From:

911 Outage Report

Sent:

Monday, September 04, 2017 3:38 PM

To:

911 OUTAGE DUTY LIST

Subject:

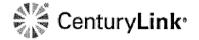
FW: Initial 911 PSAP Outage Notification

From: 911 Outage Report

Sent: Monday, September 04, 2017 4:38:12 PM (UTC-06:00) Central Time (US& Canada)

To: 911 Outage Report

Subject: Initial 911 PSAP Outage Notification



### **Initial 911 PSAP Outage Notification**

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS Id	9028
NMA Ticket	wd74t

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink NROC Voice NRC Littleton 700 W Mineral Ave.

Littleton CO 80120 Tel: 800-830-0722 Option 1, option 3

Email: 911.Outage.Report@centurylink.com

<sup>\*\*\*</sup> For 911 Reroute Requests Call 800-357-0911 \*\*\*

From:

911 Outage Report

Sent:

Monday, September 04, 2017 4:43 PM

To:

911 OUTAGE DUTY LIST

Subject:

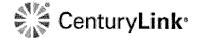
FW: Follow Up 911 PSAP Outage Notification

From: 911 Outage Report

Sent: Monday, September 04, 2017 5:42:43 PM (UTC-06:00) Central Time (US& Canada)

To: 911 Outage Report

Subject: Follow Up 911 PSAP Outage Notification



### Follow Up 911 PSAP Outage Notification

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

# BELOW IS THE BEST-AVAILABLE INFORMATION KNOWN ABOUT THIS EVENT AT THIS TIME. THIS INFORMATION MAY CHANGE AS CENTURYLINK CONTINUES IT'S INVESTIGATION.

Cause of 911 Impact

Suspected fiber cut, under investigation

Geographic Scope of Outage

Stevens County,

Time of Repair

Unknown Time

Action Taken to Minimize 911 Impact

Technicians investigating suspected fiber failure affecting 1,118

Springdale customers

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS Id	9028
WFA Ticket	MW096200
ANTS Ticket	WA.090417.002
NMA Ticket	WD74T

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink 911 Public Safety Services 200 S 5th St

Minneapolis MN 55402 Tel: 800-357-0911 Opt 1

Email: 911.Outage.Report@centurylink.com

<sup>\*\*\*</sup> For 911 Reroute Requests Call 800-357-0911 \*\*\*

From:

911 Outage Report

Sent:

Tuesday, September 05, 2017 6:38 AM

To:

911 OUTAGE DUTY LIST

Subject:

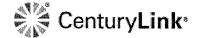
FW: Final 911 PSAP Outage Notification

From: 911 Outage Report

Sent: Tuesday, September 05, 2017 7:38:12 AM (UTC-06:00) Central Time (US & Canada)

**To:** 911 Outage Report

Subject: Final 911 PSAP Outage Notification



#### Final 911 PSAP Outage Notification

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

# BELOW IS THE BEST-AVAILABLE INFORMATION KNOWN ABOUT THIS EVENT AT THIS TIME. THIS INFORMATION MAY CHANGE AS CENTURYLINK CONTINUES IT'S INVESTIGATION.

Cause of 911 Impact

fiber cut

Geographic Scope of Outage

Stevens County,

Time of Repair

Unknown Time

**Action Taken to Minimize 911 Impact** 

fiber failure affecting 1,118 Springdale customers repaired at

0500 pacific time

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS Id	9028
WFA Ticket	MW096200
ANTS Ticket	WA.090417.002
NMA Ticket	WD74T

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink 911 Public Safety Services 200 S 5th St

Minneapolis MN 55402 Tel: 800-357-0911 Opt 1

Email: 911.Outage.Report@centurylink.com

<sup>\*\*\*</sup> For 911 Reroute Requests Call 800-357-0911 \*\*\*

From:

911 Outage Report

Sent:

Tuesday, September 05, 2017 6:41 AM

To:

911 OUTAGE DUTY LIST

Subject:

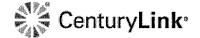
FW: Final 911 PSAP Outage Notification

From: 911 Outage Report

Sent: Tuesday, September 05, 2017 7:40:46 AM (UTC-06:00) Central Time (US & Canada)

To: 911 Outage Report

Subject: Final 911 PSAP Outage Notification



#### Final 911 PSAP Outage Notification

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

#### BELOW IS THE BEST-AVAILABLE INFORMATION KNOWN ABOUT THIS EVENT AT THIS TIME. THIS INFORMATION MAY CHANGE AS CENTURYLINK CONTINUES IT'S INVESTIGATION.

