

**Lance J.M. Steinhart, P.C.**  
Attorneys At Law  
1725 Windward Concourse  
Suite 150  
Alpharetta, Georgia 30005

Also Admitted in New York  
Email: lsteinhart@telecomcounsel.com

Telephone: (770) 232-9200  
Facsimile: (770) 232-9208

March 31, 2014

**VIA ELECTRONIC DELIVERY**

Steven King  
Executive Director and Secretary  
Washington Utilities and Transportation Commission  
1300 S. Evergreen Park Drive SW  
PO Box 47250  
Olympia, WA 98504

Re: i-wireless, LLC Compliance Filing  
Docket No. UT-101640

Dear Mr. King:

Pursuant to Order 01 in this docket dated September 13, 2012 (Appendix B, No. 14), enclosed please find for filing i-wireless, LLC's Annual Customer Complaint Report for 2013.

**THE ENCLOSED REPORT IS CONFIDENTIAL AND I-WIRELESS, LLC RESPECTFULLY REQUESTS CONFIDENTIAL TREATMENT OF THE ENCLOSED INFORMATION PURSUANT TO WAC 480-07-160.**

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me. Thank you for your attention to this matter.

Respectfully submitted,

*/s/ Heather Kirby*

Heather Kirby, Regulatory Specialist  
Lance J.M. Steinhart, P.C.  
Attorneys for i-wireless, LLC

Enclosures

cc: Nicki Wollenhaupt

**i-wireless, LLC's Annual Customer Complaint Report for 2013**

WA Lifeline customer complaints made to i-wireless, LLC



WA Lifeline customer complaints made to governmental agencies

