



902 Wasco Street
Hood River, Oregon 97031-3103

March 16, 2005

Ms. Carole J. Washburn, Secretary
Washington Utilities & Transportation Commission
P. O. Box 47250
Olympia, Washington 98504-7250

Re: Washington Quality of Service Report

Dear Ms. Washburn:

Attached are United Telephone Company of the Northwest d.b.a. Sprint "Service Quality Reports" for the month of February 2005.

Should you have any questions, please contact me at (541) 387-9290 or by e-mail at glenn.harris@mail.sprint.com.

Sincerely,

Glenn Harris
Docket Manager

Enclosures: Installation Appointments
 Repair Appointments
 Service Activation in 5 Days
 Trouble Per 100/Access Lines
 Switching – Dial Tone Speed in 3 Seconds
 Final Trunk Blockage (EAS and Toll)
 Out of Service Trouble Cleared in 48 Hours
 Not Out of Service Trouble Cleared in 72 Hours

RECEIVED
WASHINGTON UTILITIES & TRANSPORTATION COMMISSION
05 MAR 18 AM 8:30

TO: Victoria Rasmussen, Consumer Assistant
 360-664-1111/phone - 360-664-4297/fax
 Washington Utilities & Transportation Commission
 PO Box 47250
 Olympia, Washington 98504

WASHINGTON QUALITY OF SERVICE REPORT
INSTALLATION APPOINTMENTS

United Telephone Company of the Northwest d.b.a. Sprint
 COMPANY NAME
 2005

Exchange	C/LI	Jan			Feb			Mar			Apr			May			Jun			Jul			Aug			Sep			Oct			Nov			Dec		
		Made	Miss	Excl	Made	Miss	Excl	Made	Miss	Excl	Made	Miss	Excl	Made	Miss	Excl	Made	Miss	Excl	Made	Miss	Excl	Made	Miss	Excl	Made	Miss	Excl	Made	Miss	Excl	Made	Miss	Excl			
Bickleton	BCTN	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
Brimon	BRNN	8	1	0	10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Chimacum	CHMC	5	0	0	12	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Columbia	CLMA	11	2	0	10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Dallesport	DLPT	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Gardiner	GRDN	5	0	0	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Glenwood	GLWD	69	1	0	73	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Goldendale	GLDL	82	0	0	71	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Grandview	GDVW	23	0	0	28	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Granger	GRGR	19	0	0	24	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Harrish	HRRH	3	1	0	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Hood Canal	HDCL	7	0	0	7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Klickitat	KLCT	7	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Lyle	LYLE	17	0	0	26	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Mabton	MBTN	64	3	0	62	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Mattawa	MTWA	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Patterson	PASN	278	13	0	212	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Port Angeles	PTAG	48	0	0	57	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Poulsbo	PLSB	10	1	0	17	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Prosser	PRSR	2	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Quilcene	QLCN	42	2	0	43	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Roosevelt	RSVT	151	3	0	152	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Stevenson	STSN	76	2	0	108	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Sunnyside	SNSD	5	0	0	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Toppenish	TPNS	78	2	0	72	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Troullake	TRLK	38	1	0	49	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Wapato	WPAT	19	0	0	7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
White Salmon	WHSL	7	1	0	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
WhiteSwan	WHSW	5	2	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Whitsran	WHTS	2	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Willard	WLRD	32	0	0	26	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
Wishram	WSHR	1107	35	0	1152	19	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Zillah	ZLLH																																				
Washington																																					

Made = Total installation appointments scheduled for New and To/Transfer service orders
 Miss = Total installation appointments missed for New and To/Transfer service orders
 Exclude = Total installation appointments excluded

Rate Center Consolidation February 19-20, 2005:
 Toppenish (TPNS) and Zillah (ZLLH) will become Toppenish
 Mabton (MBTN) and Bickleton (BCTN) will become Mabton
 Brinnon (BRNN) and Quilcene (QLCN) will become Hood Canal (HDCL)
 Gardiner will become Port Angeles (PTAG)
 Dallesport (DLPT) and Wishram (WSHR) will become Dallesport