Cause of 911 Impact

fiber cut

Geographic Scope of Outage

Stevens County,

Time of Repair

Unknown Time

Action Taken to Minimize 911 Impact

fiber failure affecting 1,118 Springdale customers repaired at

0500 pacific time

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS Id	9028
WFA Ticket	MVV096200
ANTS Ticket	WA.090417.002
NMA Ticket	WD74T

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink 911 Public Safety Services 200 S 5th St

Minneapolis MN 55402

Tel: 800-357-0911 Opt 1

Email: 911.Outage.Report@centurylink.com

<sup>\*\*\*</sup> For 911 Reroute Requests Call 800-357-0911 \*\*\*

From:

911 Outage Report

Sent:

Monday, September 04, 2017 3:38 PM

To:

911 OUTAGE DUTY LIST

Subject:

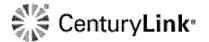
FW: Initial 911 PSAP Outage Notification

From: 911 Outage Report

Sent: Monday, September 04, 2017 4:38:13 PM (UTC-06:00) Central Time (US& Canada)

To: 911 Outage Report

Subject: Initial 911 PSAP Outage Notification



### **Initial 911 PSAP Outage Notification**

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS ld	9029
NMA Ticket	wd74u

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink NROC Voice NRC Littleton 700 W Mineral Ave. Littleton CO 80120

Tel: 800-830-0722 Option 1, option 3

Email: 911.Outage.Report@centurylink.com

<sup>\*\*\*</sup> For 911 Reroute Requests Call 800-357-0911 \*\*\*

From:

911 Outage Report

Sent:

Monday, September 04, 2017 3:57 PM

To:

911 OUTAGE DUTY LIST

Subject:

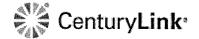
FW: Follow Up 911 PSAP Outage Notification

From: 911 Outage Report

Sent: Monday, September 04, 2017 4:56:42 PM (UTC-06:00) Central Time (US& Canada)

To: 911 Outage Report

Subject: Follow Up 911 PSAP Outage Notification



### Follow Up 911 PSAP Outage Notification

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

# BELOW IS THE BEST-AVAILABLE INFORMATION KNOWN ABOUT THIS EVENT AT THIS TIME. THIS INFORMATION MAY CHANGE AS CENTURYLINK CONTINUES IT'S INVESTIGATION.

Cause of 911 Impact

Under investigation

Geographic Scope of Outage

Stevens County,

Time of Repair

Unknown Time

Action Taken to Minimize 911 Impact

Stevens County 911 has been abandoned to Spokane County at

251 PDT

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS ld	9029
WFA Ticket	MW096200
NMA Ticket	WD74U

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink 911 Public Safety Services 200 S 5th St

Minneapolis MN 55402 Tel: 800-357-0911 Opt 1

Email: 911.Outage.Report@centurylink.com

<sup>\*\*\*</sup> For 911 Reroute Requests Call 800-357-0911 \*\*\*

From:

911 Outage Report

Sent:

Monday, September 04, 2017 4:45 PM

To:

911 OUTAGE DUTY LIST

Subject:

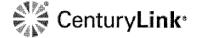
FW: Follow Up 911 PSAP Outage Notification

From: 911 Outage Report

Sent: Monday, September 04, 2017 5:45:12 PM (UTC-06:00) Central Time (US& Canada)

To: 911 Outage Report

Subject: Follow Up 911 PSAP Outage Notification



### Follow Up 911 PSAP Outage Notification

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

### BELOW IS THE BEST-AVAILABLE INFORMATION KNOWN ABOUT THIS EVENT AT THIS TIME. THIS INFORMATION MAY CHANGE AS CENTURYLINK CONTINUES IT'S INVESTIGATION.

Cause of 911 Impact

Suspect fiber cut

Geographic Scope of Outage

Stevens County,

Time of Repair

Unknown Time

Action Taken to Minimize 911 Impact

Technicians investigating suspected fiber failure affecting 4,504

Colville customers

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS Id	9029
WFA Ticket	MW096200
NMA Ticket	WD74U

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink 911 Public Safety Services 200 S 5th St

Minneapolis MN 55402 Tel: 800-357-0911 Opt 1

Email: 911.Outage.Report@centurylink.com

<sup>\*\*\*</sup> For 911 Reroute Requests Call 800-357-0911 \*\*\*

From:

911 Outage Report

Sent:

Tuesday, September 05, 2017 6:23 AM

To:

911 OUTAGE DUTY LIST

Subject:

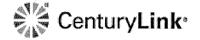
FW: Final 911 PSAP Outage Notification

From: 911 Outage Report

Sent: Tuesday, September 05, 2017 7:22:43 AM (UTC-06:00) Central Time (US & Canada)

To: 911 Outage Report

Subject: Final 911 PSAP Outage Notification



#### **Final 911 PSAP Outage Notification**

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

### BELOW IS THE BEST-AVAILABLE INFORMATION KNOWN ABOUT THIS EVENT AT THIS TIME. THIS INFORMATION MAY CHANGE AS CENTURYLINK CONTINUES IT'S INVESTIGATION.

