

Original Sheet No. 2
WN U-3

Washington Water Service Company

For Commission's Receipt Stamp

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Issued Date: July 15, 2021

Effective Date: February 15, 2022

Issued by: Washington Water Service Company

By: Matthew Brown

Title: General Manager

Original Sheet No. 8
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Washington Water Service Company

For Commission's Receipt Stamp

WATER SERVICE
RULES AND REGULATIONS

Rule 13 – Bills (cont'd)

A customer may elect to receive an electronic billing in lieu of a paper bill that is mailed to the customer. If the customer makes this election, all bills shall be due and payable upon receipt and are considered delinquent no less than fifteen (15) days from the date of electronic mail. Bills will be deemed received upon sending of the electronic mail. In order to elect electronic billing, the customer must have enrolled in the Utility's auto-pay service. See, WAC 480-110-375.

Rule 14

Reserved

Rule 15 – Deposits

The Utility may require a deposit in situations when a customer is unable to establish or maintain credit with the Utility, or where a customer's service has been disconnected for nonpayment of amounts owed to the Utility as defined by Commission rules. The deposit will not be more than an average two-twelfths (2/12) of estimated annual billing (for customers billed monthly).

When the Utility collects customer deposits, interest must be paid for each calendar year, at the rate for the one-year Treasury Constant Maturity calculated by the U.S. Treasury and published in the Federal Reserve's Statistical Release H.15 on January 15 of that year. Interest is computed from the date of deposit to the date of refund or when applied directly to the customer's account.

The Utility must refund deposits plus accrued interest when there has been satisfactory payment, as defined by Commission rules or upon termination of service, less any amounts due to the Utility by the customer. In addition, the Utility will comply with all provisions of the Commission's deposit rules pursuant to WACs for establishing credit and deposits for water utilities. See, WAC 480-110-335.

Rule 16 – Responsibility for Delinquent Accounts

The Utility will not refuse or discontinue service to an applicant or customer who is not in arrears to the Utility even though there are unpaid charges due from the premises occupied by the applicant or a customer, due to the unpaid bill of a prior tenant unless there is evidence of intent to defraud.

The Utility may not permanently deny service to an applicant because of a prior obligation to the Utility. See, WAC 480-110-345.

Issued Date: July 15, 2021

Effective Date: February 15, 2022

Issued by: Washington Water Service Company

By: Matthew Brown

Title: General Manager

Original Sheet No. 9
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Washington Water Service Company

For Commission's Receipt Stamp

WATER SERVICE
RULES AND REGULATIONS

Rule 17 – Discontinuance of Service

The Utility reserves the right to discontinue service to its customers for:

1. Unpaid bills, as provided for in this tariff.
2. Water uses for purposes or properties other than those specified in the customer's application for service.
3. Willful waste of water through improper or defective piping, equipment, or otherwise.
4. Piping or equipment that does not meet the Utility's standards or fails to comply with other applicable codes and regulations.
5. Tampering with the Utility's property.
6. Vacating the premises.
7. Nonpayment of any proper charges, including deposit, as provided in this tariff.
8. Refusing to allow access as required in Commission rules.
9. Violating rules, service agreements, or effective tariffs, including violation of outdoor watering instructions given to customers in order to curtail water use during time of shortage.
10. Use of equipment that detrimentally affects the Utility's service to its other customers.
11. Service obtained by fraud.
12. Failure to comply with cross connection control requirements.

The right to discontinue service may be exercised whenever and as often as any of the foregoing situations occur, and neither delay nor omission by the Utility to enforce this rule any time will be deemed a waiver of its right to discontinue service.

The Utility shall not be liable for loss, damage, or claims that arise from or relate to the discontinuance of service as a result of any of the foregoing reasons described in the rule.

Issued Date: July 15, 2021

Effective Date: February 15, 2022

Issued by: Washington Water Service Company

By: Matthew Brown

Title: General Manager

Original Sheet No. 10
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WATER SERVICE
RULES AND REGULATIONS

Rule 17 – Discontinuance of Service (cont'd)

Discontinuance of service by a customer - Customer shall be required to give 24 hour notice to the Utility of their intention to discontinue service.

Required notice prior to disconnecting service: The Utility must serve a written disconnection notice on the customer, either by mail, or, at the Utility's option, by personal delivery of the notice to the customer's address, attached to the primary door.

A minimum of eight (8) business days' written notice will be given a customer before service is discontinued, except in the case of danger to life or property. Before disconnecting service, the Utility must in addition to the first (1st) notice as described above, provide a second (2nd) notice by one of the two options listed below.

- a. Delivered notice - The Utility must deliver a second (2nd) notice to the customer and attach it to the customer's primary door. The notice must contain a deadline for compliance that is no less than twenty-four (24) hours after the of delivery that allows the customer until 5:00 p.m. of the following day to comply, or
- b. Mailed notice - The Utility must mail a second (2nd) notice, which must include a deadline for compliance that is no less than three (3) business days after the date of mailing if mailed from within the state of Washington.

Disconnection notice will expire after ten (10) business days from the first day that the Utility may disconnect service, unless other mutually agreed upon arrangements have been made and confirmed in writing by the Utility. If mutually accepted arrangements are not kept, the Utility may disconnect service without further notice.

