# BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

McLEODUSA	)	
TELECOMMUNICATIONS	)	
SERVICES, INC.,	)	
Petitioner,	) Docket No. UT-0630	013
v.	)	
QWEST CORPORATION,	)	
Respondent.	)	

## **DIRECT TESTIMONY**

**OF** 

## TAMI J. SPOCOGEE

ON BEHALF OF

MCLEODUSA TELECOMMUNICATIONS SERVICES, INC.

April 28, 2006

**PUBLIC VERSION** 

l <b>Q</b> .	PLEASE STA	ATE YOUR NAME	<b>AND</b>	BUSINESS	ADDRESS.
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- 2 A. My name is Tami J. Spocogee. My business address is 15 East 5<sup>th</sup> Street, Tulsa,
- 3 Oklahoma 74103.

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### 5 Q. BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?

- 6 A. I am employed by McLeodUSA Incorporated as a Director Network Cost and Access
- 7 Billing. McLeodUSA Incorporated is the parent company of McLeodUSA
- 8 Telecommunications Services, Inc. ("McLeodUSA").

9

#### 10 Q. PLEASE DESCRIBE YOUR RELEVANT WORK EXPERIENCE.

11 I have been involved in the telecommunications industry since 1980, when I began A. 12 working for Southwestern Bell Telephone Company ("SWBT"). I held a variety of 13 positions with SWBT starting in the commercial business office. In 1985 I joined the 14 Inter-exchange Carrier Service Organization where my primary responsibilities 15 concentrated on Access and Interconnect billing. My specific titles and responsibilities 16 were Service Representative in the Service Center and Manager - SWBT Headquarters 17 handling billing and dispute processes. I also was a member of a BellCore (now 18 Telcordia) task force established to improve integrity between the billing, ordering and 19 network systems for SWBT. The last position I held at SWBT was Manager in the 20 Service Center handling billing issues for most inter-exchange carriers and competitive 21 local exchange carriers ("CLECs"). In August 1994 I joined WilTel, subsequently 22 acquired by WorldCom and then MCI, as a Manager in the Network Cost Organization. I 23 subsequently moved to Senior Manager over the Network Cost organization, handling

46		QWEST TO MCLEODUSA?
45	Q.	ARE YOU FAMILIAR WITH BILLINGS FOR COLLOCATION POWER BY
44		
43		McLeodUSA for DC Power on a usage basis under the 2004 amendment.
42		and Transportation Commission agree with McLeodUSA that Qwest should be billing
41		charges that McLeodUSA seeks to recoup from Qwest should the Washington Utilities
40	A.	The purpose of my testimony is to report the amount of monthly collocation power
39	Q.	WHAT IS THE PURPOSE OF YOUR TESTIMONY?
38		
37		supporting McLeodUSA's complaints against Qwest in Iowa, Utah and Arizona.
36		eliminate metered collocation power arrangements. I am also sponsoring testimony
35	A.	Yes, I have testified in an Illinois docket investigating a proposal by Illinois Bell to
34	Q.	HAVE YOU PREVIOUSLY TESTIFIED IN REGULATORY MATTERS?
33		
32		Access Billing.
31		billings and the related billing disputes. Presently, I am the Director of Network Cost and
30		group responsible for access services and Carrier Access Billing System access services
29		telecommunications service providers. In December of 2004, I also started managing the
28		payments, audits and disputes of network services purchased from other
27		Manager over the network cost organization. My organization is responsible for
26		and Billing Forum. I joined McLeodUSA Incorporated in September 2000 as a Senior
25		also a participant, and for two years a Co-Leader, of the Billing Committee in the Order
24		payments, audits and disputes of network and CLEC services. During this time, I was

