
	July 2011	61	61	100%	0	0	0	0%	0.00	(0.16)
	June 2011	47	47	100%	0	0	0	0%	0.00	(0.16)
	May 2011	26	26	100%	0	0	0	0%	0.00	(0.16)
	April 2011	11	12	92%	0.2764	0	0	0%	0.00	0.11
	March 2011	50	50	100%	0	0	0	0%	0.00	(0.16)
PO-20 Manual Service Order Accuracy Unbundled Loops Benchmark 0.95	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	390	390	100%	0	0	0	0%	0.00	(0.16)
	December 2011	410	412	100%	0.0695	0	0	0%	0.00	(0.14)
	November 2011	362	367	99%	0.1159	0	0	0%	0.00	(0.11)
	October 2011	229	229	100%	0	0	0	0%	0.00	(0.16)
	September 2011	451	451	100%	0	0	0	0%	0.00	(0.16)
	August 2011	494	498	99%	0.0893	0	0	0%	0.00	(0.13)
	July 2011	589	592	99%	0.071	0	0	0%	0.00	(0.14)
	June 2011	602	603	100%	0.0407	0	0	0%	0.00	(0.15)
	May 2011	526	527	100%	0.0435	0	0	0%	0.00	(0.15)
	April 2011	337	341	99%	0.1077	0	0	0%	0.00	(0.12)
	March 2011	487	488	100%	0.0452	0	0	0%	0.00	(0.15)
PO-2A Electronic Flow-through for LSRs received via IMA LNP Diagnostic	February 2012	5100	5944	86%	0.349	0	0	0%	0.00	0.00
	January 2012	5768	6530	88%	0.3211	0	0	0%	0.00	0.00
	December 2011	5496	6248	88%	0.3254	0	0	0%	0.00	0.00
	November 2011	4934	5557	89%	0.3155	0	0	0%	0.00	0.00
	October 2011	5912	6746	88%	0.3292	0	0	0%	0.00	0.00
	September 2011	6704	7481	90%	0.3051	0	0	0%	0.00	0.00
	August 2011	7535	8368	90%	0.2994	0	0	0%	0.00	0.00
July 2011	6607	7437	89%	0.3149	0	0	0%	0.00	0.00	
June 2011	7264	8179	89%	0.3152	0	0	0%	0.00	0.00	

	May 2011	6090	6981	87%	0.3337	0	0	0%	0.00	0.00
	April 2011	5935	6877	86%	0.3438	0	0	0%	0.00	0.00
	March 2011	6237	7168	87%	0.3362	0	0	0%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic	February 2012	355	575	62%	0.486	0	0	0%	0.00	0.00
	January 2012	358	672	53%	0.4989	0	0	0%	0.00	0.00
	December 2011	284	416	68%	0.4654	0	0	0%	0.00	0.00
	November 2011	309	428	72%	0.448	0	0	0%	0.00	0.00
	October 2011	246	378	65%	0.4767	0	0	0%	0.00	0.00
	September 2011	307	425	72%	0.4478	0	0	0%	0.00	0.00
	August 2011	234	369	63%	0.4817	0	0	0%	0.00	0.00
	July 2011	139	254	55%	0.4978	0	0	0%	0.00	0.00
	June 2011	143	253	57%	0.4957	0	0	0%	0.00	0.00
	May 2011	105	162	65%	0.4775	0	0	0%	0.00	0.00
	April 2011	86	139	62%	0.4857	0	0	0%	0.00	0.00
	March 2011	85	169	50%	0.5	0	0	0%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic	February 2012	908	1314	69%	0.4621	0	0	0%	0.00	0.00
	January 2012	1003	1389	72%	0.448	0	0	0%	0.00	0.00
	December 2011	1017	1431	71%	0.4534	0	0	0%	0.00	0.00
	November 2011	815	1167	70%	0.459	0	0	0%	0.00	0.00
	October 2011	867	1185	73%	0.4431	0	0	0%	0.00	0.00
	September 2011	990	1381	72%	0.4505	0	0	0%	0.00	0.00
	August 2011	1280	1739	74%	0.4408	0	0	0%	0.00	0.00
	July 2011	1061	1505	71%	0.4561	0	0	0%	0.00	0.00
	June 2011	1310	1841	71%	0.453	0	0	0%	0.00	0.00
	May 2011	1249	1789	70%	0.4591	0	0	0%	0.00	0.00
	April 2011	1261	1880	67%	0.4699	0	0	0%	0.00	0.00
	March 2011	1491	2039	73%	0.4433	0	0	0%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0%	0.00	0.00
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95	February 2012	5100	5208	98%	0.1425	0	0	0%	0.00	(0.09)
	January 2012	5768	5837	99%	0.1081	0	0	0%	0.00	(0.12)
	December 2011	5496	5569	99%	0.1137	0	0	0%	0.00	(0.12)
	November 2011	4934	4995	99%	0.1098	0	0	0%	0.00	(0.12)
	October 2011	5912	6011	98%	0.1273	0	0	0%	0.00	(0.11)
	September 2011	6704	6775	99%	0.1018	0	0	0%	0.00	(0.12)
	August 2011	7535	7606	99%	0.0962	0	0	0%	0.00	(0.13)
	July 2011	6607	6683	99%	0.106	0	0	0%	0.00	(0.12)
	June 2011	7264	7348	99%	0.1063	0	0	0%	0.00	(0.12)
	May 2011	6090	6151	99%	0.0991	0	0	0%	0.00	(0.13)
	April 2011	5935	5991	99%	0.0962	0	0	0%	0.00	(0.13)
	March 2011	6237	6292	99%	0.0931	0	0	0%	0.00	(0.13)
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Benchmark 0.95	February 2012	355	384	92%	0.2642	0	0	0%	0.00	0.08
	January 2012	358	361	99%	0.0908	0	0	0%	0.00	(0.13)
	December 2011	284	301	94%	0.2308	0	0	0%	0.00	0.02
	November 2011	309	326	95%	0.2223	0	0	0%	0.00	0.01
	October 2011	246	269	91%	0.2796	0	0	0%	0.00	0.11
	September 2011	307	316	97%	0.1663	0	0	0%	0.00	(0.07)
	August 2011	234	246	95%	0.2154	0	0	0%	0.00	(0.00)
	July 2011	139	148	94%	0.239	0	0	0%	0.00	0.03
	June 2011	143	158	91%	0.2931	0	0	0%	0.00	0.14
	May 2011	105	110	95%	0.2083	0	0	0%	0.00	(0.01)
	April 2011	86	90	96%	0.2061	0	0	0%	0.00	(0.02)
	March 2011	85	100	85%	0.3571	0	0	0%	0.00	0.32
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.85	February 2012	908	992	92%	0.2784	0	0	0%	0.00	(0.23)
	January 2012	1003	1072	94%	0.2454	0	0	0%	0.00	(0.30)
	December 2011	1017	1107	92%	0.2733	0	0	0%	0.00	(0.24)
	November 2011	815	886	92%	0.2715	0	0	0%	0.00	(0.25)
	October 2011	867	919	94%	0.231	0	0	0%	0.00	(0.33)
	September 2011	990	1067	93%	0.2588	0	0	0%	0.00	(0.27)
	August 2011	1280	1372	93%	0.2501	0	0	0%	0.00	(0.29)
	July 2011	1061	1160	91%	0.2794	0	0	0%	0.00	(0.23)
	June 2011	1310	1436	91%	0.2829	0	0	0%	0.00	(0.22)
	May 2011	1249	1340	93%	0.2516	0	0	0%	0.00	(0.29)
	April 2011	1261	1359	93%	0.2587	0	0	0%	0.00	(0.27)
	March 2011	1491	1595	93%	0.2469	0	0	0%	0.00	(0.30)
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95	February 2012	0	0	0%	0	0	0	0%	0.00	0.00
	January 2012	0	0	0%	0	0	0	0%	0.00	0.00
	December 2011	0	0	0%	0	0	0	0%	0.00	0.00
	November 2011	0	0	0%	0	0	0	0%	0.00	0.00
	October 2011	0	0	0%	0	0	0	0%	0.00	0.00
	September 2011	0	0	0%	0	0	0	0%	0.00	0.00
	August 2011	0	0	0%	0	0	0	0%	0.00	0.00
	July 2011	0	0	0%	0	0	0	0%	0.00	0.00
	June 2011	0	0	0%	0	0	0	0%	0.00	0.00
	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0%	0.00	(0.16)
PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1	February 2012	0.78055556	1	18.44	0	0	0	00:00	0.00	(0.66)
	January 2012	1.44097222	2	17.17	0.11805556	0	0	00:00	0.00	(0.84)
	December 2011	0.18194444	1	04.22	0	0	0	00:00	0.00	(2.46)
	November 2011	1.07708333	2	12.55	0.65069444	0	0	00:00	0.00	(1.38)
	October 2011	0.89305556	2	10.43	0.560416667	0	0	00:00	0.00	(1.66)
	September 2011	0.85069444	1	20.25	0	0	0	00:00	0.00	(0.45)
	August 2011	1.9125	4	11.28	0.39375	0	0	00:00	0.00	(1.57)
	July 2011	0.88819444	2	10.39	0.41111111	0	0	00:00	0.00	(1.67)
	June 2011	1.53611111	3	12.17	0.371527778	0	0	00:00	0.00	(1.46)
	May 2011	3.99791667	7	13.42	0.317361111	0	0	00:00	0.00	(1.29)
	April 2011	1.40208333	4	08.25	0.336805556	0	0	00:00	0.00	(1.95)

