

From: 911 Outage Report
Sent: Monday, September 04, 2017 3:38 PM
To: 911 OUTAGE DUTY LIST
Subject: FW: Initial 911 PSAP Outage Notification

From: 911 Outage Report
Sent: Monday, September 04, 2017 4:38:12 PM (UTC-06:00) Central Time (US& Canada)
To: 911 Outage Report
Subject: Initial 911 PSAP Outage Notification



Initial 911 PSAP Outage Notification

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS Id	9028
NMA Ticket	wd74t

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink NROC Voice NRC Littleton
700 W Mineral Ave.
Littleton CO 80120
Tel: 800-830-0722 Option 1, option 3
Email: 911.Outage.Report@centurylink.com

*** For 911 Reroute Requests Call 800-357-0911 ***

CONFIDENTIALITY NOTICE: If you are not a designated contact person for outage communications for this facility, you are hereby notified that you are not authorized to read, print, retain, copy, or disseminate this message, any part of it, or any attachments. If you have received this message in error, please delete this message and any attachments from your system without reading the content and notify the sender immediately of the inadvertent transmission. This email may contain confidential or proprietary information and is not to be forwarded outside your organization without the express written consent of CenturyLink.

From: 911 Outage Report
Sent: Monday, September 04, 2017 4:43 PM
To: 911 OUTAGE DUTY LIST
Subject: FW: Follow Up 911 PSAP Outage Notification

From: 911 Outage Report
Sent: Monday, September 04, 2017 5:42:43 PM (UTC-06:00) Central Time (US& Canada)
To: 911 Outage Report
Subject: Follow Up 911 PSAP Outage Notification



Follow Up 911 PSAP Outage Notification

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

BELOW IS THE BEST-AVAILABLE INFORMATION KNOWN ABOUT THIS EVENT AT THIS TIME. THIS INFORMATION MAY CHANGE AS CENTURYLINK CONTINUES IT'S INVESTIGATION.

Cause of 911 Impact Suspected fiber cut, under investigation
Geographic Scope of Outage Stevens County,
Time of Repair Unknown Time
Action Taken to Minimize 911 Impact Technicians investigating suspected fiber failure affecting 1,118 Springdale customers

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS Id	9028
WFA Ticket	MW096200
ANTS Ticket	WA.090417.002
NMA Ticket	WD74T

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink 911 Public Safety Services
200 S 5th St
Minneapolis MN 55402
Tel: 800-357-0911 Opt 1
Email: 911.Outage.Report@centurylink.com

*** For 911 Reroute Requests Call 800-357-0911 ***

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From: 911 Outage Report
Sent: Tuesday, September 05, 2017 6:38 AM
To: 911 OUTAGE DUTY LIST
Subject: FW: Final 911 PSAP Outage Notification

From: 911 Outage Report
Sent: Tuesday, September 05, 2017 7:38:12 AM (UTC-06:00) Central Time (US & Canada)
To: 911 Outage Report
Subject: Final 911 PSAP Outage Notification



Final 911 PSAP Outage Notification

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

BELOW IS THE BEST-AVAILABLE INFORMATION KNOWN ABOUT THIS EVENT AT THIS TIME. THIS INFORMATION MAY CHANGE AS CENTURYLINK CONTINUES IT'S INVESTIGATION.

Cause of 911 Impact fiber cut
Geographic Scope of Outage Stevens County,
Time of Repair Unknown Time
Action Taken to Minimize 911 Impact fiber failure affecting 1,118 Springdale customers repaired at 0500 pacific time

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS Id	9028
WFA Ticket	MW096200
ANTS Ticket	WA.090417.002
NMA Ticket	WD74T

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink 911 Public Safety Services
200 S 5th St
Minneapolis MN 55402
Tel: 800-357-0911 Opt 1
Email: 911.Outage.Report@centurylink.com

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From: 911 Outage Report
Sent: Tuesday, September 05, 2017 6:41 AM
To: 911 OUTAGE DUTY LIST
Subject: FW: Final 911 PSAP Outage Notification

From: 911 Outage Report
Sent: Tuesday, September 05, 2017 7:40:46 AM (UTC-06:00) Central Time (US & Canada)
To: 911 Outage Report
Subject: Final 911 PSAP Outage Notification



Final 911 PSAP-Outage Notification

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

BELOW IS THE BEST-AVAILABLE INFORMATION KNOWN ABOUT THIS EVENT AT THIS TIME. THIS INFORMATION MAY CHANGE AS CENTURYLINK CONTINUES IT'S INVESTIGATION.