Cause of 911 Impact

fiber cut

Geographic Scope of Outage

Stevens County,

Time of Repair

Unknown Time

Action Taken to Minimize 911 Impact

fiber failure affecting 4,504 Colville customers has been fixed as

of 05:00 pacific time.

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS ld	9029
WFA Ticket	MW096200
ANTS Ticket	WA.090417.002
NMA Ticket	WD74U

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink 911 Public Safety Services

200 S 5th St Minneapolis MN 55402

Tel: 800-357-0911 Opt 1

Email: 911.Outage.Report@centurylink.com

<sup>\*\*\*</sup> For 911 Reroute Requests Call 800-357-0911 \*\*\*

From:

911 Outage Report

Sent:

Monday, September 04, 2017 3:38 PM

To:

911 OUTAGE DUTY LIST

Subject:

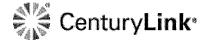
FW: Initial 911 PSAP Outage Notification

From: 911 Outage Report

Sent: Monday, September 04, 2017 4:38:13 PM (UTC-06:00) Central Time (US& Canada)

To: 911 Outage Report

Subject: Initial 911 PSAP Outage Notification



### **Initial 911 PSAP Outage Notification**

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS ld	9030
NMA Ticket	wd74v

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink NROC Voice NRC Littleton 700 W Mineral Ave. Littleton CO 80120

Tel: 800-830-0722 Option 1, option 3

Email: 911.Outage.Report@centurylink.com

<sup>\*\*\*</sup> For 911 Reroute Requests Call 800-357-0911 \*\*\*

From:

911 Outage Report

Sent:

Monday, September 04, 2017 4:48 PM

To:

911 OUTAGE DUTY LIST

Subject:

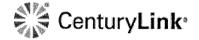
FW: Follow Up 911 PSAP Outage Notification

From: 911 Outage Report

Sent: Monday, September 04, 2017 5:48:12 PM (UTC-06:00) Central Time (US& Canada)

To: 911 Outage Report

Subject: Follow Up 911 PSAP Outage Notification



### Follow Up 911 PSAP Outage Notification

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

# BELOW IS THE BEST-AVAILABLE INFORMATION KNOWN ABOUT THIS EVENT AT THIS TIME. THIS INFORMATION MAY CHANGE AS CENTURYLINK CONTINUES IT'S INVESTIGATION.

Cause of 911 Impact

Under investigation

Geographic Scope of Outage

Spokane County Emergency Communications Center,

Time of Repair

Unknown Time

Action Taken to Minimize 911 Impact

Technicians investigating suspected fiber failure affecting 3,245

Deerpark customers

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket ld	Ticket Number
PSS Id	9030
WFA Ticket	MW096200
ANTS Ticket	WA.090417.002
NMA Ticket	WD74V

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink 911 Public Safety Services 200 S 5th St

Minneapolis MN 55402

Tel: 800-357-0911 Opt 1 Email: <u>911.Outage.Report@centurylink.com</u>

<sup>\*\*\*</sup> For 911 Reroute Requests Call 800-357-0911 \*\*\*

From:

911 Outage Report

Sent:

Tuesday, September 05, 2017 6:45 AM

To:

911 OUTAGE DUTY LIST

Subject:

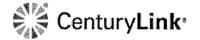
FW: Final 911 PSAP Outage Notification

From: 911 Outage Report

Sent: Tuesday, September 05, 2017 7:44:43 AM (UTC-06:00) Central Time (US & Canada)

To: 911 Outage Report

Subject: Final 911 PSAP Outage Notification



#### **Final 911 PSAP Outage Notification**

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

### BELOW IS THE BEST-AVAILABLE INFORMATION KNOWN ABOUT THIS EVENT AT THIS TIME. THIS INFORMATION MAY CHANGE AS CENTURYLINK CONTINUES IT'S INVESTIGATION.