	March 2011	3.18125	9	08:29	0.434027778	0	0	00:00	0.00	(1.94)
PO-3X LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark 0.5	February 2012	13.1722222	345	00:55	0.06875	0	0	00:00	0.00	(2.77)
	January 2012	31.8673611	299	02:33	1.295833333	0	0	00:00	0.00	(2.36)
	December 2011	15.4520833	261	01:25	0.122916667	0	0	00:00	0.00	(2.64)
	November 2011	65.9951389	268	05:55	1.281944444	0	0	00:00	0.00	(1.52)
	October 2011	21.1722222	294	01:44	0.301388889	0	0	00:00	0.00	(2.57)
	September 2011	13.39375	301	01:04	0.31875	0	0	00:00	0.00	(2.73)
	August 2011	27.8993056	352	01:54	0.923611111	0	0	00:00	0.00	(2.52)
	July 2011	9.71388889	260	00:54	0.058333333	0	0	00:00	0.00	(2.78)
	June 2011	19.8548611	309	01:33	0.245138889	0	0	00:00	0.00	(2.61)
	May 2011	14.8972222	358	01:00	0.057638889	0	0	00:00	0.00	(2.75)
	April 2011	19.0326389	338	01:21	0.082638889	0	0	00:00	0.00	(2.66)
	March 2011	18.8354167	309	01:28	0.130555556	0	0	00:00	0.00	(2.63)
PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic	February 2012	884	27428	3%	0.1766	0	0	0%	0.00	0.00
	January 2012	932	31344	3%	0.1699	0	0	0%	0.00	0.00
	December 2011	967	29595	3%	0.1778	0	0	0%	0.00	0.00
	November 2011	728	26022	3%	0.1649	0	0	0%	0.00	0.00
	October 2011	1009	30256	3%	0.1795	0	0	0%	0.00	0.00
	September 2011	977	31552	3%	0.1732	0	0	0%	0.00	0.00
	August 2011	1106	36678	3%	0.171	0	0	0%	0.00	0.00
	July 2011	853	31109	3%	0.1633	0	0	0%	0.00	0.00
	June 2011	994	33139	3%	0.1706	0	0	0%	0.00	0.00
	May 2011	903	30652	3%	0.1691	0	0	0%	0.00	0.00
	April 2011	921	33362	3%	0.1638	0	0	0%	0.00	0.00
	March 2011	1091	37789	3%	0.1674	0	0	0%	0.00	0.00
PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic	February 2012	10614	27428	39%	0.4871	0	0	0%	0.00	0.00
	January 2012	12528	31344	40%	0.4898	0	0	0%	0.00	0.00
	December 2011	12418	29595	42%	0.4935	0	0	0%	0.00	0.00
	November 2011	12167	26022	47%	0.4989	0	0	0%	0.00	0.00
	October 2011	13567	30256	45%	0.4973	0	0	0%	0.00	0.00
	September 2011	12915	31552	41%	0.4917	0	0	0%	0.00	0.00
	August 2011	15060	36678	41%	0.4919	0	0	0%	0.00	0.00
	July 2011	13623	31109	44%	0.4961	0	0	0%	0.00	0.00
	June 2011	14481	33139	44%	0.496	0	0	0%	0.00	0.00
	May 2011	13033	30652	43%	0.4944	0	0	0%	0.00	0.00
	April 2011	15139	33362	45%	0.4979	0	0	0%	0.00	0.00
	March 2011	17144	37789	45%	0.4978	0	0	0%	0.00	0.00
PO-4C LSRs Received via Facsimile Product Aggregate Diagnostic	February 2012	1	3	33%	0.4714	0	0	0%	0.00	0.00
	January 2012	2	8	25%	0.433	0	0	0%	0.00	0.00
	December 2011	1	9	11%	0.3143	0	0	0%	0.00	0.00
	November 2011	2	6	33%	0.4714	0	0	0%	0.00	0.00
	October 2011	2	6	33%	0.4714	0	0	0%	0.00	0.00
	September 2011	1	4	25%	0.433	0	0	0%	0.00	0.00
	August 2011	4	5	80%	0.4	0	0	0%	0.00	0.00
	July 2011	2	4	50%	0.5	0	0	0%	0.00	0.00
	June 2011	3	9	33%	0.4714	0	0	0%	0.00	0.00
	May 2011	7	15	47%	0.4989	0	0	0%	0.00	0.00
	April 2011	4	8	50%	0.5	0	0	0%	0.00	0.00
	March 2011	9	20	45%	0.4975	0	0	0%	0.00	0.00
PO-5A-(a) FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark 0.95	February 2012	171	171	100%	0	0	0	0%	0.00	(0.16)
	January 2012	165	165	100%	0	0	0	0%	0.00	(0.16)
	December 2011	149	149	100%	0	0	0	0%	0.00	(0.16)
	November 2011	159	159	100%	0	0	0	0%	0.00	(0.16)
	October 2011	203	203	100%	0	0	0	0%	0.00	(0.16)
	September 2011	283	283	100%	0	0	0	0%	0.00	(0.16)
	August 2011	208	208	100%	0	0	0	0%	0.00	(0.16)
	July 2011	122	122	100%	0	0	0	0%	0.00	(0.16)
	June 2011	132	132	100%	0	0	0	0%	0.00	(0.16)
	May 2011	84	84	100%	0	0	0	0%	0.00	(0.16)
	April 2011	67	67	100%	0	0	0	0%	0.00	(0.16)
	March 2011	75	75	100%	0	0	0	0%	0.00	(0.16)
PO-5A-(b) FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate Benchmark 0.95	February 2012	644	644	100%	0	0	0	0%	0.00	(0.16)
	January 2012	697	697	100%	0	0	0	0%	0.00	(0.16)
	December 2011	751	751	100%	0	0	0	0%	0.00	(0.16)
	November 2011	597	597	100%	0	0	0	0%	0.00	(0.16)
	October 2011	634	637	100%	0.0685	0	0	0%	0.00	(0.14)
	September 2011	741	741	100%	0	0	0	0%	0.00	(0.16)
	August 2011	1012	1012	100%	0	0	0	0%	0.00	(0.16)
	July 2011	811	811	100%	0	0	0	0%	0.00	(0.16)
	June 2011	957	958	100%	0.0323	0	0	0%	0.00	(0.15)
	May 2011	949	949	100%	0	0	0	0%	0.00	(0.16)
	April 2011	914	914	100%	0	0	0	0%	0.00	(0.16)
	March 2011	1071	1072	100%	0.0305	0	0	0%	0.00	(0.15)
PO-5A-(c) FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark 0.95	February 2012	4610	4610	100%	0	0	0	0%	0.00	(0.16)
	January 2012	5091	5091	100%	0	0	0	0%	0.00	(0.16)
	December 2011	5054	5055	100%	0.0141	0	0	0%	0.00	(0.16)
	November 2011	4402	4408	100%	0.0369	0	0	0%	0.00	(0.15)
	October 2011	5327	5334	100%	0.0362	0	0	0%	0.00	(0.15)
	September 2011	5955	5956	100%	0.013	0	0	0%	0.00	(0.16)
	August 2011	6729	6729	100%	0	0	0	0%	0.00	(0.16)
	July 2011	5858	5858	100%	0	0	0	0%	0.00	(0.16)
	June 2011	6470	6481	100%	0.0412	0	0	0%	0.00	(0.15)
	May 2011	5438	5438	100%	0	0	0	0%	0.00	(0.16)
	April 2011	5338	5339	100%	0.0137	0	0	0%	0.00	(0.16)
	March 2011	5569	5569	100%	0	0	0	0%	0.00	(0.16)
PO-5B-(a) FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark 0.9	February 2012	122	122	100%	0	0	0	0%	0.00	(0.33)
	January 2012	165	165	100%	0	0	0	0%	0.00	(0.33)
	December 2011	46	46	100%	0	0	0	0%	0.00	(0.33)
	November 2011	47	47	100%	0	0	0	0%	0.00	(0.33)
	October 2011	54	54	100%	0	0	0	0%	0.00	(0.33)
	September 2011	70	70	100%	0	0	0	0%	0.00	(0.33)
	August 2011	88	88	100%	0	0	0	0%	0.00	(0.33)
	July 2011	75	75	100%	0	0	0	0%	0.00	(0.33)
	June 2011	59	59	100%	0	0	0	0%	0.00	(0.33)
	May 2011	30	30	100%	0	0	0	0%	0.00	(0.33)
	April 2011	28	28	100%	0	0	0	0%	0.00	(0.33)
	March 2011	56	56	100%	0	0	0	0%	0.00	(0.33)
PO-5B-(b) FOCs On Time For	February 2012	889	914	97%	0.1631	0	0	0%	0.00	(0.24)

Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchmark 0.9	January 2012	740	766	97%	0.1811	0	0	0%	0.00	(0.22)	
	December 2011	743	777	96%	0.2046	0	0	0%	0.00	(0.19)	
	November 2011	689	707	97%	0.1575	0	0	0%	0.00	(0.25)	
	October 2011	691	708	98%	0.1531	0	0	0%	0.00	(0.25)	
	September 2011	748	761	98%	0.1296	0	0	0%	0.00	(0.28)	
	August 2011	813	835	97%	0.1602	0	0	0%	0.00	(0.25)	
	July 2011	779	799	98%	0.1562	0	0	0%	0.00	(0.25)	
	June 2011	931	957	97%	0.1626	0	0	0%	0.00	(0.24)	
	May 2011	919	945	97%	0.1636	0	0	0%	0.00	(0.24)	
	April 2011	1062	1071	99%	0.0913	0	0	0%	0.00	(0.31)	
	March 2011	1025	1039	99%	0.1153	0	0	0%	0.00	(0.29)	
	PO-5B-(c) FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark 0.9	February 2012	778	778	100%	0	0	0%	0.00	(0.33)	
		January 2012	710	710	100%	0	0	0%	0.00	(0.33)	
		December 2011	680	680	100%	0	0	0%	0.00	(0.33)	
		November 2011	556	556	100%	0	0	0%	0.00	(0.33)	
		October 2011	779	779	100%	0	0	0%	0.00	(0.33)	
		September 2011	731	731	100%	0	0	0%	0.00	(0.33)	
August 2011		789	789	100%	0	0	0%	0.00	(0.33)		
July 2011		771	771	100%	0	0	0%	0.00	(0.33)		
June 2011		822	822	100%	0	0	0%	0.00	(0.33)		
May 2011		801	801	100%	0	0	0%	0.00	(0.33)		
April 2011		862	862	100%	0	0	0%	0.00	(0.33)		
March 2011		865	865	100%	0	0	0%	0.00	(0.33)		
PO-5C-(a) FOCs on Time for Manual Resale Aggregate Benchmark 0.9		February 2012	0	0	0%	0	0	0%	0.00	0.00	
		January 2012	1	1	100%	0	0	0%	0.00	(0.33)	
		December 2011	1	1	100%	0	0	0%	0.00	(0.33)	
		November 2011	0	0	0%	0	0	0%	0.00	0.00	
		October 2011	2	2	100%	0	0	0%	0.00	(0.33)	
	September 2011	1	1	100%	0	0	0%	0.00	(0.33)		
	August 2011	0	0	0%	0	0	0%	0.00	0.00		
	July 2011	0	0	0%	0	0	0%	0.00	0.00		
	June 2011	0	0	0%	0	0	0%	0.00	0.00		
	May 2011	1	1	100%	0	0	0%	0.00	(0.33)		
	April 2011	1	1	100%	0	0	0%	0.00	(0.33)		
	March 2011	3	3	100%	0	0	0%	0.00	(0.33)		
	PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark 0.9	February 2012	0	0	0%	0	0	0%	0.00	0.00	
		January 2012	0	0	0%	0	0	0%	0.00	0.00	
		December 2011	2	2	100%	0	0	0%	0.00	(0.33)	
		November 2011	0	0	0%	0	0	0%	0.00	0.00	
		October 2011	0	0	0%	0	0	0%	0.00	0.00	
September 2011		0	0	0%	0	0	0%	0.00	0.00		
August 2011		0	0	0%	0	0	0%	0.00	0.00		
July 2011		1	1	100%	0	0	0%	0.00	(0.33)		
June 2011		0	0	0%	0	0	0%	0.00	0.00		
May 2011		0	0	0%	0	0	0%	0.00	0.00		
April 2011		0	0	0%	0	0	0%	0.00	0.00		
March 2011		0	0	0%	0	0	0%	0.00	0.00		
PO-5C-(c) FOCs on Time for Manual LNP Benchmark 0.9		February 2012	2	2	100%	0	0	0%	0.00	(0.33)	
		January 2012	5	5	100%	0	0	0%	0.00	(0.33)	
		December 2011	5	5	100%	0	0	0%	0.00	(0.33)	
		November 2011	4	4	100%	0	0	0%	0.00	(0.33)	
		October 2011	2	2	100%	0	0	0%	0.00	(0.33)	
	September 2011	2	2	100%	0	0	0%	0.00	(0.33)		
	August 2011	1	1	100%	0	0	0%	0.00	(0.33)		
	July 2011	1	1	100%	0	0	0%	0.00	(0.33)		
	June 2011	5	5	100%	0	0	0%	0.00	(0.33)		
	May 2011	6	6	100%	0	0	0%	0.00	(0.33)		
	April 2011	3	3	100%	0	0	0%	0.00	(0.33)		
	March 2011	8	8	100%	0	0	0%	0.00	(0.33)		
	PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark 0.85	February 2012	55	55	100%	0	0	0%	0.00	(0.53)	
		January 2012	39	39	100%	0	0	0%	0.00	(0.53)	
		December 2011	16	16	100%	0	0	0%	0.00	(0.53)	
		November 2011	16	16	100%	0	0	0%	0.00	(0.53)	
		October 2011	52	52	100%	0	0	0%	0.00	(0.53)	
September 2011		29	29	100%	0	0	0%	0.00	(0.53)		
August 2011		60	60	100%	0	0	0%	0.00	(0.53)		
July 2011		59	59	100%	0	0	0%	0.00	(0.53)		
June 2011		125	125	100%	0	0	0%	0.00	(0.53)		
May 2011		93	93	100%	0	0	0%	0.00	(0.53)		
April 2011		34	34	100%	0	0	0%	0.00	(0.53)		
March 2011		34	34	100%	0	0	0%	0.00	(0.53)		
PO-6 Work Completion Notification Timeliness All Benchmark 0.25		February 2012	27.7770833	5503	00:07	0.032638889	0	0	00:00	0.00	(2.94)
		January 2012	37.6388889	5958	00:09	0.026388889	0	0	00:00	0.00	(2.92)
		December 2011	29.5513889	6032	00:07	0.009027778	0	0	00:00	0.00	(2.94)
		November 2011	31.4229167	6217	00:07	0.019444444	0	0	00:00	0.00	(2.94)
		October 2011	40.5361111	6152	00:09	0.038888889	0	0	00:00	0.00	(2.92)
	September 2011	31.5506944	6510	00:07	0.027777778	0	0	00:00	0.00	(2.94)	
	August 2011	44.0770833	7017	00:09	0.042361111	0	0	00:00	0.00	(2.92)	
	July 2011	98.3340278	6468	00:22	0.065277778	0	0	00:00	0.00	(2.82)	
	June 2011	46.2159722	6838	00:10	0.11875	0	0	00:00	0.00	(2.92)	
	May 2011	31.9597222	5995	00:08	0.038888889	0	0	00:00	0.00	(2.94)	
	April 2011	26.9104167	5899	00:07	0.049305556	0	0	00:00	0.00	(2.95)	
	March 2011	31.8805556	6954	00:07	0.022222222	0	0	00:00	0.00	(2.94)	
	PO-7X.C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity	February 2012	2433	2433	100%	0	159522	159522	100%	0.00	0.00
		January 2012	2779	2780	100%	0.019	159768	159768	100%	0.00	0.00
		December 2011	2969	2969	100%	0	168303	168303	100%	0.00	0.00
		November 2011	2931	2931	100%	0	159101	159101	100%	0.00	0.00
		October 2011	2942	2942	100%	0	176087	176087	100%	0.00	0.00
September 2011		3032	3032	100%	0	181825	181825	100%	0.00	0.00	
August 2011		3395	3395	100%	0	180713	180713	100%	0.00	0.00	
July 2011		3022	3022	100%	0	177421	177421	100%	0.00	0.00	
June 2011		3603	3603	100%	0	222217	222217	100%	0.00	0.00	
May 2011		3361	3361	100%	0	226217	226217	100%	0.00	0.00	
April 2011		3343	3343	100%	0	216173	216173	100%	0.00	0.00	
March 2011		3670	3670	100%	0	206731	206731	100%	0.00	0.00	
PO-8A Jeopardy Notice Interval Non- Designed Services Parity		February 2012	6	1	6	0	40	45	1	-5.89	(4.58)
		January 2012	13	3	4	1.53	27	23	1	-3.25	(2.97)
		December 2011	6	1	6	0	24	27	1	-8.69	(6.29)