Cause of 911 Impact fiber cut
Geographic Scope of Outage Stevens County,
Time of Repair Unknown Time
Action Taken to Minimize 911 Impact fiber failure affecting 1,118 Springdale customers repaired at 0500 pacific time

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS Id	9028
WFA Ticket	MW096200
ANTS Ticket	WA.090417.002
NMA Ticket	WD74T

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink 911 Public Safety Services
200 S 5th St
Minneapolis MN 55402
Tel: 800-357-0911 Opt 1
Email: 911.Outage.Report@centurylink.com

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From: 911 Outage Report
Sent: Monday, September 04, 2017 3:38 PM
To: 911 OUTAGE DUTY LIST
Subject: FW: Initial 911 PSAP Outage Notification

From: 911 Outage Report
Sent: Monday, September 04, 2017 4:38:13 PM (UTC-06:00) Central Time (US& Canada)
To: 911 Outage Report
Subject: Initial 911 PSAP Outage Notification



Initial 911 PSAP Outage Notification

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS Id	9029
NMA Ticket	wd74u

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink NROC Voice NRC Littleton
700 W Mineral Ave.
Littleton CO 80120
Tel: 800-830-0722 Option 1, option 3
Email: 911.Outage.Report@centurylink.com

*** For 911 Reroute Requests Call 800-357-0911 ***

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From: 911 Outage Report
Sent: Monday, September 04, 2017 3:57 PM
To: 911 OUTAGE DUTY LIST
Subject: FW: Follow Up 911 PSAP Outage Notification

From: 911 Outage Report
Sent: Monday, September 04, 2017 4:56:42 PM (UTC-06:00) Central Time (US& Canada)
To: 911 Outage Report
Subject: Follow Up 911 PSAP Outage Notification



Follow Up 911 PSAP Outage Notification

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

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Cause of 911 Impact Under investigation
Geographic Scope of Outage Stevens County,
Time of Repair Unknown Time
Action Taken to Minimize 911 Impact Stevens County 911 has been abandoned to Spokane County at 251 PDT

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS Id	9029
WFA Ticket	MW096200
NMA Ticket	WD74U

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink 911 Public Safety Services
200 S 5th St
Minneapolis MN 55402
Tel: 800-357-0911 Opt 1
Email: 911.Outage.Report@centurylink.com

*** For 911 Reroute Requests Call 800-357-0911 ***

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From: 911 Outage Report
Sent: Monday, September 04, 2017 4:45 PM
To: 911 OUTAGE DUTY LIST
Subject: FW: Follow Up 911 PSAP Outage Notification

From: 911 Outage Report
Sent: Monday, September 04, 2017 5:45:12 PM (UTC-06:00) Central Time (US& Canada)
To: 911 Outage Report
Subject: Follow Up 911 PSAP Outage Notification



CenturyLink

Follow Up 911 PSAP Outage Notification

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

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Cause of 911 Impact	Suspect fiber cut
Geographic Scope of Outage	Stevens County,
Time of Repair	Unknown Time
Action Taken to Minimize 911 Impact	Technicians investigating suspected fiber failure affecting 4,504 Colville customers

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS Id	9029
WFA Ticket	MW096200
NMA Ticket	WD74U

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink 911 Public Safety Services
200 S 5th St
Minneapolis MN 55402
Tel: 800-357-0911 Opt 1
Email: 911.Outage.Report@centurylink.com

*** For 911 Reroute Requests Call 800-357-0911 ***

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From: 911 Outage Report
Sent: Tuesday, September 05, 2017 6:23 AM
To: 911 OUTAGE DUTY LIST
Subject: FW: Final 911 PSAP Outage Notification

From: 911 Outage Report
Sent: Tuesday, September 05, 2017 7:22:43 AM (UTC-06:00) Central Time (US & Canada)
To: 911 Outage Report
Subject: Final 911 PSAP Outage Notification



Final 911 PSAP Outage Notification

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

BELOW IS THE BEST-AVAILABLE INFORMATION KNOWN ABOUT THIS EVENT AT THIS TIME. THIS INFORMATION MAY CHANGE AS CENTURYLINK CONTINUES IT'S INVESTIGATION.

Cause of 911 Impact fiber cut
Geographic Scope of Outage Stevens County,
Time of Repair Unknown Time
Action Taken to Minimize 911 Impact fiber failure affecting 4,504 Colville customers has been fixed as of 05:00 pacific time.

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS Id	9029
WFA Ticket	MW096200
ANTS Ticket	WA.090417.002
NMA Ticket	WD74U

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink 911 Public Safety Services
200 S 5th St
Minneapolis MN 55402
Tel: 800-357-0911 Opt 1
Email: 911.Outage.Report@centurylink.com

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From: 911 Outage Report
Sent: Monday, September 04, 2017 3:38 PM
To: 911 OUTAGE DUTY LIST
Subject: FW: Initial 911 PSAP Outage Notification

From: 911 Outage Report
Sent: Monday, September 04, 2017 4:38:13 PM (UTC-06:00) Central Time (US& Canada)
To: 911 Outage Report
Subject: Initial 911 PSAP Outage Notification



Initial 911 PSAP Outage Notification

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS Id	9030
NMA Ticket	wd74v

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink NROC Voice NRC Littleton
700 W Mineral Ave.
Littleton CO 80120
Tel: 800-830-0722 Option 1, option 3
Email: 911.Outage.Report@centurylink.com

