

**Attachment 2**

**To**

**DECLARATION OF CHAD STOKES**

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**From:** Parvinen, Michael <[Michael.Parvinen@cngc.com](mailto:Michael.Parvinen@cngc.com)>

**Date:** Friday, April 30, 2021 at 9:42 AM

**To:** Chad Stokes <[cstokes@cablehuston.com](mailto:cstokes@cablehuston.com)>

**Subject:** RE: Entitlement Penalties

Thank you Chad. I had an opportunity to talk to an internal group about what we could, should, or would be willing to do. The outcome is that we should leave the penalties as stated. Even though Cascade's core customers may not have been harmed or incurred costs to the levels of the penalties, it was felt that the message would not be received if the penalties were mitigated. Penalties are intended to curb behavior to protect the core. In this particular situation the transport customer chose to incur penalties and not modify behavior. It is only because the penalty was greater than anticipated that there is a complaint. If we were to mitigate the penalty the customer would make the same discussions the next time and the core may be in a different position.

Thank you for reaching out.

Mike

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**From:** Chad Stokes <[cstokes@cablehuston.com](mailto:cstokes@cablehuston.com)>

**Sent:** Wednesday, April 14, 2021 12:34 PM

**To:** Parvinen, Michael <[Michael.Parvinen@cngc.com](mailto:Michael.Parvinen@cngc.com)>

**Subject:** Entitlement Penalties

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Hi Mike, here are the cases I mentioned this morning. Thanks

**Chad M. Stokes**

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