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	Standard	Benchmark
Combined		
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	Parity	
BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	Benchmark	0.95
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity	Parity	
BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	Parity	
BI-2 Invoices Delivered within 10 Days All Parity by Design	Parity by Design	
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	Benchmark	0.98
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	Parity	
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	Benchmark	0.95
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	Benchmark	0.95
CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90	Benchmark	90
CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	Benchmark	120
CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	Benchmark	150
CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9	Benchmark	0.9
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	Benchmark	0.9
CP-3 Collocation Feasibility Study Interval All Benchmark 10	Benchmark	10
CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	Benchmark	0.9
DA-1 Speed of Answer - Directory Assistance Parity by Design	Parity by Design	
DB-1A Time to Update Databases E911 Parity by Design	Parity by Design	
DB-1B Time to Update Databases LIDB Parity by Design	Parity by Design	
DB-1C-1 Time to Update Databases Directory Listing Parity by Design	Parity by Design	
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design	Parity by Design	
GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	Benchmark	0.9925
GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925	Benchmark	0.9925
GA-3 Gateway Availability - EB-TA Benchmark 0.9925	Benchmark	0.9925
GA-4 System Availability - EXACT Benchmark 0.9925	Benchmark	0.9925
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	Benchmark	0.9925
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	Benchmark	0.95
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	Benchmark	0.9925
MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS0 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports E911 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports ISDN Primary Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports LIS Trunk Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports PBX Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Residence Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSLi Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE - P (POTS) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex) Parity	Parity	
MR-11A LNP Trouble Reports Cleared within 4 Hours LNP Parity 0.95	Parity	0.95
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	Parity	0.95
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Business Parity	Parity	

