



Rob McKenna

ATTORNEY GENERAL OF WASHINGTON

Utilities and Transportation Division

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January 4, 2010

Austin Thompson
Advance Relocation Experts, LLC
31585 115th Avenue SE
Auburn, WA 98092

RE: Notice of Intent to Send to Collections, Penalty Assessment No. TV-051608

Dear Mr. Thompson:

As you are aware, on October 31, 2005, the Washington Utilities and Transportation Commission ("commission") issued a Penalty Assessment against Advance Relocation Experts, in the amount of \$2,100 for several violations of commission rules. On April 6, 2006, you entered into a Payment Plan Agreement in which you agreed to pay the commission \$1900 over a period of 18 months, with the first 17 installments totaling \$105.56 each. The final installment is in the amount of \$105.48. Although you made a number of the required installment payments, your last payment of \$200 on August 1, 2007, leaves an outstanding balance of \$385.

This is to notify you that the commission intends to forward your outstanding debt to a collection agency for collection. You likely will incur additional expenses and fees, including costs of collection, attorney's fees, and interest. These expenses and fees will be added to your outstanding \$385 balance.

If you have any questions about this letter or about your company's obligations under commission rules, you may contact Sondra Walsh, UTC Manager of Finance and Facilities, at (360) 664-1286.

Very truly yours,

Sally Brown
Senior Assistant Attorney General

cc: Kim Anderson, UTC Financial Services
Rae Lynn Carnes, UTC Financial Services
Betty Young, UTC Consumer Protection