WASHINGTON QUALITY OF SERVICE REPORT

REPAIR APPOINTMENTS

United Telephone Company of the Northwest d.b.a. Sprint
 COMPANY NAME
 2005

Exchange	C-LLI	Jan		Feb		Mar		Apr		May		Jun		Jul		Aug		Sep		Oct		Nov		Dec				
		Made	Miss	Excl	Repair Appts	Made	Miss	Excl	Repair Appts	Made	Miss	Excl	Repair Appts	Made	Miss	Excl	Repair Appts	Made	Miss	Excl	Repair Appts	Made	Miss	Excl	Repair Appts	Made	Miss	Excl
Bickleton	BCTN	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Brinnon	BRNN	47	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Chimacum	CHMC	17	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Columbia	CLMA	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Dallesport	DLPT	21	0	0	0	8	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Gardiner	GRDN	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Glenwood	GLWD	6	1	0	10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Goldendale	GLDL	55	2	0	34	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Grandview	GDVV	93	5	0	38	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Granger	GRGR	16	3	0	6	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Herrah	HRRH	12	0	0	13	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Hood Canal	HDCL				22	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Kickitat	KLCT	3	0	0	2	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Lyle	LYLE	11	1	0	7	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Mabton	MBTN	20	0	0	16	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Mattawa	MTWA	46	0	0	22	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Patterson	PASN	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Port Angeles	PTAG																											
Poulsbo	PLSB	310	31	1	206	12	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Prosser	PRSR	46	2	0	32	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Quilcene	QLCN	37	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Roosevelt	RSVT	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Stevens	STSN	85	2	0	56	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Sunnyside	SNSD	100	2	0	59	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Toppenish	TPNS	43	1	0	57	4	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Troulakte	TRUK	8	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Wapato	WPAT	45	2	0	29	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
White Salmon	WHSL	36	1	0	37	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Whiteswan	WHSW	14	0	0	13	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Whitstran	WHTS	9	2	0	8	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Willard	WLRD	1	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Wishram	WSHR	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Zillah	ZLLH	24	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Washington		1109	67	1	692	33	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	

Made = Total repair appointments scheduled for regulated customers

Miss = Total repair appointments missed for regulated customers

Exclude = Total repair appointments with regulated customer revised due dates. Force majeure, work stoppage exclusion code currently not available; manual exclude if apply.

Rate Center Consolidation February 19-20, 2005:

Toppenish (TPNS) and Zillah (ZLLH) will become Toppenish

Mabton (MBTN) and Bickleton (BCTN) will become Mabton

Brinnon (BRNN) and Quilcene (QLCN) will become Hood Canal (HDCL)

Gardiner will become Port Angeles (PTAG)