Cause of 911 Impact

FIBER CUT

Geographic Scope of Outage

Spokane County Emergency Communications Center,

Time of Repair

Unknown Time

Action Taken to Minimize 911 Impact

fiber failure affecting 3,245 Deerpark customers FIXED AT 0500

PACIFIC TIME

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket ld	Ticket Number
PSS Id	9030
WFA Ticket	MW096200
ANTS Ticket	WA.090417.002
NMA Ticket	WD74V

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink 911 Public Safety Services 200 S 5th St

Minneapolis MN 55402 Tel: 800-357-0911 Opt 1

Email: 911.Outage.Report@centurylink.com

<sup>\*\*\*</sup> For 911 Reroute Requests Call 800-357-0911 \*\*\*

From:

911 Outage Report

Sent:

Monday, September 04, 2017 3:38 PM

To:

911 OUTAGE DUTY LIST

Subject:

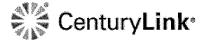
FW: Initial 911 PSAP Outage Notification

From: 911 Outage Report

Sent: Monday, September 04, 2017 4:38:12 PM (UTC-06:00) Central Time (US& Canada)

To: 911 Outage Report

Subject: Initial 911 PSAP Outage Notification



### **Initial 911 PSAP Outage Notification**

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS ld	9031
NMA Ticket	wd74z

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink NROC Voice NRC Littleton 700 W Mineral Ave. Littleton CO 80120

Tel: 800-830-0722 Option 1, option 3

Email: 911.Outage.Report@centurylink.com

<sup>\*\*\*</sup> For 911 Reroute Requests Call 800-357-0911 \*\*\*

From:

911 Outage Report

Sent:

Monday, September 04, 2017 4:50 PM

To:

911 OUTAGE DUTY LIST

Subject:

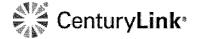
FW: Follow Up 911 PSAP Outage Notification

From: 911 Outage Report

Sent: Monday, September 04, 2017 5:50:12 PM (UTC-06:00) Central Time (US& Canada)

To: 911 Outage Report

Subject: Follow Up 911 PSAP Outage Notification



### Follow Up 911 PSAP Outage Notification

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

### BELOW IS THE BEST-AVAILABLE INFORMATION KNOWN ABOUT THIS EVENT AT THIS TIME. THIS INFORMATION MAY CHANGE AS CENTURYLINK CONTINUES IT'S INVESTIGATION.

Cause of 911 Impact

Under investigation

Geographic Scope of Outage

Stevens County,

Time of Repair

Unknown Time

Action Taken to Minimize 911 Impact

Technicians investigating possible fiber failure affecting 605

Loon Lake customers

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS Id	9031
WFA Ticket	MW096200
ANTS Ticket	WA.090417.002
NMA Ticket	WD74Z

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink 911 Public Safety Services 200 S 5th St

Minneapolis MN 55402 Tel: 800-357-0911 Opt 1

Email: 911.Outage.Report@centurylink.com

<sup>\*\*\*</sup> For 911 Reroute Requests Call 800-357-0911 \*\*\*

From:

911 Outage Report

Sent:

Tuesday, September 05, 2017 6:43 AM

To:

911 OUTAGE DUTY LIST

Subject:

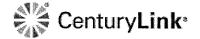
FW: Final 911 PSAP Outage Notification

From: 911 Outage Report

Sent: Tuesday, September 05, 2017 7:42:42 AM (UTC-06:00) Central Time (US & Canada)

To: 911 Outage Report

Subject: Final 911 PSAP Outage Notification



#### **Final 911 PSAP Outage Notification**

You are receiving this email because you are a designated contact person for outage communications for this facility. There is a network event that is causing a potential 911 PSAP/Central Office/ALI Outage in your area. CenturyLink is attempting/or has contacted your PSAP via telephone to inform you of this possible 911 outage. CenturyLink is sending this email notification pursuant to Section 4.9(h) of the Rules of the Federal Communications Commission, 47 C.F.R. § 4.9(h).

### BELOW IS THE BEST-AVAILABLE INFORMATION KNOWN ABOUT THIS EVENT AT THIS TIME. THIS INFORMATION MAY CHANGE AS CENTURYLINK CONTINUES IT'S INVESTIGATION.

Cause of 911 Impact

FIBER CUT

Geographic Scope of Outage

Stevens County,

Time of Repair

Unknown Time

**Action Taken to Minimize 911 Impact** 

fiber failure affecting 605 Loon Lake customers FIXED AT 0500

PACIFIC TIME

You may contact CenturyLink by calling the number below and referencing Ticket Number

Ticket Id	Ticket Number
PSS Id	9031
WFA Ticket	MW096200
ANTS Ticket	WA.090417.002
NMA Ticket	WD74Z

or by replying to this email to get further action taken regarding the outage and to discuss any steps to help mitigate the 911 impact.

CenturyLink 911 Public Safety Services 200 S 5th St

Minneapolis MN 55402 Tel: 800-357-0911 Opt 1

Email: 911.Outage.Report@centurylink.com

<sup>\*\*\*</sup> For 911 Reroute Requests Call 800-357-0911 \*\*\*