MR-3C	Out of Service Cleared within 24 Hours Line Sharing	Parity
MR-3C	Out of Service Cleared within 24 Hours Line Splitting	Parity
MR-3C	Out of Service Cleared within 24 Hours Residence	Parity
MR-3C	Out of Service Cleared within 24 Hours UNE - P (POTS)	Parity
MR-3C	Out of Service Cleared within 24 Hours UNE P (Centrex)	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop Analog	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop Analog	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable	Parity
MR-4A	All Troubles Cleared within 48 Hours Basic Rate ISDN	Parity
MR-4A	All Troubles Cleared within 48 Hours Business	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex 21	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Sharing	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Splitting	Parity
MR-4A	All Troubles Cleared within 48 Hours PBX	Parity
MR-4A	All Troubles Cleared within 48 Hours Residence	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE - P (POTS)	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex 21)	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex)	Parity
MR-4B	All Troubles Cleared within 48 Hours Business	Parity
MR-4B	All Troubles Cleared within 48 Hours Centrex 21	Parity
MR-4B	All Troubles Cleared within 48 Hours PBX	Parity
MR-4B	All Troubles Cleared within 48 Hours Residence	Parity
MR-4B	All Troubles Cleared within 48 Hours UNE - P (POTS)	Parity
MR-4C	All Troubles Cleared within 48 Hours Business	Parity
MR-4C	All Troubles Cleared within 48 Hours Centrex 21	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Sharing	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Splitting	Parity
MR-4C	All Troubles Cleared within 48 Hours Residence	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE - P (POTS)	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex 21)	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex)	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop Analog	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop Analog	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable	Parity
MR-5A	All Troubles Cleared within 4 Hours DS0	Parity
MR-5A	All Troubles Cleared within 4 Hours DS1	Parity
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable	Diagnostic
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable	Parity
MR-5A	All Troubles Cleared within 4 Hours LIS Trunk	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT Above DS1 Level	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT DS1	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable	Parity
MR-5B	All Troubles Cleared within 4 Hours DS1	Parity
MR-5B	All Troubles Cleared within 4 Hours E911	Parity
MR-5B	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable	Parity
MR-5B	All Troubles Cleared within 4 Hours ISDN Primary	Parity
MR-5B	All Troubles Cleared within 4 Hours LIS Trunk	Parity
MR-5B	All Troubles Cleared within 4 Hours UDIT Above DS1 Level	Parity
MR-5B	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable	Parity
MR-6A	Mean Time to Restore Basic Rate ISDN	Parity
MR-6A	Mean Time to Restore Business	Parity
MR-6A	Mean Time to Restore Centrex	Parity
MR-6A	Mean Time to Restore Centrex 21	Parity
MR-6A	Mean Time to Restore Line Sharing	Parity
MR-6A	Mean Time to Restore Line Splitting	Parity
MR-6A	Mean Time to Restore PBX	Parity
MR-6A	Mean Time to Restore Residence	Parity

MR-6A	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6A	Mean Time to Restore UNE P (Centrex 21) Parity	Parity
MR-6A	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6B	Mean Time to Restore Business Parity	Parity
MR-6B	Mean Time to Restore Centrex 21 Parity	Parity
MR-6B	Mean Time to Restore PBX Parity	Parity
MR-6B	Mean Time to Restore Residence Parity	Parity
MR-6B	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6C	Mean Time to Restore Business Parity	Parity
MR-6C	Mean Time to Restore Centrex 21 Parity	Parity
MR-6C	Mean Time to Restore Line Sharing Parity	Parity
MR-6C	Mean Time to Restore Line Splitting Parity	Parity
MR-6C	Mean Time to Restore Residence Parity	Parity
MR-6C	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex 21) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - IOF Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - Loop Parity	Parity
MR-6D	Mean Time to Restore DS0 Parity	Parity
MR-6D	Mean Time to Restore DS1 Parity	Parity
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-6D	Mean Time to Restore LIS Trunk Parity	Parity
MR-6D	Mean Time to Restore UDIT Above DS1 Level Parity	Parity
MR-6D	Mean Time to Restore UDIT DS1 Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - DS1 Capable Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - XDSLi Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop Analog Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop ISDN Capable Parity	Parity
MR-6E	Mean Time to Restore Dark Fiber - IOF Parity	Parity
MR-6E	Mean Time to Restore Dark Fiber - Loop Parity	Parity
MR-6E	Mean Time to Restore DS1 Parity	Parity
MR-6E	Mean Time to Restore E911 Parity	Parity
MR-6E	Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-6E	Mean Time to Restore ISDN Primary Parity	Parity
MR-6E	Mean Time to Restore LIS Trunk Parity	Parity
MR-6E	Mean Time to Restore UDIT Above DS1 Level Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - DS1 Capable Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - XDSLi Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop Analog Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop ISDN Capable Parity	Parity
MR-7A	Repair Repeat Report Rate Basic Rate ISDN Parity	Parity
MR-7A	Repair Repeat Report Rate Business Parity	Parity
MR-7A	Repair Repeat Report Rate Centrex Parity	Parity
MR-7A	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7A	Repair Repeat Report Rate Line Sharing Parity	Parity
MR-7A	Repair Repeat Report Rate Line Splitting Parity	Parity
MR-7A	Repair Repeat Report Rate PBX Parity	Parity
MR-7A	Repair Repeat Report Rate Residence Parity	Parity
MR-7A	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex 21) Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex) Parity	Parity
MR-7B	Repair Repeat Report Rate Business Parity	Parity
MR-7B	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7B	Repair Repeat Report Rate PBX Parity	Parity
MR-7B	Repair Repeat Report Rate Residence Parity	Parity
MR-7B	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7C	Repair Repeat Report Rate Business Parity	Parity
MR-7C	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7C	Repair Repeat Report Rate Line Sharing Parity	Parity
MR-7C	Repair Repeat Report Rate Line Splitting Parity	Parity
MR-7C	Repair Repeat Report Rate Residence Parity	Parity
MR-7C	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex 21) Parity	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex) Parity	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - IOF Parity	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - Loop Parity	Parity
MR-7D	Repair Repeat Report Rate DS0 Parity	Parity

