

August 9, 2001

**NOTICE OF WORKSHOP
(September 19, 2001)**

RE: Telecommunications - Operations, Chapter 480-120 WAC
Docket No. UT-990146

TO ALL INTERESTED PERSONS:

The Commission will hold a rulemaking workshop to discuss service quality and service credit issues in chapter 480-120 WAC. The Commissioners are planning to attend this workshop. A document titled "Discussion Questions" has been posted on the Commission's web site at www.wutc.wa.gov/990146. The questions are intended to guide the discussion at the workshop; no written comments are requested in advance of the workshop.

We encourage your attendance and participation in the stakeholder workshop. The workshop will be held **Wednesday, September 19, 2001**, in Room 206 at the Commission's headquarters, beginning at 9:00 a.m. Free parking is available. The Commission's address is:

Washington Utilities & Transportation Commission
1300 South Evergreen Park Drive SW
P.O. Box 47250
Olympia, Washington 98504-7250

The Commission expects to hold another workshop on **October 18 and 19** to discuss the revised draft rules for the balance of the chapter. The Commissioners are planning to attend this workshop. Please reserve these dates on your calendar. Staff is working to evaluate and incorporate comments, and intends to post the revised draft rules in late August or early September to the Commission's web site at www.wutc.wa.gov/990146. The Commission does not intend to discuss these drafts on September 19, 2001.

If you need additional information prior to August 23, please call Bob Shirley at (360) 664-1292 or e-mail him at bshirley@wutc.wa.gov. If you need information between August 23 and September 24, please call Glenn Blackmon at (360) 664-1290 or e-mail him at blackmon@wutc.wa.gov.

Sincerely,

CAROLE J. WASHBURN
Secretary