Dallesport (DLPT) and Wishram (WSHR) will become Dallesport

**WASHINGTON QUALITY OF SERVICE REPORT
SERVICE ACTIVATION**

United Telephone Company of the Northwest d.b.a. Sprint
COMPANY NAME
2005

Exchange	CLLI	Jan			Feb			Mar			Apr			May			Jun			Jul			Aug			Sep			Oct			Nov			Dec					
		Orders Cpltd	5 Day Miss	Orders Cpltd	5 Day Miss	Orders Cpltd	5 Day Miss	Orders Cpltd	5 Day Miss	Orders Cpltd	5 Day Miss	Orders Cpltd	5 Day Miss	Orders Cpltd	5 Day Miss	Orders Cpltd	5 Day Miss	Orders Cpltd	5 Day Miss	Orders Cpltd	5 Day Miss	Orders Cpltd	5 Day Miss	Orders Cpltd	5 Day Miss	Orders Cpltd	5 Day Miss	Orders Cpltd	5 Day Miss	Orders Cpltd	5 Day Miss	Orders Cpltd								
Bickleton		1	0	1	0																																			
Brinnon		8	2	10	0																																			
Chimacum		5	1	12	3																																			
Columbia																																								
Dallesport		11	1	10	0																																			
Gardiner		0	0	5	1																																			
Glenwood		5	0	5	0																																			
Goldendale		69	3	73	1																																			
Grandview		82	0	71	2																																			
Granger		23	0	28	1																																			
Harrah		19	0	24	1																																			
Hood Canal				40	3																																			
Klickitat		3	1	7	0																																			
Lyle		7	1	4	0																																			
Mabton		17	0	26	0																																			
Mattawa		64	0	62	1																																			
Patterson		0	0	2	0																																			
Port Angeles				7	1																																			
Poulsbo		278	51	212	4																																			
Prosser		48	0	57	2																																			
Quilcene		10	2	17	3																																			
Roosevelt		2	0	3	0																																			
Stevenson		42	4	43	0																																			
Sunnyside		151	7	152	2																																			
Toppenish		76	1	108	1																																			
Troutlake		5	0	4	0																																			
Wapato		78	1	72	1																																			
White Salmon		38	1	49	1																																			
WhiteSwan		19	1	7	0																																			
Whitstran		7	2	6	0																																			
Willard		5	2	3	0																																			
Wishram		2	0	6	0																																			
Zillah		32	0	26	0																																			
Washington		1107	81	1152	28																																			

Orders Completed = Total New and To/Transfer service orders completed
5 Day Miss = Total New and To/Transfer service orders not completed within 5 business days. Total includes service orders not completed by customer requested due date

WASHINGTON QUALITY OF SERVICE REPORT

Trouble Reports Per 100 Access Lines

United Telephone Company of the Northwest d.b.a. Sprint
 COMPANY NAME
 2006

Exchange	CLLI	Jan			Feb			Mar			Apr			May			Jun			Jul			Aug			Sep			Oct			Nov			Dec		
		Total Rpts	Trih /100	Total Lines	Total Rpts	Trih /100	Total Lines	Total Rpts	Trih /100	Total Lines	Total Rpts	Trih /100	Total Lines	Total Rpts	Trih /100	Total Lines	Total Rpts	Trih /100	Total Lines	Total Rpts	Trih /100	Total Lines	Total Rpts	Trih /100	Total Lines	Total Rpts	Trih /100	Total Lines	Total Rpts	Trih /100	Total Lines						
Bickleton	BCTN	2	250	0.80	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Binnon	BRNN	47	1,127	1.58	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Chimacum	CHMC	17	1,079	1.58	8	1,071	0.75	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Columbia	CLMA	1	150	0.67	0	150	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Dallesport	DLPT	21	579	3.63	8	835	0.96	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Gardiner	GRDN	0	303	0.00	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Glennwood	GLWD	6	361	1.66	10	365	2.74	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Goldendale	GLDL	55	4,841	1.14	34	4,852	0.70	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Grandview	GRDV	93	5,279	1.76	38	5,243	0.72	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Granger	GRGR	16	1,463	1.09	6	1,470	0.41	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Harrish	HRRH	12	1,134	1.06	13	1,133	1.15	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Hood Canal	HDCL	3	346	0.87	22	2,599	0.85	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Klickitat	KLCT	11	972	1.13	7	970	0.72	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Lyle	LYLE	20	1,204	1.86	16	1,462	1.09	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Mabon	MBTN	46	2,482	1.85	22	2,499	0.88	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Mattawa	MTWA	0	416	0.00	2	419	0.48	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Patterson	PASN	0	416	0.00	1	308	0.32	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Port Angeles	PTAG	310	40,940	0.76	206	40,911	0.50	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Poulsbo	PLSB	46	5,025	0.92	32	5,025	0.64	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Prosser	PRSR	37	1,469	2.52	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Quilcene	QLCN	0	190	0.00	0	192	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Rosevelt	RSVT	85	4,427	1.92	56	4,437	1.26	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Stevenson	STSN	100	11,093	0.90	59	11,071	0.53	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Sunnyside	SNSD	43	5,775	0.74	57	8,156	0.70	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Toppenish	TPNS	8	678	1.18	3	677	0.44	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Trousdale	TRLK	45	4,042	1.11	29	4,042	0.72	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Wapato	WPAT	36	4,797	0.75	37	4,807	0.77	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
White Salmon	WHSL	14	723	1.94	13	728	1.79	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
WhiteSwan	WHSW	9	668	1.37	8	663	1.21	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Whitstran	WHST	1	319	0.31	3	322	0.93	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Willard	WLRD	1	254	0.39	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Wishram	WISH	24	2,393	1.00	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Zillah	ZLLH	1,109	104,769	1.06	692	104,756	0.66	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00						
Washington																																					