MR-7D	Repair Repeat Report Rate DS1	Parity
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable	Diagnostic
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable	Parity
MR-7D	Repair Repeat Report Rate LIS Trunk	Parity
MR-7D	Repair Repeat Report Rate UDIT Above DS1 Level	Parity
MR-7D	Repair Repeat Report Rate UDIT DS1	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 4 Wire Non-Loaded	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - DS1 Capable	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - XDSLi	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop Analog	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop ISDN Capable	Parity
MR-7E	Repair Repeat Report Rate Dark Fiber - IOF	Parity
MR-7E	Repair Repeat Report Rate Dark Fiber - Loop	Parity
MR-7E	Repair Repeat Report Rate DS1	Parity
MR-7E	Repair Repeat Report Rate E911	Parity
MR-7E	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable	Parity
MR-7E	Repair Repeat Report Rate ISDN Primary	Parity
MR-7E	Repair Repeat Report Rate LIS Trunk	Parity
MR-7E	Repair Repeat Report Rate UDIT Above DS1 Level	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - DS1 Capable	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - XDSLi	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop Analog	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop ISDN Capable	Parity
MR-8	Trouble Rate Basic Rate ISDN	Parity
MR-8	Trouble Rate Business	Parity
MR-8	Trouble Rate Centrex	Parity
MR-8	Trouble Rate Centrex 21	Parity
MR-8	Trouble Rate Dark Fiber - IOF	Diagnostic
MR-8	Trouble Rate Dark Fiber - Loop	Diagnostic
MR-8	Trouble Rate DS0	Parity
MR-8	Trouble Rate DS1	Parity
MR-8	Trouble Rate DS3	Parity
MR-8	Trouble Rate E911	Parity
MR-8	Trouble Rate Enhanced Extended Loops - DS0 Capable	Diagnostic
MR-8	Trouble Rate Enhanced Extended Loops - DS1 Capable	Parity
MR-8	Trouble Rate Enhanced Extended Loops - DS3 Capable	Diagnostic
MR-8	Trouble Rate Frame Relay	Parity
MR-8	Trouble Rate ISDN Primary	Parity
MR-8	Trouble Rate Line Sharing	Parity
MR-8	Trouble Rate Line Splitting	Parity
MR-8	Trouble Rate LIS Trunk	Parity
MR-8	Trouble Rate PBX	Parity
MR-8	Trouble Rate Residence	Parity
MR-8	Trouble Rate Sub-Loop Unbundling	Diagnostic
MR-8	Trouble Rate UDIT Above DS1 Level	Parity
MR-8	Trouble Rate UDIT DS1	Parity
MR-8	Trouble Rate Unbundled Loop - 2 Wire Non-Loaded	Parity
MR-8	Trouble Rate Unbundled Loop - 4 Wire Non-Loaded	Parity
MR-8	Trouble Rate Unbundled Loop - ADSL Qualified	Parity
MR-8	Trouble Rate Unbundled Loop - DS1 Capable	Parity
MR-8	Trouble Rate Unbundled Loop - XDSLi	Parity
MR-8	Trouble Rate Unbundled Loop Analog	Parity
MR-8	Trouble Rate Unbundled Loop ISDN Capable	Parity
MR-8	Trouble Rate UNE - P (POTS)	Parity
MR-8	Trouble Rate UNE P (Centrex 21)	Parity
MR-8	Trouble Rate UNE P (Centrex)	Parity
MR-9A	Repair Appointments Met Business	Parity
MR-9A	Repair Appointments Met Centrex	Parity
MR-9A	Repair Appointments Met Centrex 21	Parity
MR-9A	Repair Appointments Met PBX	Parity
MR-9A	Repair Appointments Met Residence	Parity
MR-9A	Repair Appointments Met UNE - P (POTS)	Parity
MR-9B	Repair Appointments Met Business	Parity
MR-9B	Repair Appointments Met Centrex 21	Parity
MR-9B	Repair Appointments Met PBX	Parity
MR-9B	Repair Appointments Met Residence	Parity
MR-9B	Repair Appointments Met UNE - P (POTS)	Parity
MR-9C	Repair Appointments Met Business	Parity
MR-9C	Repair Appointments Met Centrex 21	Parity

MR-9C	Repair Appointments Met Residence	Parity	
MR-9C	Repair Appointments Met UNE - P (POTS)	Parity	
NI-1A	Trunk Blockage to Qwest Tandem Offices LIS Trunk	Parity	0.01
NI-1B	Trunk Blockage to Qwest End Offices LIS Trunk	Parity	0.01
NI-1C	Trunk Blockage to Qwest Tandem Offices LIS Trunk	Diagnostic	
NI-1D	Trunk Blockage to Qwest End Offices LIS Trunk	Diagnostic	
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop - Analog	Benchmark	0.95
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop Other	Benchmark	0.95
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog	Diagnostic	
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Business	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs)	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Line Splitting	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Residence	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop Analog	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date UNE - P (POTS)	Parity	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Business	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs)	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Line Splitting	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Residence	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS)	Diagnostic	
OP-17A	Timeliness of Disconnects associated with LNP Orders LNP	Benchmark	0.9825
OP-17B	Timeliness of Disconnects associated with LNP Orders LNP	Diagnostic	
OP-2	Calls Answered within Twenty Seconds - Interconnect Provisioning Center	Parity	
OP-3A	Installation Commitments Met Business	Parity	
OP-3A	Installation Commitments Met Line Splitting	Benchmark	0.95
OP-3A	Installation Commitments Met Residence	Parity	
OP-3A	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3A	Installation Commitments Met UNE P (Centrex)	Parity	
OP-3B	Installation Commitments Met Business	Parity	
OP-3B	Installation Commitments Met Residence	Parity	
OP-3B	Installation Commitments Met Sub-Loop Unbundling	Diagnostic	
OP-3B	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3C	Installation Commitments Met Business	Parity	
OP-3C	Installation Commitments Met Centrex	Parity	
OP-3C	Installation Commitments Met Line Splitting	Benchmark	0.95
OP-3C	Installation Commitments Met PBX	Parity	
OP-3C	Installation Commitments Met Residence	Parity	
OP-3C	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3D	Installation Commitments Met Basic Rate ISDN	Parity	
OP-3D	Installation Commitments Met Dark Fiber - IOF	Diagnostic	
OP-3D	Installation Commitments Met DS0	Parity	
OP-3D	Installation Commitments Met E911	Parity	
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS0 Capable	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS1 Capable	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS3 Capable	Benchmark	0.9
OP-3D	Installation Commitments Met ISDN Primary	Parity	
OP-3D	Installation Commitments Met LIS Trunk	Parity	
OP-3D	Installation Commitments Met PBX	Parity	
OP-3D	Installation Commitments Met UDIT Above DS1 Level	Parity	
OP-3D	Installation Commitments Met UDIT DS1	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - 4 Wire Non-Loaded	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - ADSL Qualified	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - DS1 Capable	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - DS3 Capable	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - XDSLi	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Analog	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Conditioned	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop ISDN Capable	Parity	
OP-3E	Installation Commitments Met Basic Rate ISDN	Parity	
OP-3E	Installation Commitments Met E911	Parity	
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS1 Capable	Benchmark	0.9
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS3 Capable	Benchmark	0.9
OP-3E	Installation Commitments Met Frame Relay	Parity	
OP-3E	Installation Commitments Met LIS Trunk	Parity	