*** For 911 Reroute Requests Call 800-357-0911 ***

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From: 911 Outage Report
Sent: Monday, September 04, 2017 4:48 PM
To: 911 OUTAGE DUTY LIST
Subject: FW: Follow Up 911 PSAP Outage Notification

From: 911 Outage Report
Sent: Monday, September 04, 2017 5:48:12 PM (UTC-06:00) Central Time (US& Canada)
To: 911 Outage Report
Subject: Follow Up 911 PSAP Outage Notification



Follow Up 911 PSAP Outage Notification

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

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Cause of 911 Impact	Under investigation
Geographic Scope of Outage	Spokane County Emergency Communications Center,
Time of Repair	Unknown Time
Action Taken to Minimize 911 Impact	Technicians investigating suspected fiber failure affecting 3,245 Deerpark customers

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS Id	9030
WFA Ticket	MW096200
ANTS Ticket	WA.090417.002
NMA Ticket	WD74V

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink 911 Public Safety Services
 200 S 5th St
 Minneapolis MN 55402
 Tel: 800-357-0911 Opt 1
 Email: 911.Outage.Report@centurylink.com

*** For 911 Reroute Requests Call 800-357-0911 ***

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From: 911 Outage Report
Sent: Tuesday, September 05, 2017 6:45 AM
To: 911 OUTAGE DUTY LIST
Subject: FW: Final 911 PSAP Outage Notification

From: 911 Outage Report
Sent: Tuesday, September 05, 2017 7:44:43 AM (UTC-06:00) Central Time (US & Canada)
To: 911 Outage Report
Subject: Final 911 PSAP Outage Notification



Final 911 PSAP Outage Notification

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

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Cause of 911 Impact	FIBER CUT
Geographic Scope of Outage	Spokane County Emergency Communications Center,
Time of Repair	Unknown Time
Action Taken to Minimize 911 Impact	fiber failure affecting 3,245 Deerpark customers FIXED AT 0500 PACIFIC TIME

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS Id	9030
WFA Ticket	MW096200
ANTS Ticket	WA.090417.002
NMA Ticket	WD74V

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink 911 Public Safety Services
 200 S 5th St
 Minneapolis MN 55402
 Tel: 800-357-0911 Opt 1
 Email: 911.Outage.Report@centurylink.com

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From: 911 Outage Report
Sent: Monday, September 04, 2017 3:38 PM
To: 911 OUTAGE DUTY LIST
Subject: FW: Initial 911 PSAP Outage Notification

From: 911 Outage Report
Sent: Monday, September 04, 2017 4:38:12 PM (UTC-06:00) Central Time (US& Canada)
To: 911 Outage Report
Subject: Initial 911 PSAP Outage Notification



Initial 911 PSAP Outage Notification

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You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS Id	9031
NMA Ticket	wd74z

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink NROC Voice NRC Littleton
700 W Mineral Ave.
Littleton CO 80120
Tel: 800-830-0722 Option 1, option 3
Email: 911.Outage.Report@centurylink.com

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From: 911 Outage Report
Sent: Monday, September 04, 2017 4:50 PM
To: 911 OUTAGE DUTY LIST
Subject: FW: Follow Up 911 PSAP Outage Notification

From: 911 Outage Report
Sent: Monday, September 04, 2017 5:50:12 PM (UTC-06:00) Central Time (US& Canada)
To: 911 Outage Report
Subject: Follow Up 911 PSAP Outage Notification



Follow Up 911 PSAP Outage Notification

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

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Cause of 911 Impact Under investigation
Geographic Scope of Outage Stevens County,
Time of Repair Unknown Time
Action Taken to Minimize 911 Impact Technicians investigating possible fiber failure affecting 605 Loon Lake customers

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS Id	9031
WFA Ticket	MW096200
ANTS Ticket	WA.090417.002
NMA Ticket	WD74Z

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink 911 Public Safety Services
200 S 5th St
Minneapolis MN 55402
Tel: 800-357-0911 Opt 1
Email: 911.Outage.Report@centurylink.com

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From: 911 Outage Report
Sent: Tuesday, September 05, 2017 6:43 AM
To: 911 OUTAGE DUTY LIST
Subject: FW: Final 911 PSAP Outage Notification

From: 911 Outage Report
Sent: Tuesday, September 05, 2017 7:42:42 AM (UTC-06:00) Central Time (US & Canada)
To: 911 Outage Report
Subject: Final 911 PSAP Outage Notification



Final 911 PSAP Outage Notification

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

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Cause of 911 Impact FIBER CUT
Geographic Scope of Outage Stevens County,
Time of Repair Unknown Time
Action Taken to Minimize 911 Impact fiber failure affecting 605 Loon Lake customers FIXED AT 0500 PACIFIC TIME

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS Id	9031
WFA Ticket	MW096200
ANTS Ticket	VVA.090417.002
NMA Ticket	WD74Z

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink 911 Public Safety Services
200 S 5th St
Minneapolis MN 55402
Tel: 800-357-0911 Opt 1
Email: 911.Outage.Report@centurylink.com

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