Total Reports = Total regulated initial and repeat trouble reports received
 Total Access Lines = Total access lines in service
 Trouble Per 100 A.L. = Trouble report per 100 access line ratio

Rate Center Consolidation February 19-20, 2006:
 Toppenish (TPNS) and Zillah (ZLLH) will become Toppenish
 Mabon (MBTN) and Bickleton (BCTN) will become Mabon
 Binnon (BRNN) and Quilcene (QLCN) will become Mabon
 Gardiner will become Port Angeles (PTAG)
 Dallesport (DLPT) and Wishram (WISH) will become Dallesport

WASHINGTON QUALITY OF SERVICE REPORT
 SWITCHING - (DIAL TONE SPEED RECORDING WITHIN 3 SECONDS)

United Telephone Company of the Northwest d.b.a. Sprint
 COMPANY NAME
 2005

Exchange	CLU	Jan		Feb		Mar		Apr		May		Jun		Jul		Aug		Sep		Oct		Nov		Dec	
		Total Calls	% DT 3 Sec	Total Calls	% DT 3 Sec	Total Calls	% DT 3 Sec	Total Calls	% DT 3 Sec	Total Calls	% DT 3 Sec	Total Calls	% DT 3 Sec	Total Calls	% DT 3 Sec	Total Calls	% DT 3 Sec	Total Calls	% DT 3 Sec	Total Calls	% DT 3 Sec	Total Calls	% DT 3 Sec	Total Calls	% DT 3 Sec
Poulsbo	PLSB	73,521	100.0	66,294	0	100.0																			
Sunnyside	SNSD	53,939	100.0	140,597	0	100.0																			
Washington		27,460	2	100.0	206,891	0	100.0																		

WASHINGTON QUALITY OF SERVICE REPORT

Out of Service Trouble Reports Cleared Within 48 Hours

United Telephone Company of the Northwest d.b.a. Sprint
COMPANY NAME
2005

Exchange	CLLI	Jan			Feb			Mar			Apr			May			Jun					
		Total OOS	OOS Cir 48	OOS Cir >48	OOS48 Excl	Total OOS	OOS Cir 48	OOS Cir >48	OOS48 Excl	Total OOS	OOS Cir 48	OOS Cir >48	OOS48 Excl	Total OOS	OOS Cir 48	OOS Cir >48	OOS48 Excl	Total OOS	OOS Cir 48	OOS Cir >48	OOS48 Excl	
Bickleton		1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Brinnon		43	43	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Chimacum		14	14	0	0	6	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Columbia		1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Dallesport		19	19	0	0	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Gardiner		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Glenwood		2	2	0	0	5	4	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Goldendale		40	40	0	0	21	21	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Grandview		78	77	1	3	28	28	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0
Granger		12	12	0	0	4	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Harrah		10	10	0	0	11	11	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Hood Canal						16	16	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Klickitat		3	3	0	0	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Lyle		10	10	0	0	4	4	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Mabton		15	15	0	1	11	11	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Mattawa		32	32	0	0	13	13	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Patterson		0	0	0	0	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Port Angeles						1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Poulsbo		229	220	9	4	128	127	1	3	0	0	0	0	0	0	0	0	0	0	0	0	0
Prosser		34	34	0	1	24	24	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Quilcene		29	24	5	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Roosevelt		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Stevenson		58	57	1	2	39	39	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Sunnyside		79	79	0	0	48	48	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
Toppenish		33	33	0	0	36	35	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0
Troutlake		4	4	0	0	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Wapato		39	38	1	1	21	21	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
White Salmon		27	26	1	1	27	27	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
WhiteSwan		10	10	0	0	10	10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Whitstran		3	2	1	1	5	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Willard		1	1	0	0	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Wishram		1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Zillah		14	14	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Washington		841	822	19	16	473	470	3	13	0	0	0	0	0	0	0	0	0	0	0	0	0