OP-3E	Installation Commitments Met PBX	Parity	
OP-3E	Installation Commitments Met UDIT Above DS1 Level	Parity	
OP-3E	Installation Commitments Met UDIT DS1	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - ADSL Qualified	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - DS1 Capable	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - XDSLi	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Analog	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Conditioned	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop ISDN Capable	Parity	
OP-4A	Installation Interval Business	Parity	
OP-4A	Installation Interval Line Splitting	Benchmark	3.3
OP-4A	Installation Interval Residence	Parity	
OP-4A	Installation Interval UNE - P (POTS)	Parity	
OP-4B	Installation Interval Business	Parity	
OP-4B	Installation Interval Residence	Parity	
OP-4B	Installation Interval Sub-Loop Unbundling	Diagnostic	
OP-4B	Installation Interval UNE - P (POTS)	Parity	
OP-4C	Installation Interval Business	Parity	
OP-4C	Installation Interval Centrex	Parity	
OP-4C	Installation Interval Line Splitting	Benchmark	3.3
OP-4C	Installation Interval Residence	Parity	
OP-4C	Installation Interval UNE - P (POTS)	Parity	
OP-4D	Installation Interval Basic Rate ISDN	Parity	
OP-4D	Installation Interval Dark Fiber - IOF	Diagnostic	
OP-4D	Installation Interval DS0	Parity	
OP-4D	Installation Interval Enhanced Extended Loops - DS0 Capable	Diagnostic	
OP-4D	Installation Interval Enhanced Extended Loops - DS1 Capable	Benchmark	6
OP-4D	Installation Interval Enhanced Extended Loops - DS3 Capable	Diagnostic	
OP-4D	Installation Interval ISDN Primary	Parity	
OP-4D	Installation Interval LIS Trunk	Parity	
OP-4D	Installation Interval PBX	Parity	
OP-4D	Installation Interval UDIT Above DS1 Level	Parity	
OP-4D	Installation Interval Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - 4 Wire Non-Loaded	Parity	
OP-4D	Installation Interval Unbundled Loop - ADSL Qualified	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - DS1 Capable	Benchmark	5.5
OP-4D	Installation Interval Unbundled Loop - DS3 Capable	Parity	
OP-4D	Installation Interval Unbundled Loop - XDSLi	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Analog	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Conditioned	Benchmark	15
OP-4D	Installation Interval Unbundled Loop ISDN Capable	Parity	
OP-4E	Installation Interval Basic Rate ISDN	Parity	
OP-4E	Installation Interval E911	Parity	
OP-4E	Installation Interval Enhanced Extended Loops - DS1 Capable	Benchmark	6
OP-4E	Installation Interval LIS Trunk	Parity	
OP-4E	Installation Interval PBX	Parity	
OP-4E	Installation Interval Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - ADSL Qualified	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - DS1 Capable	Benchmark	5.5
OP-4E	Installation Interval Unbundled Loop - XDSLi	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Analog	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Conditioned	Benchmark	15
OP-4E	Installation Interval Unbundled Loop ISDN Capable	Parity	
OP-5A	New Service Installation Quality Reported to Repair Basic Rate ISDN	Parity	
OP-5A	New Service Installation Quality Reported to Repair Business	Parity	
OP-5A	New Service Installation Quality Reported to Repair Centrex	Parity	
OP-5A	New Service Installation Quality Reported to Repair Dark Fiber - IOF	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair DS0	Parity	
OP-5A	New Service Installation Quality Reported to Repair E911	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Frame Relay	Parity	
OP-5A	New Service Installation Quality Reported to Repair ISDN Primary	Parity	
OP-5A	New Service Installation Quality Reported to Repair Line Splitting	Parity	
OP-5A	New Service Installation Quality Reported to Repair LIS Trunk	Parity	
OP-5A	New Service Installation Quality Reported to Repair PBX	Parity	
OP-5A	New Service Installation Quality Reported to Repair Residence	Parity	
OP-5A	New Service Installation Quality Reported to Repair Sub-Loop Unbundling	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair UDIT Above DS1 Level	Parity	
OP-5A	New Service Installation Quality Reported to Repair UDIT DS1	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded	Parity	

OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 4 Wire Non-Loaded	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS3 Capable	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - XDSLi	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop Analog	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair UNE - P (POTS)	Parity	Parity
OP-5A	New Service Installation Quality Reported to Repair UNE P (Centrex)	Parity	Parity
OP-5B	New Service Provisioning Quality Basic Rate ISDN	Benchmark	0.965
OP-5B	New Service Provisioning Quality Business	Benchmark	0.965
OP-5B	New Service Provisioning Quality Centrex	Benchmark	0.965
OP-5B	New Service Provisioning Quality DS0	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Frame Relay	Diagnostic	
OP-5B	New Service Provisioning Quality ISDN Primary	Benchmark	0.965
OP-5B	New Service Provisioning Quality Line Splitting	Benchmark	0.965
OP-5B	New Service Provisioning Quality PBX	Benchmark	0.965
OP-5B	New Service Provisioning Quality Residence	Benchmark	0.965
OP-5B	New Service Provisioning Quality Sub-Loop Unbundling	Diagnostic	
OP-5B	New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - 4 Wire Non-Loaded	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - ADSL Qualified	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS1 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS3 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - XDSLi	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop Analog	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop ISDN Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE - P (POTS)	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE P (Centrex)	Benchmark	0.965
OP-5R	New Service Quality Multiple Report Rate Business	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Dark Fiber - IOF	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate DS0	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS0 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Residence	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop Analog	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop ISDN Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE - P (POTS)	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE P (Centrex)	Diagnostic	
OP-5T	New Service Installation Quality Total Basic Rate ISDN	Diagnostic	
OP-5T	New Service Installation Quality Total Business	Diagnostic	
OP-5T	New Service Installation Quality Total Centrex	Diagnostic	
OP-5T	New Service Installation Quality Total DS0	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS0 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS3 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Frame Relay	Diagnostic	
OP-5T	New Service Installation Quality Total ISDN Primary	Diagnostic	
OP-5T	New Service Installation Quality Total Line Splitting	Diagnostic	
OP-5T	New Service Installation Quality Total PBX	Diagnostic	
OP-5T	New Service Installation Quality Total Residence	Diagnostic	
OP-5T	New Service Installation Quality Total Sub-Loop Unbundling	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 4 Wire Non-Loaded	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - ADSL Qualified	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS1 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS3 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - XDSLi	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop Analog	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop ISDN Capable	Diagnostic	
OP-5T	New Service Installation Quality Total UNE - P (POTS)	Diagnostic	
OP-5T	New Service Installation Quality Total UNE P (Centrex)	Diagnostic	
OP-6A-1	Delayed Days for Non-Facility Reasons Line Splitting	Parity	
OP-6A-1	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-2	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Business	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Residence	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	