In addition to the foregoing, if a customer presents compelling evidence of financial difficulties acceptable to the Utility, in lieu of disconnection, the Utility will install a flow restrictor at the customer's agreement to such installation. The flow restrictor will be in place for a maximum of ninety (90) days to allow the customer the opportunity to bring the bill current. During that ninety (90) day period of time, the customer will be charged only the base rate as set out in **Schedule 2 or Schedule 2.1**. If the customer is not able to bring the bill current during that ninety (90) day period of time, then the Utility may initiate discontinuance of service pursuant to this rule and Commission rules. This opportunity will be offered to a customer no more than once each calendar year. See, WAC 480-110-355.

Issued Date: July 15, 2021

Effective Date: February 15, 2022

Issued by: Washington Water Service Company

By: Matthew Brown

Title: General Manager

Original Sheet No. 31.1
 WN U-3

Washington Water Service Company

For Commission's Receipt Stamp

SCHEDULE NO. 2.1
METERED RATE SERVICE – EAST PIERCE

Available

Within the limits of Washington Water Service Company's East Pierce Service Area and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

Applicable

Applicable to customers served by the Utility on a metered basis. Water services to a residential connection is defined as single family residences, multifamily residences consisting of four (4) each or fewer separate dwelling units, standalone mobile homes, or mobile homes in mobile home parks.

Conditions

The charge for this service is not subject to cancellation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. This charge will be the monthly minimum bill for this class of service. For multiple unit residential customers served through one meter, see **Rule 19**. Usage rates for each block below are shown per 100 cubic foot of water. Billing for any block shall be calculated on a per 100 cubic foot amount used and based on the usage rate charge of that block.

Monthly Rates (except for residential customers with 1 inch or smaller for the period from May 1 to September 30):

Each connection	Base Rate	1st Block (cubic feet)	1st Usage Rate	2nd Block (cubic feet)	2nd Usage Rate	3rd Block (cubic feet)	3rd Usage Rate
3/4-inch or smaller	\$ 16.40	0-600	\$ 1.40	601-2,800	\$ 1.61	Over 2,800	\$ 2.49
1-inch	\$ 27.33	0-1,335	\$ 1.40	1,336-6,230	\$ 1.61	Over 6,230	\$ 2.49
1 1/2 -inch	\$ 54.67	0-2,670	\$ 1.40	2,671-12,460	\$ 1.61	Over 12,460	\$ 2.49
2-inch	\$ 87.49	0-4,272	\$ 1.40	4,273-19,936	\$ 1.61	Over 19,936	\$ 2.49
3-inch	\$ 164.00	0-8,010	\$ 1.40	8,011-37,380	\$ 1.61	Over 37,380	\$ 2.49
4-inch	\$ 273.33	0-13,350	\$ 1.40	13,351-62,300	\$ 1.61	Over 62,300	\$ 2.49
6-inch	\$ 546.67	0-26,700	\$ 1.40	26,701-124,600	\$ 1.61	Over 124,600	\$ 2.49
8-inch	\$ 546.67	0-26,700	\$ 1.40	26,701-124,600	\$ 1.61	Over 124,600	\$ 2.49

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Issued Date: July 15, 2021

Effective Date: February 15, 2022

Issued by: Washington Water Service Company

By: Matthew Brown

Title: General Manager

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Washington Water Service Company

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**SCHEDULE NO. 3
WATER SYSTEM FACILITIES CHARGE
EQUIVALENT RESIDENTIAL CUSTOMER**

Available

Within the limits of all Water Service Areas except the East Pierce Service Area and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

Applicable

Applies to all new applicants for properties not currently served, only when surplus system capacity is available and a direct connection can be made to an existing main that has adequate hydraulic capacity, arrangements satisfactory to the Utility are made for construction of additional facilities for connection to an existing main or for wholesale applicants, when surplus source capacity is available.

Conditions

1. The Utility will own and maintain all materials and facilities involved in the construction for water service.
2. The Water System Facilities Charge will be in addition to any line extension, service connection, or any other charges that may be provided elsewhere in this tariff.
3. If further subdivision of the property is made at a later date, each newly created lot will be subject to an additional facilities charge upon application for water service. If service is greater than residential equivalent, then multiple equivalents may be charged.
4. Exemptions:
 - a) Any end use customer covered by an existing written contract, which specifies that, no charge or a lower charge will be paid.
 - b) Any end use customer connecting to a water system which was contributed to the Utility or for which the Utility paid a nominal amount. However, the developer of such system may be subject to the charge.

Charge

Water System Region SW of the Legacy Service Area – See Service Area- Legacy Sheet Nos. 22-28	\$1500 + federal income tax gross-up
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Issued Date: July 15, 2021

Effective Date: February 15, 2022

Issued by: Washington Water Service Company

By: Matthew Brown

Title: General Manager

Original Sheet No. 47
WN U-3

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SCHEDULE X
ANCILLARY CHARGES

Applicable

Applicable to any connection or customer of the utility company.

Rule 5	Disconnection Visit Charge	\$15.00
Rule 6	Reconnection Charge	
	8:00 a.m. to 4:00 p.m. Monday through Friday	\$25.00
	All other hours	\$70.00
Rule 20	Account Set-up Charge	\$15.00
	Account Set-up Charge with required meter reading	\$22.50
Rule 21	NSF Check Charge	\$15.00
Rule 22	Water Availability Analysis Charge	
	Lender Letter	\$ 20.00
	≤ 2 ERUs	\$100.00
	≥ 3 ERUs	\$500.00
Rule 24	Back Flow Assembly Testing and Inspection Charge	Reserved for future use

Issued Date: July 15, 2021

Effective Date: February 15, 2022

Issued by: Washington Water Service Company

By: Matthew Brown

Title: General Manager