WASHINGTON QUALITY OF SERVICE REPORT

Not Out of Service Trouble Reports Cleared Within 72 Hours

United Telephone Company of the Northwest d.b.a. Sprint
COMPANY NAME
2005

Exchange	CLLI	Jan			Feb			Mar			Apr			May			Jun					
		Total NOOS	NOOS Cir 72	NOOS Cir >72	NOOS 72 Excl	Total NOOS	NOOS Cir 72	NOOS Cir >72	NOOS 72 Excl	Total NOOS	NOOS Cir 72	NOOS Cir >72	NOOS 72 Excl	Total NOOS	NOOS Cir 72	NOOS Cir >72	NOOS 72 Excl	Total NOOS	NOOS Cir 72	NOOS Cir >72	NOOS 72 Excl	
Bickleton		1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Brinnon		4	3	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Chimacum		3	2	1	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Columbia		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Dallesport		2	2	0	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Gardiner		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Glenwood		4	4	0	0	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Goldendale		15	15	0	1	13	11	2	1	13	11	2	1	13	11	2	1	13	11	2	1	13
Grandview		15	15	0	1	10	9	1	2	10	9	1	2	10	9	1	2	10	9	1	2	10
Granger		4	3	1	0	2	2	0	0	2	2	0	0	2	2	0	0	2	2	0	0	2
Harrah		2	2	0	1	2	2	0	0	2	2	0	0	2	2	0	0	2	2	0	0	2
Hood Canal		0	0	0	0	6	4	2	0	6	4	2	0	6	4	2	0	6	4	2	0	6
Klickitat		1	1	0	0	3	2	1	0	3	2	1	0	3	2	1	0	3	2	1	0	3
Lyle		5	5	0	0	5	0	0	0	5	0	0	0	5	0	0	0	5	0	0	0	5
Mabton		14	14	0	1	9	9	0	0	9	9	0	0	9	9	0	0	9	9	0	0	9
Mattawa		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Patterson		81	51	30	6	78	73	5	5	78	73	5	5	78	73	5	5	78	73	5	5	78
Port Angeles		12	11	1	2	8	8	0	0	8	8	0	0	8	8	0	0	8	8	0	0	8
Poulsbo		8	5	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Prosser		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Quilcene		27	27	0	1	17	16	1	0	17	16	1	0	17	16	1	0	17	16	1	0	17
Roosevelt		21	20	1	2	11	11	0	0	11	11	0	0	11	11	0	0	11	11	0	0	11
Stevenson		10	10	0	0	21	21	0	1	21	21	0	1	21	21	0	1	21	21	0	1	21
Sunnyside		4	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Toppenish		6	6	0	0	8	8	0	0	8	8	0	0	8	8	0	0	8	8	0	0	8
Troutlake		9	9	0	0	10	10	0	0	10	10	0	0	10	10	0	0	10	10	0	0	10
Wapato		4	4	0	0	3	3	0	0	3	3	0	0	3	3	0	0	3	3	0	0	3
White Salmon		6	6	0	1	3	3	0	0	3	3	0	0	3	3	0	0	3	3	0	0	3
WhiteSwan		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Whitstran		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Willard		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Wishram		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Zillah		10	10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Washington		268	230	38	17	219	207	12	9	219	207	12	9	219	207	12	9	219	207	12	9	219