47	A.	Yes. My organization is responsible for reviewing all collocation billings, including the
48		billings for the 31 collocations McLeodUSA currently has operating in Qwest central
49		offices in the State of Washington. Of those 31 collocations, 3 are cageless, and the
50		remaining 28 are caged collocations.
51		
52	Q.	ARE YOU FAMILIAR WITH THE INTERCONNECTION AGREEMENT
53		("ICA") AND THE DC POWER AMENDMENT THAT MCLEODUSA SIGNED
54		WITH QWEST REGARDING COLLOCATION POWER CHARGES IN 2004?
55	A.	Yes, I am generally familiar with the ICA and have specifically reviewed the DC Power
56		Measuring Amendment. It is my understanding that the amendment was a form
57		amendment that Qwest provided to McLeodUSA in July 2004.
58		
59	Q.	ARE YOU FAMILIAR WITH THE TESTIMONY OF MICHAEL STARKEY OF
60		QSI CONSULTING, INC. FILED IN THIS PROCEEDING?
61	A.	Yes, I have reviewed Mr. Starkey's testimony.
62		
63	Q.	HAVE YOU CALCULATED THE AMOUNT OF DC POWER CHARGES THAT
64		MCLEOODUSA PAID QWEST IN EXCESS OF CHARGES THAT WOULD
65		HAVE BEEN OWED HAD THE DC POWER CHARGE BEEN BILLED ON A
66		USAGE BASIS?
67	A.	Yes, through March 2006, I estimate that Qwest charged McLeodUSA \$551,096.18 more
68		than should have been billed for DC Power if Qwest had properly applied the 2004
69		amendment to the DC Power charge. This amounts to \$26,899.12 in excess monthly

70		operating costs that McLeodUSA should not have to pay Qwest for DC Power that
71		McLeodUSA is not using.
72		
73	Q.	PLEASE EXPLAIN THE BASIS OF YOUR CALCULATION?
74	A.	I used the amps that Qwest measured for each collocation and applied the DC Power rate
75		to calculate how much McLeodUSA should have been billed based on the amount of
76		power its collocated equipment actually used. I subtracted this from the amount that
77		Qwest billed for each collocation to determine the overcharge.
78		
79	Q.	DOES YOUR FIGURE REFLECT A REDUCTION IN POWER CHARGES FOR
30		ALL MCLEODUSA COLLOCATIONS IN WASHINGTON?
31	A.	No, the 2004 amendment contains a 60-amp minimum for each collocation before DC
32		Power will be billed on a usage basis. Therefore, my calculation does not reflect any
33		claim to recoup excess power charges at the 1 collocation in Washington where we
34		ordered 60 amps or less.
35		
36	Q.	DID MCLEODUSA WITHHOLD PAYMENTS BILLED BY QWEST RELATED
37		TO THIS DISPUTE?
38	A.	Yes, once our audit revealed that Qwest was continuing to bill McLeodUSA for the DC
39		Power charge on an "as ordered" basis rather than on a usage basis, I began short paying
90		the Qwest invoice in September 2005. The amount withheld was determined by taking
91		the total dispute amount for each collocation account billed with the dispute and
92		withholding the current charges billed until the full dispute amount was deducted.

Q.

93 McLeodUSA has been paying the invoiced amount since December 2005, but it reserved 94 its right to continue disputing all DC Power charges in excess of the amount that would 95 have been billed on a usage basis. For the limited time McLeodUSA was withholding the 96 disputed amount, this withholding totaled \$205,019.57. 97 98 IS THE DISPUTED DC POWER CHARGE SIGNIFICANT TO MCLEODUSA Q. 99 **OPERATIONS?** 100 A. Yes, collocation power charges paid to Qwest represent a significant operating cost to 101 McLeodUSA in providing facilities-based competitive services. The excess DC Power 102 charges billed by Owest represents 42% of the total monthly cost of collocation. These 103 power charges can significantly impact the decision to enter or exit a particular wire 104 center using a facilities-based offering requiring collocation at the central office. 105 106 Q. CAN YOU EXPRESS THIS MONTHLY IMPACT OF EXCESS DC POWER 107 COSTS OF \$26,899.12 ON A PER LINE BASIS? 108 Yes. Based on McLeodUSA's approximately UNE-L lines in service as of A. 109 December 2005 in its 31 collocations in Qwest's Washington central offices, the excess 110 DC Power charges costs McLeodUSA an average of per line per month. This excess charge clearly impacts the margin McLeodUSA can achieve on its services. I 111 112 should point out that the per-line impact would vary widely among individual 113 collocations. 114 115 DOES THIS CONCLUDE YOUR PREPARED DIRECT TESTIMONY?

McLeodUSA Telecommunications Services, Inc.

**Public** Direct Testimony Tami Spocogee WUTC Docket No. UT-063013

116 A. Yes, it does.