

Avista Corp. 1411 East Mission P.O. Box 3727 Spokane. Washington 99220-0500 Telephone 509-489-0500 Toll Free 800-727-9170

August 4, 2016

Via Electronic Mail

Steven V. King Executive Director and Secretary Washington Utilities & Transportation Commission 1300 S. Evergreen Park Drive S. W. P.O. Box 47250 Olympia, Washington 98504-7250

Re: Docket Nos. UE-160228 and UG-160229 - Customer Notice

Dear Mr. King:

In compliance with WAC 480-100-198 and 480-90-198, Avista Corporation dba Avista Utilities (Avista or Company) submits for filing a copy of the customer notice in the above referenced Dockets. The notice was prepared consistent with WAC 480-100-197 and includes the information required by WAC 480-100-194(4). Avista serves approximately 244,804 electric and 154,324 natural gas customers in the state of Washington that may be affected by the proposed rate increase. The customer notice will be posted to the Company's website and will be included in customer bills starting no later than August 4, 2016. All customers will have received the bill insert after the 30-day bill cycle is complete, approximately two weeks prior to the public meetings scheduled for September 20 and 21, 2016. The Company will release to the media (radio, television, and newspapers) the information related to the public hearings. The attached notice has been reviewed by Commission Staff and Public Counsel.

Please direct any questions on this matter to myself at (509) 495-4975 or Patrick Ehrbar at (509) 495-8620.

Sincerely,

/s/Línda Gervaís/

Senior Manager, Regulatory Policy Avista Utilities <u>linda.gervais@avistacorp.com</u> 509-495-4975