OP-6A-4	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons LIS Trunk	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	
OP-6B-1	Delayed Days for Facility Reasons Business	Parity	
OP-6B-1	Delayed Days for Facility Reasons Residence	Parity	
OP-6B-1	Delayed Days for Facility Reasons UNE - P (POTS)	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	
OP-6B-5	Delayed Days for Facility Reasons Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-6B-5	Delayed Days for Facility Reasons UDIT Above DS1 Level	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop - Analog	Diagnostic	
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other	Diagnostic	
OP-8B	Number Portability Timeliness LNP	Benchmark	0.95
OP-8C	Percentage of LNP Triggers Set Prior to the Frame Due Time LNP	Benchmark	0.95
OS-1	Speed of Answer - Operator Services	Parity by Design	
PO-15	Number of Due Date Changes per Order All	Parity	
PO-16	Timely Release Notifications	Benchmark	0.925
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML	Benchmark	0.95
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 23.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 24.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 25.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 26.0	Diagnostic	
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI	Diagnostic	
PO-19B	Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML	Benchmark	0.95
PO-1A-1	Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate	Benchmark	10
PO-1A-1(a)	Pre-Order Response Times (Appt. Scheduler) IMA Request	Diagnostic	
PO-1A-1(b,c)	Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept	Diagnostic	
PO-1A-10	Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate	Benchmark	30
PO-1A-10(a)	Pre-Order Response Times (Meet Point Inquiry) IMA Request	Diagnostic	
PO-1A-10(b)	Pre-Order Response Times (Meet Point Inquiry) IMA Response	Diagnostic	
PO-1A-2	Total Pre-Order Response Times (Service Availability) IMA Aggregate	Benchmark	25
PO-1A-2(a)	Pre-Order Response Times (Service Availability) IMA Request	Diagnostic	
PO-1A-2(b)	Pre-Order Response Times (Service Availability) IMA Response	Diagnostic	
PO-1A-3	Total Pre-Order Response Times (Facility Check) IMA Aggregate	Benchmark	25
PO-1A-3(a)	Pre-Order Response Times (Facility Check) IMA Request	Diagnostic	
PO-1A-3(b)	Pre-Order Response Times (Facility Check) IMA Response	Diagnostic	
PO-1A-4	Total Pre-Order Response Times (Address Validation) IMA Aggregate	Benchmark	10
PO-1A-4(a)	Pre-Order Response Times (Address Validation) IMA Request	Diagnostic	
PO-1A-4(b)	Pre-Order Response Times (Address Validation) IMA Response	Diagnostic	
PO-1A-5	Total Pre-Order Response Times (Get CSR) IMA Aggregate	Benchmark	12.5
PO-1A-5(a)	Pre-Order Response Times (Get CSR) IMA Request	Diagnostic	
PO-1A-5(b)	Pre-Order Response Times (Get CSR) IMA Response	Diagnostic	
PO-1A-6	Total Pre-Order Response Times (TN Reservation) IMA Aggregate	Benchmark	10
PO-1A-6(a)	Pre-Order Response Times (TN Reservation) IMA Request	Diagnostic	
PO-1A-6(b)	Pre-Order Response Times (TN Reservation) IMA Response	Diagnostic	
PO-1A-6(c)	Pre-Order Response Times (TN Reservation) IMA Accept	Diagnostic	
PO-1A-7	Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate	Benchmark	20
PO-1A-7(a)	Pre-Order Response Times (Loop Qualification Tools) IMA Request	Diagnostic	
PO-1A-7(b)	Pre-Order Response Times (Loop Qualification Tools) IMA Response	Diagnostic	
PO-1A-9	Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate	Benchmark	25
PO-1A-9(a)	Pre-Order Response Times (Connecting Facility Assignment) IMA Request	Diagnostic	
PO-1A-9(b)	Pre-Order Response Times (Connecting Facility Assignment) IMA Response	Diagnostic	
PO-1X-1	Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response	Benchmark	10
PO-1X-10	Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response	Benchmark	30
PO-1X-2	Pre-Order Response Times (Service Availability XML) XML Request/Response	Benchmark	25
PO-1X-3	Pre-Order Response Times (Facility Check XML) XML Request/Response	Benchmark	25
PO-1X-4	Pre-Order Response Times (Address Validation XML) XML Request/Response	Benchmark	10
PO-1X-5	Pre-Order Response Times (Get CSR XML) XML Request/Response	Benchmark	12.5
PO-1X-6	Pre-Order Response Times (TN Reservation XML) XML Request/Response	Benchmark	10

PO-1X-7	Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response	Benchmark	20	Benchmark	20
PO-1X-9	Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response	Benchmark		Benchmark	25
PO-20	Manual Service Order Accuracy Resale & UNE-P (POTS)	Benchmark	0.95	Benchmark	0.95
PO-20	Manual Service Order Accuracy Unbundled Loops	Benchmark	0.95	Benchmark	0.95
PO-2A	Electronic Flow-through for LSRs received via IMA LNP	Diagnostic		Diagnostic	
PO-2A	Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS	Diagnostic		Diagnostic	
PO-2A	Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate	Diagnostic		Diagnostic	
PO-2A	Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG)	Diagnostic		Diagnostic	
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA LNP	Benchmark	0.95	Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS	Benchmark	0.95	Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate	Benchmark	0.85	Benchmark	0.85
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG)	Benchmark	0.95	Benchmark	0.95
PO-3C	LSR Rejection Notice Interval for Manual and IIS Product Aggregate	Benchmark	1	Benchmark	1
PO-3X	LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate	Benchmark	0.5	Benchmark	0.5
PO-4A-1	LSRs Rejected for IMA - Rejected Manually Product Aggregate	Diagnostic		Diagnostic	
PO-4A-2	LSRs Rejected for IMA - Auto-Rejected Product Aggregate	Diagnostic		Diagnostic	
PO-4C	LSRs Received via Facsimile Product Aggregate	Diagnostic		Diagnostic	
PO-5A-(a)	FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate	Benchmark	0.95	Benchmark	0.95
PO-5A-(b)	FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate	Benchmark	0.95	Benchmark	0.95
PO-5A-(c)	FOCs On Time for Fully Electronic LSRs Received Via IMA LNP	Benchmark	0.95	Benchmark	0.95
PO-5B-(a)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate	Benchmark	0.9	Benchmark	0.9
PO-5B-(b)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs	Benchmark	0.9	Benchmark	0.9
PO-5B-(c)	FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP	Benchmark	0.9	Benchmark	0.9
PO-5C-(a)	FOCs on Time for Manual Resale Aggregate	Benchmark	0.9	Benchmark	0.9
PO-5C-(b)	FOCs on Time for Manual Unbundled Loop AGG-EELs	Benchmark	0.9	Benchmark	0.9
PO-5C-(c)	FOCs on Time for Manual LNP	Benchmark	0.9	Benchmark	0.9
PO-5D	Firm Order Confirmations (FOCs) On Time LIS Trunk	Benchmark	0.85	Benchmark	0.85
PO-6	Work Completion Notification Timeliness All	Benchmark	0.25	Benchmark	0.25
PO-7X,C	Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All	Parity		Parity	
PO-8A	Jeopardy Notice Interval Non-Designed Services	Parity		Parity	
PO-8B	Jeopardy Notice Interval Unbundled Loops and Number Portability	Parity		Parity	
PO-8D	Jeopardy Notice Interval UNE - P (POTS)	Parity		Parity	
PO-9A	Timely Jeopardy Notices Non-Designed Services	Parity		Parity	
PO-9B	Timely Jeopardy Notices Unbundled Loops and Number Portability	Parity		Parity	
PO-9C	Timely Jeopardy Notices LIS Trunk	Parity		Parity	
PO-9D	Timely Jeopardy Notices UNE - P (POTS)	Parity		Parity	

PID	Format
BI-1A	Days
BI-1B	Percent
BI-1C-1	Days
BI-1C-2	Days
BI-2	Percent
BI-3	Percent
BI-4	Percent
BI-5	Percent
CP-1	Days
CP-2	Percent
CP-3	Days
CP-4	Percent
DA-1	Seconds
DB-1A	HrsMins
DB-1B	Seconds
DB-1C	Seconds
DB-2	Percent
GA-1	Percent
GA-2	Percent
GA-3	Percent
GA-4	Percent
GA-6	Percent
GA-7	Percent

PID	Format
MR-10	Percent
MR-11	Percent
MR-2	Percent
MR-3	Percent
MR-4	Percent
MR-5	Percent
MR-6	HrsMins
MR-7	Percent
MR-8	Percent
MR-9	Percent
NI-1	Percent
NP-1	Percent
OP-13	Percent
OP-15	Number
OP-17	Percent
OP-2	Percent
OP-3	Percent
OP-4	Days
OP-5	Percent
OP-6	Days
OP-7	HrsMins
OP-8	Percent
OS-1	Seconds

PID	Format
PO-15	Number
PO-16	Percent
PO-19	Percent
PO-1A	Seconds
PO-1X	Seconds
PO-20	Percent
PO-2	Percent
PO-3A-1	HrsMins
PO-3A-2	MinsSecs
PO-3B-1	HrsMins
PO-3B-2	MinsSecs
PO-3C	HrsMins
PO-3X	HrsMins
PO-4	Percent
PO-5	Percent
PO-6	HrsMins
PO-7	Percent
PO-8	Days
PO-9	Percent